



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, April 04, 2018 at 10 a.m.

Data for Week Ended
Sunday, April 01, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2017 to December 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	10.66	99.4%	97.2%	99.5%	25.1%	65.0%	90.0%	4.05	99.1%	97.4%	90.9%	67.9%
Brevard Family Partnership	7.78	95.8%	94.3%	99.6%	52.8%	57.1%	91.1%	2.87	97.5%	93.5%	70.3%	61.6%
ChildNet Inc	11.6	97.0%	96.5%	99.8%	38.0%	50.4%	96.0%	2.96	98.2%	91.9%	89.8%	54.8%
ChildNet Palm Beach	7.93	99.0%	93.4%	100.0%	40.7%	51.0%	92.6%	4.6	97.8%	90.8%	100.0%	61.5%
Children's Network of SW Florida	17.02	97.2%	97.5%	99.9%	43.3%	55.5%	87.5%	5.4	97.4%	94.9%	93.2%	61.0%
Community Based Care (Cir #9)	10.88	95.7%	93.6%	99.8%	29.5%	61.0%	92.4%	4.74	98.3%	95.7%	89.0%	66.5%
Community Based Care (Cir #18)	6.88	97.7%	94.7%	99.8%	41.6%	58.6%	88.6%	3.83	95.7%	93.0%	76.9%	59.8%
Community Partnership for Childr.	8.24	96.1%	97.4%	99.3%	23.1%	45.9%	92.8%	3.36	92.1%	76.6%	72.4%	60.1%
Devereux CBC of Okeechobee	10.68	95.6%	95.7%	99.9%	37.9%	73.4%	88.3%	3.72	97.3%	96.0%	80.0%	72.2%
Eckerd Community Alternatives	7.29	95.5%	94.1%	99.9%	42.3%	53.6%	88.1%	4.31	99.1%	96.0%	83.7%	63.0%
Eckerd Community Hillsborough	12.54	98.1%	95.8%	99.9%	44.6%	45.6%	87.1%	6.26	98.4%	95.0%	97.6%	63.8%
Families First Network	8.8	95.9%	97.3%	99.4%	38.1%	46.4%	84.2%	5.7	95.5%	88.9%	76.7%	67.2%
Family Integrity Program	22.83	97.2%	88.8%	99.9%	31.0%	74.6%	90.0%	5.51	98.3%	91.0%	100.0%	68.0%
Family Support Services North Fla	7.65	98.7%	98.5%	99.8%	35.5%	71.7%	98.4%	3.12	99.2%	94.0%	100.0%	69.3%
Heartland For Children	8.62	98.4%	93.3%	99.8%	39.7%	67.4%	83.1%	3.13	98.9%	92.9%	90.3%	63.0%
Kids Central, Inc.	6.52	96.6%	95.0%	99.2%	37.4%	40.4%	84.6%	3.85	95.2%	90.8%	84.9%	71.0%
Kids First of Florida, Inc.	6.03	98.5%	98.0%	99.8%	16.2%	69.8%	100.0%	2.34	99.2%	89.8%	100.0%	72.2%
Our Kids of Miami-Dade	7.3	98.6%	95.6%	99.5%	33.2%	48.1%	87.3%	5.27	97.7%	94.5%	83.8%	56.0%
Partnership for Strong Families	9.8	98.3%	95.4%	99.7%	49.7%	67.8%	92.9%	3.98	98.9%	95.7%	90.0%	62.8%
Sarasota Y/Safe Children Coali...	12.9	97.0%	99.2%	99.5%	43.4%	55.2%	94.5%	4.26	94.8%	62.2%	92.0%	68.3%
Statewide	9.92	97.2%	95.8%	99.7%	38.9%	54.1%	89.7%	4.35	97.4%	91.5%	87.9%	63.6%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 03/01/18 - 03/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.93%
DEV	10	99.85%
GCJFCS	0	100.00%
OHU	9	99.28%
Total	27	99.70%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 04/01/18		

# of Children Not Seen, Month of Mar. 2018	
# Not Seen	Agency
	CHS
5	DEV
3	OHU
	CPI
8	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 04/01/18	








Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 03/26/18 thru 04/01/18			
Agency	Timely	Un-Timely	Total
CHS	3	3	6
DEV		1	1
GCJFCS			
OHU	2		2
Total	5	4	9

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>3rd Qtr</u> as of 04/01/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	19	54	35.2%
DEV	25	72	34.7%
GCJFCS	22	42	52.4% 
OHU	13	25	52.0% 
Total	79	193	40.9%

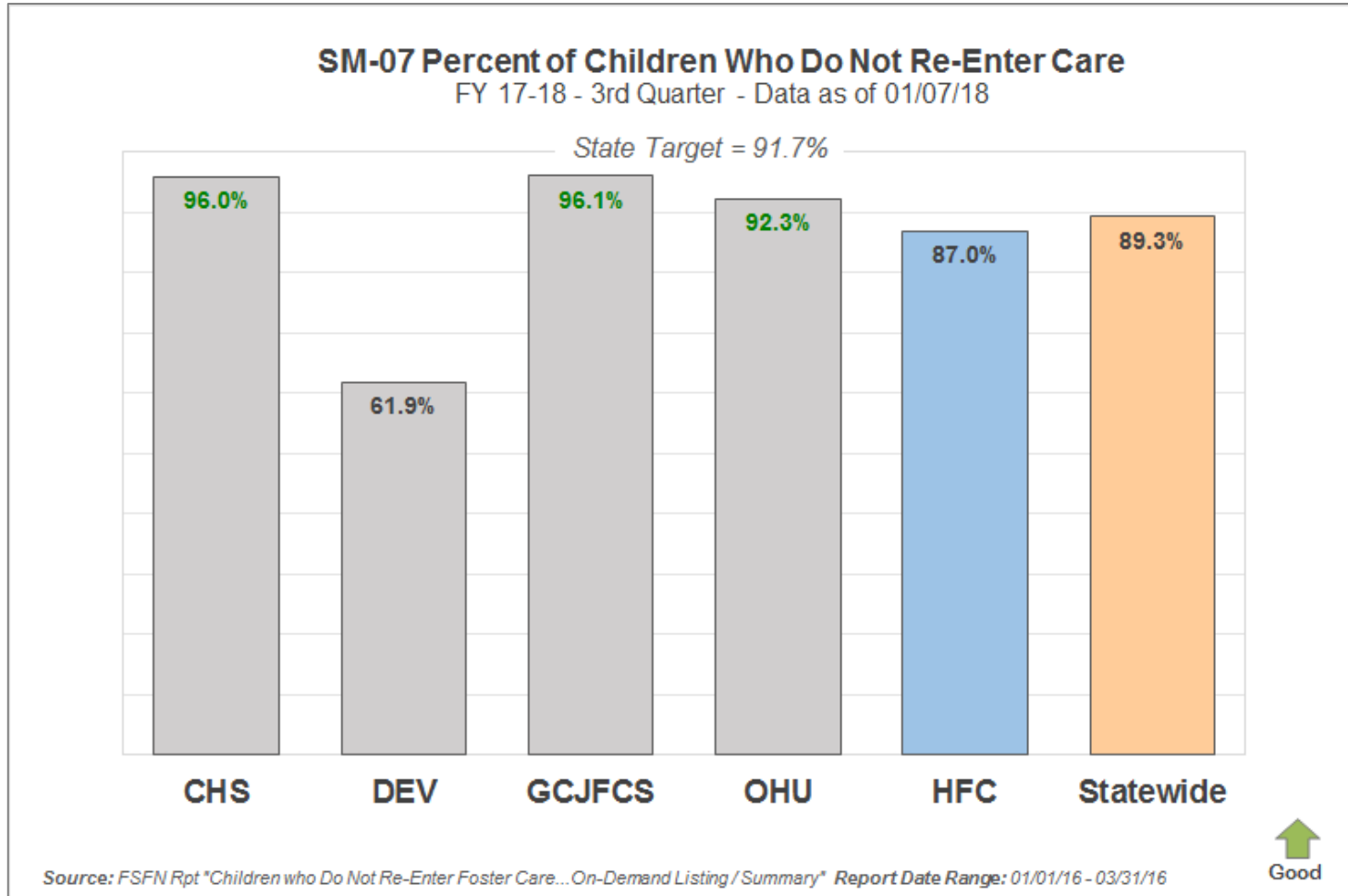
Scorecard Measure #6 - 04/01/17 (snapshot) Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>3rd Qtr</u> as of 04/01/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	52	117	44.4% 
DEV	61	112	54.5% 
GCJFCS	50	52	96.2% 
OHU	15	40	37.5%
HFC	178	321	55.5%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



