



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, June 14, 2020

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
Heartland For Children	3.95	92.9%	96.9%	99.9%	41.9%	50.9%	88.1%	2.83	98.0%	87.1%	88.2%	60.4%
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/Safe Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
Statewide	6.98	95.26%	96.4%	99.4%	38.0%	51.7%	89.9%	4.23	95.2%	88.8%	87.4%	64.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

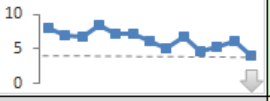


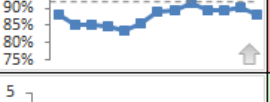



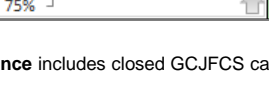


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 4th Quarter as of Month-End – May 2020

SFY 19-20 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Twelve month period ending three months prior to the end of the report quarter.		3.95	4th Qtr / May-20	8.50	4.48	4.69	6.00	2.19
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		105 (PR: 115)	4th Qtr / May-20	160 (Pro-Rated)	145 (PR: 146)	38 (PR: 44)	35 (PR: 50)	69 (PR: 46)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.97%	4th Qtr / May-20	99.5%	99.96%	99.95%	100.00%	99.93%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		41.9%	4th Qtr / May-20	40.5%	39.7%	39.2%	32.3%	49.1%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. *	Twelve month period ending twenty-four months prior to the end of the report quarter.		88.0%	4th Qtr / May-20	91.7%	88.1%	93.8%	84.6%	82.9%
6 SM08 - Children's placement moves per 1,000 days in foster care.**	Twelve month period ending as of the end of the report quarter.		2.83	4th Qtr / May-20	4.12	2.94	3.71	2.52	2.59
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		98.0%	4th Qtr / May-20	95.0%	96.5%	95.9%	94.3%	97.1%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		87.1%	4th Qtr / May-20	95.0%	69.5%	71.8%	59.9%	79.6%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Twelve month period ending as of the end of the report quarter.		88.2%	4th Qtr / May-20	80.0%	89.8%	88.2%	85.7%	100.0%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – June Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 06/01/20 - 06/30/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00%
DEV	0	100.00%
OHU	0	100.00%
Total	0	100.00%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/14/20</i>		

# of Children Not Seen, Month of June 2020	
# Not Seen	Agency
123	CHS
199	DEV
256	OHU
7	CPI
585	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 06/14/20</i>	

Scorecard Measure 4 - Children Seen / Not Seen – May Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 05/01/20 - 05/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.95%
DEV	0	100.00%
OHU	4	99.93%
Total	7	99.96%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 06/11/20</i>		

# of Children Not Seen, Month of May 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
5	CPI
5	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 06/11/20</i>	




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 06/08/20 thru 06/14/20			
Agency	Timely	Un-Timely	Total
CHS	1	3	4
DEV	3	4	7
OHU	2		2
Total	6	7	13

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 06/14/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	122	311	39.2%
DEV	101	310	32.6%
OHU	130	265	49.1% 
HFC Total	353	886	39.84%

Number of Children to Achieve SM05 Target – **6 Children**

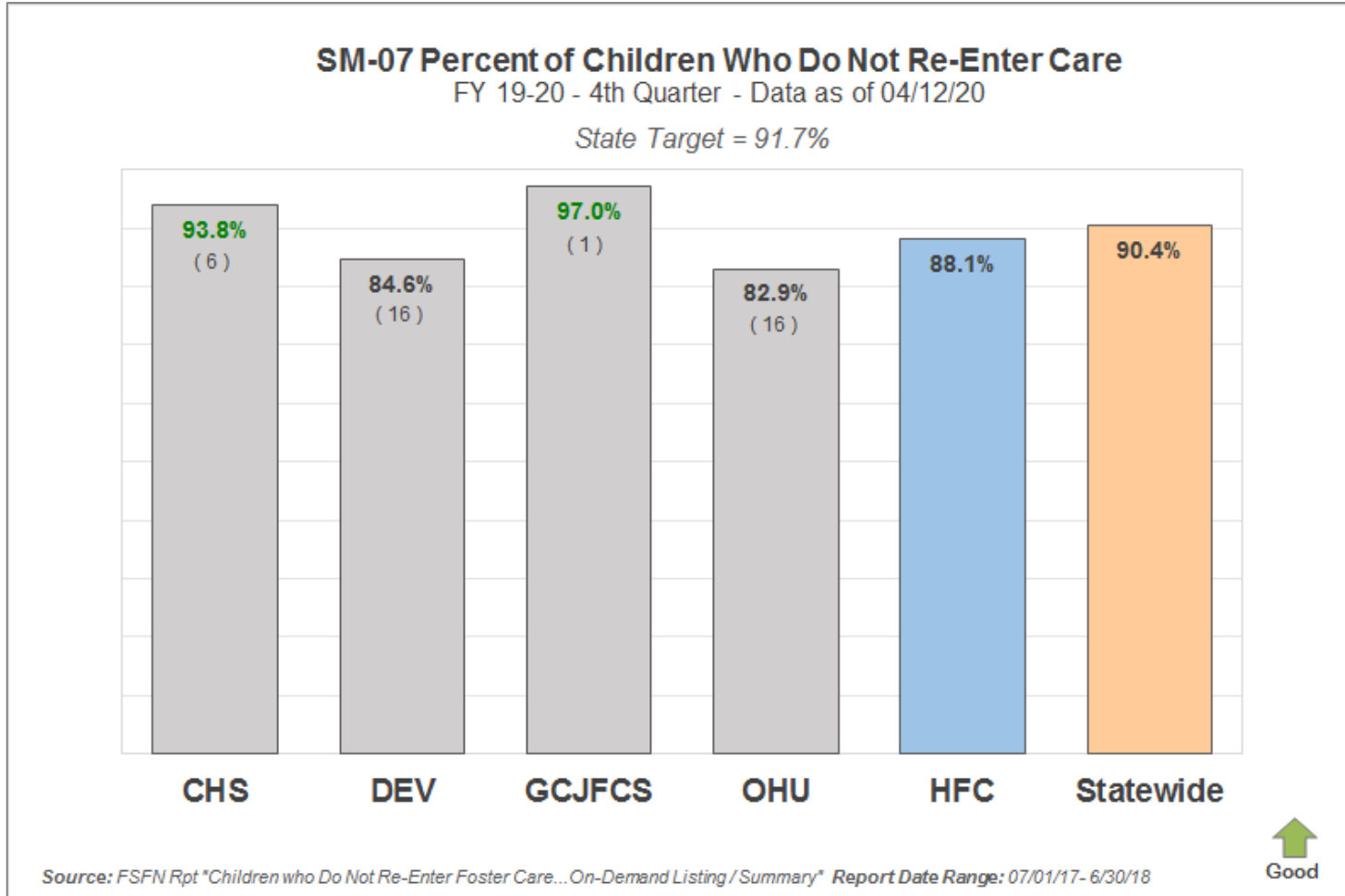
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 06/14/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	56	113	49.6% 
DEV	65	124	52.4% 
OHU	43	92	46.7% 
HFC Total	164	329	49.8%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

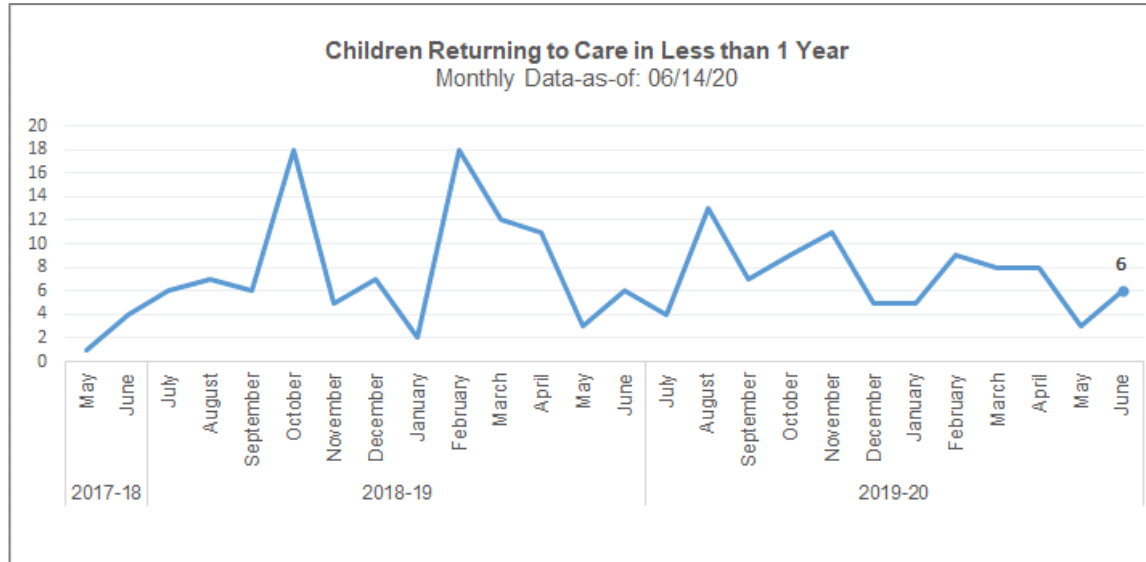
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 06/08/20 - 06/14/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	6/5/2020	141834-CHSFL	6/26/2019	1/16/2020	7	4	< 1.0 yr	N	-
CHS	6/5/2020	141834-CHSFL	6/26/2019	1/16/2020	7	4	< 1.0 yr	Y	56%
CHS	6/5/2020	141834-CHSFL	6/26/2019	1/16/2020	7	4	< 1.0 yr	N	-
DEV	6/8/2020	141828-DEV	5/18/2017	11/9/2018	18	18	1.0 - 2.9 yrs	Y	83%
OHU	6/2/2020	142854-OHU-HIGHLANDS	4/6/2009	4/14/2010	12	121	> 5.0 yrs	N	-
OHU	6/2/2020	142854-OHU-HIGHLANDS	11/2/2010	6/22/2011	8	107	> 5.0 yrs	N	-

