



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, July 12, 2020

Conference Call Only

Wednesday, July 15, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



Community Based Care Lead Agency Scorecard

FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
Heartland For Children	3.95	92.9%	96.9%	99.9%	41.9%	50.9%	88.1%	2.83	98.0%	87.1%	88.2%	60.4%
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/Safe Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
Statewide	6.98	95.26%	96.4%	99.4%	38.0%	51.7%	89.9%	4.23	95.2%	88.8%	87.4%	64.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




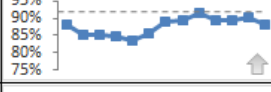
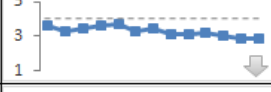





Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 4th Quarter as of Month-End – June 2020




SFY 19-20 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Twelve month period ending three months prior to the end of the report quarter.		3.95	4th Qtr / Jun-20	8.50	4.48	4.69	6.00	2.19
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		105 (PR: 115)	4th Qtr / Jun-20	160 (Pro-Rated)	170 (PR: 160)	43 (PR: 49)	45 (PR: 56)	75 (PR: 55)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.97%	4th Qtr / Jun-20	99.5%	100.00%	100.00%	100.00%	100.00%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		41.9%	4th Qtr / Jun-20	40.5%	40.0%	39.5%	32.6%	49.1%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. *	Twelve month period ending twenty-four months prior to the end of the report quarter.		88.0%	4th Qtr / Jun-20	91.7%	88.1%	93.8%	84.6%	82.9%
6 SM08 - Children's placement moves per 1,000 days in foster care.**	Twelve month period ending as of the end of the report quarter.		2.83	4th Qtr / Jun-20	4.12	2.90	3.67	2.44	2.58
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		98.0%	4th Qtr / Jun-20	95.0%	96.5%	97.2%	96.0%	99.5%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		87.1%	4th Qtr / Jun-20	95.0%	83.2%	83.7%	78.6%	88.5%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Twelve month period ending as of the end of the report quarter.		88.2%	4th Qtr / Jun-20	80.0%	84.6%	86.7%	76.9%	90.9%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – July Weekly Reports




Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 07/01/20 - 07/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% 
DEV	0	100.00% 
OHU	0	100.00% 
Total	0	100.00%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/12/20</i>		

# of Children Not Seen, Month of July 2020	
# Not Seen	Agency
228	CHS
295	DEV
369	OHU
35	CPI
927	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 07/09/20</i>	

Scorecard Measure 4 - Children Seen / Not Seen – June Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/20 - 06/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% 
DEV	0	100.00% 
OHU	0	100.00% 
Total	0	100.00%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/09/20</i>		

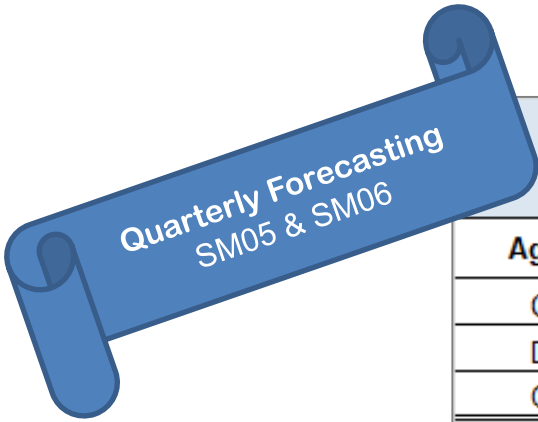
# of Children Not Seen, Month of June 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
2	CPI
2	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 07/09/20</i>	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**



Reunifications Entered into FSFN: Week of 07/06/20 thru 07/12/20			
Agency	Timely	Un-Timely	Total
CHS	2	6	8
DEV		4	4
OHU		4	4
Total	2	14	16

Scorecard Measure #5 - 10/01/18 to 09/30/19 Children Achieving Permanency within 0-12 Mths FY 20-21 - <u>1st Qtr</u> as of 07/12/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	138	341	40.5%
DEV	78	302	25.8%
OHU	113	274	41.2%
HFC Total	329	917	35.88%

Number of Children to Achieve SM05 Target – **43 Children**

Scorecard Measure #6 - 10/01/19 Children Achieving Permanency within 12-23 Mths FY 20-21 - <u>1st Qtr</u> as of 07/12/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	58	124	46.8%
DEV	60	126	47.6%
OHU	42	104	40.4%
HFC Total	160	354	45.2%

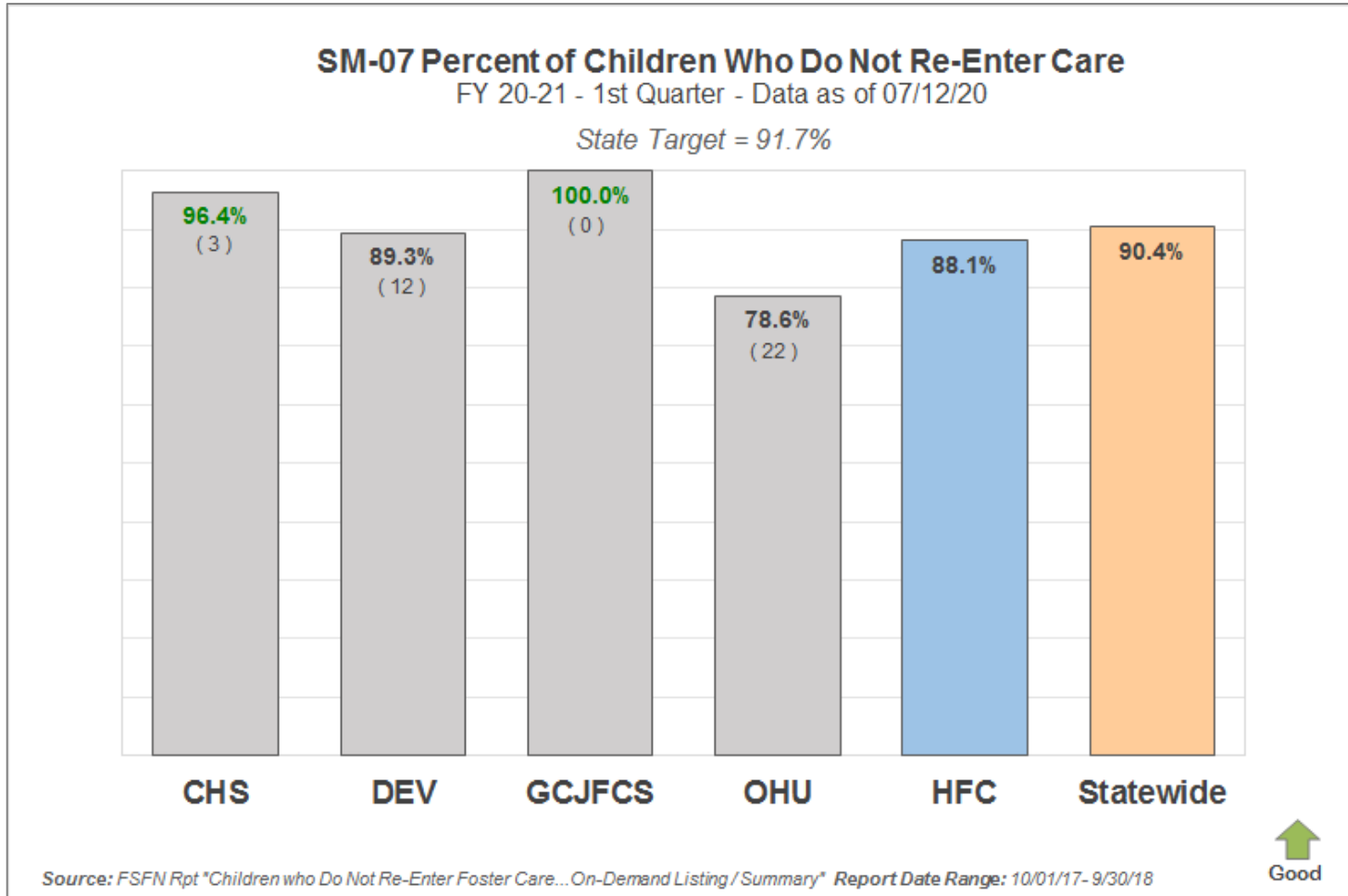
Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



