

Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, December 08, 2024



Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



Community Based Care Lead Agency Scorecard

FY 24-25, Quarter 1 Performance

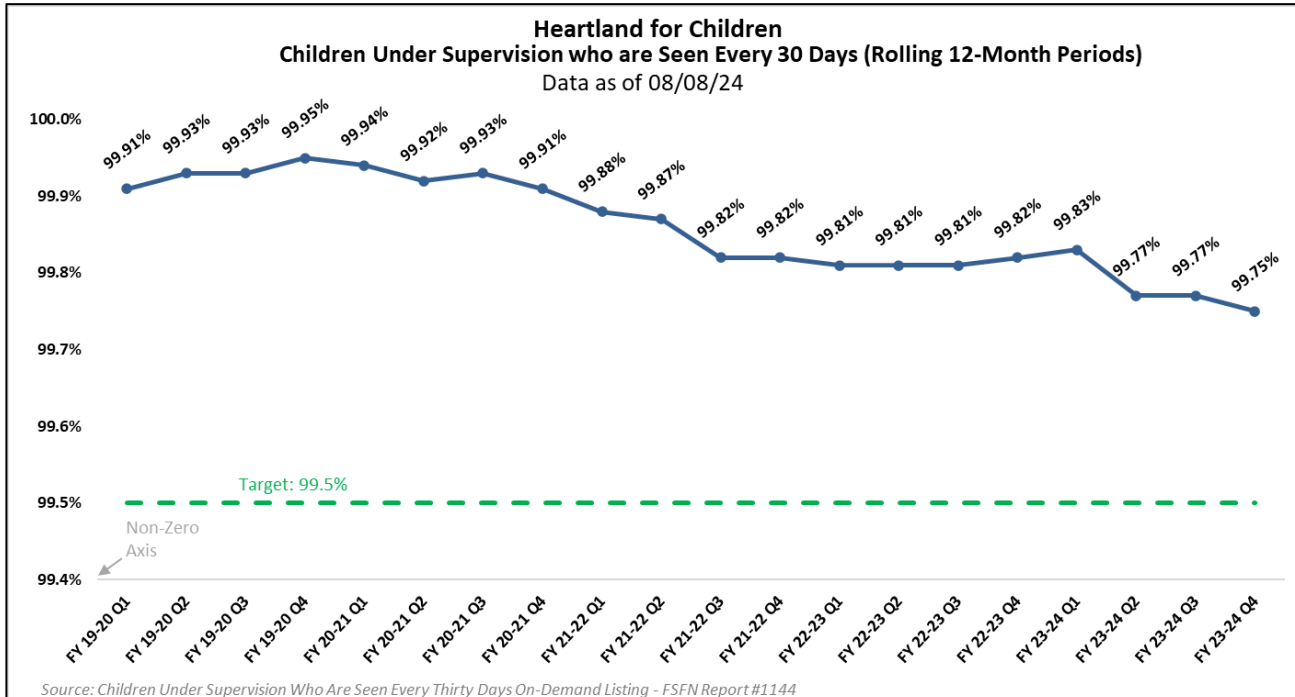
CBC Lead Agency Scorecard Performance Table	Safety	Permanency	Permanency	Permanency	Permanency	Safety	Safety	Well-Being	Permanency	Permanency	Permanency
Measures	1. Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment	2.Children achieving permanency within 12 months of entering care.	3. Children achieving permanency within 12 months for children in Out-of-home care between 12 and 23 months.	4. Children achieving permanency within 12 months for children in out-of-home care for 24 months or more	5. Children who do not re-enter foster care within 12 months of moving to a permanent home.	6. Rate of children not abused or neglected while in out-of-home care.	7. Percent of children not abused or neglected while receiving in-home services.	8. Percent of children under supervision who are seen every 30 days.	9. Rate of children's placement moves per 1,000 days in foster care.	10. Percent of children placed with relatives or nonrelatives.	11. Percent of sibling groups where all siblings are placed together.
Quarterly Scheduled FSFN Listing Report #	1229	1159	1160	1237	1162	1272	1156	1158	1161	1325	1166
Standard	90.3%	35.2%	43.8%	37.9%	94.4%	9.07	95.0%	99.5%	4.50	60.0%	65.0%
Reporting Period	07/01/22 to 06/30/23	10/01/22 to 09/30/23	10/01/23	10/01/23	10/01/21 to 09/30/22	07/01/23 to 06/30/24	07/01/23 to 06/30/24	10/01/23	10/01/23	09/30/24	09/30/24
ChildNet-Broward	93.66%	32.67%	56.65%	39.02%	95.16%	6.90	95.44%	99.82%	4.27	54.11%	64.08%
ChildNet-Palm Beach	96.38%	40.12%	54.84%	41.26%	92.82%	4.40	96.31%	99.80%	3.70	51.30%	66.92%
Childrens Network of SW Florida	95.63%	42.23%	66.55%	53.56%	94.37%	4.50	97.86%	99.91%	6.15	50.57%	56.38%
Childrens Network-Hillsborough	93.72%	20.95%	39.17%	50.43%	96.39%	7.96	98.08%	99.72%	4.15	51.56%	54.01%
Citrus Health Network	95.73%	20.21%	46.76%	40.42%	90.07%	6.21	98.07%	99.76%	5.65	48.51%	60.32%
Communities Connected for Kids	93.02%	36.36%	71.63%	42.19%	94.29%	13.43	95.07%	99.93%	4.09	55.01%	68.82%
Community Partnership for Children	95.10%	25.37%	60.19%	51.38%	86.46%	6.20	97.68%	99.91%	3.94	41.43%	52.76%
Family Integrity Program	96.31%	37.50%	80.00%	28.57%	91.67%	10.38	97.85%	99.87%	4.27	57.45%	55.56%
Family Partnerships of Central Florida	94.13%	24.55%	46.41%	45.93%	90.38%	7.66	95.37%	99.35%	4.68	54.22%	57.29%
Family Support Services of North Fla	94.93%	25.69%	51.52%	45.26%	95.45%	3.96	97.10%	99.75%	5.18	42.06%	46.29%
FSS Suncoast	94.37%	33.23%	49.91%	51.15%	91.44%	4.14	96.11%	99.78%	4.55	44.14%	56.37%
Heartland for Children	97.30%	34.82%	49.01%	45.45%	93.85%	5.75	96.56%	99.72%	3.23	63.37%	61.96%
Kids Central, Inc.	94.86%	28.51%	34.87%	41.77%	93.50%	4.47	96.22%	99.19%	8.64	55.68%	61.71%
Kids First of Florida, Inc.	95.12%	22.09%	46.67%	57.58%	87.50%	3.21	100.00%	99.71%	4.01	53.21%	44.74%
NWF Health Network - East	93.03%	36.16%	53.45%	45.95%	88.61%	7.01	95.90%	99.89%	4.91	56.58%	59.06%
NWF Health Network - West	90.78%	31.21%	61.63%	58.01%	96.21%	9.30	95.14%	99.84%	7.10	48.62%	53.44%
Partnership for Strong Families	94.38%	23.59%	58.08%	53.11%	95.05%	6.90	95.77%	99.61%	6.28	51.74%	49.72%
Safe Children Coalition	94.74%	38.70%	54.04%	52.91%	88.52%	7.89	96.34%	99.58%	4.88	53.55%	63.39%
Statewide	94.05%	30.53%	50.56%	48.19%	92.60%	6.46	96.59%	99.15%	5.18	51.73%	57.56%

Contract Measure – Children Seen Every Thirty Days

Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Prior Month End		
Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days November 2024 as of 12/08/2024 Report Date Range: 11/01/2024 to 11/30/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.90% ★
LSF	0	99.94% ★
OHU	1	99.99% ★
NTF	1	99.58% ★
HFC	5	99.93% ★
Statewide		99.80%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i> Target of 99.5%		

Current Month		
Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days December 2024 as of 12/08/2024 Report Date Range: 12/01/2024 to 12/31/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	4	99.75% ★
LSF	0	100.00% ★
OHU	2	99.94% ★
NTF	0	100.00% ★
HFC	6	99.91% ★
Statewide		99.59%
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i> Target of 99.5%		



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

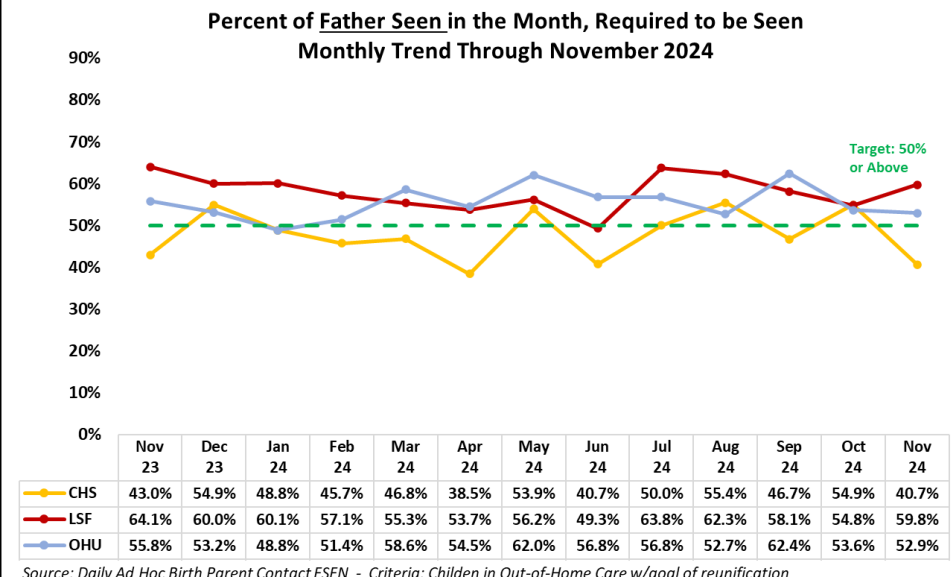
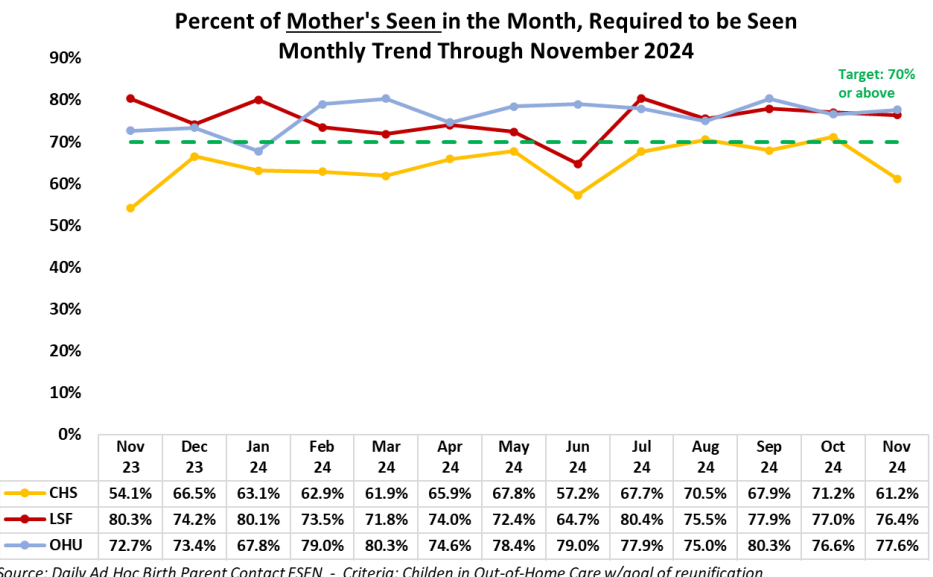
Current
Month

