



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, June 20, 2018 at 10 a.m.

Data for Week Ended
Sunday, June 17, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2018 to March 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
Brevard Family Partnership	9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
ChildNet Inc	11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
ChildNet Palm Beach	6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
Children's Network of SW Florida	11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
Community Based Care (Cir #9)	10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
Community Based Care (Cir #18)	6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
Community Partnership for Childr.	7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
Devereux CBC of Okeechobee	9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
Eckerd Community Alternatives	7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
Eckerd Community Hillsborough	11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
Families First Network	6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
Family Integrity Program	18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
Family Support Services North Fla	7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
Heartland For Children	7.73	98.3%	98.2%	99.7%	41.4%	55.7%	87.0%	3.27	99.2%	94.9%	94.7%	60.0%
Kids Central, Inc.	7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
Kids First of Florida, Inc.	1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
Our Kids of Miami-Dade	7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
Partnership for Strong Families	7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
Sarasota Y/ Safe Children Coali...	12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
Statewide	9.0	97.2%	95.8%	99.7%	41.5%	53.7%	89.2%	4.48	97.7%	91.8%	90.1%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

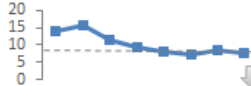









Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 17-18 – 4th Quarter as of Month-End – May 2018

SFY 17-18 Contract Measure / Indicator		Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance	CHS	DEV	GCJFCS	OHU
1	SM01 - Rate of abuse per 100,000 days while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		7.73	4th Qtr / May-18	8.50	7.21	7.46	4.61	5.92	11.08
2	Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		94 (PR: 98)	4th Qtr / May-18	131 (Pro-Rated)	112 (PR: 120)	35 (PR: 39)	27 (PR: 29)	15 (PR: -)	32 (PR: 19)
3	SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.7%	4th Qtr / May-18	99.5%	99.87%	99.96%	99.84%		99.83%
4	SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		40.9%	4th Qtr / May-18	40.5%	47.3%	44.6%	42.4%		36.0%
5	SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		87.0%	4th Qtr / May-18	91.7%	89.6%	100.0%	93.3%	76.0%	88.8%
6	SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.28	4th Qtr / May-18	4.12	2.83	2.52	2.91	4.12	2.89
7	SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		99.1%	4th Qtr / May-18	95.0%	98.7%	99.1%	98.4%		98.9%
8	SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		94.9%	4th Qtr / May-18	95.0%	91.4%	92.7%	90.5%		90.8%
9	SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		94.7%	4th Qtr / May-18	80.0%	86.8%	92.3%	84.6%	87.5%	75.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 06/01/18 - 06/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	18	99.59%
DEV	6	99.87%
OHU	2	99.96%
Total	26	99.82%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/17/18		

# of Children Not Seen, Month of June 2018	
# Not Seen	Agency
219	CHS
162	DEV
167	OHU
1	CPI
549	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 06/17/18	






Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 06/11/18 thru 06/17/18			
Agency	Timely	Un-Timely	Total
CHS	1		1
DEV	1		1
OHU	3	2	5
Total	5	2	7

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>4th Qtr</u> as of 06/17/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	33	74	44.6% 
DEV	37	85	43.5% 
OHU	33	89	37.1%
HFC Total*	135	281	48.0%

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>4th Qtr</u> as of 06/17/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	114	40.4%
DEV	37	96	38.5%
OHU	25	56	44.6% 
HFC Total*	138	297	46.5%

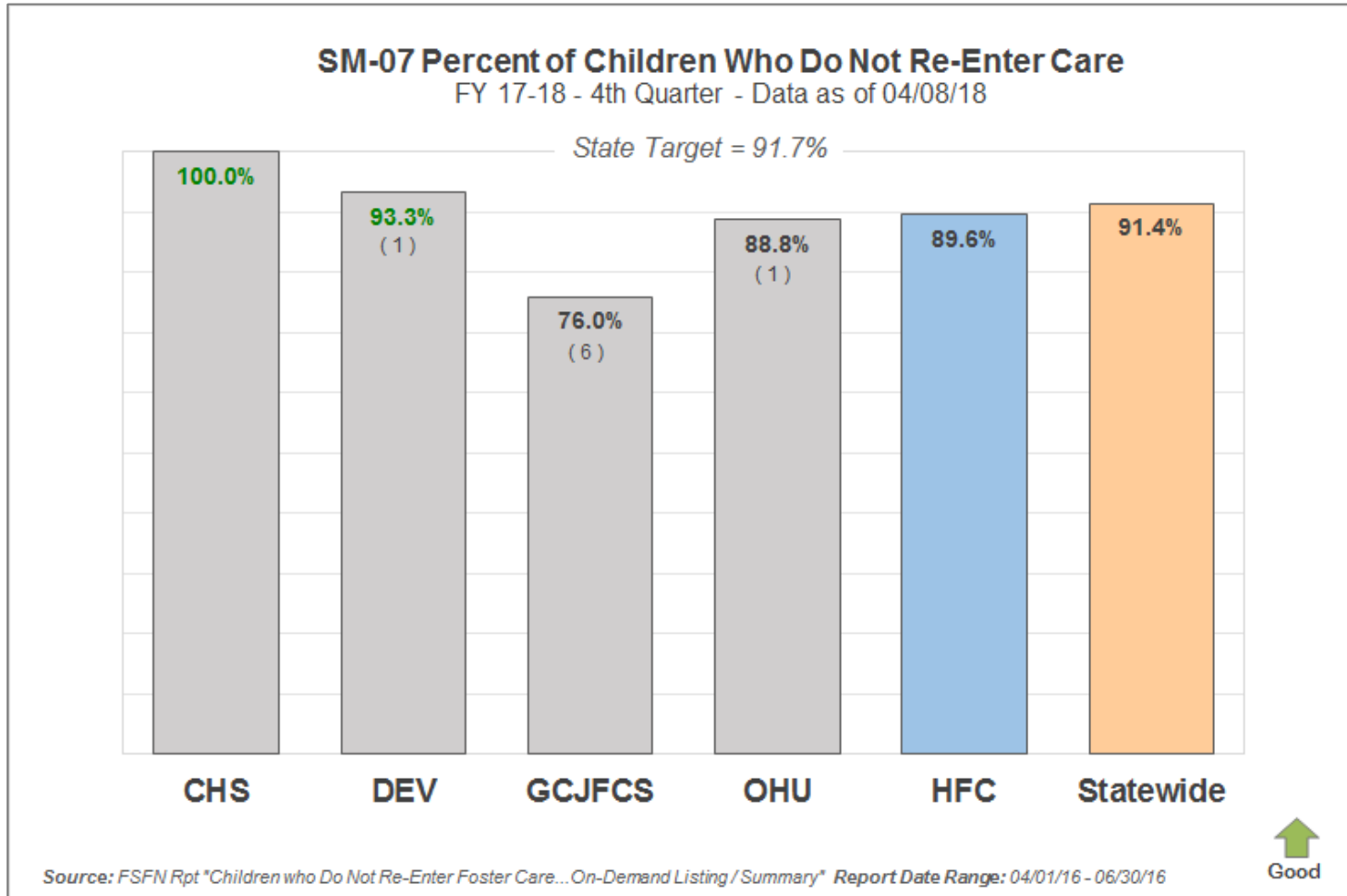
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



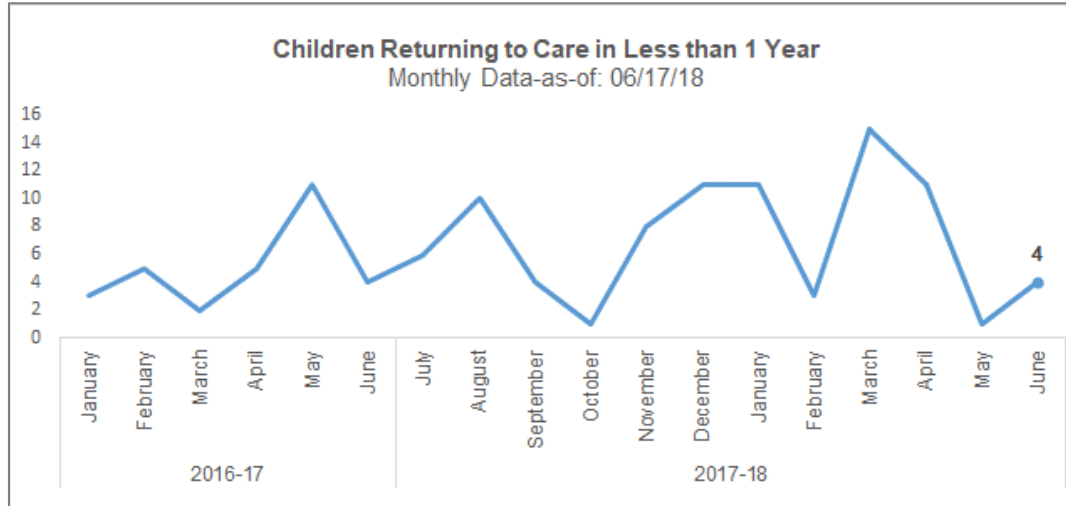
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 06/11/18 - 06/17/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
6/14/2018	141038-GCCC	8/23/2013	8/26/2014	12	45	3.0 - 4.9 yrs	N	-
6/14/2018	141038-GCCC	8/23/2013	8/26/2014	12	45	3.0 - 4.9 yrs	N	-
6/4/2018	141848-DEV	7/24/2017	1/10/2018	6	4	< 1.0 yr	Y	-
6/4/2018	141848-DEV	7/24/2017	1/10/2018	6	4	< 1.0 yr	Y	79%
6/4/2018	141848-DEV	7/24/2017	1/10/2018	6	4	< 1.0 yr	Y	79%
6/4/2018	141848-DEV	7/24/2017	1/10/2018	6	4	< 1.0 yr	Y	-
6/12/2018	141037-GCCC	3/5/2009	4/25/2011	26	85	> 5.0 yrs	N	-
6/12/2018	141037-GCCC	3/5/2009	4/25/2011	26	85	> 5.0 yrs	N	-
6/12/2018	141037-GCCC	3/5/2009	11/30/2010	21	90	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/17/18



