



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, October 04, 2017 at 10 a.m.

Data for Week Ended  
Sunday, October 01, 2017

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of April 01, 2017 to June 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	11.75	97.2%	99.0%	99.7%	29.2%	53.3%	86.0%	3.45	98.6%	96.9%	81.8%	69.0%
Brevard Family Partnership	10.9	97.0%	92.1%	99.7%	35.4%	50.9%	89.6%	3.23	98.4%	97.2%	87.0%	60.6%
ChildNet Inc	9.01	97.1%	98.0%	99.9%	40.6%	48.3%	90.3%	3.30	96.6%	94.3%	91.7%	57.1%
ChildNet Palm Beach	11.58	97.4%	92.6%	99.9%	47.9%	46.5%	86.8%	3.47	98.7%	95.1%	96.8%	56.0%
Children's Network of SW Florida	23.43	97.5%	91.5%	99.8%	42.5%	53.1%	79.7%	6.18	93.6%	93.9%	88.2%	61.3%
Community Based Care (Cir #9)	9.04	96.8%	96.5%	99.8%	38.5%	58.7%	97.0%	4.78	98.1%	97.4%	91.6%	64.1%
Community Based Care (Cir #18)	9.24	95.8%	99.0%	99.7%	36.2%	62.0%	80.0%	3.08	96.1%	94.9%	68.7%	55.3%
Community Partnership for Childr.	8.72	95.2%	97.5%	99.6%	22.0%	47.2%	83.0%	3.55	96.3%	84.5%	75.0%	59.8%
Devereux CBC of Okeechobee	11.21	97.7%	97.5%	99.9%	45.1%	64.1%	88.2%	3.89	96.5%	93.9%	88.0%	72.0%
Eckerd Community Alternatives	8.04	96.9%	91.0%	99.9%	36.2%	54.6%	89.5%	4.33	99.4%	96.6%	88.3%	62.7%
Eckerd Community Hillsborough	10.68	97.3%	96.3%	99.9%	49.1%	50.1%	88.3%	5.17	98.1%	96.3%	95.8%	66.5%
Families First Network	7.25	97.4%	98.6%	99.8%	34.2%	49.0%	89.8%	6.03	97.8%	92.9%	83.6%	63.9%
Family Integrity Program	10.53	94.4%	100.0%	99.9%	33.3%	62.9%	100.0%	3.71	100.0%	91.8%	100.0%	68.0%
Family Support Services North Fla	6.58	95.6%	95.7%	99.9%	50.2%	78.1%	89.4%	3.92	97.5%	94.2%	96.8%	71.1%
<b>Heartland For Children</b>	<b>8.02</b>	<b>98.9%</b>	<b>95.5%</b>	<b>99.9%</b>	<b>41.0%</b>	<b>58.1%</b>	<b>82.5%</b>	<b>2.8</b>	<b>98.6%</b>	<b>95.2%</b>	<b>88.4%</b>	<b>61.9%</b>
Kids Central, Inc.	7.86	98.5%	98.0%	99.8%	44.2%	44.4%	83.8%	4.47	97.0%	92.1%	84.9%	70.6%
Kids First of Florida, Inc.	10.97	97.6%	87.8%	99.7%	16.6%	47.9%	83.3%	1.4	97.4%	93.1%	87.5%	70.5%
Our Kids of Miami-Dade	8.8	97.9%	99.4%	99.5%	40.3%	50.1%	82.9%	5.09	98.4%	95.2%	83.8%	59.5%
Partnership for Strong Families	9.92	97.3%	100.0%	99.7%	48.5%	64.9%	97.7%	4.01	98.6%	93.7%	89.4%	65.5%
Sarasota Y/Safe Children Coali...	16.9	96.5%	99.0%	99.7%	46.6%	49.2%	89.3%	4.29	96.3%	64.4%	90.9%	71.1%
<b>Statewide</b>	<b>10.39</b>	<b>97.2%</b>	<b>96.2%</b>	<b>99.8%</b>	<b>41.0%</b>	<b>52.7%</b>	<b>87.6%</b>	<b>4.33</b>	<b>97.6%</b>	<b>93.2%</b>	<b>88.2%</b>	<b>63.8%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 9/01/17 - 9/30/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	5	99.92%
DEV		100.00%
GCJFCS	7	99.91%
OHU	25	99.03%
<b>Total</b>	<b>37</b>	<b>99.72%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 10/01/17		

# of Children Not Seen, Month of Sept 2017	
# Not Seen	Agency
4	CHS
	DEV
6	GCJFCS
15	OHU
3	CPI
<b>28</b>	<b>Total</b>
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 10/01/17	







## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**





SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 09/25/17 thru 10/01/17			
Agency	Timely	Un-Timely	Total
CHS			
DEV	3		3
GCJFCS			
OHU	1		1
<b>Total</b>	<b>4</b>	<b>0</b>	<b>4</b>

**Scorecard Measure #5 - 07/01/16 to 09/30/16**  
Children Achieving Permanency within 0-12 Mths  
FY 17-18 - 1st Qtr as of 10/01/17

Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	50	103	48.5% 
DEV	39	83	47.0% 
GCJFCS	37	93	39.8% 
OHU	20	42	47.6% 
<b>Total</b>	<b>146</b>	<b>321</b>	<b>45.5%</b>

**Scorecard Measure #6 - 10/01/16 to 09/30/17**  
Children Achieving Permanency within 12-24 Mths  
FY 17-18 - 1st Qtr as of 10/01/17

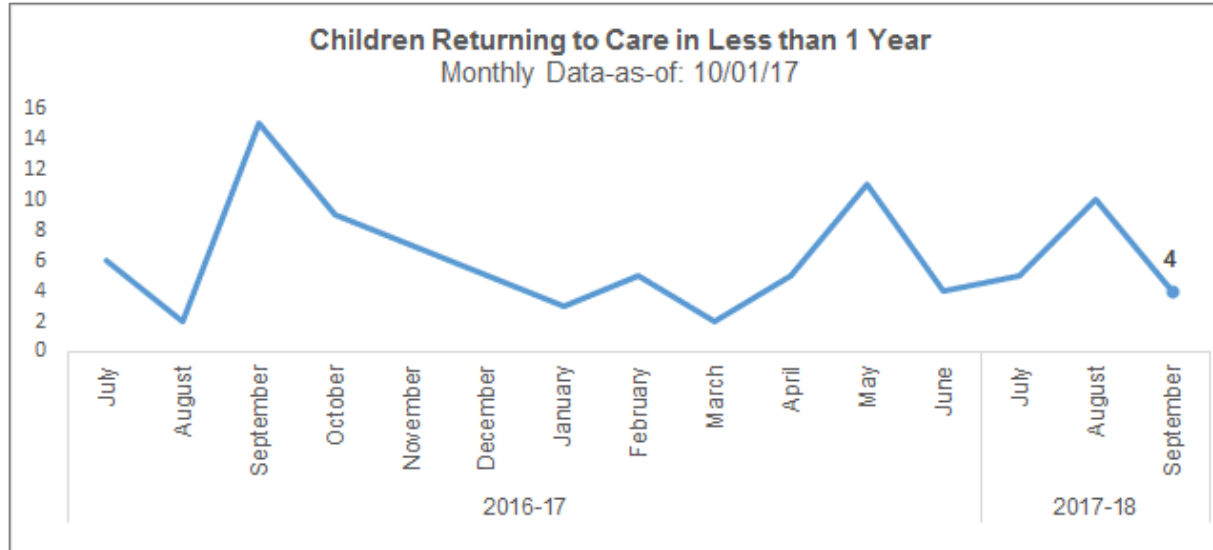
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	66	103	64.1% 
DEV	41	69	59.4% 
GCJFCS	40	69	58.0% 
OHU	39	47	83.0% 
<b>HFC</b>	<b>186</b>	<b>288</b>	<b>64.6%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



