



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, March 11, 2020 at 10 a.m.

Data for Week Ended
Sunday, March 08, 2020

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

| CBC Lead Agency Scorecard Performance Table | Safety | | | | Permanency | | | | Well-Being | | | |
|---|---------------------|---|---|---|---|--|--|---|--|---|---|---|
| | Measures | 1. Rate of Abuse per 100,000 days while in foster care. | 2. Percent of children who are not neglected or abused during in-home services. | 3. Children who are not neglected or abused after receiving services. | 4. Children under supervision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-of-home care who have received medical services in the last 12 months. | 10. Children in out-of-home care who received dental services within the last 7 months. | 11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education. |
| Standard | 8.5 | 95.0% | 95.0% | 99.5% | 40.5% | 43.6% | 91.7% | 4.12 | 95.0% | 95.0% | 80.0% | 65.0% |
| Reporting Period | 07/01/18 - 06/30/19 | 07/01/18 - 06/30/19 | 07/01/18 - 06/30/19 | 10/01/18 to 09/30/19 | 10/01/17 to 09/30/18 | 10/01/18 | 10/01/16 to 09/30/17 | 10/01/18 to 09/30/19 | 09/30/19 | 09/30/19 | 10/01/18 to 09/30/19 | 09/30/19 |
| Big Bend CBC (Circuit 2 & 14) | 4.81 | 96.3% | 98.3% | 99.3% | 26.4% | 53.0% | 90.5% | 4.09 | 96.7% | 89.2% | 91.3% | 64.2% |
| Brevard Family Partnership | 6.75 | 92.8% | 94.1% | 99.8% | 49.7% | 67.3% | 89.5% | 3.23 | 98.4% | 92.9% | 100.0% | 69.4% |
| ChildNet - Broward | 8.76 | 95.7% | 97.2% | 99.9% | 37.1% | 53.8% | 92.0% | 3.29 | 98.8% | 96.6% | 95.8% | 66.3% |
| ChildNet - Palm Beach | 6.81 | 95.2% | 97.4% | 99.9% | 45.5% | 56.6% | 91.2% | 3.63 | 97.5% | 96.6% | 92.7% | 60.2% |
| Children's Network of SW Florida | 9.69 | 96.2% | 97.2% | 99.9% | 46.4% | 61.3% | 89.1% | 4.61 | 99.4% | 98.8% | 92.9% | 68.2% |
| Citrus Health Network | 6.55 | 97.0% | 97.7% | 99.5% | 35.5% | 55.0% | 90.2% | 5.70 | 98.2% | 96.5% | 82.9% | 57.5% |
| Communities Connected for Kids | 7.22 | 95.7% | 97.5% | 99.6% | 32.5% | 65.2% | 90.8% | 3.21 | 95.3% | 92.1% | 81.5% | 68.6% |
| Community Partnership for Childr. | 11.95 | 94.4% | 94.0% | 99.8% | 30.9% | 59.5% | 84.0% | 2.83 | 97.9% | 87.5% | 100.0% | 60.1% |
| Eckerd Community Alternatives | 10.82 | 94.1% | 95.9% | 99.7% | 30.9% | 44.4% | 88.9% | 6.22 | 97.6% | 90.3% | 85.7% | 61.7% |
| Eckerd Community Hillsborough | 6.72 | 96.2% | 97.5% | 99.6% | 36.6% | 42.08% | 91.4% | 6.15 | 95.1% | 87.8% | 78.5% | 57.7% |
| Embrace Families | 7.14 | 93.9% | 96.4% | 99.7% | 38.3% | 54.8% | 88.7% | 4.08 | 95.2% | 93.5% | 90.9% | 63.4% |
| Families First Network | 8.52 | 95.2% | 96.3% | 99.5% | 33.0% | 45.0% | 90.6% | 6.87 | 96.2% | 91.3% | 75.0% | 63.6% |
| Family Integrity Program | 7.56 | 94.1% | 97.9% | 100.0% | 50.0% | 69.8% | 100.0% | 3.25 | 100.0% | 96.6% | 100.0% | 75.0% |
| Family Support Services North Fla | 10.37 | 94.1% | 94.96% | 99.6% | 44.8% | 78.3% | 91.8% | 3.89 | 93.7% | 81.6% | 90.6% | 64.1% |
| Heartland For Children | 6.06 | 93.7% | 97.0% | 99.9% | 39.4% | 47.9% | 90.3% | 2.85 | 97.2% | 89.9% | 83.0% | 60.2% |
| Kids Central, Inc. | 6.23 | 96.1% | 96.8% | 99.7% | 40.1% | 42.7% | 93.2% | 3.95 | 97.4% | 94.84% | 87.5% | 71.9% |
| Kids First of Florida, Inc. | 1.68 | 95.1% | 97.3% | 99.9% | 24.7% | 67.8% | 89.7% | 3.92 | 88.6% | 60.7% | 100.0% | 63.8% |
| Partnership for Strong Families | 2.12 | 94.5% | 98.5% | 99.8% | 43.4% | 68.2% | 92.6% | 3.16 | 97.1% | 93.2% | 93.3% | 62.4% |
| Sarasota Y/Save Children Coali... | 5.01 | 93.7% | 97.2% | 99.8% | 41.7% | 55.9% | 90.3% | 4.33 | 98.6% | 82.7% | 93.1% | 64.3% |
| Statewide | 7.59 | 95.07% | 96.6% | 99.3% | 38.5% | 53.2% | 90.4% | 4.48 | 96.0% | 91.2% | 87.9% | 63.7% |
| Red Zone | 8.85 | 92.9% | 92.9% | 98.9% | 36.3% | 39.2% | 90.8% | 4.54 | 89.9% | 89.9% | 69.9% | 60.0% |




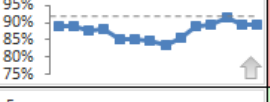
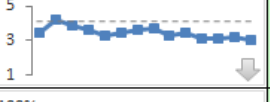


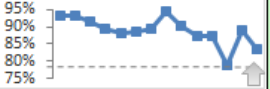


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 3rd Quarter as of Month-End – February 2020

| SFY 19-20 Contract Measure / Indicator | Reporting Period Description | Quarterly Trend | Prior Qtr (1st Quarter) | Current Qtr / Mth | Current Target | Current Qtr Performance* | CHS | DEV | OHU |
|--|---|---|-------------------------|-------------------|-----------------|--------------------------|-------------|-------------|-------------|
| 1 SM01 - Rate of abuse per 100,000 days while in foster care. | Twelve month period ending three months prior to the end of the report quarter. |  | 5.22 | 3rd Qtr / Jan-20 | 8.50 | 3.99 | 3.54 | 5.33 | 2.01 |
| 2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017. | Performance through the end of the month prior to the report month. | | 18 (PR: 38) | 3rd Qtr / Jan-20 | 153 (Pro-Rated) | 98 (PR: 102) | 19 (PR: 32) | 19 (PR: 37) | 58 (PR: 33) |
| 3 SM04 - Percentage of children under supervision who are seen every thirty (30) days. | Twelve month period ending as of the end of the report quarter. |  | 99.90% | 3rd Qtr / Jan-20 | 99.5% | 99.94% | 99.99% | 99.97% | 99.87% |
| 4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care. | Twelve month period ending twelve months prior to the end of the report quarter. |  | 38.5% | 3rd Qtr / Jan-20 | 40.5% | 41.6% | 37.0% | 37.4% | 50.9% |
| 5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. * | Twelve month period ending twenty-four months prior to the end of the report quarter. |  | 89.3% | 3rd Qtr / Jan-20 | 91.7% | 88.0% | 93.2% | 79.1% | 93.6% |
| 6 SM08 - Children's placement moves per 1,000 days in foster care.** | Twelve month period ending as of the end of the report quarter. |  | 3.01 | 3rd Qtr / Jan-20 | 4.12 | 2.79 | 3.45 | 2.72 | 2.10 |
| 7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months. | Last day of the report quarter. |  | 96.9% | 3rd Qtr / Jan-20 | 95.0% | 98.6% | 97.3% | 99.2% | 99.5% |
| 8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months. | Last day of the report quarter. |  | 90.0% | 3rd Qtr / Jan-20 | 95.0% | 93.3% | 91.9% | 95.0% | 92.6% |
| 9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education. | Twelve month period ending as of the end of the report quarter. |  | 83.3% | 3rd Qtr / Jan-20 | 80.0% | 88.0% | 81.3% | 85.7% | 100.0% |

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – March Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days | | |
|--|--|---------------------------|
| Supervision between 03/01/20 - 03/31/20 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 0 | 100.00% |
| DEV | 5 | 99.71% |
| OHU | 3 | 99.91% |
| Total | 8 | 99.88% |
| <i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 03/09/20</i> | | |

| # of Children Not Seen, Month of March 2020 | |
|---|--------------|
| # Not Seen | Agency |
| 360 | CHS |
| 416 | DEV |
| 488 | OHU |
| 18 | CPI |
| 1282 | Total |
| <i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 03/09/20</i> | |

Scorecard Measure 4 - Children Seen / Not Seen – February Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days | | |
|--|--|---------------------------|
| Supervision between 02/01/20 - 02/29/20 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 1 | 99.99% |
| DEV | 2 | 99.97% |
| OHU | 4 | 99.87% |
| Total | 7 | 99.94% |
| <i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 03/08/20</i> | | |

| # of Children Not Seen, Month of February 2020 | |
|---|--------------|
| # Not Seen | Agency |
| | CHS |
| | DEV |
| 1 | OHU |
| | CPI |
| 1 | Total |
| <i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 03/08/20</i> | |




Scorecard Measures 5 & 6 - Children Achieving Permanency



SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

| Reunifications Entered into FSFN: Week of 03/02/20 thru 03/08/20 | | | |
|---|----------|-----------|-----------|
| Agency | Timely | Un-Timely | Total |
| CHS | 6 | 2 | 8 |
| DEV | | 4 | 4 |
| OHU | | | 0 |
| Total | 6 | 6 | 12 |

| Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - <u>3rd Qtr</u> as of 03/08/20 | | | |
|---|------------------------------|------------------------------------|---|
| Agency | Permanency within 12 mths | Total Children out-of-home care | Percent Timely Reunification |
| CHS | 109 | 289 | 37.7% |
| DEV | 105 | 281 | 37.4% |
| OHU | 138 | 272 | 50.7%  |
| HFC Total | 352 | 842 | 41.81% |

Number of Children to Achieve SM05 Target – **00 Children**

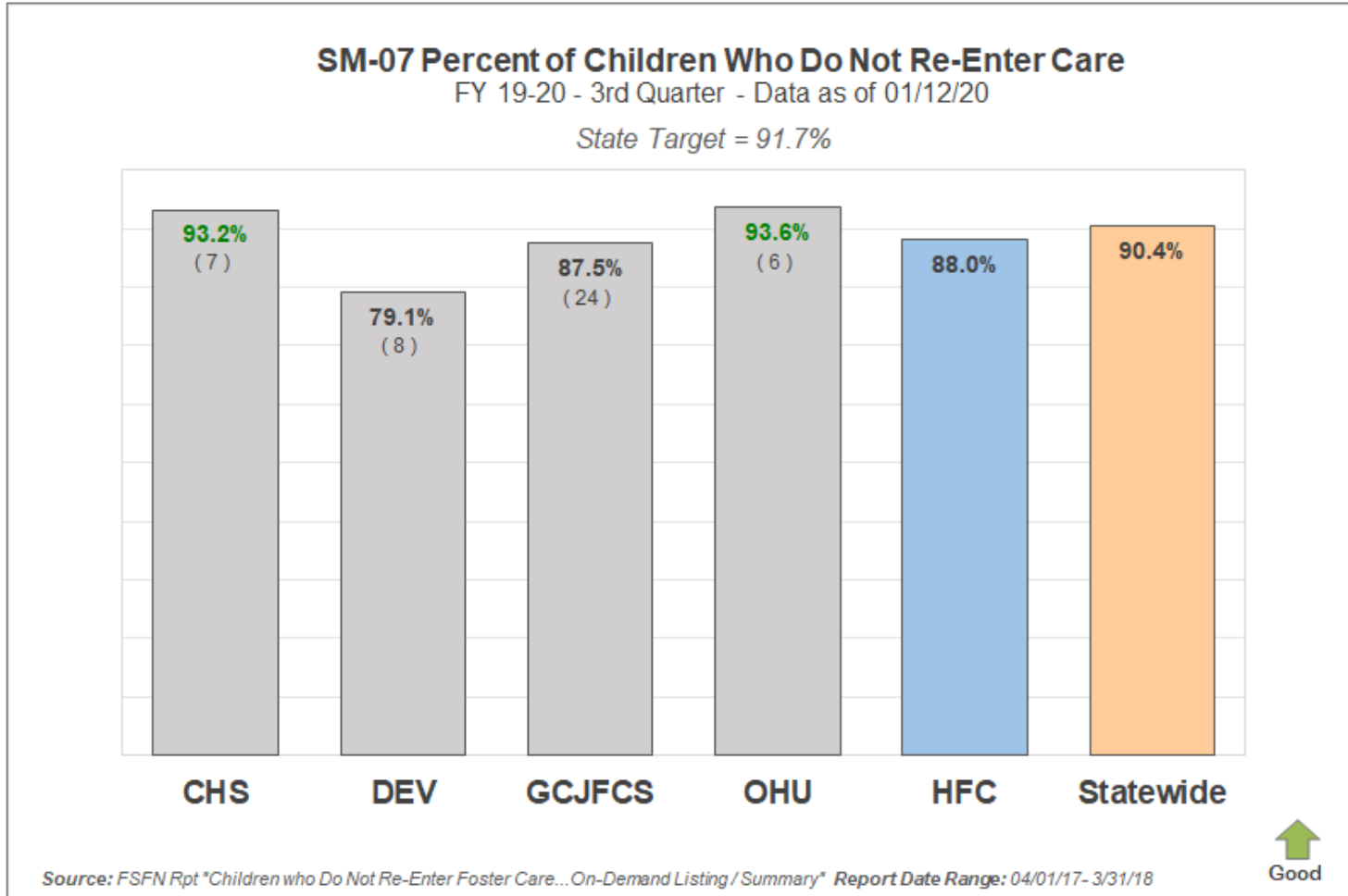
| Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - <u>3rd Qtr</u> as of 03/08/20 | | | |
|--|---------------------------------|----------------------------------|---|
| Agency | Permanency within 12-23 mths | Total Children LOS 12-23 mths | Percent Timely Reunification |
| CHS | 62 | 120 | 51.7%  |
| DEV | 68 | 157 | 43.3% |
| OHU | 53 | 98 | 54.1%  |
| HFC Total | 183 | 375 | 48.8% |

Number of Children to Achieve SM06 Target – **00 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