Scorecard Measure 12 – Separated Siblings

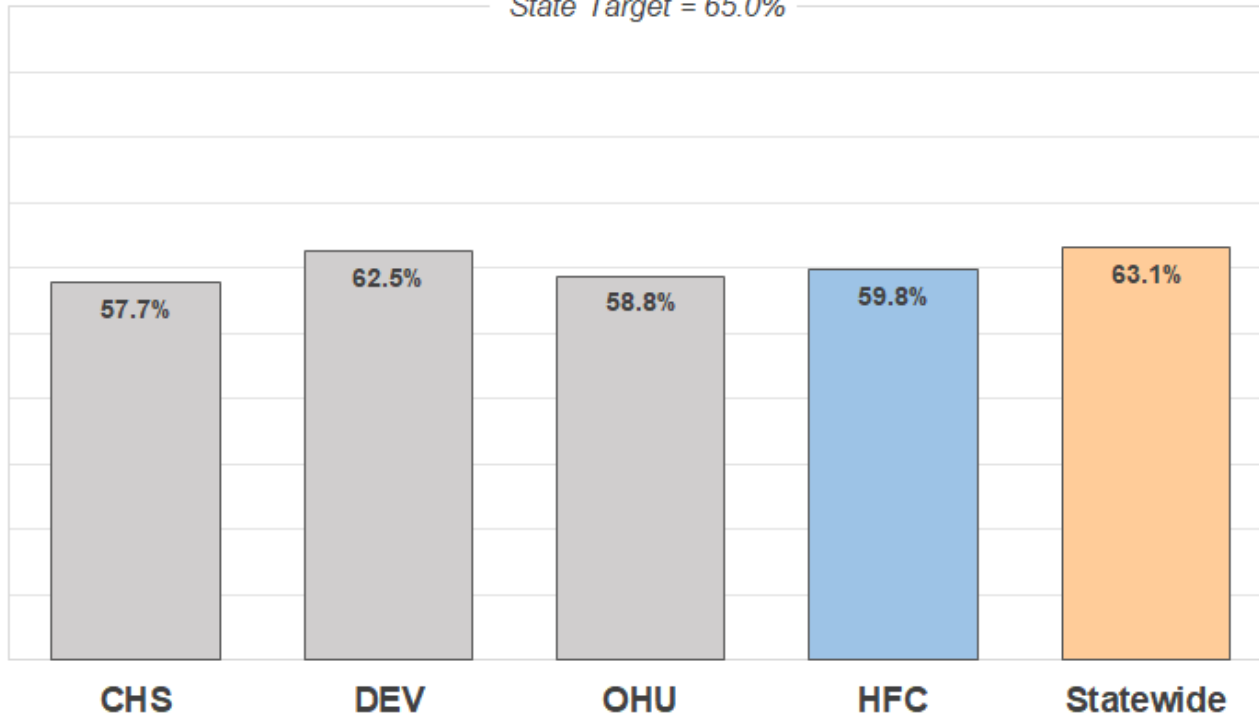
Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO Projection
65% met by Sept 1st

SM-12 Percent of Sibling Groups Placed Together

FY 17-18 - 4th Quarter - Data as of 06/17/18

State Target = 65.0%



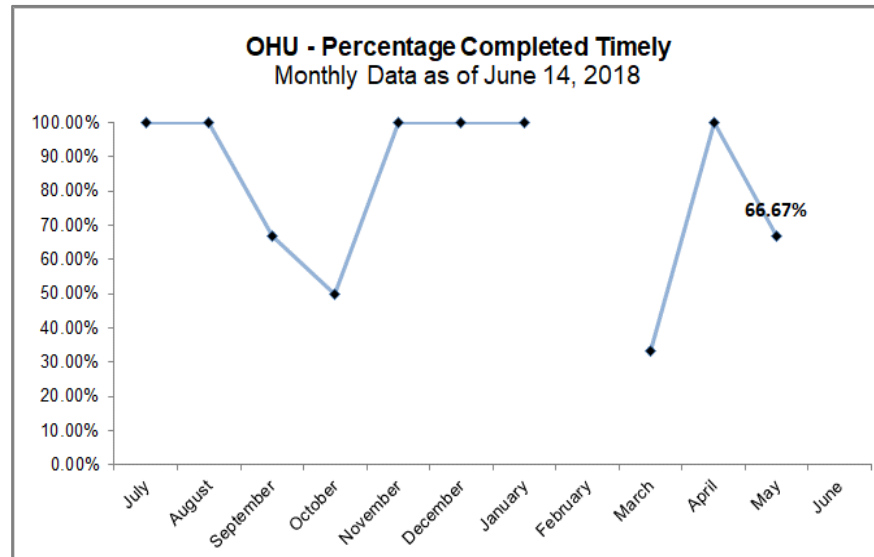
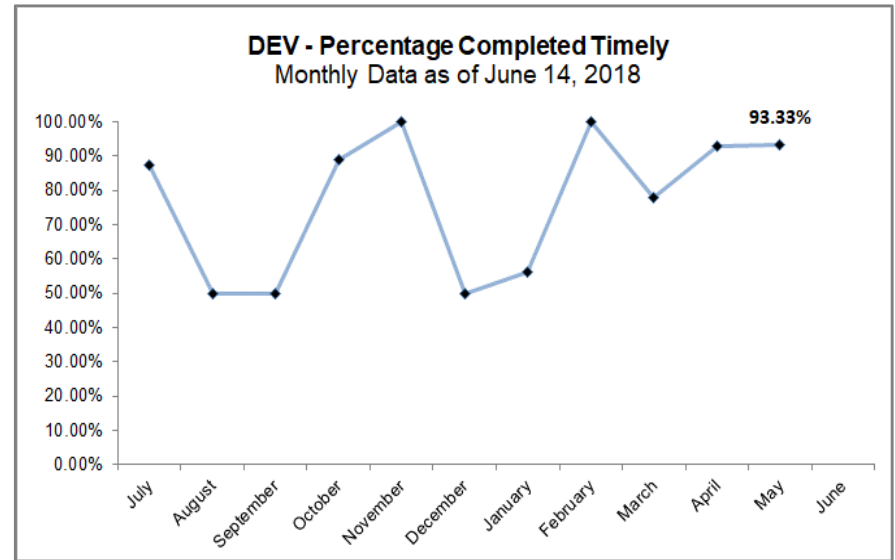
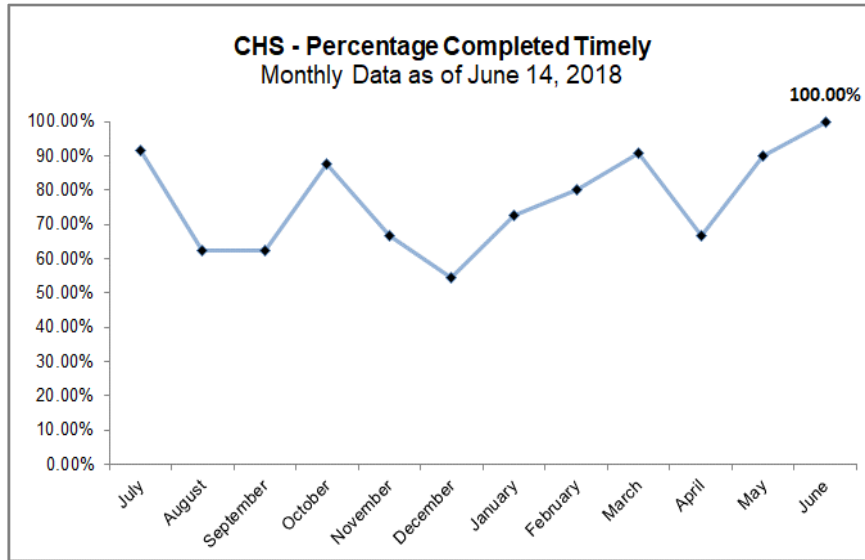
Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" Report Date Range: 06/17/18