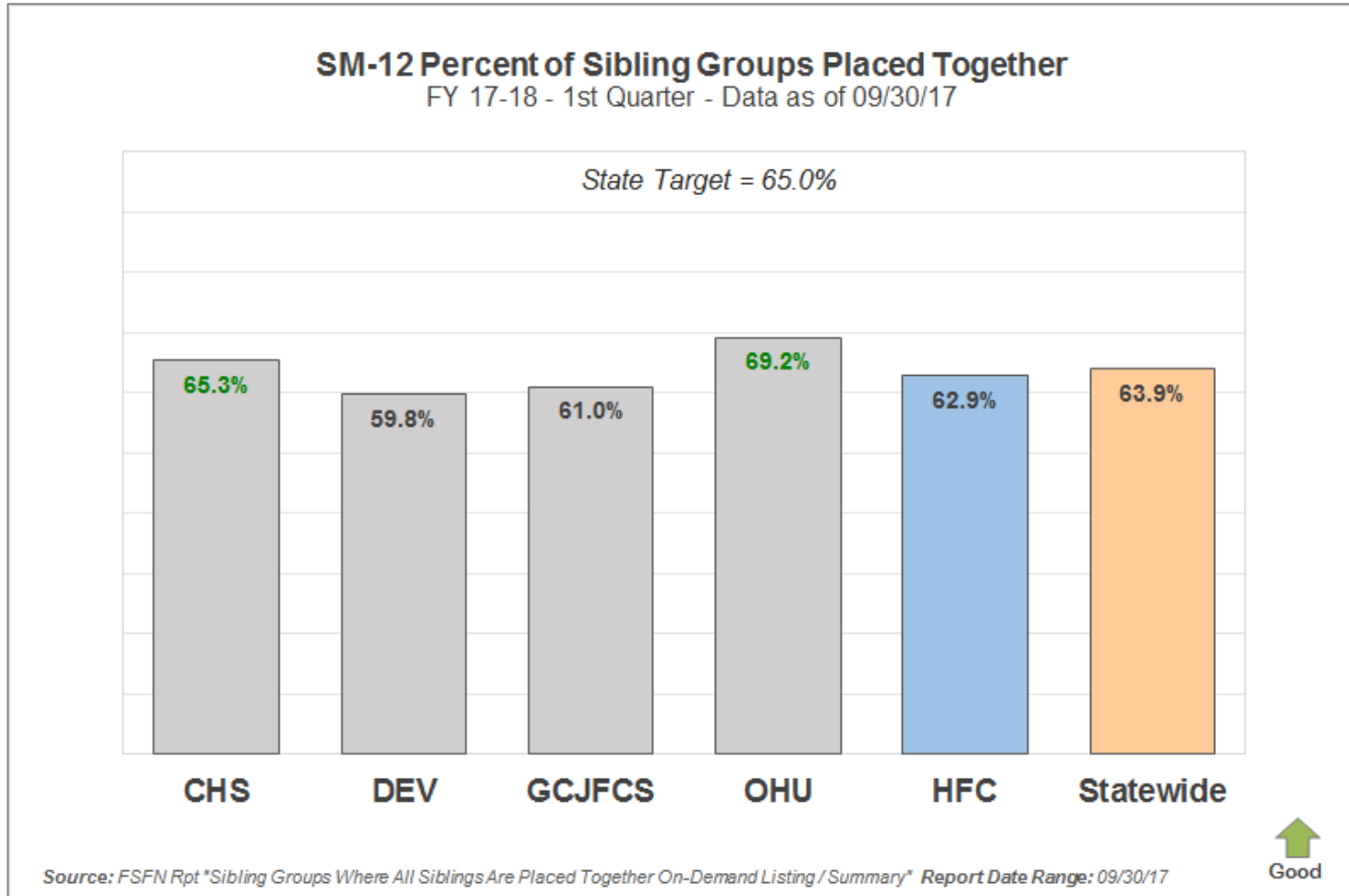
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 09/25/17 - 10/01/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
9/1/2017	141848-DEV	6/15/2017	8/8/2017	2	0	< 1 yr	N	-
9/1/2017	141848-DEV	6/15/2017	8/8/2017	2	0	< 1 yr	N	-
9/27/2017	142849-OHU-HIGHLANDS	6/23/2016	6/9/2017	12	3	< 1 yr	Y	5%
8/17/2017	141848-DEV	8/22/2013	11/17/2015	27	20	btw 1 - 2 yrs	N	-
8/17/2017	141848-DEV	8/22/2013	11/17/2015	27	20	btw 1 - 2 yrs	N	-
8/3/2017	141848-DEV	10/1/2015	6/17/2016	9	13	btw 1 - 2 yrs	Y	53%
8/3/2017	141848-DEV	10/1/2015	6/17/2016	9	13	btw 1 - 2 yrs	Y	51%

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 10/02/17



## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

## Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



### Upcoming Finalization Dates

October 4, 2017  
October 25, 2017

### Adoption Finalizations Credited to HFC 17-18 Fiscal Year-to-Date 10/1/17

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	2	40	42	5.0%	100.0%
DEV	1	4	28	32	14.3%	0.0%
GCJFCS	1	2	34	36	5.9%	50.0%
OHU		6	15	21	28.6%	0.0%
<b>Total</b>	<b>6</b>	<b>14</b>	<b>117</b>	<b>131</b>	<b>10.7%</b>	<b>21.4%</b>





# Foster Home Profile







**GAP**

Guardians as Parents

# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of October 2, 2017

CLS WEEKLY SHELTER REPORT - FY 2017-2018													17/18
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals
<b># of Shelter Hearings</b>													
Polk	39	42	30										111
Highlands	7	4	5										16
Hardee	0	0	2										2
Total	47	46	37										130
<b># Children Removed</b>													
Polk	69	76	53										198
Highlands	15	5	7										27
Hardee	0	0	4										4
Total	88	81	64										233
<b>Total Children Denied Shelter</b>													
Polk	0	0	0										0
Highlands	0	0	0										0
Hardee	0	0	0										0
Total	0	0	0										0
<b># Children Placed with Relative</b>													
Polk	35	46	27										108
Highlands	15	4	5										24
Hardee	0	0	4										4
Total	54	50	36										140
<b># Children Placed with Non Relative</b>													
Polk	8	17	4										29
Highlands	0	1	0										1
Hardee	0	0	0										0
Total	8	18	4										30
<b># Children Placed in Foster Care</b>													
Polk	26	13	22										61
Highlands	0	0	2										2
Hardee	0	0	0										0
Total	26	13	24										63

% of Children Sheltered Placed in Foster Care							
Data as of 10/2/2017							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
<b>FY Total</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	

Shelter Count for the Week of Sept 26 - Oct 2, 2017			
	Polk	Highlands	Hardee
Shelters	6	3	0
Children Removed	6	3	0
Placed in Foster Care	2	0	0
Placed w/ a Relative	2	2	0
Placed w/a Non-Rel	2	1	0



