



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Data for Week Ended Sunday, March 01, 2020

**No Meeting - Conference Call Only**  
Wednesday, March 04, 2020 at 10 a.m.

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
<b>Heartland For Children</b>	<b>6.06</b>	<b>93.7%</b>	<b>97.0%</b>	<b>99.9%</b>	<b>39.4%</b>	<b>47.9%</b>	<b>90.3%</b>	<b>2.85</b>	<b>97.2%</b>	<b>89.9%</b>	<b>83.0%</b>	<b>60.2%</b>
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/SAFE Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
<b>Statewide</b>	<b>7.59</b>	<b>95.07%</b>	<b>96.6%</b>	<b>99.3%</b>	<b>38.5%</b>	<b>53.2%</b>	<b>90.4%</b>	<b>4.48</b>	<b>96.0%</b>	<b>91.2%</b>	<b>87.9%</b>	<b>63.7%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/20 - 02/29/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	5	99.94%
DEV	5	99.92%
OHU	8	99.85%
<b>Total</b>	<b>18</b>	<b>99.86%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 03/01/20</i>		

# of Children Not Seen, Month of February 2020	
# Not Seen	Agency
5	CHS
7	DEV
7	OHU
2	CPI
<b>21</b>	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 03/01/20</i>	




## Scorecard Measures 5 & 6 - Children Achieving Permanency



SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 02/24/20 thru 03/01/20			
Agency	Timely	Un-Timely	Total
CHS		5	5
DEV	3	4	7
OHU	5	3	8
<b>Total</b>	<b>8</b>	<b>12</b>	<b>20</b>

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - <u>3rd Qtr</u> as of 03/01/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	107	289	37.0%
DEV	105	281	37.4%
OHU	138	271	50.9% 
<b>HFC Total</b>	<b>350</b>	<b>841</b>	<b>41.62%</b>

Number of Children to Achieve SM05 Target – **00 Children**

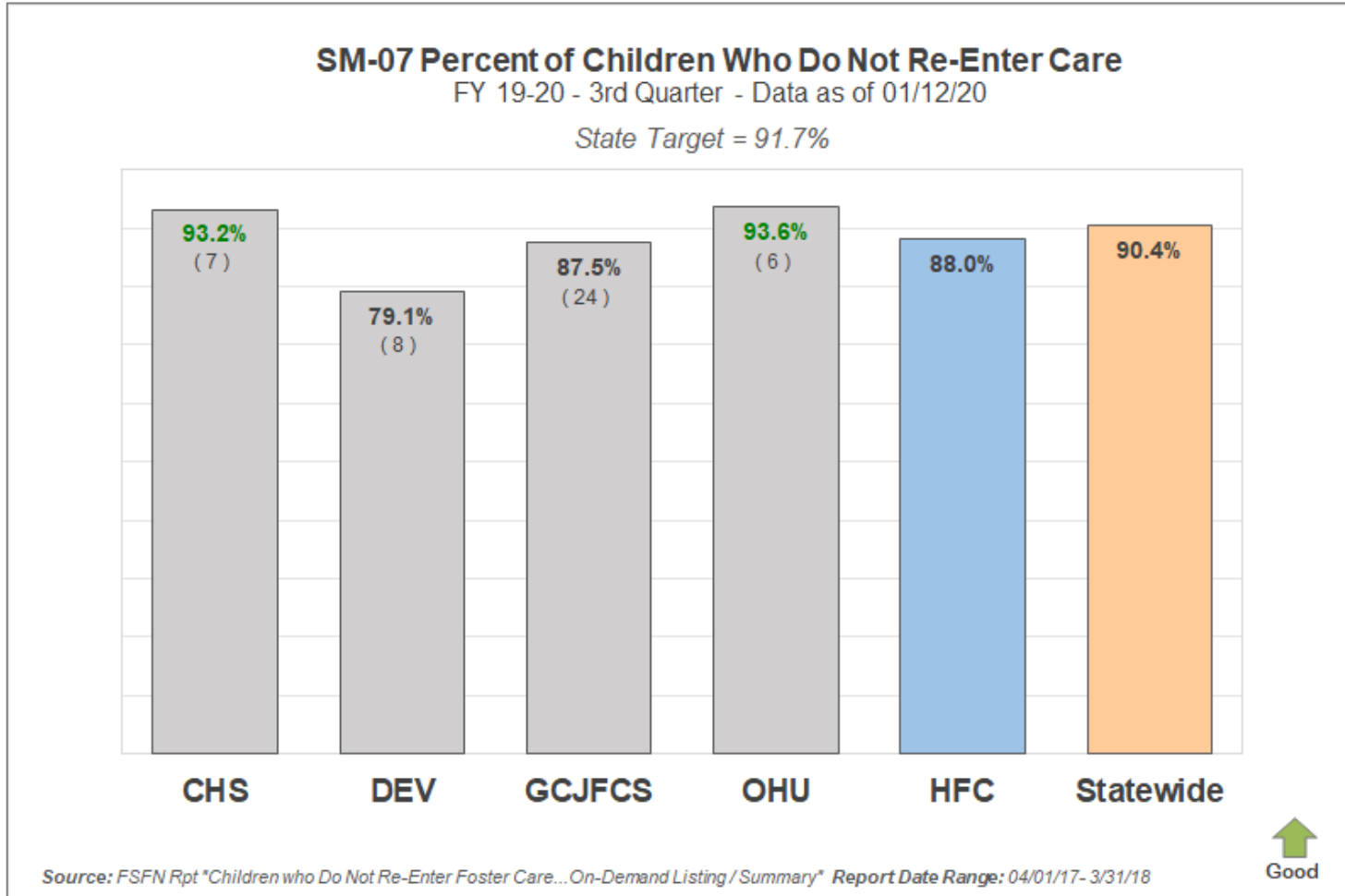
Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - <u>3rd Qtr</u> as of 03/01/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	61	120	50.8% 
DEV	65	156	41.7%
OHU	53	98	54.1% 
<b>HFC Total</b>	<b>179</b>	<b>374</b>	<b>47.9%</b>

Number of Children to Achieve SM06 Target – **00 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

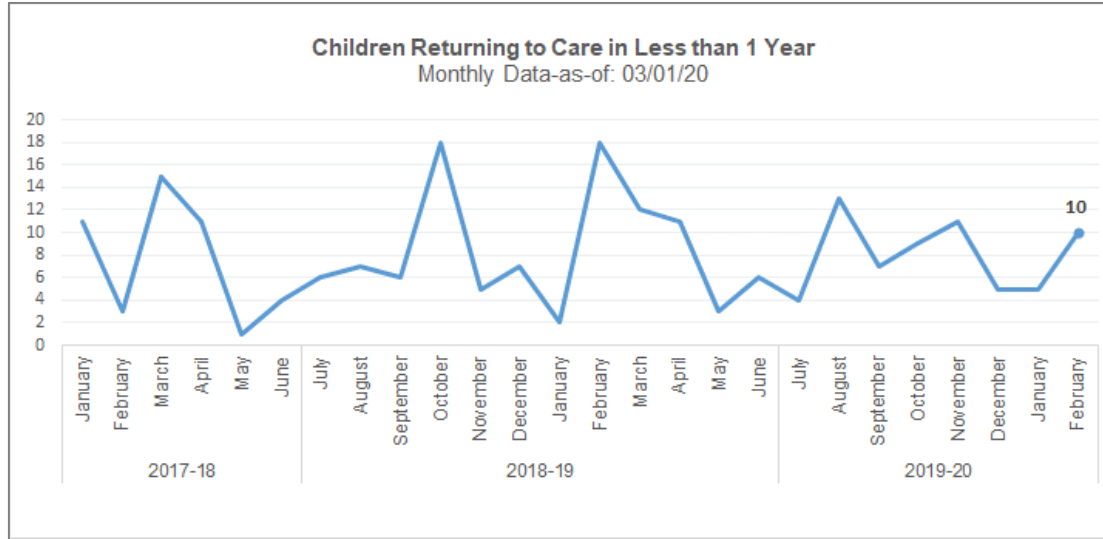
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 02/24/20 - 03/01/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	1/31/2020	141038-GCCC	11/14/2014	10/5/2015	11	51	3.0 - 4.9 yrs	N	-
DEV	1/31/2020	141038-GCCC	11/14/2014	10/5/2015	11	51	3.0 - 4.9 yrs	N	-

