



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, August 01, 2018 at 10 a.m.

Data for Week Ended  
Sunday, July 29, 2018

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2018 to June 30, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	5/01/2017 - 4/30/2018	2/01/2018 - 4/30/2018	8/0/2017 - 10/31/2017	4/01/2018 - 6/30/2018	4/01/2017 - 6/30/2017	7/1/2017	4/1/2016 - 6/30/2016	7/01/2017 - 6/30/2018	4/1/2018	4/1/2018	7/1/2017 and 6/30/2018	6/30/2018
Big Bend CBC (Circuit 2 & 14)	9	99.3%	100.0%	99.7%	30.1%	52.9%	95.4%	4.21	98.5%	94.7%	100.0%	65.1%
Brevard Family Partnership	14.12	96.7%	93.3%	99.7%	52.6%	56.6%	94.0%	3.19	98.1%	96.4%	96.2%	55.9%
ChildNet Inc	11.33	95.6%	98.1%	99.7%	40.0%	53.4%	90.4%	3.56	96.8%	93.4%	92.3%	58.3%
ChildNet Palm Beach	6.63	97.5%	96.1%	100.0%	39.8%	63.5%	95.5%	4.88	97.7%	96.0%	98.3%	59.3%
Children's Network of SW Florida	9.41	97.6%	95.0%	99.9%	44.5%	54.9%	90.7%	5.19	98.0%	96.0%	93.1%	62.0%
Community Based Care (Cir #9)	10.08	96.1%	96.2%	99.8%	46.3%	55.7%	95.4%	4.65	97.5%	94.8%	91.1%	65.4%
Community Based Care (Cir #18)	7.37	98.8%	94.8%	99.3%	42.6%	61.8%	87.8%	3.26	95.4%	97.9%	80.0%	61.7%
Community Partnership for Childr.	7.31	96.6%	92.8%	99.5%	28.0%	52.8%	87.5%	3.64	98.3%	89.7%	67.7%	61.9%
Devereux CBC of Okeechobee	7.11	98.4%	96.2%	99.9%	45.3%	60.8%	86.2%	3.33	97.5%	94.2%	83.3%	78.5%
Eckerd Community Alternatives	7.22	97.0%	96.1%	99.9%	37.4%	49.6%	89.3%	4.63	98.8%	94.9%	86.2%	63.3%
Eckerd Community Hillsborough	12.02	98.5%	92.9%	99.8%	33.2%	44.7%	93.8%	6.83	96.5%	90.0%	92.9%	63.8%
Families First Network	5.96	96.3%	92.6%	99.5%	39.3%	51.9%	88.3%	6.54	95.3%	85.4%	85.0%	62.4%
Family Integrity Program	19.92	95.3%	91.4%	100.0%	18.5%	56.6%	92.3%	3.12	98.8%	89.3%	75.0%	66.6%
Family Support Services North Fla	7.62	97.5%	95.7%	99.9%	40.7%	78.0%	93.7%	3.23	98.4%	93.4%	96.2%	70.4%
<b>Heartland For Children</b>	<b>6.59</b>	<b>98.3%</b>	<b>91.8%</b>	<b>99.8%</b>	<b>48.3%</b>	<b>50.1%</b>	<b>89.6%</b>	<b>2.82</b>	<b>98.8%</b>	<b>90.8%</b>	<b>86.0%</b>	<b>60.3%</b>
Kids Central, Inc.	9.42	98.2%	99.5%	99.5%	41.6%	42.1%	90.7%	3.94	98.3%	95.6%	94.6%	74.5%
Kids First of Florida, Inc.	9.86	96.4%	96.7%	99.8%	12.0%	62.6%	75.0%	3.82	92.9%	86.5%	87.5%	71.6%
Our Kids of Miami-Dade	8.23	98.1%	100.0%	99.5%	30.7%	43.6%	89.2%	6.12	98.2%	96.1%	87.3%	54.2%
Partnership for Strong Families	8.44	98.2%	97.4%	99.2%	35.2%	62.5%	95.5%	3.81	99.0%	92.8%	82.6%	63.8%
Sarasota Y/Safe Children Coali...	7.34	97.6%	96.9%	99.5%	38.0%	52.6%	91.3%	3.82	95.8%	85.0%	79.4%	72.4%
<b>Statewide</b>	<b>8.94</b>	<b>97.4%</b>	<b>95.7%</b>	<b>99.7%</b>	<b>39.1%</b>	<b>52.5%</b>	<b>91.5%</b>	<b>4.55</b>	<b>97.6%</b>	<b>92.9%</b>	<b>89.4%</b>	<b>63.8%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 07/01/18 - 07/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	13	99.82%
DEV	7	99.86%
OHU	4	99.98%
<b>Total</b>	<b>24</b>	<b>99.88%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/30/18		

# of Children Not Seen, Month of July 2018	
# Not Seen	Agency
13	CHS
5	DEV
3	OHU
3	CPI
24	<b>Total</b>
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/29/18	






## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 07/23/18 thru 07/29/18			
Agency	Timely	Un-Timely	Total
CHS	4		4
DEV			
OHU	3		3
<b>Total</b>	<b>7</b>	<b>0</b>	<b>7</b>

Scorecard Measure #5 - 07/01/17 to 09/30/17 Children Achieving Permanency within 0-12 Mths FY 18-19 - 1st Qtr as of 07/29/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	29	68	42.6% 
DEV	20	71	28.2%
OHU	22	67	32.8%
<b>HFC Total*</b>	<b>93</b>	<b>230</b>	<b>40.4%</b>

Scorecard Measure #6 - 10/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 18-19 - 1st Qtr as of 07/29/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	72	141	51.1% 
DEV	40	130	30.8%
OHU	44	95	46.3% 
<b>HFC Total*</b>	<b>179</b>	<b>391</b>	<b>45.8%</b>

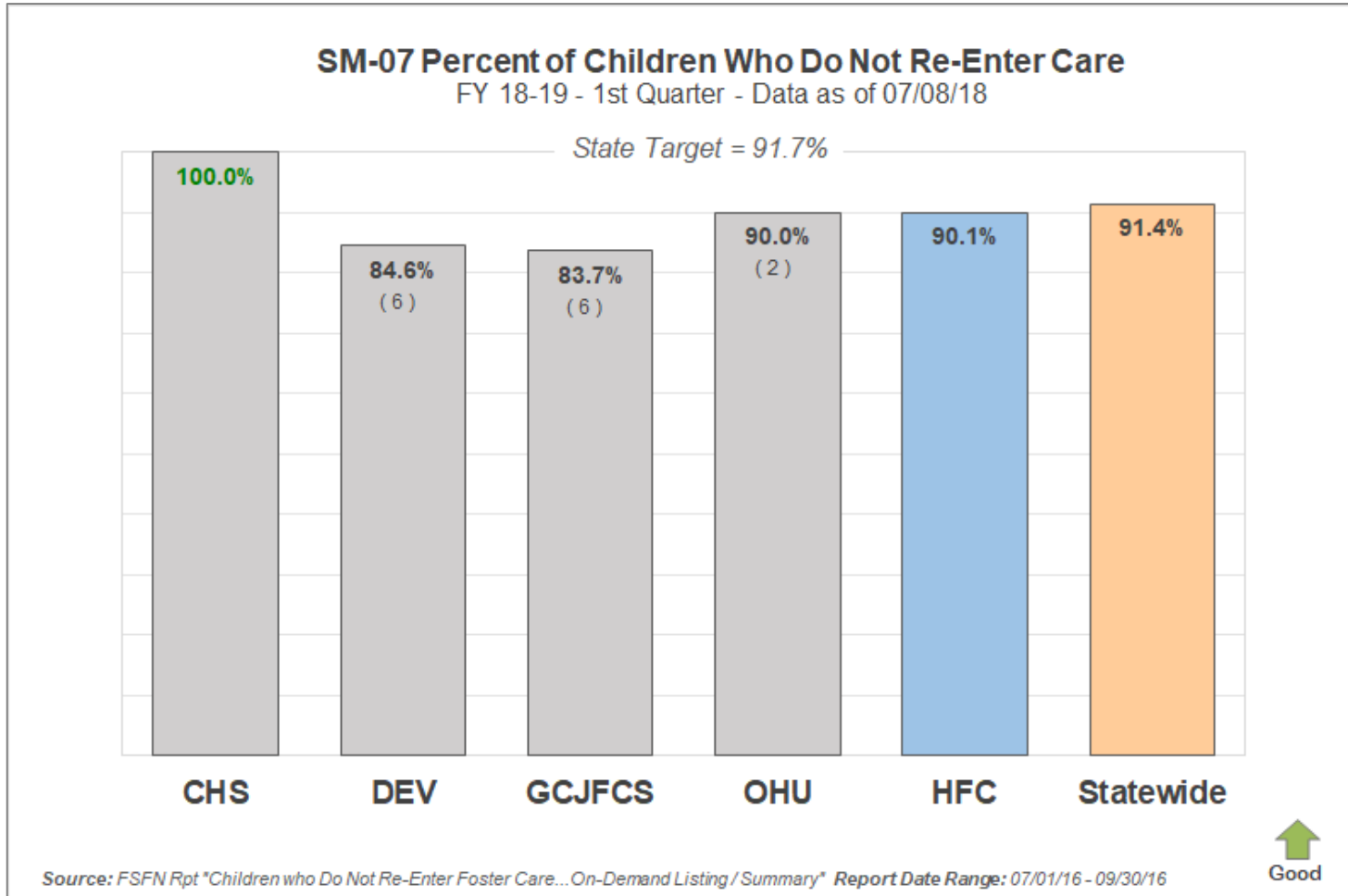
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



