

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting

Data for Week Ended Sunday, September 05, 2021

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 20-21, 4th Quarter: April 01, 2021 to June 30, 2021

CDC Load Ananou	CBC Lead Agency											
Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	Rate of Abuse per 100,000 days while in foster care.	Percent of children who are not neglected or abused during in- home services.	Children who are not neglected or abused after closure of services.	Children under supervision who are seen every 30 days.	Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	Children in out-of- home care who have received medical services in the last 12 months.	Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/20 - 03/31/21	04/01/20 - 03/31/21	10/01/19 - 09/30/20	07/01/20 to 06/30/21	07/01/19 to 06/30/20	7/1/2020	07/01/18 to 06/30/19	07/01/20 to 06/30/21	6/30/2021	6/30/2021	07/01/20 to 06/30/21	6/30/2021
Brevard Family Partnership	10.01	95.1%	96.6%	99.8%	32.6%	51.7%	82.4%	2.93	97.6%	94.1%	90.4%	66.9%
ChildNet - Broward	6.89	95.8%	98.3%	99.8%	31.7%	50.1%	90.7%	3.44	97.8%	95.8%	92.5%	69.9%
ChildNet - Palm Beach	5.42	96.3%	96.6%	99.6%	44.4%	58.3%	88.7%	2.98	98.2%	96.6%	95.2%	69.7%
Children's Network of SW Florida	7.95	96.0%	96.6%	99.9%	42.8%	54.1%	89.0%	3.30	98.8%	96.7%	87.5%	64.1%
Citrus Health Network	7.37	96.4%	97.2%	99.7%	36.3%	44.9%	93.0%	3.66	98.2%	97.4%	89.8%	60.9%
Communities Connected for Kids	7.66	97.5%	96.9%	99.6%	46.3%	56.5%	88.6%	3.73	97.8%	95.8%	95.0%	59.6%
Community Partnership for Childr.	5.56	94.4%	95.9%	99.0%	29.5%	31.9%	87.9%	2.49	91.2%	69.3%	86.2%	66.5%
Eckerd Community Alternatives	5.86	94.3%	93.8%	99.5%	26.3%	48.3%	89.3%	5.45	93.4%	82.3%	94.9%	60.1%
Eckerd Community Hillsborough	6.88	95.0%	95.1%	99.3%	27.0%	41.8%	88.8%	4.53	96.6%	79.4%	77.0%	61.1%
Embrace Families	5.05	95.0%	96.9%	99.1%	35.7%	50.4%	94.2%	3.77	89.1%	75.6%	94.5%	65.6%
Families First Network	8.18	94.4%	97.1%	99.6%	27.9%	47.9%	87.4%	4.91	93.0%	91.6%	87.8%	63.5%
Family Integrity Program	7.76	95.8%	96.6%	99.9%	35.7%	73.0%	79.1%	2.77	98.5%	95.7%	100.0%	80.0%
Family Support Services North Fla	9.15	96.2%	95.3%	99.7%	34.2%	61.2%	89.6%	3.01	94.3%	94.1%	97.6%	58.2%
Heartland For Children	8.77	96.9%	97.5%	99.9%	30.8%	51.7%	83.9%	2.70	97.8%	95.5%	90.4%	63.5%
Kids Central, Inc.	4.61	93.9%	97.1%	99.7%	37.0%	42.4%	91.9%	4.51	96.1%	92.0%	87.0%	72.1%
Kids First of Florida, Inc.	6.13	96.6%	94.7%	97.3%	31.9%	49.2%	91.5%	3.51	94.7%	77.6%	81.8%	71.7%
Northwest Florida Health Network	3.22	95.8%	96.6%	99.3%	28.2%	50.9%	85.8%	3.20	96.8%	91.4%	96.3%	63.6%
Partnership for Strong Families	5.19	95.3%	97.3%	99.7%	28.1%	52.3%	92.2%	4.53	91.7%	82.4%	78.5%	63.8%
Safe Children Coalition	10.27	96.0%	95.5%	99.5%	33.2%	51.8%	90.2%	3.78	96.3%	89.5%	77.4%	67.7%
Statewide	6.79	95.4%	96.2%	99.4%	33.4%	48.8%	89.2%	3.87	94.5%	87.7%	89.2%	64.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 – Children Seen Every Thirty Days

SM04 - Percent of children under supervision who are required to be seen every 30 days - Target = 99.5%

