

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting Scheduled for Wednesday, September 06, 2017 at 10 a.m.

> Data for Week Ended Sunday, September 03, 2017

Conference Call: 866-946-1739 Participant Number: 7936917#



Community Based Care Lead Agency Scorecard For the Quarter of April 01, 2017 to June 30, 2017

CBC Lead Agency	1								Well-Being						
Scorecard Performance Table			afety				anency	I							
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in- home services.		4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	permanency in 12	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	moves per 1,000 days in foster care.		10. Children in out-of- home care who received dental services within the last 7 months.		12. Children placed with all of their siblings who are in out of home care.			
Standard	8.5	<mark>95.0%</mark>	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%			
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017			
Big Bend CBC (Circuit 2 & 14)	11.75	97.2%	99.0%	99.7%	29.2%	53.3%	86.0%	3.45	98.6%	96.9%	81.8%	69.0%			
Brevard Family Partnership	10.9	97.0%	92.1%	99.7%	35.4%	50.9%	89.6%	3.23	98.4%	97.2%	87.0%	60.6%			
ChildNet Inc	9.01	97.1%	98.0%	99.9%	40.6%	48.3%	90.3%	3.30	96.6%	94.3%	91.7%	57.1%			
ChildNet Palm Beach	11.58	97.4%	92.6%	99.9%	47.9%	46.5%	86.8%	3.47	98.7%	95.1%	96.8%	56.0%			
Children's Network of SW Florida	23.43	97.5%	91.5%	99.8%	42.5%	53.1%	79.7%	6.18	93.6%	93.9%	88.2%	61.3%			
Community Based Care (Cir #9)	9.04	96.8%	96.5%	99.8%	38.5%	58.7%	97.0%	4.78	98.1%	97.4%	91.6%	64.1%			
Community Based Care (Cir #18)	9.24	95.8%	99.0%	99.7%	36.2%	62.0%	80.0%	3.08	96.1%	94.9%	68.7%	55.3%			
Community Partnership for Childr.	8.72	95.2%	97.5%	99.6%	22.0%	47.2%	83.0%	3.55	96.3%	84.5%	75.0%	59.8%			
Devereux CBC of Okeechobee	11.21	97.7%	97.5%	99.9%	45.1%	64.1%	88.2%	3.89	96.5%	93.9%	88.0%	72.0%			
Eckerd Community Alternatives	8.04	96.9%	91.0%	99.9%	36.2%	54.6%	89.5%	4.33	99.4%	96.6%	88.3%	62.7%			
Eckerd Community Hillsborough	10.68	97.3%	96.3%	99.9%	49.1%	50.1%	88.3%	5.17	98.1%	96.3%	95.8%	66.5%			
Families First Network	7.25	97.4%	98.6%	99.8%	34.2%	49.0%	89.8%	6.03	97.8%	92.9%	83.6%	63.9%			
Family Integrity Program	10.53	94.4%	100.0%	99.9%	33.3%	62.9%	100.0%	3.71	100.0%	91.8%	100.0%	68.0%			
Family Support Services North Fla	6.58	95.6%	95.7%	99.9%	50.2%	78.1%	89.4%	3.92	97.5%	94.2%	96.8%	71.1%			
Heartland For Children	8.02	98.9%	95.5%	99.9%	41.0%	58.1%	82.5%	2.8	98.6%	95.2%	88.4%	61.9%			
Kids Central, Inc.	7.86	98.5%	98.0%	99.8%	44.2%	44.4%	83.8%	4.47	97.0%	92.1%	84.9%	70.6%			
Kids First of Florida, Inc.	10.97	97.6%	87.8%	99.7%	16.6%	47.9%	83.3%	1.4	97.4%	93.1%	87.5%	70.5%			
Our Kids of Miami-Dade	8.8	97.9%	99.4%	99.5%	40.3%	50.1%	82.9%	5.09	98.4%	95.2%	83.8%	59.5%			
Partnership for Strong Families	9.92	9.92 97.3% 100.0%		99.7%	48.5%	64.9%	97.7%	4.01	98.6%	93.7%	89.4%	65.5%			
Sarasota Y/Safe Children Coali	16.9	96.5%	99.0%	99.7%	46.6%	49.2%	89.3%	4.29	96.3%	64.4%	90.9%	71.1%			
Statewide	10.39	97.2%	96.2%	99.8%	41.0%	52.7%	87.6%	4.33	97.6%	93.2%	88.2%	63.8%			
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	<mark>69.9%</mark>	60.0%			



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Seen	easure #4 - Children Who Are Seen Every ervision between 8/01/	Thirty Days											
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely											
CHS	3	99.94%											
DEV	6	99.83%											
GCJFCS	1	99.99%											
OHU	6	99.69%											
Total	16	99.86%											
	*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 9/04/17												

	en Not Seen, August 2017											
# Not Seen Agency												
2	CHS											
	DEV											
	GCJFCS											
2	OHU											
4	CPI											
8	Total											
Source: FSFN Rp	t "Children seen /											
not seen d	aily listing"											
Data-as-oj	f: 09/04/17											



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%** SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

F	Reunifications E Week of 08/28	ntered into FSI /17 thru 09/03/17	
Agency	Timely	Un-Timely	Total
CHS	3	5	8
DEV	1		1
GCJFCS	1	1	2
OHU			
Total	5	6	11

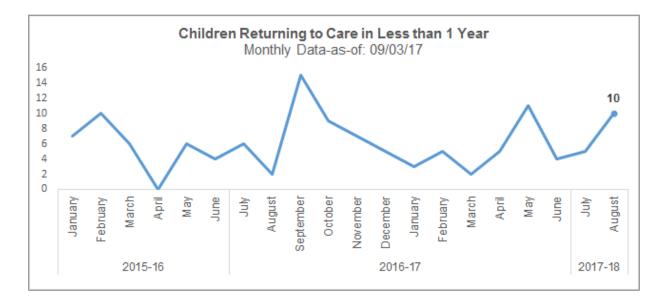
_	corecard Measure a hildren Achieving Perr FY 17-18 - <u>1st (</u>				_	corecard Measure # Idren Achieving Pern FY 17-18 - <u>1st (</u>		
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification		Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	49	103	47.6% 🧡	ľ	CHS	62	102	60.8% 🎽
DEV	39	83	47.0% ≽	ĺ	DEV	38	69	55.1% 🎽
GCJFCS	36	93	38.7%		GCJFCS	40	69	58.0%
OHU	20	42	47.6% 🎽		OHU	39	47	83.0% 泽
Total	144	321	44.9%		HFC	179	287	62.4%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



