



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, August 02, 2020

Video Conference Call

Wednesday, August 05, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



Community Based Care Lead Agency Scorecard

FY 19-20, 4th Quarter: April 01, 2020 to June 30, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after closure of services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	04/01/19 - 03/31/20	04/01/19 - 03/31/20	04/01/19 - 03/31/20	07/01/19 to 06/30/20	07/01/18 to 06/30/19	7/1/2019	07/01/17 to 06/30/18	07/01/19 to 06/30/20	6/30/2020	6/30/2020	07/01/19 to 06/30/20	6/30/2020
Big Bend CBC (Circuit 2 & 14)	4.49	96.1%	98.7%	99.4%	26.9%	44.2%	92.9%	3.63	93.3%	72.9%	68.7%	63.8%
Brevard Family Partnership	6.36	92.8%	95.3%	99.8%	39.2%	47.4%	88.5%	2.89	96.5%	87.2%	96.3%	67.5%
ChildNet - Broward	6.14	96.3%	97.4%	99.8%	42.4%	58.0%	89.4%	3.09	97.4%	84.7%	98.2%	61.4%
ChildNet - Palm Beach	4.28	95.5%	96.9%	99.8%	42.4%	59.4%	90.0%	2.80	97.2%	76.0%	98.3%	61.4%
Children's Network of SW Florida	9.56	96.4%	96.1%	99.9%	44.0%	56.9%	86.5%	3.76	97.9%	91.9%	92.3%	68.3%
Citrus Health Network	7.85	97.4%	98.5%	99.6%	34.0%	57.1%	86.9%	4.01	95.9%	76.8%	82.9%	57.8%
Communities Connected for Kids	3.86	95.1%	97.1%	99.5%	34.6%	56.6%	90.9%	3.37	91.7%	80.1%	82.6%	63.3%
Community Partnership for Childr.	5.71	93.8%	94.9%	99.6%	31.9%	58.5%	85.6%	2.66	91.9%	64.3%	92.5%	69.6%
Eckerd Community Alternatives	10.16	95.1%	95.5%	99.7%	28.9%	41.6%	89.8%	4.66	86.9%	53.8%	83.1%	60.7%
Eckerd Community Hillsborough	6.3	95.4%	97.0%	99.6%	32.0%	42.5%	90.3%	5.51	97.5%	81.5%	85.2%	59.4%
Embrace Families	9.22	94.8%	96.3%	99.2%	36.3%	47.2%	92.1%	3.32	91.4%	65.0%	89.6%	64.4%
Families First Network	5.20	96.2%	95.9%	99.4%	31.6%	41.6%	91.7%	4.77	89.4%	72.9%	74.2%	63.3%
Family Integrity Program	5.08	94.2%	96.3%	99.9%	50.9%	78.9%	97.6%	3.56	96.2%	56.4%	100.0%	62.5%
Family Support Services North Fla	8.64	95.5%	95.8%	99.7%	44.6%	62.2%	89.7%	3.45	93.5%	76.9%	93.3%	64.9%
Heartland For Children	4.48	93.4%	95.6%	99.9%	39.9%	51.6%	88.1%	2.90	97.4%	83.2%	88.2%	60.9%
Kids Central, Inc.	5.18	97.0%	97.2%	99.8%	40.7%	45.5%	91.7%	3.67	95.6%	83.5%	90.9%	73.3%
Kids First of Florida, Inc.	5.36	94.0%	94.7%	99.7%	25.5%	66.6%	97.8%	3.02	82.6%	52.4%	100.0%	66.6%
Partnership for Strong Families	3.68	95.8%	98.3%	99.7%	42.2%	62.1%	91.4%	3.06	92.7%	83.8%	92.8%	64.8%
Sarasota Y/Safe Children Coali...	6.34	93.9%	97.4%	99.7%	39.2%	51.9%	89.8%	3.79	98.0%	69.7%	82.0%	63.2%
Statewide	6.70	95.5%	96.5%	99.4%	37.2%	50.6%	89.9%	3.76	92.9%	74.9%	88.1%	64.0%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 07/01/20 - 07/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.98%
DEV	0	100.00% 
OHU	1	99.99%
Total	4	99.99%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 08/02/20</i>		

# of Children Not Seen, Month of July 2020	
# Not Seen	Agency
	CHS
1	DEV
	OHU
	CPI
1	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 08/02/20</i>	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 07/28/20 thru 08/02/20			
Agency	Timely	Un-Timely	Total
CHS	6	4	10
DEV	5	2	7
OHU		7	7
Total	11	13	24

Scorecard Measure #5 - 10/01/18 to 09/30/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - <u>1st Qtr</u> as of 08/02/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	144	343	42.0% 
DEV	82	302	27.2%
OHU	113	274	41.2% 
HFC Total	339	919	36.89%

Number of Children to Achieve SM05 Target – **34 Children**

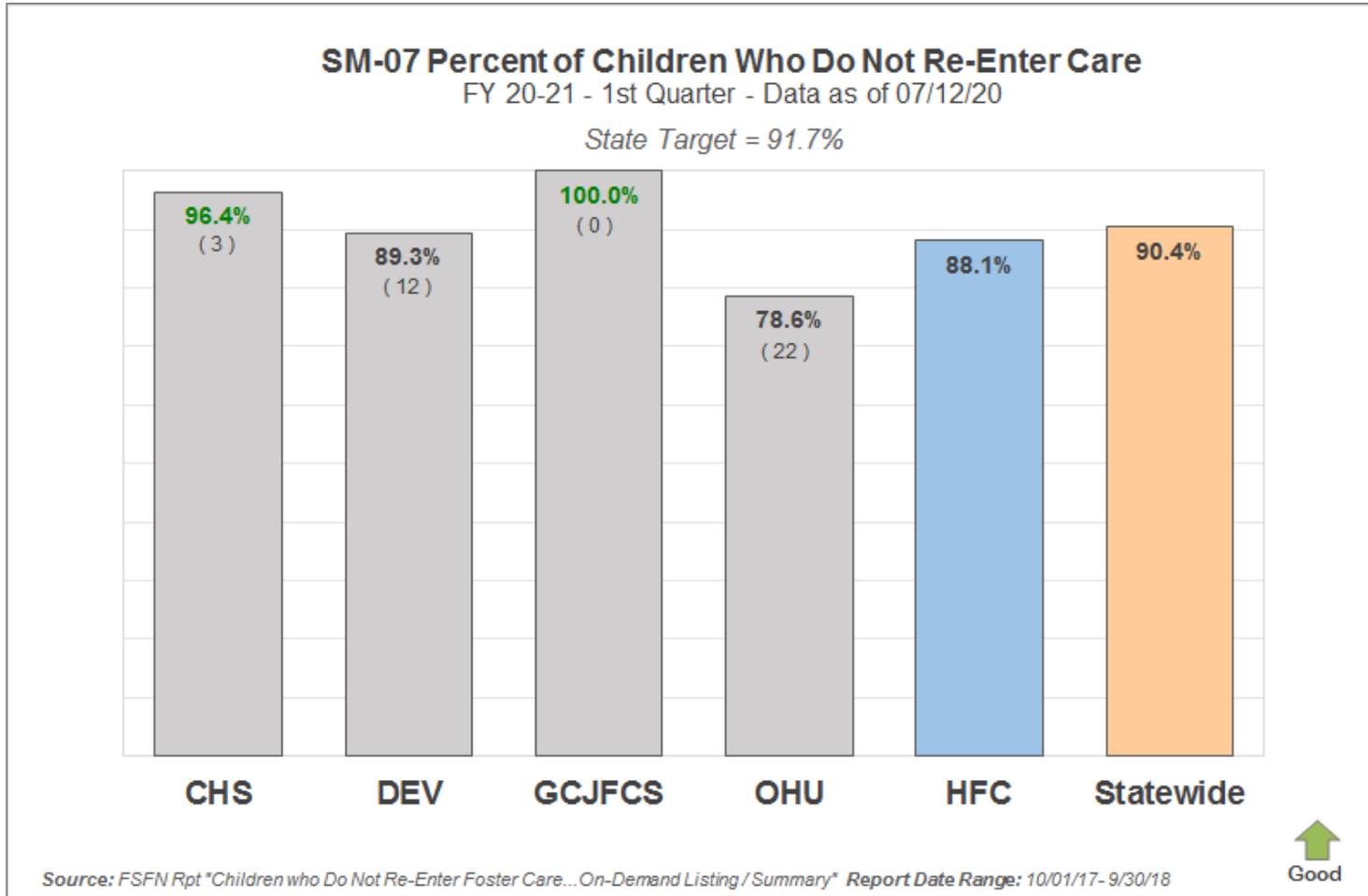
Scorecard Measure #6 - 10/01/19 Children Achieving Permanency within 12-23 Mths FY 20-21 - <u>1st Qtr</u> as of 08/02/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	62	125	49.6% 
DEV	64	126	50.8% 
OHU	44	104	42.3%
HFC Total	170	355	47.9%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

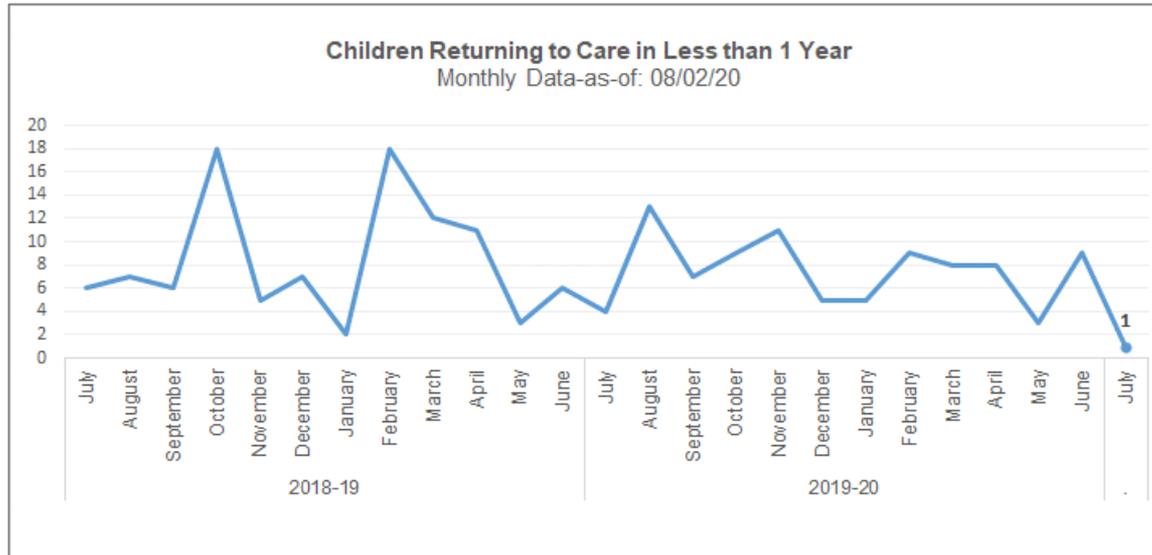
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 07/27/20 - 08/02/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

