



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, April 05, 2020

No Meeting - Conference Call Only
Wednesday, April 08, 2020 at 10 a.m.

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	6.06	93.7%	97.0%	99.9%	39.4%	47.9%	90.3%	2.85	97.2%	89.9%	83.0%	60.2%
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/SAFE Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	7.59	95.07%	96.6%	99.3%	38.5%	53.2%	90.4%	4.48	96.0%	91.2%	87.9%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 03/01/20 - 03/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	0	100.00%
DEV	6	99.93%
OHU	3	99.97%
Total	9	99.97%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/05/20</i>		

# of Children Not Seen, Month of March 2020	
# Not Seen	Agency
	CHS
	DEV
	OHU
	CPI
0	Total
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 04/05/20</i>	




Scorecard Measures 5 & 6 - Children Achieving Permanency




SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 03/30/20 thru 04/05/20			
Agency	Timely	Un-Timely	Total
CHS		1	1
DEV		2	2
OHU			0
Total	0	3	3

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 04/05/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	109	289	37.7%
DEV	105	281	37.4%
OHU	139	272	51.1% 
HFC Total	353	842	41.92%

Number of Children to Achieve SM05 Target – **00 Children**

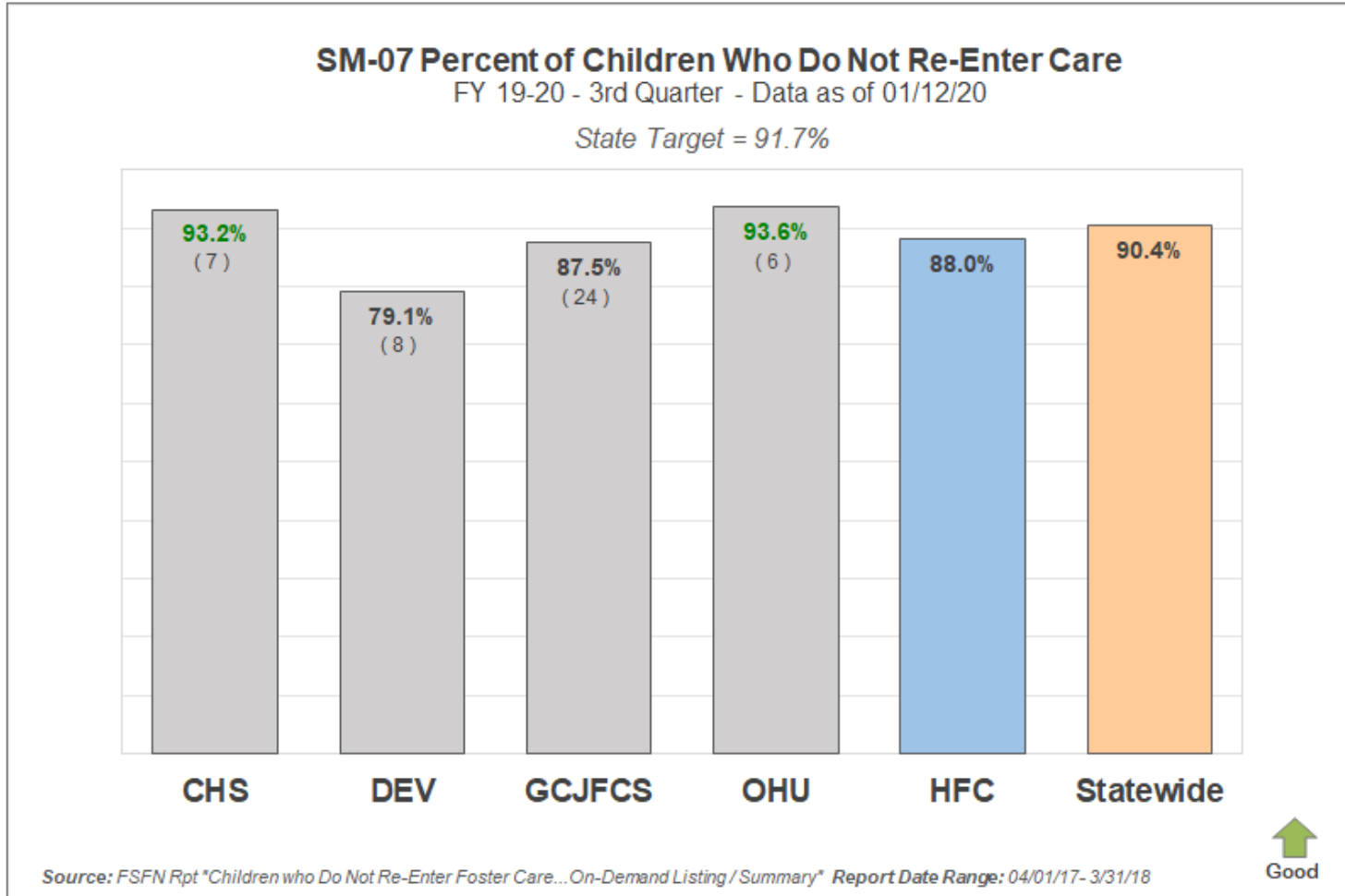
Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 04/05/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	64	120	53.3% 
DEV	72	157	45.9% 
OHU	55	98	56.1% 
HFC Total	191	375	50.9%

Number of Children to Achieve SM06 Target – **00 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

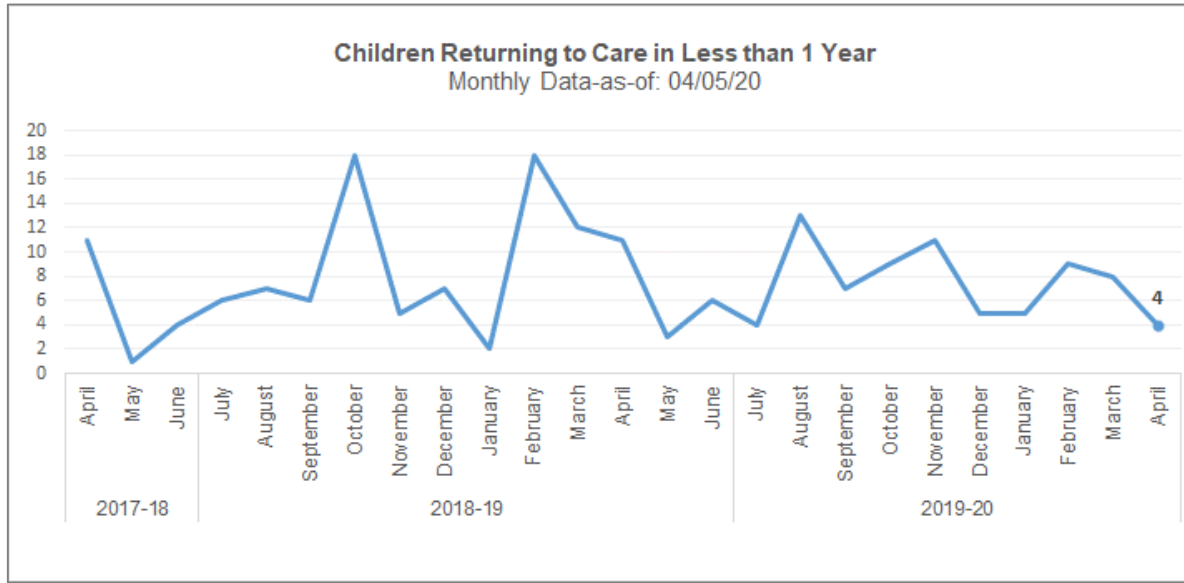
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 03/30/20 - 04/05/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	3/27/2020	141852-CHSFL	7/24/2019	11/7/2019	3	4	< 1.0 yr	Y	25%
CHS	3/27/2020	141852-CHSFL	7/24/2019	1/3/2020	5	2	< 1.0 yr	Y	59%
CHS	3/27/2020	141852-CHSFL	7/24/2019	1/3/2020	5	2	< 1.0 yr	Y	57%
CHS	3/26/2020	141835-CHSFL	4/27/2017	5/21/2018	13	22	1.0 - 2.9 yrs	Y	77%
CHS	3/24/2020	141852-CHSFL	3/20/2017	4/25/2019	25	10	< 1.0 yr	Y	80%
CHS	3/24/2020	141852-CHSFL	3/20/2017	4/25/2019	25	10	< 1.0 yr	Y	78%
DEV	1/28/2020	141828-DEV	7/2/2015	11/14/2016	16	38	3.0 - 4.9 yrs	N	-
OHU	3/12/2020	142855-OHU-HIGHLANDS	3/26/2013	1/22/2014	10	73	> 5.0 yrs	N	-
OHU	3/24/2020	142856-OHU-POLK	11/27/2019	3/19/2020	4	0	< 1.0 yr	Y	9%

