

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting  
Scheduled for Wednesday, November 16, 2016 at 10 a.m.

Data for Week Ended  
Sunday, November 13, 2016

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of July 1, 2016 to September 30, 2016



	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	08/01/15 - 07/31/16	05/01/16 - 07/31/16	11/01/15 - 01/31/16	07/01/16 - 09/30/16	07/01/15 - 09/30/15	10/01/15 - 09/30/16	07/01/14 - 09/30/14	10/01/15 - 09/30/16	7/1/2016	7/1/2016	10/01/15 - 09/30/16	9/30/2016
Big Bend CBC (Circuit 2 & 14)	8.48	97.6%	96.2%	99.7%	29.8%	66.3%	100.0%	3.6	99.0%	97.6%	70.8%	64.9%
Brevard Family Partnership	13.7	98.2%	95.1%	99.8%	18.3%	47.8%	95.0%	4.14	96.8%	93.3%	81.8%	65.0%
ChildNet Inc	12.51	97.4%	98.8%	99.9%	26.7%	52.7%	91.1%	3.4	97.2%	93.0%	90.0%	55.9%
ChildNet Palm Beach	8.79	97.6%	98.8%	100.0%	45.1%	59.2%	92.3%	3.44	95.4%	95.1%	93.4%	56.3%
Children's Network of SW Florida	13.86	95.8%	95.0%	99.8%	45.7%	44.7%	90.3%	6.4	93.7%	85.2%	91.2%	60.4%
Community Based Care (Cir #9)	11.12	96.8%	95.9%	99.8%	26.6%	56.2%	89.6%	3.57	96.8%	94.8%	76.6%	58.2%
Community Based Care (Cir #18)	12.39	97.6%	97.1%	99.8%	33.8%	54.0%	93.7%	3.74	94.3%	94.4%	73.3%	69.4%
Community Partnership for Childr.	8.61	97.4%	97.8%	99.4%	28.9%	50.9%	89.3%	3.06	92.2%	81.5%	86.1%	64.1%
Devereux CBC of Okeechobee	7.39	97.5%	92.9%	99.9%	29.7%	66.0%	96.2%	4.53	98.8%	96.2%	84.0%	65.0%
Eckerd Community Alternatives	10.17	97.7%	95.7%	99.9%	56.9%	52.8%	83.5%	3.85	99.0%	97.5%	92.9%	67.3%
Eckerd Community Hillsborough	10.9	96.8%	93.2%	99.9%	52.6%	50.7%	90.2%	5.49	98.1%	96.4%	98.8%	64.8%
Families First Network	8.85	99.0%	96.4%	99.2%	40.6%	50.4%	90.9%	5.91	91.8%	81.2%	77.7%	64.2%
Family Integrity Program	8.72	97.1%	93.9%	99.9%	29.7%	51.1%	83.3%	2.91	96.8%	96.6%	66.6%	74.5%
Family Support Services North Fla	5.99	95.7%	95.0%	99.9%	47.1%	63.0%	90.1%	3.71	98.4%	95.0%	88.2%	73.8%
<b>Heartland For Children</b>	<b>15.59</b>	<b>97.9%</b>	<b>98.1%</b>	<b>99.9%</b>	<b>41.4%</b>	<b>50.6%</b>	<b>87.1%</b>	<b>3.64</b>	<b>98.4%</b>	<b>92.3%</b>	<b>88.6%</b>	<b>60.2%</b>
Kids Central, Inc.	12.89	97.1%	91.3%	99.7%	43.8%	42.0%	92.8%	4.17	95.6%	93.0%	88.6%	73.7%
Kids First of Florida, Inc.	9.02	96.4%	94.5%	99.9%	32.3%	74.1%	100.0%	1.78	99.0%	96.7%	100.0%	60.6%
Our Kids of Miami-Dade	11.39	98.5%	98.3%	99.4%	40.0%	57.3%	90.2%	5.53	97.4%	97.0%	86.1%	55.6%
Partnership for Strong Families	8.78	97.1%	96.8%	99.8%	58.7%	56.7%	95.8%	3.63	97.9%	96.5%	100.0%	66.2%
Sarasota Y/Safe Children Coalition	16.89	95.8%	95.1%	99.8%	41.8%	57.1%	91.2%	4.66	97.4%	82.1%	91.3%	69.2%
<b>Statewide</b>	<b>11.15</b>	<b>97.3%</b>	<b>96.0%</b>	<b>99.8%</b>	<b>41.3%</b>	<b>53.8%</b>	<b>90.4%</b>	<b>4.32</b>	<b>96.6%</b>	<b>92.8%</b>	<b>87.7%</b>	<b>63.5%</b>
<b>Red Zone</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>

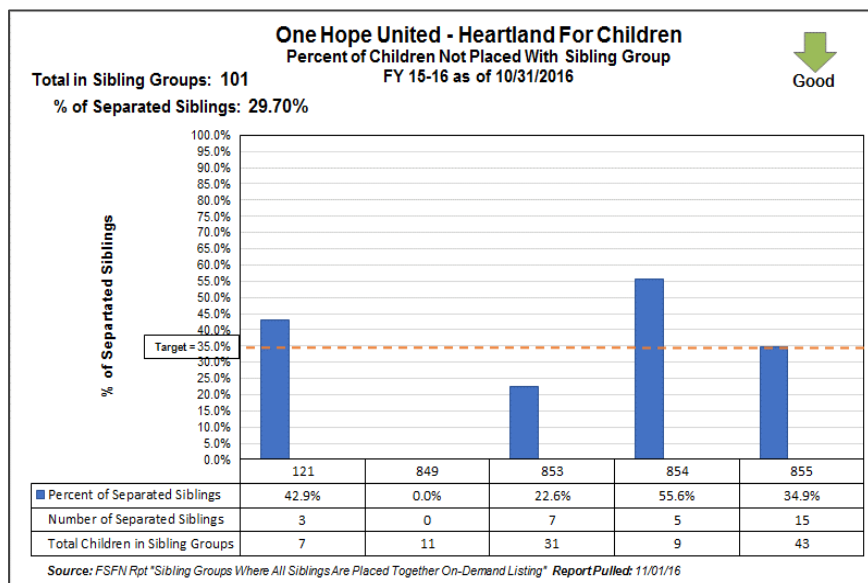
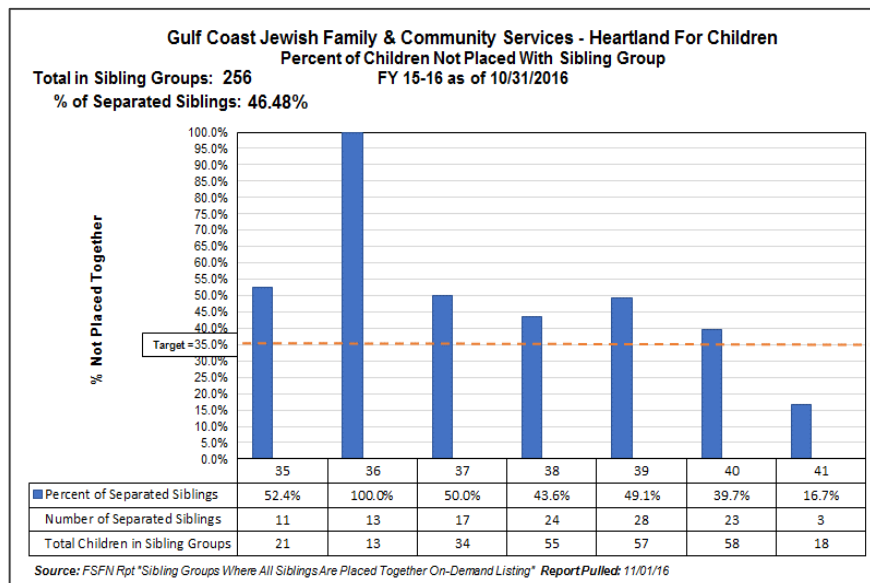
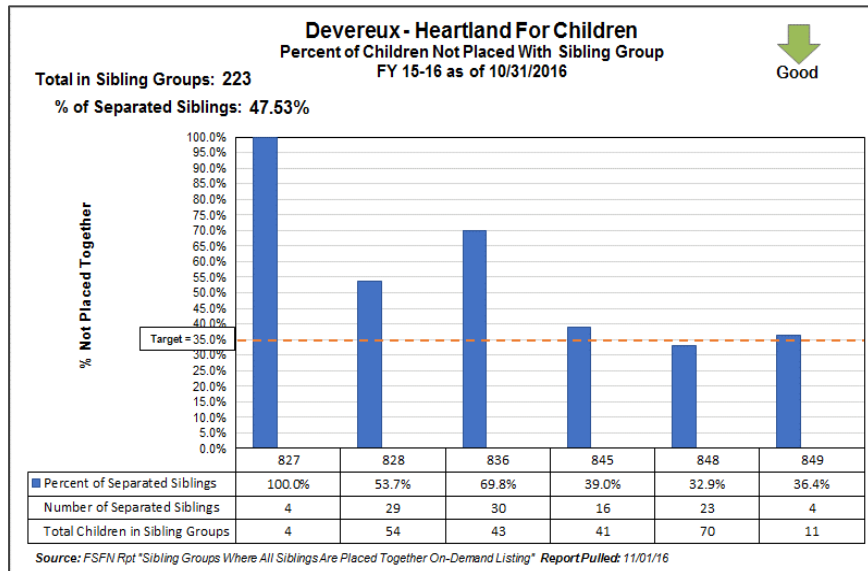
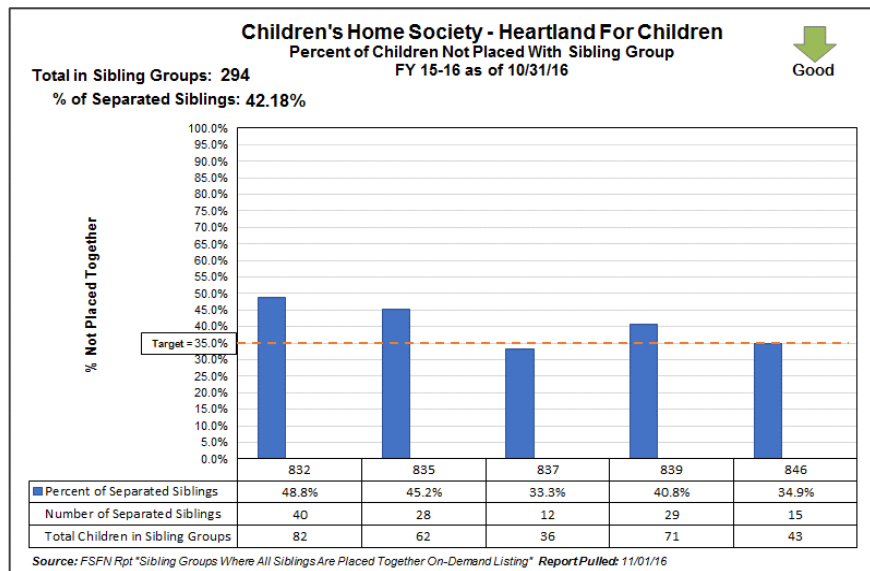
# Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 10/31/16

FY 16-17 Target: 35.0%

Children in Sibling Groups: 874

Percent of Separated Siblings: 43.36%

Total Separated Siblings: 379



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 11/01/16 - 11/30/16			
Agency	# of Children Not seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	6	6444 / 6451	99.89%
DEV	10	5879 / 5902	99.61%
GCJFCS	8	5402 / 5428	99.52%
OHU	2	4892 / 4896	99.92%
<b>Total</b>	<b>26</b>	<b>22628 / 22688</b>	<b>99.74%</b>

*\*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 11/13/16*

# of Children Not Seen, Month of Nov 2016	
# Not Seen	Agency
212	CHS
212	DEV
149	GCJFCS
106	OHU
29	CPI
708	Grand Total



*Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 11/13/16*

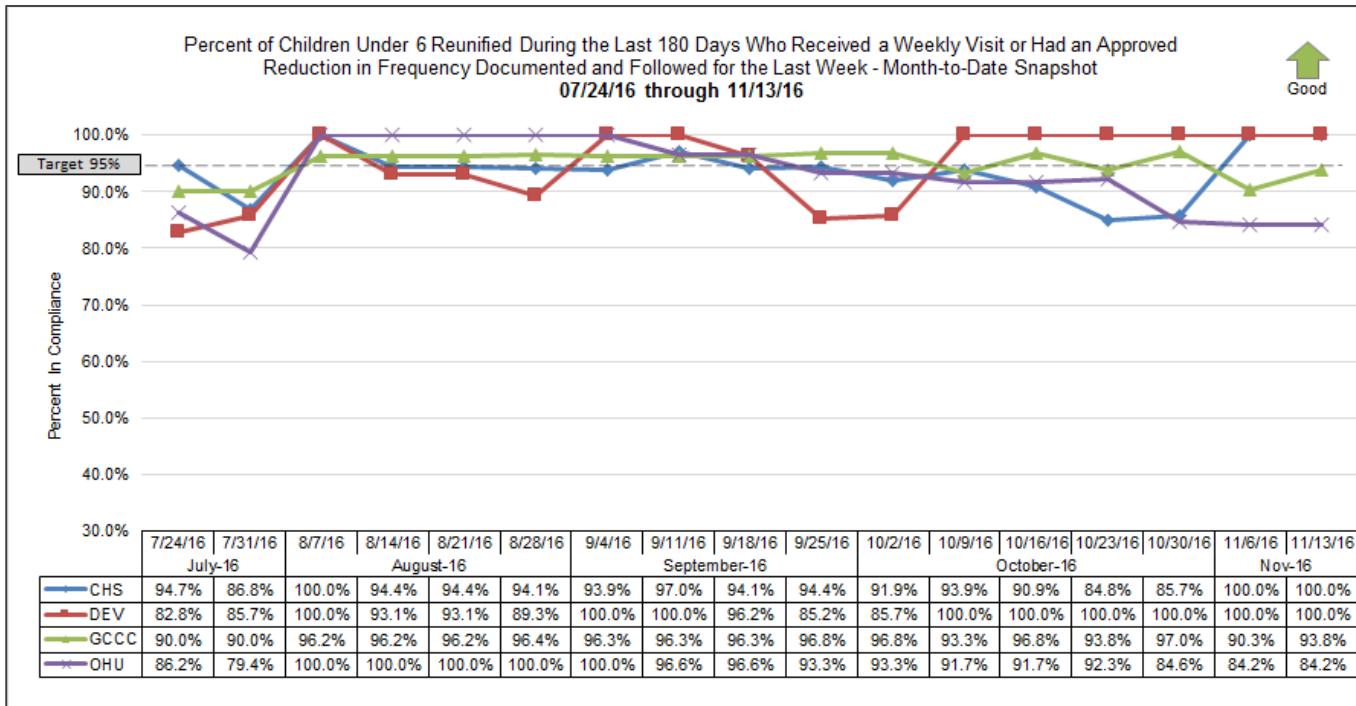
Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 32
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 32
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

## Children Under 6 Reunified

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a FTF Visit During the Last Week or Had an Approved Reduction in Frequency - Documented and Followed

Percent of Children Under 6 Reunified During the Last 90 & 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed				
Reporting Week Ending: 11/13/16				
Agency	Children with Misses Last Week		Children with OCS Misses Last Week	
	90 Days	180 Days	90 Days	180 Days
CHS	0	0	0	0
DEV	0	0	0	1
GCJFCS	0	1	0	0
OHU	0	0	0	0
HFC	0	1	0	1

Percent of Children Under 6 Reunified During the Last 180 Days Who Received a Weekly Visit or Had an Approved Reduction in Frequency Documented and Followed					
November Month-to-Date: 11/30/16					
Agency	Children Reunified	Children with Misses	Percent in Compliance	Children with OCS Misses	Adjusted Compliance
CHS	37	2	94.59%	2	100.00% 
DEV	23	1	95.65%	1	100.00% 
GCJFCS	32	2	93.75%	0	93.75%
OHU	19	3	84.21%	0	84.21%
HFC	111	8	92.79%	3	95.37%



## Scorecard Measures 5 & 6 - Children Achieving Permanency

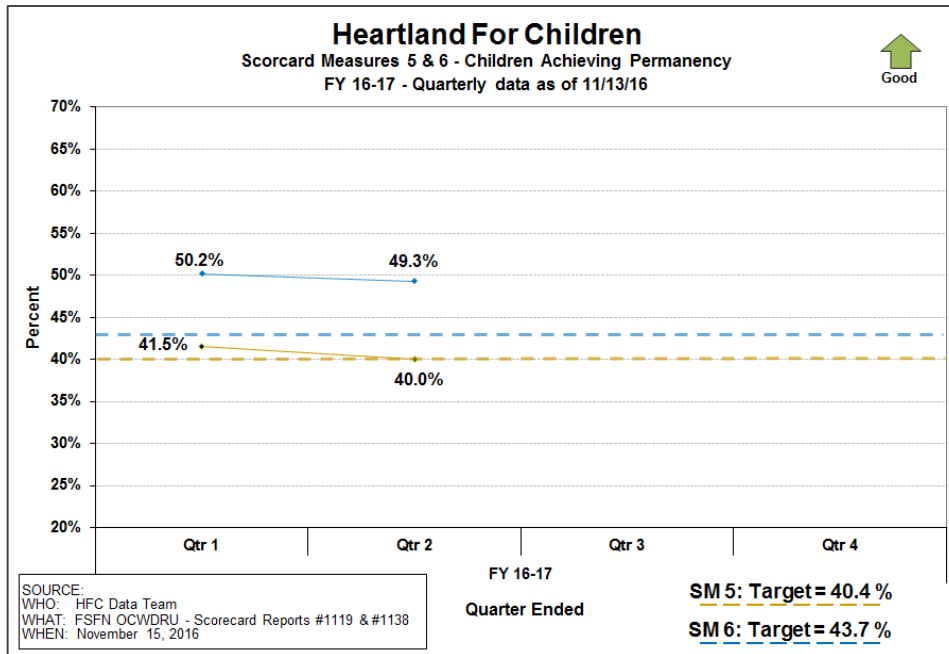
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 10/01/15 to 12/31/15 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 2</u> as of 11/13/16			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	27	59	45.8%
DEV	17	60	28.3%
GCJFCS	36	90	40.0%
OHU	11	17	64.7%
<b>Total</b>	<b>91</b>	<b>226</b>	<b>40.3%</b>

Scorecard Measure #6 - 01/01/16 to 12/31/16 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 2</u> as of 11/13/16			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	44	96	45.8%
DEV	27	67	40.3%
GCJFCS	46	77	59.7%
OHU	15	28	53.6%
<b>HFC</b>	<b>132</b>	<b>268</b>	<b>49.3%</b>

