

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, November 30, 2016 at 10 a.m.

Data for Week Ended
Sunday, November 27, 2016

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of July 1, 2016 to September 30, 2016



	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	08/01/15 - 07/31/16	05/01/16 - 07/31/16	11/01/15 - 01/31/16	07/01/16 - 09/30/16	07/01/15 - 09/30/15	10/01/15 - 09/30/16	07/01/14 - 09/30/14	10/01/15 - 09/30/16	7/1/2016	7/1/2016	10/01/15 - 09/30/16	9/30/2016
Big Bend CBC (Circuit 2 & 14)	8.48	97.6%	96.2%	99.7%	29.8%	66.3%	100.0%	3.6	99.0%	97.6%	70.8%	64.9%
Brevard Family Partnership	13.7	98.2%	95.1%	99.8%	18.3%	47.8%	95.0%	4.14	96.8%	93.3%	81.8%	65.0%
ChildNet Inc	12.51	97.4%	98.8%	99.9%	26.7%	52.7%	91.1%	3.4	97.2%	93.0%	90.0%	55.9%
ChildNet Palm Beach	8.79	97.6%	98.8%	100.0%	45.1%	59.2%	92.3%	3.44	95.4%	95.1%	93.4%	56.3%
Children's Network of SW Florida	13.86	95.8%	95.0%	99.8%	45.7%	44.7%	90.3%	6.4	93.7%	85.2%	91.2%	60.4%
Community Based Care (Cir #9)	11.12	96.8%	95.9%	99.8%	26.6%	56.2%	89.6%	3.57	96.8%	94.8%	76.6%	58.2%
Community Based Care (Cir #18)	12.39	97.6%	97.1%	99.8%	33.8%	54.0%	93.7%	3.74	94.3%	94.4%	73.3%	69.4%
Community Partnership for Childr.	8.61	97.4%	97.8%	99.4%	28.9%	50.9%	89.3%	3.06	92.2%	81.5%	86.1%	64.1%
Devereux CBC of Okeechobee	7.39	97.5%	92.9%	99.9%	29.7%	66.0%	96.2%	4.53	98.8%	96.2%	84.0%	65.0%
Eckerd Community Alternatives	10.17	97.7%	95.7%	99.9%	56.9%	52.8%	83.5%	3.85	99.0%	97.5%	92.9%	67.3%
Eckerd Community Hillsborough	10.9	96.8%	93.2%	99.9%	52.6%	50.7%	90.2%	5.49	98.1%	96.4%	98.8%	64.8%
Families First Network	8.85	99.0%	96.4%	99.2%	40.6%	50.4%	90.9%	5.91	91.8%	81.2%	77.7%	64.2%
Family Integrity Program	8.72	97.1%	93.9%	99.9%	29.7%	51.1%	83.3%	2.91	96.8%	96.6%	66.6%	74.5%
Family Support Services North Fla	5.99	95.7%	95.0%	99.9%	47.1%	63.0%	90.1%	3.71	98.4%	95.0%	88.2%	73.8%
Heartland For Children	15.59	97.9%	98.1%	99.9%	41.4%	50.6%	87.1%	3.64	98.4%	92.3%	88.6%	60.2%
Kids Central, Inc.	12.89	97.1%	91.3%	99.7%	43.8%	42.0%	92.8%	4.17	95.6%	93.0%	88.6%	73.7%
Kids First of Florida, Inc.	9.02	96.4%	94.5%	99.9%	32.3%	74.1%	100.0%	1.78	99.0%	96.7%	100.0%	60.6%
Our Kids of Miami-Dade	11.39	98.5%	98.3%	99.4%	40.0%	57.3%	90.2%	5.53	97.4%	97.0%	86.1%	55.6%
Partnership for Strong Families	8.78	97.1%	96.8%	99.8%	58.7%	56.7%	95.8%	3.63	97.9%	96.5%	100.0%	66.2%
Sarasota Y/Safe Children Coalition	16.89	95.8%	95.1%	99.8%	41.8%	57.1%	91.2%	4.66	97.4%	82.1%	91.3%	69.2%
Statewide	11.15	97.3%	96.0%	99.8%	41.3%	53.8%	90.4%	4.32	96.6%	92.8%	87.7%	63.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

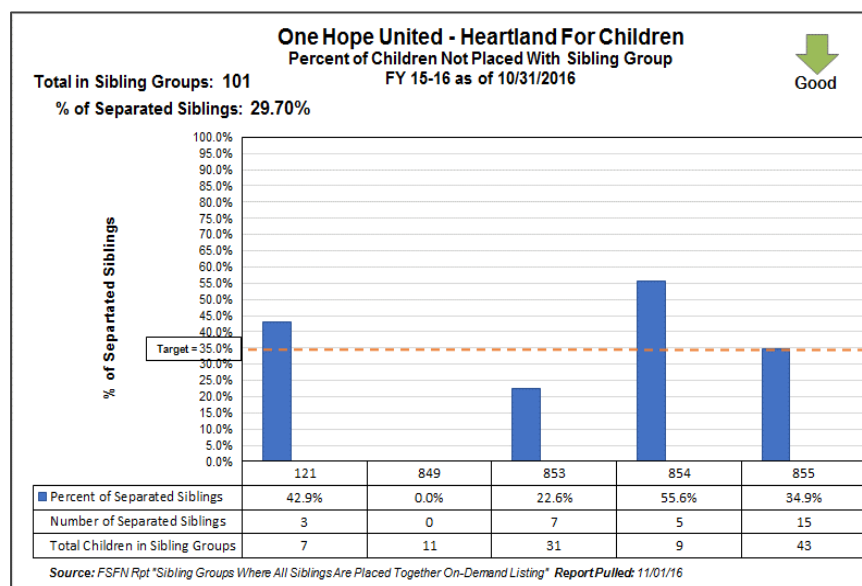
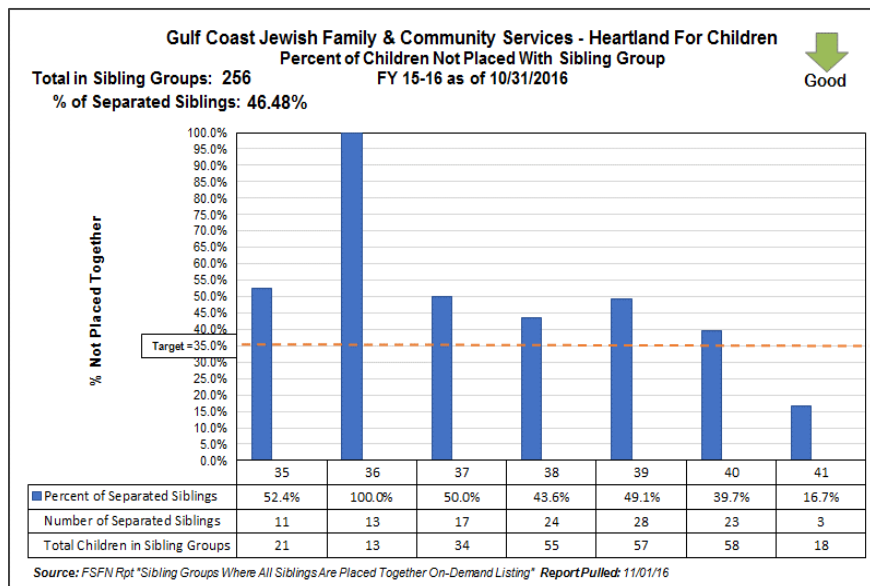
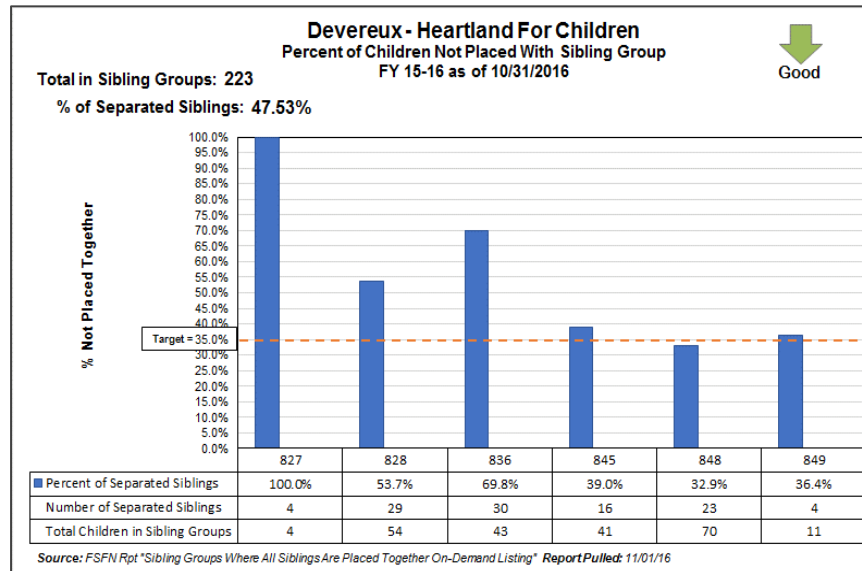
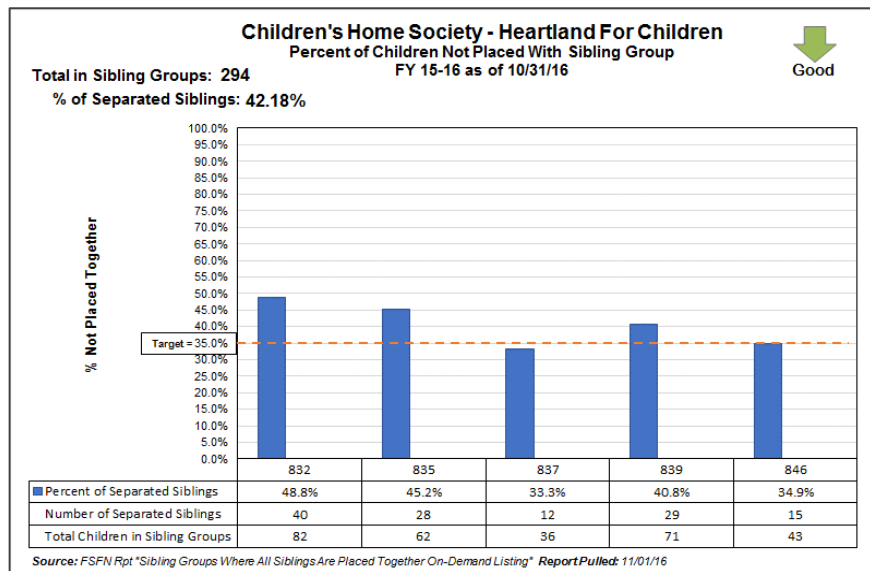
Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 10/31/16

FY 16-17 Target: 35.0%

Children in Sibling Groups: 874

Percent of Separated Siblings: 43.36%

Total Separated Siblings: 379



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 11/01/16 - 11/30/16			
Agency	# of Children Not seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	5	13912 / 13918	99.96%
DEV	0	13289 / 13289	100.00%
GCJFCS	5	11808 / 11824	99.86%
OHU	6	10703 / 10716	99.88%
Total	16	49723 / 49758	99.93%

**Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 11/28/16*

# of Children Not Seen, Month of Nov 2016	
# Not Seen	Agency
5	CHS
4	DEV
4	GCJFCS
7	OHU
4	CPI
24	Grand Total


Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 11/28/16

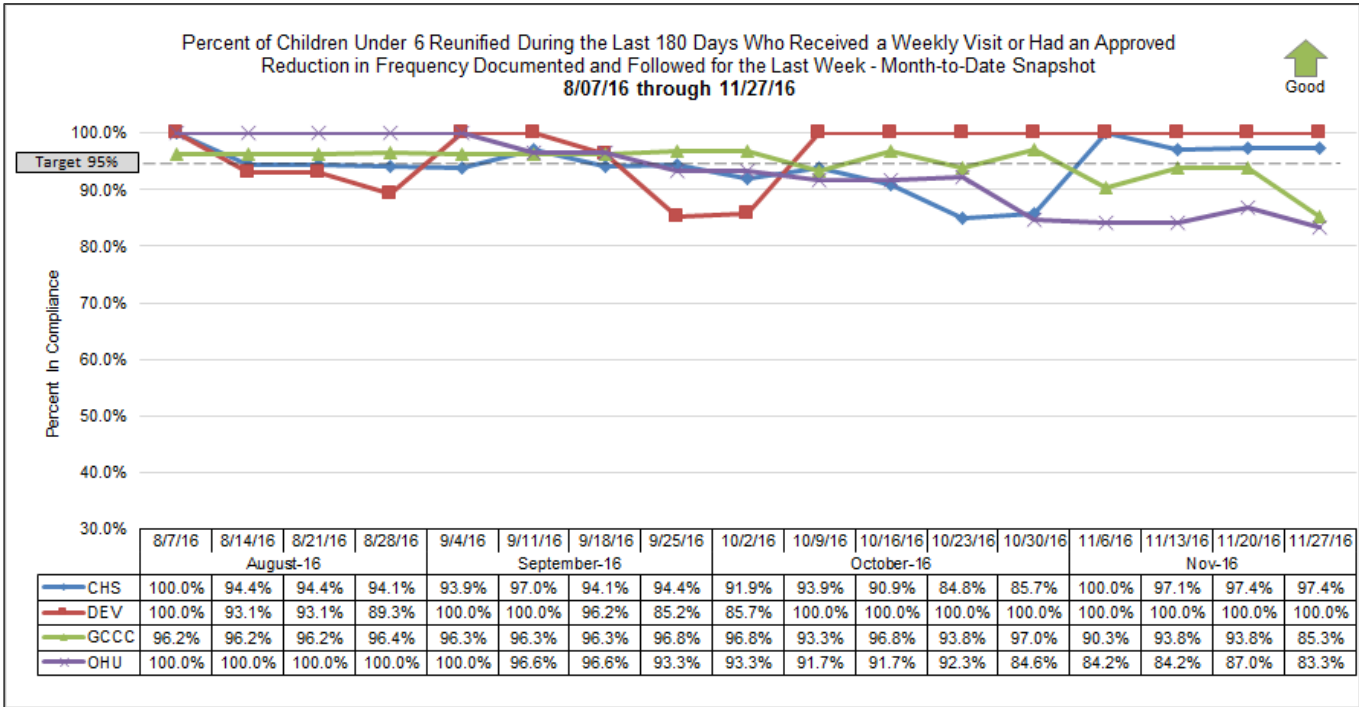
Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 21
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 21
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

