CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, August 23, 2020

Conference Call Only
Wednesday, August 26, 2020 at 10 a.m.

Conference Call: 866-607-2795
Participant Number: 963 832 813#

Community Based Care Lead Agency Scorecard
FY 19-20, 4th Quarter: April 01, 2020 to June 30, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/19 - 03/31/20	04/01/19 - 03/31/20	04/01/19 - 03/31/20	07/01/19 to 06/30/20	07/01/18 to 06/30/19	7/1/2019	07/01/17 to 06/30/18	07/01/19 to 06/30/20	6/30/2020	6/30/2020	07/01/19 to 06/30/20	6/30/2020
Big Bend CBC (Circuit 2 & 14)	4.49	96.1%	98.7%	99.4%	26.9%	44.2%	92.9%	3.63	93.3%	72.9%	68.7%	63.8%
Brevard Family Partnership	6.36	92.8%	95.3%	99.8%	39.2%	47.4%	88.5%	2.89	96.5%	87.2%	96.3%	67.5%
ChildNet - Broward	6.14	96.3%	97.4%	99.8%	42.4%	58.0%	89.4%	3.09	97.4%	84.7%	98.2%	61.4%
ChildNet - Palm Beach	4.28	95.5%	96.9%	99.8%	42.4%	59.4%	90.0%	2.80	97.2%	76.0%	98.3%	61.4%
Children's Network of SW Florida	9.56	96.4%	96.1%	99.9%	44.0%	56.9%	86.5%	3.76	97.9%	91.9%	92.3%	68.3%
Citrus Health Network	7.85	97.4%	98.5%	99.6%	34.0%	57.1%	86.9%	4.01	95.9%	76.8%	82.9%	57.8%
Communities Connected for Kids	3.86	95.1%	97.1%	99.5%	34.6%	56.6%	90.9%	3.37	91.7%	80.1%	82.6%	63.3%
Community Partnership for Childr.	5.71	93.8%	94.9%	99.6%	31.9%	58.5%	85.6%	2.66	91.9%	64.3%	92.5%	69.6%
Eckerd Community Alternatives	10.16	95.1%	95.5%	99.7%	28.9%	41.6%	89.8%	4.66	86.9%	53.8%	83.1%	60.7%
Eckerd Community Hillsborough	6.3	95.4%	97.0%	99.6%	32.0%	42.5%	90.3%	5.51	97.5%	81.5%	85.2%	59.4%
Embrace Families	9.22	94.8%	96.3%	99.2%	36.3%	47.2%	92.1%	3.32	91.4%	65.0%	89.6%	64.4%
Families First Network	5.20	96.2%	95.9%	99.4%	31.6%	41.6%	91.7%	4.77	89.4%	72.9%	74.2%	63.3%
Family Integrity Program	5.08	94.2%	96.3%	99.9%	50.9%	78.9%	97.6%	3.56	96.2%	56.4%	100.0%	62.5%
Family Support Services North Fla	8.64	95.5%	95.8%	99.7%	44.6%	62.2%	89.7%	3.45	93.5%	76.9%	93.3%	64.9%
Heartland For Children	**4.48**	**93.4%**	**95.6%**	**99.9%**	**39.9%**	**51.6%**	**88.1%**	**2.90**	**97.4%**	**83.2%**	**88.2%**	**60.9%**
Kids Central, Inc.	5.18	97.0%	97.2%	99.8%	40.7%	45.5%	91.7%	3.67	95.6%	83.5%	90.9%	73.3%
Kids First of Florida, Inc.	5.36	94.0%	94.7%	99.7%	25.5%	66.6%	97.8%	3.02	82.6%	52.4%	100.0%	66.6%
Partnership for Strong Families	3.68	95.8%	98.3%	99.7%	42.2%	62.1%	91.4%	3.06	92.7%	83.8%	92.8%	64.8%
Sarasota Y/Safe Children Coali...	6.34	93.9%	97.4%	99.7%	39.2%	51.9%	89.8%	3.79	98.0%	69.7%	82.0%	63.2%
Statewide	**6.70**	**95.5%**	**96.5%**	**99.4%**	**37.2%**	**50.6%**	**89.9%**	**3.76**	**92.9%**	**74.9%**	**88.1%**	**64.0%**
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 08/01/20 - 08/30/20		
Agency	# of Children Not seen in 30 days	% of Children seen timely
CHS	0	100.00%
DEV	0	100.00%
OHU	3	99.98%
Total	3	99.99%

Source: "Children Under Supervision Who Are Seen Every Thirty Days – Report #1144" Data-as-of: 08/23/20

# of Children Not Seen, Month of August 2020	
# Not Seen	Agency
54	CHS
31	DEV
74	OHU
5	CPI
164	Total

Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 08/23/20

Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 08/17/20 thru 08/23/20			
Agency	Timely	Un-Timely	Total
CHS		2	2
DEV	1	2	3
OHU	7		7
Total	8	4	12

Scorecard Measure #5 - 10/01/18 to 09/30/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - 1st Qtr as of 08/23/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	144	343	42.0%
DEV	86	302	28.5%
OHU	120	274	43.8%
HFC Total	350	919	38.08%

Number of Children to Achieve SM05 Target – **23 Children**

Scorecard Measure #6 - 10/01/19 Children Achieving Permanency within 12-23 Mths FY 20-21 - 1st Qtr as of 08/23/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	65	125	52.0%
DEV	65	126	51.6%
OHU	47	104	45.2%
HFC Total	177	355	49.9%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Scorecard Measure 7 – Children Who Do <u>Not</u> Re-Enter Care
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

SM-07 Percent of Children Who Do Not Re-Enter Care
FY 20-21 - 1st Quarter - Data as of 07/12/20

State Target = 91.7%

CHS	DEV	GCJFCS	OHU	HFC	Statewide
96.4% (3)	89.3% (12)	100.0% (0)	78.6% (22)	88.1%	90.4%

Source: FSFN Rpt "Children who Do Not Re-Enter Foster Care...On-Demand Listing / Summary" **Report Date Range:** *10/01/17- 9/30/18*

