



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, July 07, 2019

No Meeting This Week



# Community Based Care Lead Agency Scorecard

## For the Quarter of January 01, 2019 to March 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/18 - 12/31/18	01/01/18 - 12/31/18	01/01/18 - 12/31/18	04/01/18 to 03/31/19	04/01/17 to 03/31/18	04/01/18	04/01/16 to 03/31/17	04/01/18 to 03/31/19	03/31/19	03/31/19	04/01/18 to 03/31/19	03/31/19
Big Bend CBC (Circuit 2 & 14)	9.55	97.7%	99.6%	99.47%	30.5%	54.6%	92.9%	3.82	96.9%	92.1%	92.6%	64.9%
Brevard Family Partnership	12.99	93.7%	95.6%	99.2%	57.3%	59.2%	90.8%	3.36	95.3%	91.1%	83.3%	61.1%
ChildNet Inc	9.61	93.9%	97.5%	99.8%	39.8%	55.4%	90.8%	3.39	95.5%	90.8%	93.6%	62.5%
ChildNet Palm Beach	11.56	93.6%	97.1%	100.0%	47.0%	49.5%	93.0%	4.23	95.6%	87.7%	95.4%	62.1%
Children's Network of SW Florida	8.79	93.6%	96.1%	99.6%	45.5%	59.4%	91.4%	4.09	97.7%	96.7%	94.2%	67.6%
Communities Connected for Kids	9.03	96.2%	96.5%	99.9%	42.6%	55.0%	87.9%	4.06	95.5%	93.1%	83.3%	74.1%
Community Based Care (Cir #9)	7.87	93.5%	96.3%	99.64%	43.3%	57.4%	90.8%	3.57	97.4%	94.7%	81.8%	64.0%
Community Partnership for Childr.	11.91	92.5%	95.9%	99.4%	25.1%	54.5%	84.4%	3.17	96.3%	85.4%	85.7%	62.7%
Eckerd Community Alternatives	6.77	93.4%	95.5%	99.8%	36.8%	48.5%	91.2%	5.41	97.6%	90.4%	87.9%	55.6%
Eckerd Community Hillsborough	10.37	96.3%	96.3%	99.8%	33.9%	44.68%	90.7%	6.79	95.8%	86.5%	89.7%	58.4%
Families First Network	6.48	91.9%	96.3%	99.5%	36.1%	51.7%	83.8%	7.57	94.8%	89.7%	87.1%	61.1%
Family Integrity Program	7.59	95.5%	94.5%	100.0%	39.2%	77.6%	95.2%	2.26	98.9%	97.3%	100.0%	71.7%
Family Support Services North Fla	5.75	94.8%	96.4%	99.8%	41.4%	72.4%	94.6%	3.36	94.4%	80.9%	96.7%	67.8%
<b>Heartland For Children</b>	<b>6.68</b>	<b>94.4%</b>	<b>97.0%</b>	<b>99.9%</b>	<b>41.6%</b>	<b>53.5%</b>	<b>91.8%</b>	<b>3.12</b>	<b>97.9%</b>	<b>91.7%</b>	<b>78.1%</b>	<b>65.3%</b>
Kids Central, Inc.	7.16	95.1%	97.4%	99.7%	39.9%	39.0%	94.2%	3.54	98.2%	96.18%	97.8%	71.5%
Kids First of Florida, Inc.	9.74	94.7%	95.7%	99.7%	28.1%	49.1%	85.7%	3.28	95.9%	82.1%	88.9%	69.9%
Our Kids of Miami-Dade	8.01	96.7%	98.6%	99.2%	34.2%	52.8%	90.8%	5.81	96.9%	94.5%	89.9%	56.5%
Partnership for Strong Families	8.22	95.4%	97.0%	98.9%	43.3%	70.9%	93.0%	4.15	98.2%	94.2%	91.3%	66.0%
Sarasota Y/SAFE Children Coali...	9.48	94.8%	96.7%	99.69%	37.8%	63.8%	91.1%	3.95	97.7%	86.2%	88.5%	64.7%
<b>Statewide</b>	<b>8.84</b>	<b>94.58%</b>	<b>96.6%</b>	<b>99.0%</b>	<b>39.8%</b>	<b>53.6%</b>	<b>90.7%</b>	<b>4.5</b>	<b>95.9%</b>	<b>90.7%</b>	<b>88.8%</b>	<b>63.3%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/19 - 06/30/19		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	<b>3</b>	99.98%
DEV	<b>0</b>	100.00%
OHU	<b>2</b>	99.98%
<b>Total</b>	<b>5</b>	<b>99.99%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/07/19</i>		

# of Children Not Seen, Month of June 2019	
# Not Seen	Agency
	CHS
	DEV
	OHU
	CPI
<b>0</b>	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/07/19</i>	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 07/1/19 thru 07/07/19			
Agency	Timely	Un-Timely	Total
CHS		2	2
DEV	2		2
OHU	1	2	3
<b>Total</b>	<b>3</b>	<b>4</b>	<b>7</b>

Scorecard Measure #5 - 07/01/17 to 06/30/18 Children Achieving Permanency within 0-12 Mths FY 18-19 - 4th Qtr as of 07/07/19			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	100	266	37.6%
DEV	117	304	38.5%
OHU	99	255	38.8%
<b>HFC Total*</b>	<b>350</b>	<b>863</b>	<b>40.56%</b>

Scorecard Measure #6 - 07/01/18 Children Achieving Permanency within 12-24 Mths FY 18-19 - 4th Qtr as of 07/07/19			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	65	117	55.6%
DEV	79	153	51.6%
OHU	57	108	52.8%
<b>HFC Total</b>	<b>201</b>	<b>378</b>	<b>53.2%</b>

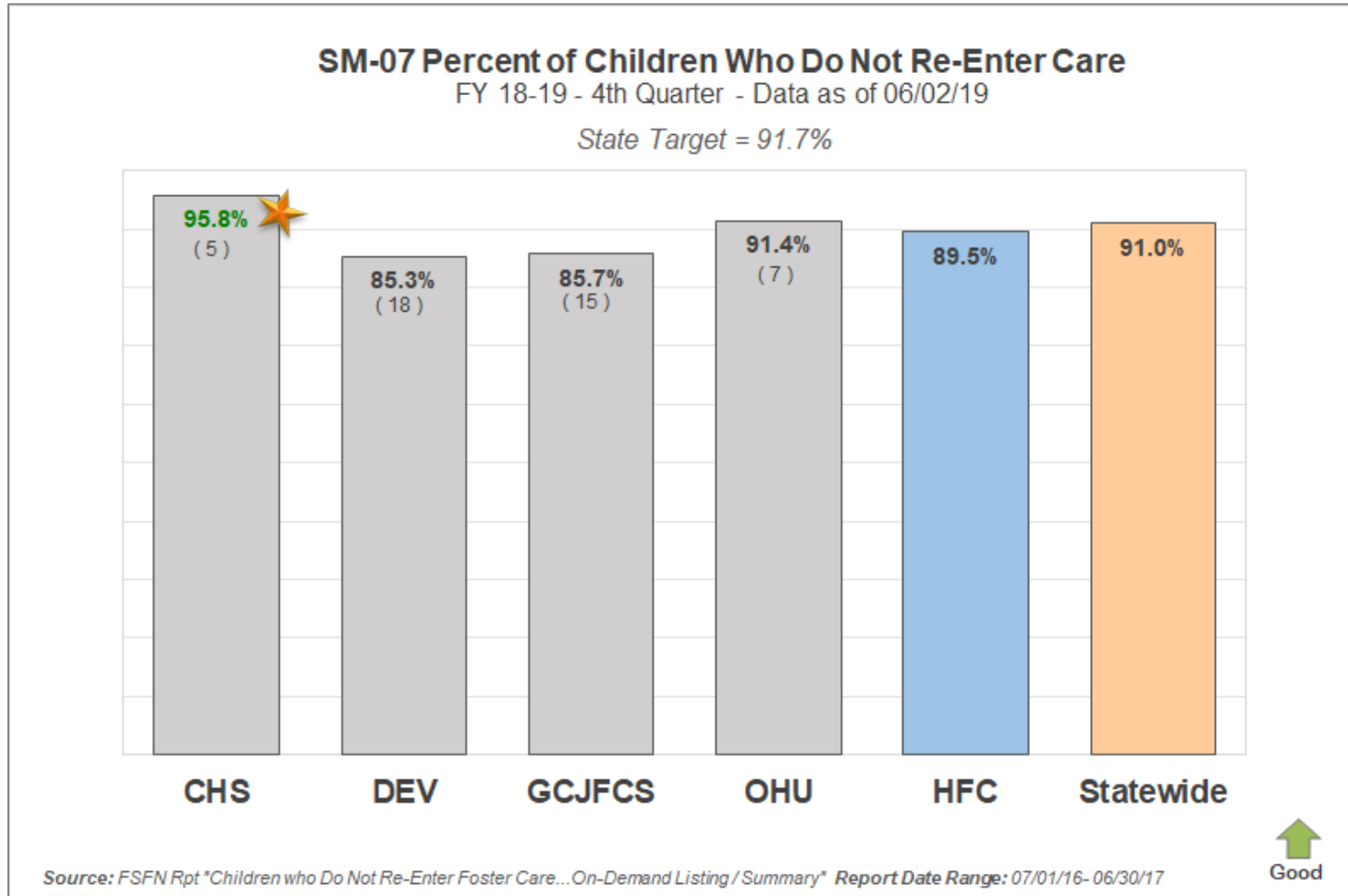
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown

## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

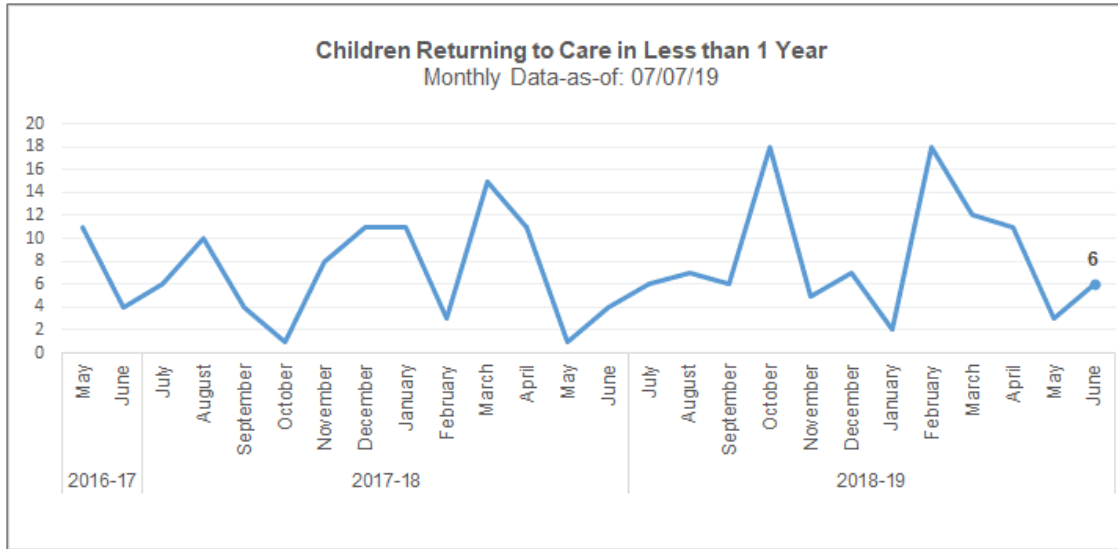


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



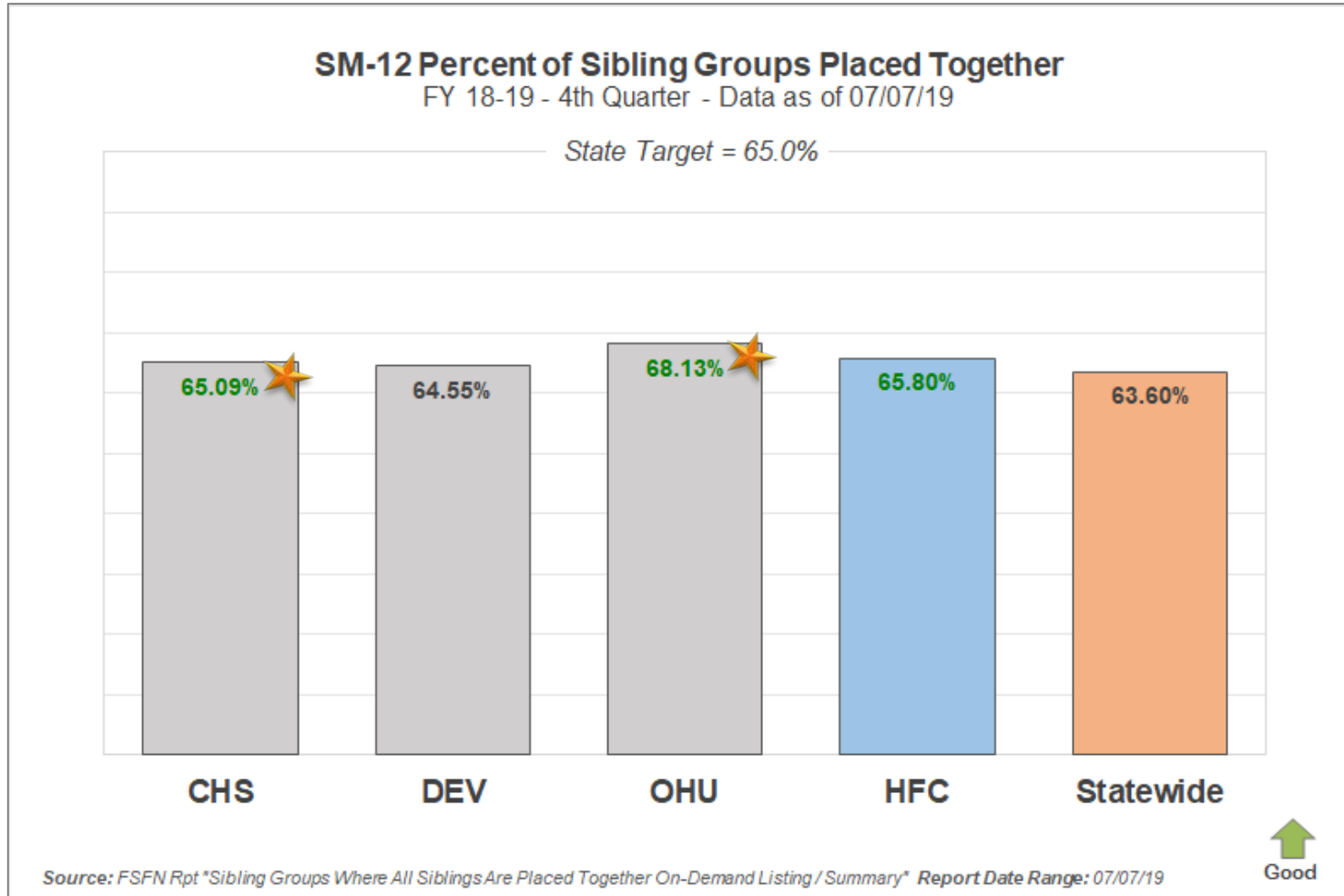
Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 07/01/19 - 07/07/19									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	6/27/2019	141839-CHSFL	2/16/2017	10/23/2017	8	20	1.0 - 2.9 yrs	Y	74%
CHS	6/24/2019	141846-CHSFL	11/19/2015	4/14/2016	5	38	3.0 - 4.9 yrs	Y	12%
CHS	6/20/2019	141039-GCCC	3/3/2015	5/3/2016	14	37	3.0 - 4.9 yrs	Y	24%
CHS	6/20/2019	141039-GCCC	3/3/2015	5/3/2016	14	37	3.0 - 4.9 yrs	Y	32%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/08/19



## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

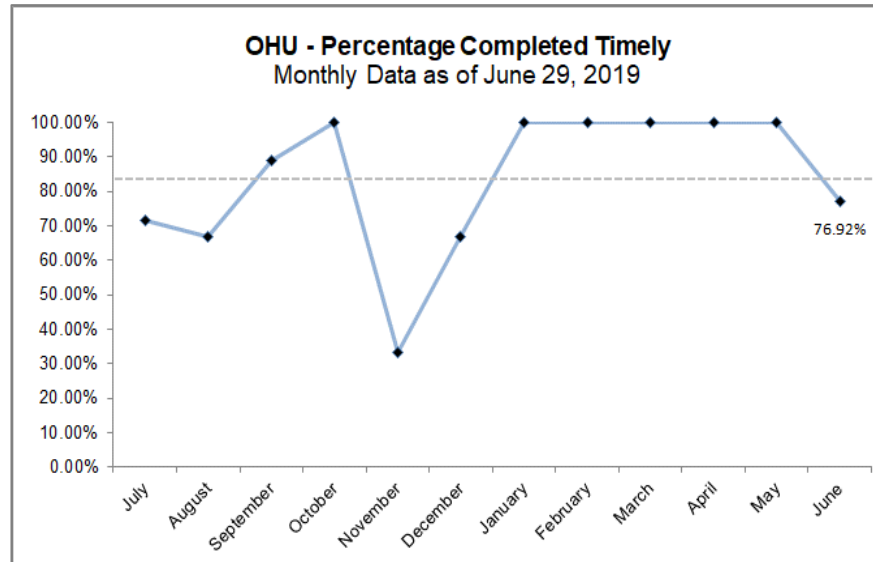
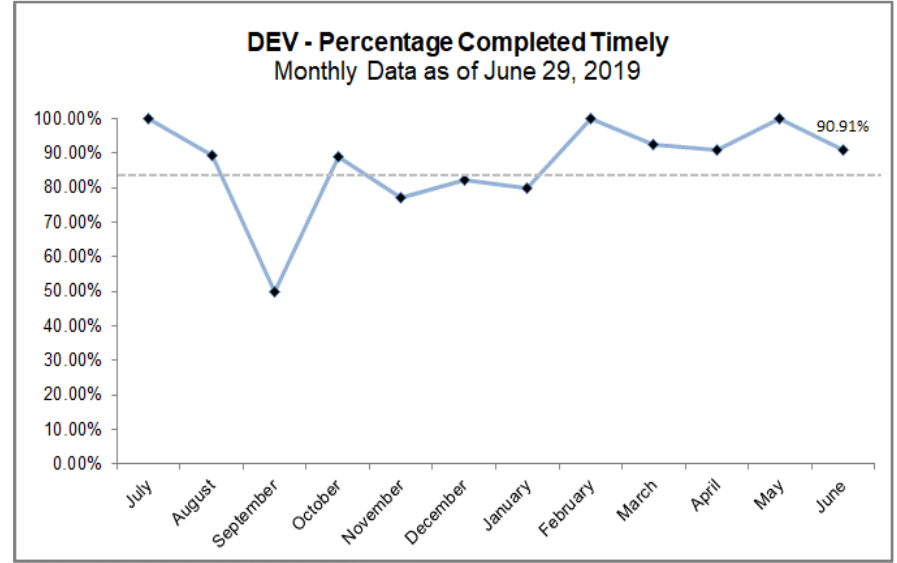
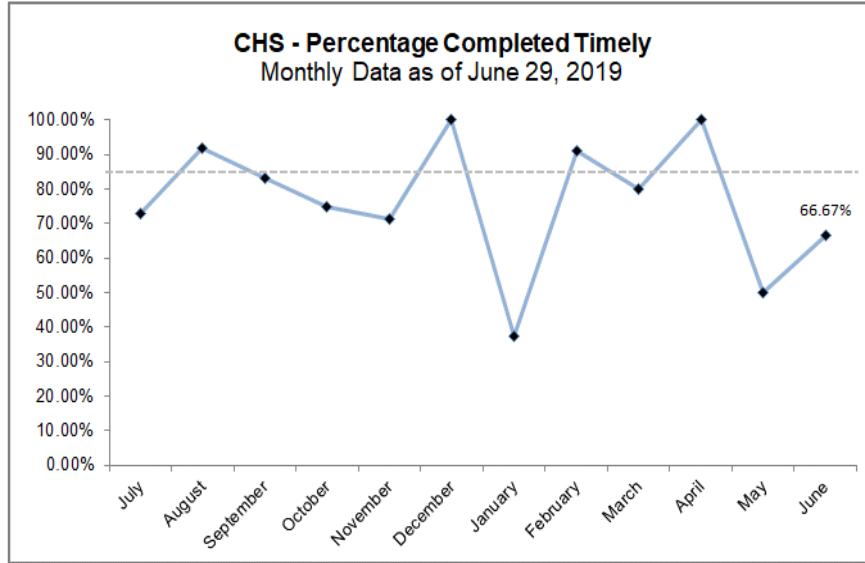


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



# Exit Interview Timeliness by CMO

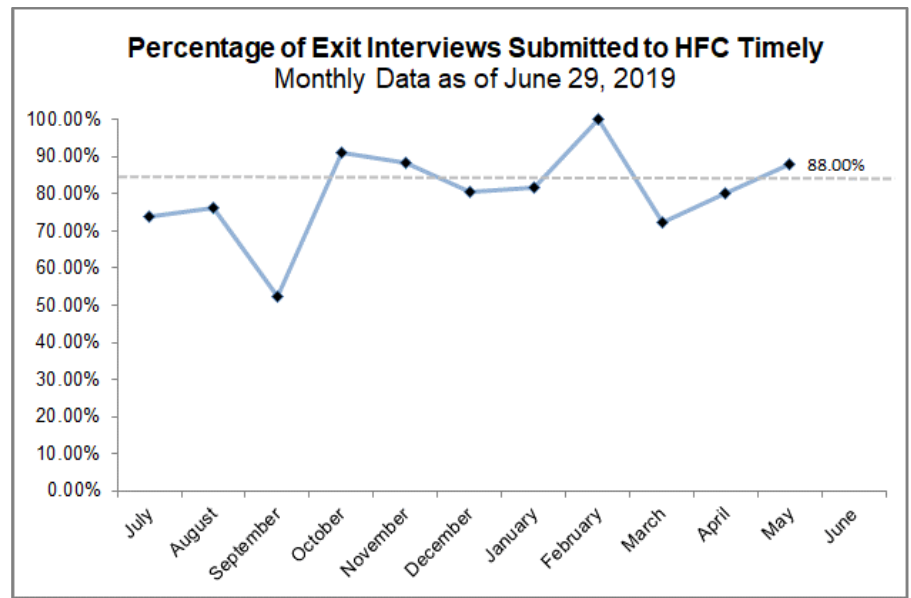
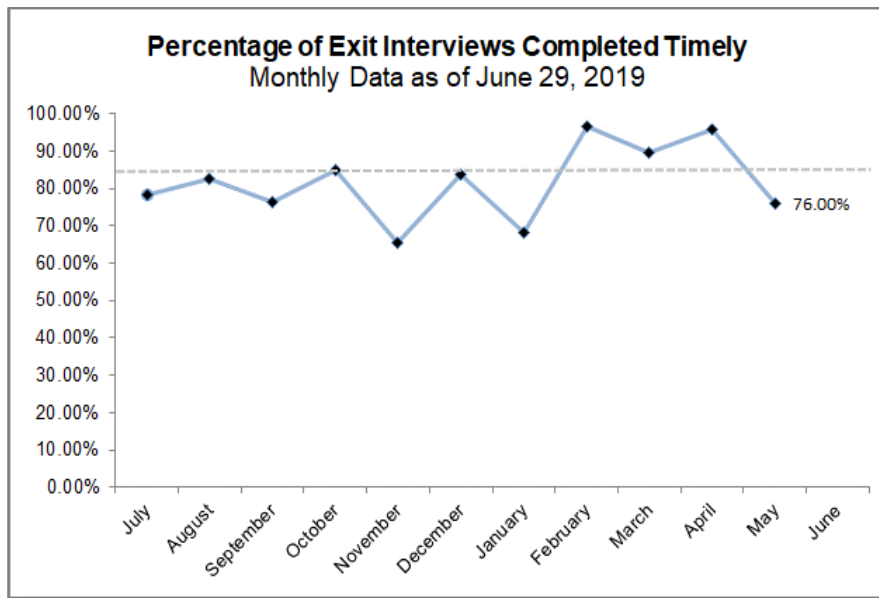
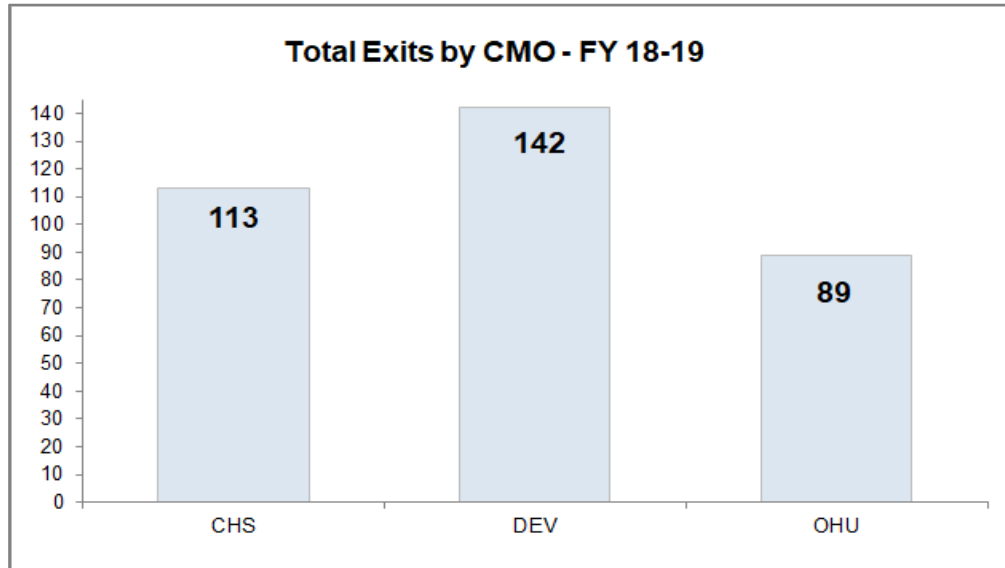
HFC Cumulative YTD Timeliness: 81.98%





