



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, May 17, 2017 at 10 a.m.

Data for Week Ended
Sunday, May 14, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of January 01, 2017 to March 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who have received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	02/01/16 - 01/31/17	11/01/16 - 01/31/17	05/01/16 - 07/31/16	01/01/17 - 03/31/17	01/01/16 - 03/31/16	4/1/2016	01/01/15 - 03/31/15	04/01/16 - 03/31/17	12/31/2016	12/31/2016	04/01/16 - 03/31/17	3/31/2017
Big Bend CBC (Circuit 2 & 14)	9.13	97.0%	96.4%	99.8%	38.6%	52.0%	91.8%	3.64	99.1%	95.8%	78.7%	68.6%
Brevard Family Partnership	14.86	98.3%	92.5%	99.8%	35.8%	45.5%	91.0%	3.66	96.8%	93.8%	86.2%	69.6%
ChildNet Inc	10.55	96.3%	95.6%	99.9%	33.8%	54.6%	88.2%	3.36	96.8%	95.9%	89.6%	56.8%
ChildNet Palm Beach	12.67	99.8%	94.7%	99.9%	49.4%	55.8%	92.8%	3.62	97.9%	93.4%	91.1%	57.7%
Children's Network of SW Florida	22.58	98.0%	93.6%	99.7%	42.0%	48.9%	91.3%	6.21	93.8%	89.6%	87.7%	61.7%
Community Based Care (Cir #9)	10.78	97.5%	95.6%	99.7%	46.7%	55.9%	93.9%	4.13	96.6%	93.1%	85.0%	63.7%
Community Based Care (Cir #18)	10.84	95.6%	100.0%	99.9%	31.9%	62.0%	86.2%	3.41	94.6%	90.9%	75.0%	63.1%
Community Partnership for Childr.	9.18	95.6%	95.3%	99.5%	33.6%	52.0%	82.6%	3.42	94.9%	80.9%	73.5%	58.9%
Devereux CBC of Okeechobee	8.82	95.9%	97.4%	99.9%	44.1%	65.7%	97.8%	4.02	98.7%	93.3%	85.0%	68.4%
Eckerd Community Alternatives	8.52	97.7%	98.0%	99.9%	47.6%	51.0%	91.0%	4.13	99.1%	95.8%	91.8%	65.5%
Eckerd Community Hillsborough	10.44	96.3%	96.7%	99.9%	42.6%	49.8%	93.3%	5.33	99.0%	97.2%	95.7%	65.2%
Families First Network	8.3	97.8%	93.0%	99.8%	33.7%	51.3%	93.3%	6.02	93.4%	84.0%	80.4%	61.5%
Family Integrity Program	8.16	96.5%	88.8%	100.0%	35.2%	54.7%	100.0%	3.13	93.4%	78.7%	75.0%	77.5%
Family Support Services North Fla	7.81	96.0%	91.9%	99.9%	44.0%	69.9%	88.0%	4.01	98.6%	96.0%	96.6%	69.6%
Heartland For Children	9.34	98.6%	95.1%	99.8%	41.6%	55.9%	91.9%	3.04	99.2%	95.8%	89.6%	63.4%
Kids Central, Inc.	10.4	97.6%	94.4%	99.7%	38.0%	47.1%	83.5%	4.07	96.9%	90.7%	83.6%	69.8%
Kids First of Florida, Inc.	12.45	96.2%	95.4%	99.9%	32.4%	55.1%	78.5%	1.67	96.3%	93.1%	100.0%	68.9%
Our Kids of Miami-Dade	8.91	99.3%	98.6%	99.5%	42.3%	53.1%	92.3%	5.38	98.0%	94.8%	87.2%	57.5%
Partnership for Strong Families	10.31	98.6%	96.8%	99.8%	52.4%	58.0%	95.0%	3.48	98.4%	92.5%	95.2%	65.5%
Sarasota Y/Safe Children Coali...	12.19	96.1%	97.8%	99.8%	47.4%	50.5%	93.5%	4.43	96.6%	76.6%	91.6%	70.9%
Statewide	10.83	97.3%	95.5%	99.8%	41.4%	53.4%	90.9%	4.33	97.2%	92.2%	87.6%	63.9%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%







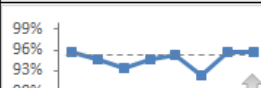



Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 16-17 – 4th Quarter as of Month-End – April 2017

SFY 16-17 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (3rd Quarter)	Current Qtr / Mth	Current Target	Current Performance	CHS	DEV	GCJFCS	OHU
1 SM01 - Rate of abuse per day while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		9.34	4th Qtr / Apr-17	8.50	6.9	14.1	5.01	3.08	0.00
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		81	4th Qtr / Apr-17	140 (Pro-Rated)	103 (PR: 117)	25 (PR: 37)	26 (PR: 27)	24 (PR: 33)	25 (PR: 21)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.8%	4th Qtr / Apr-17	99.5%	99.96%	99.92%	99.96%	100.00%	99.98%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		41.6%	4th Qtr / Apr-17	40.5%	36.8%	46.4%	35.9%	37.1%	21.2%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		91.9%	4th Qtr / Apr-17	91.7%	82.6%	75.0%	93.1%	84.0%	77.8%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.04	4th Qtr / Apr-17	4.12	2.70	2.67	3.80	2.17	1.79
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		99.2%	4th Qtr / Apr-17	95.0%	98.9%	97.8%	100.0%	99.2%	98.9%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		95.8%	4th Qtr / Apr-17	95.0%	94.9%	95.8%	96.0%	94.7%	94.9%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		89.6%	4th Qtr / Apr-17	80.0%	86.4%	90.0%	75.0%	83.3%	100.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 05/01/17 - 05/31/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	9	99.83%
DEV	6	99.91%
GCJFCS	3	99.87%
OHU	0	100.00%
Total	18	99.90%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 05/14/17		

# of Children Not Seen, Month of May 2017	
# Not Seen	Agency
196	CHS
138	DEV
184	GCJFCS
142	OHU
12	CPI
672	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 5/14/17	



Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Reunifications Entered into FSFN: Week of 05/08/17 thru 05/14/17			
Agency	Timely	Un-Timely	Total
CHS	4		4
DEV	3	4	7
GCJFCS		4	4
OHU			0
Total	7	8	15

Scorecard Measure #5 - 04/01/16 to 06/30/16 Children Achieving Permanency within 0 - 12 Mths FY 16-17 - <u>4th Qtr</u> as of 05/14/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	28	56	50.0%
DEV	16	39	41.0%
GCJFCS	23	62	37.1%
OHU	7	33	21.2%
Total	74	190	38.9%

Scorecard Measure #6 - 07/01/16 to 06/30/17 Children Achieving Permanency within 12 - 24 Mths FY 16-17 - <u>4th Qtr</u> as of 05/14/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	35	81	43.2%
DEV	26	73	35.6%
GCJFCS	36	66	54.5%
OHU	30	43	69.8%
HFC	127	263	48.3%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
May Removals as of 05/14/17					
Agency	Length of Reunification				Total
	< 1 yr	1 - 2 yrs	3 - 5 yrs	5 yrs +	
CHS	1		1	4	6
DEV	5	1	2	1	9
GCJFCS			1		1
OHU	2				2
Total	8	1	4	5	18

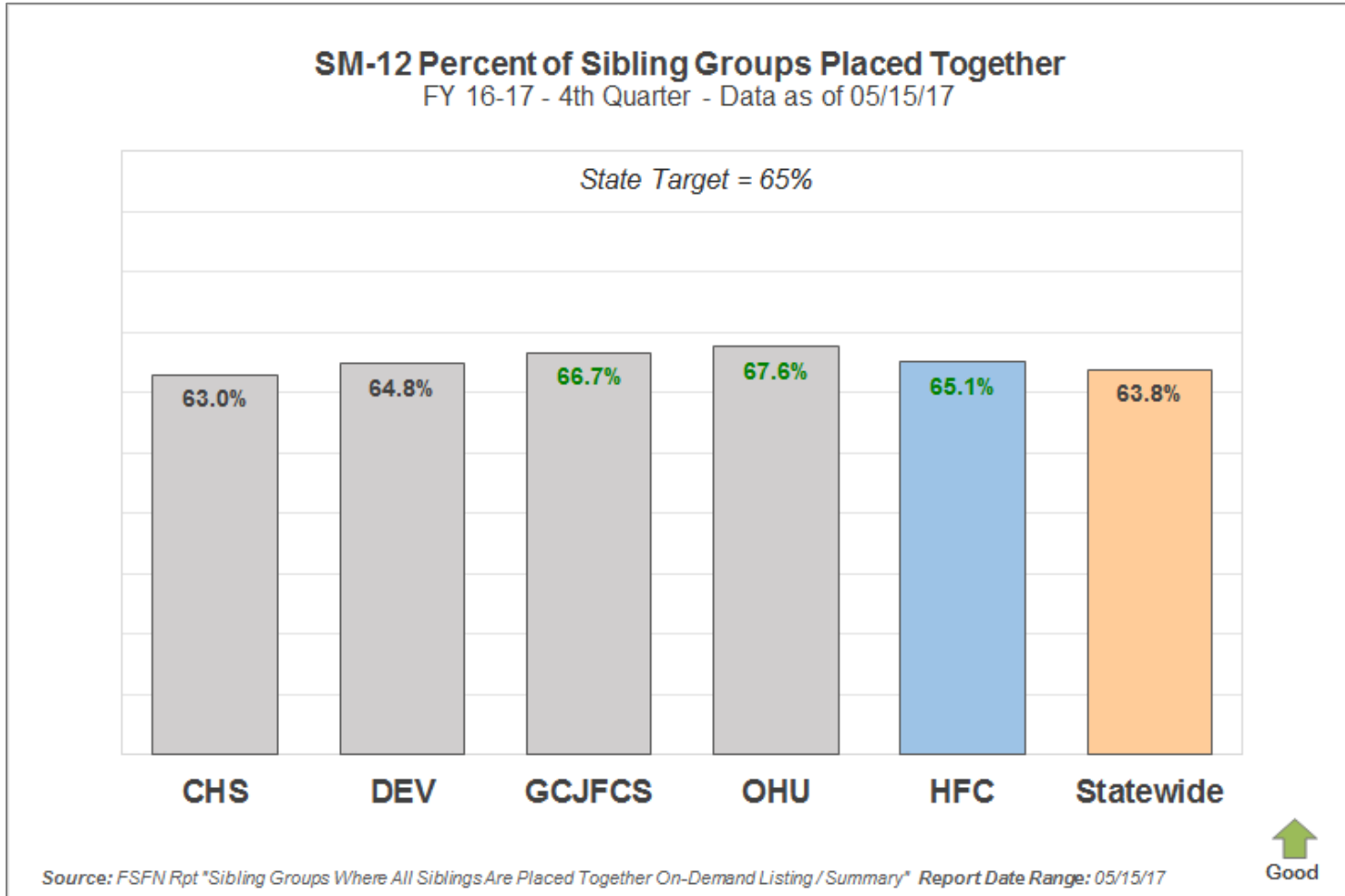
Removal Episodes for Children with a Prior Removal								
Removals entered into FSN - Not Reported								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
Removals Between 4/27/17 - 4/30/17								
4/27/2017	141038-GCCC	7/7/2010	11/15/2010	4	77	> 5 yrs	N	-
4/27/2017	141038-GCCC	7/7/2010	11/15/2010	4	77	> 5 yrs	N	-
4/27/2017	141038-GCCC	7/7/2010	9/17/2010	2	79	> 5 yrs	N	-
Removals Between 5/01/17 - 5/07/17								
5/2/2017	141852-CHSFL	1/7/2009	8/21/2009	7	92	> 5 yrs	N	-
5/2/2017	141852-CHSFL	1/7/2009	8/21/2009	7	92	> 5 yrs	N	-
5/2/2017	141852-CHSFL	1/7/2009	8/21/2009	7	92	> 5 yrs	N	-
5/2/2017	141852-CHSFL	1/7/2009	8/21/2009	7	92	> 5 yrs	N	-
4/25/2017	141828-DEV	3/4/2016	12/28/2016	10	3	< 1 yr	Y	56%
4/25/2017	141828-DEV	3/4/2016	12/28/2016	10	3	< 1 yr	Y	53%
4/25/2017	141827-DEV	10/10/2013	9/30/2014	12	30	btw 3 - 5 yrs	N	-
5/3/2017	141036-GCCC	3/31/2011	12/7/2012	20	52	btw 3 - 5 yrs	N	-
Removals Between 5/08/17 - 5/14/17								
5/5/2017	141832-CHSFL	9/23/2013	9/23/2014	12	31	btw 3 - 5 yrs	N	-
5/8/2017	141846-CHSFL	12/8/2015	6/20/2016	6	10	< 1 yr	N	-
5/4/2017	141836-DEV	11/15/2012	11/12/2013	12	41	btw 3 - 5 yrs	N	-
5/2/2017	141828-DEV	6/28/2010	6/24/2011	12	70	> 5 yrs	N	-
5/3/2017	141828-DEV	8/11/2016	1/31/2017	6	3	< 1 yr	Y	71%
5/3/2017	141828-DEV	8/11/2016	1/31/2017	6	3	< 1 yr	Y	71%
5/3/2017	141828-DEV	8/11/2016	1/31/2017	6	3	< 1 yr	Y	76%
5/4/2017	142853-OHU-HARDEE	7/6/2015	11/17/2016	16	5	< 1 yr	Y	63%
4/20/2017	142849-OHU-HIGHLANDS	9/27/2016	1/25/2017	4	2	< 1 yr	Y	69%

