



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, June 30, 2019

No Meeting This Week



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2019 to March 31, 2019

| CBC Lead Agency Scorecard Performance Table | Safety | | | | Permanency | | | | Well-Being | | | |
|--|---------------------|---|---|---|---|--|--|---|--|---|---|---|
| | Measures | 1. Rate of Abuse per 100,000 days while in foster care. | 2. Percent of children who are not neglected or abused during in-home services. | 3. Children who are not neglected or abused after receiving services. | 4. Children under supervision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-of-home care who have received medical services in the last 12 months. | 10. Children in out-of-home care who received dental services within the last 7 months. | 11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education. |
| Standard | 8.5 | 95.0% | 95.0% | 99.5% | 40.5% | 43.6% | 91.7% | 4.12 | 95.0% | 95.0% | 80.0% | 65.0% |
| Reporting Period | 01/01/18 - 12/31/18 | 01/01/18 - 12/31/18 | 01/01/18 - 12/31/18 | 04/01/18 to 03/31/19 | 04/01/17 to 03/31/18 | 04/01/18 | 04/01/16 to 03/31/17 | 04/01/18 to 03/31/19 | 03/31/19 | 03/31/19 | 04/01/18 to 03/31/19 | 03/31/19 |
| Big Bend CBC (Circuit 2 & 14) | 9.55 | 97.7% | 99.6% | 99.47% | 30.5% | 54.6% | 92.9% | 3.82 | 96.9% | 92.1% | 92.6% | 64.9% |
| Brevard Family Partnership | 12.99 | 93.7% | 95.6% | 99.2% | 57.3% | 59.2% | 90.8% | 3.36 | 95.3% | 91.1% | 83.3% | 61.1% |
| ChildNet Inc | 9.61 | 93.9% | 97.5% | 99.8% | 39.8% | 55.4% | 90.8% | 3.39 | 95.5% | 90.8% | 93.6% | 62.5% |
| ChildNet Palm Beach | 11.56 | 93.6% | 97.1% | 100.0% | 47.0% | 49.5% | 93.0% | 4.23 | 95.6% | 87.7% | 95.4% | 62.1% |
| Children's Network of SW Florida | 8.79 | 93.6% | 96.1% | 99.6% | 45.5% | 59.4% | 91.4% | 4.09 | 97.7% | 96.7% | 94.2% | 67.6% |
| Communities Connected for Kids | 9.03 | 96.2% | 96.5% | 99.9% | 42.6% | 55.0% | 87.9% | 4.06 | 95.5% | 93.1% | 83.3% | 74.1% |
| Community Based Care (Cir #9) | 7.87 | 93.5% | 96.3% | 99.64% | 43.3% | 57.4% | 90.8% | 3.57 | 97.4% | 94.7% | 81.8% | 64.0% |
| Community Partnership for Childr. | 11.91 | 92.5% | 95.9% | 99.4% | 25.1% | 54.5% | 84.4% | 3.17 | 96.3% | 85.4% | 85.7% | 62.7% |
| Eckerd Community Alternatives | 6.77 | 93.4% | 95.5% | 99.8% | 36.8% | 48.5% | 91.2% | 5.41 | 97.6% | 90.4% | 87.9% | 55.6% |
| Eckerd Community Hillsborough | 10.37 | 96.3% | 96.3% | 99.8% | 33.9% | 44.68% | 90.7% | 6.79 | 95.8% | 86.5% | 89.7% | 58.4% |
| Families First Network | 6.48 | 91.9% | 96.3% | 99.5% | 36.1% | 51.7% | 83.8% | 7.57 | 94.8% | 89.7% | 87.1% | 61.1% |
| Family Integrity Program | 7.59 | 95.5% | 94.5% | 100.0% | 39.2% | 77.6% | 95.2% | 2.26 | 98.9% | 97.3% | 100.0% | 71.7% |
| Family Support Services North Fla | 5.75 | 94.8% | 96.4% | 99.8% | 41.4% | 72.4% | 94.6% | 3.36 | 94.4% | 80.9% | 96.7% | 67.8% |
| Heartland For Children | 6.68 | 94.4% | 97.0% | 99.9% | 41.6% | 53.5% | 91.8% | 3.12 | 97.9% | 91.7% | 78.1% | 65.3% |
| Kids Central, Inc. | 7.16 | 95.1% | 97.4% | 99.7% | 39.9% | 39.0% | 94.2% | 3.54 | 98.2% | 96.18% | 97.8% | 71.5% |
| Kids First of Florida, Inc. | 9.74 | 94.7% | 95.7% | 99.7% | 28.1% | 49.1% | 85.7% | 3.28 | 95.9% | 82.1% | 88.9% | 69.9% |
| Our Kids of Miami-Dade | 8.01 | 96.7% | 98.6% | 99.2% | 34.2% | 52.8% | 90.8% | 5.81 | 96.9% | 94.5% | 89.9% | 56.5% |
| Partnership for Strong Families | 8.22 | 95.4% | 97.0% | 98.9% | 43.3% | 70.9% | 93.0% | 4.15 | 98.2% | 94.2% | 91.3% | 66.0% |
| Sarasota Y/SAFE Children Coali... | 9.48 | 94.8% | 96.7% | 99.69% | 37.8% | 63.8% | 91.1% | 3.95 | 97.7% | 86.2% | 88.5% | 64.7% |
| Statewide | 8.84 | 94.58% | 96.6% | 99.0% | 39.8% | 53.6% | 90.7% | 4.5 | 95.9% | 90.7% | 88.8% | 63.3% |
| Red Zone | 8.85 | 92.9% | 92.9% | 98.9% | 36.3% | 39.2% | 90.8% | 4.54 | 89.9% | 89.9% | 69.9% | 60.0% |