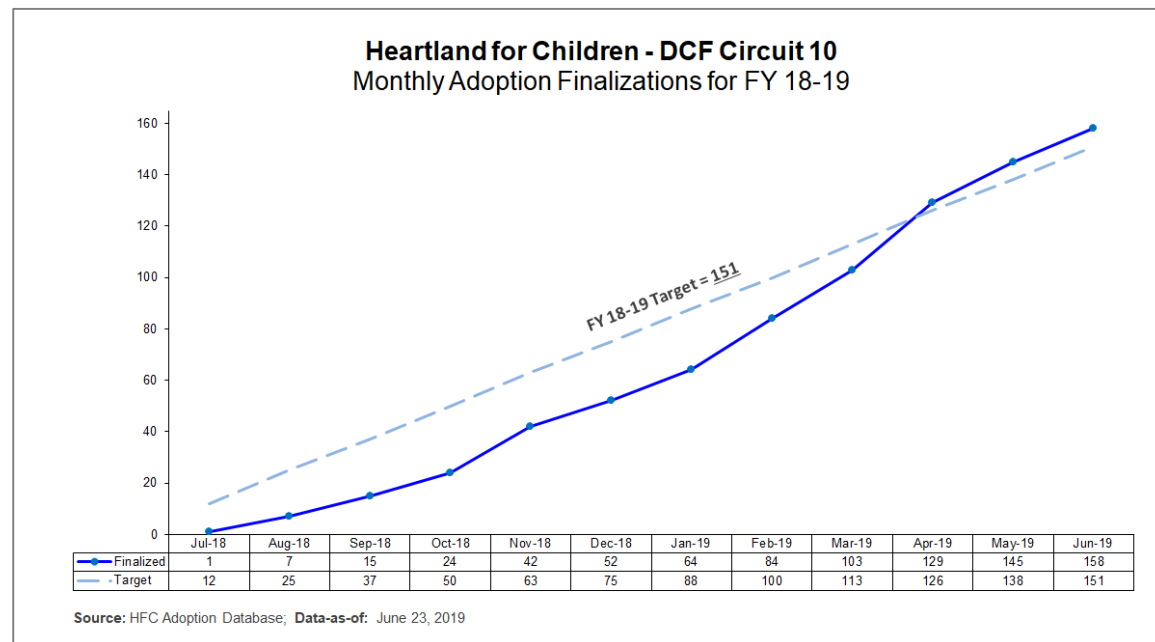
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 81.98%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
*No further FY18-19 dates*

**Adoption Finalizations Credited to HFC**  
18-19 Fiscal Year-to-Date 06/30/19

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	47	-	47	100.0%	21.3%
DEV	2	62	-	61	101.6%	46.8%
OHU	1	65	-	43	151.2%	46.2%
<b>Total</b>	<b>7</b>	<b>174</b>	<b>0</b>	<b>151</b>	<b>115.2%</b>	<b>39.7%</b>



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of July 08, 2019

CLS WEEKLY SHELTER REPORT - FY 2019-2020													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
<b># of Shelter Hearings</b>													
Polk	7												7
Highlands	0												0
Hardee	0												0
Total	7												7
<b># Children Removed</b>													
Polk	11												11
Highlands	0												0
Hardee	0												0
Total	11												11
<b>Total Children Denied Shelter</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed with Relative</b>													
Polk	6												6
Highlands	0												0
Hardee	0												0
Total	6												6
<b># Children Placed with Non Relative</b>													
Polk	1												1
Highlands	0												0
Hardee	0												0
Total	1												1
<b># Children Placed in Foster Care</b>													
Polk	4												4
Highlands	0												0
Hardee	0												0
Total	4												4

% of Children Sheltered Placed in Foster Care						
Data as of 07/08/2019						
Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	36.4%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
<b>FY Total</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.1%</b>	<b>36.4%</b>

Shelter Count for the Week of July 2 - July 8, 2019			
	Polk	Highlands	Hardee
Shelters	5		
Children Removed	5		
Placed in Foster Care	1		
Placed w/ a Relative	3		
Placed w/a Non-Rel	1		



# Case Transfer Staffing Data

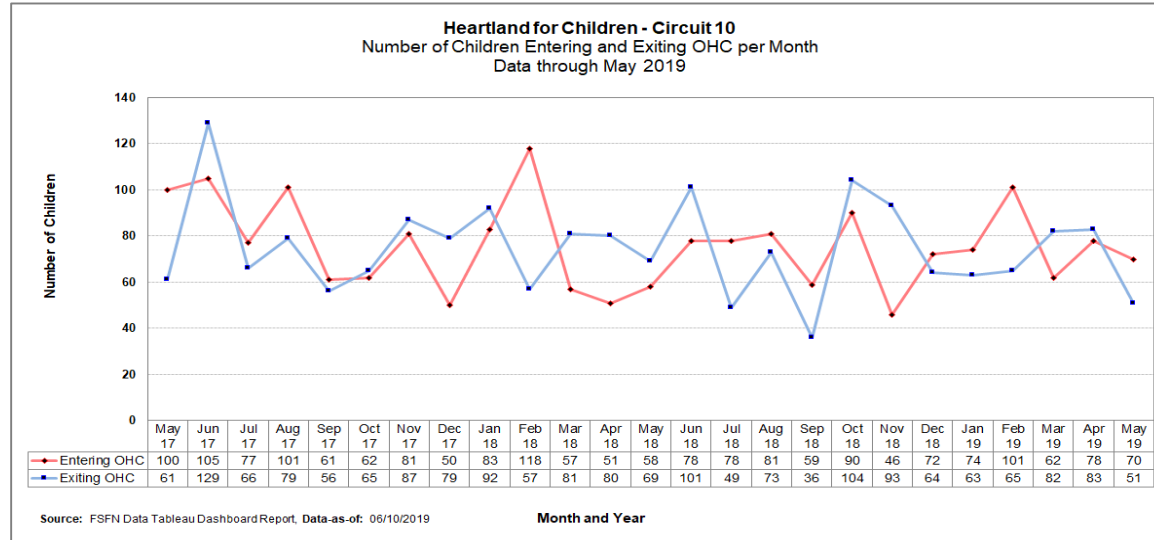
Case Transfer Data For Fiscal Year July 1, 2018 – June 30, 2019 - Data as of 06/30/2019

