

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting Scheduled for Wednesday, August 29, 2018 at 10 a.m.

Data for Week Ended Sunday, August 26, 2018

Conference Call: 866-946-1739 Participant Number: 7936917#



Community Based Care Lead Agency Scorecard For the Quarter of April 01, 2018 to June 30, 2018

CPC Load Agency												
CBC Lead Agency Scorecard Performance Table		Sa	fety			Perma	nency			Well-	Being	
Measures	Rate of Abuse per 100,000 days while in foster care.	Percent of children who are not neglected or abused during in- home services.	Children who are not neglected or abused after receiving services.	Children under supervision who are seen every 30 days.	Children exiting foster care to a permanent home within 12 months of entering care.	Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	6.59	98.3%	91.8%	99.8%	48.3%	50.1%	89.6%	2.82	98.8%	90.8%	86.0%	60.3%
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	8.94	97.4%	95.7%	99.7%	39.1%	52.5%	91.5%	4.55	97.6%	92.9%	89.4%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 08/01/18 - 08/30/18									
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely							
CHS	13	99.80%							
DEV	15	99.83%							
OHU	4	99.77%							
Total	32	99.80%							
*Source: "Childre	en Under Supervision Who Ar	e Seen Every Thirty Days -							

Report #1144" Data-as-of: 08/26/18

# of Children Not Seen, Month of August 2018									
# Not Seen	Agency								
21	CHS								
33	DEV								
34	OHU								
2	CPI								
90	Total								
Source: FSFN Rp	t "Children seen /								
not seen d	aily listing"								
Data-as-of	t 08/26/18								



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5% SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 08/20/18 thru 08/26/18										
Agency	Timely Un-Timely Total									
CHS		5	5							
DEV		3	3							
OHU	4	2	6							
Total	4	10	14							

Scorecard Measure #5 - 07/01/17 to 09/30/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - 1st Qtr as of 08/26/18											
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification								
CHS	30	68	44.1%								
DEV	20	71	28.2%								
OHU	22	67	32.8%								
HFC Total*	94	230	40.9%								

Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - 1st Qtr as of 08/26/18											
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification								
CHS	77	141	54.6%								
DEV	49	131	37.4%								
OHU	45	95	47.4%								
HFC Total*	194	392	49.5%								

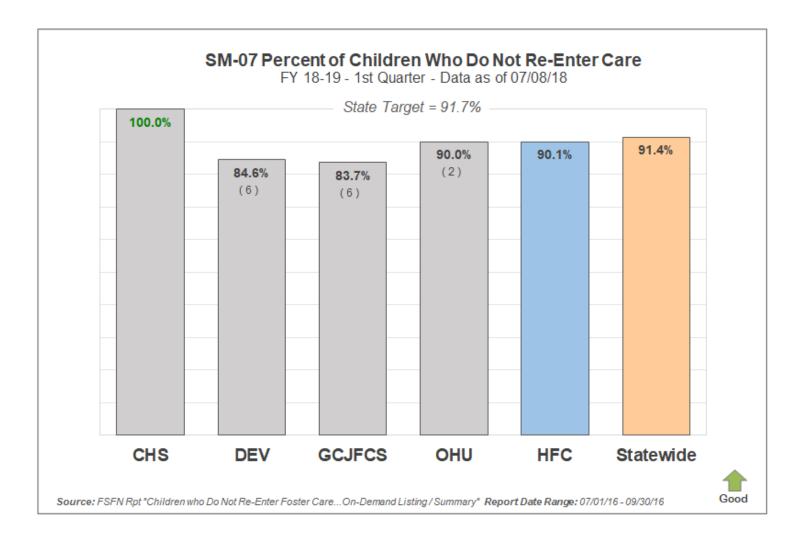
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



^{*} HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown

Scorecard Measure 7 – Children Who Do Not Re-Enter Care

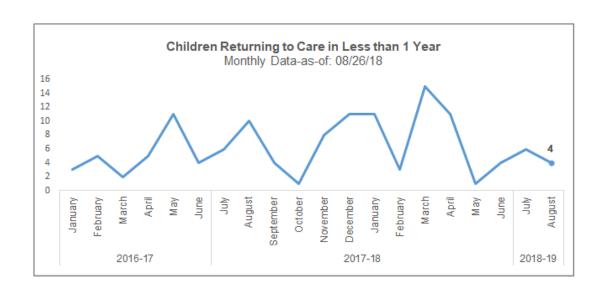
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.





Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



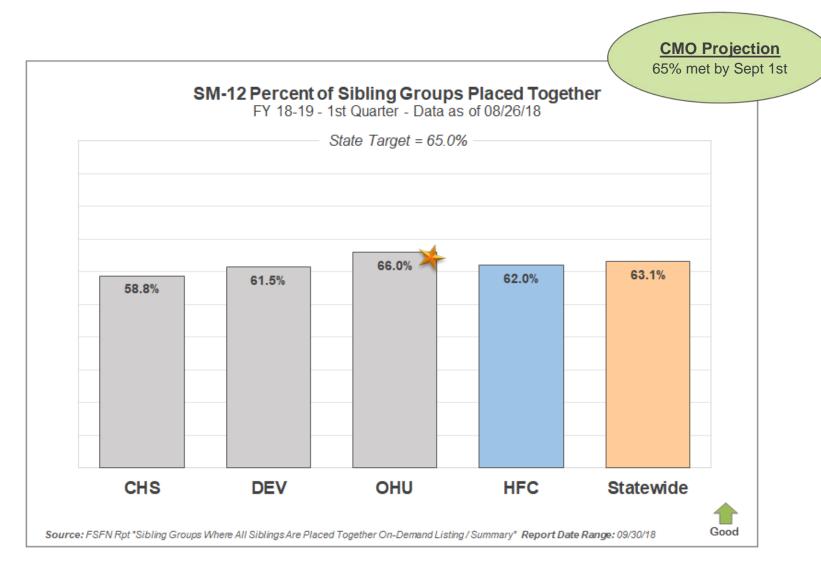
	Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 08/20/18 - 08/26/18												
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent					
8/17/2018	141849-DEV	2/13/2014	10/11/2016	32	22	1.0 - 2.9 yrs	N	-					
8/17/2018	141849-DEV	2/13/2014	10/11/2016	32	22	1.0 - 2.9 yrs	N	-					
8/1/2018	141848-DEV	8/15/2016	6/8/2017	10	13	1.0 - 2.9 yrs	N	-					
8/1/2018	141848-DEV	8/15/2016	6/8/2017	10	13	1.0 - 2.9 yrs	N	-					

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 08/27/18



Scorecard Measure 12 – Separated Siblings

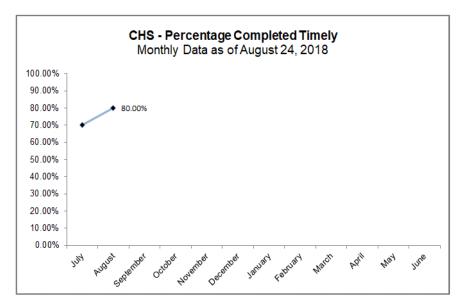
Percentage of siblings groups in out-of-home care where all siblings are placed together.

