# **Performance & Quality Improvement (PQI) Report**

Data for week ended Sunday, April 21, 2024



# **Mission**

Improving safety, permanency and well-being for all children in Polk, Highlands, and Hardee Counties

# Vision

To eliminate child abuse and neglect in Polk, Highlands, and Hardee Counties











An accredited, evidence-based program

# **Community Based Care Lead Agency Scorecard**

Heart

for Children

2

FY 23-24, Quarter 3 Performance

CBC Lead Agency Scorecard Performance Table		Saf	ety			Pern	manency		Well-Being				
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in- home services.	are not neglected	supervision who	<ol> <li>Children exiting foster care to a permanent home within 12 months of entering care.</li> </ol>	achieving permanency in	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	placement moves per 1,000 days in		out-of-home care who received	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.	
Quarterly Scheduled FSFN Listing Report #	1272	1156	1157	1158	1159	1160	1162	1161	1163	1164	1165	1166	
Standard	8.5	95.0%	95.0%	<b>99.5</b> %	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%	
Reporting Period	01/01/23 to 12/31/23	01/01/23 to 12/31/23	07/01/22 to 06/30/23	04/01/23 to 03/31/24	04/01/22 to 03/31/23	04/01/23	04/01/21 to 03/31/22	04/01/23 to 03/31/24	03/31/24	03/31/24	04/01/23 to 03/31/24	03/31/24	
Brevard Family Partnership	10.22	94.13%	95.36%	99.71%	27.49%	53.41%	90.32%	5.72	95.41%	91.26%	79.17%	57.58%	
ChildNet-Broward	8.49	94.63%	99.00%	99.79%	32.99%	49.19%	91.58%	4.45	97.12%	91.73%	70.00%	64.79%	
ChildNet-Palm Beach	7.77	96.21%	95.77%	99.65%	35.65%	56.07%	93.14%	4.15	95.29%	89.28%	88.37%	65.32%	
Childrens Network of SW Florida	3.55	98.06%	97.44%	99.82%	35.24%	66.56%	94.49%	5.50	98.25%	97.94%	95.12%	58.45%	
Childrens Network-Hillsborough	7.15	97.36%	96.27%	99.45%	19.48%	36.03%	89.41%	7.36	96.38%	87.53%	70.18%	54.57%	
Citrus Health Network	6.85	96.06%	98.98%	99.60%	24.38%	51.51%	92.50%	4.62	97.43%	96.99%	90.24%	60.63%	
Communities Connected for Kids	11.73	95.00%	96.67%	99.90%	35.51%	58.27%	91.11%	4.18	97.57%	96.10%	70.00%	67.89%	
Community Partnership for Children	7.60	96.94%	96.73%	99.93%	27.02%	45.95%	82.05%	3.94	97.58%	92.31%	78.57%	54.61%	
Embrace Families	9.70	95.07%	97.78%	98.89%	24.01%	37.29%	88.67%	5.05	87.76%	69.44%	81.97%	55.34%	
Family Integrity Program	8.83	97.37%	99.07%	99.87%	25.71%	65.22%	80.00%	3.74	98.08%	100.00%	71.43%	28.57%	
Family Support Services of North Fla	6.83	96.83%	96.10%	99.72%	21.59%	49.42%	95.58%	5.49	96.10%	87.06%	93.02%	54.39%	
FSS Suncoast	6.00	96.97%	97.76%	99.61%	29.17%	48.48%	89.72%	5.96	86.96%	64.81%	56.90%	59.12%	
Heartland for Children	7.75	94.96%	97.49%	99.77%	34.19%	45.86%	90.21%	2.88	98.49%	94.09%	86.05%	59.32%	
Kids Central, Inc.	5.09	96.28%	97.90%	97.38%	27.14%	32.72%	93.36%	7.90	84.94%	63.49%	85.71%	60.45%	
Kids First of Florida, Inc.	0.00	99.53%	100.00%	99.94%	13.19%	54.17%	95.35%	2.72	84.91%	64.21%	62.50%	56.76%	
NWF Health Network - East	8.08	96.32%	97.63%	99.84%	34.44%	52.76%	88.28%	6.39	98.44%	88.48%	92.86%	51.96%	
NWF Health Network - West	12.87	94.52%	95.36%	99.85%	29.08%	60.66%	93.53%	5.47	94.69%	87.07%	93.55%	56.80%	
Partnership for Strong Families	8.17	96.91%	97.85%	99.53%	23.78%	54.61%	93.43%	8.61	95.89%	70.53%	67.86%	51.22%	
Safe Children Coalition	7.41	97.46%	97.17%	99.53%	40.38%	49.56%	91.94%	6.07	96.86%	91.59%	73.33%	64.49%	
Statewide	7.63	96.32%	97.17%	99.10%	29.13%	47.98%	91.14%	5.46	93.78%	83.37%	80.19%	58.24%	
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%	

# **Scorecard Measure 4 – Children Seen Every Thirty Days**

SM04 - Percent of children under supervision who are required to be seen every 30 days - Target = 99.5%

ildren 3

Current	
Month	

	Scorecard Measure #4 - Children Under Supervision Who Are Seen Every Thirty Days April 2024 as of 04/21/2024 Report Date Range: 04/01/2024 to 04/30/2024											
Agency	Agency # of Children <u>Not</u> seen in 30 days % of Children seen timely											
CHS 6 99.81% 🗡												
LSF 2 99.74% 🗡												
OHU	0	100.00% 🎽										
NTF	0	100.00% 🧡										
HFC	8	99.88% 🎽										
Statewide 99.65%												
Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Target of 99.5%												

	sure #4 - Children Unde Are Seen Every Thirty E March 2024 as of 04/07/2 Date Range: 03/01/2024 to	<b>Days</b> 2024										
Agency	Agency# of Children Not seen in 30 days% of Children seen timely											
CHS 7 99.93% 🤸												
LSF	4	99.95% ⊁										
OHU	5	99.92% ⊁										
NTF <b>4</b> 98.67%												
HFC 20 99.87% 🗡												
Statewide 99.75%												

Source Monthly: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Target of 99.5%

Prior Month End

# **Monthly Birth Parent Contacts**

Current Month

Target = 70% Mothers and 50% Fathers - seen monthly

		Birth Parent Contact Completed April 2024 as of 04/21/2024 (Point in Time)											
	AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed						
t	CHS	188	77	41.0%	123	30	24.4%						
)	LSF	180	94	52.2%	140	55	39.3%						
	OHU	181	91	50.3%	129	53	41.1%						
	TOTAL	549	262	47.7%	392	138	35.2%						

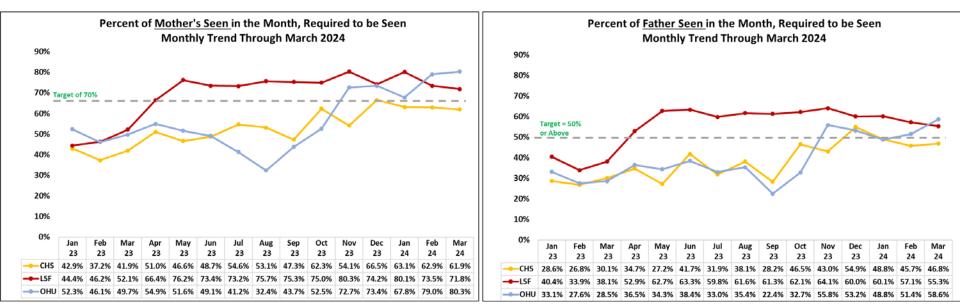
Criteria: Childen in Out-of-Home Care w/goal of reunification

Source: Daily Ad Hoc Birth Parent Contact FSFN

Mother Contact, Target is 70% or above

Father Contact, Target is 50% or above

Referrals to Neighbor to Families Data as of April 08, 2023										
Month of Referral         CHS         LSF         OHU         Grand Total										
22/23 Q4	0	4	10	14						
23/24 Q1	23	13	5	41						
23/24 Q2	13	6	7	26						
23/24 Q3	3	16	10	29						
*Apr 24	0	1	2	3						
Total Referrals	39	39	32	110						
Active Referrals 22 27 24 73										

