

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, February 22, 2017 at 10 a.m.


Data for Week Ended
Sunday, February 19, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



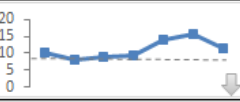


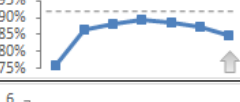
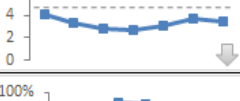



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
Heartland For Children	11.35	98.5%	93.8%	99.9%	42.0%	53.7%	84.9%	3.43	98.7%	95.7%	83.3%	61.3%
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
Statewide	11.07	96.8%	94.7%	99.8%	42.8%	55.3%	88.7%	4.35	97.0%	92.8%	87.1%	64.3%
Red Zone:	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown
FY16-17 - 3rd Quarter as of January Month-end.

CBC Contract Measures - HFC Performance with CMO Breakdown - Most Recent Performance (FY 16-17)											
				FY 16-17 Monthly Performance			Case Management Organization				
FY 16-17 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend (2nd Quarter)	FY 16-17 (2nd Quarter)	Reporting Qtr / Mth	Reporting Target	Reporting Performance	CHS	DEV	GCJFCS	OHU	
1	SM01 - Rate of abuse per day while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		11.35	3rd Qtr / Jan-17	8.50	7.97	12.96	8.63	4.77	0.00
2	Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		59	3rd Qtr / Jan-17	140 (PR: 82)	60	15	12	16	17
3	SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.9%	3rd Qtr / Jan-17	99.5%	99.98%	99.97%	99.99%	99.98%	100.00%
4	SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		42.0%	3rd Qtr / Jan-17	40.5%	88.3%	38.1%	36.0%	43.8%	62.5%
5	SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		84.9%	3rd Qtr / Jan-17	91.7%	91.9%	71.4%	96.7%	96.9%	100.0%
6	SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.43	3rd Qtr / Jan-17	4.12	3.18	2.17	4.24	3.49	2.85
7	SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.7%	3rd Qtr / Jan-17	95.0%	98.7%	99.5%	99.4%	97.3%	98.6%
8	SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		95.7%	3rd Qtr / Jan-17	95.0%	95.8%	95.9%	94.9%	97.4%	93.1%
9	SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		83.3%	3rd Qtr / Jan-17	80.0%	79.2%	63.6%	80.0%	100.0%	100.0%

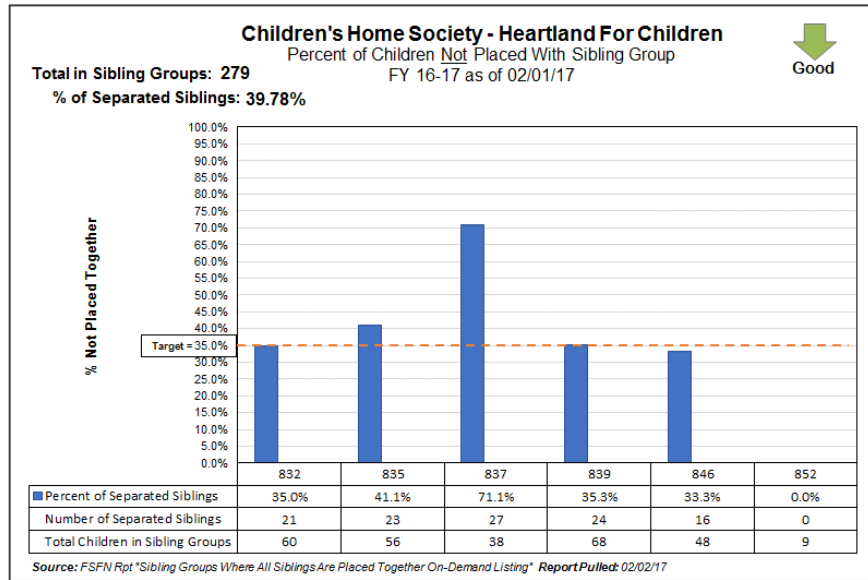
Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 01/31/17

FY 16-17 Target: 35.0%

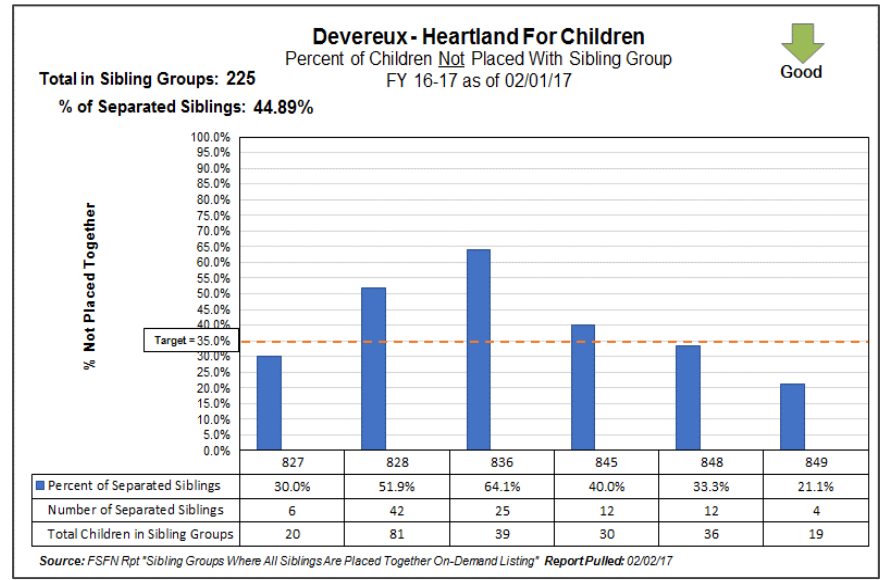
Children in Sibling Groups: 869

Percent of Separated Siblings: 41.1%

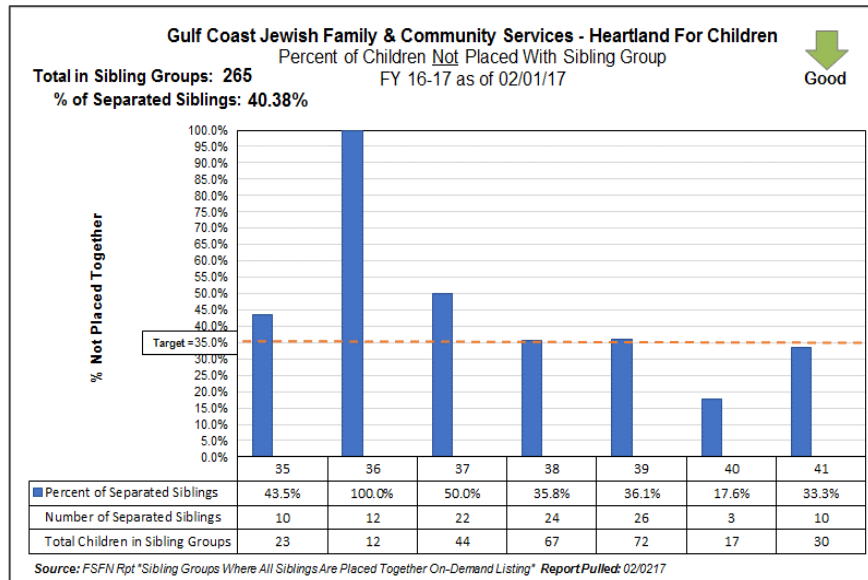
Total Separated Siblings: 357



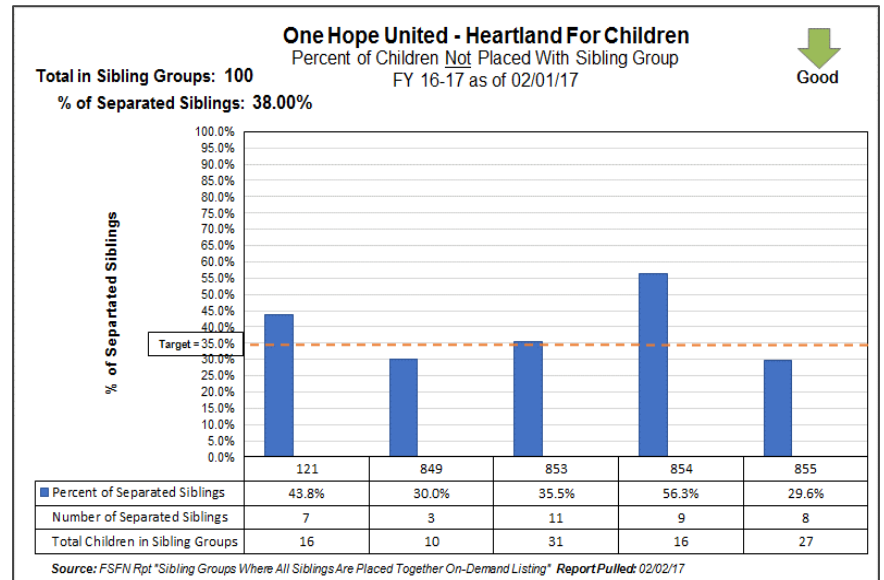
Good



Good



Good



Good

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 02/01/17 - 02/28/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	13	9436 / 9459	99.76%
DEV	6	9167 / 9184	99.81%
GCJFCS	3	8038 / 8044	99.93%
OHU	0	7546 / 7546	100.00%
Total	22	34187 / 34233	99.87%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/19/17			

# of Children Not Seen, Month of Feb 2017	
# Not Seen	Agency
132	CHS
102	DEV
64	GCJFCS
56	OHU
8	CPI
362	Grand Total
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 2/19/17	

Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 22
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 22
Percentage of Required Home Visits Completed	Page 5
Performance on Outcome Measures for Previous 12 Months	Page 2

