



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, August 30, 2020

Conference Call Only

Wednesday, September 02, 2020 at 10 a.m.

Conference Call: 866-607-2795
Participant Number: 507 586 942#



Community Based Care Lead Agency Scorecard

FY 19-20, 4th Quarter: April 01, 2020 to June 30, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/19 - 03/31/20	04/01/19 - 03/31/20	04/01/19 - 03/31/20	07/01/19 to 06/30/20	07/01/18 to 06/30/19	7/1/2019	07/01/17 to 06/30/18	07/01/19 to 06/30/20	6/30/2020	6/30/2020	07/01/19 to 06/30/20	6/30/2020
Big Bend CBC (Circuit 2 & 14)	4.49	96.1%	98.7%	99.4%	26.9%	44.2%	92.9%	3.63	93.3%	72.9%	68.7%	63.8%
Brevard Family Partnership	6.36	92.8%	95.3%	99.8%	39.2%	47.4%	88.5%	2.89	96.5%	87.2%	96.3%	67.5%
ChildNet - Broward	6.14	96.3%	97.4%	99.8%	42.4%	58.0%	89.4%	3.09	97.4%	84.7%	98.2%	61.4%
ChildNet - Palm Beach	4.28	95.5%	96.9%	99.8%	42.4%	59.4%	90.0%	2.80	97.2%	76.0%	98.3%	61.4%
Children's Network of SW Florida	9.56	96.4%	96.1%	99.9%	44.0%	56.9%	86.5%	3.76	97.9%	91.9%	92.3%	68.3%
Citrus Health Network	7.85	97.4%	98.5%	99.6%	34.0%	57.1%	86.9%	4.01	95.9%	76.8%	82.9%	57.8%
Communities Connected for Kids	3.86	95.1%	97.1%	99.5%	34.6%	56.6%	90.9%	3.37	91.7%	80.1%	82.6%	63.3%
Community Partnership for Childr.	5.71	93.8%	94.9%	99.6%	31.9%	58.5%	85.6%	2.66	91.9%	64.3%	92.5%	69.6%
Eckerd Community Alternatives	10.16	95.1%	95.5%	99.7%	28.9%	41.6%	89.8%	4.66	86.9%	53.8%	83.1%	60.7%
Eckerd Community Hillsborough	6.3	95.4%	97.0%	99.6%	32.0%	42.5%	90.3%	5.51	97.5%	81.5%	85.2%	59.4%
Embrace Families	9.22	94.8%	96.3%	99.2%	36.3%	47.2%	92.1%	3.32	91.4%	65.0%	89.6%	64.4%
Families First Network	5.20	96.2%	95.9%	99.4%	31.6%	41.6%	91.7%	4.77	89.4%	72.9%	74.2%	63.3%
Family Integrity Program	5.08	94.2%	96.3%	99.9%	50.9%	78.9%	97.6%	3.56	96.2%	56.4%	100.0%	62.5%
Family Support Services North Fla	8.64	95.5%	95.8%	99.7%	44.6%	62.2%	89.7%	3.45	93.5%	76.9%	93.3%	64.9%
Heartland For Children	4.48	93.4%	95.6%	99.9%	39.9%	51.6%	88.1%	2.90	97.4%	83.2%	88.2%	60.9%
Kids Central, Inc.	5.18	97.0%	97.2%	99.8%	40.7%	45.5%	91.7%	3.67	95.6%	83.5%	90.9%	73.3%
Kids First of Florida, Inc.	5.36	94.0%	94.7%	99.7%	25.5%	66.6%	97.8%	3.02	82.6%	52.4%	100.0%	66.6%
Partnership for Strong Families	3.68	95.8%	98.3%	99.7%	42.2%	62.1%	91.4%	3.06	92.7%	83.8%	92.8%	64.8%
Sarasota Y/SAFE Children Coali...	6.34	93.9%	97.4%	99.7%	39.2%	51.9%	89.8%	3.79	98.0%	69.7%	82.0%	63.2%
Statewide	6.70	95.5%	96.5%	99.4%	37.2%	50.6%	89.9%	3.76	92.9%	74.9%	88.1%	64.0%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 08/01/20 - 08/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99%
DEV	0	100.00%
OHU	3	99.99%
Total	4	99.99%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 08/30/20</i>		

# of Children Not Seen, Month of August 2020	
# Not Seen	Agency
1	CHS
2	DEV
1	OHU
2	CPI
6	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 08/30/20</i>	





Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 08/24/20 thru 08/30/20			
Agency	Timely	Un-Timely	Total
CHS	2	6	8
DEV		3	3
OHU		4	4
Total	2	13	15

Scorecard Measure #5 - 10/01/18 to 09/30/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - <u>1st Qtr</u> as of 08/30/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	144	343	42.0% 
DEV	86	302	28.5%
OHU	120	274	43.8% 
HFC Total	350	919	38.08%

Number of Children to Achieve SM05 Target – **23 Children**

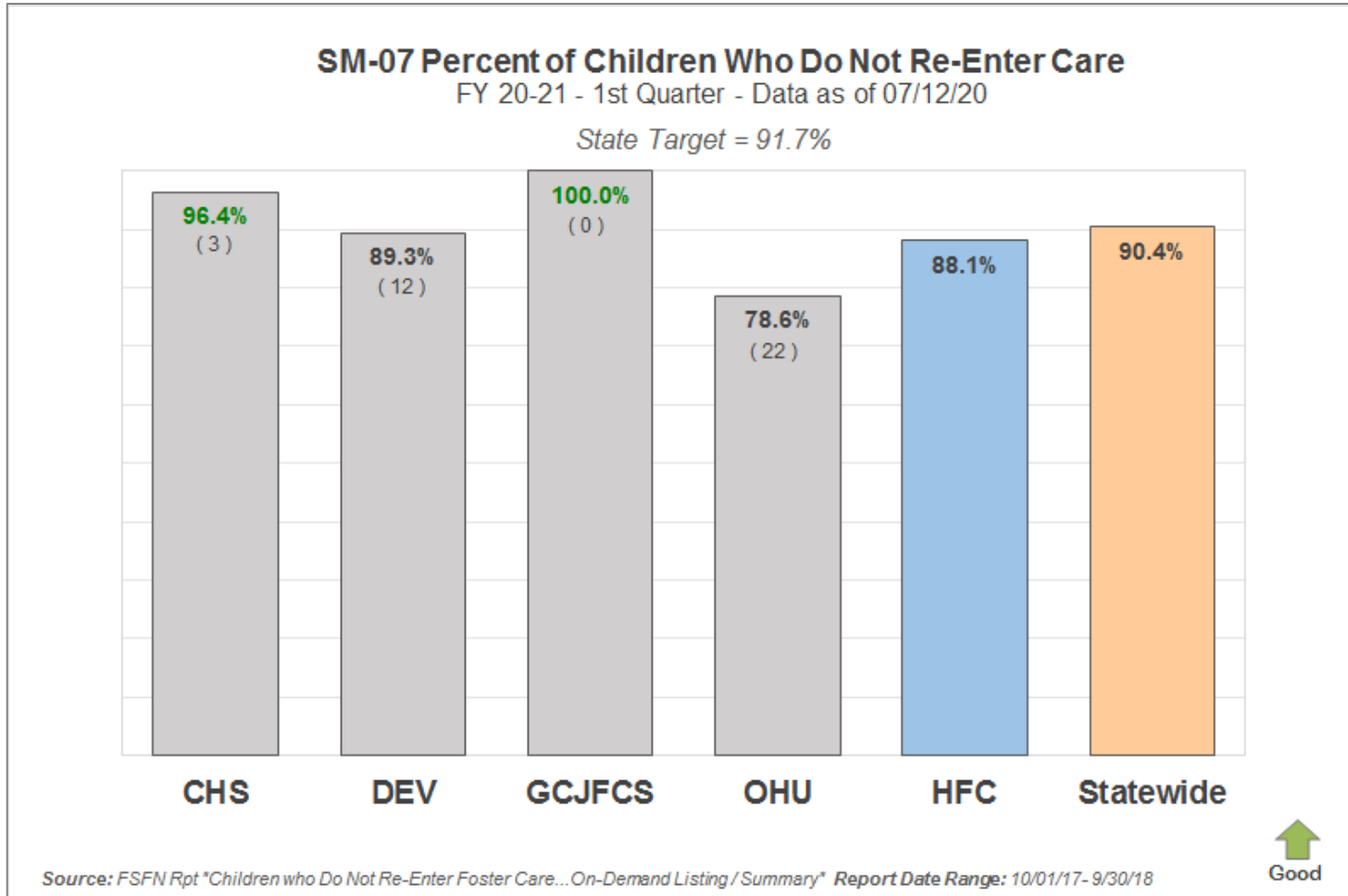
Scorecard Measure #6 - 10/01/19 Children Achieving Permanency within 12-23 Mths FY 20-21 - <u>1st Qtr</u> as of 08/30/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	65	125	52.0% 
DEV	65	126	51.6% 
OHU	48	103	46.6% 
HFC Total	178	354	50.3%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