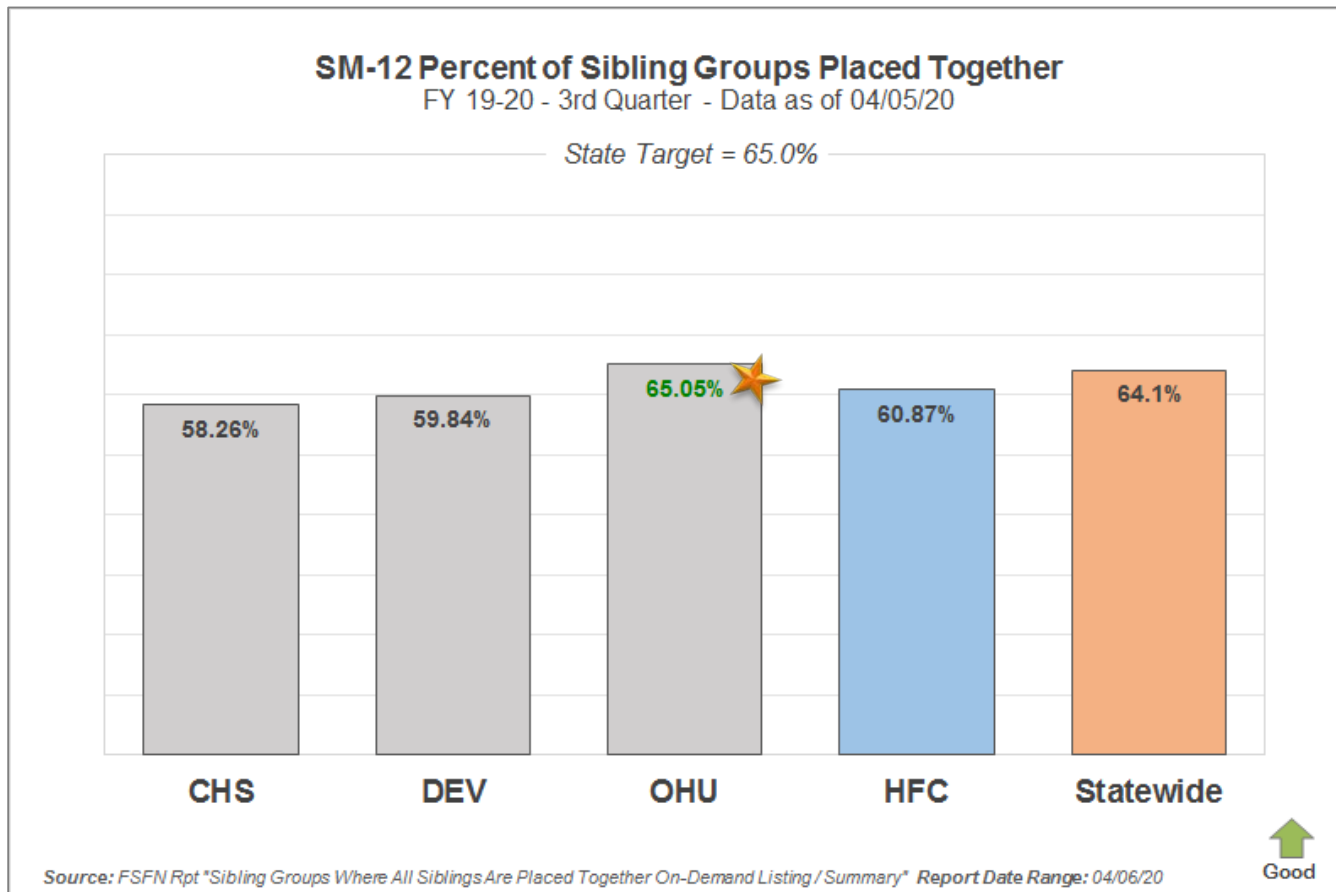
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 04/06/20



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

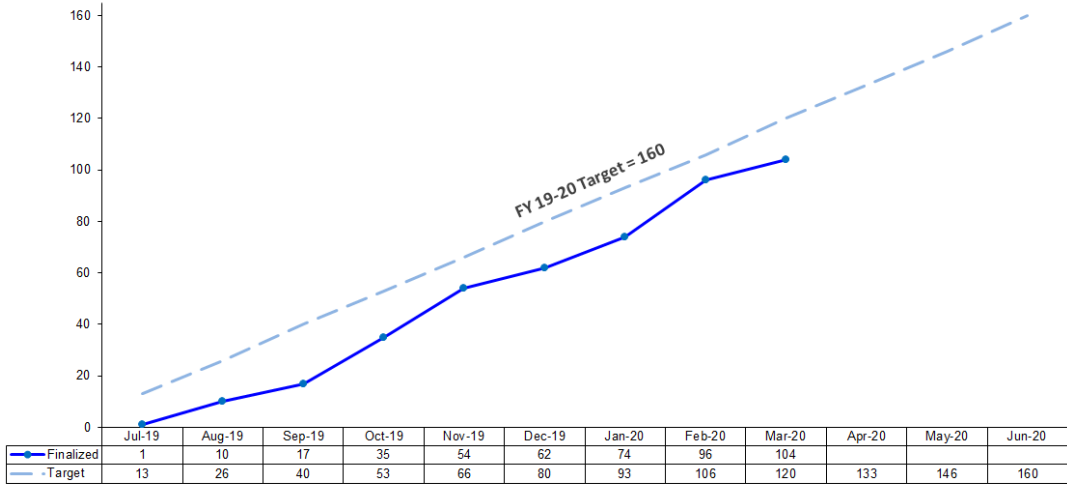
SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	67	115	58.26%
DEV	76	127	59.84%
OHU	67	103	65.05%
HFC	210	345	60.87%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met


Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: March 30, 2020

Upcoming Finalization Dates
April 15, 2020
April 22, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 04/06/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	5	23	26	49	46.9%	21.7%
DEV	13	20	36	56	35.7%	40.0%
OHU	2	61	0	55	110.9% 	18.0%
Total	20	104	56	160	65.0%	23.1%



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of April 06, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	29	35	6			272
Highlands	2	11	2	5	5	5	5	4	3	0			42
Hardee	1	1	0	3	0	3	1	1	2	0			12
Total	35	57	21	34	27	35	37	34	40	6			326
# Children Removed													
Polk	51	88	31	59	41	58	62	59	56	7			512
Highlands	3	25	2	7	7	10	5	15	4	0			78
Hardee	2	2	0	7	0	6	3	1	2	0			23
Total	56	115	33	73	48	74	70	75	62	7			613
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0	0	0			1
Highlands	0	0	0	0	0	0	0	0	0	0			0
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	0	1	0	0	0	0	0	0	0			1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	39	23	6			319
Highlands	1	14	1	5	4	10	2	14	3	0			54
Hardee	1	1	0	3	0	5	0	1	2	0			13
Total	23	76	22	47	32	57	41	54	28	6			386
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	7	14	0			76
Highlands	2	2	1	1	0	0	2	1	0	0			9
Hardee	0	0	0	4	0	0	0	0	0	0			4
Total	15	12	6	8	4	6	16	8	14	0			89
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2	1	0			10
Highlands	0	0	0	0	3	0	1	0	0	0			4
Hardee	0	0	0	0	0	0	0	0	0	0			0
Total	0	3	0	1	3	0	4	2	1	0			14
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	11	18	1			107
Highlands	0	10	0	1	0	0	0	0	1	0			12
Hardee	1	0	0	0	0	1	3	0	0	0			5
Total	18	24	5	17	9	11	9	11	19	1			124