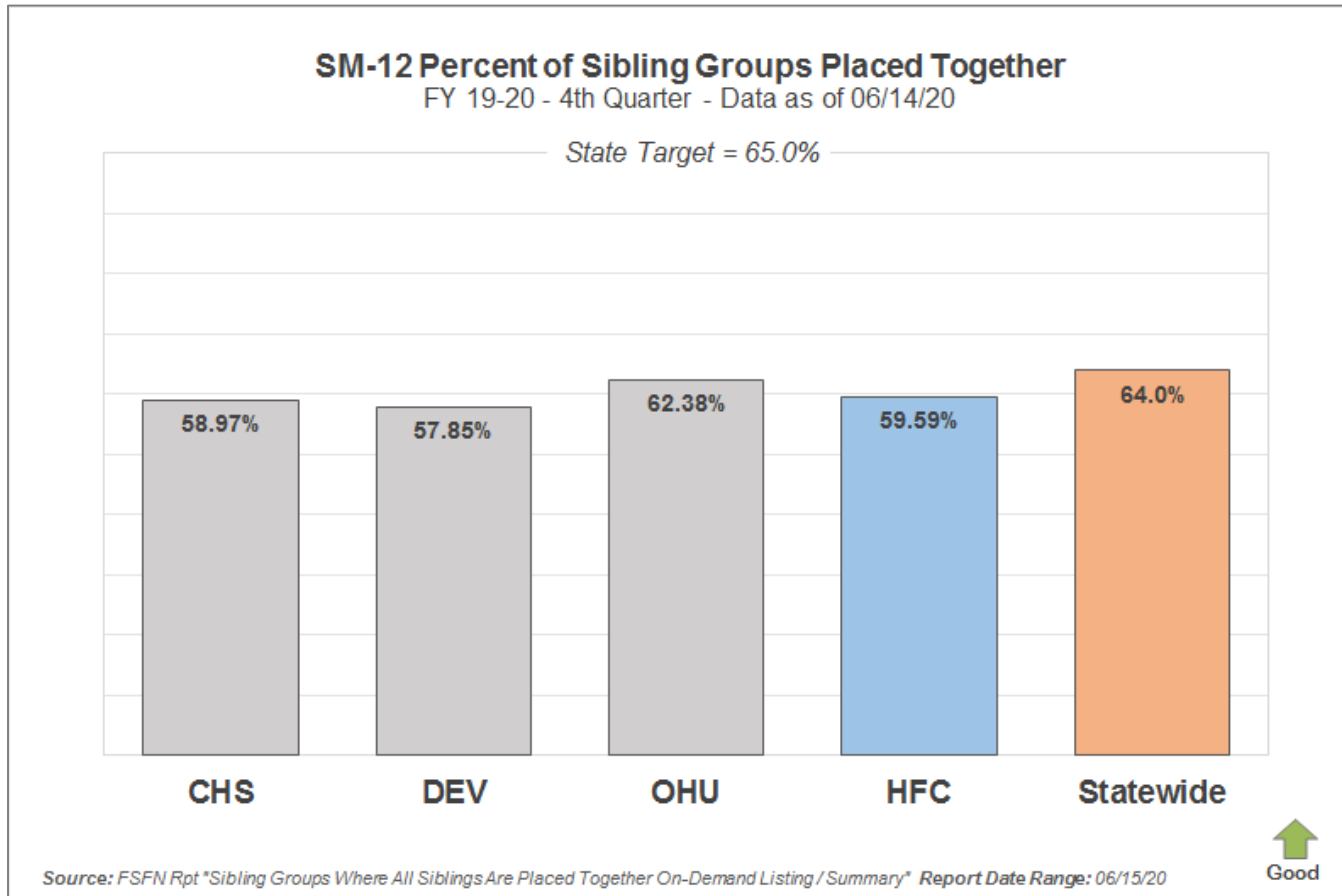
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/15/20



Scorecard Measure 12 – Separated Siblings

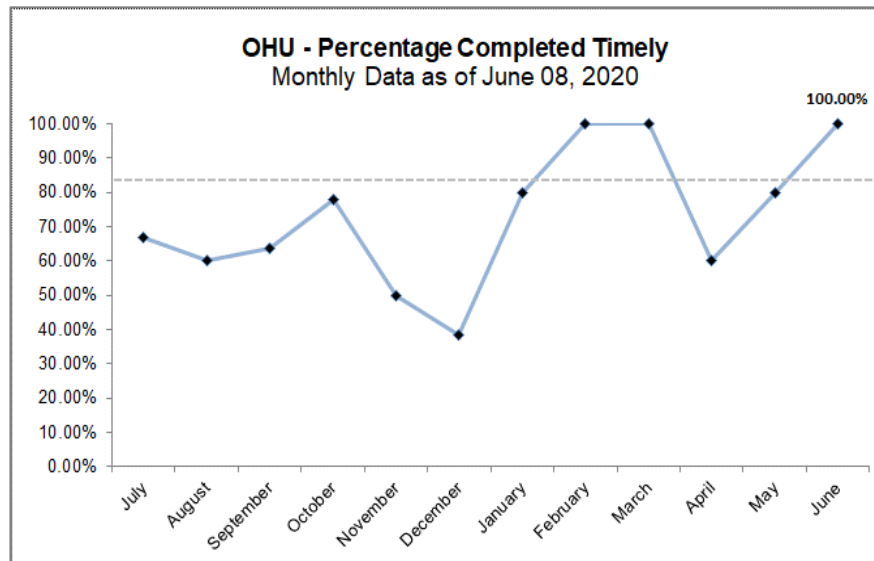
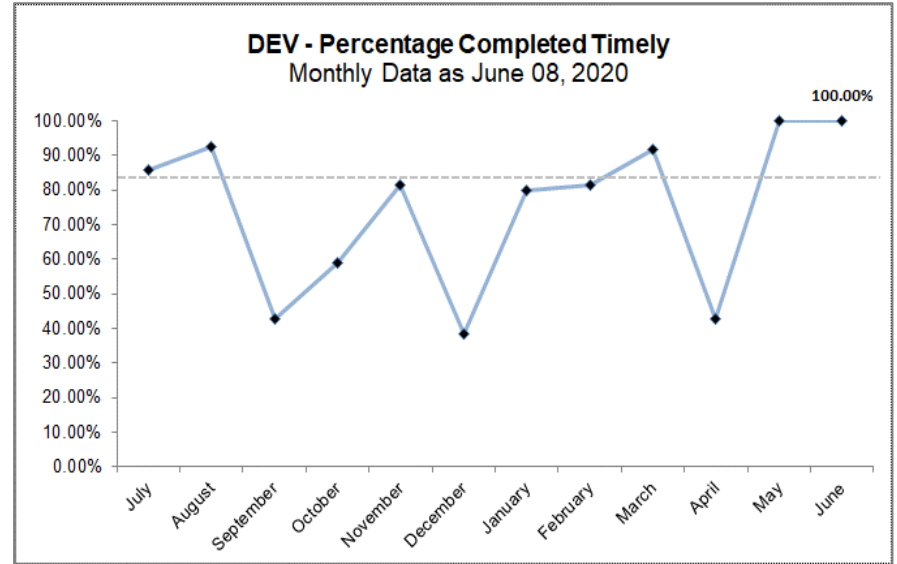
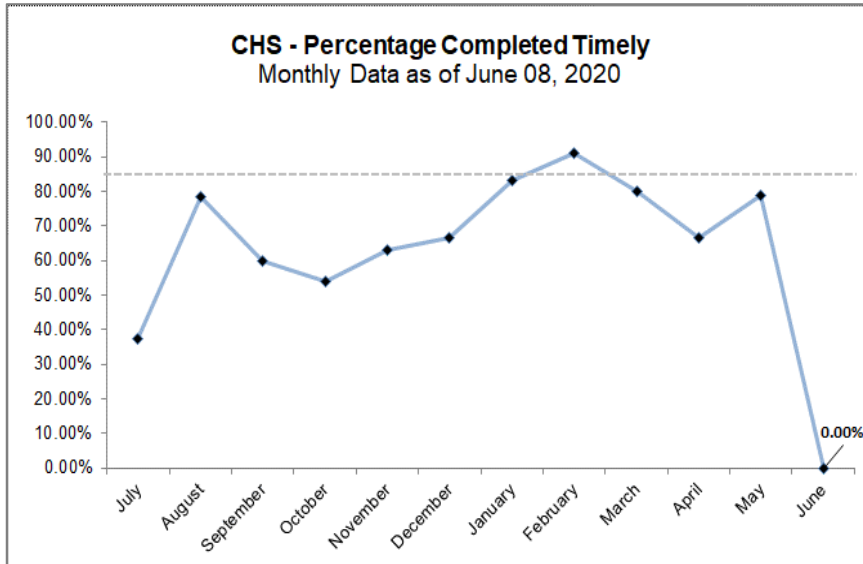
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	69	117	58.97%
DEV	70	121	57.85%
OHU	63	101	62.38%
HFC	202	339	59.59%



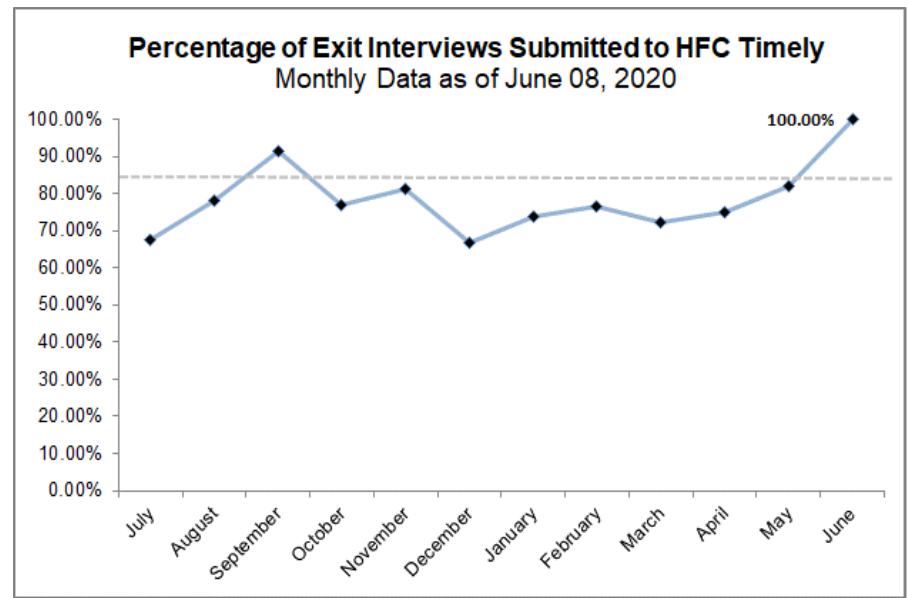
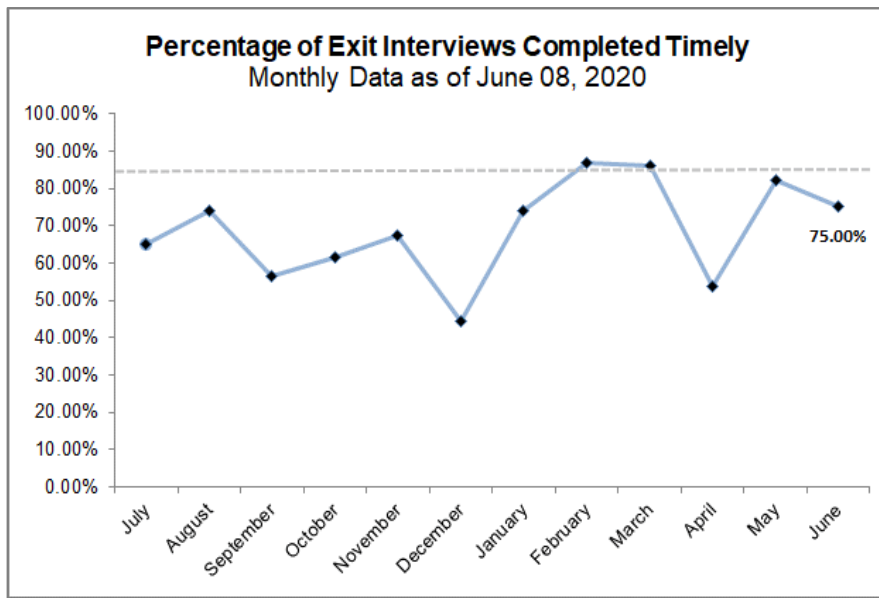
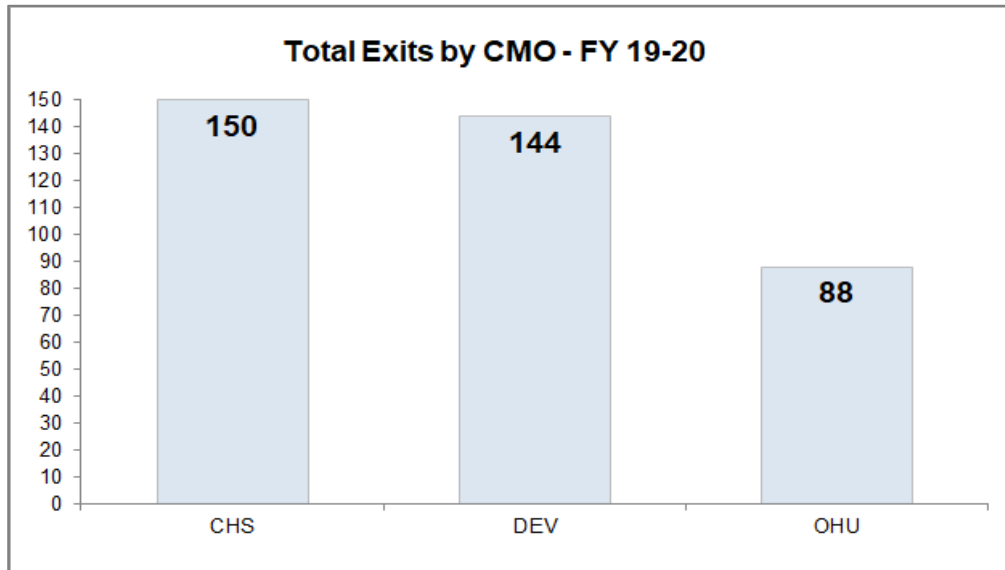
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 68.83%