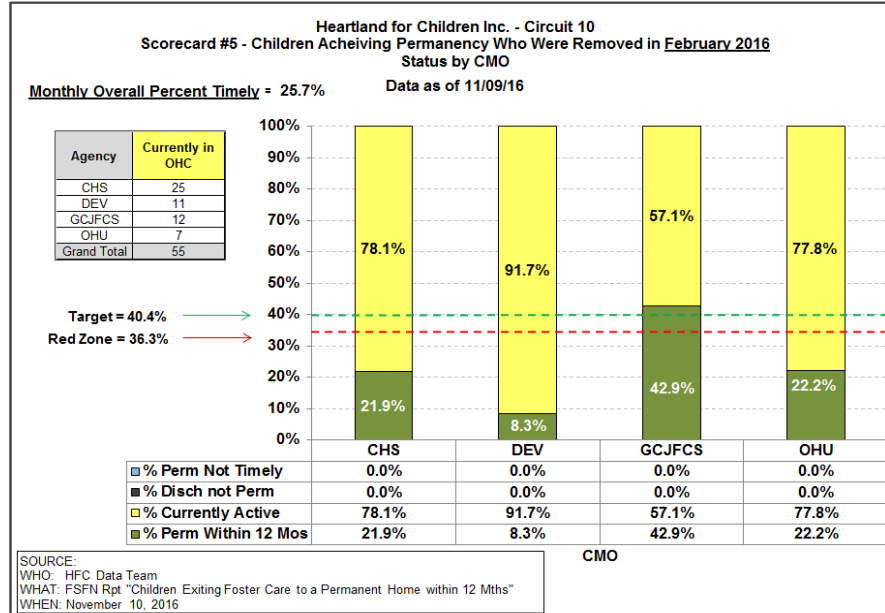
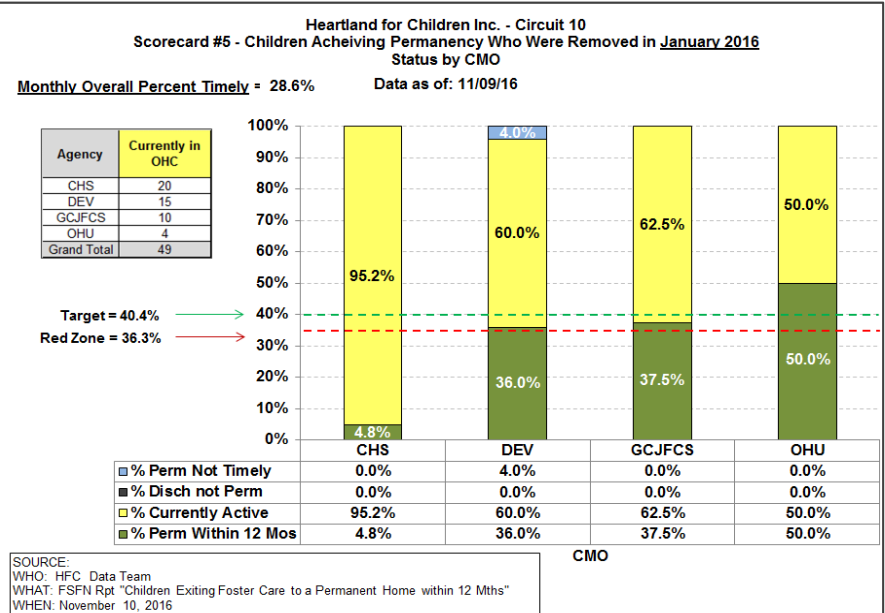
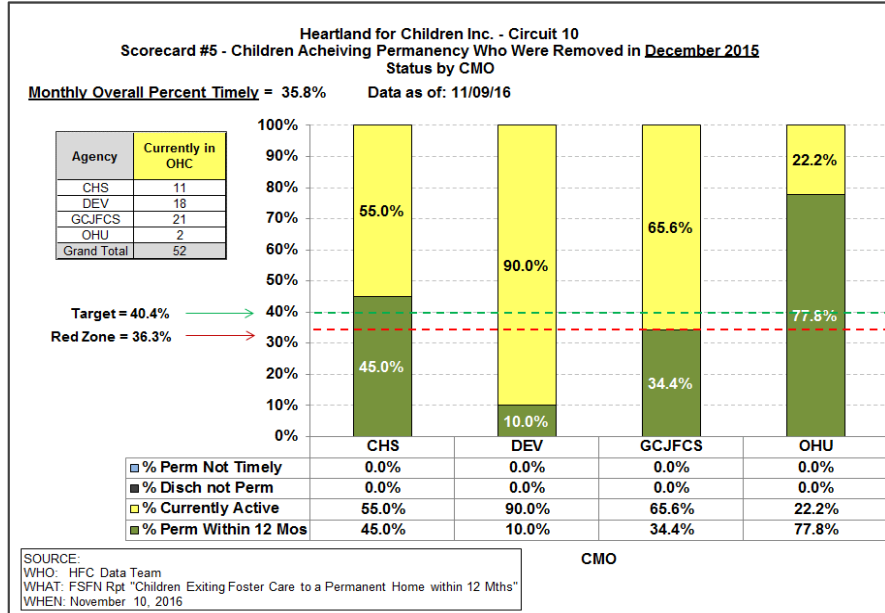
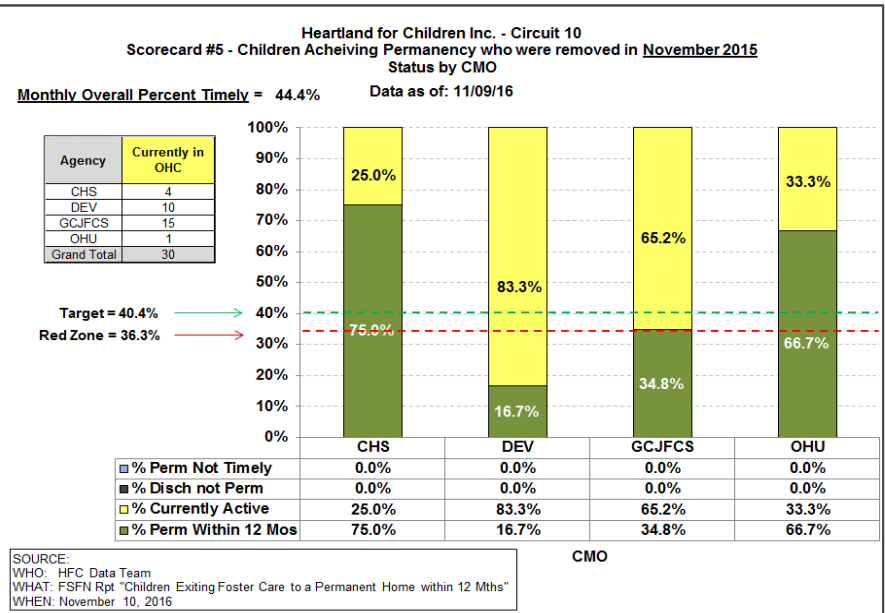
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Reunifications Entered into FSFN: Week of 11/07/16 thru 11/13/16					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	12	4	16	4	4
DEV	2	0	2	0	0
GCJFCS	0	4	4	2	2
OHU	0	0	0	0	0
<b>Total</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>6</b>	<b>6</b>

# Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Nov 2015 – Feb 2016



## Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
November Removals as of 11/13/16					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	3	0	0	0	3
DEV	0	0	0	0	0
GCJFCS	2	0	0	0	2
OHU	0	1	0	0	1
<b>Total</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>6</b>

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 11/07/16 - 11/13/16								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
10/10/2016	142849-OHU-HIGHLANDS	4/26/2013	12/10/2014	19	22	btw 1 - 2 yrs	N	-
11/4/2016	141832-CHSFL	10/28/2014	6/28/2016	20	4	< 1 yr	Y	28%
10/28/2016	141835-CHSFL	9/22/2014	5/8/2016	20	5	< 1 yr	Y	64%
10/28/2016	141835-CHSFL	9/22/2014	8/16/2016	23	2	< 1 yr	Y	65%
11/3/2016	141040-GCCC	5/6/2015	2/12/2016	9	8	< 1 yr	N	-
11/3/2016	141040-GCCC	5/6/2015	2/12/2016	9	8	< 1 yr	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 11/13/16

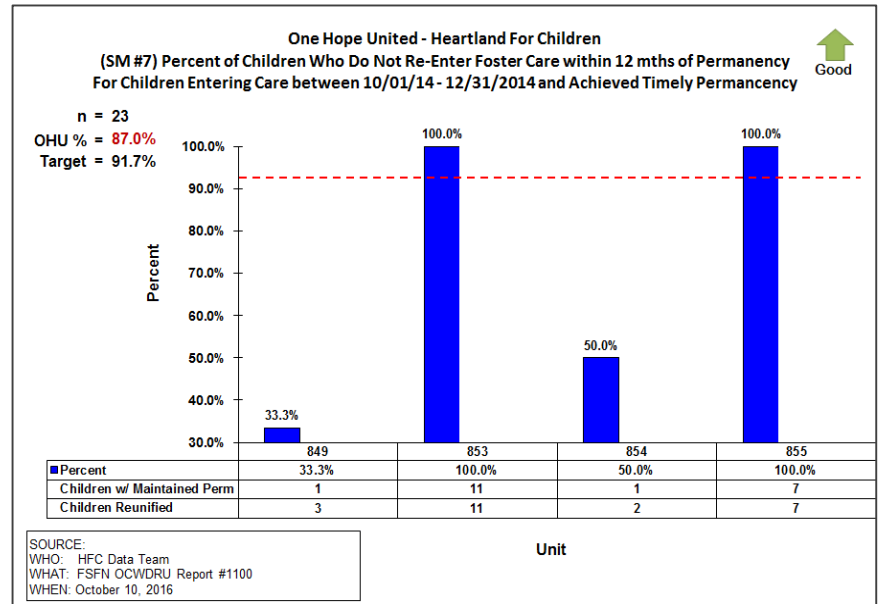
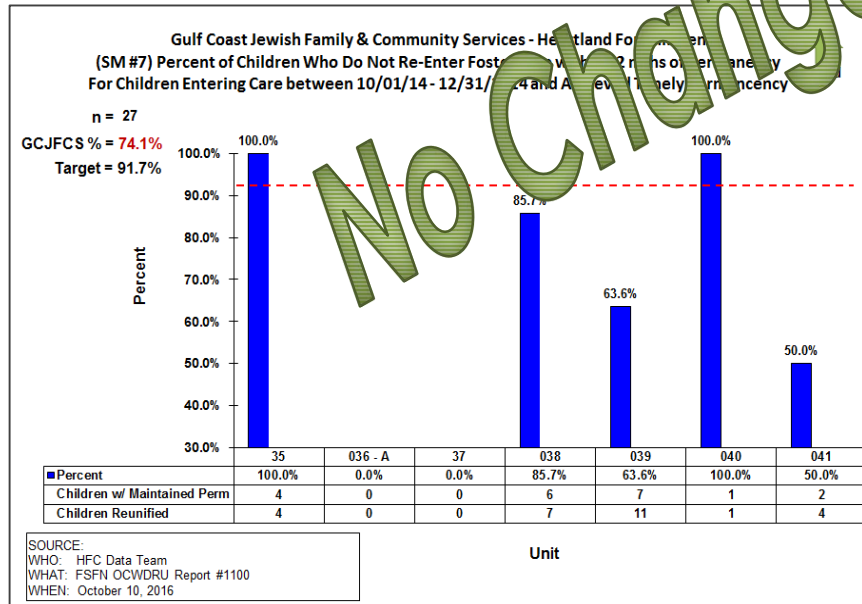
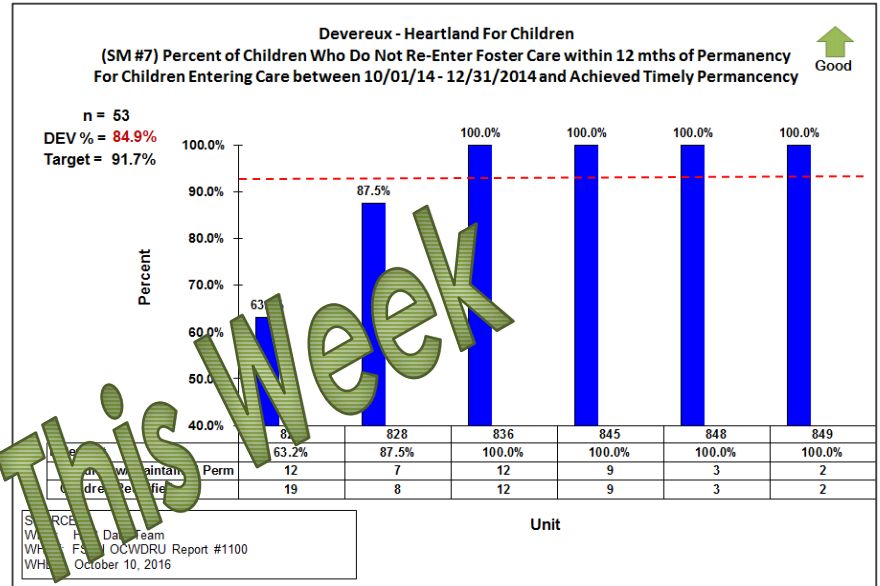
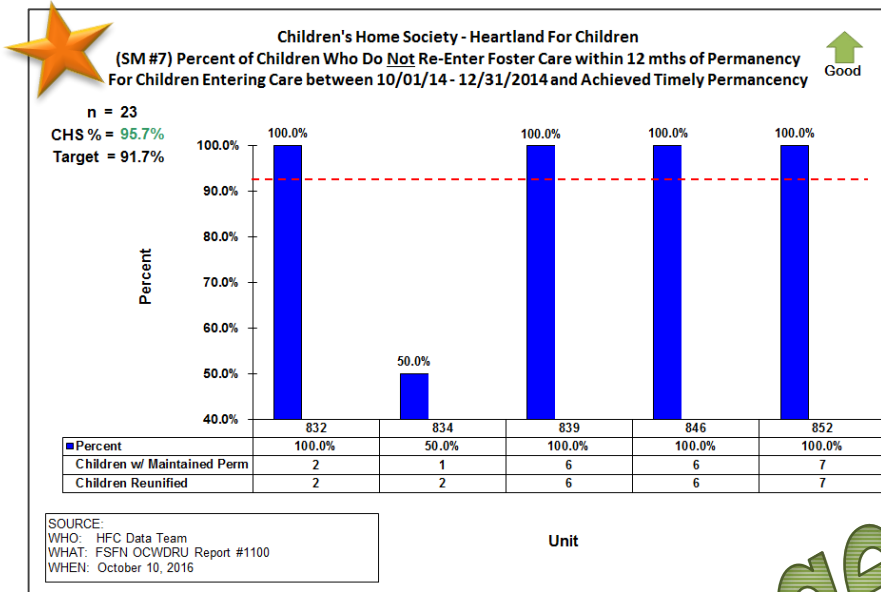


# Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 2<sup>nd</sup> Qtr. Performance: **84.9%**

Children who Maintained Permanency: **107**

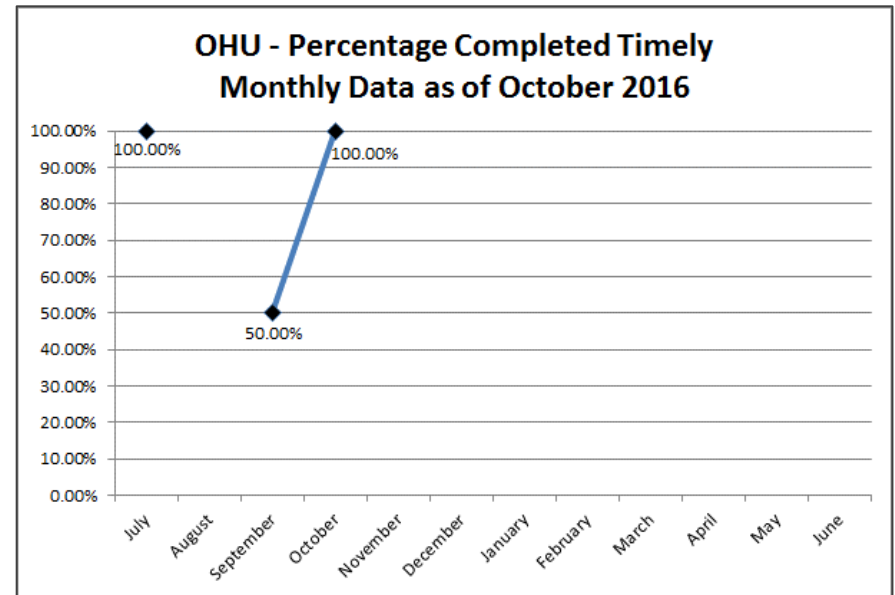
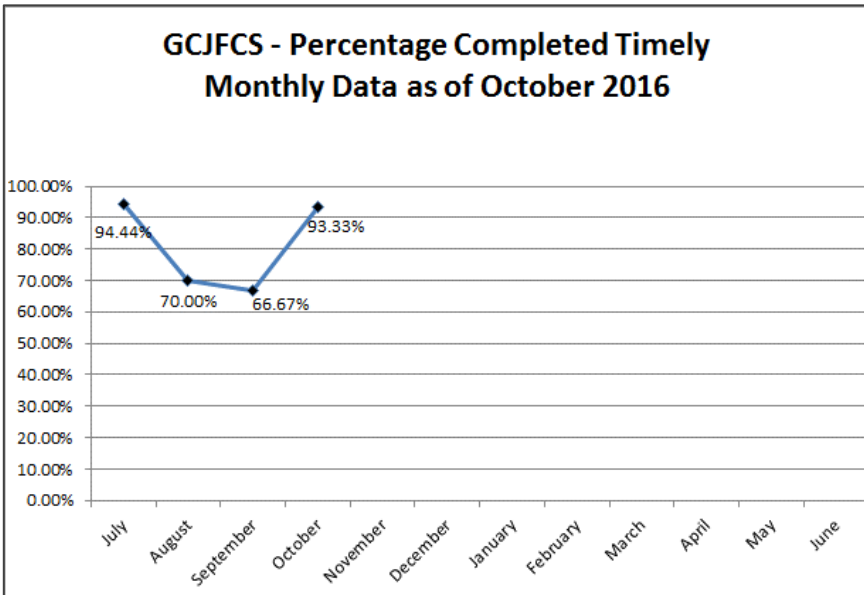
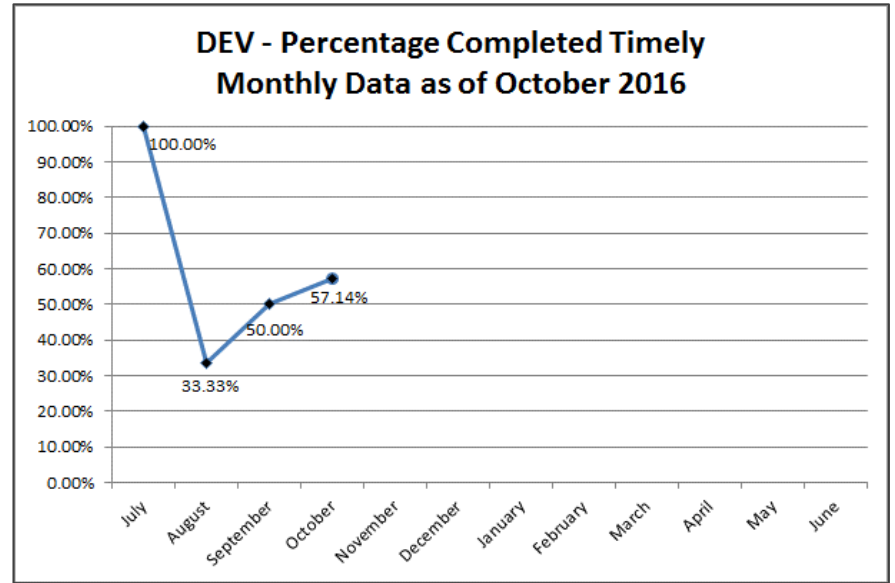
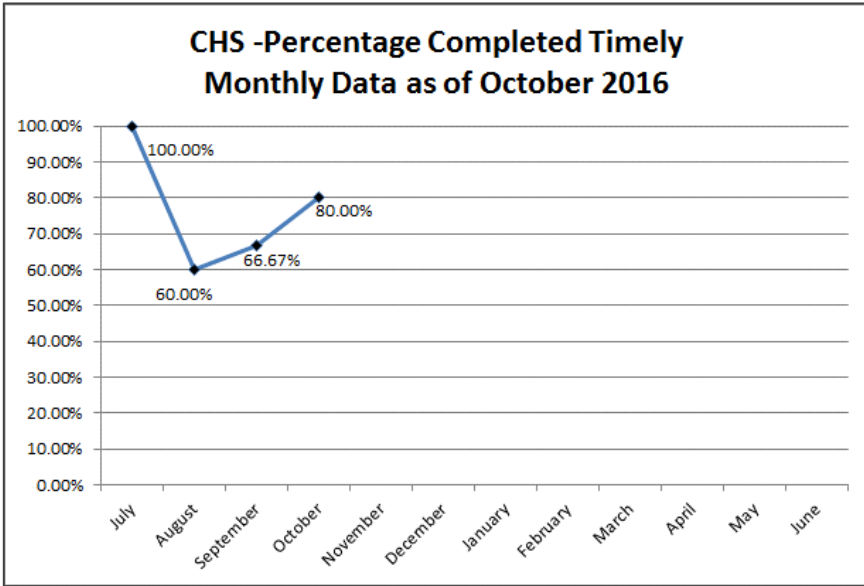
Children Entering Care between 10/01/14 – 12/31/14 and Achieved Timely Permanency: **126**



