



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, March 07, 2018 at 10 a.m.

Data for Week Ended
Sunday, March 04, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2017 to December 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	10.66	99.4%	97.2%	99.5%	25.1%	65.0%	90.0%	4.05	99.1%	97.4%	90.9%	67.9%
Brevard Family Partnership	7.78	95.8%	94.3%	99.6%	52.8%	57.1%	91.1%	2.87	97.5%	93.5%	70.3%	61.6%
ChildNet Inc	11.6	97.0%	96.5%	99.8%	38.0%	50.4%	96.0%	2.96	98.2%	91.9%	89.8%	54.8%
ChildNet Palm Beach	7.93	99.0%	93.4%	100.0%	40.7%	51.0%	92.6%	4.6	97.8%	90.8%	100.0%	61.5%
Children's Network of SW Florida	17.02	97.2%	97.5%	99.9%	43.3%	55.5%	87.5%	5.4	97.4%	94.9%	93.2%	61.0%
Community Based Care (Cir #9)	10.88	95.7%	93.6%	99.8%	29.5%	61.0%	92.4%	4.74	98.3%	95.7%	89.0%	66.5%
Community Based Care (Cir #18)	6.88	97.7%	94.7%	99.8%	41.6%	58.6%	88.6%	3.83	95.7%	93.0%	76.9%	59.8%
Community Partnership for Childr.	8.24	96.1%	97.4%	99.3%	23.1%	45.9%	92.8%	3.36	92.1%	76.6%	72.4%	60.1%
Devereux CBC of Okeechobee	10.68	95.6%	95.7%	99.9%	37.9%	73.4%	88.3%	3.72	97.3%	96.0%	80.0%	72.2%
Eckerd Community Alternatives	7.29	95.5%	94.1%	99.9%	42.3%	53.6%	88.1%	4.31	99.1%	96.0%	83.7%	63.0%
Eckerd Community Hillsborough	12.54	98.1%	95.8%	99.9%	44.6%	45.6%	87.1%	6.26	98.4%	95.0%	97.6%	63.8%
Families First Network	8.8	95.9%	97.3%	99.4%	38.1%	46.4%	84.2%	5.7	95.5%	88.9%	76.7%	67.2%
Family Integrity Program	22.83	97.2%	88.8%	99.9%	31.0%	74.6%	90.0%	5.51	98.3%	91.0%	100.0%	68.0%
Family Support Services North Fla	7.65	98.7%	98.5%	99.8%	35.5%	71.7%	98.4%	3.12	99.2%	94.0%	100.0%	69.3%
Heartland For Children	8.62	98.4%	93.3%	99.8%	39.7%	67.4%	83.1%	3.13	98.9%	92.9%	90.3%	63.0%
Kids Central, Inc.	6.52	96.6%	95.0%	99.2%	37.4%	40.4%	84.6%	3.85	95.2%	90.8%	84.9%	71.0%
Kids First of Florida, Inc.	6.03	98.5%	98.0%	99.8%	16.2%	69.8%	100.0%	2.34	99.2%	89.8%	100.0%	72.2%
Our Kids of Miami-Dade	7.3	98.6%	95.6%	99.5%	33.2%	48.1%	87.3%	5.27	97.7%	94.5%	83.8%	56.0%
Partnership for Strong Families	9.8	98.3%	95.4%	99.7%	49.7%	67.8%	92.9%	3.98	98.9%	95.7%	90.0%	62.8%
Sarasota Y/Safe Children Coali...	12.9	97.0%	99.2%	99.5%	43.4%	55.2%	94.5%	4.26	94.8%	62.2%	92.0%	68.3%
Statewide	9.92	97.2%	95.8%	99.7%	38.9%	54.1%	89.7%	4.35	97.4%	91.5%	87.9%	63.6%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/18 - 02/28/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	2	99.98%
DEV		100.00%
GCJFCS	2	99.98%
OHU	3	99.35%
Total	7	99.82%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 03/04/18		

# of Children Not Seen, Month of Feb. 2018	
# Not Seen	Agency
3	CHS
6	DEV
	GCJFCS
3	OHU
	CPI
12	Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 03/04/18	








Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 02/26/18 thru 03/04/18			
Agency	Timely	Un-Timely	Total
CHS	2	1	3
DEV	4	1	5
GCJFCS			
OHU	2		2
Total	8	2	10

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>3rd Qtr</u> as of 03/04/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	19	54	35.2%
DEV	23	69	33.3%
GCJFCS	22	47	46.8% 
OHU	13	23	56.5% 
Total	77	193	39.9%

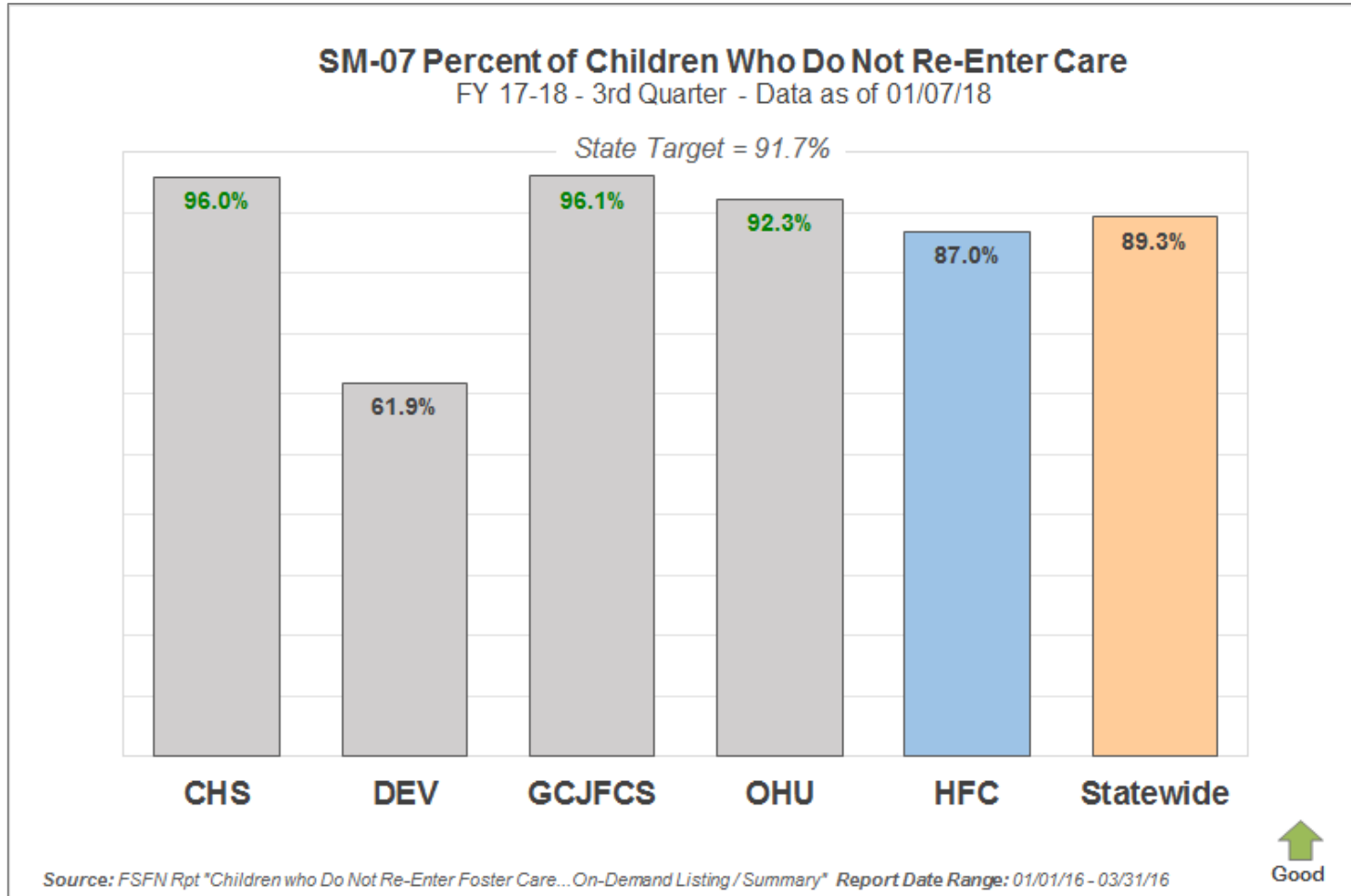
Scorecard Measure #6 - 04/01/17 to 03/31/18 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>3rd Qtr</u> as of 03/04/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	48	114	42.1%
DEV	61	104	58.7% 
GCJFCS	50	83	60.2% 
OHU	15	20	75.0% 
HFC	174	321	54.2%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



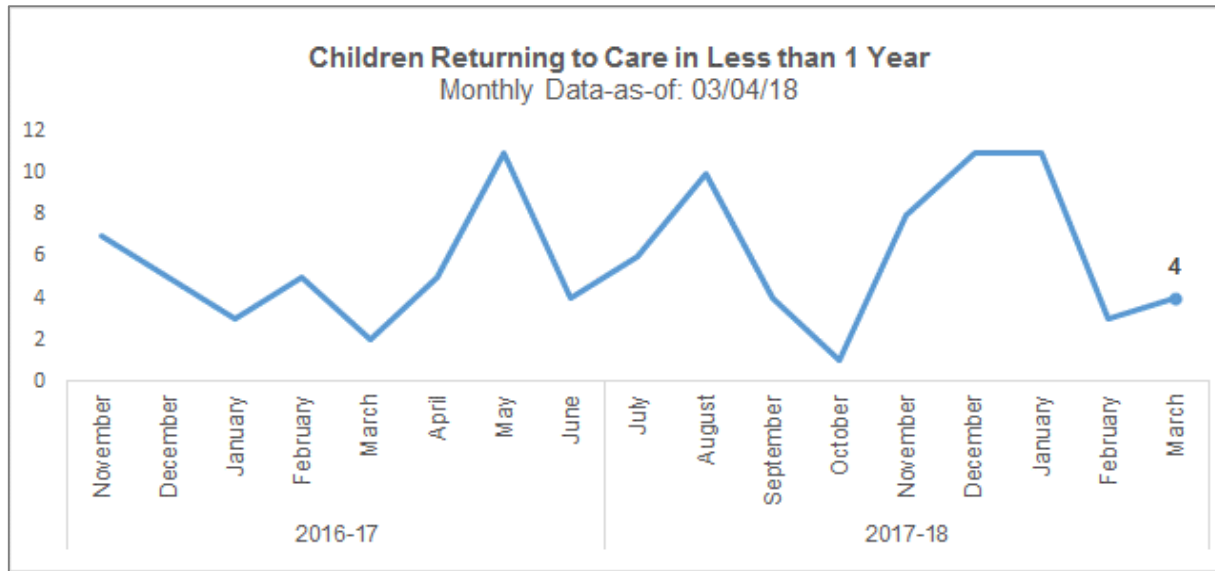
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



