



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, September 12, 2021

Video Conference Meeting

Wednesday, September 15, 2021 at 9 a.m.

Conference Call: 866-607-2795
Participant Number: 313 683 012#



Community Based Care Lead Agency Scorecard

FY 20-21, 4th Quarter: April 01, 2021 to June 30, 2021

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/20 - 03/31/21	04/01/20 - 03/31/21	10/01/19 - 09/30/20	07/01/20 to 06/30/21	07/01/19 to 06/30/20	7/1/2020	07/01/18 to 06/30/19	07/01/20 to 06/30/21	6/30/2021	6/30/2021	07/01/20 to 06/30/21	6/30/2021
Brevard Family Partnership	10.01	95.1%	96.6%	99.8%	32.6%	51.7%	82.4%	2.93	97.6%	94.1%	90.4%	66.9%
ChildNet - Broward	6.89	95.8%	98.3%	99.8%	31.7%	50.1%	90.7%	3.44	97.8%	95.8%	92.5%	69.9%
ChildNet - Palm Beach	5.42	96.3%	96.6%	99.6%	44.4%	58.3%	88.7%	2.98	98.2%	96.6%	95.2%	69.7%
Children's Network of SW Florida	7.95	96.0%	96.6%	99.9%	42.8%	54.1%	89.0%	3.30	98.8%	96.7%	87.5%	64.1%
Citrus Health Network	7.37	96.4%	97.2%	99.7%	36.3%	44.9%	93.0%	3.66	98.2%	97.4%	89.8%	60.9%
Communities Connected for Kids	7.66	97.5%	96.9%	99.6%	46.3%	56.5%	88.6%	3.73	97.8%	95.8%	95.0%	59.6%
Community Partnership for Childr.	5.56	94.4%	95.9%	99.0%	29.5%	31.9%	87.9%	2.49	91.2%	69.3%	86.2%	66.5%
Eckerd Community Alternatives	5.86	94.3%	93.8%	99.5%	26.3%	48.3%	89.3%	5.45	93.4%	82.3%	94.9%	60.1%
Eckerd Community Hillsborough	6.88	95.0%	95.1%	99.3%	27.0%	41.8%	88.8%	4.53	96.6%	79.4%	77.0%	61.1%
Embrace Families	5.05	95.0%	96.9%	99.1%	35.7%	50.4%	94.2%	3.77	89.1%	75.6%	94.5%	65.6%
Families First Network	8.18	94.4%	97.1%	99.6%	27.9%	47.9%	87.4%	4.91	93.0%	91.6%	87.8%	63.5%
Family Integrity Program	7.76	95.8%	96.6%	99.9%	35.7%	73.0%	79.1%	2.77	98.5%	95.7%	100.0%	80.0%
Family Support Services North Fla	9.15	96.2%	95.3%	99.7%	34.2%	61.2%	89.6%	3.01	94.3%	94.1%	97.6%	58.2%
Heartland For Children	8.77	96.9%	97.5%	99.9%	30.8%	51.7%	83.9%	2.70	97.8%	95.5%	90.4%	63.5%
Kids Central, Inc.	4.61	93.9%	97.1%	99.7%	37.0%	42.4%	91.9%	4.51	96.1%	92.0%	87.0%	72.1%
Kids First of Florida, Inc.	6.13	96.6%	94.7%	97.3%	31.9%	49.2%	91.5%	3.51	94.7%	77.6%	81.8%	71.7%
Northwest Florida Health Network	3.22	95.8%	96.6%	99.3%	28.2%	50.9%	85.8%	3.20	96.8%	91.4%	96.3%	63.6%
Partnership for Strong Families	5.19	95.3%	97.3%	99.7%	28.1%	52.3%	92.2%	4.53	91.7%	82.4%	78.5%	63.8%
Safe Children Coalition	10.27	96.0%	95.5%	99.5%	33.2%	51.8%	90.2%	3.78	96.3%	89.5%	77.4%	67.7%
Statewide	6.79	95.4%	96.2%	99.4%	33.4%	48.8%	89.2%	3.87	94.5%	87.7%	89.2%	64.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%








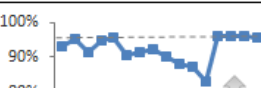
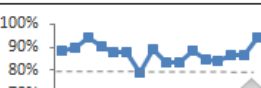


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 21-22 – 1st Quarter as of Month-End – August 2021

SFY 21-22 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (4th Quarter)	Current Qtr / Date Ranges	Current Target	Current Qtr Performance	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in out-of-home care.	Twelve month period ending three months prior to the end of the report quarter.		8.77	1st Qtr 7/1/20-6/30/21	8.50	7.60	5.55	5.81	12.19
2 Number of children with finalized adoptions between July 1, 2021 and June 30, 2022.	Performance through the end of the month prior to the report month. Self Reporting		170.5 (PR:165)	1st Qtr August 21	165 (Pro-Rated)	5.5 (PR 47)	1.5 (PR:15)	3 (PR: 15)	1 (PR: 17)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.91%	1st Qtr 8/1/21-8/31/21	99.5%	99.78%	99.37%	99.95%	99.97%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		30.8%	1st Qtr 10/1/19-9/30/20	40.5%	30.3%	33.6%	31.5%	24.7%
5 SM07 - Percentage of children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Twelve month period ending twenty-four months prior to the end of the report quarter.		83.9%	1st Qtr 10/1/18-9/30/19	91.7%	83.7%	81.7%	84.0%	85.7%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Twelve month period ending as of the end of the report quarter.		2.72	1st Qtr 10/1/20-9/30/21	4.12	2.92	3.46	2.82	2.50
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		98.4%	1st Qtr 9/30/21	95.0%	98.3%	97.4%	98.4%	99.0%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		95.7%	1st Qtr 9/30/21	95.0%	91.3%	90.6%	87.8%	95.8%
9 SM11 - Percent of young adults who aged out of foster care who have completed or are enrolled in secondary education, vocational training, and/or adult education.	Twelve month period ending as of the end of the report quarter.		94.4%	1st Qtr 10/1/20-9/30/21	80.0%	88.2%	93.3%	88.9%	80.0%



Scorecard Measure 4 - September Weekly Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 09/01/21 - 09/30/21		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	35	98.96%
DEV	5	99.94%
OHU	21	99.22%
Total	61	99.35%

Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 09/12/21

Scorecard Measure 4 - August Month-end Report

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Month-End Supervision - August 2021		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.37%
DEV	4	99.95%
OHU	2	99.97%
Total	20	99.78%

Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Report-as-of: 09/12/21



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 09/06/21 thru 09/12/21			
Agency	Timely	Un-Timely	Total
CHS		2	2
DEV	2	1	3
OHU	2	3	5
Total	4	6	10

Service Availabilities Service Snapshot of Availability as of 09/13/21	
Youth Villages	Peace River Home-to-Stay
0 – Polk	2 – Polk 0 – Highlands / Hardee

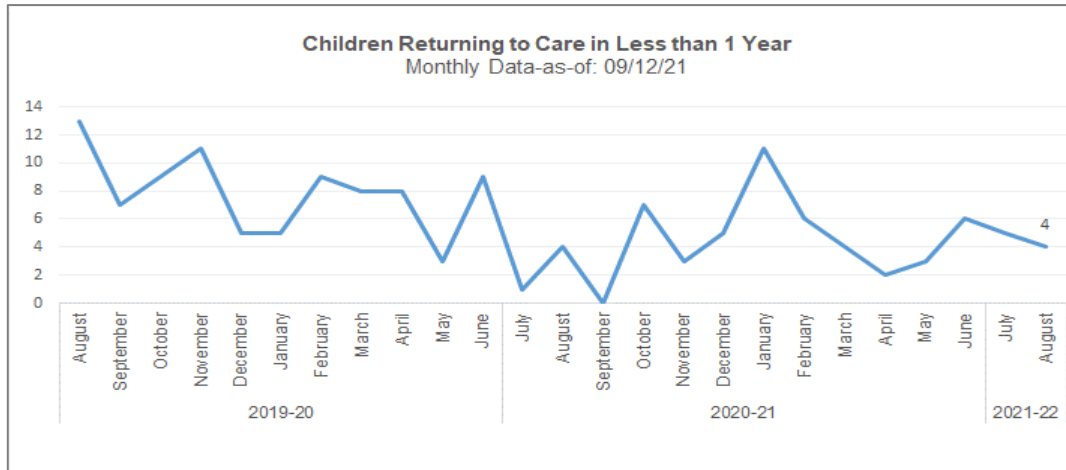
Scorecard Measure #5 - 10/01/19 to 09/30/20 Children Achieving Permanency within 0-12 Mths FY 21-22 - 1st Qtr as of 09/12/21			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	92	274	33.6%
DEV	82	260	31.5%
OHU	53	215	24.7%
HFC Total	227	749	30.31%

Scorecard Measure #6 - 10/01/20 Children Achieving Permanency within 12-23 Mths FY 21-22 - 1st Qtr as of 09/12/21			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	56	132	42.4%
DEV	75	143	52.4%
OHU	38	102	37.3%
HFC Total	169	377	44.8%



Children Returning to Care

Number of Children in a Recent Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 09/06/21 - 09/12/21								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
CHS	9/2/2021	141832-CHSFL	12/27/2017	1/18/2019	13	31	1.0 - 2.9 yrs	N
OHU	9/7/2021	142858 OHU-POLK	1/7/2019	3/15/2019	2	29	1.0 - 2.9 yrs	N
OHU	9/7/2021	142858 OHU-POLK	1/7/2019	3/15/2019	2	29	1.0 - 2.9 yrs	N
OHU	9/7/2021	142858 OHU-POLK	1/7/2019	3/15/2019	2	29	1.0 - 2.9 yrs	N

