



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, February 26, 2020 at 10 a.m.

Data for Week Ended  
Sunday, February 23, 2020

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
<b>Heartland For Children</b>	<b>6.06</b>	<b>93.7%</b>	<b>97.0%</b>	<b>99.9%</b>	<b>39.4%</b>	<b>47.9%</b>	<b>90.3%</b>	<b>2.85</b>	<b>97.2%</b>	<b>89.9%</b>	<b>83.0%</b>	<b>60.2%</b>
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Save Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
<b>Statewide</b>	<b>7.59</b>	<b>95.07%</b>	<b>96.6%</b>	<b>99.3%</b>	<b>38.5%</b>	<b>53.2%</b>	<b>90.4%</b>	<b>4.48</b>	<b>96.0%</b>	<b>91.2%</b>	<b>87.9%</b>	<b>63.7%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/20 - 02/29/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	1	99.99%
DEV	4	99.94%
OHU	10	99.72%
<b>Total</b>	<b>15</b>	<b>99.83%</b>
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/23/20</i>		

# of Children Not Seen, Month of February 2020	
# Not Seen	Agency
74	CHS
62	DEV
107	OHU
6	CPI
249	<b>Total</b>
<i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 02/23/20</i>	




## Scorecard Measures 5 & 6 - Children Achieving Permanency



SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.6%

Reunifications Entered into FSFN: Week of 02/17/20 thru 02/23/20			
Agency	Timely	Un-Timely	Total
CHS		3	3
DEV	4	5	9
OHU	6		6
<b>Total</b>	<b>10</b>	<b>8</b>	<b>18</b>

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 02/23/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	107	289	37.0%
DEV	105	281	37.4%
OHU	136	271	50.2% 
<b>HFC Total</b>	<b>348</b>	<b>841</b>	<b>41.38%</b>

Number of Children to Achieve SM05 Target – 00 Children

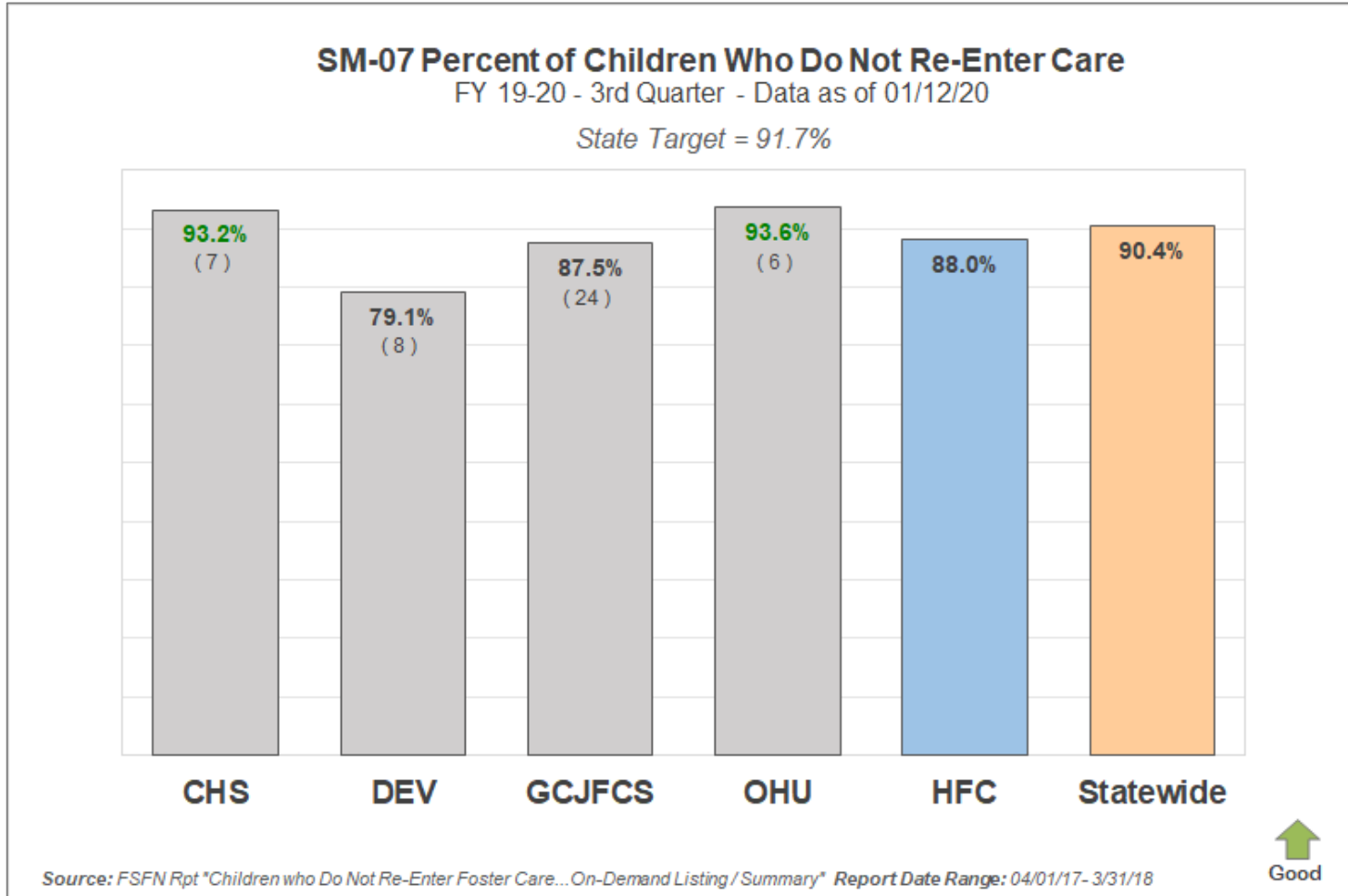
Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 02/23/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	61	120	50.8% 
DEV	62	156	39.7%
OHU	52	98	53.1% 
<b>HFC Total</b>	<b>175</b>	<b>374</b>	<b>46.8%</b>

Number of Children to Achieve SM06 Target – 00 Children

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

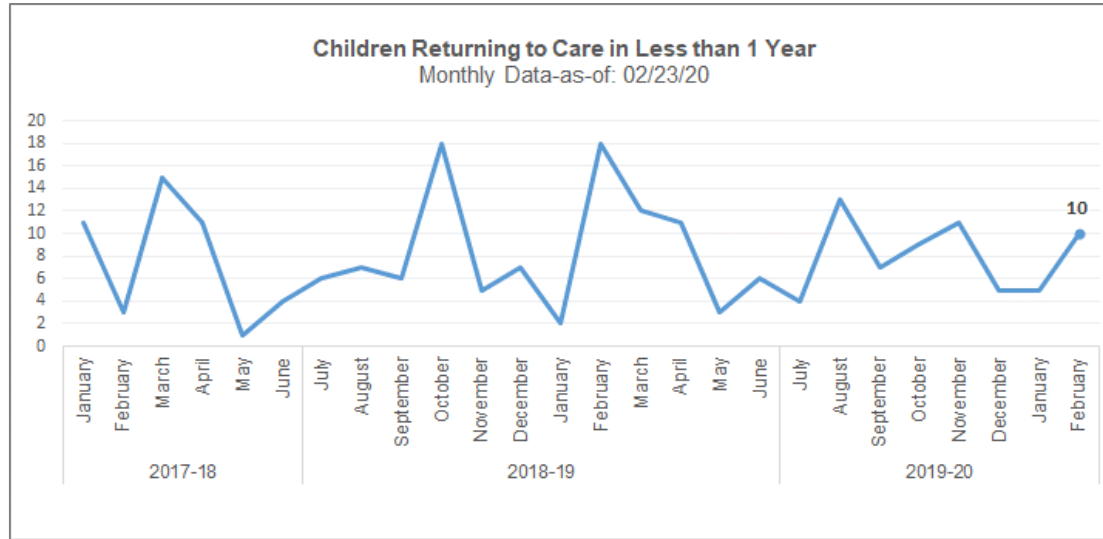
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 02/17/20 - 02/23/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
OHU	2/18/2020	142855-OHU-HIGHLANDS	2/6/2018	2/6/2019	12	12	< 1.0 yr	N	-
Not Assigned	2/12/2020	141038-GCCC	2/17/2011	12/16/2011	10	97	> 5.0 yrs	N	-
DEV	2/13/2020	141828-DEV	2/26/2014	8/5/2014	5	66	> 5.0 yrs	N	-

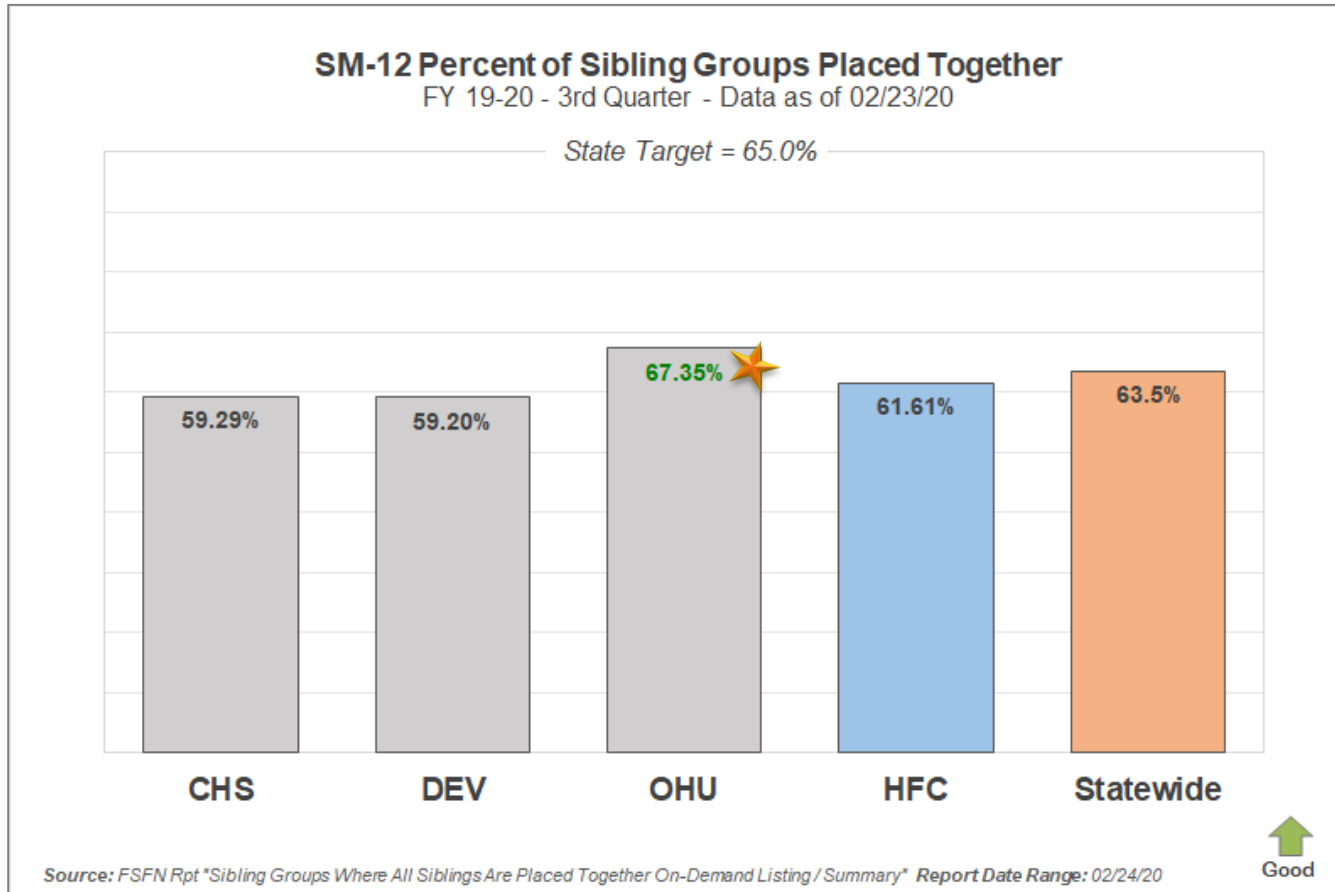
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 02/24/20



