



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, August 23, 2017 at 10 a.m.

Data for Week Ended
Sunday, August 20, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2017 to June 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	11.75	97.2%	99.0%	99.7%	29.2%	53.3%	86.0%	3.45	98.6%	96.9%	81.8%	69.0%
Brevard Family Partnership	10.9	97.0%	92.1%	99.7%	35.4%	50.9%	89.6%	3.23	98.4%	97.2%	87.0%	60.6%
ChildNet Inc	9.01	97.1%	98.0%	99.9%	40.6%	48.3%	90.3%	3.30	96.6%	94.3%	91.7%	57.1%
ChildNet Palm Beach	11.58	97.4%	92.6%	99.9%	47.9%	46.5%	86.8%	3.47	98.7%	95.1%	96.8%	56.0%
Children's Network of SW Florida	23.43	97.5%	91.5%	99.8%	42.5%	53.1%	79.7%	6.18	93.6%	93.9%	88.2%	61.3%
Community Based Care (Cir #9)	9.04	96.8%	96.5%	99.8%	38.5%	58.7%	97.0%	4.78	98.1%	97.4%	91.6%	64.1%
Community Based Care (Cir #18)	9.24	95.8%	99.0%	99.7%	36.2%	62.0%	80.0%	3.08	96.1%	94.9%	68.7%	55.3%
Community Partnership for Childr.	8.72	95.2%	97.5%	99.6%	22.0%	47.2%	83.0%	3.55	96.3%	84.5%	75.0%	59.8%
Devereux CBC of Okeechobee	11.21	97.7%	97.5%	99.9%	45.1%	64.1%	88.2%	3.89	96.5%	93.9%	88.0%	72.0%
Eckerd Community Alternatives	8.04	96.9%	91.0%	99.9%	36.2%	54.6%	89.5%	4.33	99.4%	96.6%	88.3%	62.7%
Eckerd Community Hillsborough	10.68	97.3%	96.3%	99.9%	49.1%	50.1%	88.3%	5.17	98.1%	96.3%	95.8%	66.5%
Families First Network	7.25	97.4%	98.6%	99.8%	34.2%	49.0%	89.8%	6.03	97.8%	92.9%	83.6%	63.9%
Family Integrity Program	10.53	94.4%	100.0%	99.9%	33.3%	62.9%	100.0%	3.71	100.0%	91.8%	100.0%	68.0%
Family Support Services North Fla	6.58	95.6%	95.7%	99.9%	50.2%	78.1%	89.4%	3.92	97.5%	94.2%	96.8%	71.1%
Heartland For Children	8.02	98.9%	95.5%	99.9%	41.0%	58.1%	82.5%	2.8	98.6%	95.2%	88.4%	61.9%
Kids Central, Inc.	7.86	98.5%	98.0%	99.8%	44.2%	44.4%	83.8%	4.47	97.0%	92.1%	84.9%	70.6%
Kids First of Florida, Inc.	10.97	97.6%	87.8%	99.7%	16.6%	47.9%	83.3%	1.4	97.4%	93.1%	87.5%	70.5%
Our Kids of Miami-Dade	8.8	97.9%	99.4%	99.5%	40.3%	50.1%	82.9%	5.09	98.4%	95.2%	83.8%	59.5%
Partnership for Strong Families	9.92	97.3%	100.0%	99.7%	48.5%	64.9%	97.7%	4.01	98.6%	93.7%	89.4%	65.5%
Sarasota Y/Safe Children Coali...	16.9	96.5%	99.0%	99.7%	46.6%	49.2%	89.3%	4.29	96.3%	64.4%	90.9%	71.1%
Statewide	10.39	97.2%	96.2%	99.8%	41.0%	52.7%	87.6%	4.33	97.6%	93.2%	88.2%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 8/01/17 - 8/31/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.88%
DEV	7	99.72%
GCJFCS	3	99.93%
OHU	4	99.77%
Total	21	99.82%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 8/21/17		

# of Children Not Seen, Month of August 2017	
# Not Seen	Agency
111	CHS
76	DEV
100	GCJFCS
27	OHU
13	CPI
327	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 8/20/17	











Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Reunifications Entered into FSFN: Week of 08/14/17 thru 08/20/17			
Agency	Timely	Un-Timely	Total
CHS	5	3	8
DEV	2	1	3
GCJFCS	3	4	7
OHU		1	1
Total	10	9	19

Scorecard Measure #5 - 07/01/16 to 09/30/16 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>1st Qtr</u> as of 08/20/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	45	103	43.7% 
DEV	39	83	47.0% 
GCJFCS	36	93	38.7% 
OHU	20	42	47.6% 
Total	140	321	43.6%

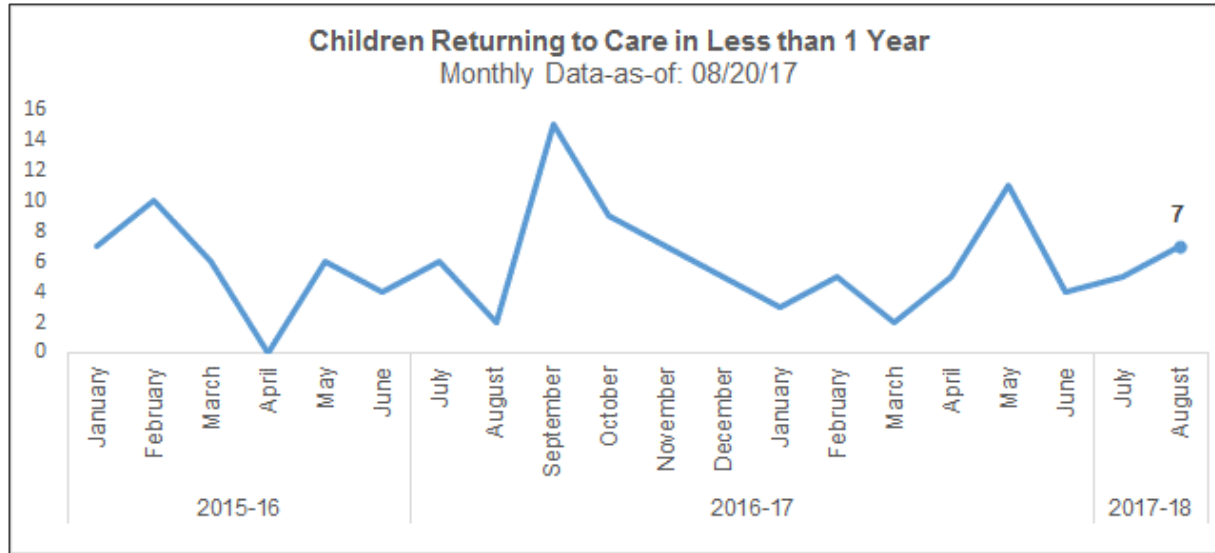
Scorecard Measure #6 - 10/01/16 to 09/30/17 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>1st Qtr</u> as of 08/20/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	56	102	54.9% 
DEV	37	69	53.6% 
GCJFCS	40	69	58.0% 
OHU	39	47	83.0% 
HFC	172	287	59.9%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



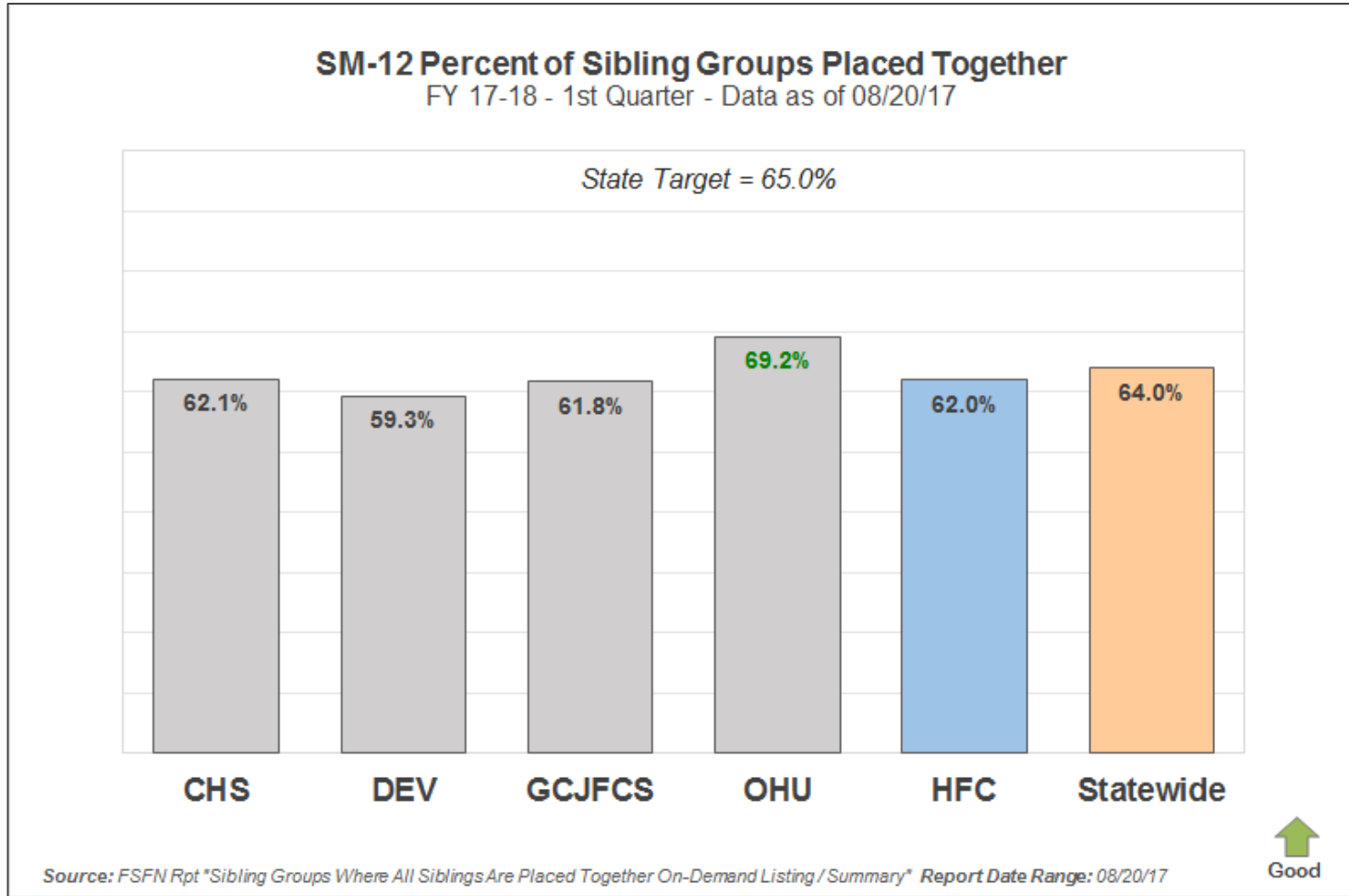
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 08/14/17 - 08/20/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
8/16/2017	141846-CHSFL	10/22/2014	9/16/2015	11	22	btw 1 - 2 yrs	N	-
8/15/2017	141834-CHSFL	9/9/2014	1/4/2015	4	31	btw 3 - 5 yrs	N	-
6/28/2017	141836-DEV	3/1/2015	12/14/2015	9	18	btw 1 - 2 yrs	N	-
8/10/2017	141846-CHSFL	7/3/2015	4/27/2017	22	3	< 1 yr	Y	51%
8/7/2017	141832-CHSFL	3/7/2011	11/15/2011	8	68	> 5 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 08/21/17