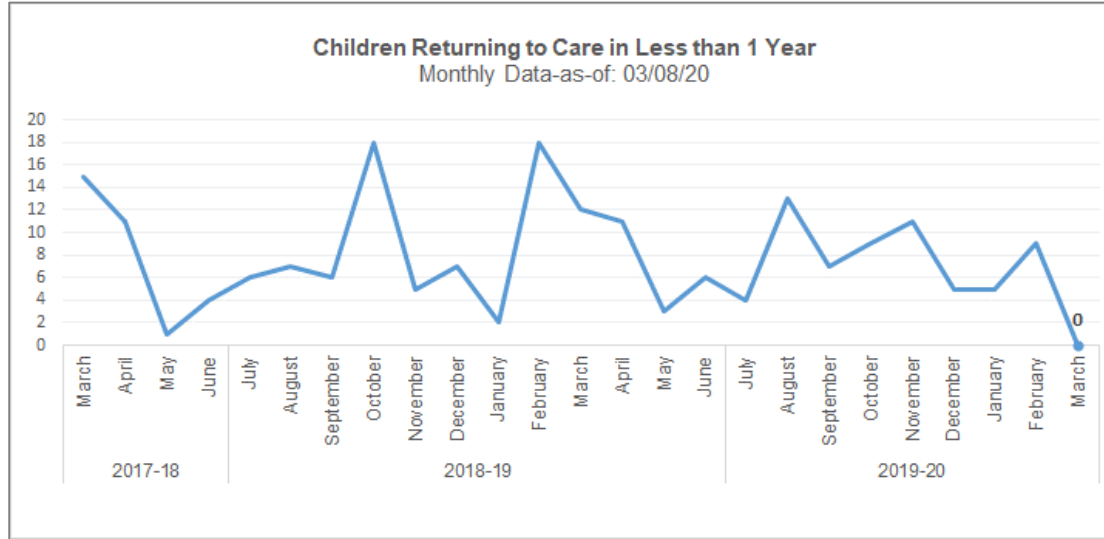
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



| Removal Episodes for Children with a Prior Removal | | | | | | | | | |
|--|----------------------|------------|---------------|-----------------|-------------------------|--------------------------------------|---------------|----------------------|----------------------|
| Removals entered into FSFN between 03/02/20 - 03/08/20 | | | | | | | | | |
| Current Agency | Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOR Range | P. Analytics Listing | P. Analytics Percent |
| DEV | 10/14/2019 | 141845-DEV | 12/9/2012 | 12/13/2013 | 12 | 70 | > 5.0 yrs | N | - |
| DEV | 3/3/2020 | 141848-DEV | 1/21/2015 | 3/7/2016 | 14 | 47 | 3.0 - 4.9 yrs | N | - |
| DEV | 3/3/2020 | 141848-DEV | 1/21/2015 | 3/7/2016 | 14 | 47 | 3.0 - 4.9 yrs | N | - |

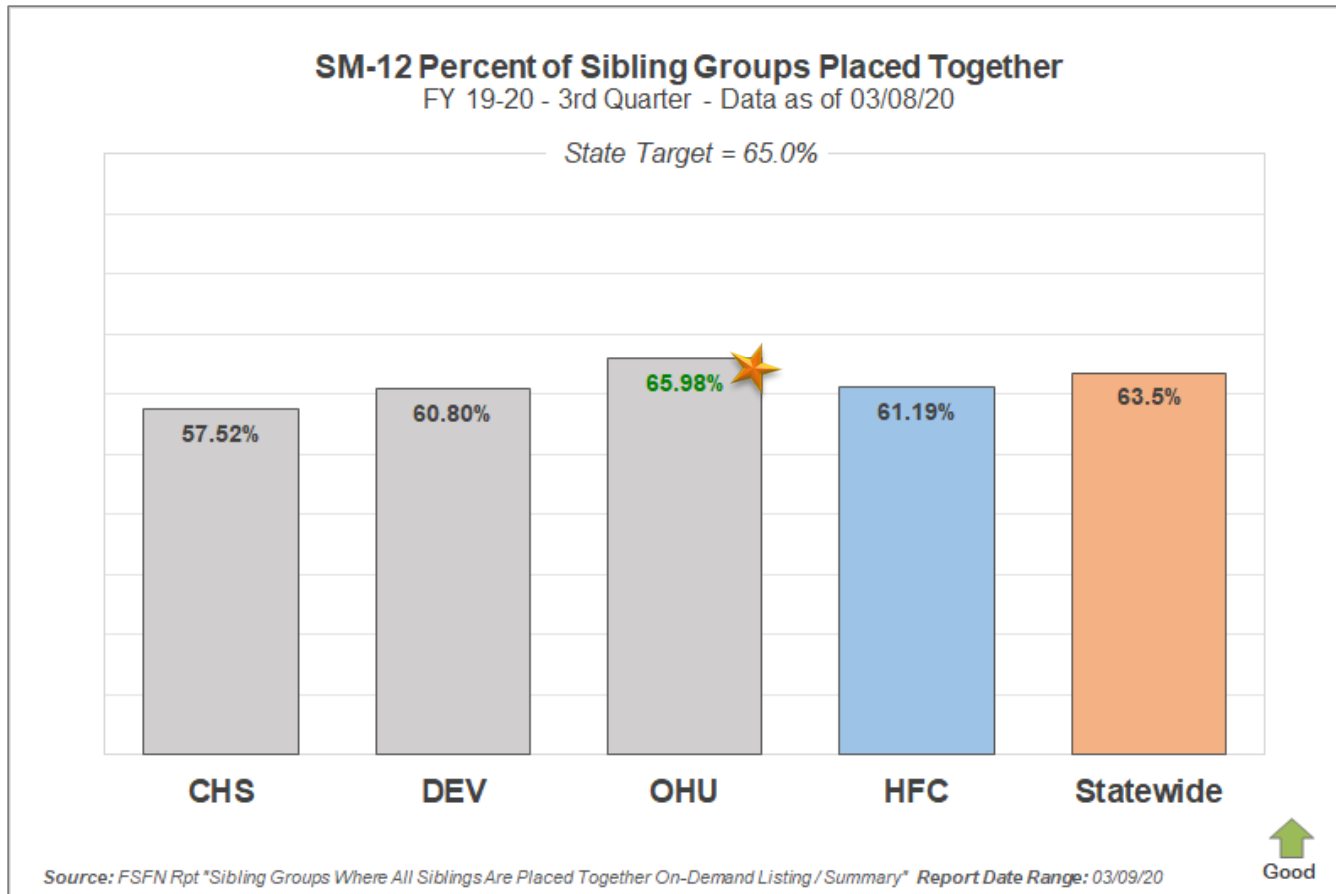
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 03/09/20



Scorecard Measure 12 – Separated Siblings

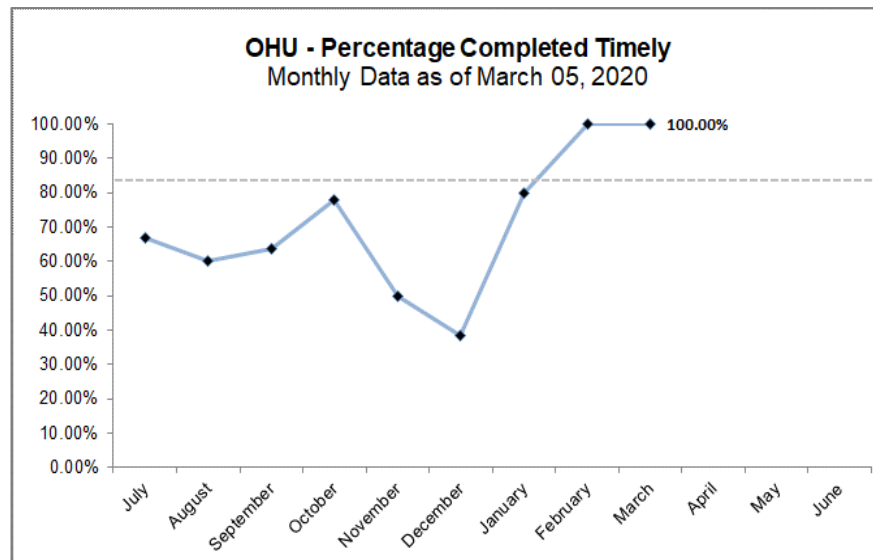
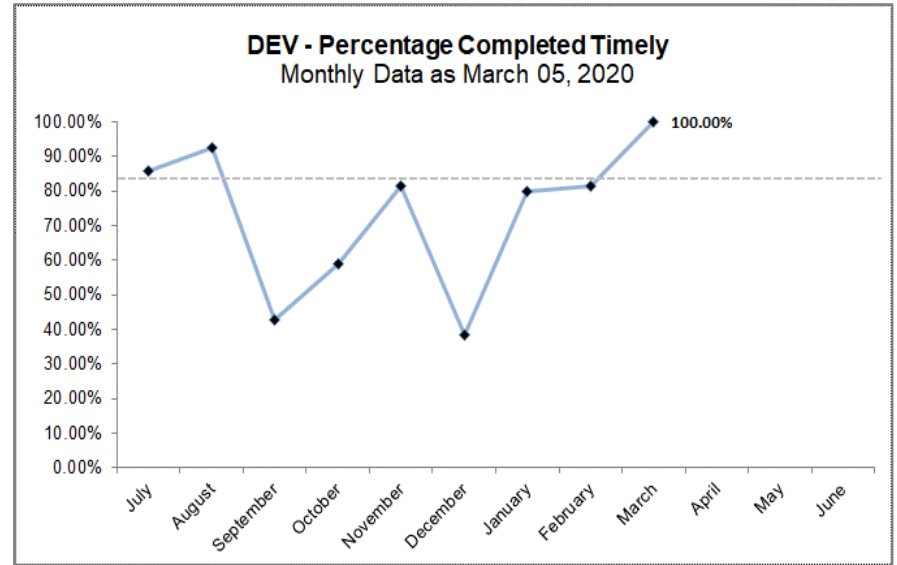
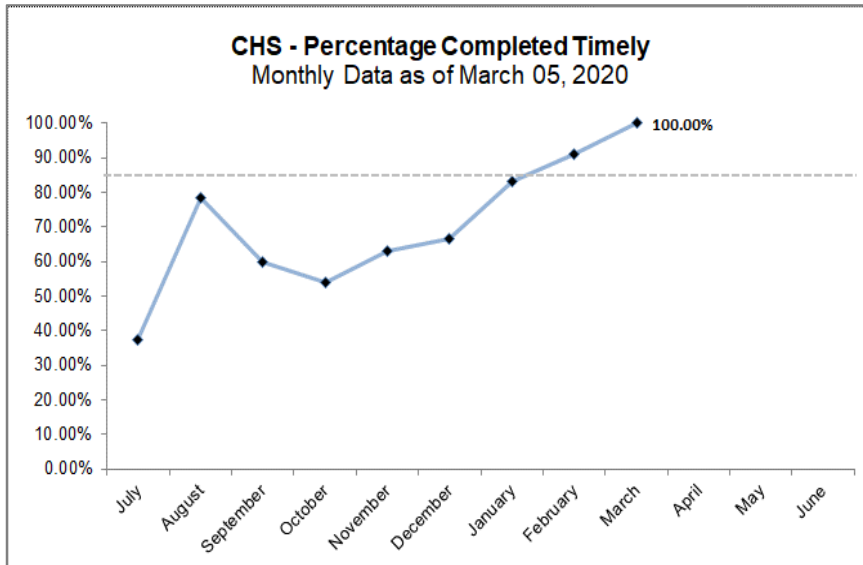
Percentage of siblings groups in out-of-home care where all siblings are placed together.

| SM12 - Percent of Sibling Groups Placed Together | | | |
|--|--------------------------------------|----------------------------|-------------------------------------|
| Agency | Number of Cases w/ Siblings Together | Total Cases Sibling Groups | Percent of Siblings Placed Together |
| CHS | 65 | 113 | 57.52% |
| DEV | 76 | 125 | 60.80% |
| OHU | 64 | 97 | 65.98% |
| HFC | 205 | 335 | 61.19% |



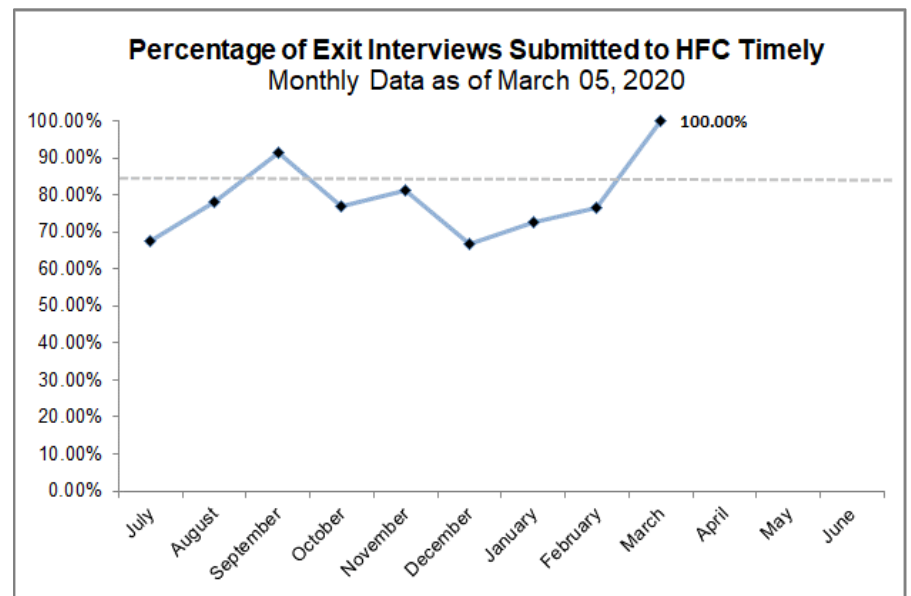
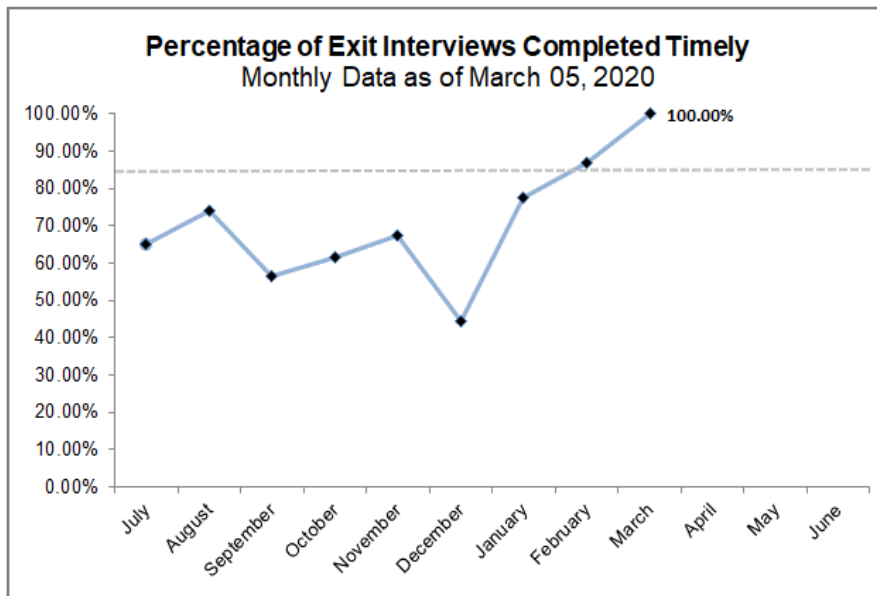
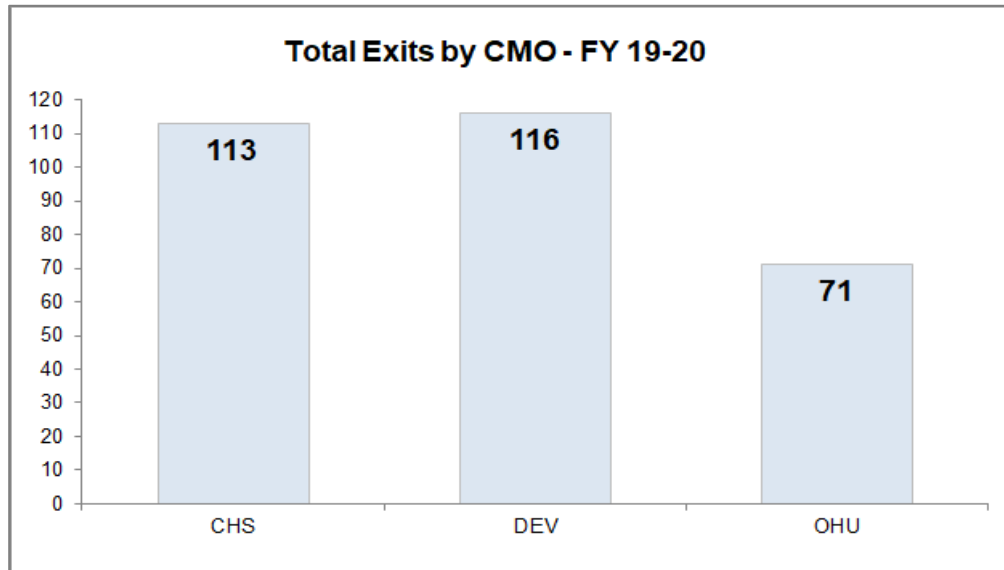
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 68.33%