Scorecard Measures 5 & 6 - Children Achieving Permanency

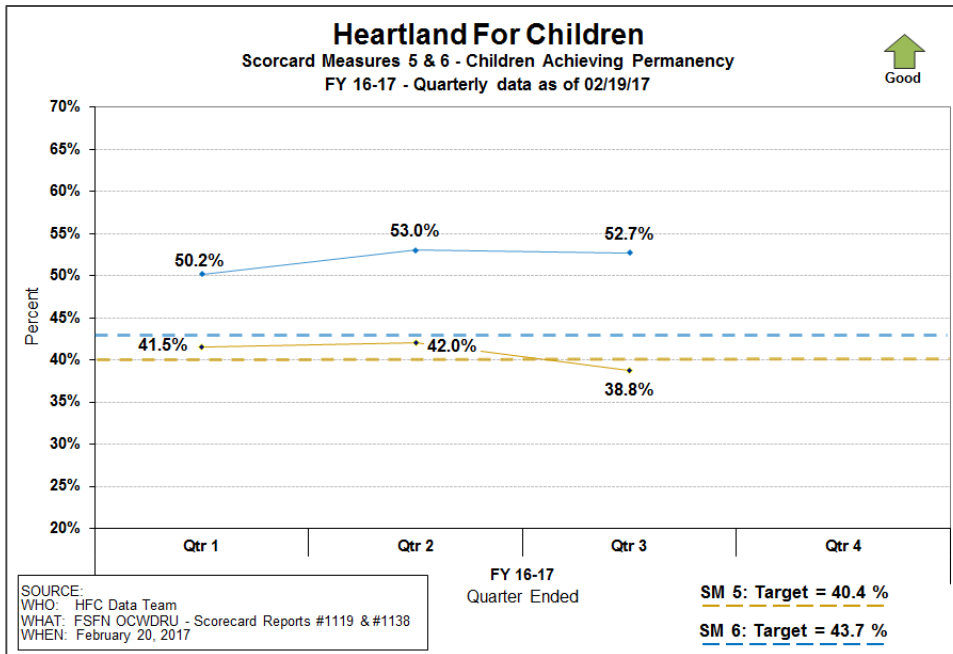
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 02/19/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	25	74	33.8%
DEV	21	59	35.6%
GCJFCS	23	55	41.8%
OHU	12	21	57.1%
Total	81	209	38.8%

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 02/19/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	50	98	51.0%
DEV	13	49	26.5%
GCJFCS	56	82	68.3%
OHU	28	50	56.0%
HFC	147	279	52.7%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

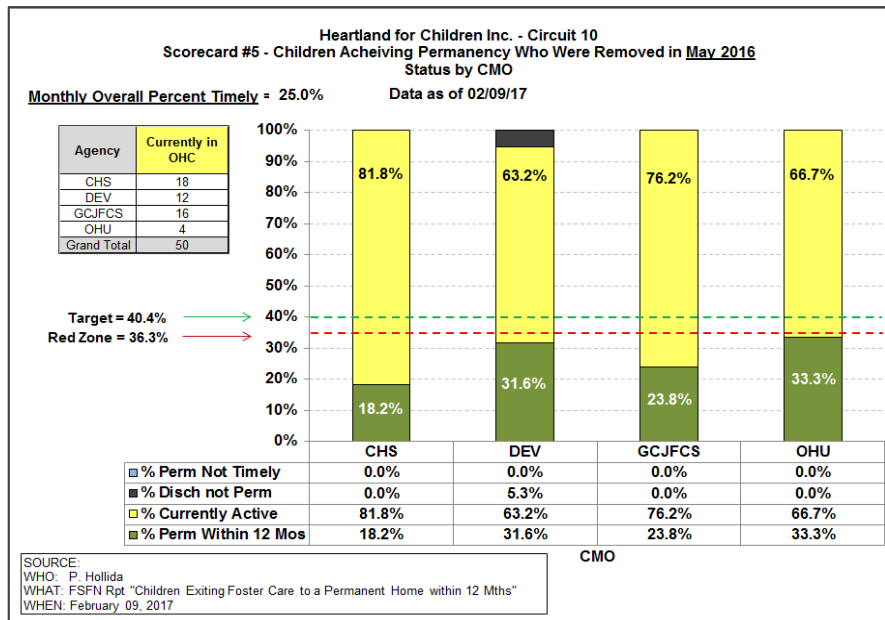
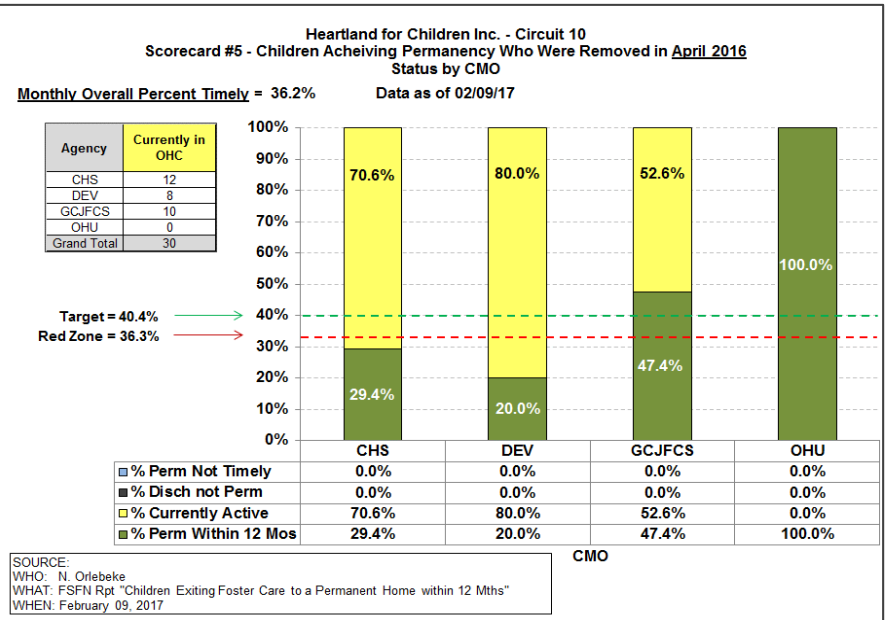
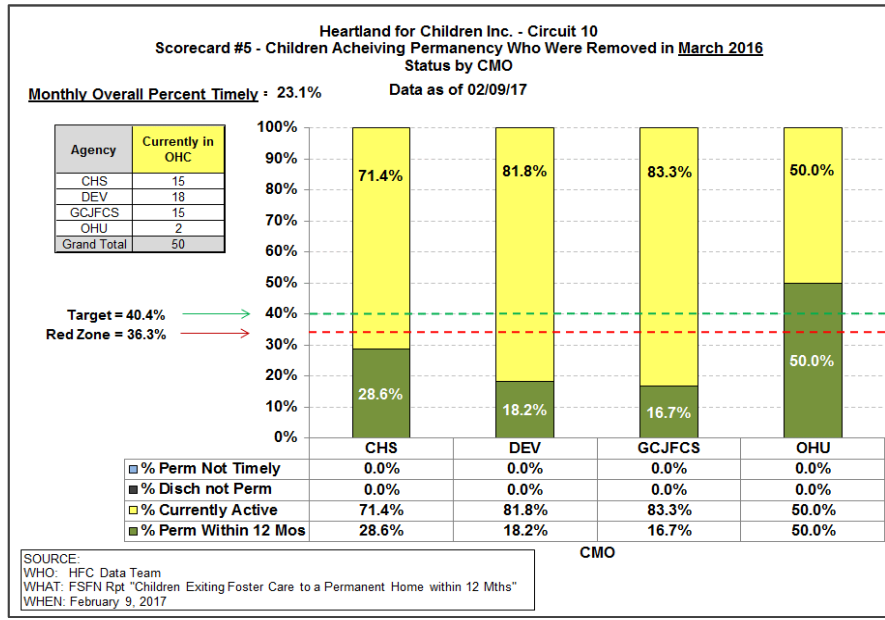
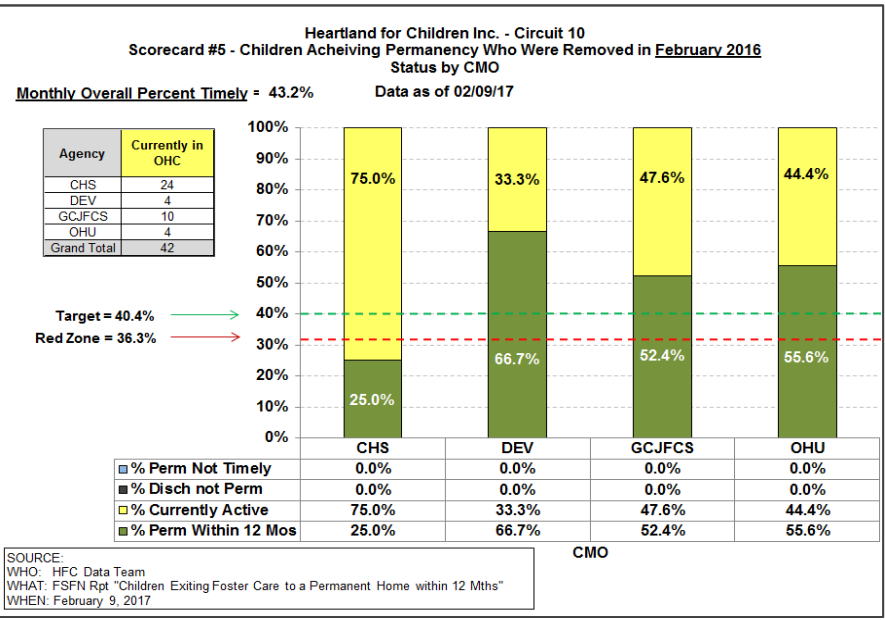


Reunifications Entered into FSN: Week of 02/13/17 thru 02/19/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	8	0	8	0	0
DEV	1	2	3	1	1
GCJFCS	3	0	3	0	0
OHU	0	0	0	0	0
Total	12	2	14	1	1

Soft Data Collection Tool
Dec to Feb 2017 – 63.1% Completed

Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Feb 2016 – May 2016



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
February Removals as of 02/19/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	0	0	1	0	1
DEV	1	0	1	0	2
GCJFCS	0	0	0	0	0
OHU	3	0	0	0	3
Total	4	0	2	0	6

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/13/17 - 02/19/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
2/10/2017	141848-DEV	8/30/2012	12/9/2013	15	38	btw 3 - 5 yrs	N	-
1/30/2017	141836-DEV	3/26/2015	7/28/2016	16	6	< 1 yr	Y	74%

