

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, April 19, 2017 at 10 a.m.


Data for Week Ended
Sunday, April 16, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



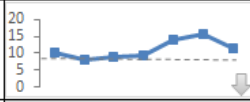

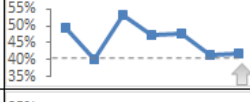
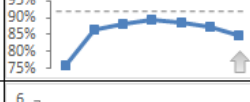
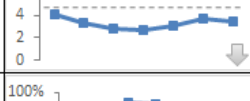



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
Heartland For Children	11.35	98.5%	93.8%	99.9%	42.0%	53.7%	84.9%	3.43	98.7%	95.7%	83.3%	61.3%
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
Statewide	11.07	96.8%	94.7%	99.8%	42.8%	55.3%	88.7%	4.35	97.0%	92.8%	87.1%	64.3%
Red Zone:	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown
FY16-17 - 3rd Quarter as of Month-End - March 2017.

CBC Contract Measures - HFC Performance with CMO Breakdown - Most Recent Performance (FY 16-17)											
				FY 16-17 Monthly Performance			Case Management Organization				
FY 16-17 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend (2nd Quarter)	FY 16-17 (2nd Quarter)	Reporting Qtr / Mth	Reporting Target	Reporting Performance	CHS	DEV	GCJFCS	OHU	
1	SM01 - Rate of abuse per day while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		11.35	3rd Qtr / Mar-17	8.50	9.34	15.68	9.52	5.55	0.00
2	Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		59	3rd Qtr / Mar-17	140 (Pro-Rated)	81 (PR: 105)	23 (PR: 33)	18 (PR: 24)	18 (PR: 29)	19 (PR: 19)
3	SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.9%	3rd Qtr / Mar-17	99.5%	99.99%	99.99%	100.00%	99.98%	100.00%
4	SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		42.0%	3rd Qtr / Mar-17	40.5%	41.1%	35.1%	35.6%	47.3%	61.9%
5	SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		84.9%	3rd Qtr / Mar-17	91.7%	91.9%	71.4%	96.7%	96.9%	100.0%
6	SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.43	3rd Qtr / Mar-17	4.12	3.01	2.30	3.86	3.14	2.72
7	SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.7%	3rd Qtr / Mar-17	95.0%	99.3%	99.5%	99.4%	98.9%	99.3%
8	SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		95.7%	3rd Qtr / Mar-17	95.0%	96.0%	95.9%	95.5%	97.5%	93.1%
9	SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		83.3%	3rd Qtr / Mar-17	80.0%	89.7%	91.7%	87.5%	85.7%	100.0%

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 04/01/17 - 04/30/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	14	99.68%
DEV	13	99.21%
GCJFCS	5	99.54%
OHU	3	99.93%
Total	35	99.58%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/16/17		

# of Children Not Seen, Month of April 2017	
# Not Seen	Agency
212	CHS
160	DEV
159	GCJFCS
144	OHU
9	CPI
684	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 4/16/17	

Scorecard Measures 5 & 6 - Children Achieving Permanency

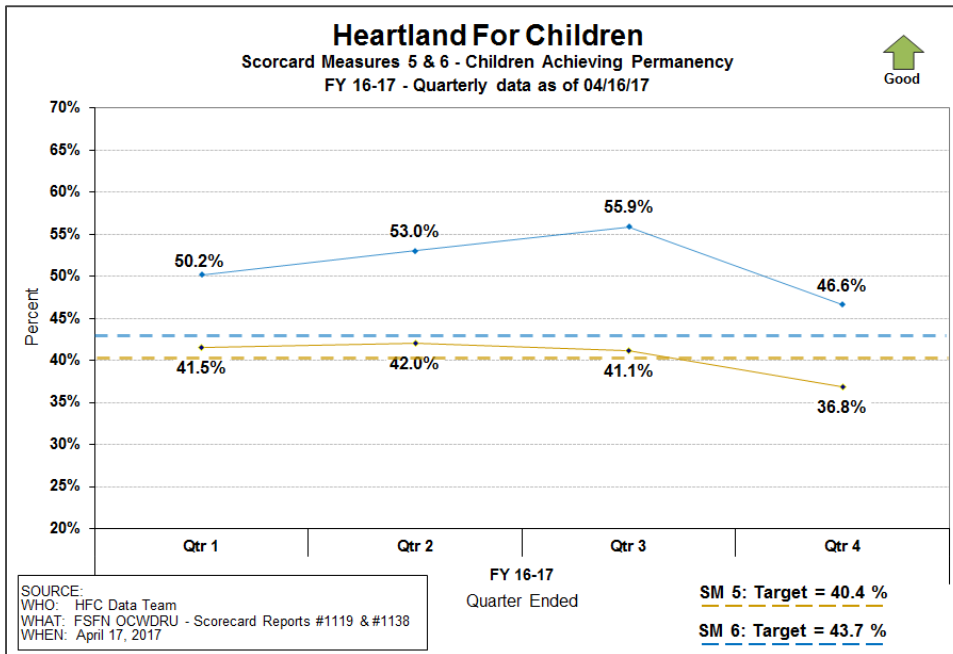
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 04/01/16 to 06/30/16 Children Achieving Permanency within 0-12 Mths FY 16-17 - <u>4th Qtr</u> as of 04/16/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	56	46.4%
DEV	14	39	35.9%
GCJFCS	23	62	37.1%
OHU	7	33	21.2%
Total	70	190	36.8%

Scorecard Measure #6 - 07/01/16 to 06/30/17 Children Achieving Permanency within 12-24 Mths FY 16-17 - <u>4th Qtr</u> as of 04/16/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	34	82	41.5%
DEV	26	73	35.6%
GCJFCS	36	66	54.5%
OHU	27	43	62.8%
HFC	123	264	46.6%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Reunifications Entered into FSN: Week of 04/10/17 thru 04/16/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	2	1	3	1	1
DEV	4	0	4	0	0
GCJFCS	0	0	0	0	0
OHU	1	0	1	0	0
Total	7	1	8	1	1

Soft Data Collection Tool
Jan to Apr 2017 – 78.9% Completed

Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
April Removals as of 04/16/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	0	1	0	0	1
DEV	0	0	0	0	0
GCJFCS	1	1	0	0	2
OHU	0	0	0	2	2
Total	1	2	0	2	5

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 04/03/17 - 04/16/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
4/5/2017	142855-OHU-HIGHLANDS	9/17/2010	10/12/2011	13	65	> 5 yrs	N	-
2/21/2017	142854-OHU-HIGHLANDS	9/29/2010	3/29/2011	6	70	> 5 yrs	N	-
4/3/2017	141041-GCCC Start Team	5/18/2016	9/28/2016	4	6	< 1 yr	Y	82%
3/27/2017	141039-GCCC	2/25/2015	6/22/2015	4	21	btw 1 - 2 yrs	Y	59%
2/21/2017	141832-CHSFL	6/1/2015	12/7/2015	6	14	btw 1 - 2 yrs	N	-

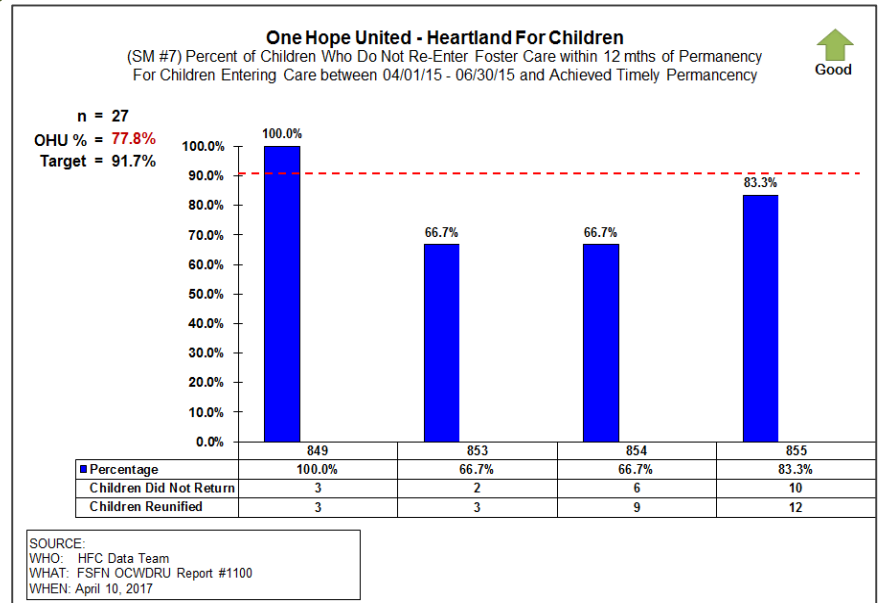
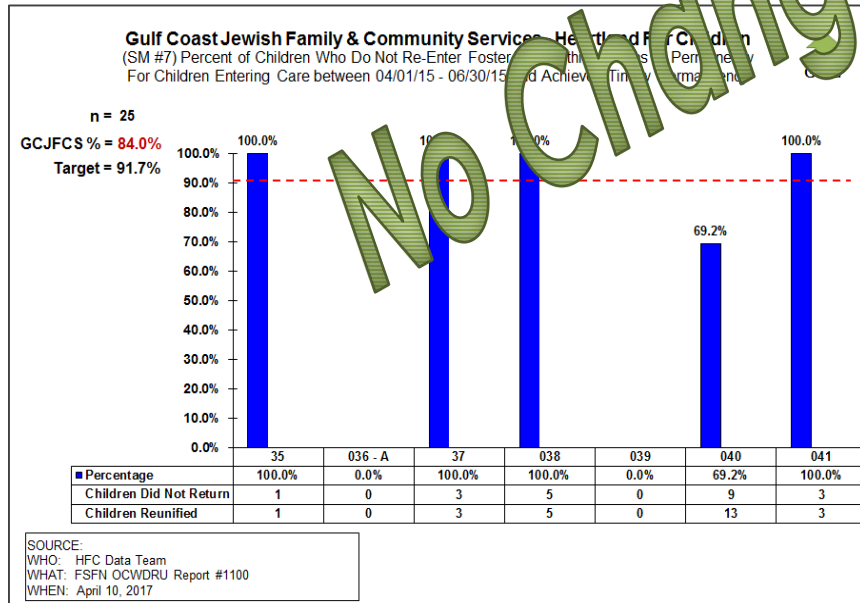
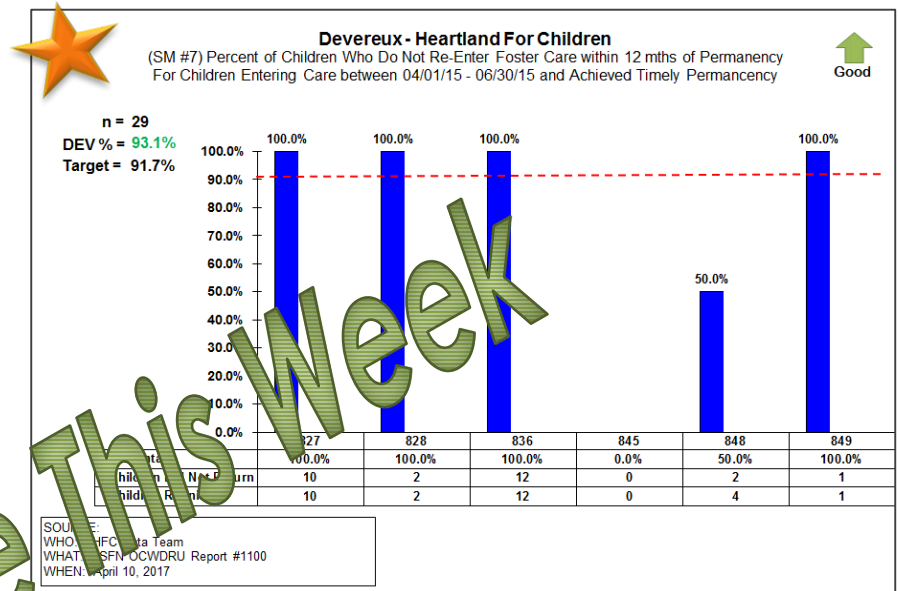
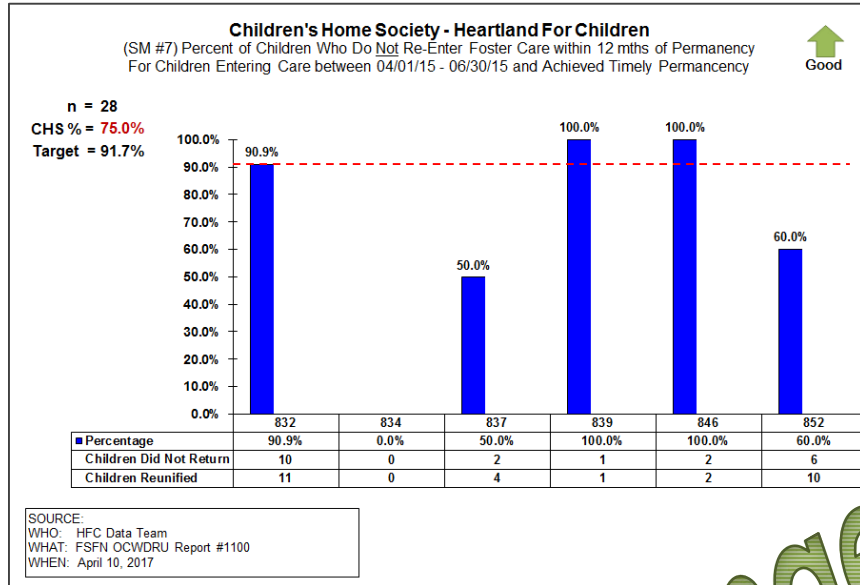
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 04/16/17

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 4th Qtr. Performance: **82.6%**