Birth Parent Contact Completed						
December 2024 as of 12/08/2024 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	121	22	18.2%	91	8	8.8%
LSF	123	19	15.4%	87	13	14.9%
OHU	152	39	25.7%	102	9	8.8%
TOTAL	396	80	20.2%	280	30	10.7%

Criteria: Childen in Out-of-Home Care w/goal of reunification
 Source: Daily Ad Hoc Birth Parent Contact FSN

Mothers Seen Target: 70%
 Fathers Seen Target: 50%

- **Mother Contact**, Target is 70% or above
- **Father Contact**, Target is 50% or above



Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry
into OHC
Last 2
Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship

Removals entered into FSN between 11/25/24 - 12/08/24

Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
102954026	110164004	LSF	141845-LSF	11/26/2024	10/23/2024	1	< 1.0 yr	Yes	12/5/24

Source: FSN Data Warehouse Ad Hoc Report,

Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

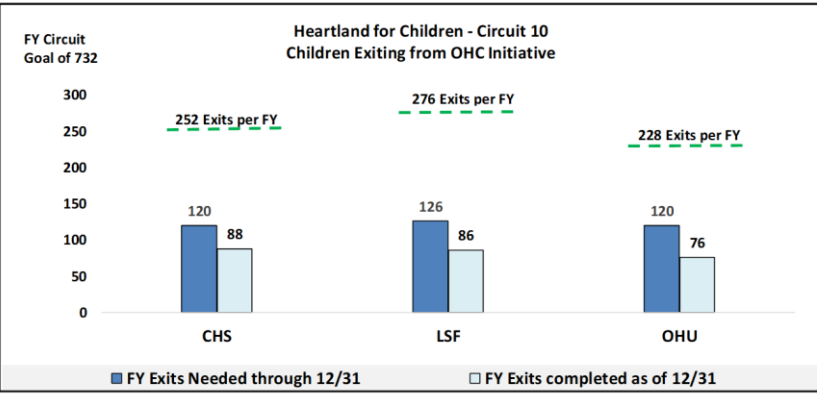
SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 94.4% or Greater**

FY 24/25
Contract Measure – Target = 94%

FY 24/25 as of 12/08/2024			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	85	92	92.39%
LSF	87	87	100.00%
OHU	69	73	94.52%
HFC Total	242	253	95.65%
Statewide	2,613	2,792	93.59%

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

FY 2023-2024 Exiting Out-of-Home Care Initiative



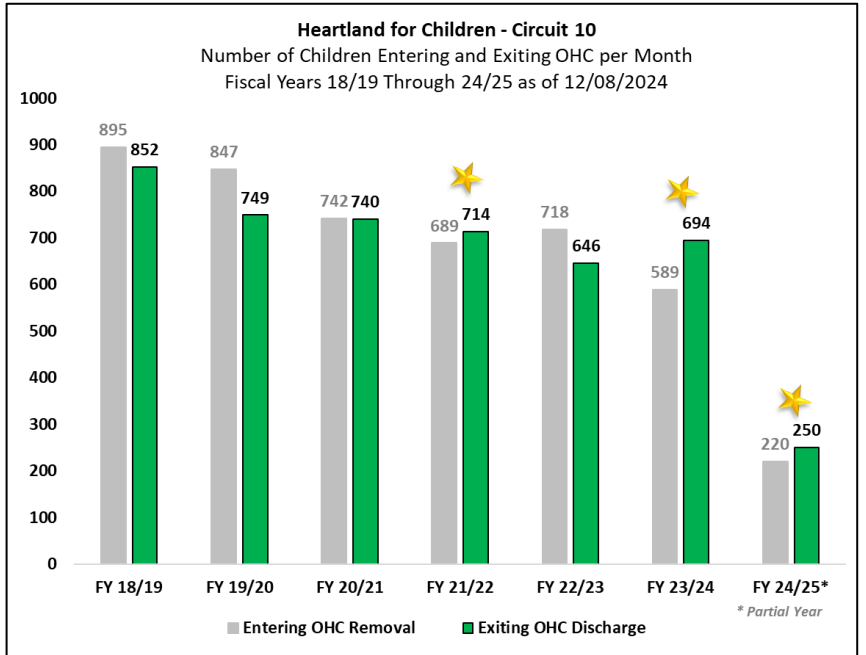
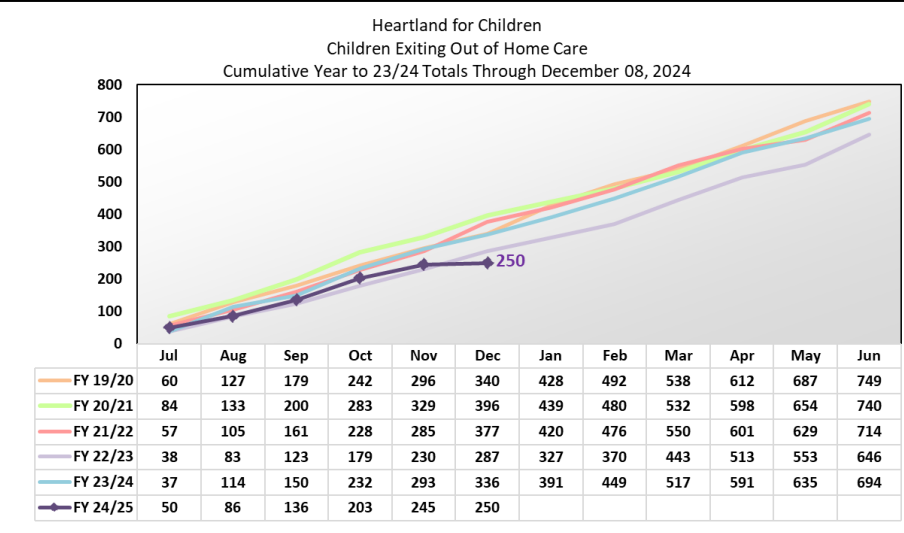
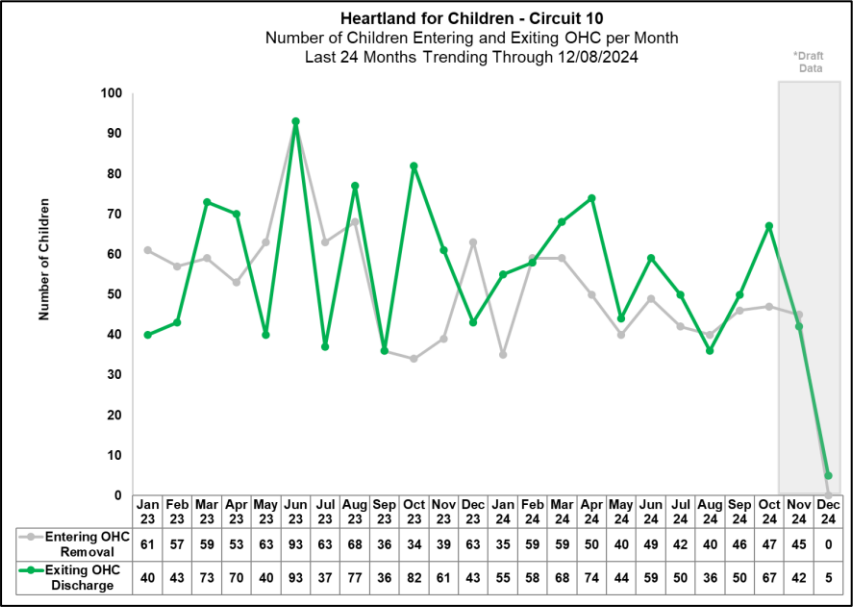
Children Exiting Out-of-Home Care as of 12/08/2024

Green: Month's CMO or Circuit reached their monthly exits

Orange: Adoptions exceed 25% of exits

Monthly Need Rest of FY	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25
CHS	22	20	12	14	32	8	2					
LSF	24	11	14	19	18	21	3					
OHU	23	19	10	17	17	13	0					
HFC	69	50	36	50	67	42	5					
Adoptions of Exits	12 of 50	6 of 36	19 of 50	14 of 67	22 of 42	0 of 5						
% of Adoptions	24.0%	16.7%	38.0%	20.9%	52.4%	0.0%						

*Partial Month
 Total of 61 of more exits from OHC in a month
 Source: FSN Report 1182, excluding 18+, EFC



Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

Less than 12 Months

FY 24/25 Target is 35%

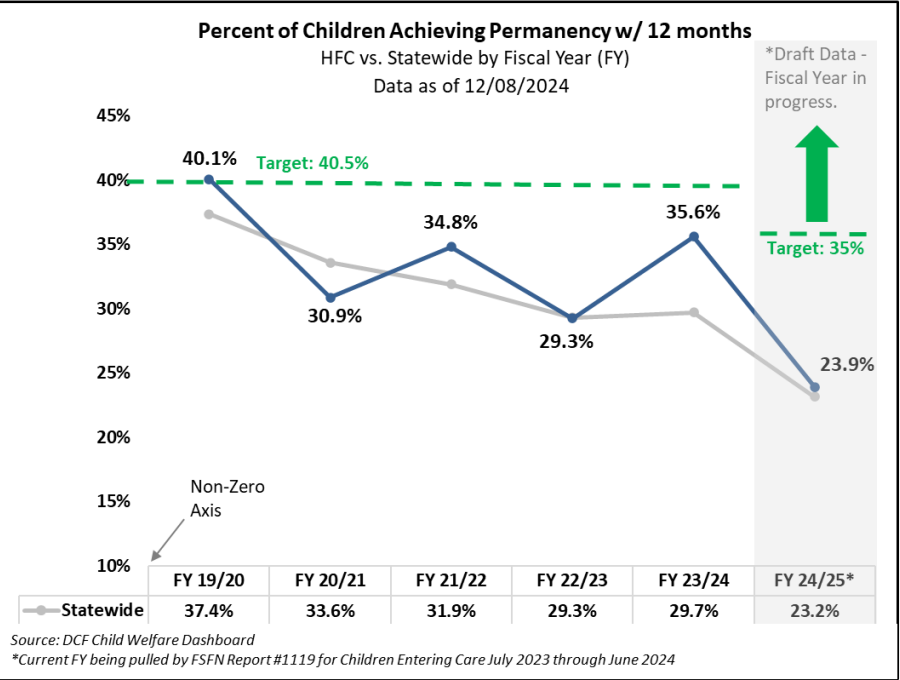
FY 24/25, Target 35%				Percent Timely FY 23/24 (last FY)
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024 (as of 12/08/2024)				
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	
CHS	48	179	26.8%	36.8%
LSF	41	197	20.8%	36.1%
OHU	54	222	24.3%	33.8%
HFC Total	143	598	23.9%	35.6%
Statewide	1,850	7,987	23.2%	29.7%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 2024 / 2025, Target 35%			
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024 (as of 12/08/2024)			
Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	48	179	26.8%
141834-CHSFL	6	13	46.2%
141846-CHSFL	3	18	16.7%
141839-CHSFL	5	58	8.6%
141835-CHSFL (Adop)	7	20	35.0%
141852-CHSFL	24	53	45.3%
LSF	41	197	20.8%
141828-LSF	7	35	20.0%
141827-LSF	2	36	5.6%
141836-LSF	4	11	36.4%
141845-LSF	6	16	37.5%
141848-LSF	4	18	22.2%
141849-LSF	9	48	18.8%
141850-LSF (Adop)	5	10	50.0%
141929-LSF	4	22	18.2%
14-HFC-LSF ADMIN (IL)	0	1	0.0%
OHU	54	222	24.3%
142853-OHU-HARDEE	4	23	17.4%
142854-OHU-HIGHLANDS (IL)	0	1	0.0%
142855-OHU-HIGHLANDS	19	90	21.1%
140121-OHU-HIGHLANDS (Adop)	4	17	23.5%
142858 OHU-POLK	12	41	29.3%
142852-OHU-POLK	8	31	25.8%
142856-OHU-POLK	7	19	36.8%
HFC Total	143	598	23.9%
Statewide	1,850	7,987	23.2%