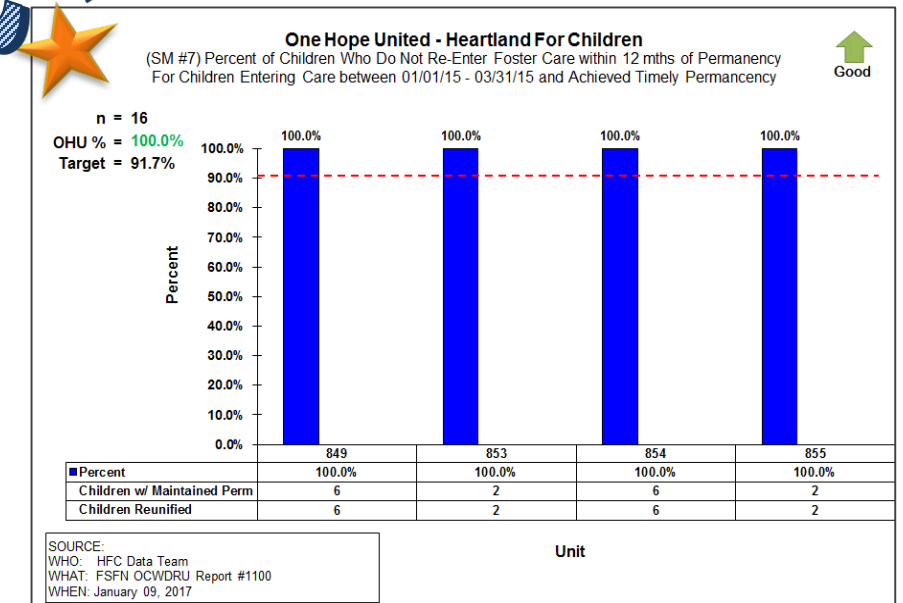
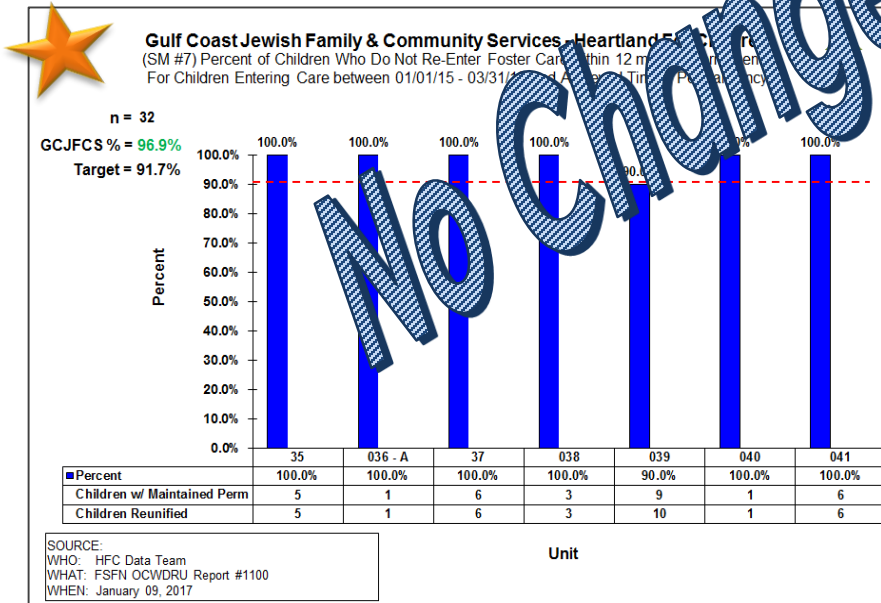
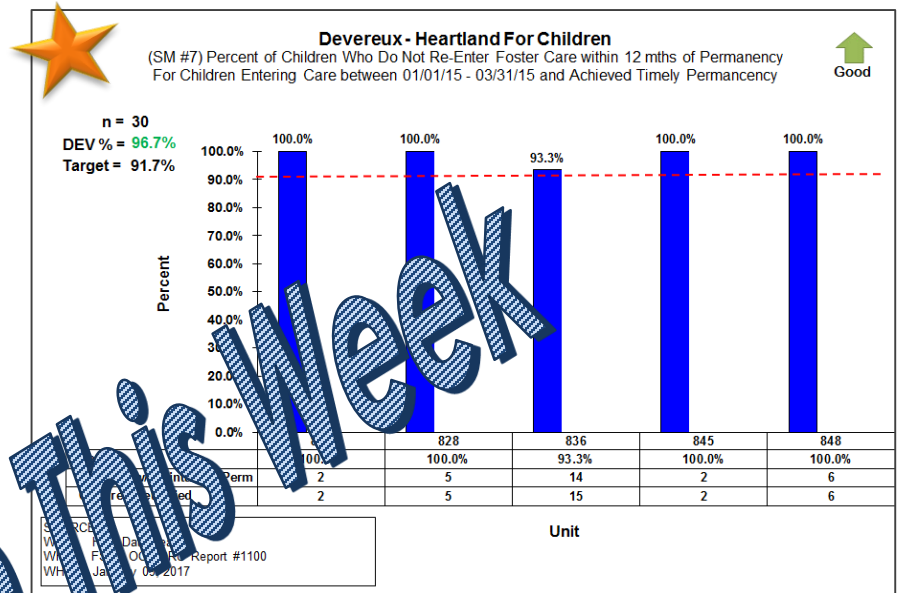
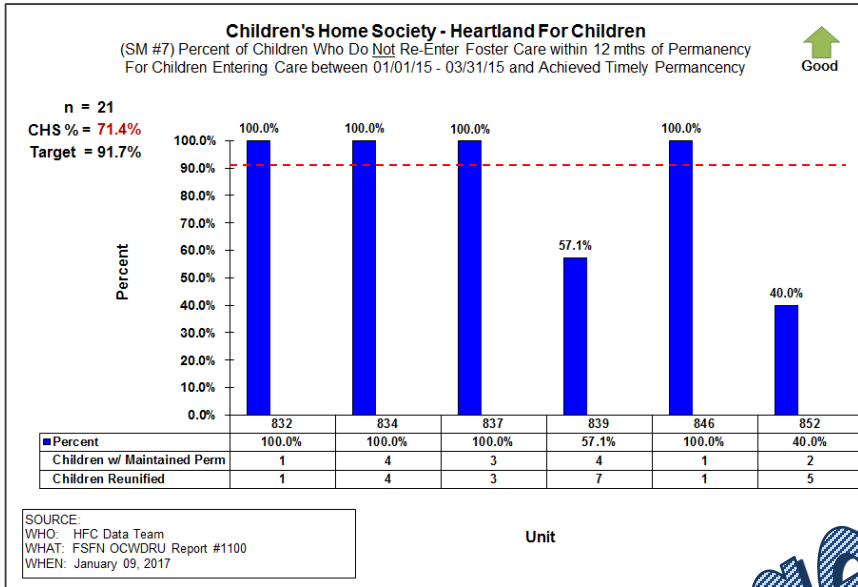
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 02/20/17

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3rd Qtr. Performance: **91.9%**