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Good



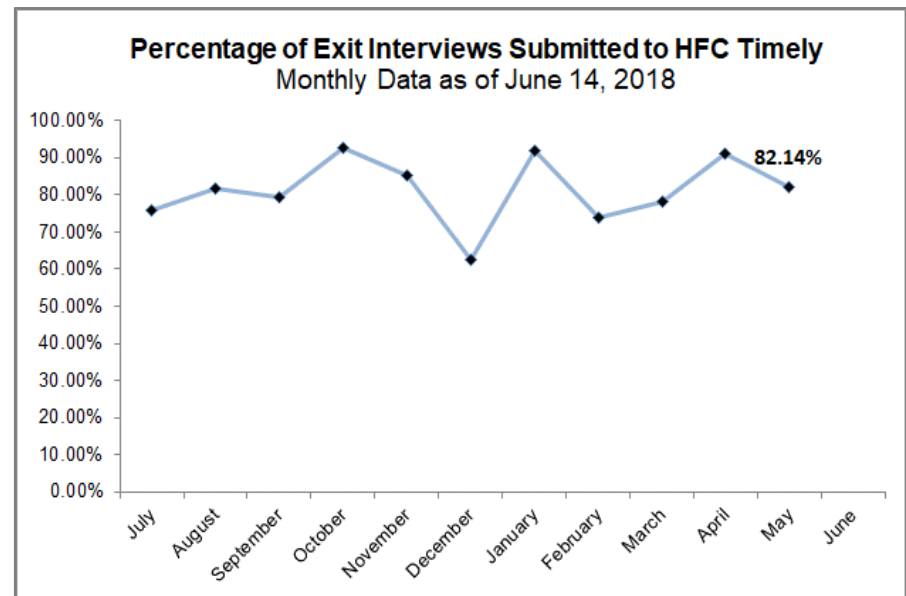
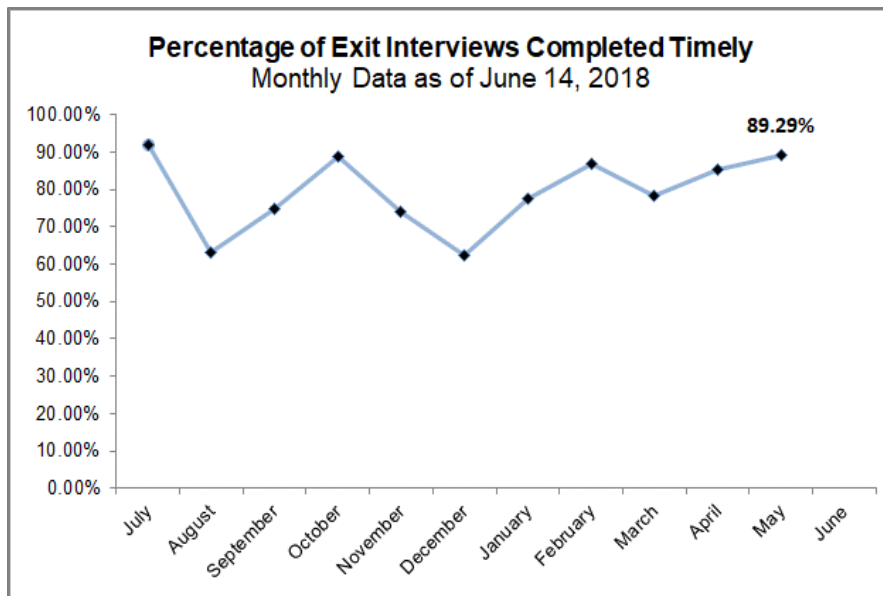
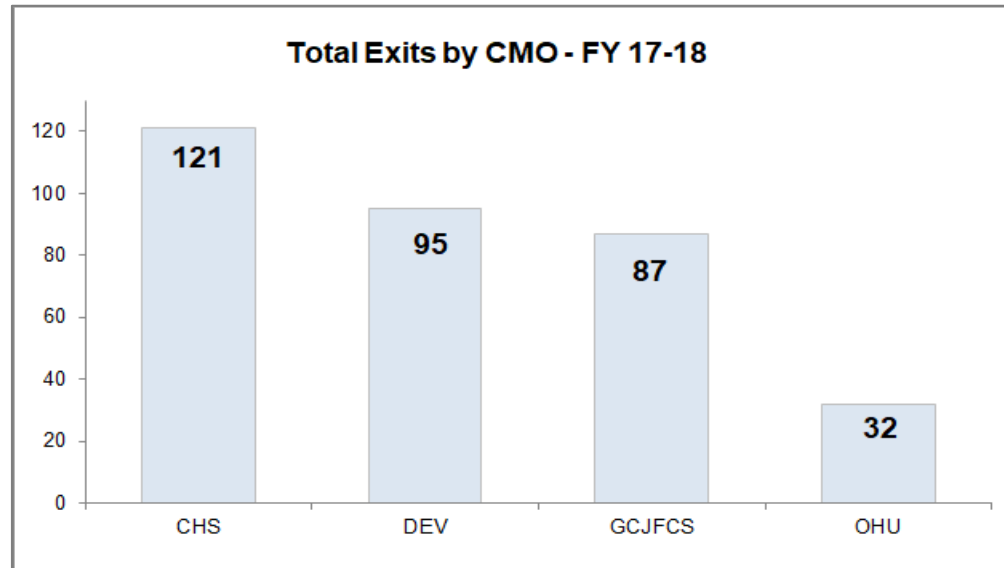
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 79.34%



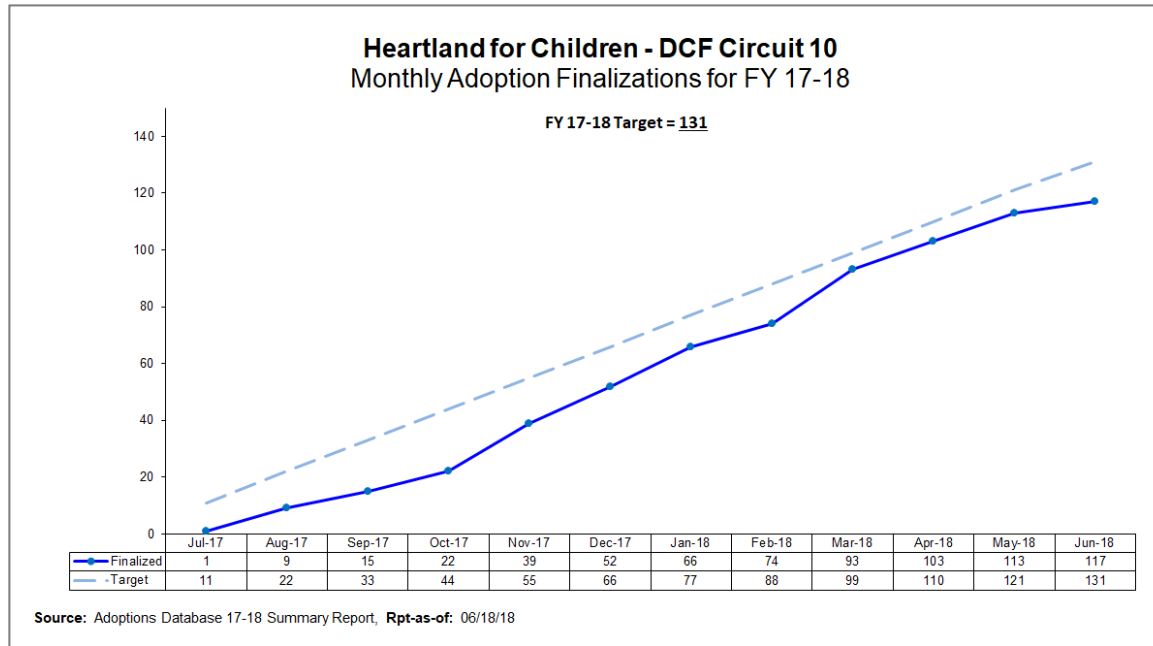
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 79.34%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