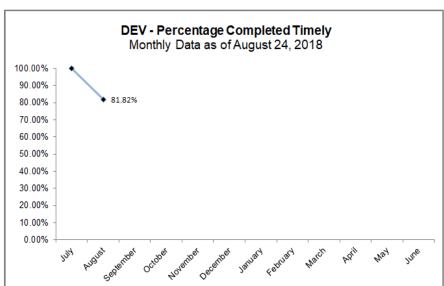


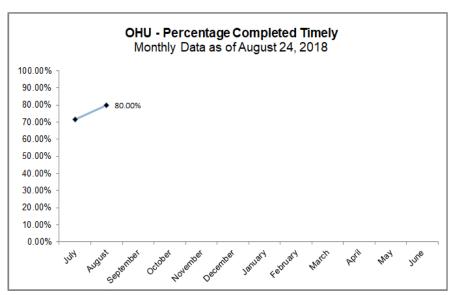


Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 79.07%



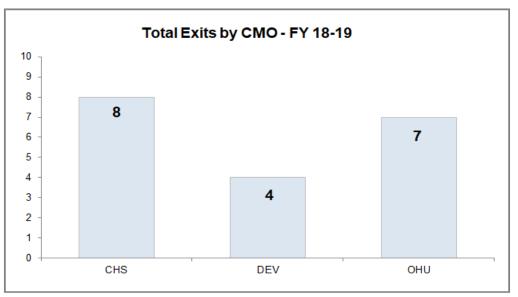


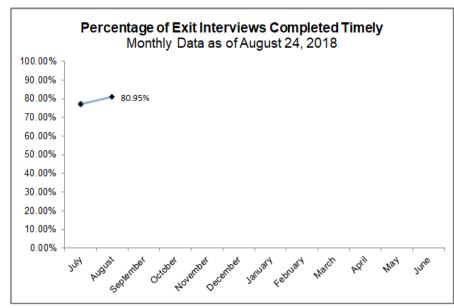


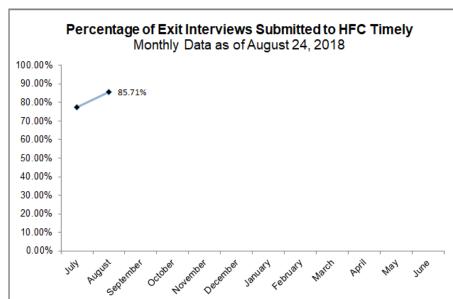


Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 79.07%



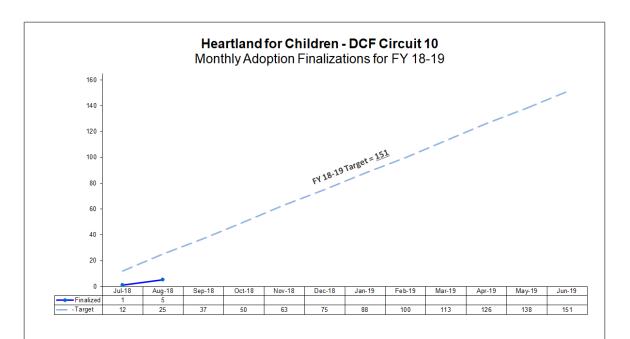






Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates Sep 12, 2018

Sep 26, 2018

	Adoption Finalizations Credited to HFC 18-19 Fiscal Year-to-Date 08/28/18											
СМО	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths						
CHS	4	0	47	47	0.0%	-						
DEV	3	1	60	61	1.6%	0.0%						
OHU	1	4	39	43	9.3%	0.0%						
Total	8	5	146	151	3.3%	0.0%						



Foster Home Profile











Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of Aug 20, 2018

		(CLS W	EEKL'	Y SHE	LTER	REPO	RT - F	Y 2018	-2019			
													18/19
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals
					# of	Shelter	Hearin	gs					
Polk	33	19											52
Highlands	4	3											7
Hardee	2	2											4
Total	39	24											63
					# CI	hildren	Remov	ed					
Polk	49	33											82
Highlands	7	6											13
Hardee	8	4											12
Total	64	43											107 /
				1	Total Ch	ildren [Denied	Shelter					
Polk	0	1										1	A
Highlands	0	0								_		V	\sim 0//
Hardee	0	0											0 \
Total	0	1											1
				#	Childre	n Place	d with I	Relative	\				
Polk	24	20							\				44
Highlands	2	1							М			/ \	\3
Hardee	3	4						7					\backslash
Total	29	25											54
				# Cł	nildren l	Placed	with/No	n Relati	ive \				
Polk	12	6											18
Highlands	4	0											4
Hardee	0	0				1		\cup \cap					0
Total	16	6											22
				# (Children	Placed	d in Fos	ter Car	е				
Polk	13	7											20
Highlands	1	5											6
Hardee	5	0			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \								5
Total	19	12											31

%	of Child	ren Shelt	ered Pla	ced in Fo	oster Car	е
		Data a	of\08/20	/2018		
Month	13-14	14-15	15-16	16-17	17-18	18-19
Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	24.1%	34.9%	34.0%	28.7%	16.0%	27.9%
Sep	26,2%	63.6%	27.1%	22.8%	37.5%	
Oct	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	44.4%	17.4%	19.2%	28.6%	33.8%	
Deg	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan /	37.5%	26.3%	21.2%	23.9%	25.0%	
\Feb (48.6%	39.4%	17.6%	16.3%	25.5%	
Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
May	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
FY Total	37.7%	34.7%	30.1%	25.4%	28.2%	29.0%

Shelter Count fo	r the Week of A	Aug 14 - Aug 20	, 2018						
	Polk Highla								
Shelters	10	2							
Children Removed	15	4							
Placed in Foster Care	3	3							
Placed w/ a Relative	10	1							
Placed w/a Non-Rel	2								



Case Transfer Staffing Data

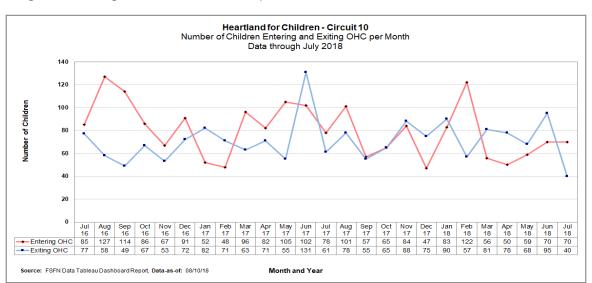
Case Transfer Data For Fiscal Year July 1, 2018 - June 30, 2019 - Data as of 08/28/2018

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	ILIN	18-19	17-18	16-17
	UOL	AUU	OLI	001	IVOV	DLO	U/IIV	1 LD	IVI/AI C	ALIX	IVIZ	0014	Totals	Totals	Totals
Number of	Child	iren													
CHS	30	21											51	349	416
Devereux	32	15											47	349	442
OHU Polk	26	4											30	253	426
One Hope	36	41											77	527	586
Total	124	81											205	1478	1870
Out of Hor	ne Ca	re													
CHS	15	15											30	226	253
Devereux	19	12											31	218	259
OHU Polk	18	4											22	164	265
One Hope	8	17											25	133	136
Total	60	48											108	741	913
In - Home	Judic	ial													
CHS	7	3											10	35	27
Devereux	2	0											2	27	24
OHU Polk	0	0											0	20	29
One Hope	1	0											1	24	22
Total	10	3											13	106	102

