



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, September 06, 2017 at 10 a.m.

Data for Week Ended
Sunday, September 03, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2017 to June 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	11.75	97.2%	99.0%	99.7%	29.2%	53.3%	86.0%	3.45	98.6%	96.9%	81.8%	69.0%
Brevard Family Partnership	10.9	97.0%	92.1%	99.7%	35.4%	50.9%	89.6%	3.23	98.4%	97.2%	87.0%	60.6%
ChildNet Inc	9.01	97.1%	98.0%	99.9%	40.6%	48.3%	90.3%	3.30	96.6%	94.3%	91.7%	57.1%
ChildNet Palm Beach	11.58	97.4%	92.6%	99.9%	47.9%	46.5%	86.8%	3.47	98.7%	95.1%	96.8%	56.0%
Children's Network of SW Florida	23.43	97.5%	91.5%	99.8%	42.5%	53.1%	79.7%	6.18	93.6%	93.9%	88.2%	61.3%
Community Based Care (Cir #9)	9.04	96.8%	96.5%	99.8%	38.5%	58.7%	97.0%	4.78	98.1%	97.4%	91.6%	64.1%
Community Based Care (Cir #18)	9.24	95.8%	99.0%	99.7%	36.2%	62.0%	80.0%	3.08	96.1%	94.9%	68.7%	55.3%
Community Partnership for Childr.	8.72	95.2%	97.5%	99.6%	22.0%	47.2%	83.0%	3.55	96.3%	84.5%	75.0%	59.8%
Devereux CBC of Okeechobee	11.21	97.7%	97.5%	99.9%	45.1%	64.1%	88.2%	3.89	96.5%	93.9%	88.0%	72.0%
Eckerd Community Alternatives	8.04	96.9%	91.0%	99.9%	36.2%	54.6%	89.5%	4.33	99.4%	96.6%	88.3%	62.7%
Eckerd Community Hillsborough	10.68	97.3%	96.3%	99.9%	49.1%	50.1%	88.3%	5.17	98.1%	96.3%	95.8%	66.5%
Families First Network	7.25	97.4%	98.6%	99.8%	34.2%	49.0%	89.8%	6.03	97.8%	92.9%	83.6%	63.9%
Family Integrity Program	10.53	94.4%	100.0%	99.9%	33.3%	62.9%	100.0%	3.71	100.0%	91.8%	100.0%	68.0%
Family Support Services North Fla	6.58	95.6%	95.7%	99.9%	50.2%	78.1%	89.4%	3.92	97.5%	94.2%	96.8%	71.1%
Heartland For Children	8.02	98.9%	95.5%	99.9%	41.0%	58.1%	82.5%	2.8	98.6%	95.2%	88.4%	61.9%
Kids Central, Inc.	7.86	98.5%	98.0%	99.8%	44.2%	44.4%	83.8%	4.47	97.0%	92.1%	84.9%	70.6%
Kids First of Florida, Inc.	10.97	97.6%	87.8%	99.7%	16.6%	47.9%	83.3%	1.4	97.4%	93.1%	87.5%	70.5%
Our Kids of Miami-Dade	8.8	97.9%	99.4%	99.5%	40.3%	50.1%	82.9%	5.09	98.4%	95.2%	83.8%	59.5%
Partnership for Strong Families	9.92	97.3%	100.0%	99.7%	48.5%	64.9%	97.7%	4.01	98.6%	93.7%	89.4%	65.5%
Sarasota Y/Safe Children Coali...	16.9	96.5%	99.0%	99.7%	46.6%	49.2%	89.3%	4.29	96.3%	64.4%	90.9%	71.1%
Statewide	10.39	97.2%	96.2%	99.8%	41.0%	52.7%	87.6%	4.33	97.6%	93.2%	88.2%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 8/01/17 - 8/31/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.94%
DEV	6	99.83%
GCJFCS	1	99.99%
OHU	6	99.69%
Total	16	99.86%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 9/04/17		

# of Children Not Seen, Month of August 2017	
# Not Seen	Agency
2	CHS
	DEV
	GCJFCS
2	OHU
4	CPI
8	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 09/04/17	











Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 08/28/17 thru 09/03/17			
Agency	Timely	Un-Timely	Total
CHS	3	5	8
DEV	1		1
GCJFCS	1	1	2
OHU			
Total	5	6	11

Scorecard Measure #5 - 07/01/16 to 09/30/16 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>1st Qtr</u> as of 09/04/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	49	103	47.6% 
DEV	39	83	47.0% 
GCJFCS	36	93	38.7% 
OHU	20	42	47.6% 
Total	144	321	44.9%

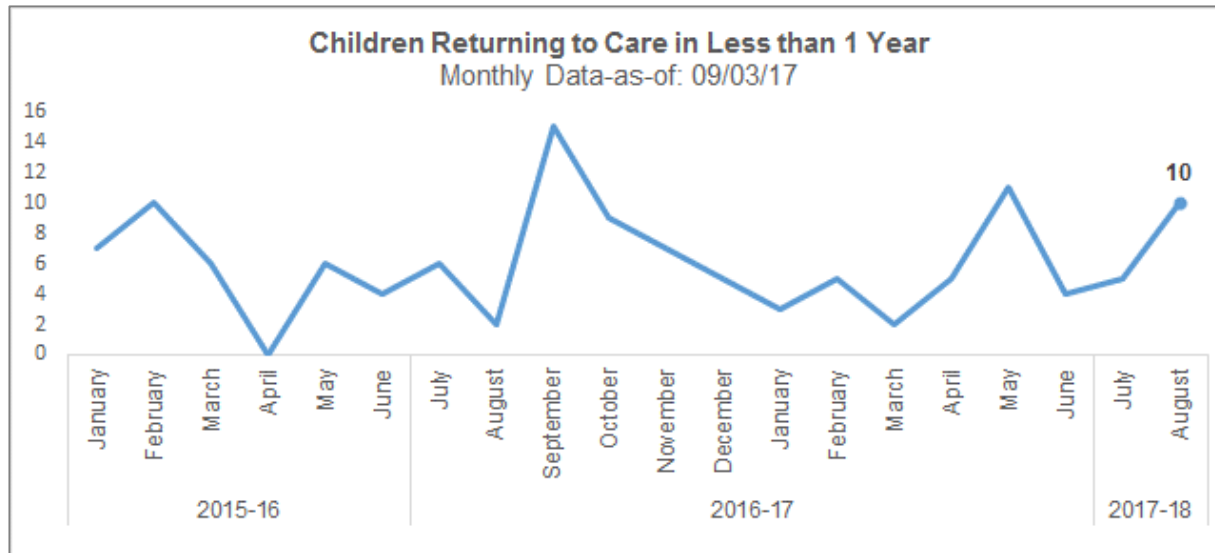
Scorecard Measure #6 - 10/01/16 to 09/30/17 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>1st Qtr</u> as of 09/04/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	62	102	60.8% 
DEV	38	69	55.1% 
GCJFCS	40	69	58.0% 
OHU	39	47	83.0% 
HFC	179	287	62.4%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 08/28/17 - 09/03/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
8/29/2017	141859-POLK-CPI	1/8/2012	3/8/2012	2	65	> 5 yrs	N	-
8/21/2017	141836-DEV	2/9/2015	3/28/2016	14	16	btw 1 - 2 yrs	N	-

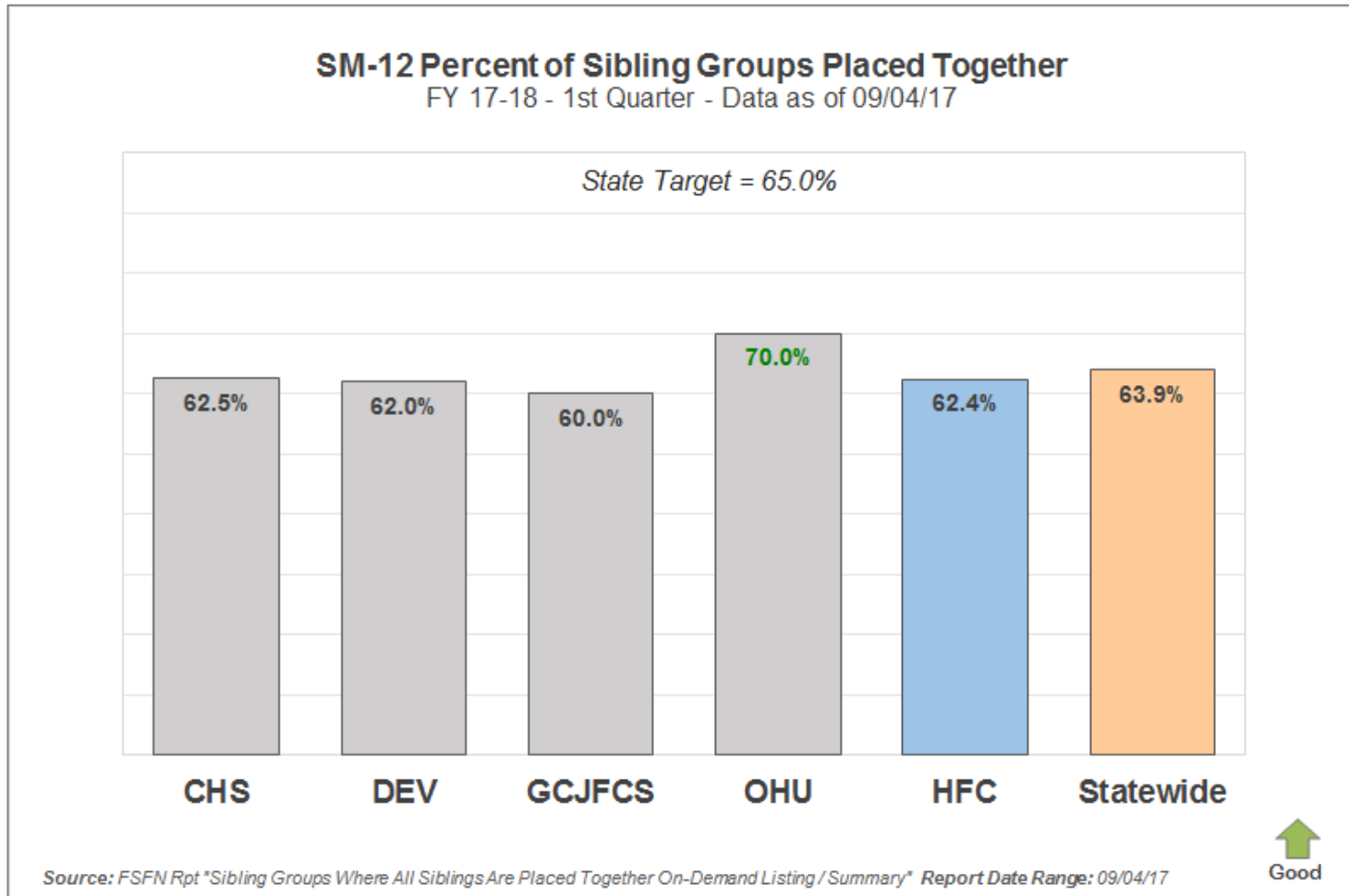
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 09/05/17

