

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting Data for Week Ended Sunday, September 19, 2021

No Meeting This Week



Circuit 10 – Central Region

Community Based Care Lead Agency Scorecard

FY 20-21, 4th Quarter: April 01, 2021 to June 30, 2021

CBC Lead Agency Scorecard Performance Table		Sa	afety			Perm	anency			Well-I	Being		
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in- home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	permanency in 12	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.	
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0% 95.0%		80.0%	65.0%	
Reporting Period	04/01/20 - 03/31/21	04/01/20 - 03/31/21	10/01/19 - 09/30/20	07/01/20 to 06/30/21	07/01/19 to 06/30/20	7/1/2020	07/01/18 to 06/30/19 07/01/20 to 06/30/21		6/30/2021	6/30/2021	07/01/20 to 06/30/21	6/30/2021	
Brevard Family Partnership	10.01	95.1%	96.6%	99.8%	32.6%	51.7%	82.4%	2.93	97.6%	94.1%	90.4%	66.9%	
ChildNet - Broward	6.89	95.8%	98.3%	99.8%	31.7%	50.1%	90.7%	3.44	97.8%	95.8%	92.5%	69.9%	
ChildNet - Palm Beach	5.42	96.3%	96.6%	99.6%	44.4%	58.3%	88.7%	2.98	98.2%	96.6%	95.2%	69.7%	
Children's Network of SW Florida	7.95	96.0%	96.6%	99.9%	42.8%	54.1%	89.0%	3.30	98.8%	96.7%	87.5%	64.1%	
Citrus Health Network	7.37 96.4% 97.2% 99.7%		36.3%	44.9%	93.0%	3.66	98.2%	97.4%	89.8%	60.9%			
Communities Connected for Kids	7.66	7.66 97.5% 96.9% 99.6%		46.3%	56.5%	88.6%	88.6% 3.73		95.8%	95.0%	59.6%		
Community Partnership for Childr.	5.56	94.4%	95.9%	99.0%	29.5%	31.9%	87.9%	2.49	91.2%	69.3%	86.2%	66.5%	
Eckerd Community Alternatives	5.86	94.3%	93.8%	99.5%	26.3%	48.3%	89.3%	5.45	93.4%	93.4% 82.3%		60.1%	
Eckerd Community Hillsborough	6.88	95.0%	95.1%	99.3%	27.0%	41.8%	88.8%	4.53	96.6%	79.4%	77.0%	61.1%	
Embrace Families	5.05	95.0%	96.9%	99.1%	35.7%	50.4%	94.2%	3.77	89.1%	75.6%	94.5%	65.6%	
Families First Network	8.18	94.4%	97.1%	99.6%	27.9%	47.9%	87.4%	4.91	93.0%	91.6%	87.8%	63.5%	
Family Integrity Program	7.76	95.8%	96.6%	99.9%	35.7%	73.0%	79.1%	2.77	98.5%	95.7%	100.0%	80.0%	
Family Support Services North Fla	9.15	96.2%	95.3%	99.7%	34.2%	61.2%	89.6%	3.01	94.3%	94.1%	97.6%	58.2%	
Heartland For Children	8.77	96.9%	97.5%	99.9%	30.8%	51.7%	83.9%	2.70	97.8%	95.5%	90.4%	63.5%	
Kids Central, Inc.	4.61	93.9%	97.1%	99.7%	37.0%	42.4%	91.9%	4.51	96.1%	92.0%	87.0%	72.1%	
Kids First of Florida, Inc.	6.13	96.6%	94.7%	97.3%	31.9%	49.2%	91.5%	3.51	94.7%	77.6%	81.8%	71.7%	
Northwest Florida Health Network	3.22	95.8%	96.6%	99.3%	28.2%	50.9%	85.8%	3.20	96.8%	91.4%	96.3%	63.6%	
Partnership for Strong Families	5.19	95.3%	97.3%	99.7%	28.1%	52.3%	92.2%	4.53	91.7%	82.4%	78.5%	63.8%	
Safe Children Coalition	10.27	96.0%	95.5%	99.5%	33.2% 51.8%		90.2% 3.78		96.3%	89.5%	77.4%	67.7%	
Statewide	6.79	95.4%	96.2%	99.4%	33.4%	48.8%	89.2%	3.87	94.5%	87.7%	89.2%	64.7%	
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%	