% of Children Sheltered Placed in Foster Care						
Data as of 04/06/2020						
Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	30.6%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	14.3%
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.2%

Shelter Count for the Week of March 31 - April 06, 2020			
	Polk	Highlands	Hardee
Shelters	7		
Children Removed	8		
Placed w/ a Relative	7		
Placed w/a Non-Rel			
Placed w/a Fictive Kin			
Placed in Foster Care	1		



Case Transfer Staffing Data

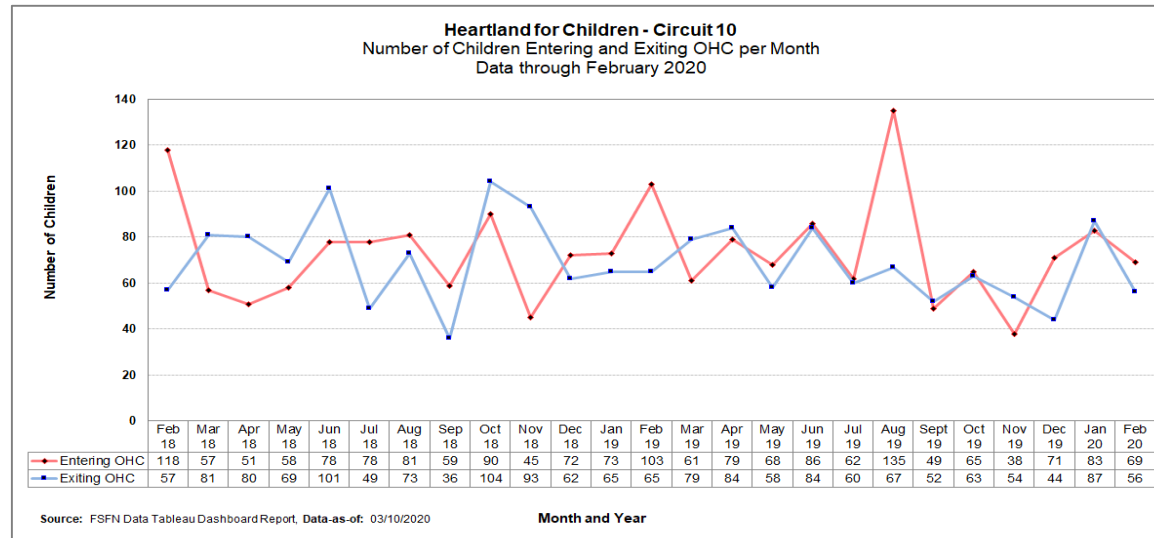
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 04/06/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	44	20	19	21	33	38	6			311	460	349
Devereux	38	48	23	42	21	35	41	35	43	1			327	482	349
OHU Polk	22	14	17	12	17	17	7	10	20	3			139	196	253
One Hope	37	63	38	44	37	39	41	52	64	0			415	548	527
Total	152	153	125	142	95	110	110	130	165	10			1192	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	21	21	0			177	262	226
Devereux	20	28	12	34	9	17	28	21	24	1			194	291	218
OHU Polk	9	6	8	11	5	3	6	3	13	2			66	116	164
One Hope	5	17	5	12	13	7	11	12	14	0			96	125	133
Total	66	68	56	73	37	38	63	57	72	3			533	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0	10	5			32	48	35
Devereux	2	5	1	2	1	7	4	5	5	0			32	37	27
OHU Polk	6	5	1	0	5	6	1	2	6	1			33	20	20
One Hope	2	2	1	0	0	0	0	0	0	0			5	11	24
Total	14	12	3	5	12	16	6	7	21	6			102	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	16	3	0	0	7	2				65	110	48
Devereux	11	13	7	4	6	9	6	3	13				72	93	66
OHU Polk	2	3	7	1	5	3	0	4	0				25	52	44
One Hope	0	1	5	3	2	0	0	6	7				24	41	49
Total	30	23	33	24	16	12	6	20	22				186	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0	0				0	0	2
Devereux	0	0	0	0	0	0	0	0	0				0	0	0
OHU Polk	0	0	0	0	0	0	0	0	0				0	0	0
One Hope	30	42	27	32	21	31	25	33	36				277	363	313
Total	30	42	27	32	21	31	25	33	36				277	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	3	1				8	12	17
Devereux	1	0	1	0	3	2	0	3	0				10	41	18
OHU Polk	5	0	0	0	0	2	0	1	0				8	2	10
One Hope	0	0	0	0	0	0	0	0	0				0	7	2
Total	6	0	1	2	3	6	0	7	1				26	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

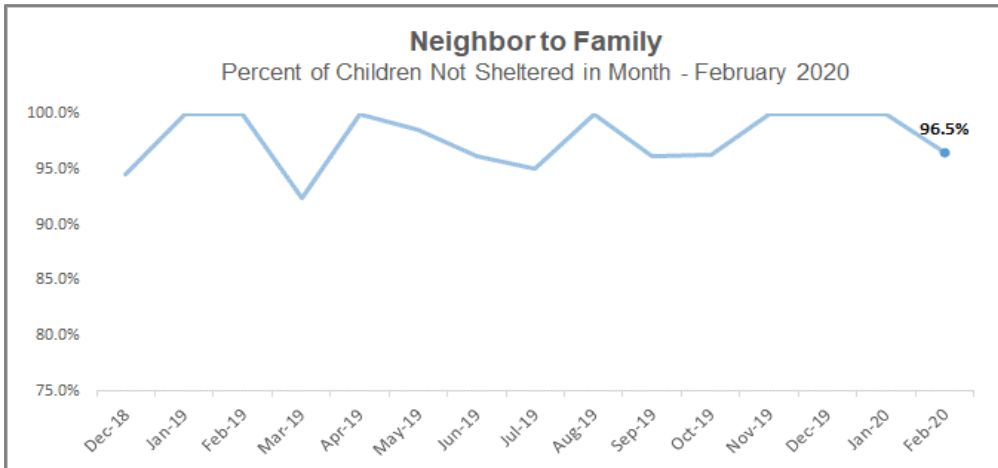
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.5%**

*"She was very patient with me running after my kids and tending to them during our sessions.
Rating 10/10."*

- Customer Service Questionnaire

Neighbor To Family - Weekly Census Numbers		
Weekly Data 03/31/20 through 04/06/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	26	75
Specialized - Family Support	8	17
Prevention - Comm. Referral	22	48
Special Conditions Report	3	5
Nurturing Parenting	24	20
NTF - Total Services	83	165

NTF - Housing Resource Numbers	
Data since Inception to 04/06/20	
Referral Agency	Referrals
Children's Home Society (CHS)	22
Devereux (DEV)	9
One Hope United (OHU)	3
Neighbor To Family (NTF)	3
Total Housing Referrals	37