Children Under 6 Reunified

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a FTF Visit During the Last Week or Had an Approved Reduction in Frequency - Documented and Followed

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed				
Reporting Week Ending: 11/27/16				
Agency	Children with Misses Last Week		Children with OCS Misses Last Week	
	90 Days	180 Days	90 Days	180 Days
CHS	0	0	0	0
DEV	0	0	0	0
GCJFCS	3	0	0	0
OHU	1	0	0	0
HFC	4	0	0	0

Percent of Children Under 6 Reunified During the Last 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed					
November Month-to-Date: 11/30/16					
Agency	Children Reunified	Children with Misses	Percent in Compliance	Children with OCS Misses	Adjusted Compliance
CHS	40	3	92.50%	2	97.37%
DEV	26	1	96.15%	1	100.00% 
GCJFCS	34	5	85.29%	0	85.29%
OHU	24	4	83.33%	0	83.33%
HFC	124	13	89.52%	3	91.74%



Scorecard Measures 5 & 6 - Children Achieving Permanency

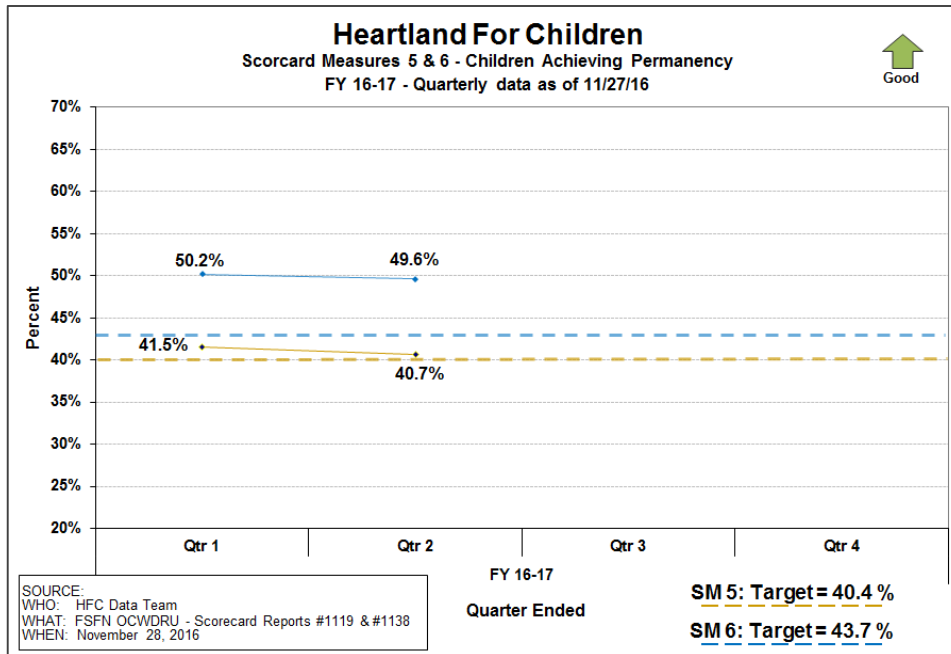
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 10/01/15 to 12/31/15 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 2</u> as of 11/27/16			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	28	59	47.5%
DEV	17	60	28.3%
GCJFCS	36	90	40.0%
OHU	11	17	64.7%
Total	92	226	40.7%

Scorecard Measure #6 - 01/01/16 to 12/31/16 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 2</u> as of 11/27/16			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	44	96	45.8%
DEV	27	67	40.3%
GCJFCS	46	77	59.7%
OHU	16	28	57.1%
HFC	133	268	49.6%

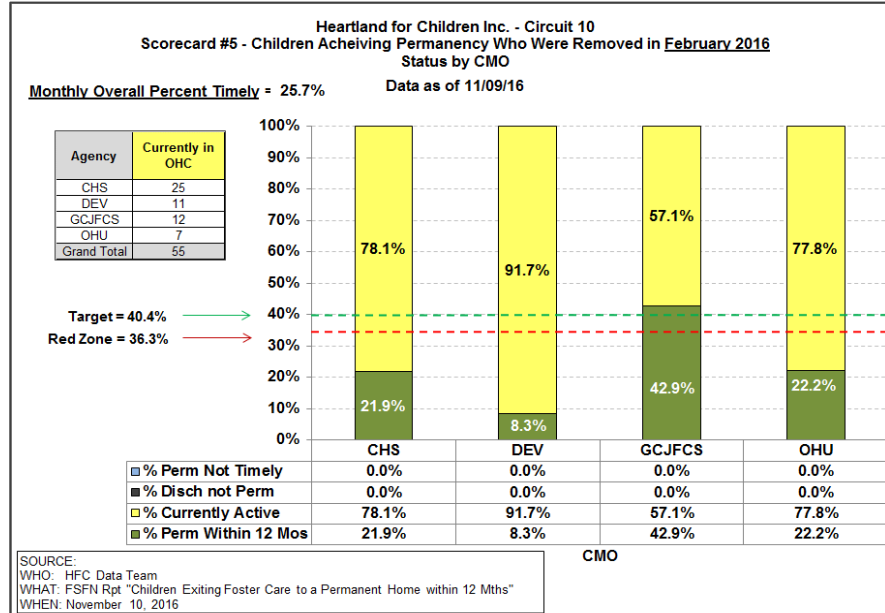
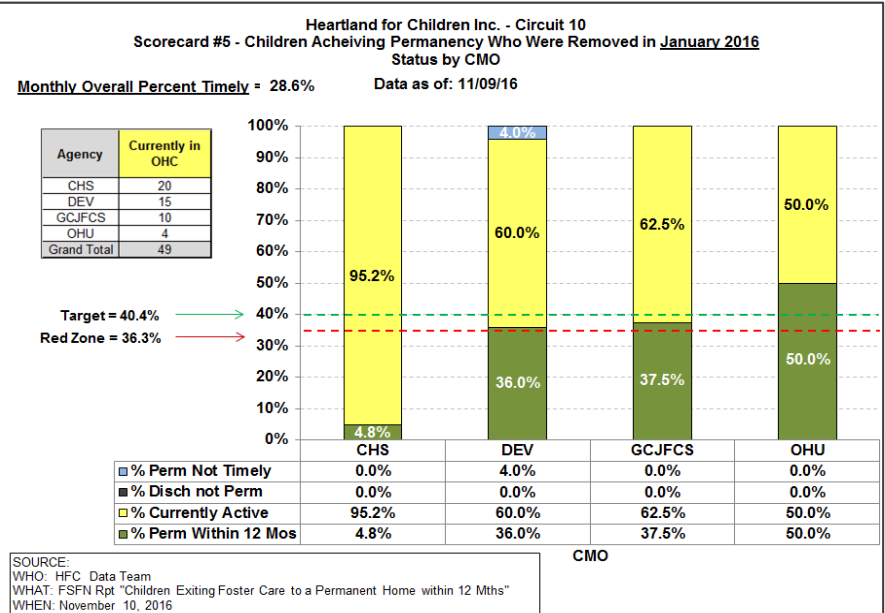
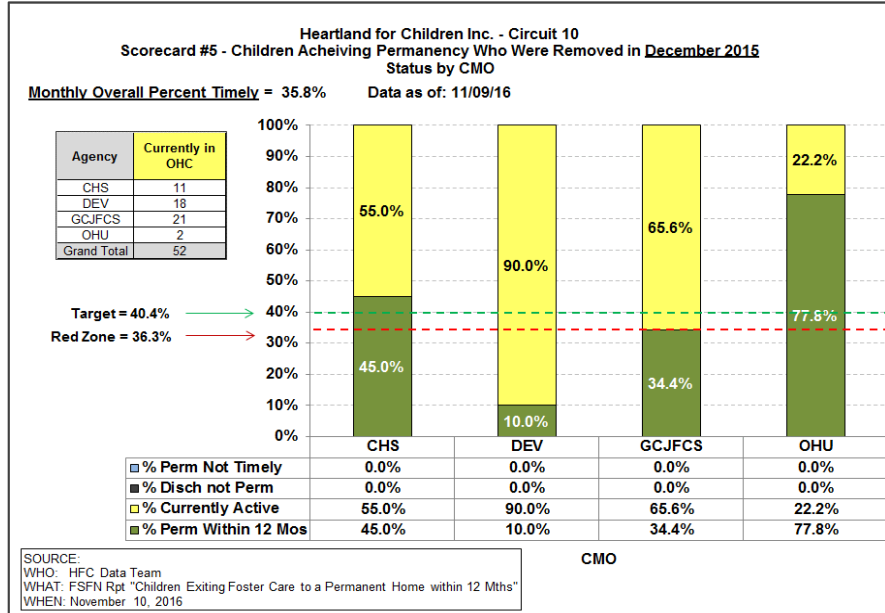
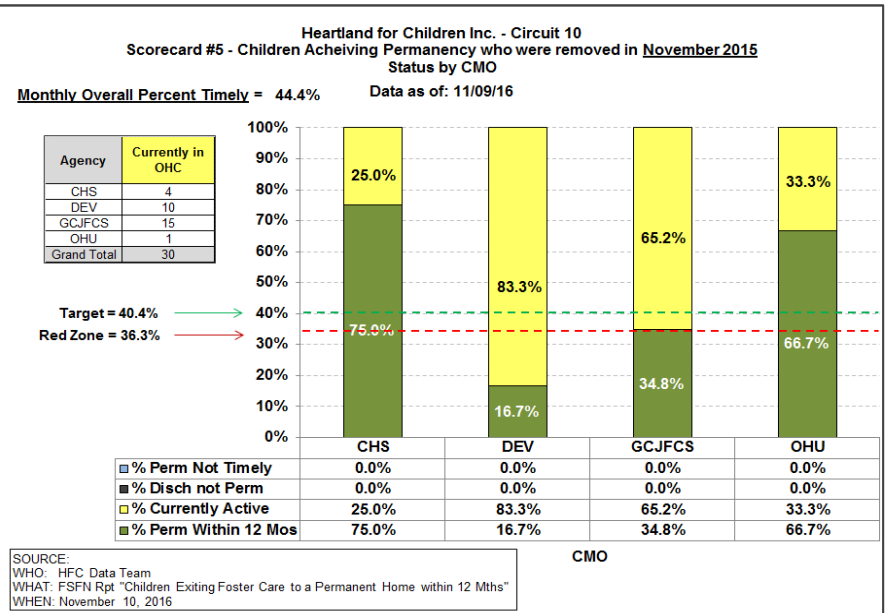
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Reunifications Entered into FSFN: Week of 11/21/16 thru 11/27/16					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	1	0	1	0	0
DEV	0	0	0	0	0
GCJFCS	2	3	5	3	3
OHU	0	1	1	1	1
Total	3	4	7	4	4

Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Nov 2015 – Feb 2016



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
November Removals as of 11/27/16					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	2	0	2	0	4
DEV	0	0	1	1	2
GCJFCS	3	0	0	0	3
OHU	0	1	0	0	1
Total	5	1	3	1	10

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/21/16 - 11/27/16								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
8/25/2016	141839-CHSFL	3/21/2012	8/13/2013	17	36	btw 3 - 5 yrs	N	-
8/25/2016	141839-CHSFL	3/21/2012	8/13/2013	17	36	btw 3 - 5 yrs	N	-
11/14/2016	141828-DEV	10/22/2010	7/25/2011	9	63	> 5 yrs	N	-