Prior Week's Undiscussed Re-entries								
8/4/2017	141041-GCCC Start Team	10/26/2016	1/27/2017	3	6	< 1 yr	Y	10%
8/4/2017	141041-GCCC Start Team	10/26/2016	1/27/2017	3	6	< 1 yr	Y	11%
8/18/2017	141846-CHSFL	1/4/2017	6/2/2017	5	2	< 1 yr	N	-



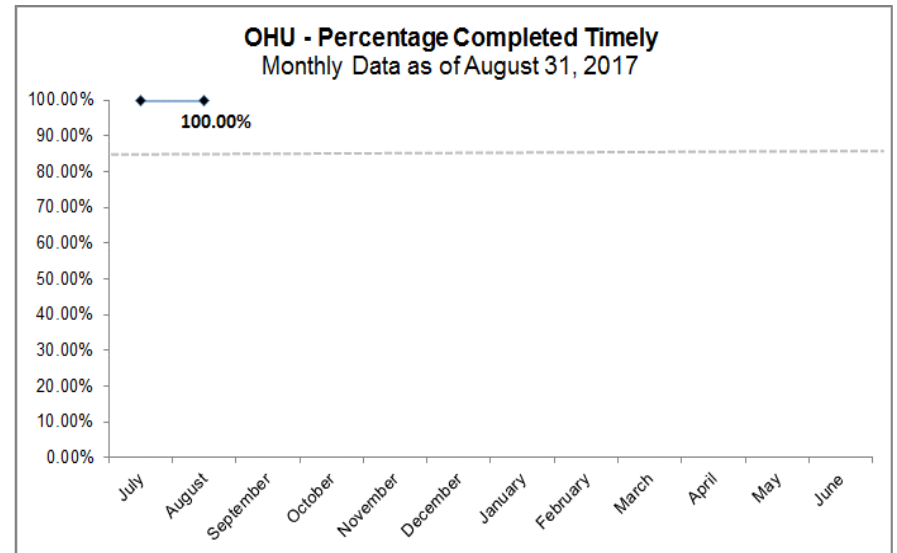
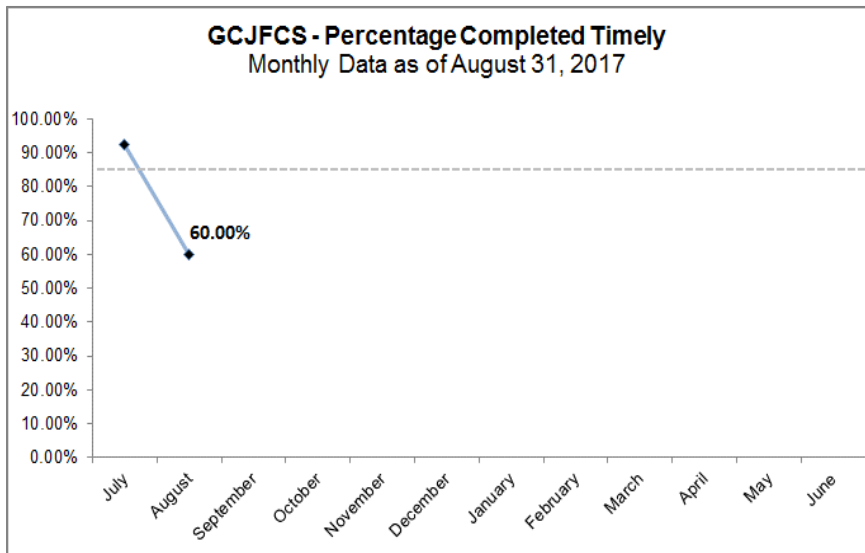
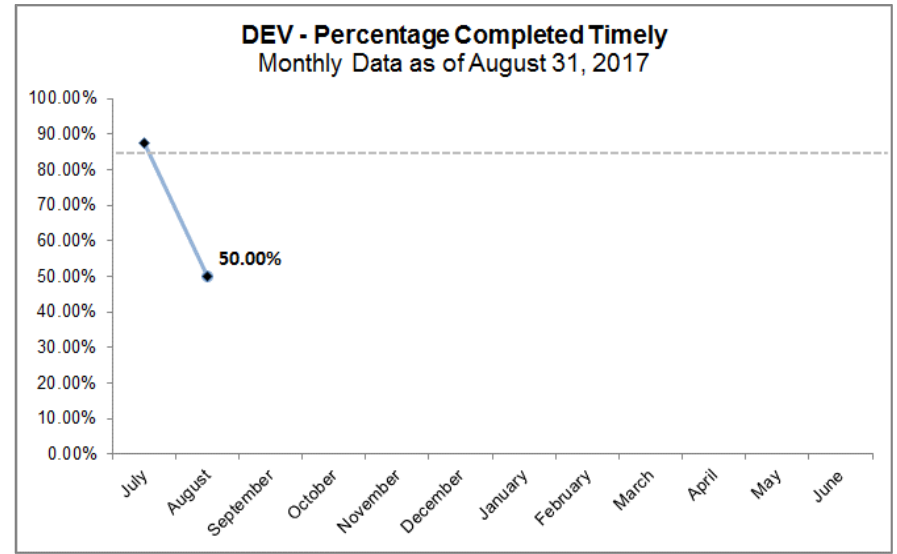
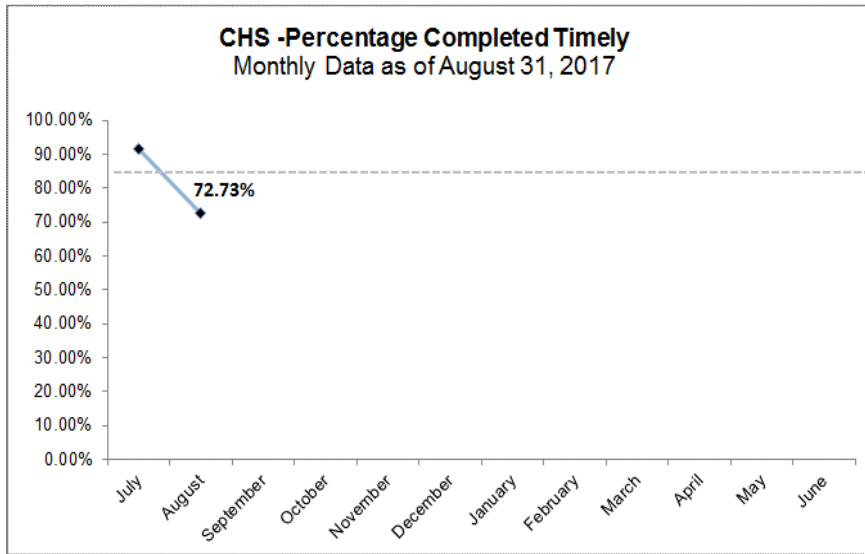
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



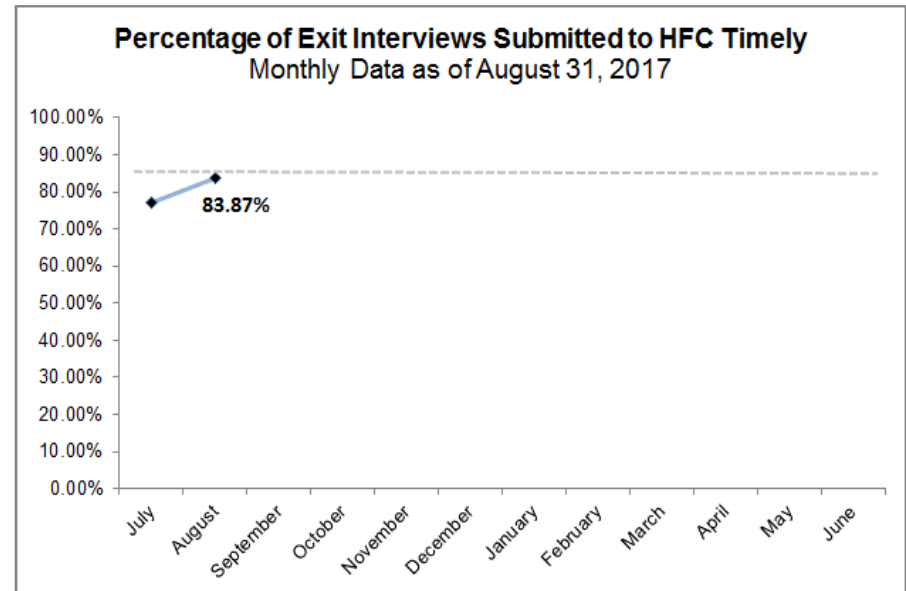
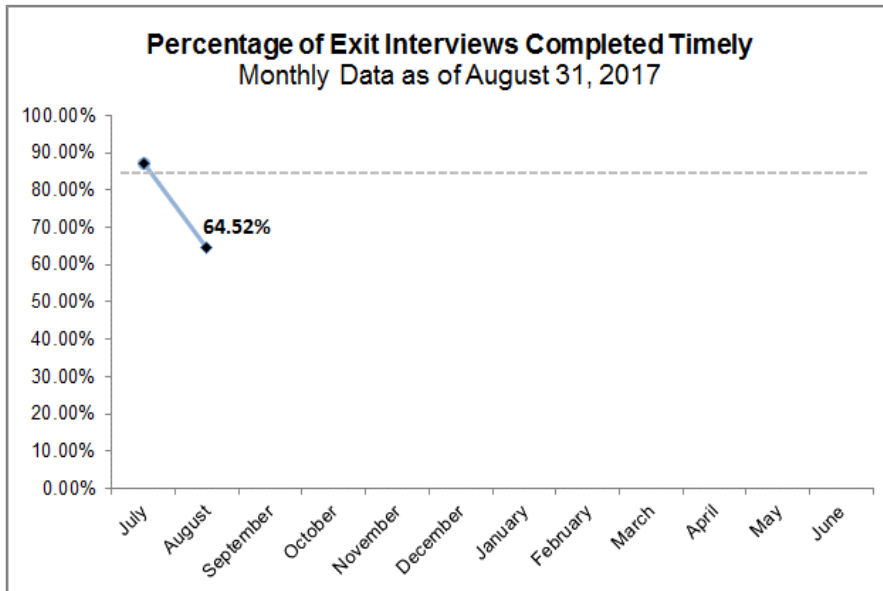
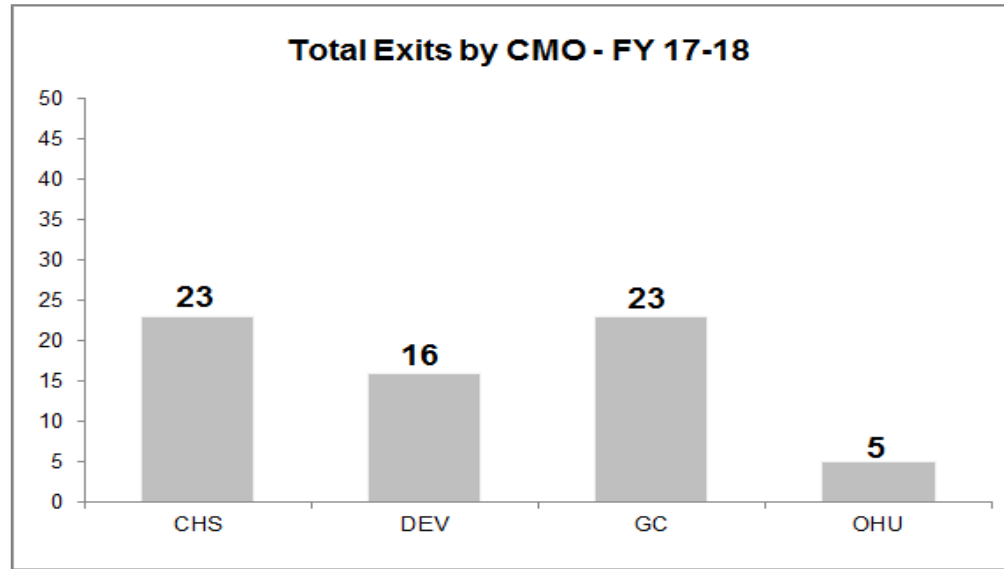
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 77.14%