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days | | |
|--|--|---------------------------|
| Supervision between 06/01/19 - 06/30/19 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 3 | 99.98% |
| DEV | 1 | 99.99% |
| OHU | 7 | 99.87% |
| Total | 11 | 99.95% |
| <i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 07/02/19</i> | | |

| # of Children Not Seen, Month of June 2019 | |
|---|--------------|
| # Not Seen | Agency |
| | CHS |
| 1 | DEV |
| 5 | OHU |
| 1 | CPI |
| 7 | Total |
| <i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 07/02/19</i> | |



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

| Reunifications Entered into FSFN: Week of 6/24/19 thru 6/30/19 | | | |
|---|--------|-----------|-------|
| Agency | Timely | Un-Timely | Total |
| CHS | 2 | 5 | 7 |
| DEV | | | |
| OHU | 6 | 4 | 10 |
| Total | 8 | 9 | 17 |

| Scorecard Measure #5 - 07/01/17 to 06/30/18 Children Achieving Permanency within 0-12 Mths FY 18-19 - <u>4th Qtr</u> as of 06/30/19 | | | |
|---|------------------------------|------------------------------------|---------------------------------|
| Agency | Permanency within 12 mths | Total Children out-of-home care | Percent Timely Reunification |
| CHS | 100 | 266 | 37.6% |
| DEV | 117 | 304 | 38.5% |
| OHU | 99 | 255 | 38.8% |
| HFC Total* | 350 | 863 | 40.56% |

| Scorecard Measure #6 - 07/01/18 Children Achieving Permanency within 12-24 Mths FY 18-19 - <u>4th Qtr</u> as of 06/30/19 | | | |
|--|---------------------------------|----------------------------------|---------------------------------|
| Agency | Permanency within 12-24 mths | Total Children LOS 12-24 mths | Percent Timely Reunification |
| CHS | 65 | 117 | 55.6% |
| DEV | 79 | 153 | 51.6% |
| OHU | 57 | 108 | 52.8% |
| HFC Total | 201 | 378 | 53.2% |