Children who Maintained Permanency: **90**

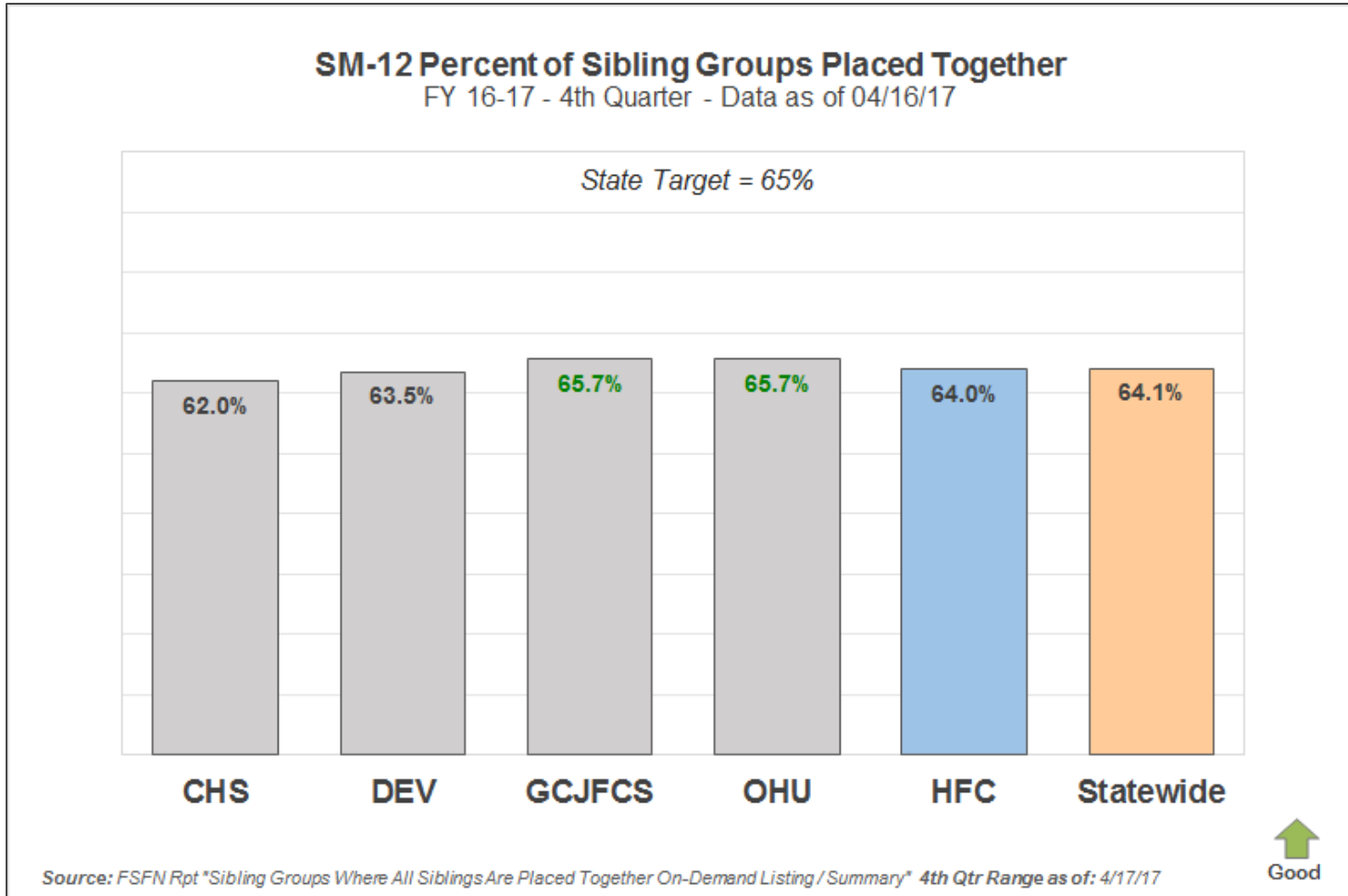
Children Entering Care between 04/01/15 – 06/30/15 and Achieved Timely Permanency: **109**



No Change This Week

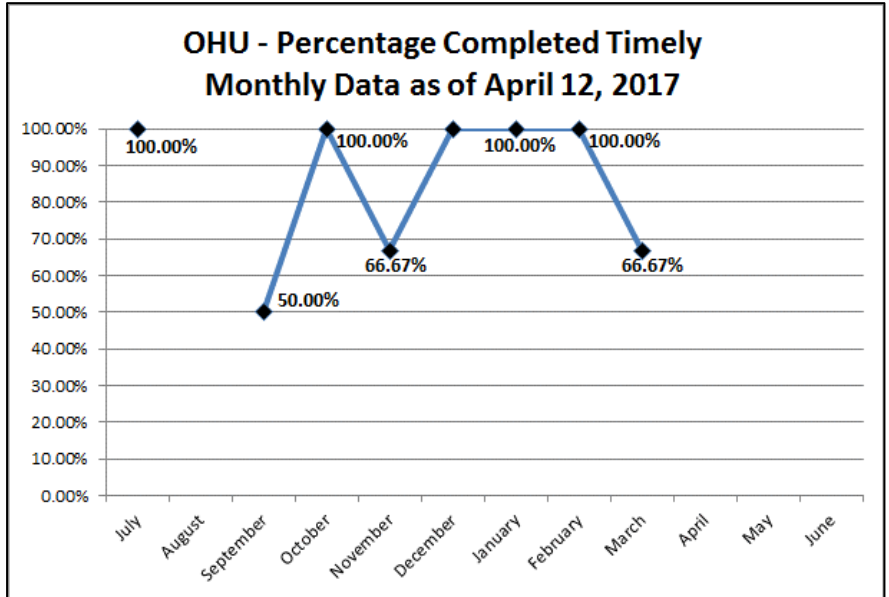
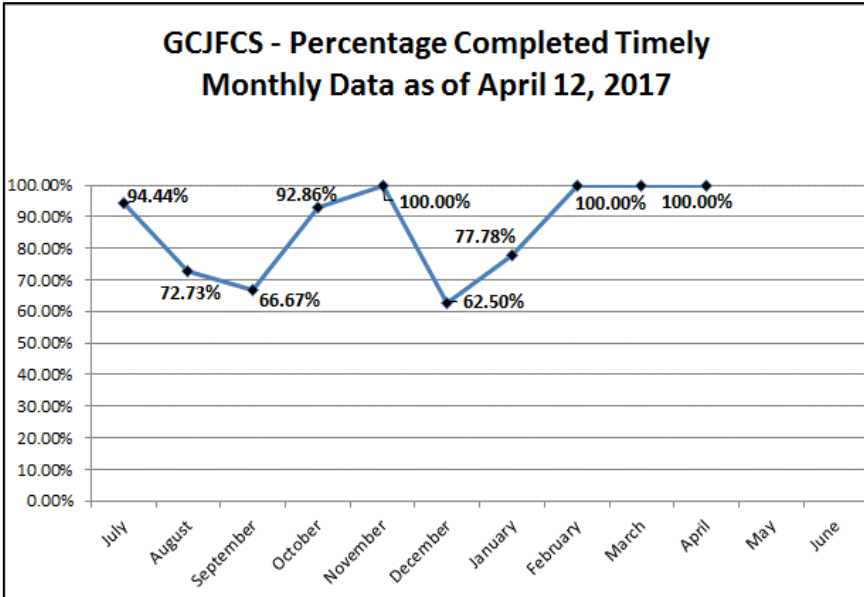
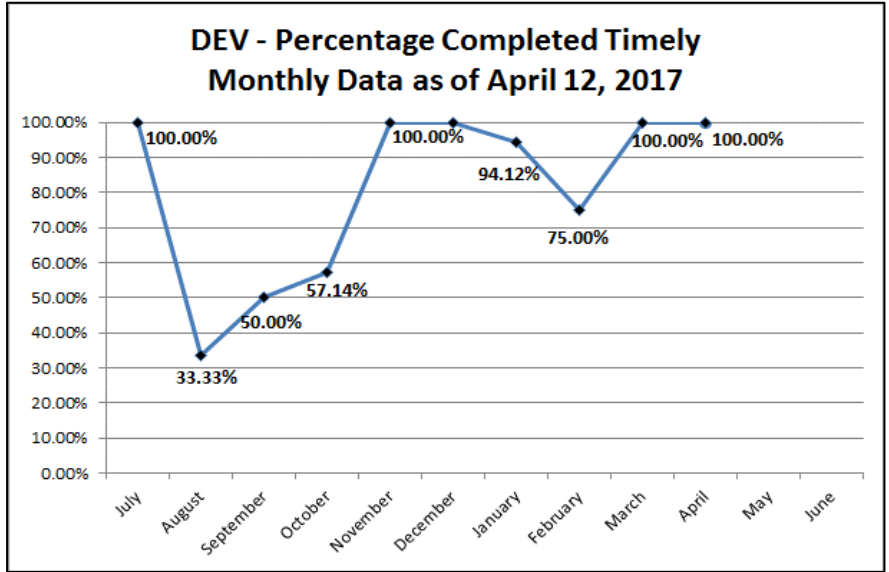
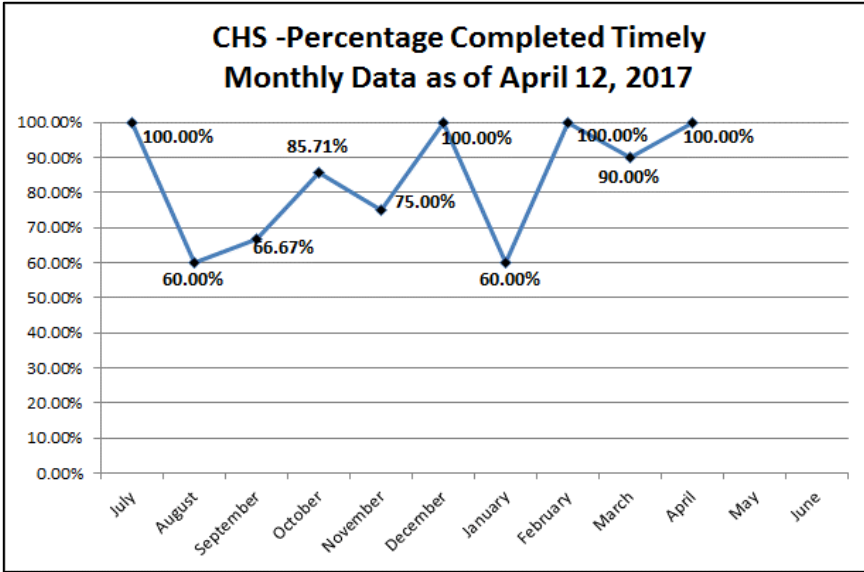
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



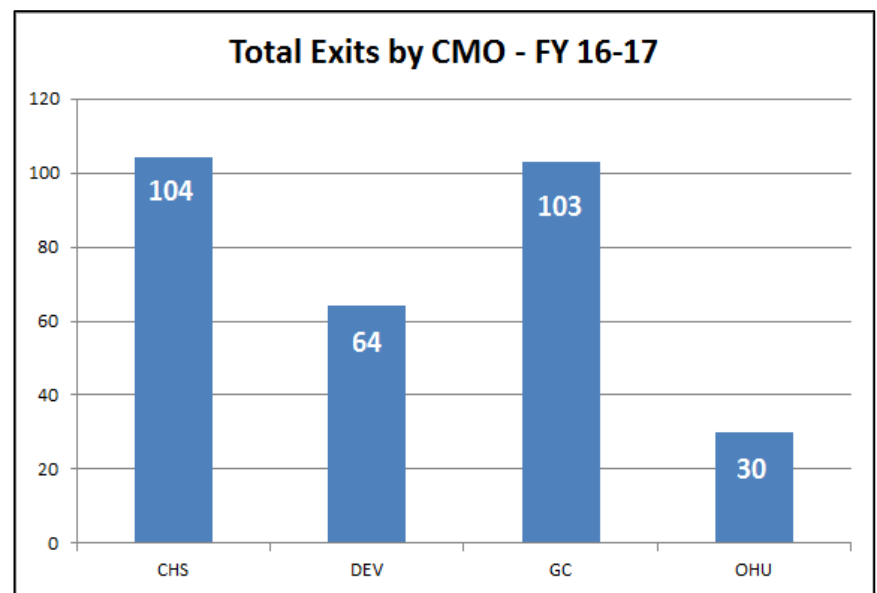
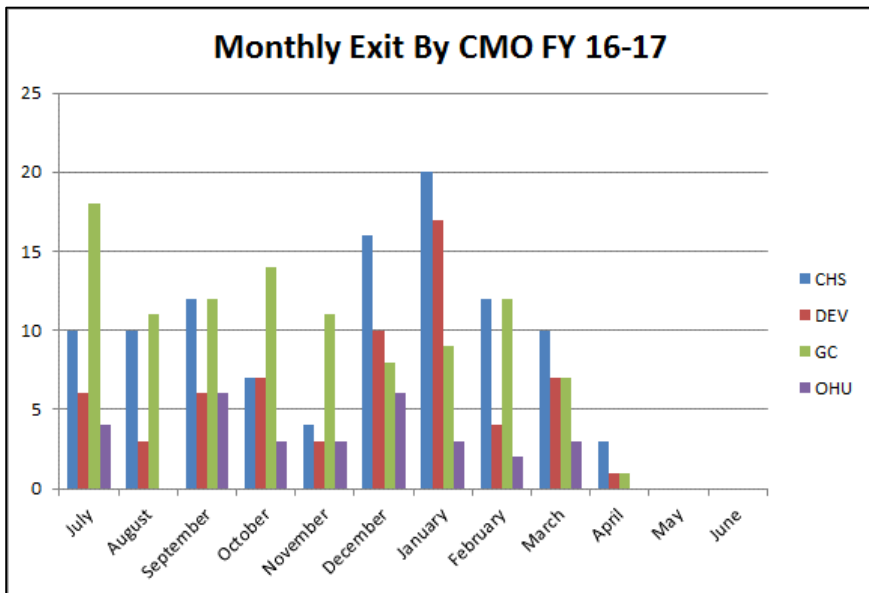
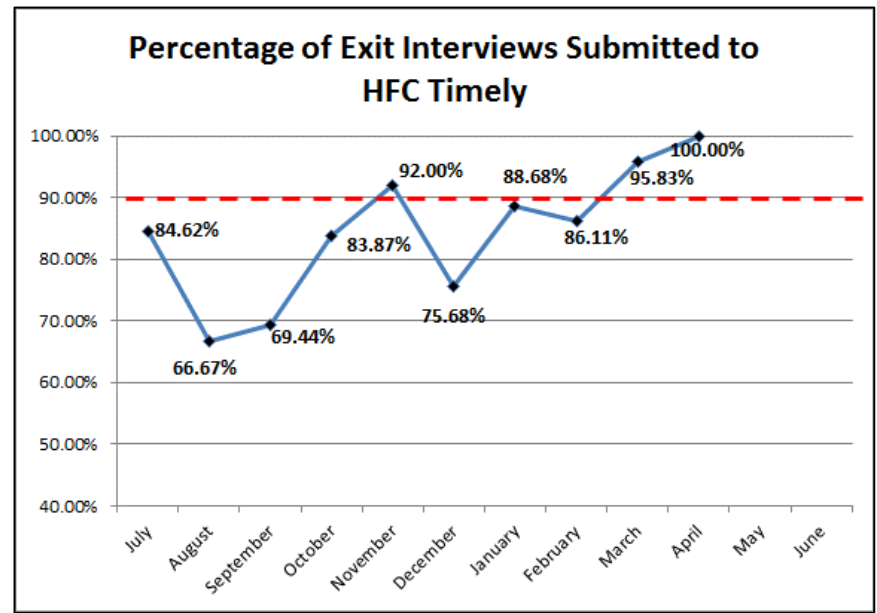
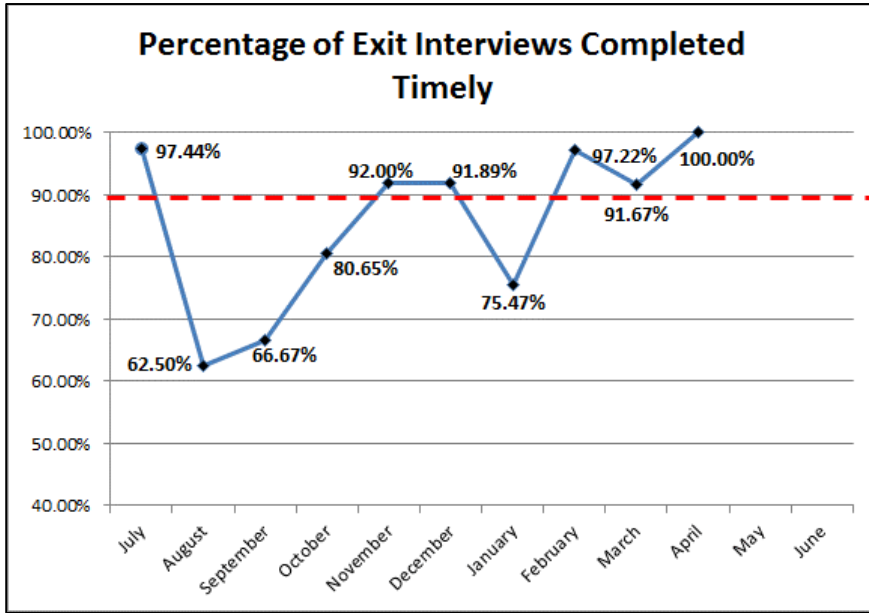
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 84.35%