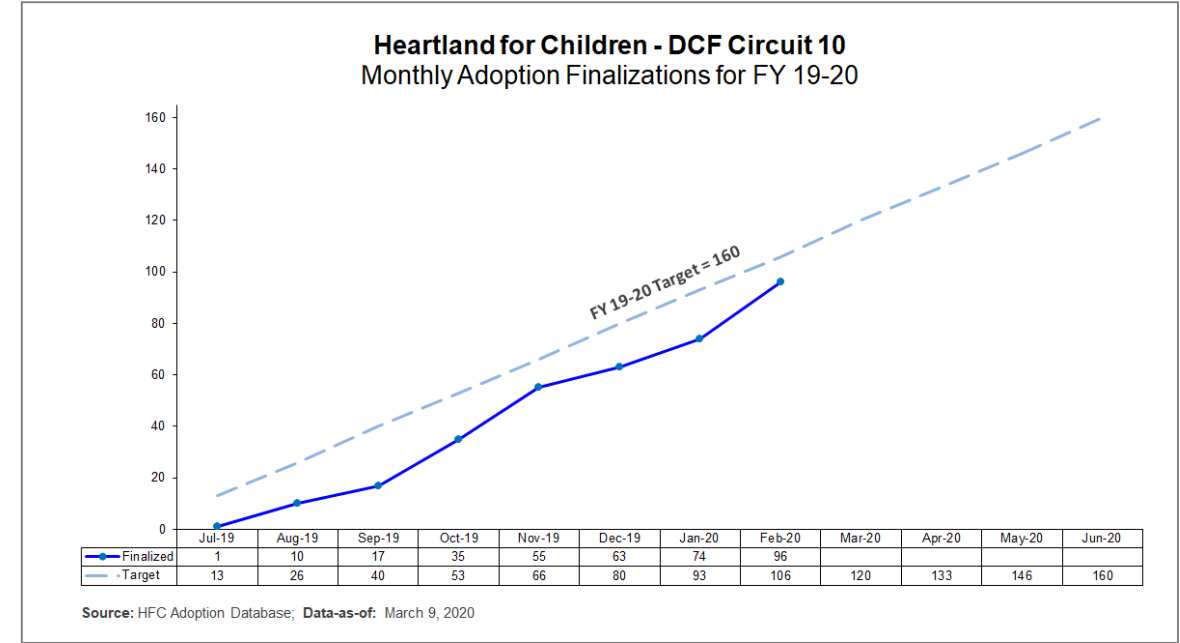
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 68.33%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
 March 18, 2020
 March 25, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 03/09/20

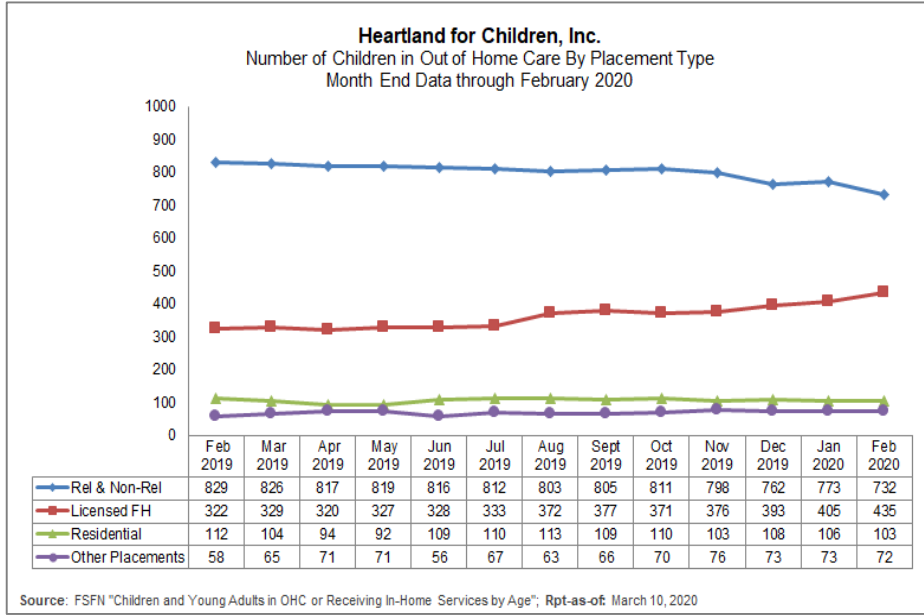
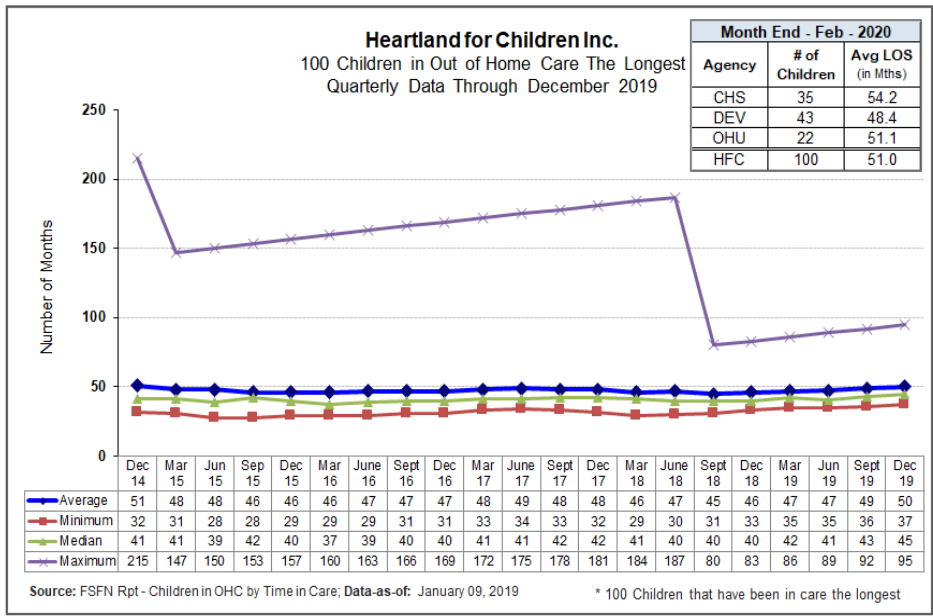
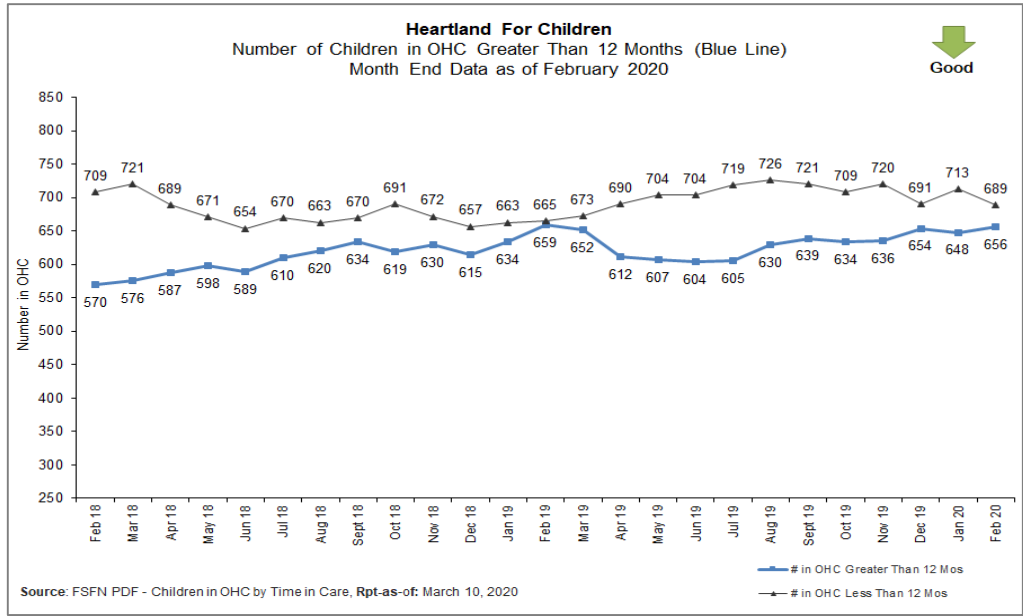
| CMO | Subsidy Files Submitted | Finalized Adoptions | Number Needed to Meet Target | CMO Target | % Target Met | % Completed w/in 24 Mths |
|--------------|-------------------------|---------------------|------------------------------|------------|--------------|--------------------------|
| CHS | 6 | 19 | 30 | 49 | 38.8% | 15.8% |
| DEV | 3 | 20 | 36 | 56 | 35.7% | 40.0% |
| OHU | 6 | 57 | 0 | 55 | 103.6% | 15.8% |
| Total | 15 | 96 | 64 | 160 | 60.0% | 20.8% |



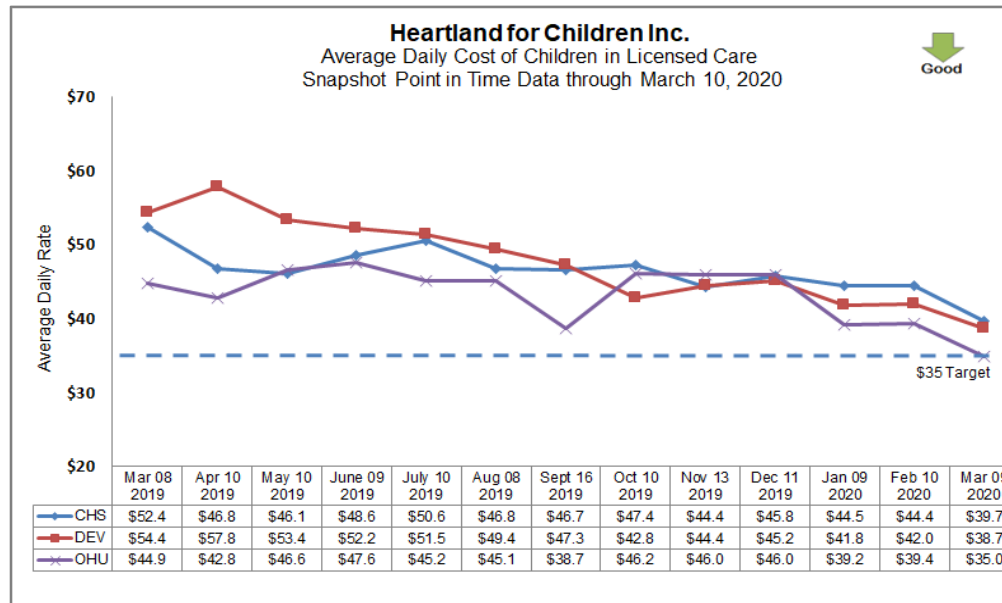
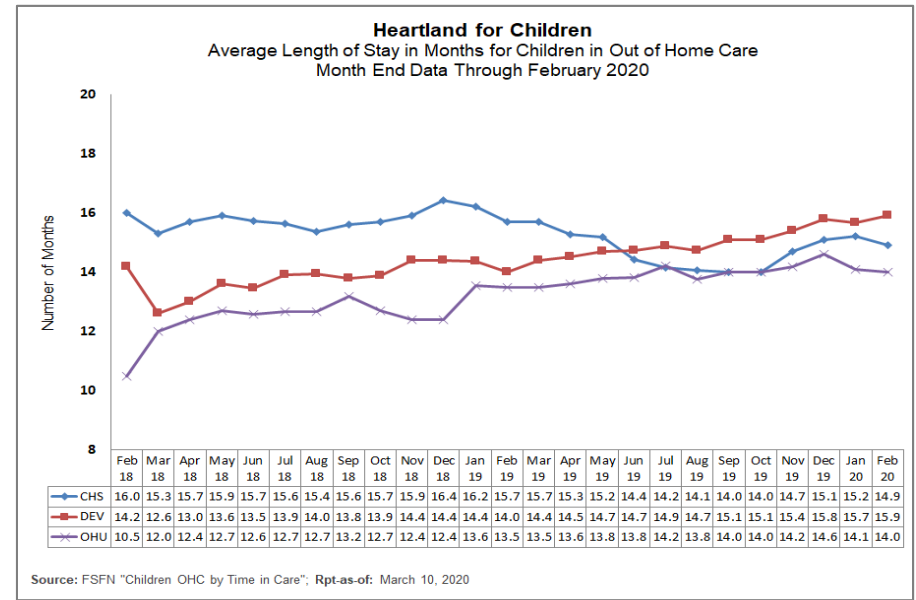
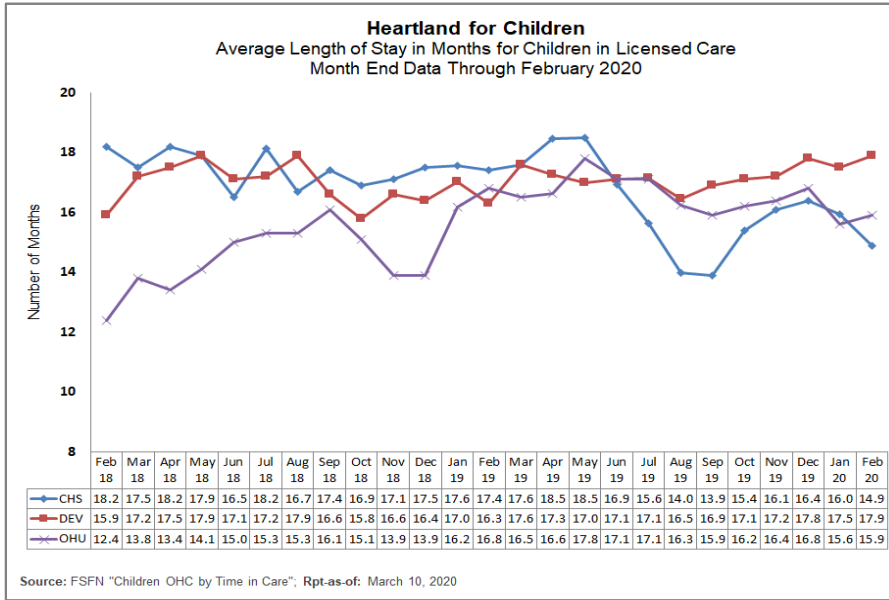
Foster Home Profile