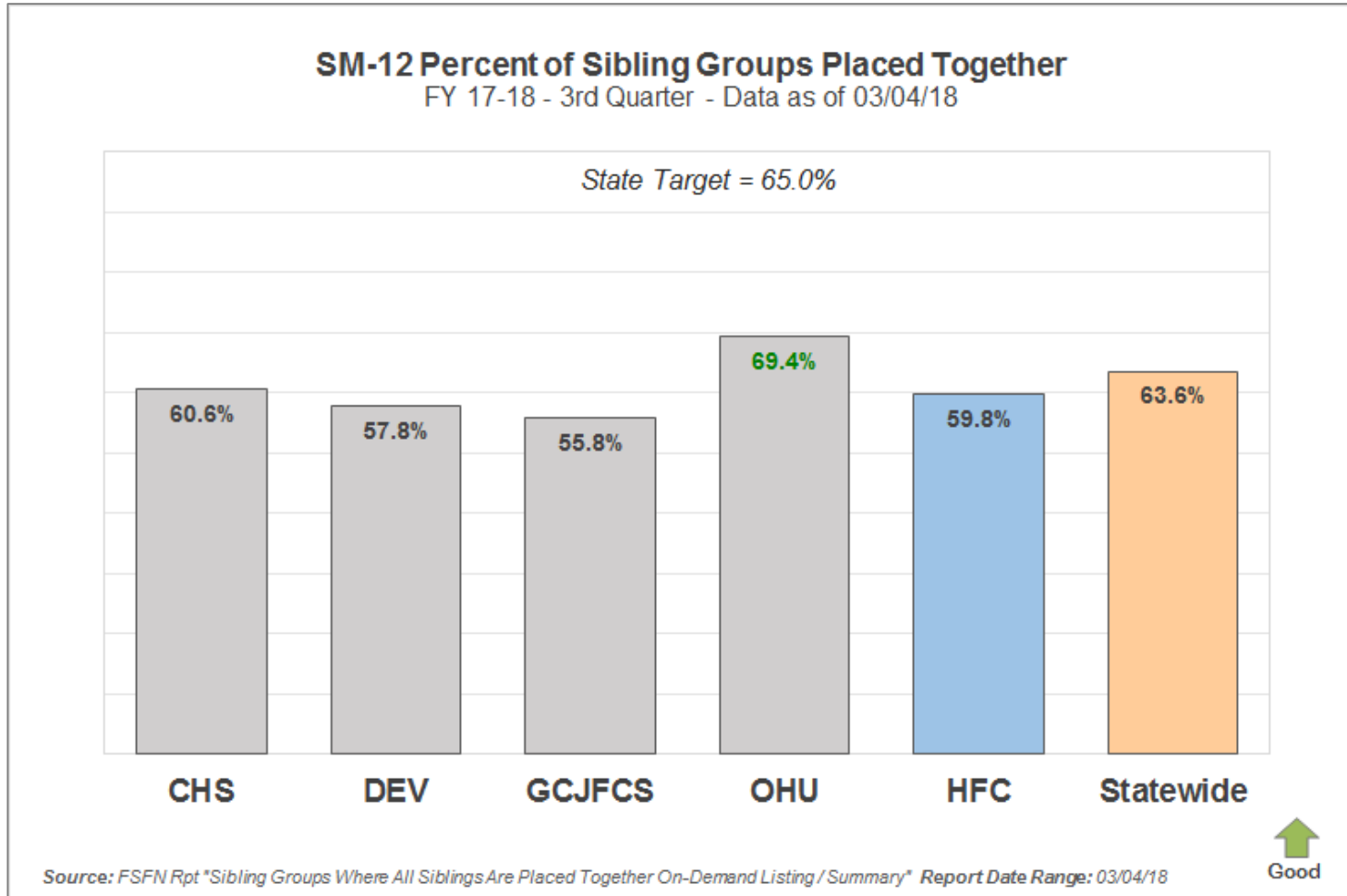
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/26/18 - 03/04/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
2/22/2018	141848-DEV	7/14/2008	6/1/2009	11	104	> 5 yrs	N	-
2/6/2018	141852-CHSFL	12/19/2016	8/28/2017	8	5	< 1 yr	Y	46%
2/6/2018	141852-CHSFL	12/19/2016	8/28/2017	8	5	< 1 yr	Y	47%
2/6/2018	141852-CHSFL	12/19/2016	8/28/2017	8	5	< 1 yr	Y	47%
2/27/2018	141834-CHSFL	4/13/2016	1/24/2018	21	1	< 1 yr	N	-
2/26/2018	141832-CHSFL	7/20/2015	11/15/2016	16	15	btw 1 - 2 yrs	Y	78%
2/26/2018	141832-CHSFL	7/20/2015	11/15/2016	16	15	btw 1 - 2 yrs	Y	87%
2/26/2018	141832-CHSFL	7/20/2015	2/28/2017	19	11	< 1 yr	Y	88%
2/26/2018	141832-CHSFL	7/20/2015	2/28/2017	19	11	< 1 yr	Y	87%
2/14/2018	141828-DEV	12/26/2008	11/20/2009	11	98	> 5 yrs	N	-

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 02/25/18



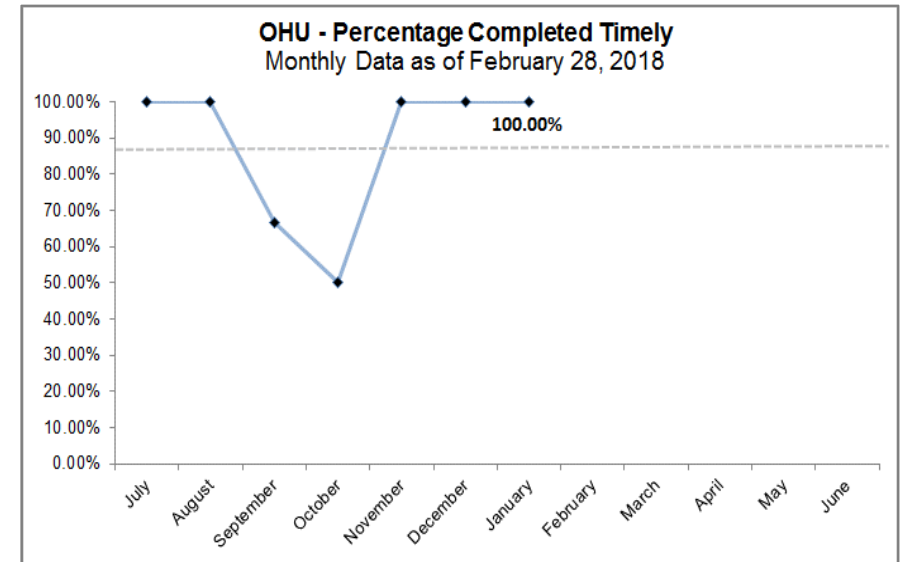
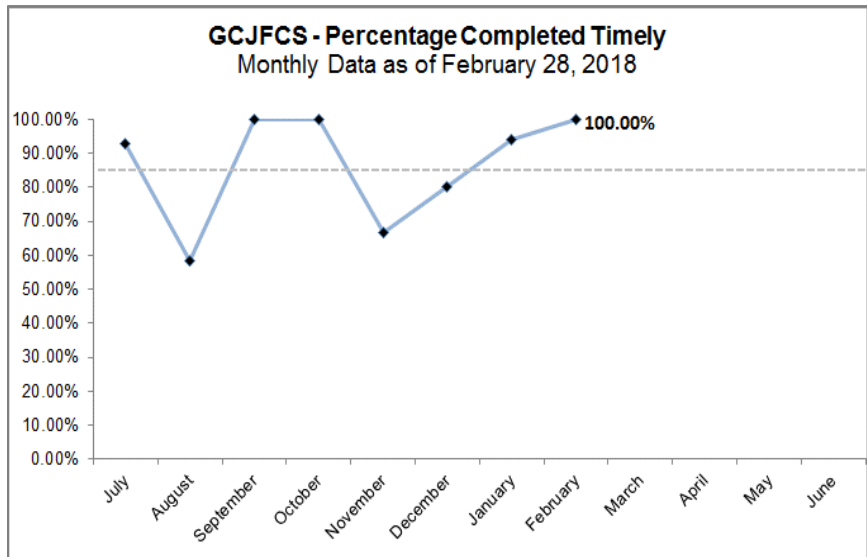
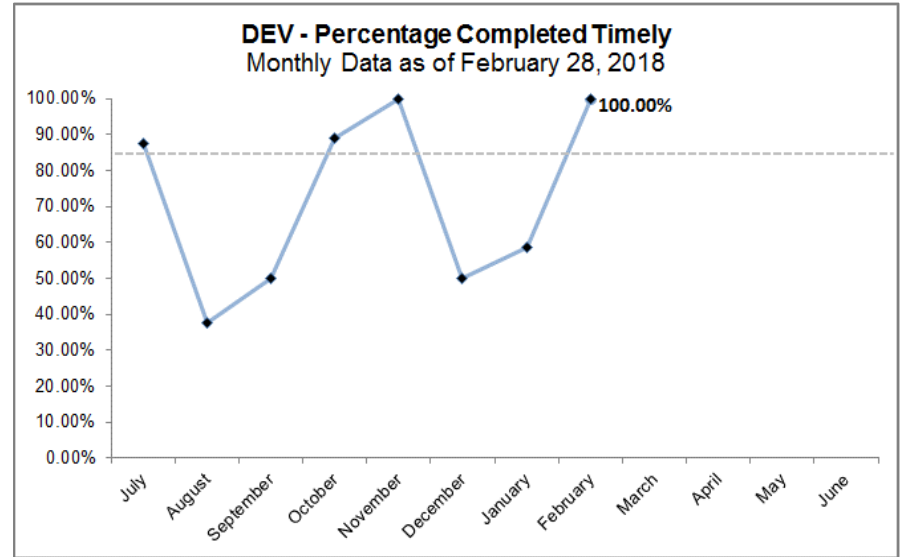
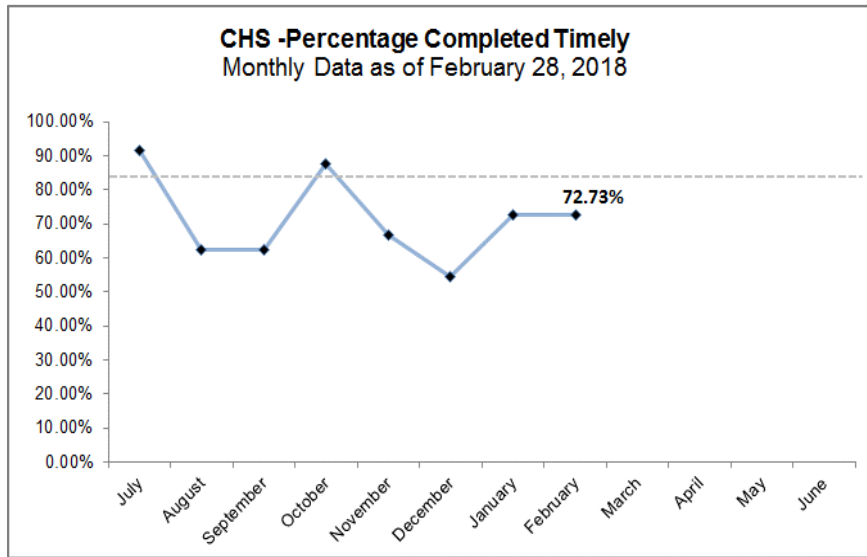
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