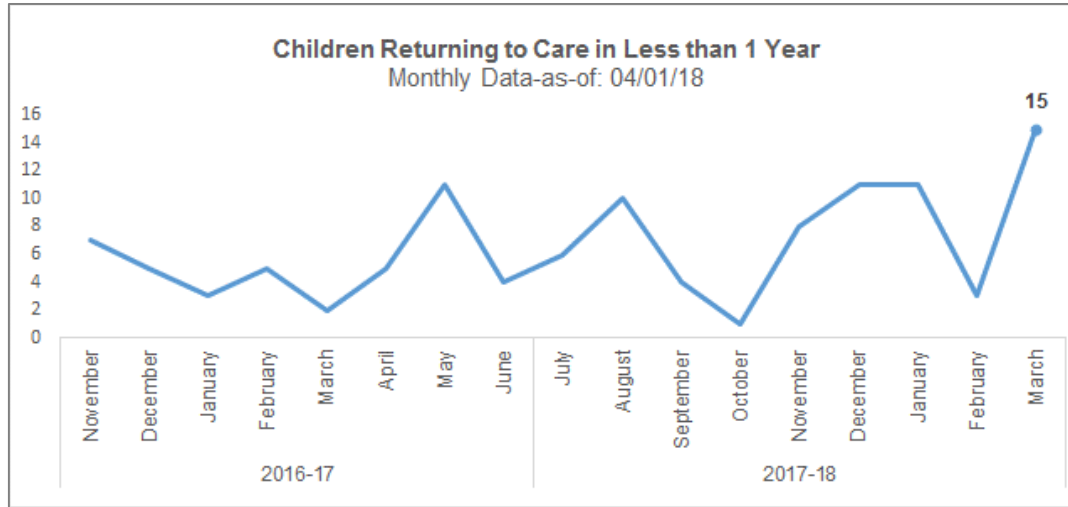
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



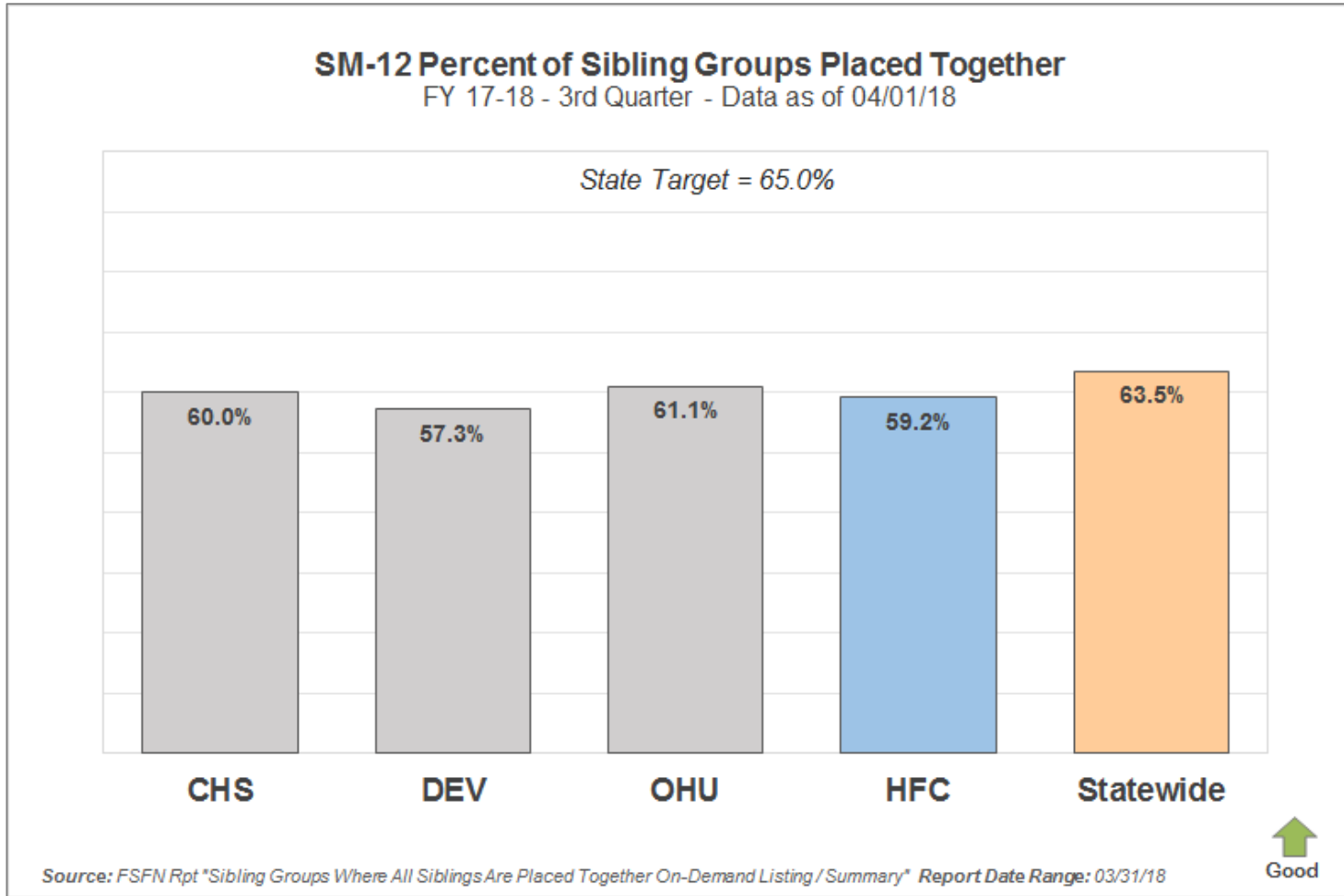
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 03/26/18 - 04/01/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 04/01/18



Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

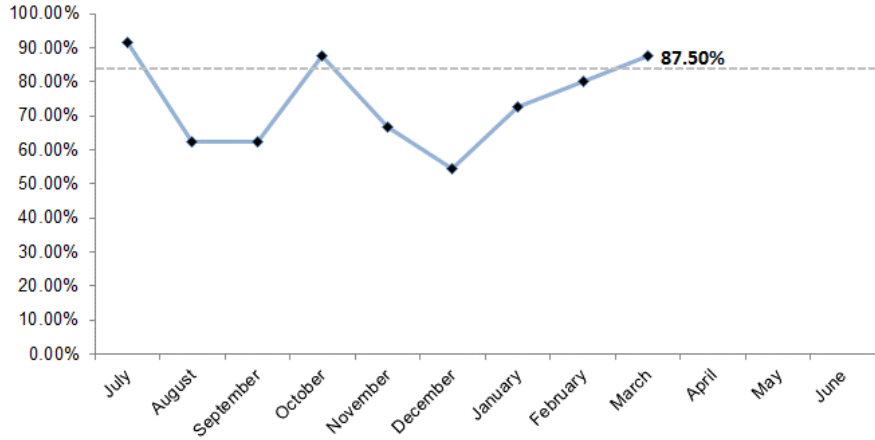


Exit Interviews Timeliness by CMO

HFC Cumulative YTD Timeliness: 77.9%

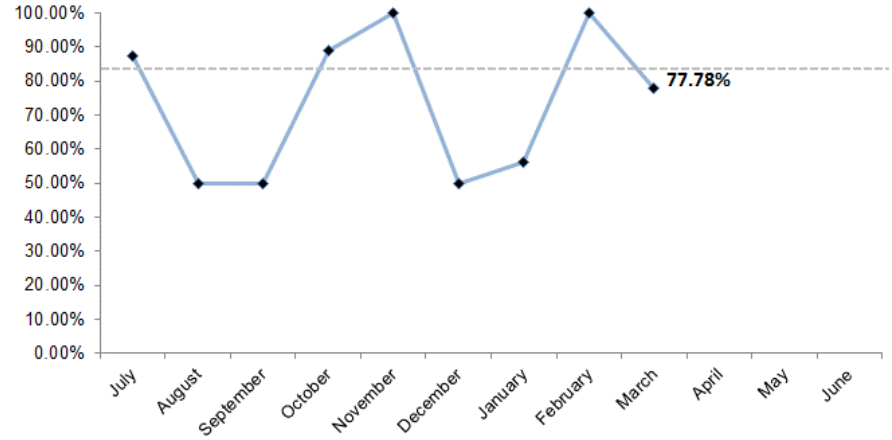
CHS - Percentage Completed Timely

Monthly Data as of March 29, 2018



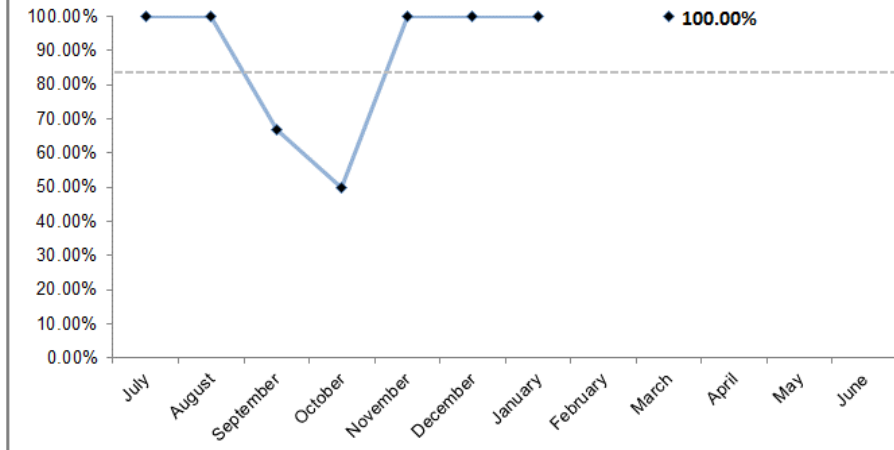
DEV - Percentage Completed Timely

Monthly Data as of March 29, 2018



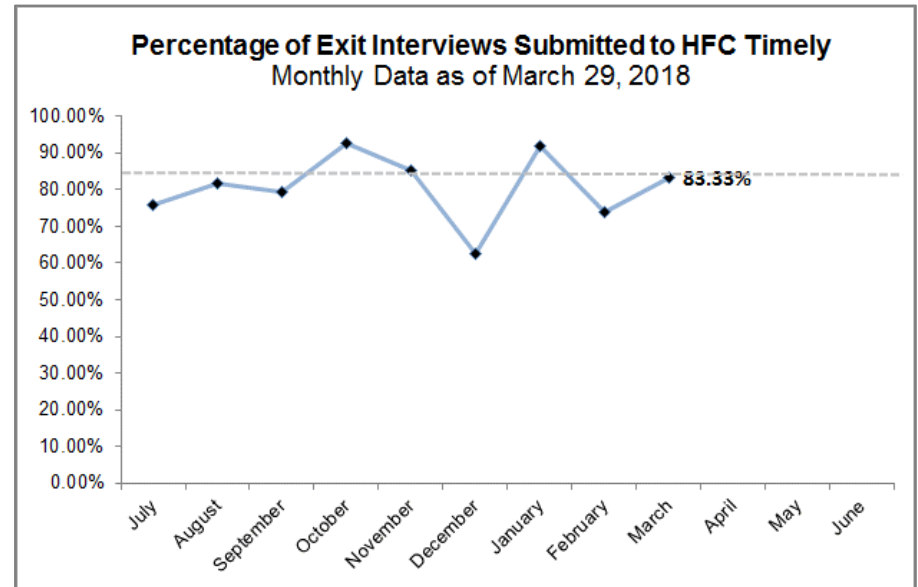
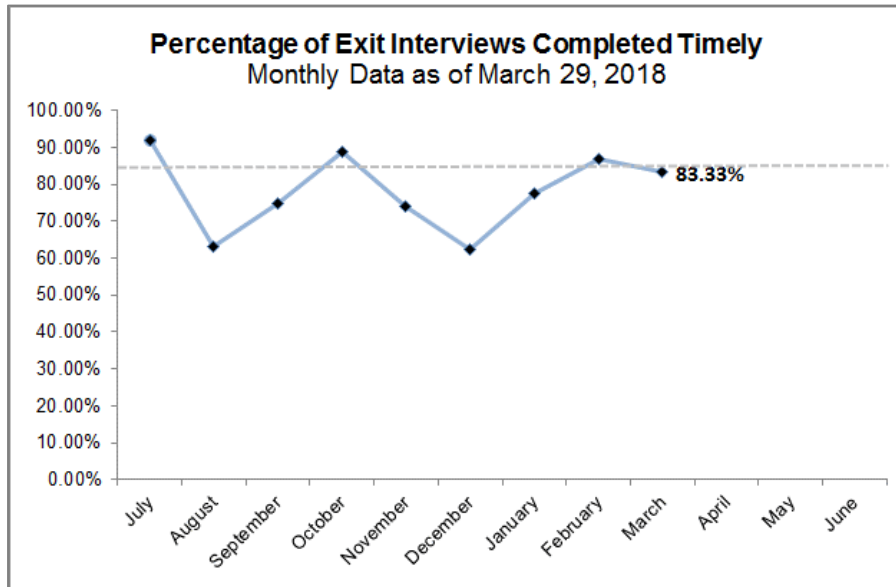
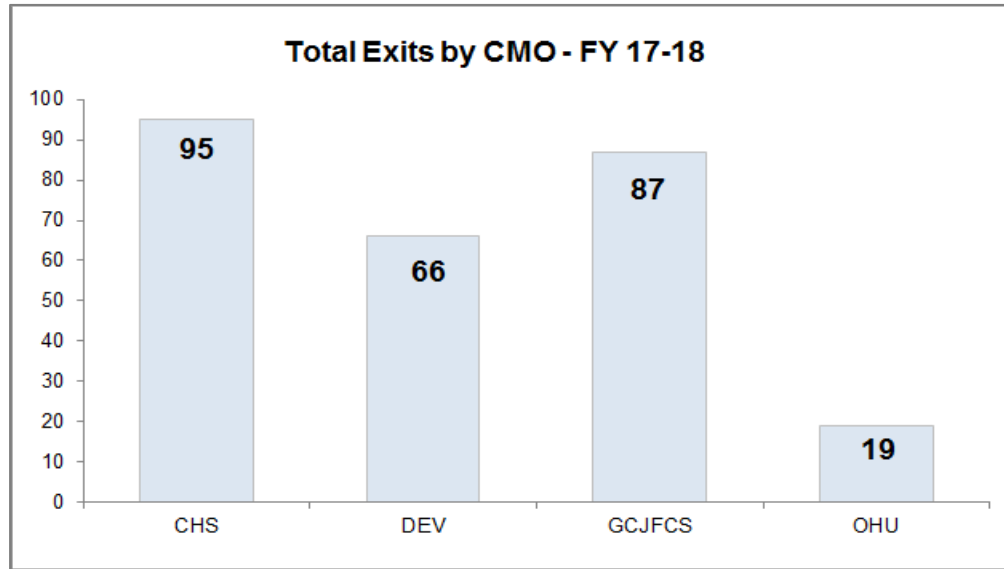
OHU - Percentage Completed Timely

Monthly Data as of March 29, 2018



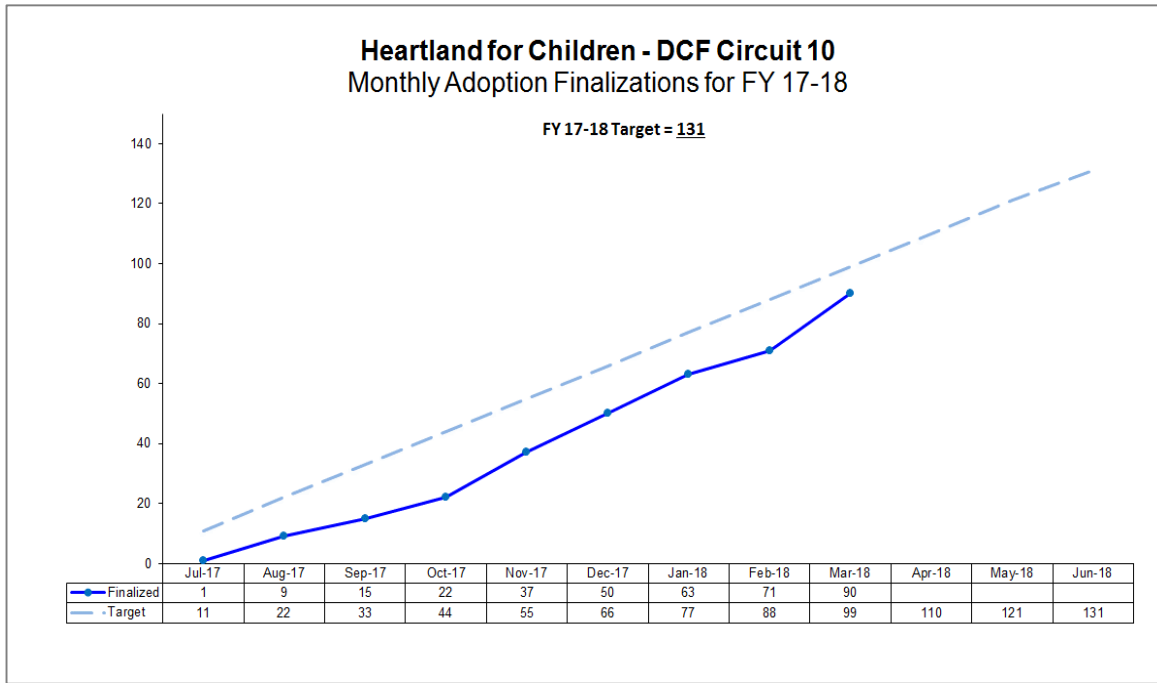
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 77.9%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates

April 18, 2018
April 25, 2018

Adoption Finalizations Credited to HFC
17-18 Fiscal Year-to-Date 04/03/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	2	29	13	42	69.0%	31.0%
DEV	1	19	13	32	59.4%	36.8%
GCJFCS	-	19	17	36	52.8%	47.4%
OHU	2	23	0	21	109.5%	21.7%
Total	5	90	43	131	68.7%	33.3%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of March 26, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	21				291
Highlands	7	4	5	3	8	2	9	6	0				44
Hardee	0	0	2	0	2	1	2	0	1				8
Total	47	46	37	32	40	29	43	48	22				344
# Children Removed													
Polk	69	76	53	53	51	44	62	87	40				535
Highlands	15	5	7	4	17	2	14	19	0				83
Hardee	0	0	4	0	3	2	7	0	1				17
Total	88	81	64	57	71	48	83	106	41				639
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0				1
Highlands	0	0	0	0	0	0	0	0	0				0
Hardee	0	0	0	0	0	0	0	0	0				0
Total	0	0	0	1	0	0	0	0	0				1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	21				308
Highlands	15	4	5	2	11	0	8	3	0				48
Hardee	0	0	4	0	0	2	0	0	1				7
Total	54	50	36	33	33	31	47	61	22				367
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	6				66
Highlands	0	1	0	1	6	0	3	9	0				20
Hardee	0	0	0	0	3	0	5	0	0				8
Total	8	18	4	5	14	5	16	18	6				94
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	13				161
Highlands	0	0	2	1	0	2	3	7	0				15
Hardee	0	0	0	0	0	0	2	0	0				2
Total	26	13	24	19	24	12	20	27	13				178

