

Community Based Care: Hardee, Highlands & Polk Counties

# **CBC Performance and Quality Improvement Meeting**

No Meeting This Week

Data for Week Ended Sunday, June 10, 2018



# Community Based Care Lead Agency Scorecard For the Quarter of January 01, 2018 to March 31, 2018

| CBC Lead Agency                   |  | Car   | r  |  | Permanency   |   |   |  | Well-Beina  |   |   |  |
|-----------------------------------|--|---|--|--|--|---|---|--|---|---|---|--|
| Scorecard Performance Table       | 15. (1)  |   | fety   | . 0171   | 5 60 91  |   | ,   | In a   | 0.0171  |   |   | 10.0171  |
| Measures                          | Rate of Abuse per     100,000 days while in     foster care. | Percent of children who are not neglected or abused during in- home services. | Children who are not<br>neglected or abused<br>after receiveing<br>services. | Children under<br>supervision who are<br>seen every 30 days. | Children exiting foster<br>care to a permanent<br>home within 12 months<br>of entering care. | Children achieving<br>permanency in 12<br>months for children in<br>foster care 12 to 23<br>months. | 7. Children who do not<br>re-enter foster care<br>within 12 months of<br>moving to a permanent<br>home. | 8. Children's placement<br>moves per 1,000 days<br>in foster care. | Children in out-of-<br>home care who have<br>received medical<br>services in the last 12<br>months. | Children in out-of-home care who received dental services within the last 7 months. | 11. Young adults in<br>foster care at age 18<br>that have completed or<br>are enrolled in<br>secondary education. | 12. Children placed<br>with all of their siblings<br>who are in out of home<br>care. |
| Standard                          | 8.5  | 95.0%   | 95.0%  | 99.5%  | 40.5%  | 43.6%   | 91.7%   | 4.12   | 95.0%   | 95.0%   | 80.0%   | 65.0%  |
| Reporting Period                  | 11/01/16 - 10/31/17  | 08/01/17 - 10/31/17   | 02/01/17 - 04/30/17  | 10/01/17 - 12/31/17  | 10/01/16 - 12/31/16  | 01/01/17  | 10/01/15 - 12/31/15   | 01/01/17 - 12/31/17  | 09/30/17  | 09/30/17  | 01/01/17 - 12/31/17   | 12/31/17   |
| Big Bend CBC (Circuit 2 & 14)     | 6.71   | 99.5%   | 90.3%  | 99.6%  | 21.0%  | 62.6%   | 89.8%   | 4.33   | 98.0%   | 96.1%   | 100.0%  | 65.8%  |
| Brevard Family Partnership        | 9.76   | 97.1%   | 96.0%  | 99.8%  | 57.3%  | 56.2%   | 86.5%   | 3.64   | 97.6%   | 89.4%   | 92.8%   | 62.8%  |
| ChildNet Inc                      | 11.91  | 96.4%   | 94.1%  | 99.8%  | 47.8%  | 51.6%   | 84.4%   | 3.46   | 97.4%   | 92.1%   | 92.1%   | 55.7%  |
| ChildNet Palm Beach               | 6.65   | 98.9%   | 97.7%  | 100.0%   | 53.5%  | 56.6%   | 94.9%   | 4.93   | 97.8%   | 95.0%   | 700.0%  | 57.7%  |
| Children's Network of SW Florida  | 11.56  | 98.0%   | 97.7%  | 99.9%  | 43.7%  | 54.7%   | 94.2%   | 5.11   | 97.9%   | 95.4%   | 94.0%   | 64.8%  |
| Community Based Care (Cir #9)     | 10.77  | 97.4%   | 93.7%  | 99.8%  | 37.6%  | 58.9%   | 93.4%   | 5.18   | 97.4%   | 95.3%   | 89.4%   | 63.0%  |
| Community Based Care (Cir #18)    | 6.07   | 98.9%   | 94.1%  | 99.7%  | 58.9%  | 60.7%   | 69.5%   | 3.85   | 96.5%   | 92.8%   | 66.6%   | 62.6%  |
| Community Partnership for Childr. | 7.48   | 94.0%   | 93.4%  | 99.2%  | 31.1%  | 48.8%   | 77.9%   | 3.54   | 94.7%   | 84.6%   | 71.4%   | 59.0%  |
| Devereux CBC of Okeechobee        | 9.52   | 96.3%   | 95.9%  | 99.9%  | 44.4%  | 71.4%   | 72.9%   | 3.41   | 96.5%   | 92.5%   | 88.4%   | 76.8%  |
| Eckerd Community Alternatives     | 7.48   | 97.9%   | 95.5%  | 99.9%  | 37.8%  | 49.1%   | 91.2%   | 4.37   | 99.1%   | 94.2%   | 84.0%   | 65.4%  |
| Eckerd Community Hillsborough     | 11.58  | 97.3%   | 94.6%  | 99.9%  | 47.6%  | 47.0%   | 90.2%   | 6.61   | 98.3%   | 90.7%   | 97.5%   | 64.8%  |
| Families First Network            | 6.70   | 95.0%   | 96.9%  | 99.5%  | 44.5%  | 47.6%   | 87.5%   | 6.33   | 96.5%   | 88.5%   | 87.5%   | 63.2%  |
| Family Integrity Program          | 18.07  | 100.0%  | 90.9%  | 100.0%   | 36.6%  | 75.8%   | 100.0%  | 4.81   | 98.9%   | 89.3%   | 83.3%   | 67.5%  |
| Family Support Services North Fla | 7.88   | 97.7%   | 97.7%  | 99.9%  | 37.8%  | 75.0%   | 87.5%   | 3.11   | 98.8%   | 91.3%   | 100.0%  | 70.0%  |
| Heartland For Children            | 7.73   | 98.3%   | 98.2%  | 99.7%  | 41.4%  | 55.7%   | 87.0%   | 3.27   | 99.2%   | 94.9%   | 94.7%   | 60.0%  |
| Kids Central, Inc.                | 7.27   | 95.4%   | 98.4%  | 99.5%  | 39.6%  | 46.5%   | 93.4%   | 3.88   | 96.4%   | 92.0%   | 91.4%   | 73.0%  |
| Kids First of Florida, Inc.       | 1.98   | 96.5%   | 96.0%  | 99.8%  | 15.6%  | 67.0%   | 90.9%   | 3.73   | 98.5%   | 90.4%   | 100.0%  | 70.6%  |
| Our Kids of Miami-Dade            | 7.58   | 97.5%   | 95.7%  | 99.6%  | 35.0%  | 42.0%   | 90.0%   | 5.20   | 97.3%   | 95.3%   | 86.4%   | 54.6%  |
| Partnership for Strong Families   | 7.48   | 96.6%   | 96.5%  | 99.3%  | 43.1%  | 68.4%   | 93.4%   | 3.71   | 98.8%   | 93.7%   | 78.2%   | 62.6%  |
| Sarasota Y/Safe Children Coali    | 12.33  | 98.3%   | 95.2%  | 99.6%  | 41.4%  | 55.7%   | 92.3%   | 3.7  | 95.5%   | 70.2%   | 84.3%   | 71.2%  |
| Statewide                         | 9.0  | 97.2%   | 95.8%  | 99.7%  | 41.5%  | 53.7%   | 89.2%   | 4.48   | 97.7%   | 91.8%   | 90.1%   | 63.7%  |
| Red Zone                          | 8.85   | 92.9%   | 92.9%  | 98.9%  | 36.3%  | 39.2%   | 90.8%   | 4.54   | 89.9%   | 89.9%   | 69.9%   | 60.0%  |