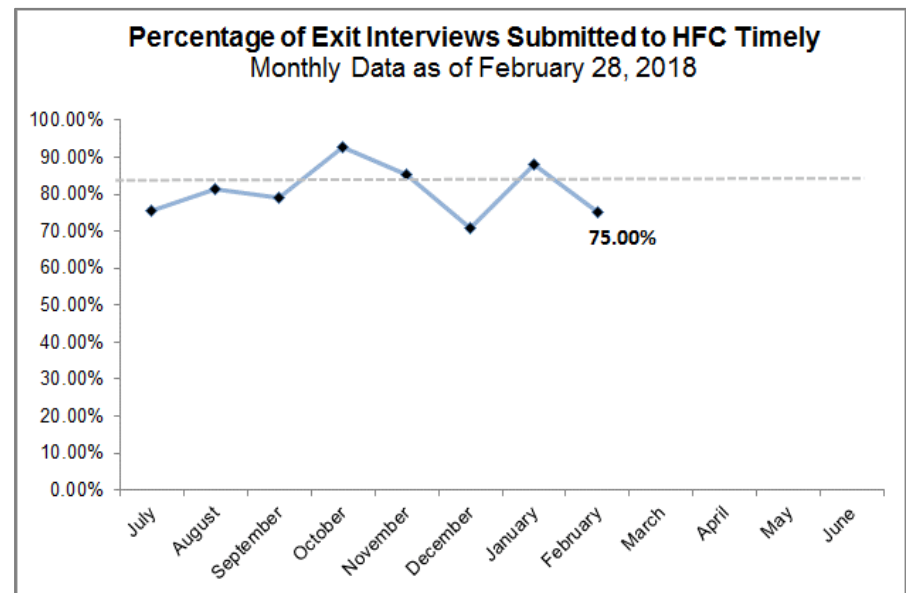
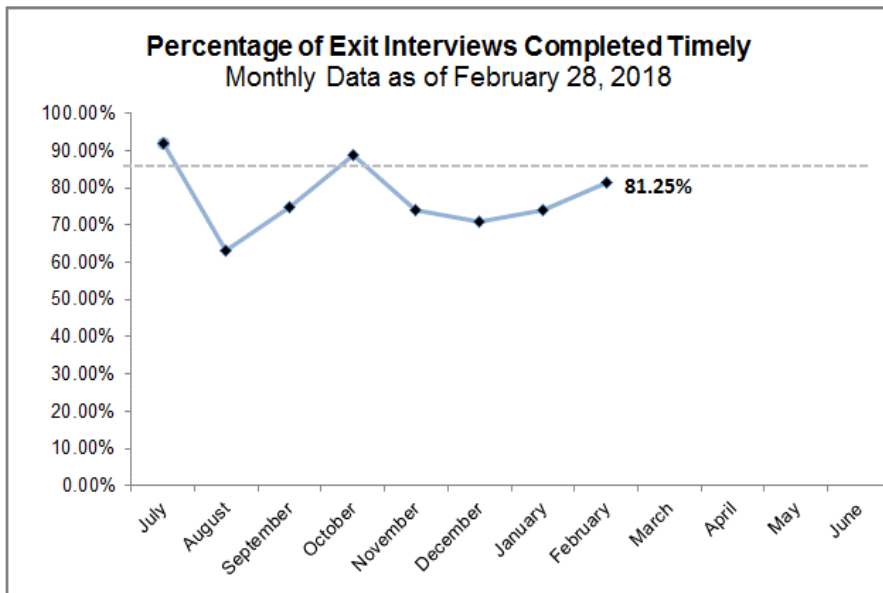
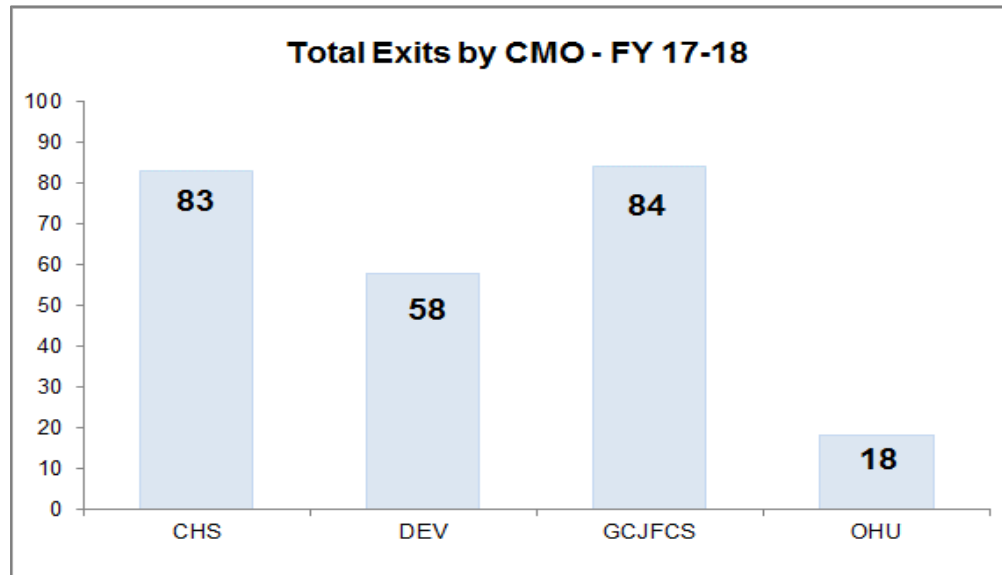
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 76.95%



Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 76.95%

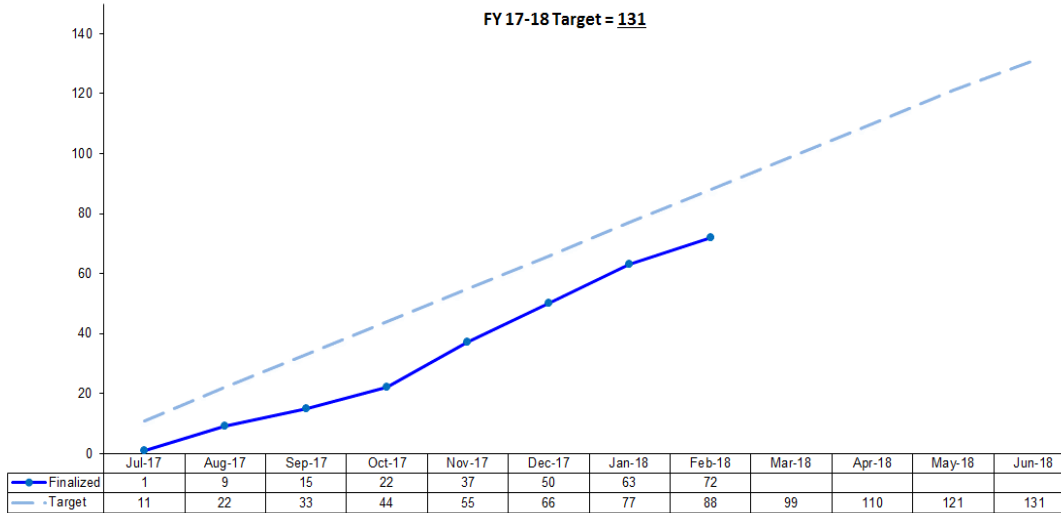


Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



Upcoming Finalization Dates

March 14, 2018

March 21, 2018

Adoption Finalizations Credited to HFC

17-18 Fiscal Year-to-Date 03/04/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	5	21	21	42	50.0%	33.3%
DEV	3	14	18	32	43.8%	28.6%
GCJFCS	3	17	19	36	47.2%	41.2%
OHU		20	1	21	95.2%	25.0%
Total	11	72	59	131	55.0%	31.9%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of March 05, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	42	3				273
Highlands	7	4	5	3	8	2	9	6	0				44
Hardee	0	0	2	0	2	1	2	0	0				7
Total	47	46	37	32	40	29	43	48	3				325
# Children Removed													
Polk	69	76	53	53	51	44	62	87	6				501
Highlands	15	5	7	4	17	2	14	19	0				83
Hardee	0	0	4	0	3	2	7	0	0				16
Total	88	81	64	57	71	48	83	106	6				604
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0	0				1
Highlands	0	0	0	0	0	0	0	0	0				0
Hardee	0	0	0	0	0	0	0	0	0				0
Total	0	0	0	1	0	0	0	0	0				1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	58	2				289
Highlands	15	4	5	2	11	0	8	3	0				48
Hardee	0	0	4	0	0	2	0	0	0				6
Total	54	50	36	33	33	31	47	61	2				347
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	9	3				63
Highlands	0	1	0	1	6	0	3	9	0				20
Hardee	0	0	0	0	3	0	5	0	0				8
Total	8	18	4	5	14	5	16	18	3				91
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	20	1				149
Highlands	0	0	2	1	0	2	3	7	0				15
Hardee	0	0	0	0	0	0	2	0	0				2
Total	26	13	24	19	24	12	20	27	1				166

