

Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting

Scheduled for Wednesday, August 08, 2018 at 10 a.m.

Data for Week Ended Sunday, August 05, 2018

Conference Call: 866-946-1739 Participant Number: 7936917#



# **Community Based Care Lead Agency Scorecard** For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table		Sa	ıfety			Perma	anency			Well-I	Being	
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in- home services.	3. Children who are not neglected or abused after receiving services.	<ol> <li>Children under supervision who are seen every 30 days.</li> </ol>	5. Children exiting foster care to a permanent home within 12 months of entering care.	permanency in 12	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 - 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
Heartland For Children	6.59	98.3%	91.8%	99.8%	48.3%	50.1%	89.6%	2.82	98.8%	90.8%	86.0%	60.3%
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
Statewide	8.94	97.4%	95.7%	99.7%	39.1%	52.5%	91.5%	4.55	97.6%	92.9%	89.4%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



### Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision
Seen Who Are Seen Every Thirty Days

Supervision between 07/01/18 - 07/31/18

Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely								
CHS	4	99.95%								
DEV	4	99.90%								
OHU	4	99.98%								
Total	12	99.94%								
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 08/05/18										

	en Not Seen, July 2018										
# Not Seen Agency											
	CHS										
	DEV										
	OHU										
1	CPI										
1	Total										
Source: FSFN Rp	Source: FSFN Rpt "Children seen /										
not seen daily listing"											
Data-as-oj	Data-as-of: 08/05/18										



#### **Scorecard Measures 5 & 6 - Children Achieving Permanency**

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%** SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%** 

	Reunifications E Week of 07/30/	ntered into FSFI (18 thru 08/05/18	<b>N</b> :									
Agency	Agency Timely Un-Timely Total											
CHS												
DEV		2	2									
OHU	OHU 1 1											
Total	Total 1 2 3											

-	corecard Measure a ildren Achieving Perr FY 18-19 - <u>1st (</u>											
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification									
CHS	29	68	42.6% 🧡									
DEV	20	71	28.2%									
OHU	OHU 22 67 32.8%											
HFC Total*												

#### Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>1st Qtr</u> as of 08/05/18

Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	72	141	51.1% 🎽
DEV	40	130	30.8%
OHU	44	95	46.3% 🎽
HFC Total*	179	391	45.8%

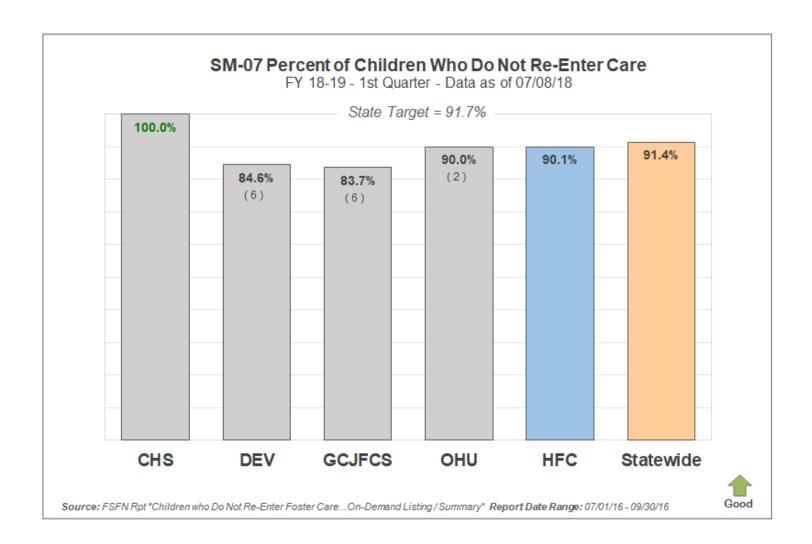
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



### Scorecard Measure 7 – Children Who Do Not Re-Enter Care

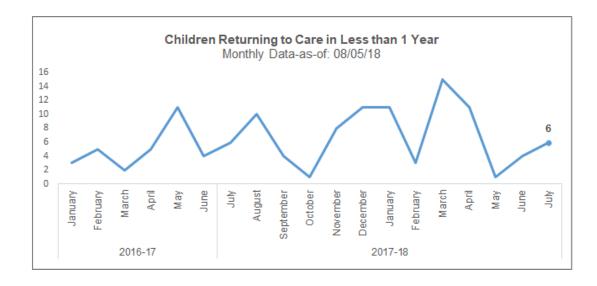
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.