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 08/01/21 - 08/31/21					
Agency # of Children Not % of Children seen in 30 days seen timely					
CHS	14	99.37%			
DEV	4	99.95%			
OHU	2	99.97%			
Total 20 99.78%					
Source: "Children Under Supervision Who Are Seen Every Thirty Days -					

Report #1144" Data-as-of: 09/06/21



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target = 43.6%

Reunifications Entered into FSFN: Week of 08/30/21 thru 09/05/21						
Agency Timely Un-Timely Total						
CHS			0			
DEV	2	1	3			
OHU	1		1			
Total	3	1	4			

Service Availabilities Service Snapshot of Availability as of 09/07/21					
Youth Villages	Peace River Home-to-Stay				
0 – Polk	3 – Polk 0 – Highlands / Hardee				

Scorecard Measure #5 - 10/01/19 to 09/30/20 Children Achieving Permanency within 0-12 Mths FY 21-22 - 1st Qtr as of 09/06/21							
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification				
CHS	92	274	33.6%				
DEV	82	260	31.5%				
OHU	53	215	24.7%				
HFC Total	227	749	30.31%				

Children Achieving Permanency within 12-23 Mths FY 21-22 - 1st Qtr as of 09/06/21						
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification			
CHS	56	132	42.4%			
DEV	75	142	52.8%			
OHU	38	102	37.3%			
HFC Total	169	376	44.9%			

Scorecard Measure #6 - 10/01/20

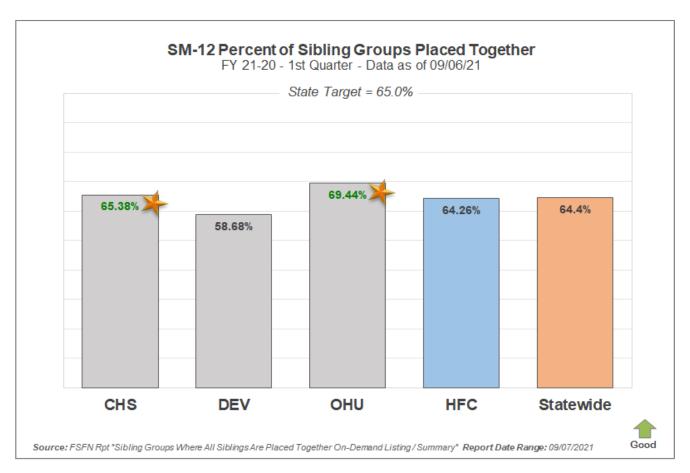


Scorecard Measure 12 – Separated Siblings

SM12 - Percentage of siblings groups in out-of-home care where all siblings are placed together – **Target = 65.0**%

SM12 - Percent of Sibling Groups Placed Together								
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together					
CHS	68	104	65.38%					
DEV	71	121	58.68%					
OHU	75	108	69.44%					
HFC	214	333	64.26%					

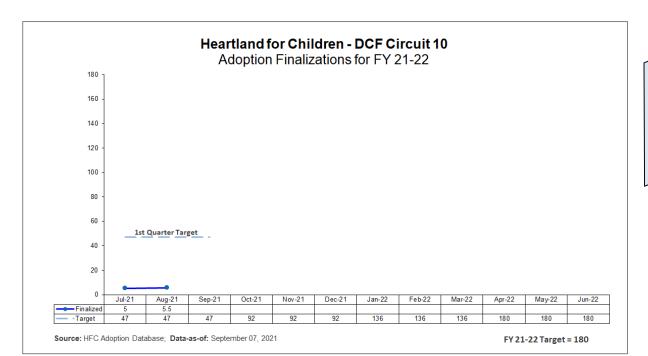
Number of sibling groups to achieve SM12 target – 3 Sibling Groups





Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

September 15, 2021 September 22, 2021

Adoption Finalizations FY 21-22 - 1st Quarter as of 09/07/21							
СМО	CMO Subsidy Files Finalized Quarter Quarter Submitted Adoptions Target Target M						
CHS	12	1.5	15	10.0%			
DEV	7	3	15	20.0%			
OHU	14	1	17	5.9%			
Total	33	5.5	47	11.7%			

Adoption Finalizations Total Fiscal Year-to-Date						
Total Finalized	HFC Target	% Met	% w/in 24 Mths			
5.5	180	3.1%	14.3%			