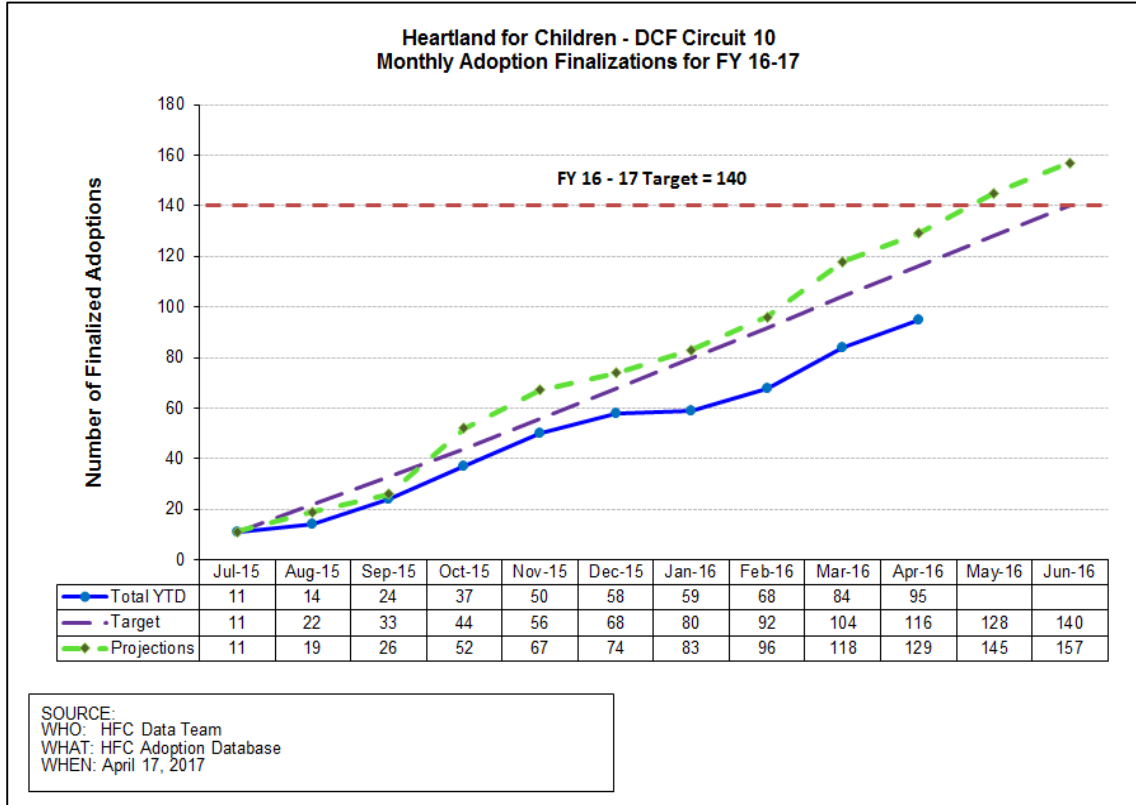
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 84.35%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



FY 16-17 Upcoming Finalization Dates

May 03, 2017
 May 10, 2017

**Percent of Adoptions Finalized
 Within 24 Months of Removal**

Target is 36.6%
 TPR Database shows: 38.9%

Manually Reported Adoption Data for FY 16-17 through April 17, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
		Number of Adoptions Finalized																								Total		Total	
		Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017					
CMO		Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met
		CHS		7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	3	7	5	3	2	9	0				
DEV		0	0	5	0	3	3	4	3	4	1	2	3	1	1	2	3	9	7	3	4	3	0	2	0	25	24.0%	32	78.1%
GCJFCS		4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	4	4	2	4	0	3	0	23	52.2%	39	59.0%
OHU		0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	3	0	0	0	0	22	50.0%	25	88.0%
Total		11	11	8	3	7	10	26	13	15	13	7	8	9	1	13	9	22	16	11	11	16	0	12	0	95	38.9%	140	67.9%
Source: HFC TPR Database																													
YTD Projections		11		19		26		52		67		74		83		96		118		129		145		157					

Foster Home Profile



Devereux

Inspiring hope. Empowering lives. For 100 years



GAP

Guardians as Parents

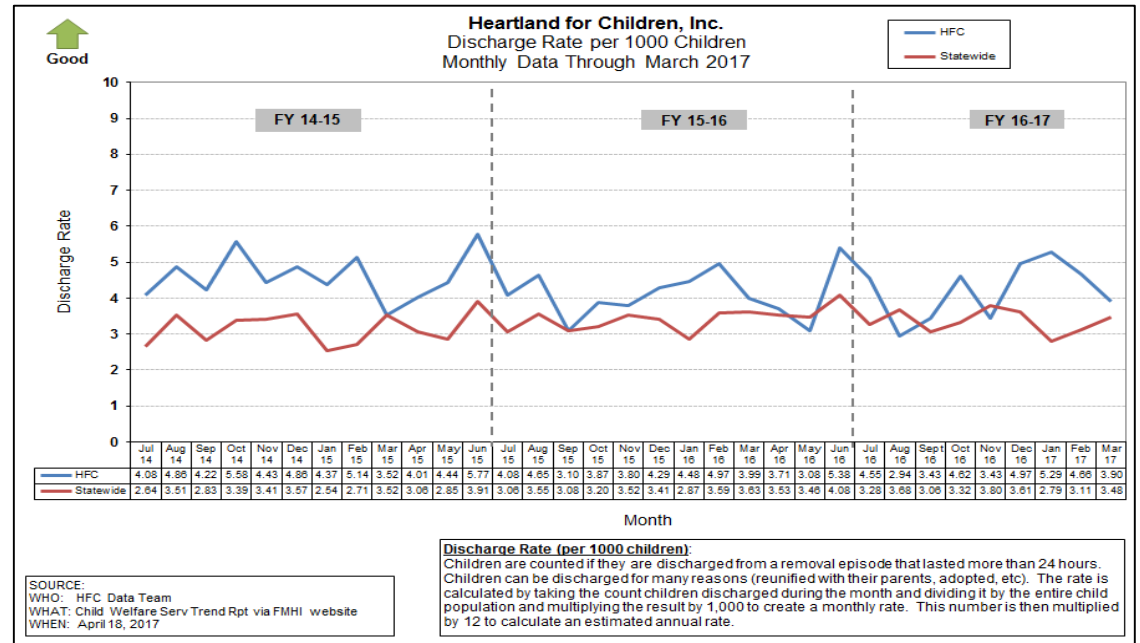
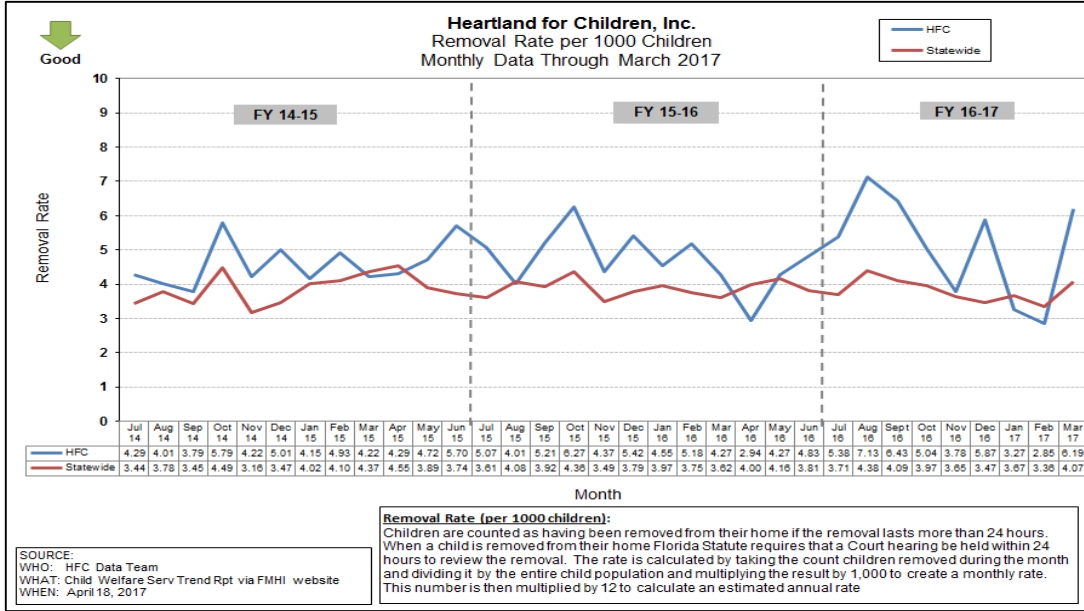


New Referral Process

Effective Immediately Changes on how we refer to protect our Survivors.

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of March 2017

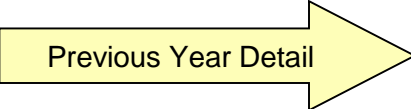


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of April 16, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	48	24	19	43	23	0	0	368
Highlands	1	3	4	10	2	5	3	2	2	2	0	0	34
Hardee	3	2	1	1	1	3	1	1	2	0	0	0	15
Total	39	52	61	55	32	56	28	22	47	25	0	0	417
# Children Removed													
Polk	64	93	93	73	50	86	39	44	88	36	0	0	666
Highlands	4	10	7	9	4	9	5	4	3	4	0	0	59
Hardee	7	5	1	2	2	5	2	1	4	0	0	0	29
Total	75	108	101	84	56	100	46	49	95	40	0	0	754
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	66	25	31	60	25	0	0	415
Highlands	4	2	5	5	0	3	4	4	2	0	0	0	29
Hardee	1	3	0	2	2	5	2	0	2	0	0	0	17
Total	41	64	56	48	23	74	31	35	64	25	0	0	461
# Children Placed with Non Relative													
Polk	5	13	19	13	13	9	3	5	13	6	0	0	99
Highlands	0	0	2	0	4	1	1	0	1	1	0	0	10
Hardee	5	0	1	0	0	0	0	1	2	0	0	0	9
Total	10	13	22	13	17	10	4	6	16	7	0	0	118
# Children Placed in Foster Care													
Polk	23	21	23	19	16	11	11	8	15	5	0	0	152
Highlands	0	8	0	4	0	5	0	0	0	3	0	0	20
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	8	15	8	0	0	175

Shelter Count for the Week of April 10 - April 16, 2017			
	Polk	Highlands	Hardee
Shelters	8	1	0
Children Removed	11	3	0
Placed in Foster Care	0	3	0
Placed w/ a Relative	6	0	0
Placed w/a Non-Rel	5	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 04/16/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	20.0%
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
# Of Shelter Hearings																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
# Children Removed																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
Total Children Denied Shelter																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
# Children Placed with Relative																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
# Children Placed with Non Relative																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
# Children Placed in Foster Care																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

Case Transfer Staffing Data

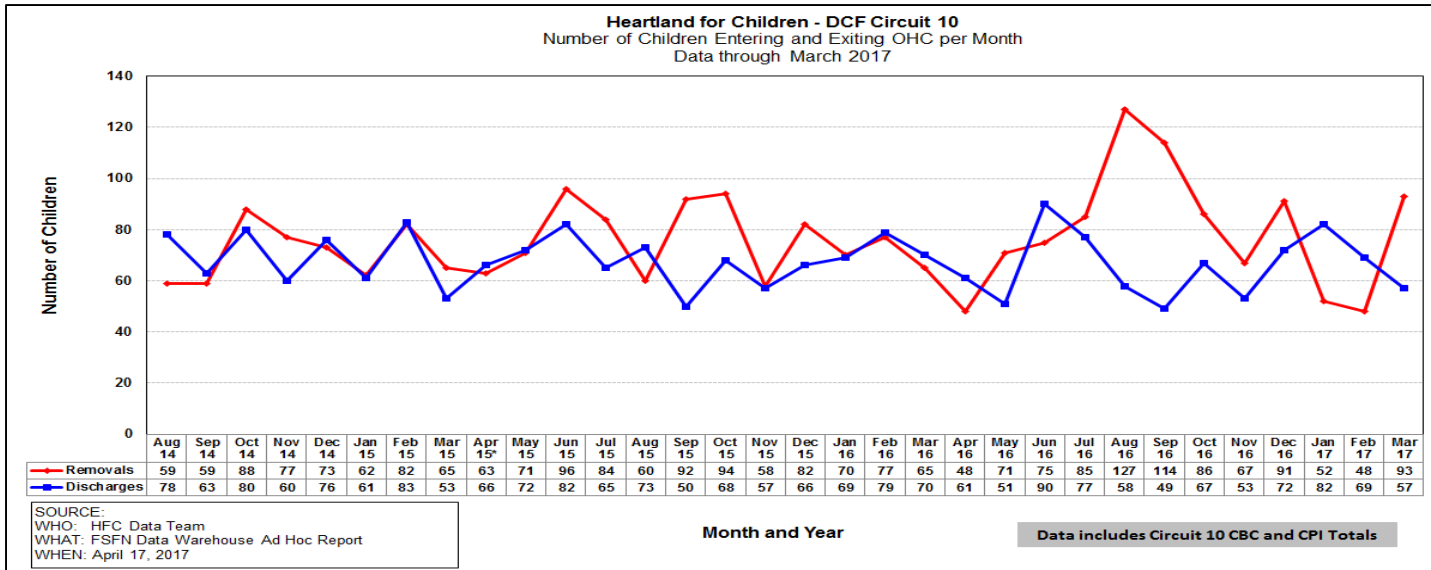
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 04/17/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	23	27	5	0	0	337	391	259
Devereux	25	75	41	26	42	35	34	21	48	12	0	0	359	403	251
GCCC	31	49	49	43	35	34	40	18	31	16	0	0	346	388	253
One Hope	65	65	36	38	58	37	43	41	49	34	0	0	466	358	460
Total	158	238	161	161	175	130	160	103	155	67	0	0	1508	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	11	21	4	0	0	199	230	176
Devereux	6	40	22	19	29	20	19	15	29	6	0	0	205	218	165
GCCC	15	39	24	34	22	23	20	10	19	11	0	0	217	235	175
One Hope	18	14	13	7	10	6	13	6	8	10	0	0	105	71	130
Total	62	117	81	99	82	58	77	42	77	31	0	0	726	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	5	2	3	3	0	0	0	0	18	30	41
Devereux	2	2	0	0	3	0	2	5	2	4	0	0	20	37	23
GCCC	3	0	0	0	3	2	2	0	4	1	0	0	15	11	12
One Hope	0	2	0	1	0	0	8	1	1	6	0	0	19	8	19
Total	6	6	0	3	11	4	15	9	7	11	0	0	72	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	14	11	8	7	2	0	0	0	91	83	13
Devereux	17	22	18	5	8	9	8	1	16	0	0	0	104	82	16
GCCC	12	10	23	8	9	7	18	7	7	2	0	0	103	89	44
One Hope	14	7	8	6	10	0	0	10	0	3	0	0	58	52	23
Total	56	54	58	31	41	27	34	25	25	5	0	0	356	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	24	40	15	0	0	278	217	277
Total	30	44	16	24	38	29	22	24	40	15	0	0	282	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	2	3	0	0	0	16	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0	0	4	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	3	3	0	0	0	39	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