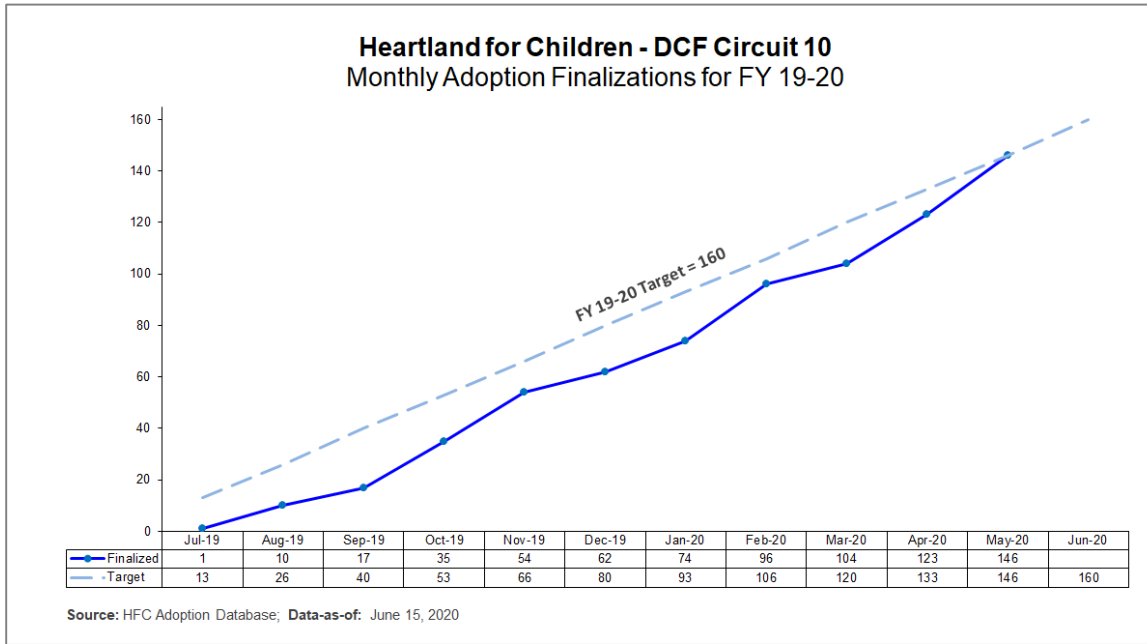
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 68.83%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

June 17, 2020

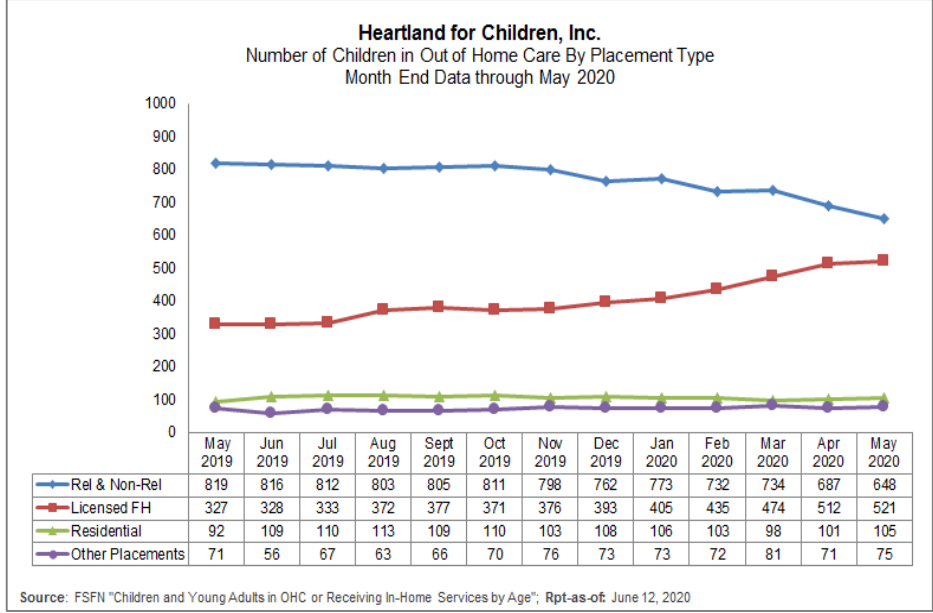
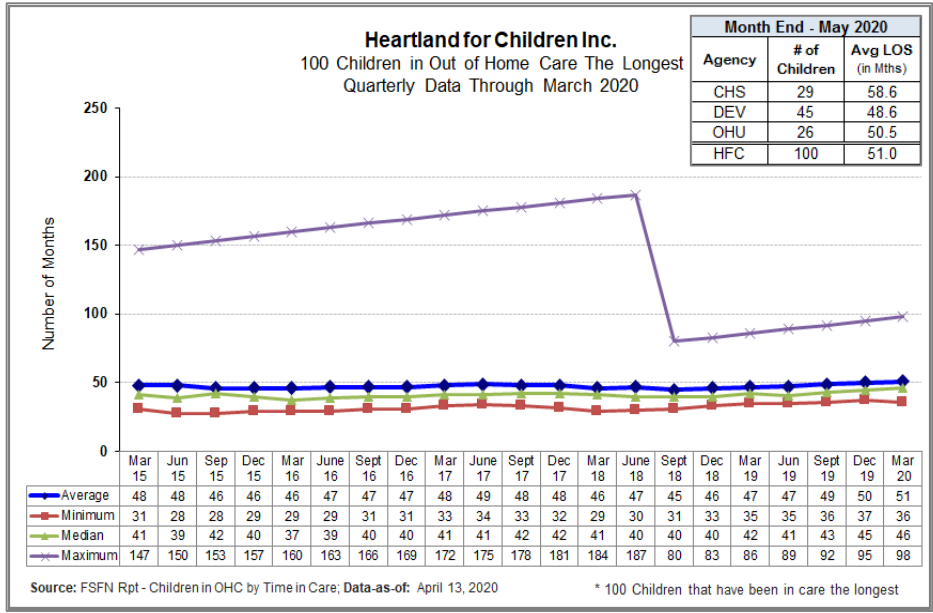
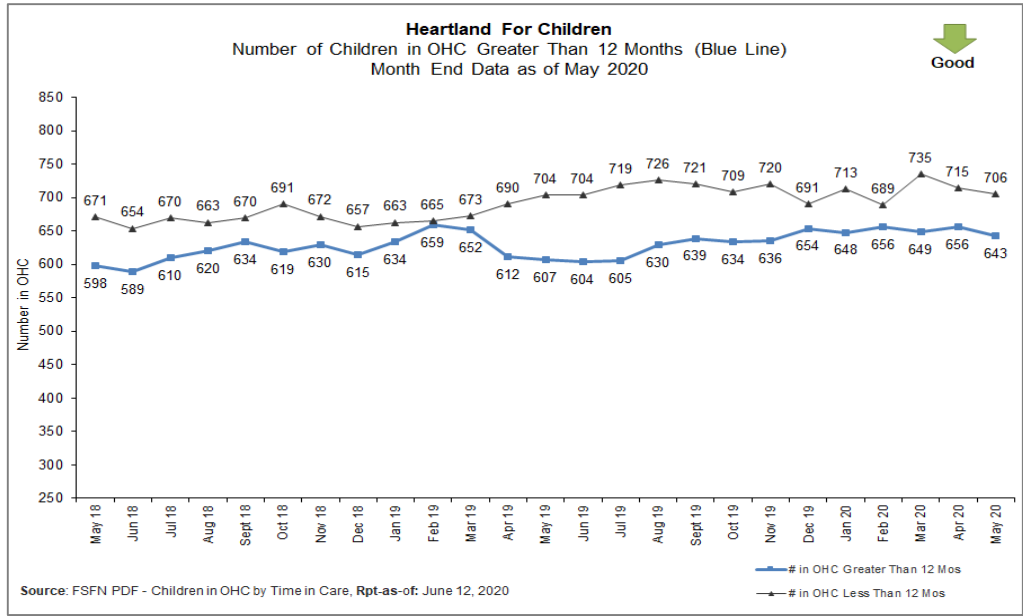
June 24, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 06/15/20

