



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, April 18, 2018 at 10 a.m.

Data for Week Ended  
Sunday, April 15, 2018

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of January 01, 2018 to March 31, 2018

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	6.71	99.5%	90.3%	99.6%	21.0%	62.6%	89.8%	4.33	98.0%	96.1%	100.0%	65.8%
Brevard Family Partnership	9.76	97.1%	96.0%	99.8%	57.3%	56.2%	86.5%	3.64	97.6%	89.4%	92.8%	62.8%
ChildNet Inc	11.91	96.4%	94.1%	99.8%	47.8%	51.6%	84.4%	3.46	97.4%	92.1%	92.1%	55.7%
ChildNet Palm Beach	6.65	98.9%	97.7%	100.0%	53.5%	56.6%	94.9%	4.93	97.8%	95.0%	700.0%	57.7%
Children's Network of SW Florida	11.56	98.0%	97.7%	99.9%	43.7%	54.7%	94.2%	5.11	97.9%	95.4%	94.0%	64.8%
Community Based Care (Cir #9)	10.77	97.4%	93.7%	99.8%	37.6%	58.9%	93.4%	5.18	97.4%	95.3%	89.4%	63.0%
Community Based Care (Cir #18)	6.07	98.9%	94.1%	99.7%	58.9%	60.7%	69.5%	3.85	96.5%	92.8%	66.6%	62.6%
Community Partnership for Childr.	7.48	94.0%	93.4%	99.2%	31.1%	48.8%	77.9%	3.54	94.7%	84.6%	71.4%	59.0%
Devereux CBC of Okeechobee	9.52	96.3%	95.9%	99.9%	44.4%	71.4%	72.9%	3.41	96.5%	92.5%	88.4%	76.8%
Eckerd Community Alternatives	7.48	97.9%	95.5%	99.9%	37.8%	49.1%	91.2%	4.37	99.1%	94.2%	84.0%	65.4%
Eckerd Community Hillsborough	11.58	97.3%	94.6%	99.9%	47.6%	47.0%	90.2%	6.61	98.3%	90.7%	97.5%	64.8%
Families First Network	6.70	95.0%	96.9%	99.5%	44.5%	47.6%	87.5%	6.33	96.5%	88.5%	87.5%	63.2%
Family Integrity Program	18.07	100.0%	90.9%	100.0%	36.6%	75.8%	100.0%	4.81	98.9%	89.3%	83.3%	67.5%
Family Support Services North Fla	7.88	97.7%	97.7%	99.9%	37.8%	75.0%	87.5%	3.11	98.8%	91.3%	100.0%	70.0%
<b>Heartland For Children</b>	<b>7.73</b>	<b>98.3%</b>	<b>98.2%</b>	<b>99.7%</b>	<b>41.4%</b>	<b>55.7%</b>	<b>87.0%</b>	<b>3.27</b>	<b>99.2%</b>	<b>94.9%</b>	<b>94.7%</b>	<b>60.0%</b>
Kids Central, Inc.	7.27	95.4%	98.4%	99.5%	39.6%	46.5%	93.4%	3.88	96.4%	92.0%	91.4%	73.0%
Kids First of Florida, Inc.	1.98	96.5%	96.0%	99.8%	15.6%	67.0%	90.9%	3.73	98.5%	90.4%	100.0%	70.6%
Our Kids of Miami-Dade	7.58	97.5%	95.7%	99.6%	35.0%	42.0%	90.0%	5.20	97.3%	95.3%	86.4%	54.6%
Partnership for Strong Families	7.48	96.6%	96.5%	99.3%	43.1%	68.4%	93.4%	3.71	98.8%	93.7%	78.2%	62.6%
Sarasota Y/Safe Children Coali...	12.33	98.3%	95.2%	99.6%	41.4%	55.7%	92.3%	3.7	95.5%	70.2%	84.3%	71.2%
<b>Statewide</b>	<b>9.0</b>	<b>97.2%</b>	<b>95.8%</b>	<b>99.7%</b>	<b>41.5%</b>	<b>53.7%</b>	<b>89.2%</b>	<b>4.48</b>	<b>97.7%</b>	<b>91.8%</b>	<b>90.1%</b>	<b>63.7%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

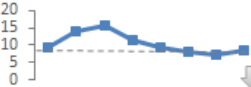









# Contract Measures at a Glance

## CBC Contract Measures – HFC Performance with CMO Breakdown

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SFY 17-18 – 3rd Quarter as of Month-End – March 2018

SFY 17-18 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (2nd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance	CHS	DEV	GCJFCS	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		8.62	3rd Qtr / Mar-18	8.50	7.73	12.80	3.77	5.70	8.74
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		52 (PR: 66)	3rd Qtr / Mar-18	131 (Pro-Rated)	94 (PR: 98)	30 (PR: 32)	20 (PR: 24)		26 (PR: 16)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.8%	3rd Qtr / Mar-18	99.5%	99.73%	99.93%	99.92%	100.00%	99.29%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		39.7%	3rd Qtr / Mar-18	40.5%	40.9%	35.2%	34.7%	52.4%	52.0%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		83.1%	3rd Qtr / Mar-18	91.7%	87.0%	96.0%	61.9%	96.1%	92.3%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.13	3rd Qtr / Mar-18	4.12	3.28	3.54	3.08	3.51	3.20
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.9%	3rd Qtr / Mar-18	95.0%	99.1%	98.9%	99.2%	99.2%	99.4%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		92.9%	3rd Qtr / Mar-18	95.0%	94.99%	95.3%	95.8%	94.7%	93.5%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		90.3%	3rd Qtr / Mar-18	80.0%	94.7%	100.0%	90.0%	90.0%	100.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 04/01/18 - 04/30/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	29	99.31%
DEV	11	99.66%
OHU	4	99.42%
<b>Total</b>	<b>44</b>	<b>99.46%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/15/18		

# of Children Not Seen, Month of Apr. 2018	
# Not Seen	Agency
227	CHS
257	DEV
249	OHU
14	CPI
747	<b>Total</b>
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 04/15/18	



## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 04/09/18 thru 04/15/18			
Agency	Timely	Un-Timely	Total
CHS	4	5	9
DEV	2	3	5
OHU	3		3
<b>Total</b>	<b>9</b>	<b>8</b>	<b>17</b>

Scorecard Measure #5 - 04/01/17 to 06/30/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>4th Qtr</u> as of 04/08/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	17	74	23.0%
DEV	29	85	34.1%
OHU	27	89	30.3%
<b>HFC Total*</b>	<b>105</b>	<b>281</b>	<b>37.4%</b>

Scorecard Measure #6 - 07/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>4th Qtr</u> as of 04/15/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	40	114	35.1%
DEV	29	96	30.2%
OHU	17	56	30.4%
<b>HFC Total*</b>	<b>116</b>	<b>297</b>	<b>39.1%</b>

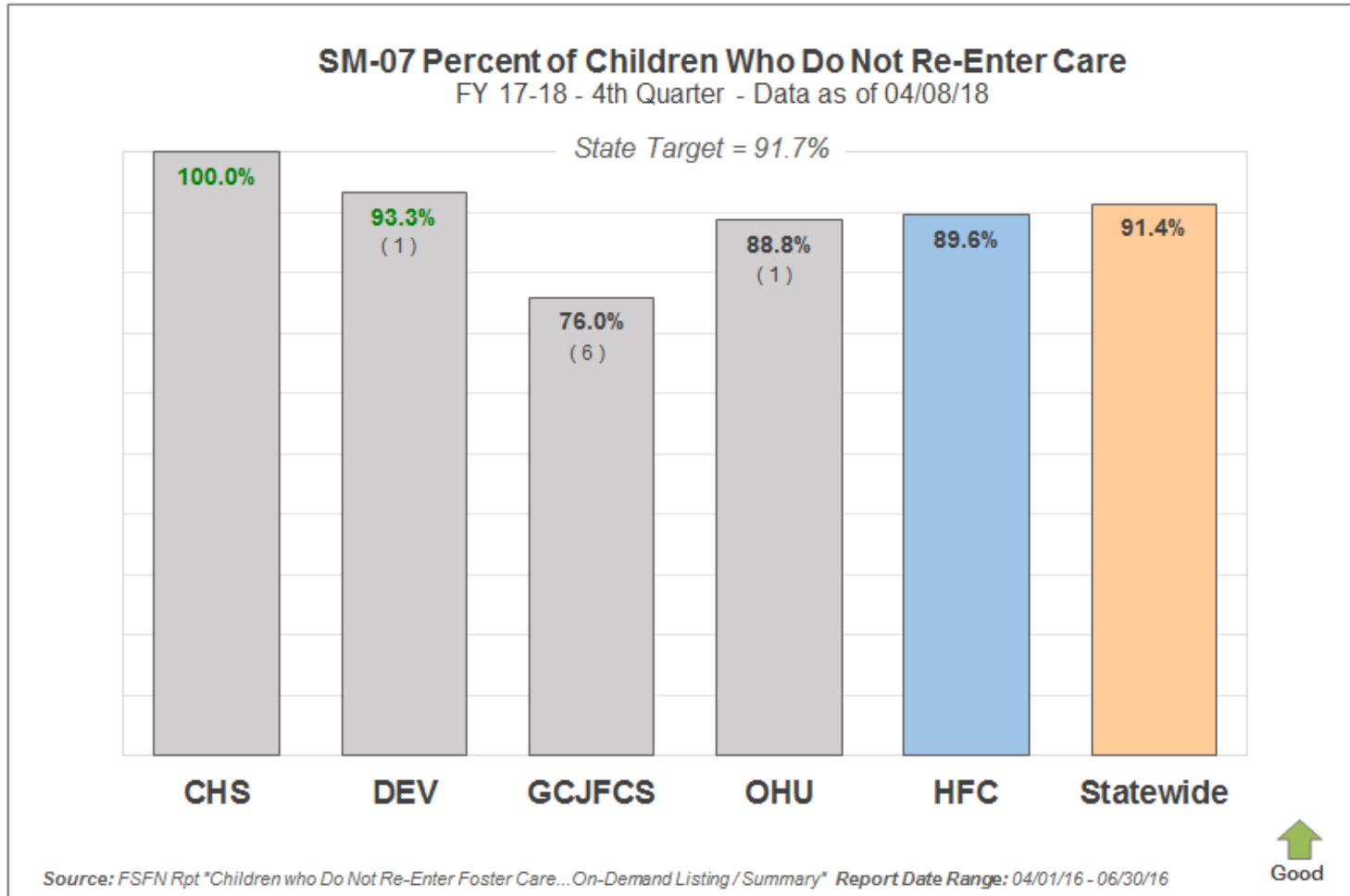
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

\* HFC Total includes closed GCJFCS cases but are not presented in the CMO breakdown