			I Episodes for Cl s entered into FSF					
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
8/29/2017	141859-POLK-CPI	1/8/2012	3/8/2012	2	65	> 5 yrs	N	-
8/21/2017	141836-DEV	2/9/2015	3/28/2016	14	16	btw 1 - 2 yrs	N	-

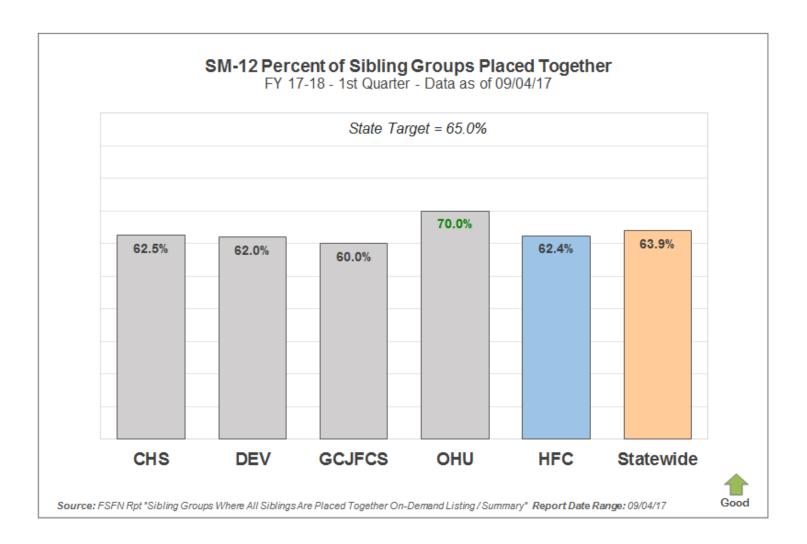
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 09/05/17

	Prior Week's Undiscussed Re-entries													
8/4/2017	141041-GCCC Start Team	10/26/2016	1/27/2017	3	6	< 1 yr	Y	10%						
8/4/2017	141041-GCCC Start Team	10/26/2016	1/27/2017	3	6	< 1 yr	Y	11%						
8/18/2017	141846-CHSFL	1/4/2017	6/2/2017	5	2	< 1 yr	N	-						



Scorecard Measure 12 – Separated Siblings

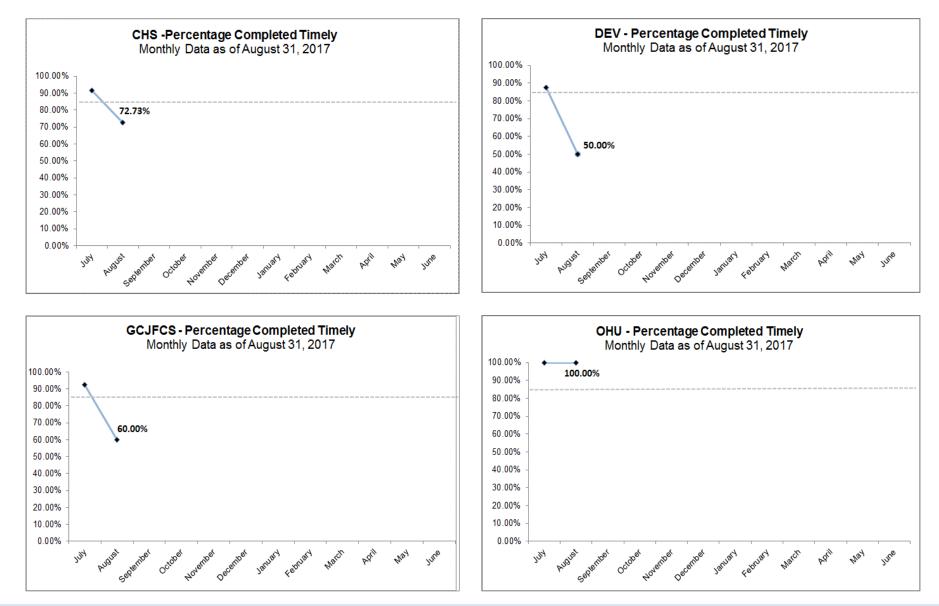
Percentage of siblings groups in out-of-home care where all siblings are placed together.





