



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, October 10, 2021

Video Conference Meeting

Wednesday, October 13, 2021 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 313 683 012#



Community Based Care Lead Agency Scorecard

FY 20-21, 4th Quarter: April 01, 2021 to June 30, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/20 - 03/31/21	04/01/20 - 03/31/21	10/01/19 - 09/30/20	07/01/20 to 06/30/21	07/01/19 to 06/30/20	7/1/2020	07/01/18 to 06/30/19	07/01/20 to 06/30/21	6/30/2021	6/30/2021	07/01/20 to 06/30/21	6/30/2021
Brevard Family Partnership	10.01	95.1%	96.6%	99.8%	32.6%	51.7%	82.4%	2.93	97.6%	94.1%	90.4%	66.9%
ChildNet - Broward	6.89	95.8%	98.3%	99.8%	31.7%	50.1%	90.7%	3.44	97.8%	95.8%	92.5%	69.9%
ChildNet - Palm Beach	5.42	96.3%	96.6%	99.6%	44.4%	58.3%	88.7%	2.98	98.2%	96.6%	95.2%	69.7%
Children's Network of SW Florida	7.95	96.0%	96.6%	99.9%	42.8%	54.1%	89.0%	3.30	98.8%	96.7%	87.5%	64.1%
Citrus Health Network	7.37	96.4%	97.2%	99.7%	36.3%	44.9%	93.0%	3.66	98.2%	97.4%	89.8%	60.9%
Communities Connected for Kids	7.66	97.5%	96.9%	99.6%	46.3%	56.5%	88.6%	3.73	97.8%	95.8%	95.0%	59.6%
Community Partnership for Childr.	5.56	94.4%	95.9%	99.0%	29.5%	31.9%	87.9%	2.49	91.2%	69.3%	86.2%	66.5%
Eckerd Community Alternatives	5.86	94.3%	93.8%	99.5%	26.3%	48.3%	89.3%	5.45	93.4%	82.3%	94.9%	60.1%
Eckerd Community Hillsborough	6.88	95.0%	95.1%	99.3%	27.0%	41.8%	88.8%	4.53	96.6%	79.4%	77.0%	61.1%
Embrace Families	5.05	95.0%	96.9%	99.1%	35.7%	50.4%	94.2%	3.77	89.1%	75.6%	94.5%	65.6%
Families First Network	8.18	94.4%	97.1%	99.6%	27.9%	47.9%	87.4%	4.91	93.0%	91.6%	87.8%	63.5%
Family Integrity Program	7.76	95.8%	96.6%	99.9%	35.7%	73.0%	79.1%	2.77	98.5%	95.7%	100.0%	80.0%
Family Support Services North Fla	9.15	96.2%	95.3%	99.7%	34.2%	61.2%	89.6%	3.01	94.3%	94.1%	97.6%	58.2%
Heartland For Children	8.77	96.9%	97.5%	99.9%	30.8%	51.7%	83.9%	2.70	97.8%	95.5%	90.4%	63.5%
Kids Central, Inc.	4.61	93.9%	97.1%	99.7%	37.0%	42.4%	91.9%	4.51	96.1%	92.0%	87.0%	72.1%
Kids First of Florida, Inc.	6.13	96.6%	94.7%	97.3%	31.9%	49.2%	91.5%	3.51	94.7%	77.6%	81.8%	71.7%
Northwest Florida Health Network	3.22	95.8%	96.6%	99.3%	28.2%	50.9%	85.8%	3.20	96.8%	91.4%	96.3%	63.6%
Partnership for Strong Families	5.19	95.3%	97.3%	99.7%	28.1%	52.3%	92.2%	4.53	91.7%	82.4%	78.5%	63.8%
Safe Children Coalition	10.27	96.0%	95.5%	99.5%	33.2%	51.8%	90.2%	3.78	96.3%	89.5%	77.4%	67.7%
Statewide	6.79	95.4%	96.2%	99.4%	33.4%	48.8%	89.2%	3.87	94.5%	87.7%	89.2%	64.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%









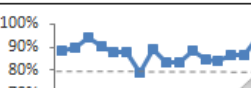


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown


SFY 21-22 – 1st Quarter as of Month-End – September 2021

SFY 21-22 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (4th Quarter)	Current Qtr / Date Ranges	Current Target	Current Qtr Performance	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in out-of-home care.	Twelve month period ending three months prior to the end of the report quarter.		8.77	1st Qtr 7/1/20-6/30/21	8.50	7.59	5.55	5.80	12.19
2 Number of children with finalized adoptions between July 1, 2021 and June 30, 2022.	Performance through the end of the month prior to the report month. Self Reporting		170.5 (PR:165)	1st Qtr September 21	165 (Pro-Rated)	26 (PR 47)	9.5 (PR:15)	9 (PR: 15)	7.5 (PR: 17)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.91%	1st Qtr 9/1/21-9/30/21	99.5%	99.83%	99.79%	99.96%	99.75%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		30.8%	1st Qtr 10/1/19-9/30/20	40.5%	31.0%	34.7%	31.5%	25.6%
5 SM07 - Percentage of children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Twelve month period ending twenty-four months prior to the end of the report quarter.		83.9%	1st Qtr 10/1/18-9/30/19	91.7%	83.7%	81.7%	84.0%	85.7%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Twelve month period ending as of the end of the report quarter.		2.72	1st Qtr 10/1/20-9/30/21	4.12	3.07	3.79	2.90	2.58
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		98.4%	1st Qtr 9/30/21	95.0%	98.6%	97.5%	98.6%	99.8%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		95.7%	1st Qtr 9/30/21	95.0%	90.0%	88.0%	91.8%	90.2%
9 SM11 - Percent of young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.	Twelve month period ending as of the end of the report quarter.		94.4%	1st Qtr 10/1/20-9/30/21	80.0%	83.8%	88.2%	80.0%	80.0%



Scorecard Measure 4 - October Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 10/01/21 - 10/31/21		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	10	99.78%
DEV	0	100.00% 
OHU	22	99.25%
Total	32	99.64%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/10/21</i>		

Scorecard Measure 4 - September Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Month-End Supervision - September 2021		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.79%
DEV	7	99.96%
OHU	14	99.75%
Total	35	99.83%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 10/11/21</i>		



Scorecard Measures 5 & 6 - Children Achieving Permanency


SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 10/04/21 thru 10/10/21			
Agency	Timely	Un-Timely	Total
CHS	1	4	5
DEV	2	1	3
OHU	3	1	4
Total	6	6	12

Service Availabilities Service Snapshot of Availability as of 10/11/21	
Youth Villages	Peace River Home-to-Stay
0 – Polk	0 – Polk 1 – Highlands / Hardee

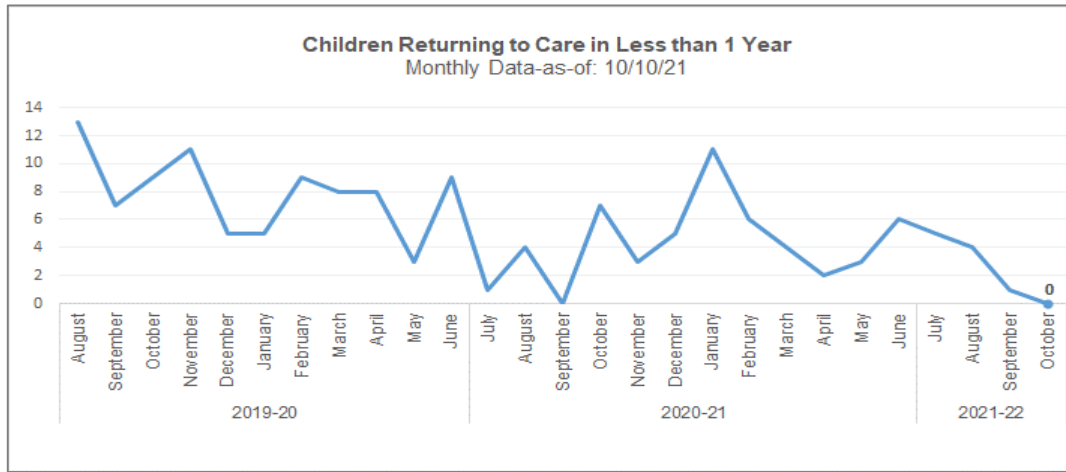
Scorecard Measure #5 - 01/01/20 to 12/31/20 Children Achieving Permanency within 0-12 Mths FY 21-22 - <u>2nd Qtr</u> as of 10/10/21			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	97	283	34.3%
DEV	73	257	28.4%
OHU	41	197	20.8%
HFC Total	211	737	28.63%

Scorecard Measure #6 - 01/01/21 Children Achieving Permanency within 12-23 Mths FY 21-22 - <u>2nd Qtr</u> as of 10/10/21			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	41	113	36.3%
DEV	56	114	49.1% 
OHU	35	119	29.4%
HFC Total	132	347	38.0%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 10/04/21 - 10/10/21								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	9/23/2021	141832-CHSFL	10/9/2015	10/17/2016	12	59	3.0 - 4.9 yrs	N
DEV	8/16/2021	141845-DEV	7/13/2018	12/10/2019	17	20	1.0 - 2.9 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 10/11/21