### **Children Returning to Care**

Number of Children in a Removal Episode Who Have Had a Prior Removal



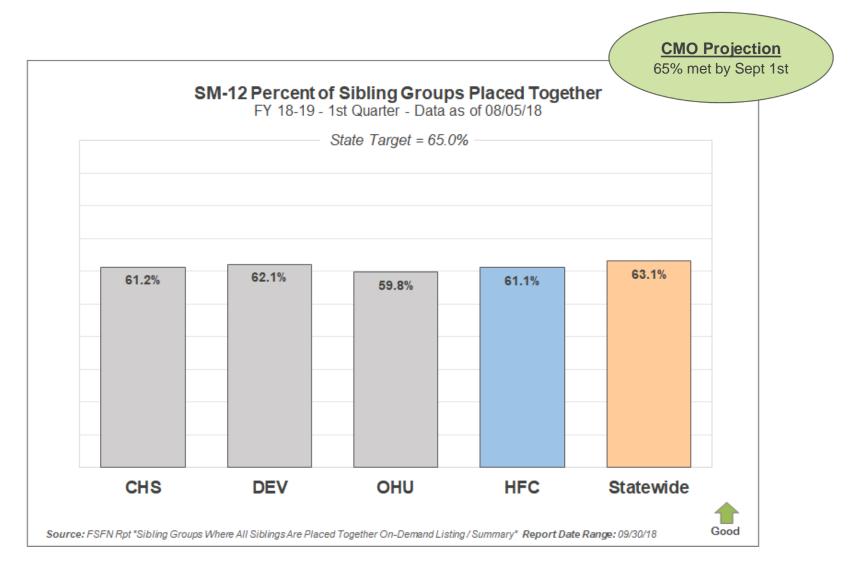
	Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 07/30/18 - 08/05/18												
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent					
7/23/2018	7/23/2018 141845-DEV 10/2/2014 9/29/2015 12 33 1.0 - 2.9 yrs N -												
7/23/2018	23/2018 141845-DEV 10/2/2014 9/29/2015 12 33 1.0 - 2.9 yrs N -												

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 08/05/18



#### Scorecard Measure 12 – Separated Siblings

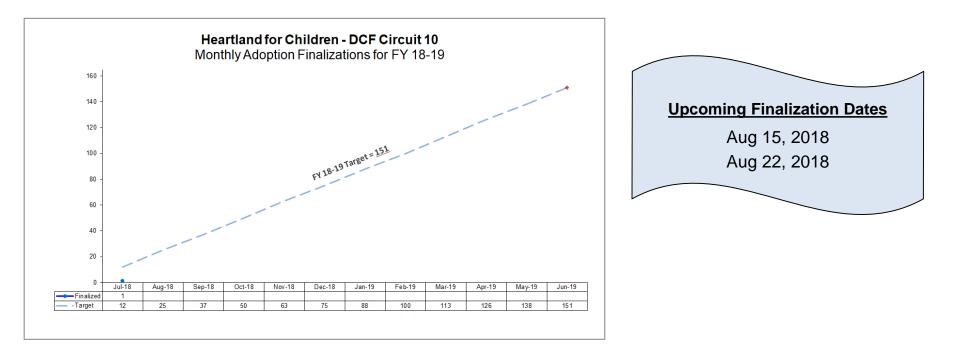
Percentage of siblings groups in out-of-home care where all siblings are placed together.





#### **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



	Adoption Finalizations Credited to HFC 18-19 Fiscal Year-to-Date 08/05/18											
СМО	CMOSubsidy Files SubmittedFinalized AdoptionsNumber Needed to Meet TargetCMO 											
CHS	4	0	47	47	0.0%	-						
DEV	1	0	61	61	0.0%	-						
OHU	1 <b>42</b> 43 <b>2.3%</b> 0.0%											
Total	5	1	150	150 151 0.7%								













## Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of Aug 06, 2018

		C	LSW	EEKL	Y SHE	LTER	REPO	RT - F	Y 2018	-2019					%	of Child	en Shelt	tered Pla	ced in Fo	oster Car	е
													18/19				Data a	s of 08/06	5/2018		
	JUL	AUG	SEP	OCT	NOV	DEC Shelter	JAN	FEB	MAR	APR	MAY	JUN	Totals	-	Month	13-14	14-15	15-16	16-17	17-18	18-19
Polk	33	5			#01	Sheller	Ticalli	iys					38	-	Jul	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Highlands	4	0											4	-	Aug	24.1%	34.9%	34.0%	28.7%	16.0%	23.1%
Hardee	2	1											3	-	Sep	26.2%	63.6%	27.1%	22.8%	37.5%	
Total	39	6											45	-	Oct	44.3%	34.5%	29.3%	27.4%	33.3%	
	# Children Removed					-	Nov	44.4%	17.4%	19.2%	28.6%	33.8%									
Polk	49	11											60 7	-							
Highlands Hardee	/ 8	0											10	-	Dec	30.9%	52.7%	21.3%	16.0%	25.0%	
Total	64	13											77		Jan	37.5%	26.3%	21.2%	23.9%	25.0%	
Total	04	10	1	1	l Fotal Ch	ildren [	Denied	Shelter							Feb	47.6%	39.4%	17.6%	16.3%	25.5%	
Polk	0	1											1		Mar	47.4%	39.0%	30.0%	15.8%	35.6%	
Highlands	0	0											0	-	Apr	43.9%	24.1%	29.7%	33.8%	29.7%	
Hardee	0	0											0	-	May	28.8%	27.5%	56.3%	27.4%	31.3%	
Total	0	1											1	ŀ	Jun	31.3%	33.3%	41.0%	32.0%	25.5%	
	1			#	Childre	n Place	d with	Relative	•	-	1							-			
Polk	24	8											32		FY Total	37.7%	34.7%	30.1%	25.4%	28.2%	
Highlands	2	0											2								
Hardee Total	29	2 10											39								
Total	25	10		# Ch	nildren l	Placed	with No	n Relat	ive		1			Г							
Polk	12	0											12		S	helter Cou	int for the	Week of J	luly 31 - Au	ug 06, 201	B
Highlands	4	0											4	ŀ				Delle	Il'ablaa		landa a
Hardee	0	0											0	-				Polk	Highlan	ids i	lardee
Total	16	0											16				elters	5			1
				#(	Children	n Place	d in Fos	ster Car	e						Cł	nildren Rem	oved	11			2
Polk	13	3											16	ſ	Place	d in Foster	Care	3			
Highlands	1	0											1	Discod w/ a Palativa 8		2					
Hardee Total	5 19	0											5 22	<b>5</b>			-				
Total	19	3											22		Flat	cu wa Nu	HIXEI				



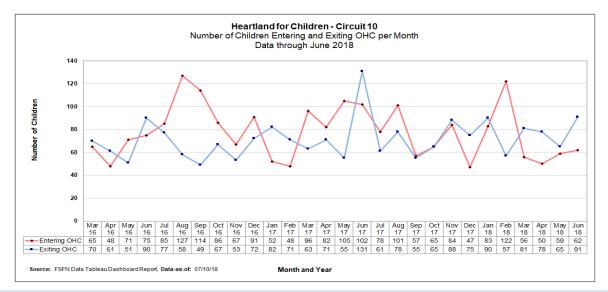
### **Case Transfer Staffing Data**

Case Transfer Data For Fiscal Year July 1, 2018 - June 30, 2019 - Data as of 08/06/2018

	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals		16-17 Totals		JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals		
Number of	umber of Children									Totals	S NON-JUDICIAL IN HOME SERVICES											Total3									
CHS	30	6											36	349	416	CHS	6	0											6	48	102
Devereux	32	2											34	349	442	Devereux	9	0											9	66	119
OHU Polk	26	0											26	253	426	OHU Polk	8	0											8	44	113
One Hope	36	5											41	527	586	One Hope	1	3											4	49	67
Total	124	13											137	1478	1870	Total	24	3											27	207	401
Out of Hon	ne Ca	ire														OCS / ICPC Courtesy Supervision															
CHS	15	2											17	226	253	CHS	0	0											0	2	1
Devereux	19	1											20	218	259	Devereux	0	0											0	0	2
OHU Polk	18	1											19	164	265	OHU Polk	0	0											0	0	1
One Hope	8	1											9	133	136	One Hope	26	0											26	313	355
Total	60	5											65	741	913	Total	26	0											26	315	359
IN - HOME	JUD	ICIAL														Reinstater	ment (	of Pro	tectiv	e Serv	/ices	Super	vison	(Noti	ice of	Heari	ngs)				
CHS	7	3											10	35	27	CHS	0	0											0	17	17
Devereux	2	0											2	27	24	Devereux	0	0											0	18	20
OHU Polk	0	0											0	20	29	OHU Polk	0	0											0	10	13
One Hope	1	0											1	24	22	One Hope	0	1											1	2	4
Total	10	3											13	106	102	Total	0	1											1	47	54