Children's Legal Services- Shelter Report
CLS Weekly Shelter Report FY 2021-22 as of September 06, 2021

	CLS WEEKLY SHELTER REPORT - FY 2021-2022													
													21/22	20/21
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals
					#	of She	Iter He	arings						
Polk	28	34	6										68	334
Highlands	4	1	0										5	46
Hardee	2	4	0										6	9
Total	34	39	6										79	389
					#	# Childr	en Ren	oved						
Polk	59	54	10										123	563
Highlands	5	1	0										6	98
Hardee	4	7	0										11	17
Total	68	62	10										140	678
					Total	Childre	n Deni	ed Sh	elter					
Polk	0	0	0										0	0
Highlands	0	0	0										0	0
Hardee	0	0	0										0	0
Total	0	0	0										0	0
					# Chil	dren Pl	aced w	th Re	lative					
Polk	27	28	5										60	353
Highlands	4	2	0										6	58
Hardee	4	1	0										5	9
Total	35	31	5										71	420
				#	Childre	en Plac	ed with	Non I	Relativ	е				
Polk	13	2	0										15	70
Highlands	0	1	0										1	13
Hardee	0	1	0										1	5
Total	13	4	0										17	88
					# Child	ren Pla	ced wit	h Ficti	ve Kin	1				
Polk	4	0	0										4	1
Highlands	1	0	0										1	0
Hardee	0	0	0										0	0
Total	5	0	0										5	1
					# Child	ren Pla	ced in	Foste	r Care					
Polk	15	24	5										44	139
Highlands	0	0	0										0	27
Hardee	0	3	0										3	3
Total	15	27	5										47	169

% of Children Sheltered Placed in Foster Care Data as of 09/06/2021						
Month	19-20	20-21	21-22			
Jul	32.1%	28.6%	22.1%			
Aug	20.9%	21.9%	43.5%			
Sep	15.2%	27.3%	50.0%			
Oct	23.3%	22.4%				
Nov	18.8%	20.4%				
Dec	14.9%	24.5%				
Jan	12.9%	25.0%				
Feb	14.7%	20.5%				
Mar	30.6%	21.7%				
Apr	11.9%	17.5%				
May	25.0%	23.4%				
Jun	28.3%	38.5%				
FY Total	20.7%	24.9%	33.6%			

Shelter Count for the Week of August 31 - September 06, 2021						
	Polk	Highlands	Hardee			
Shelters	8					
Children Removed	12					
Placed w/ a Relative	6					
Placed w/a Non-Rel						
Placed w/a Fictive Kin	·					
Placed in Foster Care	6					



Case Transfer Staffing Data

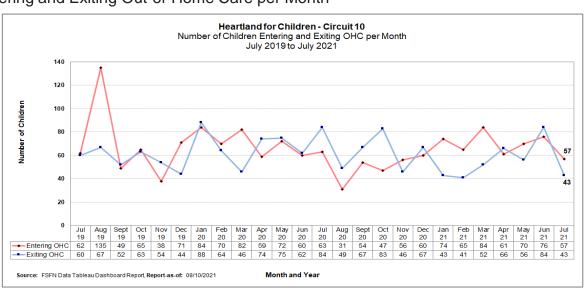
Case Transfer Data For Fiscal Year July 1, 2021 - June 30, 2022 - Data as of 09/07/21

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	EED	MAR	ADD	MAY	JUN	21-22	20-21
	JUL	AUG	SEF	001	NOV	DEC	JAIN	FEB	WAR	AFK	IVIA	301	Totals	Totals
Number of	Child	dren												
CHS	43	25	6										74	426
Devereux	31	43	14										88	443
OHU Polk	12	18	8										38	162
One Hope	36	51	1										88	550
Total	122	137	29										288	1581
Out of Hor	ne Ca	re												
CHS	22	5	1										28	220
Devereux	21	14	10										45	267
OHU Polk	7	17	7										31	75
One Hope	6	19	0										25	150
Total	56	55	18										129	712
In - Home	Judic	ial												
CHS	0	2	1										3	17
Devereux	2	5	0										7	23
OHU Polk	0	0	0										0	10
One Hope	0	0	0										0	4
Total	2	7	1										10	54