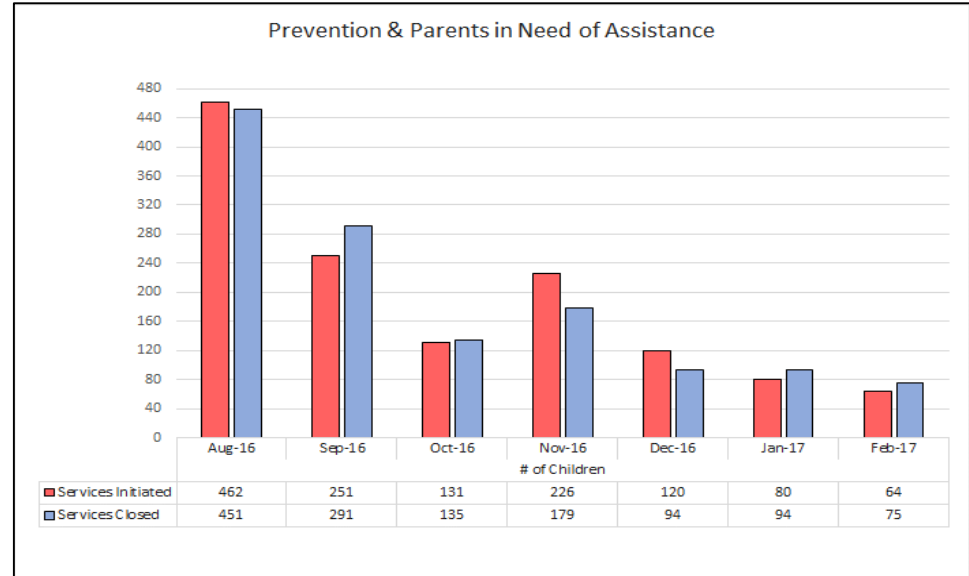
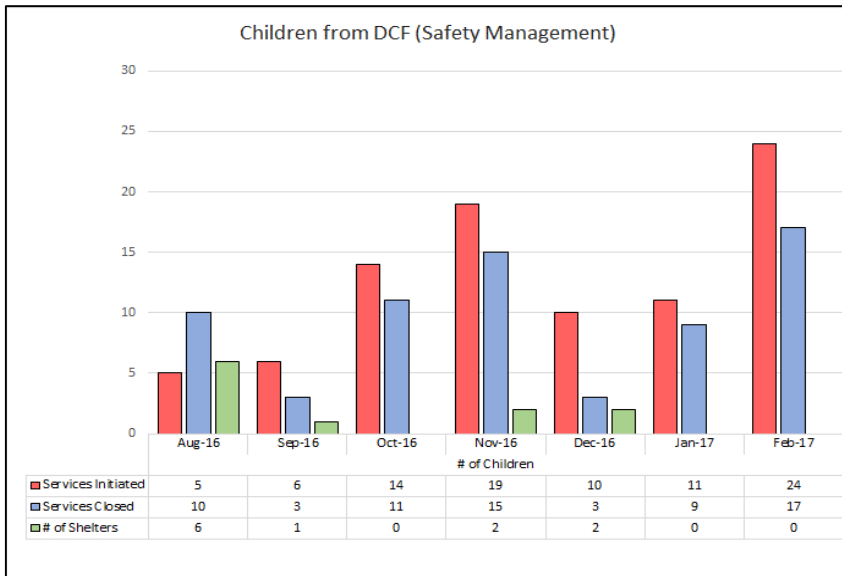
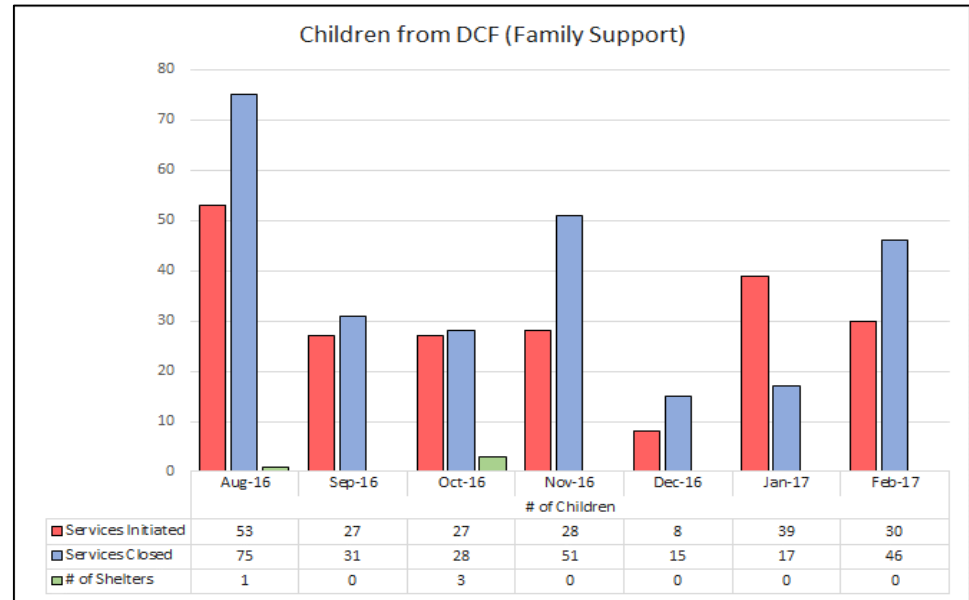
Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers

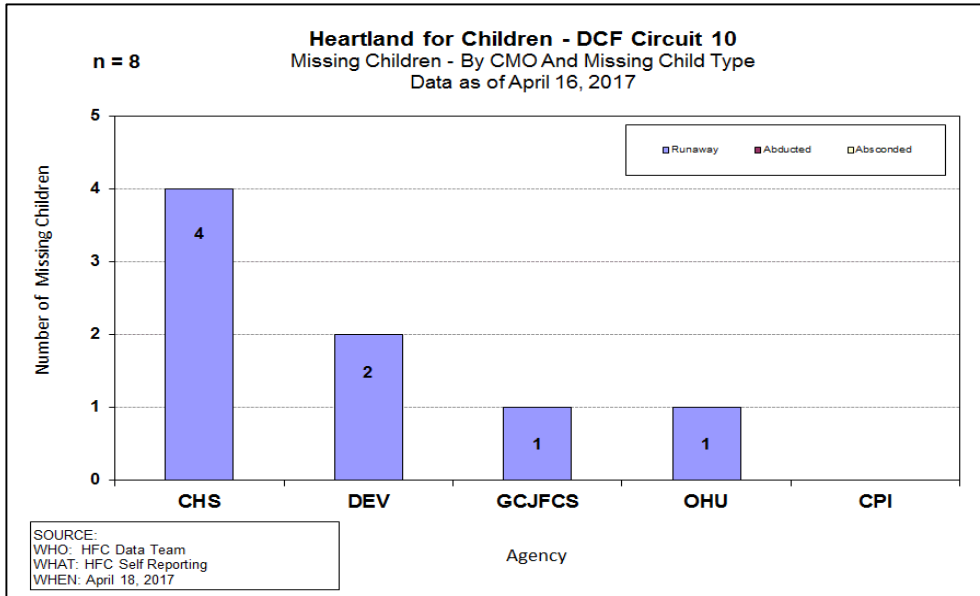
Weekly Data 04/10/17 through 04/16/17

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	1	1	0	1	0	0
CPI- Family Support Services	30	79	5	4	3	0
Specialized - Family Support Services	18	38	1	1	0	1
Prevention - Community Referral	25	76	9	10		
Special Conditions Report	7	11	1	3		
Nurturing Parent	30	55	3	1		



Missing Children

Number of Missing Youth as of Reporting Date

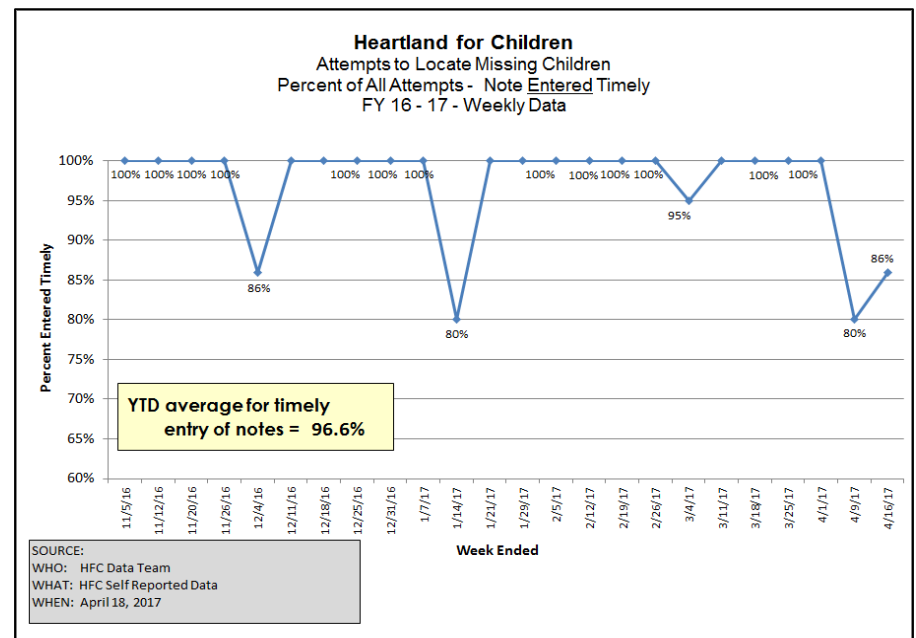
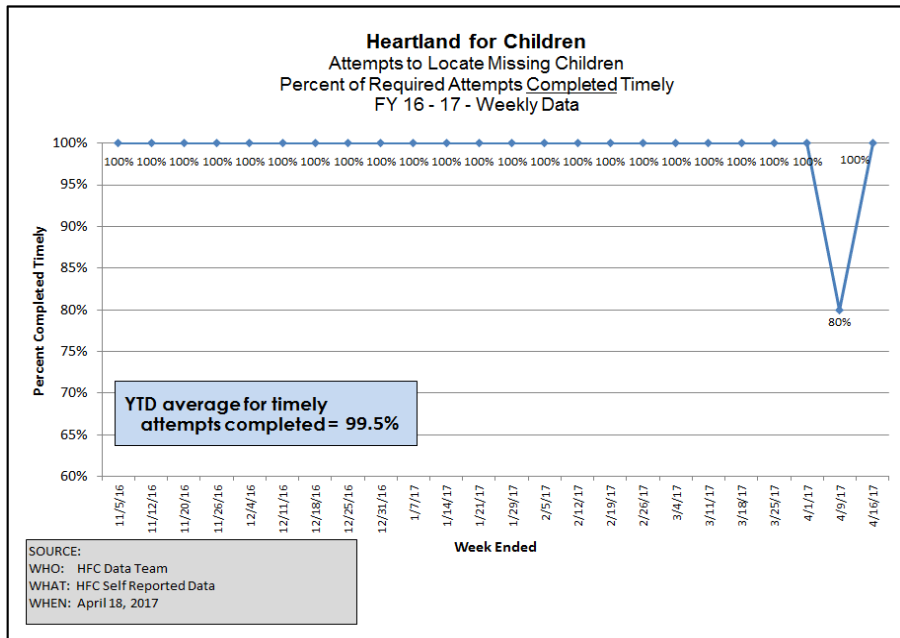


Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
M/End Feb 2017	5	1	2	1	1	0	23	19		87%	3	
M/End Mar 2017	5	2	3	0	0	0	23	31		96%	1	
4/2/2017	4	2	2	0	0	0	2	3	100%	100%	0	
4/9/2017	6	5	1	0	0	0	12	10	100%	100%	0	
4/16/2017	8	4	2	1	1	0	17	14	100%	100%	0	