No Change This Week

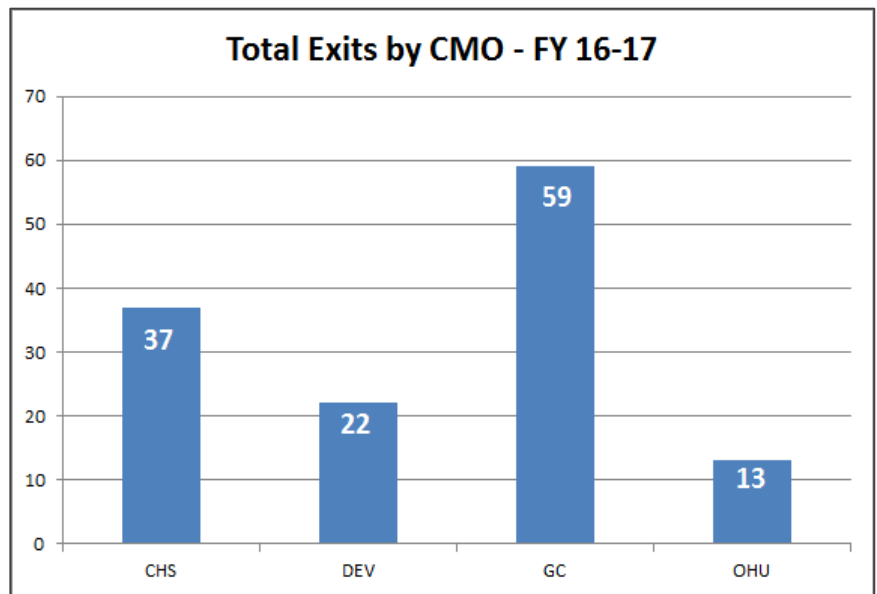
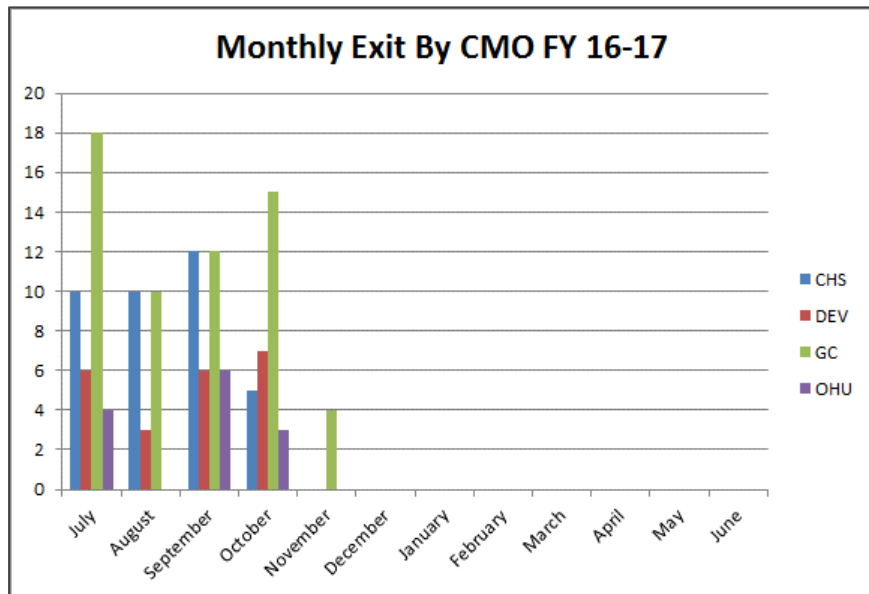
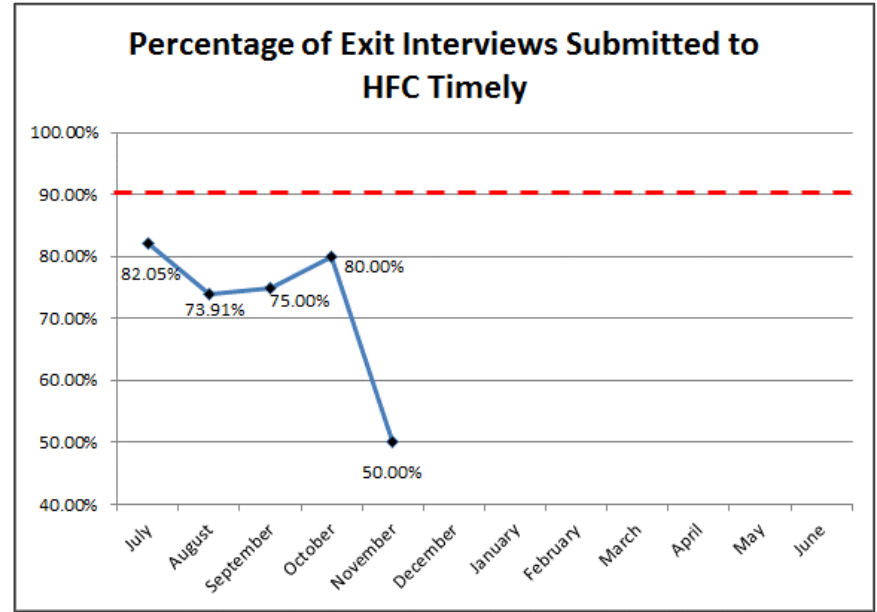
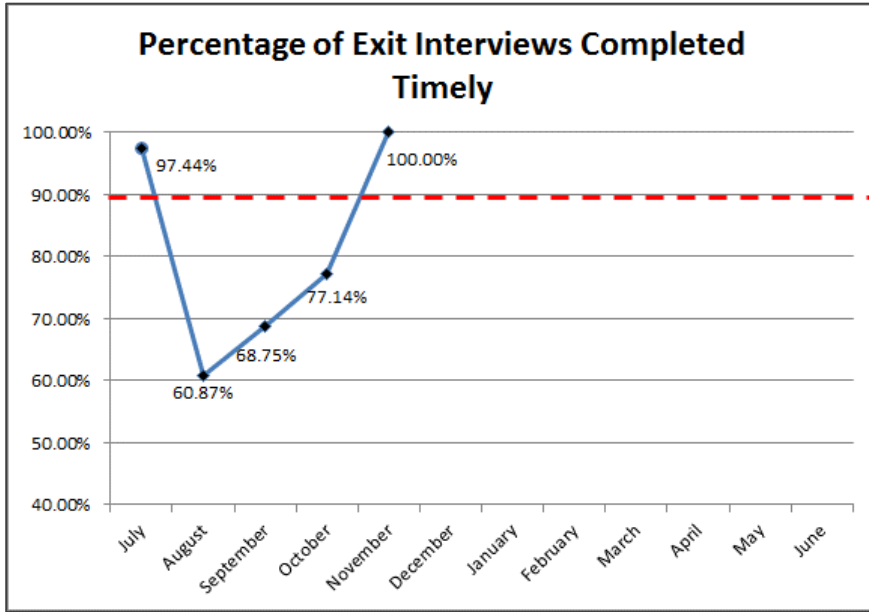
# Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 78.95%



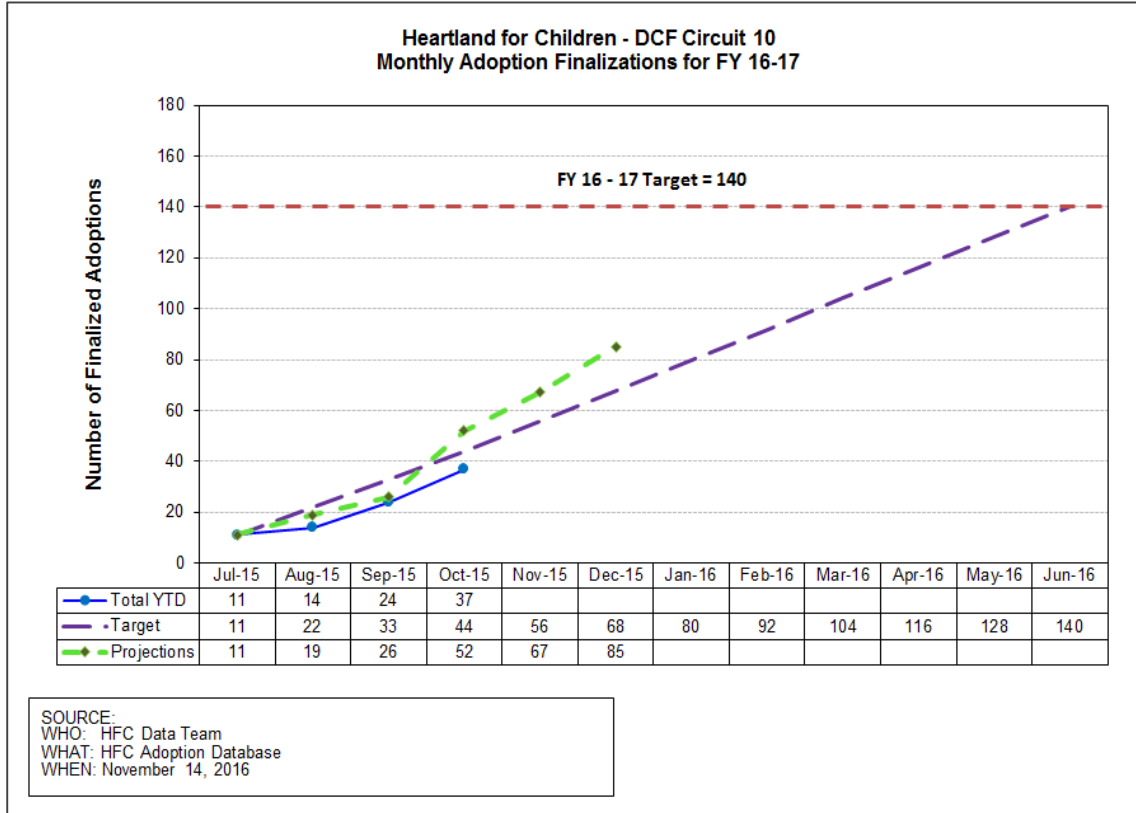
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 78.95%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**FY 16-17 Upcoming Finalization Dates**

November 23, 2016  
November 30, 2016

Percent of Adoptions Finalized  
Within 24 Months of Removal

Target is 36.6%  
TPR Database shows: 29.7%

## Manually Reported Adoption Data for FY 16-17 through November 14, 2016:

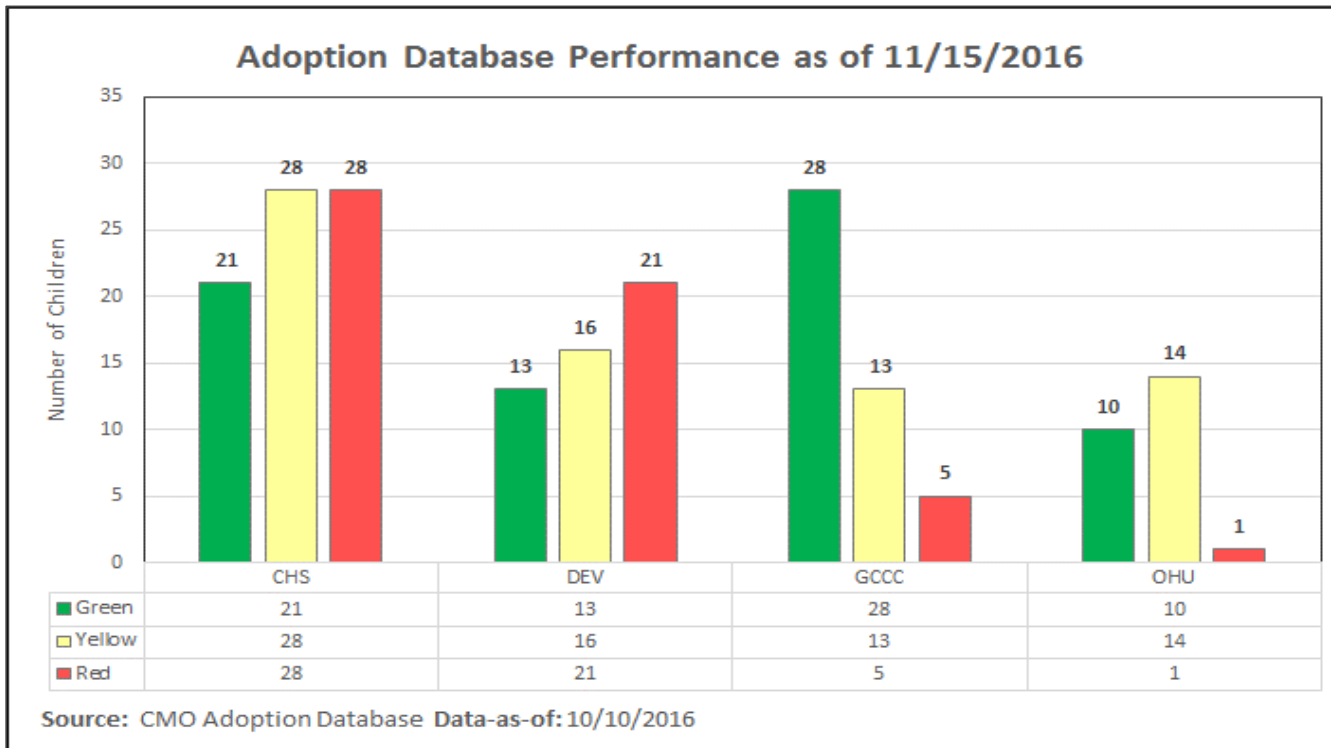
Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
	Number of Adoptions Finalized																								Total				
	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual					
CMO																													
CHS	7	7	0	0	0	0	3	1	5	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	8	37.5%	44	18.2%	
DEV	0	0	5	0	3	3	4	3	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0.0%	32	18.8%	
GCJFCS	4	4	2	3	2	3	4	3	3	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	13	46.2%	39	33.3%	
OHU	0	0	1	0	2	4	15	6	3	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	10	20.0%	25	40.0%	
<b>Total</b>	11	11	8	3	7	10	26	13	15	0	18	0	0	0	0	0	0	0	0	0	0	0	0	0	37	29.7%	140	26.4%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		85		85		85		85		85		85		85						

# CMO Monthly Adoption Database Performance

Number of Children Entered into the Adoption Database

Overall CMO Performance		
CHS	69%	Red
DEV	74%	Yellow
GCJFCS	88%	Yellow
OHU	87%	Yellow

Total count of completed tasks for each child within their current adoption level in the Database.



**Green** = All tasks have been completed within the child's current Adoption level in the Database

**Yellow** = 75% of All tasks have been completed within the child's current Adoption level in the Database

**Red** = Less than 75% of tasks have been completed within the child's current Adoption level in the Database

# Foster Home Profile



# Devereux

*Inspiring hope. Empowering lives. For 100 years*



## GAP

Guardians as Parents

# CPI PROJECT

STRATEGIES ON BUILDING INTERNAL CAPACITY



## Foster Home – Capacity and Recruitment

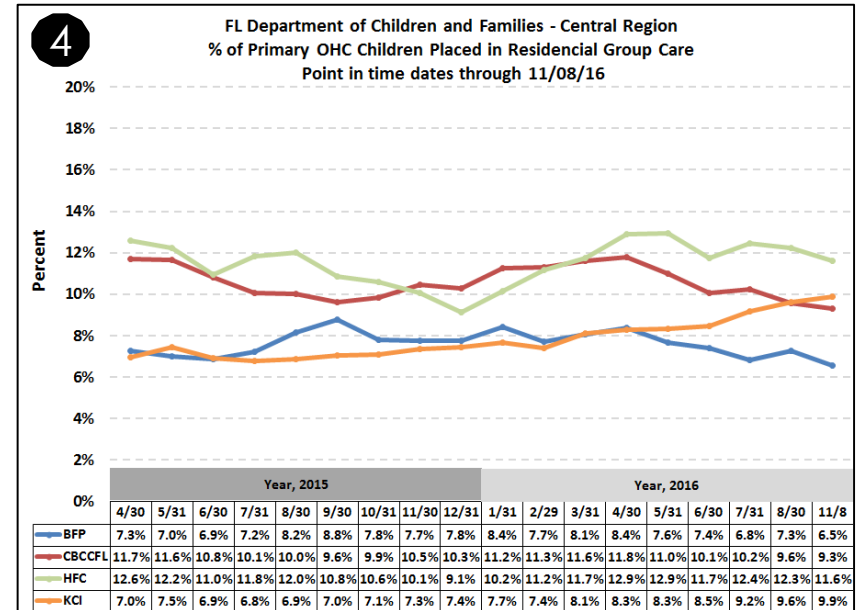
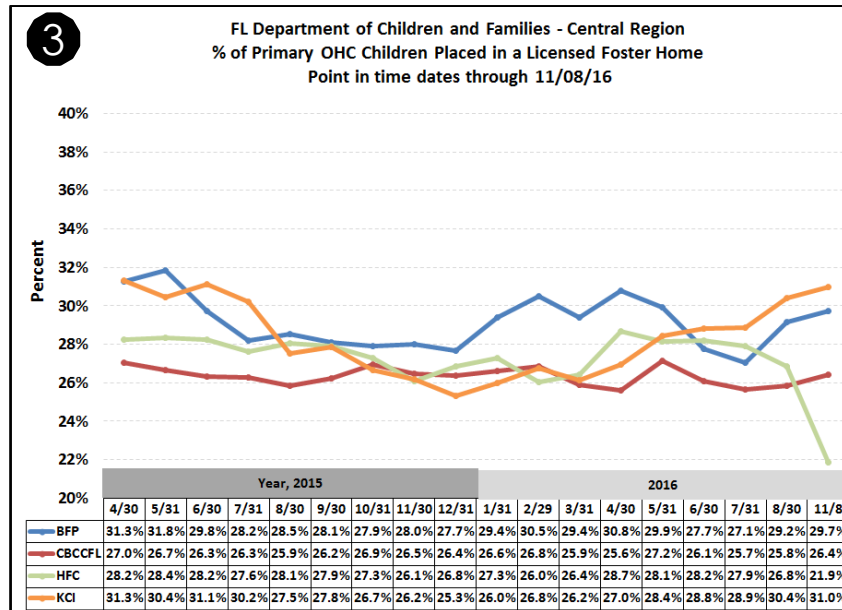
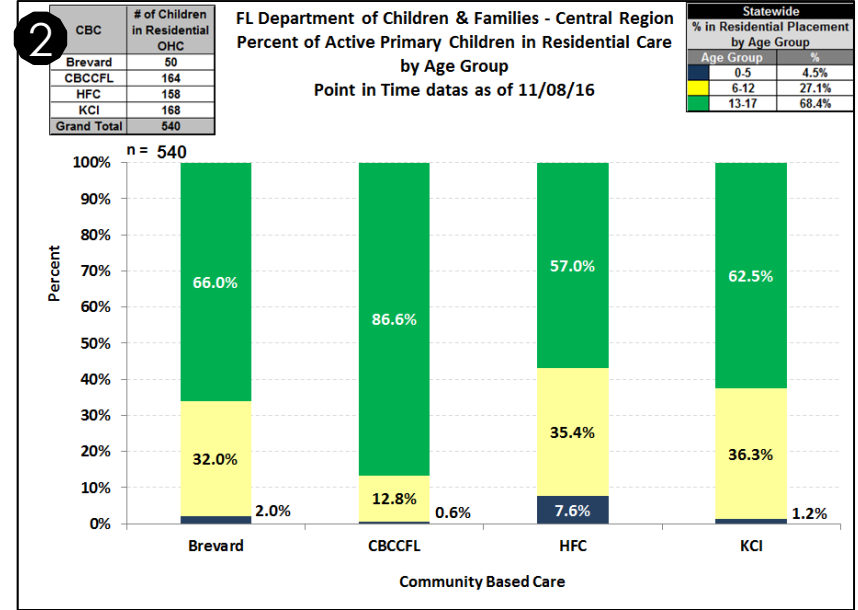
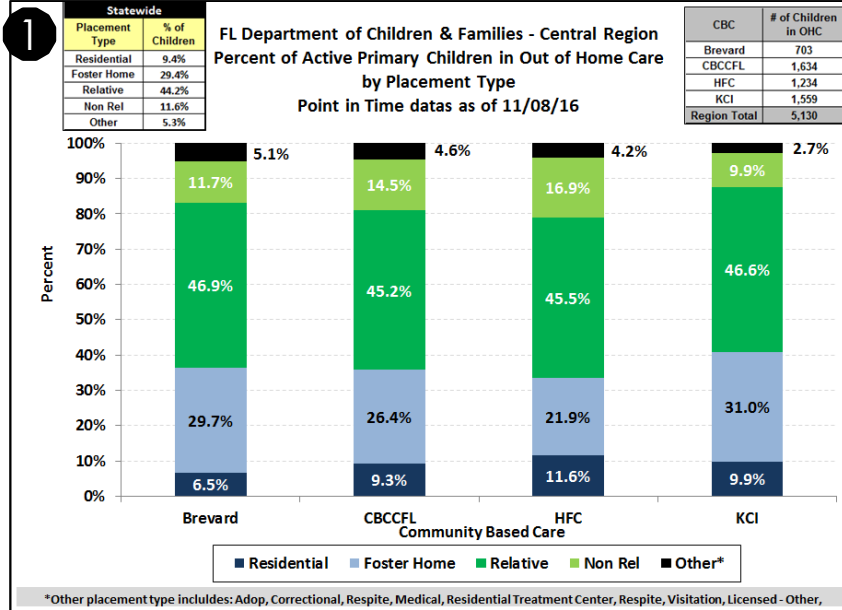
DCF Central Region Number of Foster Homes and Beds Month End through October 2016					
CBC	As of 10/31/2016		Licensed Out of Home Totals as of 10/31/2016 as of 11/04/2016		
	# of Homes	# of Beds	Children Placed in Foster Homes	Children Placed in Residential	Total in Licensed Care
BFP	133	298	208	52	260
CBCCFL	333	638	426	166	592
HFC	175	417	278	154	432
KCI	223	539	488	165	653
<b>Central Region</b>	<b>864</b>	<b>1,892</b>	<b>1,400</b>	<b>537</b>	<b>1,937</b>

Source: FSFN "Children and Young Adults in OHC or Receiving In-home Services Listing" report #1077  
Foster Homes total calculated by the placement type of "Foster Home"  
Residential Total was calculated by Residential and Residential Treatment Center placement types.

