

# Performance & Quality Improvement (PQI) Report

Data for week ended Sunday, November 11, 2024



## Mission

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

## Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties



# Community Based Care Lead Agency Scorecard

## FY 24-25, Quarter 1 Performance

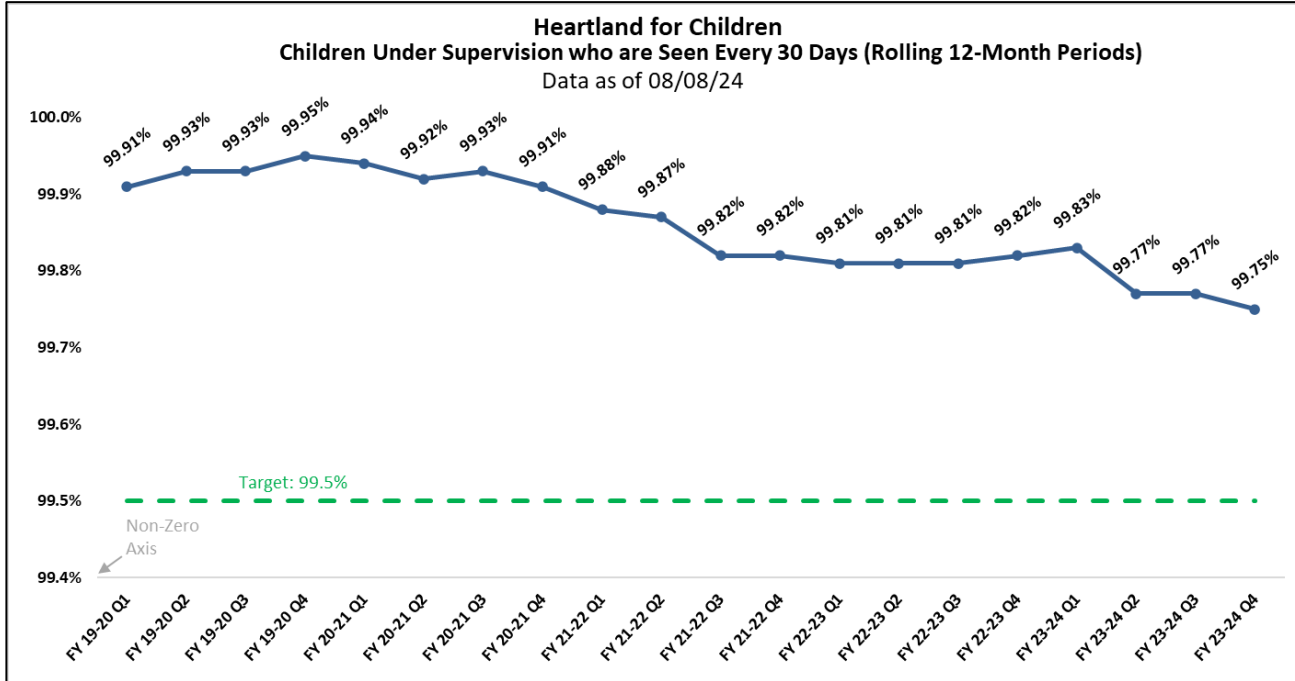
CBC Lead Agency Scorecard Performance Table	Safety	Permanency	Permanency	Permanency	Permanency	Safety	Safety	Well-Being	Permanency	Permanency	Permanency
Measures	1. Children with no recurrence of verified maltreatment within 12 months of a prior verified maltreatment	2.Children achieving permanency within 12 months of entering care.	3. Children achieving permanency within 12 months for children in Out-of-home care between 12 and 23 months.	4. Children achieving permanency within 12 months for children in out-of-home care for 24 months or more	5. Children who do not re-enter foster care within 12 months of moving to a permanent home.	6. Rate of children not abused or neglected while in out-of-home care.	7. Percent of children not abused or neglected while receiving in-home services.	8. Percent of children under supervision who are seen every 30 days.	9. Rate of children's placement moves per 1,000 days in foster care.	10. Percent of children placed with relatives or nonrelatives.	11. Percent of sibling groups where all siblings are placed together.
Quarterly Scheduled FSFN Listing Report #	1229	1159	1160	1237	1162	1272	1156	1158	1161	1325	1166
Standard	90.3%	35.2%	43.8%	37.9%	94.4%	9.07	95.0%	99.5%	4.50	60.0%	65.0%
Reporting Period	07/01/22 to 06/30/23	10/01/22 to 09/30/23	10/01/23	10/01/23	10/01/21 to 09/30/22	07/01/23 to 06/30/24	07/01/23 to 06/30/24	10/01/23	10/01/23	09/30/24	09/30/24
ChildNet-Broward	93.66%	32.67%	56.65%	39.02%	95.16%	6.90	95.44%	99.82%	4.27	54.11%	64.08%
ChildNet-Palm Beach	96.38%	40.12%	54.84%	41.26%	92.82%	4.40	96.31%	99.80%	3.70	51.30%	66.92%
Childrens Network of SW Florida	95.63%	42.23%	66.55%	53.56%	94.37%	4.50	97.86%	99.91%	6.15	50.57%	56.38%
Childrens Network-Hillsborough	93.72%	20.95%	39.17%	50.43%	96.39%	7.96	98.08%	99.72%	4.15	51.56%	54.01%
Citrus Health Network	95.73%	20.21%	46.76%	40.42%	90.07%	6.21	98.07%	99.76%	5.65	48.51%	60.32%
Communities Connected for Kids	93.02%	36.36%	71.63%	42.19%	94.29%	13.43	95.07%	99.93%	4.09	55.01%	68.82%
Community Partnership for Children	95.10%	25.37%	60.19%	51.38%	86.46%	6.20	97.68%	99.91%	3.94	41.43%	52.76%
Family Integrity Program	96.31%	37.50%	80.00%	28.57%	91.67%	10.38	97.85%	99.87%	4.27	57.45%	55.56%
Family Partnerships of Central Florida	94.13%	24.55%	46.41%	45.93%	90.38%	7.66	95.37%	99.35%	4.68	54.22%	57.29%
Family Support Services of North Fla	94.93%	25.69%	51.52%	45.26%	95.45%	3.96	97.10%	99.75%	5.18	42.06%	46.29%
FSS Suncoast	94.37%	33.23%	49.91%	51.15%	91.44%	4.14	96.11%	99.78%	4.55	44.14%	56.37%
<b>Heartland for Children</b>	<b>97.30%</b>	<b>34.82%</b>	<b>49.01%</b>	<b>45.45%</b>	<b>93.85%</b>	<b>5.75</b>	<b>96.56%</b>	<b>99.72%</b>	<b>3.23</b>	<b>63.37%</b>	<b>61.96%</b>
Kids Central, Inc.	94.86%	28.51%	34.87%	41.77%	93.50%	4.47	96.22%	99.19%	8.64	55.68%	61.71%
Kids First of Florida, Inc.	95.12%	22.09%	46.67%	57.58%	87.50%	3.21	100.00%	99.71%	4.01	53.21%	44.74%
NWF Health Network - East	93.03%	36.16%	53.45%	45.95%	88.61%	7.01	95.90%	99.89%	4.91	56.58%	59.06%
NWF Health Network - West	90.78%	31.21%	61.63%	58.01%	96.21%	9.30	95.14%	99.84%	7.10	48.62%	53.44%
Partnership for Strong Families	94.38%	23.59%	58.08%	53.11%	95.05%	6.90	95.77%	99.61%	6.28	51.74%	49.72%
Safe Children Coalition	94.74%	38.70%	54.04%	52.91%	88.52%	7.89	96.34%	99.58%	4.88	53.55%	63.39%
Statewide	<b>94.05%</b>	<b>30.53%</b>	<b>50.56%</b>	<b>48.19%</b>	<b>92.60%</b>	<b>6.46</b>	<b>96.59%</b>	<b>99.15%</b>	<b>5.18</b>	<b>51.73%</b>	<b>57.56%</b>

# Contract Measure – Children Seen Every Thirty Days

Percent of children under supervision who are required to be seen every 30 days – Target = 99.5%

Prior Month End		
<b>Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days</b>		
October 2024 as of 11/07/2024		
Report Date Range: 10/01/2024 to 10/31/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.86% ★
LSF	0	100.00% ★
OHU	1	99.91% ★
NTF	3	99.61% ★
HFC	11	99.90% ★
<b>Statewide</b>		<b>99.81%</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		

Current Month		
<b>Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days</b>		
November 2024 as of 11/11/2024		
Report Date Range: 11/01/2024 to 11/30/2024		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.95% ★
LSF	0	100.00% ★
OHU	0	100.00% ★
NTF	1	99.39%
HFC	2	99.94% ★
<b>Statewide</b>		<b>99.71%</b>
<i>Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144"</i>		
<i>Target of 99.5%</i>		



Source: Children Under Supervision Who Are Seen Every Thirty Days On-Demand Listing - FSN Report #1144

# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

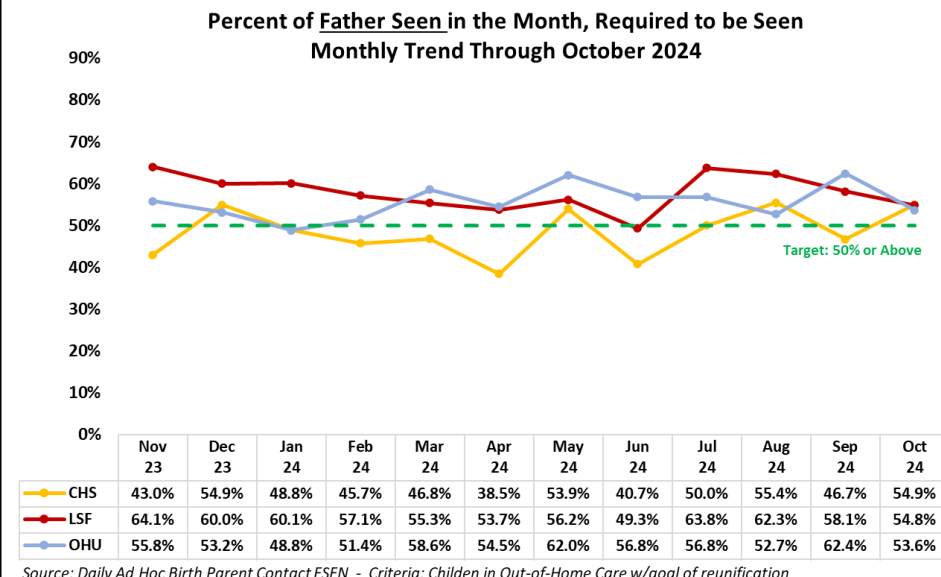
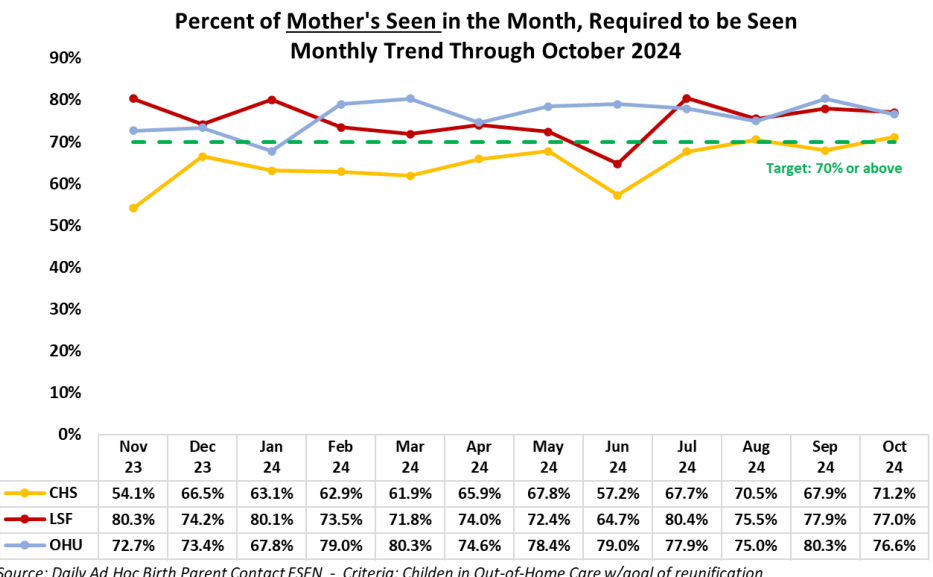
Current  
Month

Birth Parent Contact Completed						
November 2024 as of 11/11/2024 (Point in Time)						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed
CHS	118	30	25.4%	91	12	13.2%
LSF	122	31	25.4%	93	20	21.5%
OHU	154	33	21.4%	110	12	10.9%
<b>TOTAL</b>	<b>394</b>	<b>94</b>	<b>23.9%</b>	<b>294</b>	<b>44</b>	<b>15.0%</b>

Criteria: Childen in Out-of-Home Care w/goal of reunification  
 Source: Daily Ad Hoc Birth Parent Contact FSN

Mothers Seen Target: 70%  
 Fathers Seen Target: 50%

- Mother Contact, Target is 70% or above
- Father Contact, Target is 50% or above