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 09/13/21

Prior Weeks' Undiscussed Re-entries								
Removals entered into FSFN between 08/30/21 - 09/05/21								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	SM07 Cohort
DEV	8/23/2021	141848-DEV	12/2/2015	8/8/2018	32	36	1.0 - 2.9 yrs	N
DEV	8/23/2021	141848-DEV	12/2/2015	8/8/2018	32	36	1.0 - 2.9 yrs	N
DEV	8/23/2021	141848-DEV	12/2/2015	8/8/2018	32	36	1.0 - 2.9 yrs	N

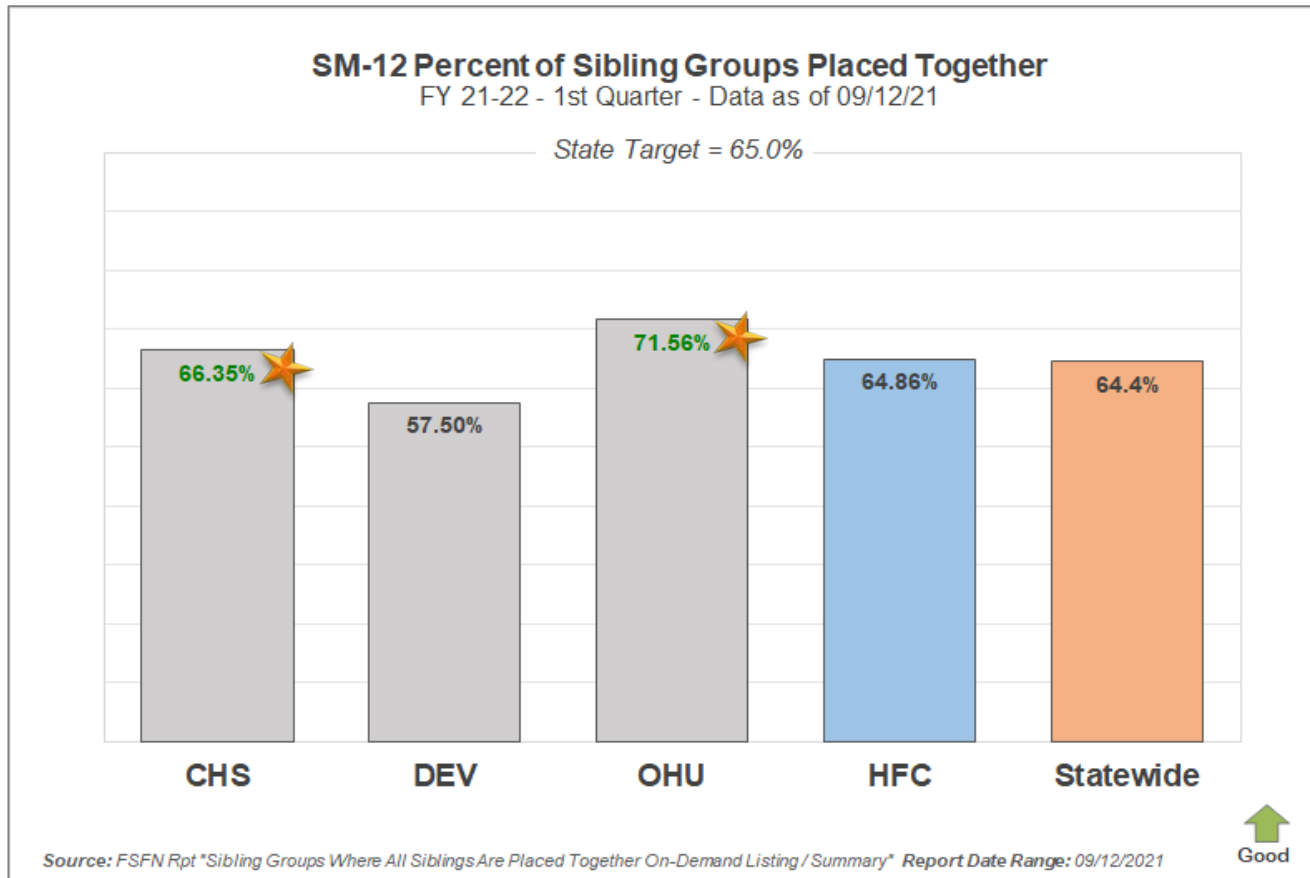


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0%**

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	69	104	66.35%
DEV	69	120	57.50%
OHU	78	109	71.56%
HFC	216	333	64.86%

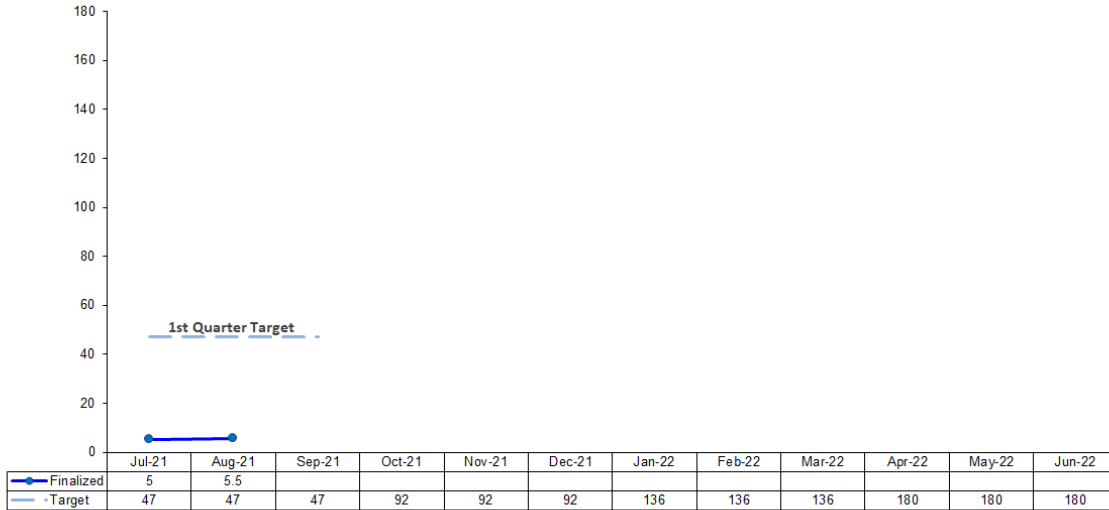
Number of sibling groups to achieve SM12 target – 1 Sibling Group



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 21-22



Source: HFC Adoption Database; Data-as-of: September 13, 2021

FY 21-22 Target = 180

Upcoming Finalization Dates

September 15, 2021

September 22, 2021

Adoption Finalizations

FY 21-22 - 1st Quarter as of 09/13/21

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	12	1.5	15	10.0%
DEV	9	3	15	20.0%
OHU	14	1	17	5.9%
Total	35	5.5	47	11.7%