## Scorecard Measure 12 – Separated Siblings

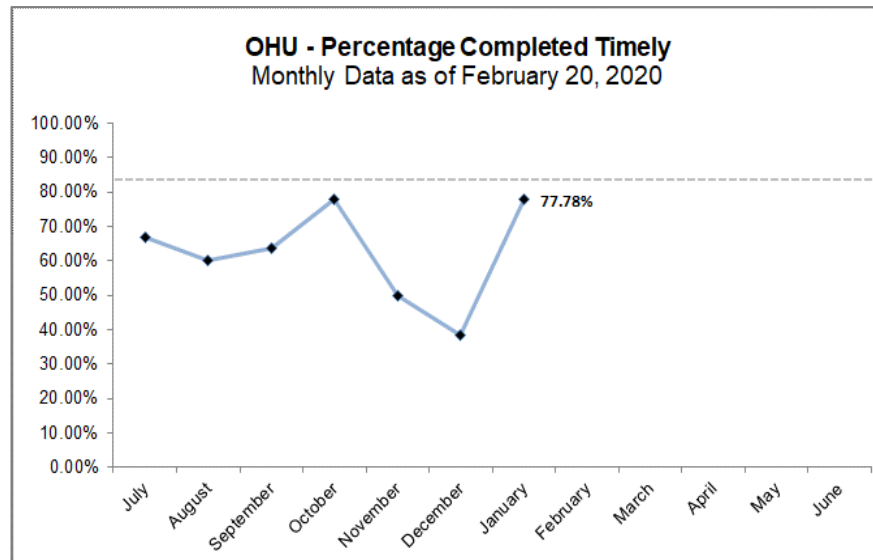
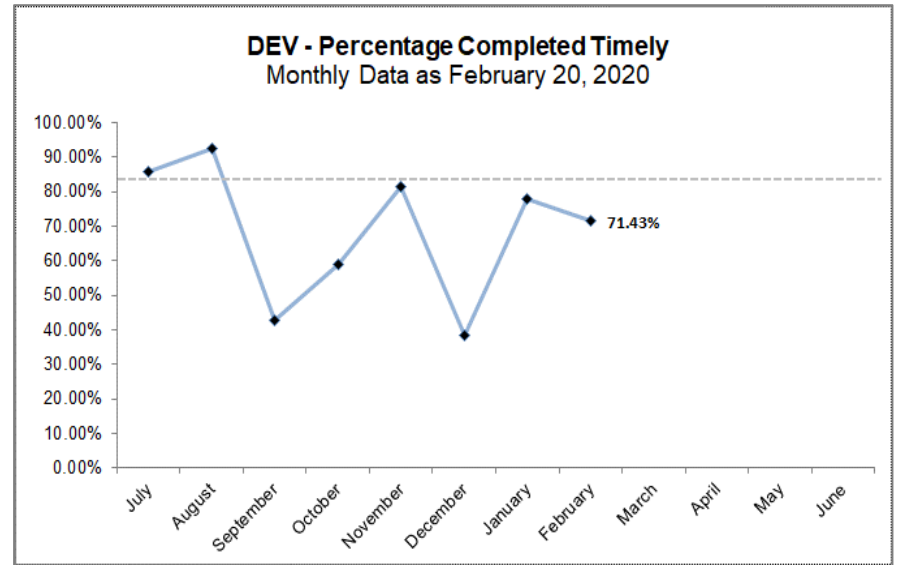
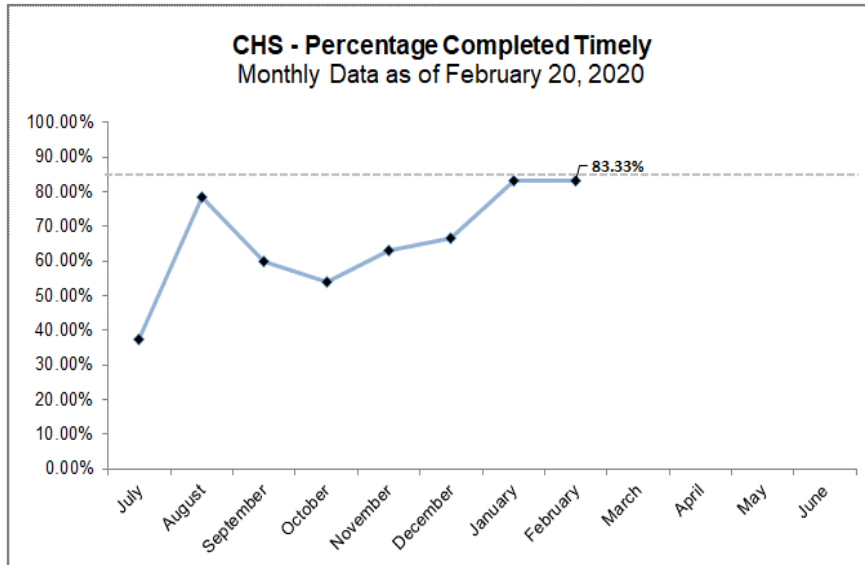
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	67	113	59.29%
DEV	74	125	59.20%
OHU	66	98	67.35%
HFC	207	336	61.61%



# Exit Interview Timeliness by CMO

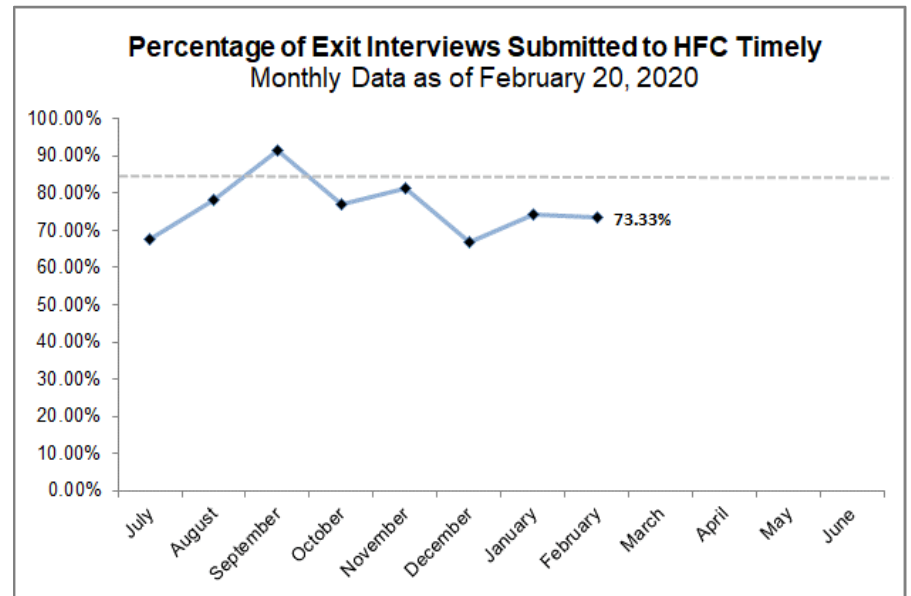
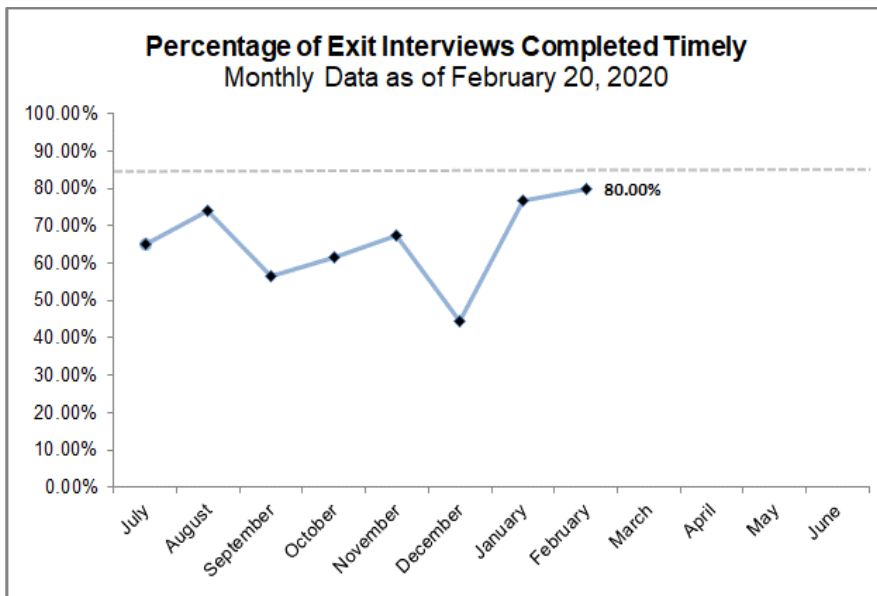
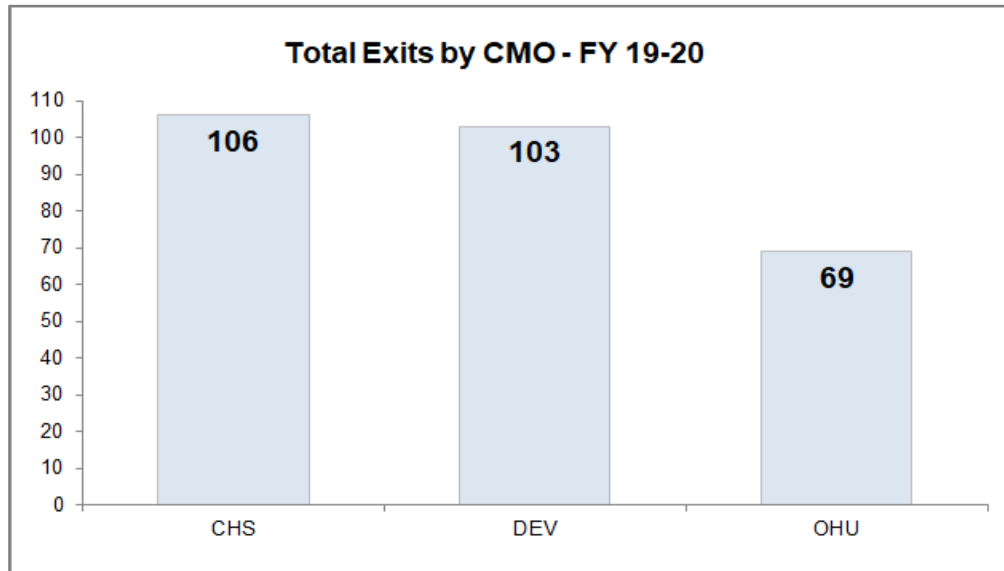
HFC Cumulative YTD Timeliness: 66.19%