# Case Transfer Staffing Data

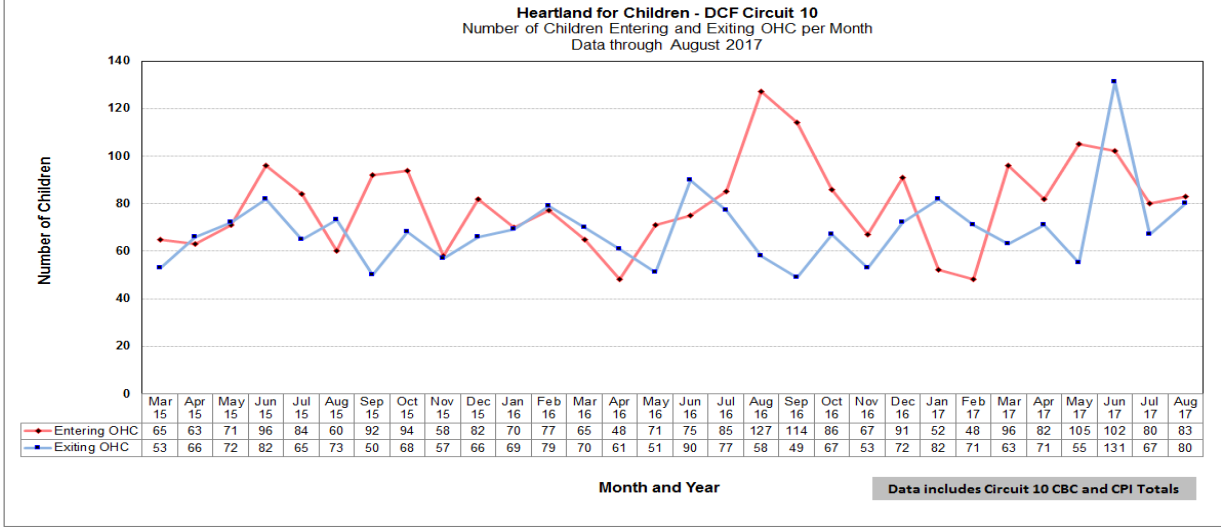
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 10/02/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals
<b>Number of Children</b>														
CHS	27	30	34	1									92	416
Devereux	19	45	23	0									87	442
GCCC	29	32	24	0									85	426
One Hope	58	59	41	2									160	586
<b>Total</b>	<b>133</b>	<b>166</b>	<b>122</b>	<b>3</b>									<b>424</b>	<b>1870</b>
<b>Out of Home Care</b>														
CHS	15	17	25	0									57	253
Devereux	15	18	9	0									42	259
GCCC	24	25	13	0									62	265
One Hope	20	14	7	0									41	136
<b>Total</b>	<b>74</b>	<b>74</b>	<b>54</b>	<b>0</b>									<b>202</b>	<b>913</b>
<b>IN - HOME JUDICIAL</b>														
CHS	2	4	0	0									6	27
Devereux	3	6	2	0									11	24
GCCC	0	4	5	0									9	29
One Hope	6	0	1	1									8	22
<b>Total</b>	<b>11</b>	<b>14</b>	<b>8</b>	<b>1</b>									<b>34</b>	<b>102</b>

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>														
CHS	8	8	6	0									22	102
Devereux	1	16	8	0									25	119
GCCC	3	1	4	0									8	113
One Hope	7	6	4	0									17	67
<b>Total</b>	<b>19</b>	<b>31</b>	<b>22</b>	<b>0</b>									<b>72</b>	<b>401</b>
<b>OCS / ICPC Courtesy Supervision</b>														
CHS	0	0	0	0									0	1
Devereux	0	0	0	0									0	2
GCCC	0	0	0	0									0	1
One Hope	25	39	28	0									92	355
<b>Total</b>	<b>25</b>	<b>39</b>	<b>28</b>	<b>0</b>									<b>92</b>	<b>359</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>														
CHS	0	1	0	0									1	17
Devereux	0	2	2	0									4	20
GCCC	0	2	0	0									2	13
One Hope	0	0	0	0									0	4
<b>Total</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>0</b>									<b>7</b>	<b>54</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

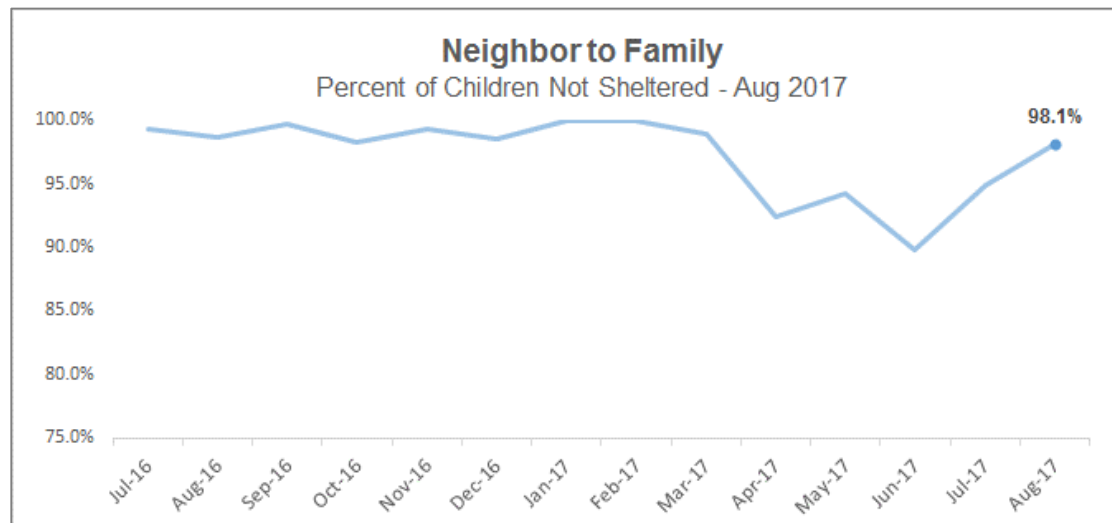
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.4%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 9/24/17 through 10/01/17		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	4
CPI - Family Support	24	52
Specialized - Family Support	9	29
Prevention - Comm. Referral	22	51
Special Conditions Report	7	16
<b>NTF - Total Services</b>	<b>64</b>	<b>152</b>

Q: What did NTF do well?

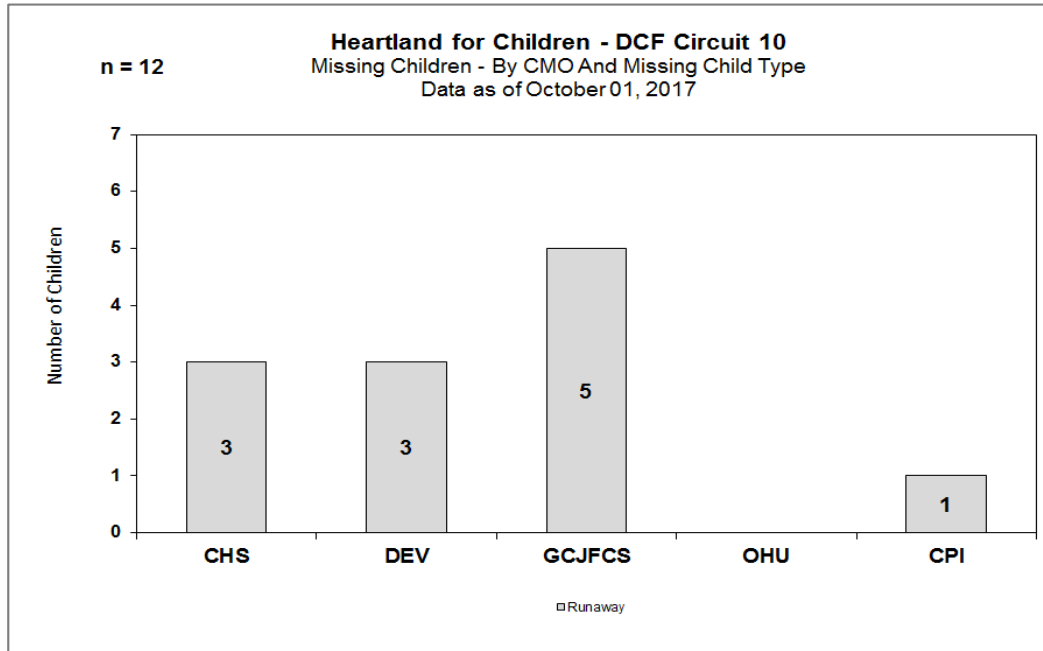
“Patient, Friendly”