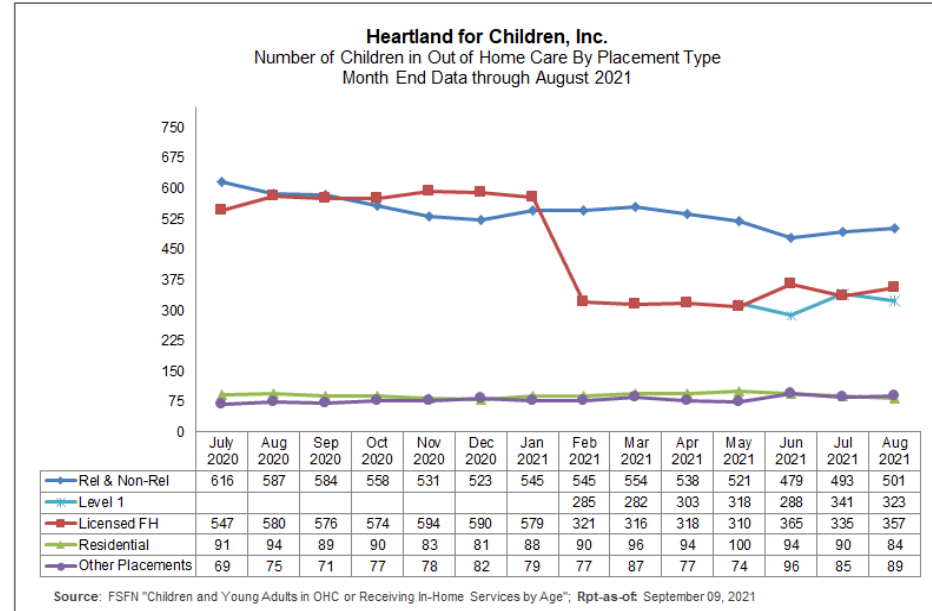
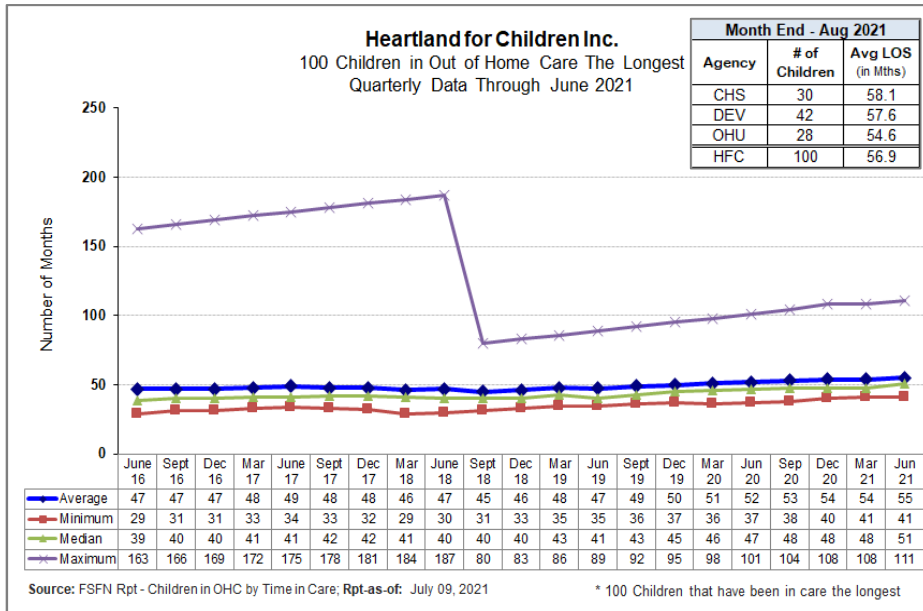
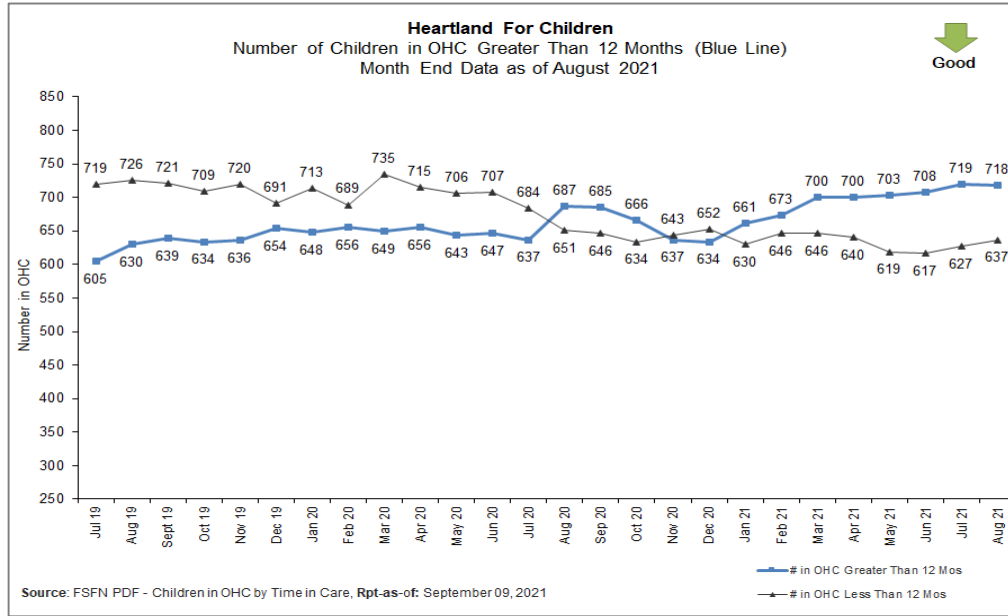
Adoption Finalizations

Total Fiscal Year-to-Date

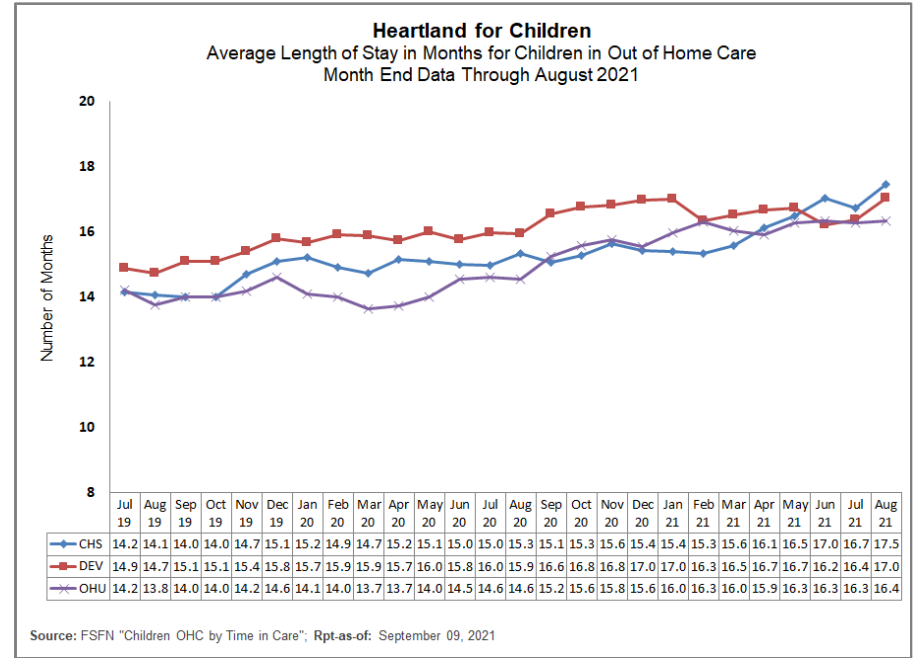
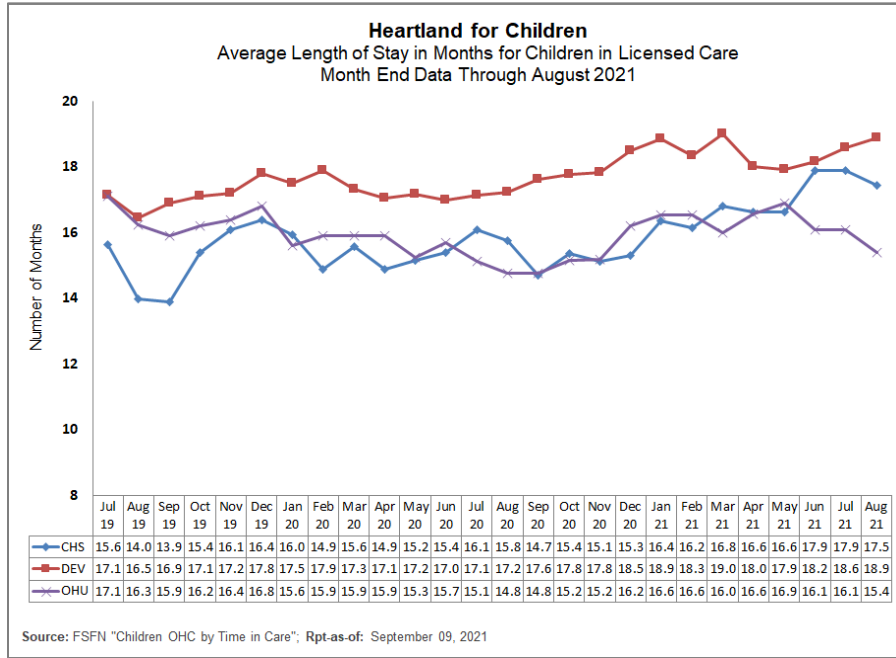
Total Finalized	HFC Target	% Met	% w/in 24 Mths
5.5	180	3.1%	14.3%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2021-22 as of September 13, 2021

CLS WEEKLY SHELTER REPORT - FY 2021-2022														
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21/22 Totals	20/21 Totals
# of Shelter Hearings														
Polk	28	34	14										76	334
Highlands	4	1	2										7	46
Hardee	2	4	0										6	9
Total	34	39	16										89	389
# Children Removed														
Polk	59	54	25										138	563
Highlands	5	1	6										12	98
Hardee	4	7	0										11	17
Total	68	62	31										161	678
Total Children Denied Shelter														
Polk	0	0	0										0	0
Highlands	0	0	0										0	0
Hardee	0	0	0										0	0
Total	0	0	0										0	0
# Children Placed with Relative														
Polk	27	28	16										71	353
Highlands	4	2	4										10	58
Hardee	4	1	0										5	9
Total	35	31	20										86	420
# Children Placed with Non Relative														
Polk	13	2	0										15	70
Highlands	0	1	2										3	13
Hardee	0	1	0										1	5
Total	13	4	2										19	88
# Children Placed with Fictive Kin														
Polk	4	0	0										4	1
Highlands	1	0	0										1	0
Hardee	0	0	0										0	0
Total	5	0	0										5	1
# Children Placed in Foster Care														
Polk	15	24	9										48	139
Highlands	0	0	0										0	27
Hardee	0	3	0										3	3
Total	15	27	9										51	169

% of Children Sheltered Placed in Foster Care Data as of 09/13/2021			
Month	19-20	20-21	21-22
Jul	32.1%	28.6%	22.1%
Aug	20.9%	21.9%	43.5%
Sep	15.2%	27.3%	29.0%
Oct	23.3%	22.4%	
Nov	18.8%	20.4%	
Dec	14.9%	24.5%	
Jan	12.9%	25.0%	
Feb	14.7%	20.5%	
Mar	30.6%	21.7%	
Apr	11.9%	17.5%	
May	25.0%	23.4%	
Jun	28.3%	38.5%	
FY Total	20.7%	24.9%	31.7%

Shelter Count for the Week of September 07 - September 13, 2021			
	Polk	Highlands	Hardee
Shelters	8	2	
Children Removed	15	6	
Placed w/ a Relative	11	4	
Placed w/a Non-Rel		2	
Placed w/a Fictive Kin			
Placed in Foster Care	4		