# Exit Interviews Trending by CMO

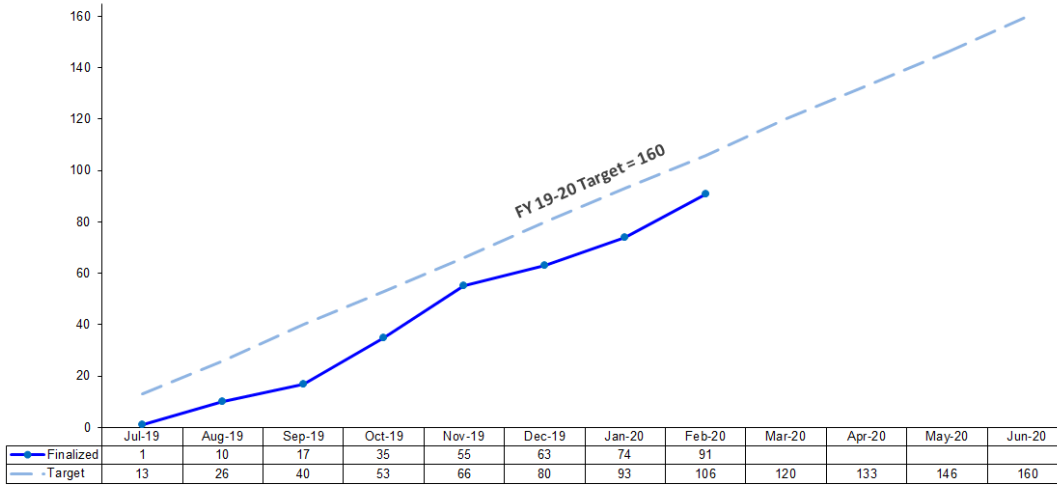
HFC Cumulative YTD Timeliness: 66.19%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

**Heartland for Children - DCF Circuit 10**  
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: February 24, 2020


## Upcoming Finalization Dates

February 26, 2020

March 18, 2020

## Adoption Finalizations Credited to HFC

19-20 Fiscal Year-to-Date 02/24/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	4	19	30	49	38.8%	15.8%
DEV	2	17	39	56	30.4%	35.3%
OHU	7	55	0	55	100.0% 	16.4%
<b>Total</b>	<b>13</b>	<b>91</b>	<b>69</b>	<b>160</b>	<b>56.9%</b>	<b>19.8%</b>



# Foster Home Profile



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of February 24, 2020

## CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
<b># of Shelter Hearings</b>													
Polk	32	45	19	26	22	27	31	26					228
Highlands	2	11	2	5	5	5	5	4					39
Hardee	1	1	0	3	0	3	1	0					9
<b>Total</b>	<b>35</b>	<b>57</b>	<b>21</b>	<b>34</b>	<b>27</b>	<b>35</b>	<b>37</b>	<b>30</b>					<b>276</b>
<b># Children Removed</b>													
Polk	51	88	31	59	41	58	62	51					441
Highlands	3	25	2	7	7	10	5	15					74
Hardee	2	2	0	7	0	6	3	0					20
<b>Total</b>	<b>56</b>	<b>115</b>	<b>33</b>	<b>73</b>	<b>48</b>	<b>74</b>	<b>70</b>	<b>66</b>					<b>535</b>
<b>Total Children Denied Shelter</b>													
Polk	0	0	1	0	0	0	0	0					1
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>					<b>1</b>
<b># Children Placed with Relative</b>													
Polk	21	61	21	39	28	42	39	33					284
Highlands	1	14	1	5	4	10	2	14					51
Hardee	1	1	0	3	0	5	0	0					10
<b>Total</b>	<b>23</b>	<b>76</b>	<b>22</b>	<b>47</b>	<b>32</b>	<b>57</b>	<b>41</b>	<b>47</b>					<b>345</b>
<b># Children Placed with Non Relative</b>													
Polk	13	10	5	3	4	6	14	5					60
Highlands	2	2	1	1	0	0	2	1					9
Hardee	0	0	0	4	0	0	0	0					4
<b>Total</b>	<b>15</b>	<b>12</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>6</b>	<b>16</b>	<b>6</b>					<b>73</b>
<b># Children Placed with Fictive Kin</b>													
Polk	0	3	0	1	0	0	3	2					9
Highlands	0	0	0	0	3	0	1	0					4
Hardee	0	0	0	0	0	0	0	0					0
<b>Total</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>2</b>					<b>13</b>
<b># Children Placed in Foster Care</b>													
Polk	17	14	5	16	9	10	6	11					88
Highlands	0	10	0	1	0	0	0	0					11
Hardee	1	0	0	0	0	1	3	0					5
<b>Total</b>	<b>18</b>	<b>24</b>	<b>5</b>	<b>17</b>	<b>9</b>	<b>11</b>	<b>9</b>	<b>11</b>					<b>104</b>

## % of Children Sheltered Placed in Foster Care

Data as of 02/24/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	<b>16.7%</b>
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
<b>FY Total</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	<b>28.2%</b>	<b>23.1%</b>	<b>19.4%</b>

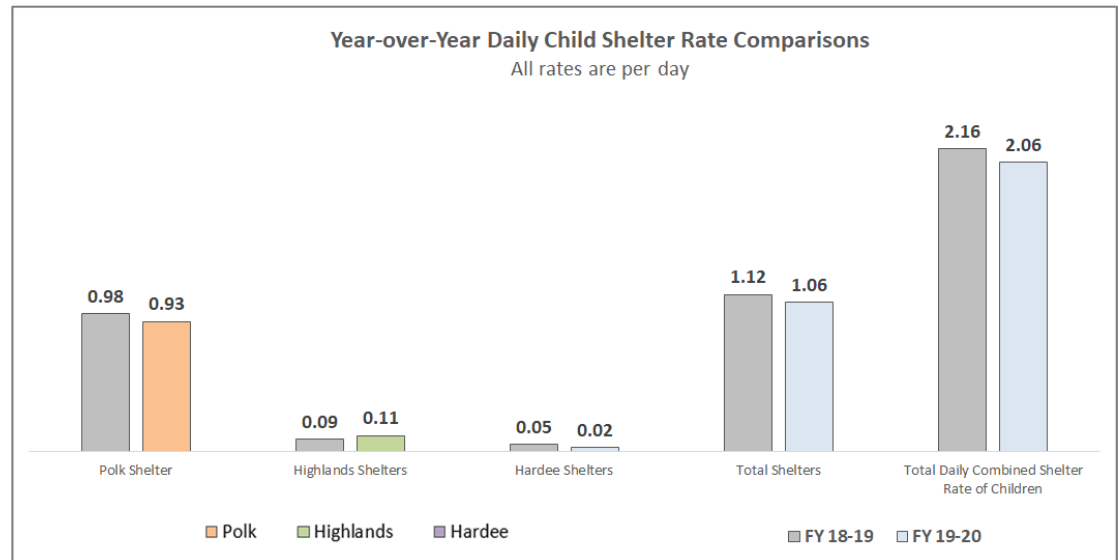
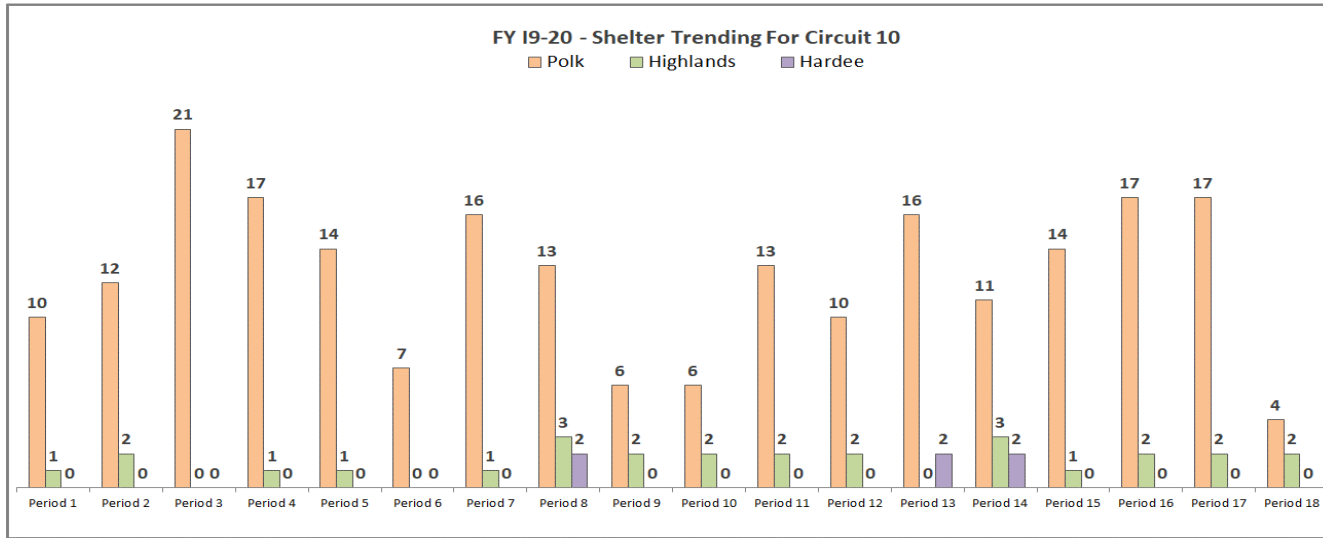
## Shelter Count for the Week of February 18 - February 24, 2020