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119
*Permanency = adoption, permanent guardianship or reunification w/ parent



Children Achieving Permanency in 12 Months for Children in Out-of-Home Care between 12-23 month FY 24/25 Target is 43.8%

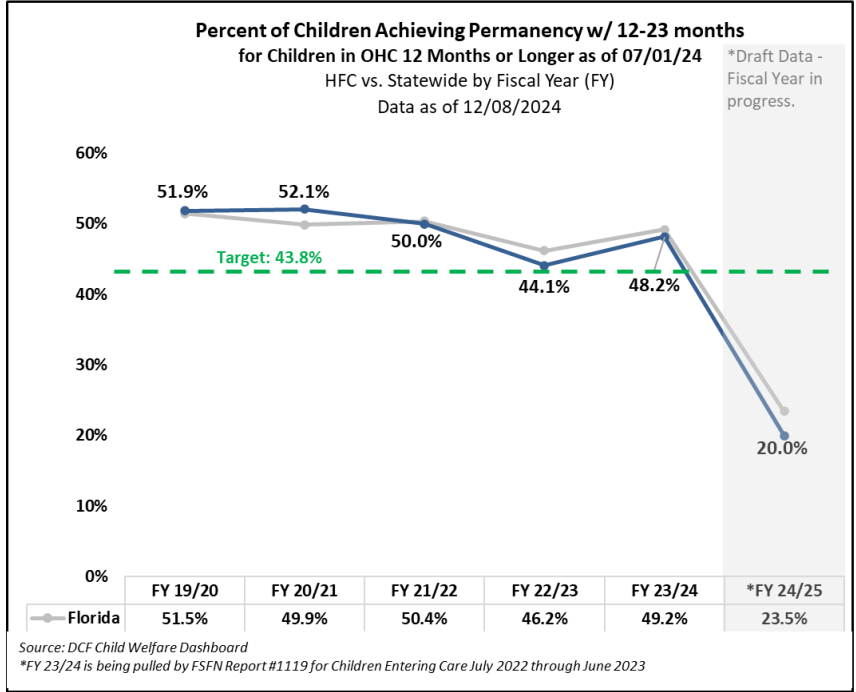
FY 24/25, Target 43.8%				Percent Timely FY 23/24 (last FY)
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 12/08/2024)				
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency	
CHS	21	118	17.8%	52.4%
LSF	27	110	24.5%	49.5%
OHU	18	102	17.6%	42.4%
HFC Total	66	330	20.0%	48.2%
Statewide	1,142	4,869	23.5%	49.2%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138
*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 24/25, Target 43.8%			
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 12/08/2024)			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
CHS	21	118	17.8%
141846-CHSFL ★	5	11	45.5%
141839-CHSFL	4	32	12.5%
141835-CHSFL (Adop)	4	24	16.7%
141852-CHSFL	5	25	20.0%
LSF	27	110	24.5%
141828-LSF	1	17	5.9%
141827-LSF	1	12	8.3%
141836-LSF ★	5	8	62.5%
141845-LSF ★	4	6	66.7%
141848-LSF	3	10	30.0%
141849-LSF	4	27	14.8%
141850-LSF (Adop) ★	5	10	50.0%
141929-LSF	4	19	21.1%
OHU	18	102	17.6%
142853-OHU-HARDEE	4	21	19.0%
142855-OHU-HIGHLANDS	1	13	7.7%
140121-OHU-HIGHLANDS (Adop)	6	15	40.0%
142858 OHU-POLK	1	19	5.3%
142852-OHU-POLK	4	13	30.8%
142856-OHU-POLK	2	20	10.0%
HFC Total	66	330	20.0%
Statewide	1,142	4,869	23.5%

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138



Federal Measure - Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

24 Months or More

FY 23/24 Target is 37.3%

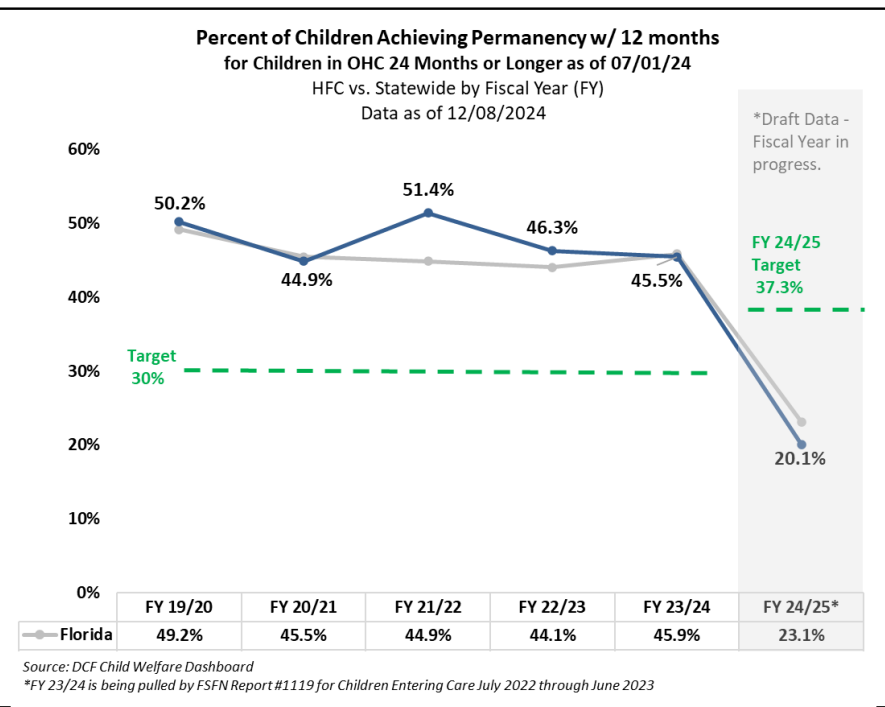
Statewide Measure - FY 24/25, Target 37.3%				Percent Timely FY 24/25 (last FY)
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 12/08/2024)				
Agency	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency	
CHS	16	92	17.4%	43.6%
LSF	23	113	20.4%	46.1%
OHU	23	103	22.3%	46.4%
HFC Total	62	308	20.1%	45.5%
Statewide	1,184	5,116	23.14%	45.9%

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197
*Permanency = adoption, permanent guardianship or reunification w/ parent



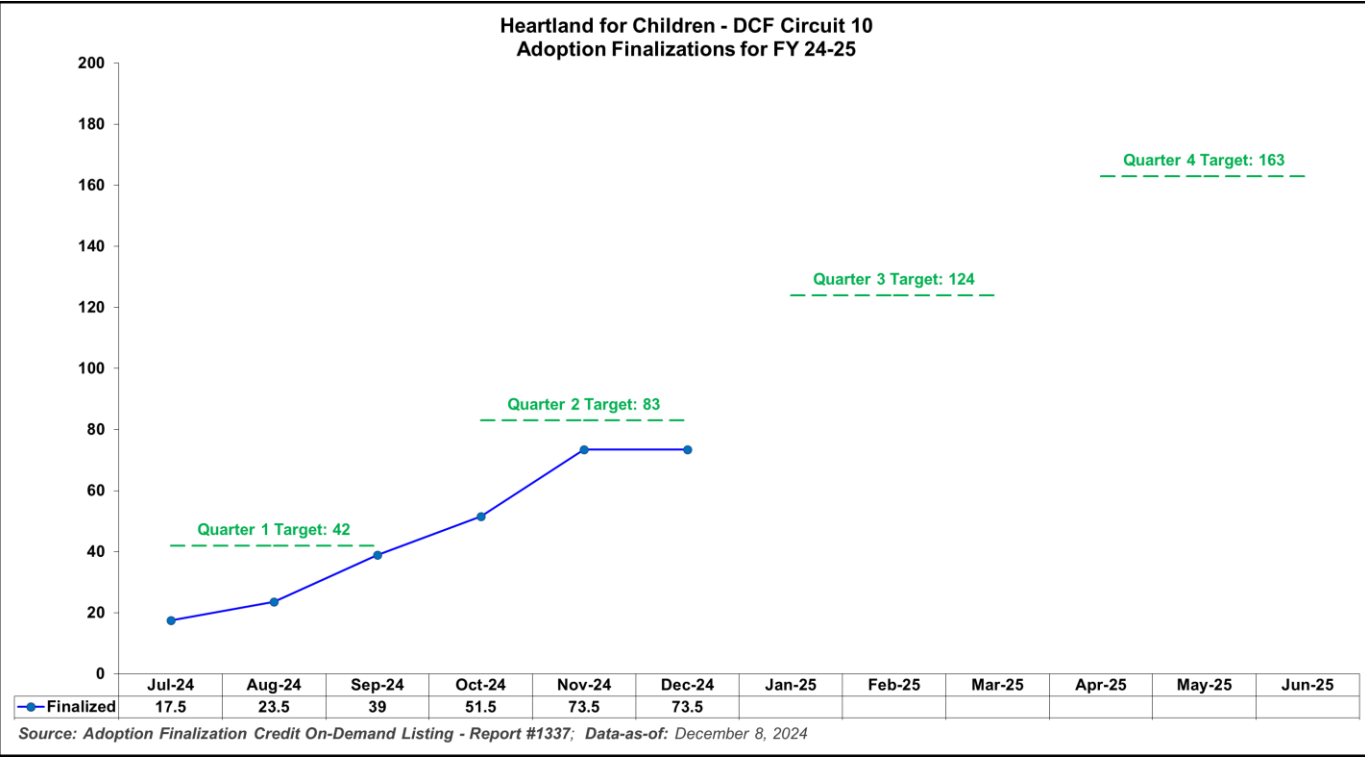
Statewide Measure - FY 24/25, Target 37.3%			
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 12/08/2024)			
Agency / Unit	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency
CHS	16	92	17.4%
141832-CHSFL (IL)	0	5	0.0%
141846-CHSFL	1	6	16.7%
141839-CHSFL	2	16	12.5%
141835-CHSFL (Adop)	12	41	29.3%
141852-CHSFL	1	10	10.0%
LSF	23	113	20.4%
141828-LSF	6	33	18.2%
141827-LSF	0	6	0.0%
141836-LSF	6	16	37.5%
141845-LSF	3	8	37.5%
141848-LSF	1	2	50.0%
141849-LSF	1	9	11.1%
141850-LSF (Adop)	0	2	0.0%
141929-LSF	6	32	18.8%
OHU	23	103	22.3%
142853-OHU-HARDEE	1	13	7.7%
142855-OHU-HIGHLANDS	0	17	0.0%
140121-OHU-HIGHLANDS (Adop)	17	38	44.7%
142858 OHU-POLK	0	12	0.0%
142852-OHU-POLK	1	6	16.7%
142856-OHU-POLK	4	15	26.7%
HFC Total	62	308	20.1%
Statewide	1,184	5,116	23.1%

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization
Dates FY(24/25)