Case Transfer Staffing Data

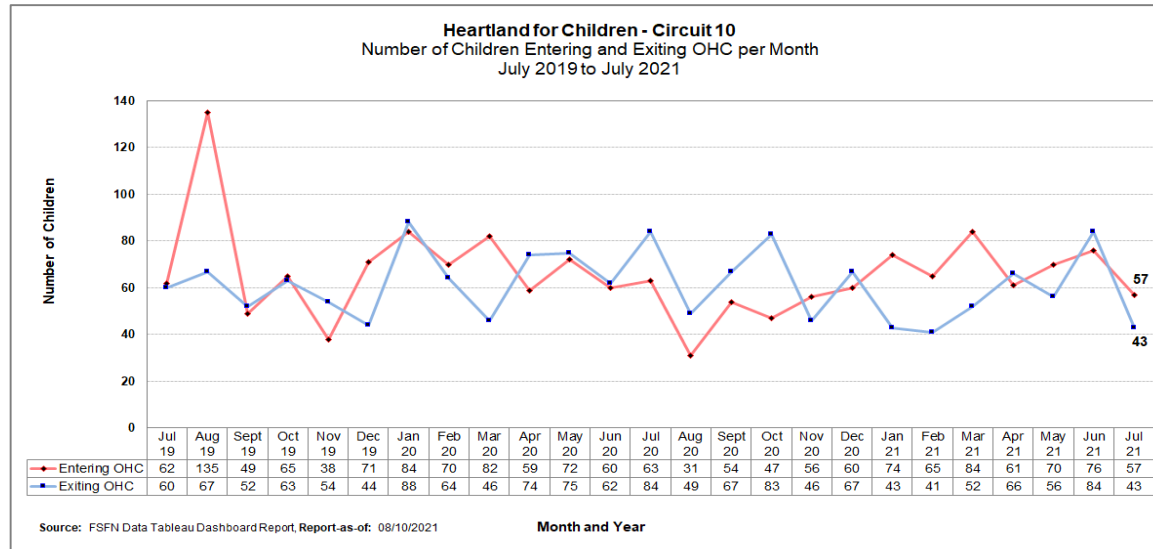
Case Transfer Data For Fiscal Year July 1, 2021 – June 30, 2022 - Data as of 09/14/21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Number of Children														
CHS	43	25	10										78	426
Devereux	31	43	17										91	443
OHU Polk	12	18	11										41	162
One Hope	36	51	5										92	550
Total	122	137	43										302	1581
Out of Home Care														
CHS	22	5	1										28	220
Devereux	21	14	10										45	267
OHU Polk	7	17	9										33	75
One Hope	6	19	1										26	150
Total	56	55	21										132	712
In - Home Judicial														
CHS	0	2	1										3	17
Devereux	2	5	0										7	23
OHU Polk	0	0	0										0	10
One Hope	0	0	0										0	4
Total	2	7	1										10	54

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	21-22 Totals	20-21 Totals
Non-Judicial In - Home Services														
CHS	21	15	7										43	136
Devereux	6	16	6										28	97
OHU Polk	4	0	1										5	65
One Hope	0	3	0										3	45
Total	31	34	14										79	343
OCS / ICPC Courtesy Supervision														
CHS	0	0	0										0	0
Devereux	0	0	0										0	2
OHU Polk	0	0	0										0	0
One Hope	28	29	4										61	351
Total	28	29	4										61	353
Reinstatement of Protective Services Supervision (Notice of Hearings)														
CHS	0	1	1										2	26
Devereux	2	6	0										8	36
OHU Polk	0	0	0										0	7
One Hope	0	0	0										0	0
Total	2	7	1										10	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

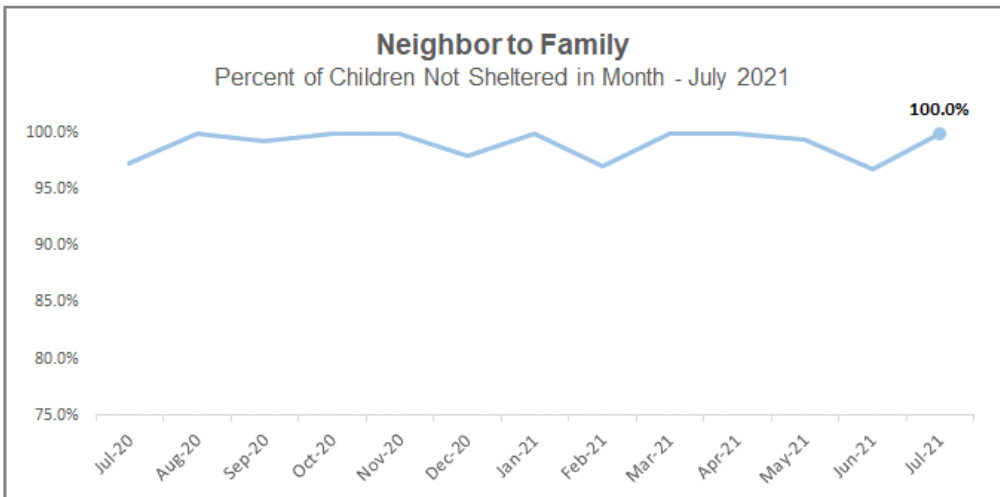
21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: **100%**

"I enjoyed the classes when they were at home."

- Parent Satisfaction Survey – Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers		
Weekly Data 09/07/21 through 09/13/21		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	6
CPI - Family Support	22	39
Specialized - Family Support	7	13
Prevention - Comm. Referral	35	58
Special Conditions Report	5	9
Nurturing Parenting	32	51
NTF - Total Services	104	176

NTF - Housing Resource Numbers	
Data since Inception to 09/13/21	
Referral Agency	Referrals
Children's Home Society (CHS)	75
Devereux (DEV)	34
One Hope United (OHU)	25
Neighbor To Family (NTF)	44
Total Housing Referrals	178



Referral Status and Housing Results	
Referrals - Active	5
Referrals - Closed	173
Total Families Housed	20 Families
Total Children Housed	57 Children



SCARF – Family Intervention and Resource Management (FIRM)

Performance and Rate of Diversion - Fiscal Year to Date: **August 2021**

SCARF - FY 21-22 Census Numbers		
Fiscal Year to Date Report - August 2021		
Referral Type	Number of Families	Number of Children
Legal Referrals	34	58
Non-Legal Referrals	129	274
Active Families as of Date	99	190
Discharged Families	58	128
Refer to TCM / Other	6	14
Sheltered / Closed	0	0
SCARF - Total FYD Services	163	332

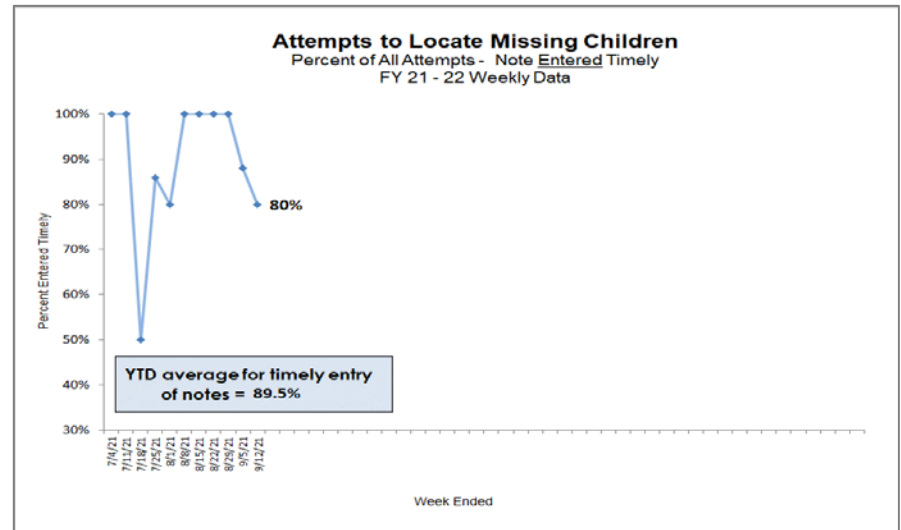
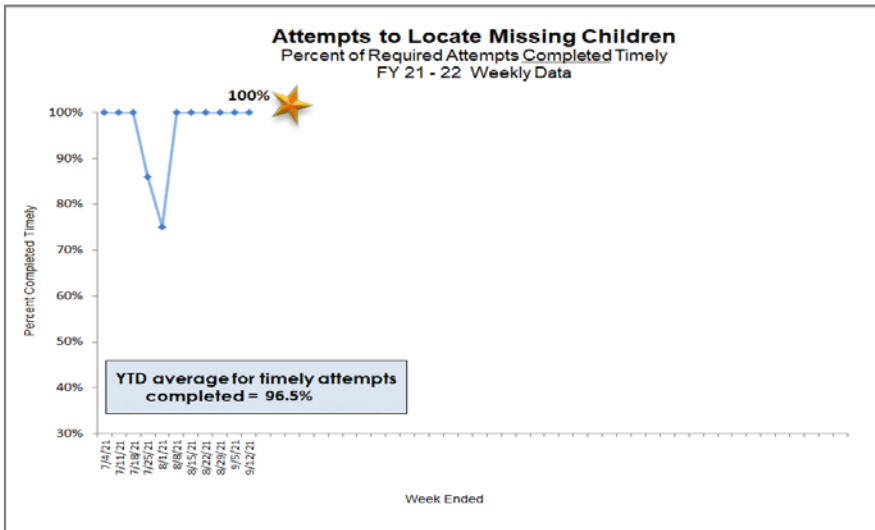
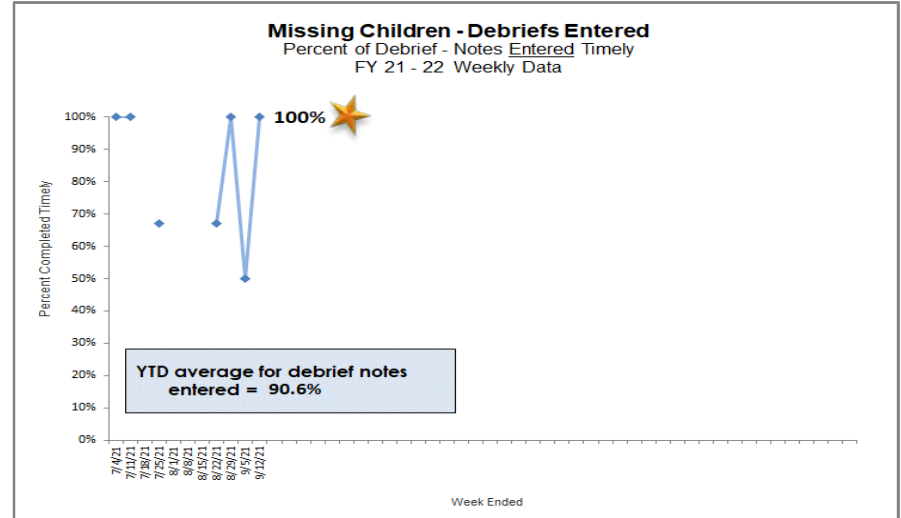
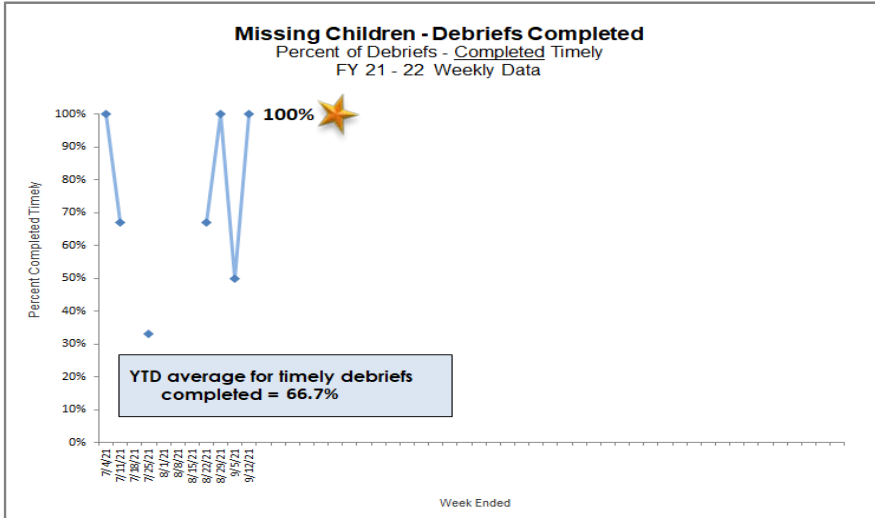
SCARF - Rate of Diversion by Service Center					
Month Performance - August 2021					
Service Center	Number of Referrals	Family Support	Legal Aid Diversions	Families Sheltered	Rate of Diversion
Bartow	26	2	10	0	100.0%
Lake Wales - Highlands	26	2	4	0	100.0%
Lakeland	29	2	5	0	100.0%
SCARF - Total	81	6	19	0	100.0%



