

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting  
 Scheduled for Wednesday, November 23, 2016 at 10 a.m.

Data for Week Ended  
 Sunday, November 20, 2016

Conference Call: 866-946-1739  
 Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of July 1, 2016 to September 30, 2016



	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	08/01/15 - 07/31/16	05/01/16 - 07/31/16	11/01/15 - 01/31/16	07/01/16 - 09/30/16	07/01/15 - 09/30/15	10/01/15 - 09/30/16	07/01/14 - 09/30/14	10/01/15 - 09/30/16	7/1/2016	7/1/2016	10/01/15 - 09/30/16	9/30/2016
Big Bend CBC (Circuit 2 & 14)	8.48	97.6%	96.2%	99.7%	29.8%	66.3%	100.0%	3.6	99.0%	97.6%	70.8%	64.9%
Brevard Family Partnership	13.7	98.2%	95.1%	99.8%	18.3%	47.8%	95.0%	4.14	96.8%	93.3%	81.8%	65.0%
ChildNet Inc	12.51	97.4%	98.8%	99.9%	26.7%	52.7%	91.1%	3.4	97.2%	93.0%	90.0%	55.9%
ChildNet Palm Beach	8.79	97.6%	98.8%	100.0%	45.1%	59.2%	92.3%	3.44	95.4%	95.1%	93.4%	56.3%
Children's Network of SW Florida	13.86	95.8%	95.0%	99.8%	45.7%	44.7%	90.3%	6.4	93.7%	85.2%	91.2%	60.4%
Community Based Care (Cir #9)	11.12	96.8%	95.9%	99.8%	26.6%	56.2%	89.6%	3.57	96.8%	94.8%	76.6%	58.2%
Community Based Care (Cir #18)	12.39	97.6%	97.1%	99.8%	33.8%	54.0%	93.7%	3.74	94.3%	94.4%	73.3%	69.4%
Community Partnership for Childr.	8.61	97.4%	97.8%	99.4%	28.9%	50.9%	89.3%	3.06	92.2%	81.5%	86.1%	64.1%
Devereux CBC of Okeechobee	7.39	97.5%	92.9%	99.9%	29.7%	66.0%	96.2%	4.53	98.8%	96.2%	84.0%	65.0%
Eckerd Community Alternatives	10.17	97.7%	95.7%	99.9%	56.9%	52.8%	83.5%	3.85	99.0%	97.5%	92.9%	67.3%
Eckerd Community Hillsborough	10.9	96.8%	93.2%	99.9%	52.6%	50.7%	90.2%	5.49	98.1%	96.4%	98.8%	64.8%
Families First Network	8.85	99.0%	96.4%	99.2%	40.6%	50.4%	90.9%	5.91	91.8%	81.2%	77.7%	64.2%
Family Integrity Program	8.72	97.1%	93.9%	99.9%	29.7%	51.1%	83.3%	2.91	96.8%	96.6%	66.6%	74.5%
Family Support Services North Fla	5.99	95.7%	95.0%	99.9%	47.1%	63.0%	90.1%	3.71	98.4%	95.0%	88.2%	73.8%
<b>Heartland For Children</b>	<b>15.59</b>	<b>97.9%</b>	<b>98.1%</b>	<b>99.9%</b>	<b>41.4%</b>	<b>50.6%</b>	<b>87.1%</b>	<b>3.64</b>	<b>98.4%</b>	<b>92.3%</b>	<b>88.6%</b>	<b>60.2%</b>
Kids Central, Inc.	12.89	97.1%	91.3%	99.7%	43.8%	42.0%	92.8%	4.17	95.6%	93.0%	88.6%	73.7%
Kids First of Florida, Inc.	9.02	96.4%	94.5%	99.9%	32.3%	74.1%	100.0%	1.78	99.0%	96.7%	100.0%	60.6%
Our Kids of Miami-Dade	11.39	98.5%	98.3%	99.4%	40.0%	57.3%	90.2%	5.53	97.4%	97.0%	86.1%	55.6%
Partnership for Strong Families	8.78	97.1%	96.8%	99.8%	58.7%	56.7%	95.8%	3.63	97.9%	96.5%	100.0%	66.2%
Sarasota Y/Safe Children Coalition	16.89	95.8%	95.1%	99.8%	41.8%	57.1%	91.2%	4.66	97.4%	82.1%	91.3%	69.2%
<b>Statewide</b>	<b>11.15</b>	<b>97.3%</b>	<b>96.0%</b>	<b>99.8%</b>	<b>41.3%</b>	<b>53.8%</b>	<b>90.4%</b>	<b>4.32</b>	<b>96.6%</b>	<b>92.8%</b>	<b>87.7%</b>	<b>63.5%</b>
<b>Red Zone</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>

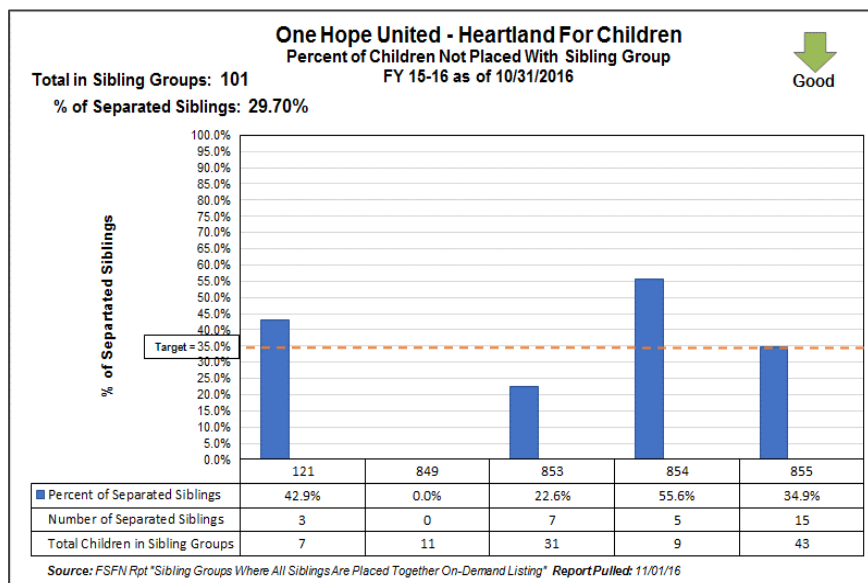
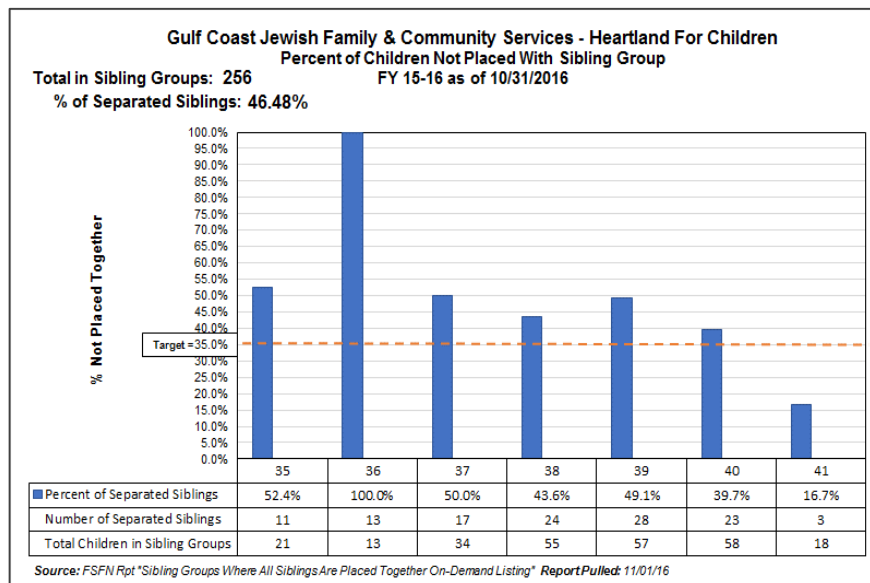
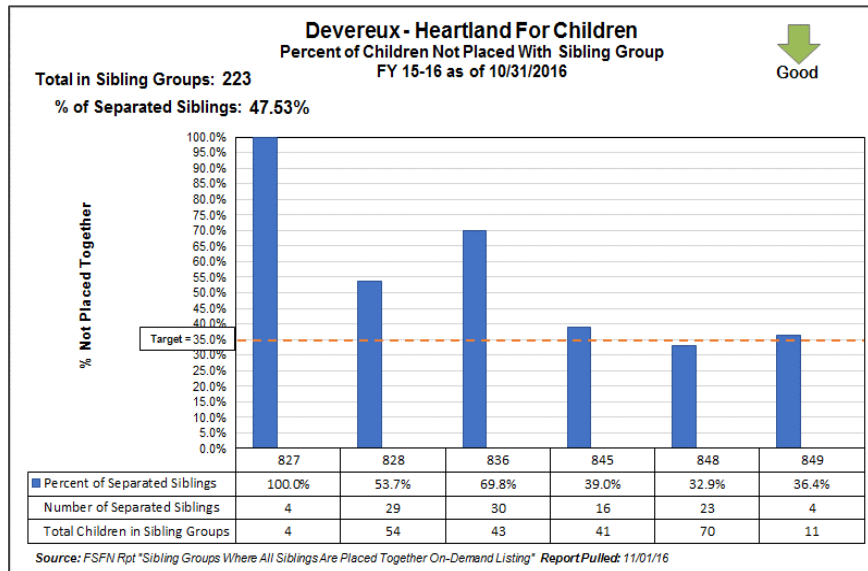
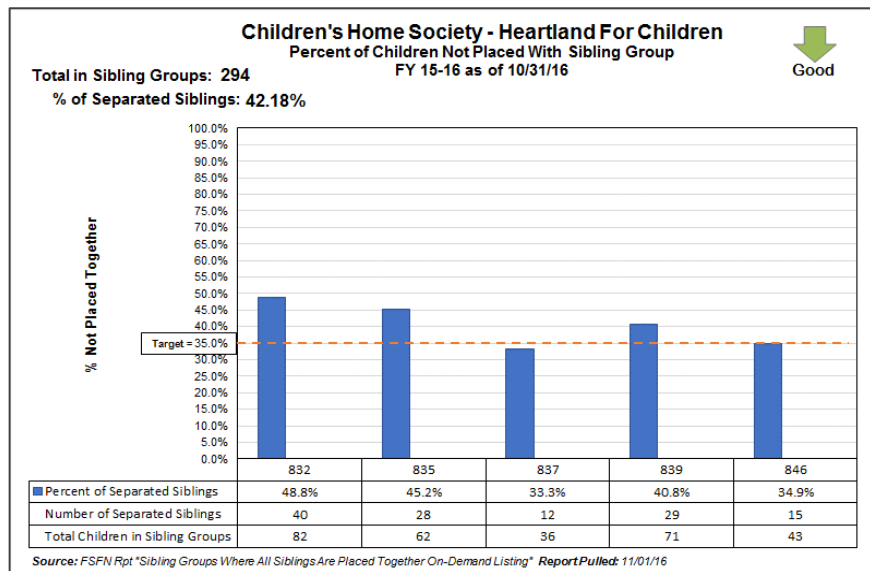
# Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 10/31/16

FY 16-17 Target: 35.0%

Children in Sibling Groups: 874

Percent of Separated Siblings: 43.36%

Total Separated Siblings: 379



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 11/01/16 - 11/30/16			
Agency	# of Children Not seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	4	9904 / 9908	99.96%
DEV	1	9313 / 9315	99.98%
GCJFCS	6	8414 / 8442	99.67%
OHU	0	7537 / 7537	100.00%
<b>Total</b>	<b>11</b>	<b>35179 / 35213</b>	<b>99.90%</b>

*\*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 11/20/16*

# of Children Not Seen, Month of Nov 2016	
# Not Seen	Agency
81	CHS
74	DEV
40	GCJFCS
39	OHU
15	CPI
249	Grand Total


*Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 11/20/16*

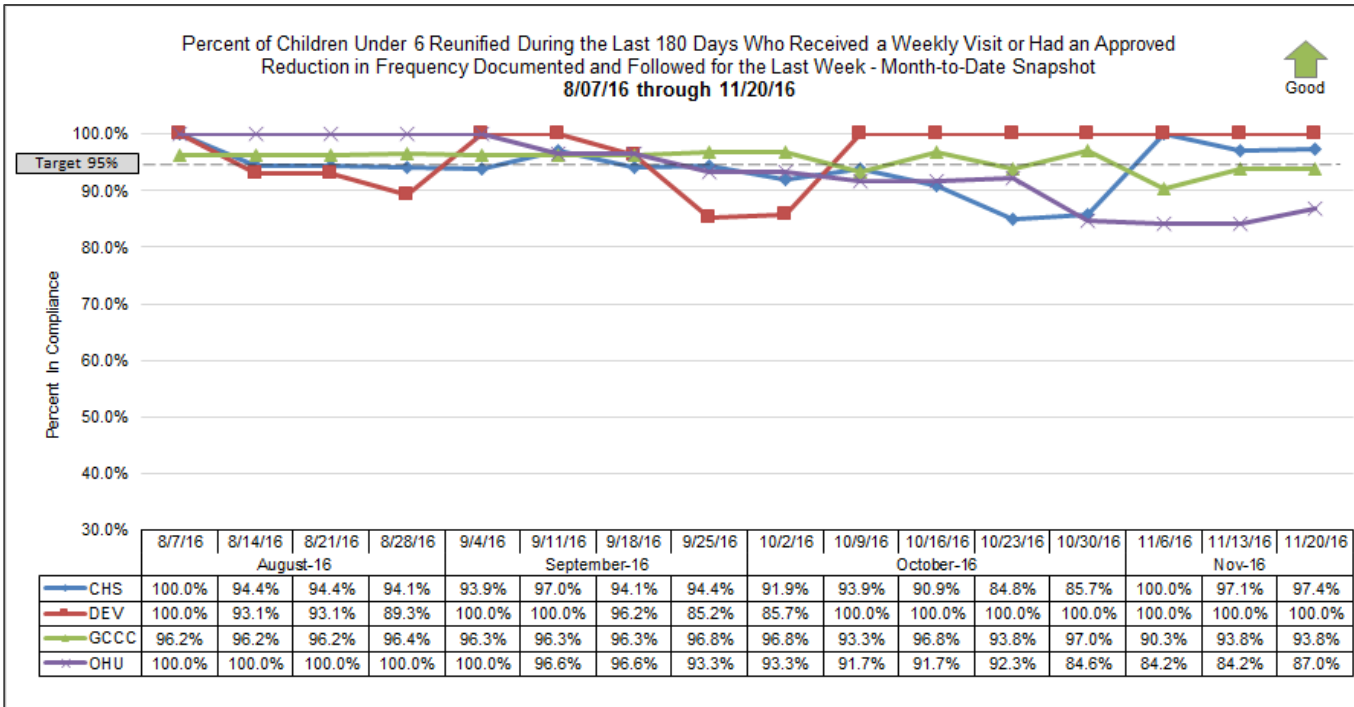
Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 21
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 21
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