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 09/27/21 - 10/03/21								
Agency	Removal Date	Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
OHU	9/2/2021	142853-OHU-HARDEE	3/5/2012	12/20/2012	10	104	> 5.0 yrs	N
OHU	9/2/2021	142853-OHU-HARDEE	3/5/2012	12/20/2012	10	104	> 5.0 yrs	N
OHU	9/9/2021	142855-OHU-HIGHLANDS	2/19/2018	10/22/2018	8	34	1.0 - 2.9 yrs	N
OHU	9/9/2021	142855-OHU-HIGHLANDS	2/19/2018	10/22/2018	8	34	1.0 - 2.9 yrs	N
OHU	9/9/2021	142855-OHU-HIGHLANDS	2/19/2018	10/22/2018	8	34	1.0 - 2.9 yrs	N
OHU	9/13/2021	142855-OHU-HIGHLANDS	5/5/2020	11/5/2020	6	10	< 1.0 yr	Y

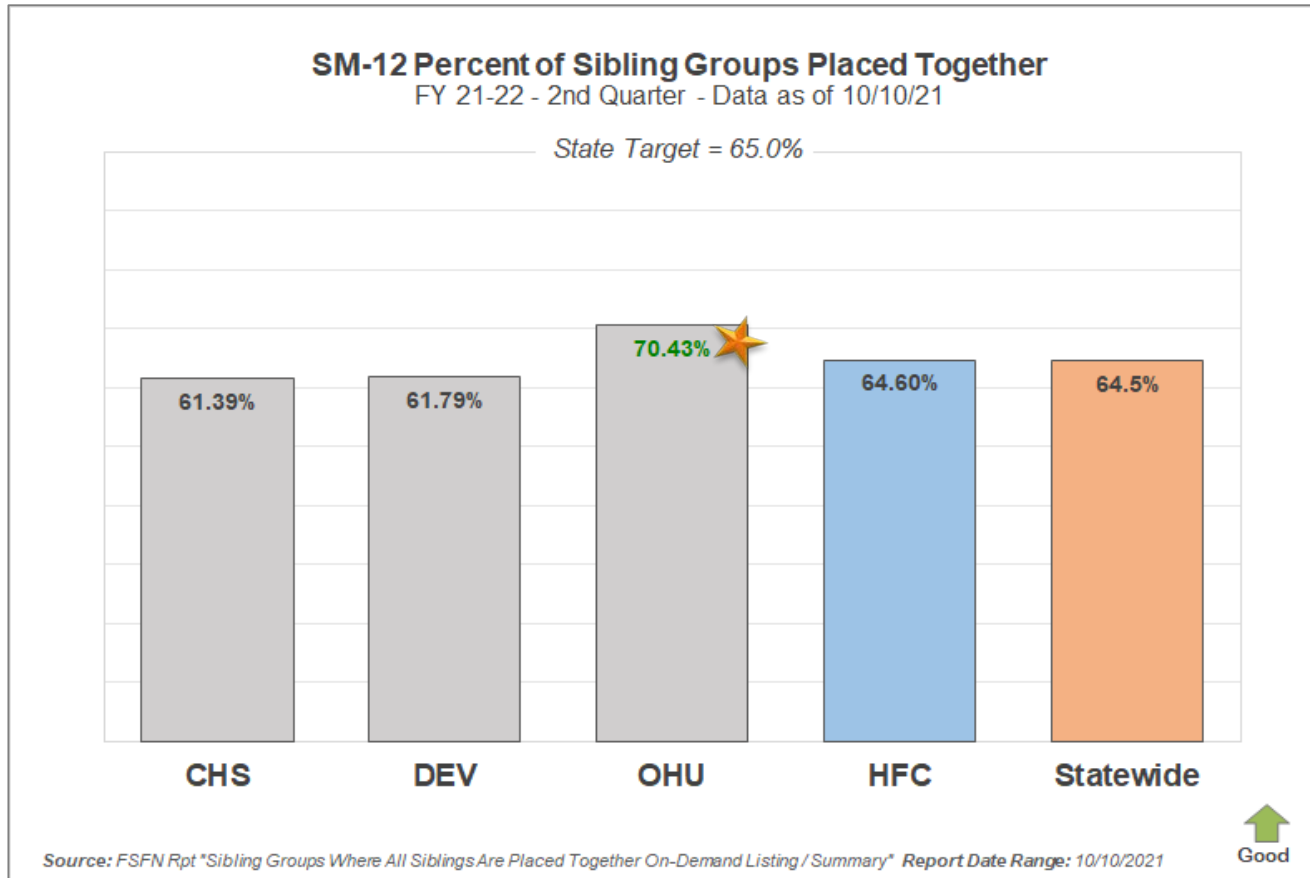


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	62	101	61.39%
DEV	76	123	61.79%
OHU	81	115	70.43%
HFC	219	339	64.60%

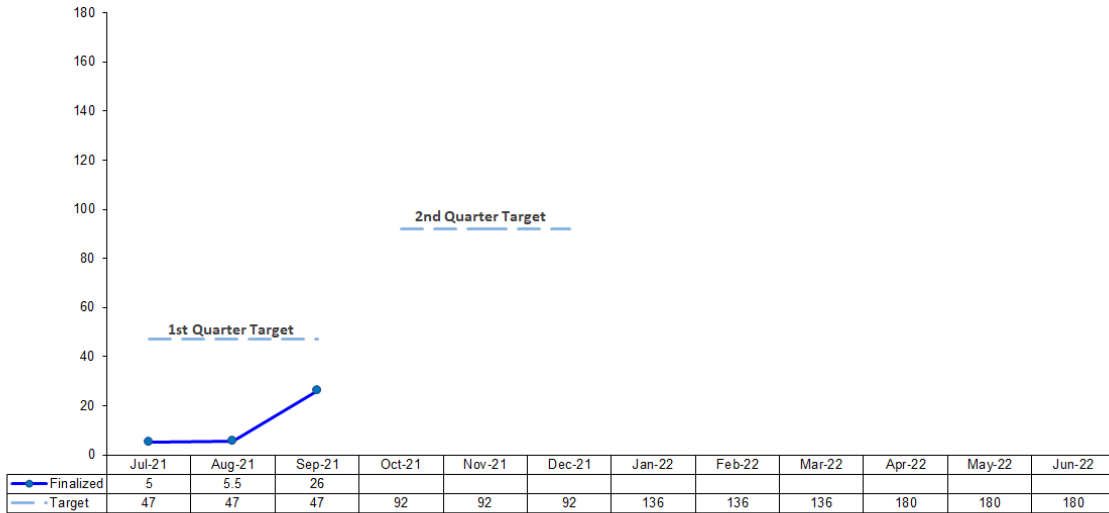
Number of sibling groups to achieve SM12 target – 2 Sibling Group



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 21-22



Source: HFC Adoption Database; Data-as-of: October 05, 2021

FY 21-22 Target = 180

Upcoming Finalization Dates

October 13, 2021

October 20, 2021

Adoption Finalizations

FY 21-22 - 2nd Quarter as of 10/11/21

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	10	0	14	0.0%
DEV	10	0	15	0.0%
OHU	8	0	16	0.0%
Total	28	0	45	0.0%