	Polk	Highlands	Hardee
Shelters	8	2	
Children Removed	11	6	
Placed w/ a Relative	8	6	
Placed w/a Non-Rel	1		
Placed w/a Fictive Kin			
Placed in Foster Care	2		



# Shelter Trending for Circuit 10

Number of Shelters Occurring by Period and Removal County



# Case Transfer Staffing Data

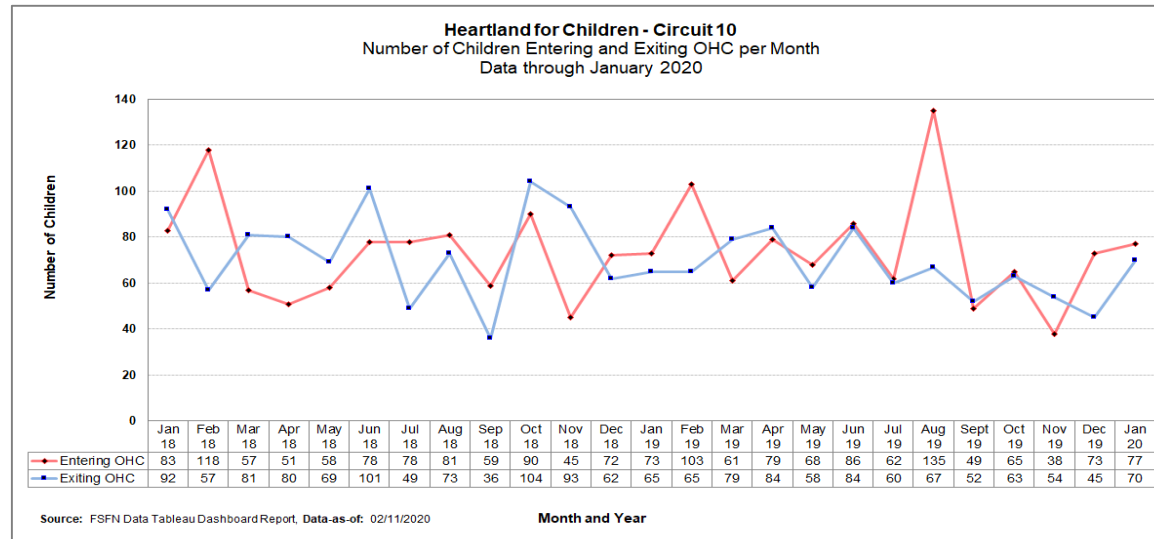
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 02/24/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Number of Children</b>															
CHS	55	28	47	40	20	19	21	26					256	460	349
Devereux	38	48	23	42	21	35	41	29					277	482	349
OHU Polk	22	14	17	12	17	17	7	5					111	196	253
One Hope	37	63	38	44	37	39	41	37					336	548	527
<b>Total</b>	<b>152</b>	<b>153</b>	<b>125</b>	<b>138</b>	<b>95</b>	<b>110</b>	<b>110</b>	<b>97</b>					<b>980</b>	<b>1686</b>	<b>1478</b>
<b>Out of Home Care</b>															
CHS	32	17	31	16	10	11	18	15					150	262	226
Devereux	20	28	12	34	9	17	28	18					166	291	218
OHU Polk	9	6	8	11	5	3	6	2					50	116	164
One Hope	5	17	5	12	13	7	11	8					78	125	133
<b>Total</b>	<b>66</b>	<b>68</b>	<b>56</b>	<b>73</b>	<b>37</b>	<b>38</b>	<b>63</b>	<b>43</b>					<b>444</b>	<b>794</b>	<b>741</b>
<b>In - Home Judicial</b>															
CHS	4	0	0	3	6	3	1	0					17	48	35
Devereux	2	5	1	2	1	7	4	2					24	37	27
OHU Polk	6	5	1	0	5	6	1	2					26	20	20
One Hope	2	2	1	0	0	0	0	0					5	11	24
<b>Total</b>	<b>14</b>	<b>12</b>	<b>3</b>	<b>5</b>	<b>12</b>	<b>16</b>	<b>6</b>	<b>4</b>					<b>72</b>	<b>116</b>	<b>106</b>

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
<b>Non-Judicial In - Home Services</b>															
CHS	17	6	14	12	3	0	0	6					58	110	48
Devereux	11	13	7	4	6	9	6	3					59	93	66
OHU Polk	2	3	7	1	5	3	0	0					21	52	44
One Hope	0	1	5	3	2	0	0	2					13	41	49
<b>Total</b>	<b>30</b>	<b>23</b>	<b>33</b>	<b>20</b>	<b>16</b>	<b>12</b>	<b>6</b>	<b>11</b>					<b>151</b>	<b>296</b>	<b>207</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	0	0	0	0	0					0	0	2
Devereux	0	0	0	0	0	0	0	0					0	0	0
OHU Polk	0	0	0	0	0	0	0	0					0	0	0
One Hope	30	42	27	32	21	31	25	27					235	363	313
<b>Total</b>	<b>30</b>	<b>42</b>	<b>27</b>	<b>32</b>	<b>21</b>	<b>31</b>	<b>25</b>	<b>27</b>					<b>235</b>	<b>363</b>	<b>315</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	0	0	2	0	2	0	3					7	12	17
Devereux	1	0	1	0	3	2	0	3					10	41	18
OHU Polk	5	0	0	0	0	2	0	1					8	2	10
One Hope	0	0	0	0	0	0	0	0					0	7	2
<b>Total</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>7</b>					<b>25</b>	<b>62</b>	<b>47</b>

## Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



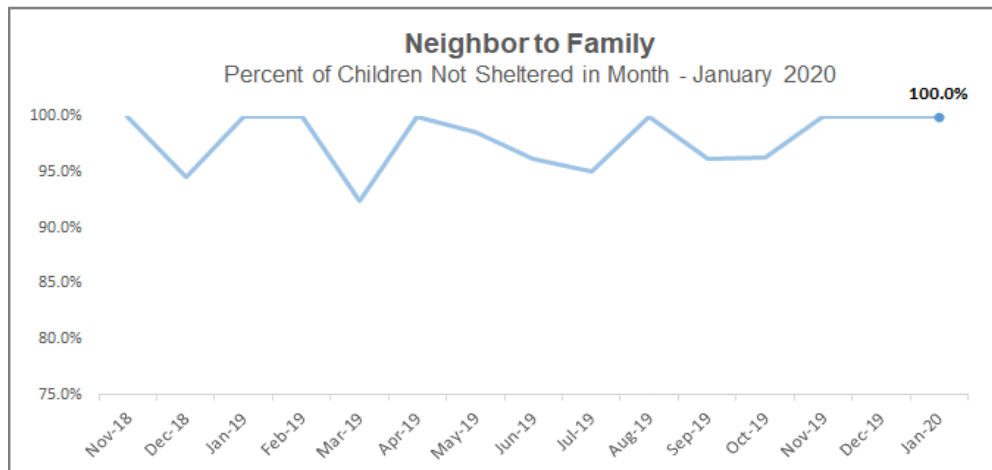


## Neighbor to Family – Weekly & Monthly Census

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.4%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/18/20 through 02/24/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	0	0
CPI - Family Support	26	58
Specialized - Family Support	6	13
Prevention - Comm. Referral	30	74
Special Conditions Report	3	8
Nurturing Parenting	18	29
<b>NTF - Total Services</b>	<b>83</b>	<b>182</b>

NTF - Housing Resource Numbers	
Data since Inception to 02/24/20	
Referral Agency	Referrals
Children's Home Society (CHS)	14
Devereux (DEV)	9
One Hope United (OHU)	1
Neighbor To Family (NTF)	3
<b>Total Housing Referrals</b>	<b>27</b>



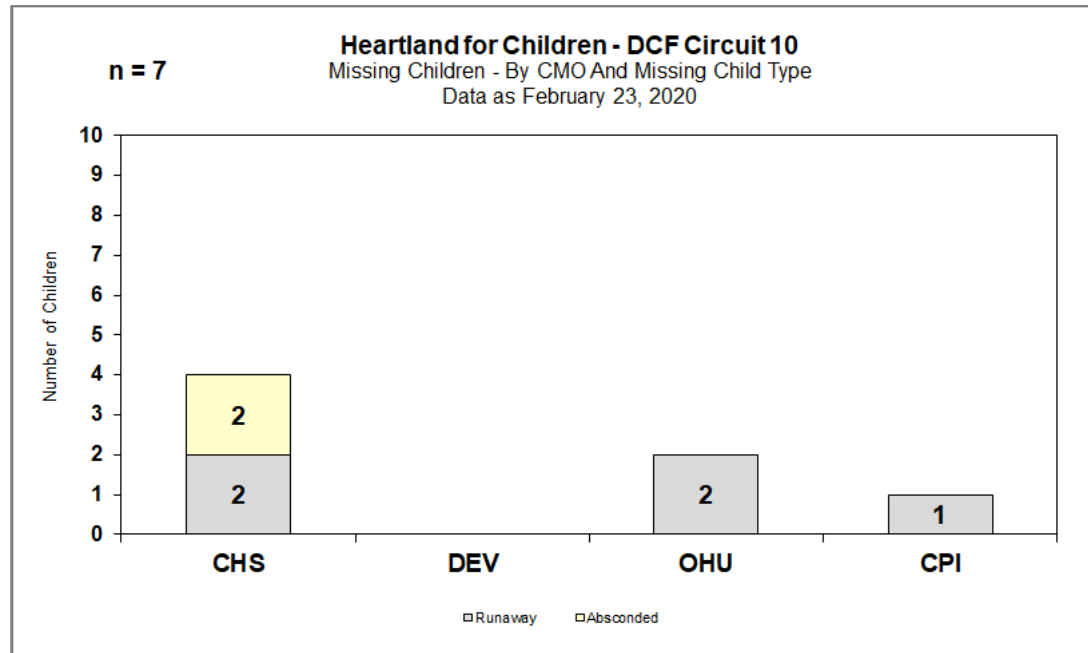
Referral Status and Housing Results	
Referrals - Active	10
Referrals - Closed	17
<b>Total Families Housed</b>	<b>4 Families</b>
<b>Total Children Housed</b>	<b>15 Children</b>





# Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date



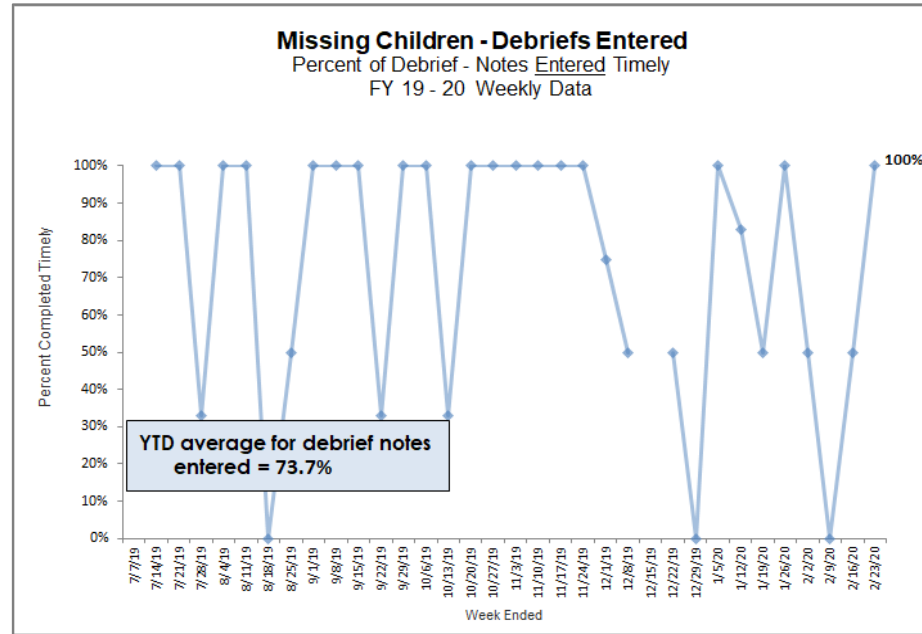
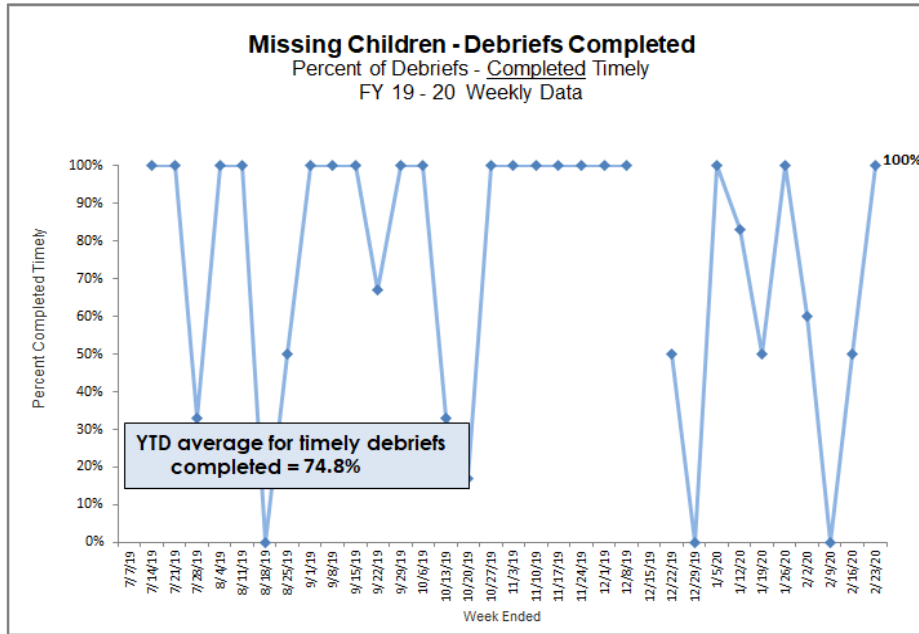
Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Nov 2019 (m/end)	-	20	-	100%	-	19	-
Dec 2019 (m/end)	-	9	-	89%	-	13	-
Jan 2020 (m/end)	-	24	-	100%	-	17	-
2/2/2020	9	2	100%	100%	0	4	
2/9/2020	7	7	50%	71%	2	6	OHU/CHS
2/16/2020	6	12	75%	75%	1	16	CHS
2/23/2020	7	16	100%	81%	0	20	





# Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



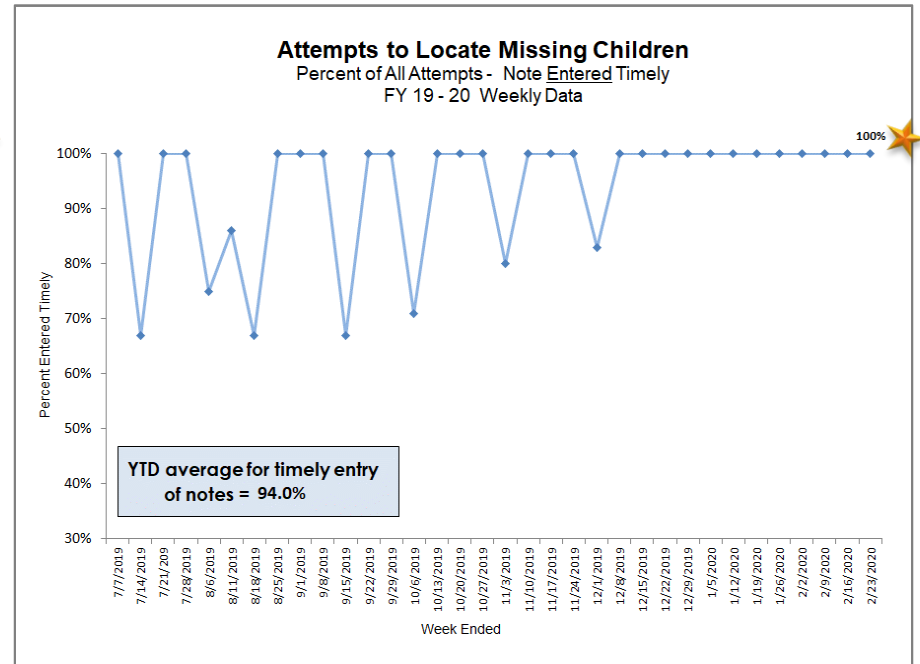
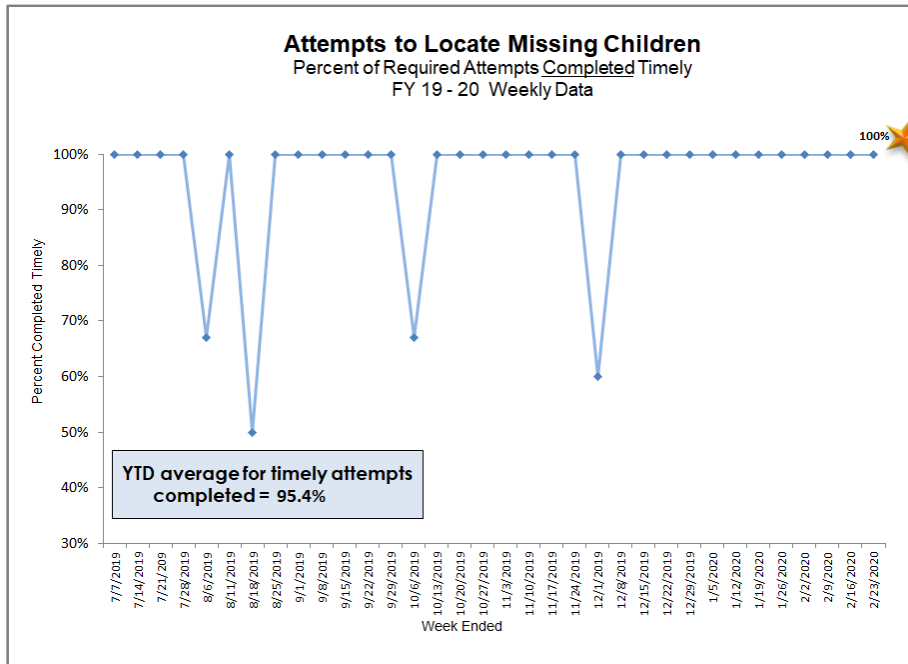
Missing Children - Debriefs								
Week of 02/17/2020 through 02/23/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	2	2	2	100%	2		2	100%
DEV	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>100%</b>



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

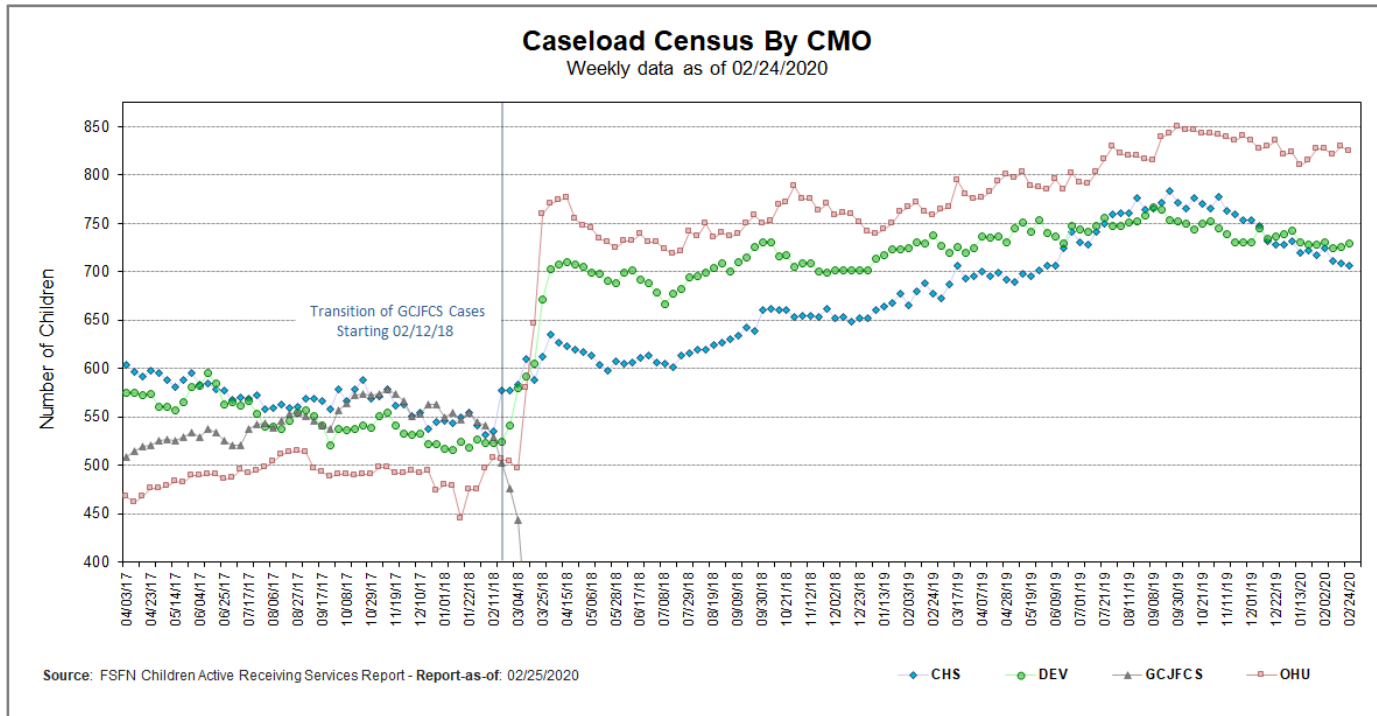
Attempts to Locate								
Week of 02/17/2020 through 02/23/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS				-				-
DEV				-				-
OHU	2	2	2	100%	2		2	100%
PI	1	1	1	100%	1		1	100%
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>100%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/20/2020	1/26/2020	2/2/2020	2/9/2020	2/16/2020	2/24/2020
CHS	722	717	724	711	709	707
DEV	728	728	731	725	726	729
OHU	815	827	827	821	829	825
<b>HFC Total</b>	<b>2265</b>	<b>2272</b>	<b>2282</b>	<b>2257</b>	<b>2264</b>	<b>2261</b>