# Children Under 6 Reunified

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a FTF Visit During the Last Week or Had an Approved Reduction in Frequency - Documented and Followed

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed				
Reporting Week Ending: 11/20/16				
Agency	Children with Misses Last Week		Children with OCS Misses Last Week	
	90 Days	180 Days	90 Days	180 Days
CHS	0	0	0	0
DEV	0	0	0	0
GCJFCS	0	0	0	0
OHU	0	0	0	0
HFC	0	0	0	0

Percent of Children Under 6 Reunified During the Last 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed					
November Month-to-Date: 11/30/16					
Agency	Children Reunified	Children with Misses	Percent in Compliance	Children with OCS Misses	Adjusted Compliance
CHS	40	3	92.50%	2	97.37%
DEV	24	1	95.83%	1	100.00% 
GCJFCS	32	2	93.75%	0	93.75%
OHU	23	3	86.96%	0	86.96%
HFC	119	9	92.44%	3	94.83%





## Scorecard Measures 5 & 6 - Children Achieving Permanency

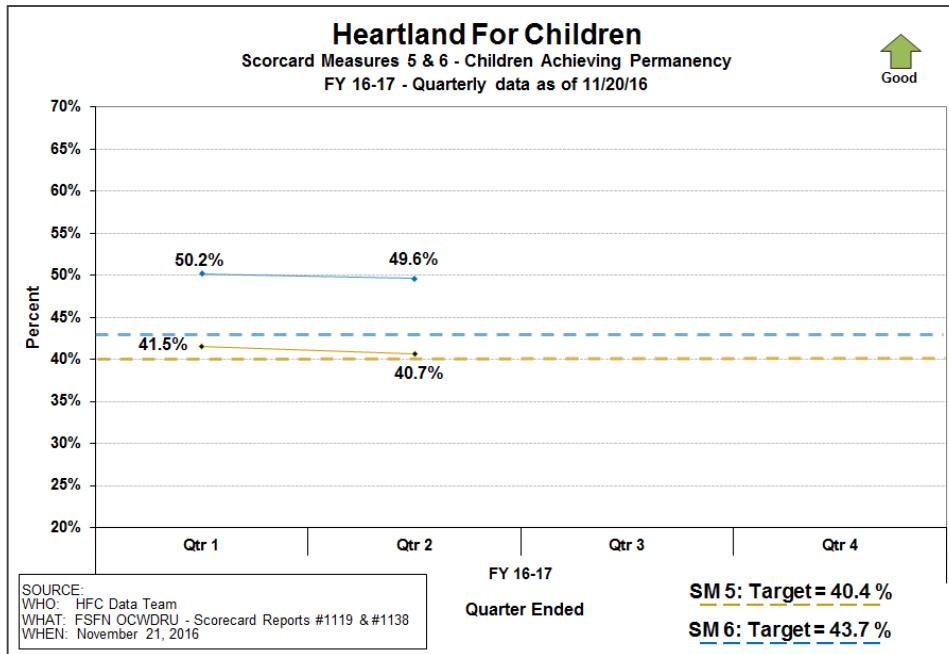
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 10/01/15 to 12/31/15 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 2</u> as of 11/20/16			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	28	59	47.5%
DEV	17	60	28.3%
GCJFCS	36	90	40.0%
OHU	11	17	64.7%
<b>Total</b>	<b>92</b>	<b>226</b>	<b>40.7%</b>

Scorecard Measure #6 - 01/01/16 to 12/31/16 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 2</u> as of 11/20/16			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	44	96	45.8%
DEV	27	67	40.3%
GCJFCS	46	77	59.7%
OHU	16	28	57.1%
<b>HFC</b>	<b>133</b>	<b>268</b>	<b>49.6%</b>

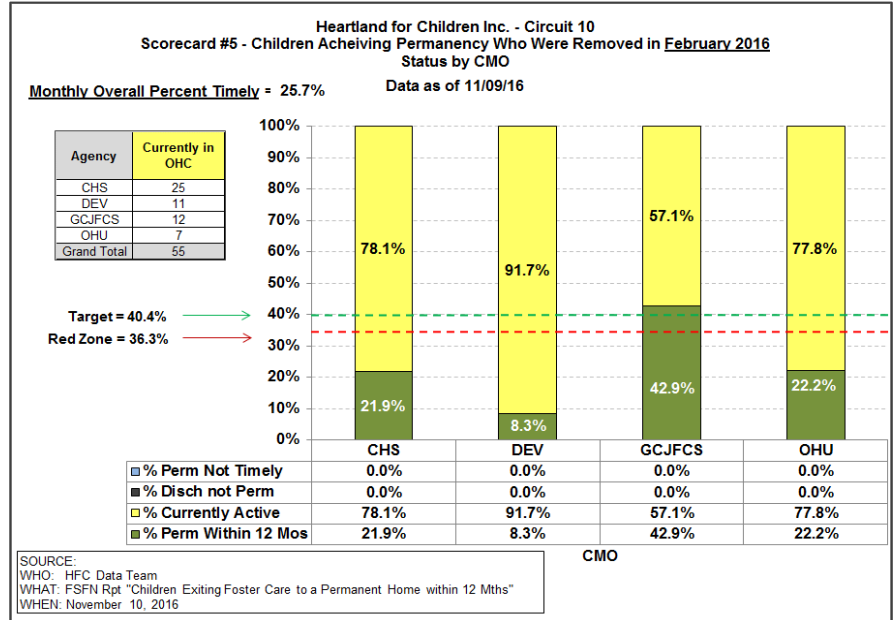
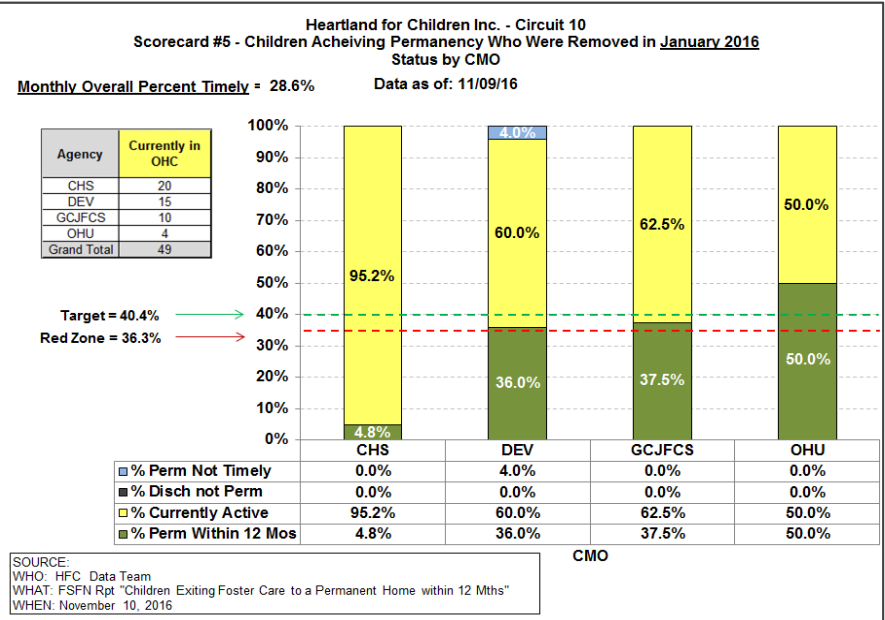
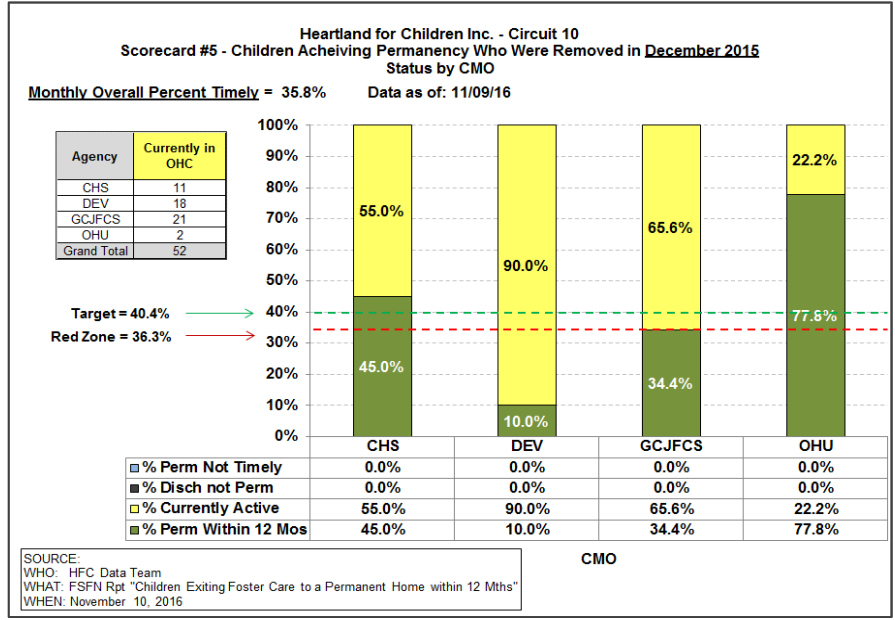
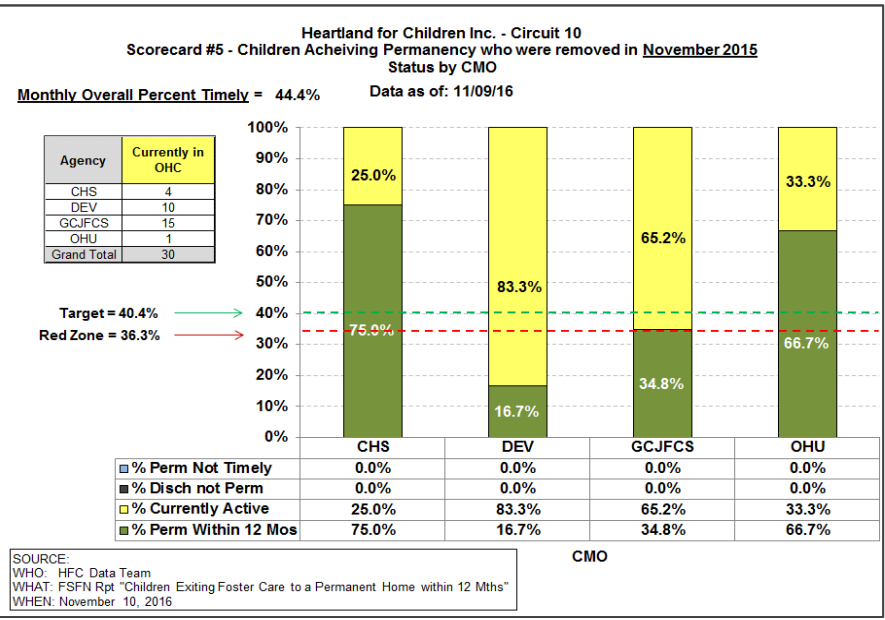
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Reunifications Entered into FSFN: Week of 11/14/16 thru 11/20/16					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	2	3	5	3	3
DEV	2	2	4	1	1
GCJFCS	0	0	0	0	0
OHU	2	2	4	1	2
<b>Total</b>	<b>6</b>	<b>7</b>	<b>13</b>	<b>5</b>	<b>6</b>

# Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Nov 2015 – Feb 2016



## Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
November Removals as of 11/20/16					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	3	0	0	0	3
DEV	0	0	1	0	1
GCJFCS	3	0	0	0	3
OHU	0	1	0	0	1
<b>Total</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>8</b>

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/14/16 - 11/20/16								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
11/14/2016	141828-DEV	8/1/2011	5/7/2012	9	54	btw 3 - 5 yrs	N	-
11/4/2016	141041-GCCC Start Team	2/15/2016	9/16/2016	7	1	< 1 yr	Y	18%