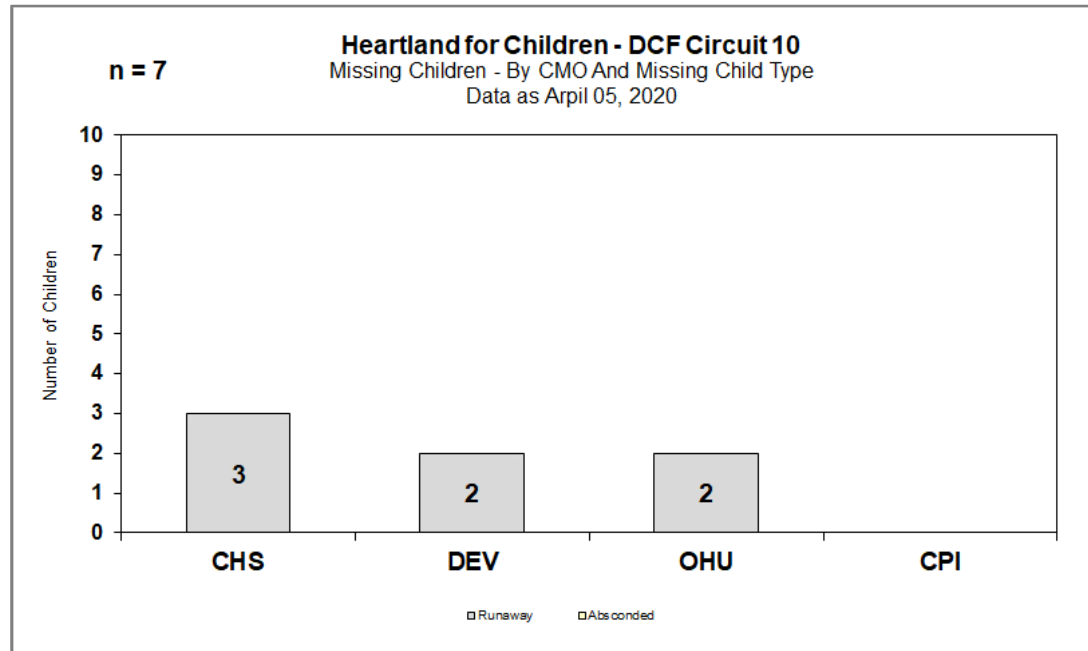


Referral Status and Housing Results	
Referrals - Active	14
Referrals - Closed	23
Total Families Housed	5 Families
Total Children Housed	16 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

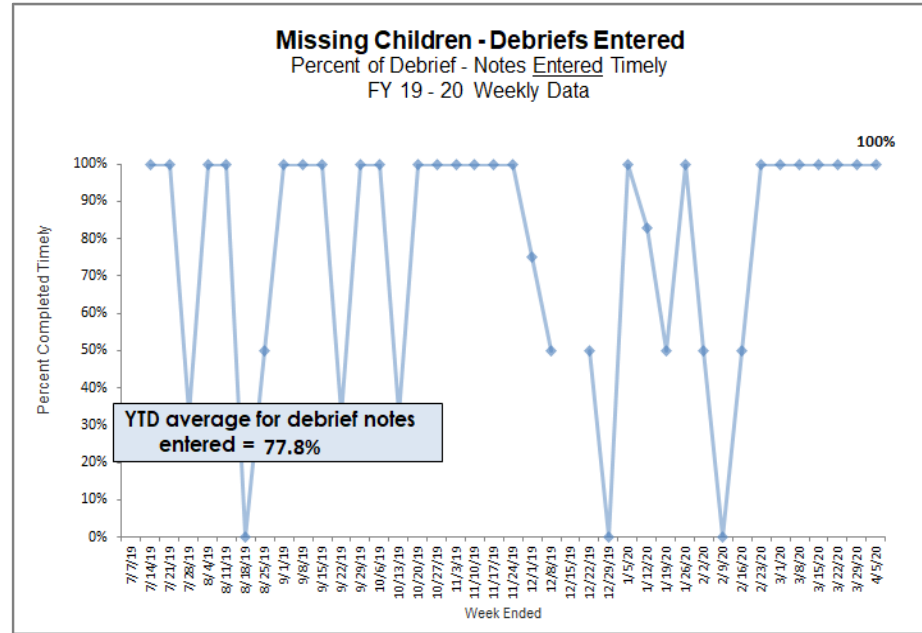
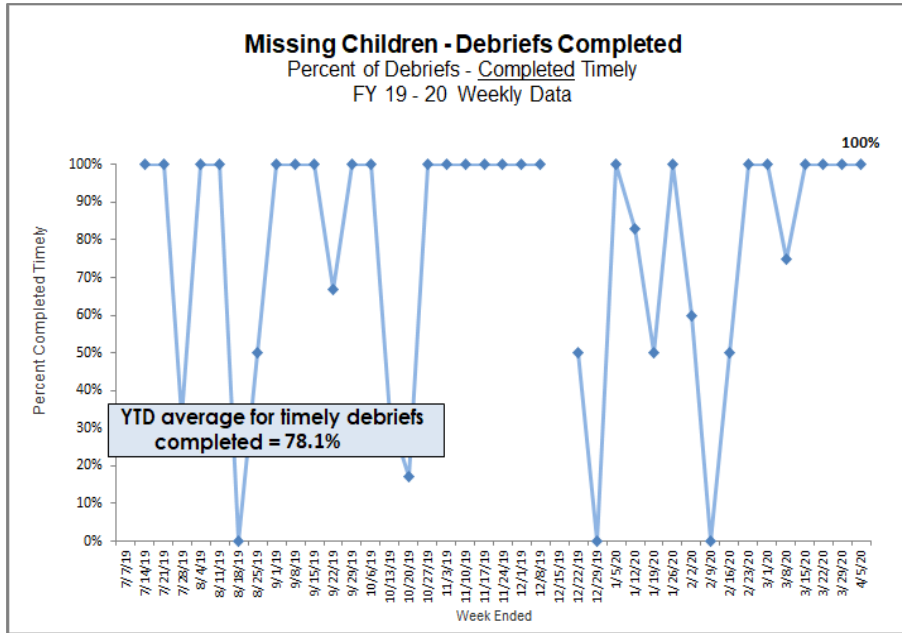


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Jan 2020 (m/end)	-	24	-	100%	-	17	-
Feb 2020 (m/end)	-	18	-	83%	-	22	-
Mar 2020 (m/end)	-	25	-	100%	-	17	-
4/5/2020	7	3	100%	100%	0	2	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