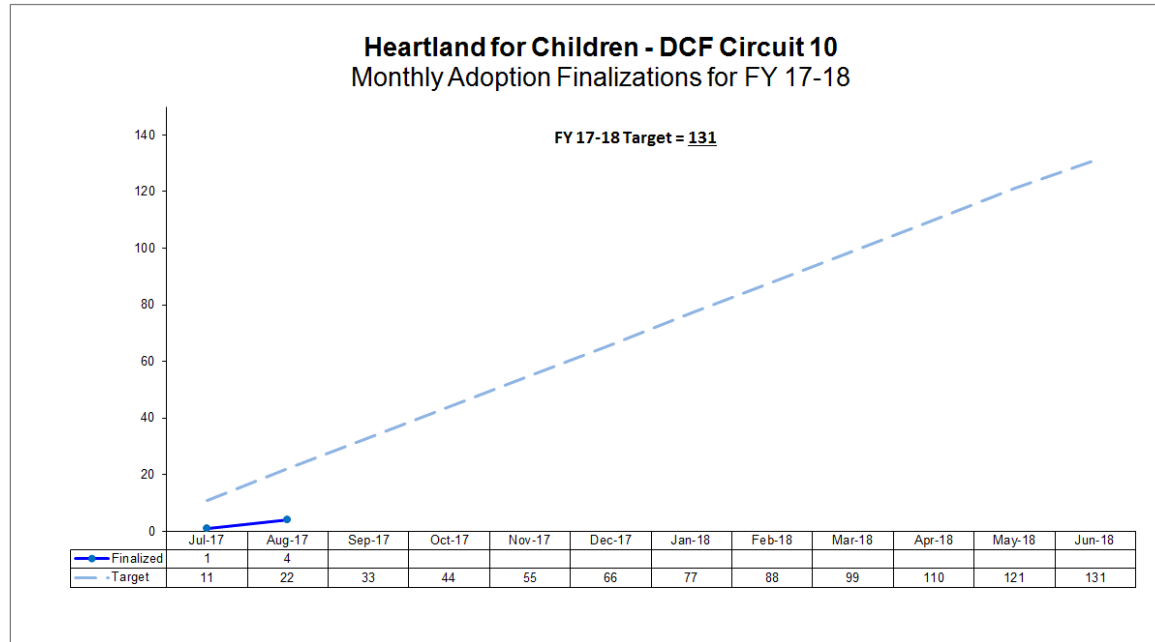
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 77.14%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

September 6, 2017
September 27, 2017

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 9/05/17

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	1	1	41	42	2.4%	100.0%
DEV	1	1	31	32	3.2%	0.0%
GCJFCS		1	35	36	2.9%	0.0%
OHU		1	20	21	4.8%	0.0%
Total	2	4	127	131	3.1%	25.0%



Foster Home Profile



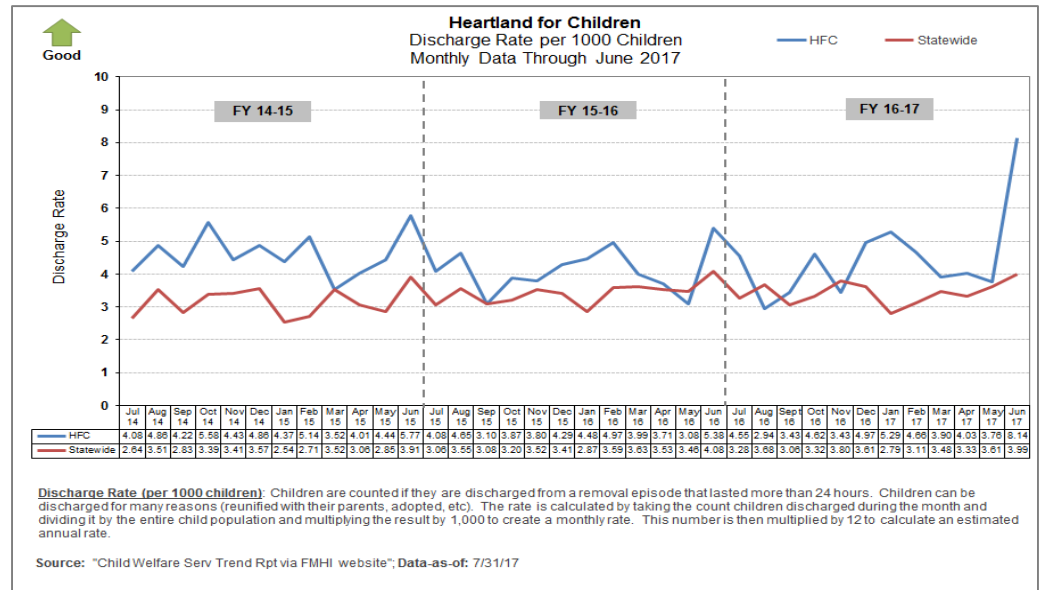
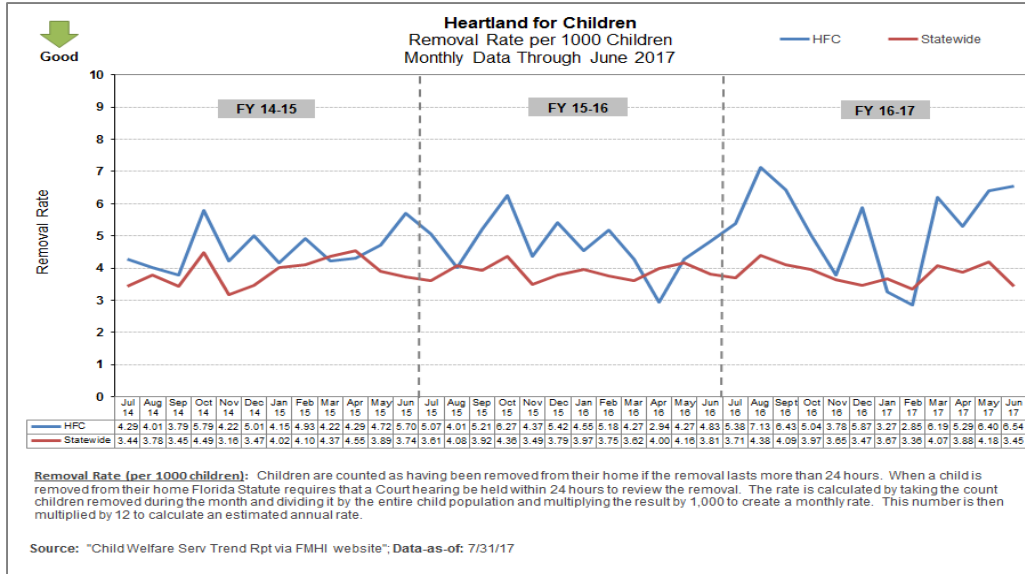


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of June 2017



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of September 04, 2017

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	4										85
Highlands	7	4	0										11
Hardee	0	0	1										1
Total	47	46	5										98
# Children Removed													
Polk	69	76	7										152
Highlands	15	5	0										20
Hardee	0	0	1										1
Total	88	81	8										177
Total Children Denied Shelter													
Polk	0	0	0										0
Highlands	0	0	0										0
Hardee	0	0	0										0
Total	0	0	0										0
# Children Placed with Relative													
Polk	35	46	4										85
Highlands	15	4	0										19
Hardee	0	0	1										1
Total	54	50	5										109
# Children Placed with Non Relative													
Polk	8	17	0										25
Highlands	0	1	0										1
Hardee	0	0	0										0
Total	8	18	0										26
# Children Placed in Foster Care													
Polk	26	13	3										42
Highlands	0	0	0										0
Hardee	0	0	0										0
Total	26	13	3										42

% of Children Sheltered Placed in Foster Care							
Data as of 09/04/2017							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Aug 29 - Sept 04, 2017			
	Polk	Highlands	Hardee
Shelters	9		1
Children Removed	15		1
Placed in Foster Care	8		
Placed w/ a Relative	6		1
Placed w/a Non-Rel	1		