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 11/21/16

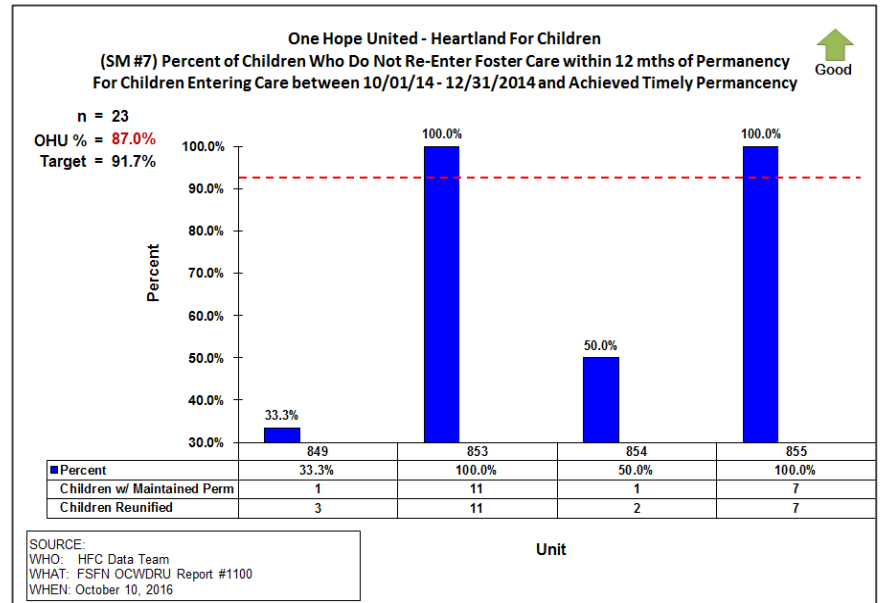
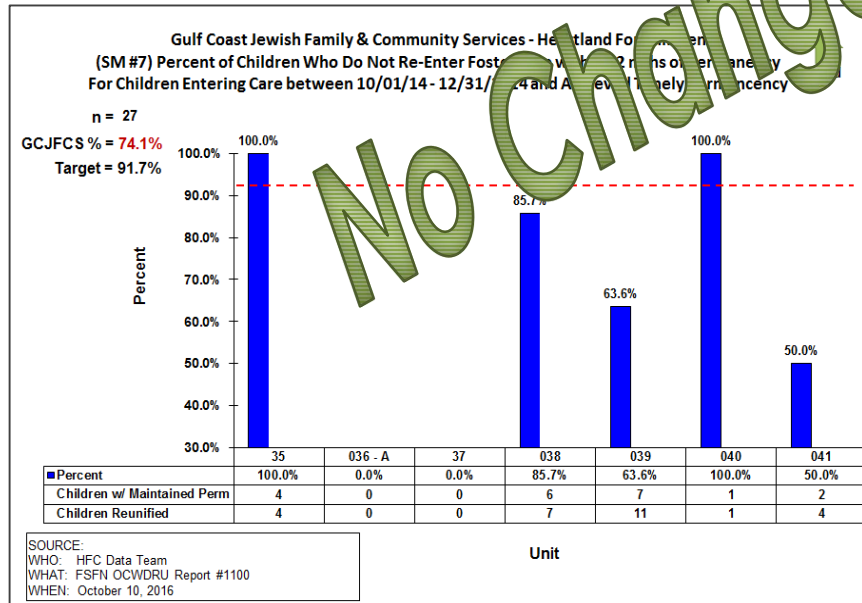
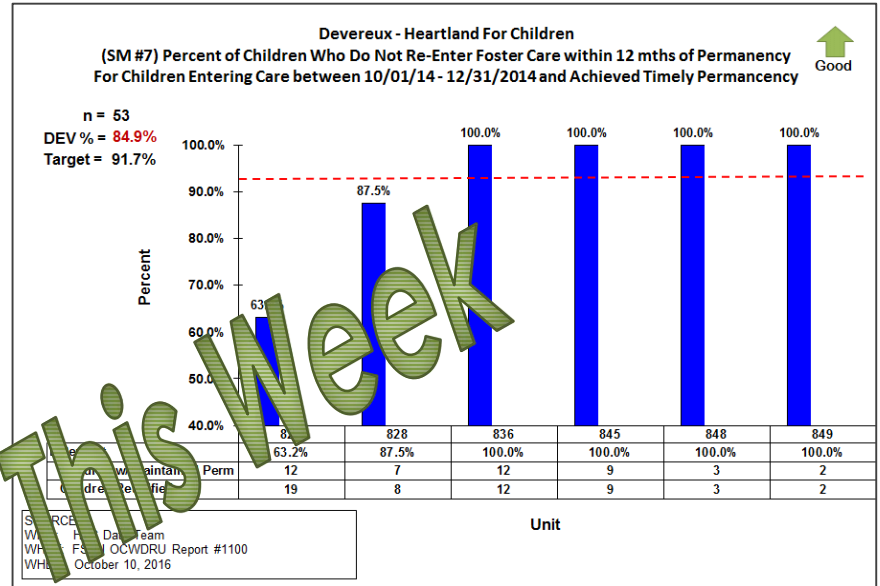
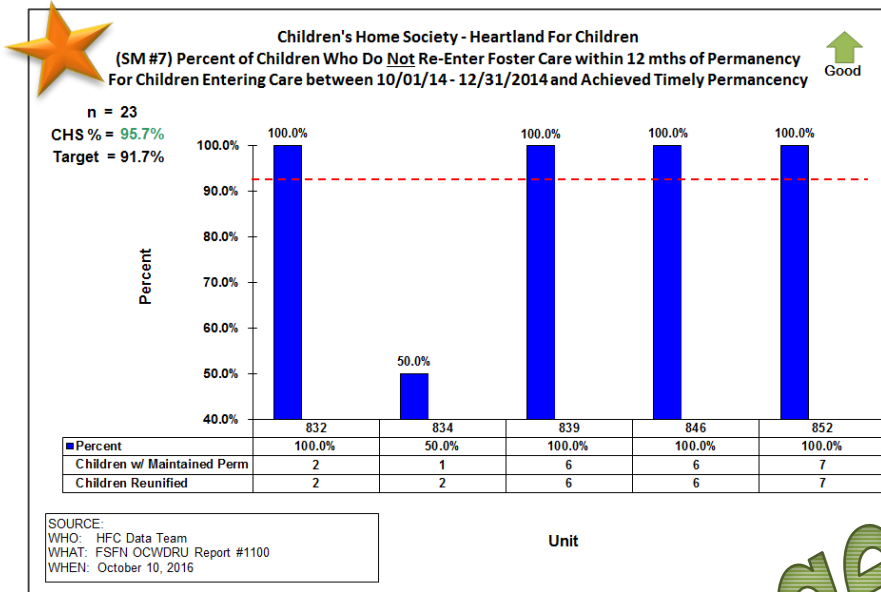


# Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 2<sup>nd</sup> Qtr. Performance: **84.9%**

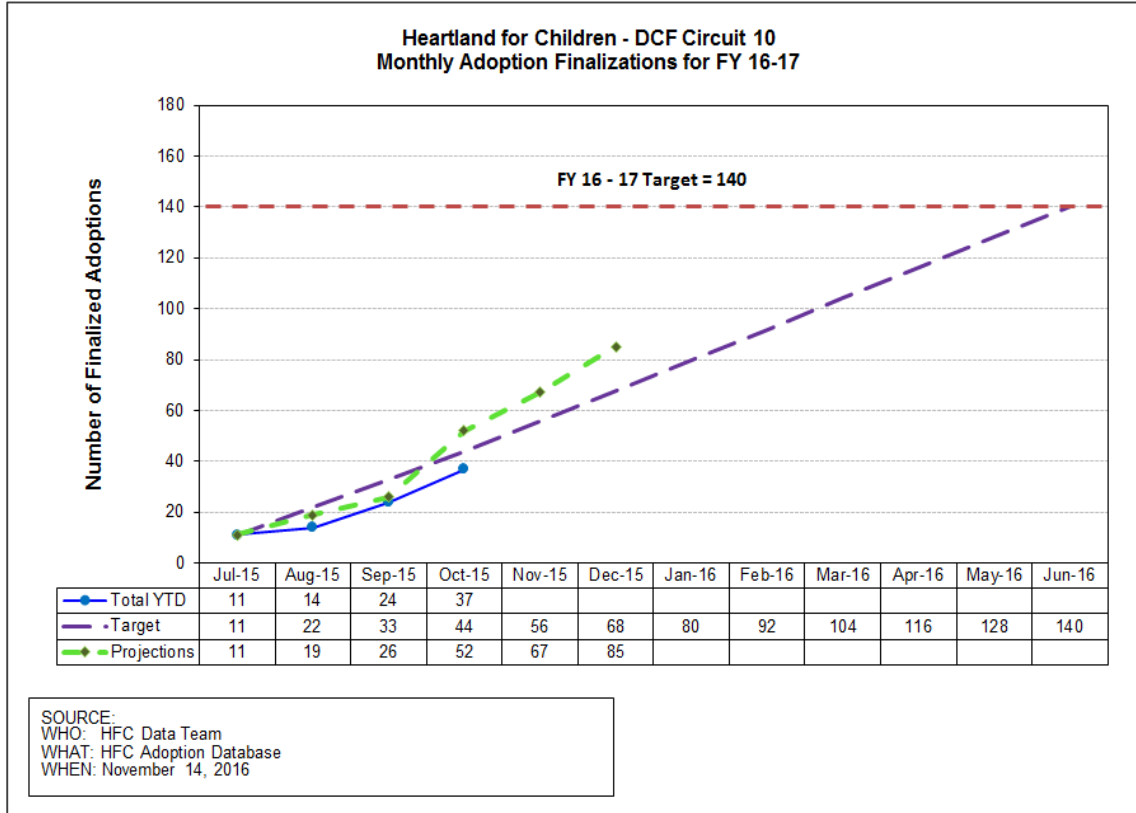
Children who Maintained Permanency: **107**

Children Entering Care between 10/01/14 – 12/31/14 and Achieved Timely Permanency: **126**



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**FY 16-17 Upcoming Finalization Dates**

November 23, 2016  
November 30, 2016

**Percent of Adoptions Finalized Within 24 Months of Removal**

**Target is 36.6%**  
**TPR Database shows: 29.7%**

## Manually Reported Adoption Data for FY 16-17 through November 20, 2016:

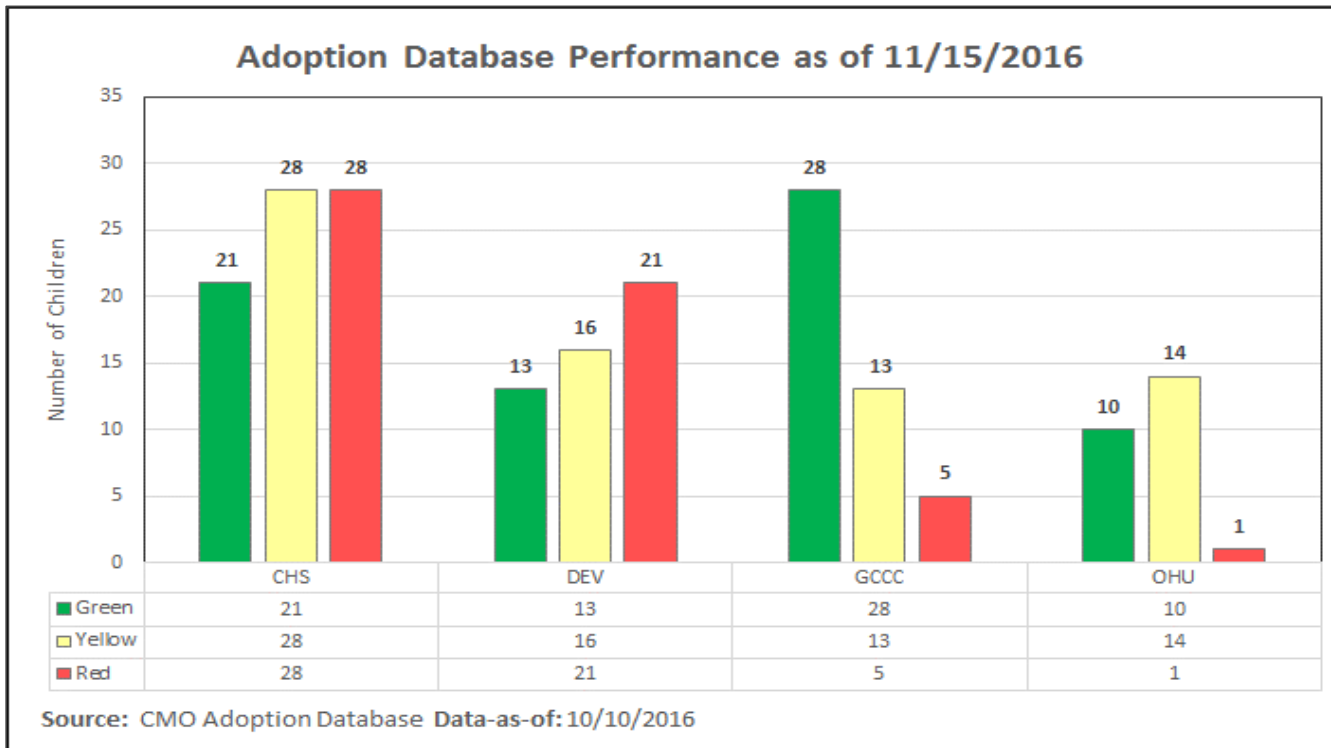
Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
Number of Adoptions Finalized																													
CMO	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total				
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
CHS	7	7	0	0	0	0	3	1	5	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	8	37.5%	44	18.2%	
DEV	0	0	5	0	3	3	4	3	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0.0%	32	18.8%	
GCJFCS	4	4	2	3	2	3	4	3	3	0	5	0	0	0	0	0	0	0	0	0	0	0	0	13	46.2%	39	33.3%		
OHU	0	0	1	0	2	4	15	6	3	0	2	0	0	0	0	0	0	0	0	0	0	0	0	10	20.0%	25	40.0%		
<b>Total</b>	<b>11</b>	<b>11</b>	<b>8</b>	<b>3</b>	<b>7</b>	<b>10</b>	<b>26</b>	<b>13</b>	<b>15</b>	<b>0</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>37</b>	<b>29.7%</b>	<b>140</b>	<b>26.4%</b>	
<b>Source: HFC TPR Database</b>																													
YTD Projections	11		19		26		52		67		85		85		85		85		85		85		85						

# CMO Monthly Adoption Database Performance

Number of Children Entered into the Adoption Database

Overall CMO Performance		
CHS	69%	Red
DEV	74%	Red
GCJFCS	88%	Yellow
OHU	87%	Yellow

Total count of completed tasks for each child within their current adoption level in the Database.