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

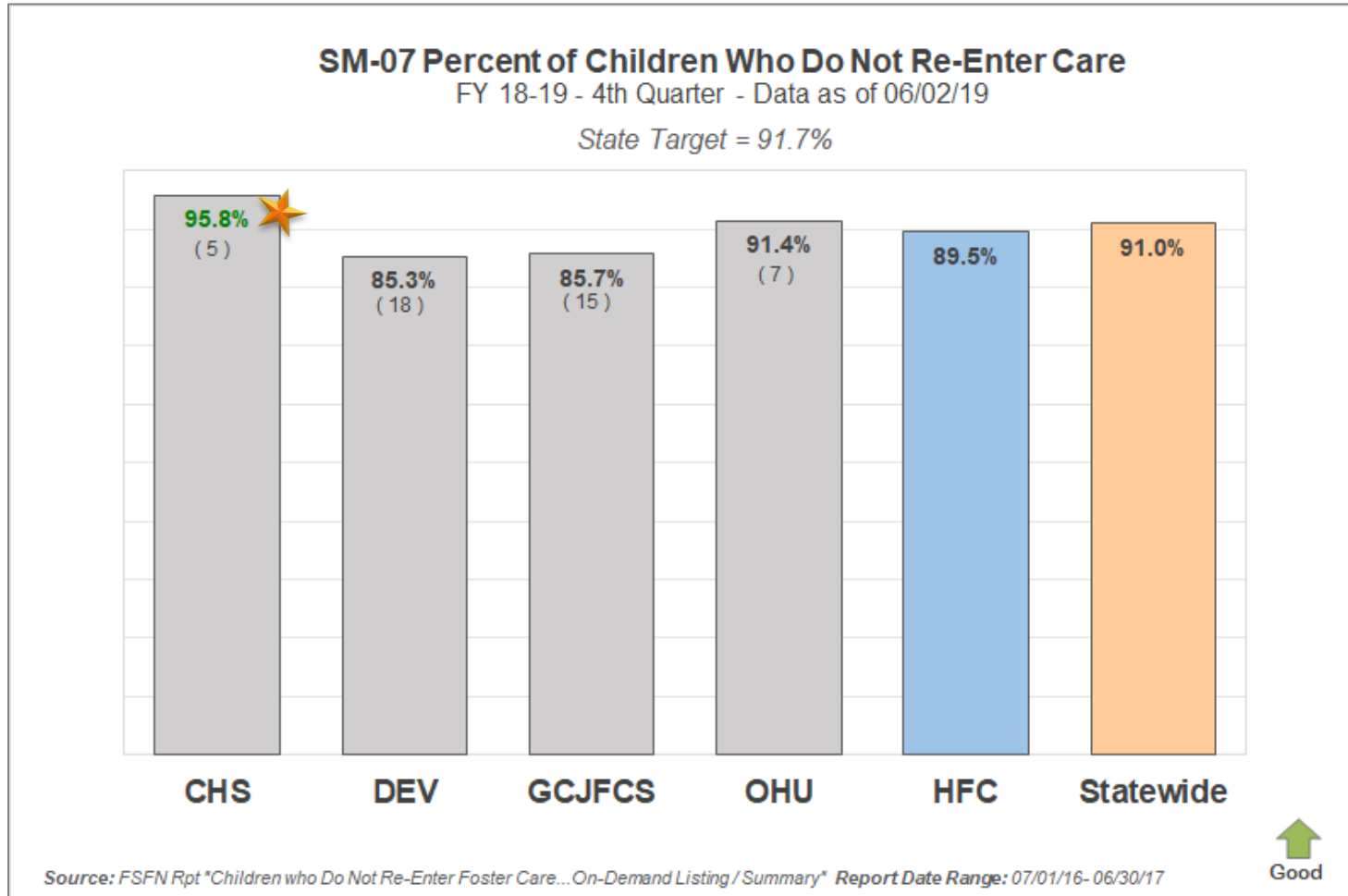
Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