Case Transfer Staffing Data

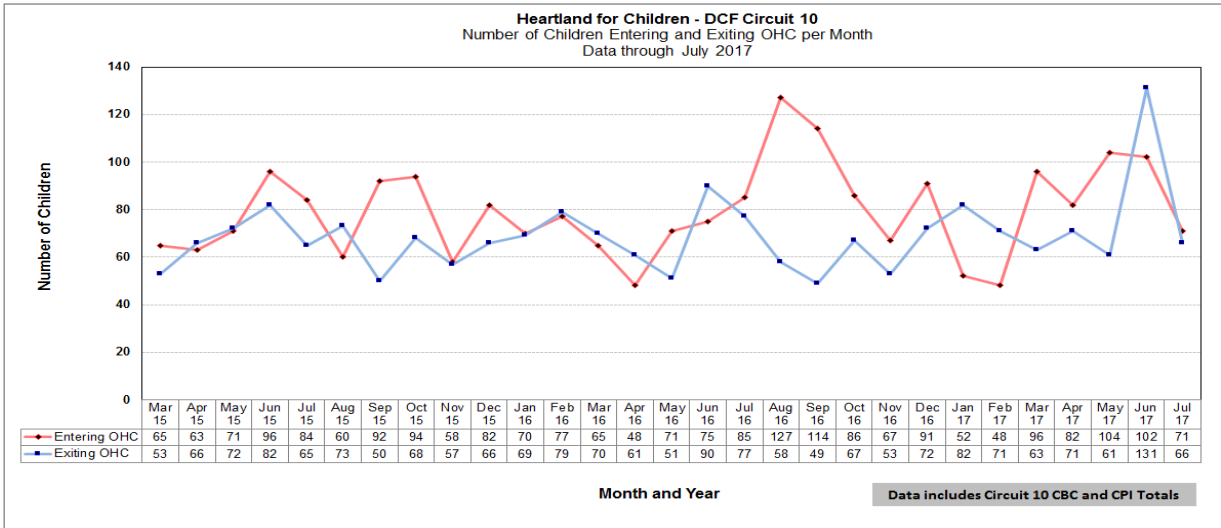
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 8/24/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	21											48	416	391
Devereux	19	39											58	442	403
GCCC	29	27											56	426	388
One Hope	58	39											97	586	358
Total	133	126											259	1870	1540
Out of Home Care															
CHS	15	13											28	253	230
Devereux	15	14											29	259	218
GCCC	24	22											46	265	235
One Hope	20	12											32	136	71
Total	74	61											135	913	754
IN - HOME JUDICIAL															
CHS	2	4											6	27	30
Devereux	3	6											9	24	37
GCCC	0	3											3	29	11
One Hope	6	0											6	22	8
Total	11	13											24	102	86

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	4											12	102	83
Devereux	1	14											15	119	82
GCCC	3	0											3	113	89
One Hope	7	0											7	67	52
Total	19	18											37	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0											0	1	28
Devereux	0	0											0	2	40
GCCC	0	0											0	1	29
One Hope	25	27											52	355	217
Total	25	27											52	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0											0	17	7
Devereux	0	2											2	20	16
GCCC	0	2											2	13	9
One Hope	0	0											0	4	9
Total	0	4											4	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

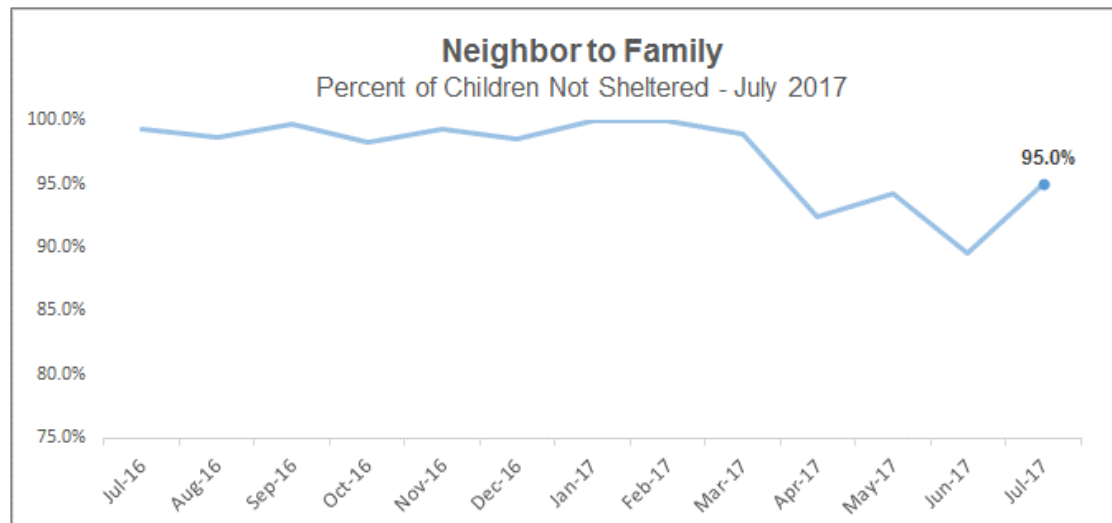
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.5%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 8/28/17 through 9/03/17		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	3
CPI - Family Support	38	92
Specialized - Family Support	7	17
Prevention - Comm. Referral	33	80
Special Conditions Report	4	8
NTF - Total Services	83	200

Q: What did NTF do well?

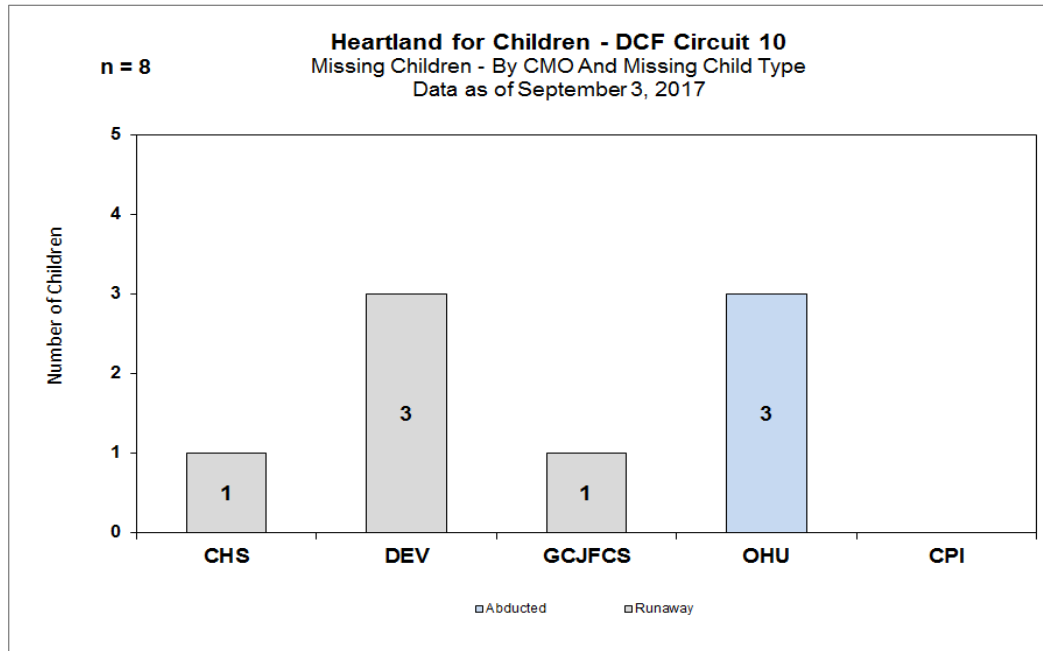
"My Family Care Manager is such an amazing person. She was a blessing. During a hard time in my life she helped us through it."

- Client Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



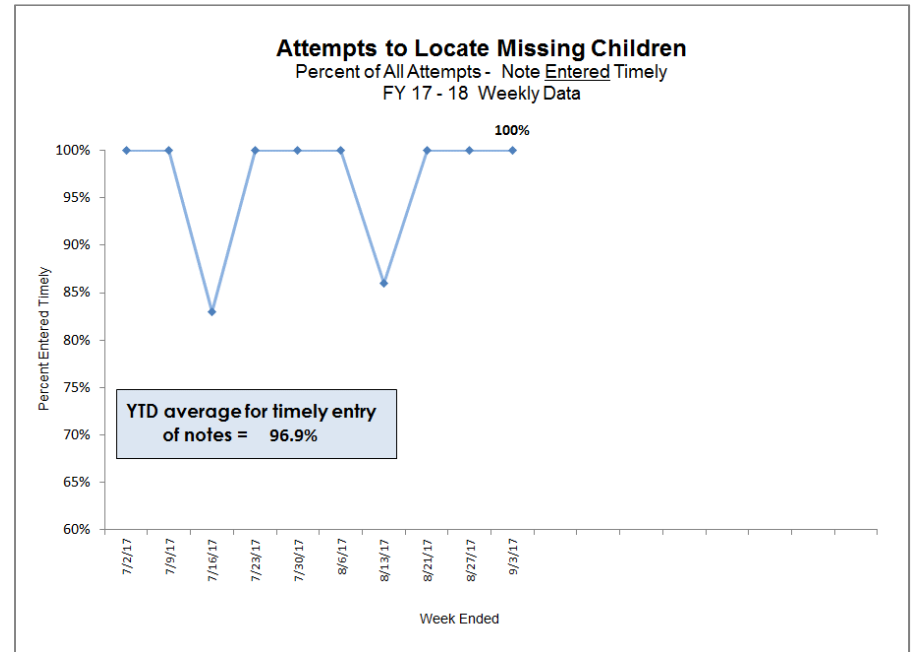
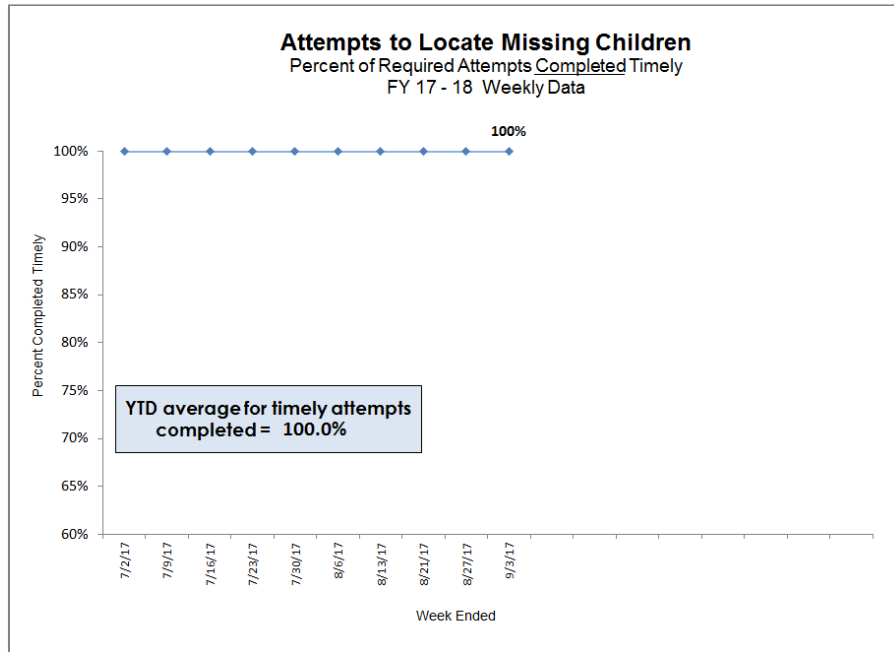
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Apr 2017	4	3	1	0	0	0	25	27		100%	0	
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
9/3/2017	8	1	3	1	3	0	4	1	100%	100%	0	



