Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, April 26, 2020

Conference Call Only
Wednesday, April 29, 2020 at 10 a.m.

Meeting will be held in Microsoft Teams

Community Based Care Lead Agency Scorecard
FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	**6.06**	**93.7%**	**97.0%**	**99.9%**	**39.4%**	**47.9%**	**90.3%**	**2.85**	**97.2%**	**89.9%**	**83.0%**	**60.2%**
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Safe Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	**7.59**	**95.07%**	**96.6%**	**99.3%**	**38.5%**	**53.2%**	**90.4%**	**4.48**	**96.0%**	**91.2%**	**87.9%**	**63.7%**
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/20 - 04/30/20		
Agency	# of Children Not seen in 30 days	% of Children seen timely
CHS	8	99.91%
DEV	2	99.87%
OHU	3	99.92%
Total	13	99.90%

Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/27/20

# of Children Not Seen, Month of April 2020	
# Not Seen	Agency
17	CHS
4	DEV
7	OHU
9	CPI
37	Total

Source: FSFN Rpt "Children seen / not seen daily listing"
Data-as-of: 04/27/20

Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Strategy Conversation SM05 & SM06

Reunifications Entered into FSFN:
Week of 04/20/20 thru 04/26/20

Agency	Timely	Un-Timely	Total
CHS			0
DEV		8	8
OHU		2	2
Total	0	10	10

Scorecard Measure #5 - 07/01/18 to 06/30/19
Children Achieving Permanency within 0-12 Mths
FY 19-20 - 4th Qtr as of 04/27/20

Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	112	311	36.0%
DEV	91	310	29.4%
OHU	130	265	49.1%
HFC Total	333	886	37.58%

Number of Children to Achieve SM05 Target – **26 Children**

Scorecard Measure #6 - 07/01/19
Children Achieving Permanency within 12-23 Mths
FY 19-20 - 4th Qtr as of 04/27/20

| Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	49	114	43.0%
DEV	50	124	40.3%
OHU	37	92	40.2%
HFC Total	136	330	41.2%

Number of Children to Achieve SM06 Target – **8 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Scorecard Measure 7 – Children Who Do Not Re-Enter Care
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.
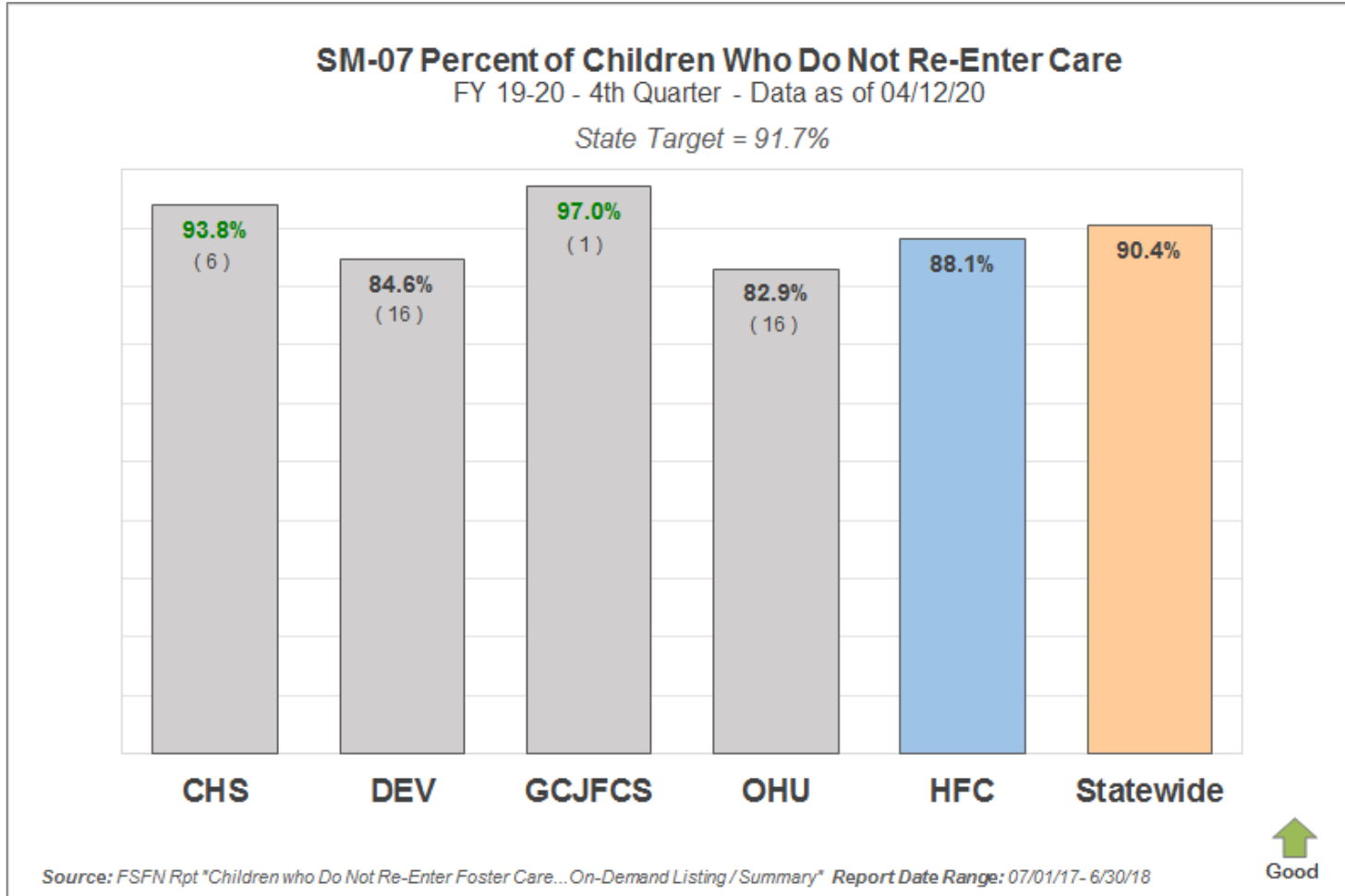
Children Returning to Care
Number of Children in a Removal Episode Who Have Had a Prior Removal