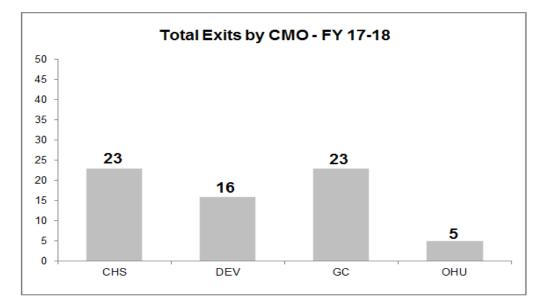
Exit Interview Timeliness by CMO

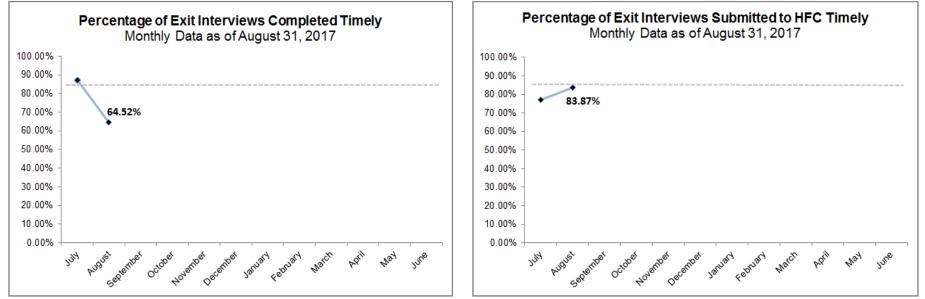
HFC Cumulative YTD Timeliness: 77.14%



Exit Interviews Trending by CMO

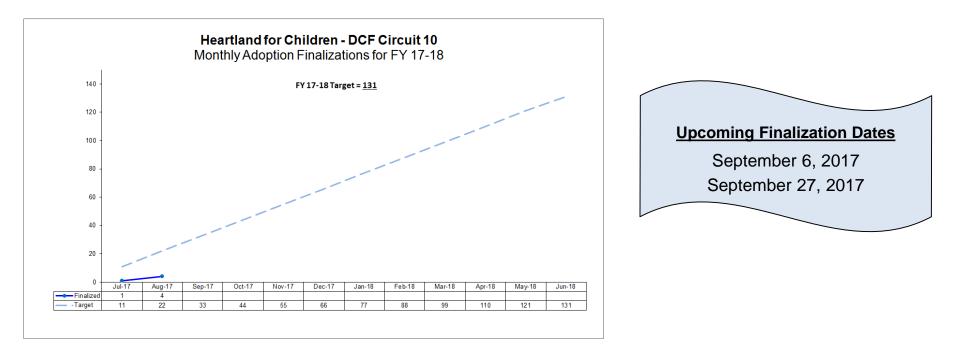
HFC Cumulative YTD Timeliness: 77.14%





Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



	Adoption Finalizations Credited to HFC 17-18 Fiscal Year-to-Date 9/05/17														
СМО	CMO Subsidy Files Submitted Finalized Adoptions Number Needed to Meet Target CMO Target % % Completed w/in 24 Mths														
CHS	1	1	41	42	2.4%	100.0%									
DEV	1	1	31	32	3.2%	0.0%									
GCJFCS		1	35	36	2.9%	0.0%									
OHU		1	20	21	4.8%	0.0%									
Total	2	4	127	131	3.1%	25.0%									







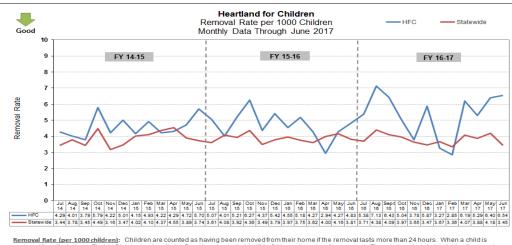






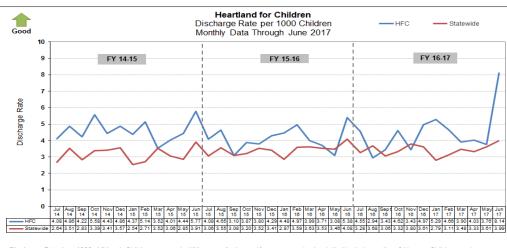
Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of June 2017



Removal Rate (per 1000 children): Children are counted as having been removed from their nome if the removal lasts more than 24 hours. When a child is removed from their home Florida Statute requires that a Courthearing be held within 24 hours to review the removal. The rate is calculated by taking the count children removed during the month and dividing it by the entire child population and multipled bying the result by 1,000 to create a monthly rate. This number is then multiplied by 12 to calculate an estimated annual rate.

Source: "Child Welfare Serv Trend Rpt via FMHI website"; Data-as-of: 7/31/17



Discharge Rate (per 1000 children): Children are counted if they are discharged from a removal episode that lasted more than 24 hours. Children can be discharged for many reasons (reunified with their parents, adopted, etc). The rate is calculated by taking the count children discharged during the month and dividing it by the entire child population and multiplying the result by 1,000 to create a monthly rate. This number is then multiplied by 12 to calculate an estimated annual rate.

Source: "Child Welfare Serv Trend Rpt via FMHI website"; Data-as-of: 7/31/17



Children's Legal Services- Shelter Report CLS Weekly Shelter Report FY 2017-18 as of September 04, 2017

		C	LSW	EEKL	Y SHE	LTER	REPO	RT - F	Y 2017	7-2018						% of C	hildren S	Sheltered	I Placed	l in Foster	Care	
													17/18				D	ata as of (09/04/20	17		
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	M	lonth	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Delle	00	40			# of	Shelter	r Hearin	gs	1	1	1		0.5		Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Polk Highlands	39	42	40										85 11		Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Hardee	0	4	1										1		Sep	51.4%	45.3%	26.2%	63.6%		22.8%	37.5%
Total	47	46	5										98		_							31.370
Total		10			# CI	hildren	Remov	ed							Oct	39.2%	34.8%	44.3%	34.5%		27.4%	
Polk	69	76	7										152		Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	
Highlands	15	5	0										20	[Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	
Hardee	0	0	1										1		Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Total	88	81	8										177	F	Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
		I I			Fotal Ch	ildren [Denied	Shelter		1					Mar	47.6%	36.1%	47.4%	39.0%		15.8%	
Polk	0	0	0										0									
Highlands	0	0	0										0		Apr	30.6%	30.3%	43.9%	24.1%		33.8%	
Hardee	0	0	0										0	<u> </u>	May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Total	0	0	0		Childre		-l						0		Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
Polk	35	46	4	#	Childre	n Place	a with i	Relative	•				85	EV	' Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	
Highlands	15	40	0										19		Total	30.070	J4.J/0	J1.170	J4.1 /0	30.170	ZJ.4/0	
Hardee	0	0	1										13									
Total	54	50	5										109									
- Otal			-	# Cl	hildren I	Placed	with No	n Relat	ive	I	I										04 0047	
Polk	8	17	0										25			Shelter C	ount for	the weel	k of Aug	29 - Sept	04, 2017	
Highlands	0	1	0										1					Polk		Highlands	Ha	ardee
Hardee	0	0	0										0				Neellere			inginanas	110	4
Total	8	18	0										26				Shelters	9			_	1
	# Children Placed in Foster Care									C	Children R	emoved	15				1					
Polk	26								42		Place	ed in Fost	er Care	8								
Highlands	0	0	0										0		Pla	ced w/ a	Relative	6				1
Hardee	0	0	0										0			aced w/a		1				
Total	26	13	3										42		Pla	aceu w/a i	von-rei	1				