Good
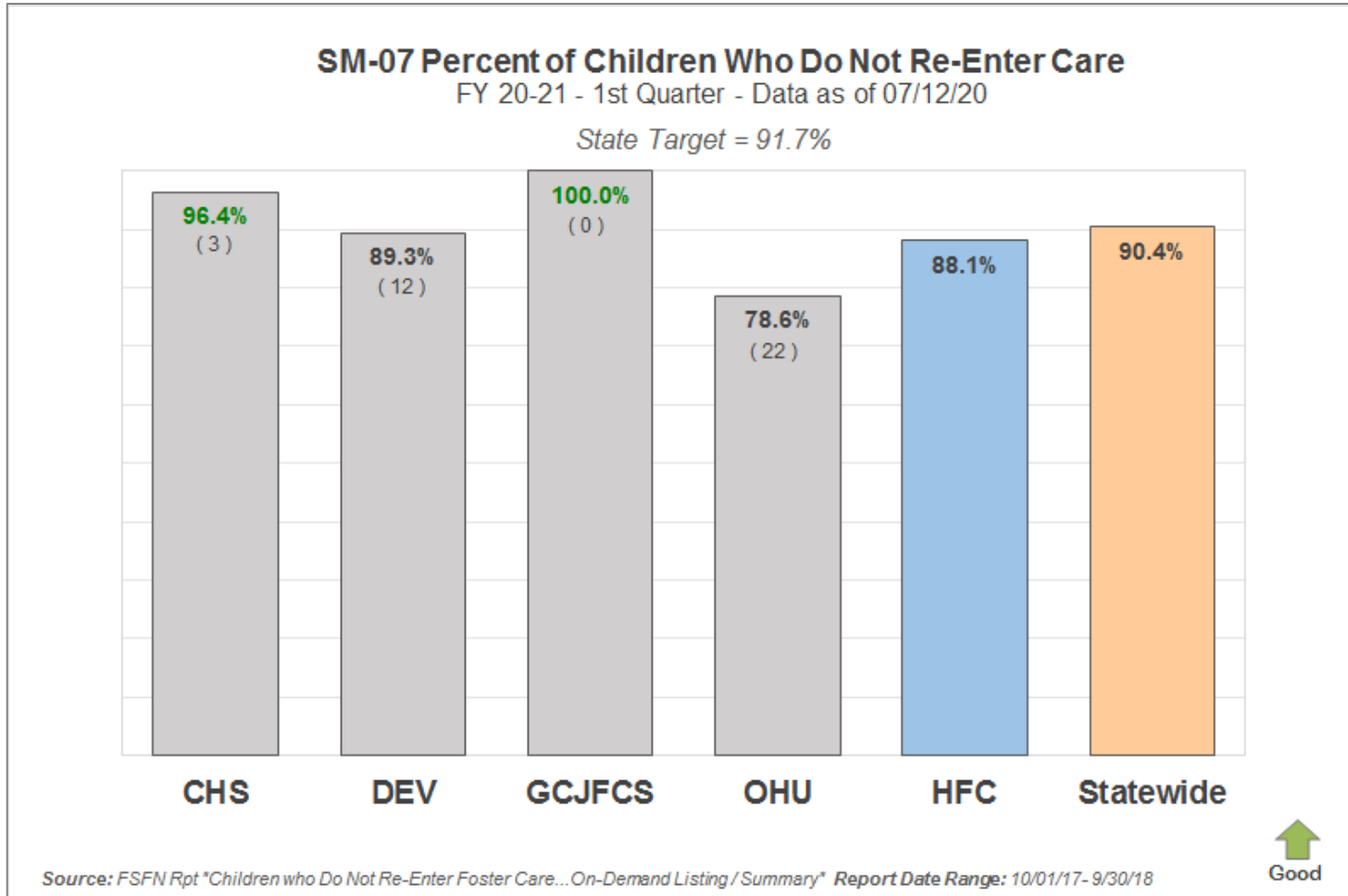
Children Returning to Care
Number of Children in a Removal Episode Who Have Had a Prior Removal

Children Returning to Care in Less than 1 Year
Monthly Data-as-of: 08/23/20
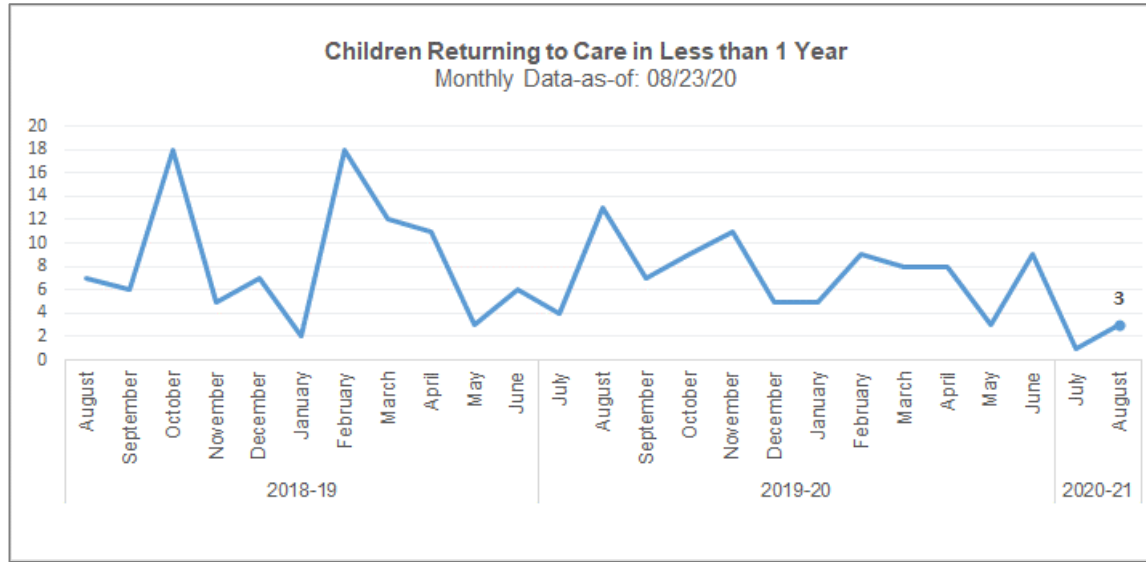
	Removal Episodes for Children with a Prior Removal								
	Removals entered into FSFN between 08/17/20 - 08/23/20								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	8/14/2020	141849-DEV	9/26/2016	8/8/2019	34	12	< 1.0 yr	Y	84%
CHS	8/4/2020	141846-CHSFL	11/12/2019	11/13/2019	0	8	< 1.0 yr	Y	62%
CHS	8/4/2020	141846-CHSFL	11/12/2019	11/13/2019	0	8	< 1.0 yr	Y	63%

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 08/24/20

Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	69	113	61.06%
DEV	62	116	53.45%
OHU	64	91	70.33%
HFC	195	320	60.94%

SM12 - Percent of Sibling Groups Placed Together

SM-12 Percent of Sibling Groups Placed Together
FY 20-21 - 1st Quarter - Data as of 08/23/20

State Target = 65.0%

CHS	DEV	OHU	HFC	Statewide
61.06%	53.45%	70.33%	60.94%	64.0%
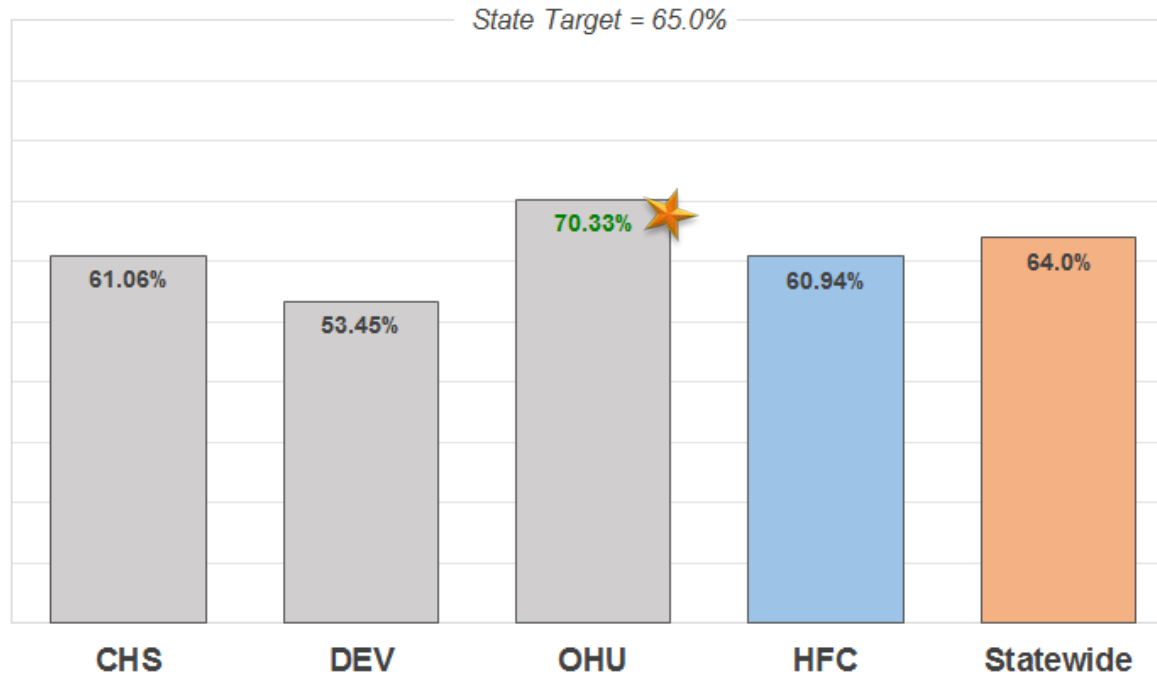
Good

Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" **Report Date Range:** *08/24/20*

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
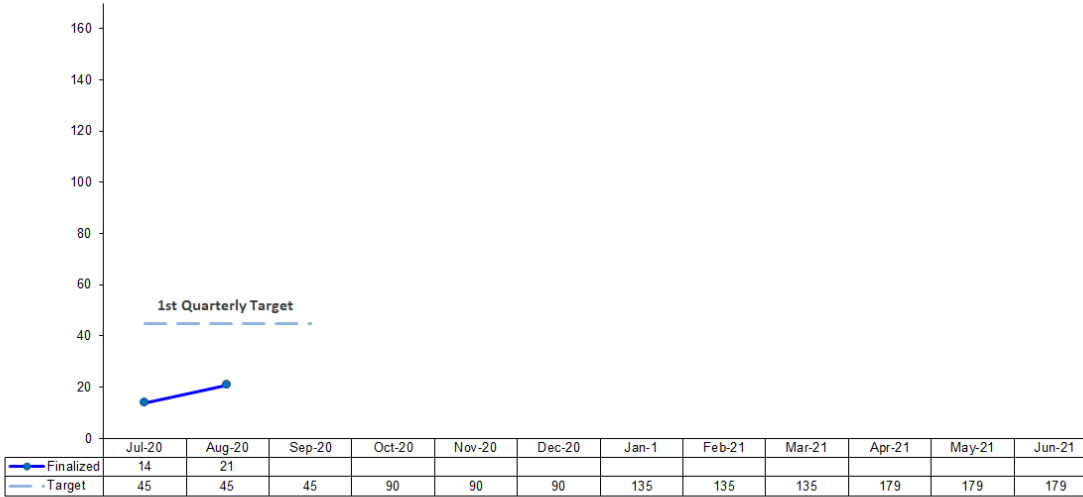Adoption Finalizations for FY 20-21

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-1	Feb-21	Mar-21	Apr-21	May-21	Jun-21
Finalized	14	21										
Target	45	45	45	90	90	90	135	135	135	179	179	179

1st Quarterly Target

Source: HFC Adoption Database; **Data-as-of:** August 17, 2020

FY 20-21 Target = 179

Upcoming Finalization Dates

August 26, 2020
September 16, 2020

Adoption Finalizations
FY 20-21 - **1st Quarter** as of 08/24/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	3	8	17	47.1%
DEV	1	2	17	11.8%
OHU	1	11	11	100.0% ⭐
Total	5	21	45	46.7%

Adoption Finalizations
Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
21	179	11.7%	4.8%

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of August 24, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	44	14											58
Highlands	6	3											9
Hardee	0	1											1
Total	50	18											68
# Children Removed													
Polk	75	18											93
Highlands	9	6											15
Hardee	0	1											1
Total	84	25											109
Total Children Denied Shelter													
Polk	0	0											0
Highlands	0	0											0
Hardee	0	0											0
Total	0	0											0
# Children Placed with Relative													
Polk	52	11											63
Highlands	1	6											7
Hardee	0	0											0
Total	53	17											70
# Children Placed with Non Relative													
Polk	7	1											8
Highlands	0	0											0
Hardee	0	1											1
Total	7	2											9
# Children Placed with Fictive Kin													
Polk	0	0											0
Highlands	0	0											0
Hardee	0	0											0
Total	0	0											0
# Children Placed in Foster Care													
Polk	16	6											22
Highlands	8	0											8
Hardee	0	0											0
Total	24	6											30

% of Children Sheltered Placed in Foster Care
Data as of 08/24/2020

Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	28.6%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	24.0%
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	27.5%

Shelter Count for the Week of August 18 - August 24, 2020

	Polk	Highlands	Hardee
Shelters	2		
Children Removed	3		
Placed w/ a Relative	3		
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care			

Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - **Data as of 08/24/20**

Number of Children	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
CHS	41	19											60	414	460
Devereux	34	43											77	439	482
OHU Polk	12	15											27	177	196
One Hope	44	37											81	518	548
Total	131	114											245	1548	1686
Out of Home Care															
CHS	23	8											31	240	262
Devereux	24	28											52	253	291
OHU Polk	6	12											18	91	116
One Hope	11	13											24	106	125
Total	64	61											125	690	794
In - Home Judicial															
CHS	4	3											7	38	48
Devereux	0	4											4	40	37
OHU Polk	0	0											0	40	20
One Hope	0	0											0	8	11
Total	4	7											11	126	116

Non-Judicial In - Home Services	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
CHS	12	3											15	90	110
Devereux	7	9											16	112	93
OHU Polk	6	6											12	31	52
One Hope	2	1											3	32	41
Total	27	19											46	265	296
OCS / ICPC Courtesy Supervision															
CHS	0	0											0	0	0
Devereux	0	0											0	0	0
OHU Polk	0	0											0	0	0
One Hope	31	23											54	360	363
Total	31	23											54	360	363
Reinstatement of Protective Services Supervison (Notice of Hearings)															
CHS	0	0											0	8	12
Devereux	0	1											1	10	41
OHU Polk	0	0											0	8	2
One Hope	0	0											0	0	7
Total	0	1											1	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

Heartland for Children - Circuit 10
Number of Children Entering and Exiting OHC per Month
Data through June 2020 - Draft Data through July 2020

	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20
Entering OHC	58	78	78	81	59	90	45	72	73	103	61	79	68	86	62	135	49	65	38	71	84	70	82	59	72	58	60
Exiting OHC	69	101	49	73	36	104	93	62	65	65	79	84	58	84	60	67	52	63	54	44	88	64	46	74	75	59	80

Source: FSFN Data Tableau Dashboard Report, Data-as-of: 07/10/2020   **Month and Year**   Draft Data: "Children Entering and Exiting Foster Care" , Data-as-of: 08/10/2020

# Neighbor to Family – Weekly & Monthly Census
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **98.3%**

"She is very kind. From the first day, she has always treated me with respect and always work with my schedule."

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers
Weekly Data 08/18/20 through 08/24/20

Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	38	88
Specialized - Family Support	15	28
Prevention - Comm. Referral	15	29
Special Conditions Report	3	6
Nurturing Parenting	30	44
NTF - Total Services	**101**	**195**

NTF - Housing Resource Numbers
Data since Inception to 08/24/20

Referral Agency	Referrals
Children's Home Society (CHS)	41
Devereux (DEV)	16
One Hope United (OHU)	9
Neighbor To Family (NTF)	7
Total Housing Referrals	**73**

