



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, July 05, 2017 at 10 a.m.

Data for Week Ended
Sunday, July 02, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2017 to March 31, 2017

| CBC Lead Agency Scorecard Performance Table | Safety | | | | Permanency | | | | Well-Being | | | |
|---|--|---|---|---|--|--|---|--|---|--|---|---|
| Measures | 1. Rate of Abuse per day while in foster care. | 2. Percent of children who are not neglected or abused during in-home services. | 3. Children who are not neglected or abused after receiving services. | 4. Children under supervision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-of-home care who have received medical services in the last 12 months. | 10. Children in out-of-home care who have received dental services within the last 7 months. | 11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education. | 12. Children placed with all of their siblings who are also under court jurisdiction. |
| Standard | 8.5 | 95.0% | 95.0% | 99.5% | 40.5% | 43.6% | 91.7% | 4.12 | 95.0% | 95.0% | 80.0% | 65.0% |
| Reporting Period | 02/01/16 - 01/31/17 | 11/01/16 - 01/31/17 | 05/01/16 - 07/31/16 | 01/01/17 - 03/31/17 | 01/01/16 - 03/31/16 | 4/1/2016 | 01/01/15 - 03/31/15 | 04/01/16 - 03/31/17 | 12/31/2016 | 12/31/2016 | 04/01/16 - 03/31/17 | 3/31/2017 |
| Big Bend CBC (Circuit 2 & 14) | 9.13 | 97.0% | 96.4% | 99.8% | 38.6% | 52.0% | 91.8% | 3.64 | 99.1% | 95.8% | 78.7% | 68.6% |
| Brevard Family Partnership | 14.86 | 98.3% | 92.5% | 99.8% | 35.8% | 45.5% | 91.0% | 3.66 | 96.8% | 93.8% | 86.2% | 69.6% |
| ChildNet Inc | 10.55 | 96.3% | 95.6% | 99.9% | 33.8% | 54.6% | 88.2% | 3.36 | 96.8% | 95.9% | 89.6% | 56.8% |
| ChildNet Palm Beach | 12.67 | 99.8% | 94.7% | 99.9% | 49.4% | 55.8% | 92.8% | 3.62 | 97.9% | 93.4% | 91.1% | 57.7% |
| Children's Network of SW Florida | 22.58 | 98.0% | 93.6% | 99.7% | 42.0% | 48.9% | 91.3% | 6.21 | 93.8% | 89.6% | 87.7% | 61.7% |
| Community Based Care (Cir #9) | 10.78 | 97.5% | 95.6% | 99.7% | 46.7% | 55.9% | 93.9% | 4.13 | 96.6% | 93.1% | 85.0% | 63.7% |
| Community Based Care (Cir #18) | 10.84 | 95.6% | 100.0% | 99.9% | 31.9% | 62.0% | 86.2% | 3.41 | 94.6% | 90.9% | 75.0% | 63.1% |
| Community Partnership for Childr. | 9.18 | 95.6% | 95.3% | 99.5% | 33.6% | 52.0% | 82.6% | 3.42 | 94.9% | 80.9% | 73.5% | 58.9% |
| Devereux CBC of Okeechobee | 8.82 | 95.9% | 97.4% | 99.9% | 44.1% | 65.7% | 97.8% | 4.02 | 98.7% | 93.3% | 85.0% | 68.4% |
| Eckerd Community Alternatives | 8.52 | 97.7% | 98.0% | 99.9% | 47.6% | 51.0% | 91.0% | 4.13 | 99.1% | 95.8% | 91.8% | 65.5% |
| Eckerd Community Hillsborough | 10.44 | 96.3% | 96.7% | 99.9% | 42.6% | 49.8% | 93.3% | 5.33 | 99.0% | 97.2% | 95.7% | 65.2% |
| Families First Network | 8.3 | 97.8% | 93.0% | 99.8% | 33.7% | 51.3% | 93.3% | 6.02 | 93.4% | 84.0% | 80.4% | 61.5% |
| Family Integrity Program | 8.16 | 96.5% | 88.8% | 100.0% | 35.2% | 54.7% | 100.0% | 3.13 | 93.4% | 78.7% | 75.0% | 77.5% |
| Family Support Services North Fla | 7.81 | 96.0% | 91.9% | 99.9% | 44.0% | 69.9% | 88.0% | 4.01 | 98.6% | 96.0% | 96.6% | 69.6% |
| Heartland For Children | 9.34 | 98.6% | 95.1% | 99.8% | 41.6% | 55.9% | 91.9% | 3.04 | 99.2% | 95.8% | 89.6% | 63.4% |
| Kids Central, Inc. | 10.4 | 97.6% | 94.4% | 99.7% | 38.0% | 47.1% | 83.5% | 4.07 | 96.9% | 90.7% | 83.6% | 69.8% |
| Kids First of Florida, Inc. | 12.45 | 96.2% | 95.4% | 99.9% | 32.4% | 55.1% | 78.5% | 1.67 | 96.3% | 93.1% | 100.0% | 68.9% |
| Our Kids of Miami-Dade | 8.91 | 99.3% | 98.6% | 99.5% | 42.3% | 53.1% | 92.3% | 5.38 | 98.0% | 94.8% | 87.2% | 57.5% |
| Partnership for Strong Families | 10.31 | 98.6% | 96.8% | 99.8% | 52.4% | 58.0% | 95.0% | 3.48 | 98.4% | 92.5% | 95.2% | 65.5% |
| Sarasota Y/Safe Children Coali... | 12.19 | 96.1% | 97.8% | 99.8% | 47.4% | 50.5% | 93.5% | 4.43 | 96.6% | 76.6% | 91.6% | 70.9% |
| Statewide | 10.83 | 97.3% | 95.5% | 99.8% | 41.4% | 53.4% | 90.9% | 4.33 | 97.2% | 92.2% | 87.6% | 63.9% |
| Red Zone | 8.85 | 92.9% | 92.9% | 98.9% | 36.3% | 39.2% | 90.8% | 4.54 | 89.9% | 89.9% | 69.9% | 60.0% |



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 06/01/17 - 06/30/17 | | |
|---|---|------------------------------|
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 3 | 99.96% |
| DEV | 3 | 99.98% |
| GCJFCS | 4 | 99.96% |
| OHU | | 100.00% |
| Total | 10 | 99.97% |
| *Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/02/17 | | |

| # of Children Not Seen, Month of June 2017 | |
|---|--------------|
| # Not Seen | Agency |
| | CHS |
| 2 | DEV |
| 1 | GCJFCS |
| 1 | OHU |
| 6 | CPI |
| 10 | Total |
| Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 7/02/17 | |



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

| Reunifications Entered into FSFN: Week of 06/26/17 thru 07/02/17 | | | |
|---|-----------|-----------|-----------|
| Agency | Timely | Un-Timely | Total |
| CHS | 3 | | 3 |
| DEV | 1 | | 1 |
| GCJFCS | 6 | 3 | 9 |
| OHU | 1 | | 1 |
| Total | 11 | 3 | 14 |

| Scorecard Measure #5 - 04/01/16 to 06/30/16 Children Achieving Permanency within 0 - 12 Mths FY 16-17 - <u>4th Qtr</u> as of 07/02/17 | | | |
|---|------------------------------|------------------------------------|---------------------------------|
| Agency | Permanency within 12 mths | Total Children out-of-home care | Percent Timely Reunification |
| CHS | 28 | 56 | 50.0% |
| DEV | 16 | 39 | 41.0% |
| GCJFCS | 25 | 62 | 40.3% |
| OHU | 9 | 33 | 27.3% |
| Total | 78 | 190 | 41.1% |

| Scorecard Measure #6 - 07/01/16 to 06/30/17 Children Achieving Permanency within 12 - 24 Mths FY 16-17 - <u>4th Qtr</u> as of 07/02/17 | | | |
|--|---------------------------------|----------------------------------|---------------------------------|
| Agency | Permanency within 12-24 mths | Total Children LOS 12-24 mths | Percent Timely Reunification |
| CHS | 43 | 81 | 53.1% |
| DEV | 35 | 73 | 47.9% |
| GCJFCS | 42 | 66 | 63.6% |
| OHU | 33 | 43 | 76.7% |
| HFC | 153 | 263 | 58.2% |

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

| FY 16-17 Children Returning to Care June Removals as of 07/02/17 | | | | | |
|---|-------------------------|-----------|-----------|----------|-----------|
| Agency | Length of Reunification | | | | Total |
| | < 1 yr | 1 - 2 yrs | 3 - 5 yrs | 5 yrs + | |
| CHS | | | | 1 | 1 |
| DEV | 2 | 1 | 2 | 1 | 6 |
| GCJFCS | 2 | 2 | 1 | | 5 |
| OHU | | | | | 0 |
| Total | 4 | 3 | 3 | 2 | 12 |

