

Community Based Care: Hardee, Highlands & Polk Counties

### **CBC Performance and Quality Improvement Meeting**

Data for Week Ended Sunday, May 10, 2020

### **Conference Call Only**

Wednesday, May 13, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams



## **Community Based Care Lead Agency Scorecard** FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency		Sa	fety		Permanency				Well-Being			
Scorecard Performance Table  Measures	Rate of Abuse per     100,000 days while in     foster care.	Percent of children who are not neglected or abused during in- home services.	Children who are not neglected or abused after receiving services.	Children under supervision who are seen every 30 days.	Children exiting foster care to a permanent home within 12 months of entering care.	Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	6.06	93.7%	97.0%	99.9%	39.4%	47.9%	90.3%	2.85	97.2%	89.9%	83.0%	60.2%
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Safe Children Coali	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	7.59	95.07%	96.6%	99.3%	38.5%	53.2%	90.4%	4.48	96.0%	91.2%	87.9%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



### Scorecard Measure 4 - Children Seen / Not Seen - May Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 05/01/20 - 05/31/20									
Agency # of Children Not % of Children seen in 30 days seen timely									
CHS	7	99.72%							
DEV	0	100.00%							
OHU	12	99.60%							
Total 19 99.76%									
Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 05/10/20									

# of Children Not Seen, Month of May 2020							
# Not Seen Agency							
302	CHS						
396	DEV						
478	ОНИ						
25	CPI						
1201	Total						
Source: FSFN Rpt "Children seen /							
not seen daily listing"							
Data-as-of: 05/10/20							

### Scorecard Measure 4 - Children Seen / Not Seen – April Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 04/01/20 - 04/30/20										
Agency # of Children Not % of Children seen in 30 days seen timely										
CHS	3	99.98%								
DEV	0	100.00%								
OHU	1	99.98%								
Total 4 99.98%										
Source: "Childre	en Under Supervision Who Are	Seen Every Thirty Days -								

Report #1144" Data-as-of: 05/10/20

# of Children Not Seen, Month of April 2020								
# Not Seen	# Not Seen Agency							
	CHS							
	DEV							
	OHU							
	CPI							
0	Total							
Source: FSFN Rpt "Children seen /								
not seen daily listing"								
Data-as-of: 05/10/20								



#### Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target = 43.6%

Reunifications Entered into FSFN: Week of 05/04/20 thru 05/10/20										
Agency	Agency Timely Un-Timely Total									
CHS	1	2	3							
DEV	1	5	6							
OHU			0							
Total	2	7	9							

Scorecard Measure #5 - 07/01/18 to 06/30/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 4th Qtr as of 05/11/20										
Agency Permanency within 12 mths Total Children out-of-home care Reunification										
CHS	114	311	36.7%							
DEV	97	310	31.3%							
OHU	265	49.1%								
HFC Total	341	886	38.49%							

Scorecard Measure #6 - 07/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 4th Qtr as of 05/11/20 Permanency Total Children Percent Timely Agency within 12-23 mths LOS 12-23 mths Reunification CHS 49 114 43.0% 52 DEV 124 41.9% OHU 39 92 42.4% HFC Total 330 140 42.4%

Number of Children to Achieve SM05 Target - 18 Children

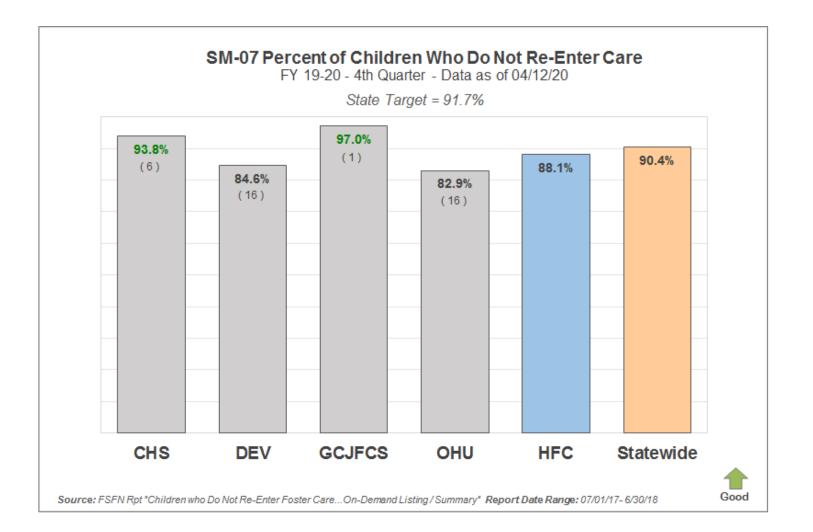
Number of Children to Achieve SM06 Target – 2 Children

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



### Scorecard Measure 7 – Children Who Do Not Re-Enter Care

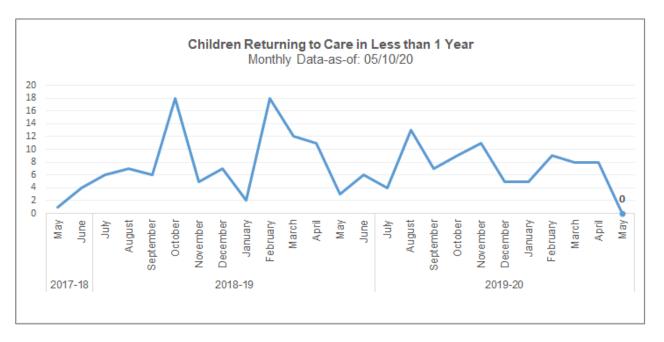
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.