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

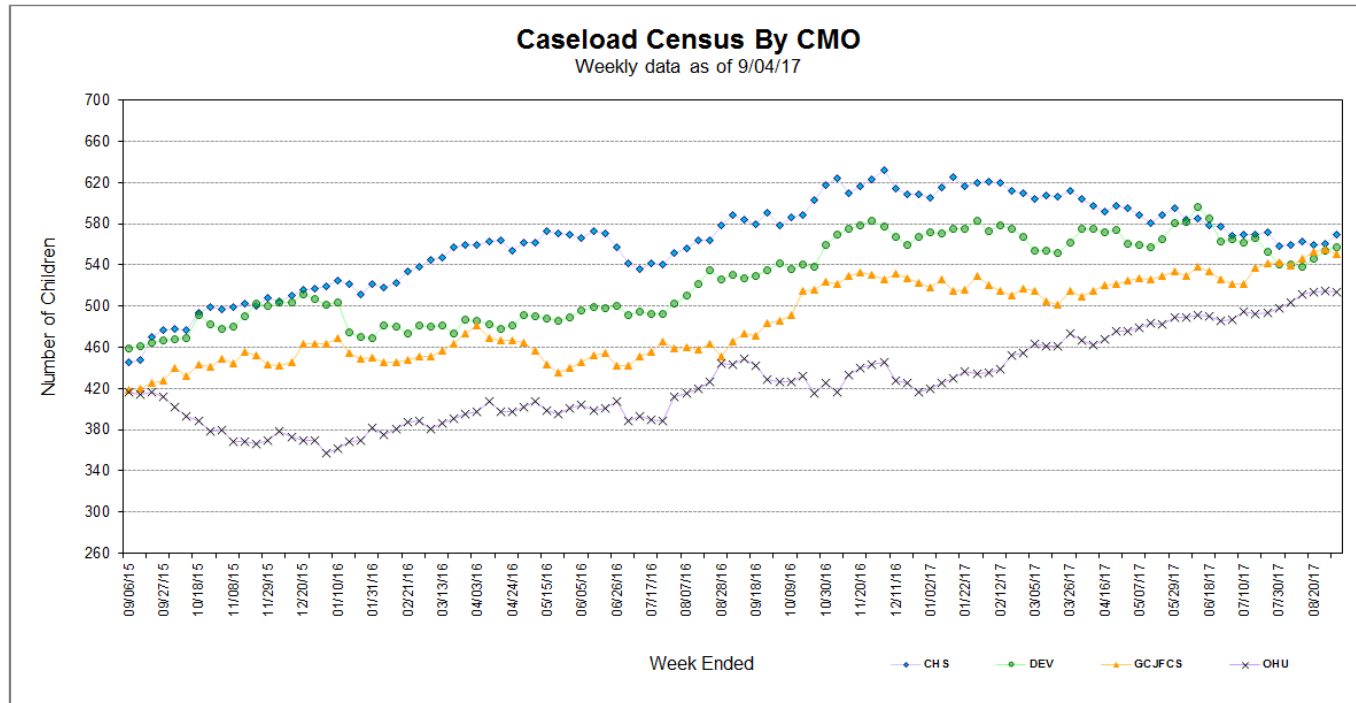
Attempts to Locate								
Week of 8/28/2017 through 9/03/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1	1	2	100%
DEV	3	3	3	100%	3	0	3	100%
GCJFCS	0	0	0	-	0	0	0	-
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	4	4	4	100%	4	1	5	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	7/30/2017	8/6/2017	8/13/2017	8/20/2017	8/27/2017	9/4/2017
CHS	558	559	563	559	561	569
DEV	540	540	538	546	554	557
GCJFCS	543	539	546	553	555	551
OHU	498	504	511	514	515	514
HFC Total	2139	2142	2158	2172	2185	2191



Caseload Census by Case Manager and Organization

Data as of 9/04/2017

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Larson, Brianna	5
GCJFCS	Polite, Latish	4
CHS	Lott, Carmen	3
DEV	Morris, Tyrica	3
CHS	Livesay, Elizabeth	2
DEV	Novembre, Eugenie	2
GCJFCS	Helmick, Kimberlly	1
OHU	Werley, Gail	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Parker, Christopher	24
GCJFCS	Perry, Lakezia	24
OHU	Simmons, Shannon	24
DEV	Bowker, Cynthia	23
DEV	Brown, Candace	23
DEV	Collins, Montel	23
GCJFCS	King, Lora	23
DEV	Kollment, Florian	23
OHU	Distler, Rebecca	22
OHU	Freeman, Bonita	22
OHU	Tucker, Raymona	22
GCJFCS	Woods, Kimberly	22
OHU	Fay, Ashley	21
GCJFCS	Kamm, Stephanie	21
DEV	O'Connor, Michelle	21
DEV	Spence, India	21
OHU	Baldwin, Chenoa	20
CHS	Bankole, Sophia	20
GCJFCS	Bishop, Shane	20
OHU	Colladay, Diana	20
OHU	Frazier, Ernestine	20
OHU	Gay, Tony	20
OHU	Land, Amanda	20
GCJFCS	Sangster, Kathleen	20
OHU	Garza, Krystal	19
DEV	Pierrissaint, Walner	19
CHS	Dodd, Skye	18
OHU	Mattison-Reid, Sharon	18
OHU	Meinke, Danielle	17
GCJFCS	Montoya, Maria	17
DEV	Rossy-Arroyo, Sheila	17
OHU	Sherwood, Drake	17
OHU	Cruz, Michelle	16
OHU	Farris, Blair	16
OHU	Huffman, Jackie	16
CHS	Williams, Curlene	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
GCJFCS	Allphin, Cris	28
OHU	Wynn, Christina	28
DEV	Butler, Kiara	27
DEV	Curtis, Stephanie	27
GCJFCS	Davis, Tiffany	27
CHS	Gilmore, Devonta	27
OHU	Howard, Arlina	27
CHS	Nettles, Markisha	27
OHU	Pittard, Deangelo	27
DEV	Pyles, Lisa	27
DEV	Bartle, Julie	26
DEV	Collins, Sara	26
DEV	Daniels, Audrey	26
GCJFCS	Davila, Christy	26
GCJFCS	Edwards, Sara	26
DEV	Gadson, Berlendah	26
GCJFCS	McGough, Charity	26
CHS	Sackett, Brandi	26
CHS	Simmons, Vereuch	26
GCJFCS	Thompkins, Eureka	26
GCJFCS	Williams, Medericka	26
GCJFCS	Bradley, Billie	25
GCJFCS	Carmon, Ashley	25
GCJFCS	Flinn, Joanne	25
DEV	Hamilton, Shuntia	25
GCJFCS	Martin, Nicole	25
GCJFCS	Ottesen, Jesse	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Ware, Christina	38
CHS	Huggins, Ebonye	37
CHS	Washington, Chastity	36
CHS	Bjorklund, Kaitlyn	35
CHS	Duey, Deborah	34
CHS	Mills, Clyatt	33
CHS	Hiers, Katherine	32
CHS	Friday, Michelle	31
OHU	Gonzalez, Jesus	31
GCJFCS	Velez, Jose	31
CHS	Ervin, Chuana	30
DEV	Moffitt, Sarah	30
DEV	Riley, Tinisha	30
CHS	Saitta, Alexis	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Cleveland, Tammy	15
DEV	Diaz, Karla	15
OHU	Tucker, Theron	15
CHS	Dankowski, Jennifer	14
OHU	Fleurival, Marie	14
DEV	Gilberry, Yolanda	14
DEV	Pressley, Dante	14
CHS	Raines, Todd	13
DEV	Stoudemire, Ledesha	13
GCJFCS	Bennett, Hannah	12
GCJFCS	Hollander, Dylan	11
GCJFCS	Sirard, Jodi	11
CHS	Wilson, Hellanor	11
OHU	Calderon, Jose	10
GCJFCS	Grimes, Mary	10
DEV	Herrera, Arline	10
CHS	Jones, Olivia	10
OHU	Sipos, Barbara	10
DEV	Alston-Temple, Tameka	8
CHS	Tobie, Shada	8
DEV	Wiggins, Lee	8
GCJFCS	Davison, Keila	7
GCJFCS	Ford, Bridgette	7
CHS	Reese, Lamar	7
OHU	Ayala-Flores, Myriam	6
DEV	Tobar-Diez, Claudia	6

Red = Supervisors / Resigned CM carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 9/04/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	6	3	4	10	23	24.7
DEV	2	8	9	8	2	29	19.2
GCJFCS	2	6	7	12	1	28	19.7
OHU	0	6	17	3	1	27	19.0
# of Case Managers	4	26	36	27	14	107	20.0

