



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, November 29, 2017 at 10 a.m.

Data for Week Ended
Sunday, November 26, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of July 01, 2017 to September 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	9.61	98.9%	82.7%	99.6%	41.6%	61.7%	88.8%	3.2	98.6%	98.4%	91.1%	68.5%
Brevard Family Partnership	10.51	95.2%	90.6%	99.2%	52.5%	54.4%	81.2%	3.15	95.6%	95.2%	78.5%	59.6%
ChildNet Inc	11.67	95.0%	95.9%	99.8%	41.5%	47.3%	86.5%	3.20	97.5%	91.0%	92.5%	55.9%
ChildNet Palm Beach	10.65	97.3%	99.0%	99.9%	46.7%	45.7%	94.6%	4.02	97.9%	95.4%	96.6%	56.8%
Children's Network of SW Florida	20.71	95.8%	95.6%	99.9%	39.9%	59.3%	96.4%	5.81	96.0%	95.0%	95.0%	60.3%
Community Based Care (Cir #9)	9.53	98.1%	94.5%	99.9%	39.4%	61.2%	95.5%	5.06	97.6%	98.3%	83.6%	65.5%
Community Based Care (Cir #18)	7.57	97.7%	93.7%	99.6%	18.6%	59.6%	88.0%	3.24	94.7%	97.9%	75.0%	57.5%
Community Partnership for Childr.	9.53	96.6%	92.0%	99.1%	26.4%	46.4%	75.0%	3.64	93.4%	82.3%	70.9%	60.5%
Devereux CBC of Okeechobee	12.66	95.7%	97.9%	99.9%	53.3%	61.4%	96.8%	3.79	97.6%	94.5%	83.7%	74.0%
Eckerd Community Alternatives	6.99	97.8%	92.9%	99.9%	36.6%	51.7%	93.6%	4.37	98.3%	96.4%	85.1%	62.7%
Eckerd Community Hillsborough	11.39	97.9%	96.1%	99.9%	41.3%	43.4%	79.8%	5.71	99.2%	96.2%	96.0%	67.4%
Families First Network	8.72	97.0%	94.8%	99.4%	30.7%	48.5%	90.4%	6.19	97.9%	91.4%	81.8%	66.5%
Family Integrity Program	20.82	100.0%	85.7%	99.8%	36.9%	72.9%	80.0%	5.49	98.4%	95.0%	100.0%	67.3%
Family Support Services North Fla	5.9	96.0%	92.3%	99.9%	37.2%	76.0%	85.4%	3.69	98.8%	96.1%	100.0%	69.2%
Heartland For Children	7.08	97.9%	95.8%	99.9%	45.7%	65.9%	84.4%	3.00	99.1%	94.6%	82.1%	62.0%
Kids Central, Inc.	6.07	97.4%	98.4%	99.7%	38.8%	45.0%	84.5%	4.01	95.0%	94.7%	85.1%	68.8%
Kids First of Florida, Inc.	6.38	98.6%	98.2%	99.6%	19.5%	61.1%	90.9%	1.98	98.8%	98.2%	100.0%	71.7%
Our Kids of Miami-Dade	7.65	98.3%	94.9%	99.2%	37.5%	91.1%	91.6%	5.13	97.3%	94.9%	86.2%	57.2%
Partnership for Strong Families	8.65	99.0%	96.0%	99.7%	44.0%	71.0%	86.3%	3.99	98.9%	96.1%	85.7%	64.3%
Sarasota Y/Safe Children Coali...	16.3	96.8%	96.4%	99.4%	36.0%	44.4%	86.6%	4.18	95.4%	66.8%	88.0%	71.6%
Statewide	10.17	97.1%	94.9%	99.7%	39.2%	53.1%	88.1%	4.37	97.4%	93.3%	88.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 11/01/17 - 11/30/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	5	99.90%
DEV	4	99.85%
GCJFCS		100.00%
OHU	6	99.22%
Total	15	99.74%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 11/27/17		

# of Children Not Seen, Month of Nov 2017	
# Not Seen	Agency
27	CHS
10	DEV
13	GCJFCS
5	OHU
6	CPI
61	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 11/27/17	











Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 11/20/17 thru 11/26/17			
Agency	Timely	Un-Timely	Total
CHS	2	1	3
DEV	3		3
GCJFCS			
OHU	1	1	2
Total	6	2	8

Scorecard Measure #5 - 10/01/16 to 12/31/16 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>2nd Qtr</u> as of 11/27/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	63	41.3% 
DEV	23	63	36.5% 
GCJFCS	22	72	30.6% 
OHU	17	30	56.7% 
Total	88	228	38.6%

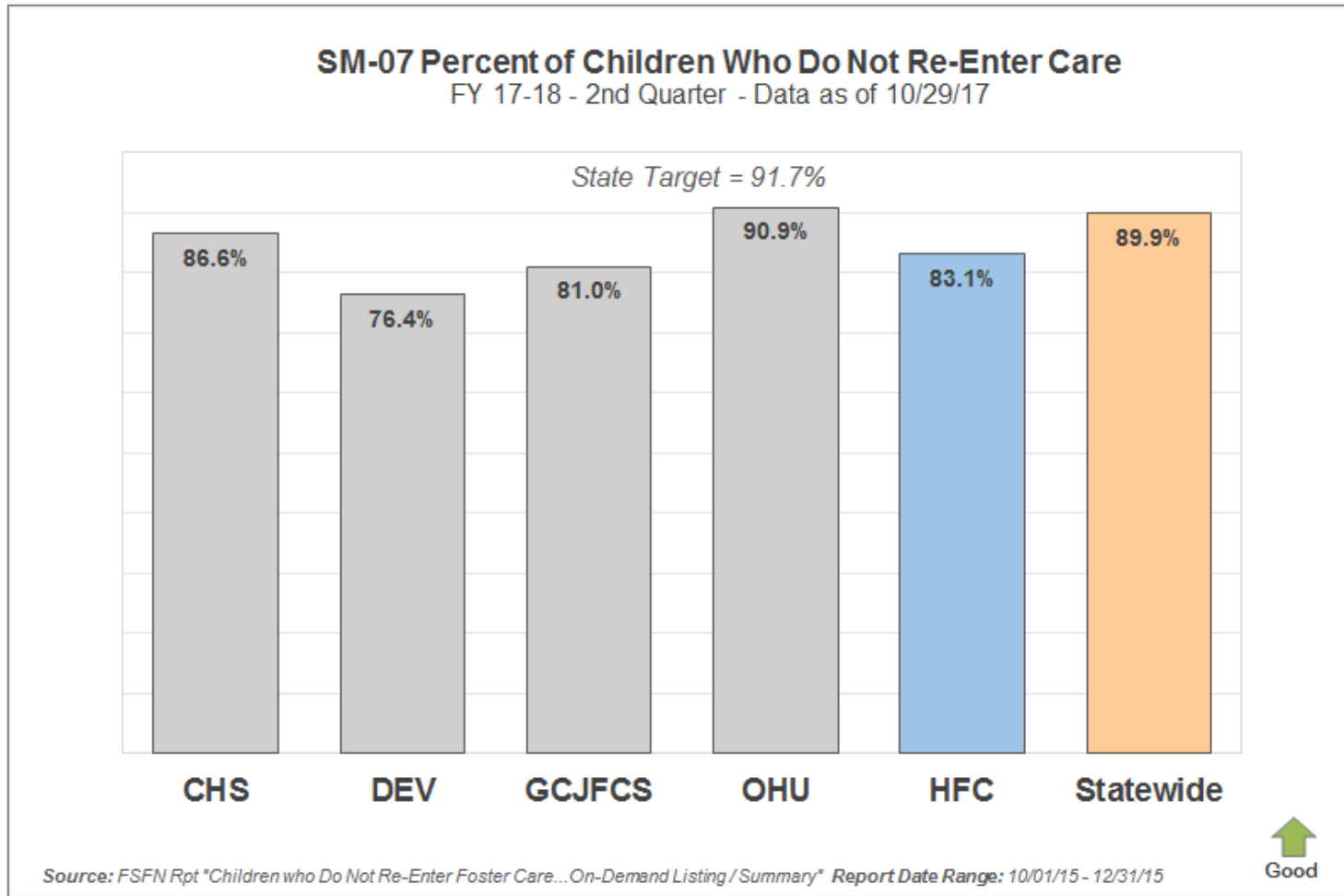
Scorecard Measure #6 - 01/01/17 to 12/31/17 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>2nd Qtr</u> as of 11/27/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	55	97	56.7% 
DEV	48	81	59.3% 
GCJFCS	62	98	63.3% 
OHU	31	34	91.2% 
HFC	196	310	63.2%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



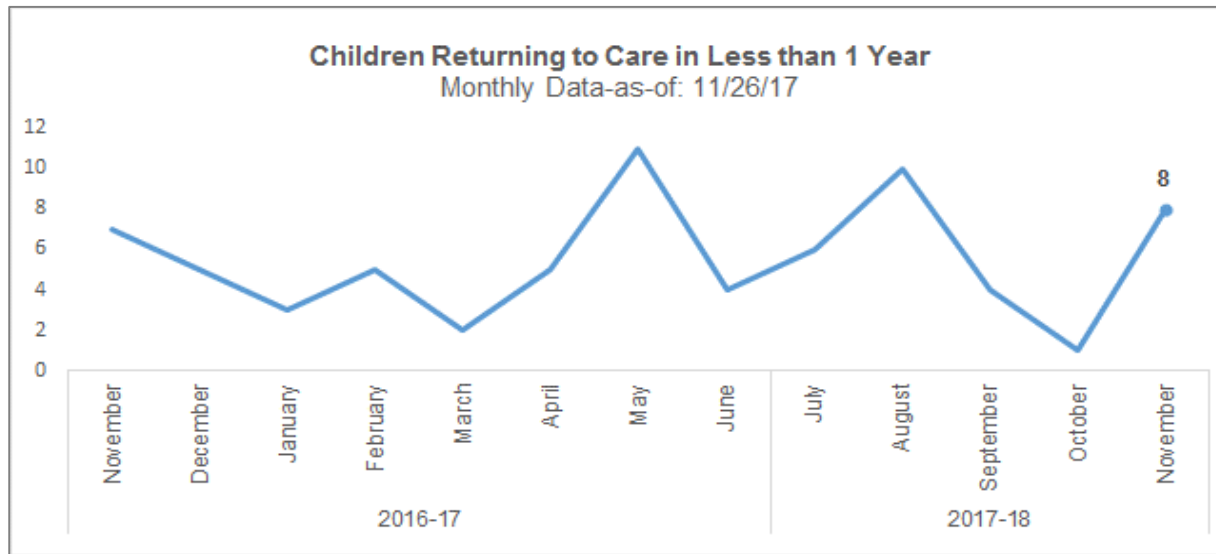
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