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days - Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days

Supervision between 09/01/21 - 09/30/21

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely										
CHS	19	99.61%										
DEV	7	99.93%										
OHU	16	99.67%										
Total	42	99.74%										
Source: "Child	Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 09/19/21											



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5% SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

	Reunifications Entered into FSFN: Week of 09/13/21 thru 09/19/21												
Agency	Agency Timely Un-Timely Total												
CHS		4	4										
DEV	1	8	9										
OHU		4	4										
Total	1	16	17										

Service Availabilities Service Snapshot of Availability as of 09/20/21										
Youth Villages	Peace River Home-to-Stay									
0 – Polk	0 – Polk 0 – Highlands / Hardee									

	corecard Measure a hildren Achieving Perr FY 21-22 - <u>1st (</u>			Ch	Scorecard Measure #6 - 10/01/20 Children Achieving Permanency within 12-23 Mths FY 21-22 - <u>1st Qtr</u> as of 09/19/21							
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification	Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification					
CHS	92	274	33.6%	CHS	60	132	45.5% ≽					
DEV	82	260	31.5%	DEV	78	142	54.9% ≽					
OHU	53	215	24.7%	OHU	39	102	38.2%					
HFC Total	227	749	30.31%	HFC Total	177	377	46.9%					



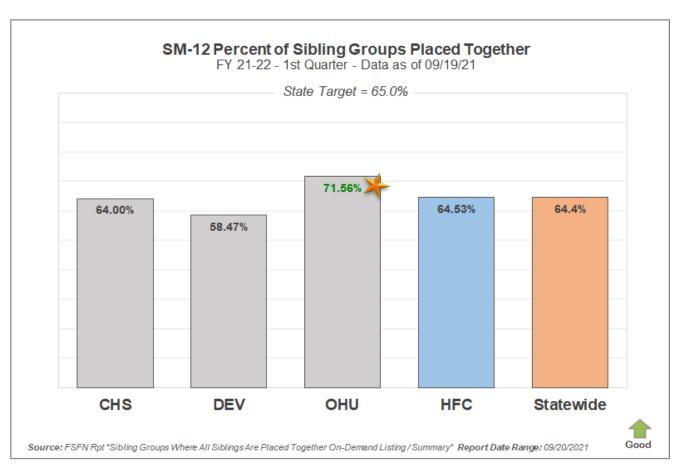
Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – Target = 65.0%

SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	64	100	64.00%
DEV	69	118	58.47%
OHU	78	109	71.56%
HFC	211	327	64.53%

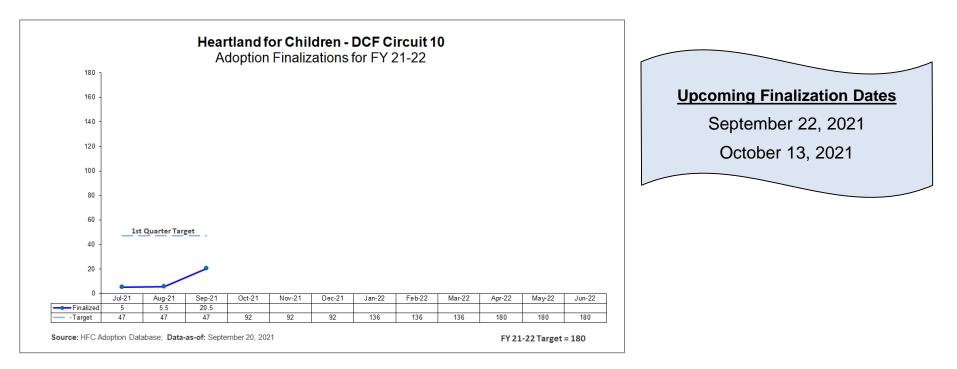
Number of sibling groups to achieve SM12 target – 2 Sibling Group





Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Adoption Finalizations FY 21-22 - <u>1st Quarter</u> as of 09/20/21													
СМО	Subsidy FilesFinalizedQuarterQuaSubmittedAdoptionsTargetTarget												
CHS	5	8.5	15	56.7%									
DEV	7	8	15	53.3%									
OHU	11	4	17	23.5%									
Total	23	20.5	47	43.6%									

Adoption Finalizations Total Fiscal Year-to-Date											
Total Finalized	HFC Target	% Met	% w/in 24 Mths								
20.5	180	11.4%	14.3%								