Source: FSN Data Warehouse Ad Hoc Report, Report-as-of: 05/08/17



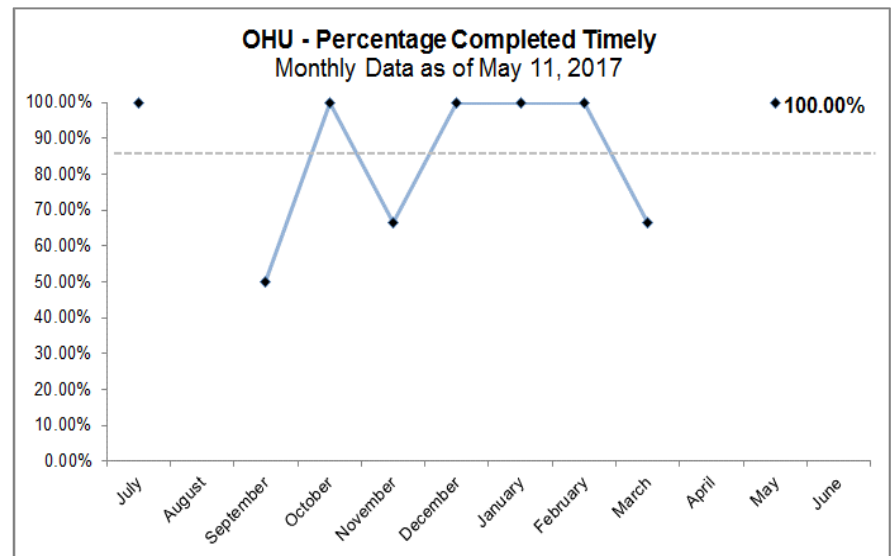
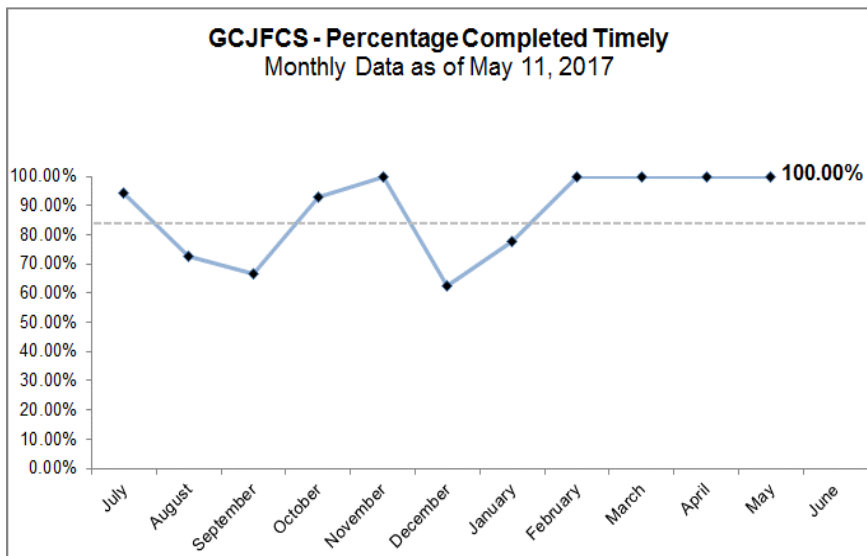
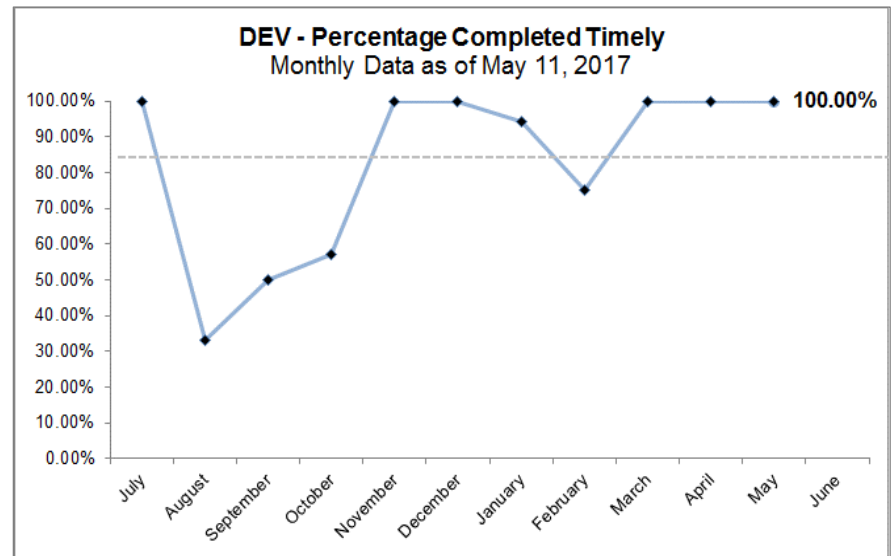
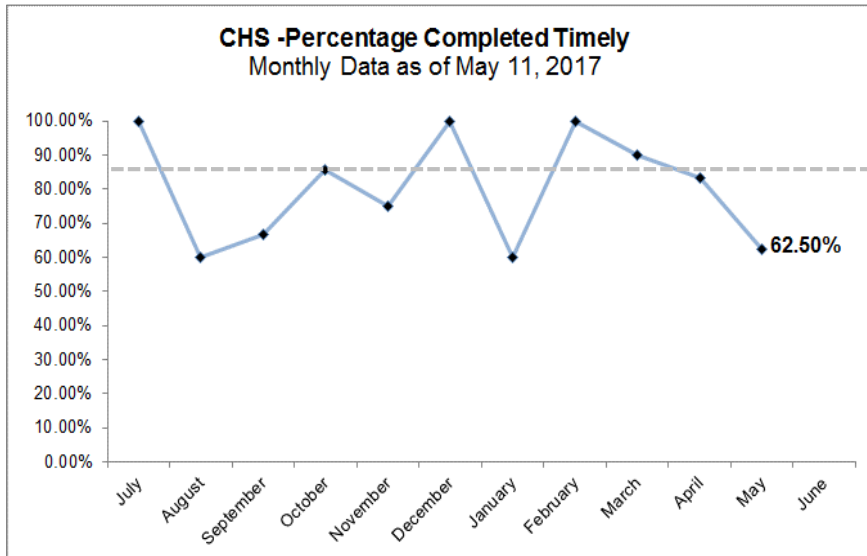
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



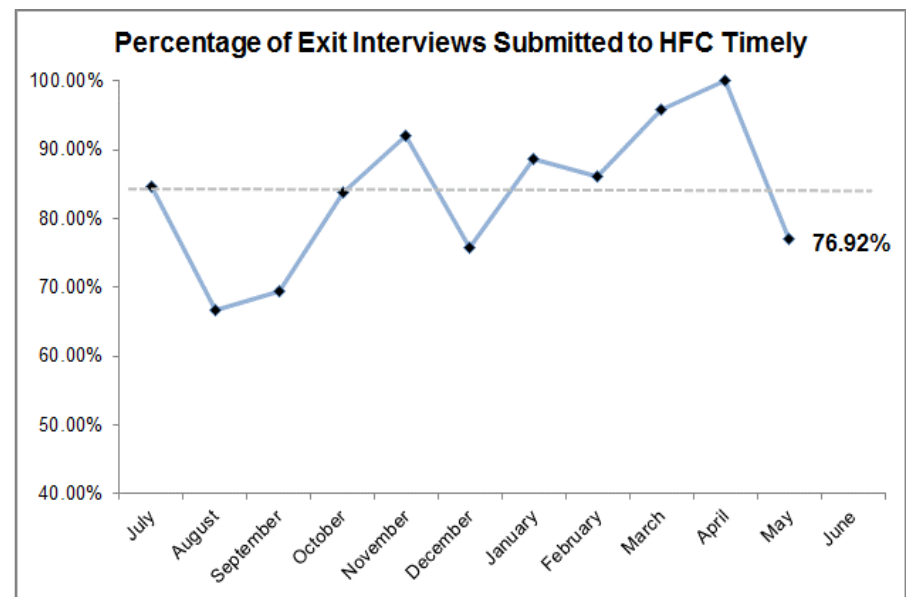
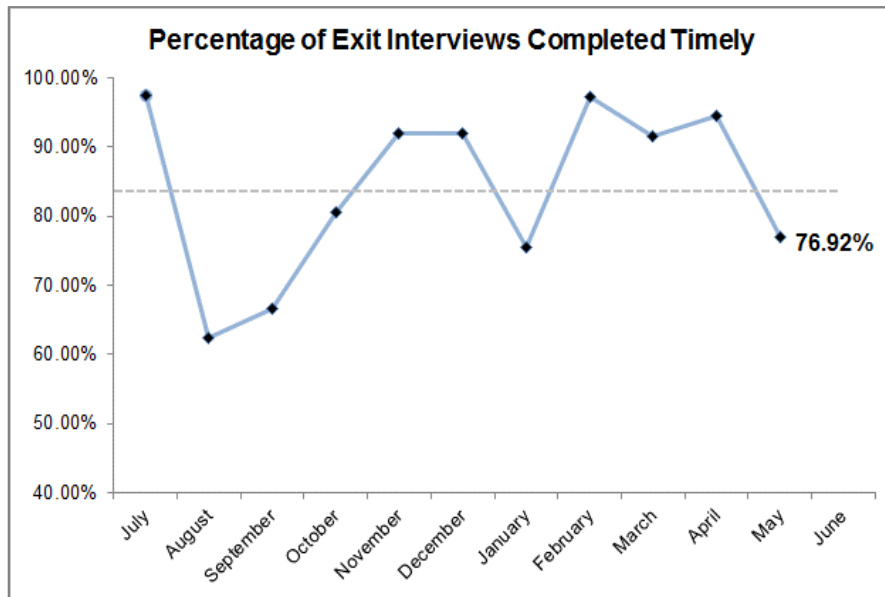
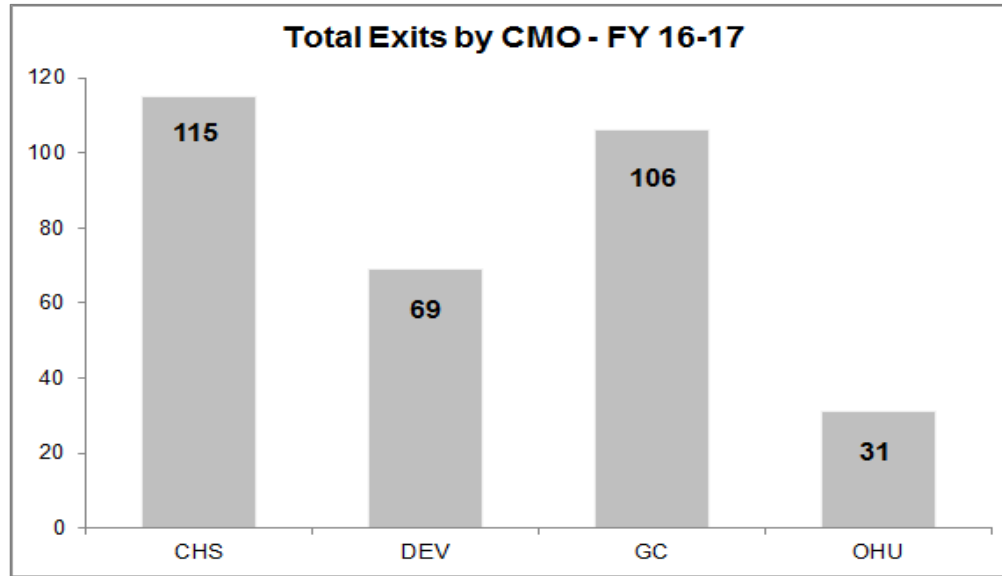
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 84.23%



