



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, June 28, 2020

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
Heartland For Children	3.95	92.9%	96.9%	99.9%	41.9%	50.9%	88.1%	2.83	98.0%	87.1%	88.2%	60.4%
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/Safe Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
Statewide	6.98	95.26%	96.4%	99.4%	38.0%	51.7%	89.9%	4.23	95.2%	88.8%	87.4%	64.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/20 - 06/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00% ★
DEV	0	100.00% ★
OHU	7	99.91%
Total	7	99.96%
Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/28/20		

# of Children Not Seen, Month of June 2020	
# Not Seen	Agency
	CHS
	DEV
8	OHU
5	CPI
13	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 06/28/20	




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 06/22/20 thru 06/28/20			
Agency	Timely	Un-Timely	Total
CHS		1	1
DEV		2	2
OHU	4		4
Total	4	3	7

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 06/28/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	123	311	39.5%
DEV	101	310	32.6%
OHU	130	265	49.1% 
HFC Total	354	886	39.95%

Number of Children to Achieve SM05 Target – **5 Children**

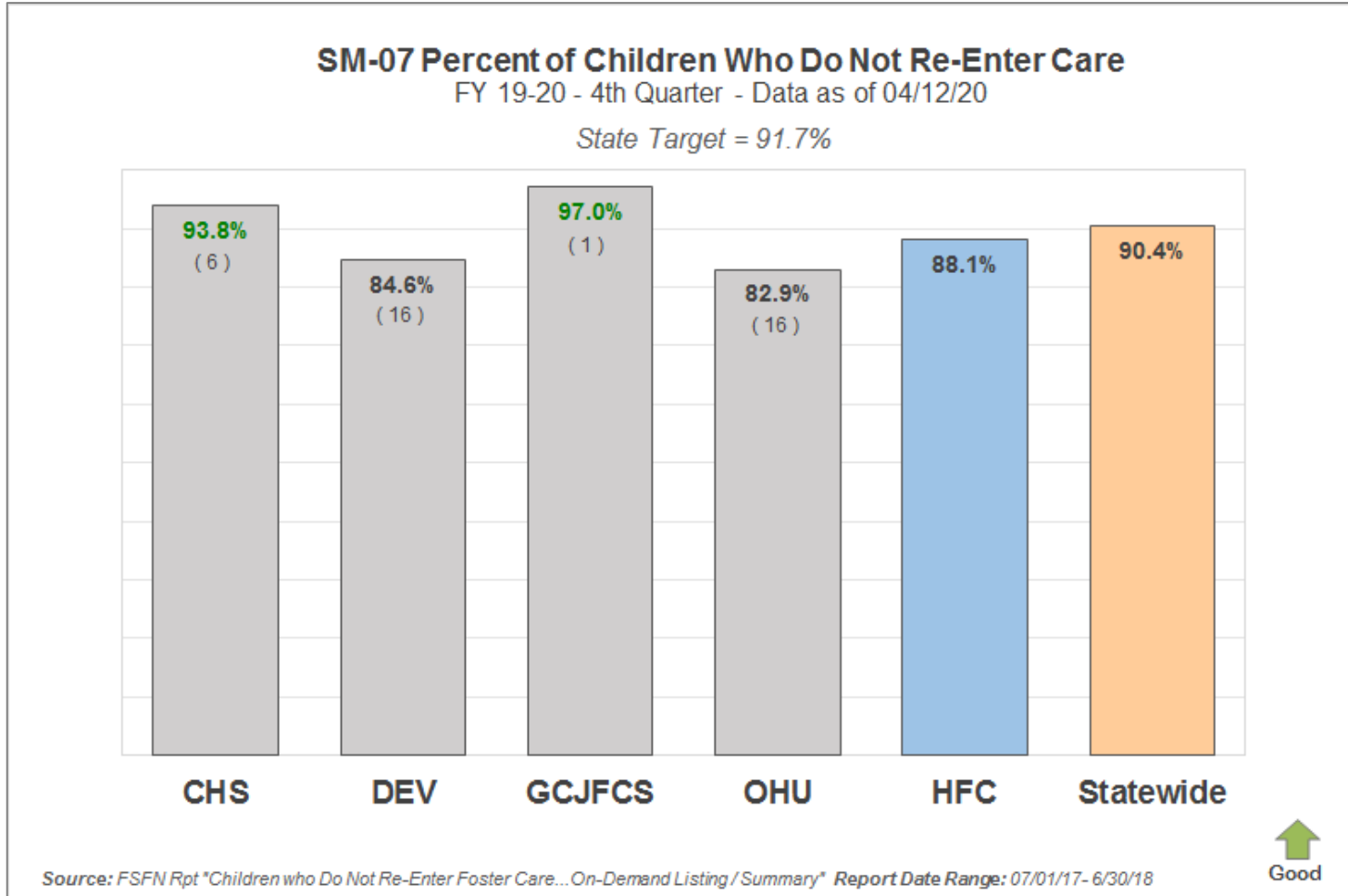
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 06/28/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	65	117	55.6% 
DEV	84	153	54.9% 
OHU	58	108	53.7% 
HFC Total	207	378	54.8%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

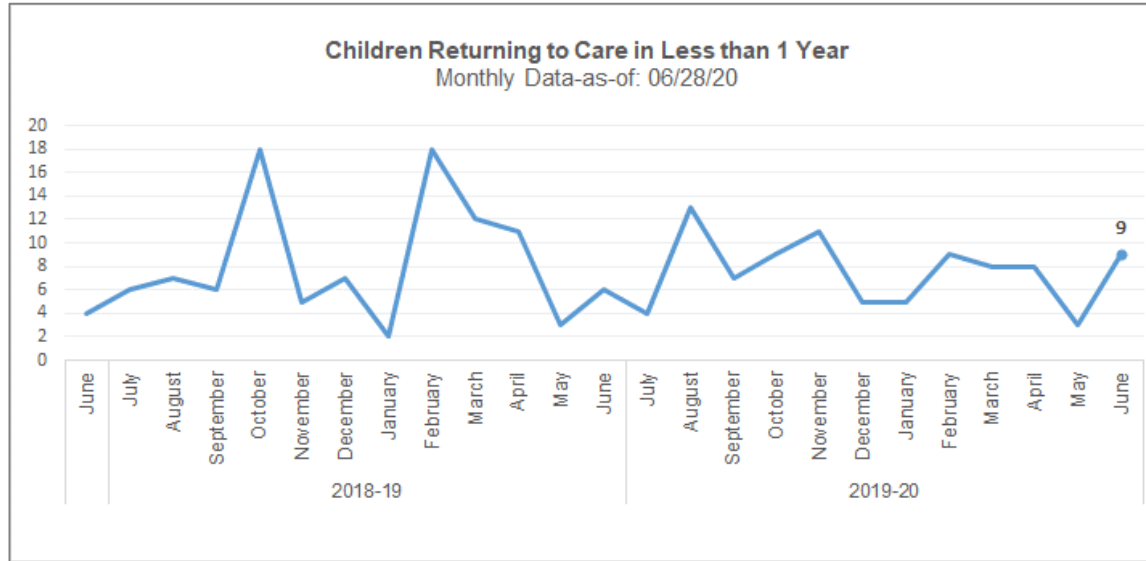
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 06/22/20 - 06/28/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	6/10/2020	141837-CHSFL	9/16/2019	11/1/2019	2	7	< 1.0 yr	Y	25%
CHS	6/10/2020	141837-CHSFL	9/16/2019	11/1/2019	2	7	< 1.0 yr	Y	16%
CHS	6/10/2020	141837-CHSFL	9/16/2019	11/1/2019	2	7	< 1.0 yr	Y	74%
DEV	6/23/2020	141836-DEV	11/21/2017	10/5/2018	10	20	1.0 - 2.9 yrs	Y	67%
DEV	6/23/2020	141836-DEV	11/21/2017	10/5/2018	10	20	1.0 - 2.9 yrs	Y	63%
DEV	6/18/2020	141848-DEV	5/23/2012	1/14/2013	8	89	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/29/20