DCF Central Region FY 16 - 17 Foster Home Capacity - Net Bed Yield Monthly through October 31, 2016				
CBC	Capacity as of June 30, 2016	Capacity as of October 31, 2016	FY Net Bed Yield	Total Closed Homes (Closed due to Adoption)
BFP	288	298	10	11 (1)
CBCCFL	643	638	-5	31 (9)
HFC	426	417	-9	14 (2)
KCI	515	539	24	24 (10)
<b>Central Region</b>	<b>1,872</b>	<b>1,892</b>	<b>20</b>	<b>80 (22)</b>

# Out of Home Care Snapshot & Trends

1. Percent of children in OHC placed in a residential placement
2. Percent of children in a residential placements by age group
3. Trends on percent of OHC children placed in a licensed foster home
4. Trends on percent of OHC children placed in residential group care

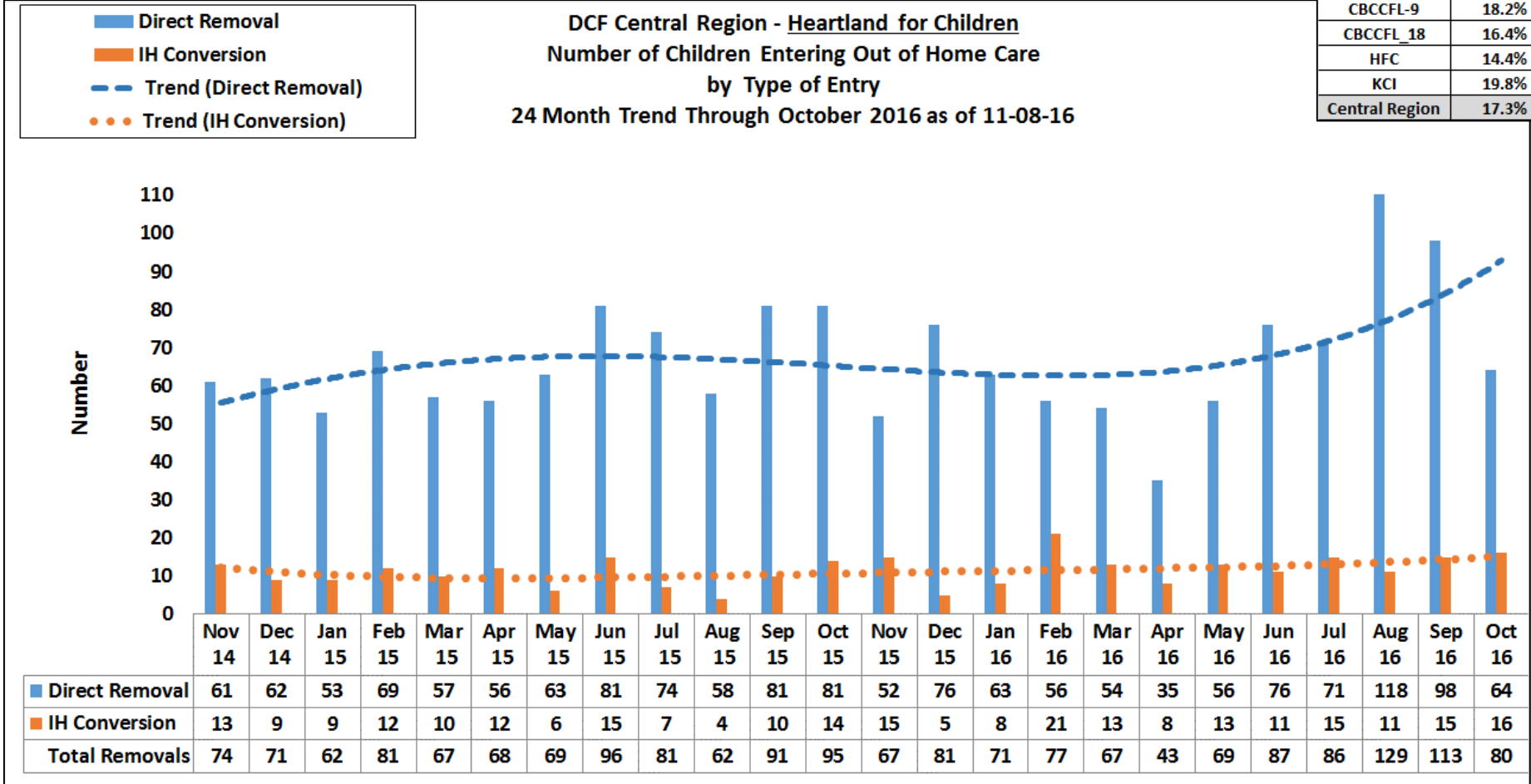


# Children Entering Out of Home Care by Type of Entry

**Definitions:**

- IH Conversion: Child entered out-of-home care after a living arrangement ended. (living arrangement end date is equal to the removal date)
- Direct Removal: Child entered out-of-home care directly from an investigation.

Agency	% of IH-Conversions
BFP	15.5%
CBCCFI-9	18.2%
CBCCFI_18	16.4%
HFC	14.4%
KCI	19.8%
Central Region	17.3%



Source: FSFN report "Children Entering and Exiting Out of home Care on-Demand Listing – OCWDRU – rpt #1182". Data is grouped by the county of the assignment not the agency assigned.

# Heartland for Children

## Quarterly Contract & Scorecard Measures Trends

Legend	
	Performance (Trend Line)
	Target Line
	Target Direction
	Standard or Better
	Below The Standard
	Red Zone
	Contract Measure

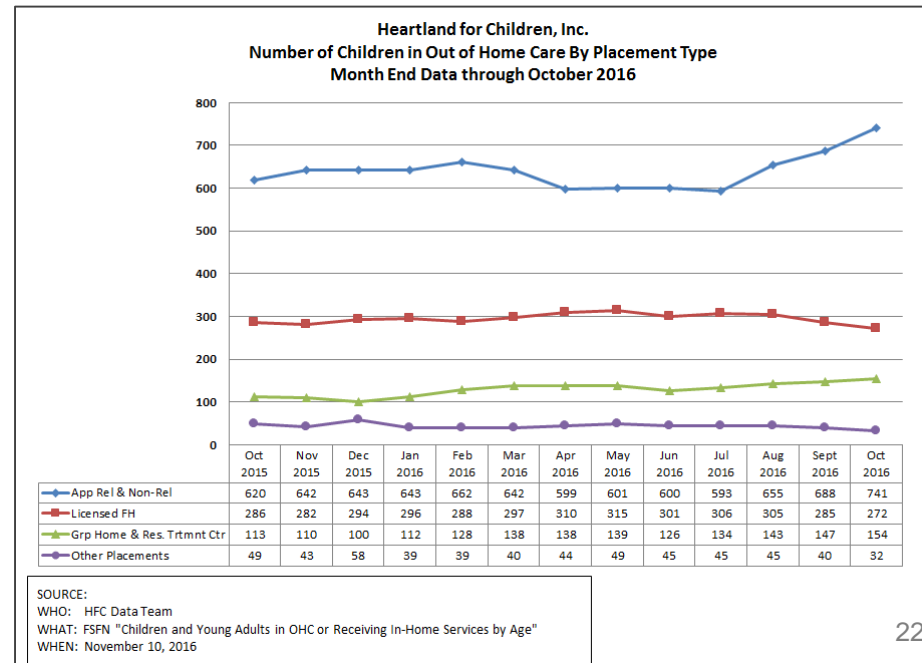
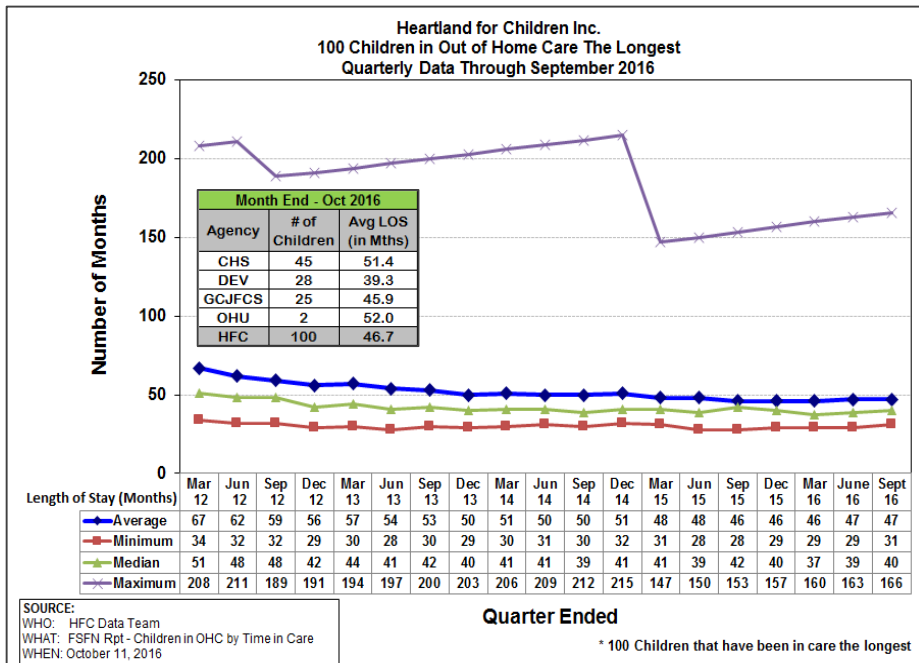
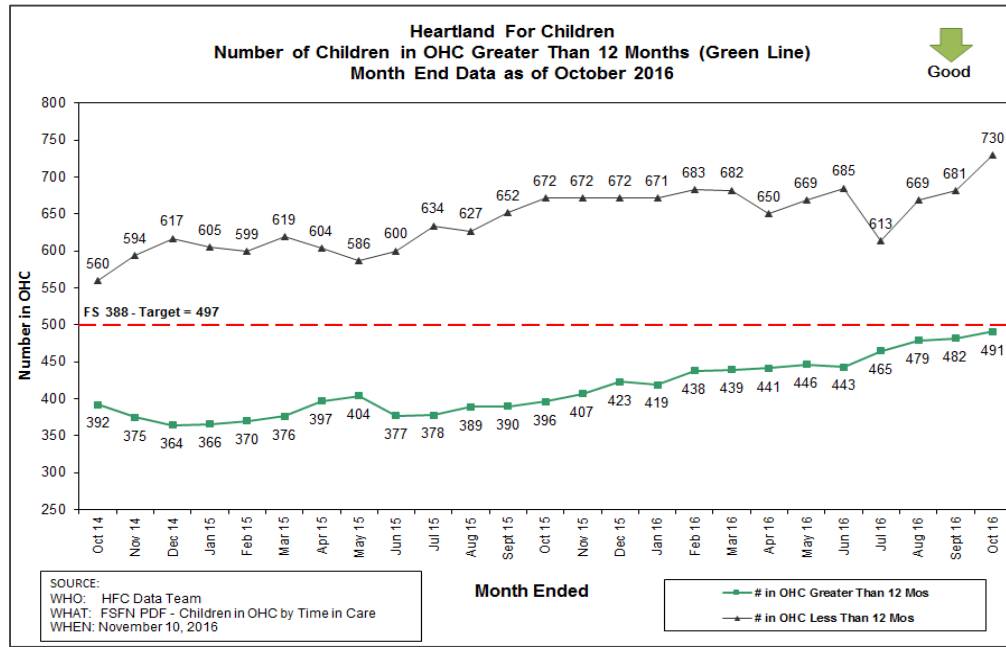
Scorecard Measure	Target (Red Line)	Quarterly Trend	Official Quarterly Performance								Monthly
			FY 14-15 Qtr 2	FY 14-15 Qtr 3	FY 14-15 Qtr 4	FY 15-16 Qtr 1	FY 15-16 Qtr 2	FY 15-16 Qtr 3	FY 15-16 Qtr 4	FY 16-17 Qtr 1	Oct 2016
1. Rate of Abuse per 100,000 Days in Foster Care	8.5 or Less		8.07	6.97	10.22	7.95	9.08	9.35	14.09	15.59	14.22
2. Children Who are not Abuse/Neglect During In-Home Services	95% or Higher		96.0%	98.9%	99.1%	97.4%	97.2%	97.4%	96.4%	97.9%	97.9%
3. Percent of Children Who Are Not Neglected or Abused After Receiving Services	95% or Higher		97.4%	99.4%	94.6%	97.6%	98.1%	92.8%	96.7%	98.1%	93.1%
4. Percentage of Children Under Supervision Who are Seen Every Thirty (30) Days.	99.5% or Higher		99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%
5. Children Exiting Foster Care to a Permanent Home within Twelve (12) Months of Entering Care.	40.5% or Higher		54.2%	52.5%	49.5%	40.3%	53.3%	47.5%	47.7%	41.4%	42.7%
6. Percent of Children Exiting to a Permanent Home w/in 12 Months for Those in Care 12 to 23 Months	43.6% or Higher		63.8%	64.9%	62.9%	55.9%	53.0%	56.1%	48.4%	50.6%	52.2%
7. Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	91.7% or Higher		90.5%	83.7%	75.9%	86.6%	88.2%	89.5%	88.5%	87.1%	93.4%
8. Placement moves per 1,000 days in care	4.12 or Less		2.97	3.28	4.03	3.37	2.86	2.70	3.05	3.64	3.63
9. Percentage of children in out-of-home care who received medical services within the last 12 months	95% or Higher		97.5%	99.0%	98.0%	97.8%	99.1%	99.0%	98.1%	98.4%	98.1%
10. Percentage of children in out-of-home care who received dental services within the last 7 months	95% or Higher		91.7%	91.9%	95.7%	94.7%	93.3%	94.7%	95.2%	92.3%	94.8%
11. Percentage of young adults in foster care at age 18 who have earned a high school diploma or GED or are enrolled in a secondary education program	80% or Higher		68.9%	82.1%	87.2%	89.3%	90.0%	82.2%	90.6%	88.6%	83.3%
12. Percent of Sibling Groups Where All Siblings are Placed Together	65% or Higher		57.7%	59.1%	59.4%	60.3%	58.6%	59.0%	58.8%	60.2%	59.9%

**Percent of Children with an active placement in Licensed OHC  
Placed Outside of Removal County/Circuit/Region  
Statewide by Region and Circuit as of 10/31/16  
Data as of 11/08/16**

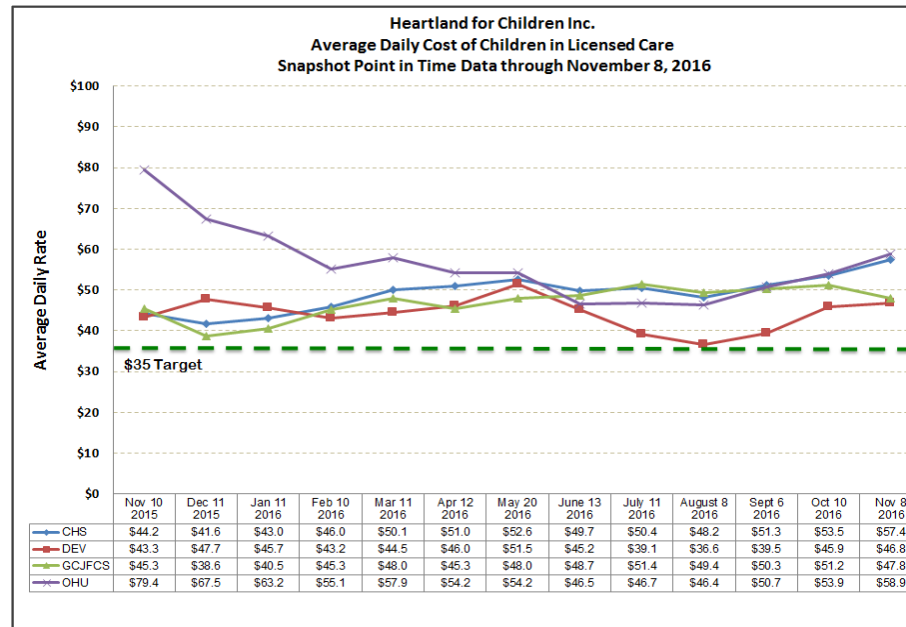
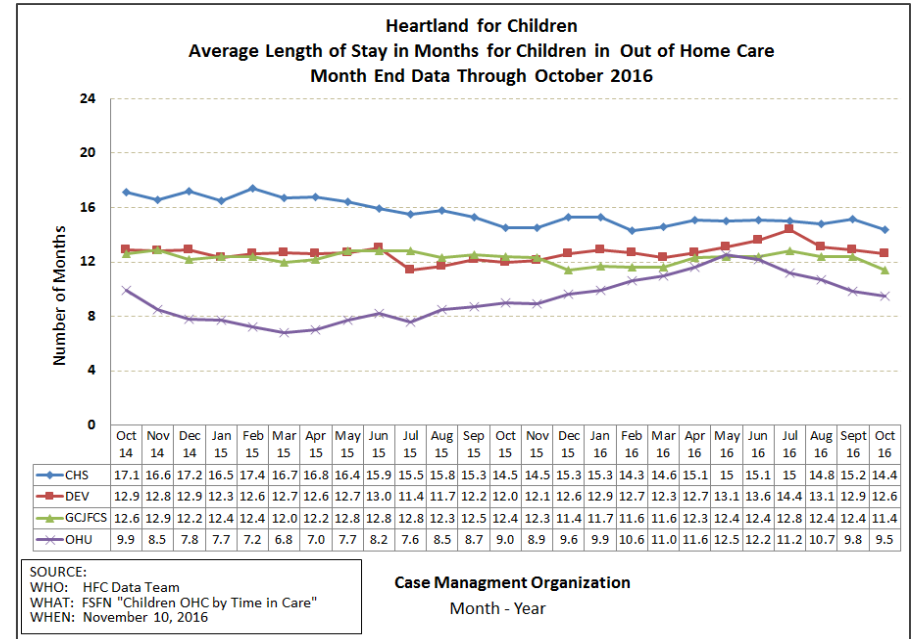
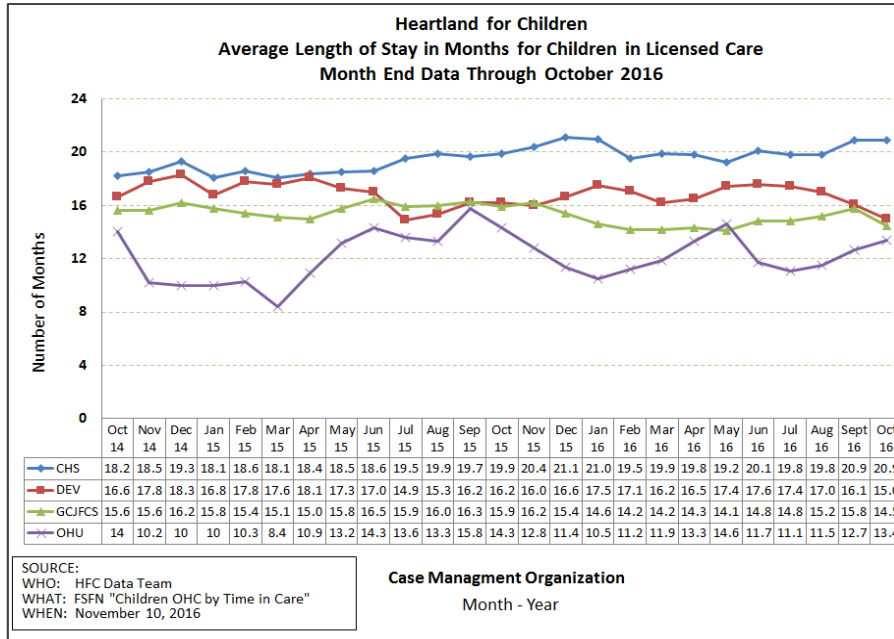
Region/Circuit	Total Children	Children Placed Outside of Removal County	Percent Placed Outside Removal County	Children Placed Outside of Removal Circuit	Percent Placed Outside Removal Circuit	Children Placed Outside of Removal Region	Percent Placed Outside Removal Region	Removal County/Circuit/Region Based On			
								Intake County	Shelter Hearing or Removal Legal Action	Other Legal Action	County of Primary Caseworker
Northwest Region	962	519	53.95%	157	16.32%	92	9.56%	870	66	25	1
Circuit 1	656	341	51.98%	65	9.91%	45	6.86%	593	49	13	1
Circuit 2	96	44	45.83%	17	17.71%	16	16.67%	81	9	6	0
Circuit 14	210	134	63.81%	75	35.71%	31	14.76%	196	8	6	0
Northeast Region	1,198	415	34.64%	241	20.12%	106	8.85%	1,095	52	48	3
Circuit 3	89	78	87.64%	56	62.92%	14	15.73%	82	5	1	1
Circuit 4	490	104	21.22%	52	10.61%	29	5.92%	463	11	15	1
Circuit 7	460	122	26.52%	45	9.78%	28	6.09%	414	21	24	1
Circuit 8	159	111	69.81%	88	55.35%	35	22.01%	136	15	8	0
Central Region	2,008	923	45.97%	500	24.90%	304	15.14%	1,860	88	55	5
Circuit 5	645	419	64.96%	128	19.84%	106	16.43%	595	34	14	2
Circuit 9 & 18 (Sem)	631	311	49.29%	225	35.66%	85	13.47%	582	30	18	1
Circuit 10	464	163	35.13%	121	26.08%	93	20.04%	432	14	18	0
Cir 18 - Brevard	268	30	11.19%	26	9.70%	20	7.46%	251	10	5	2
Suncoast Region	2,723	1057	38.82%	499	18.33%	203	7.46%	2,552	94	75	2
Circuit 6	877	399	45.50%	163	18.59%	71	8.10%	815	28	24	0
Circuit 12	350	190	54.29%	95	27.14%	27	7.71%	331	8	10	0
Circuit 13	904	197	21.79%	186	20.58%	68	7.52%	849	21	29	1
Circuit 20	614	271	44.14%	55	8.96%	37	6.03%	557	37	12	1
Southeast Region	1,669	404	24.21%	312	18.69%	227	13.60%	1,522	110	36	1
Circuit 15	467	101	21.63%	93	19.91%	53	11.35%	440	25	13	0
Circuit 17	971	170	17.51%	169	17.40%	137	14.11%	904	53	19	1
Circuit 19	219	133	60.73%	50	22.83%	37	16.89%	178	32	4	0
Southern Region	862	104	12.06%	103	11.95%	95	11.02%	792	19	46	5
Circuit 11	823	93	11.30%	92	11.18%	88	10.69%	757	17	42	3
Circuit 16	49	11	22.45%	11	22.45%	7	14.29%	35	2	4	2
<b>Statewide Total</b>	<b>9,422</b>	<b>3422</b>	<b>36.32%</b>	<b>1812</b>	<b>19.23%</b>	<b>1027</b>	<b>10.90%</b>	<b>8691</b>	<b>429</b>	<b>285</b>	<b>17</b>