#### **Children Entering & Exiting Care**

Number of Children Entering and Exiting Out-of-Home Care per Month





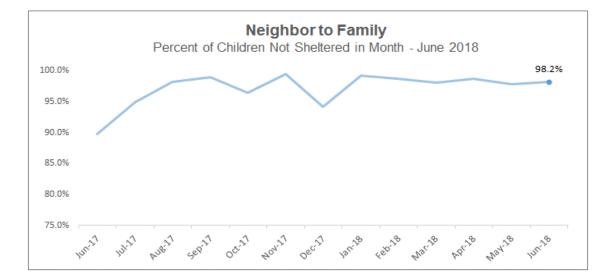


Neighbor to Family – Weekly & Monthly Census 17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: 95.5%

Neighbor To Family - Weekly Census Numbers Weekly Data 07/31/18 through 08/06/18											
Referral Type Number of Families Number of Childre											
CPI - Safety Management	1	3									
CPI - Family Support	35	80									
Specialized - Family Support	11	25									
Prevention - Comm. Referral	34	86									
Special Conditions Report	4	8									
Nurturing Parenting	25	59									
NTF - Total Services 110 261											

# "Our Family Care Manager was always very upbeat, positive and intuitive throughout our NTF experience."

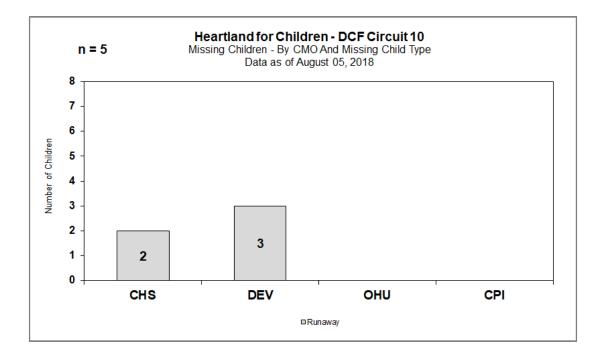
- Parent Satisfaction Survey





### Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

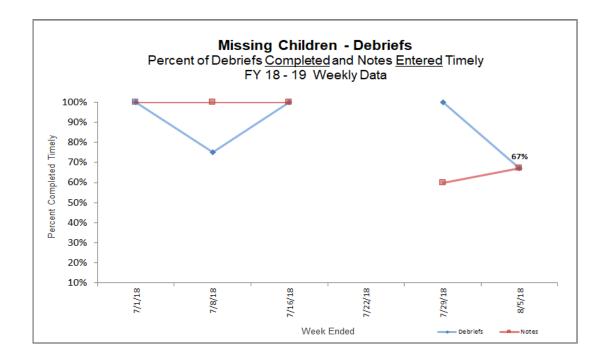


	Circuit 10 - Weekly Missing Children Report Number of Missing Youth as of Reporting Date											
Total Missing         Total New         Timely Reporting         Timely Reporting         Timely Reporting         Total         Age           Reporting Date         Children         Episodes         Compliance         Compliance         Misses         Recoveries         Responsion           Week to Date         Week to Date         Month to Date         Week to Date         Month to Date         Week to Date         Week to Date         Month to Date         Week to Date         Month to Date         Week to Date         Month to Date         Week to Date         Week to Date         Month to Date         Week to												
Mar 2040 (m/and)												
Mar 2018 (m/end)	-	20	-	75%	-	21	-					
Apr 2018 (m/end)	-	18	-	89%	-	14	-					
May 2018 (m/end)	-	17	-	94%	-	20	-					
June 2018 (m/end)	-	14	-	100%	-	16	-					
July 2018 (m/end)	-	19	-	95%	-	21	-					
8/5/2018	5	4	100%	100.0%	0	3						