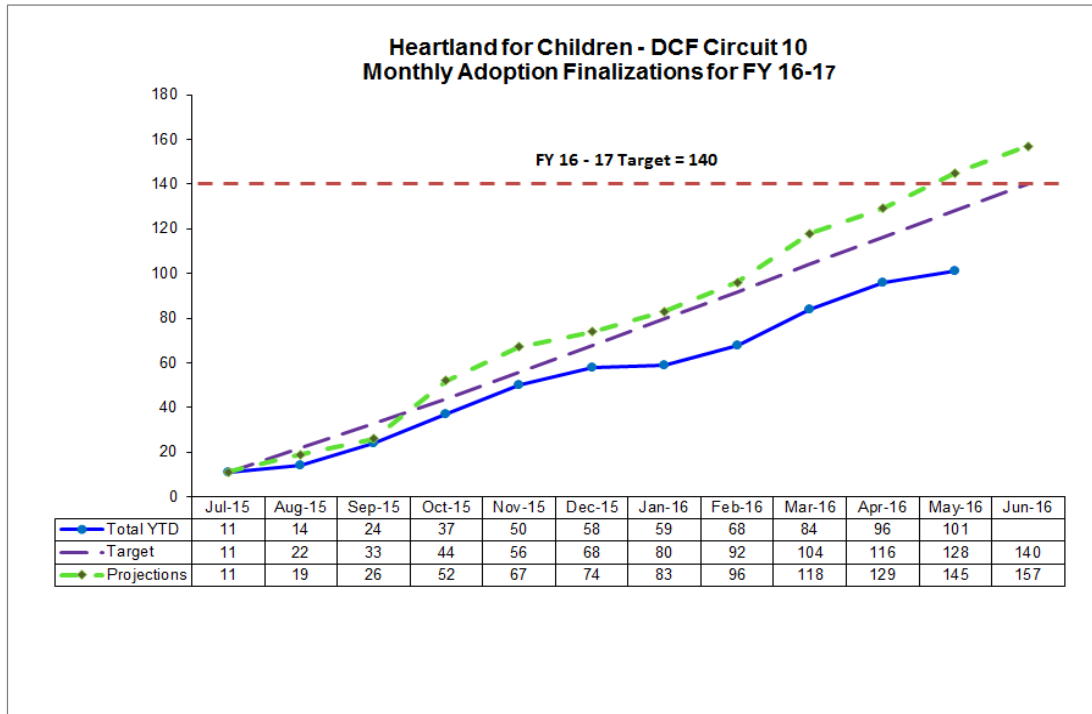
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 84.23%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

May 30, 2017

June 14, 2017

Manually Reported Adoption Data for FY 16-17 through May 14, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																												
CMO	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total			
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	3	7	5	3	2	9	1	7		26	34.6%	44	59.1%
DEV	0	0	5	0	3	3	4	3	4	1	2	3	1	1	2	3	9	7	3	4	3	0	2		25	24.0%	32	78.1%
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	4	4	3	4	0	3		24	54.2%	39	61.5%
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	3	0	4	0		26	46.2%	25	104.0%
Total	11	11	8	3	7	10	26	13	15	13	7	8	9	1	13	9	22	16	11	12	16	5	12	0	101	39.6%	140	72.1%

Source: HFC TPR Database

YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157					
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Foster Home Profile



Devereux
Inspiring hope. Empowering lives. For 100 years



GAP

Guardians as Parents



Rapid Permanency Reviews – RPR Project Update

Heartland For Children in partnership with Casey Family Programs



Impower – Telehealth Program

Heartland For Children in partnership with Impower for Telehealth Services



Make a Referral

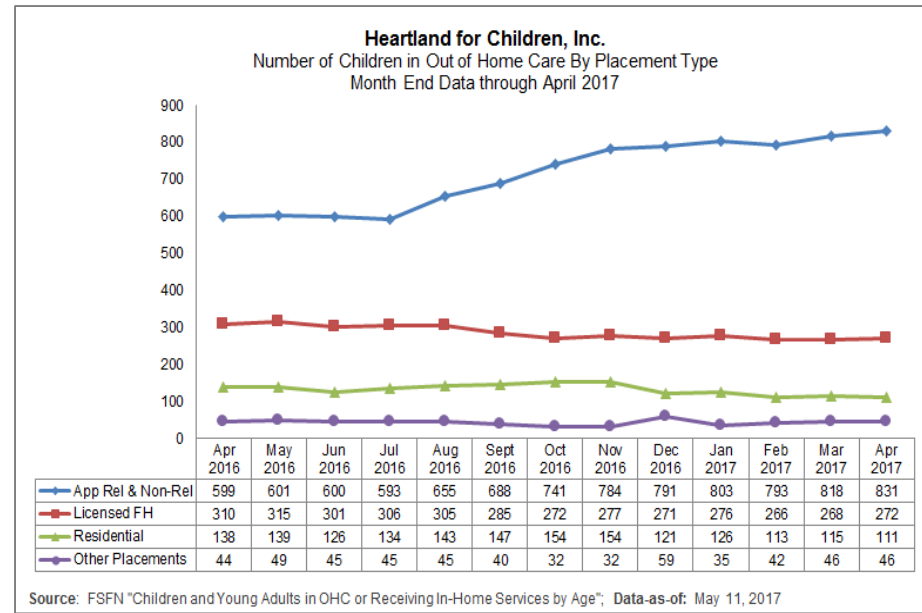
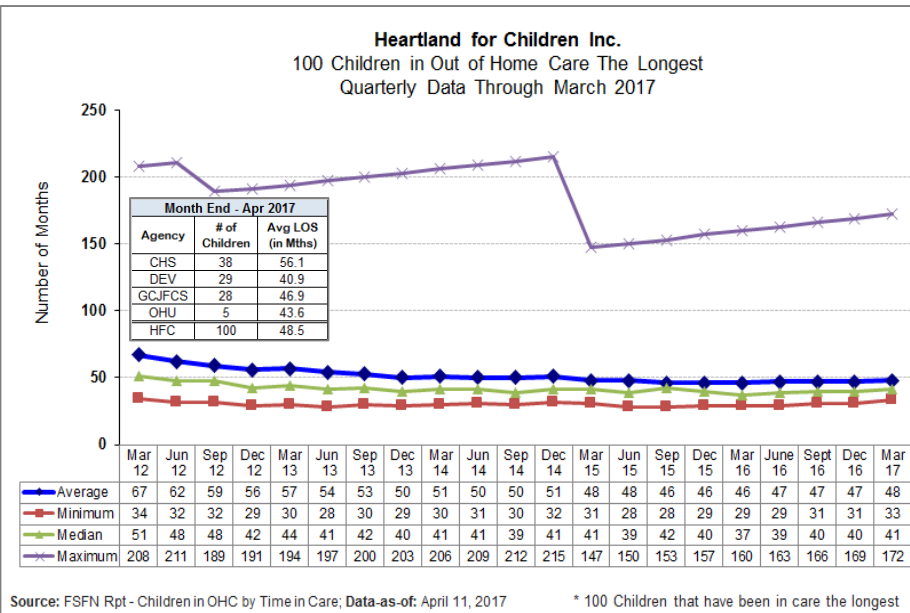
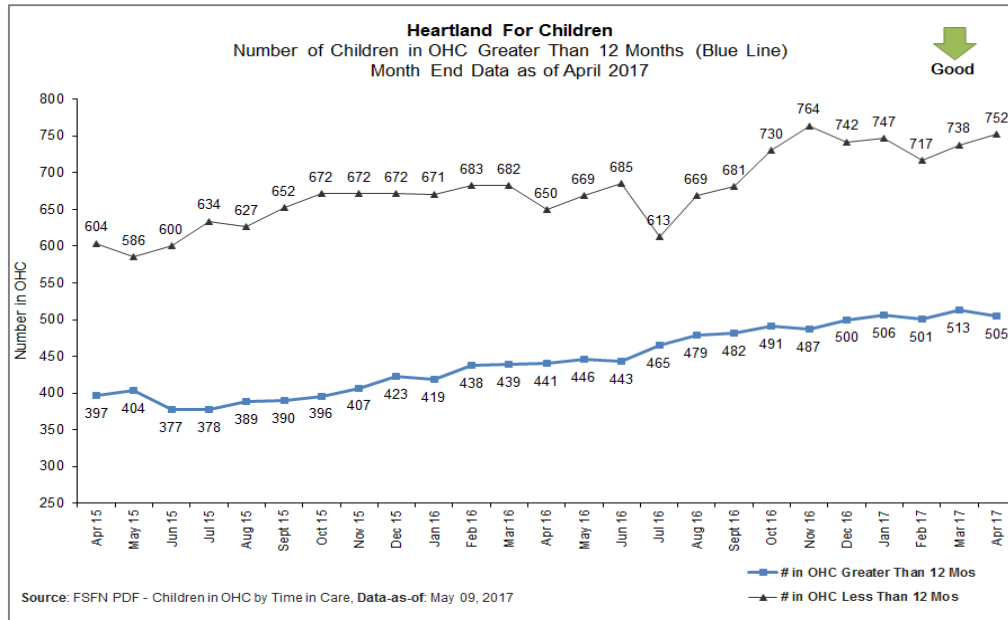
To make a referral to IMPOWER's Outpatient Mental Health or Psychiatric Clinic Programs please complete the referral form by using the web address below. Once your referral has been submitted and reviewed by our Central Referral Department, the client or guardian will be contacted to arrange for services.

<https://portal.mendfamily.com/form/287/org/38>

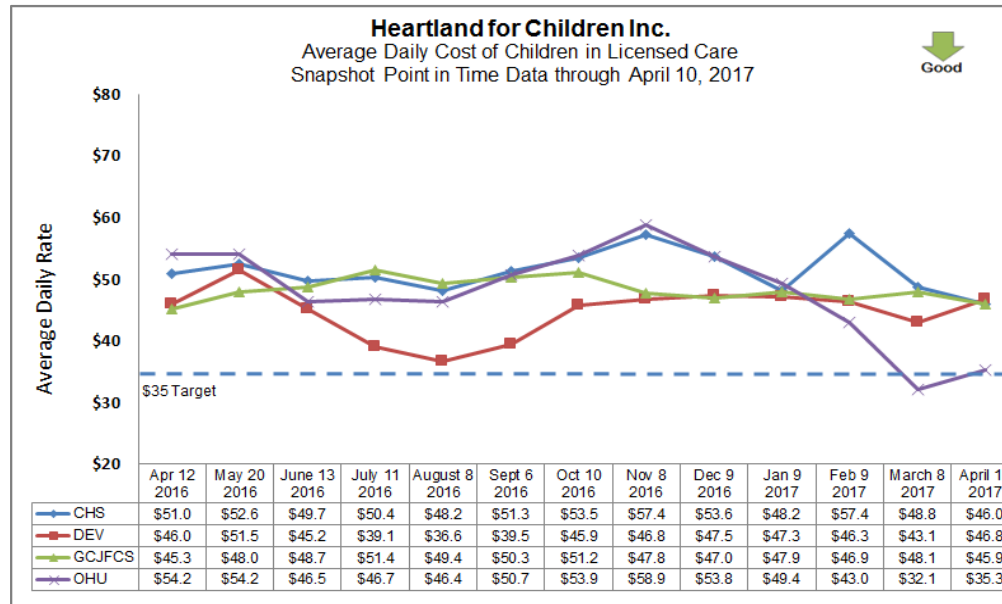
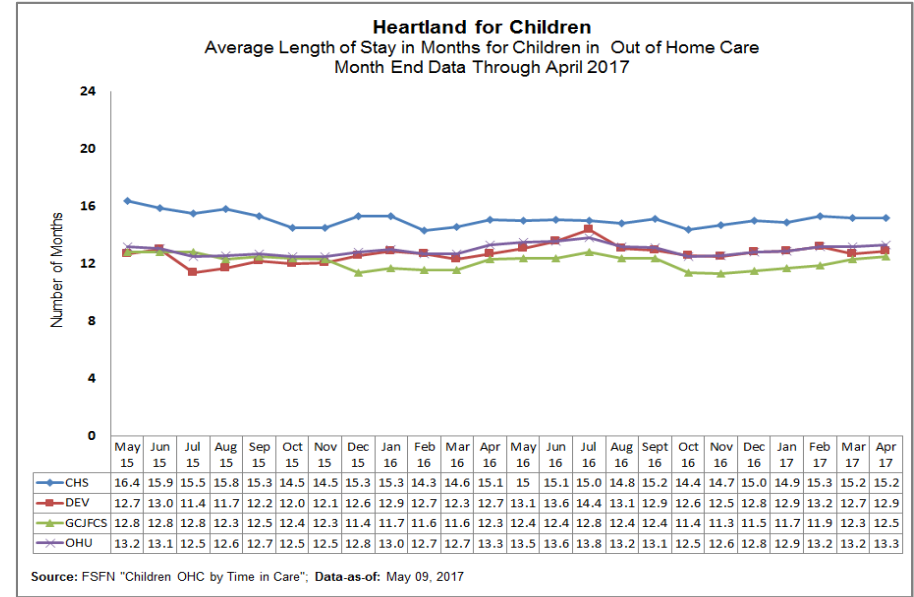
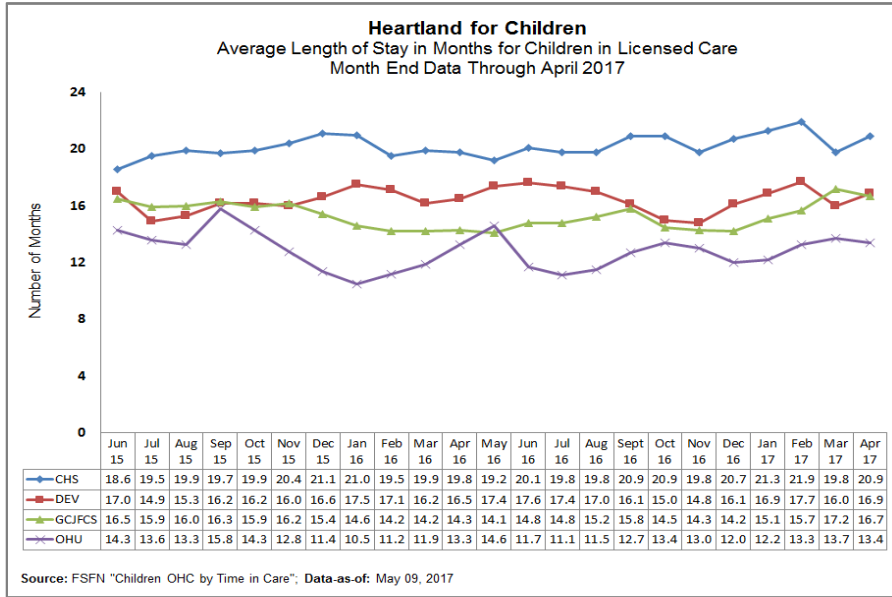
For questions, please contact our Central Referral Department by email at referrals@impowerfl.org or call us at 321-639-1224 option 2.



