

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, March 15, 2017 at 10 a.m.

Data for Week Ended
Sunday, March 12, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
Heartland For Children	11.35	98.5%	93.8%	99.9%	42.0%	53.7%	84.9%	3.43	98.7%	95.7%	83.3%	61.3%
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
Statewide	11.07	96.8%	94.7%	99.8%	42.8%	55.3%	88.7%	4.35	97.0%	92.8%	87.1%	64.3%
Red Zone:	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

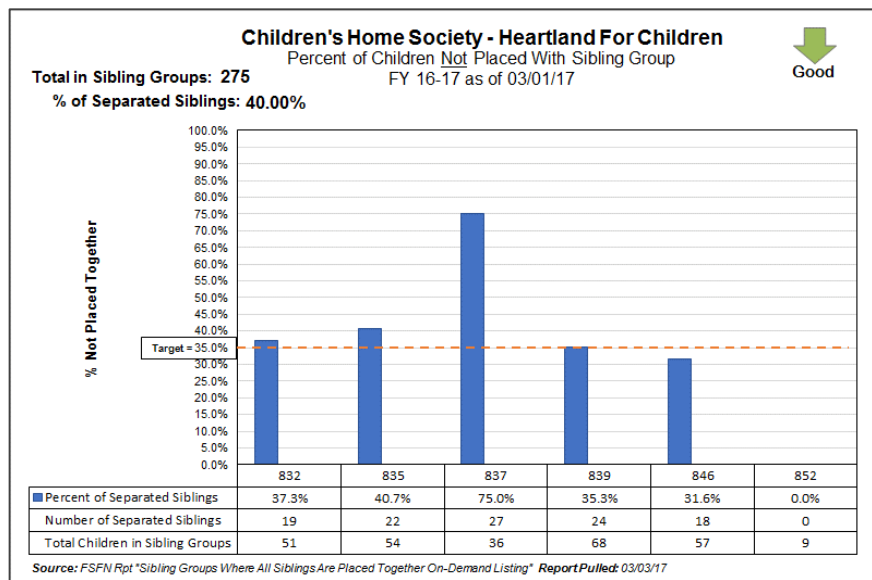
Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 02/28/17

FY 16-17 Target: 35.0%

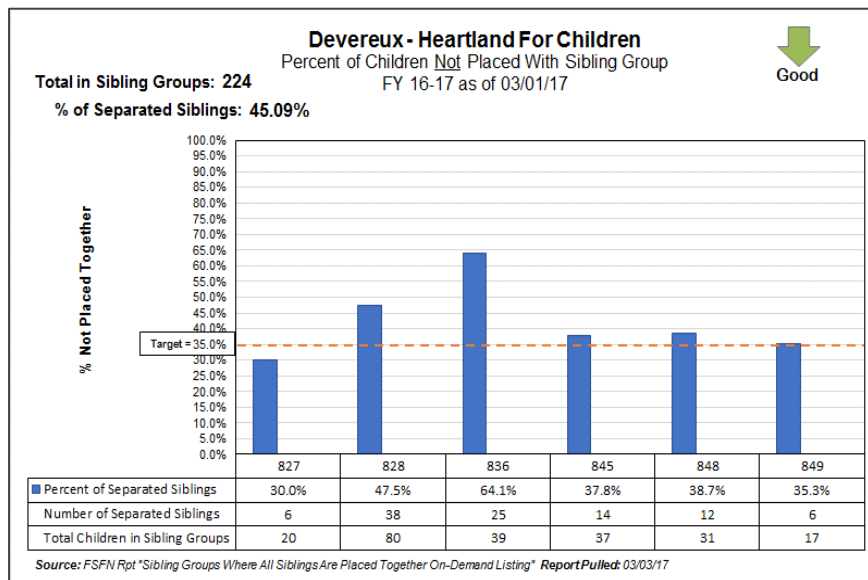
Children in Sibling Groups: 843

Percent of Separated Siblings: 40.69%

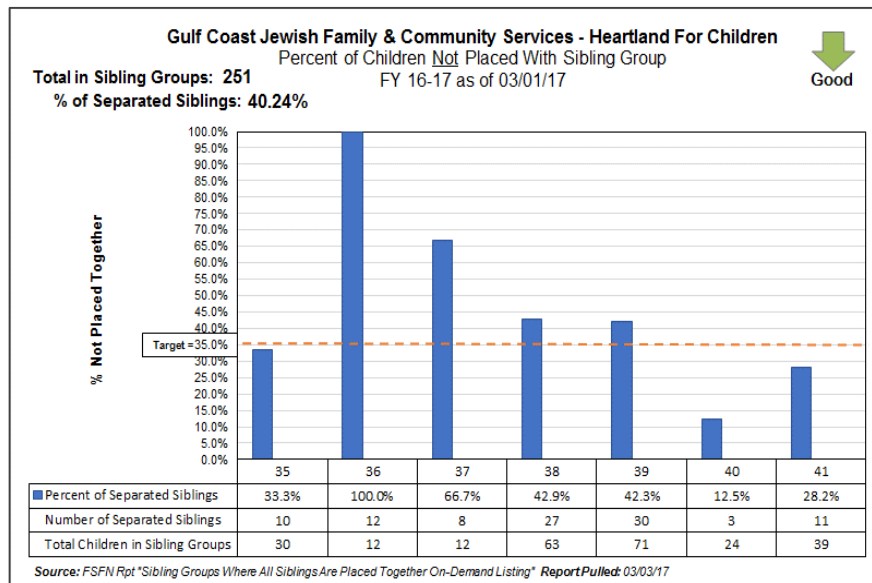
Total Separated Siblings: 343



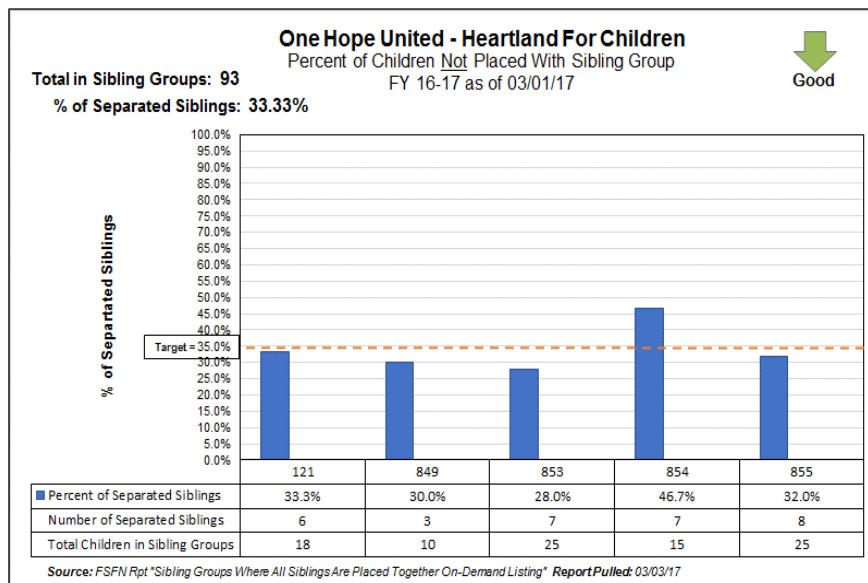
Good



Good



Good



Good

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days			
Supervision between 03/01/17 - 03/31/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	11	5886 / 5904	99.70%
DEV	7	5538 / 5555	99.69%
GCJFCS	7	4831 / 4838	99.86%
OHU	3	4980 / 4985	99.90%
Total	28	21235 / 21282	99.78%

**Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 03/12/17*

# of Children Not Seen, Month of March 2017	
# Not Seen	Agency
268	CHS
229	DEV
207	GCJFCS
191	OHU
23	CPI
918	Grand Total

Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 3/12/17

# of Children Not Seen, Month of Feb 2017	
# Not Seen	Agency
3	CHS
0	DEV
5	GCJFCS
0	OHU
0	CPI
8	Grand Total

Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 3/09/17

Senate Bill 1666	
Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 19
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 19
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

Scorecard Measures 5 & 6 - Children Achieving Permanency

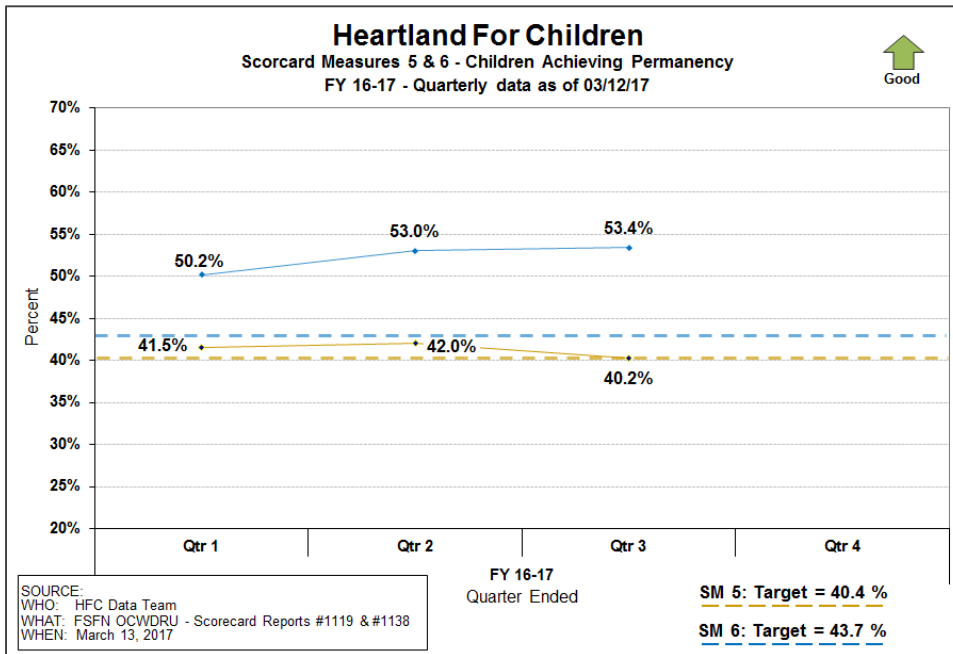
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 03/12/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	74	35.1%
DEV	21	59	35.6%
GCJFCS	24	55	43.6%
OHU	13	21	61.9%
Total	84	209	40.2%

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 03/12/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	51	98	52.0%
DEV	14	49	28.6%
GCJFCS	56	82	68.3%
OHU	28	50	56.0%
HFC	149	279	53.4%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