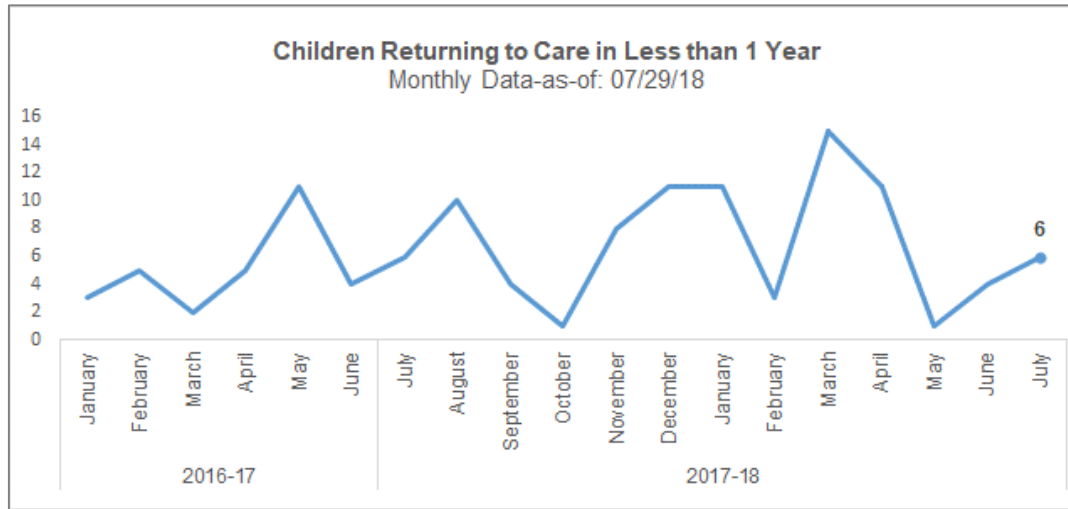
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 07/23/18 - 07/29/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
7/24/2018	141828-DEV	5/5/2017	5/2/2018	12	2	< 1.0 yr	Y	-
7/24/2018	141828-DEV	5/5/2017	5/2/2018	12	2	< 1.0 yr	Y	-
7/24/2018	141828-DEV	5/5/2017	5/2/2018	12	2	< 1.0 yr	Y	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/29/18