		ALIC	CED	ОСТ	NOV.	DEC	LANI	LED	MAD	ADD	MAY	JUN	21-22	20-21
	JUL	AUG	SEP	OCI	NOV	DEC	JAN	FEB	MAR	APR	WAY	JUN	Totals	Totals
Non-Judic	ial In	- Hom	e Ser	vices										
CHS	21	15	4										40	136
Devereux	6	16	4										26	97
OHU Polk	4	0	1										5	65
One Hope	0	3	0										3	45
Total	31	34	9										74	343
OCS / ICP	C Cou	ırtesy	Supe	rvisio	n									
CHS	0	0	0										0	0
Devereux	0	0	0										0	2
OHU Polk	0	0	0										0	0
One Hope	28	29	1										58	351
Total	28	29	1										58	353
Reinstater	nent o	of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)			
CHS	0	1	0										1	26
Devereux	2	6	0										8	36
OHU Polk	0	0	0										0	7
One Hope	0	0	0										0	0
Total	2	7	0										9	69

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month







Neighbor to Family – Weekly & Monthly Census

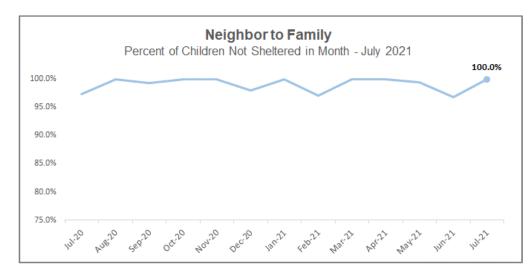
21-22 Fiscal Year to Month - Percentage of Children Not Sheltered: 100%

"I enjoyed my classes with her."

- Parent Satisfaction Survey - Q: "What we are doing well?"

Neighbor To Family - Weekly Census Numbers Weekly Data 08/31/21 through 09/06/21							
Referral Type	Referral Type Number of Families Number of Children						
CPI - Safety Management	2	5					
CPI - Family Support	23	58					
Specialized - Family Support	5	9					
Prevention - Comm. Referral	39	76					
Special Conditions Report	5	8					
Nurturing Parenting 31 50							
NTF - Total Services	105	206					

NTF - Housing Resource Numbers Data since Inception to 09/06/21					
Referral Agency	Referrals				
Children's Home Society (CHS)	74				
Devereux (DEV)	34				
One Hope United (OHU)	2 5				
Neighbor To Family (NTF)	44				
Total Housing Referrals	177				



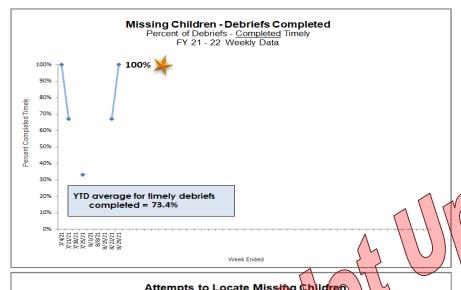
Referral Status and Housing Results						
Referrals - Active	7					
Referrals - Closed	170					
Total Families Housed	20 Families					
Total Children Housed	57 Children					

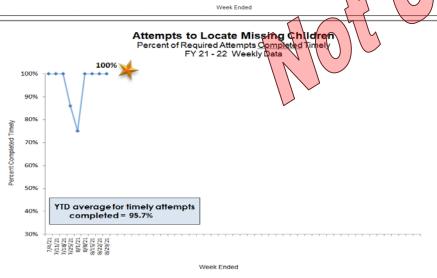


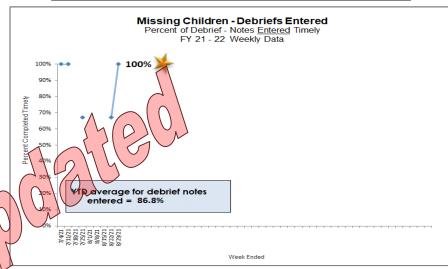
Missing Children

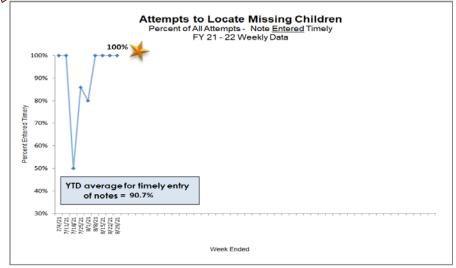
HFC - DCF Circuit 10 Missing Youth Data as of Reporting Date