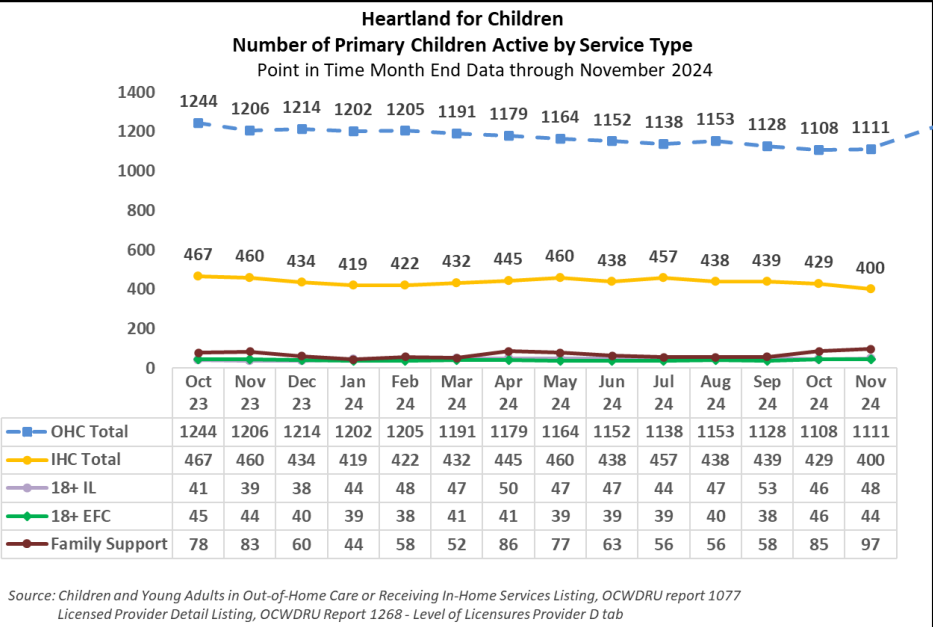
- December 11 & 18, 2024
- 2025 Adoption Dates TBA

Adoption Finalizations (YTD) FY 24-25 - 2nd Quarter Data as of 12/08/24	
CMO	Finalized Adoptions YTD
CHS	14
LSF	28
OHU	31.5
Total	73.5

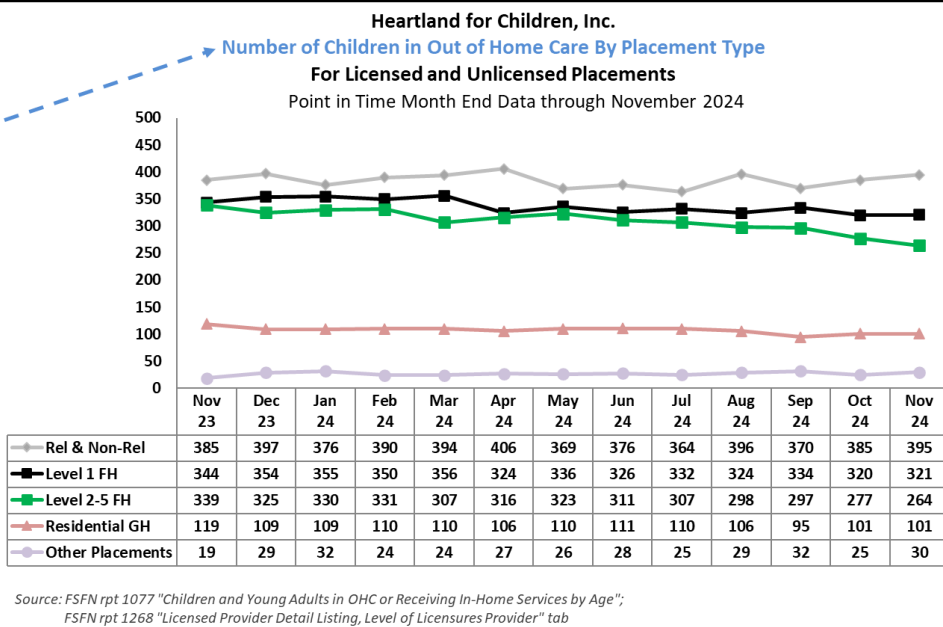
FY 2024-2025 (Q2 Update) Quarterly Adoption Target Data as of 12/08/24		
CMO	Q2 Needed	Q2 Actuals
CHS	23.5	11.5
LSF	21.5	16.5
OHU	0	8
Quarterly Total	45	36

Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

Children Served at Month End by Service Type



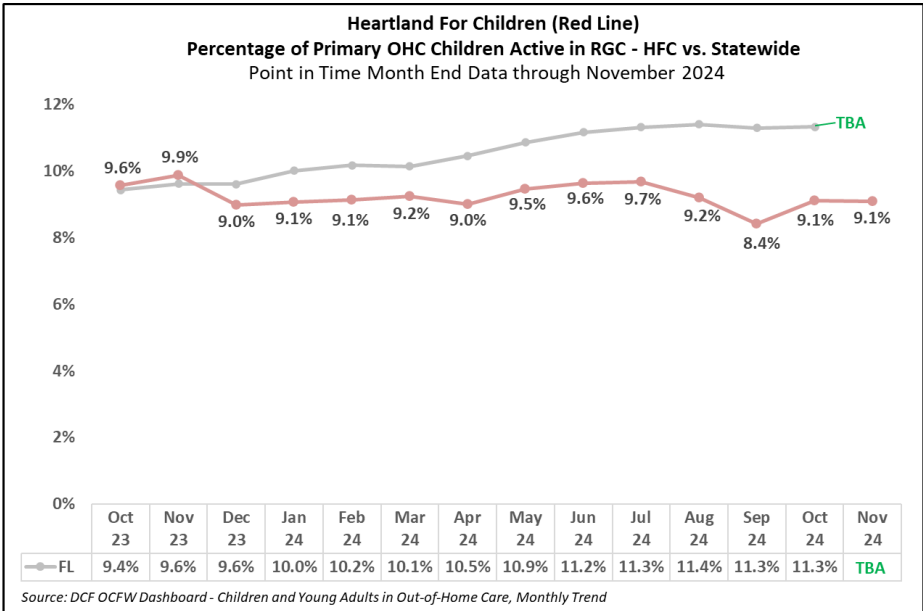
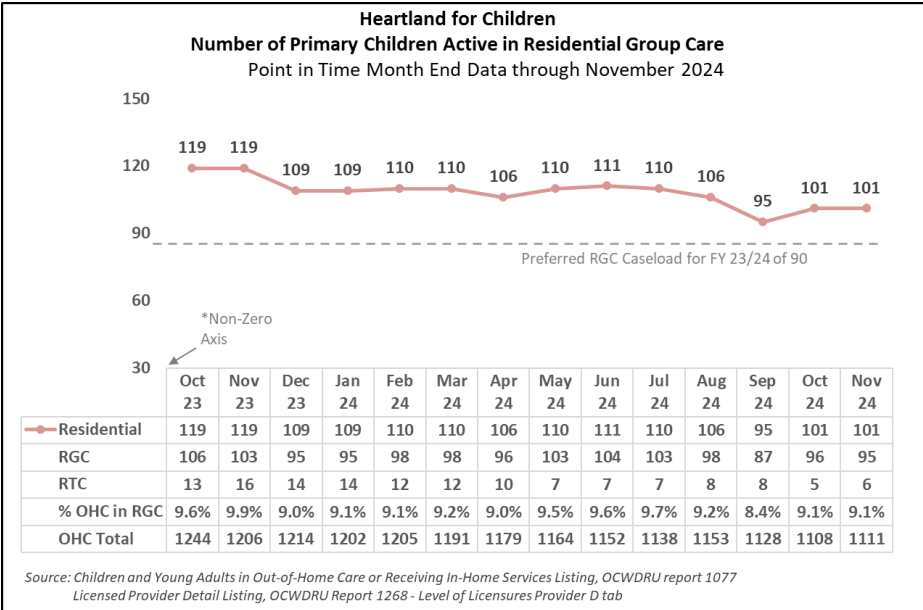
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077
Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab



Source: FSFN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age";
FSFN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

➤ Number and Percent of Children Serviced in Residential Care

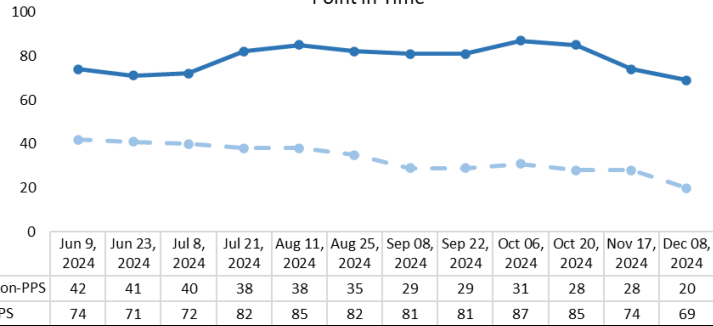


FY 2024-2025 Children In-Home Care Closures Initiative

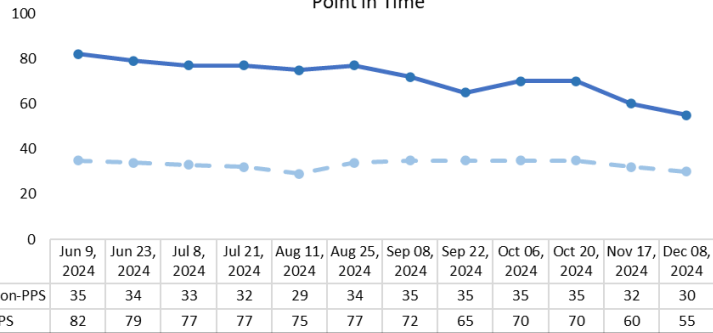
PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (*Also includes ICPC)

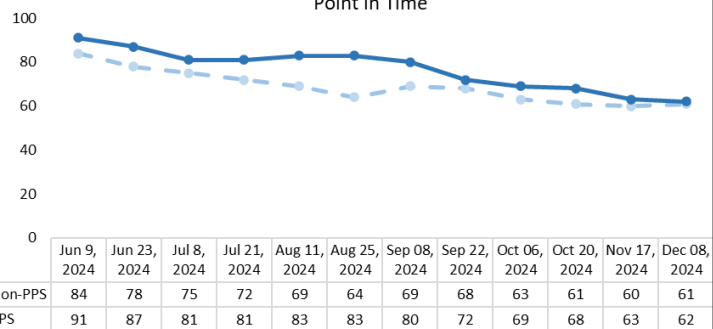
CHS Active Primary In-Home Children Aged 0-17 by Service Type Point in Time



LSF Active Primary In-Home Children Aged 0-17 by Service Type Point in Time



OHU Active Primary In-Home Children Aged 0-17 by Service Type Point in Time



Heartland for Children Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS Data as of 12/08/24												
CMO	In-Home Service Type	0-4 Months	5 Months	6 Months	7-9 Months	10 Months	11 Months	12-15 Months	16-23 Months	24-35 Months	36+ Months	CMO Total
CHS	Non-PPS	0	0	0	15	0	0	0	3	0	2	20
	PPS	36	14	5	6	1	1	4	2	0	0	69
CHS Total		36	14	5	21	1	1	4	5	0	2	89
LSF	Non-PPS	12	0	0	11	0	0	0	5	1	1	30
	PPS	31	3	8	9	1	2	1	0	0	0	55
LSF Total		43	3	8	20	1	2	1	5	1	1	85
OHU	Non-PPS	20	9	3	7	2	2	4	3	3	8	61
	PPS	33	3	5	14	2	2	2	1	0	0	62
OHU Total		53	12	8	21	4	4	6	4	3	8	123
NTF	Non-PPS	81	6	6	0	0	0	0	0	0	0	93
	PPS	81	6	6	0	0	0	0	0	0	0	93
NTF Total		81	6	6	0	0	0	0	0	0	0	93
HFC	Non-PPS	113	15	9	33	2	2	4	11	4	11	204
	PPS	100	20	18	29	4	5	7	3	0	0	186
HFC Total		214	35	27	62	6	7	11	14	4	11	391

Source: Children and Young Adults Actively Receiving IH Services or in OHC Care Daily Listing - FSN Report #1329
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