% of Children Sheltered Placed in Foster Care							
Data as of 03/26/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	31.7%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Mar 20 - Mar 26, 2018			
	Polk	Highlands	Hardee
Shelters	4	0	1
Children Removed	9	0	1
Placed in Foster Care	2	0	0
Placed w/ a Relative	7	0	1
Placed w/a Non-Rel	0	0	0



Case Transfer Staffing Data

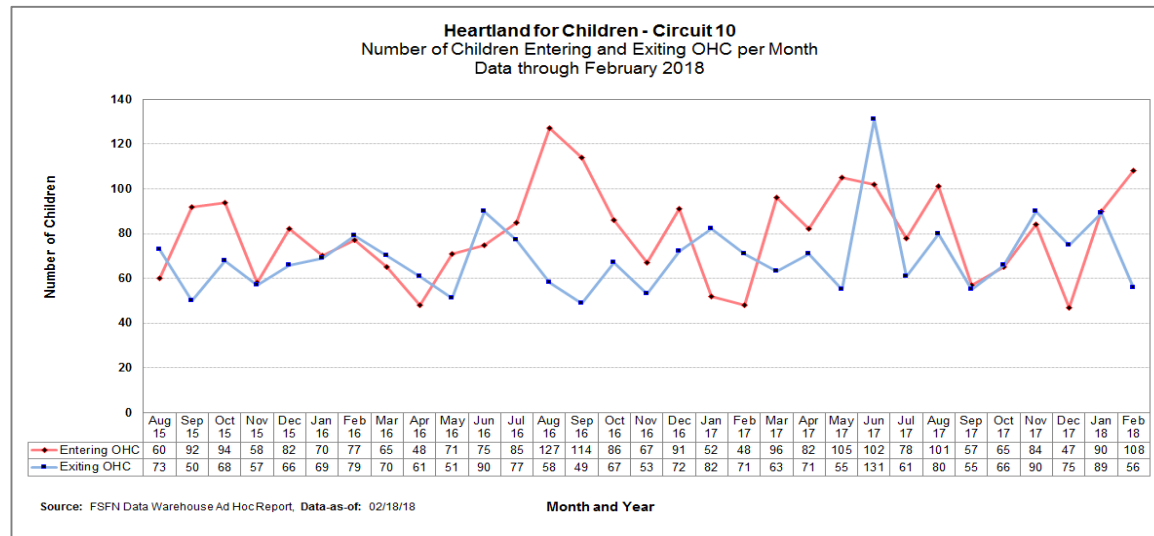
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 04/02/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	49	0			273	416	391
Devereux	19	45	23	27	30	18	34	23	55	1			275	442	403
GCCC	29	32	24	35	18	24	21	1	8	0			192	426	388
One Hope	58	59	41	42	26	38	45	54	56	0			419	586	358
Total	133	166	122	134	91	109	114	121	168	1			1159	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	43	0			177	253	230
Devereux	15	18	9	15	24	8	23	14	42	0			168	259	218
GCCC	24	25	13	16	10	19	17	0	4	0			128	265	235
One Hope	20	14	7	7	7	18	8	11	22	0			114	136	71
Total	74	74	54	55	49	64	56	50	111	0			587	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	4	0			25	27	30
Devereux	3	6	2	2	3	0	1	6	3	0			26	24	37
GCCC	0	4	5	0	3	4	1	0	0	0			17	29	11
One Hope	6	0	1	4	4	0	0	0	2	0			17	22	8
Total	11	14	8	7	13	11	3	9	9	0			85	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	2	0			47	102	83
Devereux	1	16	8	9	0	4	7	2	9	0			56	119	82
GCCC	3	1	4	14	2	1	0	0	4	0			29	113	89
One Hope	7	6	4	3	1	4	7	5	4	0			41	67	52
Total	19	31	22	30	10	11	19	12	19	0			173	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0	0			2	1	28
Devereux	0	0	0	0	0	0	0	0	0	0			0	2	40
GCCC	0	0	0	0	0	0	0	0	0	0			0	1	29
One Hope	25	39	28	27	14	16	29	37	28	0			243	355	217
Total	25	39	28	29	14	16	29	37	28	0			245	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0	0			9	17	7
Devereux	0	2	2	1	0	1	3	0	1	0			10	20	16
GCCC	0	2	0	4	1	0	0	1	0	0			8	13	9
One Hope	0	0	0	0	0	0	0	0	0	0			0	4	9
Total	0	5	2	6	2	1	3	7	1	0			27	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





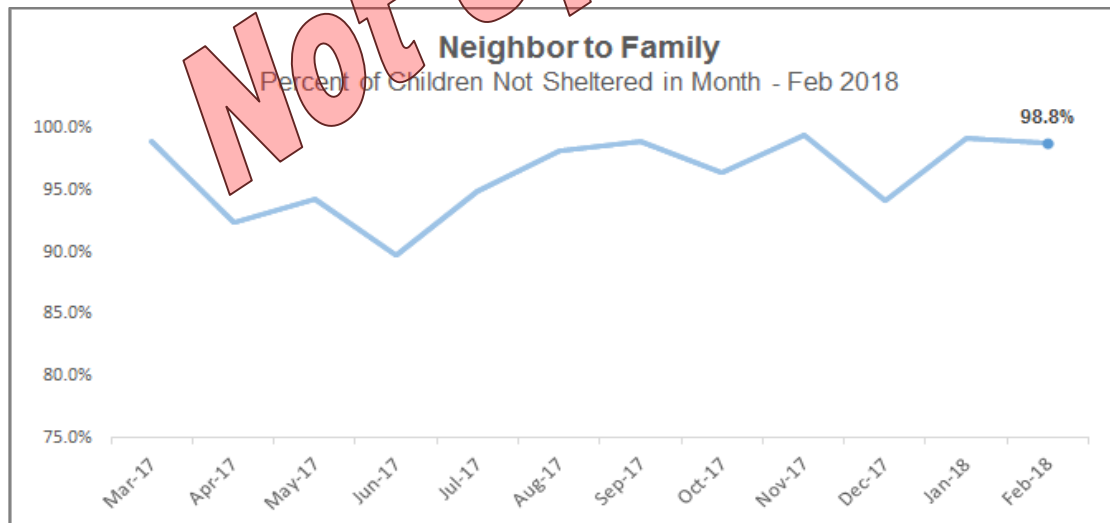
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.9%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 03/20/18 through 03/26/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	8
CPI - Family Support	48	144
Specialized - Family Support	13	30
Prevention - Comm. Referral	35	80
Special Conditions Report	4	6
Nurturing Parenting	18	23
NTF - Total Services	121	291

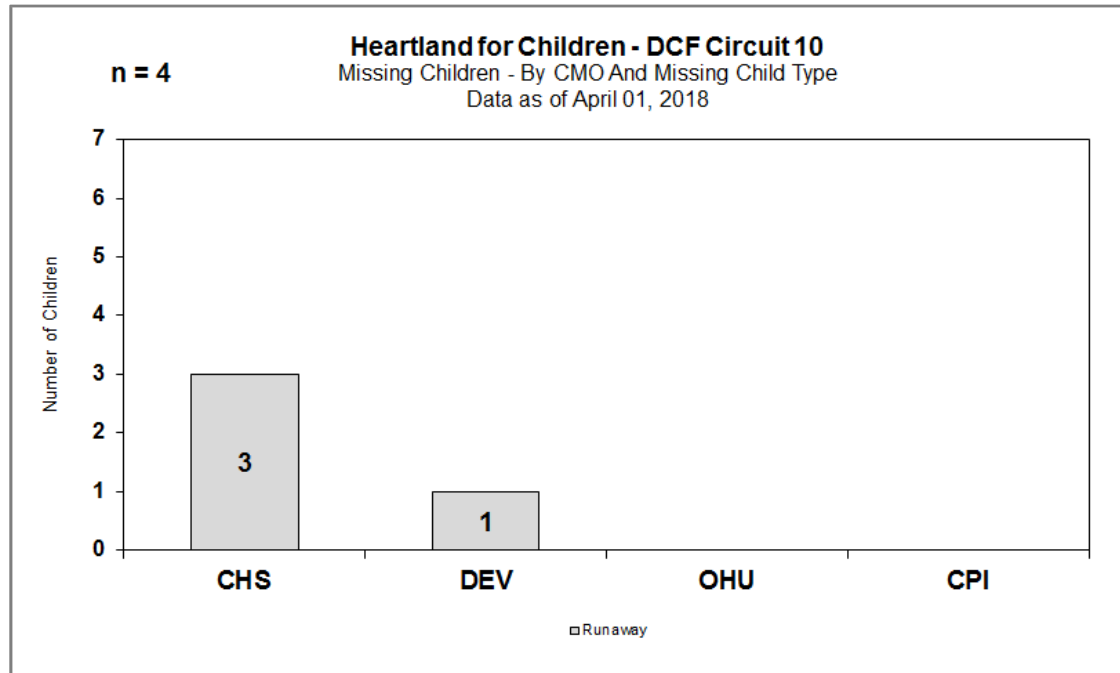
"The services that were offered were very helpful. NTF/she was great at explaining all of our options and trying to be helpful to us. I hope that I can continue to work with her if we would need services in the future. She is extremely professional, honest and friendly."