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

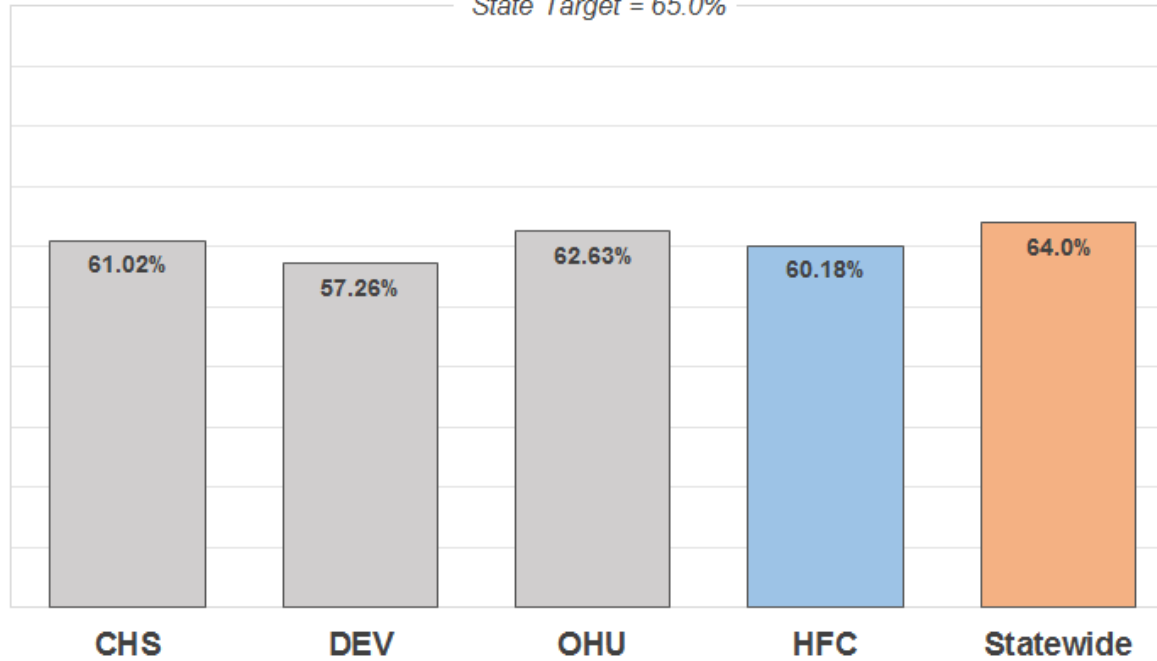
SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	72	118	61.02%
DEV	67	117	57.26%
OHU	62	99	62.63%
HFC	201	334	60.18%

SM-12 Percent of Sibling Groups Placed Together

FY 19-20 - 4th Quarter - Data as of 06/28/20

State Target = 65.0%

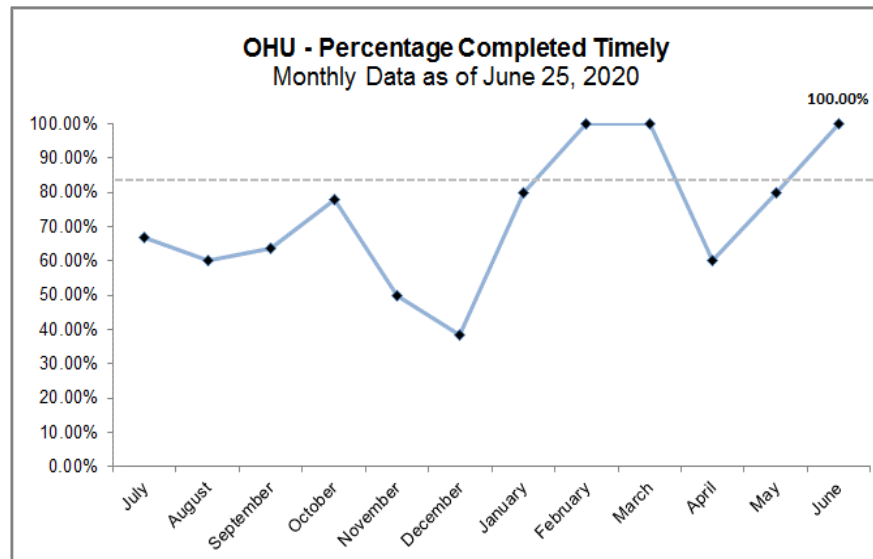
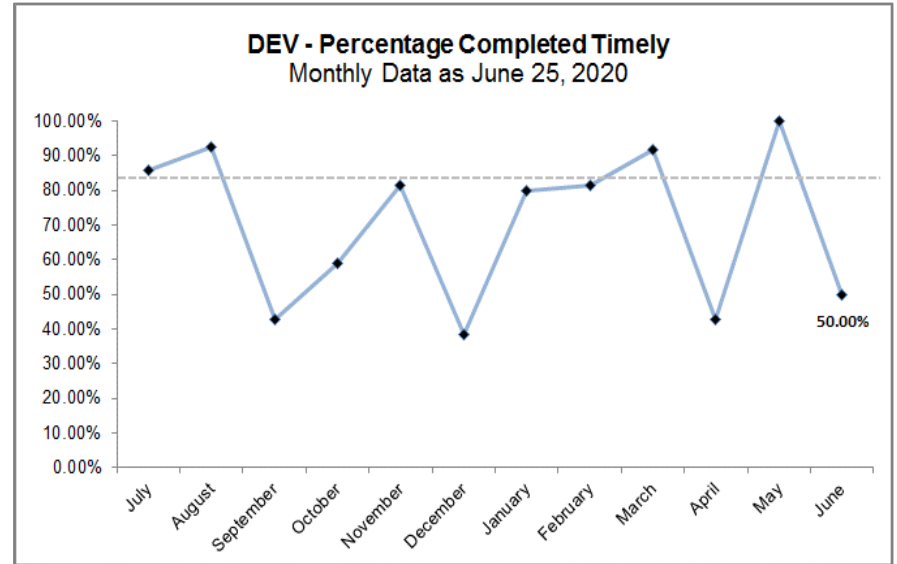
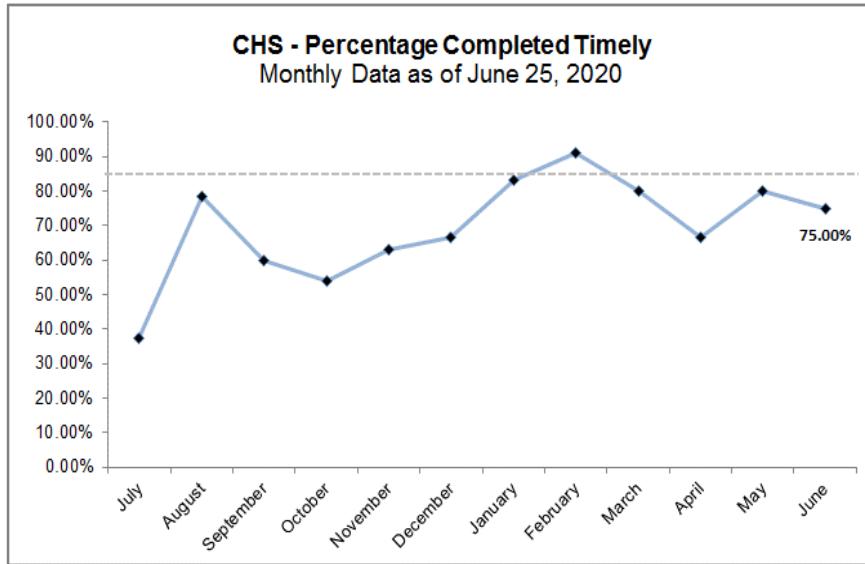


Source: FSN Rpt *Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary* Report Date Range: 06/28/20