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Number of Children</b>															
CHS	30	36	30	29	39	26	49	33	41	42	45	60	460	349	416
Devereux	32	25	50	27	32	33	45	48	46	36	52	56	482	349	442
OHU Polk	26	11	20	22	8	7	19	12	9	20	28	14	196	253	426
One Hope	36	49	42	56	35	24	59	54	58	51	35	49	548	527	586
Total	124	121	142	134	114	90	172	147	154	149	160	179	1686	1478	1870
<b>Out of Home Care</b>															
CHS	15	20	15	19	25	10	22	25	22	33	29	27	262	226	253
Devereux	19	19	39	19	19	27	35	21	21	18	30	24	291	218	259
OHU Polk	18	7	16	16	10	2	5	9	8	8	14	3	116	164	265
One Hope	8	17	4	13	10	3	9	18	16	9	6	12	125	133	136
Total	60	63	74	67	64	42	71	73	67	68	79	66	794	741	913
<b>In - Home Judicial</b>															
CHS	7	6	2	0	0	5	6	0	4	3	4	11	48	35	27
Devereux	2	3	3	0	0	1	0	9	9	2	3	5	37	27	24
OHU Polk	0	0	2	0	0	4	1	1	0	9	3	0	20	20	29
One Hope	1	0	0	0	0	0	5	0	0	3	2	0	11	24	22
Total	10	9	7	0	0	10	12	10	13	17	12	16	116	106	102

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	18-19 Totals	17-18 Totals	16-17 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	6	7	11	4	13	7	19	8	12	4	8	11	110	48	102
Devereux	9	1	7	1	8	2	9	10	9	12	12	13	93	66	119
OHU Polk	8	4	0	4	0	1	13	2	0	3	9	8	52	44	113
One Hope	1	3	0	3	3	0	4	4	10	9	3	1	41	49	67
Total	24	15	18	12	24	10	45	24	31	28	32	33	296	207	401
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
One Hope	26	28	38	40	21	21	37	29	32	30	24	37	363	313	355
Total	26	28	38	40	21	21	37	29	32	30	24	37	363	315	359
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	5	0	0	1	0	3	0	3	0	12	17	17
Devereux	0	0	0	5	2	0	1	6	5	3	6	13	41	18	20
OHU Polk	0	0	0	0	0	0	0	0	0	0	2	2	2	10	13
One Hope	0	1	0	0	0	0	4	2	0	0	0	0	7	2	4
Total	0	1	0	10	2	0	6	8	8	3	9	15	62	47	54

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





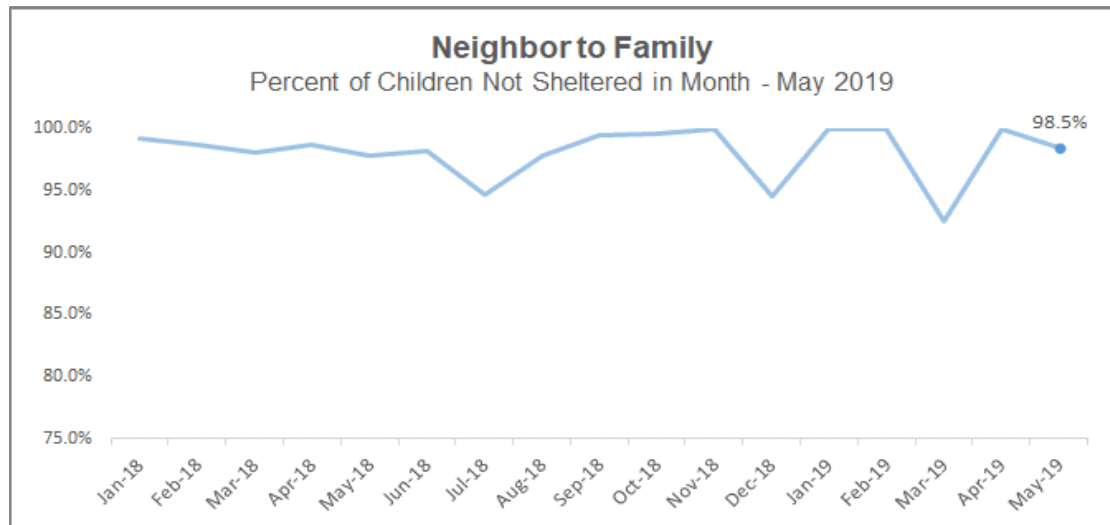
## Neighbor to Family – Weekly & Monthly Census

18-19 Fiscal Year to Month - Percentage of Children Not Sheltered: **96.0%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 07/02/19 through 07/07/19		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	22	55
Specialized - Family Support	8	19
Prevention - Comm. Referral	25	62
Special Conditions Report	4	6
Nurturing Parenting	28	53
<b>NTF - Total Services</b>	<b>87</b>	<b>195</b>

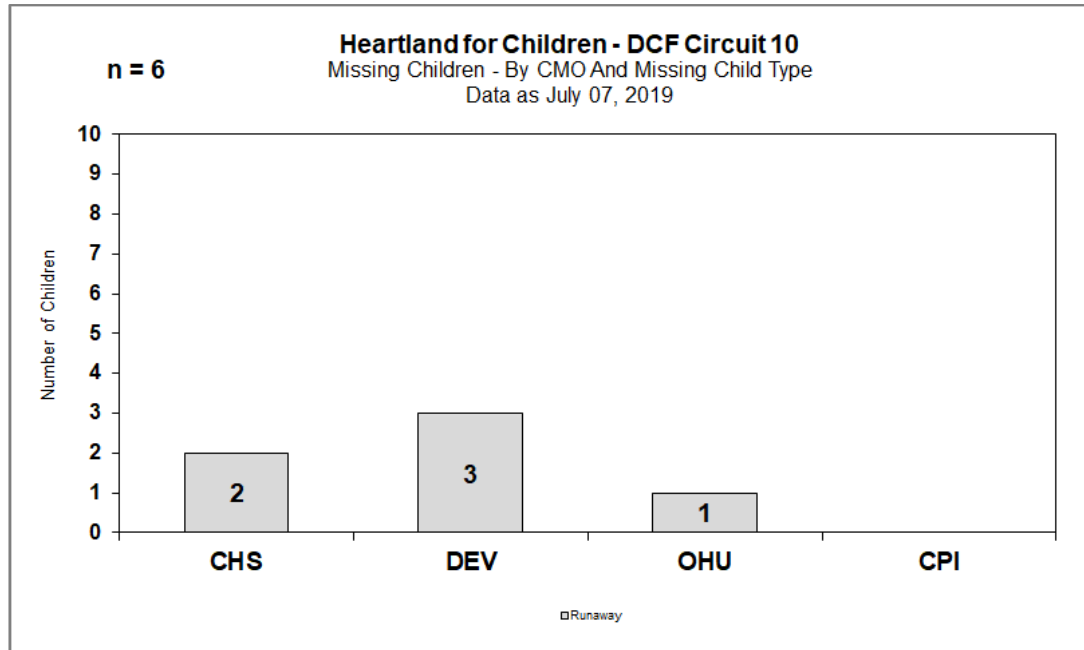
“Very consistent and genuine.”

- Family Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

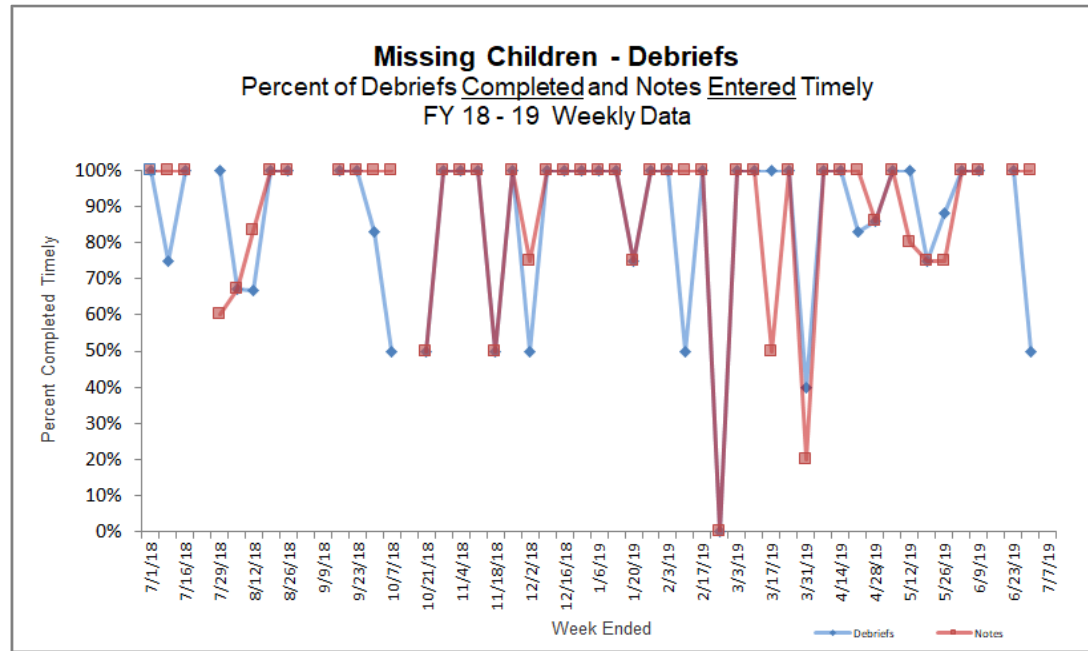


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Mar 2019 (m/end)	-	25	-	88%	-	22	-
Apr 2019 (m/end)	-	28	-	96%	-	27	-
May 2019 (m/end)	-	26	-	100%	-	33	-
Jun 2019 (m/end)	-	13	-	100%	-	18	-
<b>7/7/2019</b>	<b>6</b>	<b>1</b>	<b>100%</b>	<b>100%</b>	<b>0</b>	<b>0</b>	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