% of Children Sheltered Placed in Foster Care							
Data as of 03/05/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	25.5%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	16.7%
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Feb 27 - Mar 05, 2018			
	Polk	Highlands	Hardee
Shelters	6	0	0
Children Removed	13	0	0
Placed in Foster Care	6	0	0
Placed w/ a Relative	4	0	0
Placed w/a Non-Rel	3	0	0



Case Transfer Staffing Data

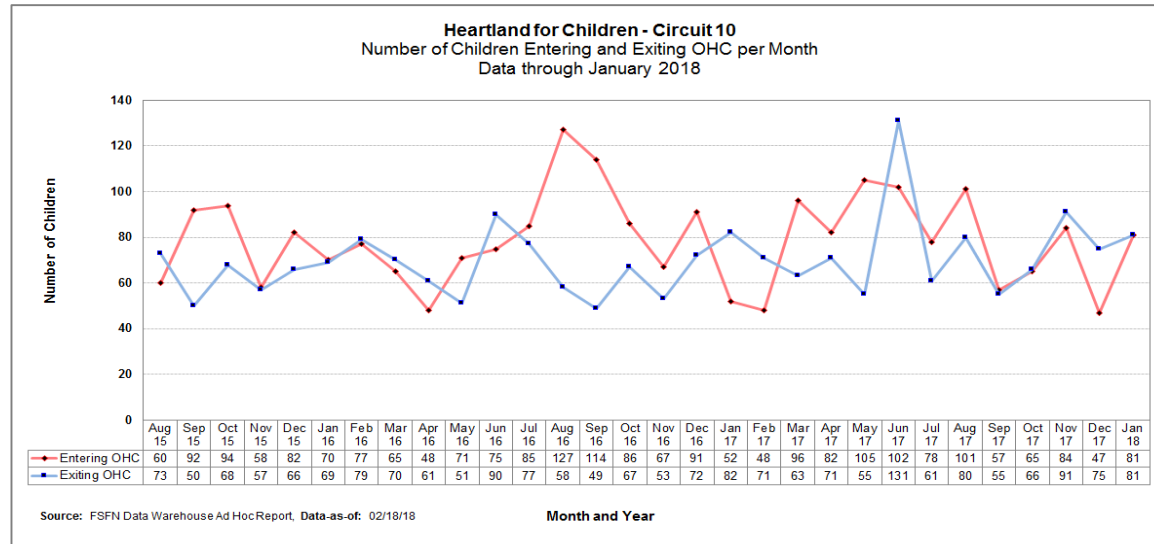
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 03/05/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	43	17				241	416	391
Devereux	19	45	23	27	30	18	34	23	18				237	442	403
GCCC	29	32	24	35	18	24	21	1	0				184	426	388
One Hope	58	59	41	42	26	38	45	54	13				376	586	358
Total	133	166	122	134	91	109	114	121	48				1038	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	25	17				151	253	230
Devereux	15	18	9	15	24	8	23	14	16				142	259	218
GCCC	24	25	13	16	10	19	17	0	0				124	265	235
One Hope	20	14	7	7	7	18	8	11	13				105	136	71
Total	74	74	54	55	49	64	56	50	46				522	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	3	0				21	27	30
Devereux	3	6	2	2	3	0	1	6	0				23	24	37
GCCC	0	4	5	0	3	4	1	0	0				17	29	11
One Hope	6	0	1	4	4	0	0	0	0				15	22	8
Total	11	14	8	7	13	11	3	9	0				76	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	5	0				45	102	83
Devereux	1	16	8	9	0	4	7	2	2				49	119	82
GCCC	3	1	4	14	2	1	0	0	0				25	113	89
One Hope	7	6	4	3	1	4	7	5	0				37	67	52
Total	19	31	22	30	10	11	19	12	2				156	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0	0				2	1	28
Devereux	0	0	0	0	0	0	0	0	0				0	2	40
GCCC	0	0	0	0	0	0	0	0	0				0	1	29
One Hope	25	39	28	27	14	16	29	37	0				215	355	217
Total	25	39	28	29	14	16	29	37	0				217	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	6	0				9	17	7
Devereux	0	2	2	1	0	1	3	0	0				9	20	16
GCCC	0	2	0	4	1	0	0	1	0				8	13	9
One Hope	0	0	0	0	0	0	0	0	0				0	4	9
Total	0	5	2	6	2	1	3	7	0				26	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





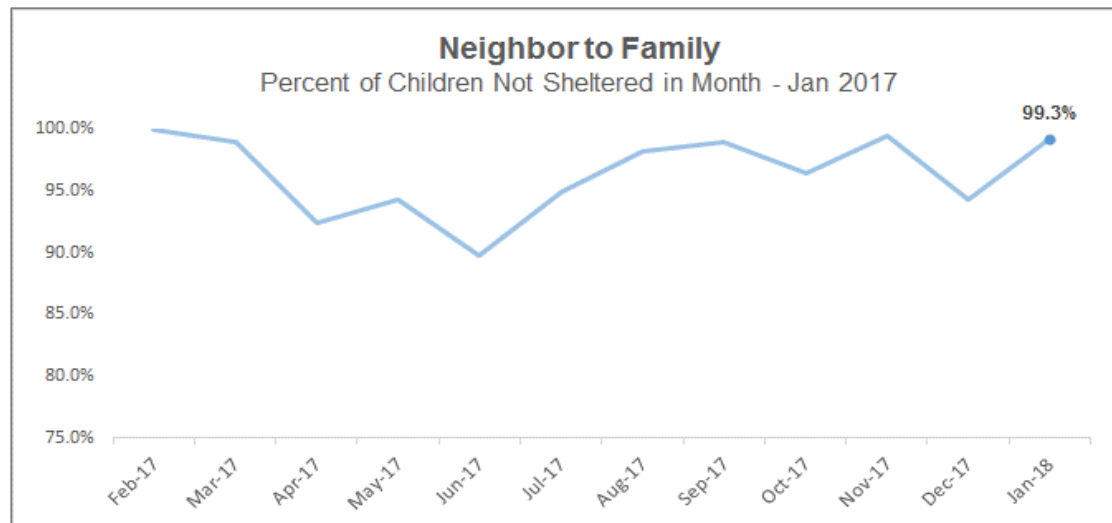
Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.2%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/26/18 through 03/05/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	1
CPI - Family Support	39	109
Specialized - Family Support	13	31
Prevention - Comm. Referral	28	62
Special Conditions Report	5	13
Nurturing Parenting	20	28
NTF - Total Services	106	244

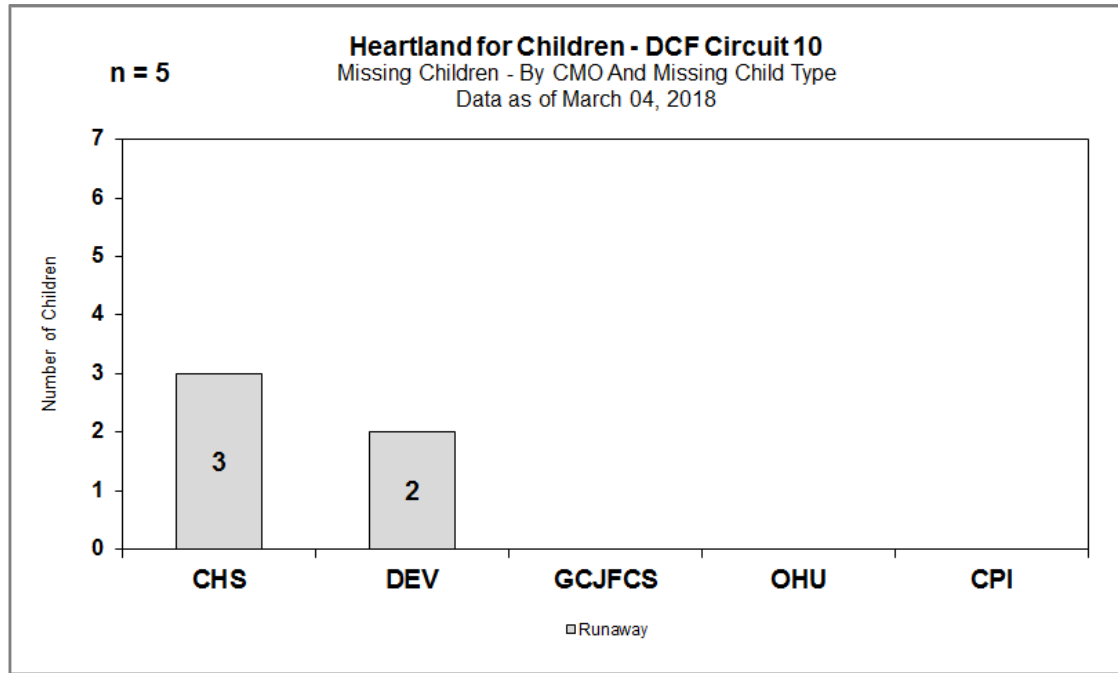
"This was a traumatic experience for us, but NTF kept our fears and worries at a minimum. No one ever wants this but she/NTF was a blessing."