June 20, 2018

June 27, 2018

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 06/18/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	34	8	42	81.0%	29.4%
DEV	14	28	4	32	87.5%	28.6%
GCJFCS	-	17	19	36	47.2%	41.2%
OHU	8	35	0	21	166.7%	25.7%
Total	26	117	14	131	89.3%	29.8%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of June 18, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	24	21	24	21	360
Highlands	7	4	5	3	8	2	9	6	1	3	2	3	53
Hardee	0	0	2	0	2	1	2	0	1	0	0	0	8
Total	47	46	37	32	40	29	43	48	26	24	26	24	422
# Children Removed													
Polk	69	76	53	53	51	44	62	87	43	32	44	33	647
Highlands	15	5	7	4	17	2	14	19	1	5	4	6	99
Hardee	0	0	4	0	3	2	7	0	1	0	0	0	17
Total	88	81	64	57	71	48	83	106	45	37	48	39	767
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0	0	0	0	1
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	1	0	0	0	0	0	0	0	0	1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	21	15	24	17	364
Highlands	15	4	5	2	11	0	8	3	0	4	4	4	60
Hardee	0	0	4	0	0	2	0	0	1	0	0	0	7
Total	54	50	36	33	33	31	47	61	22	19	28	21	435
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	6	7	5	12	90
Highlands	0	1	0	1	6	0	3	9	1	0	0	0	21
Hardee	0	0	0	0	3	0	5	0	0	0	0	0	8
Total	8	18	4	5	14	5	16	18	7	7	5	12	119
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	16	10	15	4	193
Highlands	0	0	2	1	0	2	3	7	0	1	0	2	18
Hardee	0	0	0	0	0	0	2	0	0	0	0	0	2
Total	26	13	24	19	24	12	20	27	16	11	15	6	213

% of Children Sheltered Placed in Foster Care							
Data as of 06/18/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	29.7%
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	31.3%
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	15.4%
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of June 12 - June 18, 2018			
	Polk	Highlands	Hardee
Shelters	12	2	
Children Removed	20	5	
Placed in Foster Care	3	2	
Placed w/ a Relative	10	3	
Placed w/a Non-Rel	7		



Case Transfer Staffing Data

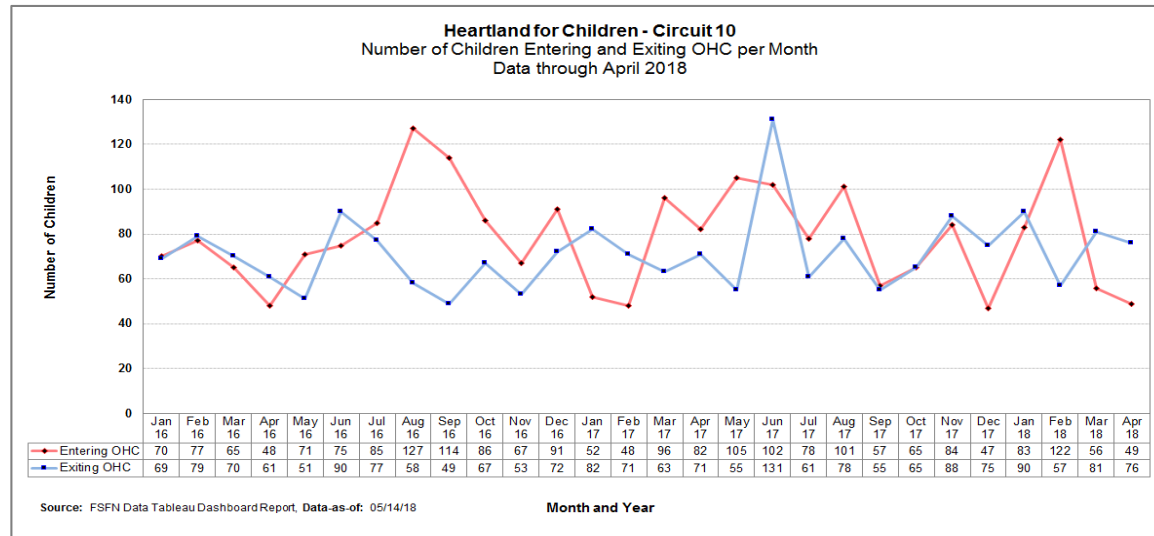
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 06/18/2018

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	49	18	17	26	334	416	391
Devereux	19	45	23	27	30	18	34	23	55	30	28	8	340	442	403
GC / Polk	29	32	24	35	18	24	21	1	8	17	20	17	246	426	388
One Hope	58	59	41	42	26	38	45	54	56	36	21	23	499	586	358
Total	133	166	122	134	91	109	114	121	168	101	86	74	1419	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	43	14	8	15	214	253	230
Devereux	15	18	9	15	24	8	23	14	42	19	16	7	210	259	218
GC / Polk	24	25	13	16	10	19	17	0	4	9	15	10	162	265	235
One Hope	20	14	7	7	7	18	8	11	22	4	5	5	128	136	71
Total	74	74	54	55	49	64	56	50	111	46	44	37	714	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	4	0	7	2	34	27	30
Devereux	3	6	2	2	3	0	1	6	3	0	0	0	26	24	37
GC / Polk	0	4	5	0	3	4	1	0	0	3	0	0	20	29	11
One Hope	6	0	1	4	4	0	0	0	2	6	1	0	24	22	8
Total	11	14	8	7	13	11	3	9	9	9	8	2	104	102	86

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	2	1	0	0	48	102	83
Devereux	1	16	8	9	0	4	7	2	9	2	8	0	66	119	82
GC / Polk	3	1	4	14	2	1	0	0	4	5	0	0	34	113	89
One Hope	7	6	4	3	1	4	7	5	4	1	2	4	48	67	52
Total	19	31	22	30	10	11	19	12	19	9	10	4	196	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0	0	0	2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	2	40
GC / Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	1	29
One Hope	25	39	28	27	14	16	29	37	28	22	13	5	283	355	217
Total	25	39	28	29	14	16	29	37	28	22	13	5	285	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0	1	0	1	11	17	7
Devereux	0	2	2	1	0	1	3	0	1	7	0	0	17	20	16
GC / Polk	0	2	0	4	1	0	0	1	0	0	2	0	10	13	9
One Hope	0	0	0	0	0	0	0	0	0	1	0	0	1	4	9
Total	0	5	2	6	2	1	3	7	1	9	2	1	39	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





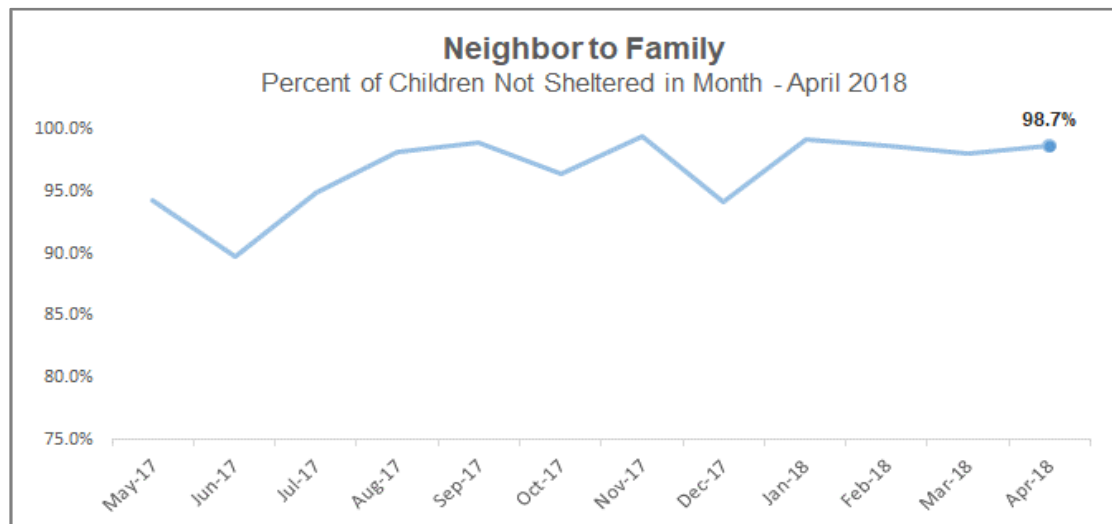
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.1%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/12/18 through 06/18/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	37	91
Specialized - Family Support	17	33
Prevention - Comm. Referral	34	93
Special Conditions Report	4	8
Nurturing Parenting	15	38
NTF - Total Services	107	263