Neighbor to Family
Percent of Children Not Sheltered in Month - July 2020

97.8%
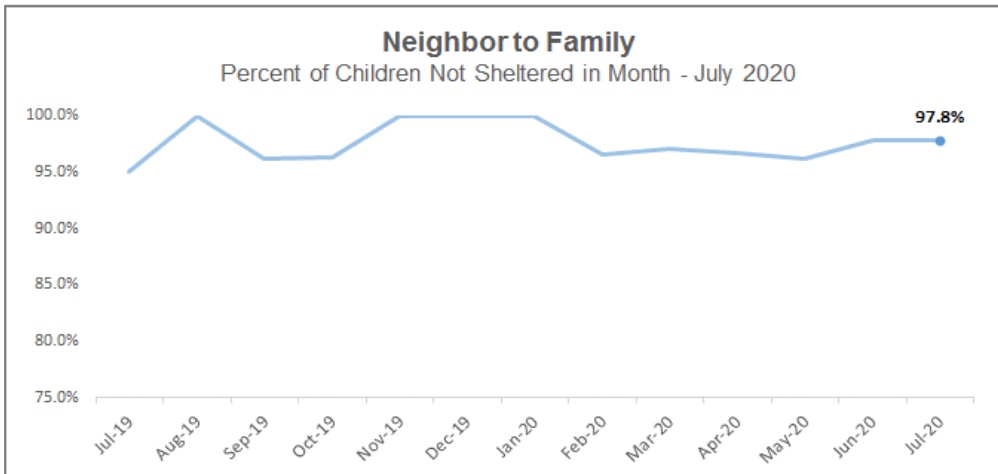
Referral Status and Housing Results

Referrals - Active	10
Referrals - Closed	63
Total Families Housed	**13 Families**
Total Children Housed	**34 Children**

Missing Children
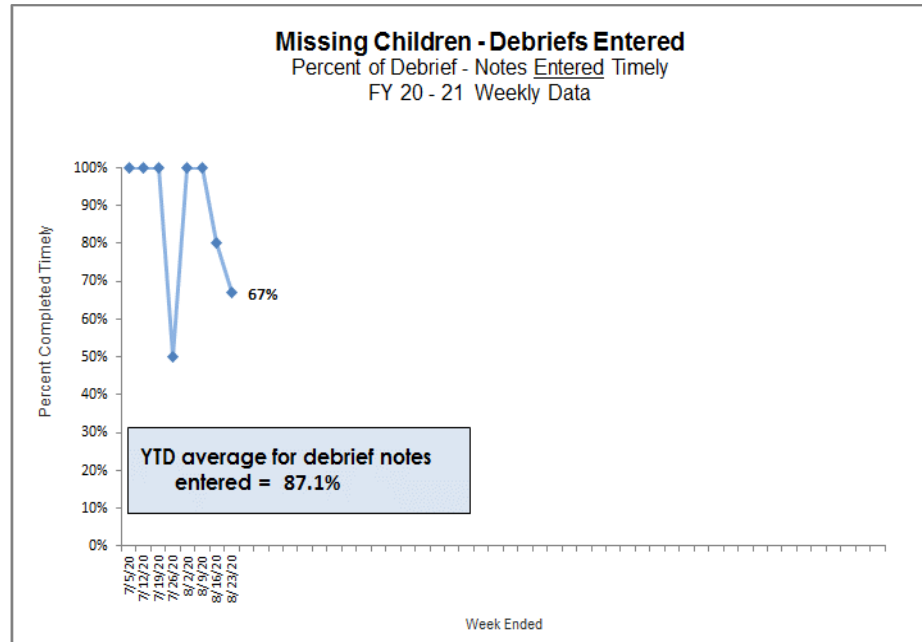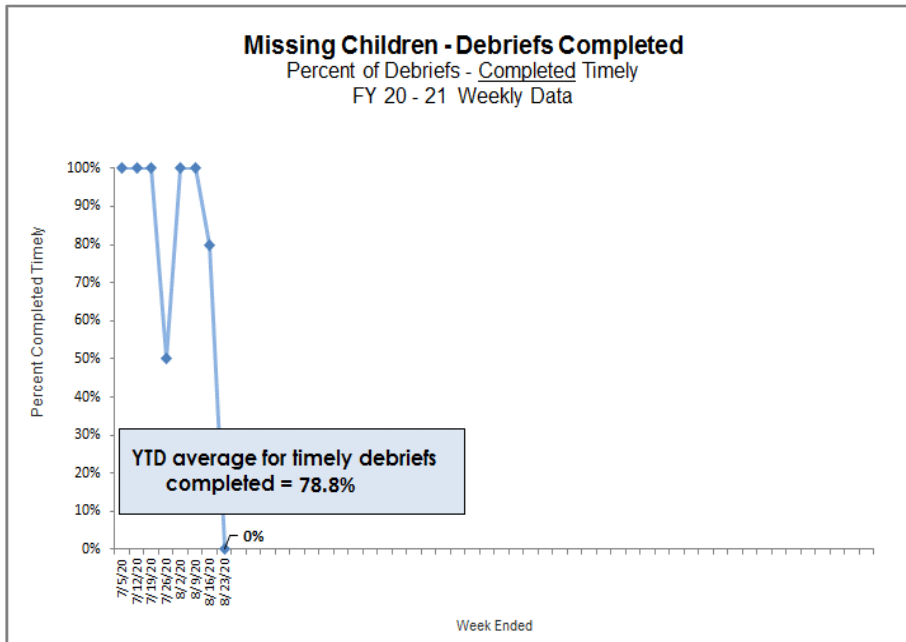HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

Heartland for Children - DCF Circuit 10
Missing Children - By CMO And Missing Child Type
Data as of August 23, 2020

n = 6
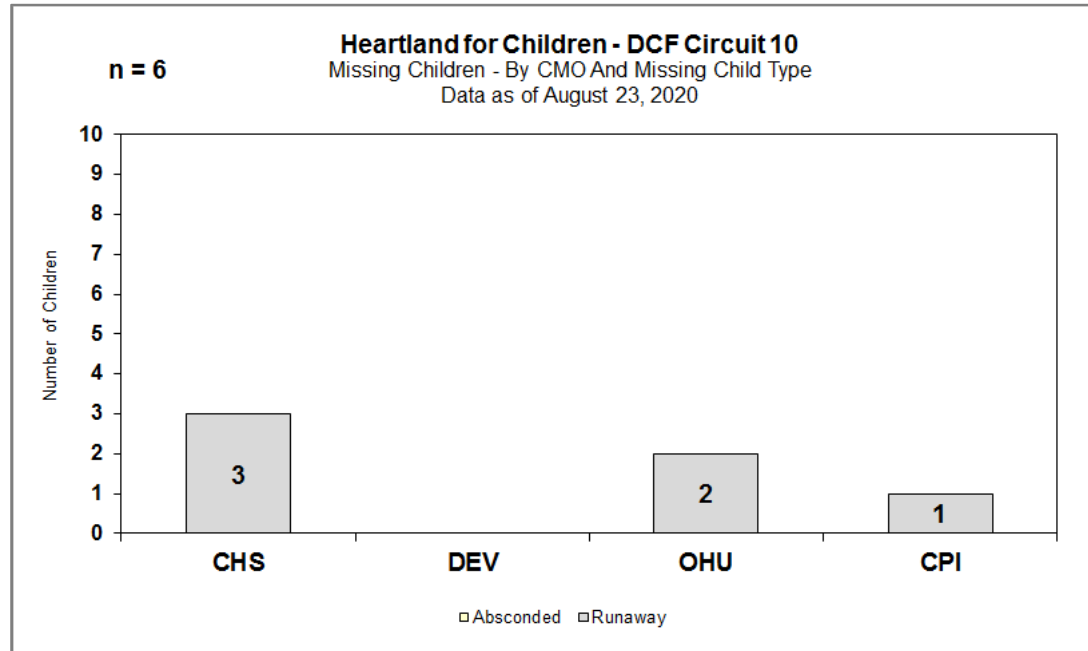
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	**Total Missing Children** Week to Date	**Total New Episodes** Month to Date	**Timely Reporting Compliance** Week to Date	**Timely Reporting Compliance** Month to Date	**Timely Reporting Misses** Week to Date	**Total Recoveries** Month to Date	**Agency Responsible** Week to Date
May 2020 (m/end)	-	28	-	96%	-	28	-
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
Jul 2020 (m/end)	-	24	-	100%	-	25	
8/2/2020	7	0	100%	100%	0	0	
8/9/2020	8	2	100%	100%	0	1	
8/16/2020	6	5	100%	100%	0	6	
8/23/2020	**6**	**9**	**100%**	**100%**	**0**	**10**	

Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness

Missing Children - Debriefs Completed
Percent of Debriefs - Completed Timely
FY 20 - 21 Weekly Data

YTD average for timely debriefs completed = 78.8%

Missing Children - Debriefs Entered
Percent of Debrief - Notes Entered Timely
FY 20 - 21 Weekly Data

YTD average for debrief notes entered = 87.1%

Missing Children - Debriefs
Week of 08/17/2020 through 08/23/2020

| Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	1	0	0%	2		1	50%
DEV				-				-
OHU	1	1	0	0%	1		1	100%
PI				-				-
Total	3	2	0	0%	3	0	2	67%

Missing Children – Attempts to Locate
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate Week of 08/17/2020 through 08/23/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1	1	2	100%
DEV				-				-
OHU	2	2	2	100%	2		2	100%
PI	1	1	1	100%	1		1	100%
Total	4	4	4	100%	4	1	5	100%

Attempts to Locate Missing Children
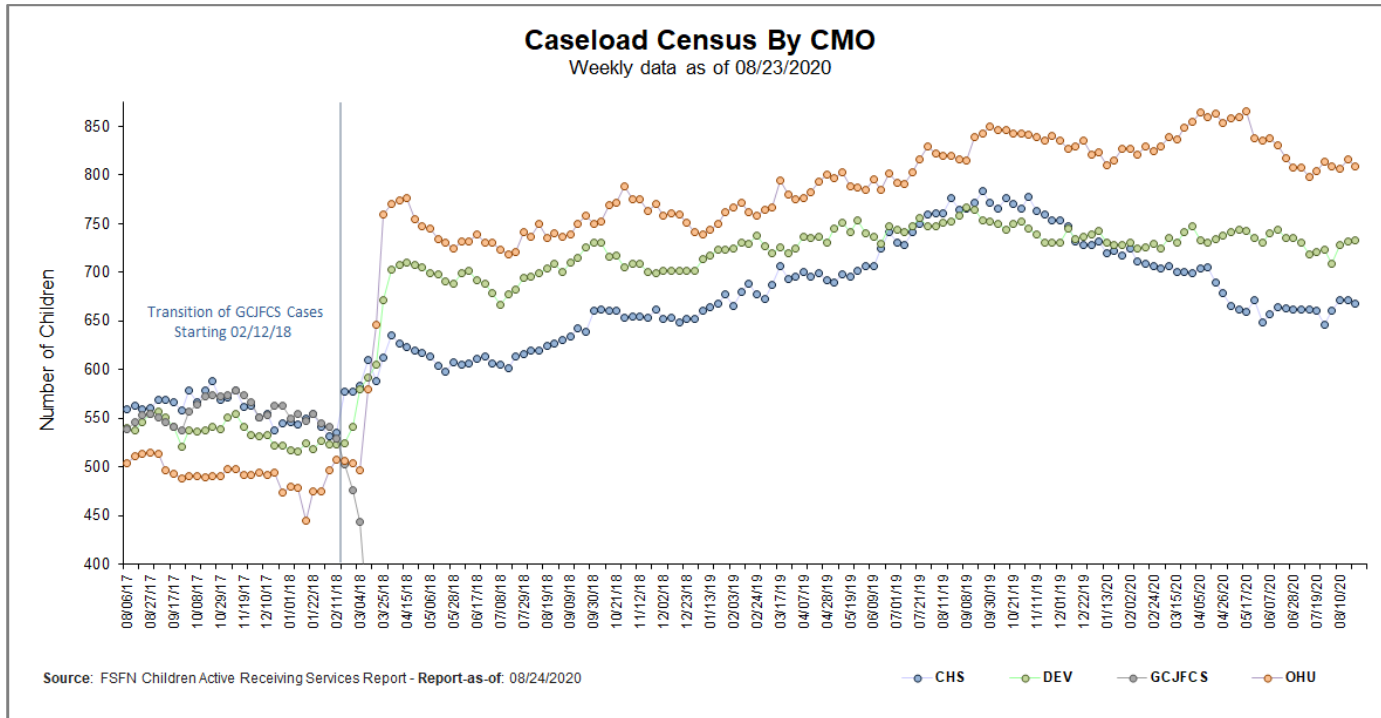Percent of Required Attempts Completed Timely
FY 20 - 21 Weekly Data

YTD average for timely attempts completed = 100.0%
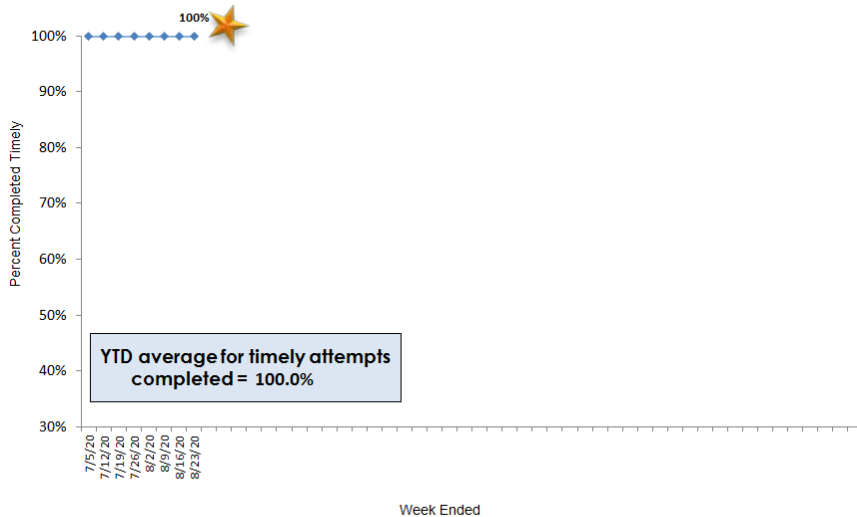
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 20 - 21 Weekly Data

YTD average for timely entry of notes = 93.3%
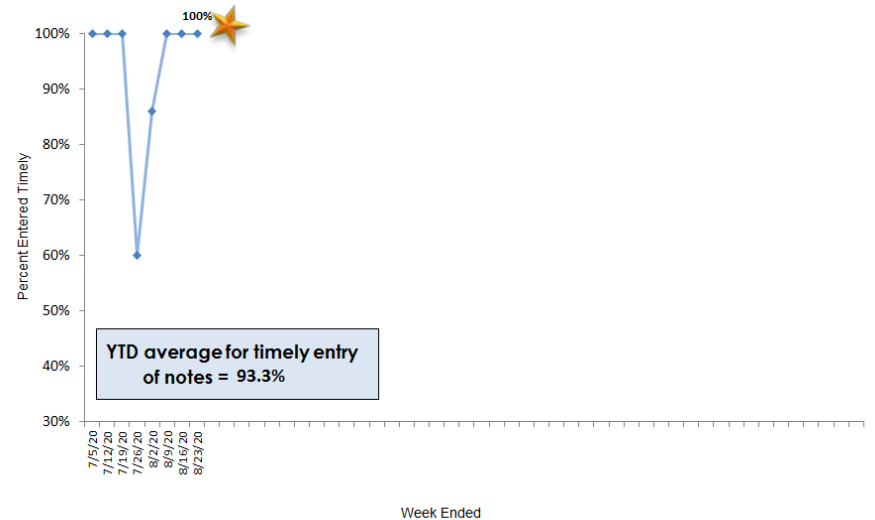
Caseload Census Information
CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	7/19/2020	7/26/2020	8/2/2020	8/10/2020	8/16/2020	8/23/2020
CHS	661	646	660	671	672	668
DEV	721	723	709	728	732	733
OHU	804	814	809	807	816	809
HFC Total	2186	2183	2178	2206	2220	2210

