



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, July 05, 2020

**Conference Call Only**

Wednesday, July 08, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



# Community Based Care Lead Agency Scorecard

## FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
<b>Heartland For Children</b>	<b>3.95</b>	<b>92.9%</b>	<b>96.9%</b>	<b>99.9%</b>	<b>41.9%</b>	<b>50.9%</b>	<b>88.1%</b>	<b>2.83</b>	<b>98.0%</b>	<b>87.1%</b>	<b>88.2%</b>	<b>60.4%</b>
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/SAFE Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
<b>Statewide</b>	<b>6.98</b>	<b>95.26%</b>	<b>96.4%</b>	<b>99.4%</b>	<b>38.0%</b>	<b>51.7%</b>	<b>89.9%</b>	<b>4.23</b>	<b>95.2%</b>	<b>88.8%</b>	<b>87.4%</b>	<b>64.5%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/20 - 06/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% ★
DEV	0	100.00% ★
OHU	0	100.00% ★
<b>Total</b>	<b>0</b>	<b>100.00%</b>
Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/06/20		

# of Children Not Seen, Month of June 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
4	CPI
<b>4</b>	<b>Total</b>
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/06/20	




## Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 06/29/20 thru 07/05/20			
Agency	Timely	Un-Timely	Total
CHS	2	2	4
DEV	2	4	6
OHU	2		2
<b>Total</b>	<b>6</b>	<b>6</b>	<b>12</b>

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - <u>4th Qtr</u> as of 07/05/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	123	311	39.5%
DEV	101	310	32.6%
OHU	130	265	49.1% 
<b>HFC Total</b>	<b>354</b>	<b>886</b>	<b>39.95%</b>

Number of Children to Achieve SM05 Target – **5 Children**

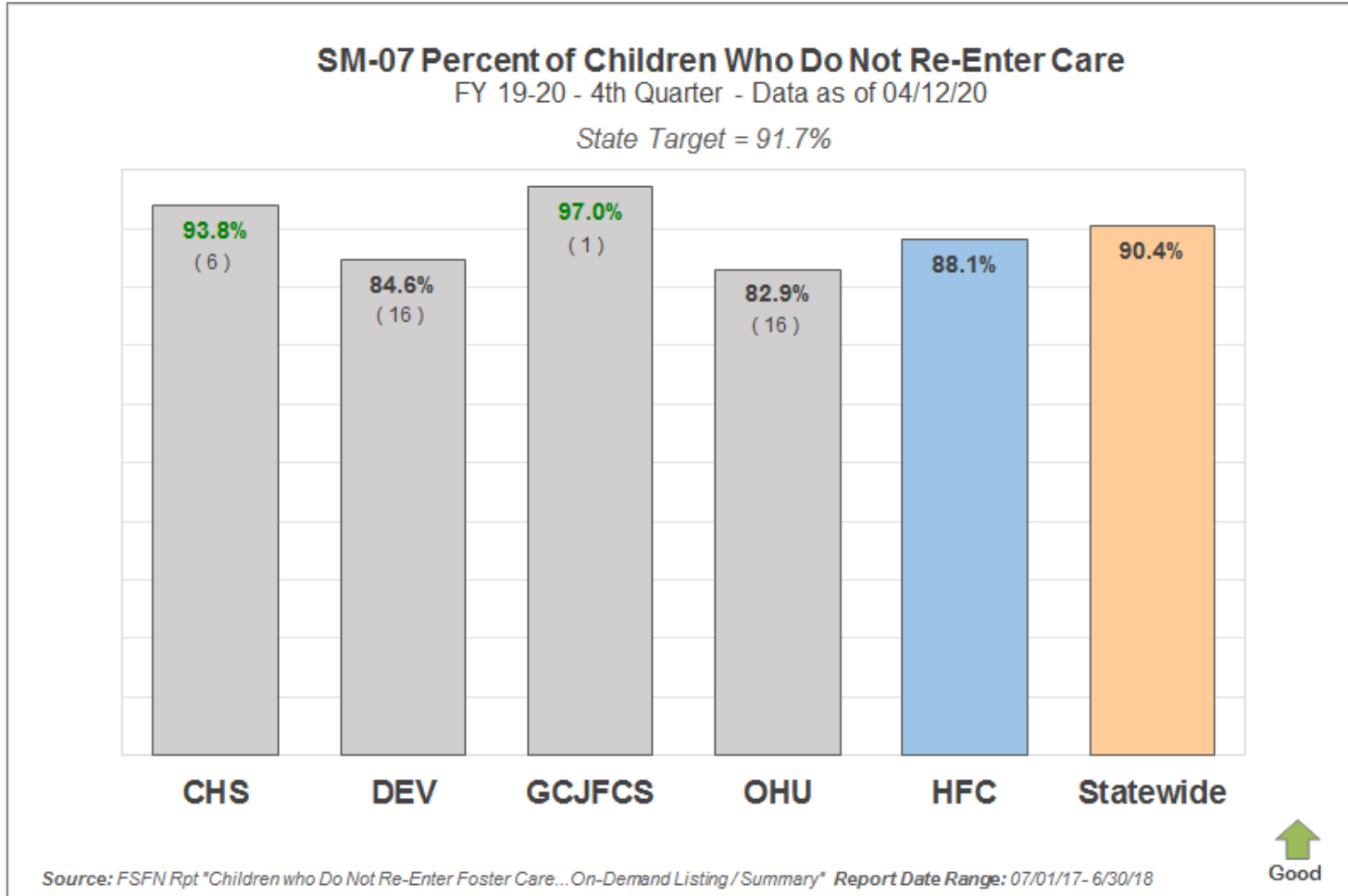
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - <u>4th Qtr</u> as of 07/05/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	60	113	53.1% 
DEV	68	124	54.8% 
OHU	43	92	46.7% 
<b>HFC Total</b>	<b>171</b>	<b>329</b>	<b>52.0%</b>

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

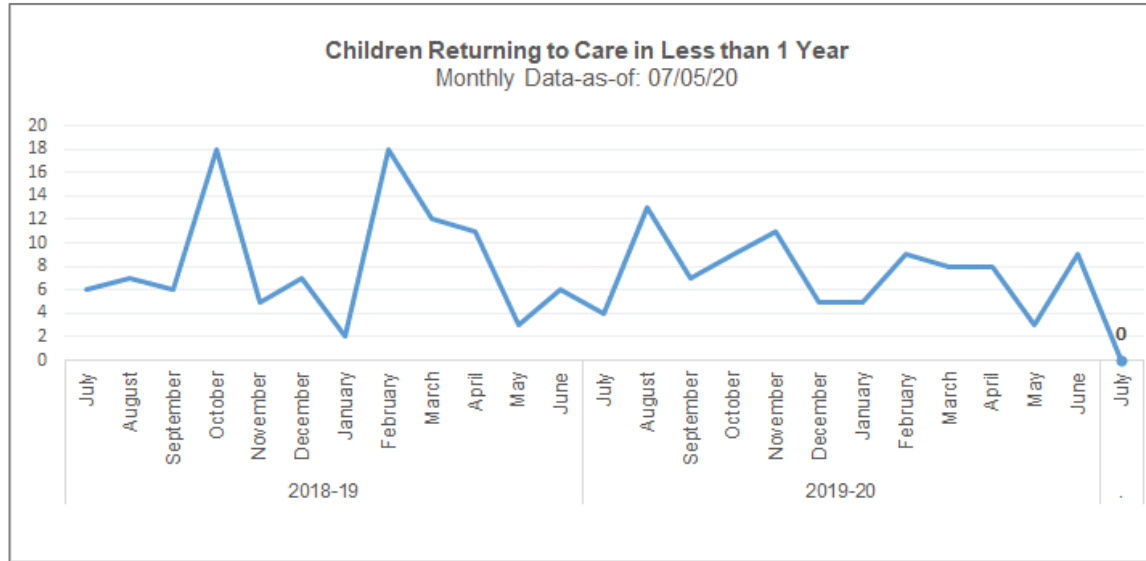
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 06/29/20 - 07/05/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	6/30/2020	141836-DEV	6/11/2013	4/25/2016	34	50	3.0 - 4.9 yrs	Y	62%
DEV	6/30/2020	141836-DEV	6/11/2013	4/25/2016	34	50	3.0 - 4.9 yrs	Y	56%