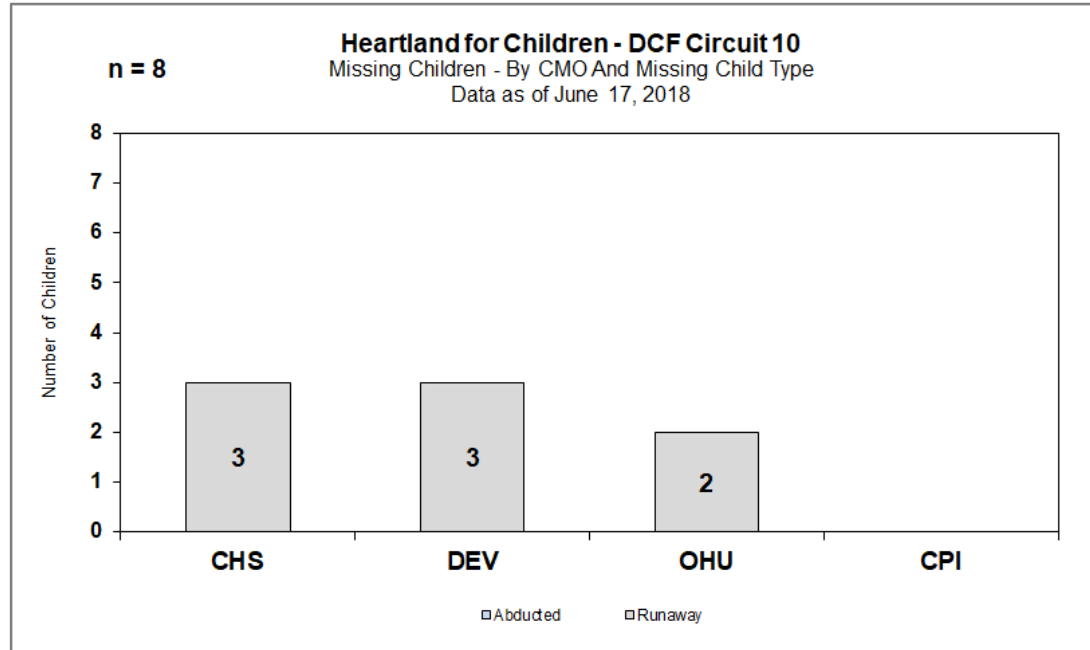
“she was very helpful and gave me skills I needed to help and understand my kids”

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

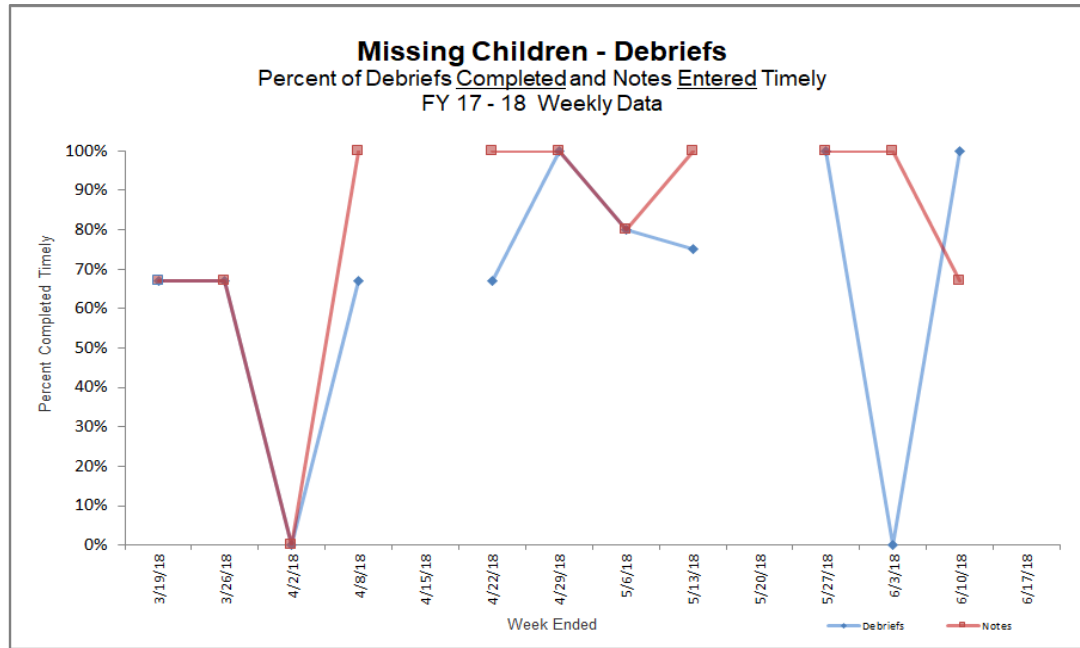


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Jan 2018 (m/end)	-	22	-	95%	-	22	-
Feb 2018 (m/end)	-	27	-	93%	-	30	-
Mar 2018 (m/end)	-	20	-	75%	-	21	-
Apr 2018 (m/end)	-	18	-	89%	-	14	-
May 2018 (m/end)	-	17	-	94%	-	20	-
6/3/2018	9	1	100%	100%	0	1	
6/10/2018	7	3	100%	100%	0	5	
6/17/2018	8	4	100%	100%	0	5	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



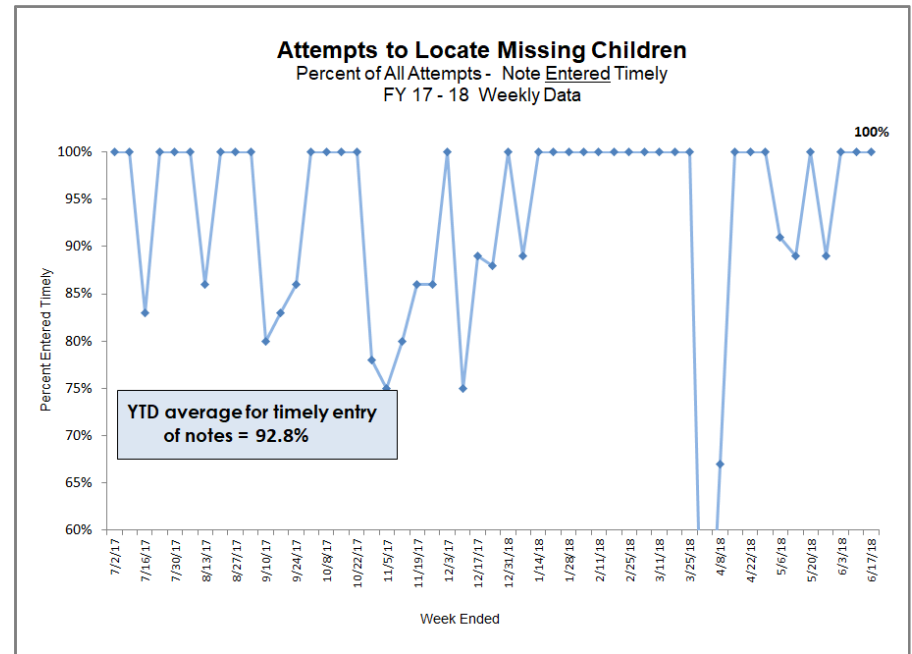
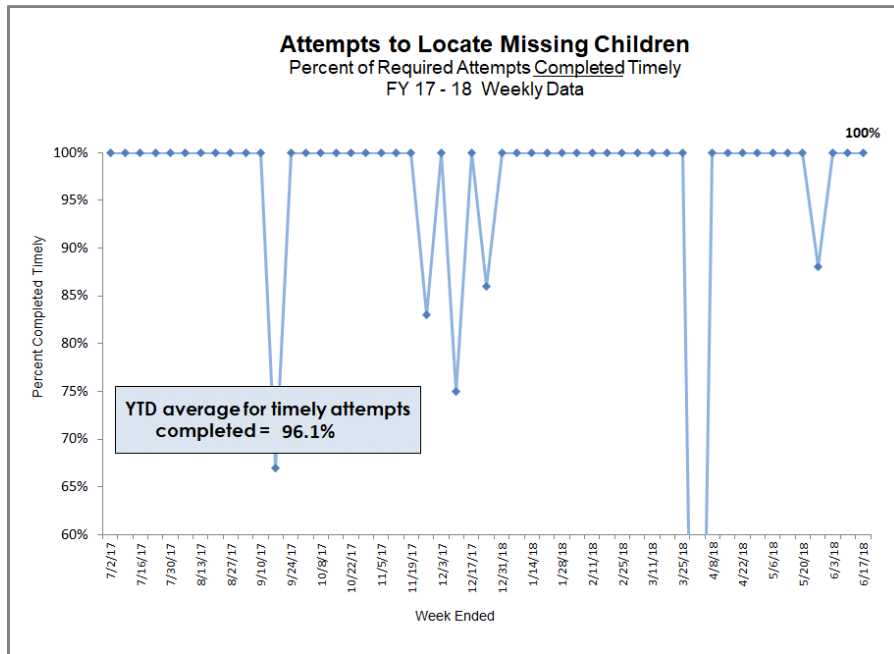
Missing Children - Debriefs								
Week of 06/11/2018 through 06/17/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	0			-				-
DEV	0			-				-
OHU	0			-				-
Total	0							