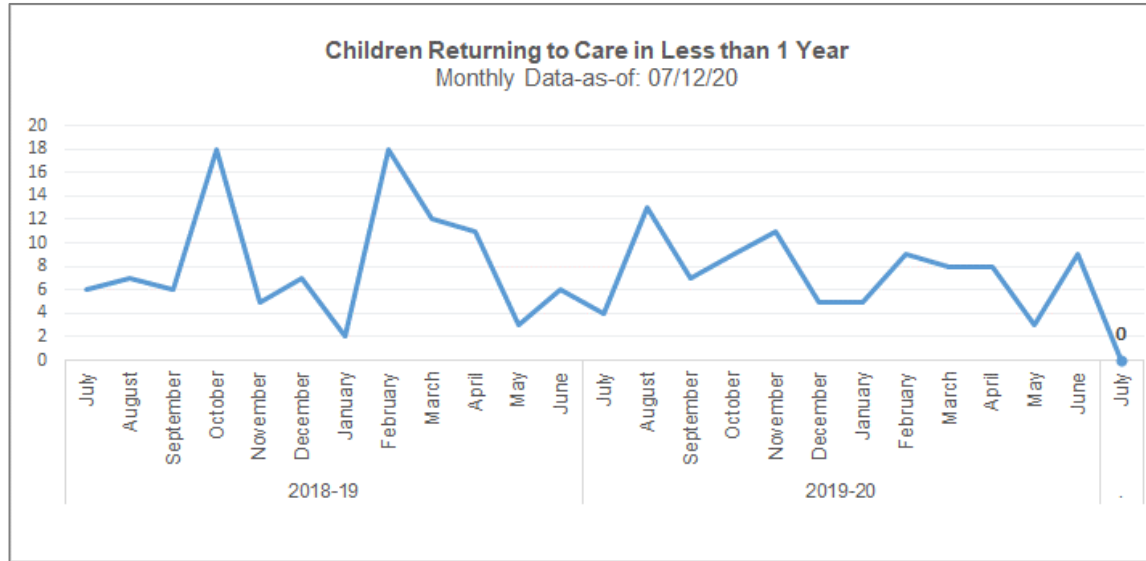
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 07/06/20 - 07/12/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

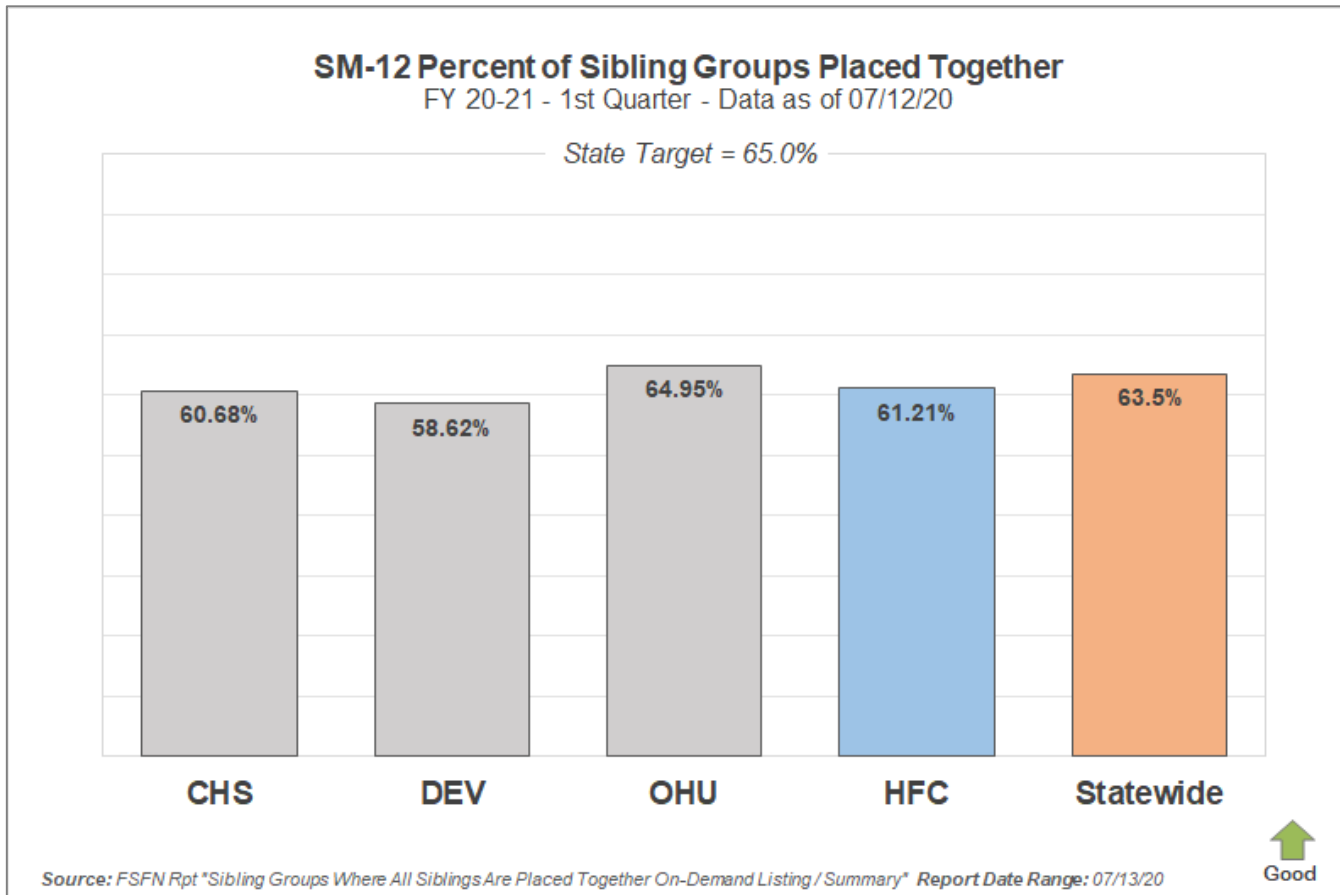
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/13/20



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

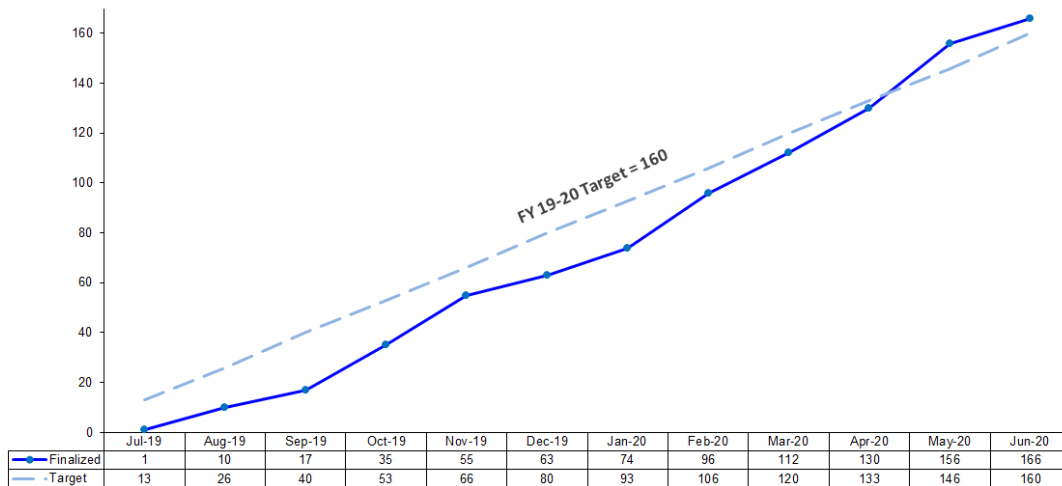
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	71	117	60.68%
DEV	68	116	58.62%
OHU	63	97	64.95%
HFC	202	330	61.21%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: June 29, 2020