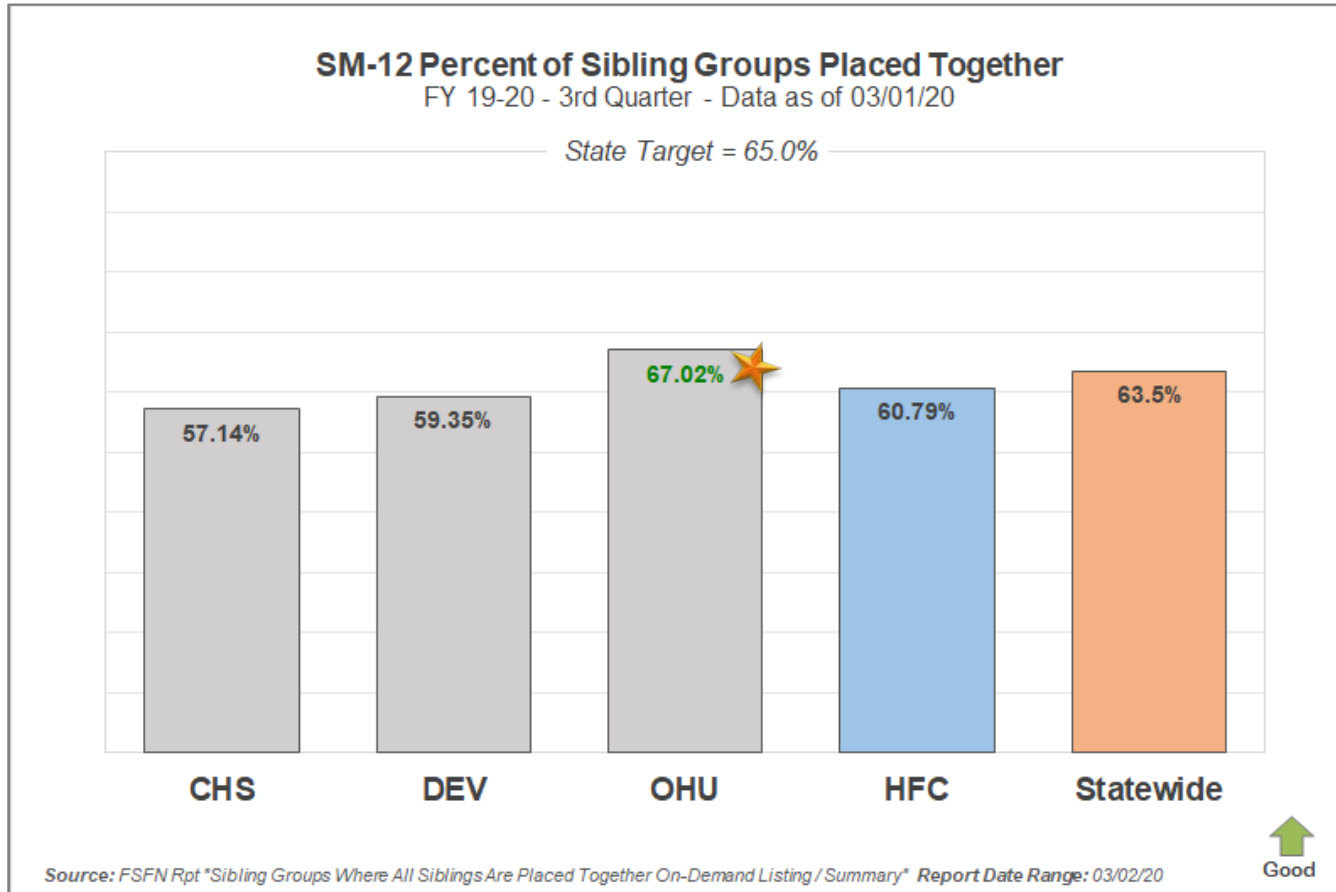
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 03/02/20



## Scorecard Measure 12 – Separated Siblings

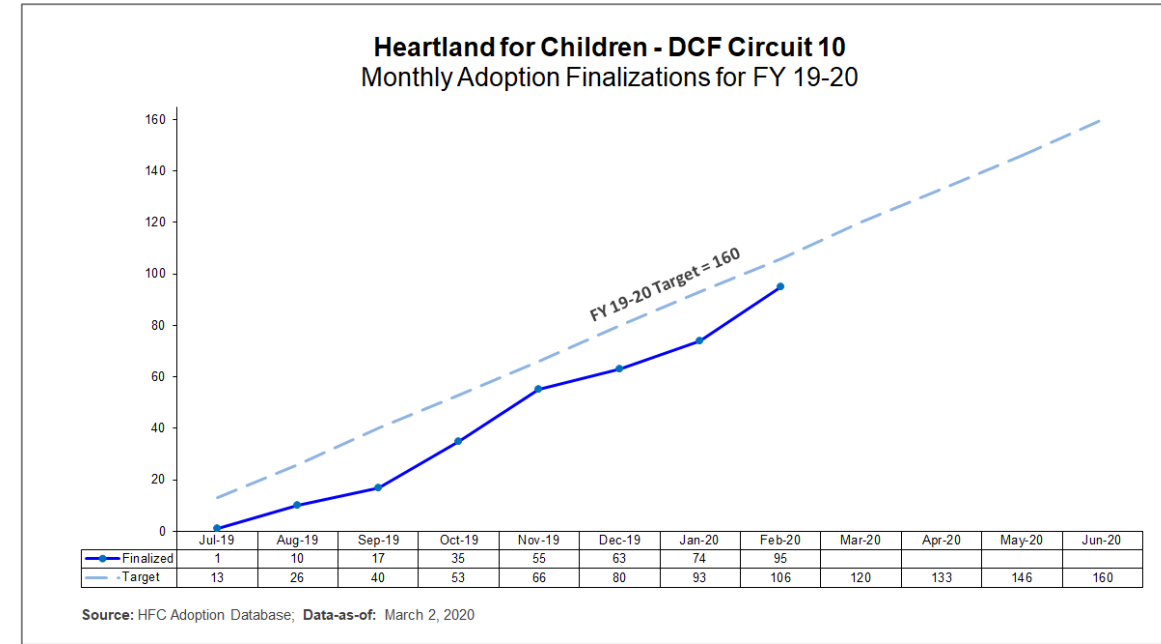
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	64	112	57.14%
DEV	73	123	59.35%
OHU	63	94	67.02%
HFC	200	329	60.79%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**  
March 18, 2020  
March 25, 2020

**Adoption Finalizations Credited to HFC**  
19-20 Fiscal Year-to-Date 03/02/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	19	30	49	38.8%	15.8%
DEV	0	20	36	56	35.7%	40.0%
OHU	3	56	0	55	101.8%	16.1%
<b>Total</b>	<b>7</b>	<b>95</b>	<b>65</b>	<b>160</b>	<b>59.4%</b>	<b>21.1%</b>





# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of March 02, 2020

## CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
<b># of Shelter Hearings</b>													
Polk	32	45	19	26	22	27	31	29	2				233
Highlands	2	11	2	5	5	5	5	4	0				39
Hardee	1	1	0	3	0	3	1	1	0				10
<b>Total</b>	<b>35</b>	<b>57</b>	<b>21</b>	<b>34</b>	<b>27</b>	<b>35</b>	<b>37</b>	<b>34</b>	<b>2</b>				<b>282</b>
<b># Children Removed</b>													
Polk	51	88	31	59	41	58	62	59	2				451
Highlands	3	25	2	7	7	10	5	15	0				74
Hardee	2	2	0	7	0	6	3	1	0				21
<b>Total</b>	<b>56</b>	<b>115</b>	<b>33</b>	<b>73</b>	<b>48</b>	<b>74</b>	<b>70</b>	<b>75</b>	<b>2</b>				<b>546</b>
<b>Total Children Denied Shelter</b>													
Polk	0	0	1	0	0	0	0	0	0				1
Highlands	0	0	0	0	0	0	0	0	0				0
Hardee	0	0	0	0	0	0	0	0	0				0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>				<b>1</b>
<b># Children Placed with Relative</b>													
Polk	21	61	21	39	28	42	39	39	2				292
Highlands	1	14	1	5	4	10	2	14	0				51
Hardee	1	1	0	3	0	5	0	1	0				11
<b>Total</b>	<b>23</b>	<b>76</b>	<b>22</b>	<b>47</b>	<b>32</b>	<b>57</b>	<b>41</b>	<b>54</b>	<b>2</b>				<b>354</b>
<b># Children Placed with Non Relative</b>													
Polk	13	10	5	3	4	6	14	7	0				62
Highlands	2	2	1	1	0	0	2	1	0				9
Hardee	0	0	0	4	0	0	0	0	0				4
<b>Total</b>	<b>15</b>	<b>12</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>6</b>	<b>16</b>	<b>8</b>	<b>0</b>				<b>75</b>
<b># Children Placed with Fictive Kin</b>													
Polk	0	3	0	1	0	0	3	2	0				9
Highlands	0	0	0	0	3	0	1	0	0				4
Hardee	0	0	0	0	0	0	0	0	0				0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>0</b>				<b>13</b>
<b># Children Placed in Foster Care</b>													
Polk	17	14	5	16	9	10	6	11	0				88
Highlands	0	10	0	1	0	0	0	0	0				11
Hardee	1	0	0	0	0	1	3	0	0				5
<b>Total</b>	<b>18</b>	<b>24</b>	<b>5</b>	<b>17</b>	<b>9</b>	<b>11</b>	<b>9</b>	<b>11</b>	<b>0</b>				<b>104</b>

## % of Children Sheltered Placed in Foster Care

Data as of 03/02/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	14.7%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	0.0%
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
<b>FY Total</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.1%</b>	<b>19.0%</b>

## Shelter Count for the Week of February 25 - March 02, 2020

	Polk	Highlands	Hardee
Shelters	5		1
Children Removed	10		1
Placed w/ a Relative	8		1
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin			
Placed in Foster Care			



# Case Transfer Staffing Data

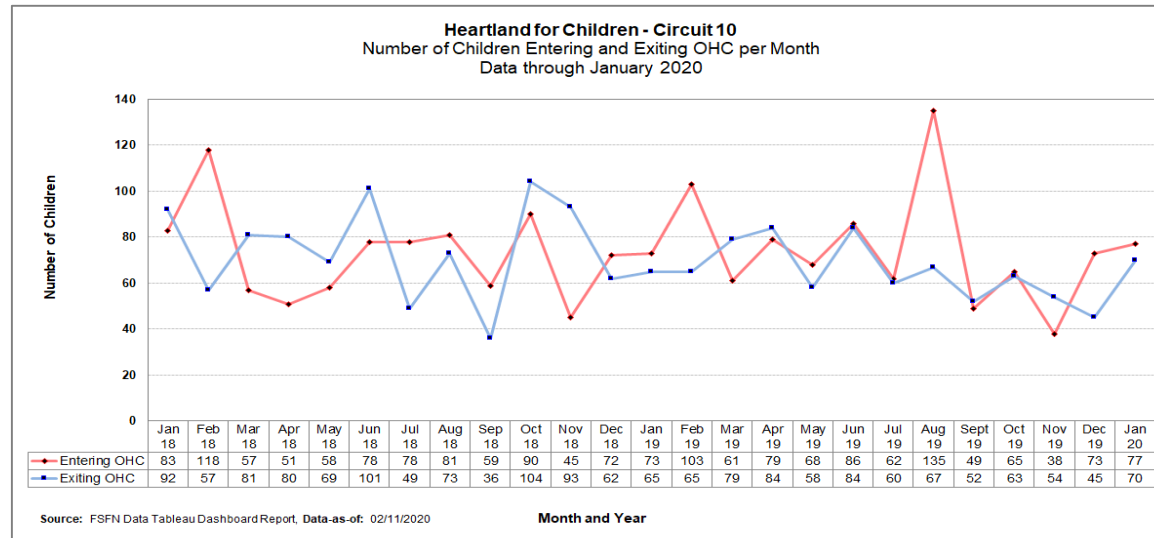
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 03/03/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Number of Children</b>															
CHS	55	28	47	44	20	19	21	33					267	460	349
Devereux	38	48	23	42	21	35	41	35					283	482	349
OHU Polk	22	14	17	12	17	17	7	10					116	196	253
One Hope	37	63	38	44	37	39	41	52					351	548	527
<b>Total</b>	<b>152</b>	<b>153</b>	<b>125</b>	<b>142</b>	<b>95</b>	<b>110</b>	<b>110</b>	<b>130</b>					<b>1017</b>	<b>1686</b>	<b>1478</b>
<b>Out of Home Care</b>															
CHS	32	17	31	16	10	11	18	21					156	262	226
Devereux	20	28	12	34	9	17	28	21					169	291	218
OHU Polk	9	6	8	11	5	3	6	3					51	116	164
One Hope	5	17	5	12	13	7	11	12					82	125	133
<b>Total</b>	<b>66</b>	<b>68</b>	<b>56</b>	<b>73</b>	<b>37</b>	<b>38</b>	<b>63</b>	<b>57</b>					<b>458</b>	<b>794</b>	<b>741</b>
<b>In - Home Judicial</b>															
CHS	4	0	0	3	6	3	1	0					17	48	35
Devereux	2	5	1	2	1	7	4	5					27	37	27
OHU Polk	6	5	1	0	5	6	1	2					26	20	20
One Hope	2	2	1	0	0	0	0	0					5	11	24
<b>Total</b>	<b>14</b>	<b>12</b>	<b>3</b>	<b>5</b>	<b>12</b>	<b>16</b>	<b>6</b>	<b>7</b>					<b>75</b>	<b>116</b>	<b>106</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	17	6	14	16	3	0	0	7					63	110	48
Devereux	11	13	7	4	6	9	6	3					59	93	66
OHU Polk	2	3	7	1	5	3	0	4					25	52	44
One Hope	0	1	5	3	2	0	0	6					17	41	49
<b>Total</b>	<b>30</b>	<b>23</b>	<b>33</b>	<b>24</b>	<b>16</b>	<b>12</b>	<b>6</b>	<b>20</b>					<b>164</b>	<b>296</b>	<b>207</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0					0	0	2
Devereux	0	0	0	0	0	0	0	0					0	0	0
OHU Polk	0	0	0	0	0	0	0	0					0	0	0
One Hope	30	42	27	32	21	31	25	33					241	363	313
<b>Total</b>	<b>30</b>	<b>42</b>	<b>27</b>	<b>32</b>	<b>21</b>	<b>31</b>	<b>25</b>	<b>33</b>					<b>241</b>	<b>363</b>	<b>315</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	2	0	2	0	3					7	12	17
Devereux	1	0	1	0	3	2	0	3					10	41	18
OHU Polk	5	0	0	0	0	2	0	1					8	2	10
One Hope	0	0	0	0	0	0	0	0					0	7	2
<b>Total</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>7</b>					<b>25</b>	<b>62</b>	<b>47</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