- Parent Satisfaction Survey



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

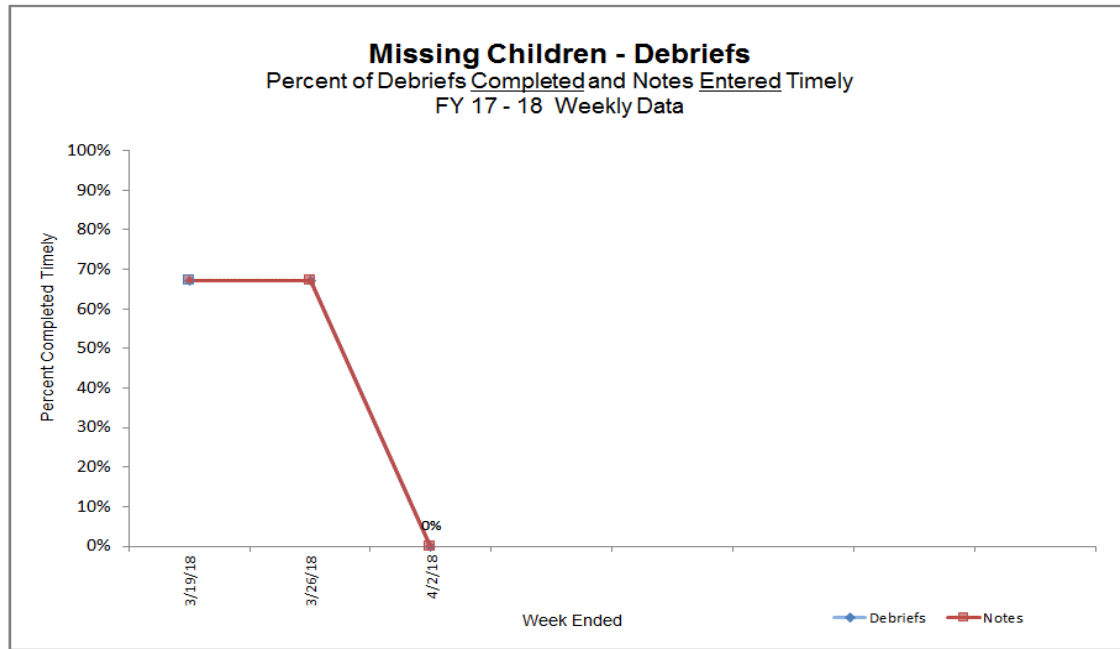


Circuit 10 - Weekly Missing Children Report					
Number of Missing Youth as of Reporting Date					
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Agency Responsible for Missed MCR
3/4/2018	5	1	75%	5	GC
3/11/2018	4	0	100%	5	-
3/18/2018	5	2	67%	5	DEV / GC
3/25/2018	4	0	100%	3	
3/31/2018	4	1	75%	3	CHS
4/1/2018	4	0	-	1	



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



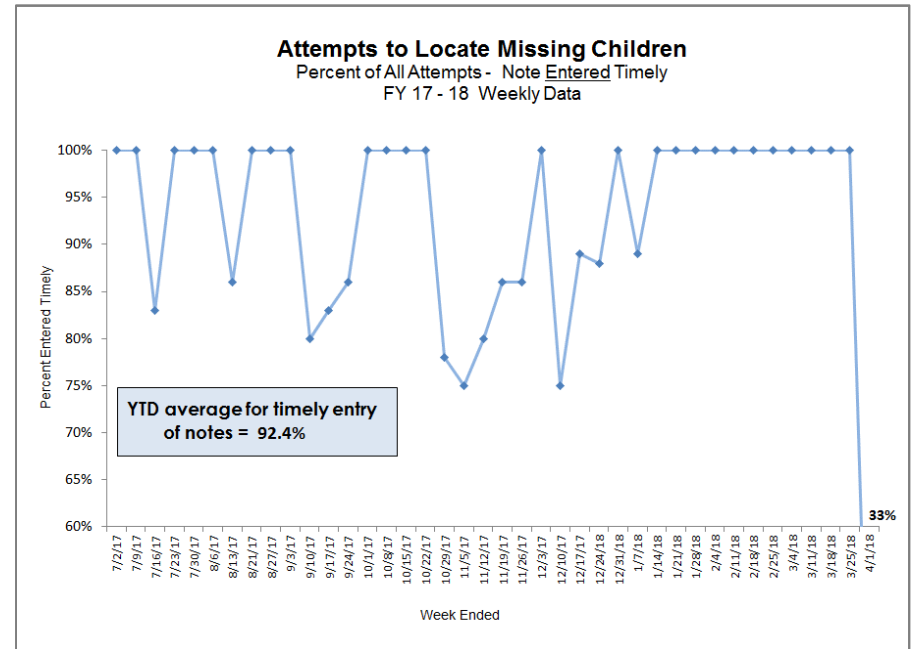
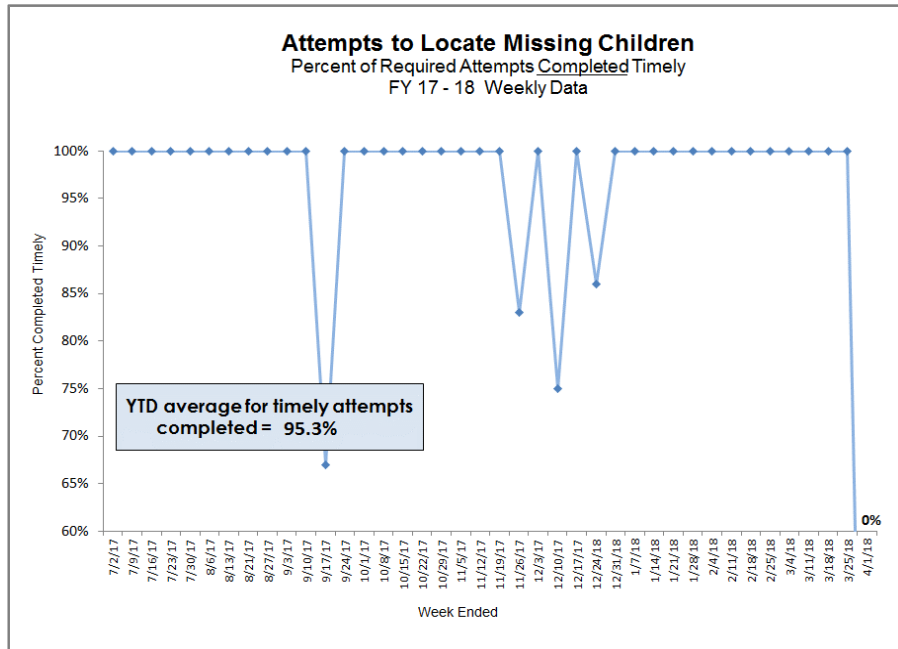
Missing Children - Debriefs								
Week of 03/26/2018 through 04/01/2018								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	4	0	0	0%	4		0	0%
DEV				-				-
OHU				-				-
Total	4	0	0	0%	4	0	0	0%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