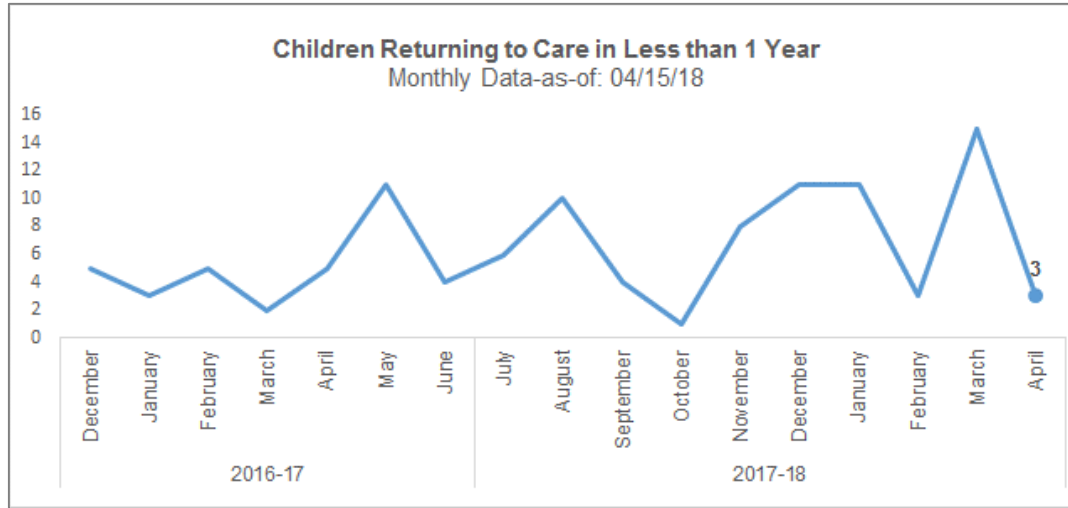
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



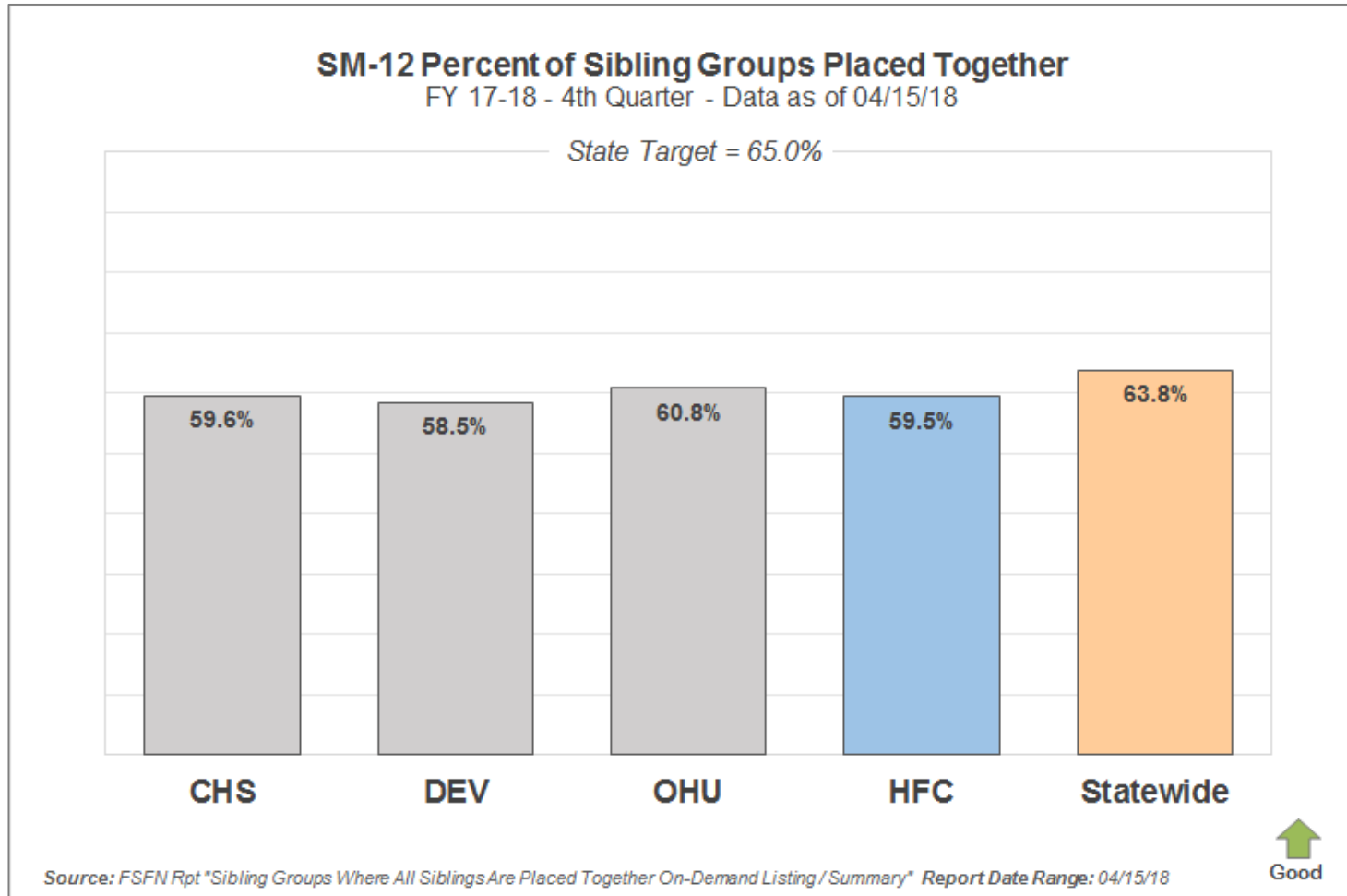
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 04/09/18 - 04/15/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
3/28/2018	141828-DEV	3/23/2016	5/8/2017	14	10	< 1.0 yr	Y	76%
3/28/2018	141828-DEV	3/24/2016	5/8/2017	13	10	< 1.0 yr	Y	75%
3/21/2018	141037-GCCC	3/28/2012	3/25/2014	24	47	3.0 - 4.9 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 04/15/18



## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



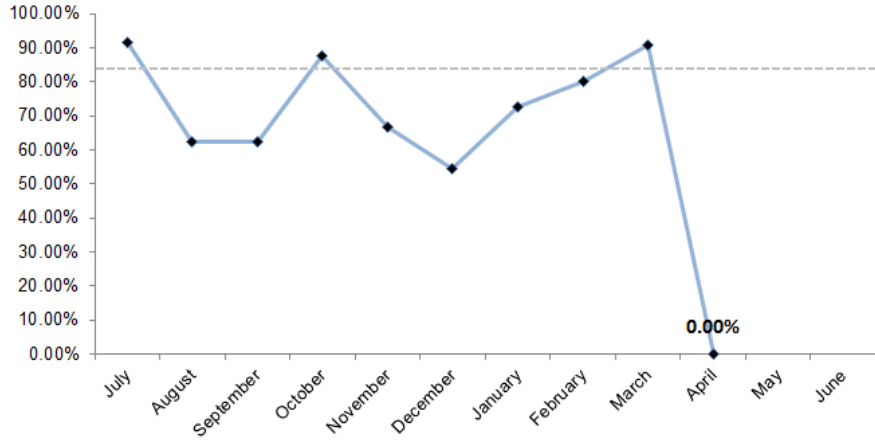


# Exit Interviews Timeliness by CMO

HFC Cumulative YTD Timeliness: 76.98%

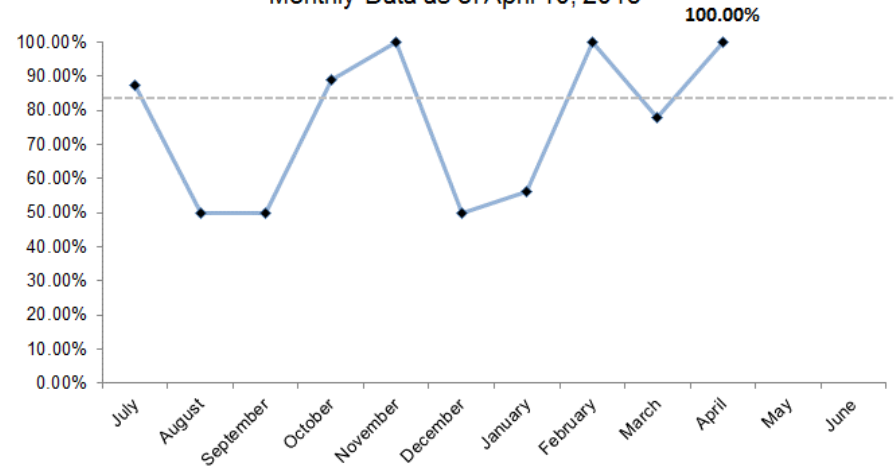
### CHS - Percentage Completed Timely

Monthly Data as of April 10, 2018



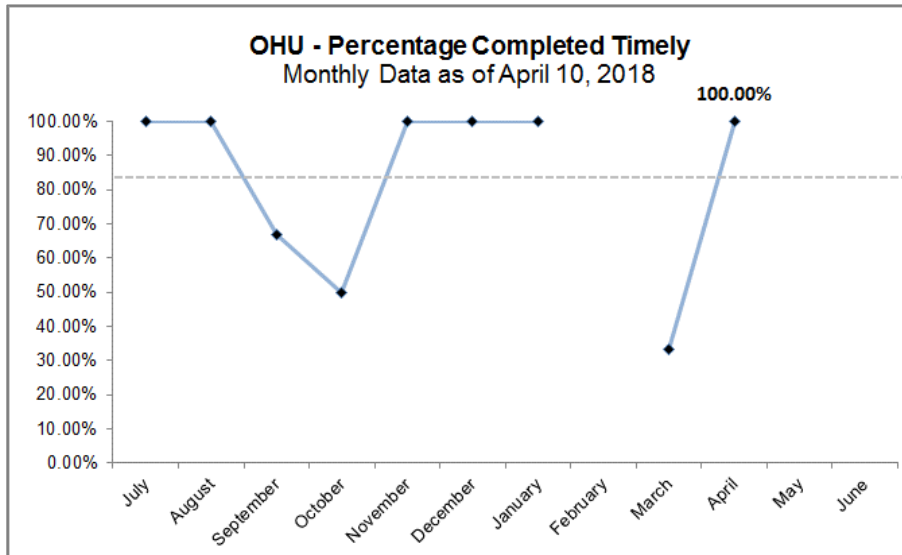
### DEV - Percentage Completed Timely

Monthly Data as of April 10, 2018



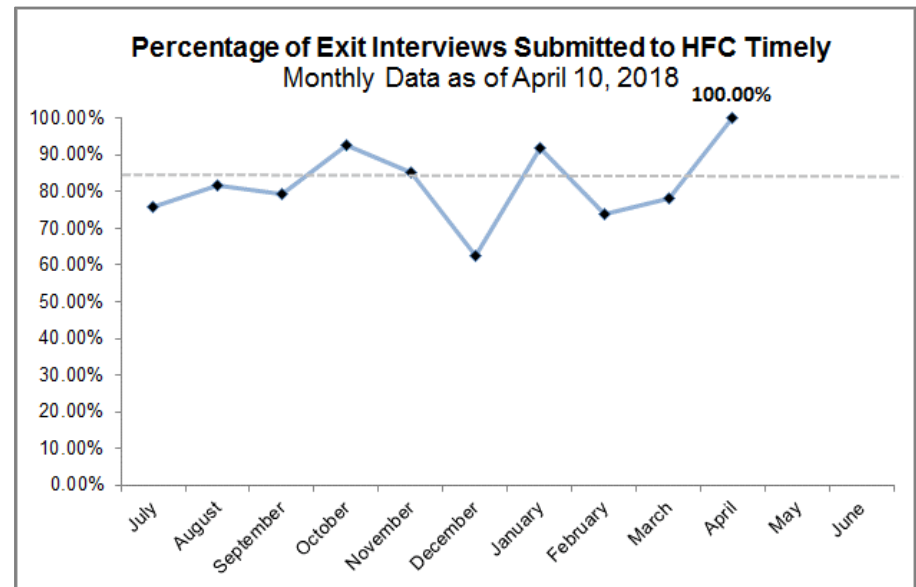
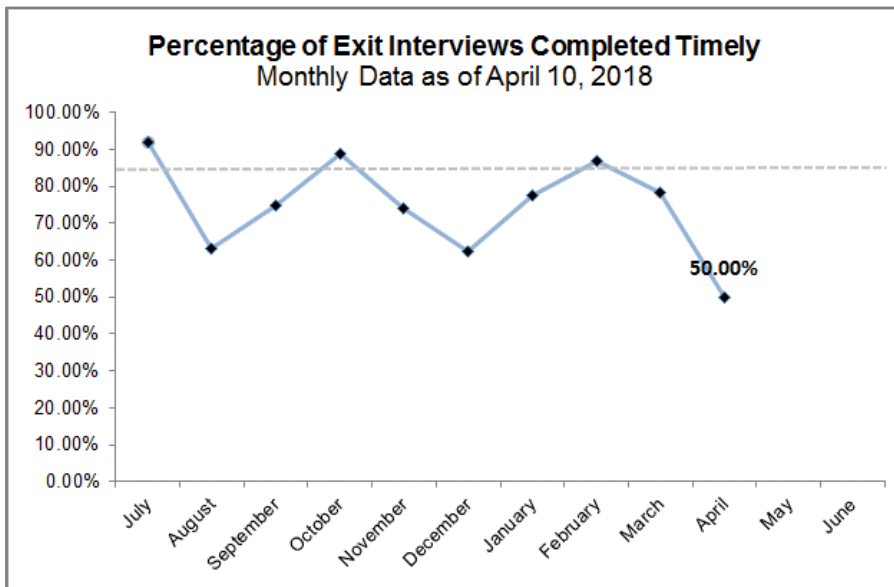
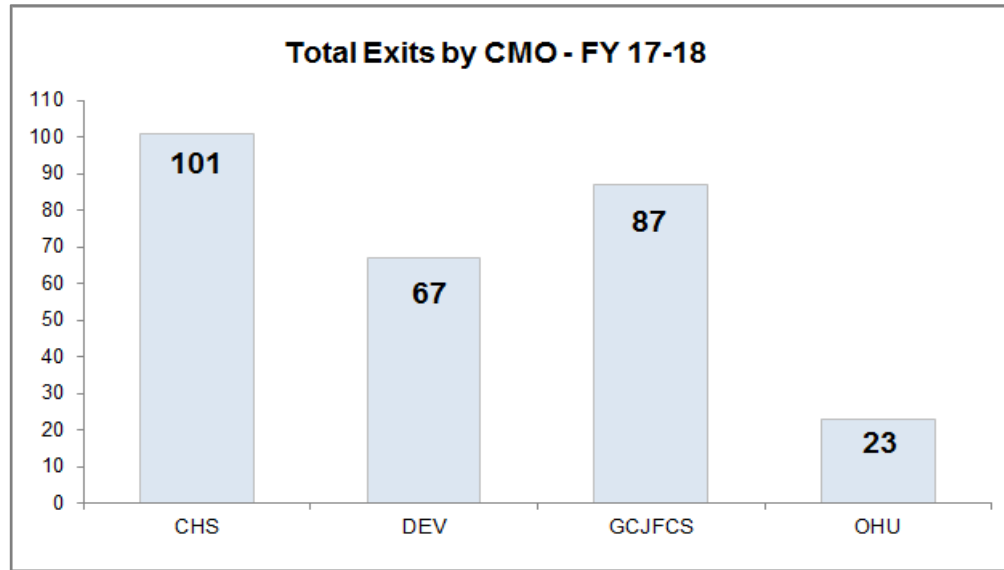
### OHU - Percentage Completed Timely

Monthly Data as of April 10, 2018



# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 76.98%

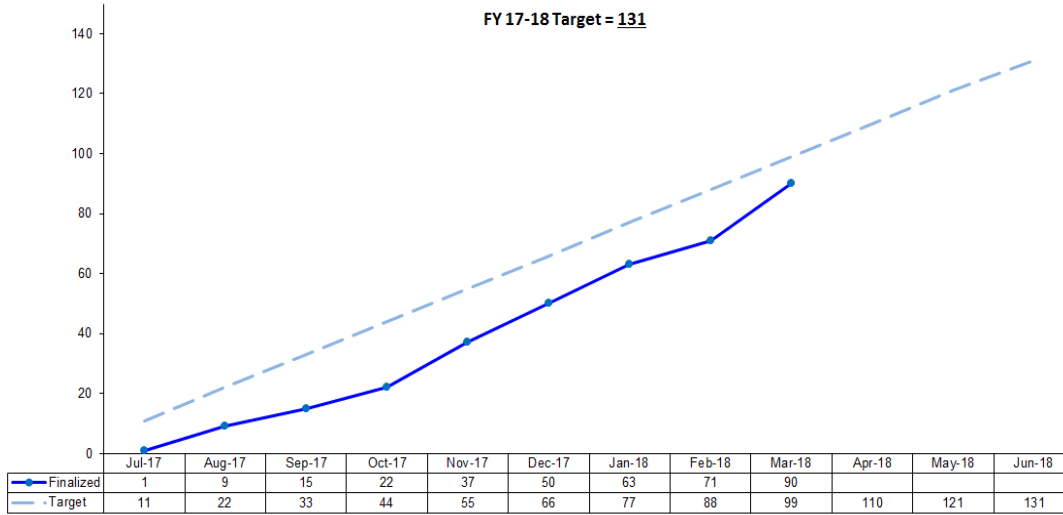


# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

## Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18


FY 17-18 Target = 131



### Upcoming Finalization Dates

April 18, 2018  
April 25, 2018

### Adoption Finalizations Credited to HFC 17-18 Fiscal Year-to-Date 04/16/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	2	29	13	42	69.0%	31.0%
DEV	8	19	13	32	59.4%	36.8%
GCJFCS	-	19	17	36	52.8%	47.4%
OHU	3	23	0	21	109.5% 	21.7%
<b>Total</b>	13	90	43	131	68.7%	33.3%



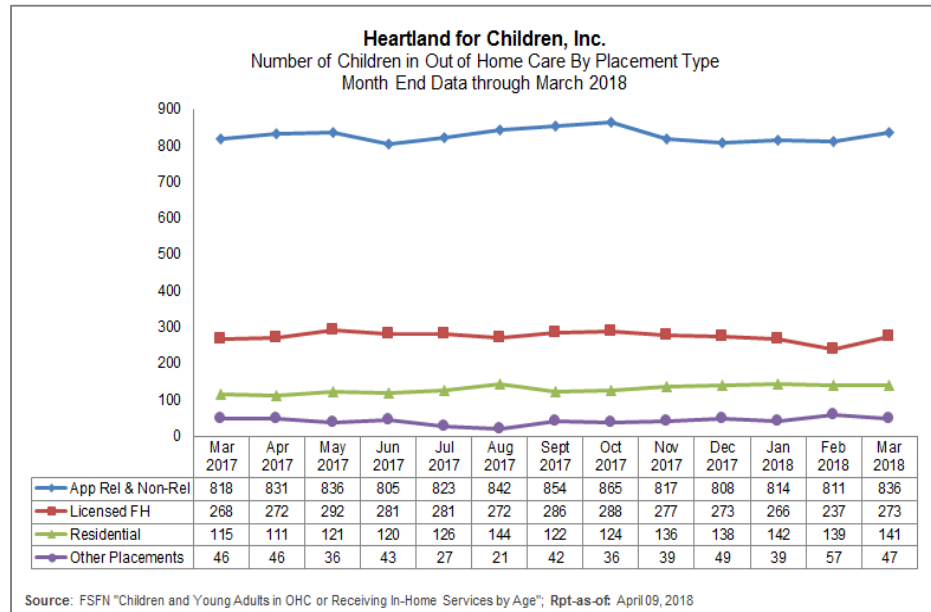
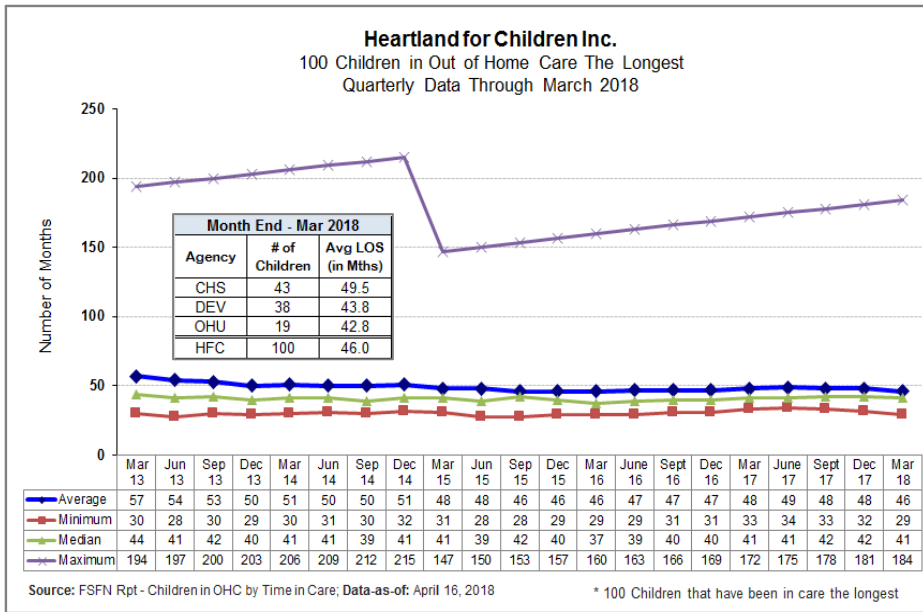
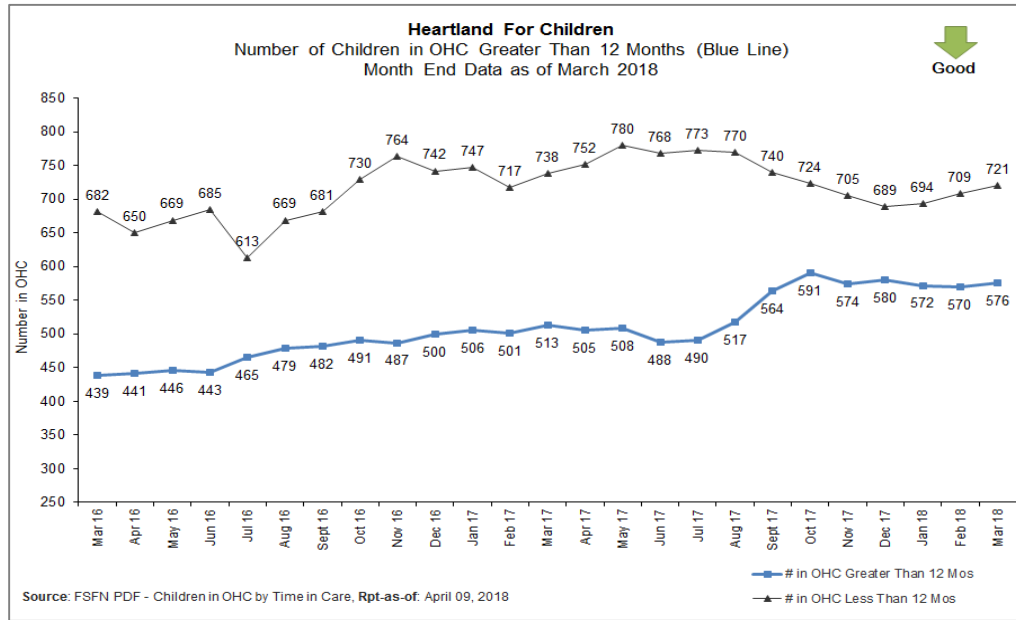
# Foster Home Profile