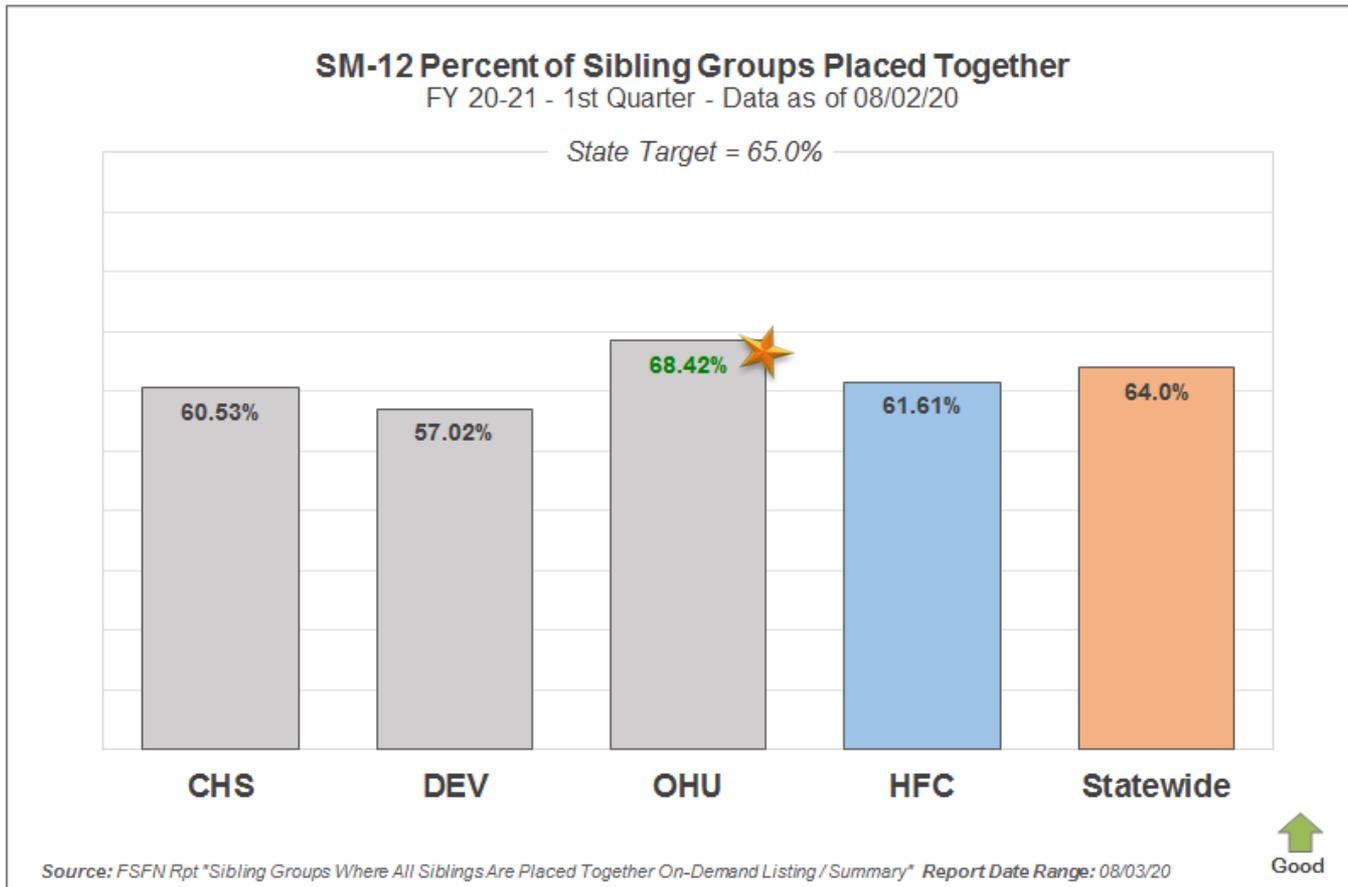
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 08/03/20



Scorecard Measure 12 – Separated Siblings

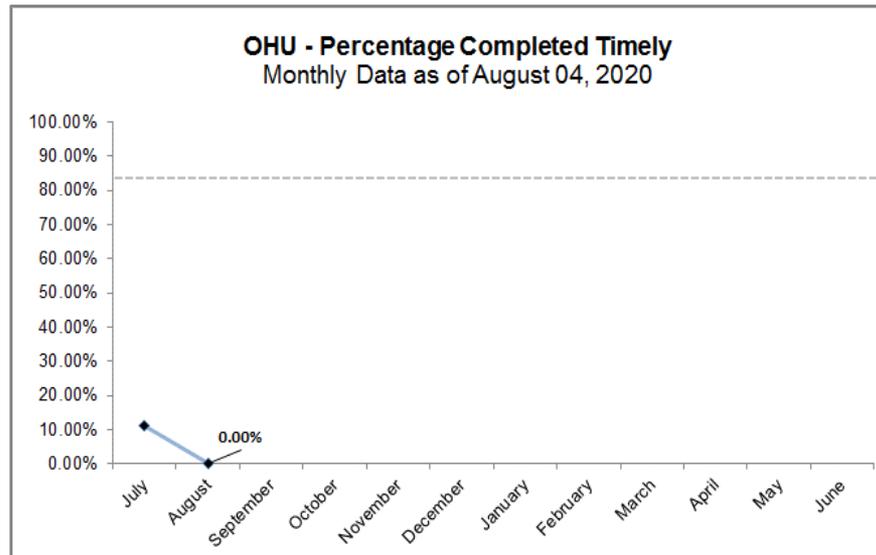
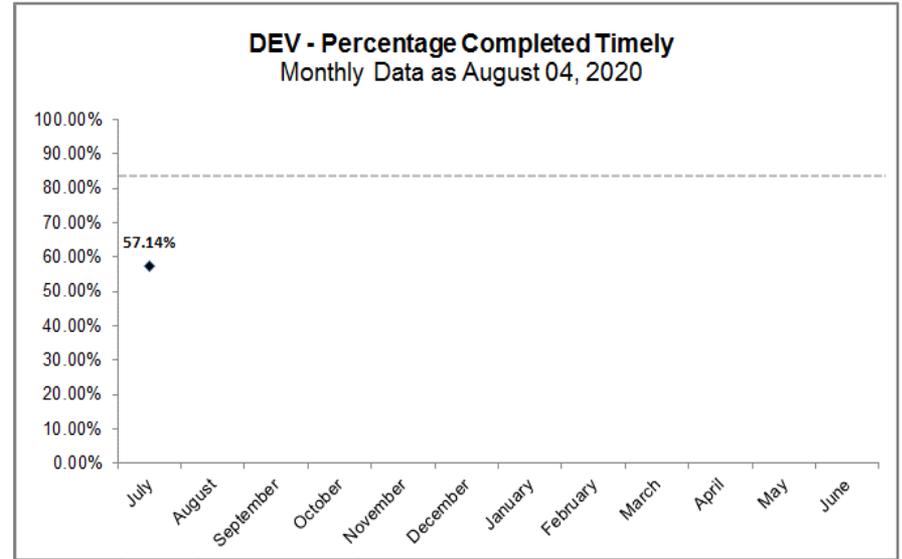
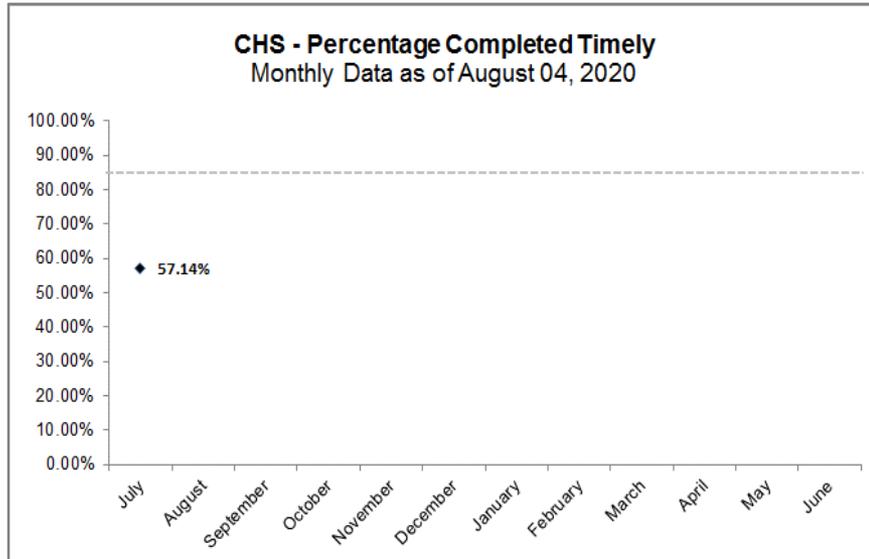
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	69	114	60.53%
DEV	65	114	57.02%
OHU	65	95	68.42%
HFC	199	323	61.61%