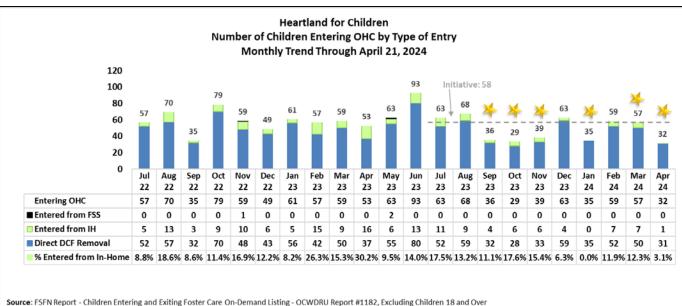


# Case Transfer Staffing Data Case Transfer Data For Fiscal Year 2023/24 - Data as of 04/21/2024

		AUG	CEDT	007	NOV	DEC			MAR	ADD	23-24	22-23	21-22	20-21	19-20	18-19	17-18			ALIC	CEDT	OCT	NOV	DEC		C C D	MAR		23-24	22-23	21-22	20-21	19-20	18-19	17-18
	JUL	AUG	SEPT	001	NUV	DEC	JAN	FEB	IVIAK	APR	Totals		JOL	AUG	SEPT	UCI	NOV	DEC	JAN	FED	IVIAK	АРК	Totals	Totals	Totals	Totals	Totals	Totals	Totals						
								Numl	ber of C	hildre	n													NC	DI-ИС	DICIA	L IN HO	OME S	SERVICE	S					
CHS	24	33	13	6	11	10	18	13	29	11	168	347	358	426	414	460	349	CHS	10	2	0	0	0	0	0	0	0	0	12	85	116	136	90	110	48
LSF	22	32	12	15	13	14	10	27	16	16	177	401	355	443	439	482	349	LSF	6	8	2	0	0	0	0	0	0	0	16	98	95	97	112	93	66
NTF	0	0	43	20	24	22	14	10	14	14	161	0	0	0	0	0	0	NTF	0	0	16	17	28	22	14	17	17	14	145	0	0	0	0	0	0
OHU Polk	10	4	2	12	3	7	1	14	4	5	62	141	147	162	177	196	253	OHU Polk	5	2	0	0	0	0	0	0	0	0	7	25	31	65	31	52	44
One Hope	34	52	31	29	33	42	40	37	56	5	359	439	503	550	518	548	527	One Hope	0	0	0	0	0	0	0	0	0	0	0	53	35	45	32	41	49
Total	90	121	101	82	84	95	83	101	l 119	51	927	1328	1363	1581	1548	1686	1478	Total	21	12	18	17	28	22	14	17	17	14	180	261	277	343	265	296	207
Out of Home Care								OCS / ICPC Courtesy Supervision																											
CHS	11	30	13	6	9	6	13	11	12	6	117	229	200	220	240	262	226	CHS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
LSF	13	23	8	12	9	13	6	15	14	16	129	237	188	267	253	291	218	LSF	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0
OHU Polk	3	1	2	8	2	7	1	10	3	3	40	98	103	75	91	116	164	OHU Polk	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
One Hope	16	18	10	0	13	24	11	8	33	5	138	102	113	150	106	125	133	One Hope	16	30	20	28	19	18	29	28	19	0	207	270	338	351	360	363	313
Total	43	72	33	26	33	50	31	44	62	30	424	666	604	712	690	794	741	Total	16	30	20	28	19	18	29	28	19	0	207	270	338	353	360	363	315
								N - H	IOME JU	JDICIA	٨L										Rei	nstate	ement	t of Pr	otecti	ive Se	rvices	Super	vison	Notice	of Hear	ings)			
CHS	3	0	0	0	0	0	0	0	7	3	13	10	4	17	38	48	35	CHS	0	0	0	0	0	0	4	0	6	0	10	17	17	26	8	12	17
LSF	2	1	0	0	0	0	0	5	0	0	8	10	16	23	40	37	27	LSF	0	0	0	1	0	1	0	0	2	0	4	35	46	36	10	41	18
OHU Polk	0	0	0	0	1	0	0	0	0	2	3	0	2	10	40	20	20	OHU Polk	0	0	0	4	0	0	0	0	0	0	4	1	2	7	8	2	10
One Hope	0	4	1	0	1	0	0	0	0	0	6	6	6	4	8	11	24	One Hope	0	0	0	1	0	0	0	0	3	0	4	4	0	0	0	7	2
Total	5	5	1	0	2	0	0	5	7	5	30	27	28	54	126	116	106	Total	0	0	0	6	0	1	4	0	11	0	22	57	65	69	26	62	47

5

# **Children Entering Out of Home Care**



Excluding aged 18+ and IL initial placements

# **Children Re-Entering Out-of-Home Care**

Number of Children in a Recent Removal Episode Who Have Had a Prior Reunification or Permanent Guardianship

	Removal Episodes for Children with a Prior Reunification or Permanent Guardianship         Removals entered into FSFN between 4/8/24 - 4/21/24         Current       Child Id       Current       Prior Unit       Current       Prior PG or       Length from       Range       SM07 Cohort       F												
	Current	Child Id	Current	Prior Unit	Current	Prior PG or	Length from	Range	SM07 Cohort	FSFN Entry Date			
Re-Entry	Removal Case ID		Agency		Removal Date	Reunification Discharge Date	Prior Discharge to Current	Prior Discharge to Current					
into OHC						Discharge Date	Removal	Removal					
Last 2	-	-	-	-	-	-	(months) 🔻	-	-	•			
Weeks	100474575	108479445	CHS	141839-CHSFL	4/15/2024	10/26/2021	29	1.0 - 2.9 yrs	No	4/19/24			
	102405962	106469394	OHU	142855-OHU-HIGHLANDS	4/8/2024	5/27/2021	34	1.0 - 2.9 yrs	No	4/11/24			
		105280675	OHU	142855-OHU-HIGHLANDS	4/8/2024	5/27/2021	34	1.0 - 2.9 yrs	No	4/11/24			
		105280676	OHU	142855-OHU-HIGHLANDS	4/8/2024	5/27/2021	34	1.0 - 2.9 yrs	No	4/11/24			
		105280674	OHU	142855-OHU-HIGHLANDS	4/8/2024	5/27/2021	34	1.0 - 2.9 yrs	No	4/11/24			

6

Source: FSFN Data Warehouse Ad Hoc Report,

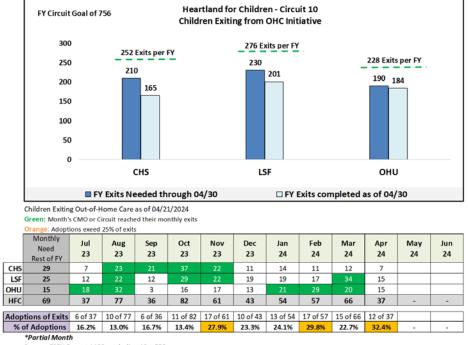
# Scorecard Measures 7 – Children Who Do Not Re-Enter into OHC after Achieving Permanency

SM07 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 91.7% or Greater

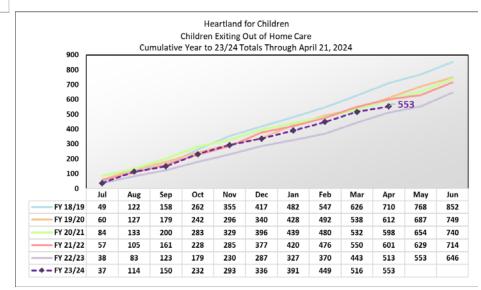
	for	FY 23/24 Children Who Do <u>Not</u> R Children Achieving Pe						
FY 23/24	Agency	<b>Maintained</b> No Removal Episode	Total Children Permanency w/in 1 year	Percentage Permanency Maintained				
Contract	CHS	52	62	83.9%				
Measure	LSF	36	37	97.3%				
measure	OHU	91	93	97.8%				
	HFC Total	179	192	93.23%				
	Statewide	2,815	3,075	91.54%				
	Source: Children Who Do Not Re-Enter Foster Care within Twelve (12) Months of Moving to a Permanent Home On-Demand Listing, Report #1100							