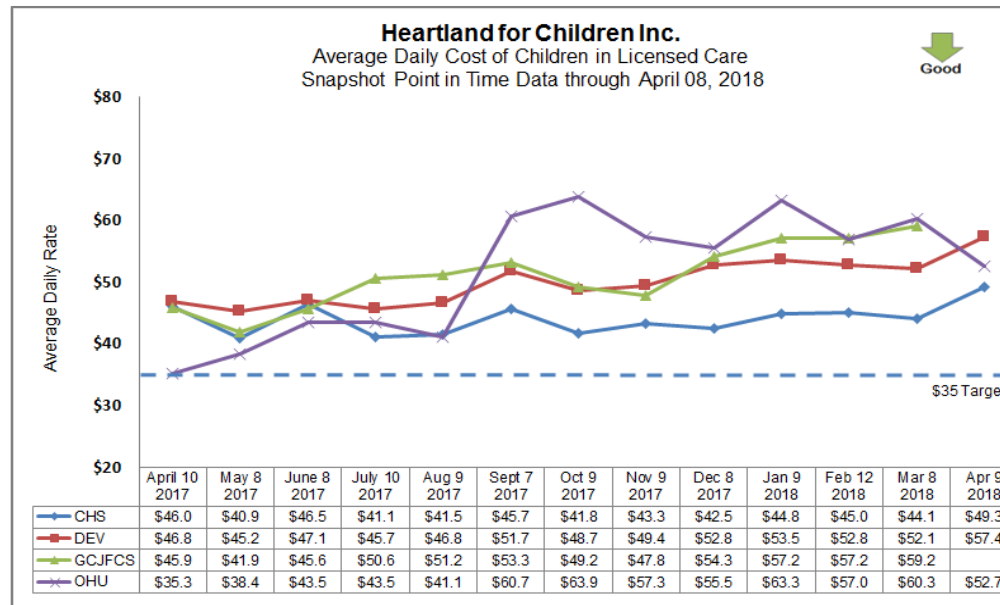
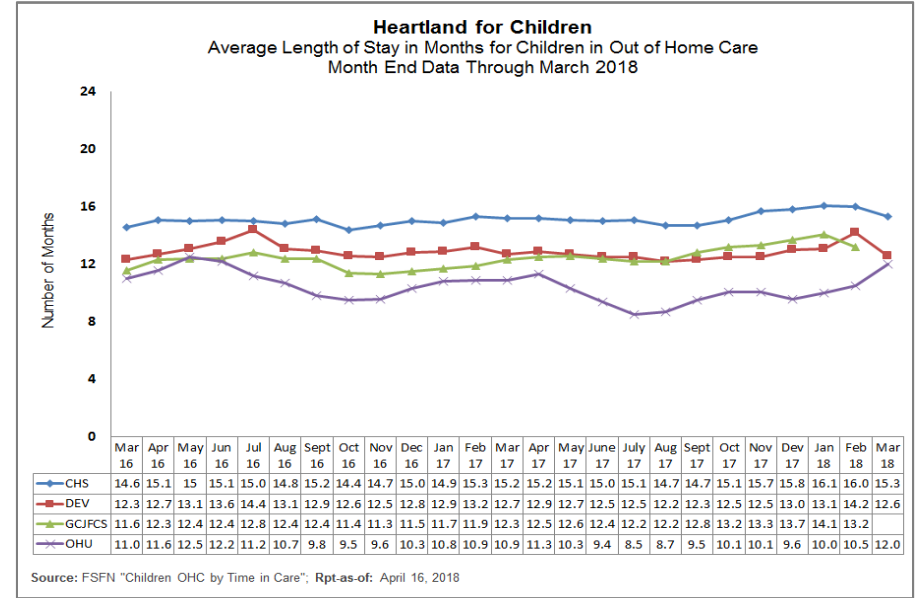
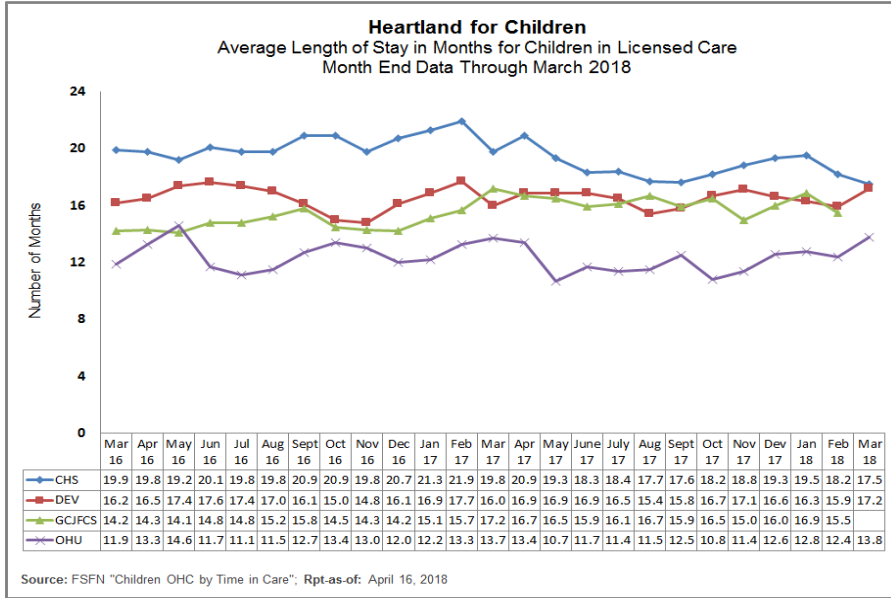


Guardians as Parents

# Permanency for Children in Out of Home Care



# Average Cost and Length of Stay for Children by Case Management Organization



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of April 16, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
<b># of Shelter Hearings</b>													
Polk	39	42	30	29	30	26	32	42	24	10			304
Highlands	7	4	5	3	8	2	9	6	1	2			47
Hardee	0	0	2	0	2	1	2	0	1	0			8
Total	47	46	37	32	40	29	43	48	26	12			360
<b># Children Removed</b>													
Polk	69	76	53	53	51	44	62	87	43	15			553
Highlands	15	5	7	4	17	2	14	19	1	3			87
Hardee	0	0	4	0	3	2	7	0	1	0			17
Total	88	81	64	57	71	48	83	106	45	18			661
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	1	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	0	1	0	0	0	0	0	0			1
<b># Children Placed with Relative</b>													
Polk	35	46	27	31	22	29	39	58	21	6			314
Highlands	15	4	5	2	11	0	8	3	0	2			50
Hardee	0	0	4	0	0	2	0	0	1	0			7
Total	54	50	36	33	33	31	47	61	22	8			375
<b># Children Placed with Non Relative</b>													
Polk	8	17	4	4	5	5	8	9	6	3			69
Highlands	0	1	0	1	6	0	3	9	1	0			21
Hardee	0	0	0	0	3	0	5	0	0	0			8
Total	8	18	4	5	14	5	16	18	7	3			98
<b># Children Placed in Foster Care</b>													
Polk	26	13	22	18	24	10	15	20	16	6			170
Highlands	0	0	2	1	0	2	3	7	0	1			16
Hardee	0	0	0	0	0	0	2	0	0	0			2
Total	26	13	24	19	24	12	20	27	16	7			188

% of Children Sheltered Placed in Foster Care							
Data as of 04/16/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	35.6%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	38.9%
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
<b>FY Total</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	

Shelter Count for the Week of Apr 10 - 16, 2018			
	Polk	Highlands	Hardee
Shelters	3	1	0
Children Removed	3	1	0
Placed in Foster Care	1	1	0
Placed w/ a Relative	1	0	0
Placed w/a Non-Rel	1	0	0





# Case Transfer Staffing Data

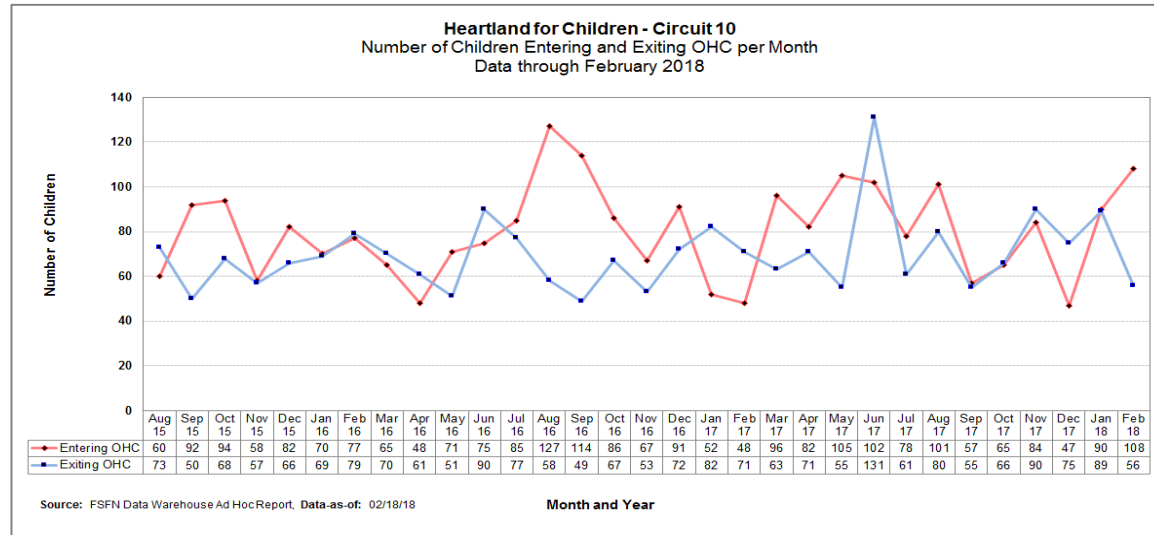
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 04/16/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>Number of Children</b>															
CHS	27	30	34	30	17	29	14	43	49	7			280	416	391
Devereux	19	45	23	27	30	18	34	23	55	21			295	442	403
GCCC	29	32	24	35	18	24	21	1	8	10			202	426	388
One Hope	58	59	41	42	26	38	45	54	56	24			443	586	358
Total	133	166	122	134	91	109	114	121	168	62			1220	1870	1540
<b>Out of Home Care</b>															
CHS	15	17	25	17	8	19	8	25	43	4			181	253	230
Devereux	15	18	9	15	24	8	23	14	42	13			181	259	218
GCCC	24	25	13	16	10	19	17	0	4	7			135	265	235
One Hope	20	14	7	7	7	18	8	11	22	3			117	136	71
Total	74	74	54	55	49	64	56	50	111	27			614	913	754
<b>IN - HOME JUDICIAL</b>															
CHS	2	4	0	1	3	7	1	3	4	0			25	27	30
Devereux	3	6	2	2	3	0	1	6	3	0			26	24	37
GCCC	0	4	5	0	3	4	1	0	0	3			20	29	11
One Hope	6	0	1	4	4	0	0	0	2	0			17	22	8
Total	11	14	8	7	13	11	3	9	9	3			88	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	8	8	6	4	7	2	5	5	2	1			48	102	83
Devereux	1	16	8	9	0	4	7	2	9	0			56	119	82
GCCC	3	1	4	14	2	1	0	0	4	0			29	113	89
One Hope	7	6	4	3	1	4	7	5	4	0			41	67	52
Total	19	31	22	30	10	11	19	12	19	1			174	401	306
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	2	0	0	0	0	0	0			2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0			0	2	40
GCCC	0	0	0	0	0	0	0	0	0	0			0	1	29
One Hope	25	39	28	27	14	16	29	37	28	18			261	355	217
Total	25	39	28	29	14	16	29	37	28	18			263	359	314
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	1	0	1	1	0	0	6	0	1			10	17	7
Devereux	0	2	2	1	0	1	3	0	1	7			17	20	16
GCCC	0	2	0	4	1	0	0	1	0	0			8	13	9
One Hope	0	0	0	0	0	0	0	0	0	1			1	4	9
Total	0	5	2	6	2	1	3	7	1	9			36	54	41

