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Healthcare Support Representative

Job Order #: 11168748 Pay: \$10.27 - \$12.84 per hour (depending on experience) Shift Differentials: Evening - \$1.51, Night - \$2.10 and Weekend - \$1.26 per hour

Job Description:

Responsible for serving in a multi-functional and multi-skilled capacity to support team members in various departments to deliver exceptional service to patients and visitors, to include Front Desk/Ambulatory Patient Escort, Food and Nutrition Services, Environmental Services, Medical Center Transport, Phone Operator/Triage, and other areas as needed.

Essential Knowledge and Skills:

- Communication skills
- Teamwork skills
- Customer service skills
- Critical thinking skills
- Computer skills

Education:

• High school diploma or equivalent

Required:

· Possess experience working for an employer providing a product or service

Employer conducts drug screen and criminal background check.

Please ensure that you have reviewed the full job description and requirements and have an active resume and profile on www.EmployFlorida.com. If you need assistance preparing for an interview, please contact CareerSource Polk to learn how they may help you.

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TDD/TYY equipment via the Florida Relay Service at 711.