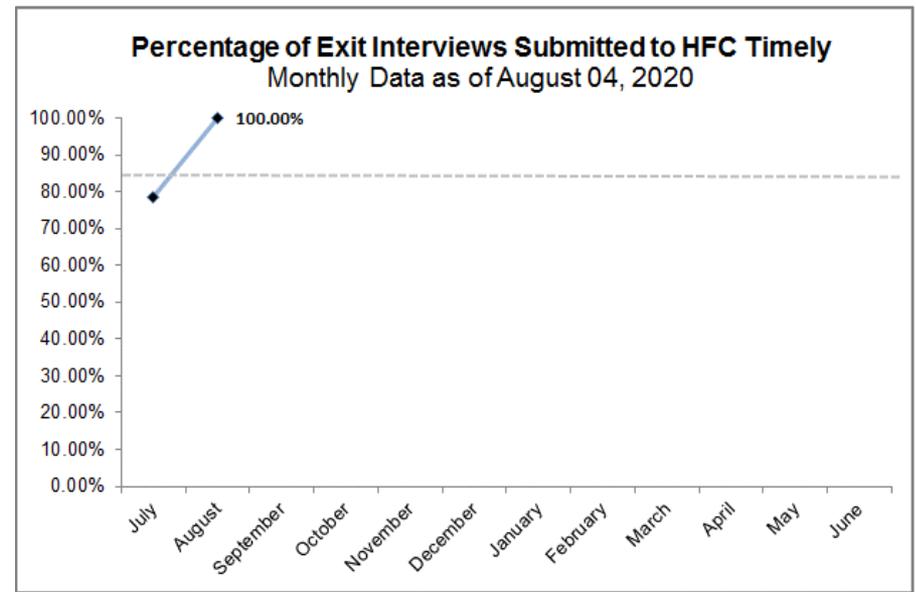
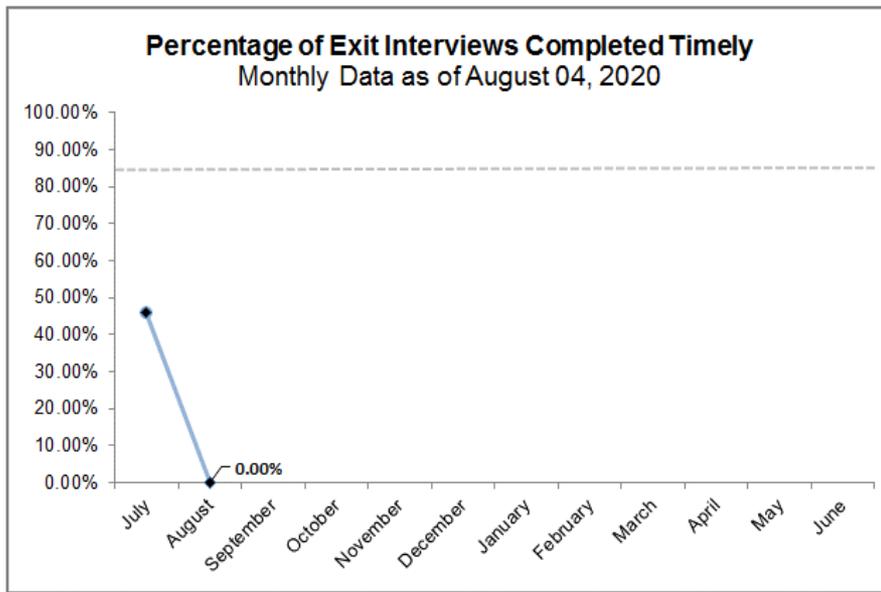
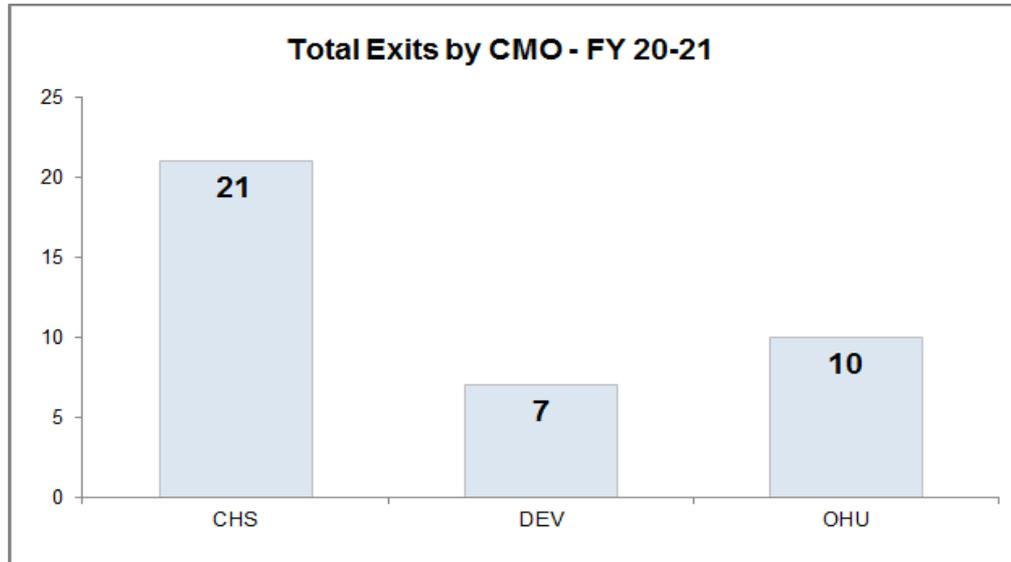
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 44.74%



Exit Interviews Trending by CMO

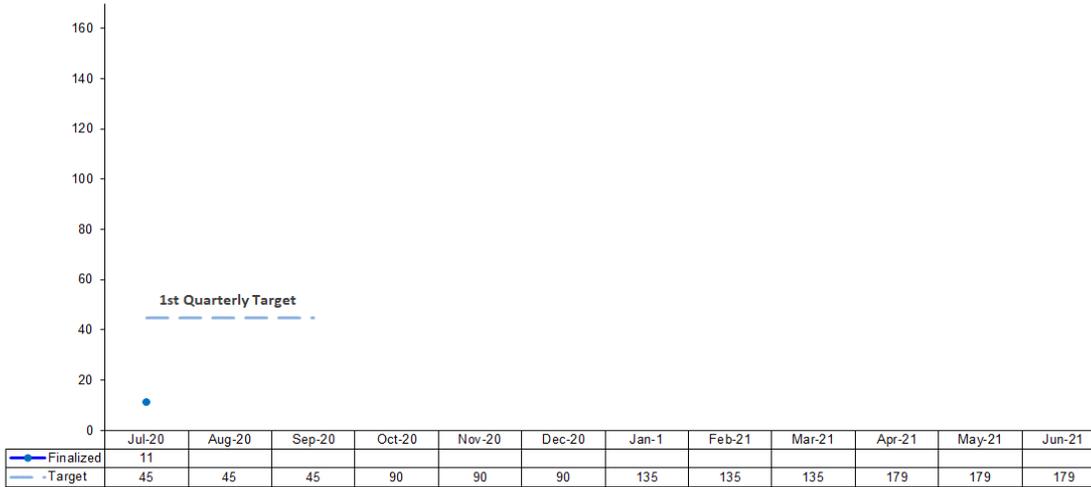
HFC Cumulative YTD Timeliness: 44.74%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 20-21



Source: HFC Adoption Database; Data-as-of: Aug 03, 2020

FY 20-21 Target = 179

Upcoming Finalization Dates

August 19, 2020

August 26, 2020

Adoption Finalizations

FY 20-21 - 1st Quarter as of 08/03/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Quarter Target	Quarter Target Met
CHS	2	6	17	35.3%
DEV	0	2	17	11.8%
OHU	2	3	11	27.3%
Total	4	11	45	24.4%

Adoption Finalizations

Total Fiscal Year-to-Date

Total Finalized	HFC Target	% Met	% w/in 24 Mths
11	179	6.1%	9.1%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of July 20, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	21												21
Highlands	5												5
Hardee	0												0
Total	26												26
# Children Removed													
Polk	45												45
Highlands	7												7
Hardee	0												0
Total	52												52
Total Children Denied Shelter													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed with Relative													
Polk	39												39
Highlands	1												1
Hardee	0												0
Total	40												40
# Children Placed with Non-Relative													
Polk	3												3
Highlands	0												0
Hardee	3												3
Total	6												6
# Children Placed with Fictive Kin													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed in Foster Care													
Polk	3												3
Highlands	6												6
Hardee	0												0
Total	9												9

% of Children Sheltered Placed in Foster Care						
Data as of 07/20/2020						
Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	17.3%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.8%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	22.2%	23.0%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	17.3%

Shelter Count for the Week of July 14 - July 20, 2020			
	Polk	Highlands	Hardee
Shelters	13	4	
Children Removed	26	6	
Placed w/ a Relative	21	1	
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin			
Placed in Foster Care	3	5	



Case Transfer Staffing Data

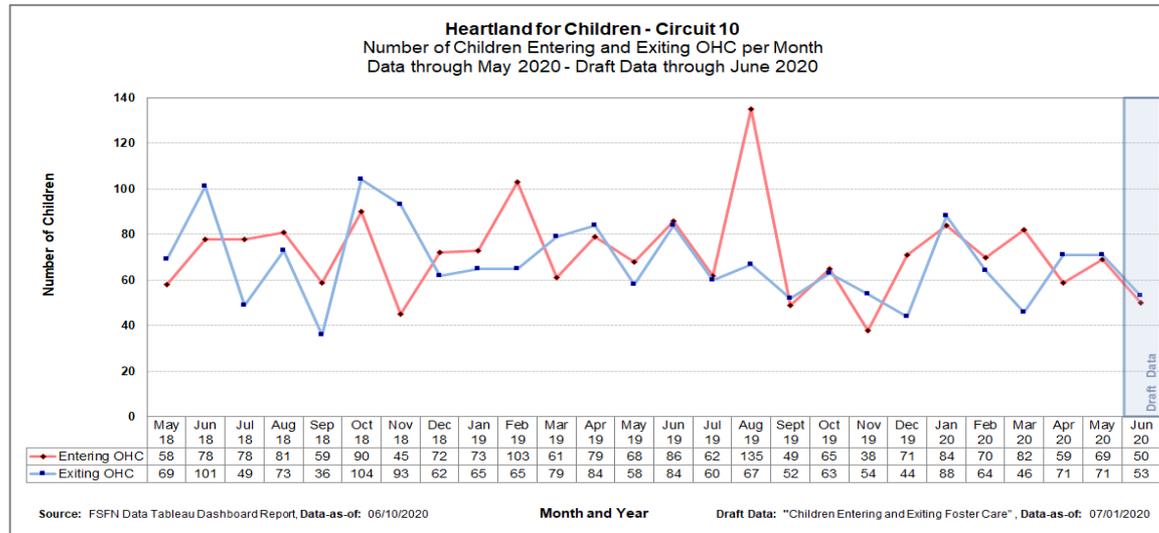
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 08/04/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	41												41	414	460
Devereux	34												34	439	482
OHU Polk	12												12	177	196
One Hope	44												44	518	548
Total	131												131	1548	1686
Out of Home Care															
CHS	23												23	240	262
Devereux	24												24	253	291
OHU Polk	6												6	91	116
One Hope	11												11	106	125
Total	64												64	690	794
In - Home Judicial															
CHS	4												4	38	48
Devereux	0												0	40	37
OHU Polk	0												0	40	20
One Hope	0												0	8	11
Total	4												4	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	12												12	90	110
Devereux	7												7	112	93
OHU Polk	6												6	31	52
One Hope	2												2	32	41
Total	27												27	265	296
OCS / ICPC Courtesy Supervision															
CHS	0												0	0	0
Devereux	0												0	0	0
OHU Polk	0												0	0	0
One Hope	31												31	360	363
Total	31												31	360	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0												0	8	12
Devereux	0												0	10	41
OHU Polk	0												0	8	2
One Hope	0												0	0	7
Total	0												0	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

