

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting  
Scheduled for Wednesday, March 01, 2017 at 10 a.m.

Data for Week Ended  
Sunday, February 26, 2017

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
<b>Standard</b>	<b>8.5</b>	<b>95.0%</b>	<b>95.0%</b>	<b>99.5%</b>	<b>40.5%</b>	<b>43.6%</b>	<b>91.7%</b>	<b>4.12</b>	<b>95.0%</b>	<b>95.0%</b>	<b>80.0%</b>	<b>65.0%</b>
<b>Reporting Period</b>	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
<b>Heartland For Children</b>	<b>11.35</b>	<b>98.5%</b>	<b>93.8%</b>	<b>99.9%</b>	<b>42.0%</b>	<b>53.7%</b>	<b>84.9%</b>	<b>3.43</b>	<b>98.7%</b>	<b>95.7%</b>	<b>83.3%</b>	<b>61.3%</b>
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
<b>Statewide</b>	<b>11.07</b>	<b>96.8%</b>	<b>94.7%</b>	<b>99.8%</b>	<b>42.8%</b>	<b>55.3%</b>	<b>88.7%</b>	<b>4.35</b>	<b>97.0%</b>	<b>92.8%</b>	<b>87.1%</b>	<b>64.3%</b>
<b>Red Zone:</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>

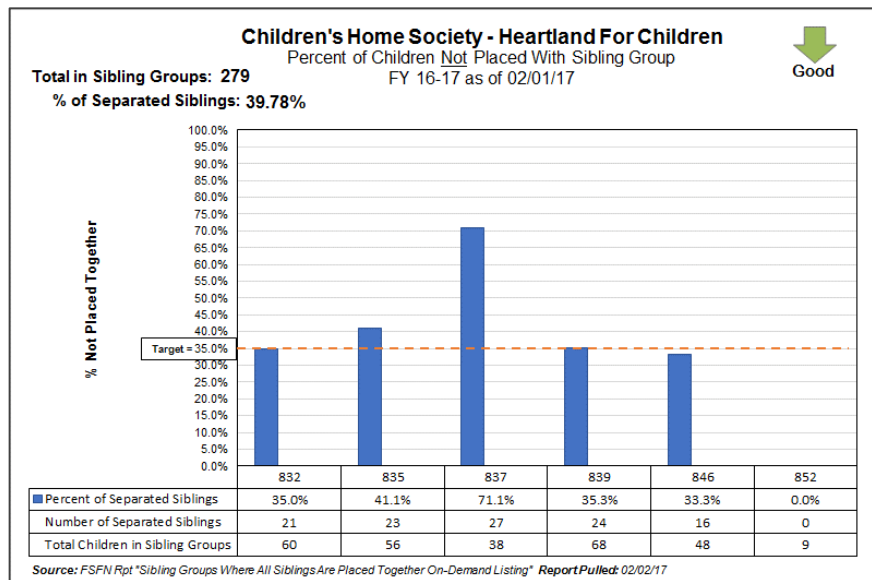
# Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 01/31/17

FY 16-17 Target: 35.0%

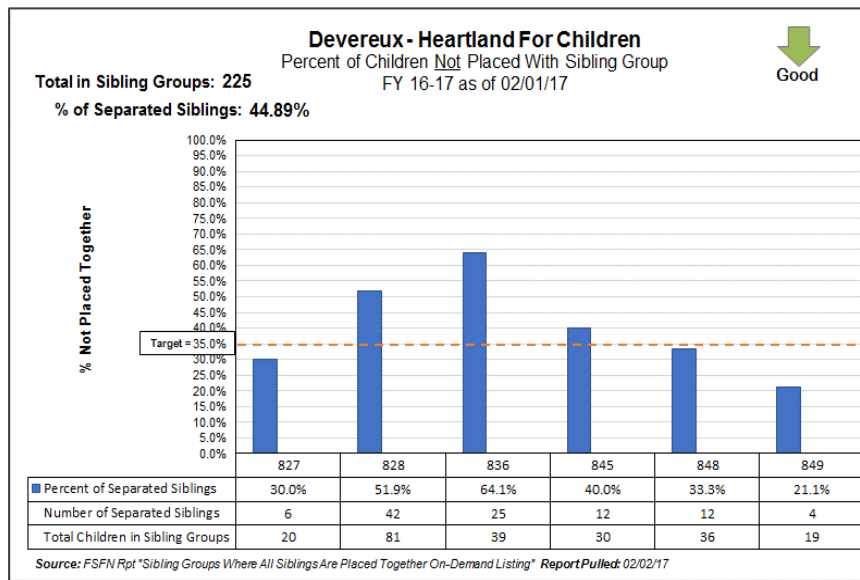
Children in Sibling Groups: 869

Percent of Separated Siblings: 41.1%

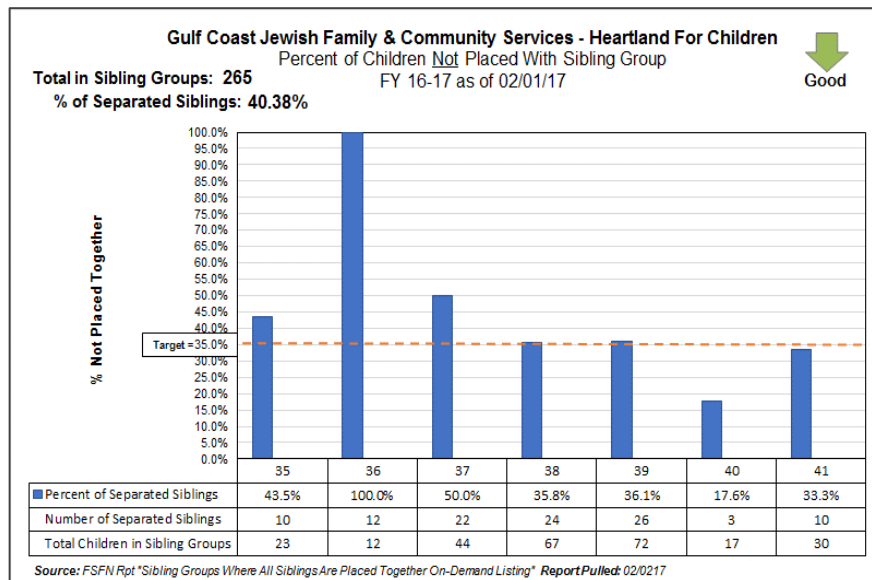
Total Separated Siblings: 357



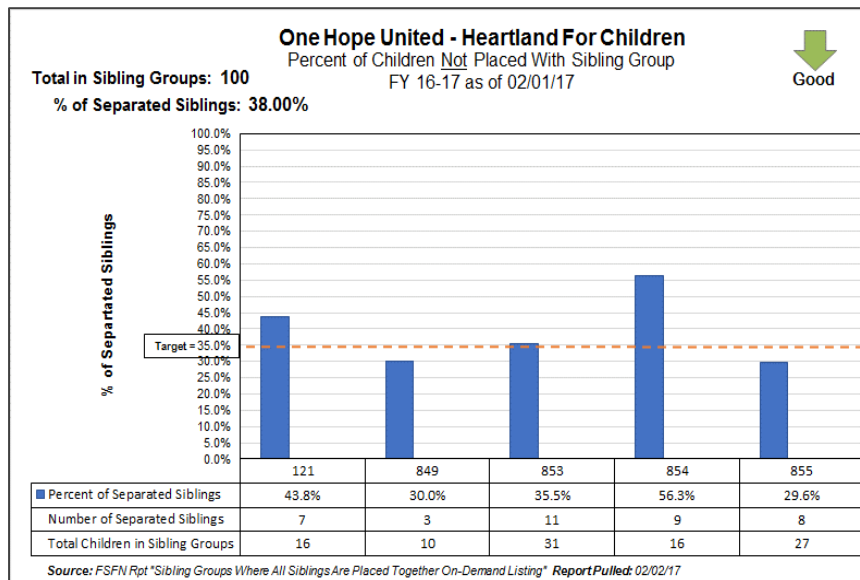
Good



Good



Good



Good

## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 02/01/17 - 02/28/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	16	12724 / 12747	99.82%
DEV	4	12365 / 12380	99.88%
GCJFCS	3	11089 / 11105	99.86%
OHU	2	10392 / 10394	99.98%
<b>Total</b>	<b>25</b>	<b>46570 / 46626</b>	<b>99.88%</b>

*\*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/26/17*

# of Children Not Seen, Month of Feb 2017	
# Not Seen	Agency
46	CHS
14	DEV
15	GCJFCS
3	OHU
3	CPI
81	Grand Total

*Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 2/26/17*

Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 19
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 19
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

## Scorecard Measures 5 & 6 - Children Achieving Permanency

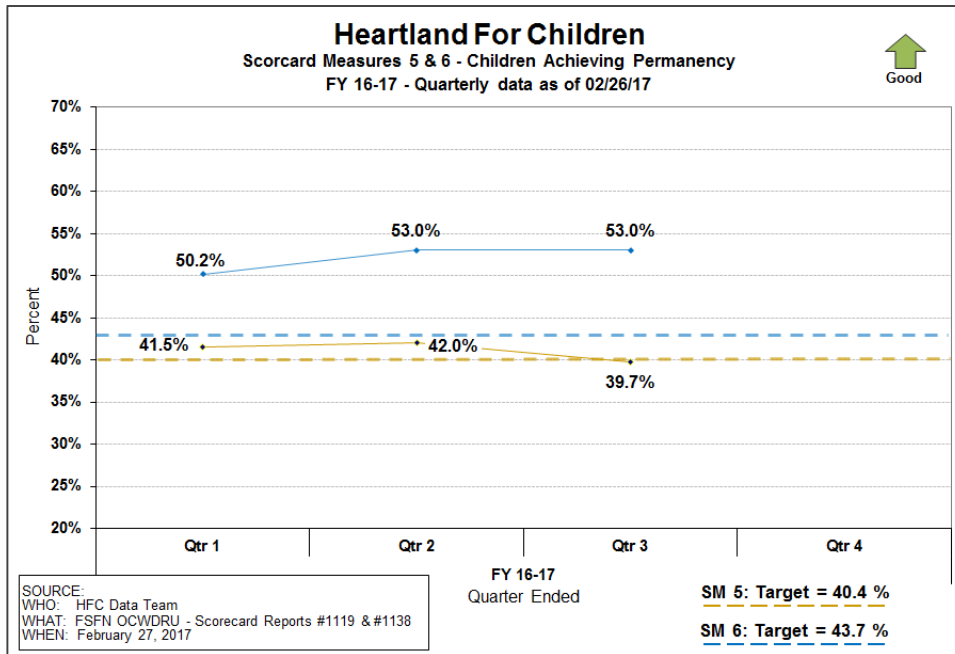
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 02/26/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	26	74	35.1%
DEV	21	59	35.6%
GCJFCS	23	55	41.8%
OHU	13	21	61.9%
<b>Total</b>	<b>83</b>	<b>209</b>	<b>39.7%</b>

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 02/26/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	51	98	52.0%
DEV	13	49	26.5%
GCJFCS	56	82	68.3%
OHU	28	50	56.0%
<b>HFC</b>	<b>148</b>	<b>279</b>	<b>53.0%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