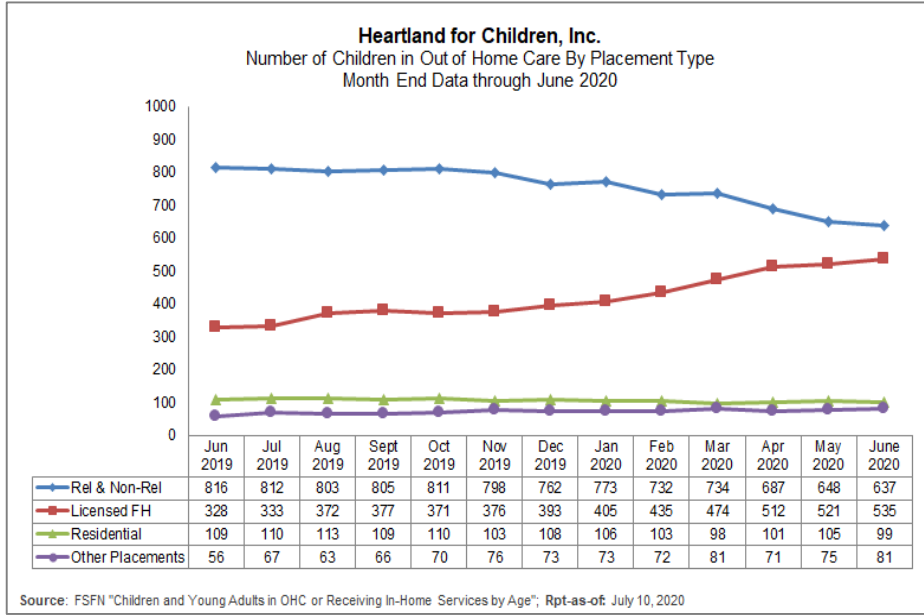
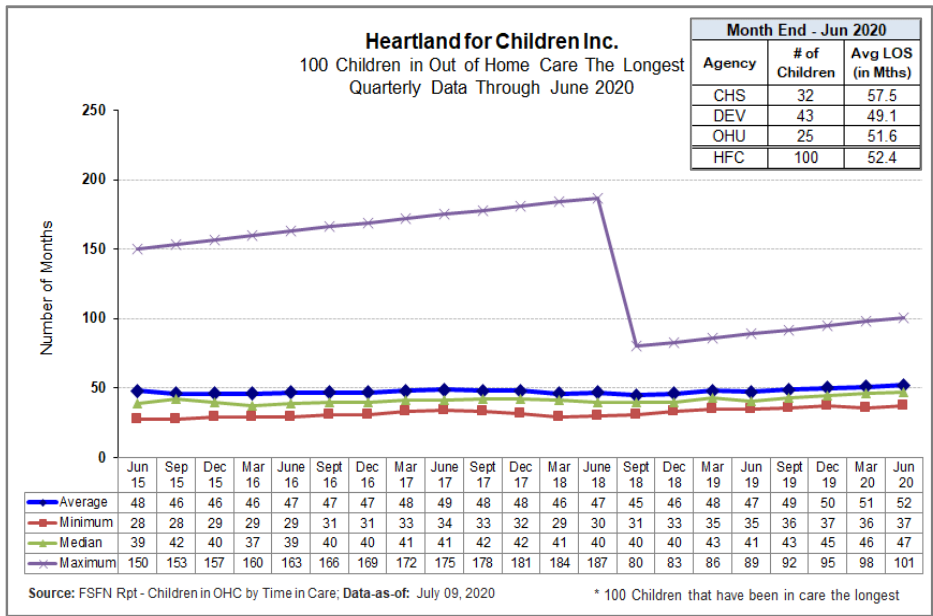
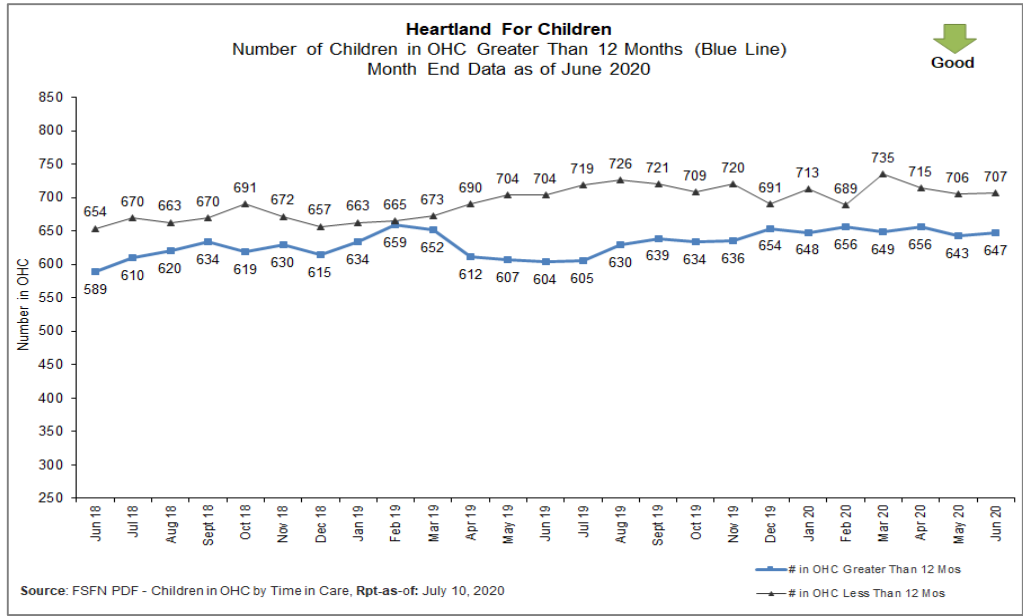
**FY 19-20
Adoption Target
Achieved!**