Children who Maintained Permanency: **91**

Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**

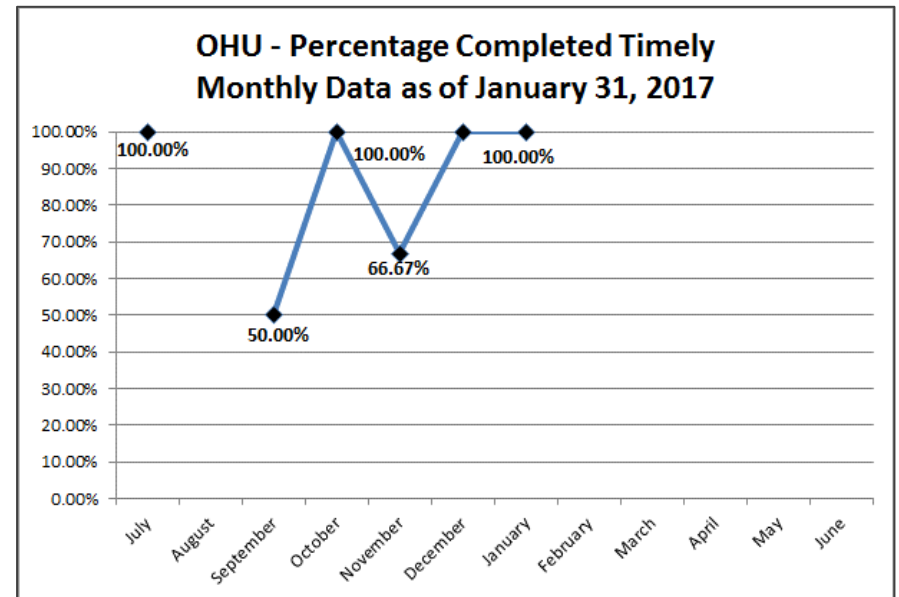
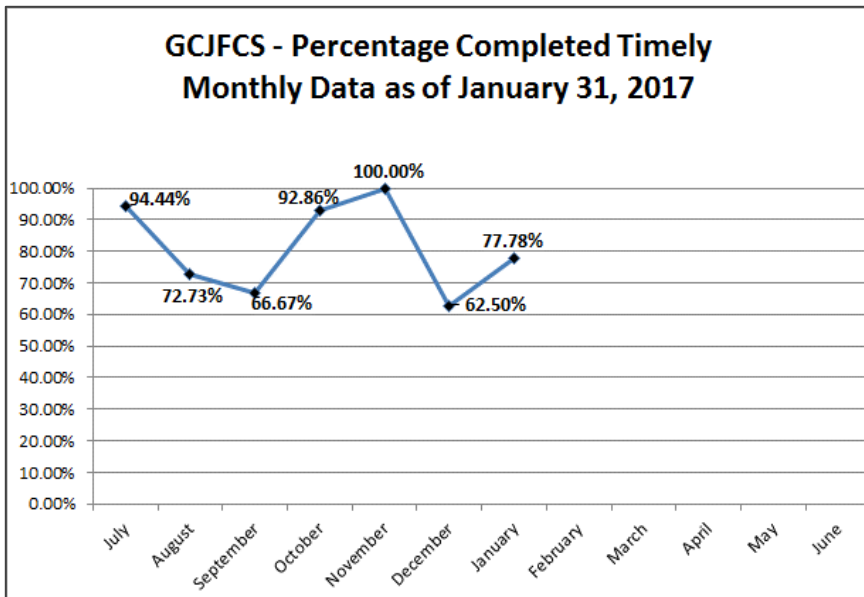
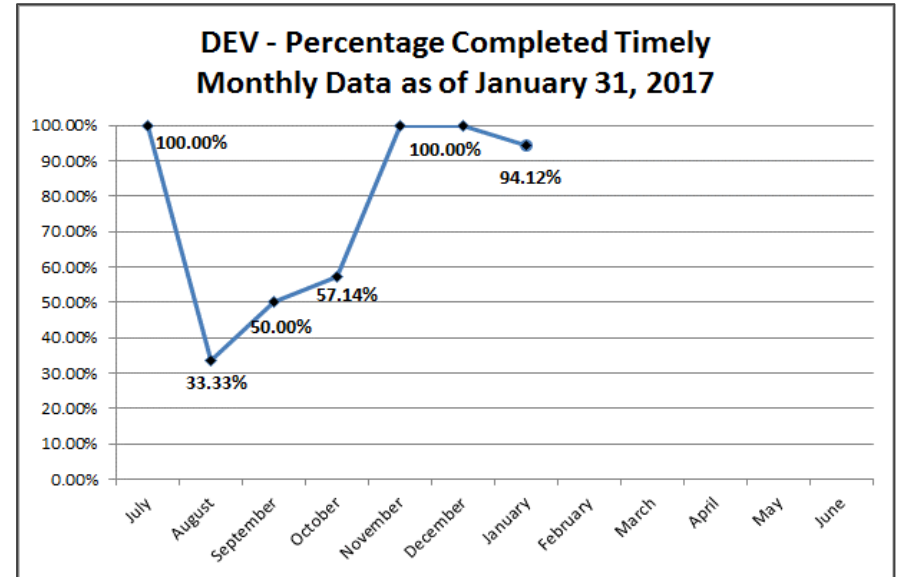
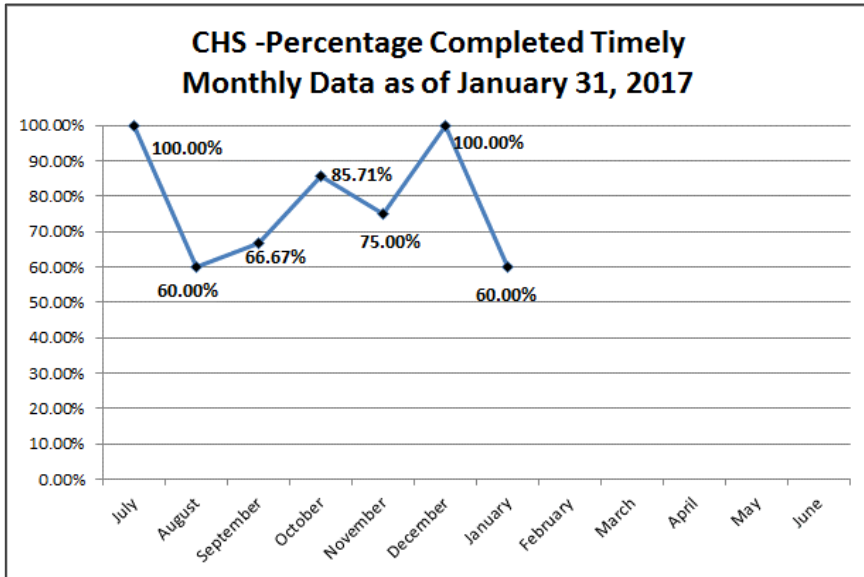


This Week

No Change

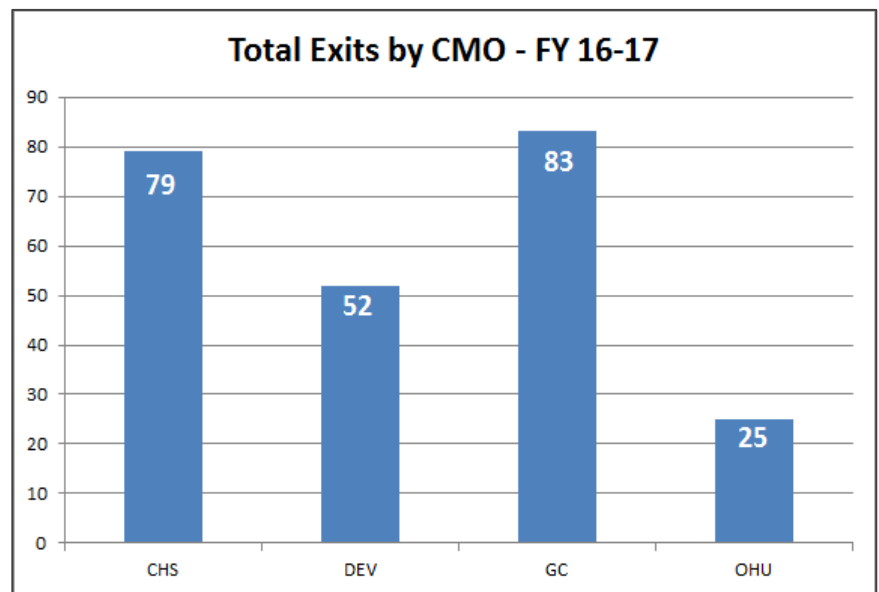
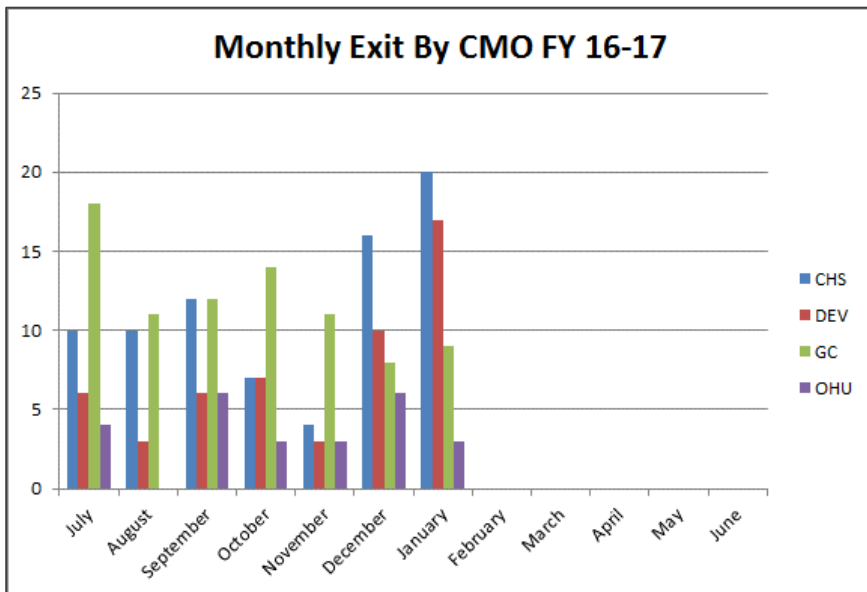
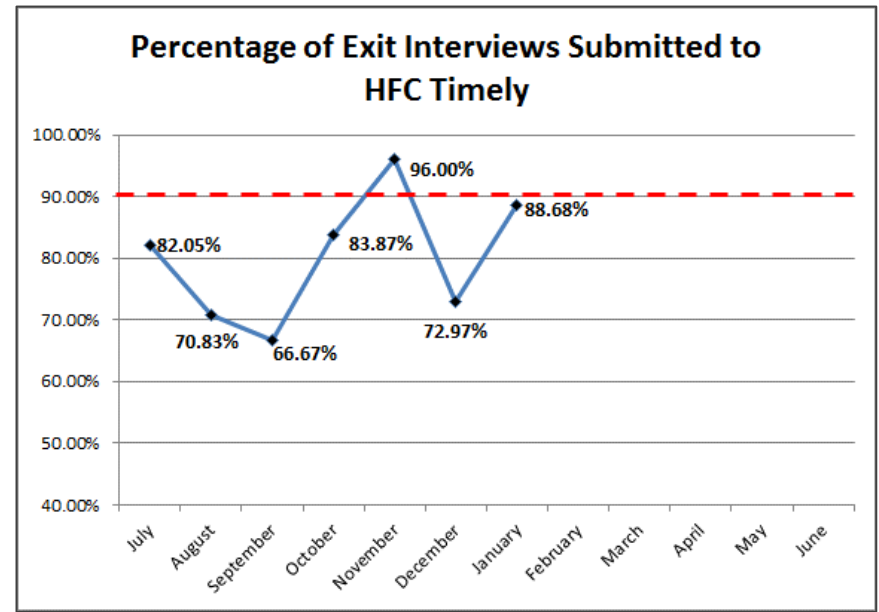
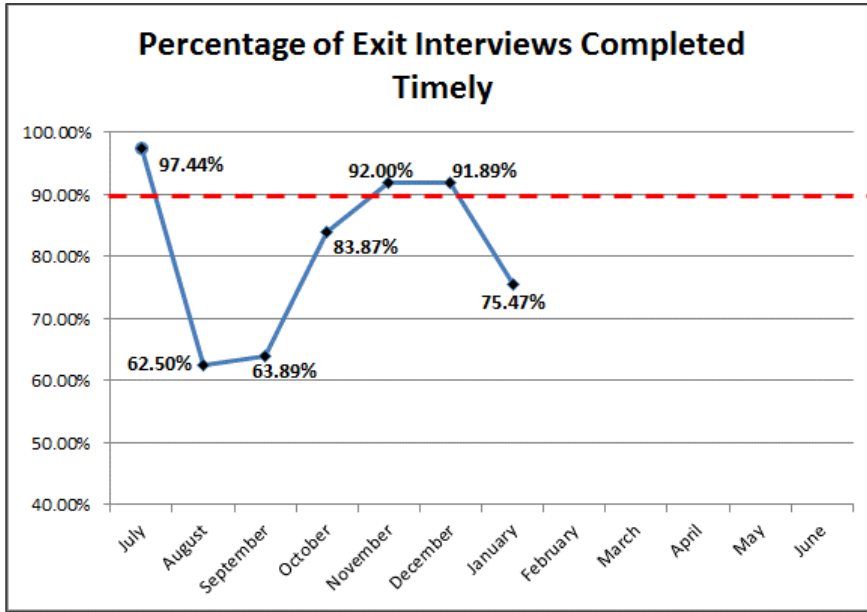
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 81.22%