- Client Satisfaction Survey



# Missing Children

Number of Missing Youth as of Reporting Date



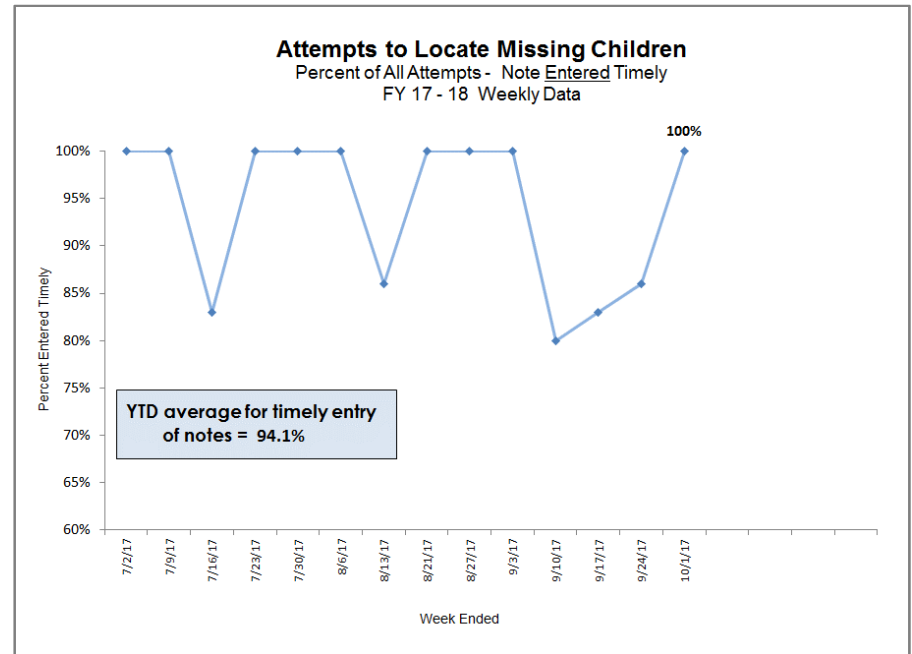
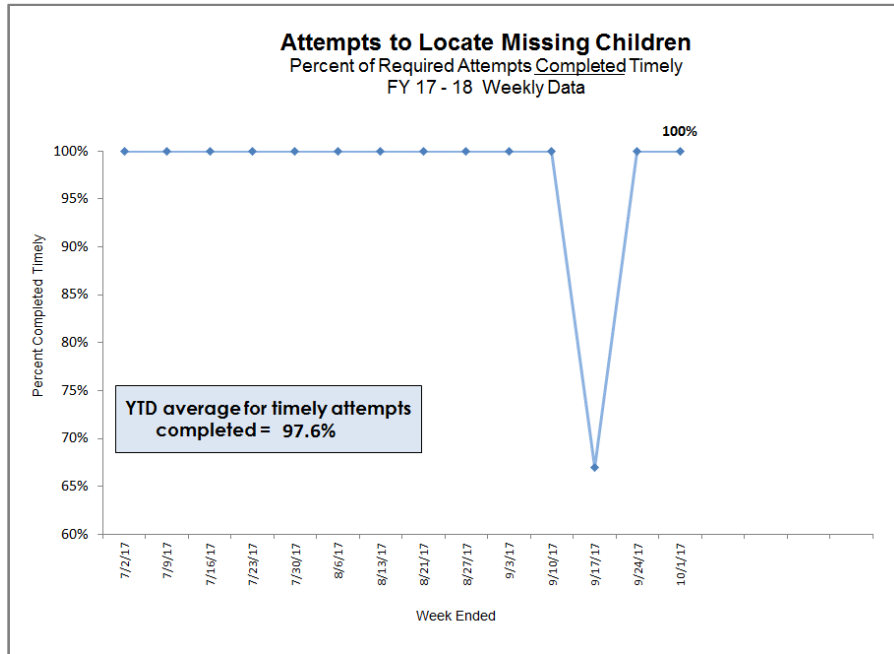
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Apr 2017	4	3	1	0	0	0	25	27		100%	0	
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
M/End Sept 2017	7	1	4	1	0	1	25	28		88%	3	
10/1/2017	12	3	3	5	0	1	36	32	91%	89%	1	DEV



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

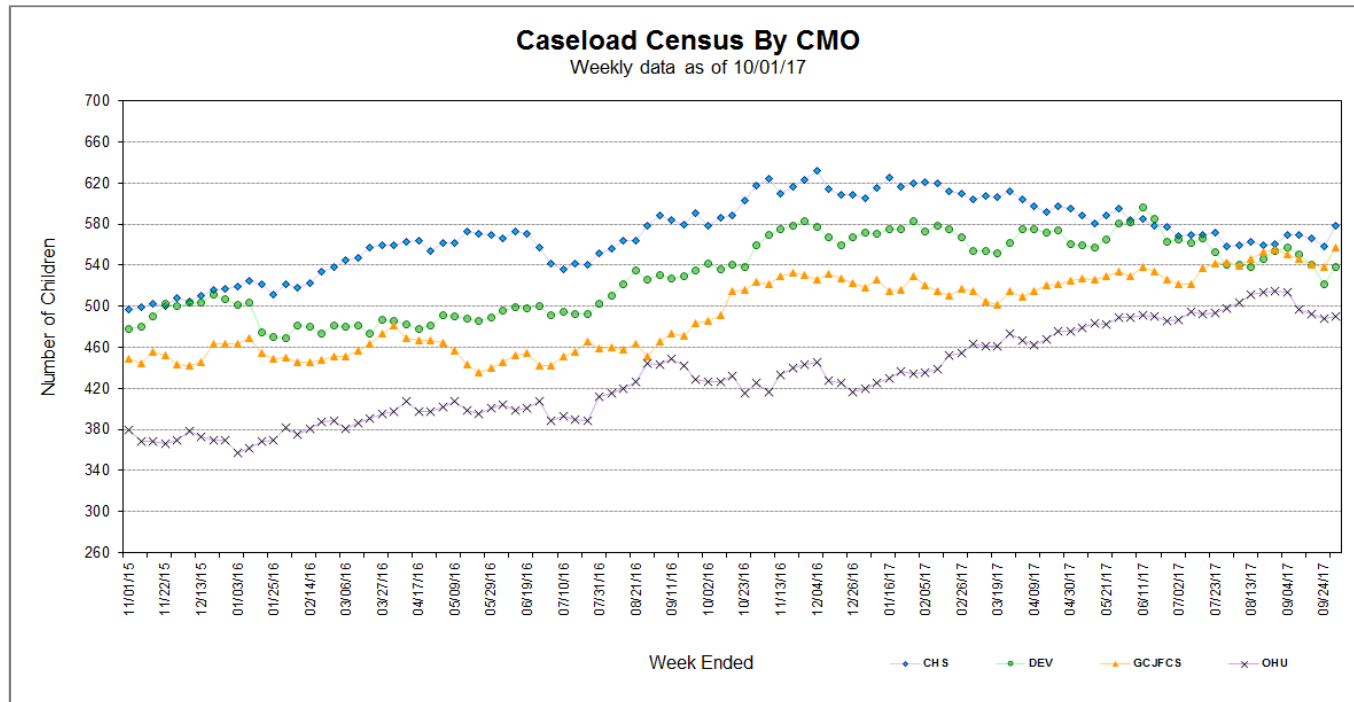
Attempts to Locate								
Week of 9/25/2017 through 10/01/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1	0	1	100%
DEV	3	3	3	100%	3	1	4	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	1	1	1	100%	1	0	1	100%
<b>Total</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>100%</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	8/27/2017	9/4/2017	9/10/2017	9/17/2017	9/24/2017	10/1/2017
CHS	561	569	569	566	558	578
DEV	554	557	551	541	521	538
GCJFCS	555	551	546	541	538	557
OHU	515	514	497	493	488	490
<b>HFC Total</b>	<b>2185</b>	<b>2191</b>	<b>2163</b>	<b>2141</b>	<b>2105</b>	<b>2163</b>