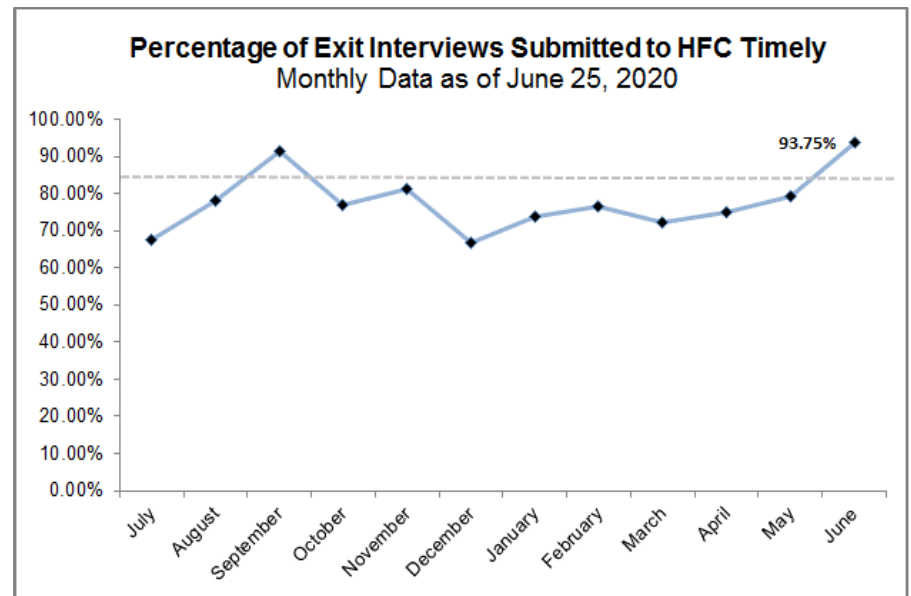
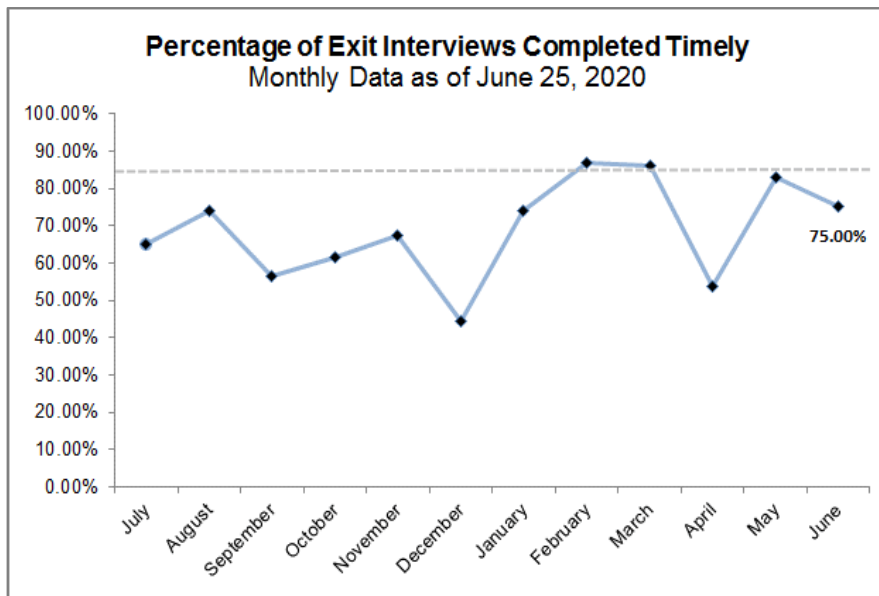
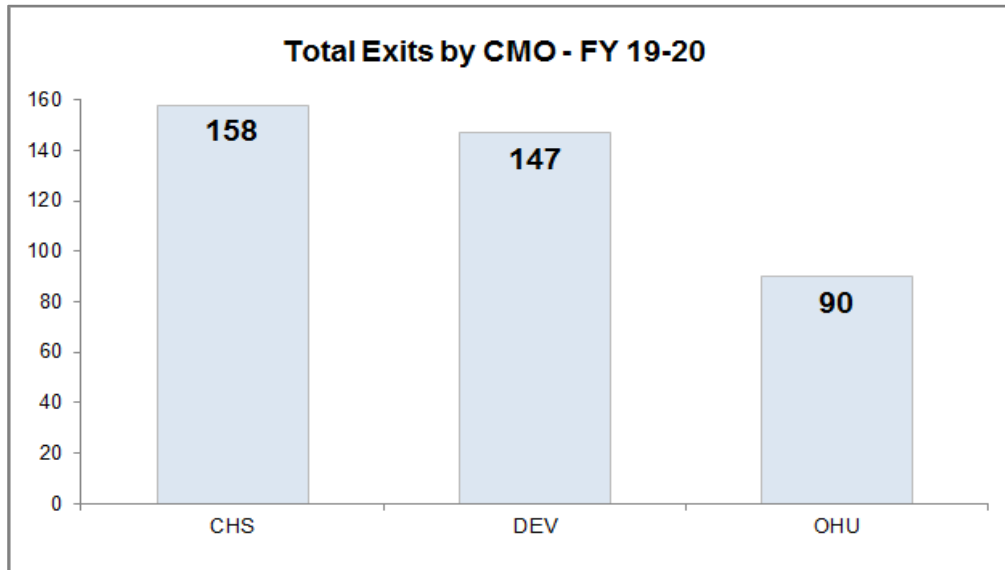
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 69.10%



Exit Interviews Trending by CMO

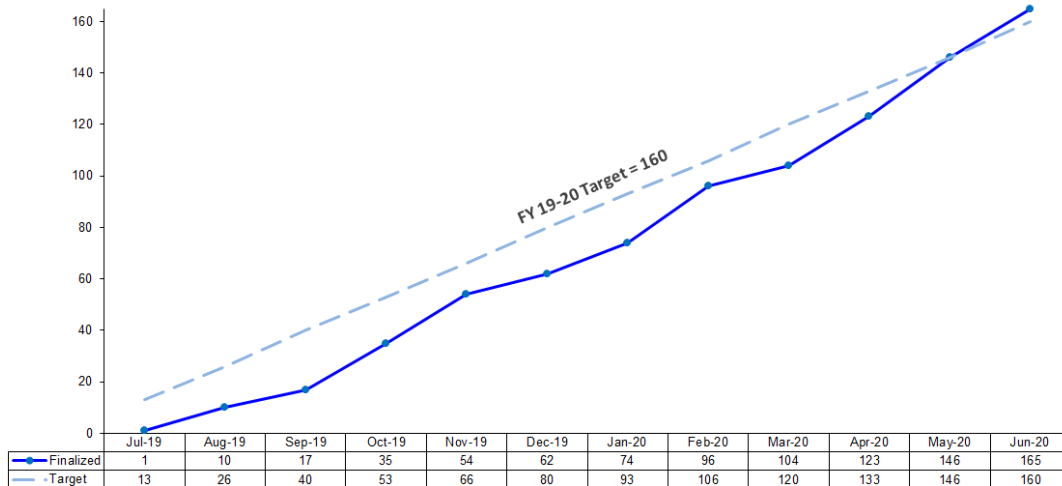
HFC Cumulative YTD Timeliness: 69.10%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: June 29, 2020

Adoption Target Achieved!

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 06/29/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	8	43	6	49	87.8%	30.2%
DEV	4	43	13	56	76.8%	37.2%
OHU	0	79	0	55	143.6%	19.0%
Total	12	165	Achieved	160	103.1%	26.7%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of June 29, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	35	29	32	362
Highlands	2	11	2	5	5	5	5	4	3	2	4	9	57
Hardee	1	1	0	3	0	3	1	1	2	0	0	1	13
Total	35	57	21	34	27	35	37	34	40	37	33	42	432
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	56	64	54	679
Highlands	3	25	2	7	7	10	5	15	4	3	4	15	100
Hardee	2	2	0	7	0	6	3	1	2	0	0	1	24
Total	56	115	33	73	48	74	70	75	62	59	68	70	803
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0	0	0	1
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	1	0	0	0	0	0	0	0	0	0	1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	38	42	30	423
Highlands	1	14	1	5	4	10	2	14	3	3	1	9	67
Hardee	1	1	0	3	0	5	0	1	2	0	0	1	14
Total	23	76	22	47	32	57	41	54	28	41	43	40	504
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	11	5	7	99
Highlands	2	2	1	1	0	0	2	1	0	0	3	2	14
Hardee	0	0	0	4	0	0	0	0	0	0	0	0	4
Total	15	12	6	8	4	6	16	8	14	11	8	9	117
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0	0	0	10
Highlands	0	0	0	0	3	0	1	0	0	0	0	0	4
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	3	0	1	3	0	4	2	1	0	0	0	14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	7	17	17	147
Highlands	0	10	0	1	0	0	0	0	1	0	0	4	16
Hardee	1	0	0	0	0	1	3	0	0	0	0	0	5
Total	18	24	5	17	9	11	9	11	19	7	17	21	168