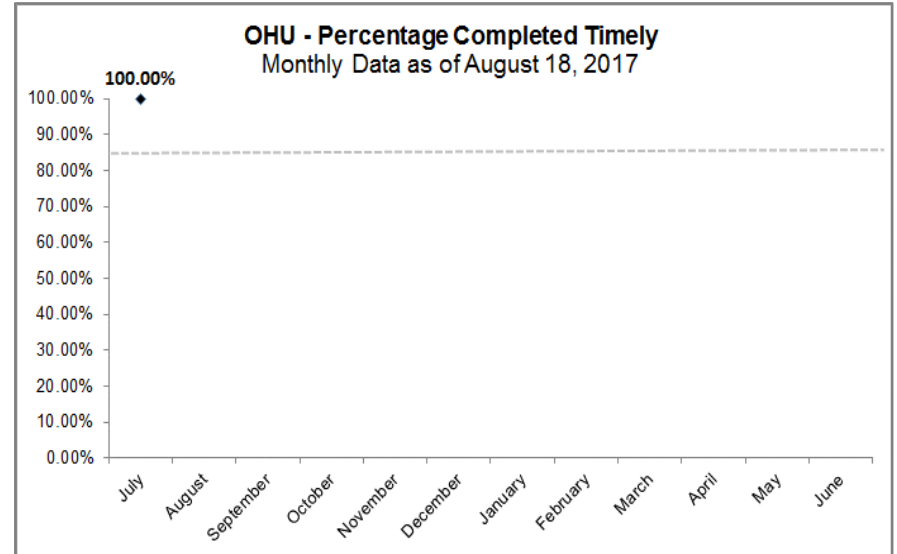
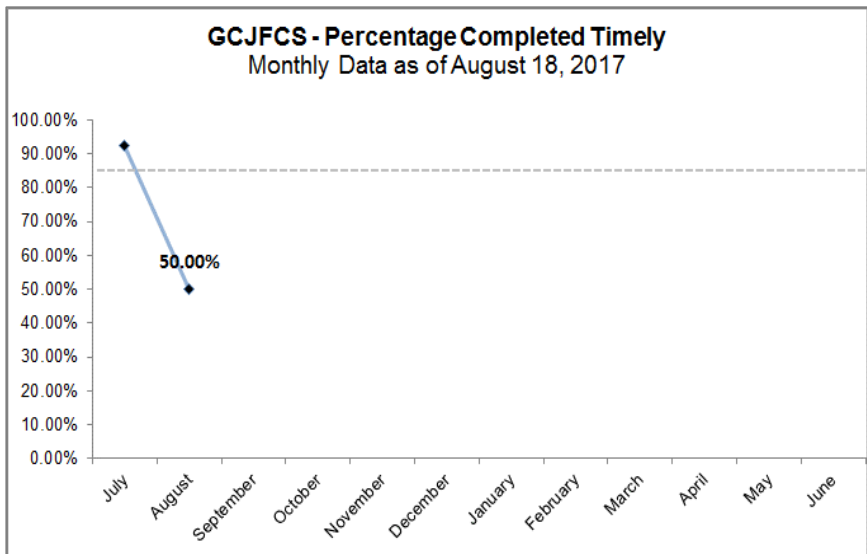
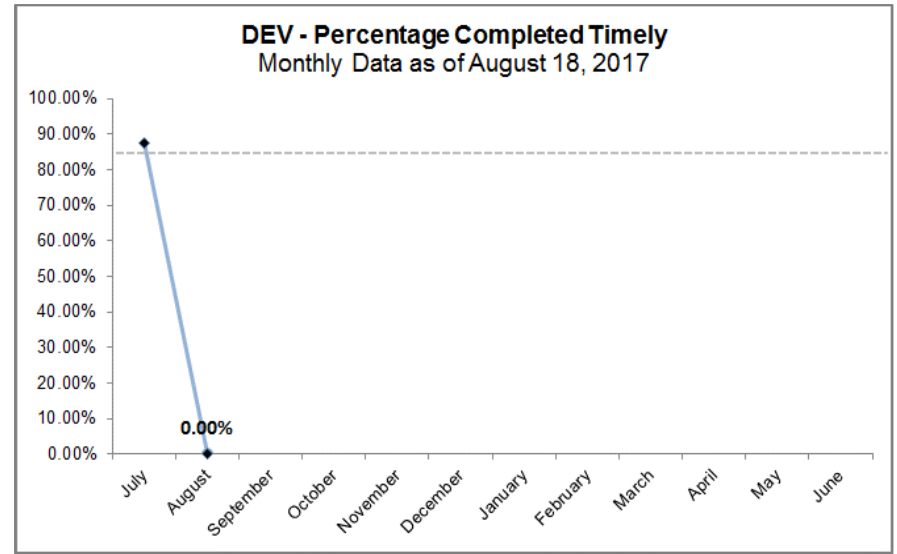
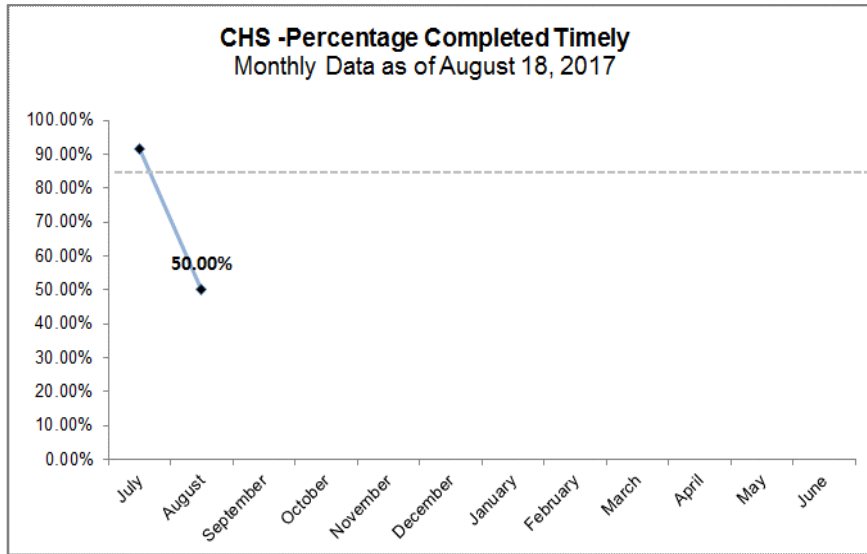
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



