



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, May 31, 2020

CMO Conference Call Only
Wednesday, June 03, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



Community Based Care Lead Agency Scorecard

FY 19-20, 3rd Quarter: January 01, 2020 to March 31, 2020

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	01/01/19 - 12/31/19	01/01/19 - 12/31/19	01/01/19 - 12/31/19	04/01/19 to 03/31/20	04/01/18 to 03/31/19	04/01/19	04/01/17 to 03/31/18	04/01/19 to 03/31/20	03/31/20	03/31/20	04/01/19 to 03/31/20	03/31/20
Big Bend CBC (Circuit 2 & 14)	4.49	95.9%	98.4%	99.4%	27.0%	46.1%	89.2%	4.08	96.7%	87.5%	87.0%	64.9%
Brevard Family Partnership	5.69	93.1%	94.1%	99.9%	41.3%	63.4%	89.7%	2.93	97.8%	93.9%	100.0%	66.1%
ChildNet - Broward	6.83	95.1%	97.2%	99.9%	40.7%	58.6%	89.1%	3.42	98.0%	95.8%	96.8%	65.3%
ChildNet - Palm Beach	5.34	95.6%	97.0%	99.9%	42.7%	60.0%	90.6%	3.18	97.1%	94.0%	95.3%	61.5%
Children's Network of SW Florida	10.48	96.5%	96.5%	99.9%	46.4%	61.6%	86.7%	4.61	98.5%	95.4%	90.4%	70.3%
Citrus Health Network	6.23	97.2%	98.0%	99.46%	34.8%	55.4%	89.7%	5.26	97.5%	95.8%	79.4%	59.7%
Communities Connected for Kids	6.1	95.8%	98.0%	99.5%	36.6%	60.3%	92.2%	3.27	95.9%	94.0%	88.0%	65.0%
Community Partnership for Childr.	9.56	94.0%	94.0%	99.8%	31.8%	55.8%	82.0%	3.01	96.3%	88.6%	96.4%	67.1%
Eckerd Community Alternatives	10.36	94.9%	96.3%	99.7%	28.9%	44.0%	89.2%	5.26	93.2%	81.1%	86.9%	61.4%
Eckerd Community Hillsborough	6.37	96.1%	97.2%	99.6%	34.8%	38.5%	91.3%	6.2	95.4%	83.9%	79.3%	60.7%
Embrace Families	7.44	93.8%	96.3%	99.4%	36.5%	50.5%	90.0%	3.83	92.7%	87.4%	87.6%	63.8%
Families First Network	7.14	95.6%	95.7%	99.4%	31.9%	45.8%	91.0%	5.96	95.4%	87.8%	78.8%	64.2%
Family Integrity Program	6.47	92.6%	98.1%	99.6%	52.5%	70.0%	97.2%	3.77	100.0%	94.3%	100.0%	69.4%
Family Support Services North Fla	9.16	95.2%	95.33%	99.7%	44.0%	72.5%	94.3%	3.7	96.2%	89.4%	89.5%	66.1%
Heartland For Children	3.95	92.9%	96.9%	99.9%	41.9%	50.9%	88.1%	2.83	98.0%	87.1%	88.2%	60.4%
Kids Central, Inc.	6.02	96.7%	96.5%	99.9%	41.1%	42.6%	91.3%	3.72	98.1%	93.33%	87.5%	73.6%
Kids First of Florida, Inc.	3.99	93.3%	96.0%	99.9%	24.4%	68.6%	100.0%	3.41	86.1%	64.2%	85.7%	62.2%
Partnership for Strong Families	2.94	95.3%	98.1%	99.7%	43.3%	64.9%	92.7%	3.35	96.9%	92.8%	88.2%	65.5%
Sarasota Y/Safe Children Coali...	5.86	93.9%	97.0%	99.8%	41.7%	53.2%	89.5%	4.03	97.1%	86.5%	88.2%	64.7%
Statewide	6.98	95.26%	96.4%	99.4%	38.0%	51.7%	89.9%	4.23	95.2%	88.8%	87.4%	64.5%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 05/01/20 - 05/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.95%
DEV	0	100.00%
OHU	14	99.78%
Total	17	99.90%
Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 05/31/20		

# of Children Not Seen, Month of May 2020	
# Not Seen	Agency
1	CHS
	DEV
8	OHU
9	CPI
18	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 05/31/20	




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 05/25/20 thru 05/31/20			
Agency	Timely	Un-Timely	Total
CHS	12		12
DEV	2	2	4
OHU		1	1
Total	14	3	17

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 05/31/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	122	311	39.2%
DEV	100	310	32.3%
OHU	130	265	49.1% 
HFC Total	352	886	39.73%

Number of Children to Achieve SM05 Target – **7 Children**

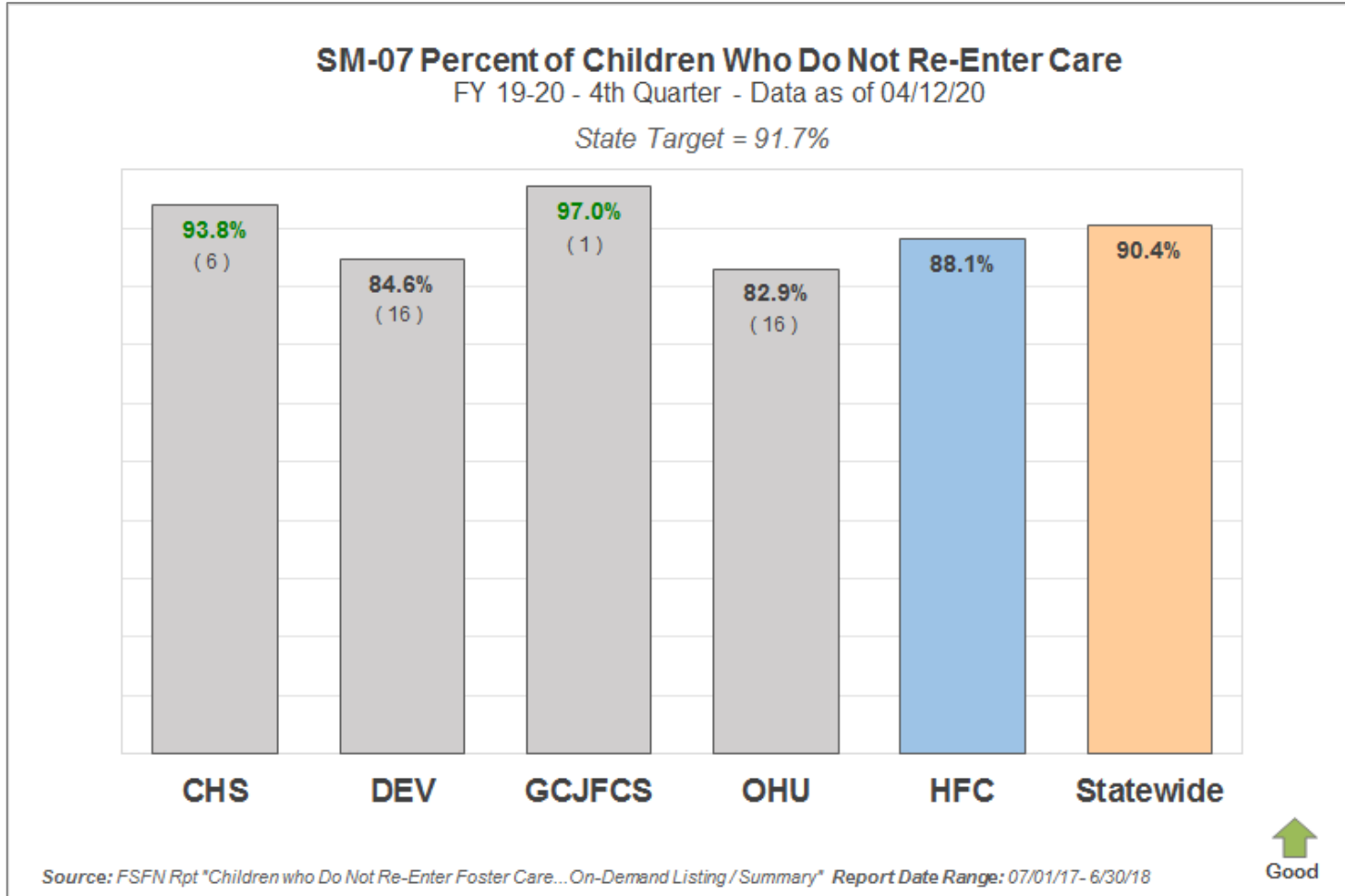
Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 05/31/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	55	114	48.2% 
DEV	62	124	50.0% 
OHU	42	92	45.7% 
HFC Total	159	330	48.2%

Number of Children to Achieve SM06 Target – **0 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

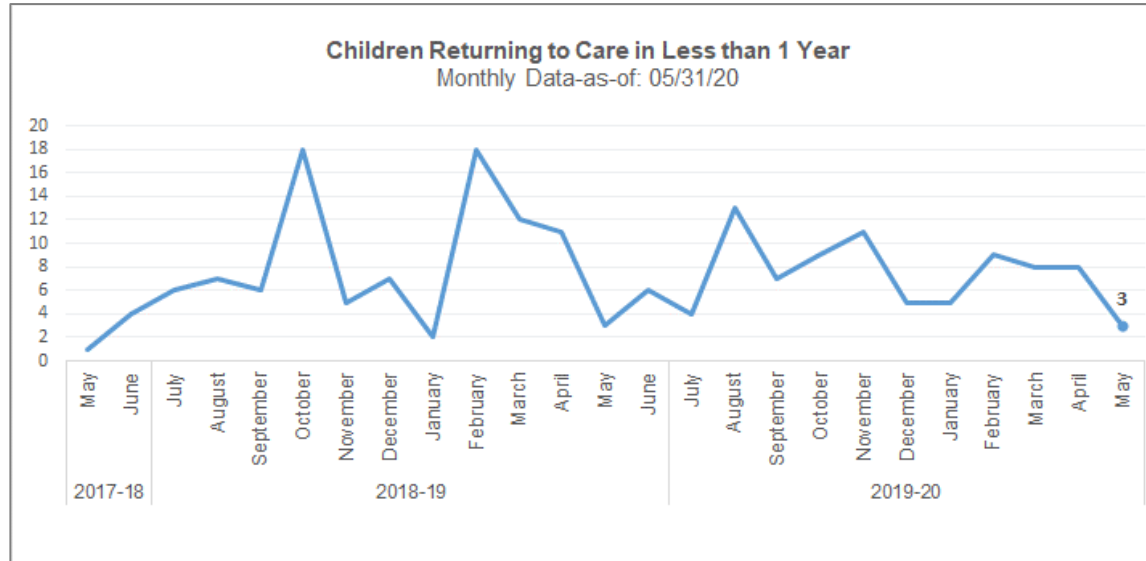
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 05/25/20 - 05/31/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	5/22/2020	141827-DEV	5/31/2012	9/23/2013	16	79	> 5.0 yrs	N	-
DEV	5/22/2020	141827-DEV	5/31/2012	9/23/2013	16	79	> 5.0 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/01/20