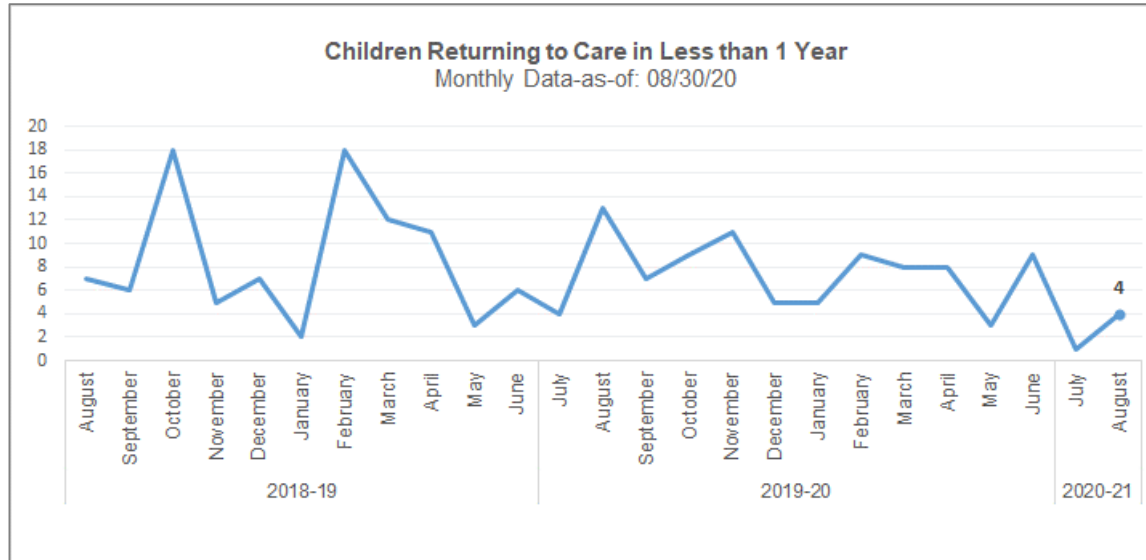
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 08/24/20 - 08/30/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	8/21/2020	141834-CHSFL	6/27/2019	6/16/2020	12	2	< 1.0 yr	N	-
CHS	6/8/2020	141839-CHSFL	8/1/2012	10/8/2013	14	80	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 08/31/20



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

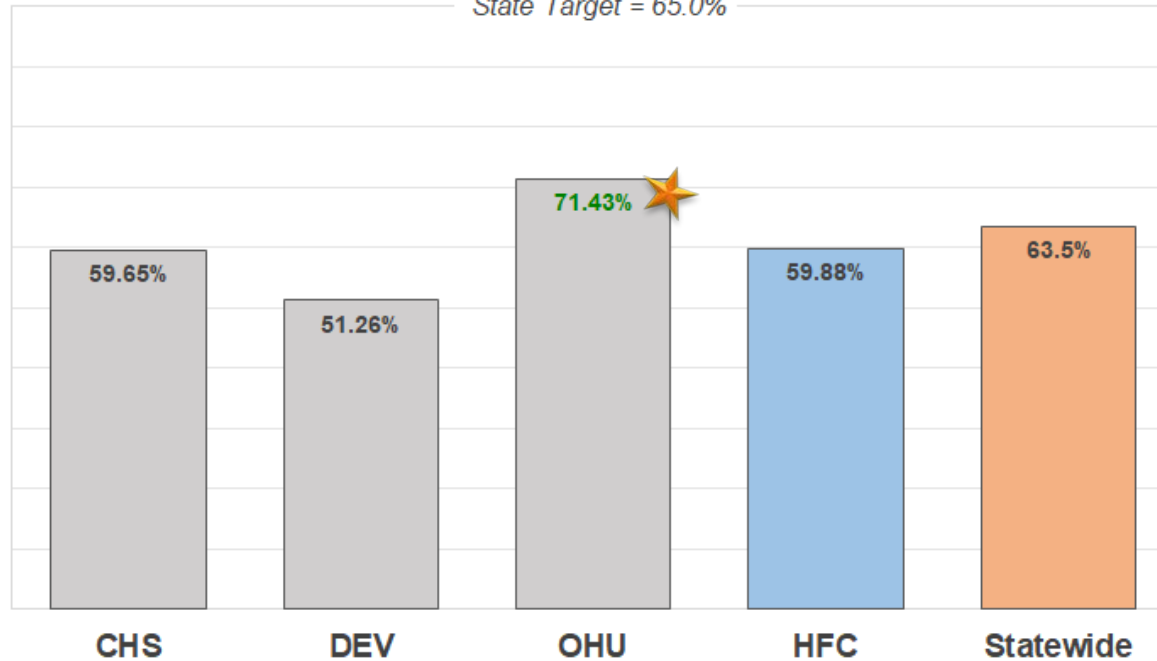
SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	68	114	59.65%
DEV	61	119	51.26%
OHU	65	91	71.43%
HFC	194	324	59.88%

SM-12 Percent of Sibling Groups Placed Together

FY 20-21 - 1st Quarter - Data as of 08/30/20

State Target = 65.0%



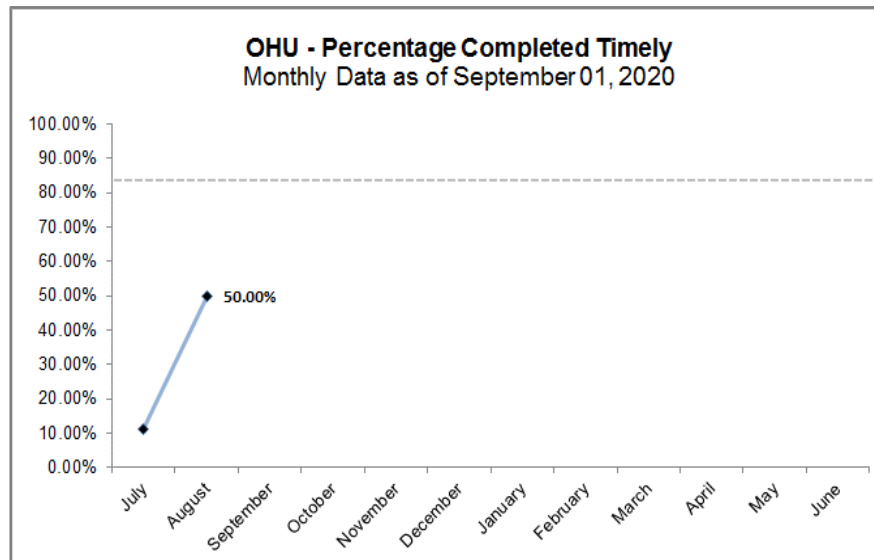
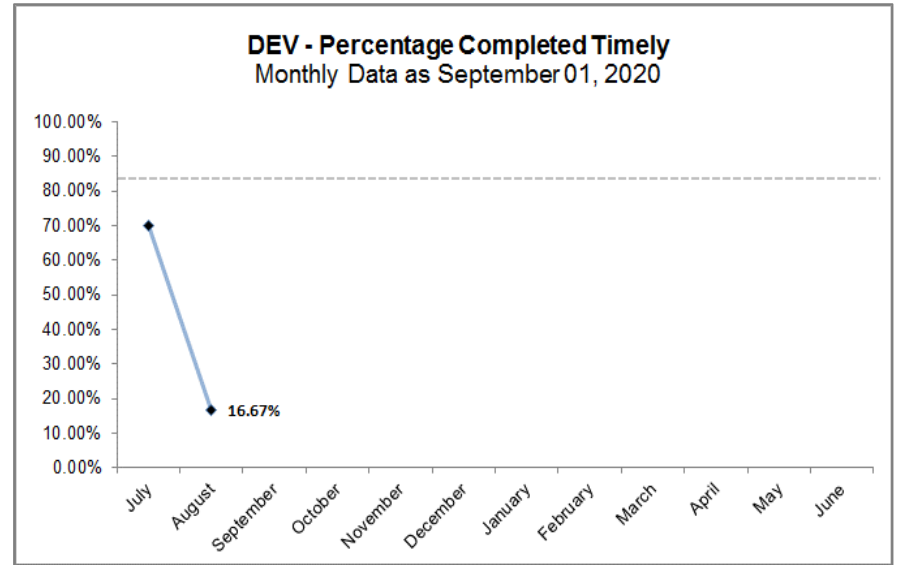
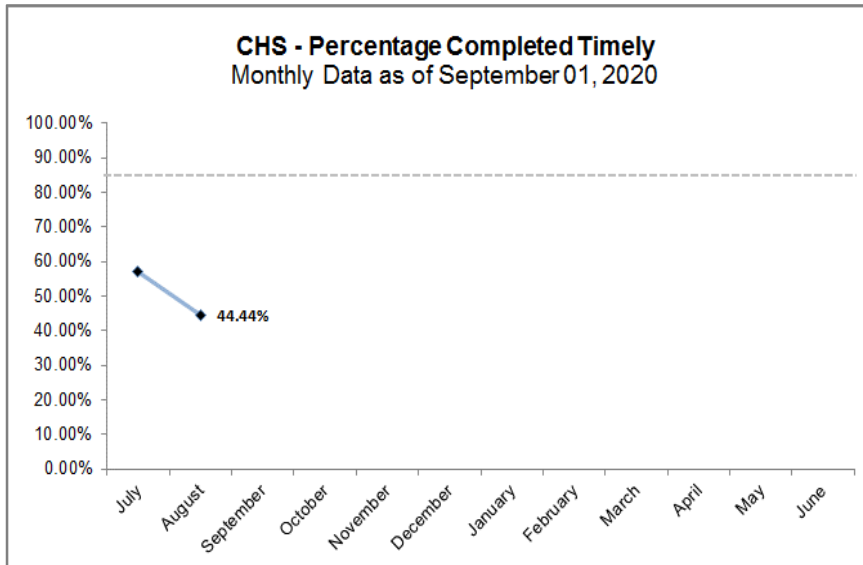
Source: FSN Rpt *Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary* Report Date Range: 08/31/20