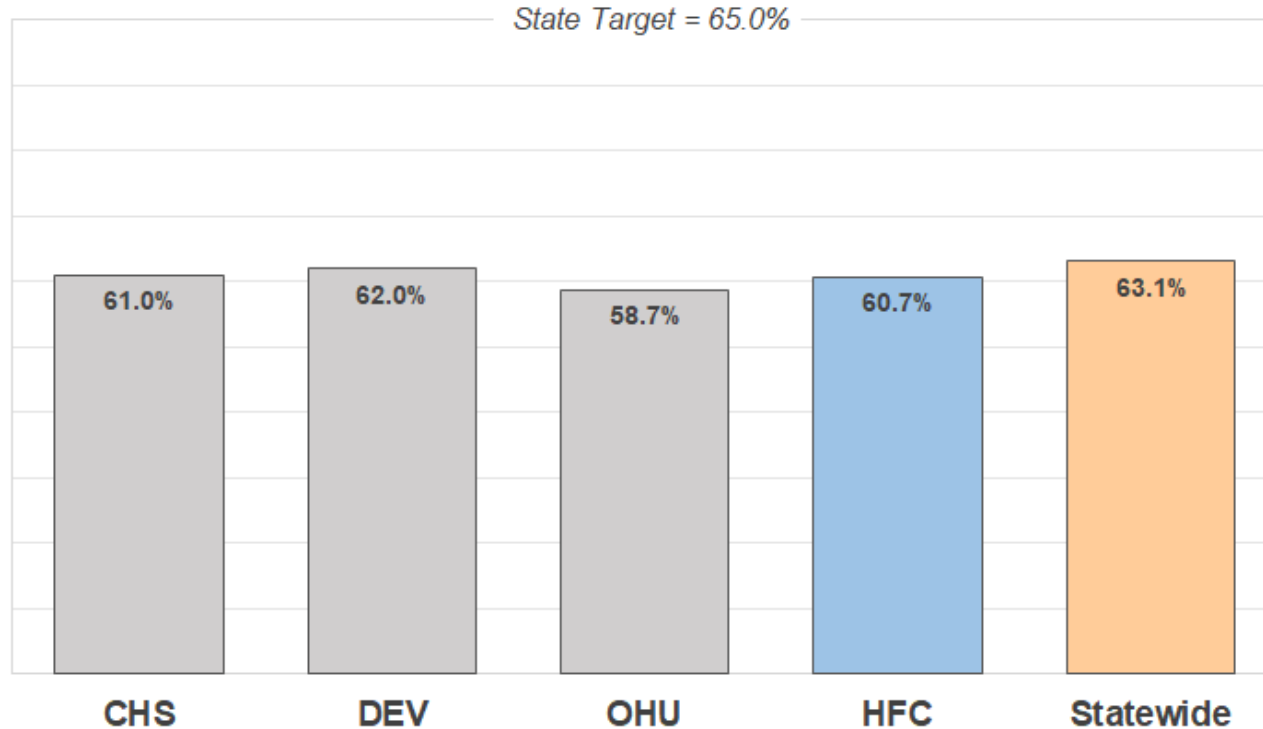


## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

**CMO Projection**  
65% met by Sept 1st

**SM-12 Percent of Sibling Groups Placed Together**  
FY 18-19 - 1st Quarter - Data as of 07/29/18



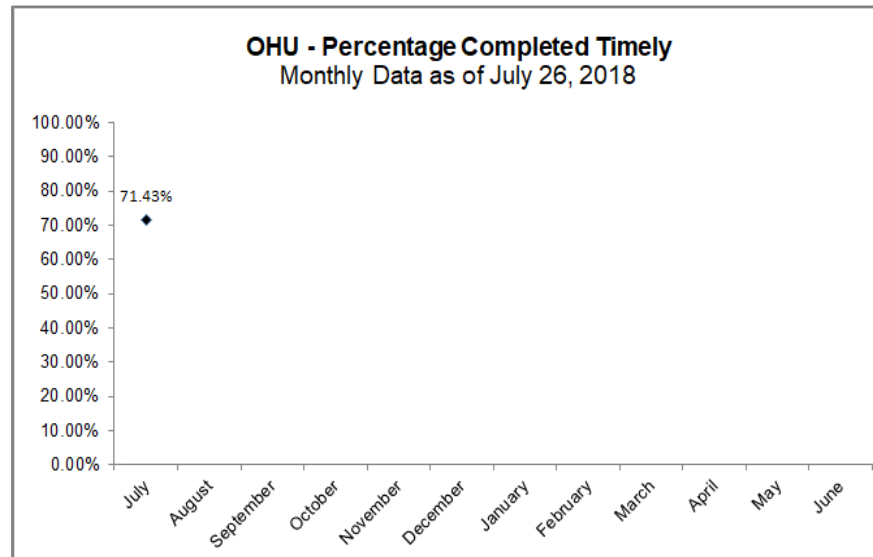
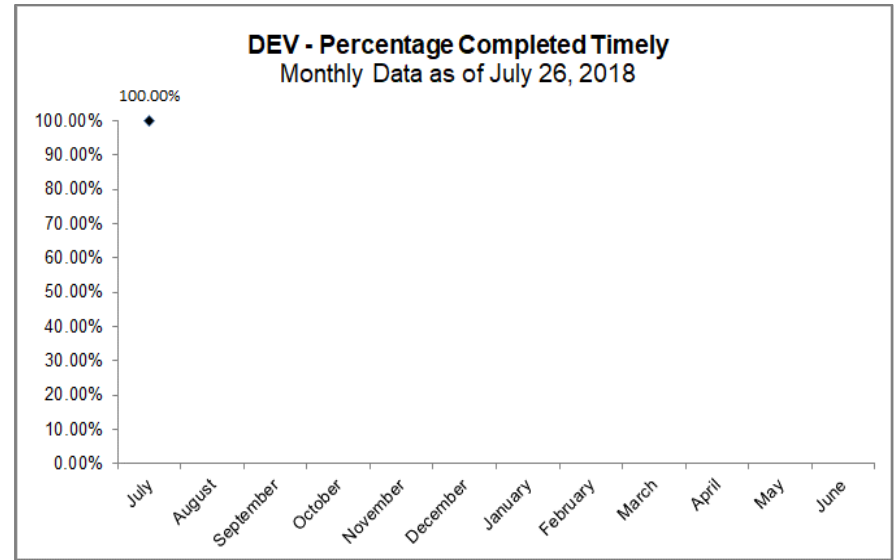
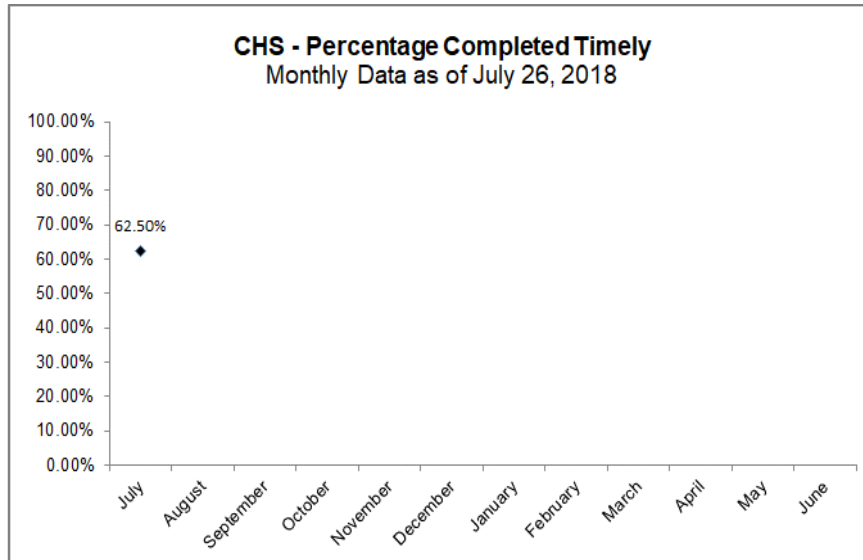
Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" Report Date Range: 09/30/18

↑  
Good



# Exit Interview Timeliness by CMO

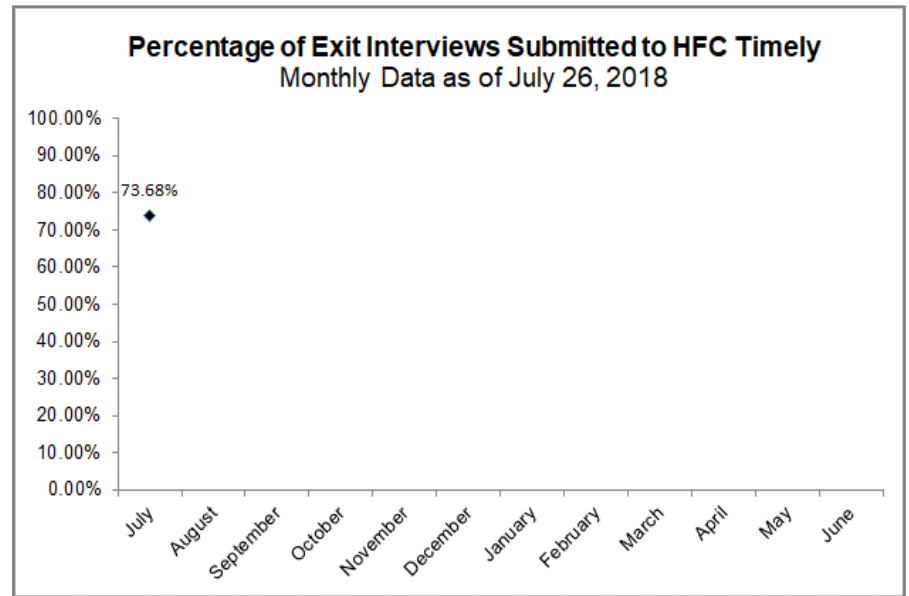
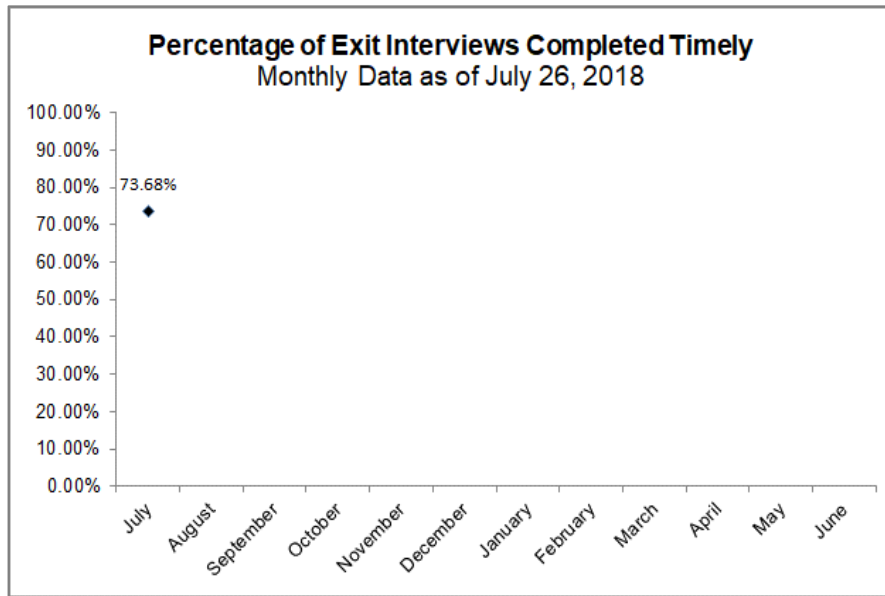
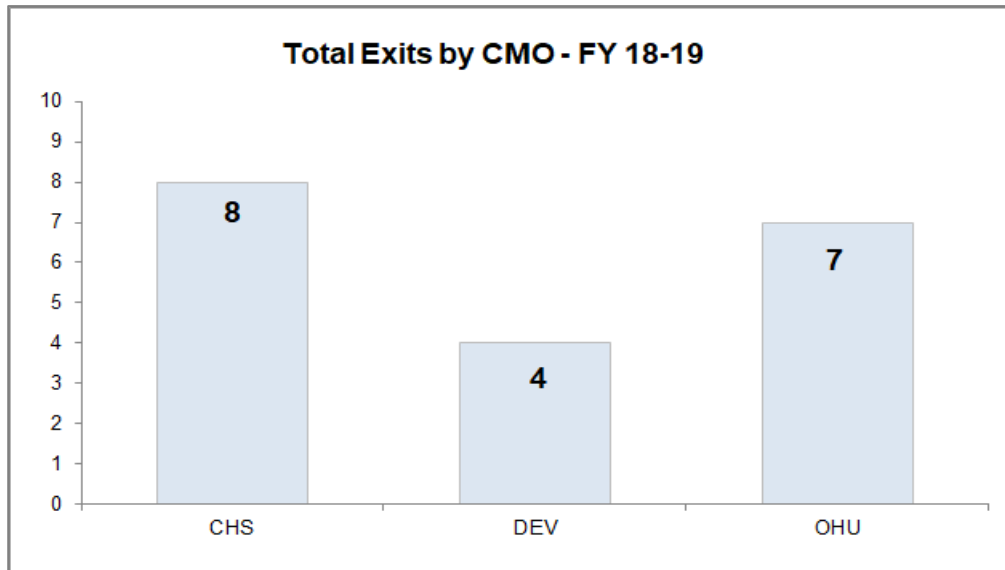
HFC Cumulative YTD Timeliness: 73.68%