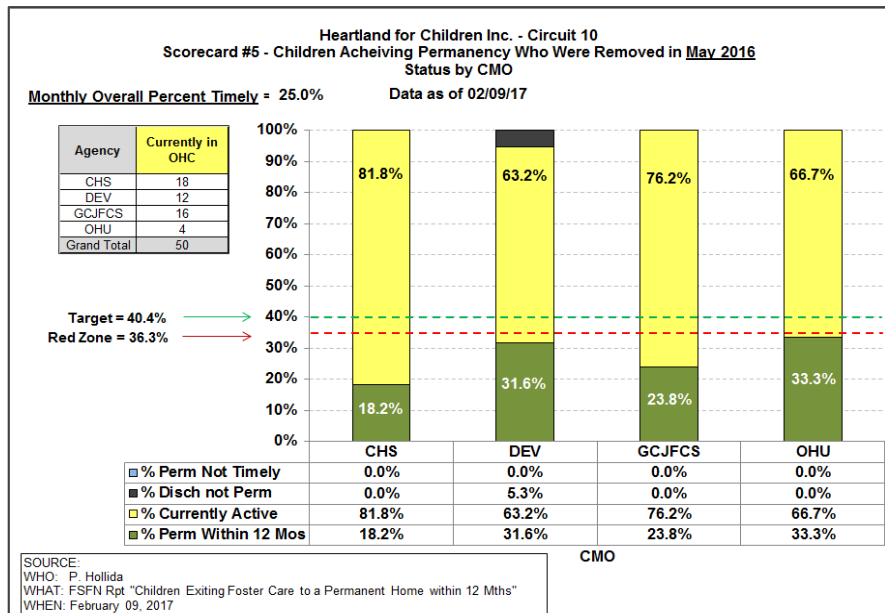
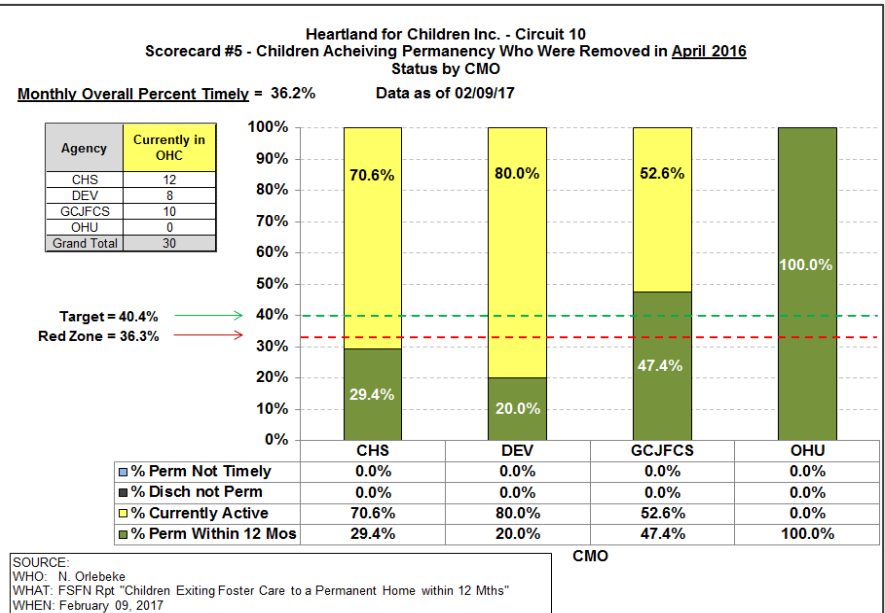
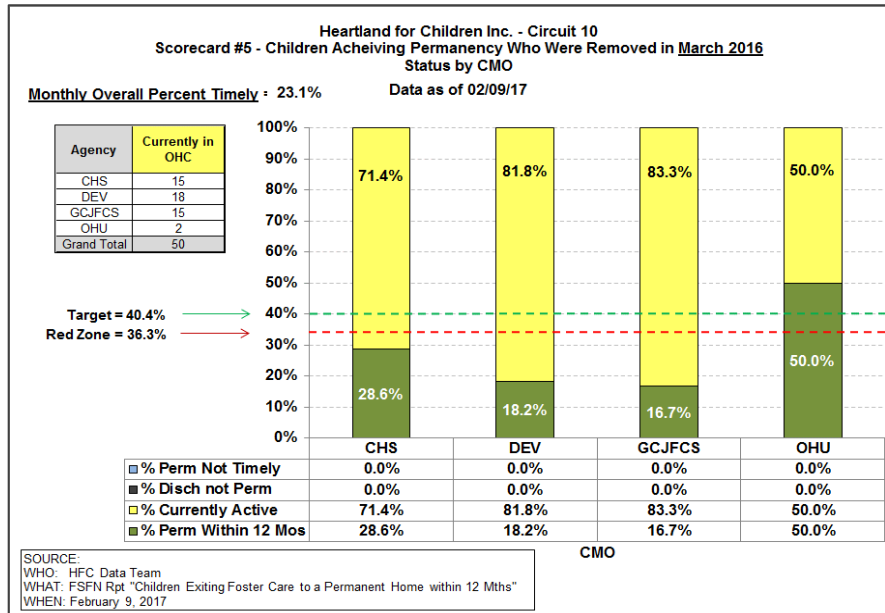
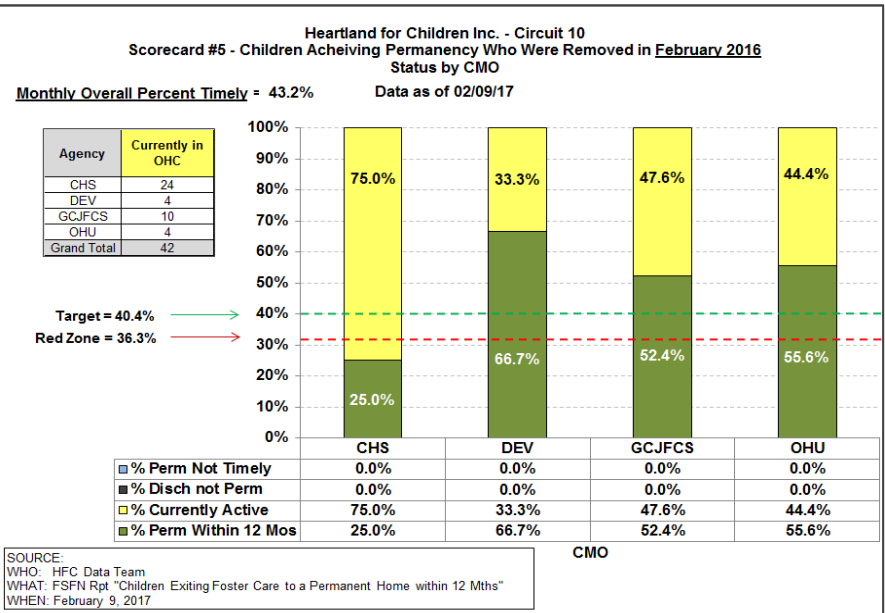


Reunifications Entered into FSFN: Week of 02/20/17 thru 02/26/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	3	4	7	4	4
DEV	4	2	6	2	2
GCJFCS	0	2	2	2	2
OHU	1	8	9	8	8
<b>Total</b>	<b>8</b>	<b>16</b>	<b>24</b>	<b>16</b>	<b>16</b>

**Soft Data Collection Tool**  
Jan to Feb 2017 – 58.9% Completed

# Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Feb 2016 – May 2016



## Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
February Removals as of 02/26/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	0	1	1	0	2
DEV	1	0	1	0	2
GCJFCS	1	0	0	0	1
OHU	3	0	0	0	3
<b>Total</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>8</b>

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/20/17 - 02/26/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
2/7/2017	141036-GCCC	4/27/2014	10/10/2016	29	3	< 1 yr	Y	83%
10/21/2016	141846-CHSFL	7/25/2014	3/13/2015	8	19	btw 1 - 2 yrs	N	-

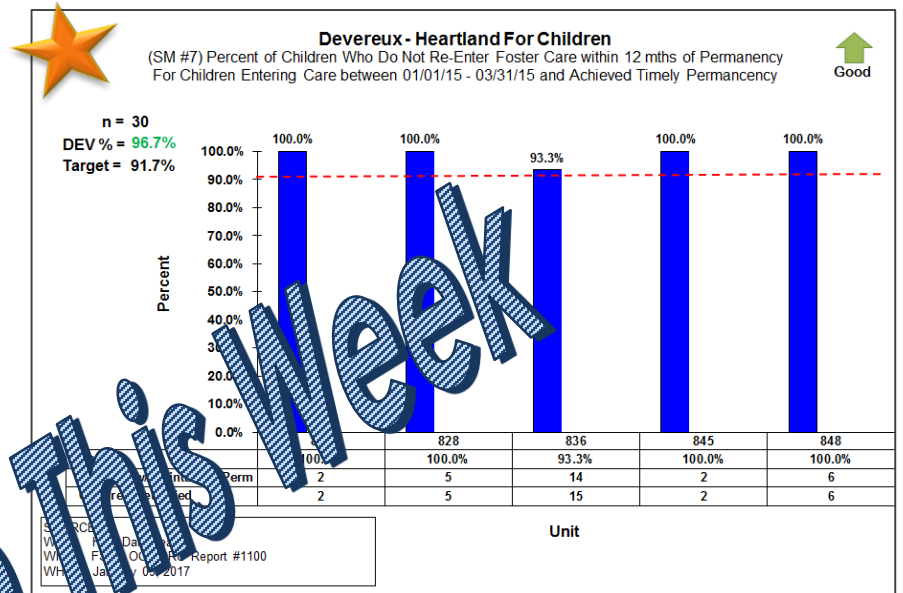
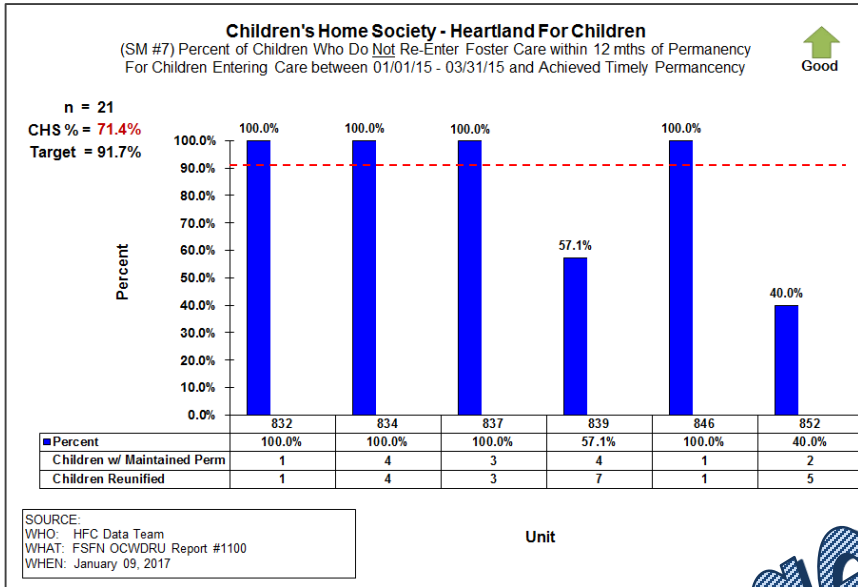
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 02/27/17

# Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3<sup>rd</sup> Qtr. Performance: **91.9%**