- Parent Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



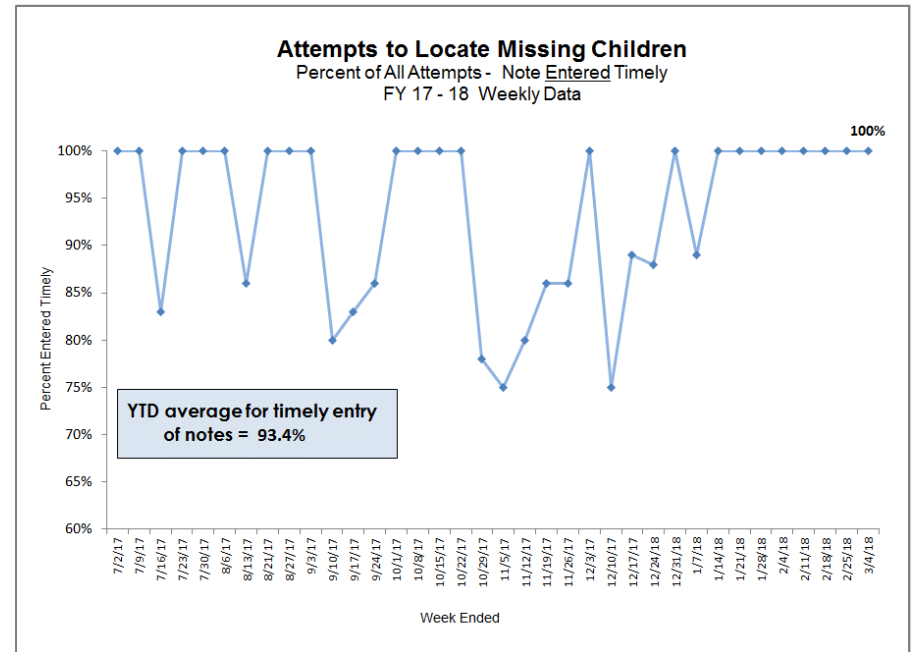
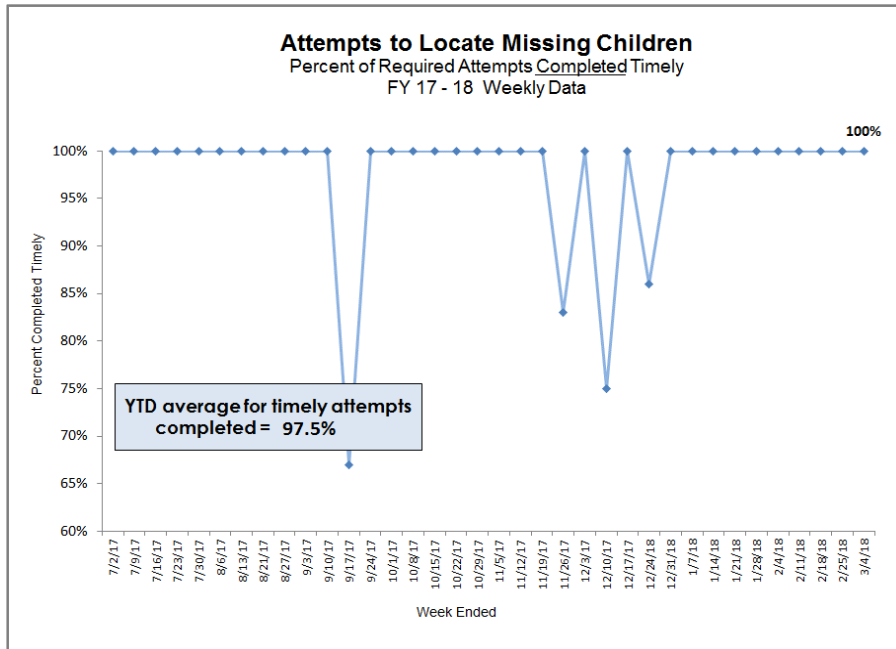
Circuit 10 - Weekly Missing Children Report								
Number of Missing Youth as of Reporting Date								
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Total Debriefs Required This Week	Timely Debriefs Completed	Timely Debrief Note Entered	Timely Debrief Compliance This Week
2/4/2018	7	0	100%	7	3	1	1	33%
2/11/2018	6	1	86%	10	5	2	2	40%
2/18/2018	8	1	88%	6	4	2	2	50%
2/25/2018	6	0	100%	6	5	4	4	80%
2/28/2018	5	0	100%	1	1	0	0	0%
3/4/2018	5	1	75%	5	5	3	3	60%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

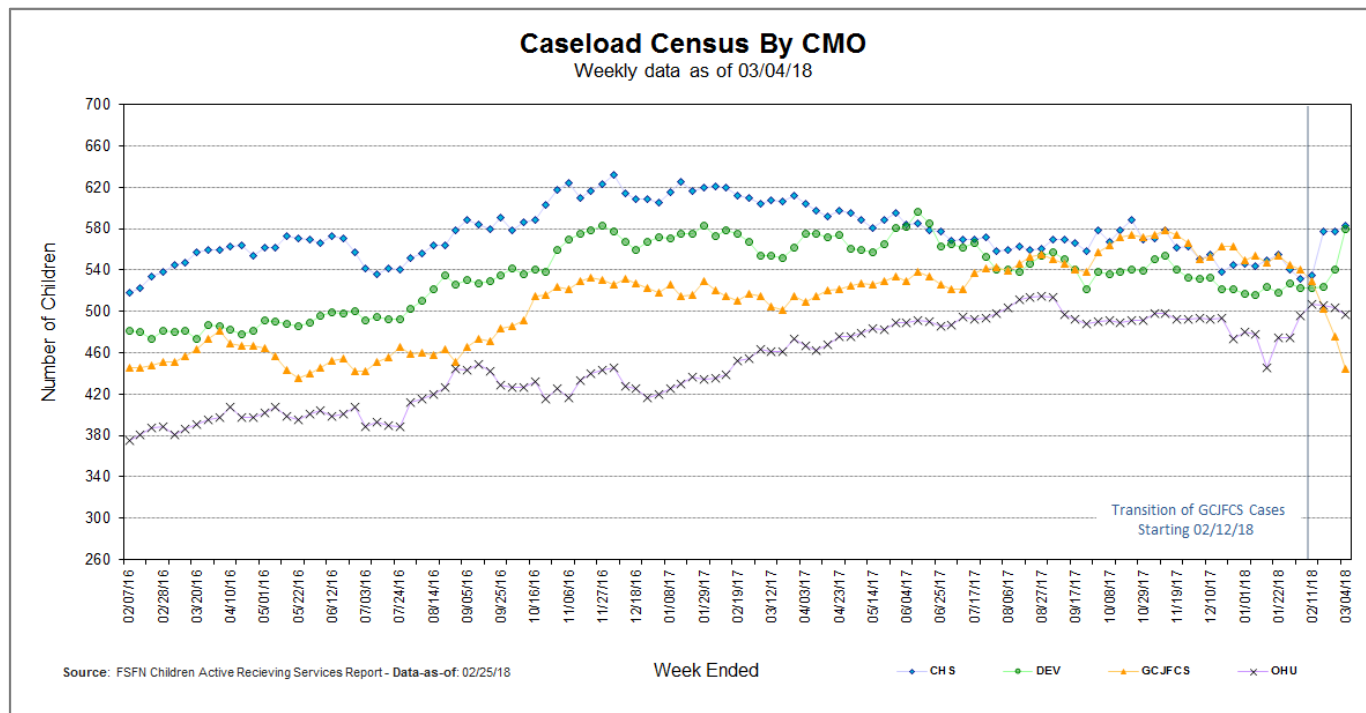
Attempts to Locate								
Week of 02/26/2018 through 03/04/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	2	2	2	100%	2	1	3	100%
GCJFCS				-				-
OHU				-				-
PI				-				-
Total	4	4	4	100%	4	1	5	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/28/2018	2/4/2018	2/11/2018	2/18/2018	2/25/2018	3/4/2018
CHS	541	532	535	577	577	583
DEV	527	523	523	524	541	580
GCJFCS	545	541	529	502	476	444
OHU	475	496	507	506	504	497
HFC Total	2088	2092	2094	2109	2098	2104



Caseload Census by Case Manager and Organization

Data as of 03/04/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
DEV	Porter, Ineisha	4
OHU	Fay, Ashley	4
DEV	Brown, Candace	2
DEV	Hampton, Sharday	2
GCJFCS	Sirard, Jodi	2
CHS	Cotto, Sigrid	1
CHS	Livesay, Elizabeth	1
CHS	Parrish, Elizabeth	1
GCJFCS	St Hill, Leslie	1
OHU	Distler, Rebecca	1
OHU	Kampman, Rebecca	1
OHU	Newton, Kimberly	1

Caseload of 6 - 15 Children		
CMO	Case Worker	#
DEV	White, Alfreda	15
OHU	Cruz, Michelle	15
CHS	Wilson, Hellanor	14
DEV	Wiggins, Lee	14
DEV	Herrera, Arline	11
GCJFCS	Mcgough, Charity	11
GCJFCS	Zehala, Douglas	11
OHU	Spears, Latasha	9
CHS	Prophete, Elizabeth	8
DEV	Stoudemire, Ledesha	8
GCJFCS	Thompkins, Eureka	8
OHU	Calderon, Jose	6
OHU	Hinkle, Gwen	6

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Kollment, Florian	24
DEV	Riley, Tinisha	24
DEV	Spence, India	24
GCJFCS	Lockwood, Roneshia	24
GCJFCS	Myers, Julieanne	24
DEV	Curtis, Stephanie	23
DEV	Daniels, Audrey	23
DEV	Pressley, Dante	23
OHU	Garza, Krystal	23
OHU	Meinke, Danielle	23
OHU	Sipos, Barbara	23
CHS	Gonzalez, Vivian	22
DEV	Moffitt, Sarah	22
DEV	Rossy-Arroyo, Sheila	22
GCJFCS	Johnson, Gwendolyn	22
OHU	Huffman, Jackie	22
DEV	Hamilton, Shuntia	21
DEV	O'Connor, Michelle	21
DEV	Pierrissaint, Walner	21
GCJFCS	King, Harold	21
OHU	Fleurival, Marie	21
CHS	Sims, Victor	20
DEV	Gadson, Berlendah	20
OHU*	Simmons, Shannon	20
CHS	Allphin, Cris	19
CHS	Beltz, Nicole	19
DEV	Flores, Mary	19
DEV	Morris, Tyrica	19
OHU	Freeman, Bonita	19
OHU	Cleveland, Tammy	18
OHU*	Colladay, Diana	18
OHU	Gay, Tony	18
CHS	Dankowski, Jennifer	17
CHS	Dehaney, Shanice	17