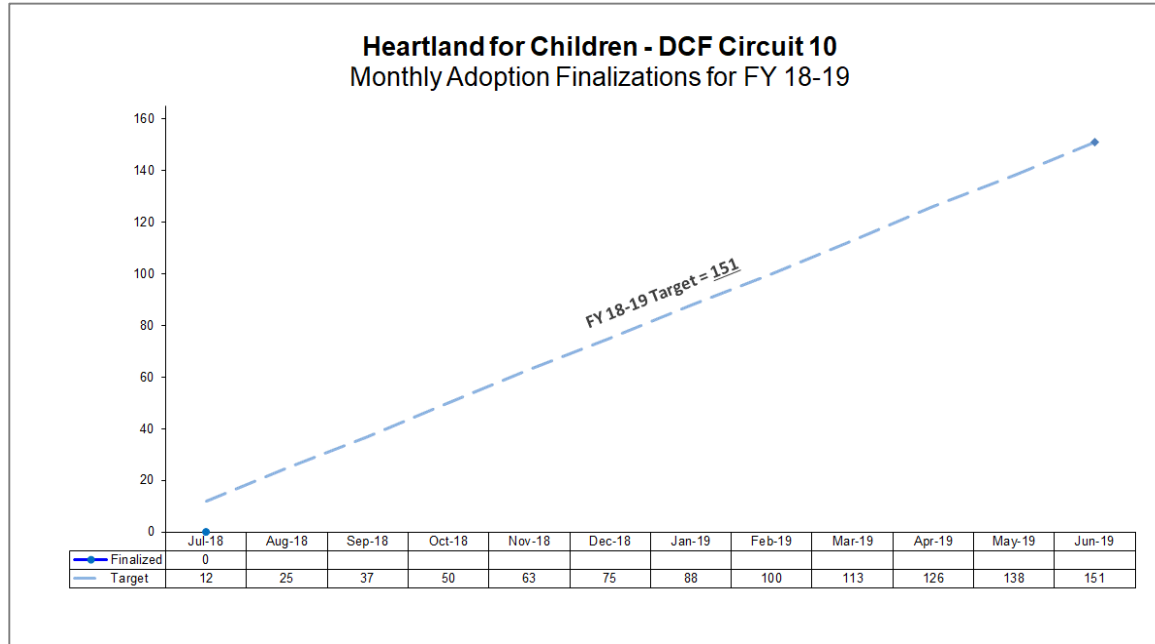
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 73.68%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
Aug 15, 2018  
Aug 22, 2018

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 07/30/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	0	47	47	0.0%	
DEV		0	61	61	0.0%	
OHU		0	43	43	0.0%	
<b>Total</b>	<b>4</b>	<b>0</b>	<b>151</b>	<b>151</b>	<b>0.0%</b>	



# Foster Home Profile





**GAP**

Guardians as Parents

# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2018-19 as of July 30, 2018

CLS WEEKLY SHELTER REPORT - FY 2018-2019													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18/19 Totals
<b># of Shelter Hearings</b>													
Polk	33												33
Highlands	4												4
Hardee	2												2
Total	39												39
<b># Children Removed</b>													
Polk	49												49
Highlands	7												7
Hardee	8												8
Total	64												64
<b>Total Children Denied Shelter</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed with Relative</b>													
Polk	24												24
Highlands	2												2
Hardee	3												3
Total	29												29
<b># Children Placed with Non Relative</b>													
Polk	12												12
Highlands	4												4
Hardee	0												0
Total	16												16
<b># Children Placed in Foster Care</b>													
Polk	13												13
Highlands	1												1
Hardee	5												5
Total	19												19

% of Children Sheltered Placed in Foster Care							
Data as of 07/30/2018							
Month	12-13	13-14	14-15	15-16	16-17	17-18	18-19
Jul	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%	29.7%
Aug	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%	
Sep	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%	
Oct	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%	
Nov	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%	
Dec	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%	
Jan	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%	
Feb	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%	
Mar	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%	
Apr	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%	
May	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%	
Jun	19.0%	31.3%	33.3%	41.0%	32.0%	25.5%	
<b>FY Total</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	

Shelter Count for the Week of July 24 - July 30, 2018			
	Polk	Highlands	Hardee
Shelters	8		1
Children Removed	12		3
Placed in Foster Care	3		
Placed w/ a Relative	5		3
Placed w/a Non-Rel	4		



# Case Transfer Staffing Data

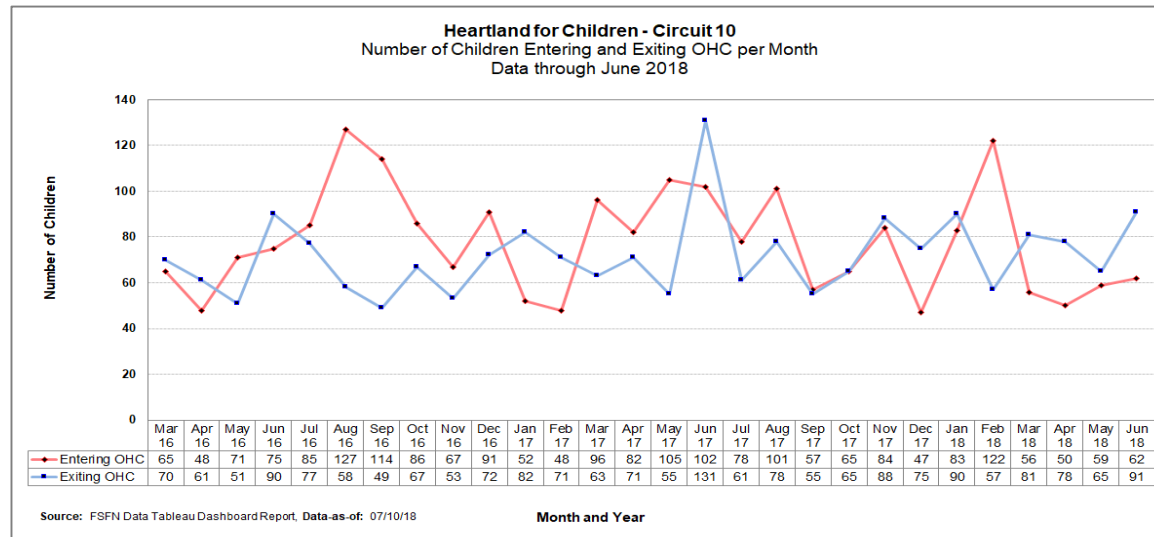
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 07/27/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	28												28	349	416
Devereux	27												27	349	442
OHU Polk	17												17	253	426
One Hope	35												35	527	586
Total	107												107	1478	1870
<b>Out of Home Care</b>															
CHS	14												14	226	253
Devereux	14												14	218	259
OHU Polk	14												14	164	265
One Hope	8												8	133	136
Total	50												50	741	913
<b>IN - HOME JUDICIAL</b>															
CHS	7												7	35	27
Devereux	2												2	27	24
OHU Polk	0												0	20	29
One Hope	1												1	24	22
Total	10												10	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	6												6	48	102
Devereux	9												9	66	119
OHU Polk	3												3	44	113
One Hope	1												1	49	67
Total	19												19	207	401
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0												0	2	1
Devereux	0												0	0	2
OHU Polk	0												0	0	1
One Hope	25												25	313	355
Total	25												25	315	359
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0												0	17	17
Devereux	0												0	18	20
OHU Polk	0												0	10	13
One Hope	0												0	2	4
Total	0												0	47	54

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





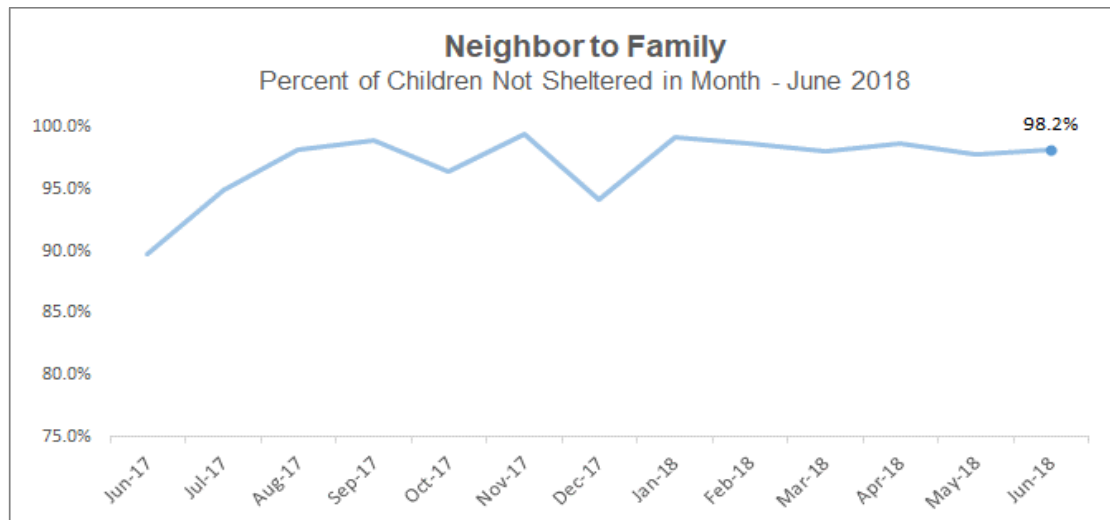
## Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.5%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/24/18 through 07/30/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	39	95
Specialized - Family Support	12	28
Prevention - Comm. Referral	33	92
Special Conditions Report	2	6
Nurturing Parenting	22	51
<b>NTF - Total Services</b>	<b>108</b>	<b>272</b>