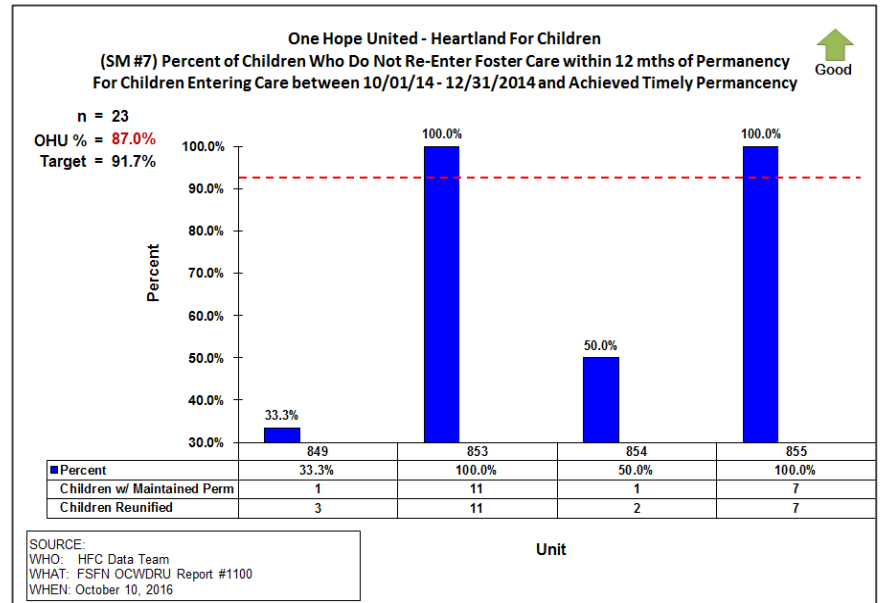
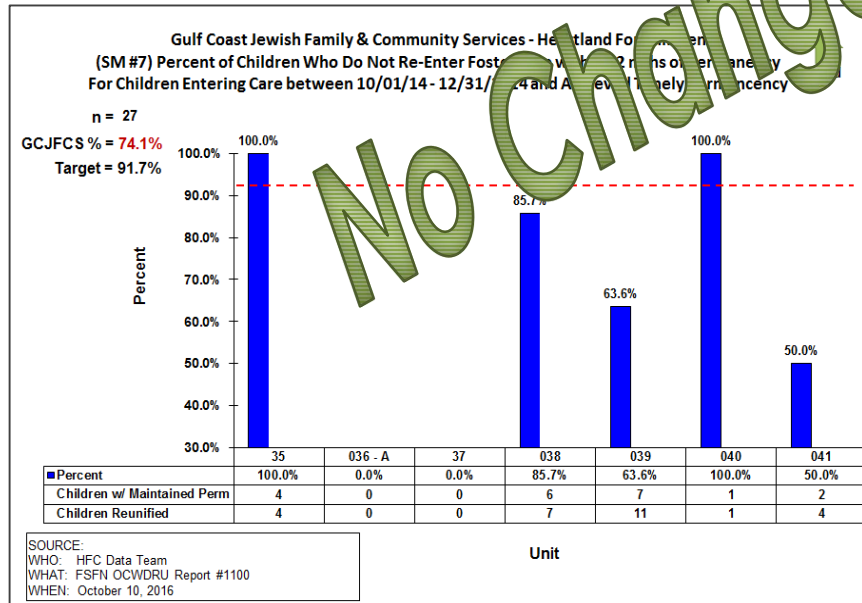
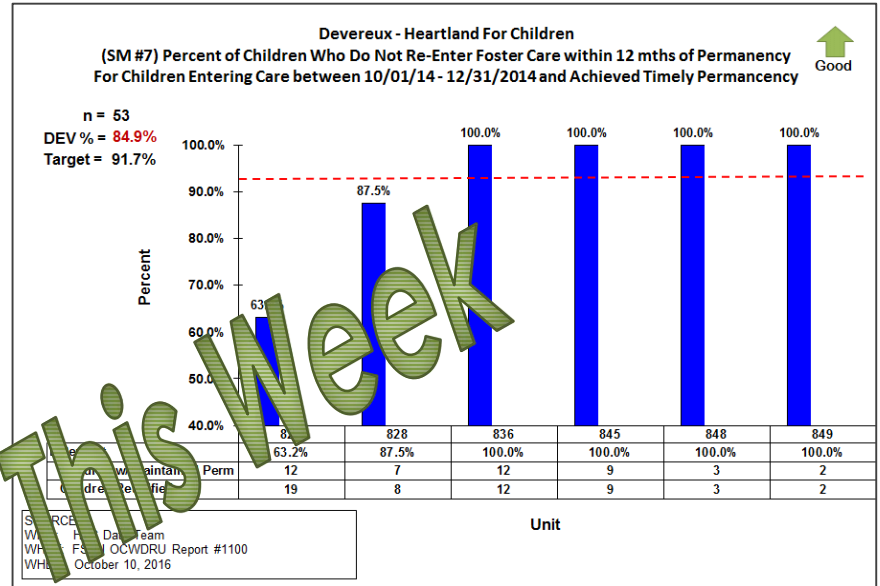
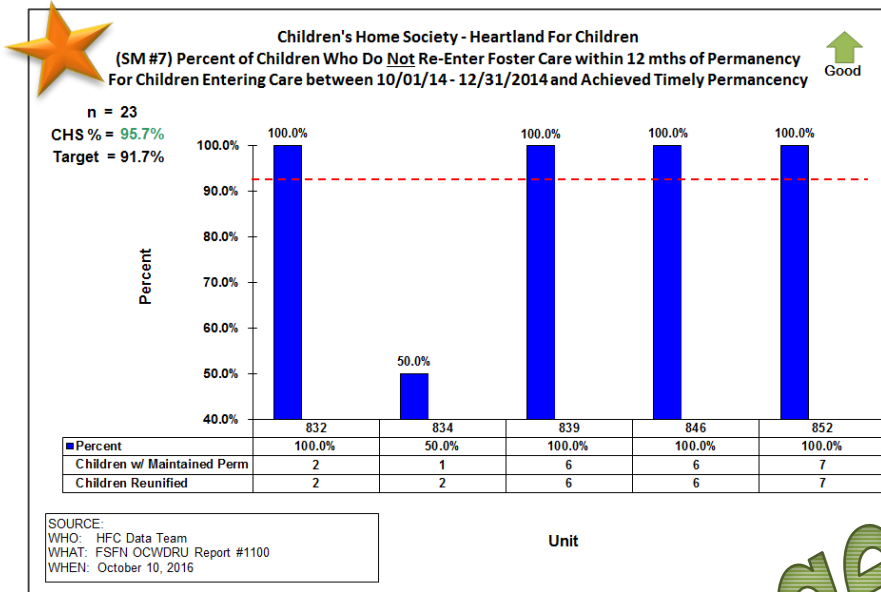
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 11/27/16

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 2nd Qtr. Performance: **84.9%**

Children who Maintained Permanency: **107**

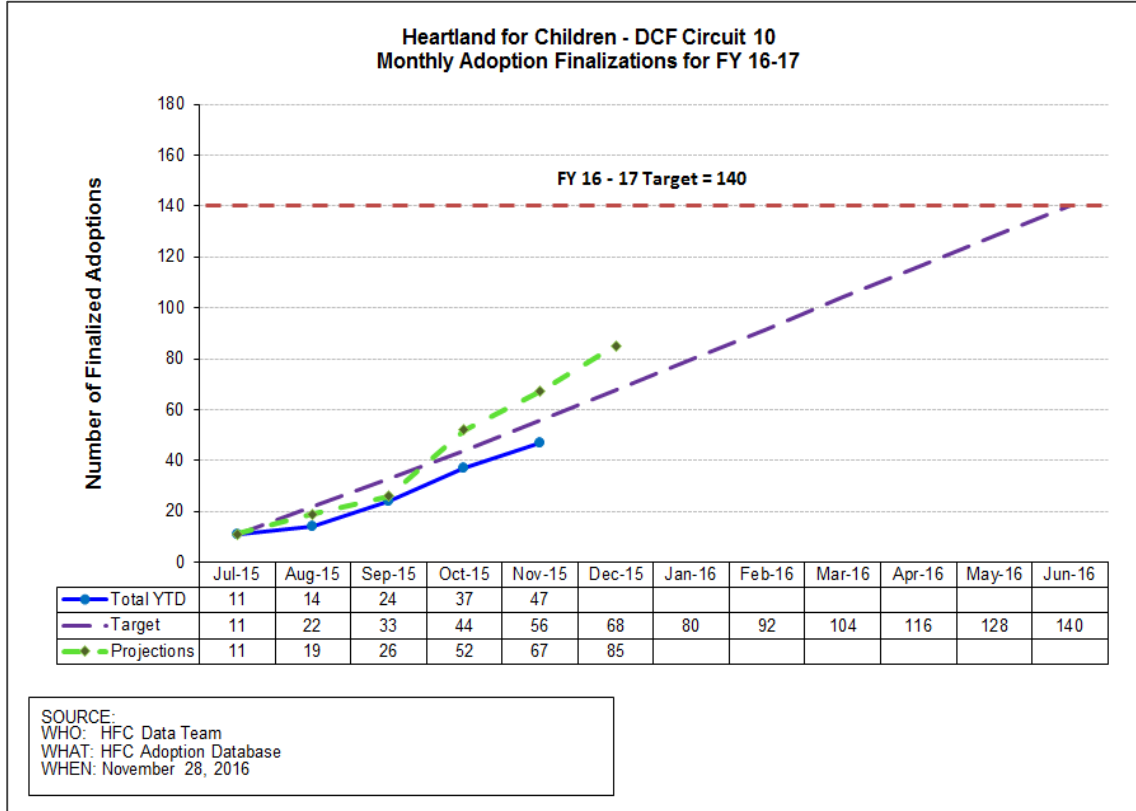
Children Entering Care between 10/01/14 – 12/31/14 and Achieved Timely Permanency: **126**



No Change This Week

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



FY 16-17 Upcoming Finalization Dates

November 30, 2016
December 14, 2016

Percent of Adoptions Finalized
Within 24 Months of Removal

Target is 36.6%
TPR Database shows: 34%

Manually Reported Adoption Data for FY 16-17 through November 27, 2016:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
		Number of Adoptions Finalized																								Total			
		Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017					
CMO	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual			
CHS	7	7	0	0	0	0	3	1	5	2	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	40.0%	44	22.7%
DEV	0	0	5	0	3	3	4	3	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0.0%	32	18.8%
GCJFCS	4	4	2	3	2	3	4	3	3	1	5	0	0	0	0	0	0	0	0	0	0	0	0	0	14	42.9%	39	35.9%	
OHU	0	0	1	0	2	4	15	6	3	7	2	0	0	0	0	0	0	0	0	0	0	0	0	0	17	35.3%	25	68.0%	
Total	11	11	8	3	7	10	26	13	15	10	18	0	0	0	0	0	0	0	0	0	0	0	0	0	47	34.0%	140	33.6%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		85		85		85		85		85		85		85		85				

Foster Home Profile



Devereux

Inspiring hope. Empowering lives. For 100 years

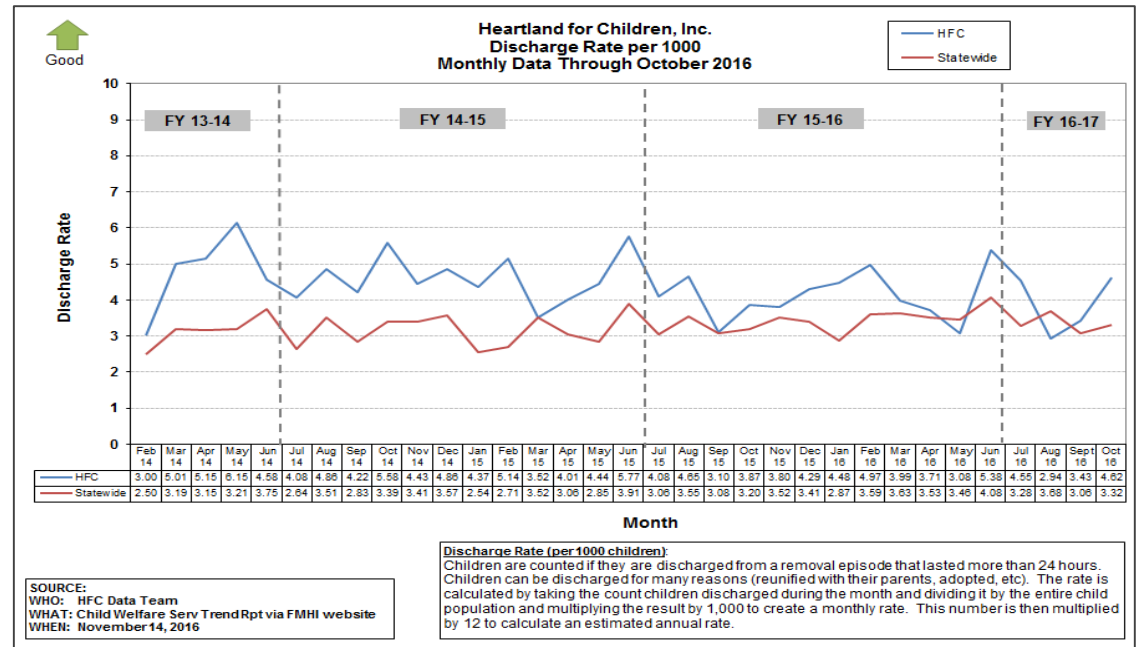
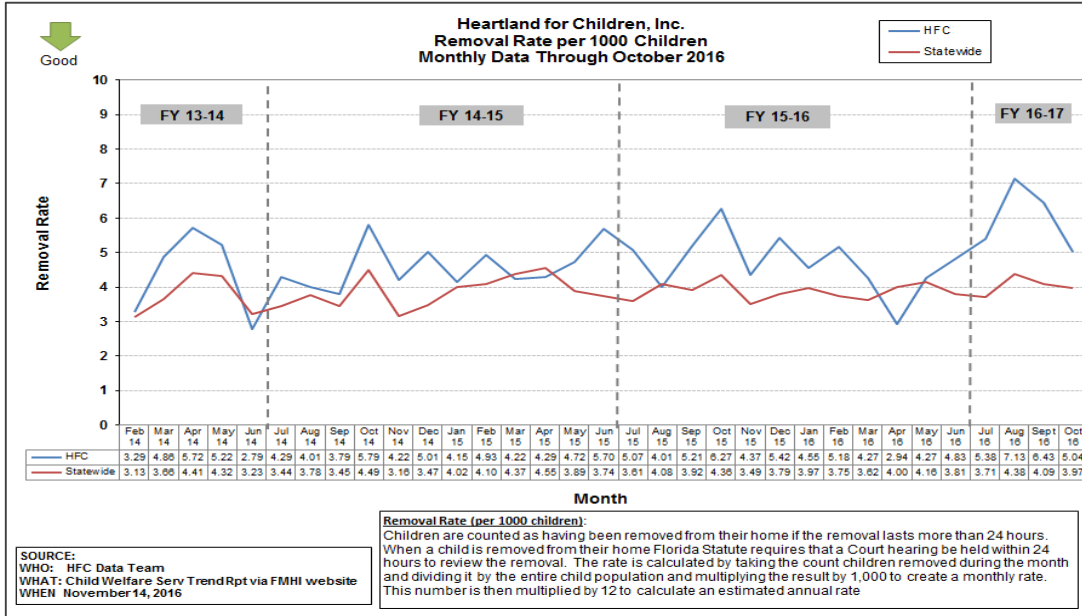