# FY 2023-2024 Exiting Out-of-Home Care Initiative



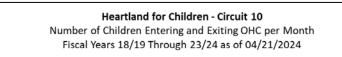


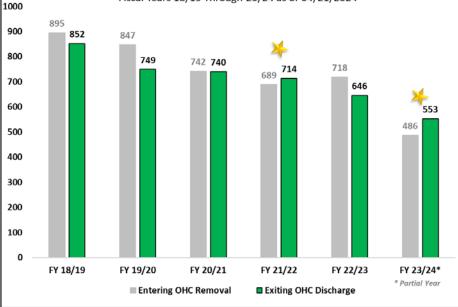
Source: FSFN Report 1182, excluding 18+, EFC

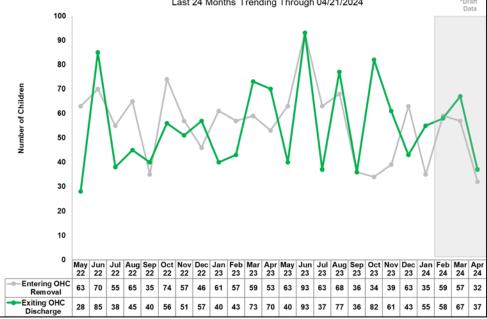


# FY 2023-2024 Entering and Exiting Out-of-Home Care – Exit Initiative

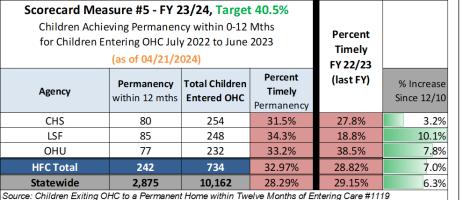




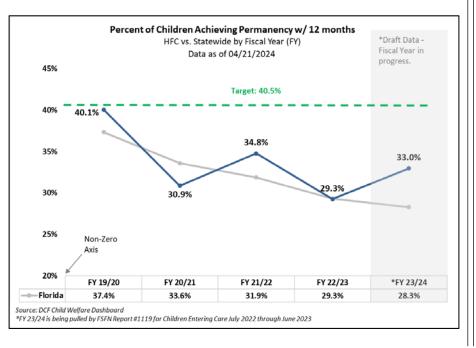




# Scorecard Measures 5 - Children Achieving Permanency within 12 Months (Fiscal Year 23/24) **Target = 40.5%** Percentage to reach Yellow = 36.5%



\*Permanency = adoption, permanent guardianship or reunification w/ parent



	Scorecard Measure	.5%						
	Children Achievin	g Permanency	within 0-12 Mth	s				
	for Children Ente	ring OHC July 2	022 - June 2023					
	(as	s of 04/21/2024	1)					
	Agency / Unit	Permanency within 12 mths	Total Children Entered OHC	Percent Timely Permanency	% Increase Since 12/10			
Ву	CHS	80	254	31.5%	3.2%			
Unit	141832-CHSFL (IL)	0	5	0.0%	0.0%			
	141834-CHSFL	14	48	29.2%	3.1%			
	141846-CHSFL 🦄	35	75	46.7%	9.4%			
	141839-CHSFL	9	59	15.3%	-0.5%			
	141835-CHSFL (Adop)	0	23	0.0%	0.0%			
	141852-CHSFL 🏻 🎽	20	36	55.6%	7.0%			
	14-HFC-CHS ADMIN UNIT	🔶 1	1	100.0%	0.0%			
	LSF	85	248	34.3%	10.1%			
	141828-LSF	5	18	27.8%	7.8%			
	141827-LSF 🦊	17	35	48.6%	14.5%			
	141836-LSF 🛛 🔆	11	24	45.8%	32.9%			
	141845-LSF	13	36	36.1%	5.5%			
	141848-LSF 🦂	13	32	40.6%	17.5%			
	141849-LSF	8	41	19.5%	5.5%			
	141850-LSF (Adop)	4	22	18.2%	-0.8%			
	141929-LSF	14	38	36.8%	5.3%			
	14-HFC-LSF ADMIN (IL)	0	2	0.0%	0.0%			
	OHU	77	232	33.2%	7.8%			
	142853-OHU-HARDEE	2	46	4.3%	0.0%			
	142854-OHU-HIGHLANDS (IL)	<u>-</u> 3	3	100.0%	0.0%			
	142855-OHU-HIGHLANDS	18	45	40.0%	8.9%			
	140121-OHU-HIGHLANDS (Adop)	3	9	33.3%	8.3%			
	142858 OHU-POLK 🛛 🔆	19	36	52.8%	15.6%			
	142852-OHU-POLK 🔀	13	29	44.8%	22.2%			
	142856-OHU-POLK	19	64	29.7%	2.4%			
	HFC Total	242	734	33.0%	7.0%			
	Statewide	2,875	10,162	28.3%	6.4%			
Source: Children Exiting OHC to a Permanent Home within Twelve Months of Entering Care #1119 *Permanency = adoption, permanent guardianship or reunification w/ parent								

# Permanency Measure for Children in Out-of-Home Care...

- More than 12 Months in OHC - More than 24 Months in OHC

**Scorecard Measures 6:** Percent of children exiting care to a permanent home for children in care 12-23 months, Target = 43.6%

SM06 - Percentage to reach Yellow = 39.4%

Scorecard Mea Children Achiev for Children in	Mths	Percent Timely FY 22/23								
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Permanency	(last FY)	% Increase Since 12/10					
CHS	40	105	38.1%	37.9%	11.4%					
LSF	48	108	44.4%	41.7%	20.3%					
OHU	37	99	37.4%	49.0%	9.1%					
HFC Total	125	312	40.1%	42.6%	13.8%					
Statewide	Statewide         2,139         5,423         39.4%         46.2%         16.9%           Statewide         Statewide         Statewide         Statewide         16.9%<									

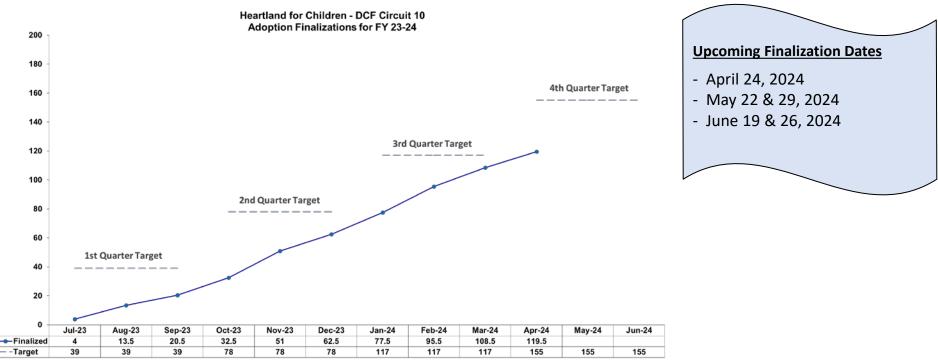
Source: Children Achieving Permanency w/ 12 Months for children in OHC 12-23 Months #1138 \*Permanency = adoption, permanent guardianship or reunification w/ parent **Statewide Measure:** Percent of children exiting care to a permanent home for children in are 24 months or longer Target = 30%

Statewide M Children Achiev for Children in	Percent Timely FY 22/23									
Agency	Permanency within 12 months	Total Children in OHC 24+ Months	Percent Timely Permanency	(last FY)	% Increase Since 12/10					
CHS	36	94	38.3%	51.4%	9.9%					
LSF	39	128	30.5%	44.3%	12.5%					
OHU	42	97	43.3%	42.0%	25.6%					
HFC Total	117	319	36.7%	46.2%	15.7%					
Statewide         2,042         5,509         37.07%         42.88%										
Source: Children Achieving	Statewide         2,042         5,509         37.07%         42.88%         15.6%           Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197									

Source: Children Achieving Permanency w/ 12 Months for children in OHC 24 Months or Longer #1197 \*Permanency = adoption, permanent guardianship or reunification w/ parent

# **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



hildren

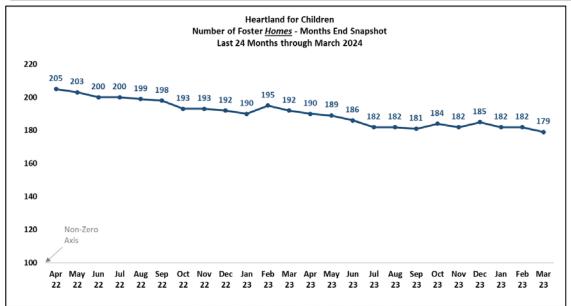
11

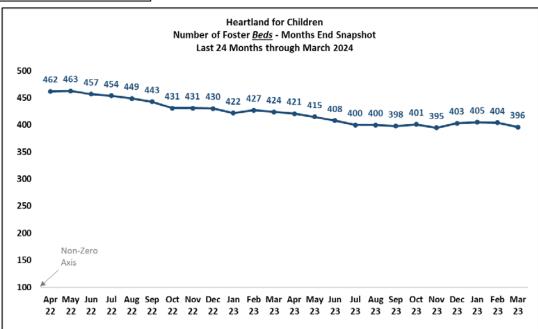
Source: HFC Adoption Database; Data-as-of: April 19, 2024