Caseload Census By CMO
Weekly data as of 08/23/2020

Transition of GCJFCS Cases Starting 02/12/18

Source: FSFN Children Active Receiving Services Report - **Report-as-of**: 08/24/2020

CHS   DEV   GCJFCS   OHU

Caseload Census Information

Case Manager Caseload Breakdown by Agency – **Data as of 08/16/2020**

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	6	15	9	1	32	21.0
DEV	0	6	7	7	8	28	26.1
OHU	2	4	16	5	6	33	24.7
# of CMs	3	16	38	21	15	93	23.9

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	32	7	21.9%
DEV	28	6	21.4%
OHU	33	6	18.2%
HFC	93	19	20.4%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	33.6%	58.8%
DEV	83.7%	9.1%
OHU	57.4%	30.0%

Case Manager Turnover Rates by CMO
Rolling 12 Month Data for Month Ending July 2020

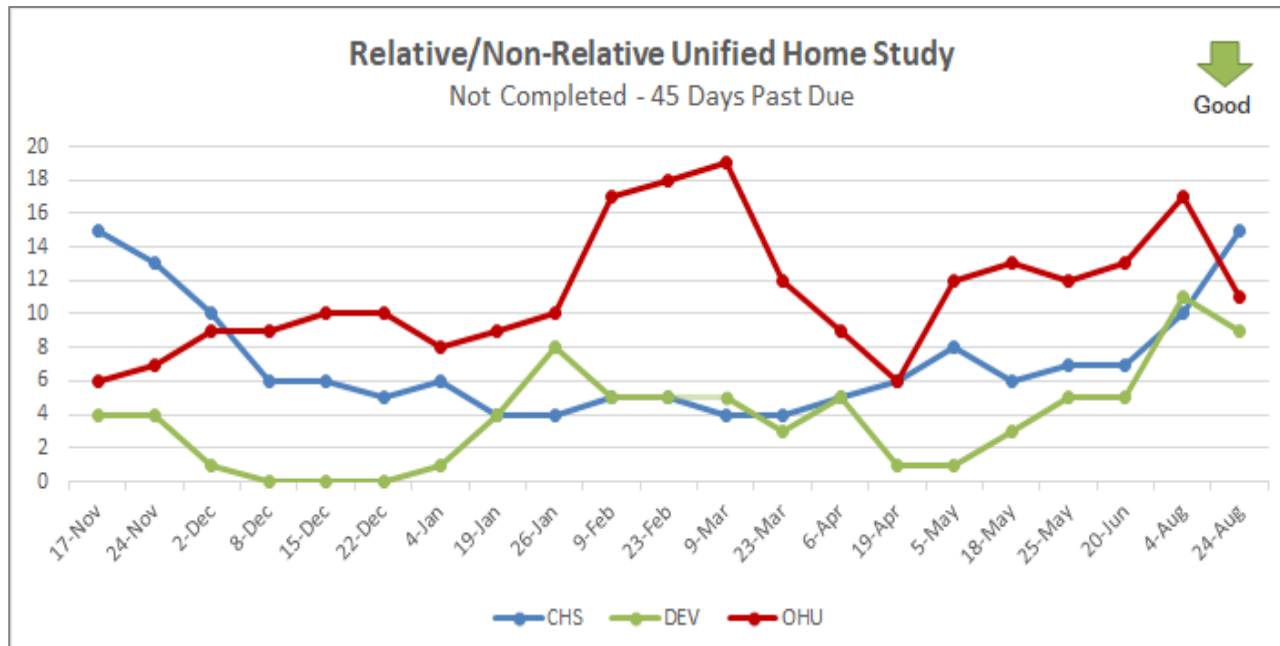|	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020
CHS	66.2%	62.0%	54.1%	48.9%	56.7%	47.6%	43.5%	41.8%	37.6%	35.9%	32.4%	33.6%
DEV	72.3%	75.6%	72.1%	87.8%	90.2%	93.8%	91.6%	96.1%	86.4%	76.6%	77.4%	83.7%
OHU	80.0%	80.4%	76.0%	72.0%	73.5%	66.7%	74.2%	77.6%	68.0%	75.0%	66.7%	57.4%

12 Month Data for Month End
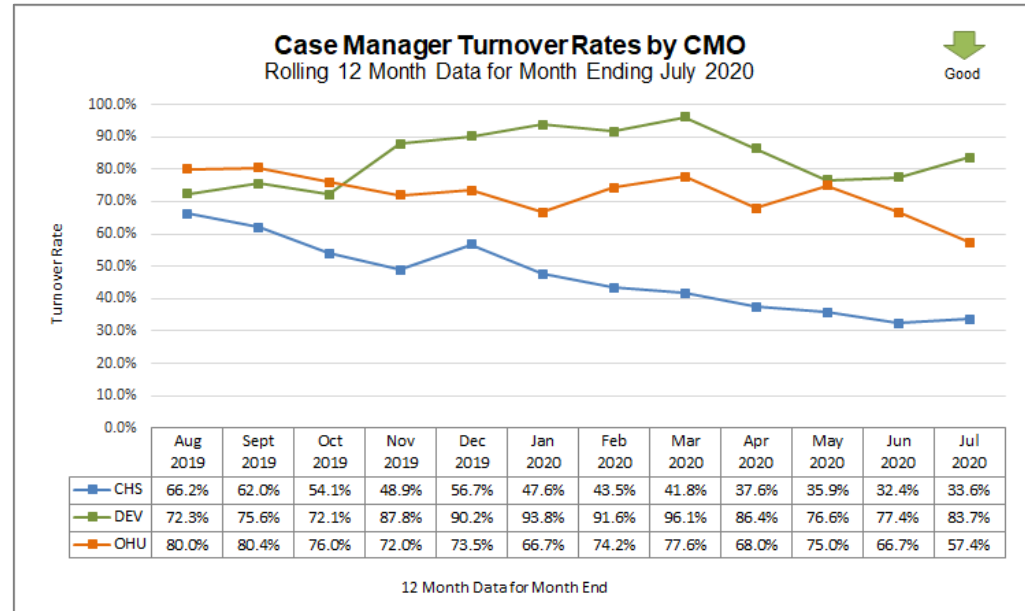
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 08/23/20

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - **Past Due**			
Agency	**# of Cases**	**Status - Pending**	**Status - No UHS**
CHS	15	6	10
DEV	9	2	9
OHU	11	3	8
Total	**35**	**11**	**27**

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	**45 - 90 Days**	**90+ Days**
CHS	8	82
DEV		42
OHU	17	42
Grand Total	**32**	**166**

Relative/Non-Relative Unified Home Study — Not Completed - 45 Days Past Due

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/23/20

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	443	99.8%	96.6%	84.1%	98.2%	93.0%
DEV	489	99.8%	94.9%	83.4%	95.7%	91.3%
OHU	364	100.0%	99.2%	90.4%	99.2%	96.2%
HFC	**1296**	**99.8%**	**96.7%**	**85.7%**	**97.5%**	**93.3%**

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 08/23/20

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	15	44	8
DEV	1	25	48	21
OHU	0	3	22	3
Total	**2**	**43**	**114**	**32**