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of March 09, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19/20 Totals |
|--|-----------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----|-----|-----|--------------|
| # of Shelter Hearings | | | | | | | | | | | | | |
| Polk | 32 | 45 | 19 | 26 | 22 | 27 | 31 | 29 | 9 | | | | 240 |
| Highlands | 2 | 11 | 2 | 5 | 5 | 5 | 5 | 4 | 0 | | | | 39 |
| Hardee | 1 | 1 | 0 | 3 | 0 | 3 | 1 | 1 | 0 | | | | 10 |
| Total | 35 | 57 | 21 | 34 | 27 | 35 | 37 | 34 | 9 | | | | 289 |
| # Children Removed | | | | | | | | | | | | | |
| Polk | 51 | 88 | 31 | 59 | 41 | 58 | 62 | 59 | 12 | | | | 461 |
| Highlands | 3 | 25 | 2 | 7 | 7 | 10 | 5 | 15 | 0 | | | | 74 |
| Hardee | 2 | 2 | 0 | 7 | 0 | 6 | 3 | 1 | 0 | | | | 21 |
| Total | 56 | 115 | 33 | 73 | 48 | 74 | 70 | 75 | 12 | | | | 556 |
| Total Children Denied Shelter | | | | | | | | | | | | | |
| Polk | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 1 |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| Total | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 1 |
| # Children Placed with Relative | | | | | | | | | | | | | |
| Polk | 21 | 61 | 21 | 39 | 28 | 42 | 39 | 39 | 4 | | | | 294 |
| Highlands | 1 | 14 | 1 | 5 | 4 | 10 | 2 | 14 | 0 | | | | 51 |
| Hardee | 1 | 1 | 0 | 3 | 0 | 5 | 0 | 1 | 0 | | | | 11 |
| Total | 23 | 76 | 22 | 47 | 32 | 57 | 41 | 54 | 4 | | | | 356 |
| # Children Placed with Non Relative | | | | | | | | | | | | | |
| Polk | 13 | 10 | 5 | 3 | 4 | 6 | 14 | 7 | 2 | | | | 64 |
| Highlands | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 1 | 0 | | | | 9 |
| Hardee | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | | | | 4 |
| Total | 15 | 12 | 6 | 8 | 4 | 6 | 16 | 8 | 2 | | | | 77 |
| # Children Placed with Fictive Kin | | | | | | | | | | | | | |
| Polk | 0 | 3 | 0 | 1 | 0 | 0 | 3 | 2 | 0 | | | | 9 |
| Highlands | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 0 | | | | 4 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 |
| Total | 0 | 3 | 0 | 1 | 3 | 0 | 4 | 2 | 0 | | | | 13 |
| # Children Placed in Foster Care | | | | | | | | | | | | | |
| Polk | 17 | 14 | 5 | 16 | 9 | 10 | 6 | 11 | 6 | | | | 94 |
| Highlands | 0 | 10 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | | | 11 |
| Hardee | 1 | 0 | 0 | 0 | 0 | 1 | 3 | 0 | 0 | | | | 5 |
| Total | 18 | 24 | 5 | 17 | 9 | 11 | 9 | 11 | 6 | | | | 110 |

% of Children Sheltered Placed in Foster Care

Data as of 03/09/2020

| Month | 14-15 | 15-16 | 16-17 | 17-18 | 18-19 | 19-20 |
|-----------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Jul | 29.5% | 34.7% | 32.0% | 29.5% | 29.7% | 32.1% |
| Aug | 34.9% | 34.0% | 28.7% | 16.0% | 23.3% | 20.9% |
| Sep | 63.6% | 27.1% | 22.8% | 37.5% | 22.7% | 15.2% |
| Oct | 34.5% | 29.3% | 27.4% | 33.3% | 29.4% | 23.3% |
| Nov | 17.4% | 19.2% | 28.6% | 33.8% | 39.6% | 18.8% |
| Dec | 52.7% | 21.3% | 16.0% | 25.0% | 26.0% | 14.9% |
| Jan | 26.3% | 21.2% | 23.9% | 25.0% | 13.6% | 12.9% |
| Feb | 39.4% | 17.6% | 16.3% | 25.5% | 19.8% | 14.7% |
| Mar | 39.0% | 30.0% | 15.8% | 35.6% | 26.2% | 50.0% |
| Apr | 24.1% | 29.7% | 33.8% | 29.7% | 10.0% | |
| May | 27.5% | 56.3% | 27.4% | 31.3% | 20.8% | |
| Jun | 33.3% | 41.0% | 32.0% | 25.5% | 21.2% | |
| FY Total | 34.7% | 30.1% | 25.4% | 28.2% | 23.1% | 19.8% |

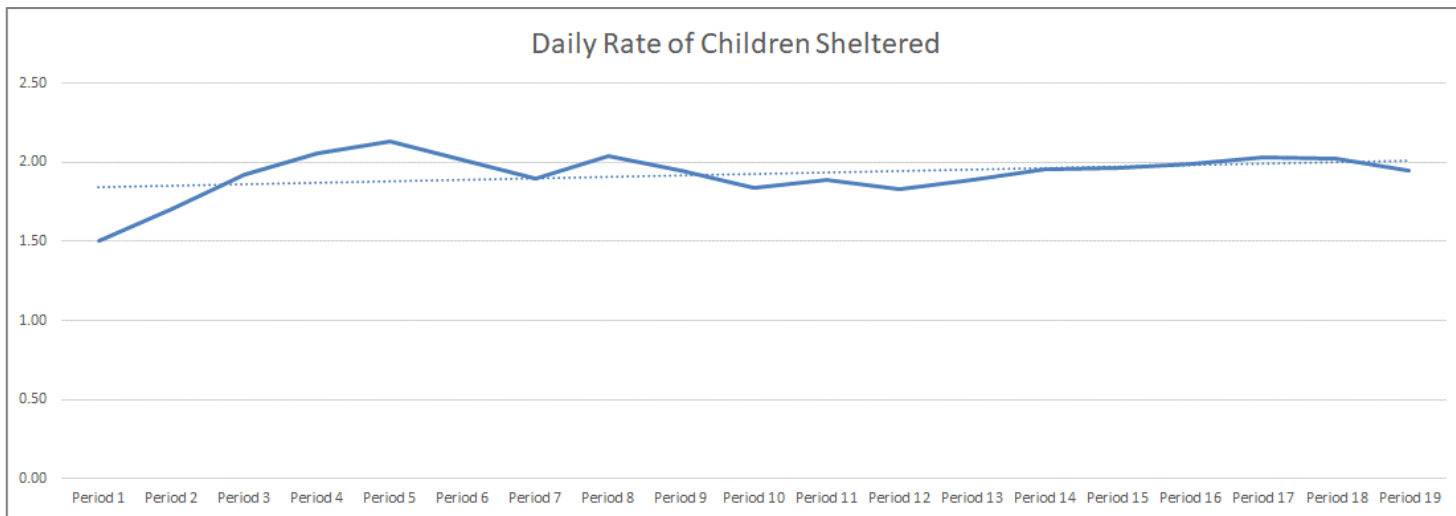
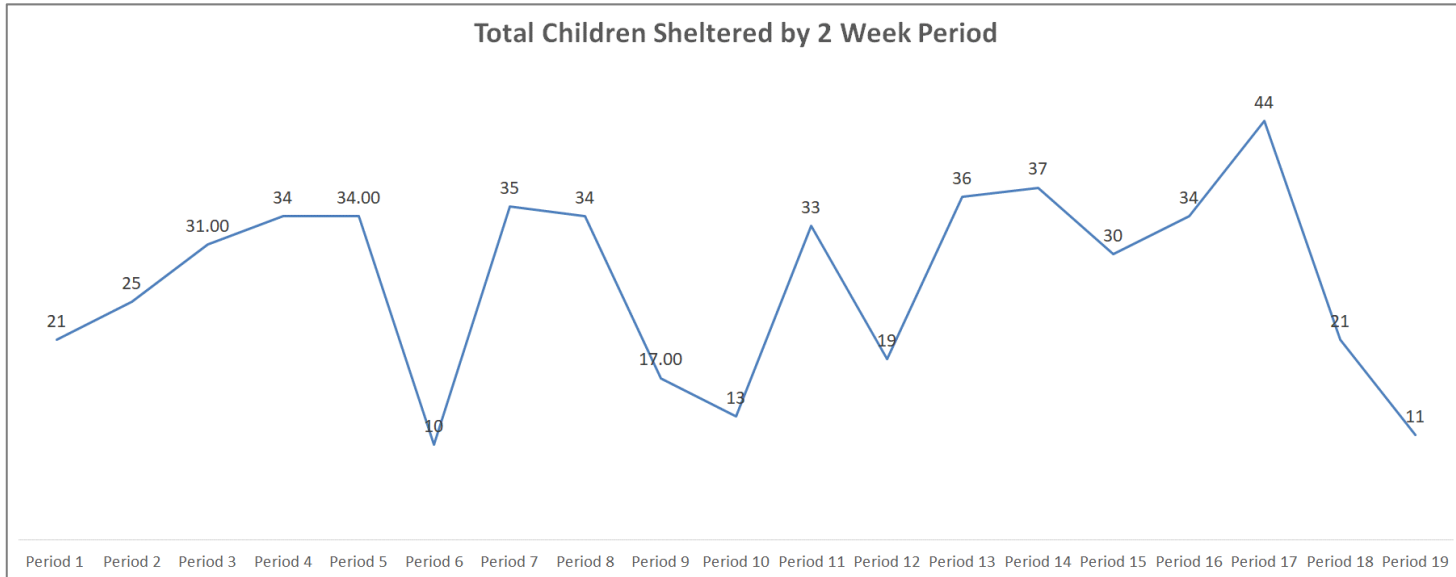
Shelter Count for the Week of March 03 - March 09, 2020

| | Polk | Highlands | Hardee |
|------------------------|------|-----------|--------|
| Shelters | 7 | | |
| Children Removed | 10 | | |
| Placed w/ a Relative | 2 | | |
| Placed w/a Non-Rel | 2 | | |
| Placed w/a Fictive Kin | | | |
| Placed in Foster Care | 6 | | |



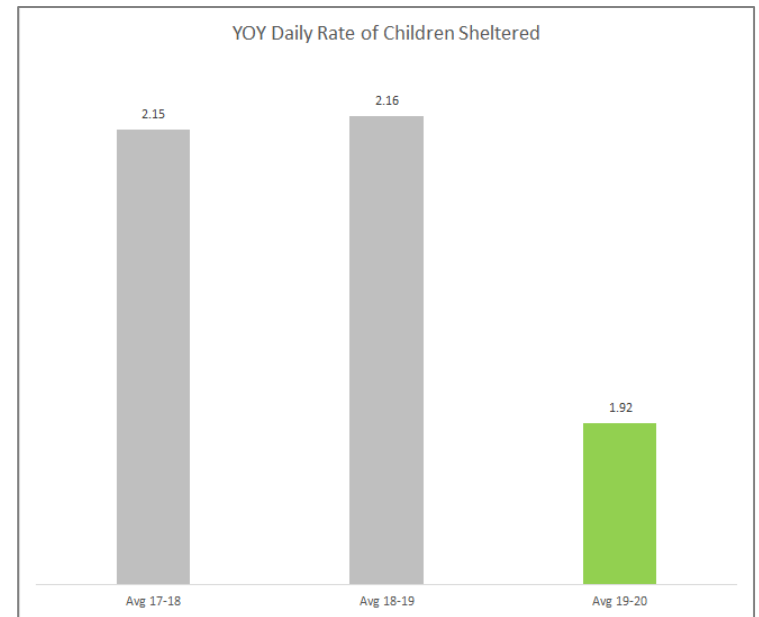
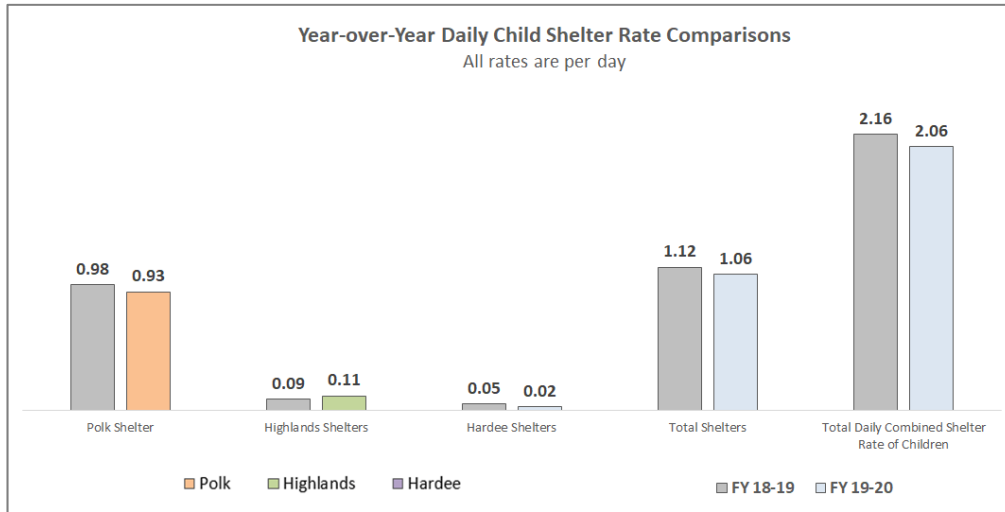
Shelter Trending for Circuit 10

Number of Shelters Occurring by Period and Removal County



Shelter Trending for Circuit 10 (Year-over-Year)