Good



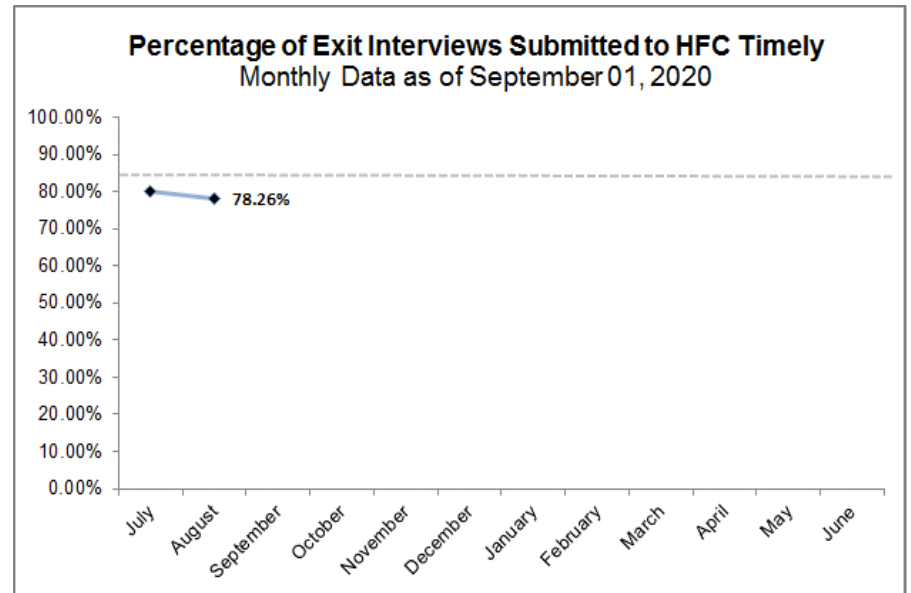
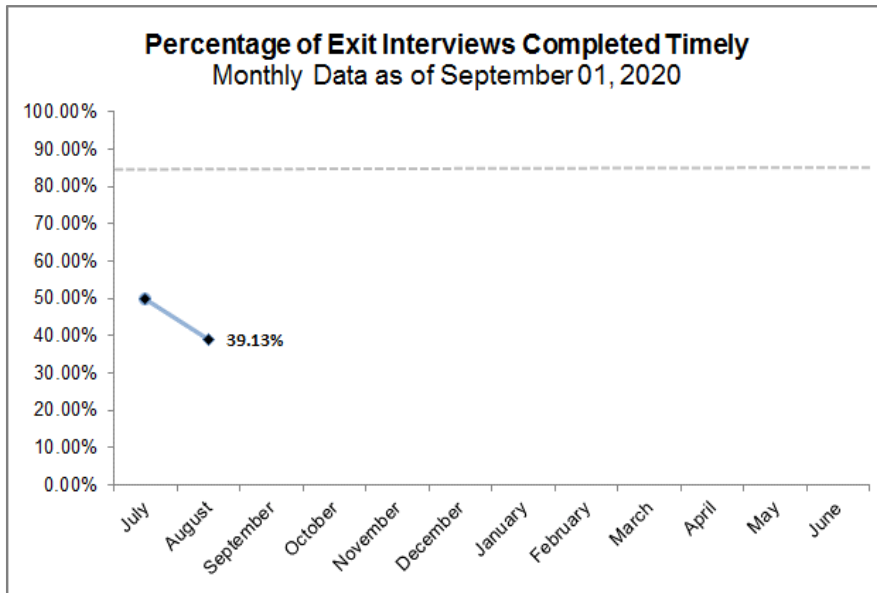
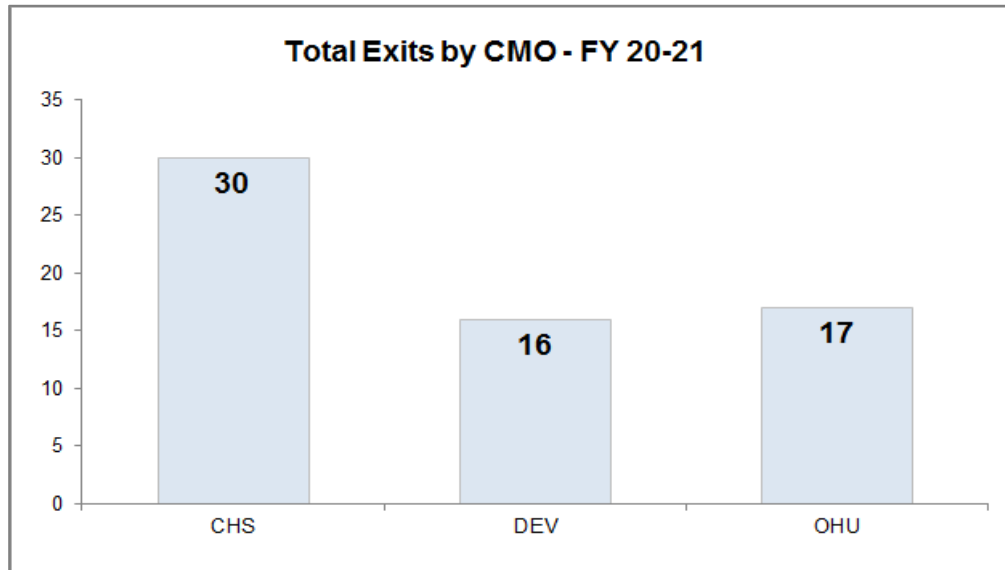
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 46.03%



Exit Interviews Trending by CMO

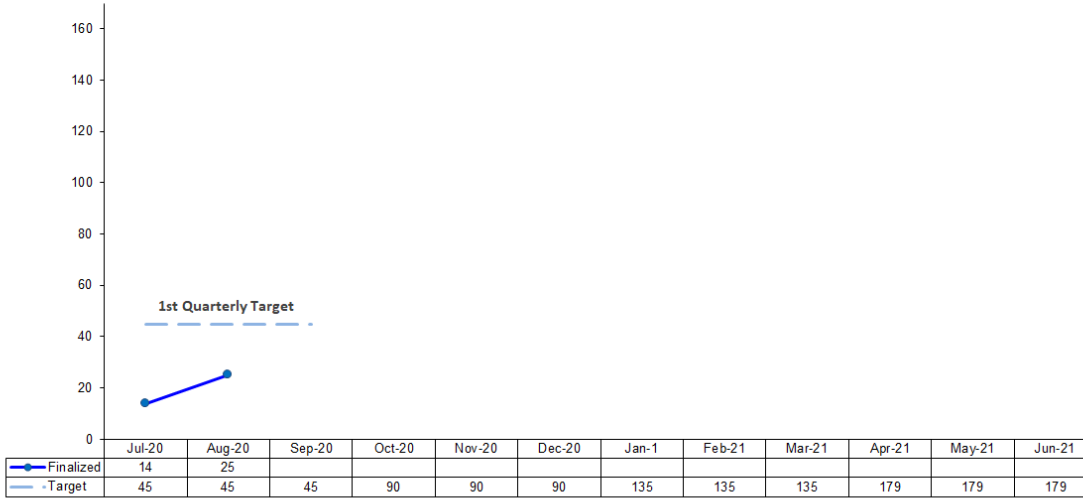
HFC Cumulative YTD Timeliness: 46.03%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: August 30, 2020