Permanency for Children in Out of Home Care

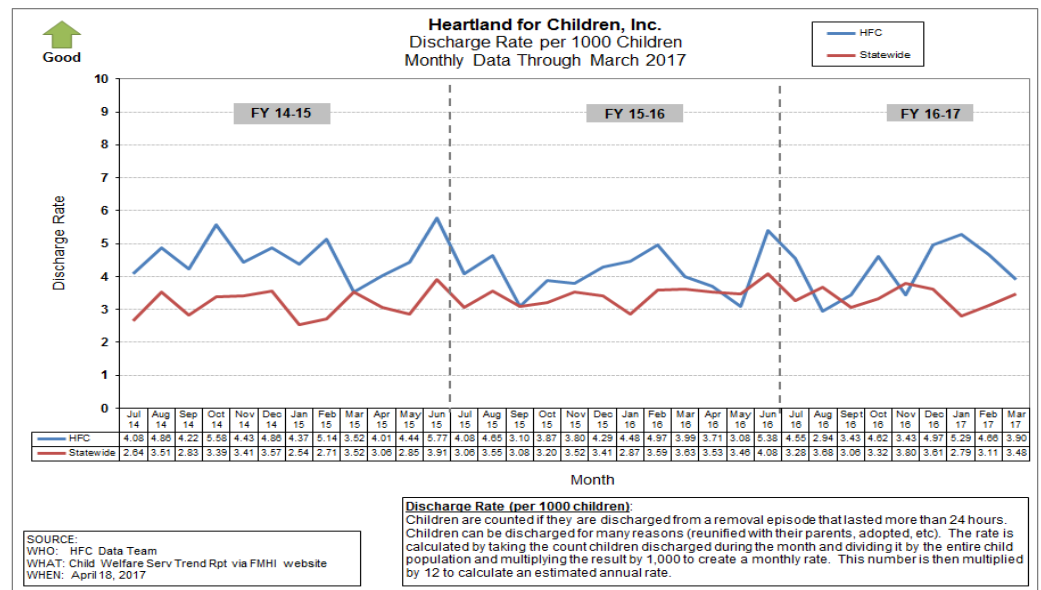
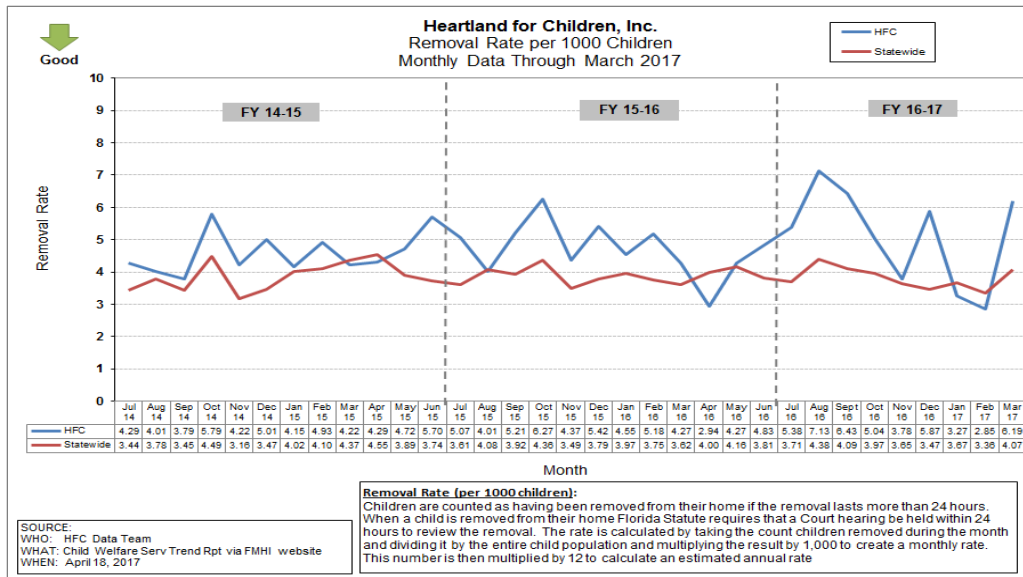


Average Cost and Length of Stay for Children by Case Management Organization



Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of March 2017



Case Transfer Staffing Data

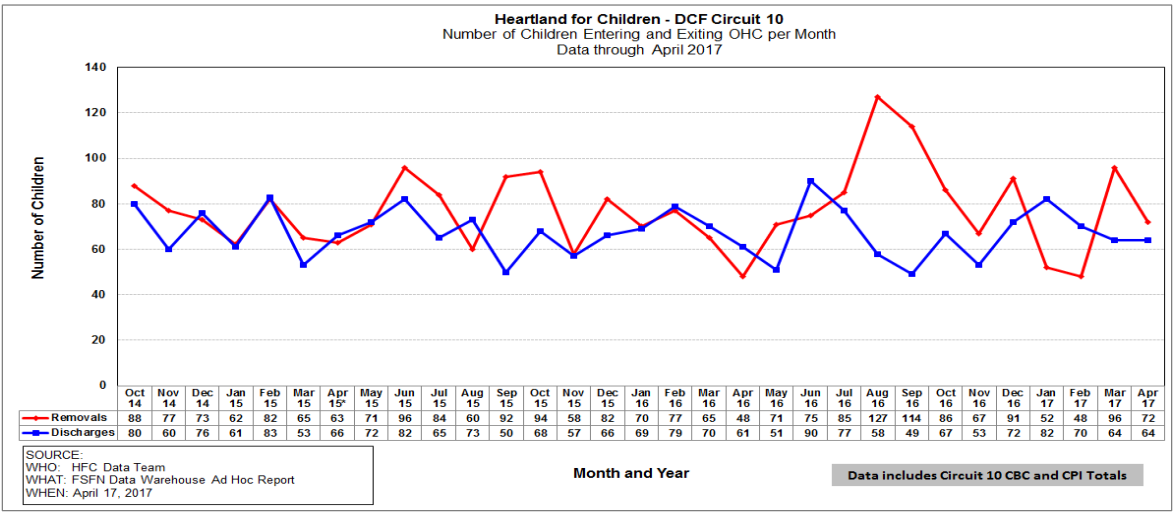
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 05/15/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	23	27	20	16		368	391	259
Devereux	25	75	41	26	42	35	34	21	48	17	2		366	403	251
GCCC	31	49	49	43	35	34	40	18	31	31	7		368	388	253
One Hope	65	65	36	38	58	37	43	41	49	44	24		500	358	460
Total	158	238	161	161	175	130	160	103	155	112	49		1602	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	11	21	14	9		218	230	176
Devereux	6	40	22	19	29	20	19	15	29	10	2		211	218	165
GCCC	15	39	24	34	22	23	20	10	19	18	6		230	235	175
One Hope	18	14	13	7	10	6	13	6	8	10	12		117	71	130
Total	62	117	81	99	82	58	77	42	77	52	29		776	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	5	2	3	3	0	2	1		21	30	41
Devereux	2	2	0	0	3	0	2	5	2	4	0		20	37	23
GCCC	3	0	0	0	3	2	2	0	4	5	1		20	11	12
One Hope	0	2	0	1	0	0	8	1	1	7	1		21	8	19
Total	6	6	0	3	11	4	15	9	7	18	3		82	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	14	11	8	7	2	3	7		101	83	13
Devereux	17	22	18	5	8	9	8	1	16	0	1		105	82	16
GCCC	12	10	23	8	9	7	18	7	7	2	2		105	89	44
One Hope	14	7	8	6	10	0	0	10	0	3	0		58	52	23
Total	56	54	58	31	41	27	34	25	25	8	10		369	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0		1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0		2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0		1	29	0
One Hope	30	42	14	24	38	29	22	24	40	24	17		304	217	277
Total	30	44	16	24	38	29	22	24	40	24	17		308	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	2	3	0	0		16	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	1		16	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0		4	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0		4	9	10
Total	4	12	3	0	3	3	8	3	3	0	1		40	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

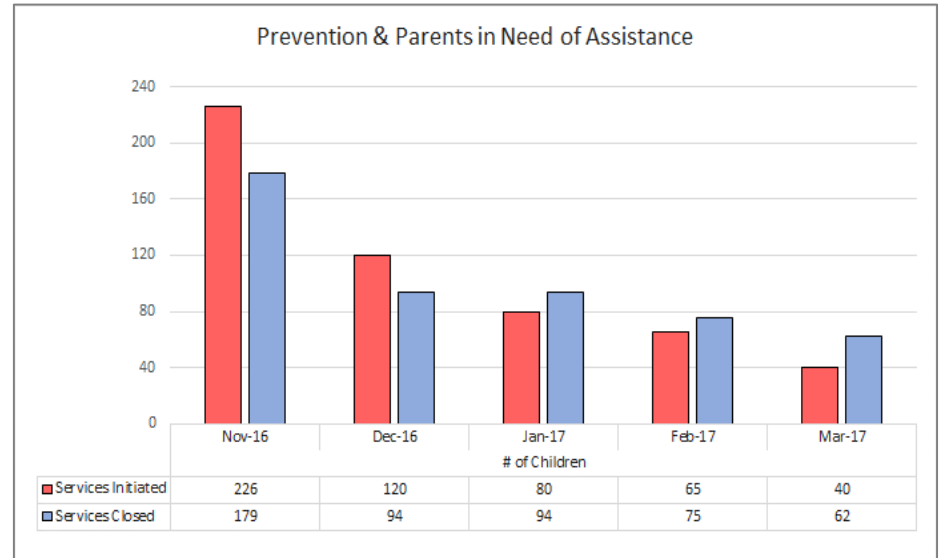
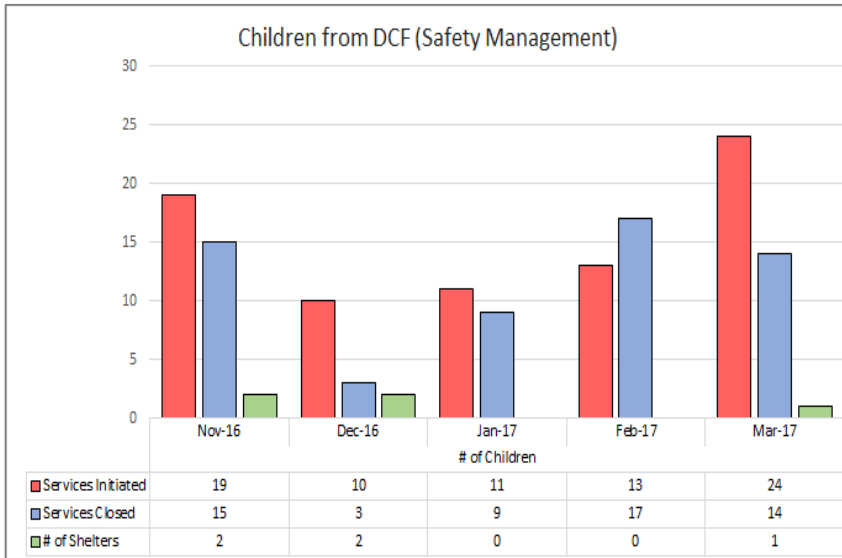
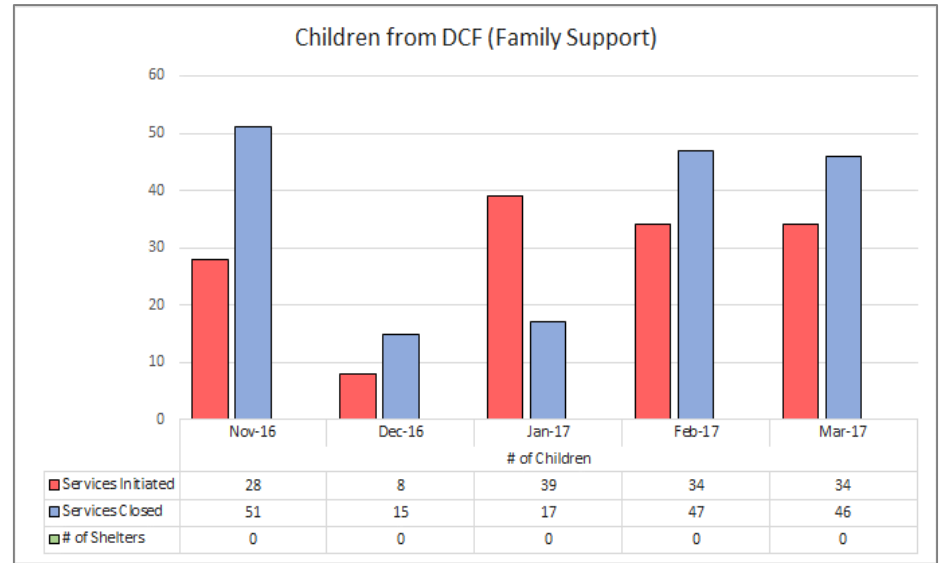