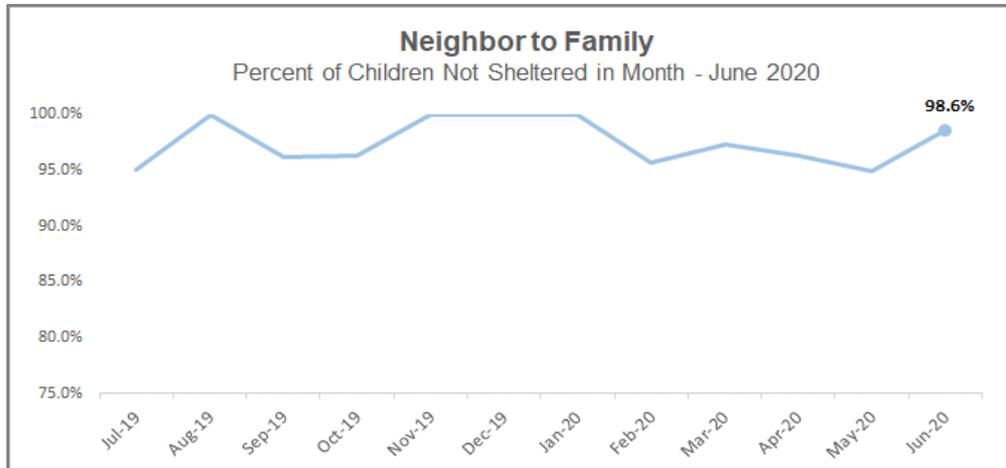
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.3%**

*“She has done a great job with me and my kids and we all learned a lot from her!
Everything was done correctly and in a timely manner.”*

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/28/20 through 08/03/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	33	42
Specialized - Family Support	12	27
Prevention - Comm. Referral	16	40
Special Conditions Report	2	2
Nurturing Parenting	29	46
NTF - Total Services	92	157

NTF - Housing Resource Numbers	
Data since Inception to 08/03/20	
Referral Agency	Referrals
Children's Home Society (CHS)	39
Devereux (DEV)	16
One Hope United (OHU)	7
Neighbor To Family (NTF)	7
Total Housing Referrals	69

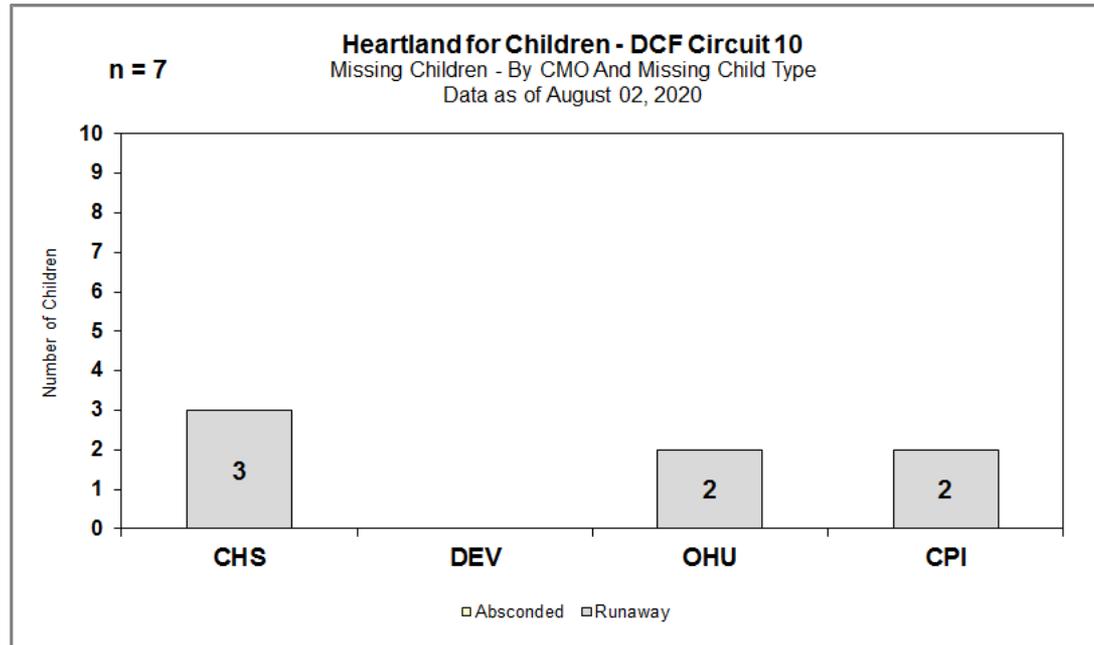


Referral Status and Housing Results	
Referrals - Active	16
Referrals - Closed	53
Total Families Housed	13 Families
Total Children Housed	34 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
May 2020 (m/end)	-	28	-	96%	-	28	-
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
Jul 2020 (m/end)	-	24	-	100%	-	25	
8/2/2020	7	0	100%	100%	0	0	

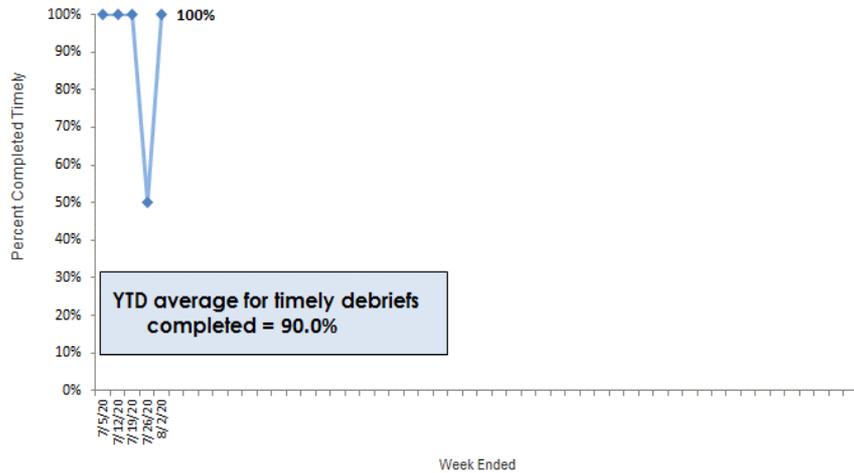


Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness

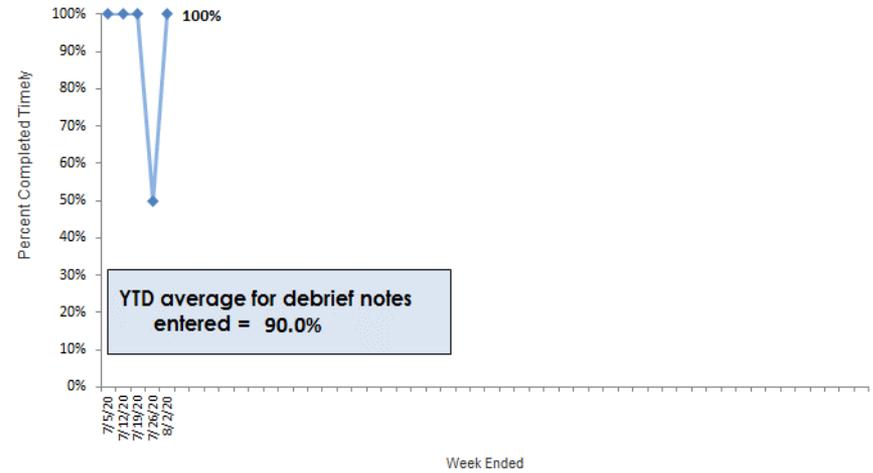
Missing Children - Debriefs Completed

Percent of Debriefs - Completed Timely
FY 20 - 21 Weekly Data



Missing Children - Debriefs Entered

Percent of Debrief - Notes Entered Timely
FY 20 - 21 Weekly Data



Missing Children - Debriefs								
Week of 07/27/2020 through 08/02/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	6	6	6	100%	6		6	100%
DEV	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
Total	7	7	7	100%	7	0	7	100%

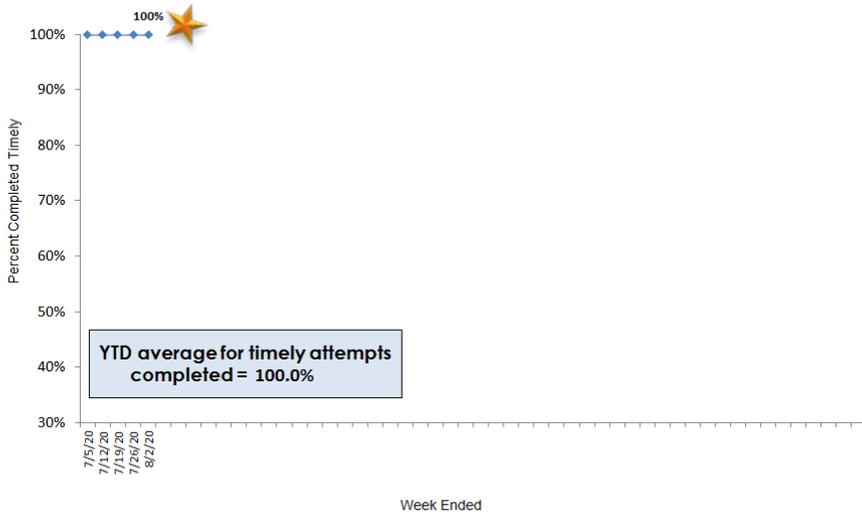


Missing Children – Attempts to Locate

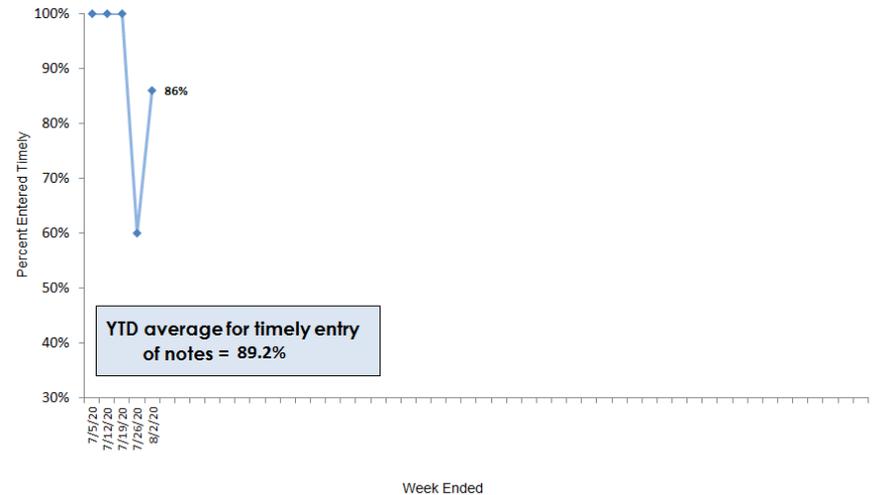
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 07/27/2020 through 08/02/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	2		1	50%
DEV				-				-
OHU	1	1	1	100%	1		1	100%
PI	2	2	2	100%	2	2	4	100%
Total	5	5	5	100%	5	2	6	86%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 20 - 21 Weekly Data