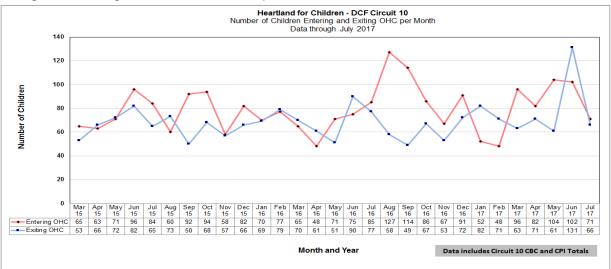
Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 8/24/2017

Agency		AUG	SEPT	ОСТ	NOV	DEC		FER	MAR		ΜΔΥ		17-18	16-17	15-16	Agency			SEPT	ОСТ	NOV	DEC		FER	MAR		MAY		17-18	16-17	15-16
Agency	JOL	100		001	100		0/11		W/ALX		IM/AT	001	Totals	Totals	Totals	Agency	JUL	700	SELLI	001	1101	DLO	JAN	I LD	IVI/ALX		IVI/A I	3014	Totals	Totals	Totals
Number of	umber of Children												NON-JUDICIAL IN HOME SERVICES																		
CHS	27	21											48	416	391	CHS	8	4											12	102	83
Devereux	19	39											58	442	403	Devereux	1	14											15	119	82
GCCC	29	27											56	426	388	GCCC	3	0											3	113	89
One Hope	58	39											97	586	358	One Hope	7	0											7	67	52
Total	133	126											259	1870	1540	Total	19	18											37	401	306
Out of Hor	me C	are														OCS/ICP	C Co	urtes	y Super	visior	1 I										
CHS	15	13											28	253	230	CHS	0	0											0	1	28
Devereux	15	14											29	259	218	Devereux	0	0											0	2	40
GCCC	24	22											46	265	235	GCCC	0	0											0	1	29
One Hope	20	12											32	136	71	One Hope	25	27											52	355	217
Total	74	61											135	913	754	Total	25	27											52	359	314
IN - HOME	JUE	ICIAL														Reinstater	nent	of Pro	otective	e Serv	ices	Super	vison	(Not	tice of	i Hear	ings)				
CHS	2	4											6	27	30	CHS	0	0											0	17	7
Devereux	3	6											9	24	37	Devereux	0	2											2	20	16
GCCC	0	3											3	29	11	GCCC	0	2											2	13	9
One Hope	6	0											6	22	8	One Hope	0	0											0	4	9
Total	11	13											24	102	86	Total	0	4											4	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month







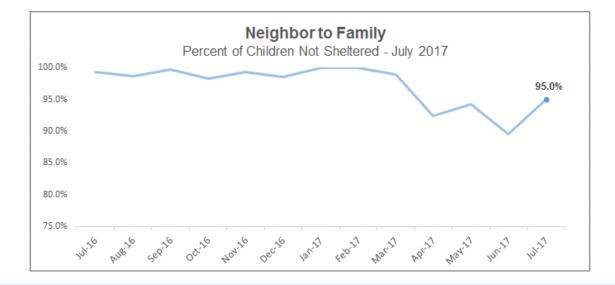
Neighbor to Family – Weekly & Monthly Census 17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: 93.5%

Neighbor To Family - Weekly Census Numbers Weekly Data 8/28/17 through 9/03/17													
Referral Type	Number of Families	Number of Children											
CPI - Safety Management	1	3											
CPI - Family Support	38	92											
Specialized - Family Support	7	17											
Prevention - Comm. Referral	33	80											
Special Conditions Report	4	8											
NTF - Total Services	83	200											

Q: What did NTF do well?

"My Family Care Manager is such an amazing person. She was a blessing. During a hard time in my life she helped us through it."

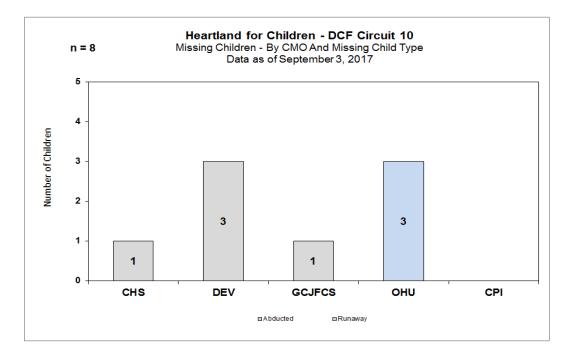
- Client Satisfaction Survey





Missing Children

Number of Missing Youth as of Reporting Date



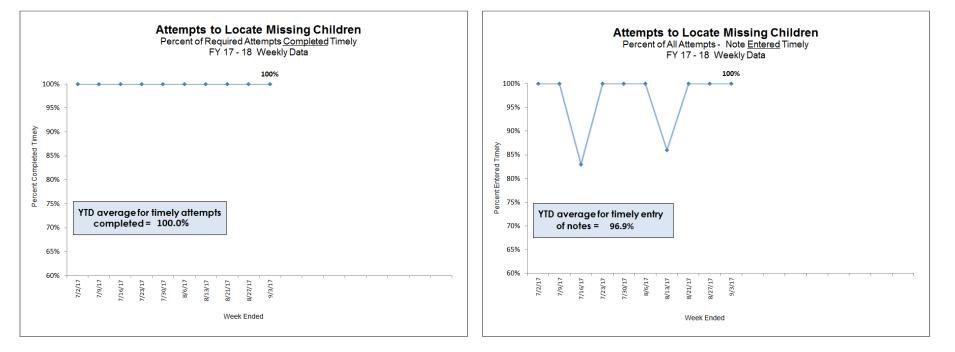
	Circuit 10 - Weekly Missing Children Report														
	Number of Missing Youth as of Reporting Date														
Reporting Date	Total	СНЅ	DEV	GCJFCS	OHU	СРІ	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR			
M/End Apr 2017	4	3	1	0	0	0	25	27		100%	0				
M/End May 2017	9	3	1	2	3	0	30	25		100%	0				
M/End June 2017	9	4	1	0	3	1	22	29		96%	2				
M/End July 2017	10	2	2	2	3	1	37	34		100%	0				
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0				
9/3/2017	8	1	3	1	3	0	4	1	100%	100%	0				