# **Contract Measures at a Glance**

#### CBC Contract Measures - HFC Performance with CMO Breakdown

#### **CBC Contract Measures - HFC Performance with CMO Breakdown**

SFY 17-18 – 4th Quarter as of Month-End – May 2018

|   | SFY 17-18 – 4th Quarter as of Month-End – May 2018  |   |                                 |                            |                      |                    |                            |                       |                    |                       |                       |
|---|---|---|---------------------------------|----------------------------|----------------------|--------------------|----------------------------|-----------------------|--------------------|-----------------------|-----------------------|
|   | SFY 17-18 Contract Measure / Indicator  | Reporting Period Desciption   | Quarterly Trend                 | Prior Qtr<br>(3rd Quarter) | Current<br>Qtr / Mth | Current<br>Target  | Current Qtr<br>Performance | снѕ                   | DEV                | GCJFCS                | ОНИ                   |
| 1 | SM01 - Rate of abuse per 100,000 days while in foster care.   | Rolling twelve month period ending two months prior to the end of the report month.       | 20<br>15<br>10<br>5<br>0        | 7.73                       | 4th Qtr /<br>May-18  | 8.50               | 7.21                       | 7.46                  | 4.61               | 5.92                  | 11.08                 |
| 2 | Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.                                 | Performance through the end of<br>the month prior to the report<br>month.                 |                                 | <b>94</b><br>(PR: 98)      | 4th Qtr /<br>May-18  | 131<br>(Pro-Rated) | <b>112</b><br>(PR: 120)    | <b>35</b><br>(PR: 39) | <b>27</b> (PR: 29) | <b>15</b><br>(PR: - ) | <b>32</b><br>(PR: 19) |
| 3 | SM04 - Percentage of children under supervision who are seen every thirty (30) days.                                | Three month period immediately prior to the report month.                                 | 100%<br>99%<br>98%<br>97%       | 99.7%                      | 4th Qtr /<br>May-18  | 99.5%              | 99.87%                     | 99.96%                | 99.84%             |                       | 99.83%                |
| 4 | SM05 - Children exiting foster care to a<br>permanent home within twelve (12) months<br>of entering care.           | Three month period ending twelve months prior to report month.                            | 50%<br>45%<br>40%<br>35%        | 40.9%                      | 4th Qtr /<br>May-18  | 40.5%              | 47.3%                      | 44.6%                 | 42.4%              |                       | 36.0%                 |
| 5 | SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.            | Three month period ending twenty-four months prior to report month.                       | 95%<br>90%<br>85%<br>88%<br>75% | 87.0%                      | 4th Qtr /<br>May-18  | 91.7%              | 89.6%                      | 100.0%                | 93.3%              | 76.0%                 | 88.8%                 |
| 6 | SM08 - Children's placement moves per 1,000 days in foster care.  | Rolling twelve month period ending as of the end of the month prior to the report month.  | 3 1                             | 3.28                       | 4th Qtr /<br>May-18  | 4.12               | 2.83                       | 2.52                  | 2.91               | 4.12                  | 2.89                  |
| 7 | SM09 - Percent of children in out-of-home care who have reveived medical services in the last twelve (12) months.   | As of the last day of the month ending prior to the report month.                         | 100%<br>98%<br>96%<br>94%       | 99.1%                      | 4th Qtr /<br>May-18  | 95.0%              | 98.7%                      | 99.1%                 | 98.4%              |                       | 98.9%                 |
| 8 | SM10 - Percent of children in out-of-home care who have reveived dental services in the last seven (7) months.      | As of the last day of the month ending prior to the report month.                         | 99%<br>96%<br>93%<br>90%        | 94.9%                      | 4th Qtr /<br>May-18  | 95.0%              | 91.4%                      | 92.7%                 | 90.5%              |                       | 90.8%                 |
| 9 | SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education. | Rolling twelve month period<br>through the end of the month<br>prior to the report month. | 93%<br>88%<br>83%<br>78%        | 94.7%                      | 4th Qtr /<br>May-18  | 80.0%              | 86.8%                      | 92.3%                 | 84.6%              | 87.5%                 | 75.0%                 |



#### **Scorecard Measure 4 - Children Seen / Not Seen**

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision<br>Seen Who Are Seen Every Thirty Days<br>Supervision between 06/01/18 - 06/31/18 |  |        |  |  |  |  |  |
|---|--|--------|--|--|--|--|--|
| Agency  | Agency # of Children Not % of Children seen in 30 days seen timely |        |  |  |  |  |  |
| CHS   | 16   | 98.93% |  |  |  |  |  |
| DEV   | 1  | 99.94% |  |  |  |  |  |
| OHU   | 2  | 99.92% |  |  |  |  |  |
| Total   | 19   | 99.64% |  |  |  |  |  |

| Month of June 2018 |                         |  |  |  |  |  |
|--------------------|-------------------------|--|--|--|--|--|
| # Not Seen         | Agency                  |  |  |  |  |  |
| 368                | CHS                     |  |  |  |  |  |
| 365                | DEV                     |  |  |  |  |  |
| 358                | OHU                     |  |  |  |  |  |
| 16                 | CPI                     |  |  |  |  |  |
| 1107               | Total                   |  |  |  |  |  |
| Source: FSFN Rp    | t "Children seen /      |  |  |  |  |  |
| not seen d         | not seen daily listing" |  |  |  |  |  |
| Data-as-of         | f: 06/10/18             |  |  |  |  |  |

# of Children Not Seen.



<sup>\*</sup>Source: "Children Under Supervision Who Are Seen Every Thirty Days -Report #1144" Data-as-of: 06/11/18

# **Scorecard Measures 5 & 6 - Children Achieving Permanency**

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target = 43.6%

| Reunifications Entered into FSFN:<br>Week of 06/04/18 thru 06/10/18 |   |   |   |  |  |  |  |  |
|---|---|---|---|--|--|--|--|--|
| Agency Timely Un-Timely Total                                       |   |   |   |  |  |  |  |  |
| CHS   |   |   |   |  |  |  |  |  |
| DEV   | 2 | 1 | 3 |  |  |  |  |  |
| OHU   |   |   |   |  |  |  |  |  |
| Total   | 2 | 1 | 3 |  |  |  |  |  |

| Scorecard Measure #5 - 04/01/17 to 06/30/17<br>Children Achieving Permanency within 0-12 Mths<br>FY 17-18 - 4th Qtr as of 06/10/18 |                              |                                    |                              |  |  |  |  |  |
|--|------------------------------|------------------------------------|------------------------------|--|--|--|--|--|
| Agency   | Permanency<br>within 12 mths | Total Children<br>out-of-home care | Percent Timely Reunification |  |  |  |  |  |
| CHS  | 33                           | 74                                 | 44.6%                        |  |  |  |  |  |
| DEV  | 36                           | 85                                 | 42.4%                        |  |  |  |  |  |
| OHU  | 32                           | 89                                 | 36.0%                        |  |  |  |  |  |
| HFC Total*   | 133                          | 281                                | 47.3%                        |  |  |  |  |  |

| Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - 4th Qtr as of 06/10/18 |                                 |                                  |                              |  |  |  |  |  |
|--|---------------------------------|----------------------------------|------------------------------|--|--|--|--|--|
| Agency   | Permanency<br>within 12-24 mths | Total Children<br>LOS 12-24 mths | Percent Timely Reunification |  |  |  |  |  |
| CHS  | 46                              | 114                              | 40.4%                        |  |  |  |  |  |
| DEV  | 37                              | 96                               | 38.5%                        |  |  |  |  |  |
| OHU  | 24                              | 56                               | 42.9%                        |  |  |  |  |  |
| HFC Total*   | 137                             | 297                              | 46.1%                        |  |  |  |  |  |