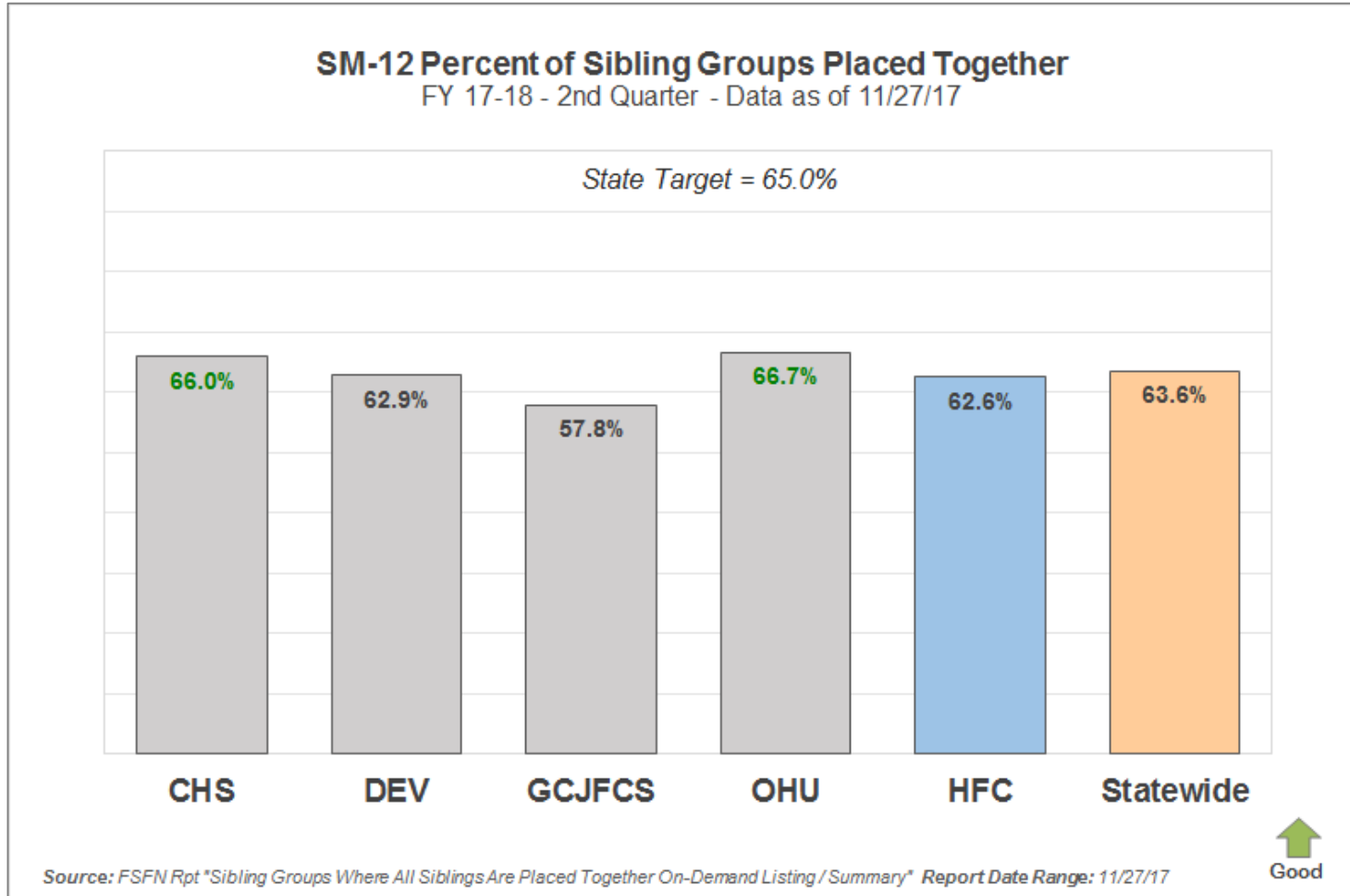
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/20/17 - 11/26/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
11/17/2017	141038-GCCC	7/21/2016	8/16/2016	1	15	btw 1 - 2 yrs	Y	15%
11/17/2017	141038-GCCC	7/21/2016	8/16/2016	1	15	btw 1 - 2 yrs	Y	20%
11/17/2017	141038-GCCC	7/21/2016	8/16/2016	1	15	btw 1 - 2 yrs	Y	20%
11/17/2017	141038-GCCC	7/21/2016	8/16/2016	1	15	btw 1 - 2 yrs	Y	20%
11/17/2017	141038-GCCC	7/21/2016	8/16/2016	1	15	btw 1 - 2 yrs	Y	20%
11/20/2017	142855-OHU-HIGHLANDS	5/12/2017	9/6/2017	4	2	< 1 yr	Y	35%
11/7/2017	141852-CHSFL	9/21/2017	10/30/2017	1	0	< 1 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 11/27/17



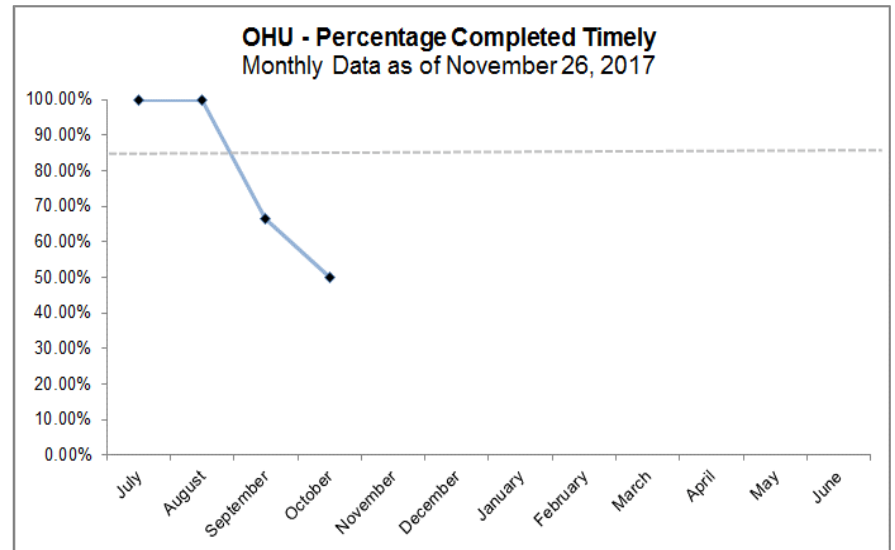
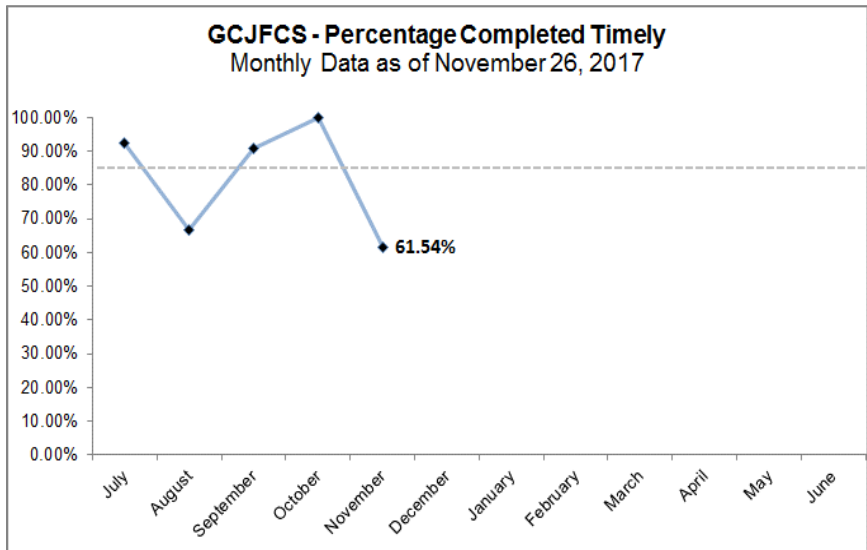
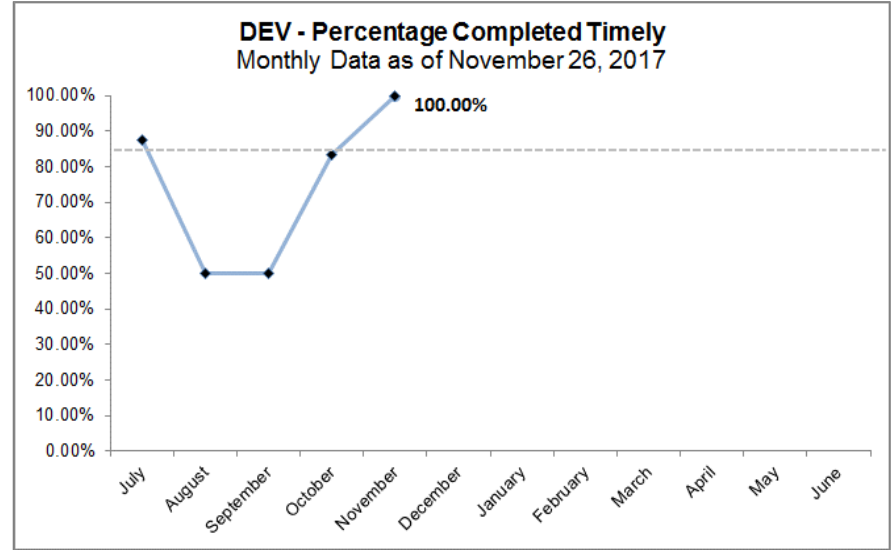
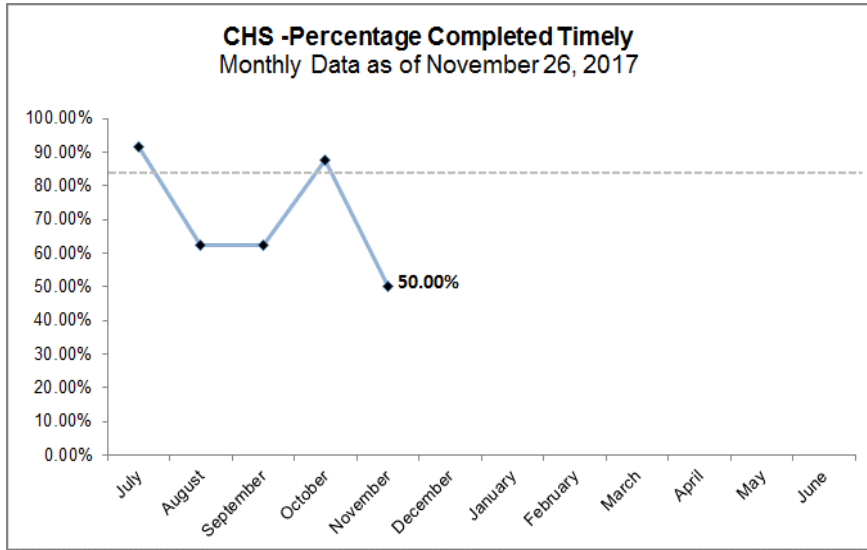
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