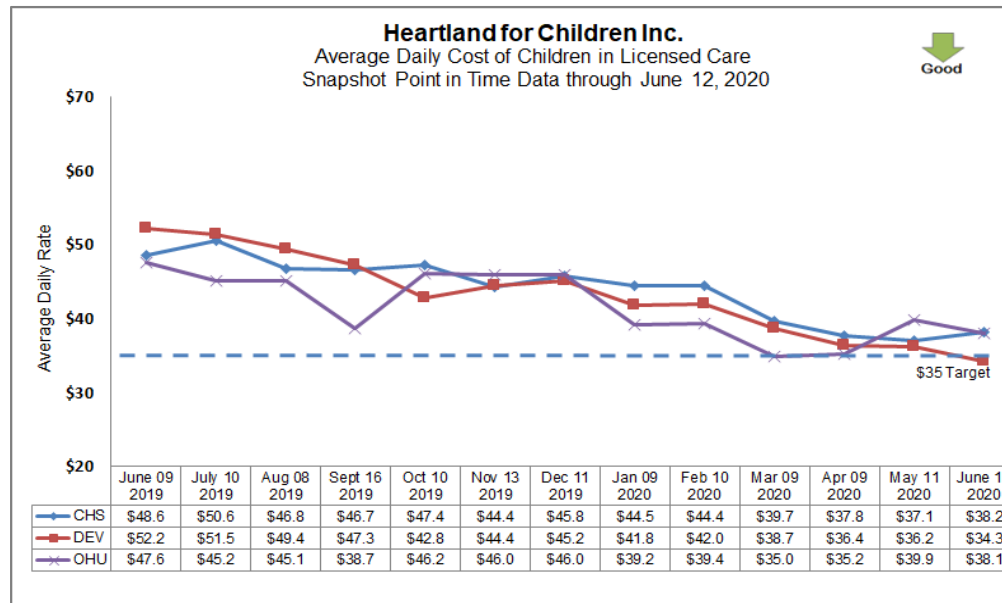
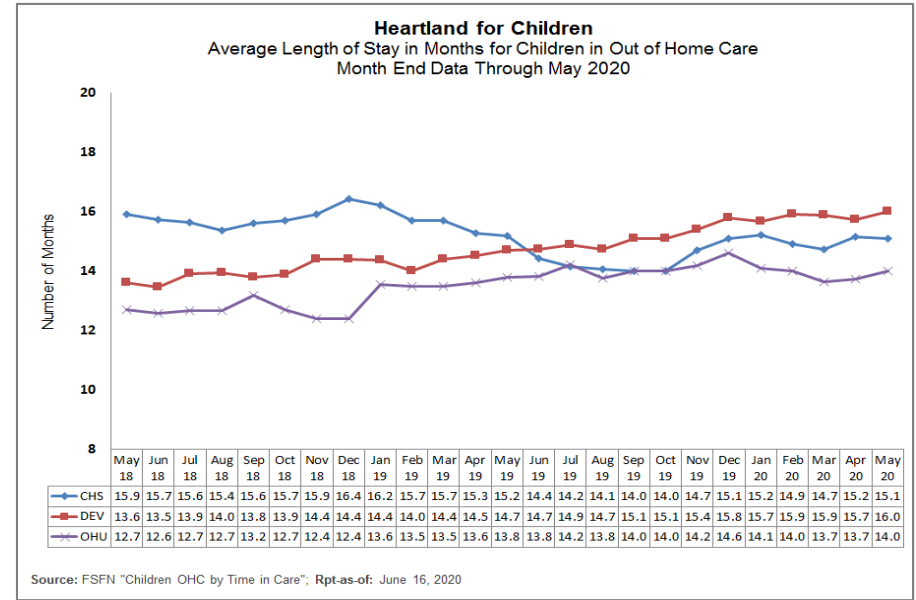
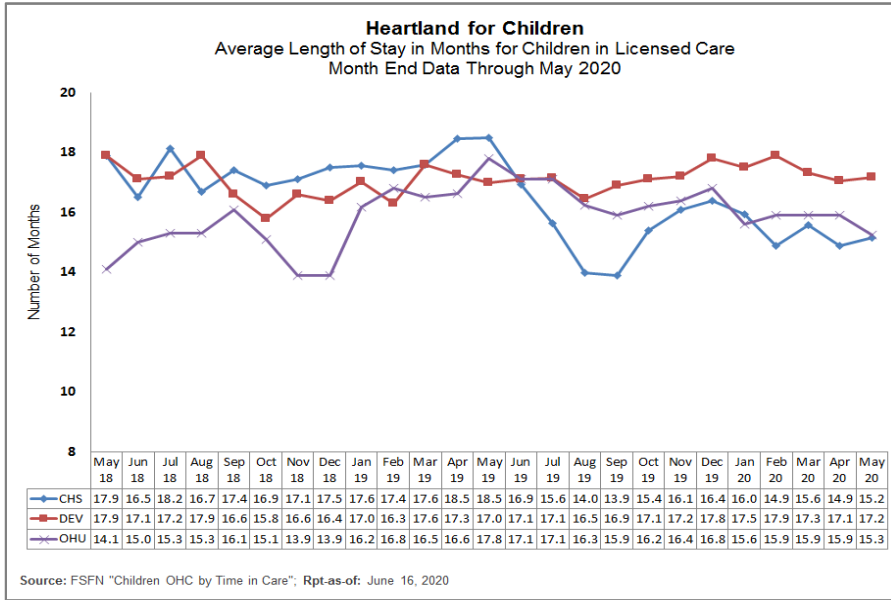
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	10	38	11	49	77.6%	28.9%
DEV	16	34	22	56	60.7%	32.4%
OHU	2	74	0	55	134.5%	20.3%
Total	28	146	14	160	91.3%	25.3%



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of June 15, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	35	29	15	345
Highlands	2	11	2	5	5	5	5	4	3	2	4	2	50
Hardee	1	1	0	3	0	3	1	1	2	0	0	0	12
Total	35	57	21	34	27	35	37	34	40	37	33	17	407
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	56	64	28	653
Highlands	3	25	2	7	7	10	5	15	4	3	4	5	90
Hardee	2	2	0	7	0	6	3	1	2	0	0	0	23
Total	56	115	33	73	48	74	70	75	62	59	68	33	766
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0	0	0	1
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	1	0	0	0	0	0	0	0	0	0	1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	38	42	20	413
Highlands	1	14	1	5	4	10	2	14	3	3	1	3	61
Hardee	1	1	0	3	0	5	0	1	2	0	0	0	13
Total	23	76	22	47	32	57	41	54	28	41	43	23	487
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	11	5	1	93
Highlands	2	2	1	1	0	0	2	1	0	0	3	0	12
Hardee	0	0	0	4	0	0	0	0	0	0	0	0	4
Total	15	12	6	8	4	6	16	8	14	11	8	1	109
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0	0	0	10
Highlands	0	0	0	0	3	0	1	0	0	0	0	0	4
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	3	0	1	3	0	4	2	1	0	0	0	14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	7	17	7	137
Highlands	0	10	0	1	0	0	0	0	1	0	0	2	14
Hardee	1	0	0	0	0	1	3	0	0	0	0	0	5
Total	18	24	5	17	9	11	9	11	19	7	17	9	156

% of Children Sheltered Placed in Foster Care Data as of 06/15/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	11.9%
May	27.5%	56.3%	27.4%	31.3%	20.8%	25.0%
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	27.3%
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.4%

Shelter Count for the Week of June 02 - June 15, 2020

	Polk	Highlands	Hardee
Shelters	10	1	
Children Removed	19	1	
Placed w/ a Relative	13	1	
Placed w/a Non-Rel	1		
Placed w/a Fictive Kin			
Placed in Foster Care	5		



Case Transfer Staffing Data

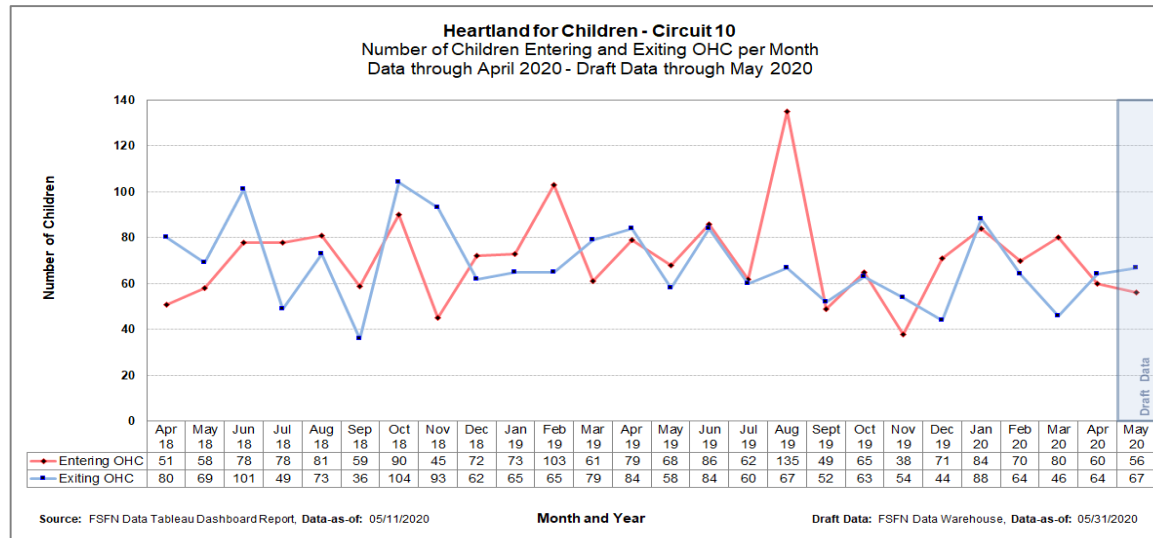
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 06/14/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	25	51	18	399	460	349
Devereux	38	48	23	42	21	35	41	36	43	42	33	15	417	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24	5	7	172	196	253
One Hope	37	63	38	44	37	39	41	52	64	41	32	13	501	548	527
Total	152	153	125	142	95	110	110	131	165	132	121	53	1489	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	13	28	15	233	262	226
Devereux	20	28	12	34	9	17	28	21	24	19	20	9	241	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	13	3	6	86	116	164
One Hope	5	17	5	12	13	7	11	12	14	6	2	2	106	125	133
Total	66	68	56	73	37	38	63	57	72	51	53	32	666	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	9	1	1	38	48	35
Devereux	2	5	1	2	1	7	4	6	5	1	6	0	40	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7	1	0	40	20	20
One Hope	2	2	1	0	0	0	0	0	3	0	0	0	8	11	24
Total	14	12	3	5	12	16	6	8	21	20	8	1	126	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	2	14	1	82	110	48
Devereux	11	13	7	4	6	9	6	3	13	19	6	6	103	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4	1	1	31	52	44
One Hope	0	1	5	3	2	0	0	6	9	2	4	0	32	41	49
Total	30	23	33	24	16	12	6	20	24	27	25	8	248	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30	24	11	344	363	313
Total	30	42	27	32	21	31	25	33	38	30	24	11	344	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0	0	0	8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0	0	0	10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0	0	0	8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0	0	0	0	7	2
Total	6	0	1	2	3	6	0	7	1	0	0	0	26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

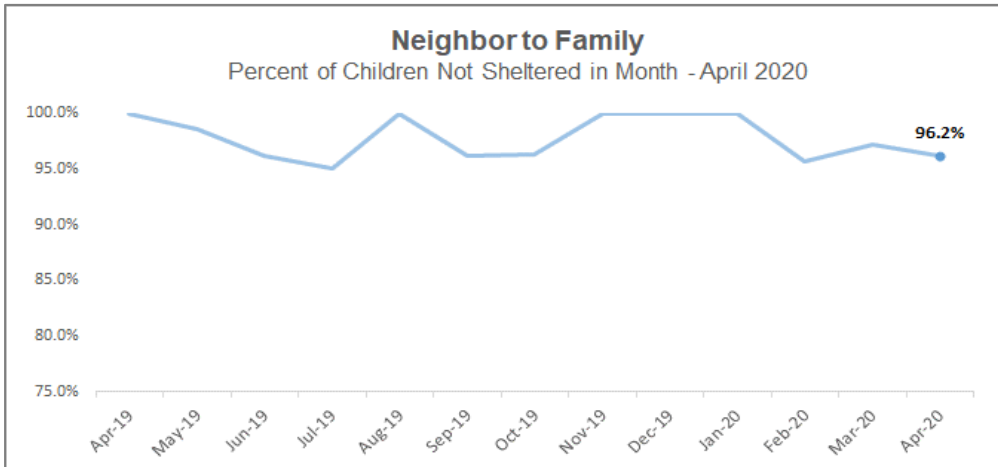
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

"NTF are handling things very well for me."