Number of Shelters Occurring by Period and Removal County



Case Transfer Staffing Data

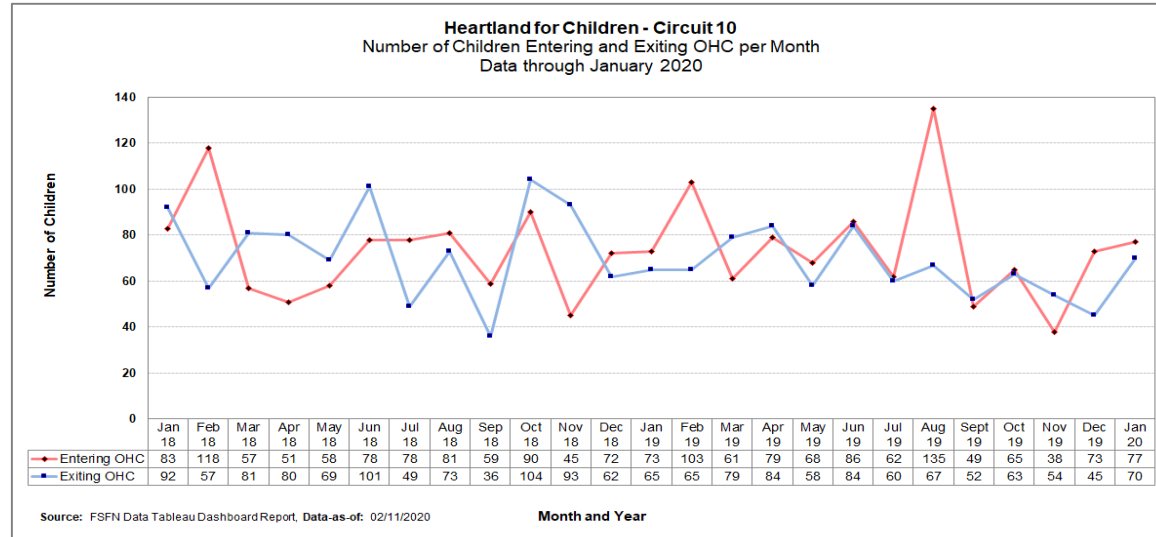
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 03/10/20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19-20 Totals | 18-19 Totals | 17-18 Totals |
|---------------------------|------------|------------|------------|------------|-----------|------------|------------|------------|-----------|-----|-----|-----|-----------------|-----------------|-----------------|
| Number of Children | | | | | | | | | | | | | | | |
| CHS | 55 | 28 | 47 | 44 | 20 | 19 | 21 | 33 | 12 | | | | 279 | 460 | 349 |
| Devereux | 38 | 48 | 23 | 42 | 21 | 35 | 41 | 35 | 12 | | | | 295 | 482 | 349 |
| OHU Polk | 22 | 14 | 17 | 12 | 17 | 17 | 7 | 10 | 8 | | | | 124 | 196 | 253 |
| One Hope | 37 | 63 | 38 | 44 | 37 | 39 | 41 | 52 | 12 | | | | 363 | 548 | 527 |
| Total | 152 | 153 | 125 | 142 | 95 | 110 | 110 | 130 | 44 | | | | 1061 | 1686 | 1478 |
| Out of Home Care | | | | | | | | | | | | | | | |
| CHS | 32 | 17 | 31 | 16 | 10 | 11 | 18 | 21 | 10 | | | | 166 | 262 | 226 |
| Devereux | 20 | 28 | 12 | 34 | 9 | 17 | 28 | 21 | 3 | | | | 172 | 291 | 218 |
| OHU Polk | 9 | 6 | 8 | 11 | 5 | 3 | 6 | 3 | 2 | | | | 53 | 116 | 164 |
| One Hope | 5 | 17 | 5 | 12 | 13 | 7 | 11 | 12 | 0 | | | | 82 | 125 | 133 |
| Total | 66 | 68 | 56 | 73 | 37 | 38 | 63 | 57 | 15 | | | | 473 | 794 | 741 |
| In - Home Judicial | | | | | | | | | | | | | | | |
| CHS | 4 | 0 | 0 | 3 | 6 | 3 | 1 | 0 | 0 | | | | 17 | 48 | 35 |
| Devereux | 2 | 5 | 1 | 2 | 1 | 7 | 4 | 5 | 1 | | | | 28 | 37 | 27 |
| OHU Polk | 6 | 5 | 1 | 0 | 5 | 6 | 1 | 2 | 6 | | | | 32 | 20 | 20 |
| One Hope | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 5 | 11 | 24 |
| Total | 14 | 12 | 3 | 5 | 12 | 16 | 6 | 7 | 7 | | | | 82 | 116 | 106 |

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19-20 Totals | 18-19 Totals | 17-18 Totals |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----|-----|-----|-----------------|-----------------|-----------------|
| Non-Judicial In - Home Services | | | | | | | | | | | | | | | |
| CHS | 17 | 6 | 14 | 16 | 3 | 0 | 0 | 7 | 0 | | | | 63 | 110 | 48 |
| Devereux | 11 | 13 | 7 | 4 | 6 | 9 | 6 | 3 | 8 | | | | 67 | 93 | 66 |
| OHU Polk | 2 | 3 | 7 | 1 | 5 | 3 | 0 | 4 | 0 | | | | 25 | 52 | 44 |
| One Hope | 0 | 1 | 5 | 3 | 2 | 0 | 0 | 6 | 4 | | | | 21 | 41 | 49 |
| Total | 30 | 23 | 33 | 24 | 16 | 12 | 6 | 20 | 12 | | | | 176 | 296 | 207 |
| OCS / ICPC Courtesy Supervision | | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 | 0 | 2 |
| Devereux | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 | 0 | 0 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 | 0 | 0 |
| One Hope | 30 | 42 | 27 | 32 | 21 | 31 | 25 | 33 | 8 | | | | 249 | 363 | 313 |
| Total | 30 | 42 | 27 | 32 | 21 | 31 | 25 | 33 | 8 | | | | 249 | 363 | 313 |
| Reinstatement of Protective Services Supervision (Notice of Hearings) | | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 3 | 1 | | | | 8 | 12 | 17 |
| Devereux | 1 | 0 | 1 | 0 | 3 | 2 | 0 | 3 | 0 | | | | 10 | 41 | 18 |
| OHU Polk | 5 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | | | | 8 | 2 | 10 |
| One Hope | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 | 7 | 2 |
| Total | 6 | 0 | 1 | 2 | 3 | 6 | 0 | 7 | 1 | | | | 26 | 62 | 47 |

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

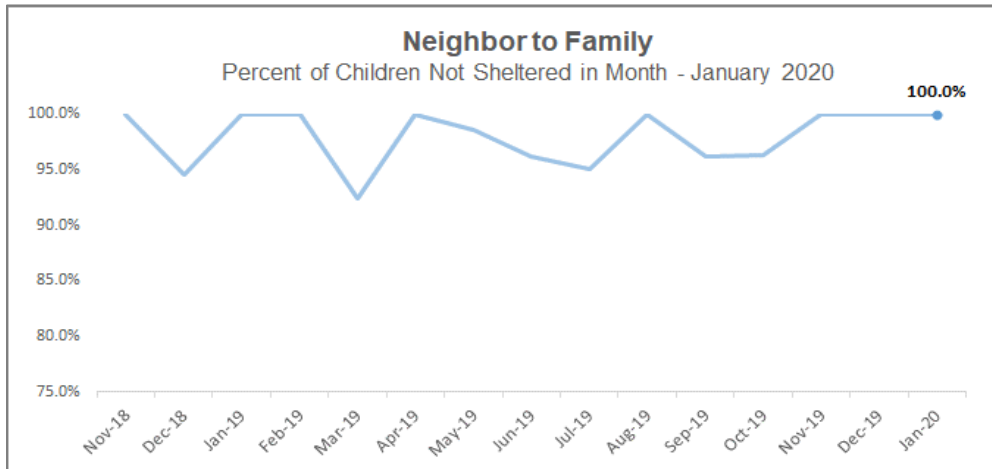
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.4%**

"She was very helpful and available to me and my family."

- Customer Service Questionnaire

| Neighbor To Family - Weekly Census Numbers | | |
|--|--------------------|--------------------|
| Weekly Data 03/03/20 through 03/09/20 | | |
| Referral Type | Number of Families | Number of Children |
| CPI - Safety Management | 0 | 0 |
| CPI - Family Support | 22 | 49 |
| Specialized - Family Support | 10 | 20 |
| Prevention - Comm. Referral | 35 | 82 |
| Special Conditions Report | 4 | 5 |
| Nurturing Parenting | 25 | 48 |
| NTF - Total Services | 96 | 204 |

| NTF - Housing Resource Numbers | |
|----------------------------------|-----------|
| Data since Inception to 03/09/20 | |
| Referral Agency | Referrals |
| Children's Home Society (CHS) | 18 |
| Devereux (DEV) | 9 |
| One Hope United (OHU) | 1 |
| Neighbor To Family (NTF) | 3 |
| Total Housing Referrals | 31 |

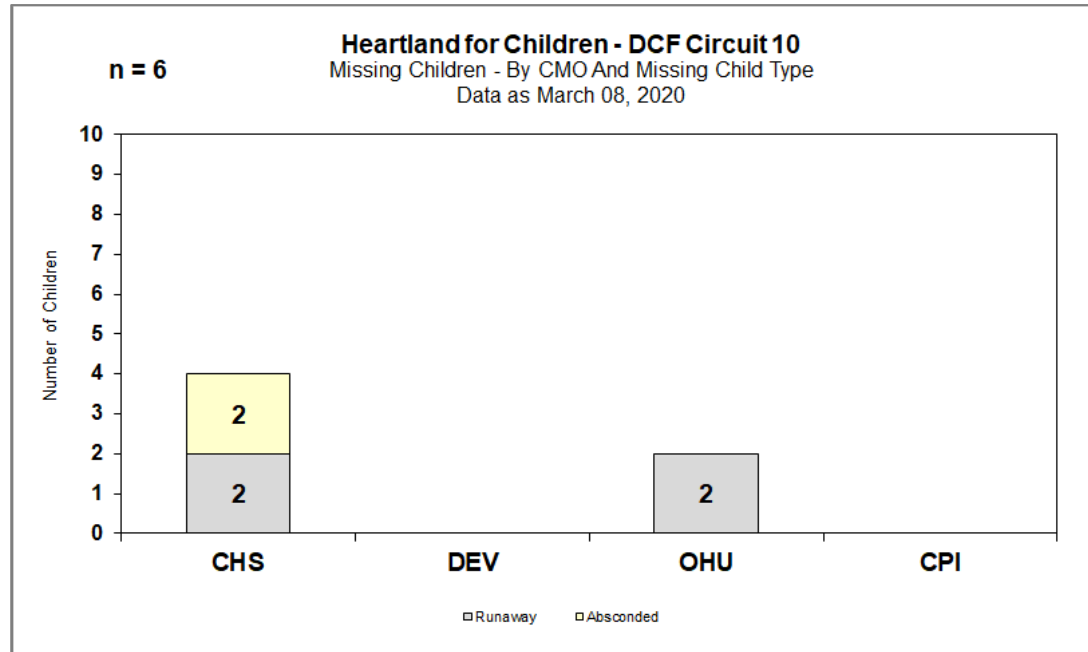


| Referral Status and Housing Results | |
|-------------------------------------|--------------------|
| Referrals - Active | 12 |
| Referrals - Closed | 19 |
| Total Families Housed | 4 Families |
| Total Children Housed | 15 Children |



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

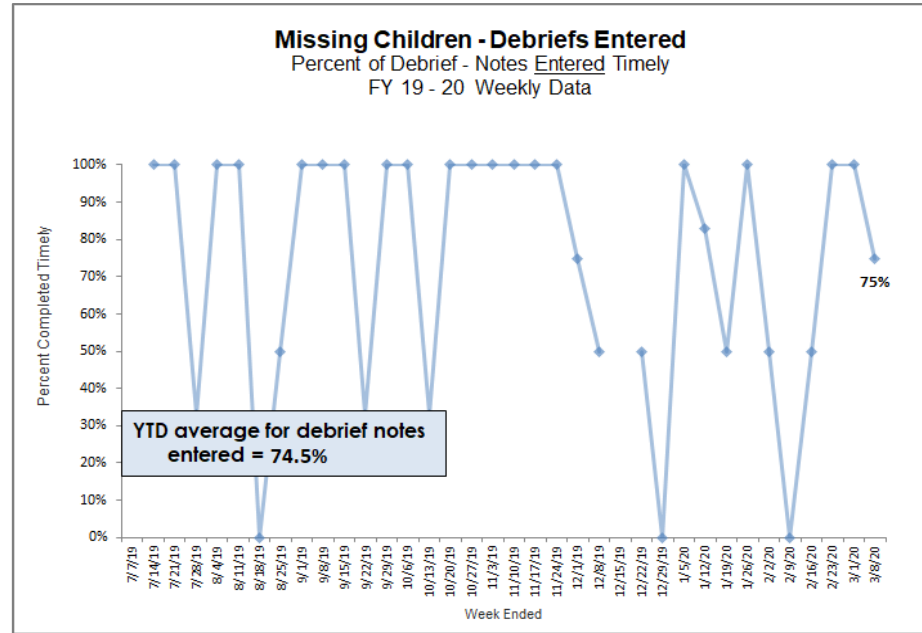
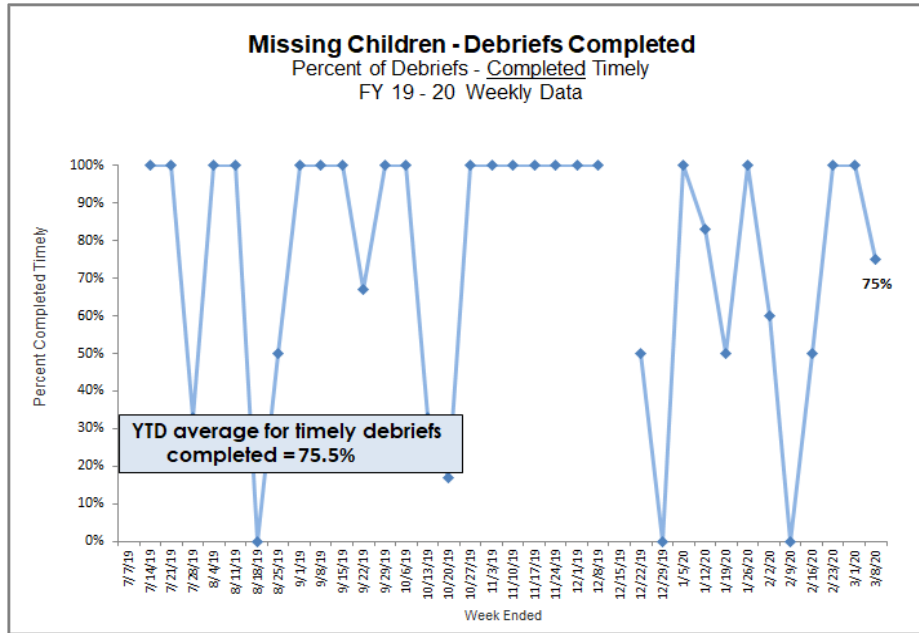


| Circuit 10 - Weekly Missing Children Report | | | | | | | |
|--|------------------------|--------------------|-----------------------------|-----------------------------|-------------------------|------------------|--------------------|
| Number of Missing Youth as of Reporting Date | | | | | | | |
| Reporting Date | Total Missing Children | Total New Episodes | Timely Reporting Compliance | Timely Reporting Compliance | Timely Reporting Misses | Total Recoveries | Agency Responsible |
| | Week to Date | Month to Date | Week to Date | Month to Date | Week to Date | Month to Date | Week to Date |
| Nov 2019 (m/end) | - | 20 | - | 100% | - | 19 | - |
| Dec 2019 (m/end) | - | 9 | - | 89% | - | 13 | - |
| Jan 2020 (m/end) | - | 24 | - | 100% | - | 17 | - |
| Feb 2020 (m/end) | - | 18 | - | 83% | - | 22 | - |
| 3/1/2020 | 7 | 0 | 100% | 100% | 0 | 0 | |
| 3/8/2020 | 6 | 3 | 100% | 100% | 0 | 4 | |