Children Returning to Care in Less than 1 Year
Monthly Data-as-of: 04/26/20
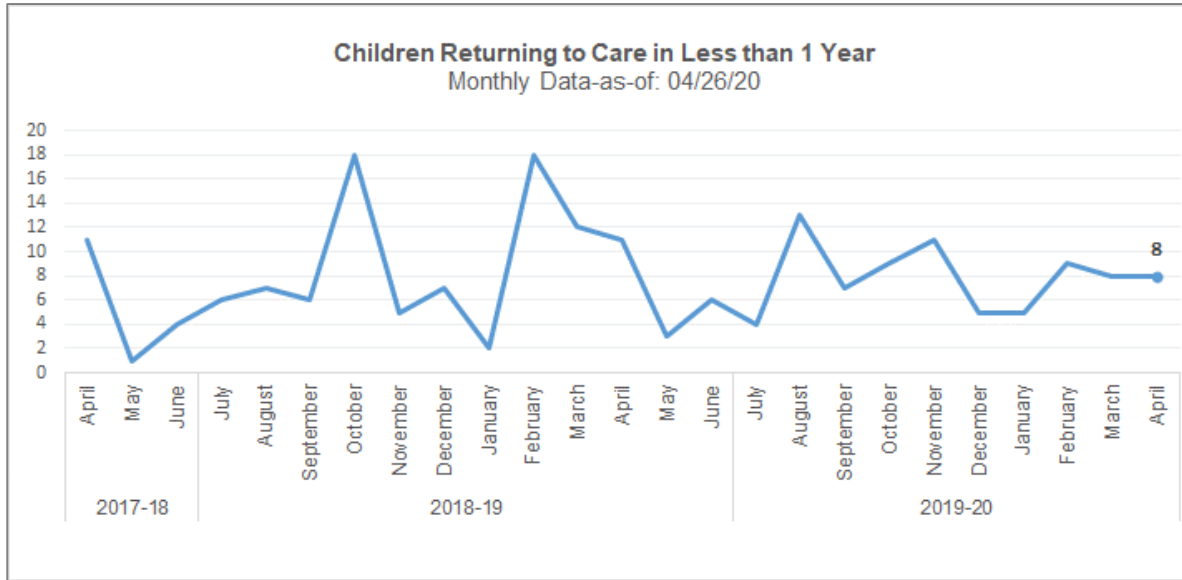
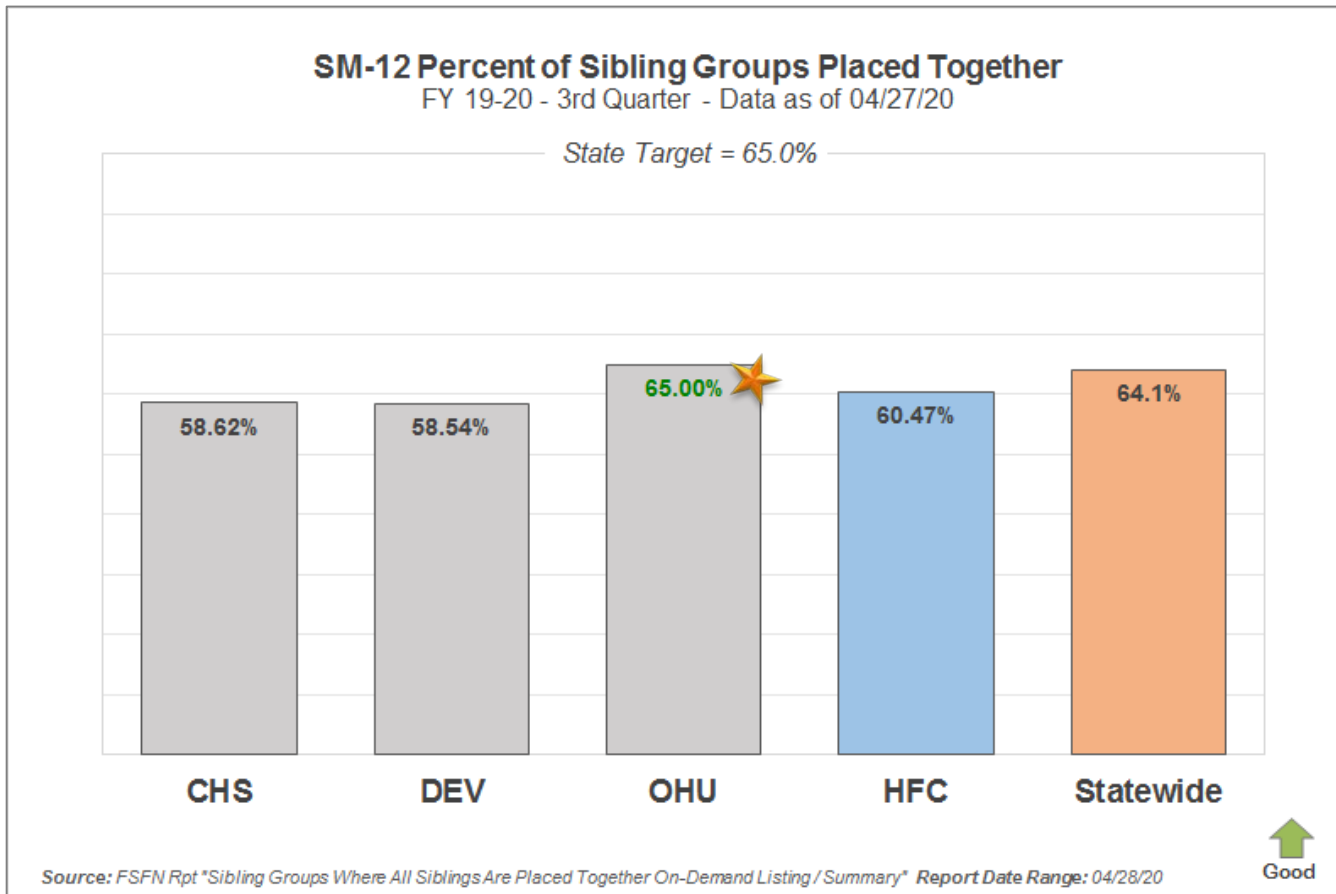| Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 04/20/20 - 04/26/20								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	3/26/2020	141849-DEV	2/24/2012	9/16/2013	19	78	> 5.0 yrs	N	-
DEV	4/17/2020	141845-DEV	1/19/2017	1/9/2018	12	27	1.0 - 2.9 yrs	Y	78%
DEV	4/17/2020	141845-DEV	1/19/2017	1/9/2018	12	27	1.0 - 2.9 yrs	Y	68%
DEV	4/17/2020	141845-DEV	1/19/2017	1/9/2018	12	27	1.0 - 2.9 yrs	Y	67%
OHU	4/17/2020	142855-OHU-HIGHLANDS	5/23/2019	10/16/2019	5	6	< 1.0 yr	Y	20%
OHU	4/17/2020	142854-OHU-HIGHLANDS	3/11/2019	10/17/2019	7	6	< 1.0 yr	Y	84%

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 04/27/20

Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

	SM12 - Percent of Sibling Groups Placed Together		
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	68	116	58.62%
DEV	72	123	58.54%
OHU	65	100	65.00%
HFC	205	339	60.47%

SM-12 Percent of Sibling Groups Placed Together
FY 19-20 - 3rd Quarter - Data as of 04/27/20

State Target = 65.0%

CHS 58.62%
DEV 58.54%
OHU 65.00%
HFC 60.47%
Statewide 64.1%

Good

Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" Report Date Range: 04/28/20

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20

FY 19-20 Target = 160

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Finalized	1	10	17	35	54	62	74	96	105	120		
Target	13	26	40	53	66	80	93	106	120	133	146	160

Source: HFC Adoption Database; **Data-as-of:** April 26, 2020
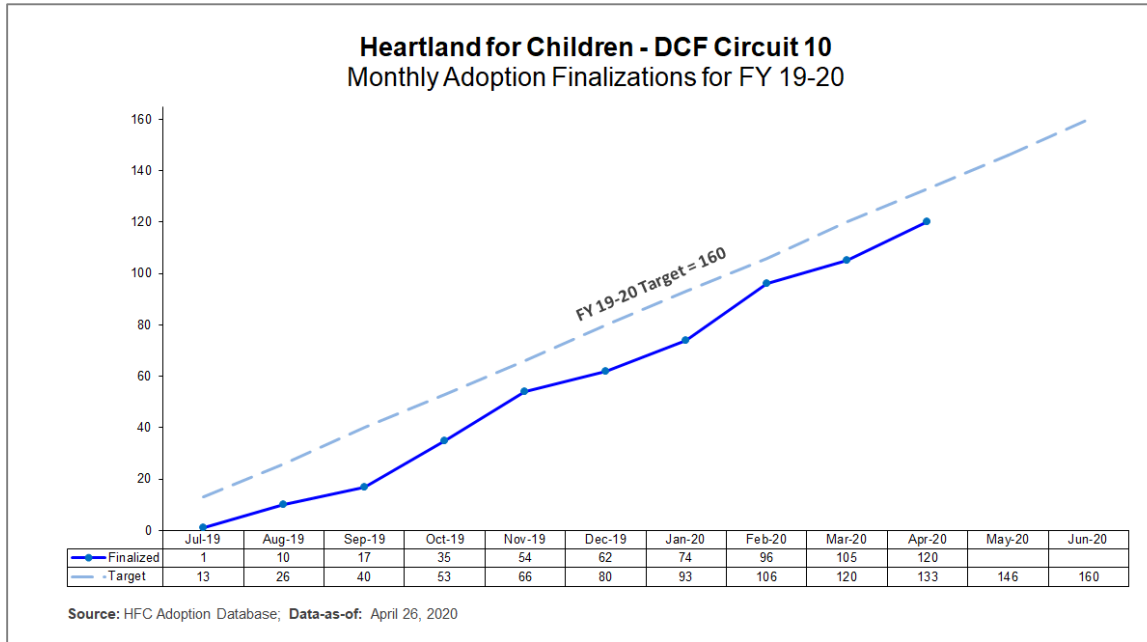
Upcoming Finalization Dates