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





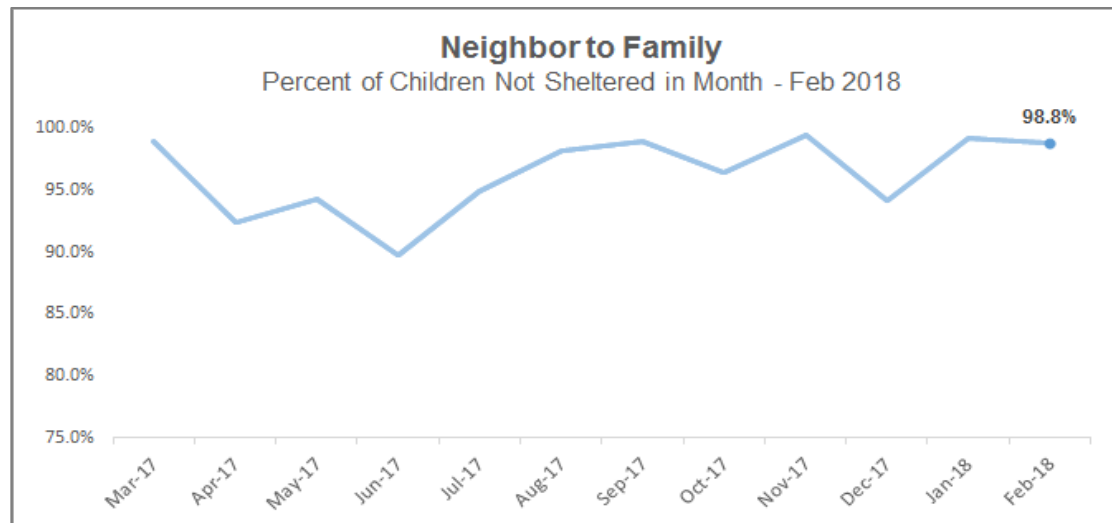
## Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.9%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 04/10/18 through 04/16/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	2
CPI - Family Support	46	110
Specialized - Family Support	22	50
Prevention - Comm. Referral	24	58
Special Conditions Report	3	3
Nurturing Parenting	16	28
<b>NTF - Total Services</b>	<b>113</b>	<b>251</b>

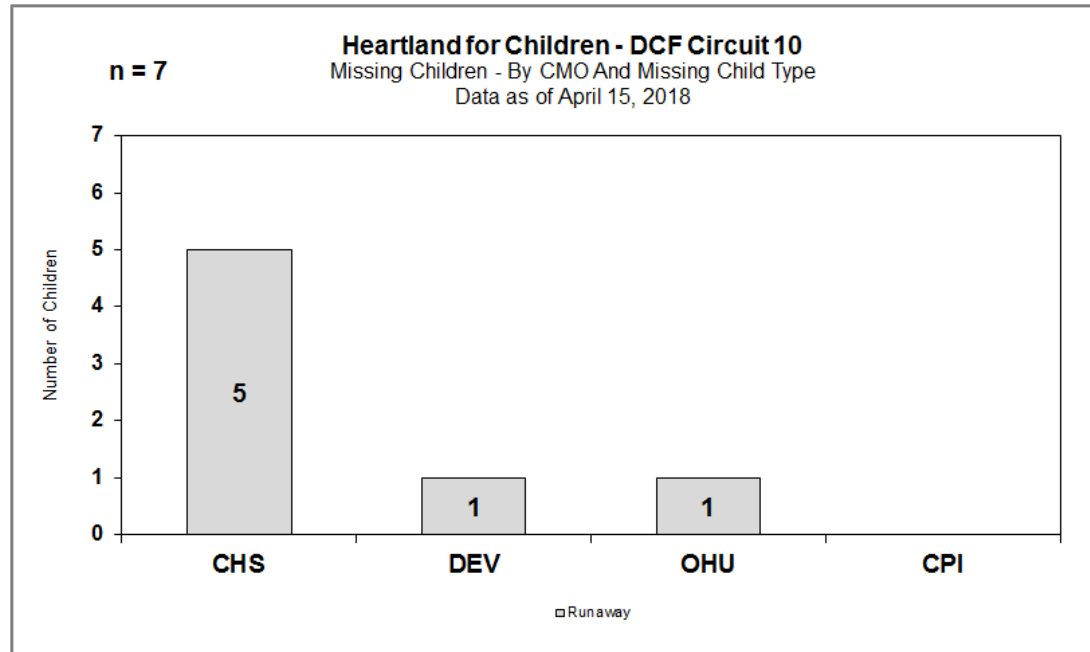
“really cared and I and my family get help”

- Parent Satisfaction Survey



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

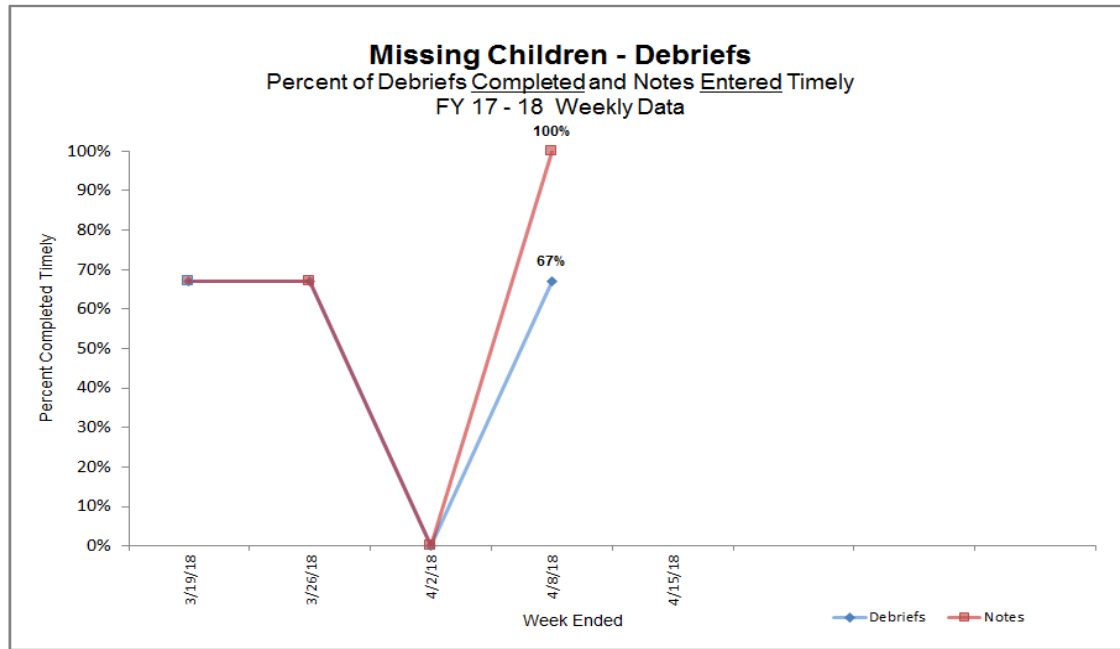


Circuit 10 - Weekly Missing Children Report					
Number of Missing Youth as of Reporting Date					
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Agency Responsible for Missed MCR
4/1/2018	4	0	-	1	
4/8/2018	5	1	80%	3	DEV
4/15/2018	7	0	100%	0	DEV



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



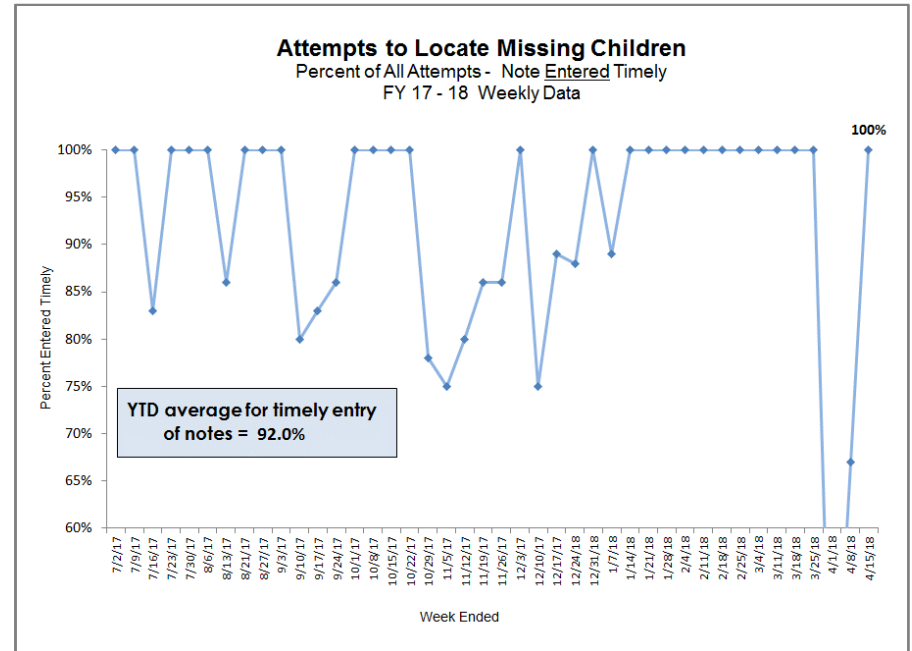
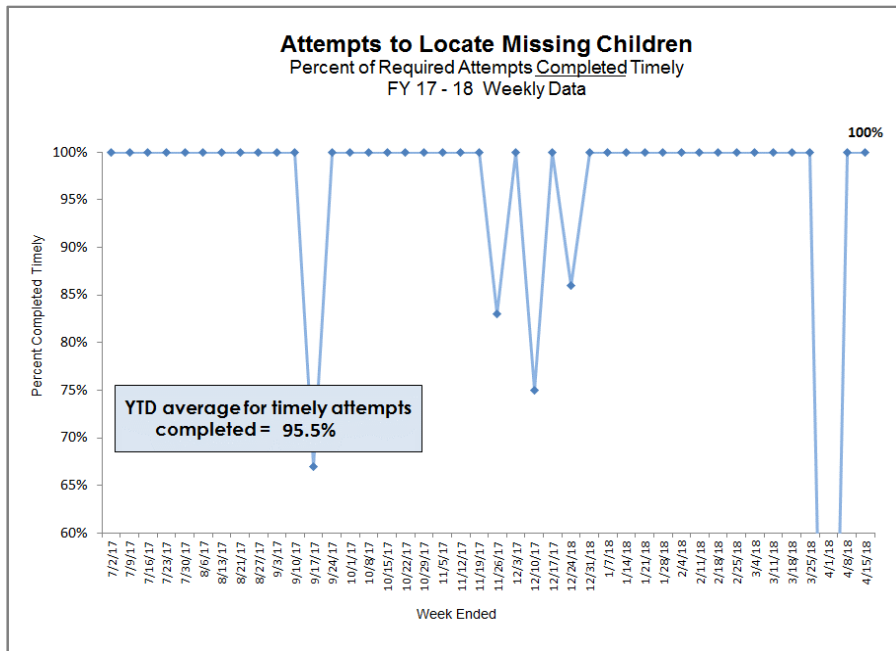
Missing Children - Debriefs								
Week of 04/09/2018 through 04/15/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV				-				-
OHU				-				-
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>-</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