Missing Children – Attempts to Locate

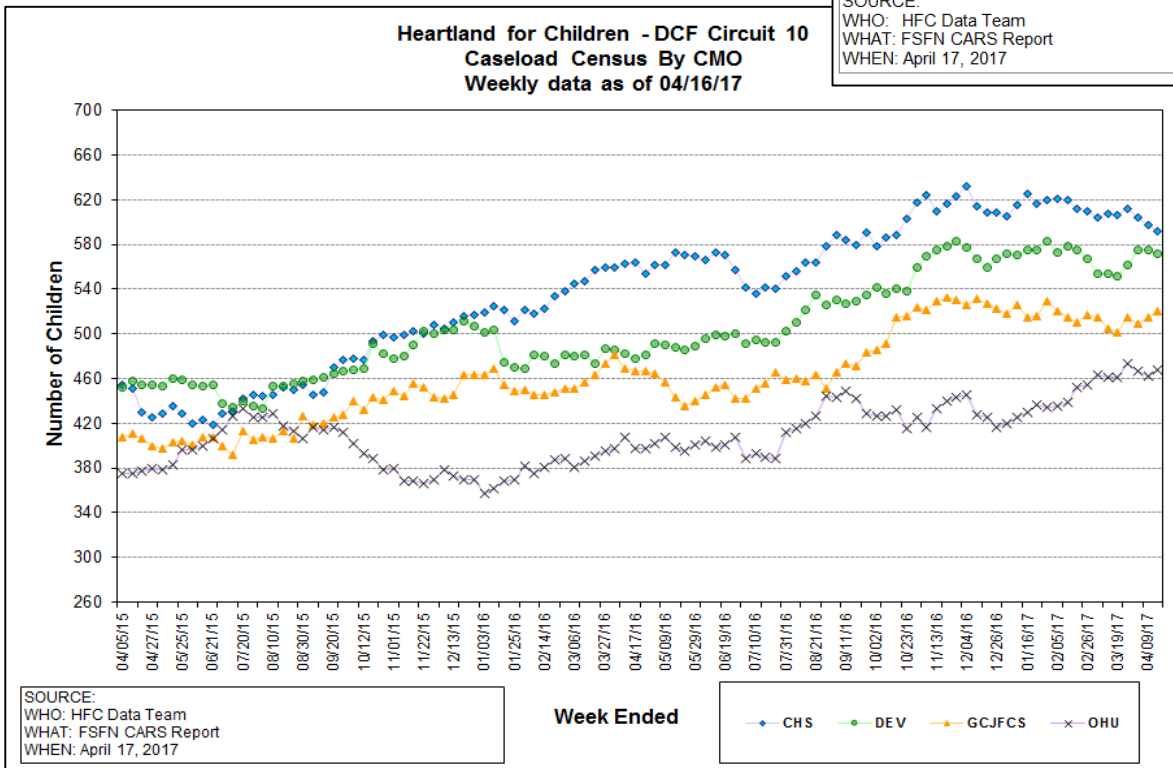
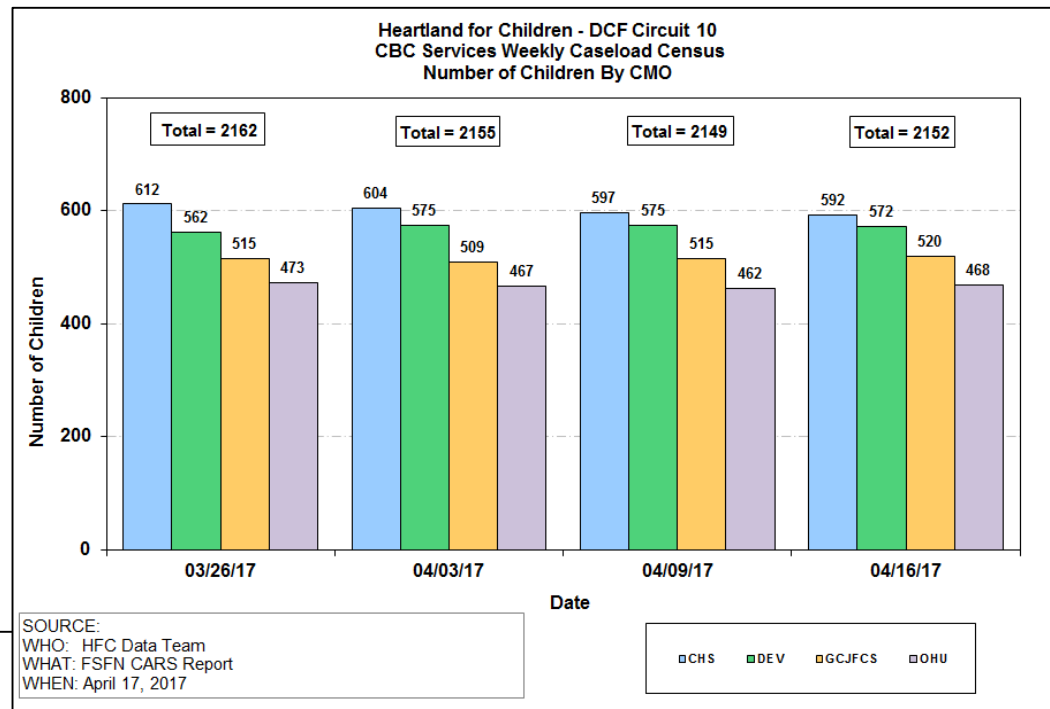
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 04/09/2017 through 04/15/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	4	4	4	100%	4	1	5	100%
DEV	2	2	2	100%	2	0	1	50%
GCJFCS	0	0	0	-	0	0	0	-
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	6	6	6	100%	6	1	6	86%



Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization

Data as of 04/16/2017

Caseload of 1-5 Children		
CMO	Case Workers	# Children
DEV	Hampton, Sharday	5
DEV	Jones, Dane	3
CHS	Cotto, Sigrid	2
OHU	Cruz, Michelle	2
GCJFCS	Geise, Samantha	2
DEV	Novembre, Eugenie	2
GCJFCS	Sangster, Kathleen	2
GCJFCS	Denmark, Sandi	1
GCJFCS	Helmick, Kimberly	1
OHU	Werley, Gail	1

Caseload of 16-24 Children		
CMO	Case Worker	# Children
CHS	Bjorklund, Kaitlyn	24
CHS	Larson, Brianna	24
OHU	Pittard, Deangelo	24
OHU	Simmons, Shannon	24
OHU	Fleurival, Marie	23
CHS	Friday, Michelle	23
DEV	Pressley, Dante	23
CHS	Raines, Todd	23
OHU	Tucker, Raymona	23
DEV	Daniels, Audrey	22
OHU	Gay, Tony	22
DEV	Hollo, Kaitlin	22
OHU	Land, Amanda	22
CHS	Mills, Clyatt	22
CHS	Rutledge, Jaucady	22
CHS	Sackett, Brandi	22
OHU	Colladay, Diana	21
DEV	Collins, Sara	21
OHU	Frazier, Ernestine	21
DEV	Andrews, Kaitlynn	20
DEV	Bowker, Cynthia	20
OHU	Cleveland, Tammy	20
GCJFCS	Brathwaite, Lakesha	19
OHU	Distler, Rebecca	19
DEV	Pierrissaint, Walner	19
DEV	Berrios, Jenny	17
OHU	Sherwood, Drake	17
OHU	Sipos, Barbara	17
OHU	Tucker, Theron	17
OHU	Baldwin, Chenoa	16
GCJFCS	Coleman, Christopher	16
OHU	Freeman, Bonita	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
GCJFCS	Bennett, Hannah	29
DEV	Curtis, Stephanie	29
OHU	Gonzalez, Jesus	29
GCJFCS	Sirard, Jodi	29
OHU	Wynn, Christina	29
DEV	Bartle, Julie	28
GCJFCS	Butterfield, Samantha	28
DEV	Collins, Montel	28
GCJFCS	Gorman, Felton	28
CHS	Blake, Shakimah	27
CHS	Ervin, Chuana	27
CHS	Nettles, Markisha	27
CHS	Hiers, Katherine	26
DEV	Rossy-Arroyo, Sheila	26
GCJFCS	Zomphier, Marcus	26

Caseload of 30+ Children		
CMO	Case Worker	# Children
CHS	Dehaney, Shanice	39
DEV	Moffitt, Sarah	38
CHS	Ware, Christina	37
GCJFCS	Davis, Tiffany	35
GCJFCS	Mcgough, Charity	35
DEV	Butler, Kiara	34
GCJFCS	Ottesen, Jesse	34
GCJFCS	Perry, Lakezia	34
DEV	Riley, Tinisha	34
CHS	Wilson, Lauren	34
DEV	Escalera, Karina	33
DEV	Gadson, Berlendah	33
GCJFCS	Montoya, Maria	33
GCJFCS	Alphin, Cris	32
CHS	Huggins, Ebonye	32
DEV	Parker, Christopher	32
CHS	Simmons, Vereuch	32
GCJFCS	Velez, Jose	32
GCJFCS	Williams, Medericka	32
CHS	Duey, Deborah	31
OHU	Mattison-Reid, Sharon	31
GCJFCS	Edwards, Sara	30
CHS	Saitta, Alexis	30
CHS	Washington, Chastity	30
GCJFCS	Yates, Michelle	30

Caseload of 6-15 Children		
CMO	Case Worker	# Children
OHU	Fay, Ashley	15
CHS	Jackson-Burch, Lelia	15
OHU	Harkins, Brandon	14
DEV	Brown, Candace	13
CHS	Dankowski, Jennifer	13
OHU	Garza, Krystal	12
GCJFCS	King, Lora	12
DEV	Pyles, Lisa	12
DEV	Kollment, Florian	11
DEV	Gilberry, Yolanda	10
DEV	Hawkins, Gardner	10
OHU	Meinke, Danielle	10
CHS	Parrish, Elizabeth	10
DEV	Stoudemire, Ledesha	10
DEV	Jenkins, Phoenix	9
DEV	Herrera, Arline	8
OHU	Huffman, Jackie	8
OHU	Pulsifer, Angela	8
CHS	Wilson, Hellanor	8
OHU	Farris, Blair	7
CHS	Gilmore, Devonta	6
CHS	Lott, Carmen	6

CMO Unit Supervisor

■ CHS	■ DEV	■ GCJFCS	■ OHU
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Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/16/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	4	7	4	8	23	25.7
DEV	2	8	8	4	6	28	20.4
GCJFCS	2	1	1	5	10	19	27.4
OHU	1	7	15	2	1	26	18.0
# of Case Managers	5	20	31	15	25	96	22.4

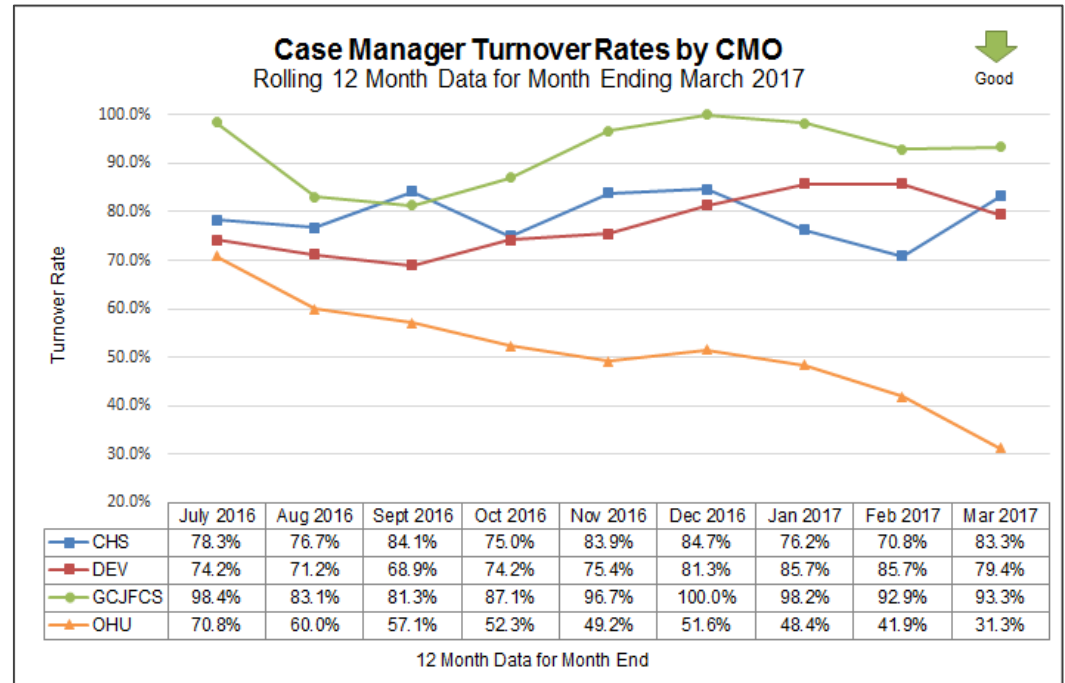
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 04/16/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	4	17.4%
DEV	28	10	35.7%
GCJFCS	19	3	15.8%
OHU	26	8	30.8%
HFC	96	25	26.0%

* Data Excludes Supervisor Count

Case Management Organization Turnover

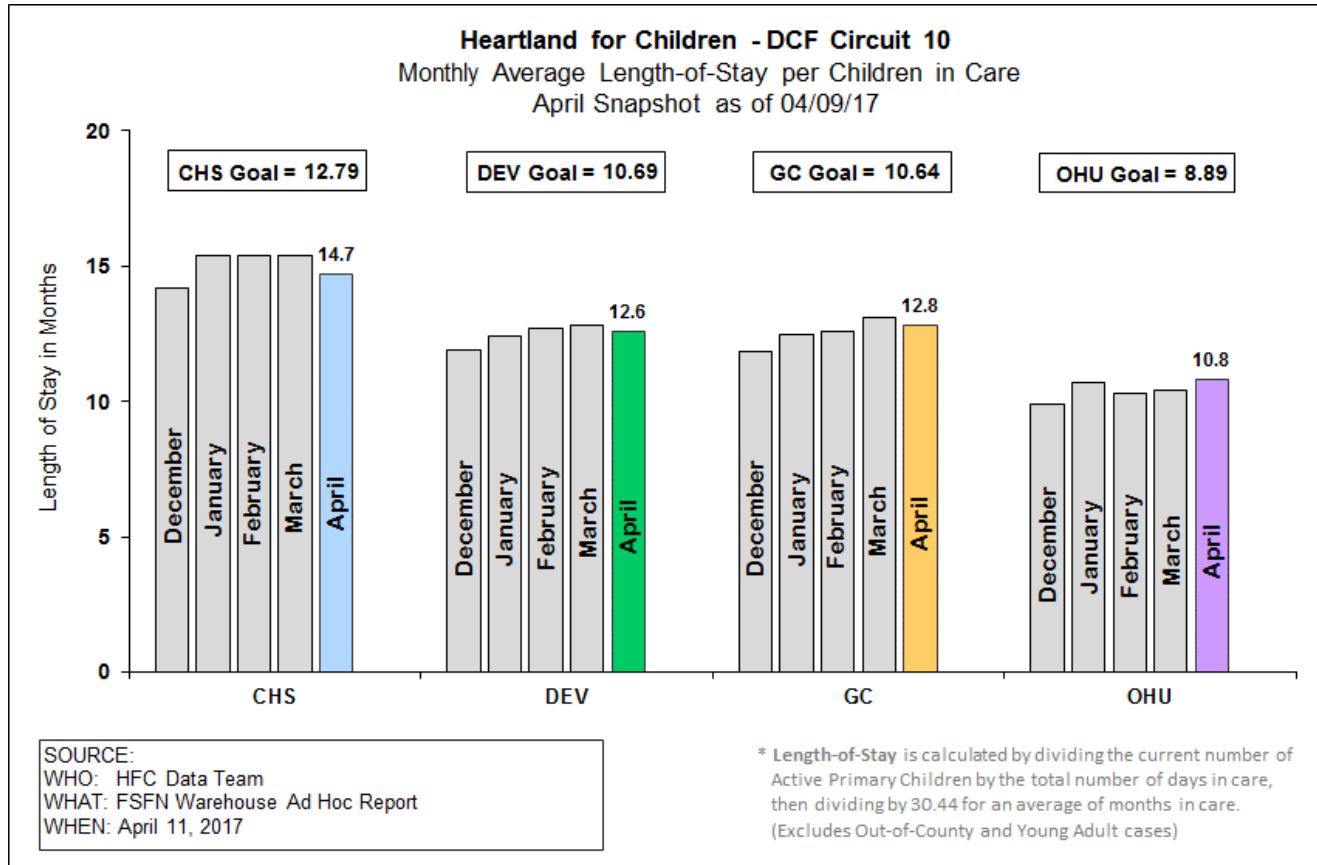
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended March 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	83.3%	37.5%
DEV	79.4%	37.5%
GCJFCS	93.3%	12.5%
OHU	31.3%	20.0%



Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 04/09/17



10% Reduction in Overall Caseload Length-of-Stay within 6 Months							
Monthly Average Length-of-Stay as of 04/09/17							
CMO	Dec	Jan	Feb	Mar	Apr	10%	6 Mth Goal
CHS	14.2	15.4	15.4	15.4	14.7	1.42	12.79
DEV	11.9	12.4	12.7	12.8	12.6	1.19	10.69
GC	11.8	12.5	12.6	13.1	12.8	1.18	10.64
OHU	9.9	10.7	10.3	10.4	10.8	0.99	8.89