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of October 2016

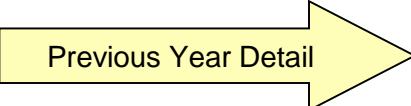


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of November 27, 2016

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	0	0	0	0	0	0	0	211
Highlands	1	3	4	10	2	0	0	0	0	0	0	0	20
Hardee	3	2	1	1	1	0	0	0	0	0	0	0	8
Total	39	52	61	55	32	0	0	0	0	0	0	0	239
# Children Removed													
Polk	64	93	93	73	50	0	0	0	0	0	0	0	373
Highlands	4	10	7	9	4	0	0	0	0	0	0	0	34
Hardee	7	5	1	2	2	0	0	0	0	0	0	0	17
Total	75	108	101	84	56	0	0	0	0	0	0	0	424
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	0	0	0	0	0	0	0	208
Highlands	4	2	5	5	0	0	0	0	0	0	0	0	16
Hardee	1	3	0	2	2	0	0	0	0	0	0	0	8
Total	41	64	56	48	23	0	0	0	0	0	0	0	232
# Children Placed with Non Relative													
Polk	5	13	19	13	13	0	0	0	0	0	0	0	63
Highlands	0	0	2	0	4	0	0	0	0	0	0	0	6
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	17	0	0	0	0	0	0	0	75
# Children Placed in Foster Care													
Polk	23	21	23	19	16	0	0	0	0	0	0	0	102
Highlands	0	8	0	4	0	0	0	0	0	0	0	0	12
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	0	0	0	0	0	0	0	117

Shelter Count for the week of Nov 21 - Nov 27, 2016			
	Polk	Highlands	Hardee
Shelters	6	0	0
Children Removed	9	0	0
Placed in Foster Care	3	0	0
Placed w/ a Relative	4	0	0
Placed w/a Non-Rel	2	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 11/27/16							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2016																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
# Of Shelter Hearings																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	28	48	17	29	47	56
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
# Children Removed																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
Total Children Denied Shelter																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
# Children Placed with Relative																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
# Children Placed with Non Relative																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
# Children Placed in Foster Care																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

Case Transfer Staffing Data

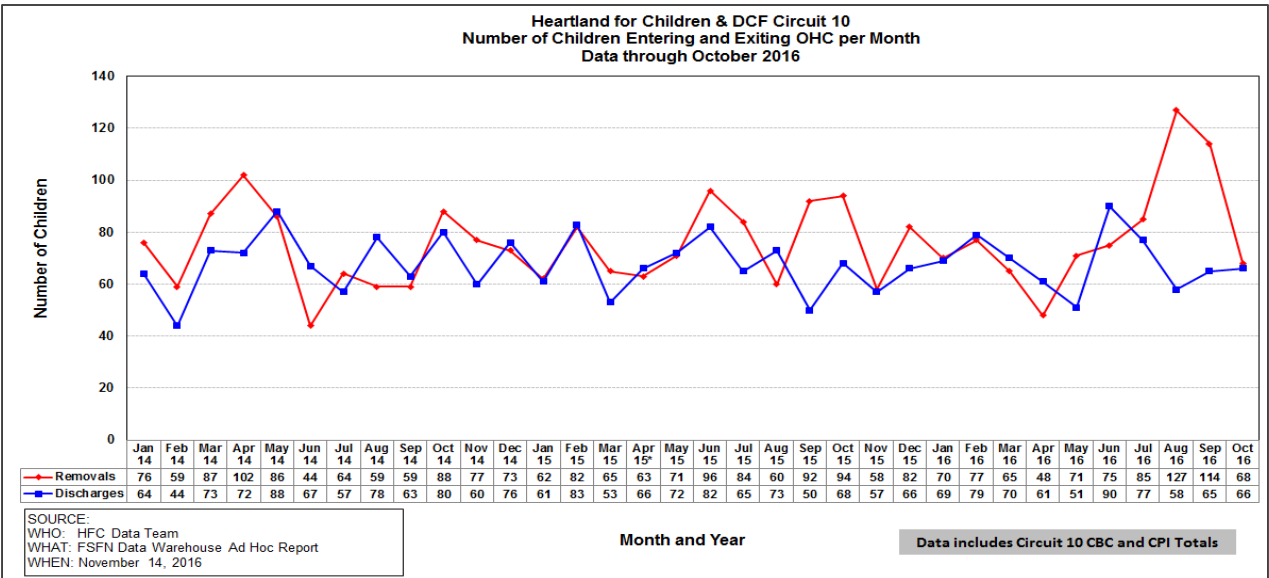
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 11/27/2016

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	35	0	0	0	0	0	0	0	210	391	259
Devereux	25	75	41	26	35	0	0	0	0	0	0	0	202	403	251
GCCC	31	49	49	43	30	0	0	0	0	0	0	0	202	388	253
One Hope	65	65	36	38	45	0	0	0	0	0	0	0	249	358	460
Total	158	238	161	161	145	0	0	0	0	0	0	0	863	1540	1223
Out of Home Care															
CHS	23	24	22	39	19	0	0	0	0	0	0	0	127	230	176
Devereux	6	40	22	19	25	0	0	0	0	0	0	0	112	218	165
GCCC	15	39	24	34	19	0	0	0	0	0	0	0	131	235	175
One Hope	18	14	13	7	10	0	0	0	0	0	0	0	62	71	130
Total	62	117	81	99	73	0	0	0	0	0	0	0	432	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	4	0	0	0	0	0	0	0	9	30	41
Devereux	2	2	0	0	0	0	0	0	0	0	0	0	4	37	23
GCCC	3	0	0	0	3	0	0	0	0	0	0	0	6	11	12
One Hope	0	2	0	1	0	0	0	0	0	0	0	0	3	8	19
Total	6	6	0	3	7	0	0	0	0	0	0	0	22	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	12	0	0	0	0	0	0	0	61	83	13
Devereux	17	22	18	5	8	0	0	0	0	0	0	0	70	82	16
GCCC	12	10	23	8	7	0	0	0	0	0	0	0	60	89	44
One Hope	14	7	8	6	10	0	0	0	0	0	0	0	45	52	23
Total	56	54	58	31	37	0	0	0	0	0	0	0	236	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	25	0	0	0	0	0	0	0	135	217	277
Total	30	44	16	24	25	0	0	0	0	0	0	0	139	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	0	0	0	0	0	0	6	7	9
Devereux	0	7	0	0	2	0	0	0	0	0	0	0	9	16	17
GCCC	1	0	1	0	1	0	0	0	0	0	0	0	3	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	0	0	0	0	0	0	0	22	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





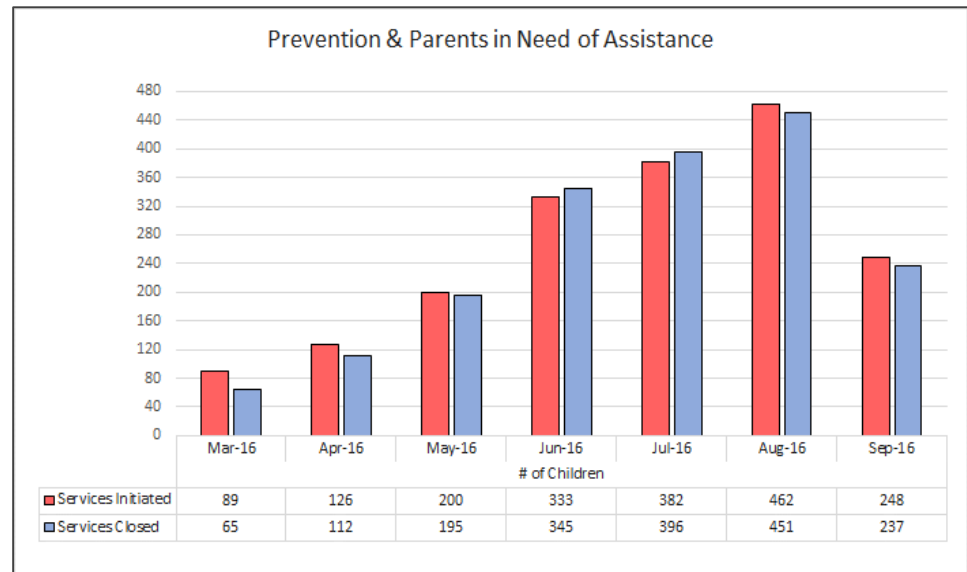
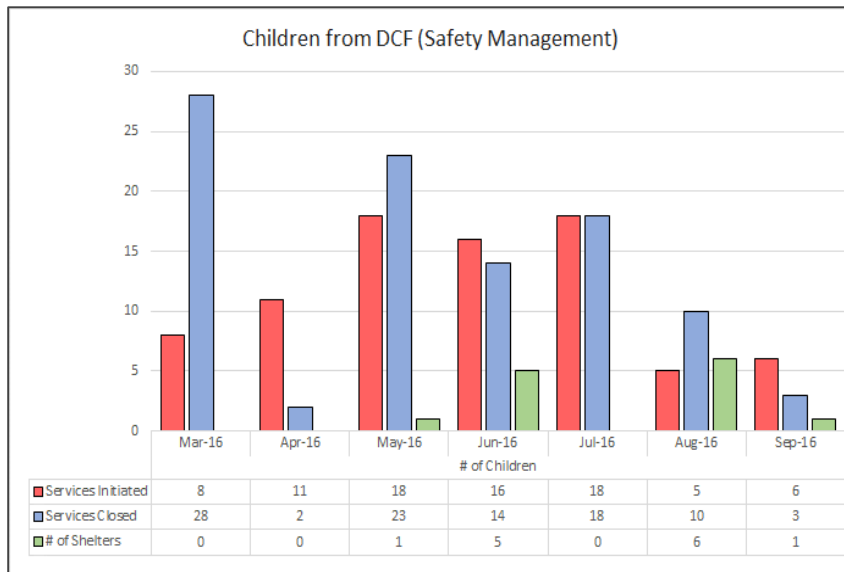
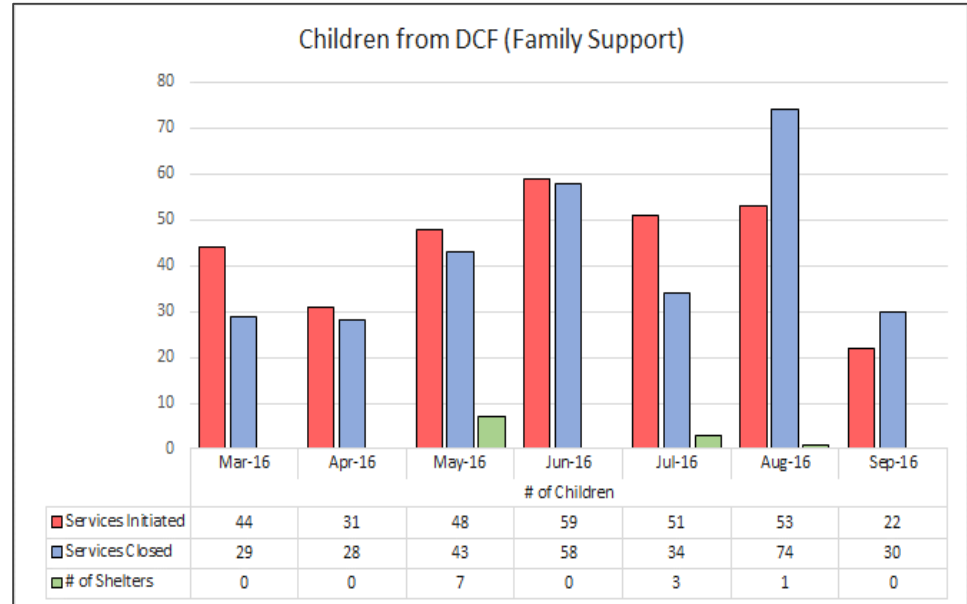
Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers