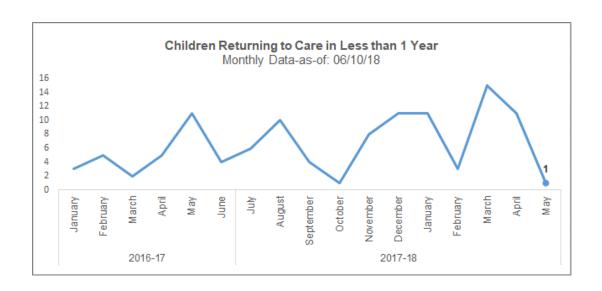
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



<sup>\*</sup> HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown

# **Children Returning to Care**

Number of Children in a Removal Episode Who Have Had a Prior Removal



|   | Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 06/04/18 - 06/10/18 |  |  |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|--|--|
| Current Removal Date  Prior Unit Prior Removal Prior Discharge Prior Discharge (months)  Length of Stay (months)  Length from Prior Discharge (months)  P. Analytics P. Analytics Percent |   |  |  |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |  |  |
|   |   |  |  |  |  |  |  |  |  |  |

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/11/18



# **Scorecard Measure 12 – Separated Siblings**

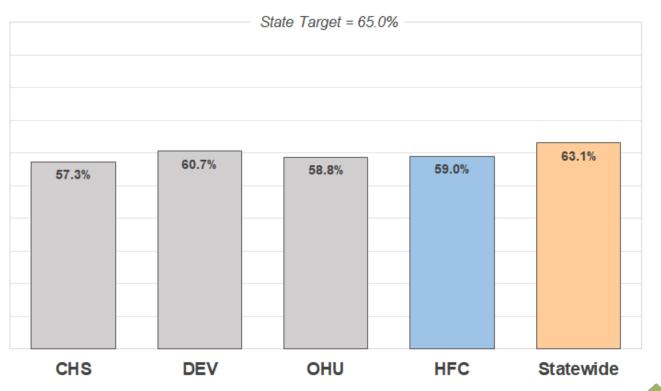
Percentage of siblings groups in out-of-home care where all siblings are placed together.

CMO projects 65% met by Sept 1st

Good



FY 17-18 - 4th Quarter - Data as of 06/10/18

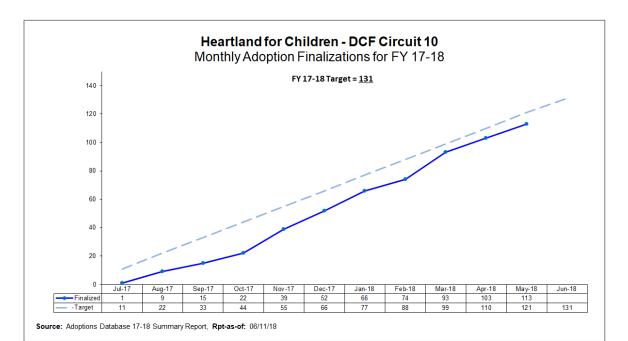


 $\textbf{Source:} \textit{FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary"} \ \textit{Report Date Range:} 06/10/18$ 



# **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



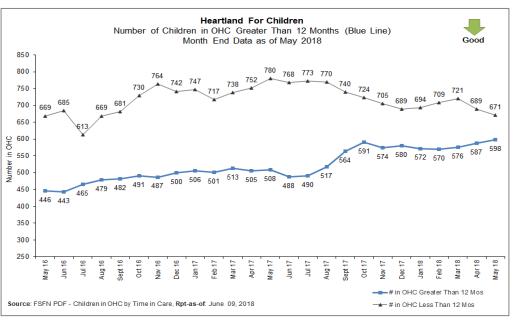
# **Upcoming Finalization Dates**

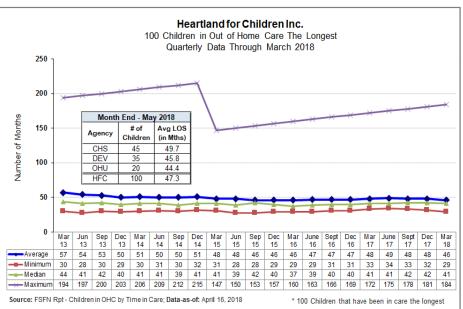
June 13, 2018 June 20, 2018

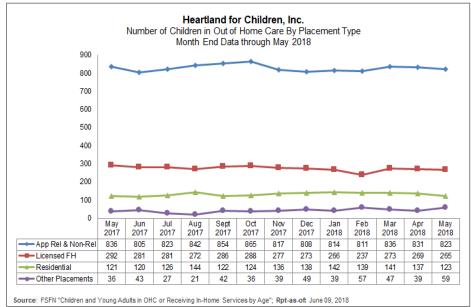
| Adoption Finalizations Credited to HFC<br>17-18 Fiscal Year-to-Date 06/11/18 |   |     |    |     |       |       |  |  |  |
|--|---|-----|----|-----|-------|-------|--|--|--|
| СМО  | CMO Subsidy Files Submitted Finalized Adoptions Number Needed to Meet Target Target Target Met W/in 24 Mths |     |    |     |       |       |  |  |  |
| CHS  | 2   | 34  | 8  | 42  | 81.0% | 29.4% |  |  |  |
| DEV  | 10  | 28  | 4  | 32  | 87.5% | 28.6% |  |  |  |
| GCJFC S  | -   | 17  | 19 | 36  | 47.2% | 41.2% |  |  |  |
| OHU  | 10 31 <b>0</b> 21 <b>147.6%</b> 29.0%   |     |    |     |       |       |  |  |  |
| Total  | 22  | 113 | 18 | 131 | 86.3% | 30.9% |  |  |  |



# **Permanency for Children in Out of Home Care**

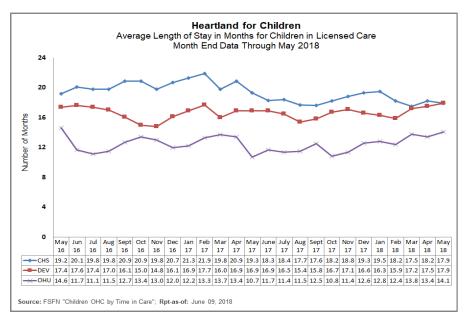


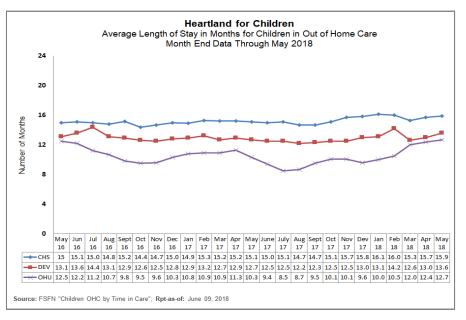


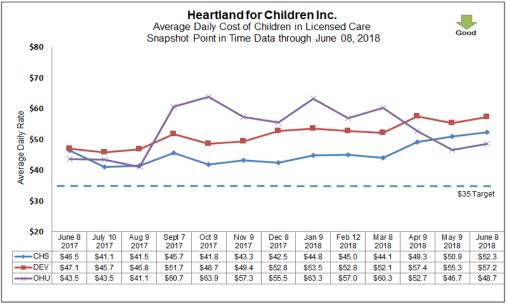




# Average Cost and Length of Stay for Children by Case Management Organization









Children's Legal Services- Shelter Report
CLS Weekly Shelter Report FY 2017-18 as of June 11, 2018