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 06/29/20

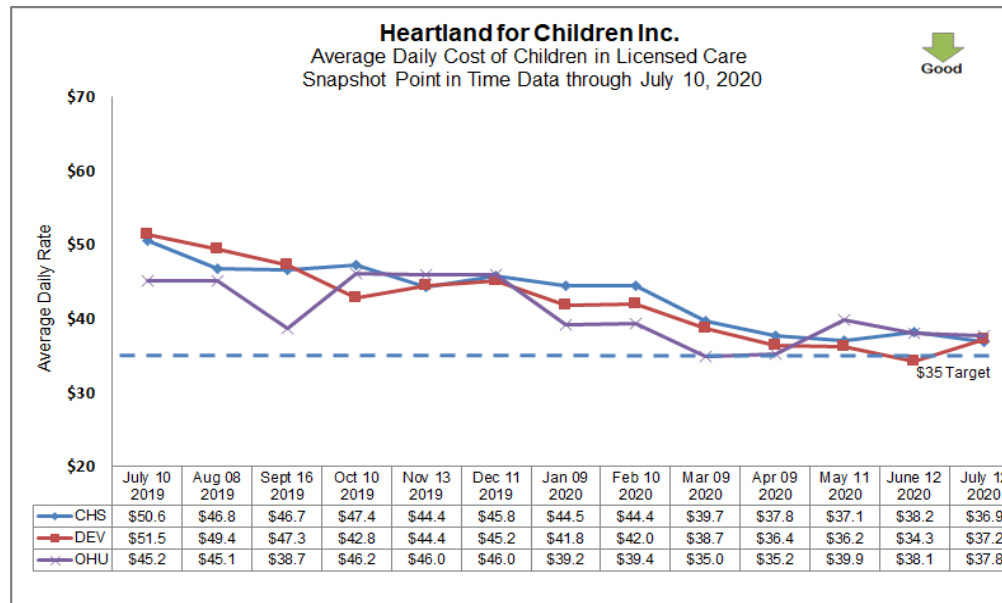
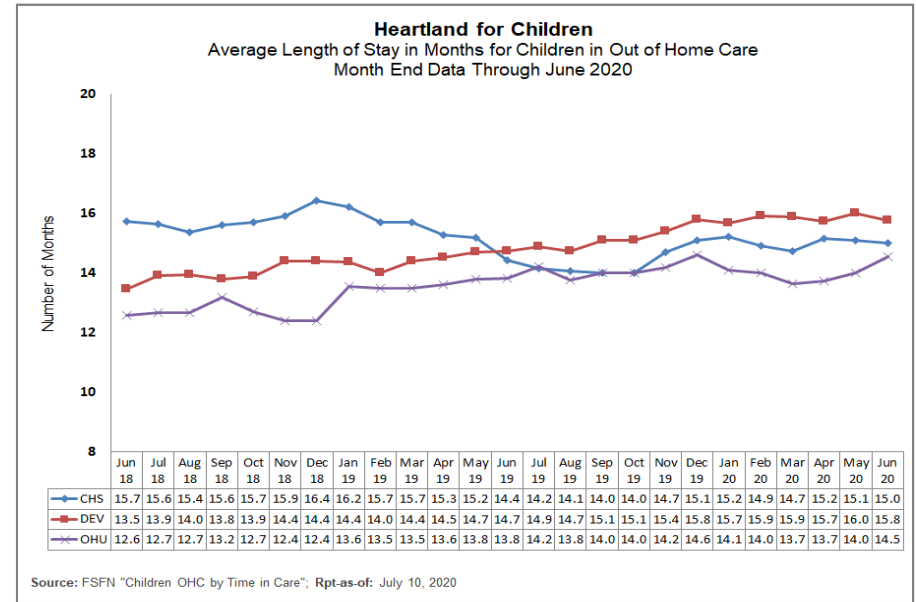
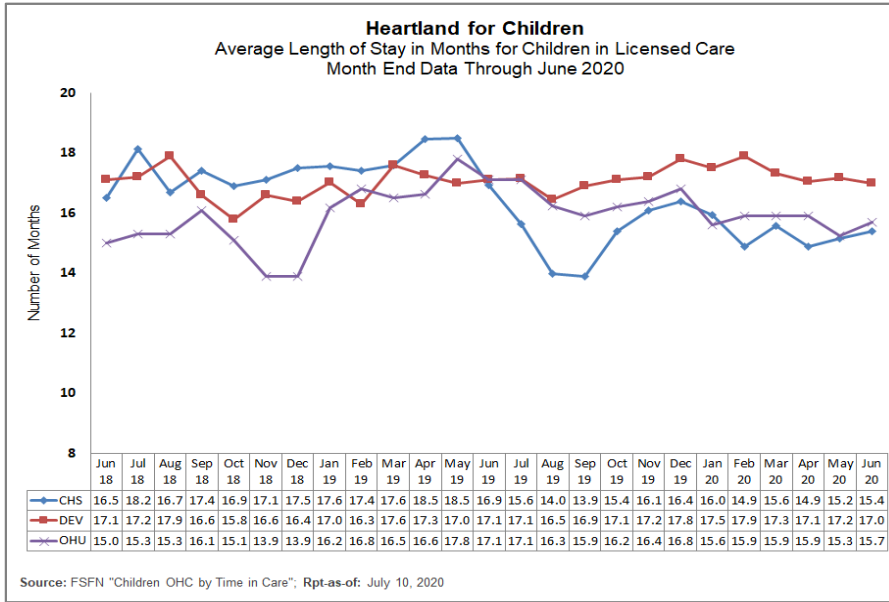
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	8	43	6	49	87.8%	30.2%
DEV	4	44	12	56	78.6%	36.4%
OHU	0	79	0	55	143.6% ★	19.0%
Total	12	166	Achieved	160	103.8% ★	26.5%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of July 06, 2020

CLS WEEKLY SHELTER REPORT - FY 2020-2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
# of Shelter Hearings													
Polk	4												4
Highlands	1												1
Hardee	0												0
Total	5												5
# Children Removed													
Polk	12												12
Highlands	1												1
Hardee	0												0
Total	13												13
Total Children Denied Shelter													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed with Relative													
Polk	12												12
Highlands	0												0
Hardee	0												0
Total	12												12
# Children Placed with Non Relative													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed with Fictive Kin													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
# Children Placed in Foster Care													
Polk	0												0
Highlands	1												1
Hardee	0												0
Total	1												1

% of Children Sheltered Placed in Foster Care

Data as of 07/06/2020

Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	7.7%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	23.4%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
FY Total	30.1%	25.4%	28.2%	23.1%	20.7%	7.7%

Shelter Count for the Week of July 01 - July 06, 2020

	Polk	Highlands	Hardee
Shelters	4	1	
Children Removed	12	1	
Placed w/ a Relative	12		
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care		1	



Case Transfer Staffing Data

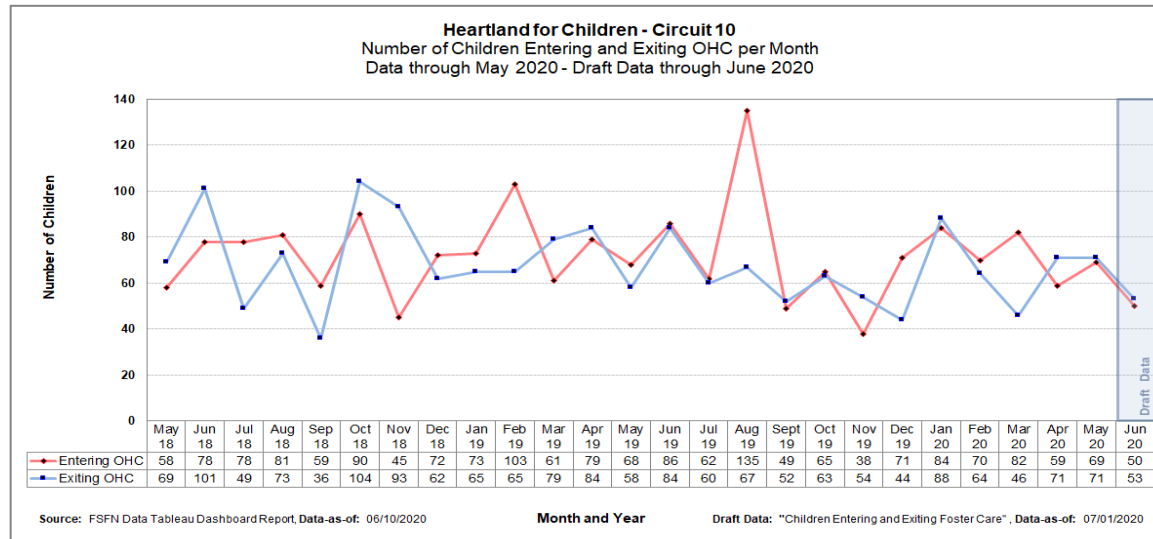
Case Transfer Data For Fiscal Year July 1, 2020 – June 30, 2021 - Data as of 07/14/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Number of Children															
CHS	10												10	395	460
Devereux	10												10	413	482
OHU Polk	2												2	167	196
One Hope	9												9	490	548
Total	31												31	1465	1686
Out of Home Care															
CHS	3												3	229	262
Devereux	10												10	238	291
OHU Polk	2												2	81	116
One Hope	1												1	106	125
Total	16												16	654	794
In - Home Judicial															
CHS	0												0	38	48
Devereux	0												0	40	37
OHU Polk	0												0	40	20
One Hope	0												0	8	11
Total	0												0	126	116

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20-21 Totals	19-20 Totals	18-19 Totals
Non-Judicial In - Home Services															
CHS	6												6	82	110
Devereux	0												0	102	93
OHU Polk	0												0	31	52
One Hope	0												0	32	41
Total	6												6	247	296
OCS / ICPC Courtesy Supervision															
CHS	0												0	0	0
Devereux	0												0	0	0
OHU Polk	0												0	0	0
One Hope	8												8	333	363
Total	8												8	333	363
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0												0	8	12
Devereux	0												0	10	41
OHU Polk	0												0	8	2
One Hope	0												0	0	7
Total	0												0	26	62