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – **Target = 95.0%**

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – **Target = 95.0%**

Scorecard Measure #9 - 09/30/20 (snapshot)
Children Receiving Medical Services Within Last 12 Mths
FY 20-21 - 1st Qtr as of 08/23/20

Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	428	443	96.6% ⭐
DEV	463	489	94.7%
OHU	361	364	99.2% ⭐
Total	**1257**	**1301**	**96.6%**

Scorecard Measure #10 - 09/30/20 (snapshot)
Children Receiving Dental Services Within Last 7 Mths
FY 20-21 - 1st Qtr as of 08/23/20

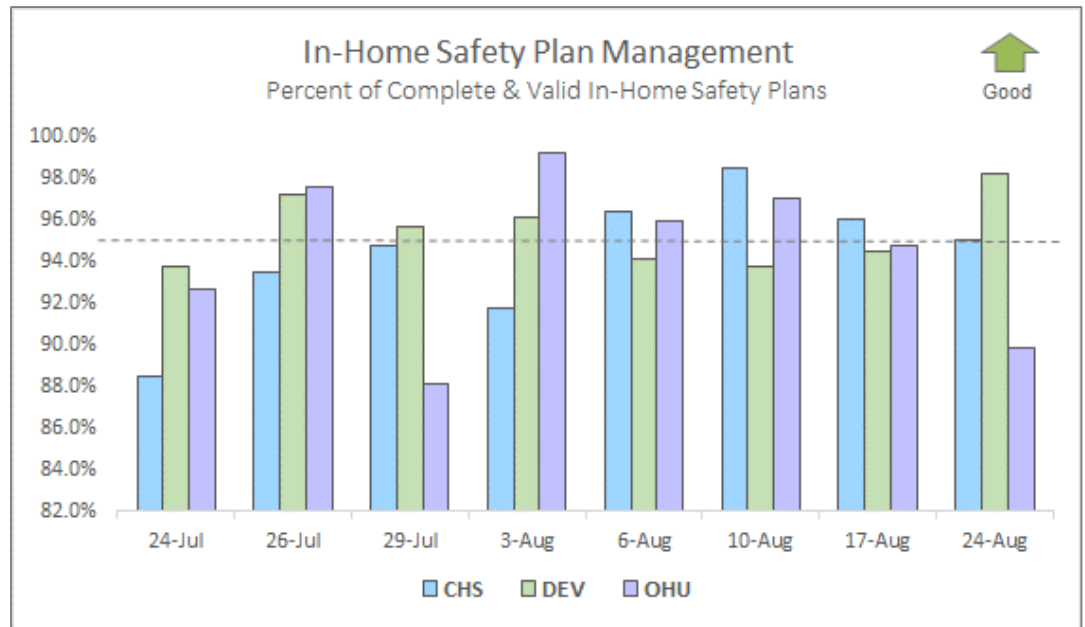| Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	233	277	84.1%
DEV	242	290	83.4%
OHU	206	228	90.4%
Total	**681**	**795**	**85.7%**

Number of Dental Visits to Achieve SM10 Target – **75 Appointments**

In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management
Percent of Completed In-Home Safety Plans under 180 Effective Days

Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	10	189	199	95.0%
DEV	4	215	219	98.2%
OHU	13	116	129	89.9%
HFC Total*	27	520	547	95.06%

In-Home Safety Plan Management
Percent of Complete & Valid In-Home Safety Plans

Good

CHS   DEV   OHU

Source: FSFN Report "Case Management Safety Management Listing" , **Data-as-of:** 08/24/20

Family Team Conferences Completed

FY20-21 – July-Aug 2020 to Reporting Date

Family Team Conference
FY 20-21 - Total Completed In-Month (July-Aug 20)

Agency	Jul-20	Aug-20	Total
CHS	16	8	24
DEV	14	10	24
OHU	9	11	20

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 08/23/20
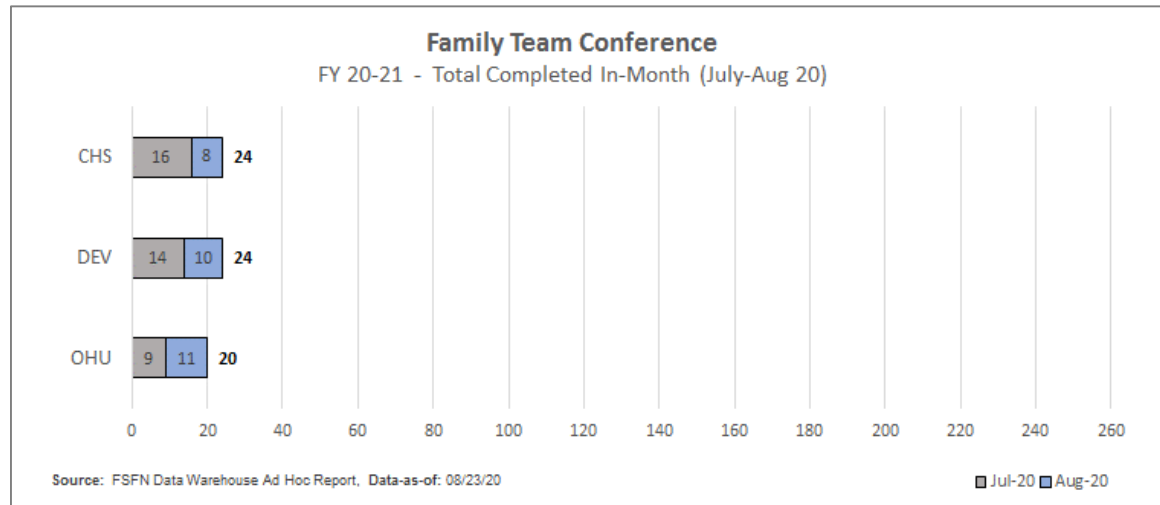
Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

	Birth Parent Contact Required and Completed - 08/01/20 to 08/31/20						
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	204	93	45.6%	143	41	28.7%	37.1%
DEV	225	67	29.8%	136	24	17.6%	23.7%
OHU	184	95	51.6%	118	40	33.9%	42.8%
TOTAL	613	255	41.60%	397	105	26.45%	34.0%

Source: FSFN Data Warehouse – Ad Hoc Report; **Data-as-of:** 08/18/20

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 08/24/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	2		3
DEV	1	5	5		11
OHU		3	1		4
Total	1	9	8	0	18

Health Risk Assessments
Forms must be submitted by Friday each week <u>or</u> by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 08/24/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				

Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 08/23/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			4	4
DEV		1	8	9
OHU		4	9	13
CPI			1	1
NTF				0
SCARF			6	6
Total	0	5	28	33

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	7/19/2020	7/26/2020	8/3/2020	8/9/2020	8/16/2020	8/23/2020
CHS	8	17	19	6	2	4
DEV	2	3	5	2	1	9
OHU	5	3	2	13	4	13
CPI	6	8	12	3	5	1
NTF	6	0	1	0	0	0
SCARF	7	1	1	6	0	6
Total	34	32	40	30	12	33

Data Exceptions: AFCARS
Data for Reporting Period: 04/01/20 – 09/30/20

AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			12		21	21	54
DEV			11		23	18	52
OHU			9		5	14	28
CPI	5						5
Total	5	0	32	0	49	53	139