## Caseload Census by Case Manager and Organization

Data as of 02/24/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Ware, Christina	5
OHU	Sanchez-Torres, Christian	5
OHU	Perez, Vicky	4
OHU	Young, Pamela	4
OHU	Garza, Krystal	3
CHS	Weaver, Salisha	2
OHU	Thomas, Taylor	2
CHS	Raines, Todd	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Sloan, Taylor	15
CHS	Vegter, Hope	15
OHU*	Montoya, Maria	15
OHU	Graham, Iyisha	15
OHU	King, Lora	14
OHU*	Quintero, Mayelin	14
OHU	Hobdy, Susan	14
CHS	Gilmore, Devonta	13
OHU	Stevenson, Trina	13
OHU	O'Connor, Chance	13
OHU	Followell, Amanda	13
OHU*	Spence, India	12
OHU	Smith, Lorie	12
CHS	Dankowski, Jennifer	11
CHS	Mccalebb, Phalan	11
DEV	Gadson, Berlendah	11
DEV	White, Alfreda	11
CHS	Mena, Susie	10
CHS	Jenkins, Lekeilah	10
OHU	Gilchrist, Letecia	10
OHU	Boule, Adriana	10
CHS	Caswell, Jordan	9
OHU*	Virts, Emily	9
OHU	Cumming, Renee	9
OHU	Torres-Hincapie, Lina	7
OHU	Johnson, Randi	7
CHS	Poole, Angela	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Washington, Woodrica	24
OHU	Guerrero, Maria	24
CHS	Harris, Michael	22
DEV	ownfield-Salahuddi, Court	22
OHU	Mcfadden, Phillisha	21
OHU	Shiver, Christa	21
CHS	Gellibert, Jill	20
DEV	Brown, Regina	20
OHU	Lockwood, Roneshia	20
OHU	Crossen, Monaya	19
OHU	Hardin, Natasha	19
CHS	Nunzio, Nicole	18
CHS	Hiers, Katherine	16
OHU	Jackson, Jenesis	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
OHU	Vazquez, Roger	29
DEV	O'Connor, Michelle	28
CHS	Anglin, Latoya	27
DEV	Desravines, Shedlie	27
DEV	Bickel, Sherry	27
DEV	Balmaceda, Stephanie	27
OHU	Findley, Angela	27
OHU	Blanc, Jonathan	27
CHS	Humber, John	26
CHS	Fairley, Stephanie	26
CHS	Forte, Angela	26
CHS	Thelemague, Fabiola	26
DEV	Felder, Shameka	26
DEV	Howe, Danielle	25
OHU	Cleveland, Tammy	25
OHU	Meinke, Danielle	25
OHU	Colon, Lisette	25
OHU	Southall, Akeva	25
OHU	Harder, Andrew	25

Caseload of 30 - 49 Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	49
CHS	Luebke, Nicole	42
DEV	Sepulveda, Mariel	39
CHS	Nettles, Markisha	37
CHS	Harrison, Ammara	37
DEV	Willix, Amensha	37
CHS	Harder, Rachel	36
DEV	Louis, Rachelle	36
DEV	Thompson, Wyshana	35
CHS	Washington, Chastity	34
CHS	Nieves, Carlos	34
DEV	Collins, Sara	34
DEV	Pyles, Lisa	34
DEV	Johnson, Mykira	34
DEV	Marini, Kathryn	34
OHU*	Simmons, Shannon	34
CHS	Webster, Sabrina	33
DEV	Davis, Katelyn	33
DEV	Coleman, Tangela	33
DEV	Cartagena, Maria	33
DEV	Sheppard, Uniqua	33
OHU*	Tucker, Raymona	33
OHU*	Baldwin, Chenoa	32
CHS	Bishop, Shane	31
OHU*	Calderon, Jose	31
CHS	Yates, Michelle	30
CHS	Owens, Sheltanya	30
DEV	Williams, Adrianna	30
DEV	Khordehpaz, Minoo	30
CHS	Friday, Michelle	30

Independent Living Case Managers		
CMO	Case Workers	#
DEV	Gadson, Berlendah	26
CHS	Raines, Todd	22
OHU	Thomas, Taylor	7
OHU	Kinchen, Lisa	1

Red = Supervisors, FTC Facilitators, Adoption(Non-ICPC) & Resigned CMs carrying cases

\*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload of 50+ Children		
CMO	Case Workers	#
OHU*	Pittard, Deangelo	57



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/24/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	8	4	5	11	28	25.4
DEV	0	0	2	6	14	22	33.0
OHU	3	13	8	8	6	38	21.6
# of CMs	3	21	14	19	31	88	25.6

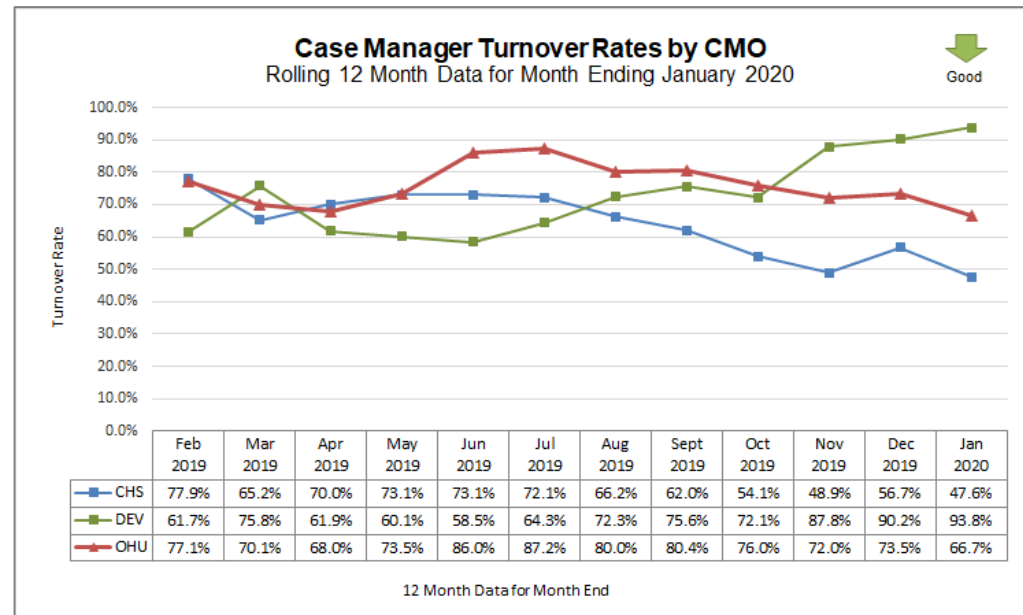
\* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	28	8	28.6%
DEV	22	0	0.0%
OHU	38	16	42.1%
HFC	88	24	27.3%

## Case Management Organization Turnover

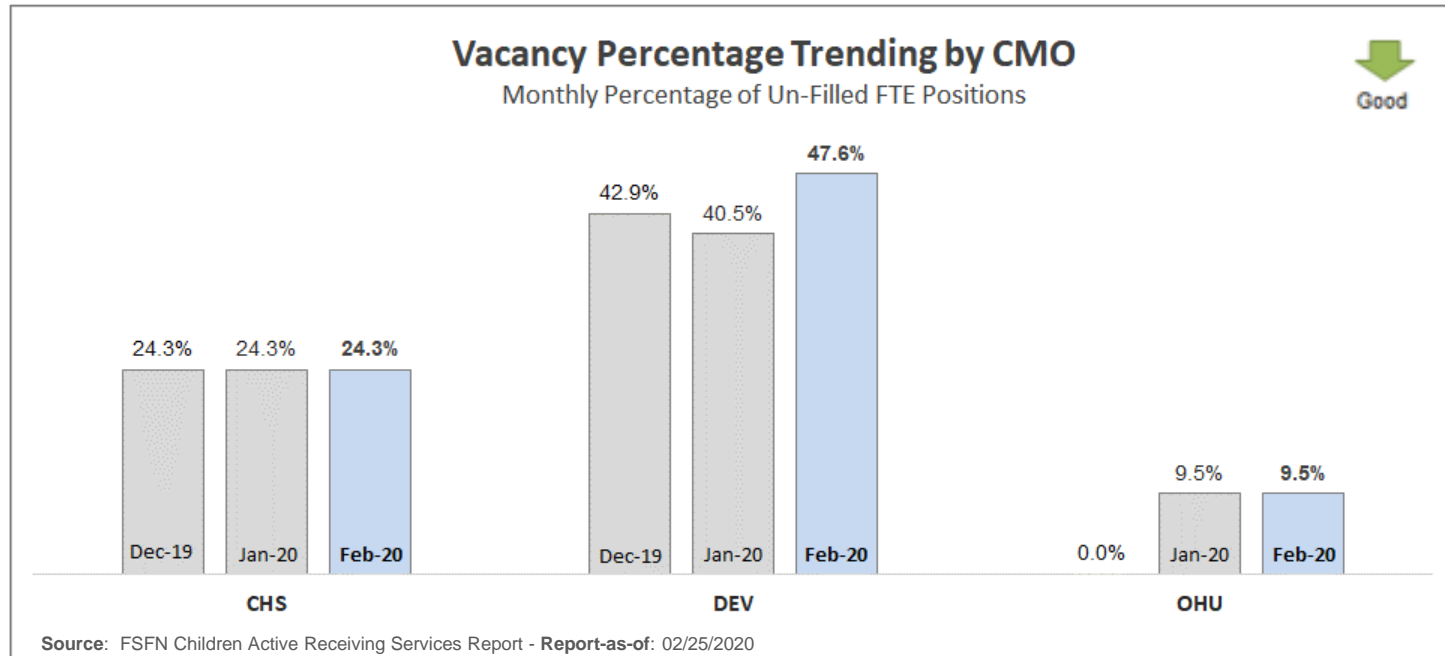
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended January 2020		
CMO	Case Manager	Case Manager Supervisor
CHS	47.6%	23.5%
DEV	93.8%	25.0%
OHU	66.7%	50.0%