May 20, 2020

May 27, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 04/26/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	8	26	23	49	53.1%	23.1%
DEV	6	27	29	56	48.2%	33.3%
OHU	4	67	0	55	121.8%	20.9%
Total	18	120	40	160	75.0%	24.2%

Children's Legal Services- Shelter Report
CLS Weekly Shelter Report FY 2019-20 as of April 27, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	31			297
Highlands	2	11	2	5	5	5	5	4	3	2			44
Hardee	1	1	0	3	0	3	1	1	2	0			12
Total	35	57	21	34	27	35	37	34	40	33			353
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	50			555
Highlands	3	25	2	7	7	10	5	15	4	3			81
Hardee	2	2	0	7	0	6	3	1	2	0			23
Total	56	115	33	73	48	74	70	75	62	53			659
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	1	0	0	0	0	0	0	0			1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	35			348
Highlands	1	14	1	5	4	10	2	14	3	3			57
Hardee	1	1	0	3	0	5	0	1	2	0			13
Total	23	76	22	47	32	57	41	54	28	38			418
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	9			85
Highlands	2	2	1	1	0	0	2	1	0	0			9
Hardee	0	0	0	4	0	0	0	0	0	0			4
Total	15	12	6	8	4	6	16	8	14	9			98
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0			10
Highlands	0	0	0	0	3	0	1	0	0	0			4
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	3	0	1	3	0	4	2	1	0			14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	6			112
Highlands	0	10	0	1	0	0	0	0	1	0			12
Hardee	1	0	0	0	0	1	3	0	0	0			5
Total	18	24	5	17	9	11	9	11	19	6			129

% of Children Sheltered Placed in Foster Care
Data as of 04/27/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	**11.3%**
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	19.6%

Shelter Count for the Week of April 21 - April 27, 2020

	Polk	Highlands	Hardee
Shelters	7		
Children Removed	15		
Placed w/ a Relative	8		
Placed w/a Non-Rel	6		
Placed w/a Fictive Kin			
Placed in Foster Care	1		

Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - **Data as of 04/28/20**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	20			**325**	460	349
Devereux	38	48	23	42	21	35	41	36	43	21			**348**	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	15			**151**	196	253
One Hope	37	63	38	44	37	39	41	52	64	41			**456**	548	527
Total	152	153	125	142	95	110	110	131	165	97			**1280**	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	11			**188**	262	226
Devereux	20	28	12	34	9	17	28	21	24	13			**206**	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	6			**70**	116	164
One Hope	5	17	5	12	13	7	11	12	14	6			**102**	125	133
Total	66	68	56	73	37	38	63	57	72	36			**566**	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	7			**34**	48	35
Devereux	2	5	1	2	1	7	4	6	5	0			**33**	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	7			**39**	20	20
One Hope	2	2	1	0	0	0	0	0	0	3			**8**	11	24
Total	14	12	3	5	12	16	6	8	21	17			**114**	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2	2			**67**	110	48
Devereux	11	13	7	4	6	9	6	3	13	5			**77**	93	66
OHU Polk	2	3	7	1	5	3	0	4	0	2			**27**	52	44
One Hope	0	1	5	3	2	0	0	6	9	2			**28**	41	49
Total	30	23	33	24	16	12	6	20	24	11			**199**	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0	0			**0**	0	2
Devereux	0	0	0	0	0	0	0	0	0	0			**0**	0	0
OHU Polk	0	0	0	0	0	0	0	0	0	0			**0**	0	0
One Hope	30	42	27	32	21	31	25	33	38	30			**309**	363	313
Total	30	42	27	32	21	31	25	33	38	30			**309**	363	315
Reinstatement of Protective Services Supervison (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1	0			**8**	12	17
Devereux	1	0	1	0	3	2	0	3	0	0			**10**	41	18
OHU Polk	5	0	0	0	0	2	0	1	0	0			**8**	2	10
One Hope	0	0	0	0	0	0	0	0	0	0			**0**	7	2
Total	6	0	1	2	3	6	0	7	1	0			**26**	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

Heartland for Children - Circuit 10
Number of Children Entering and Exiting OHC per Month
Data through March 2020

	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20
Entering OHC	57	51	58	78	78	81	59	90	45	72	73	103	61	79	68	86	62	135	49	65	38	71	84	70	74
Exiting OHC	81	80	69	101	49	73	36	104	93	62	65	65	79	84	58	84	60	67	52	63	54	44	88	64	45

Source: FSFN Data Tableau Dashboard Report, **Data-as-of:** 04/10/2020   **Month and Year**

# Neighbor to Family – Weekly & Monthly Census

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.4%**

"I feel closer to my kids. "

- Parent Satisfaction Survey

Neighbor To Family - Weekly Census Numbers
Weekly Data 04/13/20 through 04/27/20

Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	27	71
Specialized - Family Support	12	25
Prevention - Comm. Referral	31	64
Special Conditions Report	1	1
Nurturing Parenting	28	65
NTF - Total Services	**99**	**226**

NTF - Housing Resource Numbers
Data since Inception to 04/27/20

Referral Agency	Referrals
Children's Home Society (CHS)	23
Devereux (DEV)	9
One Hope United (OHU)	3
Neighbor To Family (NTF)	5
Total Housing Referrals	**40**

Neighbor to Family
Percent of Children Not Sheltered in Month - March 2020

96.9%
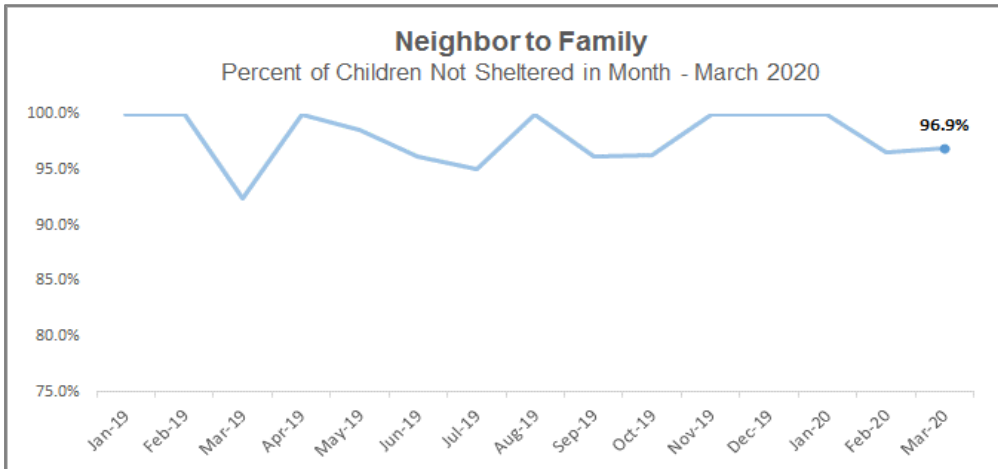
Referral Status and Housing Results

Referrals - Active	10
Referrals - Closed	30
Total Families Housed	**5 Families**
Total Children Housed	**16 Children**

Missing Children
HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

Heartland for Children - DCF Circuit 10
Missing Children - By CMO And Missing Child Type
Data as April 26, 2020

n = 10

Number of Children (y-axis, 0 to 10)