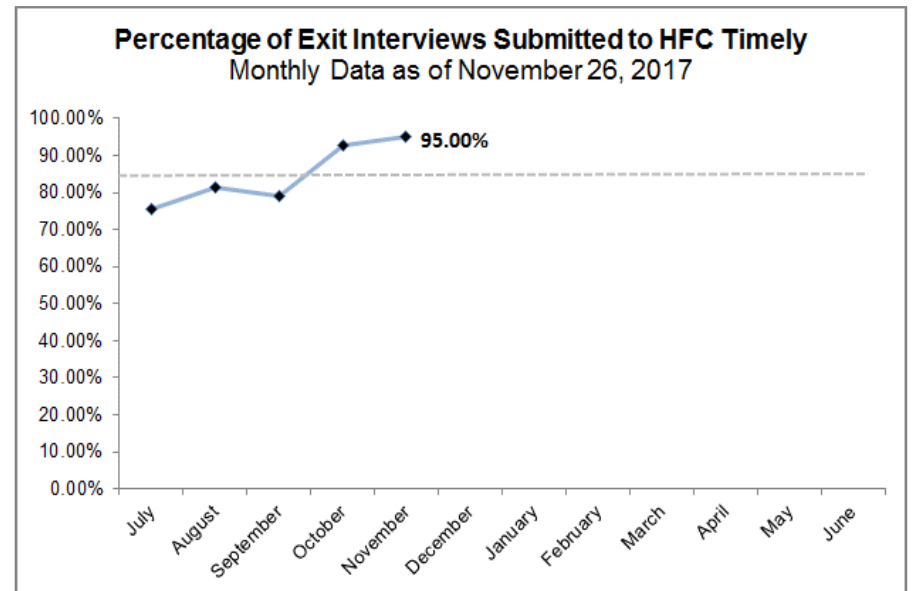
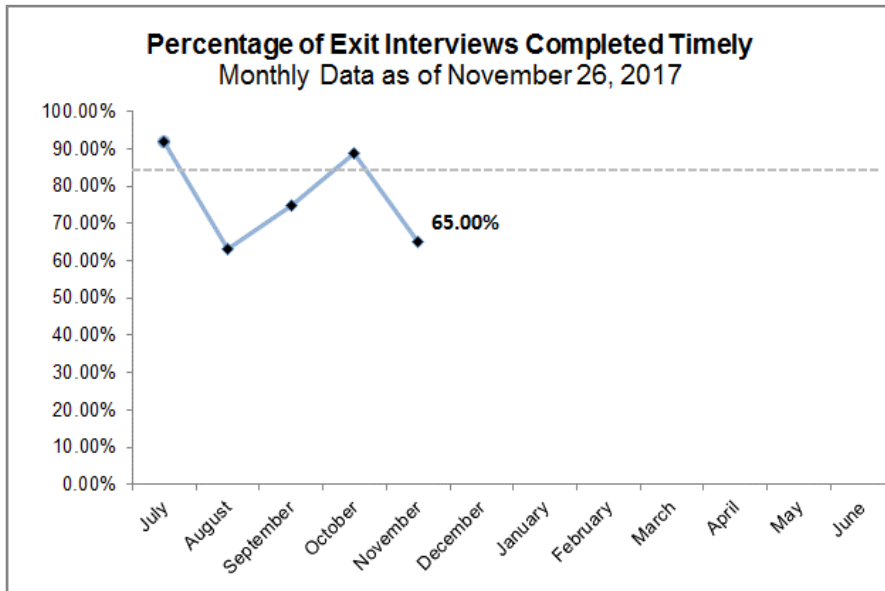
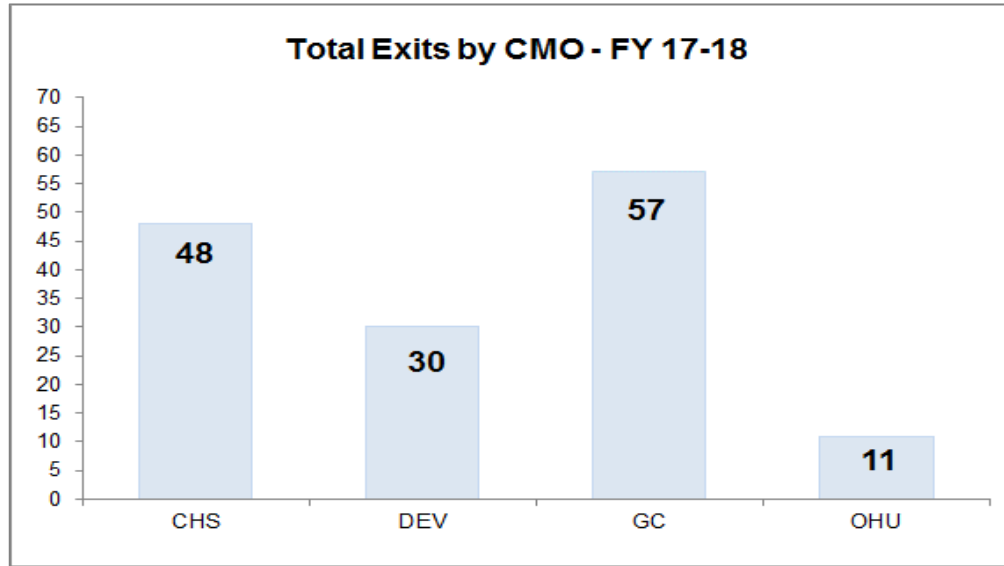
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 77.4%



Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 77.4%

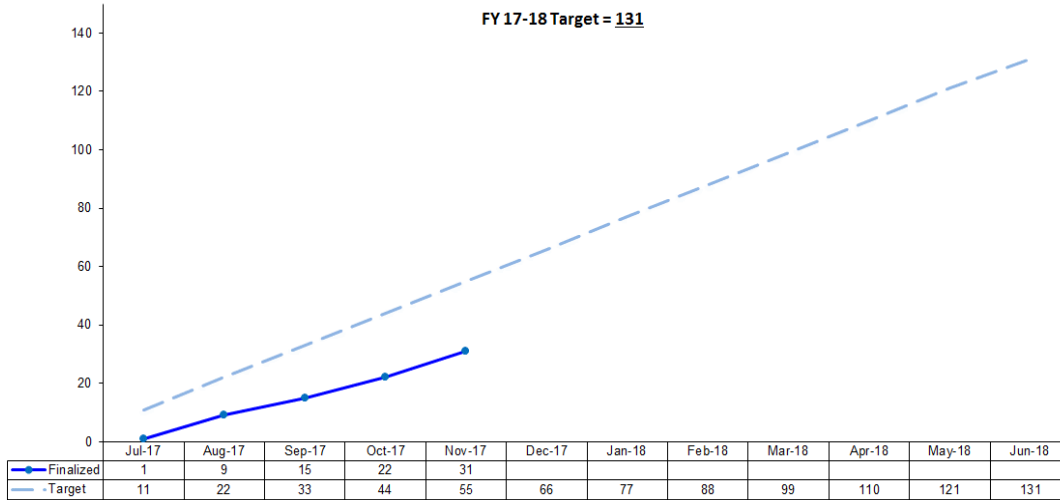


Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



Upcoming Finalization Dates

November 29, 2017

December 13, 2017

Adoption Finalizations Credited to HFC
 17-18 Fiscal Year-to-Date 11/27/17

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	7	7	35	42	20.0%	42.9%
DEV		4	28	32	14.3%	0.0%
GCJFCS	5	6	30	36	20.0%	33.3%
OHU		14	7	21	66.7%	21.4%
Total	12	31	100	131	23.7%	25.8%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of November 27, 2017

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	26								166
Highlands	7	4	5	3	7								26
Hardee	0	0	2	0	1								3
Total	47	46	37	32	34								196
# Children Removed													
Polk	69	76	53	53	47								298
Highlands	15	5	7	4	14								45
Hardee	0	0	4	0	1								5
Total	88	81	64	57	62								352
Total Children Denied Shelter													
Polk	0	0	0	1	0								1
Highlands	0	0	0	0	0								0
Hardee	0	0	0	0	0								0
Total	0	0	0	1	0								1
# Children Placed with Relative													
Polk	35	46	27	31	20								159
Highlands	15	4	5	2	8								34
Hardee	0	0	4	0	0								4
Total	54	50	36	33	28								201
# Children Placed with Non Relative													
Polk	8	17	4	4	5								38
Highlands	0	1	0	1	6								8
Hardee	0	0	0	0	1								1
Total	8	18	4	5	12								47
# Children Placed in Foster Care													
Polk	26	13	22	18	22								101
Highlands	0	0	2	1	0								3
Hardee	0	0	0	0	0								0
Total	26	13	24	19	22								104