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

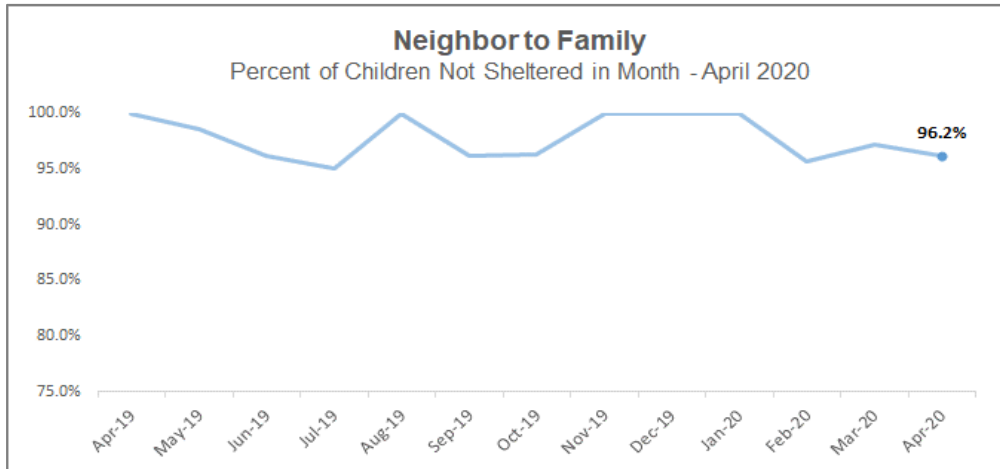
20-21 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

“Thank you so much I love working with you guys. You guys are so great with the weekly updates, I really appreciate them.”

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/07/20 through 07/13/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	3
CPI - Family Support	33	79
Specialized - Family Support	7	21
Prevention - Comm. Referral	19	47
Special Conditions Report	6	13
Nurturing Parenting	30	57
NTF - Total Services	96	220

NTF - Housing Resource Numbers	
Data since Inception to 07/13/20	
Referral Agency	Referrals
Children's Home Society (CHS)	32
Devereux (DEV)	14
One Hope United (OHU)	3
Neighbor To Family (NTF)	7
Total Housing Referrals	56

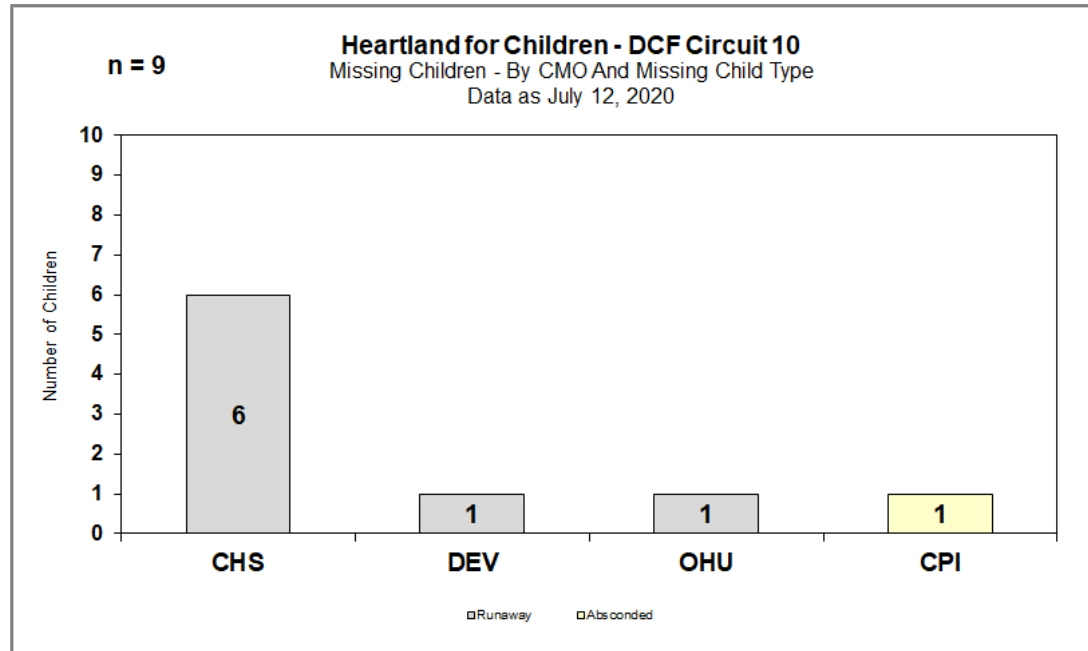


Referral Status and Housing Results	
Referrals - Active	10
Referrals - Closed	46
Total Families Housed	11 Families
Total Children Housed	29 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

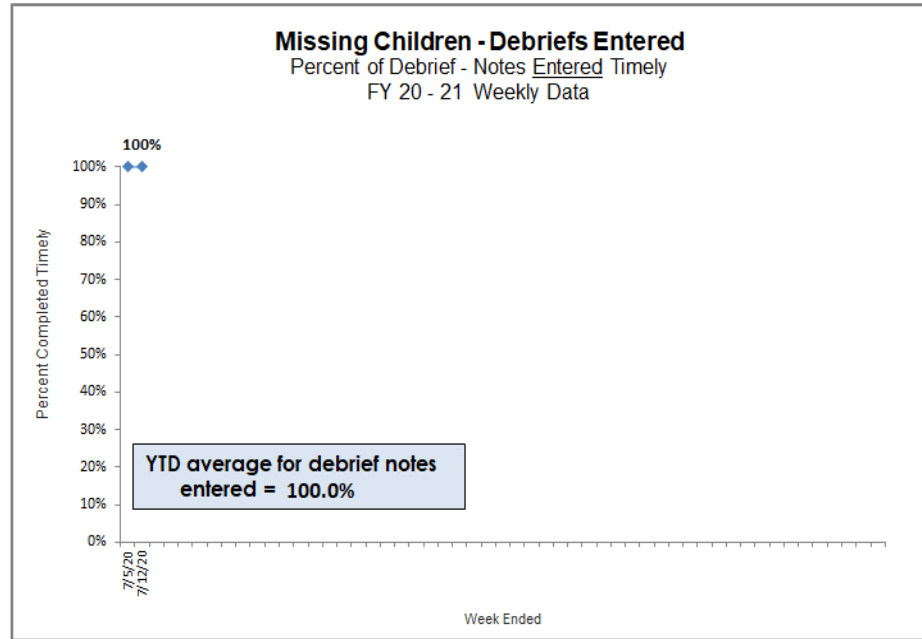
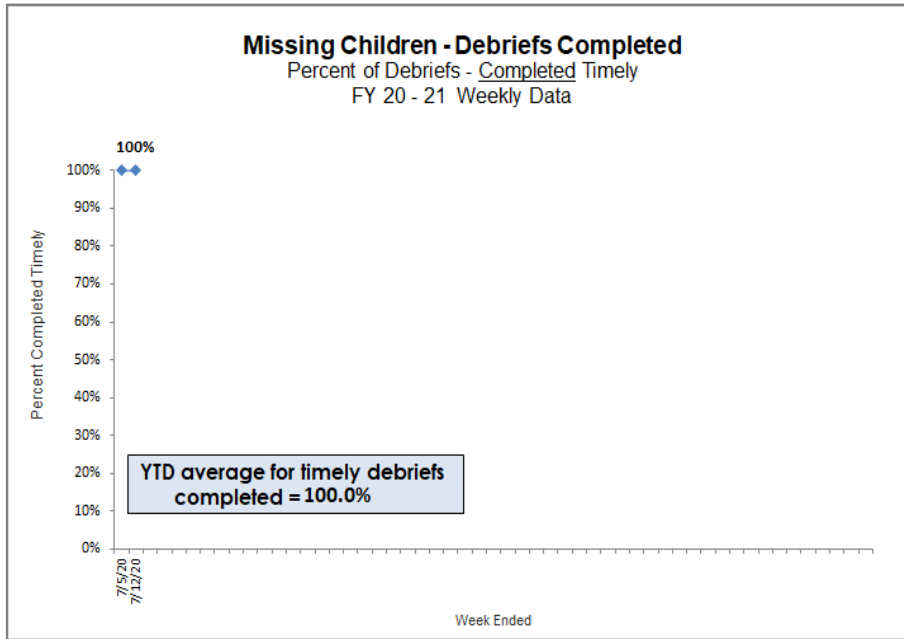