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 08/24/20

AFCARS Foster Care Errors
Weekly FSFN Data as 08/24/20
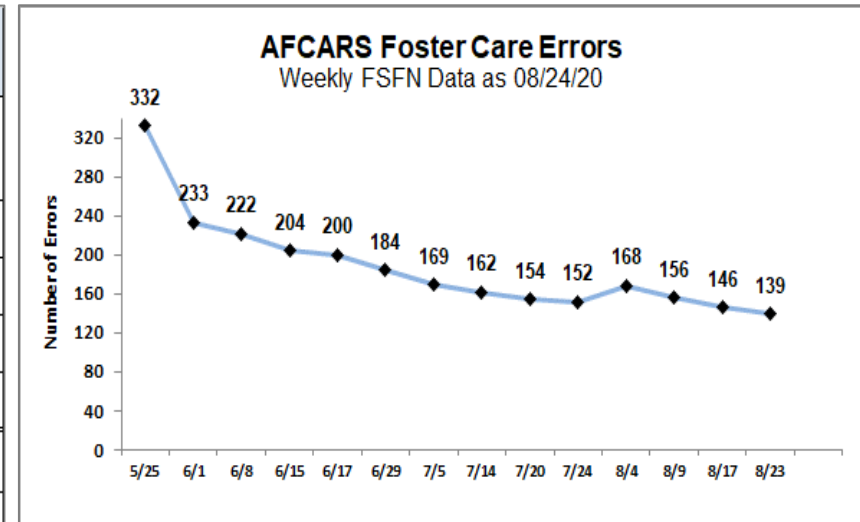
Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			5	
DEV			5	
OHU		1	2	
HFC TOTAL	0	1	12	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 08/19/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	12	300	312	96.2%
DEV	12	343	355	96.6%
OHU	13	244	257	94.9%
HFC Total	37	887	924	96.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/19/20			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	19	21	90.5%
DEV	29	29	100.0%
OHU	19	19	100.0%
HFC TOTAL	67	69	97.1%

FY 20-21 Target = *95% and above.*

Home-to-Stay & Youth Villages – Service Availabilities
Service Snapshot of Availability as of: 8/17/20

Service Provider	Available Openings
Peace River - Home to Stay	14 – Polk 0 – Highlands & Hardee
Youth Villages	5 - Polk

Not Updated

"Out of clutter find simplicity;
From discord find harmony; In the middle
of difficulty lies opportunity."

~ Albert Einstein

RESOURCE NEWS FLASH... August 26, 2020

Education Resources

Back to School in Florida – The Center for Child Welfare has resources on their site to help with the new school year. Go to http://www.centerforchildwelfare.org/EducationalResources.shtml; Also a link to a video on talking to kids about going back to school: https://www.youtube.com/watch?v=rjZ9dKESpYg; and a web page about Back to School Anxiety: https://childmind.org/article/back-school-anxiety/.

New School Year Information – The three county school boards are busy planning the 2020-2021 school year. Please check the website for your county regularly for important information and deadlines.

Hardee County: http://www.hardee.k12.fl.us/
Highlands County: https://www2.highlands.k12.fl.us/
Polk County: https://polkschoolsfl.com/

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.
https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/; and
https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119.

Financial Assistance Resources

Polk County Unites COVID-19 Relief – Polk County Unites, a partnership with the Polk County Board of the County Commissioners and the United Way of Central Florida, provides economic relief to Polk County residents who have been furloughed, laid off, or had a decrease in pay due to COVID-19. Those eligible could receive direct assistance for rent, mortgage, child care, adult care, and food. For more information on how to apply for assistance, dial 2-1-1 or text your zip code to 898-211.

Health Resources

Polk County Testing Sites – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County. www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. https://www.cdc.gov/coronavirus/2019-ncov/index.html.

For more information specific to Florida, go to http://www.floridahealth.gov/. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Safety Resources

It's Hurricane Season – Are you prepared? -   As we continue to deal with the challenges presented by COVID-19, many may have overlooked that the 2020 hurricane season began June 1st and will last through November, with the peak season from mid-August to late October. During the pandemic, you may see longer lines outside stores as people maintain social distancing standards. To avoid the crowds, consider stocking up on supplies well before a hurricane arrives. For more information, visit www.ready.gov; and www.myflfamilies.com/disaster/.

Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map
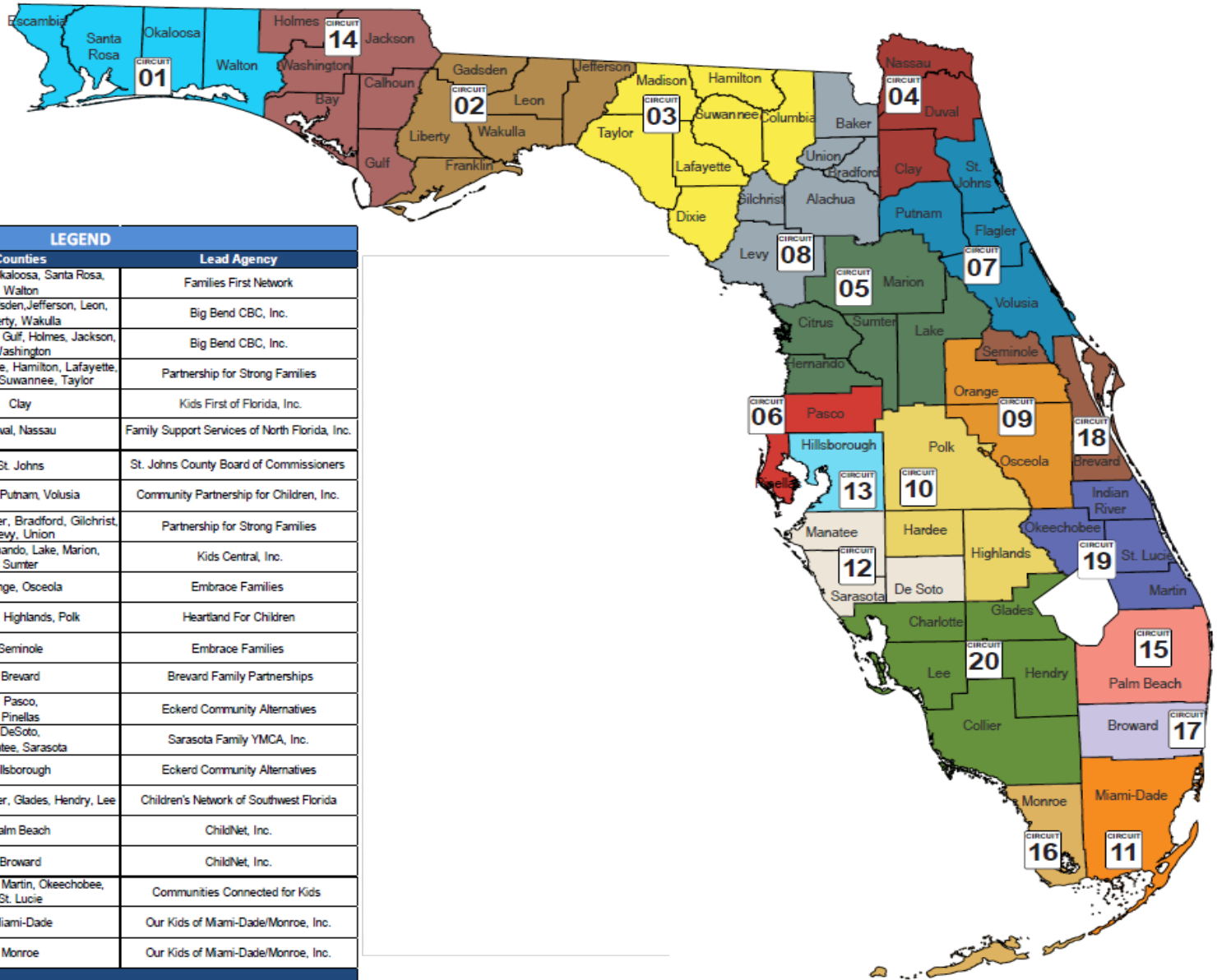
Circuit	Region	Counties	Lead Agency
		LEGEND	
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.