% of Children Sheltered Placed in Foster Care

Data as of 06/29/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	11.9%
May	27.5%	56.3%	27.4%	31.3%	20.8%	25.0%
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	30.0%
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.9%

Shelter Count for the Week of June 23 - June 29, 2020

	Polk	Highlands	Hardee
Shelters	5	1	
Children Removed	12	4	
Placed w/ a Relative	8	4	
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care	4		



Case Transfer Staffing Data

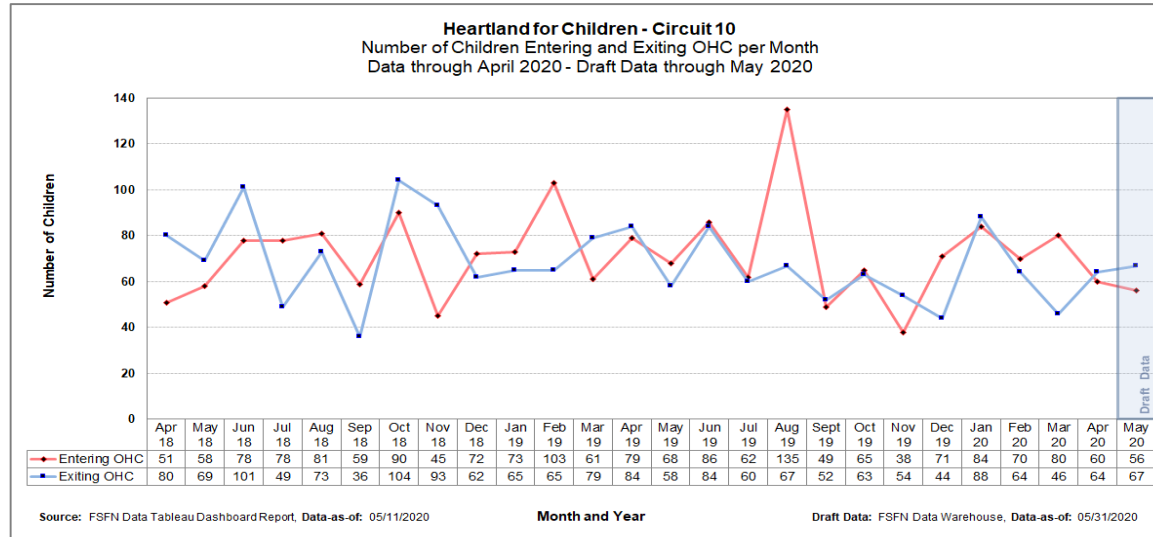
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 06/29/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	25	51	28	409	460	349
Devereux	38	48	23	42	21	35	41	36	43	42	33	36	438	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24	5	11	176	196	253
One Hope	37	63	38	44	37	39	41	52	64	41	32	24	512	548	527
Total	152	153	125	142	95	110	110	131	165	132	121	99	1535	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	13	28	22	240	262	226
Devereux	20	28	12	34	9	17	28	21	24	19	20	20	252	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	13	3	10	90	116	164
One Hope	5	17	5	12	13	7	11	12	14	6	2	2	106	125	133
Total	66	68	56	73	37	38	63	57	72	51	53	54	688	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	9	1	1	38	48	35
Devereux	2	5	1	2	1	7	4	6	5	1	6	0	40	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7	1	0	40	20	20
One Hope	2	2	1	0	0	0	0	0	3	0	0	0	8	11	24
Total	14	12	3	5	12	16	6	8	21	20	8	1	126	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	2	14	4	85	110	48
Devereux	11	13	7	4	6	9	6	3	13	19	6	15	112	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4	1	1	31	52	44
One Hope	0	1	5	3	2	0	0	6	9	2	4	0	32	41	49
Total	30	23	33	24	16	12	6	20	24	27	25	20	260	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30	24	21	354	363	313
Total	30	42	27	32	21	31	25	33	38	30	24	21	354	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0	0	0	8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0	0	0	10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0	0	0	8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2
Total	6	0	1	2	3	6	0	7	1	0	0	0	26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

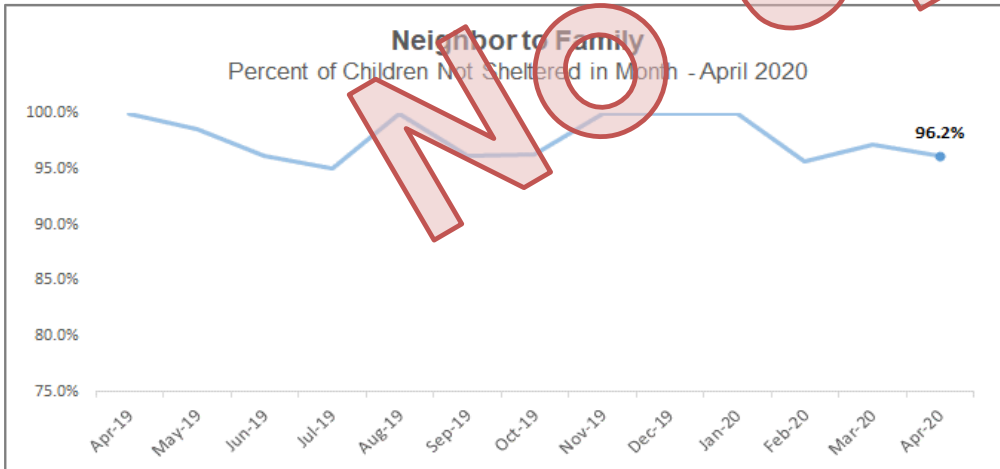
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

"I feel as if all of my needs were met. I had a wonderful NTF worker."

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/16/20 through 06/22/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	29	72
Specialized - Family Support	10	23
Prevention - Comm. Referral	18	37
Special Conditions Report	8	15
Nurturing Parenting	32	76
NTF - Total Services	98	224

NTF - Housing Resource Numbers	
Data since Inception to 06/22/20	
Referral Agency	Referrals
Children's Home Society (CHS)	31
Devereux (DEV)	14
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
Total Housing Referrals	53

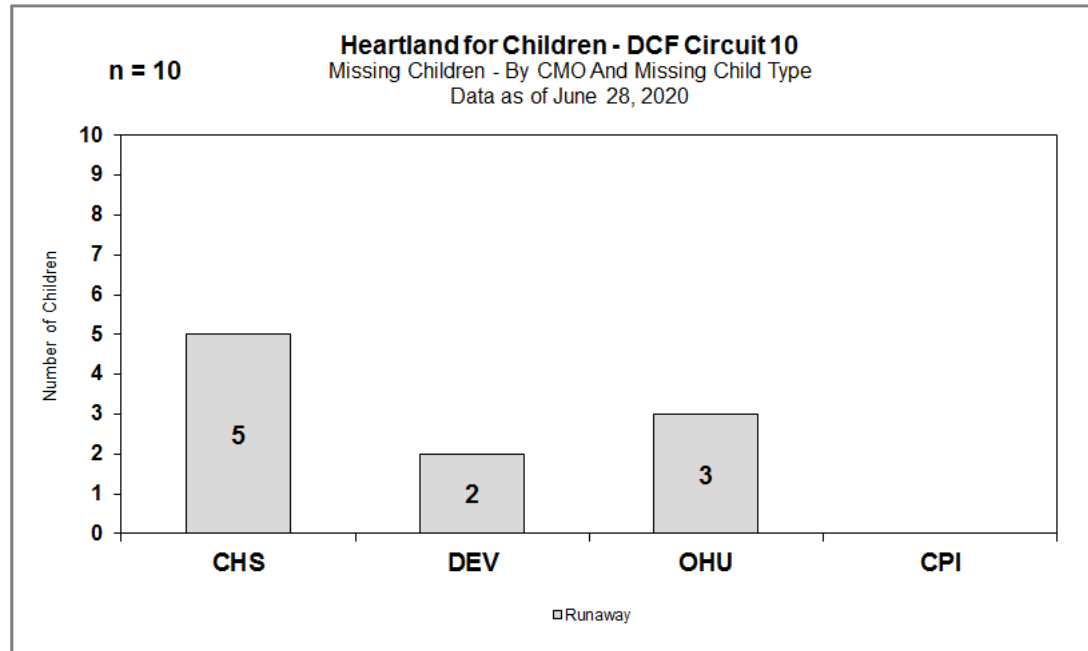


Referral Status and Housing Results	
Referrals - Active	11
Referrals - Closed	42
Total Families Housed	9 Families
Total Children Housed	24 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