Neighbor to Family – Weekly & Monthly Census

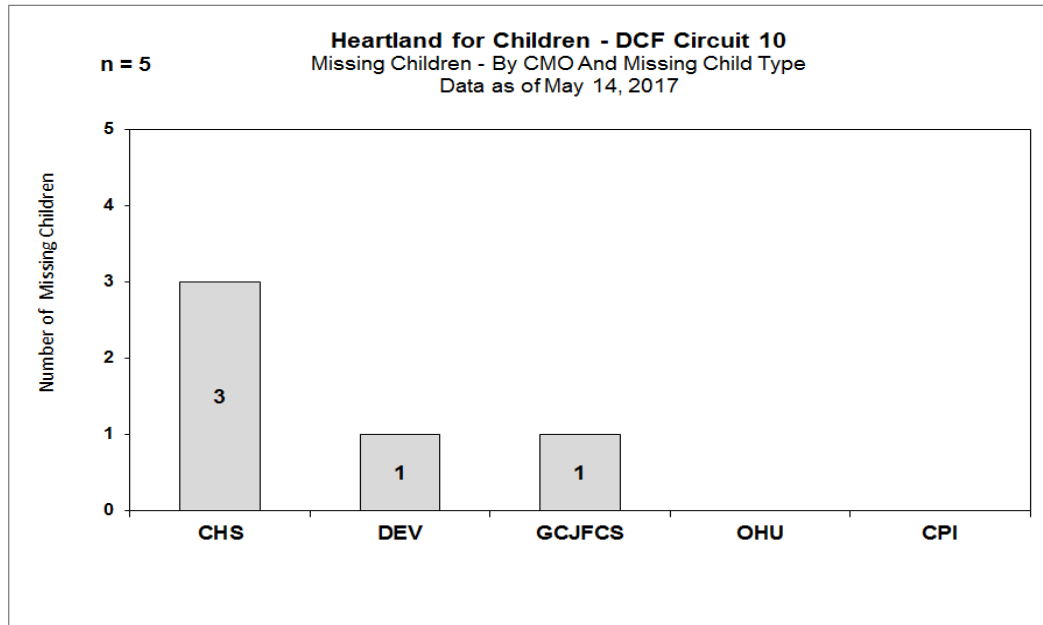
Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers						
Weekly Data 05/08/17 through 05/14/17						
Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	4	9	2	1	2	0
CPI- Family Support Services	32	95	4	6	13	3
Specialized - Family Support Services	9	25	0	1	0	0
Prevention - Community Referral	31	80	5	9	-	-
Special Conditions Report	6	8	3	4	-	-
Nurturing Parent	32	64	6	3	-	-



Missing Children

Number of Missing Youth as of Reporting Date



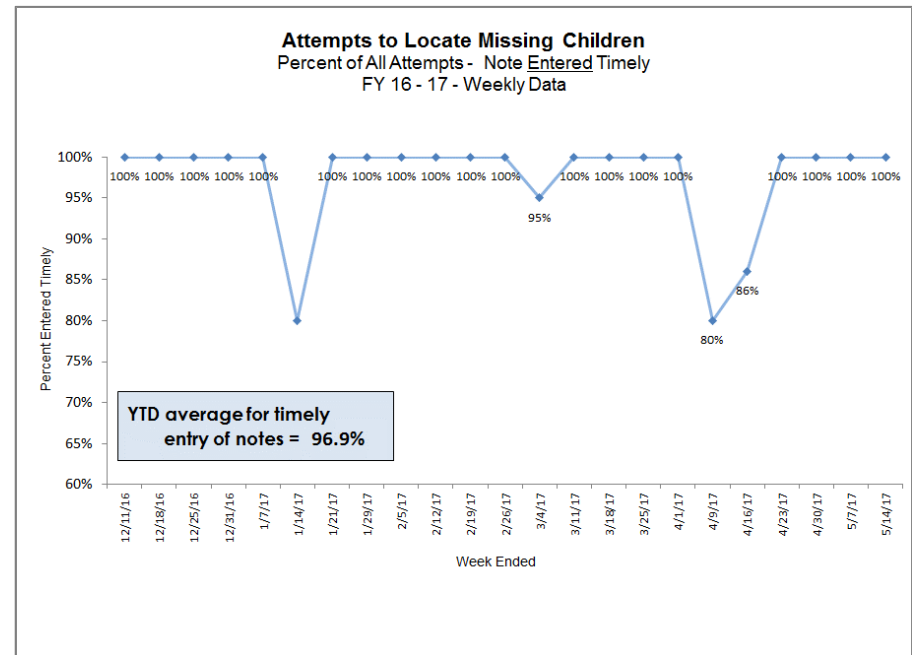
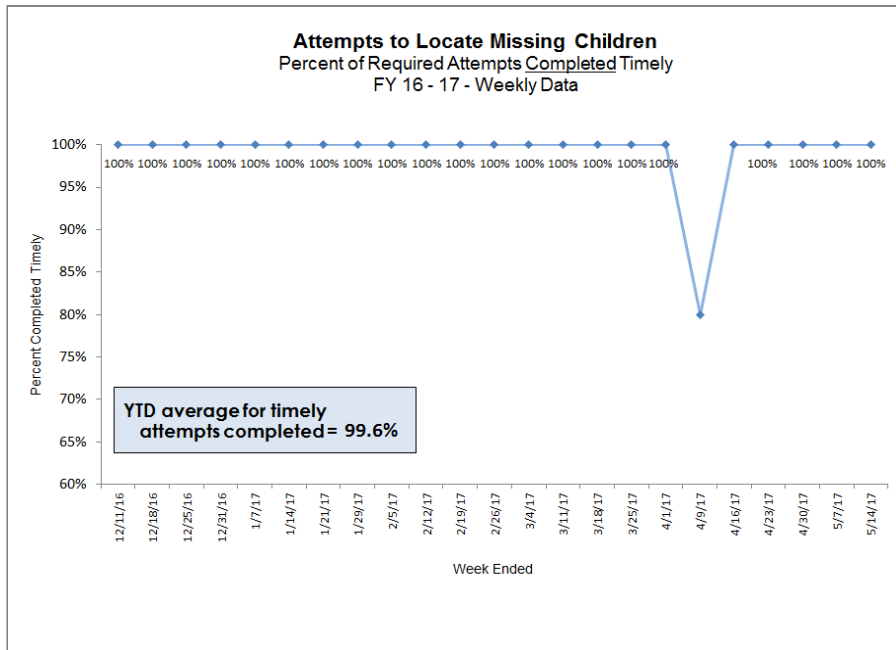
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
M/End Feb 2017	5	1	2	1	1	0	23	19		87%	3	
M/End Mar 2017	5	2	3	0	0	0	23	31		96%	1	
M/End Apr 2017	4	3	1	0	0	0	25	27		100%	0	
5/7/2017	5	3	1	1	0	0	4	3	100%	100%	0	
5/14/2017	5	3	1	1	0	0	16	18	100%	100%	0	



Missing Children – Attempts to Locate

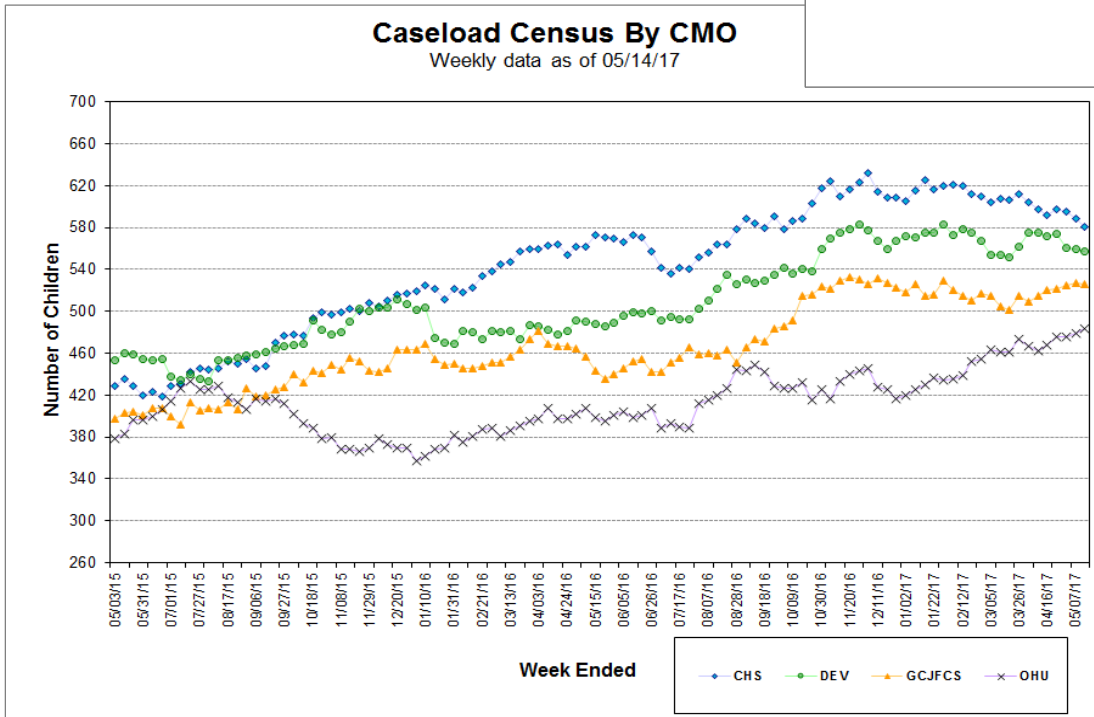
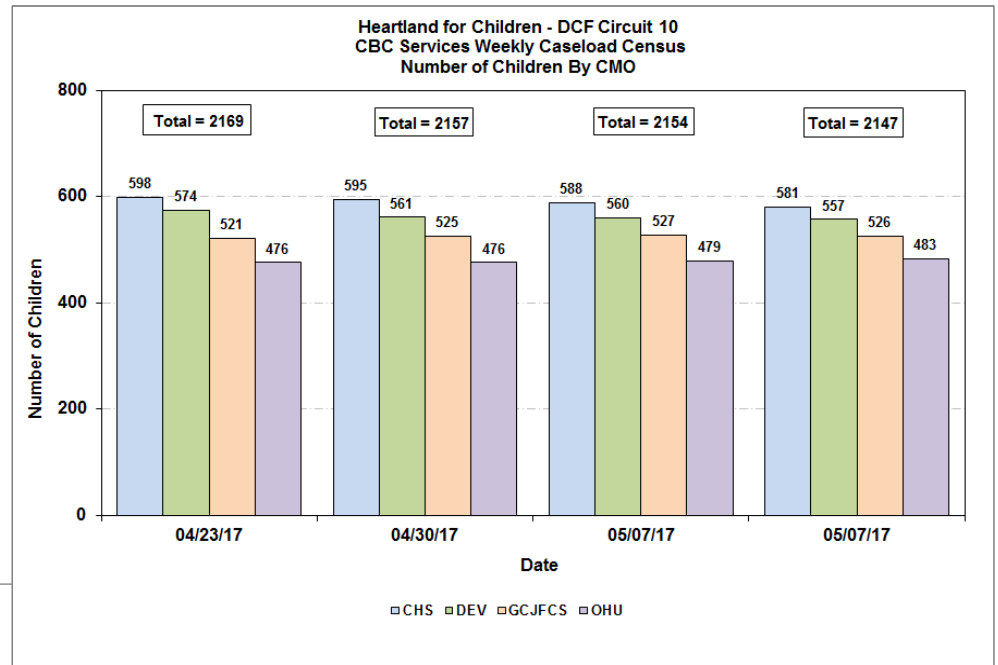
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate Week of 05/07/2017 through 05/13/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	3	3	3	100%	3	0	3	100%
DEV	1	1	1	100%	1	0	1	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	5	5	5	100%	5	0	5	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization

Data as of 05/14/2017

Caseload of 1-5 Children		
CMO	Case Workers	# Children
DEV	Hampton, Sharday	5
CHS	Lott, Carmen	5
OHU	Cruz, Michelle	4
DEV	Novembre, Eugenie	3
CHS	Beltz, Nicole	2
GCJFCS	Sangster, Kathleen	2
CHS	Alexander, Bethany	1
GCJFCS	Helmick, Kimberly	1

Caseload of 6-15 Children		
CMO	Case Worker	# Children
CHS	Raines, Todd	14
OHU	Garza, Krystal	13
CHS	Livesay, Elizabeth	13
DEV	Brown, Candace	12
OHU	Harkins, Brandon	12
CHS	Blake, Shakimah	11
DEV	Gilberry, Yolanda	11
OHU	Huffman, Jackie	11
OHU	Meinke, Danielle	11
CHS	Parrish, Elizabeth	10
DEV	Stoudemire, Ledesha	10
CHS	Wilson, Hellanor	10
OHU	Pulsifer, Angela	9
CHS	Dankowski, Jennifer	8
GCJFCS	Flinn, Joanne	8
CHS	Gilmore, Devonta	8
DEV	Herrera, Arline	8
OHU	Farris, Blair	6

Caseload of 16-24 Children		
CMO	Case Worker	# Children
OHU	Colladay, Diana	24
OHU	Pittard, Deangelo	24
OHU	Simmons, Shannon	24
DEV	Daniels, Audrey	23
OHU	Fleurival, Marie	23
CHS	Rutledge, Jaucady	23
OHU	Frazier, Ernestine	22
CHS	Friday, Michelle	22
OHU	Gay, Tony	22
CHS	Wilson, Lauren	22
DEV	Collins, Sara	21
OHU	Distler, Rebecca	21
OHU	Fay, Ashley	21
DEV	Pierrissaint, Walner	21
DEV	Bowker, Cynthia	20
GCJFCS	Brathwaite, Lakesha	20
GCJFCS	Gorman, Felton	20
OHU	Sherwood, Drake	20
DEV	Pyles, Lisa	19
GCJFCS	Thompkins, Eureka	19
OHU	Cleveland, Tammy	18
OHU	Freeman, Bonita	18
DEV	Kollment, Florian	18
GCJFCS	Coleman, Christopher	17
OHU	Land, Amanda	17
OHU	Baldwin, Chenoa	16
DEV	Hawkins, Gardner	16
CHS	Sackett, Brandi	16
OHU	Sipos, Barbara	16
OHU	Tucker, Theron	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
GCJFCS	Bennett, Hannah	29
DEV	Curtis, Stephanie	29
GCJFCS	Edwards, Sara	29
GCJFCS	King, Lora	29
OHU	Mattison-Reid, Sharon	29
DEV	Rossey-Arroyo, Sheila	29
OHU	Tucker, Raymona	29
CHS	Ervin, Chuana	28
CHS	Hiers, Katherine	28
GCJFCS	Butterfield, Samantha	27
CHS	Nettles, Markisha	27
CHS	Mills, Clyatt	26
DEV	Pressley, Dante	26
OHU	Wynn, Christina	26
DEV	Bartle, Julie	25
DEV	Hollo, Kaitlin	25

Caseload of 30+ Children		
CMO	Case Worker	# Children
DEV	Moffitt, Sarah	38
CHS	Ware, Christina	38
CHS	Washington, Chastity	38
DEV	Riley, Tinisha	37
GCJFCS	Davis, Tiffany	36
CHS	Dehaney, Shanice	36
CHS	Simmons, Vereuch	36
CHS	Bjorklund, Kaitlyn	35
GCJFCS	Ottesen, Jesse	35
GCJFCS	Allphin, Cris	34
DEV	Butler, Kiara	34
GCJFCS	Perry, Lakezia	34
CHS	Duey, Deborah	33
DEV	Escalera, Karina	33
DEV	Gadson, Berlendah	33
GCJFCS	Yates, Michelle	33
GCJFCS	Williams, Medericka	32
OHU	Gonzalez, Jesus	31
CHS	Larson, Brianna	31
DEV	Parker, Christopher	31
GCJFCS	Sirard, Jodi	31
DEV	Collins, Montel	30
CHS	Huggins, Ebonye	30
GCJFCS	Mcgough, Charity	30
GCJFCS	Montoya, Maria	30
CHS	Saitta, Alexis	30
GCJFCS	Velez, Jose	30



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 05/14/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	5	4	4	9	22	26.4
DEV	2	4	7	5	7	25	22.3
GCJFCS	2	1	3	4	10	20	26.3
OHU	1	6	15	3	1	26	18.6
# of Case Managers	5	16	29	16	27	93	23.1

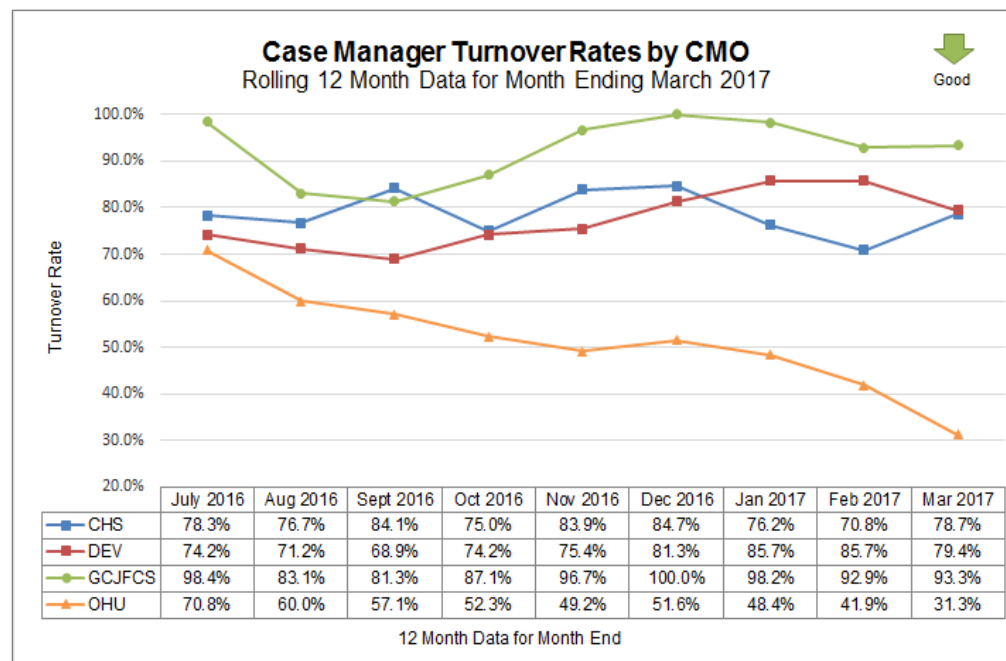
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	22	5	22.7%
DEV	25	6	24.0%
GCJFCS	20	3	15.0%
OHU	26	7	26.9%
HFC	93	21	22.6%

* Data Excludes Supervisor Count

Case Management Organization Turnover

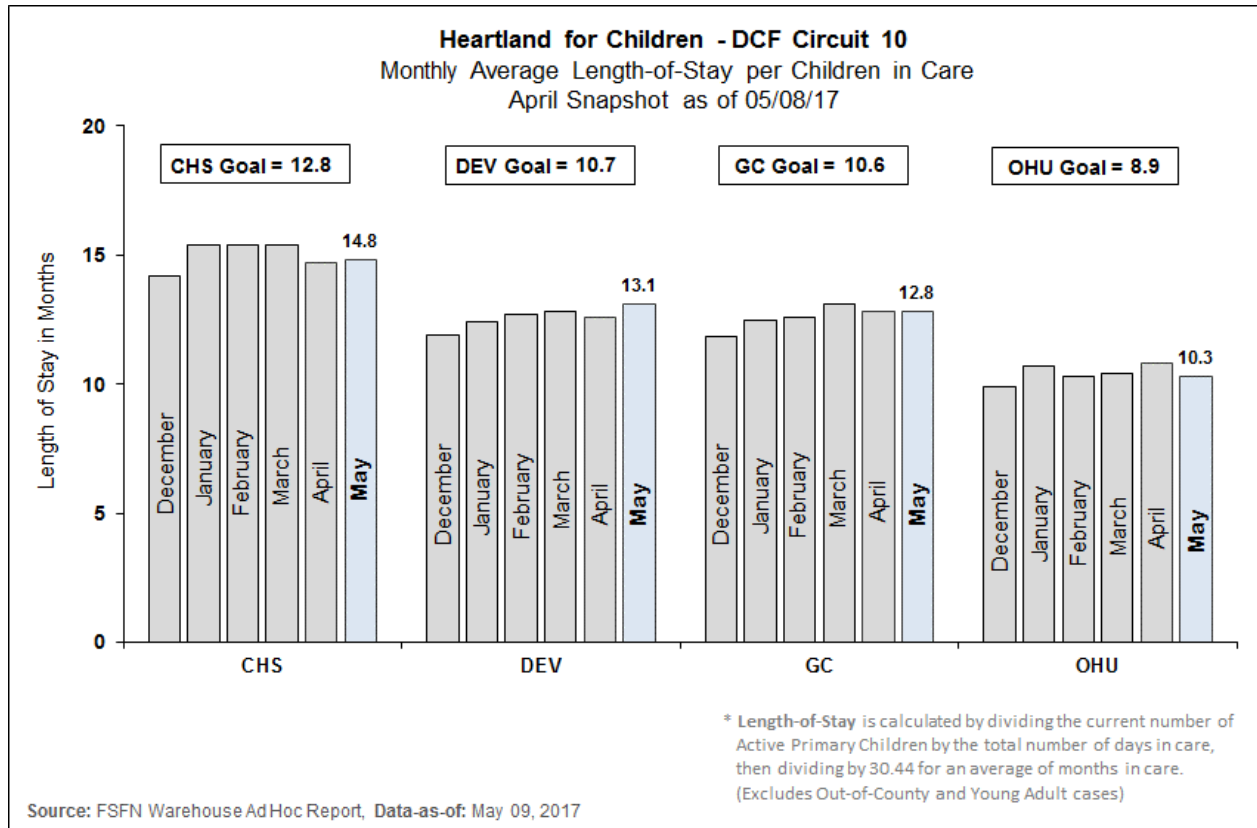
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended March 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	78.7%	23.5%
DEV	79.4%	37.5%
GCJFCS	93.3%	12.5%
OHU	31.3%	20.0%



Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 05/08/17



10% Reduction in Overall Caseload Length-of-Stay within 6 Months								
Monthly Average Length-of-Stay as of 05/08/17								
CMO	Dec	Jan	Feb	Mar	Apr	May	10%	6 Mth Goal
CHS	14.2	15.4	15.4	15.4	14.7	14.8	1.42	12.8
DEV	11.9	12.4	12.7	12.8	12.6	13.1	1.19	10.7
GC	11.8	12.5	12.6	13.1	12.8	12.8	1.18	10.6
OHU	9.9	10.7	10.3	10.4	10.8	10.3	0.99	8.9



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts made in the month of May 2017 by CMO FSFN Data as of 05/14/17		
AGENCY	Mom % Completed	Dad % Completed
CHS	23.83%	15.44%
DEV	22.95%	16.82%
GCJFCS	38.66%	21.79%
OHU	26.32%	8.11%
HFC	28.55%	17.37%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed April 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	263	181	68.8%	155	89	57.4%	63.1% ★
DEV	194	140	72.2%	110	51	46.4%	59.3%
GCCC	245	188	76.7%	163	85	52.1%	64.4% ★
OHU	76	56	73.7%	38	18	47.4%	60.5% ★
TOTAL	778	565	72.6%	466	243	52.1%	62.4%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 05/09/17</i>							



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 05/14/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	398	99.5%	98.5%	90.4%	99.2%	96.1%
DEV	343	100.0%	98.3%	90.3%	98.5%	95.7%
GCJFCS	373	100.0%	98.7%	93.6%	98.9%	97.1%
OHU	144	100.0%	94.4%	92.9%	95.1%	94.2%
HFC	1258	99.8%	98.0%	91.7%	98.5%	96.1%