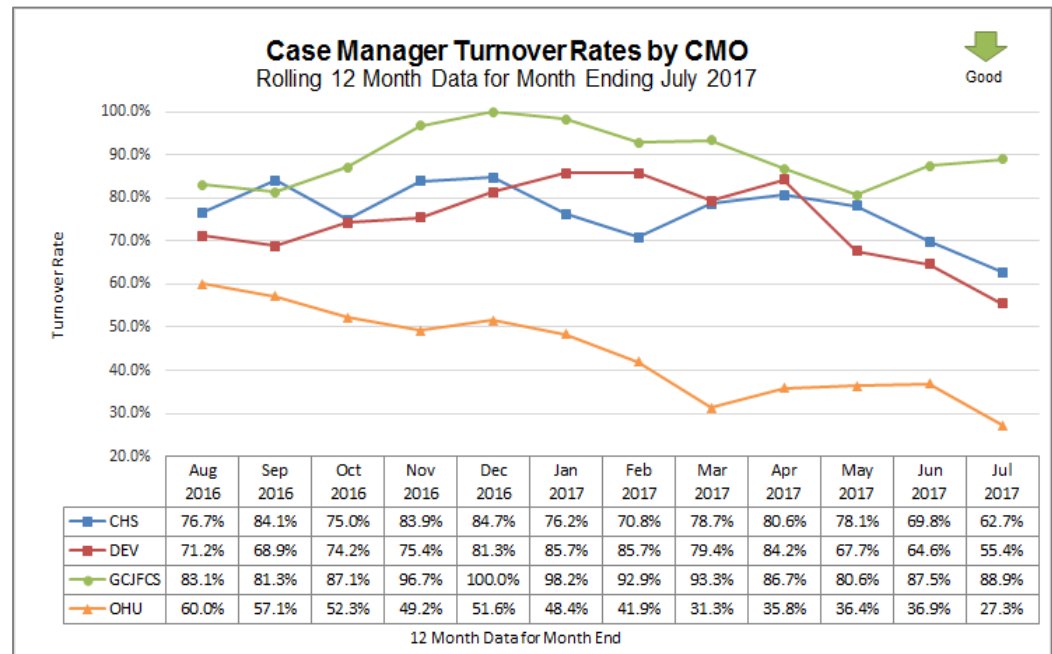
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	6	26.1%
DEV	29	10	34.5%
GCJFCS	28	8	28.6%
OHU	27	6	22.2%
HFC	107	30	28.0%

Case Management Organization Turnover

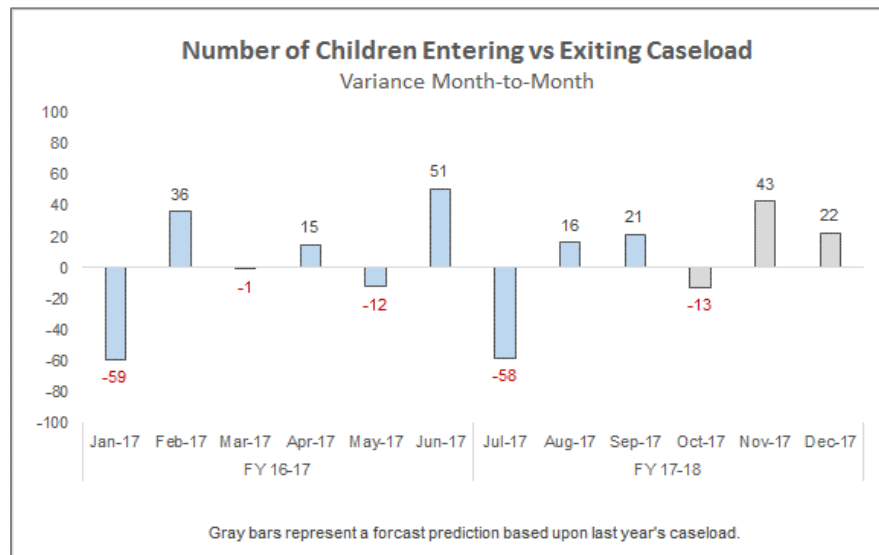
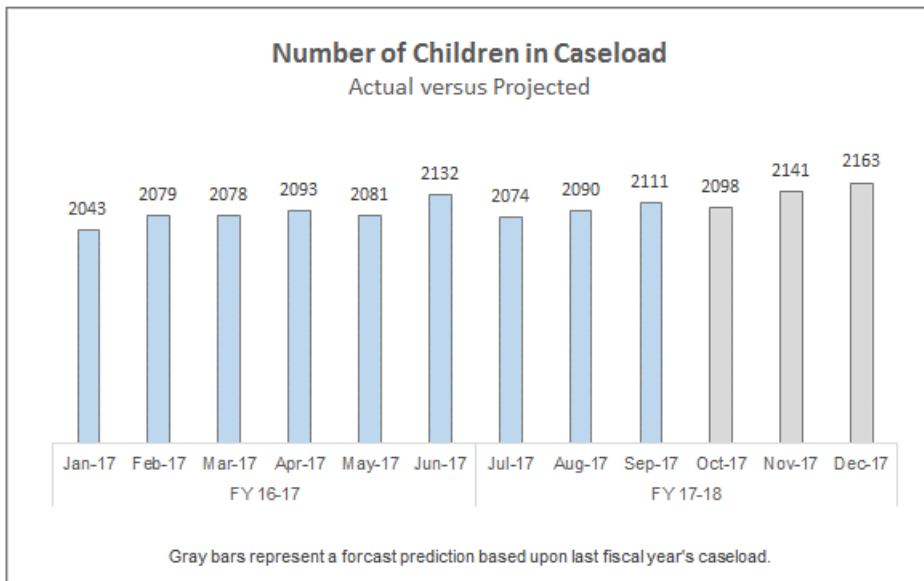
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	62.7%	26.7%
DEV	55.4%	13.3%
GCJFCS	88.9%	12.5%
OHU	27.3%	0.0%



Number of Children Entering – Exiting Care

Actual Caseload and Month-to-Month Variance with Forecast Prediction



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2017		
FSFN Data as of 9/04/17		
Agency	Mom % Completed	Dad % Completed
CHS	74.59%	50.34%
DEV	70.73%	51.22%
GCJFCS	70.59%	45.96%
OHU	77.50%	66.67%
HFC	72.62%	50.43%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		


Birth Parent Contact Required and Completed - July 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	264	193	73.1%	164	84	51.2%	62.2% ★
DEV	205	149	72.7%	120	66	55.0%	63.8% ★
GCCC	220	164	74.5%	143	76	53.1%	63.8% ★
OHU	65	47	72.3%	28	19	67.9%	70.1% ★
TOTAL	754	553	73.3%	455	245	53.8%	63.6%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 08/09/17</i>							



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 9/04/17

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	391	100.0%	94.9%	93.4%	98.2%	95.5%
DEV	361	99.7%	98.6%	92.6%	98.1%	96.4%
GCJFCS	387	100.0%	98.2%	96.2% 	99.7%	98.0%
OHU	158	98.7%	96.8%	93.3%	97.5%	95.9%
HFC	1297	99.8%	97.1%	94.2%	98.5%	96.6%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 9/04/17

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	20	15	7
DEV	1	5	14	7
GCJFCS	0	7	10	1
OHU	2	5	5	4
Total	3	37	44	19

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 7/31/17

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	851	100.0%	98.2%	98.6%	98.6%	98.5%
Families First Network	1312	99.6%	96.1%	86.9%	88.2%	90.4%
Community Partnership for Children	1164	100.0%	88.7%	74.6%	94.5%	85.9%
Family Integrity Program	190	100.0%	96.8%	95.9%	90.5%	94.4%
Family Support Services of North Fla	940	100.0%	98.7%	94.8%	97.7%	97.1%
Kids First of Florida, Inc.	266	99.6%	93.2%	92.0%	95.9%	93.7%
Partnership for Strong Families	868	100.0%	98.7%	95.5%	99.1%	97.8%
Brevard Family Partnership	717	99.6%	95.8%	94.7%	94.9%	95.1%
CBC of Central Fla	1274	100.0%	96.0%	96.8%	98.2%	97.0%
CBC of Central Fla (Seminole)	398	100.0%	94.5%	95.3%	89.9%	93.2%
Heartland for Children	1257	99.8%	97.1%	94.4%	98.4%	96.6%
Kids Central, Inc.	1628	99.8%	92.6%	92.6%	97.7%	94.3%
Childrens Network of SW Florida	1542	99.7%	94.9%	90.8%	95.6%	93.7%
Eckerd Community Alternatives	2029	99.9%	98.3%	94.2%	83.6%	92.0%
Eckerd Community Hillsborough	2404	100.0%	99.5%	97.6%	63.6%	86.9%
Sarasota Y/Safe Children Coalition	1071	100.0%	92.2%	53.3%	98.7%	81.4%
ChildNet-Broward	2171	99.9%	96.1%	90.0%	94.7%	93.6%
ChildNet-Palm Beach	993	100.0%	91.1%	86.8%	99.3%	92.4%
Devereux CBC	608	99.8%	95.4%	94.3%	95.9%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1875	99.9%	96.3%	94.0%	96.9%	95.7%
Statewide	23558	99.9%	95.8%	90.8%	91.7%	92.8%
HFC Rank in Category			6th	9th	5th	5th