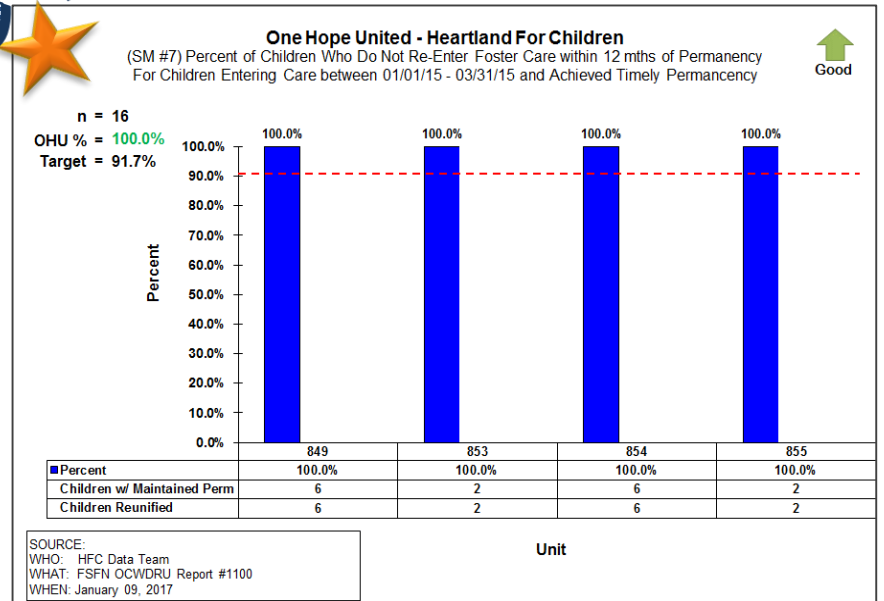
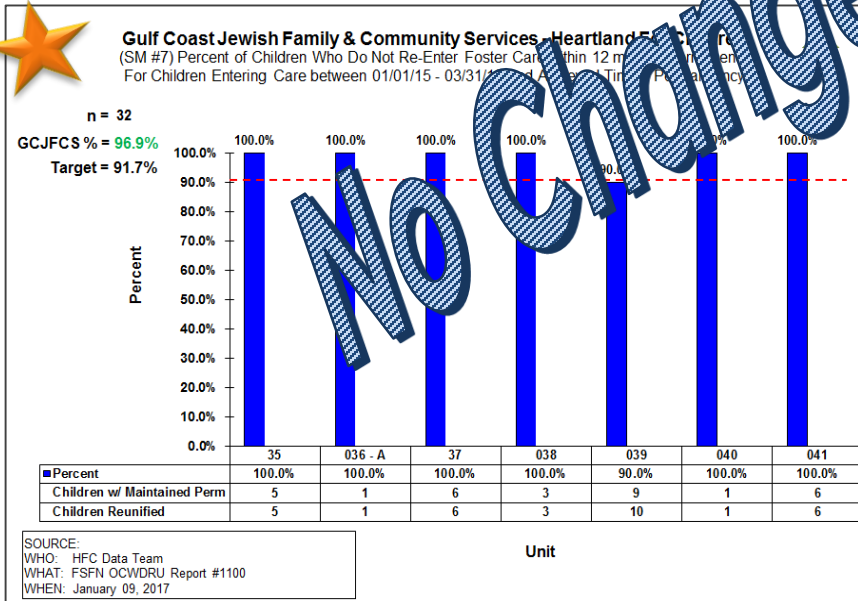
Children who Maintained Permanency: **91**

Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**



**This Week**

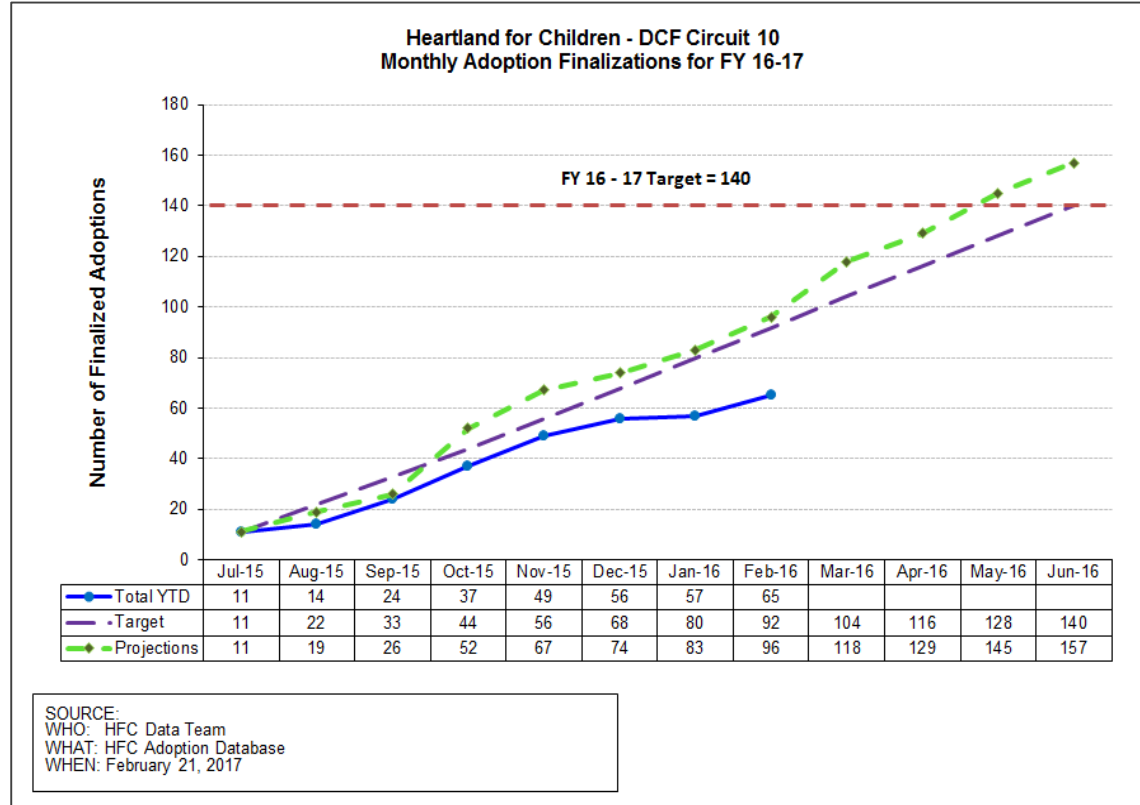
**No Change**





# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**FY 16-17 Upcoming Finalization Dates**

March 08, 2017  
March 15, 2017

**Percent of Adoptions Finalized  
Within 24 Months of Removal**

Target is 36.6%  
TPR Database shows: 33.8%

## Manually Reported Adoption Data for FY 16-17 through February 26, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
Number of Adoptions Finalized																													
	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total				
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	2	7	0	3	0	9	0	7	0	17	35.3%	44	38.6%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	3	9	0	3	0	3	0	2	0	12	8.3%	32	37.5%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	0	4	0	4	0	3	0	17	41.2%	39	43.6%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	0	0	0	0	0	19	42.1%	25	76.0%	
<b>Total</b>	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	8	22	0	11	0	16	0	12	0	65	33.8%	140	46.4%	
<b>Source: HFC TPR Database</b>																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

# Foster Home Profile



# Devereux

*Inspiring hope. Empowering lives. For 100 years*

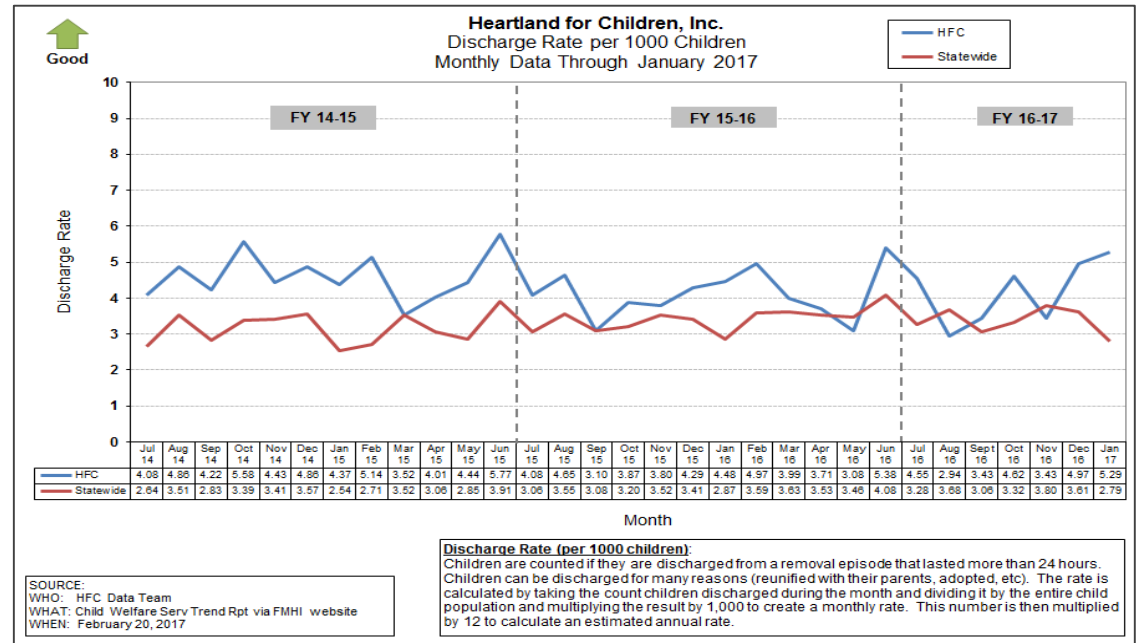
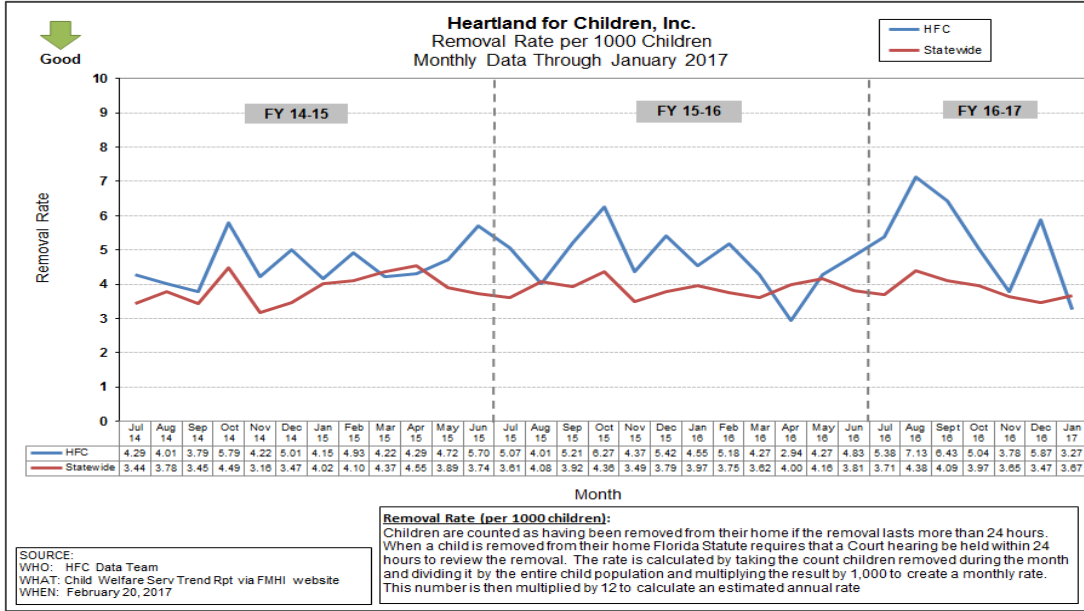