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

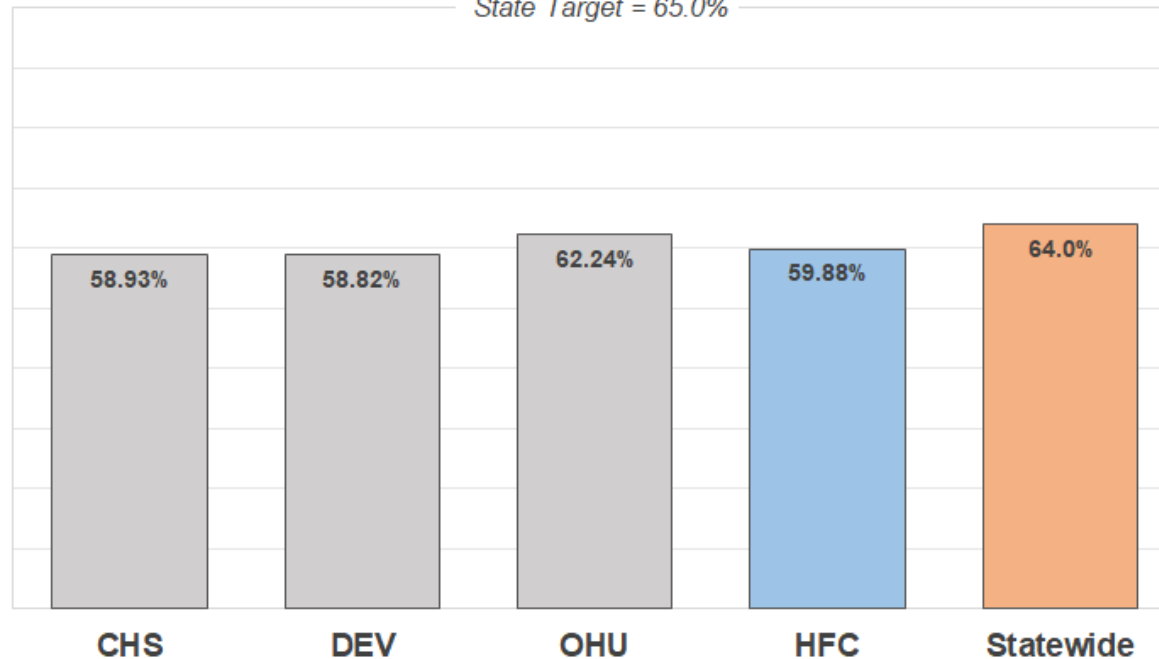
SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	66	112	58.93%
DEV	70	119	58.82%
OHU	61	98	62.24%
HFC	197	329	59.88%

SM-12 Percent of Sibling Groups Placed Together

FY 19-20 - 4th Quarter - Data as of 05/31/20

State Target = 65.0%

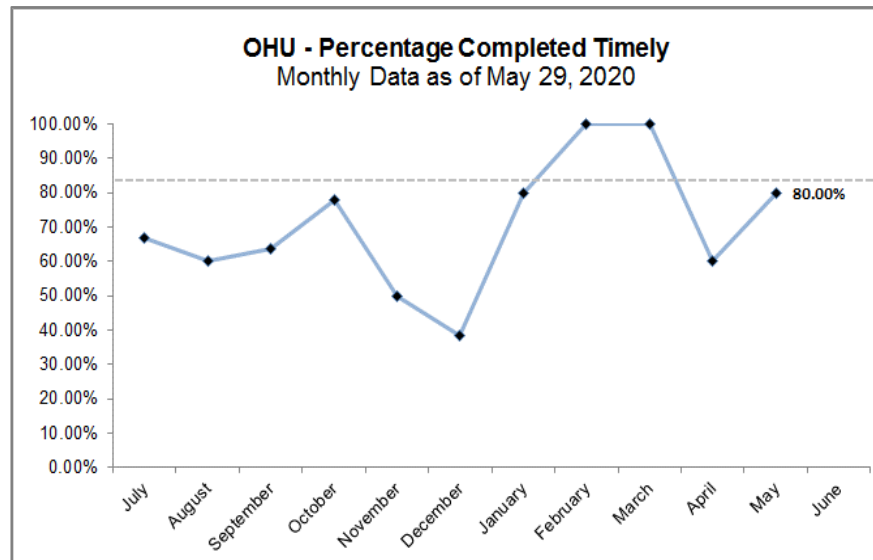
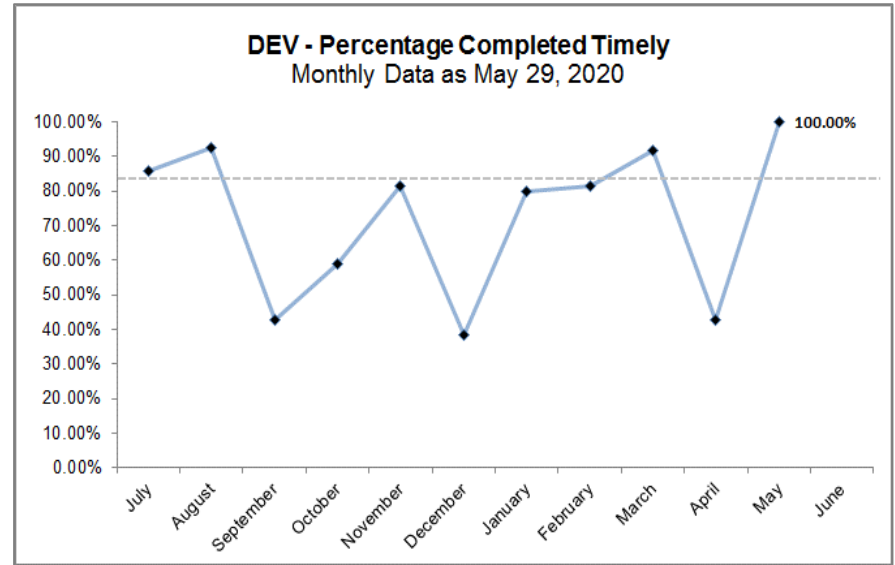
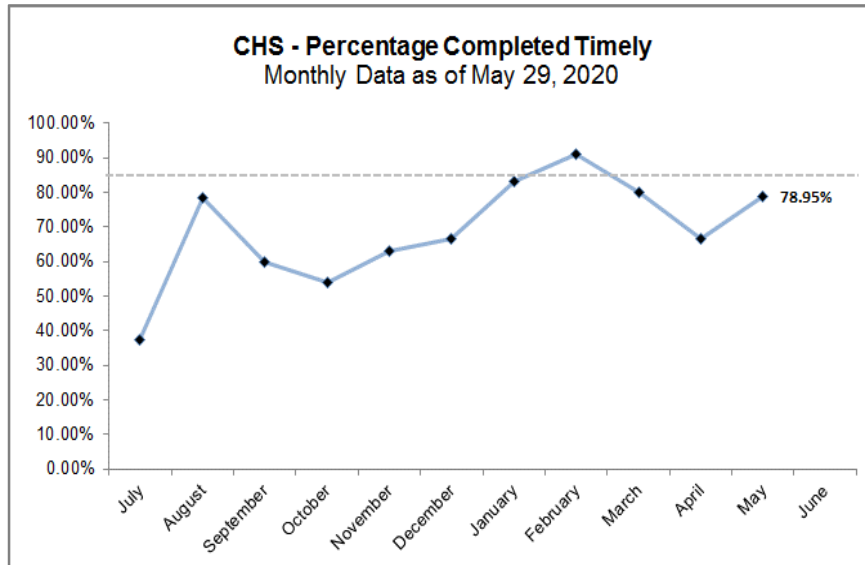


Source: FSN Rpt *Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary* Report Date Range: 06/01/20