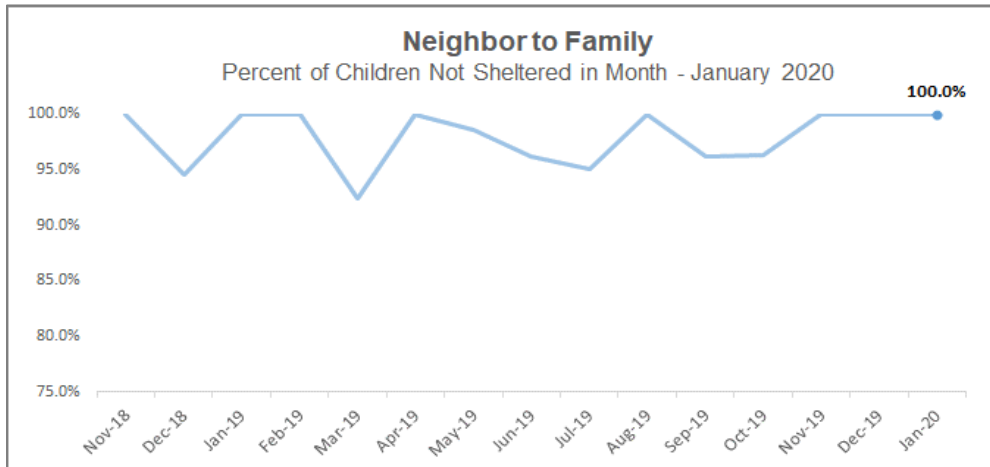
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.4%**

*"She was very wonderful and I'm glad that she came to help me and my family, to listen, to communicate better with my child and learn more about myself."*

- Customer Service Questionnaire

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/25/20 through 03/02/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	25	52
Specialized - Family Support	8	16
Prevention - Comm. Referral	38	89
Special Conditions Report	3	3
Nurturing Parenting	21	41
<b>NTF - Total Services</b>	<b>95</b>	<b>201</b>

NTF - Housing Resource Numbers	
Data since Inception to 03/02/20	
Referral Agency	Referrals
Children's Home Society (CHS)	17
Devereux (DEV)	9
One Hope United (OHU)	1
Neighbor To Family (NTF)	3
<b>Total Housing Referrals</b>	<b>30</b>

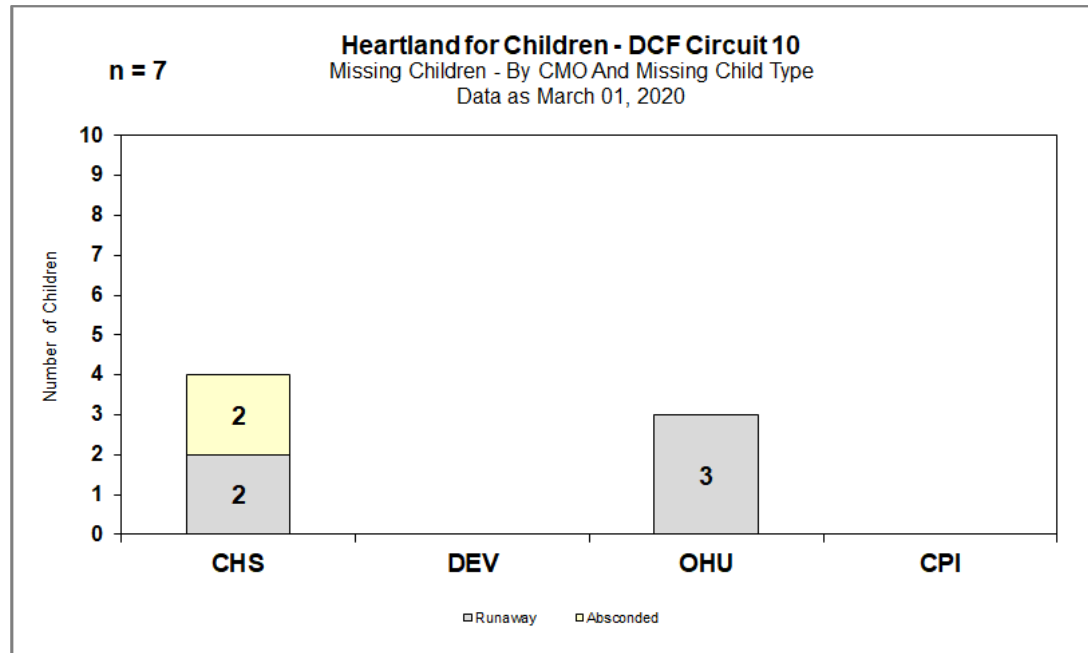


Referral Status and Housing Results	
Referrals - Active	11
Referrals - Closed	19
<b>Total Families Housed</b>	<b>4 Families</b>
<b>Total Children Housed</b>	<b>15 Children</b>



# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

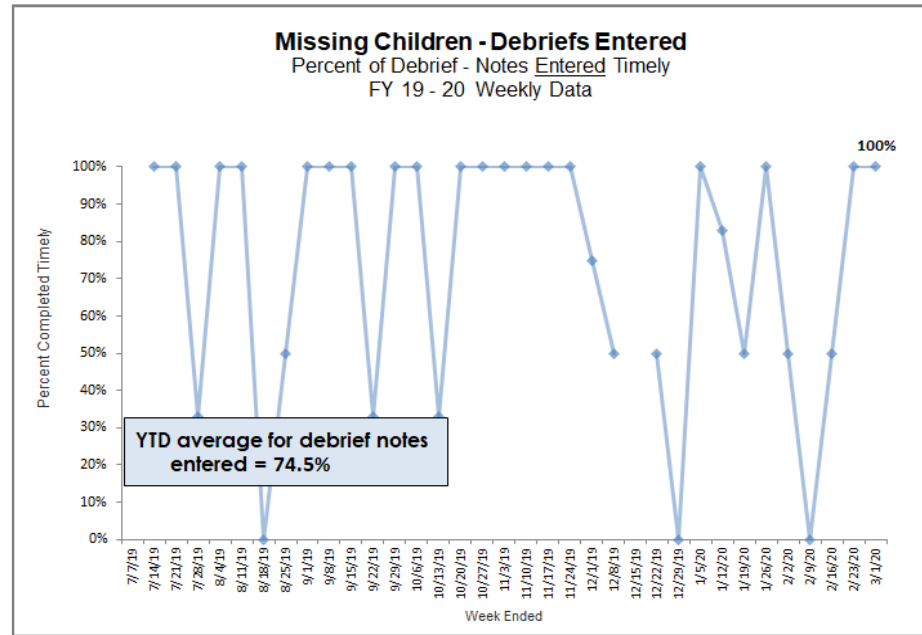
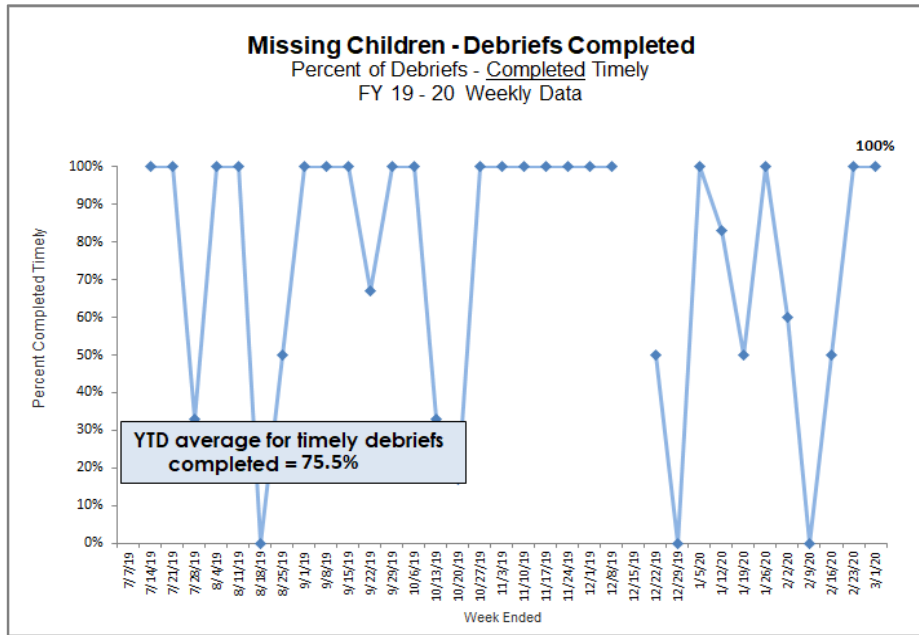


Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Nov 2019 (m/end)	-	20	-	100%	-	19	-
Dec 2019 (m/end)	-	9	-	89%	-	13	-
Jan 2020 (m/end)	-	24	-	100%	-	17	-
Feb 2020 (m/end)	-	18	-	83%	-	22	-
<b>3/1/2020</b>	<b>7</b>	<b>0</b>	<b>100%</b>	<b>100%</b>	<b>0</b>	<b>0</b>	



# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



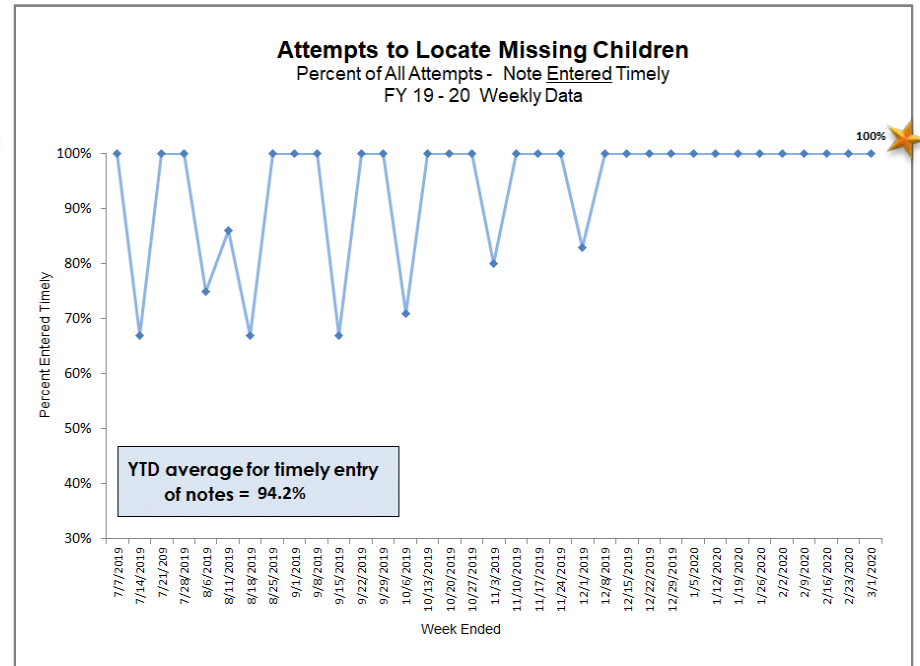
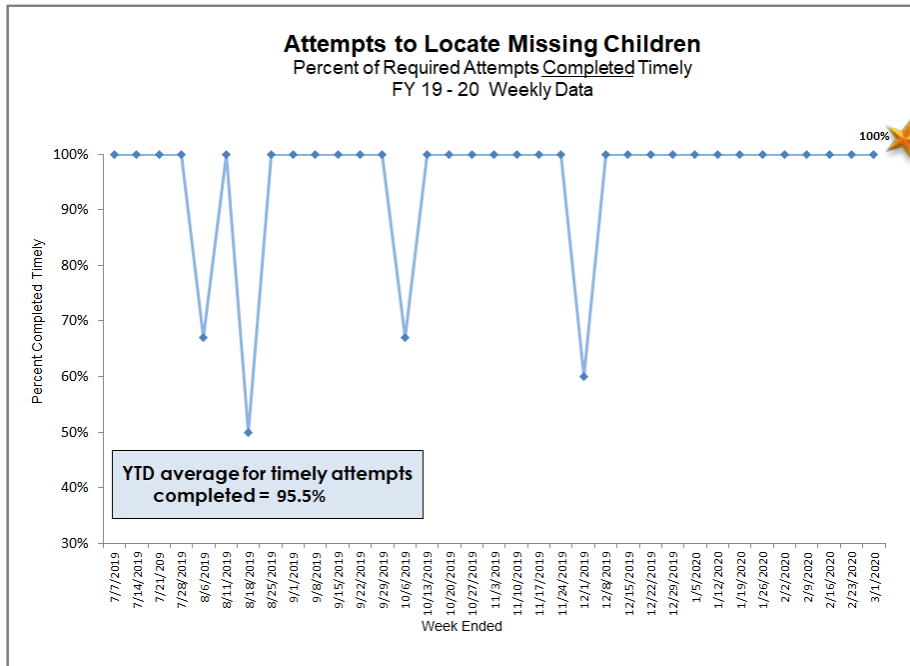
Missing Children - Debriefs								
Week of 02/24/2020 through 03/01/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS				-				-
DEV				-				-
OHU	1	1	1	100%	1		1	100%
PI				-				-
<b>Total</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