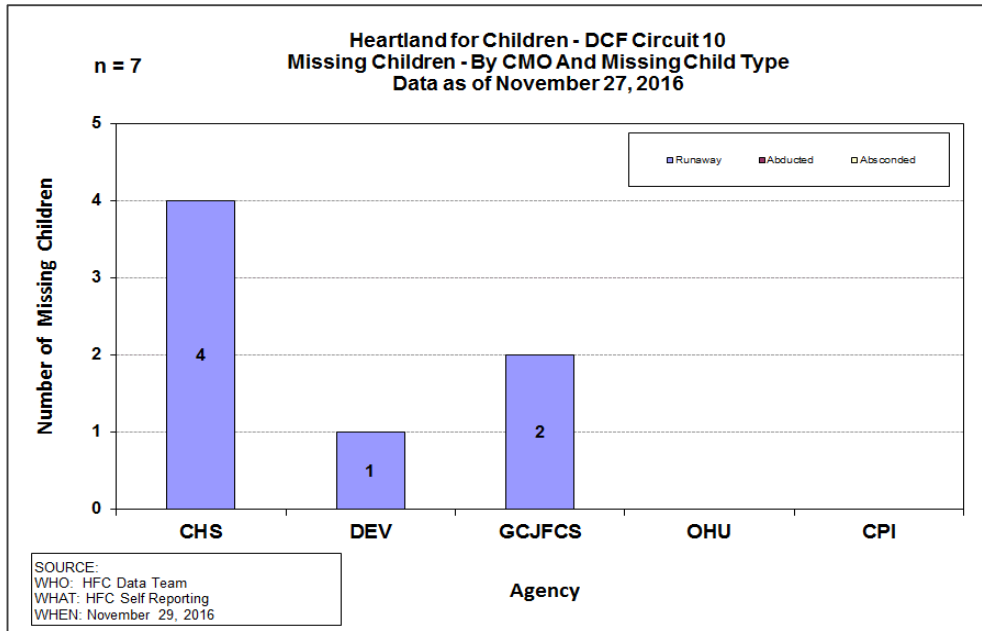
Weekly Data 11/21/16 through 11/27/16

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	2	4	0	1	0	0
CPI- Family Support Services	28	72	2	0	1	0
Specialized - Family Support Services	14	27	0	1	1	0
Prevention - Community Referral	30	81	9	15		
Special Conditions Report	6	6	2	3		
Nurturing Parent	24	50	4	3		



Missing Children

Number of Missing Youth as of Reporting Date



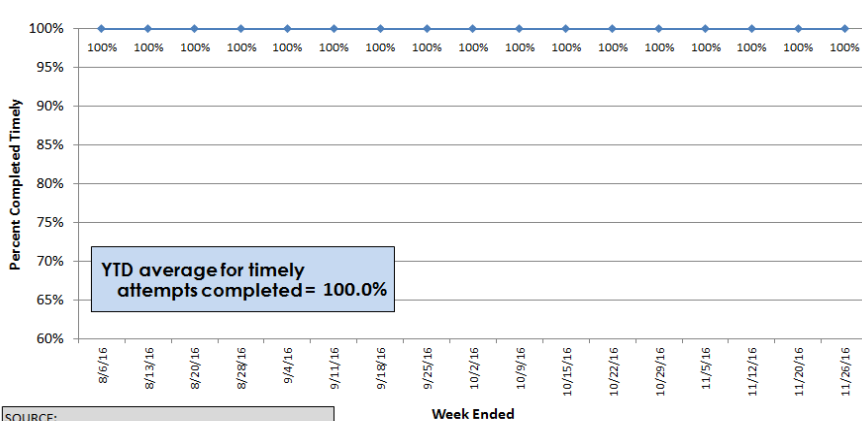
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Jul 2015	7	3	0	2	0	2	26	27		85%		
M/End Aug 2015	11	3	3	2	0	3	27	22		93%	2	
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
11/6/2016	4	1	1	2	0	0	4	6	100%	100%	0	
11/13/2016	7	2	3	2	0	0	12	11	100%	100%	0	
11/20/2016	6	2	2	2	0	0	13	13	100%	100%	0	
11/27/2016	7	4	1	2	0	0	17	18	100%	100%	0	

Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

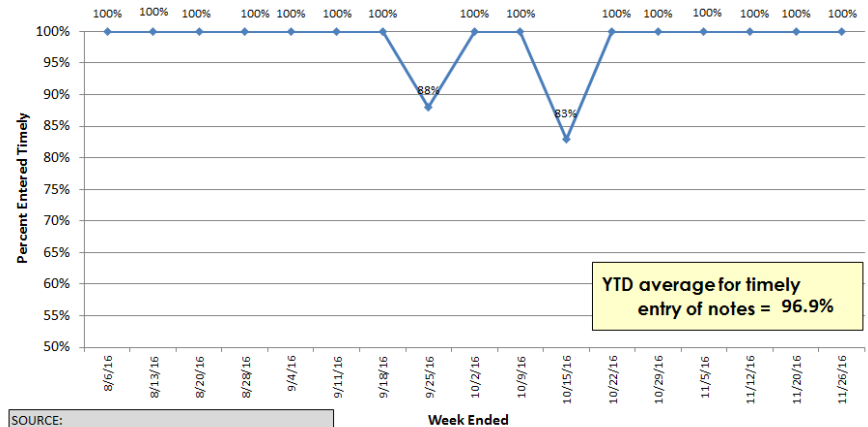
Attempts to Locate								
Week of 11/20/2016 through 11/26/2016								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2	0	2	100%
DEV	1	1	1	100%	1	0	1	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	4	4	4	100%	4	0	4	100%

Heartland for Children
Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 16 - 17 - Weekly Data



SOURCE:
WHO: HFC Data Team
WHAT: HFC Self Reported Data
WHEN: November 29, 2016

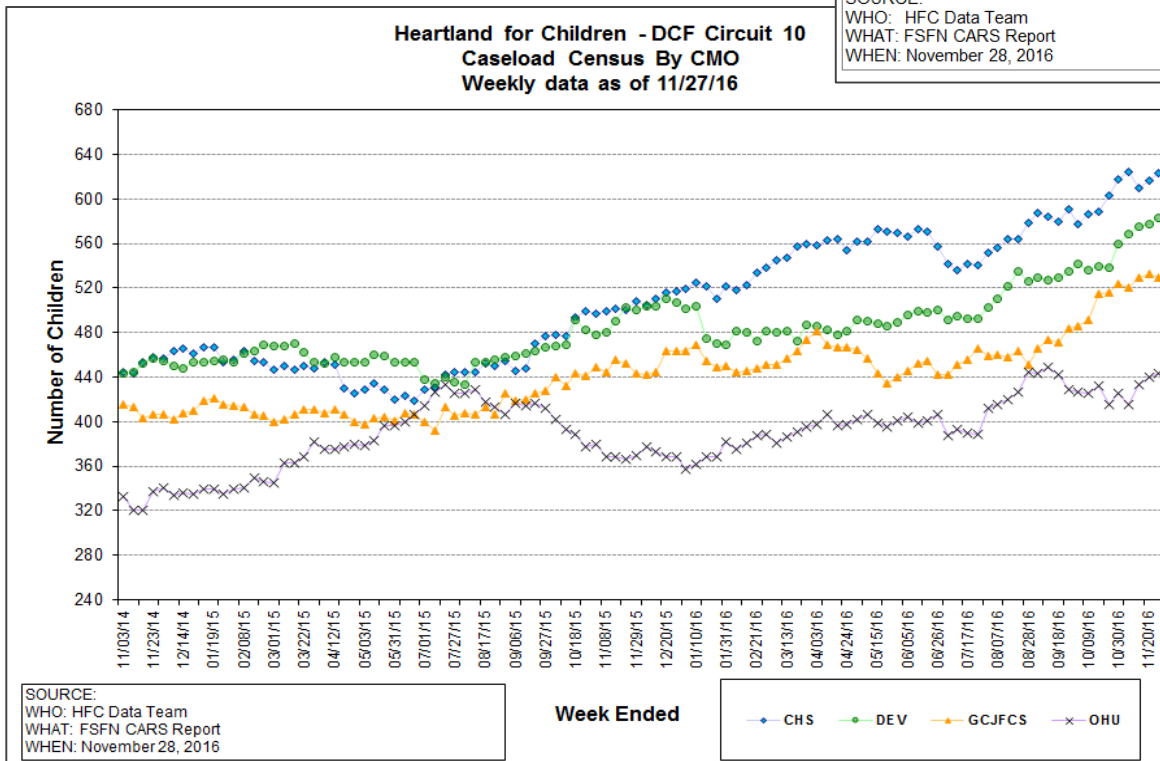
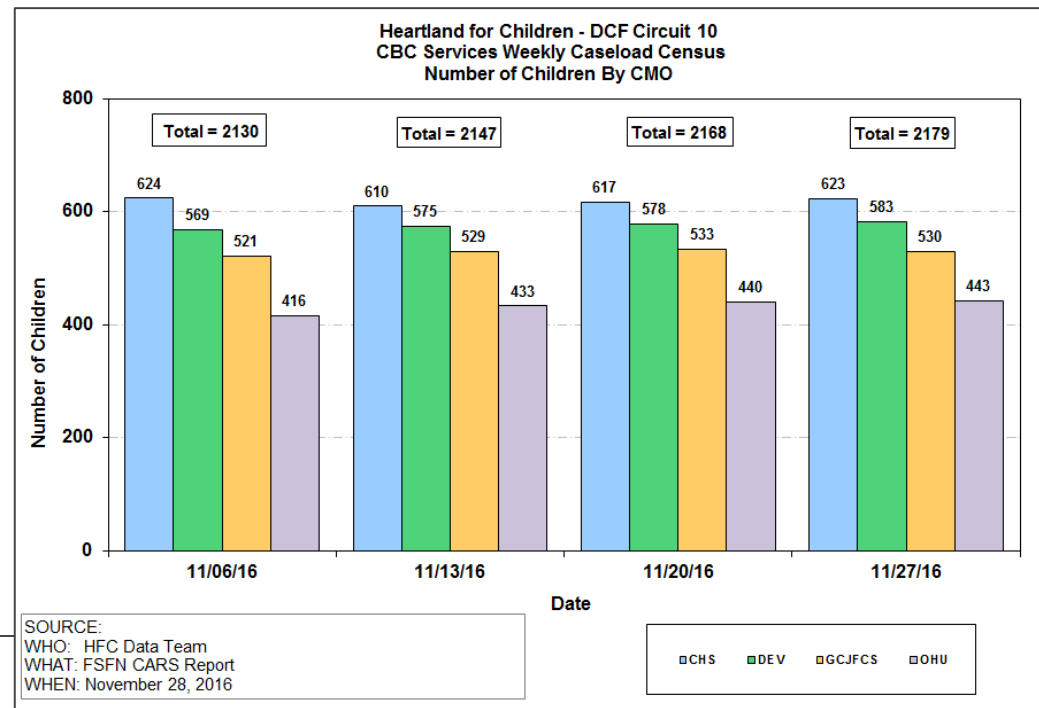
Heartland for Children
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 16 - 17 - Weekly Data



SOURCE:
WHO: HFC Data Team
WHAT: HFC Self Reported Data
WHEN: November 29, 2016

Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization
Data as of 11/27/2016

Caseload of 1-5 Children		
CMO	Case Workers	# Children
OHU	Harkins, Brandon	5
OHU	Meinke, Danielle	5
OHU	Freeman, Bonita	5
DEV	Bellamy, Michia	4
CHS	Acevedo, James	2
DEV	Hampton, Sharday	1
DEV	King, Aneka	1
GCJFCS	Helmick, Kimberly	1

Caseload of 6-15 Children		
CMO	Case Worker	# Children
CHS	Nettles, Markisha	15
OHU	Huntley, Ruby	15
OHU	Kleese, Cami	15
CHS	Hiers, Katherine	14
GCJFCS	Edwards, Sara	14
GCJFCS	Velez, Jose	14
OHU	Land, Amanda	14
CHS	Larson, Brianna	13
DEV	Stoudemire, Ledesha	13
GCJFCS	Sangster, Kathleen	13
OHU	Sherwood, Drake	13
OHU	Fay, Ashley	13
OHU	Pulsifer, Angela	13
GCJFCS	Bennett, Hannah	12
GCJFCS	Dalmas, Spencena	12
OHU	Rivera, Evangelina	12
CHS	Friday, Michelle	11
GCJFCS	Butterfield, Samantha	11
OHU	Frazier, Ernestine	11
OHU	Gay, Tony	11
OHU	Garza, Krystal	10
DEV	Daniels, Audrey	8
OHU	Simmons, Shannon	8
OHU	Fleurival, Marie	8
CHS	Bjorklund, Kaitlyn	7
CHS	Rutledge, Jaucady	6
DEV	Andrews, Kaitlynn	6
GCJFCS	Geise, Samantha	6
GCJFCS	Jones, Tiffany	6
OHU	Graham, Chelsie	6