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



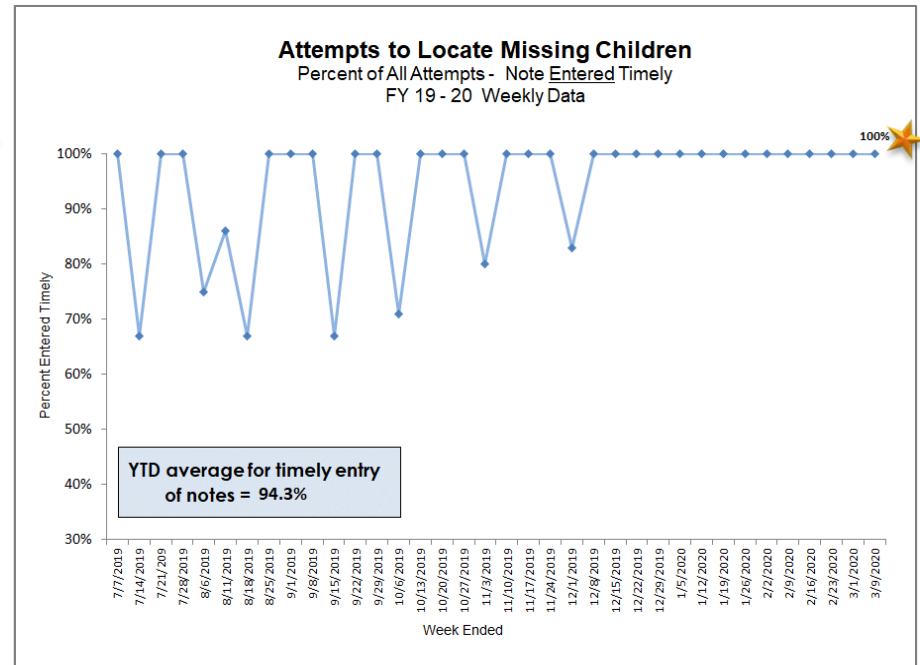
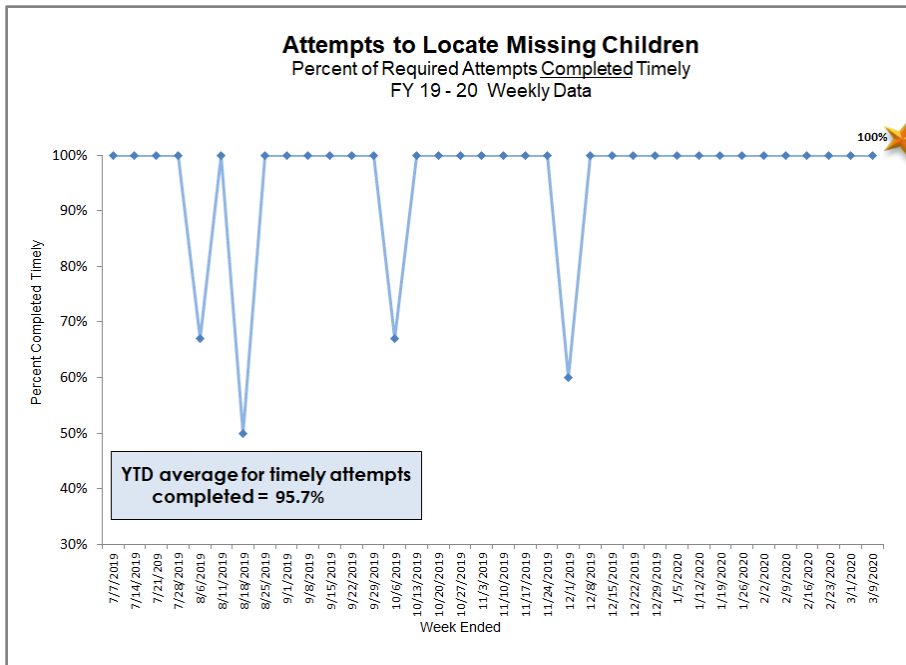
| Missing Children - Debriefs | | | | | | | | |
|---------------------------------------|-------------------|--------------------|------------------|-----------------------------|----------------|-----------------------|----------------|----------------------------------|
| Week of 03/02/2020 through 03/08/2020 | | | | | | | | |
| Agency | Debriefs Required | Required Completed | Completed Timely | Percentage Completed Timely | Notes Required | Voluntarily Completed | Entered Timely | Debriefs entered within 24 hours |
| CHS | 2 | 1 | 1 | 50% | 2 | | 1 | 50% |
| DEV | | | | - | | | | - |
| OHU | 2 | 2 | 2 | 100% | 2 | | 2 | 100% |
| PI | | | | - | | | | - |
| Total | 4 | 3 | 3 | 75% | 4 | 0 | 3 | 75% |



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

| Attempts to Locate | | | | | | | | |
|---------------------------------------|----------|--------------------|---------------------------|-----------------------------|----------------|-----------------------|----------------------|--|
| Week of 03/02/2020 through 03/08/2020 | | | | | | | | |
| Agency | Required | Required Completed | Required Completed Timely | Percentage Completed Timely | Notes Required | Voluntarily Completed | Notes Entered Timely | Attempts to Locate notes entered within 24 hours |
| CHS | 4 | 4 | 4 | 100% | 4 | 1 | 5 | 100% |
| DEV | | | | - | | | | - |
| OHU | 2 | 2 | 2 | 100% | 2 | | 2 | 100% |
| PI | | | | - | | | | - |
| Total | 6 | 6 | 6 | 100% | 6 | 1 | 7 | 100% |



Human Trafficking – Verification and Management

Labor Trafficking & Commercial Sexual Exploitation of Children (CSEC)

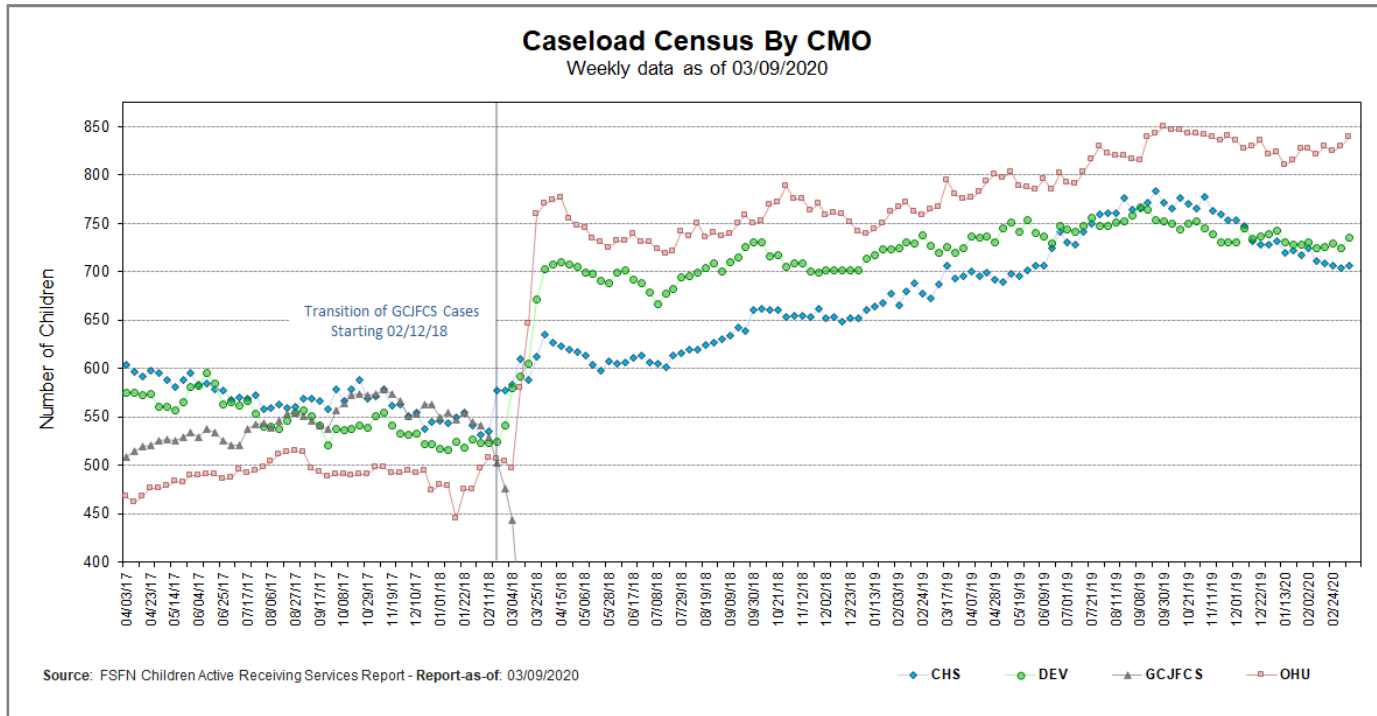
| Human Trafficking | | | | | | | |
|--|--------|--------------------|---------|--------|-----------------|---------------------|------------------|
| Tracking Information for Children Flagged as of 03/04/2020 | | | | | | | |
| Age | Gender | Date Verified (HT) | HT type | Agency | Unit | Case Manager | Placement |
| 18 | Female | 9/15/2017 | CSEC | DEV | 141827-DEV | Berlandah Gadson | EFC |
| 18 | Female | 6/26/2017 | CSEC | CHS | 141832-CHSFL | Todd Raines | EFC |
| 18 | Male | 3/1/2018 | Labor | DEV | 141827-DEV | Berlandah Gadson | EFC |
| 17 | Female | 10/14/2013 | CSEC | CHS | 141832-CHSFL | Chastity Washington | Foster Home |
| 17 | Female | 2/27/2018 | CSEC | CHS | 141839-CHSFL | Chastity Washington | Foster home |
| 17 | Female | 6/20/2019 | CSEC | CHS | 141852-CHSFL | Phalan McCaleb | Foster home |
| 17 | Female | 6/7/2018 | CSEC | CHS | 141852-CHSFL | Phalan McCaleb | Runaway |
| 17 | Male | 3/6/2017 | Labor | CHS | 141839-CHSFL | Latoya Anglin | Group Home |
| 17 | Female | 9/7/2017 | CSEC | CHS | 141846-CHSFL | Katherine Heirs | DJJ |
| 17 | Female | 3/7/2019 | CSEC | CHS | 141846-CHSFL | Nicole Luebke | Mother |
| 15 | Female | 11/22/2017 | CSEC | CHS | 141846-CHSFL | Nicole Luebke | Mother |
| 14 | Female | 6/6/2019 | CSEC | DEV | 141849-DEV | Shedlie Desravines | Residential |
| 15 | Female | 3/7/2019 | CSEC | CHS | 141839-CHSFL | Sabrina Webster | Safe Foster Home |
| 12 | Female | 8/19/2019 | CSEC | DEV | 141828-DEV | Sherry Bickel | Foster Home |
| 17 | Female | 11/8/2019 | CSEC | CHS | 141837-CHSFL | Angela Poole | Group Home |
| 15 | Female | 1/22/2020 | CSEC | OHU | 142856-OHU-Polk | Ronesha Lockwood | Residential |



Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO Last 6 Reporting Periods | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| Agency | 2/2/2020 | 2/9/2020 | 2/16/2020 | 2/24/2020 | 3/1/2020 | 3/8/2020 |
| CHS | 724 | 711 | 709 | 707 | 704 | 706 |
| DEV | 731 | 725 | 726 | 729 | 725 | 735 |
| OHU | 827 | 821 | 829 | 825 | 830 | 839 |
| HFC Total | 2282 | 2257 | 2264 | 2261 | 2259 | 2280 |



Caseload Census by Case Manager and Organization

Data as of 03/08/2020

| Caseload of 1 - 5 Children | | |
|----------------------------|---------------------------|---|
| CMO | Case Workers | # |
| CHS | Ware, Christina | 5 |
| OHU | Sanchez-Torres, Christian | 5 |
| OHU | Perez, Vicky | 4 |
| OHU | Young, Pamela | 4 |
| OHU | Garza, Krystal | 3 |
| CHS | Weaver, Salisha | 2 |
| CHS | Raines, Todd | 1 |
| OHU | Thomas, Taylor | 1 |

| Caseload of 6 - 15 Children | | |
|-----------------------------|-----------------------|----|
| CMO | Case Workers | # |
| CHS | Sloan, Taylor | 15 |
| CHS | Vegter, Hope | 15 |
| OHU | Graham, Iyisha | 15 |
| OHU* | Montoya, Maria | 15 |
| OHU | King, Lora | 14 |
| OHU | Hobdy, Susan | 14 |
| OHU* | Quintero, Mayelin | 14 |
| CHS | Gilmore, Devonta | 13 |
| OHU | Stevenson, Trina | 13 |
| OHU | O'Connor, Chance | 13 |
| OHU | Followell, Amanda | 13 |
| OHU | Smith, Lorie | 12 |
| OHU* | Spence, India | 12 |
| CHS | Dankowski, Jennifer | 11 |
| CHS | Mccalebb, Phalan | 11 |
| DEV | Gadson, Berlendah | 11 |
| DEV | White, Alfreda | 11 |
| CHS | Mena, Susie | 10 |
| CHS | Jenkins, Lekeilah | 10 |
| OHU | Gilchrist, Letecia | 10 |
| OHU | Boule, Adriana | 10 |
| CHS | Caswell, Jordan | 9 |
| OHU | Cumming, Renee | 9 |
| OHU* | Virts, Emily | 9 |
| OHU | Torres-Hincapie, Lina | 7 |
| OHU | Johnson, Randi | 7 |
| CHS | Poole, Angela | 6 |

| Caseload of 16 - 24 Children | | |
|------------------------------|---------------------------|----|
| CMO | Case Workers | # |
| OHU | Washington, Woodrica | 24 |
| OHU | Guerrero, Maria | 24 |
| CHS | Harris, Michael | 22 |
| DEV | Brownfield-Salahuddi, Cou | 22 |
| OHU | Mcfadden, Phillisha | 21 |
| OHU | Shiver, Christa | 21 |
| CHS | Gellibert, Jill | 20 |
| DEV | Brown, Regina | 20 |
| OHU | Lockwood, Roneshia | 20 |
| OHU | Crossen, Monaya | 19 |
| OHU | Hardin, Natasha | 19 |
| CHS | Nunzio, Nicole | 18 |
| CHS | Hiers, Katherine | 16 |
| OHU | Jackson, Jenesis | 16 |

| Caseload of 25 - 29 Children | | |
|------------------------------|----------------------|----|
| CMO | Case Worker | # |
| CHS | Friday, Michelle | 29 |
| OHU | Vazquez, Roger | 29 |
| DEV | O'Connor, Michelle | 28 |
| CHS | Anglin, Latoya | 27 |
| DEV | Desravines, Shedlie | 27 |
| DEV | Bickel, Sherry | 27 |
| DEV | Balmaceda, Stephanie | 27 |
| OHU | Findley, Angela | 27 |
| OHU | Blanc, Jonathan | 27 |
| CHS | Humber, John | 26 |
| CHS | Fairley, Stephanie | 26 |
| CHS | Forte, Angela | 26 |
| CHS | Thelemague, Fabiola | 26 |
| DEV | Felder, Shameka | 26 |
| DEV | Howe, Danielle | 25 |
| OHU | Cleveland, Tammy | 25 |
| OHU | Meinke, Danielle | 25 |
| OHU | Colon, Lisette | 25 |
| OHU | Southall, Akeva | 25 |
| OHU | Harder, Andrew | 25 |

| Caseload of 30 - 49 Children | | |
|------------------------------|----------------------|----|
| CMO | Case Worker | # |
| OHU* | Gonzalez, Jesus | 49 |
| CHS | Luebke, Nicole | 42 |
| DEV | Sepulveda, Mariel | 39 |
| CHS | Nettles, Markisha | 37 |
| CHS | Harrison, Ammara | 37 |
| DEV | Willix, Amensha | 37 |
| CHS | Harder, Rachel | 36 |
| DEV | Louis, Rachelle | 36 |
| DEV | Thompson, Wyshana | 35 |
| CHS | Washington, Chastity | 34 |
| CHS | Nieves, Carlos | 34 |
| DEV | Collins, Sara | 34 |
| DEV | Pyles, Lisa | 34 |
| DEV | Johnson, Mykira | 34 |
| DEV | Marini, Kathryn | 34 |
| OHU* | Simmons, Shannon | 34 |
| CHS | Webster, Sabrina | 33 |
| DEV | Davis, Katelyn | 33 |
| DEV | Coleman, Tangela | 33 |
| DEV | Cartagena, Maria | 33 |
| DEV | Sheppard, Uniqua | 33 |
| OHU* | Tucker, Raymona | 33 |
| CHS | Bishop, Shane | 31 |
| OHU* | Baldwin, Chenoa | 31 |
| OHU* | Calderon, Jose | 31 |
| CHS | Yates, Michelle | 30 |
| CHS | Owens, Sheltanya | 30 |
| DEV | Williams, Adrianna | 30 |
| DEV | Khordehpaz, Minoo | 30 |

| Independent Living Case Managers | | |
|----------------------------------|-------------------|----|
| CMO | Case Workers | # |
| DEV | Gadson, Berlendah | 26 |
| CHS | Raines, Todd | 22 |
| OHU | Thomas, Taylor | 8 |
| CHS | Friday, Michelle | 1 |
| OHU | Kinchen, Lisa | 1 |
| OHU* | Baldwin, Chenoa | 1 |
| OHU | Pittard, Deangelo | 1 |