% of Children Sheltered Placed in Foster Care							
Data as of 11/27/2017							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	35.5%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Nov 21 - Nov 27, 2017			
	Polk	Highlands	Hardee
Shelters	2	3	0
Children Removed	3	6	0
Placed in Foster Care	0	0	0
Placed w/ a Relative	3	5	0
Placed w/a Non-Rel	0	1	0



Case Transfer Staffing Data

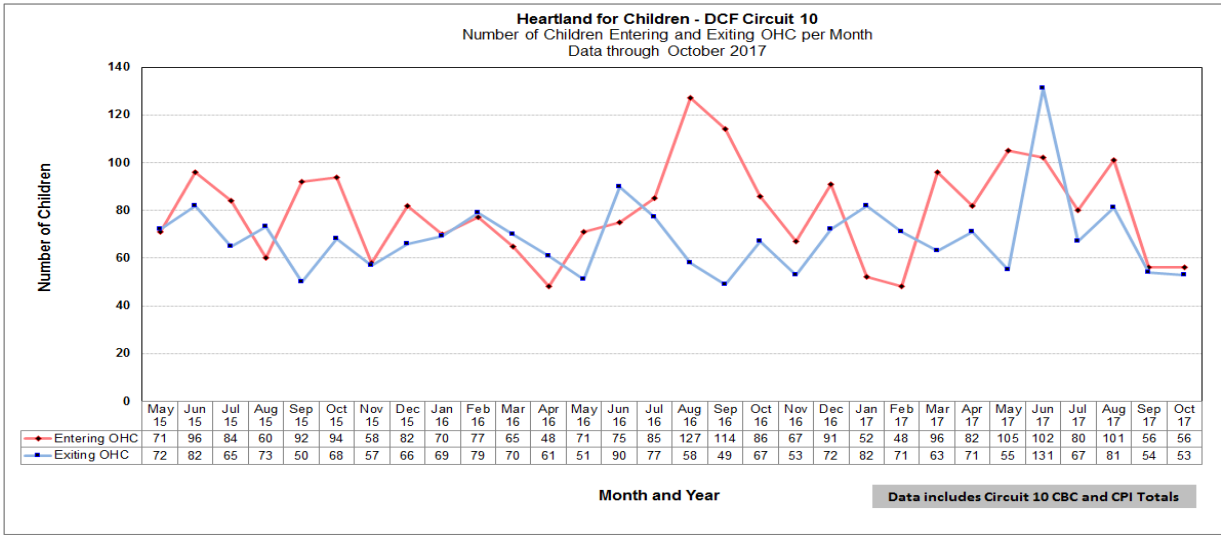
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 11/27/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	15								136	416	391
Devereux	19	45	23	27	23								137	442	403
GCCC	29	32	24	35	12								132	426	388
One Hope	58	59	41	42	22								222	586	358
Total	133	166	122	134	72								627	1870	1540
Out of Home Care															
CHS	15	17	25	17	8								82	253	230
Devereux	15	18	9	15	21								78	259	218
GCCC	24	25	13	16	4								82	265	235
One Hope	20	14	7	7	7								55	136	71
Total	74	74	54	55	40								297	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3								10	27	30
Devereux	3	6	2	2	1								14	24	37
GCCC	0	4	5	0	3								12	29	11
One Hope	6	0	1	4	4								15	22	8
Total	11	14	8	7	11								51	102	86

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	3								29	102	83
Devereux	1	16	8	9	0								34	119	82
GCCC	3	1	4	14	2								24	113	89
One Hope	7	6	4	3	1								21	67	52
Total	19	31	22	30	6								108	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0								2	1	28
Devereux	0	0	0	0	0								0	2	40
GCCC	0	0	0	0	0								0	1	29
One Hope	25	39	28	27	10								129	355	217
Total	25	39	28	29	10								131	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1								3	17	7
Devereux	0	2	2	1	0								5	20	16
GCCC	0	2	0	4	1								7	13	9
One Hope	0	0	0	0	0								0	4	9
Total	0	5	2	6	2								15	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

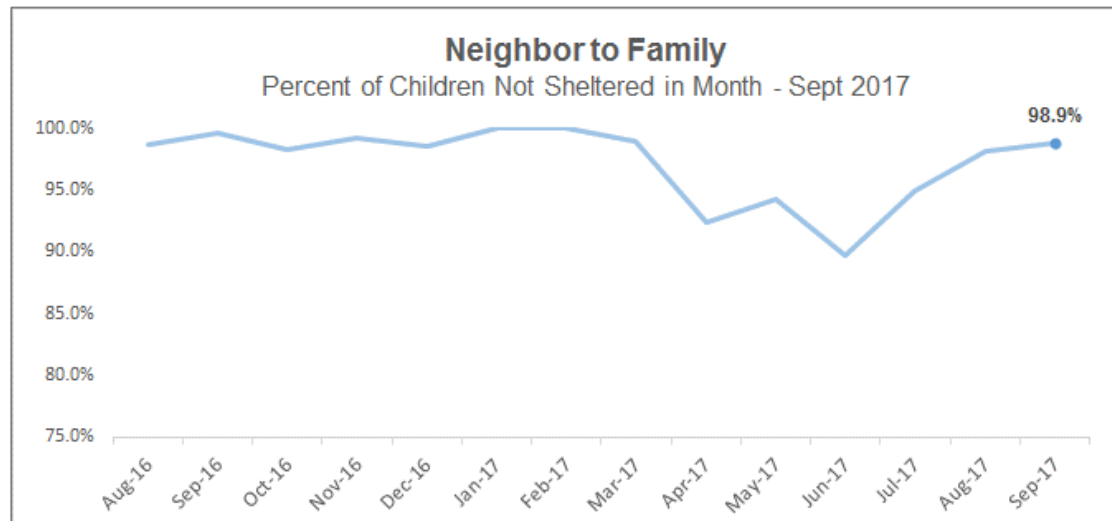
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.9%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 11/20/17 through 11/26/17		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	23	57
Specialized - Family Support	7	12
Prevention - Comm. Referral	28	70
Special Conditions Report	4	13
NTF - Total Services	62	152

Q: What did NTF do well?

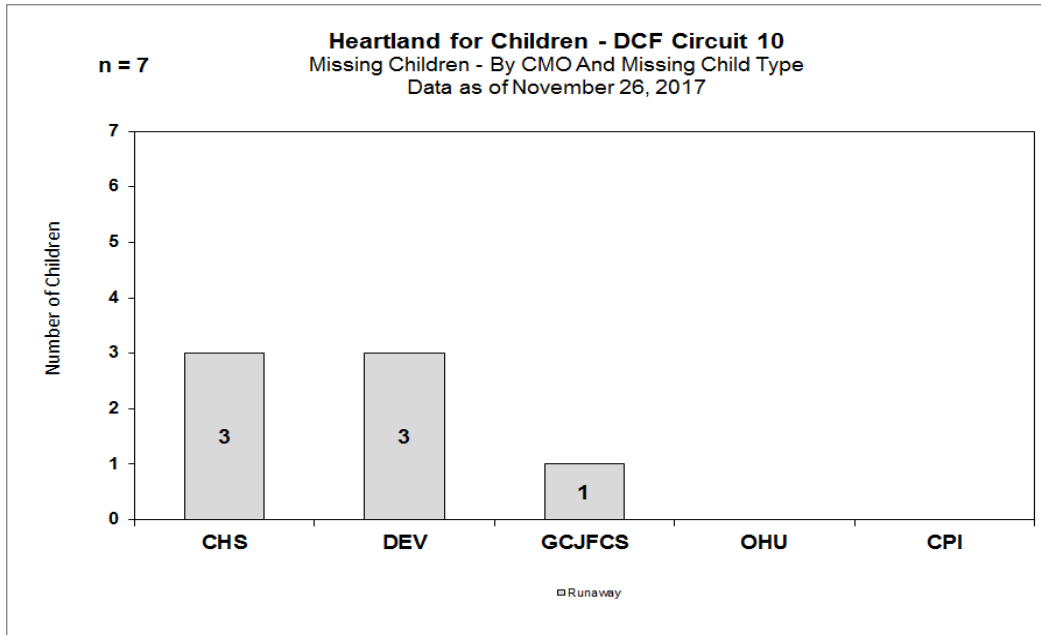
“The Family Care Manager was amazing. She was so understanding and really listened to what we had to say.”