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 06/09/20 through 06/15/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	28	67
Specialized - Family Support	9	20
Prevention - Comm. Referral	18	37
Special Conditions Report	7	16
Nurturing Parenting	32	73
NTF - Total Services	95	214

NTF - Housing Resource Numbers	
Data since Inception to 06/15/20	
Referral Agency	Referrals
Children's Home Society (CHS)	31
Devereux (DEV)	14
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
Total Housing Referrals	53

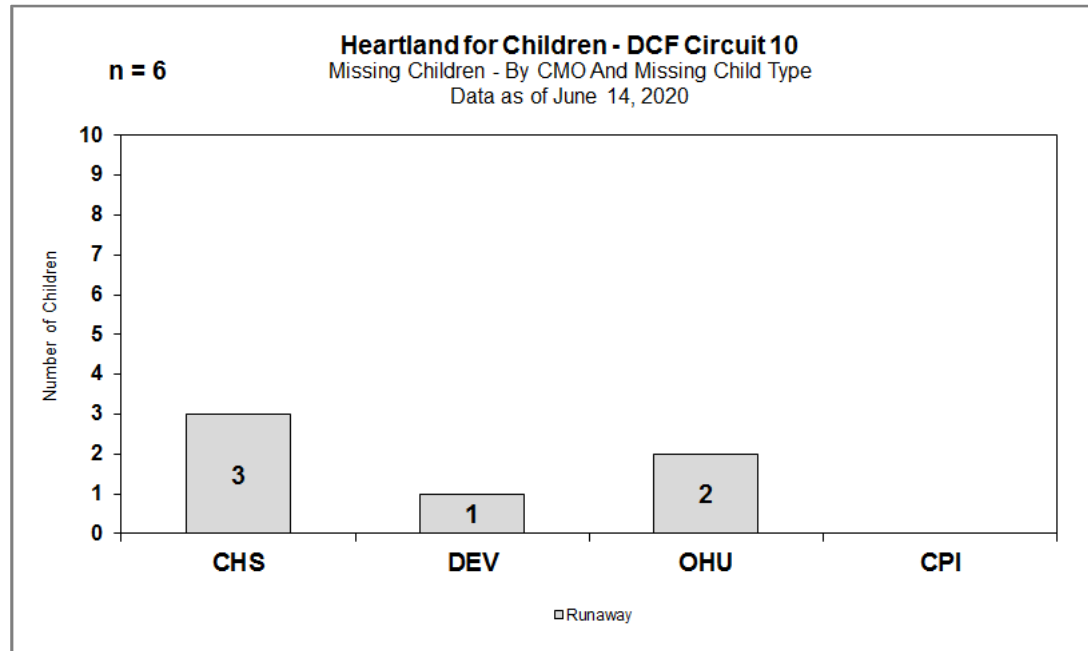


Referral Status and Housing Results	
Referrals - Active	14
Referrals - Closed	39
Total Families Housed	9 Families
Total Children Housed	24 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

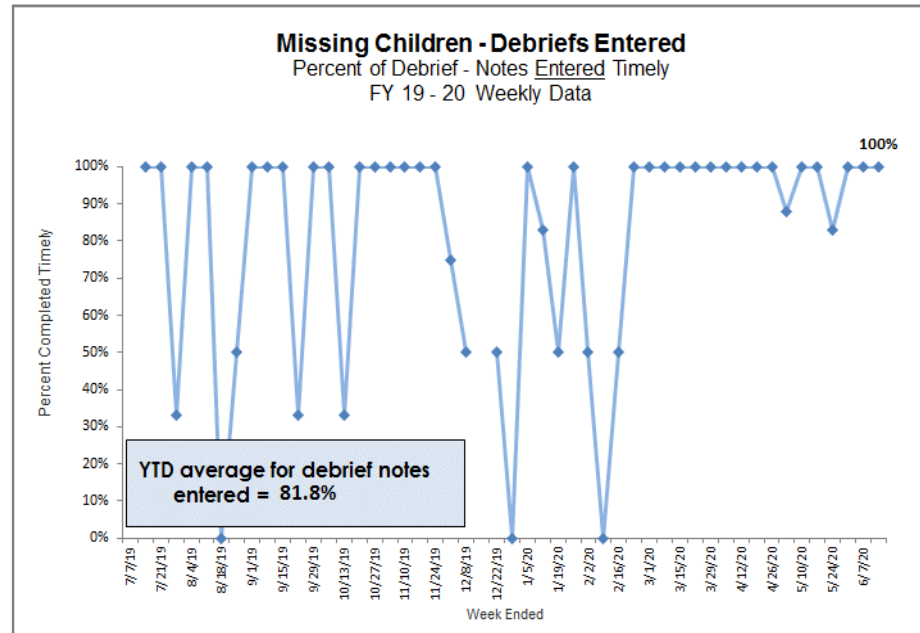
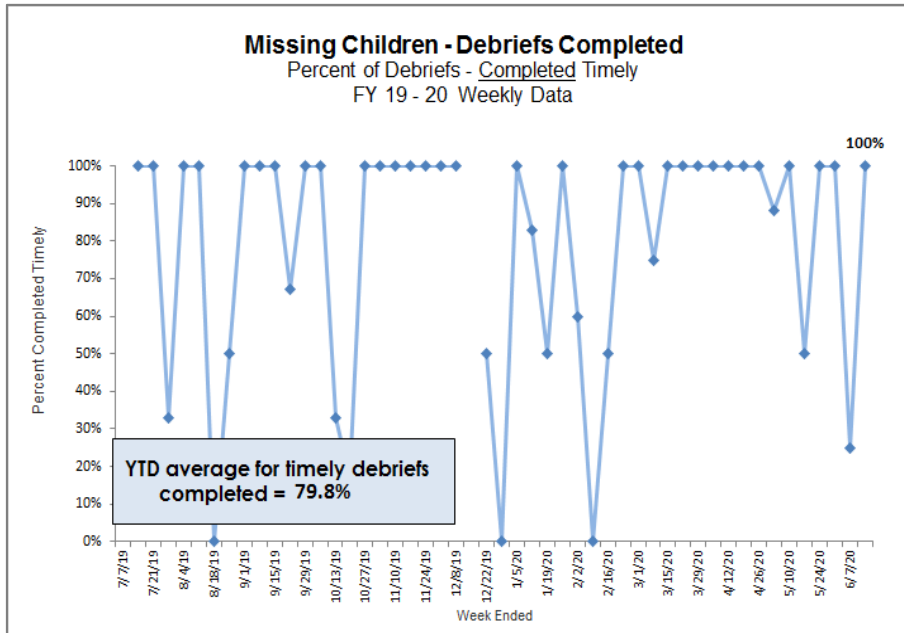


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
Apr 2020 (m/end)	-	33	-	100%	-	33	-
May 2020 (m/end)	-	28	-	96%	-	28	-
6/7/2020	6	4	100%	100%	0	4	
6/14/2020	6	6	100%	100%	0	6	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



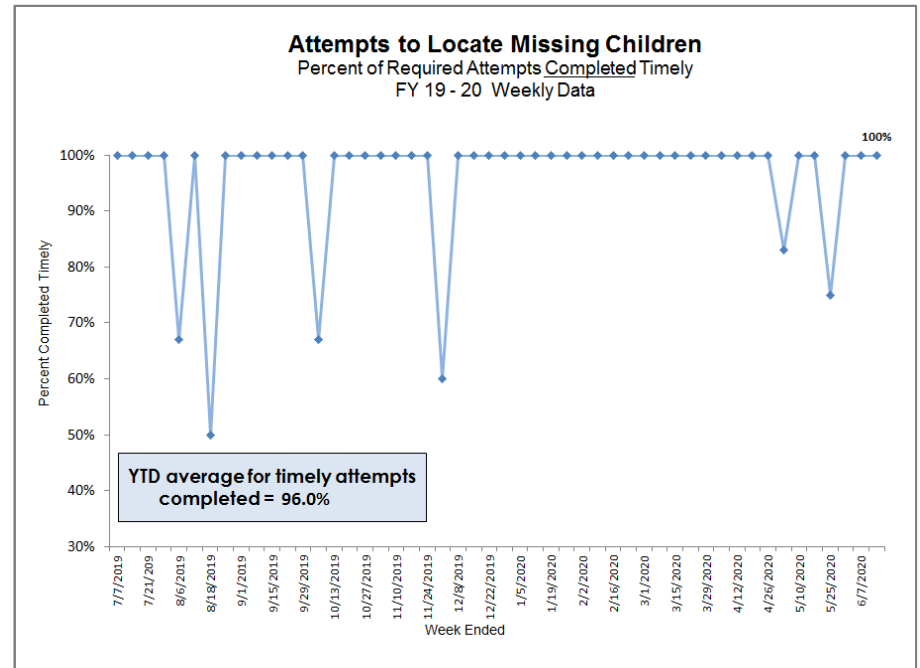
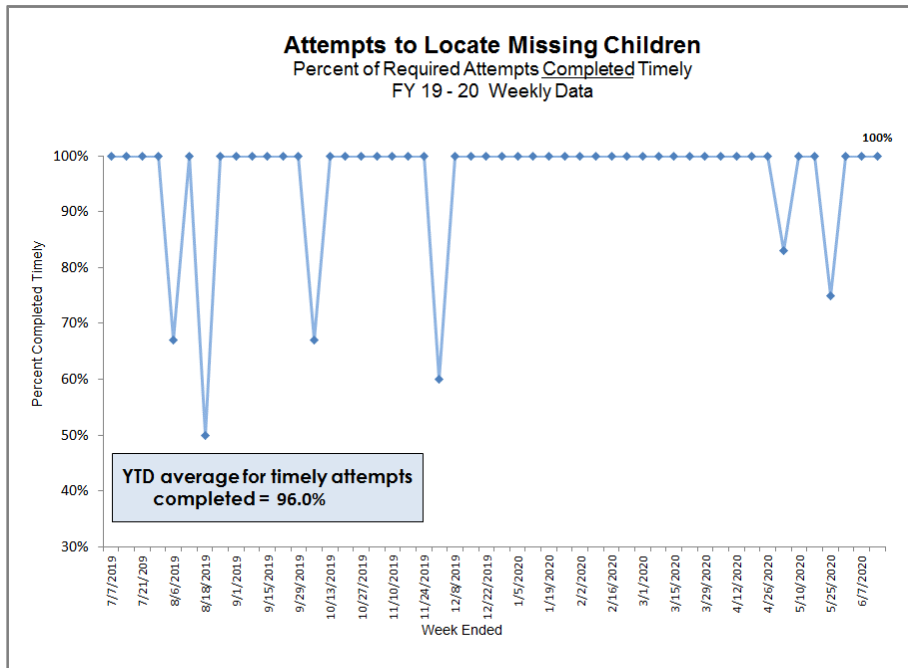
Missing Children - Debriefs								
Week of 06/08/2020 through 06/14/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
Total	1	1	1	100%	1	0	1	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