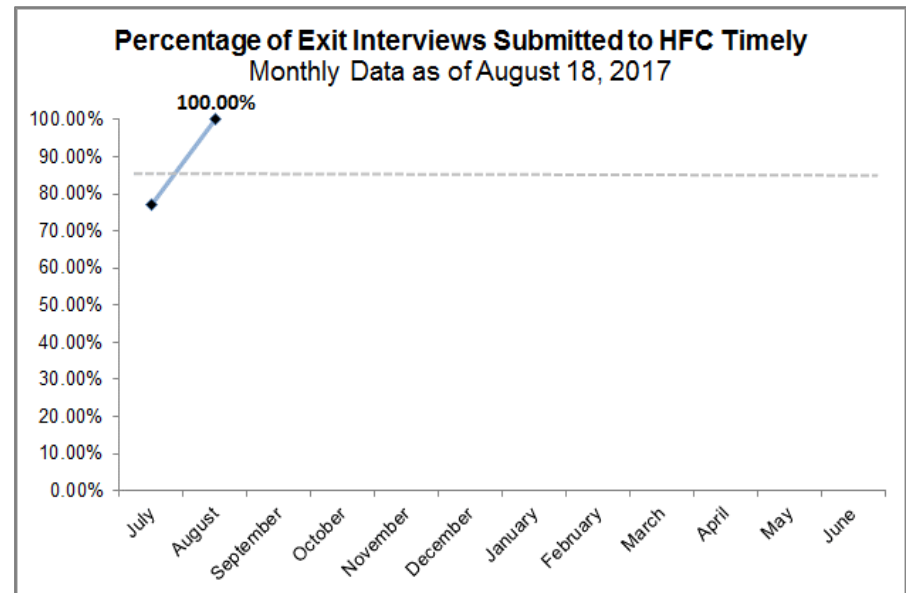
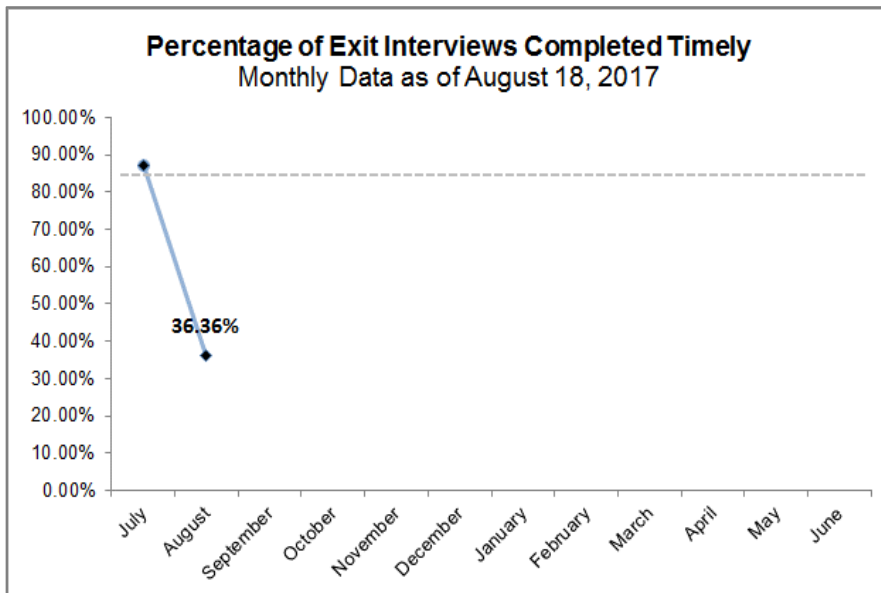
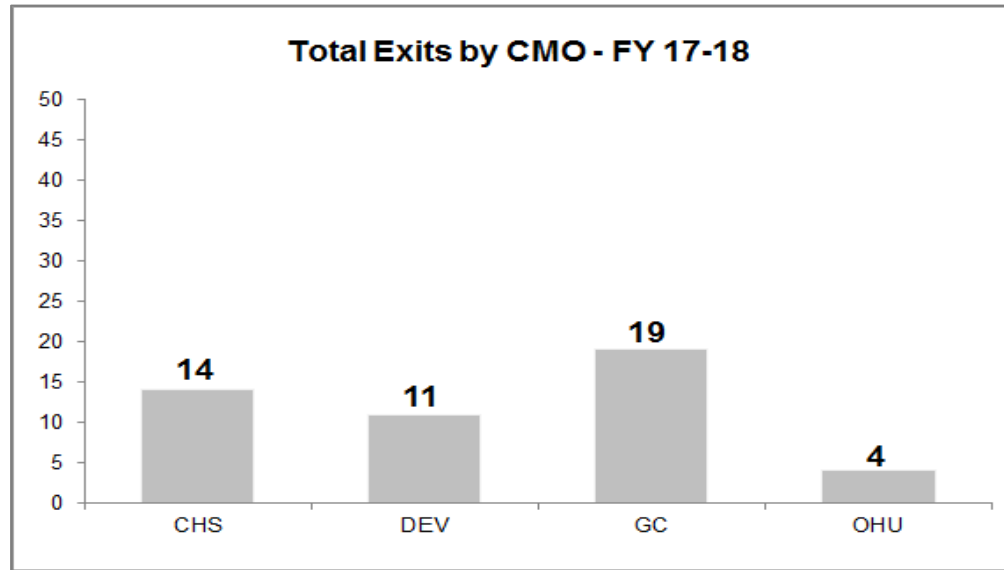
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 76.0%



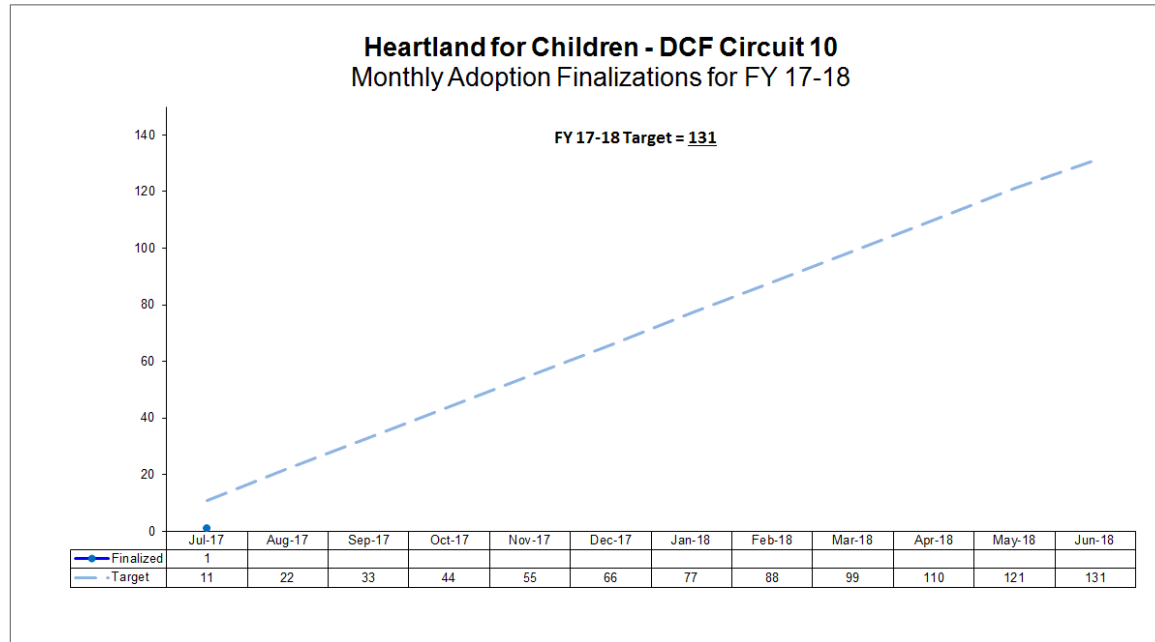
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 76.0%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

August 23, 2017
September 6, 2017

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 8/15/17

CMO	Current Subsidy Files Submitted	Finalized Adoptions	CBC Credit	% w/in 24 Mths	CMO Target	% Target
CHS	2		0	-	42	0.0%
DEV	2		0	-	32	0.0%
GCJFCS	1		0	-	36	0.0%
OHU		1	1	0.0%	21	4.8%
Total	5	1	1	0.0%	131	0.8%



Foster Home Profile



Devereux
Inspiring hope. Empowering lives. For 100 years

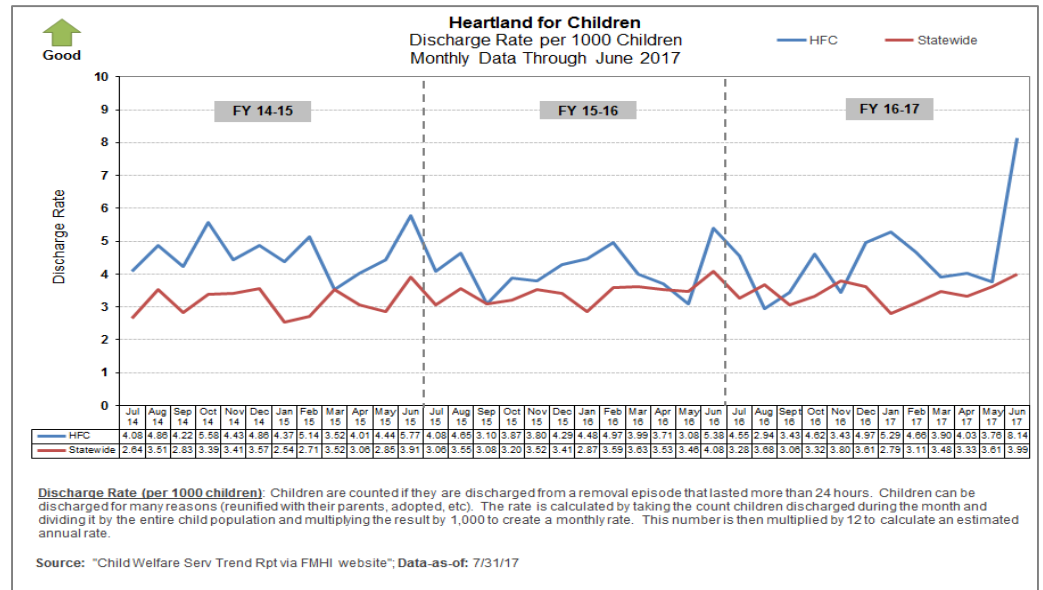
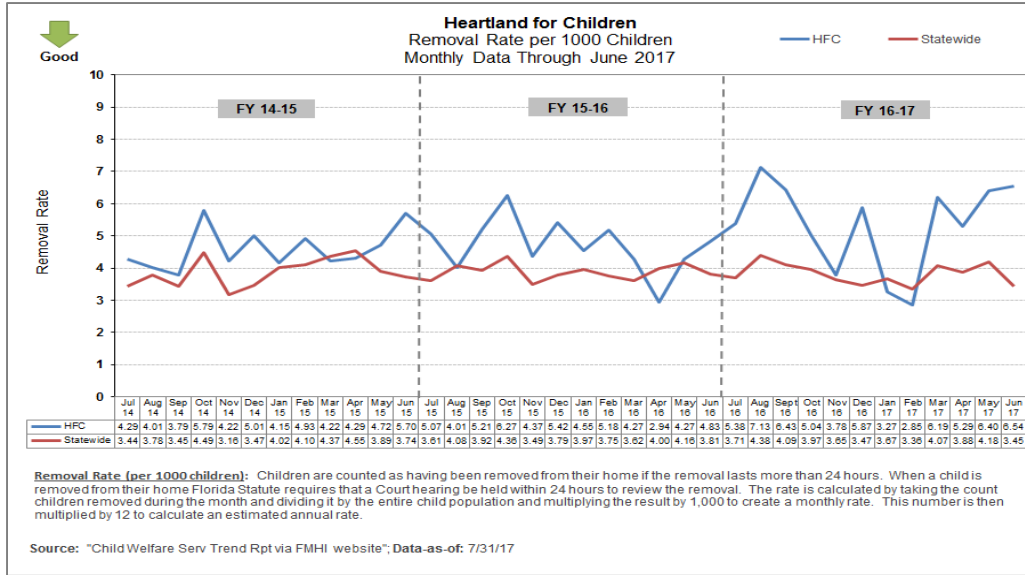