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Mar 2020 (m/end)	-	25	-	100%	-	17	
Apr 2020 (m/end)	-	33	-	100%	-	33	
May 2020 (m/end)	-	28	-	96%	-	28	
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
7/5/2020	6	2	100%	100%	0	4	
7/12/2020	9	5	100%	100%	0	4	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 07/06/2020 through 07/12/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV	2	2	2	100%	2		2	100%
OHU	2	2	2	100%	2		2	100%
PI				-				-
Total	4	4	4	100%	4	0	4	100%

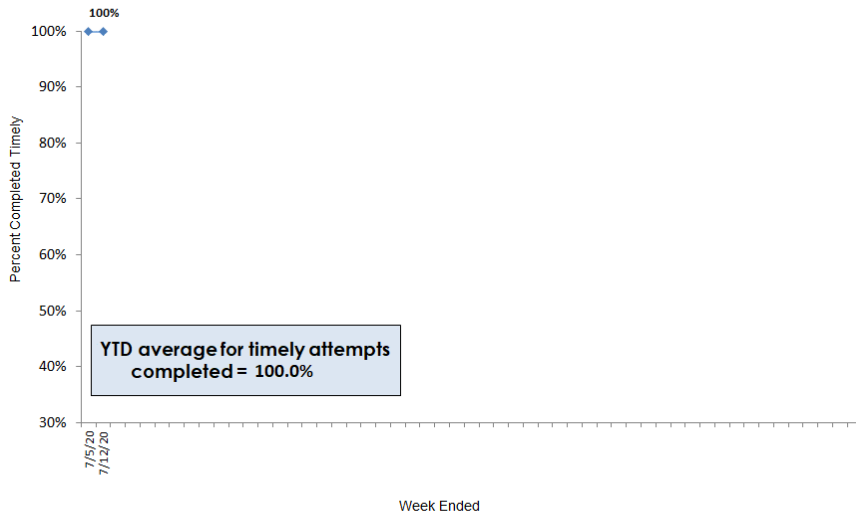


Missing Children – Attempts to Locate

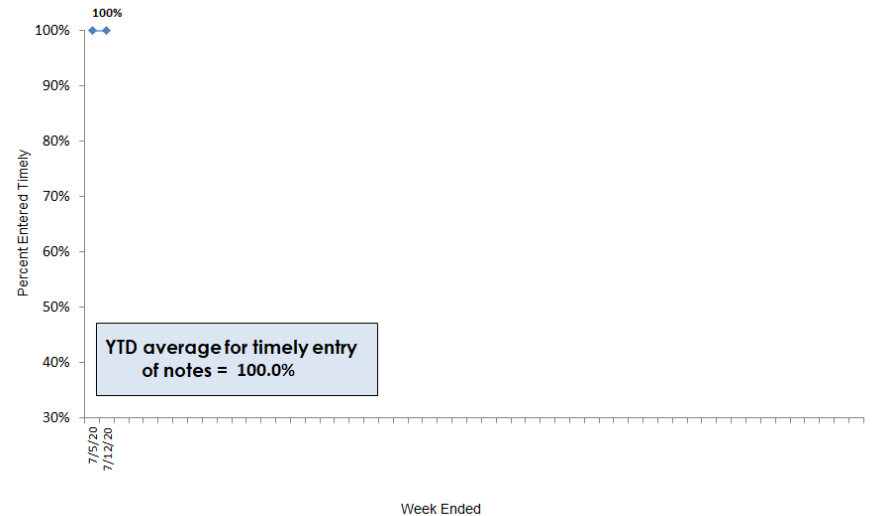
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 07/06/2020 through 07/12/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	4	4	4	100%	4		4	100%
DEV				-				-
OHU				-				-
PI	1	1	1	100%	1		1	100%
Total	5	5	5	100%	5	0	5	100%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 20 - 21 Weekly Data



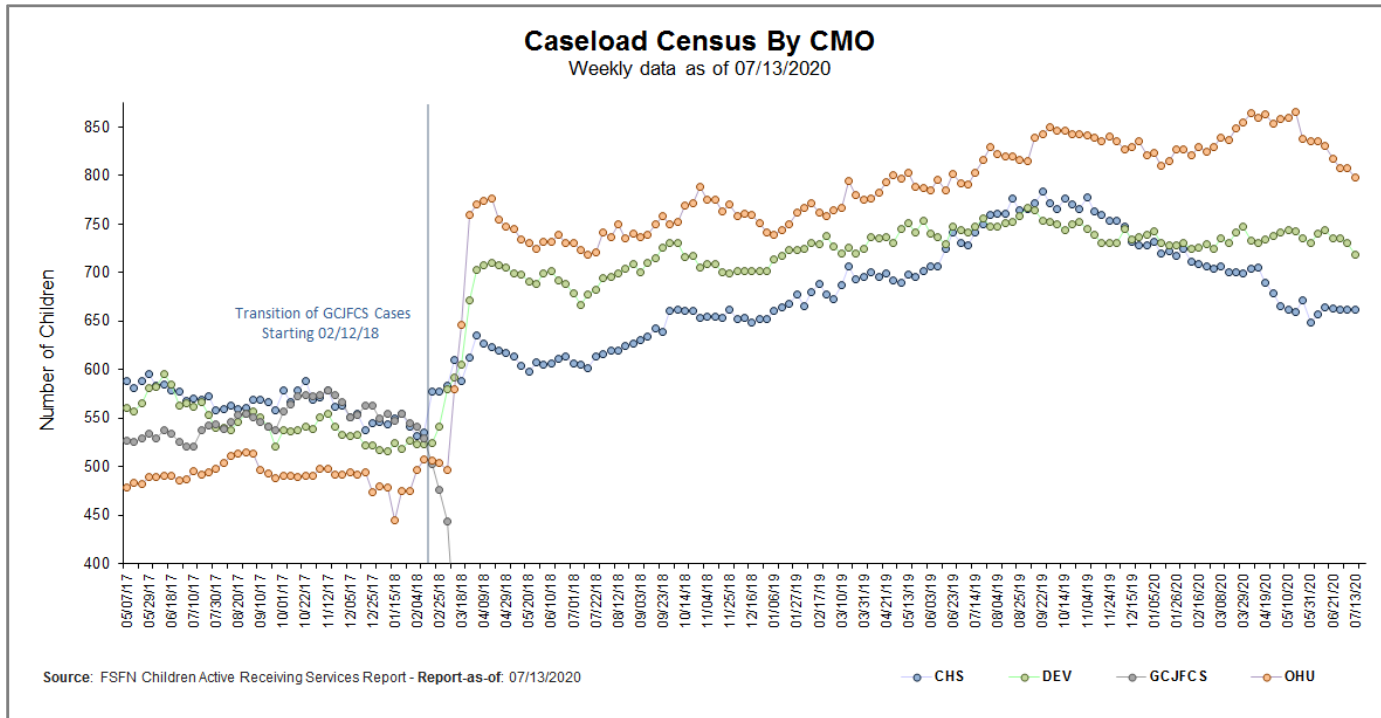
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 20 - 21 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/7/2020	6/14/2020	6/21/2020	6/28/2020	7/5/2020	7/13/2020
CHS	657	664	663	662	662	662
DEV	740	744	735	735	730	719
OHU	838	831	817	808	808	798
HFC Total	2235	2239	2215	2205	2200	2179