FY 20-21 Target = 179

Upcoming Finalization Dates

September 16, 2020

September 23, 2020

Adoption Finalizations FY 20-21 - 1st Quarter as of 08/30/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	3	8	17	47.1%
DEV	2	3	17	17.6%
OHU		14	11	127.3% 
Total	5	25	45	55.6%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
25	179	14.0%	8.0%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of August 24, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	14											58
Highlands	6	3											9
Hardee	0	1											1
Total	50	18											68
# Children Removed													
Polk	75	18											93
Highlands	9	6											15
Hardee	0	1											1
Total	84	25											109
Total Children Denied Shelter													
Polk	0	0											0
Highlands	0	0											0
Hardee	0	0											0
Total	0	0											0
# Children Placed with Relative													
Polk	52	11											63
Highlands	1	6											7
Hardee	0	0											0
Total	53	17											70
# Children Placed with Non-Relative													
Polk	7	1											8
Highlands	0	0											0
Hardee	0	1											1
Total	7	2											9
# Children Placed with Fictive Kin													
Polk	0	0											0
Highlands	0	0											0
Hardee	0	0											0
Total	0	0											0
# Children Placed in Foster Care													
Polk	16	6											22
Highlands	8	0											8
Hardee	0	0											0
Total	24	6											30

% of Children Sheltered Placed in Foster Care						
Data as of 08/24/2020						
Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	28.6%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	24.0%
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.2%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	27.5%

Shelter Count for the Week of August 18 - August 24, 2020			
	Polk	Highlands	Hardee
Shelters	2		
Children Removed	3		
Placed w/ a Relative	3		
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care			



Case Transfer Staffing Data

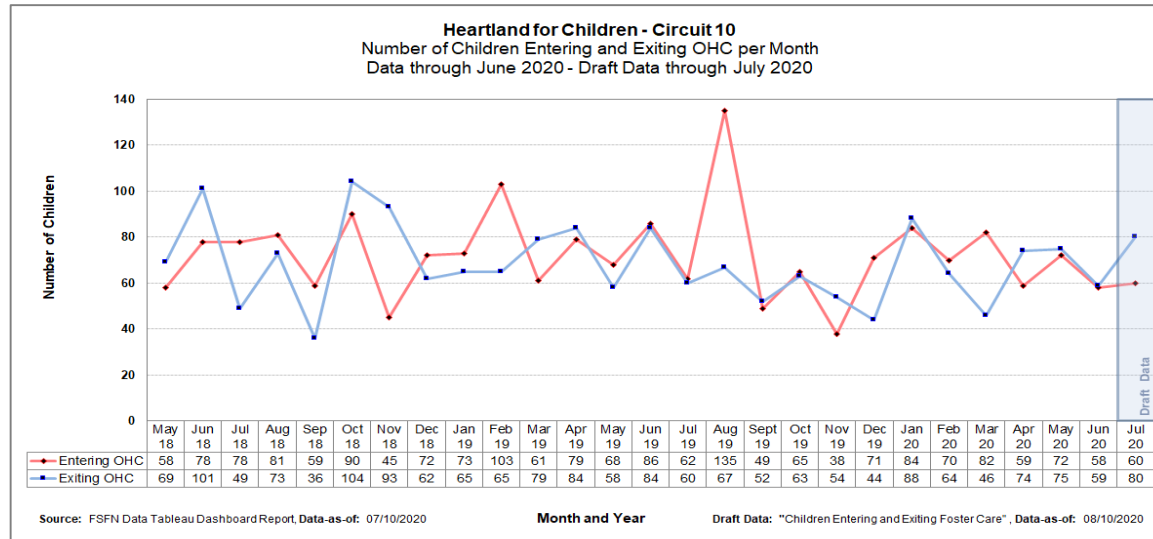
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 08/30/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41	32											73	414	460
Devereux	34	58											92	439	482
OHU Polk	12	20											32	177	196
One Hope	44	52											96	518	548
Total	131	162											293	1548	1686
Out of Home Care															
CHS	23	15											38	240	262
Devereux	24	38											62	253	291
OHU Polk	6	13											19	91	116
One Hope	11	16											27	106	125
Total	64	82											146	690	794
In - Home Judicial															
CHS	4	5											9	38	48
Devereux	0	5											5	40	37
OHU Polk	0	0											0	40	20
One Hope	0	0											0	8	11
Total	4	10											14	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12	6											18	90	110
Devereux	7	11											18	112	93
OHU Polk	6	6											12	31	52
One Hope	2	1											3	32	41
Total	27	24											51	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0											0	0	0
Devereux	0	0											0	0	0
OHU Polk	0	0											0	0	0
One Hope	31	35											66	360	363
Total	31	35											66	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1											1	8	12
Devereux	0	2											2	10	41
OHU Polk	0	4											4	8	2
One Hope	0	0											0	0	7
Total	0	7											7	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

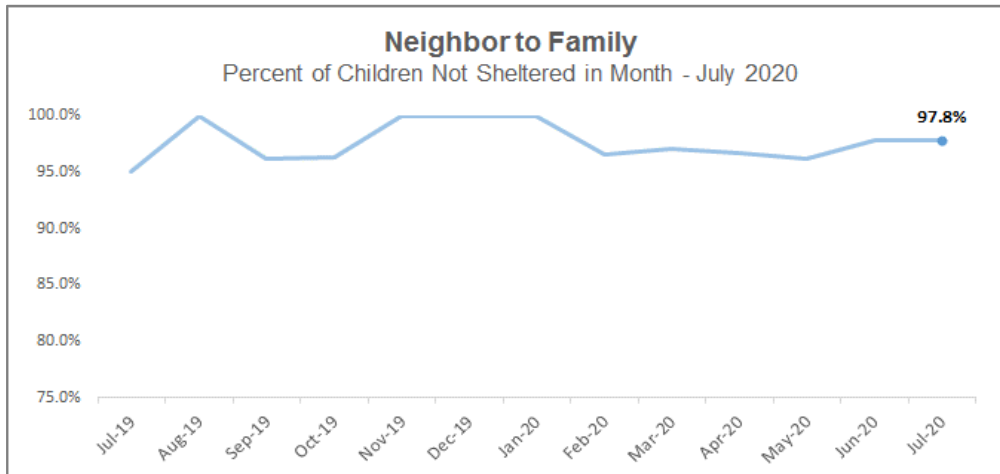
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.3%**

“She is very understanding and easy to reach.”

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 08/25/20 through 08/31/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	34	85
Specialized - Family Support	14	28
Prevention - Comm. Referral	15	30
Special Conditions Report	4	7
Nurturing Parenting	29	42
NTF - Total Services	96	192

NTF - Housing Resource Numbers	
Data since Inception to 08/31/20	
Referral Agency	Referrals
Children's Home Society (CHS)	42
Devereux (DEV)	16
One Hope United (OHU)	9
Neighbor To Family (NTF)	8
Total Housing Referrals	75