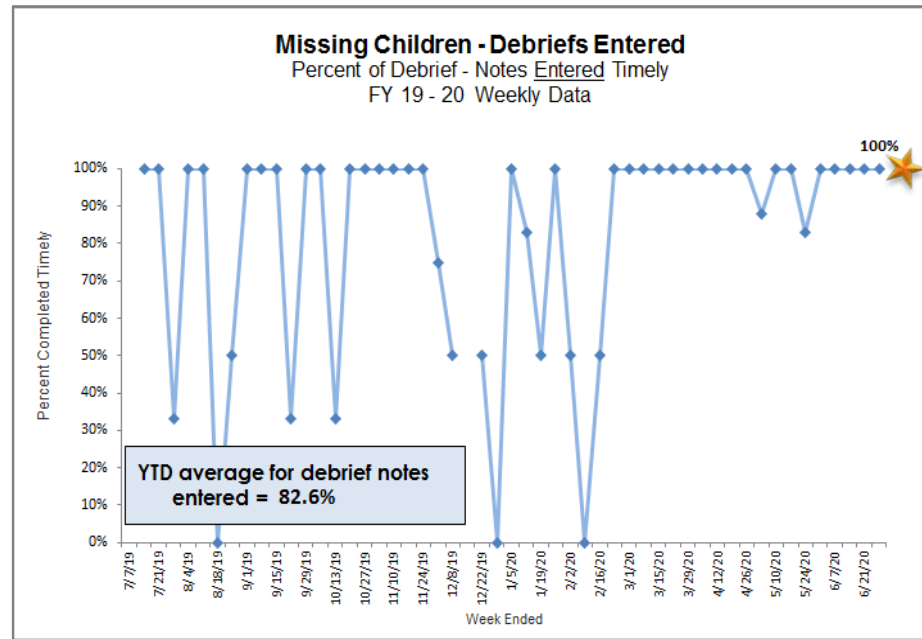
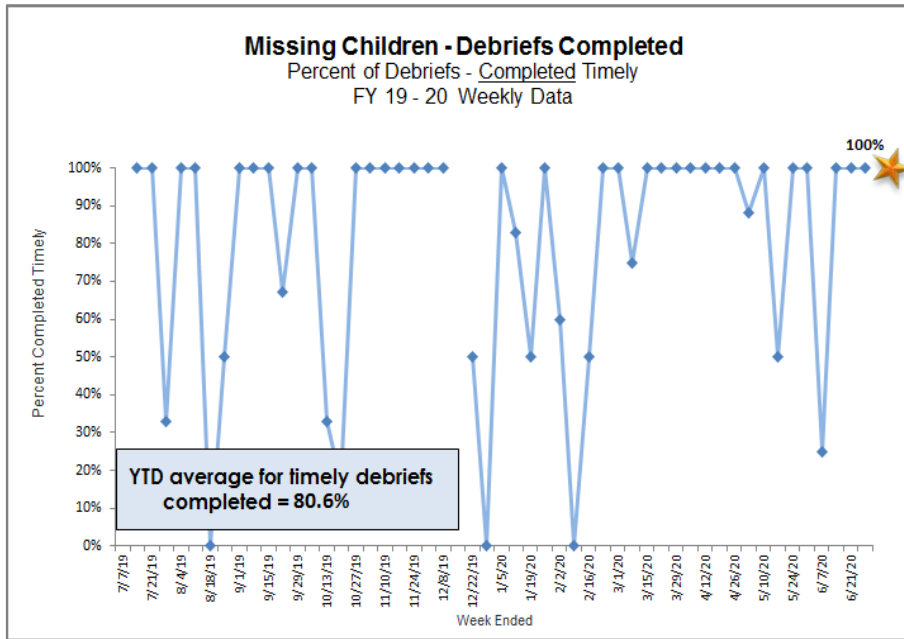


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
Apr 2020 (m/end)	-	33	-	100%	-	33	-
May 2020 (m/end)	-	28	-	96%	-	28	-
6/7/2020	6	4	100%	100%	0	4	
6/14/2020	6	6	100%	100%	0	6	
6/21/2020	7	13	100%	100%	0	12	
6/28/2020	10	20	100%	100%	0	16	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



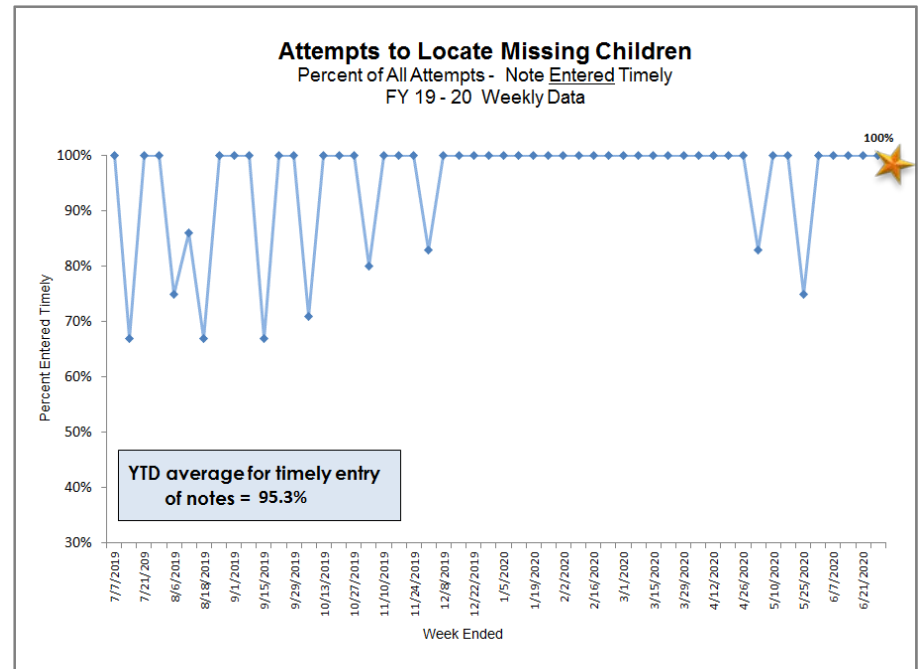
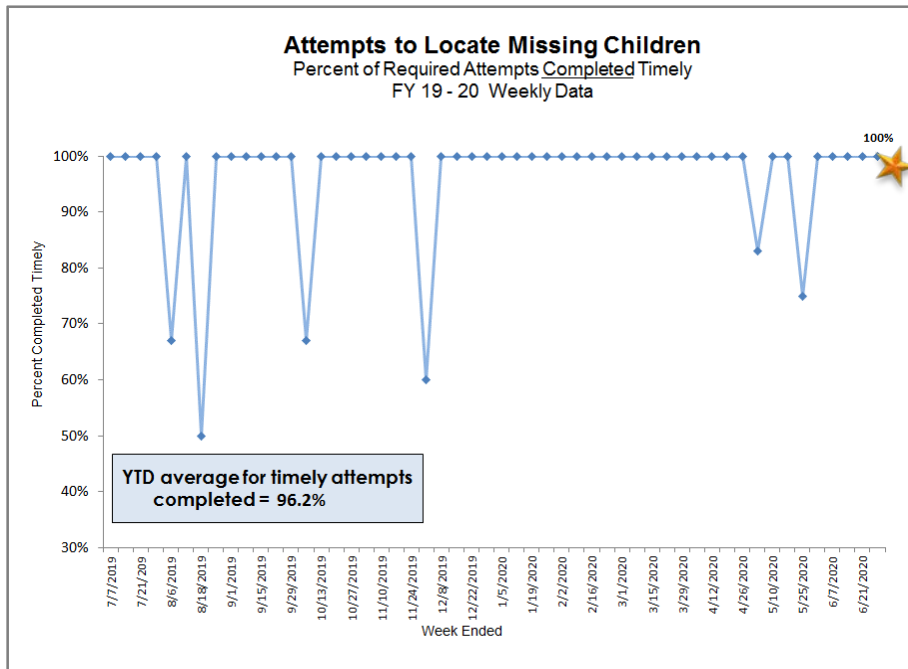
Missing Children - Debriefs								
Week of 06/22/2020 through 06/28/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV	2	2	2	100%	2		2	100%
OHU				-				-
PI				-				-
Total	2	2	2	100%	2	0	2	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