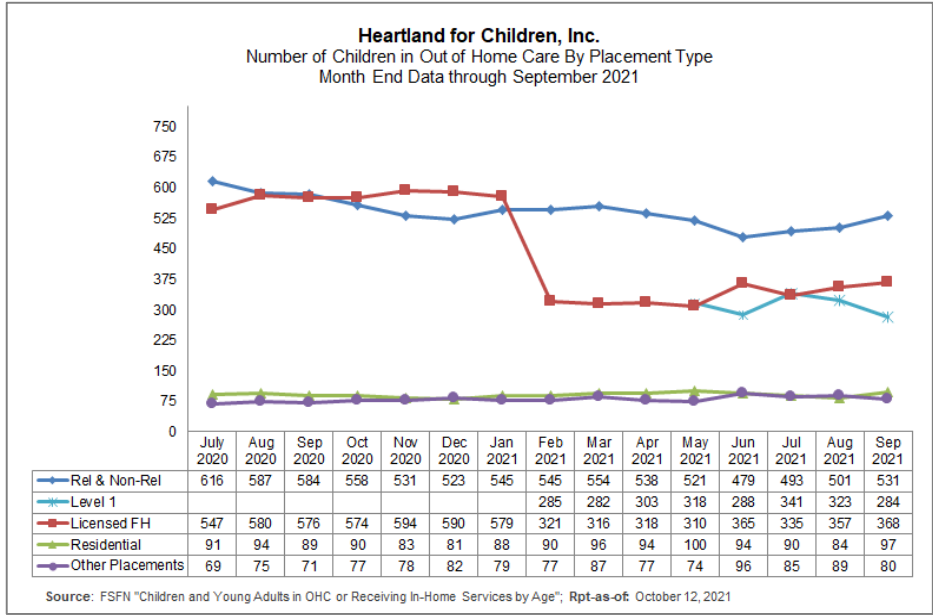
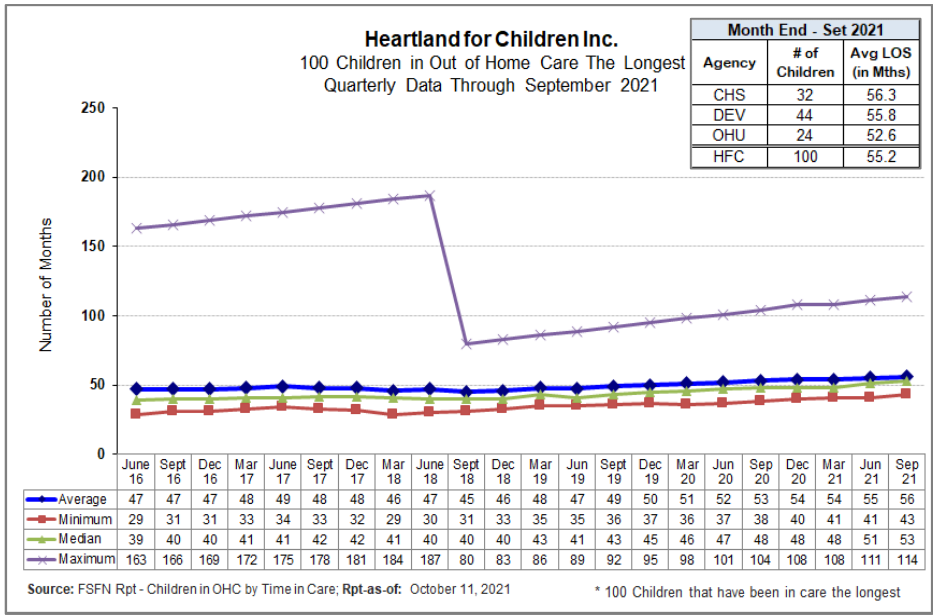
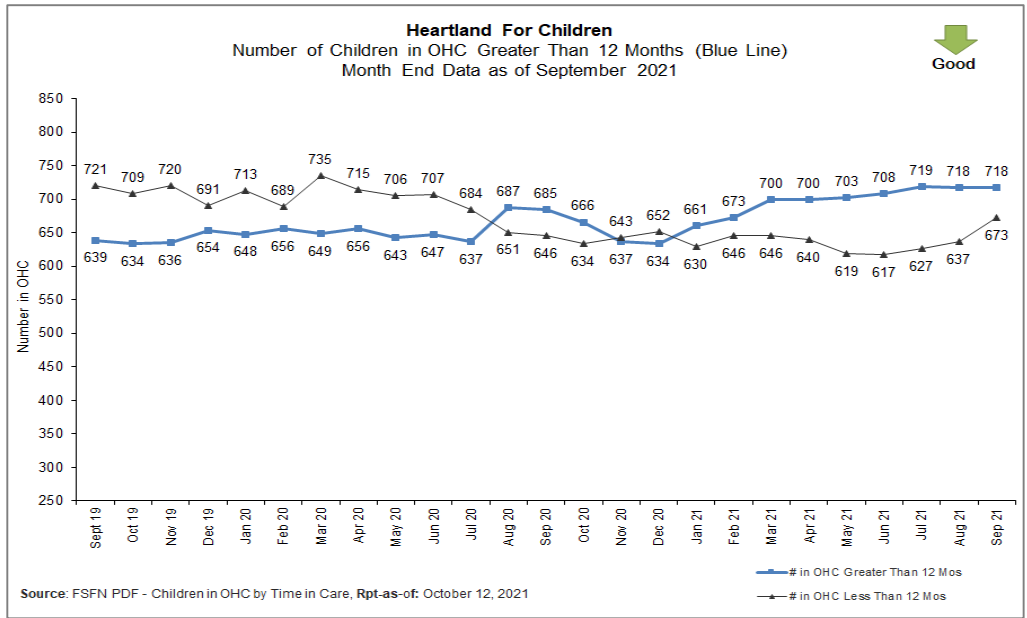
Adoption Finalizations

Total Fiscal Year-to-Date

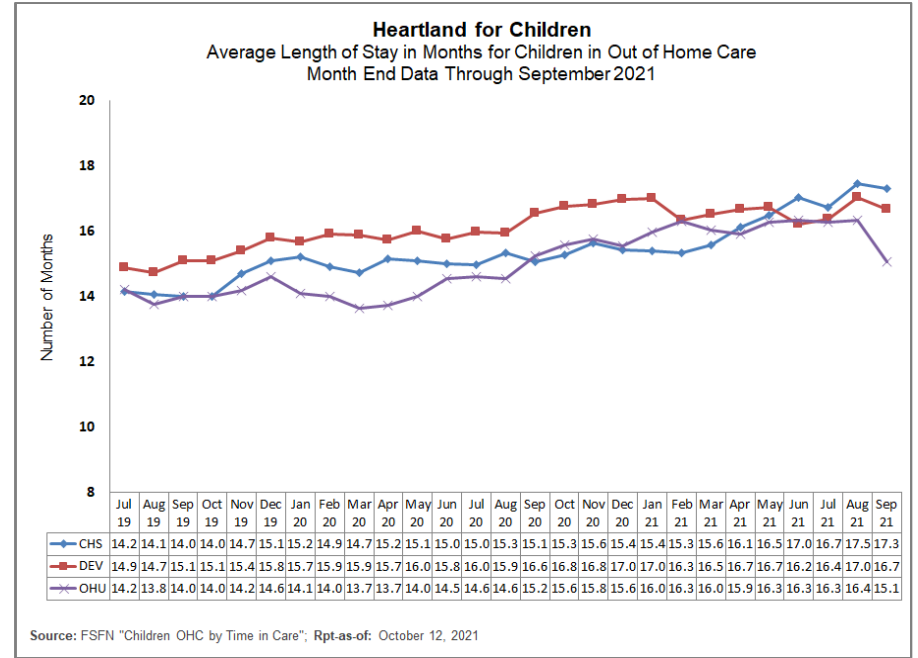
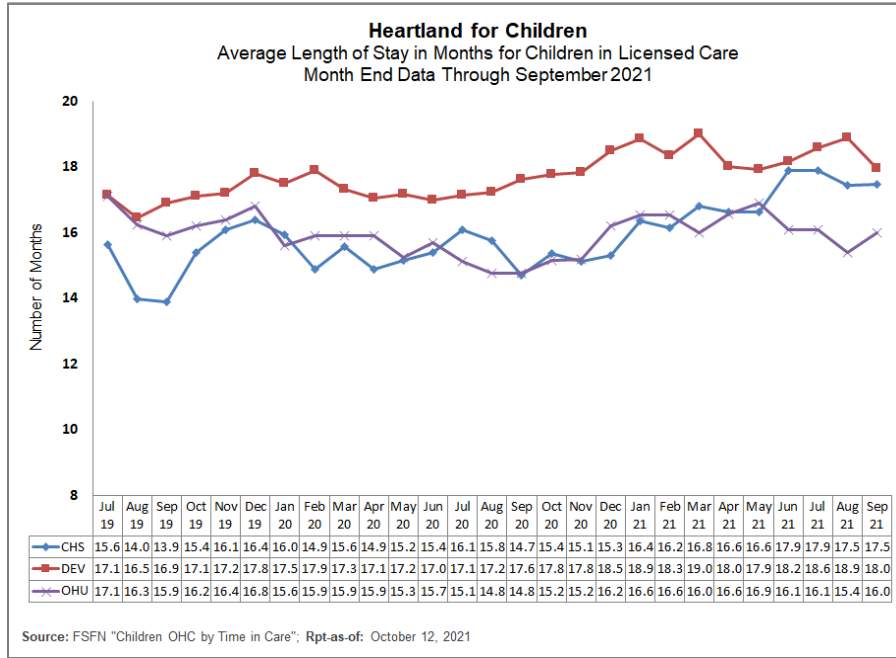
Total Finalized	HFC Target	% Met	% w/in 24 Mths
26	180	14.4%	24.1%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2021-22 as of October 11, 2021