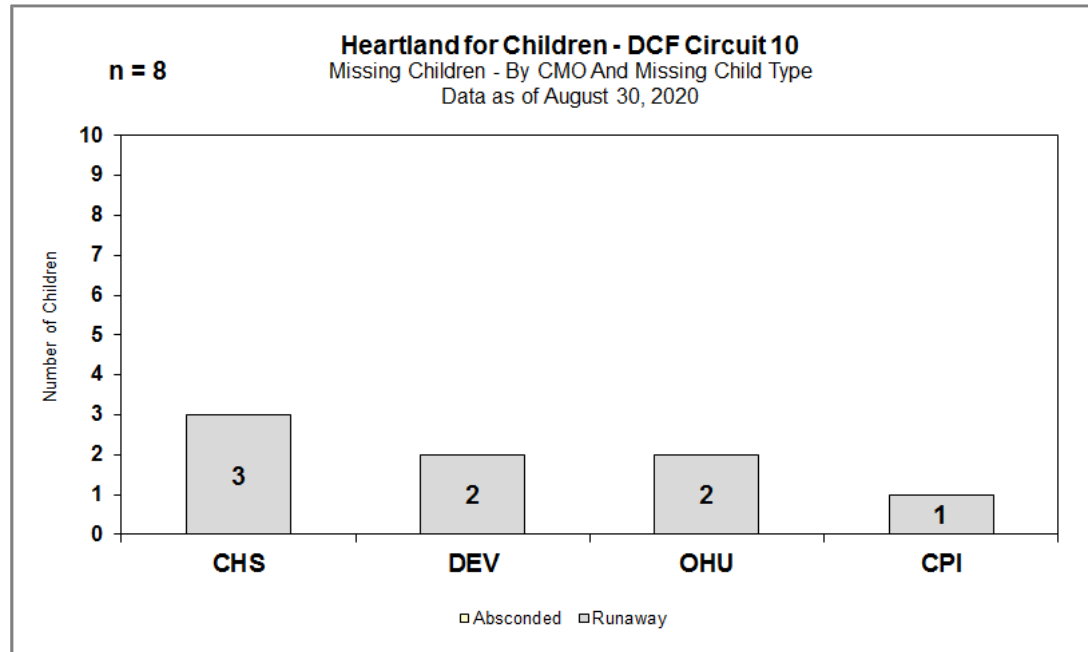


Referral Status and Housing Results	
Referrals - Active	7
Referrals - Closed	68
Total Families Housed	14 Families
Total Children Housed	37 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

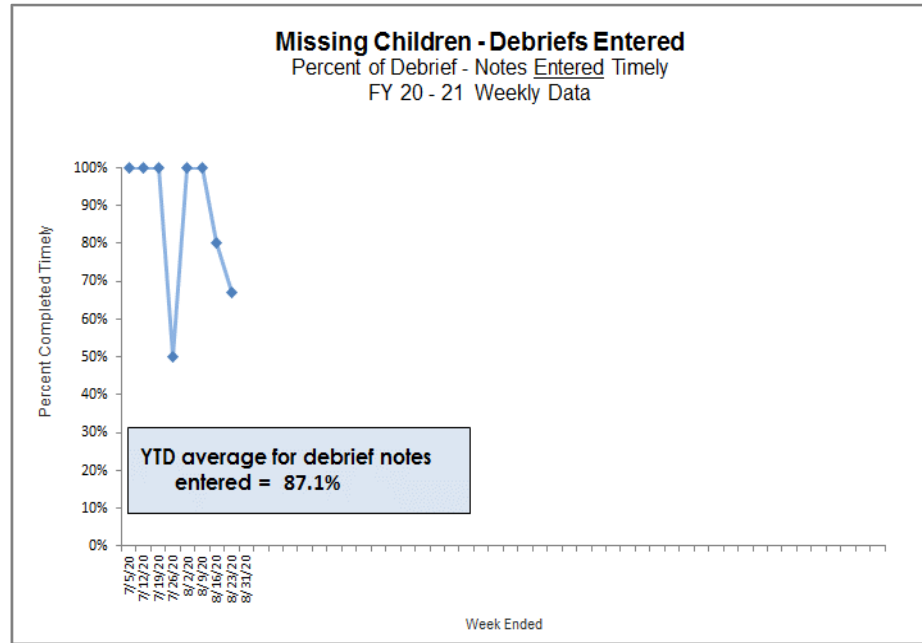
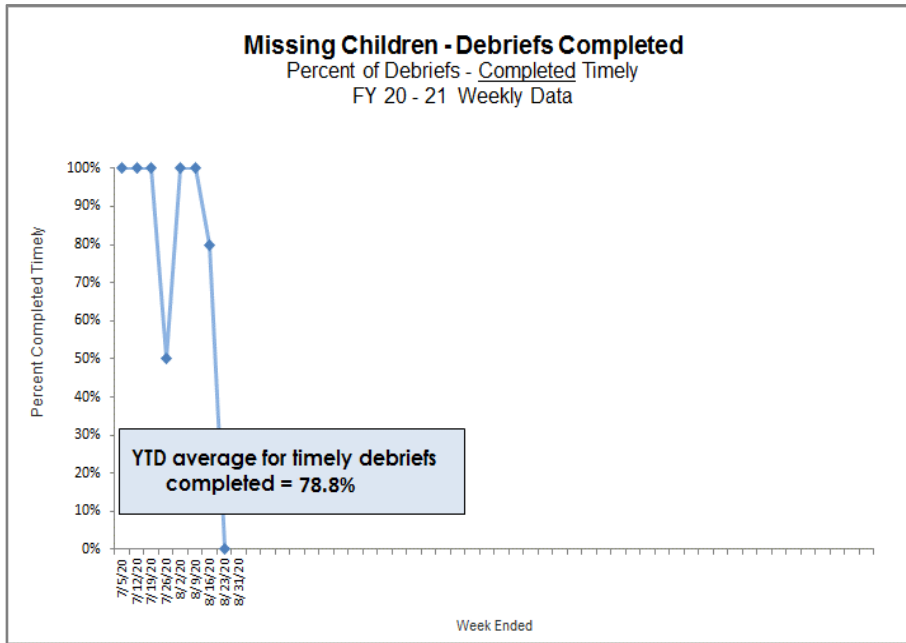


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
May 2020 (m/end)	-	28	-	96%	-	28	-
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
Jul 2020 (m/end)	-	24	-	100%	-	25	
8/2/2020	7	0	100%	100%	0	0	
8/9/2020	8	2	100%	100%	0	1	
8/16/2020	6	5	100%	100%	0	6	
8/23/2020	6	9	100%	100%	0	10	
8/30/2020	8	11	100%	100%	0	10	
8/31/2020	8	12	100%	100%	0	11	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 08/24/2020 through 08/30/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	0			-				-
DEV	0			-				-
OHU	0			-				-
PI	0			-				-
Total	0	0	0	-	0	0	0	-

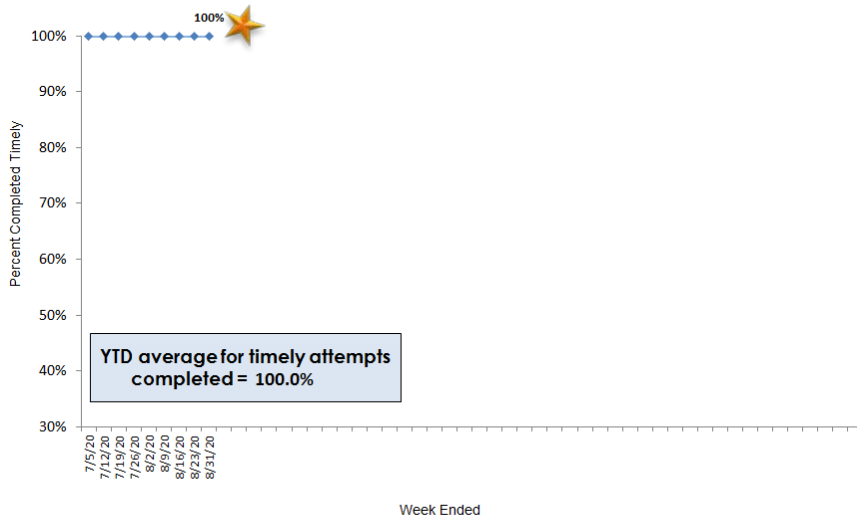


Missing Children – Attempts to Locate

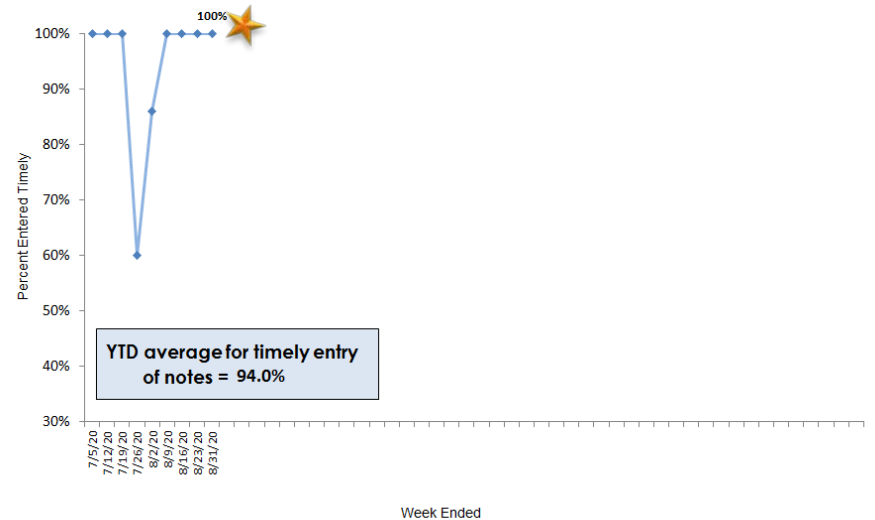
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 08/24/2020 through 08/30/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV				-				-
OHU	2	2	2	100%	2	1	3	100%
PI	1	1	1	100%	1	2	3	100%
Total	5	5	5	100%	5	3	8	100%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 20 - 21 Weekly Data