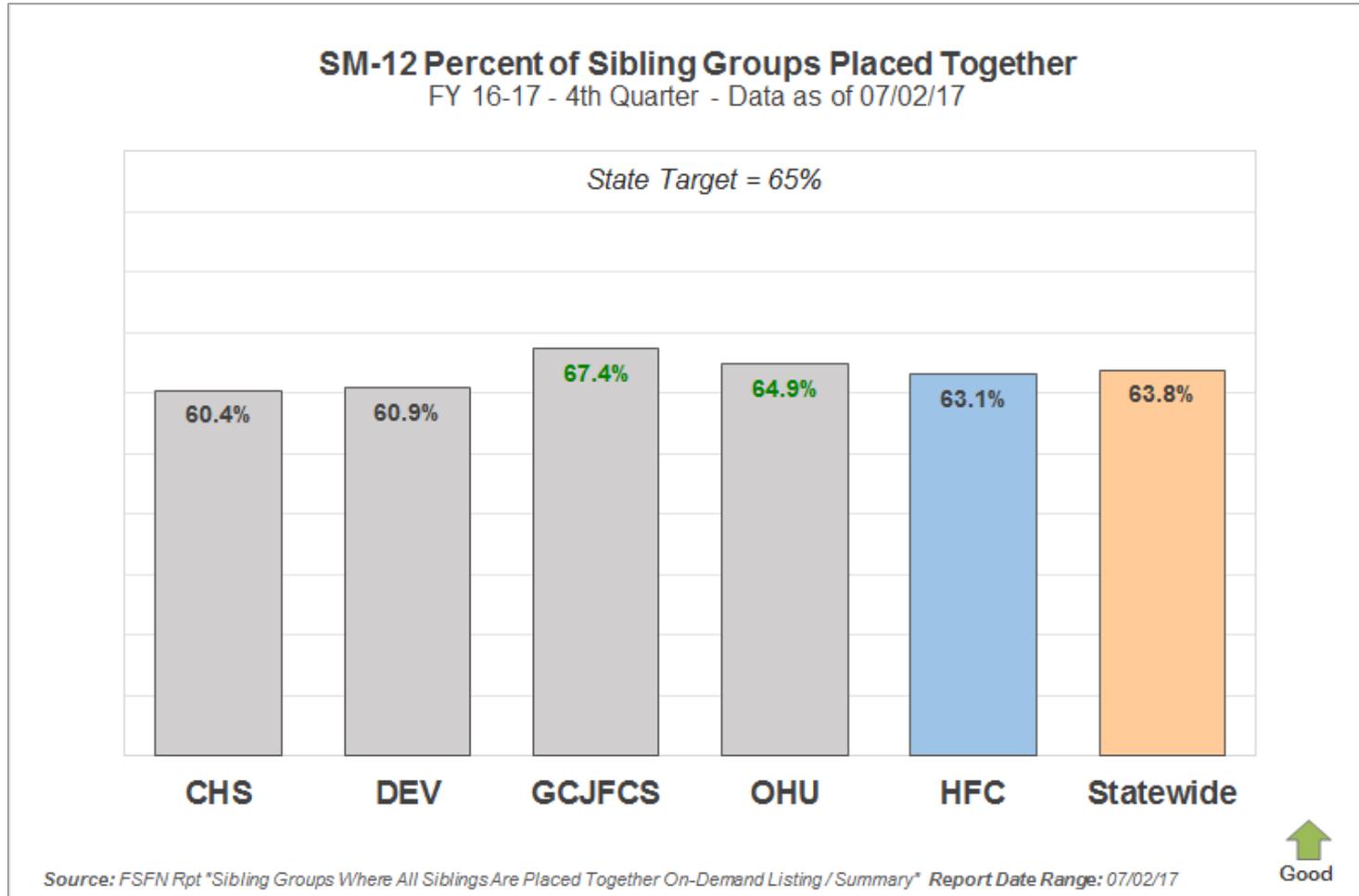
| Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 6/26/17 - 07/01/17 | | | | | | | | |
|---|------------|---------------|-----------------|-------------------------|--------------------------------------|-----------|----------------------|----------------------|
| Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOS Range | P. Analytics Listing | P. Analytics Percent |
| 6/25/2017 | 141848-DEV | 11/14/2016 | 2/3/2017 | 3 | 4 | < 1 yr | Y | 77% |
| 6/25/2017 | 141848-DEV | 11/14/2016 | 2/3/2017 | 3 | 4 | < 1 yr | Y | 79% |
| 6/16/2017 | 141849-DEV | 8/19/2011 | 12/19/2011 | 4 | 65 | > 5 yrs | N | - |

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 07/02/17



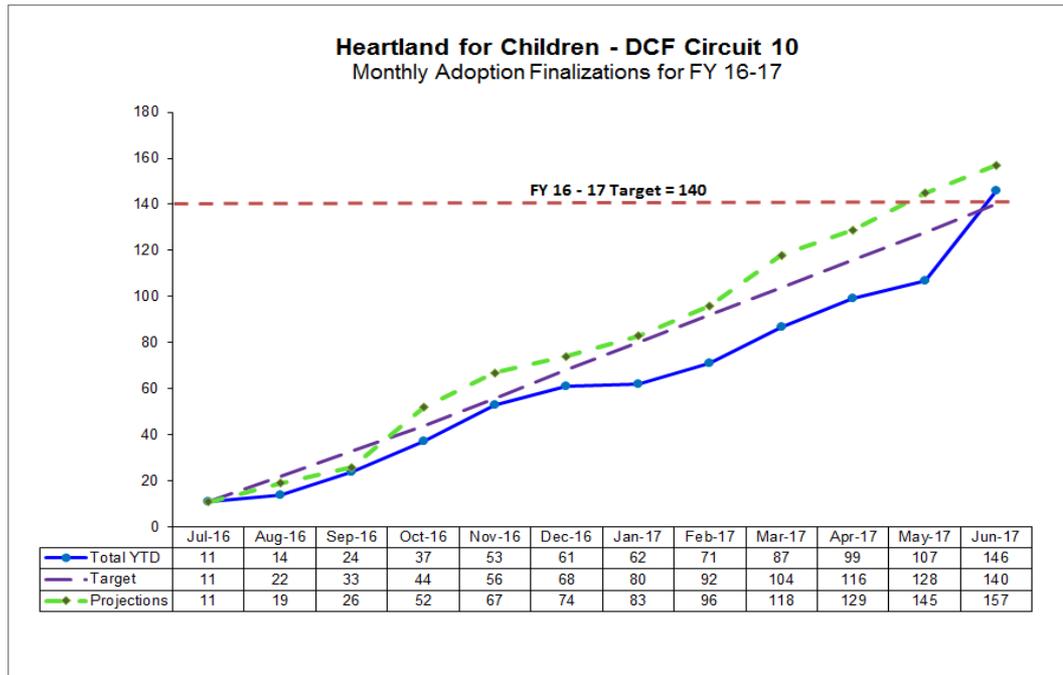
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

Manually Reported Adoption Data for FY 16-17 through June 30, 2017:

| CMO | Adoption Finalizations Credited to HFC Fiscal YTD 16-17 | | | | | | | | | | | | | | | | | | | | | | | | Total | | | |
|--------------------------|---|----|----------|---|----------|----|----------|----|----------|----|----------|---|----------|---|----------|---|----------|----|----------|----|----------|---|----------|----|------------|---------------|------------|-----------------|
| | Jul-2016 | | Aug-2016 | | Sep-2016 | | Oct-2016 | | Nov-2016 | | Dec-2016 | | Jan-2017 | | Feb-2017 | | Mar-2017 | | Apr-2017 | | May-2017 | | Jun-2017 | | CBC Credit | % w/in 24 Mos | CMO Target | % of Target Met |
| CHS | 7 | 7 | 0 | 0 | 0 | 0 | 3 | 1 | 5 | 2 | 5 | 5 | 0 | 0 | 5 | 3 | 7 | 5 | 3 | 2 | 9 | 1 | 7 | 9 | 35 | 31.4% | 44 | 79.5% |
| DEV | 0 | 0 | 5 | 0 | 3 | 3 | 4 | 3 | 4 | 1 | 2 | 3 | 1 | 1 | 2 | 3 | 9 | 7 | 3 | 4 | 3 | 0 | 2 | 9 | 34 | 29.4% | 32 | 106.3% |
| GCJFCS | 4 | 4 | 2 | 3 | 2 | 3 | 4 | 3 | 3 | 6 | 0 | 0 | 4 | 0 | 4 | 1 | 4 | 4 | 4 | 3 | 4 | 0 | 3 | 12 | 39 | 41.0% | 39 | 100.0% |
| OHU | 0 | 0 | 1 | 0 | 2 | 4 | 15 | 6 | 3 | 7 | 0 | 0 | 4 | 0 | 2 | 2 | 2 | 0 | 1 | 3 | 0 | 7 | 0 | 9 | 38 | 47.4% | 25 | 152.0% |
| Total | 11 | 11 | 8 | 3 | 7 | 10 | 26 | 13 | 15 | 16 | 7 | 8 | 9 | 1 | 13 | 9 | 22 | 16 | 11 | 12 | 16 | 8 | 12 | 39 | 146 | 37.7% | 140 | 104.3% |
| Source: HFC TPR Database | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| YTD Projections | 11 | | 19 | | 26 | | 52 | | 67 | | 74 | | 83 | | 96 | | 118 | | 129 | | 145 | | 157 | | | | | |