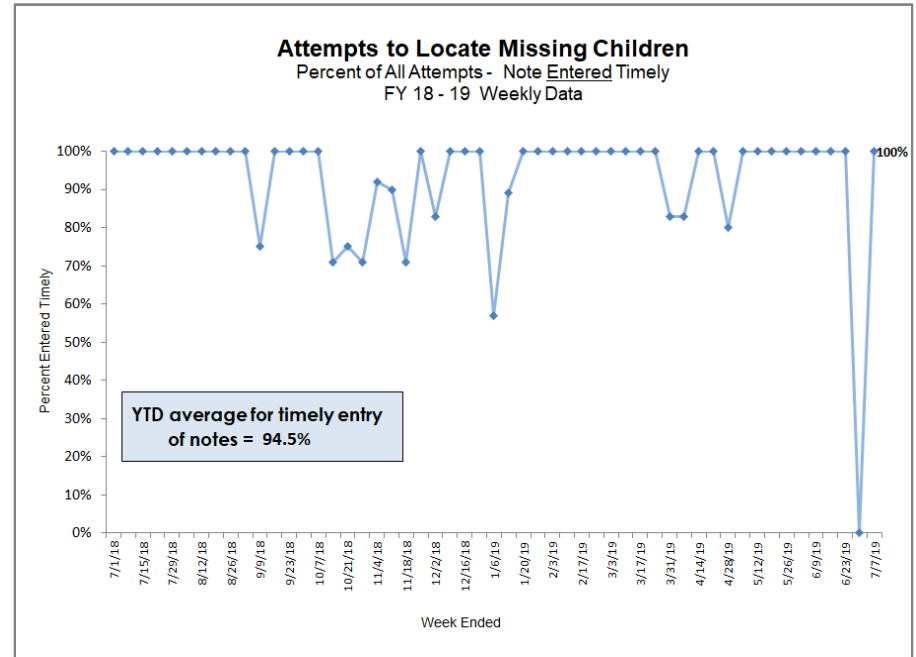
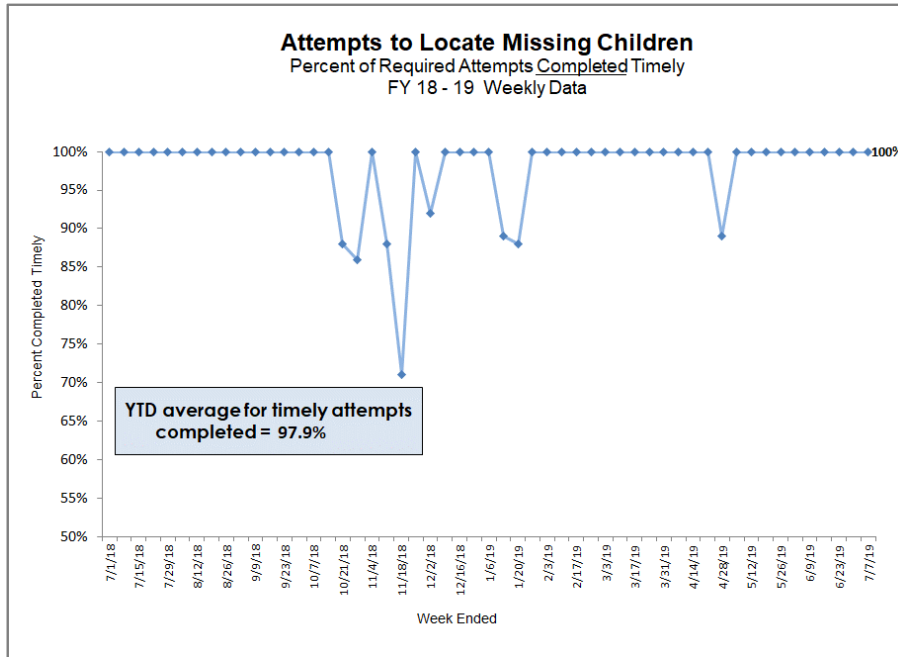
Missing Children - Debriefs								
Week of 07/07/2019 through 07/07/2019								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	0			-				-
DEV	0			-				-
OHU	0			-				-
PI	0			-				-
<b>Total</b>	<b>0</b>			-				-



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 07/01/2019 through 07/07/2019								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS				-				-
DEV	2	2	2	100%	2		2	100%
OHU	1	1	1	100%	1		1	100%
PI				-				-
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>100%</b>

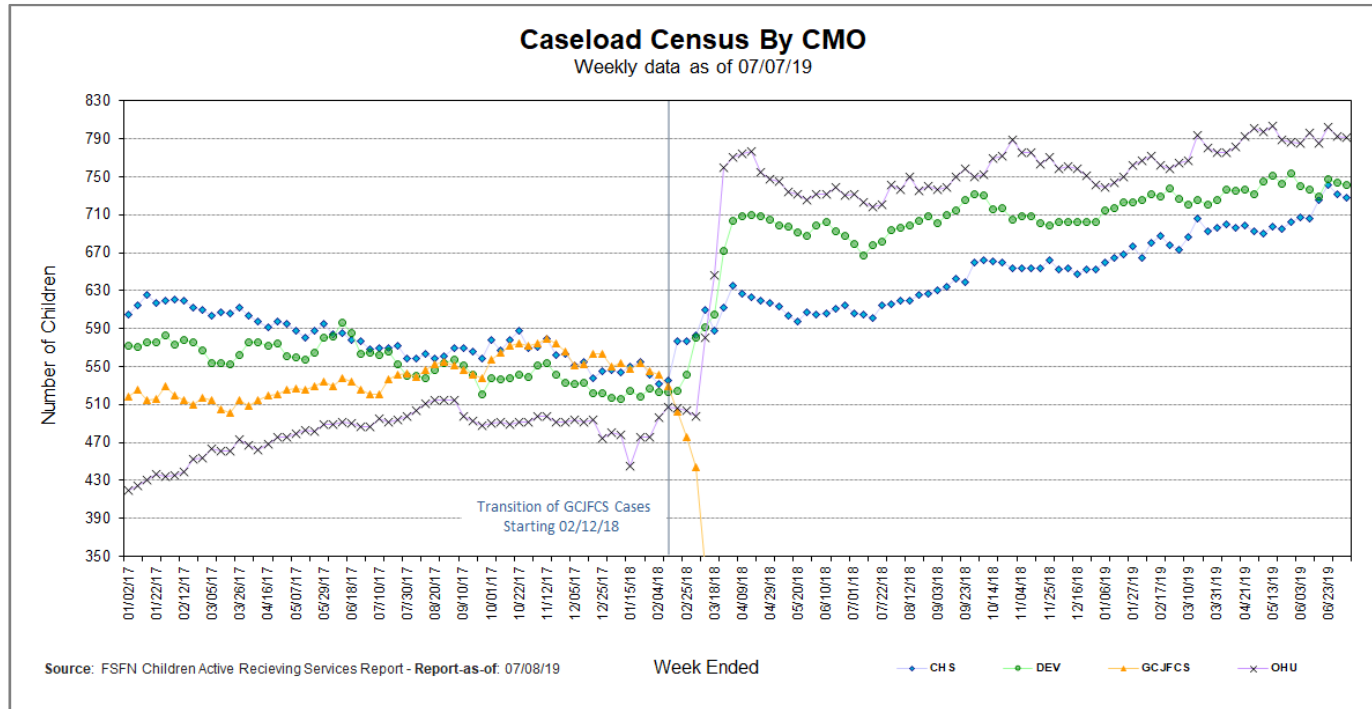




# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	6/3/2019	6/9/2019	6/16/2019	6/23/2019	7/1/2019	7/7/2019
CHS	707	706	725	741	731	728
DEV	740	737	729	747	744	741
OHU	785	796	785	802	792	791
<b>HFC Total</b>	<b>2232</b>	<b>2239</b>	<b>2239</b>	<b>2290</b>	<b>2267</b>	<b>2260</b>