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed March 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	262	187	71.4%	157	82	52.2%	61.8% ★
DEV	184	130	70.7%	104	55	52.9%	61.8% ★
GCCC	231	155	67.1%	144	65	45.1%	56.1%
OHU	74	55	74.3%	35	18	51.4%	62.9% ★
TOTAL	751	527	70.2%	440	220	50.0%	60.1%

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 04/09/17

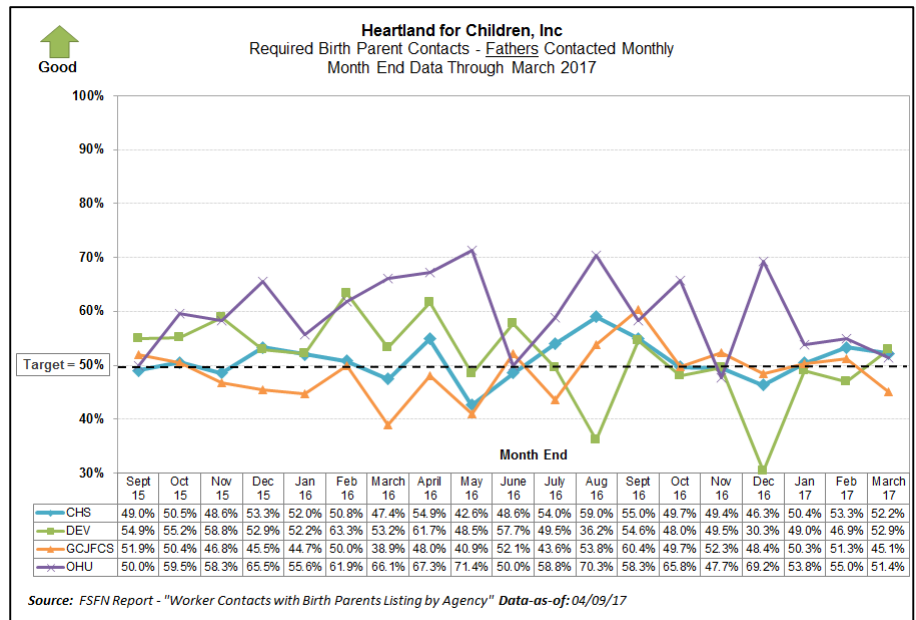
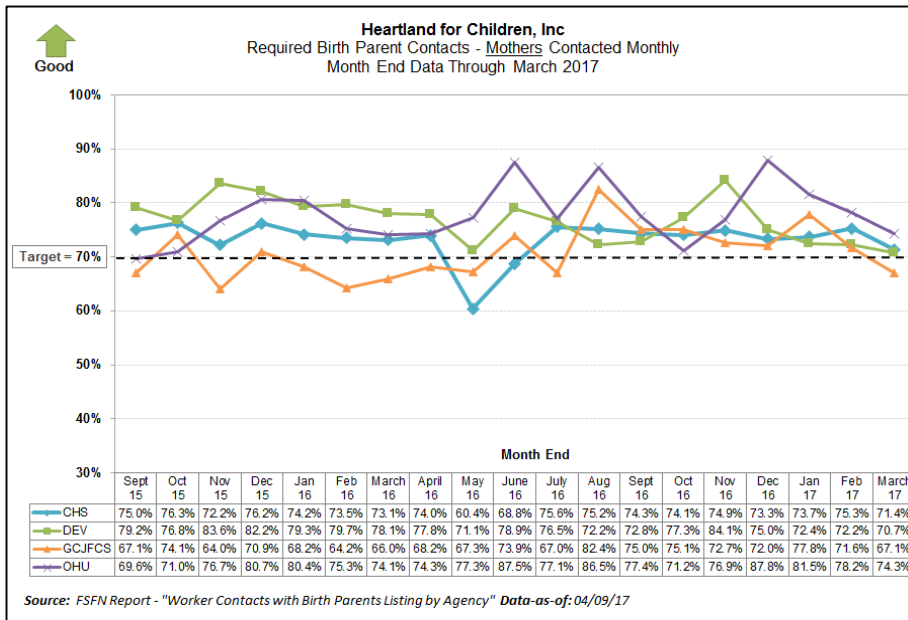
Birth Parent Contacts made in the month of April 2017 by CMO

FSFN Data as of 04/16/17

AGENCY	Mom % Completed	Dad % Completed
CHS	25.77%	17.31%
DEV	41.44%	15.69%
GCJFCS	39.33%	20.78%
OHU	26.39%	11.76%
HFC	33.91%	17.71%

Green = 70% or higher Mom / 50% or higher Dad
 Yellow = 63%-69% Mom / 45%-49% Dad
 Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

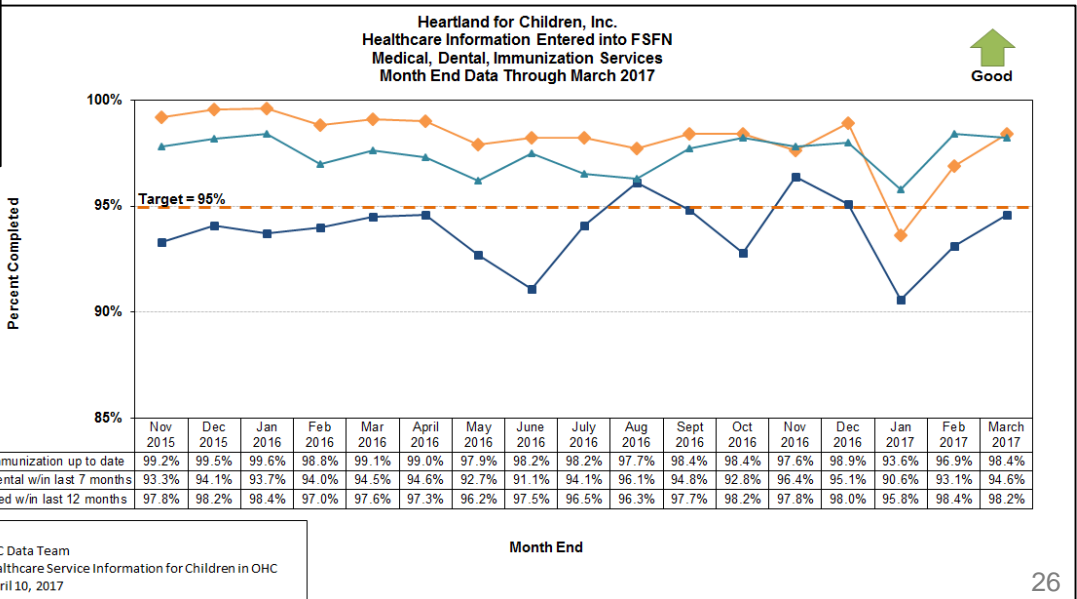
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 04/16/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	401	100.0%	97.8%	95.7% ★	99.8%	97.7%
DEV	347	100.0%	99.1%	95.7% ★	99.1%	98.0%
GCJFCS	372	99.5%	93.8%	92.3%	96.2%	94.1%
OHU	137	100.0%	91.2%	86.7%	92.7%	90.2%
HFC	1257	99.8%	96.3%	93.6%	97.8%	95.9%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 04/16/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	9	11	1
DEV	0	3	8 ★	3
GCJFCS	2	23	19	14
OHU	0	12	11	10
Total	2	47	49	28

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 3/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	845	100.0%	98.7%	96.8%	99.3%	98.3%
Families First Network	1373	99.7%	96.2%	90.6%	90.5%	92.4%
Community Partnership for Children	1140	99.6%	91.3%	78.6%	93.8%	87.9%
Family Integrity Program	192	99.5%	97.4%	91.0%	95.3%	94.6%
Family Support Services of North Fla	885	99.2%	96.9%	93.6%	95.9%	95.5%
Kids First of Florida, Inc.	277	100.0%	94.9%	91.0%	97.5%	94.4%
Partnership for Strong Families	895	100.0%	97.6%	94.1%	99.2%	97.0%
Brevard Family Partnership	728	99.7%	98.2%	97.2%	94.9%	96.8%
CBC of Central Florida	1260	100.0%	98.2%	97.7%	98.2%	98.0%
CBC of Central Florida (Seminole)	392	100.0%	95.7%	93.1%	98.2%	95.7%
Heartland for Children	1247	100.0%	98.2%	94.6%	98.4%	97.1%
Kids Central, Inc.	1540	99.9%	94.5%	89.8%	98.7%	94.4%
Childrens Network of SW Florida	1465	99.7%	86.3%	92.4%	94.7%	91.1%
Eckerd Community Alternatives	2013	99.9%	99.1%	96.1%	84.6%	93.3%
Eckerd Community Hillsborough	2336	99.9%	98.8%	97.3%	63.2%	86.4%
Sarasota Y/Safe Children Coalition	1060	99.9%	93.3%	62.1%	99.5%	85.0%
ChildNet-Broward	2246	100.0%	94.1%	91.8%	96.3%	94.0%
ChildNet-Palm Beach	1040	100.0%	97.1%	85.6%	100.0%	94.2%
Devereux CBC	582	99.8%	95.5%	92.8%	97.2%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1880	100.0%	97.6%	95.1%	97.2%	96.6%
Statewide	23396	99.9%	96.0%	91.7%	92.4%	93.4%
HFC Rank in Category			4th	7th	6th	3rd

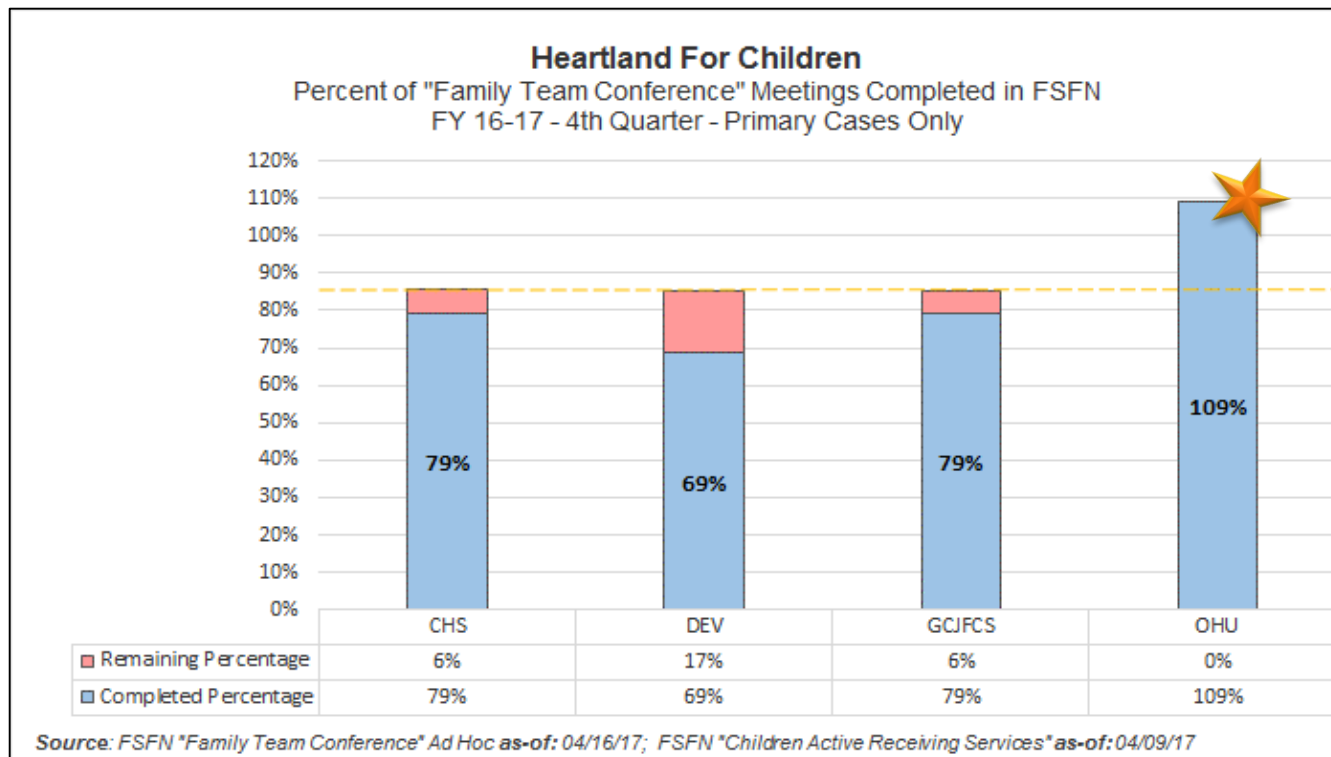


Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 4th Qtr Target: **85%**

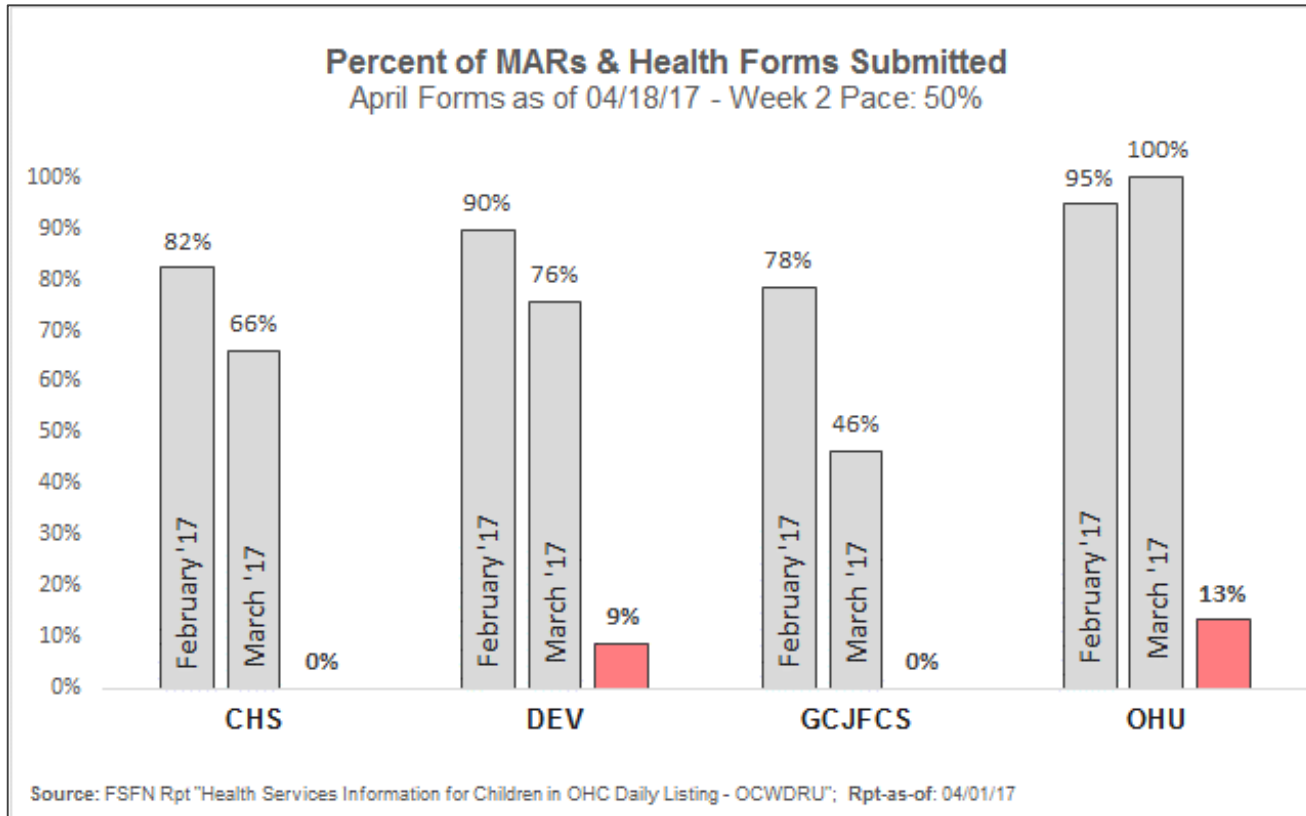
Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 04/16/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 4th Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	4th Qtr Caseload	FYD Percentage
CHS	15%	11%	11%	1%	119	99	17	275	79%
DEV	5%	9%	6%	0%	132	51	45	267	69%
GCJFCS	13%	9%	11%	1%	117	76	15	244	79%
OHU	20%	11%	10%	3%	66	42	0	99	109%
Grand Total	53%	40%	38%	5%	434	268	77	885	88%