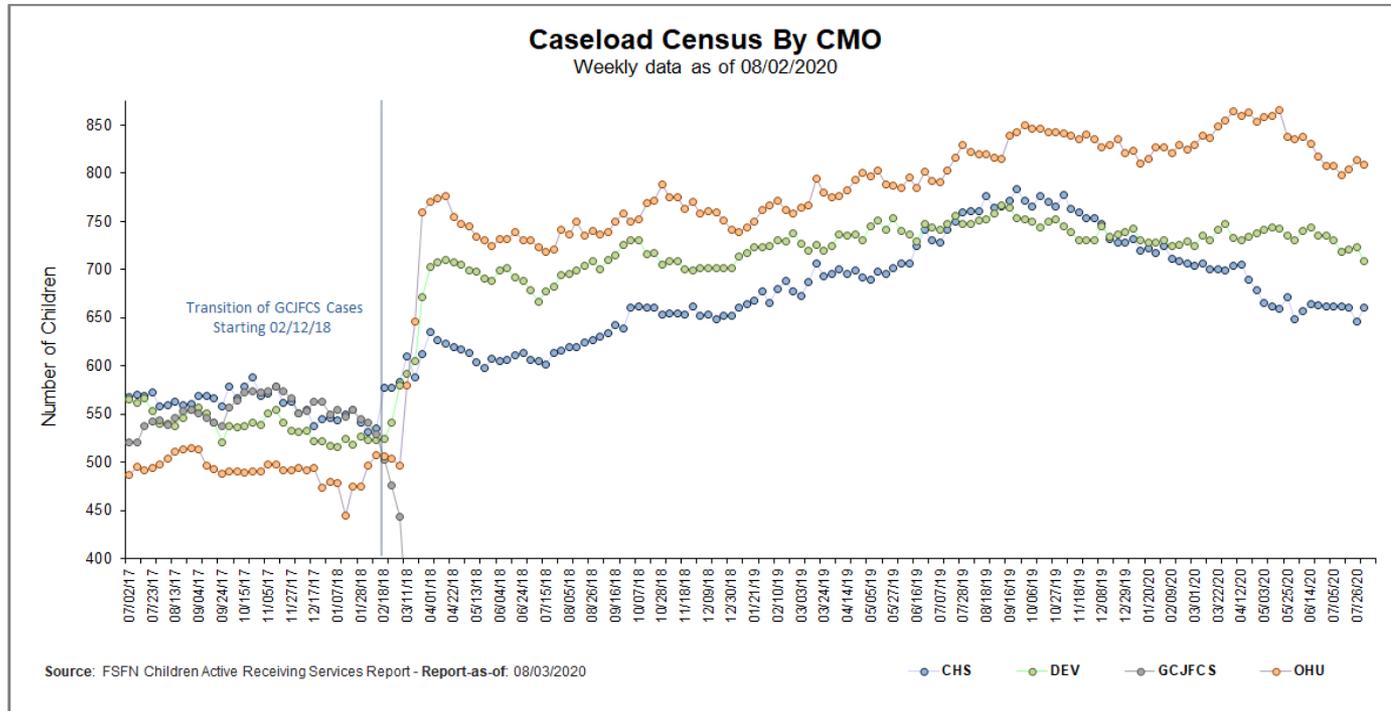
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 20 - 21 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/28/2020	7/5/2020	7/13/2020	7/19/2020	7/26/2020	8/2/2020
CHS	662	662	662	661	646	660
DEV	735	730	719	721	723	709
OHU	808	808	798	804	814	809
HFC Total	2205	2200	2179	2186	2183	2178



Caseload Census by Case Manager and Organization

Data as of 08/02/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU*	Spence, India	4
OHU*	Montoya, Maria	4
CHS	Martell, Raquel	4

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Gellibert, Jill	15
DEV	Pierce, Pamela	14
OHU	Boule, Adriana	14
CHS	Torres, Alexandra	13
OHU	Torres-Hincapie, Lina	12
DEV	Harman, Cassie	11
CHS	Jenkins, Lekeilah	10
CHS	Cruz, Cheyleen	10
OHU	Johnson, Randi	9
DEV	Latorre-Perez, Yohara	9
CHS	Taylor, Abigail	8
OHU	Jauregui-Garza, Maria	8
CHS	Johnson, Mariah	7
DEV	Wilson, Audranay	7
DEV	Hamilton, Shuntia	6
CHS	Nunzio, Nicole	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
DEV	Magee-Chytrus, Elaina	24
OHU	Stevenson, Trina	23
OHU	Jackson, Jenesis	23
OHU	Hobdy, Susan	23
CHS	Mena, Susie	23

Caseload of 16 - 24 Children (cont...)		
CMO	Case Workers	#
DEV	Hernandez, Carmen	23
DEV	Bickel, Sherry	23
DEV	Willix, Amensha	22
OHU	Howe, Danielle	22
OHU	King, Lora	22
CHS	Anglin, Latoya	22
CHS	Harder, Rachel	22
DEV	Cartagena, Maria	22
DEV	Collins, Sara	21
OHU*	Virts, Emily	21
OHU	Sanchez-Torres, Christian	21
CHS	Thelemague, Fabiola	21
DEV	Charles, Laura	21
OHU	ownfield-Salahuddi, Court	20
CHS	Vegter, Hope	20
OHU	Followell, Amanda	20
CHS	Owens, Sheltonya	20
OHU	Lisbon, Ellarie	20
DEV	Lynch, Rodina	20
OHU	Cleveland, Tammy	19
CHS	Gilmore, Devonta	19
OHU	Gilchrist, Letecia	19
OHU	Southall, Akeva	18
OHU	Young, Pamela	18
CHS	Sloan, Taylor	18
CHS	Harris, Michael	18
CHS	Mccalebb, Phalan	18
CHS	Hiers, Katherine	17
CHS	Humber, John	17
OHU	Smith, Lorie	17
OHU	Washington, Woodrica	17
CHS	Poole, Angela	16
CHS	Baker, Ayshia	16
OHU	Christie, Alyssa	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Balmaceda, Stephanie	29
CHS	Yates, Michelle	29
DEV	Pyles, Lisa	28
CHS	Bishop, Shane	28
OHU	Meinke, Danielle	27
DEV	Scott, Christine	27
CHS	Washington, Chastity	27
CHS	Fairley, Stephanie	27
OHU	Hardin, Natasha	27
OHU	Findley, Angela	27
DEV	Speed, Sammie	27
DEV	Sumner, Cassandra	26
CHS	Fort, Angela	26
CHS	Luebke, Nicole	26
CHS	Nettles, Markisha	26
CHS	Webster, Sabrina	25
CHS	Caswell, Jordan	25
DEV	Cottle, Glenasia	25

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
DEV	Jones, Dane	4
OHU	Nappier, Tammy	4

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU*	Montoya, Maria	13
CHS	Dankowski, Jennifer	12
OHU	Lockwood, Roneshia	11
OHU*	Spence, India	6

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	52
OHU*	Baldwin, Chenoa	48
OHU*	Calderon, Jose	48
OHU*	Simmons, Shannon	45
DEV	Sepulveda, Mariel	42
OHU	Mcfadden, Phillisha	40
CHS	Friday, Michelle	40
DEV	Sheppard, Uniqua	34
DEV	Louis, Rachelle	34
DEV	Marini, Kathryn	34
DEV	Coleman, Tangela	33
DEV	Brown, Regina	32
DEV	Khordehpaz, Minoo	32
DEV	Davis, Katelyn	31
OHU	Crossen, Monaya	31
OHU	Colon, Lisette	30

Independent Living - Young Adults		
CMO	Case Workers	#
CHS	Raines, Todd	24
DEV	O'Connor, Michelle	21
DEV	Gadson, Berlendah	19
OHU	Thomas, Taylor	10
CHS	Nieves, Carlos	5

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	8

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 08/02/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	1	7	14	9	1	32	20.6
DEV	0	5	8	6	8	27	26.3
OHU	2	4	17	3	7	33	24.5
# of CMs	3	16	39	18	16	92	23.7