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2021-22 as of September 20, 2021

		CI	LS WE	EKLY	SHEL	TER R	EPOR	T - F	Y 202	1-2022	2			
	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21/22 Totals	20/21 Totals
					#	of She	Iter Hea	arings	;					
Polk	28	34	31										93	334
Highlands	4	1	2										7	46
Hardee	2	4	0										6	9
Total	34	39	33										106	389
# Children Removed														
Polk	59	54	59										172	563
Highlands	5	1	6										12	98
Hardee	4	7	0										11	17
Total	68	62	65										195	678
Total Children Denied Shelter														
Polk	0	0	0										0	0
Highlands	0	0	0										0	0
Hardee	0	0	0										0	0
Total	0	0	0										0	0
# Children Placed with Relative														
Polk	27	28	46										101	353
Highlands	4	2	4										10	58
Hardee	4	1	0										5	9
Total	35	31	50										116	420
				#	Childre	en Place	ed with	Non I	Relativ	e				
Polk	13	2	0										15	70
Highlands	0	1	2										3	13
Hardee	0	1	0										1	5
Total	13	4	2										19	88
				•	# Child	ren Pla	ced wit	h Ficti	ve Kin					
Polk	4	0	0										4	1
Highlands	1	0	0										1	0
Hardee	0	0	0										0	0
Total	5	0	0										5	1
					# Child	Iren Pla	ced in	Foster	r Care					
Polk	15	24	13										52	139
Highlands	0	0	0										0	27
Hardee	0	3	0										3	3
Total	15	27	13										55	169

% of C	% of Children Sheltered Placed in Foster Care Data as of 09/20/2021											
Month												
Jul	32.1%	28.6%	22.1%									
Aug	20.9%	21.9%	43.5%									
Sep	15.2%	27.3%	20.0%									
Oct	23.3%	22.4%										
Nov	18.8%	20.4%										
Dec	14.9%	24.5%										
Jan	12.9%	25.0%										
Feb	14.7%	20.5%										
Mar	30.6%	21.7%										
Apr	11.9%	17.5%										
May	25.0%	23.4%										
Jun	28.3%	38.5%										
FY Total	20.7%	24.9%	28.2%									

Shelter Count for the Week of September 14 - September 20, 2021												
	Polk	Highlands	Hardee									
Shelters	17											
Children Removed	34											
Placed w/ a Relative	30											
Placed w/a Non-Rel												
Placed w/a Fictive Kin												
Placed in Foster Care	4											



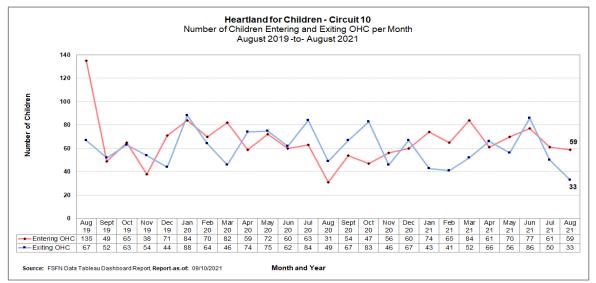
Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2021 - June 30, 2022 - Data as of 09/20/21

	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals			JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Number of	Number of Children											Non-Judicial In - Home Services																		
CHS	43	25	24										92	426		CHS	21	15	17										53	136
Devereux	31	43	28										102	443		Devereux	6	16	8										30	97
OHU Polk	12	18	12										42	162		OHU Polk	4	0	1										5	65
One Hope	36	51	25										112	550		One Hope	0	3	0										3	45
Total	122	137	89										348	1581		Total	31	34	26										91	343
Out of Hor	ne Ca	re														OCS / ICPC Courtesy Supervision														
CHS	22	5	4										31	220		CHS	0	0	0										0	0
Devereux	21	14	18										53	267		Devereux	0	0	0										0	2
OHU Polk	7	17	9										33	75		OHU Polk	0	0	0										0	0
One Hope	6	19	4										29	150		One Hope	28	29	21										78	351
Total	56	55	35										146	712		Total	28	29	21										78	353
In - Home	Judici	al														Reinstater	nent o	of Pro	tectiv	e Serv	/ices	Super	vison	(Not	ice of	Heari	ngs)			
CHS	0	2	1										3	17		CHS	0	1	1										2	26
Devereux	2	5	0										7	23		Devereux	2	6	1										9	36
OHU Polk	0	0	0										0	10		OHU Polk	0	0	0										0	7
One Hope	0	0	0										0	4		One Hope	0	0	0										0	0
Total	2	7	1										10	54		Total	2	7	2										11	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