- Client Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



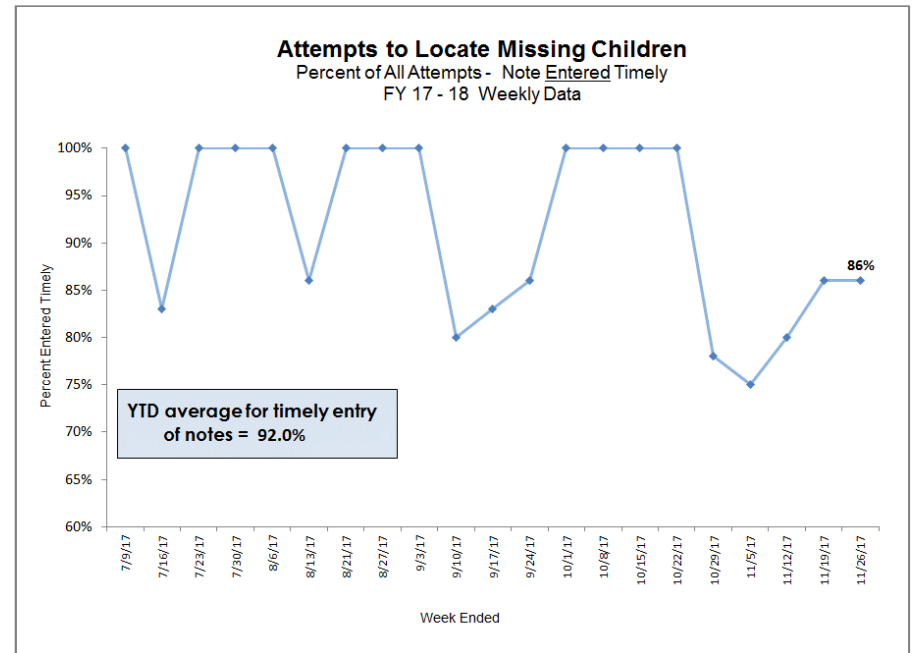
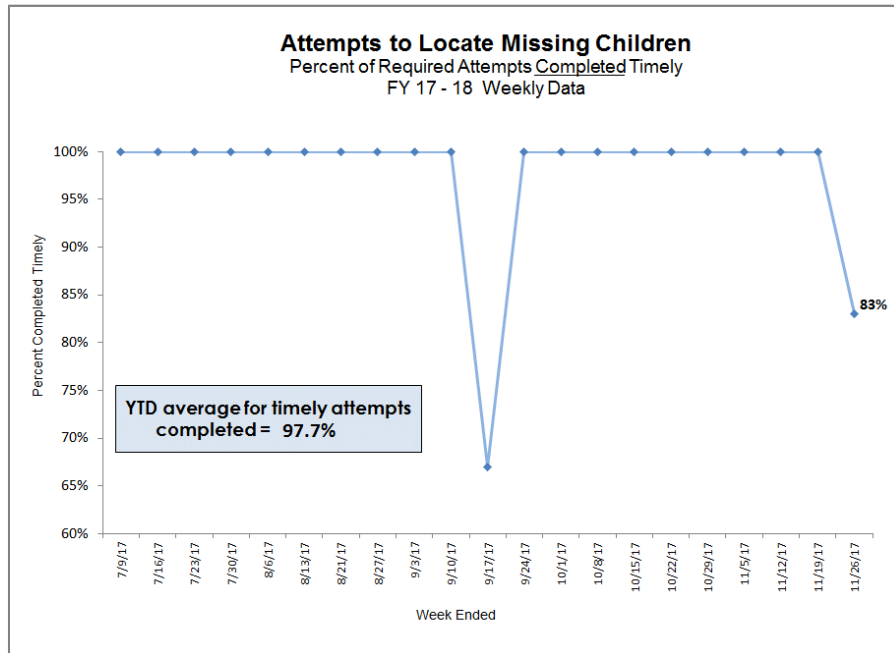
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
M/End Sept 2017	7	1	4	1	0	1	37	34		88%	3	
M/End Oct 2017	10	4	2	4	0	0	40	43		100%	0	
11/5/2017	7	3	2	2	0	0	6	7	100%	100%	0	
11/12/2017	7	2	3	2	0	0	14	16	100%	100%	0	
11/19/2017	8	2	3	3	0	0	18	19	100%	100%	0	
11/26/2017	7	3	3	1	0	0	21	21	100%	100%	0	



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

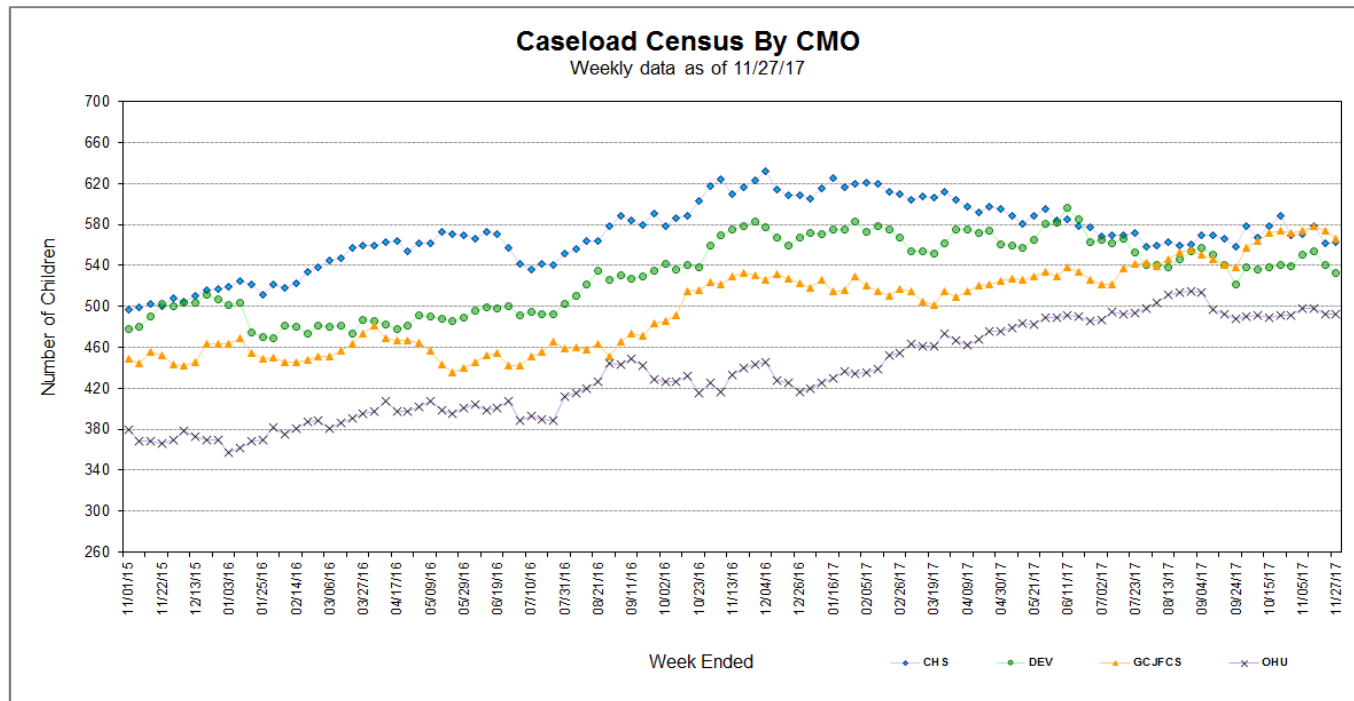
Attempts to Locate								
Week of 11/20/2017 through 11/26/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	3	2	2	67%	3		2	67%
GCJFCS	1	1	1	100%	1	1	2	100%
OHU				-				-
PI				-				-
Total	6	5	5	83%	6	1	6	86%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	10/22/2017	10/29/2017	11/5/2017	11/12/2017	11/19/2017	11/27/2017
CHS	588	569	571	579	562	563
DEV	541	539	551	554	541	533
GCJFCS	574	572	574	579	574	566
OHU	491	491	498	498	492	492
HFC Total	2194	2171	2194	2210	2169	2154



Caseload Census by Case Manager and Organization

Data as of 11/27/2017

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	White, Alfreda	5
OHU	Distler, Rebecca	4
DEV	Novembre, Eugenie	3
CHS	Alexander, Bethany	2
CHS	Livesay, Elizabeth	2
CHS	Beltz, Nicole	1
GCJFCS	Helmick, Kimberly	1
OHU	Spears, Latasha	1

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Cleveland, Tammy	15
OHU	Fleurival, Marie	15
OHU	Gay, Tony	15
DEV	Gilberry, Yolanda	15
OHU	Sipos, Barbara	15
DEV	Wiggins, Lee	15
DEV	Brown, Candace	14
OHU	Fay, Ashley	14
OHU	Huffman, Jackie	14
OHU	Tucker, Theron	14
DEV	Alston-Temple, Tameka	13
OHU	Calderon, Jose	13
CHS	Raines, Todd	13
DEV	Sherrod, Mark	13
CHS	Simmons, Vereuch	11
GCJFCS	Thompkins, Eureka	11
CHS	Wilson, Hellanor	11
DEV	Herrera, Arline	10
CHS	Humber, John	10
GCJFCS	Johnson, Gwendolyn	10
GCJFCS	Mcfadden, Phillisha	10
CHS	Gonzalez, Vivian	9
CHS	Parrish, Elizabeth	9
DEV	Stoudemire, Ledesha	9
DEV	Pope, Kion	7
CHS	Durr, Amy	6
CHS	Lott, Carmen	6
CHS	Sims, Victor	6

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Bankole, Sophia	24
DEV	Curtis, Stephanie	24
DEV	Gadson, Berlendah	24
GCJFCS	Montoya, Maria	24
DEV	O'Connor, Michelle	24
DEV	Pyles, Lisa	24
OHU	Simmons, Shannon	24
DEV	Collins, Montel	23
CHS	Dodd, Skye	23
DEV	Moffitt, Sarah	23
DEV	Diaz, Karla	22
OHU	Freeman, Bonita	22
CHS	Gilmore, Devonta	22
DEV	Spence, India	22
OHU	Frazier, Ernestine	21
DEV	Kollment, Florian	21
DEV	Hamilton, Shuntia	20
OHU	Mattison-Reid, Sharon	20
DEV	Rosy-Arroyo, Sheila	20
OHU	Colladay, Diana	19
OHU	Cruz, Michelle	18
OHU	Land, Amanda	18
GCJFCS	Sirard, Jodi	18
OHU	Farris, Blair	17
DEV	Pierrissaint, Walner	17
OHU	Garza, Krystal	16
OHU	Meinke, Danielle	16
DEV	Morris, Tyrice	16
DEV	Pressley, Dante	16
OHU	Sherwood, Drake	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
GCJFCS	Martin, Nicole	29
GCJFCS	McGough, Charity	29
GCJFCS	Velez, Jose	29
OHU	Baldwin, Chenoa	28
GCJFCS	Bishop, Shane	28
OHU	Howard, Arlina	28
DEV	Riley, Tinisha	28
DEV	Collins, Sara	27
DEV	Daniels, Audrey	27
GCJFCS	Grimes, Mary	27
CHS	Nettles, Markisha	27
GCJFCS	Perry, Lakezia	27
CHS	Reese, Lamar	27
OHU	Wynn, Christina	27
DEV	Butler, Kiara	26
CHS	Dankowski, Jennifer	26
GCJFCS	Edwards, Sara	26
GCJFCS	Ford, Bridgette	26
CHS	Tobie, Shada	26
DEV	Bartle, Julie	25
OHU	Gonzalez, Jesus	25
GCJFCS	Hollander, Dylan	25
CHS	Jones, Olivia	25
OHU	Pittard, Deangelo	25
GCJFCS	Sangster, Kathleen	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Hiers, Katherine	39
CHS	Ware, Christina	38
GCJFCS	Allphin, Cris	35
CHS	Bjorklund, Kaitlyn	35
CHS	Duey, Deborah	35
GCJFCS	Ottesen, Jesse	34
CHS	Washington, Chastity	34
CHS	Friday, Michelle	33
GCJFCS	Bennett, Hannah	32
CHS	Mills, Clyatt	32
OHU	Tucker, Raymona	32
CHS	Huggins, Ebonye	31
GCJFCS	Davisson, Kella	30
GCJFCS	Flinn, Joanne	30
GCJFCS	King, Lora	30
GCJFCS	Williams, Medericka	30