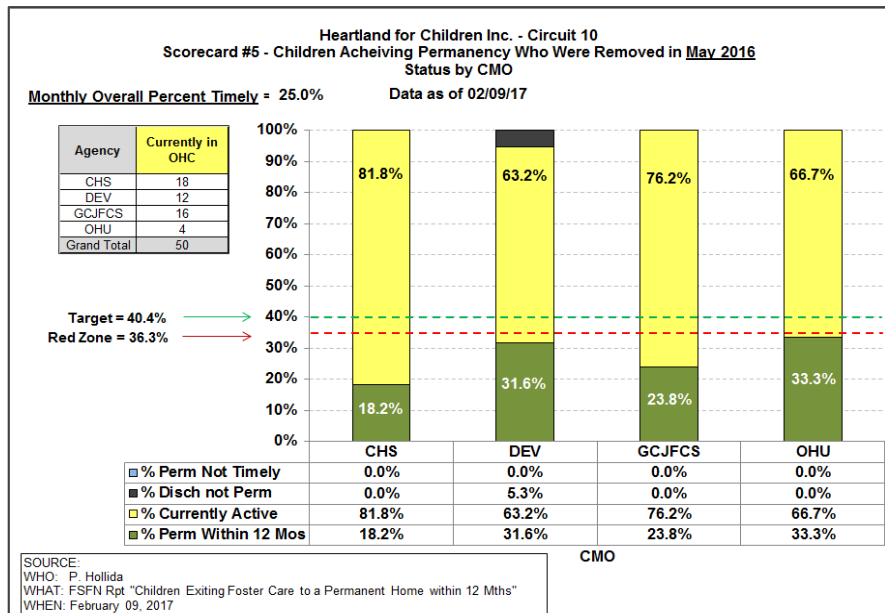
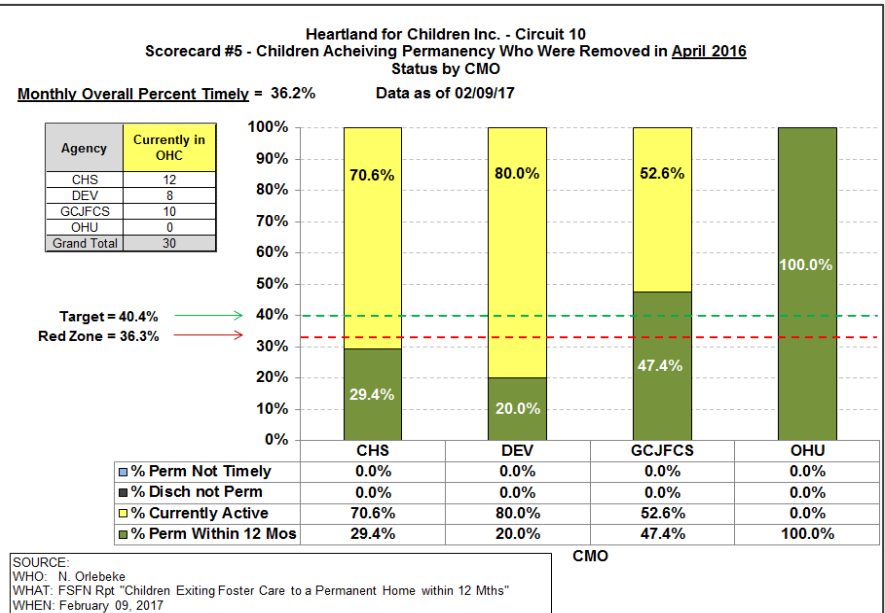
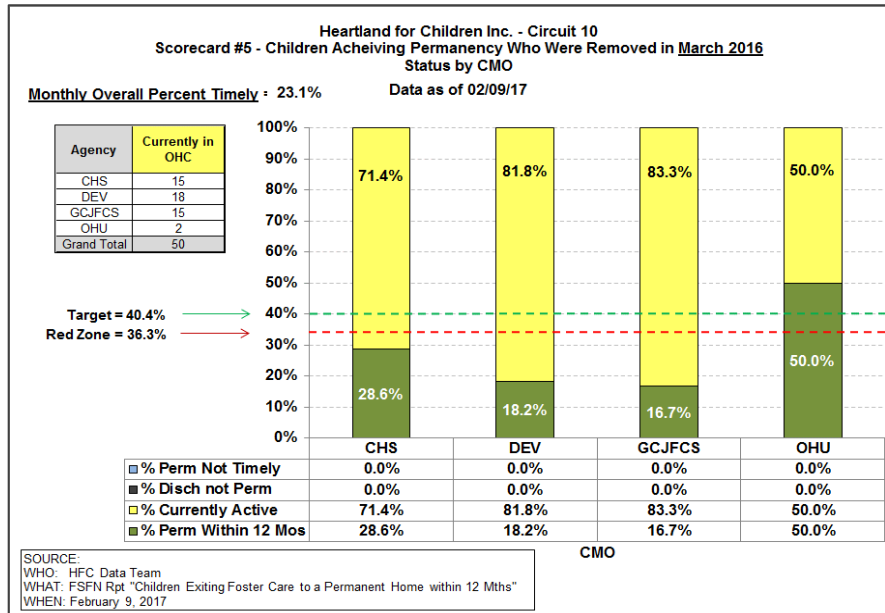
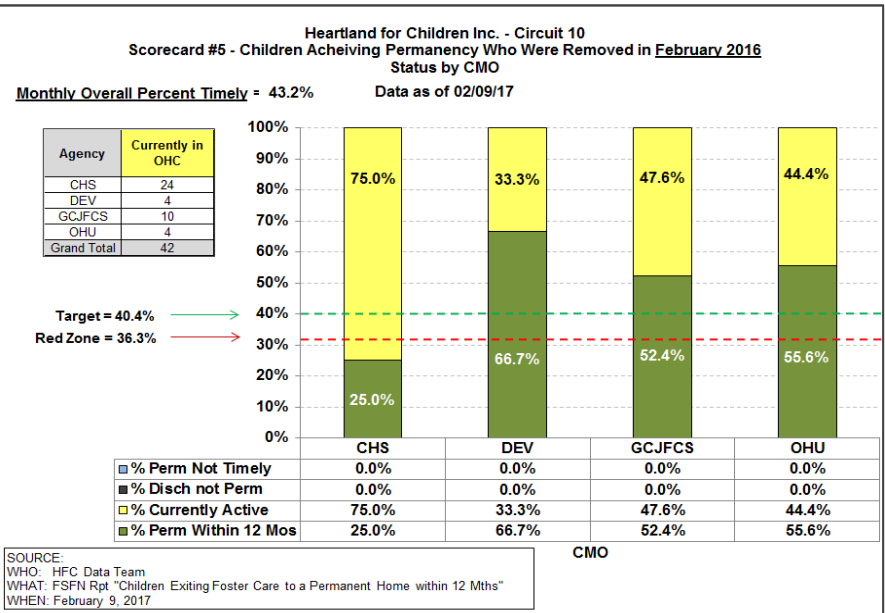


Reunifications Entered into FSN: Week of 03/06/17 thru 03/12/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	2	3	5	3	3
DEV	0	2	2	0	0
GCJFCS	0	1	1	0	0
OHU	0	0	0	0	0
Total	2	6	8	3	3

Soft Data Collection Tool
Dec to Mar 2017 – 79.5% Completed

Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Feb 2016 – May 2016



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
March Removals as of 03/12/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	1	0	0	0	1
DEV	0	0	0	0	0
GCJFCS	0	0	1	0	1
OHU	0	0	0	3	3
Total	1	0	1	3	5

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 03/06/17 - 03/12/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
3/1/2017	142854-OHU-HIGHLANDS	4/15/2009	6/2/2010	14	80	> 5 yrs	N	-
3/1/2017	142854-OHU-HIGHLANDS	4/8/2009	6/2/2010	14	80	> 5 yrs	N	-
2/20/2017	142854-OHU-HIGHLANDS	9/29/2010	3/29/2011	6	70	> 5 yrs	N	-
3/6/2017	141846-CHSFL	3/11/2016	6/10/2016	3	8	< 1 yr	Y	69%

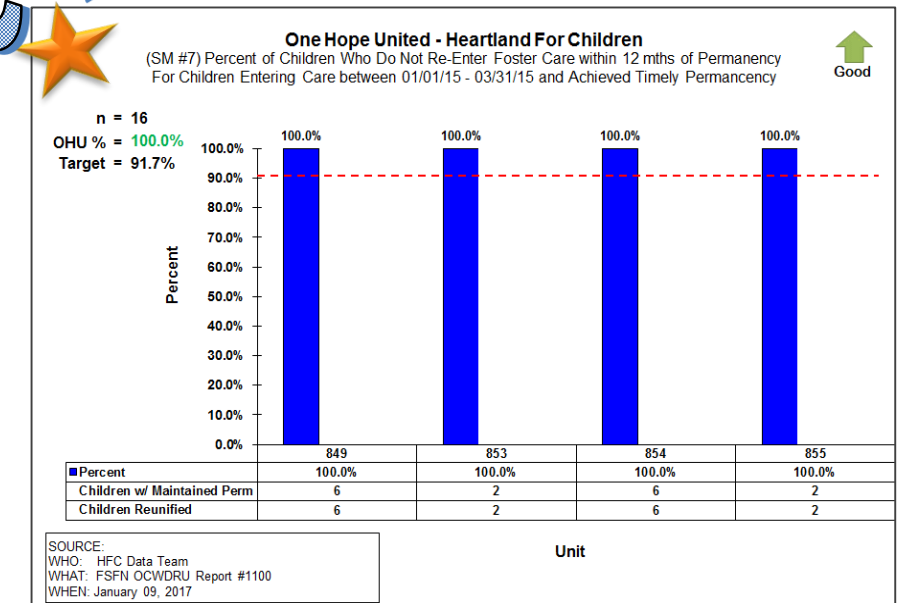
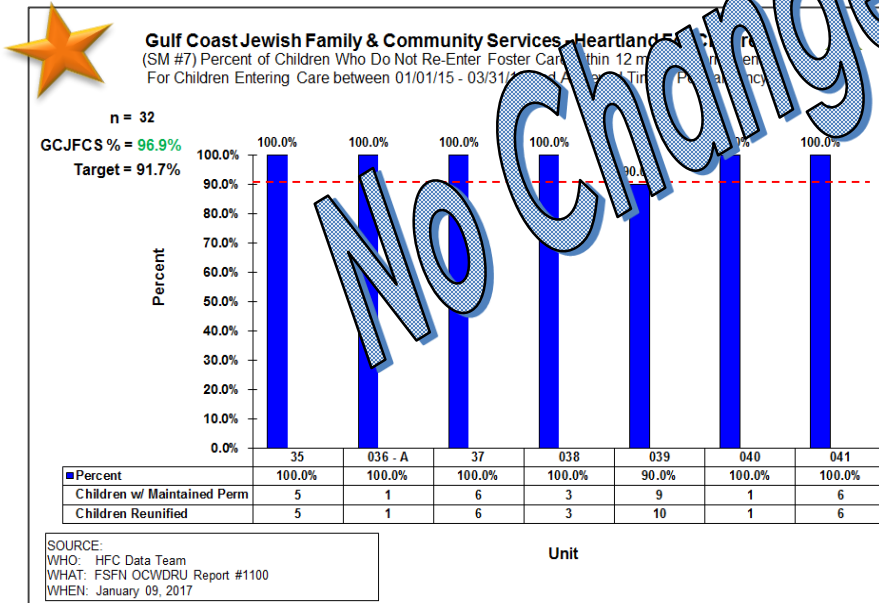
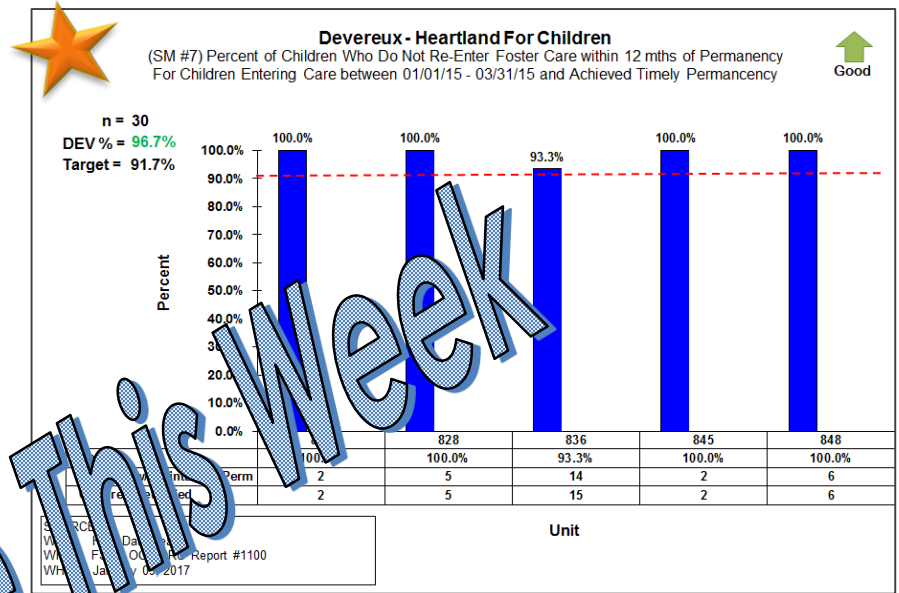
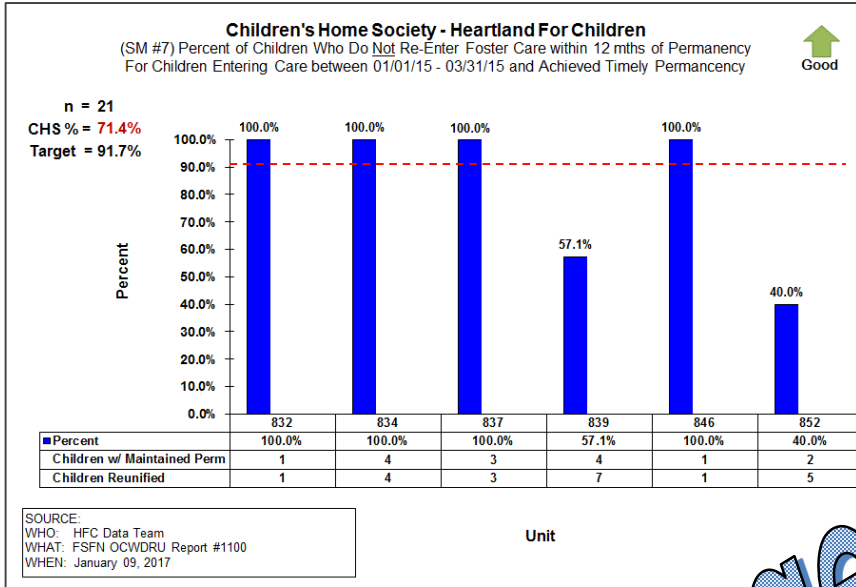
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 03/13/17