Missing Children

HFC – DCF Circuit 10 Missing Youth Data as of Reporting Date

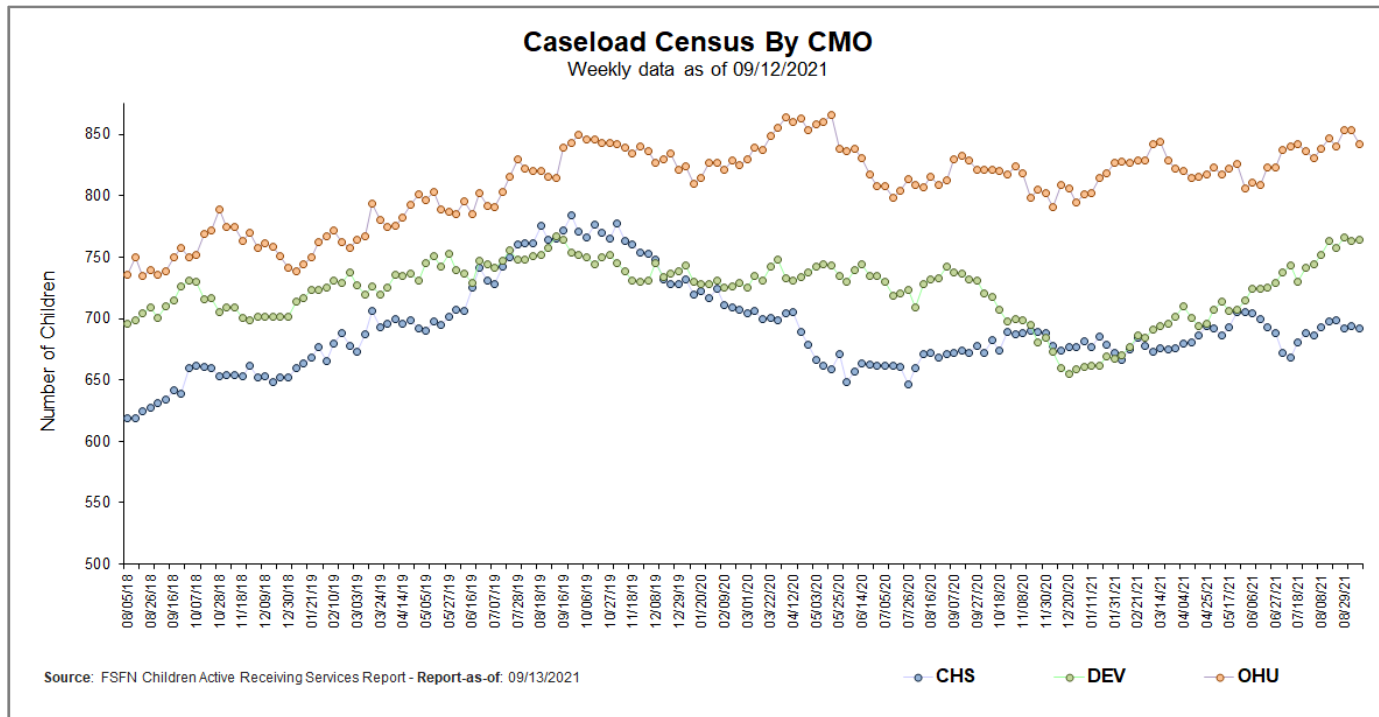
Weekly Data Week ending 09/12/2021					
	Current Missing	Late Reports	Late ATL	Recoveries	Late Debriefs
CHS	2	0	0	1	0
DEV	2	0	0	1	0
OHU	2	0	0	1	0
CPI	1	0	0	0	0
Total	7	0	0	3	0



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	8/8/2021	8/15/2021	8/22/2021	8/29/2021	9/6/2021	9/12/2021
CHS	693	698	699	692	694	692
DEV	752	763	758	766	763	764
OHU	838	847	840	854	854	842
HFC Total	2283	2308	2297	2312	2311	2298



Caseload Census by Case Manager and Organization

Data as of 09/12/2021

Caseload of 1 - 5 Children

CMO	Case Workers	#
OHU	Pope, Jasmine	5
OHU	Ortiz, Hilton	4
OHU	Stevenson, Trina	1

Caseload of 6 - 15 Children

CMO	Case Workers	#
OHU	Meinke, Danielle	12
DEV	Gosling, Loleta	12
CHS	Lawson, Crystalyne	11
OHU	Santos, Frances	10
OHU	Willis, Markeisha	10
OHU	Robinson, June	8
DEV	Renfro, Larry	8
CHS	Perez, Ashley	6

Independent Living - Young Adults

CMO	Case Workers	#
DEV	Gadson, Berleandah	25
CHS	Raines, Todd	24
OHU	Vazquez, Roger	17
CHS	Nieves, Carlos	3

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload of 16 - 24 Children

CMO	Case Workers	#
DEV	Washington, Fontae	24
DEV	Rosolowski, Alexandria	24
OHU	Guzman, Maria	24
DEV	Lott, Carla	24
DEV	Cottle, Glenasia	23
OHU	Mendez, Natalie	23
CHS	Nettles, Markisha	23
OHU	Findley, Angela	23
OHU	Johnson, Randi	22
DEV	Hunter, Lynne	22
DEV	Workman, Abigail	21
OHU	Shackleford, India	21
OHU	Boule, Adriana	20
OHU	Reyes, Jessica	19
DEV	Krieser, Madalynn	18
DEV	Balmaceda, Stephanie	17

Unit Supervisors Carrying Cases

CMO	Case Workers	#
OHU	ownfield-Salahuddi, Court	23
CHS	Owens, Sheltonya	21
OHU	Lisbon, Ellarie	18
CHS	Ware, Christina	16
OHU	Newton, Kimberly	10
OHU	Nappier, Tammy	8
CHS	Huggins, Ebonye	3
DEV	Tarburnas, Julie	1
CHS	Simmons, Salisha	1
OHU	Kinchen, Lisa	1