### **Children Returning to Care**

Number of Children in a Removal Episode Who Have Had a Prior Removal



	Removal Episodes for Children with a Prior Removal Removals entered into FSFN between 05/04/20 - 05/10/20													
Current Agency	Current Removal Date	Prior Unit	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent						
CHS	5/2/2020	141035-GCCC	11/15/2016	1/19/2018	14	27	1.0 - 2.9 yrs	Y	73%					
CHS	5/2/2020	141035-GCCC	11/15/2016	1/19/2018	14	27	1.0 - 2.9 yrs	Y	74%					
DEV	5/1/2020	141827-DEV	4/1/2009	12/7/2009	8	124	> 5.0 yrs	N	•					
DEV	4/30/2020	141828-DEV	11/2/2017	4/12/2019	17	12	< 1.0 yr	Y	70%					
OHU	5/5/2020	142853-OHU-HARDEE	11/15/2017	1/23/2020	26	3	< 1.0 yr	Y	12%					
OHU	5/5/2020	142853-OHU-HARDEE	2/22/2017	1/23/2020	35	3	< 1.0 yr	Y	13%					

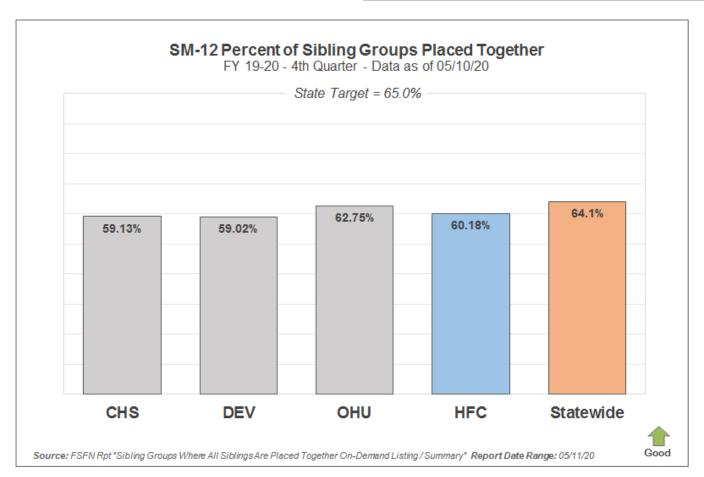
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 05/11/20



### **Scorecard Measure 12 – Separated Siblings**

Percentage of siblings groups in out-of-home care where all siblings are placed together.

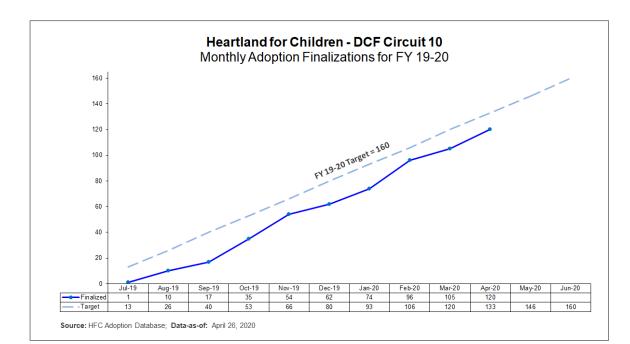
SM12 - Percent of Sibling Groups Placed Together											
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together								
CHS	68	115	59.13%								
DEV	72	122	59.02%								
OHU	64	102	62.75%								
HFC	204	339	60.18%								





### **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



### **Upcoming Finalization Dates**

May 20, 2020 May 27, 2020

23.8%

	Adoption Finalizations Credited to HFC 19-20 Fiscal Year-to-Date 05/10/20												
СМО	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths							
CHS	10	26	23	49	53.1%	23.1%							
DEV	7	27	29	56	48.2%	33.3%							
OHU	4	69	0	55	125.5%	20.3%							