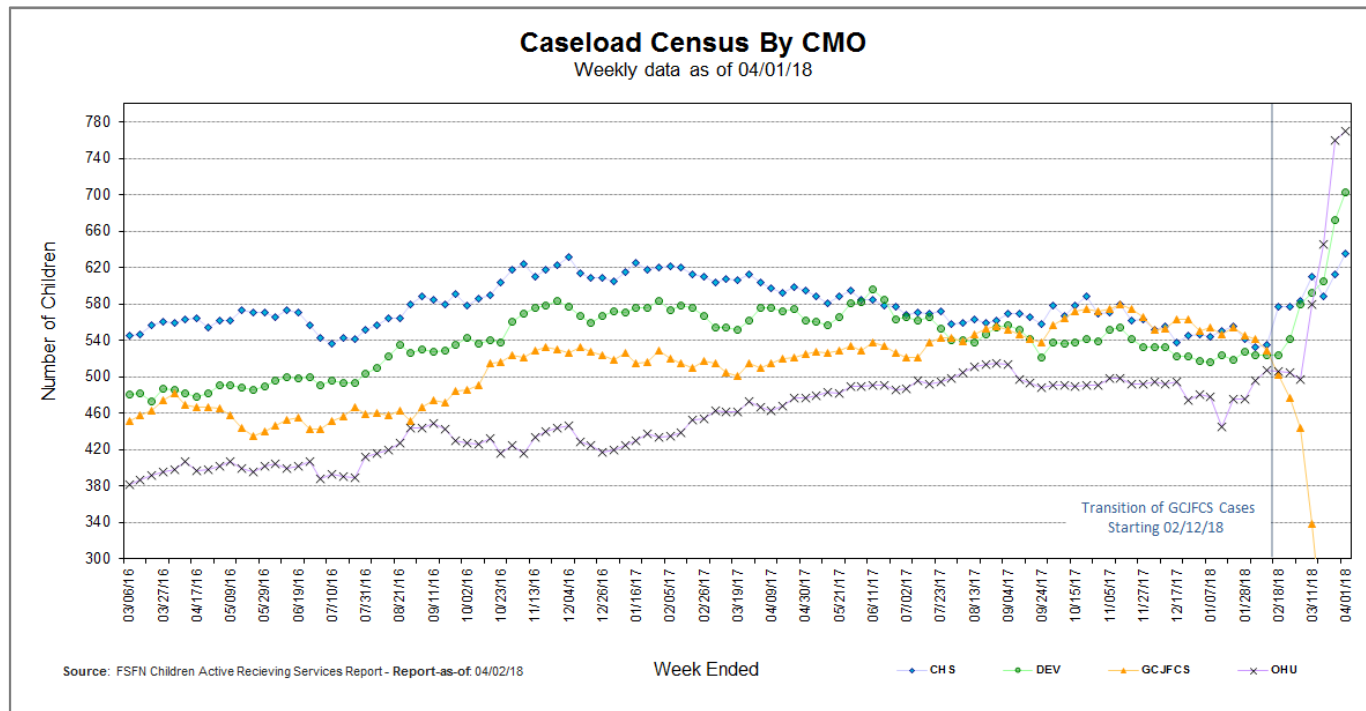
Attempts to Locate								
Week of 03/26/2018 through 04/01/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	0	0	0%	2		0	0%
DEV				-	0	1	1	100%
OHU				-				-
PI				-				-
Total	2	0	0	0%	2	1	1	33%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	2/25/2018	3/4/2018	3/11/2018	3/18/2018	3/25/2018	4/1/2018
CHS	577	583	610	588	612	635
DEV	541	580	592	605	672	703
GCJFCS	476	444	338	210	58	0
OHU	504	497	580	646	760	770
HFC Total	2098	2104	2120	2049	2102	2108



Caseload Census by Case Manager and Organization

Data as of 04/01/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Porter, Ineisha	4
OHU	Fay, Ashley	4
CHS	Alexander, Bethany	3
DEV	Hampton, Sharday	3
OHU	Newton, Kimberly	3
CHS	Duey, Deborah	2
OHU	Evans, Pamela	2
OHU	Sipos, Barbara	2
OHU	Crossen, Monaya	2
CHS	Parrish, Elizabeth	1
CHS	Livesay, Elizabeth	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Beltz, Nicole	15
CHS	Weaver, Salisha	14
CHS	Wilson, Hellanor	14
CHS	Dankowski, Jennifer	13
OHU	Hinkle, Gwen	13
DEV	Stoudemire, Ledesha	12
CHS	Cotto, Sigrid	11
DEV	Herrera, Arline	11
OHU	Wynn, Christina	11
CHS	Denmark, Sandi	7

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Jones, Olivia	24
CHS	Sims, Victor	24
DEV	Alston-Temple, Tameka	24
DEV	Morris, Tyrica	24
DEV	White, Alfreda	24
DEV	Flores, Mary	24
OHU*	Howard, Arlina	24
OHU	Sherwood, Drake	24
OHU	Gay, Tony	24
OHU	Meinke, Danielle	24
OHU	Ayala-Flores, Myriam	24
DEV	Pierrissaint, Walner	23
OHU*	Colladay, Diana	23
OHU	Calderon, Jose	23
OHU	Cleveland, Tammy	21
OHU	Mattison-Reid, Sharon	20
OHU	Spears, Latasha	20
DEV	Wiggins, Lee	19
DEV	Gilberry, Yolanda	18
DEV	Brown, Candace	18
OHU	Tucker, Theron	18
OHU	Downing, Teneka	18
OHU	Lockwood, Roneshia	18
OHU	Frazier, Ernestine	17
CHS	Raines, Todd	16
CHS	Allphin, Cris	16
OHU	Myers, Julieanne	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
DEV	Bartle, Julie	29
DEV	Rossy-Arroyo, Sheila	29
DEV	Pope, Kion	29
OHU	Freeman, Bonita	29
OHU	Flinn, Joanne	29
DEV	Collins, Sara	28
DEV	Kollment, Florian	28
OHU*	Gonzalez, Jesus	28
CHS	Perry, Lakezia	27
CHS	Bishop, Shane	27
DEV	Hamilton, Shuntia	27
DEV	Curtis, Stephanie	27
CHS	Reese, Lamar	26
CHS	Humber, John	26
CHS	Gonzalez, Vivian	26
DEV	O'Connor, Michelle	26
OHU	Kamm, Stephanie	26
OHU	Fleurival, Marie	26
OHU	Huffman, Jackie	26
OHU	Thompkins, Eureka	26
OHU	Mcfadden, Phillisha	26
DEV	Pressley, Dante	25
DEV	Daniels, Audrey	25
OHU	Garza, Krystal	25
OHU	Johnson, Gwendolyn	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Ware, Christina	37
CHS	Hiers, Katherine	37
CHS	Bjorklund, Kaitlyn	37
DEV	Diaz, Karla	37
CHS	Mills, Clyatt	36
CHS	Friday, Michelle	34
DEV	Pyles, Lisa	34
CHS	Washington, Chastity	33
CHS	Gilmore, Devonta	33
CHS	Tobie, Shada	33
DEV	Gadson, Berlendah	33
CHS	Nettles, Markisha	31
CHS	Bankole, Sophia	31
DEV	Collins, Montel	31
DEV	Spence, India	31
OHU*	Simmons, Shannon	31
DEV	Riley, Tinisha	30
DEV	Moffitt, Sarah	30
OHU*	Baldwin, Chenoa	30
OHU*	Tucker, Raymona	30
OHU*	Pittard, Deangelo	30
OHU	King, Lora	30

Red = Supervisors carrying cases

*These OHU case managers contain caseloads that are over 70% OCS cases.
On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 04/01/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	3	3	5	10	23	27.6
DEV	2	2	8	10	7	29	24.2
OHU	5	2	15	10	5	37	20.8
# of Case Managers	9	7	26	25	22	89	23.7

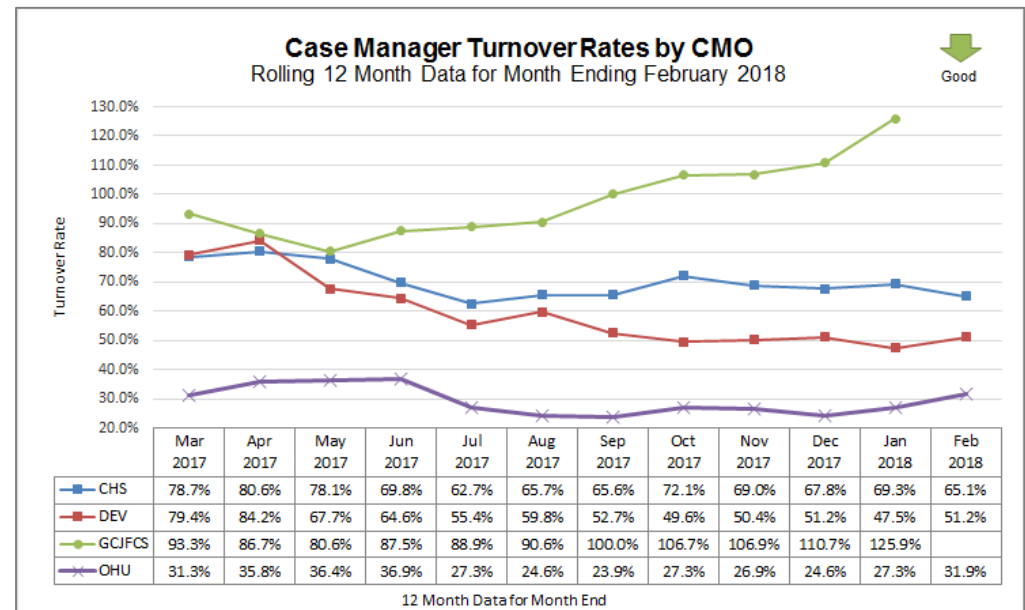
Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	23	5	21.7%
DEV	29	4	13.8%
OHU	37	7	18.9%
HFC	89	16	18.0%

* Data Excludes Supervisor Count

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended February 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	65.1%	11.8%
DEV	51.2%	22.2%
OHU	31.9%	16.7%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - February 2018		
FSFN Data as of 02/25/18		
Agency	Mom % Completed	Dad % Completed
CHS	51.23%	31.37%
DEV	49.12%	24.11%
GCJFCS	37.14%	21.74%
OHU	53.16%	40.38%
HFB	46.91%	27.48%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad Source: Mindshare Mother / Father Contacts Dashboard		

Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	55	71.4%	41	27	65.9%	68.6% ★
TOTAL	753	523	69.5%	470	222	47.2%	58.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 04/01/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	443	100.0%	98.0%	90.8%	99.8%	96.2%
DEV	510	100.0%	95.1%	88.7%	97.5%	93.7%
OHU	356	100.0%	96.6%	82.9%	98.3%	92.6%
HFC	1309	100.0%	96.5%	87.8%	98.5%	94.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 04/01/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	9	24	1
DEV	0	25	30	13
OHU	0	12	36	6
Total	0	46	90	20

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 02/28/18						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	909	100.0%	98.3%	95.5%	98.6%	97.5%
Families First Network	1289	99.2%	91.9%	85.4%	81.1%	86.1%
Community Partnership for Children	1105	100.0%	94.1%	85.3%	99.9%	93.1%
Family Integrity Program	183	100.0%	98.9%	85.7%	89.6%	91.4%
Family Support Services of North Fla	873	99.4%	95.2%	92.7%	91.9%	93.3%
Kids First of Florida, Inc.	276	99.6%	88.8%	84.4%	86.6%	86.6%
Partnership for Strong Families	853	100.0%	98.9%	96.3%	92.3%	95.8%
Brevard Family Partnership	689	100.0%	98.3%	92.6%	85.3%	92.1%
CBC of Central Fla (Circuit #9)	1297	100.0%	97.1%	96.1%	97.9%	97.0%
CBC of Central Fla (Circuit #18)	402	100.0%	95.5%	97.6%	97.3%	96.8%
Heartland for Children	1274	99.9%	97.3%	91.3%	99.1%	95.9%
Kids Central, Inc.	1667	99.8%	95.4%	91.5%	96.1%	94.3%
Childrens Network of SW Florida	1506	99.9%	96.4%	94.1%	98.2%	96.2%
Eckerd Community Alternatives	2094	100.0%	98.7%	94.3%	76.9%	90.0%
Eckerd Community Hillsborough	2403	99.8%	96.8%	92.2%	55.3%	81.4%
Sarasota Y/Safe Children Coalition	1066	100.0%	94.3%	68.6%	99.0%	87.3%
ChildNet-Broward	1988	99.7%	96.0%	89.7%	94.2%	93.3%
ChildNet-Palm Beach	1042	98.6%	92.2%	85.3%	88.6%	88.7%
Devereux CBC	690	100.0%	96.1%	92.3%	98.0%	95.4%
Our Kids of Miami-Dade/Monroe, Inc	1884	99.9%	96.8%	94.4%	95.3%	95.5%
Statewide	23488	99.8%	96.1%	91.0%	88.9%	92.0%
HFC Rank in Category			6th	13th	2nd	5th



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 4/02/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	5	5		11
DEV	3	6	5	1	15
OHU		1			1
Total	4	12	10	4	27

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 04/01/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	7	8
DEV		10	10	20
OHU			2	2
CPI			6	6
NTF			2	2
Total	0	11	27	38

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	2/25/2018	3/4/2018	3/11/2018	3/18/2018	3/25/2018	4/1/2018
CHS	7	5	16	15	7	8
DEV	10	9	18	12	22	20
OHU	5	3	4	4	13	2
CPI	6	6	1		5	6
NTF		6	2	1		2
Total	29	43	47	36	47	38

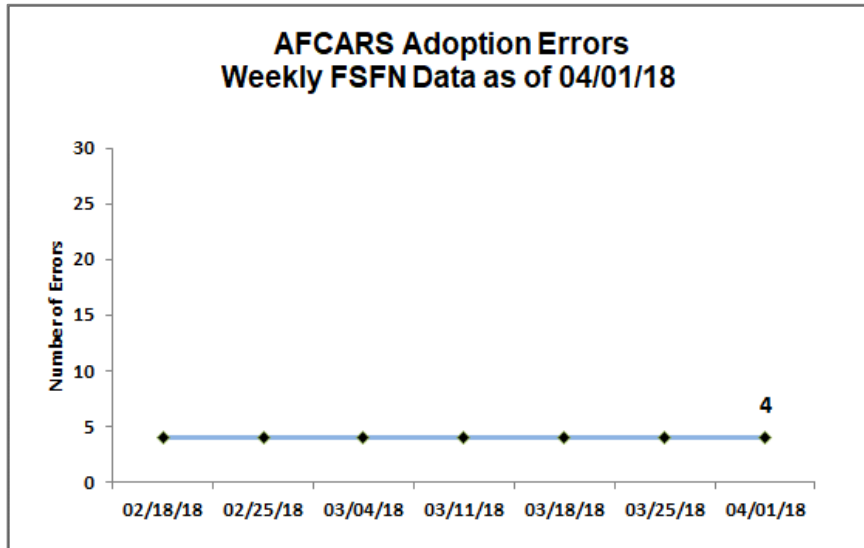
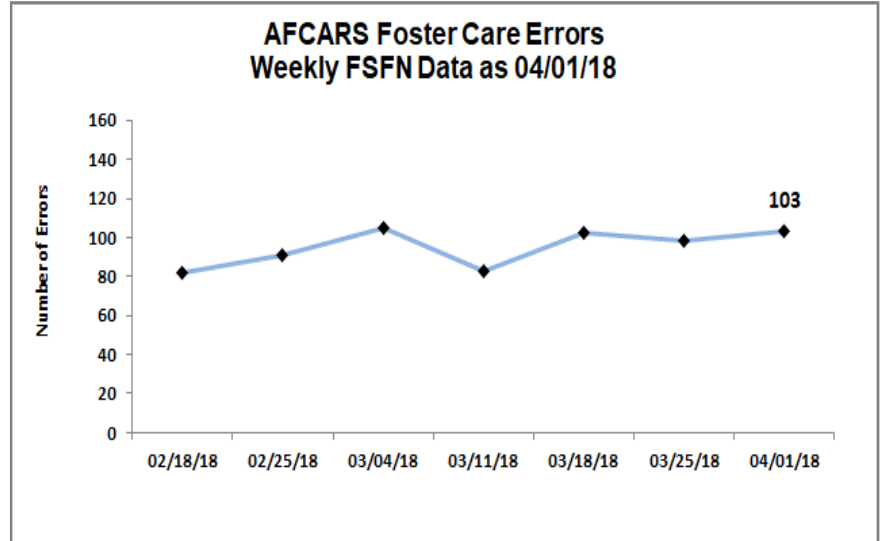


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			15		17	32
DEV			10		17	27
GCJFCS					17	17
OHU			6		17	23
CPI					4	4
Total	0	0	31	0	72	103

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/01/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
Total	0	0	0	0	4	4

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 04/01/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	3	
DEV		3	1	
OHU			3	
HFC TOTAL	0	4	7	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 04/01/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	9	304	313	97.1%
DEV	8	344	352	97.7%
OHU	8	253	261	96.9%
HFC Total	25	901	926	97.3%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 04/01/18				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	32	38	84.2%	84.2%
DEV	56	58	96.6%	100.0% ★
OHU	29	29	100.0%	100.0% ★
HFC TOTAL	117	125	93.6%	94.4%

FY 17-18 Target = **95% and above.**





Pinwheels

IN THE PARK

April 14th 2018
PUBLIX FIELD - LAKELAND
(at Joker Marchant Stadium)
GATES OPEN @ 5PM
GAME @ 6PM

LAKELAND FLYING TIGERS
vs. CHARLOTTE STONECRABS
*Join us for fun family
activities all evening!*

FREE DOOR PRIZES
BOUNCE HOUSES • KIDS GAMES
PHOTO BOOTH • PINWHEEL PARADE *and more!*

Tickets

Adv. Tickets: \$7; At the Gate: \$10

Purchase tickets online at:
www.lakelandflyingtigers.com or at the gate.



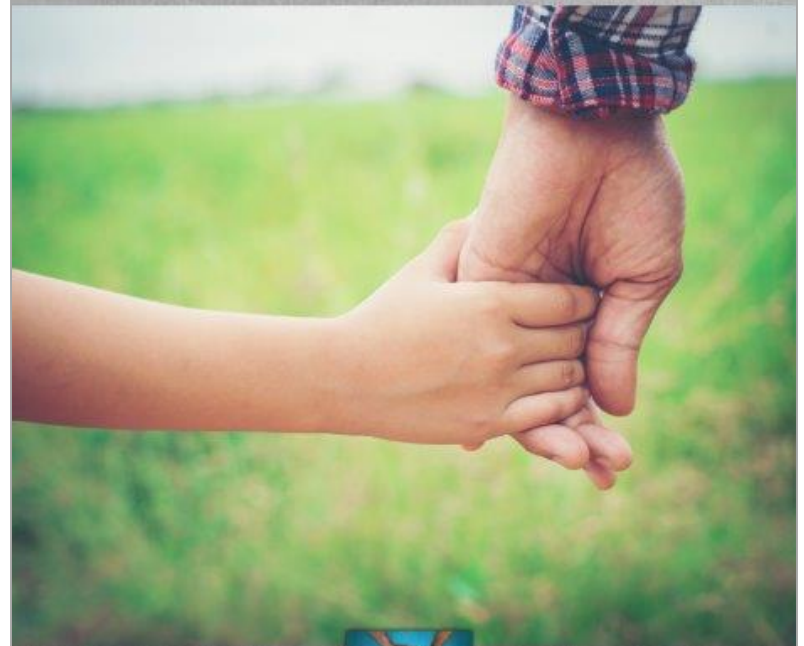
Catch the Lakeland
Flying Tigers
wearing their
"Pinwheel" jerseys!