In-Home Service Providers Caseload and Referrals Received

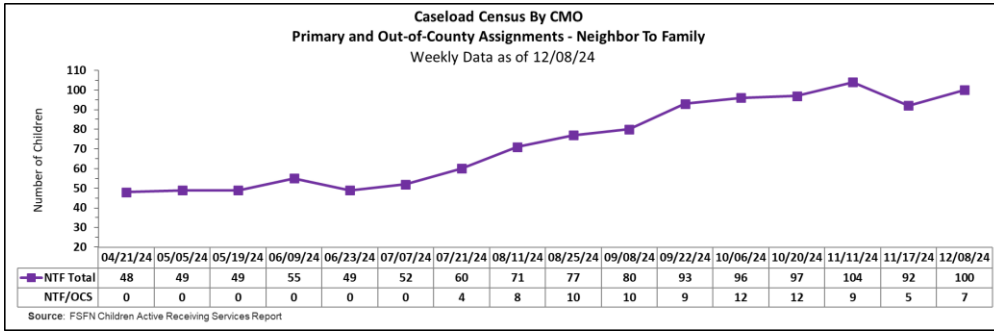
Point-in-Time as of December 09, 2024

In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	Mindshare Referrals from Oct 21 to Nov 17 (Referrals Since the last PQI date)
Youth Villages	34	11	2	9
Neighbor To Family (Safety Mgmt)	22	5	12	7
PRC Home to Stay (Reunification)	-	-	-	4
PRC Home to Stay (Prevention)	-	-	-	2
SCARF (Family Support)	-	-	-	44
SCARF (Legal)	-	-	-	-
UW Supervised Visitation	2	7	0	-
CHS BSFT	11	5	5	-
CHS CPP	11	0	0	-
NFI FFT- Traditional	26	0	0	16
NFI FFT- Prevention	12	0	-	-
NFI FFT- Foster Care	32	0	0	2
Chosen	2	8	8	6

Source: HFC Quality & Contract Management Department Reports

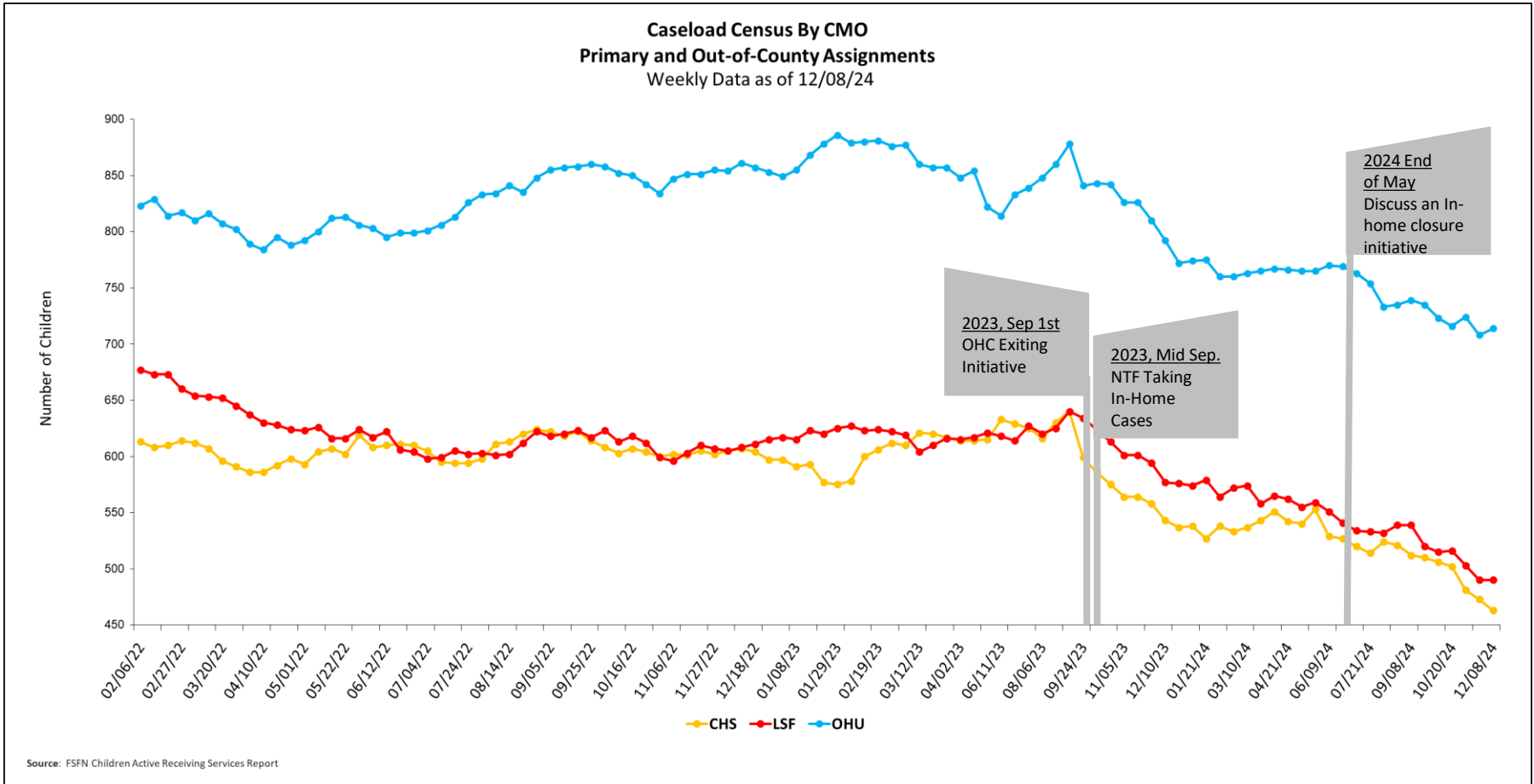
Caseload Census Information

CBC Services Weekly Caseloads By CMO



Number of Children by CMO Last 6 Reporting Periods

Agency	9/8/2024	9/22/2024	10/6/2024	10/20/2024	11/11/2024	11/17/2024	12/8/2024
CHS	512	510	506	502	481	473	463
LSF	539	520	515	516	503	490	490
OHU Primary	566	557	541	538	542	530	536
OHU/OCS	173	178	182	178	182	178	178
OHU Total	739	735	723	716	724	708	714
NTF Primary	70	84	84	85	95	87	93
NTF/OCS	10	9	12	12	9	5	7
NTF Total	80	93	96	97	104	92	100
HFC Total	1,859	1,859	1,860	1,850	1,836	1,784	1,790



Average Caseload of Case Managers

Case Manager Caseload Breakdown by Agency – Data as of 12/08/2024

Average Caseload of Case Managers							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	4	5	2	8	20	23.2
LSF	2	1	18	2	1	24	20.4
OHU	3	7	6	4	11	31	23.0
NTF	2	1	4	0	0	7	14.3
# of	8	13	33	8	20	82	21.5

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	20	5	25.0%
LSF	24	3	12.5%
OHU	31	10	32.3%
NTF	7	3	42.9%
HFC	82	21	25.6%

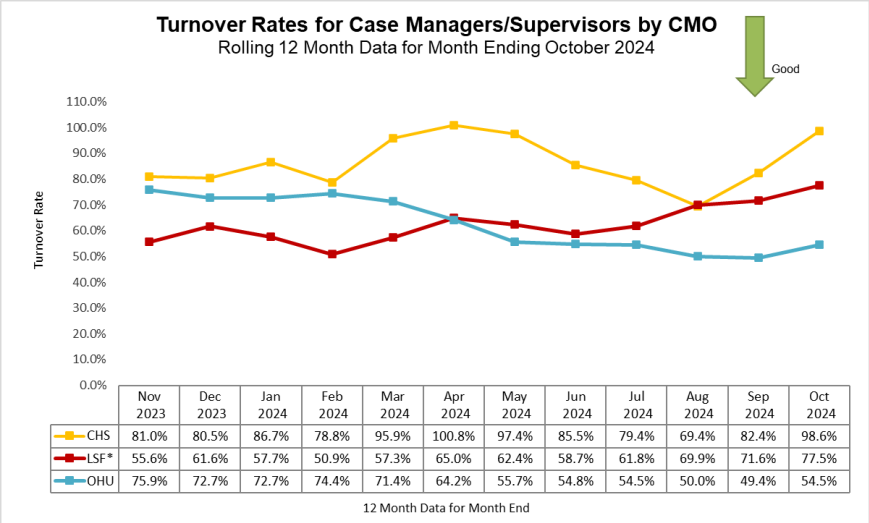
Caseload = Number of Children with Primary or Out of County assignment.

* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended October 2024		
CMO	Case Manager	Case Manager Supervisor
CHS	98.6%	30.0%
LSF*	77.5%	23.1%
OHU	54.5%	50.0%



Caseload Census by Case Manager and Organization

Data as of 12/08/2024

Caseload of 1 - 5 Children (+1)		
CMO	Case Workers	#
NTF	Boule, Adriana	5
NTF	Tetreault, Taylor	3
CHS	Washington, Victoria	2
LSF	Hayes, Tiffani	1

Caseload of 6 - 15 Children (+1)		
CMO	Case Workers	#
LSF	Walker, Alicia	15
OHU	Shay, Ryan	14
OHU	Bowen, Kendall	13
CHS	Luskey, Taylor	11
OHU	Stoudemire, Jamesia	10
CHS	Bennett, Brianna	9
NTF	Bates, Brittany	7

Caseload of 16 - 24 Children (+1)		
CMO	Case Workers	#
LSF	Hockenberry, Matthew	24
LSF	Diamond, Savannah	24
CHS	Carter, Maria	24
LSF	Coleman, Tangela	24
LSF	Blocker, Amanda	24
NTF	Mattison, Sharon	24
OHU	Franklin, Kyra	23
LSF	Bon-Fiol, Nikol	23
LSF	Franklin, Yoshika	23
NTF	Cruz, Ana	23
LSF	Pamphile, Emmanuella	22
OHU	Thompson, Wyshana	22
LSF	Koons, Brittney	22
LSF	Morris, Alundrea	22
CHS	Bouzi, Marie Edwige	21
LSF*	Escartin Vega, Kathia	21
LSF	Bickel, Sherry	21
LSF	Lynch, Rodina	21
NTF	Conklin, Danielle	21
LSF	Malave, Luis	21
LSF	Thomas, Tracy	20
OHU	Nerove, Rachel	20
CHS	Brown, Annie	20
LSF	Durant, Paris	19
OHU	Moody, Natasha	19
LSF	Townes, Rachel	19
OHU	Nelson, Chelsea	19
LSF	Jefferson, Alana	18
LSF	Gonzalez, Jelitza	18
CHS	Richey, Amy	18
OHU	Valencia, Alejandro	17
LSF	Lott, Carla	17
NTF	Jones, Gwendolyn	17
CHS	Williams, Omisha	17

Caseload of 25 - 29 Children (-4)		
CMO	Case Workers	#
LSF	Willingham, Jadashia	29
CHS	Hook, Kathryn	28
CHS	Covington, Walter	28
OHU	Neal, Rainbow	28
LSF	Ellis, Darren	28
OHU	Mcgahee, Timika	27
OHU	Cruz, Michelle	26
OHU	Beach-Solmo, Amber	26

Caseload of 30+ Children (+2)		
CMO	Case Workers	#
OHU*	Villegas, Anna	44
OHU*	Washington, Woodrica	41
OHU*	Respress, Johnathan	41
OHU*	Fuentes, Norma	39
CHS	Hiers, Katherine	36
CHS	Kaina, Kelly	35
OHU	Johnson, Randi	34
OHU*	Simmons, Shannon	33
OHU	Kohn, Ludessa	33
CHS	Angulo, Kayla	32
CHS	Vegeter, Hope	31
OHU	Kilbey, Alexis	31
OHU	Dziekian, Tiffany	31
CHS	Standen, Brayden	31
CHS	Bain, Claire	31
OHU	Brutus, Marie	31
OHU	Garcia, Anakeidie	30
CHS	Knowlton, Sera	30