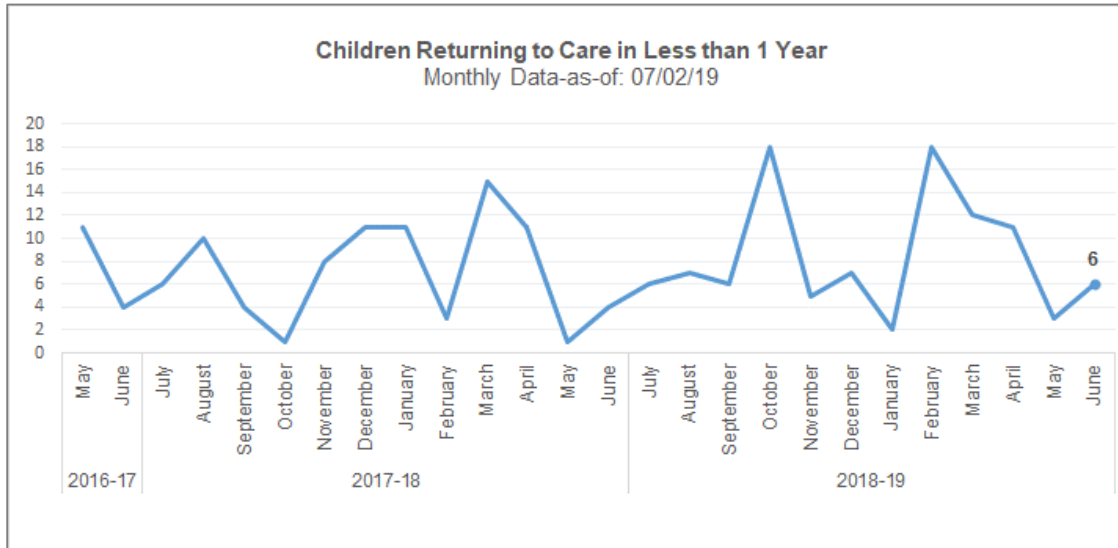


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



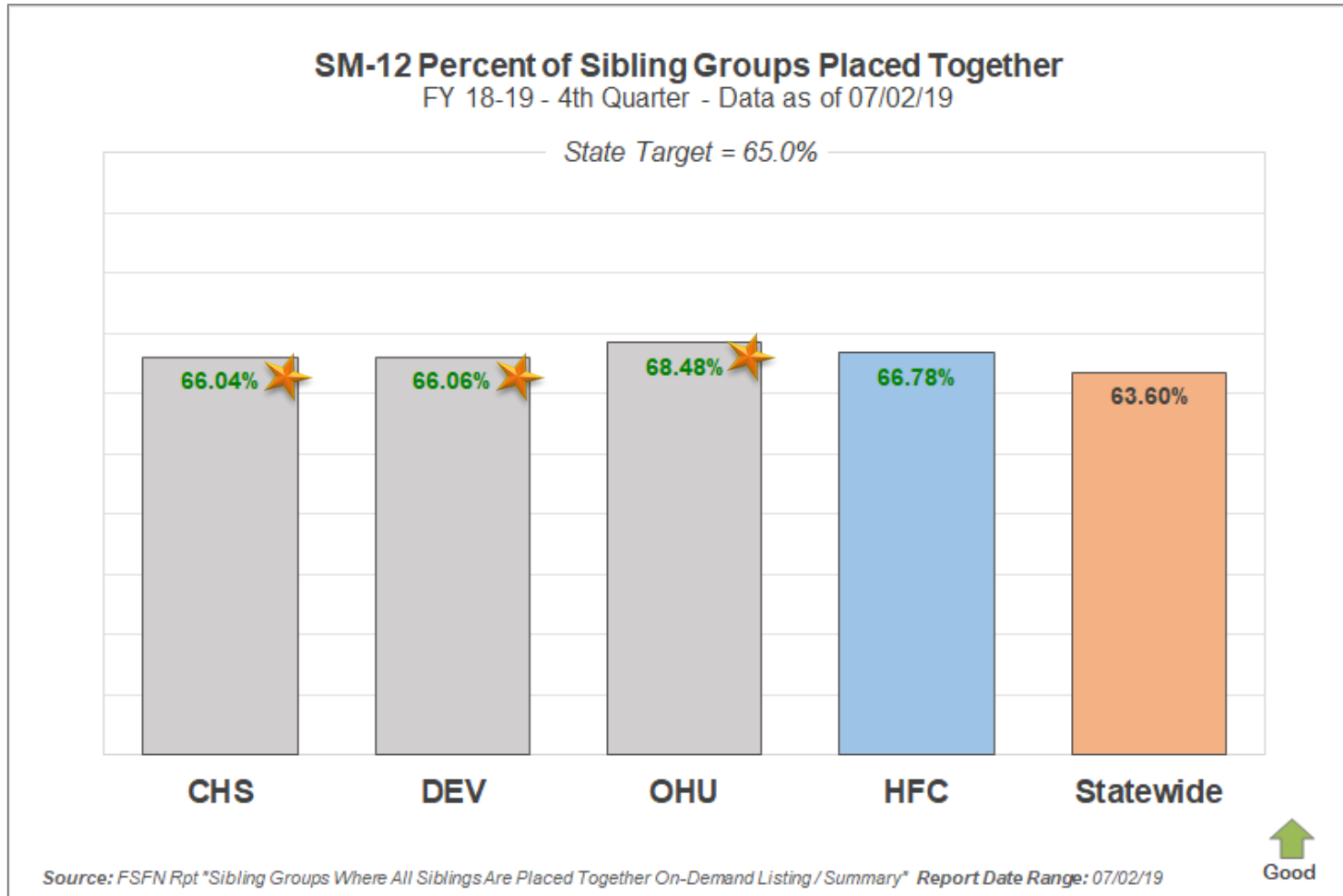
| Removal Episodes for Children with a Prior Removal | | | | | | | | | |
|--|----------------------|------------|---------------|-----------------|-------------------------|--------------------------------------|-----------|----------------------|----------------------|
| Removals entered into FSFN between 06/24/19 - 06/30/19 | | | | | | | | | |
| Current Agency | Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOR Range | P. Analytics Listing | P. Analytics Percent |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 07/02/19