CLS WEEKLY SHELTER REPORT - FY 2021-2022														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21/22 Totals	20/21 Totals
# of Shelter Hearings														
Polk	28	34	41	8									111	334
Highlands	4	1	2	0									7	46
Hardee	2	4	2	3									11	9
Total	34	39	45	11									129	389
# Children Removed														
Polk	59	54	76	13									202	563
Highlands	5	1	6	0									12	98
Hardee	4	7	3	5									19	17
Total	68	62	85	18									233	678
Total Children Denied Shelter														
Polk	0	0	0	0									0	0
Highlands	0	0	0	0									0	0
Hardee	0	0	0	0									0	0
Total	0	0	0	0									0	0
# Children Placed with Relative														
Polk	27	28	48	1									104	353
Highlands	4	2	4	0									10	58
Hardee	4	1	3	2									10	9
Total	35	31	55	3									124	420
# Children Placed with Non Relative														
Polk	13	2	4	7									26	70
Highlands	0	1	2	0									3	13
Hardee	0	1	0	0									1	5
Total	13	4	6	7									30	88
# Children Placed with Fictive Kin														
Polk	4	0	0	0									4	1
Highlands	1	0	0	0									1	0
Hardee	0	0	0	0									0	0
Total	5	0	0	0									5	1
# Children Placed in Foster Care														
Polk	15	24	24	5									68	139
Highlands	0	0	0	0									0	27
Hardee	0	3	0	3									6	3
Total	15	27	24	8									74	169

% of Children Sheltered Placed in Foster Care Data as of 10/11/2021			
Month	19-20	20-21	21-22
Jul	32.1%	28.6%	22.1%
Aug	20.9%	21.9%	43.5%
Sep	15.2%	27.3%	28.2%
Oct	23.3%	22.4%	44.4%
Nov	18.8%	20.4%	
Dec	14.9%	24.5%	
Jan	12.9%	25.0%	
Feb	14.7%	20.5%	
Mar	30.6%	21.7%	
Apr	11.9%	17.5%	
May	25.0%	23.4%	
Jun	28.3%	38.5%	
FY Total	20.7%	24.9%	31.8%

Shelter Count for the Week of October 05 - October 11, 2021			
	Polk	Highlands	Hardee
Shelters	8		
Children Removed	13		
Placed w/ a Relative	1		
Placed w/a Non-Rel	7		
Placed w/a Fictive Kin			
Placed in Foster Care	5		



Case Transfer Staffing Data

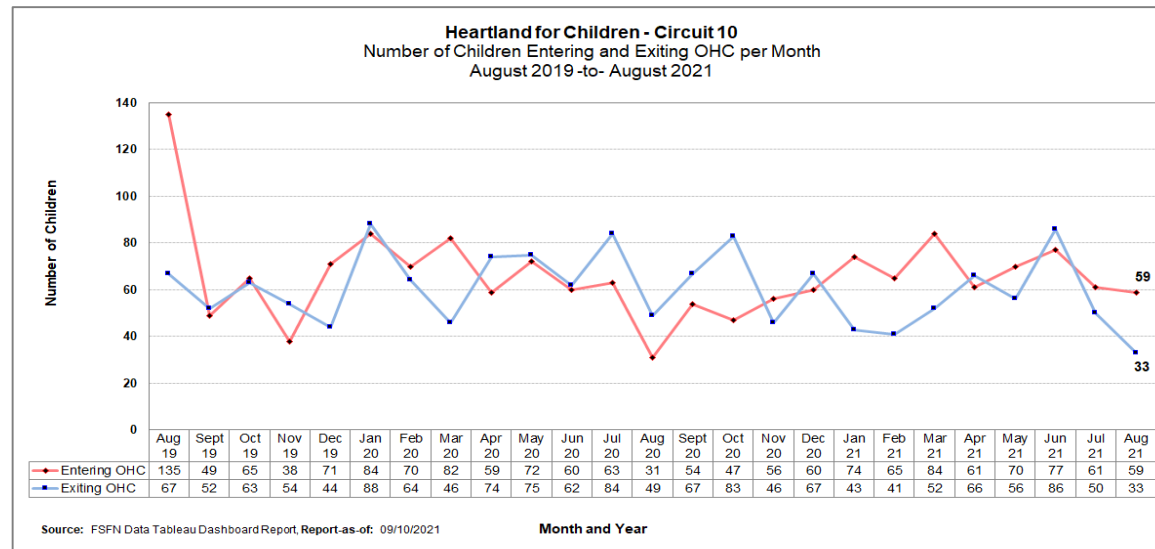
Case Transfer Data For Fiscal Year July 1, 2021 – June 30, 2022 - Data as of 10/12/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Number of Children														
CHS	43	25	35	6									109	426
Devereux	37	43	50	19									149	443
OHU Polk	12	18	26	3									59	162
One Hope	36	51	42	27									156	550
Total	128	137	153	55									473	1581
Out of Home Care														
CHS	22	5	15	2									44	220
Devereux	21	14	25	13									73	267
OHU Polk	7	17	20	0									44	75
One Hope	6	19	15	8									48	150
Total	56	55	75	23									209	712
In - Home Judicial														
CHS	0	2	1	0									3	17
Devereux	2	5	0	0									7	23
OHU Polk	0	0	0	0									0	10
One Hope	0	0	0	0									0	4
Total	2	7	1	0									10	54

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Non-Judicial In - Home Services														
CHS	21	15	17	0									53	136
Devereux	6	16	14	3									39	97
OHU Polk	4	0	3	3									10	65
One Hope	0	3	3	0									6	45
Total	31	34	37	6									108	343
OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0									0	0
Devereux	0	0	0	0									0	2
OHU Polk	0	0	0	0									0	0
One Hope	28	29	24	19									100	351
Total	28	29	24	19									100	353
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	1	1	4									6	26
Devereux	8	6	10	3									27	36
OHU Polk	0	0	1	0									1	7
One Hope	0	0	0	0									0	0
Total	8	7	12	7									34	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

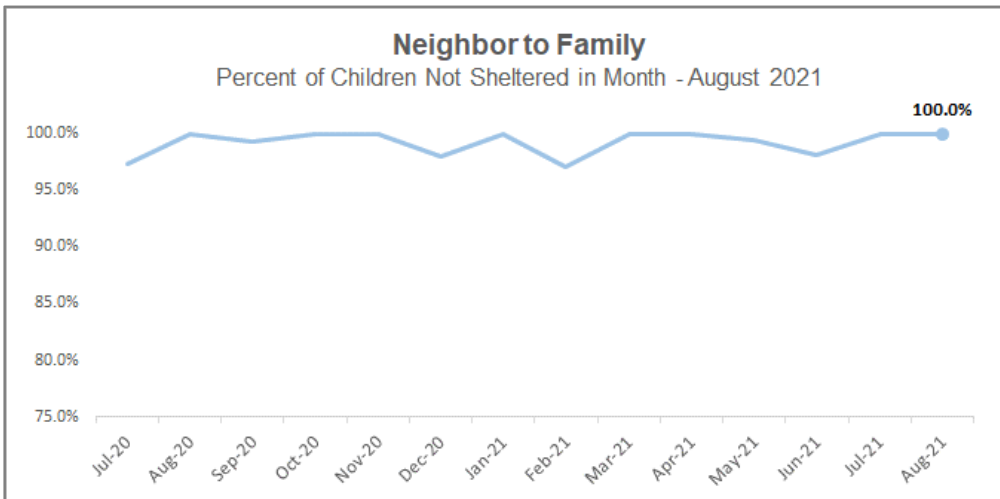
21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **100%**

"Explained things where everyone could understand."

- Parent Satisfaction Survey – Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers		
Weekly Data 10/05/21 through 10/11/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	24	59
Specialized - Family Support	12	27
Prevention - Comm. Referral	46	105
Special Conditions Report	5	9
Nurturing Parenting	27	43
NTF - Total Services	115	244

NTF - Housing Resource Numbers	
Data since Inception to 10/11/21	
Referral Agency	Referrals
Children's Home Society (CHS)	76
Devereux (DEV)	35
One Hope United (OHU)	25
Neighbor To Family (NTF)	48
Total Housing Referrals	184



Referral Status and Housing Results	
Referrals - Active	8
Referrals - Closed	176
Total Families Housed	20 Families
Total Children Housed	57 Children

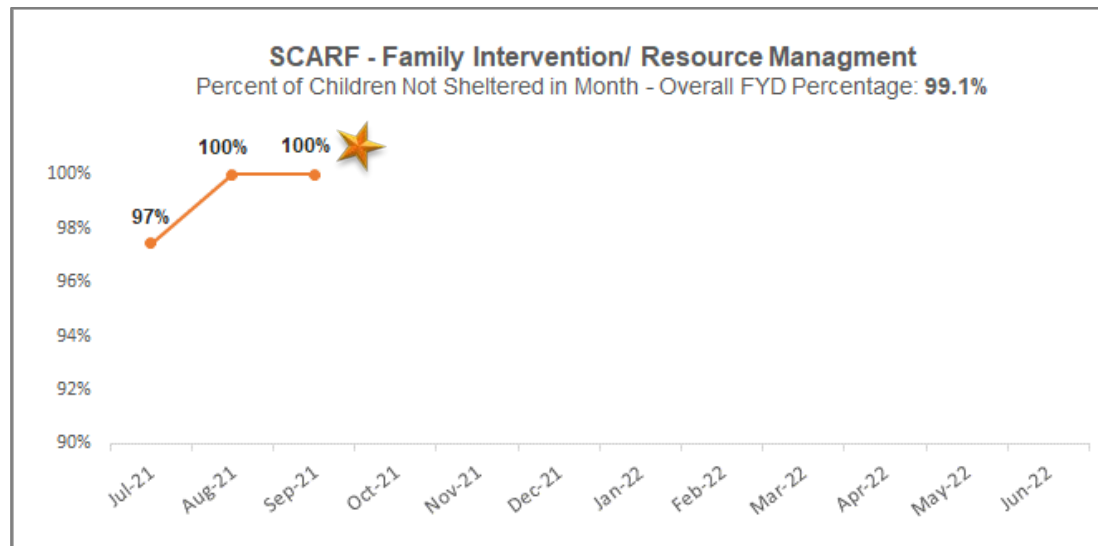


SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **September 2021**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - September 2021		
Referral Type	Number of Families	Number of Children
Legal Referrals	44	76
Non-Legal Referrals	179	392
Active Families as of Date	117	241
Discharged Diversion	100	215
Refer to TCM / Other	4	7
Sheltered / Closed	2	5
SCARF - Total FYD Services	223	468