## Caseload Census by Case Manager and Organization

Data as of 10/01/2017

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Ayala-Flores, Myriam	5
CHS	Livesay, Elizabeth	2
DEV	Novembre, Eugenie	2
GCJFCS	Helmick, Kimberly	1
GCJFCS	Kamm, Stephanie	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	24
DEV	Curtis, Stephanie	24
DEV	Moffitt, Sarah	24
OHU	Simmons, Shannon	24
OHU	Wynn, Christina	24
GCJFCS	Bishop, Shane	23
DEV	Collins, Montel	23
DEV	Daniels, Audrey	23
CHS	Dodd, Skye	23
GCJFCS	Montoya, Maria	23
DEV	Riley, Tinisha	23
CHS	Bankole, Sophia	22
DEV	Bowker, Cynthia	22
GCJFCS	Ford, Bridgette	22
OHU	Freeman, Bonita	22
GCJFCS	Hollander, Dylan	22
DEV	Parker, Christopher	22
DEV	Rossy-Arroyo, Sheila	22
OHU	Baldwin, Chenoa	21
GCJFCS	Bennett, Hannah	21
DEV	O'Connor, Michelle	21
GCJFCS	Polite, Latish	21
GCJFCS	Woods, Kimberly	21
DEV	Brown, Candace	20
OHU	Colladay, Diana	20
GCJFCS	Davisson, Keila	20
DEV	Kollment, Florian	20
OHU	Land, Amanda	20
OHU	Mattison-Reid, Sharon	20
DEV	Diaz, Karla	19
OHU	Fay, Ashley	19
CHS	Parrish, Elizabeth	19
DEV	Pierrissaint, Walner	19
OHU	Garza, Krystal	18
GCJFCS	Grimes, Mary	18
DEV	Spence, India	18
OHU	Farris, Blair	17
OHU	Gay, Tony	17
OHU	Meinke, Danielle	17
GCJFCS	Sangster, Kathleen	17
CHS	Tobie, Shada	17
OHU	Cruz, Michelle	16
CHS	Dankowski, Jennifer	16
OHU	Sipos, Barbara	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
OHU	Gonzalez, Jesus	29
GCJFCS	Velez, Jose	29
GCJFCS	Allphin, Cris	28
OHU	Howard, Arlina	28
CHS	Gilmore, Devonta	27
GCJFCS	Perry, Lakezia	27
DEV	Pyles, Lisa	27
GCJFCS	Thompkins, Eureka	27
DEV	Butler, Kiara	26
GCJFCS	Carmon, Ashley	26
DEV	Collins, Sara	26
GCJFCS	Edwards, Sara	26
DEV	Gadson, Berlendah	26
GCJFCS	Mcgough, Charity	26
OHU	Pittard, Deangelo	26
OHU	Tucker, Raymona	26
GCJFCS	Williams, Medericka	26
GCJFCS	Bradley, Billie	25
GCJFCS	Flinn, Joanne	25
DEV	Hamilton, Shuntia	25
GCJFCS	King, Lora	25
GCJFCS	Martin, Nicole	25
CHS	Nettles, Markisha	25
GCJFCS	Ottesen, Jesse	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Ervin, Chuana	37
CHS	Bjorklund, Kaitlyn	36
CHS	Washington, Chastity	36
CHS	Friday, Michelle	35
CHS	Duey, Deborah	34
CHS	Hiers, Katherine	34
CHS	Ware, Christina	34
CHS	Huggins, Ebonye	33
CHS	Mills, Clyatt	33
CHS	Saitta, Alexis	33
CHS	Simmons, Vereuch	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Sherwood, Drake	15
OHU	Tucker, Theron	15
OHU	Cleveland, Tammy	13
OHU	Distler, Rebecca	13
OHU	Fleurival, Marie	13
OHU	Frazier, Ernestine	13
DEV	Gilberry, Yolanda	13
OHU	Huffman, Jackie	13
CHS	Raines, Todd	13
DEV	Pressley, Dante	12
CHS	Reese, Lamar	12
DEV	Wiggins, Lee	12
DEV	Stoudemire, Ledesha	11
DEV	Alston-Temple, Tameka	10
OHU	Calderon, Jose	10
DEV	Herrera, Arline	10
CHS	Jones, Olivia	10
CHS	Wilson, Hellanor	9
CHS	Lott, Carmen	8
DEV	Morris, Tyrica	8
GCJFCS	Sirard, Jodi	7
DEV	Tobar-Diez, Claudia	6

Red = Supervisors / Resigned CM carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 10/01/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	5	5	3	10	24	23.6
DEV	2	7	12	8	0	29	18.7
GCJFCS	2	3	9	12	0	26	20.8
OHU	1	6	15	5	0	27	18.3
# of Case Managers	6	21	41	28	10	106	20.2

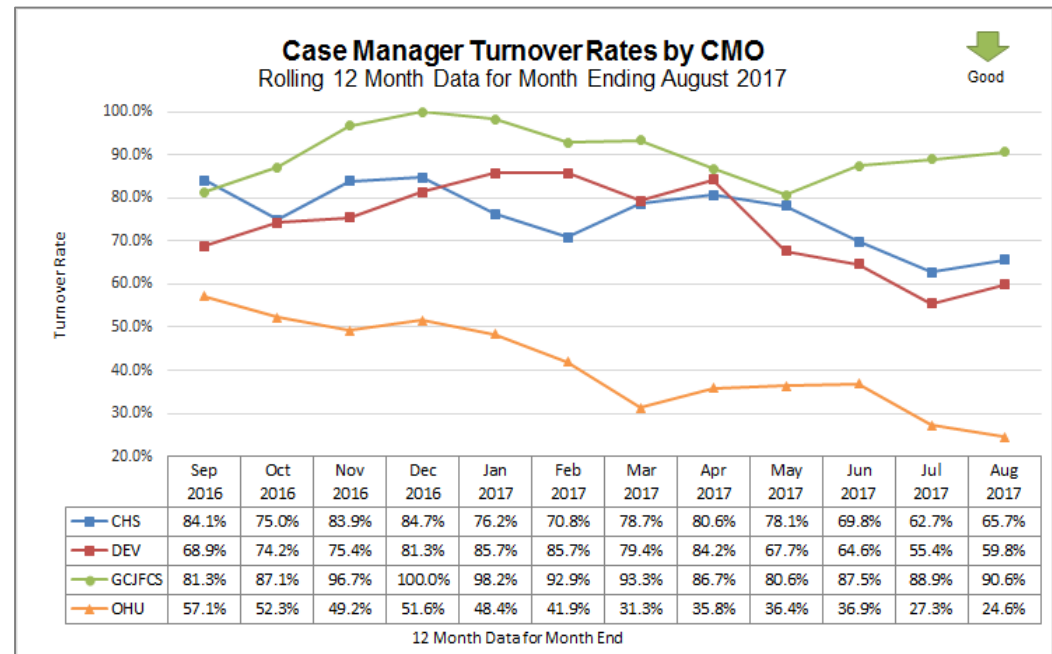
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	21	4	19.0%
DEV	29	9	31.0%
GCJFCS	25	3	12.0%
OHU	27	9	33.3%
HFC	102	25	24.5%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended August 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	65.7%	14.3%
DEV	59.8%	12.5%
GCJFCS	90.6%	12.5%
OHU	24.6%	0.0%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - September 2017		
FSFN Data as of 10/1/17		
Agency	Mom % Completed	Dad % Completed
CHS	65.02%	31.29%
DEV	61.65%	39.20%
GCJFCS	50.63%	34.38%
OHU	66.25%	66.67%
HFC	<b>59.77%</b>	<b>37.37%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - August 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	242	185	76.4%	145	73	50.3%	63.4% ★
DEV	205	146	71.2%	122	62	50.8%	61.0% ★
GCCC	238	172	72.3%	162	79	48.8%	60.5% ★
OHU	81	63	77.8%	39	25	64.1%	70.9% ★
<b>TOTAL</b>	<b>766</b>	<b>566</b>	<b>73.9%</b>	<b>468</b>	<b>239</b>	<b>51.1%</b>	<b>62.5%</b>
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 09/09/17</i>							





# Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 10/01/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	405	99.8%	97.3%	89.3%	98.8%	95.1%
DEV	365	100.0%	98.4%	89.3%	98.1%	95.3%
GCJFCS	387	100.0%	97.7%	93.1%	99.2%	96.7%
OHU	154	99.4%	98.7%	87.8%	97.4%	94.6%
<b>HFC</b>	<b>1311</b>	<b>99.8%</b>	<b>97.9%</b>	<b>90.4%</b>	<b>98.6%</b>	<b>95.6%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 10/01/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	11	25	5
DEV	0	6	22	7
GCJFCS	0	9	18	3
OHU	1	2	9	4
<b>Total</b>	<b>2</b>	<b>28</b>	<b>74</b>	<b>19</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 8/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	879	100.0%	98.9%	98.9%	97.8%	98.5%
Families First Network	1280	99.8%	94.8%	87.0%	88.3%	90.0%
Community Partnership for Children	1142	99.4%	85.3%	73.9%	93.3%	84.1%
Family Integrity Program	186	99.5%	97.3%	94.4%	91.9%	94.5%
Family Support Services of North Fla	929	99.0%	98.2%	96.8%	96.2%	97.1%
Kids First of Florida, Inc.	281	97.9%	93.6%	92.8%	92.9%	93.1%
Partnership for Strong Families	870	100.0%	98.5%	94.3%	97.2%	96.7%
Brevard Family Partnership	674	99.1%	96.6%	95.3%	93.6%	95.2%
CBC of Central Fla	1284	100.0%	96.7%	96.3%	98.5%	97.2%
CBC of Central Fla (Seminole)	404	100.0%	96.3%	95.5%	87.1%	92.9%
<b>Heartland for Children</b>	<b>1287</b>	<b>99.9%</b>	<b>98.2%</b>	<b>95.8%</b>	<b>99.0%</b>	<b>97.7%</b>
Kids Central, Inc.	1614	99.7%	91.1%	88.7%	96.0%	91.9%
Childrens Network of SW Florida	1562	99.9%	95.7%	90.5%	97.1%	94.4%
Eckerd Community Alternatives	2092	99.8%	98.6%	96.0%	82.5%	92.4%
Eckerd Community Hillsborough	2384	100.0%	99.3%	96.5%	63.1%	86.3%
Sarasota Y/Safe Children Coalition	1142	99.9%	89.3%	53.7%	95.4%	79.5%
ChildNet-Broward	2152	100.0%	97.2%	91.5%	94.8%	94.5%
ChildNet-Palm Beach	1010	99.6%	89.2%	77.3%	98.3%	88.3%
Devereux CBC	622	100.0%	96.8%	95.8%	95.7%	96.1%
Our Kids of Miami-Dade/Monroe, Inc	1858	99.8%	97.6%	95.9%	95.3%	96.2%
<b>Statewide</b>	<b>23652</b>	<b>99.8%</b>	<b>95.7%</b>	<b>90.6%</b>	<b>91.0%</b>	<b>92.4%</b>
<b>HFC Rank in Category</b>			<b>5th</b>	<b>7th</b>	<b>1st</b>	<b>2nd</b>

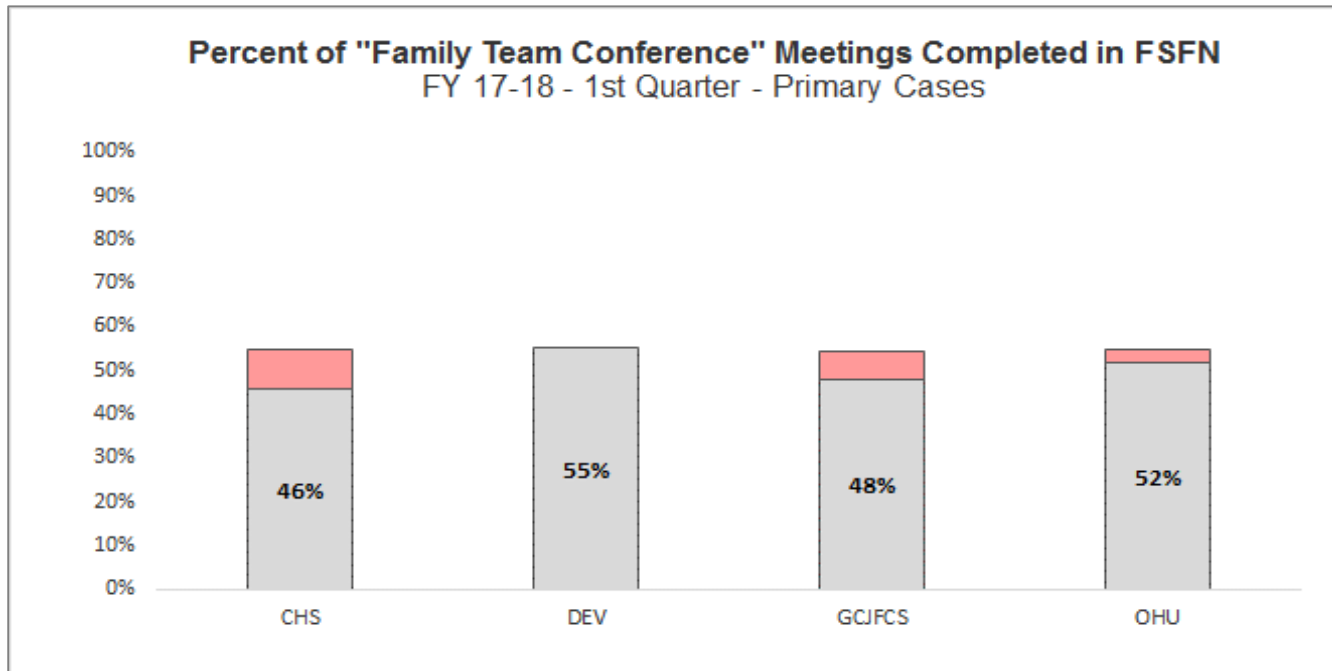


# Family Team Conferences Completed

FY17-18 – 1st Qtr. Target: **55%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 10/01/2017									
Agency	FTC's Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 17-18	FTCs Remaining	1st Qtr Caseload	FYD Percentage
CHS	11				119	11	23	260	46%
DEV	33				147	33	0	266	55% ★
GCJFCS	5				116	5	16	242	48%
OHU	9				54	9	3	104	52%
<b>Grand Total</b>	58				436	58	42	872	50%

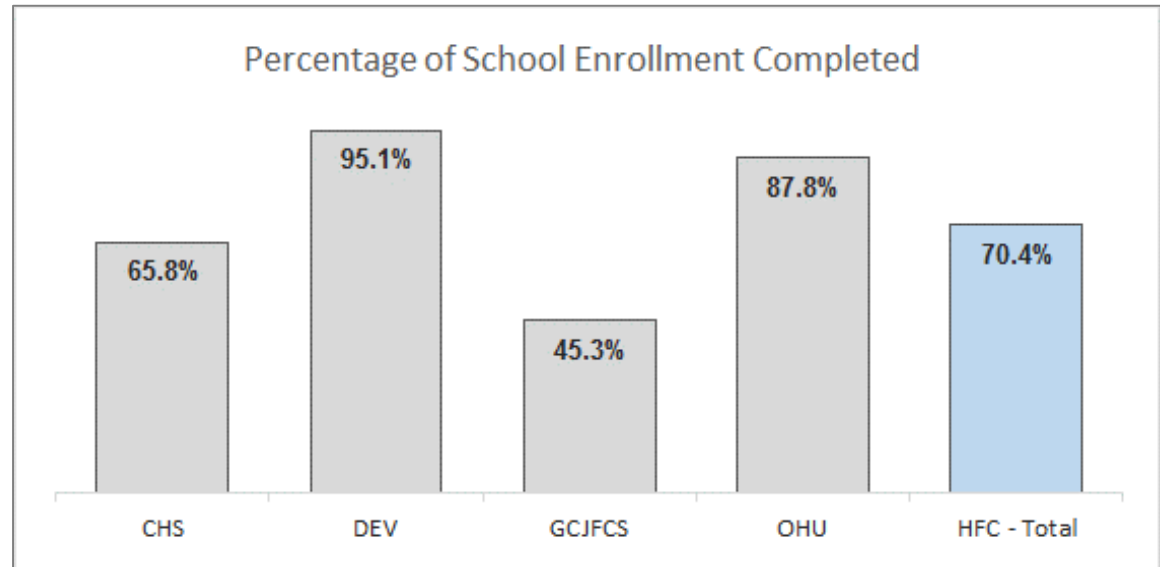
*FSFN CARS - Caseload 1st Qtr-as-of: 07/09/17*