Source: FSFN Ad Hoc - FTCs-as-of: 04/16/17; FSFN CARS - Caseload 3rd Qtr-as-of: 04/09/17



Medication Administration Records and Health Management Forms – April 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 04/16/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	11	14
DEV		6	6	12
GCJFCS		1	4	5
OHU		5	9	14
CPI		6	1	7
NTF			3	3
Grand Total	0	21	34	55

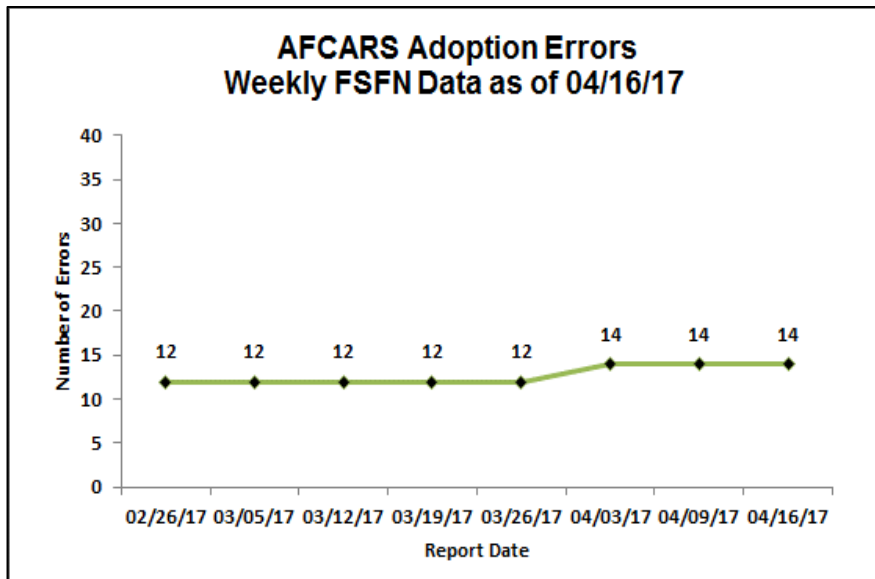
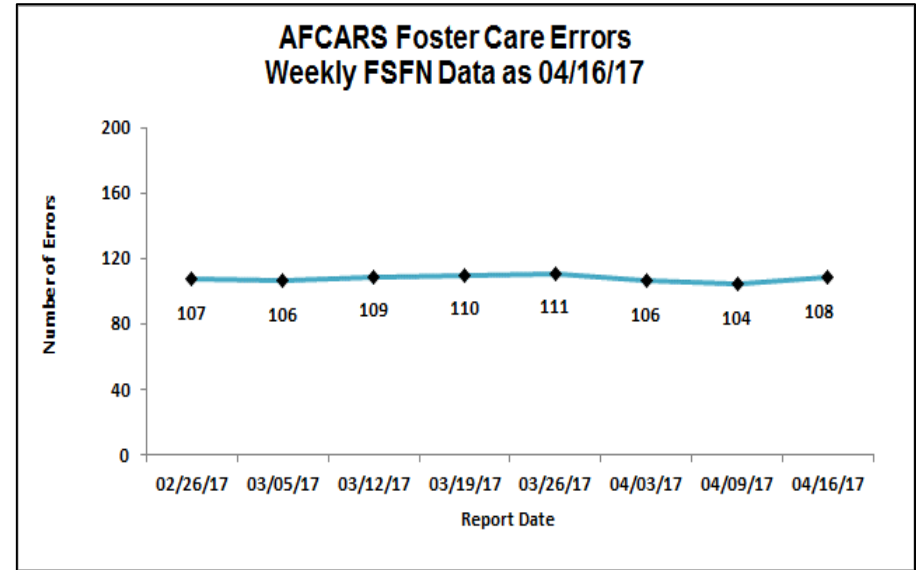
Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	3/12/2017	3/19/2017	3/26/2017	4/3/2017	4/9/2017	4/16/2017
CHS	9	6	5	9	16	14
DEV	3	8	9	13	13	12
GCJFCS	15	27	9	15	6	5
OHU	0	1	5	9	9	14
CPI	13	18	13	15	16	7
NTF	3	5	4	0	15	3
SCARF					3	0
District Total	43	65	45	61	78	55

Data Exceptions: AFCARS

Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	3	0	23	26
DEV	0	0	0	0	27	27
GCJFCS	0	0	1	0	32	33
OHU	0	0	0	0	9	9
CPI	1	0	0	12	0	13
Total	1	0	4	12	91	108

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/16/17



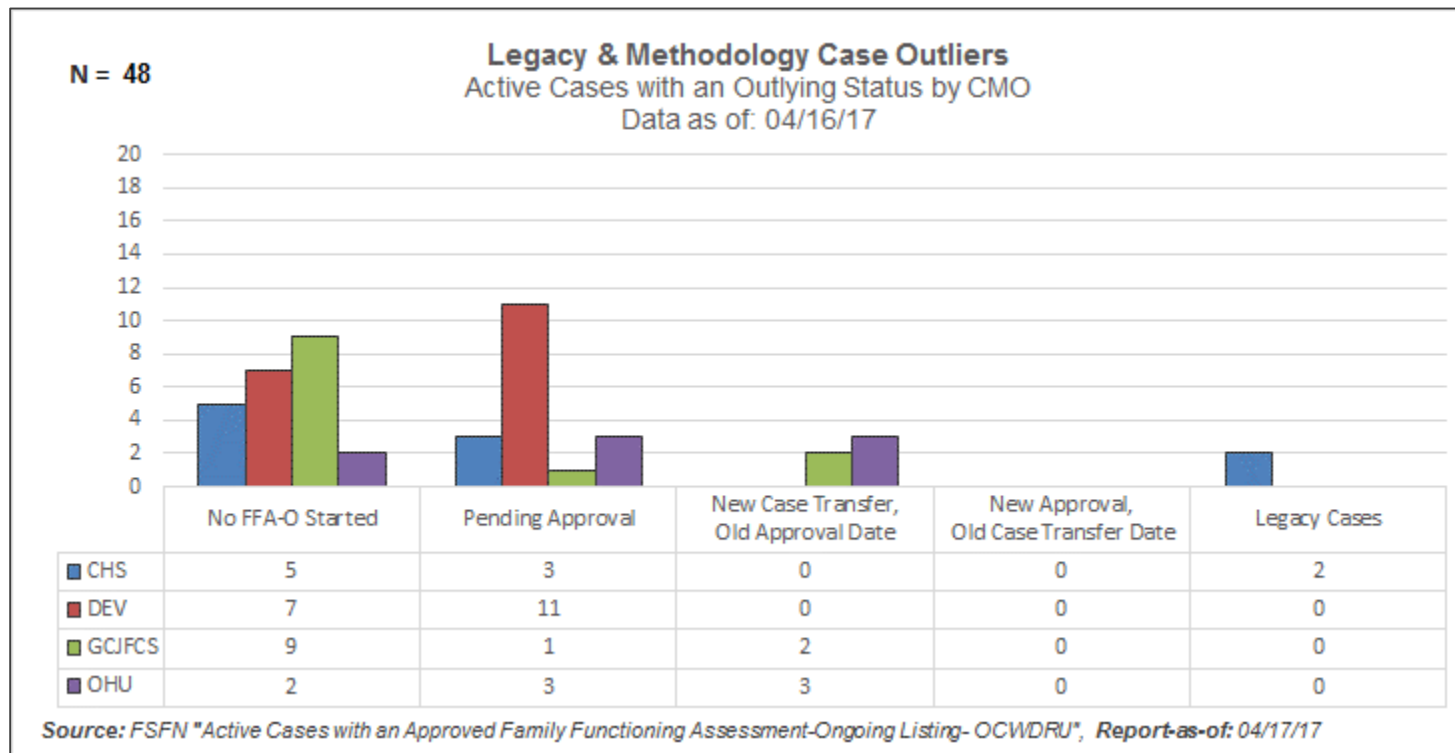
AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	2	2
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
Total	0	0	0	0	14	14

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/16/17

Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 04/16/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	295	2	0.7%	293	99.3%
DEV	282	0	0.0%	282	100.0%
GCJFCS	252	0	0.0%	252	100.0%
OHU	111	0	0.0%	111	100.0%
HFC Total	940	2	0.2%	938	99.8%



Family Functioning Assessment – Methodology Cases

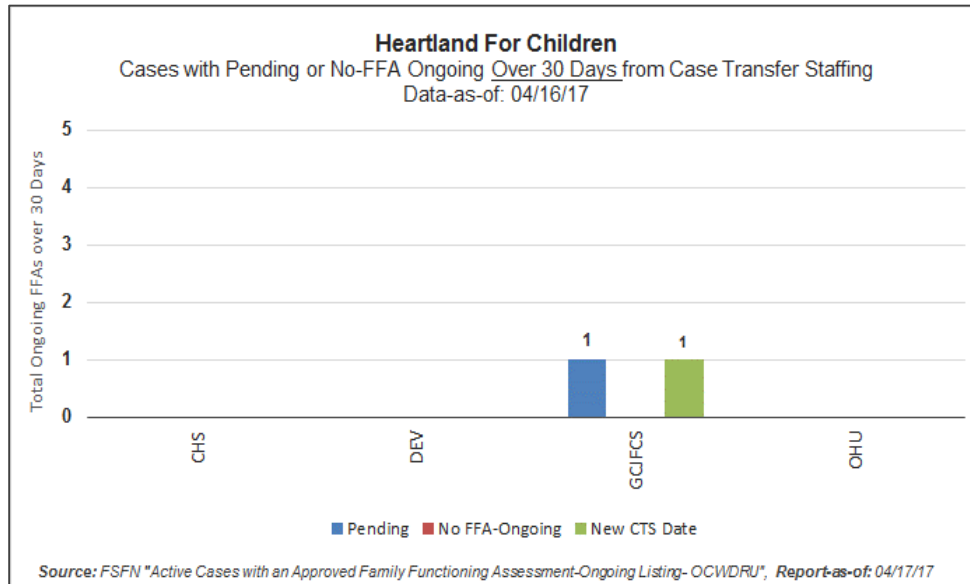
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 04/16/17				
Agency	No FFA	Pending	Approved	Total
CHS	5	3	285	293
DEV	7	11	264	282
GCJFCS	9	1	242	252
OHU	2	3	106	111
Total	23	18	897	938

CMO Contract Measure 11 – 4th Quarter

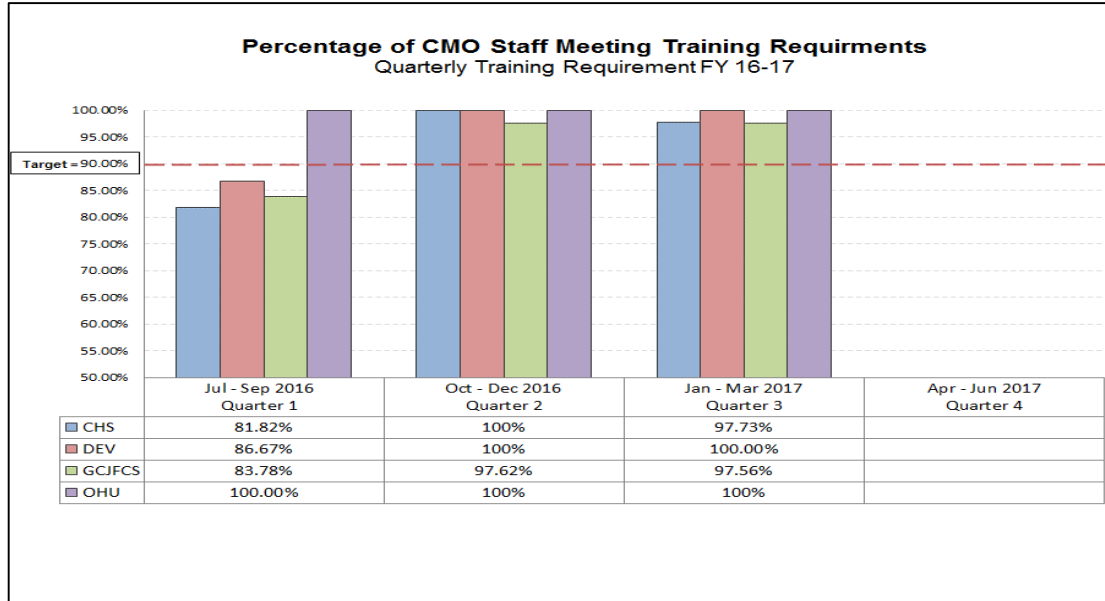
Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 04/16/17			
Agency	Timely (< 30 Days)	FFA Approvals (4th Qtr)	Completed Timely
CHS	5	5	100.0% ★
DEV	9	9	100.0% ★
GCJFCS	9	9	100.0% ★
OHU	4	4	100.0% ★
HFC TOTAL	27	27	100.0%

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 04/16/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	0	3	5	0	0	0	0	0	0	3	5
DEV	0	11	7	0	0	0	0	0	0	11	7
GCJFCS	2	0	9	1	0	0	0	0	0	1	9
OHU	3	3	2	0	0	0	0	0	0	3	2
TOTALS	5	17	23	1	0	0	0	0	0	18	23
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

FY 16-17 Quarterly Mandatory Training Requirements ~ Data-as-of: 3/31/2017



Data Source: CMO Training Reports submitted quarterly to the HFC Training Coordinator. This chart shows the percentage of staff who met/exceeded the 6.0 hours of training per quarter.

The target rate is 90% or above.