Adoption Finalizations FY 23-24 - <u>4th Quarter</u> as of 04/21/2024							
СМО	Finalized Adoptions YTD	FY Target	FY Target Met				
CHS	33.5	44	76.1%				
LSF	38.5	59	65.3%				
OHU	47.5	52	91.3%				
Total	119.5	155	77.1%				

# Number of Foster Homes and Foster Bed Capacity

24 Month Trend





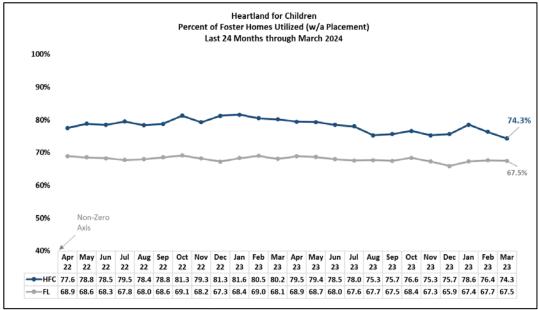
12

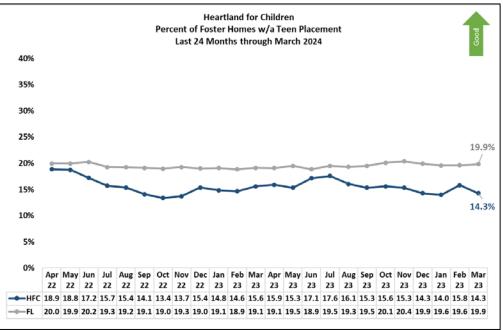
<u>eouncerfeord</u> Levels of Neberlines fioween etallistikus nefontises (eiclilense levelis nom fe) Veien flogen fon de ere ere fonde in de cintiko vern secon son, children active to retrieve child activ



# Teen Placement in a Foster Home







<u>eolingereport</u> Levelog idenselfiefronder ditallistikke kepcit 1228 (Biolilikke Evelt 1 Konte) "Tern flore fan de fan de begrun 1226 vann bergin 1007, Children active tonetike sond de b

# Children Served at Month End by Service Type

# Number and Percent of Children Serviced in Residential Care

Heartland for Children

Number of Children Active by Service Type

Point in Time Month End Data through March 2024

May Jun

1287 1270

44 44 43

71 94 86 63 62 78 83 60 44 58 52

1255

34 38 34 35 38 40

46

497 518 525 502 502 471 464 493 482 504 488 467 460 434 419 422 432

Jul

Aug Sep

504

43 45 45

Oct Nov Dec Jan Feb Mar

467 460 434 419 422 432

41

1290 1293 1287 1244 1206 1214 1202 1205 1191

39 38 44 48

44

40 39 38 41

1253 1251 1247 1285 1303 1255 1287 1270 1290 1293 1287 1244

1400

1200

1000 800

600

400

200

OHC Total

---- IHC Total

18+ EFC

Family Support

0

Dec

31 34

Jan

1253 1251 1247 1285 1303

Nov

22

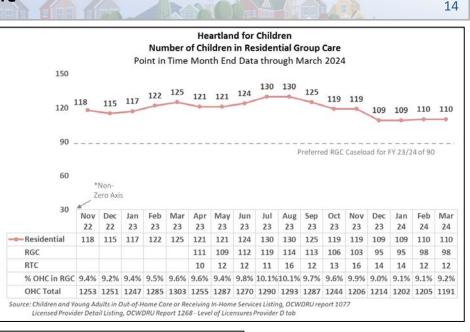
497 518 525 502 502 471 464 493

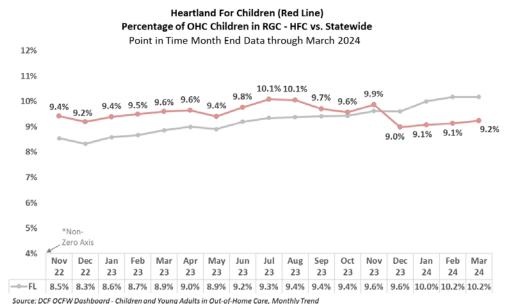
28

Feb Mar Apr

39 39

Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing, OCWDRU report 1077 Licensed Provider Detail Listing, OCWDRU Report 1268 - Level of Licensures Provider D tab





1206 1214 1202 1205 1191

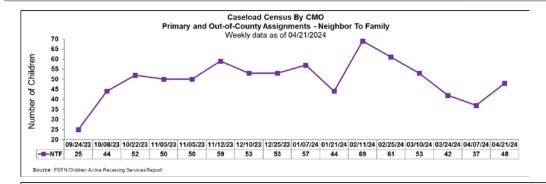
24

47

#### OHC - Out of Home Care | RGC - Residential Group Care | RTC - Residential Treatment Center | IHC - In Home Care | IL - Independent Living | EFC - Extended Foster Care

# **Caseload Census Information**

CBC Services Weekly Caseloads By CMO



	Number of Children by CMO								
	Last 6 Reporting Periods								
Agency	2/25/2024	1/25/2024 3/10/2024 3/17/2024 3/24/2024 4/7/2024 <b>4/21/</b>							
CHS	533	537	537	543	551	542			
LSF	572	574	563	558	565	562			
OHU Primary	545	547	546	549	557	560			
OHU/OCS	215	216	215	216	210	206			
OHU Total	760	763	761	765	767	766			
NTF	61	53	57	42	37	48			
HFC Total	1,929	1,930	1,918	1,908	1,920	1,918			

**Caseload Census By CMO** Primary and Out-of-County Assignments Weekly data as of 04/21/2024 900 850 800 750 700 650 600

0310122

-CHS

ALL AND A 150 150 152 22002 O1/10 02106722 0212122

0510122

LSF

OANDIZ

661222

6512122

0112422

600000 69/29/22

-- OHU

07104122

0162,10622

03/09/S Color Color 

A AL AL

0312812 

Number of Children

550

500

Sold and a sold Color Color Case Manager Caseload Breakdown by Agency – Data as of 04/21/2024

	Count of Case Managers Within a Caseload Range						Perc	ent of Case Manage National Caselo	rs That Are at or U ad Standard of 15	nder the		
СМО	<b>1-5</b> Children in Caseload	<b>6-15</b> Children in Caseload	<b>16-24</b> Children in Caseload	<b>25-29</b> Children in Caseload	<b>30+</b> Children in Caseload	Total Case Managers*	Avg # of Children per CM	CMO w/Primary		Percent at 15 or lower		
CHS	0	3	3	4	9	19	28.5	1	CHS	19	3	15.8%
LSF	1	0	18	5	0	24	23.4	1	LSF	24	1	4.2%
OHU	1	6	10	5	8	30	25.5	1	OHU	30	7	23.3%
NTF	3	4	0	0	0	7	6.9	1	NTF	7	7	100.0%
#of CMs	5	13	31	14	17	80	24.0	1	HFC	80	18	22.5%

\* Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs Count

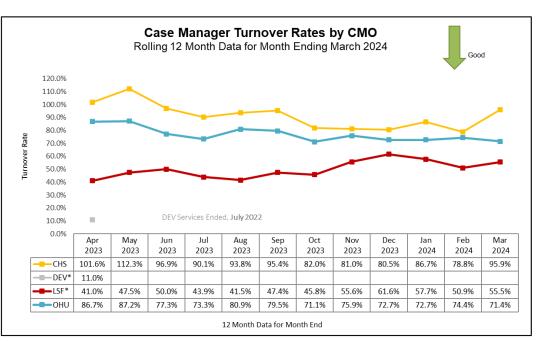
# **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended March 2024					
СМО	Case Manager Case Manager Supervisor				
CHS	95.9%	44.4%			
LSF*	55.5%	15.4%			
OHU	71.4%	34.8%			