Red = Supervisors / Resigned CM carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/27/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	7	3	5	8	23	24.5
DEV	2	8	14	5	0	29	18.4
GCJFCS	1	3	2	10	7	23	24.6
OHU	2	8	11	5	1	27	18.2
# of Case Managers	5	26	30	25	16	102	21.1

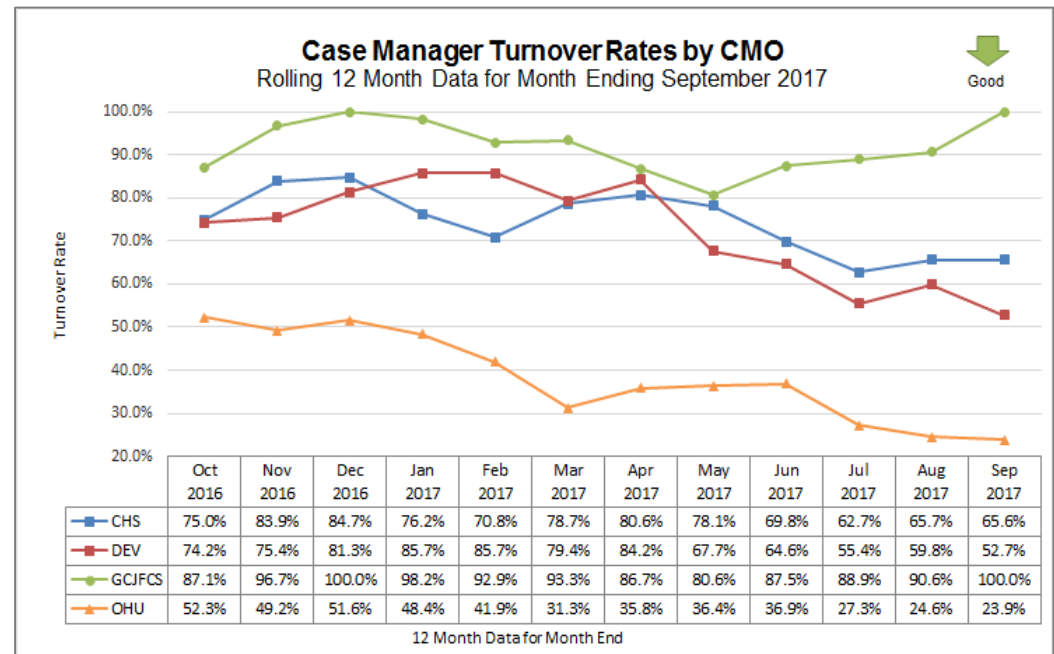
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	7	30.4%
DEV	29	10	34.5%
GCJFCS	23	4	17.4%
OHU	27	10	37.0%
HFC	102	31	30.4%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended September 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	65.6%	14.3%
DEV	52.7%	11.8%
GCJFCS	100.0%	12.5%
OHU	23.9%	0.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - November 2017		
FSFN Data as of 11/27/17		
Agency	Mom % Completed	Dad % Completed
CHS	50.62%	33.10%
DEV	61.54%	42.19%
GCJFCS	50.43%	30.32%
OHU	48.65%	37.14%
HFC	53.37%	34.99%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - October 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	249	195	78.3%	146	79	54.1%	66.2% ★
DEV	203	155	76.4%	129	69	53.5%	64.9% ★
GCCC	229	136	59.4%	156	55	35.3%	47.3%
OHU	82	70	85.4%	36	23	63.9%	74.6% ★
TOTAL	763	556	72.9%	467	226	48.4%	60.6%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 11/09/17</i>							



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 11/27/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	389	100.0%	96.9%	93.6%	99.5%	96.7%
DEV	370	99.7%	98.9%	90.9%	98.6%	96.1%
GCJFCS	379	100.0%	93.1%	91.1%	99.2%	94.5%
OHU	156	99.4%	93.6%	85.9%	94.9%	91.5%
HFC	1294	99.8%	96.0%	91.3%	98.6%	95.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 11/27/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS		12	16	2
DEV	1	4	19	5
GCJFCS		26	23	3
OHU		10	11	8
Total	1	52	69	18

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 10/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	930	100.0%	99.4%	97.4%	98.9%	98.5%
Families First Network	1279	99.8%	95.1%	85.6%	86.7%	89.1%
Community Partnership for Children	1107	99.5%	88.9%	71.2%	95.5%	85.2%
Family Integrity Program	198	99.5%	96.0%	86.2%	87.4%	89.8%
Family Support Services of North Fla	912	99.7%	99.1%	94.8%	95.9%	96.6%
Kids First of Florida, Inc.	278	98.2%	96.4%	87.6%	92.4%	92.1%
Partnership for Strong Families	888	99.8%	97.7%	96.0%	95.7%	96.5%
Brevard Family Partnership	671	99.7%	96.8%	89.0%	92.0%	92.6%
CBC of Central Fla	1253	99.9%	97.3%	94.7%	98.4%	96.8%
CBC of Central Fla (Seminole)	417	100.0%	93.5%	94.2%	92.6%	93.4%
Heartland for Children	1314	99.9%	98.5%	94.5%	98.6%	97.2%
Kids Central, Inc.	1658	99.8%	91.3%	89.2%	93.1%	91.2%
Childrens Network of SW Florida	1588	99.7%	96.4%	92.0%	97.3%	95.2%
Eckerd Community Alternatives	2105	99.8%	99.0%	95.6%	82.4%	92.3%
Eckerd Community Hillsborough	2412	100.0%	98.8%	94.4%	60.1%	84.4%
Sarasota Y/Safe Children Coalition	1165	100.0%	91.1%	56.0%	95.9%	81.0%
ChildNet-Broward	2098	99.9%	98.3%	91.1%	95.0%	94.8%
ChildNet-Palm Beach	1041	100.0%	93.9%	73.4%	98.2%	88.5%
Devereux CBC	652	99.7%	97.1%	96.1%	95.9%	96.4%
Our Kids of Miami-Dade/Monroe, Inc	1911	99.9%	97.4%	95.1%	96.6%	96.4%
Statewide	23877	99.8%	96.4%	89.6%	90.7%	92.2%
HFC Rank in Category			5th	8th	2nd	2nd

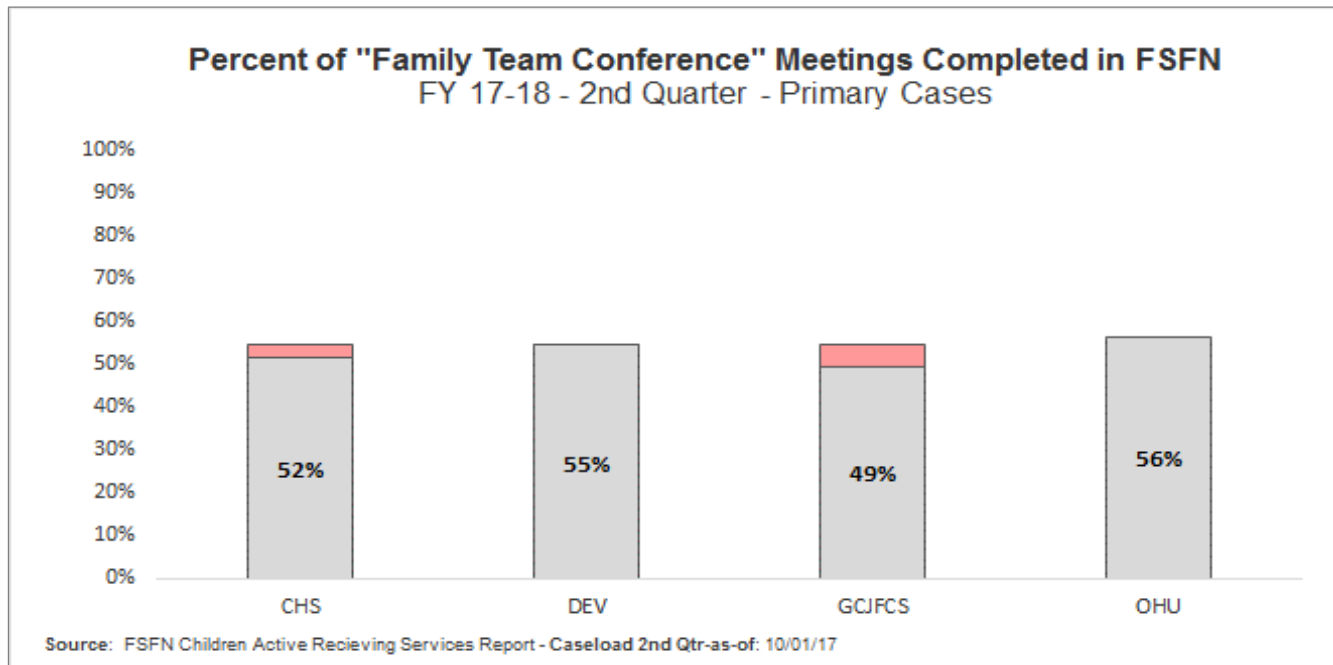


Family Team Conferences Completed

FY17-18 – 2nd Quarter Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 11/27/2017								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 2nd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	2nd Qtr Caseload	FYTD Percentage
CHS	11	25			133	8	257	52%
DEV	33	11			144	0	264	55% ★
GCJFCS	10*	14			129	14	261	49%
OHU	9	10			62	0	110	56% ★
Grand Total	58	60			468	22	892	52%