	JUL	AUG	CED	ОСТ	NOV	DEC	IANI	CED	MAR	ADD	MAV	JUN	18-19	17-18	16-17
	JUL	AUG	SEF	001	NOV	DEC	JAIN	FEB	WAR	AFK	MAT	JUIN	Totals	Totals	Totals
Non-Judio	Non-Judicial In - Home Services														
CHS	6	0											6	48	102
Devereux	9	1											10	66	119
OHU Polk	8	0											8	44	113
One Hope	1	5											6	49	67
Total	24	6											30	207	401
OCS / ICP	C Cou	irtesy	Supe	rvisio	n										
CHS	0	0											0	2	1
Devereux	0	0											0	0	2
OHU Polk	0	0											0	0	1
One Hope	26	18											44	313	355
Total	26	18											44	315	359
Reinstate	ment (of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)				
CHS	0	0											0	17	17
Devereux	0	0											0	18	20
OHU Polk	0	0											0	10	13
One Hope	0	1											1	2	4
Total	0	1											1	47	54

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



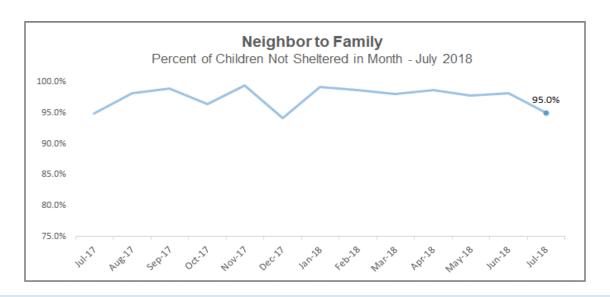




Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: 95.7%

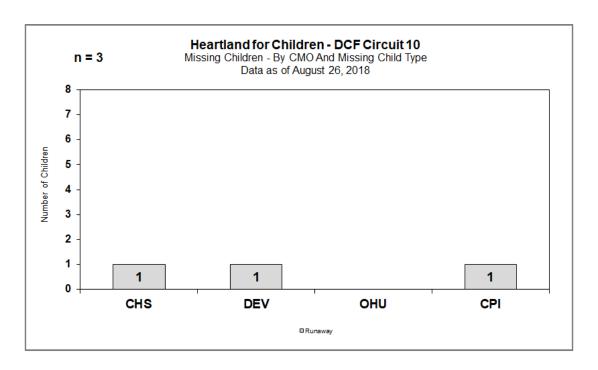
Neighbor To Family - Weekly Census Numbers Weekly Data 08/21/18 through 08/27/18								
Referral Type Number of Families Number of Children								
CPI - Safety Management	2	7						
CPI - Family Support	36	85						
Specialized - Family Support	13	31						
Prevention - Comm. Referral	33	74						
Special Conditions Report	7	18						
Nurturing Parenting	Nurturing Parenting 21 51							
NTF - Total Services	112	266						





Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

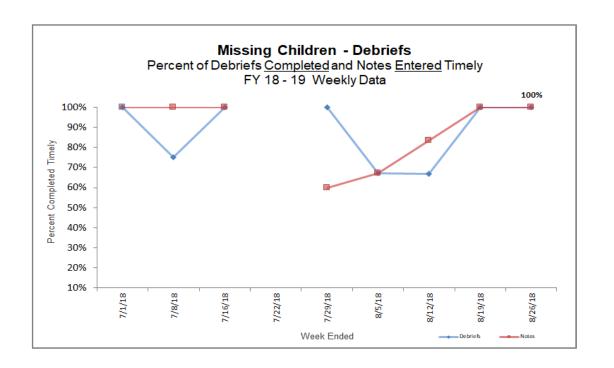


	Circuit 10 - Weekly Missing Children Report Number of Missing Youth as of Reporting Date										
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date				
Mar 2018 (m/end)	-	20	-	75%	-	21	-				
Apr 2018 (m/end)	_	18	-	89%	-	14	-				
May 2018 (m/end)	-	17	-	94%	-	20	-				
June 2018 (m/end)	-	14	-	100%	-	16	-				
July 2018 (m/end)	-	19	-	95%	-	21	-				
8/5/2018	5	4	100%	100.0%	0	3					
8/12/2018	5	10	100%	100.0%	0	11					
8/19/2018	2	14	100%	100.0%	0	18					
8/26/2018	3	18	100%	100.0%	0	21					