Caseload of 16 - 24 Children, Cont.		
CMO	Case Worker	#
CHS	Humber, John	17
CHS	Raines, Todd	17
DEV	Gilberry, Yolanda	17
OHU*	Frazier, Ernestine	17
OHU	Mattison-Reid, Sharon	17
OHU	Tucker, Theron	17
GCJFCS	Persinger, Sarah	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Friday, Michelle	29
CHS	Reese, Lamar	29
DEV	Bartle, Julie	29
OHU*	Gonzalez, Jesus	29
OHU*	Pittard, Deangelo	29
OHU*	Tucker, Raymona	29
DEV	Pyles, Lisa	28
OHU*	Baldwin, Chenoa	28
DEV	Collins, Montel	27
GCJFCS	Davisson, Keila	27
GCJFCS	Hollander, Dylan	27
GCJFCS	Mcfadden, Phillisha	27
GCJFCS	Perry, Lakezia	27
OHU*	Howard, Arlina	27
GCJFCS	Ottesen, Jesse	26
CHS	Jones, Olivia	25
DEV	Alston-Temple, Tameka	25
DEV	Collins, Sara	25
GCJFCS	Bishop, Shane	25
GCJFCS	Fengler, Thomas	25
GCJFCS	Higginbotham, Hannah	25
OHU	Sherwood, Drake	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Bjorklund, Kaitlyn	37
DEV	Diaz, Karla	37
CHS	Ware, Christina	35
CHS	Duey, Deborah	34
CHS	Gilmore, Devonta	34
CHS	Hiers, Katherine	34
CHS	Tobie, Shada	33
GCJFCS	King, Lora	32
GCJFCS	Martin, Nicole	32
GCJFCS	Flinn, Joanne	31
OHU*	Wynn, Christina	31
CHS	Bankole, Sophia	30
CHS	Mills, Clyatt	30
CHS	Nettles, Markisha	30
CHS	Washington, Chastity	30
DEV	Pope, Kion	30

**All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 03/04/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	2	6	3	10	21	27.8
DEV	3	4	15	5	2	29	20.0
GCJFCS	1	2	5	8	3	19	23.4
OHU	2	4	13	6	1	26	19.1
# of Case Managers	6	12	39	22	16	95	22.1

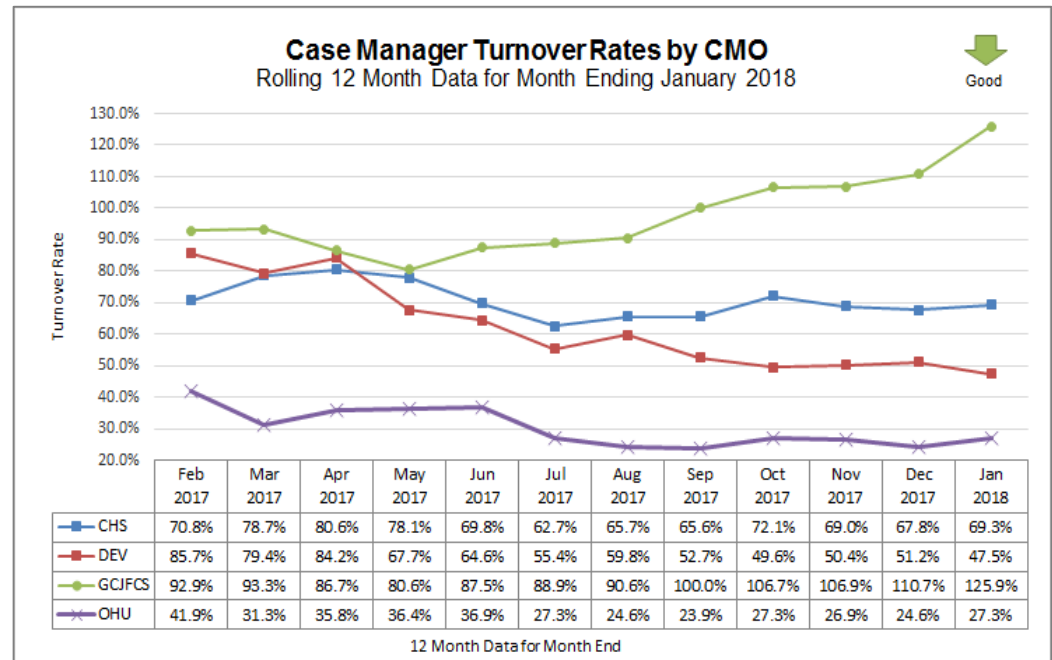
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	21	2	9.5%
DEV	29	7	24.1%
GCJFCS	19	3	15.8%
OHU	26	6	23.1%
HFC	95	18	18.9%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2018		
CMO	Case Manager	Case Manager Supervisor
CHS	69.3%	12.5%
DEV	47.5%	25.0%
GCJFCS	125.9%	75.0%
OHU	27.3%	0.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - February 2018		
FSFN Data as of 02/25/18		
Agency	Mom % Completed	Dad % Completed
CHS	51.23%	31.37%
DEV	49.12%	24.11%
GCJFCS	37.14%	21.74%
OHU	53.16%	40.38%
HFC	46.91%	27.48%
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad Source: Mindshare Mother / Father Contacts Dashboard		

Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	55	71.4%	41	27	65.9%	68.6% ★
TOTAL	753	523	69.5%	470	222	47.2%	58.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 03/04/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	404	99.8%	96.3%	88.7%	97.3%	94.1%
DEV	424	99.5%	94.3%	90.3%	94.6%	93.1%
GCJFCS	290	100.0%	96.6%	82.9%	99.7%	93.0%
OHU	174	100.0%	100.0%	90.3%	96.6%	95.6%
HFC	1292	99.8%	96.2%	87.9%	96.8%	93.7%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 03/04/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	15	28	11
DEV	2	24	22	23
GCJFCS	0	10	32	1
OHU	0	0	10	6
Total	3	49	92	41

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 01/31/18						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	902	100.0%	98.6%	95.5%	99.0%	97.7%
Families First Network	1267	99.6%	94.2%	88.6%	82.9%	88.6%
Community Partnership for Children	1108	99.8%	94.0%	81.0%	99.3%	91.4%
Family Integrity Program	183	97.3%	96.2%	89.5%	87.4%	91.0%
Family Support Services of North Fla	888	99.0%	97.0%	88.5%	93.8%	93.1%
Kids First of Florida, Inc.	265	99.2%	92.5%	88.7%	86.8%	89.3%
Partnership for Strong Families	863	99.8%	97.2%	95.1%	91.8%	94.7%
Brevard Family Partnership	657	100.0%	98.0%	91.4%	84.8%	91.4%
CBC of Central Fla (Circuit #9)	1252	100.0%	97.5%	94.8%	98.4%	96.9%
CBC of Central Fla (Circuit #18)	402	100.0%	97.5%	95.1%	97.8%	96.8%
Heartland for Children	1261	99.4%	97.0%	92.7%	98.9%	96.2%
Kids Central, Inc.	1680	99.8%	92.5%	90.2%	94.4%	92.4%
Childrens Network of SW Florida	1504	99.9%	97.7%	91.6%	97.2%	95.5%
Eckerd Community Alternatives	2121	99.8%	98.0%	92.6%	77.6%	89.4%
Eckerd Community Hillsborough	2387	99.8%	98.3%	90.1%	56.6%	81.7%
Sarasota Y/Safe Children Coalition	1094	100.0%	92.3%	46.7%	98.9%	79.3%
ChildNet-Broward	1999	99.9%	96.6%	88.7%	94.8%	93.4%
ChildNet-Palm Beach	1044	98.3%	93.4%	86.6%	89.3%	89.8%
Devereux CBC	647	99.4%	93.5%	90.8%	96.6%	93.6%
Our Kids of Miami-Dade/Monroe, Inc	1877	99.8%	96.6%	94.6%	95.4%	95.5%
Statewide	23401	99.7%	96.2%	89.2%	89.1%	91.5%
HFC Rank in Category			9th	6th	4th	4th