Source: "FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 05/14/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	2	6	23	3
DEV	0	6	18	5
GCJFCS	0	5	16	4
OHU	0	8	6	7
Total	2	25	63	19

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 4/30/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	862	100.0%	99.0%	97.2%	99.8%	98.7%
Families First Network	1361	99.8%	97.0%	93.2%	90.2%	93.5%
Community Partnership for Children	1141	99.9%	94.2%	80.5%	96.6%	90.4%
Family Integrity Program	188	99.5%	97.3%	89.7%	95.2%	94.1%
Family Support Services of North Fla	899	100.0%	98.4%	95.6%	97.3%	97.1%
Kids First of Florida, Inc.	280	100.0%	96.8%	90.8%	96.4%	94.7%
Partnership for Strong Families	896	100.0%	98.8%	95.6%	99.4%	97.9%
Brevard Family Partnership	721	99.4%	98.2%	97.9%	95.3%	97.1%
CBC of Central Florida	1267	100.0%	96.8%	97.5%	98.4%	97.6%
CBC of Central Florida (Seminole)	385	99.7%	96.1%	96.2%	96.1%	96.1%
Heartland for Children	1260	99.8%	99.0%	93.4%	99.4%	97.3%
Kids Central, Inc.	1563	99.9%	94.1%	92.0%	99.0%	95.0%
Childrens Network of SW Florida	1515	99.7%	90.9%	94.3%	96.6%	93.9%
Eckerd Community Alternatives	2037	99.9%	99.3%	96.6%	89.1%	95.0%
Eckerd Community Hillsborough	2364	100.0%	98.6%	96.6%	63.9%	86.4%
Sarasota Y/Safe Children Coalition	1059	99.9%	90.8%	56.7%	99.5%	82.4%
ChildNet-Broward	2212	100.0%	94.0%	89.1%	96.3%	93.1%
ChildNet-Palm Beach	1023	100.0%	97.1%	89.0%	99.9%	95.3%
Devereux CBC	575	99.8%	96.0%	93.6%	96.2%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1884	99.9%	97.6%	94.8%	96.6%	96.3%
Statewide	23492	99.9%	96.4%	92.0%	93.1%	93.8%
HFC Rank in Category			2nd	12th	4th	4th

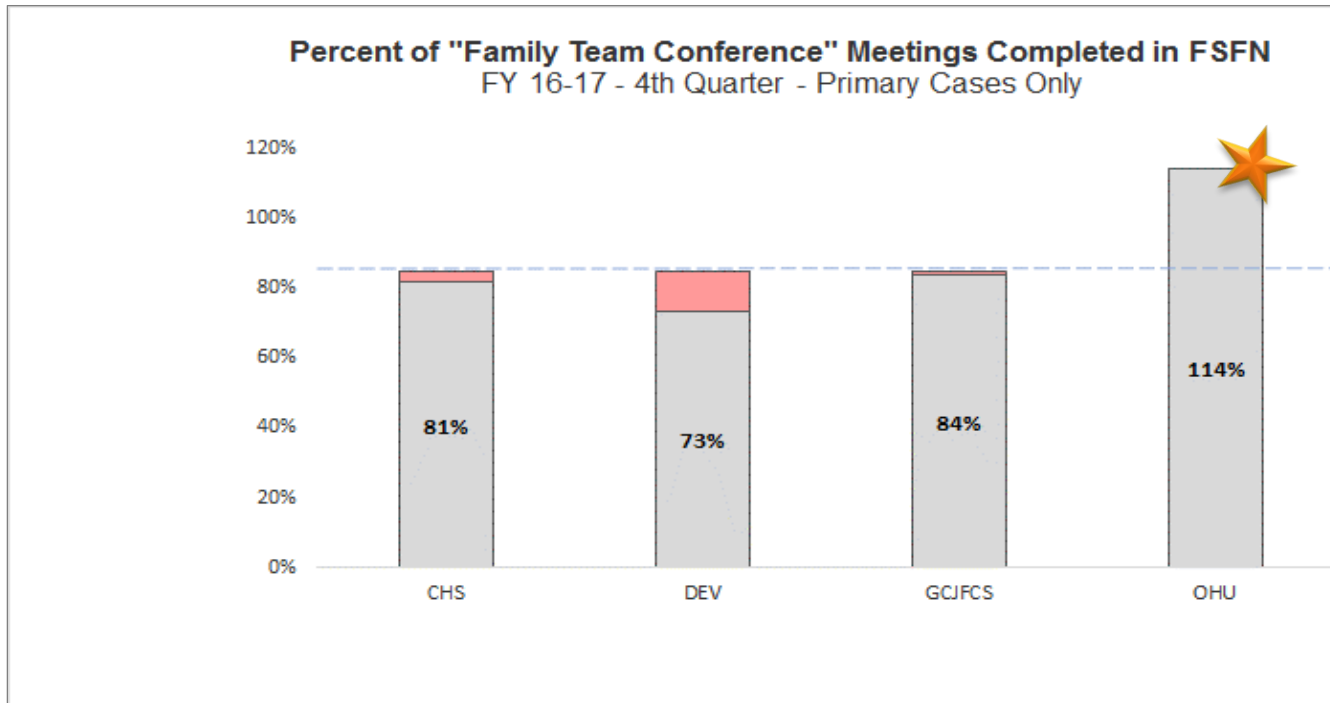


Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 4th Qtr Target: **85%**

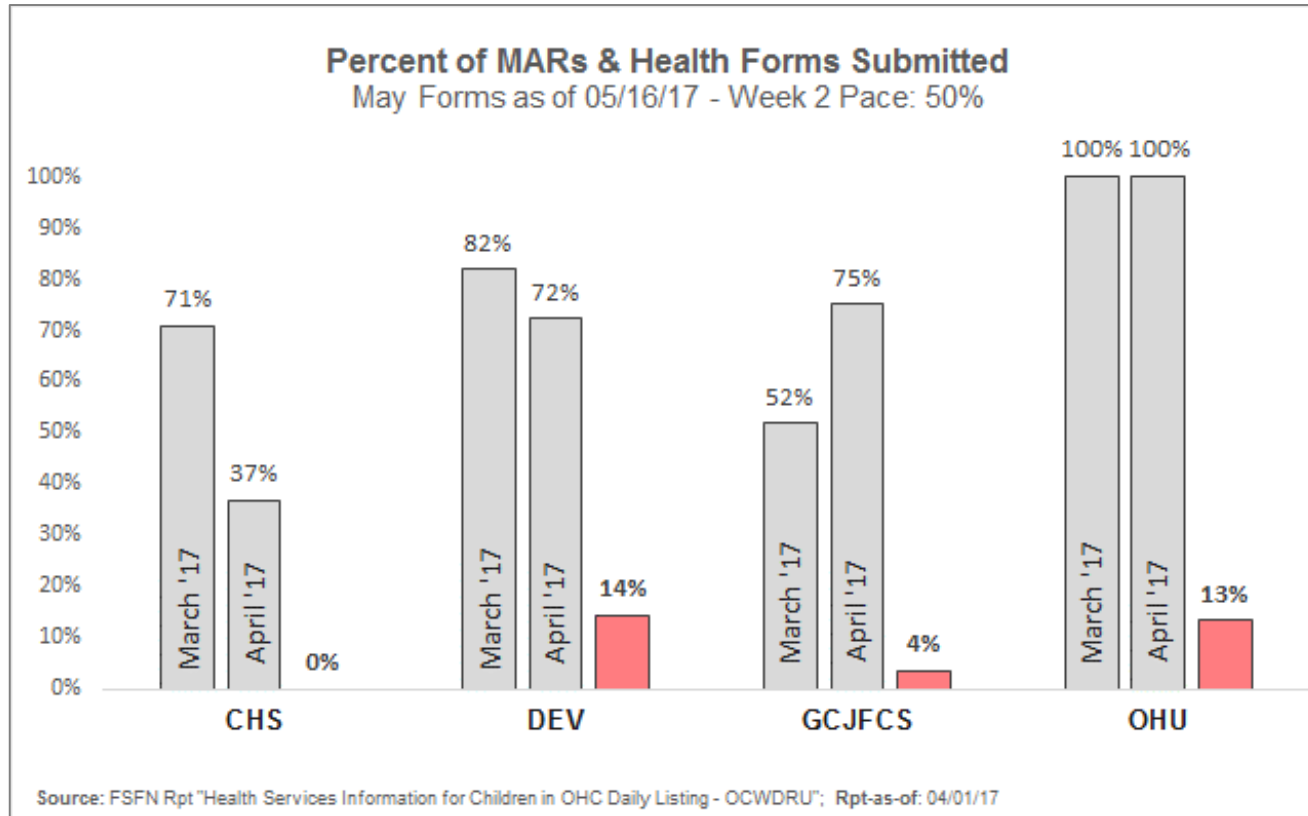
Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 05/14/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 4th Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	4th Qtr Caseload	FYD Percentage
CHS	15%	11%	13%	3%	119	105	9	275	81%
DEV	5%	9%	10%	5%	132	64	30	267	73%
GCJFCS	13%	9%	16%	5%	117	87	3	244	84%
OHU	20%	11%	15%	8%	66	47	0	99	114%
Grand Total	53%	40%	54%	22%	434	303	42	885	88%

Source : FSN Ad Hoc - FTCs-as-of: 05/14/17; FSN CARS - Caseload 3rd Qtr-as-of: 04/09/17



Medication Administration Records and Health Management Forms – May 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List				
Data as of 05/14/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		9	11	20
DEV		3	4	7
GCJFCS		3	7	10
OHU		1	2	3
CPI	3	19	21	43
NTF			2	2
Grand Total	3	35	47	85

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	4/9/2017	4/16/2017	4/23/2017	4/30/2017	5/7/2017	5/14/2017
CHS	16	14	8	16	15	20
DEV	13	12	5	14	3	7
GCJFCS	6	5	13	3	6	10
OHU	9	14	7	4	2	3
CPI	16	7	13	25	25	43
NTF	15	3		1	0	2
SCARF	3			0	0	0
District Total	78	55	55	63	51	85

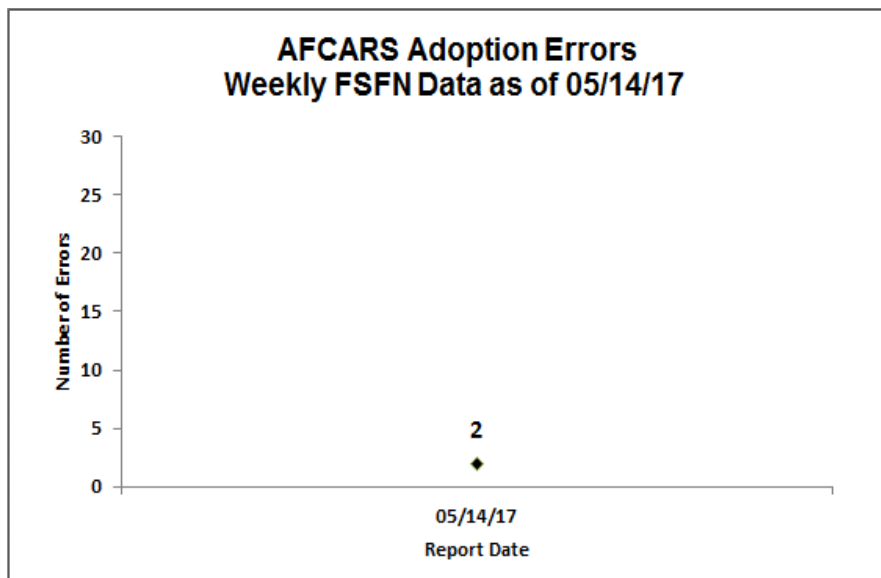
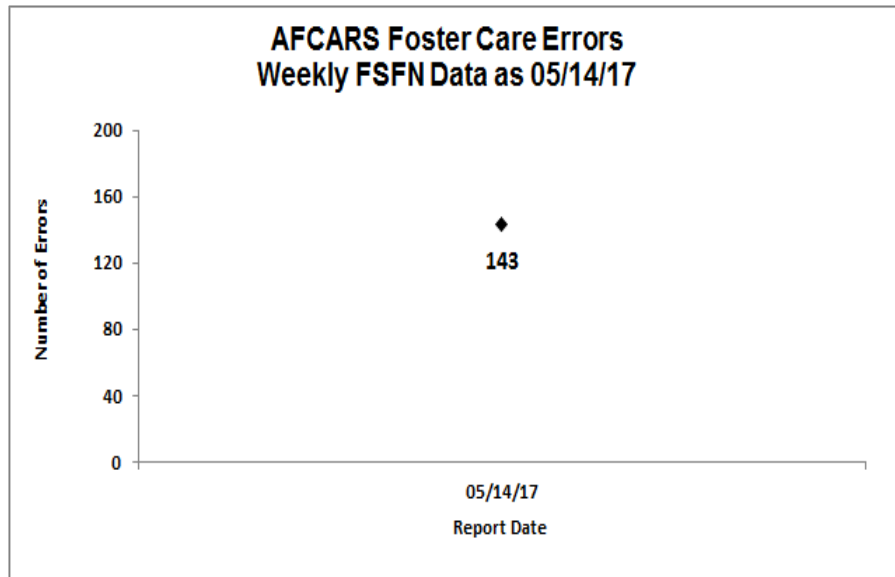