## FY 17-18 School Enrollment Information

Active primary children ages 5-17 who have current school enrollment information entered into FSFN

School Enrollment Updated in FSFN for 17-18 School Year			
Agency	Not Updated	Updated	Grand Total
CHS	111	214	325
DEV	14	269	283
GCJFCS	179	148	327
OHU	19	137	156
<b>HFC - Total</b>	<b>323</b>	<b>768</b>	<b>1091</b>



Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 10/02/17

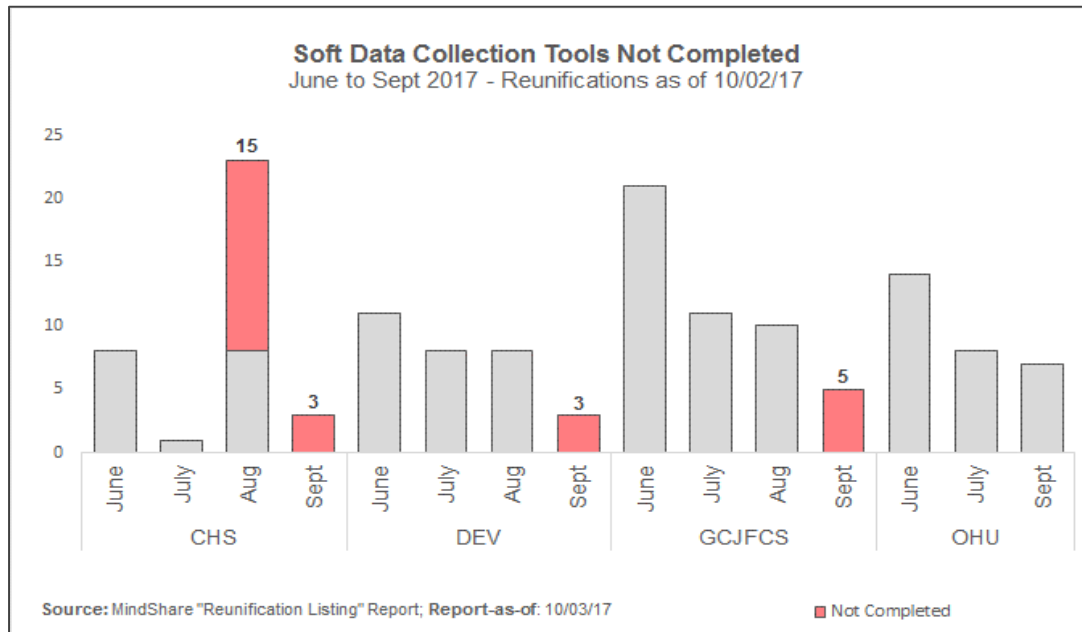


## MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Sept 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	12	32	44	72.7%
DEV		20	20	100.0% ★
GCJFCS	7	45	52	86.5%
OHU		10	10	100.0% ★
Grand Total	19	107	126	84.9%

Source: MindShare "Reunification Listing" Report; Data-as-of: 10/02/17

## MindShare Predictive Analytics – Soft Data Collection Tools Not Completed





## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 10/1/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		5	7	12
DEV		1	13	14
GCJFCS		8	10	18
OHU			2	2
CPI		1	14	15
NTF		1	1	2
<b>Grand Total</b>	<b>0</b>	<b>16</b>	<b>47</b>	<b>63</b>

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	8/21/2017	8/27/2017	9/4/2017	9/14/2017	9/25/2017	10/1/2017
CHS	4	5	12	6	11	12
DEV	1	14	2	7	5	14
GCJFCS	11	13	10	7	10	18
OHU	4	8	0	3	1	2
CPI	10	10	9	0	4	15
NTF		1	2	4	6	2
<b>District Total</b>	<b>30</b>	<b>51</b>	<b>35</b>	<b>27</b>	<b>37</b>	<b>63</b>

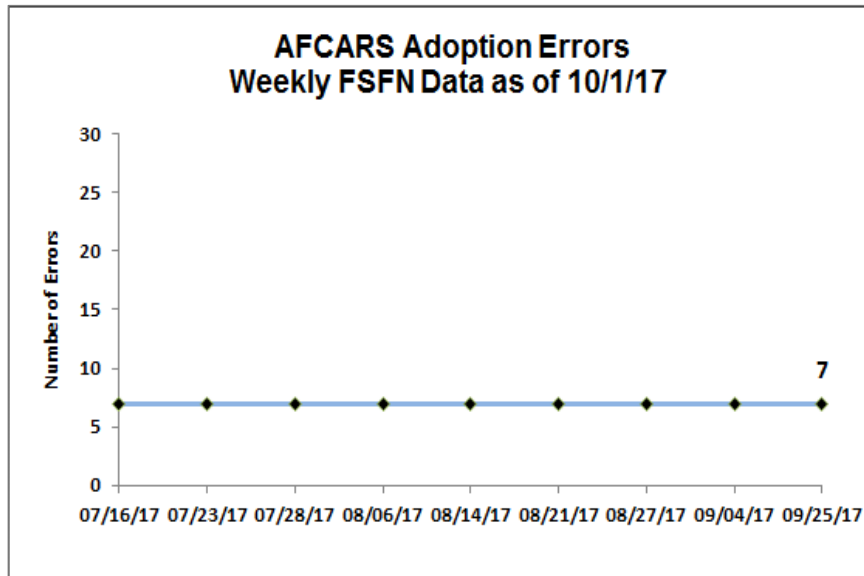
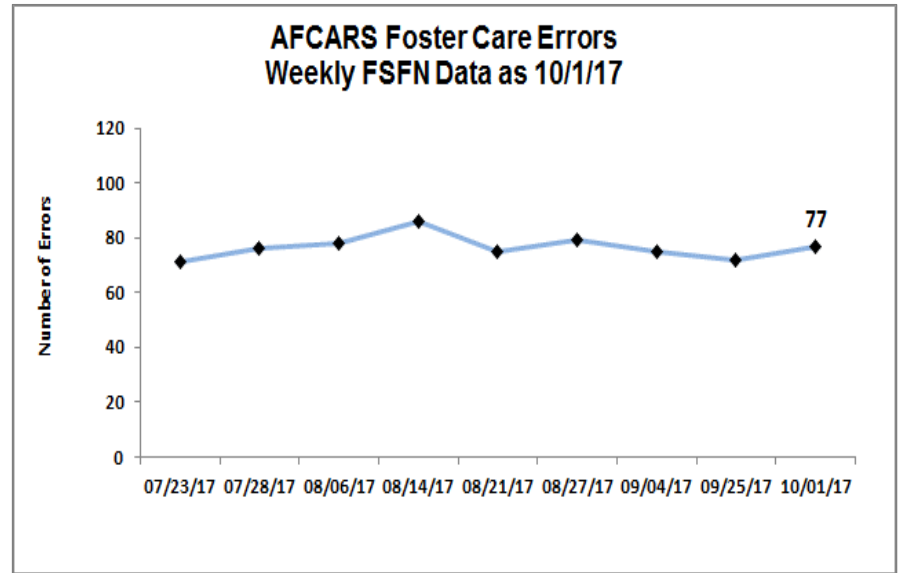


## Data Exceptions: AFCARS

Data for Reporting Period - 4/01/17 – 9/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			3		20	23
DEV			2		18	20
GCJFCS		1	5		21	27
OHU			1		3	4
CPI	3					3
<b>Total</b>	3	1	11	0	62	<b>77</b>