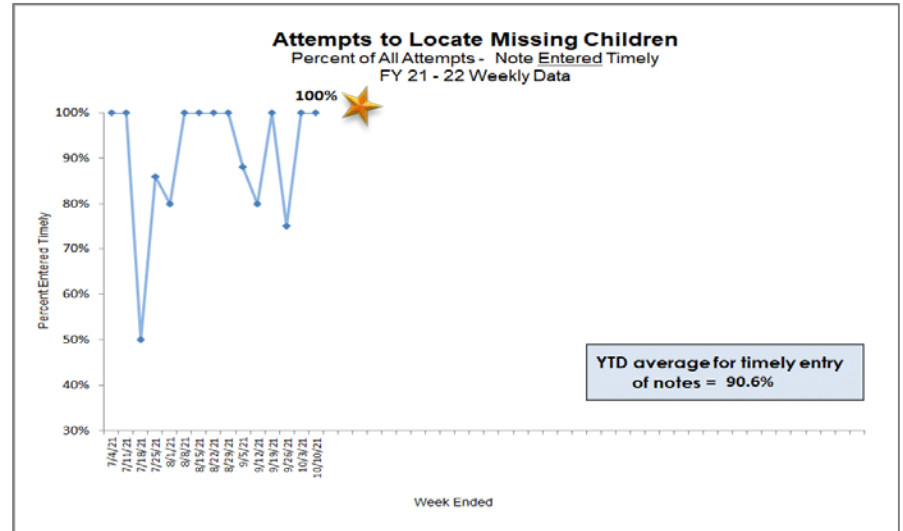
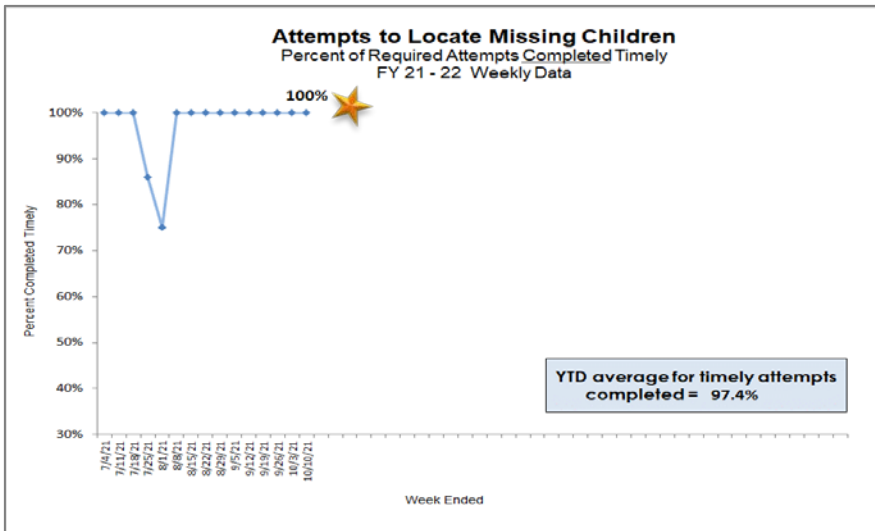
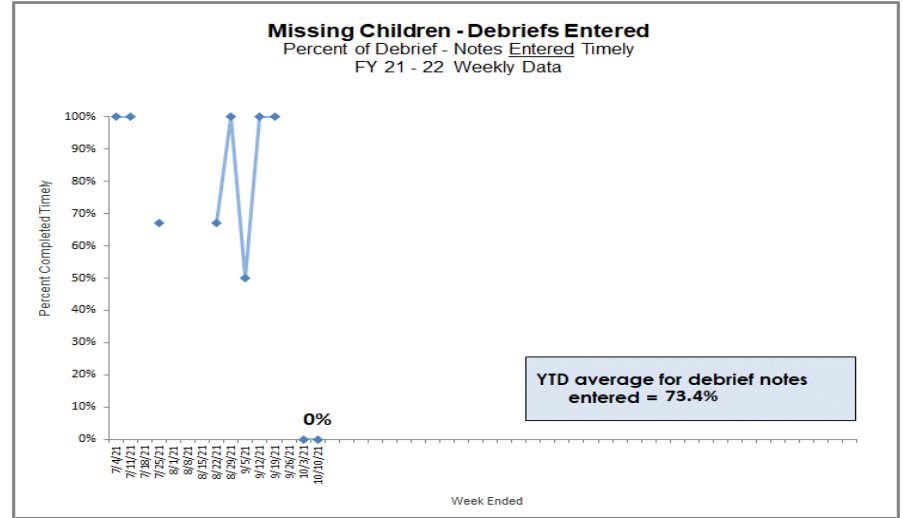
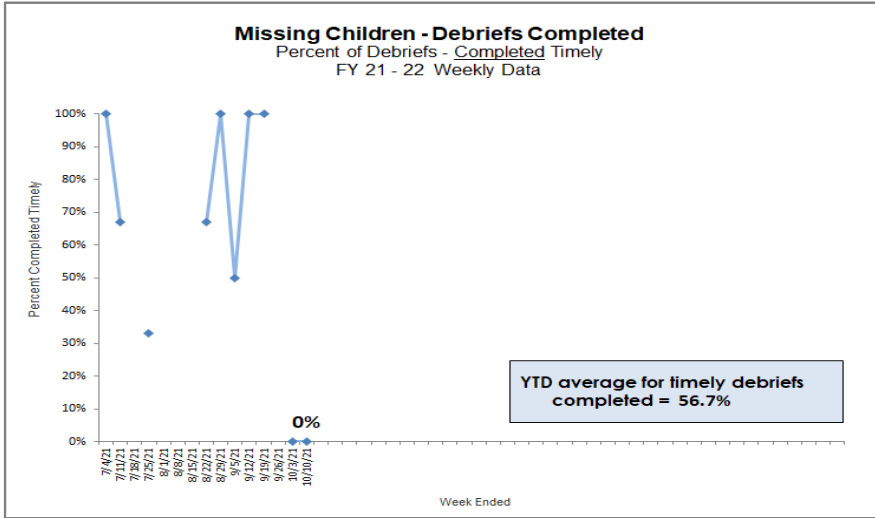
SCARF - Rate of Diversion by Service Center					
Month Performance - September 2021					
Service Center	Number of Referrals	Family Support	Legal Aid Diversions	Families Sheltered	Rate of Diversion
Bartow	19	0	8	0	100.0%
Lake Wales - Highlands	30	0	3	0	100.0%
Lakeland	15	0	5	0	100.0%
SCARF - Total	64	0	16	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