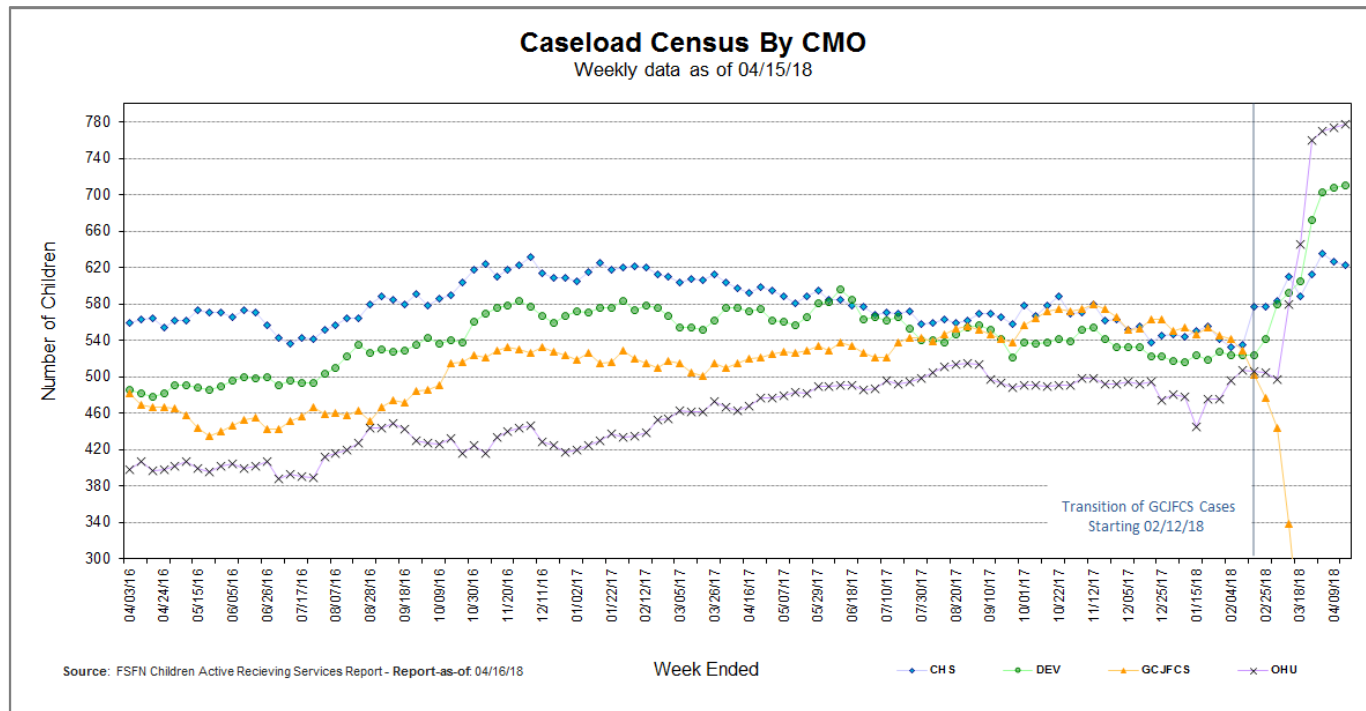
Attempts to Locate								
Week of 04/09/2018 through 04/15/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV				-		1	1	100%
OHU	1	1	1	100%	1	1	2	100%
PI				-				-
<b>Total</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>100%</b>	<b>4</b>	<b>2</b>	<b>6</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	3/11/2018	3/18/2018	3/25/2018	4/1/2018	4/9/2018	4/15/2018
CHS	610	588	612	635	627	623
DEV	592	605	672	703	708	710
GCJFCS	338	210	58	0	0	0
OHU	580	646	760	770	774	777
<b>HFC Total</b>	<b>2120</b>	<b>2049</b>	<b>2102</b>	<b>2108</b>	<b>2109</b>	<b>2110</b>



## Caseload Census by Case Manager and Organization

Data as of 04/15/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Denmark, Sandi	5
OHU	Crossen, Monaya	5
CHS	Bullock, Cornelius	4
DEV	Porter, Ineisha	4
DEV	Mcmath, Monique	4
CHS	Alexander, Bethany	3
DEV	Hampton, Sharday	3
CHS	Duey, Deborah	2
CHS	Davis, Melissa	2
OHU	Evans, Pamela	2
CHS	Parrish, Elizabeth	1
CHS	Livesay, Elizabeth	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1
OHU	Colon, Lisette	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Alston-Temple, Tameka	24
DEV	Flores, Mary	24
OHU	Gay, Tony	24
OHU	Ayala-Flores, Myriam	24
CHS	Sims, Victor	23
OHU*	Howard, Arlina	23
OHU	Fleurival, Marie	23
OHU	Meinke, Danielle	23
OHU	Calderon, Jose	23
OHU*	Pittard, Deangelo	22
OHU	Spears, Latasha	22
DEV	Brown, Candace	21
DEV	Daniels, Audrey	21
OHU*	Colladay, Diana	21
OHU	Lockwood, Roneshia	21
OHU	Frazier, Ernestine	20
OHU	Mattison-Reid, Sharon	20
OHU	Cleveland, Tammy	19
OHU	Myers, Julieanne	19
OHU	Tucker, Theron	18
OHU	Downing, Teneka	18
OHU	Hinkle, Gwen	18
DEV	Gilberry, Yolanda	17

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	29
DEV	Pierrissaint, Walner	29
DEV	Rossey-Arroyo, Sheila	29
OHU*	Simmons, Shannon	29
OHU	Flinn, Joanne	29
OHU	Freeman, Bonita	28
CHS	Perry, Lakezia	27
CHS	Bishop, Shane	27
DEV	Curtis, Stephanie	27
DEV	Morris, Tyrica	27
OHU	Kamm, Stephanie	27
CHS	Reese, Lamar	26
CHS	Jones, Olivia	26
CHS	Humber, John	26
CHS	Gonzalez, Vivian	26
DEV	O'Connor, Michelle	26
DEV	Wiggins, Lee	26
DEV	Pope, Kion	26
OHU	Thompkins, Eureka	26
OHU	Mcfadden, Phillisha	26
OHU	Sherwood, Drake	25
OHU	Johnson, Gwendolyn	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Ware, Christina	37
CHS	Hiers, Katherine	37
DEV	Gadson, Berlendah	37
DEV	Diaz, Karla	37
OHU*	Gonzalez, Jesus	37
CHS	Washington, Chastity	35
CHS	Bjorklund, Kaitlyn	34
DEV	Pyles, Lisa	34
CHS	Gilmore, Devonta	33
CHS	Tobie, Shada	33
OHU*	Tucker, Raymona	33
OHU*	Baldwin, Chenoa	32
CHS	Nettles, Markisha	31
CHS	Mills, Clyatt	31
CHS	Bankole, Sophia	31
DEV	Riley, Tinisha	31
DEV	Moffitt, Sarah	31
DEV	Collins, Montel	31
DEV	Collins, Sara	31
DEV	White, Alfreda	31
OHU	King, Lora	31
CHS	Friday, Michelle	30
DEV	Hamilton, Shuntia	30
DEV	Pressley, Dante	30
DEV	Spence, India	30
OHU	Garza, Krystal	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Weaver, Salisha	14
CHS	Dankowski, Jennifer	13
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	13
OHU	Wynn, Christina	12
CHS	Cotto, Sigrid	11
CHS	Allphin, Cris	11
OHU	Newton, Kimberly	11
DEV	Stoudemire, Ledesha	10
DEV	Herrera, Arline	10
CHS	Beltz, Nicole	9
CHS	Arrindell, Mikel	8
OHU	Fay, Ashley	8

Red = Supervisors carrying cases

\*These OHU case managers contain caseloads that are over 70% OCS cases.  
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

\*\*All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/15/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	3	5	1	6	10	25	24.9
DEV	3	2	5	8	11	29	24.5
OHU	4	1	17	8	5	35	22.2
<b># of CMs</b>	<b>10</b>	<b>8</b>	<b>23</b>	<b>22</b>	<b>26</b>	<b>89</b>	<b>23.7</b>

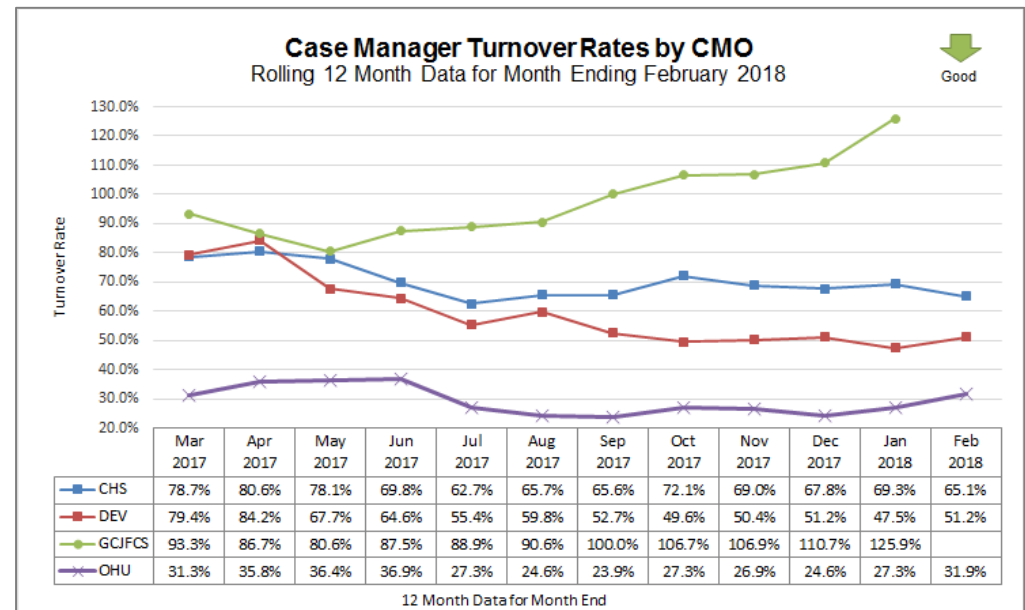
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	8	34.8%
DEV	29	5	17.2%
OHU	37	5	13.5%
<b>HFC</b>	<b>89</b>	<b>18</b>	<b>20.2%</b>

\* Data Excludes Supervisor Count

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	65.1%	11.8%
DEV	51.2%	22.2%
OHU	31.9%	16.7%





## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - February 2018		
FSFN Data as of 02/25/18		
Agency	Mom % Completed	Dad % Completed
CHS	51.23%	31.37%
DEV	49.12%	24.11%
GCJFCS	37.14%	21.74%
OHU	53.16%	40.38%
HFC	46.91%	27.48%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = <63% Mom / <45% Dad Source: Mindshare Mother / Father Contacts Dashboard		

Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	55	71.4%	41	27	65.9%	68.6% ★
<b>TOTAL</b>	<b>753</b>	<b>523</b>	<b>69.5%</b>	<b>470</b>	<b>222</b>	<b>47.2%</b>	<b>58.3%</b>