#### **Missing Children – Debriefs**

HFC - Required Debriefs Completed and Note Entry Timeliness



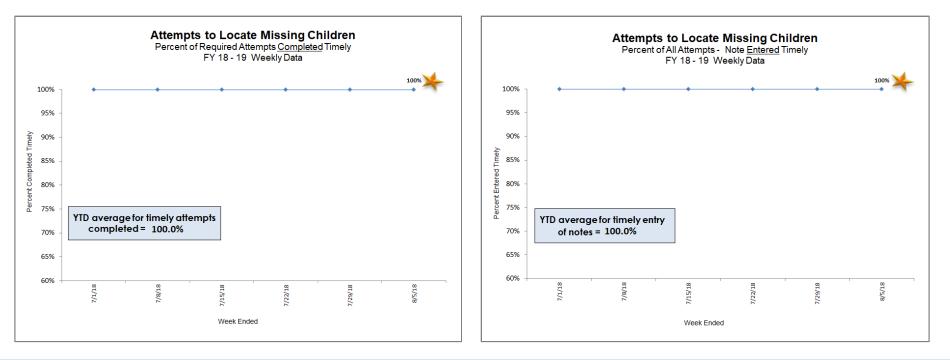
	Missing Children - Debriefs Week of 08/01/2018 through 08/05/2018												
Agency	AgencyDebriefs RequiredRequired CompletedCompletedPercentage Completed TimelyNotes 												
CHS	1			0%	1			0%					
DEV	2	2	2	100%	2		2	100%					
OHU													
Total	3	2	2	67%	3	0	2	67%					



#### Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

	Attempts to Locate Week of 07/30/2018 through 08/05/2018												
Agency       Required       Required       Required       Percentage       Notes       Voluntarily       Notes Entered       Attempts to Locate notes         Agency       Required       Completed       Timely       Percentage       Notes       Voluntarily       Notes Entered       Attempts to Locate notes													
CHS	1	1	1	100%	1		1	100%					
DEV	2	2	2	100%	2		2	100%					
OHU													
PI													
Total	3	3	3	100%	3	0	3	100%					

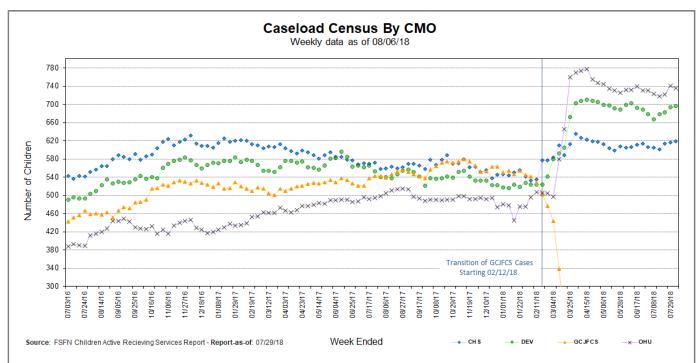




#### **Caseload Census Information**

CBC Services Weekly Caseloads By CMO

	Number of Children by CMO Last 6 Reporting Periods												
Agency	7/1/2018 7/8/2018 7/15/2018 7/22/2018 7/29/2018 8												
СНЅ	606	605 601		614	616	619							
DEV	679	667	678	682	694	696							
ОНИ	731	723	718	718 721		736							
HFC Total	2016	1995	1997	2017	2051	2051							





#### **Caseload Census Information**

Case Manager Caseload Breakdown by Agency - Data as of 07/29/2018

	Count of Case Managers Within a Caseload Range												
СМО	<b>1-5</b> Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM						
CHS	2	8	4	5	9	28	22.0						
DEV	3	9	9	6	7	34	20.4						
OHU	4	12	14	7	3	40	18.5						
# of CMs	9	29	27	18	19	102	20.1						