## GAP

Guardians as Parents

# Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of January 2017





# Case Transfer Staffing Data

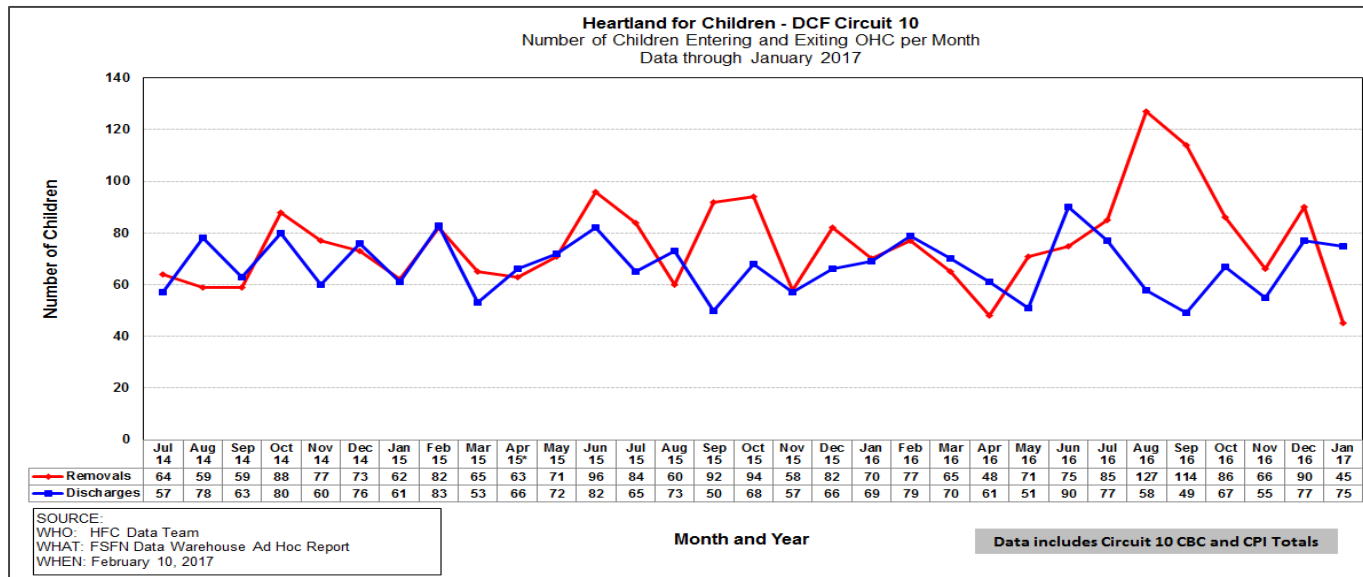
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 02/26/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>Number of Children</b>															
CHS	37	49	35	54	40	24	43	21	0	0	0	0	303	391	259
Devereux	25	75	41	26	42	35	34	19	0	0	0	0	297	403	251
GCCC	31	49	49	43	35	34	40	18	0	0	0	0	299	388	253
One Hope	65	65	36	38	58	37	43	24	0	0	0	0	366	358	460
Total	158	238	161	161	175	130	160	82	0	0	0	0	1265	1540	1223
<b>Out of Home Care</b>															
CHS	23	24	22	39	21	9	25	11	0	0	0	0	174	230	176
Devereux	6	40	22	19	29	20	19	13	0	0	0	0	168	218	165
GCCC	15	39	24	34	22	23	20	10	0	0	0	0	187	235	175
One Hope	18	14	13	7	10	6	13	6	0	0	0	0	87	71	130
Total	62	117	81	99	82	58	77	40	0	0	0	0	616	754	646
<b>IN - HOME JUDICIAL</b>															
CHS	1	2	0	2	5	2	3	2	0	0	0	0	17	30	41
Devereux	2	2	0	0	3	0	2	5	0	0	0	0	14	37	23
GCCC	3	0	0	0	3	2	2	0	0	0	0	0	10	11	12
One Hope	0	2	0	1	0	0	8	0	0	0	0	0	11	8	19
Total	6	6	0	3	11	4	15	7	0	0	0	0	52	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	13	15	9	12	14	11	8	6	0	0	0	0	88	83	13
Devereux	17	22	18	5	8	9	8	1	0	0	0	0	88	82	16
GCCC	12	10	23	8	9	7	18	7	0	0	0	0	94	89	44
One Hope	14	7	8	6	10	0	0	5	0	0	0	0	50	52	23
Total	56	54	58	31	41	27	34	19	0	0	0	0	320	306	96
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	13	0	0	0	0	212	217	277
Total	30	44	16	24	38	29	22	13	0	0	0	0	216	314	278
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	5	1	0	0	0	5	2	0	0	0	0	13	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	1	0	0	0	0	4	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	3	0	0	0	0	36	41	50

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





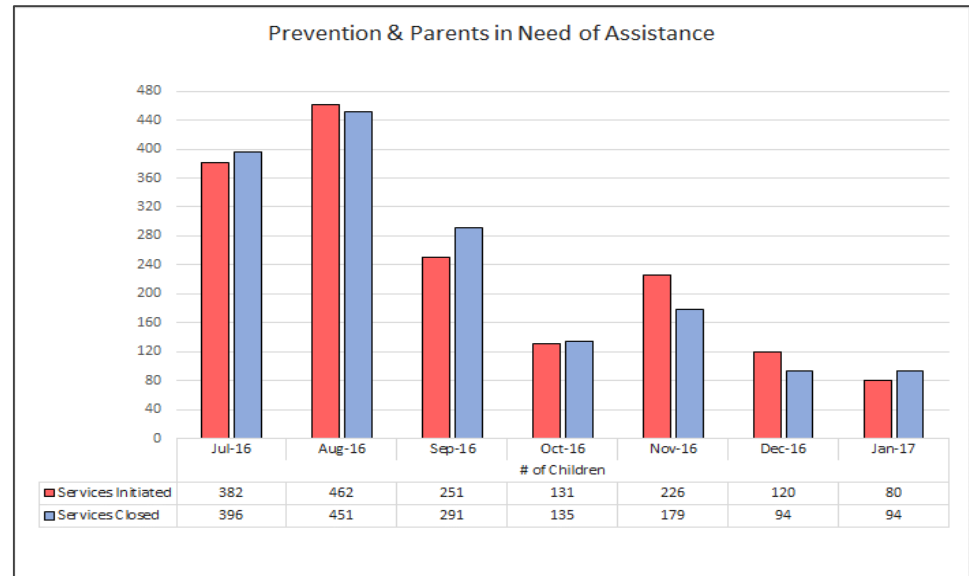
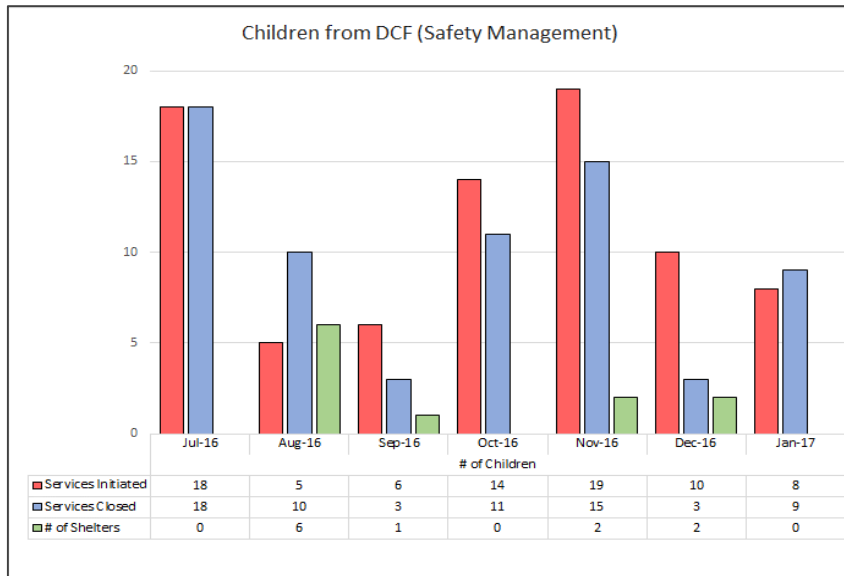
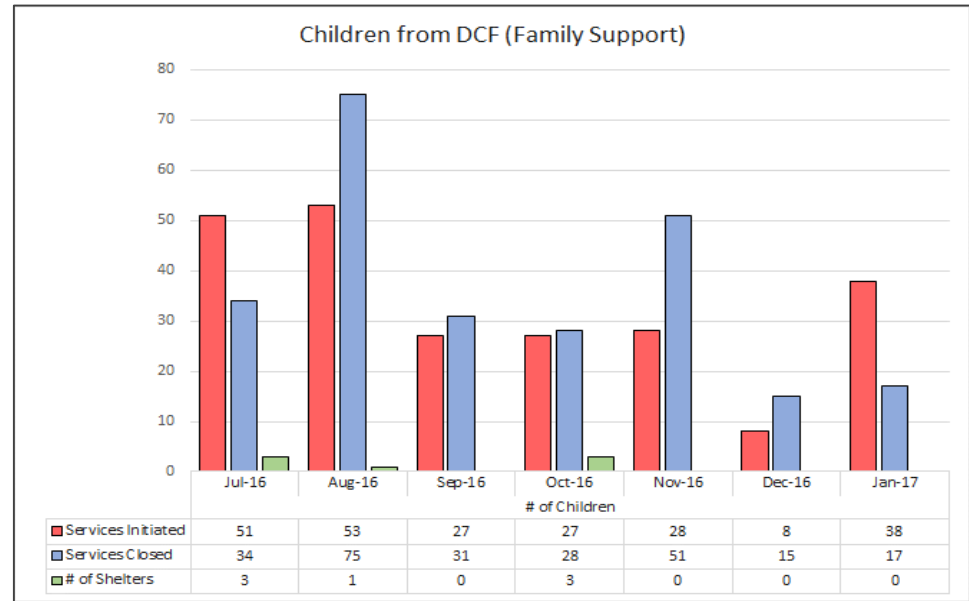
# Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

## Neighbor To Family - Weekly Census Numbers

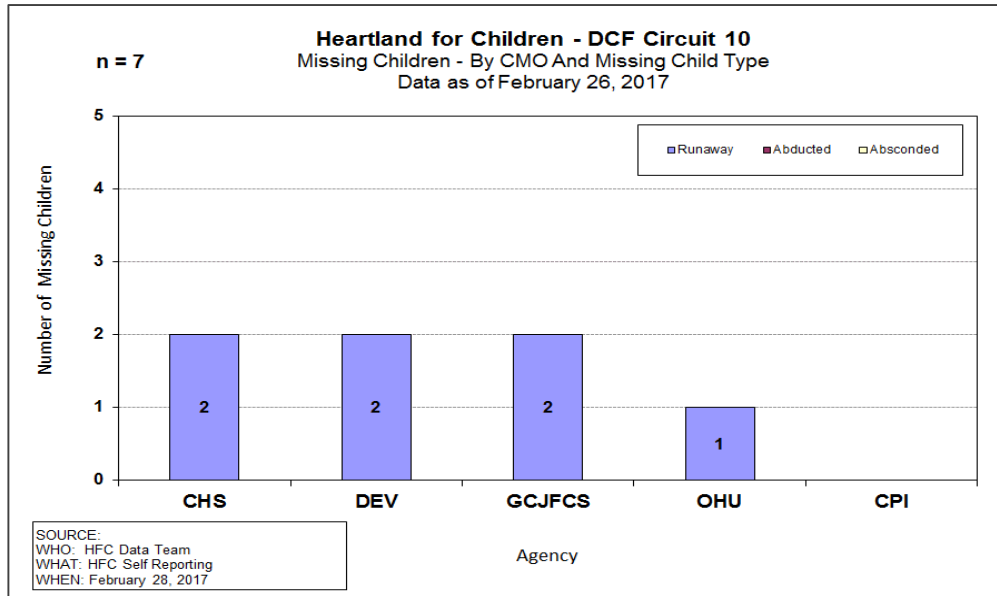
Weekly Data 02/20/17 through 02/26/17

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	2	4	2	0	2	0
CPI- Family Support Services	30	79	3	5	8	0
Specialized - Family Support Services	16	36	5	0	3	0
Prevention - Community Referral	27	80	1	7		
Special Conditions Report	0	0	0	0		
Nurturing Parent	30	55	0	0		