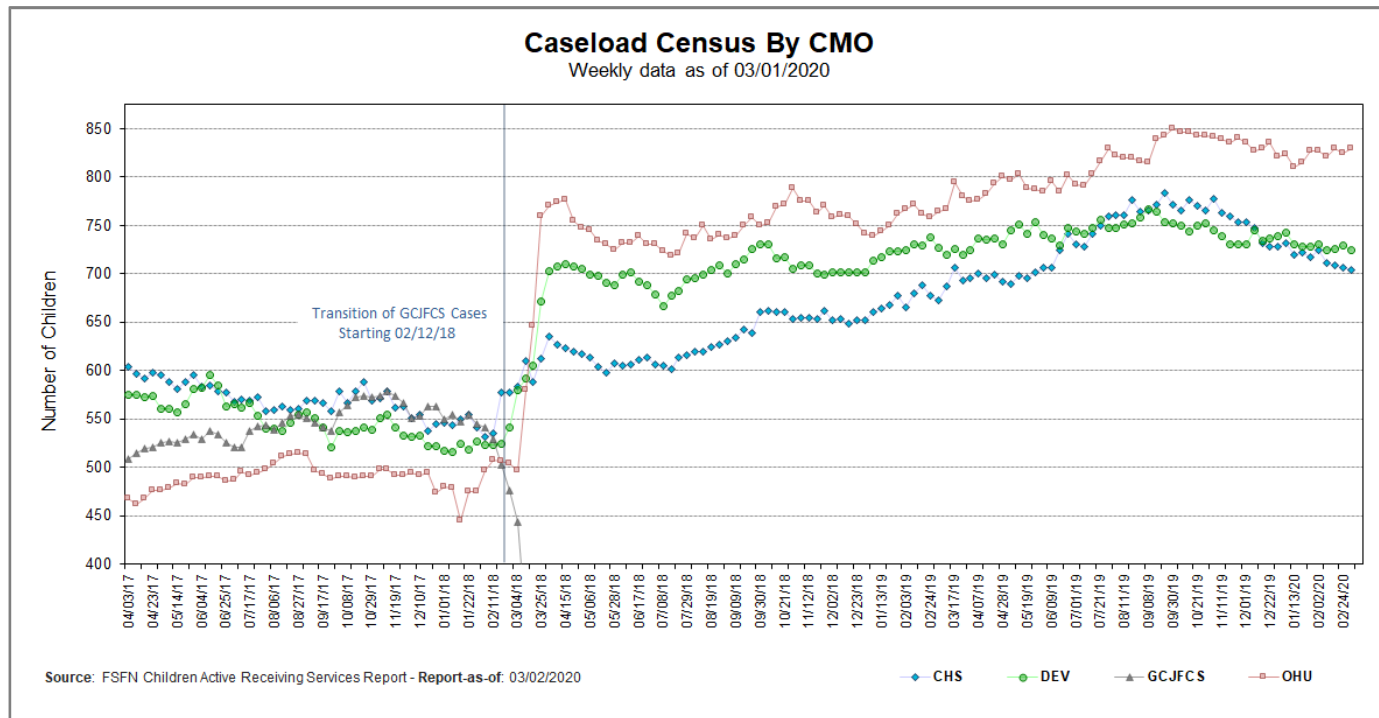
Attempts to Locate								
Week of 02/24/2020 through 03/01/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	4	4	4	100%	4	3	7	100%
DEV				-				-
OHU	2	2	2	100%	2	2	4	100%
PI	1	1	1	100%	1		1	100%
<b>Total</b>	<b>7</b>	<b>7</b>	<b>7</b>	<b>100%</b>	<b>7</b>	<b>5</b>	<b>12</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/26/2020	2/2/2020	2/9/2020	2/16/2020	2/24/2020	3/1/2020
CHS	717	724	711	709	707	704
DEV	728	731	725	726	729	725
OHU	827	827	821	829	825	830
<b>HFC Total</b>	<b>2272</b>	<b>2282</b>	<b>2257</b>	<b>2264</b>	<b>2261</b>	<b>2259</b>



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/24/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	8	4	5	11	28	25.4
DEV	0	0	2	6	14	22	33.0
OHU	3	13	8	8	6	38	21.6
# of CMs	3	21	14	19	31	88	25.6

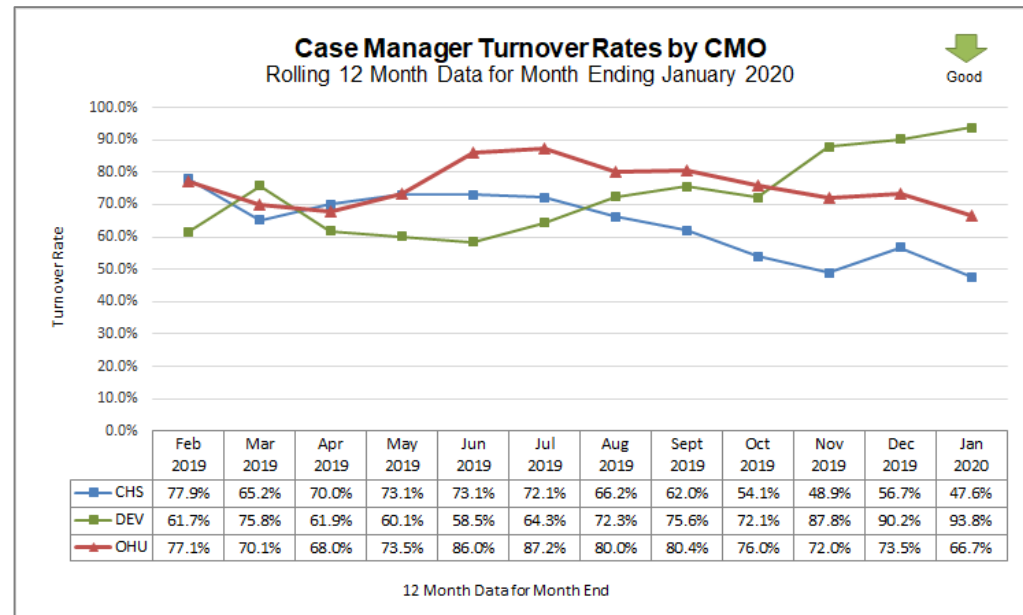
\* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	8	28.6%
DEV	22	0	0.0%
OHU	38	16	42.1%
HFC	88	24	27.3%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	47.6%	23.5%
DEV	93.8%	25.0%
OHU	66.7%	50.0%





## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 03/01/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	450	100.0%	96.4%	88.7%	98.7%	94.6%
DEV	502	100.0%	98.6%	88.8%	97.4%	94.9%
OHU	357	100.0%	98.0%	88.6%	98.0%	94.9%
<b>HFC</b>	<b>1309</b>	<b>100.0%</b>	<b>97.7%</b>	<b>88.7%</b>	<b>98.0%</b>	<b>94.8%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 03/01/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	16	33	6
DEV	0	7	35	13
OHU	0	7	24	7
<b>Total</b>	<b>0</b>	<b>30</b>	<b>92</b>	<b>26</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 03/01/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	434	450	96.4% 
DEV	495	502	98.6% 
OHU	349	356	98.0% 
<b>Total</b>	<b>1278</b>	<b>1308</b>	<b>97.7%</b>

Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 03/01/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	259	292	88.7%
DEV	277	312	88.8%
OHU	185	209	88.5%
<b>Total</b>	<b>721</b>	<b>813</b>	<b>88.7%</b>

Number of Dental Visits to Achieve SM10 Target – 52 Appointments

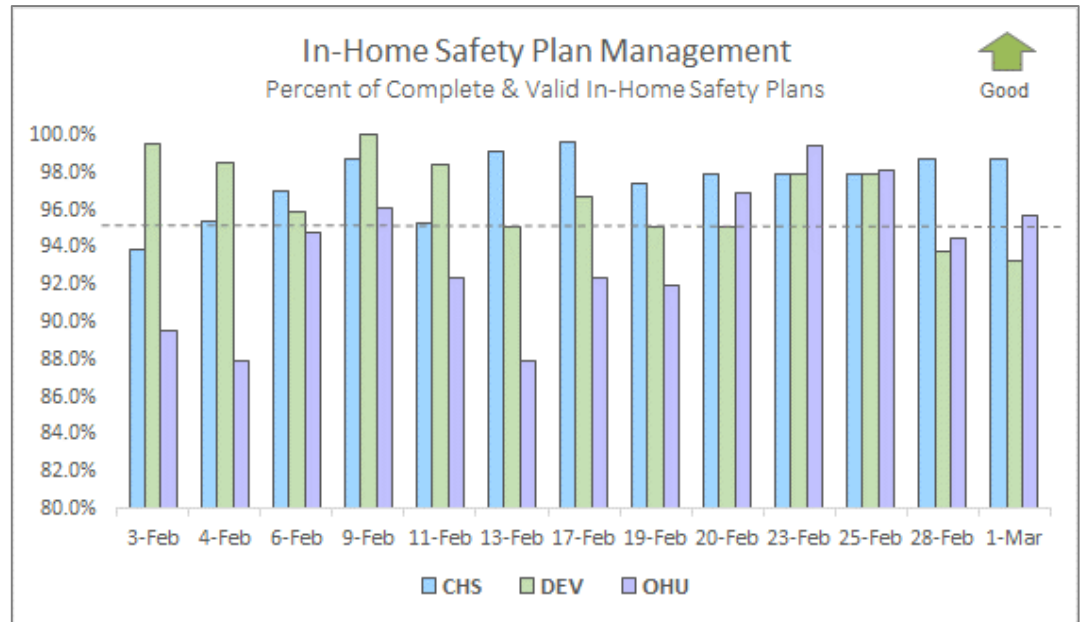


# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1<sup>st</sup>)