Caseload of 16-24 Children		
CMO	Case Worker	# Children
CHS	Ware, Christina	24
GCJFCS	Zomphier, Marcus	24
CHS	Raines, Todd	23
GCJFCS	Jackson, Billy	23
CHS	Washington, Woodrica	22
CHS	Wilson, Hellanor	22
GCJFCS	Williams, Medericka	22
GCJFCS	Jackson, Josalin	22
OHU	Wynn, Christina	22
CHS	Duey, Deborah	21
DEV	Collins, Montel	21
GCJFCS	Hileary, Qushawna	21
OHU	Mattison-Reid, Sharon	21
OHU	Cleveland, Tammy	21
CHS	Ervin, Chuana	20
OHU	Garver, Bruce	20
CHS	Saitta, Alexis	19
GCJFCS	Coleman, Christopher	19
GCJFCS	Davis, Tiffany	19
CHS	Sackett, Brandi	18
GCJFCS	Hays, Brenda	18
OHU	Sipos, Barbara	18
DEV	Hollo, Kaitlin	17
GCJFCS	Sirard, Jodi	17
CHS	Dankowski, Jennifer	16
CHS	Parrish, Elizabeth	16
OHU	Distler, Rebecca	16
OHU	Pittard, Deangelo	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
CHS	Huggins, Ebonye	29
CHS	Augustin, Santacla	29
CHS	Blake, Shakimah	29
DEV	Galvis, Katherine	29
DEV	Parker, Christopher	29
DEV	Pressley, Dante	29
OHU	Howard, Arlina	29
CHS	Cruz, Gina	28
DEV	Brown, Candace	28
GCJFCS	Perry, Lakezia	26
GCJFCS	Mcgough, Charity	26
GCJFCS	Tucker, Theron	26
GCJFCS	Allphin, Cris	26
GCJFCS	Montoya, Maria	26
GCJFCS	Henry, Daunya	26
OHU	Colladay, Diana	26
CHS	Wilson, Anna	25
CHS	Wilson, Lauren	25
DEV	Gilberry, Yolanda	25
GCJFCS	Gorman, Felton	25
GCJFCS	Yates, Michelle	25
GCJFCS	Dolan, Don	25
GCJFCS	Deleon, Hilda	25
OHU	Tucker, Raymona	25

Caseload of 30+ Children		
CMO	Case Worker	# Children
DEV	Crowe, Lorraine	39
DEV	Riley, Tinisha	38
CHS	Glasser, Alicia	35
DEV	Bartle, Julie	35
CHS	Goderich, Kristina	34
DEV	Gadson, Berlendah	34
DEV	Goers, Cody	34
DEV	Moffitt, Sarah	34
DEV	Novembre, Eugenie	33
OHU	Baldwin, Chenoa	33
DEV	Butler, Kiara	32
DEV	Jenkins, Phoenix	32
OHU	Gonzalez, Jesus	32
DEV	Escalera, Karina	31
CHS	Washington, Chastity	30
CHS	Dehaney, Shanice	30
CHS	Simmons, Vereuch	30
CHS	Lott, Carmen	30
DEV	Curtis, Stephanie	30

CMO Unit Supervisor

■ CHS	■ DEV	■ GCJFCS	■ OHU
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Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/27/2016

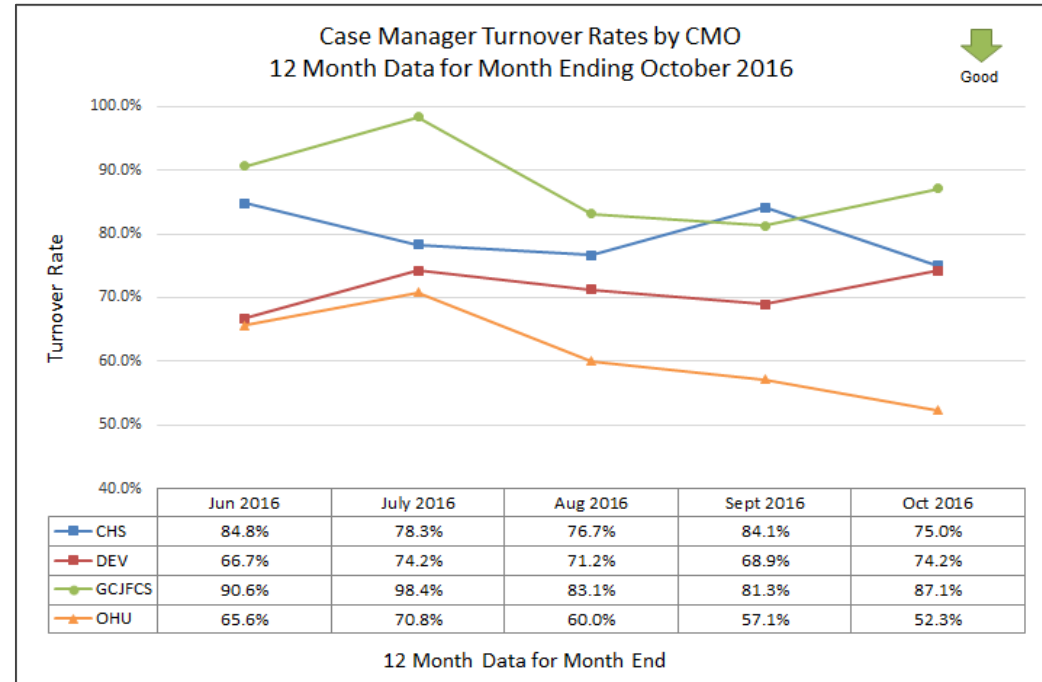
Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	6	10	6	6	29	21.5
DEV	3	3	2	5	11	24	24.3
GCJFCS	1	8	9	10	0	28	18.9
OHU	3	13	7	3	2	28	15.8
# of Case Managers	8	30	28	24	19	109	20.0

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 11/27/2016			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	29	7	24.1%
DEV	24	6	25.0%
GCJFCS	28	9	32.1%
OHU	28	16	57.1%
HFC	109	38	34.9%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended October 2016		
CMO	Case Manager	Case Manager Supervisor
CHS	75.0%	28.6%
DEV	74.2%	50.0%
GCJFCS	87.1%	13.3%
OHU	52.3%	40.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed October 2016

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	232	172	74.1%	151	75	49.7%	61.9% ★
DEV	194	150	77.3%	98	47	48.0%	62.6% ★
GCCFCS	197	148	75.1%	143	71	49.7%	62.4% ★
OHU	59	42	71.2%	38	25	65.8%	68.5% ★
TOTAL	682	512	75.1%	430	218	50.7%	62.9%

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 11/09/16

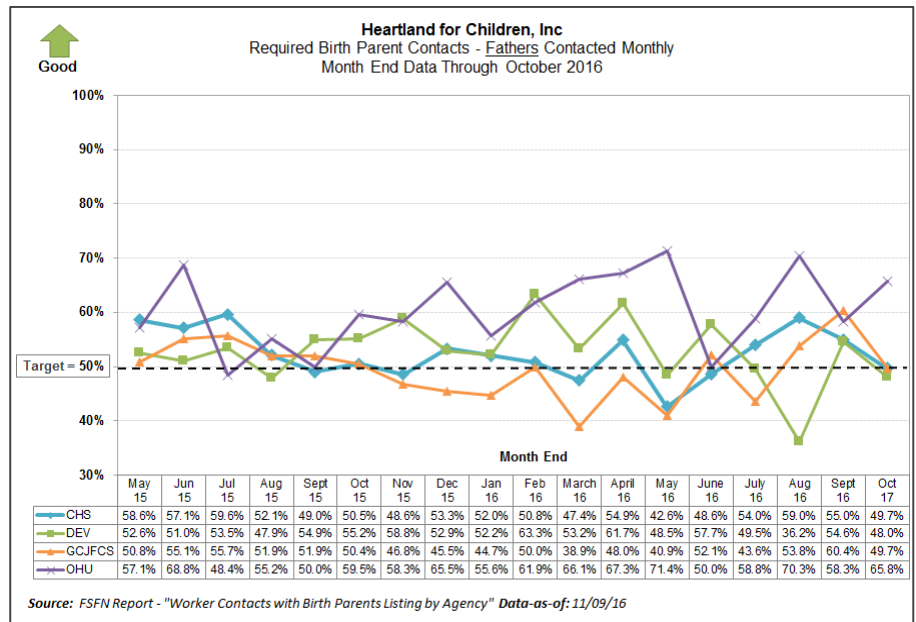
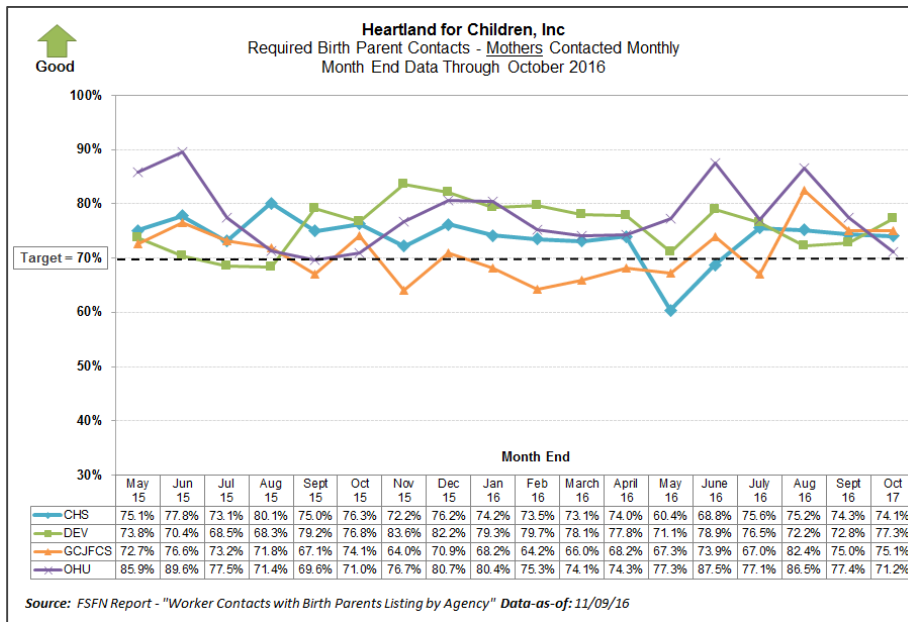
Birth Parent Contacts made in the month of November 2016 by CMO

FSFN Data as of 11/28/16

AGENCY	Mom % Completed	Dad % Completed
CHS	68.03%	33.55%
DEV	75.26%	46.88%
GCFCS	60.66%	36.00%
OHU	73.97%	38.10%
HFC	68.42%	37.70%

Green = 70% or higher Mom / 50% or higher Dad
 Yellow = 63%-69% Mom / 45%-49% Dad
 Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

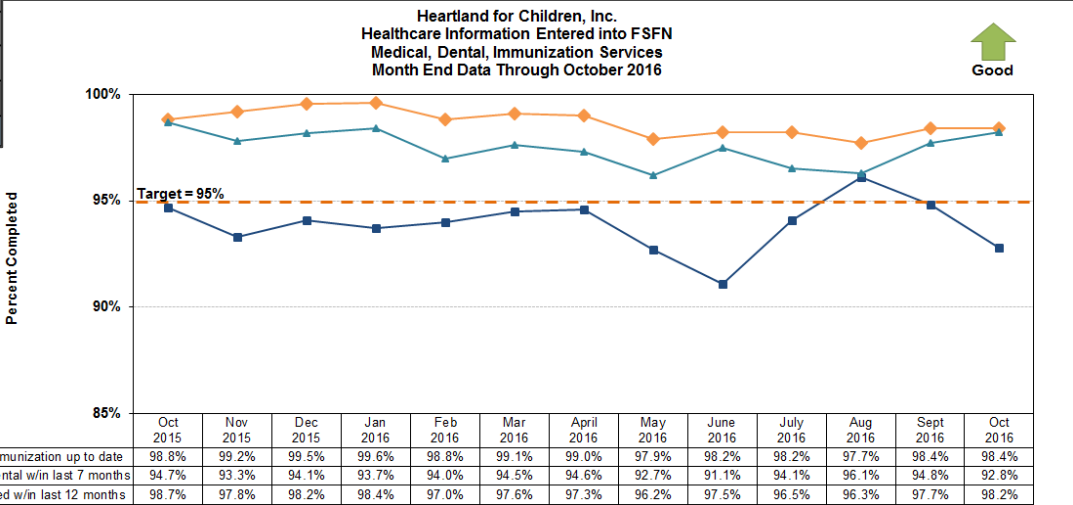
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 11/27/2016						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	414	99.8%	96.9%	91.8%	96.4%	95.0%
DEV	333	99.1%	97.3%	93.2%	97.9%	96.1%
GCJFCS	356	100.0%	96.1%	96.4% ★	97.5%	96.6%
OHU	148	99.3%	91.9%	97.7% ★	88.5%	92.7%
HFC	1251	99.6%	96.2%	94.2%	96.2%	95.5%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 11/27/2016				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	13	20	15
DEV	3	9	12	7
GCJFCS	0	14	8 ★	9
OHU	1	12	2 ★	17
Total	5	48	42	48