Specialized Human Trafficking Training by Agency
CMO Quarterly Training Report FY 16-17

Agency	Specialized Supervisors and Program Managers	Specialized Case Managers	Total
CHS	4	11	15
DEV	8	13	21
GCJFCS	7	8	15
OHU	5	29	34

Percentage of CMO Staff Meeting the HFC Mandatory Training Requirement
FY 16-17 Mandatory Trainings

	Other Parent Home Assessment & Overview of Operating Procedures	Child Passenger Safety	Conditions for Return	Family Engagement Standards	DCF's 2016 Serving Our Customers who are Deaf or Hard-of-Hearing	Child Placement Agreements	FSFN Enhancement Release 3 and 4
Qtr	(Quarters 1)	(Quarters 1 & 2)	(Quarters 2)	(Quarters 2)	(Quarters 2)	(Quarters 2)	(Quarters 3)
CHS	91.7%	100.0%	100.0%	100.0%	100.0%	97.0%	100.0%
DEV	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
GCJFCS	87.5%	97.3%	100.0%	97.5%	100.0%	100.0%	96.55%
OHU	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Target = 95%

Fiscal Year 16-17 Training Pre-Service Class Outcomes

	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage	# Attendees Finishing Class	# Didn't Pass	# Passed	Pass Rate Percentage
C-10 Case Managers	15	0	15	100%	10	1	9	90%	8	0	8	100%
C-10 Licensing	-	-	-	0%	-	-	-	0%	1	-	1	0%
C-10 Total	15	0	15	100%	10	1	9	90%	9	0	9	100%
Out of Circuit CMs	-	-	-	0%	3	1	2	67%	-	-	-	0%
	Class 1: August 1, 2016 - October 10, 2016				Class 2: October 2016 - December, 2016				Class 3: January 2017 - March, 2017			

KNOWLEDGE

Improving Productivity

Productivity is all about efficiency -- doing more, faster and with less. And with increasing demands from today's anytime, anywhere workplace, it is has never been more important.

ACTION

Here are some tips for improving productivity
- for everyone

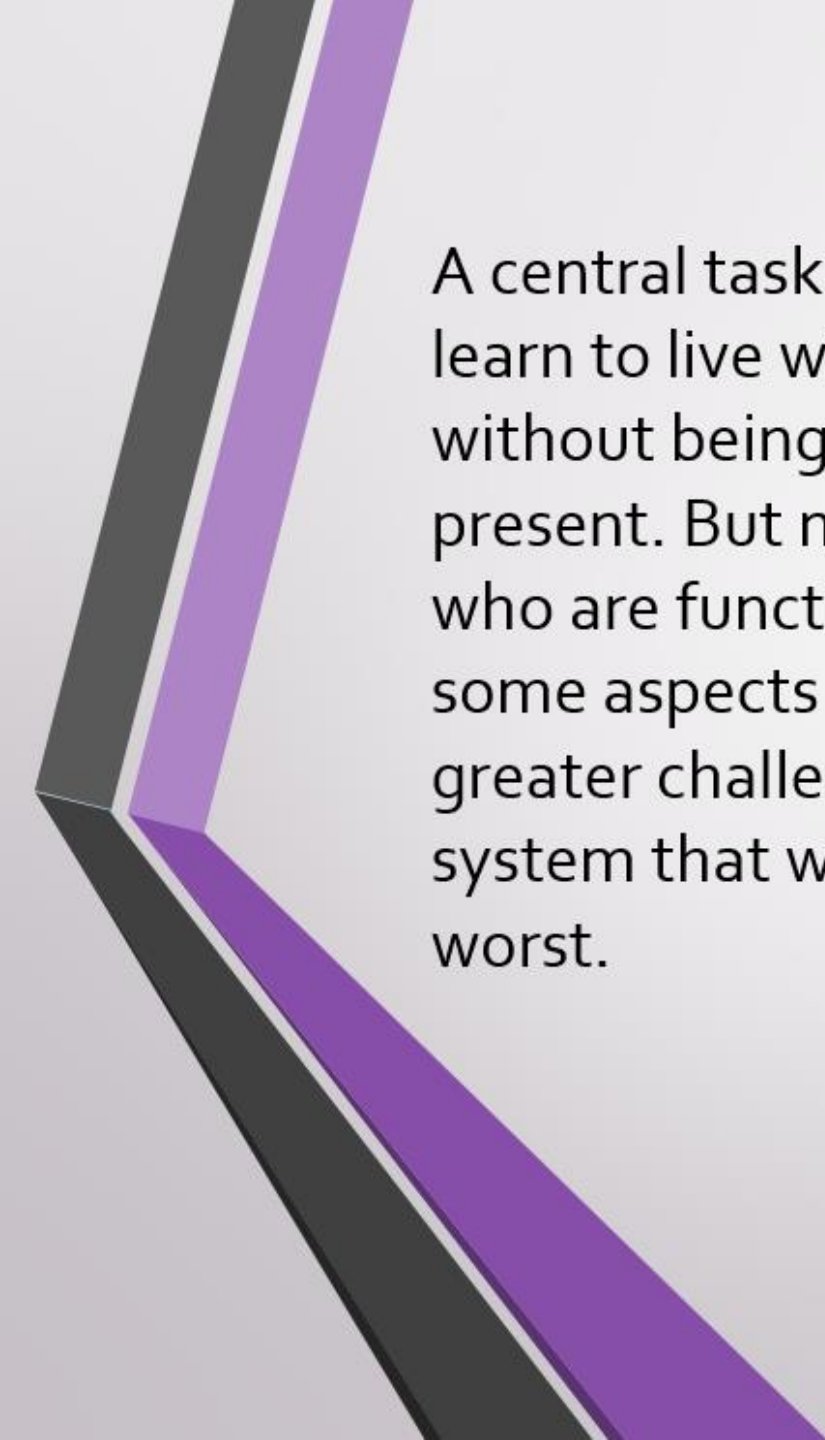
1. Start the day with structured 'me time': Go through email & social media updates that have piled up overnight & triage the backlog. Knock out quick responses & referrals, so other people can start working on tasks. Schedule the bigger tasks. Delete stuff that is informational or not important.
2. Reduce all meeting times by 25 percent: You will get the same amount of work done, because so much time is wasted dealing with conference call setup & useless banter. If you cut one five-person meeting per day from one hour down to 45 minutes, you will gain back 25 hours a month of work time. That's roughly 300 hours a year -- almost two months of work! You HAVE to watch this very funny video: https://www.youtube.com/watch?v=DYu_bGbZiiQ You can also Google "Tripp and Tyler conference call" to see it.
3. Schedule regular breaks during the day: Running from back-to-back meetings is not productive, because you get tired and lose focus. Block off time in your calendar and take breaks. Making these breaks a routine increases predictability, creating a regular schedule to keep your mind organized.

KNOWLEDGE TO

ACTION

4. Don't multi-task: Many professionals agree that blocking your time is far more effective than multi-tasking. Studies show that multi-tasking can negatively affect your brain in terms of memory and focus. Work on one task, finish that task and then move onto the next one.
5. Chop up big problems into smaller chunks: This will reduce the feeling of overload and the procrastination associated with taking on big jobs.
6. Use checklists for repetitive tasks to reduce errors: Particularly when you are overworked or are operating under time constraints, checklists keep you on track.
7. Don't procrastinate: Procrastination will do nothing other than increase your stress levels and workload later. Do bothersome things first to get them out of the way.
8. Realize you're not the same as your co-worker: The more you try and understand what works best for you, the happier and more productive you'll be. Don't beat yourself up by comparing how you organize your day at work compared to how others organize themselves.

Taken in part from the Huffington Post



A central task for recovery from trauma is to learn to live with the memories of the past without being overwhelmed by them in the present. But most survivors, including those who are functioning well – even brilliantly – in some aspects of their lives, face another, even greater challenge: reconfiguring a brain/mind system that was constructed to cope with the worst.

The Body Keeps the Score by Bessel Van Der Kolk, MD



FRONTLINE HEROES

heartlandforchildren.org/frontline-heroes

RESOURCE NEWS FLASH... April 19, 2017

Community Events

National PAL Mentoring Day - The Lakeland Police Athletic League is hosting this event on April 29th from 10:00am-3:00pm at Publix Field at Tiger Town (2301 Lakeland Hills Blvd., Lakeland). This free family day includes live entertainment, LPD demonstrations, bounce houses, and free food!

Annual Kids Fishing Derby - The event will be held April 29th from 7:00am-12:00pm at Simmers-Young Park (339 American Spirit Rd., Winter Haven). This free event, for ages 4-15, includes a free hot dog and drink. Space is limited to the first 300 children so be sure to arrive no later than 7:00am. For more information, call 863-534-6911 or go to parksandrec.polk-county.net.

YMCA Healthy Kids Day - Come celebrate Healthy Kids Day with fun activities and demonstrations! This year's event will be held on April 29th primarily from 9:00-11:00am. Contact the Y in your area for the exact times and additional details.

Prevention Awareness Month Activities

Pinwheels for Prevention Run - The Healthy Families Pinwheels for Prevention Run is April 22nd from 8:00-11:00am at McLaughlin Middle School (800 S. 4th St., Lake Wales).

World of Reading Festival - The free event, hosted by Junior League of Greater Lakeland, will be held on April 22nd from 9:00am-1:00pm at Barnett Family Park (730 E. Orange St., Lakeland). Kids will receive a free scholastic book! In addition to live performance readings, there will be a rock wall, bounce house, face painting, and more to excite a child's imagination!

For more information on Prevention Awareness Month and the "Pinwheels for Prevention" campaign, go to www.heartlandforchildren.org.

Mental Health Resources

Complex Trauma Fact Sheets - The NCTSN Complex Trauma and Developmental Trauma Disorder Work Group has released 4 new fact sheets, extending a series designed to introduce Complex Trauma to a variety of audiences and provide recommendations for how to support youth. Included in the series is a 7-page Fact Sheet regarding youth involved in the Juvenile Justice System. Go to www.nctsn.org.

Health Resources

Infant, Toddler, Preschool Developmental Screenings - The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on April 21st from 8:30am-12:00pm at First Baptist Church Auburndale (300 Main St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

Safety Resources

Safe Kids Day - The campaign, Safe Kids Day, has designated April 23rd for communities to highlight safety for kids. The local event will be held as part of the Tampa Bay Rays game vs. the Houston Astros at Tropicana Field in St. Petersburg. Safe Kids Florida Suncoast, a program of Johns Hopkins All Children's Hospital, will provide you and your children with important safety messages spread through fun and interactive games! Featuring a public safety vehicle expo, this event will give you a chance to check out a big variety of displays from our local hero's, our first responders, and all of our Safe Kids members. This will be the biggest and best tailgate party to prep you for the Rays game! Tickets are available through Safe Kids Florida Suncoast - call Petra at 941-350-3790. Learn 7 things you can do to make your kids safe right now. Go to www.safekidsday.com for more info and details.

Caregiver Support Event

TLC Meeting - The next TLC (Tender Loving Caregivers) meeting will be held Thursday, April 20th at High Point Church (501 Burns Ave., Lake Wales) from 6:00-7:30 PM. A complimentary dinner will be served. We look forward to seeing you! Child care cost is \$2.00 per child. This covers supervision and activities for children, 2-12 years. RSVP attendance and child care to cyndy.strickland@gmail.com.

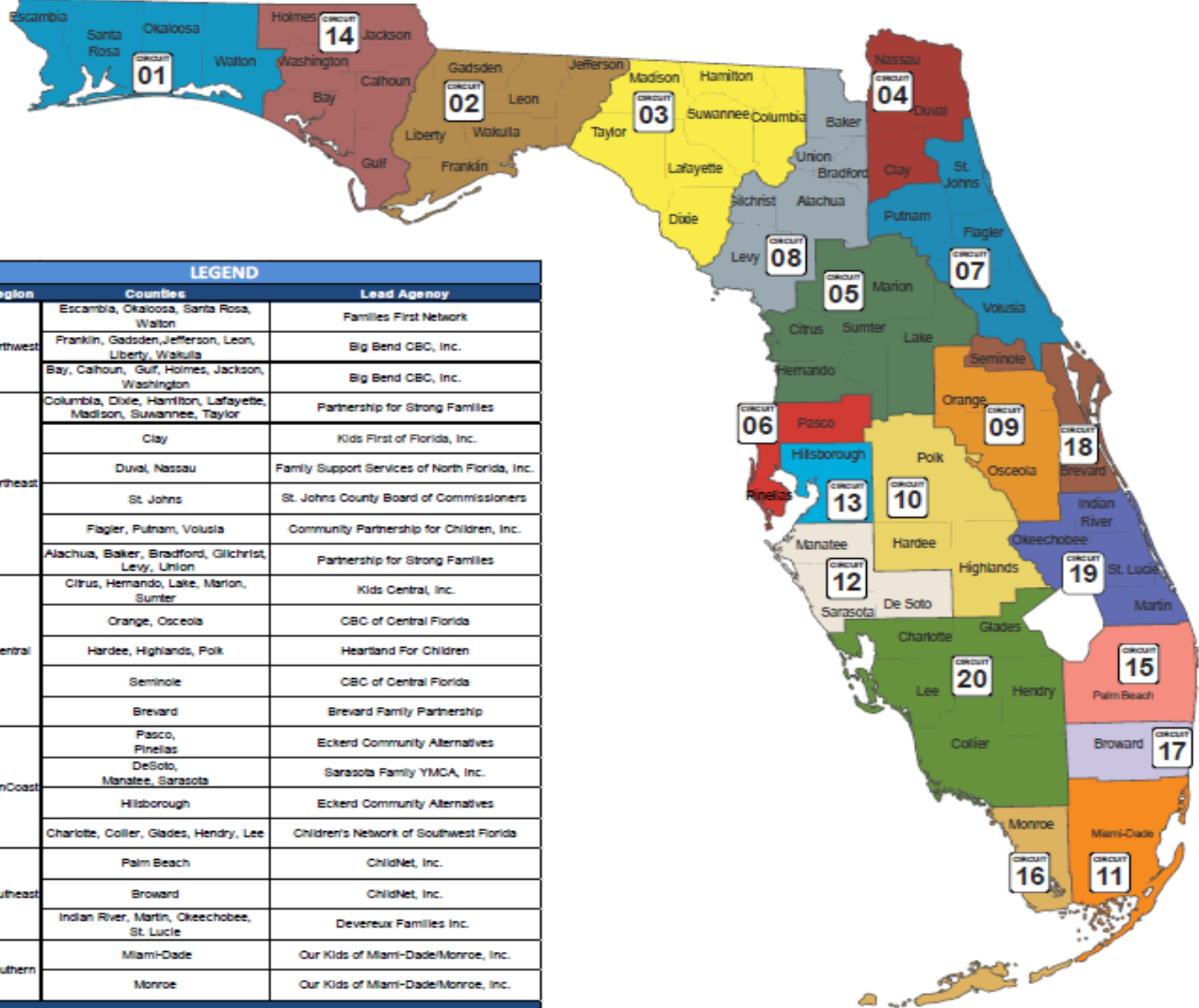
Teen/Young Adult Resources

2017 Teen Summit - "They Don't Know I'm A Boss... #Bossup," sponsored by Healthy Start Coalition and the Teen Pregnancy Prevention Alliance, is a free event for all youth ages 10-19 on May 20th from 9:30am-2:30pm at the Polk State College Performing Arts Building (999 Avenue H NE, Winter Haven). Music, Drama skits, Food, Giveaways, and more! A registration form must be completed by a parent/guardian for all youth that attend. To register, go to www.healthystarthhp.org/events. Space is Limited!



Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
03		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04		Clay	Kids First of Florida, Inc.	
04	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
07		St. Johns	St. Johns County Board of Commissioners	
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
09		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
06		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	