Source: Who: Martin Marmol, What: FSFN rpt "Children in Licensed Out-of-Home Care Placed Outside of Removal County/Circuit/Region"

# Permanency for Children in Out of Home Care

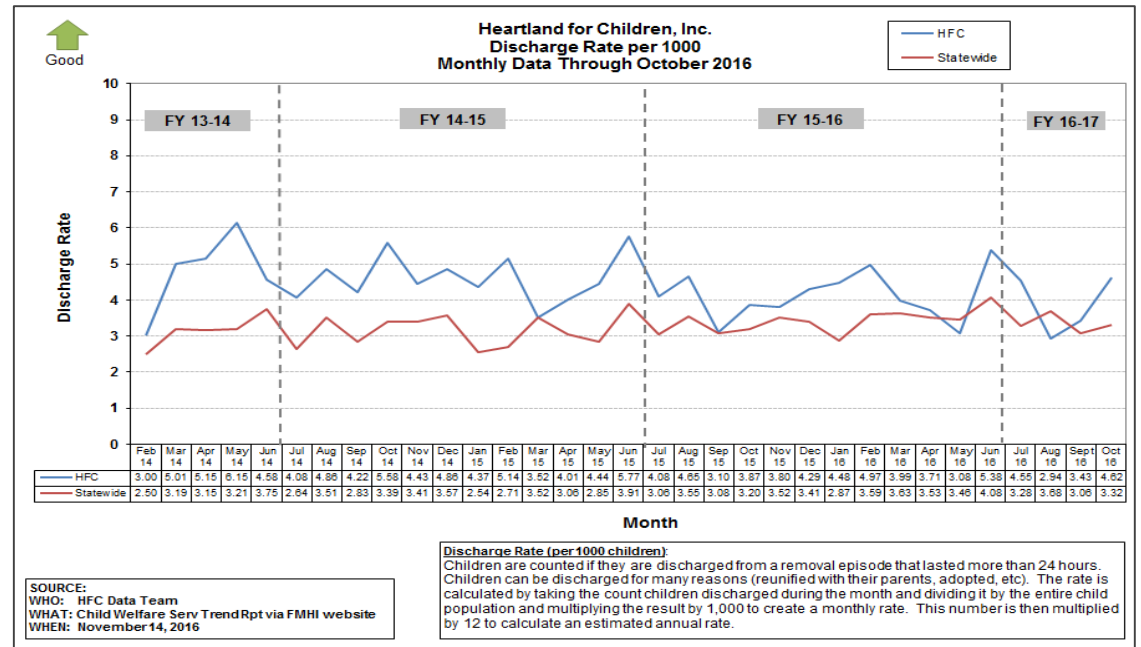
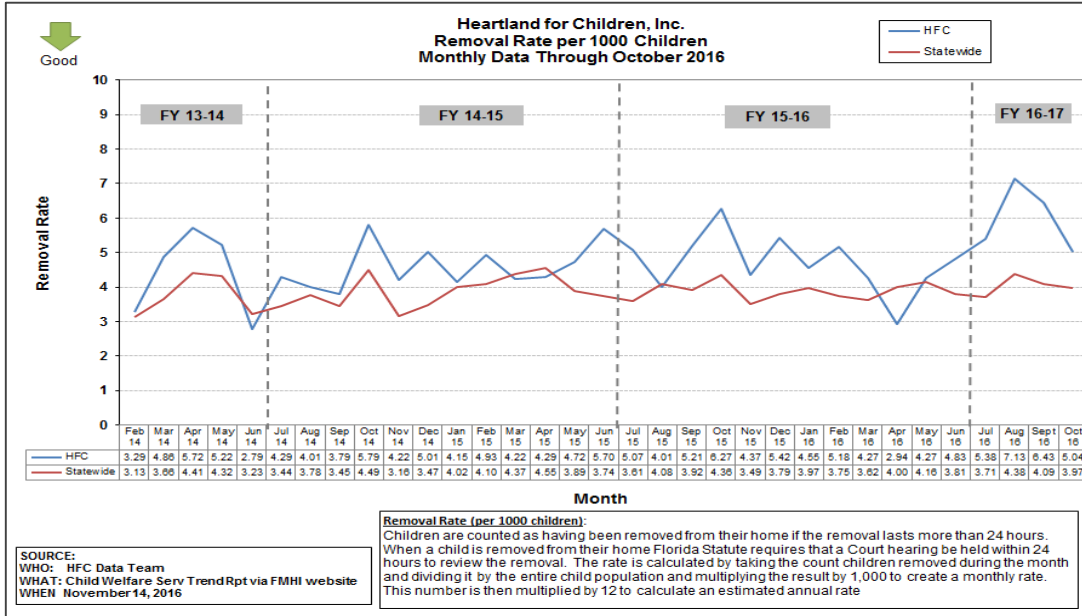


# Average Cost and Length of Stay for Children by Case Management Organization



# Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of October 2016



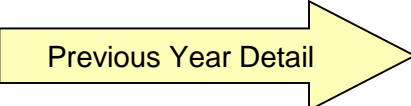


# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of November 13, 2016

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
<b># Of Shelter Hearings</b>													
Polk	35	47	56	44	15	0	0	0	0	0	0	0	197
Highlands	1	3	4	10	2	0	0	0	0	0	0	0	20
Hardee	3	2	1	1	1	0	0	0	0	0	0	0	8
Total	39	52	61	55	18	0	0	0	0	0	0	0	225
<b># Children Removed</b>													
Polk	64	93	93	73	27	0	0	0	0	0	0	0	350
Highlands	4	10	7	9	4	0	0	0	0	0	0	0	34
Hardee	7	5	1	2	2	0	0	0	0	0	0	0	17
Total	75	108	101	84	33	0	0	0	0	0	0	0	401
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
<b># Children Placed with Relative</b>													
Polk	36	59	51	41	14	0	0	0	0	0	0	0	201
Highlands	4	2	5	5	0	0	0	0	0	0	0	0	16
Hardee	1	3	0	2	2	0	0	0	0	0	0	0	8
Total	41	64	56	48	16	0	0	0	0	0	0	0	225
<b># Children Placed with Non Relative</b>													
Polk	5	13	19	13	7	0	0	0	0	0	0	0	57
Highlands	0	0	2	0	4	0	0	0	0	0	0	0	6
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	11	0	0	0	0	0	0	0	69
<b># Children Placed in Foster Care</b>													
Polk	23	21	23	19	6	0	0	0	0	0	0	0	92
Highlands	0	8	0	4	0	0	0	0	0	0	0	0	12
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	6	0	0	0	0	0	0	0	107

Shelter Count for the week of Nov 7 - Nov 13, 2016			
	Polk	Highlands	Hardee
Shelters	7	1	1
Children Removed	13	3	2
Placed in Foster Care	2	0	0
Placed w/ a Relative	7	0	2
Placed w/a Non-Rel	4	3	0



% of Children Sheltered Placed in Foster Care							
Data as of 11/13/16							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
<b>FY Total</b>	<b>32.0%</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
<b># Of Shelter Hearings</b>																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
<b># Children Removed</b>																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
<b>Total Children Denied Shelter</b>																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
<b># Children Placed with Relative</b>																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
<b># Children Placed with Non Relative</b>																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
<b># Children Placed in Foster Care</b>																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

# Case Transfer Staffing Data

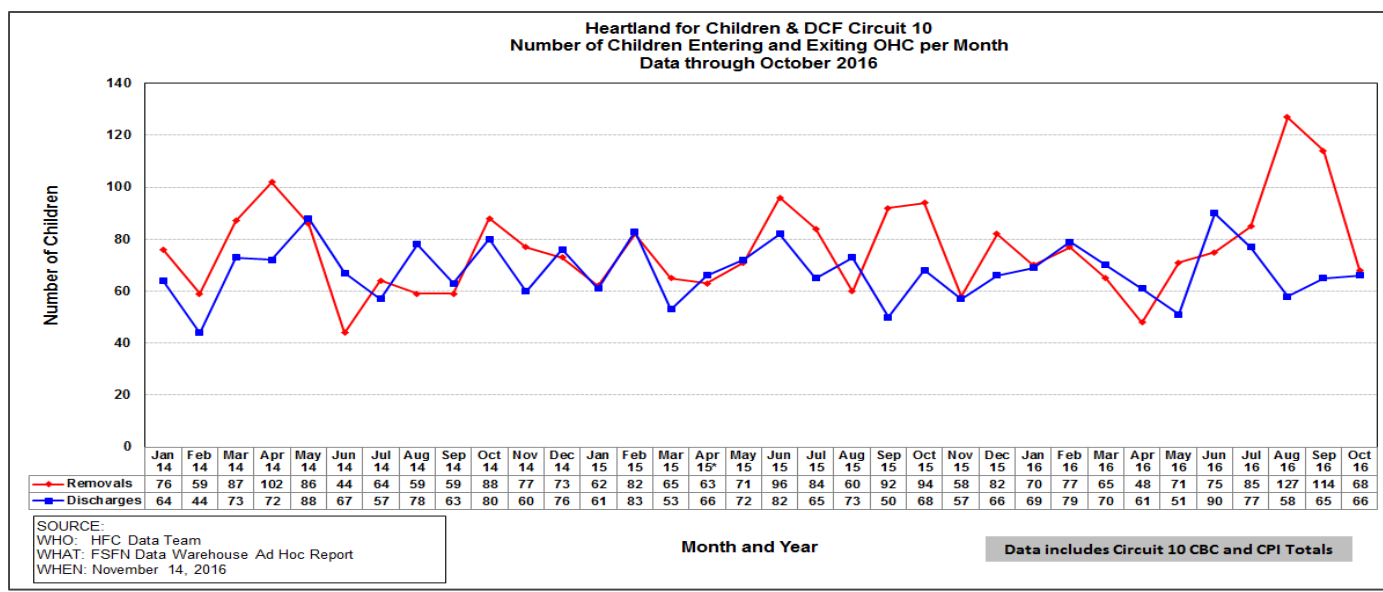
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 11/14/2016

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>Number of Children</b>															
CHS	37	49	35	54	12	0	0	0	0	0	0	0	187	391	259
Devereux	25	75	41	26	24	0	0	0	0	0	0	0	191	403	251
GCCC	31	49	49	43	10	0	0	0	0	0	0	0	182	388	253
One Hope	65	65	36	38	20	0	0	0	0	0	0	0	224	358	460
<b>Total</b>	<b>158</b>	<b>238</b>	<b>161</b>	<b>161</b>	<b>66</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>784</b>	<b>1540</b>	<b>1223</b>
<b>Out of Home Care</b>															
CHS	23	24	22	39	8	0	0	0	0	0	0	0	116	230	176
Devereux	6	40	22	19	16	0	0	0	0	0	0	0	103	218	165
GCCC	15	39	24	34	10	0	0	0	0	0	0	0	122	235	175
One Hope	18	14	13	7	5	0	0	0	0	0	0	0	57	71	130
<b>Total</b>	<b>62</b>	<b>117</b>	<b>81</b>	<b>99</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>398</b>	<b>754</b>	<b>646</b>
<b>IN - HOME JUDICIAL</b>															
CHS	1	2	0	2	2	0	0	0	0	0	0	0	7	30	41
Devereux	2	2	0	0	0	0	0	0	0	0	0	0	4	37	23
GCCC	3	0	0	0	0	0	0	0	0	0	0	0	3	11	12
One Hope	0	2	0	1	0	0	0	0	0	0	0	0	3	8	19
<b>Total</b>	<b>6</b>	<b>6</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>86</b>	<b>95</b>

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	13	15	9	12	2	0	0	0	0	0	0	0	51	83	13
Devereux	17	22	18	5	8	0	0	0	0	0	0	0	70	82	16
GCCC	12	10	23	8	0	0	0	0	0	0	0	0	53	89	44
One Hope	14	7	8	6	8	0	0	0	0	0	0	0	43	52	23
<b>Total</b>	<b>56</b>	<b>54</b>	<b>58</b>	<b>31</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>217</b>	<b>306</b>	<b>96</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	7	0	0	0	0	0	0	0	117	217	277
<b>Total</b>	<b>30</b>	<b>44</b>	<b>16</b>	<b>24</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>121</b>	<b>314</b>	<b>278</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	5	1	0	0	0	0	0	0	0	0	0	6	7	9
Devereux	0	7	0	0	0	0	0	0	0	0	0	0	7	16	17
GCCC	1	0	1	0	0	0	0	0	0	0	0	0	2	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
<b>Total</b>	<b>4</b>	<b>12</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>19</b>	<b>41</b>	<b>50</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





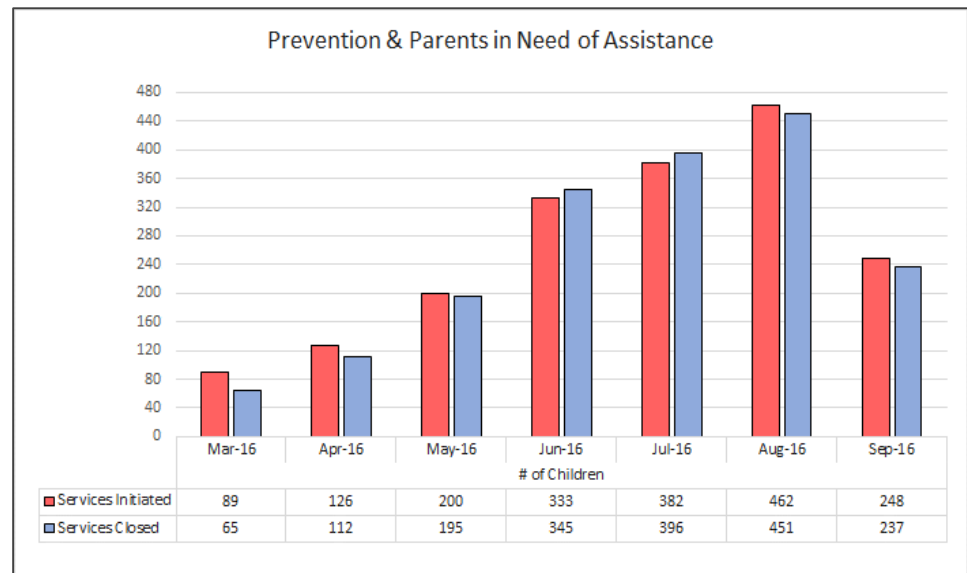
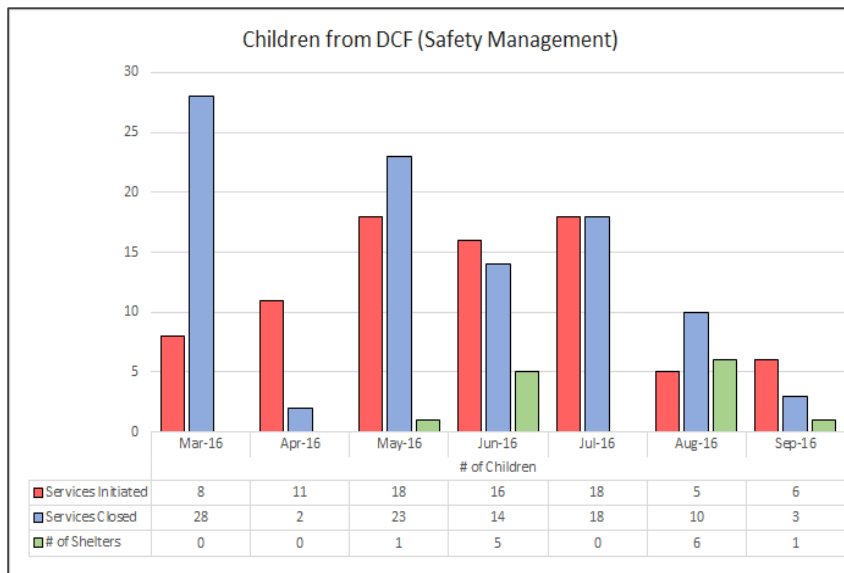
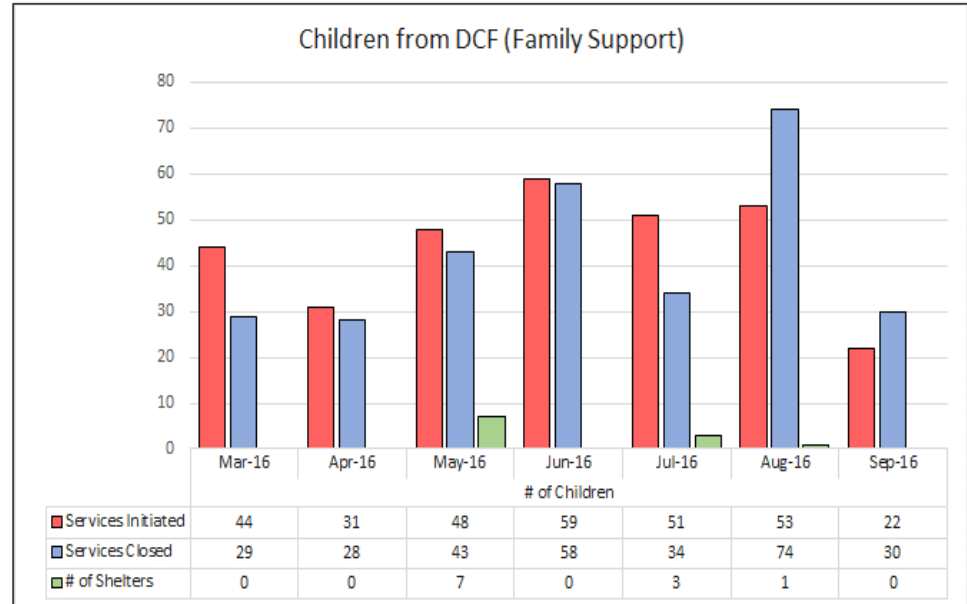
# Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