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3rd Qtr. Performance: **91.9%**

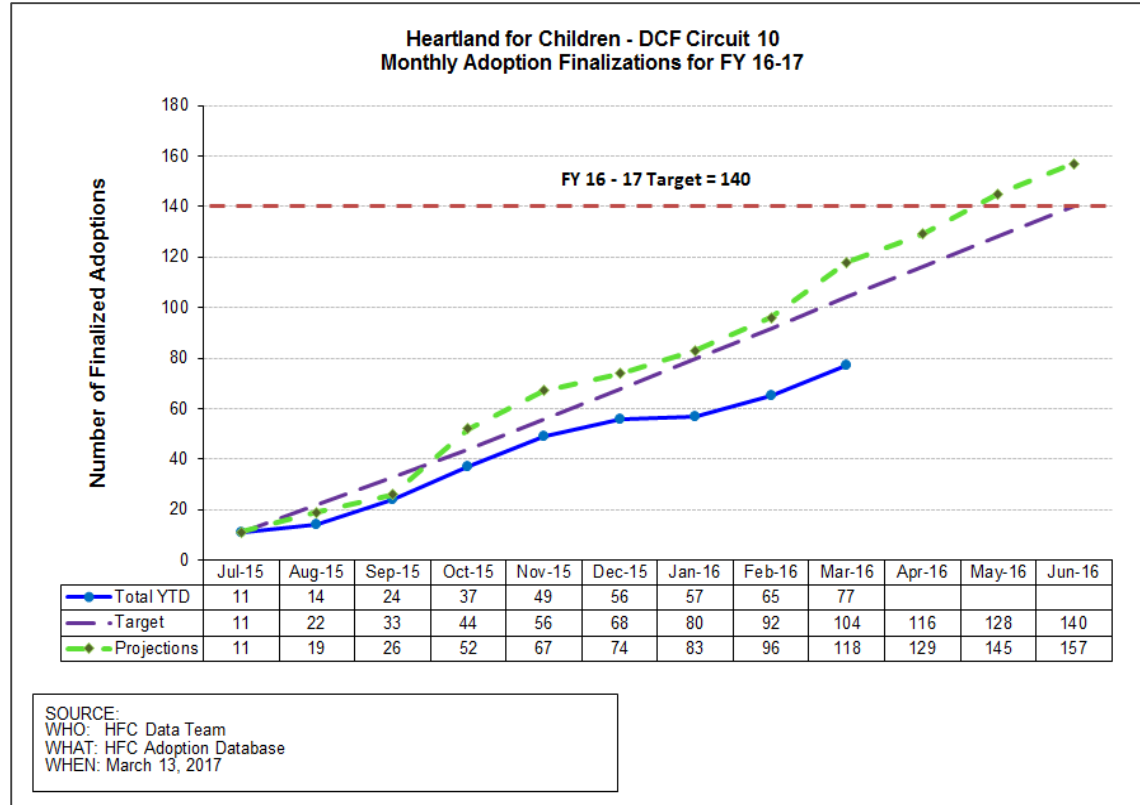
Children who Maintained Permanency: **91**

Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



FY 16-17 Upcoming Finalization Dates

March 15, 2017
April 05, 2017

Percent of Adoptions Finalized Within 24 Months of Removal

Target is 36.6%
TPR Database shows: 36.4%

Manually Reported Adoption Data for FY 16-17 through March 13, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
Number of Adoptions Finalized																													
CMO	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total				
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	2	7	2	3	0	9	0	7	0	19	42.1%	44	43.2%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	3	9	7	3	0	3	0	2	0	19	10.5%	32	59.4%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	3	4	0	4	0	3	0	20	50.0%	39	51.3%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	0	0	0	0	0	19	42.1%	25	76.0%	
Total	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	8	22	12	11	0	16	0	12	0	77	36.4%	140	55.0%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

Foster Home Profile



Devereux

Inspiring hope. Empowering lives. For 100 years

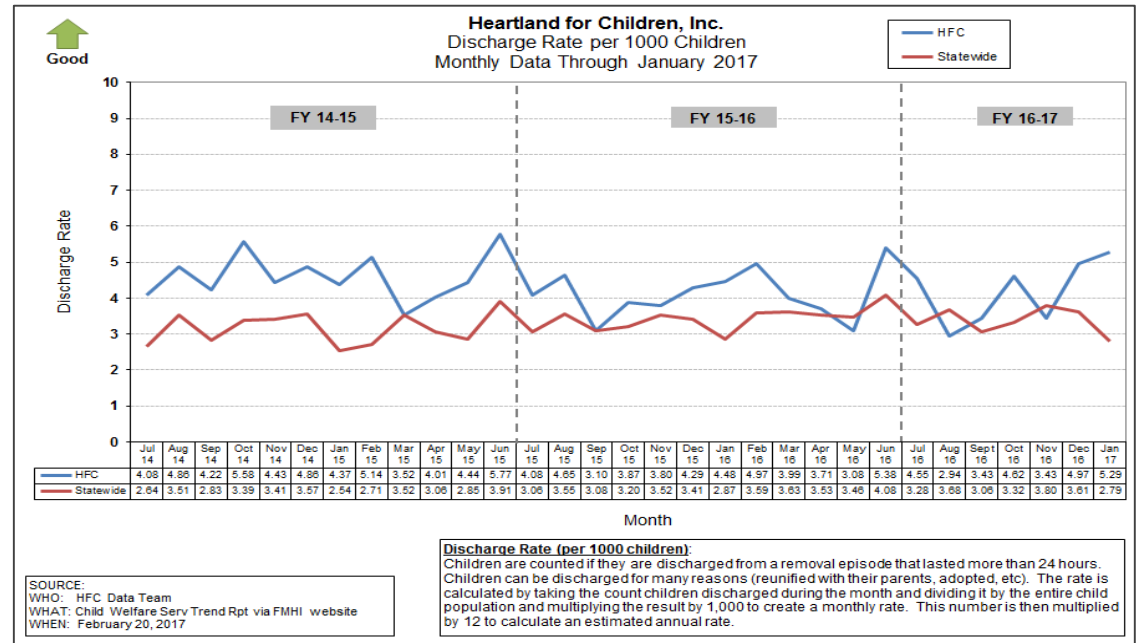
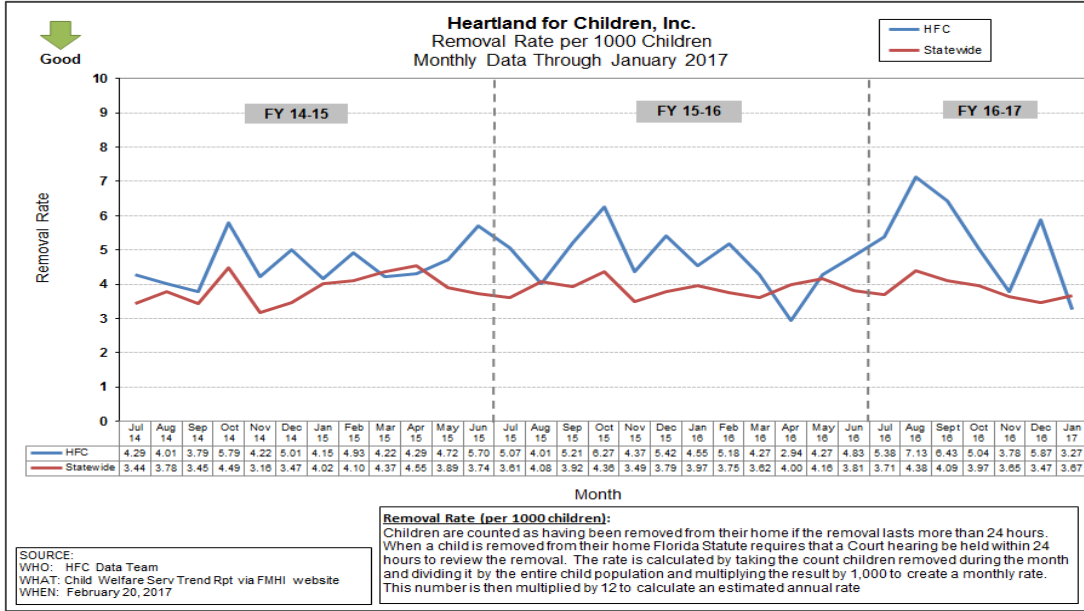


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of January 2017

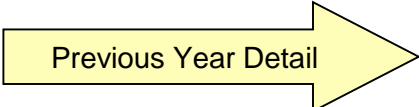


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of March 12, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	48	24	19	23	0	0	0	325
Highlands	1	3	4	10	2	5	3	2	1	0	0	0	31
Hardee	3	2	1	1	1	3	1	1	1	0	0	0	14
Total	39	52	61	55	32	56	28	22	25	0	0	0	370
# Children Removed													
Polk	64	93	93	73	50	86	39	44	47	0	0	0	589
Highlands	4	10	7	9	4	9	5	4	1	0	0	0	53
Hardee	7	5	1	2	2	5	2	1	2	0	0	0	27
Total	75	108	101	84	56	100	46	49	50	0	0	0	669
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	66	25	31	29	0	0	0	359
Highlands	4	2	5	5	0	3	4	4	1	0	0	0	28
Hardee	1	3	0	2	2	5	2	0	0	0	0	0	15
Total	41	64	56	48	23	74	31	35	30	0	0	0	402
# Children Placed with Non Relative													
Polk	5	13	19	13	13	9	3	5	10	0	0	0	90
Highlands	0	0	2	0	4	1	1	0	0	0	0	0	8
Hardee	5	0	1	0	0	0	0	1	2	0	0	0	9
Total	10	13	22	13	17	10	4	6	12	0	0	0	107
# Children Placed in Foster Care													
Polk	23	21	23	19	16	11	11	8	8	0	0	0	140
Highlands	0	8	0	4	0	5	0	0	0	0	0	0	17
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	8	8	0	0	0	160

Shelter Count for the Week of March 06 - March 12, 2017			
	Polk	Highlands	Hardee
Shelters	13	1	0
Children Removed	26	1	0
Placed in Foster Care	2	0	0
Placed w/ a Relative	18	1	0
Placed w/a Non-Rel	6	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 03/12/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	16.0%
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
# Of Shelter Hearings																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
# Children Removed																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
Total Children Denied Shelter																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
# Children Placed with Relative																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
# Children Placed with Non Relative																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	0	3	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
# Children Placed in Foster Care																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