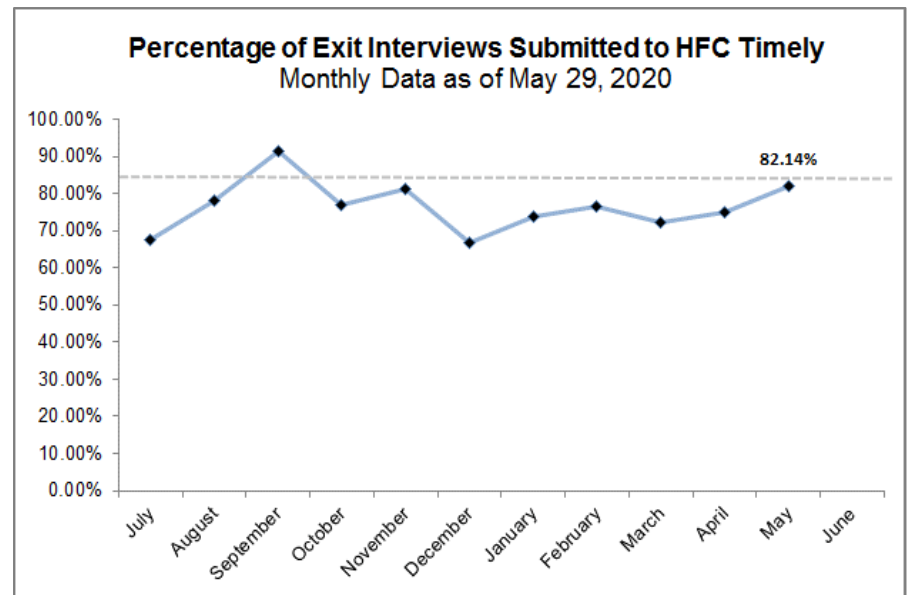
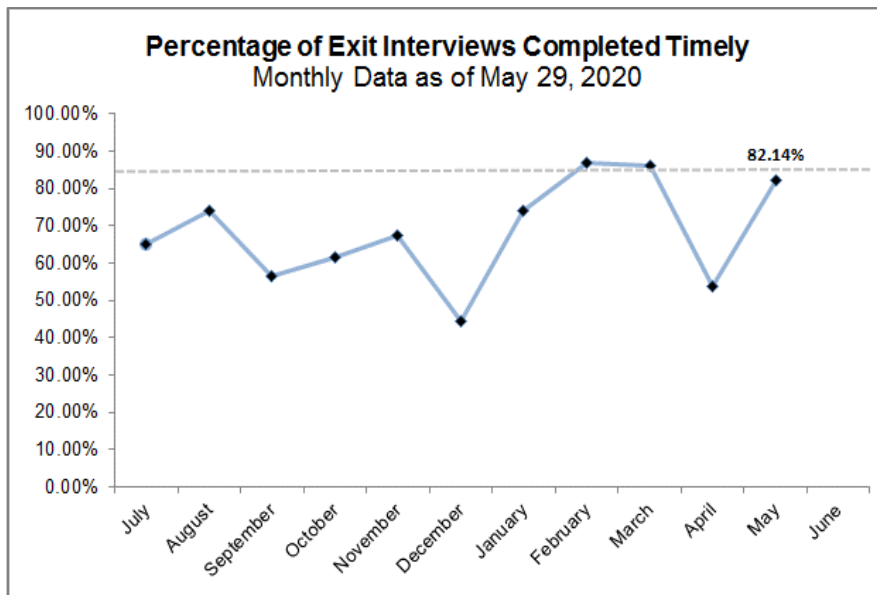
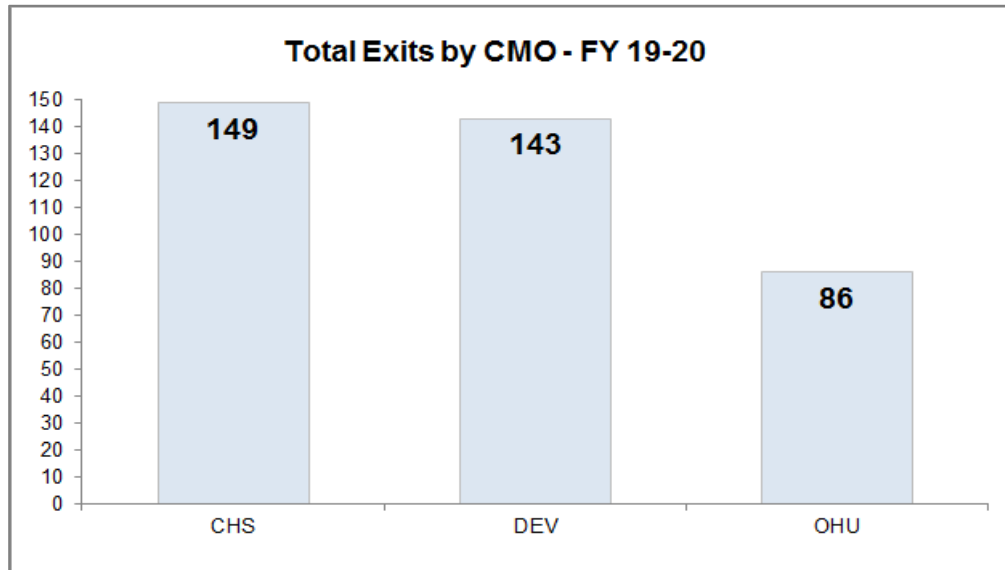
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 68.77%



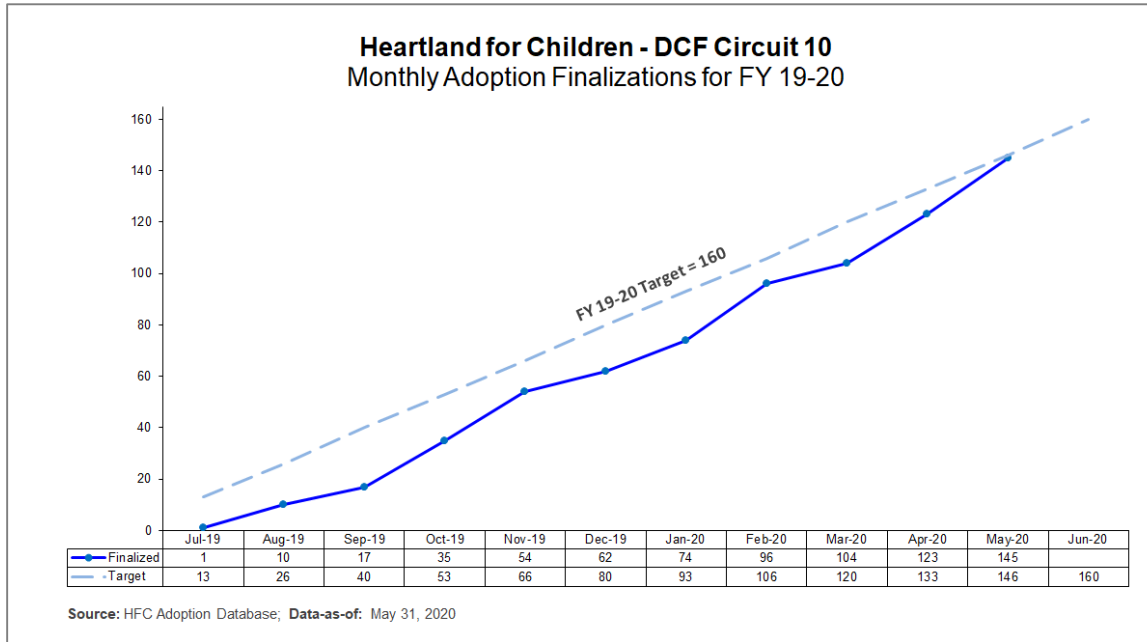
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 68.77%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
June 17, 2020
June 24, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 05/31/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	6	38	11	49	77.6%	28.9%
DEV	4	34	22	56	60.7%	32.4%
OHU	1	73	0	55	132.7%	20.5%
Total	11	145	15	160	90.6%	25.5%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of June 01, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	35	29		330
Highlands	2	11	2	5	5	5	5	4	3	2	4		48
Hardee	1	1	0	3	0	3	1	1	2	0	0		12
Total	35	57	21	34	27	35	37	34	40	37	33		390
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	56	64		625
Highlands	3	25	2	7	7	10	5	15	4	3	4		85
Hardee	2	2	0	7	0	6	3	1	2	0	0		23
Total	56	115	33	73	48	74	70	75	62	59	68		733
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0	0		1
Highlands	0	0	0	0	0	0	0	0	0	0	0		0
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	0	1	0	0	0	0	0	0	0	0		1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	38	42		393
Highlands	1	14	1	5	4	10	2	14	3	3	1		58
Hardee	1	1	0	3	0	5	0	1	2	0	0		13
Total	23	76	22	47	32	57	41	54	28	41	43		464
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	11	5		92
Highlands	2	2	1	1	0	0	2	1	0	0	3		12
Hardee	0	0	0	4	0	0	0	0	0	0	0		4
Total	15	12	6	8	4	6	16	8	14	11	8		108
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0	0		10
Highlands	0	0	0	0	3	0	1	0	0	0	0		4
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	3	0	1	3	0	4	2	1	0	0		14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	7	17		130
Highlands	0	10	0	1	0	0	0	0	1	0	0		12
Hardee	1	0	0	0	0	1	3	0	0	0	0		5
Total	18	24	5	17	9	11	9	11	19	7	17		147

% of Children Sheltered Placed in Foster Care

Data as of 06/01/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	11.9%
May	27.5%	56.3%	27.4%	31.3%	20.8%	25.0%
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.1%

Shelter Count for the Week of May 26 - June 01, 2020

	Polk	Highlands	Hardee
Shelters	6		
Children Removed	14		
Placed w/ a Relative	12		
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin			
Placed in Foster Care			



Case Transfer Staffing Data

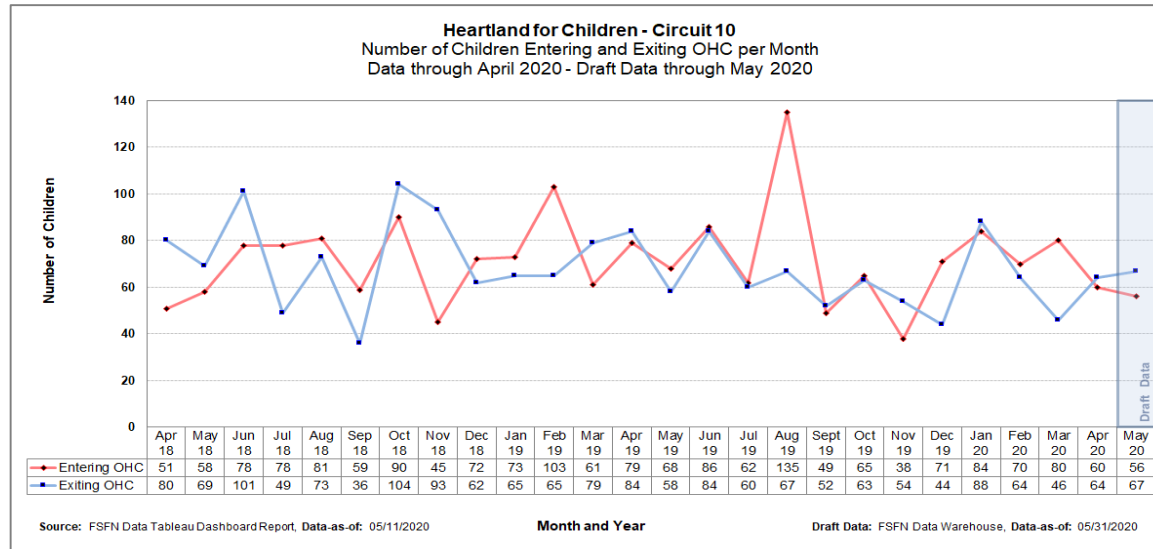
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 06/01/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	25	51		381	460	349
Devereux	38	48	23	42	21	35	41	36	43	42	33		402	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24	5		165	196	253
One Hope	37	63	38	44	37	39	41	52	64	41	32		488	548	527
Total	152	153	125	142	95	110	110	131	165	132	121		1436	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	13	28		218	262	226
Devereux	20	28	12	34	9	17	28	21	24	19	20		232	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	13	3		80	116	164
One Hope	5	17	5	12	13	7	11	12	14	6	2		104	125	133
Total	66	68	56	73	37	38	63	57	72	51	53		634	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	9	1		37	48	35
Devereux	2	5	1	2	1	7	4	6	5	1	6		40	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7	1		40	20	20
One Hope	2	2	1	0	0	0	0	0	3	0	0		8	11	24
Total	14	12	3	5	12	16	6	8	21	20	8		125	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	2	14		81	110	48
Devereux	11	13	7	4	6	9	6	3	13	19	6		97	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4	1		30	52	44
One Hope	0	1	5	3	2	0	0	6	9	2	4		32	41	49
Total	30	23	33	24	16	12	6	20	24	27	25		240	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0	0		0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0	0		0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0		0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30	24		333	363	313
Total	30	42	27	32	21	31	25	33	38	30	24		333	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0	0		8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0	0		10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0	0		8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0	0		0	7	2
Total	6	0	1	2	3	6	0	7	1	0	0		26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