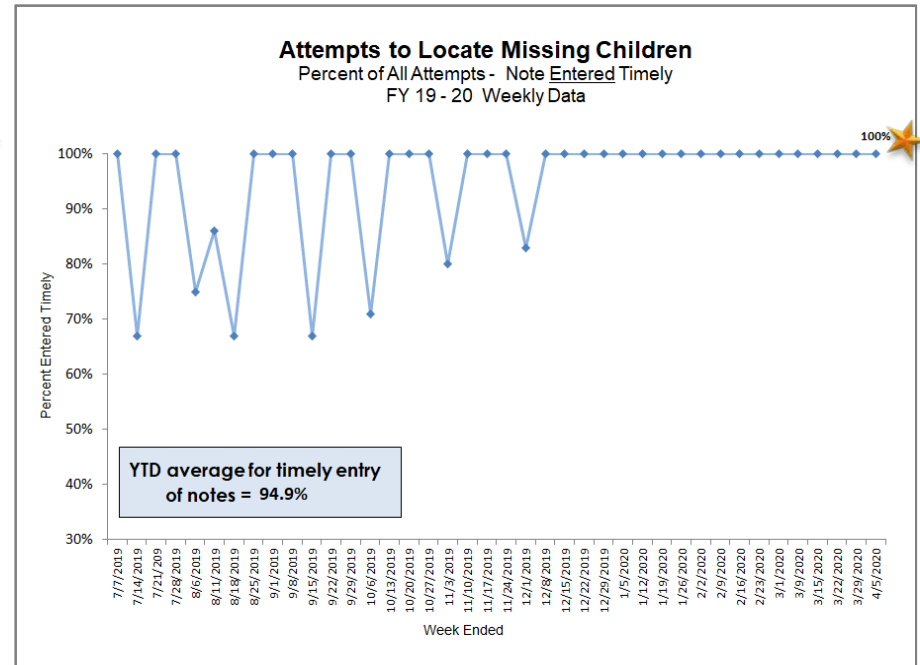
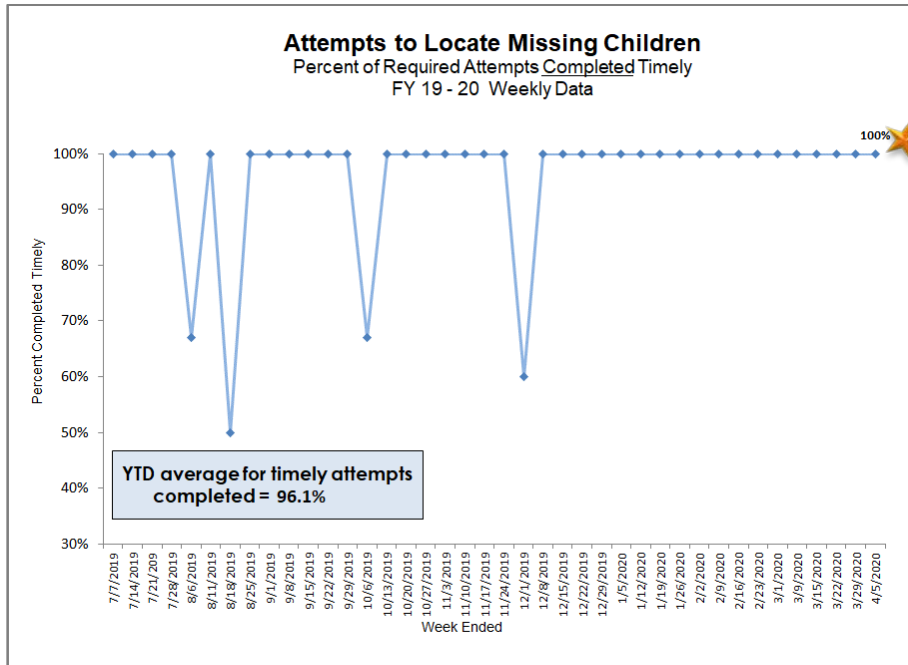
Missing Children - Debriefs								
Week of 03/30/2020 through 04/05/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1	1	100%	1		1	100%
DEV				-				-
OHU				-				-
PI				-				-
Total	1	1	1	100%	1	0	1	100%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

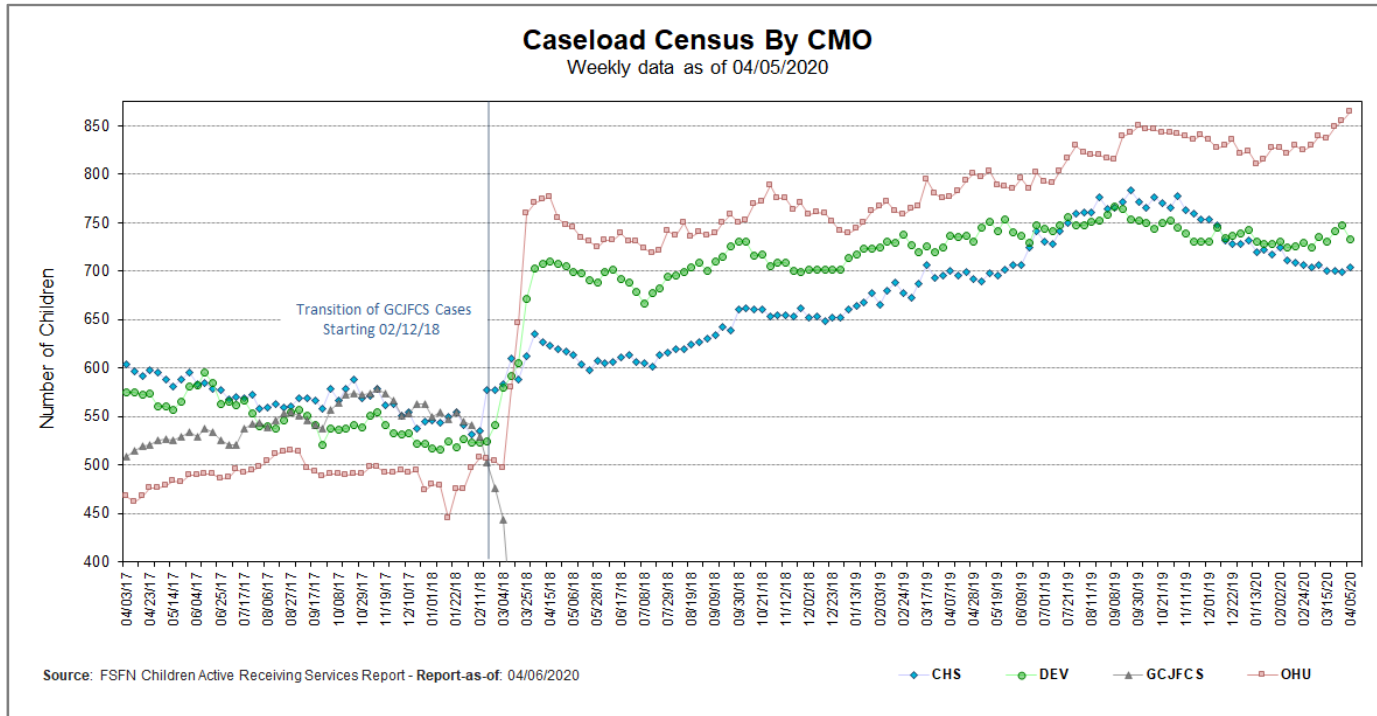
Attempts to Locate								
Week of 03/30/2020 through 04/05/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3	1	4	100%
DEV				-				-
OHU	2	2	2	100%	2		2	100%
PI				-				-
Total	5	5	5	100%	5	1	6	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	2/24/2020	3/1/2020	3/8/2020	3/15/2020	3/29/2020	4/5/2020
CHS	707	704	706	700	699	704
DEV	729	725	735	731	748	733
OHU	825	830	839	837	855	864
HFC Total	2261	2259	2280	2268	2302	2301



Caseload Census by Case Manager and Organization

Data as of 04/05/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Lynch, Rodina	5
DEV	Scott, Christine	5
OHU	O'Connor, Chance	5
DEV	Willingham, Jadashia	4
OHU*	Spence, India	4
DEV	Hernandez, Carmen	4
DEV	Charles, Laura	3
DEV	Cordero-Martinez, Blankita	3
OHU*	Montoya, Maria	2

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Cleveland, Tammy	24
OHU	Vazquez, Roger	24
CHS	Thelemague, Fabiola	24
OHU	Hardin, Natasha	23
OHU	Southall, Akeva	23
OHU	Guerrero, Maria	22
CHS	Humber, John	22
OHU	Mcfadden, Phillisha	22
CHS	Caswell, Jordan	21
CHS	Gellibert, Jill	21
DEV	Cartagena, Maria	21
OHU	Hobdy, Susan	20
OHU	King, Lora	20
CHS	Hiers, Katherine	19
OHU	Stevenson, Trina	18
CHS	Mena, Susie	18
OHU	Jackson, Jenesis	17
OHU*	Virts, Emily	17
CHS	Vegter, Hope	17
OHU	Felder, Shameka	17

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Fairley, Stephanie	29
CHS	Harrison, Ammara	29
CHS	Anglin, Latoya	29
OHU	Meinke, Danielle	29
OHU	Colon, Lisette	27
CHS	Friday, Michelle	27
OHU	Crossen, Monaya	27
OHU	Findley, Angela	26
CHS	Harder, Rachel	25
OHU	Washington, Woodrica	25
CHS	Harris, Michael	25
CHS	Fort, Angela	25