# Children Re-Entering Out-of-Home Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

Re-Entry  
into OHC  
Last 2  
Weeks

Removal Episodes for Children with a Prior Reunification or Permanent Guardianship									
Removals entered into FSFN between 10/28/24 - 11/11/24									
Current Removal Case ID	Child Id	Current Agency	Prior Unit	Current Removal Date	Prior PG or Reunification Discharge Date	Length from Prior Discharge to Current Removal (months)	Range Prior Discharge to Current Removal	SM07 Cohort	FSFN Entry Date
2302332	104351441	LSF	141836-LSF	10/29/2024	3/31/2021	42	3.0 - 4.9 yrs	No	11/4/24
	101669222	LSF	141836-LSF	10/29/2024	3/31/2021	42	3.0 - 4.9 yrs	No	11/4/24

Source: FSFN Data Warehouse Ad Hoc Report,

## Scorecard Measures 5 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

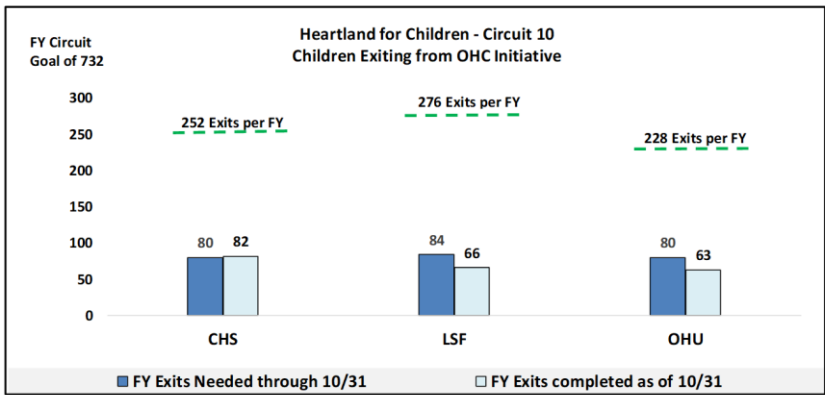
SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 94.4% or Greater**

FY 24/25  
Contract Measure – Target = 94%

FY 24/25 as of 10/20/2024			
Children Who Do <u>Not</u> Re-Enter Care within 12 Months for Children Achieving Permanency July 2023 - June 2024			
Agency	Maintained No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained
CHS	87	92	94.57%
LSF	87	87	100.00%
OHU	70	73	95.89%
<b>HFC Total</b>	<b>245</b>	<b>253</b>	<b>96.84%</b>
<b>Statewide</b>	<b>2,616</b>	<b>2,788</b>	<b>93.83%</b>

Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100

# FY 2023-2024 Exiting Out-of-Home Care Initiative



Children Exiting Out-of-Home Care as of 11/11/2024

Green: Month's CMO or Circuit reached their monthly exits

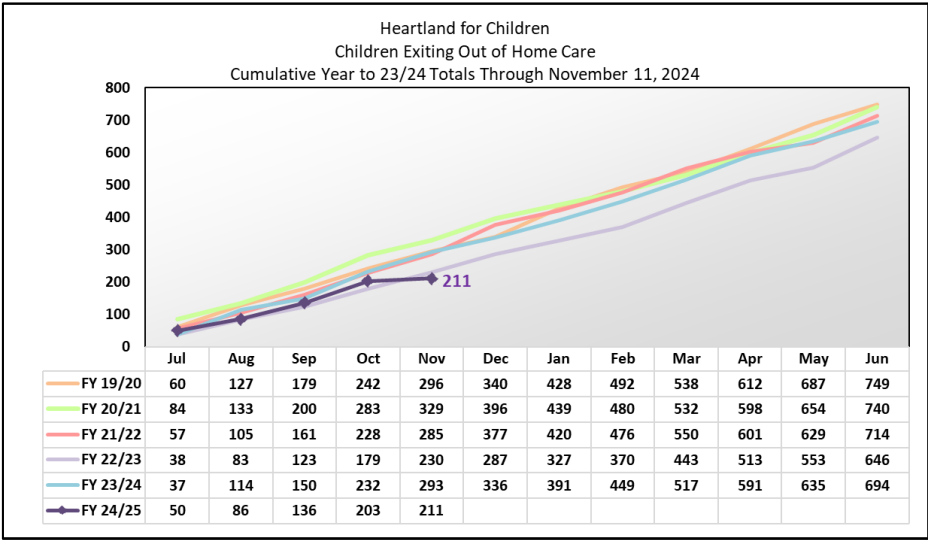
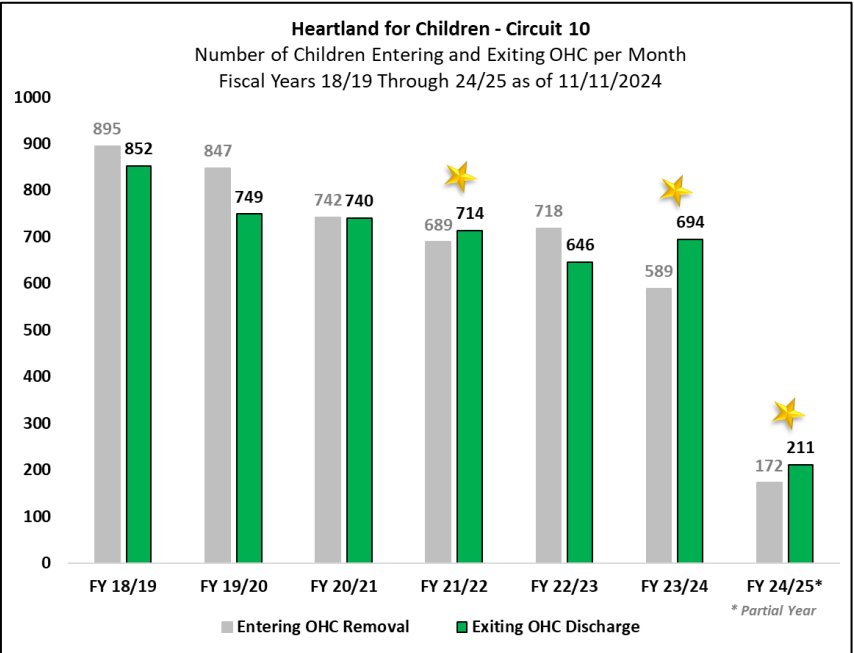
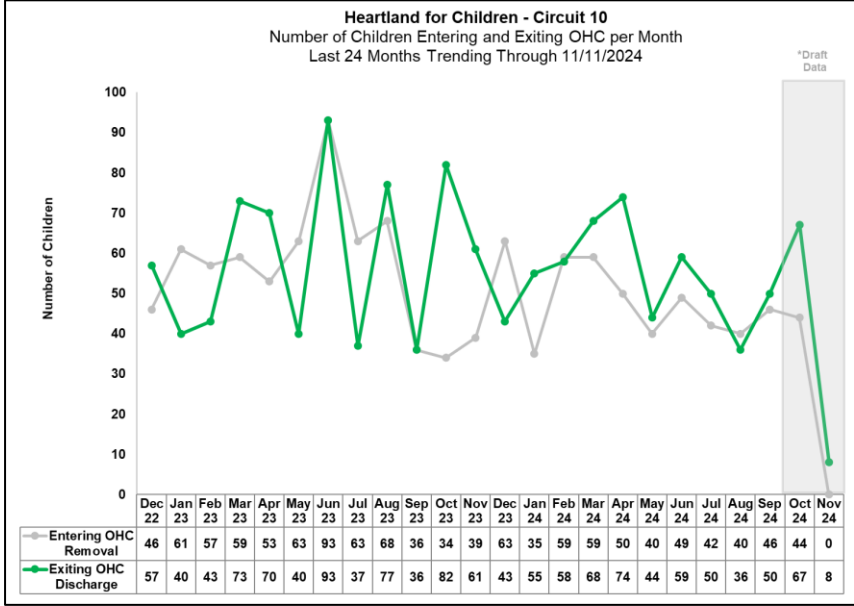
Orange: Adoptions exceed 25% of exits

	Monthly Need Rest of FY	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25
CHS	18	20	12	14	32	4							
LSF	21	11	14	19	18	4							
OHU	20	19	10	17	17	0							
<b>HFC</b>	<b>59</b>	<b>50</b>	<b>36</b>	<b>50</b>	<b>67</b>	<b>8</b>							
<b>Adoptions of Exits</b>	12 of 50	6 of 36	19 of 50	14 of 67	0 of 8								
<b>% of Adoptions</b>	24.0%	16.7%	38.0%	20.9%	0.0%								

\*Partial Month

★ Total of 61 of more exits from OHC in a month

Source: FSN Report 1182, excluding 18+, EFC



# Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

## Less than 12 Months

FY 24/25 Target is 35%

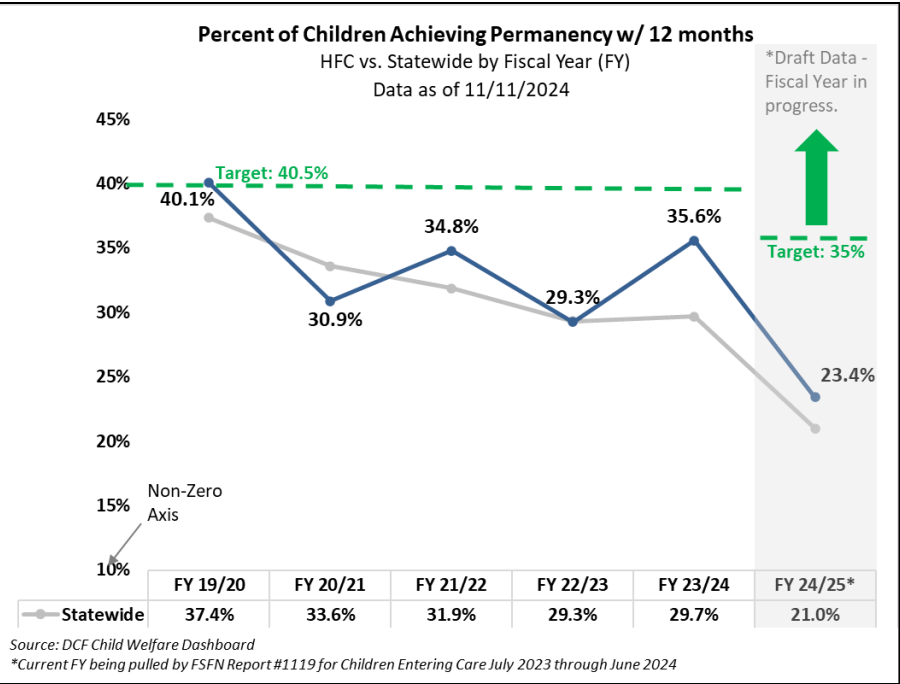
FY 24/25, Target 35%				Percent Timely FY 23/24 (last FY)
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 to June 2024 (as of 11/11/2024)				
Agency	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	
CHS	48	179	26.8%	36.8%
LSF	40	197	20.3%	36.1%
OHU	52	222	23.4%	33.8%
<b>HFC Total</b>	<b>140</b>	<b>598</b>	<b>23.4%</b>	<b>35.6%</b>
<b>Statewide</b>	<b>1,677</b>	<b>7,989</b>	<b>21.0%</b>	<b>29.7%</b>

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119  
\*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 2024 / 2025, Target 35%			
Children Achieving Permanency within 0-12 Mths for Children Entering OHC July 2023 - June 2024 (as of 11/11/2024)			
Agency / Unit (Actual)	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
<b>CHS</b>	<b>48</b>	<b>179</b>	<b>26.8%</b>
141834-CHSFL	6	13	46.2%
141846-CHSFL	3	20	15.0%
141839-CHSFL	5	58	8.6%
141835-CHSFL (Adop)	7	21	33.3%
141852-CHSFL	24	50	48.0%
<b>LSF</b>	<b>40</b>	<b>197</b>	<b>20.3%</b>
141828-LSF	7	32	21.9%
141827-LSF	2	36	5.6%
141836-LSF	4	16	25.0%
141845-LSF	6	16	37.5%
141848-LSF	4	18	22.2%
141849-LSF	9	46	19.6%
141850-LSF (Adop)	5	10	50.0%
141929-LSF	3	22	13.6%
14-HFC-LSF ADMIN (IL)	0	1	0.0%
<b>OHU</b>	<b>52</b>	<b>222</b>	<b>23.4%</b>
142853-OHU-HARDEE	4	24	16.7%
142854-OHU-HIGHLANDS (IL)	0	1	0.0%
142855-OHU-HIGHLANDS	19	90	21.1%
140121-OHU-HIGHLANDS (Adop)	2	13	15.4%
142858 OHU-POLK	12	32	37.5%
142852-OHU-POLK	8	34	23.5%
142856-OHU-POLK	7	28	25.0%
<b>HFC Total</b>	<b>140</b>	<b>598</b>	<b>23.4%</b>
<b>Statewide</b>	<b>1,677</b>	<b>7,989</b>	<b>21.0%</b>

Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119  
\*Permanency = adoption, permanent guardianship or reunification w/ parent