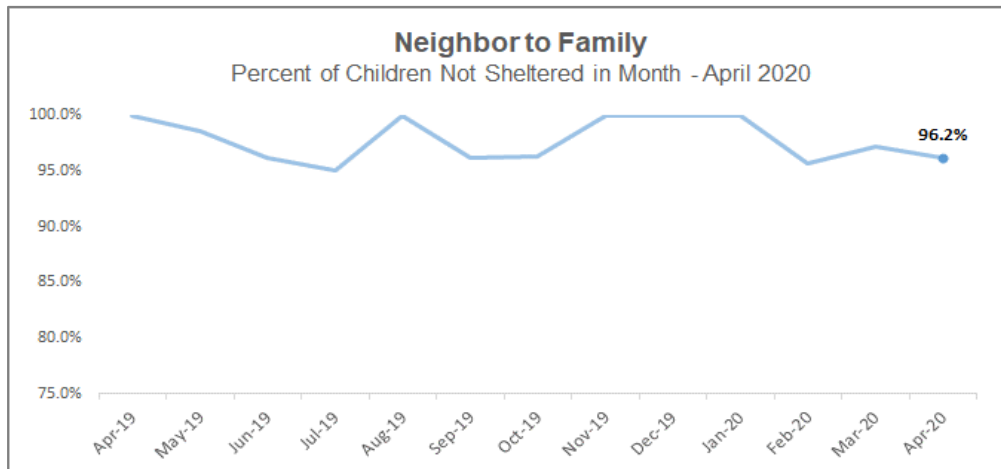
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

“My family and I are very pleased with the time and effort that was provided for us and how involved NTF are.”

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers		
Weekly Data 05/26/20 through 06/01/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	30	65
Specialized - Family Support	11	22
Prevention - Comm. Referral	20	39
Special Conditions Report	2	2
Nurturing Parenting	32	76
NTF - Total Services	95	204

NTF - Housing Resource Numbers	
Data since Inception to 06/01/20	
Referral Agency	Referrals
Children's Home Society (CHS)	29
Devereux (DEV)	12
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
Total Housing Referrals	49

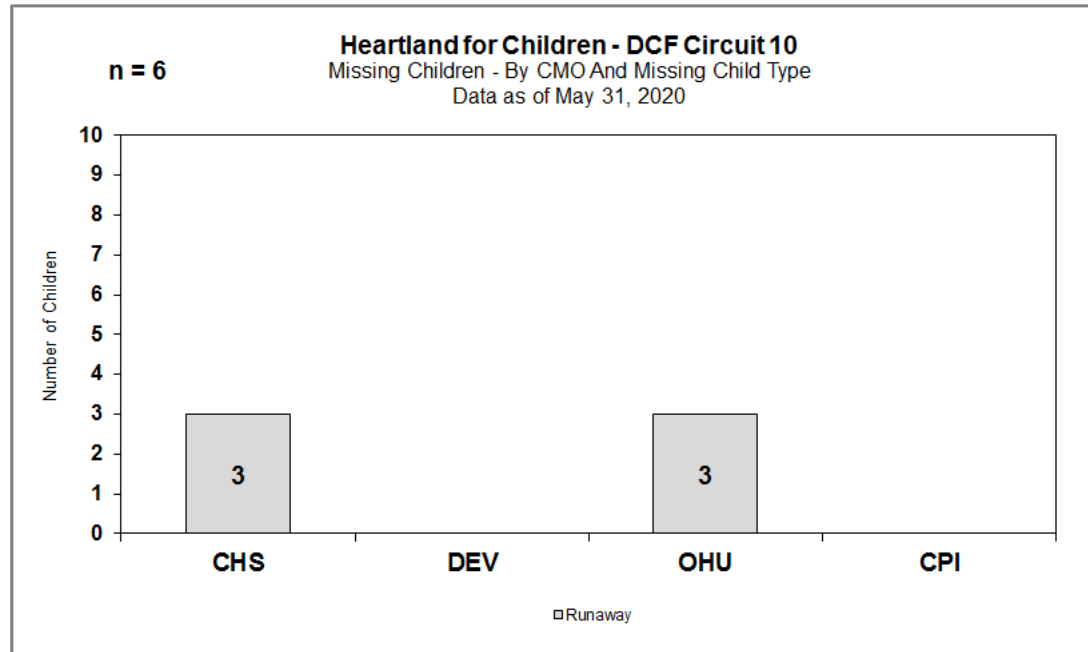


Referral Status and Housing Results	
Referrals - Active	14
Referrals - Closed	32
Total Families Housed	7 Families
Total Children Housed	21 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

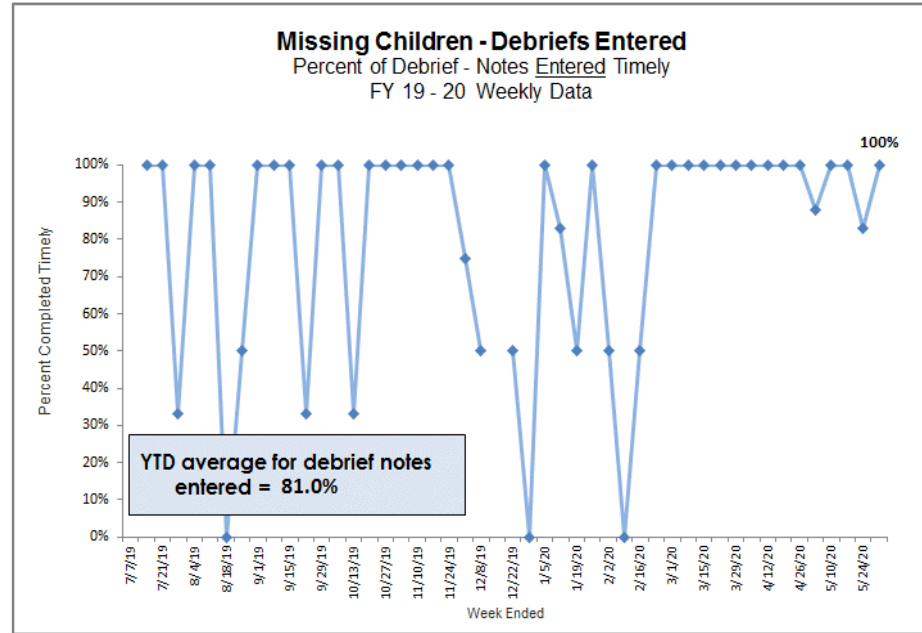
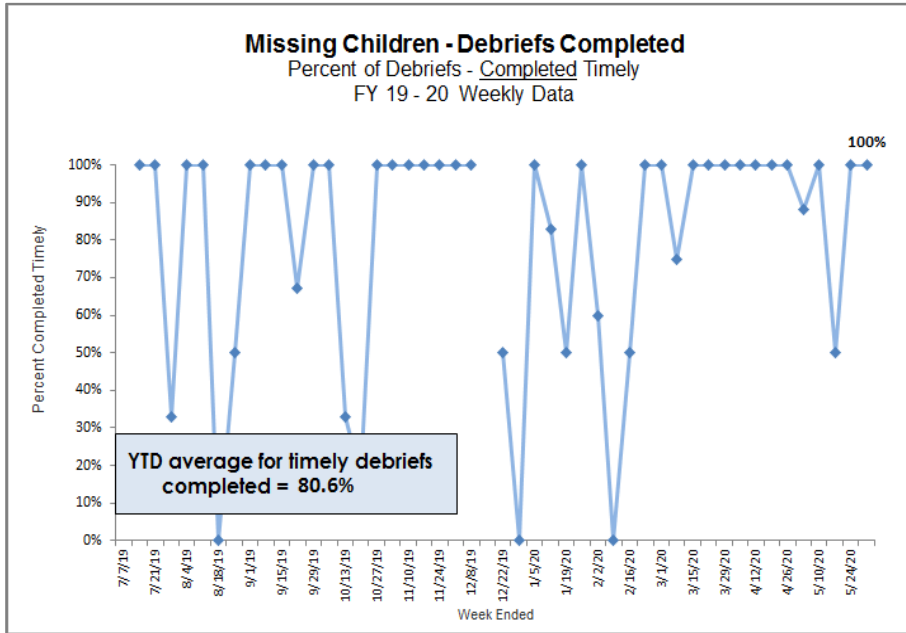


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
Apr 2020 (m/end)	-	33	-	100%	-	33	-
5/4/2020	10	6	80%	80%	1	2	CPI
5/10/2020	8	14	100%	93%	0	12	
5/17/2020	7	16	100%	94%	0	15	
5/24/2020	6	22	100%	95%	0	22	
5/31/2020	6	28	100%	96%	0	28	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



Missing Children - Debriefs								
Week of 05/25/2020 through 05/31/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	2	2	2	100%	2		2	100%
OHU				-				-
PI				-				-
Total	5	5	5	100%	5	0	5	100%