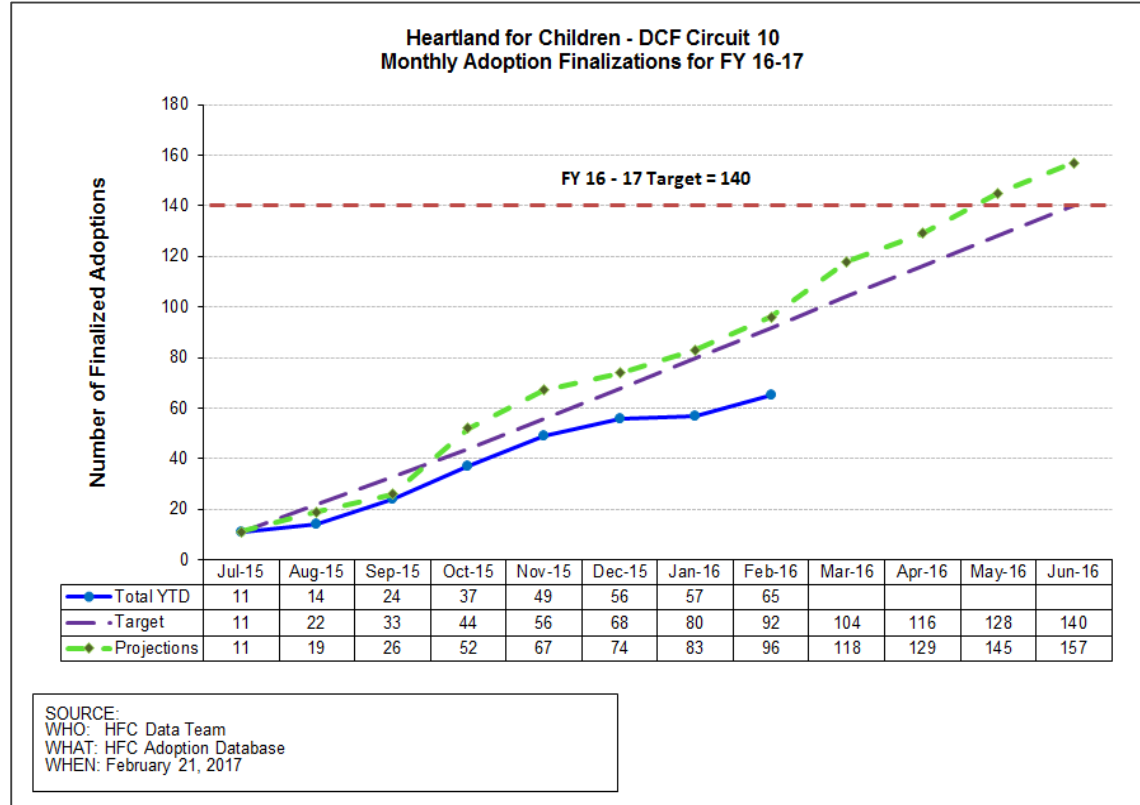
Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 81.22%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



FY 16-17 Upcoming Finalization Dates

March 08, 2017

March 15, 2017

Percent of Adoptions Finalized
Within 24 Months of Removal

Target is 36.6%

TPR Database shows: 33.8%

Manually Reported Adoption Data for FY 16-17 through February 21, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
Number of Adoptions Finalized																													
CMO	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total				
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	2	7	0	3	0	9	0	7	0	17	35.3%	44	38.6%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	3	9	0	3	0	3	0	2	0	12	8.3%	32	37.5%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	1	4	0	4	0	4	0	3	0	17	41.2%	39	43.6%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	2	2	0	1	0	0	0	0	0	19	42.1%	25	76.0%	
Total	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	8	22	0	11	0	16	0	12	0	65	33.8%	140	46.4%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

Foster Home Profile



Devereux
Inspiring hope. Empowering lives. For 100 years

Normalcy
Discussion



GAP

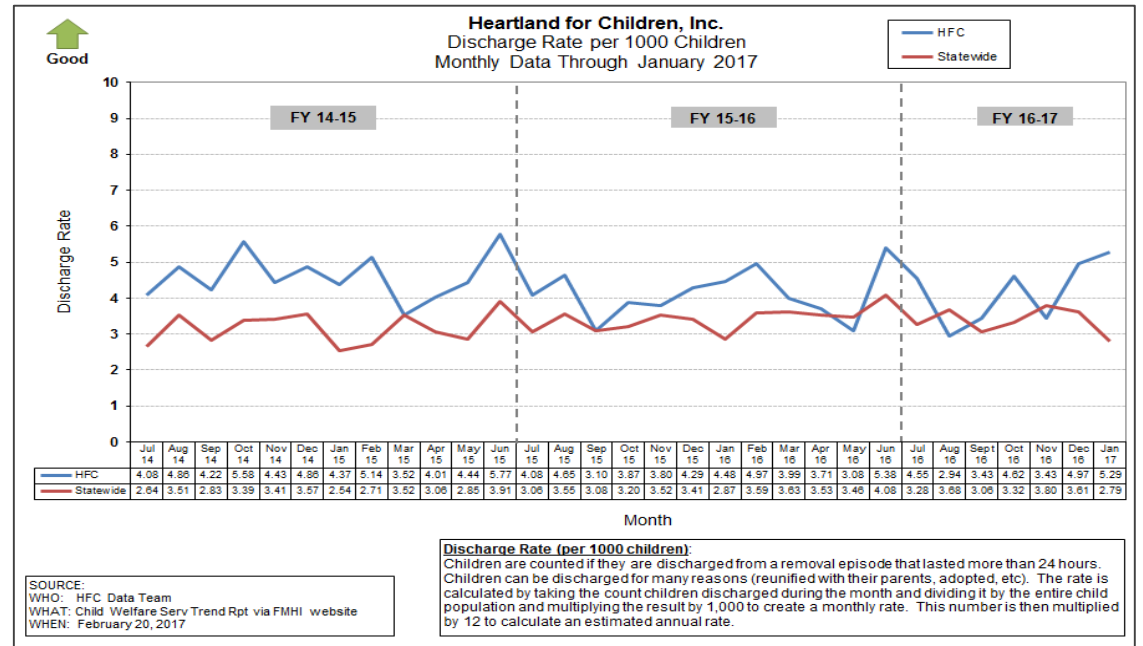
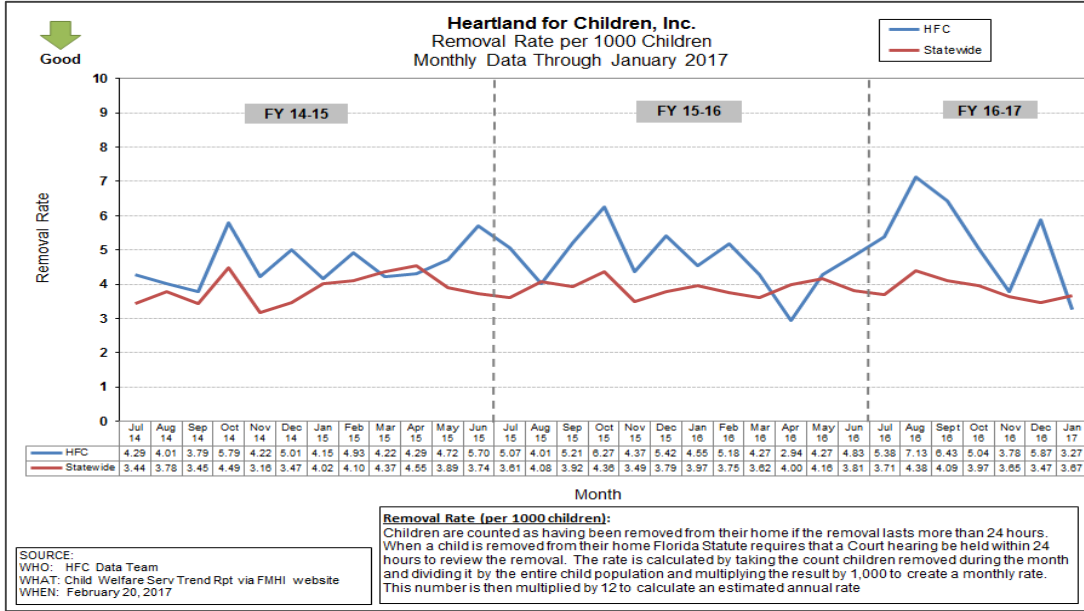
Guardians as Parents

DOMESTIC VIOLENCE REFRESHER TRAINING

Facilitated by Co-Located Advocates

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of January 2017

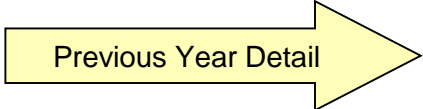


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of February 19, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	48	24	16	0	0	0	0	299
Highlands	1	3	4	10	2	5	3	2	0	0	0	0	30
Hardee	3	2	1	1	1	3	1	0	0	0	0	0	12
Total	39	52	61	55	32	56	28	18	0	0	0	0	341
# Children Removed													
Polk	64	93	93	73	50	86	39	34	0	0	0	0	532
Highlands	4	10	7	9	4	9	5	4	0	0	0	0	52
Hardee	7	5	1	2	2	5	2	0	0	0	0	0	24
Total	75	108	101	84	56	100	46	38	0	0	0	0	608
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	66	25	21	0	0	0	0	320
Highlands	4	2	5	5	0	3	4	4	0	0	0	0	27
Hardee	1	3	0	2	2	5	2	0	0	0	0	0	15
Total	41	64	56	48	23	74	31	25	0	0	0	0	362
# Children Placed with Non Relative													
Polk	5	13	19	13	13	9	3	5	0	0	0	0	80
Highlands	0	0	2	0	4	1	1	0	0	0	0	0	8
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	17	10	4	5	0	0	0	0	94
# Children Placed in Foster Care													
Polk	23	21	23	19	16	11	11	8	0	0	0	0	132
Highlands	0	8	0	4	0	5	0	0	0	0	0	0	17
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	8	0	0	0	0	152