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/28/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	6	1	18	9	0	34	19.5
DEV	1	5	5	3	13	27	27.2
OHU	6	7	14	4	6	37	21.8
# of CMs	13	13	37	16	19	98	22.5

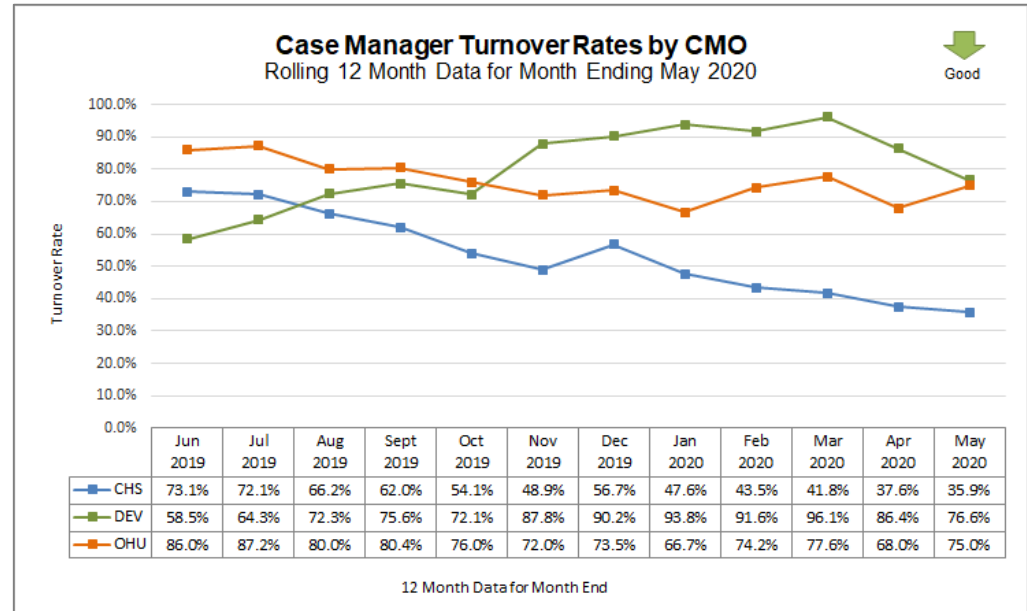
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	34	7	20.6%
DEV	27	6	22.2%
OHU	37	13	35.1%
HFC	98	26	26.5%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	35.9%	44.4%
DEV	76.6%	26.1%
OHU	75.0%	60.0%



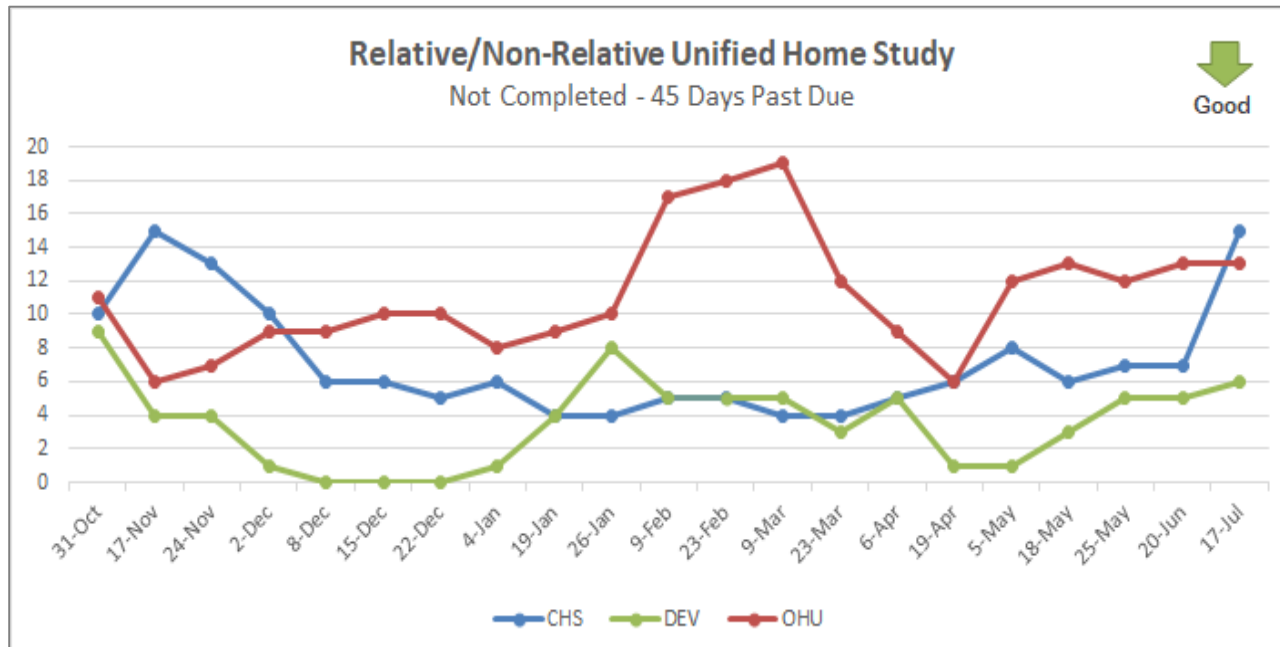
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 07/14/20**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	15	5	11
DEV	6	2	6
OHU	13	3	10
Total	34	10	27

Number of "Pending" Unified Home Studies in FSEM by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	3	82
DEV	7	42
OHU	17	42
Grand Total	32	166

Not Updated



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/12/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	455	100.0%	96.7%	84.3%	98.7%	93.2%
DEV	485	100.0%	93.4%	75.5%	91.5%	86.8%
OHU	376	100.0%	99.5%	91.2%	97.9%	96.2%
HFC	1316	100.0%	96.3%	83.1%	95.8%	91.7%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 07/12/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	15	42	6
DEV	0	32	69	41
OHU	0	2	20	8
Total	0	49	131	55
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 09/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 20-21 - 1st Qtr as of 07/12/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	440	455	96.7% ★
DEV	453	485	93.4%
OHU	374	376	99.5% ★
Total	1267	1316	96.3%

Scorecard Measure #10 - 09/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 20-21 - 1st Qtr as of 07/12/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	225	267	84.3%
DEV	213	282	75.5%
OHU	208	228	91.2%
Total	646	777	83.1%

Reduction in Dental Visits Required to Meet Measure from **93** to **92** Appointments

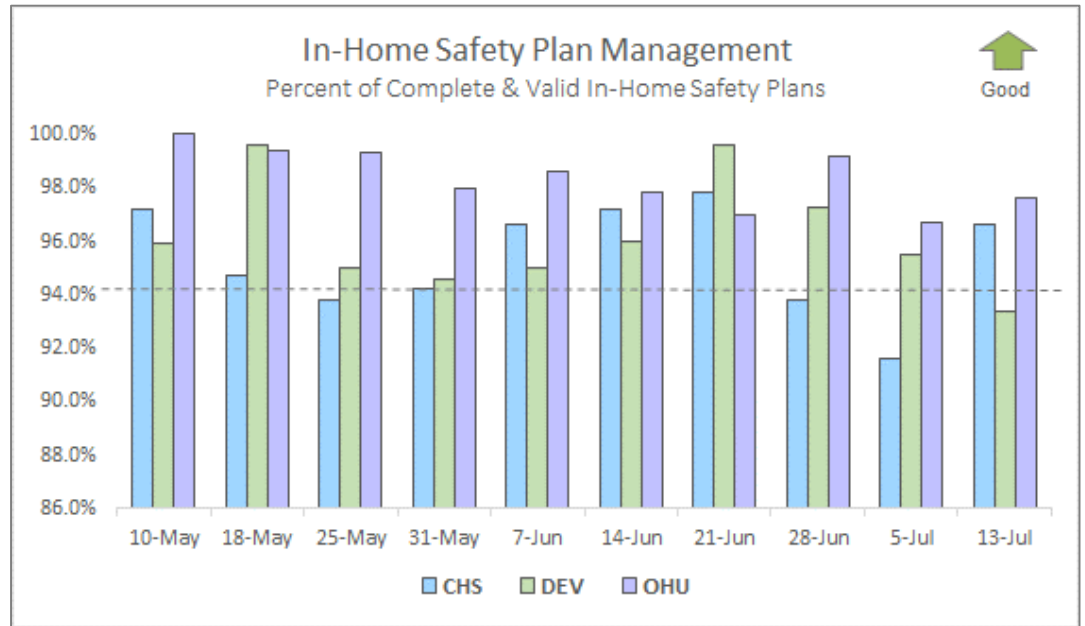
CHS – 16, DEV – 1, OHU – 22; Children who Received Dental Services in July