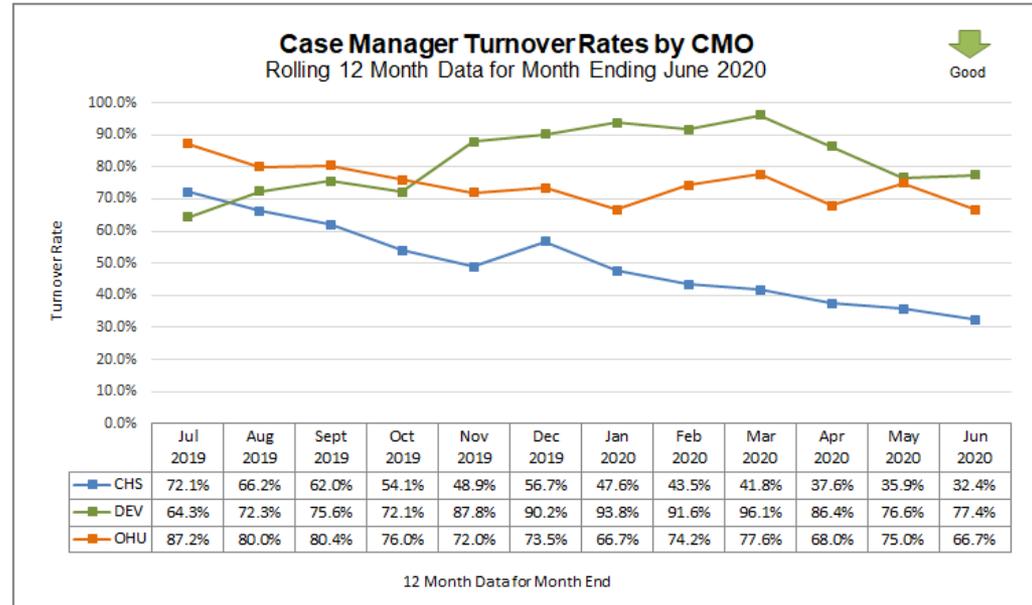
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	32	8	25.0%
DEV	27	5	18.5%
OHU	33	6	18.2%
HFC	92	19	20.7%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

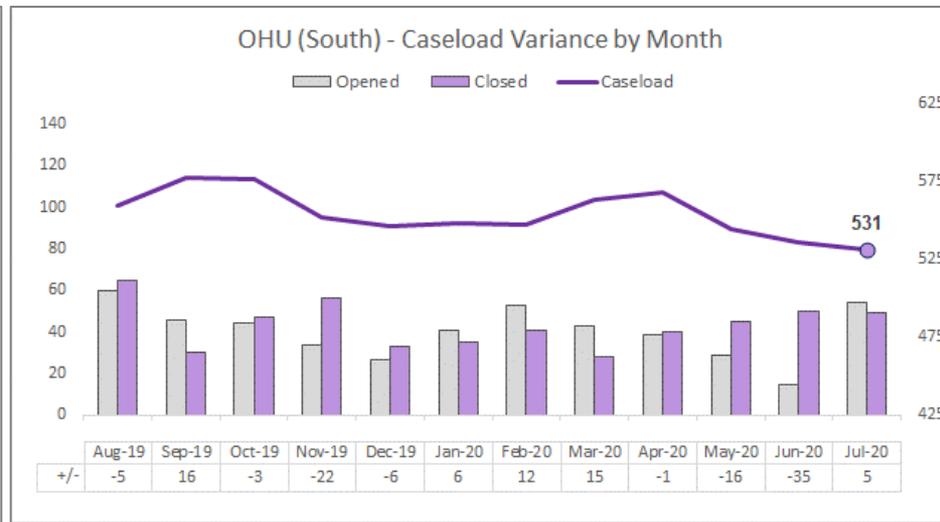
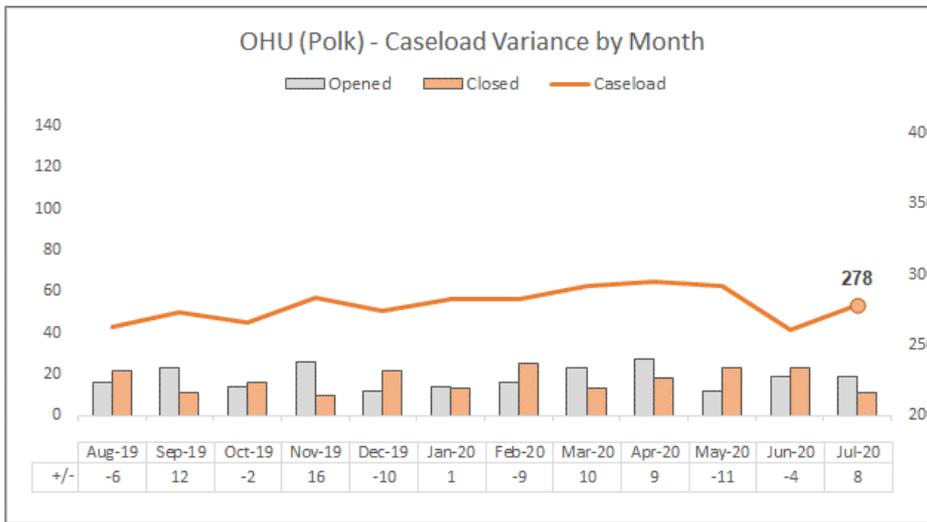
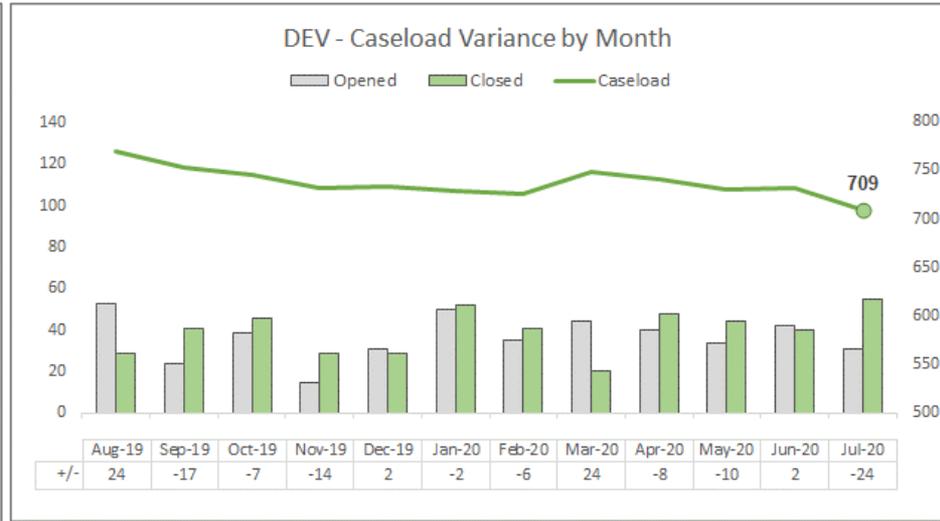
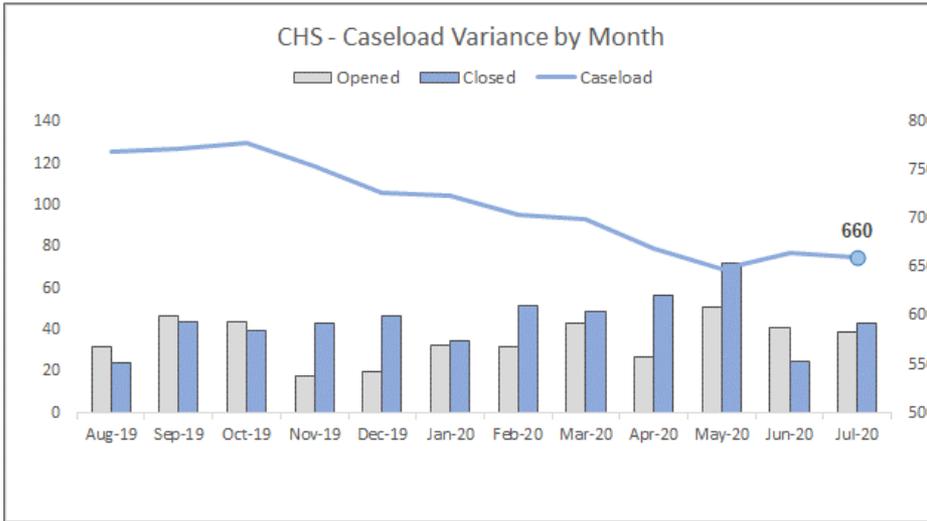
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended June 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	32.4%	58.8%
DEV	77.4%	26.1%
OHU	66.7%	30.0%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 07/31/20)

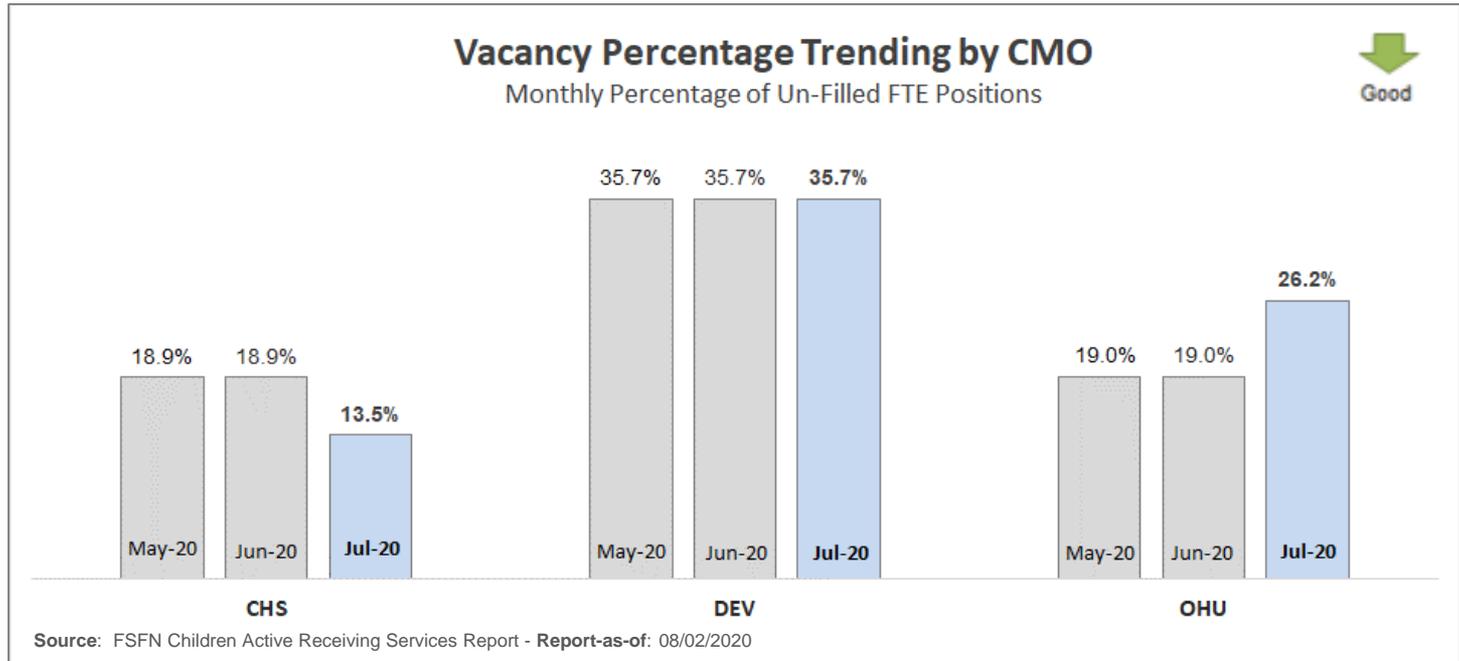


Source: FSFN Children Active Receiving Services Report - Report-as-of: 08/02/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	32	86.49%	13.51%
DEV	42	27	64.29%	35.71%
OHU	42	31	73.81%	26.19%
HFC Total*	121	90	74.38%	25.62%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count