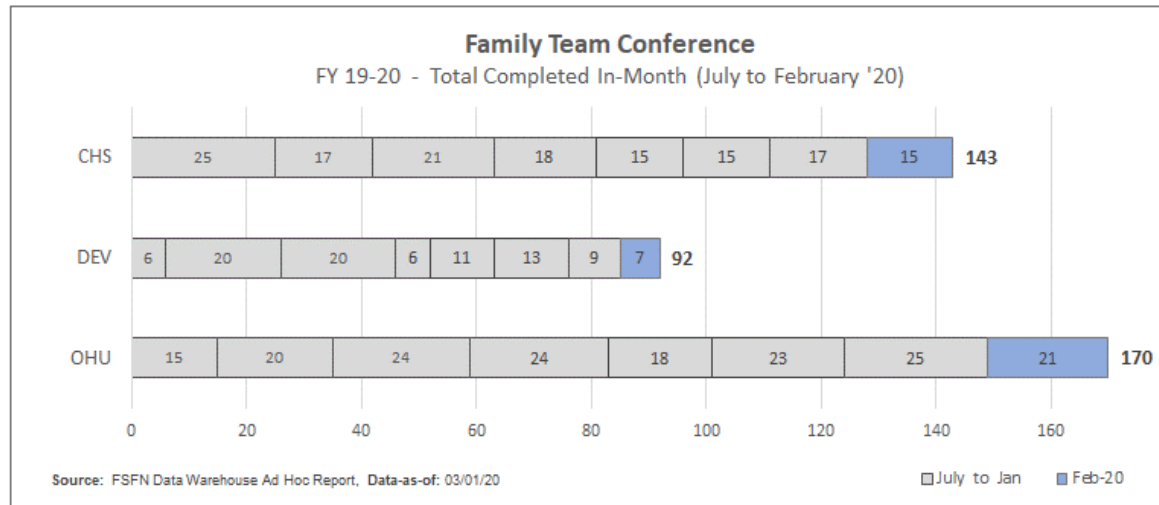
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	227	230	98.7% ★
DEV	13	182	195	93.3%
OHU	7	157	164	95.7% ★
<b>HFC Total*</b>	<b>23</b>	<b>566</b>	<b>589</b>	<b>96.10%</b>

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 03/01/20



## Family Team Conferences Completed

FY19-20 – July 2019 to February 2020



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 02/01/20 to 02/29/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	269	167	62.1%	186	65	34.9%	48.5%
DEV	280	181	64.6%	189	57	30.2%	47.4%
OHU	195	89	45.6%	120	46	38.3%	42.0%
<b>TOTAL</b>	<b>744</b>	<b>437</b>	<b>58.74%</b>	<b>495</b>	<b>168</b>	<b>33.94%</b>	<b>46.3%</b>

Source: FSFN Data Warehouse – Ad Hoc Report; Data-as-of: 03/01/20



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 03/02/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	2	2	2		6
DEV		1	1		2
OHU		1	1		2
<b>Total</b>	<b>2</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>10</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 02/25/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 03/01/20				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	3	5	7	15
DEV			2	2
OHU			12	12
CPI		3	8	11
NTF				0
<b>Total</b>	<b>3</b>	<b>8</b>	<b>29</b>	<b>40</b>

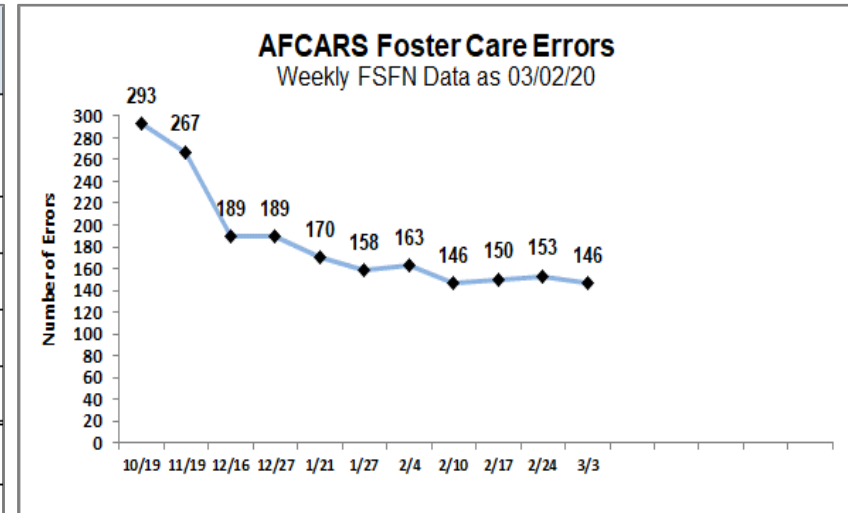
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	1/20/2020	1/26/2020	2/9/2020	2/16/2020	2/23/2020	3/1/2020
CHS	8	6	21	21	12	15
DEV	13	10	29	23	10	2
OHU	26	22	28	7	2	12
CPI	7	5	9	4	17	11
NTF	0	0	0	4	6	0
<b>Total</b>	<b>54</b>	<b>43</b>	<b>87</b>	<b>59</b>	<b>47</b>	<b>40</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			19		17	18	54
DEV			12		14	14	40
OHU			22		2	21	45
CPI	7						7
<b>Total</b>	<b>7</b>	<b>0</b>	<b>53</b>	<b>0</b>	<b>33</b>	<b>53</b>	<b>146</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 03/03/20



# Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS			2	
DEV		1	4	
OHU			2	
<b>HFC TOTAL</b>	<b>0</b>	<b>1</b>	<b>8</b>	<b>0</b>

## CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 03/01/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	11	324	335	96.7%
DEV	11	340	351	96.9%
OHU	5	260	265	98.1%
<b>HFC Total</b>	<b>27</b>	<b>924</b>	<b>951</b>	<b>97.2%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 03/01/20			
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely
CHS	18	19	94.7%
DEV	24	24	100.0% ★
OHU	22	23	95.7% ★
<b>HFC TOTAL</b>	<b>64</b>	<b>66</b>	<b>97.0%</b>

FY 19-20 Target = **95% and above.**



“The way I see it, if you want the rainbow,  
you gotta put up with the rain.”

~ Dolly Parton



# RESOURCE NEWS FLASH... March 4, 2020

## Community Events

**FREE Concert for Kids** - The Orpheum Theatre (Bartow Civic Center) presents "Peter & The Wolf" on March 15<sup>th</sup> at 2:00pm. This free concert with the Imperial Symphony Orchestra is sponsored in part by Florida's Natural Growers Association; Patel, Greene, and Associates; and the City of Bartow. Kids will be able to try lessons themselves prior to the concert with members of the orchestra and then take part in a processional with the BHS drum corps.