|                               |     | (   | CLS W | EEKL | Y SHE     | LTER     | REPO     | RT - F   | Y 2017 | -2018 |     |     |                 |
|-------------------------------|-----|-----|-------|------|-----------|----------|----------|----------|--------|-------|-----|-----|-----------------|
|                               | JUL | AUG | SEP   | ост  | NOV       | DEC      | JAN      | FEB      | MAR    | APR   | MAY | JUN | 17/18<br>Totals |
|                               |     |     |       |      | # of      | Shelter  | Hearin   | gs       |        |       |     |     |                 |
| Polk                          | 39  | 42  | 30    | 29   | 30        | 26       | 32       | 42       | 24     | 21    | 24  | 9   | 348             |
| Highlands                     | 7   | 4   | 5     | 3    | 8         | 2        | 9        | 6        | 1      | 3     | 2   | 1   | 51              |
| Hardee                        | 0   | 0   | 2     | 0    | 2         | 1        | 2        | 0        | 1      | 0     | 0   | 0   | 8               |
| Total                         | 47  | 46  | 37    | 32   | 40        | 29       | 43       | 48       | 26     | 24    | 26  | 10  | 408             |
|                               |     |     |       |      | # CI      | hildren  | Remov    | ed       |        |       |     |     |                 |
| Polk                          | 69  | 76  | 53    | 53   | 51        | 44       | 62       | 87       | 43     | 32    | 44  | 13  | 627             |
| Highlands                     | 15  | 5   | 7     | 4    | 17        | 2        | 14       | 19       | 1      | 5     | 4   | 1   | 94              |
| Hardee                        | 0   | 0   | 4     | 0    | 3         | 2        | 7        | 0        | 1      | 0     | 0   | 0   | 17              |
| Total                         | 88  | 81  | 64    | 57   | 71        | 48       | 83       | 106      | 45     | 37    | 48  | 14  | 742             |
| Total Children Denied Shelter |     |     |       |      |           |          |          |          |        |       |     |     |                 |
| Polk                          | 0   | 0   | 0     | 1    | 0         | 0        | 0        | 0        | 0      | 0     | 0   | 0   | 1               |
| Highlands                     | 0   | 0   | 0     | 0    | 0         | 0        | 0        | 0        | 0      | 0     | 0   | 0   | 0               |
| Hardee                        | 0   | 0   | 0     | 0    | 0         | 0        | 0        | 0        | 0      | 0     | 0   | 0   | 0               |
| Total                         | 0   | 0   | 0     | 1    | 0         | 0        | 0        | 0        | 0      | 0     | 0   | 0   | 1               |
|                               |     |     |       | #    | Childre   | n Place  | d with I | Relative | )      |       |     |     |                 |
| Polk                          | 35  | 46  | 27    | 31   | 22        | 29       | 39       | 58       | 21     | 15    | 24  | 7   | 354             |
| Highlands                     | 15  | 4   | 5     | 2    | 11        | 0        | 8        | 3        | 0      | 4     | 4   | 1   | 57              |
| Hardee                        | 0   | 0   | 4     | 0    | 0         | 2        | 0        | 0        | 1      | 0     | 0   | 0   | 7               |
| Total                         | 54  | 50  | 36    | 33   | 33        | 31       | 47       | 61       | 22     | 19    | 28  | 8   | 422             |
|                               |     |     |       | # Ch | nildren l | Placed v | with No  | n Relat  | ive    |       |     |     |                 |
| Polk                          | 8   | 17  | 4     | 4    | 5         | 5        | 8        | 9        | 6      | 7     | 5   | 5   | 83              |
| Highlands                     | 0   | 1   | 0     | 1    | 6         | 0        | 3        | 9        | 1      | 0     | 0   | 0   | 21              |
| Hardee                        | 0   | 0   | 0     | 0    | 3         | 0        | 5        | 0        | 0      | 0     | 0   | 0   | 8               |
| Total                         | 8   | 18  | 4     | 5    | 14        | 5        | 16       | 18       | 7      | 7     | 5   | 5   | 112             |
|                               |     |     |       | #(   | Childrer  | n Placed | d in Fos | ter Car  | е      |       |     |     |                 |
| Polk                          | 26  | 13  | 22    | 18   | 24        | 10       | 15       | 20       | 16     | 10    | 15  | 1   | 190             |
| Highlands                     | 0   | 0   | 2     | 1    | 0         | 2        | 3        | 7        | 0      | 1     | 0   | 0   | 16              |
| Hardee                        | 0   | 0   | 0     | 0    | 0         | 0        | 2        | 0        | 0      | 0     | 0   | 0   | 2               |
| Total                         | 26  | 13  | 24    | 19   | 24        | 12       | 20       | 27       | 16     | 11    | 15  | 1   | 208             |

|          | % of Children Sheltered Placed in Foster Care Data as of 06/11/2018 |       |       |       |       |       |       |  |  |  |
|----------|---|-------|-------|-------|-------|-------|-------|--|--|--|
| Month    | 11-12   | 12-13 | 13-14 | 14-15 | 15-16 | 16-17 | 17-18 |  |  |  |
| Jul      | 35.8%   | 32.8% | 44.7% | 29.5% | 34.7% | 32.0% | 29.5% |  |  |  |
| Aug      | 25.6%   | 32.0% | 24.1% | 34.9% | 34.0% | 28.7% | 16.0% |  |  |  |
| Sep      | 51.4%   | 45.3% | 26.2% | 63.6% | 27.1% | 22.8% | 37.5% |  |  |  |
| Oct      | 39.2%   | 34.8% | 44.3% | 34.5% | 29.3% | 27.4% | 33.3% |  |  |  |
| Nov      | 37.3%   | 40.0% | 44.4% | 17.4% | 19.2% | 28.6% | 33.8% |  |  |  |
| Dec      | 37.8%   | 30.0% | 30.9% | 52.7% | 21.3% | 16.0% | 25.0% |  |  |  |
| Jan      | 51.4%   | 37.8% | 37.5% | 26.3% | 21.2% | 23.9% | 25.0% |  |  |  |
| Feb      | 27.3%   | 42.2% | 47.6% | 39.4% | 17.6% | 16.3% | 25.5% |  |  |  |
| Mar      | 47.6%   | 36.1% | 47.4% | 39.0% | 30.0% | 15.8% | 35.6% |  |  |  |
| Apr      | 30.6%   | 30.3% | 43.9% | 24.1% | 29.7% | 33.8% | 29.7% |  |  |  |
| May      | 41.2%   | 27.3% | 28.8% | 27.5% | 56.3% | 27.4% | 31.3% |  |  |  |
| Jun      | 27.2%   | 19.0% | 31.3% | 33.3% | 41.0% | 32.0% | 7.1%  |  |  |  |
| FY Total | 38.0%   | 34.3% | 37.7% | 34.7% | 30.1% | 25.4% |       |  |  |  |

| Shelter Count for the Week of June 5 - June 11, 2018 |      |           |        |  |  |  |  |  |
|--|------|-----------|--------|--|--|--|--|--|
|  | Polk | Highlands | Hardee |  |  |  |  |  |
| Shelters   | 5    | 1         |        |  |  |  |  |  |
| Children Removed                                     | 5    | 1         |        |  |  |  |  |  |
| Placed in Foster Care                                |      |           |        |  |  |  |  |  |
| Placed w/ a Relative                                 | 3    | 1         |        |  |  |  |  |  |
| Placed w/a Non-Rel                                   | 2    |           |        |  |  |  |  |  |