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate Week of 8/28/2017 through 9/03/2017										
Agency	gency Required Required Completed Completed Timely Percentage Completed Timely Percent									
CHS	1	1	1	100%	1	1	2	100%		
DEV	3	3	3	100%	3	0	3	100%		
GCJFCS	0	0	0	-	0	0	0	-		
они	0	0	0	-	0	0	0	-		
PI	• 0 0 0 - 0 0 0 -									
Total	4	4	4	100%	4	1	5	100%		

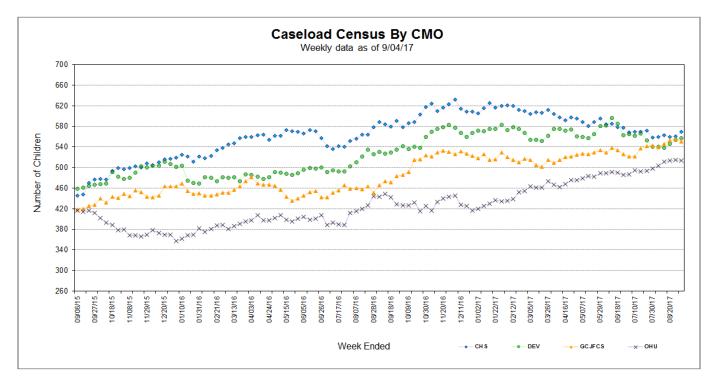




Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods								
Agency	7/30/2017	8/6/2017	8/13/2017	8/20/2017	8/27/2017	9/4/2017		
СНЅ	558	559	563	559	561	569		
DEV	540	540	538	546	554	557		
GCJFCS	543	539	546	553	555	551		
ОНИ	498	504	511	514	515	514		
HFC Total	2139	2142	2158	2172	2185	2191		





Caseload Census by Case Manager and Organization

Data as of 9/04/2017

Caseload of 1 - 5 Children					
СМО	#				
CHS	Larson, Brianna	5			
GCJFCS	Polite, Latish	4			
CHS	Lott, Carmen	3			
DEV	Morris, Tyrica	3			
CHS	Livesay, Elizabeth	2			
DEV	Novembre, Eugenie	2			
GCJFCS	Helmick, Kimberlly	1			
OHU	Werley, Gail	1			

Caseload of 6 - 15 Children							
СМО	Case Worker	#					
OHU	Cleveland, Tammy	15					
DEV	Diaz, Karla	15					
OHU	Tucker, Theron	15					
CHS	Dankowski, Jennifer	14					
OHU	Fleurival, Marie	14					
DEV	Gilberry, Yolanda	14					
DEV	Pressley, Dante	14					
CHS	Raines, Todd	13					
DEV	Stoudemire, Ledesha	13					
GCJFCS	Bennett, Hannah	12					
GCJFCS	Hollander, Dylan	11					
GCJFCS	Sirard, Jodi	11					
CHS	Wilson, Hellanor	11					
OHU	Calderon, Jose	10					
GCJFCS	Grimes, Mary	10					
DEV	Herrera, Arline	10					
CHS	Jones, Olivia	10					
OHU	Sipos, Barbara	10					
DEV	Alston-Temple, Tameka	8					
CHS	Tobie, Shada	8					
DEV	Wiggins, Lee	8					
GCJFCS	Davisson, Keila	7					
GCJFCS	Ford, Bridgette	7					
CHS	Reese, Lamar	7					
OHU	Ayala-Flores, Myriam	6					
DEV	Tobar-Diez, Claudia	6					

Caseload of 16 - 24 Children						
СМО	Case Worker	#				
DEV	Parker, Christopher	24				
GCJFCS	Perry, Lakezia	24				
OHU	Simmons, Shannon	24				
DEV	Bowker, Cynthia	23				
DEV	Brown, Candace	23				
DEV	Collins, Montel	23				
GCJFCS	King, Lora	23				
DEV	Kollment, Florian	23				
OHU	Distler, Rebecca	22				
OHU	Freeman, Bonita	22				
OHU	Tucker, Raymona	22				
GCJFCS	Woods, Kimberly	22				
OHU	Fay, Ashley	21				
GCJFCS	Kamm, Stephanie	21				
DEV	O'Connor, Michelle	21				
DEV	Spence, India	21				
OHU	Baldwin, Chenoa	20				
CHS	Bankole, Sophia	20				
GCJFCS	Bishop, Shane	20				
OHU	Colladay, Diana	20				
OHU	Frazier, Ernestine	20				
OHU	Gay, Tony	20				
OHU	Land, Amanda	20				
GCJFCS	Sangster, Kathleen	20				
OHU	Garza, Krystal	19				
DEV	Pierrissaint, Walner	19				
CHS	Dodd, Skye	18				
OHU	Mattison-Reid, Sharon	18				
OHU	Meinke, Danielle	17				
GCJFCS	Montoya, Maria	17				
DEV	Rossy-Arroyo, Sheila	17				
OHU	Sherwood, Drake	17				
OHU	Cruz, Michelle	16				
OHU	Farris, Blair	16				
OHU	Huffman, Jackie	16				
CHS	Williams, Curlene	16				

Caseload of 25 - 29 Children						
СМО	Case Worker	#				
GCJFCS	Allphin, Cris	28				
OHU	Wynn, Christina	28				
DEV	Butler, Kiara	27				
DEV	Curtis, Stephanie	27				
GCJFCS	Davis, Tiffany	27				
CHS	Gilmore, Devonta	27				
OHU	Howard, Arlina	27				
CHS	Nettles, Markisha	27				
OHU	Pittard, Deangelo	27				
DEV	Pyles, Lisa	27				
DEV	Bartle, Julie	26				
DEV	Collins, Sara	26				
DEV	Daniels, Audrey	26				
GCJFCS	Davila, Christy	26				
GCJFCS	Edwards, Sara	26				
DEV	Gadson, Berlendah	26				
GCJFCS	Mcgough, Charity	26				
CHS	Sackett, Brandi	26				
CHS	Simmons, Vereuch	26				
GCJFCS	Thompkins, Eureka	26				
GCJFCS	Williams, Medericka	26				
GCJFCS	Bradley, Billie	25				
GCJFCS	Carmon, Ashley	25				
GCJFCS	Flinn, Joanne	25				
DEV	Hamilton, Shuntia	25				
GCJFCS	Martin, Nicole	25				
GCJFCS	Ottesen, Jesse	25				