# Missing Children

Number of Missing Youth as of Reporting Date



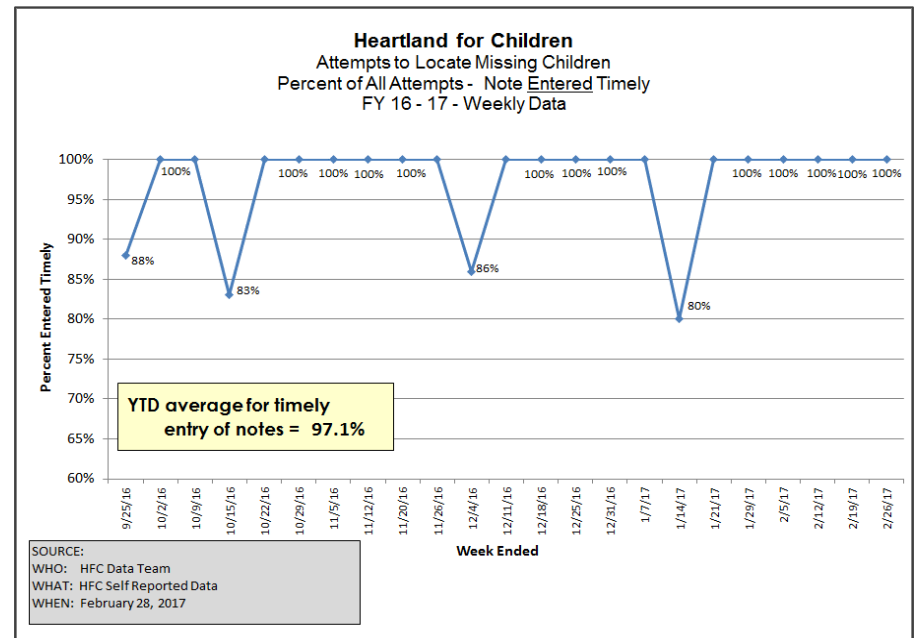
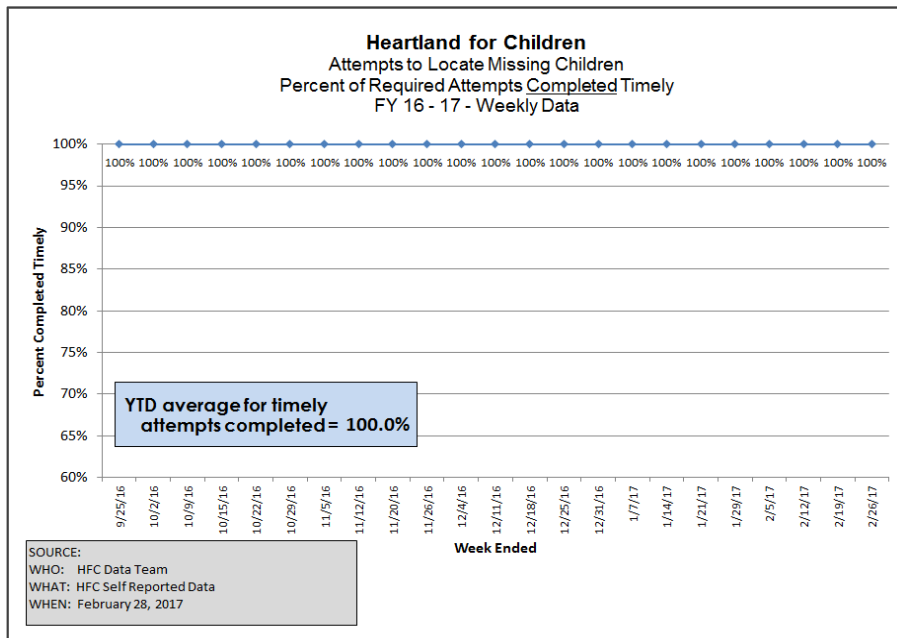
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
2/5/2017	4	2	2	2	0	0	7	8	100%	100%	0	
2/12/2017	3	2	0	1	0	0	10	13	100%	100%	0	
2/19/2017	4	1	1	2	0	0	14	15	75%	93%	1	DEV
2/26/2017	6	1	2	2	1	0	19	18	100%	95%	0	



# Missing Children – Attempts to Locate

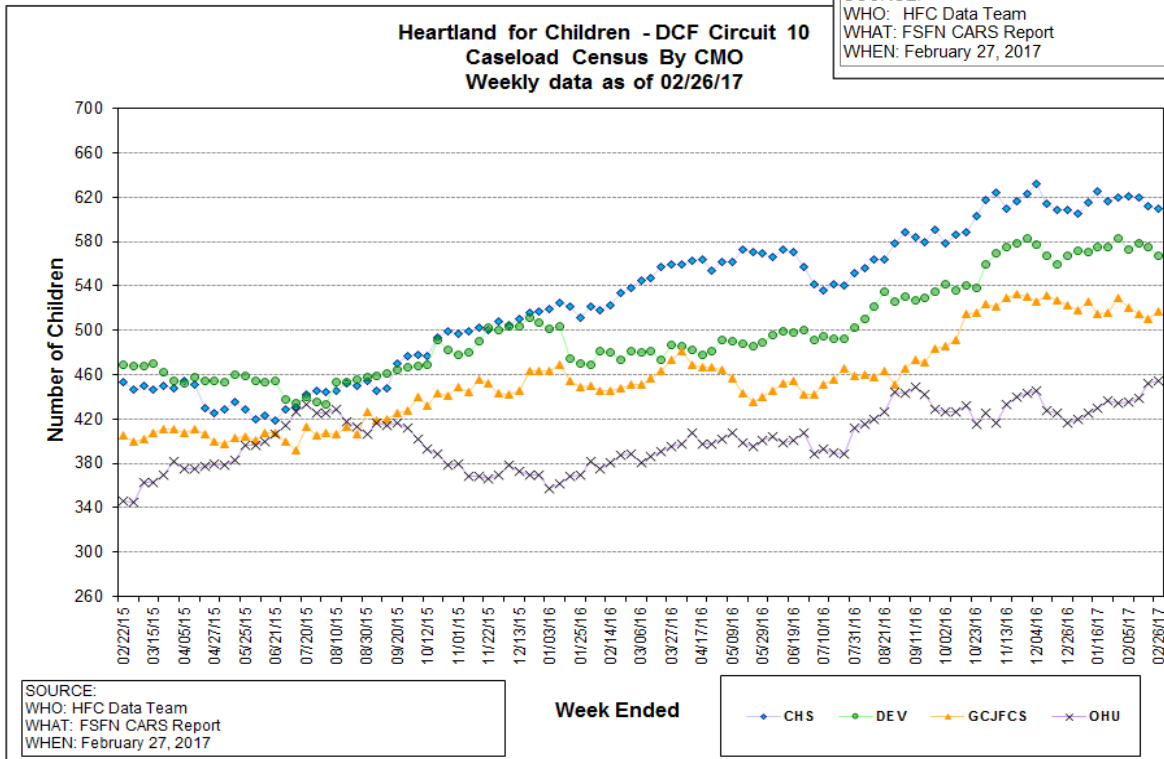
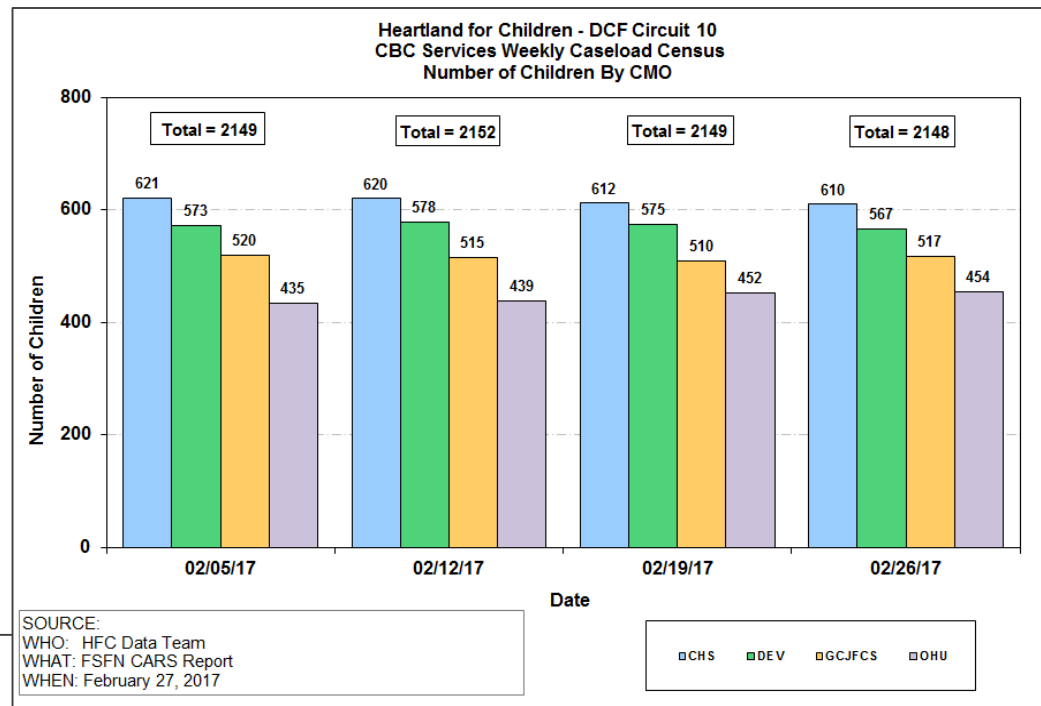
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 02/19/2017 through 02/25/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1	0	1	100%
DEV	1	1	1	100%	1	1	2	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/19/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	5	13	3	7	28	21.9
DEV	2	7	3	2	11	25	23.0
GCJFCS	2	1	9	7	4	23	22.2
OHU	1	9	9	2	3	24	18.8
# of Case Managers	5	22	34	14	25	100	21.5

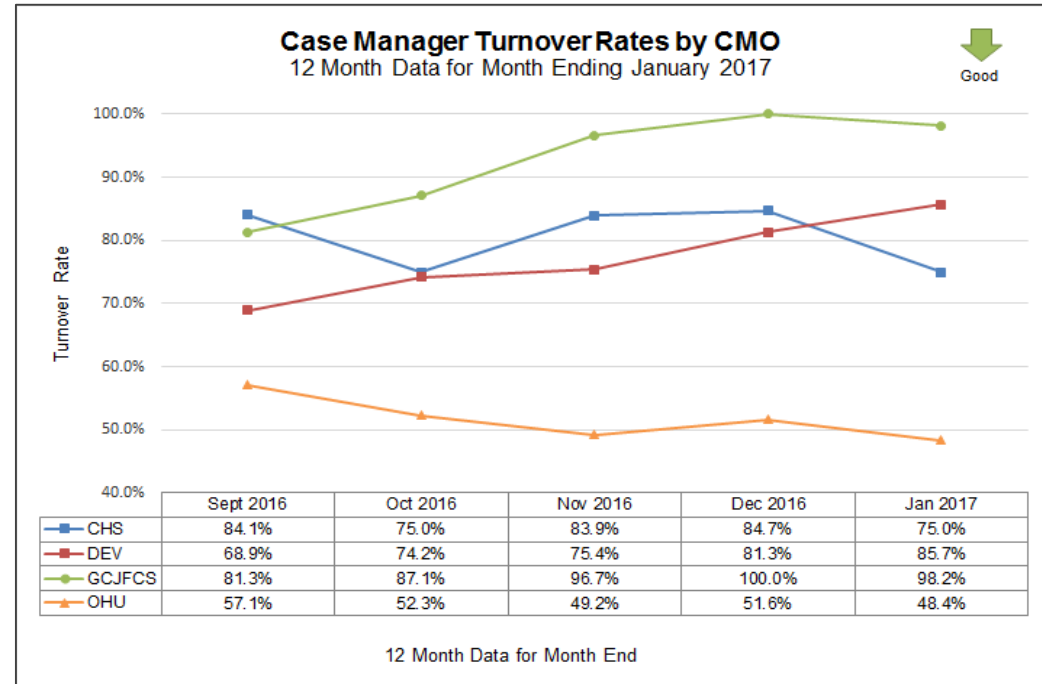
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 02/19/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	28	5	17.9%
DEV	25	9	36.0%
GCJFCS	23	3	13.0%
OHU	24	10	41.7%
HFC	100	27	27.0%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended January 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	75.0%	25.0%
DEV	85.7%	37.5%
GCJFCS	98.2%	12.5%
OHU	48.4%	40.0%



# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

## Birth Parent Contact Required and Completed January 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	182	73.7%	139	70	50.4%	62.0% ★
DEV	185	134	72.4%	96	47	49.0%	60.7% ★
GCC	225	175	77.8%	147	74	50.3%	64.1% ★
OHU	81	66	81.5%	39	21	53.8%	67.7% ★
<b>TOTAL</b>	<b>738</b>	<b>557</b>	<b>75.5%</b>	<b>421</b>	<b>212</b>	<b>50.4%</b>	<b>62.9%</b>