## Neighbor To Family - Weekly Census Numbers

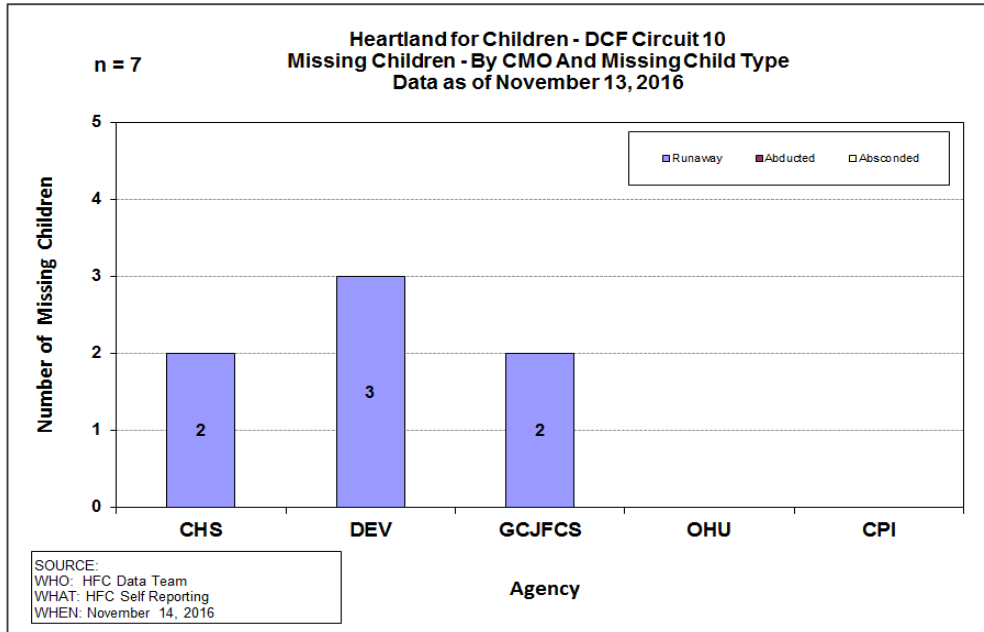
Weekly Data 11/07/16 through 11/13/16

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	5	12	1	2	1	0
CPI- Family Support Services	34	83	2	6	3	0
Specialized - Family Support Services	19	38	1	2	3	0
Prevention - Community Referral	33	80	15	12		
Special Conditions Report	6	11	2	1		
Nurturing Parent	29	50	1	1		



# Missing Children

Number of Missing Youth as of Reporting Date



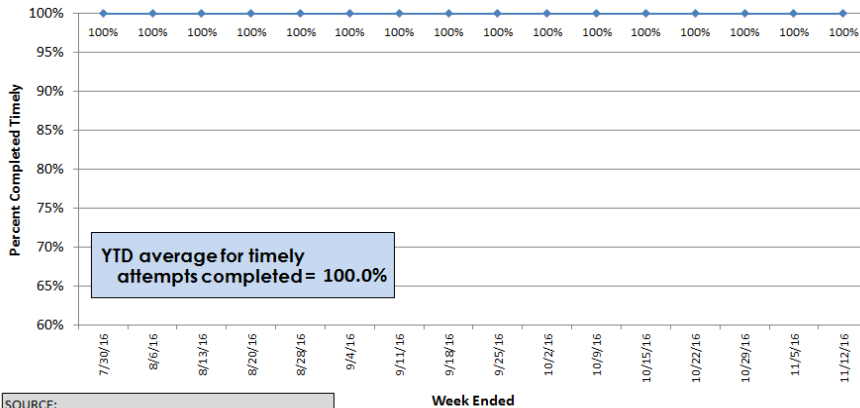
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Jul 2015	7	3	0	2	0	2	26	27		85%		
M/End Aug 2015	11	3	3	2	0	3	27	22		93%	2	
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
11/6/2016	4	1	1	2	0	0	4	6	100%	100%	0	
11/13/2016	7	2	3	2	0	0	12	11	100%	100%	0	

# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

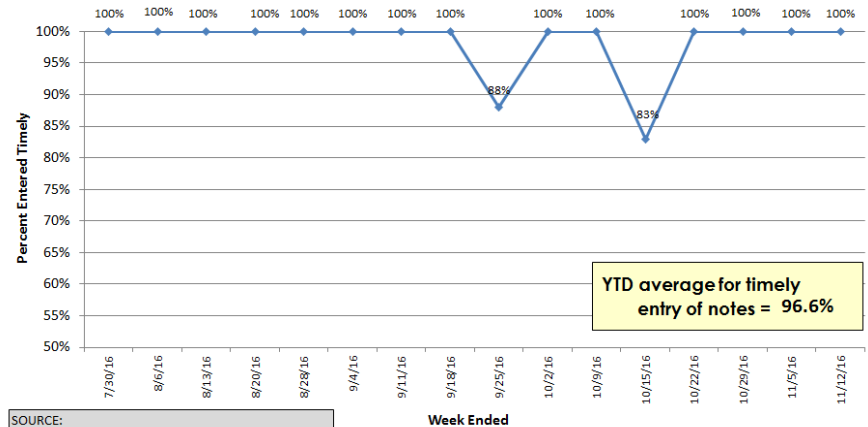
Attempts to Locate								
Week of 11/06/2016 through 11/12/2016								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	0	0	0	-	0	0	0	-
DEV	1	1	1	100%	1	1	2	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
<b>Total</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>100%</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>100%</b>

Heartland for Children  
Attempts to Locate Missing Children  
Percent of Required Attempts Completed Timely  
FY 16 - 17 - Weekly Data



SOURCE:  
WHO: HFC Data Team  
WHAT: HFC Self Reported Data  
WHEN: November 14, 2016

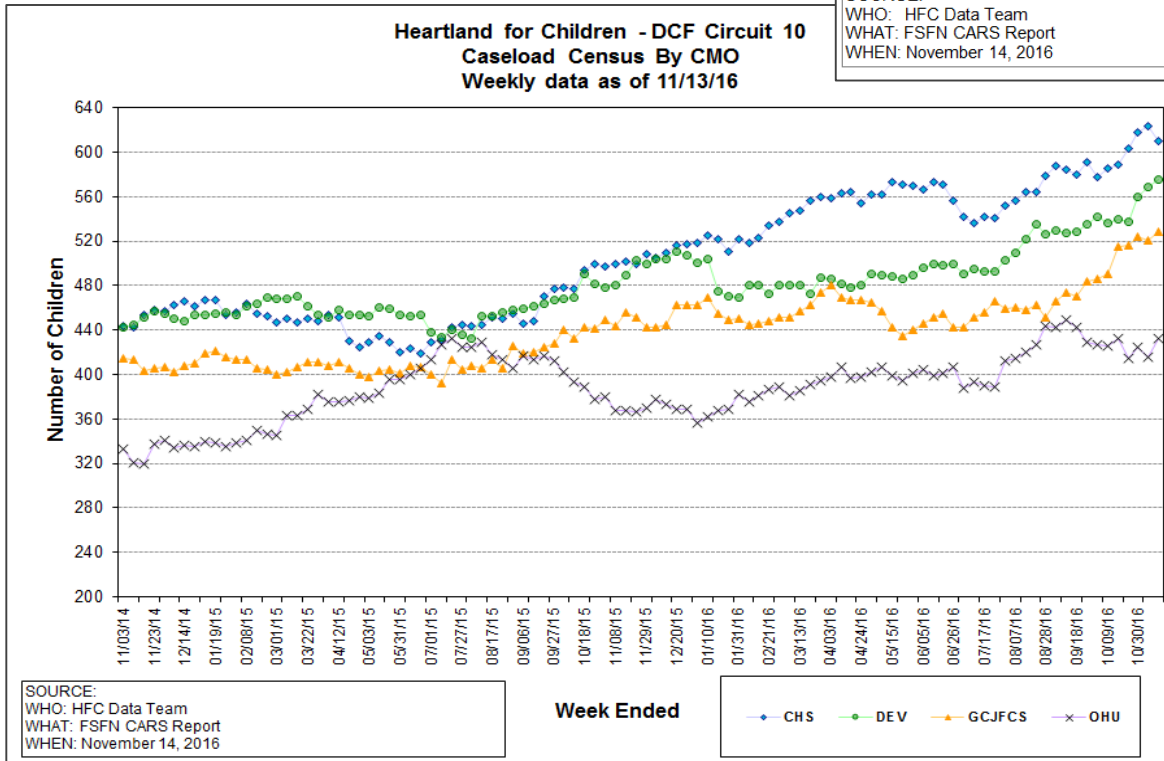
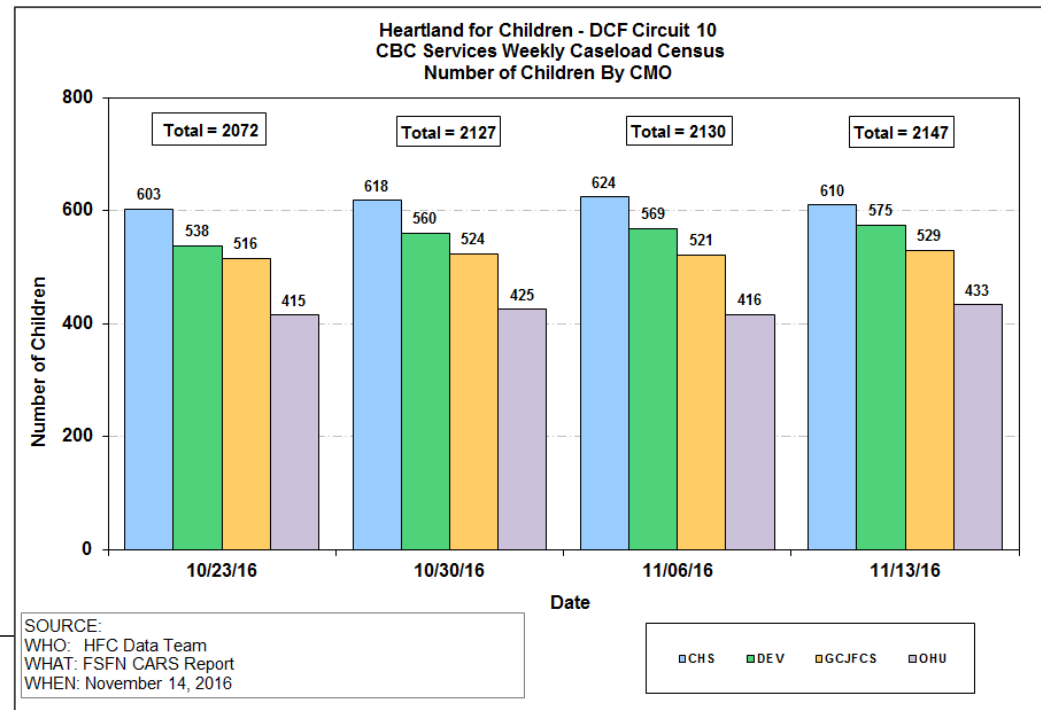
Heartland for Children  
Attempts to Locate Missing Children  
Percent of All Attempts - Note Entered Timely  
FY 16 - 17 - Weekly Data



SOURCE:  
WHO: HFC Data Team  
WHAT: HFC Self Reported Data  
WHEN: November 14, 2016

# Caseload Census Information

## CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization  
Data as of 11/13/2016

Caseload of 1-5 Children		
CMO	Case Workers	# Children
OHU	Freeman, Bonita	5
OHU	Harkins, Brandon	5
CHS	Larson, Brianna	5
OHU	Meinke, Danielle	5
OHU	Simmons, Shannon	5
DEV	Bellamy, Michia	4
OHU	Graham, Chelsie	4
DEV	Hollo, Kaitlin	4
CHS	Acevedo, James	2
CHS	Anglin, Qualanda	2
DEV	Daniels, Audrey	2
CHS	Rutledge, Jaucady	2
DEV	Hampton, Sharday	1
GCJFCS	Helmick, Kimberly	1
DEV	King, Aneka	1

Caseload of 6-15 Children		
CMO	Case Worker	# Children
CHS	Dankowski, Jennifer	15
CHS	Hiers, Katherine	15
OHU	Kleese, Cami	15
OHU	Land, Amanda	15
OHU	Rivera, Evangelina	15
OHU	Distler, Rebecca	14
GCJFCS	Edwards, Sara	14
OHU	Huntley, Ruby	14
GCJFCS	Velez, Jose	14
OHU	Frazier, Ernestine	13
OHU	Pittard, Deangelo	13
OHU	Pulsifer, Angela	13
GCJFCS	Bennett, Hannah	11
GCJFCS	Butterfield, Samantha	11
GCJFCS	Dalmas, Spencena	11
OHU	Sherwood, Drake	11
OHU	Gay, Tony	10
GCJFCS	Sirard, Jodi	10
OHU	Garza, Krystal	9
CHS	Nettles, Markisha	9
OHU	Fleurival, Marie	8
CHS	Friday, Michelle	7
DEV	Herrera, Arline	7
DEV	Andrews, Kaitlynn	6
GCJFCS	Berkel, Shirlene	6
CHS	Bjorklund, Kaitlyn	6
CHS	Robinson, Brittani	6

Caseload of 16-24 Children		
CMO	Case Worker	# Children
GCJFCS	Dolan, Don	24
DEV	Gilberry, Yolanda	24
CHS	Raines, Todd	24
CHS	Ware, Christina	24
CHS	Washington, Woodrica	24
GCJFCS	Zomphier, Marcus	24
GCJFCS	Deleon, Hilda	23
GCJFCS	Jackson, Billy	23
GCJFCS	Williams, Medericka	23
OHU	Garver, Bruce	22
CHS	Wilson, Hellanor	22
GCJFCS	Davis, Tiffany	21
CHS	Duey, Deborah	21
OHU	Cleveland, Tammy	20
GCJFCS	Coleman, Christopher	20
CHS	Ervin, Chuana	20
GCJFCS	Hileary, Qushawna	20
GCJFCS	Sangster, Kathleen	20
GCJFCS	Jackson, Josalin	19
OHU	Wynn, Christina	19
DEV	Collins, Montel	18
OHU	Fay, Ashley	18
GCJFCS	Reyes, Jessica	18
CHS	Sackett, Brandi	18
OHU	Sipos, Barbara	18
GCJFCS	Hays, Brenda	17
OHU	Mattison-Reid, Sharon	17
GCJFCS	Montoya, Maria	17
CHS	Saitta, Alexis	17
CHS	Parrish, Elizabeth	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
CHS	Augustin, Santacla	29
CHS	Blake, Shakimah	29
DEV	Curtis, Stephanie	29
DEV	Galvis, Katherine	29
DEV	Pressley, Dante	29
CHS	Cruz, Gina	28
GCJFCS	Gorman, Felton	28
OHU	Howard, Arlina	28
DEV	Stoudemire, Ledesha	28
DEV	Brown, Candace	27
DEV	Parker, Christopher	27
OHU	Colladay, Diana	26
GCJFCS	Henry, Daunya	26
GCJFCS	Perry, Lakezia	26
OHU	Tucker, Raymona	26
GCJFCS	Tucker, Theron	26
GCJFCS	Yates, Michelle	26
GCJFCS	Alphin, Cris	25
GCJFCS	Mcgough, Charity	25
CHS	Wilson, Anna	25
CHS	Wilson, Lauren	25

CMO Unit Supervisor

■ CHS   
 ■ DEV   
 ■ GCJFCS   
 ■ OHU

Caseload of 30+ Children		
CMO	Case Worker	# Children
DEV	Crowe, Lorraine	39
DEV	Novembre, Eugenie	37
DEV	Bartle, Julie	35
DEV	Gadson, Berlendah	35
CHS	Glasser, Alicia	35
CHS	Goderich, Kristina	34
DEV	Goers, Cody	34
OHU	Gonzalez, Jesus	33
DEV	Riley, Tinisha	33
OHU	Baldwin, Chenoa	32
DEV	Butler, Kiara	32
DEV	Jenkins, Phoenix	32
DEV	Escalera, Karina	31
DEV	Moffitt, Sarah	31
CHS	Dehaney, Shanice	30
CHS	Huggins, Ebonye	30
CHS	Lott, Carmen	30
CHS	Simmons, Vereuch	30
CHS	Washington, Chastity	30

## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 11/13/2016

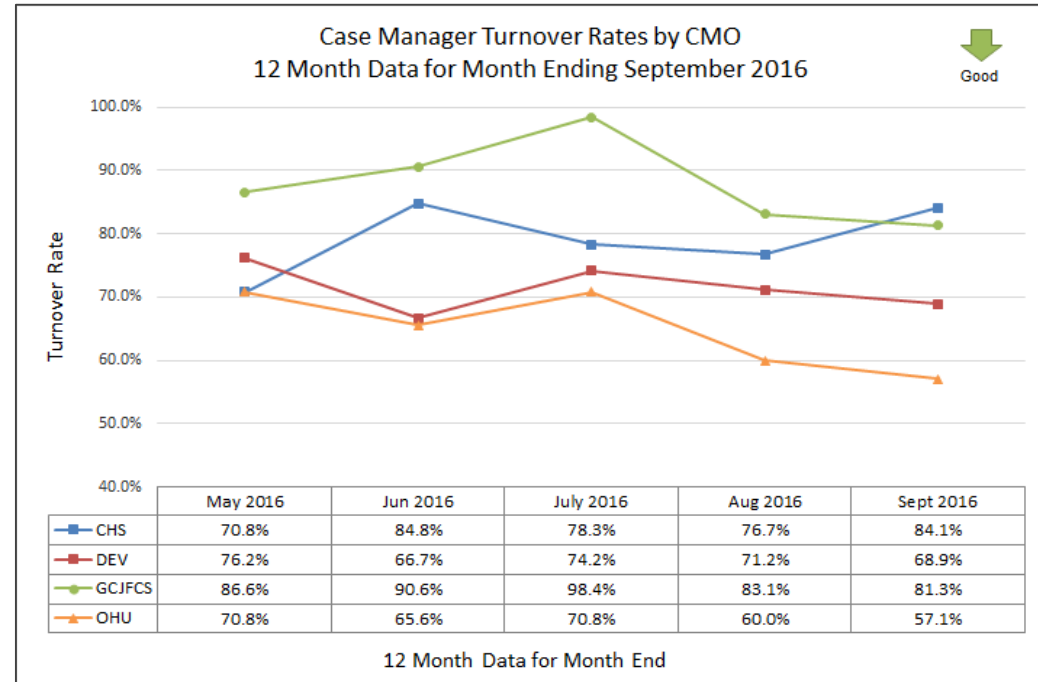
Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	4	6	9	5	7	31	19.9
DEV	5	2	2	6	10	25	22.4
GCJFCS	1	7	13	7	0	28	18.7
OHU	5	12	6	3	2	28	15.2
<b># of Case Managers</b>	<b>15</b>	<b>27</b>	<b>30</b>	<b>21</b>	<b>19</b>	<b>112</b>	<b>19.0</b>