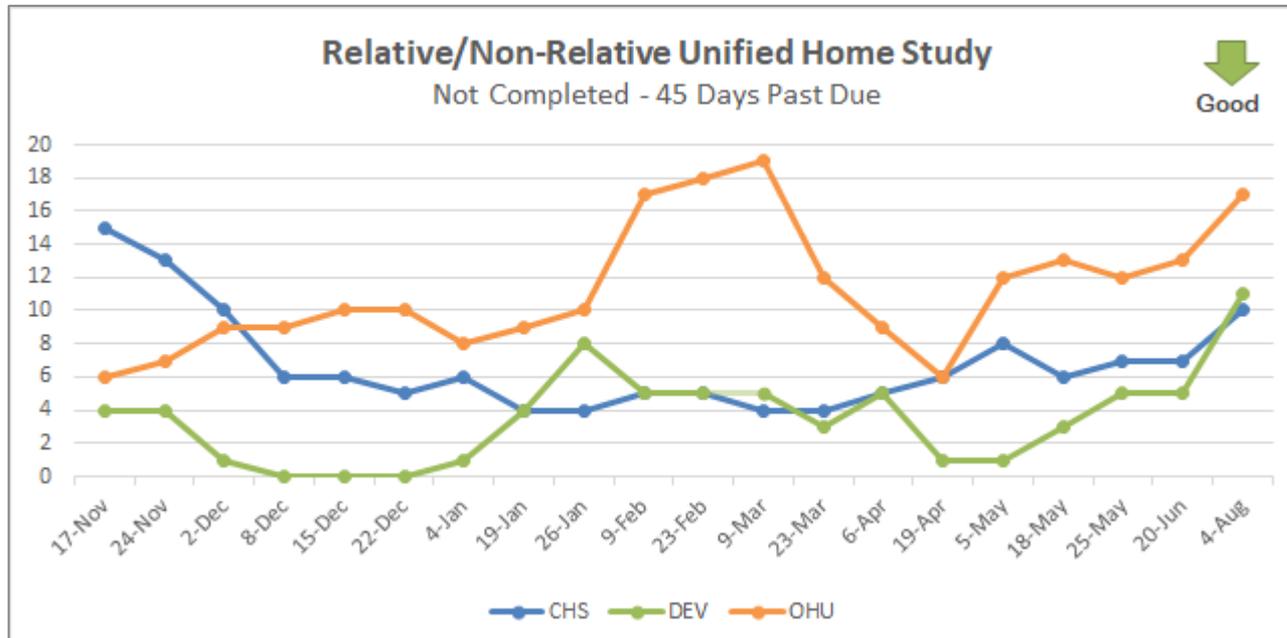
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 08/04/20**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	10	2	9
DEV	11	1	12
OHU	17	4	13
Total	38	7	34

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	10	52
DEV	5	19
OHU	4	22
Grand Total	19	93

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of: 07/30/20**



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 08/02/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	439	100.0%	98.4%	83.6%	98.6%	93.5%
DEV	482	99.8%	95.9%	87.1%	95.4%	92.8%
OHU	372	100.0%	100.0%	96.6%	98.4%	98.3%
HFC	1293	99.9%	97.9%	88.7%	97.4%	94.6%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 08/02/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	7	44	6
DEV	1	20	38	22
OHU	0	0	8	6
Total	1	27	90	34
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 1st Qtr as of 08/02/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	432	439	98.4% ★
DEV	460	482	95.4% ★
OHU	372	372	100.0% ★
Total	1264	1293	97.8%

Scorecard Measure #10 - 09/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 1st Qtr as of 08/02/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	224	268	83.6%
DEV	256	294	87.1%
OHU	224	232	96.6% ★
Total	704	794	88.7%

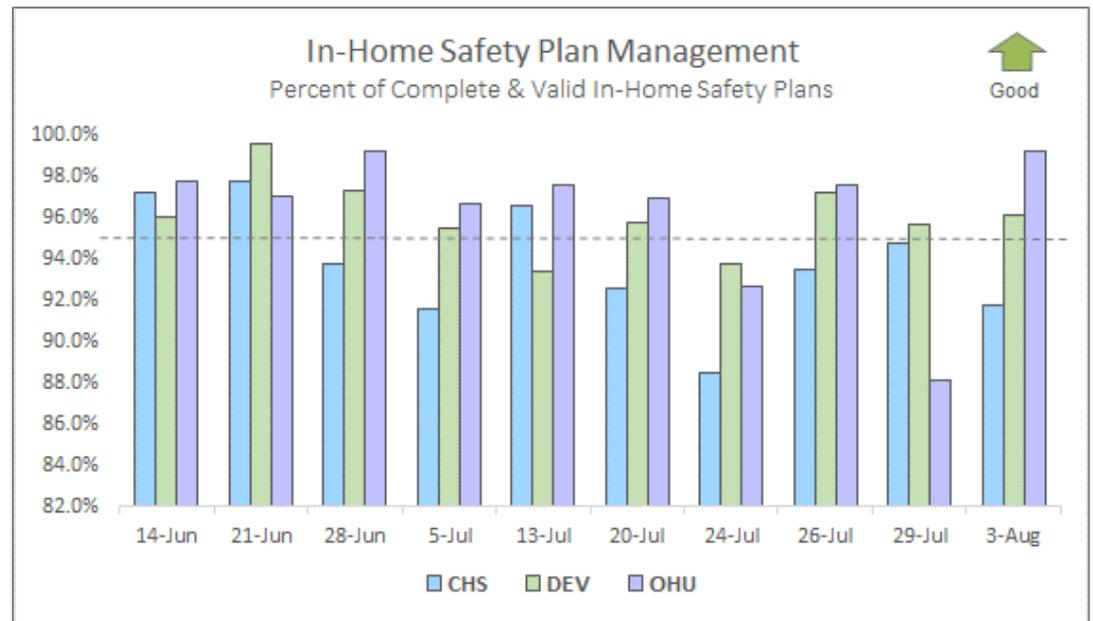
Number of Dental Visits to Achieve SM10 Target – 51 Appointments



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	16	179	195	91.8%
DEV	8	196	204	96.1% 
OHU	1	123	124	99.2% 
HFC Total*	25	498	523	95.2%

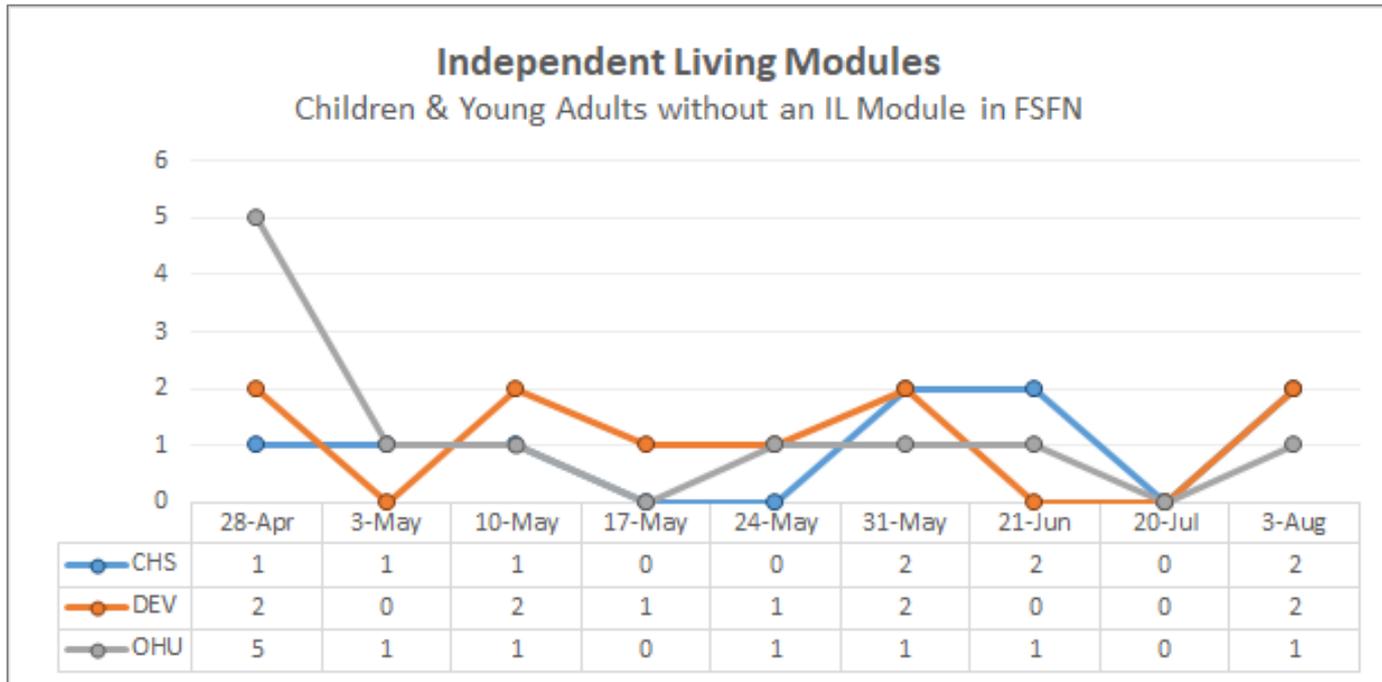


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 08/03/20



Independent Living Modules

Number of children and young adults in OHC (ages 13-23) who require an IL Module in FSFN

