



KidzDocNow

Get Care for Your Child from the Comfort of Your Home ANYTIME.

KidzDocNow is a new service for Sunshine Health members ages 0-21 years old.

It allows you and your child to video visit with a pediatric clinician on demand. No appointment necessary.



WHAT IS A VIDEO VISIT WITH KIDZDOCNOW?

A video visit is when you and your child connect with a doctor face-to-face by video. You can use your smartphone, tablet or computer.



WHAT ARE THE BENEFITS OF VIDEO VISITS WITH KIDZDOCNOW?

- No appointment needed. Plus, you and your child don't have to leave home.
- Doctors can refer your child for in-person care, if needed.
- Doctors can help with children's common conditions over video. This includes coughs and colds, pink eye, skin irritations, allergies, stomach issues and more.
- You can get help with prescription refills.



GETTING STARTED ON KIDZDOCNOW IS AS EASY AS 1-2-3.

1. **Enroll** by downloading the KidzDocNow app or visit KidzDocNow.us.
2. **Choose** your child's provider. You can choose to speak to a doctor that you and your child have seen on a prior video visit. Or you can see the first doctor available.
3. **Visit** with a KidzDocNow board-certified pediatrician or pediatric-trained advanced practice provider. Share your concerns about your child's health and conditions.



KIDZDOCNOW PEDIATRIC CLINICIANS ARE:

- Available 24 hours a day, 7 days a week, every day of the year
- Dedicated only to children's health



App Store



Google Play



Download the KidzDocNow mobile app or visit SunshineHealth.com/CW-KidzDocNow from your home. You can use your smartphone, tablet or computer.

Questions?

Call Sunshine Health Member Services at **1-855-463-4100** (TTY 1-800-955-8770).



Sunshine Health provides free aids and services to people with disabilities, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic and other formats), and free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

This information is available for free in other languages. Please contact Member Services at 1-855-463-4100, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-855-463-4100, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Sunshine Health, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-855-463-4100 (TTY 1-800-955-8770).

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sunshine Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-855-463-4100 (TTY 1-800-955-8770).