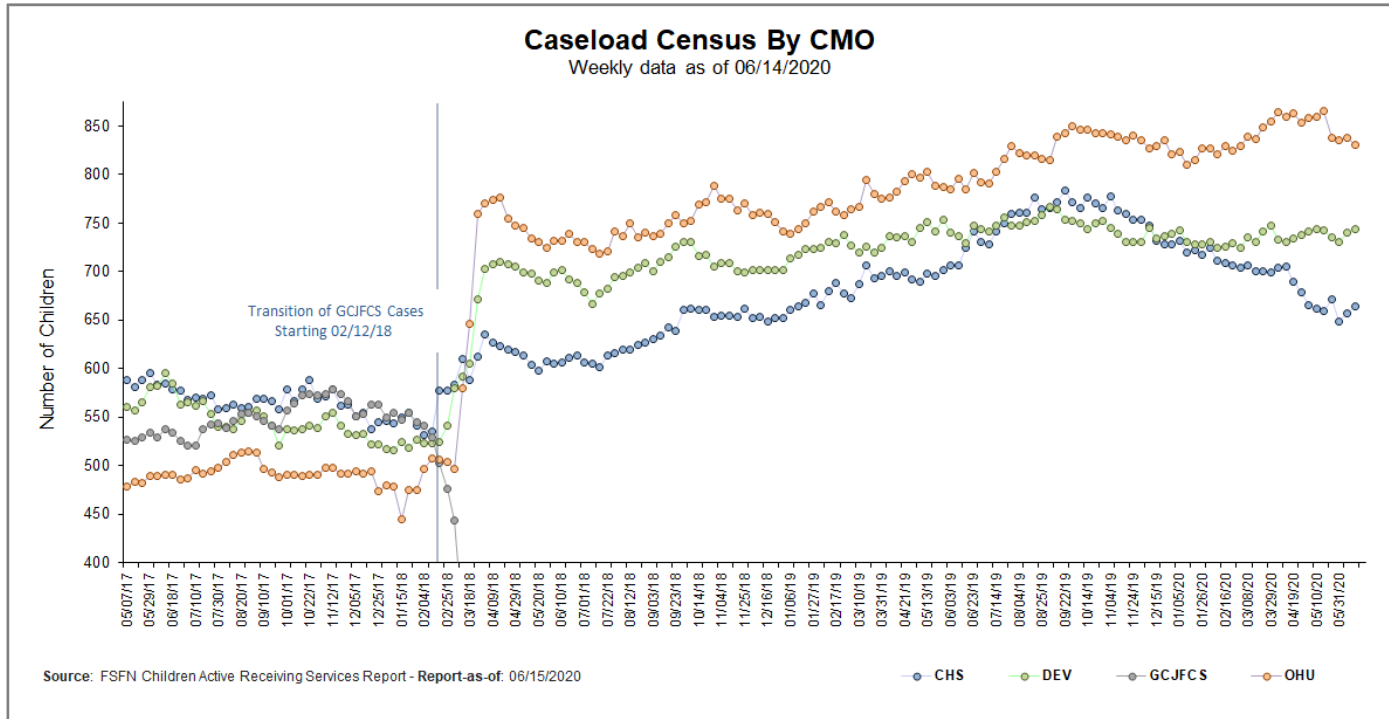
Attempts to Locate								
Week of 06/08/2020 through 06/14/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3	1	4	100%
DEV	1	1	1	100%	1		1	100%
OHU	1	1	1	100%	1		1	100%
PI				-				-
Total	2	2	2	100%	2	0	2	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	5/10/2020	5/17/2020	5/25/2020	5/31/2020	6/7/2020	6/14/2020
CHS	662	659	671	648	657	664
DEV	744	743	735	730	740	744
OHU	860	866	838	836	838	831
HFC Total	2266	2268	2244	2214	2235	2239



Caseload Census by Case Manager and Organization

Data as of 06/14/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU*	Spence, India	4
OHU*	Montoya, Maria	4
OHU	Jauregui-Garza, Maria	3
OHU	Lockwood, Roneshia	3
DEV	Hamilton, Shuntia	1
OHU*	Virts, Emily	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Baker, Ayshia	15
DEV	Hernandez, Carmen	15
DEV	Magee-Chytrus, Elaina	15
DEV	Sumner, Cassandra	14
OHU	Sanchez-Torres, Christian	14
DEV	Charles, Laura	14
CHS	Mccalebb, Phalan	14
CHS	Poole, Angela	14
DEV	Willingham, Jadashia	13
OHU	Johnson, Randi	13
DEV	Scott, Christine	13
OHU	Torres-Hincapie, Lina	12
CHS	Torres, Alexandra	12
OHU	Christie, Alyssa	11
DEV	Cordero-Martinez, Blankita	11
OHU	Perez, Vicky	10
DEV	Cottle, Glenasia	9
CHS	Nunzio, Nicole	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Cleveland, Tammy	24
OHU	Southall, Akeva	24
CHS	Anglin, Latoya	24
OHU	Hardin, Natasha	23
CHS	Thelemague, Fabiola	23
CHS	Webster, Sabrina	23
OHU	Followell, Amanda	23
OHU	ownfield-Salahuddin, Court	23
CHS	Humber, John	22
CHS	Harder, Rachel	22
CHS	Mena, Susie	22
CHS	Bishop, Shane	22
OHU	Washington, Woodrica	21
CHS	Friday, Michelle	21
OHU	Mcfadden, Phillisha	21
OHU	Jackson, Jenesis	21
OHU	Findley, Angela	21
OHU	Stevenson, Trina	20
OHU	Gilchrist, Letecia	20
CHS	Harris, Michael	19
CHS	Sloan, Taylor	19
CHS	Gellibert, Jill	19
OHU	Hobdy, Susan	19
CHS	Owens, Sheltanya	19
DEV	Cartagena, Maria	18
CHS	Hiers, Katherine	18
OHU	Smith, Lorie	18
OHU	Young, Pamela	18
OHU	King, Lora	18
OHU	Boule, Adriana	16
CHS	Vegter, Hope	16
CHS	Gilmore, Devonta	16
CHS	Jenkins, Lekeilah	16
DEV	Lynch, Rodina	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Bickel, Sherry	29
OHU	Crossen, Monaya	28
CHS	Fairley, Stephanie	28
CHS	Washington, Chastity	28
CHS	Yates, Michelle	28
CHS	Harrison, Ammara	28
OHU	Howe, Danielle	27
CHS	Nettles, Markisha	26
CHS	Caswell, Jordan	26
OHU	Meinke, Danielle	26
CHS	Fort, Angela	26
DEV	Willix, Amensha	25
OHU	Colon, Lisette	25
CHS	Luebke, Nicole	25

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	O'Connor, Michelle	28
CHS	Raines, Todd	23
DEV	Gadson, Berlendah	20
OHU	Thomas, Taylor	11

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
OHU	Fay, Ashley	19
DEV	Porter, Ineisha	10
CHS	Ware, Christina	2

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Nappier, Tammy	1
OHU	Myers, Julieanne	1

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	49
OHU*	Baldwin, Chenoa	47
OHU*	Simmons, Shannon	43
DEV	Sepulveda, Mariel	42
OHU*	Calderon, Jose	42
OHU*	Tucker, Raymona	41
DEV	Marini, Kathryn	37
DEV	Pyles, Lisa	36
DEV	Desravines, Shedlie	36
DEV	Sheppard, Uniqua	35
DEV	Coleman, Tangela	35
DEV	Thompson, Wyshana	35
DEV	Davis, Katelyn	34
DEV	Khordehpaz, Minoo	34
DEV	Balmaceda, Stephanie	33
DEV	Collins, Sara	33
DEV	Johnson, Mykira	33
DEV	Brown, Regina	32
OHU	O'Connor, Chance	32
DEV	Louis, Rachelle	31
CHS	Nieves, Carlos	30

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU*	Montoya, Maria	14
OHU	Lockwood, Roneshia	13
CHS	Dankowski, Jennifer	12
DEV	White, Alfreda	7
OHU*	Spence, India	7

All CHS case managers are supported by Case-Aim. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 06/14/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	5	16	8	1	30	22.1
DEV	1	8	2	2	14	27	27.6
OHU	5	5	16	4	6	36	23.1
# of CMs	6	18	34	14	21	93	24.1

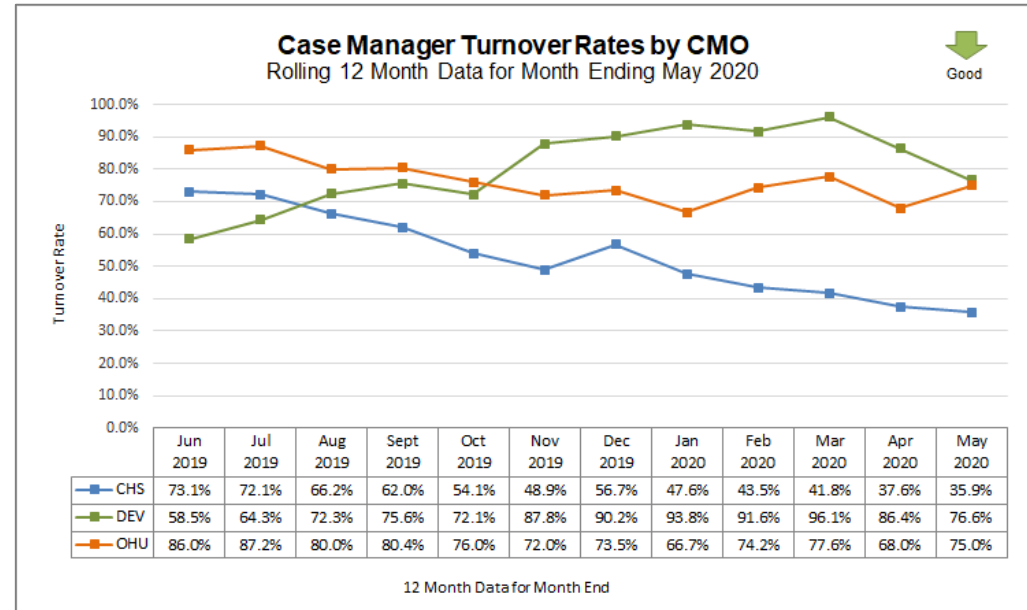
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	30	5	16.7%
DEV	27	9	33.3%
OHU	36	10	27.8%
HFC	93	24	25.8%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