38

160

76.3%

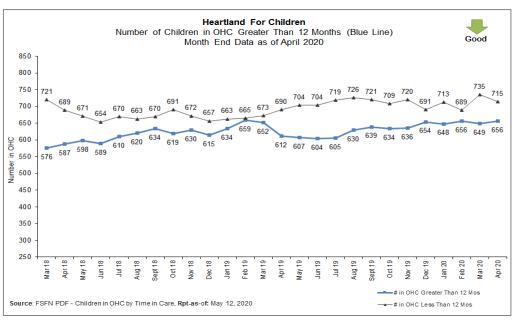
122

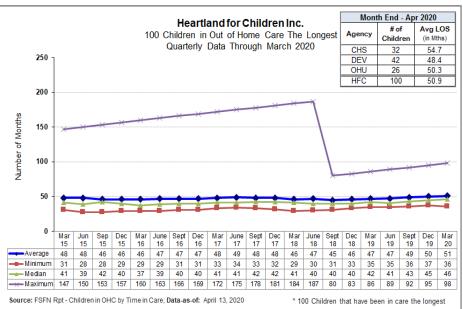


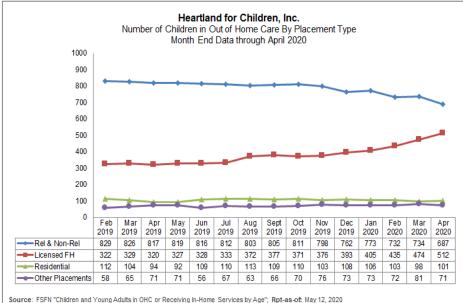
Total

21

### **Permanency for Children in Out of Home Care**

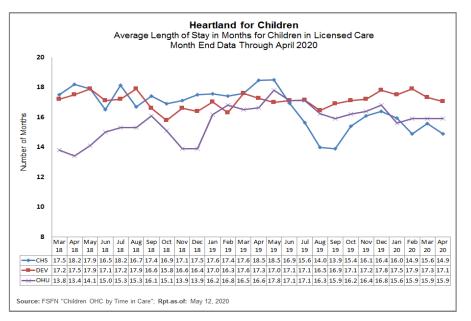


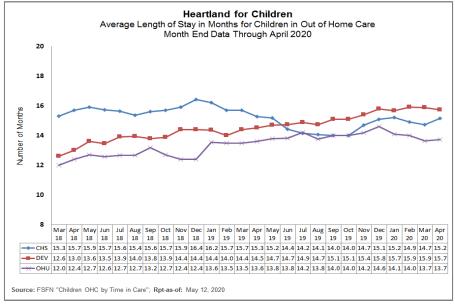


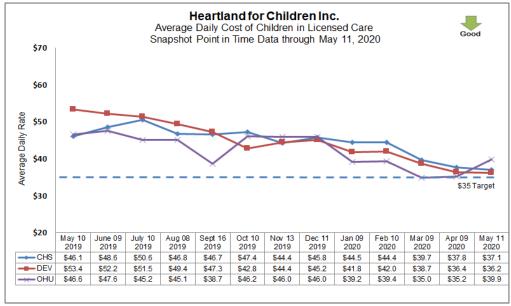




### Average Cost and Length of Stay for Children by Case Management Organization









# Children's Legal Services- Shelter Report CLS Weekly Shelter Report FY 2019-20 as of May 11, 2020

	CLS WEEKLY SHELTER REPORT - FY 2019-2020												
													19/20
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals
		1				Shelter							
Polk	32	45	19	26	22	27	31	29	35	35	11		312
Highlands	2	11	2	5	5	5	5	4	3	2	3		47
Hardee	1	1	0	3	0	3	1	1	2	0	0		12
Total	35	57	21	34	27	35	37	34	40	37	14		371
	# Children Removed												
Polk	51	88	31	59	41	58	62	59	56	56	28		589
Highlands	3	25	2	7	7	10	5	15	4	3	3		84
Hardee	2	2	0	7	0	6	3	1	2	0	0		23
Total	56	115	33	73	48	74	70	75	62	59	31		696
					otal Ch	ildren [	Denied	Shelter					
Polk	0	0	1	0	0	0	0	0	0	0	0		1
Highlands	0	0	0	0	0	0	0	0	0	0	0		0
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	0	1	0	0	0	0	0	0	0	0		1
				#	Childre	n Place	d with I	Relative	•				
Polk	21	61	21	39	28	42	39	39	23	38	12		363
Highlands	1	14	1	5	4	10	2	14	3	3	1		58
Hardee	1	1	0	3	0	5	0	1	2	0	0		13
Total	23	76	22	47	32	57	41	54	28	41	13		434
				# Ch	nildren l	Placed	with No	n Relat	ive				
Polk	13	10	5	3	4	6	14	7	14	11	2		89
Highlands	2	2	1	1	0	0	2	1	0	0	2		11
Hardee	0	0	0	4	0	0	0	0	0	0	0		4
Total	15	12	6	8	4	6	16	8	14	11	4		104
				# C	hildren	Placed	with Fi	ctive Ki	in				
Polk	0	3	0	1	0	0	3	2	1	0	0		10
Highlands	0	0	0	0	3	0	1	0	0	0	0		4
Hardee	0	0	0	0	0	0	0	0	0	0	0		0
Total	0	3	0	1	3	0	4	2	1	0	0		14
				# (	Children	Place	d in Fos	ter Car	е				
Polk	17	14	5	16	9	10	6	11	18	7	14		127
Highlands	0	10	0	1	0	0	0	0	1	0	0		12
Hardee	1	0	0	0	0	1	3	0	0	0	0		5
Total	18	24	5	17	9	11	9	11	19	7	14		144

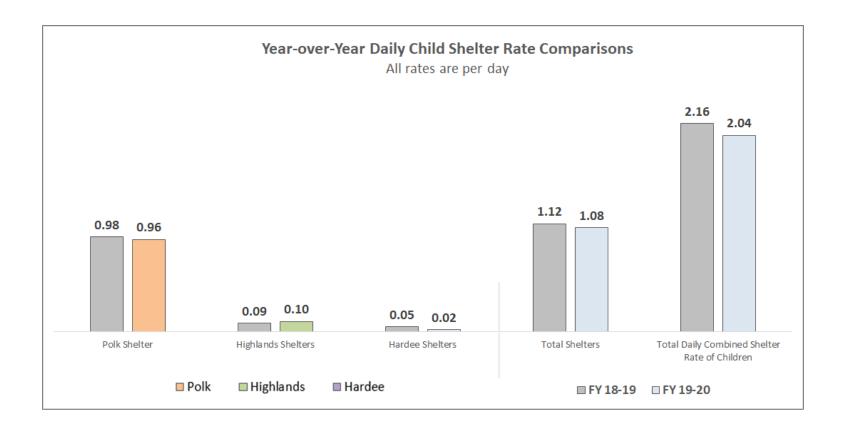
% of Children Sheltered Placed in Foster Care												
Data as of 05/11/2020												
Month	14-15	15-16	16-17	17-18	18-19	19-20						
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%						
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%						
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%						
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%						
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%						
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%						
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%						
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%						
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%						
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	11.9%						
May	27.5%	56.3%	27.4%	31.3%	20.8%	45.2%						
Jun	33.3%	41.0%	32.0%	25.5%	21.2%							
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.7%						