7/2/22 - Transition from Devereux to Lutheran Services Florida; the 12-months required for a "Rolling Year Total" has been split between agencies:

- DEV: Mar-22 to Jun-22 (4 months)
- LSF: Jul-22 to Feb-23 (8 months)



# Caseload Census by Case Manager and Organization Data as of 04/21/2024



Caseload of 1 - 5 Children (-3)				
смо	Case Workers	#		
NTF	Tetreault, Taylor	5		
NTF	Jones, Gwendolyn	5		
NTF	Cruz, Ana	3		
LSF	Collins, Sara	1		
OHU	Ventura, Armando	1		

Caseload of 6 - 15 Children (+1)				
СМО	Case Workers	#		
OHU	Isaacs, August	15		
OHU	Dellinger, Michael	15		
CHS	Dawes, Dominique	15		
OHU	Howe, Danielle	14		
CHS	Whiting, Kari	12		
OHU	Shay, Ryan	11		
NTF	Bates, Brittany	10		
NTF	Wolf, Lauren	9		
NTF	Mattison, Sharon	8		
NTF	Conklin, Danielelle	8		
OHU	Brody, Jessica	7		
CHS	Pression, Alexa	6		
OHU	Nettles, Markisha	6		

Caseload of 16 - 24 Children (-1)				
СМО	Case Workers	#		
CHS	Hook, Kathryn	24		
LSF	Brown, Desiree	24		
LSF	Bickel, Sherry	24		
LSF	Williams, Careatha	24		
OHU	Cleveland, Tammy	24		
CHS	Knowlton, Sera	23		
LSF	Pena, Yulissa	23		
OHU	Thompson, Wyshana	23		
LSF	Franklin, Yoshika	23		
CHS	James, Aleah	23		
LSF	Blocker, Amanda	23		
LSF	Willingham, Jadashia	23		
LSF	Ramnaugh, Shan	22		
LSF	Brown, Ciara	22		
LSF	Coleman, Tangela	21		
OHU	Garcia, Anakeidie	21		
OHU	Cherident, Camy	20		
OHU	Hadad, Nagjonna	20		
LSF	Lott, Carla	20		
LSF	Cruz, Veronica	20		
OHU	Young, Vanessa	20		
OHU	Brutus, Marie	20		
LSF	Blackwood, Sandra	19		
LSF	Johnson, Tania	19		
LSF	Stremy, Suzette	18		
LSF	Escartin Vega, Kathia	17		
LSF	Ellis, Darren	17		
OHU	Southall, Akeva	17		
LSF	Pierce, Pamela	16		
OHU	Valencia, Alejandro	16		
OHU	Sausaman, Allison	16		

Caseload of 25 - 29 Children (-8)					
СМО	Case Workers	#			
OHU	Dedrick, Dawn	29			
OHU	Mcgahee, Timika	29			
OHU	Bello, Bianca	28			
CHS	Beasley, Charlita	28			
LSF	Morris, Alundrea	28			
CHS	Rodgers, Aleah-Faith	28			
CHS	Lopez, Lena	28			
LSF	Renfro, Andrew	27			
LSF	Bon-Fiol, Nikol	27			
OHU	Reyes, Jasmine	27			
CHS	Covington, Walter	26			
OHU	Pizarro, Frances	25			
LSF	Lynch, Rodina	25			
LSF	Pamphile, Emmanuella	25			

Caseload of 30+ Children (+7)					
СМО	Case Workers	#			
OHU*	Fuentes, Norma	45			
OHU*	Villegas, Anna	44			
OHU*	Washington, Woodrica	44			
OHU*	Bailon, Margarita	43			
OHU*	Smith, Lorie	42			
OHU*	Simmons, Shannon	39			
CHS	Angulo, Kayla	35			
CHS	White, Melinda	34			
CHS	Sisk, Sarah	33			
CHS	Mcphail, Allissa	32			
CHS	Bain, Claire	31			
OHU	Kohn, Ludessa	31			
OHU	Johnson, Randi	30			
CHS	Fort, Angela	30			
CHS	Bruce, Kortney	30			
CHS	Kaina, Kelly	30			
CHS	Meola, Laura	30			

Unit Supervisors Carrying Cases (+1)				
смо	Case Workers	#		
OHU	Gadson, Berlendah	22		
CHS	Luskey, Taylor	4		
CHS	Cortes, Jennifer	3		
OHU	Kinchen, Lisa	1		
OHU	Colon, Lisette	1		

Circuit 10 Children Active by Assignment Role for CMO TAYS, FTC and Adoption Workers					
Data as of 04/21/24				Grand	
Case Worker	Pri.	Sec.	000	Total	
Cruz, Cheyleen	2	0	0	2	
FTC - CHS	2	0	0	2	
Nieves, Carlos	24	0	0	24	
Humber, John	11	69	0	80	
TAYS - CHS	35	69	0	104	
Cortes, Jennifer	3	35	0	38	
Dawes, Dominique	15	8	0	23	
Whiting, Kari	12	4	0	16	
Adoption - CHS	30	47	0	77	
Peralta, Joshua	34	0	0	34	
Jones, Dane	0	50	0	50	
TAYS - LSF	34	50	0	84	
Collins, Sara	1	8	0	9	
Parrish, Elizabeth	0	24	0	24	
Hampton, Sharday	0	10	0	10	
Adoption - LSF	1	42	0	43	
Metelus, Getro	2	22	1	25	
Sandbrook, Mary	9	26	0	35	
Vazquez, Roger	6	40	2	48	
TAYS - OHU	17	88	3	108	
Howe, Danielle	14	1	0	15	
Nettles, Markisha	6	2	0	8	
Southall, Akeva	17	0	0	17	
Adoption - OHU	37	3	0	40	
TAYS Total	86	207	3	296	
Adoptions Total Pri. = Primary - Sec. = Sec.	68	92	0	160	

Data Source : FSFN Report - Children Active Receiving In-Home

or Out-of-Home Services Daily Listing by District

\*These OHU case managers contain caseloads that are over 65% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Heartlan	nd
for Child	Iren
	18

	Health Information in FSFN for Children in OHC as of 04/21/2024				Health Information in FSFN as of 04/21/2024						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance	Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	385	100.0%	99.0%	95.3%	96.1%	96.8%	CHS	0	4	13	15
LSF	421	100.0%	97.1%	94.1%	96.2%	95.8%	LSF	0	12	16	16
OHU	386	99.7%	97.4%	85.8%	96.6%	93.3%	OHU	1	10	31	13
HFC	1192	99.9%	97.8%	92.2%	96.3%	95.4%	HFC	1	26	60	44
Source: FSFN report 1009 "Source: "Healthcare Service Information for OHC"				Source: "He	althcare Service	Information for OHC	- Report 1009"				

# Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95% SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95%

Scorecard Measure #9 Children Receiving Medical Services Within Last 12 Mths					
	Daily Snapshot	t as of 04/21/2024	Ļ		
Agonov	Appointment	Total Children	Percent Medical		
Agency	within last 12 mths	out-of-home care	Services Received		
CHS	381	385	99.0%		
LSF	409	421	97.1%		
OHU	376	386	97.4%		
HFC Total	1166	1192	97.8%		
Statewide	16,716	18,094	<b>92.4</b> %		

Source: FSFN report 1096 – Children in OHC Who Received Medical Services in the Last Twelve Months

Scorecard Measure #10 Children Receiving Dental Services Within Last 7 Mths								
Daily Snapshot as of 04/21/2024								
Agency	Appointment	Total Children	Percent Dental					
	within last 7 mths	out-of-home care	Services Received					
CHS	266	279	95.3%					
LSF	255	271	94.1%					
OHU	188	219	85.8%					
HFC Total	709	769	92.20%					
Statewide	10,118	12,314	82.17%					

Source: FSFN report 1093 – Children in OHC Who Received Dental Services in the Last Seven Months