Caseload of 30+ Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	54
OHU*	Simmons, Shannon	45
OHU*	Baldwin, Chenoa	45
OHU*	Tucker, Raymona	44
DEV	Willix, Amensha	44
DEV	Khordehpaz, Minoo	43
OHU*	Calderon, Jose	40
DEV	Marini, Kathryn	39
DEV	Bickel, Sherry	39
CHS	Luebke, Nicole	39
DEV	Sepulveda, Mariel	38
DEV	Coleman, Tangelo	38
DEV	Thompson, Wyshana	37
DEV	Balmaceda, Stephanie	37
DEV	Desravines, Shedlie	37
CHS	Nettles, Markisha	37
DEV	Johnson, Mykira	37
DEV	Collins, Sara	36
DEV	Brown, Regina	36
DEV	Sheppard, Uniqua	36
DEV	Louis, Rachelle	35
DEV	Davis, Katelyn	35
DEV	Pyles, Lisa	33
OHU	Howe, Danielle	33
CHS	Bishop, Shane	32
CHS	Owens, Sheltonya	31
CHS	Nieves, Carlos	30
CHS	Webster, Sabrina	30
CHS	Yates, Michelle	30
OHU*	Quintero, Mayelin	30
CHS	Washington, Chastity	30

Caseload of 6 - 15 Children		
CMO	Case Workers	#
OHU	Boule, Adriana	15
CHS	Sloan, Taylor	15
OHU	Followell, Amanda	15
CHS	Jenkins, Lekeilah	15
CHS	Poole, Angela	13
OHU	Sanchez-Torres, Christian	13
CHS	Mccalebb, Phalan	12
OHU	Smith, Lorie	12
CHS	Nunzio, Nicole	12
OHU	Young, Pamela	11
OHU	Gilchrist, Letecia	11
OHU	Johnson, Randi	10
DEV	Hamilton, Shuntia	9
OHU	Torres-Hincapie, Lina	9
OHU	Perez, Vicky	8
CHS	Gilmore, Devonta	6

Independent Living Cases		
CMO	Case Workers	#
DEV	Gadson, Berlendah	32
DEV	O'Connor, Michelle	27
CHS	Raines, Todd	22
OHU	Thomas, Taylor	10
CHS	Weaver, Salisha	2

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Unit Supervisors Carrying Cases		
CMO	Case Workers	#
OHU	Myers, Julieanne	16
OHU	Fay, Ashley	5
OHU	Nappier, Tammy	4

Adoption Specialist, Non-ICPC Cases		
CMO	Case Workers	#
OHU*	Montoya, Maria	18
OHU	Lockwood, Roneshia	17
CHS	Dankowski, Jennifer	14
DEV	White, Alfreda	10
OHU*	Spence, India	7

FTC Facilitators Carrying Cases		
CMO	Case Workers	#
DEV	Porter, Ineisha	10
CHS	Ware, Christina	3



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/05/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25-29 Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	6	7	7	8	28	25.1
DEV	6	1	1	0	16	24	30.5
OHU	3	9	12	5	7	36	24.0
# of CMs	9	16	20	12	31	88	26.1

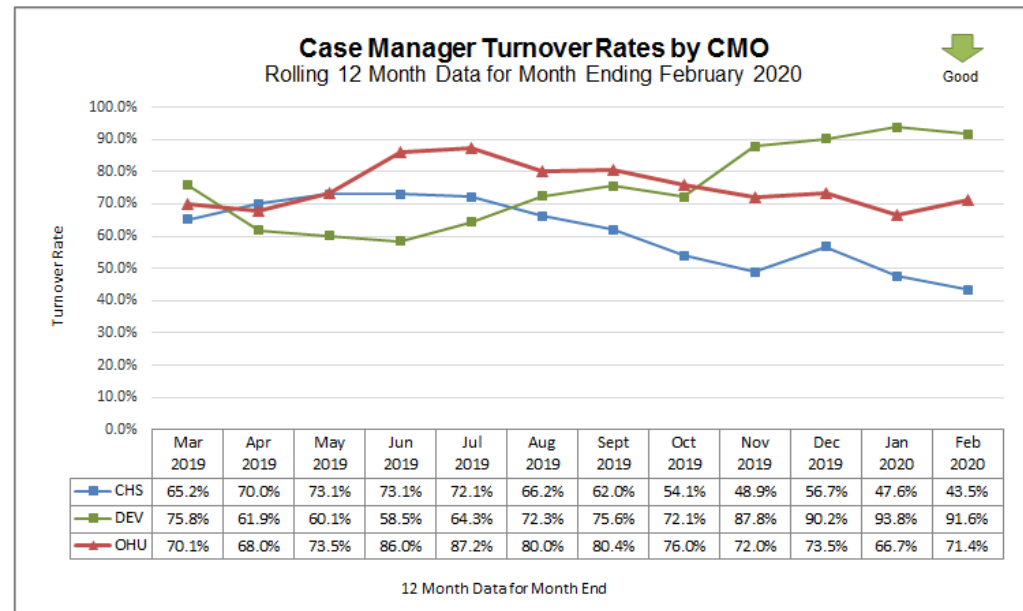
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	6	21.4%
DEV	24	7	29.2%
OHU	36	12	33.3%
HFC	88	25	28.4%

* Data Excludes Unit Supervisors, Non-ICPC Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	43.5%	22.2%
DEV	91.6%	25.0%
OHU	71.4%	50.0%



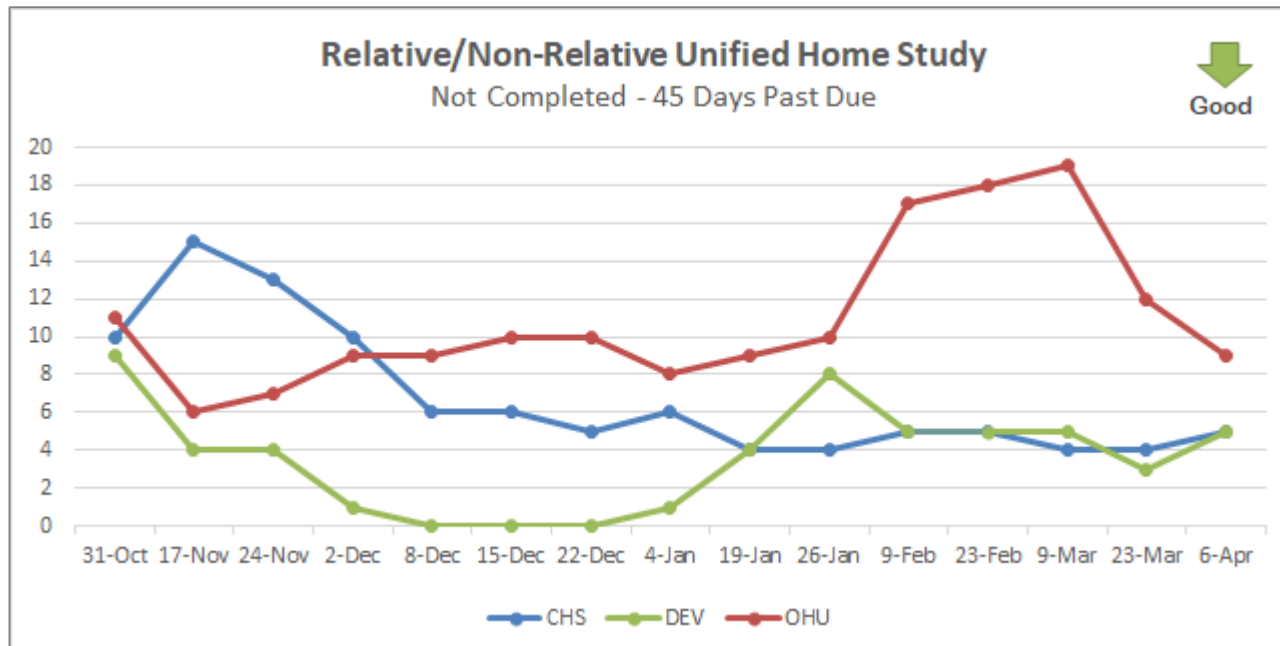
Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 04/06/20