Data Exceptions: AFCARS

Data for Reporting Period - 04/01/17 – 09/30/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS		4	31		2	37
DEV		5	37		4	46
GCJFCS		3	30		5	38
OHU			10		1	11
CPI		7		4		11
Total	0	19	108	4	12	143

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 05/14/17



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					2	2
Total	0	0	0	0	2	2

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 05/14/17



Family Functioning Assessment – Methodology Cases

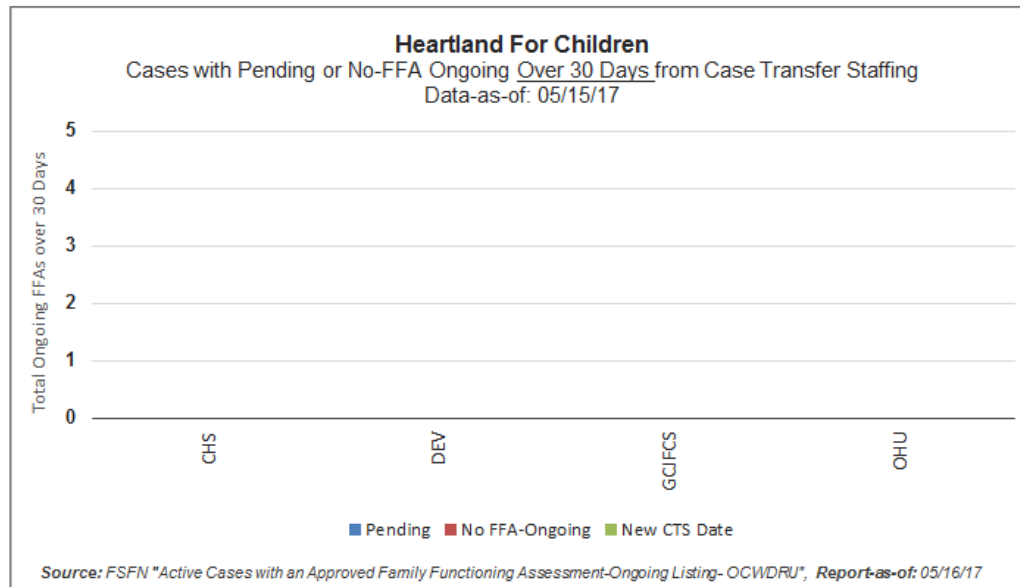
Timeliness of FFA “Approval” on Methodology Cases

CMO Contract Measure 11 – 4th Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 05/15/17				
Agency	No FFA	Pending	Approved	Total
CHS	7	5	276	288
DEV	2	4	271	277
GCJFCS	2	4	251	257
OHU	0	7	103	110
Total	11	20	901	932

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 05/15/17			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	15	16	93.8%
DEV	28	29	96.6% ★
GCJFCS	22	25	88.0%
OHU	12	12	100.0% ★
HFC TOTAL	77	82	93.9%

FY 16-17 Target = 95% and above.



My Services & Independent Living Surveys

Percent of Surveys Received for Ages 13-17 & 18-22 – Data as of: 5/15/17

My Services Survey – Independent Living Survey				
<u>Ages 13-17</u>				
Due Date for Completion is 6/17/2017				
CMO	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed
CHS	74		41	55%
DEV	54		7	13%
GCJFCS	61	3		5%
OHU	26			0%
DCF CPI	3	1		33%
Total	218	4	48	24%

My Services Survey – Independent Living Survey				
<u>Ages 18-22</u>				
Due Date for Completion is 6/17/2017				
CMO	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed
CHS	25	1	2	12%
DEV	19			0%
GCJFCS	13	2		15%
OHU	6			0%
HFC				-
Total	63	3	2	8%



From the moment of our birth, our relationships are embodied in responsive faces, gestures, and touch.....Trauma results in a breakdown of attuned physical synchrony. When you enter the waiting room of a PTSD clinic, you can immediately tell the patients from the staff by their frozen faces and collapsed (but simultaneously agitated) bodies. Unfortunately, many therapists ignore those physical communications and focus only on the words with which their patients communicate.

The Body Keeps the Score by Bessel Van Der Kolk, MD



RESOURCE NEWS FLASH... May 17, 2017

Safety Resources

Emergency Preparedness Night – On May 24th, join the Lakeland Flying Tigers and Polk County Emergency Management for a night of education, baseball and all-you-can-eat food at Publix Field at Joker Marchant Stadium. Throughout the night, members of the county's Community Emergency Response Teams will hand out materials to fans and answer any questions they may have about safety. In addition, fans will hear and watch public service announcements about emergency preparedness, answer trivia questions, play games and compete in contests about disaster education.

Community Events

Mother Daughter Picnic – A free mother/daughter event will be held on May 20th from 10:00am-1:00pm at the Wabash Community Center (1230 Southern Ave., Lakeland). Enjoy crafts, games, and lunch (first come, first served). For more info, call 863-284-4223.

Storybook Adventures – Come dressed as your favorite storybook character to Family Fundamental's 16th Birthday Bash! The free event will be held on May 29th from 10:00am-1:00pm. Enjoy fun hands-on activities, bounce houses, train rides, and a free book for every child.

Summer Camp Resources

Auburndale Summer Day Camp - Camp will be held June 12th – July 28th from 7:30am-5:30pm. Kid Quest is for students who have completed K-4th grade and Teen Extreme is for students who have completed 5th-7th. For more info, call 863-965-5545 or 863-965-6362.

Polk Museum of Art Summer Art Camp - Camp runs in 2-week sessions from June 12th – July 28th from 8:00am-5:00pm. Students (ages 7-13) may take up to 3 classes per day. The cost is based on the number of classes a student takes. For more

info, call 863-688-5423 or visit www.Polk-MuseumofArt.org/summer-camp-content.

Summer Fun at the Rec 2017 – The Winter Haven Recreational and Cultural Center (801 Ave T NE) is holding a camp for Kindergarten graduates to 13 years old (city residents only) from June 12th – August 4th. Discounts and scholarships are available. For more info, call 863-291-6666.

Discovery Camp 2017 – The City of Winter Haven is holding a camp at the Chain O' Lakes Complex (210 Cypress Gardens Blvd.) for Kindergarten graduates to 5th Grade from June 12th – August 4th. Discounts and scholarships are available for City residents. For more info, call Parks & Recreation at 863-291-6666.

Camp BLAST - The camp, run by the City of Lakeland Parks and Recreation Department, will be held at various city recreation facilities and schools from June 12th – July 28th for children completing kindergarten through 5th grades. For more info, call 863-834-3284.

Early Child Resources

Camp READY! – The Learning Resource Center of Polk County (LRC) offers kindergartners a summer opportunity to prepare for academic success with Camp READY! The camp is designed to build pre-reading and kindergarten-readiness skills through experiential learning centers that include art, music and movement, cooking, and reading-readiness. Rising and repeating kindergartners are invited to attend at one of 11 Polk County sites. Each camp will take place Monday through Friday from 8:30 a.m.-11:30 a.m. for four weeks. To register, please visit lrcpolk.com/programs/camp-ready or call the Learning Resource Center at 863-688-9477.

Caregiver Support Event

TLC Meeting – The next TLC (Tender Loving Caregivers) meeting will be held Thursday, May 18th at Grace Lutheran Church – Trinity Hall (327 Avenue B SE, Winter Haven) from 6:00-9:00 PM. A complimentary light dinner will be served. We look forward to seeing you! Child care cost is \$2.00 per child. This covers supervision and activities for children, 2-12 years. RSVP attendance and child care (include age and gender of each child) to cyndy.strickland@gmail.com. Please note TLC will not be meeting in June, July, or August. Visit the website at www.tlcfamilies.org.

Teen/Young Adult Resources

Teen Summer Challenge - Camp Fire Sunshine has an opportunity for teens entering the 6th-12th grade to earn community service hours starting June 5th through August 4th. There are many different service project opportunities and the chance to earn 4-8 hours per day. For more info about the challenge and other teen programs available during the summer, please contact MiKayla Schultzen at 863-688-5491 or MiKaylaS@campfire-sunshine.org.

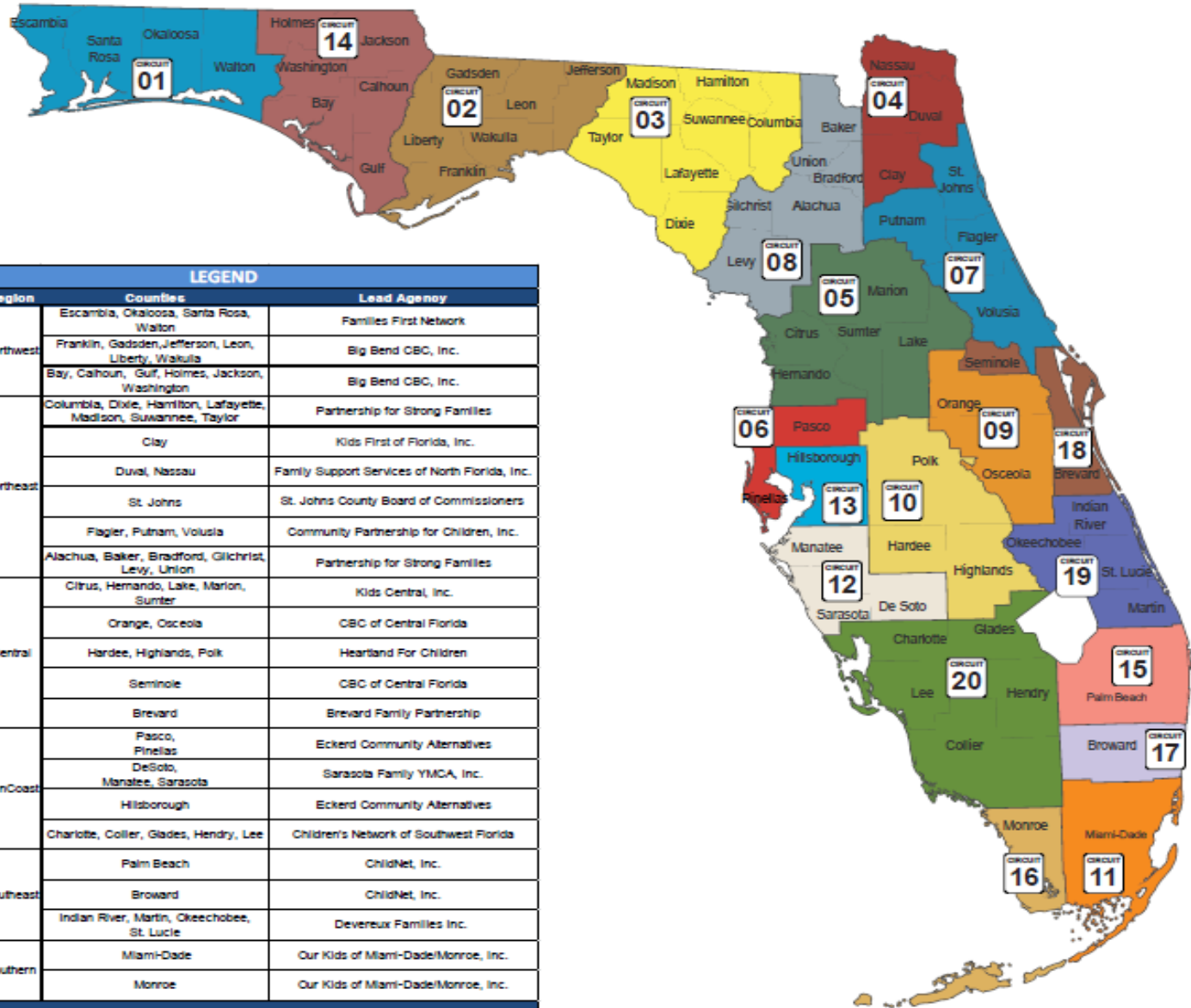
Youth Leadership Camp - The camp, run by the Lakeland Police Athletic League (PAL), will be held in June/July for youth ages 13-18. Activities include College Tours and Business Tours, Team Building, Life Skills, and much more. For more info, contact the PAL office at 863-834-2556.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Central	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southwest	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	Southeast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.