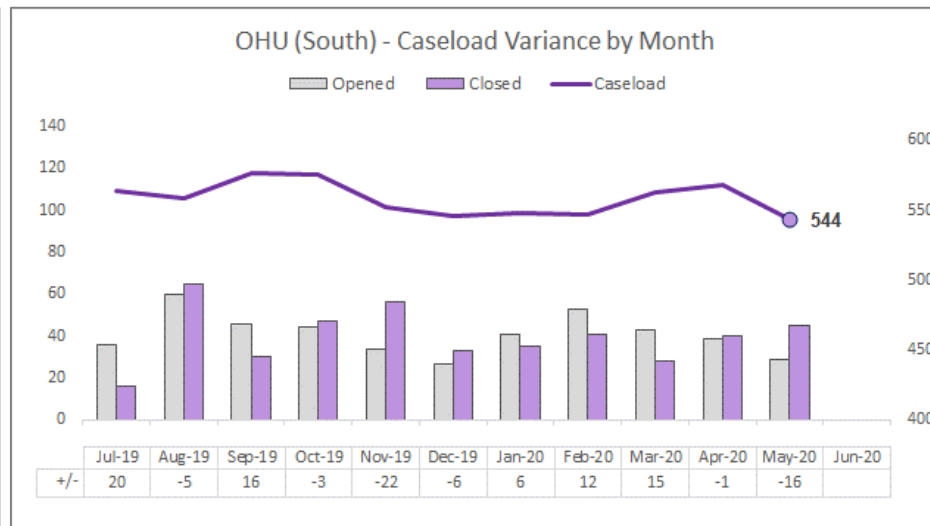
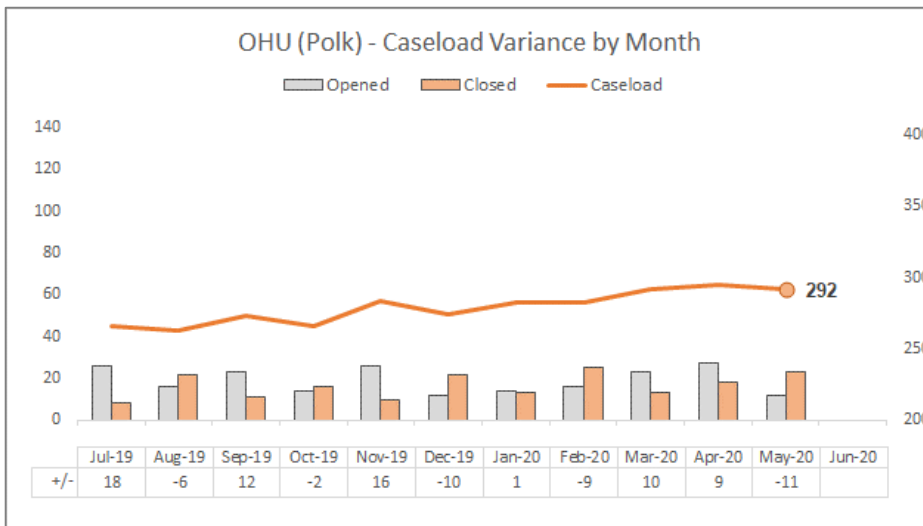
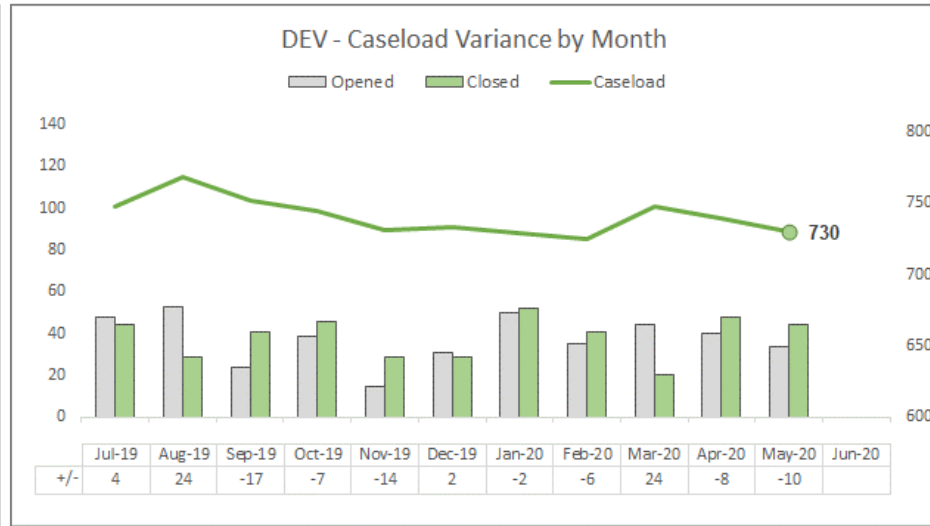
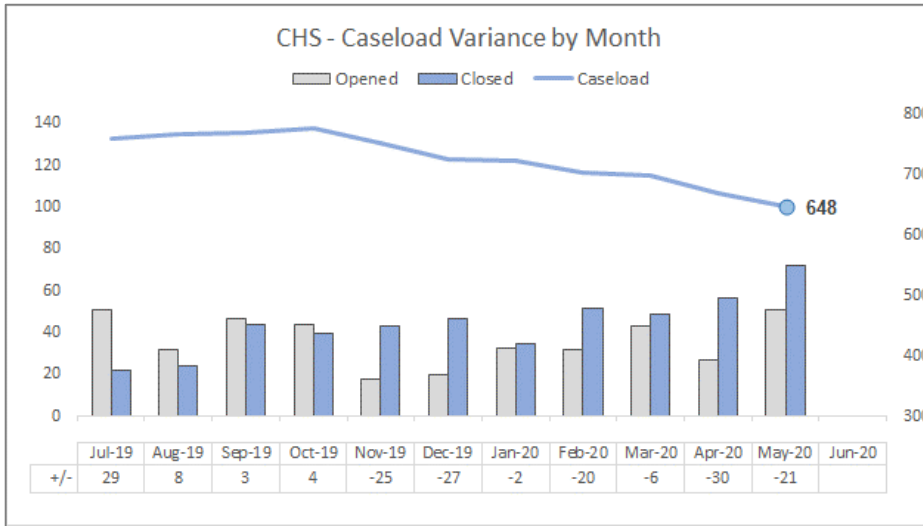
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended May 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	35.9%	44.4%
DEV	76.6%	26.1%
OHU	75.0%	60.0%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 05/31/20)

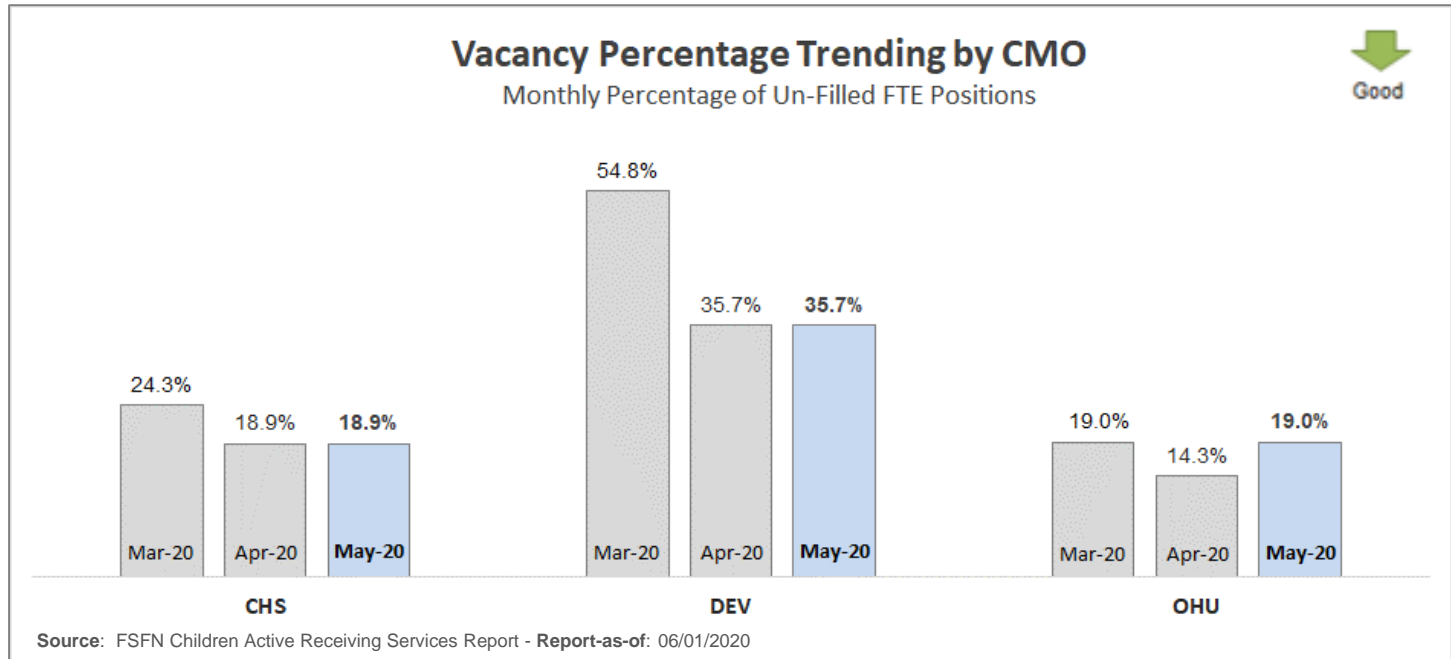


Source: FSFN Children Active Receiving Services Report - Report-as-of: 06/01/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	30	81.08%	18.92%
DEV	42	27	64.29%	35.71%
OHU	42	34	80.95%	19.05%
HFC Total*	121	91	75.21%	24.79%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 06/14/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	464	99.8%	95.3%	75.7%	97.2%	89.4%
DEV	493	100.0%	95.5%	65.3%	94.5%	85.1%
OHU	385	99.7%	98.2%	83.5%	97.1%	92.9%
HFC	1342	99.9%	96.2%	74.0%	96.2%	88.8%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 06/14/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	22	64	13
DEV	0	22	101	27
OHU	1	7	36	11
Total	2	51	201	51
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 06/14/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	441	464	95.0% 
DEV	470	493	95.3% 
OHU	378	385	98.2% 
Total	1294	1341	96.5%

Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 06/14/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	199	263	75.7%
DEV	190	291	65.3%
OHU	182	218	83.5%
Total	571	772	74.0%