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

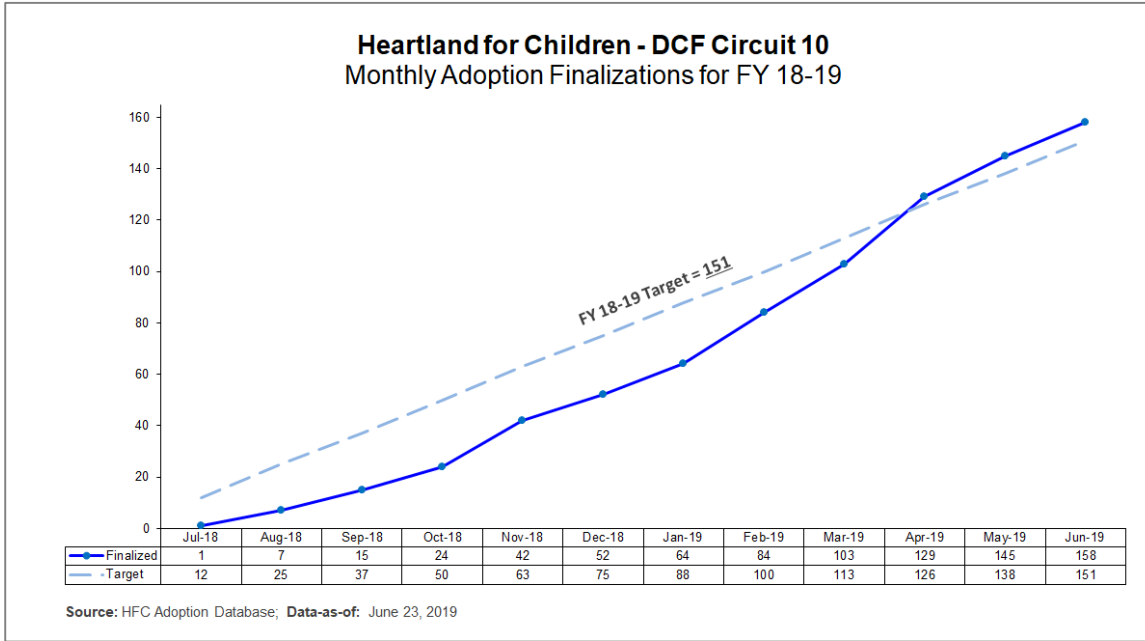


Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
No further FY18-19 dates

Adoption Finalizations Credited to HFC
18-19 Fiscal Year-to-Date 06/30/19

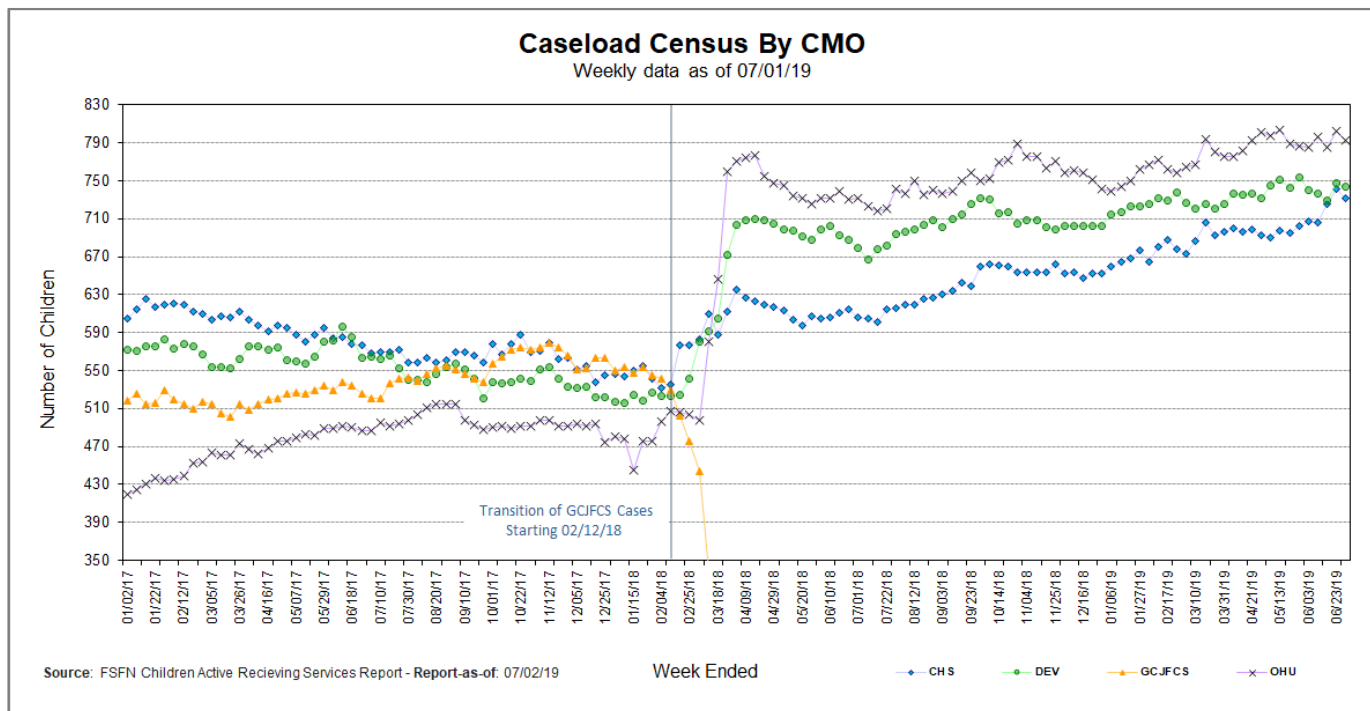
| CMO | Subsidy Files Submitted | Finalized Adoptions | Number Needed to Meet Target | CMO Target | % Target Met | % Completed w/in 24 Mths |
|--------------|-------------------------|---------------------|------------------------------|------------|---------------|--------------------------|
| CHS | 4 | 47 | - | 47 | 100.0% | 21.3% |
| DEV | 2 | 62 | - | 61 | 101.6% | 46.8% |
| OHU | 1 | 65 | - | 43 | 151.2% | 46.2% |
| Total | 7 | 174 | 0 | 151 | 115.2% | 39.7% |



Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO Last 6 Reporting Periods | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| Agency | 5/27/2019 | 6/3/2019 | 6/9/2019 | 6/16/2019 | 6/23/2019 | 7/1/2019 |
| CHS | 702 | 707 | 706 | 725 | 741 | 731 |
| DEV | 753 | 740 | 737 | 729 | 747 | 744 |
| OHU | 787 | 785 | 796 | 785 | 802 | 792 |
| HFC Total | 2242 | 2232 | 2239 | 2239 | 2290 | 2267 |



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/16/2019

| Count of Case Managers Within a Caseload Range | | | | | | | |
|--|-----------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|---------------------------|--------------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25+ Children in Caseload | 30+ Children in Caseload | Total Case Managers | Avg # of Children per CM |
| CHS | 2 | 7 | 8 | 8 | 8 | 33 | 22.2 |
| DEV | 0 | 1 | 6 | 15 | 6 | 28 | 26.4 |
| OHU | 2 | 10 | 18 | 5 | 5 | 40 | 19.8 |
| # of CMs | 4 | 18 | 32 | 28 | 19 | 101 | 22.4 |

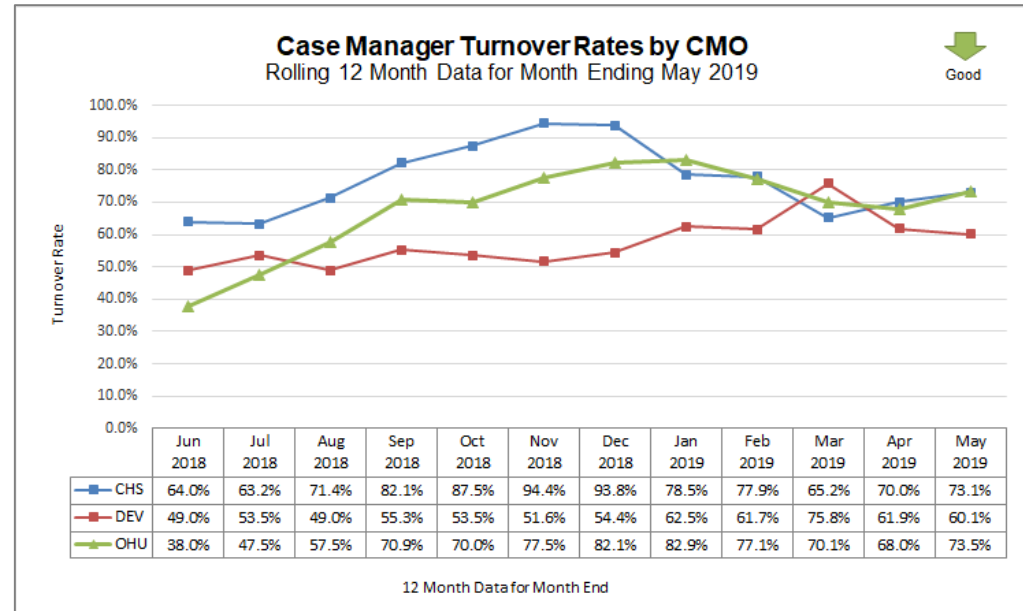
* Data Excludes Supervisor Count

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|--|-----------------|--------------------------------|------------------------|
| CMO | # Case Managers | # with Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 33 | 9 | 27.3% |
| DEV | 28 | 1 | 3.6% |
| OHU | 40 | 12 | 30.0% |
| HFC | 101 | 22 | 21.8% |

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2019 | | |
|--|--------------|-------------------------|
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 73.1% | 44.4% |
| DEV | 60.1% | 8.7% |
| OHU | 73.5% | 0.0% |



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care



| Health Information in FSFN for Children in OHC as of 07/02/19 | | | | | | |
|--|----------------------|---------------------------------|--|--|---------------------------------|---------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSFN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date | Overall Performance |
| CHS | 450 | 100.0% | 97.1% | 93.4% | 97.8% | 96.1% |
| DEV | 483 | 100.0% | 99.0% | 93.4% | 98.3% | 96.9% |
| OHU | 359 | 100.0% | 94.4% | 90.6% | 99.2% | 94.7% |
| HFC | 1292 | 100.0% | 97.1% | 92.6% | 98.4% | 96.0% |
| Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU" | | | | | | |

| Health Information in FSFN as of 07/02/19 | | | | |
|---|------------------------------|--|---|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 0 | 13 | 17 | 10 |
| DEV | 0 | 5 | 20 | 8 |
| OHU | 0 | 20 | 21 | 3 |
| Total | 0 | 38 | 58 | 21 |
| Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU" | | | | |