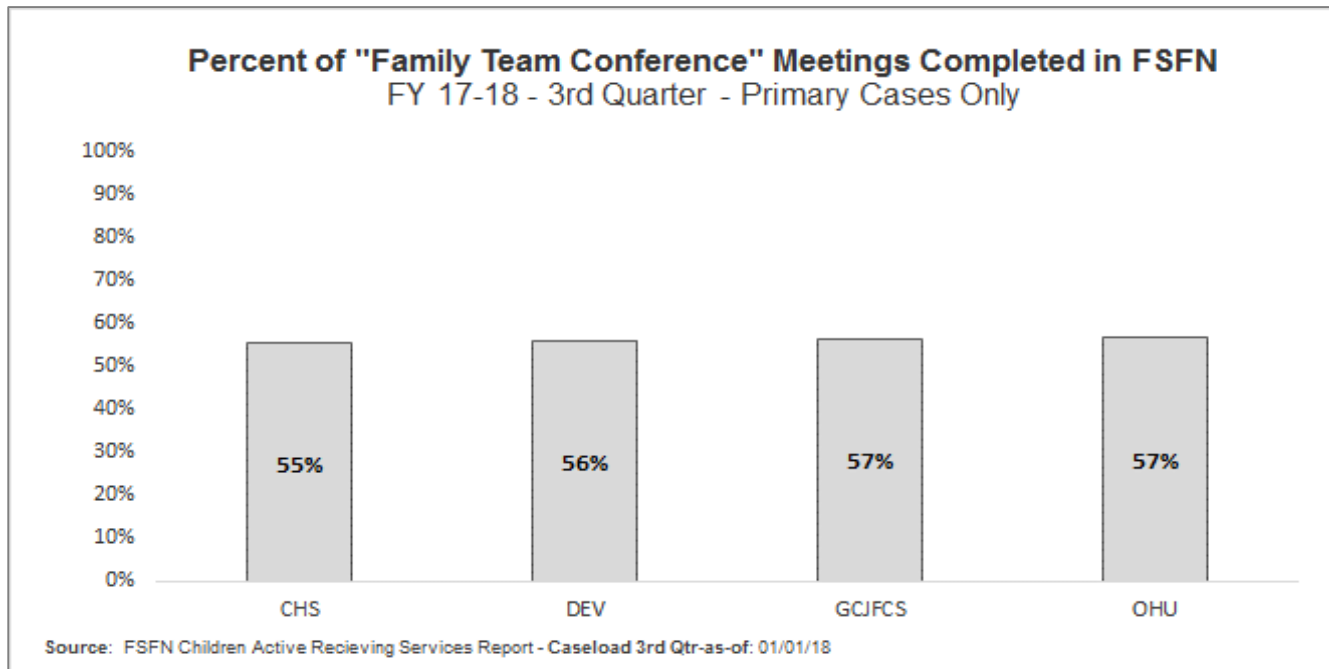


Family Team Conferences Completed

FY17-18 – 3rd Quarter Target: **55%**

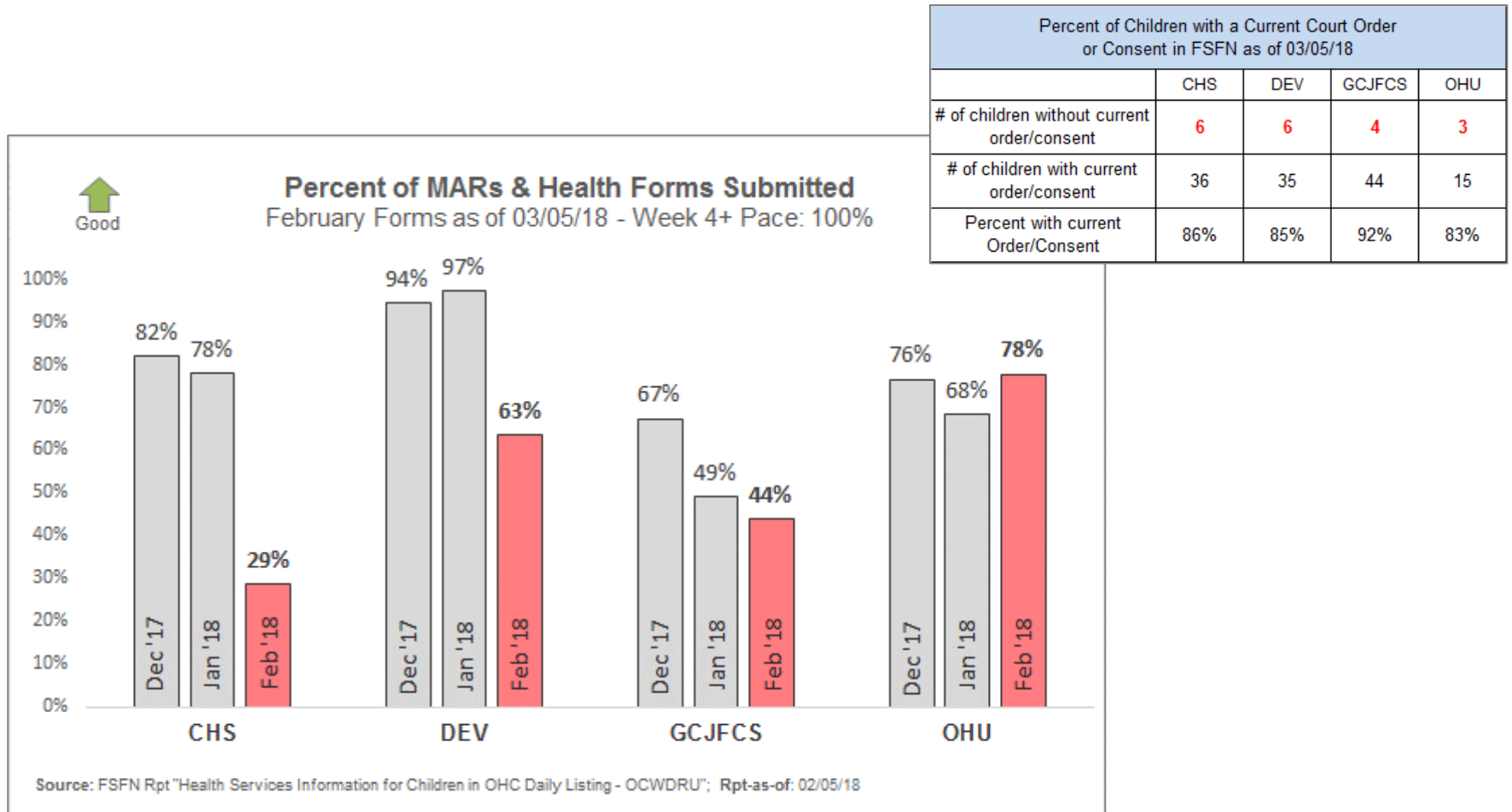
Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 03/04/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	11	34	10		143	0	258	55% ★
DEV	33	11	14		145	0	258	56% ★★
GCJFCS	10*	27	6		151	0	267	57% ★★
OHU	9	10	2		63	0	111	57% ★★
Grand Total	58	82	32		502	0	894	56%

FSFN CARS - Caseload 3rd Qtr-as-of: 01/01/18 ** numbers include out-of-caseload FTCs*



Medication Administration Records (MAR) and Health Management Forms

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month – February 2018



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

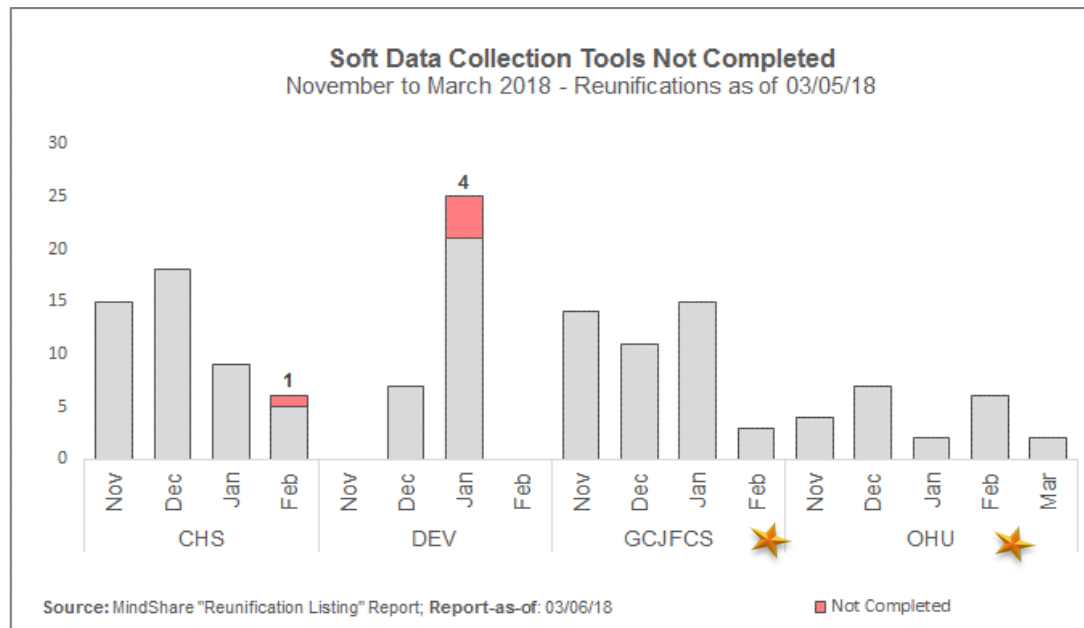


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed


Re-Entry Risk Assessment Report - Rolling 12 Months				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS		47	47	100.0% ★
DEV	5	46	51	90.2%
GCJFCS		89	89	100.0% ★
OHU		18	18	100.0% ★
Grand Total	5	200	205	97.6%

Source: MindShare "Reunification Listing" Report; Data-as-of: 03/05/18

MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 02/25/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		2	2		4
DEV				3	3
GCJFCS	1		1		2
OHU					0 
Total	1	2	3	4	9

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List Data as of 03/04/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			5	5
DEV		5	4	9
GCJFCS		1	13	14
OHU		1	2	3
CPI			6	6
NTF			6	6
Total	0	7	36	43

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	1/28/2018	2/4/2018	2/11/2018	2/18/2018	2/25/2018	3/4/2018
CHS	7	13	13	8	7	5
DEV	3	8	5	0	10	9
GCJFCS	5	2	5	2	1	14
OHU	1	0	4	5	5	3
CPI	1	3	9	10	6	6
NTF	0	0	0	0	0	6
Total	17	26	36	25	29	43

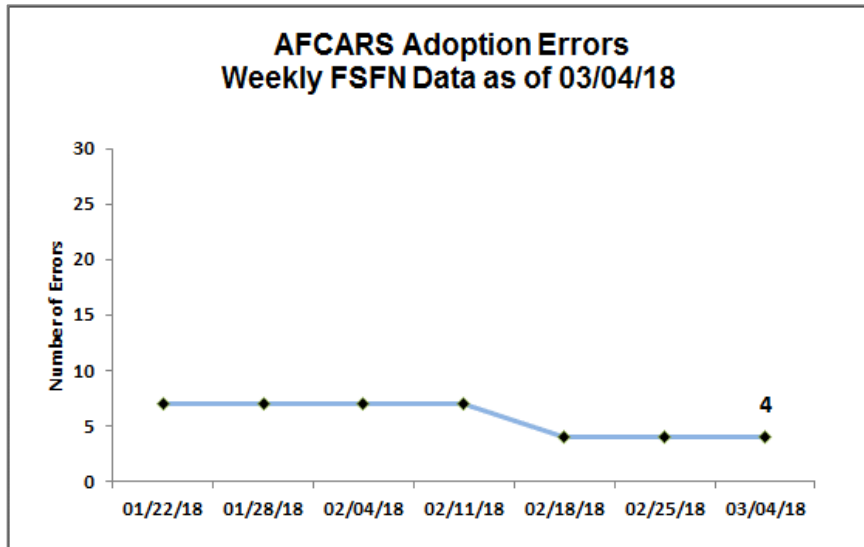
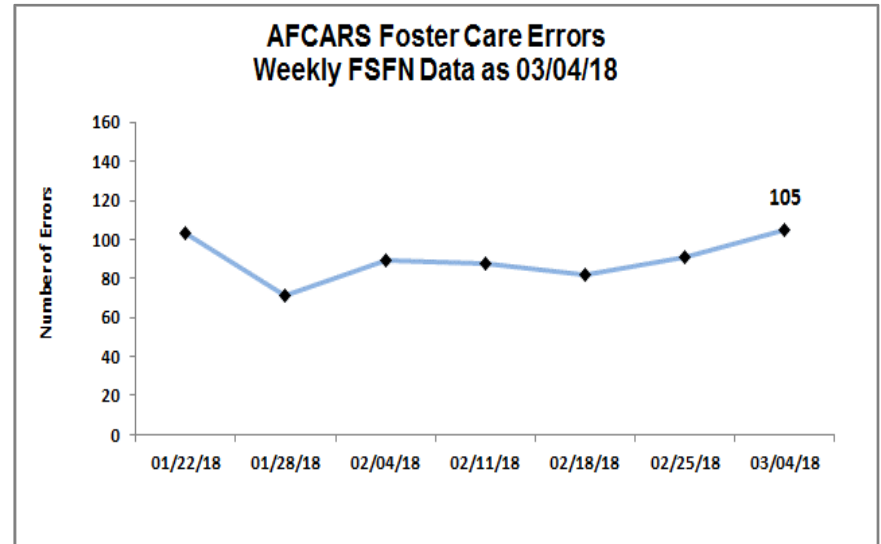


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			10		16	26
DEV			6		14	20
GCJFCS			3		23	26
OHU			2		11	13
CPI		15		5		20
Total	0	15	21	5	64	105

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/04/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
Total	0	0	0	0	4	4

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt as of: 03/04/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Data entered into FSFN last week				
Agency	Not Approved (30+ days)	New Child CTS (w/ prior Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ prior Approval)
CHS	2	1		
DEV			1	3
GCJFCS				
OHU				
HFC TOTAL	2	1	1	3

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 03/04/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	13	271	284	95.4%
DEV	12	286	298	96.0%
GCJFCS	0	225	225	100.0%
OHU	4	113	117	96.6%
HFC Total	29	895	924	96.9%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/04/18				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	21	25	84.0%	84.0%
DEV	29	30	96.7%	100.0% ★
GCJFCS	12	12	100.0%	100.0% ★
OHU	18	18	100.0%	100.0% ★
HFC TOTAL	80	85	94.1%	95.3%

FY 17-18 Target = **95% and above.**



MOST PARENTS IN HARDEE,
HIGHLANDS, & POLK
WANT TO DO WHAT'S BEST
FOR THEIR CHILDREN.