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

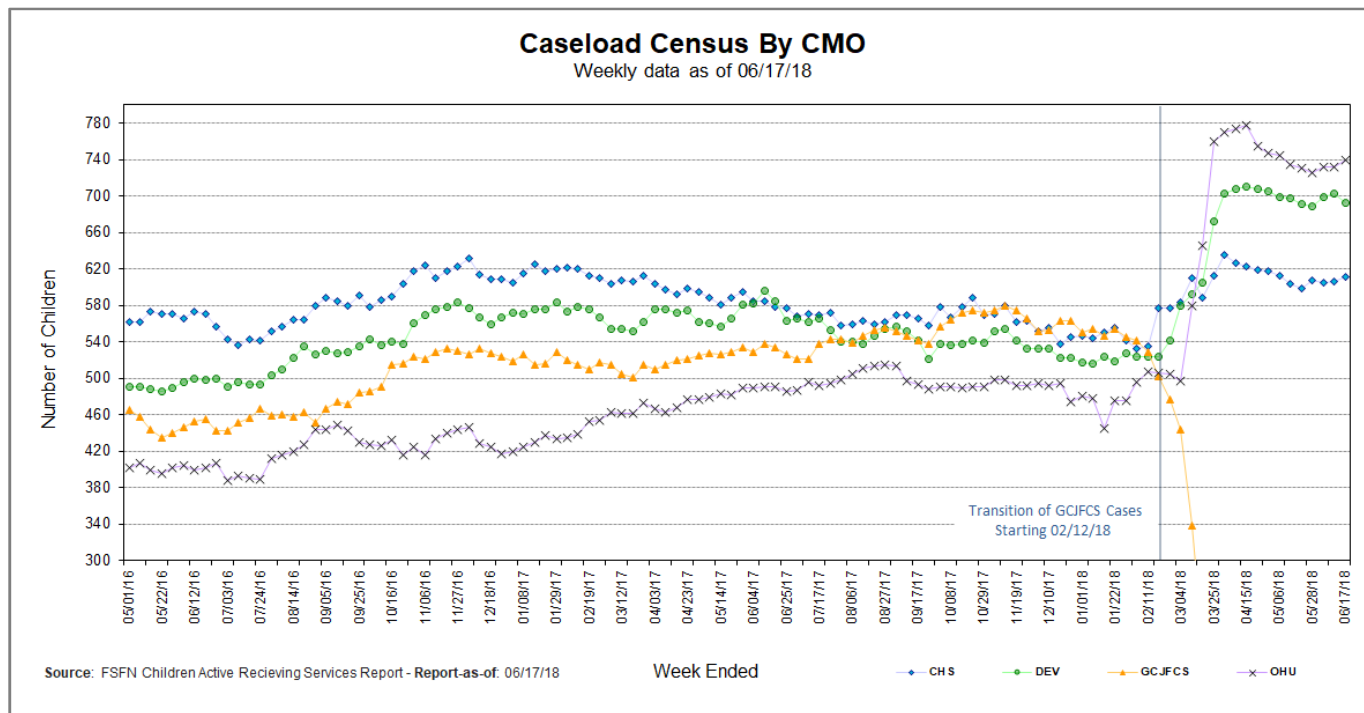
Attempts to Locate								
Week of 06/11/2018 through 06/17/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV	3	3	3	100%	3		3	100%
OHU	1	1	1	100%	1		1	100%
PI				-				-
Total	5	5	5	100%	5	0	5	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/13/2018	5/20/2018	5/28/2018	6/4/2018	6/10/2018	6/17/2018
CHS	604	598	607	605	606	611
DEV	698	691	688	699	702	692
OHU	734	731	725	732	732	739
HFC Total	2036	2020	2020	2036	2040	2042



Caseload Census by Case Manager and Organization

Data as of 06/17/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Arnold, Tiffany	5
OHU	Virts, Emily	5
DEV	Porter, Ineisha	4
CHS	Beltz, Nicole	3
DEV	Hampton, Sharday	3
OHU	Land, Amanda	3
OHU	Kampman, Rebecca	3
OHU	Higginbotham, Hannah	3
OHU	Sheppard, Kelvin	3
OHU	Pinkney, Brittany	3
DEV	Alward, Jessica	2
DEV	Lisbon, Ellarie	2
CHS	Parrish, Elizabeth	1
CHS	Cotto, Sigrid	1
CHS	Livesay, Elizabeth	1
OHU	Distler, Rebecca	1
OHU	Fay, Ashley	1
OHU	Lopes, Alannah	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	24
DEV	Pierrissaint, Walner	24
OHU	Cleveland, Tammy	24
OHU	Fleurival, Marie	24
OHU	Meinke, Danielle	24
OHU	Thompkins, Eureka	24
OHU	Johnson, Gwendolyn	24
OHU	Mcfadden, Phillisha	24
OHU	Kamm, Stephanie	22
OHU	Sherwood, Drake	22
OHU	Garza, Krystal	22
OHU	Downing, Teneka	22
OHU	Gay, Tony	22
OHU	Freeman, Bonita	22
OHU	Flinn, Joanne	22
DEV	Brown, Candace	21
DEV	O'Connor, Michelle	21
OHU	Calderon, Jose	21
OHU	Mattison-Reid, Sharon	20
OHU	Tucker, Theron	20
CHS	Huggins, Ebonye	19
DEV	Gilberry, Yolanda	18
OHU	Frazier, Ernestine	18
DEV	Daniels, Audrey	17
DEV	Singleton, Lashawndria	17
CHS	Davis, Melissa	16
CHS	Arrindell, Mikel	16
DEV	Davis, Katelyn	16
DEV	Louis, Rachelle	16
OHU	Spears, Latasha	16
OHU	Hinkle, Gwen	16
OHU	Crossen, Monaya	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Spence, India	29
CHS	Jones, Olivia	28
DEV	Rossy-Arroyo, Sheila	28
CHS	Sims, Victor	27
DEV	Pope, Kion	27
DEV	White, Alfreda	27
CHS	Bjorklund, Kaitlyn	26
DEV	Morris, Tyrica	26
DEV	Williams, Brioni	26
OHU	Lockwood, Roneshia	26
CHS	Gonzalez, Vivian	25
DEV	Curtis, Stephanie	25
OHU	Myers, Julieanne	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Baldwin, Chenoa	41
OHU*	Gonzalez, Jesus	39
OHU*	Tucker, Raymona	39
CHS	Weaver, Salisha	37
CHS	Bankole, Sophia	36
CHS	Tobie, Shada	36
DEV	Gadson, Berlendah	36
CHS	Washington, Chastity	35
OHU	King, Lora	35
CHS	Ware, Christina	34
CHS	Hiers, Katherine	34
OHU*	Pittard, Deangelo	34
CHS	Nettles, Markisha	31
DEV	Pressley, Dante	31
DEV	Collins, Sara	31
DEV	Pyles, Lisa	31
DEV	Alston-Temple, Tameka	31
CHS	Friday, Michelle	30
CHS	Mills, Clyatt	30
CHS	Bishop, Shane	30
CHS	Humber, John	30
DEV	Hamilton, Shuntia	30
DEV	Collins, Montel	30
DEV	Diaz, Karla	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
DEV	Flores, Mary	14
OHU	Wynn, Christina	14
CHS	Dankowski, Jennifer	13
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	13
OHU	Jean, Tamara	13
CHS	Bullock, Cornelius	12
DEV	Martinez, Neisha	10
CHS	Lott, Carmen	9
CHS	Bullock, Emily	9
CHS	Luebke, Nicole	9
DEV	Smith, Codi	9
DEV	Stoudemire, Ledesha	8
DEV	Herrera, Arline	8
DEV	Murray, Loeselyn	8
OHU	Thomas, Taylor	8
CHS	Headly, Karen	7
DEV	Reiter, Victoria	6
DEV	Desravines, Shedlie	6
OHU	Newton, Kimberly	6
OHU	Colon, Lisette	6
OHU	Colon, Lisette	6

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/17/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	7	3	4	11	25	24.2
DEV	4	8	9	7	8	36	19.2
OHU	7	4	20	2	5	38	19.4
# of CMs	11	19	32	13	24	99	20.6