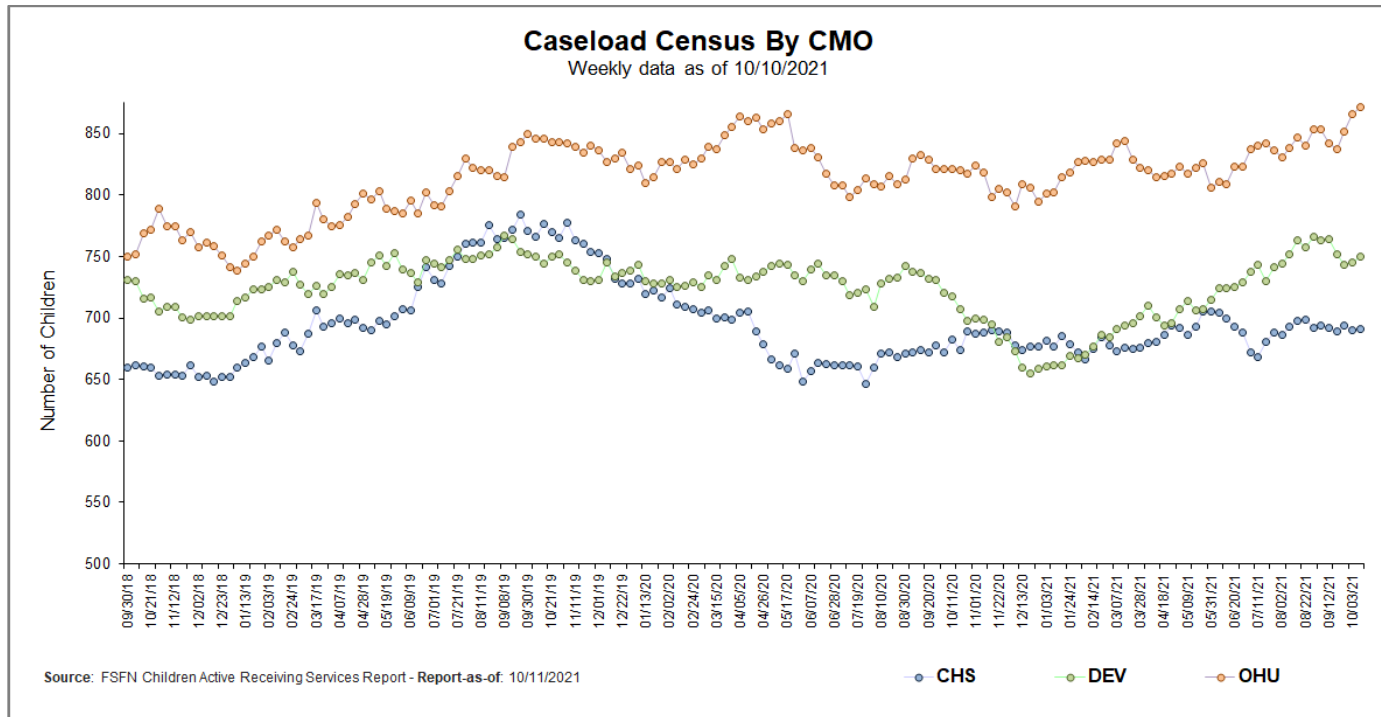
Weekly Data Week ending 10/10/2021					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	2	0	0	1	1
DEV	5	0	0	0	0
OHU	2	0	0	0	0
CPI	0	0	0	0	0
Total	9	0	0	1	1



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	9/6/2021	9/12/2021	9/19/2021	9/27/2021	10/3/2021	10/10/2021
CHS	694	692	689	694	690	691
DEV	763	764	752	743	745	750
OHU	854	842	837	852	866	872
HFC Total	2311	2298	2278	2289	2301	2313



Caseload Census by Case Manager and Organization

Data as of 10/10/2021

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Sanchez-Rosado, Paola	5
OHU	Stevenson, Trina	1
DEV	Williams Charlton, Jennifer	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Lawson, Crystalyn	13
OHU	Ortiz, Hilton	13
OHU	Meinke, Danielle	12
DEV	Hamilton, Shuntia	11
OHU	Wall, Tasha	10
OHU	Pope, Jasmine	10
OHU	Robinson, June	10
DEV	Peralta, Joshua	9
OHU	Mccoy, Ariana	6

Independent Living - Young Adults		
CMO	Case Workers	#
CHS	Raines, Todd	30
DEV	Gadson, Berleendah	26
OHU	Vazquez, Roger	17
CHS	Nieves, Carlos	5

Caseload of 16 - 24 Children		
CMO	Case Workers	#
DEV	Mullis, Felicia	24
DEV	Johnson, Mykira	24
OHU	Guzman, Maria	24
OHU	Findley, Angela	23
OHU	Johnson, Randi	23
DEV	Cottle, Glenasia	22
DEV	Toussaint, Marie	22
OHU	Shackleford, India	21
OHU	Kohn, Ludessa	21
DEV	Renfro, Larry	20
OHU	Reyes, Jessica	18
OHU	Willis, Markeisha	18
DEV	Balmaceda, Stephanie	18
OHU	Santos, Frances	16

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
CHS	Owens, Sheltanya	20
OHU	Lisbon, Ellarie	13
CHS	Huggins, Ebonye	8
CHS	Alexander, Bethany	8
CHS	Simmons, Salisha	7
OHU	Newton, Kimberly	7
CHS	Beltz, Nicole	6
OHU	ownfield-Salahuddi, Courtn	5
OHU	Kinchen, Lisa	3
DEV	Jones, Dane	2

Caseload of 25 - 29 Children		
CMO	Case Workers	#
DEV	Dedrick, Dawn	29
CHS	Washington, Chastity	29
OHU	Jones, Alicia	29
DEV	Coleman, Tangela	29
DEV	Mcnulty, Andriea	29
DEV	Gosling, Loleta	28
DEV	Brown, Marnell	28
OHU	Southall, Akeva	28
CHS	Hur, Sally	28
DEV	Bickel, Sherry	28
DEV	Lott, Carla	28
DEV	Lynch, Rodina	28
CHS	Luskey, Taylor	28
DEV	Davis, Katelyn	28
OHU	King, Lora	28
DEV	Hunter, Lynne	27
CHS	Karshner, Sean	27
OHU	Followell, Amanda	27
DEV	Mendoza, Elizabeth	27
OHU	Beach-Solmo, Amber	27
OHU	Cleveland, Tammy	27
CHS	Mccalebb, Phalan	27
OHU	Smith, Lorie	27
CHS	Cobb, Allissa	26
DEV	Krieser, Madalynn	26
OHU	Mendez, Natalie	25

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	9
CHS	Mills, Clyatt	4
CHS	Denmark, Sandi	4

Caseload of 30+ Children		
CMO	Case Workers	#
OHU*	Gonzalez, Jesus	66
OHU*	Mcfadden, Phillisha	44
OHU*	Washington, Woodrica	43
OHU*	Tucker, Raymona	41
CHS	Gellibert, Jill	35
OHU*	Simmons, Shannon	34
CHS	Brooks, Anacia	34
CHS	Harris, Michael	34
CHS	Williamson, Abigail	34
CHS	Webster, Sabrina	33
OHU	Jauregui-Garza, Maria	33
DEV	Marini, Kathryn	33
OHU	Sanchez-Torres, Christian	33
CHS	Johnson, Mariah	33
CHS	Anglin, Latoya	32
CHS	Cruz, Cheyleen	32
CHS	Hiers, Katherine	32
CHS	Fort, Angela	32
DEV	Bain, Nehemitchlard	32
DEV	Boatwright, Tamora	31
CHS	Luebke, Nicole	31
DEV	Willingham, Jadashia	31
DEV	Louis, Rachelle	31
OHU	Colon, Lisette	31
OHU	Howe, Danielle	30
DEV	Pierce, Pamela	30
DEV	Bailon, Margarita	30
CHS	Baker, Ayshia	30

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
CHS	Cortes, Jennifer	29
OHU	Stevenson, Trina	13
OHU	Lockwood, Roneshia	12
OHU	Lopes, Alannah	3
DEV	Collins, Sara	2
DEV	Hampton, Sharday	2

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 10/10/2021

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	1	0	6	12	19	36.4
DEV	2	2	6	12	7	29	25.9
OHU	1	6	8	8	9	32	27.3
# of CMs	3	9	14	26	28	80	28.9

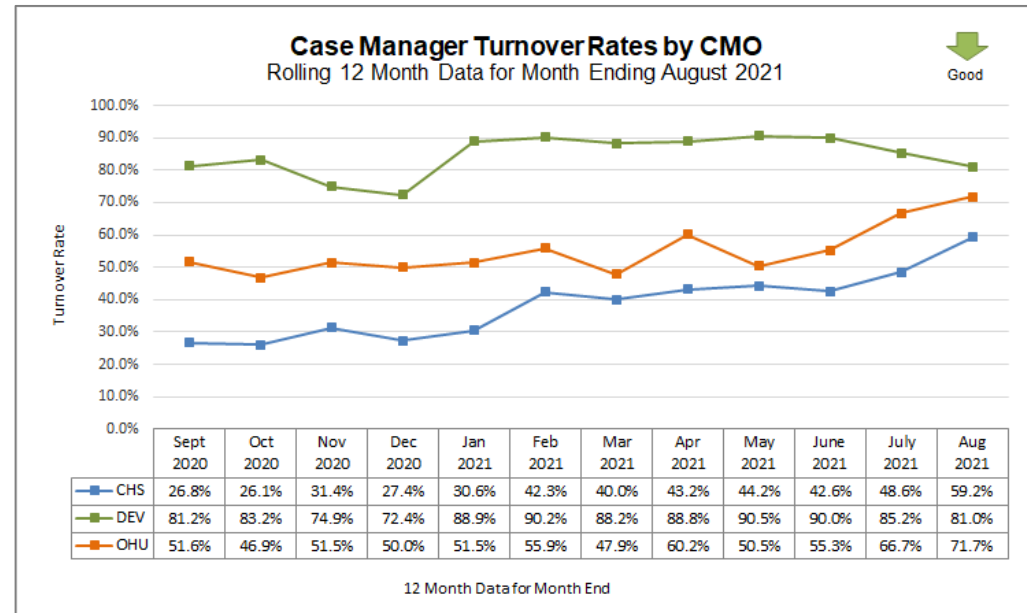
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	19	1	5.3%
DEV	29	4	13.8%
OHU	32	7	21.9%
HFC	80	12	15.0%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended August 2021		
CMO	Case Manager	Case Manager Supervisor
CHS	59.2%	25.0%
DEV	81.0%	8.3%
OHU	71.7%	21.1%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 10/10/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	408	100.0%	97.8%	86.2%	98.3%	94.1%
DEV	501	99.8%	96.6%	89.8%	97.6%	94.7%
OHU	426	100.0%	99.3%	91.9%	95.5%	95.6%
HFC	1335	99.9%	97.8%	89.3%	97.2%	94.8%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 10/10/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	9	34	7
DEV	1	17	29	12
OHU	0	3	21	19
Total	1	29	84	38