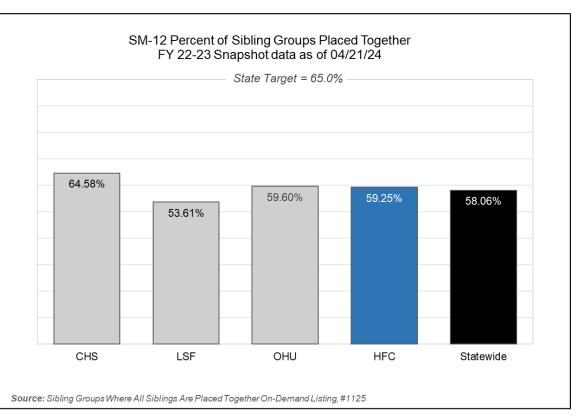
# Scorecard Measure 12 – Separated Siblings

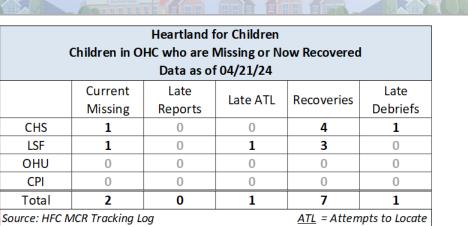
SM12 - Percentage of sibling groups in out-of-home care where all siblings are placed together – Target = 65.0%

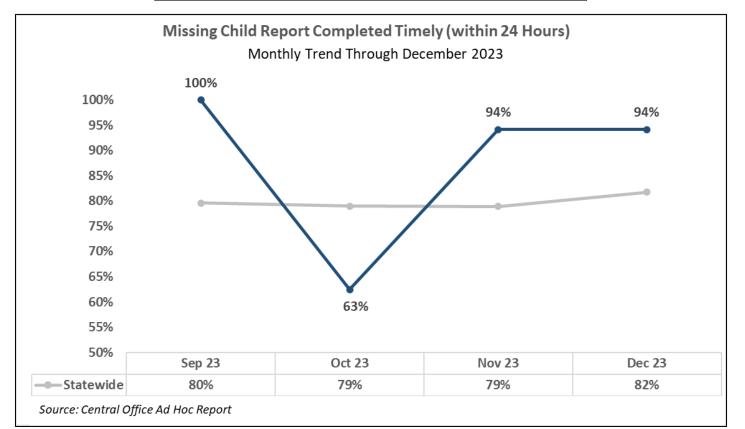


SM12 - Percent of Sibling Groups Placed Together FY 22-23 Snapshot data as of April 21, 2024						
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together			
CHS	62	96	64.58%			
LSF	52	97	53.61%			
OHU	59	99	59.60%			
HFC	173	292	59.25%			
Statewide	2,508	4,320	58.06%			
Source: Sibling Groups Where All Siblings Are Placed Together On-Demand Listing, #1125						

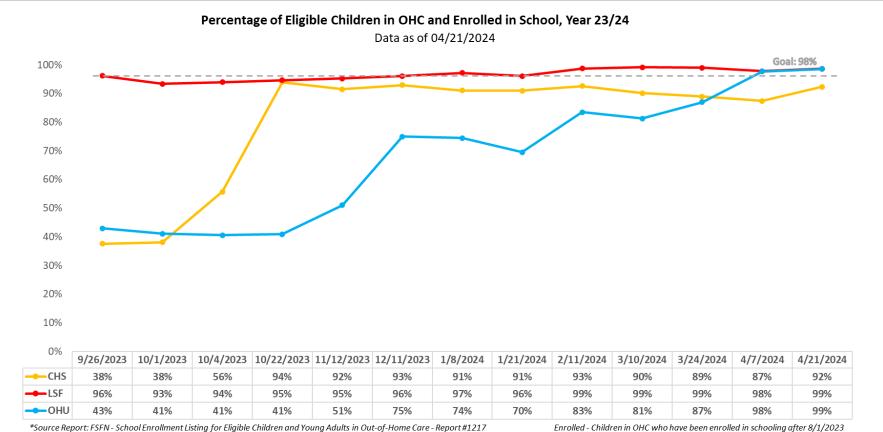
Number of sibling groups to achieve SM12 target – 28 Sibling Groups







School Enrollment Updated in FSFN for School Year 23/24					
СМО	Updated School Record	Eligible Children in OHC	Percent Updated		
CHS	229	248	92%		
LSF	228	231	99% 🗡		
OHU	218	221	99% 🦊		
Total	675	700	96%		



#### Filter - Leady Agency: Heartland for Children

Enrolled - Children in OHC who have been enrolled in schooling after 8/1/2023

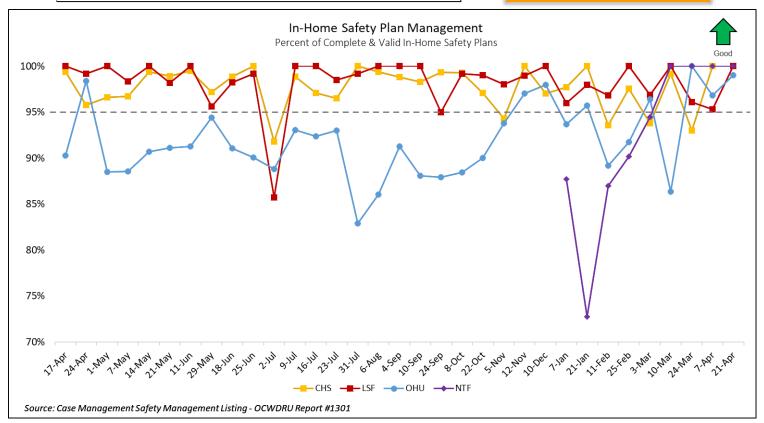
dren

Target of 95%

In-Home Safety Plan Management Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days							
	[	Data as of 04/21/2	024				
Agency         No -or- Expired         Complete & Valid         Total Required         Percentage           Safety Plans         Safety Plans         Safety Plans         Safety Plans         Complete							
CHS	0	122	122	100.0%			
LSF	0	104	104	100.0%			
OHU	1	100	101	99.0%			
NTF	NTF 0 48 48 100.0%						
HFC Total* 1 374 375 99.73%							
Source Report:	Case Management S	Safety Management L	isting - OCWDRU Repo	ort #1301			

Of the 374 completed safety plans, 42 will expire in the next 30 or 60 days					
Agency	Expiresin 30 Days	Expires in 60 Days	Total		
CHS	4	9	13		
LSF	3	12	15		
OHU	0	14	14		
NTF	0	0	0		
HFC Total	7	35	42		

Source report 1301 'Case Management Safety Management Listing' - Data as of 04/21/2024



# **Child Placement Agreement Errors**

Active CPA's with errors and non-active CPA's needing closure.

Child Placement Agreement Errors Data as of 04/21/2024									
			ī	The	11 active CPA	's with errors con	tain the 18 to	tal errors.	
Agency Needing CPA's Needing CPA		Total Active CPA's not Completed		New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	No Provider Listed	Total Errors	
CHS	9	1	8		3	5	3	2	13
LSF	3	1	2		1	1	1	1	4
OHU	1	0	1		1				1
Total	13	2	11		5	6	4	3	18
Source: FSFN	Source: FSFN - Child Placement Agreement Status for Children in Out-of-Home Care On-Demand Listing - OCWDRU Report #1256								

Criteria: Children with a CPA Effective Date.

Percent of Children with an Active Completed CPA Data as of 04/21/2024					
Agency Total Active CPA's Fully % of Completed CPA's					
CHS	37	29	78%		
LSF	28	26	93%		
OHU	8	7	88%		
Total 73 62 85%					
Source: FSFN - Child Placement Agreement Status - OCWDRU Report #1256 Criteria: Children with an CPA Effective Date.					