Data collected through the Community Norms Survey
For more information, visit: www.acommunitythatcares.org



one hope
united.

Highlands Regional Medical Center
Presents the 2nd Annual

Dancing with the HIGHLANDS COUNTY STARS



Support One Hope United by watching your local
Highlands County stars compete for the coveted dance trophy

FRIDAY, MARCH 23, 2018

The Circle Theatre of Sebring

202 Circle Park Drive, Sebring, FL 33870

7 p.m.

Tickets: \$60 per person or \$100 per couple.
Dinner included.

one hope
united™

FOR MORE INFORMATION, CONTACT:

Jayne Godoyo

One Hope United

Jgodoyo@onehopeunited.org

618.367.9100

FOR EVERY CHILD AND FAMILY,
LIFE WITHOUT LIMITS

One Hope United increases opportunities for
children and families by providing quality solutions
that enhance lives, communities and futures.

Register online: onehopeunited.org/dancingwiththestars



Like us on Facebook: [facebook.com/1hopeunitedflorida](https://www.facebook.com/1hopeunitedflorida)

SAVE THE DATE



Dependency Court Stakeholder Meeting

Promoting collaboration between the courts, the Department of Children and Families,
and other child welfare system partners through interagency meetings.

YOU'RE INVITED:

CLS Attorneys, Case Managers, DCF Investigations, GAL, Heartland for Children, Regional Conflict
Attorneys, Defense Attorneys, Judges, Magistrates, Clerk of Courts, and Court Administration.

Wednesday, March 7th, 3:00 PM

Polk County Courthouse

Courtroom 5C, (Blue Elevators)



From the Bench:

A Judge's Perspective

Presented by the Honorable Michelle Pincket



Be strong now because things will get better. It might be stormy now, but it can't rain forever.

Author Unknown



RESOURCE NEWS FLASH... March 7, 2018

Teen Resources

Teen Dating Violence Awareness - Dating abuse is a public health issue that affects people from all ages, backgrounds, and identities. However, among people who experience sexual violence, physical violence, and/or stalking, most experienced that violence for the first time before the age of 25 (CDC). It is vitally important that we specifically speak to and understand the statistics involved with abuse in young people's relationships. Some resources include: Dating Abuse Statistics

<https://www.breakthecycle.org/sites/default/files/Dating%20Statistics%20Fact%20Sheet%20National%20update%202012.4.2017.pdf>; Understanding Teen Dating Violence

<http://www.centerforchildwelfare.org/kb/DomViolence/teen-dating-violence-factsheet-a.pdf>; and Love is not Abuse Coalition

<https://www.breakthecycle.org/loveisnotabuse>.

Spring Break Camp Resources

CampFire Spring Break Vacation Station Camp – Each day of Vacation Station, participants will learn about the wild world around us and the animals who call it home. Fun, hands on activities and educational enhancements provide a day filled with recreation and learning. The camp, for children K-5th Grade, will be held March 26th – March 30th from 8:00am-5:00pm. For cost and other details, call 863-688-5491.

Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 26th – March 30th from 9:00am-4:00pm. For cost and other details, call 863-688-7743.

Community Events

Dancing with the Highlands County Stars - Support One Hope United by watching the local Highlands County stars compete for the coveted dance trophy on March 23rd at The Circle Theatre of Sebring (202 Circle Park Dr.) beginning at 7:00pm. For more info, contact Jayme Godoyo at 618-367-9100 or jgodoyo@onehopeunited.org. You can also go online at www.onehopeunited.org/dancingwiththestars.

Loop the Lake for Children 2018 - This year's 5K Race & Fun Walk to help prevent child abuse will be held on Saturday, March 17th beginning at 8:00am around Lake Hollingsworth. Proceeds benefit Heartland for Children and Prevent Child Abuse America. For pre-registration and information, visit www.eventbrite.com (search "Loop the Lake" in Lakeland, FL), call 863-430-7070, or email loopthelake@msn.com.

Mental Health Resources

Talking to Children about Tragic Events - In the wake of the shooting at Marjory Stoneman Douglas High School in Parkland, FL many adults are left grappling with how to explain the tragic event – at a setting where most kids spend a majority of their days – to children and teens. While younger children have likely been shielded from the tragedy, many older children have seen or heard the reports. The following sites are some useful resources from the National Child Traumatic Stress Network regarding the recent shooting:

"Talking to Children about the Shooting"
http://www.nctsn.org/sites/default/files/assets/pdfs/talking_to_children_about_the_shooting.pdf;

"Psychological Impact of the Shooting"
http://www.nctsn.org/sites/default/files/assets/pdfs/psychological_information_sheet_two_page.pdf;

"Parent Guidelines for Helping Youth after the Shooting"

http://www.nctsn.org/sites/default/files/assets/pdfs/parents_guidelines_for_helping_teens_after_the_recent_attacks.pdf.

Camp Brave Heart 2018– The Bethany Center of Good Shepherd Hospice is hosting its Camp Brave Heart for children and teens ages 6-16 that have experienced the death of a loved one. The camp is a weekend retreat that offers a safe place for children to share their feelings with others while participating in activities. The camp will be held on April 6th – April 8th at the Circle F Dude Ranch in Lake Wales. Space is limited and the application deadline is March 16th. For more info, call Good Shepherd Hospice at 863-968-1707.

Housing Resources

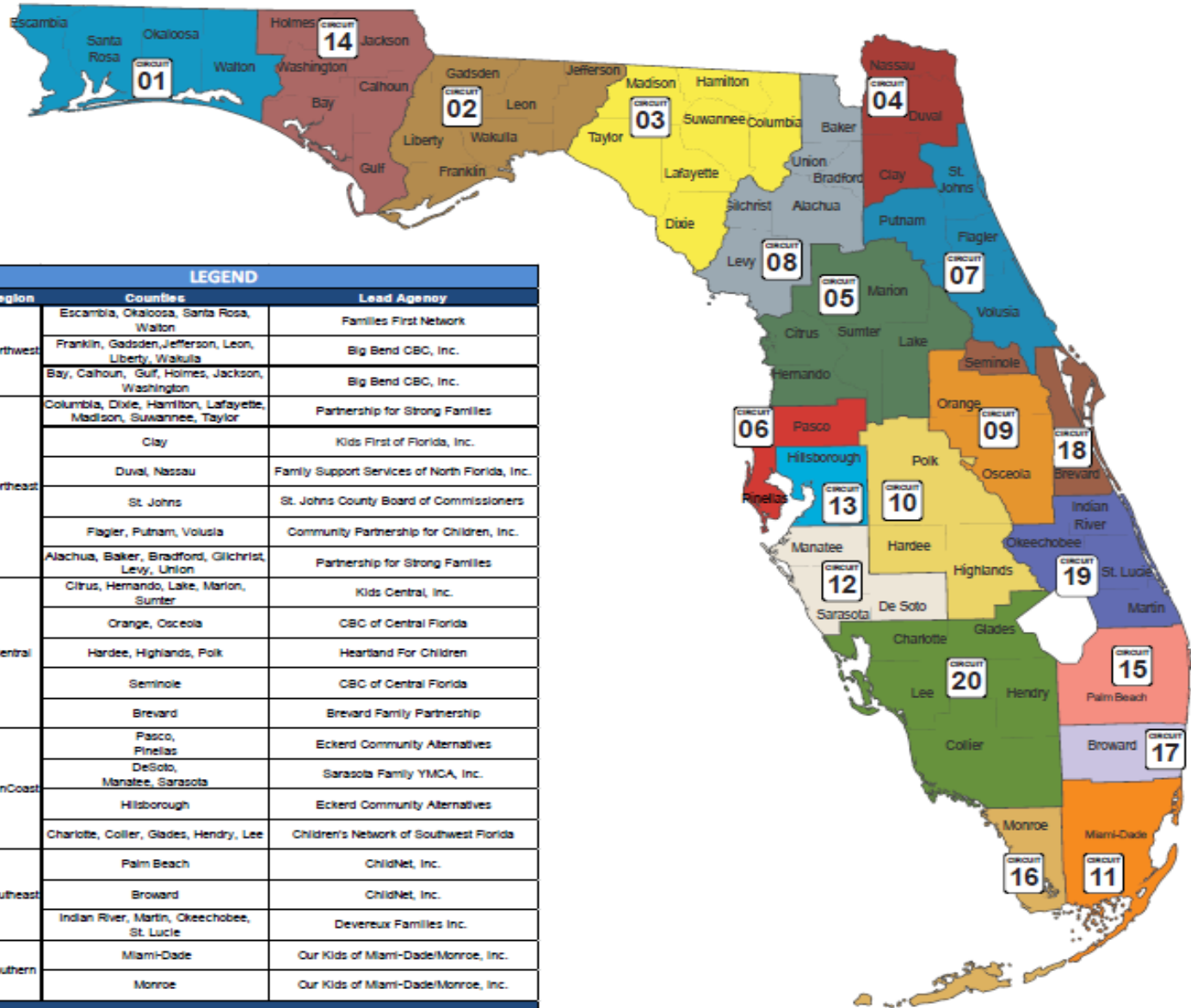
Housing Locator Service – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at www.floridahousingsearch.org or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07		St. Johns	St. Johns County Board of Commissioners
07	Central	Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09	Central	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18	SunCoast	Brevard	Brevard Family Partnership
06		Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13	SunCoast	Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.