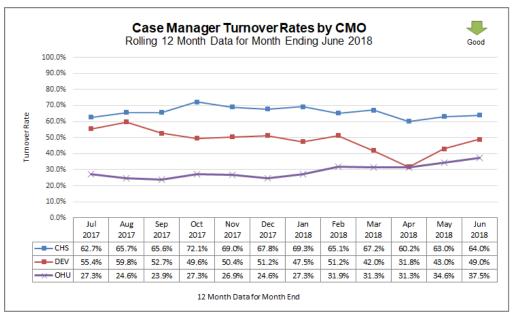
Percen	Percent of Case Managers That Are at or Under the National Caseload Standard of 15										
CMO # Case # with Caseload Percent at 15 Managers at 15 or lower or lower											
CHS	28	10	35.7%								
DEV	34	12	35.3%								
OHU	40	16	40.0%								
HFC	HFC 102 38 37.3%										

\* Data Excludes Supervisor Count

## **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

	Employee Turnover Rates By CMO								
	12 Month Data for Month Ended June 2018								
CMO	O Case Manager Case Manager Supervisor								
CHS	64.0%	0.0%							
DEV	49.0%	10.0%							
OHU	37.5%	28.6%							





## **Monthly Birth Parent Contacts**

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - July 2018 FSFN Data as of 08/06/18									
Agency	Mom % Completed	Dad % Completed							
CHS	77.69%	56.14%							
DEV	74.73%	54.49%							
OHU	72.83%	64.49%							
HFC	75.28%	57.46%							
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad									
Source: Mindsh	are Mother / Father Con	tacts Dashboard							

	Birth Parent Contact Required and Completed - June 2018												
AGENCY	# Moms Required	Dad % Completed	Combined Average										
CHS	247	168	68.0%	159	84	52.8%	60.4% 🗙						
DEV	300	219	73.0%	190	81	42.6%	57.8%						
OHU	192	136	70.8%	109	66	60.6%	65.7% 🧡						
TOTAL	739	523	70.77%	458	231	50.44%	60.6%						

Source: FSFN Mother / Father Contacts Data-as-of: 07/09/18



#### **Healthcare Information**

Data Entered Into FSFN for Children in Out-of-Home Care

	Health Information in FSFN for Children in OHC as of 08/05/18								Health Inf	ormation in F	SFN as of 08/05	5/18
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance		Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	420	100.0%	96.2%	95.3% 🎽	99.8%	97.1%		CHS	0	16	12	1
DEV	503	100.0%	97.6%	92.6%	97.8%	96.0%		DEV	0	12	22	11
OHU	352	99.1%	95.7%	94.5%	97.2%	95.8%		OHU	3	15	12	10
HFC	1275	99.8%	96.6%	94.0%	98.3%	96.3%		Total	3	43	46	22
Source:	FSFN report "H	ealthcare Servic	e Information for Chi	ldren in Out-of-home	e Care Daily Listing	- OCWDRU"	Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"					

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

	Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - <u>1st Qtr</u> as of 08/05/18					Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - <u>1st Qtr</u> as of 08/05/18				
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received		Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received		
CHS	402	411	97.8% 🎽		CHS	234	246	95.1% 🎽		
DEV	474	475	99.8% 🎽		DEV	247	266	92.9%		
OHU	326	331	98.5% 🎽		OHU	206	214	96.3% 🎽		
Total					Total	687	726	94.63%		



## Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%** 

	Percent of Family Team Conferences Completed Primary Cases with an FTC Meeting Completed as of 08/05/18											
	FTC's C	ompleted b	y Quarter S	napshot	F	YTD FTCs by 1	st Qtr Caseloa	d				
Agency	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	<b>1st Qtr</b> Caseload	QTD Percentage				
CHS	5				144	15	288	50.0%				
DEV	7				166	11	321	51.7%				
OHU	13				137	0	247	55.5% ≽				
Grand Total	25				447	26	856	52.2%				
Source : FSFN CARS	Report - Caselo	oad 1st Qtr-as-o	of: 07/01/18									



Child Placement Agreement Errors Data as of 8/06/2018							
Agency				Need to Close CPA	Total		
CHS		3	4		7		
DEV					0 🎽		
OHU 1		1					
Total	0	4	4	0	8		

#### Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 8/06/2018						
Agency	y Greater than 2 weeks 1 - 2 weeks Less than 1 week					
СНЅ			1	1		
DEV		2	3	5		
OHU		3	6	9		
Total	0	5	10	15		