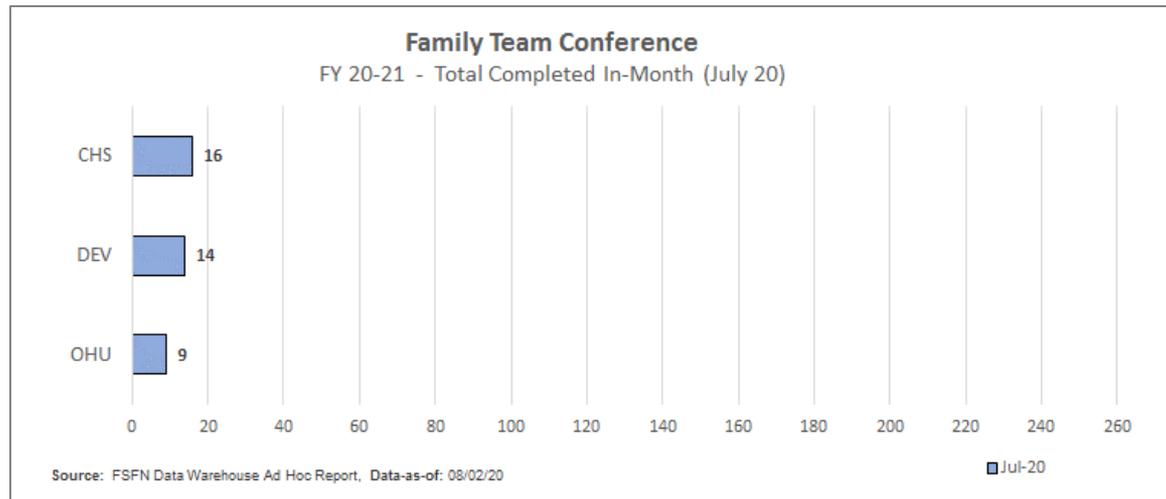


Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 08/04/20



Family Team Conferences Completed

FY20-21 – July 2020 to Reporting Date



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 07/01/20 to 07/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	210	149	71.0%	149	61	40.9%	55.9%
DEV	219	164	74.9%	137	84	61.3%	68.1%
OHU	187	148	79.1%	118	71	60.2%	69.7%
TOTAL	616	461	74.84%	404	216	53.47%	64.2%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 08/02/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 08/3/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	6	4	1	13
DEV		2	1	3	6
OHU		3	3	1	7
Total	2	11	8	5	26

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 08/03/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 08/03/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	3	3	13	19
DEV			5	5
OHU			2	2
CPI	1		11	12
NTF			1	1
SCARF			1	1
Total	4	3	33	40

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	6/21/2020	6/28/2020	7/13/2020	7/19/2020	7/26/2020	8/3/2020
CHS	2	2	11	8	17	19
DEV	3	4	3	2	3	5
OHU	8	3	5	5	3	2
CPI	15	6	8	6	8	12
NTF	2	0	0	6	0	1
SCARF	3	3	9	7	1	1
Total	33	18	36	34	32	40

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

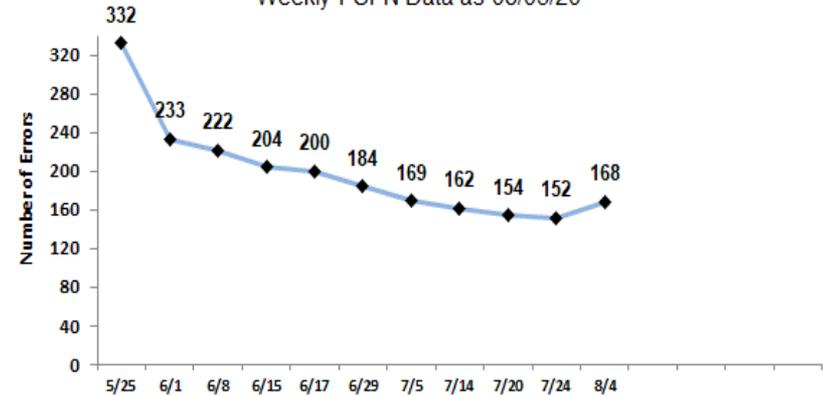
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			24		20	18	62
DEV			28		20	15	63
OHU			24		4	13	41
CPI	1	1					2
Total	1	1	76	0	44	46	168

Source: FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 08/04/20

AFCARS Foster Care Errors

Weekly FSFN Data as 08/03/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
DEV			2	
OHU			3	
HFC TOTAL	0	0	7	0

CMO Contract Measure 11 – 1st Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 08/02/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	297	306	97.1%
DEV	7	342	349	98.0%
OHU	10	242	252	96.0%
HFC Total	26	881	907	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 08/02/20			
Agency	Timely (< 30 Days)	FFA Approvals (1st Qtr)	Completed Timely
CHS	13	15	86.7%
DEV	23	23	100.0% ★
OHU	8	8	100.0% ★
HFC TOTAL	44	46	95.7%

FY 20-21 Target = **95% and above.**



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 8/3/20

Service Provider	Available Openings
Peace River - Home to Stay	14 – Polk 2 – Highlands & Hardee
Youth Villages	4 - Polk



“A mind that is racing over worries about the future or recycling resentments from the past is ill equipped to handle the challenges of the moment. By slowing down, we can train the mind to focus completely in the present. Then we will find that we can function well whatever the difficulties. That is what it means to be stress-proof; not avoiding stress but being at our best under pressure, calm, cool, and creative in the midst of the storm.”

~ Eknath Easwaran
Take Your Time: The Wisdom of Slowing Down



RESOURCE NEWS FLASH... August 5, 2020

Safety Resources

It's Hurricane Season – Are you prepared? - As we continue to deal with the challenges presented by COVID-19, many may have overlooked that the 2020 hurricane season began June 1st and will last through November, with the peak season from mid-August to late October. During the pandemic, you may see longer lines outside stores as people maintain social distancing standards. To avoid the crowds, consider stocking up on supplies well before a hurricane arrives. For more information, visit www.ready.gov; and www.myflfamilies.com/disaster/.

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and
<https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Teen Event

2020 Annual Teen Summit – *Give Me Space: Reaching New Heights* hosted by Smart Mouth and sponsored by Healthy Start Coalition and the Teen Pregnancy Prevention Alliance, is a free event for all youth ages 10-19 on September 19th from 10:00-11:30am via Zoom (info to join will be sent upon registration). Earn community service hours and raffle entries for prizes including a brand new TV! A registration form must be completed by a parent/guardian for all youth that attend. To register, go to www.healthystarthhp.org/events. Space is Limited!

Health Resources

Polk County Testing Sites – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County.
www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Education Resources

New School Year Information – The three county school boards are busy planning the 2020-2021 school year. Please check the website for your county regularly for important information and deadlines.

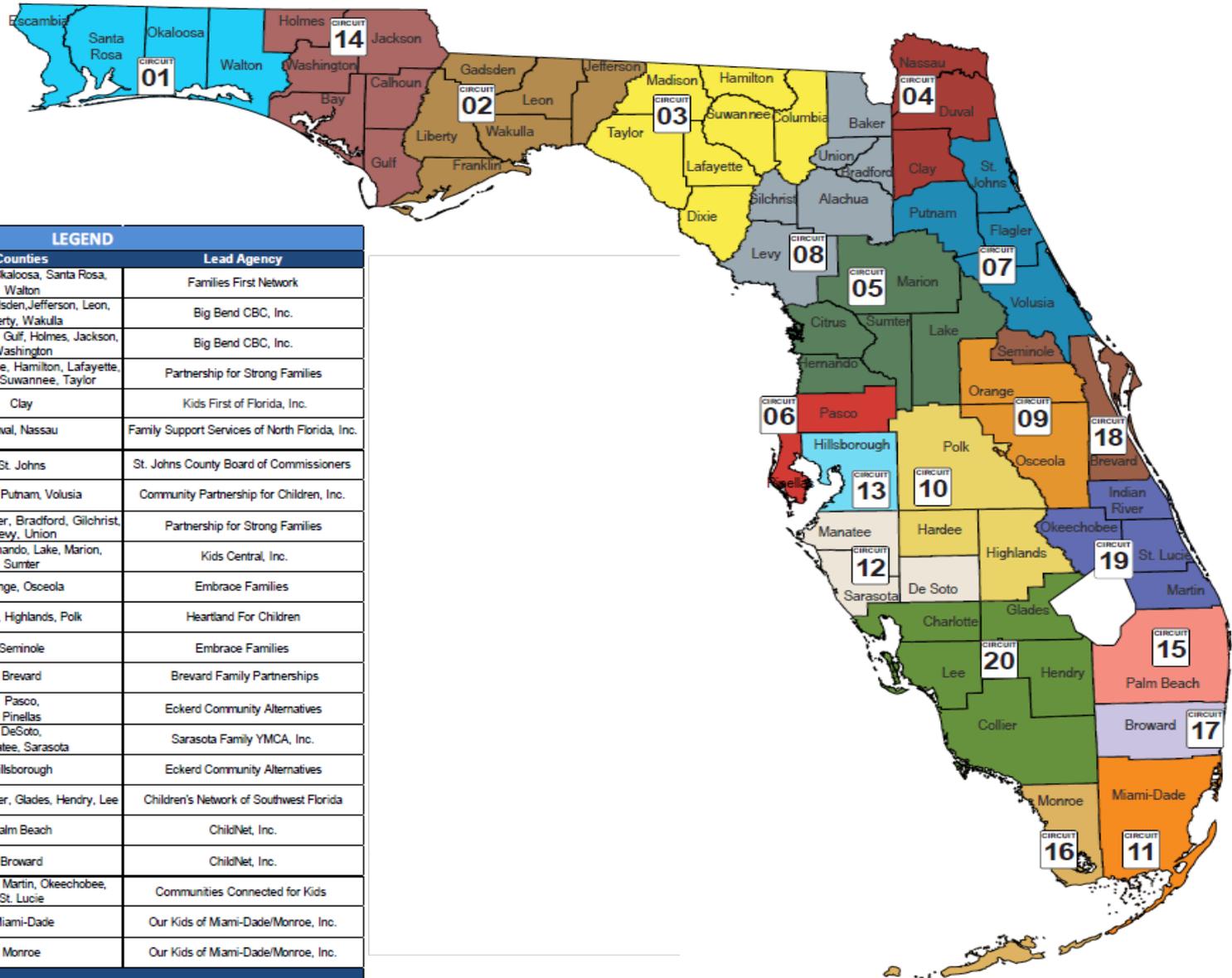
Hardee County: <http://www.hardee.k12.fl.us/>
Highlands County: <https://www2.highlands.k12.fl.us/>
Polk County: <https://polkschoolsfl.com/>



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.