Unit Supervisors Carry(+2) Cases		
CMO	Case Workers	#
OHU*	Respress, Johnathan	41
CHS	Luskey, Taylor	11
CHS	Cortes, Jennifer	6
CHS	Washington, Victoria	2
LSF	Hayes, Tiffani	1

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers				
Data as of 12/08/24				
Case Worker	Pri.	Sec.	OOC	Grand Total
Nieves, Carlos	41	2	0	43
TAYS - CHS	41	2	0	43
FTC - CHS	0	0	0	0
Cortes, Jennifer	6	39	0	45
Dawes, Dominique	12	8	0	20
James, Aleah	0	15	0	15
Whiting, Kari	0	3	0	3
Adoptions - CHS	18	65	0	83
Peralta, Joshua	34	0	0	34
Jones, Dane	0	31	0	31
TAYS - LSF	34	31	0	65
Collins, Sara	1	66	0	67
Hampton, Sharday	0	62	0	62
Adoptions - LSF	1	128	0	129
Metelus, Getro	5	23	1	29
Sandbrook, Mary	9	24	0	33
Vazquez, Roger	5	116	0	121
TAYS - OHU	19	163	1	183
Sherwood, Drake	0	1	0	1
FTC - OHU	0	1	0	1
Howe, Danielle	14	0	0	14
Nettles, Markisha	14	2	0	16
Southall, Akeva	12	2	0	14
Ventura, Armando	2	3	2	7
Brody, Jessica	0	4	0	4
Adoptions - OHU	42	11	2	55
TAYS Total	94	196	1	291
FTC Total	0	1	0	1
Adoptions Total	61	204	2	267

Pri. = Primary - Sec. = Secondary - OOC = Out of County
Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

Data Entered Into FSN for Children in Out-of-Home Care

Health Information in FSN for Children in OHC as of 12/08/2024

Agency	# of Children in OHC	% With a Medical Record in FSN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date
CHS	332	100.0%	94.0%	78.5%	91.9%
LSF	390	99.7%	96.9%	89.3%	93.1%
OHU	391	100.0%	92.8%	89.1%	98.0%
HFC	1113	99.9%	94.6%	85.7%	94.4%
Statewide	15779	99.9%	93.8%	83.6%	77.9%

Source: FSN report 1009 "Source: "Healthcare Service Information for OHC"

Health Information in FSN as of 12/08/2024

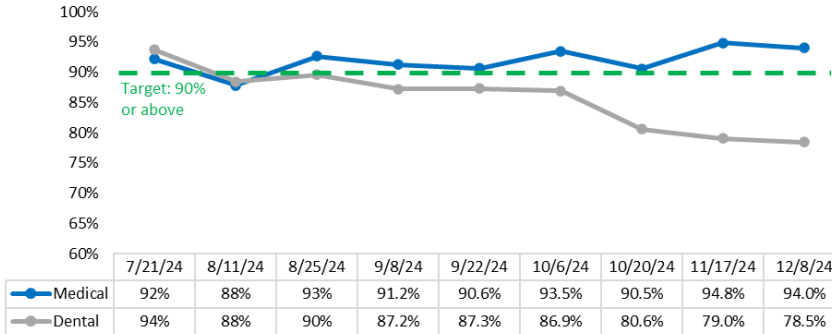
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	20	53	27
LSF	1	12	26	27
OHU	0	28	29	8
HFC	1	60	108	62
Statewide	12	979	1814	3487

Source: "Healthcare Service Information for OHC - Report 1009"

CHS Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months

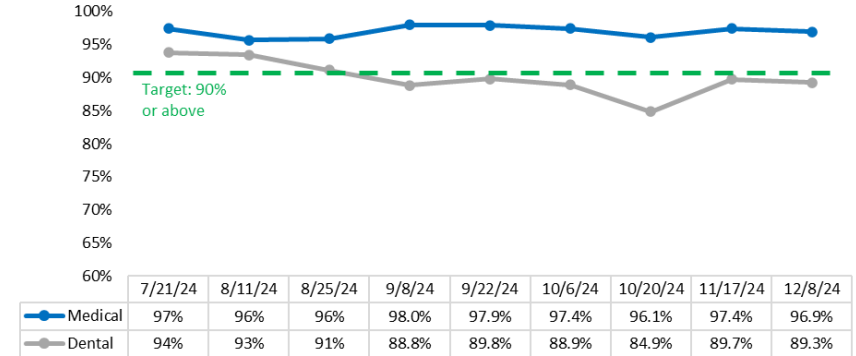
Data as of 12/08/2024



LSF Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months

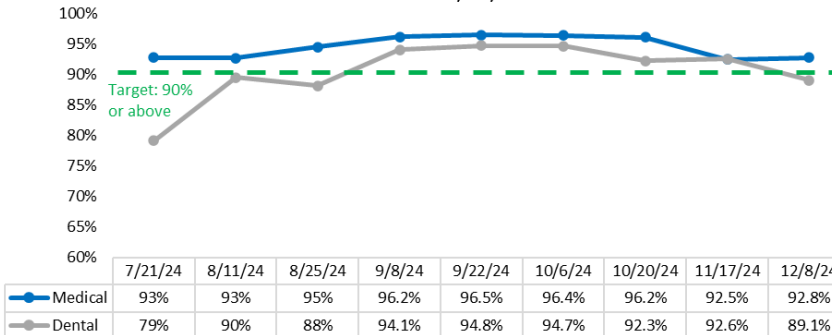
Data as of 12/08/2024



OHU Percent of Active Primary Children in OHC with

Medical Service in Last 12 Months & Dental Service in Last 7 Months

Data as of 12/08/2024



Psychotropic Medications

Children with Psychotropic Medications Prescriptions

Heartland For Children					
Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent					
Data as of 12/08/2024					
Agency	All Children in OHC	% of Children in OHC w/ Psyc Meds	All Children with Psyc Meds	# of children w/ a current parent or court order	% w/ a current parent or court order
CHS	351	11.1%	39	38	97.4%
LSF	403	10.2%	41	41	100.0%
OHU	400	7.8%	31	31	100.0%
HFC	1,156	9.6%	111	110	99.1%
DCF	2	0.0%	0	0	0.0%
Statewide	16,679	14.8%	2,472	2,439	98.7%

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077
Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

Education for Children in OHC – School Enrollment

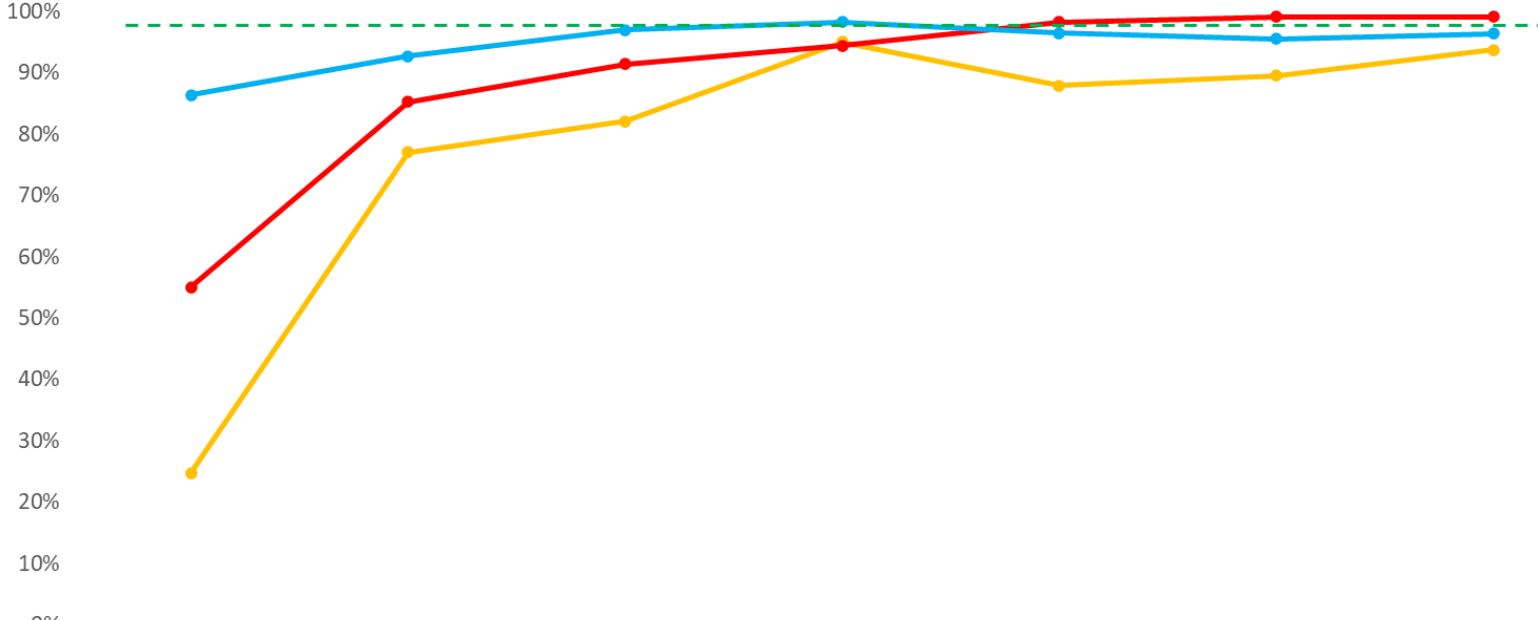
School Enrollment for Children in Out-of-Home Care

School Enrollment Updated in FSFN for School Year 24/25			
CMO	Updated School Record	Eligible Children in OHC	Percent Updated
CHS	209	223	94%
LSF	216	218	99% ★
OHU	240	249	96%
Total	665	690	96%

Percentage of Eligible Children in OHC and Enrolled in School, Year 24/25

Data as of 12/08/2024

Goal: 98%



	8/19/2024	8/25/2024	9/9/2024	9/22/2024	10/20/2024	11/17/2024	12/8/2024
CHS	25%	77%	82%	95%	88%	89%	94%
LSF	55%	85%	91%	94%	98%	99%	99%
OHU	86%	93%	97%	98%	96%	95%	96%

*Source Report: FSFN - School Enrollment Listing for Eligible Children and Young Adults in Out-of-Home Care - Report #1217
Filter - Leady Agency: Heartland for Children

Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2024

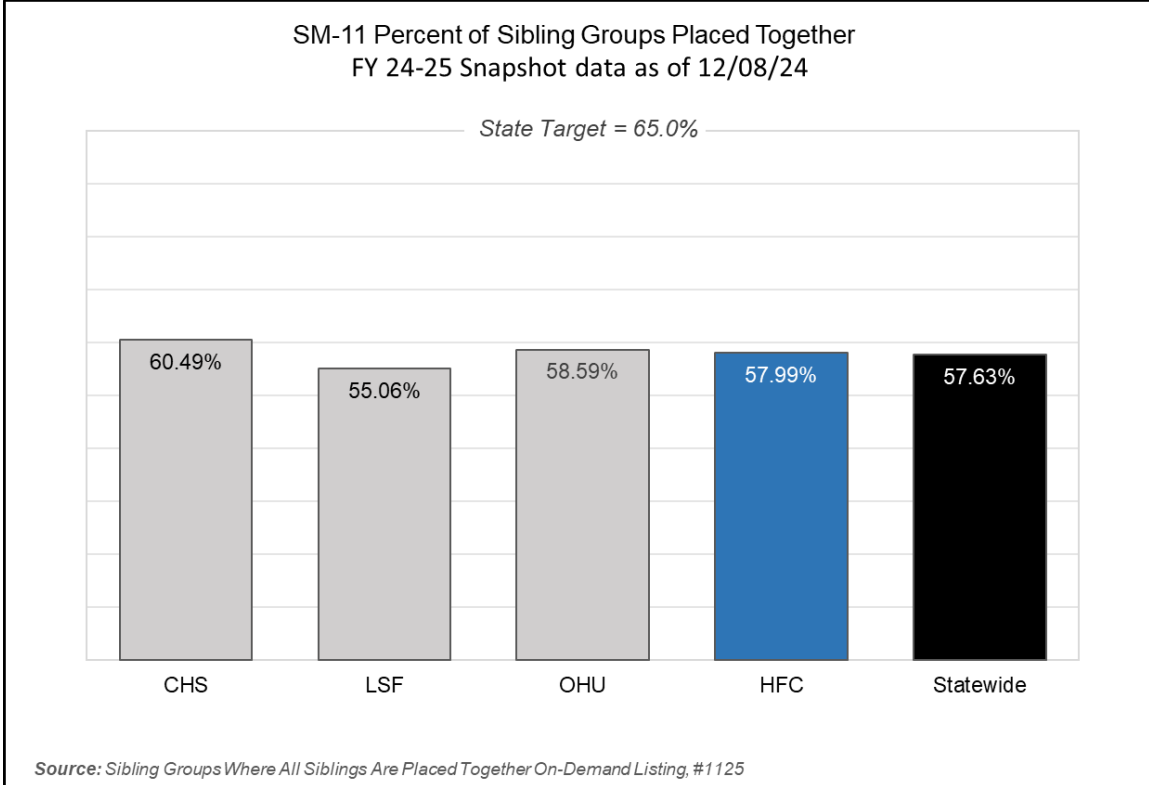
Scorecard Measure 11 – Separated Siblings

SM11 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM11 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of December 08, 2024			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	49	81	60.49%
LSF	49	89	55.06%
OHU	58	99	58.59%
HFC	156	269	57.99%
Statewide	2,193	3,805	57.63%

Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125

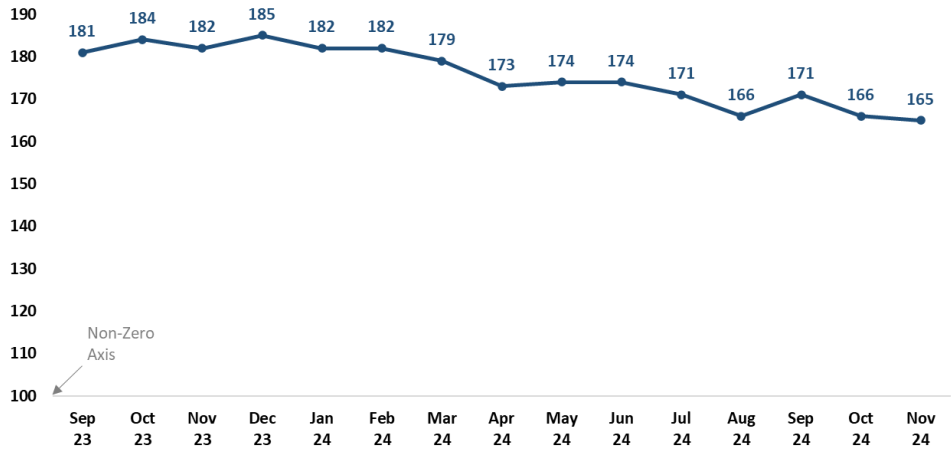
Number of sibling groups to achieve SM11 target – 28 Sibling Groups



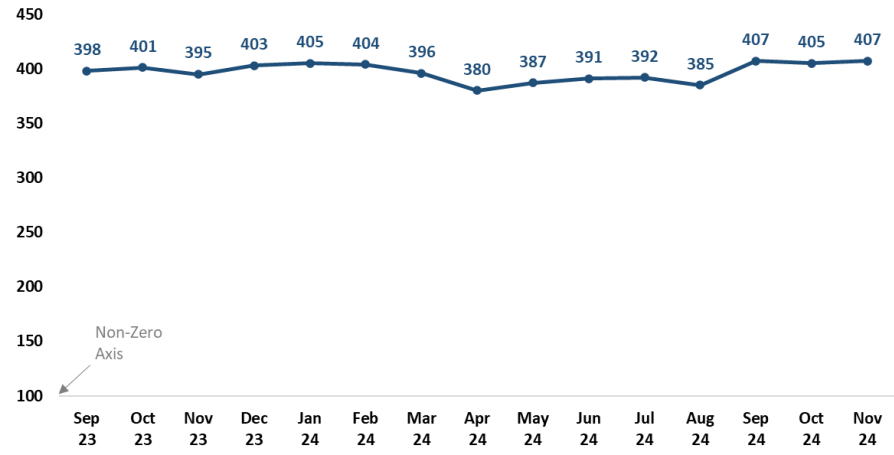
Trends for Foster Parent Recruitment

Number of Foster Homes and Foster Bed Capacity
Percent of Foster Home Utilization and Teen Placement in a Foster Home

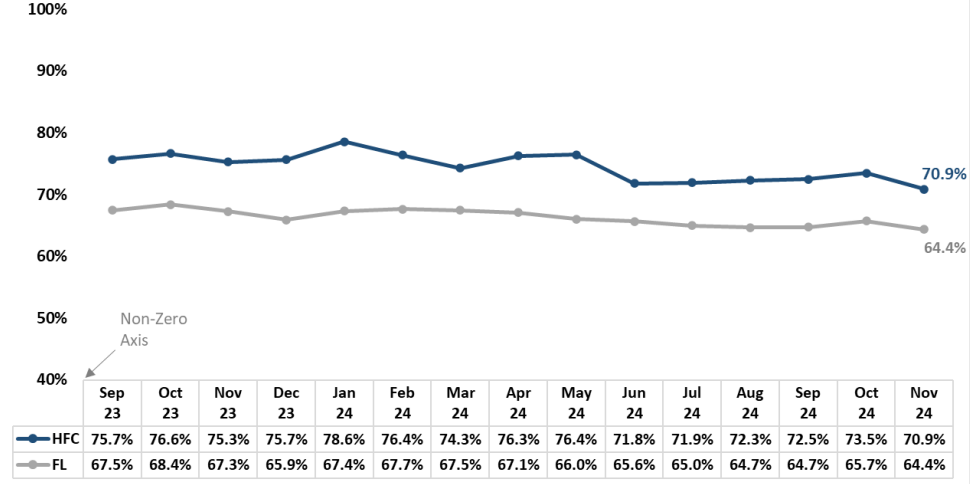
Heartland for Children
Number of Foster Homes - Months End Snapshot
Last 15 Months through November 2024



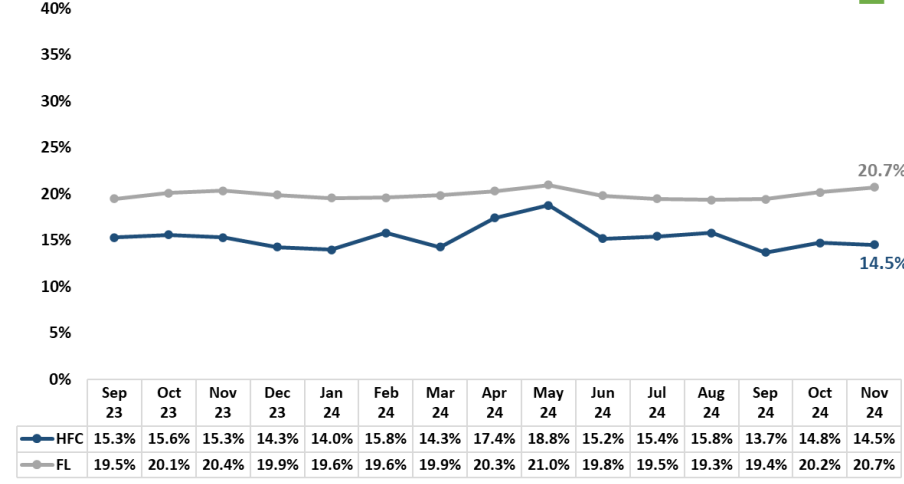
Heartland for Children
Number of Foster Beds - Months End Snapshot
Last 15 Months through November 2024



Heartland for Children
Percent of Foster Homes Utilized (w/a Placement)
Last 15 Months through November 2024



Heartland for Children
Percent of Foster Homes w/a Teen Placement
Last 15 Months through November 2024



Missing Children in Out of Home Care

Children currently missing or recovered while in OHC

Heartland for Children					
Children in OHC who are Missing or Now Recovered					
12/8/2024					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	2	0	0	0	0
LSF	0	0	0	0	0
OHU	1	0	0	0	0
CPI	0	0	0	0	0
Total	3	0	0	0	0

Source: HFC MCR Tracking Log ATL = Attempts to Locate

In-Home Safety Plan Management

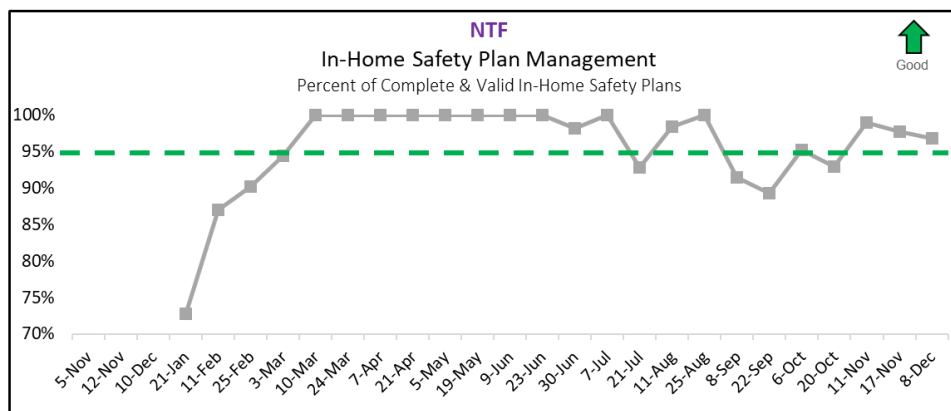
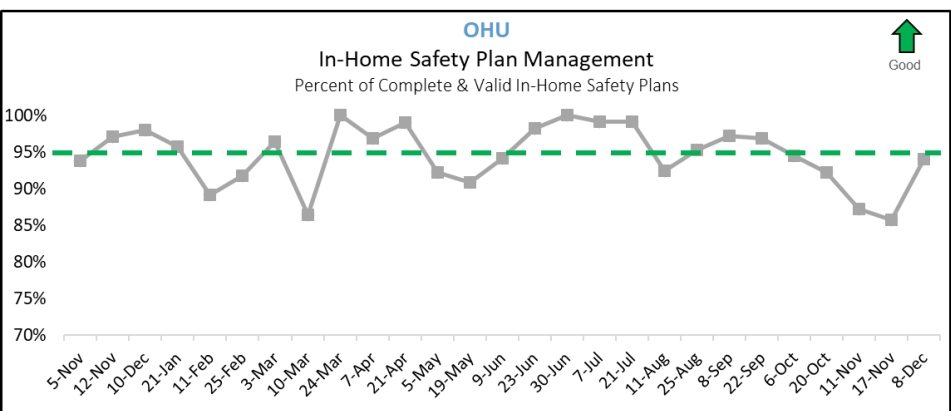
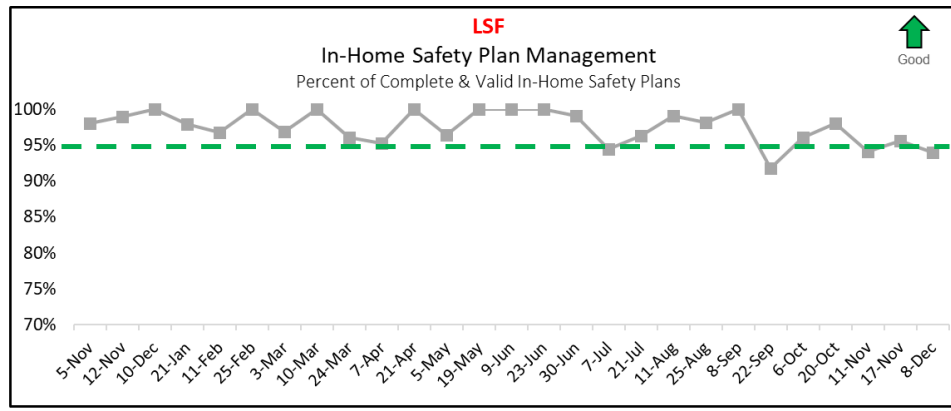
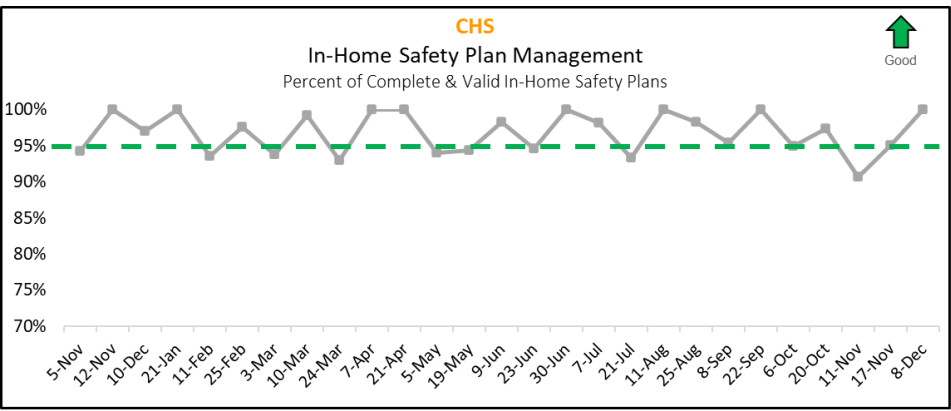
Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management				
Percent of Completed In-Home Safety Plans under 180 Effective Days				
Data as of 12/08/2024				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	0	89	89	100.0%
LSF	5	78	83	94.0%
OHU	5	78	83	94.0%
NTF	3	90	93	96.8%
HFC Total*	13	335	348	96.26%
Statewide	438	6726	7164	93.89%