23

# **Psychotropic Medications**

Children with Psychotropic Medications Prescriptions

Heartland For Children Number of Children in Out-of-Home Care with at Least one Psyc. Medication and Percent of Children w/ a Valid Consent Data as of 04/21/2024							
Agency	All Children in OHC	% of Children in OHC w/ Psyc Meds	All Children with Psyc Meds	<pre># of children w/ a current parent or court order</pre>	· · · · · · · · · · · · · · · · · · ·		
CHS	402	10.7%	43	40	93.0%		
LSF	439	10.3%	45	44	97.8%		
OHU	392	7.7%	30	28	93.3%		
HFC	1,234	9.6%	118	112	94.9%		
DCF	1	0.0%	0	0	-		
Statewide	19,032	12.8%	2,429	2,097	86.3%		

Source: Children in OHC with One or More Current Prescriptions for a Psychotropic Medication, Ages 0 to 17 - #1002 Source: Children and Young Adults in Out-of-Home Care or Receiving In-Home Services Listing - #1077 Valid = Children with a parent consent and the parents are TPR'd are not considered valid consents Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 04/22/2024

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due						
Agency	# of UHS	Status - Pending	Status - No UHS			
CHS	5	1	4			
LSF	2	1	1			
OHU	3	2	1			
Total	10	4	6			

Heart

for Children



# **Community Based Care Lead Agency Map**

LEGEND								
Circ	uit	Region	Counties	Lead Agency				
	1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network				
	2	North West	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Northwest Florida Health Network				
	14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Northwest Florida Health Network				
	3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families				
	4		Clay	Kids First of Florida, Inc.				
	4	North	Duval, Nassau	Family Support Services of North Florida, Inc.				
	7	East	St. Johns	St. Johns County Board of Commissioners				
	7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.				
	8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families				
	5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.				
	9		Orange, Osceola	Embrace Families				
	10	Central	Hardee, Highlands, Polk	Heartland For Children				
	18		Seminole	Embrace Families				
	18		Brevard	Brevard Family Partnerships				
	6		Pasco, Pinellas	Family Support Services of SunCoas				
	12	Sun	DeSoto, Manatee, Sarasota	Safe Children Coalition				
	13	Coast	Hillsborough	Children's Network of Hillsborough				
	20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida				
	15		Palm Beach	ChildNet, Inc.				
	17	South East	Broward	ChildNet, Inc.				
	19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids				
	11	Southern	Miami-Dade	Citrus Family Care Network				
	16	Southern	Monroe	Citrus Family Care Network				

scambia

Okaloosa

Walton

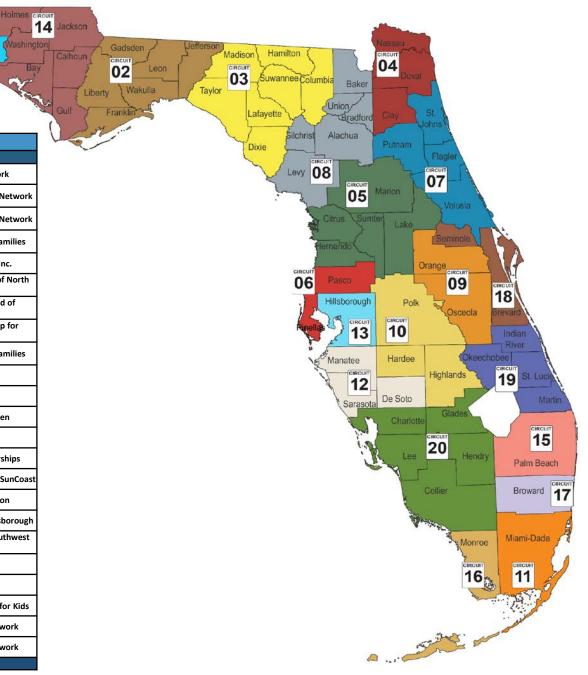
53

Washington

CIRCUIT

01

Santa Rosa





# Resource News Flash | April 2024

# AWARENESS FOR May

- National Foster Care Month
- Water Safety Month
- Mother's Day 5/12
- Memorial Day 5/27

# HEALTH RESOURCES

For more COVID information specific to Florida, go to <u>floridahealthcovid19.gov</u>

> Call Center is available 24/7 (866) 779-6121 or email <u>COVID-19@flhealth.gov</u>.

### For more vaccine information go to

https://floridahealthcovid19.gov/covid-19vaccines-in-florida/

# SAFETY RESOURCES

### Internet Safety and Tips

- Information, Advice and Support to
   <u>Keep Children Safe Online</u>
   (internetmatters.org)
- NetSmartz Home (missingkids.org)

### Safe Sleep

www.ounce.org/safe\_sleep.html

### Swim Safety Tips

- Pool Party Water Safety Tips: <u>bit.ly/41UoFcY</u>
- Water Safety Tips: <u>ounce.org/water\_safety.html</u> Hot Car Safety Tips
- nhtsa.aov/campaian/heatstroke

# COMMUNITY RESOURCES

### Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at <u>polkplays.org</u>

### FREE Dental Care Event Date: 5/31-6/1 Location: RP Funding Center in Lakeland

The Florida Dental Association is hosting Florida Mission of Mercy, a large-scale professional dental clinic that provides care to any patient at no cost to them.

### To learn more visit <u>flamom.com</u>.

# Summer Camp Guide

lakelandmom.com/summer-camp-directory/

### Free Books for Children 0-5

### uwcf.org/dolly-partons-imagination-library/

### United Way's 211

Call 211 or visit 211.org Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

### **ECHO Ministries**

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. https://www.echoministriesflorida.net/

### Find Help (Previously Aunt Bertha)

#### https://www.findhelp.org/

Find local resources for food, health, housing, employment programs & other community resources in seconds.

### HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

### Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM At Bonnet Springs Park in Lakeland Childcare will be provided. Please call (813) 455-2846 or email <u>Efigueroa2@usf.edu</u> to register.

### Circuit 10 Children's Mental & Behavioral Health Resources

https://sites.google.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- Central FL Behavioral Health Network
- Hope Florida A Pathway to Prosperity

### Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites uwcf.org/initiatives/endhunger/schedule/

### Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development. healthyfamiliesfla.org/programs\_map.htm

### **Domestic Violence Services**

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Harded and Highlands counties.

24-Hour Domestic Violence Crisis Lines Hardee/Highlands 863.386.1167 Polk 863.413.2700 Victim Services Office Line 863.413.2708

Victim Services – Polk County1860 South Crystal Lake Drive, Lakeland, FL 33801 Victim Services – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

# **HFC EVENTS**

### 2024 Child Welfare Provider Fair

Thursday, April 25<sup>th</sup> from 10AM-4PM Bartow Civic Center 2250 S Floral Ave, Bartow RSVP:

https://form.jotform.com/231225767485059

### Foster Care Info Night

Tuesday, June 4th at 6:30PM 1239 E Main St. Bartow, FL 33830 (2<sup>nd</sup> Floor) Register: 863-519-8900 x 28

### HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties Apple Padcasts (Anchor (Spatify / YouTube



# Resource News Flash | April 2024

# POLK COUNTY

# Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited. Register here: <u>https://bit.ly/3AJgNz3</u>

# Peer Recovery Center

Center for Behavioral Health Annex 1501 1<sup>st</sup> Street South, Winter Haven, FL 33880 Hours: Monday – Friday from 9AM-3PM The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization. Contact: (863) 293-1121 x 205789 for more info

# Florida Children Museum

400 Bonnet Springs Blvd. Lakeland, FL 33815 Contact: (863) 687-3869 https://explorefcm.org

# Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1<sup>st</sup> Wednesday and 3<sup>rd</sup> Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815 https://uwcf.org/resourcecenter/

# HIGHLANDS COUNTY

# Swimming Lessons at YMCA

http://www.highlandsymca.org/aquatics.htm

# Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905 https://www.championforchildren.org/

# Children's Museum of the Highlands

Hands on Learning for Ages 1-12 Cost: \$8/per person (ages 1+) for all day play. 219 N Ridgewood Dr. Sebring, Florida (863) 451-5385 (contact museum for updated hours)

# Preservers of Life

Highlands County Community Nursing Organization This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator Kasey@preserversoflife.com | (863) 420-5255

# FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy. Contact: Sari Crews 863-784-7473 | <u>sari.crews@southflorida.edu</u> <u>https://www.southflorida.edu/future-students/general-</u> educational-development-program-ged

# HARDEE COUNTY

# Hardee County Swimming Resources

<u>Swim Lessons | Florida Department of Health in</u> <u>Hardee (floridahealth.gov)</u>

# Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life. 713 E Bay Street Wauchula, FL 33873 Contact: info@hardeehelpcenter.com | 863-773-0034

# Visit Hardee

Website for upcoming events, community updates and resources: <u>https://www.visithardee.com/events</u>

# FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy. Contact: Sari Crews 863-784-7473 | <u>sari.crews@southflorida.edu</u> <u>https://www.southflorida.edu/future-students/general-</u> educational-development-program-ged



For additional resources and county events, check out our most recent Parent's Corner Newsletter.