**Green** = All tasks have been completed within the child's current Adoption level in the Database

**Yellow** = 75% of All tasks have been completed within the child's current Adoption level in the Database

**Red** = Less than 75% of tasks have been completed within the child's current Adoption level in the Database

# Foster Home Profile



# Devereux

*Inspiring hope. Empowering lives. For 100 years*

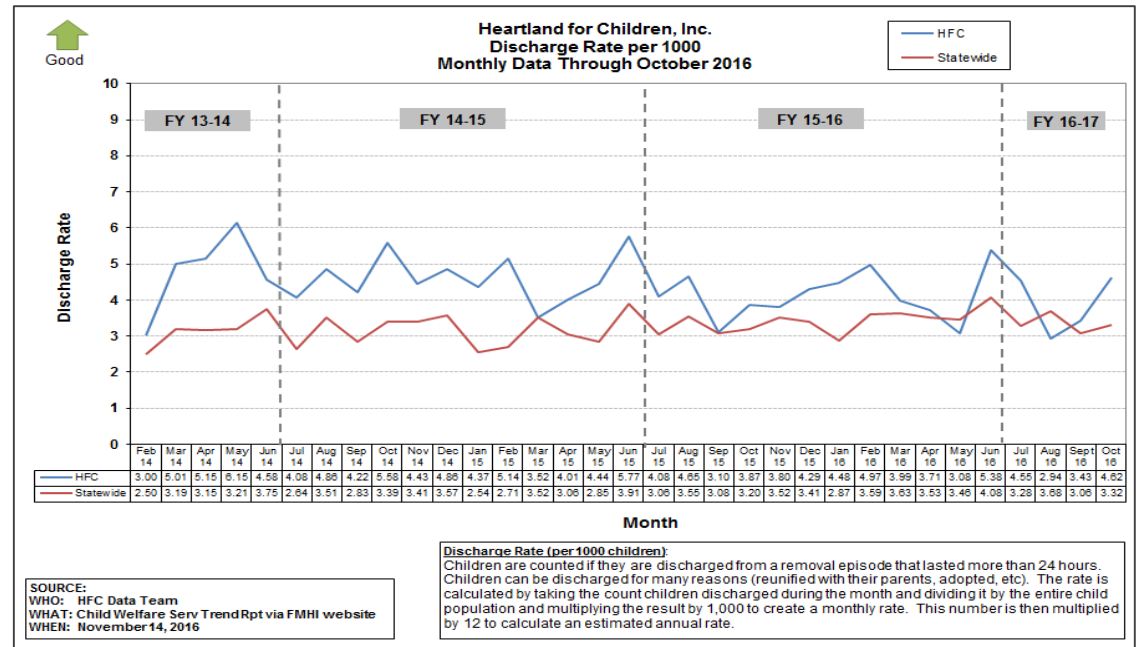
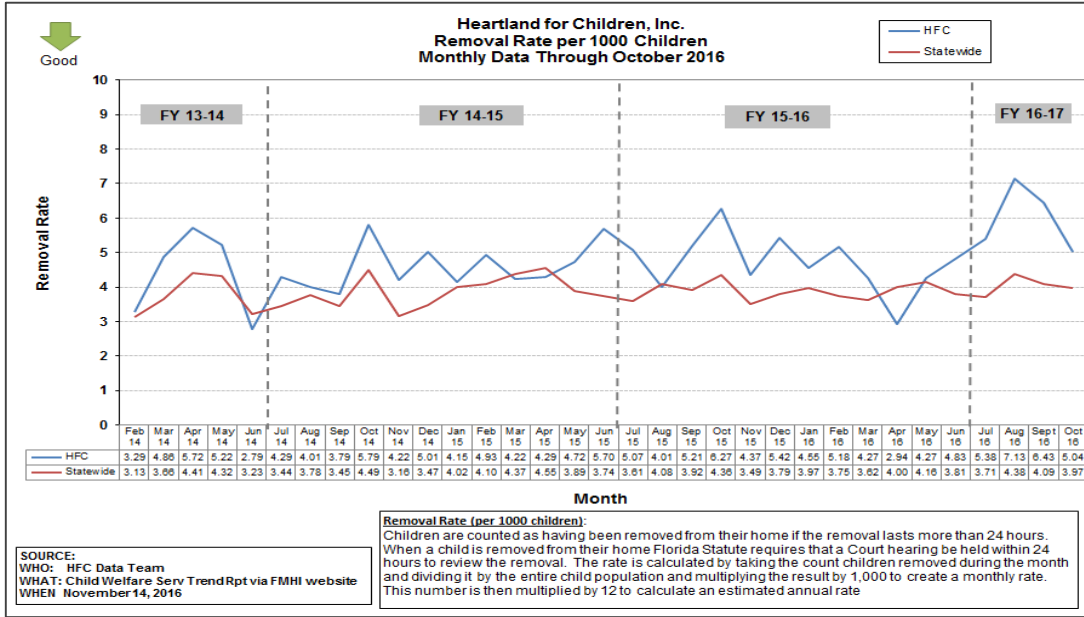


## GAP

Guardians as Parents

# Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of October 2016



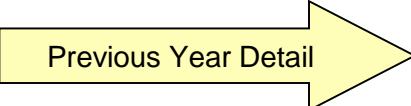


# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of November 20, 2016

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
<b># Of Shelter Hearings</b>													
Polk	35	47	56	44	23	0	0	0	0	0	0	0	205
Highlands	1	3	4	10	2	0	0	0	0	0	0	0	20
Hardee	3	2	1	1	1	0	0	0	0	0	0	0	8
Total	39	52	61	55	26	0	0	0	0	0	0	0	233
<b># Children Removed</b>													
Polk	64	93	93	73	41	0	0	0	0	0	0	0	364
Highlands	4	10	7	9	4	0	0	0	0	0	0	0	34
Hardee	7	5	1	2	2	0	0	0	0	0	0	0	17
Total	75	108	101	84	47	0	0	0	0	0	0	0	415
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
<b># Children Placed with Relative</b>													
Polk	36	59	51	41	17	0	0	0	0	0	0	0	204
Highlands	4	2	5	5	0	0	0	0	0	0	0	0	16
Hardee	1	3	0	2	2	0	0	0	0	0	0	0	8
Total	41	64	56	48	19	0	0	0	0	0	0	0	228
<b># Children Placed with Non Relative</b>													
Polk	5	13	19	13	11	0	0	0	0	0	0	0	61
Highlands	0	0	2	0	4	0	0	0	0	0	0	0	6
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	15	0	0	0	0	0	0	0	73
<b># Children Placed in Foster Care</b>													
Polk	23	21	23	19	13	0	0	0	0	0	0	0	99
Highlands	0	8	0	4	0	0	0	0	0	0	0	0	12
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	13	0	0	0	0	0	0	0	114

Shelter Count for the week of Nov 14 - Nov 20, 2016			
	Polk	Highlands	Hardee
Shelters	8	0	0
Children Removed	14	0	0
Placed in Foster Care	7	0	0
Placed w/ a Relative	3	0	0
Placed w/a Non-Rel	4	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 11/20/16							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
<b>FY Total</b>	<b>32.0%</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	

CLS WEEKLY SHELTER REPORT - FY 2016-2016																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
<b># Of Shelter Hearings</b>																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
<b># Children Removed</b>																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
<b>Total Children Denied Shelter</b>																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
<b># Children Placed with Relative</b>																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
<b># Children Placed with Non Relative</b>																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
<b># Children Placed in Foster Care</b>																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

# Case Transfer Staffing Data

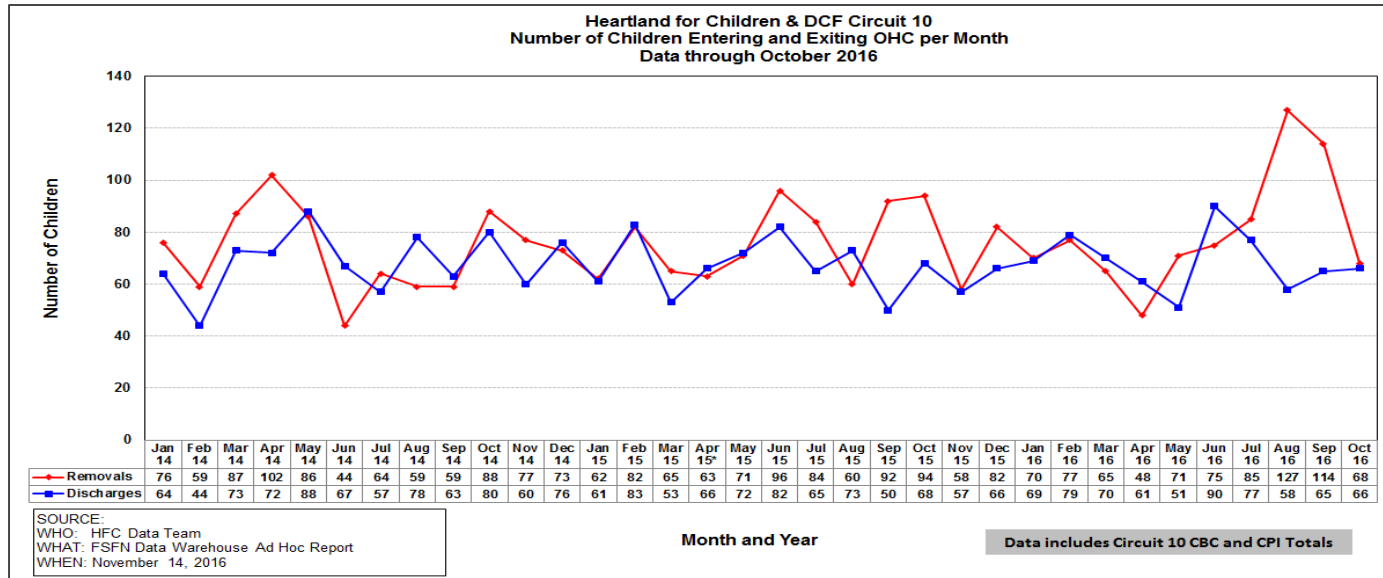
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 11/21/2016

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>Number of Children</b>															
CHS	37	49	35	54	20	0	0	0	0	0	0	0	195	391	259
Devereux	25	75	41	26	31	0	0	0	0	0	0	0	198	403	251
GCCC	31	49	49	43	24	0	0	0	0	0	0	0	196	388	253
One Hope	65	65	36	38	38	0	0	0	0	0	0	0	242	358	460
<b>Total</b>	<b>158</b>	<b>238</b>	<b>161</b>	<b>161</b>	<b>113</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>831</b>	<b>1540</b>	<b>1223</b>
<b>Out of Home Care</b>															
CHS	23	24	22	39	16	0	0	0	0	0	0	0	124	230	176
Devereux	6	40	22	19	21	0	0	0	0	0	0	0	108	218	165
GCCC	15	39	24	34	17	0	0	0	0	0	0	0	129	235	175
One Hope	18	14	13	7	7	0	0	0	0	0	0	0	59	71	130
<b>Total</b>	<b>62</b>	<b>117</b>	<b>81</b>	<b>99</b>	<b>61</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>420</b>	<b>754</b>	<b>646</b>
<b>IN - HOME JUDICIAL</b>															
CHS	1	2	0	2	2	0	0	0	0	0	0	0	7	30	41
Devereux	2	2	0	0	0	0	0	0	0	0	0	0	4	37	23
GCCC	3	0	0	0	3	0	0	0	0	0	0	0	6	11	12
One Hope	0	2	0	1	0	0	0	0	0	0	0	0	3	8	19
<b>Total</b>	<b>6</b>	<b>6</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>86</b>	<b>95</b>

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	13	15	9	12	2	0	0	0	0	0	0	0	51	83	13
Devereux	17	22	18	5	8	0	0	0	0	0	0	0	70	82	16
GCCC	12	10	23	8	4	0	0	0	0	0	0	0	57	89	44
One Hope	14	7	8	6	8	0	0	0	0	0	0	0	43	52	23
<b>Total</b>	<b>56</b>	<b>54</b>	<b>58</b>	<b>31</b>	<b>22</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>221</b>	<b>306</b>	<b>96</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	23	0	0	0	0	0	0	0	133	217	277
<b>Total</b>	<b>30</b>	<b>44</b>	<b>16</b>	<b>24</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>137</b>	<b>314</b>	<b>278</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	5	1	0	0	0	0	0	0	0	0	0	6	7	9
Devereux	0	7	0	0	2	0	0	0	0	0	0	0	9	16	17
GCCC	1	0	1	0	0	0	0	0	0	0	0	0	2	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
<b>Total</b>	<b>4</b>	<b>12</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>21</b>	<b>41</b>	<b>50</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