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 12/31/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - 2nd Qtr as of 10/10/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	402	408	98.5% 
DEV	484	501	96.6% 
OHU	423	426	99.3% 
Total	1309	1335	98.1%

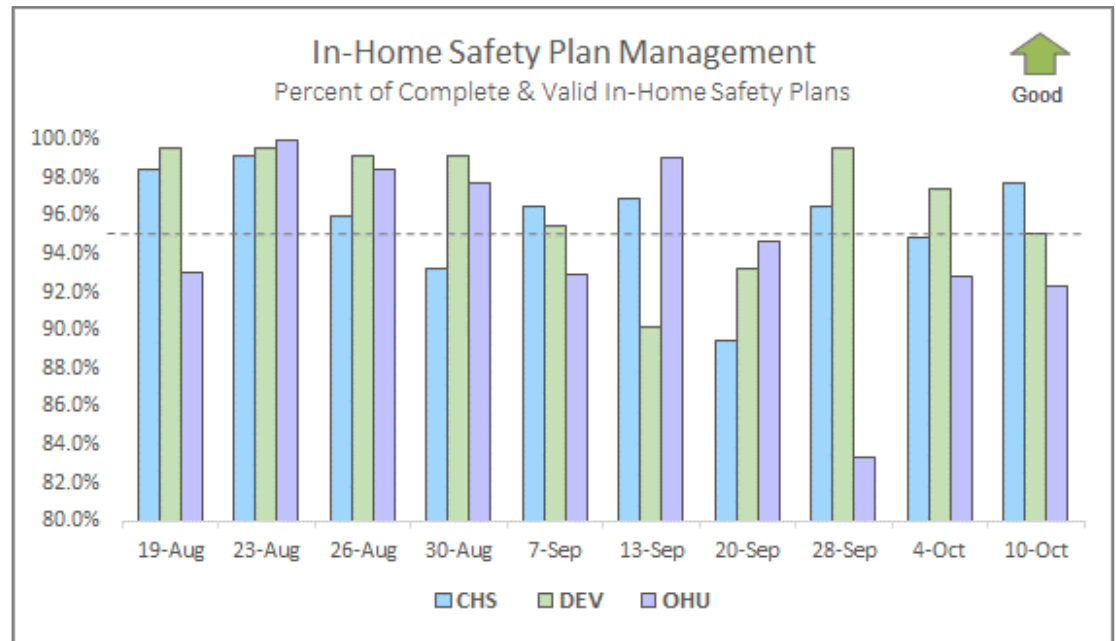
Scorecard Measure #10 - 12/31/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 21-22 - 2nd Qtr as of 10/10/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	212	246	86.2%
DEV	255	284	89.8%
OHU	237	258	91.9%
Total	704	788	89.3%



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	6	253	259	97.7% ★
DEV	11	212	223	95.1% ★
OHU	10	120	130	92.3%
HFC Total*	27	585	612	95.59%



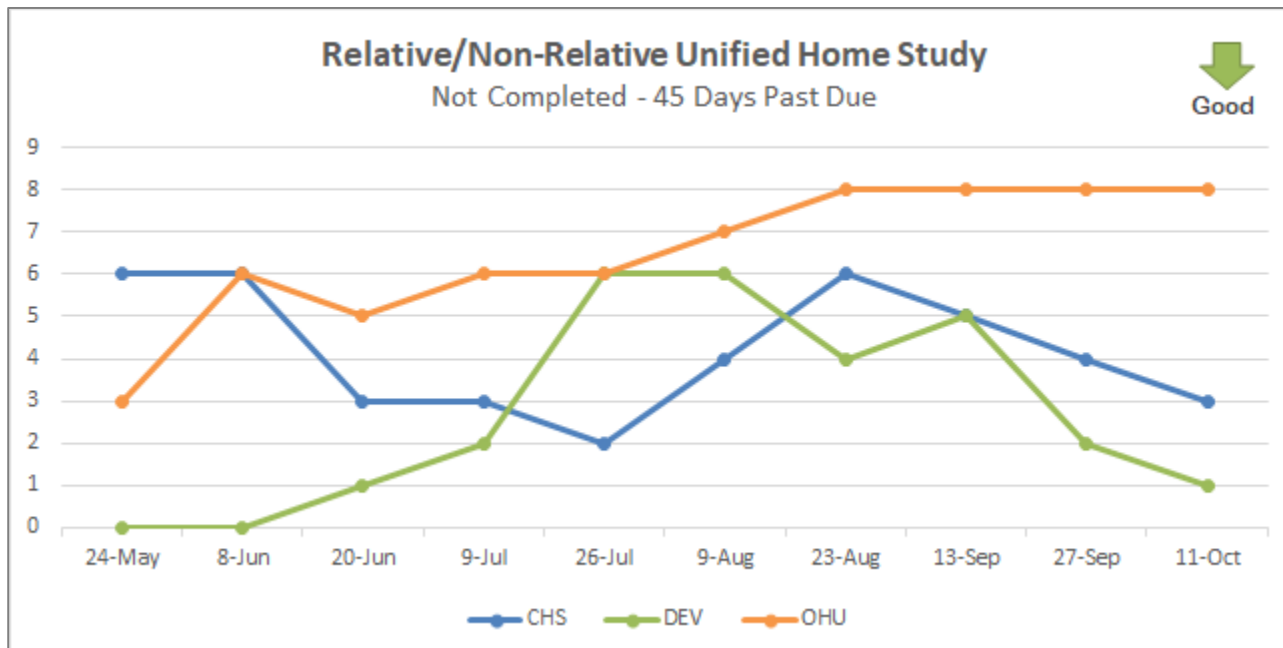
Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 10/10/21



Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 10/11/21

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	3		3
DEV	1		1
OHU	8	3	5
Total	12	3	9



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 10/01/21 to 10/31/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	178	7	3.9%	122	1	0.8%	2.4%
DEV	240	27	11.3%	149	8	5.4%	8.3%
OHU	160	30	18.8%	92	9	9.8%	14.3%
TOTAL	578	64	11.07%	363	18	4.96%	8.0%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 10/10/21

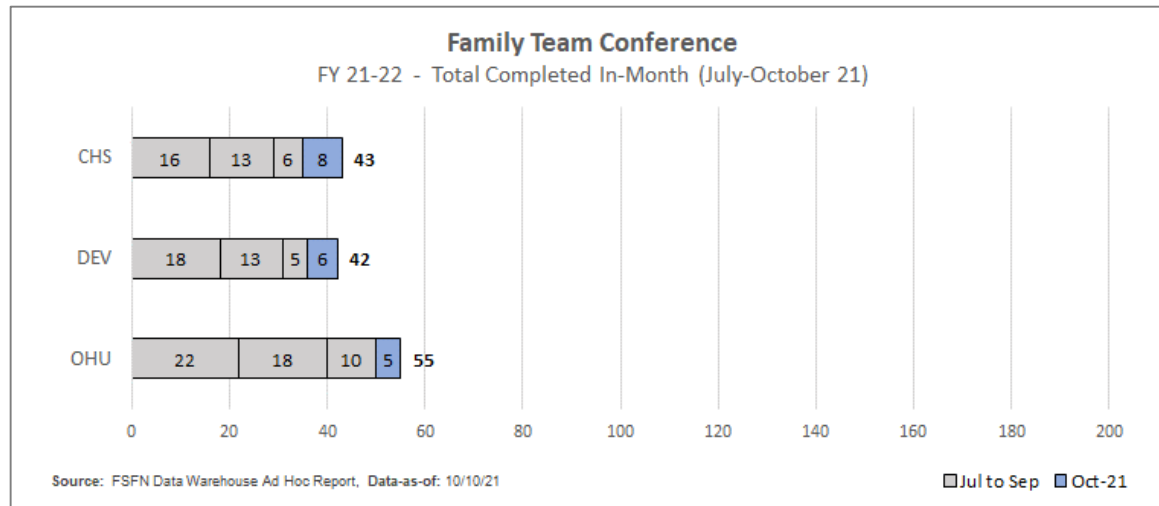
Birth Parent Contact Completed Month-end Data for September 2021							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	181	111	61.3%	128	49	38.3%	49.8%
DEV	244	118	48.4%	150	62	41.3%	44.8%
OHU	165	112	67.9%	94	35	37.2%	52.6%
TOTAL	590	341	57.80%	372	146	39.25%	48.5%