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of June 2017



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of August 21, 2017

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	26											65
Highlands	7	3											10
Hardee	0	0											0
Total	47	29											76
# Children Removed													
Polk	69	42											111
Highlands	15	4											19
Hardee	0	0											0
Total	88	46											134
Total Children Denied Shelter													
Polk	0	0											0
Highlands	0	0											0
Hardee	0	0											0
Total	0	0											0
# Children Placed with Relative													
Polk	35	22											57
Highlands	15	4											19
Hardee	0	0											0
Total	54	26											80
# Children Placed with Non Relative													
Polk	8	13											21
Highlands	0	0											0
Hardee	0	0											0
Total	8	13											21
# Children Placed in Foster Care													
Polk	26	7											33
Highlands	0	0											0
Hardee	0	0											0
Total	26	7											33

% of Children Sheltered Placed in Foster Care							
Data as of 08/21/2017							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	15.2%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Aug 15 - Aug 21, 2017			
	Polk	Highlands	Hardee
Shelters	6		
Children Removed	10		
Placed in Foster Care	3		
Placed w/ a Relative	2		
Placed w/a Non-Rel	5		



Case Transfer Staffing Data

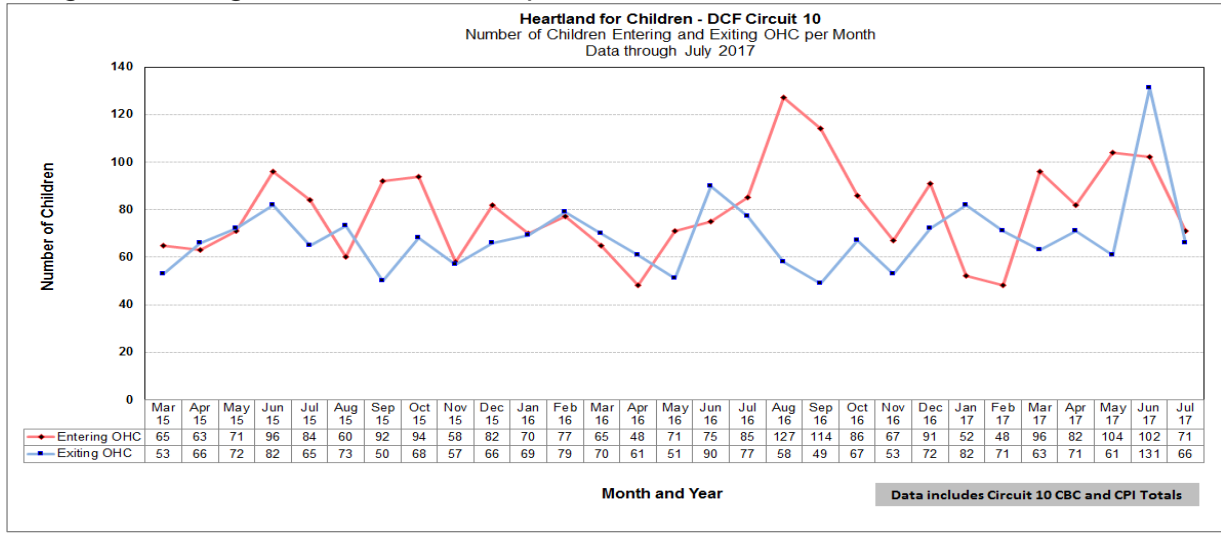
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 8/21/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	16											43	416	391
Devereux	19	30											49	442	403
GCCC	29	20											49	426	388
One Hope	58	39											97	586	358
Total	133	105											238	1870	1540
Out of Home Care															
CHS	15	8											23	253	230
Devereux	15	14											29	259	218
GCCC	24	18											42	265	235
One Hope	20	12											32	136	71
Total	74	52											126	913	754
IN - HOME JUDICIAL															
CHS	2	4											6	27	30
Devereux	3	0											3	24	37
GCCC	0	0											0	29	11
One Hope	6	0											6	22	8
Total	11	4											15	102	86

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	4											12	102	83
Devereux	1	13											14	119	82
GCCC	3	0											3	113	89
One Hope	7	0											7	67	52
Total	19	17											36	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0											0	1	28
Devereux	0	0											0	2	40
GCCC	0	0											0	1	29
One Hope	25	27											52	355	217
Total	25	27											52	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0											0	17	7
Devereux	0	2											2	20	16
GCCC	0	2											2	13	9
One Hope	0	0											0	4	9
Total	0	4											4	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

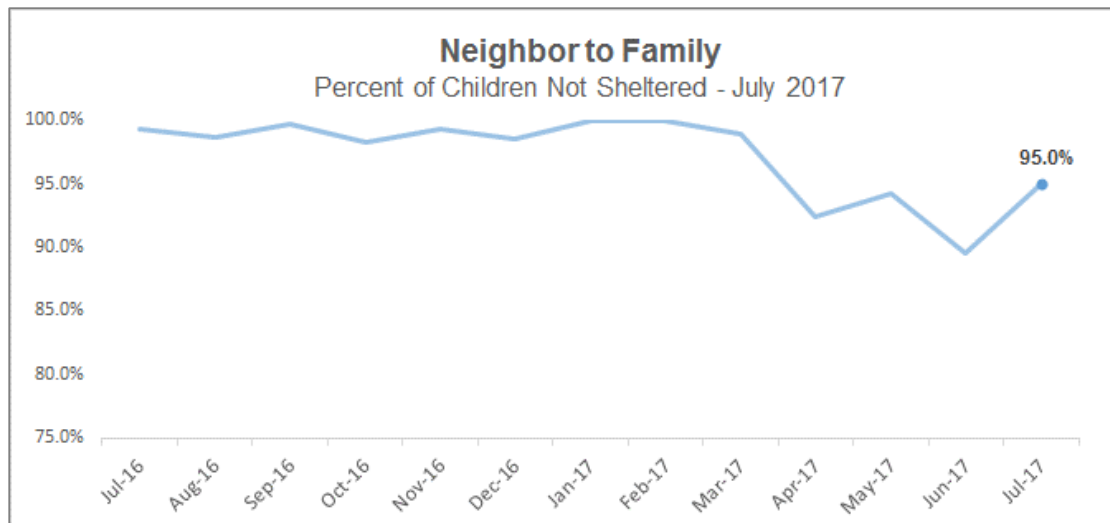
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.5%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 8/14/17 through 8/20/17		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	5
CPI - Family Support	32	80
Specialized - Family Support	7	19
Prevention - Comm. Referral	33	91
Special Conditions Report	7	12
NTF - Total Services	81	207

Q: What did NTF do well?

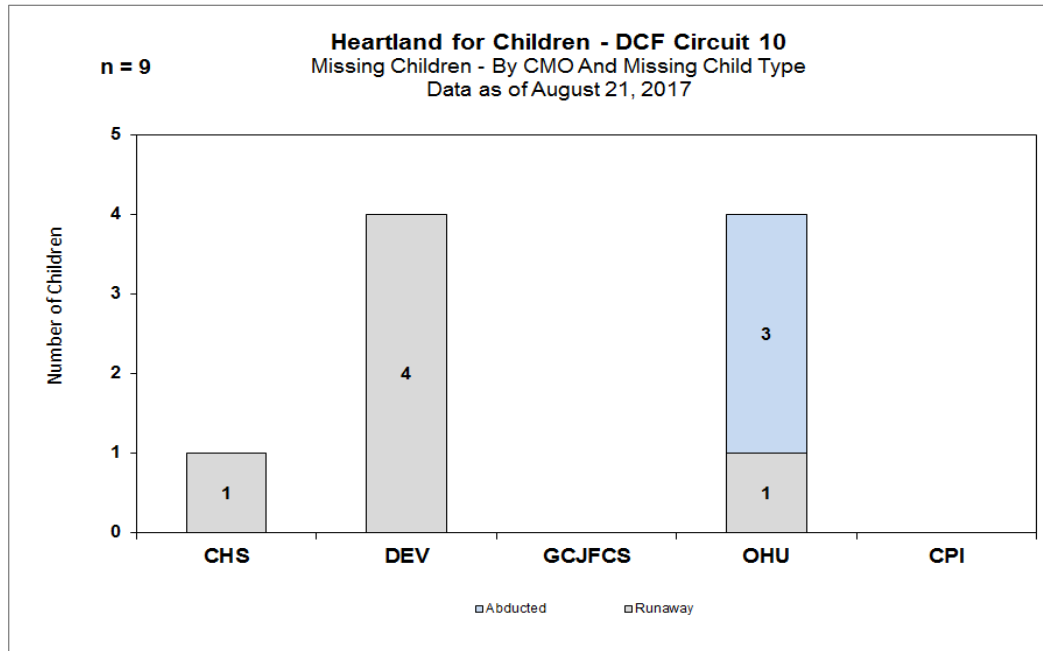
"I've got all the help I needed and on top of that the services helped me so much for the better of me and my kids. My worker got my kids into daycare so I can look for employment and I finally got a job. She help me with housing now I'll be able to get into a home. She helped me with everything I asked her to help me with and I'm very happy with my services."