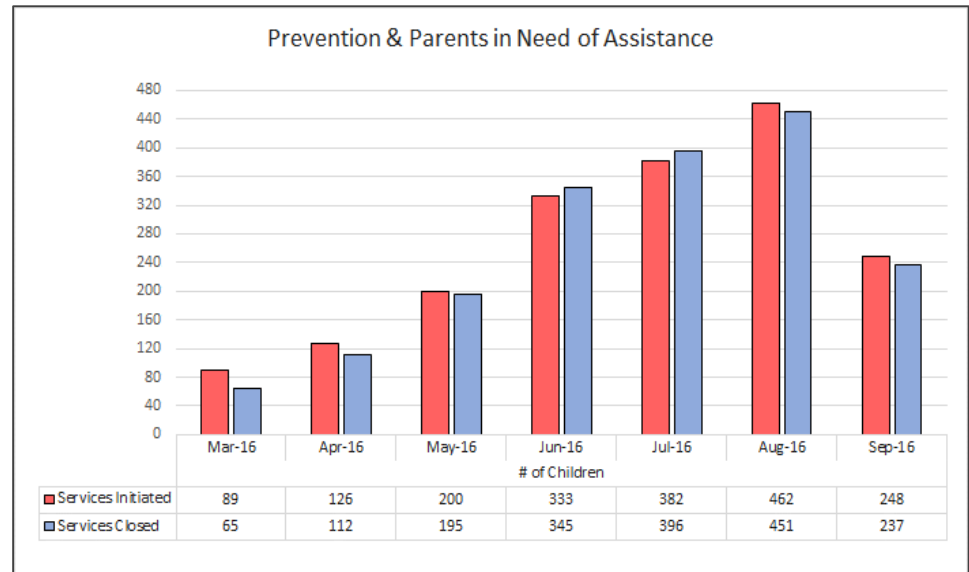
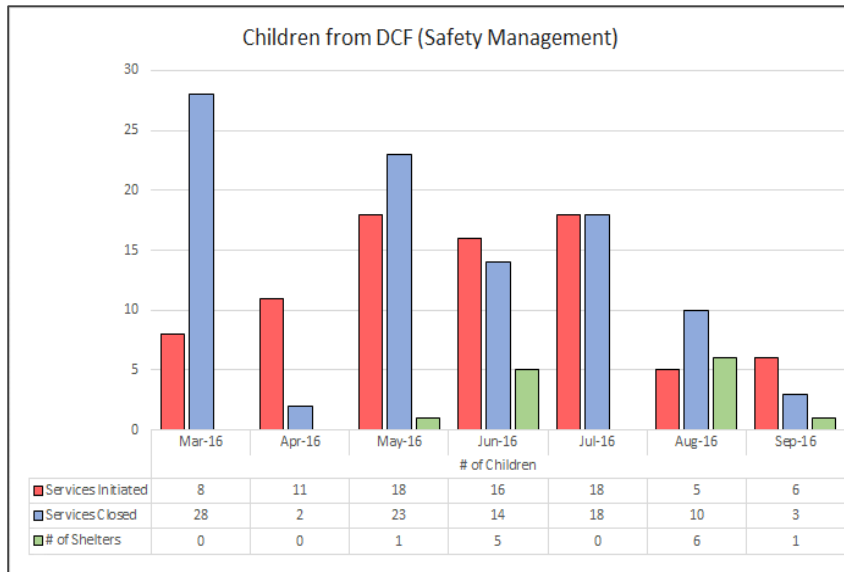
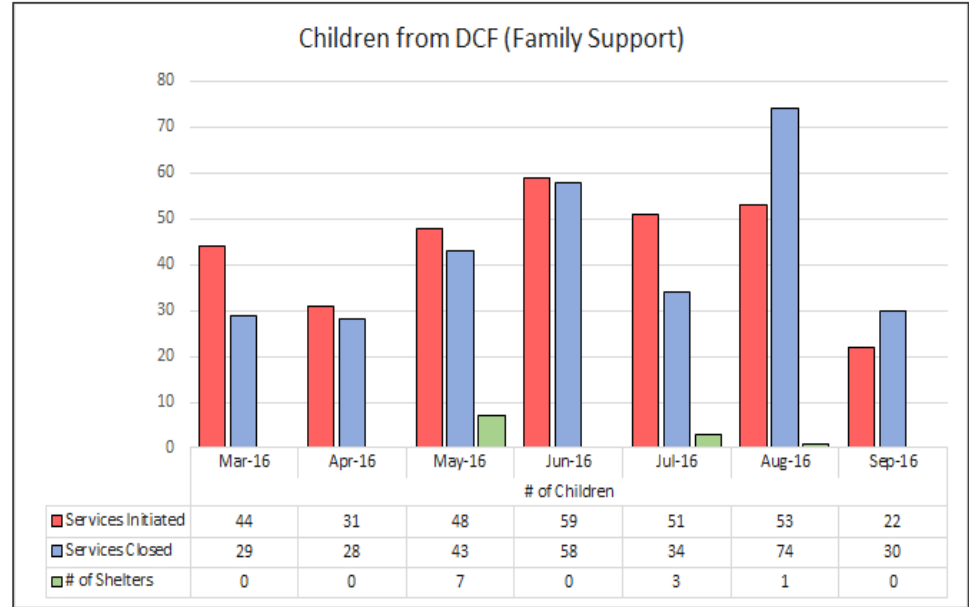
# Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

## Neighbor To Family - Weekly Census Numbers

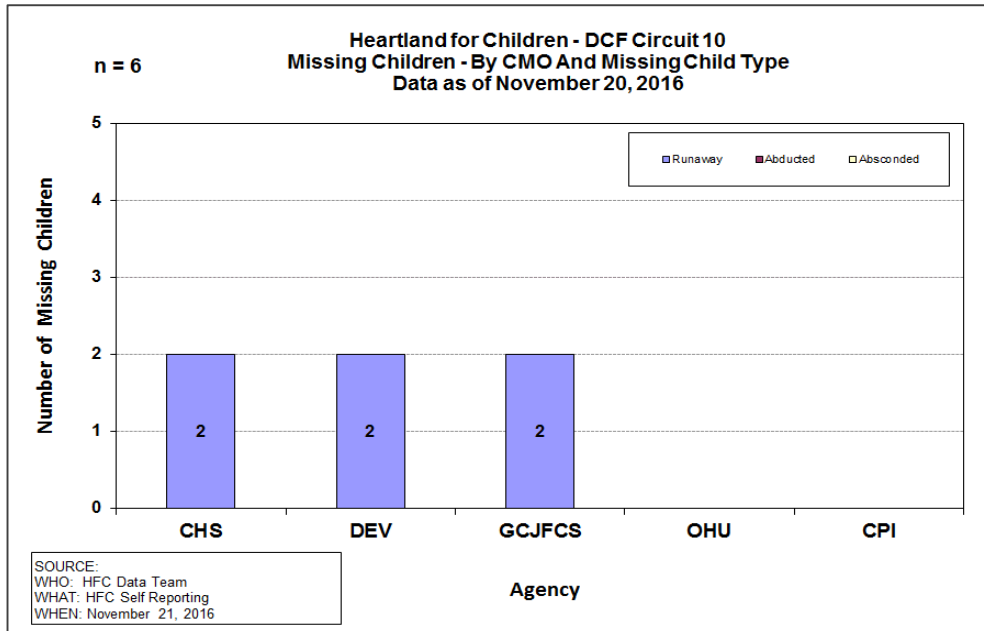
Weekly Data 11/14/16 through 11/20/16

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	4	8	1	2	1	0
CPI- Family Support Services	30	68	1	5	5	0
Specialized - Family Support Services	17	36	1	3	1	0
Prevention - Community Referral	32	77	10	11		
Special Conditions Report	5	10	0	1		
Nurturing Parent	23	43	0	6		



# Missing Children

Number of Missing Youth as of Reporting Date



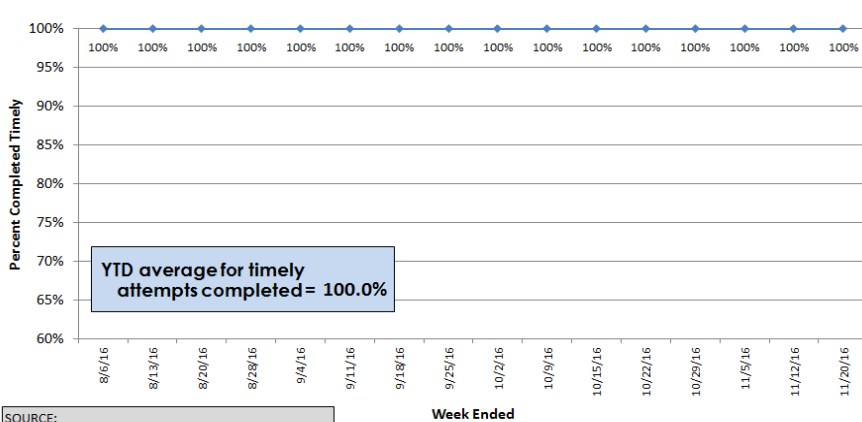
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Jul 2015	7	3	0	2	0	2	26	27		85%		
M/End Aug 2015	11	3	3	2	0	3	27	22		93%	2	
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
11/6/2016	4	1	1	2	0	0	4	6	100%	100%	0	
11/13/2016	7	2	3	2	0	0	12	11	100%	100%	0	
11/20/2016	6	2	2	2	0	0	13	13	100%	100%	0	

# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

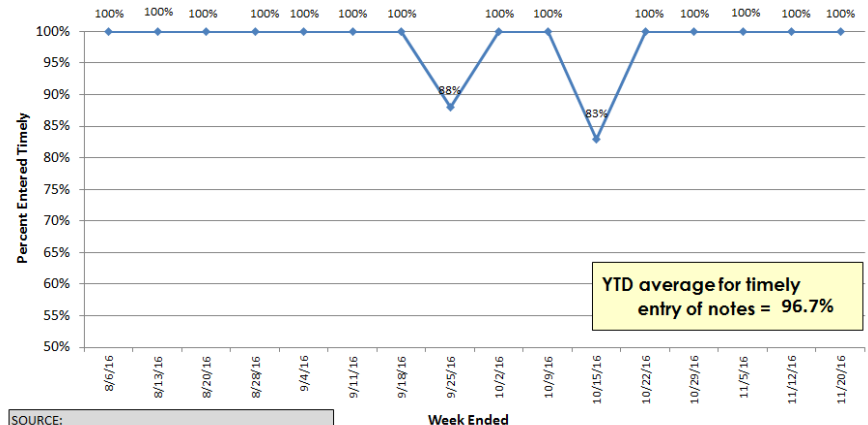
Attempts to Locate								
Week of 11/13/2016 through 11/19/2016								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2	0	2	100%
DEV	2	2	2	100%	2	0	2	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>100%</b>

Heartland for Children  
Attempts to Locate Missing Children  
Percent of Required Attempts Completed Timely  
FY 16 - 17 - Weekly Data



SOURCE:  
WHO: HFC Data Team  
WHAT: HFC Self Reported Data  
WHEN: November 21, 2016

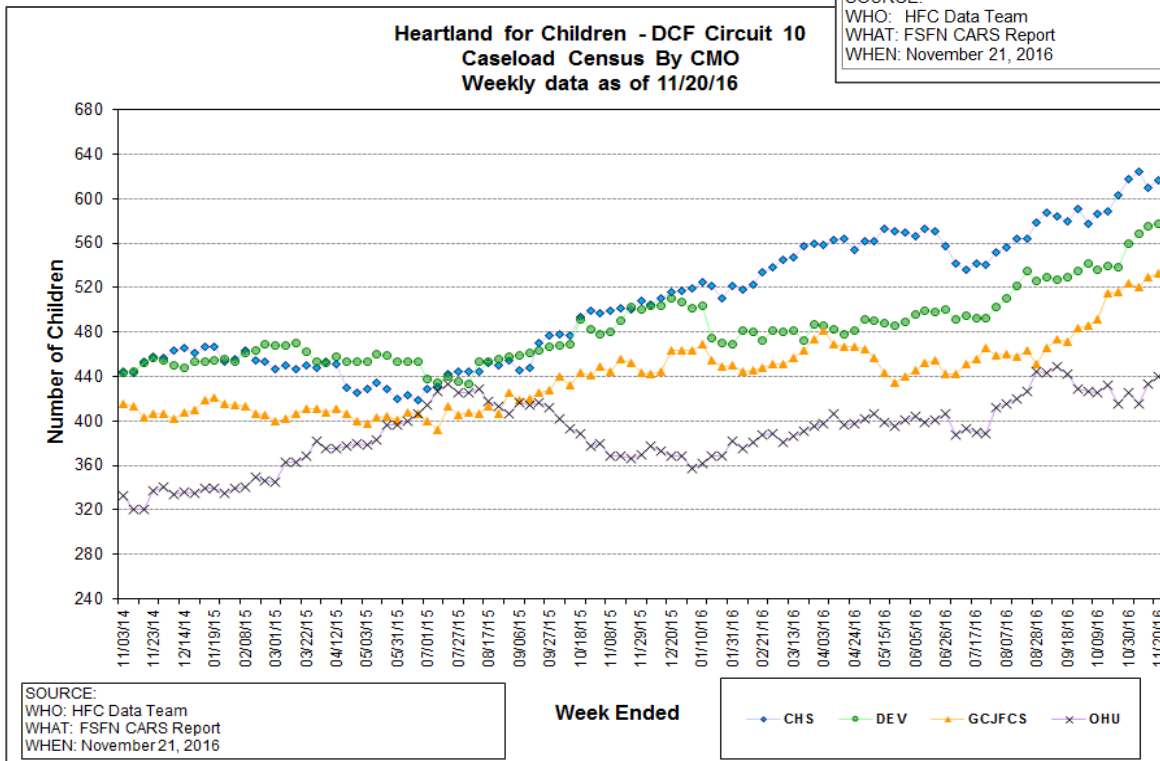
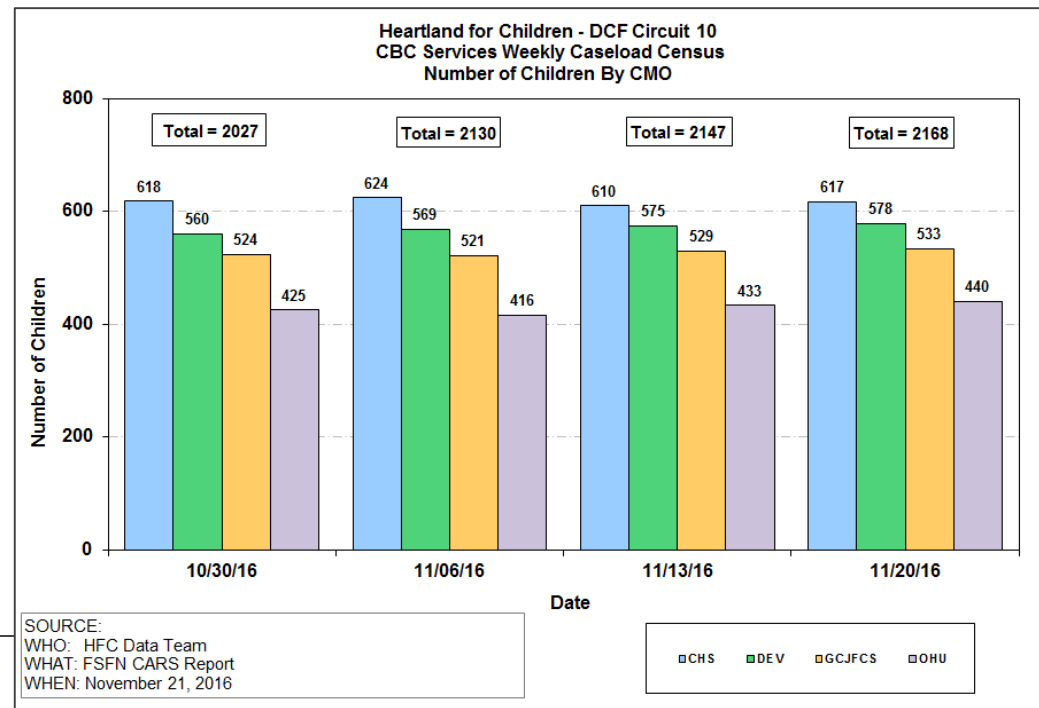
Heartland for Children  
Attempts to Locate Missing Children  
Percent of All Attempts - Note Entered Timely  
FY 16 - 17 - Weekly Data