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 02/09/16

## Birth Parent Contacts made in the month of February 2017 by CMO

FSFN Data as of 02/26/17

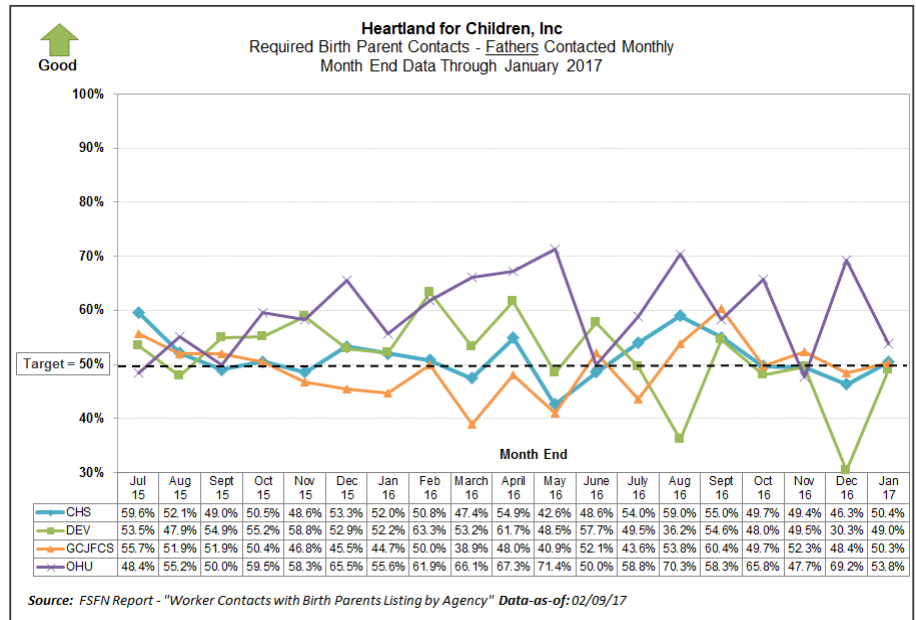
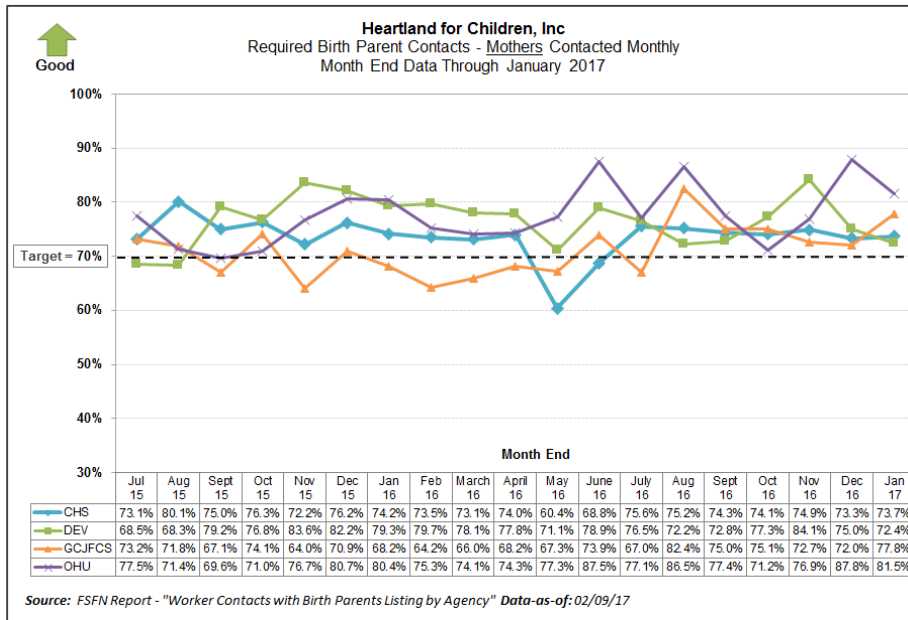
AGENCY	Mom % Completed	Dad % Completed
CHS	53.31%	34.21%
DEV	50.28%	36.36%
GCFCS	53.53%	29.68%
OHU	69.74%	53.85%
HFC	54.30%	34.83%

Green = 70% or higher Mom / 50% or higher Dad

Yellow = 63%-69% Mom / 45%-49% Dad

Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



# Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

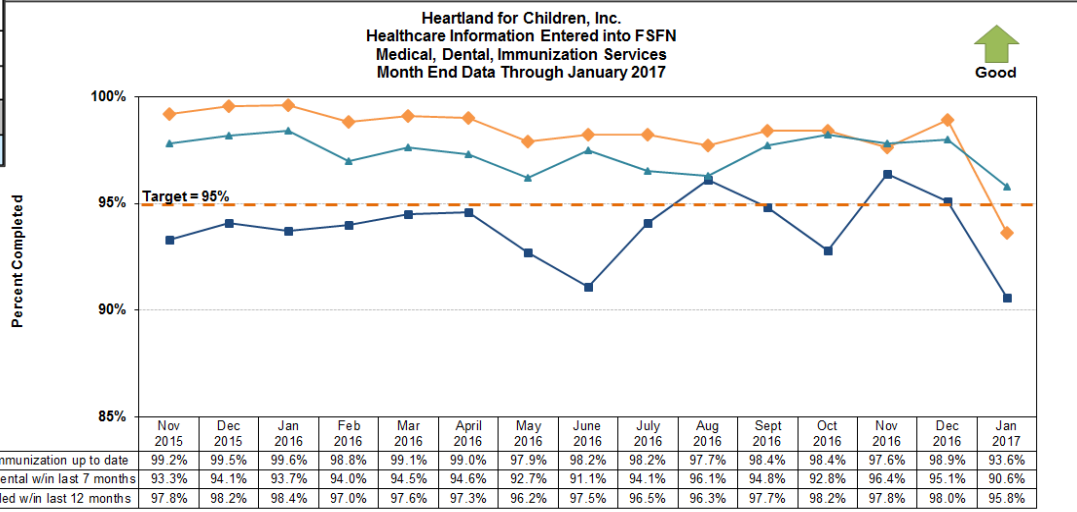
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 02/26/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	398	100.0%	98.0%	88.3%	99.2%	95.2%
DEV	327	100.0%	97.6%	95.1%	97.2%	96.6%
GCJFCS	361	99.7%	95.8%	90.0%	98.9%	94.9%
OHU	137	100.0%	97.8%	93.5%	97.1%	96.1%
<b>HFC</b>	<b>1223</b>	<b>99.9%</b>	<b>97.2%</b>	<b>91.0%</b>	<b>98.4%</b>	<b>95.5%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 02/26/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	8	31	3
DEV	0	8	9	9
GCJFCS	1	15	24	4
OHU	0	3	6	4
<b>Total</b>	<b>1</b>	<b>34</b>	<b>70</b>	<b>20</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 1/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	809	100.0%	99.0%	95.7%	99.6%	98.1%
Families First Network	1367	99.8%	90.5%	79.8%	91.7%	87.3%
Community Partnership for Children	1152	99.7%	90.8%	72.4%	96.1%	86.4%
Family Integrity Program	210	98.6%	88.0%	78.9%	88.9%	85.3%
Family Support Services of North Fla	868	100.0%	99.4%	96.5%	97.6%	97.8%
Kids First of Florida, Inc.	262	99.6%	96.2%	91.7%	98.9%	95.6%
Partnership for Strong Families	861	99.9%	97.4%	95.9%	97.7%	97.0%
Brevard Family Partnership	710	99.6%	97.2%	95.2%	97.5%	96.6%
CBC of Central Florida	1214	99.9%	97.1%	95.2%	98.8%	97.0%
CBC of Central Florida (Seminole)	385	100.0%	94.3%	91.6%	97.9%	94.6%
<b>Heartland for Children</b>	<b>1239</b>	<b>99.9%</b>	<b>97.7%</b>	<b>94.1%</b>	<b>99.4%</b>	<b>97.0%</b>
Kids Central, Inc.	1549	100.0%	96.4%	90.3%	98.9%	95.2%
Childrens Network of SW Florida	1431	99.8%	89.5%	84.9%	96.6%	90.4%
Eckerd Community Alternatives	1899	100.0%	99.2%	95.5%	91.1%	95.3%
Eckerd Community Hillsborough	2279	100.0%	99.3%	98.1%	65.3%	87.6%
Sarasota Y/Safe Children Coalition	1079	99.9%	92.5%	69.9%	99.4%	87.3%
ChildNet-Broward	2262	100.0%	95.2%	93.1%	95.4%	94.6%
ChildNet-Palm Beach	1052	99.9%	94.1%	84.6%	97.2%	92.0%
Devereux CBC	582	100.0%	97.6%	95.2%	98.1%	97.0%
Our Kids of Miami-Dade/Monroe, Inc	1864	99.9%	97.4%	95.1%	98.4%	97.0%
<b>Statewide</b>	<b>23074</b>	<b>99.9%</b>	<b>95.8%</b>	<b>90.6%</b>	<b>93.6%</b>	<b>93.3%</b>
<b>HFC Rank in Category</b>			<b>5th</b>	<b>10th</b>	<b>3rd</b>	<b>3rd</b>



Source:  
WHO : HFC Data Team  
WHAT: Healthcare Service Information for Children in OHC  
WHEN: February 13, 2017

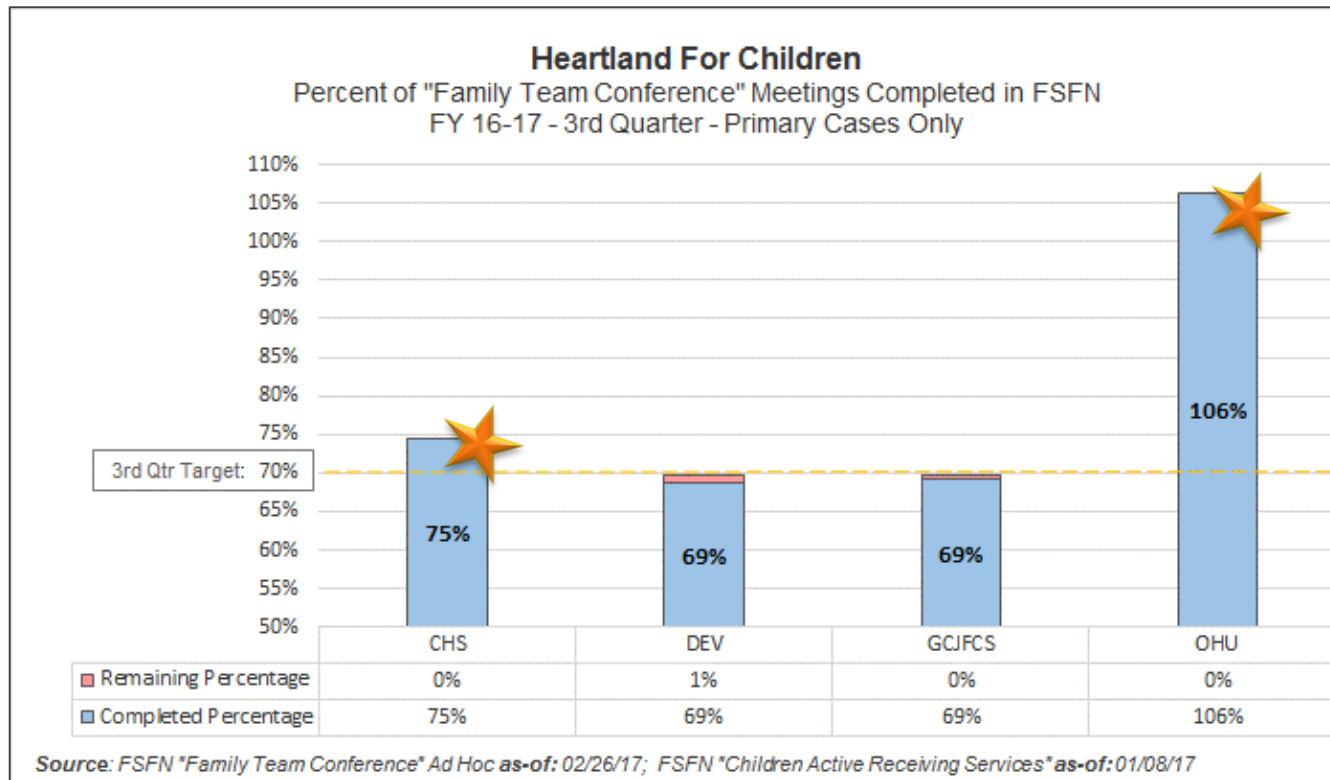
Month End

## Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 02/26/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	6%		119	86	0	275	75%
DEV	5%	9%	3%		132	45	3	258	69%
GCJFCS	13%	9%	4%		117	59	1	254	69%
OHU	20%	11%	2%		66	34	0	94	106%
<b>Grand Total</b>	<b>53%</b>	<b>40%</b>	<b>16%</b>		<b>434</b>	<b>224</b>	<b>4</b>	<b>881</b>	<b>75%</b>