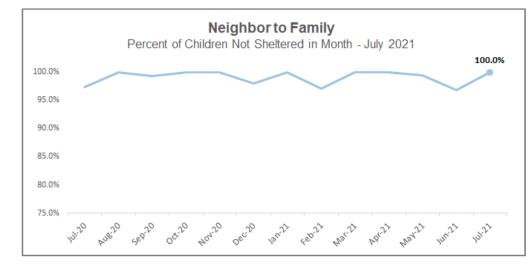


Neighbor to Family – Weekly & Monthly Census 21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **100**%

"she is nice and listened."

- Parent Satisfaction Survey - Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers Weekly Data 09/14/21 through 09/20/21							
Referral Type Number of Families Number of Children							
CPI - Safety Management	2	4					
CPI - Family Support	21	41					
Specialized - Family Support	12	28					
Prevention - Comm. Referral	32	62					
Special Conditions Report	5	10					
Nurturing Parenting	27	40					
NTF - Total Services	99	185					



NTF - Housing Resource Numbers Data since Inception to 09/20/21						
Referral Agency	Referrals					
Children's Home Society (CHS)	75					
Devereux (DEV)	34					
One Hope United (OHU)	25					
Neighbor To Family (NTF)	46					
Total Housing Referrals	180					

Referral Status and Housing Results						
Referrals - Active	7					
Referrals - Closed	173					
Total Families Housed	20 Families					
Total Children Housed	57 Children					

SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: August 2021

SCARF - FY 21-22 Census Numbers Fiscal Year to Date Report - August 2021							
Referral Type	Number of Families	Number of Children					
Legal Referrals	34	58					
Non-Legal Referrals	129	274					
Active Families as of Date	99	190					
Discharged Families	58	128					
Refer to TCM / Other	6	14					
Sheltered / Closed	0	0					
SCARF - Total FYD Services	163	332					

SCARF - Rate of Diversion by Service Center Month Performance - August 2021										
Service Center	Number of Referrals Family Support Legal Aid Diversions Families Sheltered Rate of Diversion									
Bartow	26	2	10	0	100.0%					
Lake Wales - Highlands	26	2	4	0	100.0%					
Lakeland	akeland 29 2		2 5		100.0%					
SCARF - Total	81	6	19	0	100.0%					