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

| Caseload of 50+ Children | | |
|--------------------------|-------------------|----|
| CMO | Case Workers | # |
| OHU* | Pittard, Deangelo | 56 |



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 03/08/2020

| Count of Case Managers Within a Caseload Range | | | | | | | |
|--|-----------------------------------|------------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|----------------------------|--------------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25+ Children in Caseload | 30+ Children in Caseload | Total Case Managers* | Avg # of Children per CM |
| CHS | 0 | 8 | 4 | 6 | 10 | 28 | 24.6 |
| DEV | 0 | 0 | 2 | 5 | 14 | 21 | 33.3 |
| OHU | 3 | 13 | 8 | 8 | 6 | 38 | 21.3 |
| # of CMs | 3 | 21 | 14 | 19 | 30 | 87 | 25.3 |

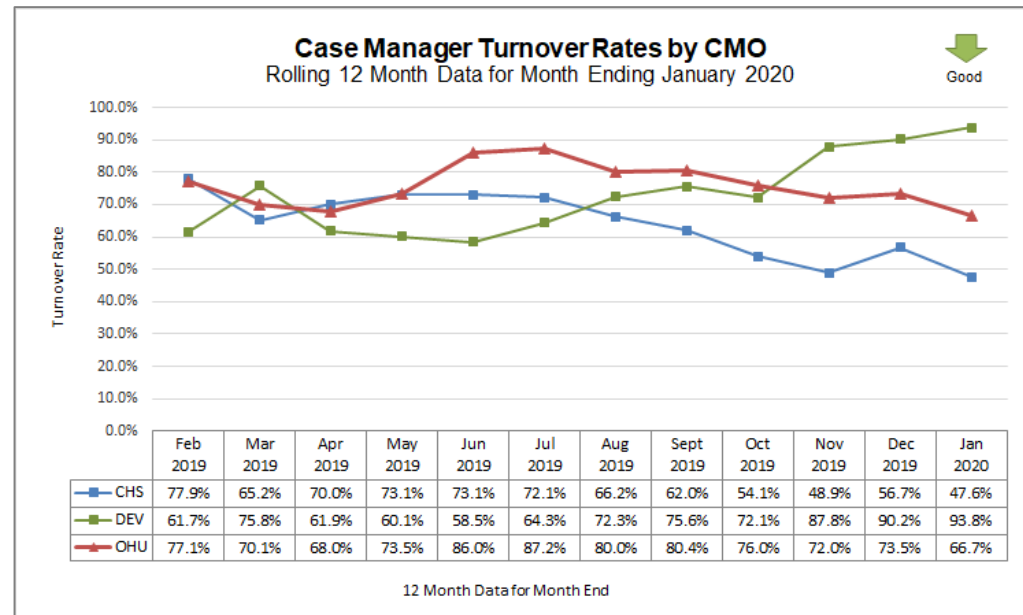
* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|--|-----------------|--------------------------------|------------------------|
| CMO | # Case Managers | # with Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 28 | 8 | 28.6% |
| DEV | 21 | 0 | 0.0% |
| OHU | 38 | 16 | 42.1% |
| HFC | 87 | 24 | 27.6% |

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2020 | | |
|--|--------------|-------------------------|
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 47.6% | 23.5% |
| DEV | 93.8% | 25.0% |
| OHU | 66.7% | 50.0% |

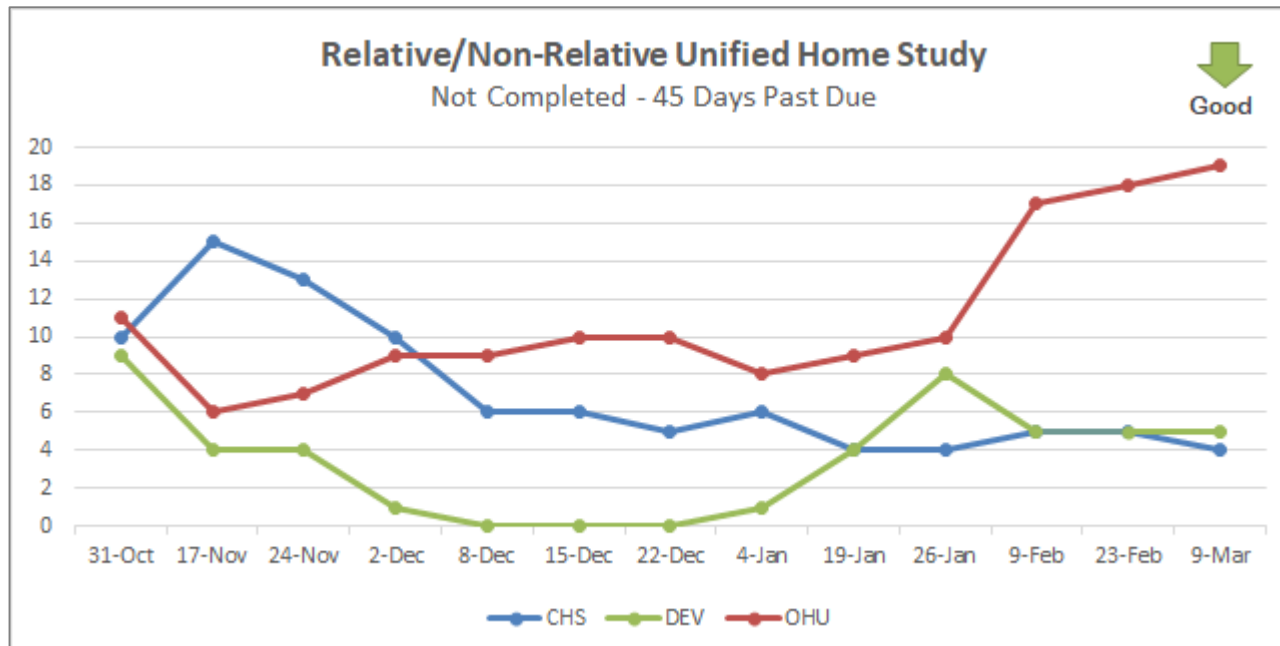


Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 03/09/20

| Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due | | | |
|---|------------|------------------|-----------------|
| Agency | # of Cases | Status - Pending | Status - No UHS |
| CHS | 4 | 2 | 3 |
| DEV | 5 | 2 | 3 |
| OHU | 19 | 5 | 15 |
| Total | 28 | 9 | 21 |

| Number of "Pending" Unified Home Studies in FSNF by Days since UHS Creation Date - 45 days or more | | |
|---|--------------|------------|
| Agency | 45 - 90 Days | 90+ Days |
| CHS | 10 | 71 |
| DEV | 4 | 16 |
| OHU | 10 | 48 |
| Grand Total | 24 | 135 |



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




| Health Information in FSFN for Children in OHC as of 03/08/20 | | | | | | |
|--|----------------------|---------------------------------|--|--|---------------------------------|---------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSFN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date | Overall Performance |
| CHS | 455 | 100.0% | 95.8% | 88.8% | 96.5% | 93.7% |
| DEV | 508 | 100.0% | 98.4% | 89.5% | 96.9% | 94.9% |
| OHU | 360 | 99.4% | 98.3% | 87.4% | 97.8% | 94.5% |
| HFC | 1323 | 99.8% | 97.5% | 88.7% | 97.0% | 94.4% |
| Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU" | | | | | | |


| Health Information in FSFN as of 03/08/20 | | | | |
|---|------------------------------|--|---|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 0 | 19 | 32 | 16 |
| DEV | 0 | 8 | 33 | 16 |
| OHU | 2 | 6 | 27 | 8 |
| Total | 2 | 33 | 92 | 40 |
| Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU" | | | | |

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

| Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 03/08/20 | | | |
|--|---------------------------------|---------------------------------|---|
| Agency | Appointment within last 12 mths | Total Children out-of-home care | Percent Medical Services Received |
| CHS | 439 | 451 | 97.3%  |
| DEV | 467 | 471 | 99.2%  |
| OHU | 363 | 365 | 99.5%  |
| Total | 1269 | 1287 | 98.6% |




| Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 03/08/20 | | | |
|---|--------------------------------|---------------------------------|---|
| Agency | Appointment within last 7 mths | Total Children out-of-home care | Percent Dental Services Received |
| CHS | 248 | 270 | 91.9% |
| DEV | 286 | 301 | 95.0%  |
| OHU | 212 | 229 | 92.6% |
| Total | 746 | 800 | 93.3% |

Number of Dental Visits to Achieve SM10 Target – 14 Appointments

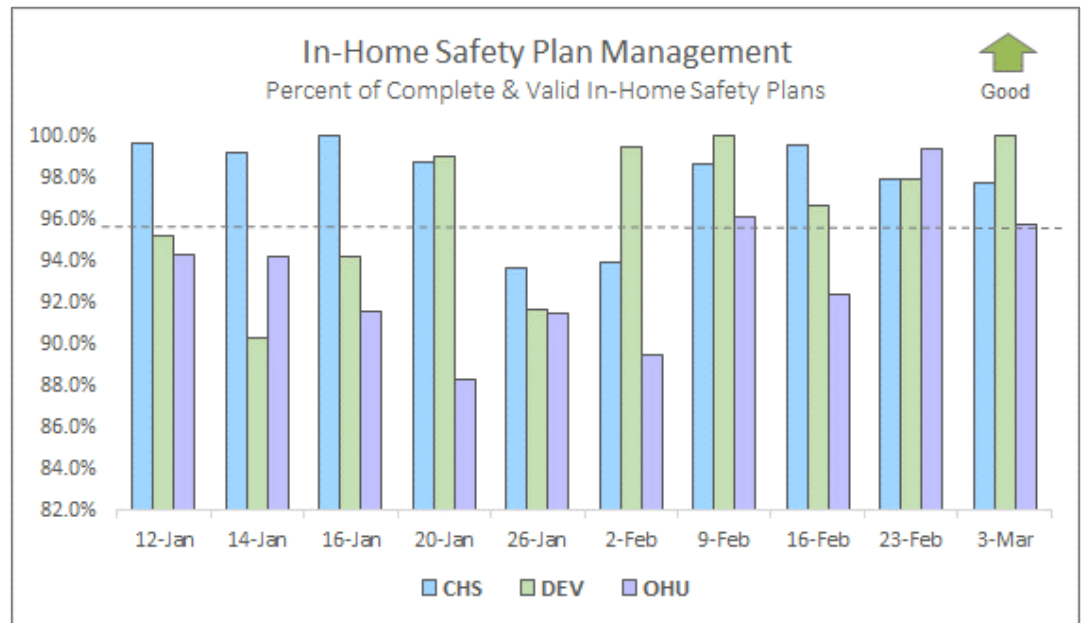


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

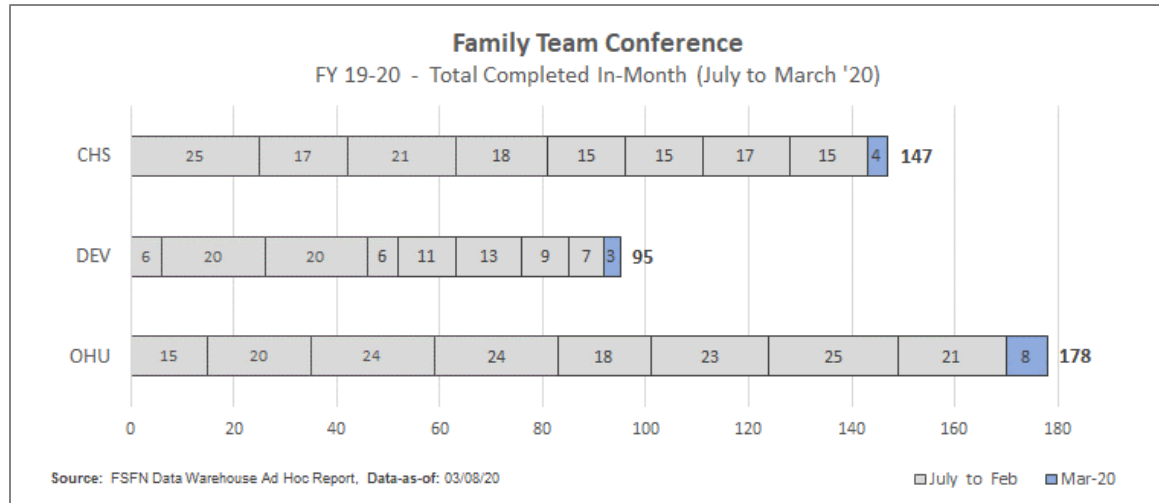
| In-Home Safety Plan Management | | | | |
|--|------------------------------|-------------------------------|-----------------------------|--|
| Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days | | | | |
| Agency | No -or- Expired Safety Plans | Complete & Valid Safety Plans | Total Required Safety Plans | Percentage Complete |
| CHS | 5 | 225 | 230 | 97.8%  |
| DEV | 0 | 201 | 201 | 100.0%  |
| OHU | 7 | 160 | 167 | 95.8%  |
| HFC Total* | 12 | 586 | 598 | 97.99% |