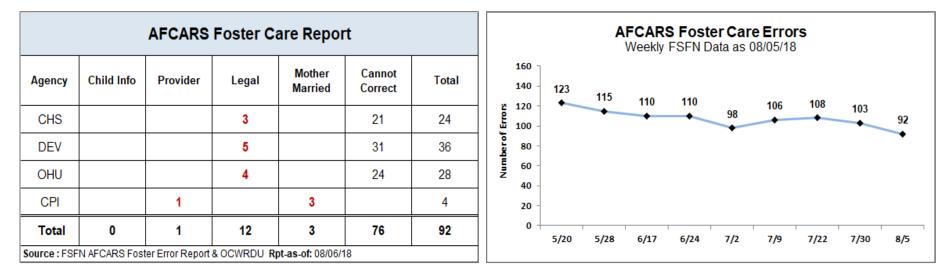


#### **Data Exceptions: Placements**

Р	Placement Exceptions by Number of Weeks on List Data as of 08/05/2018					Pla		eptions Total Reporting Pe		y	
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total	Agency	7/1/2018	7/8/2018	7/15/2018	7/22/2018	7/30/2018	8/5/2018
CHS			7	7	СНЅ	22	8	12	10	6	7
DEV		1		1	DEV	10	8	3	4	15	1
OHU	2	2	4	8	они	9	2	6	12	9	8
СРІ		3	7	10	CPI	0	10	12	8	7	10
NTF				0	NTF	2	0	6	0	2	0
Total	2	6	18	26	Total	43	28	39	34	40	26

#### **Data Exceptions: AFCARS**

Data for Reporting Period: 04/01/17 – 09/30/17





#### Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

10

7

28

328

245

873

338

252

901

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement						
Agency         Not Approved (30+ days)         New Child CTS (w/ active Approval)         New FFA-O Needee (w/ prior Approval)				Incorrect Approval ( w/ active Approval )		
CHS		1	2			
DEV			1			
OHU		1	1			
HFC TOTAL	0	2	4	0		

Percent of Active Methodology Cases with an Approved FFA-O Data as of 08/05/18						Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/05/18			
ency	Not Approved	Approved	Grand Total	Percent Approved	Agoney	Timely	FFA Approvals	Comple	
HS	11	300	311	96.5%	Agency	( < 30 Days )	(1st Qtr)	Time	

97.0%

97.2%

96.9%

CMO Contract Measure 11 – 1<sup>st</sup> Quarter

within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/05/18						
Agency Timely FFA Approvals Completed (< 30 Days ) (1st Qtr ) Timely						
CHS	18	18	100.0% 🎽			
DEV	10	10	100.0% 🎽			
OHU	15	15	100.0% 🎽			
HFC TOTAL	43	43	100.0%			

FY 18-19 Target = 95% and above.



Agency

CHS

DEV

OHU

HFC Total

"Maltreatment is a chisel that shapes a brain to contend with strife, but at the cost of deep, enduring wounds. Childhood abuse isn't something you "get over". It is an evil that we must acknowledge and confront if we aim to do anything about the unchecked cycle of violence in this country."

Martin Teicher, MD, PhD, Scientific American



## RESOURCE NEWS FLASH... August 8, 2018

#### Back To School Events

Rock the Block Back to School Bash – The Bash will be held at The Harvest Church Lakeland (2120 Airport Rd.) this year on three nights (8/10, 8/11, and 8/12) beginning at 6:00pm. 500 backpacks will be given away each night!

Back to School Bash – Unity in the Community is hosting their 3<sup>rd</sup> Annual Back to School Bash on August 11<sup>th</sup> from 10:00am-1:00pm at Lake Eva Banquet Hall (799 Johns Ave., Haines City). This bash will include free backpacks, haircuts, and food. There will also be face painting, bounce houses, resources for families, and a special appearance by Smart Mouth's Jason Alexander! For more information, call 863-438-2758.

Back to School Bash – Winter Haven Recreation & Cultural Center (801 Avenue T NE) is holding a Back to School Bash on August 11<sup>th</sup> from Noon-3:00pm. This free family event for school-aged children (6-17) is a day full of games, food, music, and bounce houses! There will also be free haircuts and manicures. For more information, call 863-291-5675.

#### Teen/Young Adult Resources

My Jump Start to the Real World – This is a free event sponsored by HFC, FCC, First Baptist Church, and One Voice Impaact for all youth and young adults ages 13-23 on August 10<sup>th</sup> from 9:00am-5:00pm at First Baptist Church Bartow (410 E. Church St.). Music, Food, Prizes, Educational and Fun Workshops, and more! To register, go to www.onevoiceimpaact.com. Space is Limited!