- Client Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



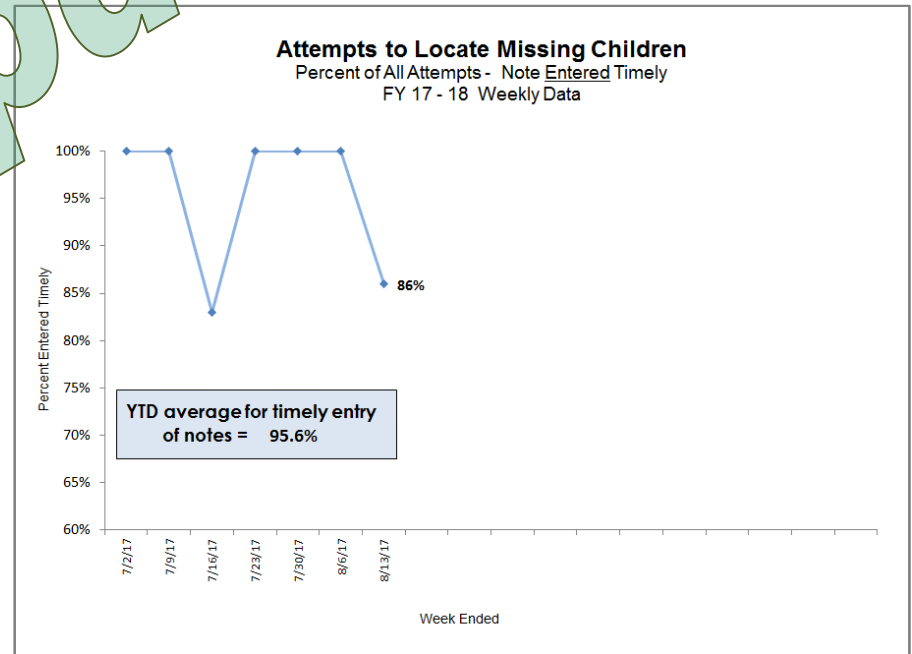
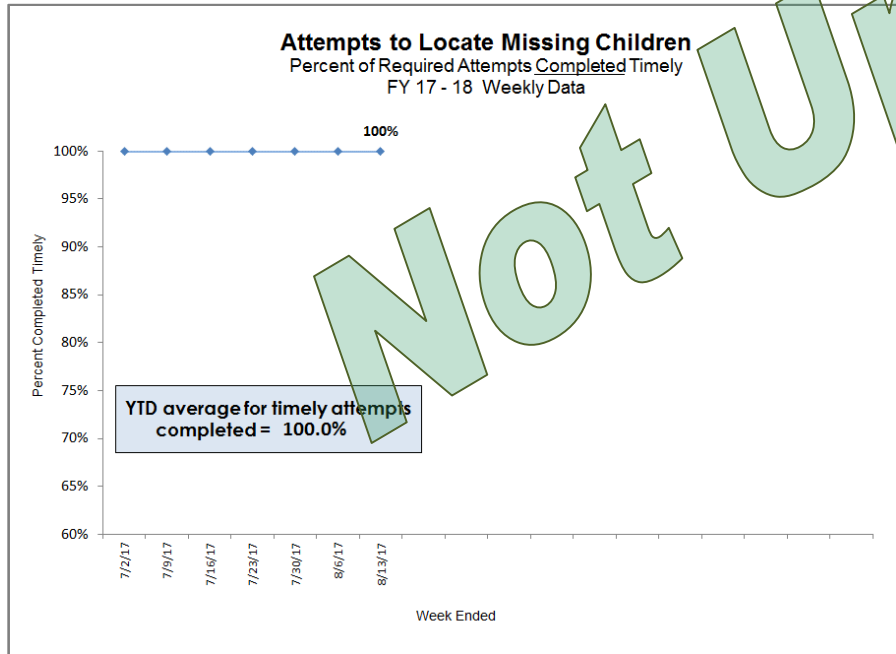
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Apr 2017	4	3	1	0	0	0	25	27		100%	0	
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%		
8/6/2017	11	4	2	2	3	0	6	8	100%	100%	0	
8/13/2017	11	1	4	2	4	0	12	13	100%	100%	0	
8/20/2017	9	1	4	0	4	0	24	24	100%	100%	0	



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

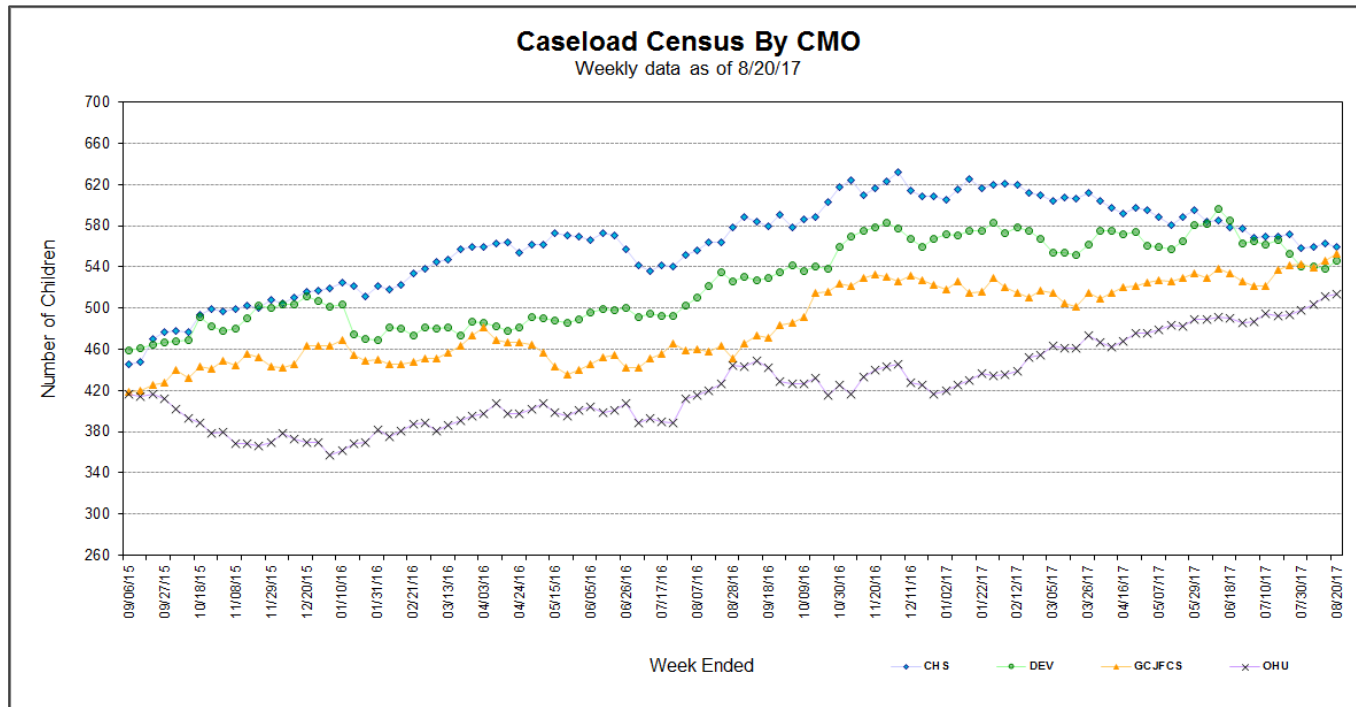
Attempts to Locate								
Week of 8/07/2017 through 8/13/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	2	2	2	100%	2		1	50%
GCJFCS	1	1	1	100%	1		1	100%
OHU	3	3	3	100%	3		3	100%
PI	0	0	0	-	0		0	-
Total	7	7	7	100%	7	0	6	86%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	7/16/2017	7/23/2017	7/30/2017	8/6/2017	8/13/2017	8/20/2017
CHS	569	572	558	559	563	559
DEV	566	553	540	540	538	546
GCJFCS	537	542	543	539	546	553
OHU	492	494	498	504	511	514
HFC Total	2164	2161	2139	2142	2158	2172



Caseload Census by Case Manager and Organization

Data as of 8/20/2017

Caseload of 1 - 5 Children		
CMO	Case Workers	#
GCJFCS	Hollander, Dylan	5
OHU	Ayala-Flores, Myriam	5
CHS	Reese, Lamar	4
GCJFCS	Yates, Michelle	4
CHS	Lott, Carmen	3
DEV	Novembre, Eugenie	3
GCJFCS	Davisson, Keila	3
CHS	Livesay, Elizabeth	2
DEV	Alston-Temple, Tameka	2
DEV	Tobar-Diez, Claudia	1
GCJFCS	Geise, Samantha	1
GCJFCS	Helmick, Kimberly	1
GCJFCS	Williams, Patricia	1
GCJFCS	Grimes, Mary	1
OHU	Werley, Gail	1

Caseload of 6 - 15 Children		
CMO	Case Worker	#
CHS	Williams, Curlene	15
DEV	Pressley, Dante	15
OHU	Cleveland, Tammy	15
OHU	Tucker, Theron	15
OHU	Huffman, Jackie	15
DEV	Diaz, Karla	14
OHU	Fleurival, Marie	14
CHS	Raines, Todd	13
CHS	Larson, Brianna	13
DEV	Gilberry, Yolanda	13
CHS	Wilson, Hellanor	12
DEV	Stoudemire, Ledesha	12
OHU	Cruz, Michelle	12
CHS	Dankowski, Jennifer	11
CHS	Powell, Jessica	11
DEV	Brown, Candace	10
OHU	Sipos, Barbara	9
OHU	Calderon, Jose	9
CHS	Jones, Olivia	7
DEV	Herrera, Arline	6

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	24
DEV	Daniels, Audrey	24
DEV	Collins, Sara	24
DEV	Pyles, Lisa	24
GCJFCS	Montoya, Maria	24
GCJFCS	Flinn, Joanne	24
GCJFCS	Bradley, Billie	24
OHU	Simmons, Shannon	24
DEV	Curtis, Stephanie	23
GCJFCS	Bennett, Hannah	23
GCJFCS	King, Lora	23
OHU	Fay, Ashley	23
DEV	Bowker, Cynthia	22
DEV	Kollment, Florian	22
GCJFCS	Woods, Kimberly	22
GCJFCS	Sangster, Kathleen	21
OHU	Land, Amanda	21
OHU	Tucker, Raymona	21
OHU	Distler, Rebecca	21
OHU	Gay, Tony	21
DEV	Hawkins, Gardner	20
GCJFCS	Carmon, Ashley	20
GCJFCS	Martin, Nicole	20
OHU	Colladay, Diana	20
OHU	Baldwin, Chenoa	20
DEV	Spence, India	19
GCJFCS	Davila, Christy	19
CHS	Sackett, Brandi	18
DEV	Collins, Montel	18
OHU	Mattison-Reid, Sharon	18
CHS	Bankole, Sophia	17
DEV	Rosy-Arroyo, Sheila	17
GCJFCS	Kamm, Stephanie	17
OHU	Frazier, Ernestine	17
OHU	Meinke, Danielle	17
CHS	Dodd, Skye	16
DEV	Pierrissaint, Walner	16
DEV	O'Connor, Michelle	16
OHU	Sherwood, Drake	16
OHU	Garza, Krystal	16
OHU	Farris, Blair	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Simmons, Vereuch	29
GCJFCS	Velez, Jose	29
OHU	Wynn, Christina	29
OHU	Freeman, Bonita	29
DEV	Hamilton, Shuntia	28
GCJFCS	Williams, Medericka	28
CHS	Gilmore, Devonta	27
DEV	Butler, Kiara	27
GCJFCS	Davis, Tiffany	27
GCJFCS	Sirard, Jodi	27
OHU	Howard, Arlina	27
OHU	Pittard, Deangelo	27
CHS	Ervin, Chuana	26
CHS	Saitta, Alexis	26
DEV	Gadson, Berlendah	26
DEV	Riley, Tinisha	26
GCJFCS	Perry, Lakezia	26
GCJFCS	Mcgough, Charity	26
DEV	Parker, Christopher	25
DEV	Escalera, Karina	25
GCJFCS	Edwards, Sara	25
GCJFCS	Ottesen, Jesse	25
GCJFCS	Thompkins, Eureka	25
GCJFCS	Bishop, Shane	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Huggins, Ebonye	38
CHS	Ware, Christina	36
CHS	Duey, Deborah	35
CHS	Friday, Michelle	35
CHS	Washington, Chastity	34
CHS	Hiers, Katherine	33
CHS	Mills, Clyatt	33
CHS	Nettles, Markisha	31
CHS	Bjorklund, Kaitlyn	31
DEV	Moffitt, Sarah	30
GCJFCS	Allphin, Cris	30
OHU	Gonzalez, Jesus	30