Foster Home Profile



Devereux
Inspiring hope. Empowering lives. For 100 years



GAP

Guardians as Parents



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of June 26, 2017

| CLS WEEKLY SHELTER REPORT - FY 2016-2017 | | | | | | | | | | | | | |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------|
| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 16/17 Totals |
| # Of Shelter Hearings | | | | | | | | | | | | | |
| Polk | 35 | 47 | 56 | 44 | 29 | 48 | 24 | 19 | 43 | 37 | 48 | 27 | 457 |
| Highlands | 1 | 3 | 4 | 10 | 2 | 5 | 3 | 2 | 2 | 3 | 9 | 6 | 50 |
| Hardee | 3 | 2 | 1 | 1 | 1 | 3 | 1 | 1 | 2 | 3 | 0 | 4 | 22 |
| Total | 39 | 52 | 61 | 55 | 32 | 56 | 28 | 22 | 47 | 43 | 57 | 37 | 529 |
| # Children Removed | | | | | | | | | | | | | |
| Polk | 64 | 93 | 93 | 73 | 50 | 86 | 39 | 44 | 88 | 58 | 82 | 59 | 829 |
| Highlands | 4 | 10 | 7 | 9 | 4 | 9 | 5 | 4 | 3 | 6 | 13 | 20 | 94 |
| Hardee | 7 | 5 | 1 | 2 | 2 | 5 | 2 | 1 | 4 | 7 | 0 | 2 | 38 |
| Total | 75 | 108 | 101 | 84 | 56 | 100 | 46 | 49 | 95 | 71 | 95 | 81 | 961 |
| Total Children Denied Shelter | | | | | | | | | | | | | |
| Polk | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| # Children Placed with Relative | | | | | | | | | | | | | |
| Polk | 36 | 59 | 51 | 41 | 21 | 66 | 25 | 31 | 60 | 34 | 49 | 36 | 509 |
| Highlands | 4 | 2 | 5 | 5 | 0 | 3 | 4 | 4 | 2 | 0 | 11 | 11 | 51 |
| Hardee | 1 | 3 | 0 | 2 | 2 | 5 | 2 | 0 | 2 | 5 | 0 | 1 | 23 |
| Total | 41 | 64 | 56 | 48 | 23 | 74 | 31 | 35 | 64 | 39 | 60 | 48 | 583 |
| # Children Placed with Non Relative | | | | | | | | | | | | | |
| Polk | 5 | 13 | 19 | 13 | 13 | 9 | 3 | 5 | 13 | 7 | 8 | 3 | 111 |
| Highlands | 0 | 0 | 2 | 0 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 2 | 13 |
| Hardee | 5 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 9 |
| Total | 10 | 13 | 22 | 13 | 17 | 10 | 4 | 6 | 16 | 8 | 9 | 5 | 133 |
| # Children Placed in Foster Care | | | | | | | | | | | | | |
| Polk | 23 | 21 | 23 | 19 | 16 | 11 | 11 | 8 | 15 | 17 | 25 | 20 | 209 |
| Highlands | 0 | 8 | 0 | 4 | 0 | 5 | 0 | 0 | 0 | 5 | 1 | 7 | 30 |
| Hardee | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 6 |
| Total | 24 | 31 | 23 | 23 | 16 | 16 | 11 | 8 | 15 | 24 | 26 | 28 | 245 |

| % of Children Sheltered Placed in Foster Care | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|-------|
| Data as of 6/26/2017 | | | | | | | |
| Month | 10-11 | 11-12 | 12-13 | 13-14 | 14-15 | 15-16 | 16-17 |
| Jul | 17.0% | 35.8% | 32.8% | 44.7% | 29.5% | 34.7% | 32.0% |
| Aug | 24.7% | 25.6% | 32.0% | 24.1% | 34.9% | 34.0% | 28.7% |
| Sep | 30.2% | 51.4% | 45.3% | 26.2% | 63.6% | 27.1% | 22.8% |
| Oct | 31.6% | 39.2% | 34.8% | 44.3% | 34.5% | 29.3% | 27.4% |
| Nov | 42.9% | 37.3% | 40.0% | 44.4% | 17.4% | 19.2% | 28.6% |
| Dec | 38.8% | 37.8% | 30.0% | 30.9% | 52.7% | 21.3% | 16.0% |
| Jan | 34.4% | 51.4% | 37.8% | 37.5% | 26.3% | 21.2% | 23.9% |
| Feb | 27.8% | 27.3% | 42.2% | 47.6% | 39.4% | 17.6% | 16.3% |
| Mar | 29.8% | 47.6% | 36.1% | 47.4% | 39.0% | 30.0% | 15.8% |
| Apr | 45.6% | 30.6% | 30.3% | 43.9% | 24.1% | 29.7% | 33.8% |
| May | 32.0% | 41.2% | 27.3% | 28.8% | 27.5% | 56.3% | 27.4% |
| Jun | 29.3% | 27.2% | 19.0% | 31.3% | 33.3% | 41.0% | 34.6% |
| FY Total | 32.0% | 38.0% | 34.3% | 37.7% | 34.7% | 30.1% | |

| Shelter Count for the Week of June 20 - June 26, 2017 | | | |
|---|------|-----------|--------|
| | Polk | Highlands | Hardee |
| Shelters | 6 | 3 | 1 |
| Children Removed | 11 | 7 | 1 |
| Placed in Foster Care | 9 | 5 | 0 |
| Placed w/ a Relative | 2 | 2 | 1 |
| Placed w/a Non-Rel | 0 | 0 | 0 |



Case Transfer Staffing Data

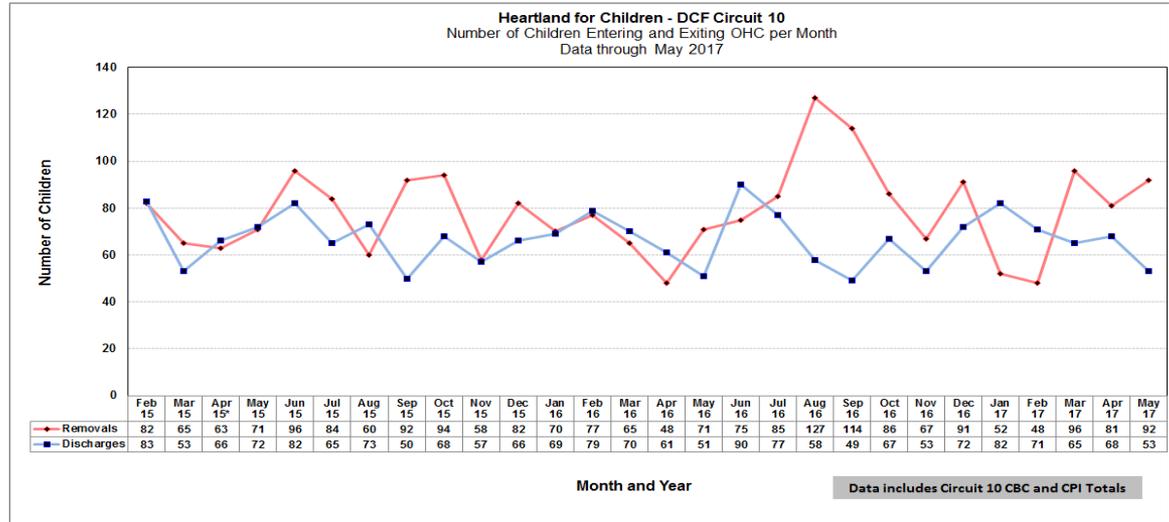
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 07/02/2017

| Agency | JUL | AUG | SEPT | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 16-17 Totals | 15-16 Totals | 14-15 Totals |
|---------------------------|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------|--------------|--------------|
| Number of Children | | | | | | | | | | | | | | | |
| CHS | 37 | 49 | 35 | 54 | 40 | 24 | 43 | 23 | 27 | 20 | 37 | 27 | 416 | 391 | 259 |
| Devereux | 25 | 75 | 41 | 26 | 42 | 35 | 34 | 21 | 48 | 17 | 46 | 32 | 442 | 403 | 251 |
| GCCC | 31 | 49 | 49 | 43 | 35 | 34 | 40 | 18 | 31 | 31 | 24 | 41 | 426 | 388 | 253 |
| One Hope | 65 | 65 | 36 | 38 | 58 | 37 | 43 | 41 | 49 | 44 | 58 | 52 | 586 | 358 | 460 |
| Total | 158 | 238 | 161 | 161 | 175 | 130 | 160 | 103 | 155 | 112 | 165 | 152 | 1870 | 1540 | 1223 |
| Out of Home Care | | | | | | | | | | | | | | | |
| CHS | 23 | 24 | 22 | 39 | 21 | 9 | 25 | 11 | 21 | 14 | 28 | 16 | 253 | 230 | 176 |
| Devereux | 6 | 40 | 22 | 19 | 29 | 20 | 19 | 15 | 29 | 10 | 28 | 22 | 259 | 218 | 165 |
| GCCC | 15 | 39 | 24 | 34 | 22 | 23 | 20 | 10 | 19 | 18 | 14 | 27 | 265 | 235 | 175 |
| One Hope | 18 | 14 | 13 | 7 | 10 | 6 | 13 | 6 | 8 | 10 | 15 | 16 | 136 | 71 | 130 |
| Total | 62 | 117 | 81 | 99 | 82 | 58 | 77 | 42 | 77 | 52 | 85 | 81 | 913 | 754 | 646 |
| IN - HOME JUDICIAL | | | | | | | | | | | | | | | |
| CHS | 1 | 2 | 0 | 2 | 5 | 2 | 3 | 3 | 0 | 2 | 1 | 6 | 27 | 30 | 41 |
| Devereux | 2 | 2 | 0 | 0 | 3 | 0 | 2 | 5 | 2 | 4 | 0 | 4 | 24 | 37 | 23 |
| GCCC | 3 | 0 | 0 | 0 | 3 | 2 | 2 | 0 | 4 | 5 | 5 | 5 | 29 | 11 | 12 |
| One Hope | 0 | 2 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 7 | 1 | 1 | 22 | 8 | 19 |
| Total | 6 | 6 | 0 | 3 | 11 | 4 | 15 | 9 | 7 | 18 | 7 | 16 | 102 | 86 | 95 |

| Agency | JUL | AUG | SEPT | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 16-17 Totals | 15-16 Totals | 14-15 Totals |
|--|-----|-----|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------|--------------|--------------|
| NON-JUDICIAL IN HOME SERVICES | | | | | | | | | | | | | | | |
| CHS | 13 | 15 | 9 | 12 | 14 | 11 | 8 | 7 | 2 | 3 | 7 | 1 | 102 | 83 | 13 |
| Devereux | 17 | 22 | 18 | 5 | 8 | 9 | 8 | 1 | 16 | 0 | 14 | 1 | 119 | 82 | 16 |
| GCCC | 12 | 10 | 23 | 8 | 9 | 7 | 18 | 7 | 7 | 2 | 5 | 5 | 113 | 89 | 44 |
| One Hope | 14 | 7 | 8 | 6 | 10 | 0 | 0 | 10 | 0 | 3 | 5 | 4 | 67 | 52 | 23 |
| Total | 56 | 54 | 58 | 31 | 41 | 27 | 34 | 25 | 25 | 8 | 31 | 11 | 401 | 306 | 96 |
| OCS / ICPC Courtesy Supervision | | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 28 | 0 |
| Devereux | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 40 | 1 |
| GCCC | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 29 | 0 |
| One Hope | 30 | 42 | 14 | 24 | 38 | 29 | 22 | 24 | 40 | 24 | 37 | 31 | 355 | 217 | 277 |
| Total | 30 | 44 | 16 | 24 | 38 | 29 | 22 | 24 | 40 | 24 | 37 | 31 | 359 | 314 | 278 |
| Reinstatement of Protective Services Supervision (Notice of Hearings) | | | | | | | | | | | | | | | |
| CHS | 0 | 5 | 1 | 0 | 0 | 0 | 5 | 2 | 3 | 0 | 0 | 1 | 17 | 7 | 9 |
| Devereux | 0 | 7 | 0 | 0 | 2 | 3 | 3 | 0 | 0 | 0 | 4 | 1 | 20 | 16 | 17 |
| GCCC | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 9 | 13 | 9 | 14 |
| One Hope | 3 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 9 | 10 |
| Total | 4 | 12 | 3 | 0 | 3 | 3 | 8 | 3 | 3 | 0 | 4 | 11 | 54 | 41 | 50 |