# Full-Time Equivalent (FTE) Positions

Monthly Percentage of Un-Filled FTEs Positions by Agency



Fullfillment of Full-Time Equivalent (FTE) Positions				
Percent of FTEs Filled -vs- Percent of FTEs Vacant				
CMO	FTEs in Contract	CMs Handling Cases	Percent Filled	Percent Vacant
CHS	37	28	75.68%	<b>24.32%</b>
DEV	42	22	52.38%	<b>47.62%</b>
OHU	42	38	90.48%	<b>9.52%</b>
<b>HFC Total*</b>	<b>121</b>	<b>88</b>	<b>72.73%</b>	<b>27.27%</b>

\* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL Coaches & Resigned CMs from "CMs Handling Cases" Count

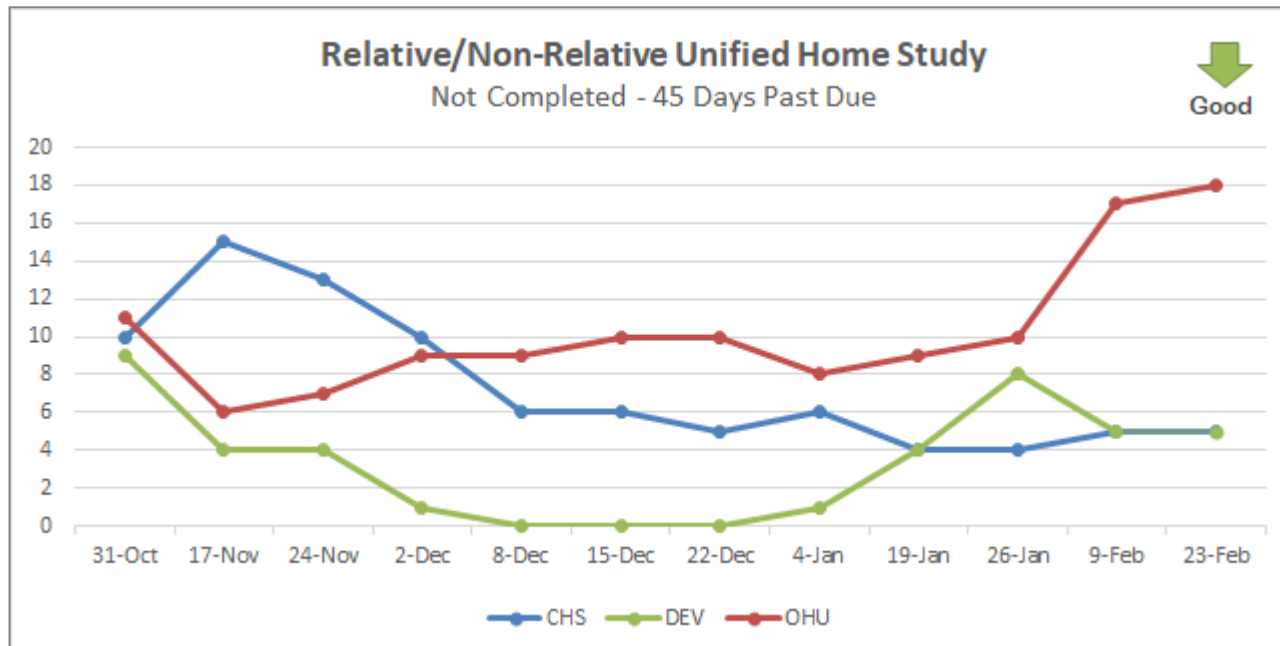


# Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of: 02/23/20**

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - <b>Past Due</b>			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	5	2	4
DEV	5	1	4
OHU	18	4	15
<b>Total</b>	<b>28</b>	<b>7</b>	<b>23</b>

Number of "Pending" Unified Home Studies in FSN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	9	76
DEV	7	51
OHU	12	47
<b>Grand Total</b>	<b>28</b>	<b>174</b>



## Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 02/23/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	448	99.6%	96.4%	91.6%	97.1%	95.0%
DEV	509	99.8%	98.6%	90.1%	97.2%	95.3%
OHU	367	100.0%	99.2%	84.3%	99.2%	94.2%
<b>HFC</b>	<b>1324</b>	<b>99.8%</b>	<b>98.0%</b>	<b>89.1%</b>	<b>97.7%</b>	<b>95.0%</b>
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 02/23/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	2	16	24	13
DEV	1	7	31	14
OHU	0	3	34	3
<b>Total</b>	<b>3</b>	<b>26</b>	<b>89</b>	<b>30</b>
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

## Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 02/23/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	434	448	96.9% 
DEV	502	509	98.6% 
OHU	363	366	99.2% 
<b>Total</b>	<b>1299</b>	<b>1323</b>	<b>98.2%</b>

Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 02/23/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	261	285	91.6%
DEV	283	314	90.1%
OHU	181	215	84.2%
<b>Total</b>	<b>725</b>	<b>814</b>	<b>89.1%</b>




Number of Dental Visits to Achieve SM10 Target – 49 Appointments



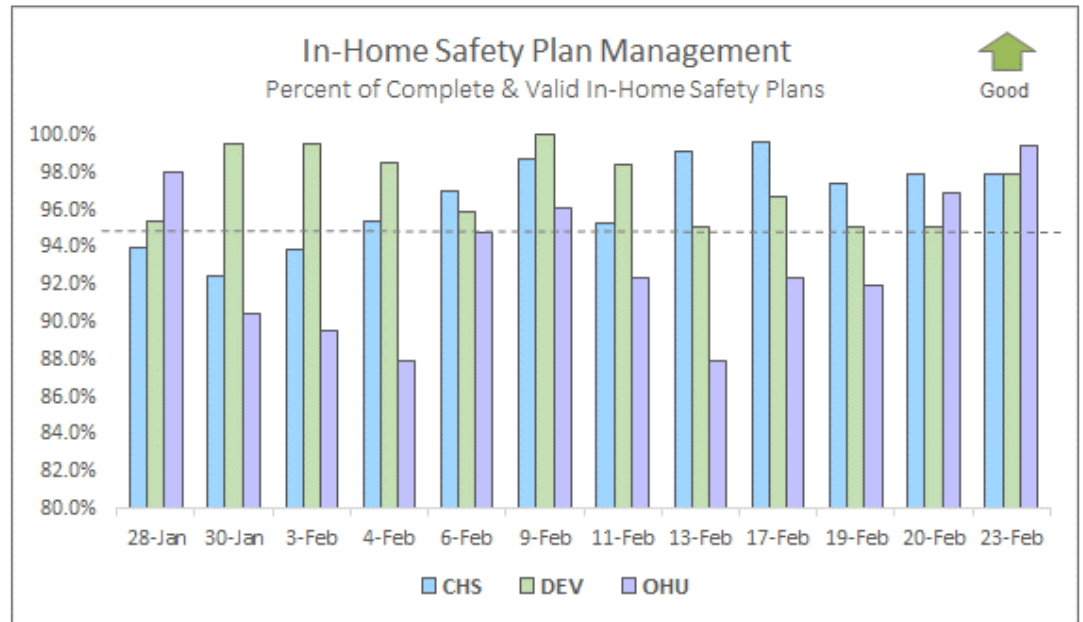


# In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1<sup>st</sup>)

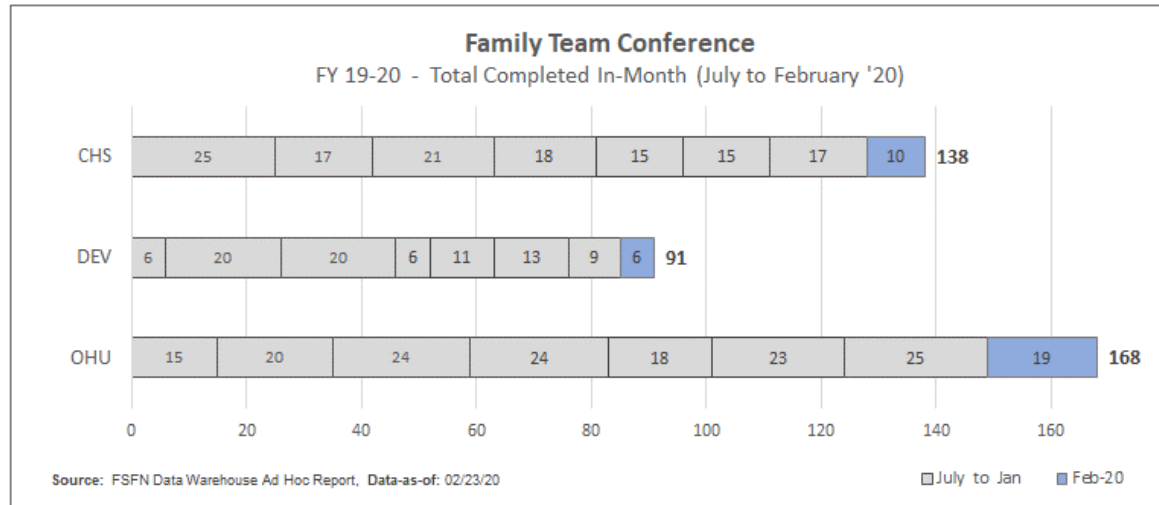
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	5	228	233	97.9% 
DEV	4	186	190	97.9% 
OHU	1	163	164	99.4% 
<b>HFC Total*</b>	<b>10</b>	<b>577</b>	<b>587</b>	<b>98.30%</b>

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 02/23/20



## Family Team Conferences Completed

FY19-20 – July 2019 to February 2020



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 02/01/20 to 02/29/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	271	116	42.8%	186	44	23.7%	33.2%
DEV	275	140	50.9%	187	38	20.3%	35.6%
OHU	199	80	40.2%	124	41	33.1%	36.6%
<b>TOTAL</b>	<b>745</b>	<b>336</b>	<b>45.10%</b>	<b>497</b>	<b>123</b>	<b>24.75%</b>	<b>34.9%</b>

Source: FSN Data Warehouse – Ad Hoc Report; Data-as-of: 02/23/20



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 02/24/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS			1		1
DEV				2	2
OHU	2	2	2		6
<b>Total</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>9</b>

## Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 02/17/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
<b>Total</b>				



## Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 02/23/20				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		3	9	12
DEV	1	4	5	10
OHU			2	2
CPI		4	13	17
NTF		2	4	6
<b>Total</b>	<b>1</b>	<b>13</b>	<b>33</b>	<b>47</b>