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 8/20/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	7	3	4	9	25	22.2
DEV	3	6	13	6	1	29	18.3
GCJFCS	5	0	11	10	1	27	20.2
OHU	1	7	14	4	1	27	18.8
# of Case Managers	11	20	41	24	12	108	19.8

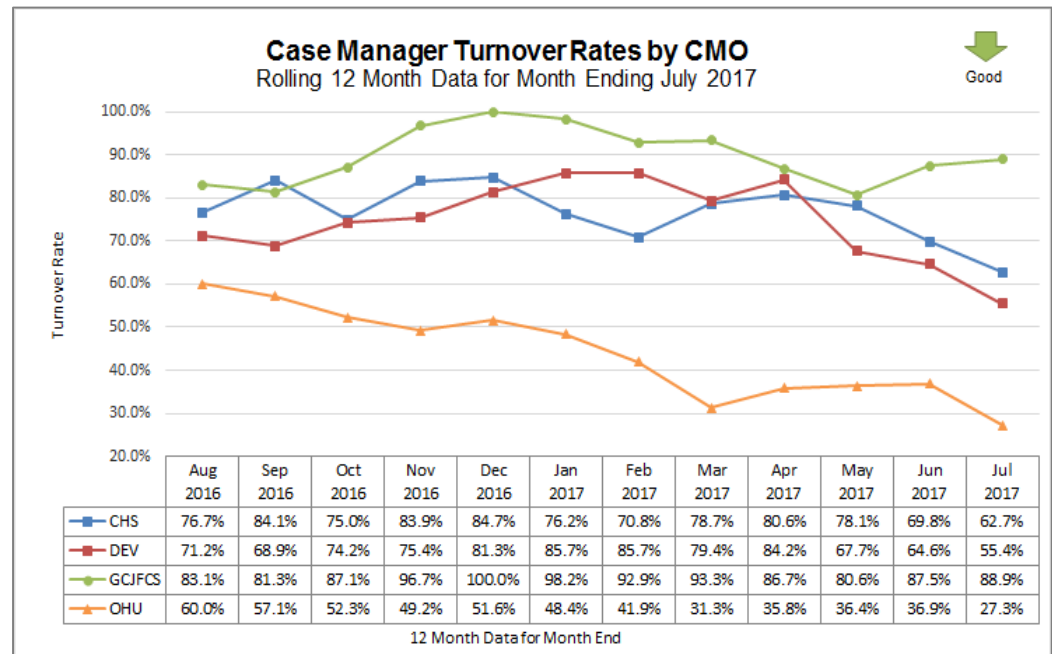
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	26	10	38.5%
DEV	29	9	31.0%
GCJFCS	29	7	24.1%
OHU	28	9	32.1%
HFC	112	35	31.3%

Case Management Organization Turnover

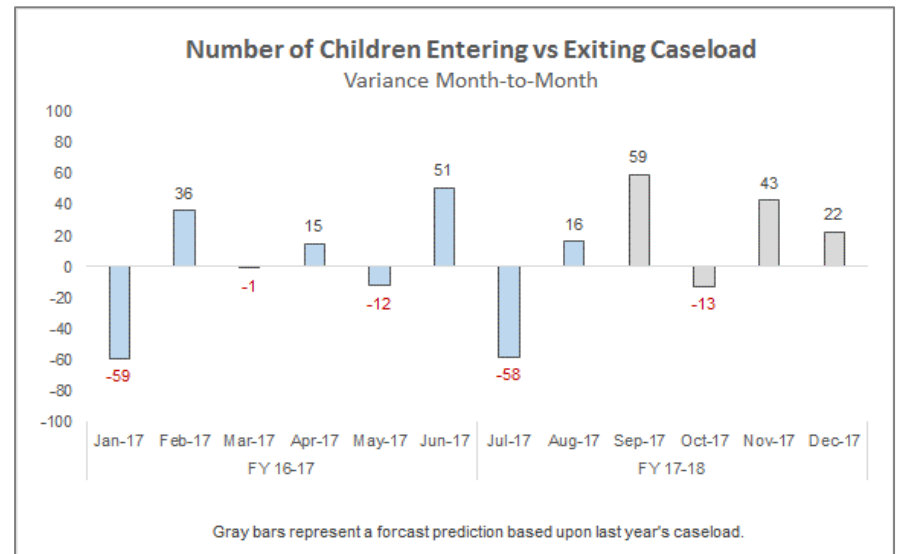
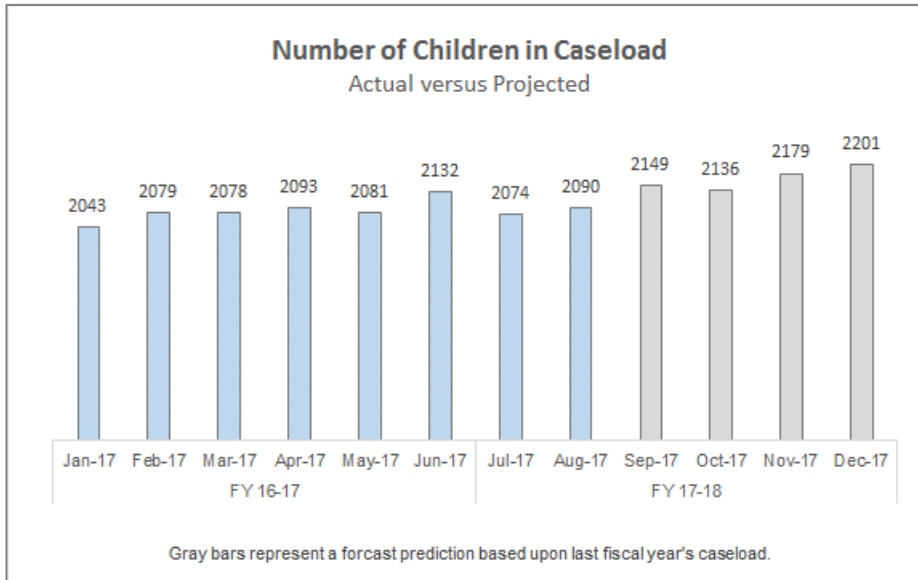
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended July 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	62.7%	26.7%
DEV	55.4%	13.3%
GCJFCS	88.9%	12.5%
OHU	27.3%	0.0%



Number of Children Entering – Exiting Care

Actual Caseload and Month-to-Month Variance with Forecast Prediction



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - August 2017		
FSFN Data as of 08/21/17		
Agency	Mom % Completed	Dad % Completed
CHS	35.92%	22.76%
DEV	44.71%	31.45%
GCJFCS	39.47%	19.05%
OHU	44.16%	30.56%
HFC	40.24%	24.51%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		


Birth Parent Contact Required and Completed - July 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	264	193	73.1%	164	84	51.2%	62.2% ★
DEV	205	149	72.7%	120	66	55.0%	63.8% ★
GCCC	220	164	74.5%	143	76	53.1%	63.8% ★
OHU	65	47	72.3%	28	19	67.9%	70.1% ★
TOTAL	754	553	73.3%	455	245	53.8%	63.6%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 08/09/17</i>							



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 8/20/17

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	390	99.7%	95.6%	93.6%	98.7%	96.0%
DEV	357	100.0%	98.3%	93.3%	98.0%	96.5%
GCJFCS	384	100.0%	98.2%	97.3% 	99.0%	98.2%
OHU	152	99.3%	92.8%	91.8%	98.0%	94.2%
HFC	1283	99.8%	96.8%	94.7%	98.5%	96.7%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 8/20/17

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	17	15	5
DEV	0	6	12	7
GCJFCS	0	7	7	4
OHU	1	11	6	3
Total	2	41	40	19

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 7/31/17

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	851	100.0%	98.2%	98.6%	98.6%	98.5%
Families First Network	1312	99.6%	96.1%	86.9%	88.2%	90.4%
Community Partnership for Children	1164	100.0%	88.7%	74.6%	94.5%	85.9%
Family Integrity Program	190	100.0%	96.8%	95.9%	90.5%	94.4%
Family Support Services of North Fla	940	100.0%	98.7%	94.8%	97.7%	97.1%
Kids First of Florida, Inc.	266	99.6%	93.2%	92.0%	95.9%	93.7%
Partnership for Strong Families	868	100.0%	98.7%	95.5%	99.1%	97.8%
Brevard Family Partnership	717	99.6%	95.8%	94.7%	94.9%	95.1%
CBC of Central Fla	1274	100.0%	96.0%	96.8%	98.2%	97.0%
CBC of Central Fla (Seminole)	398	100.0%	94.5%	95.3%	89.9%	93.2%
Heartland for Children	1257	99.8%	97.1%	94.4%	98.4%	96.6%
Kids Central, Inc.	1628	99.8%	92.6%	92.6%	97.7%	94.3%
Childrens Network of SW Florida	1542	99.7%	94.9%	90.8%	95.6%	93.7%
Eckerd Community Alternatives	2029	99.9%	98.3%	94.2%	83.6%	92.0%
Eckerd Community Hillsborough	2404	100.0%	99.5%	97.6%	63.6%	86.9%
Sarasota Y/ Safe Children Coalition	1071	100.0%	92.2%	53.3%	98.7%	81.4%
ChildNet-Broward	2171	99.9%	96.1%	90.0%	94.7%	93.6%
ChildNet-Palm Beach	993	100.0%	91.1%	86.8%	99.3%	92.4%
Devereux CBC	608	99.8%	95.4%	94.3%	95.9%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1875	99.9%	96.3%	94.0%	96.9%	95.7%
Statewide	23558	99.9%	95.8%	90.8%	91.7%	92.8%
HFC Rank in Category			6th	9th	5th	5th