## Caseload Census by Case Manager and Organization

Data as of 07/07/2019

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Ware, Christina	5
OHU	Newton, Kimberly	3
CHS	Parish, Elizabeth	1
OHU	Distler, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Shiver, Christa	15
OHU	Guerrero, Maria	15
CHS	Weaver, Salisha	14
CHS	Raines, Todd	12
DEV	Stoudemire, Ledesha	12
OHU	Stevenson, Trina	12
OHU	O'Connor, Chance	11
OHU	Garza, Krystal	10
OHU	Harder, Andrew	10
OHU	Graham, Iyisha	10
CHS	Dankowski, Jennifer	9
DEV	King, Aneka	9
OHU	Sherwood, Drake	9
OHU	Williams, Andrea	9
OHU*	Gay, Tony	7
OHU	Morgan, Austin	7

Caseload of 16 - 24 Children		
CMO	Case Workers	#
CHS	Harder, Rachel	24
DEV	Curtis, Stephanie	24
DEV	Williams, Brioni	24
OHU	Johnson, Gwendolyn	23
CHS	Gellibert, Jill	22
CHS	Diacheysn, Jordan	22
DEV	Hamilton, Shuntia	22
DEV	Willix, Amensha	22
OHU*	Montoya, Maria	22
OHU	King, Lora	22
OHU	Lockwood, Roneshia	22
OHU	Pinkney, Brittany	22
OHU	Findley, Angela	22
OHU	Mcfadden, Phillisha	21
OHU	Spears, Latasha	21
CHS	Alvarez, Kiara	20
OHU	Vazquez, Roger	20
OHU	Southall, Akeva	20
CHS	Forté, Angela	19
CHS	Anglin, Latoya	19
CHS	Thelemague, Fabiola	18
OHU	Quintero, Mayelin	18
CHS	Owens, Sheltanya	17
CHS	Dimichele, Maria	17
OHU	Crossen, Monaya	17
OHU*	Virts, Emily	17
OHU	Hardin, Natasha	17
CHS	Hiers, Katherine	16
DEV	Cartagena, Maria	16
OHU	Lisbon, Ellarie	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	White, Alfreda	29
DEV	Louis, Rachelle	29
DEV	Desravines, Shedlie	29
CHS	Nettles, Markisha	28
DEV	Gadson, Berlandah	28
DEV	Rossy-Arroyo, Sheila	28
DEV	Carter, Jana	28
OHU*	Myers, Julieanne	28
OHU	Colon, Lisette	28
CHS	Yates, Michelle	27
CHS	Bankole, Sophia	27
CHS	Fairley, Stephanie	27
CHS	Welk, Stephanie	27
DEV	Pyles, Lisa	27
DEV	O'Connor, Michelle	27
DEV	Morris, Tyrica	27
DEV	Alward, Jessica	27
DEV	Hailey, Candice	27
DEV	Willix, Zeneka	27
OHU	Pustolka, Nicole	27
DEV	Davis, Katelyn	26
DEV	Johnson, Mykira	26
DEV	Smith, Anika	26
OHU	Cleveland, Tammy	26
CHS	Mills, Clyatt	25
CHS	Webster, Sabrina	25
CHS	Nunzio, Nicole	25
CHS	Harrison, Ammara	25
DEV	Bartle, Julie	25
DEV	Collins, Sara	25
DEV	Coleman, Tangelia	25
OHU	Meinke, Danielle	25
OHU	Cizewski-Baird, Nena	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Baldwin, Chenoa	39
OHU*	Pittard, Deangelo	37
CHS	Luebke, Nicole	35
CHS	Headley, Karen	35
OHU*	Gonzalez, Jesus	35
OHU*	Tucker, Raymona	35
DEV	Williams, Danielle	34
OHU*	Simmons, Shannon	34
CHS	Bishop, Shane	33
OHU*	Calderon, Jose	33
CHS	Humber, John	32
CHS	Washington, Chastity	31
CHS	Friday, Michelle	31
DEV	Spence, India	31
DEV	Sepulveda, Mariel	31
CHS	Gilmore, Devonta	30
CHS	Nieves, Carlos	30
DEV	Colon, Gabriella	30

\*These OHU case managers contain caseloads that are over 70% OCS cases.  
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 07/07/2019

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	3	10	9	8	31	23.5
DEV	0	1	5	18	4	28	26.5
OHU	1	11	15	6	6	39	20.3
# of CMs	2	15	30	33	18	98	23.1

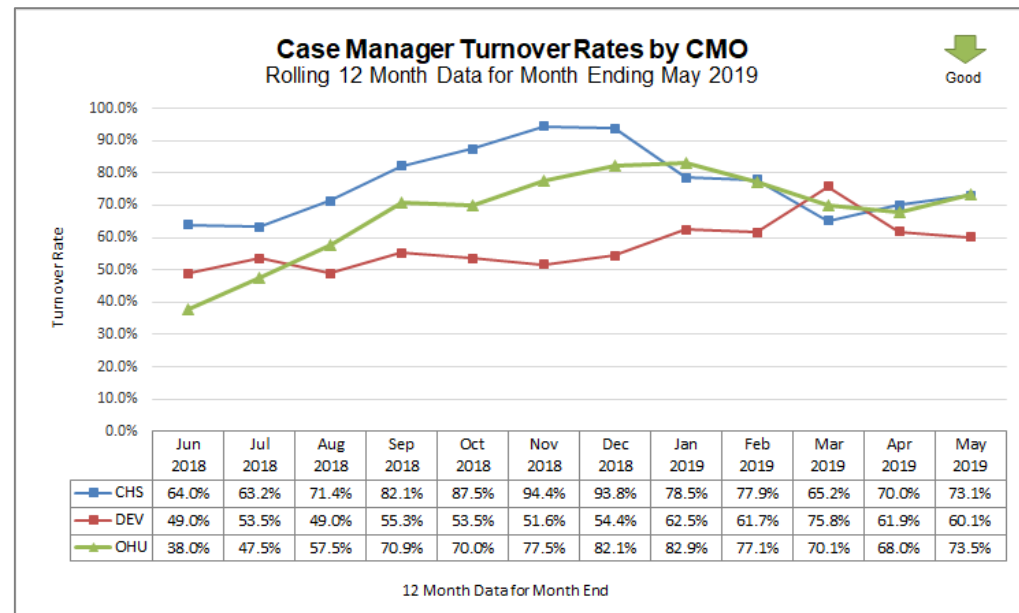
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	31	4	12.9%
DEV	28	1	3.6%
OHU	39	12	30.8%
HFC	98	17	17.3%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	73.1%	44.4%
DEV	60.1%	8.7%
OHU	73.5%	0.0%



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care



Health Information in FSFN for Children in OHC as of 07/07/19						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	450	100.0%	96.7%	93.0%	97.6%	95.7%
DEV	483	100.0%	98.1%	90.5%	98.1%	95.6%
OHU	358	100.0%	94.4%	89.8%	99.2%	94.5%
<b>HFC</b>	<b>1291</b>	<b>100.0%</b>	<b>96.6%</b>	<b>91.1%</b>	<b>98.2%</b>	<b>95.3%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 07/07/19				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	15	18	11
DEV	0	9	29	9
OHU	0	20	23	3
<b>Total</b>	<b>0</b>	<b>44</b>	<b>70</b>	<b>23</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/19 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 4th Qtr as of 07/07/19			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	434	449	96.7% 
DEV	476	481	99.0% 
OHU	338	358	94.4%
<b>Total</b>	<b>1248</b>	<b>1288</b>	<b>96.89%</b>