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/06/20



## Scorecard Measure 12 – Separated Siblings

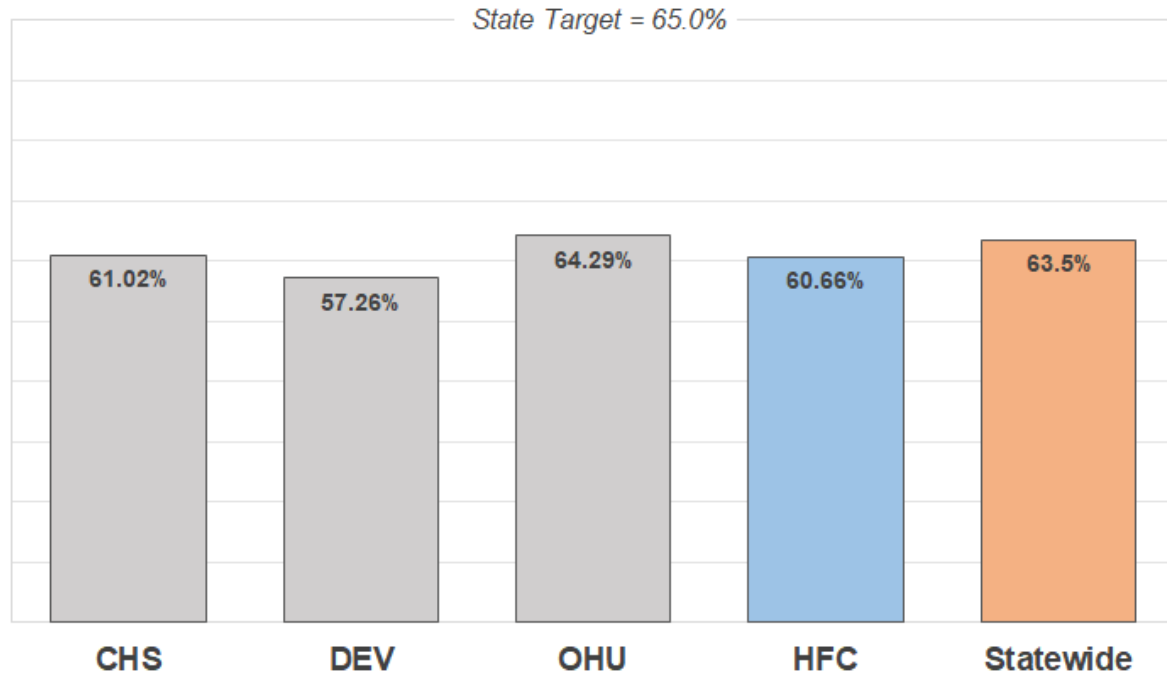
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	72	118	61.02%
DEV	67	117	57.26%
OHU	63	98	64.29%
HFC	202	333	60.66%

### SM-12 Percent of Sibling Groups Placed Together

FY 19-20 - 4th Quarter - Data as of 07/05/20



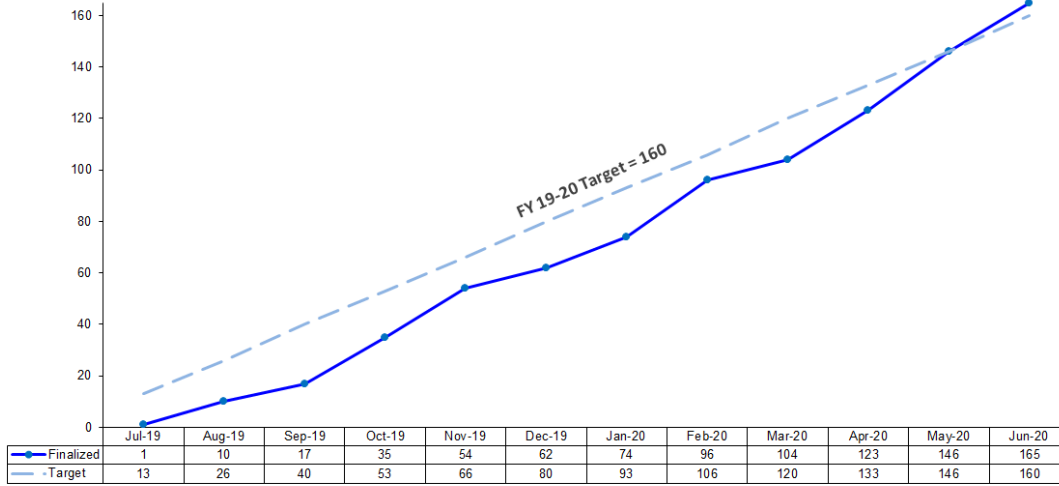
Source: FSN Rpt \*Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary\* Report Date Range: 07/06/20



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

**Heartland for Children - DCF Circuit 10**  
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: June 29, 2020

**Adoption Target Achieved!**

**Adoption Finalizations Credited to HFC**  
19-20 Fiscal Year-to-Date 06/29/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	8	43	6	49	87.8%	30.2%
DEV	4	43	13	56	76.8%	37.2%
OHU	0	79	0	55	143.6%	19.0%
<b>Total</b>	<b>12</b>	<b>165</b>	<b>Achieved</b>	<b>160</b>	<b>103.1%</b>	<b>26.7%</b>





# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2020-21 as of July 06, 2020

## CLS WEEKLY SHELTER REPORT - FY 2020-2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	20/21 Totals
<b># of Shelter Hearings</b>													
Polk	4												4
Highlands	1												1
Hardee	0												0
Total	5												5
<b># Children Removed</b>													
Polk	12												12
Highlands	1												1
Hardee	0												0
Total	13												13
<b>Total Children Denied Shelter</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed with Relative</b>													
Polk	12												12
Highlands	0												0
Hardee	0												0
Total	12												12
<b># Children Placed with Non Relative</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed with Fictive Kin</b>													
Polk	0												0
Highlands	0												0
Hardee	0												0
Total	0												0
<b># Children Placed in Foster Care</b>													
Polk	0												0
Highlands	1												1
Hardee	0												0
Total	1												1

## % of Children Sheltered Placed in Foster Care

Data as of 07/06/2020

Month	15-16	16-17	17-18	18-19	19-20	20-21
Jul	34.7%	32.0%	29.5%	29.7%	32.1%	7.7%
Aug	34.0%	28.7%	16.0%	23.3%	20.9%	
Sep	27.1%	22.8%	37.5%	22.7%	15.2%	
Oct	29.3%	27.4%	33.3%	29.4%	23.3%	
Nov	19.2%	28.6%	33.8%	39.6%	18.8%	
Dec	21.3%	16.0%	25.0%	26.0%	14.9%	
Jan	21.2%	23.9%	25.0%	13.6%	12.9%	
Feb	17.6%	16.3%	25.5%	19.8%	14.7%	
Mar	30.0%	15.8%	35.6%	26.2%	30.6%	
Apr	29.7%	33.8%	29.7%	10.0%	11.9%	
May	56.3%	27.4%	31.3%	20.8%	25.0%	
Jun	41.0%	32.0%	25.5%	21.2%	28.3%	
<b>FY Total</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.1%</b>	<b>20.7%</b>	<b>7.7%</b>

## Shelter Count for the Week of July 01 - July 06, 2020

	Polk	Highlands	Hardee
Shelters	4	1	
Children Removed	12	1	
Placed w/ a Relative	12		
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care		1	