Number of Dental Visits to Achieve SM10 Target – 163 Appointments

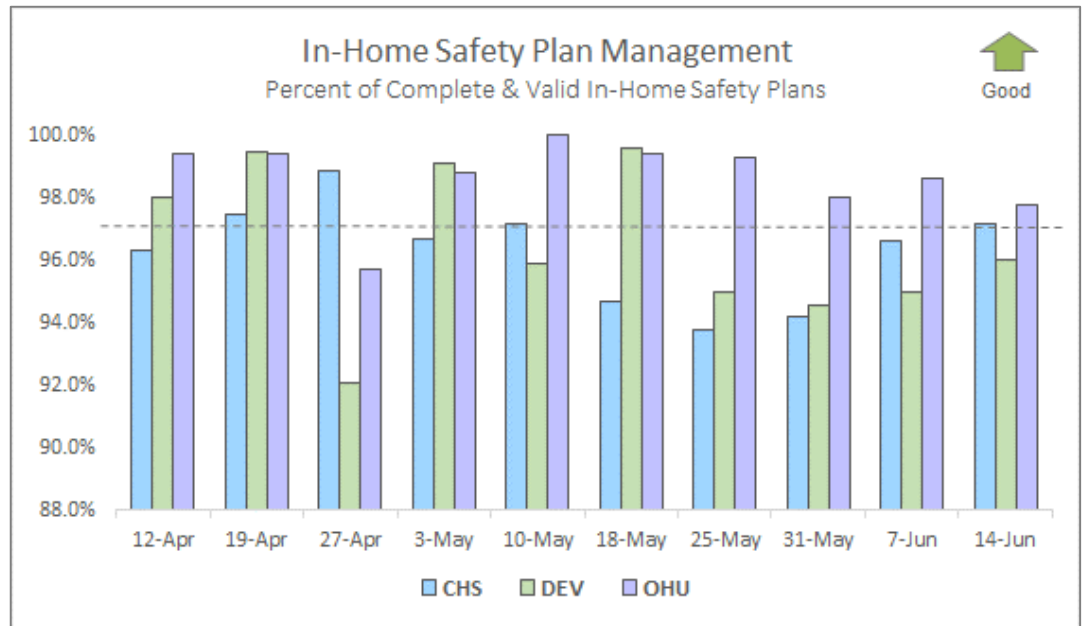


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

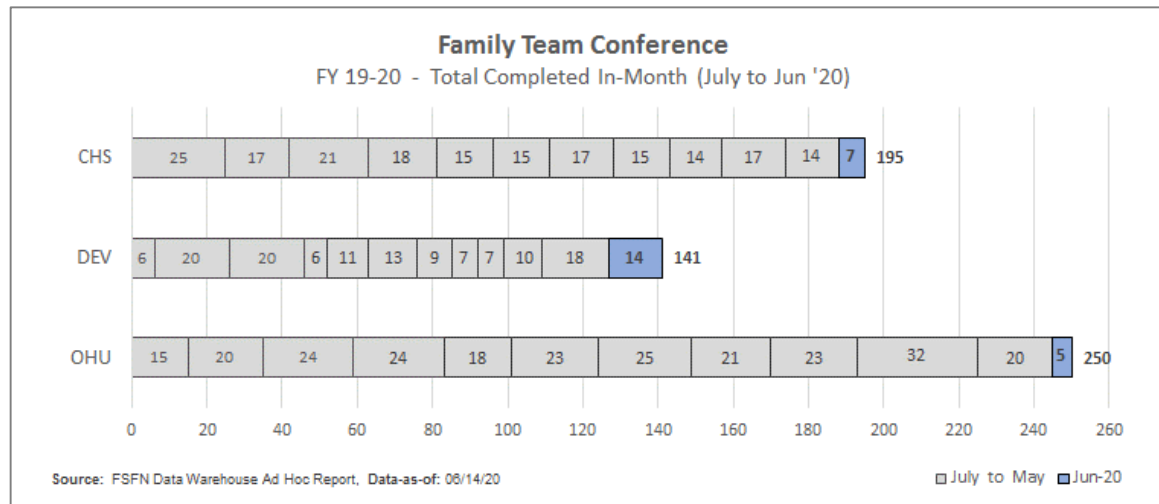
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	5	172	177	97.2%
DEV	9	216	225	96.0%
OHU	3	136	139	97.8%
HFC Total	17	524	541	96.86%

Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 06/14/20



Family Team Conferences Completed

FY19-20 – July 2019 to June 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 06/01/20 to 06/30/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	225	70	31.1%	165	35	21.2%	26.2%
DEV	223	106	47.5%	147	52	35.4%	41.5%
OHU	181	58	32.0%	115	20	17.4%	24.7%
TOTAL	629	234	37.20%	427	107	25.06%	31.1%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 06/14/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 06/15/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1		2
DEV					0
OHU		1			1
Total	0	2	1	0	3

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 06/15/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 06/14/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV		1	3	4
OHU			2	2
CPI			2	2
NTF				0
SCARF			3	3
Total	0	1	12	13

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	5/10/2020	5/17/2020	5/21/2020	5/31/2020	6/8/2020	6/14/2020
CHS	10	8	7	18	2	2
DEV	6	8	11	5	13	4
OHU	0	2	16	2	3	2
CPI	4	2	5	4	0	2
NTF	0	0	0	1	0	0
SCARF	11	5	6	8	1	3
Total	31	25	45	38	19	13

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

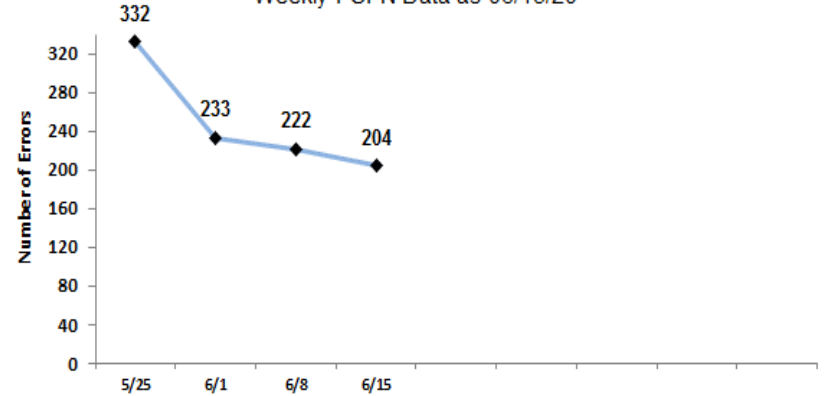
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			47		19	6	72
DEV			37		17	7	61
OHU			52		4	14	70
CPI	1						1
Total	1	0	136	0	40	27	204

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 06/14/20

AFCARS Foster Care Errors

Weekly FSN Data as 06/15/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	2	
DEV			3	
OHU		1	2	
HFC TOTAL	0	2	7	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/14/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	15	305	320	95.3%
DEV	9	348	357	97.5%
OHU	7	256	263	97.3%
HFC Total	31	909	940	96.7%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/14/20			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	35	37	94.6%
DEV	41	41	100.0% ★
OHU	31	31	100.0% ★
HFC TOTAL	107	109	98.2%

FY 19-20 Target = **95% and above.**



“Live as if you were to die tomorrow.
Learn as if you were to live forever.”

~ Mahatma Gandhi



POLK COUNTY FOOD DISTRIBUTION SCHEDULE

**Central Assembly of God
Auburndale**

601 Lemon St.
Every first and third
Saturday at 9:30 am

**Church Service Center
Bartow**

495 E. Summerlin St.
Every second and fourth
Thursday at 1 pm

**HELP of Fort Meade
Fort Meade**

825 N. Charleston Ave
Every second and fourth
Thursday at 11 am

**Frostproof Care Center
Frostproof**

17 S Scenic Highway
Every first and third
Wednesday at 10 am

**Trinity Worship Center
International Ministries Inc.
Haines City**

2795 N 10th St
Every second and fourth
Wednesday at 2 pm

**Salvation Army
Lakeland**

3800 Kathleen Rd
Every first and third
Thursday at 10 am

**Crystal Lake Elementary
Lakeland**

700 Galvin Dr.
Every first and third
Wednesday at 4:30 pm

**Blessings & Hope
Lakeland**

2150 E. Edgewood Dr.
Every second and fourth
Tuesday at noon

**The Way Church
Winter Haven**

1302 33rd St. NW
Every second and fourth
Saturday at 10 am

**Wahneta Elementary School
Winter Haven**

205 Wahneta St. E.
Every first and third
Thursday at 11 am

**Iglesia De Dios
Pentecostal Mi,
Lake Wales**

511 Jackson St.
Every first and third
Thursday at 11 am

**Mulberry Migrant Camp
Mulberry**

4440 Academy Drive
Every second and fourth
Wednesday at 5:30 pm

**Mulberry Community
Service Center
Mulberry**

1392 N. Church Ave
Every first and third
Friday at 2 pm

**Lakeland Volunteers
In Medicine
Lakeland**

600 W. Peachtree St.
Every second and LAST
Tuesday at noon

**Poinciana Community Center
Poinciana**

5109 Marigold Ave.
Every first and third
Tuesday at 11 am

**Donald Bronson
Community Center
Polk City**

124 Bronson Trail
Every second and fourth
Saturday at 10 am

**First Mission Baptist Church
Winter Haven**

200 Ave. R NW
Every second and fourth
Friday at 11 am

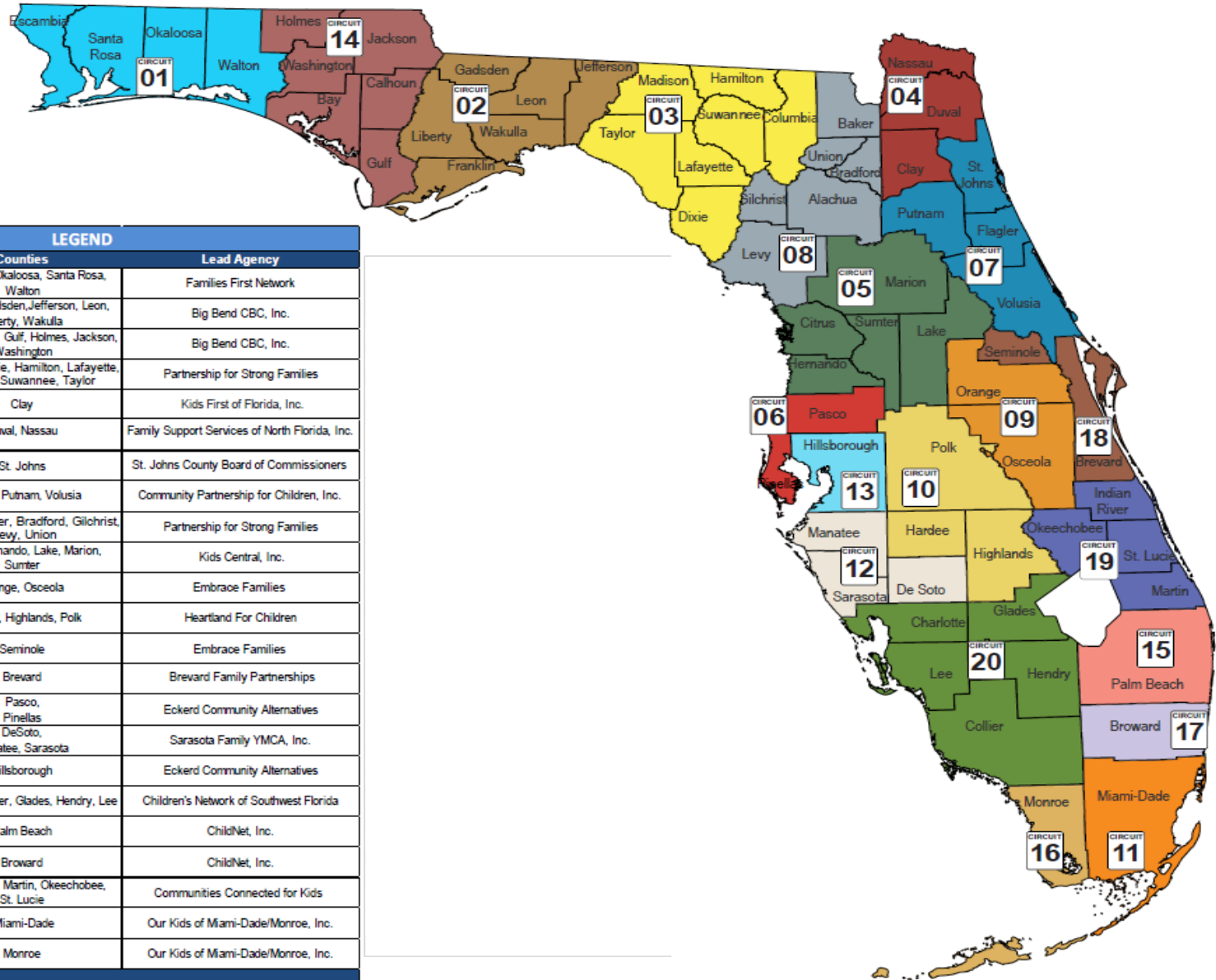
**GEORGE W. JENKINS
END HUNGER
INITIATIVE**



United Way of Central Florida



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.