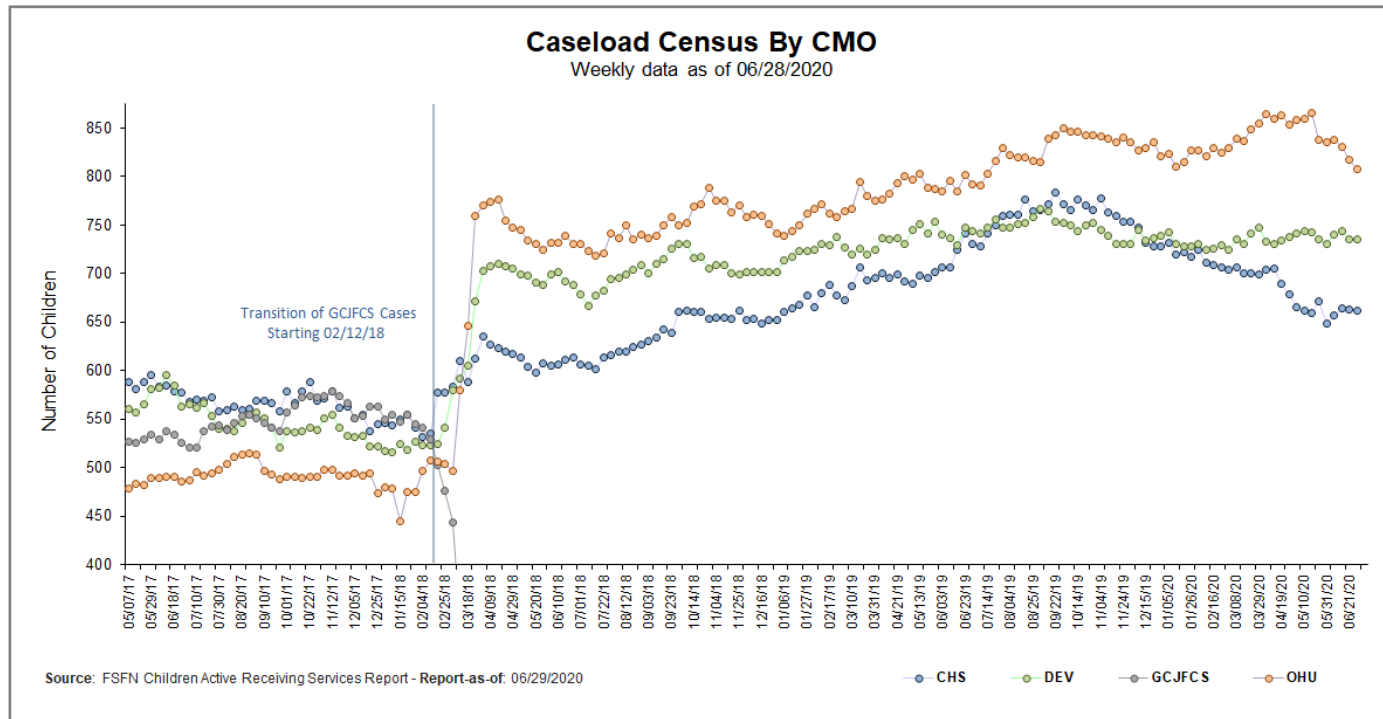
Attempts to Locate								
Week of 06/22/2020 through 06/28/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV				-				-
OHU	2	2	2	100%	2		2	100%
PI				-				-
Total	2	2	2	100%	2	0	2	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/25/2020	5/31/2020	6/7/2020	6/14/2020	6/21/2020	6/28/2020
CHS	671	648	657	664	663	662
DEV	735	730	740	744	735	735
OHU	838	836	838	831	817	808
HFC Total	2244	2214	2235	2239	2215	2205



Caseload Census by Case Manager and Organization

Data as of 06/28/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Nunzio, Nicole	5
CHS	Harrison, Ammara	5
CHS	Dume, Raquel	4
CHS	Taylor, Abigail	4
OHU*	Spence, India	4
OHU*	Montoya, Maria	4
CHS	Johnson, Mariah	4
OHU	Jauregui-Garza, Maria	3
CHS	Cruz, Cheyleen	3
OHU	Distler, Rebecca	3
OHU	Lockwood, Roneshia	3
DEV	Hamilton, Shuntia	1
OHU*	Virts, Emily	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Lynch, Rodina	15
DEV	Scott, Christine	15
OHU	Sanchez-Torres, Christian	14
DEV	Cordero-Martinez, Blankita	14
DEV	Sumner, Cassandra	14
OHU	Christie, Alyssa	12
OHU	Boule, Adriana	12
OHU	Torres-Hincapie, Lina	12
CHS	Torres, Alexandra	12
OHU	Johnson, Randi	11
DEV	Willingham, Jadashia	10
OHU	Mcfadden, Phillisha	9
OHU	Perez, Vicky	8

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Meinke, Danielle	24
OHU	Southall, Akeva	24
OHU	Jackson, Jenesis	24
CHS	Friday, Michelle	23
OHU	Followell, Amanda	23
CHS	Webster, Sabrina	23
CHS	Thelemague, Fabiola	23
OHU	Hobdy, Susan	23
OHU	Stevenson, Trina	22
CHS	Anglin, Latoya	22
CHS	Bishop, Shane	22
OHU	King, Lora	22
CHS	Nieves, Carlos	22
CHS	Gellibert, Jill	21
OHU	Findley, Angela	21
OHU	Cleveland, Tammy	20
CHS	Harris, Michael	20
CHS	Mena, Susie	20
OHU	Gilchrist, Letecia	20
CHS	Hiers, Katherine	19
CHS	Sloan, Taylor	19
DEV	Charles, Laura	18
DEV	Cartagena, Maria	18
OHU	Young, Pamela	18
CHS	Owens, Sheltanya	18
OHU	ownfield-Salahuddi, Court	18
CHS	Mccalebb, Phalan	18
CHS	Vegter, Hope	17
OHU	Washington, Woodrica	17
DEV	Magee-Chytrus, Elaina	17
CHS	Poole, Angela	17
CHS	Jenkins, Lekeilah	16
OHU	Smith, Lorie	16
CHS	Baker, Ayshia	16
CHS	Gilmore, Devonta	16
DEV	Cottle, Glenasia	16
DEV	Hernandez, Carmen	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Louis, Rachele	29
OHU	Hardin, Natasha	29
OHU	Crossen, Monaya	28
CHS	Yates, Michelle	27
CHS	Washington, Chastity	27
CHS	Fairley, Stephanie	27
OHU	Howe, Danielle	27
DEV	Balmaceda, Stephanie	27
CHS	Caswell, Jordan	26
CHS	Nettles, Markisha	26
CHS	Humber, John	26
CHS	Fort, Angela	26
OHU	Colon, Lisette	25
CHS	Luebke, Nicole	25
CHS	Harder, Rachel	25
DEV	Willix, Amensha	25

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	O'Connor, Michelle	26
CHS	Raines, Todd	23
DEV	Gadson, Berlendah	19
OHU	Thomas, Taylor	11

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
DEV	White, Alfreda	7
CHS	Ware, Christina	2
CHS	Parrish, Elizabeth	1

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
OHU	Fay, Ashley	18
DEV	Porter, Ineisha	8