# Case Transfer Staffing Data

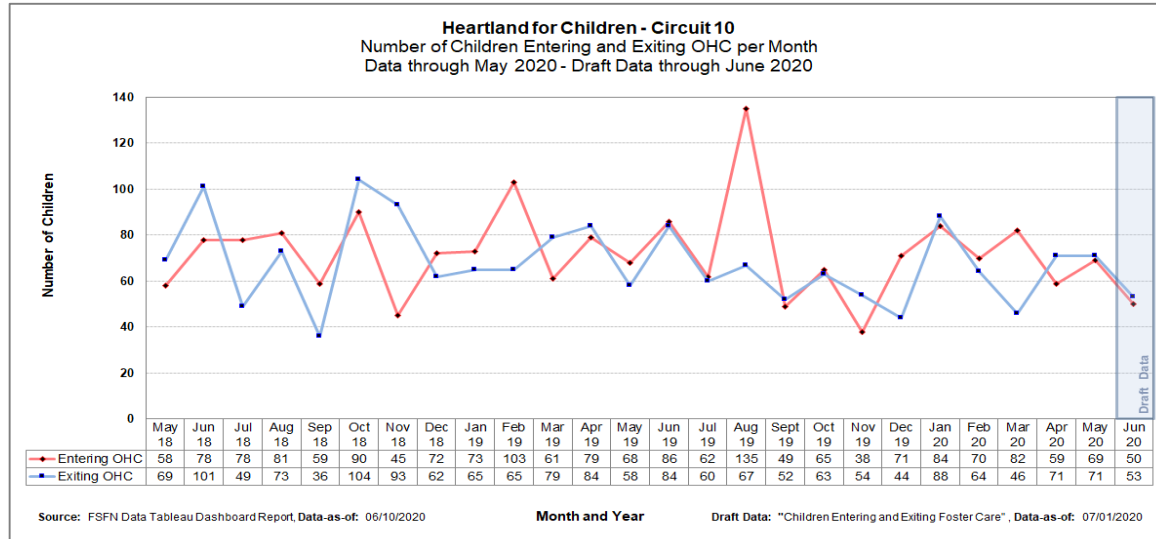
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 06/29/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Number of Children</b>															
CHS	55	28	47	44	20	19	21	33	38	25	51	28	409	460	349
Devereux	38	48	23	42	21	35	41	36	43	42	33	36	438	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24	5	11	176	196	253
One Hope	37	63	38	44	37	39	41	52	64	41	32	24	512	548	527
<b>Total</b>	<b>152</b>	<b>153</b>	<b>125</b>	<b>142</b>	<b>95</b>	<b>110</b>	<b>110</b>	<b>131</b>	<b>165</b>	<b>132</b>	<b>121</b>	<b>99</b>	<b>1535</b>	<b>1686</b>	<b>1478</b>
<b>Out of Home Care</b>															
CHS	32	17	31	16	10	11	18	21	21	13	28	22	240	262	226
Devereux	20	28	12	34	9	17	28	21	24	19	20	20	257	281	219
OHU Polk	9	6	8	11	5	3	6	3	13	13	10	10	100	116	104
One Hope	5	17	5	12	13	7	11	12	14	6	2	2	106	129	133
<b>Total</b>	<b>66</b>	<b>68</b>	<b>56</b>	<b>73</b>	<b>37</b>	<b>38</b>	<b>63</b>	<b>57</b>	<b>72</b>	<b>51</b>	<b>53</b>	<b>54</b>	<b>688</b>	<b>794</b>	<b>741</b>
<b>In - Home Judicial</b>															
CHS	4	0	0	3	6	3	7	8	10	5	1	1	38	48	35
Devereux	2	5	1	2	1	7	4	5	5	1	6	0	40	37	27
OHU Polk	6	5	1	0	5	6	1	3	6	7	1	0	40	20	20
One Hope	2	2	1	0	0	0	0	0	0	3	0	0	8	11	24
<b>Total</b>	<b>14</b>	<b>12</b>	<b>3</b>	<b>5</b>	<b>12</b>	<b>16</b>	<b>6</b>	<b>8</b>	<b>21</b>	<b>20</b>	<b>8</b>	<b>1</b>	<b>126</b>	<b>116</b>	<b>106</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	17	6	14	18	3	0	0	7	2	2	14	4	85	110	48
Devereux	4	18	6	6	6	9	6	3	13	19	6	15	112	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4	1	1	31	52	44
One Hope	0	1	5	3	2	0	0	6	9	2	4	0	32	41	49
<b>Total</b>	<b>23</b>	<b>23</b>	<b>33</b>	<b>24</b>	<b>16</b>	<b>12</b>	<b>6</b>	<b>20</b>	<b>24</b>	<b>27</b>	<b>25</b>	<b>20</b>	<b>260</b>	<b>296</b>	<b>207</b>
<b>OCS / IOPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30	24	21	354	363	313
<b>Total</b>	<b>30</b>	<b>42</b>	<b>27</b>	<b>32</b>	<b>21</b>	<b>31</b>	<b>25</b>	<b>33</b>	<b>38</b>	<b>30</b>	<b>24</b>	<b>21</b>	<b>354</b>	<b>363</b>	<b>315</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	2	0	2	0	3	1	0	0	0	8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0	0	0	10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0	0	0	8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2
<b>Total</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>7</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>26</b>	<b>62</b>	<b>47</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

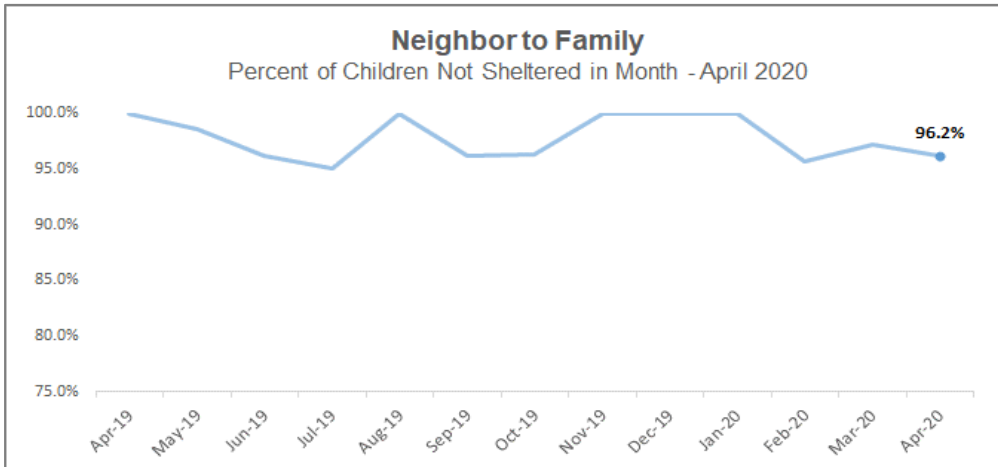
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

*“Worked really well around my working time.”*

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/30/20 through 07/06/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	3
CPI - Family Support	31	76
Specialized - Family Support	6	21
Prevention - Comm. Referral	22	49
Special Conditions Report	2	5
Nurturing Parenting	34	69
<b>NTF - Total Services</b>	<b>96</b>	<b>223</b>

NTF - Housing Resource Numbers	
Data since Inception to 07/06/20	
Referral Agency	Referrals
Children's Home Society (CHS)	31
Devereux (DEV)	14
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
<b>Total Housing Referrals</b>	<b>53</b>