SOURCE:  
WHO: HFC Data Team  
WHAT: HFC Self Reported Data  
WHEN: November 21, 2016

# Caseload Census Information

## CBC Services Weekly Caseloads By CMO





## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/13/2016

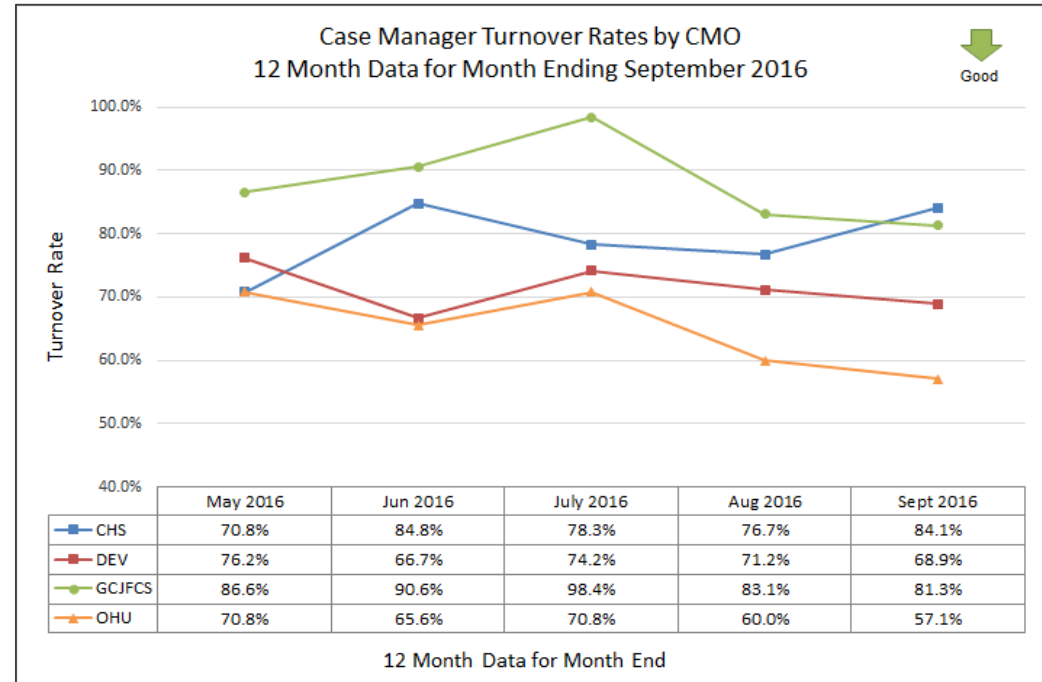
Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	4	6	9	5	7	31	19.9
DEV	5	2	2	6	10	25	22.4
GCJFCS	1	7	13	7	0	28	18.7
OHU	5	12	6	3	2	28	15.2
<b># of Case Managers</b>	<b>15</b>	<b>27</b>	<b>30</b>	<b>21</b>	<b>19</b>	<b>112</b>	<b>19.0</b>

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 11/13/2016			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	31	10	32.3%
DEV	25	7	28.0%
GCJFCS	28	8	28.6%
OHU	28	17	60.7%
<b>HFC</b>	<b>112</b>	<b>42</b>	<b>37.5%</b>

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended September 2016		
CMO	Case Manager	Case Manager Supervisor
CHS	84.1%	40.0%
DEV	68.9%	50.0%
GCJFCS	81.3%	12.5%
OHU	57.1%	40.0%



# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

## Birth Parent Contact Required and Completed October 2016

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	232	172	74.1%	151	75	49.7%	61.9% ★
DEV	194	150	77.3%	98	47	48.0%	62.6% ★
GCCFCS	197	148	75.1%	143	71	49.7%	62.4% ★
OHU	59	42	71.2%	38	25	65.8%	68.5% ★
<b>TOTAL</b>	<b>682</b>	<b>512</b>	<b>75.1%</b>	<b>430</b>	<b>218</b>	<b>50.7%</b>	<b>62.9%</b>

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 11/09/16

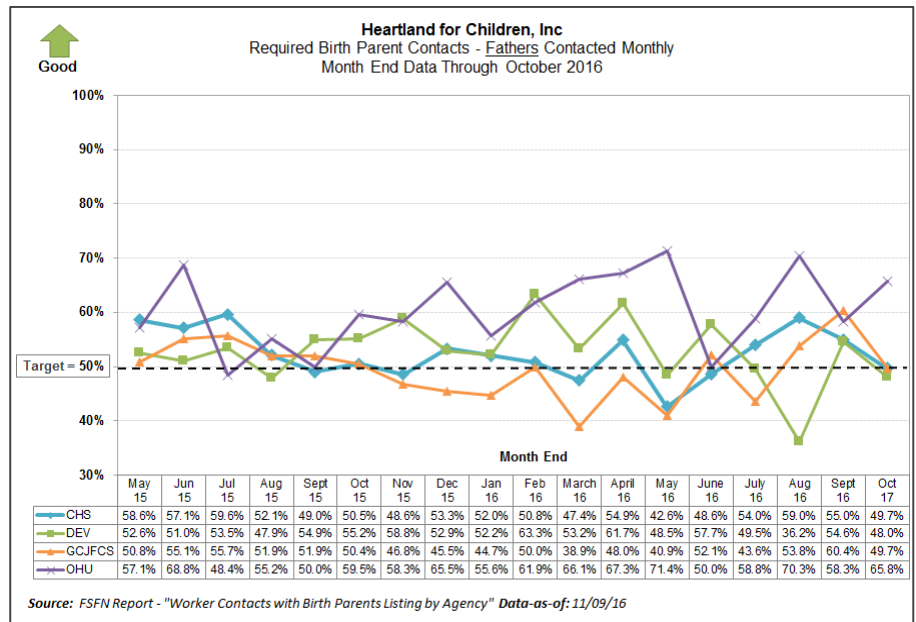
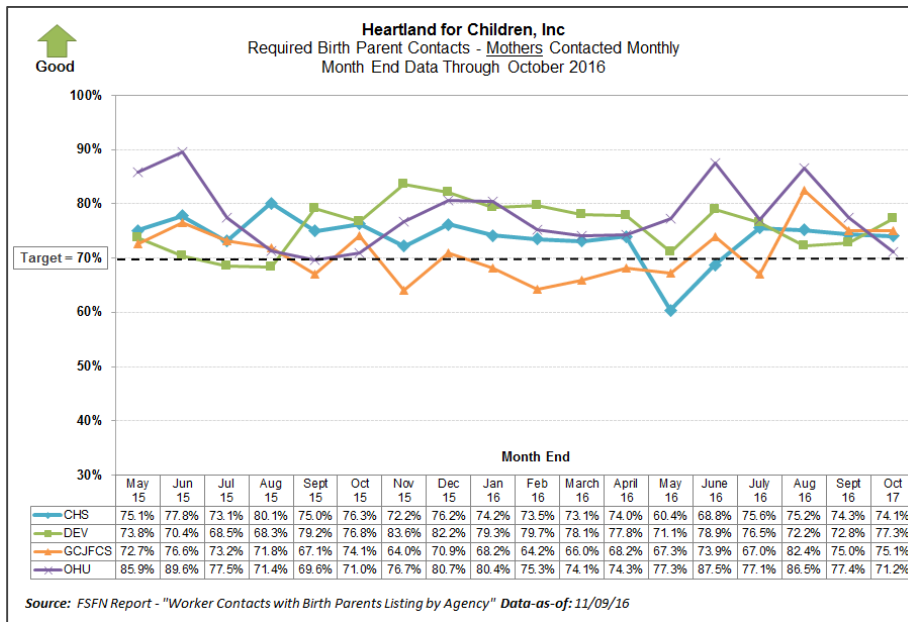
## Birth Parent Contacts made in the month of November 2016 by CMO

FSFN Data as of 11/20/16

AGENCY	Mom % Completed	Dad % Completed
CHS	57.87%	29.33%
DEV	61.98%	37.89%
GCFCS	43.63%	26.39%
OHU	57.75%	20.00%
HFC	54.84%	29.37%

Green = 70% or higher Mom / 50% or higher Dad  
Yellow = 63%-69% Mom / 45%-49% Dad  
Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



# Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

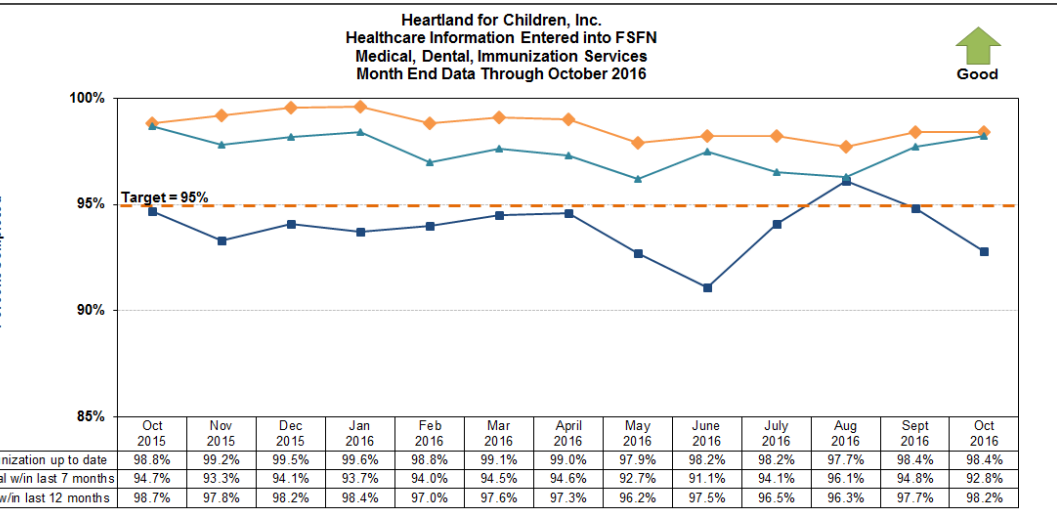
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 11/20/2016						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	410	99.8%	97.8%	92.1%	96.8%	95.6%
DEV	329	99.4%	97.3%	93.8%	97.6%	96.2%
GCJFCS	360	100.0%	94.2%	97.8% ★	98.3%	96.8%
OHU	146	99.3%	93.8%	95.3% ★	90.4%	93.2%
<b>HFC</b>	<b>1245</b>	<b>99.7%</b>	<b>96.1%</b>	<b>94.6%</b>	<b>96.7%</b>	<b>95.8%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 11/20/2016				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	9	19	13
DEV	2	9	11	8
GCJFCS	0	21	5 ★	6
OHU	1	9	4 ★	14
<b>Total</b>	<b>4</b>	<b>48</b>	<b>39</b>	<b>41</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	814	100.0%	99.5%	97.5%	99.5%	98.8%
Families First Network	1358	98.7%	85.9%	67.7%	93.1%	82.3%
Community Partnership for Children	1190	99.7%	84.9%	65.2%	98.8%	83.0%
Family Integrity Program	215	98.1%	89.7%	82.9%	86.4%	86.4%
Family Support Services of North Fla	872	99.9%	98.4%	92.5%	97.2%	96.1%
Kids First of Florida, Inc.	230	99.1%	96.5%	91.4%	96.1%	94.7%
Partnership for Strong Families	872	100.0%	97.8%	89.9%	98.6%	95.4%
Brevard Family Partnership	698	99.6%	97.0%	88.8%	99.0%	94.9%
CBC of Central Florida	1229	99.9%	96.1%	93.3%	98.4%	95.9%
CBC of Central Florida (Seminole)	377	100.0%	94.4%	91.6%	97.6%	94.6%
<b>Heartland for Children</b>	<b>1199</b>	<b>100.0%</b>	<b>98.2%</b>	<b>92.8%</b>	<b>98.4%</b>	<b>96.4%</b>
Kids Central, Inc.	1552	99.9%	93.9%	90.1%	97.4%	93.8%
Childrens Network of SW Florida	1384	99.9%	92.0%	88.6%	97.5%	92.7%
Eckerd Community Alternatives	1846	99.9%	99.5%	97.8%	93.8%	97.0%
Eckerd Community Hillsborough	2174	99.9%	99.3%	98.3%	69.6%	89.1%
Sarasota Y/Safe Children Coalition	1038	100.0%	97.0%	76.6%	99.8%	91.2%
ChildNet-Broward	2299	100.0%	94.3%	94.1%	96.1%	94.8%
ChildNet-Palm Beach	1076	99.9%	90.8%	80.7%	98.2%	89.9%
Devereux CBC	590	100.0%	97.5%	94.1%	96.9%	96.2%
Our Kids of Miami-Dade/Monroe, Inc	1816	100.0%	97.7%	95.4%	99.3%	97.5%
<b>Statewide</b>	<b>22829</b>	<b>99.8%</b>	<b>95.2%</b>	<b>89.5%</b>	<b>94.6%</b>	<b>93.1%</b>
<b>HFC Rank in Category</b>			<b>5th</b>	<b>8th</b>	<b>7th</b>	<b>4th</b>