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	48
OHU*	Baldwin, Chenoa	47
OHU*	Simmons, Shannon	44
DEV	Sepulveda, Mariel	42
OHU*	Calderon, Jose	40
OHU*	Tucker, Raymona	39
DEV	Desravines, Shedlie	36
DEV	Pyles, Lisa	35
DEV	Coleman, Tangelo	35
DEV	Marini, Kathryn	35
DEV	Davis, Katelyn	33
DEV	Sheppard, Uniqua	33
OHU	O'Connor, Chance	33
DEV	Khordehpaz, Minoo	33
DEV	Thompson, Wyshana	32
DEV	Brown, Regina	32
DEV	Johnson, Mykira	32
DEV	Collins, Sara	31
DEV	Bickel, Sherry	31

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU*	Montoya, Maria	13
CHS	Dankowski, Jennifer	12
OHU	Lockwood, Roneshia	12
OHU*	Spence, India	6

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/28/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	6	1	18	9	0	34	19.5
DEV	1	5	5	3	13	27	27.2
OHU	6	7	14	4	6	37	21.8
# of CMs	13	13	37	16	19	98	22.5

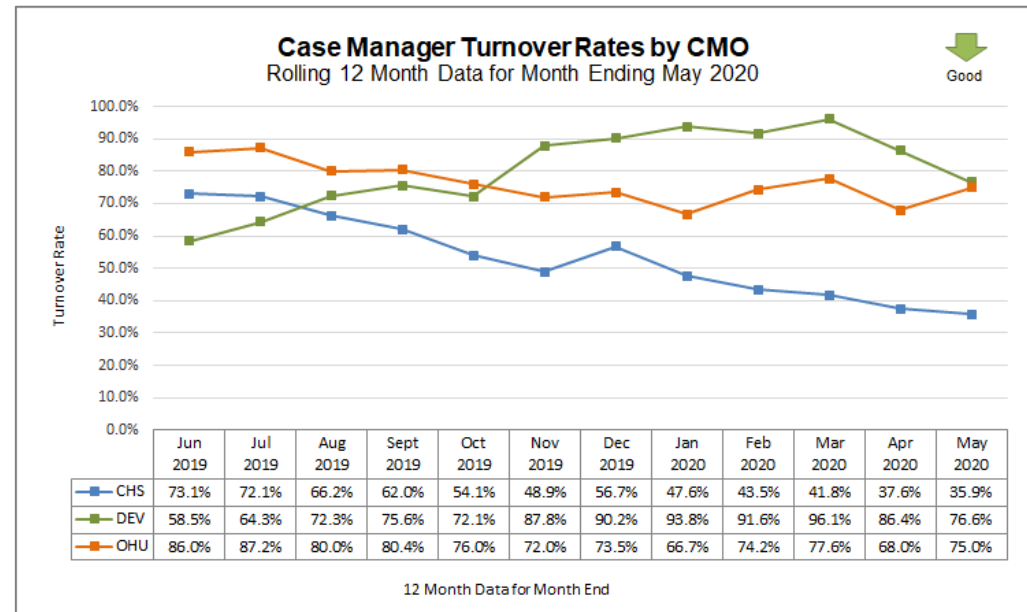
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	34	7	20.6%
DEV	27	6	22.2%
OHU	37	13	35.1%
HFC	98	26	26.5%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	35.9%	44.4%
DEV	76.6%	26.1%
OHU	75.0%	60.0%



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 06/28/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	461	99.8%	96.5%	82.2%	99.1%	92.6%
DEV	484	100.0%	94.8%	77.6%	93.6%	88.7%
OHU	379	99.7%	98.4%	87.3%	96.0%	93.9%
HFC	1324	99.8%	96.5%	82.0%	96.2%	91.6%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 06/28/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	16	48	4
DEV	0	25	64	31
OHU	1	6	29	15
Total	2	47	141	50

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 06/28/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	445	461	96.5% ★
DEV	459	484	94.8%
OHU	373	379	98.4% ★
Total	1294	1341	96.5%

Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 06/28/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	222	270	82.2%
DEV	222	286	77.6%
OHU	199	228	87.3%
Total	643	784	82.0%

Reduction in Dental Visits Required to Meet Measure from 128 to 102 Appointments

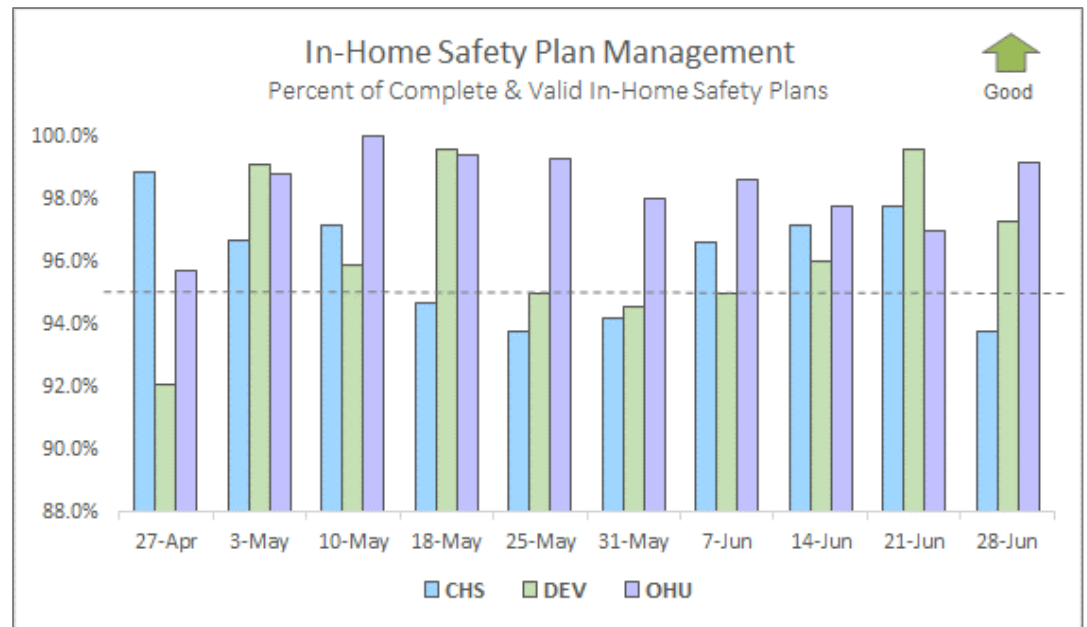
CHS – 70, DEV – 86, OHU – 61; Children who Received Dental Services in June



In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	11	167	178	93.8%
DEV	6	219	225	97.3% ★
OHU	1	119	120	99.2% ★
HFC Total*	18	505	523	96.56%

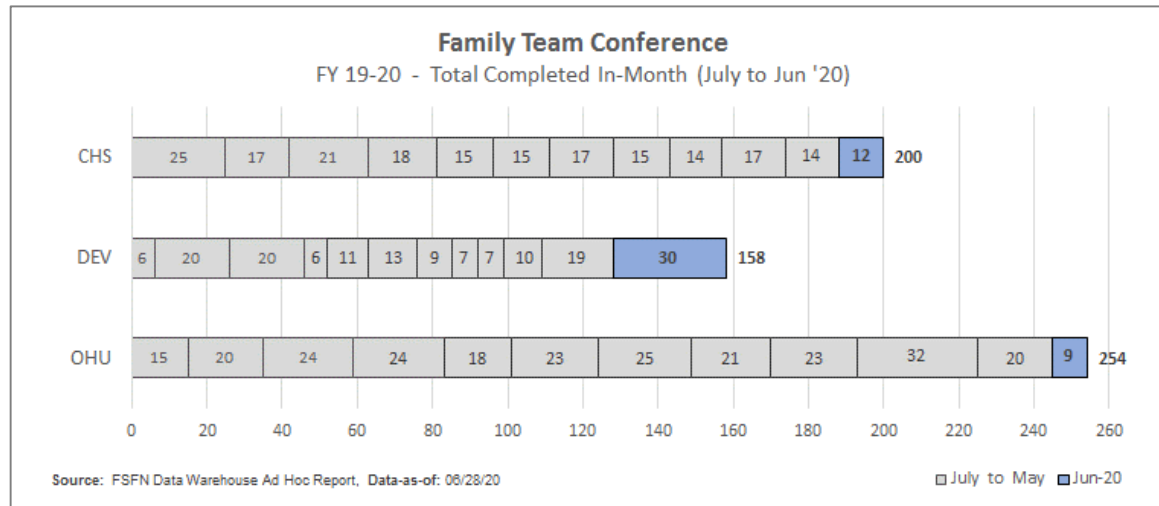


Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 06/28/20



Family Team Conferences Completed

FY19-20 – July 2019 to June 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 06/01/20 to 06/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	219	130	59.4%	160	78	48.8%	54.1%
DEV	214	158	73.8%	140	73	52.1%	63.0% ★
OHU	176	125	71.0%	108	48	44.4%	57.7%
TOTAL	609	413	67.82%	408	199	48.77%	58.3%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 06/29/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 06/29/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	2	3		7
DEV					0 ★
OHU					0 ★
Total	2	2	3	0	7