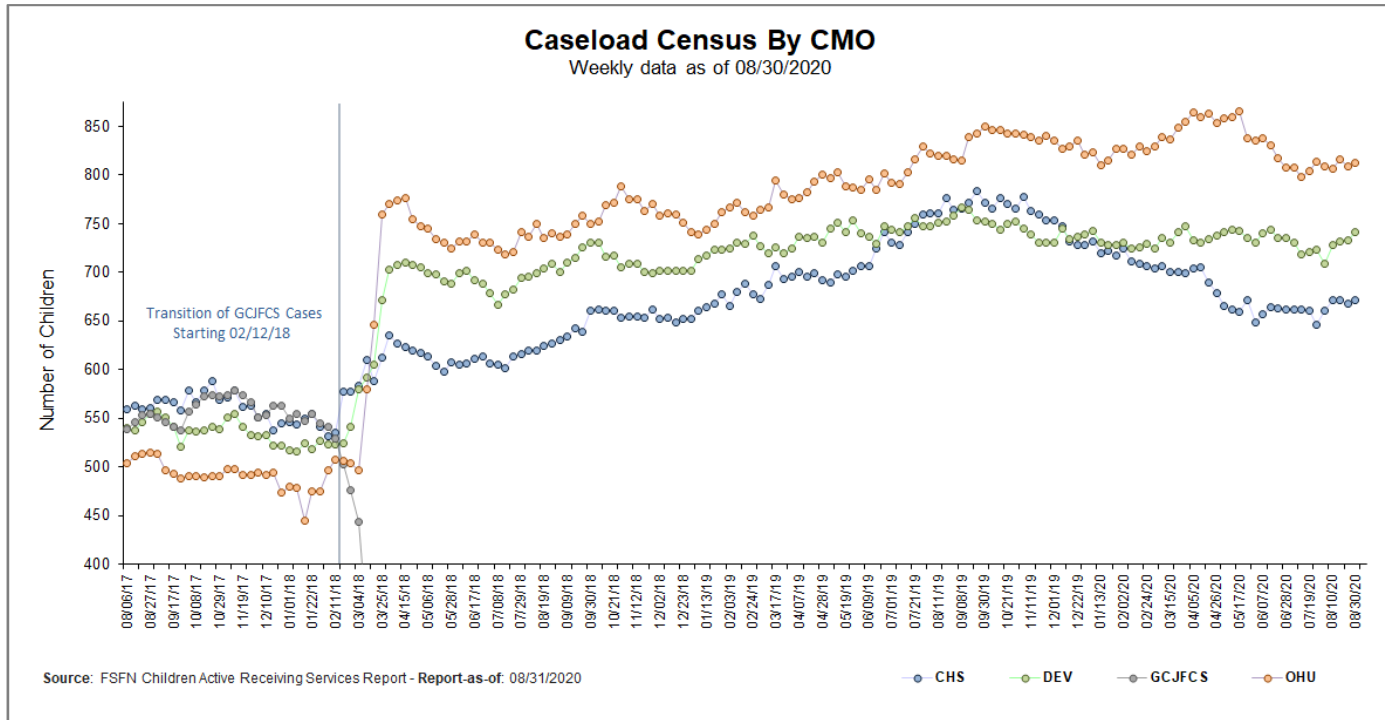
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 20 - 21 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	7/26/2020	8/2/2020	8/10/2020	8/16/2020	8/23/2020	8/30/2020
CHS	646	660	671	672	668	671
DEV	723	709	728	732	733	742
OHU	814	809	807	816	809	813
HFC Total	2183	2178	2206	2220	2210	2226



Caseload Census by Case Manager and Organization

Data as of 08/30/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Vermillion, Stephanie	5
DEV	Kue, Emily	4
OHU*	Spence, India	4
OHU*	Montoya, Maria	4
CHS	Martell, Raquel	4
OHU	Jean-Pierre, Winnie	3
DEV	Boatwright, Tamora	2
OHU	Bentancourt, Madelyn	2
OHU	Distler, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Latorre-Perez, Yohara	15
CHS	Cruz, Cheyleen	13
OHU	Torres-Hincapie, Lina	13
CHS	Torres, Alexandra	12
CHS	Johnson, Mariah	12
CHS	Jenkins, Lekeilah	11
OHU	Johnson, Randi	10
OHU	Boule, Adriana	10
OHU	Jauregui-Garza, Maria	9
DEV	Cruz, Jasmine	9
CHS	Taylor, Abigail	9
DEV	Velez, Jose	8
DEV	Kaburu, Pauline	8
DEV	Hollifield, Emily	7
DEV	Bailon, Margarita	7
DEV	Hamilton, Shuntia	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS	Nettles, Markisha	24
CHS	Fort, Angela	24
DEV	Cottle, Glenasia	24
CHS	Gilmore, Devonta	24
OHU	ownfield-Salahuddi, Courtn	24

Caseload of 16 - 24 Children (cont...)		
CMO	Case Workers	#
OHU	Crossen, Monaya	23
OHU	Meinke, Danielle	23
OHU	Jackson, Jenesis	23
OHU	Stevenson, Trina	23
CHS	Mena, Susie	23
CHS	Harder, Rachel	23
DEV	Lynch, Rodina	23
CHS	Anglin, Latoya	22
DEV	Pierce, Pamela	22
OHU	Howe, Danielle	22
CHS	Thelemague, Fabiola	21
DEV	Wilson, Audranay	21
CHS	Vegter, Hope	21
OHU	Sanchez-Torres, Christian	21
OHU	Lisbon, Ellarie	21
OHU	Hobby, Susan	20
OHU*	Virts, Emily	20
OHU	Gilchrist, Letecia	20
CHS	Sloan, Taylor	20
OHU	Cleveland, Tammy	19
DEV	Charles, Laura	19
OHU	Followell, Amanda	19
CHS	Mccalebb, Phalan	19
CHS	Owens, Sheltanya	19
OHU	Smith, Lorie	19
OHU	Washington, Woodrica	18
CHS	Harris, Michael	18
OHU	Southall, Akeva	18
OHU	Young, Pamela	17
CHS	Hiers, Katherine	17
CHS	Gellibert, Jill	16
DEV	Willix, Amensha	16
CHS	Poole, Angela	16
CHS	Humber, John	16
CHS	Baker, Ayshia	16
OHU	Christie, Alyssa	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Magee-Chytrus, Elaina	29
DEV	Khordehpaz, Minoo	29
DEV	Sheppard, Uniqua	29
CHS	Yates, Michelle	29
CHS	Bishop, Shane	28
DEV	Pyles, Lisa	28
OHU	Findley, Angela	27
DEV	Bickel, Sherry	27
DEV	Hernandez, Carmen	27
DEV	Balmaceda, Stephanie	27
OHU	Hardin, Natasha	27
DEV	Speed, Sammie	27
CHS	Luebke, Nicole	26
CHS	Fairley, Stephanie	26
DEV	Cartagena, Maria	26
CHS	Caswell, Jordan	25
CHS	Webster, Sabrina	25
OHU	King, Lora	25
DEV	Sumner, Cassandra	25
CHS	Washington, Chastity	25

Independent Living - Young Adults		
CMO	Case Workers	#
CHS	Raines, Todd	26
DEV	Gadson, Berlendah	25
DEV	O'Connor, Michelle	23
OHU	Thomas, Taylor	10
CHS	Nieves, Carlos	5
OHU	Vazquez, Roger	1

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Baldwin, Chenoa	51
OHU*	Calderon, Jose	49
OHU*	Gonzalez, Jesus	47
OHU	Mcfadden, Phillisha	45
OHU*	Simmons, Shannon	45
CHS	Friday, Michelle	40
DEV	Sepulveda, Mariel	37
DEV	Louis, Rachele	33
DEV	Marini, Kathryn	32
DEV	Coleman, Tangela	31
DEV	Davis, Katelyn	31
DEV	Brown, Regina	31
OHU	Colon, Lisette	30

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
DEV	Collins, Sara	20
OHU*	Montoya, Maria	13
CHS	Dankowski, Jennifer	12
OHU	Lockwood, Roneshia	10
OHU*	Spence, India	6
CHS	Nunzio, Nicole	4

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Nappier, Tammy	4
OHU	Newton, Kimberly	1
DEV	Jones, Dane	1