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



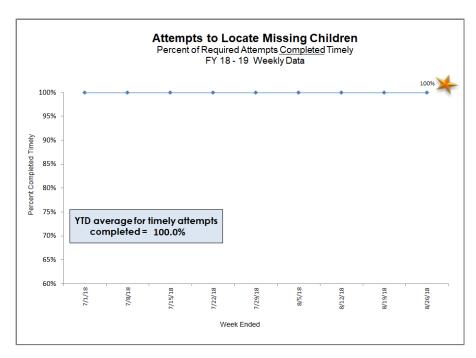
	Missing Children - Debriefs Week of 08/20/2018 through 08/26/2018											
Agency	Agency Debriefs Required Completed Timely Percentage Notes Required Completed Timely Required Completed Timely Completed Timely Required Completed Timely Debriefs entered within 24 hours											
CHS	1	1	1	100%	1		1	100%				
DEV	2	2	2	100%	2		2	100%				
OHU	OHU											
Total	3	3	3	100%	3	0	3	100%				

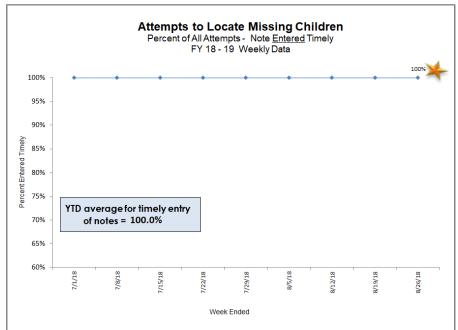


Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

	Attempts to Locate Week of 08/20/2018 through 08/26/2018										
Agency	Agency Required Required Completed Timely Percentage Completed Timely Notes Required Notes Required Completed Timely Required Completed Timely Required Notes Required Notes Notes Notes Required Notes Entered Attempts to Locate notes Required Notes Note										
CHS											
DEV						1	1	100%			
OHU											
PI											
Total				-%	0	1	1	100%			



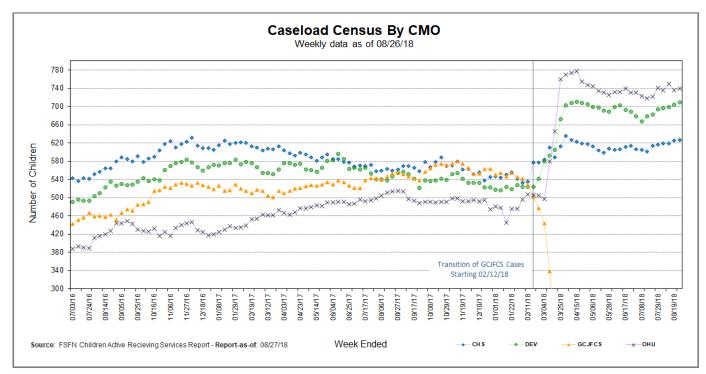




Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods											
Agency	7/22/2018 7/29/2018 8/5/2018 8/12/2018 8/19/2018 8/26/2018										
CHS	614	616	619	619	625	627					
DEV	682	694	696	699	704	709					
ОНИ	721	741	736	750	735	740					
HFC Total	2017	2051	2051	2068	2064	2076					





Caseload Census by Case Manager and Organization

Data as of 08/26/2018

C	Caseload of 1 - 5 Children						
СМО	CMO Case Workers						
DEV	Hailey, Candice	5					
DEV	Willix, Zeneka	5					
OHU	Cizewski-Baird, Nena	5					
OHU	Souffrant, Katiana	5					
DEV	Grant, Crystal	4					
OHU	Copeland, Kiana	3					
CHS	Beltz, Nicole	2					
CHS	Livesay, Elizabeth	2					
DEV	Hampton, Sharday	2					
CHS	Cotto, Sigrid	1					
OHU	Distler, Rebecca	1					

Caseload of 6 - 15 Children							
СМО	Case Workers	#					
CHS	Yates, Michelle	15					
CHS	Dankowski, Jennifer	14					
CHS	Raines, Todd	14					
DEV	Smith, Codi	14					
DEV	Reiter, Victoria	14					
OHU	Colon, Lisette	14					
OHU	Pinkney, Brittany	14					
CHS	Wilson, Hellanor	13					
CHS	Sims, Victor	13					
CHS	Bullock, Emily	13					
DEV	Stoudemire, Ledesha	13					
CHS	Luebke, Nicole	12					
DEV	Alward, Jessica	12					
DEV	Lisbon, Ellarie	11					
OHU	Jean, Tamara	11					
OHU	Sheppard, Kelvin	10					
OHU	Thomas, Taylor	9					
OHU	Lopes, Alannah	9					
DEV	Colon, Gabriella	8					
OHU	Morgan, Austin	8					
CHS	Hoyt, Jenifer	6					
CHS	Perry, Melissa	6					
DEV	Herrera, Arline	6					
OHU	Kampman, Rebecca	6					