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



# Healthcare Information

## Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/15/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	424	100.0%	98.1%	92.1%	99.8%	96.7%
DEV	514	99.8%	97.3%	90.2%	97.5%	95.0%
OHU	362	100.0%	96.7%	85.1%	96.7%	92.8%
<b>HFC</b>	<b>1300</b>	<b>99.9%</b>	<b>97.4%</b>	<b>89.3%</b>	<b>98.0%</b>	<b>94.9%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 04/15/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	8	20	1
DEV	1	14	26	13
OHU	0	12	33	12
<b>Total</b>	<b>1</b>	<b>34</b>	<b>79</b>	<b>26</b>

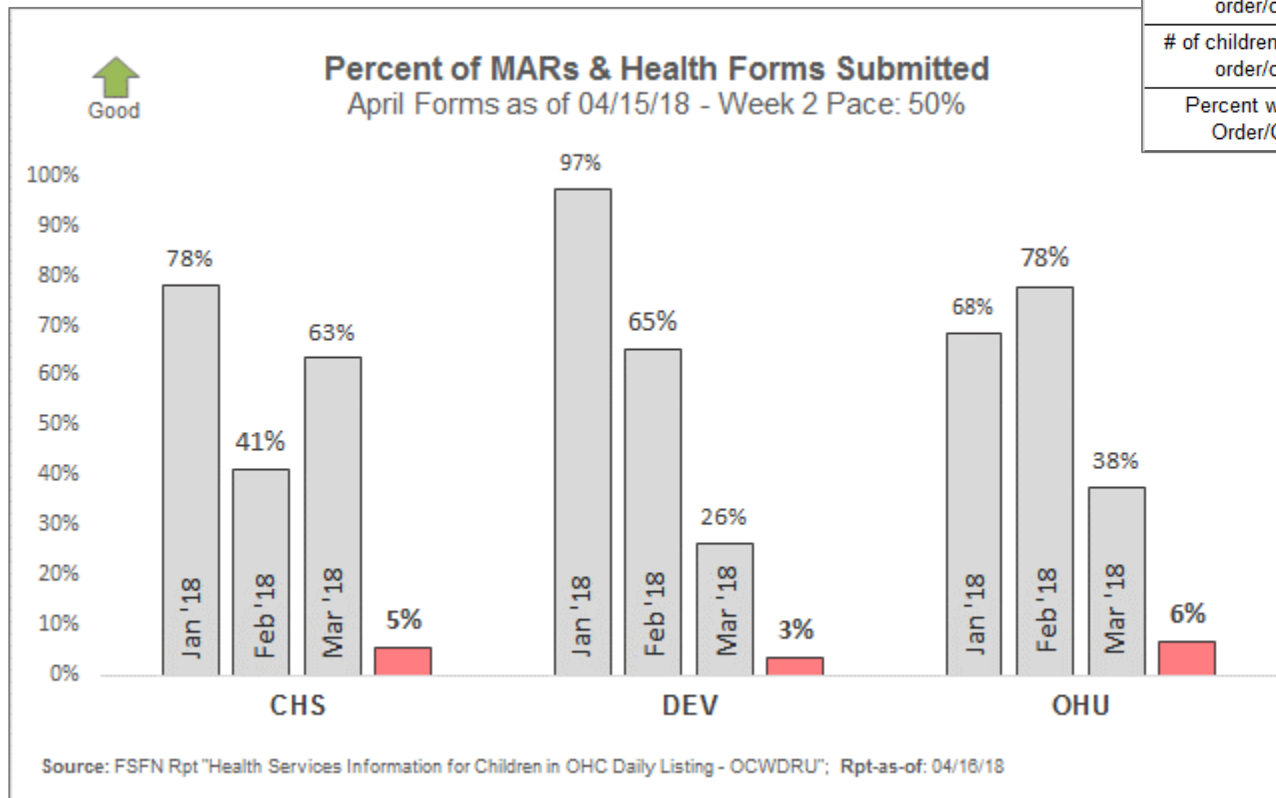
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 03/31/18						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	912	100.0%	98.8%	94.0%	99.3%	97.4%
Families First Network	1300	99.4%	93.3%	81.3%	83.6%	86.1%
Community Partnership for Children	1129	100.0%	96.8%	85.4%	99.6%	93.9%
Family Integrity Program	173	100.0%	98.3%	86.3%	87.9%	90.8%
Family Support Services of North Fla	868	100.0%	97.7%	92.6%	90.7%	93.6%
Kids First of Florida, Inc.	283	99.6%	88.0%	85.5%	86.2%	86.6%
Partnership for Strong Families	866	100.0%	98.7%	93.2%	91.2%	94.4%
Brevard Family Partnership	654	100.0%	98.3%	95.8%	84.7%	93.0%
CBC of Central Fla (Circuit #9)	1311	100.0%	97.4%	94.9%	97.9%	96.7%
CBC of Central Fla (Circuit #18)	401	100.0%	93.0%	96.8%	96.0%	95.3%
<b>Heartland for Children</b>	<b>1297</b>	<b>100.0%</b>	<b>97.1%</b>	<b>89.9%</b>	<b>98.6%</b>	<b>95.2%</b>
Kids Central, Inc.	1679	99.9%	96.5%	94.7%	99.3%	96.8%
Childrens Network of SW Florida	1503	99.9%	97.5%	95.4%	98.3%	97.0%
Eckerd Community Alternatives	2146	99.9%	98.4%	94.7%	74.2%	89.1%
Eckerd Community Hillsborough	2411	99.8%	95.7%	89.5%	53.9%	79.7%
Sarasota Y/Safe Children Coalition	1058	99.9%	93.2%	80.2%	98.8%	90.7%
ChildNet-Broward	2009	99.9%	97.4%	91.9%	93.9%	94.4%
ChildNet-Palm Beach	1066	98.8%	94.7%	88.7%	85.6%	89.7%
Devereux CBC	674	100.0%	96.1%	93.3%	98.1%	95.8%
Our Kids of Miami-Dade/Monroe, Inc	1886	99.8%	98.2%	95.5%	95.1%	96.3%
<b>Statewide</b>	<b>23626</b>	<b>99.8%</b>	<b>96.7%</b>	<b>91.5%</b>	<b>88.6%</b>	<b>92.2%</b>
<b>HFC Rank in Category</b>			<b>11th</b>	<b>13th</b>	<b>5th</b>	<b>8th</b>



# Medication Administration Records (MAR) and Health Management Forms

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month – April 2018




Percent of Children with a Current Court Order or Consent in FSN as of 04/15/18			
	CHS	DEV	OHU
# of children without current order/consent	14	22	3
# of children with current order/consent	42	40	28
Percent with current Order/Consent	75%	65%	90%

Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace



## Family Team Conferences Completed


FY17-18 – 4th Qtr Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 04/15/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 4th Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	4th Qtr Caseload	QTD Percentage
CHS	11	34	13	5	155	9	300	52%
DEV	33	11	14	4	175	8	335	52%
GCJFCS	10*	27	6	-				
OHU	9	10	3	3	135	0	244	55% 
<b>Grand Total</b>	58	82	36	12	465	17	879	53%


*FSFN CARS - Caseload 4th Qtr-as-of: 04/01/18* *\* numbers include out-of-caseload FTCs*



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 4/17/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	5	7	8		20
DEV	1	6	5		12
OHU					0 
<b>Total</b>	<b>6</b>	<b>13</b>	<b>13</b>	<b>0</b>	<b>32</b>

## FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 04/15/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			3	3
DEV			16	16
OHU				0 
CPI			1	1
NTF			8	8
<b>Total</b>	<b>0</b>	<b>0</b>	<b>28</b>	<b>28</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	3/11/2018	3/18/2018	3/25/2018	4/1/2018	4/9/2018	4/15/2018
CHS	16	15	7	8	17	3
DEV	18	12	22	20	10	16
OHU	4	4	13	2	4	0
CPI	1		5	6	5	1
NTF	2	1		2	2	8
<b>Total</b>	<b>47</b>	<b>36</b>	<b>47</b>	<b>38</b>	<b>38</b>	<b>28</b>

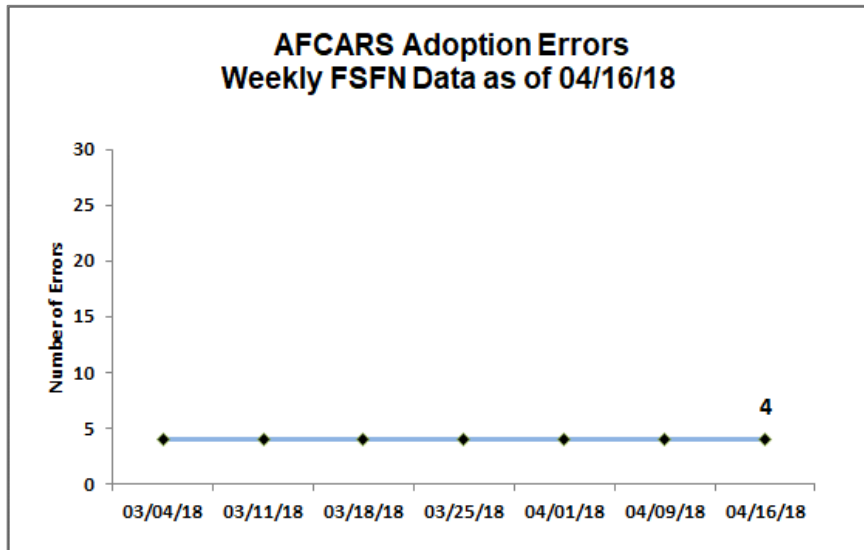
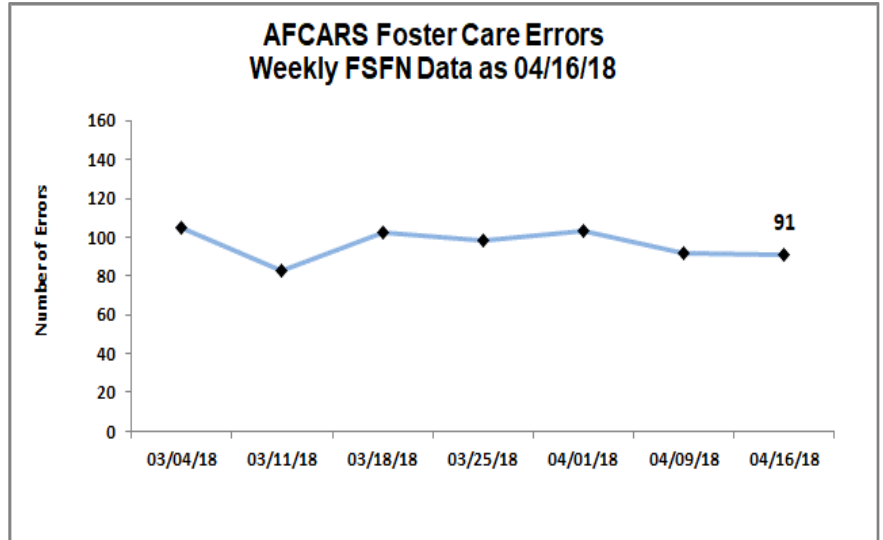


## Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			3		22	25
DEV			3		19	22
GCJFCS					17	17
OHU			3		20	23
CPI					4	4
<b>Total</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>82</b>	<b>91</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/16/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/16/2018





# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			1	
DEV		4	1	
OHU			1	1
HFC TOTAL	0	4	3	1