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 06/15/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 06/28/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV		1	3	4
OHU		2	1	3
CPI			6	6
NTF				0
SCARF		3		3
Total	0	6	12	18

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	5/21/2020	5/31/2020	6/8/2020	6/14/2020	6/21/2020	6/28/2020
CHS	7	18	2	2	2	2
DEV	11	5	13	4	3	4
OHU	16	2	3	2	8	3
CPI	5	4	0	2	15	6
NTF	0	1	0	0	2	0
SCARF	6	8	1	3	3	3
Total	45	38	19	13	33	18

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

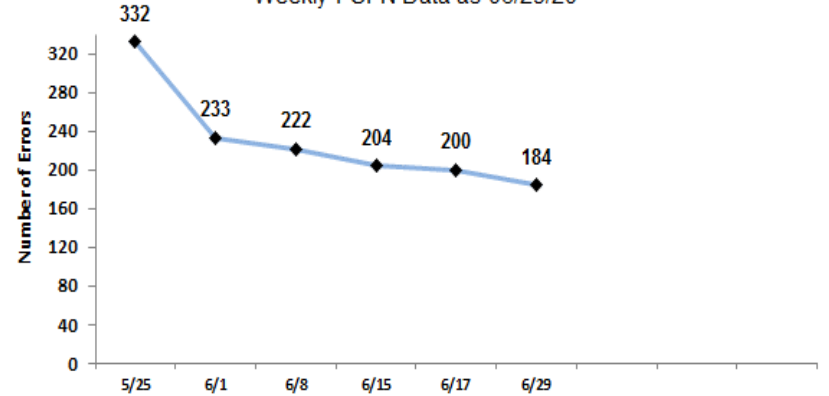
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			45		17	6	68
DEV			35		19	7	61
OHU			36		4	12	52
CPI	3						3
Total	3	0	116	0	40	25	184

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 06/30/20

AFCARS Foster Care Errors

Weekly FSN Data as 06/29/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	1	
DEV		1	3	
OHU			3	
HFC TOTAL	0	2	7	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/28/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	308	317	97.2%
DEV	13	338	351	96.3%
OHU	5	245	250	98.0%
HFC Total	27	891	918	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/28/20			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	42	49	85.7%
DEV	47	47	100.0% ★
OHU	33	33	100.0% ★
HFC TOTAL	122	129	94.6%

FY 19-20 Target = **95% and above.**



Home-to-Stay & Youth Villages – Service Availabilities

Service Snapshot of Availability as of: 6/30/20

Service Provider	Available Openings
Peace River - Home to Stay	15 – Polk 3 – Highlands & Hardee
Youth Villages	5 - Polk



“Twenty years from now you will be more disappointed by the things you didn’t do than by the ones you did do. So throw off the bowlines. Sail away from the safe harbor. Catch the trade winds in your sails. Explore. Dream. Discover.”

~ Mark Twain



RESOURCE NEWS FLASH... July 1, 2020

Health Resources

Polk County Testing Sites – When someone has symptoms of COVID-19, the general protocol with the healthcare community is a person should first contact their doctor to get a referral for testing. In the future, there may be some testing sites open up for those people without a referral. The link below provides a list of testing sites in Polk County.
www.lkldnow.com/where-is-covid-19-testing-available-in-polk-who-can-get-it/#testsites

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

Mental Health Resources

Family Support Warm Line – Children Home Society of Florida's *Family Support Warm Line* is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and
<https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Parenting Resources

Simple Activities for Children and Adolescents – For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

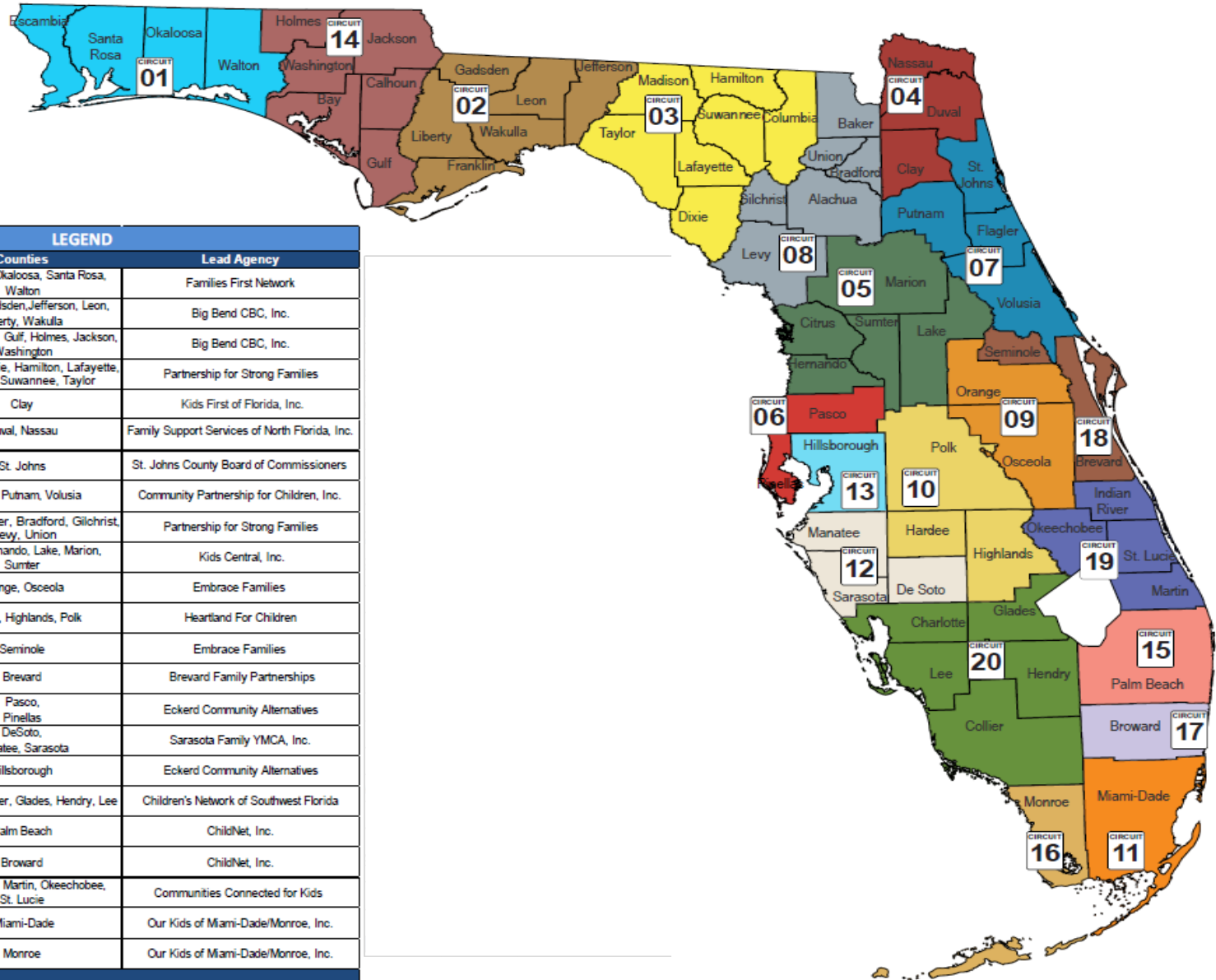
Go to www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.