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





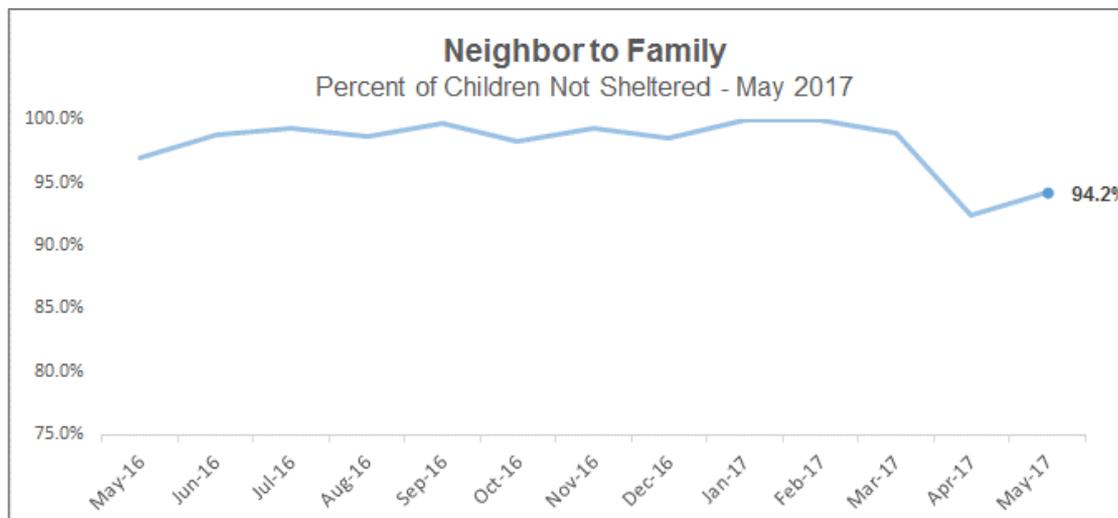
Neighbor to Family – Weekly & Monthly Census

Fiscal Year to Month - Percentage of Children Not Sheltered: **91.6%**

| Neighbor To Family - Weekly Census Numbers | | |
|--|--------------------|--------------------|
| Weekly Data 06/27/17 through 07/02/17 | | |
| Referral Type | Number of Families | Number of Children |
| CPI - Safety Management | 0 | 0 |
| CPI - Family Support | 26 | 78 |
| Specialized - Family Support | 9 | 22 |
| Prevention - Comm. Referral | 30 | 75 |
| Special Conditions Report | 6 | 7 |
| NTF - Total Services | 71 | 182 |

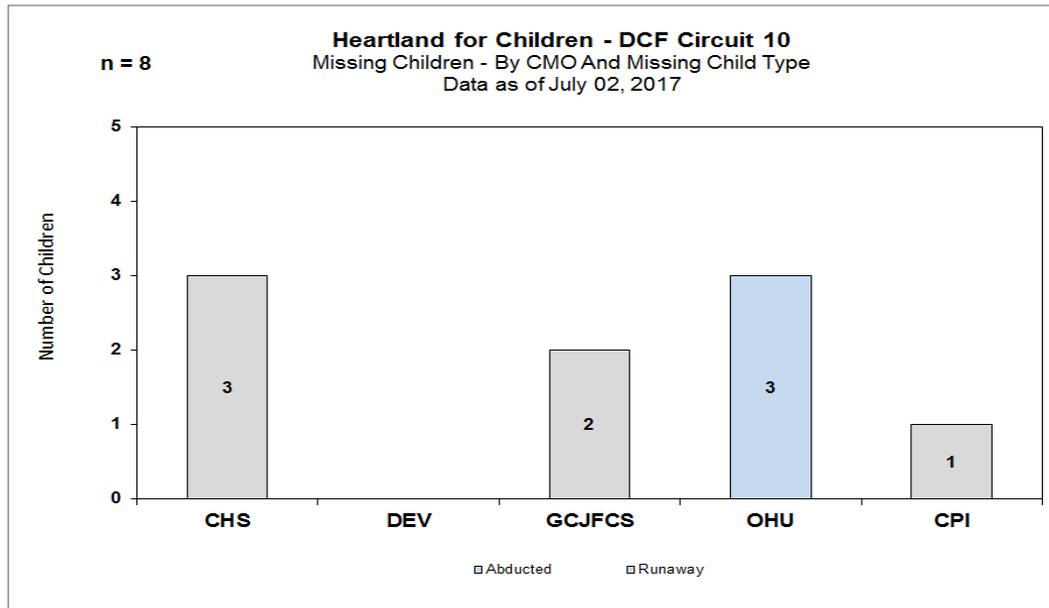
“NTF always making sure me and my family have everything we need. They have been very helpful”

- Client Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



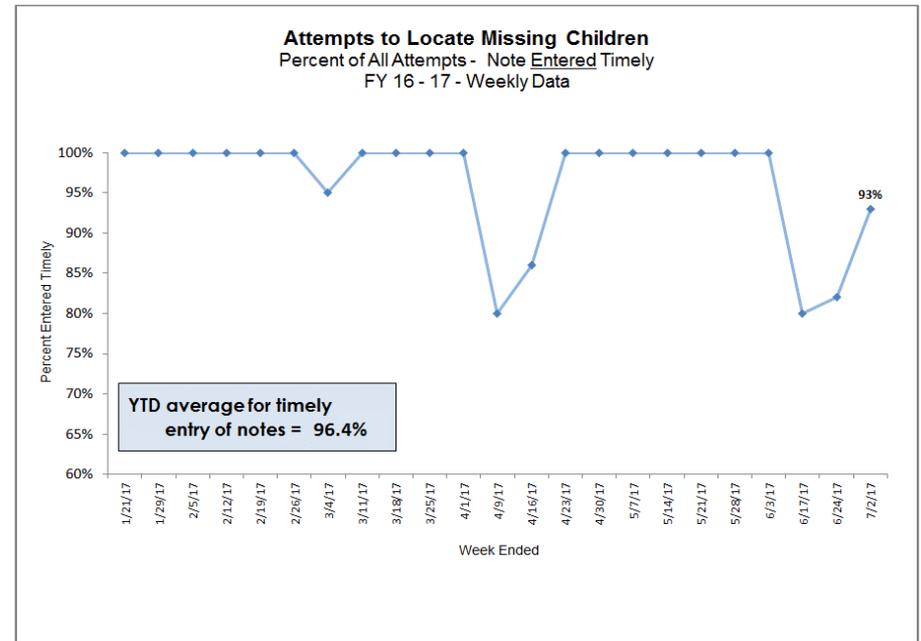
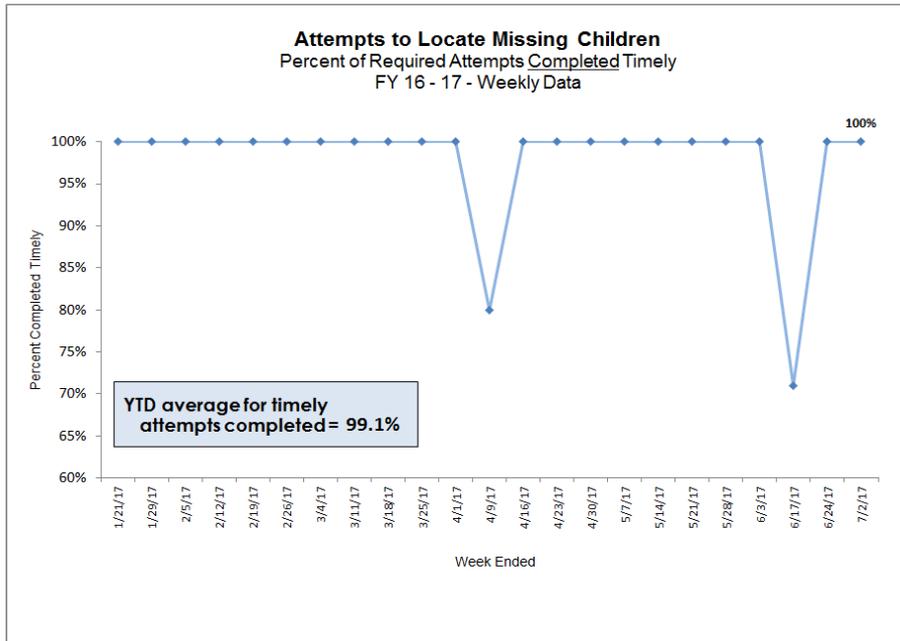
| Circuit 10 - Weekly Missing Children Report | | | | | | | | | | | | |
|--|-------|-----|-----|--------|-----|-----|----------------------------------|--------------------------------|---------------------------------------|--|------------------------------------|-----------------------------------|
| Number of Missing Youth as of Reporting Date | | | | | | | | | | | | |
| Reporting Date | Total | CHS | DEV | GCJFCS | OHU | CPI | Total New Episodes Month to Date | Total Recoveries Month to Date | Timely Reporting Compliance This Week | Timely Reporting Compliance Mnth to Date | Timely Reporting Compliance Misses | Agency Responsible for Missed MCR |
| M/End July 2016 | 3 | 1 | 1 | 1 | 0 | 0 | 19 | 21 | | 95% | 1 | |
| M/End Aug 2016 | 4 | 1 | 1 | 1 | 0 | 1 | 15 | 13 | | 100% | 0 | |
| M/End Sept 2016 | 7 | 3 | 2 | 2 | 0 | 0 | 17 | 16 | | 94% | 0 | |
| M/End Oct 2016 | 6 | 2 | 2 | 2 | 0 | 0 | 19 | 19 | | 89% | 2 | |
| M/End Nov 2016 | 7 | 3 | 1 | 3 | 0 | 0 | 21 | 23 | | 100% | 0 | |
| M/End Dec 2016 | 5 | 3 | 2 | 0 | 0 | 0 | 19 | 22 | | 100% | 0 | |
| M/End Jan 2017 | 3 | 1 | 1 | 1 | 0 | 0 | 25 | 25 | | 100% | 0 | |
| M/End Feb 2017 | 5 | 1 | 2 | 1 | 1 | 0 | 23 | 19 | | 87% | 3 | |
| M/End Mar 2017 | 5 | 2 | 3 | 0 | 0 | 0 | 23 | 31 | | 96% | 1 | |
| M/End Apr 2017 | 4 | 3 | 1 | 0 | 0 | 0 | 25 | 27 | | 100% | 0 | |
| M/End May 2017 | 9 | 3 | 1 | 2 | 3 | 0 | 30 | 25 | | 100% | 0 | |
| 6/4/2017 | 9 | 3 | 1 | 2 | 3 | 0 | 5 | 9 | 100% | 100% | 0 | |
| 6/11/2017 | 8 | 3 | 1 | 1 | 3 | 0 | 12 | 17 | 86% | 92% | 1 | GCJFCS |
| 6/18/2017 | 8 | 4 | 1 | 0 | 3 | 0 | 15 | 20 | 100% | 93% | 0 | |
| 6/25/2017 | 9 | 4 | 1 | 0 | 3 | 1 | 22 | 29 | 86% | 96% | 1 | DEV |
| 7/2/2017 | 9 | 3 | 0 | 2 | 3 | 1 | 29 | 41 | 100% | 93% | 0 | |