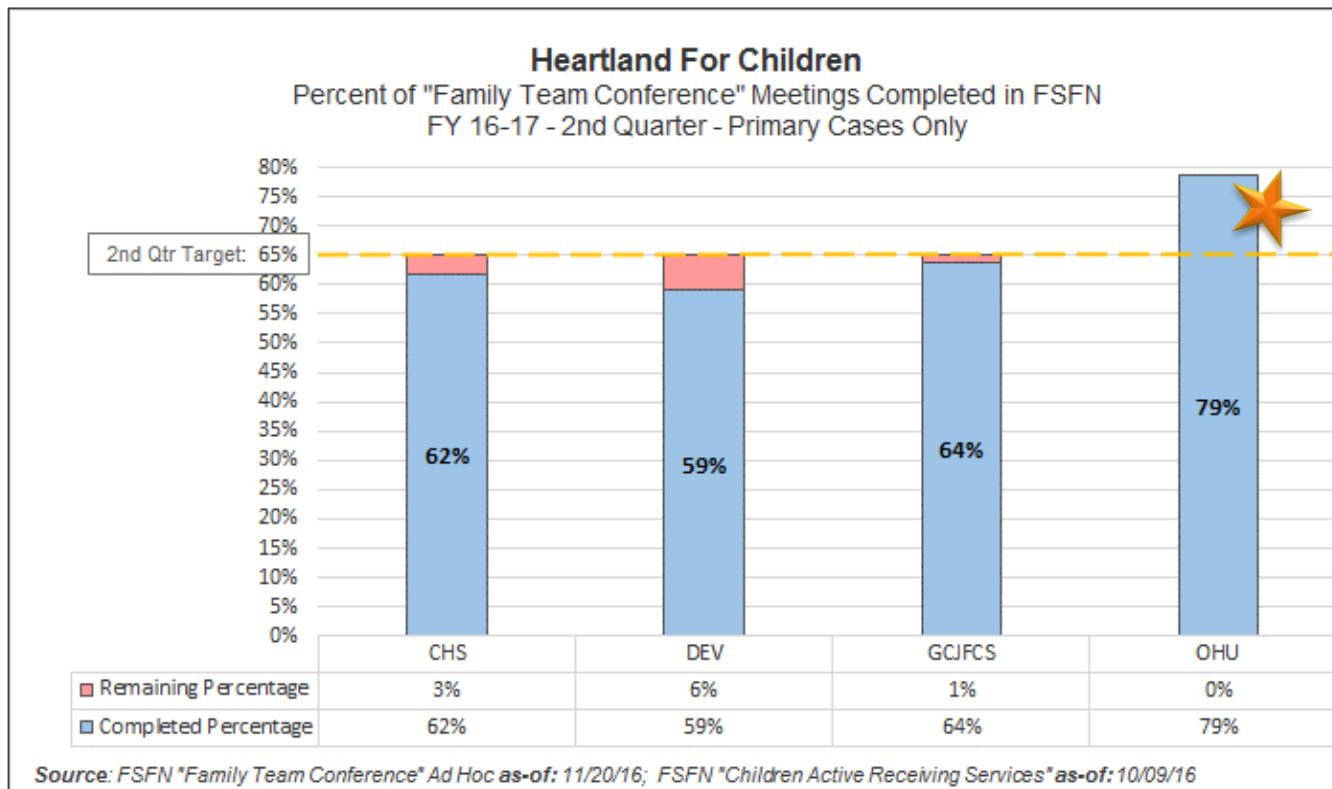
Source:  
 WHO: HFC Data Team  
 WHAT: Healthcare Service Information for Children in OHC  
 WHEN: November 10, 2016

## Contract Measure 7 - Family Team Conferences Completed

FY16-17 Contract Measure #7 – 2nd Qtr Target: **65%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 11/20/2016									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	2nd Qtr Caseload	FYD Percentage
CHS	15%	6%			119	57	8	285	62%
DEV	5%	3%			132	21	15	259	59%
GCJFCS	13%	5%			117	40	2	246	64%
OHU	20%	7%			66	30	0	122	79%
<b>Grand Total</b>	<b>12%</b>	<b>5%</b>			<b>434</b>	<b>148</b>	<b>25</b>	<b>912</b>	<b>64%</b>

Source : FSN Ad Hoc FTCs-as-of: 11/20/16; FSN CARS Caseload 2nd Qtr-as-of: 10/09/16



## Health Management Forms Received for Active Children in OHC – November 2016

Total Forms Received as of 11/21/2016    MARS Forms Checked as of 11/21/2016

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
<b>CHS</b>	<b>91</b>	<b>419</b>	<b>21.7%</b>	<b>18</b>	<b>64</b>	<b>28.1%</b>
141832-CHSFL	9	110	8.2%	4	15	26.7%
141835-CHSFL	13	90	14.4%	5	22	22.7%
141837-CHSFL	13	47	27.7%	6	12	50.0%
141839-CHSFL	30	97	30.9%	1	9	11.1%
141846-CHSFL	26	75	34.7%	2	6	33.3%
<b>DEV</b>	<b>182</b>	<b>314</b>	<b>58.0%</b>	<b>20</b>	<b>34</b>	<b>58.8%</b>
141827-DEV	6	7	85.7%	0	0	-
141828-DEV	88	93	94.6%	8	9	88.9%
141836-DEV	45	67	67.2%	7	11	63.6%
141845-DEV	27	43	62.8%	1	1	100.0%
141848-DEV	12	91	13.2%	3	8	37.5%
141849-DEV	4	13	30.8%	1	5	20.0%
<b>GCJFCS</b>	<b>73</b>	<b>346</b>	<b>21.1%</b>	<b>14</b>	<b>40</b>	<b>35.0%</b>
141035-GCCC	2	36	5.6%	4	6	66.7%
141036-GCCC	7	25	28.0%	0	8	0.0%
141037-GCCC	0	48	0.0%	1	7	14.3%
141038-GCCC	24	63	38.1%	3	9	33.3%
141039-GCCC	9	75	12.0%	5	7	71.4%
141040-GCCC	15	73	20.5%	1	3	33.3%
141041-GCCC	16	26	61.5%	0	0	-
<b>OHU</b>	<b>55</b>	<b>141</b>	<b>39.0%</b>	<b>7</b>	<b>18</b>	<b>38.9%</b>
140121-OHU	0	15	0.0%	0	4	0.0%
142849-OHU	13	19	68.4%	3	3	100.0%
142853-OHU	0	41	0.0%	1	6	16.7%
142854-OHU	0	14	0.0%	0	0	-
142855-OHU	42	52	80.8%	3	5	60.0%
<b>HFC Total</b>	<b>401</b>	<b>1220</b>	<b>32.9%</b>	<b>59</b>	<b>156</b>	<b>37.8%</b>

## Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 11/20/2016				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	7	8
DEV	3	8	7	18
GCJFCS	1	1	16	18
OHU			9	9
CPI			8	8
NTF				0
<b>Grand Total</b>	<b>4</b>	<b>10</b>	<b>47</b>	<b>61</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	10/16/2016	10/23/2016	10/30/2016	11/6/2016	11/13/2016	11/20/2016
CHS	9	6	5	12	8	8
DEV	4	5	9	15	21	18
GCJFCS	10	6	4	10	11	18
OHU	11	12	12	11	8	9
CPI	7	7	11	18	11	8
NTF	11	5	0	0	0	0
<b>District Total</b>	<b>52</b>	<b>41</b>	<b>41</b>	<b>66</b>	<b>59</b>	<b>61</b>

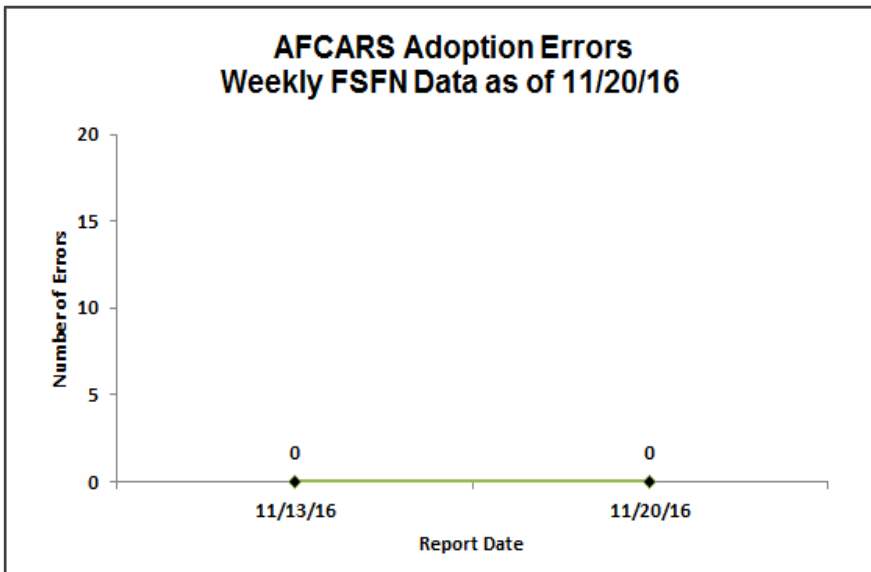
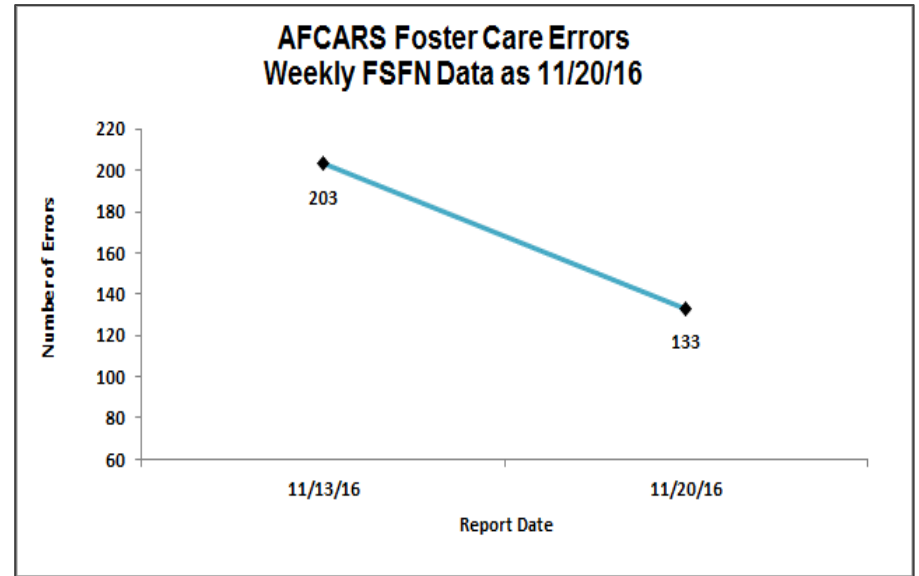


## Data Exceptions: AFCARS

Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	8	18	3	5	34
DEV	1	11	14	2	7	35
GCJFCS	1	6	13	2	8	30
OHU	0	1	12	3	4	20
CPI	2	10	1	1	0	14
<b>Total</b>	<b>4</b>	<b>36</b>	<b>58</b>	<b>11</b>	<b>24</b>	<b>133</b>

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/20/16



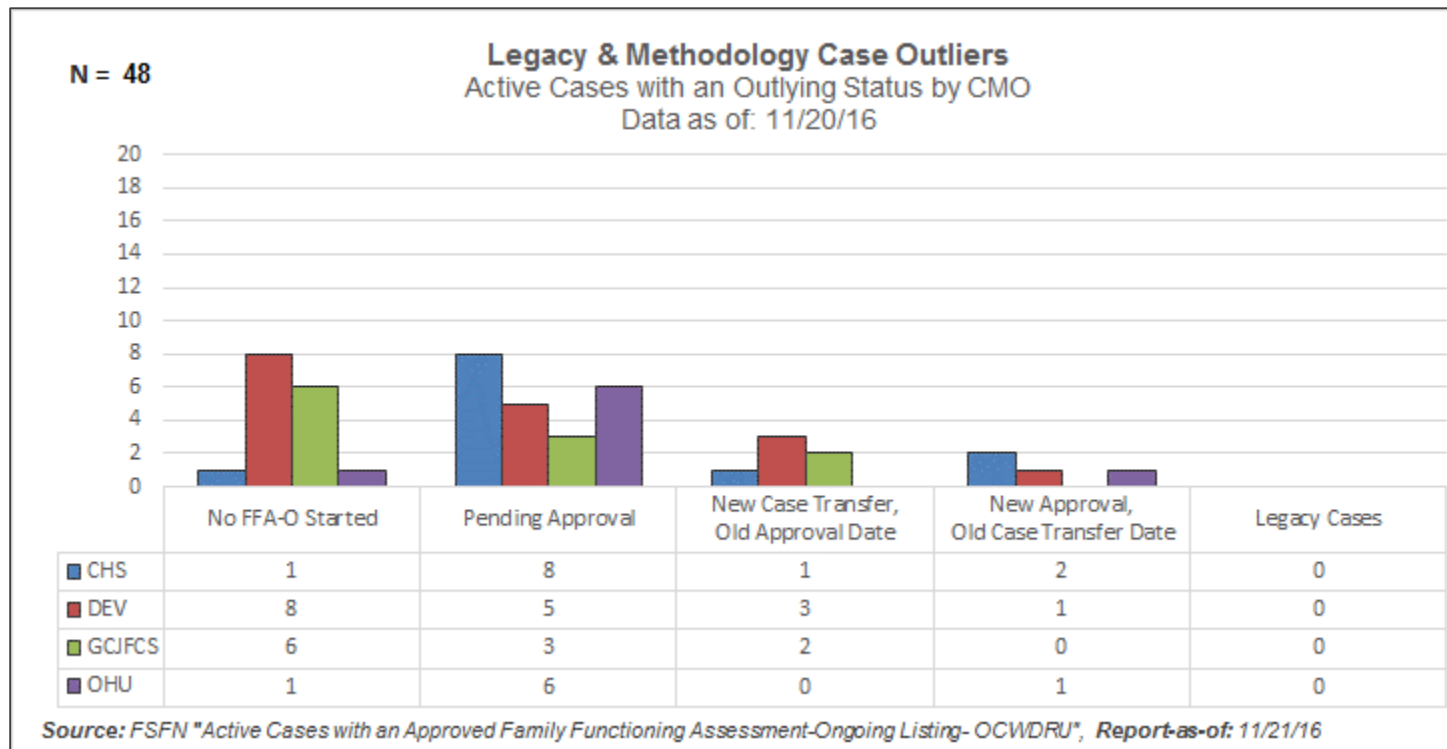
AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/20/16

## Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 11/20/16					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	290	0	0.0%	290	100.0%
DEV	266	0	0.0%	266	100.0%
GCJFCS	259	0	0.0%	259	100.0%
OHU	108	0	0.0%	108	100.0%
<b>HFC Total</b>	<b>923</b>	<b>0</b>	<b>0.0%</b>	<b>923</b>	<b>100.0%</b>



# Family Functioning Assessment – Methodology Cases

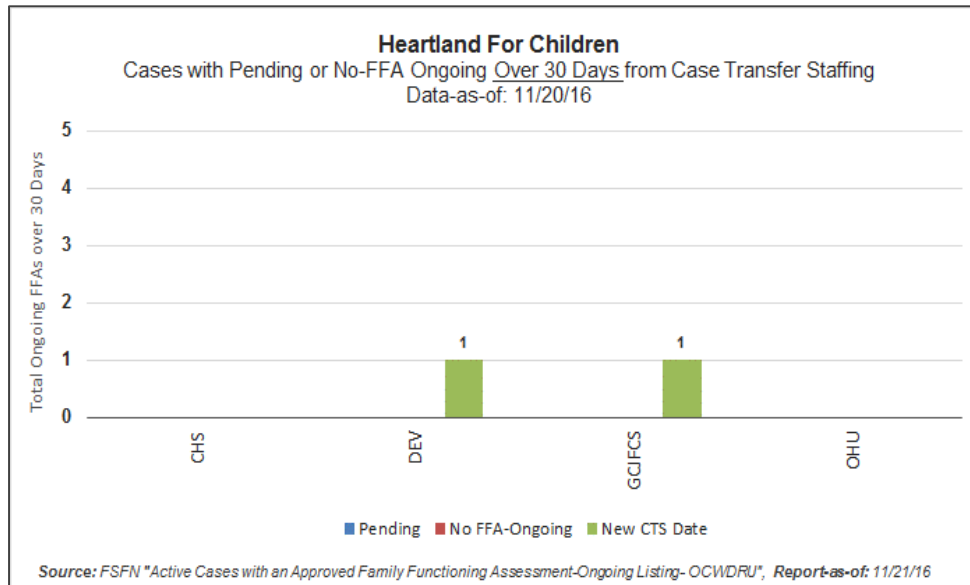
## Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 11/20/16				
Agency	No FFA	Pending	Approved	Total
CHS	1	8	281	290
DEV	8	5	253	266
GCJFCS	6	3	250	259
OHU	1	6	101	108
<b>Total</b>	<b>16</b>	<b>22</b>	<b>885</b>	<b>923</b>

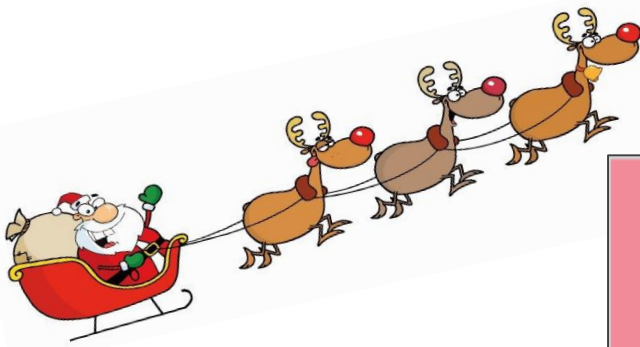
## CMO Contract Measure 5 – 2<sup>nd</sup> Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 11/20/16			
Agency	Timely ( < 30 Days )	Total Approved ( 2nd Qtr )	Percent Completed Timely
CHS	31	34	91.2% ★
DEV	31	34	91.2% ★
GCJFCS	30	33	90.9% ★
OHU	11	12	91.7% ★
<b>HFC TOTAL</b>	<b>103</b>	<b>113</b>	<b>91.2%</b>

FY 16-17 Target = **85% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of:11/20/16											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	1	8	1	0	0	0	0	0	0	8	1
DEV	3	5	8	0	0	0	0	0	0	5	8
GCJFCS	2	3	6	0	0	0	0	0	0	3	6
OHU	0	6	1	0	0	0	0	0	0	6	1
<b>TOTALS</b>	<b>6</b>	<b>22</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>22</b>	<b>16</b>
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				




# Home for Winter Holidays

*Projected Number of Children Going Home for Winter break*

<i>Winter Break Weeks: December 19 - January 2</i>					
Agency	Projected (CMO self reported)	Motion Required		Motion Filed (7-10 days before)	Visit Occurred
		No	Yes		
CHS	-	-	-	-	-
DEV	-	-	-	-	-
GCJFCS	-	-	-	-	-
OHU	-	-	-	-	-
<b>HFC Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>





**The most important job of the brain is to ensure our survival, even under the most miserable conditions. Everything else is secondary.**

*The Body Keeps the Score* by Bessel Van Der Kolk

# RESOURCE NEWS FLASH... November 23, 2016

## Community Events

**Lakeland Christmas Parade** - The Junior League of Greater Lakeland will hold their 36<sup>th</sup> Annual Lakeland Christmas Parade on December 1<sup>st</sup> at 7:00pm. The parade will launch from the Lakeland Center and wind through Downtown Lakeland. This year's theme is "Miracle on Main Street"

**Santa's Workshop**– Fun, **Free** family activity will be held on December 3<sup>rd</sup> from 10:00am-1:00pm at Family Fundamentals (1021 Lakeland Hills Blvd.). Hands-on activities, create your own holiday snack, holiday story time, and pictures with Santa!

**Snowfest** - On December 3<sup>rd</sup>, snow will fall in Lakeland as the annual Snowfest kicks off at Munn Park from 10:00am – 2:00 pm. This year's event will feature the traditional snow mountain, a snow slide, a visit from Santa Claus, children's entertainment, inflatables, and food vendors. Price for admission to Snow Mountain or the snow slide will be a canned food item or a \$1.00 donation. Admission to the inflatables will be \$1.00.

**Carols in the Park** – This holiday event will be held December 3<sup>rd</sup> and 4<sup>th</sup> (10:00am-4:00pm) at Winter Haven's Central Park. Enjoy crafts, entertainment, and the kids zone!

**Jingle Bell Rock Party**– The party will be held on December 9<sup>th</sup> from 6:00-9:00pm at the Wabash Community Center (1230 Southern Ave., Lakeland). Enjoy sweet treats, arts & crafts, and other Christmas activities! **Free** Admission!! For info, call 863-284-4223.

**Holiday Party**– The party will be held on December 9<sup>th</sup> from 6:00-9:00pm at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! **Free** Admission!! For info, call 863-298-7898.

**Christmas Notes in Homeland**– The event will be held on December 10<sup>th</sup> from 5:00-8:00pm at Homeland Heritage Park (249 Church Ave., Homeland). **Free** activities include bounce houses, face painting, craft workshop, cookie decorating, caroling hayride, and photos with Santa! For info, call 863-534-3766.

**Festival of Wreaths** – The Polk County History Center is hosting this event from November 18<sup>th</sup> through December 10<sup>th</sup>. Opening night will include photos with Santa from 7:00-9:00pm at the museum (100 E. Main St., Bartow). For more info, call 863-534-4386.

**Holiday Tree Lighting Party**– The party will be held on December 16<sup>th</sup> from 6:00-9:00pm at the Eloise Resource Center (710 Snively Ave., Winter Haven). Enjoy refreshments, arts & crafts, and a movie! **Free** Admission!! For info, call 863-298-4485.

## Mental Health Resources

**National Homeless Youth Awareness Month** – In support of National Homeless Youth Awareness Month, the National Child Traumatic Stress Network (NCTSN) is providing resources to help communities, families, educators, mental health and child welfare professionals, and policy makers and advocates better understand and deal with homeless youth. Visit <http://www.nctsn.org/resources/public-awareness/national-homeless-youth-awareness-month>.

**Grief Seminar** – Dr. Alan D. Wolfelt, noted author and grief counselor, will be presenting the program, "Exploring the Need to Grieve and Mourn – Healing Yourself, Your Family, and Your Friends." The program will be held on December 1<sup>st</sup> from 6:00-9:00pm at Victory Church (1401 Griffin Rd., Lakeland). The event, sponsored by Gentry-Morrison Funeral Homes, is **free**, but registration is required. To register, call 863-688-7679.

## Help for the Holidays Resources

**Food and Toys** – During the holidays, Lighthouse Ministries distributes food and toys to families in need. Applications for Christmas toys and food boxes are now being accepted. The deadline is December 9<sup>th</sup>! For information, call 863-687-4076.



# Happy Thanksgiving

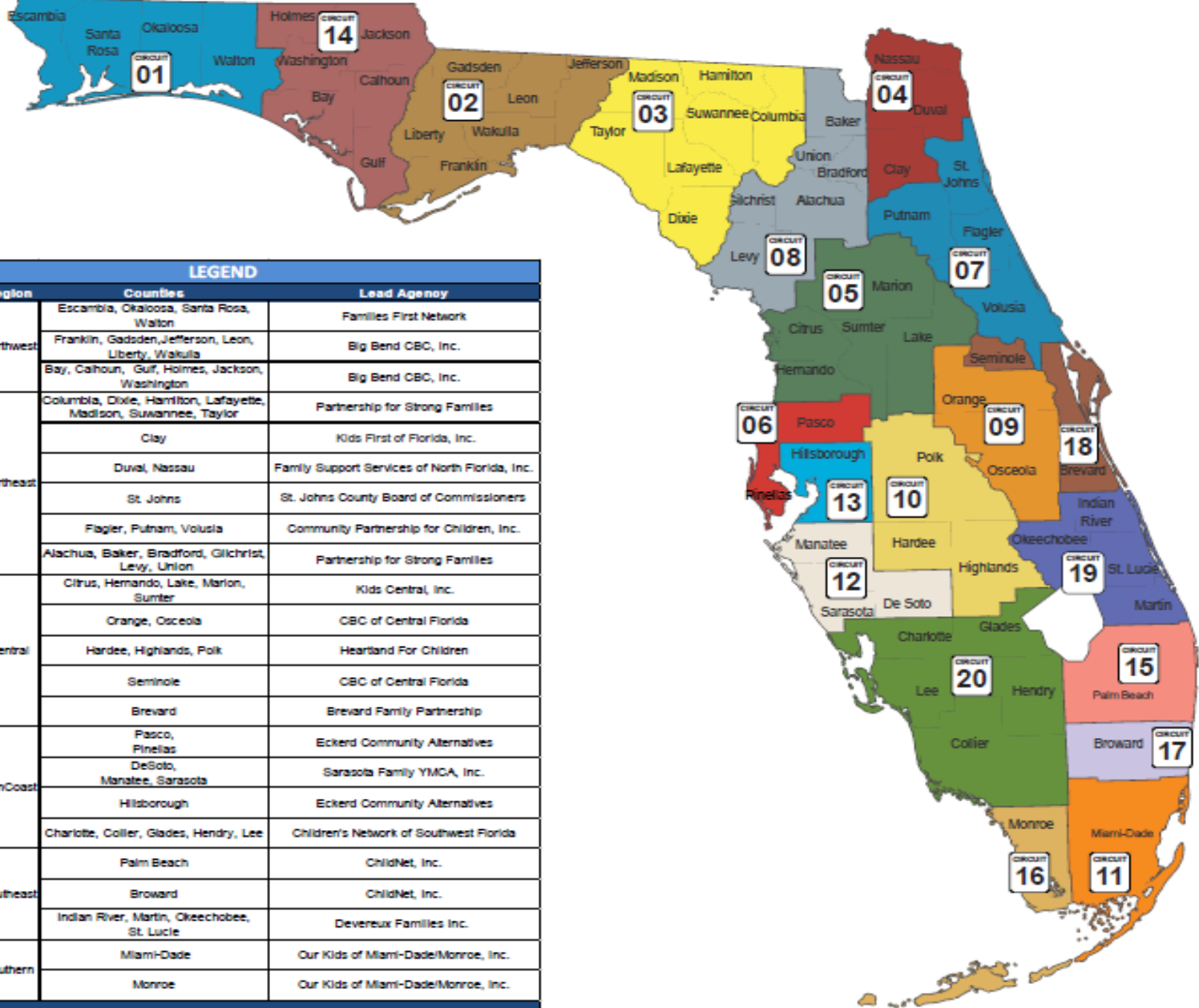


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
4		Clay	Kids First of Florida, Inc.	
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
7		St. Johns	St. Johns County Board of Commissioners	
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
9		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
6		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	