# Children Achieving Permanency in 12 Months for Children in Out-of-Home Care

between 12-23 month

FY 24/25 Target is 43.8%

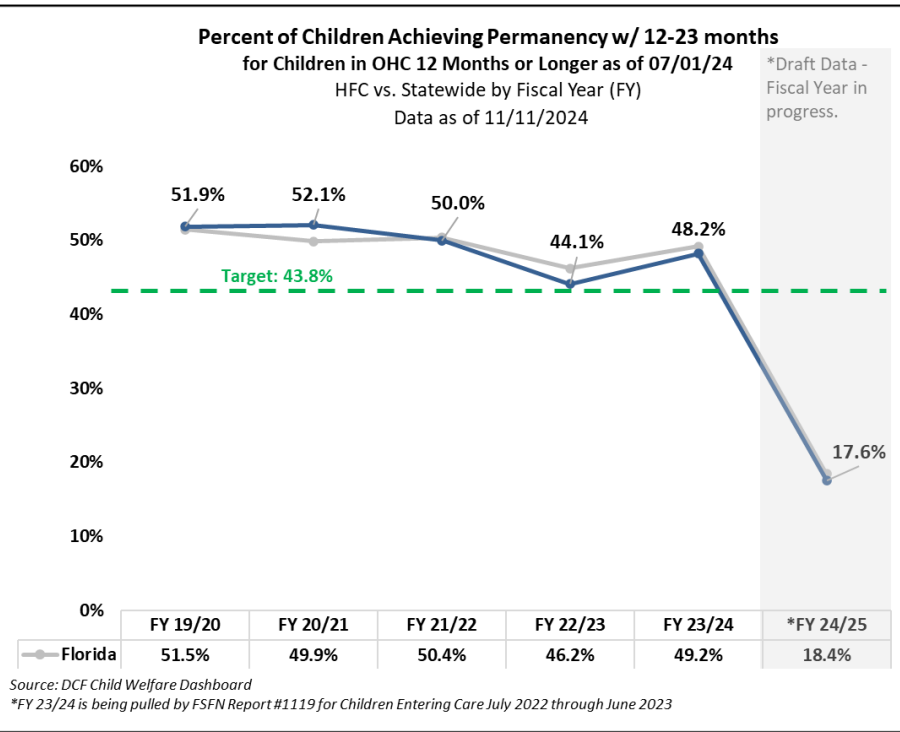
FY 24/25, Target 43.8%				Percent Timely FY 23/24 (last FY)
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 11/11/2024)				
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency	
CHS	20	118	16.9%	52.4%
LSF	21	110	19.1%	49.5%
OHU	17	102	16.7%	42.4%
<b>HFC Total</b>	<b>58</b>	<b>330</b>	<b>17.6%</b>	<b>48.2%</b>
<b>Statewide</b>	<b>899</b>	<b>4,873</b>	<b>18.4%</b>	<b>49.2%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138  
\*Permanency = adoption, permanent guardianship or reunification w/ parent



FY 24/25, Target 43.8%			
Children Achieving Permanency within 12-23 Mths for Children in OHC 12-23 Months as of 07/01/24 (as of 11/11/2024)			
Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency
<b>CHS</b>	<b>20</b>	<b>118</b>	<b>16.9%</b>
141846-CHSFL	4	14	28.6%
141839-CHSFL	4	31	12.9%
141835-CHSFL (Adop)	4	23	17.4%
141852-CHSFL	5	26	19.2%
<b>LSF</b>	<b>21</b>	<b>110</b>	<b>19.1%</b>
141828-LSF	1	17	5.9%
141827-LSF	1	12	8.3%
141836-LSF	2	8	25.0%
141845-LSF	4	6	66.7%
141848-LSF	2	10	20.0%
141849-LSF	4	27	14.8%
141850-LSF (Adop)	4	10	40.0%
141929-LSF	3	19	15.8%
<b>OHU</b>	<b>17</b>	<b>102</b>	<b>16.7%</b>
142853-OHU-HARDEE	4	25	16.0%
142855-OHU-HIGHLANDS	1	13	7.7%
140121-OHU-HIGHLANDS (Adop)	6	10	60.0%
142858 OHU-POLK	0	14	0.0%
142852-OHU-POLK	4	17	23.5%
142856-OHU-POLK	2	22	9.1%
<b>HFC Total</b>	<b>58</b>	<b>330</b>	<b>17.6%</b>
<b>Statewide</b>	<b>899</b>	<b>4,873</b>	<b>18.4%</b>

Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twelve to Twenty-Three Months On-Demand Listing - Report #1138



# Federal Measure - Children Achieving Permanency within 12 Months for Children in Out-of-Home Care

## 24 Months or More

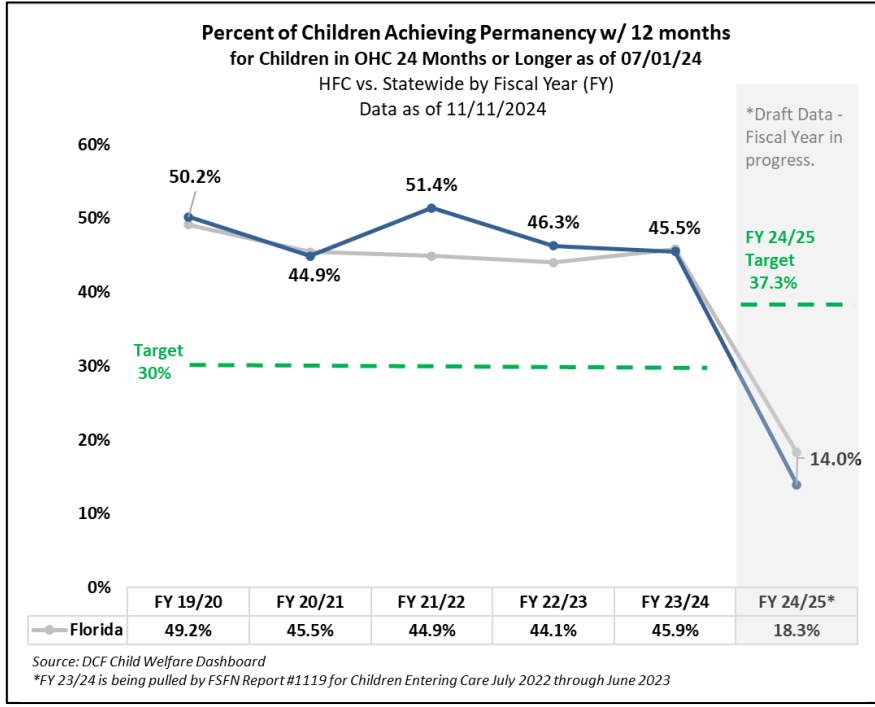
FY 23/24 Target is 37.3%

Statewide Measure - FY 24/25, Target 37.3%				Percent Timely FY 24/25 (last FY)
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 11/11/2024)				
Agency	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency	
CHS	12	92	13.0%	43.6%
LSF	12	113	10.6%	46.1%
OHU	19	103	18.4%	46.4%
<b>HFC Total</b>	<b>43</b>	<b>308</b>	<b>14.0%</b>	<b>45.5%</b>
<b>Statewide</b>	<b>935</b>	<b>5,117</b>	<b>18.27%</b>	<b>45.9%</b>

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197  
\*Permanency = adoption, permanent guardianship or reunification w/ parent



Statewide Measure - FY 24/25, Target 37.3%			
Children Achieving Permanency within 12 Months for Children in OHC 24+ Months as of 07/01/24 (as of 11/11/2024)			
Agency / Unit	Permanency Since July 1st	Total Children in OHC 24+ Months	Percent Timely Permanency
<b>CHS</b>	<b>12</b>	<b>92</b>	<b>13.0%</b>
141832-CHSFL (IL)	0	4	0.0%
141846-CHSFL	1	8	12.5%
141839-CHSFL	0	16	0.0%
141835-CHSFL (Adop)	10	40	25.0%
141852-CHSFL	1	9	11.1%
<b>LSF</b>	<b>12</b>	<b>113</b>	<b>10.6%</b>
141828-LSF	2	33	6.1%
141827-LSF	0	6	0.0%
141836-LSF	4	17	23.5%
141845-LSF	2	8	25.0%
141848-LSF	1	2	50.0%
141849-LSF	0	9	0.0%
141850-LSF (Adop)	0	2	0.0%
141929-LSF	3	32	9.4%
<b>OHU</b>	<b>19</b>	<b>103</b>	<b>18.4%</b>
142853-OHU-HARDEE	1	18	5.6%
142855-OHU-HIGHLANDS	0	17	0.0%
140121-OHU-HIGHLANDS (Adop)	13	38	34.2%
142858 OHU-POLK	0	6	0.0%
142852-OHU-POLK	1	6	16.7%
142856-OHU-POLK	4	16	25.0%
<b>HFC Total</b>	<b>43</b>	<b>308</b>	<b>14.0%</b>
<b>Statewide</b>	<b>935</b>	<b>5,117</b>	<b>18.3%</b>

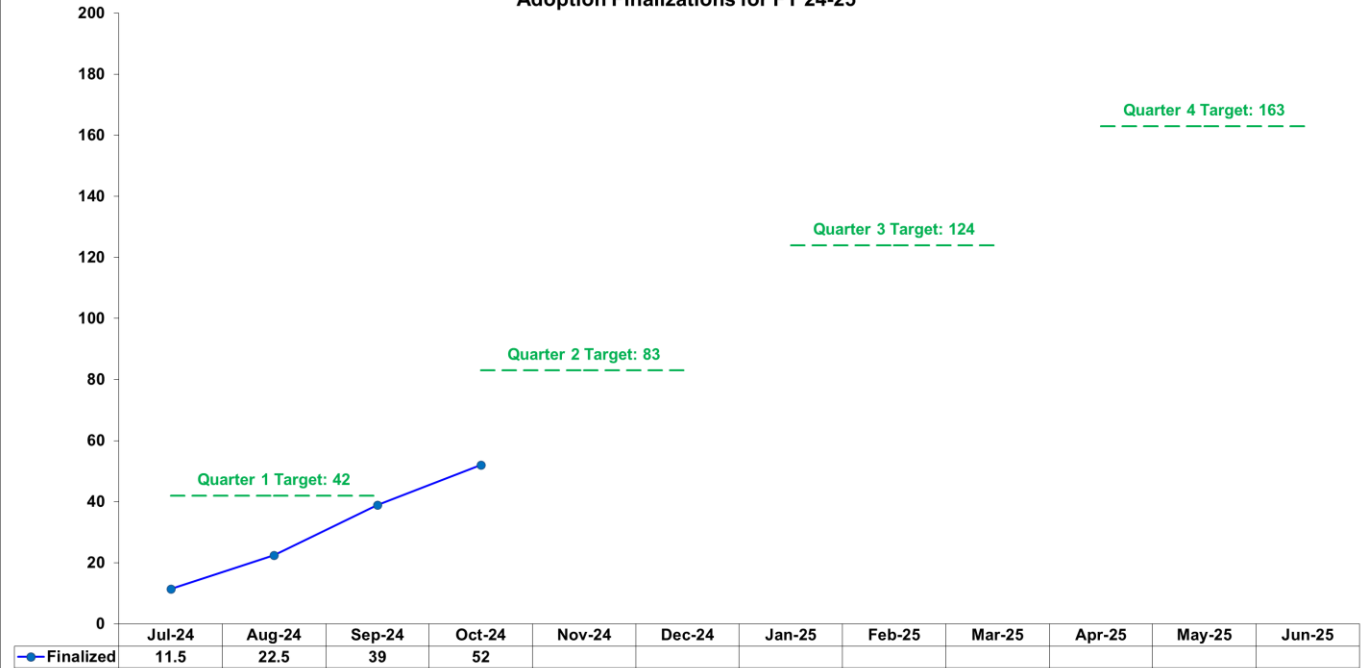


Children Exiting Out-of-Home Care to a Permanent Home within Twelve Months for Children in Out-of-Home Care Twenty-Four Months or More On-Demand Listing - Report #1197

# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10  
Adoption Finalizations for FY 24-25



Source: HFC Adoption Database; Data-as-of: November 12, 2024

**Upcoming Finalization**  
**Dates FY(24/25)**

- November 13 & 20, 2024
- December 11 & 18, 2024

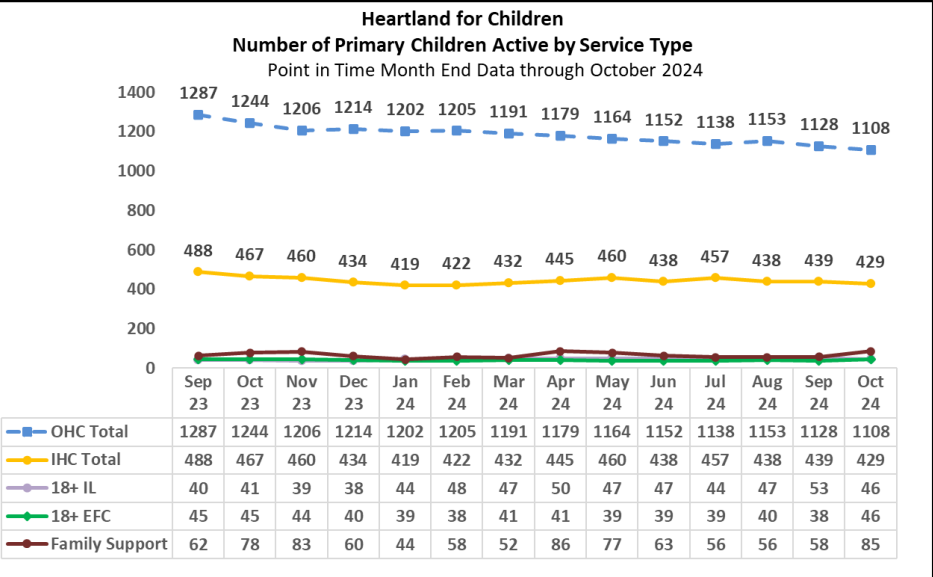
As of 10/21/24

FY 2024-2025 (Q1 Update) Quarterly Adoption Target		
CMO	Q1 Projections	Q1 Actuals
CHS	13	2.5
LSF	18	13.5
OHU	11	23
<b>Quarterly Total</b>	<b>42</b>	<b>39</b>