Case Transfer Staffing Data

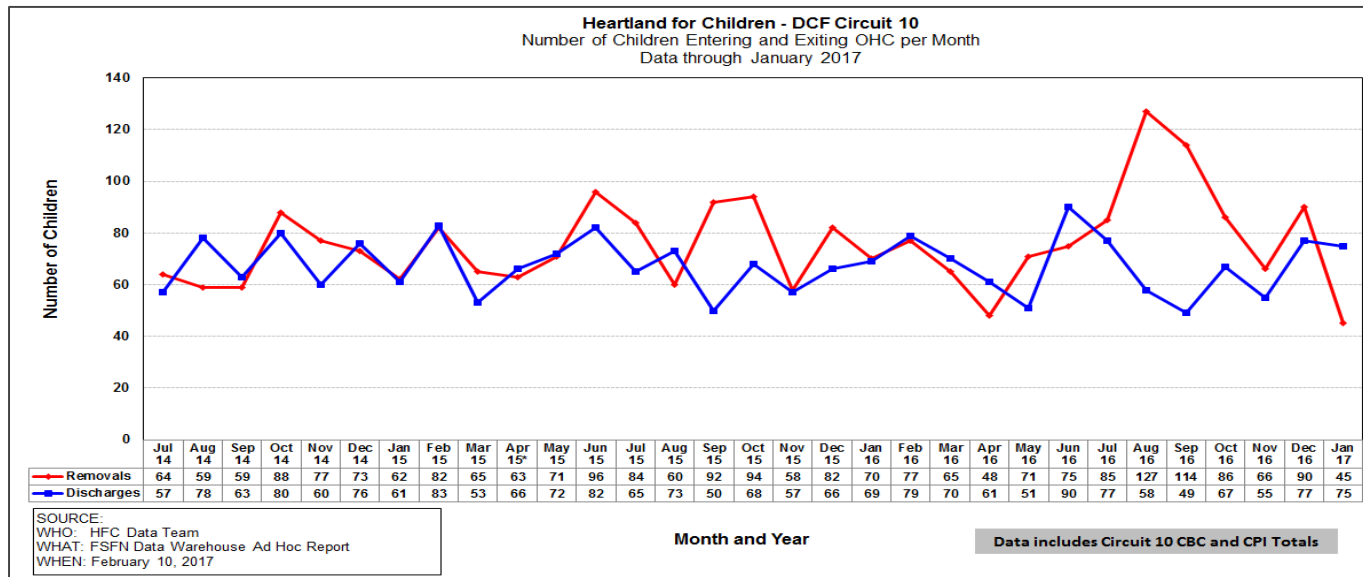
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 03/13/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	23	17	0	0	0	322	391	259
Devereux	25	75	41	26	42	35	34	21	11	0	0	0	310	403	251
GCCC	31	49	49	43	35	34	40	18	5	0	0	0	304	388	253
One Hope	65	65	36	38	58	37	43	41	17	0	0	0	400	358	460
Total	158	238	161	161	175	130	160	103	50	0	0	0	1336	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	11	14	0	0	0	188	230	176
Devereux	6	40	22	19	29	20	19	15	5	0	0	0	175	218	165
GCCC	15	39	24	34	22	23	20	10	1	0	0	0	188	235	175
One Hope	18	14	13	7	10	6	13	6	6	0	0	0	93	71	130
Total	62	117	81	99	82	58	77	42	26	0	0	0	644	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	5	2	3	3	0	0	0	0	18	30	41
Devereux	2	2	0	0	3	0	2	5	0	0	0	0	14	37	23
GCCC	3	0	0	0	3	2	2	0	1	0	0	0	11	11	12
One Hope	0	2	0	1	0	0	8	1	0	0	0	0	12	8	19
Total	6	6	0	3	11	4	15	9	1	0	0	0	55	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	14	11	8	7	1	0	0	0	90	83	13
Devereux	17	22	18	5	8	9	8	1	6	0	0	0	94	82	16
GCCC	12	10	23	8	9	7	18	7	2	0	0	0	96	89	44
One Hope	14	7	8	6	10	0	0	10	0	0	0	0	55	52	23
Total	56	54	58	31	41	27	34	25	9	0	0	0	335	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	24	11	0	0	0	234	217	277
Total	30	44	16	24	38	29	22	24	11	0	0	0	238	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	2	2	0	0	0	15	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0	0	4	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	3	2	0	0	0	38	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





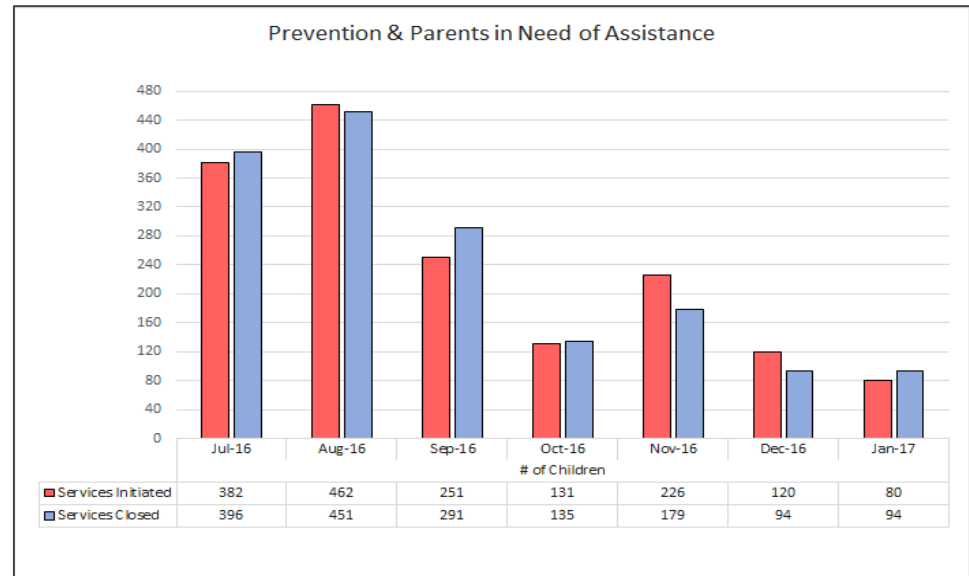
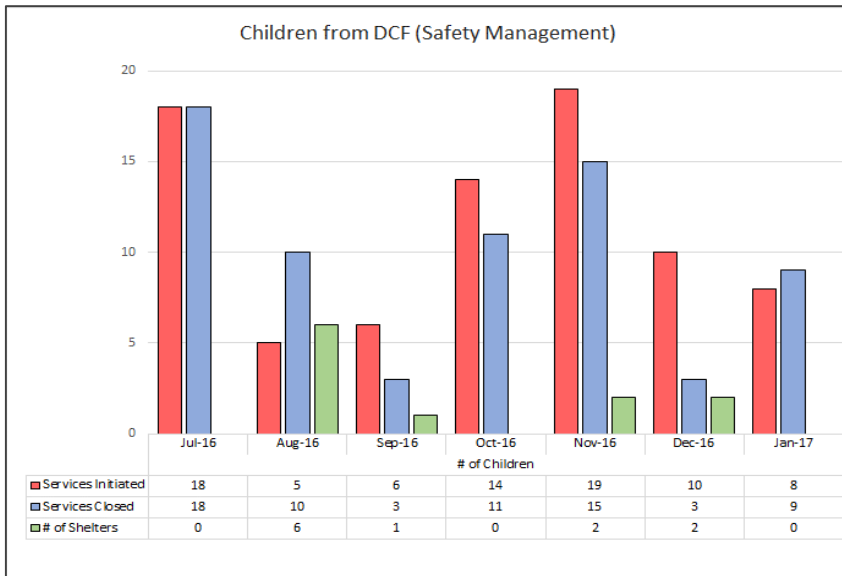
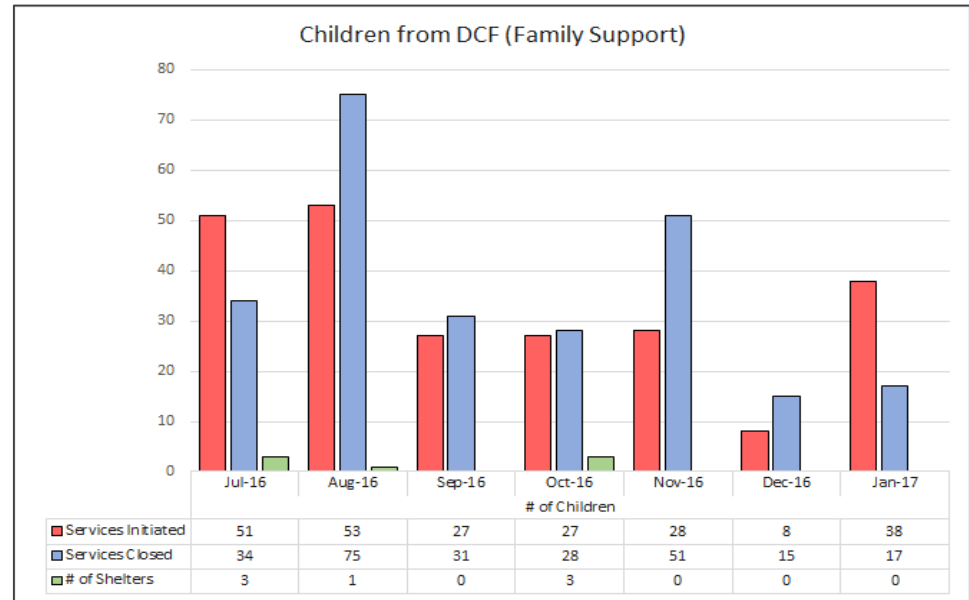
Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers

Weekly Data 03/06/17 through 03/12/17

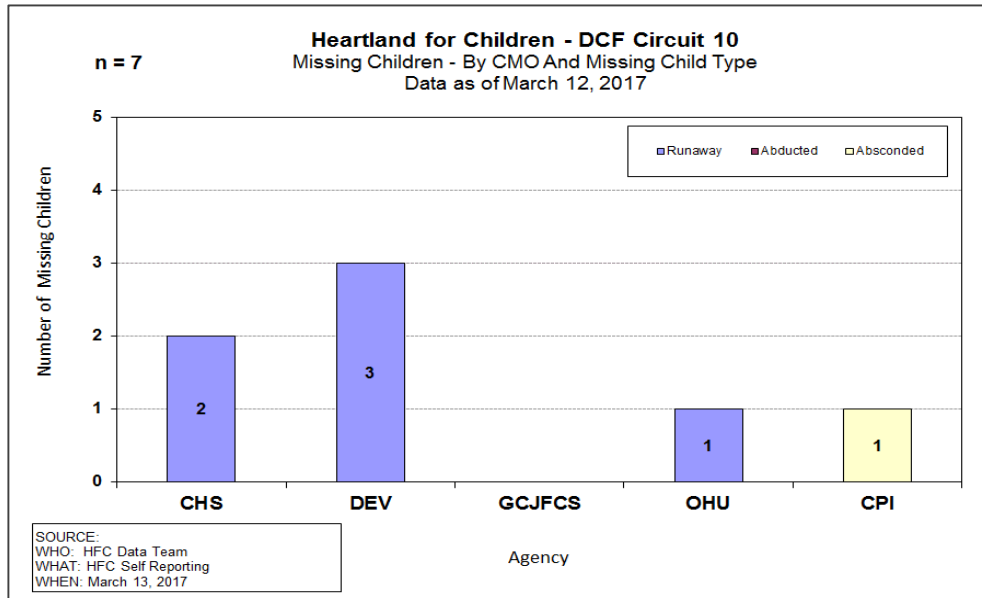
Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	2	4	1	1	1	0
CPI- Family Support Services	34	78	7	1	3	2
Specialized - Family Support Services	22	36	3	4	4	0
Prevention - Community Referral	21	49	3	9		
Special Conditions Report	1	1	0	1		
Nurturing Parent	28	50	0	0		