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

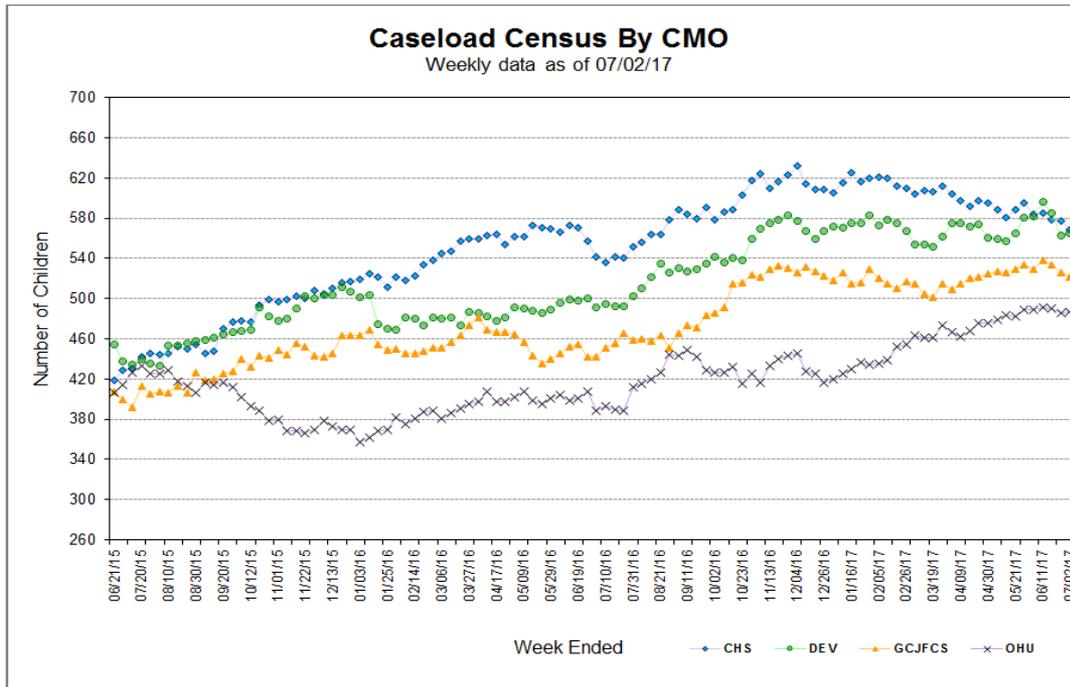
| Attempts to Locate | | | | | | | | |
|---------------------------------------|----------|--------------------|---------------------------|-----------------------------|----------------|-----------------------|----------------------|--|
| Week of 06/25/2017 through 07/01/2017 | | | | | | | | |
| Agency | Required | Required Completed | Required Completed Timely | Percentage Completed Timely | Notes Required | Voluntarily Completed | Notes Entered Timely | Attempt(s) to Locate note(s) entered within 24 hours |
| CHS | 2 | 2 | 2 | 100% | 2 | 0 | 2 | 100% |
| DEV | 0 | 0 | 0 | - | 0 | 0 | 0 | - |
| GCJFCS | 0 | 0 | 0 | - | 0 | 0 | 0 | - |
| OHU | 3 | 3 | 3 | 100% | 3 | 0 | 3 | 100% |
| PI | 0 | 0 | 0 | - | 0 | 0 | 0 | - |
| Total | 5 | 5 | 5 | 100% | 5 | 0 | 5 | 100% |



Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO Last 6 Reporting Periods | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| Agency | 5/29/2017 | 6/4/2017 | 6/11/2017 | 6/18/2017 | 6/25/2017 | 7/2/2017 |
| CHS | 595 | 584 | 585 | 578 | 577 | 568 |
| DEV | 581 | 582 | 596 | 585 | 563 | 565 |
| GCJFCS | 534 | 529 | 538 | 534 | 526 | 521 |
| OHU | 489 | 489 | 491 | 490 | 486 | 487 |
| HFC Total | 2199 | 2184 | 2210 | 2187 | 2152 | 2141 |



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/25/2017

| Count of Case Managers Within a Caseload Range | | | | | | | |
|--|--------------------------|---------------------------|----------------------------|--------------------------|--------------------------|---------------------|--------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25+ Children in Caseload | 30+ Children in Caseload | Total Case Managers | Avg # of Children per CM |
| CHS | 3 | 10 | 2 | 0 | 13 | 28 | 20.6 |
| DEV | 2 | 6 | 9 | 9 | 2 | 28 | 20.1 |
| GCJFCS | 1 | 8 | 5 | 6 | 6 | 26 | 20.2 |
| OHU | 2 | 4 | 15 | 2 | 3 | 26 | 18.7 |
| # of Case Managers | 8 | 28 | 31 | 17 | 24 | 108 | 19.9 |

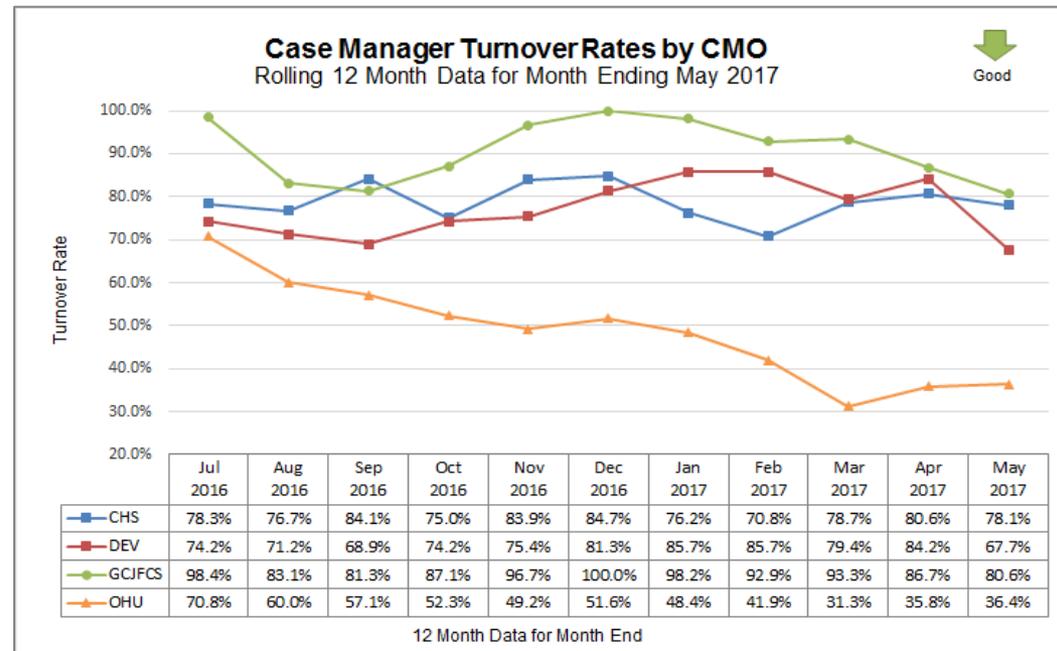
* Data Excludes Supervisor Count

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|--|-----------------|-----------------------------|------------------------|
| CMO | # Case Managers | # W/Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 28 | 13 | 46.4% |
| DEV | 28 | 8 | 28.6% |
| GCJFCS | 26 | 9 | 34.6% |
| OHU | 26 | 6 | 23.1% |
| HFC | 108 | 36 | 33.3% |