CHS: 5
DEV: 0
OHU: 4
CPI: 1

☐ Runaway   ☐ Absconded
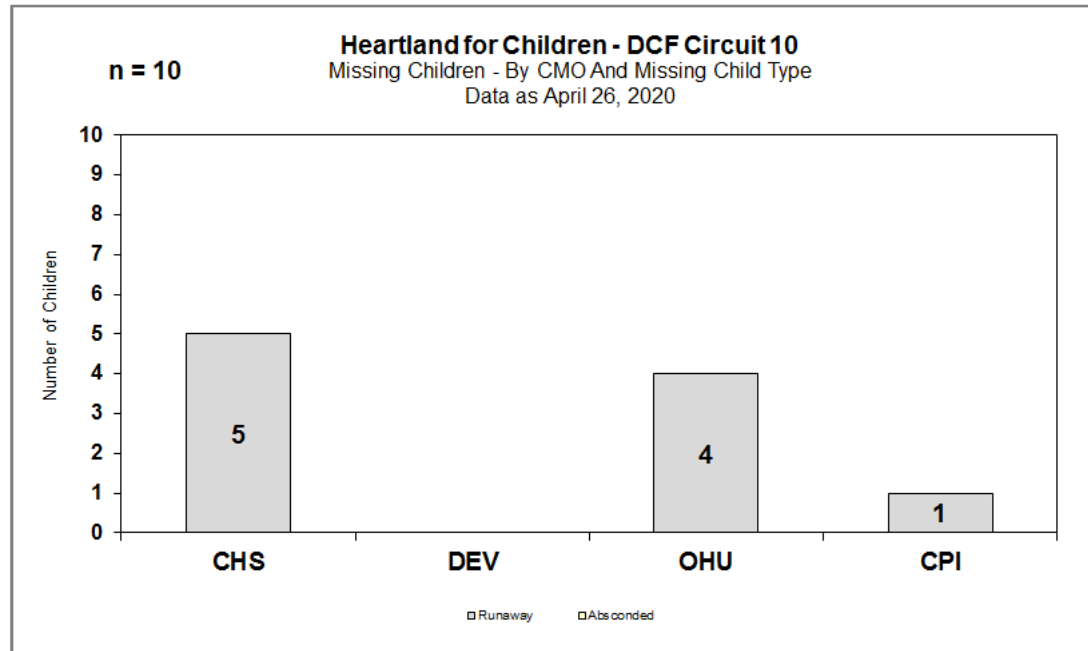
Circuit 10 - Weekly Missing Children Report
Number of Missing Youth as of Reporting Date

Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Jan 2020 (m/end)	-	24	-	100%	-	17	-
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	
4/5/2020	7	3	100%	100%	0	2	
4/12/2020	6	9	100%	100%	0	9	
4/19/2020	8	18	100%	100%	0	16	
4/26/2020	10	29	100%	100%	0	25	

Missing Children – Debriefs
HFC - Required Debriefs Completed and Note Entry Timeliness

Missing Children - Debriefs Completed
Percent of Debriefs - Completed Timely
FY 19 - 20 Weekly Data

YTD average for timely debriefs completed = 79.7%

Missing Children - Debriefs Entered
Percent of Debrief - Notes Entered Timely
FY 19 - 20 Weekly Data

YTD average for debrief notes entered = 79.4%
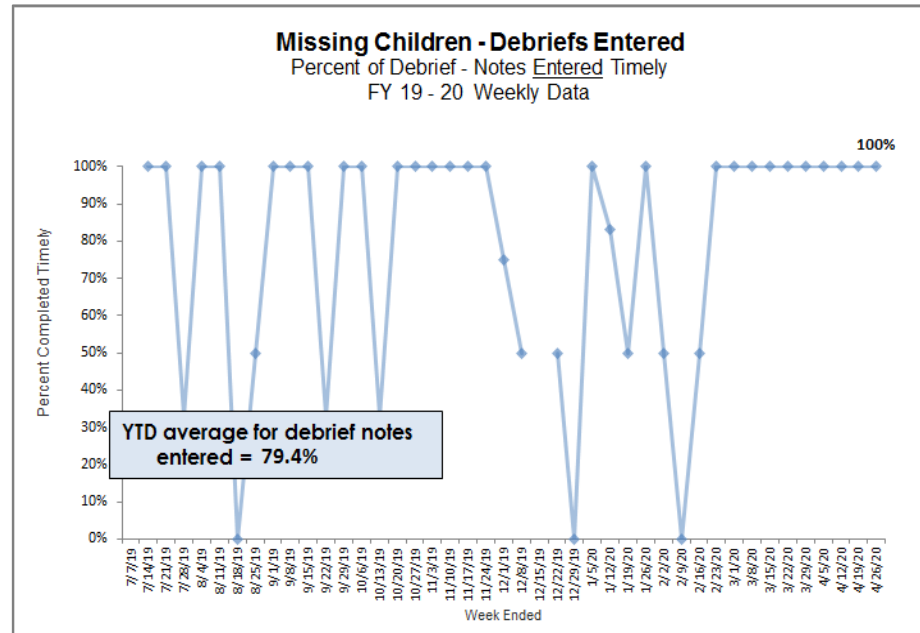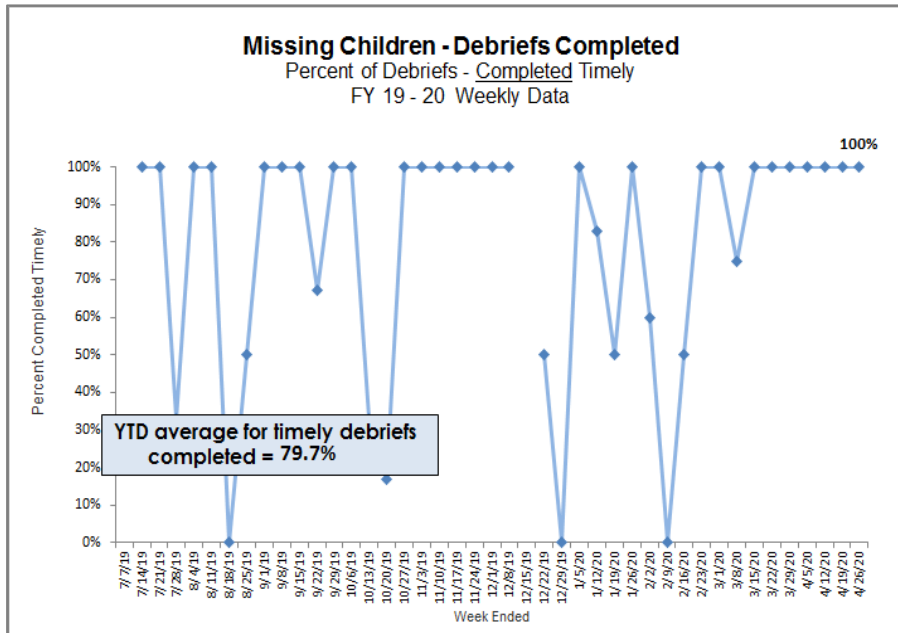
Missing Children - Debriefs
Week of 04/20/2020 through 04/26/2020

Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	6	6	6	**100%**	6		6	**100%**
DEV				-				-
OHU	2	2	2	**100%**	2		2	**100%**
PI				-				-
Total	**8**	**8**	**8**	**100%**	**8**	**0**	**8**	**100%**

Missing Children – Attempts to Locate
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate
Week of 4/20/2020 through 04/26/2020

Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3	2	5	100%
DEV				-				-
OHU	3	3	3	100%	3		3	100%
PI				-				-
Total	**6**	**6**	**6**	100%	**6**	**2**	**8**	100%