Caseload of 25 - 29 Children

CMO	Case Workers	#
DEV	Mendoza, Elizabeth	29
CHS	Cruz, Cheyleen	29
CHS	Johnson, Mariah	29
OHU	King, Lora	28
DEV	Lynch, Rodina	28
OHU	Colon, Lisette	28
DEV	Mcnulty, Andriea	28
DEV	Bailon, Margarita	28
OHU	Southall, Akeva	28
DEV	Pierce, Pamela	28
DEV	Mullis, Felicia	28
DEV	Dedrick, Dawn	27
OHU	Jones, Alicia	27
OHU	Cleveland, Tammy	27
DEV	Coleman, Tangela	27
DEV	Davis, Katelyn	27
DEV	Johnson, Mykira	26
CHS	Hur, Sally	26
CHS	Hiers, Katherine	26
DEV	Louis, Rachele	26
CHS	Karshner, Sean	26
DEV	Colbert, Portia	26
OHU	anchez-Torres, Christia	26
CHS	Luskey, Taylor	25
OHU	Followell, Amanda	25
DEV	Brown, Marnell	25
CHS	Harder, Rachel	25
CHS	Cobb, Allissa	25
CHS	Luebke, Nicole	25
OHU	Smith, Lorie	25

FTC Facilitators Carrying Cases

CMO	Case Workers	#
CHS	Mills, Clyatt	2

Caseload of 30+ Children

CMO	Case Workers	#
OHU*	Pittard, Deangelo	45
OHU*	Washington, Woodrica	38
OHU*	Tucker, Raymona	37
OHU*	Gonzalez, Jesus	36
OHU*	Mcfadden, Phillisha	36
CHS	Webster, Sabrina	35
OHU*	Simmons, Shannon	35
CHS	Brooks, Anacia	34
DEV	Willingham, Jadashia	34
CHS	Fort, Angela	34
CHS	Baker, Ayshia	34
DEV	Bain, Nehemitchlard	33
CHS	Mccalebb, Phalan	33
CHS	Anglin, Latoya	33
OHU	Howe, Danielle	32
DEV	Marini, Kathryn	31
CHS	Gellibert, Jill	31
CHS	Harris, Michael	31
CHS	Williamson, Abigail	31
CHS	Washington, Chastity	30
DEV	Boatwright, Tamora	30
DEV	Bickel, Shery	30
DEV	Toussaint, Marie	30
OHU	Jauregui-Garza, Maria	30
OHU	Beach-Solmo, Amber	30

Adoption Specialist (Non-ICPC Cases)

CMO	Case Workers	#
OHU	Stevenson, Trina	14
OHU	Lockwood, Roneshia	13
CHS	Cortes, Jennifer	10
CHS	Nunzio, Nicole	10
OHU	Lopes, Alannah	3
DEV	Collins, Sara	3
DEV	Hampton, Sharday	1

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 09/12/2021

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	2	1	9	10	22	31.5
DEV	0	2	8	13	6	29	26.3
OHU	3	4	7	8	9	31	27.2
# of CMs	3	8	16	30	25	82	28.0

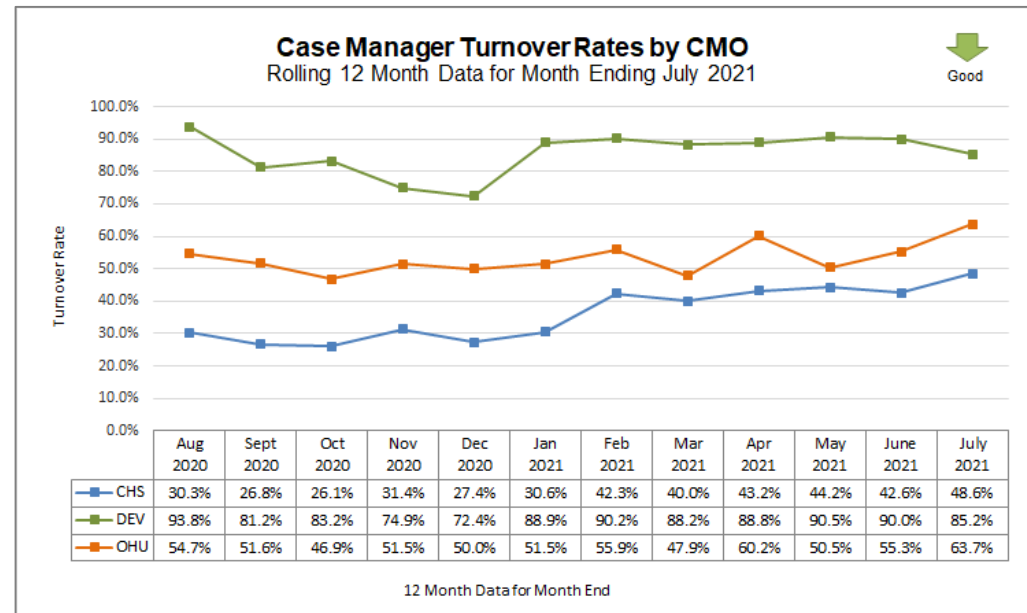
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	22	2	9.1%
DEV	29	2	6.9%
OHU	31	7	22.6%
HFC	82	11	13.4%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

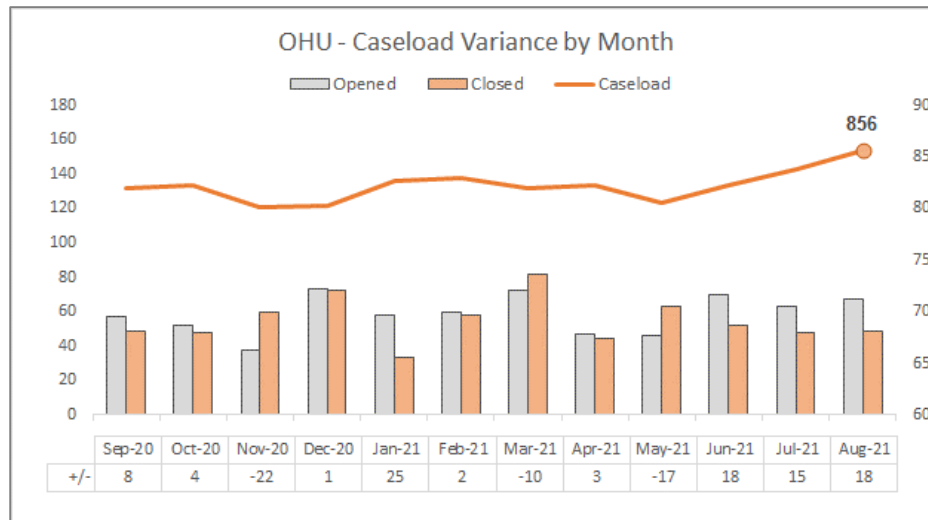
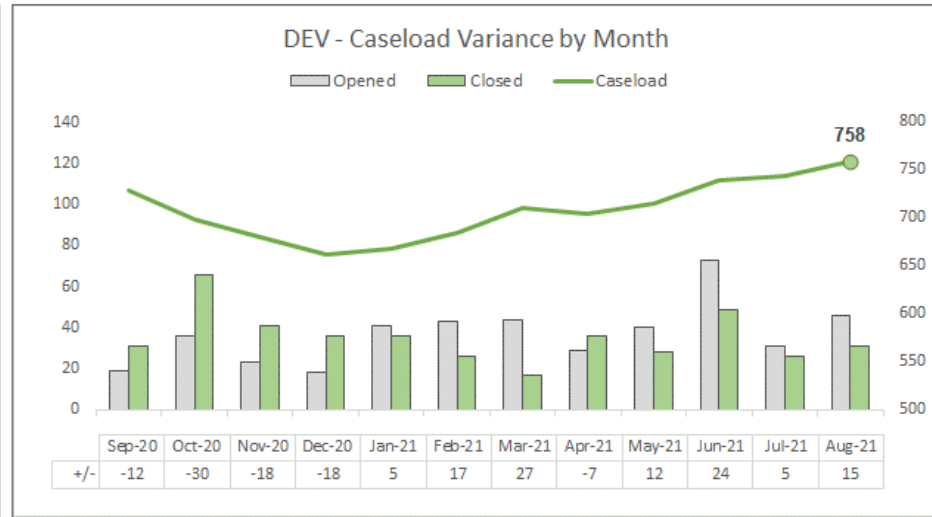
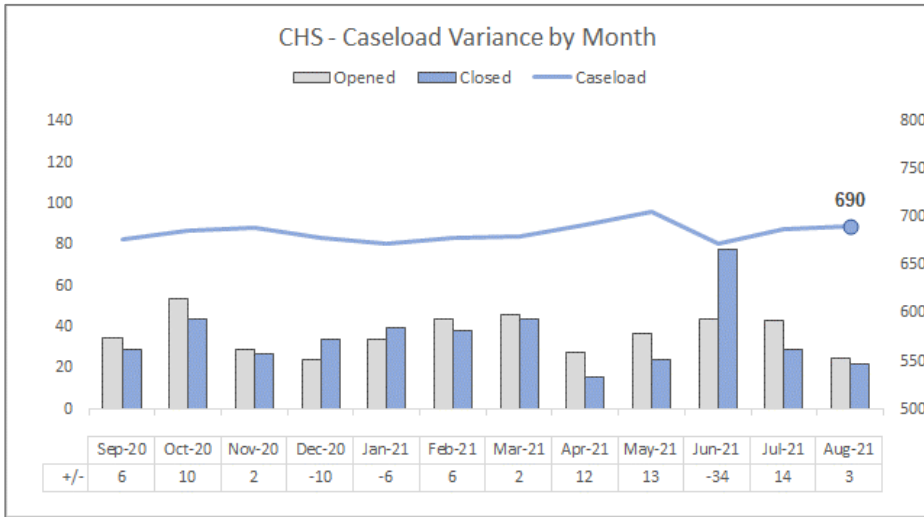
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2021		
CMO	Case Manager	Case Manager Supervisor
CHS	48.6%	25.0%
DEV	85.2%	8.3%
OHU	63.7%	30.0%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 08/31/21)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 09/01/2021