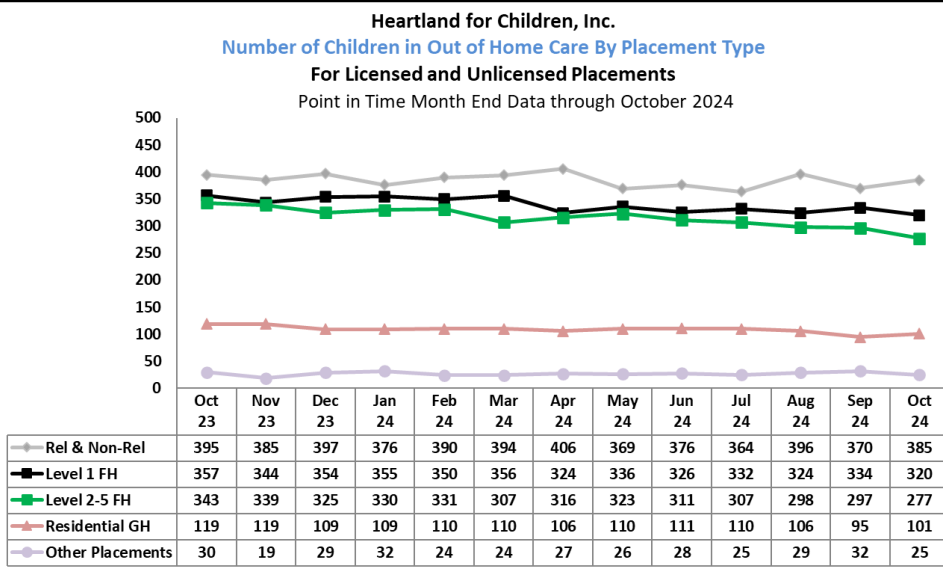
Adoption Finalizations (YTD) FY 24-25 - 2nd Quarter as of 11/12/2024	
CMO	Finalized Adoptions YTD
CHS	11.5
LSF	17
OHU	23.5
<b>Total</b>	<b>52</b>

# Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

## Children Served at Month End by Service Type



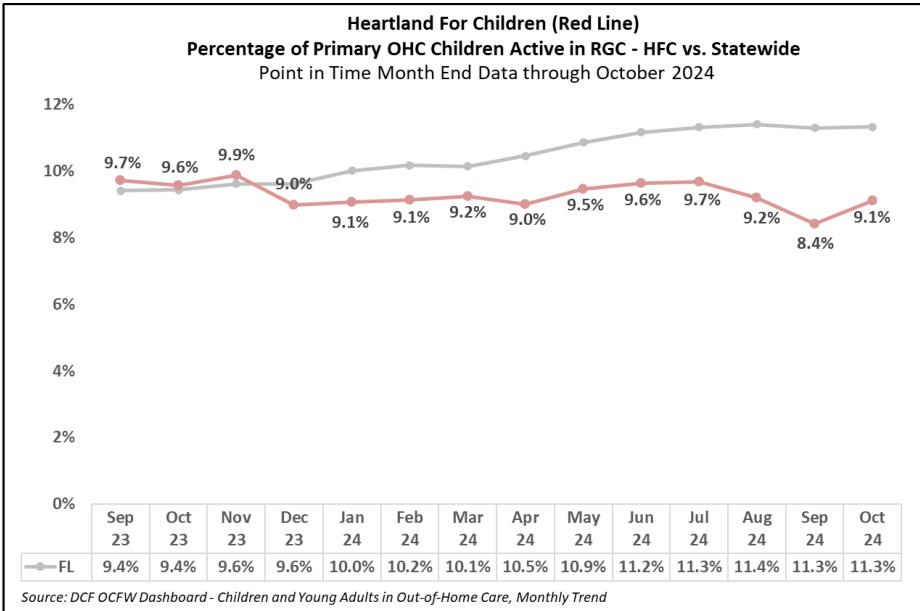
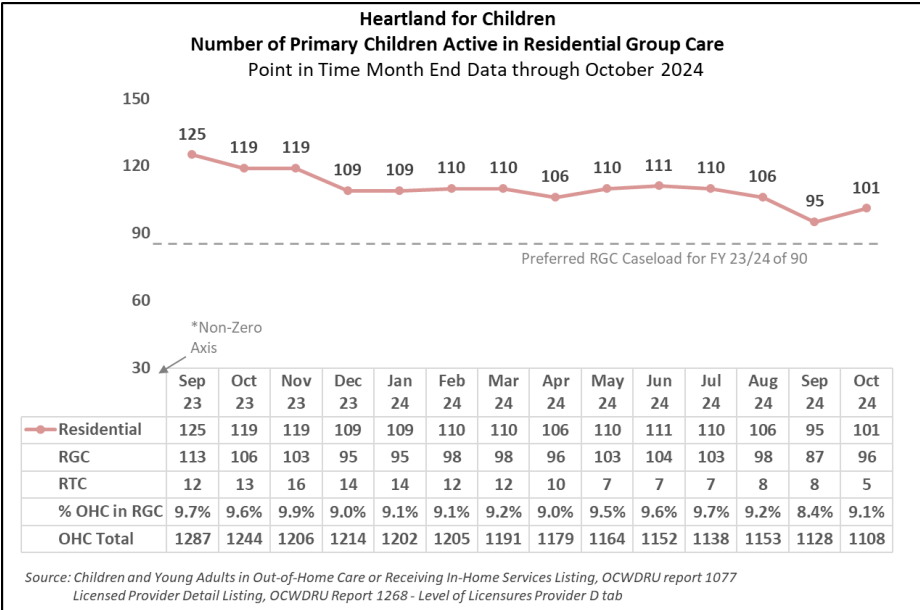
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077  
Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab



Source: FSFN rpt 1077 "Children and Young Adults in OHC or Receiving In-Home Services by Age";  
FSFN rpt 1268 "Licensed Provider Detail Listing, Level of Licensures Provider" tab

# Children and Families being Served for In-Home, Out-of-Home and Family Support - 12 months prior

## ➤ Number and Percent of Children Serviced in Residential Care



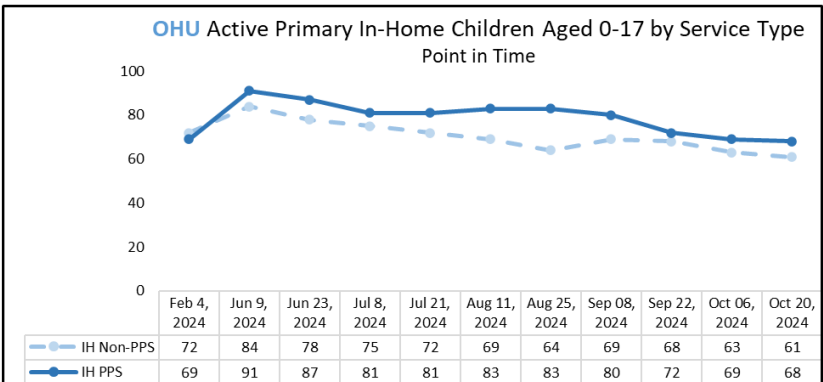
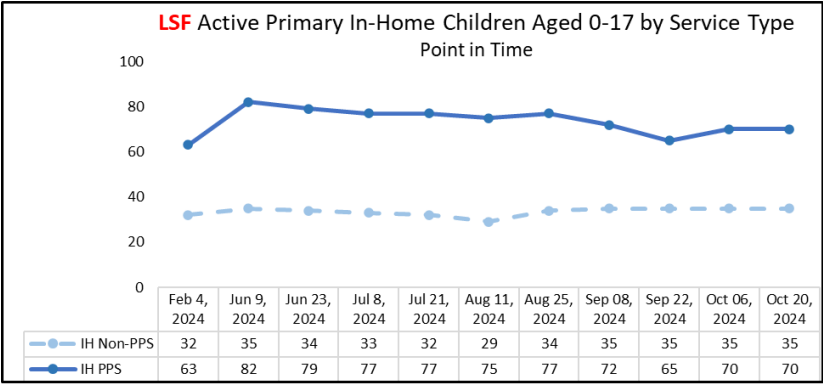
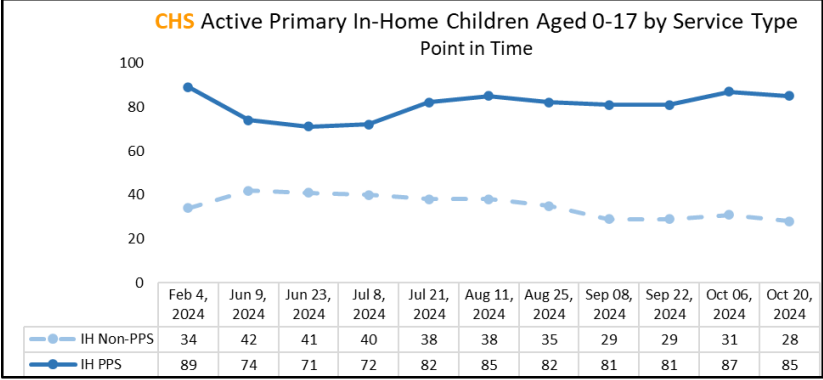
**Circuit 10**  
**Percent of Group Homes, Percent of Beds Licensed and Utilized**  
Point in Time as of Septeber 2024 Month End

Group Home / Shelter Type	Currently licensed beds	% utilized previous month	Number of beds on the horizon for development
Shelter - NFI	12	60.0%	0
Shelter – YFA George Harris	24	75.3%	0
At-Risk: Anchor House	12	56.7%	17
At-Risk: Anchor’s Haven House	0	0.0%	0
At-Risk: Anchor’s Girls Home	0	0.0%	0
At-Risk: A Second Chance	6	64.5%	0
At-Risk: Serenity Place-Chandler	6	80.7%	0
At-Risk: Serenity Place-Julius	6	65.6%	0
At-Risk: Serenity Place-Villa	12	67.7%	0
At-Risk: Integrity Care - Kaley	6	96.8%	0
At-Risk: Integrity Care - Kittansett	6	53.2%	0
At-Risk: Integrity Care - Sunset	6	96.8%	0
At-Risk: Integrity Care - Whispering	6	83.9%	0

# FY 2024-2025 Children In-Home Care Closures Initiative

PPS: Post Placement Supervision (Children Reunified with the Removal Parent)

Non-PPS: Children Receiving In-Home Services the entire time from Case Transfer from DCF to CMO (\*Also includes ICPC)



Heartland for Children												
Active Primary Children Aged 0-17 Receiving In-Home Services - PPS and Non-PPS												
Data as of 10/20/24												
CMO	In-Home Service Type	0-4 Months	5 Months	6 Months	7-9 Months	10 Months	11 Months	12-15 Months	16-23 Months	24-35 Months	36+ Months	CMO Total
CHS	Non-PPS	2	8	5	8	0	0	1	2	0	2	28
	PPS	44	10	5	12	3	7	2	2	0	0	85
<b>CHS Total</b>		<b>46</b>	<b>18</b>	<b>10</b>	<b>20</b>	<b>3</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>2</b>	<b>113</b>
LSF	Non-PPS	14	2	1	9	0	0	0	7	1	1	35
	PPS	29	17	5	13	0	6	0	0	0	0	70
<b>LSF Total</b>		<b>43</b>	<b>19</b>	<b>6</b>	<b>22</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>105</b>
OHU	Non-PPS	23	4	1	12	1	0	6	3	3	8	61
	PPS	26	6	16	11	1	5	3	0	0	0	68
<b>OHU Total</b>		<b>49</b>	<b>10</b>	<b>17</b>	<b>23</b>	<b>2</b>	<b>5</b>	<b>9</b>	<b>3</b>	<b>3</b>	<b>8</b>	<b>129</b>
NTF	Non-PPS	84	0	0	0	0	0	1	0	0	0	85
	PPS	0	0	0	0	0	0	0	0	0	0	0
<b>NTF Total</b>		<b>84</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>85</b>
HFC	Non-PPS	123	14	7	29	1	0	8	12	4	11	209
	PPS	99	33	26	36	4	18	5	2	0	0	223
<b>HFC Total</b>		<b>222</b>	<b>47</b>	<b>33</b>	<b>65</b>	<b>5</b>	<b>18</b>	<b>13</b>	<b>14</b>	<b>4</b>	<b>11</b>	<b>432</b>