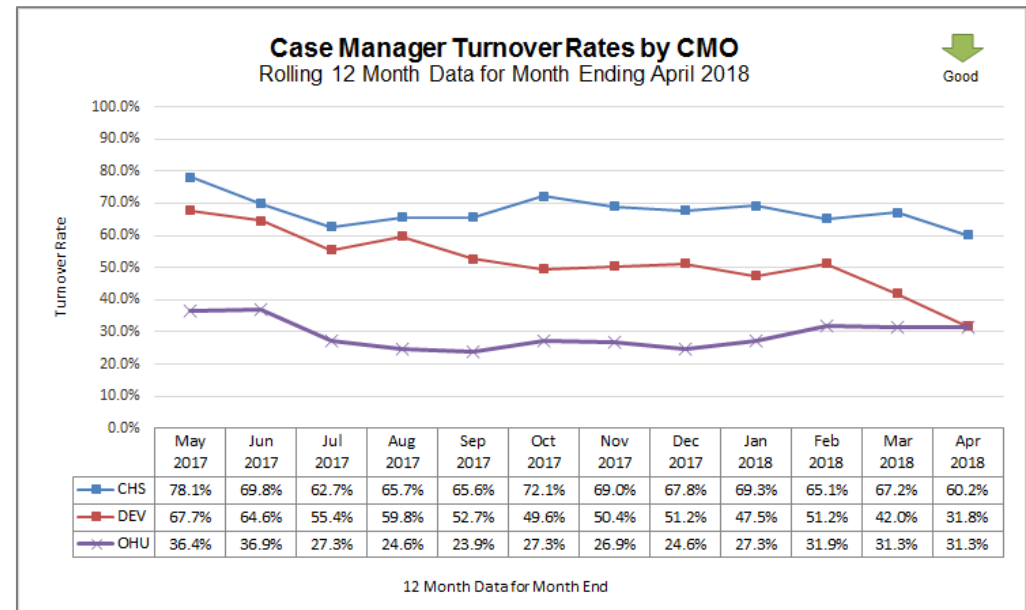
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	25	7	28.0%
DEV	36	12	33.3%
OHU	38	11	28.9%
HFC	99	30	30.3%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	60.2%	0.0%
DEV	31.8%	10.5%
OHU	31.3%	13.3%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - June 2018		
FSFN Data as of 06/18/18		
Agency	Mom % Completed	Dad % Completed
CHS	21.43%	11.11%
DEV	31.37%	20.74%
OHU	31.03%	17.70%
HFC	28.11%	16.74%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		

Birth Parent Contact Required and Completed - May 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	258	163	63.2%	166	68	41.0%	52.1%
DEV	317	227	71.6%	195	85	43.6%	57.6%
OHU	213	130	61.0%	124	54	43.5%	52.3%
TOTAL	788	520	65.99%	485	207	42.68%	54.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 06/11/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 06/17/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	426	100.0%	96.9%	93.0%	98.8%	96.3%
DEV	498	100.0%	99.6%	93.5%	98.4%	97.2%
OHU	367	100.0%	95.4%	94.9%	94.3%	94.9%
HFC	1291	100.0%	97.5%	93.8%	97.4%	96.2%
Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 06/17/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	13	18	5
DEV	0	2	18	8
OHU	0	17	12	21
Total	0	32	48	34
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%


Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - 4th Qtr as of 06/17/18			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	424	428	99.1% 
DEV	496	504	98.4% 
OHU	351	355	98.9% 
Total	1271	1287	98.76%

Scorecard Measure #10 - 03/31/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 17-18 - 4th Qtr as of 06/17/18			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	242	261	92.7%
DEV	237	262	90.5%
OHU	198	218	90.8%
Total	677	741	91.36%



Family Team Conferences Completed

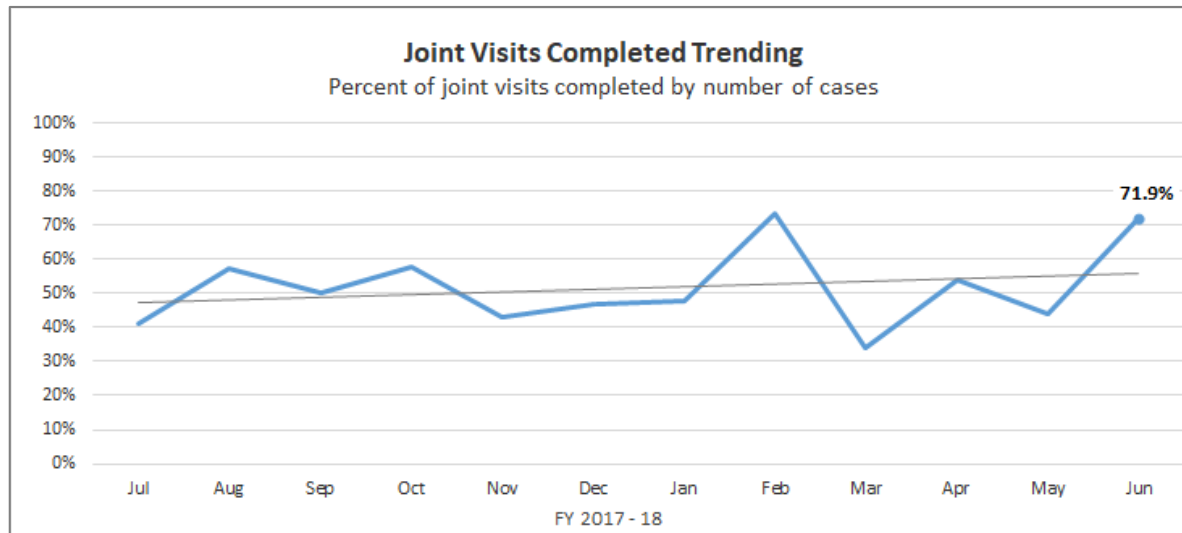
FY17-18 – 4th Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 06/17/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 4th Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	11	34	13	11	161	3	300	54%
DEV	33	11	14	13	184	0	335	55%
GCJFCS	10*	27	6	-				
OHU	9	10	3	8	140	0	244	57% 
Grand Total	58	82	36	32	485	3	879	55%

FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18 ** numbers include out-of-caseload FTCs*

Joint Visits Completed – FY 17-18

Percent of cases where a home visit was conducted by CPI and CMO workers during case transfer



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 06/17/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		3	5		8
DEV			1		1
OHU					0
Total	0	3	6	0	9

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 06/18/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			7	7
DEV		1	11	12
OHU			7	7
CPI			2	2
NTF		1		1
Total	0	2	27	29

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	5/6/2018	5/20/2018	5/28/2018	6/3/2018	6/10/2018	6/18/2018
CHS	7	17	20	7	22	7
DEV	13	18	31	8	11	12
OHU	19	14	13	5	1	7
CPI	3	2	1	10	0	2
NTF	5	4	0	0	2	1
Total	47	55	65	34	36	29

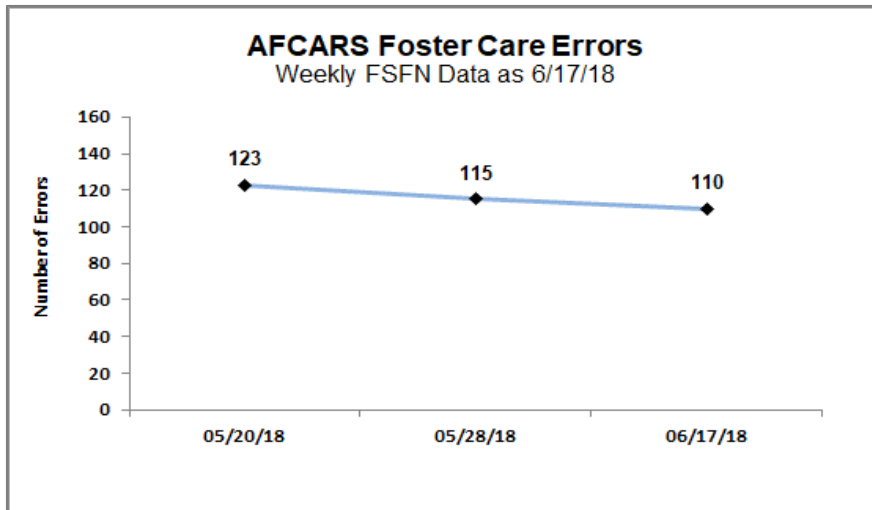
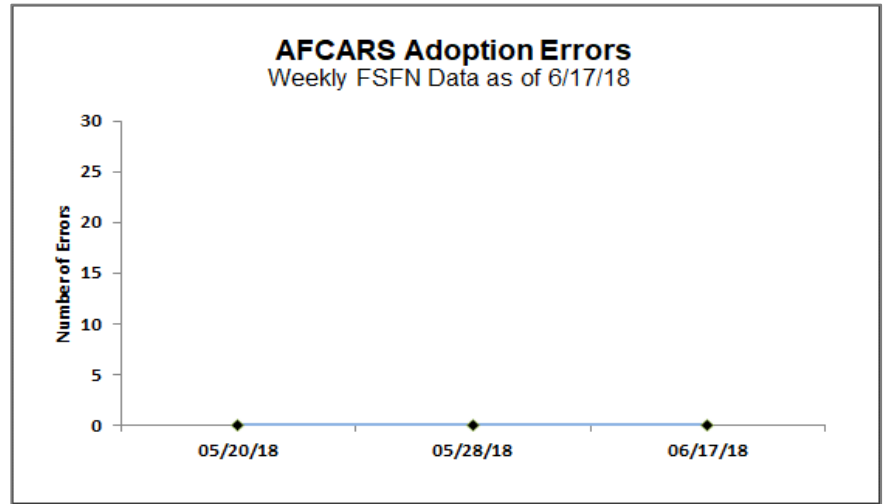


Data Exceptions: AFCARS

Data for Reporting Period - 04/01/18 – 09/30/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			22		4	26
DEV		8	33		14	55
OHU			22		4	26
CPI	2	1				3
Total	2	9	77	0	22	110

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 6/17/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
OHU						
HFC						
Total	0	0	0	0	0	0

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 6/17/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	1	
DEV			1	
OHU		2		
HFC TOTAL	0	3	2	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/18/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	294	300	98.0%
DEV	9	331	340	97.4%
OHU	10	256	266	96.2%
HFC Total	25	881	906	97.2%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/18/18			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	26	29	89.7%
DEV	29	29	100.0% ★
OHU	35	36	97.2% ★
HFC TOTAL	90	94	95.7%

FY 17-18 Target = **95% and above.**



Home for the Holidays – Summer Vacation

CMO Self-Reporting on Projected Number of Children Going Home for Summer Break



“If you are not sure about what you perceive,
then work backwards by looking at your
actions – they will always be in alignment with
your perceptions.”