Caseload of 30+ Children						
СМО	CMO Case Worker					
CHS	Ware, Christina	38				
CHS	Huggins, Ebonye	37				
CHS	Washington, Chastity	36				
CHS	Bjorklund, Kaitlyn	35				
CHS	Duey, Deborah	34				
CHS	Mills, Clyatt	33				
CHS	Hiers, Katherine	32				
CHS	Friday, Michelle	31				
OHU	Gonzalez, Jesus	31				
GCJFCS	Velez, Jose	31				
CHS	Ervin, Chuana	30				
DEV	Moffitt, Sarah	30				
DEV	Riley, Tinisha	30				
CHS	Saitta, Alexis	30				

Red = Supervisors / Resigned CM carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 9/04/2017

Count of Case Managers Within a Caseload Range								
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM	
CHS	0	6	3	4	10	23	24.7	
DEV	2	8	9	8	2	29	19.2	
GCJFCS	2	6	7	12	1	28	19.7	
OHU	0	6	17	3	1	27	19.0	
# of Case Managers	4	26	36	27	14	107	20.0	

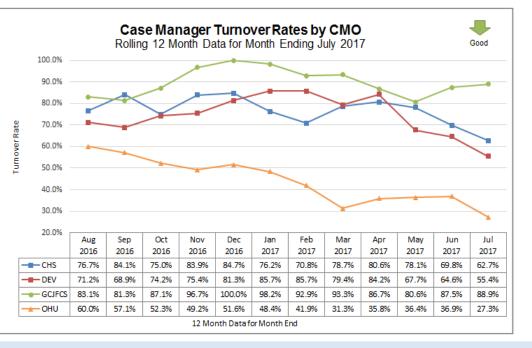
Percent of Case Managers That Are at or Under the National Caseload Standard of 15							
СМО	# Case # W/Caseload at Percent at 15 Managers 15 or lower or lower						
CHS	23 6 26.1%						
DEV	29	34.5%					
GCJFCS	GCJFCS 28 8 28.6%						
OHU	U 27 6 22.2%						
HFC	107	30	28.0%				

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

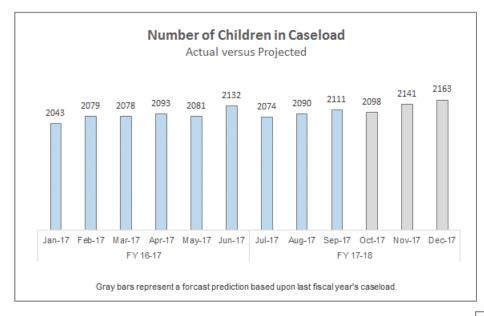
Employee Turnover Rates By CMO						
12 Month Data for Month Ended July 2017						
CMO Case Manager Case Manager Supervisor						
CHS	62.7%	26.7%				
DEV	55.4%	13.3%				
GCJFCS	88.9%	12.5%				
OHU	27.3%	0.0%				

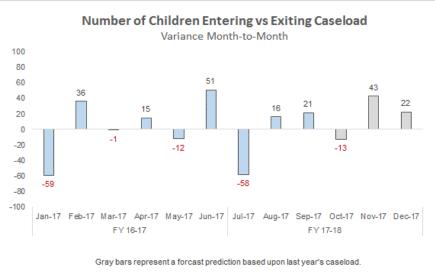




Number of Children Entering – Exiting Care

Actual Caseload and Month-to-Month Variance with Forecast Prediction







Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2017 FSFN Data as of 9/04/17							
Agency	Mom % Completed	Dad % Completed					
CHS	74.59%	50.34%					
DEV	70.73%	51.22%					
GCJFCS	70.59%	45.96%					
OHU	77.50%	66.67%					
HFC	HFC 72.62% 50.43%						
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad							
Source: Mindshare Mother / Father Contacts Dashboard							

	Birth Parent Contact Required and Completed - July 2017								
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average		
CHS	264	193	73.1%	164	84	51.2%	62.2% 🗡		
DEV	205	149	72.7%	120	66	55.0%	63.8% 🗡		
GCCC	220	164	74.5%	143	76	53.1%	63.8% 🎽		
OHU	65	47	72.3%	28	19	67.9%	70.1% 🧡		
TOTAL	754	553	73.3%	455	245	53.8%	63.6%		
Source: FSF	N Report - "Wo	orker Contacts v	with Birth Paren	ts Listing by Ag	ency" Data-as	s-of: 08/09/17			



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

	Health Information in FSFN for Children in OHC as of 9/04/17									
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance				
CHS	391	100.0%	94.9%	93.4%	98.2%	95.5%				
DEV	361	99.7%	98.6%	92.6%	98.1%	96.4%				
GCJFCS	387	100.0%	98.2%	96.2% 🎽	99.7%	98.0%				
OHU	158	98.7%	96.8%	93.3%	97.5%	95.9%				
HFC	1297	99.8%	97.1%	94.2%	98.5%	96.6%				
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	Idren in Out-of-hom	e Care Daily Listing	- OCWDRU"				

Health lefermentions in EQEN for Obildren in OUC as a 60/04/47

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update					
CHS	0	20	15	7					
DEV	1	5	14	7					
GCJFCS	0	7	10	1					
OHU	2	5	5	4					
Total	3	37	44	19					
Source	Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"								