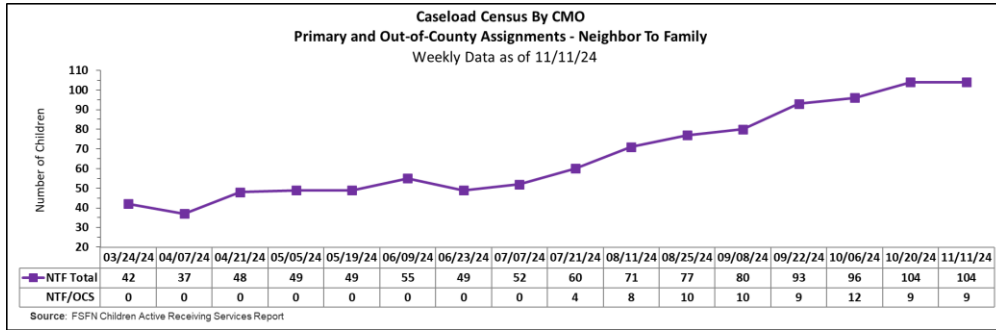
Source: Children and Young Adults Actively Receiving IH Services or in OHC Care Daily Listing - FSN Report #1329  
PPS = Post Placement Supervision; Non-PPS = DCF Case Transfer to CMO, In-Home Services

In-Home Service Providers Caseload and Referrals Received				
Point-in-Time as of October 20, 2024				
In-Home Provider/Service	Current Census	Immediate Openings	Projected Openings within next 3 weeks (need Referrals to fill)	Mindshare Referrals from July 22 to Aug 10 (Referrals Since the last PQI date)
Youth Villages	32	4	8	4
Neighbor To Family (Safety Mgmt)	29	1	12	1
PRC Home to Stay (Reunification)	24	18	3	3
PRC Home to Stay (Prevention)	18	6	5	7
SCARF (Family Support)	29	22	6	14
SCARF (Legal)	9	8	2	-
UW Supervised Visitation	3	6	0	-
CHS BSFT	13	5	5	-
CHS CPP	6	3	3	-
NFI FFT- Traditional	25	3	3	10
NFI FFT- Prevention	6	0	0	-
NFI FFT- Foster Care	29	8	8	10
Chosen	2	8	8	0

Source: HFC Quality & Contract Management Department Reports

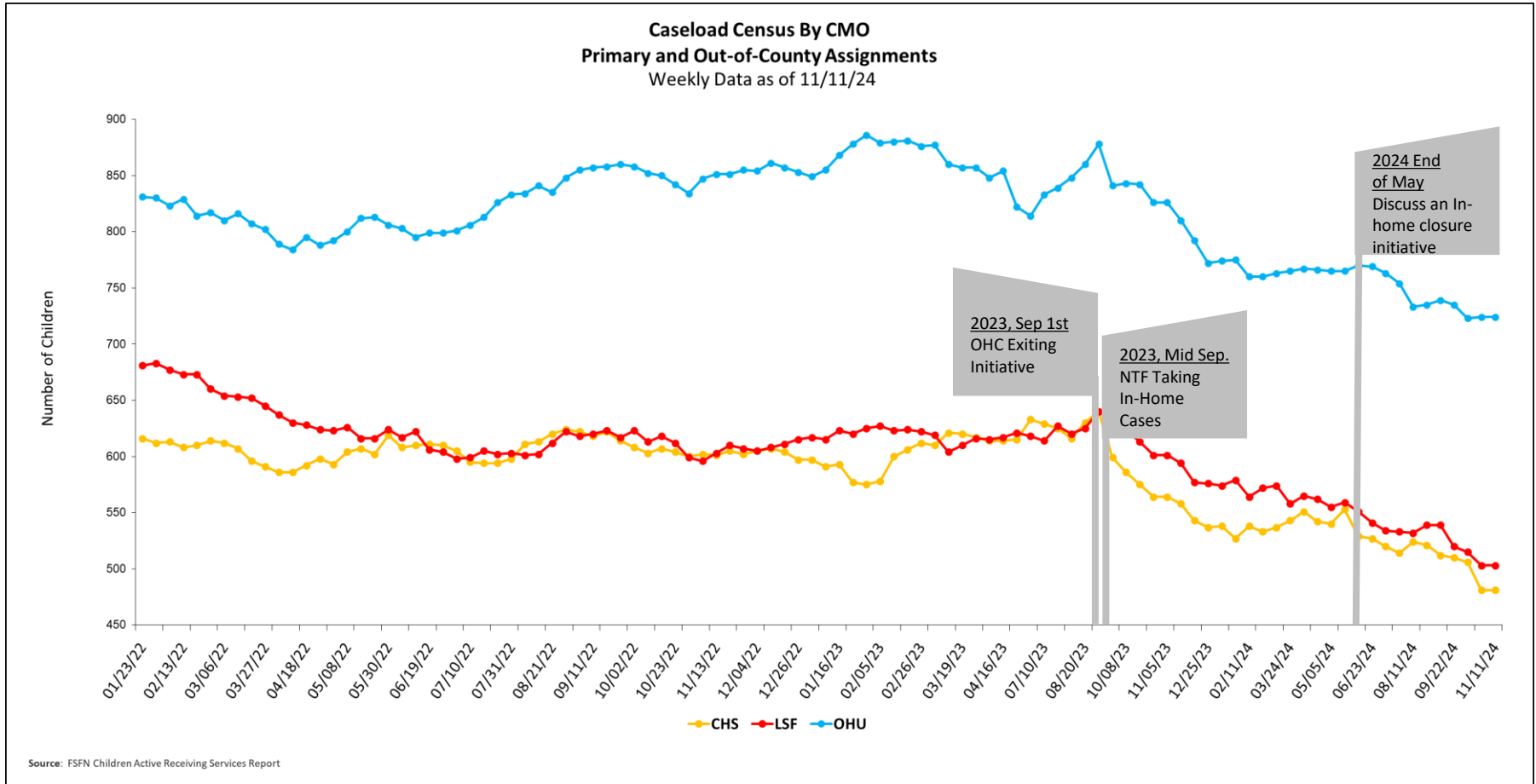
# Caseload Census Information

## CBC Services Weekly Caseloads By CMO



### Number of Children by CMO Last 6 Reporting Periods

Agency	8/11/2024	8/25/2024	9/8/2024	9/22/2024	10/6/2024	10/20/2024	11/11/2024
CHS	524	521	512	510	506	502	481
LSF	532	539	539	520	515	516	503
<b>OHU Primary</b>	553	555	566	557	541	538	542
<b>OHU/OCS</b>	180	180	173	178	182	178	182
<b>OHU Total</b>	733	735	739	735	723	716	724
<b>NTF Primary</b>	63	67	70	84	84	85	95
<b>NTF/OCS</b>	8	10	10	9	12	12	9
<b>NTF Total</b>	71	77	80	93	96	97	104
<b>HFC Total</b>	1,860	1,874	1,871	1,859	1,860	1,850	1,836



# Average Caseload of Case Managers

Case Manager Caseload Breakdown by Agency – Data as of 11/11/2024

Average Caseload of Case Managers							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	2	6	2	9	20	<b>24.1</b>
LSF	2	3	18	1	2	26	<b>19.3</b>
OHU	2	8	9	7	7	33	<b>21.9</b>
NTF	0	2	3	1	0	6	<b>17.3</b>
# of	<b>5</b>	<b>15</b>	<b>36</b>	<b>11</b>	<b>18</b>	<b>85</b>	<b>21.3</b>

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers w/ Primary Caseload	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	20	3	<b>15.0%</b>
LSF	26	5	<b>19.2%</b>
OHU	33	10	<b>30.3%</b>
NTF	6	2	<b>33.3%</b>
<b>HFC</b>	<b>85</b>	<b>20</b>	<b>23.5%</b>

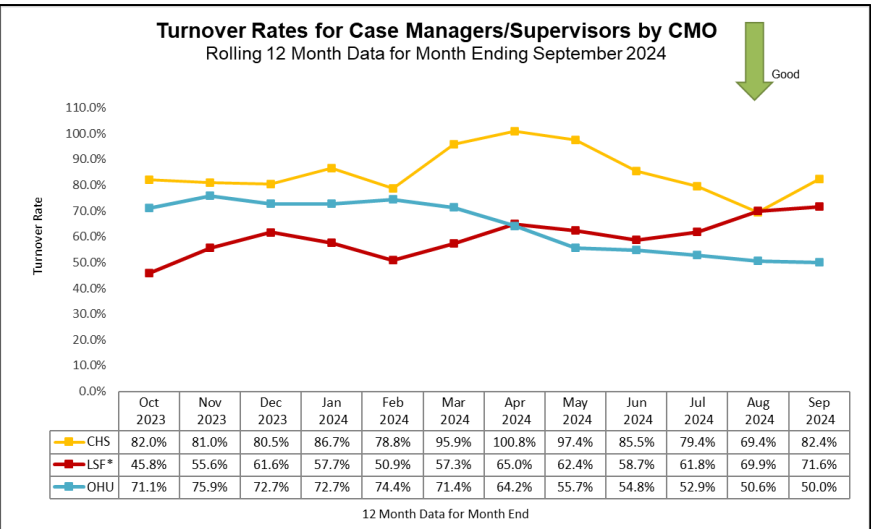
Caseload = Number of Children with Primary or Out of County assignment.

\* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

## Turnover Rates for Case Managers/Supervisors

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended September 2024		
CMO	Case Manager	Case Manager Supervisor
CHS	82.4%	30.0%
LSF*	71.6%	23.1%
OHU	50.0%	30.0%





# Caseload Census by Case Manager and Organization

Data as of 11/11/2024

Caseload of 1 - 5 Children (-4)		
CMO	Case Workers	#
OHU	Colon, Lisette	3
CHS	Sangster, Kathleen	2
LSF	Hayes, Tiffani	1

Caseload of 6 - 15 Children (-5)		
CMO	Case Workers	#
CHS	Bouzi, Marie Edwige	15
LSF	Jefferson, Alana	15
LSF	Walker, Alicia	13
OHU	Neal, Rainbow	13
OHU	Nerove, Rachel	13
OHU	Bowen, Kendall	10
NTF	Bates, Brittany	9
LSF	Johnson, Jamecia	8
NTF	Tetreault, Taylor	6

Caseload of 16 - 24 Children (+5)		
CMO	Case Workers	#
OHU	Beach-Solmo, Amber	24
LSF	Ellis, Darren	24
OHU	Brutus, Marie	24
LSF	Hockenberry, Matthew	24
LSF	Coleman, Tangela	24
LSF	Lott, Carla	24
LSF	Renfro, Andrew	24
NTF	Conklin, Danielle	24
LSF	Pamphile, Emmanuella	24
LSF	Bon-Fiol, Nikol	23
OHU	Valencia, Alejandro	23
LSF	Malave, Luis	23
OHU	Thompson, Wyshana	23
LSF	Lynch, Rodina	22
OHU	Franklin, Kyra	21
LSF	Morris, Alundrea	21
LSF*	Escartin Vega, Kathia	20
LSF	Blocker, Amanda	20
CHS	Brown, Annie	19
LSF	Townes, Rachel	19
NTF	Cruz, Ana	19
OHU	Moody, Natasha	19
LSF	Thomas, Tracy	19
OHU	Nelson, Chelsea	18
CHS	Luskey, Taylor	18
LSF	Bickel, Sherry	18
CHS	Richey, Amy	18
CHS	Carter, Maria	17
LSF	Koons, Brittney	17
LSF	Franklin, Yoshika	17
LSF	Durant, Paris	17
LSF	Gonzalez, Jelitza	17
NTF	Jones, Gwendolyn	17
CHS	Williams, Omisha	16
OHU	Shay, Ryan	16

Caseload of 25 - 29 Children (-9)		
CMO	Case Workers	#
NTF	Mattison, Sharon	29
OHU	Cruz, Michelle	29
OHU	Johnson, Randi	29
OHU	Isaacs, August	29
CHS	Angulo, Kayla	27
OHU*	Simmons, Shannon	26
OHU	Dziekian, Tiffany	26
OHU	Mcgahee, Timika	26
CHS	Hook, Kathryn	25
OHU	Cleveland, Tammy	25
LSF	Diamond, Savannah	25

Caseload of 30+ Children (+6)		
CMO	Case Workers	#
OHU*	Bailon, Margarita	45
OHU*	Villegas, Anna	44
OHU*	Washington, Woodrica	42
OHU*	Fuentes, Norma	41
CHS	Kaina, Kelly	37
CHS	Hiers, Katherine	35
OHU	Kohn, Ludessa	33
CHS	Bain, Claire	33
CHS	Bruce, Kortney	32
CHS	Covington, Walter	32
CHS	Standen, Brayden	31
CHS	Knowlton, Sera	31
OHU	Garcia, Anakeidie	30
LSF	Willingham, Jadashia	30
CHS	Vegter, Hope	30
OHU	Kilbey, Alexis	30