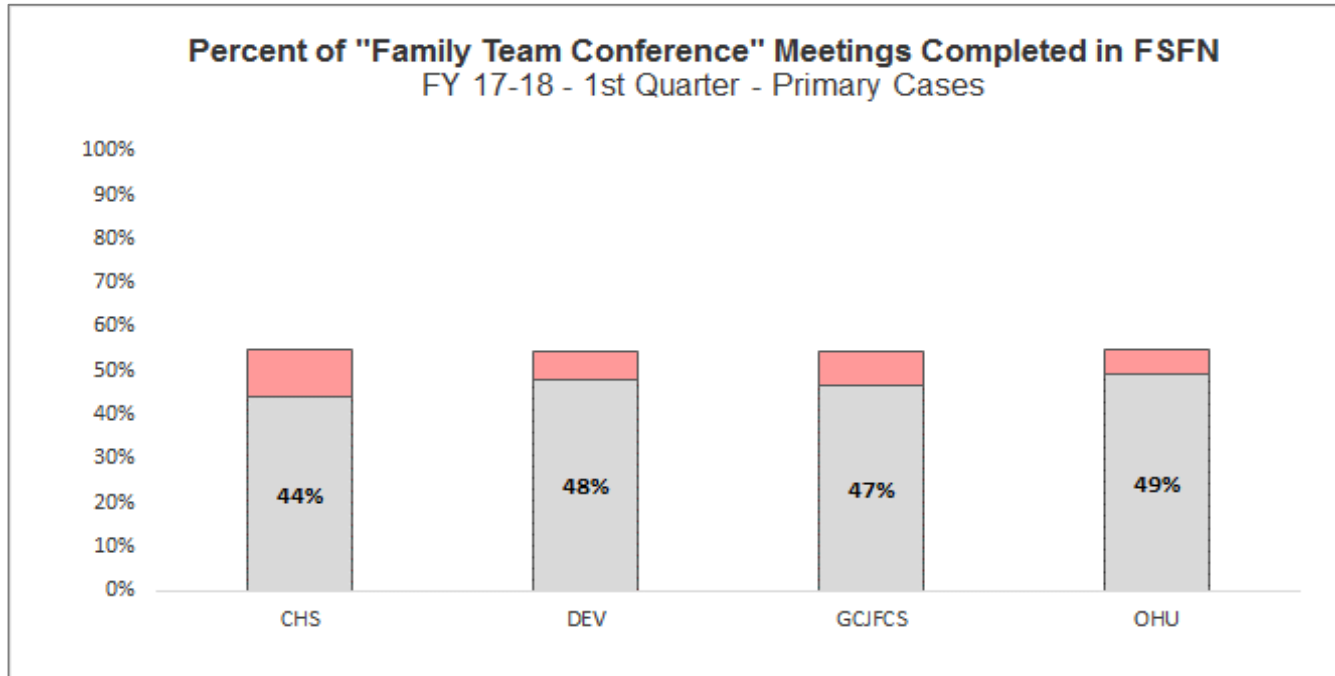


Family Team Conferences Completed

FY17-18 – 1st Qtr Target: **55%**

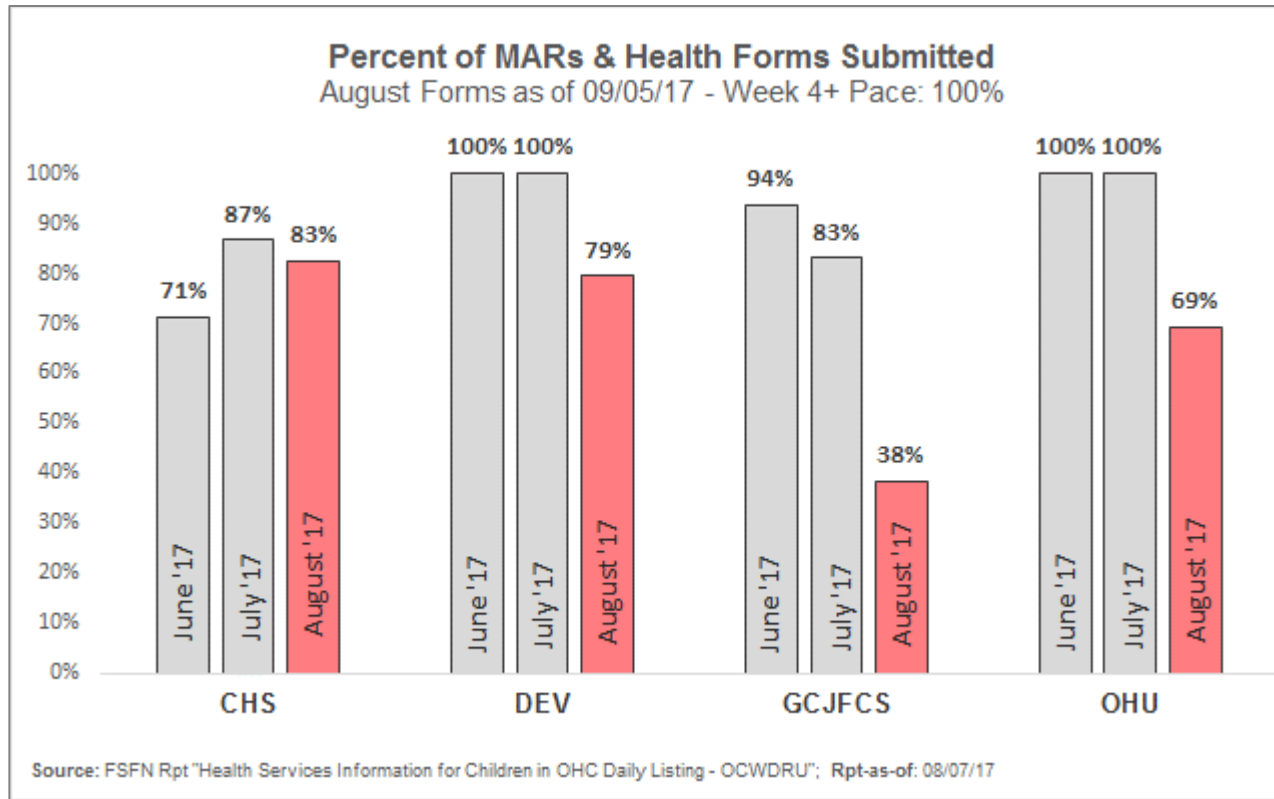
Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 9/04/2017									
Agency	FTC's Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 17-18	FTCs Remaining	1st Qtr Caseload	FYD Percentage
CHS	7				115	7	27	260	44%
DEV	14				128	14	17	266	48%
GCJFCS	2				113	2	19	242	47%
OHU	6				51	6	6	104	49%
Grand Total	29				407	29	69	872	47%

FSFN CARS - Caseload 1st Qtr-as-of: 07/09/17



Medication Administration Records and Health Management Forms – August 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

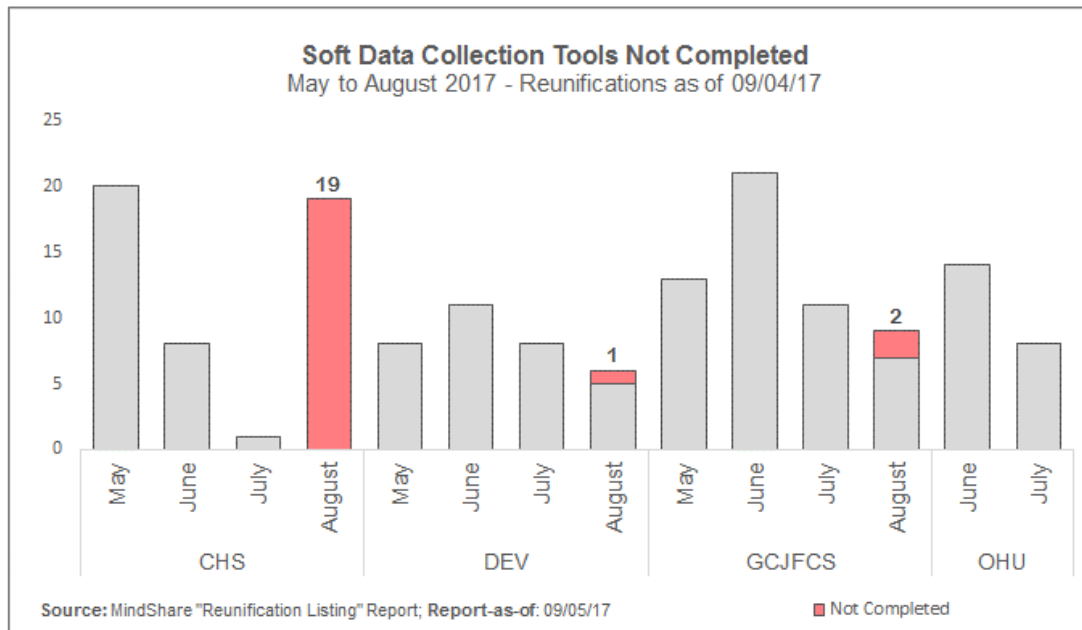


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Aug 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	1	33	34	97.1%
DEV	4	11	15	73.3%
GCJFCS	3	44	47	93.6%
OHU	9	6	15	40.0%
Grand Total	17	94	111	84.7%

Source: MindShare "Reunification Listing" Report; Data-as-of: 09/04/17

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List				
Data as of 9/04/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	9	12
DEV		1	1	2
GCJFCS			10	10
OHU				0
CPI			9	9
NTF			2	2
Grand Total	0	4	31	35

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	7/28/2017	8/6/2017	8/14/2017	8/21/2017	8/27/2017	9/4/2017
CHS	12	13	9	4	5	12
DEV	7	6	10	1	14	2
GCJFCS	20	14	18	11	13	10
OHU	2	12	6	4	8	0
CPI	15	7	12	10	10	9
NTF			1		1	2
District Total	56	52	56	30	51	35

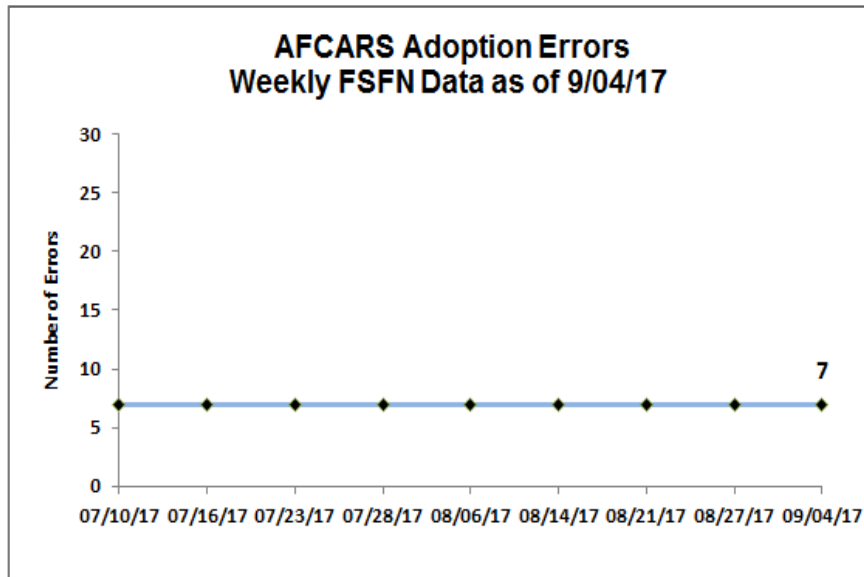
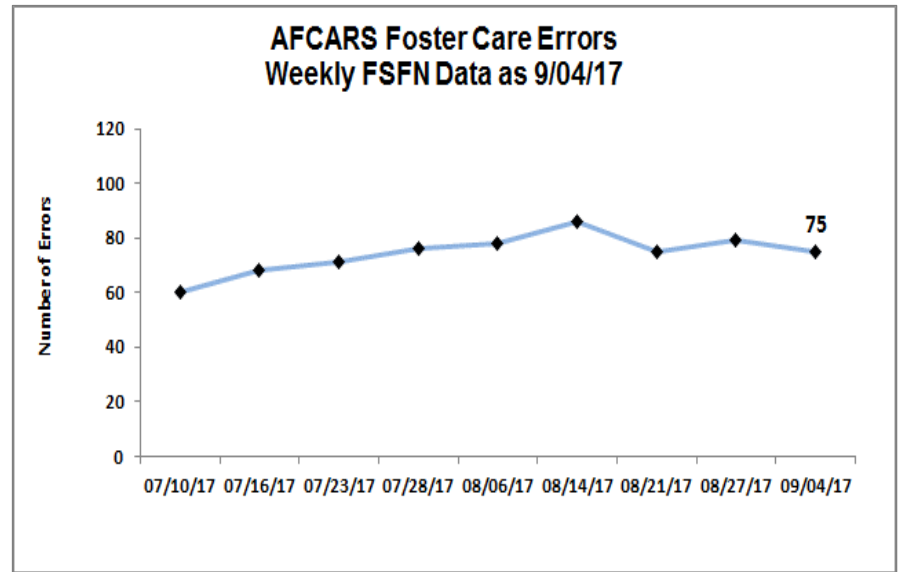