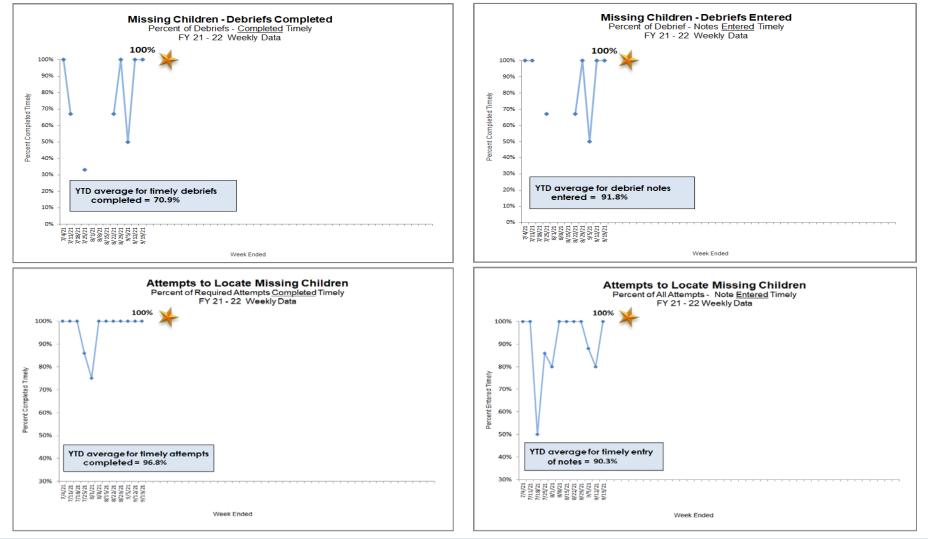




Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

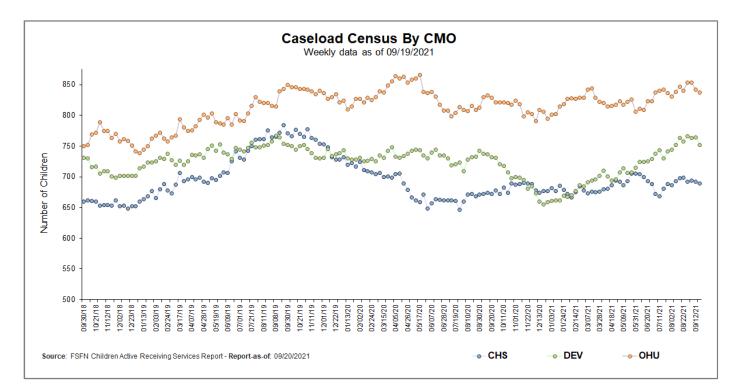
Weekly Data Week ending 09/19/2021									
Current Late Late ATL Recoveries Late Debriefs									
CHS	2	0	0	0	0				
DEV	2	0	0	0	0				
OHU	1	0	0	2	0				
CPI	1	0	0	0	0				
Total	6	0	0	2	0				



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods									
Agency	8/15/2021	8/22/2021	9/6/2021	9/12/2021	9/19/2021				
CHS	CHS 698 699		<mark>692</mark>	694	692	689			
DEV	DEV 763 75		766	763	764	752			
ОНИ	847	840	854	854	842	837			
HFC Total	2308	2297	2312	2311	2298	2278			





Caseload Census Information

Case Manager Caseload Breakdown by Agency - Data as of 09/12/2021

	Count of Case Managers Within a Caseload Range										
смо	1-5 Children in Caseload	Children Children C in in in		25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM				
CHS	0 2		1	9	10	22	31.5				
DEV	0	2	8	13	6	29	26.3				
OHU	3	4	7	8	9	31	27.2				
# of CMs	3	8	16	30	25	82	28.0				

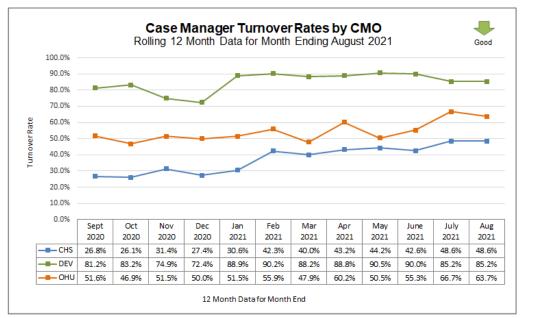
Percent of Case Managers That Are at or Under the National Caseload Standard of 15							
CMO # Case # with Caseload Percent at 15 Managers at 15 or lower or lower							
CHS	22	2	9.1%				
DEV	29	2	6.9%				
OHU	OHU 31 7						
HFC	82	11	13.4%				

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO						
12 Month Data for Month Ended August 2021						
CMO Case Manager Case Manager Supervisor						
CHS	59.2%	25.0%				
DEV	<mark>81.0%</mark>	8.3%				
OHU	71.7%	21.1%				





Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 09/19/21							Health Int	formation in F	SFN as of 09/19)/21	
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance	Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	408	100.0%	97.5%	86.6%	98.3%	94.2%	CHS	0	10	33	7
DEV	489	100.0%	97.3%	90.4%	98.4%	95.4%	DEV	0	13	27	8
OHU	418	100.0%	99.3%	94.2%	95.7%	96.4%	OHU	0	3	15	18
HFC	1315	100.0%	98.0%	90.5%	97.5%	95.3%	Total	0	26	75	33
Source:	Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						Source	: "Healthcare S	ervice Information f	or OHC - Daily Listing	g - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - <u>1st Qtr</u> as of 09/19/21					ren Receiving Dental	#10 - 09/30/21 (snaps Services Within Las <u>Qtr</u> as of 09/19/21	· · · · · · · · · · · · · · · · · · ·
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received	Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	398	408	97.5% ≽	CHS	214	247	86.6%
DEV	476	489	97.3% ≽	DEV	254	281	90.4%
OHU	415	418	99.3% ≽	OHU	244	259	94.2%
Total	1289	1316	97.9%	Total	712	787	90.5%