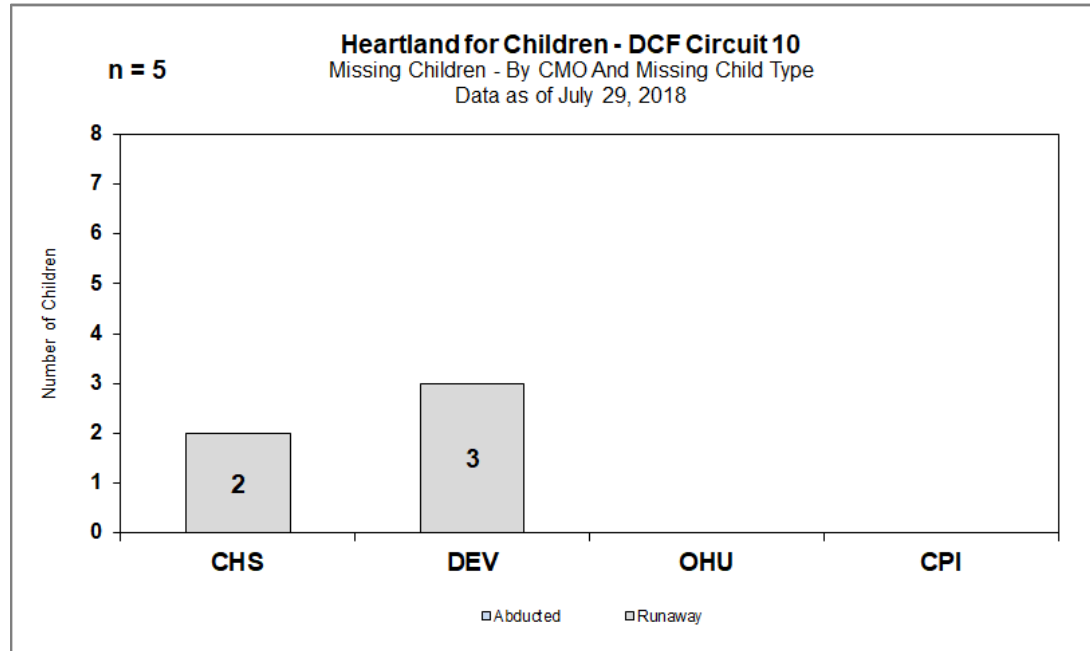
“Very friendly, welcoming staff. Ms. Daniels is awesome!”

- Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



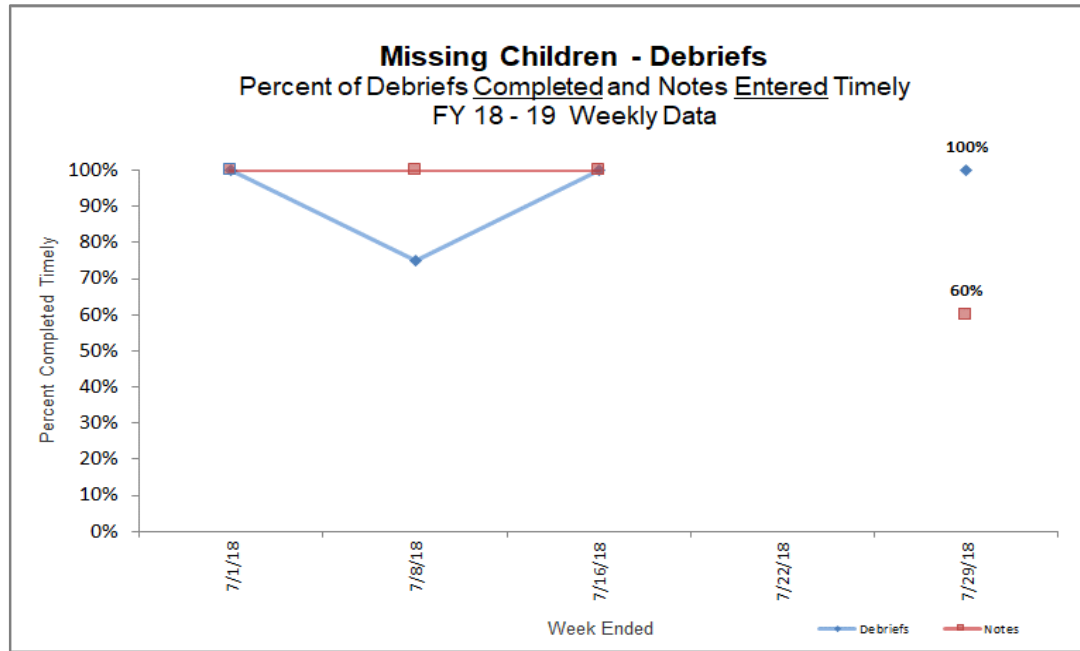
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
June 2018 (m/end)	-	14	-	100%	-	16	-
7/1/2018	6	0	100%	100%	0	1	
7/8/2018	5	7	86%	86%	1	8	DEV
7/15/2018	5	10	100%	90%	0	12	
7/22/2018	5	12	100%	91.7%	0	14	
7/31/2018	5	19	100%	94.7%	0	21	





# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



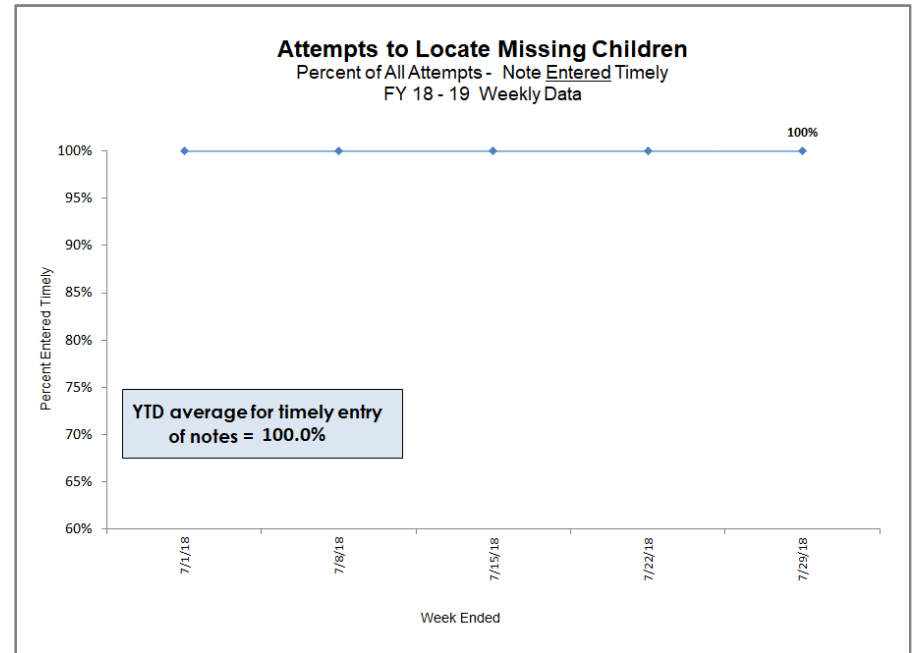
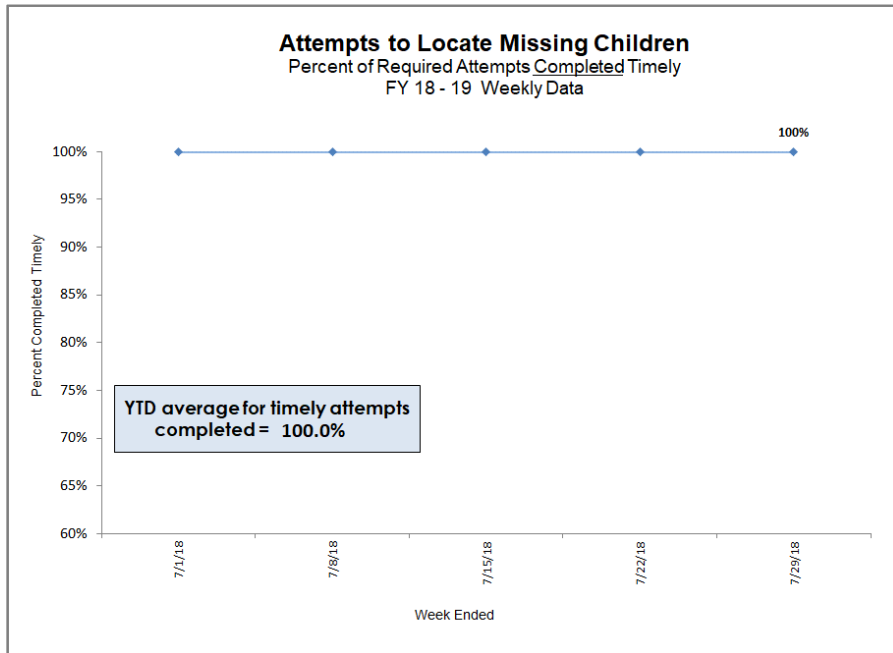
Missing Children - Debriefs								
Week of 07/23/2018 through 07/31/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	2	2	100%	2		1	50%
DEV	1	1	1	100%	1		1	100%
OHU	2	2	2	100%	2		1	50%
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>60%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