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	8

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 08/30/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	5	17	7	1	31	21.6
DEV	3	7	6	10	6	32	23.2
OHU	5	4	18	3	6	36	22.6
# of CMs	9	16	41	20	13	99	22.5

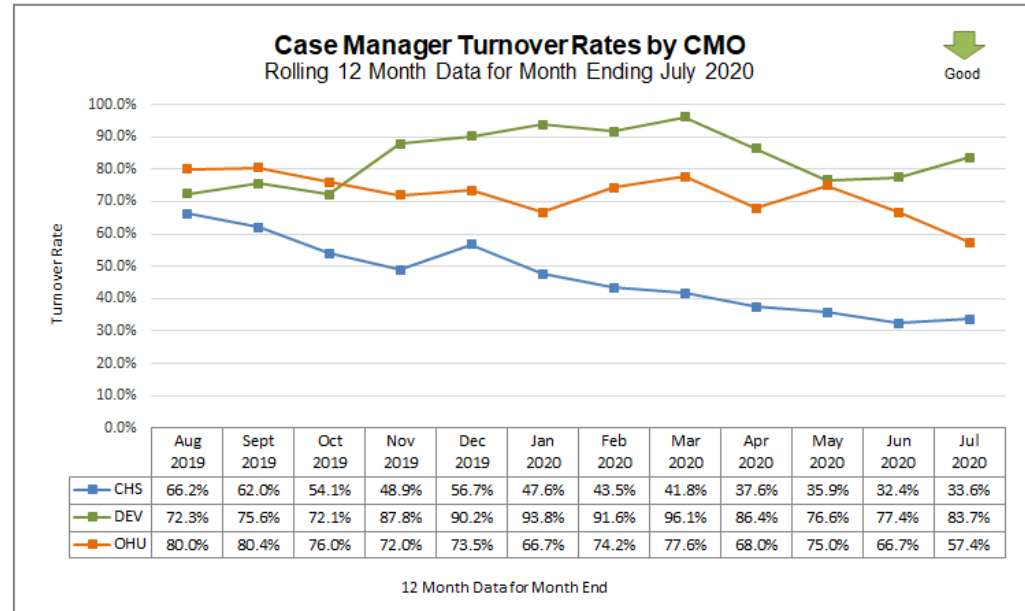
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	31	6	19.4%
DEV	32	10	31.3%
OHU	36	9	25.0%
HFC	99	25	25.3%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	33.6%	58.8%
DEV	83.7%	9.1%
OHU	57.4%	30.0%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/30/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	443	100.0%	96.8%	83.5%	99.1%	93.1%
DEV	495	99.4%	93.7%	82.4%	96.8%	90.9%
OHU	364	100.0%	100.0%	91.2%	99.2%	96.8%
HFC	1302	99.8%	96.5%	85.2%	98.2%	93.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 08/30/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	14	46	4
DEV	3	31	51	16
OHU	0	0	20	3
Total	3	45	117	23

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 1st Qtr as of 08/30/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	429	443	96.8% ★
DEV	466	495	94.1%
OHU	364	364	100.0% ★
Total	1259	1302	96.7%


Scorecard Measure #10 - 09/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 1st Qtr as of 08/30/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	232	278	83.5%
DEV	238	289	82.4%
OHU	206	226	91.2%
Total	676	793	85.2%

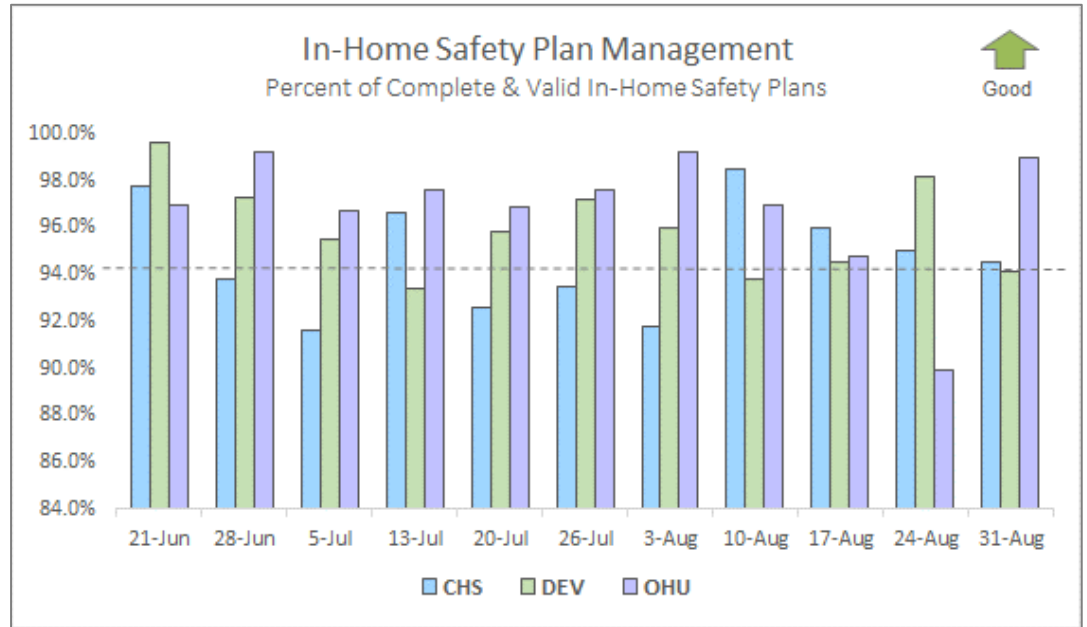
Number of Dental Visits to Achieve SM10 Target – 78 Appointments



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	11	190	201	94.5%
DEV	13	206	219	94.1%
OHU	1	104	105	99.0% 
HFC Total*	25	500	525	95.24%

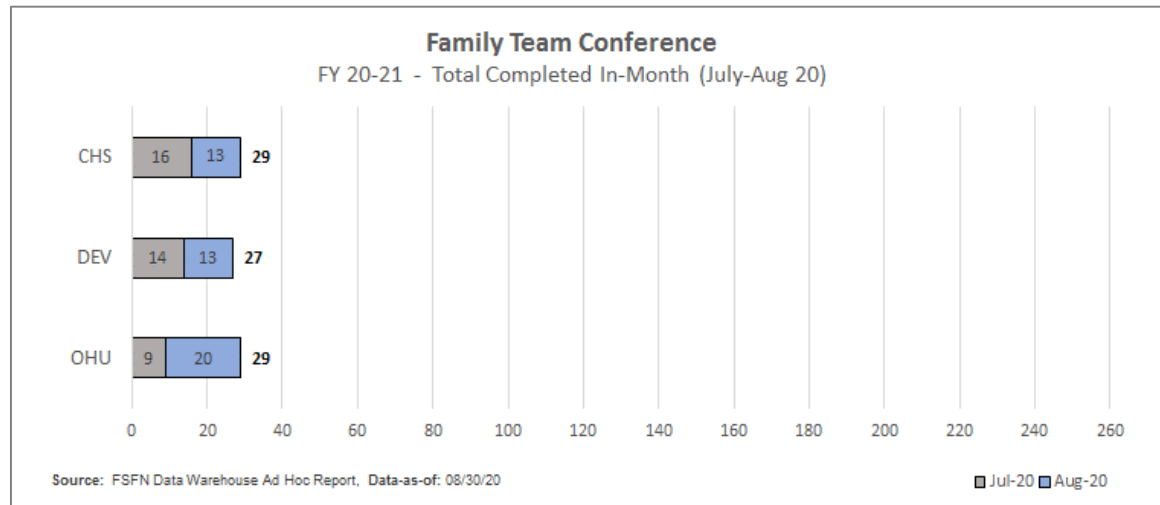


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 08/31/20



Family Team Conferences Completed

FY20-21 – July-Aug 2020 to Reporting Date



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 08/01/20 to 08/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	206	141	68.4%	149	76	51.0%	59.7%
DEV	232	152	65.5%	138	68	49.3%	57.4%
OHU	176	114	64.8%	118	59	50.0%	57.4%
TOTAL	614	407	66.29%	405	203	50.12%	58.2%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 08/30/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 08/31/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	2	2		5
DEV	1	3	3		7
OHU		3	3		6
Total	2	8	8	0	18

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 08/31/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			1	1
DEV			1	1
OHU				
Total			2	2



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 08/30/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			4	4
DEV		1	4	5
OHU			2	2
CPI			8	8
NTF			3	3
SCARF		6	1	7
Total	0	7	22	29