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt as of: 10/1/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS					1	1
OHU						
HFC					6	6
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt as of: 10/1/17



# Family Functioning Assessment – Methodology Cases

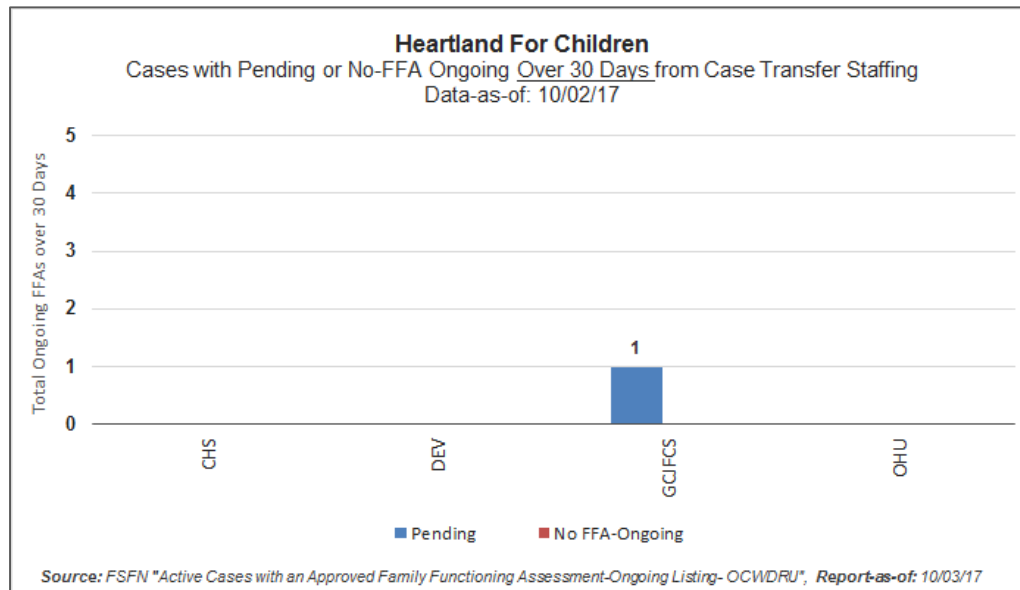
Timeliness of FFA “Approval” on Methodology Cases

## CMO Contract Measure 11 – 1<sup>st</sup> Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 10/02/17				
Agency	No FFA	Pending	Approved	Total
CHS	8	5	272	285
DEV	2	4	272	278
GCJFCS	7	1	269	277
OHU	0	5	115	120
Total	17	15	928	960

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 10/02/17				
Agency	Timely ( < 30 Days )	FFA Approvals ( 1st Qtr )	Completed Timely	Adjusted Performance
CHS	31	37	83.8%	86.5%
DEV	44	44	100.0%	100.0% ★
GCJFCS	44	47	93.6%	93.6%
OHU	33	34	97.1%	97.1% ★
HFC TOTAL	152	162	93.8%	94.4%

FY 17-18 Target = **95% and above.**



When my oldest son was 2, he was removed because I hit him. Our first few visits were rough. They felt like jail. Being watched and told how to talk or play with my own child drove me crazy. I felt so uncomfortable that I just wanted the visits to end. I also felt as if I'd lost my son's love. He seemed scared of me. He would hesitate to hug me, or stay quiet, barely looking my way. I tried to imagine what was going through his little mind, asking myself, "Is my son rejecting me because he hates me? Does he think I'm a stranger?" I also blamed the agency and the foster mother for the change in my son. For so long at visits, I was so upset and angry that I found it hard to even try to engage my son.

**Jeanette Vega**

Rise Magazine





# FRONTLINE HEROES

[heartlandforchildren.org/frontline-heroes](http://heartlandforchildren.org/frontline-heroes)



# RESOURCE NEWS FLASH... October 4, 2017

## Safety Resources

**Fire Prevention Week** – October 8<sup>th</sup>-14<sup>th</sup> is Fire Prevention Week. This year's theme is "Every Second Counts – Plan 2 Ways Out!" Go to [www.nfpa.org](http://www.nfpa.org) for valuable resources to help protect your family from fire including fire safety tip sheets, a family safety checklist, and Sparky the Fire Dog materials for the kids.

## Halloween Events

**Halloween Boo-gie Night Party** – Polk County Parks & Recreation is hosting the Halloween Boo-gie Night Party on October 6<sup>th</sup> from 6:00-9:00pm at the Medulla Resource Center (1049 Parker Rd., Lakeland). This is a free community Halloween event for the entire family featuring costume contests, coloring contests, and of course - CANDY! For more info, call the Resource Center at 863-647-4035.

**Trick or Treat Party** – Polk County Parks & Recreation is hosting a "Trick or Treat" Party on October 13<sup>th</sup> at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 6:00-8:00pm. For more details, call 863-298-7898.

**Haunted Halloween Hayride & Happenings** – Polk County Parks & Recreation presents the Haunted Halloween Hayride & Happening on October 21<sup>st</sup> from 5:00-10:00pm at Loyce E. Harpe Park (500 W. Carter Rd., Mulberry). The event features a haunted hayride, carnival games, inflatable bounce houses, live entertainment, a trick-or-treat-village, and more! Tickets are \$5 each.

## Youth Sports/Activities

**Free Skating** – Even though the summer is over, kids, 12 years old and younger, can still skate free at Skate World (911 North Lake Parker Ave., Lakeland)! Simply go to the website, [www.kidsskatefree.com](http://www.kidsskatefree.com), to enroll in the program. The program is designed as a fun way to help fight child obesity! For details, go to the website or call Skate World at 863-687-6447.

**Youth Basketball Leagues** – The City of Lakeland's Youth Basketball leagues at Kelly Recreation and Simpson Park are holding registrations – season starts in November. Call Kelly Recreation at 863-834-3284 and/or Simpson Park at 863-834-2577.

## Autism related Resources

**Discussions on Autism** – The Center for Autism and Related Disabilities (CARD) will be hosting a discussion regarding local, regional, state, and national resources on October 12<sup>th</sup> from 9:30-11:00am and 5:30-7:00pm at the Circle Theater (202 Circle Park Dr., Sebring). For more info, contact Tina Harmon at (863) 699-3702 or [tgharmon@usf.edu](mailto:tgharmon@usf.edu).

**Spend the Day with John Miller** – Autism Educator and Speaker John Miller will be conducting training sessions on October 14<sup>th</sup> at the Heartland Educational Consortium (1096 US Hwy 27 N., Lake Placid). Morning sessions, beginning at 9:00am, will be for educators and afternoon sessions, beginning at 1:00pm, will be for family, students, and educators. For questions or to register, contact Kerry Lanier at (863) 531-0444 x235 or [kerry.lanier@heartlanded.org](mailto:kerry.lanier@heartlanded.org).

## Mental Health Resources

**National Depression Screening Day** – National Depression Screening Day is October 5<sup>th</sup>. On-line screening tools can be found at [www.HelpYourselfHelpOthers.org](http://www.HelpYourselfHelpOthers.org). For more info about mental health screenings, go to [www.mentalhealthscreening.org](http://www.mentalhealthscreening.org).

## Storm Recovery Resources

**Disaster Unemployment Assistance** – Disaster Unemployment Assistance provides financial assistance to individuals whose employment or self-employment has been lost or interrupted as a direct result of a major disaster and who are not eligible for regular unemployment insurance benefits. Benefits are payable to individuals (whose unemployment continues to be a result of the major disaster) only for weeks of unemployment in the Disaster Assistance Period (DAP). The DAP begins with the first day of the week following the date the major disaster began and continues for up to 26 weeks after the date the disaster was declared by the President. To file a claim through this program, go to <http://www.floridajobs.org/>. Or, call 1-800-385-3920, please remember hold times could be lengthy.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map