# Resource News Flash | May 2024

# AWARENESS FOR May

- National Foster Care Month
- Water Safety Month
- Mother's Day 5/12
- Memorial Day 5/27

# HEALTH RESOURCES

For more COVID information specific to Florida, go to <u>floridahealthcovid19.gov</u>

> Call Center is available 24/7 (866) 779-6121 or email <u>COVID-19@flhealth.gov</u>.

For more vaccine information go to https://floridahealthcovid19.gov/covid-19vaccines-in-florida/

# SAFETY RESOURCES

### Internet Safety and Tips

- Information, Advice and Support to <u>Keep Children Safe Online</u> (internetmatters.org)
- <u>NetSmartz Home (missingkids.org)</u>

### Safe Sleep

www.ounce.org/safe\_sleep.html

### Swim Safety Tips

- Pool Party Water Safety Tips: bit.ly/41UoFcY
- Water Safety Tips: <u>ounce.org/water\_safety.html</u> Hot Car Safety Tips

### <u>nhtsa.gov/campaign/heatstroke</u>

# COMMUNITY RESOURCES

### Polk Plays

- Does your child use a school readiness voucher through the Early Learning Coalition of Polk County?
- Are you a Polk County resident with an EBT SNAP card?

If you answer yes to EITHER of these questions, you can receive a FREE one-year membership to Florida Children's Museum. Membership includes all members of your household. Learn more and sign up at <u>polkplays.org</u>

#### FREE Dental Care Event Date: 5/31-6/1 Location: RP Funding Center in Lakeland

The Florida Dental Association is hosting Florida Mission of Mercy, a large-scale professional dental clinic that provides care to any patient at no cost to them.

### To learn more visit <u>flamom.com</u>.

### Summer Camp Guide

lakelandmom.com/summer-camp-directory/

### Free Books for Children 0-5

<u>uwcf.org/dolly-partons-imagination-library/</u>

### United Way's 211

Call 211 or visit 211.org Getting free confidential help for needs such as food, housing, employment, utilities, mental health and much more is just a text, call, or click away.

### ECHO Ministries

Help provide tangible needs to children in foster, adoptive, relative and non-relative care.

To Donate: ECHO Distribution Center every Wednesday from 9AM-12PM at 3625 Century Blvd Unit 1A, Lakeland, FL. https://www.echoministriesflorida.net/

### Find Help (Previously Aunt Bertha)

https://www.findhelp.org/ Find local resources for food, health, housing, employment programs & other community resources in seconds.

## HOPE FLORIDA A PATHWAY TO PROSPERITY Call 850-300-HOPE

myflfamilies.com/services/hope-florida

Services offered by Hope Navigators:

- Identifying goals and barriers
- Referrals to local, community-based partners
- One-on-one support to develop a plan to achieve economic-self sufficiency

### Autism/ASD Support Group

Last Friday of each month 10AM-11:30AM At Bonnet Springs Park in Lakeland Childcare will be provided. Please call (813) 455-2846 or email Efigueroa2@usf.edu to register.

### Circuit 10 Children's Mental & Behavioral Health Resources

https://sites.google.com/view/floridac10 mhbhresources/home

On this site you will find:

- Heartland for Children's Parent Portal
- MyFloridaMyFamily Community Services
- Florida Mobile Response Team- 24/7 Crisis Assistance
- Florida Statewide Medicaid Managed Care
- Florida Association of Christian Child Caring Agencies
- Florida Network Short-term Residential Programs
- Center for Autism Related Disabilities (CARD)
- o National Alliance on Mental Illness
- Post Adoption Support
- Zebra Coalition
- o Central FL Behavioral Health Network
- Hope Florida A Pathway to Prosperity

### Food Distribution Schedule

Polk, Highlands and Hardee Counties Food Distribution Sites uwcf.org/initiatives/endhunger/schedule/

### Healthy Families Florida

Family support and coaching program that helps parents provide the safe and stable environments children need for healthy growth and development. healthyfamiliesfla.org/programs\_map.html

## Domestic Violence Services

Peace River Center's Domestic Violence Program provides free, confidential services for individuals affected by domestic violence, sexual assault and human trafficking crimes, their family members and friends in Polk, Hardee and Highlands counties.

24-Hour Domestic Violence Crisis Lines Hardee/Highlands 863.386.1167 Polk 863.413.2700

Victim Services Office Line 863.413.2708 Victim Services – Polk County1860 South Crystal Lake Drive, Lakeland, FL 33801 Victim Services – Hardee/Highlands Counties

1570 Lakeview Drive, Sebring, FL 33870

# **HFC EVENTS**

## 2024 Child Welfare Provider Fair

Thursday, April 25<sup>th</sup> from 10AM-4PM Bartow Civic Center 2250 S Floral Ave, Bartow RSVP:

https://form.jotform.com/231225767485059

## Foster Care Info Night

Tuesday, June 4th at 6:30PM 1239 E Main St. Bartow, FL 33830 (2<sup>nd</sup> Floor) Register: 863-519-8900 x 289

# HFC's "Let's Talk About it" Podcast

where we provide education and resources for family matters in Polk, Highlands and Hardee Counties Apple Podcasts / Anchor / Spotify / YouTube



# Resource News Flash | May 2024

# POLK COUNTY

# Free Trainings for Parents & Teachers

Early Learning Coalition of Polk County is hosting classes in multiple locations providing tools and resources and food. Space is limited. Register here: https://bit.ly/3AJgNz3

# Peer Recovery Center

Center for Behavioral Health Annex 1501 1st Street South, Winter Haven, FL 33880 Hours: Monday – Friday from 9AM-3PM The center is a place for adults with a mental health diagnosis to receive education, support, resources and socialization. Contact: (863) 293-1121 x 205789 for more info

Florida Children Museum

400 Bonnet Springs Blvd. Lakeland, FL 33815 Contact: (863) 687-3869 https://explorefcm.org

# Carol Jenkin Barnett United Way Resource Center

Offers weekly classes for children from infants through age 5 where parents and children will learn and socialize as they participate in fun, stimulating, developmental activities. These classes are FREE and a great opportunity to meet other moms and caregivers.

- Breast Feeding Support Group
- Autism/ASD Support Group
- Child Development Classes
- Free Tax Prep
- Healthcare Navigator
- Free Child Development Screenings (1<sup>st</sup> Wednesday and 3<sup>rd</sup> Monday each month)
- Infant Massage Classes

Location: 400 Bonnet Springs Blvd. Lakeland, FL 33815 https://uwcf.org/resourcecenter/

# HIGHLANDS COUNTY

### Swimming Lessons at YMCA

http://www.highlandsymca.org/aquatics.htm

## Champion for Children

Provides child abuse and neglect prevention programs and early-intervention services to children and families in Highlands County.

Contact for more info about the documentary **RESILIENCE: The Biology of Stress and the Science of Hope** which talks about the connection between trauma and health.

Office: (863) 382-2905 https://www.championforchildren.org/

# Children's Museum of the Highlands

Hands on Learning for Ages 1-12 Cost: \$8/per person (ages 1+) for all day play. 219 N Ridgewood Dr. Sebring, Florida (863) 451-5385 (contact museum for updated hours)

# Preservers of Life

Highlands County Community Nursing Organization This organization provides prevention healthcare and helps businesses and individuals integrate holistic health and wellness practices.

Kasey Pacheco, Community Nurse Collaborator Kasey@preserversoflife.com | (863) 420-5255

# FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy. Contact: Sari Crews 863-784-7473 | <u>sari.crews@southflorida.edu</u> https://www.southflorida.edu/future-students/generaleducational-development-program-ged

# HARDEE COUNTY

### Hardee County Swimming Resources

Swim Lessons | Florida Department of Health in Hardee (floridahealth.gov)

## Hardee Help Center

A Christ-centered community service organization bringing hope & healing to Hardee County families in difficult seasons of life. 713 E Bay Street Wauchula, FL 33873

Contact: info@hardeehelpcenter.com | 863-773-0034

# Visit Hardee

Ó

ò

Website for upcoming events, community updates and resources: <u>https://www.visithardee.com/events</u>

# FREE GED Prep & ESOL Classes

South Florida State College is offering free classes for adults in Highlands and Hardee Counties to improve adult literacy. Contact: Sari Crews 863-784-7473 | <u>sari.crews@southflorida.edu</u> <u>https://www.southflorida.edu/future-students/general-</u> educational-development-program-ged



For additional resources and county events, check out our most recent Parent's Corner Newsletter.