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	814	100.0%	99.5%	97.5%	99.5%	98.8%
Families First Network	1358	98.7%	85.9%	67.7%	93.1%	82.3%
Community Partnership for Children	1190	99.7%	84.9%	65.2%	98.8%	83.0%
Family Integrity Program	215	98.1%	89.7%	82.9%	86.4%	86.4%
Family Support Services of North Fla	872	99.9%	98.4%	92.5%	97.2%	96.1%
Kids First of Florida, Inc.	230	99.1%	96.5%	91.4%	96.1%	94.7%
Partnership for Strong Families	872	100.0%	97.8%	89.9%	98.6%	95.4%
Brevard Family Partnership	698	99.6%	97.0%	88.8%	99.0%	94.9%
CBC of Central Florida	1229	99.9%	96.1%	93.3%	98.4%	95.9%
CBC of Central Florida (Seminole)	377	100.0%	94.4%	91.6%	97.6%	94.6%
Heartland for Children	1199	100.0%	98.2%	92.8%	98.4%	96.4%
Kids Central, Inc.	1552	99.9%	93.9%	90.1%	97.4%	93.8%
Childrens Network of SW Florida	1384	99.9%	92.0%	88.6%	97.5%	92.7%
Eckerd Community Alternatives	1846	99.9%	99.5%	97.8%	93.8%	97.0%
Eckerd Community Hillsborough	2174	99.9%	99.3%	98.3%	69.6%	89.1%
Sarasota Y/Safe Children Coalition	1038	100.0%	97.0%	76.6%	99.8%	91.2%
ChildNet-Broward	2299	100.0%	94.3%	94.1%	96.1%	94.8%
ChildNet-Palm Beach	1076	99.9%	90.8%	80.7%	98.2%	89.9%
Devereux CBC	590	100.0%	97.5%	94.1%	96.9%	96.2%
Our Kids of Miami-Dade/Monroe, Inc	1816	100.0%	97.7%	95.4%	99.3%	97.5%
Statewide	22829	99.8%	95.2%	89.5%	94.6%	93.1%
HFC Rank in Category			5th	8th	7th	4th



Source: WHO : HFC Data Team
 WHAT: Healthcare Service Information for Children in OHC
 WHEN: November 10, 2016

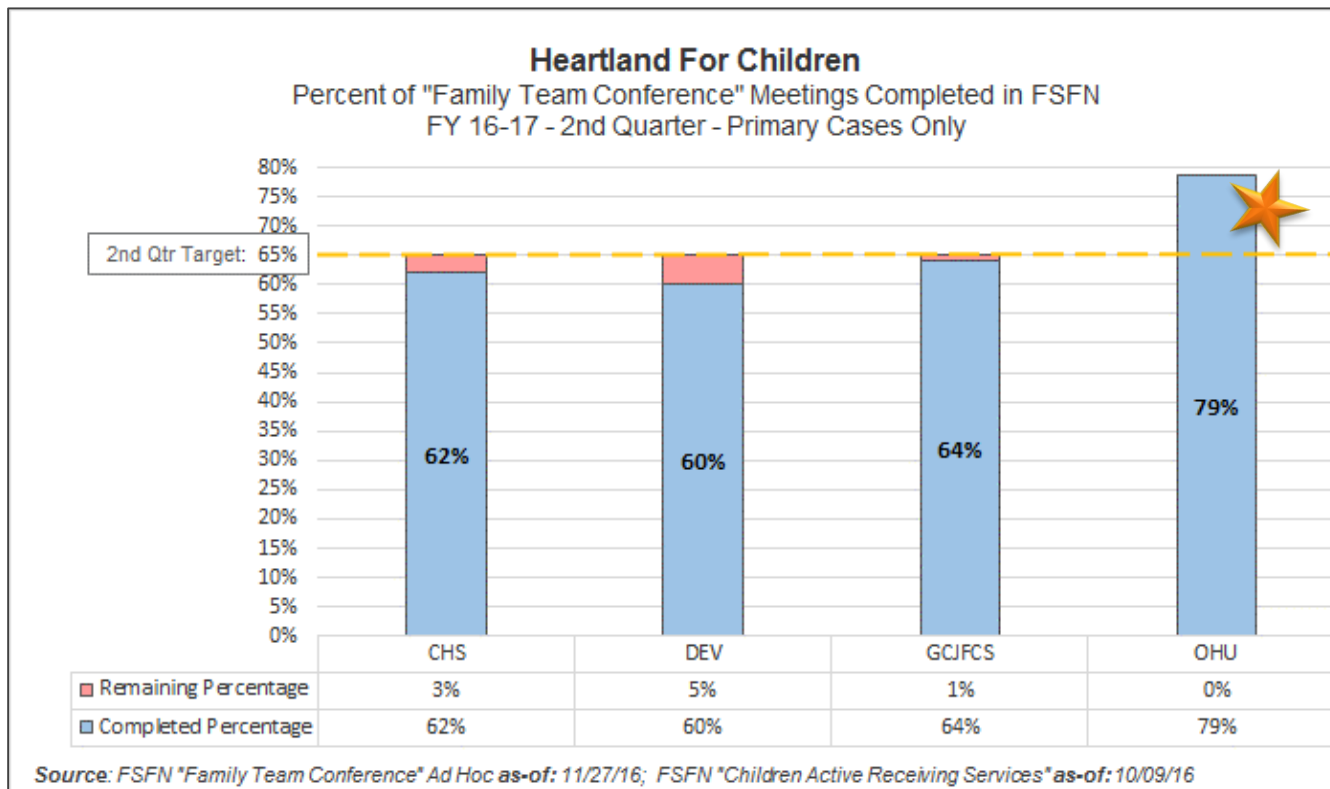
Month End

Contract Measure 7 - Family Team Conferences Completed

FY16-17 Contract Measure #7 – 2nd Qtr Target: **65%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 11/27/2016									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	2nd Qtr Caseload	FYD Percentage
CHS	15%	7%			119	58	7	285	62%
DEV	5%	4%			132	24	12	259	60%
GCJFCS	13%	6%			117	41	1	246	64%
OHU	20%	7%			66	30	0	122	79%
Grand Total	12%	6%			434	153	20	912	64%

Source : FSN Ad Hoc FTCs-as-of: 11/27/16; FSN CARS Caseload 2nd Qtr-as-of: 10/09/16



Health Management Forms Received for Active Children in OHC – November 2016

Total Forms Received as of 11/28/2016 MARS Forms Checked as of 11/28/2016

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
CHS	130	419	31.0%	25	66	37.9%
141832-CHSFL	46	110	41.8%	7	15	46.7%
141835-CHSFL	15	90	16.7%	7	23	30.4%
141837-CHSFL	13	47	27.7%	6	12	50.0%
141839-CHSFL	30	97	30.9%	2	9	22.2%
141846-CHSFL	26	75	34.7%	3	7	42.9%
DEV	244	314	77.7%	24	35	68.6%
141827-DEV	6	7	85.7%	0	0	-
141828-DEV	93	93	100.0%	9	10	90.0%
141836-DEV	51	67	76.1%	7	11	63.6%
141845-DEV	43	43	100.0%	1	1	100.0%
141848-DEV	42	91	46.2%	4	8	50.0%
141849-DEV	9	13	69.2%	3	5	60.0%
GCJFCS	153	345	44.3%	25	40	62.5%
141035-GCCC	4	35	11.4%	5	5	100.0%
141036-GCCC	7	25	28.0%	0	8	0.0%
141037-GCCC	23	48	47.9%	5	8	62.5%
141038-GCCC	40	63	63.5%	7	9	77.8%
141039-GCCC	33	75	44.0%	6	7	85.7%
141040-GCCC	30	73	41.1%	2	3	66.7%
141041-GCCC	16	26	61.5%	0	0	-
OHU	124	138	89.9%	15	18	83.3%
140121-OHU	15	15	100.0%	4	4	100.0%
142849-OHU	13	19	68.4%	3	3	100.0%
142853-OHU	36	38	94.7%	4	6	66.7%
142854-OHU	14	14	100.0%	0	0	-
142855-OHU	46	52	88.5%	4	5	80.0%
HFC Total	651	1216	53.5%	89	159	56.0%

Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 11/27/2016				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	3	5
DEV			4	4
GCJFCS	2	6	15	23
OHU			12	12
CPI			5	5
NTF				0
Grand Total	2	8	39	49

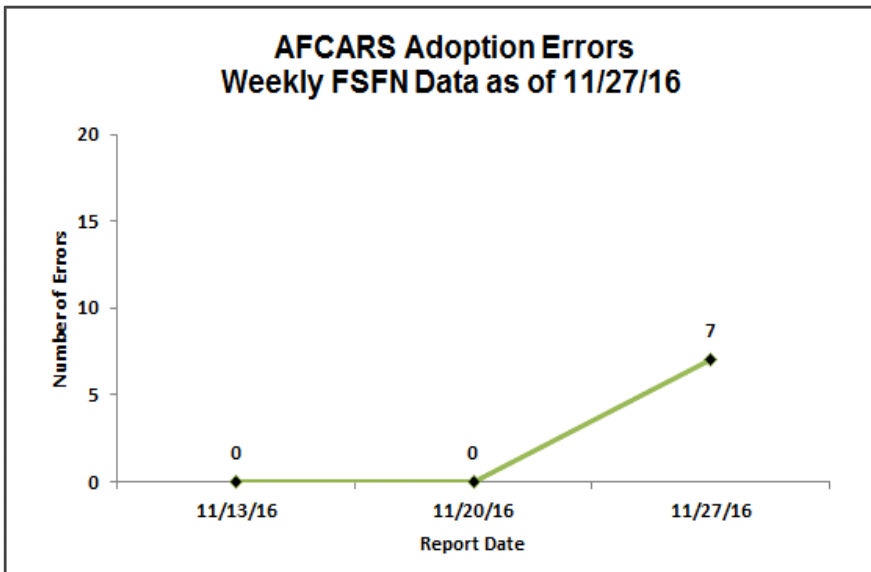
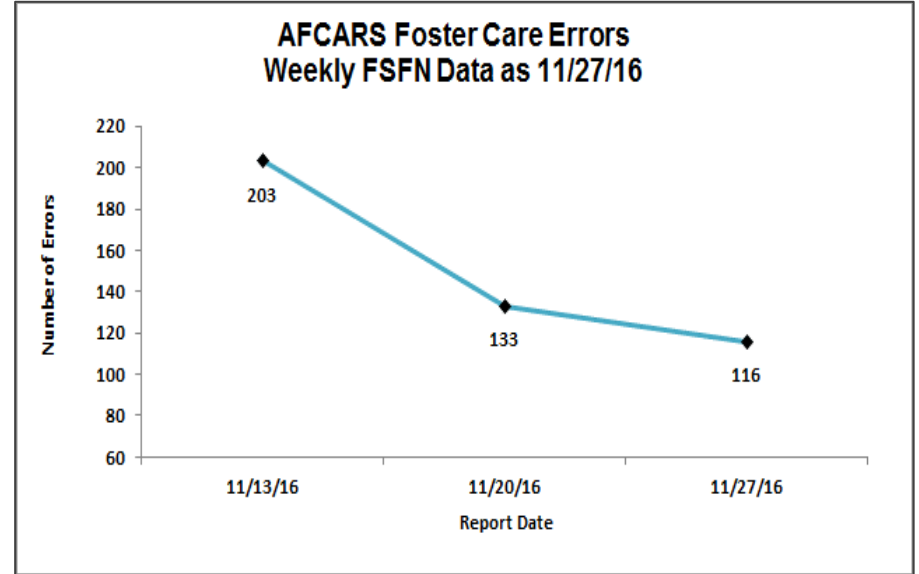
Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	10/23/2016	10/30/2016	11/6/2016	11/13/2016	11/20/2016	11/27/2016
CHS	6	5	12	8	8	5
DEV	5	9	15	21	18	4
GCJFCS	6	4	10	11	18	23
OHU	12	12	11	8	9	12
CPI	7	11	18	11	8	5
NTF	5	0	0	0	0	0
District Total	41	41	66	59	61	49

Data Exceptions: AFCARS

Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	6	19	0	12	37
DEV	0	0	16	0	14	30
GCJFCS	0	0	21	0	11	32
OHU	0	0	10	0	5	15
CPI	1	0	0	1	0	2
Total	1	6	66	1	42	116

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/16



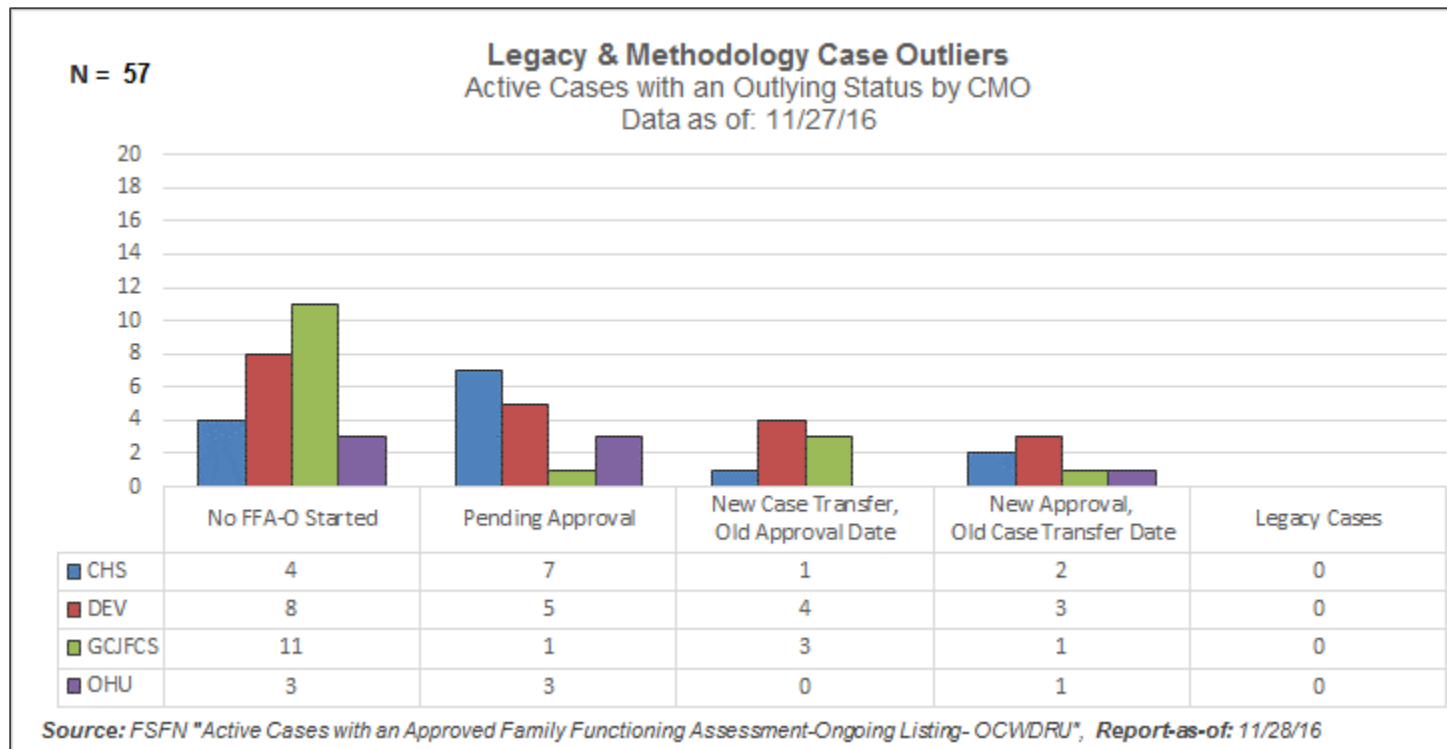
AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	7	7
Total	0	0	0	0	7	7