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 09/12/21						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	414	100.0%	97.1%	86.6%	99.0%	94.2%
DEV	494	100.0%	98.4%	88.0%	99.2%	95.2%
OHU	419	100.0%	99.5%	93.1%	95.9%	96.2%
HFC	1327	100.0%	98.3%	89.2%	98.1%	95.2%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"




Health Information in FSFN as of 09/12/21				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	12	34	4
DEV	0	8	34	4
OHU	0	2	18	17
Total	0	22	86	25

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - 1st Qtr as of 09/12/21			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	402	414	97.1% 
DEV	486	494	98.4% 
OHU	417	419	99.5% 
Total	1305	1328	98.3%

Scorecard Measure #10 - 09/30/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 21-22 - 1st Qtr as of 09/12/21			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	219	253	86.6%
DEV	250	284	88.0%
OHU	242	260	93.1%
Total	711	797	89.2%

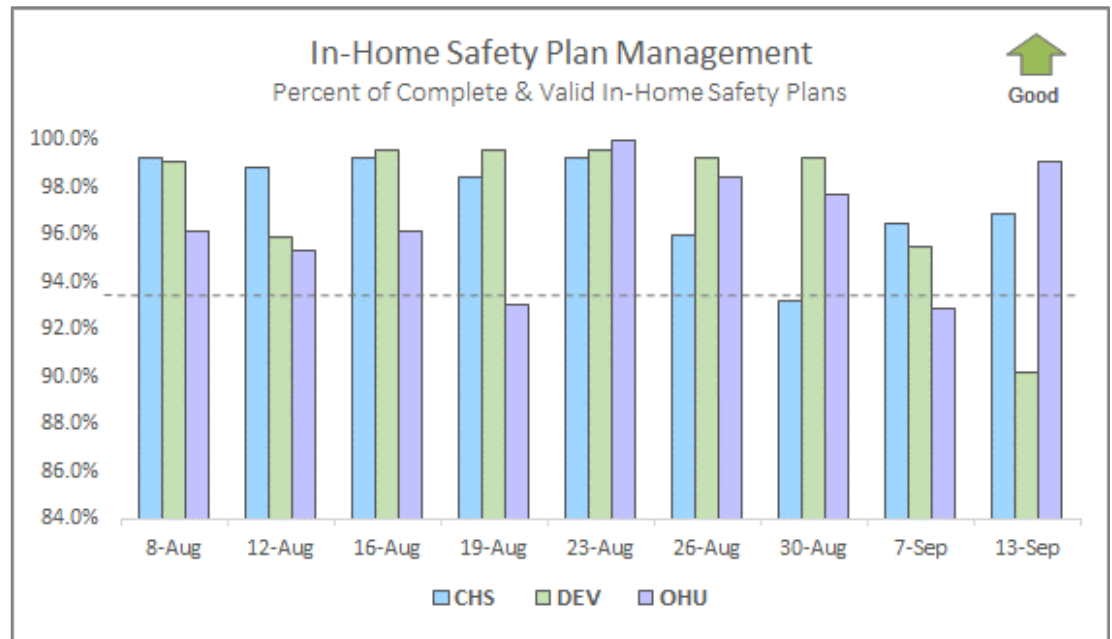
Number of Dental Visits to Achieve SM10 Target – 47 Appointments



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95.0%**

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	8	249	257	96.9% ★
DEV	24	221	245	90.2%
OHU	1	116	117	99.1% ★
HFC Total*	33	586	619	94.67%



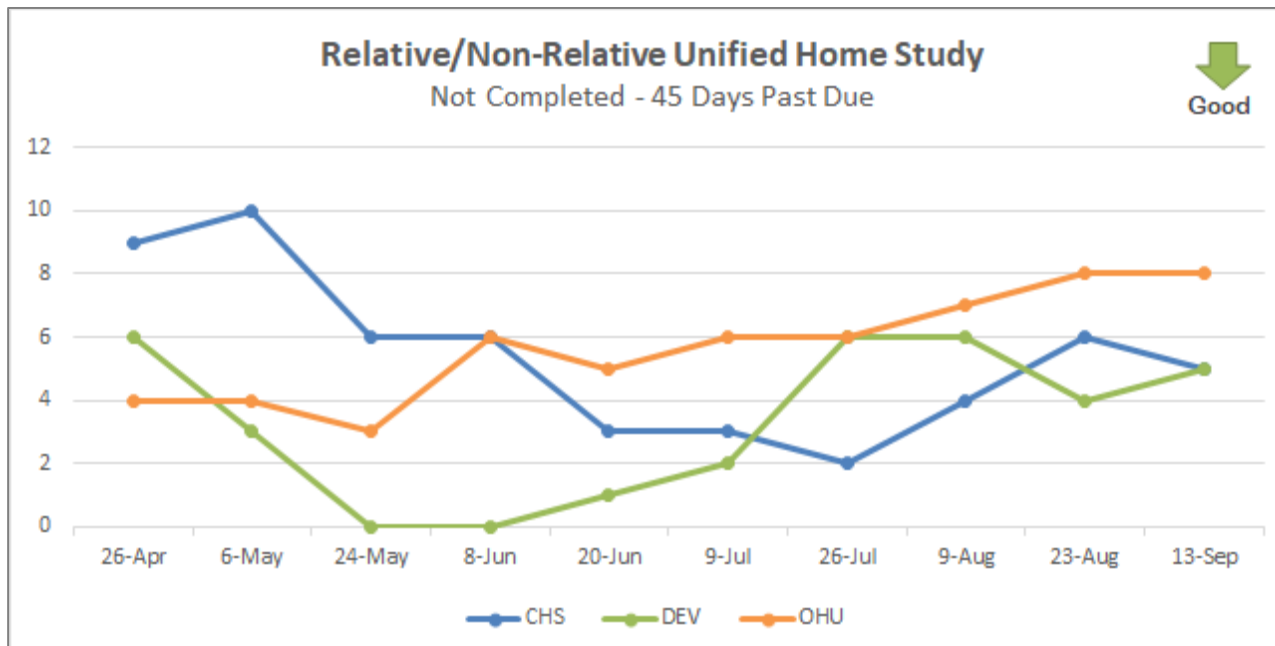
Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 09/13/21



Unified Home Studies – Approval Status

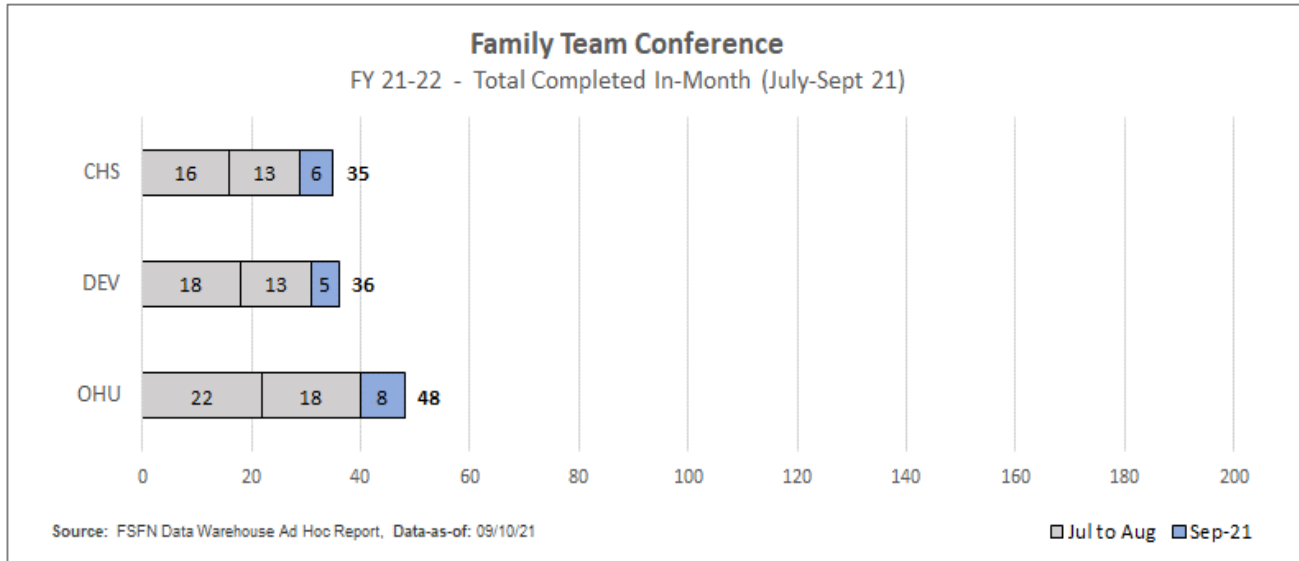
Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 09/13/21

Relative / Non-Relative Unified Home Study Approval Status			
45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	5	1	4
DEV	5	2	5
OHU	8	3	6
Total	18	6	15



Family Team Conferences Completed

FY21-22 – July 2021 to September 2021



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Completed							
Month-end Data for August 2021							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	177	94	53.1%	117	35	29.9%	41.5%
DEV	246	156	63.4%	153	68	44.4%	53.9%
OHU	159	81	50.9%	93	31	33.3%	42.1%
TOTAL	582	331	56.87%	363	134	36.91%	46.9%


Source: FSFN "On-Demand Active Children Receiving Services" Report; Data-as-of: 08/31/21