Fiscal Year to Month Percentage of Children Not Sheltered: **94.2%**

Missing Children

Number of Missing Youth as of Reporting Date



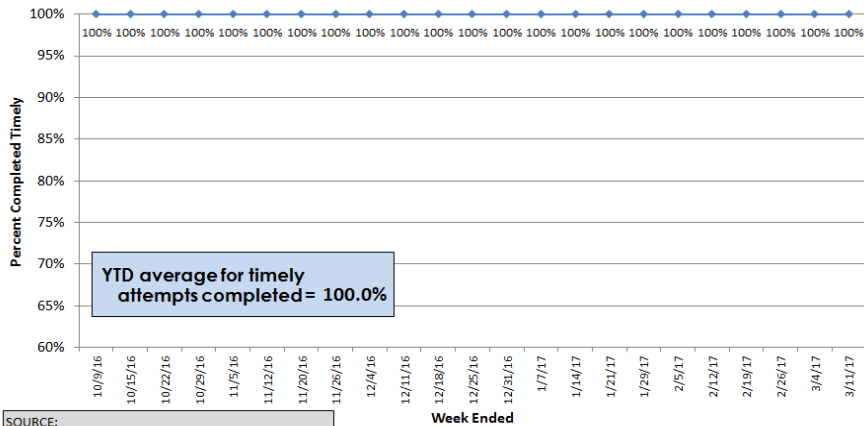
Circuit 10 - Weekly Missing Children Report													
Number of Missing Youth as of Reporting Date													
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1		
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1		
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3		
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1		
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5		
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0		
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1		
M/End May 2016	3	2	1	0	0	0	24	19		100%	0		
M/End June 2016	3	2	1	0	0	0	29	29		97%	1		
M/End July 2016	3	1	1	1	0	0	19	21		95%	1		
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0		
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0		
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2		
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0		
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0		
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0		
M/End Feb 2017	5	1	2	1	1	0	23	19		87%	3		
3/5/2017	6	2	3	0	1	0	4	7	100%	100%	0		
3/12/2017	7	2	3	0	1	1	5	8	100%	100%	0		

Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 03/05/2017 through 03/11/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2	1	3	100%
DEV	3	3	3	100%	3	1	4	100%
GCJFCS	0	0	0	-	0	0	0	-
OHU	1	1	1	100%	1	5	6	100%
PI	1	1	1	100%	1	2	3	100%
Total	7	7	7	100%	7	9	16	100%

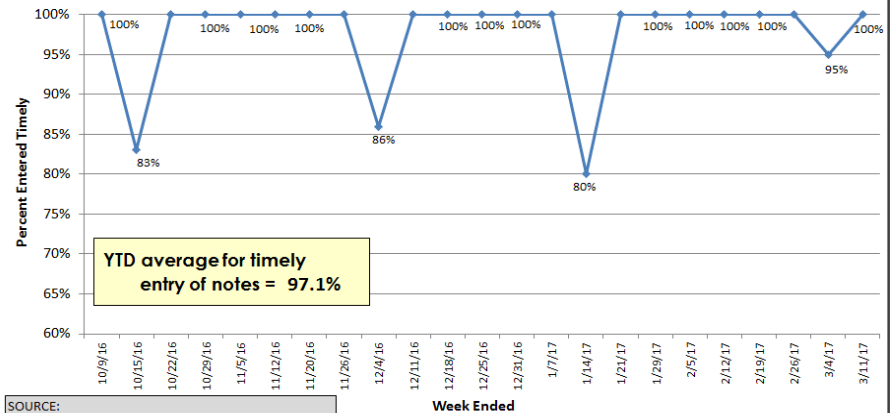
Heartland for Children
Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 16 - 17 - Weekly Data



YTD average for timely attempts completed = 100.0%

SOURCE:
WHO: HFC Data Team
WHAT: HFC Self Reported Data
WHEN: March 13, 2017

Heartland for Children
Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 16 - 17 - Weekly Data

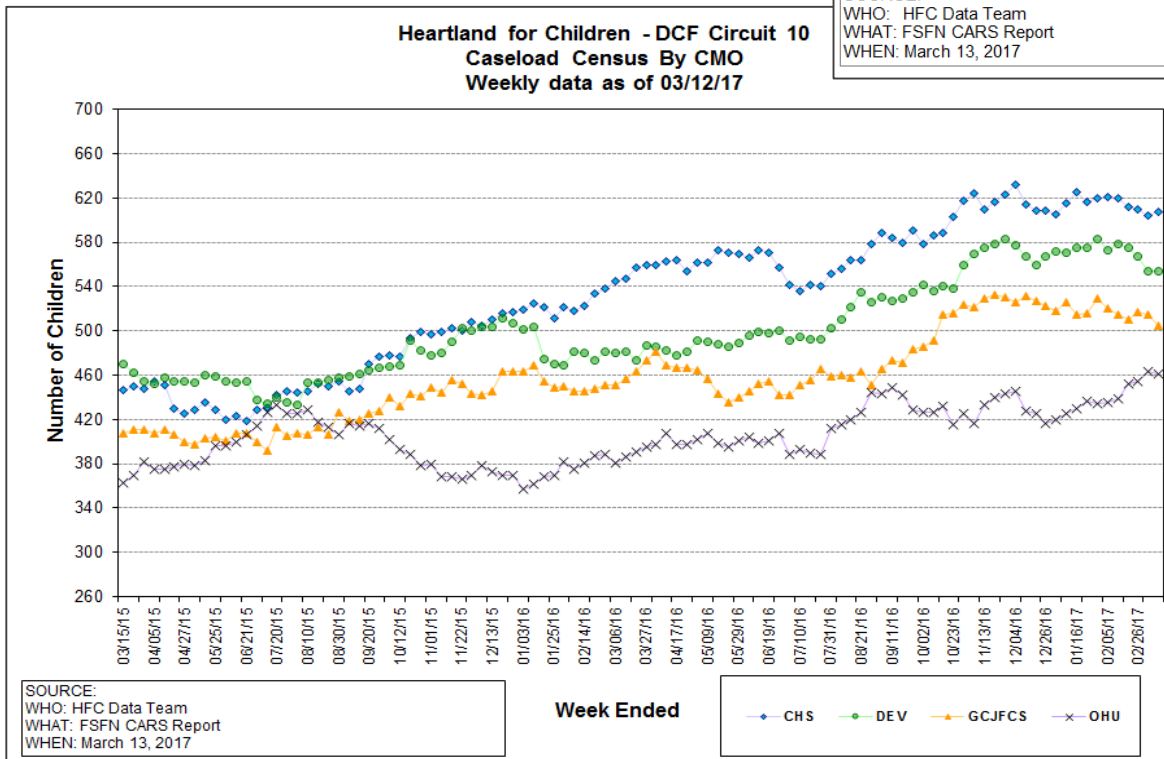
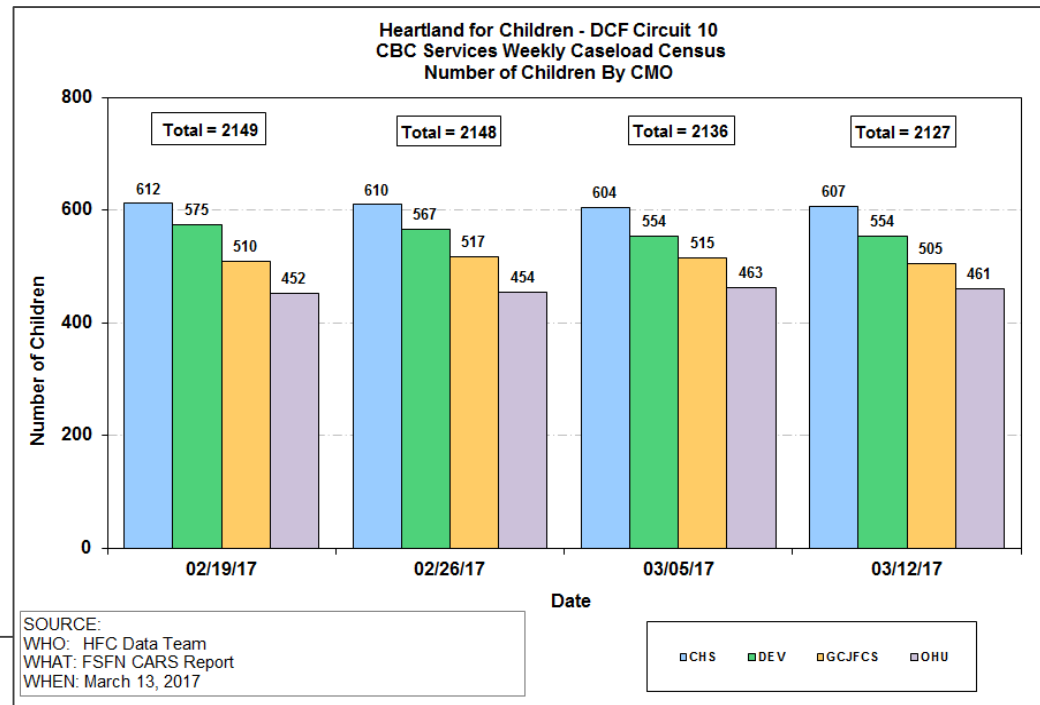


YTD average for timely entry of notes = 97.1%

SOURCE:
WHO: HFC Data Team
WHAT: HFC Self Reported Data
WHEN: March 13, 2017

Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 03/05/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	2	11	4	7	25	24.2
DEV	1	6	6	4	7	24	23.1
GCJFCS	3	1	1	8	7	20	25.8
OHU	0	9	10	2	3	24	19.3
# of Case Managers	5	18	28	18	24	93	23.0

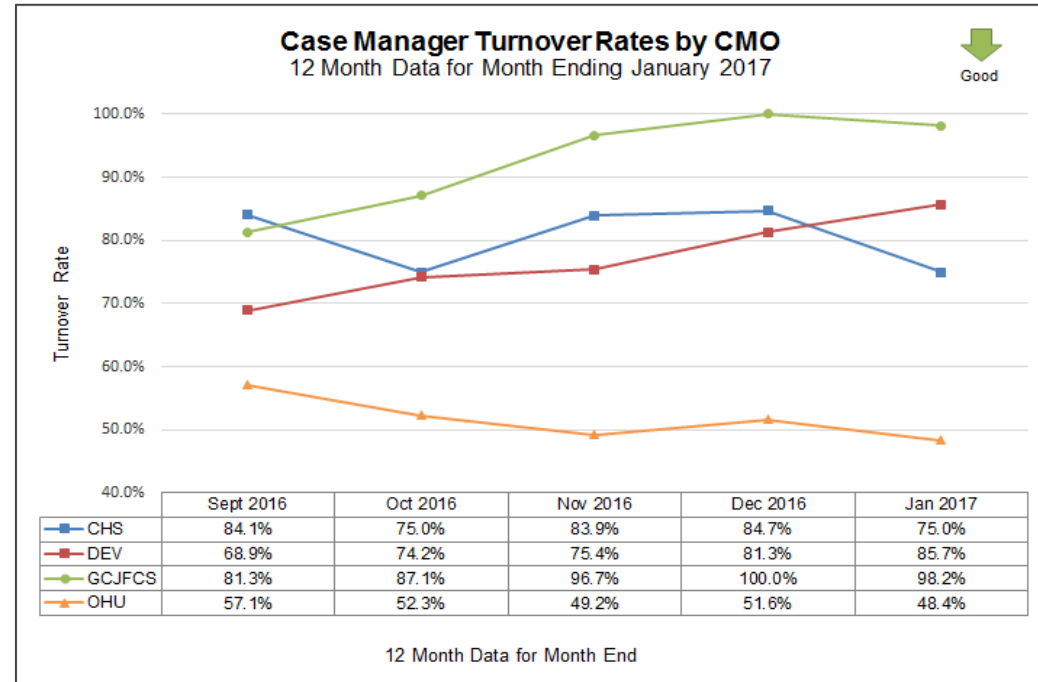
* Data Excludes Supervisor and Resigned CM Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 03/06/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	25	3	12.0%
DEV	24	7	29.2%
GCJFCS	20	4	20.0%
OHU	24	9	37.5%
HFC	93	23	24.7%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended January 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	75.0%	25.0%
DEV	85.7%	37.5%
GCJFCS	98.2%	12.5%
OHU	48.4%	40.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed February 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	251	189	75.3%	152	81	53.3%	64.3% ★
DEV	180	130	72.2%	98	46	46.9%	59.6%
GCC	236	169	71.6%	150	77	51.3%	61.5% ★
OHU	78	61	78.2%	40	22	55.0%	66.6% ★
TOTAL	745	549	73.7%	440	226	51.4%	62.5%