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	5	4	2
DEV	5	2	3
OHU	9	4	5
Total	19	10	10

Number of "Pending" Unified Home Studies in FSN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	8	82
DEV	7	42
OHU	17	42
Grand Total	32	166

Not Updated



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 04/05/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	464	99.6%	96.3%	86.9%	99.6%	94.3%
DEV	510	99.8%	96.1%	86.9%	97.1%	93.3%
OHU	377	99.5%	97.6%	85.4%	94.7%	92.6%
HFC	1351	99.6%	96.6%	86.5%	97.3%	93.4%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 04/05/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	2	17	37	2
DEV	1	20	42	15
OHU	2	9	32	20
Total	5	46	111	37
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 04/05/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	445	462	96.3% 
DEV	495	510	97.1% 
OHU	367	375	97.9% 
Total	1307	1347	97.0%

Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 04/05/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	245	281	87.2%
DEV	279	318	87.7%
OHU	188	219	85.8%
Total	712	818	87.0%

Number of Dental Visits to Achieve SM10 Target – 66 Appointments

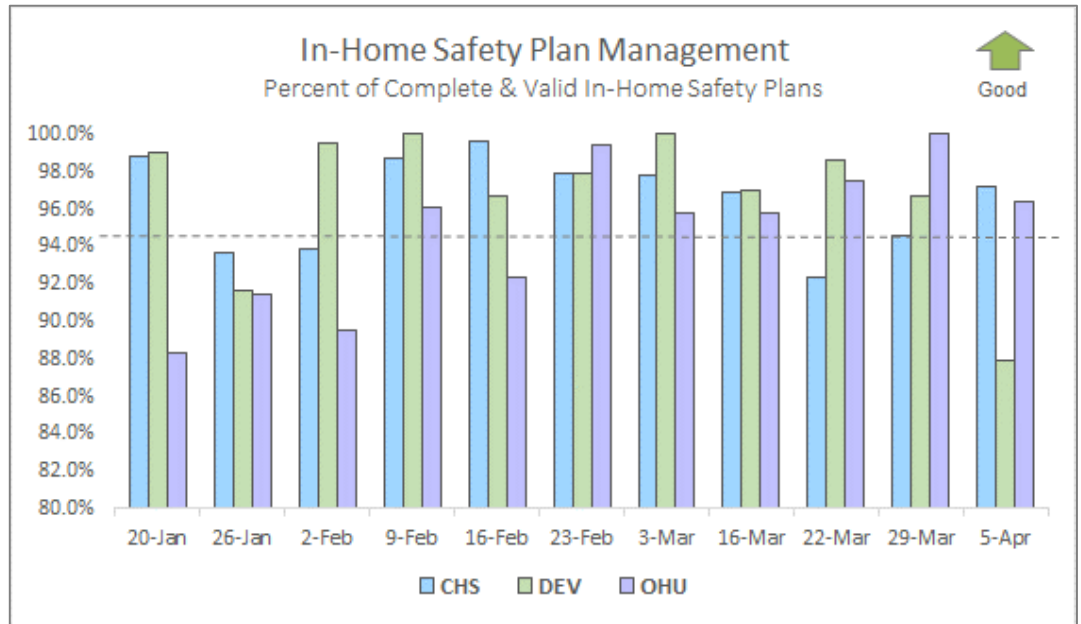


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

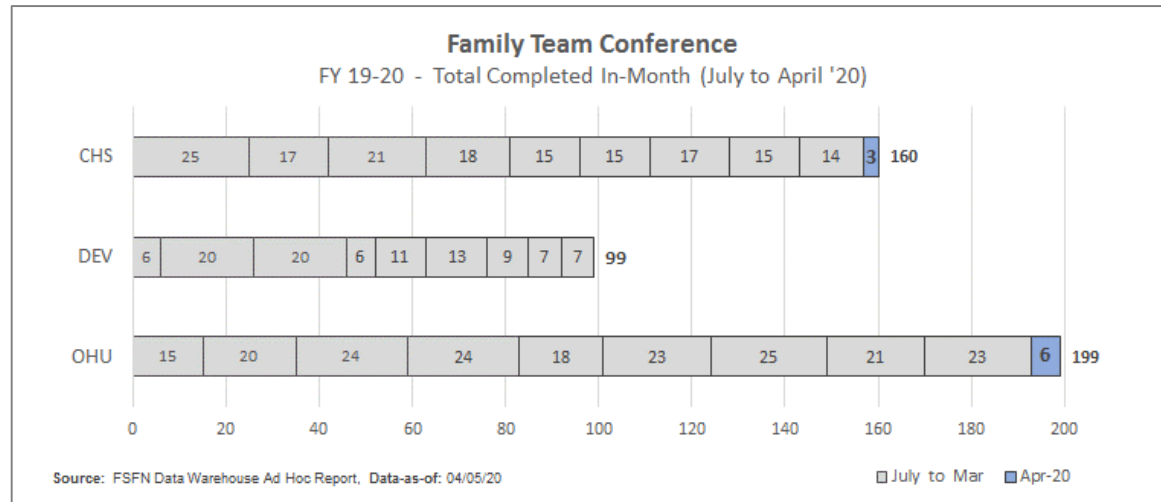
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	6	212	218	97.2% ★
DEV	24	174	198	87.9%
OHU	6	161	167	96.4% ★
HFC Total	36	547	583	93.83%

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 04/05/20



Family Team Conferences Completed

FY19-20 – July 2019 to April 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 03/01/20 to 03/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	270	160	59.3%	188	61	32.4%	45.9%
DEV	266	169	63.5%	174	69	39.7%	51.6%
OHU	201	96	47.8%	125	41	32.8%	40.3%
TOTAL	737	425	57.67%	487	171	35.11%	46.4%

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 04/05/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 04/06/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1	1	3
DEV	1	1	2		4
OHU	2	2	3		7
Total	3	4	6	1	14

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 03/30/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 04/05/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	14	15
DEV		1	9	10
OHU			3	3
CPI		1	4	5
NTF				0
SCARF			1	1
Total	0	3	31	34

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	2/23/2020	3/1/2020	3/8/2020	3/15/2020	3/29/2020	4/5/2020
CHS	15	23	4	11	19	15
DEV	2	3	6	4	4	10
OHU	12	9	12	6	4	3
CPI	11	3	7	0	8	5
NTF	0	0	1	2	0	0
SCARF	0	6	14	46	59	1
Total	40	44	44	69	94	34

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/31/20

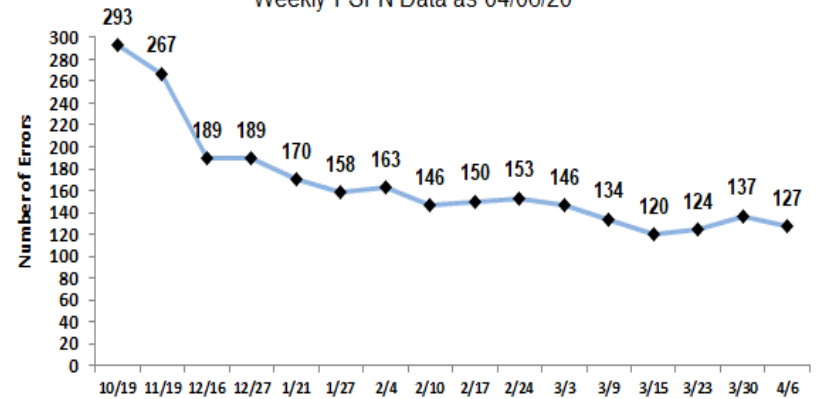
AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			18		23	17	58
DEV			4		18	10	32
OHU			12		4	21	37
CPI							0
Total	0	0	34	0	45	48	127

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt-as-of: 04/07/20

AFCARS Foster Care Errors

Weekly FSNF Data as 04/06/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS			3	
DEV		3	3	
OHU			4	
HFC TOTAL	0	3	10	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/05/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	326	337	96.7%
DEV	8	342	350	97.7%
OHU	7	263	270	97.4%
HFC Total	26	931	957	97.3%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/31/20			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	35	38	92.1%
DEV	40	40	100.0% ★
OHU	34	35	97.1% ★
HFC TOTAL	109	113	96.5%

FY 19-20 Target = **95% and above.**



“I don’t focus on what I’m up against.
I focus on my goals and I try
to ignore the rest.”