Caseload of 16 - 24 Children						
СМО	Case Worker	#				
CHS	Bishop, Shane	24				
DEV	Williams, Brioni	24				
OHU	Myers, Julieanne	24				
DEV	Bartle, Julie	23				
OHU	Garza, Krystal	23				
OHU	Downing, Teneka	23				
OHU	Mcfadden, Phillisha	23				
OHU	Owen, Cynthia	23				
DEV	Pope, Kion	22				
OHU	Gay, Tony	22				
OHU	Fleurival, Marie	22				
OHU	Cleveland, Tammy	21				
OHU	Sherwood, Drake	21				
OHU	Johnson, Gwendolyn	21				
OHU	Meinke, Danielle	20				
CHS	Davis, Melissa	19				
DEV	Davis, Katelyn	19				
OHU	Spears, Latasha	19				
OHU	Virts, Emily	19				
DEV	Louis, Rachelle	18				
DEV	Singleton, Lashawndria	18				
OHU	Tucker, Theron	18				
OHU	Crossen, Monaya	18				
CHS	Bullock, Cornelius	17				
CHS	Arrindell, Mikel	17				
CHS	Headly, Karen	17				
DEV	Gilberry, Yolanda	17				
DEV	Martinez, Neisha	16				
DEV	Desravines, Shedlie	16				
OHU	Hinkle, Gwen	16				

Caseload of 25 - 29 Children					
СМО	Case Worker	#			
CHS	Friday, Michelle	29			
CHS	Bjorklund, Kaitlyn	29			
DEV	Hamilton, Shuntia	29			
DEV	Curtis, Stephanie	29			
DEV	Collins, Sara	29			
DEV	Rossy-Arroyo, Sheila	29			
DEV	Diaz, Karla	29			
DEV	White, Alfreda	29			
DEV	Pressley, Dante	28			
OHU	Frazier, Ernestine	28			
OHU	King, Lora	28			
OHU	Calderon, Jose	28			
OHU	Mattison-Reid, Sharon	27			
OHU	Thompkins, Eureka	27			
OHU	Lockwood, Roneshia	27			
CHS	Humber, John	26			
DEV	Spence, India	26			
DEV	Morris, Tyrica	25			
OHU*	Simmons, Shannon	25			

Caseload of 30+ Children						
СМО	CMO Case Worker					
CHS	Huggins, Ebonye	38				
CHS	Mills, Clyatt	35				
CHS	Bankole, Sophia	35				
CHS	Jones, Olivia	35				
DEV	Gadson, Berlendah	35				
CHS	Ware, Christina	34				
CHS	Weaver, Salisha	33				
CHS	Hiers, Katherine	33				
CHS	Nettles, Markisha	33				
DEV	Pierrissaint, Walner	33				
CHS	Washington, Chastity	31				
CHS	Tobie, Shada	31				
DEV	Collins, Montel	31				
OHU*	Tucker, Raymona	31				
OHU*	Pittard, Deangelo	31				
DEV	Pyles, Lisa	30				
DEV	O'Connor, Michelle	30				
DEV	Alston-Temple, Tameka	30				
OHU*	Gonzalez, Jesus	30				
OHU*	Baldwin, Chenoa	30				

*These OHU case managers contain caseloads that are over 70% OCS cases.

On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency - Data as of 08/26/2018

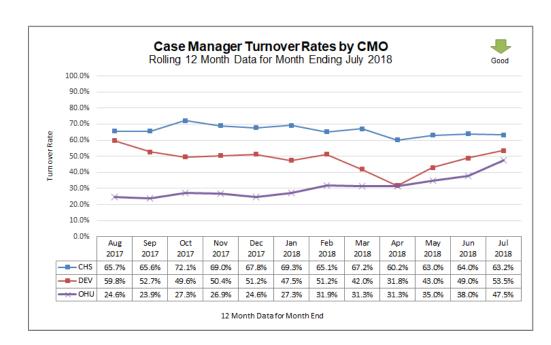
	Count of Case Managers Within a Caseload Range										
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM				
CHS	0	9	5	3	10	27	23.2				
DEV	4	7	9	9	6	35	20.3				
OHU	4	7	16	7	4	38	19.5				
# of CMs	8	23	30	19	20	100	20.8				

Percent of Case Managers That Are at or Under the National Caseload Standard of 15						
CMO # Case # with Caseload Percent at 15 or lower or lower						
CHS	27	33.3%				
DEV	DEV 35 11					
OHU 38 11 28.9 %						
HFC	100	31	31.0%			

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2018						
СМО	CMO Case Manager Case Manager Supervisor					
CHS	63.2%	0.0%				
DEV	53.5%	10.0%				
OHU	47.5%	26.7%				





^{*} Data Excludes Supervisor Count

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2018
EOEN D 1 (00/07/40

FSFN Data as of 08/27/18

Agency	Mom % Completed	Dad % Completed			
CHS	44.07%	29.01%			
DEV	58.36%	27.93%			
OHU	59.41%	51.49%			
HFC	53.71%	33.71%			

Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard

Birth Parent Contact Required and Completed - July 2018									
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average		
CHS	249	194	77.9%	170	95	55.9%	66.9% 💥		
DEV	281	210	74.7%	178	97	54.5%	64.6% 💥		
OHU	OHU 184 134 72.8% 107 69 64.5% 68.7% 🔆								
TOTAL	714	538	75.35%	455	261	57.36%	66.4%		

Source: Mindshare Mother / Father Contacts Data-as-of: 08/22/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/26/18									
Agency	Agency H of Children in OHC With a Medical Record in FSFN With Medical Service in last 12 Months 7 months With Dental Service in Last 7 months Up to Date Overall Performance								
CHS	422	100.0%	96.0%	96.8% 💥	99.1%	97.3%			
DEV	501	100.0%	98.2%	90.9%	99.4%	96.2%			
OHU 362 100.0% 92.8% 95.4% 🔭 94.5% 94.2%									
HFC									
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	ldren in Out-of-hom	e Care Daily Listing	- OCWDRU"			

Health Information in FSFN as of 08/26/18								
Agency	# of Missing Medical Appointments Needing Update # of Dental # of Immunization Needing Update							
CHS	0	17	8	4				
DEV	0	9	28	3				
OHU	0	26	10	20				
Total	Total 0 52 46 27							
Source	: "Healthcare S	ervice Information t	for OHC - Daily Listin	g - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months — Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months — Target = 95.0%

Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 1st Qtr as of 08/26/18							
Agency	Agency Appointment within last 12 mths out-of-home care Percent Medica Services Received						
CHS	400	409	97.8%				
DEV	473	474	99.8%				
OHU	OHU 327 331 98.8%						
Total	1200	1214	98.85%				

Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 1st Qtr as of 08/26/18								
Agency	Agency Appointment within last 7 mths Out-of-home care Percent Dental Services Received							
CHS	236	248	95.2%					
DEV	DEV 252 270 93.3%							
OHU 205 215 95.3 %								
Total	693	733	94.54%					



Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed Primary Cases with an FTC Meeting Completed as of 08/26/18									
FTC's Completed by Quarter Snapshot FYTD FTCs by 1st Qtr Caseload									
Agency	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage	
	<u> </u>				<u> </u>				
CHS	/				146	13	288	50.7%	
DEV	10				169	8	321	52.6%	
OHU	14				138	0	247	55.9% 🔀	
Grand Total	Grand Total 31 453 21 856 52.9%								
Source: FSFN CARS	Report - Caselo	oad 1st Qtr-as-o	of: 07/01/18						



Child Placement Agreement – Current Errors

	Child Placement Agreement Errors Data as of 8/27/2018							
Agency	Agency New CPA Need to Upload Signed Agreement Need Supervisor Appproval CPA Total							
CHS	1	6	10		17			
DEV	1	2	2	1	6			
OHU	OHU 1 6 1 2 10							
Total	3	14	13	3	33			

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 8/27/2018								
Agency	Greater than 2 weeks Less than 1 week Grand Total							
CHS		1	2	3				
DEV	1			1				
OHU	3	3	4	10				
Total	4	4	6	14				



Data Exceptions: Placements

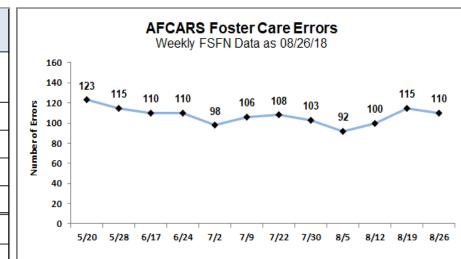
Placement Exceptions by Number of Weeks on List Data as of 08/26/2018					
Agency Greater than 2 weeks 1 - 2 weeks Less than 1 week Grand To					
CHS		7	6	13	
DEV		5	9	14	
ОНИ		4	9	13	
СРІ		2	2	4	
NTF				0	
Total	0	18	26	44	

	Pla	cement Exce Last 6	eptions Total Reporting Pe		у	
Agency	7/22/2018	7/30/2018	8/5/2018	8/12/2018	8/19/2018	8/26/2018
CHS	10	6	7	4	10	13
DEV	4	15	1	1	7	14
они	12	9	8	3	8	13
СРІ	8	7	10	17	10	4
NTF	0	2	0	1	0	0
Total	34	40	26	26	35	44

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/18 - 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Correct	Total
CHS		1	10		20	31
DEV		3	3		31	37
OHU		2	12		23	37
CPI	1	3		1		5
Total	1	9	25	1	74	110
OHU CPI Total	1 1 N AFCARS Fost	2 3 9	12 25	1 1 ot-as-of: 08/27/1	23 74	37 5





Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS	2		3	
DEV				
OHU		1	1	
HFC TOTAL	2	1	4	0

CMO Contract Measure 11 – 1st Quarter

Percentage of Family Functioning Assessments Approved

Percent of Active Methodology Cases with an Approved FFA-O Data as of 08/27/18					
Agency	Not Approved	Approved	Grand Total	Percent Approved	
CHS	7	304	311	97.7%	
DEV	4	336	340	98.8%	
OHU	9	249	258	96.5%	
HFC Total	20	889	909	97.8%	

	,	ı		
Agency		Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
	CHS	31	31	100.0% 💥
	DEV	24	24	100.0% 🧩
	OHU	26	26	100.0% 💥
	HFC TOTAL	81	81	100.0%

FY 18-19 Target = **95% and above.**



"If the theory underlying your work has not evolved, it has become dogma and is an obstacle to your growth and to that of those around you."