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 19 - 20 Weekly Data

YTD average for timely attempts completed = 96.4%

Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 19 - 20 Weekly Data

YTD average for timely entry of notes = 95.3%
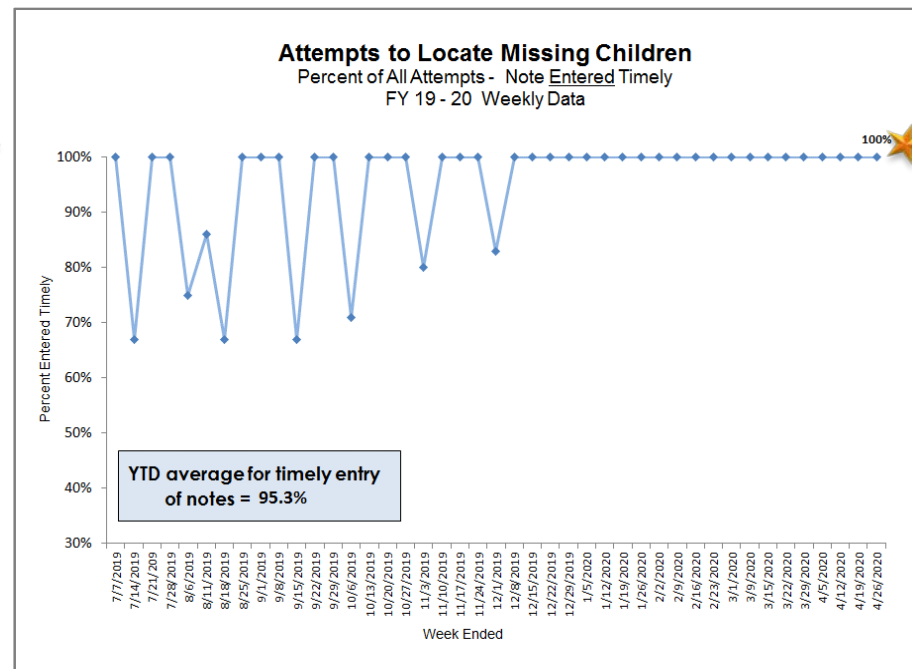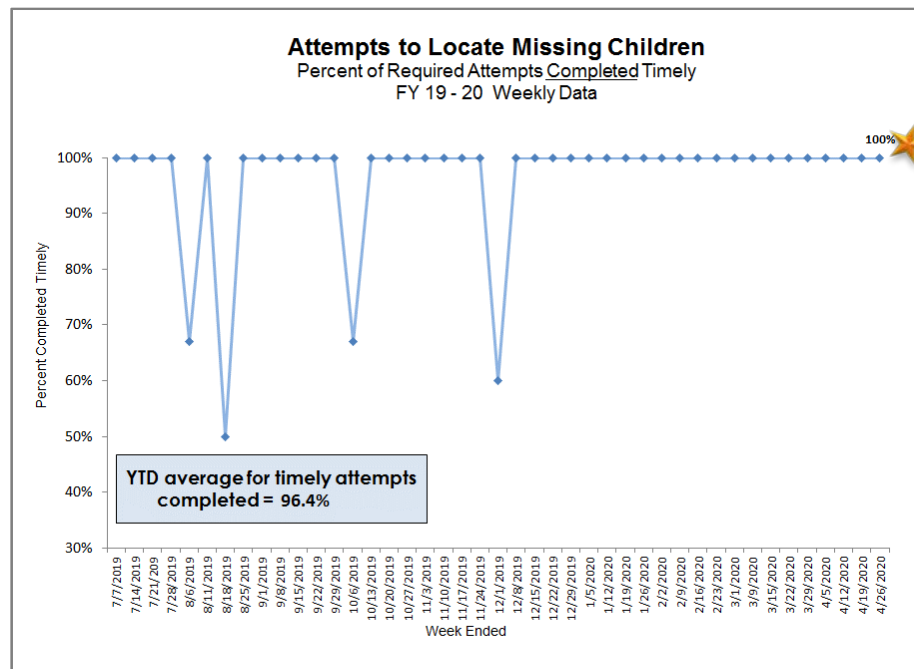
Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO
Last 6 Reporting Periods

Agency	3/15/2020	3/29/2020	4/5/2020	4/12/2020	4/19/2020	4/26/2020
CHS	700	699	704	705	689	679
DEV	731	748	733	731	734	738
OHU	837	855	864	860	863	854
HFC Total	2268	2302	2301	2296	2286	2271

Caseload Census By CMO
Weekly data as of 04/26/2020

Transition of GCJFCS Cases
Starting 02/12/18

Source: FSFN Children Active Receiving Services Report - Report-as-of: 04/27/2020

CHS   DEV   GCJFCS   OHU
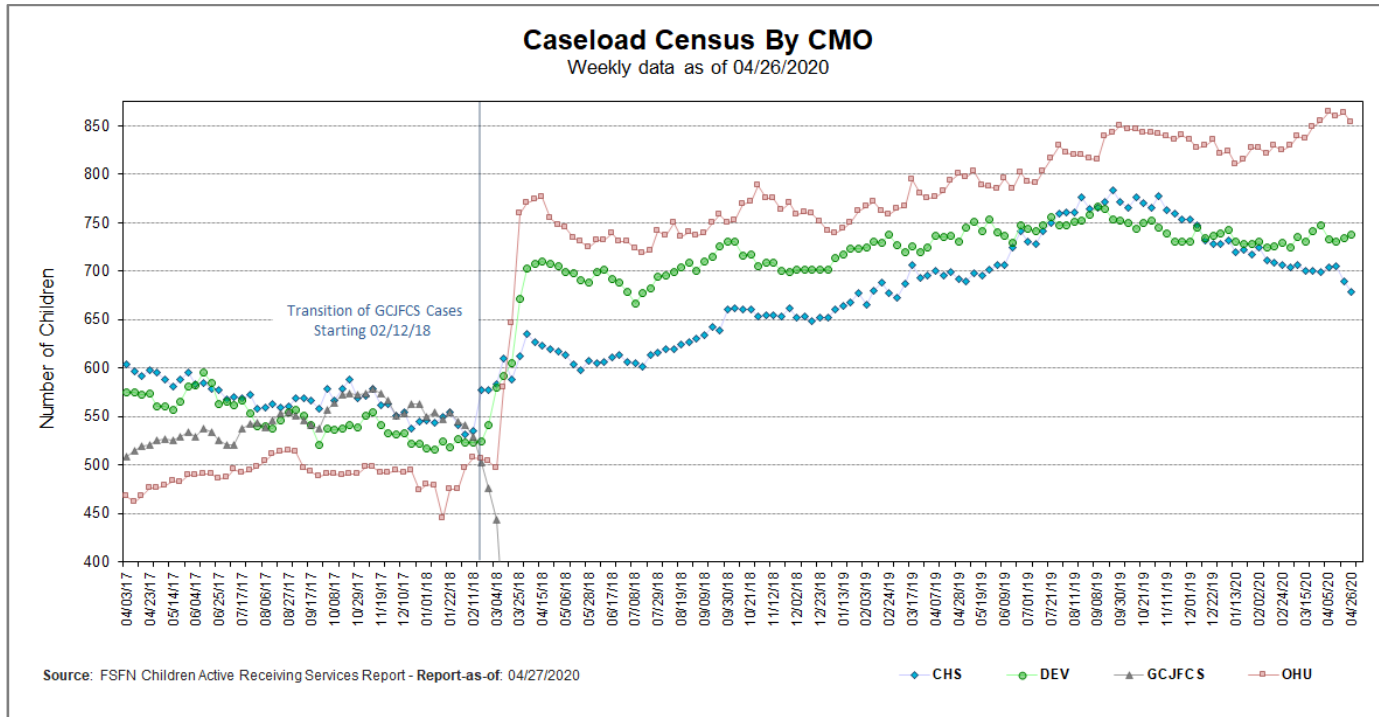
Caseload Census Information

Case Manager Caseload Breakdown by Agency – **Data as of 04/19/2020**

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	2	5	9	8	6	30	23.0
DEV	6	4	0	0	16	26	28.2
OHU	4	11	11	7	6	39	22.1
# of CMs	12	20	20	15	28	95	24.1

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	30	7	23.3%
DEV	26	10	38.5%
OHU	39	15	38.5%
HFC	95	32	33.7%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	41.8%	35.3%
DEV	96.1%	34.8%
OHU	77.6%	63.2%