Health Information in FSFN for Children in OHC on 7/31/17

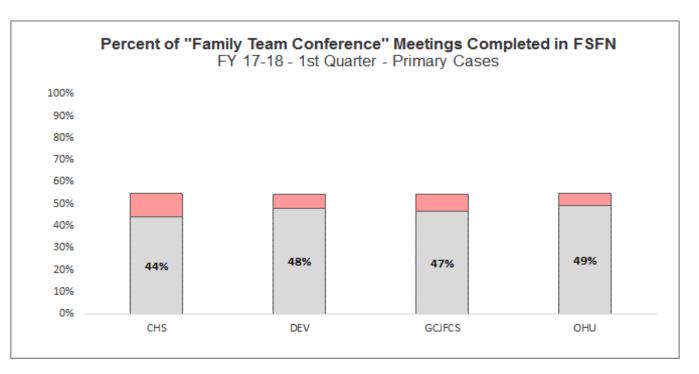
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	851	100.0%	98.2%	98.6%	98.6%	98.5%
Families First Network	1312	99.6%	96.1%	86.9%	88.2%	90.4%
Community Partnership for Children	1164	100.0%	88.7%	74.6%	94.5%	85.9%
Family Integrity Program	190	100.0%	96.8%	95.9%	90.5%	94.4%
Family Support Services of North Fla	940	100.0%	98.7%	94.8%	97.7%	97.1%
Kids First of Florida, Inc.	266	99.6%	93.2%	92.0%	95.9%	93.7%
Partnership for Strong Families	868	100.0%	98.7%	95.5%	99.1%	97.8%
Brevard Family Partnership	717	99.6%	95.8%	94.7%	94.9%	95.1%
CBC of Central Fla	1274	100.0%	96.0%	96.8%	98.2%	97.0%
CBC of Central Fla (Seminole)	398	100.0%	94.5%	95.3%	89.9%	93.2%
Heartland for Children	1257	99.8%	97.1%	94.4%	98.4%	96.6%
Kids Central, Inc.	1628	99.8%	92.6%	92.6%	97.7%	94.3%
Childrens Network of SW Florida	1542	99.7%	94.9%	90.8%	95.6%	93.7%
Eckerd Community Alternatives	2029	99.9%	98.3%	94.2%	83.6%	92.0%
Eckerd Community Hillsborough	2404	100.0%	99.5%	97.6%	63.6%	86.9%
Sarasota Y/Safe Children Coalition	1071	100.0%	92.2%	53.3%	98.7%	81.4%
ChildNet-Broward	2171	99.9%	96.1%	90.0%	94.7%	93.6%
ChildNet-Palm Beach	993	100.0%	91.1%	86.8%	99.3%	92.4%
Devereux CBC	608	99.8%	95.4%	94.3%	95.9%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1875	99.9%	96.3%	94.0%	96.9%	95.7%
Statewide	23558	99.9%	95.8%	90.8%	91.7%	92.8%
HFC Rank in Category			6th	9th	5th	5th



Family Team Conferences Completed

FY17-18 – 1st Qtr Target: 55%

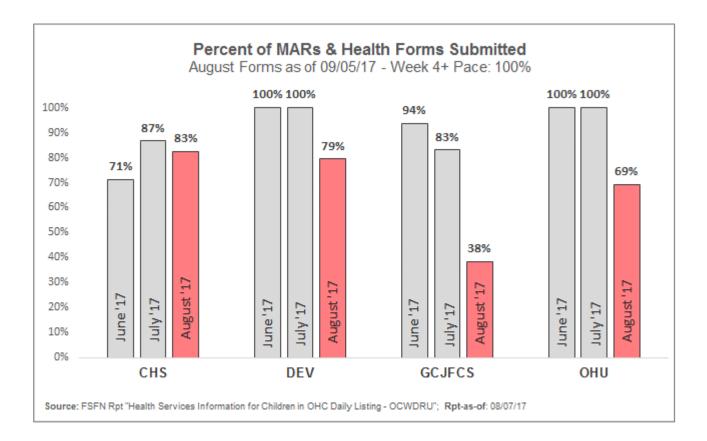
Percent of Family Team Conferences Completed Primary Cases with an FTC Meeting Completed as of 9/04/2017									
	FTC's C		y Quarter Sr		FY FTCs by 1st Qtr Caseload				
Agency	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 17-18	FTCs Remaining	1st Qtr Caseload	FYD Percentage
CHS	7				115	7	27	260	44%
DEV	14				128	14	17	266	48%
GCJFCS	2				113	2	19	242	47%
OHU	6				51	6	6	104	49%
Grand Total	29				407	29	69	872	47%
FSFN CARS - Caselo	ad 1st Qtr-as-	of: 07/09/17							





Medication Administration Records and Health Management Forms – August 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

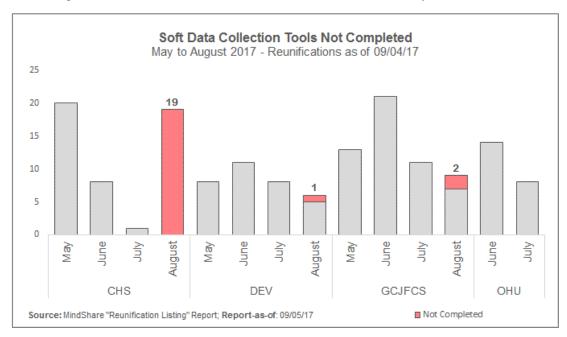


MindShare Predictive Analytics - Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Aug 2017 Percentage of children who have had an assessment tool completed								
Agency	No	Yes	Total	% Complete				
CHS	1	33	34	97.1%				
DEV	4	11	15	73.3%				
GCJFCS	3	44	47	93.6%				
OHU	9	6	15	40.0%				
Grand Total	17	94	111	84.7%				

Source: MindShare "Reunification Listing" Report; Data-as-of: 09/04/17

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed





Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 9/04/2017								
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total				
CHS		3	9	12				
DEV		1	1	2				
GCJFCS			10	10				
OHU				0				
CPI			9	9				
NTF			2	2				
Grand Total	0	4	31	35				

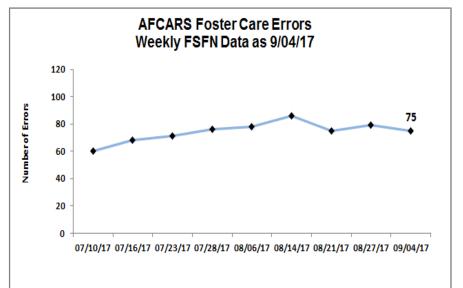
Placement Exceptions Totaled By Agency Last 6 Reporting Periods								
Agency	7/28/2017	8/6/2017	8/14/2017	8/21/2017	8/27/2017	9/4/2017		
СНЅ	12	13	9	4	5	12		
DEV	7	6	10	1	14	2		
GCJFCS	20	14	18	11	13	10		
они	2	12	6	4	8	0		
СРІ	15	7	12	10	10	9		
NTF			1		1	2		
District Total	56	52	56	30	51	35		