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 11/13/2016			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	31	10	32.3%
DEV	25	7	28.0%
GCJFCS	28	8	28.6%
OHU	28	17	60.7%
<b>HFC</b>	<b>112</b>	<b>42</b>	<b>37.5%</b>

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

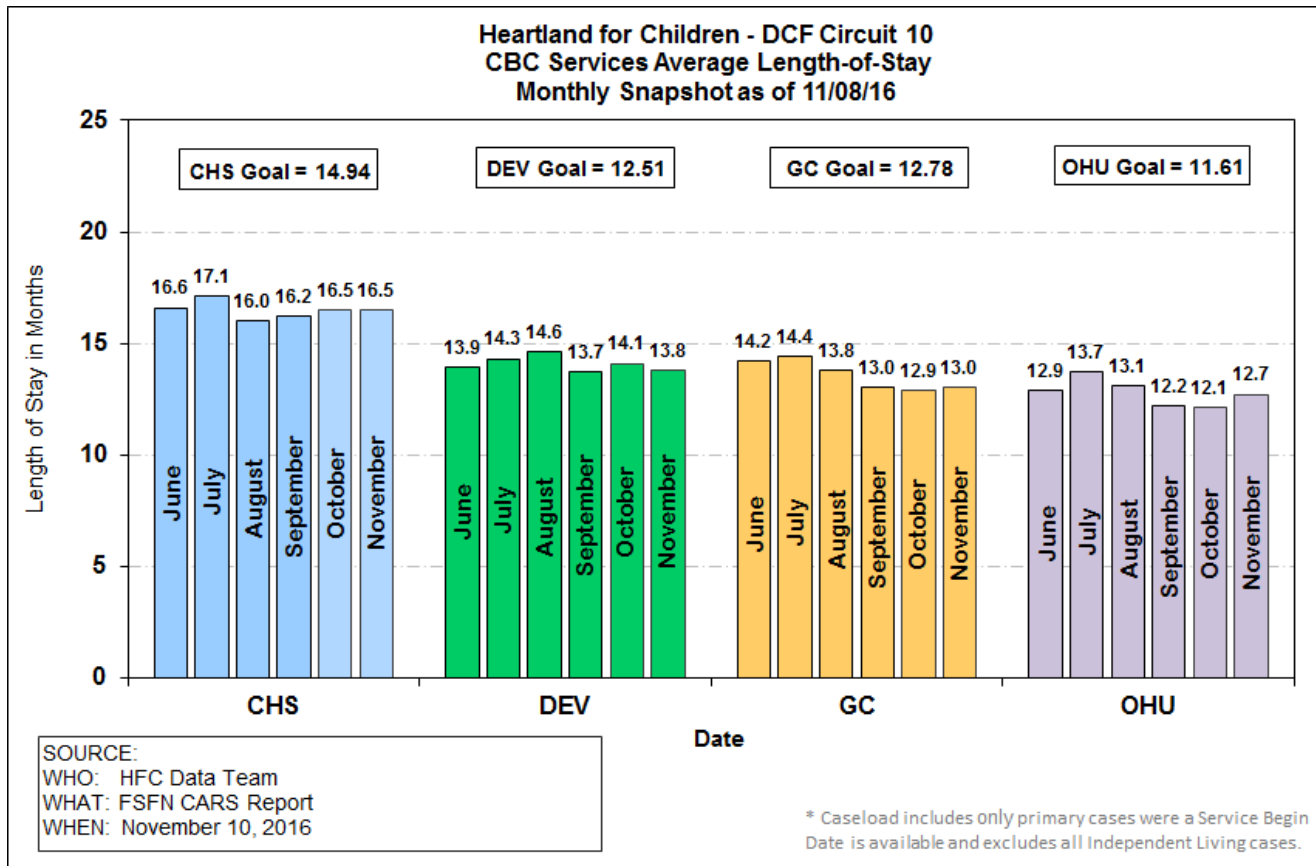
Employee Turnover Rates By CMO		
12 Month Data for Month Ended September 2016		
CMO	Case Manager	Case Manager Supervisor
CHS	84.1%	40.0%
DEV	68.9%	50.0%
GCJFCS	81.3%	12.5%
OHU	57.1%	40.0%





# Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 11/08/2016



10% Reduction in Overall Caseload Length-of-Stay within 6 Months								
Monthly Average Length-of-Stay as of 11/08/16								
CMO	June	July	Aug	Sept	Oct	Nov	10%	6 Mth Goal
CHS	16.6	17.1	16.0	16.2	16.5	16.5	1.66	14.94
DEV	13.9	14.3	14.6	13.7	14.1	13.8	1.39	12.51
GC	14.2	14.4	13.8	13.0	12.9	13.0	1.42	12.78
OHU	12.9	13.7	13.1	12.2	12.1	12.7	1.29	11.61

# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

## Birth Parent Contact Required and Completed October 2016

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	232	172	74.1%	151	75	49.7%	61.9% ★
DEV	194	150	77.3%	98	47	48.0%	62.6% ★
GCCFCS	197	148	75.1%	143	71	49.7%	62.4% ★
OHU	59	42	71.2%	38	25	65.8%	68.5% ★
<b>TOTAL</b>	<b>682</b>	<b>512</b>	<b>75.1%</b>	<b>430</b>	<b>218</b>	<b>50.7%</b>	<b>62.9%</b>

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 11/09/16

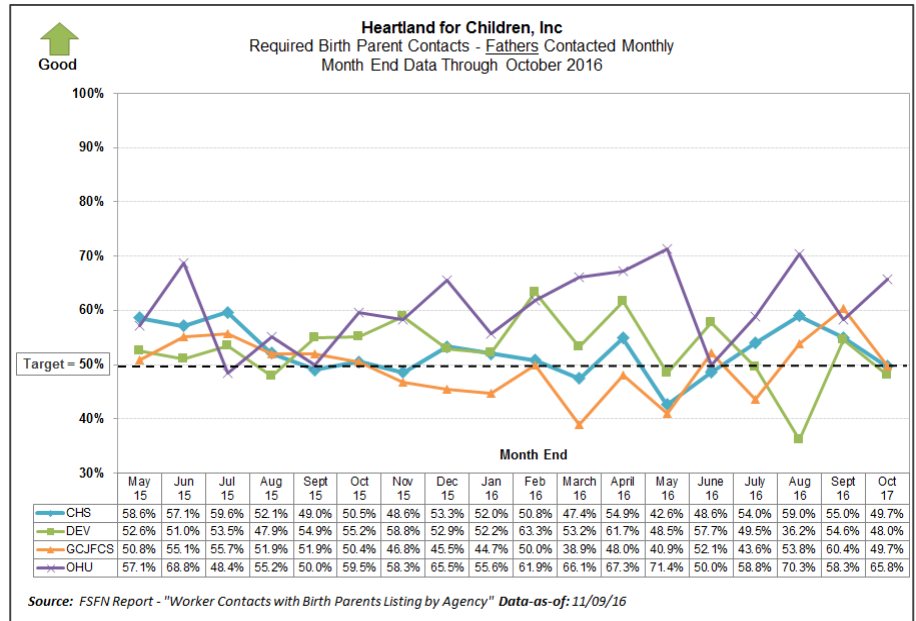
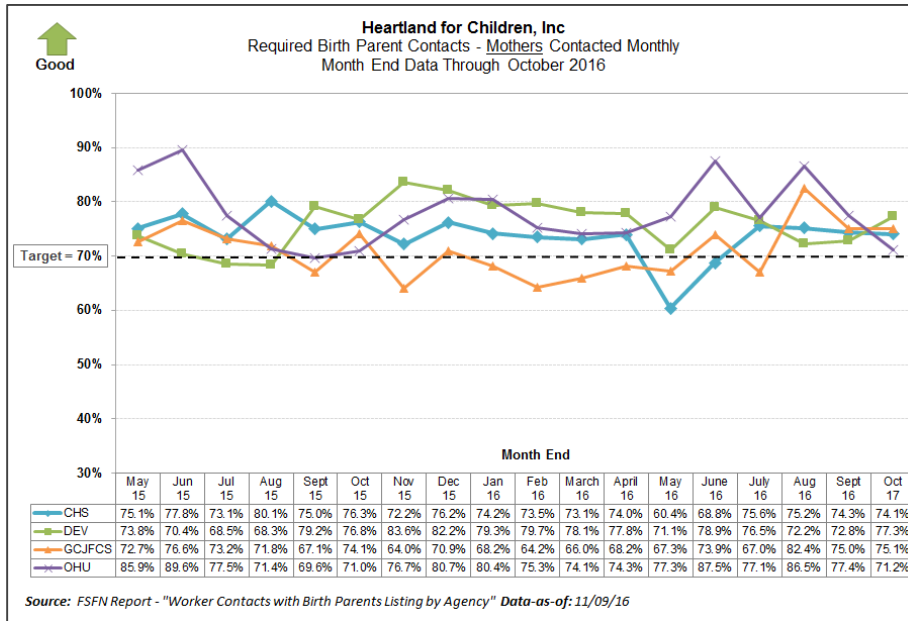
## Birth Parent Contacts made in the month of November 2016 by CMO

FSFN Data as of 11/13/16

AGENCY	Mom % Completed	Dad % Completed
CHS	34.51%	12.50%
DEV	41.03%	14.43%
GCFCS	24.10%	16.43%
OHU	58.06%	13.89%
HFC	35.55%	14.39%

Green = 70% or higher Mom / 50% or higher Dad  
 Yellow = 63%-69% Mom / 45%-49% Dad  
 Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



# Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

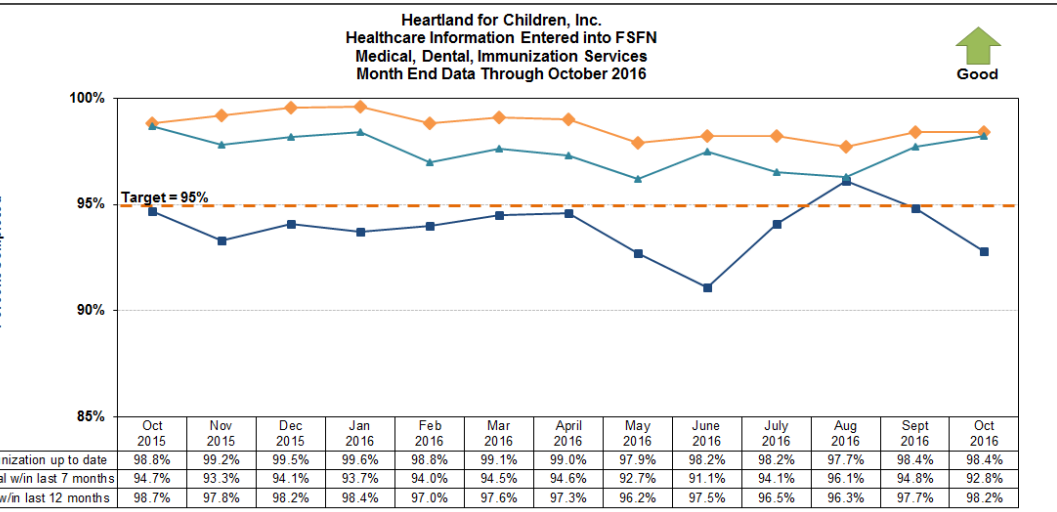
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 11/13/2016						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	406	99.8%	97.3%	92.2%	97.3%	95.6%
DEV	328	99.4%	94.8%	94.4%	95.4%	94.9%
GCJFCS	352	100.0%	94.6%	98.2% ★	98.0%	96.9%
OHU	147	98.6%	94.6%	93.7%	91.8%	93.4%
<b>HFC</b>	<b>1233</b>	<b>99.6%</b>	<b>95.5%</b>	<b>94.7%</b>	<b>96.3%</b>	<b>95.5%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 11/13/2016				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	11	19	11
DEV	2	17	10	15
GCJFCS	0	19	4 ★	7
OHU	2	8	5 ★	12
<b>Total</b>	<b>5</b>	<b>55</b>	<b>38</b>	<b>45</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	814	100.0%	99.5%	97.5%	99.5%	98.8%
Families First Network	1358	98.7%	85.9%	67.7%	93.1%	82.3%
Community Partnership for Children	1190	99.7%	84.9%	65.2%	98.8%	83.0%
Family Integrity Program	215	98.1%	89.7%	82.9%	86.4%	86.4%
Family Support Services of North Fla	872	99.9%	98.4%	92.5%	97.2%	96.1%
Kids First of Florida, Inc.	230	99.1%	96.5%	91.4%	96.1%	94.7%
Partnership for Strong Families	872	100.0%	97.8%	89.9%	98.6%	95.4%
Brevard Family Partnership	698	99.6%	97.0%	88.8%	99.0%	94.9%
CBC of Central Florida	1229	99.9%	96.1%	93.3%	98.4%	95.9%
CBC of Central Florida (Seminole)	377	100.0%	94.4%	91.6%	97.6%	94.6%
Heartland for Children	1199	100.0%	98.2%	92.8%	98.4%	96.4%
Kids Central, Inc.	1552	99.9%	93.9%	90.1%	97.4%	93.8%
Childrens Network of SW Florida	1384	99.9%	92.0%	88.6%	97.5%	92.7%
Eckerd Community Alternatives	1846	99.9%	99.5%	97.8%	93.8%	97.0%
Eckerd Community Hillsborough	2174	99.9%	99.3%	98.3%	69.6%	89.1%
Sarasota Y/Safe Children Coalition	1038	100.0%	97.0%	76.6%	99.8%	91.2%
ChildNet-Broward	2299	100.0%	94.3%	94.1%	96.1%	94.8%
ChildNet-Palm Beach	1076	99.9%	90.8%	80.7%	98.2%	89.9%
Devereux CBC	590	100.0%	97.5%	94.1%	96.9%	96.2%
Our Kids of Miami-Dade/Monroe, Inc	1816	100.0%	97.7%	95.4%	99.3%	97.5%
<b>Statewide</b>	<b>22829</b>	<b>99.8%</b>	<b>95.2%</b>	<b>89.5%</b>	<b>94.6%</b>	<b>93.1%</b>
<b>HFC Rank in Category</b>			<b>5th</b>	<b>8th</b>	<b>7th</b>	<b>4th</b>



Source:  
WHO: HFC Data Team  
WHAT: Healthcare Service Information for Children in OHC  
WHEN: November 10, 2016

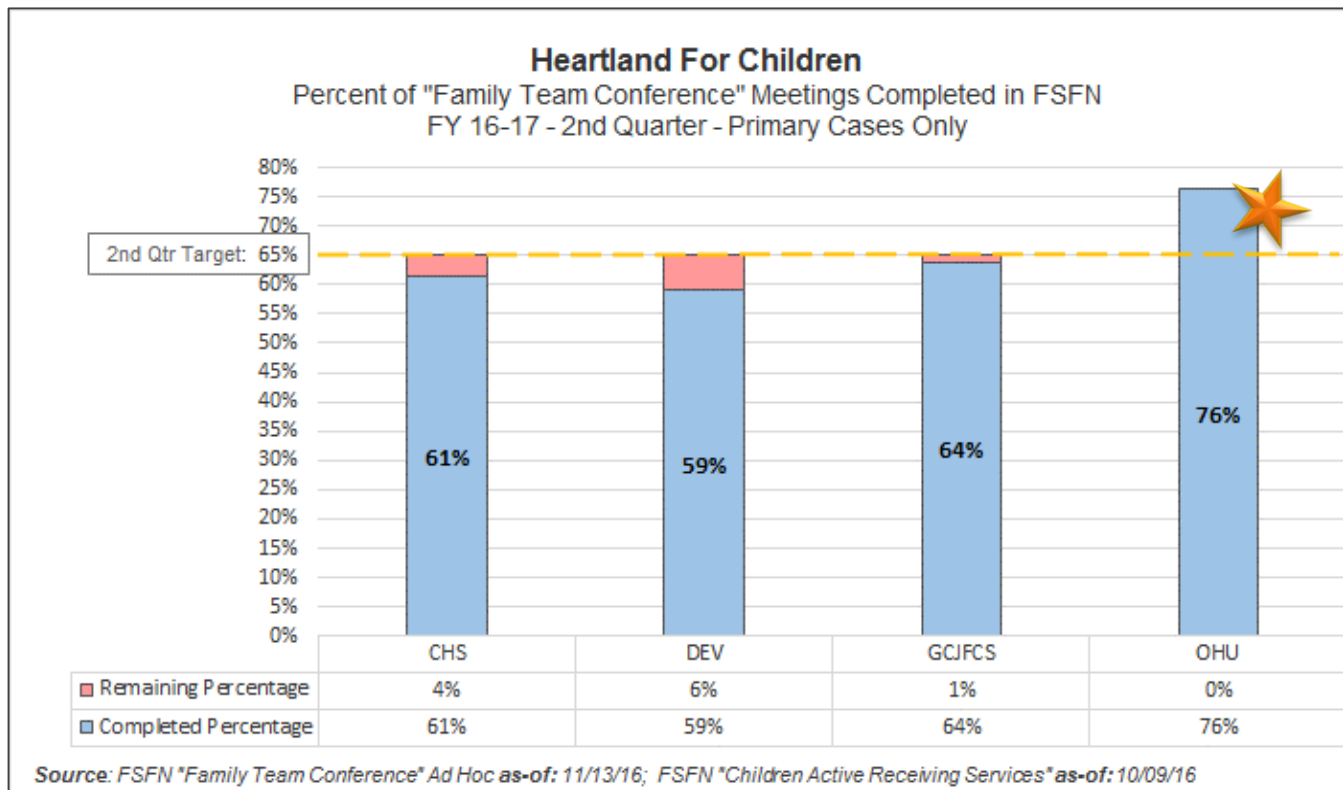
Month End

## Contract Measure 7 - Family Team Conferences Completed

FY16-17 Contract Measure #7 – 2nd Qtr Target: **65%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 11/13/2016									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	2nd Qtr Caseload	FYD Percentage
CHS	15%	6%			119	56	9	285	61%
DEV	5%	3%			132	21	15	259	59%
GCJFCS	13%	5%			117	40	2	246	64%
OHU	20%	4%			66	27	0	122	76%
<b>Grand Total</b>	<b>12%</b>	<b>5%</b>			<b>434</b>	<b>144</b>	<b>26</b>	<b>912</b>	<b>63%</b>

Source : FSN Ad Hoc FTCs-as-of: 11/13/16; FSN CARS Caseload 2nd Qtr-as-of: 10/09/16