Source: FSFN Ad Hoc - FTCs-as-of: 02/26/17; FSFN CARS - Caseload 3rd Qtr-as-of: 01/08/17



# Health Management Forms Received for Active Children in OHC – February 2017

Total Forms Received as of 02/28/17

MARS Forms Checked as of 02/28/17

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
<b>CHS</b>	<b>146</b>	<b>389</b>	<b>37.5%</b>	<b>26</b>	<b>64</b>	<b>40.6%</b>
141832-CHSFL	5	84	6.0%	3	11	27.3%
141835-CHSFL	2	80	2.5%	3	23	-
141837-CHSFL	43	52	82.7%	5	11	45.5%
141839-CHSFL	30	90	33.3%	8	10	80.0%
141846-CHSFL	66	74	89.2%	5	7	71.4%
141852-CHSFL	0	9	0.0%	2	2	100.0%
<b>DEV</b>	<b>247</b>	<b>317</b>	<b>77.9%</b>	<b>24</b>	<b>31</b>	<b>77.4%</b>
141827-DEV	15	34	44.1%	0	1	0.0%
141828-DEV	84	98	85.7%	10	10	100.0%
141836-DEV	54	57	94.7%	6	7	85.7%
141845-DEV	41	48	85.4%	2	3	66.7%
141848-DEV	39	45	86.7%	2	2	100.0%
141849-DEV	14	35	40.0%	4	8	50.0%
<b>GCJFCS</b>	<b>212</b>	<b>368</b>	<b>57.6%</b>	<b>22</b>	<b>53</b>	<b>41.5%</b>
141035-GCCC	21	39	53.8%	2	7	28.6%
141036-GCCC	16	24	66.7%	3	10	30.0%
141037-GCCC	43	65	66.2%	5	13	38.5%
141038-GCCC	50	86	58.1%	8	10	80.0%
141039-GCCC	34	89	38.2%	4	12	33.3%
141040-GCCC	17	24	70.8%	0	1	0.0%
141041-GCCC	31	41	75.6%	0	0	-
<b>OHU</b>	<b>134</b>	<b>142</b>	<b>94.4%</b>	<b>15</b>	<b>19</b>	<b>78.9%</b>
140121-OHU	19	23	82.6%	4	5	80.0%
142849-OHU	16	16	100.0%	3	3	100.0%
142853-OHU	40	40	100.0%	4	6	66.7%
142854-OHU	22	25	88.0%	2	2	100.0%
142855-OHU	37	38	97.4%	2	3	66.7%
<b>HFC Total</b>	<b>739</b>	<b>1216</b>	<b>60.8%</b>	<b>87</b>	<b>167</b>	<b>52.1%</b>

## Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 02/26/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		1	7	8
DEV		1	10	11
GCJFCS			3	3
OHU			1	1
CPI			2	2
NTF				0
<b>Grand Total</b>	<b>0</b>	<b>2</b>	<b>23</b>	<b>25</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/22/2017	1/29/2017	2/3/2017	2/12/2017	2/19/2017	2/26/2017
CHS	19	14	15	24	6	8
DEV	6	7	6	6	1	11
GCJFCS	11	9	6	14	12	3
OHU	1	1	9	0	1	1
CPI	7	6	11	19	29	2
NTF	2	0	1	0	2	0
<b>District Total</b>	<b>46</b>	<b>37</b>	<b>48</b>	<b>63</b>	<b>51</b>	<b>25</b>



## Data Exceptions: AFCARS

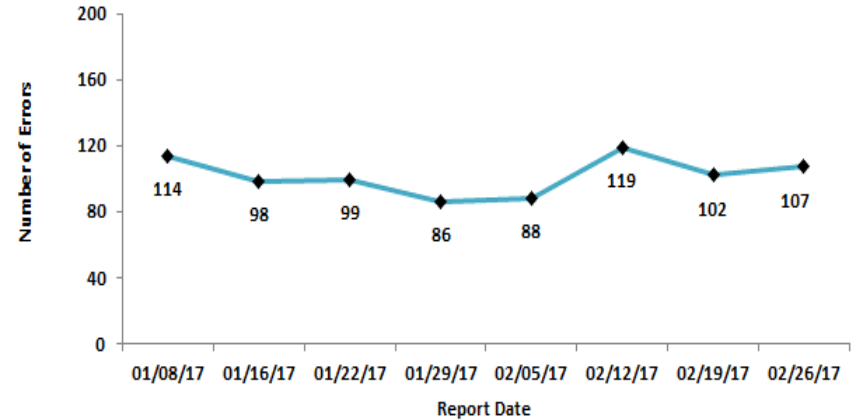
Data for Reporting Period - 10/01/16 – 03/31/17

### AFCARS Foster Care Report

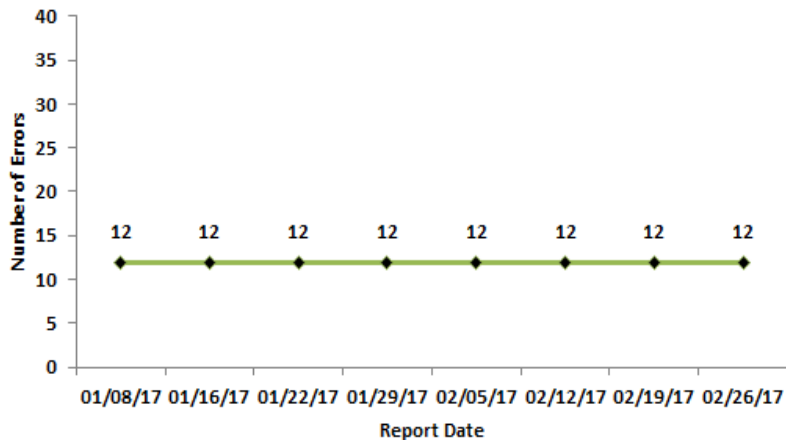
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	5	0	26	31
DEV	0	0	11	0	20	31
GCJFCS	0	0	4	0	26	30
OHU	0	0	4	0	8	12
CPI	2	1	0	0	0	3
<b>Total</b>	<b>2</b>	<b>1</b>	<b>24</b>	<b>0</b>	<b>80</b>	<b>107</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/26/17

### AFCARS Foster Care Errors Weekly FSFN Data as 02/26/17



### AFCARS Adoption Errors Weekly FSFN Data as of 02/26/17



### AFCARS Adoption Errors

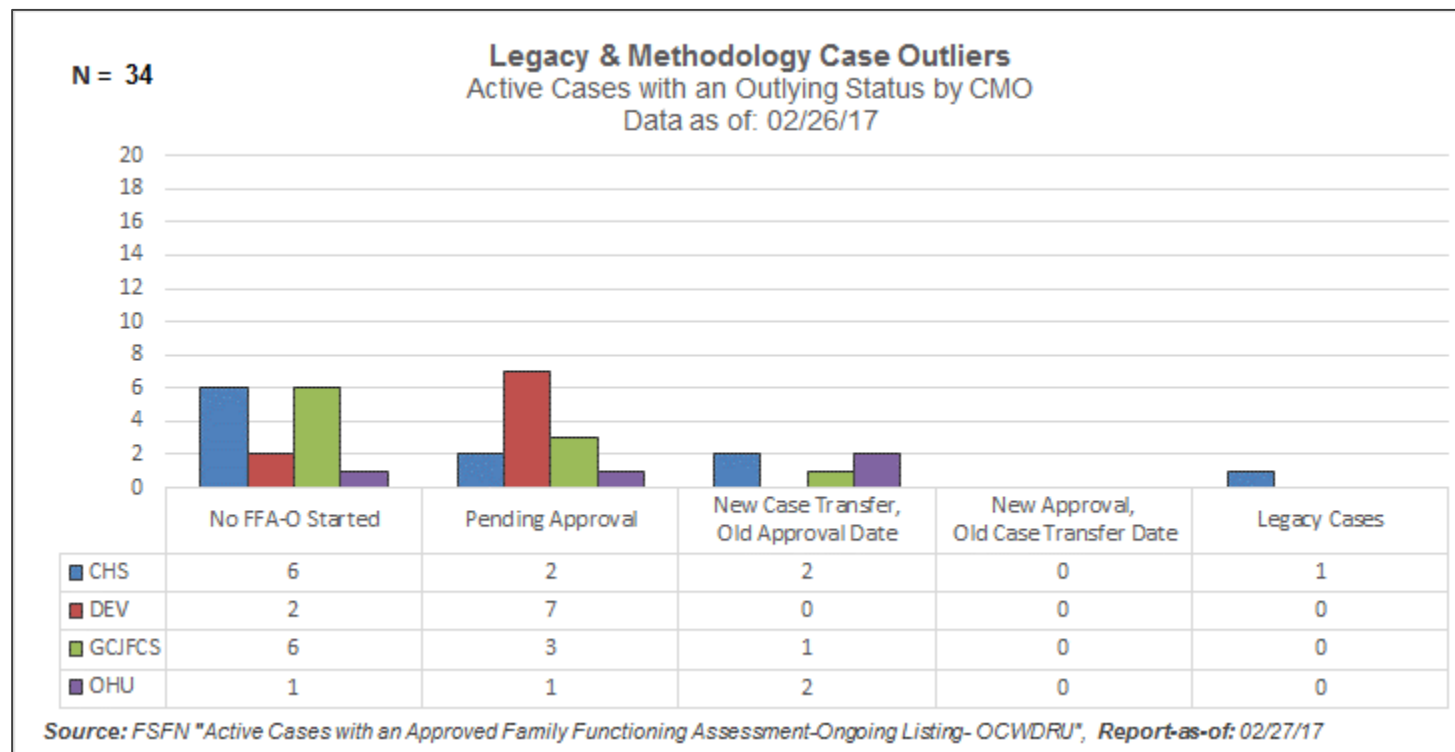
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>12</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/26/17

## Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 02/26/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	295	1	0.3%	294	99.7%
DEV	272	0	0.0%	272	100.0%
GCJFCS	256	0	0.0%	256	100.0%
OHU	106	0	0.0%	106	100.0%
<b>HFC Total</b>	<b>929</b>	<b>1</b>	<b>0.1%</b>	<b>928</b>	<b>99.9%</b>



# Family Functioning Assessment – Methodology Cases

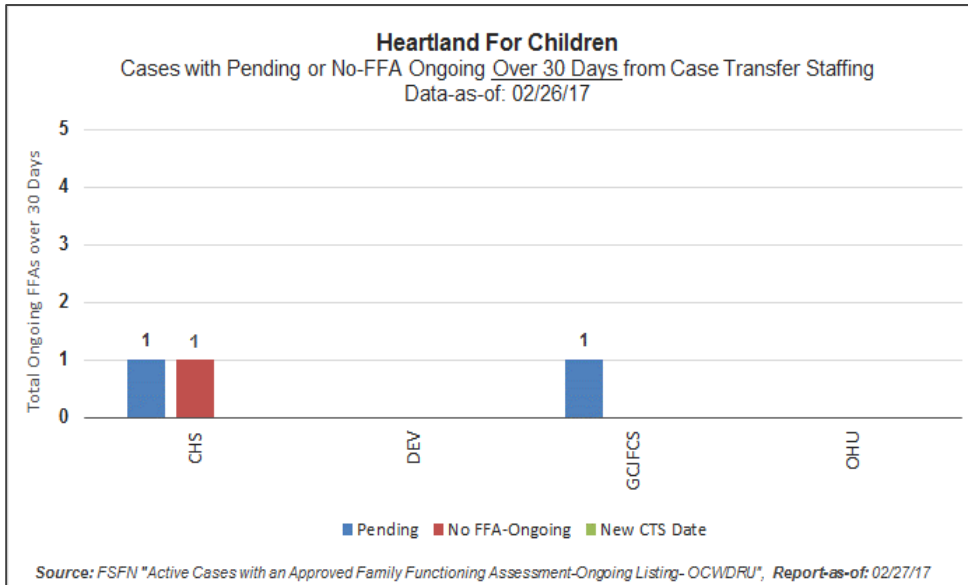
## Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 02/26/17				
Agency	No FFA	Pending	Approved	Total
CHS	6	2	286	294
DEV	2	7	263	272
GCJFCS	6	3	247	256
OHU	1	1	104	106
<b>Total</b>	<b>15</b>	<b>13</b>	<b>900</b>	<b>928</b>