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 03/09/17

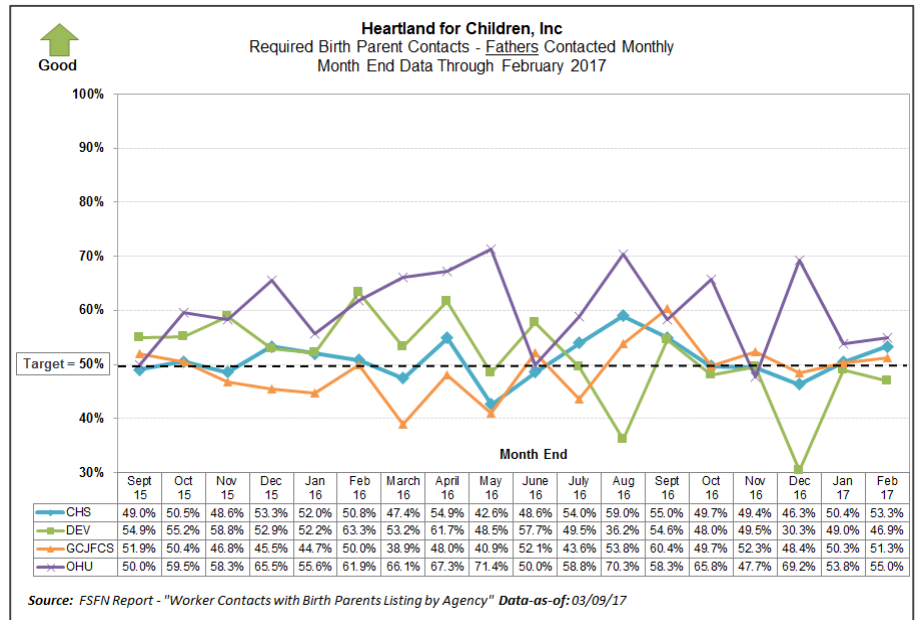
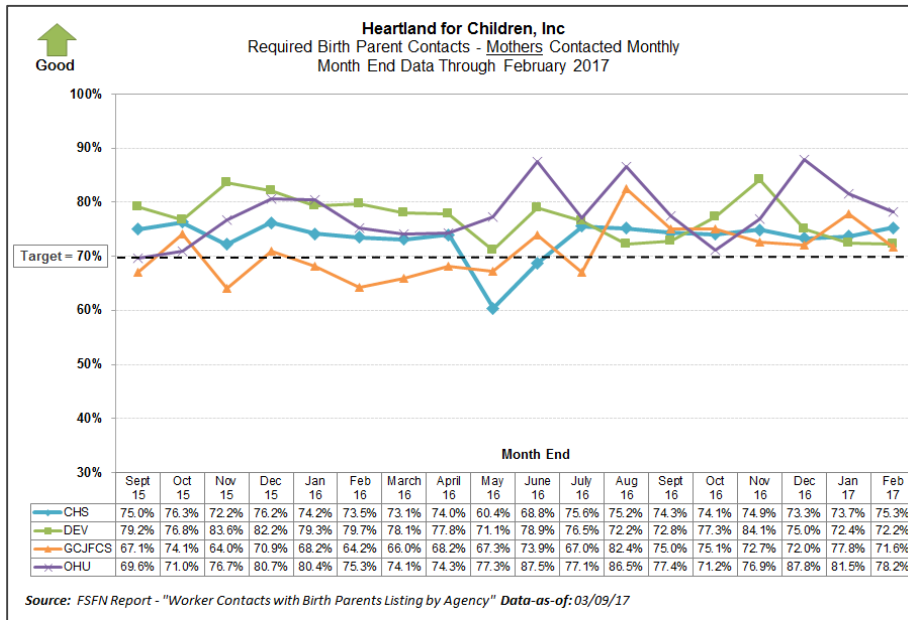
Birth Parent Contacts made in the month of March 2017 by CMO

FSFN Data as of 03/13/17

AGENCY	Mom % Completed	Dad % Completed
CHS	20.23%	12.82%
DEV	27.32%	16.83%
GCJFCS	22.27%	9.09%
OHU	28.57%	30.77%
HFC	23.46%	14.12%

Green = 70% or higher Mom / 50% or higher Dad
 Yellow = 63%-69% Mom / 45%-49% Dad
 Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSN for Children in Out of Home Care

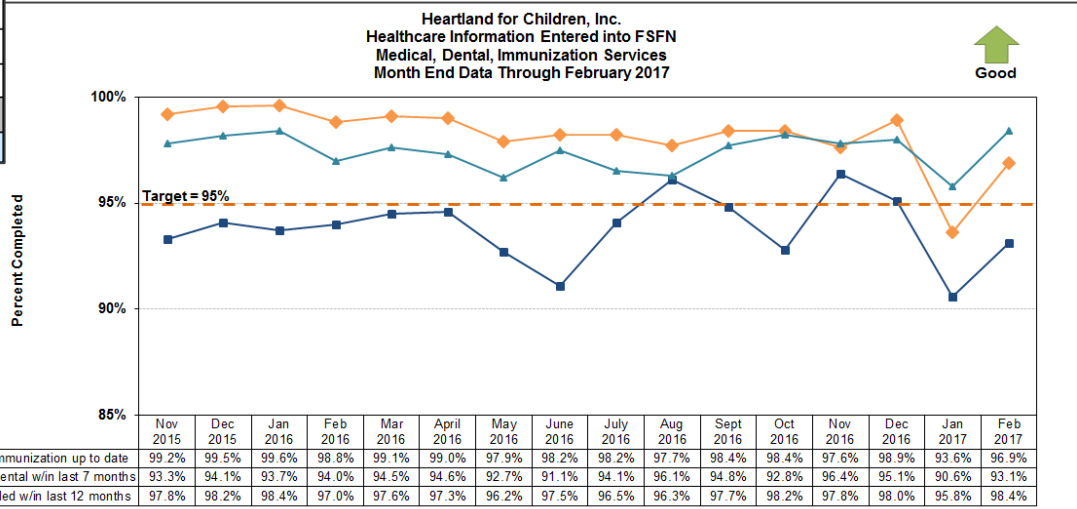
Heartland for Children, Inc. Health Information in FSN for Children in OHC as of 03/12/17						
Agency	# of Children in OHC	% With a Medical Record in FSN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	399	99.7%	98.2%	93.2%	99.5%	97.0%
DEV	326	100.0%	98.8%	93.0%	98.2%	96.7%
GCJFCS	357	100.0%	95.2%	91.2%	99.7%	95.4%
OHU	143	99.3%	95.1%	92.6%	95.8%	94.5%
HFC	1225	99.8%	97.1%	92.5%	98.8%	96.1%

Source: FSN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSN as of 03/12/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	7	18	2
DEV	0	4	13	6
GCJFCS	0	17	22	1
OHU	1	7	7	6
Total	2	35	60	15

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	814	100.0%	99.0%	95.7%	99.8%	98.2%
Families First Network	1383	99.5%	95.8%	85.7%	90.4%	90.6%
Community Partnership for Children	1144	99.6%	90.7%	75.9%	95.3%	87.3%
Family Integrity Program	190	100.0%	91.1%	84.0%	95.8%	90.3%
Family Support Services of North Fla	875	100.0%	98.4%	97.2%	96.7%	97.4%
Kids First of Florida, Inc.	274	99.6%	97.4%	94.9%	99.3%	97.2%
Partnership for Strong Families	899	99.8%	97.3%	94.3%	96.1%	95.9%
Brevard Family Partnership	719	98.9%	97.5%	96.9%	96.1%	96.8%
CBC of Central Florida	1228	100.0%	98.0%	96.2%	99.1%	97.8%
CBC of Central Florida (Seminole)	386	100.0%	95.3%	92.5%	97.1%	95.0%
Heartland for Children	1215	99.9%	98.4%	93.1%	99.2%	96.9%
Kids Central, Inc.	1526	100.0%	96.3%	89.8%	98.6%	94.9%
Childrens Network of SW Florida	1437	99.8%	86.0%	85.6%	92.4%	88.0%
Eckerd Community Alternatives	1974	99.9%	99.4%	96.7%	88.0%	94.7%
Eckerd Community Hillsborough	2314	99.8%	99.1%	97.1%	64.8%	87.0%
Sarasota Y/Safe Children Coalition	1069	99.9%	93.8%	67.5%	99.4%	86.9%
ChildNet-Broward	2262	100.0%	93.8%	89.6%	95.2%	92.9%
ChildNet-Palm Beach	1053	100.0%	96.8%	80.3%	99.9%	92.3%
Devereux CBC	585	100.0%	96.7%	93.9%	96.7%	95.8%
Our Kids of Miami-Dade/Monroe, Inc	1877	99.9%	96.8%	95.9%	97.8%	96.8%
Statewide	23224	99.8%	96.0%	90.6%	92.8%	93.1%
HFC Rank in Category			4th	11th	5th	5th



Source:
WHO: HFC Data Team
WHAT: Healthcare Service Information for Children in OHC
WHEN: March 10, 2017

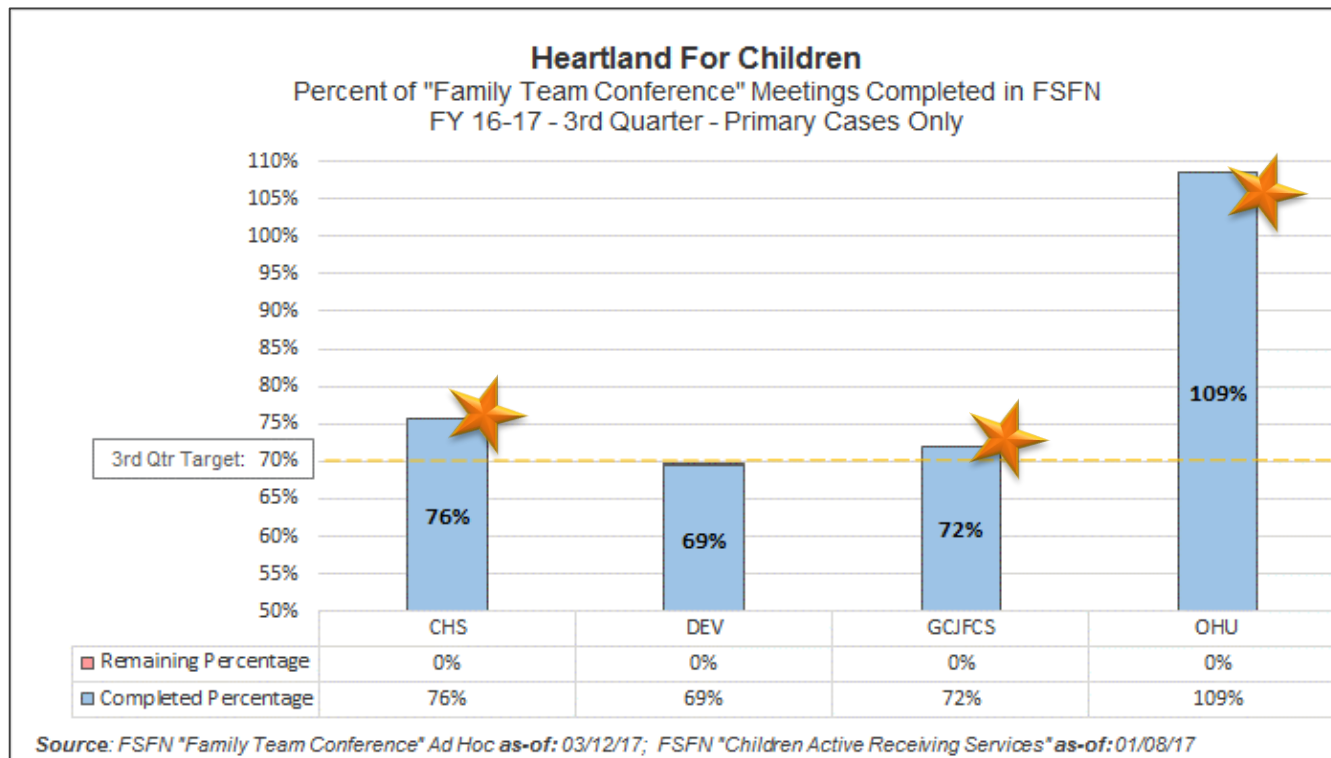
Month End

Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 03/12/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	8%		119	91	0	275	76%
DEV	5%	9%	4%		132	47	1	258	69%
GCJFCS	13%	9%	6%		117	65	0	254	72%
OHU	20%	11%	4%		66	36	0	94	109%
Grand Total	53%	40%	23%		434	239	1	881	76%