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/16

Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 11/27/16					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	293	0	0.0%	293	100.0%
DEV	270	0	0.0%	270	100.0%
GCJFCS	261	0	0.0%	261	100.0%
OHU	110	0	0.0%	110	100.0%
HFC Total	934	0	0.0%	934	100.0%



Family Functioning Assessment – Methodology Cases

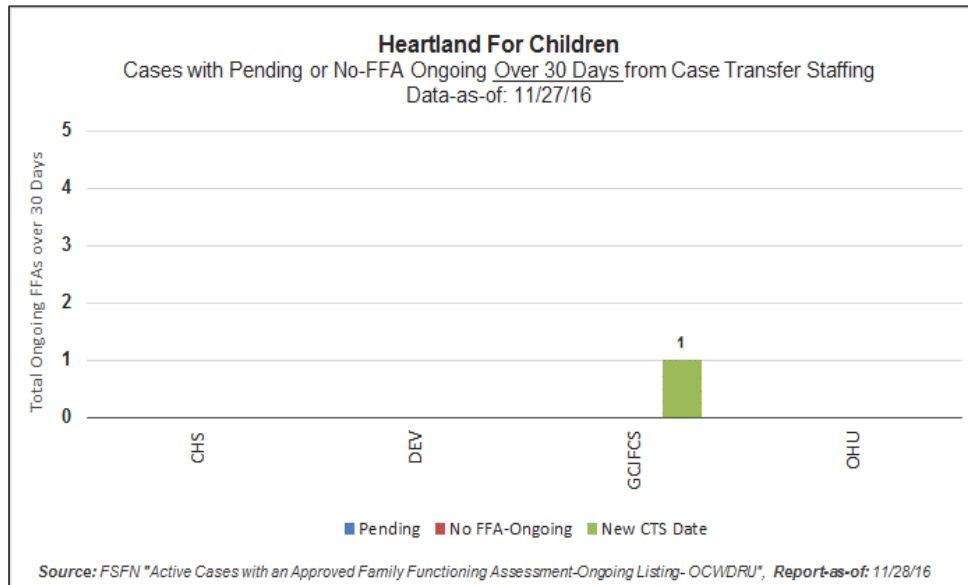
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 11/27/16				
Agency	No FFA	Pending	Approved	Total
CHS	4	7	282	293
DEV	8	5	257	270
GCJFCS	11	1	249	261
OHU	3	3	104	110
Total	26	16	892	934

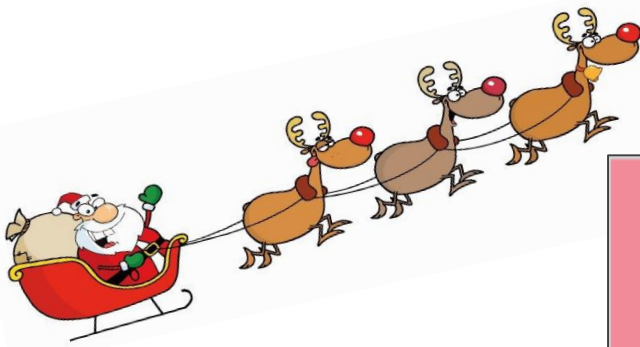
CMO Contract Measure 5 – 2nd Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 11/27/16			
Agency	Timely (< 30 Days)	Total Approved (2nd Qtr)	Percent Completed Timely
CHS	33	36	91.7% ★
DEV	35	39	89.7% ★
GCJFCS	32	36	88.9% ★
OHU	14	15	93.3% ★
HFC TOTAL	114	126	90.5%

FY 16-17 Target = **85% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of:11/27/16											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	1	7	4	0	0	0	0	0	0	7	4
DEV	3	5	8	0	0	0	0	0	0	5	8
GCJFCS	3	1	11	0	0	0	0	0	0	1	11
OHU	0	3	3	0	0	0	0	0	0	3	3
TOTALS	7	16	26	0	0	0	0	0	0	16	26
Legend		# of Pending Cases				# of No-FFA Ongoing Cases					




Home for Winter Holidays

Projected Number of Children Going Home for Winter break

<i>Winter Break Weeks: December 19 - January 2</i>					
Agency	Projected (CMO self reported)	Motion Required		Motion Filed (7-10 days before)	Visit Occurred
		No	Yes		
CHS	-	-	-	-	-
DEV	-	-	-	-	-
GCJFCS	-	-	-	-	-
OHU	-	-	-	-	-
HFC Total	0	0	0	0	0





Most great instigators of social change have intimate personal knowledge of trauma. Oprah Winfrey comes to mind, as to Maya Angelou, Nelson Mandela and Elie Wiesel. Read the life history of any visionary, and you will find insights and passions that came from having dealt with devastation.

The Body Keeps the Score by Bessel Van Der Kolk

RESOURCE NEWS FLASH... November 30, 2016

Community Events

Lakeland Christmas Parade - The Junior League of Greater Lakeland will hold their 36th Annual Lakeland Christmas Parade on December 1st at 7:00pm. The parade will launch from the Lakeland Center and wind through Downtown Lakeland. This year's theme is "Miracle on Main Street"

Santa's Workshop– Fun, Free family activity will be held on December 3rd from 10:00am-1:00pm at Family Fundamentals (1021 Lakeland Hills Blvd.). Hands-on activities, create your own holiday snack, holiday story time, and pictures with Santa!

Snowfest - On December 3rd, snow will fall in Lakeland as the annual Snowfest kicks off at Munn Park from 10:00am – 2:00 pm. This year's event will feature the traditional snow mountain, a snow slide, a visit from Santa Claus, children's entertainment, inflatables, and food vendors. Price for admission to Snow Mountain or the snow slide will be a canned food item or a \$1.00 donation. Admission to the inflatables will be \$1.00.

Carols in the Park – This holiday event will be held December 3rd and 4th (10:00am-4:00pm) at Winter Haven's Central Park. Enjoy crafts, entertainment, and the kids zone!

Jingle Bell Rock Party– The party will be held on December 9th from 6:00-9:00pm at the Wabash Community Center (1230 Southern Ave., Lakeland). Enjoy sweet treats, arts & crafts, and other Christmas activities! Free Admission!! For info, call 863-284-4223.

Holiday Party– The party will be held on December 9th from 6:00-9:00pm at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! Free Admission!! For info, call 863-298-7898.

Christmas Notes in Homeland– The event will be held on December 10th from 5:00-8:00pm at Homeland Heritage Park (249 Church Ave., Homeland). Free activities include bounce houses, face painting, craft workshop, cookie decorating, caroling hayride, and photos with Santa! For info, call 863-534-3766.

Festival of Wreaths – The Polk County History Center is hosting this event from November 18th through December 10th. Opening night will include photos with Santa from 7:00-9:00pm at the museum (100 E. Main St., Bartow). For more info, call 863-534-4386.

Holiday Tree Lighting Party– The party will be held on December 16th from 6:00-9:00pm at the Eloise Resource Center (710 Snively Ave., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! Free Admission!! For info, call 863-298-4485.

Jolly Holidays– Bartow Parks & Recreation presents its 7th Annual Jolly Holidays on December 16th from 6:00 to 8:00pm at the Bartow Civic Center. Activities will include one free picture with Santa and Mrs. Clause, decorating cookies and ornaments, coloring contests, music and activities, a family gingerbread house contest, and a chance to win a 6 foot stocking filled with toys.

Mental Health Resources

Grief Seminar – Dr. Alan D. Wolfelt, noted author and grief counselor, will be presenting the program, "Exploring the Need to Grieve and Mourn – Healing Yourself, Your Family, and Your Friends." The program will be held on December 1st from 6:00-9:00pm at Victory Church (1401 Griffin Rd., Lakeland). The event, sponsored by Gentry-Morrison Funeral Homes, is free, but registration is required. To register, call 863-688-7679.

Help for the Holidays Resources

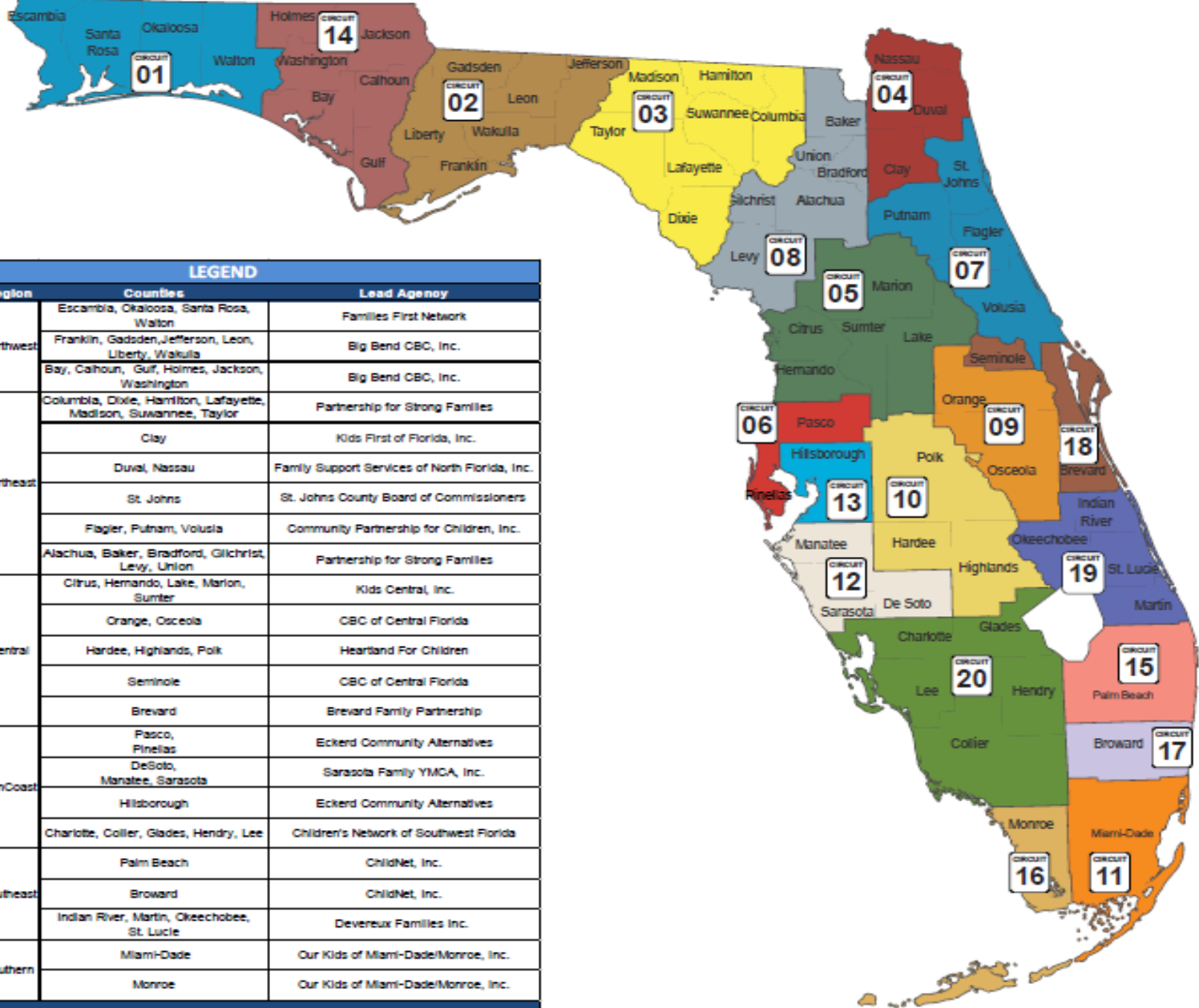
Food and Toys – During the holidays, Lighthouse Ministries distributes food and toys to families in need. Applications for Christmas toys and food boxes are now being accepted. The deadline is December 9th! For information, call 863-687-4076.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
4		Clay	Kids First of Florida, Inc.	
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
7		St. Johns	St. Johns County Board of Commissioners	
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
9		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
6		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	