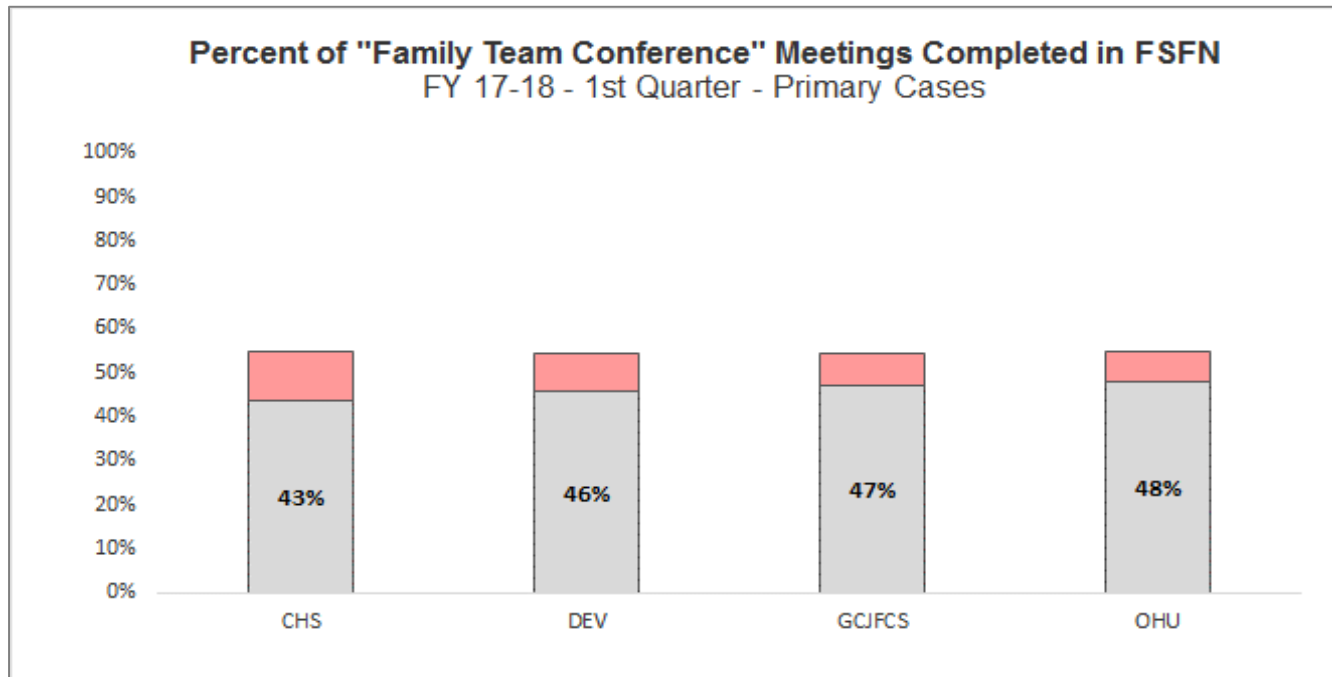


Family Team Conferences Completed

FY17-18 – 1st Qtr Target: **55%**

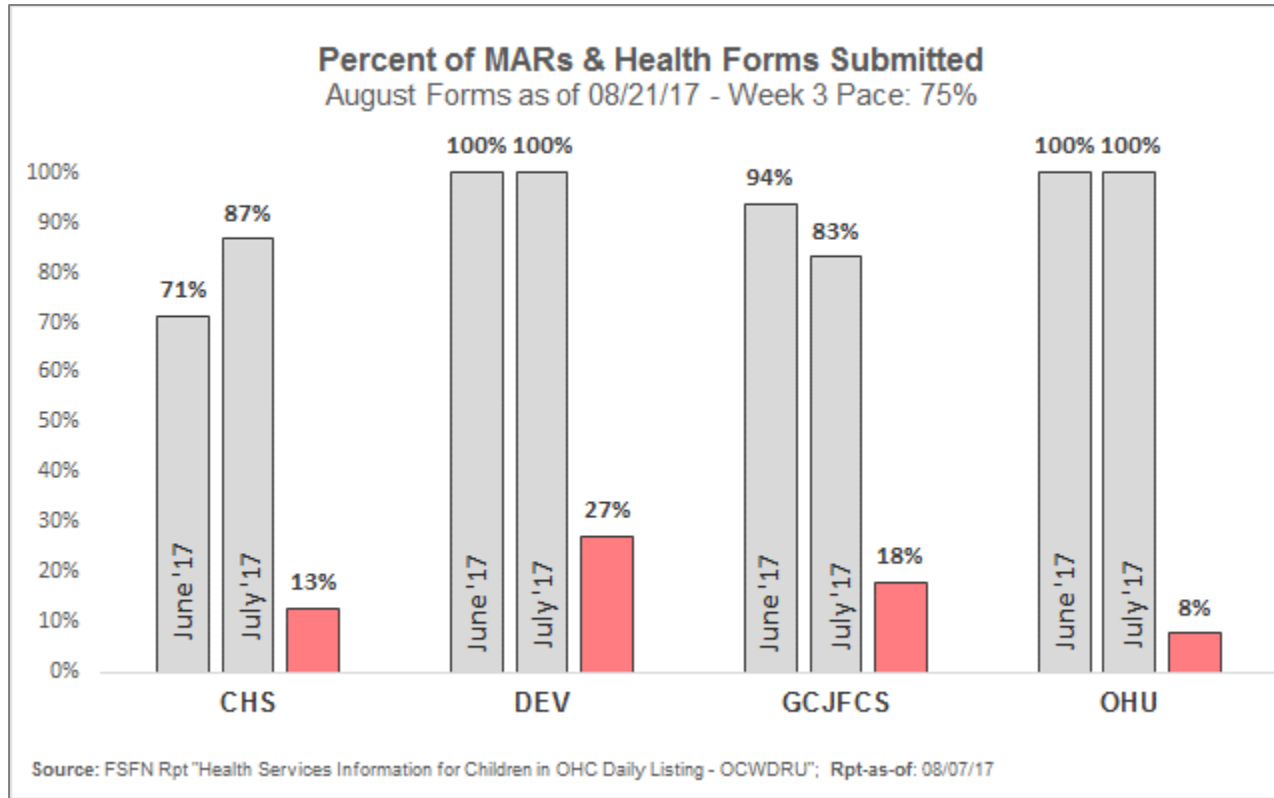
Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 8/20/2017									
Agency	FTC's Completed by Quarter Snapshot				FY FTCs by 1st Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 17-18	FTCs Remaining	1st Qtr Caseload	FYD Percentage
CHS	5				113	5	29	260	43%
DEV	8				122	8	23	266	46%
GCJFCS	3				114	3	18	242	47%
OHU	5				50	5	7	104	48%
Grand Total	21				399	21	77	872	46%

FSFN CARS - Caseload 1st Qtr-as-of: 07/09/17



Medication Administration Records and Health Management Forms – August 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

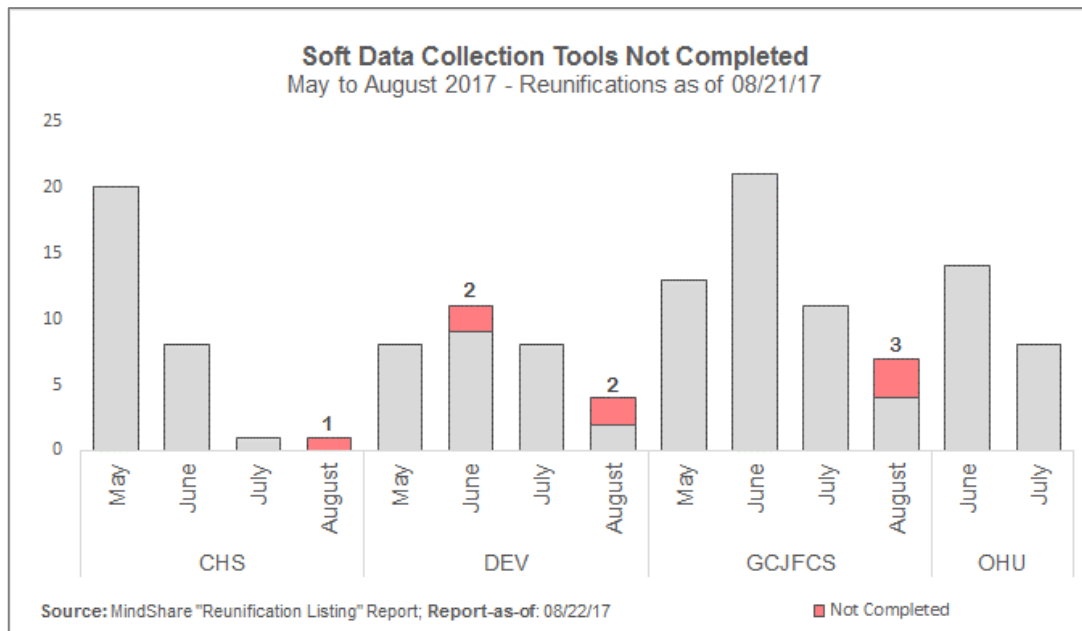


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Aug 2017				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	11	25	36	69.4%
DEV	9	6	15	40.0%
GCJFCS	3	44	47	93.6%
OHU	9	6	15	40.0%
Grand Total	32	81	113	71.7%

Source: MindShare "Reunification Listing" Report; Data-as-of: 08/21/17

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List				
Data as of 8/21/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	2	4
DEV		1		1
GCJFCS		2	9	11
OHU		1	3	4
CPI		1	9	10
Grand Total	0	7	23	30