	Weekly Data Week ending 08/29/2021								
	Current Late Late ATL Recoveries Late Debriefs								
CHS	3	0	0	2	0				
DEV	2	0	0	1	0				
OHU	1	0	0	0	0				
CPI	1 0 0 0 0								
Total	7	0	0	3	0				







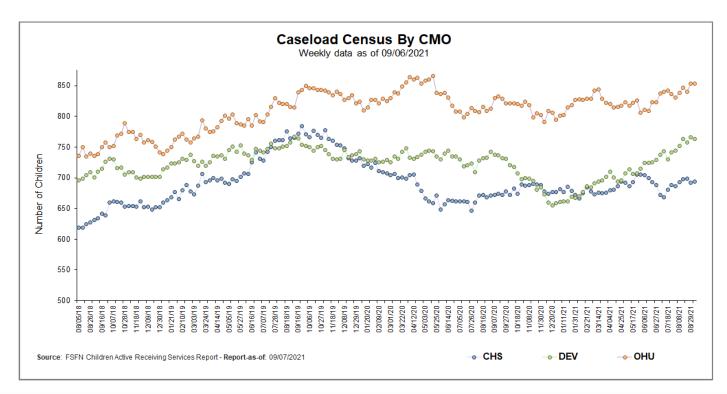




Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods								
Agency	8/2/2021	8/8/2021	8/15/2021	8/22/2021	8/29/2021	9/6/2021		
CHS	686	693	698	699	692	694		
DEV	744	752	763	758	766	763		
ОНИ	OHU 831 838 847 840 854 854							
HFC Total	2261	2283	2308	2297	2312	2311		





Caseload Census Information

Case Manager Caseload Breakdown by Agency - Data as of 08/29/2021

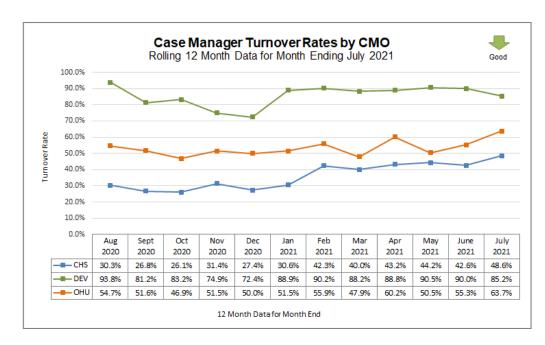
	Count of Case Managers Within a Caseload Range							
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM	
CHS	0	2	3	7	10	22	31.5	
DEV	0	2	9	11	7	29	26.4	
OHU	6	1	8	8	9	32	26.7	
# of CMs	6	5	20	26	26	83	27.9	

Percent of Case Managers That Are at or Under the National Caseload Standard of 15							
СМО	# Case # with Caseload Percent at 15 Managers at 15 or lower or lower						
CHS	22	2	9.1%				
DEV	29	2	6.9%				
OHU	HU 32 7 21.9 %						
HFC	83	11	13.3%				

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2021						
СМО	O Case Manager Case Manager Supervisor					
CHS	48.6%	25.0%				
DEV	DEV 85.2% 8.3%					
OHU	63.7%	30.0%				





^{*} Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

	Health Information in FSFN for Children in OHC as of 09/06/21						
Agency # of Children in OHC							
CHS	416	100.0%	97.4%	90.6%	99.0%	95.6%	
DEV	496	99.8%	98.4%	87.8%	99.0%	95.1%	
OHU	OHU 413 100.0% 99.0% 95.8% 96.4% 97.1%						
HFC	1325	99.9%	98.3%	91.3%	98.2%	95.9%	
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	ldren in Out-of-hom	e Care Daily Listing	- OCWDRU"	

	Health Information in FSFN as of 09/06/21							
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update				
CHS	0	11	24	4				
DEV	1	8	34	5				
OHU	0	4	11	15				
Total 1 23 69 24								
Source	: "Healthcare S	ervice Information f	for OHC - Daily Listin	g - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months - Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months - Target = 95.0%

Scorecard Measure #9 - 09/30/21 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 21-22 - 1st Qtr as of 09/06/21						
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received			
CHS	405	416	97.4%			
DEV	488	496	98.4%			
OHU	409	413	99.0%			
Total	1302	1325	98.3%			

Scorecard Measure #10 - 09/30/21 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 21-22 - 1st Qtr as of 09/06/21					
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received		
CHS	230	254	90.6%		
DEV	245	279	87.8%		
OHU	250	261	95.8%		
Total	725	794	91.3%		