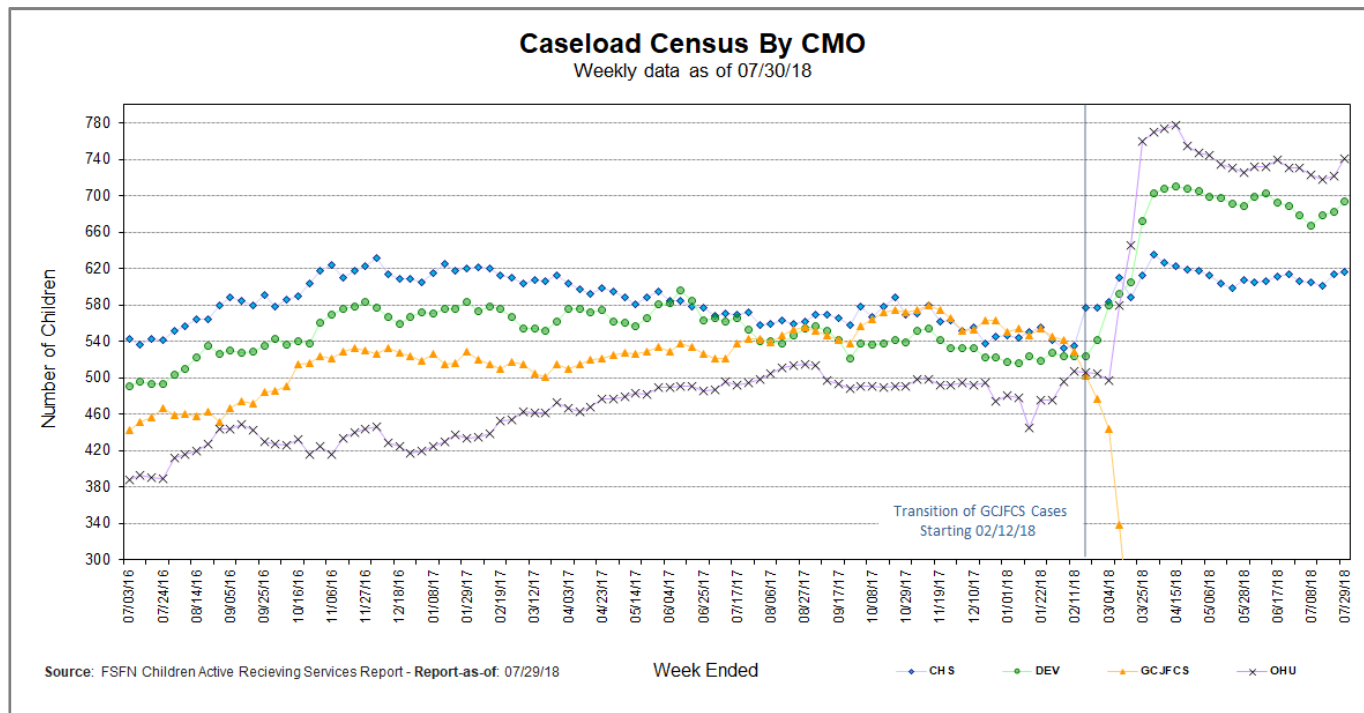
Attempts to Locate								
Week of 07/23/2018 through 07/29/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	2	2	2	100%	2		2	100%
OHU								
PI								
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/24/2018	7/1/2018	7/8/2018	7/15/2018	7/22/2018	7/29/2018
CHS	614	606	605	601	614	616
DEV	688	679	667	678	682	694
OHU	730	731	723	718	721	741
<b>HFC Total</b>	<b>2032</b>	<b>2016</b>	<b>1995</b>	<b>1997</b>	<b>2017</b>	<b>2051</b>



# Caseload Census by Case Manager and Organization

Data as of 07/29/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Lott, Carmen	5
DEV	Hailey, Candice	4
DEV	Grant, Crystal	4
CHS	Phillips, Jennifer	3
OHU	Cizewski-Baird, Nena	3
OHU	Morgan, Austin	3
CHS	Beltz, Nicole	2
CHS	Jackson, Tiara	2
DEV	Hampton, Sharday	2
OHU	Souffrant, Katiana	2
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Bishop, Shane	24
DEV	O'Connor, Michelle	24
DEV	Morris, Tyrica	24
DEV	Williams, Brionia	24
OHU	Fleurival, Marie	24
OHU	Thompkins, Eureka	24
DEV	Pope, Kion	22
OHU	Cleveland, Tammy	22
OHU	Sherwood, Drake	22
OHU	Myers, Julieanne	22
CHS	Gonzalez, Vivian	21
DEV	Bartle, Julie	21
OHU	Garza, Krystal	21
OHU	Downing, Teneka	21
OHU	Calderon, Jose	21
OHU	Mcfadden, Phillisha	21
OHU	Gay, Tony	20
OHU	Johnson, Gwendolyn	20
DEV	Davis, Katelyn	19
DEV	Louis, Rachele	18
DEV	Singleton, Lashawndria	18
OHU	Tucker, Theron	18
CHS	Davis, Melissa	17
CHS	Arrindell, Mikel	17
DEV	Gilberry, Yolanda	16
OHU	Land, Amanda	16
OHU	Freeman, Bonita	16
OHU	Crossen, Monaya	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Friday, Michelle	29
CHS	Bjorklund, Kaitlyn	29
DEV	Pressley, Dante	29
DEV	Rosy-Arroyo, Sheila	29
DEV	Diaz, Karla	29
DEV	White, Alfreda	29
OHU	Frazier, Ernestine	29
OHU*	Gonzalez, Jesus	29
OHU	Mattison-Reid, Sharon	29
OHU*	Simmons, Shannon	29
DEV	Curtis, Stephanie	28
CHS	Huggins, Ebonye	27
CHS	Humber, John	27
CHS	Jones, Olivia	26
DEV	Spence, India	26
OHU*	Baldwin, Chenoa	26
OHU	Lockwood, Roneshia	26
OHU	Meinke, Danielle	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Pittard, Deangelo	39
CHS	Weaver, Salisha	36
CHS	Bankole, Sophia	36
DEV	Gadson, Berlendah	35
CHS	Ware, Christina	33
CHS	Hiers, Katherine	33
CHS	Nettles, Markisha	33
DEV	Pierrissaint, Walner	33
CHS	Washington, Chastity	31
CHS	Tobie, Shada	31
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
DEV	Alston-Temple, Tameka	31
CHS	Mills, Clyatt	30
CHS	Sims, Victor	30
DEV	Hamilton, Shuntia	30
DEV	Collins, Montel	30
OHU*	Tucker, Raymona	30
OHU	King, Lora	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Smith, Codi	15
OHU	Virts, Emily	15
DEV	Reiter, Victoria	14
DEV	Martinez, Neisha	14
DEV	Desravines, Shedlie	14
OHU	Wynn, Christina	14
OHU	Spears, Latasha	14
OHU	Pinkney, Brittany	14
CHS	Dankowski, Jennifer	13
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	13
CHS	Bullock, Cornelius	13
CHS	Headly, Karen	13
DEV	Stoudemire, Ledesha	13
OHU	Hinkle, Gwen	13
CHS	Bullock, Emily	12
DEV	Alward, Jessica	12
CHS	Luebke, Nicole	11
DEV	Lisbon, Ellarie	11
OHU	Flinn, Joanne	11
OHU	Jean, Tamara	11
OHU	Colon, Lissette	9
OHU	Thomas, Taylor	9
OHU	Lopes, Alannah	9
OHU	Owen, Cynthia	9
DEV	Herrera, Arline	7
DEV	Colon, Gabriella	7
OHU	Sheppard, Kelvin	7
CHS	Hoyt, Jenifer	6

\*These OHU case managers contain caseloads that are over 70% OCS cases.