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

| Scorecard Measure #9 - 06/30/19 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 18-19 - 4th Qtr as of 07/02/19 | | | |
|--|---------------------------------|---------------------------------|---|
| Agency | Appointment within last 12 mths | Total Children out-of-home care | Percent Medical Services Received |
| CHS | 435 | 450 | 96.7%  |
| DEV | 476 | 481 | 99.0%  |
| OHU | 338 | 358 | 94.4% |
| Total | 1249 | 1289 | 96.90% |

| Scorecard Measure #10 - 06/30/19 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 18-19 - 4th Qtr as of 07/02/19 | | | |
|---|--------------------------------|---------------------------------|----------------------------------|
| Agency | Appointment within last 7 mths | Total Children out-of-home care | Percent Dental Services Received |
| CHS | 239 | 256 | 93.4% |
| DEV | 281 | 301 | 93.4% |
| OHU | 198 | 223 | 88.8% |
| Total | 718 | 780 | 92.05% |

Effective 02/01/19 – Current quarter performance is approximate due to pending ad hoc reporting with new scorecard methodology.



Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List Data-as-of: 07/02/19 | | | | |
|---|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | 2 | 14 | 16 |
| DEV | | 1 | 19 | 20 |
| OHU | | 1 | 8 | 9 |
| CPI | | 3 | 13 | 16 |
| NTF | | | 1 | 1 |
| Total | 0 | 7 | 55 | 62 |

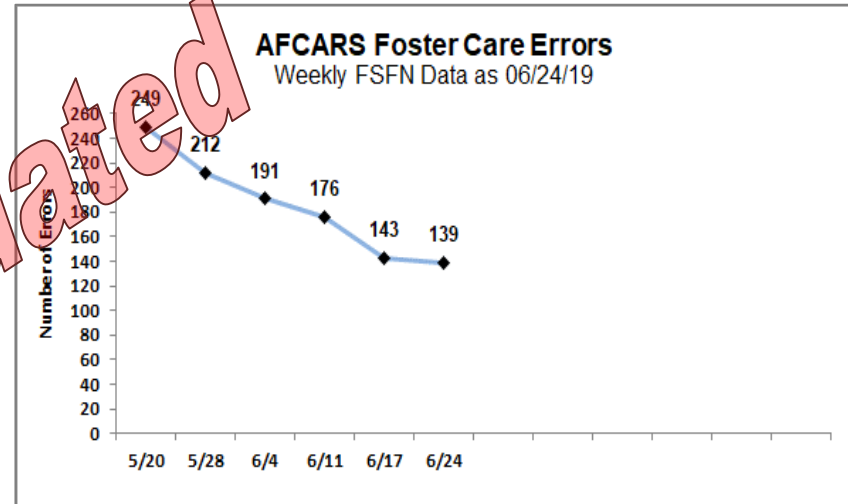
| Placement Exceptions Totaled By Agency Last 6 Reporting Periods | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| Agency | 5/19/2019 | 6/2/2019 | 6/9/2019 | 6/16/2019 | 6/23/2019 | 7/2/2019 |
| CHS | 10 | 17 | 17 | 9 | 8 | 16 |
| DEV | 14 | 26 | 20 | 15 | 14 | 20 |
| OHU | 13 | 15 | 19 | 11 | 7 | 9 |
| CPI | 0 | 5 | 3 | 2 | 3 | 16 |
| NTF | 0 | 0 | 0 | 1 | 4 | 1 |
| Total | 37 | 63 | 59 | 38 | 36 | 62 |