## Young Children Resources

**Every Child A Swimmer** – The Kiwanis Club of Winter Haven is sponsoring free swimming lessons for children ages 5 to 7 beginning March 9<sup>th</sup>. Classes begin at 5:30 pm and end around 6:15 pm at the Southwest Complex Pool (210 Cypress Gardens Blvd). Classes are limited to the first 30 to register so, if interested, please go to <http://www.winterhavenkiwanis.org/swimlessons> as soon as possible.

## Teen Resources

**Project Prom** – UthMpac teen leaders are proud to present Project Prom to offer FREE dresses and suits to teens who promise to make smart, healthy, and safe choices on the night of Prom. Student Shopping Days for Project Prom will be held on Saturdays March 14<sup>th</sup> from 10:00am-4:00pm, March 21<sup>st</sup> from 10:00am-2:00pm, and April 4<sup>th</sup> from 10:00am-12:00pm at Lakeland Square Mall (Sears wing). Students with a Polk County School ID can sign a Project Prom Pledge to celebrate drug-free and receive their dresses and suits for FREE! For further information, please call (863) 802-0777.

## Mental Health Resources

**Talking to Children about Tragic Events** - In light of several, recent potentially traumatic events reported in the media (e.g., flooding, tornadoes, the 2019 Coronavirus, fatal accidents including children), the National Child Traumatic Stress Network has resources to help parents and caregivers talk to their children about the information shared by the media and on social media. Media coverage has the potential to create a sense of fear and stress amongst young children, families, and even parents and caregivers. Knowing how to support and talk to your children during this time can help them to better understand what is happening. The following sites are some useful resources from the NCTSN: "Tips for parents and caregivers on media coverage of traumatic events" - [www.nctsn.org/resources/tips-parents-and-caregivers-media-coverage-traumatic-events?utm\\_source=spotlight&utm\\_medium=email&utm\\_campaign=nctsn-spotlight](http://www.nctsn.org/resources/tips-parents-and-caregivers-media-coverage-traumatic-events?utm_source=spotlight&utm_medium=email&utm_campaign=nctsn-spotlight).

**Camp Brave Heart 2020**– The Bethany Center of Good Shepherd Hospice is hosting its Camp Brave Heart for children and teens ages 6-16 that have experienced the death of a loved one. The camp is a weekend retreat that offers a safe place for children to share their feelings with others while participating in activities. The camp will be held on April 3<sup>rd</sup> – April 5<sup>th</sup> at the Circle F Dude Ranch in Lake Wales. Space is limited and the application deadline is March 13<sup>th</sup>. For more info, call Good Shepherd Hospice at 863-968-1707.

## Spring Break Camp Resources

**CampFire Spring Break Vacation Station Camp** – Each day of Vacation Station, participants will learn about a different landmark and the country that houses it. Fun, hands on activities and educational enhancements provide a day filled with recreation and learning. The camp, for children K-5<sup>th</sup> Grade, will be held March 23<sup>rd</sup> – March 27<sup>th</sup> from 9:00am-5:00pm. For cost and other details, call 863-688-5491.

**Spring Break Frenzy** – Four Polk County Parks & Recreation facilities will be hosting free drop-in recreation activity programs for students during Spring Break (March 23<sup>rd</sup> – 27<sup>th</sup>). Pre-registration is required only due to limited space. For more info and details regarding locations and times, call 863-534-6911.

**Spring Break Art Camp** – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 23<sup>rd</sup> – March 27<sup>th</sup> from 9:00am-4:00pm. The application deadline is March 1<sup>st</sup>. For cost and other details, call 863-688-7743.

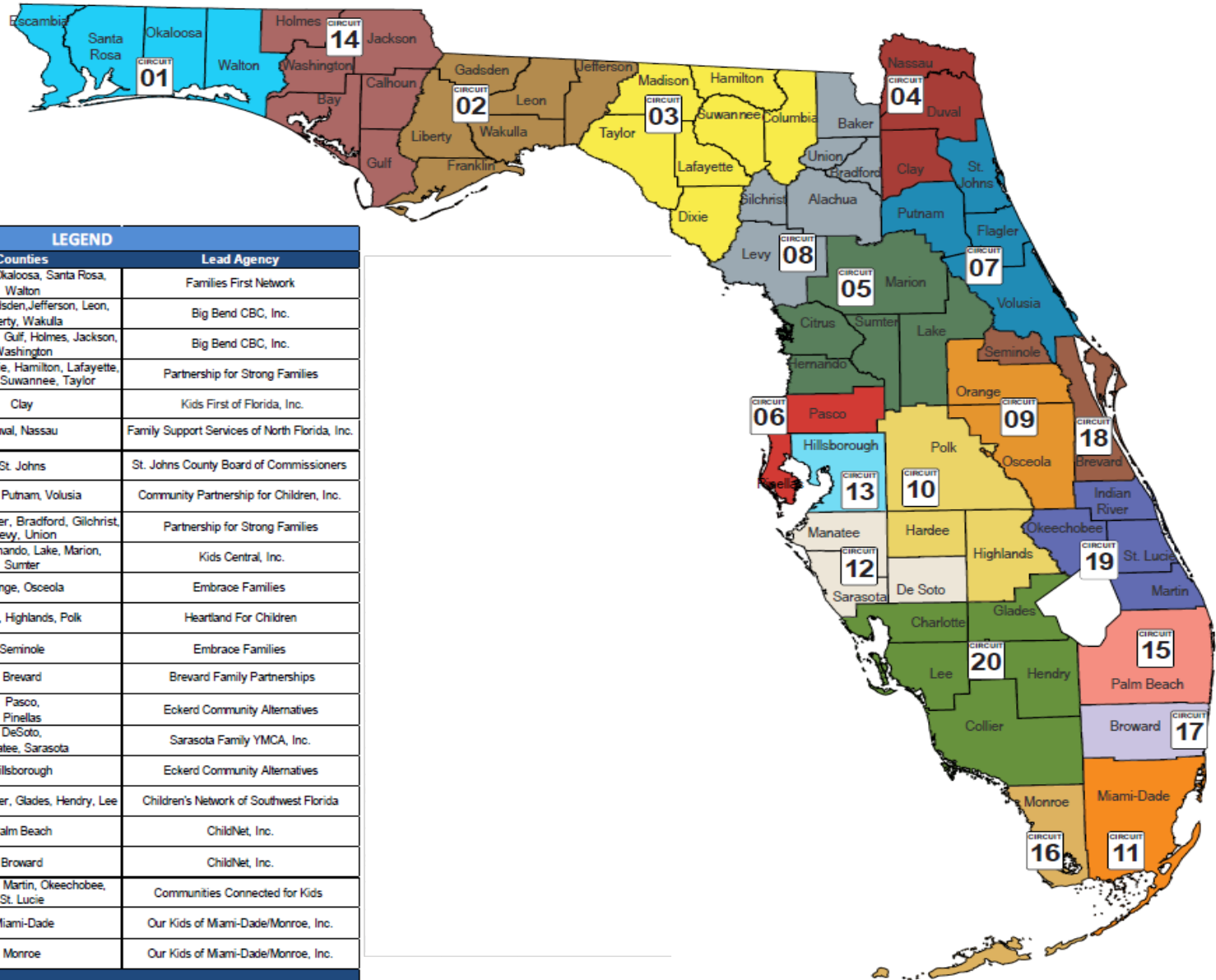


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10	Central	Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.