## CMO Contract Measure 11 – 4<sup>th</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/15/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	8	304	312	97.4%
DEV	7	347	354	98.0%
OHU	4	259	263	98.5%
HFC Total	19	910	929	98.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 4th Quarter-to-Date as of 04/15/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 4th Qtr )	Completed Timely
CHS	6	7	85.7%
DEV	10	10	100.0% 
OHU	10	10	100.0% 
HFC TOTAL	26	27	96.3%

FY 17-18 Target = **95% and above.**



## My Services & Independent Living Surveys

Percent of Surveys Received for Ages 13-17– Data as of: 04/16/18

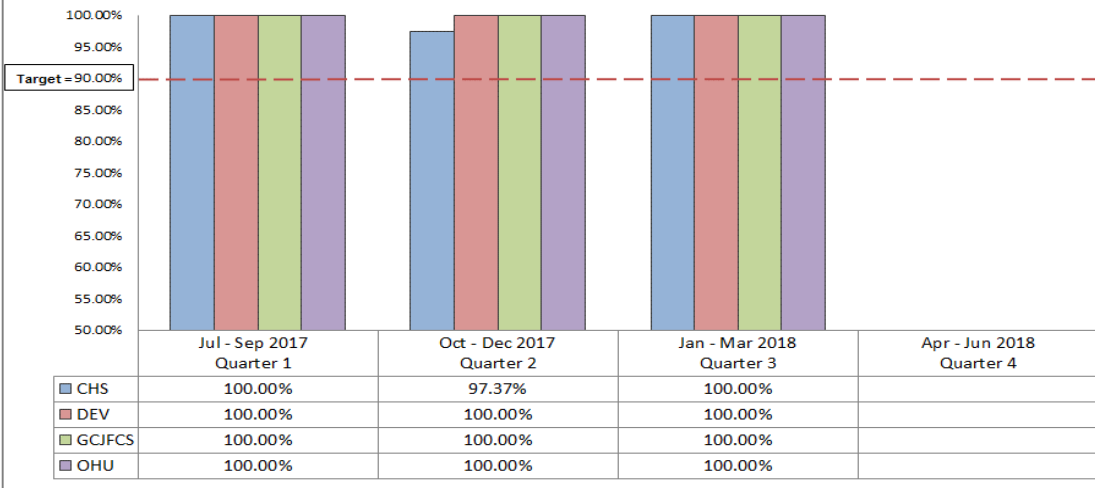
<b>My Services Survey – Independent Living Survey</b>				
<b><u>Ages 13-17</u></b>				
Due Date for Completion is 4/30/2018				
CMO	Total to be Completed	Number Completed	Exclusion Code Provided	Percent Completed
CHS	84	3	3	7%
DEV	79	5	7	15%
OHU	52	17	12	56%
Total	215	25	22	22%





# FY 17-18 Quarterly Mandatory Training Requirements - Data-as-of: 04/16/2017

**Percentage of CMO Staff Meeting Training Requirements**  
Quarterly Training Requirement FY 17-18



**Data Source:** CMO Training Reports submitted quarterly to the HFC Training Coordinator. This chart shows the percentage of staff who met/exceeded the 6.0 hours of training per quarter.

**The target rate is 90% or above.**

**Specialized Human Trafficking Training by Agency**  
CMO Quarterly Training Report FY 17-18

Agency	Specialized Supervisors and Program Managers	Specialized Case Managers	Total
CHS	7	12	19
DEV	9	30	39
OHU	7	34	41

**Percentage of CMO Staff Meeting the HFC Mandatory Training Requirement**  
FY 17-18 Mandatory Trainings - Target 95%

Agency	Case Manager's Responsibility for Safety Management Services (Qtr)	Conditions for Return (Quarters 1)	2017 Child Passenger Safety (Quarters 1 & 2)	DCF's 2017 Serving Our Customers who are Deaf or Hard-of-Hearing (Quarter 2)	Florida's Child Welfare Customer Service Model (Quarter 2)	Safety & Risk (Quarter 3)	Strengthening the Permanency Process (Quarter 3)	An Interagency Approach to Improving Outcomes for Crossover Youth (Quarter 3)
CHS	100.0%	100.0%	94.4%	100.0%	87.5%	100.0%	100.0%	100.0%
DEV	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
GCJFCS	100.0%	100.0%	91.9%	97.2%	93.1%	100.0%	100.0%	100.0%
OHU	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

**Fiscal Year 17-18 Training Pre-Service Class Outcomes**

	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage	Attendees Finishing Class	Did Not Pass	Passed	Pass Rate Percentage
C-10 Case Managers	10	0	10	100%	5	0	5	100%	9		9	100%				
C-10 Licensing																
<b>C-10 Total</b>	<b>10</b>	<b>0</b>	<b>10</b>	<b>100%</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>100%</b>	<b>9</b>	<b>0</b>	<b>9</b>	<b>100%</b>				
Out of Circuit CMs	0		0	-	2		2	100%	0		0	-				
<b>Class 1: Aug 14, 2017 - Nov 2, 2017</b>				<b>Class 2: Nov 06, 2017 - Jan 30, 2018</b>				<b>Class 3: Jan 29, 2018 - Apr 12, 2018</b>				<b>Class 4: Mar 12, 2018 - May 21, 2018</b>				



# Camp Anderson



MASTERPIECE INITIATIVE  
RESCUING THE HEART OF A CHILD



## — FREE CAMP WEEK!!! —

Masterpiece Initiative and Camp Anderson are providing 750 free, week-long camp sponsorships for Summer Camp! These sponsorships are provided to teens, guys and girls ages 12-18 that are currently in the child welfare system through Department of Children and Families, Florida Coalition for Children and Florida Foster/Adoptive Parent Association. This incredible week of camp will be filled with fun activities, and spiritual mentorship. Bed space is limited and free sponsorships are on a 'first come, first served' basis.

### SUMMER CAMP DATES

May 29-June 2    June 4-8    June 11-15    June 18-22    June 25-29    July 2-6  
July 9-13    July 16-20    July 23-27    July 30-August 3    August 6-10





## MY HEALTHY CHILD GRANT FUNDS NOW AVAILABLE FOR 2018

### Applications being accepted for orthodontic care not covered by Medicaid

#### WHO IS ELIGIBLE?

To qualify for a grant:

- Child or youth requiring orthodontic services must be **currently enrolled** in the Florida Medicaid Sunshine Health Child Welfare Specialty Plan (CWSP).
- Orthodontic services must have been **recommended** by the enrollee's treating dental provider.
- Request for orthodontic services must have been **denied by Medicaid based on medical necessity** criteria.
- An authorized Envolve Dental provider must have provided a **cost estimate** for ortho services.

#### HOW TO APPLY

All *My Healthy Child Grant* requests must be **submitted by a CBCIH Nurse Care Coordinator** on behalf of eligible child or youth. To complete the grant application, go to: [www.cbcih.net/funding](http://www.cbcih.net/funding)

The following information and documentation is required to be submitted with the grant application:

- Enrollee's Medicaid ID #, date of birth and current address
- Copy of recommendation or script for orthodontic services from enrollee's treating provider
- Copy of Adverse Benefit Determination (denial)
- Copy of cost estimate from authorized Envolve Dental provider
- Description of physician/provider treatment plan and payment terms



“You were not born to just exist or struggle through each day. Remember who you really are. Seek a more expansive purpose in your life.”

*Seeds of Fire, Roots of Hope* by Dr. Jeffery W. Linkenbach



# RESOURCE NEWS FLASH... April 18, 2018

## Summer Camp Resources

**Camp Anderson** – Camp Anderson in Partnership with Florida Coalition for Children and One Voice IMPAACT is offering about 850 free camp sponsorships for Child Welfare students, ages 12-18. These sponsorships will be given away on a first come first served basis. The weekly camps will be held May 28<sup>th</sup> through August 10<sup>th</sup> at 536 NE 168<sup>th</sup> Ave. Old Town, FL. (near Gainesville). If you choose the week of camp that is designated for your area, then motor coach transportation will be available. Go to <https://www.camanderson.org/camp-anderson-summer-camp/> for more information or to register as a group or as an individual.

## Mental Health Resources

**Trauma Fact Sheets** – The National Child Traumatic Stress Network has released a new fact sheet and policy brief regarding *Understanding and Addressing Trauma and Child Sex Trafficking*. It provides an overview of child trafficking and its relationship to child trauma. Go to <https://www.nctsn.org/resources/understanding-and-addressing-trauma-and-child-sex-trafficking-policy-brief>.

## Prevention Awareness Month Activities

**World of Reading Festival** - The free event, hosted by Junior League of Greater Lakeland, will be held on April 21<sup>st</sup> from 9:00am-1:00pm at Barnett Family Park (730 E. Orange St., Lakeland). Kids will receive a free scholastic book! In addition to live performance readings, there will be a rock wall, bounce house, face painting, and more to excite a child's imagination!

For more information on Prevention Awareness Month and the "Pinwheels for Prevention" campaign, go to [www.heartlandforchildren.org](http://www.heartlandforchildren.org).

## Community Events

**Celebrate Kid's Day!** – For all children in Out-of-Home care and the families that care for them, this event will be held on April 21<sup>st</sup> from 11:00am-3:00pm at Florida Baptist Children's Home (1015 Sikes Blvd., Lakeland). There will be food, music, bounce houses, a mechanical bull, face painting, and kids games. Come and enjoy a free day of fun, food, and excitement!!

**YMCA Healthy Kids Day** - Come celebrate Healthy Kids Day with fun activities and demonstrations! This year's event will be held on April 21<sup>st</sup> primarily from 9:00-11:00am. Contact the Y in your area for the exact times and additional details.

**Jellybean Jubilee 2018** – The event, for children 10 years old and younger, will be held on April 24<sup>th</sup> from 4:00-8:00pm at Simpson Park Community Center (1725 Martin Luther King, Jr. Blvd., Lakeland). Activities will include an Eggstra Special Egg Hunt, Story Time, Jellybean Guessing, and Arts & Crafts!

**Annual Kids Fishing Derby** - The event will be held April 28<sup>th</sup> from 7:00am-12:00pm at Simmers-Young Park (339 American Spirit Rd., Winter Haven). This free event, for ages 4-15, includes a free hot dog and drink. Space is limited to the first 300 children so be sure to arrive no later than 7:00am. For more information, call 863-534-6911 or go to [parksandrec.polk-county.net](http://parksandrec.polk-county.net).

## Safety Resources

**Safe Kids Day** - The campaign, Safe Kids Day, has a local even scheduled for April 21<sup>st</sup> at Lakeside Village (1479 Town Center Dr. Lakeland). Access or create your own "My High 5" safety checklist for your children. Go to [www.safekidsday.com](http://www.safekidsday.com) for more info and details.

## Health Resources

**Infant, Toddler, Preschool Developmental Screenings** – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on April 27<sup>th</sup> from 8:30am-12:00pm at First Baptist Church Auburndale (300 Main St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

**National Medication Take Back Day** – Bring unwanted or expired Human and/or Pet Medications (in a clear air-tight sealed plastic bag) to any of the designated Polk County locations for safe disposal on April 28<sup>th</sup> from 10:00am-2:00pm. For more info and locations, call StandUp Polk Coalition at 863-802-0777.

**Healthy Cooking with the Mediterranean Diet** – Join Central Florida Health Care for a free community cooking class to learn the basics of the Mediterranean Diet and some heart healthy, tasty Mediterranean recipes. The class will be held on May 3<sup>rd</sup> from 5:30-7:00pm at 201 Magnolia Ave in Winter Haven. Call 863-444-0492 for more details.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map