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/19 – 09/30/19

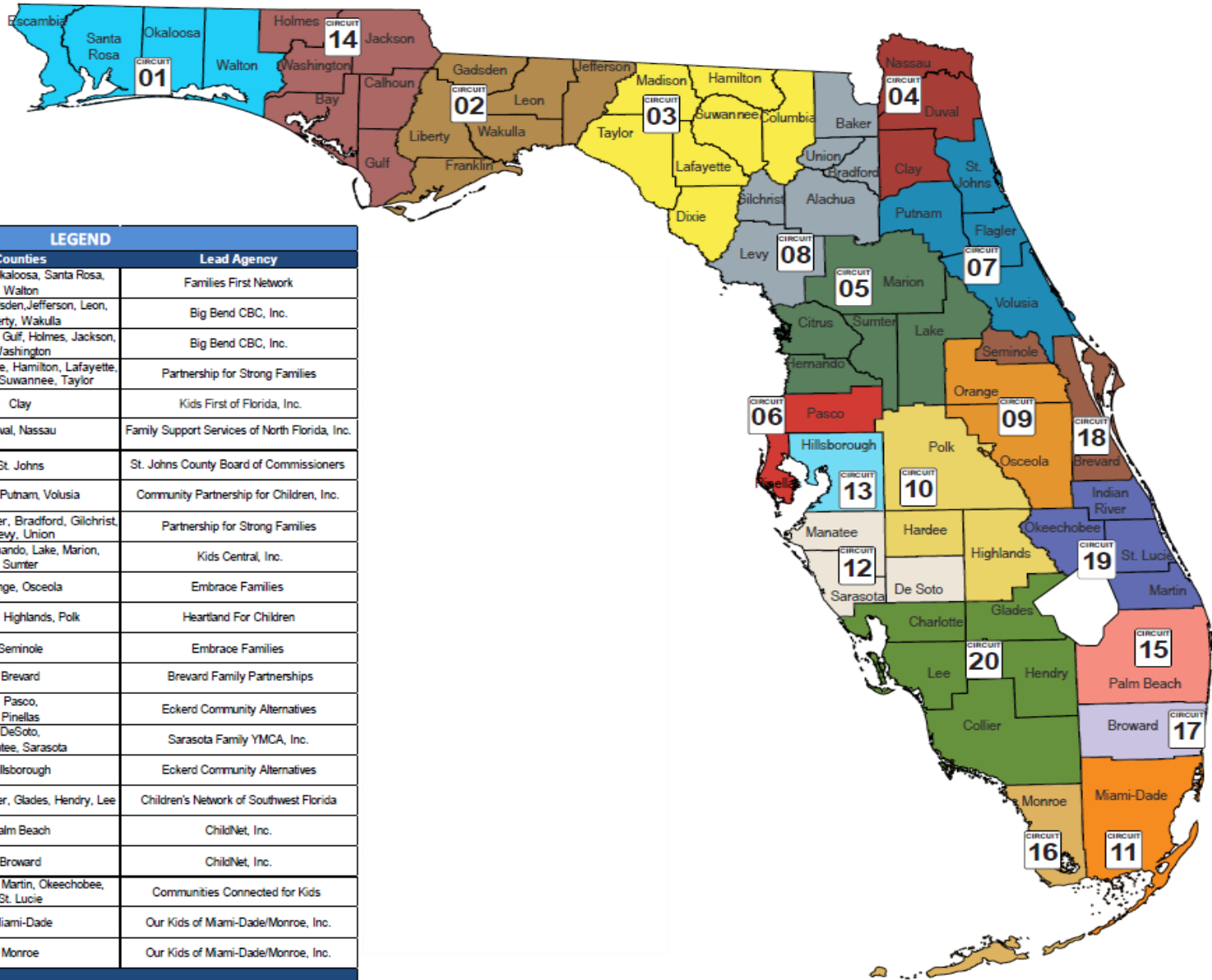
| AFCARS Foster Care Report | | | | | | | |
|---------------------------|------------|----------|-----------|----------------|-------------------|----------------|------------|
| Agency | Child Info | Provider | Legal | Mother Married | Transition Errors | Cannot Correct | Total |
| CHS | | 1 | 18 | | 12 | 12 | 43 |
| DEV | 1 | | 21 | | 10 | 7 | 39 |
| OHU | | | 39 | | 9 | 9 | 57 |
| CPI | | | | | | | 0 |
| Total | 1 | 1 | 78 | 0 | 31 | 28 | 139 |

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 06/24/19





Community Based Care Lead Agency Map



| LEGEND | | | |
|---------|-----------|---|--|
| Circuit | Region | Counties | Lead Agency |
| 1 | Northwest | Escambia, Okaloosa, Santa Rosa, Walton | Families First Network |
| 2 | | Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla | Big Bend CBC, Inc. |
| 14 | | Bay, Calhoun, Gulf, Holmes, Jackson, Washington | Big Bend CBC, Inc. |
| 3 | Northeast | Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor | Partnership for Strong Families |
| 4 | | Clay | Kids First of Florida, Inc. |
| 4 | | Duval, Nassau | Family Support Services of North Florida, Inc. |
| 7 | | St. Johns | St. Johns County Board of Commissioners |
| 7 | | Flagler, Putnam, Volusia | Community Partnership for Children, Inc. |
| 8 | | Alachua, Baker, Bradford, Gilchrist, Levy, Union | Partnership for Strong Families |
| 5 | | Citrus, Hernando, Lake, Marion, Sumter | Kids Central, Inc. |
| 9 | Central | Orange, Osceola | Embrace Families |
| 10 | | Hardee, Highlands, Polk | Heartland For Children |
| 18 | | Seminole | Embrace Families |
| 18 | | Brevard | Brevard Family Partnerships |
| 6 | SunCoast | Pasco, Pinellas, DeSoto, Manatee, Sarasota | Eckerd Community Alternatives |
| 12 | | Sarasota | Sarasota Family YMCA, Inc. |
| 13 | | Hillsborough | Eckerd Community Alternatives |
| 20 | | Charlotte, Collier, Glades, Hendry, Lee | Children's Network of Southwest Florida |
| 15 | Southeast | Palm Beach | ChildNet, Inc. |
| 17 | | Broward | ChildNet, Inc. |
| 19 | | Indian River, Martin, Okeechobee, St. Lucie | Communities Connected for Kids |
| 11 | Southern | Miami-Dade | Our Kids of Miami-Dade/Monroe, Inc. |
| 16 | | Monroe | Our Kids of Miami-Dade/Monroe, Inc. |