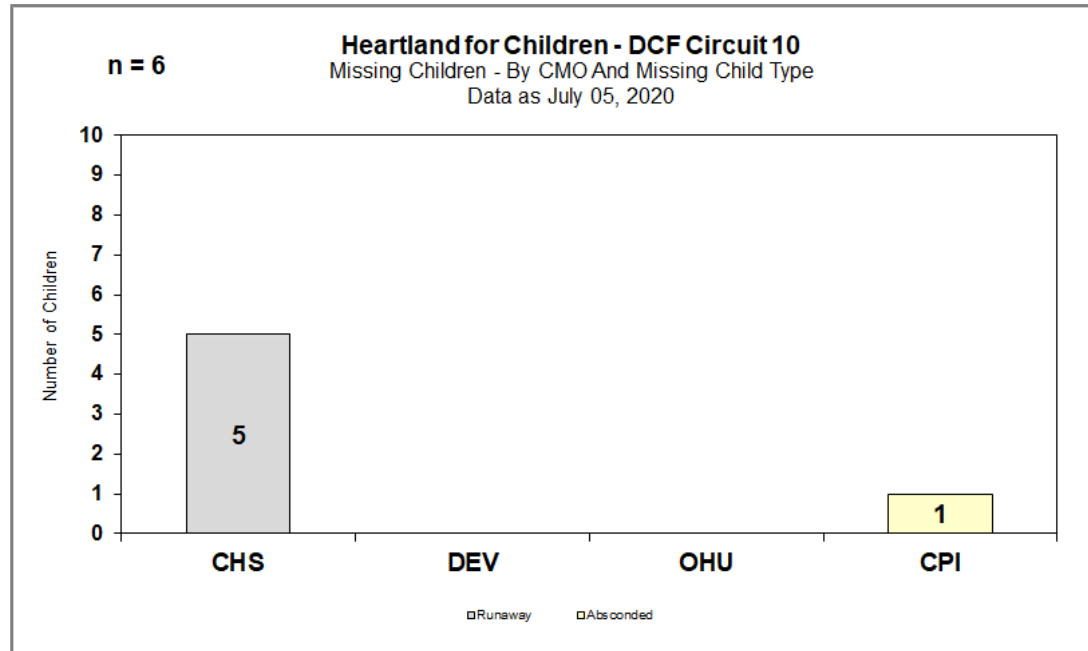


Referral Status and Housing Results	
Referrals - Active	7
Referrals - Closed	46
<b>Total Families Housed</b>	<b>9 Families</b>
<b>Total Children Housed</b>	<b>24 Children</b>



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

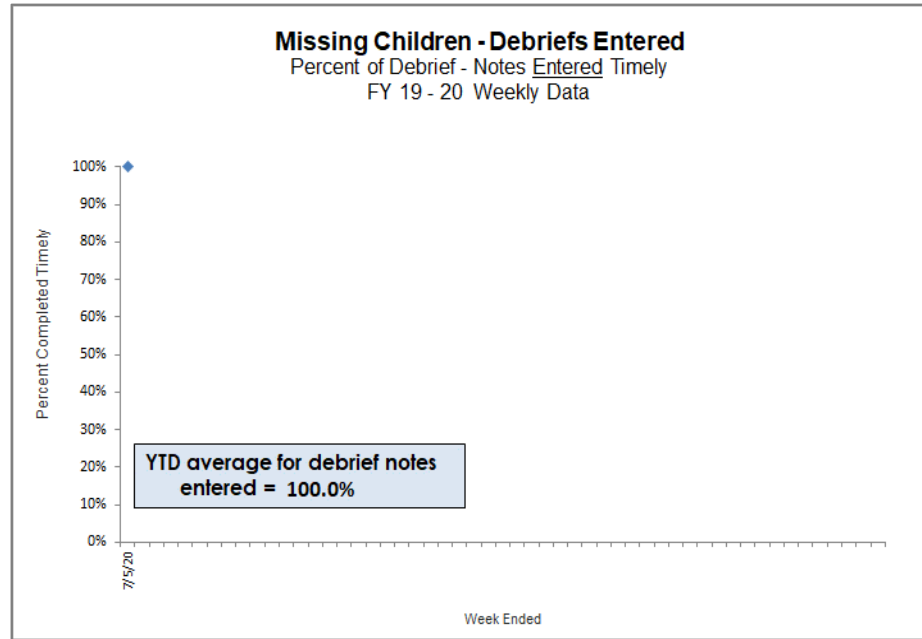
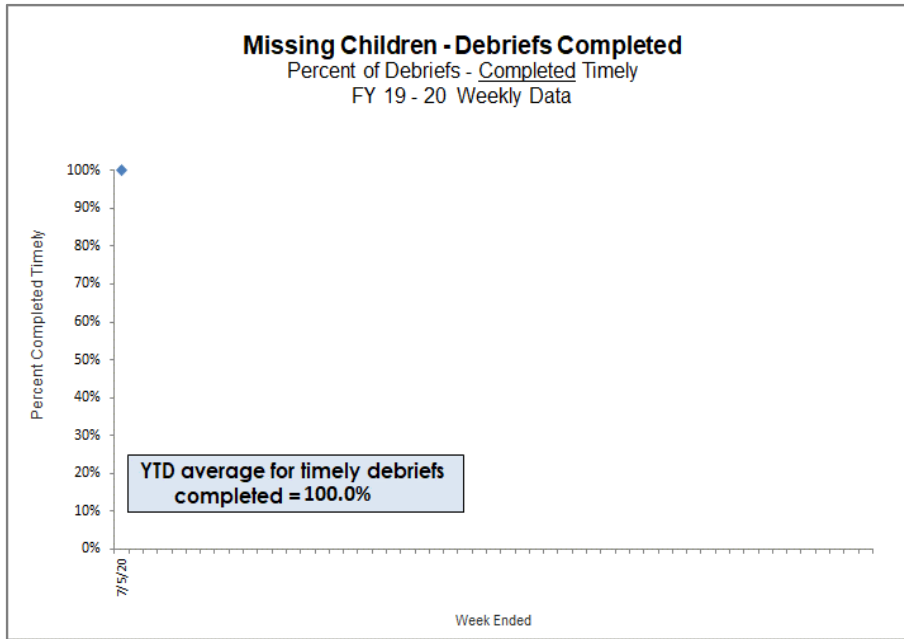


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Mar 2020 (m/end)	-	25	-	100%	-	17	
Apr 2020 (m/end)	-	33	-	100%	-	33	
May 2020 (m/end)	-	28	-	96%	-	28	
Jun 2020 (m/end)	-	22	-	95%	-	20	CPI
<b>7/5/2020</b>	<b>6</b>	<b>2</b>	<b>100%</b>	<b>100%</b>	<b>0</b>	<b>4</b>	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 06/29/2020 through 07/05/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV	2	2	2	100%	2		2	100%
OHU	2	2	2	100%	2		2	100%
PI				-				-
<b>Total</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>100%</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>100%</b>



# Missing Children – Attempts to Locate

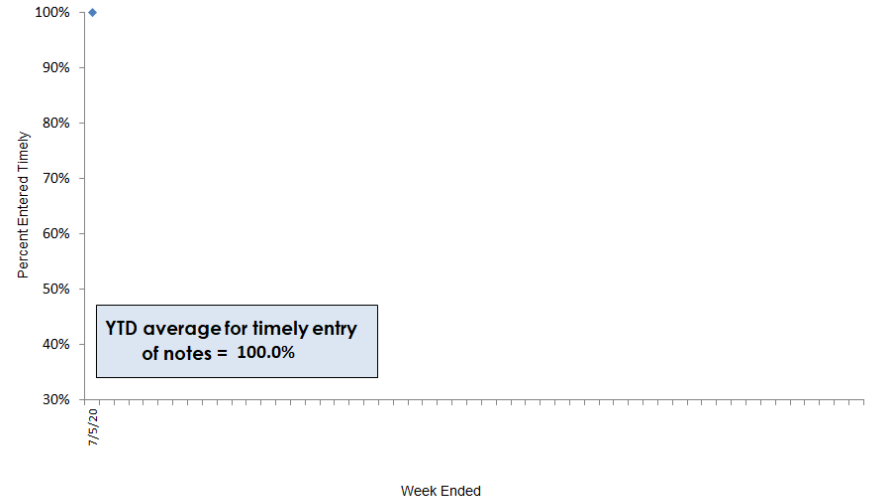
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 06/29/2020 through 07/05/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	4	4	4	100%	4		4	100%
DEV				-				-
OHU	1	1	1	100%	1		1	100%
PI				-				-
<b>Total</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>100%</b>