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)


In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	6	171	177	96.6% ★
DEV	14	197	211	93.4%
OHU	3	120	123	97.6% ★
HFC Total*	23	488	511	95.50%



Source: FSFN Report “Case Management Safety Management Listing”, Data-as-of: 07/12/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 07/14/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	4	4		10
DEV		2	1		3
OHU					0 
Total	2	6	5	0	13

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 07/06/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				

Not Updated



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 07/14/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	9	11
DEV			3	3
OHU	2		3	5
CPI			8	8
NTF				0
SCARF	3		6	9
Total	5	2	29	36

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	5/31/2020	6/8/2020	6/14/2020	6/21/2020	6/28/2020	7/13/2020
CHS	18	2	2	2	2	11
DEV	5	13	4	3	4	3
OHU	2	3	2	8	3	5
CPI	4	0	2	15	6	8
NTF	1	0	0	2	0	0
SCARF	8	1	3	3	3	9
Total	38	19	13	33	18	36

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

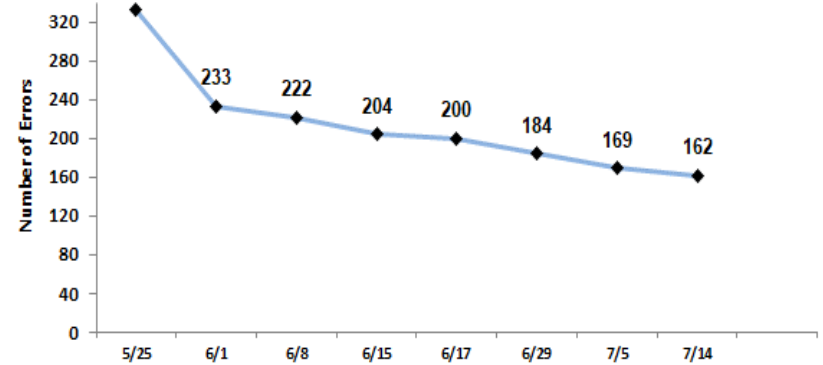
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			24		18	13	55
DEV			31		20	8	59
OHU			31		4	12	47
CPI	1						1
Total	1	0	86	0	42	33	162

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 07/14/20

AFCARS Foster Care Errors

Weekly FSN Data as 07/13/20



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 7/13/20

Service Provider	Available Openings
Peace River - Home to Stay	12 – Polk 2 – Highlands & Hardee
Youth Villages	4 - Polk



“If a problem is fixable, if a situation is such that you can do something about it, then there is no need to worry. If it’s not fixable, then there is no help in worrying. There is no benefit in worrying whatsoever.”

~ The Dalai Lama



RESOURCE NEWS FLASH... July 15, 2020

Mental Health Resources

The Impact of Trauma on Youth with Intellectual and Developmental Disabilities – The fact sheet in the link below provides information on the effect that trauma may have on youth with intellectual and developmental disabilities (IDD). This fact sheet offers providers information on IDD and trauma, communication and trauma-related behavior, IDD and systems of care, screening and assessment for youth with IDD, diagnostic criteria, treatment, and resilience and recovery for youth with IDD who have experienced trauma.

Go to

www.nctsn.org/resources/the-impact-of-trauma-on-youth-with-intellectual-and-developmental-disabilities-a-fact-sheet-for-providers?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Family Support Warm Line – Children Home Society of Florida's *Family Support Warm Line* is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit

www.chsfl.org/support.

Health Resources

Polk County Testing Sites – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County. www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and <https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Parenting Resources

Simple Activities for Children and Adolescents – For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to

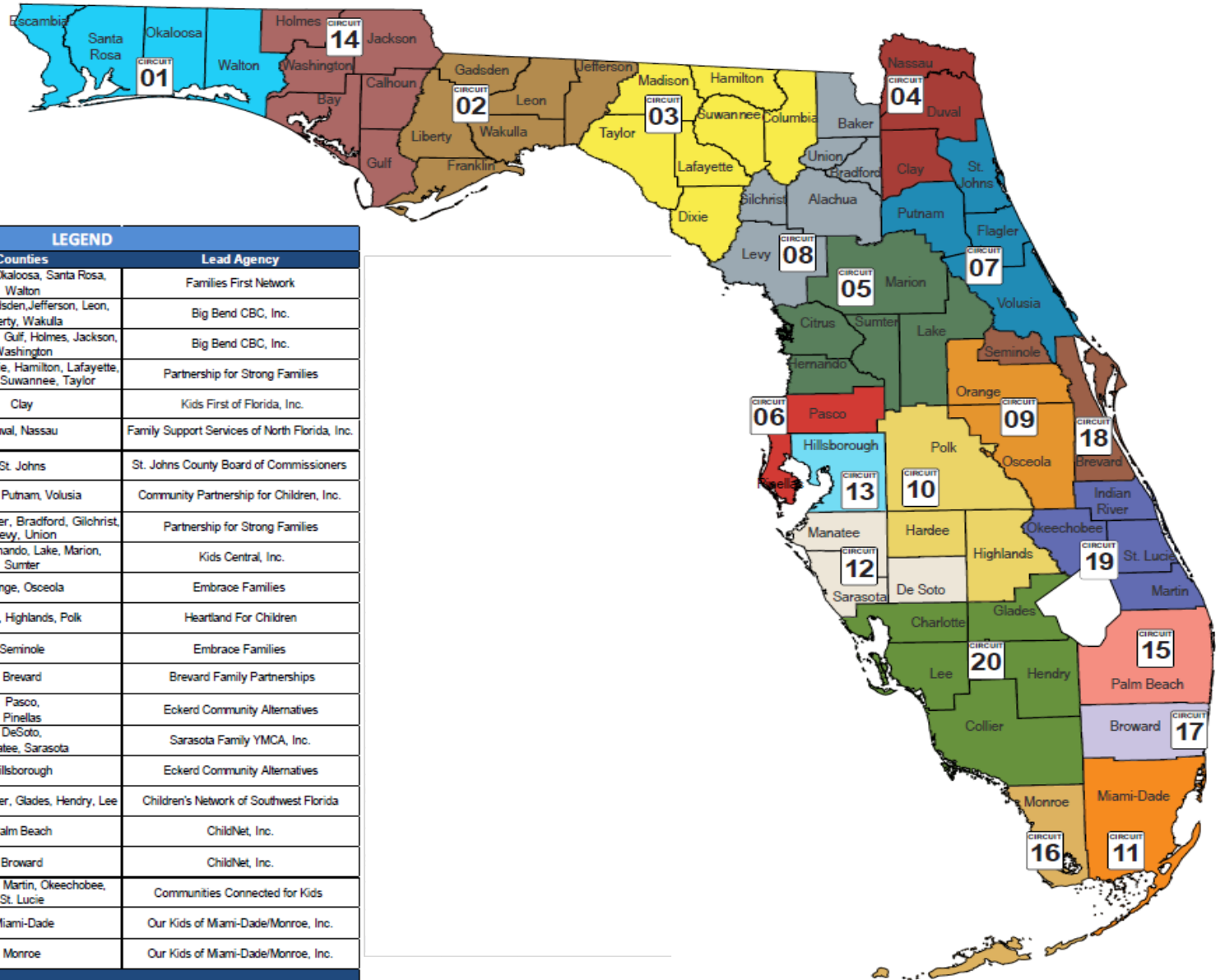
www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