Shelter Count for the Week of May 05 - May 11, 2020								
Polk Highlands Hardee								
Shelters	8	3						
Children Removed	20	3						
Placed w/ a Relative	10	1						
Placed w/a Non-Rel	1	2						
Placed w/a Fictive Kin								
Placed in Foster Care	9							



### **Fiscal Year Shelter Rate Comparison**

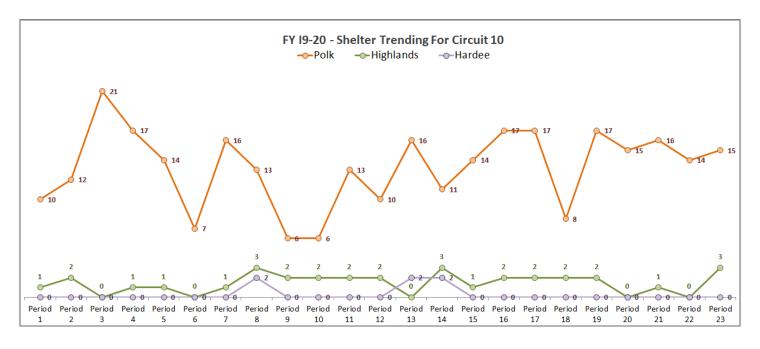
Daily Rate Comparison Year-over-Year (FY18-19 vs FY19-20) - Data as of 05/08/20

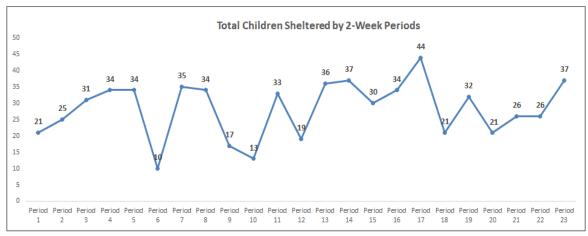




### **FY19-20 Shelter Trending for Circuit 10**

Trending by Two-Week Periods beginning July 01, 2019 - Data as of 05/08/20







### **Case Transfer Staffing Data**

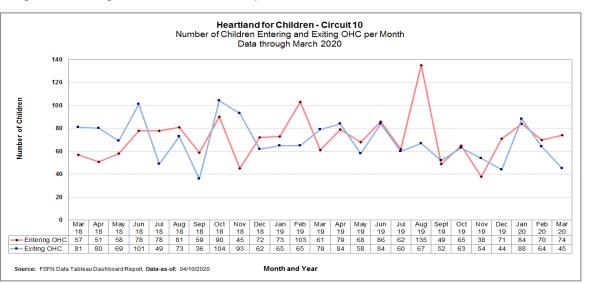
Case Transfer Data For Fiscal Year July 1, 2019 - June 30, 2020 - Data as of 05/11/20

			l	l			l			l			19-20	18-19	17-18
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals	Totals	Totals
Number of	Child	iren													
CHS	55	28	47	44	20	19	21	33	38	25	8		338	460	349
Devereux	38	48	23	42	21	35	41	36	43	42	12		381	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	24	2		162	196	253
One Hope	37	63	38	44	37	39	41	52	64	41	8		464	548	527
Total	152	153	125	142	95	110	110	131	165	132	30		1345	1686	1478
Out of Hor	Out of Home Care														
CHS	32	17	31	16	10	11	18	21	21	13	4		194	262	226
Devereux	20	28	12	34	9	17	28	21	24	19	9		221	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	13	0		77	116	164
One Hope	5	17	5	12	13	7	11	12	14	6	0		102	125	133
Total	66	68	56	73	37	38	63	57	72	51	13		594	794	741
In - Home	Judic	ial													
CHS	4	0	0	3	6	3	1	0	10	9	0		36	48	35
Devereux	2	5	1	2	1	7	4	6	5	1	0		34	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7	1		40	20	20
One Hope	2	2	1	0	0	0	0	0	0	3	0		8	11	24
Total	14	12	3	5	12	16	6	8	21	20	1		118	116	106