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 03/01/20



Family Team Conferences Completed

FY19-20 – July 2019 to March 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

| Birth Parent Contact Required and Completed - 02/01/20 to 02/29/20 | | | | | | | |
|--|-----------------|------------------|-----------------|-----------------|------------------|-----------------|------------------|
| AGENCY | # Moms Required | # Moms Completed | Mom % Completed | # Dads Required | # Dads Completed | Dad % Completed | Combined Average |
| CHS | 269 | 181 | 67.3% | 181 | 73 | 40.3% | 53.8% |
| DEV | 279 | 195 | 69.9% | 188 | 68 | 36.2% | 53.0% |
| OHU | 196 | 100 | 51.0% | 121 | 53 | 43.8% | 47.4% |
| TOTAL | 744 | 476 | 63.98% | 490 | 194 | 39.59% | 51.8% |

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 03/08/20



Child Placement Agreement – Current Errors

| Child Placement Agreement Errors Data as of 03/09/2020 | | | | | |
|---|----------------|---------------------------------|--------------------------|-------------------|-----------|
| Agency | New CPA Needed | Need to Upload Signed Agreement | Need Supervisor Approval | Need to Close CPA | Total |
| CHS | 2 | 2 | 3 | | 7 |
| DEV | | 1 | 2 | | 3 |
| OHU | | 2 | 2 | | 4 |
| Total | 2 | 5 | 7 | 0 | 14 |

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

| Health Risk Assessment's Due by the Number of Weeks on List Data as of 03/09/2020 | | | | |
|--|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | | | |
| DEV | | | | |
| OHU | | | | |
| Total | | | | |



Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List Data-as-of: 03/08/20 | | | | |
|---|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | 2 | 2 | 19 | 23 |
| DEV | | | 3 | 3 |
| OHU | | 1 | 8 | 9 |
| CPI | 1 | | 2 | 3 |
| NTF | | | | 0 |
| SCARF | | | 6 | 6 |
| Total | 3 | 3 | 38 | 44 |

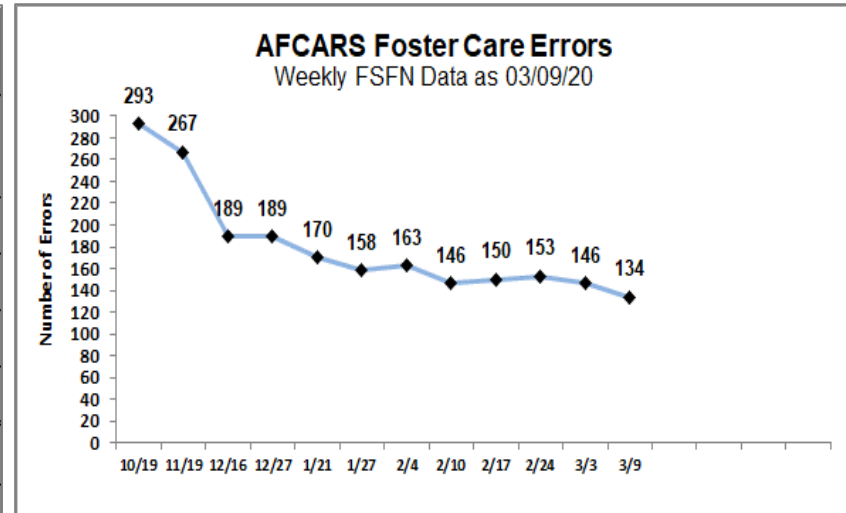
| Placement Exceptions Totaled By Agency Last 6 Reporting Periods | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|
| Agency | 1/26/2020 | 2/9/2020 | 2/16/2020 | 2/23/2020 | 3/1/2020 | 3/8/2020 |
| CHS | 6 | 21 | 21 | 12 | 15 | 23 |
| DEV | 10 | 29 | 23 | 10 | 2 | 3 |
| OHU | 22 | 28 | 7 | 2 | 12 | 9 |
| CPI | 5 | 9 | 4 | 17 | 11 | 3 |
| NTF | 0 | 0 | 4 | 6 | 0 | 0 |
| SCARF | 0 | 0 | 0 | 0 | 0 | 6 |
| Total | 43 | 87 | 59 | 47 | 40 | 44 |

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/31/20

| AFCARS Foster Care Report | | | | | | | |
|---------------------------|------------|----------|-----------|----------------|-------------------|----------------|------------|
| Agency | Child Info | Provider | Legal | Mother Married | Transition Errors | Cannot Correct | Total |
| CHS | | | 10 | | 19 | 22 | 51 |
| DEV | | | 13 | | 14 | 15 | 42 |
| OHU | | | 13 | | 2 | 22 | 37 |
| CPI | 2 | 2 | | | | | 4 |
| Total | 2 | 2 | 36 | 0 | 35 | 59 | 134 |

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt-as-of: 03/10/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

| FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement | | | | |
|--|------------------------------|---|---|--|
| Agency | Not Approved (30+ days) | New Child CTS (w/ active Approval) | New FFA-O Needed (w/ prior Approval) | Incorrect Approval (w/ active Approval) |
| CHS | | 1 | 2 | |
| DEV | | | 3 | |
| OHU | | | 1 | |
| HFC TOTAL | 0 | 1 | 6 | 0 |

CMO Contract Measure 11 – 3rd Quarter

| Percent of Active Methodology Cases with an Approved FFA-O Data as of 03/08/20 | | | | |
|---|--------------|----------|-------------|------------------|
| Agency | Not Approved | Approved | Grand Total | Percent Approved |
| CHS | 13 | 320 | 333 | 96.1% |
| DEV | 13 | 341 | 354 | 96.3% |
| OHU | 9 | 258 | 267 | 96.6% |
| HFC Total | 35 | 919 | 954 | 96.3% |

| Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/08/20 | | | |
|---|-------------------------|------------------------------|---------------------|
| Agency | Timely (< 30 Days) | FFA Approvals (3rd Qtr) | Completed Timely |
| CHS | 20 | 21 | 95.2% ★ |
| DEV | 29 | 29 | 100.0% ★ |
| OHU | 25 | 26 | 96.2% ★ |
| HFC TOTAL | 74 | 76 | 97.4% |

FY 19-20 Target = **95% and above.**



PARENTS AS PARTNERS

Thursday, March 26

5:30 pm

1010 E. Rose Street, Lakeland, FL 33801

Featuring:
Vereuch Simmons
Prevention Resource Specialist

To attend, call **Christina Ware** at **(863) 640-4381** to register and receive a \$20 gift card and a \$10 gas card. Register, attend and get a Family Meal Kit from Publix. Dinner will be included.

Sponsored by:



“Embrace what makes you unique, even if makes others uncomfortable. I didn’t have to become perfect because I’ve learned throughout my journey that perfection is the enemy of greatness.”

~ Janelle Monae



RESOURCE NEWS FLASH... March 11, 2020

Mental Health Resources

Helping Families Cope with Coronavirus 2019 - Knowing important information about the outbreak and learning how to be prepared can reduce stress and help calm likely anxieties. This resource will help parents and caregivers think about how an infectious disease outbreak might affect their family— both physically and emotionally—and what they can do to help their family cope. Go to

www.nctsn.org/resources/parent-caregiver-guide-to-helping-families-cope-with-the-coronavirus-disease-2019?utm_source=ebulletin&utm_medium=email&utm_campaign=nctsn-ebulletin.

Talking to Children about Tragic Events - In light of several, recent potentially traumatic events reported in the media (e.g., flooding, tornadoes, the 2019 Coronavirus, fatal accidents including children), the National Child Traumatic Stress Network has resources to help parents and caregivers talk to their children about the information shared by the media and on social media. Media coverage has the potential to create a sense of fear and stress amongst young children, families, and even parents and caregivers. Knowing how to support and talk to your children during this time can help them to better understand what is happening. The following site are some useful resources from the NCTSN: "Tips for parents and caregivers on media coverage of traumatic events" - www.nctsn.org/resources/tips-parents-and-caregivers-media-coverage-traumatic-events?utm_source=spotlight&utm_medium=email&utm_campaign=nctsn-spotlight.

Community Events

FREE Concert for Kids - The Orpheum Theatre (Bartow Civic Center) presents "Peter & The Wolf" on March 15th at 2:00pm. This free concert with the Imperial Symphony Orchestra is sponsored in part by Florida's Natural Growers Association; Patel, Greene, and Associates; and the City of Bartow. Kids will be able to try lessons themselves prior to the concert with members of the orchestra and then take part in a processional with the BHS drum corps.

Teen Resources

Project Prom – UthMpack teen leaders are proud to present Project Prom to offer FREE dresses and suits to teens who promise to make smart, healthy, and safe choices on the night of Prom. Student Shopping Days for Project Prom will be held on Saturdays March 14th from 10:00am-4:00pm, March 21st from 10:00am-2:00pm, and April 4th from 10:00am-12:00pm at Lakeland Square Mall (Sears wing). Students with a Polk County School ID can sign a Project Prom Pledge to celebrate drug-free and receive their dresses and suits for FREE! For further information, please call (863) 802-0777.

Spring Break Camp Resources

CampFire Spring Break Vacation Station Camp – Each day of Vacation Station, participants will learn about a different landmark and the country that houses it. Fun, hands on activities and educational enhancements provide a day filled with recreation and learning. The camp, for children K-5th Grade, will be held March 23rd – March 27th from 9:00am-5:00pm. For cost and other details, call 863-688-5491.

Spring Break Frenzy – Four Polk County Parks & Recreation facilities will be hosting free drop-in recreation activity programs for students during Spring Break (March 23rd – 27th). Pre-registration is required only due to limited space. For more info and details regarding locations and times, call 863-534-6911.

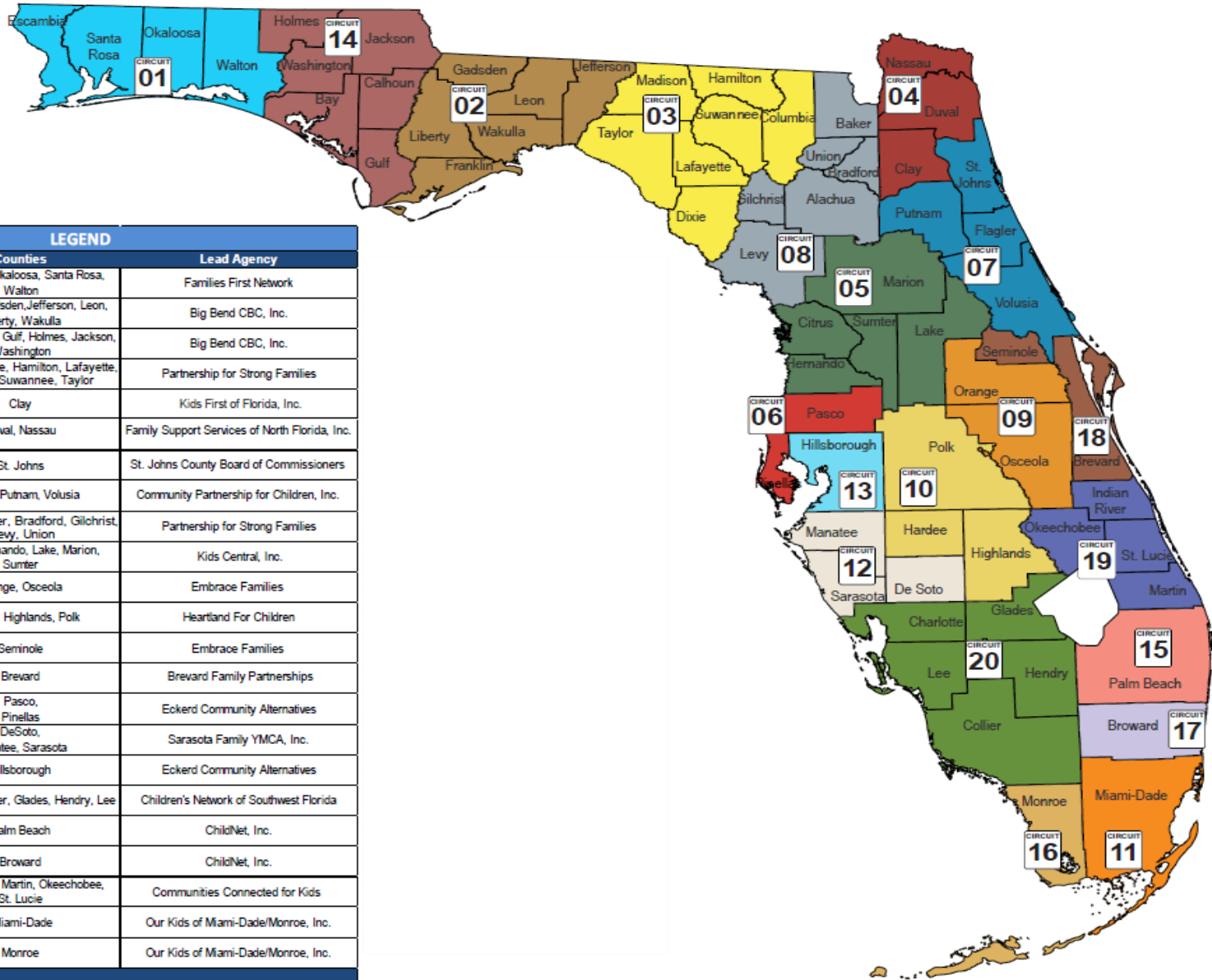
Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 23rd – March 27th from 9:00am-4:00pm. The application deadline is March 1st. For cost and other details, call 863-688-7743.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



| LEGEND | | | |
|---------|-----------|---|--|
| Circuit | Region | Counties | Lead Agency |
| 1 | | Escambia, Okaloosa, Santa Rosa, Walton | Families First Network |
| 2 | Northwest | Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla | Big Bend CBC, Inc. |
| 14 | | Bay, Calhoun, Gulf, Holmes, Jackson, Washington | Big Bend CBC, Inc. |
| 3 | | Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor | Partnership for Strong Families |
| 4 | | Clay | Kids First of Florida, Inc. |
| 4 | Northeast | Duval, Nassau | Family Support Services of North Florida, Inc. |
| 7 | | St. Johns | St. Johns County Board of Commissioners |
| 7 | | Flagler, Putnam, Volusia | Community Partnership for Children, Inc. |
| 8 | | Alachua, Baker, Bradford, Gilchrist, Levy, Union | Partnership for Strong Families |
| 5 | | Citrus, Hernando, Lake, Marion, Sumter | Kids Central, Inc. |
| 9 | | Orange, Osceola | Embrace Families |
| 10 | Central | Hardee, Highlands, Polk | Heartland For Children |
| 18 | | Seminole | Embrace Families |
| 18 | | Brevard | Brevard Family Partnerships |
| 6 | | Pasco, Pinellas | Eckerd Community Alternatives |
| 12 | SunCoast | DeSoto, Manatee, Sarasota | Sarasota Family YMCA, Inc. |
| 13 | | Hillsborough | Eckerd Community Alternatives |
| 20 | | Charlotte, Collier, Glades, Hendry, Lee | Children's Network of Southwest Florida |
| 15 | | Palm Beach | ChildNet, Inc. |
| 17 | Southeast | Broward | ChildNet, Inc. |
| 19 | | Indian River, Martin, Okeechobee, St. Lucie | Communities Connected for Kids |
| 11 | Southern | Miami-Dade | Our Kids of Miami-Dade/Monroe, Inc. |
| 16 | | Monroe | Our Kids of Miami-Dade/Monroe, Inc. |