**Attempts to Locate Missing Children**  
Percent of Required Attempts Completed Timely  
FY 19 - 20 Weekly Data



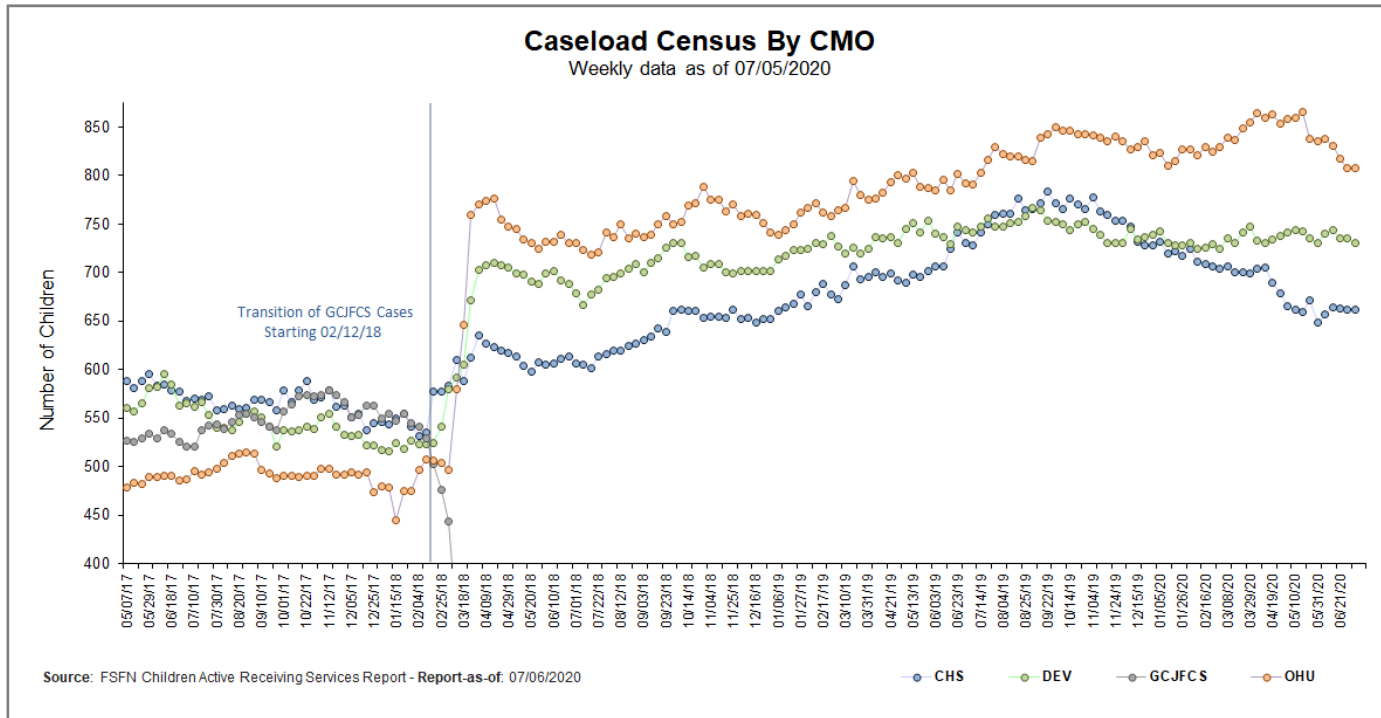
**Attempts to Locate Missing Children**  
Percent of All Attempts - Note Entered Timely  
FY 19 - 20 Weekly Data



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/31/2020	6/7/2020	6/14/2020	6/21/2020	6/28/2020	7/5/2020
CHS	648	657	664	663	662	662
DEV	730	740	744	735	735	730
OHU	836	838	831	817	808	808
<b>HFC Total</b>	<b>2214</b>	<b>2235</b>	<b>2239</b>	<b>2215</b>	<b>2205</b>	<b>2200</b>



# Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/28/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	6	1	18	9	0	34	19.5
DEV	1	5	5	3	13	27	27.2
OHU	6	7	14	4	6	37	21.8
# of CMs	13	13	37	16	19	98	22.5

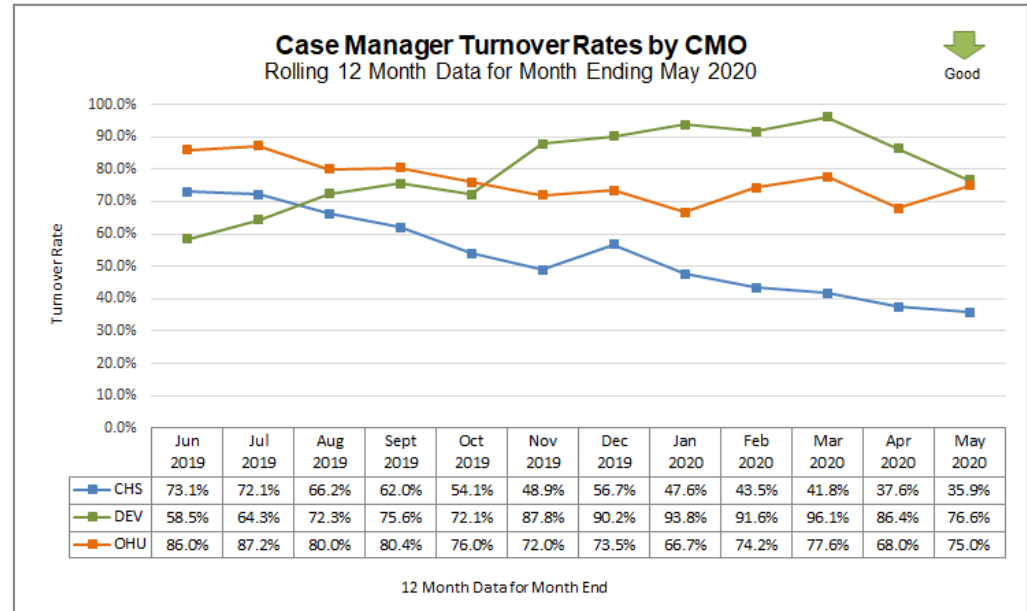
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	34	7	20.6%
DEV	27	6	22.2%
OHU	37	13	35.1%
HFC	98	26	26.5%

\* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

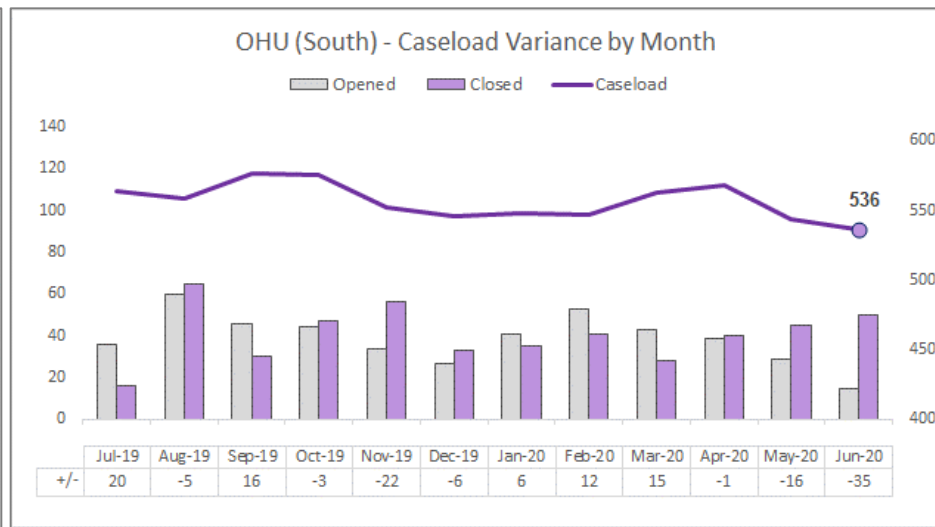
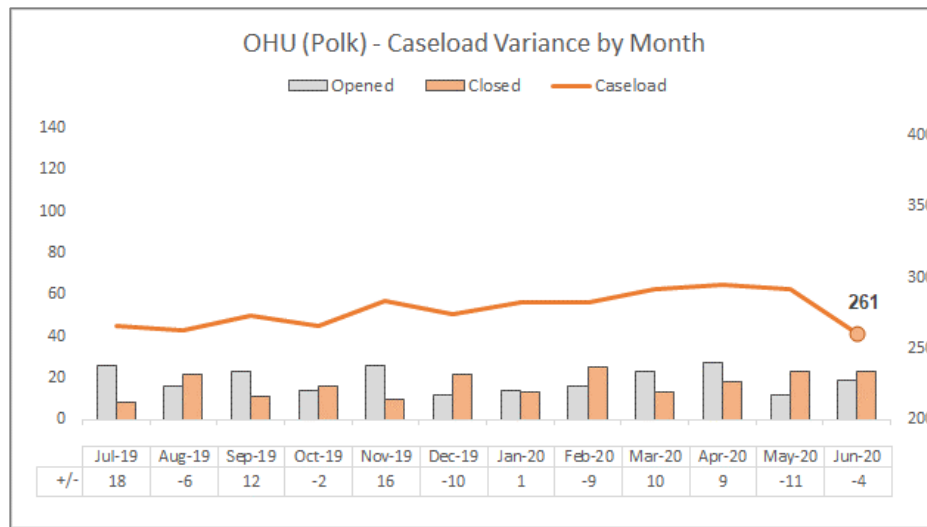
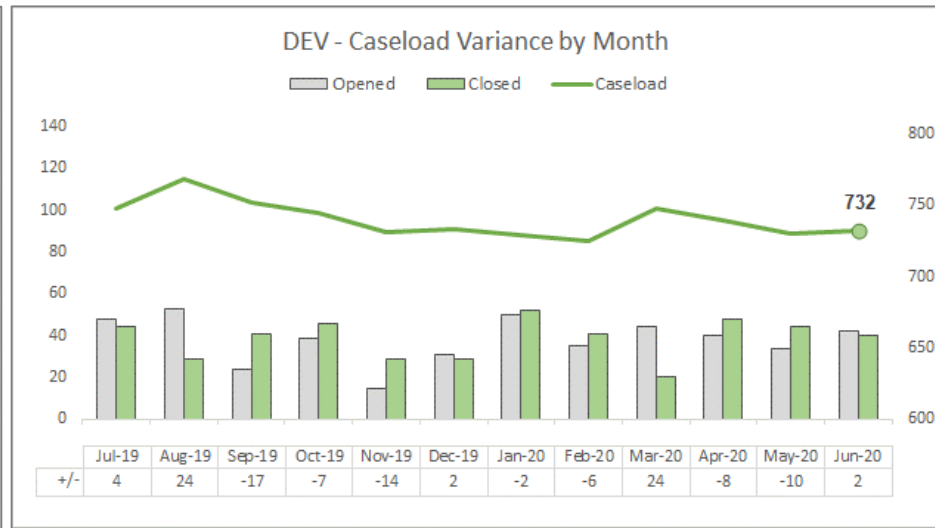
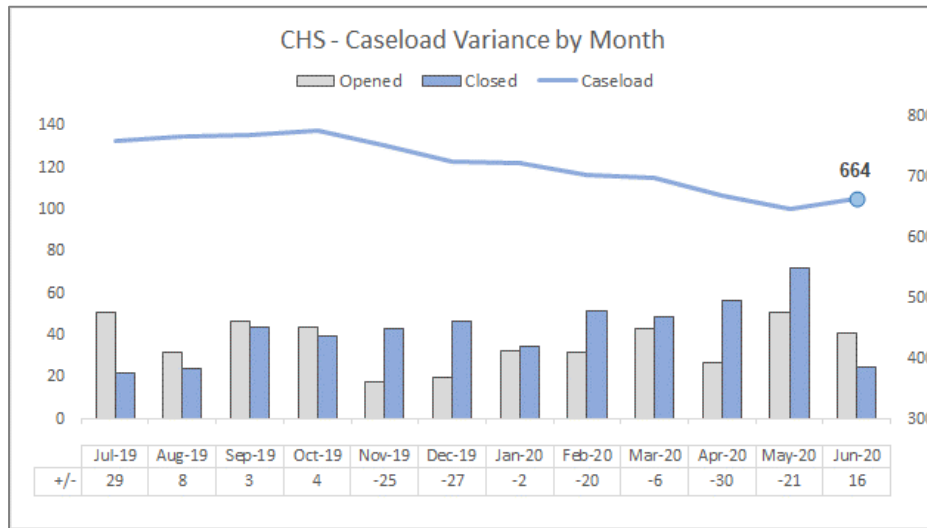
Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	35.9%	44.4%
DEV	76.6%	26.1%
OHU	75.0%	60.0%





# Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 06/30/20)

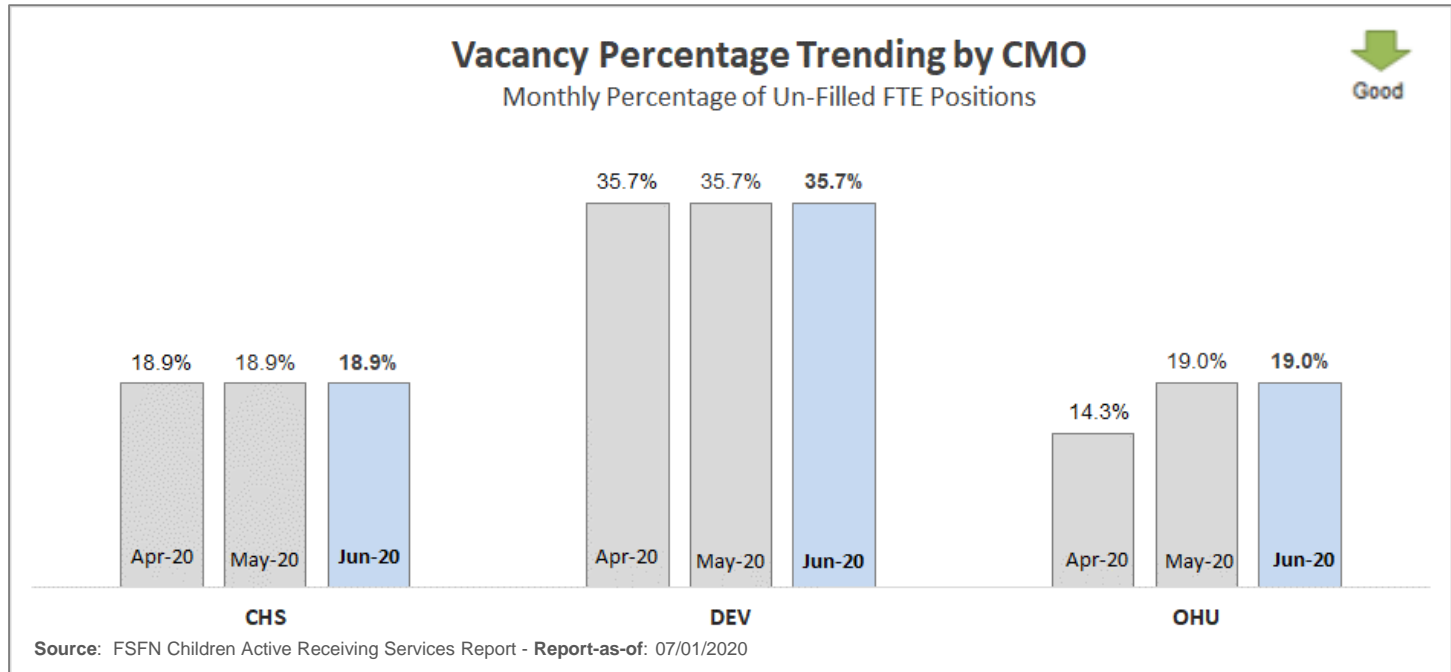


Source: FSFN Children Active Receiving Services Report - Report-as-of: 07/01/2020



# Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	30	81.08%	<b>18.92%</b>
DEV	42	27	64.29%	<b>35.71%</b>
OHU	42	34	80.95%	<b>19.05%</b>
<b>HFC Total*</b>	<b>121</b>	<b>91</b>	<b>75.21%</b>	<b>24.79%</b>

\* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 07/05/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	460	100.0%	96.1%	83.9%	98.7%	92.9%
DEV	486	100.0%	94.2%	77.4%	92.4%	88.0%
OHU	379	100.0%	99.2%	87.7%	97.1%	94.7%
<b>HFC</b>	<b>1325</b>	<b>100.0%</b>	<b>96.3%</b>	<b>82.6%</b>	<b>95.9%</b>	<b>91.6%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 07/05/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	18	43	6
DEV	0	28	65	37
OHU	0	3	28	11
<b>Total</b>	<b>0</b>	<b>49</b>	<b>136</b>	<b>54</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 07/05/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	445	462	96.3% ★
DEV	459	479	95.8% ★
OHU	376	378	99.5% ★
<b>Total</b>	<b>1280</b>	<b>1319</b>	<b>97.0%</b>

Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 07/05/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	224	267	83.9%
DEV	224	287	78.0%
OHU	200	226	88.5%
<b>Total</b>	<b>648</b>	<b>780</b>	<b>83.1%</b>

Reduction in Dental Visits Required to Meet Measure from **102** to **93** Appointments

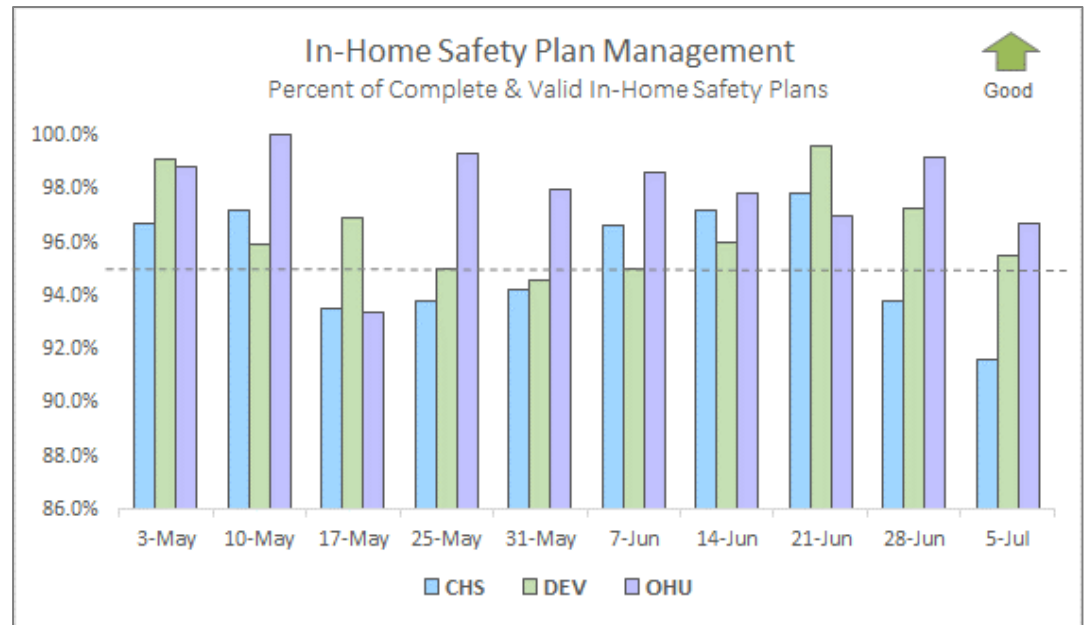
CHS – 74, DEV – 91, OHU – 64; Children who Received Dental Services in June



# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1<sup>st</sup>)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	15	164	179	91.6%
DEV	10	213	223	95.5% ★
OHU	4	119	123	96.7% ★
<b>HFC Total*</b>	<b>29</b>	<b>496</b>	<b>525</b>	<b>94.48%</b>

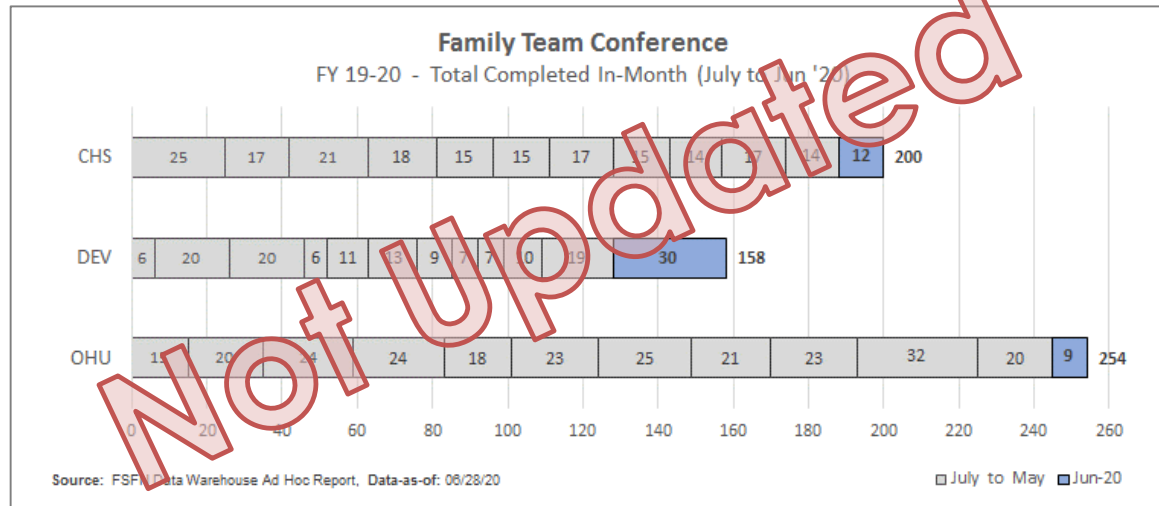


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 07/05/20



## Family Team Conferences Completed

FY19-20 – July 2019 to June 2020



## Monthly Birth Parent Contacts



Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 06/01/20 to 06/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	217	152	70.0%	158	91	57.6%	63.8%★
DEV	213	156	73.2%	140	71	50.7%	62.0%★
OHU	176	141	80.1%	108	60	55.6%	67.8%★
<b>TOTAL</b>	<b>606</b>	<b>449</b>	<b>74.09%</b>	<b>406</b>	<b>222</b>	<b>54.68%</b>	<b>64.4%</b>

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 07/05/20



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 06/29/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	2	3		7
DEV					0 
OHU					0 
<b>Total</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>7</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List				
Data as of 07/06/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 06/28/20				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV		1	3	4
OHU		2	1	3
CPI			6	6
NTF			0	0
SCARF		3		3
<b>Total</b>	<b>0</b>	<b>6</b>	<b>12</b>	<b>18</b>