Case Manager Turnover Rates by CMO
Rolling 12 Month Data for Month Ending March 2020

Good

	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020
CHS	70.0%	73.1%	73.1%	72.1%	66.2%	62.0%	54.1%	48.9%	56.7%	47.6%	43.5%	41.8%
DEV	61.9%	60.1%	58.5%	64.3%	72.3%	75.6%	72.1%	87.8%	90.2%	93.8%	91.6%	96.1%
OHU	68.0%	73.5%	86.0%	87.2%	80.0%	80.4%	76.0%	72.0%	73.5%	66.7%	74.2%	77.6%

12 Month Data for Month End
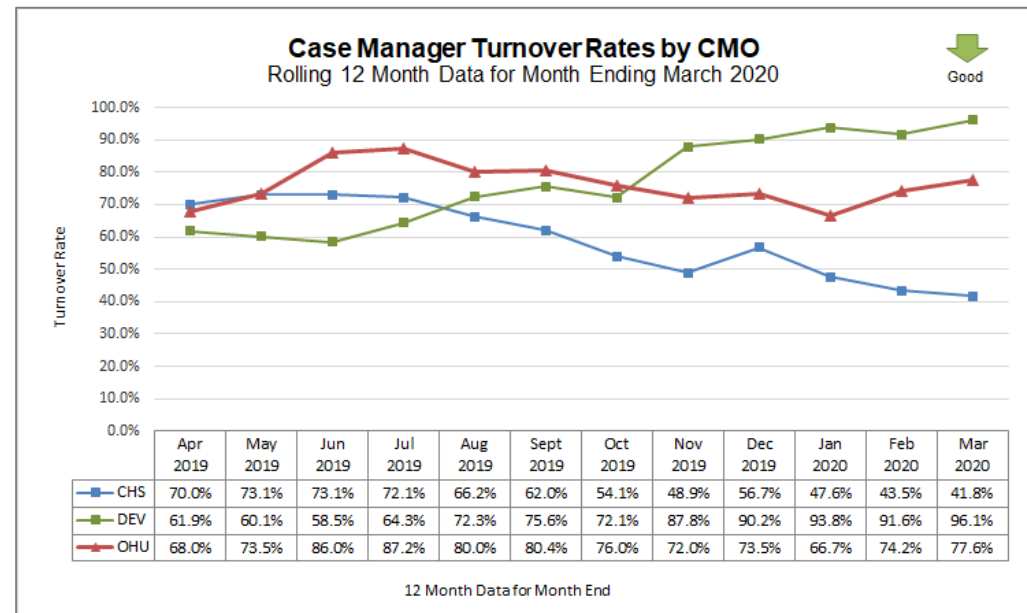
Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/27/20

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	463	99.8%	96.8%	75.2%	99.4%	90.4%
DEV	497	100.0%	95.8%	77.9%	96.8%	90.1%
OHU	378	100.0%	98.7%	82.8%	97.6%	93.0%
HFC	**1338**	**99.9%**	**96.9%**	**78.2%**	**97.9%**	**91.0%**

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 04/27/20

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	15	70	3
DEV	0	21	68	16
OHU	0	5	36	9
Total	**1**	**41**	**174**	**28**

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – **Target = 95.0%**
SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – **Target = 95.0%**

Scorecard Measure #9 - 06/30/20 (snapshot)
Children Receiving Medical Services Within Last 12 Mths
FY 19-20 - 4th Qtr as of 04/27/20

Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	448	463	96.8%
DEV	476	497	95.8%
OHU	373	378	98.7%
Total	**1297**	**1338**	**96.9%**

Scorecard Measure #10 - 06/30/20 (snapshot)
Children Receiving Dental Services Within Last 7 Mths
FY 19-20 - 4th Qtr as of 04/27/20

Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	212	282	75.2%
DEV	239	307	77.9%
OHU	173	209	82.8%
Total	**624**	**798**	**78.2%**

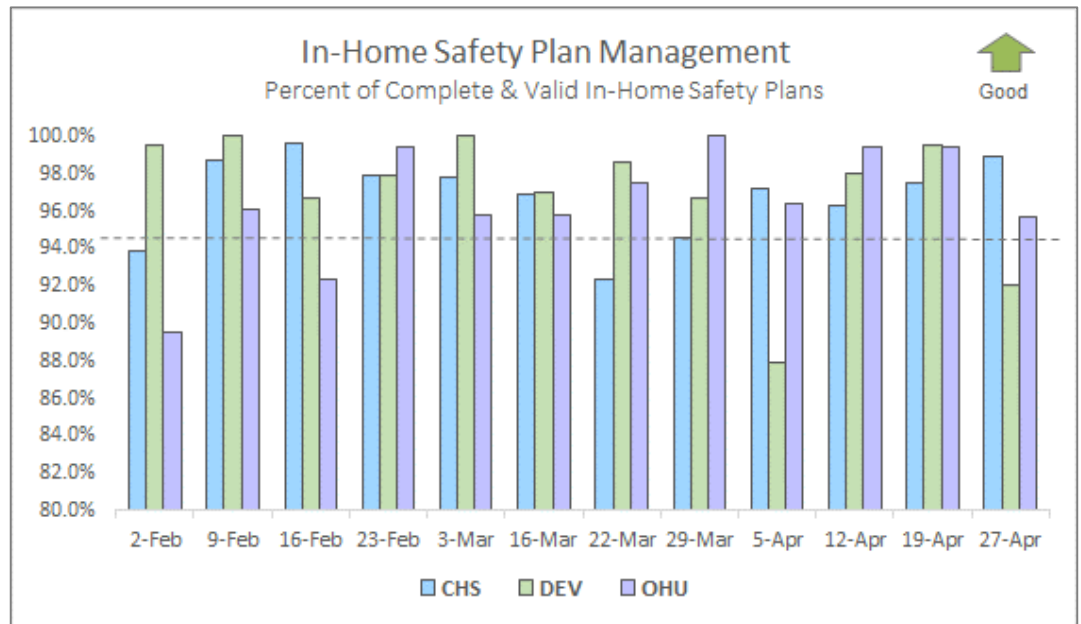Number of Dental Visits to Achieve SM10 Target – **135 Appointments**

In-Home Safety Plan Management

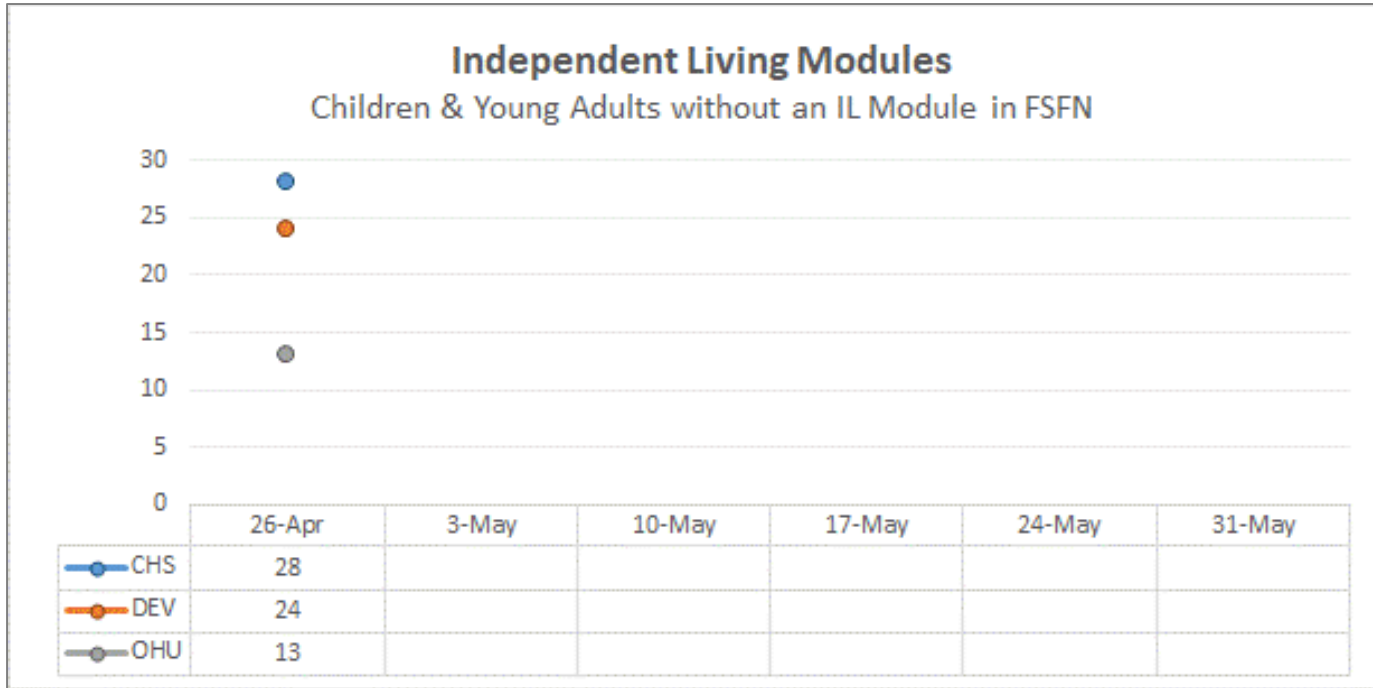Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management
Percent of Completed In-Home Safety Plans under 180 Effective Days

Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	2	185	187	98.9% ⭐
DEV	17	198	215	92.1%
OHU	7	154	161	95.7% ⭐
HFC Total	**26**	**537**	**563**	**95.38%**

Source: FSFN Report "Case Management Safety Management Listing" , **Data-as-of:** 04/27/20

In-Home Safety Plan Management
Percent of Complete & Valid In-Home Safety Plans — Good

Independent Living Modules

Number of children and young adults (ages 13-23) who require an IL module in FSFN

Independent Living Modules
Children & Young Adults without an IL Module in FSFN

	26-Apr	3-May	10-May	17-May	24-May	31-May
CHS	28					
DEV	24					
OHU	13					

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 04/28/20

Family Team Conferences Completed

FY19-20 – July 2019 to April 2020

Family Team Conference
FY 19-20 - Total Completed In-Month (July to April '20)

CHS: 25 | 17 | 21 | 18 | 15 | 15 | 17 | 15 | 14 | **15** | 172
DEV: 6 | 20 | 20 | 6 | 11 | 13 | 9 | 7 | 7 | **7** | 106
OHU: 15 | 20 | 24 | 24 | 18 | 23 | 25 | 21 | 23 | **30** | 223

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 04/26/20   ☐ July to Mar ☐ Apr-20
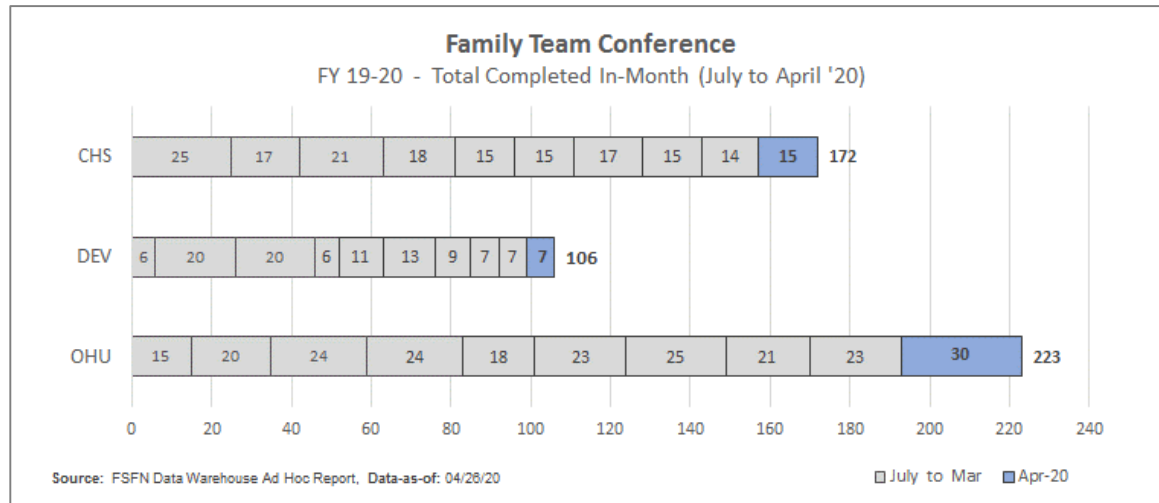
# Monthly Birth Parent Contacts
Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 04/01/20 to 04/30/20

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	268	86	32.1%	188	29	15.4%	23.8%
DEV	248	154	62.1%	164	55	33.5%	47.8%
OHU	186	68	36.6%	116	24	20.7%	28.6%
TOTAL	702	308	43.87%	468	108	23.08%	33.5%

Source: FSFN Data Warehouse – Ad Hoc Report; **Data-as-of:** 04/26/20

Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 04/27/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1		2
DEV	1	1	1		3
OHU	1	2	1		4
Total	2	4	3	0	9

Health Risk Assessments
Forms must be submitted by Friday each week <u>or</u> by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 04/27/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			2	2
DEV			4	4
OHU			3	3
Total			9	9

Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 04/27/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	10	13
DEV		1	3	4
OHU		4	7	11
CPI		1	5	6
NTF		1		1
SCARF		1	7	8
Total	0	11	32	43

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	3/15/2020	3/29/2020	4/5/2020	4/13/2020	4/19/2020	4/26/2020
CHS	11	19	15	7	14	13
DEV	4	4	10	6	2	4
OHU	6	4	3	8	2	11
CPI	0	8	5	10	7	6
NTF	2	0	0	0	0	1
SCARF	46	59	1	75	65	8
Total	69	94	34	106	90	43

Data Exceptions: AFCARS
Data for Reporting Period: 10/01/19 – 03/31/20

AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			15		23	18	56
DEV			5		18	10	33
OHU			10		4	24	38
CPI							0
Total	0	0	30	0	45	52	127

Source : FSFN AFCARS Foster Error Report & OCWRDU **Rpt-as-of:** 04/20/20

AFCARS Foster Care Errors
Weekly FSFN Data as 04/19/20

Values: 189, 189, 170, 158, 163, 146, 150, 153, 146, 134, 120, 124, 137, 127, 127, 127
Dates: 12/16, 12/27, 1/21, 1/27, 2/4, 2/10, 2/17, 2/24, 3/3, 3/9, 3/15, 3/23, 3/30, 4/6, 4/12, 4/20
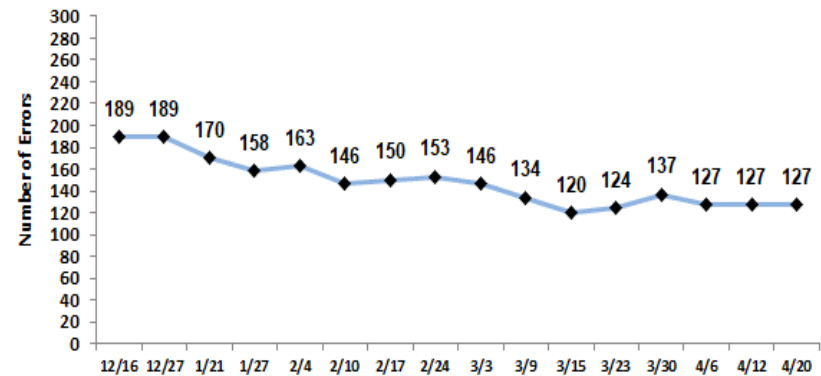
Family Functioning Assessment – Methodology Cases
Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report
Compliance tracking for cases entering care with a Methodology requirement

Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			2	
DEV			2	
OHU		1	2	
HFC TOTAL	0	1	6	0

Percent of Active Methodology Cases with an Approved FFA-O
Data as of 04/26/20

Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	316	327	96.6%
DEV	10	344	354	97.2%
OHU	7	262	269	97.4%
HFC Total	28	922	950	97.1%

CMO Contract Measure 11 – 4th Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing
4th Quarter-to-Date as of 04/26/20

Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely	
CHS	15	15	100.0%	⭐
DEV	16	16	100.0%	⭐
OHU	12	12	100.0%	⭐
HFC TOTAL	43	43	100.0%	

FY 19-20 Target = **95% and above.**

PARENTS AS PARTNERS

THURSDAY, APRIL 30

5:30 pm

via Zoom App on your phone

Zoom ID: 444-006-7470

Featuring:
Mitzi Davis
Topic(s): Trust Based Relational Intervention (TBRI)
Open Discussion

To attend, call **Christina Ware** at **(863) 640-4381** to receive conference line
information and receive a $20 gift card.