#### Education Resources

Head Start Program – The Polk County Schools have a comprehensive Head Start preschool program for .children ages 3 and 4. In addition to the education component, the program offers meals and snacks, health services, and services for children with disabilities. For more info, call 863-648-3051. Don't delay, apply today!

#### Youth Sports

Lakeland Tropics FC – The Lakeland Futbol Club is now the Lakeland Tropics FC. The FC's Rec League for boys and girls ages 3 to 19 is now open for registration. Games are September through December with home games at Lake Parker or Carter Road/Loyce Harpe Park. For more info, go to www.lakelandtropicsfc.com.

Winter Haven Youth Soccer – Registration now open for ages 3-14. The season begins on September 8<sup>th</sup> at Simmers-Young Park (339 American Spirit Rd.). For more info and to register, go to <u>www.whysa.com</u>.

Bartow Soccer Club – The Fall season begins in September – register now for boys and girls ages 3 to 11. Registration is Tuesday and Thursdays in August (8/7 to 8/21) from 6:00-7:30pm at the Bartow Soccer Fields (Mary Holland Park). For more info, contact the club at 863-589-3305 or bartowsoccerclub@gmail.com.

#### After School Resources

Two Businesses – One Great Program! – Some children are sport-active and some like to dance. An after school program in Downtown Laikeland will offer both. A child can pick from various martial arts taught by Sifu Och Wing Chun Kung Fu OR various dance styles offered by Just Dance Studio. Classes are taught by certified instructors; pick up and drop off is available; and Polk County teachers are on staff to assist with homework. The program is located at 116 E. Pine Street. For more details, call 863-800-0171.





Community Based Care: Hardee, Highlands & Polk Counties



# **Community Based Care Lead Agency Map**



l		Escar	nbia Santa Rosa 01 Wation	Holmes 14 Jackson Washington Bay Liberty Wakula Guif Frankin	Taylor 03 Suwannee columbia Baker Lafayette Union Bradford Cay St. Johns Dixie Bichrist Alachua Putnam Pagler
			LEGEND		
Cir	oult	Region	Counties Escambia, Okaloosa, Santa Rosa,	Lead Agenoy	. 05 Marion Volusia
	1		Walton	Families First Network	Citrus Sumter
	2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakula	Big Bend CBC, Inc.	
			Bay, Calhoun, Gulf, Holmes, Jackson,	The Parel ODD line	Hemando
	14		Washington	Big Bend CBC, Inc.	
	3		Columbia, Dixle, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	Crange Cr
	4		Clay	Kids First of Florida, Inc.	
	4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	Polk Osceola Brevard
	7		St. Johns	St. Johns County Board of Commissioners	Rinetas 13 10 Indian 3
	7		Flagier, Putnam, Volusia	Community Partnership for Children, Inc.	Manatee Hardee Okeechobee
	8		Alachua, Baker, Bradford, Glichrist, Levy, Uhion	Partnership for Strong Families	Electron Highlands Crecur St.
	5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
	9		Orange, Osceola	CBC of Central Florida	Sarasota De 000 Giades
	10	Central	Hardee, Highlands, Polk	Heartland For Children	
	18		Seminole	CBC of Central Florida	Lee 20 Hendry PaimB
	18		Brevard	Brevard Family Partnership	· · · · · · · · · · · · · · · · · · ·
	6		Pasco, Pinelas	Eckerd Community Alternatives	Cotier Browa
	12	SunCoast	DeSoto, Manatee, Sarasota	Sarasola Family YMCA, Inc.	
	13		Hisborough	Eckerd Community Alternatives	
	20		Chariotte, Coller, Glades, Hendry, Lee	Children's Network of Southwest Florida	Monroe Marri-C
	15		Paim Beach	ChildNet, Inc.	
	17	Southeast	Broward	ChildNet, Inc.	
	19		Indian River, Martin, Okeechobee, St. Lucle	Devereux Families Inc.	
	11	Southern	Miami-Dade	Our Kids of Marri-Dade/Monroe, Inc.	and a
	16	Councill	Monroe	Our Kids of Mami-Dade/Monroe, Inc.	