	JUL	AUG	SED	ост	NOV	DEC	JAN	FEB	MAD	APR	MAY	JUN	19-20	18-19	17-18
	JUL	AUG	SEF	001	NOV	DEC	JAIN	FEB	IVIAIN	AFK	IVIAT	JUN	Totals	Totals	Totals
Non-Judic	ial In	- Hom	e Ser	vices											
CHS	17	6	14	16	3	0	0	7	2	2	4		71	110	48
Devereux	11	13	7	4	6	9	6	3	13	19	2		93	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	4	1		30	52	44
One Hope	0	1	5	3	2	0	0	6	9	2	0		28	41	49
Total	30	23	33	24	16	12	6	20	24	27	7		222	296	207
OCS / ICP	OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0	0	0	0	0		0	0	2
Devereux	0	0	0	0	0	0	0	0	0	0	0		0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0	0		0	0	0
One Hope	30	42	27	32	21	31	25	33	38	30	8		317	363	313
Total	30	42	27	32	21	31	25	33	38	30	8		317	363	315
Reinstater	ment (	of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)				
CHS	0	0	0	2	0	2	0	3	1	0	0		8	12	17
Devereux	1	0	1	0	3	2	0	3	0	0	0		10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0	0		8	2	10
One Hope	0	0	0	0	0	0	0	0	0	0	0		0	7	2
Total	6	0	1	2	3	6	0	7	1	0	0		26	62	47

### **Children Entering & Exiting Care**

Number of Children Entering and Exiting Out-of-Home Care per Month







### **Neighbor to Family – Weekly & Monthly Census**

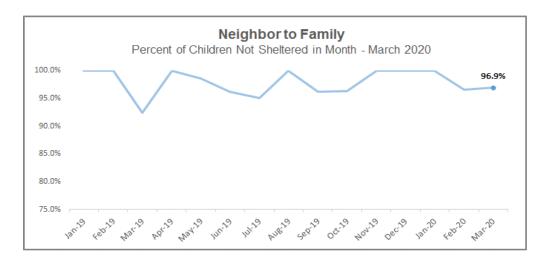
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: 94.4%

"very pleased with the time and effort that was provided and how involved NTF was."

- NTF Satisfaction Survey

Neighbor To Family - Weekly Census Numbers Weekly Data 05/05/20 through 05/11/20									
Referral Type	Number of Families	Number of Children							
CPI - Safety Management	1	4							
CPI - Family Support	26	66							
Specialized - Family Support	11	26							
Prevention - Comm. Referral	22	38							
Special Conditions Report	4	10							
Nurturing Parenting	30	80							
NTF - Total Services	94	224							

_	NTF - Housing Resource Numbers  Data since Inception to 05/11/20								
Referral Agency	Referrals								
Children's Home Society (CHS)	25								
Devereux (DEV)	10								
One Hope United (OHU)	3								
Neighbor To Family (NTF)	5								
Total Housing Referrals	43								

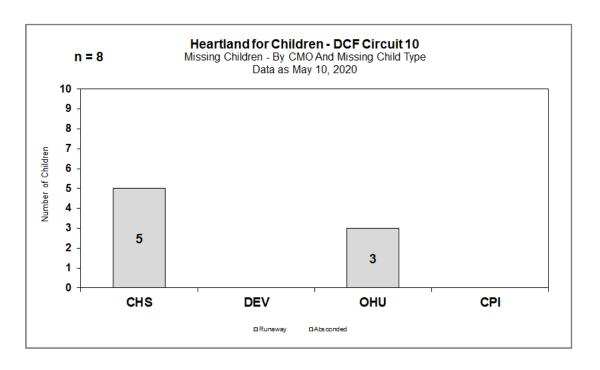


Referral Status and Housing Results								
Referrals - Active	11							
Referrals - Closed	32							
Total Families Housed	6 Families							
Total Children Housed	20 Children							



### **Missing Children**

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

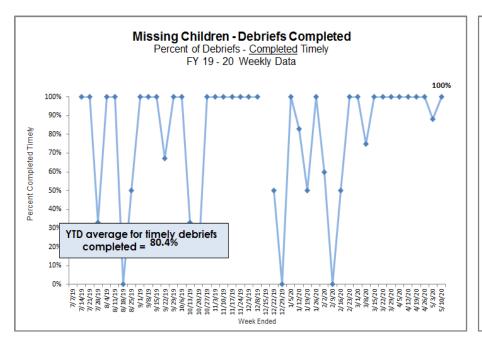


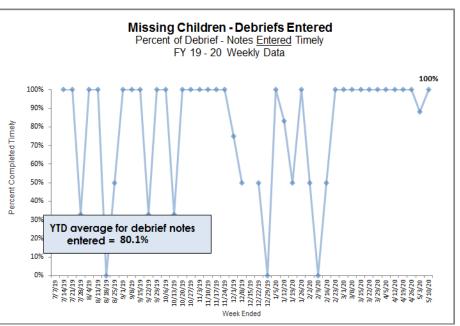
	Circuit 10 - Weekly Missing Children Report  Number of Missing Youth as of Reporting Date									
Reporting Date	Total Missing Total New Timely Reporting Timely Reporting Timely Reporting Total Agency Reporting Date Children Episodes Compliance Compliance Misses Recoveries Responsible  Week to Date Month to Date Week to Date Month to Date Week to Date									
Jan 2020 (m/end)	-	24	-	100%	-	17	-			
Feb 2020 (m/end)	-	18	-	83%	-	22	-			
Mar 2020 (m/end)	-	25	-	100%	-	17				
Apr 2020 (m/end)	-	33	-	100%	-	33	-			
5/4/2020	10	6	80%	80%	1	2	CPI			
5/10/2020	8	14	100%	93%	0	12				