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2017 | | |
|--|--------------|-------------------------|
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 78.1% | 26.7% |
| DEV | 67.7% | 26.7% |
| GCJFCS | 80.6% | 12.5% |
| OHU | 36.4% | 20.0% |



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

| Birth Parent Contacts - June 2017 | | |
|---|--------------------|--------------------|
| FSFN Data as of 07/02/17 | | |
| Agency | Mom % Completed | Dad % Completed |
| CHS | 64.86% | 49.06% |
| DEV | 66.17% | 46.02% |
| GCJFCS | 69.27% | 37.86% |
| OHU | 75.38% | 66.67% |
| HFC | 67.43% | 45.79% |
| Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i> | | |

| Birth Parent Contact Required and Completed - May 2017 | | | | | | | |
|--|--------------------|---------------------|--------------------|--------------------|---------------------|--------------------|---------------------|
| AGENCY | # Moms Required | # Moms Completed | Mom % Completed | # Dads Required | # Dads Completed | Dad % Completed | Combined Average |
| CHS | 261 | 186 | 71.3% | 149 | 74 | 49.7% | 60.5% ★ |
| DEV | 200 | 143 | 71.5% | 114 | 63 | 55.3% | 63.4% ★ |
| GCCC | 241 | 177 | 73.4% | 163 | 92 | 56.4% | 64.9% ★ |
| OHU | 68 | 56 | 82.4% | 29 | 18 | 62.1% | 72.2% ★ |
| TOTAL | 770 | 562 | 73.0% | 455 | 247 | 54.3% | 63.6% |
| <i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 06/09/17</i> | | | | | | | |



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

| Health Information in FSFN for Children in OHC as of 07/02/17 | | | | | | |
|---|----------------------|---------------------------------|--|--|---------------------------------|---------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSFN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date | Overall Performance |
| CHS | 399 | 100.0% | 96.2% | 94.6% | 99.5% | 96.8% |
| DEV | 352 | 100.0% | 95.5% | 89.8% | 94.9% | 93.4% |
| GCJFCS | 360 | 100.0% | 99.4% | 96.5% ★ | 98.6% | 98.2% |
| OHU | 143 | 100.0% | 95.8% | 94.8% | 91.6% | 94.1% |
| HFC | 1254 | 100.0% | 96.9% | 94.0% | 97.0% | 96.0% |

Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

| Health Information in FSFN as of 07/02/17 | | | | |
|---|------------------------------|--|---|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 0 | 15 | 13 | 2 |
| DEV | 0 | 16 | 18 | 18 |
| GCJFCS | 0 | 2 | 8 ★ | 5 |
| OHU | 0 | 6 | 4 | 12 |
| Total | 0 | 39 | 43 | 37 |

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

| Health Information in FSFN for Children in OHC on 5/30/17 | | | | | | |
|---|-----------------|--|---------------------------------------|-------------------------------------|--------------------------|-----------------|
| Lead Agency | Children in OHC | Medical / Mental Health Record in FSFN | Medical Service in the Last 12 Months | Dental Service in the Last 7 Months | Immunizations up to date | Overall Measure |
| Big Bend CBC | 842 | 100.0% | 98.1% | 97.8% | 99.3% | 98.4% |
| Families First Network | 1356 | 99.7% | 97.3% | 91.4% | 88.7% | 92.5% |
| Community Partnership for Children | 1181 | 99.7% | 92.8% | 79.8% | 94.9% | 89.2% |
| Family Integrity Program | 194 | 99.5% | 94.8% | 90.9% | 93.8% | 93.2% |
| Family Support Services of North Fla | 897 | 100.0% | 98.5% | 95.3% | 97.1% | 97.0% |
| Kids First of Florida, Inc. | 268 | 99.6% | 95.9% | 94.1% | 98.1% | 96.0% |
| Partnership for Strong Families | 877 | 99.9% | 98.1% | 97.2% | 97.9% | 97.7% |
| Brevard Family Partnership | 727 | 99.9% | 98.3% | 94.9% | 95.9% | 96.4% |
| CBC of Central Fla | 1297 | 100.0% | 95.9% | 97.2% | 98.1% | 97.1% |
| CBC of Central Fla (Seminole) | 393 | 100.0% | 92.6% | 98.5% | 94.9% | 95.3% |
| Heartland for Children | 1287 | 99.9% | 97.7% | 92.4% | 98.4% | 96.2% |
| Kids Central, Inc. | 1570 | 99.9% | 94.5% | 93.9% | 98.3% | 95.6% |
| Childrens Network of SW Florida | 1533 | 99.7% | 92.0% | 91.5% | 96.9% | 93.5% |
| Eckerd Community Alternatives | 2006 | 99.9% | 99.1% | 95.9% | 87.3% | 94.1% |
| Eckerd Community Hillsborough | 2406 | 99.9% | 99.3% | 98.0% | 63.0% | 86.8% |
| Sarasota Y/Safe Children Coalition | 1064 | 99.8% | 92.3% | 54.5% | 99.3% | 82.0% |
| ChildNet-Broward | 2269 | 99.9% | 94.7% | 86.6% | 95.4% | 92.2% |
| ChildNet-Palm Beach | 1007 | 100.0% | 95.6% | 80.6% | 99.2% | 91.8% |
| Devereux CBC | 600 | 99.8% | 96.3% | 93.4% | 96.2% | 95.3% |
| Our Kids of Miami-Dade/Monroe, Inc | 1882 | 99.8% | 96.8% | 94.4% | 99.1% | 96.8% |
| Statewide | 23656 | 99.9% | 96.3% | 91.1% | 92.6% | 93.3% |
| HFC Rank in Category | | | 7th | 13th | 5th | 7th |