# **Case Transfer Staffing Data**

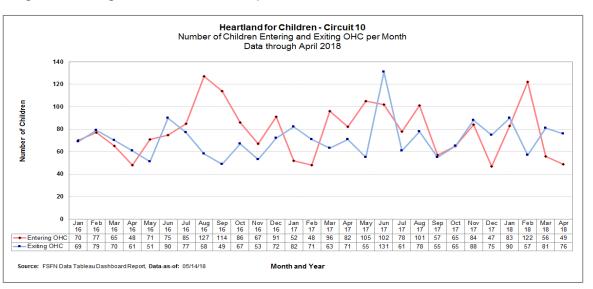
Case Transfer Data For Fiscal Year July 1, 2017 - June 30, 2018 - Data as of 06/11/2018

|            | JUL   | AUG  | SEP | ОСТ | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 17-18<br>Totals | 16-17<br>Totals | 15-16<br>Totals |
|------------|-------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----------------|-----------------|-----------------|
| Number of  | Chile | Iron |     |     |     |     |     |     |     |     |     |     | Totals          | TOTALS          | TOTALS          |
| CHS        | 27    | 30   | 34  | 30  | 17  | 29  | 14  | 43  | 49  | 18  | 17  | 12  | 320             | 416             | 391             |
| Devereux   | 19    | 45   | 23  | 27  | 30  | 18  | 34  | 23  | 55  | 30  | 28  | 4   | 336             | 442             | 403             |
| GC / Polk  | 29    | 32   | 24  | 35  | 18  | 24  | 21  | 1   | 8   | 17  | 20  | 2   | 231             | 426             | 388             |
| One Hope   | 58    | 59   | 41  | 42  | 26  | 38  | 45  | 54  | 56  | 36  | 21  | 9   | 485             | 586             | 358             |
| Total      | 133   | 166  | 122 | 134 | 91  | 109 | 114 | 121 | 168 | 101 | 86  | 27  | 1372            | 1870            | 1540            |
| Out of Hor | ne Ca | re   |     |     |     |     |     |     |     |     |     |     |                 |                 |                 |
| CHS        | 15    | 17   | 25  | 17  | 8   | 19  | 8   | 25  | 43  | 14  | 8   | 8   | 207             | 253             | 230             |
| Devereux   | 15    | 18   | 9   | 15  | 24  | 8   | 23  | 14  | 42  | 19  | 16  | 4   | 207             | 259             | 218             |
| GC / Polk  | 24    | 25   | 13  | 16  | 10  | 19  | 17  | 0   | 4   | 9   | 15  | 1   | 153             | 265             | 235             |
| One Hope   | 20    | 14   | 7   | 7   | 7   | 18  | 8   | 11  | 22  | 4   | 5   | 0   | 123             | 136             | 71              |
| Total      | 74    | 74   | 54  | 55  | 49  | 64  | 56  | 50  | 111 | 46  | 44  | 13  | 690             | 913             | 754             |
| IN - HOME  | JUDI  | CIAL |     |     |     |     |     |     |     |     |     |     |                 |                 |                 |
| CHS        | 2     | 4    | 0   | 1   | 3   | 7   | 1   | 3   | 4   | 0   | 7   | 2   | 34              | 27              | 30              |
| Devereux   | 3     | 6    | 2   | 2   | 3   | 0   | 1   | 6   | 3   | 0   | 0   | 0   | 26              | 24              | 37              |
| GC / Polk  | 0     | 4    | 5   | 0   | 3   | 4   | 1   | 0   | 0   | 3   | 0   | 0   | 20              | 29              | 11              |
| One Hope   | 6     | 0    | 1   | 4   | 4   | 0   | 0   | 0   | 2   | 6   | 1   | 0   | 24              | 22              | 8               |
| Total      | 11    | 14   | 8   | 7   | 13  | 11  | 3   | 9   | 9   | 9   | 8   | 2   | 104             | 102             | 86              |

|            | JUL                             | AUG    | SEP    | ОСТ   | NOV   | DEC   | JAN   | EED  | MAR    | ADD   | MAY  | JUN  | 17-18  | 16-17  | 15-16  |
|------------|---------------------------------|--------|--------|-------|-------|-------|-------|------|--------|-------|------|------|--------|--------|--------|
|            | JUL                             | AUG    | SEF    | 001   | NOV   | DEC   | JAIN  | FEB  | WAR    | AFK   | WAT  | JUIN | Totals | Totals | Totals |
| NON-JUDI   | CIAL                            | IN HO  | ME S   | ERVIC | ES    |       |       |      |        |       |      |      |        |        |        |
| CHS        | 8                               | 8      | 6      | 4     | 7     | 2     | 5     | 5    | 2      | 1     | 0    |      | 48     | 102    | 83     |
| Devereux   | 1                               | 16     | 8      | 9     | 0     | 4     | 7     | 2    | 9      | 2     | 8    |      | 66     | 119    | 82     |
| GC / Polk  | 3                               | 1      | 4      | 14    | 2     | 1     | 0     | 0    | 4      | 5     | 0    |      | 34     | 113    | 89     |
| One Hope   | 7                               | 6      | 4      | 3     | 1     | 4     | 7     | 5    | 4      | 1     | 2    |      | 44     | 67     | 52     |
| Total      | 19                              | 31     | 22     | 30    | 10    | 11    | 19    | 12   | 19     | 9     | 10   |      | 192    | 401    | 306    |
| OCS / ICP  | OCS / ICPC Courtesy Supervision |        |        |       |       |       |       |      |        |       |      |      |        |        |        |
| CHS        | 0                               | 0      | 0      | 2     | 0     | 0     | 0     | 0    | 0      | 0     | 0    |      | 2      | 1      | 28     |
| Devereux   | 0                               | 0      | 0      | 0     | 0     | 0     | 0     | 0    | 0      | 0     | 0    |      | 0      | 2      | 40     |
| GC / Polk  | 0                               | 0      | 0      | 0     | 0     | 0     | 0     | 0    | 0      | 0     | 0    |      | 0      | 1      | 29     |
| One Hope   | 25                              | 39     | 28     | 27    | 14    | 16    | 29    | 37   | 28     | 22    | 13   |      | 278    | 355    | 217    |
| Total      | 25                              | 39     | 28     | 29    | 14    | 16    | 29    | 37   | 28     | 22    | 13   |      | 280    | 359    | 314    |
| Reinstater | nent (                          | of Pro | tectiv | e Ser | vices | Super | vison | (Not | ice of | Heari | ngs) |      |        |        |        |
| CHS        | 0                               | 1      | 0      | 1     | 1     | 0     | 0     | 6    | 0      | 1     | 0    |      | 10     | 17     | 7      |
| Devereux   | 0                               | 2      | 2      | 1     | 0     | 1     | 3     | 0    | 1      | 7     | 0    |      | 17     | 20     | 16     |
| GC / Polk  | 0                               | 2      | 0      | 4     | 1     | 0     | 0     | 1    | 0      | 0     | 2    |      | 10     | 13     | 9      |
| One Hope   | 0                               | 0      | 0      | 0     | 0     | 0     | 0     | 0    | 0      | 1     | 0    |      | 1      | 4      | 9      |
| Total      | 0                               | 5      | 2      | 6     | 2     | 1     | 3     | 7    | 1      | 9     | 2    |      | 38     | 54     | 41     |