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301
Target of 95%

Of the 335 completed safety plans, 34 will expire in the next 30 or 60 days			
Agency	Expires in 30 Days	Expires in 60 Days	Total
CHS	11	2	13
LSF	7	5	12
OHU	5	4	9
NTF	0	0	0
HFC Total	23	11	34

Source report 1301 'Case Management Safety Management Listing' - Data as of 12/08/2024



Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors								
Data as of 12/08/2024								
The 18 active CPA's with errors contain the 22 total errors.								
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	12	1	11	6	5	2	1	14
LSF	5	0	5	3	1		2	6
OHU	2	0	2	1	1			2
Total	19	1	18	10	7	2	3	22

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA			
Data as of 12/08/2024			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	40	29	73%
LSF	25	20	80%
OHU	8	6	75%
Total	73	55	75%

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256
Criteria: Children with an CPA Effective Date.

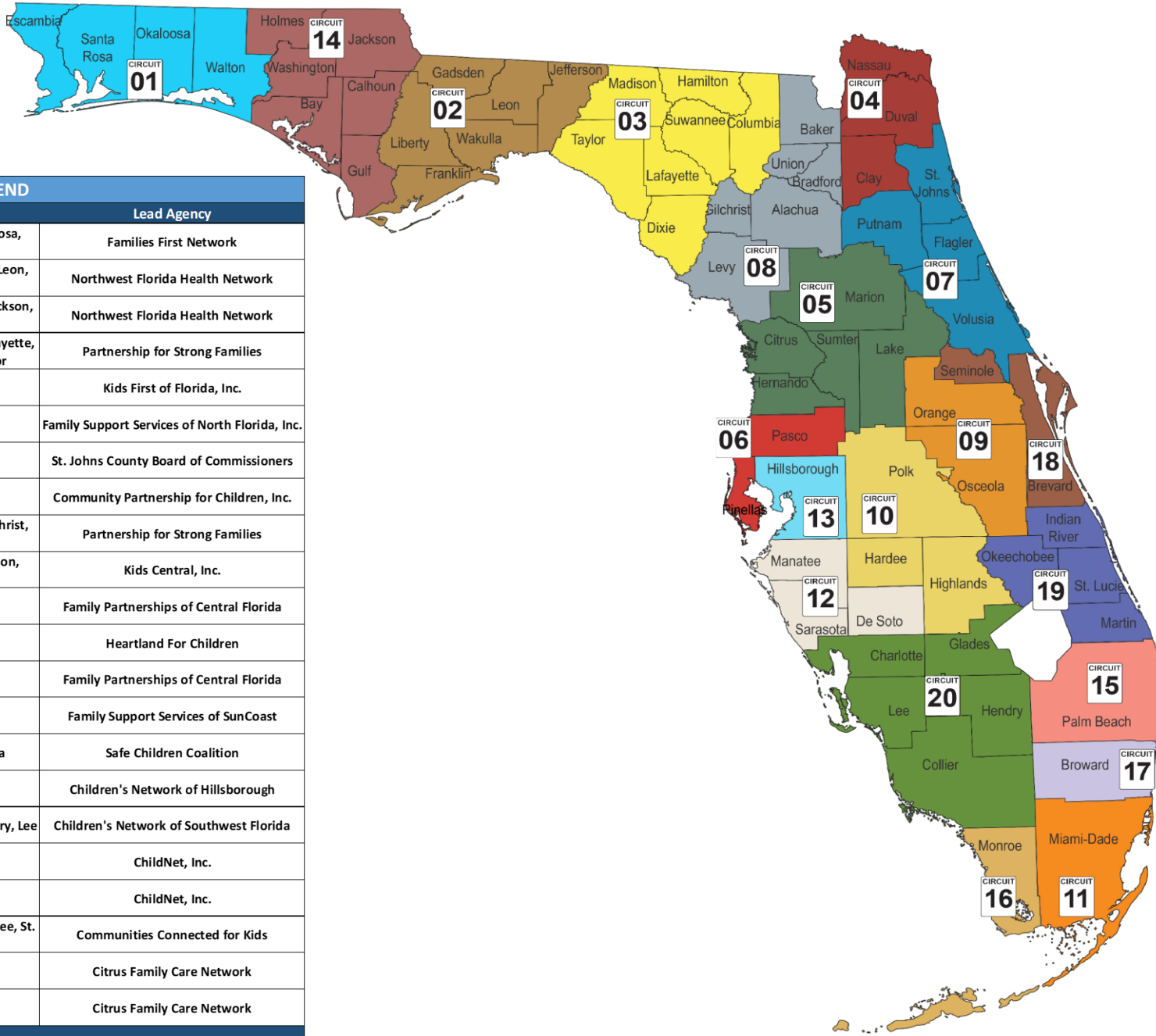
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 11/12/2024**

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	1	1	0
LSF	2	1	1
OHU	3	0	3
Total	6	2	4



Community Based Care Lead Agency Map



LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Family Partnerships of Central Florida
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole, Brevard	Family Partnerships of Central Florida
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

DATES FOR DECEMBER

- **Christmas – 12/25**

SAFETY RESOURCES

Internet Safety and Tips

- [Information, Advice and Support to Keep Children Safe Online](#) (internetmatters.org)
- NetSmartz Home (missingkids.org)

Safe Sleep

- www.ounce.org/safe_sleep.html

Swim Safety Tips

- Pool Party Water Safety Tips: bit.ly/41UoFcY
- Water Safety Tips: ounce.org/water_safety.html
- **Hot Car Safety Tips**
nhtsa.gov/campaign/heatstroke

COMMUNITY RESOURCES

Hurricane Resources

- heartlandforchildren.org/hurricane
- Local info: www.uwcf.org/hurricane
- Storm updates: <https://www.floridadisaster.org/updates/>
- Shelter Information: floridadisaster.org/shelter-status/
- Evacuation Orders: floridadisaster.org/evacuation-orders/
- Power Outages: psc.state.fl.us/hurricane-report

Polk County Holiday/Christmas Guide

<https://lakelandmom.com/holiday-christmas-events-lakeland/>

Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at polkplays.org

Free Books for Children 0-5

uwcf.org/dolly-partons-imagination-library/

United Way's 211

Call 211 or visit 211.org

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL.

<https://www.echoministriesflorida.net/>

Find Help (Previously Aunt Bertha)

<https://www.findhelp.org/>

Find local resources for food, health, housing, employment programs & other community resources in seconds.

HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

mylifefamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM

At Bonnet Springs Park in Lakeland
Childcare will be provided.

Please call (813) 455-2846 or email Efigueroa2@usf.edu to register.

Circuit 10 Children's Mental & Behavioral Health Resources

<https://sites.google.com/view/floridac10/mhbhresources/home>

On this site you will find:

- o Heartland for Children's Parent Portal
- o MyFloridaMyFamily Community Services
- o Florida Mobile Response Team- 24/7 Crisis Assistance
- o Florida Statewide Medicaid Managed Care
- o Florida Association of Christian Child Caring Agencies
- o Florida Network Short-term Residential Programs
- o Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- o Post Adoption Support
- o Zebra Coalition
- o Central FL Behavioral Health Network
- o Hope Florida – A Pathway to Prosperity

Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites

uwcf.org/initiatives/endhunger/schedule/

Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development.

healthyfamiliesfla.org/programs_map.html

Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines

Hardee/Highlands 863.386.1167

Polk 863.413.2700

Victim Services Office Line 863.413.2708

Victim Services – Polk County 1860 South Crystal Lake Drive, Lakeland, FL 33801

Victim Services – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

HFC EVENTS

Foster Care Info Nights

Monday, December 2nd at 10AM
Unfiltered Bartow – 160 S Broadway Ave,

Tuesday, December 10th at 6:30PM
Ax-Caliber – 204 E Orange St. Lakeland

Register: 863-519-8900 x 289

HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

POLK COUNTY

Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited.

Register here: <https://bit.ly/3AJqNz3>

Peer Recovery Center

Center for Behavioral Health Annex
1501 1st Street South, Winter Haven, FL 33880
Hours: Monday – Friday from 9AM-3PM

The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization.

Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd.
Lakeland, FL 33815
Contact: (863) 687-3869
<https://explorefc.org>

Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1st Wednesday and 3rd Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815
<https://uwcf.org/resourcecenter/>

HIGHLANDS COUNTY

Swimming Lessons at YMCA

<http://www.highlandsymca.org/aquatics.htm>

Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905
<https://www.championforchildren.org/>

Children's Museum of the Highlands

Hands on Learning for Ages 1-12
Cost: \$8/per person (ages 1+) for all day play.
219 N Ridgewood Dr. Sebring, Florida
(863) 451-5385 (contact museum for updated hours)

Preservers of Life

Highlands County Community Nursing Organization
This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator
Kasey@preserversoflife.com | (863) 420-5255

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.
Contact: Sari Crews
863-784-7473 | sari.crews@southflorida.edu
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

HARDEE COUNTY

Hardee County Swimming Resources

[Swim Lessons | Florida Department of Health in Hardee \(floridahealth.gov\)](#)

Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life.
713 E Bay Street Wauchula, FL 33873
Contact: info@hardeehelpcenter.com | 863-773-0034

Visit Hardee

Website for upcoming events, community updates and resources: <https://www.visithardee.com/events>

FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy.
Contact: Sari Crews
863-784-7473 | sari.crews@southflorida.edu
<https://www.southflorida.edu/future-students/general-educational-development-program-ged>



For additional resources and county events, check out our most recent Parent's Corner Newsletter.