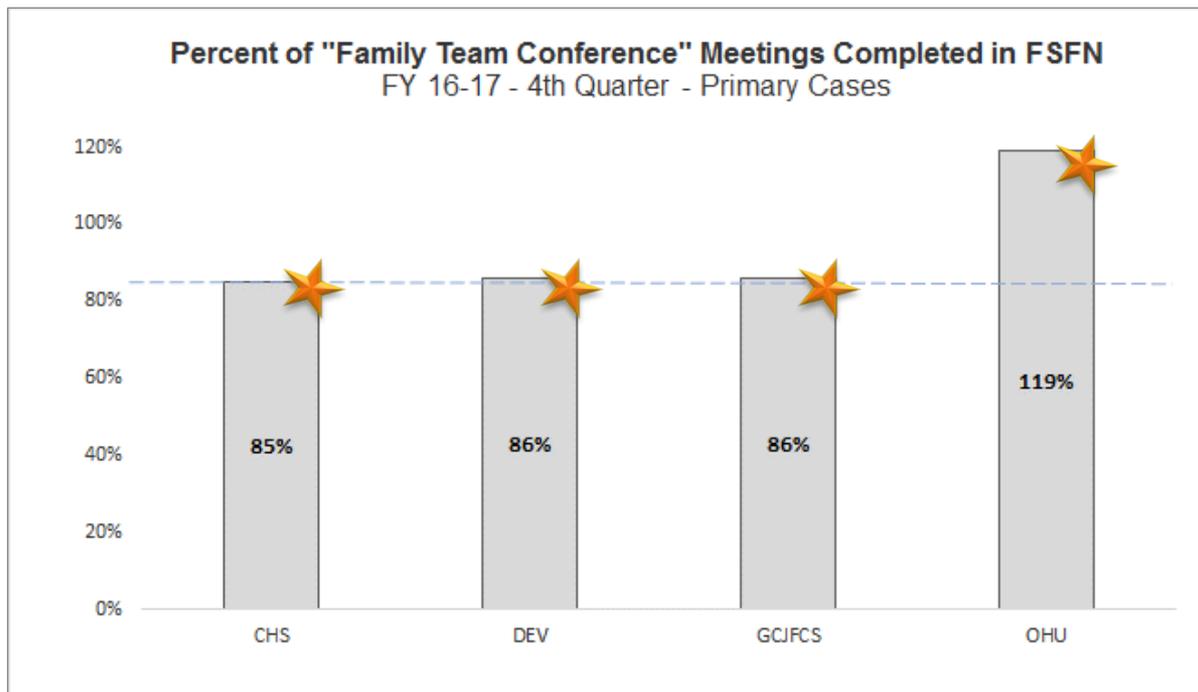


Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 4th Qtr Target: **85%**

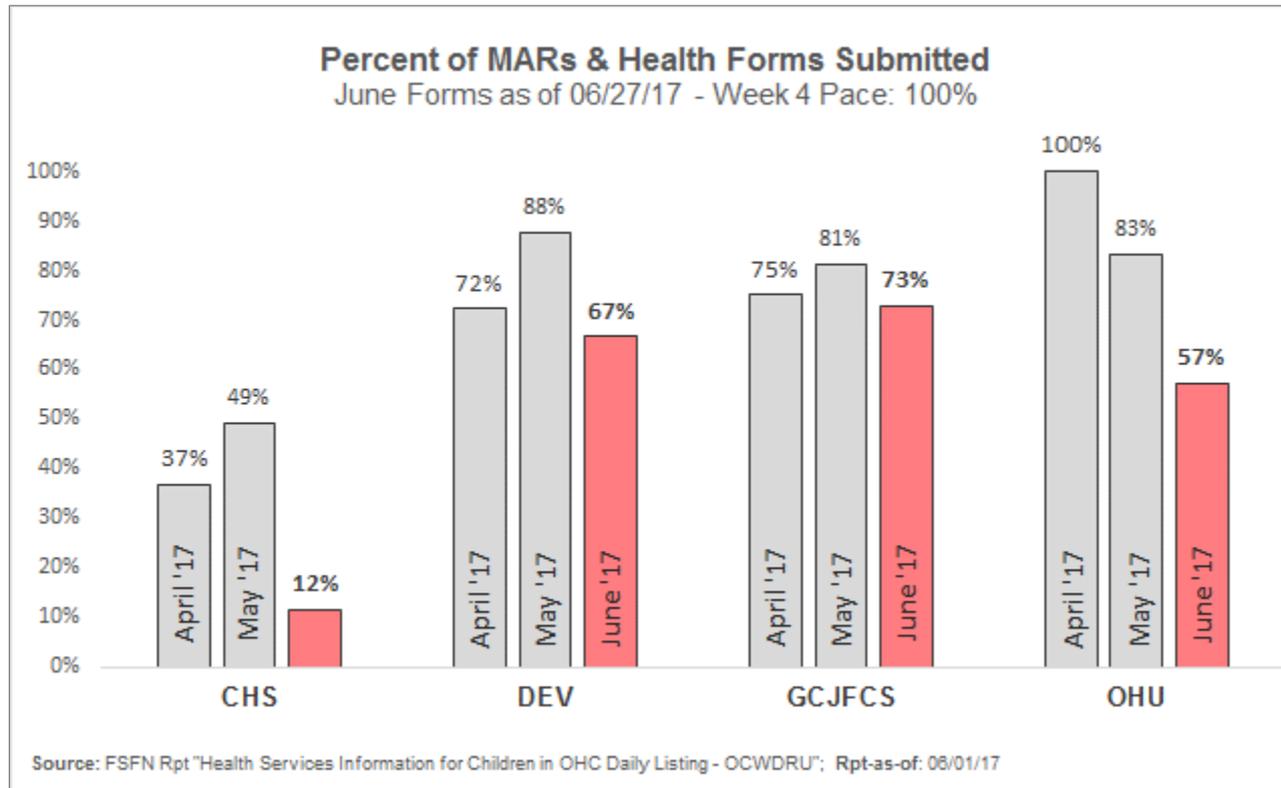
| Percent of Family Team Conferences Completed | | | | | | | | | |
|--|---------------------------------------|-------|-------|-------|-----------------------------|----------------|----------------|------------------|----------------|
| Primary Cases with an FTC Meeting Completed as of 07/02/2017 | | | | | | | | | |
| Agency | Percent Completed by Quarter Snapshot | | | | FY FTCs by 4th Qtr Caseload | | | | |
| | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | FTCs Completed | FTCs YTD 16-17 | FTCs Remaining | 4th Qtr Caseload | FYD Percentage |
| CHS | 15% | 11% | 17% | 7% | 119 | 115 | 0 | 275 | 85% |
| DEV | 5% | 9% | 23% | 18% | 132 | 98 | 0 | 267 | 86% |
| GCJFCS | 13% | 9% | 18% | 8% | 117 | 93 | 0 | 244 | 86% |
| OHU | 20% | 11% | 20% | 13% | 66 | 52 | 0 | 99 | 119% |
| Grand Total | 53% | 40% | 78% | 45% | 434 | 358 | 0 | 885 | 89% |

FSFN CARS - Caseload 3rd Qtr-as-of: 04/09/17



Medication Administration Records and Health Management Forms – June 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

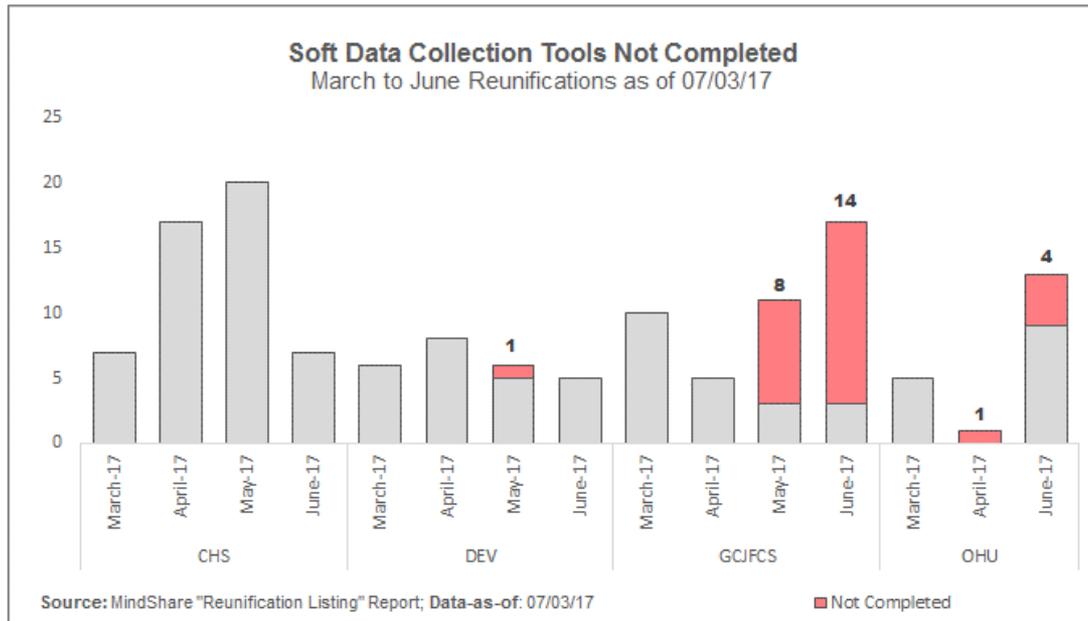


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

| Re-Entry Risk Assessment Report - June 2017 | | | | |
|--|----|-----|-------|--|
| Percentage of children who have had an assessment tool completed | | | | |
| Agency | No | Yes | Total | % Complete |
| CHS | | 29 | 29 | 100.0%  |
| DEV | | 26 | 26 | 100.0%  |
| GCJFCS | 3 | 21 | 24 | 87.5% |
| OHU | | 2 | 2 | 100.0%  |
| Grand Total | 3 | 78 | 81 | 96.3% |

Source: MindShare "Reunification Listing" Report; Data-as-of: 07/03/17

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List | | | | |
|---|----------------------|-------------|------------------|-------------|
| Data as of 07/02/2017 | | | | |
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | | 10 | 10 |
| DEV | | 2 | 7 | 9 |
| GCJFCS | 1 | 4 | 14 | 19 |
| OHU | | 2 | 1 | 3 |
| CPI | | 1 | 10 | 11 |
| NTF | | | 5 | 5 |
| Grand Total | 1 | 9 | 47 | 57 |

| Placement Exceptions Totaled By Agency | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| Last 6 Reporting Periods | | | | | | |
| Agency | 5/29/2017 | 6/4/2017 | 6/11/2017 | 6/16/2017 | 6/26/2017 | 7/2/2017 |
| CHS | 6 | 12 | 4 | 13 | 10 | 10 |
| DEV | 4 | 5 | 4 | 13 | 4 | 9 |
| GCJFCS | 7 | 13 | 19 | 14 | 19 | 19 |
| OHU | 9 | 6 | 9 | 4 | 4 | 3 |
| CPI | 19 | 14 | 10 | 1 | 2 | 11 |
| NTF | 8 | 3 | | 0 | 7 | 5 |
| District Total | 53 | 53 | 46 | 45 | 46 | 57 |

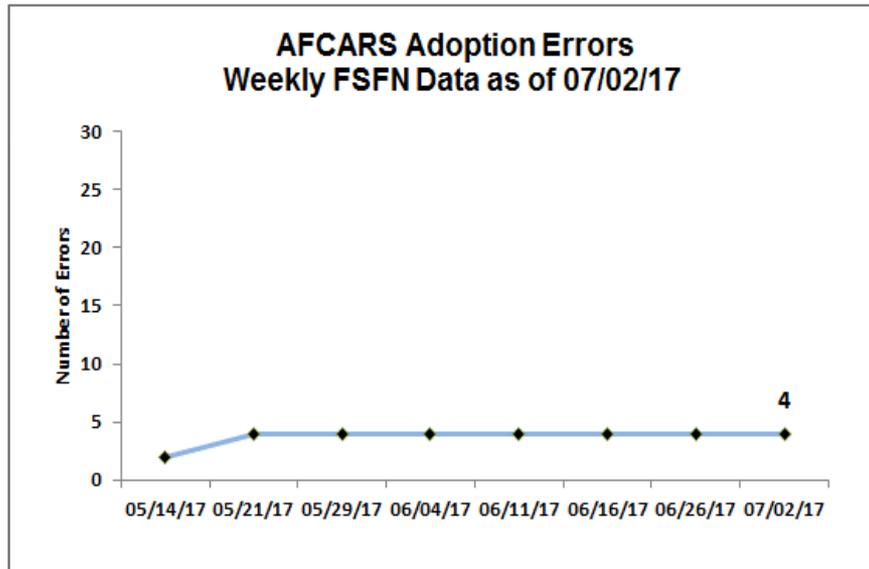
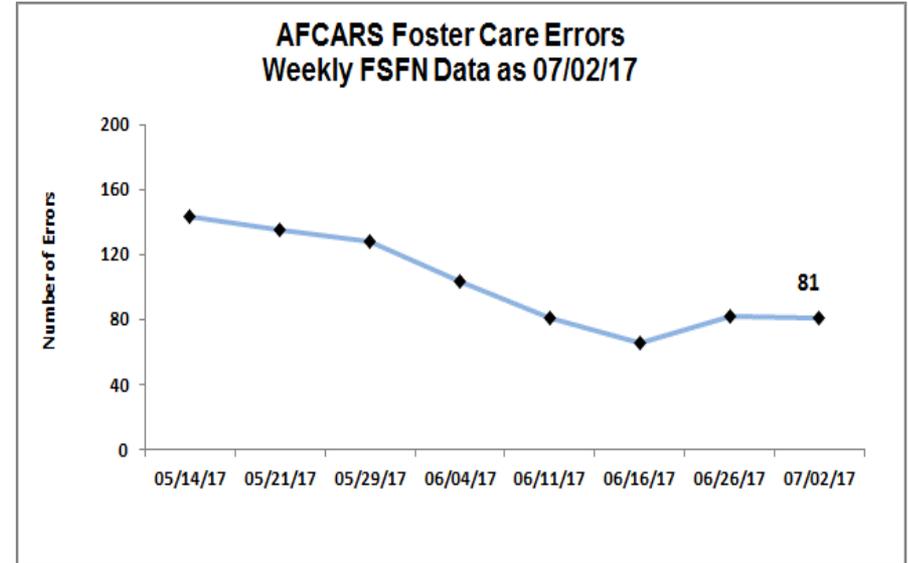