# **Children Entering & Exiting Care**

Number of Children Entering and Exiting Out-of-Home Care per Month







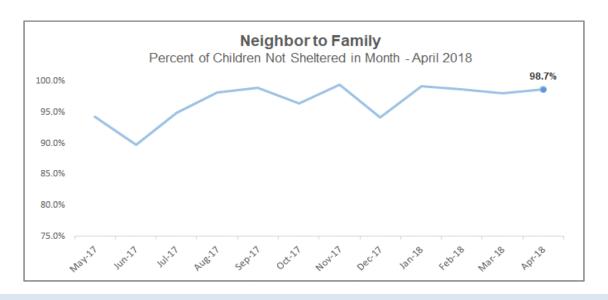
# **Neighbor to Family – Weekly & Monthly Census**

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: 95.1%

| Neighbor To Family - Weekly Census Numbers<br>Weekly Data 06/5/18 through 06/11/18 |     |     |  |  |  |  |  |
|--|-----|-----|--|--|--|--|--|
| Referral Type Number of Families Number of Children                                |     |     |  |  |  |  |  |
| CPI - Safety Management  | 0   | 0   |  |  |  |  |  |
| CPI - Family Support   | 37  | 88  |  |  |  |  |  |
| Specialized - Family Support   | 18  | 40  |  |  |  |  |  |
| Prevention - Comm. Referral  | 40  | 90  |  |  |  |  |  |
| Special Conditions Report  | 3   | 6   |  |  |  |  |  |
| Nurturing Parenting  | 14  | 31  |  |  |  |  |  |
| NTF - Total Services   | 112 | 255 |  |  |  |  |  |

"very kind and easy to talk to"

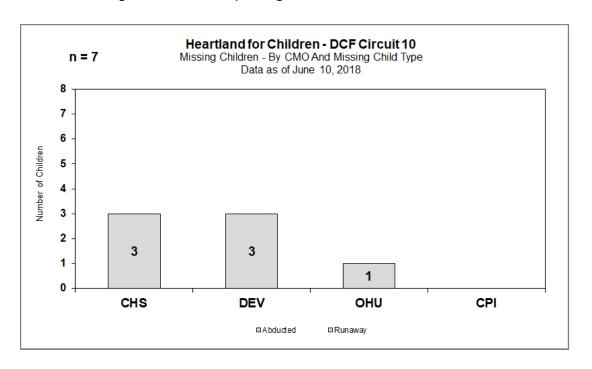
- Parent Satisfaction Survey





# **Missing Children**

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

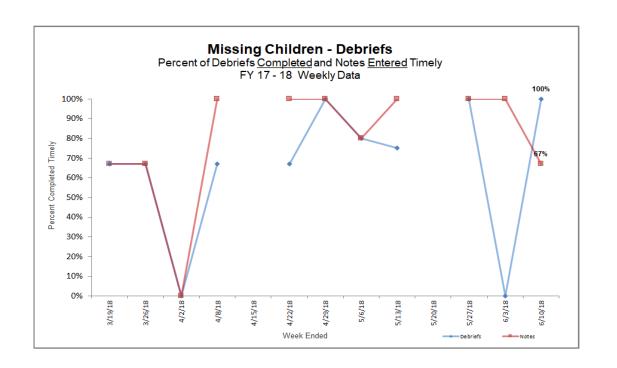


|                  | Circuit 10 - Weekly Missing Children Report  Number of Missing Youth as of Reporting Date |                                  |  |   |                                      |                                      |                                       |  |  |  |
|------------------|---|----------------------------------|--|---|--------------------------------------|--------------------------------------|---------------------------------------|--|--|--|
| Reporting Date   | Total Missing<br>Children<br>Week to Date   | Total New Episodes Month to Date | Timely Reporting<br>Compliance<br>Week to Date | Timely Reporting<br>Compliance<br>Month to Date | Timely Reporting Misses Week to Date | Total<br>Recoveries<br>Month to Date | Agency<br>Responsible<br>Week to Date |  |  |  |
| Jan 2018 (m/end) | -   | 22                               | -  | 95%   | -                                    | 22                                   | -                                     |  |  |  |
| Feb 2018 (m/end) | -   | 27                               | -  | 93%   | -                                    | 30                                   | -                                     |  |  |  |
| Mar 2018 (m/end) | -   | 20                               | -  | 75%   | -                                    | 21                                   | -                                     |  |  |  |
| Apr 2018 (m/end) | -   | 18                               | -  | 89%   | -                                    | 14                                   | -                                     |  |  |  |
| May 2018 (m/end) | -   | 17                               | -  | 94%   | -                                    | 20                                   | -                                     |  |  |  |
| 6/3/2018         | 9   | 1                                | 100%   | 100%  | 0                                    | 1                                    |                                       |  |  |  |
| 6/10/2018        | 7   | 3                                | 100%   | 100%  | 0                                    | 5                                    |                                       |  |  |  |



# **Missing Children – Debriefs**

HFC - Required Debriefs Completed and Note Entry Timeliness



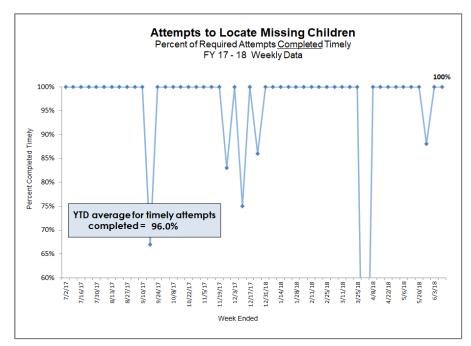
|        | Missing Children - Debriefs Week of 06/04/2018 through 06/10/2018  |   |   |      |   |  |   |      |  |  |
|--------|--|---|---|------|---|--|---|------|--|--|
| Agency | Agency Debriefs Required Completed Percentage Notes Voluntarily Entered Debriefs entered Completed Timely Completed Timely Required Completed Timely Within 24 hours |   |   |      |   |  |   |      |  |  |
| CHS    | 1  | 1 | 1 | 100% | 1 |  | 0 | 0%   |  |  |
| DEV    |  |   |   | -    |   |  |   | -    |  |  |
| OHU    | 2  | 2 | 2 | 100% | 2 |  | 2 | 100% |  |  |
| Total  | 3  | 3 | 3 | 100% | 3 |  | 2 | 67%  |  |  |

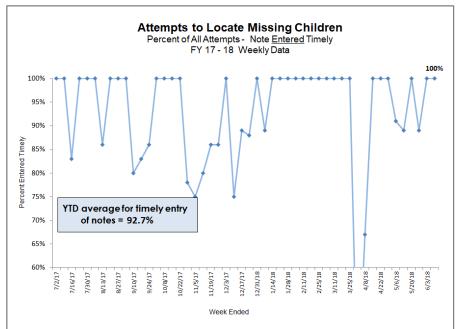


# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

|        | Attempts to Locate Week of 06/04/2018 through 06/10/2018  |   |   |      |   |   |   |      |  |  |
|--------|---|---|---|------|---|---|---|------|--|--|
| Agency | Agency Required Required Completed Timely Percentage Notes Required Completed Timely Required Required Completed Timely Required Required Required Notes Required Notes Entered Entered Within 24 hours |   |   |      |   |   |   |      |  |  |
| CHS    | 1   | 1 | 1 | 100% | 1 |   | 1 | 100% |  |  |
| DEV    | 3   | 3 | 3 | 100% | 3 |   | 3 | 100% |  |  |
| OHU    | 2   | 2 | 2 | 100% | 2 |   | 2 | 100% |  |  |
| PI     |   |   |   | -    |   |   |   | -    |  |  |
| Total  | 6   | 6 | 6 | 100% | 6 | 0 | 6 | 100% |  |  |