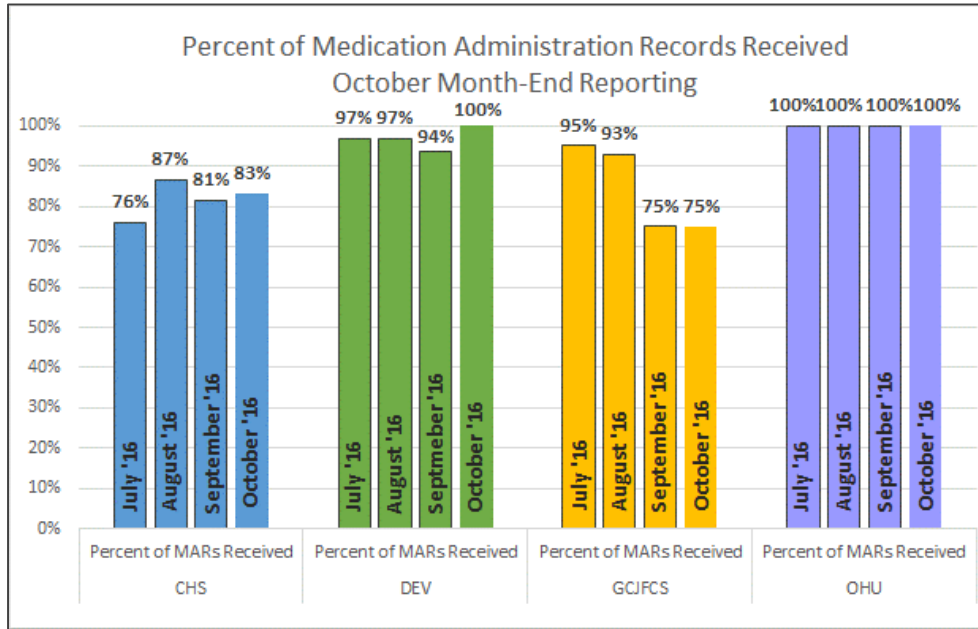


## Health Management Forms Received for Active Children in OHC – November 2016

Total Forms Received as of 11/15/2016    MARS Forms Checked as of 11/15/2016

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
<b>CHS</b>	<b>20</b>	<b>419</b>	<b>4.8%</b>	<b>9</b>	<b>63</b>	<b>14.3%</b>
141832-CHSFL	0	110	0.0%	1	15	6.7%
141835-CHSFL	2	90	2.2%	4	21	19.0%
141837-CHSFL	3	47	6.4%	2	12	16.7%
141839-CHSFL	8	97	8.2%	1	9	11.1%
141846-CHSFL	7	75	9.3%	1	6	16.7%
<b>DEV</b>	<b>52</b>	<b>317</b>	<b>16.4%</b>	<b>8</b>	<b>34</b>	<b>23.5%</b>
141827-DEV	2	7	28.6%	0	0	-
141828-DEV	49	95	51.6%	5	9	55.6%
141836-DEV	1	68	1.5%	3	11	27.3%
141845-DEV	0	43	0.0%	0	1	0.0%
141848-DEV	0	91	0.0%	0	8	0.0%
141849-DEV	0	13	0.0%	0	5	0.0%
<b>GCJFCS</b>	<b>33</b>	<b>346</b>	<b>9.5%</b>	<b>4</b>	<b>40</b>	<b>10.0%</b>
141035-GCCC	2	36	5.6%	2	6	33.3%
141036-GCCC	3	25	12.0%	0	8	0.0%
141037-GCCC	0	48	0.0%	0	7	0.0%
141038-GCCC	14	63	22.2%	1	9	11.1%
141039-GCCC	0	75	0.0%	1	7	14.3%
141040-GCCC	11	73	15.1%	0	3	0.0%
141041-GCCC	3	26	11.5%	0	0	-
<b>OHU</b>	<b>3</b>	<b>141</b>	<b>2.1%</b>	<b>1</b>	<b>18</b>	<b>5.6%</b>
140121-OHU	0	15	0.0%	0	4	0.0%
142849-OHU	0	19	0.0%	1	3	33.3%
142853-OHU	0	41	0.0%	0	6	0.0%
142854-OHU	0	14	0.0%	0	0	-
142855-OHU	3	52	5.8%	0	5	0.0%
<b>HFC Total</b>	<b>108</b>	<b>1223</b>	<b>8.8%</b>	<b>22</b>	<b>155</b>	<b>14.2%</b>

# Medication Administration Records (MARs) – October 2016



Medication Administration Records (MARs) October Forms Not Received by Placement Type					
Placement Type	CHS	DEV	GCJFCS	OHU	Total
Foster Home	3	0	6	0	9
Non Relative	0	0	0	0	0
Residential	0	0	1	0	1
Relative	7	0	5	0	12
<b>Total</b>	<b>10</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>22</b>

*Note: SIPP & DJJ placements not required to send MAR to HFC*

## Heartland for Children: Medication Administration Records (MARs)

Month	CHS				DEV				GCJFCS				OHU				Total			
	# of Children requiring MAR	# of MARS Received	# of MARS Not Received	Percent of MARS Received	# of Children requiring MAR	# of MARS Received	# of MARS Not Received	Percent of MARS Received	# of Children requiring MAR	# of MARS Received	# of MARS Not Received	Percent of MARS Received	# of Children requiring MAR	# of MARS Received	# of MARS Not Received	Percent of MARS Received	# of Children requiring MAR	# of MARS Received	# of MARS Not Received	Percent of MARS Received
Jul-16	54	41	13	76%	33	32	1	97%	41	39	2	95%	15	15	0	100%	143	127	16	89%
Aug-16	52	45	7	87%	31	30	1	97%	43	40	2	93%	16	16	0	100%	142	131	10	92%
Sep-16	54	44	10	81%	32	30	2	94%	48	36	12	75%	17	17	0	100%	151	127	24	84%
Oct-16	59	49	10	83%	29	29	0	100%	48	36	12	75%	16	16	0	100%	152	130	22	86%

## Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 11/13/2016				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			8	8
DEV	1	2	18	21
GCJFCS		1	10	11
OHU			8	8
CPI			11	11
NTF				0
<b>Grand Total</b>	<b>1</b>	<b>3</b>	<b>55</b>	<b>59</b>

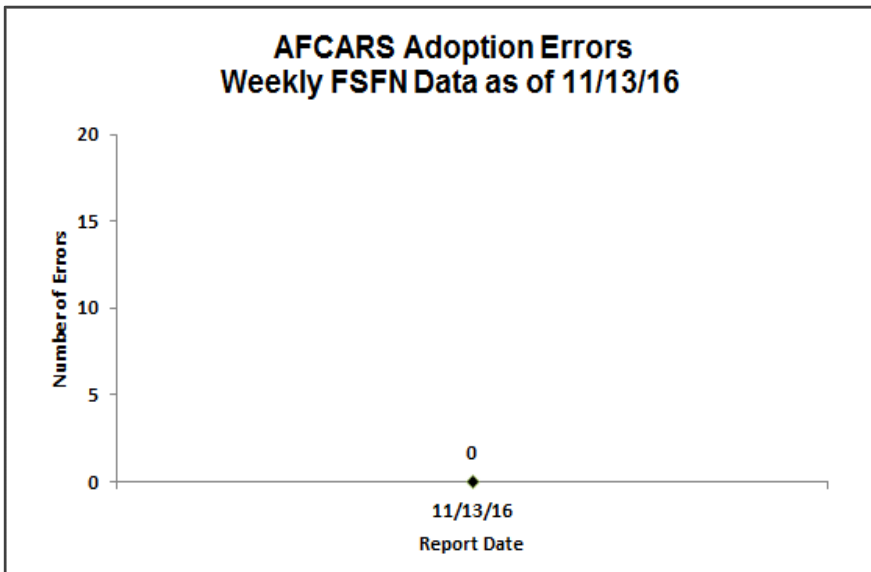
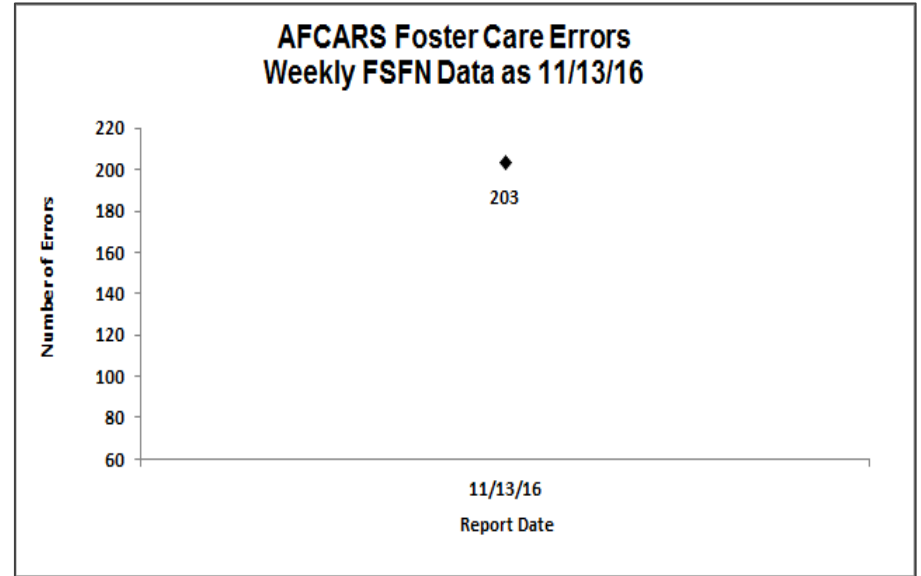
Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	10/9/2016	10/16/2016	10/23/2016	10/30/2016	11/6/2016	11/13/2016
CHS	14	9	6	5	12	8
DEV	7	4	5	9	15	21
GCJFCS	17	10	6	4	10	11
OHU	7	11	12	12	11	8
CPI	7	7	7	11	18	11
NTF	4	11	5	0	0	0
<b>District Total</b>	<b>56</b>	<b>52</b>	<b>41</b>	<b>41</b>	<b>66</b>	<b>59</b>

## Data Exceptions: AFCARS

Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	5	37	2	3	47
DEV	0	3	32	1	1	37
GCJFCS	0	15	23	11	5	54
OHU	0	8	14	1	1	24
CPI	9	23	0	9	0	41
<b>Total</b>	<b>9</b>	<b>54</b>	<b>106</b>	<b>24</b>	<b>10</b>	<b>203</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/13/16

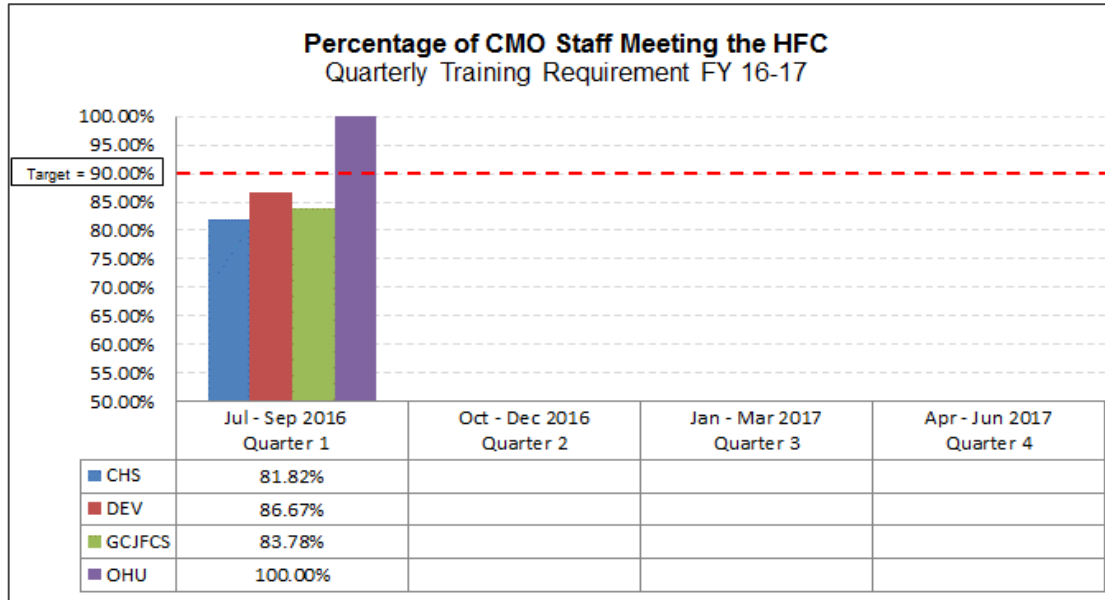


AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 11/13/16



# FY 16-17 Quarterly Mandatory Training Requirements ~ Data-as-of: 09/30/2016



**Data Source:** CMO Training Reports submitted quarterly to the HFC Training Coordinator. This chart shows the percentage of staff who met/exceeded the 6.0 hours of training per quarter.

The target rate is 90% or above.

**Specialized Human Trafficking Training by Agency**  
CMO Quarterly Training Report FY 16-17

Agency	Specialized Supervisors and Program Managers	Specialized Case Managers	Total
CHS	4	13	17
DEV	4	21	25
GCJFCS	6	8	14
OHU	4	34	38

**Percentage of CMO Staff Meeting the HFC Mandatory Training Requirement**  
FY 16-17 Mandatory Trainings

Qtr	Other Parent Home Assessment & Overview of Operating Procedures (Quarters 1)					
CHS	91.7%					
DEV	100.0%					
GCJFCS	87.5%					
OHU	100.0%					

Target = 95%

**Fiscal Year 16-17 Training Pre-Service Class Outcomes**

	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage
C-10 Case Managers	16	1	15	94%	15	0	15	100%	31	1	30	97%
C-10 Licensing	-	-	-	0%	-	-	-	0%	-	-	-	0%
<b>C-10 Total</b>	<b>16</b>	<b>1</b>	<b>15</b>	<b>94%</b>	<b>15</b>	<b>0</b>	<b>15</b>	<b>100%</b>	<b>31</b>	<b>1</b>	<b>30</b>	<b>97%</b>
Out of Circuit CMs	-	-	-	0%	-	-	-	0%	-	-	-	0%
	Class 5: May 31, 2016 - July 26, 2016				Class 1: August 1, 2016 - October 10, 2016				FYD 16-17: Training Pre-Service Totals			



# Home for Thanksgiving

Projected Number of Children Going Home for Thanksgiving break

Thanksgiving Break Week: November 21 - November 25					
Agency	Projected (CMO self reported)	Motion Required		Motion Filed (7-10 days before)	Visit Occurred
		No	Yes		
CHS	25	14	11	-	-
DEV	2	-	2	-	-
GCJFCS	4	1	3	-	-
OHU	16	-	9	-	-
<b>HFC Total</b>	<b>47</b>	<b>15</b>	<b>25</b>	<b>0</b>	<b>0</b>



The faculty of voluntarily bringing  
back a wandering attention,  
over and over again, is the very  
root of the judgment, character, and will.

William James

Excerpted from the book *The Body Keeps the Score* by Bessel Van Der Kolk

# RESOURCE NEWS FLASH... November 16, 2016

## Caregiver Support Event

**TLC Meeting** – The next TLC meeting will be held Thursday, November 17, 2016 at Grace Lutheran Church; 327 Ave B SE, Winter Haven, FL from 6:00-9:00 PM. A complimentary dinner will be served. We look forward to seeing you! Child care cost is \$2.00 per child. This covers supervision and activities for children, 2-12 years. RSVP attendance and child care to [cyndy.strickland@gmail.com](mailto:cyndy.strickland@gmail.com).

## Community Events

**Santa's Workshop**– Fun, **Free** family activity will be held on December 3<sup>rd</sup> from 10:00am-1:00pm at Family Fundamentals (1021 Lakeland Hills Blvd.). Hands-on activities, create your own holiday snack, holiday story time, and pictures with Santa!

**Festival of Wreaths** – The Polk County History Center is hosting this event from November 18<sup>th</sup> through December 10<sup>th</sup>. Opening night will include photos with Santa from 7:00-9:00pm at the museum (100 E. Main St., Bartow). For more info, call 863-534-4386.

## Recreation Resources

**Junior Jackets Basketball** for ages 5 to 14. Register now through December 30<sup>th</sup>. The season is from January 21<sup>st</sup> – March 4<sup>th</sup> on Tuesdays from 6:00-7:50pm at the Carver Recreation Center (520 S. Idlewood Ave., Bartow). A clinic will be held on January 7<sup>th</sup>. For more info, call 863-534-0120.

## Mental Health Resources

**National Homeless Youth Awareness Month** – In support of National Homeless Youth Awareness Month, the National Child Traumatic Stress Network (NCTSN) is providing resources to help communities, families, educators, mental health and child welfare professionals, and policy makers and advocates better understand and deal with homeless youth. Visit <http://www.nctsn.org/resources/public-awareness/national-homeless-youth-awareness-month>.

**Grief Seminar** – Dr. Alan D. Wolfelt, noted author and grief counselor, will be presenting the program, "Exploring the Need to Grieve and Mourn – Healing Yourself, Your Family, and Your Friends." The program will be held on December 1<sup>st</sup> from 6:00-9:00pm at Victory Church (1401 Griffin Rd., Lakeland). The event, sponsored by Gentry-Morrison Funeral Homes, is **free**, but registration is required. To register, call 863-688-7679.

**Youth Mental Health First Aid** – Youth Mental Health First Aid USA is an 8 hour public education program which introduces participants to the unique risk factors and warning signs of mental health problems in adolescents, builds understanding of the importance of early intervention, and teaches individuals how to help an adolescent in crisis or experiencing a mental health challenge. Mental Health First Aid uses role-playing and simulations to demonstrate how to assess a mental health crisis; select interventions and provide initial help; and connect young people to professional, peer, social, and self-help care. Training sessions are being held on December 7<sup>th</sup> & 8<sup>th</sup> at the Bartow Airbase. To register, you must email Christy Olsen at [Christy.olsen@polk-fl.net](mailto:Christy.olsen@polk-fl.net) and provide your name, email address, and the dates you would like to attend.

## Help for the Holidays Resources

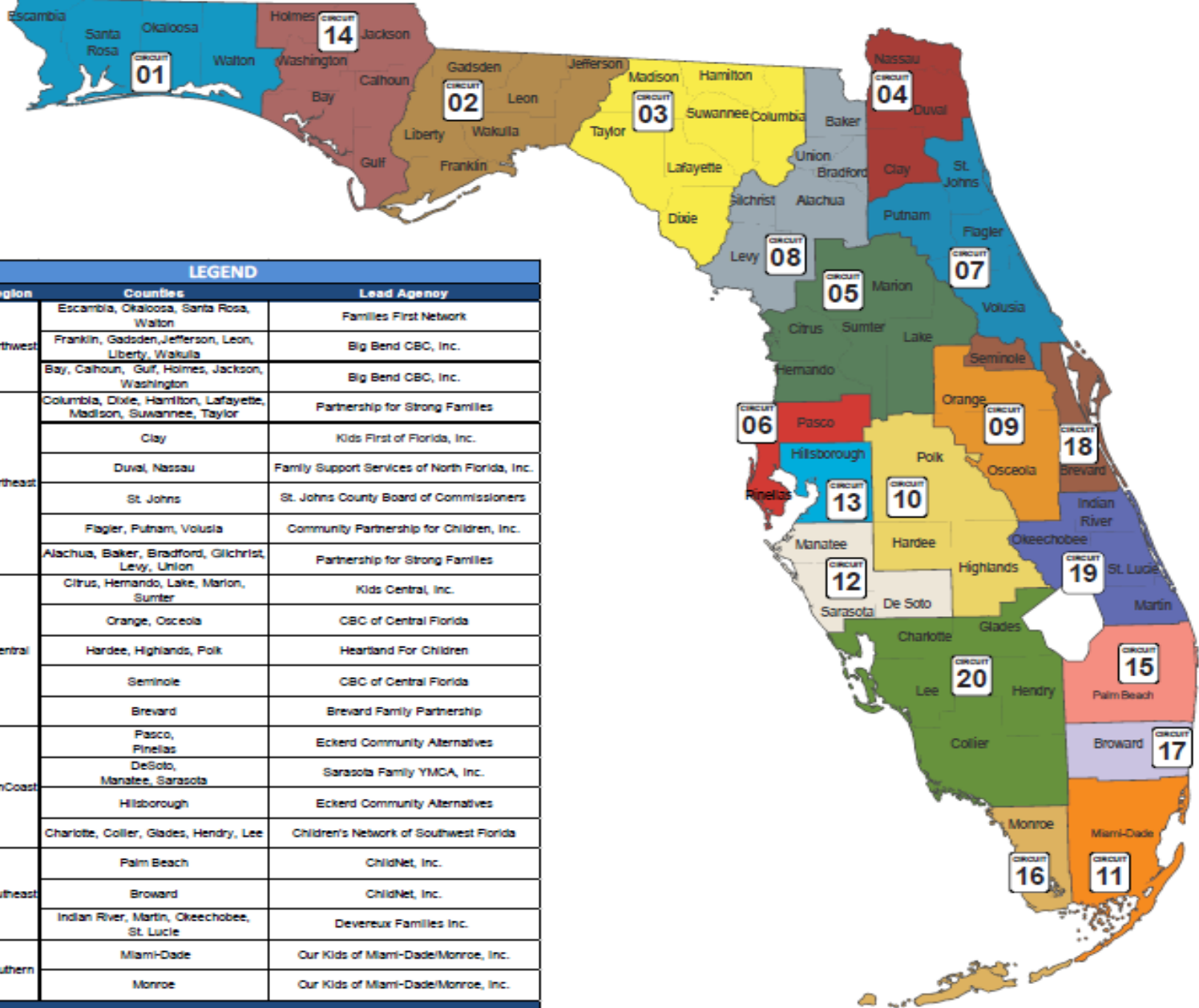
**Food and Toys** – During the holidays, Lighthouse Ministries distributes food and toys to families in need. Applications for Christmas toys and food boxes are now being accepted. The deadline is December 9<sup>th</sup>! For information, call 863-687-4076.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
4		Clay	Kids First of Florida, Inc.	
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
7		St. Johns	St. Johns County Board of Commissioners	
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
9		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
6		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	