Data Exceptions: AFCARS

Data for Reporting Period - 4/01/17 – 9/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			2		19	21
DEV			1		18	19
GCJFCS			3		19	22
OHU			5		4	9
CPI	3		1			4
Total	3	0	12	0	60	75

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 9/04/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS					1	1
OHU						
HFC					6	6
Total	0	0	0	0	7	7

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 9/04/17



Family Functioning Assessment – Methodology Cases

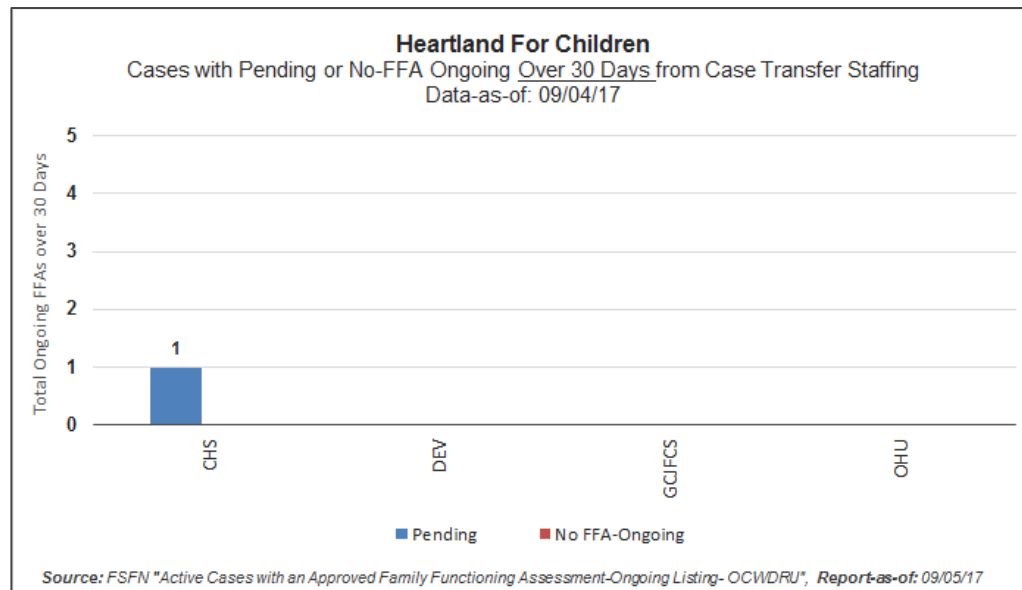
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 1st Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 09/04/17				
Agency	No FFA	Pending	Approved	Total
CHS	8	6	269	283
DEV	5	7	271	283
GCJFCS	8	4	261	273
OHU	0	8	114	122
Total	21	25	915	961

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/04/17				
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely	Adjusted Performance
CHS	19	24	79.2%	83.3%
DEV	28	28	100.0%	100.0% ★
GCJFCS	36	37	97.3%	97.3% ★
OHU	24	24	100.0%	100.0% ★
HFC TOTAL	107	113	94.7%	95.6%

FY 17-18 Target = **95% and above.**



The day in court that they terminated my parental rights I asked my daughter if I could kiss her. She looked over to check if her foster mother would let her. Then she put her head down. I went and gave her a big kiss on that soft little cheek of hers. Her face lit up. Then her lawyer took her away. It was the last time I saw my daughter.

August 23, 2017 by Lisa Maria Barbas

Rise Magazine



K2A

Knowledge to Action

How are we informing, orienting and encouraging parents?

KNOWLEDGE:

Parents who are informed, well-oriented to the system and regularly encouraged have a better chance of success. We don't need science to tell us that – we know that from our own lives – everyone does better under those circumstances

ACTION:

Make the first contact as positive as possible

The first contact a parent has with a child welfare agency can feel intense and scary. You have all these new authority figures in your life, telling you what you are mandated to do. The hate parents are feeling at this point makes any wrong wording feel like an attack or judgment. Parents need to have some sense of control restored.

From a mother:

“First, caseworkers can emphasize the choices parents do have. For example, even if a parenting class is mandated, parents can choose the type or location. Choices give parents back a sense of control. Many times the system may think parents don't know what they need, but I have learned that parents do know what their families need, and if given the chance to understand the options, they will tell the worker what services they think would benefit their family. When I had my case, they kept sending me to anger management classes. Doing anger management three times did not take away my anger. It made me angrier that I had to keep repeating a service that wasn't actually servicing me or my family. In reality, I wasn't an angry person, I was broken for not having my son. What I felt was grief.”

Help Parents Get Organized

Caseworkers can also help parents organize their thoughts and plan by giving them a calendar and going through their calendar for the week and for the month. They can discuss transportation time and costs, and try to help parents schedule as many services as possible in one place. Some caseworkers may view this as babysitting, but parents are not used to navigating so many things and don't feel they can negotiate about what they should do first. With government systems, we get a piece of paper in the mail telling us, “You'd better come do this!” Parents can use some coaching to prioritize.



continued...

Put It on Paper

Another way agencies can help from the beginning is by giving parents written information. Under stress, parents might not even hear what's being said at their conference.

From a mother:

“Parents are usually told what not to do. Tell us what we should be doing, to move our cases forward.”

Encouragement Goes a Long Way

Caseworkers can be trained to notice, acknowledge and document small successes, even when they may seem trivial. For a parent, completing a service is big; a caseworker may have that, “you were supposed to do this” type of feeling. A little acknowledgment of “You did it, good job, you’re moving in the right direction” can go a long way in engaging the parent further. It’s not easy to build a culture of encouragement when there’s so much in child welfare that’s discouraging, but it can be done.

From a mother:

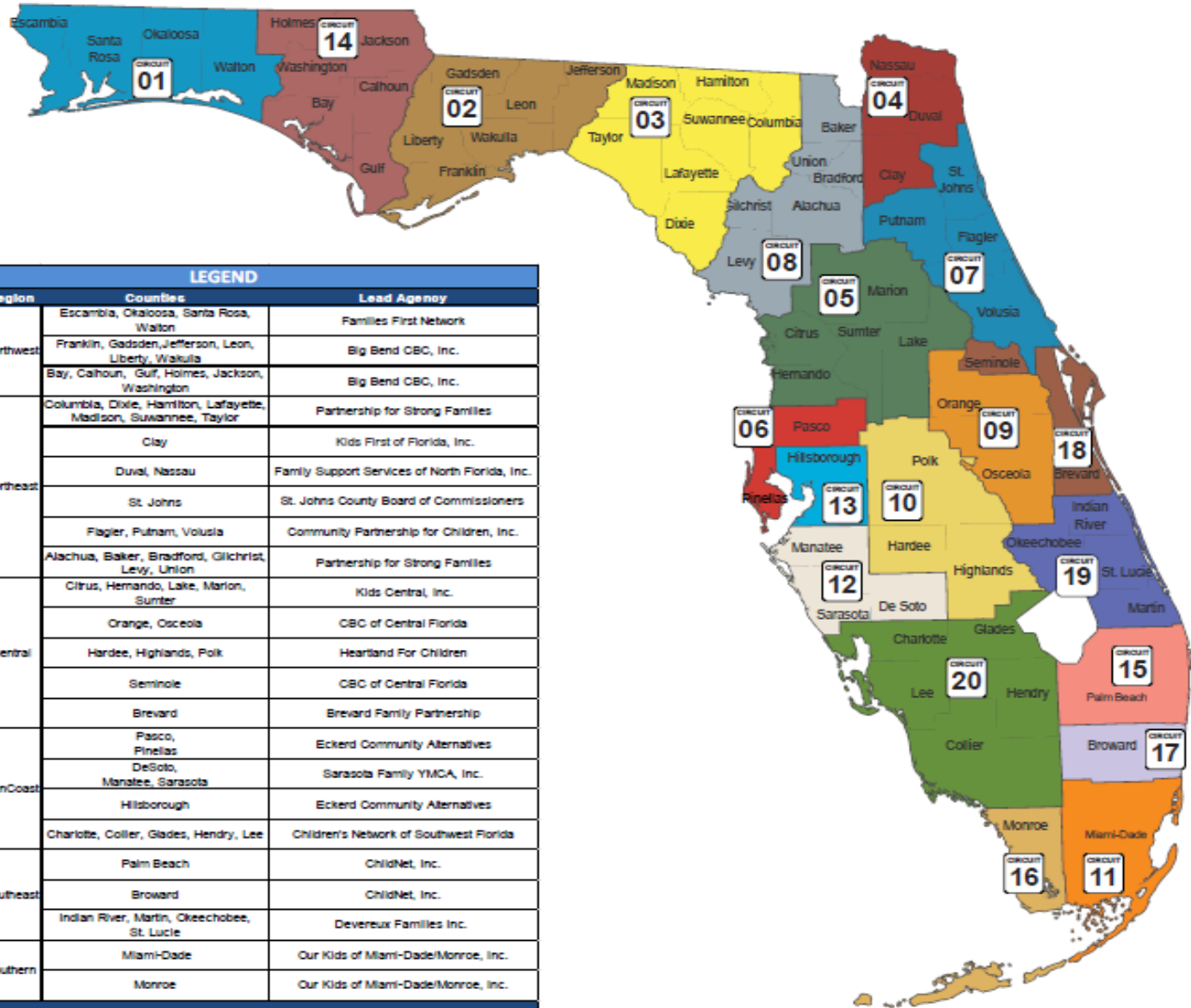
“I ask you to empower your staff with the understanding of toxic stress and how it seriously affects parents in planning for their children. And I ask you to prepare parents for the feelings they and their children may experience during the foster care process. I can assure you that looking at your agency from a toxic stress perspective and a parent’s perspective might be hard, but changing how you welcome, inform, orient and encourage parents can make your work easier and it can make a powerful difference for your staff, for the kids you serve and for parents like me.”

May 11, 2017 by Jeanette Vega
Rise Magazine

This Knowledge to Action was taken entirely from an article was written by Ms. Vega.
Some of the language was changed for flow and content. The From a Mother sections are direct quotes from her.



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
08	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	SunCoast	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19	Southern	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.