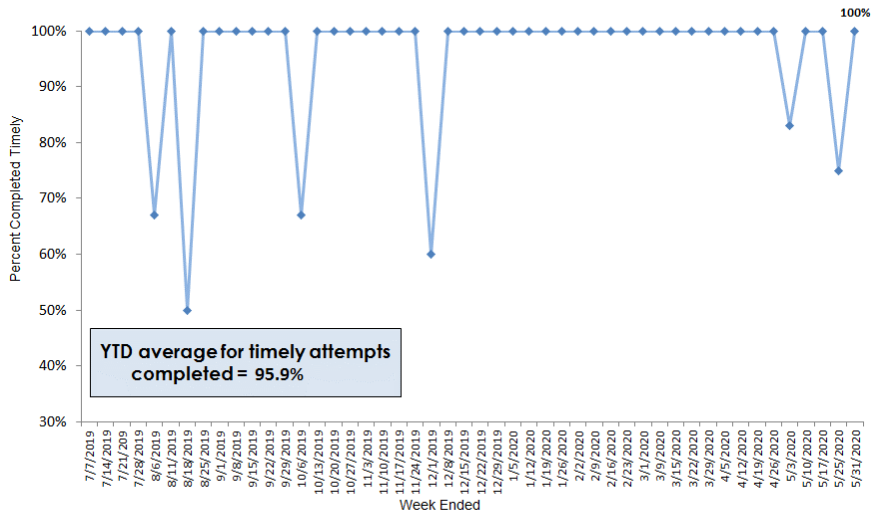


Missing Children – Attempts to Locate

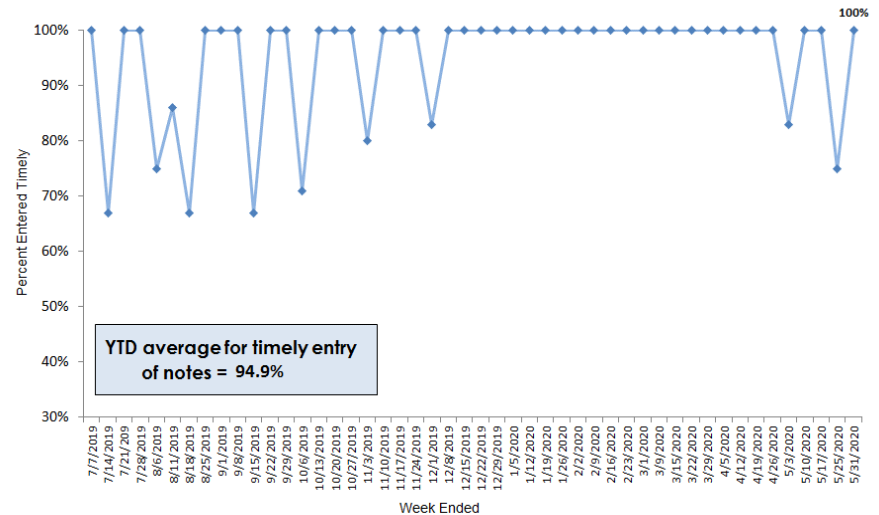
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 5/25/2020 through 05/31/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	2	2	2	100%	1		1	100%
DEV				-				-
OHU	2	2	2	100%	2		2	100%
PI				-				-
Total	4	4	4	100%	3	0	3	100%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 19 - 20 Weekly Data



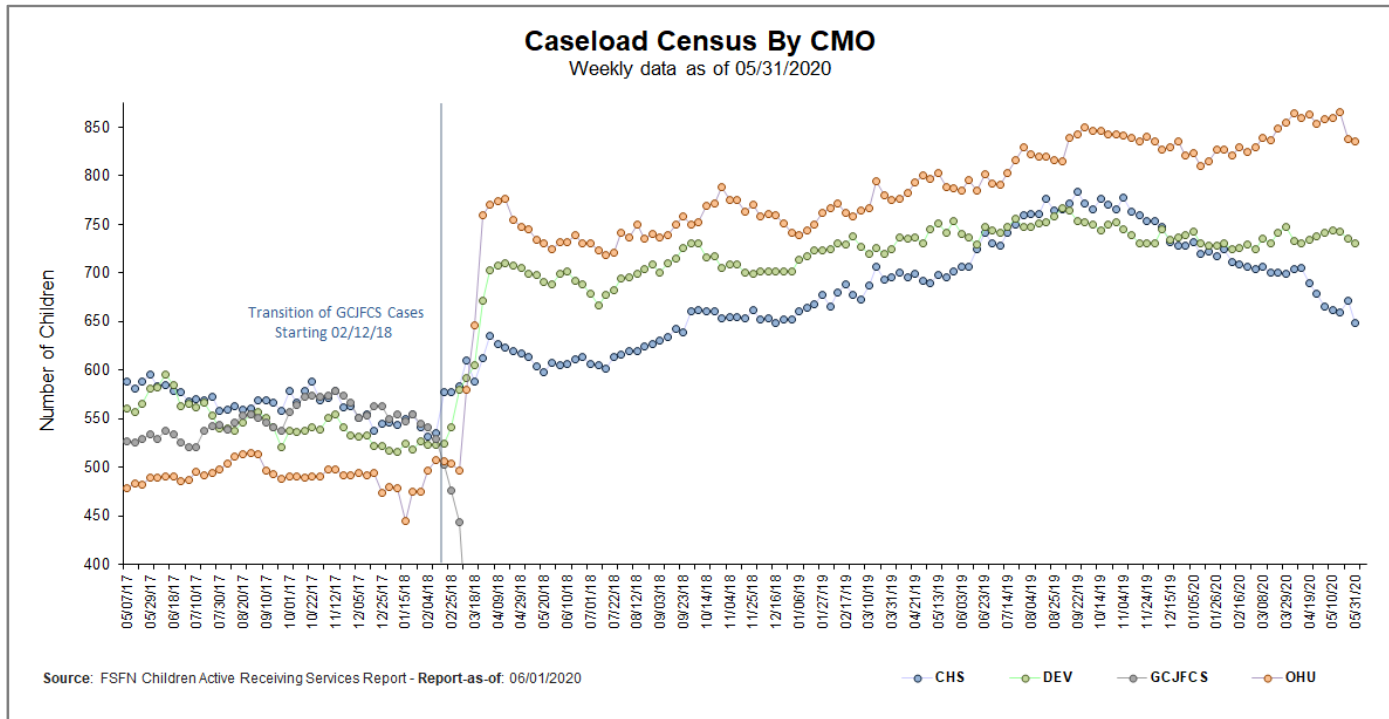
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 19 - 20 Weekly Data



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	4/26/2020	5/3/2020	5/10/2020	5/17/2020	5/25/2020	5/31/2020
CHS	679	666	662	659	671	648
DEV	738	742	744	743	735	730
OHU	854	858	860	866	838	836
HFC Total	2271	2266	2266	2268	2244	2214



Caseload Census by Case Manager and Organization

Data as of 05/31/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU*	Spence, India	4
OHU	Lockwood, Roneshia	3
OHU*	Montoya, Maria	2
OHU	Jauregui-Garza, Maria	2
DEV	Hamilton, Shuntia	1
OHU*	Virts, Emily	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Boule, Adriana	15
CHS	Baker, Ayshia	15
OHU	Hobby, Susan	14
CHS	Poole, Angela	14
OHU	Sanchez-Torres, Christian	14
DEV	Willingham, Jadashia	13
DEV	Sumner, Cassandra	13
OHU	Johnson, Randi	13
DEV	Magee-Chytrus, Elaina	13
OHU	Torres-Hincapie, Lina	12
DEV	Hernandez, Carmen	11
CHS	Gilmore, Devonta	11
DEV	Scott, Christine	11
CHS	Mccalebb, Phalan	10
DEV	Cordero-Martinez, Blankita	10
OHU	Perez, Vicky	10
DEV	Cottle, Glenasia	9
CHS	Torres, Alexandra	8
DEV	Charles, Laura	6
CHS	Nunzio, Nicole	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Southall, Akeva	24
OHU	Findley, Angela	24
OHU	Colon, Lisette	24
OHU	Cleveland, Tammy	24
OHU	Mcfadden, Phillisha	24
CHS	Webster, Sabrina	23
CHS	Thelemague, Fabiola	23
OHU	ownfield-Salahuddin, Courtn	23
OHU	Hardin, Natasha	23
OHU	Followell, Amanda	23
CHS	Harder, Rachel	22
CHS	Humber, John	22
CHS	Mena, Susie	22
OHU	Jackson, Jenesis	21
OHU	Gilchrist, Letecia	21
OHU	Stevenson, Trina	21
CHS	Bishop, Shane	21
OHU	Washington, Woodrica	20
CHS	Friday, Michelle	20
CHS	Owens, Sheltonya	20
CHS	Gellibert, Jill	19
CHS	Anglin, Latoya	19
CHS	Harris, Michael	19
CHS	Sloan, Taylor	19
CHS	Hiers, Katherine	18
OHU	King, Lora	18
OHU	Smith, Lorie	18
DEV	Cartagena, Maria	17
OHU	Young, Pamela	16
CHS	Jenkins, Lekeilah	16
CHS	Vegter, Hope	16
OHU	Christie, Alyssa	16
DEV	Lynch, Rodina	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Fairley, Stephanie	28
OHU	Crossen, Monaya	28
CHS	Washington, Chastity	28
CHS	Harrison, Ammara	28
CHS	Yates, Michelle	28
OHU	Meinke, Danielle	27
OHU*	Quintero, Mayelin	27
OHU	Howe, Danielle	27
CHS	Fort, Angela	26
DEV	Willix, Amensha	26
CHS	Nettles, Markisha	26
CHS	Caswell, Jordan	25
CHS	Luebke, Nicole	25

Independent Living - Young Adults		
CMO	Case Workers	#
DEV	O'Connor, Michelle	27
CHS	Raines, Todd	26
DEV	Gadson, Berlendah	20
OHU	Thomas, Taylor	9

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Nappier, Tammy	2
CHS	Sullivan, Caleb	1
DEV	Williams, Patricia	1

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
OHU	Fay, Ashley	21
DEV	Porter, Ineisha	10
CHS	Ware, Christina	2

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	47
OHU*	Baldwin, Chenoa	43
DEV	Sepulveda, Mariel	42
OHU*	Tucker, Raymona	39
OHU*	Simmons, Shannon	38
DEV	Marini, Kathryn	37
DEV	Khordehpaz, Minoo	36
DEV	Pyles, Lisa	36
DEV	Desravines, Shedlie	36
DEV	Coleman, Tangela	35
DEV	Sheppard, Uniqua	35
DEV	Thompson, Wyshana	35
DEV	Davis, Katelyn	34
DEV	Johnson, Mykira	34
DEV	Collins, Sara	33
DEV	Balmaceda, Stephanie	33
DEV	Brown, Regina	32
OHU*	Calderon, Jose	32
DEV	Bickel, Sherry	31
DEV	Louis, Rachelle	31
OHU	O'Connor, Chance	31
CHS	Nieves, Carlos	30

Adoption Specialist (Non-ICPC Cases)		
CMO	Case Workers	#
OHU*	Montoya, Maria	16
OHU	Lockwood, Roneshia	13
CHS	Dankowski, Jennifer	12
DEV	White, Alfreda	6
OHU*	Spence, India	6

All CHS case managers are supported by Case-Aim. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 05/31/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	6	15	8	1	30	21.6
DEV	1	8	2	1	15	27	27.0
OHU	5	6	16	4	6	37	22.6
# of CMs	6	20	33	13	22	94	23.6