Seeds of Fire, Roots of Hope ~ Dr. Jeffery W. Linkenbach





FRONTLINE HEROES

heartlandforchildren.org/frontline-heroes



RESOURCE NEWS FLASH... June 20, 2018

Mental Health Resources

PTSD Awareness Day – National PTSD Awareness Day is recognized on June 27th. The National Center for PTSD promotes awareness of PTSD and effective treatments throughout the year. Greater understanding and awareness of PTSD will help Veterans and others recognize symptoms, and seek and obtain needed care. For more info, visit www.ptsd.va.gov/about/ptsd-awareness/ptsd_awareness_month.asp.

Community Events

Dog Days of Summer - The United Way is hosting this free fun family event on June 22nd from 9:30-10:30am at the Bowling Green Childcare Center (3950 Aurora Ave). Enjoy fun activities, story time, free books, and popcorn! For more information, call (863) 648-1500 x228.

Education Resources

Finish a Degree! - Polk State has a partnership with Complete Florida, a free program funded by the State of Florida, that pairs returning adults with a personal coach to help them complete an online degree (only specific majors available). To be eligible for services, the student must be a Florida resident, completed some college coursework but not a degree, and has had a gap of at least one year since being enrolled in college. If interested, email polk@completeflorida.org, call 1-855-814-8240, or go to www.completefl.org.

Food Resources

Summer BreakSpot – The Florida Department of Agriculture and Consumer Services is providing FREE food and fun all summer long for youth ages 18 and under. Enjoy healthy breakfasts, lunches and snacks! To find a location near you, visit: <http://www.summerfoodflorida.org/>, dial 2-1-1, or text FoodFL to 877-877.

Summer Activity Resources

Free Bowling for Kids - Keep the kids busy this summer with 3 games of FREE bowling per day (through September 3rd) at participating AMF Bowling Centers. Go to <https://bowlsummergames.com/> to register.

Summer Movies – From June 12th through August 2nd every Tuesday, Wednesday, and Thursday, CMX Cinemas (Lakeside 18 at 1650 Town Center Dr., Lakeland) has a free kid's movie starting at 10:00am (Doors open at 9:30am).

Regal Theaters (Eagle Ridge Mall 12 at 955 Eagle Ridge Dr. and Hwy 27, Lake Wales) is offering select summer kid's movies for \$1.00 on Tuesdays and Wednesdays at 10:00am starting June 5th and ending August 1st.

The *State Library of Florida* Summer Reading Program is for children birth to 12 years old. Visit your local library for more information as well as other free summer programming.

Lakeland Public Library – Libraries Rock! Music from around the World! – Programs held 10:00am-12:00pm, Fridays at the Main Library (100 Lake Morton Dr.):
June 22 – Africa
June 29 – Australia
July 6 – Asia
July 13 – Europe
July 20 – North America
July 27 – Giving Tree Drum Circle

Programs held 2:00-3:00pm, Thursdays at the Jackson Branch (1700 N Florida Ave):
June 21 – India
June 28 – Australia
July 5 – China
July 12 – Russia
July 19 – Ireland
July 26 – United States of America

Teen Resources

Free Transportation – New Beginnings High School will fund this year's "Summer of Safety" program. Students (12-18 years old) can utilize this service to get out and visit family and friends, engage in recreational activities, grab a bite to eat or even take on a part-time job. Enrollment in the program is simple. Children must show their valid Polk County student identification to the bus driver upon boarding the vehicle. Bus service times and route information are available at www.findmyroutes.com. For youth with smart phones, all bus stops are equipped with QR codes that lead directly to the Citrus Connection website. For more information, please contact 1-855-POLK-BUS.

Summer Recreation/Athletic Camp Resources

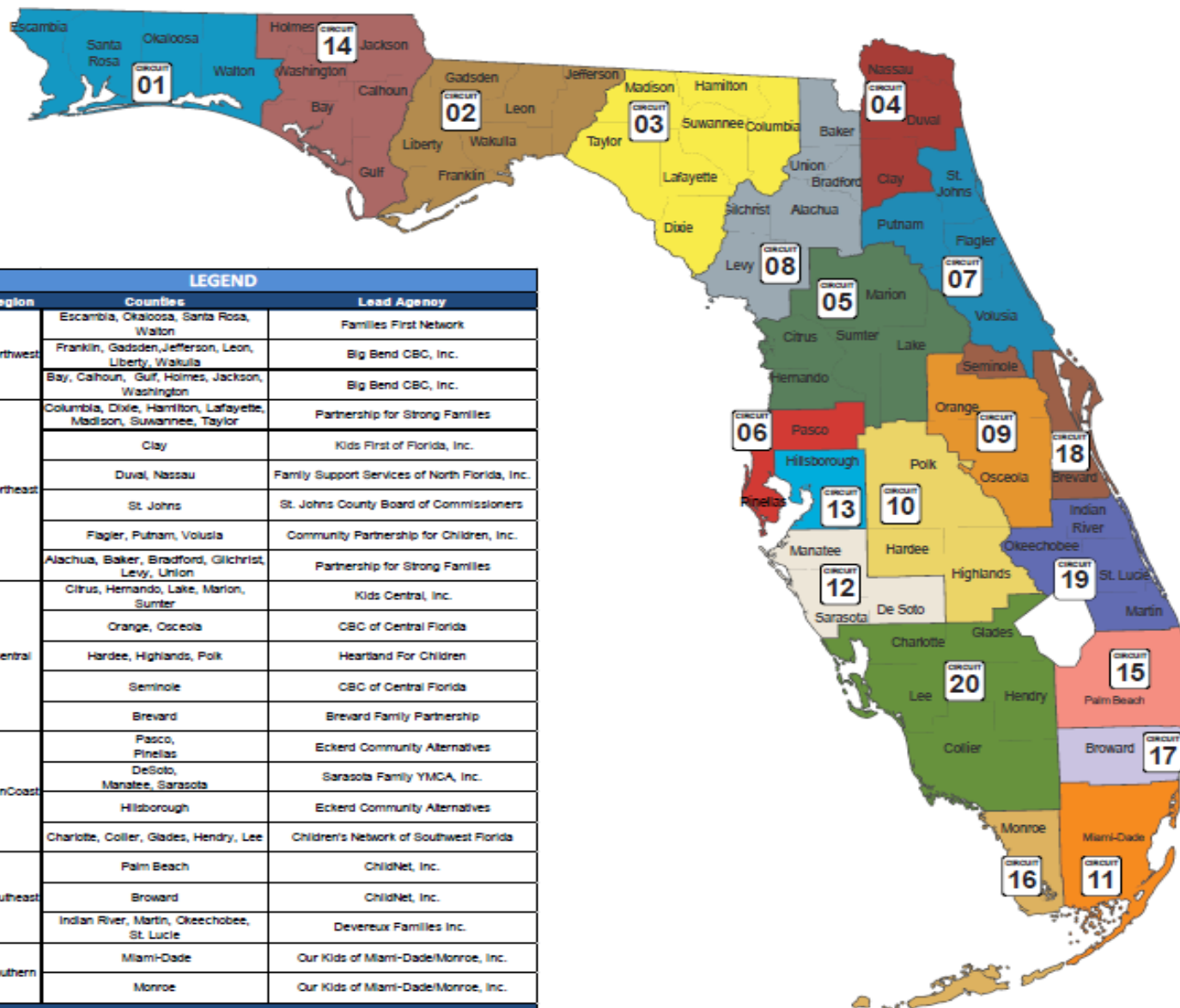
Summer Swim Lessons - Florida Southern College is offering swimming lessons in two 2-week sessions starting June 25th and July 16th. Programs are available to children as young as 3 years old. The two week session is \$70. For more info, go to www.flsouthern.edu/campus-resources/wellness/aquatics/summer-swim-lessons.aspx, or you can contact Allyson Sweeney at 863-680-5040 or asweeney@flsouthern.edu.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Central	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southwest	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	Southeast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.