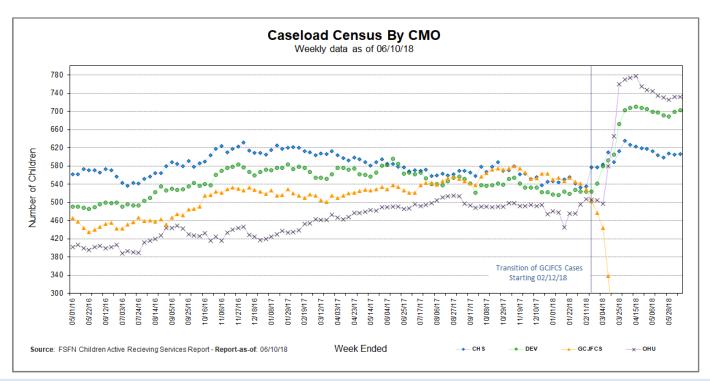




#### **Caseload Census Information**

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO  Last 6 Reporting Periods |          |           |           |           |          |           |  |  |
|---|----------|-----------|-----------|-----------|----------|-----------|--|--|
| Agency  | 5/6/2018 | 5/13/2018 | 5/20/2018 | 5/28/2018 | 6/4/2018 | 6/10/2018 |  |  |
| CHS   | 613      | 604       | 598       | 607       | 605      | 606       |  |  |
| DEV   | 699      | 698       | 691       | 688       | 699      | 702       |  |  |
| ОНИ   | 745      | 734       | 731       | 725       | 732      | 732       |  |  |
| HFC Total   | 2057     | 2036      | 2020      | 2020      | 2036     | 2040      |  |  |





#### **Caseload Census Information**

Case Manager Caseload Breakdown by Agency - Data as of 06/04/2018

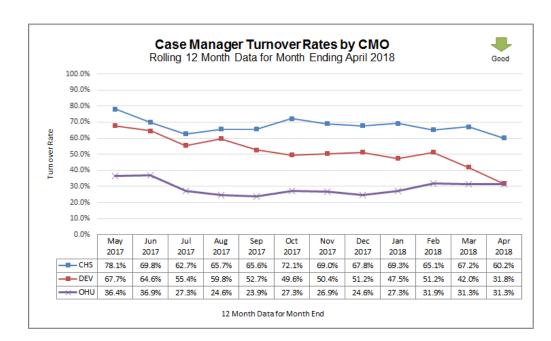
|          | Count of Case Managers Within a Caseload Range |                                    |                                     |                                   |                                   |                           |                                |  |  |  |
|----------|--|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|---------------------------|--------------------------------|--|--|--|
| СМО      | 1-5<br>Children<br>in<br>Caseload              | 6-15<br>Children<br>in<br>Caseload | 16-24<br>Children<br>in<br>Caseload | 25+<br>Children<br>in<br>Caseload | 30+<br>Children<br>in<br>Caseload | Total<br>Case<br>Managers | Avg # of<br>Children<br>per CM |  |  |  |
| CHS      | 3  | 5                                  | 3                                   | 2                                 | 13                                | 26                        | 23.2                           |  |  |  |
| DEV      | 7  | 6                                  | 7                                   | 7                                 | 10                                | 37                        | 18.9                           |  |  |  |
| OHU      | 5  | 4                                  | 21                                  | 0                                 | 5                                 | 35                        | 21.0                           |  |  |  |
| # of CMs | 15   | 15                                 | 31                                  | 9                                 | 28                                | 98                        | 20.8                           |  |  |  |

| Percen | Percent of Case Managers That Are at or Under the<br>National Caseload Standard of 15 |    |       |  |  |  |  |  |
|--------|---|----|-------|--|--|--|--|--|
| СМО    | CMO # Case # with Caseload Percent at 15 Managers at 15 or lower or lower             |    |       |  |  |  |  |  |
| CHS    | 26  | 8  | 30.8% |  |  |  |  |  |
| DEV    | 37  | 13 | 35.1% |  |  |  |  |  |
| OHU    | 35  | 9  | 25.7% |  |  |  |  |  |
| HFC    | 98  | 30 | 30.6% |  |  |  |  |  |

# **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2018 |       |       |  |  |  |  |  |
|---|-------|-------|--|--|--|--|--|
| CMO Case Manager Case Manager Supervisor                                |       |       |  |  |  |  |  |
| CHS   | 60.2% | 0.0%  |  |  |  |  |  |
| DEV   | 31.8% | 10.5% |  |  |  |  |  |
| OHU   | 31.3% | 13.3% |  |  |  |  |  |





<sup>\*</sup> Data Excludes Supervisor Count

# **Monthly Birth Parent Contacts**

Target = 70% Mothers and 50% Fathers - seen monthly

| Birth | Parent | Conta | acts - J | une 2018 |  |
|-------|--------|-------|----------|----------|--|
|       | FOELLO |       | C 0014   | 4140     |  |

FSFN Data as of 06/11/18

| Agency | Mom<br>% Completed | <b>Dad</b><br>% Completed |  |  |
|--------|--------------------|---------------------------|--|--|
| CHS    | 14.98%             | 6.29%                     |  |  |
| DEV    | 16.56%             | 10.36%                    |  |  |
| OHU    | 14.35%             | 9.92%                     |  |  |
| HFC    | 15.45%             | 8.88%                     |  |  |

Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard

| Birth Parent Contact Required and Completed - May 2018 |                    |                     |                    |                    |                     |                    |                     |
|--|--------------------|---------------------|--------------------|--------------------|---------------------|--------------------|---------------------|
| AGENCY   | # Moms<br>Required | # Moms<br>Completed | Mom %<br>Completed | # Dads<br>Required | # Dads<br>Completed | Dad %<br>Completed | Combined<br>Average |
| CHS  | 258                | 163                 | 63.2%              | 166                | 68                  | 41.0%              | 52.1%               |
| DEV  | 317                | 227                 | 71.6%              | 195                | 85                  | 43.6%              | 57.6%               |
| OHU  | 213                | 130                 | 61.0%              | 124                | 54                  | 43.5%              | 52.3%               |
| TOTAL  | 788                | 520                 | 65.99%             | 485                | 207                 | 42.68%             | 54.3%               |

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 06/11/18



#### **Healthcare Information**

Data Entered Into FSFN for Children in Out-of-Home Care

| Health Information in FSFN for Children in OHC as of 06/10/18 |                            |  |  |  |                                       |                        |
|---|----------------------------|--|--|--|---------------------------------------|------------------------|
| Agency  | # of<br>Children in<br>OHC | % With a<br>Medical<br>Record in<br>FSFN | % With Medical<br>Service in last<br>12 Months | % With Dental<br>Service in Last<br>7 months | % with<br>Immunizations<br>Up to Date | Overall<br>Performance |
| CHS   | 421                        | 100.0%                                   | 96.7%  | 89.8%  | 97.6%                                 | 94.7%                  |
| DEV   | 496                        | 100.0%                                   | 98.8%  | 92.1%  | 97.8%                                 | 96.2%                  |
| OHU   | 368                        | 99.7%                                    | 93.7%  | 94.7%  | 95.6%                                 | 94.7%                  |
| HFC   | 1285                       | 99.9%                                    | 96.7%  | 92.1%  | 97.1%                                 | 95.3%                  |
| Source:   | FSFN report "H             | lealthcare Servic                        | e Information for Chi                          | ldren in Out-of-hom                          | e Care Daily Listing                  | - OCWDRU"              |

| Health Information in FSFN as of 06/10/18 |   |   |   |  |  |
|---|---|---|---|--|--|
| Agency                                    | # of Missing<br>Medical<br>Records  | # of Medical<br>Appointments<br>Needing<br>Update | # of Dental<br>Appointments<br>Needing Update | # of<br>Immunization<br>Needing Update |  |
| CHS                                       | 0   | 14  | 26  | 10                                     |  |
| DEV                                       | 0   | 6   | 22  | 11                                     |  |
| OHU                                       | 1   | 23  | 13  | 16                                     |  |
| Total 1 43 61 37                          |   |   |   |  |  |
| Source                                    | Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU" |   |   |  |  |