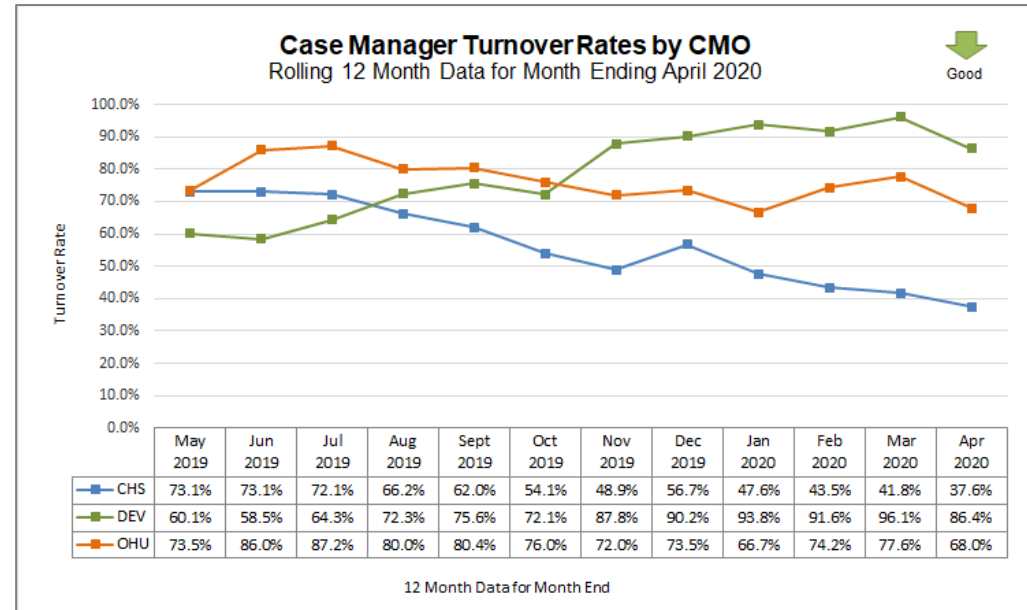
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	30	6	20.0%
DEV	27	9	33.3%
OHU	37	11	29.7%
HFC	94	26	27.7%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

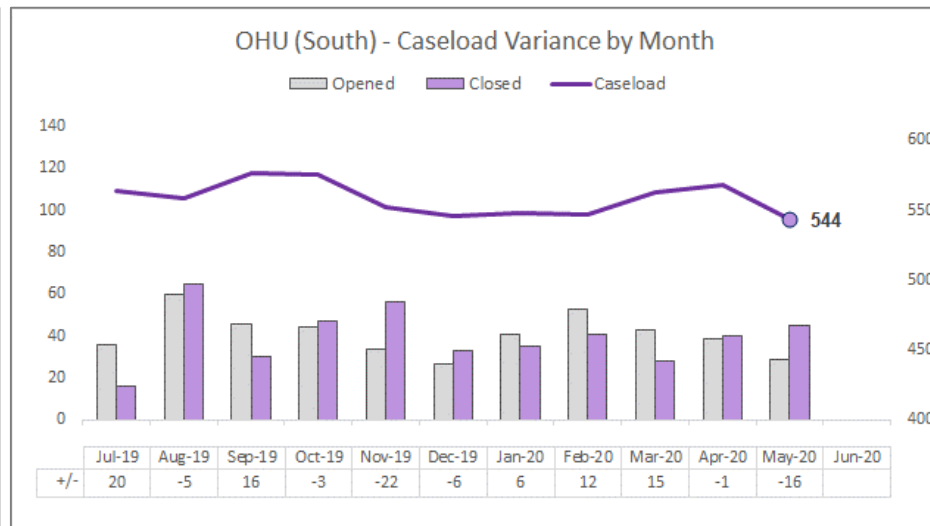
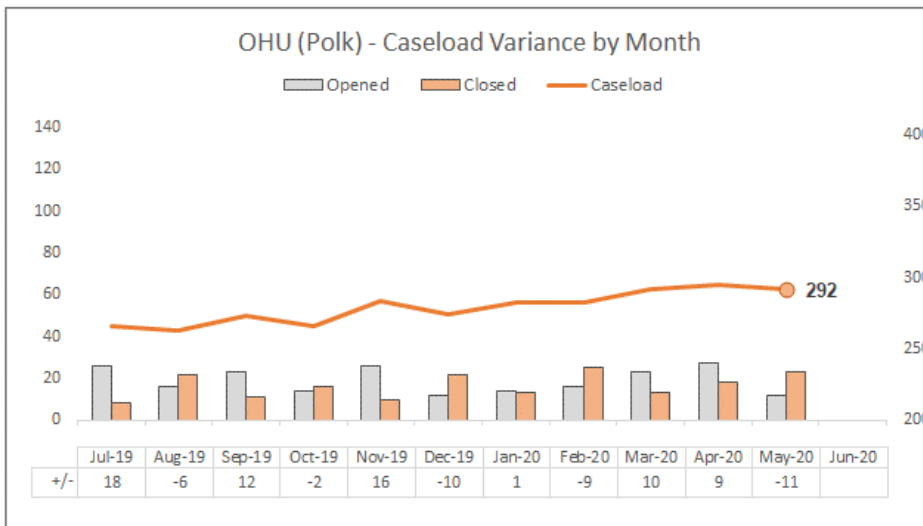
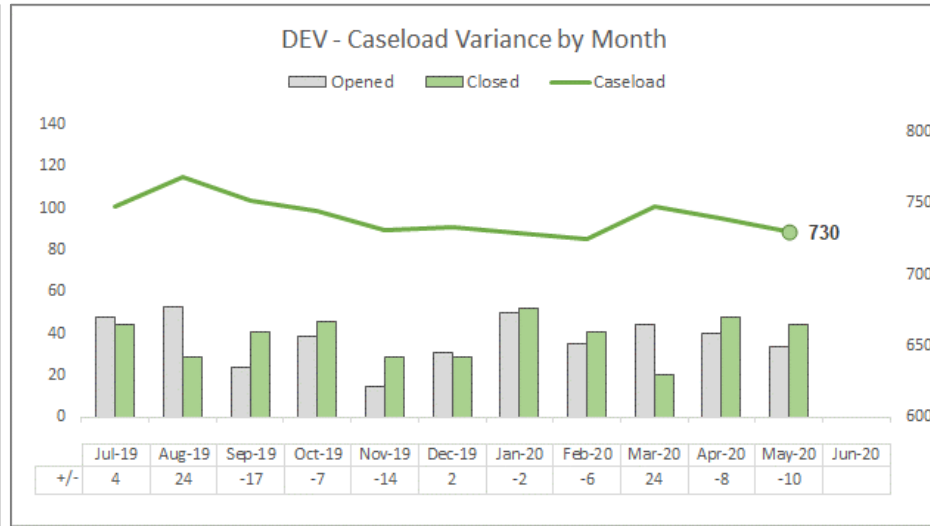
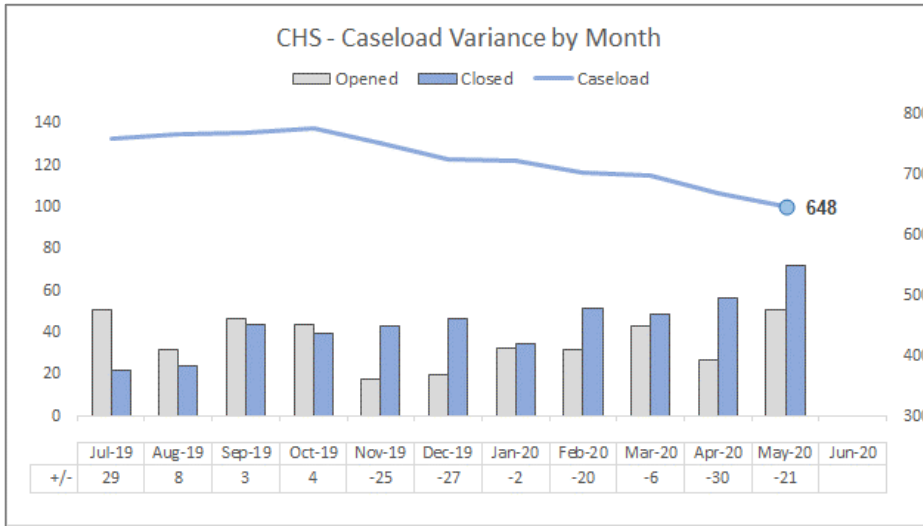
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	37.6%	33.3%
DEV	86.4%	26.1%
OHU	68.0%	63.2%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 05/31/20)

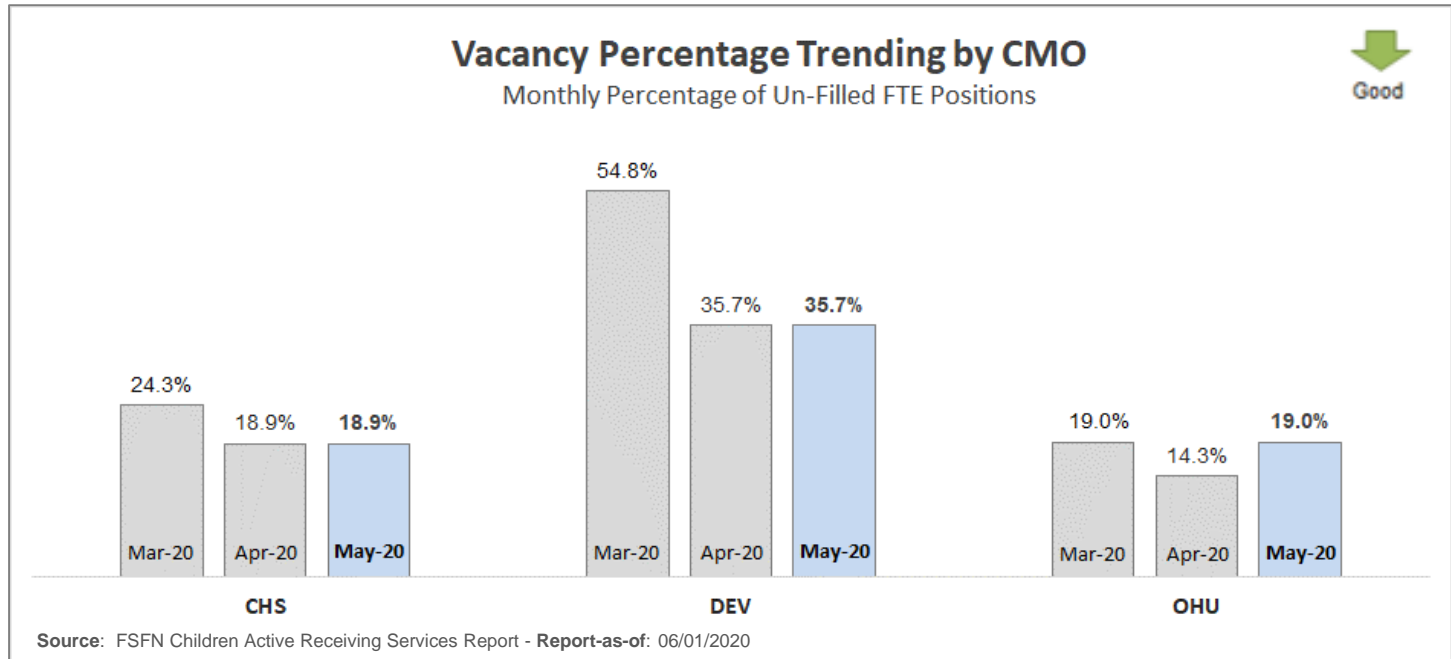


Source: FSFN Children Active Receiving Services Report - Report-as-of: 06/01/2020



Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	30	81.08%	18.92%
DEV	42	27	64.29%	35.71%
OHU	42	34	80.95%	19.05%
HFC Total*	121	91	75.21%	24.79%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count

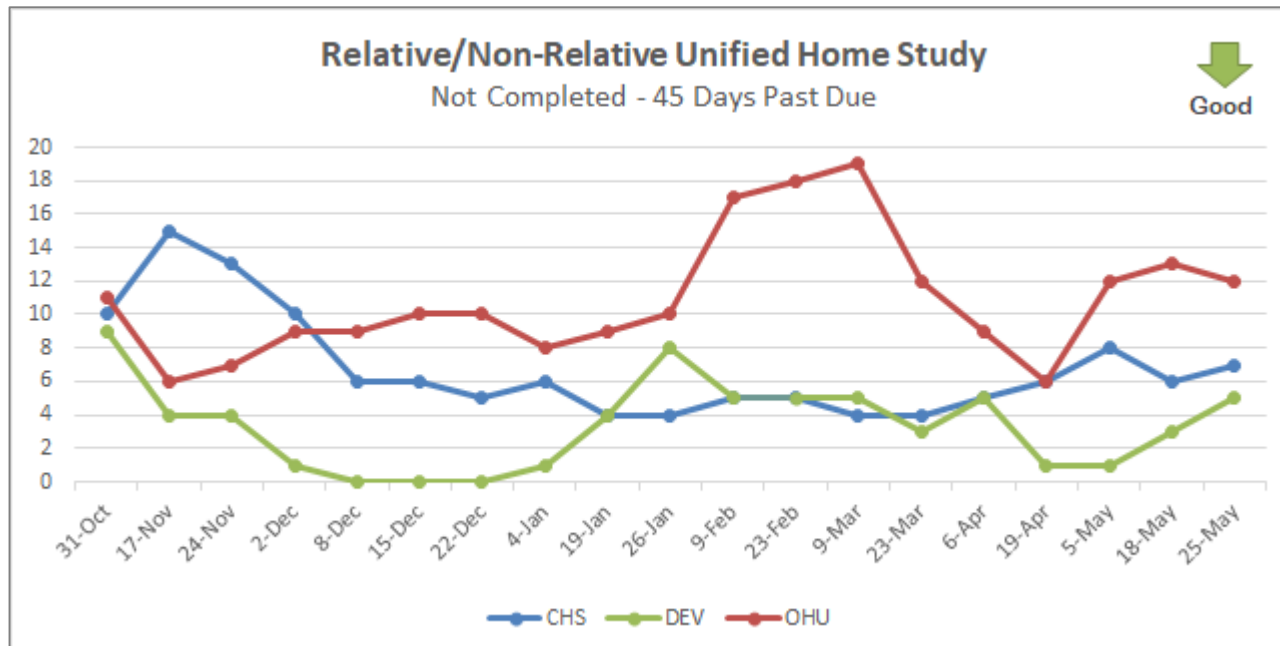


Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 05/25/20**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	7	2	6
DEV	5		5
OHU	12	2	11
Total	24	4	22

Number of "Pending" Unified Home Studies in ESN by Days since UHS Creation Date - 45 Days or more		
Agency	45 - 90 Days	90+ Days
CHS	14	64
DEV	1	12
OHU	14	50
Grand Total	39	126



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 05/31/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	449	100.0%	95.5%	71.7%	99.8%	89.0%
DEV	483	100.0%	96.3%	61.1%	95.4%	84.3%
OHU	378	100.0%	98.7%	75.5%	97.9%	90.7%
HFC	1310	100.0%	96.7%	68.7%	97.6%	87.7%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 05/31/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	20	73	1
DEV	0	18	112	22
OHU	0	5	52	8
Total	0	43	237	31
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 05/31/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	430	449	95.8% 
DEV	463	483	95.9% 
OHU	372	378	98.4% 
Total	1294	1341	96.5%




Scorecard Measure #10 - 06/30/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 4th Qtr as of 05/31/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	185	258	71.7%
DEV	176	288	61.1%
OHU	160	212	75.5%
Total	521	758	68.7%

Number of Dental Visits to Achieve SM10 Target – 200 Appointments

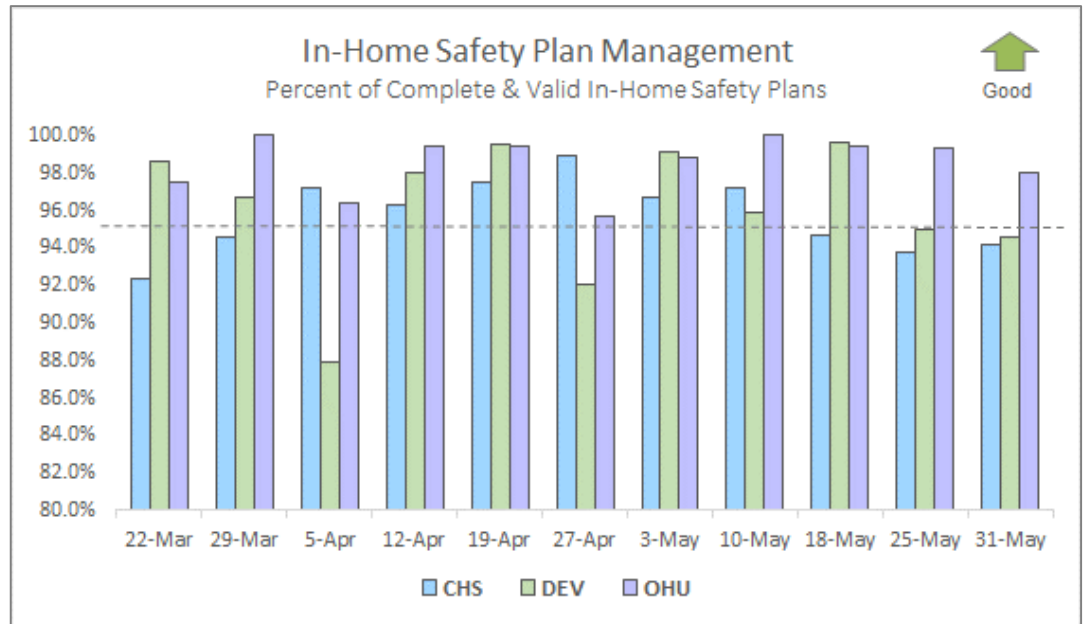


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

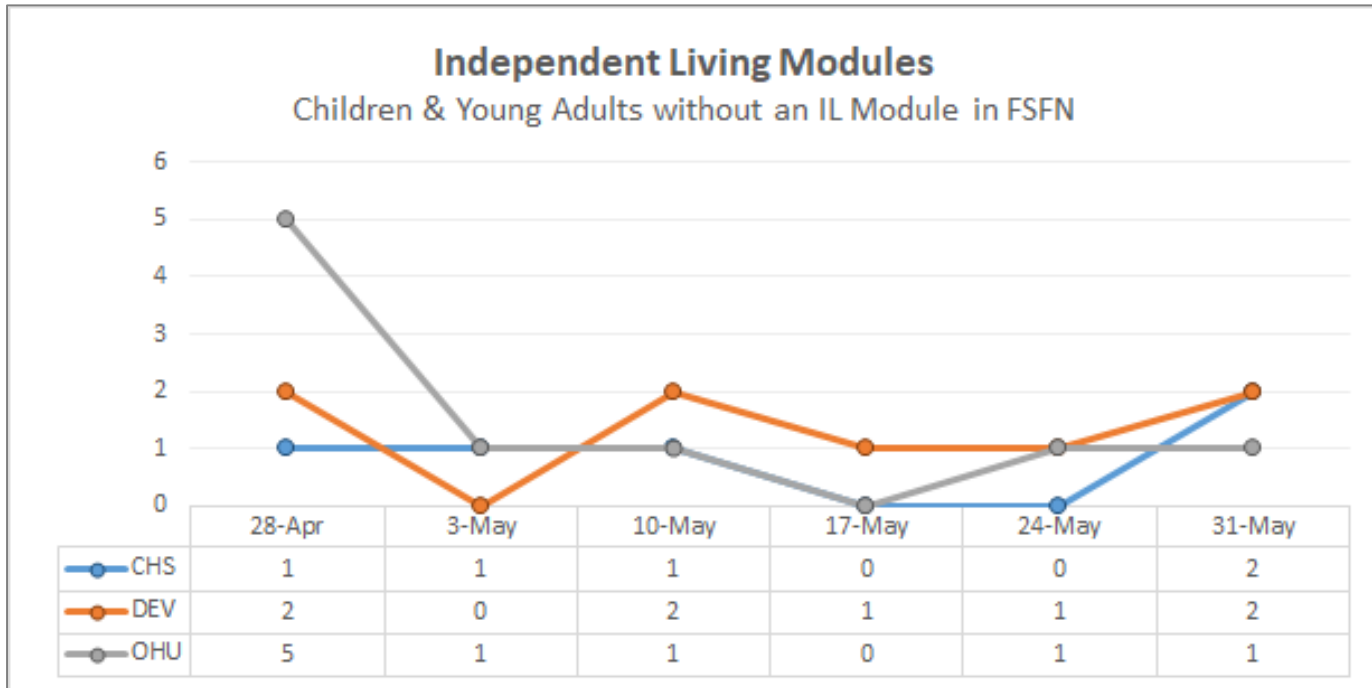
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	10	163	173	94.2% 
DEV	12	210	222	94.6% 
OHU	3	148	151	98.0% 
HFC Total	25	521	546	95.42%

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 05/31/20



Independent Living Modules

Number of children and young adults (ages 13-23) who require an IL Module in FSFN