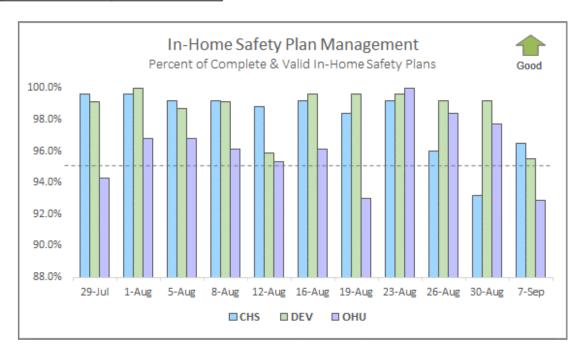
Number of Dental Visits to Achieve SM10 Target – 30 Appointments



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95.0%

In-Home Safety Plan Management Percent of Completed In-Home Safety Plans under 180 Effective Days							
Agency	Agency No -or- Expired Safety Plans Complete & Valid Safety Plans Percentage Safety Plans Complete						
CHS	9	248	257	96.5% 綘			
DEV	11	231	242	95.5% 🎠			
OHU	9	118	127	92.9%			
HFC Total*	29	597	626	95.37%			



Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 09/07/21



Child Placement Agreement – Current Errors

	Child Placement Agreement Errors Data as of 09/07/2021							
Agency	New CPA Need to Upload Need Supervisor Need to Close Signed Agreement Approval CPA Total							
CHS		4	2	1	7			
DEV					0 💥			
OHU					0 🧩			
Total	0	4	2	1	7			

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 08/23/2021							
Agency	Greater than 2 weeks	1 - 2 weeks	Less than week	Grand To	otal		
CHS		1100		0	*		
DEV	\ <u>\</u>	VV		0	*		
ОНИ		>		0	*		
Total	0	0	0	0			



Data Exceptions: Placements

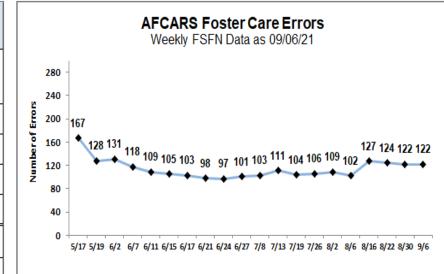
Placement Exceptions by Number of Weeks on List Data-as-of: 09/06/21						
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total		
CHS		6	4	10		
DEV		1		1		
ОНИ			3	3		
СРІ			9	9		
NTF				0		
SCARF				0		
Total	0	7	16	23		

	Placement Exceptions Totaled By Agency Last 6 Reporting Periods							
Agency	8/2/2021	8/8/2021	8/15/2021	8/22/2021	8/29/2021	9/6/2021		
CHS	14	12	9	7	9	10		
DEV	1	2	3	6	5	1		
OHU	0	12	2	5	3	3		
СРІ	4	5	13	0	2	9		
NTF	1	3	0	0	0	0		
SCARF	0	0	0	0	0	0		
Total	20	34	27	18	19	23		

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/21 - 09/30/21

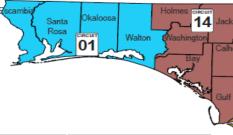
AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			25		16	17	58
DEV			4		18	14	36
OHU			8		13	7	28
CPI							0
Total	0	0	37	0	47	38	122
Source: FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 09/07/21							







Community Based Care Lead Agency Map



	LEGEND							
Ci	rcuit	Region	Counties	Lead Agency				
	1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network				
	2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.				
	14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.				
	3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families				
	4		Clay	Kids First of Florida, Inc.				
	4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.				
	7	I VOI II least	St Johns	St. Johns County Board of Commissioners				
	7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.				
	8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families				
	55		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.				
	9		Orange, Osceola	Embrace Families				
	10	Central	Hardee, Highlands, Polk	Heartland For Children				
	18		Seminole	Embrace Families				
	18		Brevard	Brevard Family Partnerships				
	6		Pasco, Pinellas	Eckerd Community Alternatives				
	12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.				
	13	Suriouss	Hillsborough	Eckerd Community Alternatives				
	20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida				
	15		Palm Beach	ChildNet, Inc.				
	17	Southeast	Broward	ChildNet, Inc.				
	19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids				
	11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.				
	16	Souriem	Monroe	Our Kids of Miami-Dade/Monroe, Inc.				