Shelter Count for the Week of Feb 13 - Feb 19, 2017			
	Polk	Highlands	Hardee
Shelters	7	0	0
Children Removed	17	0	0
Placed in Foster Care	4	0	0
Placed w/ a Relative	8	0	0
Placed w/a Non-Rel	5	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 02/19/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	21.1%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
# Of Shelter Hearings																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
# Children Removed																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
Total Children Denied Shelter																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
# Children Placed with Relative																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
# Children Placed with Non Relative																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	0	3	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
# Children Placed in Foster Care																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

Case Transfer Staffing Data

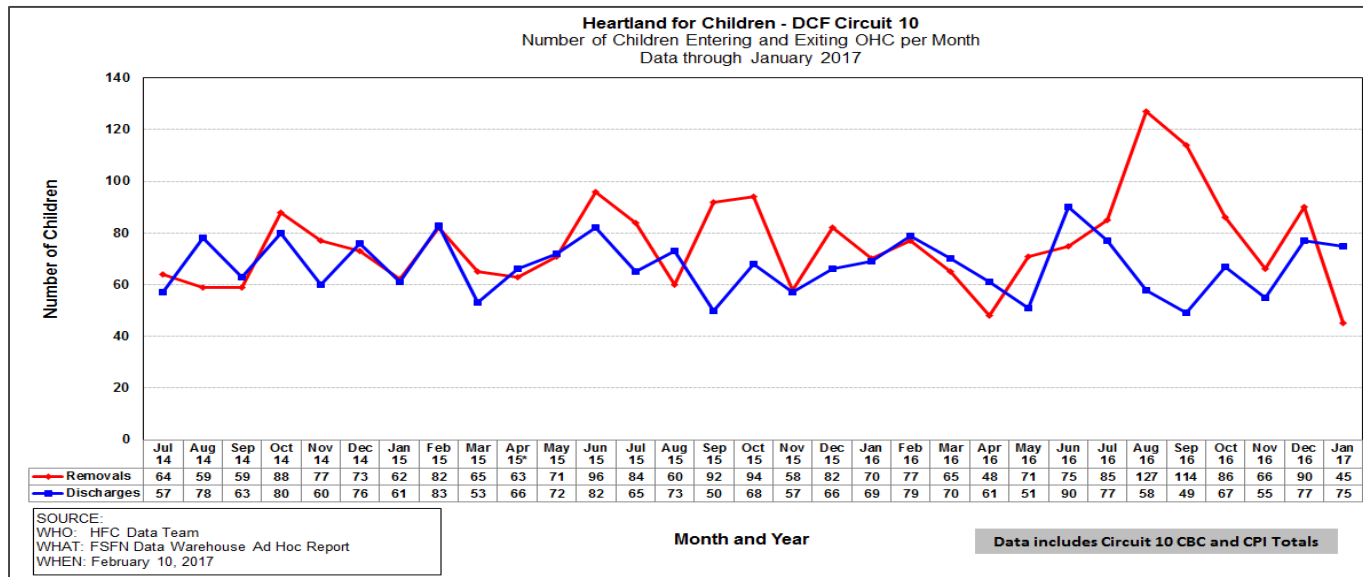
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 02/20/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	18	0	0	0	0	300	391	259
Devereux	25	75	41	26	42	35	34	11	0	0	0	0	289	403	251
GCCC	31	49	49	43	35	34	40	17	0	0	0	0	298	388	253
One Hope	65	65	36	38	58	37	43	24	0	0	0	0	366	358	460
Total	158	238	161	161	175	130	160	70	0	0	0	0	1253	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	11	0	0	0	0	174	230	176
Devereux	6	40	22	19	29	20	19	8	0	0	0	0	163	218	165
GCCC	15	39	24	34	22	23	20	10	0	0	0	0	187	235	175
One Hope	18	14	13	7	10	6	13	6	0	0	0	0	87	71	130
Total	62	117	81	99	82	58	77	35	0	0	0	0	611	754	646
IN - HOME JUDICIAL															
CHS	1	2	0	2	5	2	3	2	0	0	0	0	17	30	41
Devereux	2	2	0	0	3	0	2	2	0	0	0	0	11	37	23
GCCC	3	0	0	0	3	2	2	0	0	0	0	0	10	11	12
One Hope	0	2	0	1	0	0	8	0	0	0	0	0	11	8	19
Total	6	6	0	3	11	4	15	4	0	0	0	0	49	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	13	15	9	12	14	11	8	3	0	0	0	0	85	83	13
Devereux	17	22	18	5	8	9	8	1	0	0	0	0	88	82	16
GCCC	12	10	23	8	9	7	18	7	0	0	0	0	94	89	44
One Hope	14	7	8	6	10	0	0	5	0	0	0	0	50	52	23
Total	56	54	58	31	41	27	34	16	0	0	0	0	317	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	13	0	0	0	0	212	217	277
Total	30	44	16	24	38	29	22	13	0	0	0	0	216	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	2	0	0	0	0	13	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	0	0	0	0	0	3	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	2	0	0	0	0	35	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





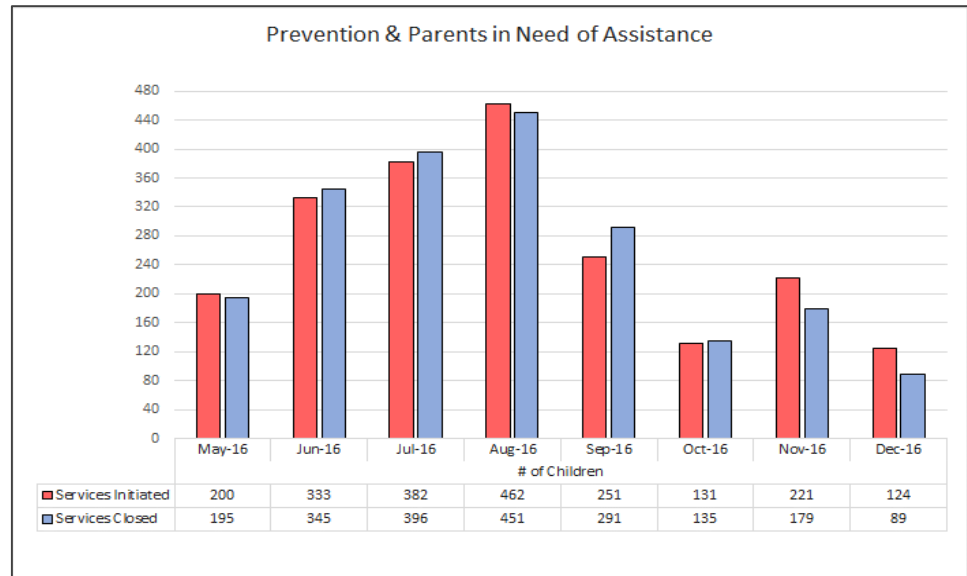
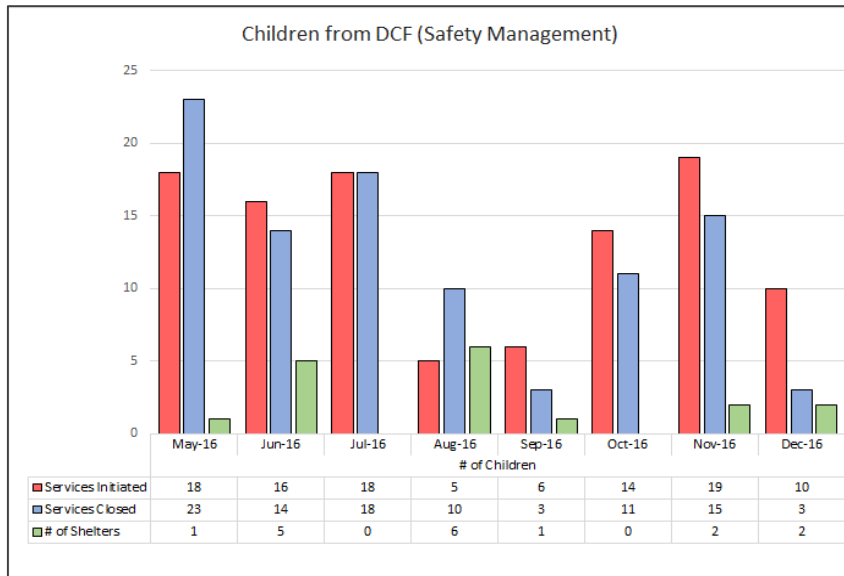
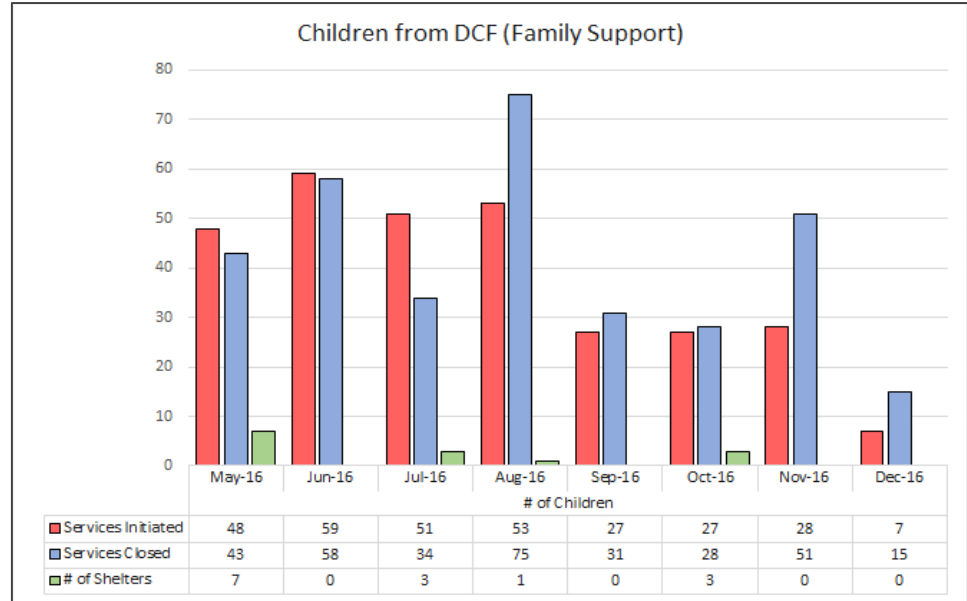
Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers

Weekly Data 02/13/17 through 02/19/17

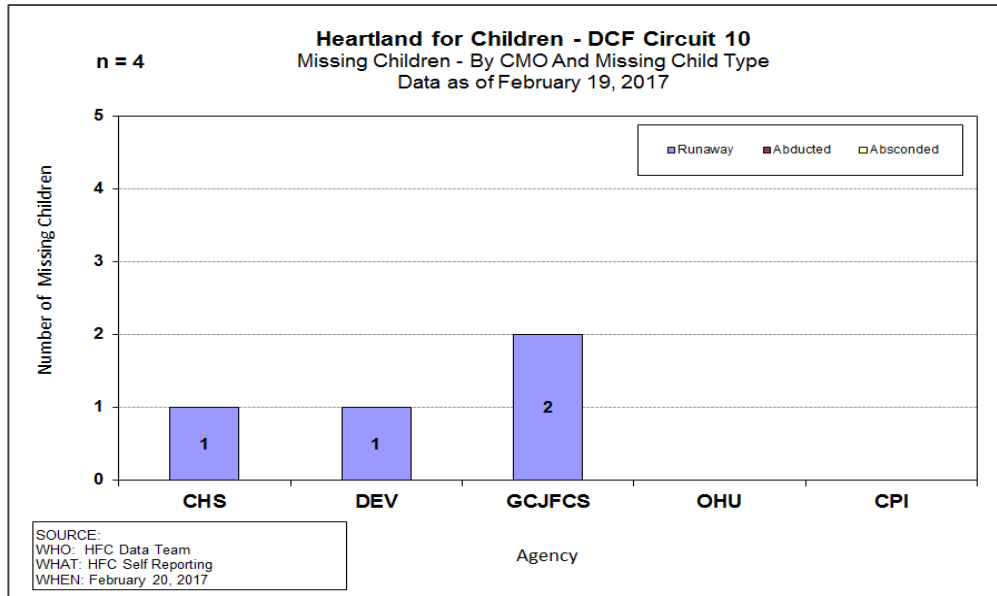
Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	0	0	0	0	0	0
CPI - Family Support Services	37	99	4	7	9	0
Specialized - Family Support Services	14	28	3	2	1	0
Prevention - Community Referral	24	68	4	7		
Special Conditions Report	4	7	1	4		
Nurturing Parent	31	60	6	1		



Fiscal Year to Month Percentage of Children Not Sheltered: **93.2%**

Missing Children

Number of Missing Youth as of Reporting Date

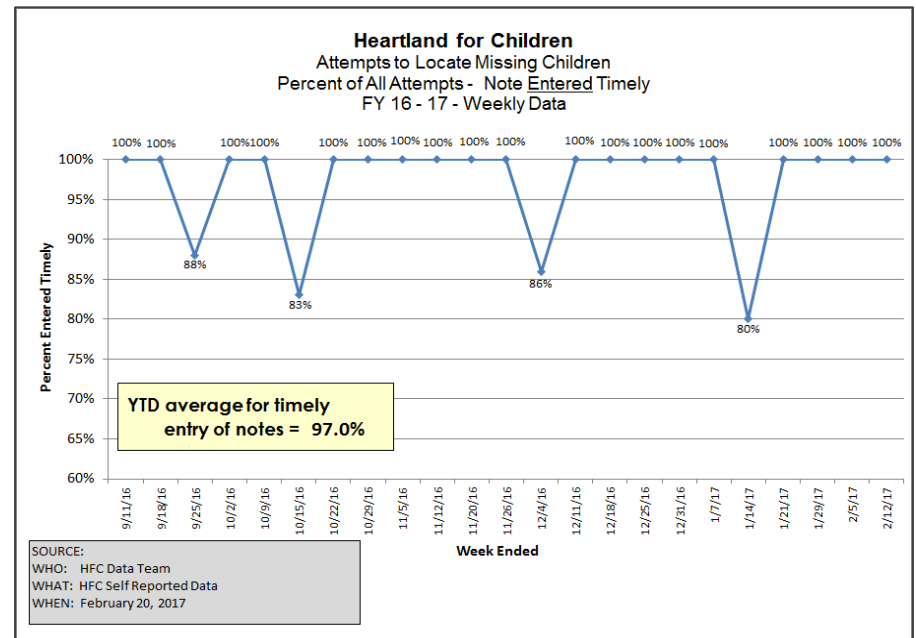
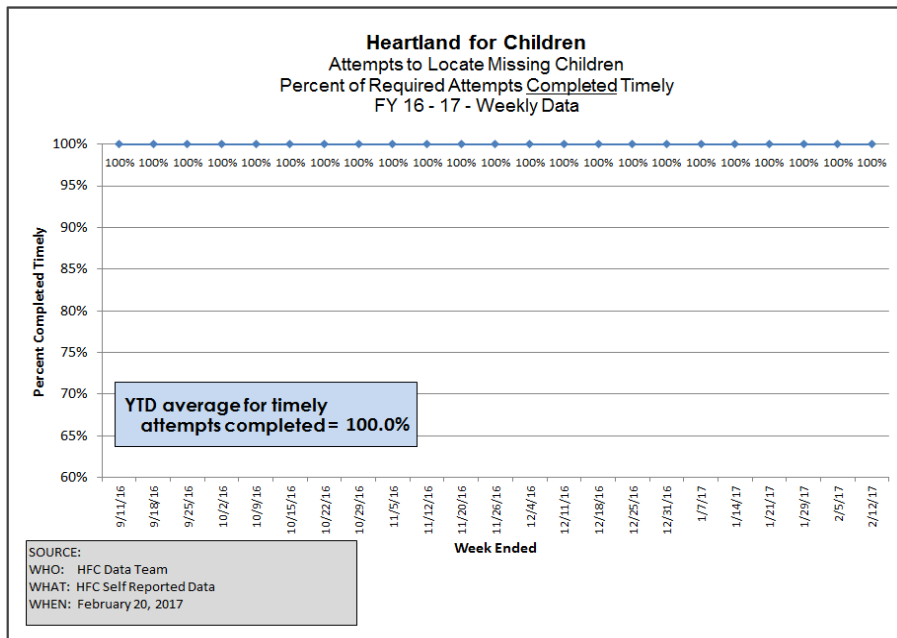


Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
2/5/2017	4	2	2	2	0	0	7	8	100%	100%	0	
2/12/2017	3	2	0	1	0	0	10	13	100%	100%	0	
2/19/2017	4	1	1	2	0	0	14	15	75%	93%	1	DEV

Missing Children – Attempts to Locate

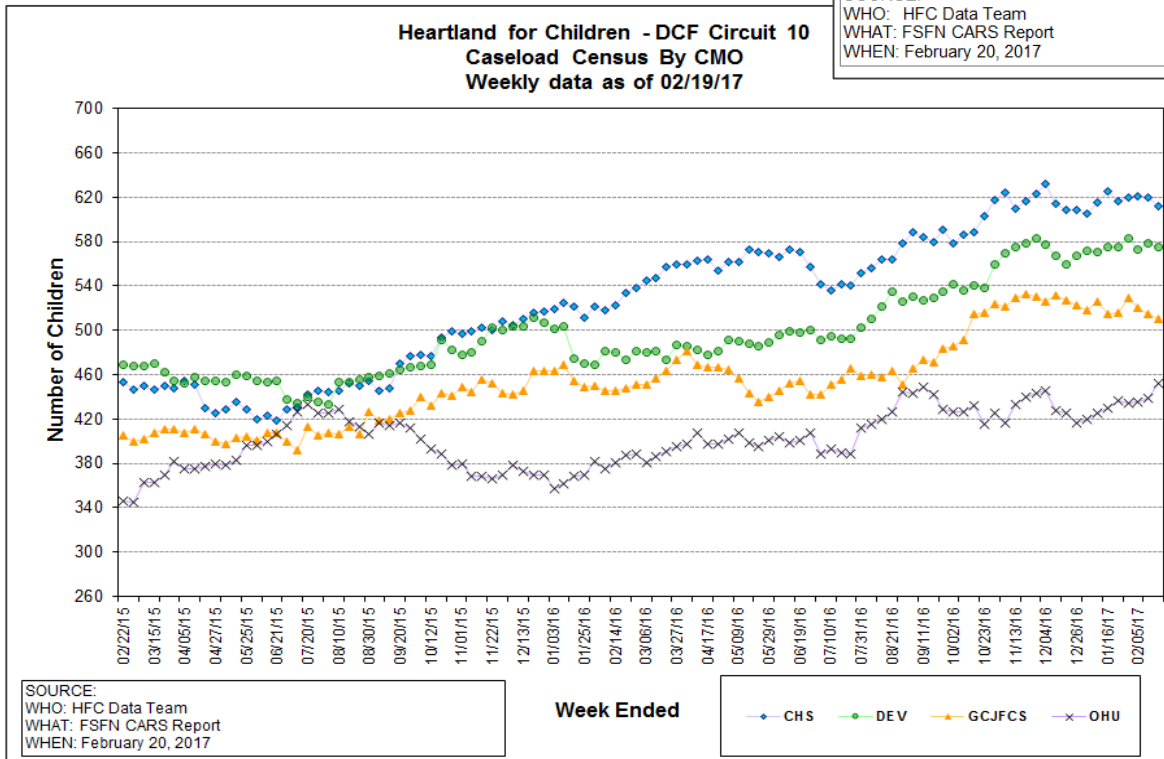
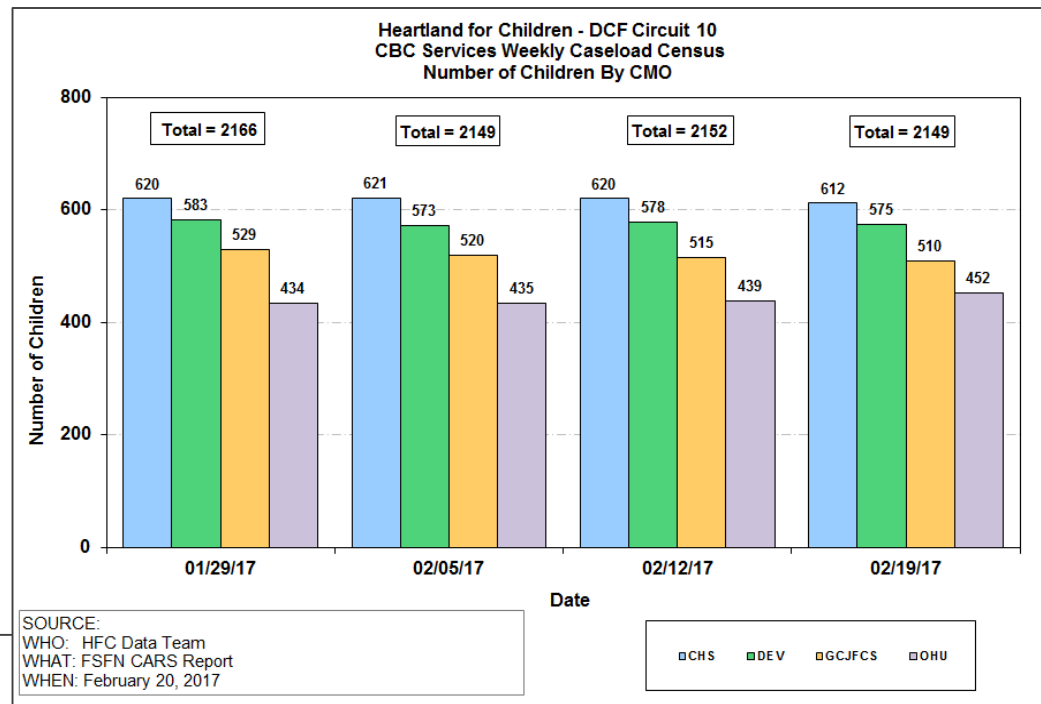
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 02/12/2017 through 02/18/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	1	1	1	100%	1	0	1	100%
DEV	1	1	1	100%	1	0	1	100%
GCJFCS	0	0	0	-	0	0	0	-
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	2	2	2	100%	2	0	2	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization
Data as of 02/19/2017