On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/29/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	8	4	5	9	28	22.0
DEV	3	9	9	6	7	34	20.4
OHU	4	12	14	7	3	40	18.5
# of CMs	9	29	27	18	19	102	20.1

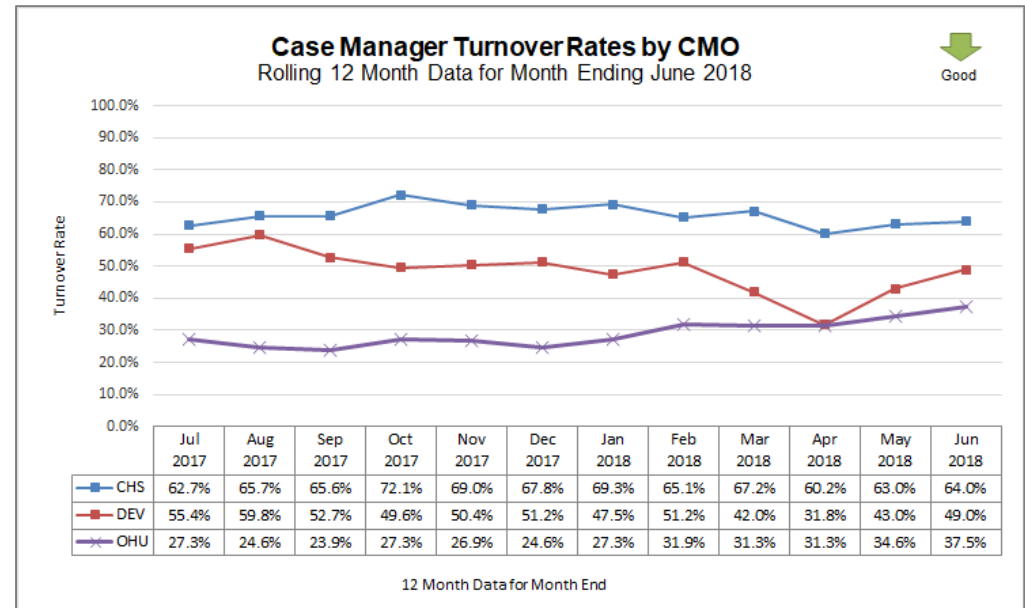
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	10	35.7%
DEV	34	12	35.3%
OHU	40	16	40.0%
HFC	102	38	37.3%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended June 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	64.0%	0.0%
DEV	49.0%	10.0%
OHU	37.5%	28.6%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - July 2018		
FSFN Data as of 07/30/18		
Agency	Mom % Completed	Dad % Completed
CHS	62.75%	43.71%
DEV	63.64%	51.11%
OHU	67.57%	55.56%
HFC	<b>64.35%</b>	<b>49.45%</b>
<p>Green = 70% or higher Mom / 50% or higher Dad            Yellow = 63%-69% Mom / 45%-49% Dad            Red = &lt; 63% Mom / &lt; 45% Dad</p> <p>Source: Mindshare Mother / Father Contacts Dashboard</p>		


Birth Parent Contact Required and Completed - June 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	168	68.0%	159	84	52.8%	60.4% ★
DEV	300	219	73.0%	190	81	42.6%	57.8%
OHU	192	136	70.8%	109	66	60.6%	65.7% ★
<b>TOTAL</b>	<b>739</b>	<b>523</b>	<b>70.77%</b>	<b>458</b>	<b>231</b>	<b>50.44%</b>	<b>60.6%</b>

Source: FSFN Mother / Father Contacts Data-as-of: 07/09/18



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/29/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	420	100.0%	96.9%	95.6% 	100.0%	97.5%
DEV	498	100.0%	98.2%	92.8%	97.2%	96.1%
OHU	349	100.0%	96.6%	94.5%	97.4%	96.2%
<b>HFC</b>	<b>1267</b>	<b>100.0%</b>	<b>97.3%</b>	<b>94.2%</b>	<b>98.2%</b>	<b>96.6%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"




Health Information in FSFN as of 07/29/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	13	11	0
DEV	0	9	21	14
OHU	0	12	12	9
<b>Total</b>	<b>0</b>	<b>34</b>	<b>44</b>	<b>23</b>



Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 07/01/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 1st Qtr as of 07/29/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	402	411	97.8% 
DEV	475	476	99.8% 
OHU	325	330	98.5% 
<b>Total</b>	<b>1202</b>	<b>1217</b>	<b>98.77%</b>

Scorecard Measure #10 - 07/01/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 1st Qtr as of 07/29/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	232	244	95.1% 
DEV	245	264	92.8%
OHU	205	213	96.2% 
<b>Total</b>	<b>682</b>	<b>721</b>	<b>94.59%</b>



## Family Team Conferences Completed

FY18-19 – 1st Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 07/29/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 1st Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	1st Qtr Caseload	QTD Percentage
CHS	3				142	17	288	49.3%
DEV	4				163	14	321	50.8%
OHU	10				134	2	247	54.3%
<b>Grand Total</b>	17				439	33	856	51.3%

*Source : FSFN CARS Report - Caseload 1st Qtr-as-of: 07/01/18*





## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 7/30/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	2	4		7
DEV				1	1
OHU		1	3		4
<b>Total</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>1</b>	<b>12</b>

## Health Risk Assessments

Corrections must be entered by Friday each week or by month end to avoid penalties

Health Risk Assessments Due by the Number of Weeks on List Data as of 7/30/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	1	2
DEV		1	2	3
OHU		1	2	3
<b>Total</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>8</b>



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data as of 07/30/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	5	6
DEV		1	14	15
OHU	2	1	6	9
CPI			7	7
NTF			2	2
SCARF			1	1
<b>Total</b>	<b>2</b>	<b>3</b>	<b>35</b>	<b>40</b>

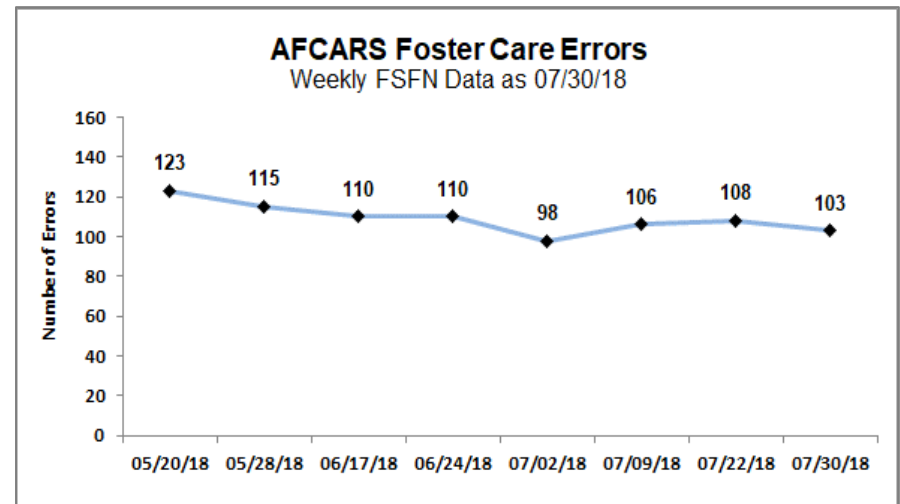
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	6/24/2018	7/1/2018	7/8/2018	7/15/2018	7/22/2018	7/30/2018
CHS	11	22	8	12	10	6
DEV	7	10	8	3	4	15
OHU	7	9	2	6	12	9
CPI	8	0	10	12	8	7
NTF	2	2	0	6	0	2
SCARF	0	0	0	0	0	1
<b>Total</b>	<b>35</b>	<b>43</b>	<b>28</b>	<b>39</b>	<b>34</b>	<b>40</b>

## Data Exceptions: AFCARS

Data for Reporting Period - 04/01/17 – 09/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS		1	16		17	34
DEV			24		16	40
OHU			18		11	29
CPI						0
<b>Total</b>	<b>0</b>	<b>1</b>	<b>58</b>	<b>0</b>	<b>44</b>	<b>103</b>

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 07/31/18



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS		2	1	
DEV		1		
OHU		1	1	
HFC TOTAL	0	4	2	0

## CMO Contract Measure 11 – 1<sup>st</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 07/29/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	299	308	97.1%
DEV	10	329	339	97.1%
OHU	7	248	255	97.3%
HFC Total	26	876	902	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 1st Quarter-to-Date as of 07/29/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 1st Qtr )	Completed Timely
CHS	16	16	100.0% ★
DEV	8	8	100.0% ★
OHU	15	15	100.0% ★
HFC TOTAL	39	39	100.0%

FY 17-18 Target = **95% and above.**



# Promoting Father Involvement in Child Welfare

- Only **88%** of non-resident fathers were identified in the child welfare case file.
- In **63%** of the cases, paternity was established.
- Only **55%** of non-resident fathers had been contacted by caseworkers at least once.
- Only **30%** of the non-resident fathers had visited their child since placement.