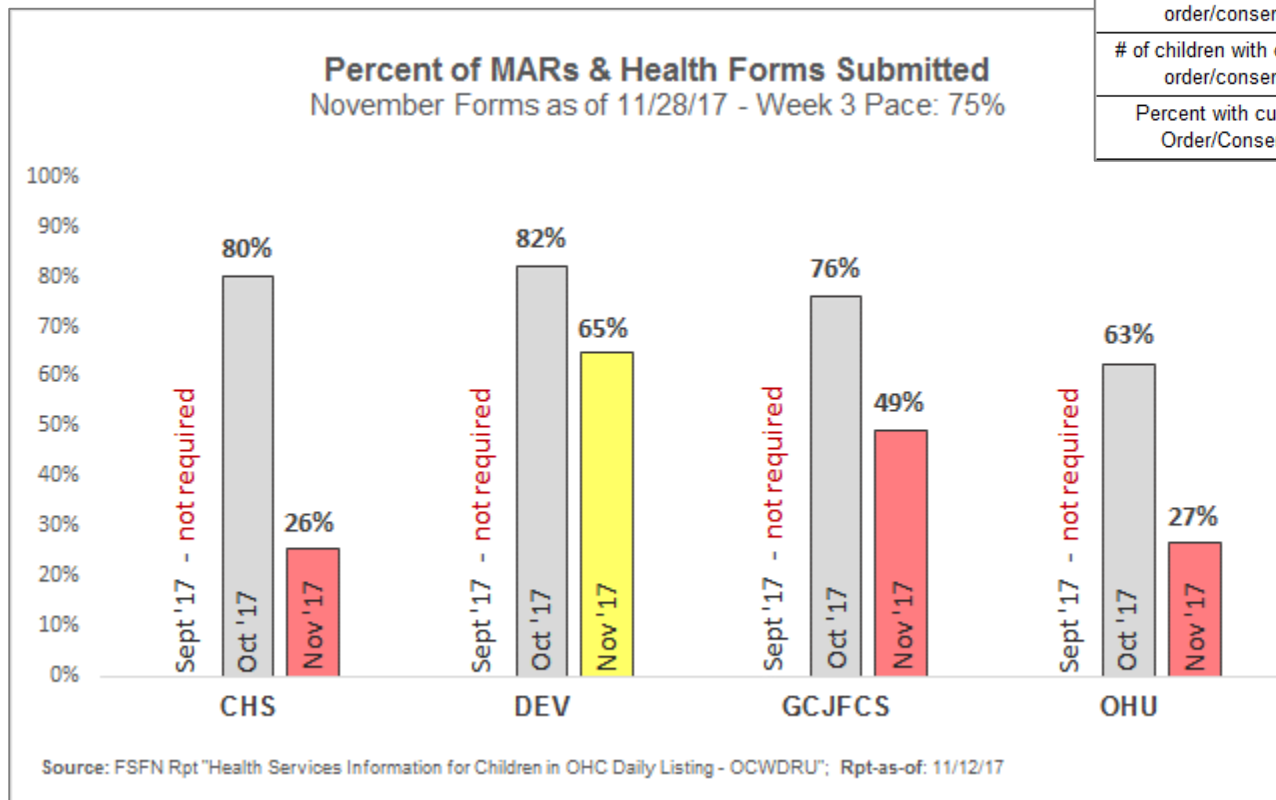
FSFN CARS - Caseload 2nd Qtr-as-of: 10/01/17 ** numbers include out-of-caseload FTCs*



Medication Administration Records and Health Management Forms – November 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month

Percent of Children with a Current Court Order or Consent in FSFN as of 11/28/17				
	CHS	DEV	GCJFCS	OHU
# of children without current order/consent	5	3	5	2
# of children with current order/consent	38	34	46	13
Percent with current Order/Consent	88%	92%	90%	87%



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

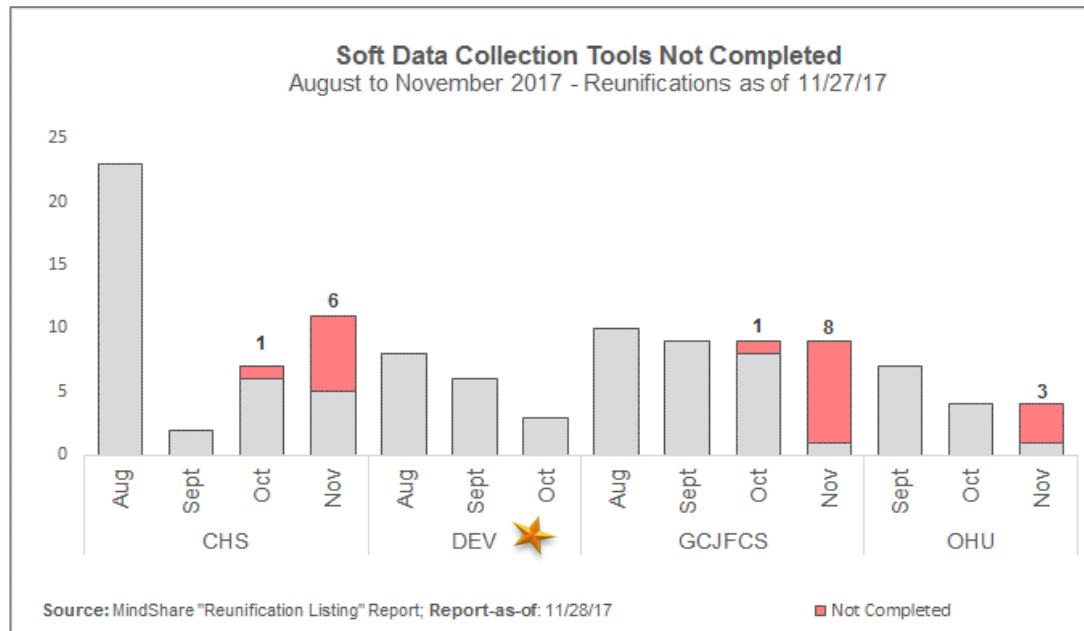


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Nov 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS		59	59	100.0% ★
DEV	3	30	33	90.9%
GCJFCS	8	75	83	90.4%
OHU		15	15	100.0% ★
Grand Total	11	179	190	94.2%

Source: MindShare "Reunification Listing" Report; Data-as-of: 11/27/17

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 11/27/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	1	4
DEV		2	5	7
GCJFCS			3	3
OHU		2	1	3
CPI			7	7
Grand Total		7	17	24

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	10/22/2017	10/29/2017	11/5/2017	11/12/2017	11/19/2017	11/27/2017
CHS	8	14	3	5	11	4
DEV	10	2	4	6	5	7
GCJFCS	3	7	17	6	1	3
OHU	4	8	4	6	3	3
CPI	9	12	2	10	2	7
NTF		8				
District Total	34	51	30	33	22	24

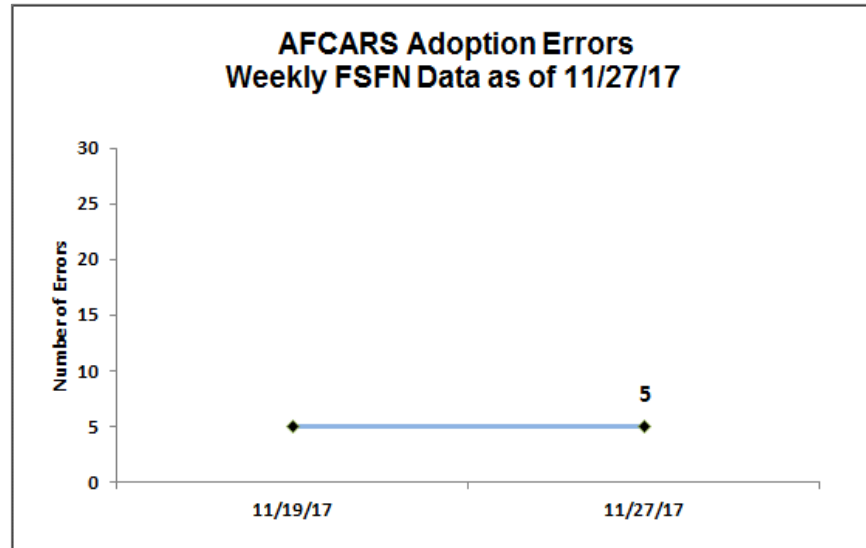
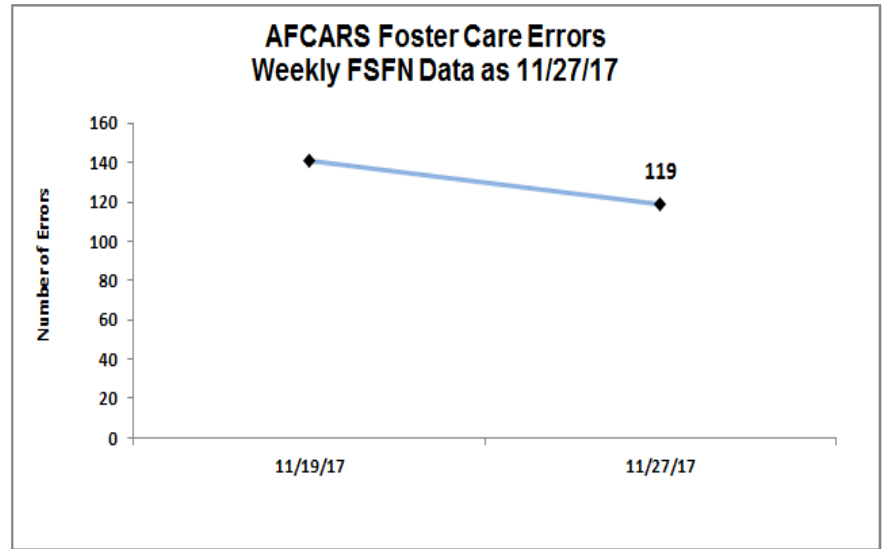


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			22		12	34
DEV			28		6	34
GCJFCS			27		13	40
OHU			9		2	11
CPI						
Total	0	0	86	0	33	119