Unit Supervisors Carrying Cases (+2)		
CMO	Case Workers	#
CHS	Luskey, Taylor	18
CHS	Cortes, Jennifer	6
OHU	Colon, Lisette	3
CHS	Sangster, Kathleen	2
LSF	Hayes, Tiffani	1

### Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers

Data as of 11/11/24

Case Worker	Pri.	Sec.	OOC	Grand Total
Nieves, Carlos	41	2	0	43
Humber, John	0	0	0	0
<b>TAYS - CHS</b>	<b>41</b>	<b>2</b>	<b>0</b>	<b>43</b>
Cruz, Cheyleen	0	0	0	0
Mills, Clyatt	0	0	0	0
<b>FTC - CHS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cortes, Jennifer	6	40	0	46
Dawes, Dominique	16	8	0	24
James, Aleah	0	15	0	15
Whiting, Kari	0	2	0	2
<b>Adoptions - CHS</b>	<b>22</b>	<b>65</b>	<b>0</b>	<b>87</b>
Peralta, Joshua	33	0	0	33
Jones, Dane	0	33	0	33
<b>TAYS - LSF</b>	<b>33</b>	<b>33</b>	<b>0</b>	<b>66</b>
Collins, Sara	1	73	0	74
Hampton, Sharday	0	69	0	69
<b>Adoptions - LSF</b>	<b>1</b>	<b>142</b>	<b>0</b>	<b>143</b>
Metelus, Getro	5	20	1	26
Sandbrook, Mary	9	26	1	36
Vazquez, Roger	5	113	1	119
<b>TAYS - OHU</b>	<b>19</b>	<b>159</b>	<b>3</b>	<b>181</b>
Sherwood, Drake	0	1	0	1
<b>FTC - OHU</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Howe, Danielle	19	1	0	20
Nettles, Markisha	7	2	0	9
Southall, Akeva	11	2	0	13
Ventura, Armando	2	3	3	8
Brody, Jessica	0	4	0	4
<b>Adoptions - OHU</b>	<b>39</b>	<b>12</b>	<b>3</b>	<b>54</b>
<b>TAYS Total</b>	<b>93</b>	<b>194</b>	<b>3</b>	<b>290</b>
<b>FTC Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
<b>Adoptions Total</b>	<b>62</b>	<b>219</b>	<b>3</b>	<b>284</b>

Pri. = Primary - Sec. = Secondary - OOC = Out of County  
Data Source: FSN Report - Children Active Receiving In-Home or Out-of-Home Services Daily Listing by District

\*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

Red = Supervisors, FTC Facilitators & Resigned CMs carrying cases Orange = Terminated Workers Carrying Caseloads in FSN

# Healthcare Information (Medical, Dental, Immunization, and Psychotropic Medications)

Data Entered Into FSFN for Children in Out-of-Home Care

## Health Information in FSFN for Children in OHC as of 10/20/2024

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date
CHS	349	100.0%	90.5%	80.6%	84.0%
LSF	386	100.0%	96.1%	84.9%	93.0%
OHU	390	100.0%	96.2%	92.3%	97.7%
<b>HFC</b>	<b>1125</b>	<b>100.0%</b>	<b>94.4%</b>	<b>86.0%</b>	<b>91.8%</b>
<b>Statewide</b>	<b>16264</b>	<b>99.9%</b>	<b>93.7%</b>	<b>83.6%</b>	<b>76.3%</b>

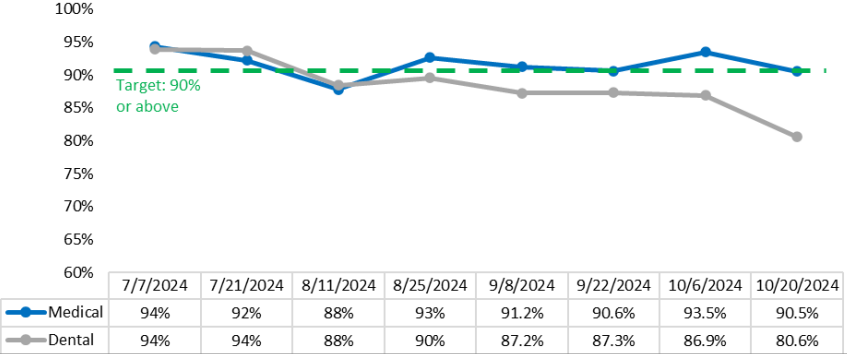
Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"

## Health Information in FSFN as of 10/20/2024

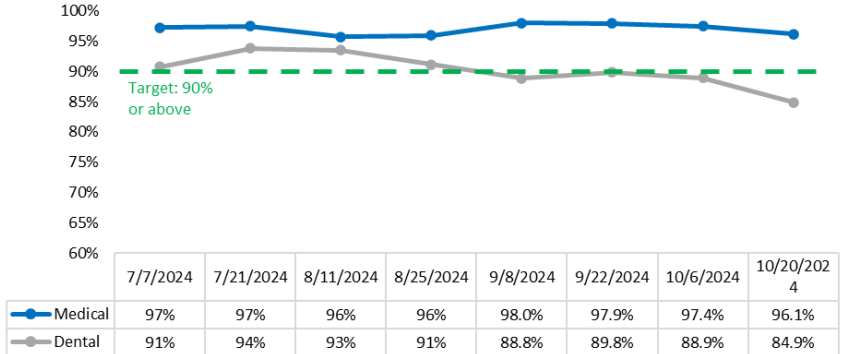
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	33	51	56
LSF	0	15	38	27
OHU	0	15	21	9
<b>HFC</b>	<b>0</b>	<b>63</b>	<b>110</b>	<b>92</b>
<b>Statewide</b>	<b>12</b>	<b>1019</b>	<b>1870</b>	<b>3845</b>

Source: "Healthcare Service Information for OHC - Report 1009"

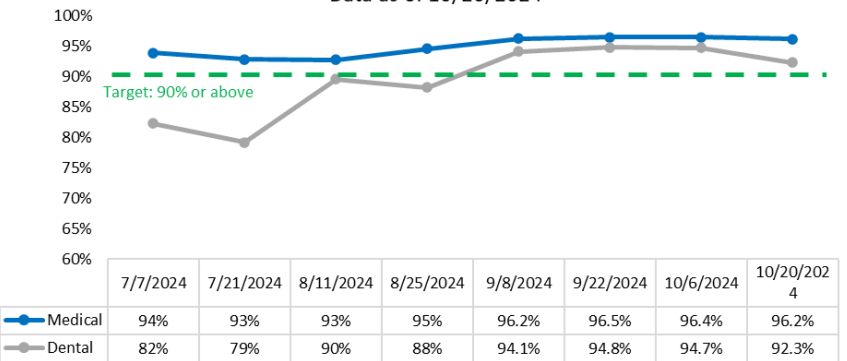
### CHS Percent of Active Primary Children in OHC with Medical Service in Last 12 Months & Dental Service in Last 7 Months Data as of 10/20/2024



### LSF Percent of Active Primary Children in OHC with Medical Service in Last 12 Months & Dental Service in Last 7 Months Data as of 10/20/2024



### OHU Percent of Active Primary Children in OHC with Medical Service in Last 12 Months & Dental Service in Last 7 Months Data as of 10/20/2024



## Psychotropic Medications


### Children with Psychotropic Medications Prescriptions

Heartland For Children Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent Data as of 10/20/2024					
Agency	All Children in OHC	% of Children in OHC w/ Psyc Meds	All Children with Psyc Meds	# of children w/ a current parent or court order	% w/ a current parent or court order
CHS	367	12.3%	45	43	95.6%
LSF	403	9.4%	38	38	100.0%
OHU	398	8.3%	33	33	100.0%
HFC	1,171	9.9%	116	114	98.3%
DCF	3	0.0%	0	0	0.0%
<b>Statewide</b>	<b>17,208</b>	<b>14.5%</b>	<b>2,503</b>	<b>2,464</b>	<b>98.4%</b>

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002  
Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077  
Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents

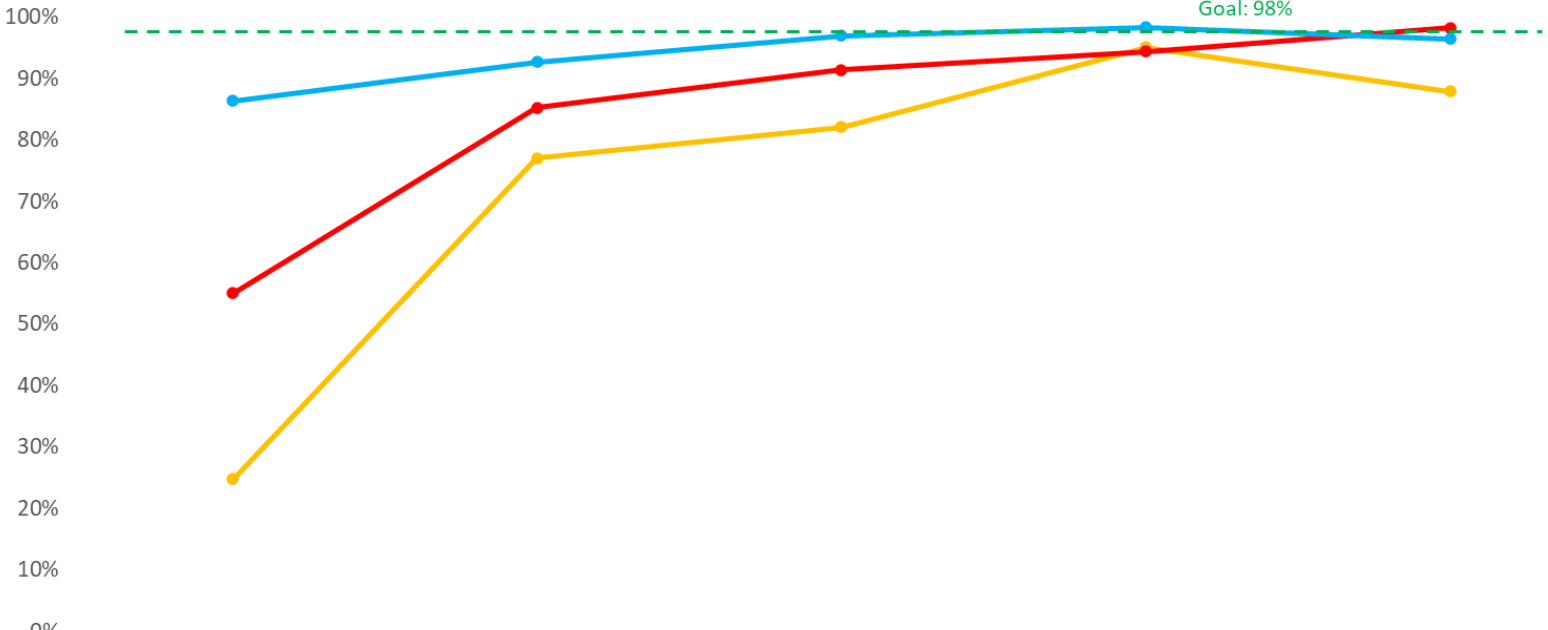
# Education for Children in OHC – School Enrollment




## School Enrollment for Children in Out-of-Home Care

School Enrollment Updated in FSFN for School Year 24/25			
CMO	Updated School Record	Eligible Children in OHC	Percent Updated
CHS	210	239	88%
LSF	224	228	98% 
OHU	245	254	96%
<b>Total</b>	<b>679</b>	<b>721</b>	<b>94%</b>

Percentage of Eligible Children in OHC and Enrolled in School, Year 24/25

Data as of 10/20/2024



	8/19/2024	8/25/2024	9/9/2024	9/22/2024	10/20/2024
 CHS	25%	77%	82%	95%	88%
 LSF	55%	85%	91%	94%	98%
 OHU	86%	93%	97%	98%	96%

\*Source Report: FSFN - School Enrollment Listing for Eligible Children and Young Adults in Out-of-Home Care - Report #1217  
Filter - Leady Agency: Heartland for Children

Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2024

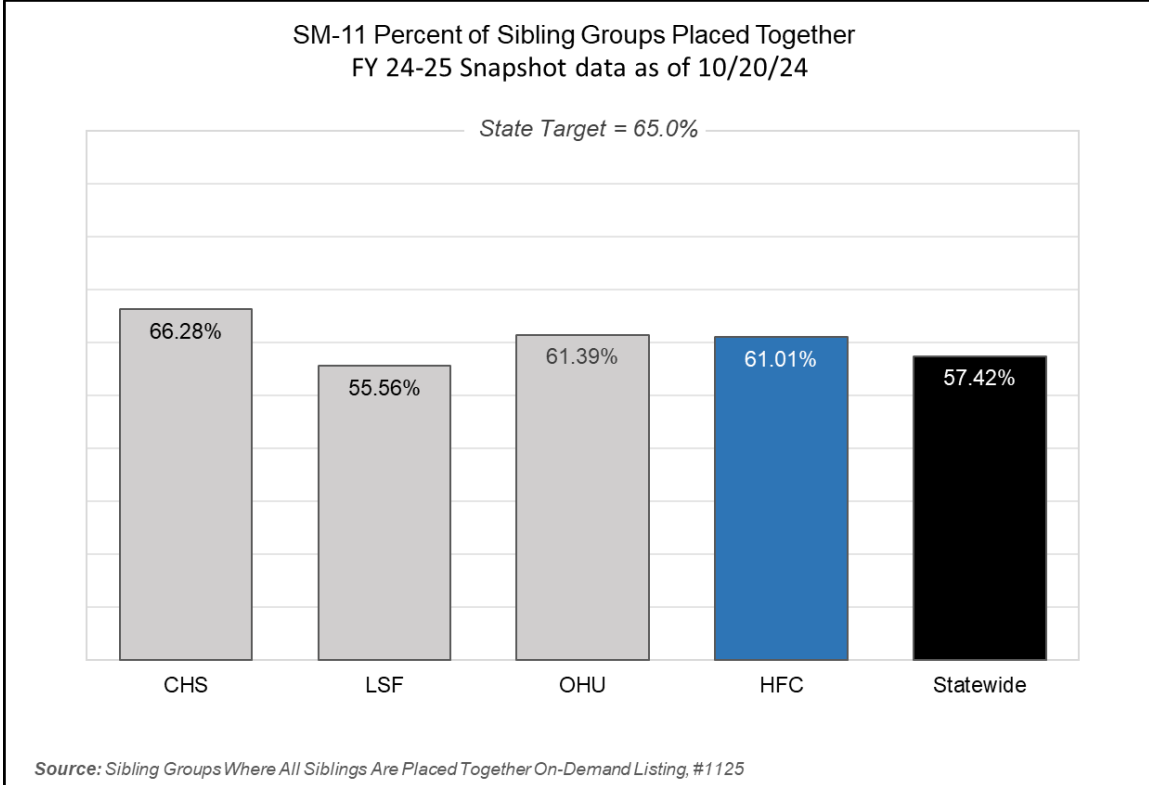
### Scorecard Measure 11 – Separated Siblings

SM11 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM11 - Percent of Sibling Groups Placed Together FY 24-25 Snapshot data as of October 20, 2024			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	57	86	66.28%
LSF	50	90	55.56%
OHU	62	101	61.39%
HFC	169	277	61.01%
<b>Statewide</b>	<b>2,259</b>	<b>3,934</b>	<b>57.42%</b>

*Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125*

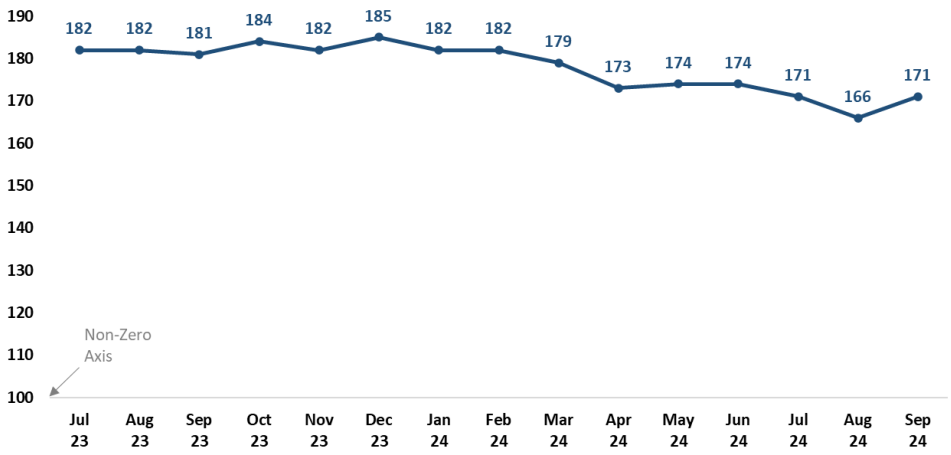
Number of sibling groups to achieve SM11 target – 28 Sibling Groups



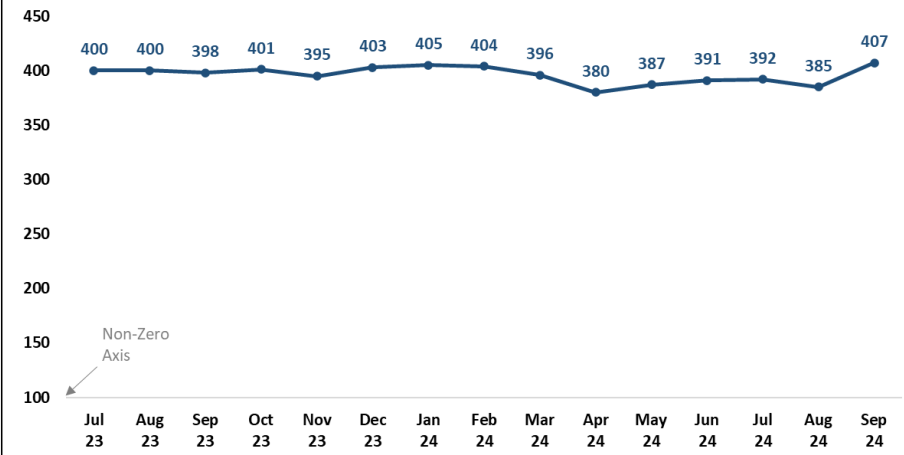
# Trends for Foster Parent Recruitment

Number of Foster Homes and Foster Bed Capacity  
Percent of Foster Home Utilization and Teen Placement in a Foster Home

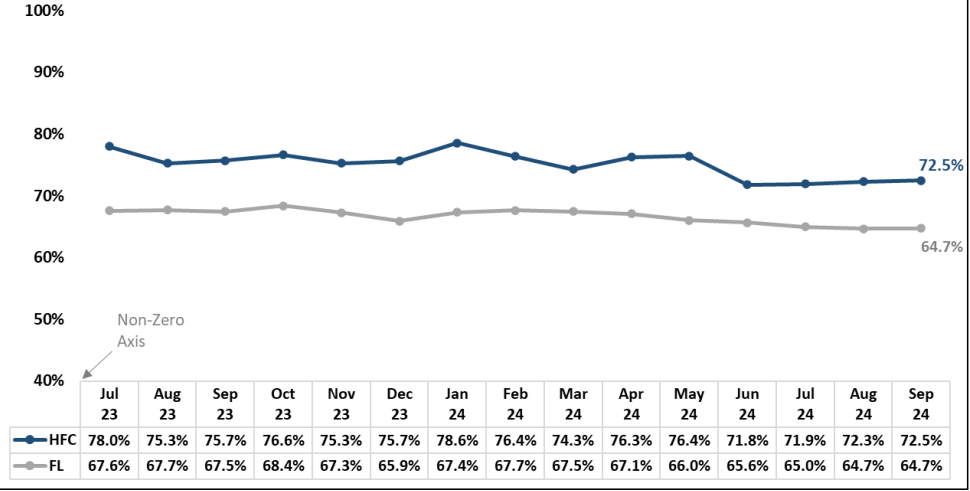
Heartland for Children  
Number of Foster *Homes* - Months End Snapshot  
Last 15 Months through September 2024



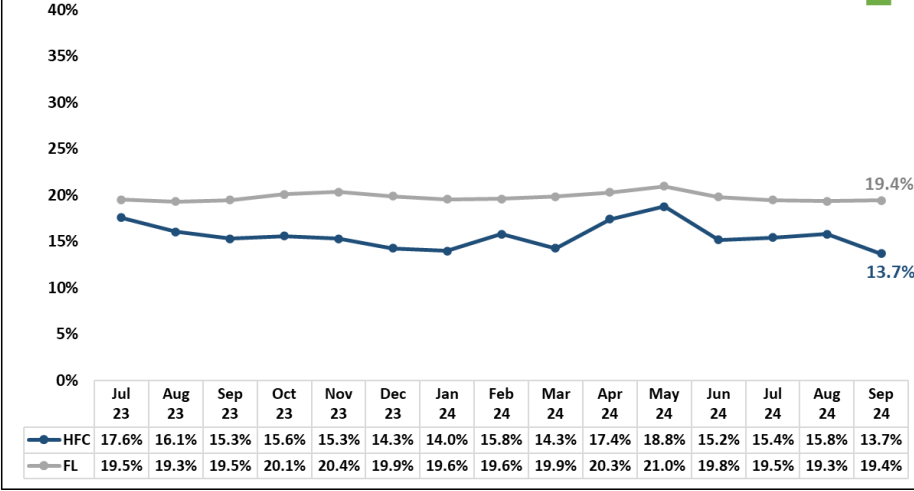
Heartland for Children  
Number of Foster *Beds* - Months End Snapshot  
Last 15 Months through September 2024



Heartland for Children  
Percent of Foster Homes Utilized (w/a Placement)  
Last 15 Months through September 2024



Heartland for Children  
Percent of Foster Homes w/a Teen Placement  
Last 15 Months through September 2024

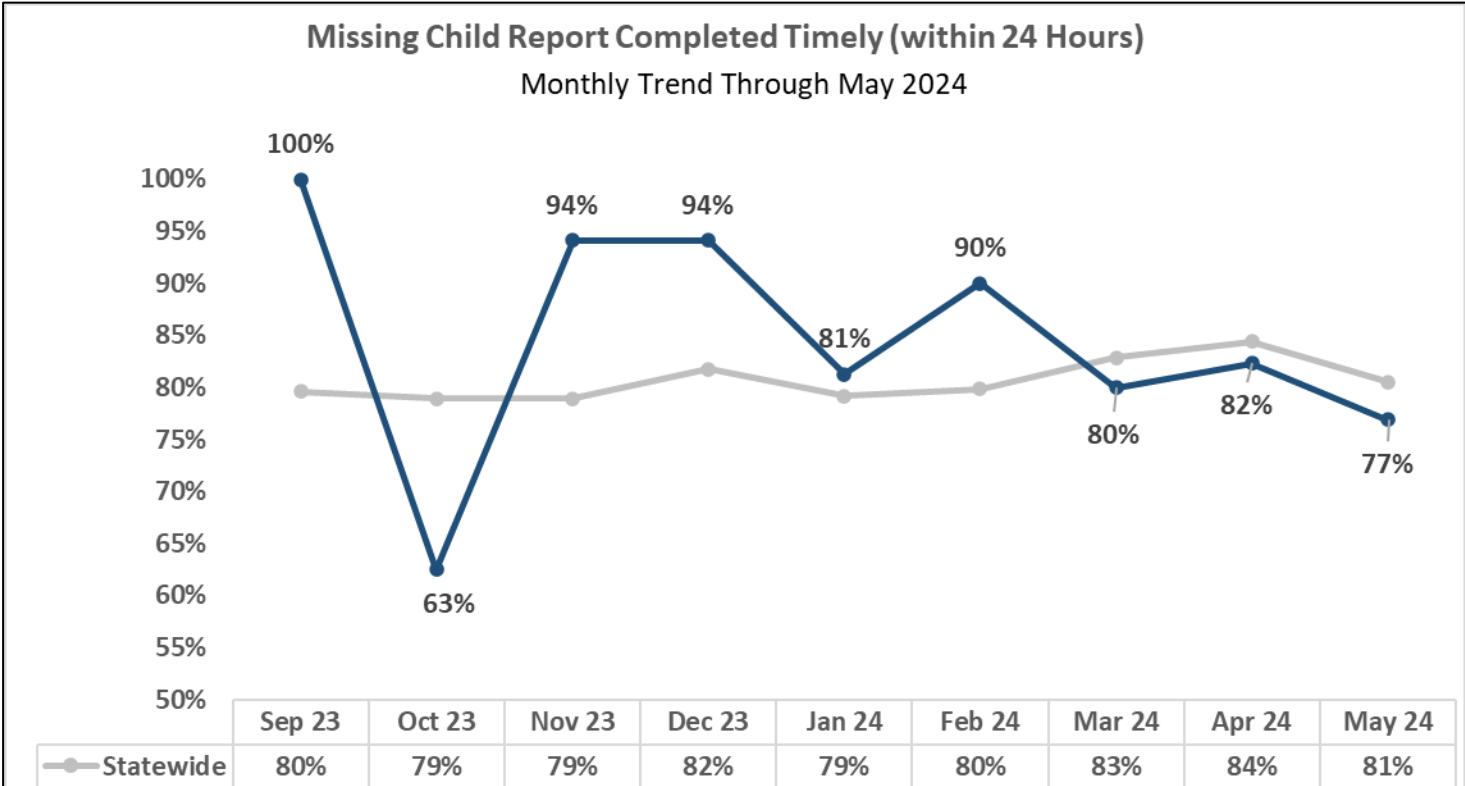


# Missing Children in Out of Home Care

Children currently missing or recovered while in OHC

Heartland for Children Children in OHC who are Missing or Now Recovered 10/20/2024					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	3	0	0	0	0
LSF	0	0	0	0	0
OHU	0	0	0	0	0
CPI	0	0	0	0	0
<b>Total</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: HFC MCR Tracking Log ATL = Attempts to Locate