### **Missing Children – Debriefs**

HFC - Required Debriefs Completed and Note Entry Timeliness





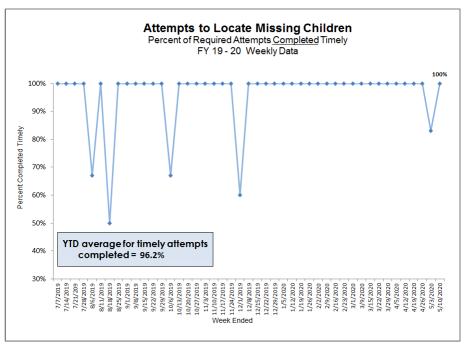
	Missing Children - Debriefs Week of 05/04/2020 through 05/10/2020									
Agency	Agency Debriefs Required Completed Percentage Notes Voluntarily Entered Debriefs entered Required Completed Timely Completed Timely Required Completed Timely Within 24 hours									
CHS	3	3	3	100%	3		3	100%		
DEV				-				-		
OHU	2	2	2	100%	2		2	100%		
PI	1	1	1	-	1		1	-		
Total	6	6	6	100%	6	0	6	100%		

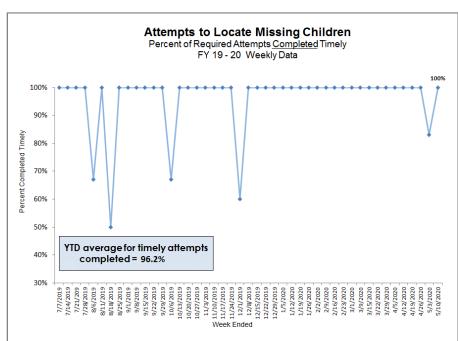


### Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

	Attempts to Locate  Week of 5/04/2020 through 05/10/2020									
Agency	Agency Required Required Completed Completed Timely Required Notes Percentage Required Completed Timely Required Required Completed Timely Required Completed Timely Required Completed Timely Required Notes Entered Attempts to Locate notes entered within 24 hours									
CHS	2	2	2	100%	2	1	3	100%		
DEV				-				-		
OHU	3	3	3	100%	3		3	100%		
PI	PI									
Total	5	5	5	100%	5	1	6	100%		



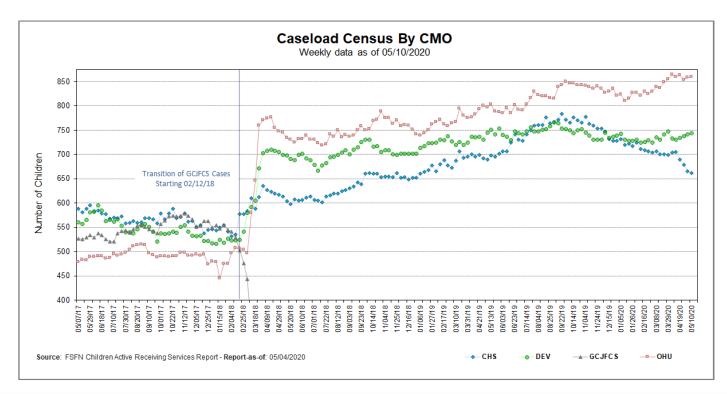




#### **Caseload Census Information**

CBC Services Weekly Caseloads By CMO

Number of Children by CMO  Last 6 Reporting Periods										
Agency	gency 4/5/2020 4/12/2020 4/19/2020 4/26/2020 5/3/2020 <b>5/10/2020</b>									
CHS	704	705	689	679	666	662				
DEV	733	731	734	738	742	744				
ОНИ	864	860	863	854	858	860				
HFC Total	2301	2296	2286	2271	2266	2266				





#### **Caseload Census Information**

Case Manager Caseload Breakdown by Agency – Data as of 05/03/2020

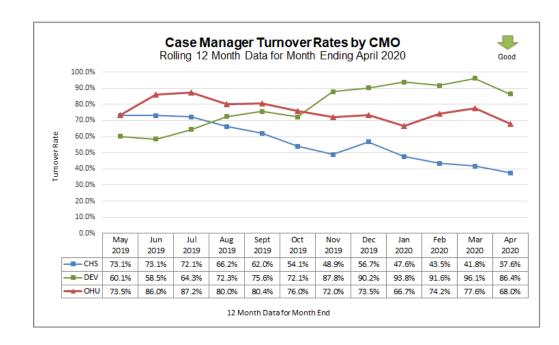
	Count of Case Managers Within a Caseload Range									
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM			
CHS	2	4	11	11	2	30	22.2			
DEV	2	8	1	0	16	27	27.5			
OHU	5	9	15	6	5	40	21.5			
# of CMs	9	21	27	17	23	97	23.4			

Percent of Case Managers That Are at or Under the National Caseload Standard of 15									
CMO # Case # with Caseload Percent at 15 Managers at 15 or lower or lower									
CHS	30	6	20.0%						
DEV	27	10	37.0%						
OHU	OHU 40 14 <b>35.0</b> %								
HFC	HFC 97 30 30.9%								

### **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended April 2020					
СМО	CMO Case Manager Case Manager Supervisor				
CHS	37.6%	33.3%			
DEV	86.4%	26.1%			
OHU	68.0%	63.2%			





<sup>\*</sup> Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

#### **Healthcare Information**

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 05/10/20									
Agency	# of Children in OHC								
CHS	460	99.6%	95.9%	71.7%	99.1%	88.9%			
DEV	499	100.0%	95.2%	71.2%	95.0%	87.1%			
OHU	386	100.0%	99.0%	78.6%	97.9%	91.8%			
HFC 1345 99.9% 96.5% 73.4% 97.2% 89.0%									
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	ldren in Out-of-hom	e Care Daily Listing	- OCWDRU"			