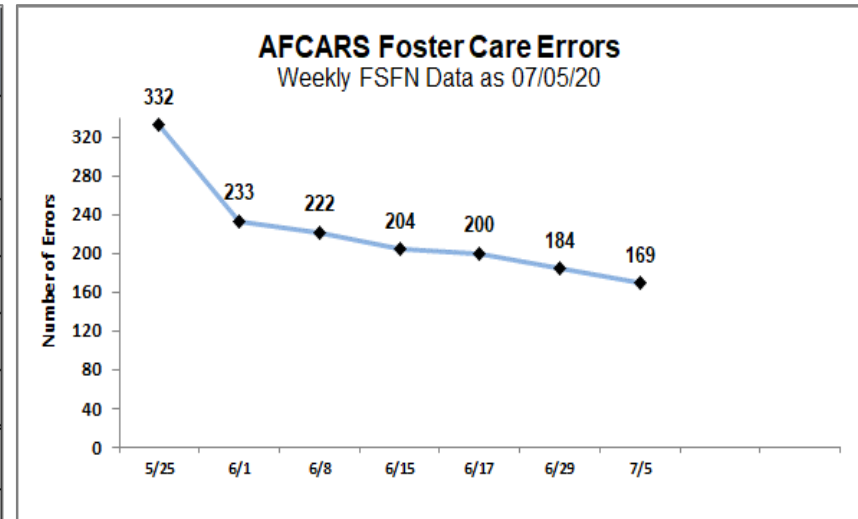
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	5/21/2020	6/31/2020	6/8/2020	6/14/2020	6/21/2020	6/28/2020
CHS	7	18	2	2	2	2
DEV	11	5	13	4	3	4
OHU	16	2	3	2	8	3
CPI	5	4	0	2	15	6
NTF	0	1	0	0	2	0
SCARF	6	8	1	3	3	3
<b>Total</b>	<b>45</b>	<b>38</b>	<b>19</b>	<b>13</b>	<b>33</b>	<b>18</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			22		17	12	51
DEV			30		20	11	61
OHU			34		3	12	49
CPI	3	5					8
<b>Total</b>	<b>3</b>	<b>5</b>	<b>86</b>	<b>0</b>	<b>40</b>	<b>35</b>	<b>169</b>

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 07/06/20



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS	1		1	
DEV		1	2	
OHU			4	
<b>HFC TOTAL</b>	1	1	7	0

## CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 07/05/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	305	314	97.1%
DEV	17	336	353	95.2%
OHU	3	249	252	98.8%
<b>HFC Total</b>	<b>29</b>	<b>890</b>	<b>919</b>	<b>96.8%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 07/05/20			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	42	49	85.7%
DEV	46	46	100.0% ★
OHU	35	35	100.0% ★
<b>HFC TOTAL</b>	<b>123</b>	<b>130</b>	<b>94.6%</b>

FY 19-20 Target = 95% and above.





## Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 6/30/20

Service Provider	Available Openings
Peace River - Home to Stay	12 – Polk 3 – Highlands & Hardee
Youth Villages	5 - Polk



“You can’t calm the storm. So stop trying.  
What you can do is calm yourself.  
The storm will pass.”

~ Timber Hawkeye



# RESOURCE NEWS FLASH... July 8, 2020

## Mental Health Resources

**The Impact of Trauma on Youth with Intellectual and Developmental Disabilities** – The fact sheet in the link below provides information on the effect that trauma may have on youth with intellectual and developmental disabilities (IDD). This fact sheet offers providers information on IDD and trauma, communication and trauma-related behavior, IDD and systems of care, screening and assessment for youth with IDD, diagnostic criteria, treatment, and resilience and recovery for youth with IDD who have experienced trauma.

Go to

[www.nctsn.org/resources/the-impact-of-trauma-on-youth-with-intellectual-and-developmental-disabilities-a-fact-sheet-for-providers?utm\\_source=ebulletin&utm\\_medium=email&utm\\_campaign=nctsn-ebulletin](http://www.nctsn.org/resources/the-impact-of-trauma-on-youth-with-intellectual-and-developmental-disabilities-a-fact-sheet-for-providers?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin).

**Family Support Warm Line** – Children Home Society of Florida's *Family Support Warm Line* is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit [www.chsfl.org/support](http://www.chsfl.org/support).

## Health Resources

**Polk County Testing Sites** – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County. [www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites](http://www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites)

**COVID-19 Info** – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

## Domestic Violence Victim Resources

**Staying Safe during COVID-19** – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below. <https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and <https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

## Parenting Resources

### Simple Activities for Children and Adolescents –

For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to

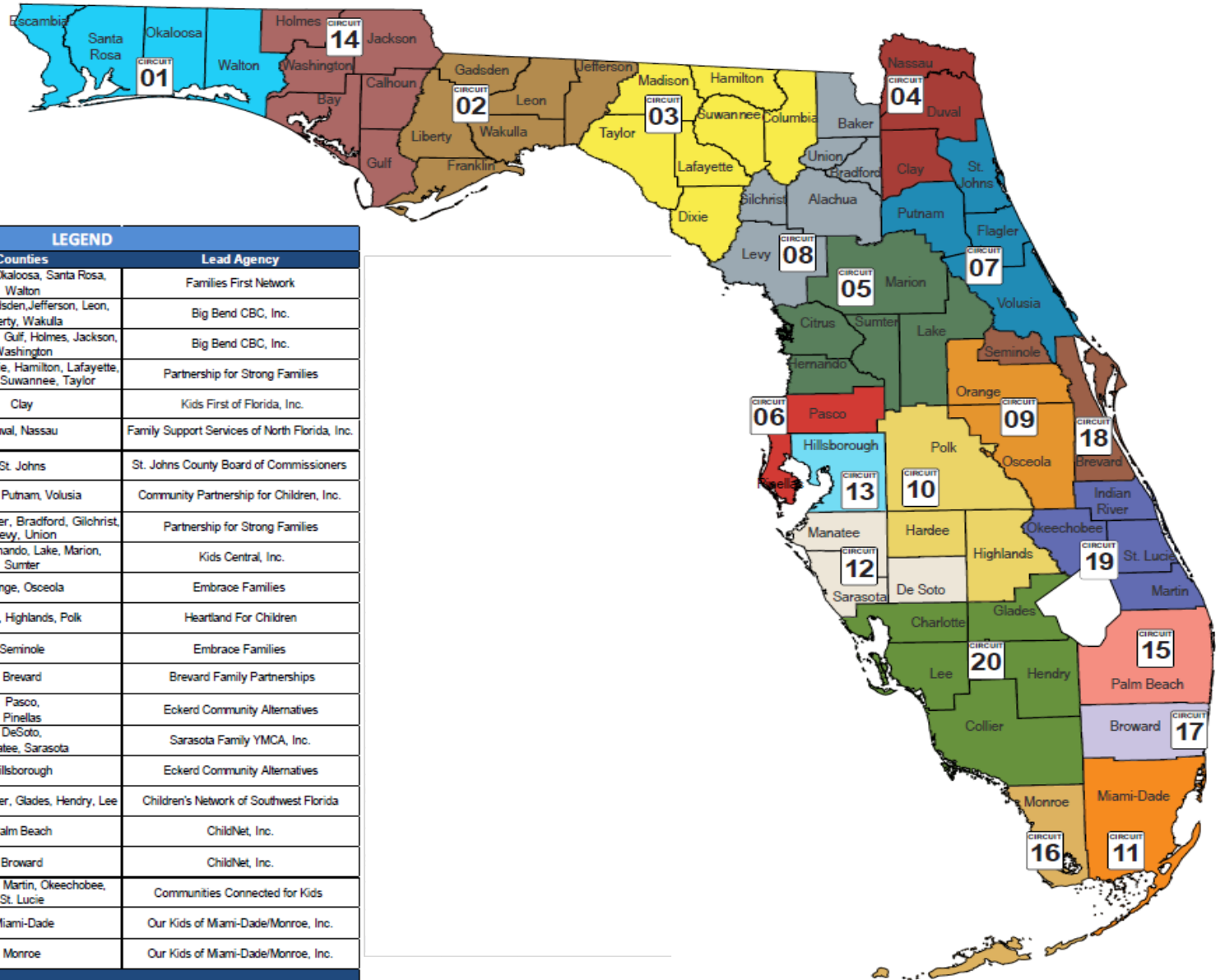
[www.nctsn.org/resources/simple-activities-children-and-adolescents?utm\\_source=ebulletin&utm\\_medium=email&utm\\_campaign=nctsn-ebulletin](http://www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin).



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.