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	7/16/2017	7/23/2017	7/28/2017	8/6/2017	8/14/2017	8/21/2017
CHS	13	11	12	13	9	4
DEV	9	20	7	6	10	1
GCJFCS	13	13	20	14	18	11
OHU	10	10	2	12	6	4
CPI	10	20	15	7	12	10
NTF					1	
District Total	55	74	56	52	56	30

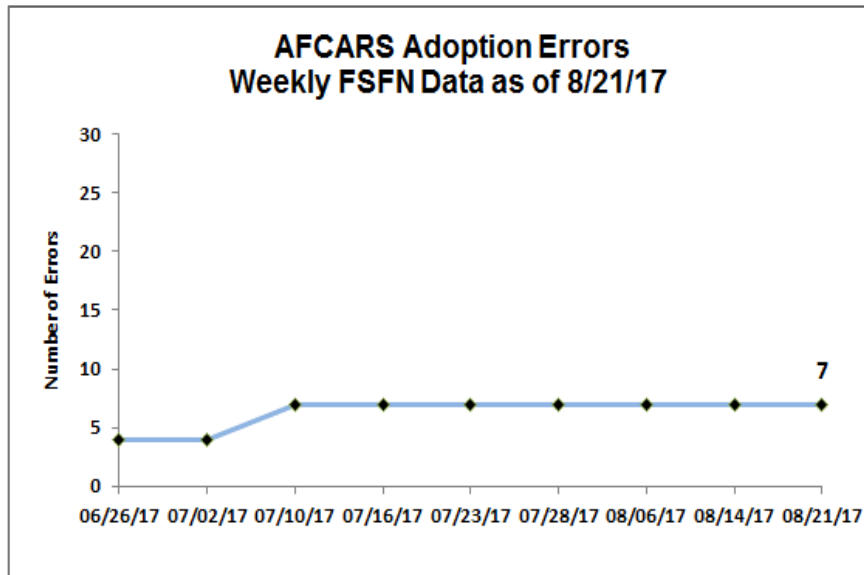
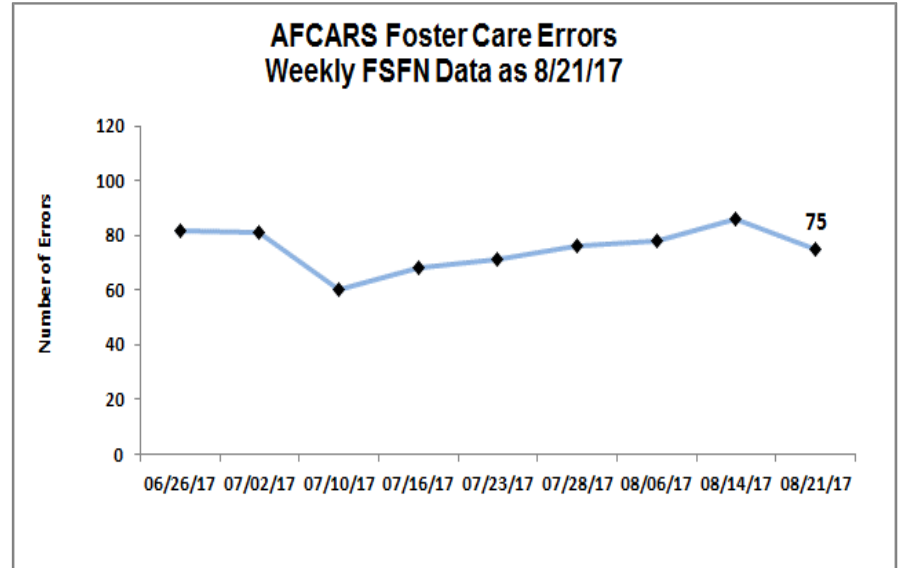


Data Exceptions: AFCARS

Data for Reporting Period - 4/01/17 – 9/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			1		19	20
DEV			1		14	15
GCJFCS			7		17	24
OHU		1	10		4	15
CPI	1					1
Total	1	1	19	0	54	75

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 8/21/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS					1	1
OHU						
HFC					6	6
Total	0	0	0	0	7	7

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 8/21/17



Family Functioning Assessment – Methodology Cases

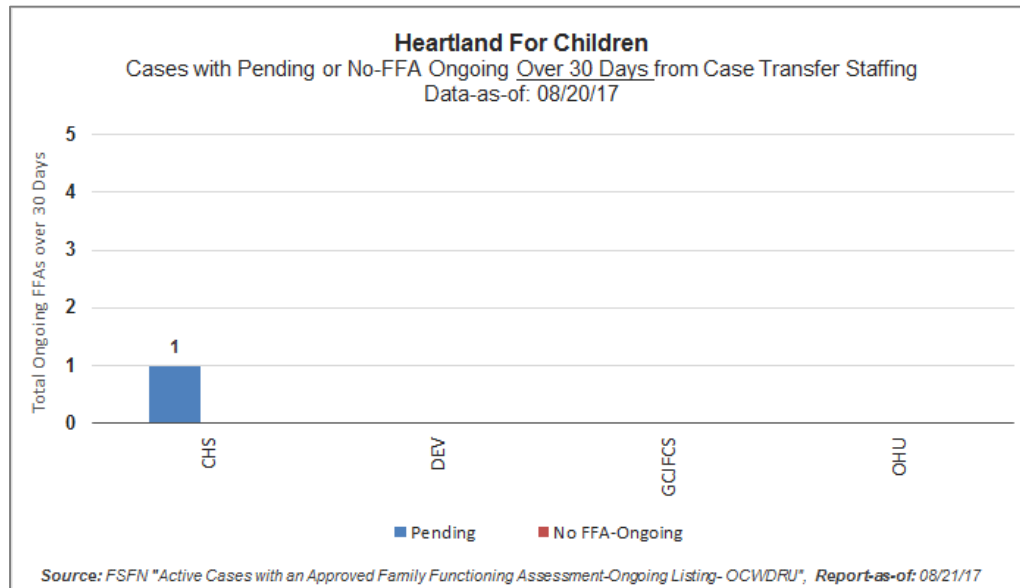
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 1st Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 08/20/17				
Agency	No FFA	Pending	Approved	Total
CHS	6	4	271	281
DEV	8	5	264	277
GCJFCS	11	2	261	274
OHU	0	7	113	120
Total	25	18	909	952

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/20/17				
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely	Adjusted Performance
CHS	15	19	78.9%	84.2%
DEV	21	21	100.0%	100.0% ★
GCJFCS	26	26	100.0%	100.0% ★
OHU	19	19	100.0%	100.0% ★
HFC TOTAL	81	85	95.3%	96.5%

FY 17-18 Target = **95% and above.**



It seems like I've been afraid of child protective services all of my life.

It's been 6 years since Xavier came home. He and my younger daughter, Blossum, and I live in a nice 3-bedroom. When I look at my family, I think we should have nothing to fear. Our walls are filled with my children's drawings, school work and learning posters. We do arts and crafts, go on picnics, and are more happy than frustrated daily.

Still, if my children get hurt in the park or act up in school, I feel like CPS is going to knock.

October 18, 2016

From a young mother who was removed as a child and later had her own children removed

Rise Magazine



RESOURCE NEWS FLASH... August 23, 2017

Financial Education Resources

Financial Fitness for Families – Explorations V Children's Museum has partnered with the United Way on a free financial education program. The program includes adult classes as well as kids' activities. Learn strategies, set goals, and find new ways to spend less but live better! Giveaways include food, gas, and gift cards. The next workshop is scheduled for September 16th from 9:00am-1:00pm at Explorations V (109 N. Kentucky Ave., Lakeland). For more info, call 863-687-3869.

Community Events/Resources

Family Fun at LEGOLAND – For only \$45, purchase general admission tickets to LEGOLAND and \$15 from each ticket will be donated back to Children's Home Society of Florida. This price is good for a single-day general admission ticket for an adult or child. All tickets MUST be purchased online at <https://www.chsfl.org/events/legoland-tickets-2017/>. Tickets are valid from August 1st through September 30th. You can upgrade your ticket at the gate to include the water park for only \$20!

2017 Summer Wellness Fair – The Fontaine Gills Family YMCA (2125 Sleepy Hill Rd., Lakeland) is hosting a Wellness Fair on August 26th from 8:00am-12:00pm. The free event will include a Zumba Challenge, Kids Fit, a fashion show and much more!

Safety Resource for Foster Parents

Fire Extinguisher Inspection – All American Fire & Safety provides the annual fire extinguisher inspection for FREE to foster parents. In order to receive this offer, you must bring the extinguisher to their service location (3504 Century Blvd. Suite 1, Lakeland) and will need to call (863-859-7400) first to ensure someone is on-site for the inspection.

Behavioral Health Resources

Free Behavioral Health Awareness Webinars – Cigna is making it easier for individuals to learn about and participate in its free monthly behavioral health awareness seminars. This free webinar series, taught by industry experts, focuses on providing useful information and tactical solutions for those impacted by behavioral disorders and substance use disorders. Go to www.openminds.com/market-intelligence/resources/free-resources-consumers-caregivers-autism-substance-use-eating-disorders-childrens-behavioral-health-provided-courtesy-cigna/ to access the series which will include topics such as Autism, Substance Use, Eating Disorders, and Children's Behavioral Health.

Housing Resources

Affirmative Fair Housing – Frostproof Villas Apartments at 140 Pear Ave., Frostproof, is accepting applications for occupancy. This community provides equal housing opportunities for low-income families in the area. One and Two bedroom units are available from \$509-\$717. Rental assistance may be available. For more info, call 863-635-9597

Youth Sports

Lakeland Futbol Club for boys and girls ages 4 to 18. Register now – games are September through December with home games at Lake Parker. For more info, go to www.lakelandfc.org.

Winter Haven Youth Soccer – Registration now open for ages 4-15. The season begins on September 16th at Simmers-Young Park (339 American Spirit Rd.). For more info and to register, go to www.whysa.com.

After School Resources

Two Businesses – One Great Program! – Some children are sport-active and some like to dance. An after school program in Downtown Lakeland will offer both. A child can pick from various martial arts taught by Wing Chun Martial Arts Studio OR various dance styles offered by Just Dance Studio. Classes are taught by certified instructors; pick up and drop off is available; and Polk County teachers are on staff to assist with homework. The program is located at 116 E. Pine Street. For more details, call 863-800-0171.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map