# **Scorecard Measures 9 & 10 - Children Receiving Healthcare Services**

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months - Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months - Target = 95.0%

| Scorecard Measure #9 - 03/31/18 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 17-18 - 4th Qtr as of 06/10/18 |                                    |                                    |                                      |  |  |
|--|------------------------------------|------------------------------------|--------------------------------------|--|--|
| Agency   | Appointment<br>within last 12 mths | Total Children<br>out-of-home care | Percent Medical<br>Services Received |  |  |
| CHS  | 424                                | 428                                | 99.1%                                |  |  |
| DEV  | 496                                | 504                                | 98.4%                                |  |  |
| OHU  | OHU 351                            |                                    | 98.9%                                |  |  |
| Total  | 1271                               | 1287                               | 98.76%                               |  |  |

| Scorecard Measure #10 - 03/31/18 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 17-18 - 4th Qtr as of 06/10/18 |   |     |        |  |  |  |
|---|---|-----|--------|--|--|--|
| Agency  | Agency Appointment within last 7 mths Total Children out-of-home care Services Received |     |        |  |  |  |
| CHS   | 241   | 260 | 92.7%  |  |  |  |
| DEV   | 237   | 262 | 90.5%  |  |  |  |
| OHU   | 198   | 218 | 90.8%  |  |  |  |
| Total   | 676   | 740 | 91.35% |  |  |  |



# **Child Placement Agreement** – Current Errors

|        | Child Placement Agreement Errors  Data as of 06/11/2018                            |   |   |   |    |  |
|--------|--|---|---|---|----|--|
| Agency | Agency New CPA Need to Upload Signed Agreement Need Supervisor Appproval CPA Total |   |   |   |    |  |
| CHS    | 2  | 6 | 7 |   | 15 |  |
| DEV    |  |   | 2 | 1 | 3  |  |
| OHU    |  |   |   |   | 0  |  |
| Total  | 2  | 6 | 9 | 1 | 18 |  |

# **FSFN Data Exceptions** – Placements

| Р      | Placement Exceptions by Number of Weeks on List Data as of 06/10/2018 |             |                     |             |  |  |
|--------|---|-------------|---------------------|-------------|--|--|
| Agency | Greater than 2<br>weeks   | 1 - 2 weeks | Less than<br>1 week | Grand Total |  |  |
| CHS    |   |             | 22                  | 22          |  |  |
| DEV    |   |             | 11                  | 11          |  |  |
| ОНИ    |   |             | 1                   | 1           |  |  |
| СРІ    |   |             |                     | 0           |  |  |
| NTF    |   |             | 2                   | 2           |  |  |
| Total  | 0   | 0           | 36                  | 36          |  |  |

| Placement Exceptions Totaled By Agency Last 6 Reporting Periods |           |          |           |           |          |           |
|---|-----------|----------|-----------|-----------|----------|-----------|
| Agency  | 4/29/2018 | 5/6/2018 | 5/20/2018 | 5/28/2018 | 6/3/2018 | 6/10/2018 |
| снѕ   | 6         | 7        | 17        | 20        | 7        | 22        |
| DEV   | 5         | 13       | 18        | 31        | 8        | 11        |
| они   | 13        | 19       | 14        | 13        | 5        | 1         |
| СРІ   | 10        | 3        | 2         | 1         | 10       | 0         |
| NTF   | 0         | 5        | 4         | 0         | 0        | 2         |
| Total   | 34        | 47       | 55        | 65        | 34       | 36        |



# Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

| FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement |   |   |   |   |  |  |
|---|---|---|---|---|--|--|
| Agency  | Agency Not Approved (30+ days) New Child CTS New FFA-O Needed (w/ prior Approval) (w/ active Approval) (w/ active Approval) |   |   |   |  |  |
| CHS   | 2   | 1 |   |   |  |  |
| DEV   |   |   | 1 |   |  |  |
| OHU   | 1   |   |   |   |  |  |
| HFC TOTAL   | 3   | 1 | 1 | 0 |  |  |

#### CMO Contract Measure 11 – 4<sup>th</sup> Quarter

| Percent of Active Methodology Cases with an Approved FFA-O Data as of 06/10/18 |              |          |             |                  |  |
|--|--------------|----------|-------------|------------------|--|
| Agency   | Not Approved | Approved | Grand Total | Percent Approved |  |
| CHS  | 10           | 288      | 298         | 96.6%            |  |
| DEV  | 8            | 336      | 344         | 97.7%            |  |
| OHU  | 8            | 254      | 262         | 96.9%            |  |
| HFC Total  | 26           | 878      | 904         | 97.1%            |  |

| Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 06/10/18 |    |    |          |  |  |
|---|----|----|----------|--|--|
| Agency Timely ( < 30 Days ) FFA Approvals Completed Timely  |    |    |          |  |  |
| CHS   | 22 | 23 | 95.7% 🦖  |  |  |
| DEV   | 29 | 29 | 100.0% 🤏 |  |  |
| OHU   | 28 | 28 | 100.0% 🧡 |  |  |
| HFC TOTAL   | 79 | 80 | 98.8%    |  |  |

FY 17-18 Target = **95% and above.** 





2

14

3

4

5

10

18

18

6

12

13

20

15

17

19

11

15

Southeas

Pasco,

Pinellas DeSato,

Manatee, Sarasota

Hillsborough

Charlotte, Coller, Glades, Hendry, Lee

Broward

Indian River, Martin, Okeechobee,

St. Lucle

Mlami-Dade

Monroe

# Community Based Care Lead Agency Map

09

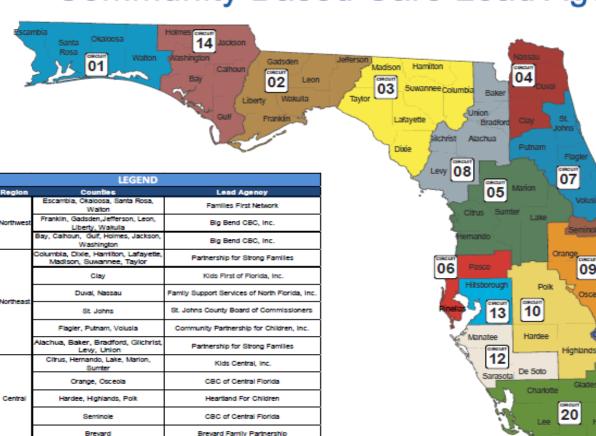
Collier

18

19

15

Broward



**Eckerd Community Alternatives** 

Sarasota Family YMCA, Inc.

**Eckerd Community Atternatives** 

Children's Network of Southwest Florida

ChildNet, Inc.

ChildNet, Inc.

Devereux Families Inc.

Our Kids of Miami-Dade/Monroe, Inc.

Our Kids of Miami-Dade/Monroe, Inc.