Birth Parent Contact Required and Completed - 09/01/21 to 09/30/21							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	185	17	9.2%	126	6	4.8%	7.0%
DEV	259	21	8.1%	160	7	4.4%	6.2%
OHU	171	30	17.5%	97	2	2.1%	9.8%
TOTAL	615	68	11.06%	383	15	3.92%	7.5%

Source: FSFN "On-Demand Active Children Receiving Services" Report; Data-as-of: 09/12/21






Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 09/13/2021					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		6	5		11
DEV		1			1
OHU					0 
Total	0	7	5	0	12

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 09/13/2021				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				0 
DEV				0 
OHU				0 
Total	0	0	0	0



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List

Data-as-of: 09/12/21

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		5	5	10
DEV			5	5
OHU			4	4
CPI		1	13	14
NTF				0
SCARF			3	3
Total	0	6	30	36

Placement Exceptions Totaled By Agency

Last 6 Reporting Periods

Agency	8/8/2021	8/15/2021	8/22/2021	8/29/2021	9/6/2021	9/12/2021
CHS	12	9	7	9	10	10
DEV	2	3	6	5	1	5
OHU	12	2	5	3	3	4
CPI	5	13	0	2	9	14
NTF	3	0	0	0	0	0
SCARF	0	0	0	0	0	3
Total	34	27	18	19	23	36

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/21 – 09/30/21

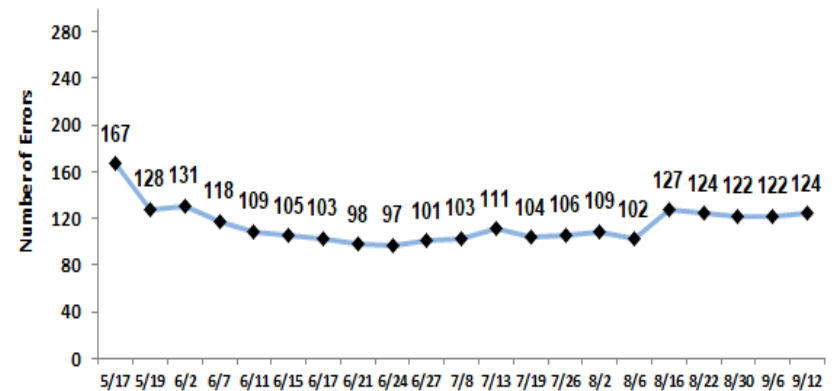
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			18		16	17	51
DEV			8		18	15	41
OHU			11		13	8	32
CPI							0
Total	0	0	37	0	47	40	124

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 09/13/21

AFCARS Foster Care Errors

Weekly FSFN Data as 09/12/21



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases, Data-as-of: 09/12/21

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS				
DEV			1	
OHU			3	
HFC TOTAL	0	0	4	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 09/12/21				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	7	333	340	97.9%
DEV	12	361	373	96.8%
OHU	12	263	275	95.6%
HFC Total	31	957	988	96.9%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/12/21			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	26	38	68.4%
DEV	46	48	95.8% ★
OHU	31	31	100.0% ★
HFC TOTAL	103	117	88.0%

FY 21-22 Target = **95% and above.**





September 15, 2021

Resource News Flash

FREE & AFFORDABLE ACTIVITIES

Free Museum Day

Saturday, September 18th

Over 50+ museums across the state of Florida will be no cost to enter. Reserve your tickets ahead of time. smithsonianmag.com/museumday/museum-day-2021/

Top 10 Things To Do in Central Florida in September

Fall is on its way so don't miss some of these fantastic activities and events for the family. lakelandmom.com/things-to-do-in-september/

101 Weekend Family Activities

Needing some inspiration for activities to do with the family – look no further than this list. imom.com/101-weekend-family-activities/

Free Virtual Autism Training Series

Starting Monday, October 18th at 12PM, USF's Baby Bulls Family Trainings will be offering a 5-week training for parenting/caregiving for children on the autism spectrum. [zoom.us/meeting/register/tJUpd-mpr7wiHN30Ti71XYTa1m1HNvgHls38](https://zoom.us/join/zoom.us/meeting/register/tJUpd-mpr7wiHN30Ti71XYTa1m1HNvgHls38)

For additional resources, check out our most recent Parent's Corner Newsletter.

HEALTH RESOURCES

COVID-19 Info

The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. cdc.gov/coronavirus/2019-ncov/index.html

For more information specific to Florida, go to floridahealthcovid19.gov

Call Center is available 24/7 (866) 779-6121 or email COVID-19@flhealth.gov.

For more vaccine information go to <https://floridahealthcovid19.gov/covid-19-vaccines-in-florida/>

Community Resources

Auntbertha

www.Heartland.auntbertha.com
Find local resources for food, health, housing, employment programs & other community resources in seconds.

Housing and Utility Assistance

www.ourflorida.com

OUR Florida provides renters who qualify with relief on unpaid bills.

- Do you rent your home?
- Did you lose your job or wages due to COVID-19?
- Are you behind on your rent or facing eviction?
- Did you receive a shutoff notice from your utility?

YOU MAY BE ELIGIBLE FOR HELP WITH RENT AND UTILITIES BILLS.

United Way's 211

Call 211

Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

SAFETY RESOURCES

Tips for Safe Sleep

Sleep-related deaths are 100% preventable and consistently one of the leading causes of death in children under 1 in Florida. Learn more about safe sleep. ounce.org/safe_sleep.html

Hurricane Preparation

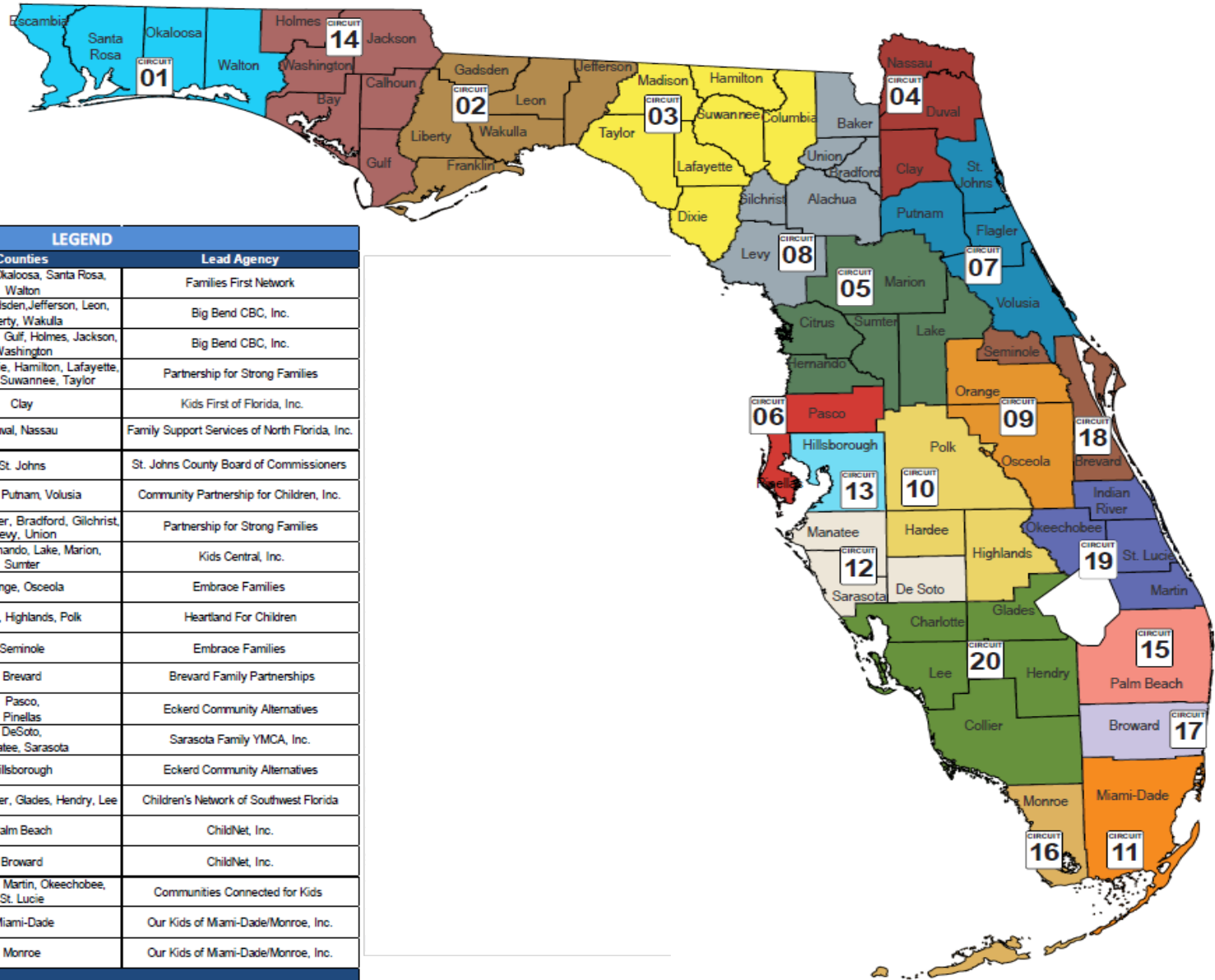
As we are in the middle of hurricane season, make sure you and your family are prepared for a storm. redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/hurricane.html

Swimming Lessons in Circuit 10

A comprehensive listing of swimming and water safety resources can be found in the latest publication of the Heartland for Children's Parents Corner Newsletter heartlandforchildren.org/parentscorner



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota
12	Sarasota		Sarasota Family YMCA, Inc.
13	Hillsborough		Eckerd Community Alternatives
20	Charlotte, Collier, Glades, Hendry, Lee		Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