Source: Central Office Ad Hoc Report

# In-Home Safety Plan Management

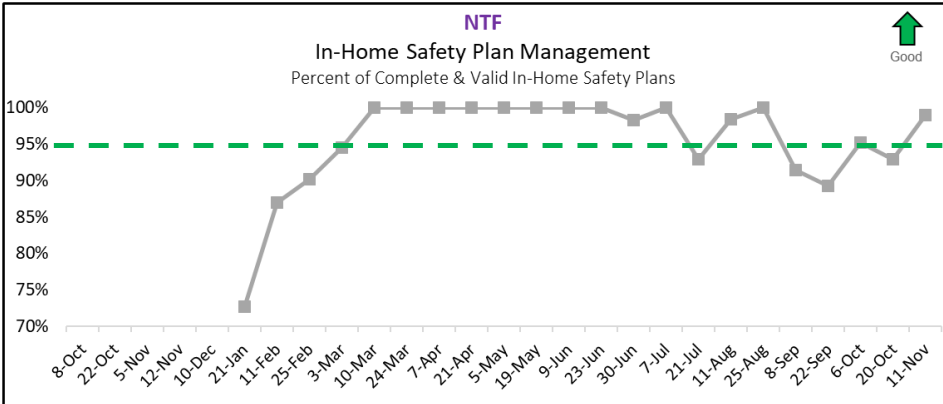
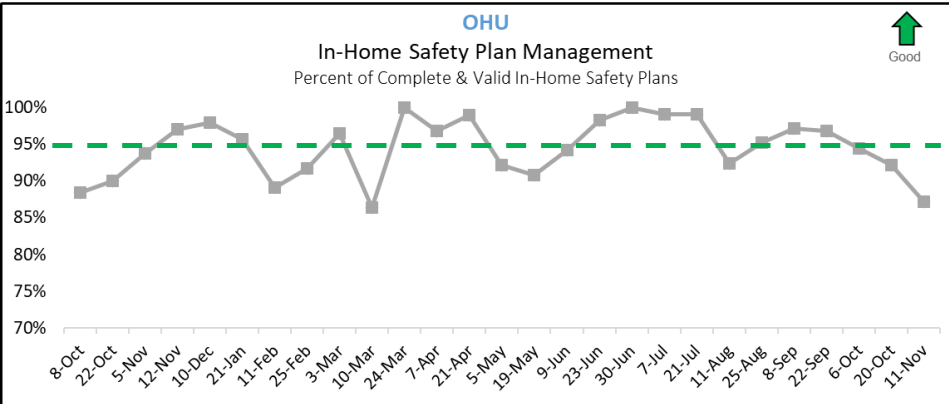
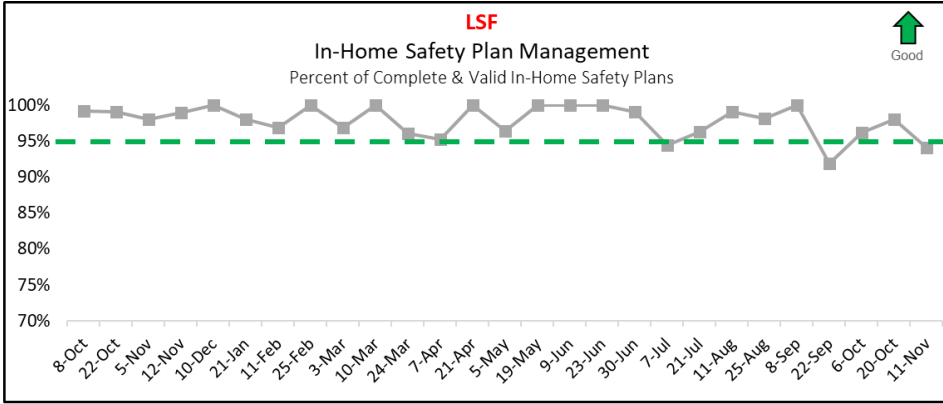
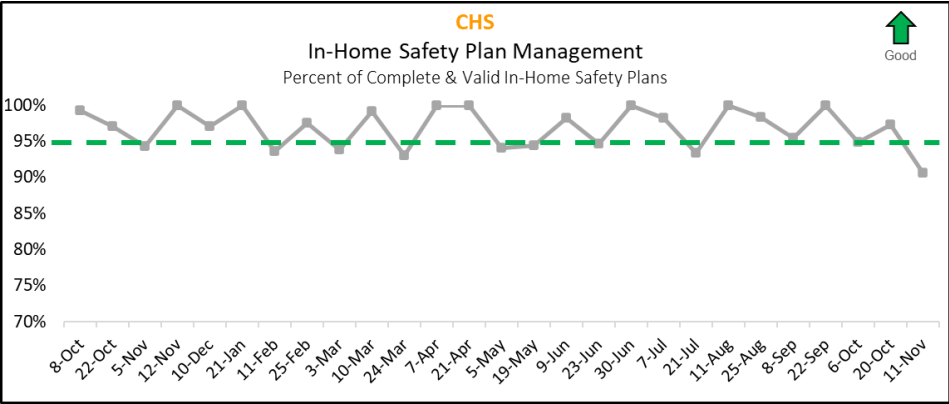
Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management				
Percent of Completed In-Home Safety Plans under 180 Effective Days				
Data as of 11/11/2024				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	10	97	107	90.7%
LSF	6	96	102	94.1%
OHU	12	82	94	87.2%
NTF	1	94	95	98.9%
<b>HFC Total*</b>	<b>29</b>	<b>369</b>	<b>398</b>	<b>92.71%</b>
<b>Statewide</b>	<b>510</b>	<b>6815</b>	<b>7325</b>	<b>93.04%</b>

Source Report: Case Management Safety Management Listing - OCWDRU Report #1301  
Target of 95%

Of the 369 completed safety plans, 58 will expire in the next 30 or 60 days			
Agency	Expires in 30 Days	Expires in 60 Days	Total
CHS	15	12	27
LSF	3	11	14
OHU	4	7	11
NTF	0	6	6
<b>HFC Total</b>	<b>22</b>	<b>36</b>	<b>58</b>

Source report 1301 'Case Management Safety Management Listing' - Data as of 11/1/2024



## Child Placement Agreement Errors

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors									
Data as of 10/20/2024									
The 14 active CPA's with errors contain the 20 total errors.									
Agency	Total CPA's Needing Correction	Non-Active CPA's Needing Closure	Total Active CPA's not Completed		New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors
CHS	12	4	8		4	5	2		11
LSF	6	1	5		5	2	1		8
OHU	1	0	1		1				1
<b>Total</b>	<b>19</b>	<b>5</b>	<b>14</b>		<b>10</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>20</b>

Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256  
Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA			
Data as of 10/20/2024			
Agency	Total Active CPA's	CPA's Fully Completed	% of Completed CPA's
CHS	36	28	78%
LSF	25	20	80%
OHU	9	8	89%
<b>Total</b>	<b>70</b>	<b>56</b>	<b>80%</b>

Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256  
Criteria: Children with an CPA Effective Date.

## Unified Home Studies – Approval Status

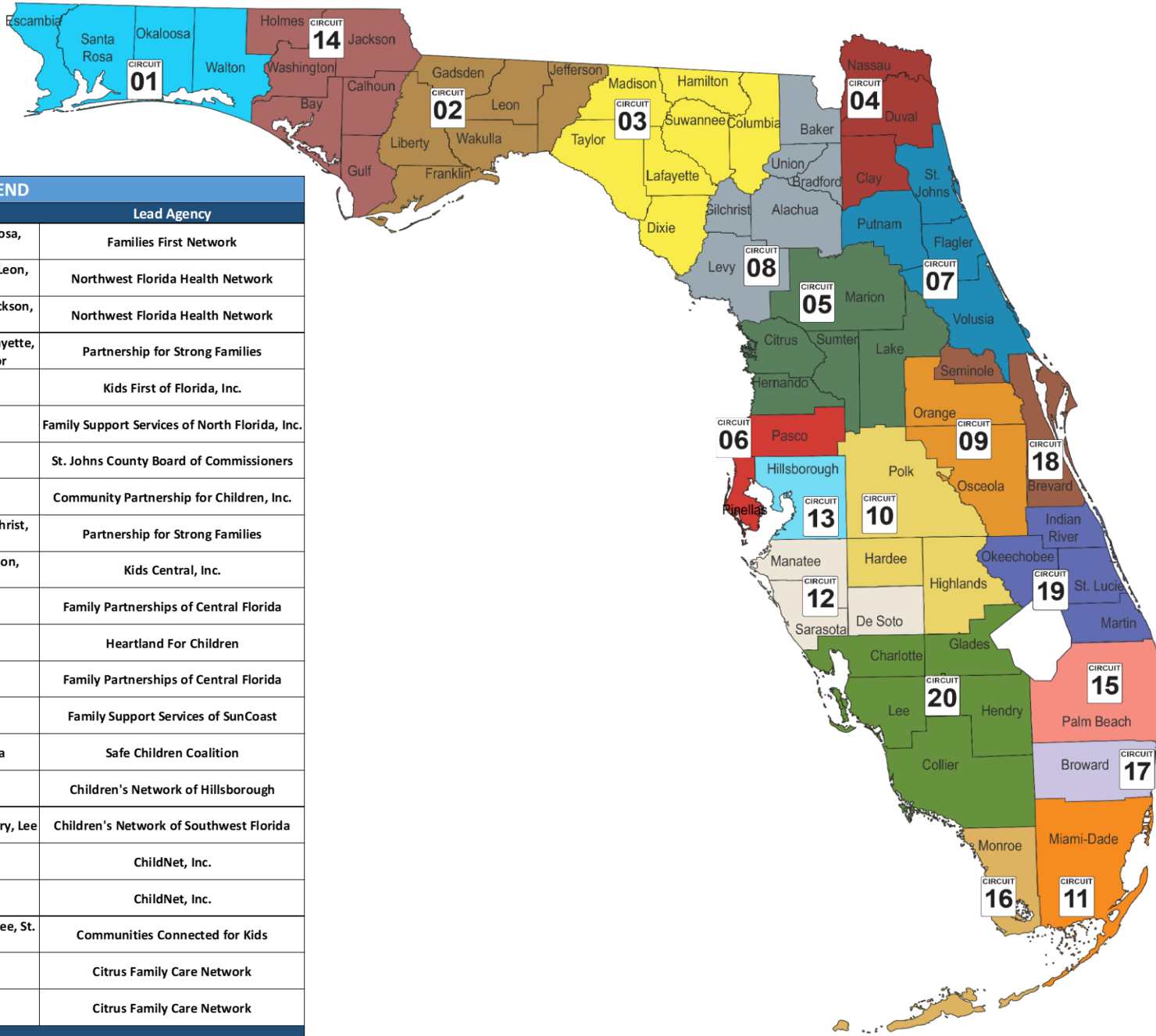
Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 11/12/2024

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - <b>Past Due</b>			
Agency	# of UHS	Status - Pending	Status - No UHS
CHS	1	1	0
LSF	2	1	1
OHU	3	0	3
<b>Total</b>	<b>6</b>	<b>2</b>	<b>4</b>





# Community Based Care Lead Agency Map



## LEGEND

Circuit	Region	Counties	Lead Agency
1	North West	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network
3	North East	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Family Partnerships of Central Florida
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole, Brevard	Family Partnerships of Central Florida
6	Sun Coast	Pasco, Pinellas	Family Support Services of SunCoast
12		DeSoto, Manatee, Sarasota	Safe Children Coalition
13		Hillsborough	Children's Network of Hillsborough
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	South East	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Citrus Family Care Network
16		Monroe	Citrus Family Care Network

## AWARENESS FOR OCTOBER

- Foster Youth Voice Month
- Domestic Violence Awareness
- Safe Sleep Awareness
- 10/31 – Halloween

## SAFETY RESOURCES

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- [NetSmartz Home \(missingkids.org\)](#)

### Safe Sleep

- [www.ounce.org/safe\\_sleep.html](http://www.ounce.org/safe_sleep.html)

### Swim Safety Tips

- Pool Party Water Safety Tips: [bit.ly/41UoFcY](http://bit.ly/41UoFcY)
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## COMMUNITY RESOURCES

### Hurricane Resources

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- Shelter Information: [floridadisaster.org/shelter-status/](http://floridadisaster.org/shelter-status/)
- Evacuation Orders: [floridadisaster.org/evacuation-orders/](http://floridadisaster.org/evacuation-orders/)
- Power Outages: [psc.state.fl.us/hurricane-report](http://psc.state.fl.us/hurricane-report)

### Polk County Fall/Halloween Guide

<https://lakelandmom.com/fall-halloween-activities/>

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- Florida Mobile Response Team- 24/7 Crisis Assistance
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- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
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Polk, Highlands and Hardee Counties Food  
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**Polk** 863.413.2700

**Victim Services Office Line 863.413.2708**

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## HFC EVENTS

### Foster Care Info Nights

Thursday, October 17th at 6PM

Historic Train Depot Building  
120 W Park St. Auburndale

Tuesday, October 22nd at 6PM

Virtual via Zoom

Register: 863-519-8900 x 289

### HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties

[Apple Podcasts](#) / [Anchor](#) / [Spotify](#) / [YouTube](#)

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1501 1<sup>st</sup> Street South, Winter Haven, FL 33880  
Hours: Monday – Friday from 9AM-3PM

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<https://www.southflorida.edu/future-students/general-educational-development-program-ged>

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