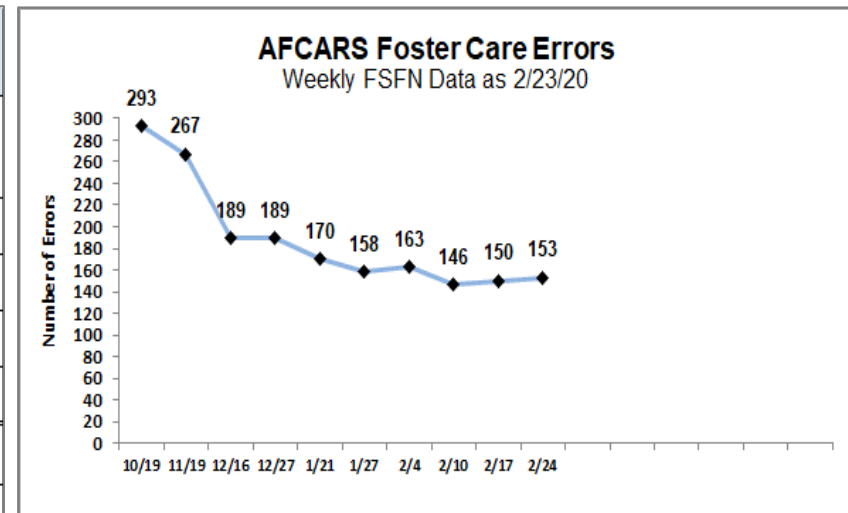
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	1/12/2020	1/20/2020	1/26/2020	2/9/2020	2/16/2020	2/23/2020
CHS	9	8	6	21	21	12
DEV	11	13	10	29	23	10
OHU	21	26	22	28	7	2
CPI	9	7	5	9	4	17
NTF	3	0	0	0	4	6
<b>Total</b>	<b>53</b>	<b>54</b>	<b>43</b>	<b>87</b>	<b>59</b>	<b>47</b>

## Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			23		17	18	58
DEV			20		14	11	45
OHU			16		1	23	40
CPI	5	5					10
<b>Total</b>	<b>5</b>	<b>5</b>	<b>59</b>	<b>0</b>	<b>32</b>	<b>52</b>	<b>153</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 2/23/20



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )
CHS		1	2	
DEV		1	2	
OHU			1	
<b>HFC TOTAL</b>	0	2	5	0

## CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 02/23/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	10	326	336	97.0%
DEV	13	335	348	96.3%
OHU	6	264	270	97.8%
<b>HFC Total</b>	<b>29</b>	<b>925</b>	<b>954</b>	<b>97.0%</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/23/20			
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely
CHS	16	17	94.1%
DEV	19	19	100.0% ★
OHU	19	20	95.0% ★
<b>HFC TOTAL</b>	<b>54</b>	<b>56</b>	<b>96.4%</b>

FY 19-20 Target = **95% and above.**



“The Universe will never require you to set yourself on fire to provide heat for others.”

~ Clyde Lee Dennis



# RESOURCE NEWS FLASH... February 26, 2020

## Mental Health Resources

**Camp Brave Heart 2020**– The Bethany Center of Good Shepherd Hospice is hosting its Camp Brave Heart for children and teens ages 6-16 that have experienced the death of a loved one. The camp is a weekend retreat that offers a safe place for children to share their feelings with others while participating in activities. The camp will be held on April 3<sup>rd</sup> – April 5<sup>th</sup> at the Circle F Dude Ranch in Lake Wales. Space is limited and the application deadline is March 13<sup>th</sup>. For more info, call Good Shepherd Hospice at 863-968-1707.

## Education Resources

**Step Up for Students** – Step Up For Students is a nonprofit organization that administers the Florida Tax Credit Scholarship for low-income students in grades K-12. The scholarship program was created by the Florida Legislature in 2001 and is funded by corporations that receive a dollar-for-dollar tax credit for their contributions. Step Up for Students has special guidelines for children who are in foster care or are homeless that make it easier for them to qualify. Scholarships can help pay private tuition or cover transportation costs to attend public school in another district/county. For more info, visit [www.StepUpForStudents.org/foster](http://www.StepUpForStudents.org/foster), email [info@stepupforstudents.org](mailto:info@stepupforstudents.org), or call 877-735-7837.

## Financial Resources

**Free Tax Preparation**– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "MyFreeTaxes.com" at [www.uwcf.org](http://www.uwcf.org).

## Spring Break Camp Resources

**CampFire Spring Break Vacation Station Camp** – Each day of Vacation Station, participants will learn about a different landmark and the country that houses it. Fun, hands on activities and educational enhancements provide a day filled with recreation and learning. The camp, for children K-5<sup>th</sup> Grade, will be held March 23<sup>rd</sup> – March 27<sup>th</sup> from 9:00am-5:00pm. For cost and other details, call 863-688-5491.

**Spring Break Frenzy** – Four Polk County Parks & Recreation facilities will be hosting free drop-in recreation activity programs for students during Spring Break (March 23<sup>rd</sup> – 27<sup>th</sup>). Pre-registration is required only due to limited space. For more info and details regarding locations and times, call 863-534-6911.

**Spring Break Art Camp** – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 23<sup>rd</sup> – March 27<sup>th</sup> from 9:00am-4:00pm. The application deadline is March 1<sup>st</sup>. For cost and other details, call 863-688-7743.

## Housing Resources

**Housing Locator Service** – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at [www.floridahousingsearch.org](http://www.floridahousingsearch.org) or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.

## Teen Resources

**Project Prom** – UthMpac teen leaders are proud to present Project Prom to offer FREE dresses and suits to teens who promise to make smart, healthy, and safe choices on the night of Prom. Student Shopping Days for Project Prom will be held on Saturdays February 29<sup>th</sup> and March 14<sup>th</sup> from 10:00am-4:00pm, March 21<sup>st</sup> from 10:00am-2:00pm, and April 4<sup>th</sup> from 10:00am-12:00pm at Lakeland Square Mall (Sears wing). Students with a Polk County School ID can sign a Project Prom Pledge to celebrate drug-free and receive their dresses and suits for FREE! For further information, please call (863) 802-0777.

**Teen Dating Violence Awareness Month** – Teen Dating Violence Awareness Month is a national effort to raise awareness and protect teens from violence. Teen dating violence can be physical, emotional, or sexual, and includes stalking. It can occur in person or electronically, which includes texting, social media, and other online applications. Victims of teen dating violence are more likely to experience symptoms of depression and anxiety. They might also engage in unhealthy behaviors, such as using tobacco, drugs, and alcohol. Teens who are victims in high school are at higher risk for victimization during college and throughout their lifetimes. Visit [www.centerforchildwelfare.org/DomesticViolence.shtml](http://www.centerforchildwelfare.org/DomesticViolence.shtml).

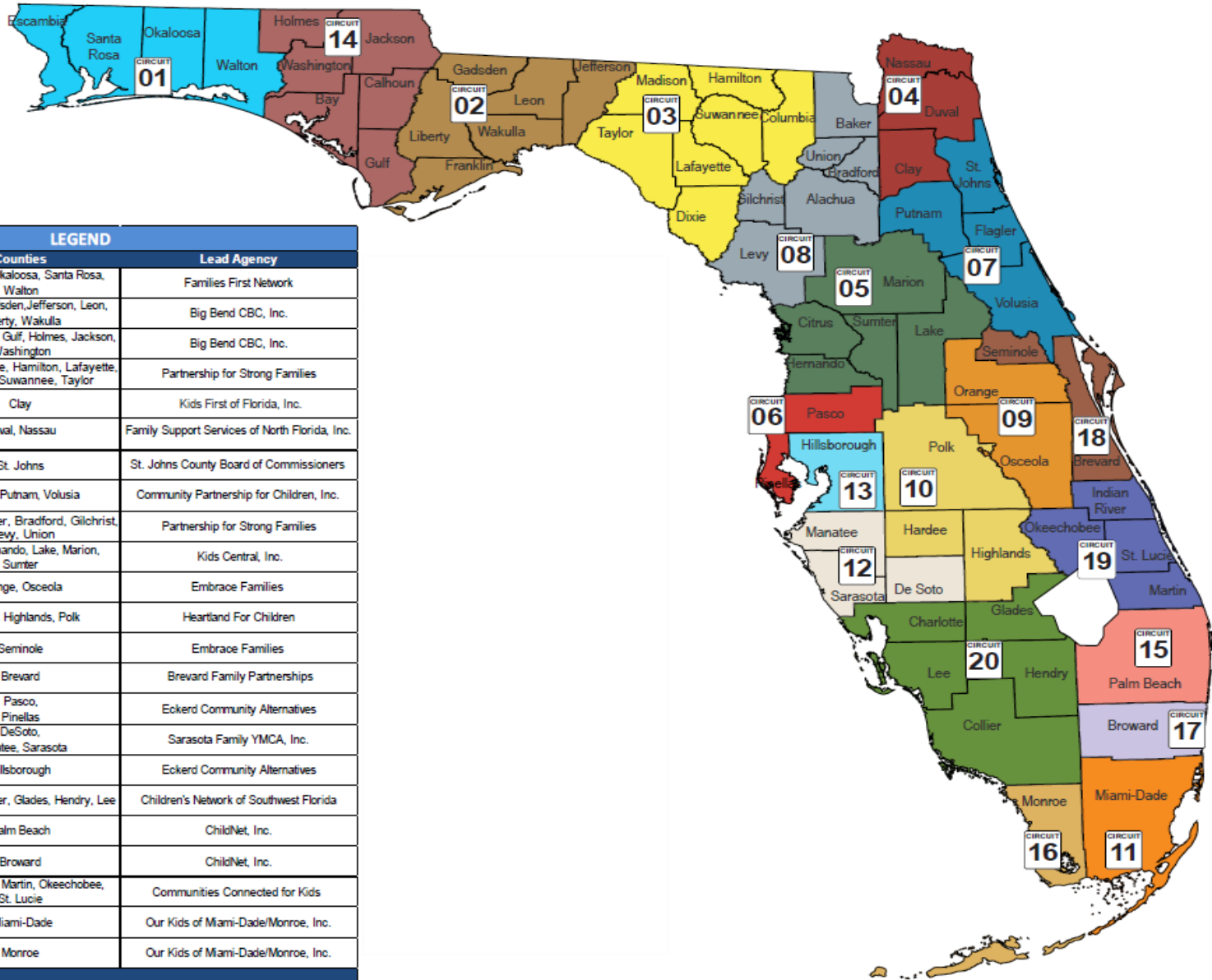


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6	SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota	Eckerd Community Alternatives
12		Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.