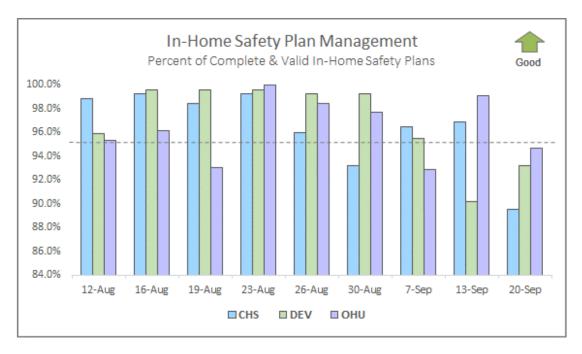
Number of Dental Visits to Achieve SM10 Target - 36 Appointments



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days							
Agency	Agency No -or- Expired Safety Plans Complete & Valid Safety Plans Total Required Safety Plans Percentage Complete						
CHS	27	230	257	89.5%			
DEV	16	221	237	93.2%			
OHU	OHU 6 108 114 94.7%						
HFC Total*							



Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 09/20/21



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 09/01/21 to 09/30/21								
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average	
CHS	183	47	25.7%	126	19	15.1%	20.4%	
DEV	245	74	30.2%	153	28	18.3%	24.3%	
OHU	164	45	27.4%	93	10	10.8%	19.1%	
TOTAL	TOTAL 592 166 28.04% 372 57 15.32% 21.7%							

Source: FSFN Data Warehouse - Ad Hoc Report; Data-as-of: 09/19/21

Child Placement Agreement – Current Errors

	Child Placement Agreement Errors Data as of 09/20/2021						
Agency	Agency New CPA Needed Need to Upload Signed Agreement Need Supervisor Approval Need to Close CPA Total						
CHS	1	6	5		12		
DEV	DEV 0						
OHU	OHU 1 1						
Total	ıl 1 6 5 1 13						



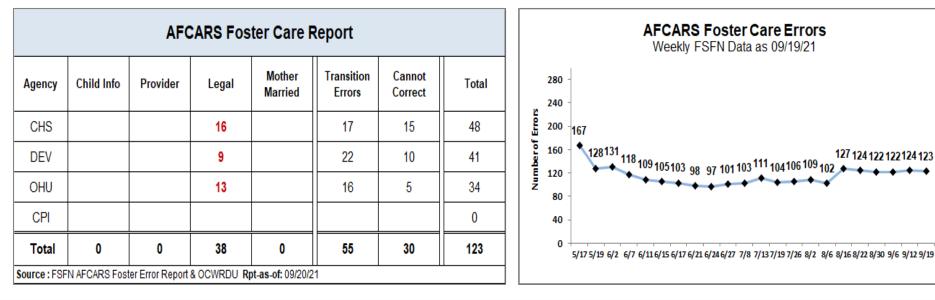
Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 09/19/21					
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total	
CHS		1	12	13	
DEV			5	5	
OHU			4	4	
CPI		7	12	19	
NTF				0	
SCARF				0	
Total	0	8	33	41	

Placement Exceptions Totaled By Agency Last 6 Reporting Periods							
Agency	8/15/2021	8/22/2021	8/29/2021	9/6/2021	9/12/2021	9/19/2021	
снѕ	9	7	9	10	10	13	
DEV	3	6	5	1	5	5	
OHU	2	5	3	3	4	4	
CPI	13	0	2	9	14	19	
NTF	0	0	0	0	0	0	
SCARF	0	0	0	0	3	0	
Total	27	18	19	23	36	41	

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/21 - 09/30/21





Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases, Data-as-of: 09/19/21

	FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement					
Agency	Not Approved (30+ days)					
CHS			1			
DEV			3			
OHU	2					
HFC TOTAL	0	0	6	0		

CMO Contract Measure 11 – 1st Quarter

32

104

Percent of Active Methodology Cases with an Approved FFA-O Data as of 09/19/21					
Agency	Not Approved Approved Grand Total Percent Approved				
CHS	11	327	338	96.7%	
DEV	16	356	372	95.7%	
OHU	13	260	273	95.2%	
HFC Total	40	943	983	95.9%	

within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/19/21						
Agency Timely (< 30 Days)						
CHS	HS 26 38 68.4%					
DEV	46	48	95.8% ≽			

32

118

FY 21-22 Target = 95% and above.

OHU

HFC TOTAL



100.0%

88.1%