Source: FSN Ad Hoc - FTCs-as-of: 03/12/17; FSN CARS - Caseload 3rd Qtr-as-of: 01/08/17



Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 03/12/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	8	9
DEV			3	3
GCJFCS		2	13	15
OHU			0	0
CPI			13	13
NTF			3	3
Grand Total	0	3	40	43

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	2/3/2017	2/12/2017	2/19/2017	2/26/2017	3/5/2017	3/12/2017
CHS	15	24	6	8	12	9
DEV	6	6	1	11	8	3
GCJFCS	6	14	12	3	8	15
OHU	9	0	1	1	2	0
CPI	11	19	29	2	3	13
NTF	1	0	2	0	9	3
District Total	48	63	51	25	42	43

Data Exceptions: AFCARS

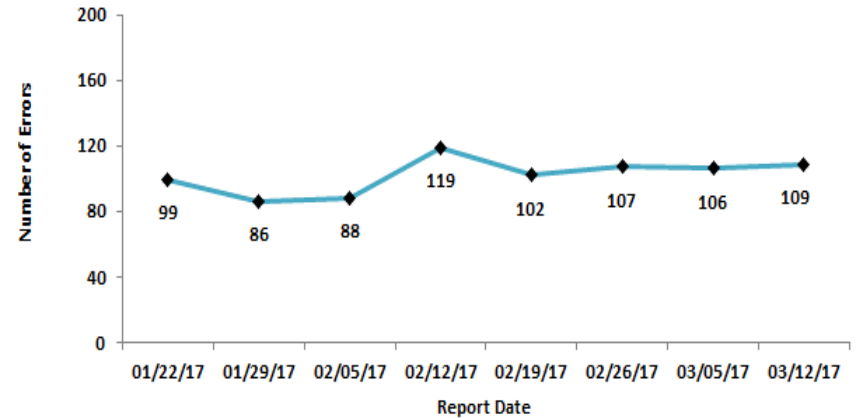
Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report

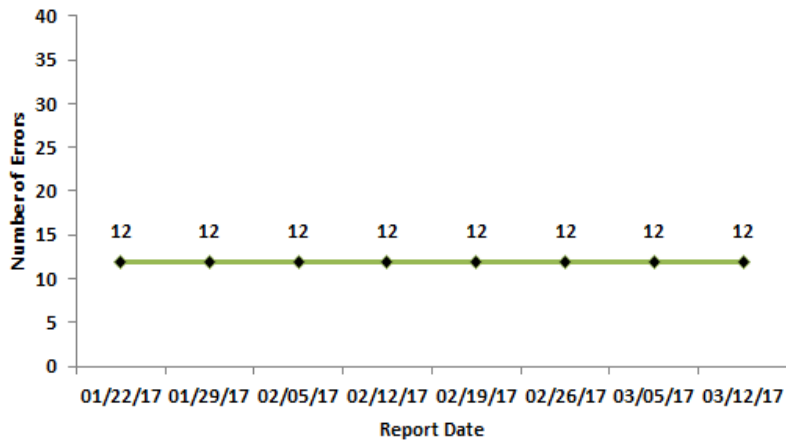
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	6	0	29	35
DEV	0	0	4	0	24	28
GCJFCS	0	0	6	0	26	32
OHU	0	0	4	0	8	12
CPI	2	0	0	0	0	2
Total	2	0	20	0	87	109

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/12/17

AFCARS Foster Care Errors Weekly FSFN Data as 03/12/17



AFCARS Adoption Errors Weekly FSFN Data as of 03/12/17



AFCARS Adoption Errors

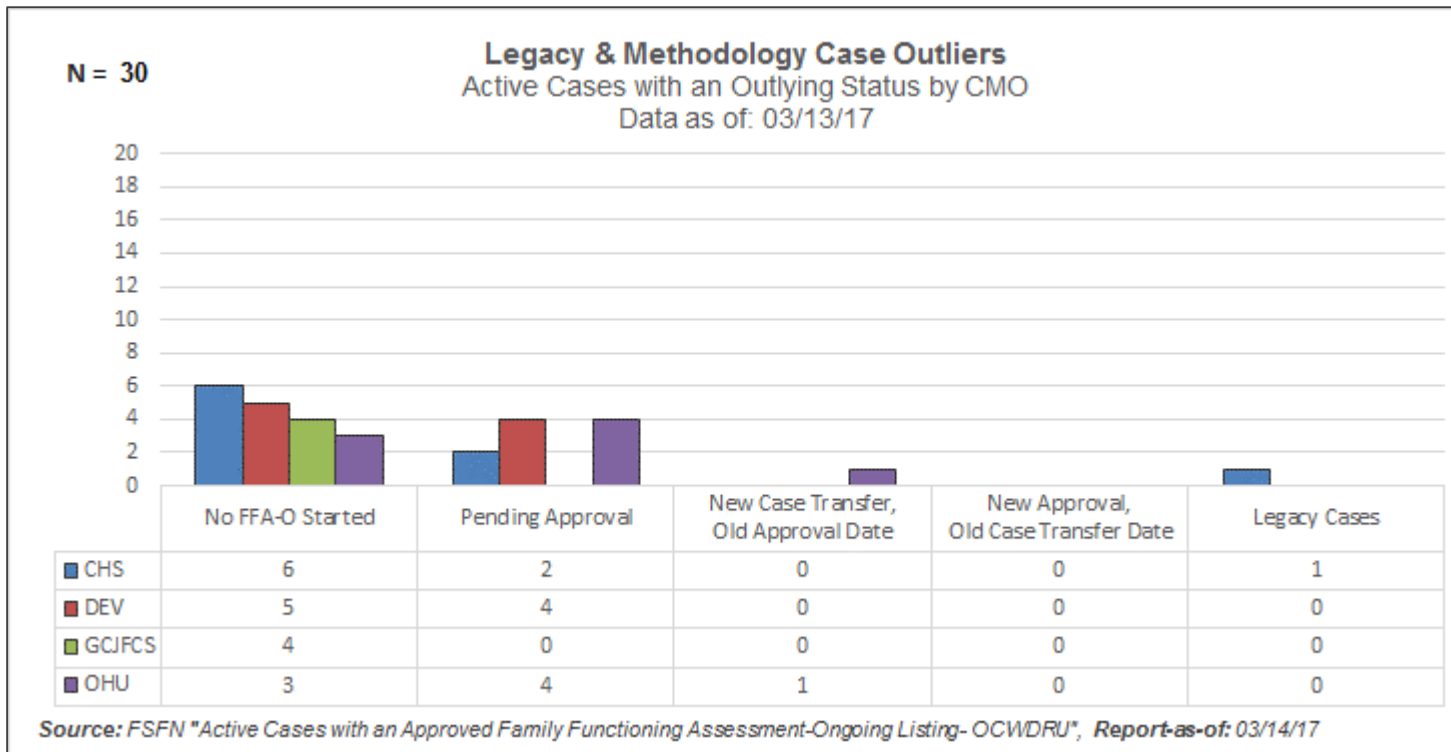
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
Total	0	0	0	0	12	12

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/12/17

Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 03/13/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	297	1	0.3%	296	99.7%
DEV	268	0	0.0%	268	100.0%
GCJFCS	253	0	0.0%	253	100.0%
OHU	110	0	0.0%	110	100.0%
HFC Total	928	1	0.1%	927	99.9%



Family Functioning Assessment – Methodology Cases

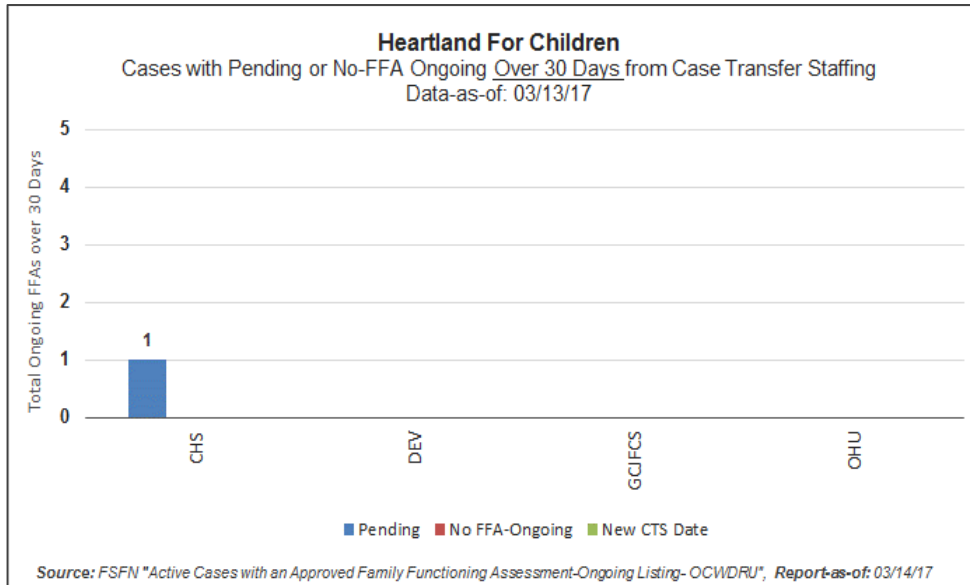
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 03/13/17				
Agency	No FFA	Pending	Approved	Total
CHS	6	2	288	296
DEV	5	4	259	268
GCJFCS	4	0	249	253
OHU	3	4	103	110
Total	18	10	899	927

CMO Contract Measure 11 – 3rd Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/13/17				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	25	30	83.3%	86.7%
DEV	33	33	100.0%	100.0% ★
GCJFCS	28	32	87.5%	87.5%
OHU	13	13	100.0%	100.0% ★
HFC TOTAL	99	108	91.7%	92.6%

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 03/13/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	0	1	6	1	0	0	0	0	0	2	6
DEV	0	4	5	0	0	0	0	0	0	4	5
GCJFCS	0	0	4	0	0	0	0	0	0	0	4
OHU	1	4	3	0	0	0	0	0	0	4	3
TOTALS	1	9	18	1	0	0	0	0	0	10	18
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

KNOWLEDGE TO **ACTION**

Employee Engagement

Knowledge

To contribute significantly to the goals set by the manager, an engaged worker is required. The goal and outcome cannot be merely performance. The goal and outcome have to be outstanding performance. The difference between performance and outstanding performance is that between athletic sport participation and an Olympic athlete.

Satisfaction Will Not Motivate or Create an Engaged Worker. Eventually almost every organization conducts surveys to determine what has been described as "employee satisfaction." Are these surveys useful? Probably so. They do represent an opportunity for employees to vent their irritants. They give leaders a feel for the major issues of concern that are in their organizations at that particular time. They may provide guidance for management decisions. However, as Peter Drucker noted, they have their limitations. "Employee satisfaction" is not easily defined and cannot be usefully quantified.

Action - Peter Drucker's Four Paths to Creating an Engaged

1. Careful Placement and Promotion:

Peter Drucker taught that a systematic, serious and continual effort to put people in the right jobs was a prerequisite for worker engagement. Yet frequently promotions were made with little discussion or any attempt at soliciting the opinion of other managers before making either an assignment to a new job or promotion to a higher level position.