Data Exceptions: AFCARS

Data for Reporting Period - 4/01/17 – 9/30/17

AFCARS Foster Care Report								
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total		
CHS			2		19	21		
DEV			1		18	19		
GCJFCS			3		19	22		
OHU			5		4	9		
CPI	3		1			4		
Total	3	0	12	0	60	75		
Source : FSF	N AFCARS Foste	er Error Report	& OCWRDU	Rpt as of: 9/04	1/17			



AFCARS Adoption Errors Weekly FSFN Data as of 9/04/17

AFCARS Adoption Errors								
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total		
CHS								
DEV								
GCJFCS					1	1		
OHU								
HFC					6	6		
Total	0	0	0	0	7	7		
Source : FSFI	Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 9/04/17							



Family Functioning Assessment – Methodology Cases

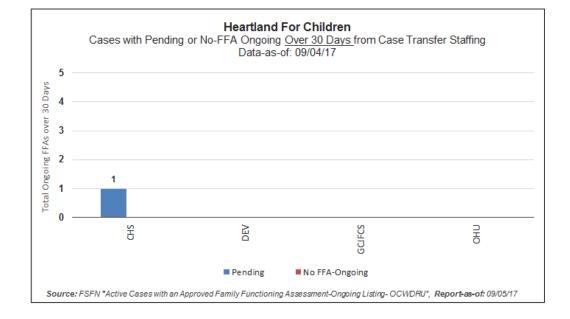
Timeliness of FFA "Approval" on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 09/04/17								
Agency	y No FFA Pending Approved Total							
CHS	8	6	269	283				
DEV	5	7	271	283				
GCJFCS	8	4	261	273				
OHU	0	8	114	122				
Total	21	25	<mark>915</mark>	961				

CMO Contract Measure $11 - 1^{st}$ Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 09/04/17									
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely	Adjusted Perfomance					
CHS	19	24	79.2%	83.3%					
DEV	28	28	100.0%	100.0% 籹					
GCJFCS	36	37	97.3%	97.3% 🎽					
OHU	24	24	100.0%	100.0% 籹					
HFC TOTAL	107	113	94.7%	95.6%					

FY 17-18 Target = 95% and above.





The day in court that they terminated my parental rights I asked my daughter if I could kiss her. She looked over to check if her foster mother would let her. Then she put her head down. I went and gave her a big kiss on that soft little cheek of hers. Her face lit up. Then her lawyer took her away. It was the last time I saw my daughter.

August 23, 2017 by Lisa Maria Barbas

Rise Magazine





How are we informing, orienting and encouraging parents?

KNOWLEDGE:

Parents who are informed, well-oriented to the system and regularly encouraged have a better chance of success. We don't need science to tell us that – we know that from our own lives – everyone does better under those circumstances

ACTION:

Make the first contact as positive as possible

The first contact a parent has with a child welfare agency can feel intense and scary. You have all these new authority figures in your life, telling you what you are mandated to do. The hate parents are feeling at this point makes any wrong wording feel like an attack or judgment. Parents need to have some sense of control restored.

From a mother:

"First, caseworkers can emphasize the choices parents do have. For example, even if a parenting class is mandated, parents can choose the type or location. Choices give parents back a sense of control. Many times the system may think parents don't know what they need, but I have learned that parents do know what their families need, and if given the chance to understand the options, they will tell the worker what services they think would benefit their family. When I had my case, they kept sending me to anger management classes. Doing anger management three times did not take away my anger. It made me angrier that I had to keep repeating a service that wasn't actually servicing me or my family. In reality, I wasn't an angry person, I was broken for not having my son. What I felt was grief."

Help Parents Get Organized

Caseworkers can also help parents organize their thoughts and plan by giving them a calendar and going through their calendar for the week and for the month. They can discuss transportation time and costs, and try to help parents schedule as many services as possible in one place. Some caseworkers may view this as babysitting, but parents are not used to navigating so many things and don't feel they can negotiate about what they should do first. With government systems, we get a piece of paper in the mail telling us, "You'd better come do this!" Parents can use some coaching to prioritize.





continued ...

Put It on Paper

Another way agencies can help from the beginning is by giving parents written information. Under stress, parents might not even hear what's being said at their conference.

From a mother:

"Parents are usually told what not to do. Tell us what we should be doing, to move our cases forward."

Encouragement Goes a Long Way

Caseworkers can be trained to notice, acknowledge and document small successes, even when they may seem trivial. For a parent, completing a service is big; a caseworker may have that, "you were supposed to do this" type of feeling. A little acknowledgment of "You did it, good job, you're moving in the right direction" can go a long way in engaging the parent further. It's not easy to build a culture of encouragement when there's so much in child welfare that's discouraging, but it can be done.

From a mother:

"I ask you to empower your staff with the understanding of toxic stress and how it seriously affects parents in planning for their children. And I ask you to prepare parents for the feelings they and their children may experience during the foster care process. I can assure you that looking at your agency from a toxic stress perspective and a parent's perspective might be hard, but changing how you welcome, inform, orient and encourage parents can make your work easier and it can make a powerful difference for your staff, for the kids you serve and for parents like me."

May 11, 2017 by Jeanette Vega Rise Magazine

This Knowledge to Action was taken entirely from an article was written by Ms. Vega. Some of the language was changed for flow and content. The From a Mother sections are direct quotes from her.



Community Based Care Lead Agency Map



5 Citrus, Hernando, Lake, Marion, Sumter Kids Central, Inc. 9 Orange, Osceola CBC of Central Florida 10 Central Hardee, Highlands, Polk Heartland For Children 18 Seminole CBC of Central Florida 18 Brevard Brevard Family Pathership 6 Placeson, Pinelias Eckerd Community Alternatives 12 DeSoto, Manatee, Sarasota Sarasota Family YMCA, Inc. 13 Hilsborough Eckerd Community Alternatives		Escal	nbia Santa Okaloosa Rosa Mation 01	Holmes 14 Jackson Washington Bay Calhoun Bay Liberty Wakulla Gulf Franklin	Jefferson Madison Hamilton Taylor Lafayette Columbia Baker Lafayette Columbia Baker Lafayette Columbia Baker Dioie Sichrist Alachua Putham Fagler
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