Scorecard Measure #10 - 06/30/19 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 4th Qtr as of 07/07/19			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	240	255	94.1%
DEV	285	305	93.4%
OHU	198	223	88.8%
<b>Total</b>	<b>723</b>	<b>783</b>	<b>92.34%</b>

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



## Family Team Conferences Completed

FY 18-19 – 4th Qtr Target: **55.0%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 07/07/19								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by Current Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	21	12	19	15	185	0	332	55.7% 
DEV	18	20	21	29	187	0	339	55.2% 
OHU	16	13	16	9	142	0	256	55.5% 
<b>Grand Total</b>	55	45	56	53	514	0	927	55.4%

*Source : FSN CARS Report - Caseload 4th Qtr-as-of: 04/01/19*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 07/09/2019					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	3	2	2	9
DEV		2	2		4
OHU	1	2	2	1	6
<b>Total</b>	3	7	6	3	19

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 06/24/2019				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			7	7
DEV			4	4
OHU			5	5
<b>Total</b>			<b>16</b>	<b>16</b>



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 07/02/19				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	14	16
DEV		1	19	20
OHU		1	8	9
CPI		3	13	16
NTF			1	1
<b>Total</b>	<b>0</b>	<b>7</b>	<b>55</b>	<b>62</b>

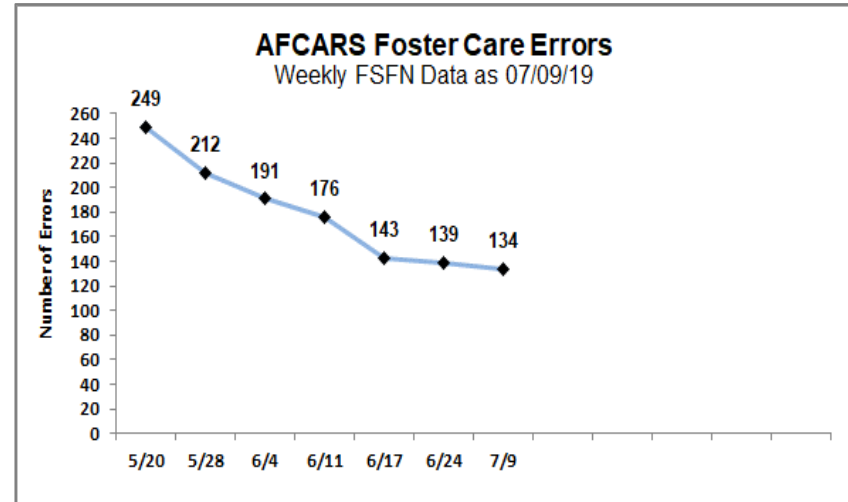
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	5/18/2019	6/2/2019	6/9/2019	6/16/2019	6/23/2019	7/2/2019
CHS	10	17	17	9	8	16
DEV	14	26	20	15	14	20
OHU	13	15	19	11	7	9
CPI	0	5	3	2	3	16
NTF	0	0	0	1	4	1
<b>Total</b>	<b>37</b>	<b>63</b>	<b>59</b>	<b>38</b>	<b>36</b>	<b>62</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/19 – 09/30/19

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			19		12	15	46
DEV			11		10	9	30
OHU			25		9	15	49
CPI	1	8					9
<b>Total</b>	<b>1</b>	<b>8</b>	<b>55</b>	<b>0</b>	<b>31</b>	<b>39</b>	<b>134</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 07/09/19



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			2	
DEV		1	1	
OHU		2		
<b>HFC TOTAL</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>

### CMO Contract Measure 11 – 4<sup>th</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/24/19				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	18	339	357	95.0%
DEV	14	346	360	96.1%
OHU	13	263	276	95.3%
<b>HFC Total</b>	<b>45</b>	<b>948</b>	<b>993</b>	<b>95.5%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/24/19			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	48	51	94.1%
DEV	55	55	100.0% ★
OHU	42	45	93.3%
<b>HFC TOTAL</b>	<b>145</b>	<b>151</b>	<b>96.0%</b>

FY 18-19 Target = **95% and above.**



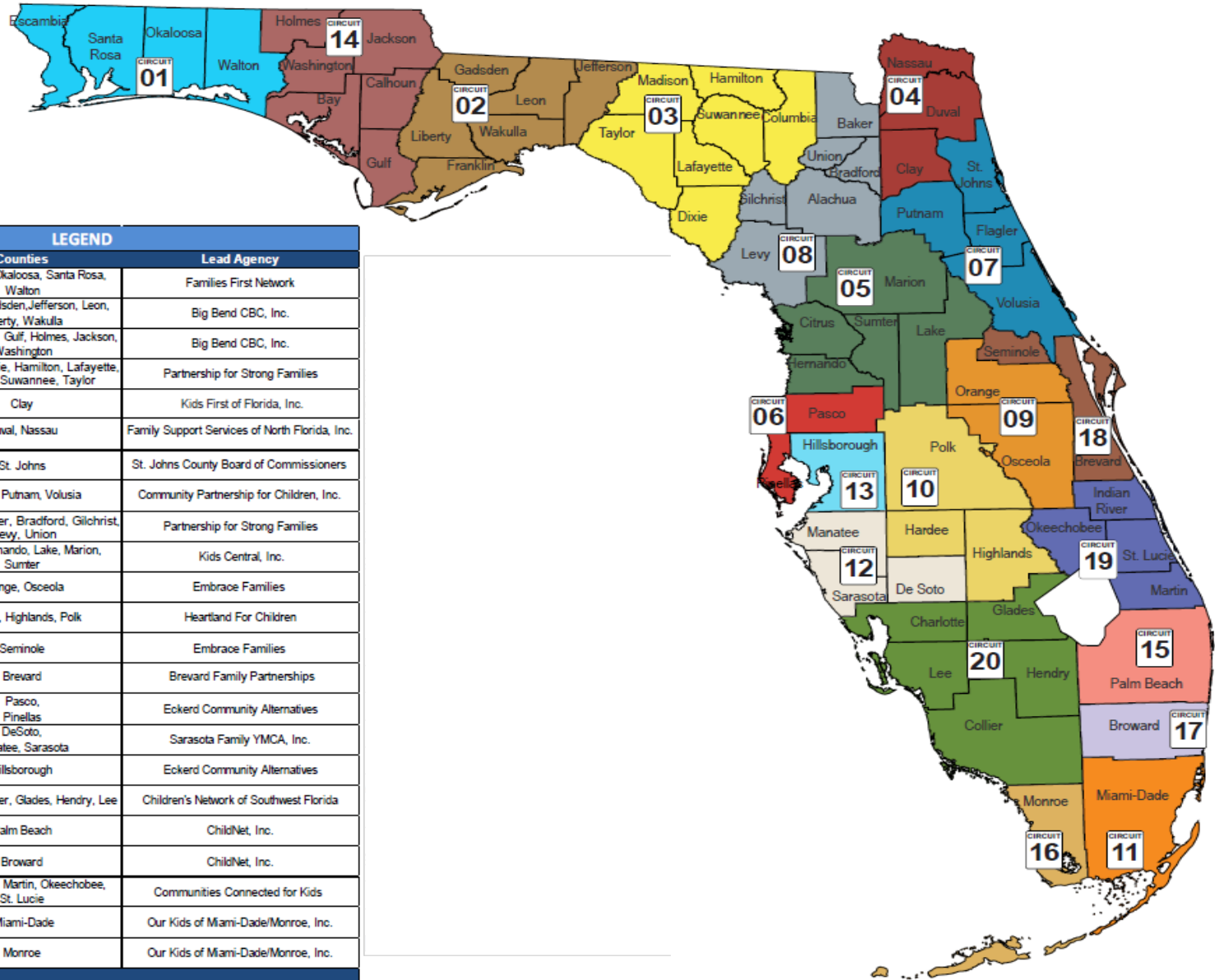


Over the past few decades mainstream psychiatry has focused on using drugs to change the way we feel, and this has become the accepted way to deal with hyper- and hypo-arousal.....80 percent of the fibers of the vagus nerve (which connects the brain with many internal organs) are afferent; that is, they run from the body into the brain. That means we can directly train our arousal system by the way we breathe, change and move, a principle that has been utilized in every religious practice that I know of, but that is suspiciously eyed as “alternative” in mainstream culture.

~ Bessel Van Der Kolk, M.D.  
*The Body Keeps the Score*



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