2. Demanding High Standards of Performance:

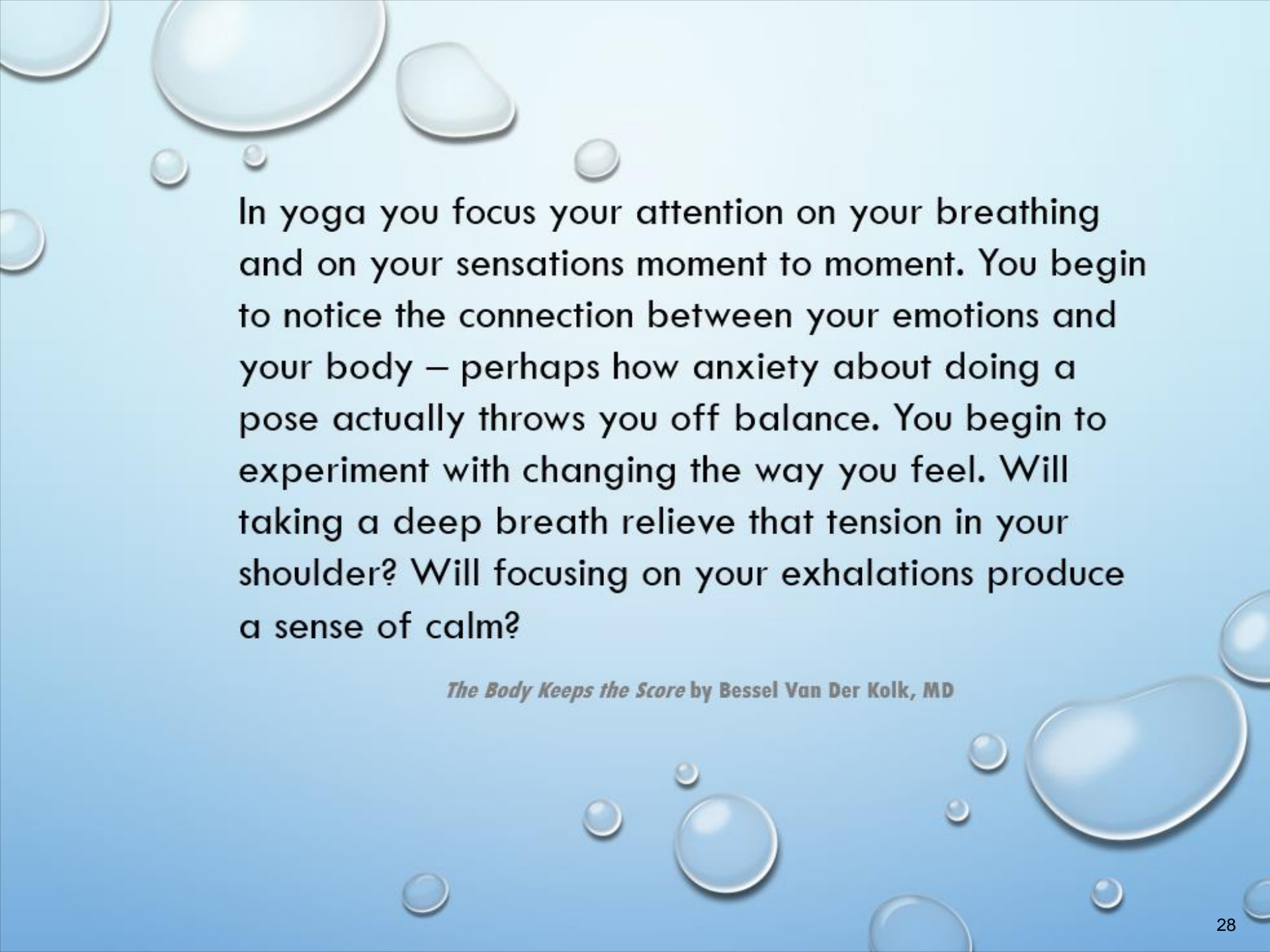
Adequate performance is associated with easy, low demand work. For engagement, workers need to be challenged with more. They need high standards of performance in work that will challenge their abilities. However, there is an important point that many miss about setting high standards. Drucker knew this, but many do not, or if they do know they completely ignore this important point. High standards are not for the worker alone. The leader must set and enforce high standards for himself as well. In other words, the manager must set the example and get out in front in order to make his high standards motivate to true engagement.

3. Providing Workers with Information:

It is essential that the worker be provided with information needed. This is necessary whether the worker desires this information or not. Only with this kind of needed information can the worker control, measure how he is doing, and guide himself to reaching the goal and accepting complete responsibility for the task, assignment and job. Moreover, as Drucker explained, it is critical that the worker knows and understands how what he does contributes to the work of the entire organization, and after that how the work of the organization contributes to society.

4. Encouraging Workers to Acquire Managerial Vision:

Only with managerial vision can the worker feel the pride necessary for peak performance and see his work as contributing to survival or success of the enterprise. Without managerial vision it is impossible for the worker to operate independently to avoid sub optimization and avoid optimizing what he does at the expense of the whole. Moreover, operating at peak performance frequently requires risk. One takes risk only with self-confidence.



In yoga you focus your attention on your breathing and on your sensations moment to moment. You begin to notice the connection between your emotions and your body – perhaps how anxiety about doing a pose actually throws you off balance. You begin to experiment with changing the way you feel. Will taking a deep breath relieve that tension in your shoulder? Will focusing on your exhalations produce a sense of calm?

The Body Keeps the Score by Bessel Van Der Kolk, MD



FRONTLINE HEROES

heartlandforchildren.org/frontline-heroes

RESOURCE NEWS FLASH... March 15, 2017

Caregiver Support Event

TLC Meeting – The next TLC (Tender Loving Caregivers) meeting will be held Thursday, March 16th at Grace Lutheran Church (327 Ave B SE, Winter Haven) from 6:00-9:00 PM. A complimentary dinner will be served. We look forward to seeing you! Child care cost is \$2.00 per child. This covers supervision and activities for children, 2-12 years. RSVP attendance and child care to cyndy.strickland@gmail.com.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on March 17th from 8:30am-12:00pm at First Presbyterian Church Lake Wales (16 North 3rd St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

Spring Break Camp Resources

Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 20th – March 24th from 9:00am-4:00pm. For cost and other details, call 863-688-7743.

Spring Break Frenzy – Four Polk County Parks & Recreation facilities will be hosting free drop-in recreation activity programs for students during Spring Break (March 20th – 24th). Pre-registration is required only due to limited space. For more info and details regarding locations and times, call 863-534-6911.

Young Children Resources

National Developmental Disabilities Awareness Month - Over 6 million individuals in the United States have developmental disabilities. Learn how to ensure infants and toddlers with disabilities and developmental delays, and their families, receive the supports necessary to meet their developmental outcomes. Go to www.centerforchildwelfare.org/ChildWellBeing/ChildDevelopment.shtml for information and resources.

Simple Activities for Children and Adolescents – Whether stuck somewhere due to weather conditions, relocated away from home, or sheltering-in-place with or without electricity, you will want to engage your children in activities in order to help them stay calm or keep them from being bored. The National Child Traumatic Stress Network has various resources to help. Go to www.nctsn.org/sites/default/files/assets.

Housing Resources

Housing Locator Service – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at www.floridahousingsearch.org or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.

Mental Health Resources

National Brain Injury Awareness Month - 2.4 million children and adults in the United States sustain a traumatic brain injury (TBI) with another 795,000 individuals sustaining an acquired brain injury (ABI) from non-traumatic causes. TBIs can affect the functionality of the brain—thinking, reasoning, and memory. Whether the victim is an

adult, a child, or an infant, all family members are subject to distress. The National Child Traumatic Stress Network offers resources on traumatic brain injury for families, medical professionals, and military families. Go to www.nctsn.org/resources/public-awareness/national-brain-injury-awareness-month.

Community Events

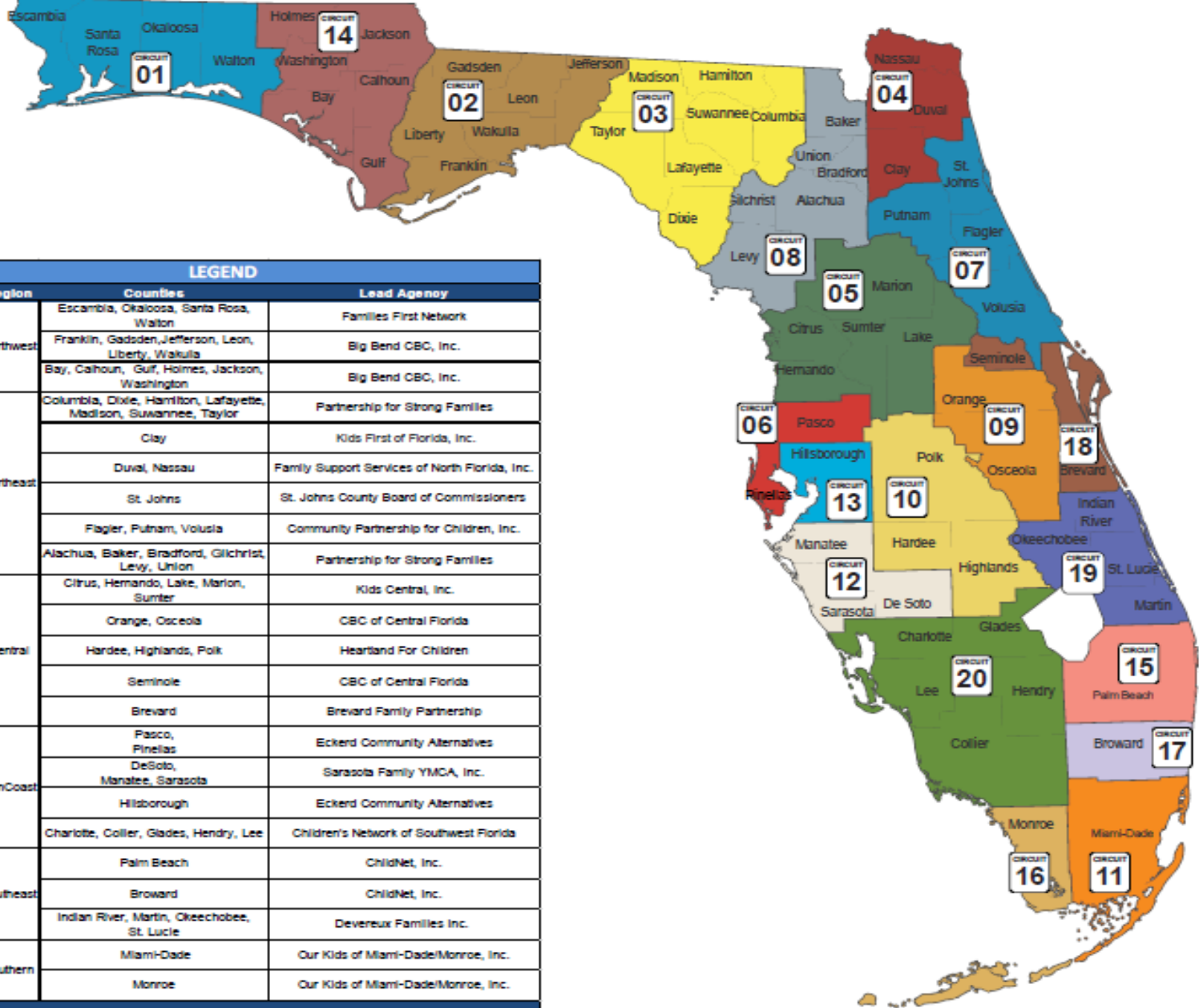
Good Ol' Days Festival – Polk County Parks & Recreation's annual Good Ol' Days Festival at Homeland Heritage Park (249 Church Ave., Homeland) is a free family event on April 1st from 10:00am-2:00pm. This event invites all members of the family to celebrate the local history of Florida. The Festival will feature vendors, historical interpretation, demonstrators, re-enactors of the early 1900's, live entertainment and much more!



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04		Clay	Kids First of Florida, Inc.	
04		Duval, Nassau	Family Support Services of North Florida, Inc.	
07		St. Johns	St. Johns County Board of Commissioners	
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
09	Central	Orange, Osceola	CBC of Central Florida	
10		Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
06	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives	
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15	Southeast	Palm Beach	ChildNet, Inc.	
17		Broward	ChildNet, Inc.	
19	Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.		
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	