> Seeds of Fire, Roots of Hope Dr. Jeffery W. <u>Linkenbach</u>



RESOURCE NEWS FLASH... August 29, 2018

Community Engagement Resources

Community Involvement Conference – The Community Involvement Conference is a series of workshops geared toward school volunteering, parental involvement, and community partners. The conference will be held on September 7th from 7:30am-2:00pm at First Assembly Church of God (915 S. Broadway Ave., Bartow). Register online at www.polk-fl.net/community. Registration fee includes breakfast, snacks, and lunch. For more info, contact Polk County Council PTA at 863-899-7301.

Youth Sports

Youth Baseball – Lakeland City Baseball's online registration for the Fall 2018 season is now open for players ages 3 through 15 including LCB Buddy Ball for children with disabilities. Visit www.lakelandcitybaseball.com and click on "online player registration." Buddy Ball is free and t-ball

www.lakelandcitybaseball.com and click on "online player registration." Buddy Ball is free and t-ball players receive a special registration discount! Preseason practices will begin September 4th.

Lakeland Tropics FC – The Lakeland Futbol Club is now the Lakeland Tropics FC. The FC's Rec League for boys and girls ages 3 to 19 is now open for registration. Games are September through December with home games at Lake Parker or Carter Road/Loyce Harpe Park. For more info, go to www.lakelandtropicsfc.com.

Winter Haven Youth Soccer – Registration now open for ages 3-14. The season begins on September 8th at Simmers-Young Park (339 American Spirit Rd.). For more info and to register, go to www.whysa.com.

Bartow Soccer Club – The Fall season begins in September – register now for boys and girls ages 3 to 11. Registration is Tuesday and Thursdays in August (8/7 to 8/21) from 6:00-7:30pm at the Bartow Soccer Fields (Mary Holland Park). For more info, contact the club at 863-589-3305 or bartowsoccerclub@gmail.com.

Health Resources

National Immunization Awareness Month –

Immunizations are one of the most important public health advances in our nation's health history. So much so, that August 2018 has been deemed National Immunization Awareness Month by the CDC. For more information, go to www.cdc.qov/vaccines/index.html.

Teaching Kitchen – Join Central Florida Health
Care for a free community cooking class to learn
lifestyle tips and delicious recipes that could help
reduce your risk for cancer. There will also be a time
with special guest speakers from Winter Haven
Hospital and Ovarian Cancer Support Group. The
class will be held on September 6th from 5:307:00pm at 201 Magnolia Ave SW in Winter Haven.
Call 863-444-0492 for more details.

Annual Day of Giving - Giving back one smile at a time! – David E. Willey, DMD, PL and his team will be providing cleanings, fillings, and extractions at no charge to those in need on September 14th from 7:00am-5:00pm at their Sebring office (4741 Lakeview Dr.). No appointments – first come, first served.

Youth Engagement Resources

Social Media and Today's Youth – Social media is a big part of social life for many teenagers and children, but social media has risks as well as benefits. By talking with your child and agreeing on some social media rules, you can help your child get the most out of social media. Links to resources regarding social media: Tips for youth in foster care (www.centerforchildwelfare.org/kb/OOHPublications/Social%20Media%20Tips%20for%20Youth%20in%20FC.pdf); Tips for Foster Parents (www.centerforchildwelfare.org/kb/SafePrev/SocialMediaTips-FP.pdf); Cyberbullying (www.centerforchildwelfare.org/kb/parenting/Cyberbullying-Identification-Prevention-Response.pdf);

Social Media and Today's Youth Video (www.centervideo.forest.usf.edu/video/qpi/florida/socialmedia/start.html).

Community Events

Flashback Game Night – Polk County Parks and Recreation presents this free event on September 7th from 6:00-8:00pm at the Wabash Community Center (1230 Southern Ave., Lakeland). Come out to enjoy games, snacks, and entertainment. For more info, call 863-284-4223.

Family Fun Night – Polk County Parks and Recreation presents this free event on September 14th from 6:00-8:00pm at the Mary Norma Campbell Resource Center (2226 Karen St., Lake Wales). Come out to enjoy games, snacks, drinks, and entertainment. For more info, call 863-679-4335.



Community Based Care: Hardee, Highlands & Polk Counties





Community Based Care Lead Agency Map

Highlands

Collier

Charlotte

Broward