## CMO Contract Measure 11 – 3<sup>rd</sup> Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/26/17				
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely	Adjusted Performance
CHS	21	23	91.3%	95.7% ★
DEV	30	30	100.0%	100.0% ★
GCJFCS	23	25	92.0%	92.0%
OHU	11	11	100.0%	100.0% ★
<b>HFC TOTAL</b>	<b>85</b>	<b>89</b>	<b>95.5%</b>	<b>96.6%</b>

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 02/26/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	1	1	5	1	1	0	0	0	0	2	6
DEV	0	7	2	0	0	0	0	0	0	7	2
GCJFCS	1	2	6	1	0	0	0	0	0	3	6
OHU	2	1	1	0	0	0	0	0	0	1	1
<b>TOTALS</b>	<b>4</b>	<b>11</b>	<b>14</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>15</b>
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

## KNOWLEDGE

- **SOMETIMES** the last person social workers nurture is themselves.
- **ASK 10 SOCIAL WORKERS** if they do enough to take care of themselves, and there's a good chance most will give you a handful of reasons why they don't.
- **WHILE THEY'D CERTAINLY ADVISE** their clients to tend to their own needs and recognize the consequences of failing to do so, social workers frequently neglect to counsel themselves about self-care or heed the signs and symptoms of the hazards associated with their professional practices.
- **SELF-CARE** is both fundamental and indispensable
- **SOCIAL WORKERS** fail to practice self-care because they become wrapped up in a state of mind that suggests that they need to work nonstop. They view self-care as an activity that they don't have time for.
- **BEHAVIORAL MANIFESTATIONS** include impulsivity, lowered tolerance toward others, or aggression.
- **THE COST** of that self-neglect is high and ranges from nagging stress that can erode health and well-being to compassion fatigue to job burnout so crippling that individuals may walk away from their chosen profession.

Information on this slide is taken From *Social Worker Self-Care — The Overlooked Core Competency*, by Kate Jackson, Social Work Today, Vol. 14 No. 3 P. 14

## KNOWLEDGE TO ACTION

### ACTION

- **FIRST** – know that in human services, especially in social work, your most foundational instrument is you,
- **THIS ISN'T** just a matter of getting enough sleep, nutritious food, and adequate exercise, though those are fundamental. It's also leaning on trusted others for support.
- **THAT SIMPLE WORD**—no—is both rare and powerful, these experts note. Self-care means "saying yes when I mean yes and no when I mean no, and letting the chips fall where they may".
- **EVOLVE** out of being a people pleaser and learning to set healthy boundaries to be better able to serve the greater good.
- **LEARN** to view yourself as being worthy of being taken care of.
- **EACH OF US** has to develop our own plan because each of us has our own unique life history; we each face our own distinct demands, stressors, and challenges, and we have individual goals and aspirations.
- **THAT BEING SAID**, there are commonalities among all self-care plans - taking care of physical health, managing and reducing stress, honoring emotional and spiritual needs, nurturing relationships, and finding balance in personal and work life or student life.

**The fundamental issue in resolving traumatic stress is to restore the proper balance between the rational and emotional brains, so that you can feel in charge of how you respond and how you conduct your life.**

**The Body Keeps the Score by  
Bessel Van Der Kolk, MD**

# RESOURCE NEWS FLASH... March 1, 2017

## Mental Health Resources

**Camp Brave Heart 2017**– The Bethany Center of Good Shepherd Hospice is hosting its Camp Brave Heart for children and teens ages 6-16 that have experienced the death of a loved one. The camp is a weekend retreat that offers a safe place for children to share their feelings with others while participating in activities. The camp will be held on March 31<sup>st</sup> – April 2<sup>nd</sup> at the Circle F Dude Ranch in Lake Wales. Space is limited and the application deadline is March 10<sup>th</sup>. For more info, call Good Shepherd Hospice at 863-968-1707.

## Health Resources

**Infant, Toddler, Preschool Developmental Screenings** – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on March 17<sup>th</sup> from 8:30am-12:00pm at First Presbyterian Church Lake Wales (16 North 3<sup>rd</sup> St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

## Education Resources

**FREE Tutoring** – First Alliance Church (1919 E. Edgewood Dr., Lakeland) is offering FREE tutoring in reading and/or math for elementary age students every Saturday in March from 9:00am-12:00pm. Please call the church office to register at 863-688-2250.

## Community Resources

**Bikers Against Child Abuse (BACA)** - Bikers Against Child Abuse (BACA) exists with the intent to create a safer environment for abused children. They exist as a body of Bikers to empower children to not feel afraid of the world in which they live. Come learn about the services BACA offers and how to make referrals at one of two information sessions (10:00-11:30am or 1:00-2:30pm) on March 2<sup>nd</sup> at the DCF Bartow Service Center (1055 Hwy 17 N). To register

for a session email [vicki.pearson@myflfamilies.com](mailto:vicki.pearson@myflfamilies.com) or call 863-578-1745.

## Young Children Resources

**Every Child A Swimmer** – The Kiwanis Club of Winter Haven is sponsoring free swimming lessons for children ages 5 to 7 beginning March 20<sup>th</sup>. Classes begin at 5:30 pm and end around 6:15 pm at the Southwest Complex Pool (210 Cypress Gardens Blvd). Classes are limited to the first 30 to register so, if interested, please go to <http://www.winterhavenkiwanis.org/swimlessons> as soon as possible.

## Community Events

**Prodigy Art Showcase** - The Art of Destiny, the Prodigy Month Showcase, will be a celebration featuring music, dance, and fine art exhibits. The Showcase will be held on March 3<sup>rd</sup> at 6:00pm at the Eloise Ministry Center (108 First Street Eloise, Winter Haven). For more info, call 863-232-9029.

## Spring Break Camp Resources

**Spring Break Art Camp** – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 20<sup>th</sup> – March 24<sup>th</sup> from 9:00am-4:00pm. For cost and other details, call 863-688-7743.

**Spring Break Frenzy** – Four Polk County Parks & Recreation facilities will be hosting free drop-in recreation activity programs for students during Spring Break (March 20<sup>th</sup> – 24<sup>th</sup>). Pre-registration is required only due to limited space. For more info and details regarding locations and times, call 863-534-6911.

## Teen and Young Adult Resources

**What's Next Expo** – Join the CareerSource Polk Young Leaders program in an expo that will highlight options in education, careers and community opportunities to young adults ages 16-24. The event will be held on March 17<sup>th</sup> from 2:00-7:00pm at the Lake Mirror Auditorium (121 South Lake Ave., Lakeland). In addition to information about the various opportunities, there will be food, entertainment, and prizes!

## Housing Resources

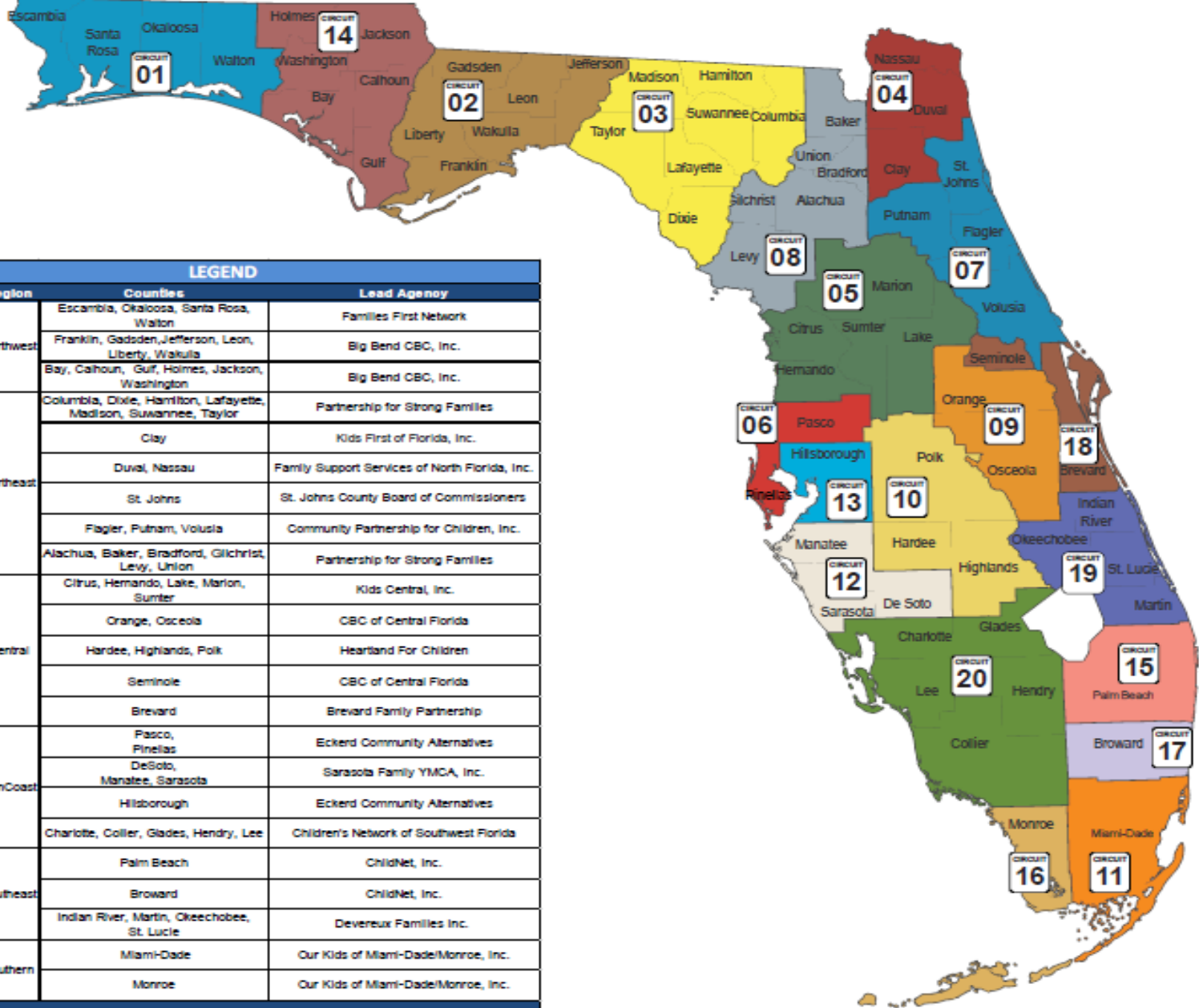
**Housing Locator Service** – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at [www.floridahousingsearch.org](http://www.floridahousingsearch.org) or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
03		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
05		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
06		Clay	Kids First of Florida, Inc.	
07	Northwest	Duval, Nassau	Family Support Services of North Florida, Inc.	
08		St. Johns	St. Johns County Board of Commissioners	
09		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
10		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
11		Orange, Osceola	CBC of Central Florida	
12	Central	Hardee, Highlands, Polk	Hearthland For Children	
13		Seminole	CBC of Central Florida	
14		Brevard	Brevard Family Partnership	
15		Pasco, Pinellas	Eckerd Community Alternatives	
16		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
17	SunCoast	Hillsborough	Eckerd Community Alternatives	
18		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
19		Palm Beach	ChildNet, Inc.	
20	Southeast	Broward	ChildNet, Inc.	
01		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
02		Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
03	Southern	Monroe	Our Kids of Miami-Dade/Monroe, Inc.	