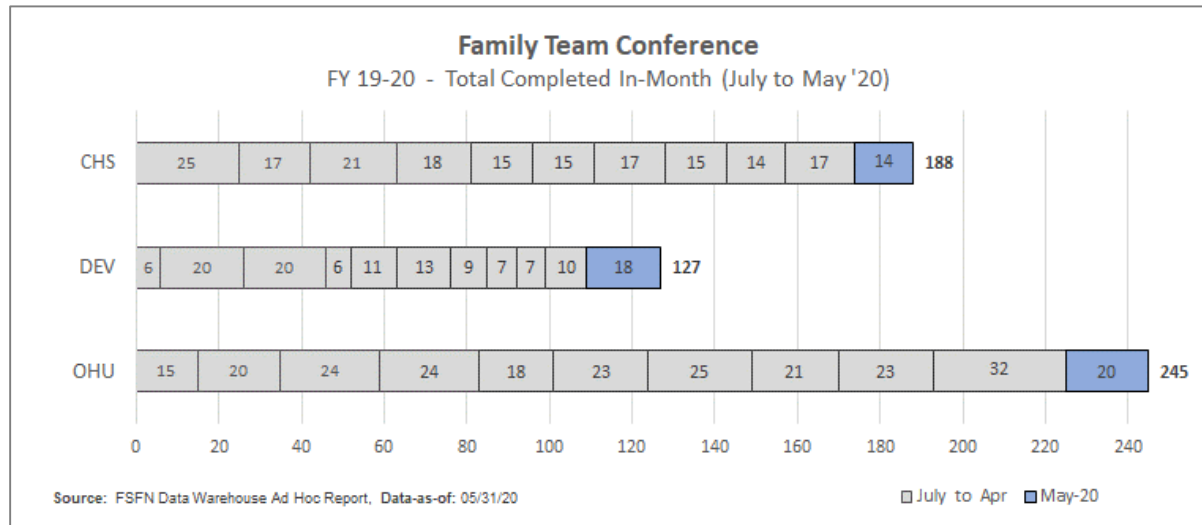


Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 06/01/20



Family Team Conferences Completed

FY19-20 – July 2019 to May 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 05/01/20 to 05/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	223	131	58.7%	163	48	29.4%	44.1%
DEV	222	158	71.2% ★	146	73	50.0% ★	60.6%
OHU	182	105	57.7%	116	28	24.1%	40.9%
TOTAL	627	394	62.84%	425	149	35.06%	48.9%

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 05/21/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 05/29/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	3	5	1	11
DEV		2	3		5
OHU	1	1	1		3
Total	3	6	9	1	19

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 06/01/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			1	1
DEV			2	2
OHU			3	3
Total			6	6



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 05/31/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	17	18
DEV			5	5
OHU		1	1	2
CPI			4	4
NTF			1	1
SCARF	1	4	3	8
Total	1	6	31	38

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	4/26/2020	5/3/2020	5/10/2020	5/17/2020	5/21/2020	5/31/2020
CHS	13	14	10	8	7	18
DEV	4	7	6	8	11	5
OHU	11	2	0	2	16	2
CPI	6	5	4	2	5	4
NTF	1	1	0	0	0	1
SCARF	8	3	11	5	6	8
Total	43	32	31	25	45	38

Data Exceptions: AFCARS

Data for Reporting Period: 04/01/20 – 09/30/20

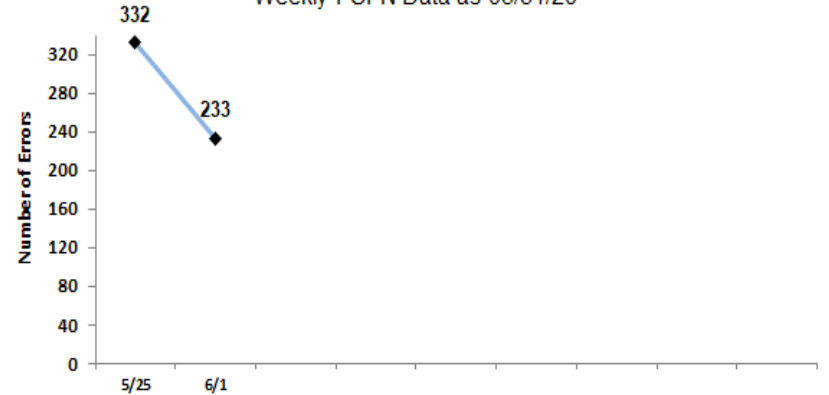
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			57		20	7	84
DEV			46		17	7	70
OHU			62		4	13	79
CPI							0
Total	0	0	165	0	41	27	233

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 06/01/20

AFCARS Foster Care Errors

Weekly FSN Data as 05/31/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS	2	1	2	
DEV		1	1	
OHU		1		
HFC TOTAL	2	3	3	0

CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 05/31/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	14	297	311	95.5%
DEV	9	343	352	97.4%
OHU	5	258	263	98.1%
HFC Total	28	898	926	97.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 05/31/20			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	30	30	100.0% ★
DEV	33	33	100.0% ★
OHU	29	29	100.0% ★
HFC TOTAL	92	92	100.0%

FY 19-20 Target = **95% and above.**



“It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change, that lives within the means available and works co-operatively against common threats.”

~ Charles Darwin



RESOURCE NEWS FLASH... May 31, 2020

Mental Health Resources

Mental Health Awareness Month – May is Mental Health Awareness Month, and never before has the topic of mental health been more relevant. While 1 in 5 people will experience a mental illness during their lifetime, everyone faces challenges in life that can affect their mental health. One such challenge is the current worldwide Coronavirus (COVID-19) pandemic. Many federal and local agencies are now reporting higher rates of mental health problems and according to a recent Kaiser Family Foundation poll, nearly half the people in the United States report the pandemic is adversely affecting their mental health. More information on mental health and COVID-19 can be found at:

www.centerforchildwelfare.org/CoronavirusUpdates.shtml and www.centerforchildwelfare.org/MentalHealthResources.shtml.

Family Support Warm Line – Children Home Society of Florida's *Family Support Warm Line* is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Coping with Coronavirus 2019 – The National Child Traumatic Stress Network (NCTSN) has a variety of resources and fact sheets to help families, parents, children, and professionals deal with these uncertain times.

For parents: www.nctsn.org/resources/coping-hard-times-fact-sheet-parents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin;

For teens and young adults: www.nctsn.org/resources/coping-hard-times-fact-sheet-youth-high-school-and-college-age?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin;

and for children dealing with separation or grief: www.nctsn.org/resources/helping-children-with-traumatic-separation-or-traumatic-grief-related-to-covid-19?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

<https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>; and <https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119>.

Parenting Resources

Simple Activities for Children and Adolescents –

For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.

Go to www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

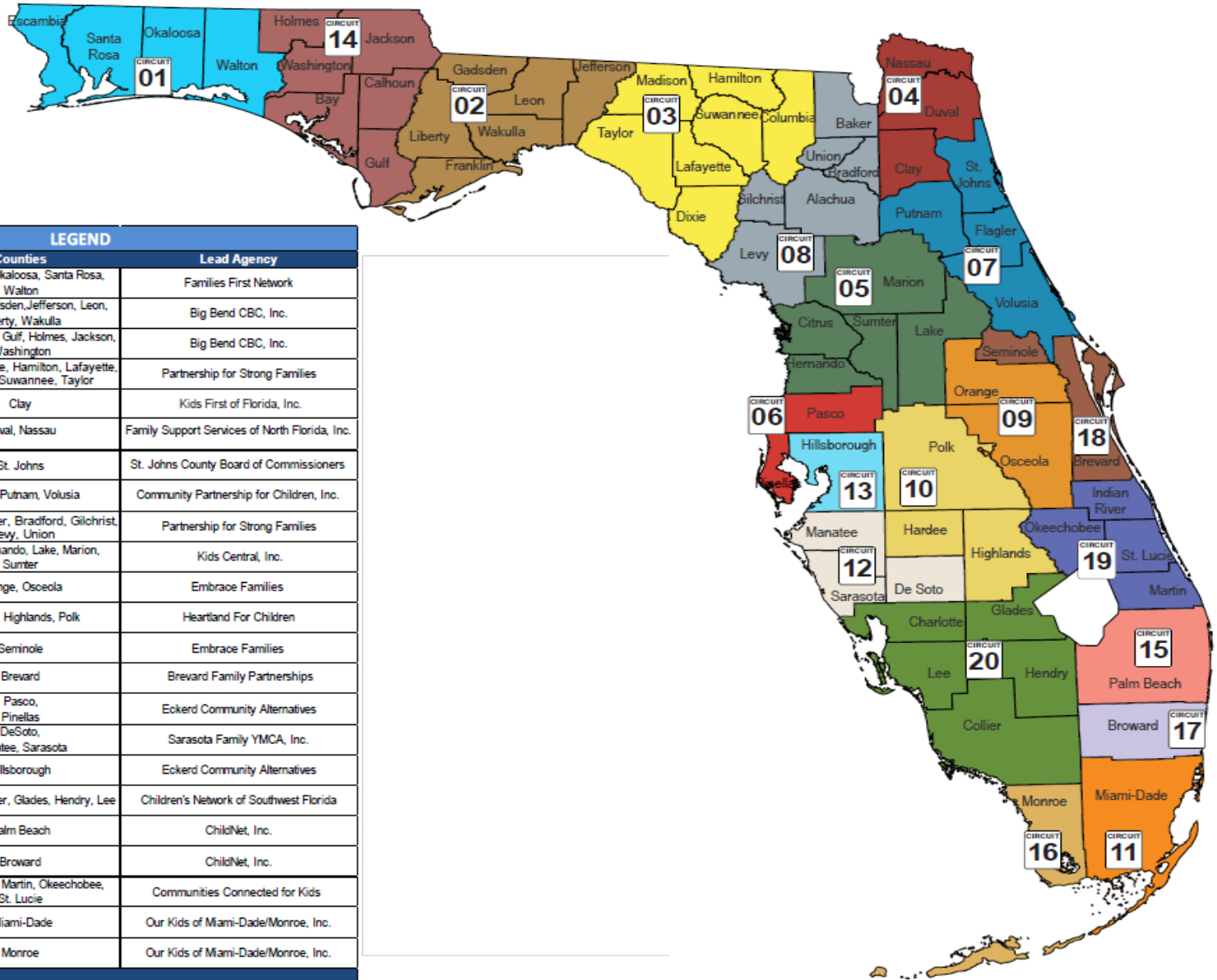
For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	Southeast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.