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	7/26/2020	8/3/2020	8/9/2020	8/16/2020	8/23/2020	8/30/2020
CHS	17	19	6	2	4	4
DEV	3	5	2	1	9	5
OHU	3	2	13	4	13	2
CPI	8	12	3	5	1	8
NTF	0	1	0	0	0	3
SCARF	1	1	6	0	6	7
Total	32	40	30	12	33	29

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

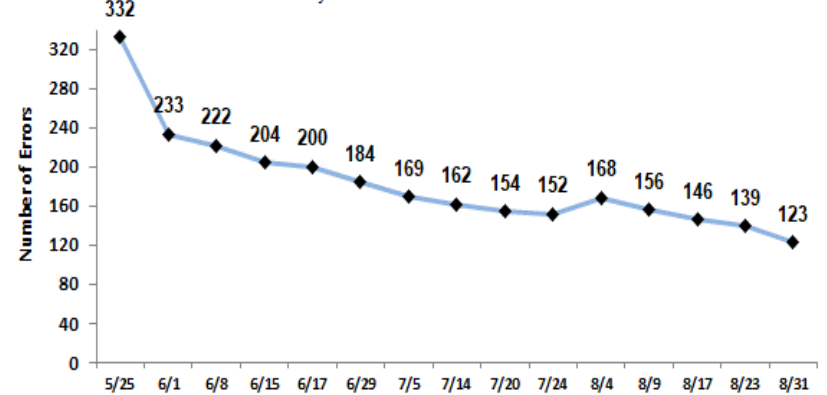
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			5		21	21	47
DEV	1		8		23	18	50
OHU			7		6	13	26
CPI							0
Total	1	0	20	0	50	52	123

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 08/31/20

AFCARS Foster Care Errors

Weekly FSN Data as 08/30/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	3	
DEV			8	
OHU		1	1	
HFC TOTAL	0	2	12	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 08/30/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	8	303	311	97.4%
DEV	11	348	359	96.9%
OHU	15	240	255	94.1%
HFC Total	34	891	925	96.3%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/30/20			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	28	30	93.3%
DEV	35	35	100.0% ★
OHU	24	24	100.0% ★
HFC TOTAL	87	89	97.8%

FY 20-21 Target = **95% and above.**



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 8/17/20

Service Provider	Available Openings
Peace River - Home to Stay	14 – Polk 0 – Highlands & Hardee
Youth Villages	5 - Polk

Not Updated



“We can't become what we need to be
by remaining what we are.”

~ Oprah Winfrey



RESOURCE NEWS FLASH... September 2, 2020

Education Resources

eSchool @ Camp Fire Sunshine – Camp Fire (2600 Buckingham Ave., Lakeland) is here to help those busy parents of K-5th grade students who have chosen eSchool for their kids by offering a safe and engaging environment for students to "attend" their eSchool classes. Camp Fire staff will be available to assist students with their work and supervise them during their class times. And after school is Rec Time for kids to get outside and play. Students must provide their own lunch daily, and bring their own laptop/tablet and noise-canceling headphones for classes. Camp Fire will provide basic school supplies they need to succeed in their classes. Drop-off as early as 7:30am, pick up as late as 6:00pm. The cost is \$120/week for Camp Fire members.

Call 863-688-5491 or email info@campfire-sunshine.org for more information.

Back to School in Florida – The Center for Child Welfare has resources on their site to help with the new school year. Go to <http://www.centerforchildwelfare.org/EducationalResources.shtml>;

Also a link to a video on talking to kids about going back to school:

<https://www.youtube.com/watch?v=rjZ9dKESpYq>; and a web page about Back to School Anxiety: <https://childmind.org/article/back-school-anxiety/>.

New School Year Information – The three county school boards are busy planning the 2020-2021 school year. Please check the website for your county regularly for important information and deadlines.

Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>

Health Resources

Polk County Testing Sites – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County. www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and <https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Mental Health Resources

Suicide Prevention Awareness Month – September was first declared as National Suicide Prevention Awareness Month in 2008. Since then, September has been a time to acknowledge those affected by suicide, raise awareness, and connect individuals with suicidal ideation to treatment services. Suicide is the 2nd leading cause of death among people aged 10-24 in the US. In support of Suicide Prevention Awareness Month, the National Child Traumatic Stress Network (NCTSN) has compiled a list of helpful resources for families and caregivers, children and teens, mental health providers, educators and school staff, and policy makers. Visit www.nctsn.org/resources/public-awareness/national-suicide-prevention-awareness-month.

Financial Assistance Resources

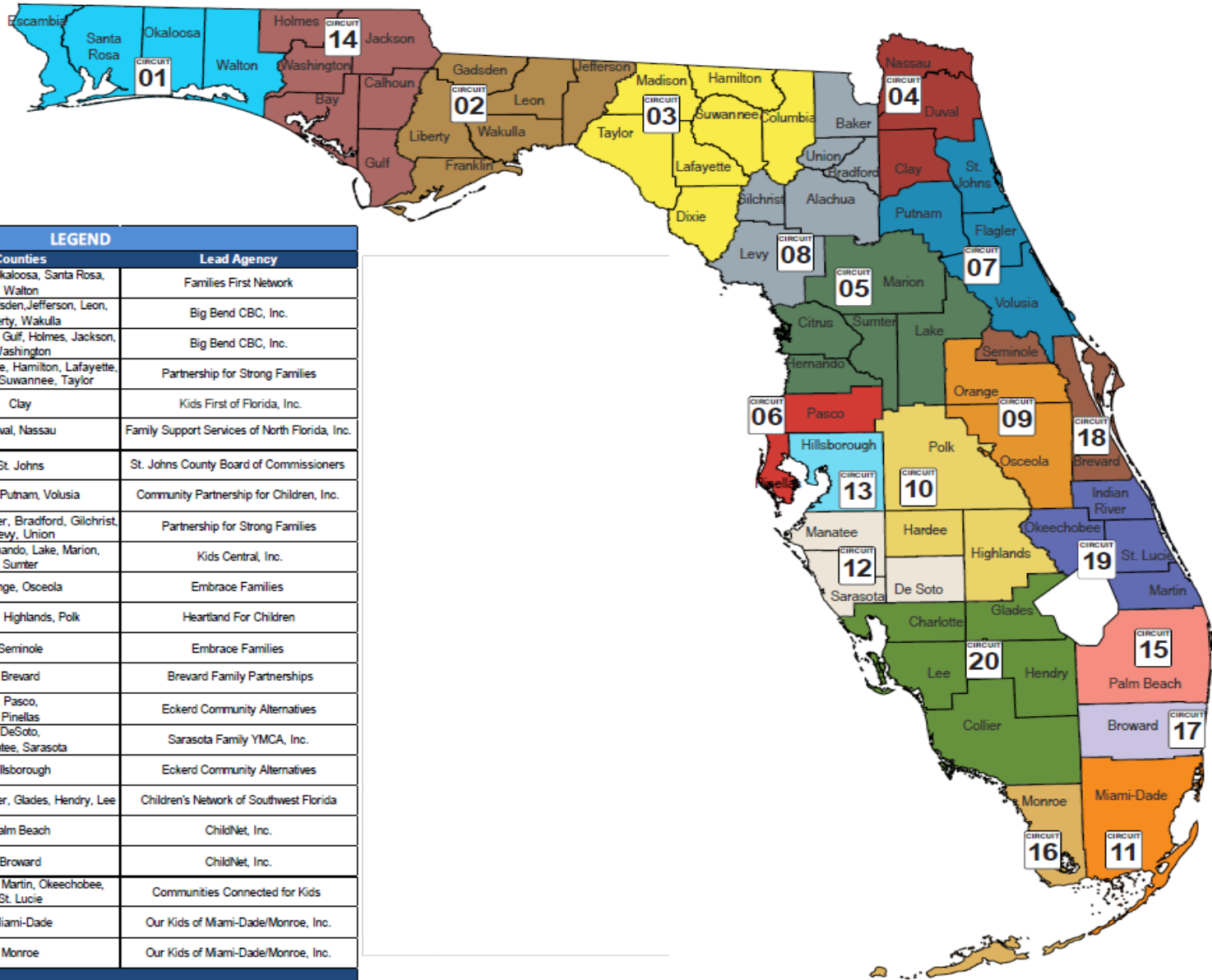
Polk County Unites COVID-19 Relief – Polk County Unites, a partnership with the Polk County Board of the County Commissioners and the United Way of Central Florida, provides economic relief to Polk County residents who have been furloughed, laid off, or had a decrease in pay due to COVID-19. Those eligible could receive direct assistance for rent, mortgage, child care, adult care, and food. For more information on how to apply for assistance, dial 2-1-1 or text your zip code to 898-211.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