Source: FSN Data Warehouse – Ad Hoc Report; Report-as-of: 09/30/21




Family Team Conferences Completed

FY21-22 – July 2021 to October 2021



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 10/11/2021					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		2			2
DEV					0 
OHU		1	1		2
Total	0	3	1	0	4



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 10/11/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			9	9
DEV			8	8
OHU			3	3
CPI			3	3
NTF				0
SCARF				0
Total	0	0	23	23

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	9/6/2021	9/12/2021	9/19/2021	9/27/2021	10/3/2021	10/11/2021
CHS	10	10	13	4	4	9
DEV	1	5	5	5	1	8
OHU	3	4	4	1	2	3
CPI	9	14	19	10	8	3
NTF	0	0	0	1	0	0
SCARF	0	3	0	0	0	0
Total	23	36	41	21	15	23

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/21 – 09/30/21

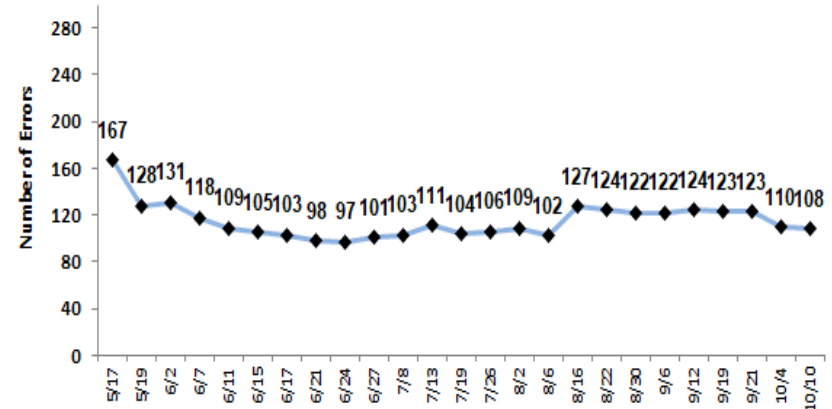
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			6		18	16	40
DEV			3		21	12	36
OHU			8		18	4	30
CPI	2						2
Total	2	0	17	0	57	32	108

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 10/10/21

AFCARS Foster Care Errors

Weekly FSFN Data as 10/10/21



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 10/10/21

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			1	
DEV			5	
OHU		1	3	
HFC TOTAL	0	1	9	0

CMO Contract Measure 11 – 2nd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 10/10/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	323	334	96.7%
DEV	14	359	373	96.2%
OHU	12	267	279	95.7%
HFC Total	37	949	986	96.2%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 2nd Quarter-to-Date as of 10/10/21			
Agency	Timely (< 30 Days)	FFA Approvals (2nd Qtr)	Completed Timely
CHS	3	3	100.0% ★
DEV	5	5	100.0% ★
OHU	6	6	100.0% ★
HFC TOTAL	14	14	100.0%

FY 21-22 Target = **95% and above.**





October 13, 2021

Resource News Flash

FREE & AFFORDABLE ACTIVITIES

Central Florida Fall & Halloween Guide

Fall is here so don't miss some of these fantastic activities and events for the family. Including, pumpkin patches, corn mazes, fall fests, haunted houses and more...
lakelandmom.com/fall-halloween-activities/

10 Fun Things to do with Teens

Teens tend to have a lot of energy to get out, so go out there and get active with them.
allprodad.com/fun-activities-for-teens/

FREE Things to Do in Central Florida

Find fun + FREE activities for families throughout central Florida.
lakelandmom.com/free-things-to-do-in-lakeland/

HEALTH RESOURCES

COVID-19 Info

The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
[cdc.gov/coronavirus/2019-ncov/index.html](https://www.cdc.gov/coronavirus/2019-ncov/index.html)

For more information specific to Florida, go to
floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email
COVID-19@flhealth.gov.

For more vaccine information go to
<https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

Community Resources

Auntbertha

www.Heartland.auntbertha.com
Find local resources for food, health, housing, employment programs & other community resources in seconds.

Housing and Utility Assistance

www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
- Did you lose your job or wages due to COVID-19?
- Are you behind on your rent or facing eviction?
- Did you receive a shutoff notice from your utility?

YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

United Way's 211

Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

SAFETY RESOURCES

Tips for Safe Sleep

Sleep-related deaths are 100% preventable and consistently one of the leading causes of death in children under 1 in Florida. Learn more about safe sleep.
ounce.org/safe_sleep.html

Halloween Safety Tips

October 31st is a big night of fun for the family. Here are some Safety Tips & Tricks.
lakelandmom.com/halloween-trick-treat-safety-tips/

Swimming Lessons in Circuit 10

A comprehensive listing of swimming and water safety resources can be found in the latest publication of the Heartland for Children's Parents Corner Newsletter
heartlandforchildren.org/parentscorner

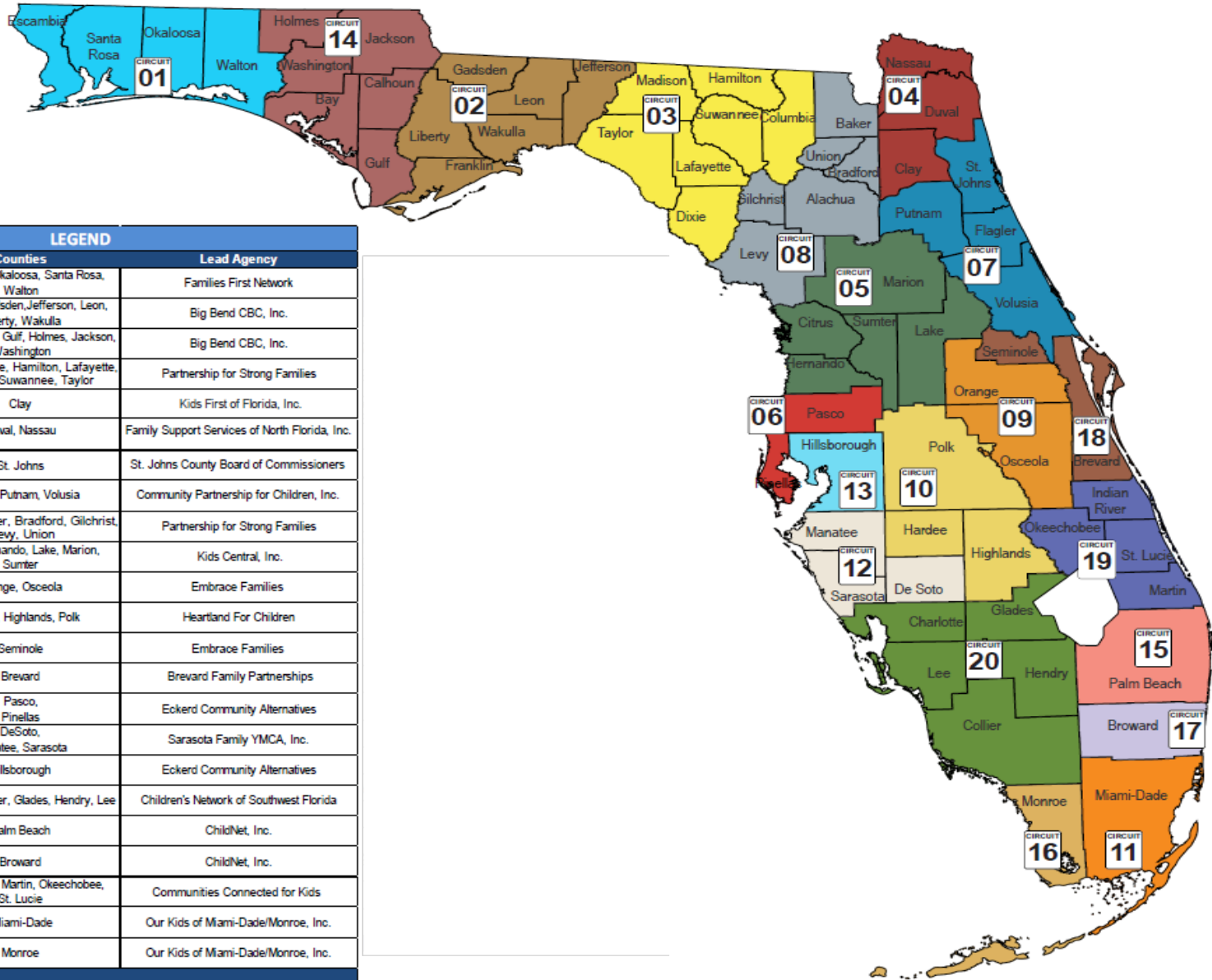


www.heartlandforchildren.org

For additional resources, check out our most recent Parent's Corner Newsletter.



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