	Health Information in FSFN as of 05/10/20							
Agency	Agency # of Missing Appointments Appointments Needing Update # of Dental # of Dental Appointments Needing Update   # of Dental Appointments   # of Dental Ap							
CHS	2	19	78	4				
DEV	0	24	87	25				
OHU	0	4	45	8				
Total	Total 2 47 210 37							
Source	Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"							

### **Scorecard Measures 9 & 10 - Children Receiving Healthcare Services**

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months - Target = 95.0% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months - Target = 95.0%

Scorecard Measure #9 - 06/30/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 4th Qtr as of 05/10/20						
Agency	Percent Medical Services Received					
CHS	441	460	95.9%			
DEV	475	499	95.2%			
OHU	381	386	98.7% ≽			
Total	1297	1345	96.4%			

Children Receiving Dental Services Within Last 7 Mths  FY 19-20 - 4th Qtr as of 05/10/20							
Agency	Agency Appointment within last 7 mths Out-of-home care Percent Dental Services Received						
CHS	198	276	71.7%				
DEV	215	302	71.2%				
OHU	165	210	78.6%				
Total	578	788	73.4%				

Scorocard Moacure #10 06/30/20 (spanshot)

Number of Dental Visits to Achieve SM10 Target – 171 Appointments



### **In-Home Safety Plan Management**

Percent of Completed In-Home Safety Plans under 180 Effective Days - Target: 95% (as of Oct 1st)

In-Home Safety Plan Management Percent of Completed In-Home Safety Plans under 180 Effective Days								
Agency	Agency No -or- Expired Safety Plans Complete & Valid Safety Plans Percentage Complete							
CHS	5	173	178	97.2% 綘				
DEV	9	210	219	95.9%				
OHU	0 160 160 <b>100.0</b> % 🔀							
HFC Total	14	543	557	97.49%				

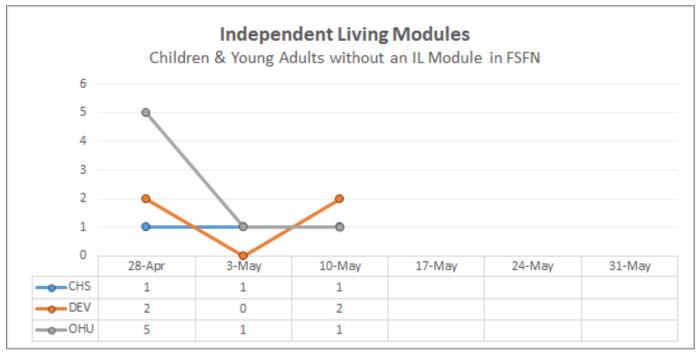
Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 05/10/20





### **Independent Living Modules**

Number of children and young adults (ages 13-23) who require an IL Module in FSFN

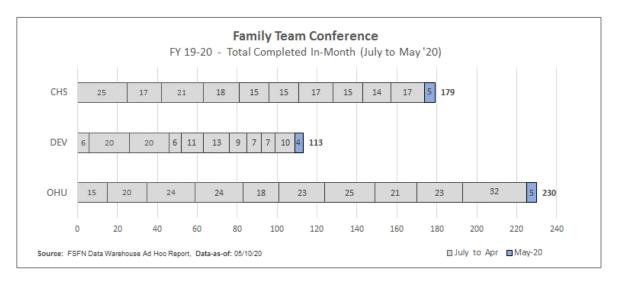


Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 05/11/20



### **Family Team Conferences Completed**

FY19-20 - July 2019 to May 2020



### **Monthly Birth Parent Contacts**

Target = 70% Mothers and 50% Fathers - seen monthly

	Birth Parent Contact Required and Completed - 05/01/20 to 05/31/20							
AGENCY							Combined Average	
CHS	258	39	15.1%	182	8	4.4%	9.8%	
DEV	239	23	9.6%	161	7	4.3%	7.0%	
OHU	186	14	7.5%	115	4	3.5%	5.5%	
TOTAL	683	76	11.13%	458	19	4.15%	7.6%	

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 05/10/20



### **Child Placement Agreement** – Current Errors

	Child Placement Agreement Errors  Data as of 05/11/2020						
Agency	Agency New CPA Need to Upload Need Supervisor Need to Close Signed Agreement Approval CPA Total						
CHS	2	5	6		13		
DEV	1	2	2		5		
OHU	2	2	1		5		
Total	5	9	9	0	23		

#### **Health Risk Assessments**

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 05/11/2020							
Agency	Greater than 2 weeks Less than week Grand Total						
CHS							
DEV							
ОНИ							
Total							



### **Data Exceptions: Placements**

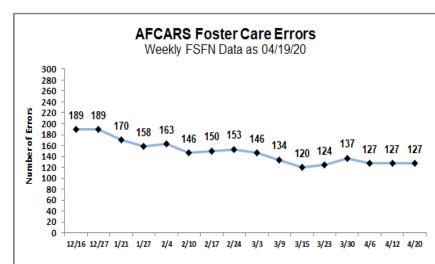
	Placement Exceptions by Number of Weeks on List Data-as-of: 05/10/20						
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total			
CHS		2	8	10			
DEV			6	6			
ОНИ				0			
СРІ	1		3	4			
NTF				0			
SCARF			11	11			
Total	1	2	28	31			