Data Exceptions: AFCARS

Data for Reporting Period - 04/01/17 – 09/30/17

| AFCARS Foster Care Report | | | | | | |
|---------------------------|------------|-----------|-----------|----------------|---------------------|-----------|
| Agency | Child Info | Provider | Legal | Mother Married | Cannot Be Corrected | Total |
| CHS | | | 10 | | 11 | 21 |
| DEV | | | 6 | | 15 | 21 |
| GCJFCS | | | 3 | | 14 | 17 |
| OHU | | | 1 | | 6 | 7 |
| CPI | 1 | 10 | | 4 | | 15 |
| Total | 1 | 10 | 20 | 4 | 46 | 81 |

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 07/02/17



| AFCARS Adoption Errors | | | | | | |
|------------------------|----------|------------|----------|----------|---------------------|----------|
| Agency | Adoption | Child Info | Provider | Legal | Cannot Be Corrected | Total |
| CHS | | | | | | |
| DEV | | | | | | |
| GCJFCS | | | | | | |
| OHU | | | | | | |
| HFC | | | | | 4 | 4 |
| Total | 0 | 0 | 0 | 0 | 4 | 4 |

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 07/02/17



Family Functioning Assessment – Methodology Cases

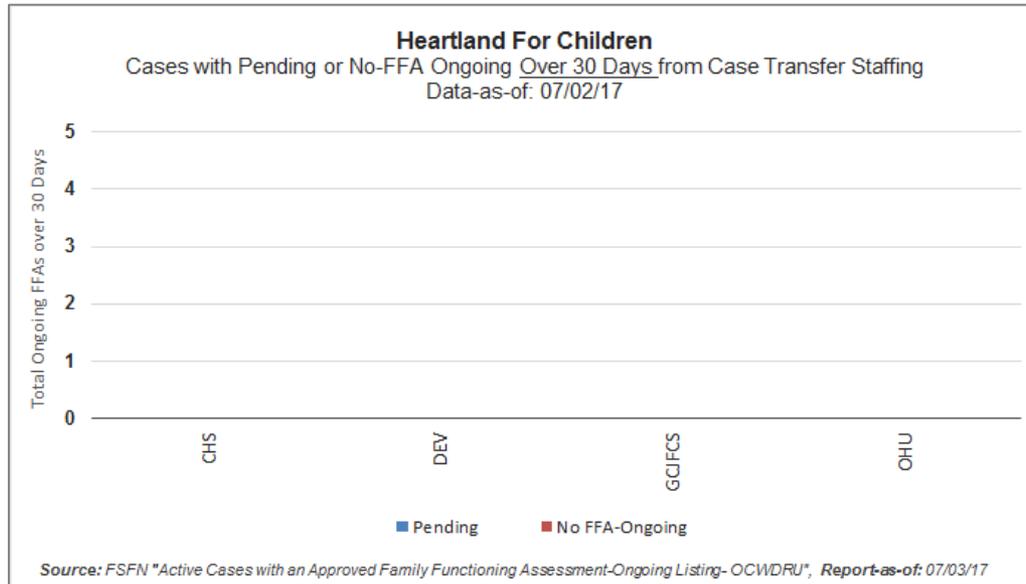
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 4th Quarter

| Active Methodology Cases by FFA-Ongoing Status Data as of 07/02/17 | | | | |
|---|-----------|-----------|------------|------------|
| Agency | No FFA | Pending | Approved | Total |
| CHS | 7 | 5 | 275 | 287 |
| DEV | 6 | 3 | 268 | 277 |
| GCJFCS | 10 | 3 | 248 | 261 |
| OHU | 1 | 4 | 103 | 108 |
| Total | 24 | 15 | 894 | 933 |

| Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 07/02/17 | | | |
|---|-------------------------|------------------------------|---------------------|
| Agency | Timely (< 30 Days) | FFA Approvals (4th Qtr) | Completed Timely |
| CHS | 35 | 43 | 81.4% |
| DEV | 53 | 53 | 100.0% ★ |
| GCJFCS | 35 | 40 | 87.5% |
| OHU | 25 | 25 | 100.0% ★ |
| HFC TOTAL | 148 | 161 | 91.9% |

FY 16-17 Target = **95% and above.**



KNOWLEDGE TO **ACTION**

From Rights to Reality: A blueprint for parent advocacy and family-centered child welfare reform

Taken from RISE Magazine - September 1, 2015
Part 2 of 3

KNOWLEDGE

From Rights to Reality is designed to unite parents and parent advocacy around a common set of goals. It identifies 15 rights for parents affected by the child welfare system. Most parents do not yet have these rights in child welfare proceedings. From Rights to Reality represents a commitment to working in our communities and nationwide to make these rights a reality. Here are the second 5 Rights from this series.

ACTION

11. I HAVE THE RIGHT TO PRIVACY.

Parents with child welfare cases are routinely referred to therapists who share confidential patient information with child welfare authorities, are asked to submit to drug tests when drug use is not part of the allegation, and are encouraged to disclose personal information about past experiences with the threat of appearing non-compliant if they do not.

Parents must have the right to keep their own records confidential unless they provide written consent and to keep details of their lives private if they are not directly related to the allegations in the case. Child welfare agencies and courts must be barred from holding this against the parent. Parents also must be able to access confidential mental health treatment and have the option to choose their own licensed therapist.

Parents must have access to their own child's and family's records at any time. They must be able to quickly and simply appeal findings that maltreatment is "indicated" or "substantiated." They must be able to have their names cleared from child protective services or state central registries through a process that is clear, swift and simple if there are no findings against them or after a reasonable amount of time has passed since they have met all agency expectations



CONTINUED...

12. I HAVE THE RIGHT TO fair treatment regardless of my race, culture, gender, or religion.

Although it's been established that addiction, domestic violence, mental illness, & physical & sexual abuse cut across race & class lines, children of color & poor children are more likely to be placed in foster care. Child welfare systems discriminate in who they investigate, which children they remove, & what services their parents are offered. Research shows that black children enter foster care at a higher rate than other children in similar circumstances & remain in foster care for longer, while white children are more often allowed to remain home while their parents receive services. Likewise, fathers are more likely to face barriers in reunifying with children in care, even when the father was not accused of abuse or neglect.

Parents affected by the child welfare system must have the right to equal treatment regardless of race, ethnicity, gender, disability, age, religion, economic status, family composition or sexual orientation. Agencies must examine their practices & take steps to correct unequal treatment. Services & supports also must be geared to the races & cultures in a community, with the agency providing culturally appropriate parenting guidance, casework & services in a variety of languages.

13. I HAVE THE RIGHT TO services that will support me in reunifying with my child.

In most cases, the federal Adoption and Safe Families Act (ASFA) requires that child welfare agencies make "reasonable efforts" to avoid removing children from their homes and to reunify families after removal. However, agencies vary widely in the efforts they consider reasonable. In some communities, parents are expected to seek out treatment and other services on their own. Some parents must pay out of pocket for court-ordered services, such as batterer intervention. Addiction treatment, mental health services and family supports may also be difficult to access. Some states do not provide supports—such as homemaker visits, affordable child care, family therapy, "wraparound" mental health services for children, or short-term financial aid—that can prevent foster care placement or reduce lengths of stay. As a result, parents face termination of their rights when they have not been offered meaningful help.

Federal policy makers must develop a common standard of "reasonable efforts" and require agencies to provide families with the help they need to reunify.



CONTINUED...

14. I HAVE THE RIGHT TO offer my child a lifelong relationship.

When parents' rights are terminated, they usually permanently lose all contact with their children, even when losing all contact is not in the best interest of the child.

Many times, children in foster care wish for contact with their parents even if they will not return home. Often, parents and older children are in touch informally despite termination.

Parents who are not at risk of harming their children through ongoing contact should not be barred from letters, phone calls, or even visits simply because they cannot be their child's full-time caregivers. Mental illness, incarceration, or addiction may render parents incapable of full-time custody, but this should not bar children from continuing to hear from or know about their parents if they choose.

Agencies and the courts must offer enforceable post-adoption contact agreements or conditional surrender agreements that give parents and children a legal right to contact after termination. Child welfare workers must guide adoptive parents in understanding children's need for contact and support adoptive families in determining appropriate contact agreements and maintaining contact as agreed.

15. I HAVE THE RIGHT TO meaningful participation in developing the child welfare policies and practices that affect my family and community.

Child welfare agencies cannot succeed in safely reunifying families unless they rely on the wisdom of child welfare-affected parents to guide them in creating policies, practices and services that speak to the needs of the families and communities they serve.

Child welfare agencies must abandon the practice of believing they have all the answers and must find ways to meaningfully include child welfare-affected parents and youth in evaluating services; developing parent and youth advocate roles in service delivery and staff training; developing methods for engaging families in accessing supports before removal becomes necessary; and determining child welfare policies and practices.

Including one or two parents on an advisory board is not enough. Parents must be supported—at best by independent advocates—in becoming full decisionmaking members on planning and oversight committees.



As Freud and Breuer observed, trauma does not simply act as a releasing agent for symptoms. Rather, “the psychological trauma - or more precisely the memory of the trauma - acts like a foreign body which long after its entry must continue to be regarded as an agent that is still at work.” Like a splinter that causes an infection, it is the body’s response to the foreign object that becomes the problem more than the object itself.

The Body Keeps the Score by Bessel Van Der Kolk, MD



Community Based Care Lead Agency Map