*Source: Issue Brief. "Child Welfare Casework with Nonresident Fathers of Children in Foster Care," prepared for the U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation, December 2006.*

*This Issue Brief is available online at: <http://spe.hhs.gov/hsp/06/CW-involve-dads/ib.htm>*



“Don’t wait to be successful at some future point. Have a successful relationship with the present moment and be fully present in whatever you are doing. That is success.”

*Eckhart Tolle*



# RESOURCE NEWS FLASH... August 1, 2018

## Back To School Events

**MidFlorida and St. Leo University Lakeland Education Center's Back to School Bash** – This "Back to School Bash" celebrates the last hurrah of summer vacation and gives a pat on the back to our educators with drawings and activities. There will be fun activities for the kids. The event will be held on August 3<sup>rd</sup> from 6:00-9:00pm as part of First Friday in Downtown Lakeland (100 S. Kentucky).

**Summer Back to School Bash!** –This free event is being held on August 4<sup>th</sup> from 11:00am-1:00pm at Sebring Church of the Brethren (700 S. Pine St.). First come, first served with free backpacks!

**Back to School Bash** – Polk County Parks & Recreation is holding a Back to School Bash on August 4<sup>th</sup> from 10:00am-12:00pm at Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven). This free event is aimed at preparing children (grades K-5) in the community for the new school year by providing free school supplies – there will also be activities for the whole family!

**Back to School Event** – First Methodist Sebring (126 S. Pine St.) and Champion for Children Foundation of Highlands County, Inc. are holding a back to school event on August 4<sup>th</sup> from 3:00-4:30pm. They will give away free backpacks and haircuts. The first 200 students to register receive a free backpack filled with school supplies.

Register online at:

<https://vbspro.events/p/events/backtoschool>.

**Summer Palooza** – This free event, hosted by New Beginnings High School, will be held on August 4<sup>th</sup> from 10:00am-3:00pm at Simpson Park (1725 Martin Luther King Jr Ave, Lakeland). There will be food giveaways including groceries and hot meals as well as toiletries. For more info, go to [www.summerpalooza.org](http://www.summerpalooza.org).

**Mulberry's Back to School Bash!** –This free event is being held on August 4<sup>th</sup> from 11:00am-2:00pm at the Mulberry High School Gym (1 Panther Place). You must register in advance for school supplies. Call the Mulberry Community Service Center at 863-427-2290 for details.

**Rock the Block Back to School Bash** – The Bash will be held at The Harvest Church Lakeland (2120 Airport Rd.) this year on three nights (8/10, 8/11, and 8/12) beginning at 6:00pm. 500 backpacks will be given away each night!

**Back to School Bash** – Unity in the Community is hosting their 3<sup>rd</sup> Annual Back to School Bash on August 11<sup>th</sup> from 10:00am-1:00pm at Lake Eva Banquet Hall (799 Johns Ave., Haines City). This bash will include free backpacks, haircuts, and food. There will also be face painting, bounce houses, resources for families, and a special appearance by Smart Mouth's Jason Alexander! For more information, call 863-438-2758.

**Back to School Bash** – Winter Haven Recreation & Cultural Center (801 Avenue T NE) is holding a Back to School Bash on August 11<sup>th</sup> from Noon-3:00pm. This free family event for school-aged children (6-17) is a day full of games, food, music, and bounce houses! There will also be free haircuts and manicures. For more information, call 863-291-5675.

## Teen/Young Adult Resources

**My Jump Start to the Real World** – This is a free event sponsored by HFC, FCC, First Baptist Church, and One Voice Impaact for all youth and young adults ages 13-23 on August 10<sup>th</sup> from 9:00am-5:00pm at First Baptist Church Bartow (410 E. Church St.). Music, Food, Prizes, Educational and Fun Workshops, and more! To register, go to [www.onevoiceimpaact.com](http://www.onevoiceimpaact.com). Space is Limited!

## Education Resources

**Head Start Program** – The Polk County Schools have a comprehensive Head Start preschool program for children ages 3 and 4. In addition to the education component, the program offers meals and snacks, health services, and services for children with disabilities. For more info, call 863-648-3051. Don't delay, apply today!

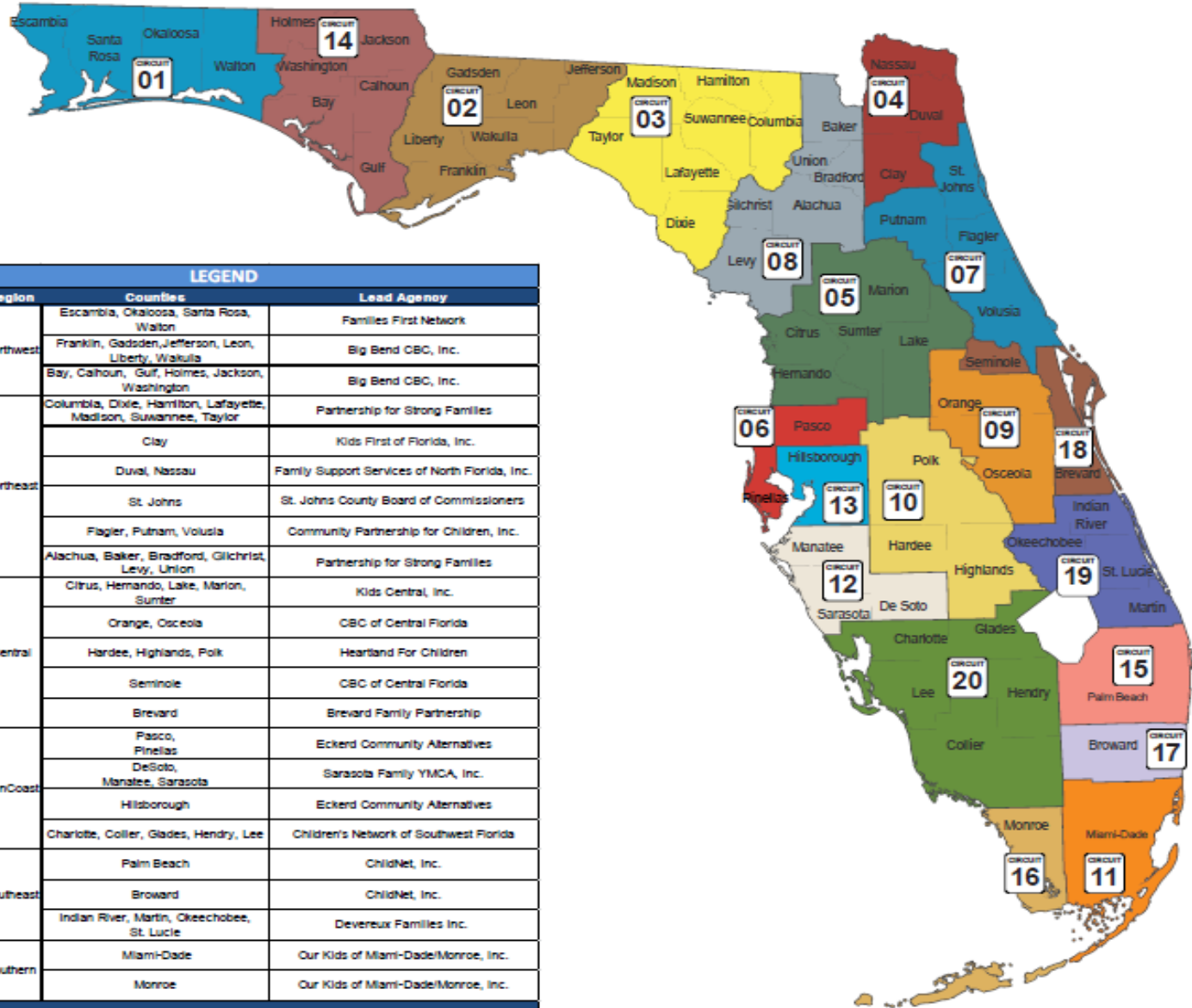
**Bullying: 13 Reasons to Initiate a Conversation** – Peace River Center is conducting this free workshop for parents and caretakers of middle and high school youth at the Lakeland Public Library on August 6<sup>th</sup> from 2:30-4:00pm. Join them to learn skills to help a child confidently and safely manage bullying. For questions or to register, please call Cristina Marchand at 863-413-2708 x6219. You may also register online at [www.peacrivercenter.org/events](http://www.peacrivercenter.org/events).



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Central	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
06	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.