	Placement Exceptions Totaled By Agency Last 6 Reporting Periods								
Agency	ncy 4/5/2020 4/13/2020 4/19/2020 4/26/2020 5/3/2020 <b>5/10/2020</b>								
CHS	15	7	14	13	14	10			
DEV	10	6	2	4	7	6			
OHU	3	8	2	11	2	0			
СРІ	5	10	7	6	5	4			
NTF	0	0	0	1	1	0			
SCARF 1 75 65 8 3 11									
Total	34	106	90	43	32	31			

### **Data Exceptions: AFCARS**

Data for Reporting Period: 10/01/19 – 03/31/20

AFCARS Foster Care Report								
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total	
CHS			15		23	18	56	
DEV			5		18	10	33	
OHU			10		4	24	38	
CPI							0	
Total	0	0	30	0	45	52	127	
Source: FSF	Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/20/20							





### Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS				
DEV			3	
OHU			2	
HFC TOTAL	0	0	5	0

#### CMO Contract Measure 11 – 4th Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 05/10/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	12	309	321	96.3%
DEV	14	340	354	96.0%
OHU	7	262	269	97.4%
HFC Total	33	911	944	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 05/10/20				
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely	
CHS	23	23	100.0%	
DEV	21	21	100.0%	
OHU	18	18	100.0% 💥	
HFC TOTAL	62	62	100.0%	

FY 19-20 Target = **95% and above.** 



"A problem is a chance for you to do your best."

~ Duke Ellington



### RESOURCE NEWS FLASH...

#### Mental Health Resources

Family Support Warm Line – Children Home Society of Florida's Family Support Warm Line is completely free, confidential, and available 24/7. The Family Support Warm Line is open to everyone – families, adults, teens and kids. Whether you need a confidential outlet or greater mental health support, CHS is here – and it's never been easier to get the support you're looking for. Their compassionate counselors are just a phone call or text away – whenever you need them. With decades of experience (more than 100 years!), they understand what you're going through – and they can help. Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Coping with Coronavirus 2019 – The National Child Traumatic Stress Network (NCTSN) has a variety of resources and fact sheets to help families, parents, children, and professionals deal with these uncertain times.

For parents: www.nctsn.org/resources/coping-hardtimes-fact-sheet-

parents?utm\_source=ebulletin&utm\_medium=email& utm\_campaign=nctsn-ebulletin; For teens and young adults:

www.nctsn.org/resources/coping-hard-times-factsheet-youth-high-school-and-college-

age?utm\_source=ebulletin&utm\_medium=email&utm \_campaign=nctsn-ebulletin;

and for children dealing with separation or grief: www.nctsn.org/resources/helping-children-withtraumatic-separation-or-traumatic-grief-related-tocovid-

19?utm\_source=ebulletin&utm\_medium=email&utm\_ campaign=nctsn-ebulletin.

#### Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.

https://www.thehotline.org/2020/03/13/staying-safeduring-covid-19/; and https://www.fcadv.org/florida-domestic-violencehotline-1-800-500-1119.

#### Parenting Resources

Simple Activities for Children and Adolescents –
For families that are sheltering in place, social
distancing, and homeschooling due to school
closures amidst the COVID-19 outbreak,
the fact sheet from the link below outlines activities
families can do without supplies, in lighted or dark
areas, to stay preoccupied when dealing with the
stress of a major event.

Go to

www.nctsn.org/resources/simple-activities-childrenand-

adolescents?utm source=ebulletin&utm medium=e
mail&utm campaign=nctsn-ebulletin.

### May 13, 2020

Trauma Informed Parenting Tips to use during this "Staycation" – Check out this series of short (few minute) videos on the Attachment & Trauma Network website to remind you and re-energize you during these trying times!

Go to

https://www.attachmenttraumanetwork.org/traumainformed-resources-available-during-covid-19guarantine/.

#### Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick. <a href="https://www.cdc.gov/coronavirus/2019-ncov/index.html">https://www.cdc.gov/coronavirus/2019-ncov/index.html</a>.

For more information specific to Florida, go to <a href="http://www.floridahealth.gov/">http://www.floridahealth.gov/</a>. A call center is available 24/7 – (866) 779-6121 – or email <a href="COVID-19@flhealth.gov">COVID-19@flhealth.gov</a>.

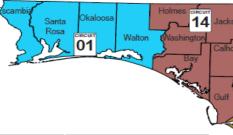


Community Based Care: Hardee, Highlands & Polk Counties





## Community Based Care Lead Agency Map



	LEGEND				
Ci	Circuit Region Counties			Lead Agency	
	1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
	2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
	14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
	3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
	4		Clay	Kids First of Florida, Inc.	
	4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
	7	I VOI II least	St Johns	St. Johns County Board of Commissioners	
	7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
	8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
	5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
	9		Orange, Osceola	Embrace Families	
	10	Central	Hardee, Highlands, Polk	Heartland For Children	
	18		Seminole	Embrace Families	
	18		Brevard	Brevard Family Partnerships	
	6		Pasco, Pinellas	Eckerd Community Alternatives	
	12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
	13	Carrocase	Hillsborough	Eckerd Community Alternatives	
	20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
	15		Palm Beach	ChildNet, Inc.	
	17	Southeast	Broward	ChildNet, Inc.	
	19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids	
	11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
	16	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.	