~ Venus Williams



RESOURCE NEWS FLASH... April 8, 2020

Domestic Violence Victim Resources

Eagles Wings Sanctuary – Eagles Wings offers an array of intervention services to women and their children impacted by Domestic Violence. The services provided assist survivors in regaining a sense of normalcy, increased self-sufficiency, and support the healing process. One service is the support group, Emerge. The support group is held weekly in Lakeland and is meant to help participants in healing from the trauma of the violence they have experienced.

Go to www.eagleswingssanctuary.org.

Education Resources

PACE Center for Girls – Please consider PACE for your middle and high school girls. We will continue the delivery of virtual academic and counseling services and support to our girls, and every Pace girl is being provided the resources they might need to stay connected with us. Be assured that our Pace team remains available and committed to each and every girl as well as their families and caregivers to ensure they get the help and support they need.

Go to www.pacecenter.org.

Food Resources

United Way Food Distribution – Below is the link for the UWCF End Hunger food distribution schedule. These are great opportunities for families to get good quality food. Pick-up locations are throughout Polk County.

Go to

<https://uwcf.org/initiatives/endlunger/schedule/>.

Mental Health Resources

Helping Families Cope with Coronavirus 2019 - Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm likely anxieties. This resource will help parents and caregivers think about how an infectious disease outbreak might affect their family— both physically and emotionally—and what they can do to help their family cope. Go to

www.nctsn.org/resources/parent-caregiver-guide-to-helping-families-cope-with-the-coronavirus-disease-2019?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Talking to Children about Tragic Events - In light of several, recent potentially traumatic events reported in the media (e.g., flooding, tornadoes, the 2019 Coronavirus, fatal accidents including children), the National Child Traumatic Stress Network has resources to help parents and caregivers talk to their children about the information shared by the media and on social media. Media coverage has the potential to create a sense of fear and stress amongst young children, families, and even parents and caregivers. Knowing how to support and talk to your children during this time can help them to better understand what is happening. The following site are some useful resources from the NCTSN: "Tips for parents and caregivers on media coverage of traumatic events" - www.nctsn.org/resources/tips-parents-and-caregivers-media-coverage-traumatic-events?utm_source=spotlight&utm_medium=email&utm_campaign=nctsn-spotlight.

Health Resources

COVID-19 Info – The following link will take you to information about COVID-19, ways to protect yourself, and what to do if you think you are sick.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

For more information specific to Florida, go to <http://www.floridahealth.gov/>. A call center is available 24/7 – (866) 779-6121 – or email COVID-19@flhealth.gov.

COVID-19 Info Resources

DCF Office of Child Welfare Guidance Relating to COVID-19 – In light of the COVID-19 pandemic, Child Welfare professionals are facing a myriad of challenges and have adjusted their practices to continue to service children and families. Go to the website below for information regarding how these professionals will conduct visits and other duties.

<http://www.centerforchildwelfare.org/>.

Parenting Resources

Trauma Informed Parenting Tips to use during this "Staycation" – Check out this series of short (few minute) videos on the Attachment & Trauma Network website to remind you and re-energize you during these trying times!

Go to

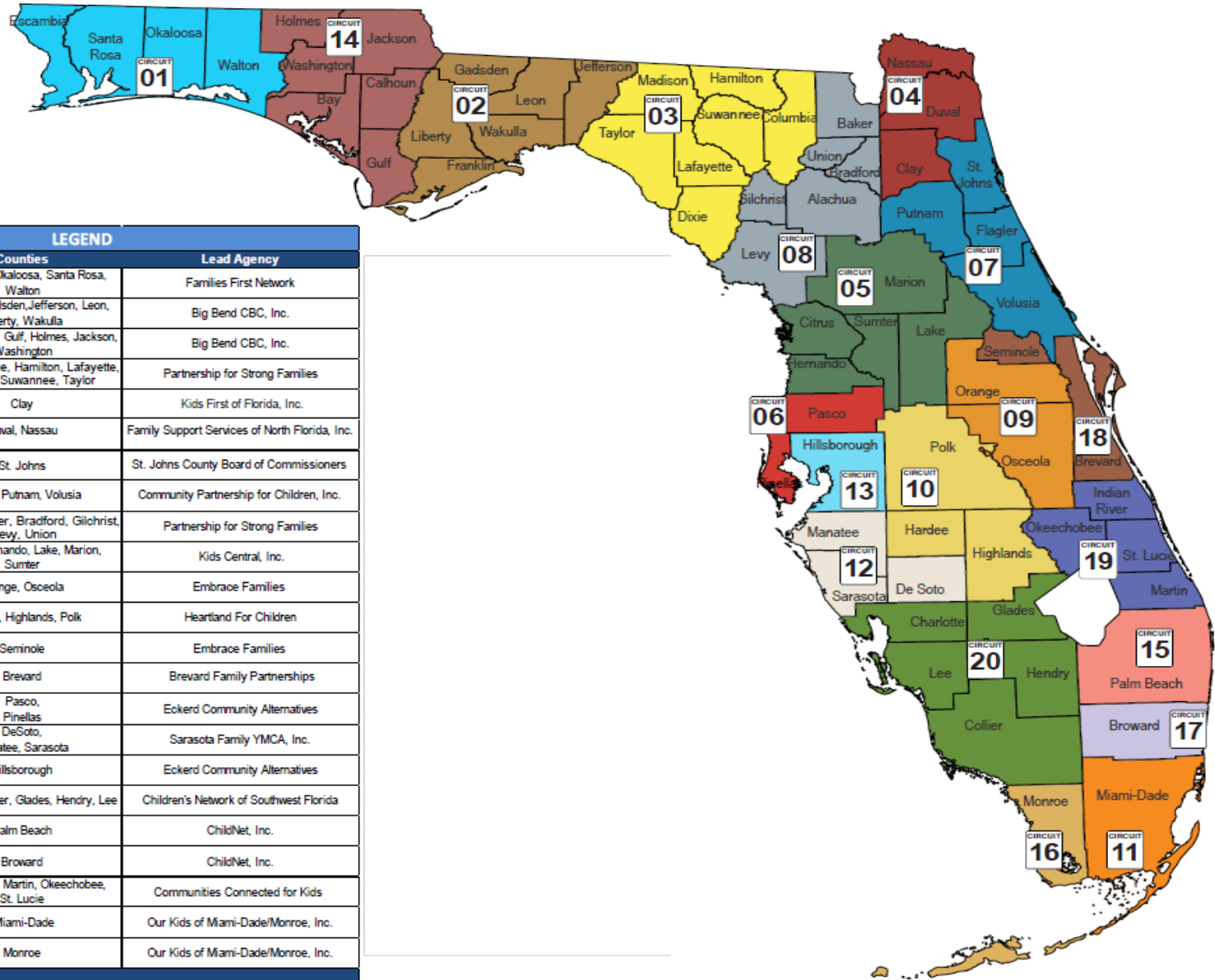
<https://www.attachmenttraumanetwork.org/trauma-informed-resources-available-during-covid-19-quarantine/>.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.