Join the *Lakeland Flying Tigers* & *Heartland for Children* in recognizing April as
CHILD ABUSE PREVENTION MONTH



Publix Field at Joker Marchant Stadium
2301 Lakeland Hills Blvd Lakeland, FL 33805
heartlandforchildren.org/pinwheels

98% OF HARDEE,
HIGHLANDS, & POLK
COUNTY PARENTS WANT
TO BE A STABLE AND
POSITIVE INFLUENCE IN
THEIR CHILD'S LIFE



DATA COLLECTED THROUGH THE COMMUNITY NORMS SURVEY
FOR MORE INFORMATION, VISIT: WWW.ACOMMUNITYTHATCARES.ORG



“Transformational leaders approach problems with questions rather than answers.”

Seeds of Fire, Roots of Hope by Dr. Jeffery W. Linkenbach



RESOURCE NEWS FLASH... April 4, 2018

Prevention Awareness Month Activities

Pinwheels in the Park – Publix Field at Joker Marchant Stadium (2301 Lakeland Hills Blvd., Lakeland) on April 14th at 6:00pm – gates open at 5:00pm. In addition to the baseball game, there will also be a Family Fun Fair! The fair will include a bounce house, photo booth, kids' games, Pinwheel Parade and much more!

World of Reading Festival - The free event, hosted by Junior League of Greater Lakeland, will be held on April 21st from 9:00am-1:00pm at Barnett Family Park (730 E. Orange St., Lakeland). Kids will receive a free scholastic book! In addition to live performance readings, there will be a rock wall, bounce house, face painting, and more to excite a child's imagination!

For more information on Prevention Awareness Month and the "Pinwheels for Prevention" campaign, go to www.heartlandforchildren.org.

Teen Resources

Teen Dating Violence Awareness - Dating abuse is a public health issue that affects people from all ages, backgrounds, and identities. However, among people who experience sexual violence, physical violence, and/or stalking, most experienced that violence for the first time before the age of 25 (CDC). It is vitally important that we specifically speak to and understand the statistics involved with abuse in young people's relationships. Some resources include: Dating Abuse Statistics,

https://www.breakthecycle.org/sites/default/files/Dating%20Statistics%20Fact%20Sheet_National_update%2012.4.2017.pdf;

Understanding Teen Dating Violence, <http://www.centerforchildwelfare.org/kb/DomViolence/teen-dating-violence-factsheet-a.pdf>, and Love is not Abuse Coalition

<https://www.breakthecycle.org/loveisnotabuse>.

Community Events

3rd Annual Autism Awareness Family Fun Day – This free event will be held on April 7th from 11:00am-3:00pm at Epic Church (1115 E. Memorial Blvd., Lakeland). Come out and enjoy a family day of fun with a bounce house, face painting, entertainment, food vendors, shopping and more!

38th Annual Children's Fest – The event will be held on April 7th from 10:00am-3:00pm at Munn Park (201 E. Main St., Lakeland) and Explorations V Children's Museum. This year's Children's Fest will feature the Grand Opening of the new *Tot Spot*, appearances by Elmo, hands-on activities and games, and all day entertainment!

Celebrate Kid's Day! – For all children in Out-of-Home care and the families that care for them, this event will be held on April 21st from 11:00am-3:00pm at Florida Baptist Children's Home (1015 Sikes Blvd., Lakeland). There will be food, music, bounce houses, a mechanical bull, face painting, and kids games. Come and enjoy a free day of fun, food, and excitement!!

YMCA Healthy Kids Day - Come celebrate Healthy Kids Day with fun activities and demonstrations! This year's event will be held on April 21st primarily from 9:00-11:00am. Contact the Y in your area for the exact times and additional details.

Jellybean Jubilee 2018 – The event, for children 10 years old and younger, will be held on April 24th from 4:00-8:00pm at Simpson Park Community Center (1725 Martin Luther King, Jr. Blvd., Lakeland). Activities will include an Eggstra Special Egg Hunt, Story Time, Jellybean Guessing, and Arts & Crafts!

Annual Kids Fishing Derby - The event will be held April 28th from 7:00am-12:00pm at Simmers-Young Park (339 American Spirit Rd., Winter Haven). This free event, for ages 4-15, includes a free hot dog and drink. Space is limited to the first 300 children so be sure to arrive no later than 7:00am. For more information, call 863-534-6911 or go to parksandrec.polk-county.net.

Safety Resources

Safe Kids Day - The campaign, Safe Kids Day, has a local even scheduled for April 21st at Lakeside Village (1479 Town Center Dr. Lakeland). Access or create your own "My High 5" safety checklist for your children. Go to www.safekidsday.com for more info and details.

Health Resources

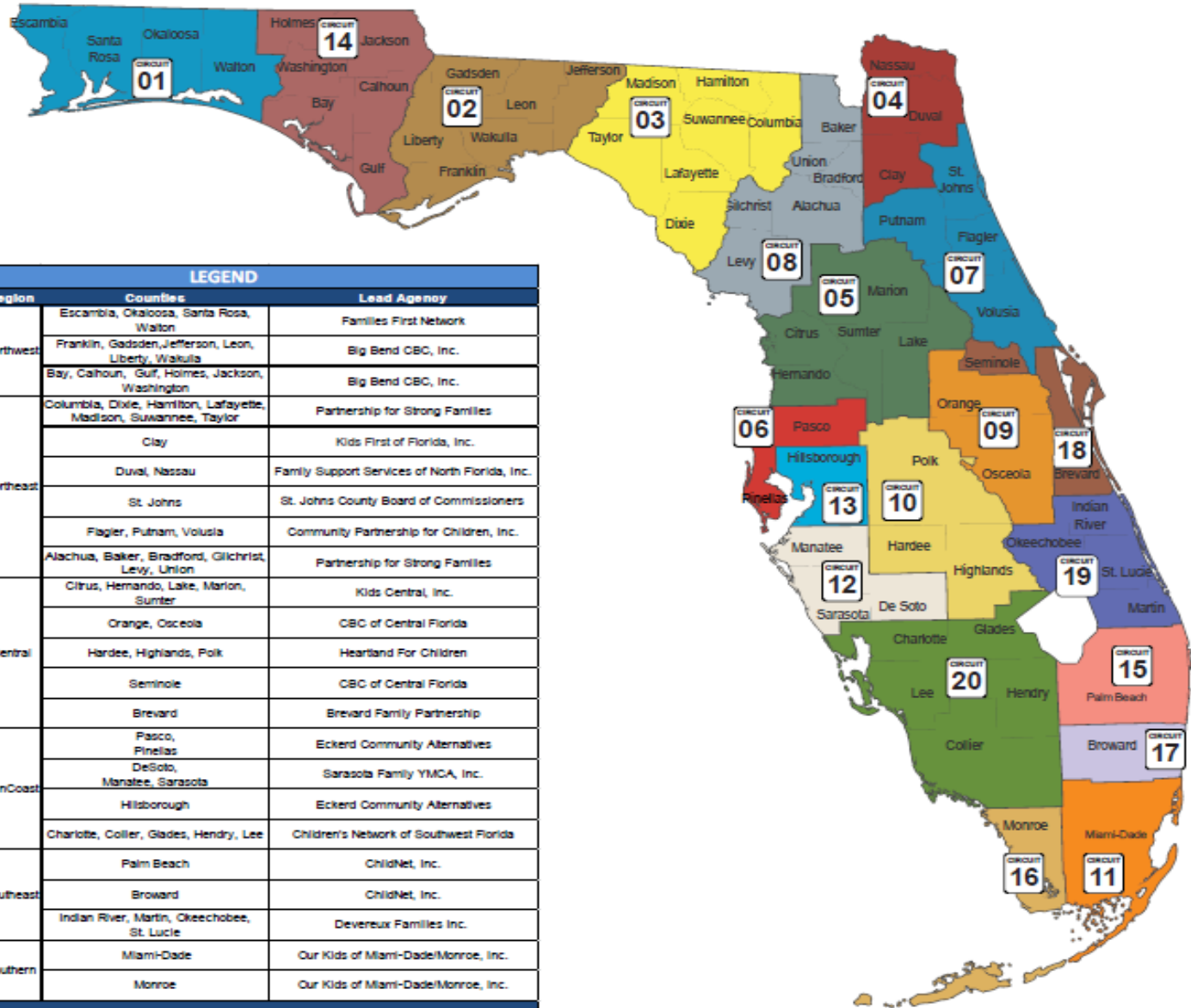
Caring for Your Newborn – This three hour class, offered by Watson Clinic, is taught by a licensed Registered Nurse (RN). The class teaches expectant parents (at least 28 weeks pregnant) basic newborn care including basics of Infant CPR and Baby Well-care. The next class is scheduled April 14th from 9:00am-12:00pm in the Main Clinic's Library (1600 Lakeland Hills Blvd., Lakeland). To register, call 863-393-9475. The cost is \$20 per couple and you must be a Watson Clinic patient to participate.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7	Central	St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5	SunCoast	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18	Southwest	Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	Southeast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southern	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.