Sponsored by:

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We do good.
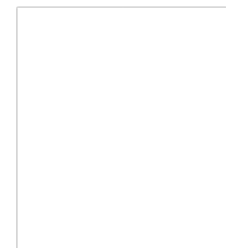
"When nothing is sure, everything is possible."

~ Margaret Drabble

RESOURCE NEWS FLASH... April 29, 2020

Domestic Violence Victim Resources

Staying Safe during COVID-19 – Studies have shown that natural disasters and extreme financial distress, such as a recession, correlate with higher rates of violence and abuse; which raises great concern about domestic violence during this pandemic. Additionally, the closure of schools/daycares, community centers and recreational activities can further strain families. For more information about the impact on victims and survivors and staying safe during COVID-19, please review the resources below.
https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/; and
https://www.fcadv.org/florida-domestic-violence-hotline-1-800-500-1119.

Eagles Wings Sanctuary – Eagles Wings offers an array of intervention services to women and their children impacted by Domestic Violence. The services provided assist survivors in regaining a sense of normalcy, increased self-sufficiency, and support the healing process. One service is the support group, Emerge. The support group is held weekly in Lakeland and is meant to help participants in healing from the trauma of the violence they have experienced.
Go to **www.eagleswingssanctuary.org**.

Food Resources

United Way Food Distribution – Below is the link for the UWCF End Hunger food distribution schedule. These are great opportunities for families to get good quality food. Pick-up locations are throughout Polk County.
Go to
https://uwcf.org/initiatives/endhunger/schedule/.

Parenting Resources

Simple Activities for Children and Adolescents – For families that are sheltering in place, social distancing, and homeschooling due to school closures amidst the COVID-19 outbreak, the fact sheet from the link below outlines activities families can do without supplies, in lighted or dark areas, to stay preoccupied when dealing with the stress of a major event.
Go to
www.nctsn.org/resources/simple-activities-children-and-adolescents?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Trauma Informed Parenting Tips to use during this "Staycation" – Check out this series of short (few minute) videos on the Attachment & Trauma Network website to remind you and re-energize you during these trying times!
Go to
https://www.attachmenttraumanetwork.org/trauma-informed-resources-available-during-covid-19-quarantine/.

Mental Health Resources

Helping Families Cope with Coronavirus 2019 - Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm likely anxieties. This resource will help parents and caregivers think about how an infectious disease outbreak might affect their family— both physically and emotionally—and what they can do to help their family cope. Go to
www.nctsn.org/resources/parent-caregiver-guide-to-helping-families-cope-with-the-coronavirus-disease-2019?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.
https://www.cdc.gov/coronavirus/2019-ncov/index.html.

For more information specific to Florida, go to
http://www.floridahealth.gov/. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

COVID-19 Info Resources

DCF Office of Child Welfare Guidance Relating to COVID-19 – In light of the COVID-19 pandemic, Child Welfare professionals are facing a myriad of challenges and have adjusted their practices to continue to service children and families. Go to the website below for information regarding how these professionals will conduct visits and other duties.
http://www.centerforchildwelfare.org/.

Heartland for Children

Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map
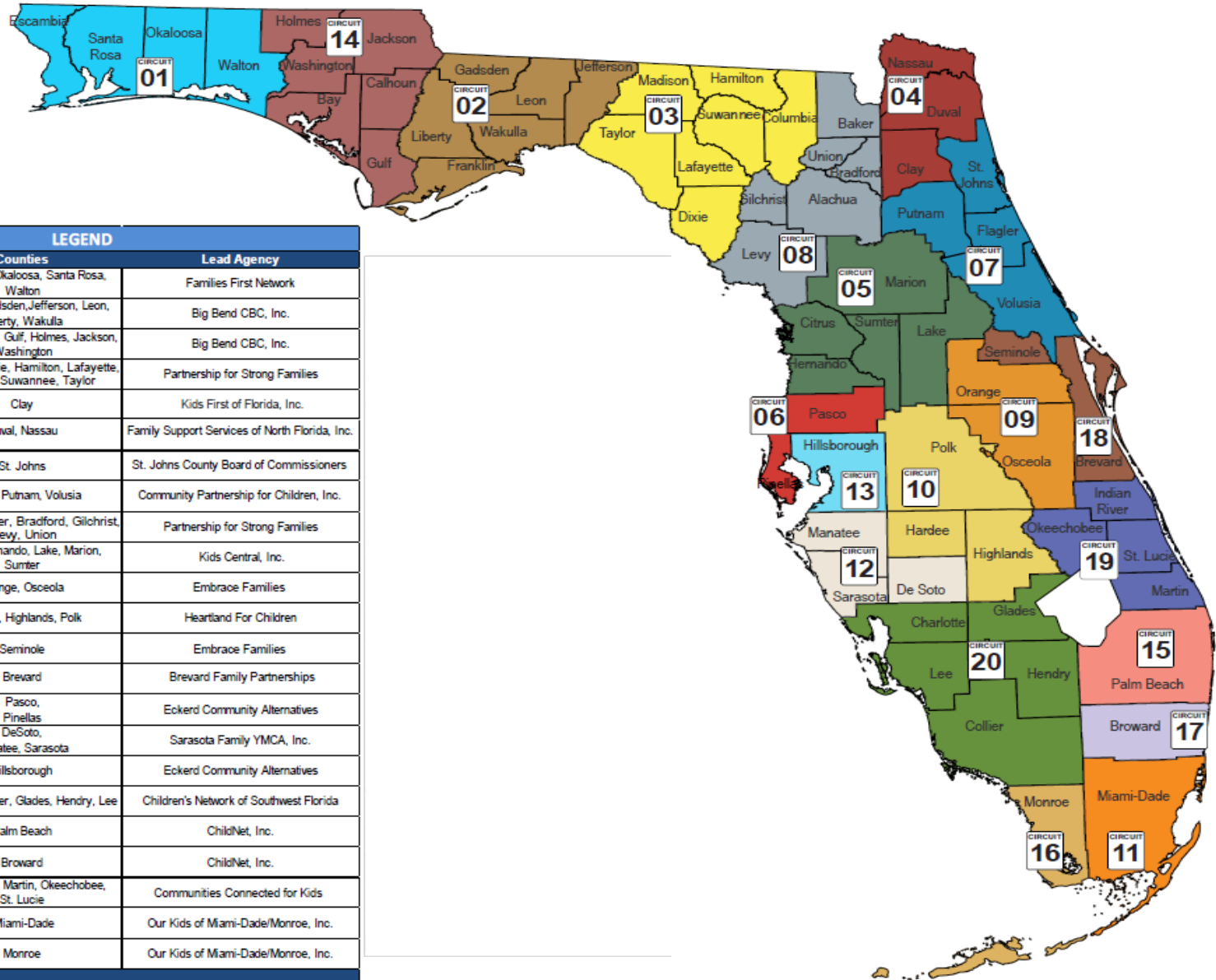
LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.