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					5	5
Total	0	0	0	0	5	5

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/27/17



Family Functioning Assessment – Methodology Cases

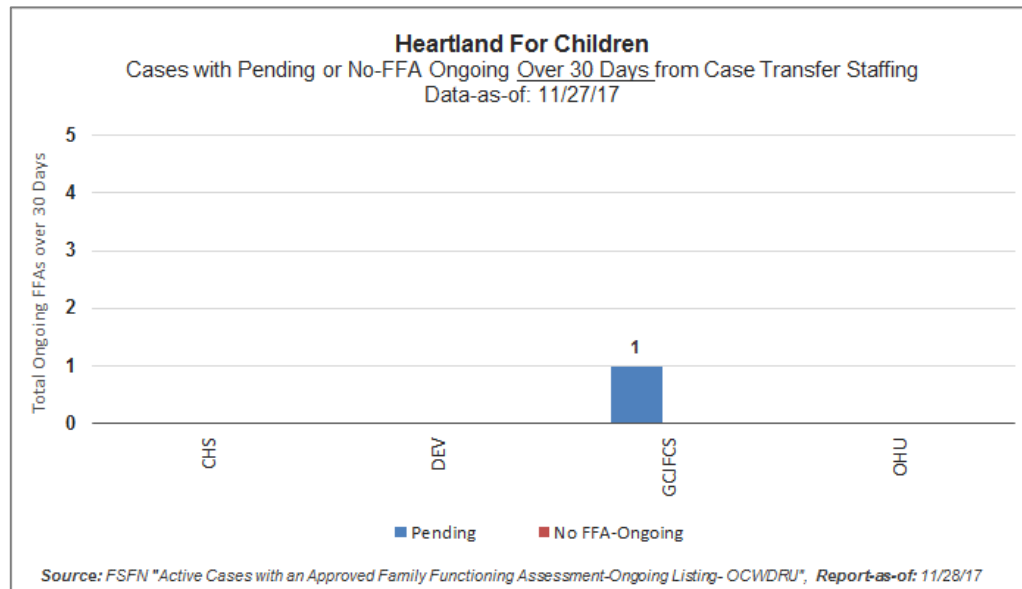
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 2nd Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 11/27/17				
Agency	No FFA	Pending	Approved	Total
CHS	2	5	275	282
DEV	0	5	268	273
GCJFCS	5	1	274	280
OHU	0	4	114	118
Total	7	15	931	953

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 11/27/17			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	23	25	92.0%
DEV	22	22	100.0% ★
GCJFCS	22	28	78.6%
OHU	12	14	85.7%
HFC TOTAL	79	89	88.8%

FY 17-18 Target = **95% and above.**





Rudolph
ROUND-UP
TOY DRIVE



Parent Visit Tips - Tip #6

You can help your child and your case by being polite to the foster parent. At visits, say, “Hello. How are my kids? How are they in school?” Even if all you can do is say hello, keep it positive and speak to your caseworker privately about any concerns.



RESOURCE NEWS FLASH... November 29, 2017

Mental Health Resources

Teen Sexual Assault – Teens make important decisions about what—if any—sexual activity is right for them. Agreeing to sexual activity with someone (saying “yes”, or giving “consent”) means that they have freely decided to engage in that activity. If they are pressured emotionally or physically, if they go along because they don’t feel they have a choice or because they don’t know how to get out of the situation (“coercion”), they are not giving consent. The National Child Traumatic Stress Network has two multi-page factsheets on Teen Sexual Assault, *Teen Sexual Assault: Information for Teens* (http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault_teens_final.pdf) and *Teen Sexual Assault: Information for Parents* (http://www.nctsn.org/sites/default/files/assets/pdfs/teensexualassault_parents_final.pdf).

Education Resources

National Scholarship Month – Nationally foster youth who experience more placements are nearly 15% less likely to complete high school when compared to their peers and only 71% will receive a high school diploma by age 19. Approximately only 10% of former foster youth will attend college and, of that 10%, only 3% will graduate. Some useful scholarship resources include Florida Student Scholarships and Grant Programs (<http://www.floridastudentfinancialaid.org/ssfad/home/uamain.htm>); College Scholarship Guide (<https://www.thesimpledollar.com/college-scholarship-guide/>); and Scholarships for Children who were in Foster Care (<https://www.fastweb.com/directory/scholarships-for-students-who-received-foster-care>). Additional resources can be found at <http://www.centerforchildwelfare.org/EducationalResources.shtml>.

Community/Holiday Related Events

Christmas Notes in Homeland– The event will be held on December 2nd from 5:00-8:00pm at Homeland Heritage Park (249 Church Ave., Homeland). Free activities include bounce houses, face painting, craft workshop, cookie decorating, caroling hayride, and photos with Santa! For info, call 863-534-3766.

Carols in the Park – This holiday event will be held December 2nd and 3rd (10:00am-4:00pm) at Winter Haven’s Central Park. Enjoy crafts, entertainment, and the kids zone!

Santa’s Workshop– Fun, Free family activity will be held on December 2nd from 10:00am-1:00pm at Family Fundamentals (1021 Lakeland Hills Blvd.). Hands-on activities create your own holiday snack, holiday story time, and pictures with Santa!

Lakeland Christmas Parade - The Junior League of Greater Lakeland will hold their 37th Annual Lakeland Christmas Parade on December 7th at 7:00pm. The parade will launch from the Lakeland Center and wind through Downtown Lakeland. This year’s theme is “A Night in the North Pole.”

Jingle Bell Rock Party– The party will be held on December 8th from 6:00-8:00pm at the Wabash Community Center (1230 Southern Ave., Lakeland). Enjoy sweet treats, arts & crafts, and other Christmas activities! Free Admission!! For info, call 863-284-4223.

Holiday Party– The party will be held on December 8th from 6:00-9:00pm at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! Free Admission!! For info, call 863-298-7898.

Snowfest - On December 9th, snow will fall in Lakeland as the annual Snowfest kicks off at Munn Park from 10:00am – 2:00 pm. This year’s event will feature snow mountains, arts & crafts, vendors, a rock climbing wall, live entertainment and more!

Festival of Wreaths – The Polk County History Center is hosting this event through December 14th. Opening night will include photos with Santa from 7:00-9:00pm at the museum (100 E. Main St., Bartow). For more info, call 863-534-4386.

Holiday Tree Lighting Party– The party will be held on December 15th from 6:00-9:00pm at the Eloise Resource Center (710 Snively Ave., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! Free Admission!! For info, call 863-298-4485.

Help for the Holidays Resources

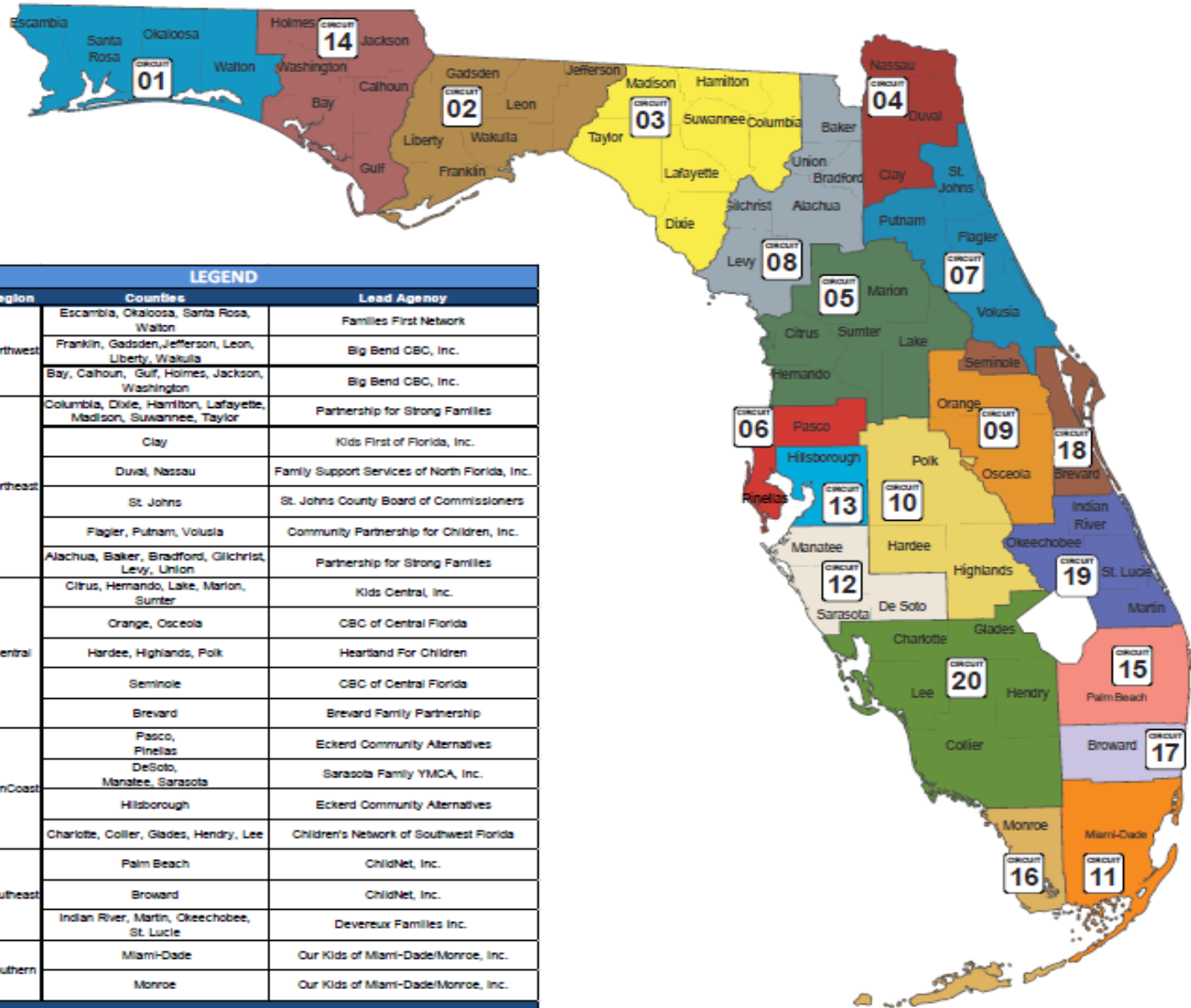
Food and Toys – During the holidays, Lighthouse Ministries distributes food and toys to families in need. Applications for Christmas toys and food boxes are now being accepted. The deadline is fast approaching! For information, call 863-687-4076.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Central	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.