Caseload of 1-5 Children		
CMO	Case Workers	# Children
DEV	Novembre, Eugenie	5
OHU	Huffman, Jackie	5
DEV	Young, Vanessa	4
CHS	Lott, Carmen	3
GCJFCS	Sangster, Kathleen	3
DEV	King, Aneka	1
GCJFCS	Brathwaite, Lakesha	1
GCJFCS	Helmick, Kimberly	1
GCJFCS	Denmark, Sandi	1

Caseload of 6-15 Children		
CMO	Case Worker	# Children
CHS	Parrish, Elizabeth	15
CHS	Rutledge, Jaucady	15
DEV	Brown, Candace	15
OHU	Sherwood, Drake	15
OHU	Fay, Ashley	15
OHU	Harkins, Brandon	14
OHU	Fleurival, Marie	14
OHU	Freeman, Bonita	14
CHS	Bjorklund, Kaitlyn	13
DEV	Bowker, Cynthia	13
DEV	Pierrissaint, Walner	13
OHU	Garza, Krystal	13
DEV	Herrera, Arline	12
DEV	Gilberry, Yolanda	11
DEV	Rossey-Arroyo, Sheila	11
CHS	Mills, Clyatt	10
OHU	Meinke, Danielle	10
DEV	Stoudemire, Ledesha	9
GCJFCS	Hays, Brenda	9
OHU	Pulsifer, Angela	7
CHS	Camargo, Camila	6
OHU	Graham, Chelsie	6

Caseload of 16-24 Children		
CMO	Case Worker	# Children
CHS	Huggins, Ebonye	24
CHS	Augustin, Santacla	24
GCJFCS	Edwards, Sara	24
GCJFCS	Davis, Tiffany	24
GCJFCS	Ottesen, Jesse	24
CHS	Raines, Todd	23
GCJFCS	Dolan, Don	23
OHU	Garver, Bruce	23
OHU	Distler, Rebecca	23
DEV	Daniels, Audrey	22
GCJFCS	Perry, Lakezia	22
CHS	Cruz, Gina	21
CHS	Hiers, Katherine	21
OHU	Frazier, Ernestine	21
OHU	Gay, Tony	21
GCJFCS	Bennett, Hannah	20
GCJFCS	Velez, Jose	20
OHU	Cleveland, Tammy	20
OHU	Simmons, Shannon	20
CHS	Dankowski, Jennifer	19
CHS	Ervin, Chuana	19
CHS	Larson, Brianna	19
OHU	Colladay, Diana	19
CHS	Sackett, Brandi	18
CHS	Wilson, Anna	18
CHS	Friday, Michelle	18
GCJFCS	Coleman, Christopher	17
GCJFCS	Butterfield, Samantha	17
OHU	Land, Amanda	17
CHS	Wilson, Hellanor	16
CHS	Nettles, Markisha	16
DEV	Andrews, Kaitlynn	16
DEV	Collins, Sara	16
OHU	Sipos, Barbara	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
GCJFCS	Zomphier, Marcus	28
OHU	Howard, Arlina	27
OHU	Wynn, Christina	27
DEV	Pressley, Dante	26
GCJFCS	Yates, Michelle	26
GCJFCS	Alphin, Cris	26
GCJFCS	Sirard, Jodi	26
GCJFCS	Dalmas, Spencena	26
CHS	Blake, Shakimah	25
CHS	Saitta, Alexis	25
CHS	Duey, Deborah	25
DEV	Hollo, Kaitlin	25
GCJFCS	Deleon, Hilda	25
GCJFCS	Montoya, Maria	25

Caseload of 30+ Children		
CMO	Case Worker	# Children
DEV	Moffitt, Sarah	38
OHU	Pittard, Deangelo	38
DEV	Riley, Tinisha	37
DEV	Collins, Montel	36
OHU	Gonzalez, Jesus	36
DEV	Gadson, Berlendah	35
DEV	Parker, Christopher	35
DEV	Bartle, Julie	35
DEV	Butler, Kiara	35
CHS	Goderich, Kristina	33
DEV	Jenkins, Phoenix	33
CHS	Washington, Chastity	32
CHS	Dehane, Shanice	32
GCJFCS	Henry, Daunya	32
CHS	Ware, Christina	31
CHS	Wilson, Lauren	31
DEV	Escalera, Karina	31
DEV	Curtis, Stephanie	31
OHU	Mattison-Reid, Sharon	31
CHS	Simmons, Vereuch	30
CHS	Washington, Woodrica	30
DEV	Galvis, Katherine	30
GCJFCS	Gorman, Felton	30
GCJFCS	Williams, Medericka	30
GCJFCS	Mcgough, Charity	30

CMO Unit Supervisor

■ CHS
 ■ DEV
 ■ GCJFCS
 ■ OHU

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/19/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	5	13	3	7	28	21.9
DEV	2	7	3	2	11	25	23.0
GCJFCS	2	1	9	7	4	23	22.2
OHU	1	9	9	2	3	24	18.8
# of Case Managers	5	22	34	14	25	100	21.5

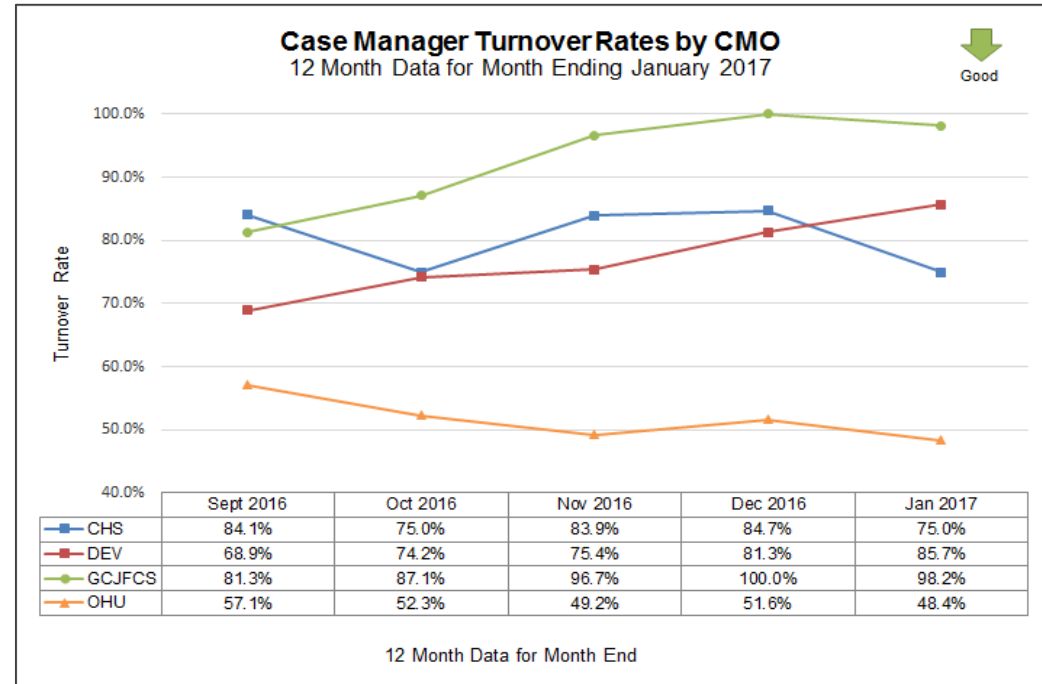
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 02/19/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	28	5	17.9%
DEV	25	9	36.0%
GCJFCS	23	3	13.0%
OHU	24	10	41.7%
HFC	100	27	27.0%

Case Management Organization Turnover

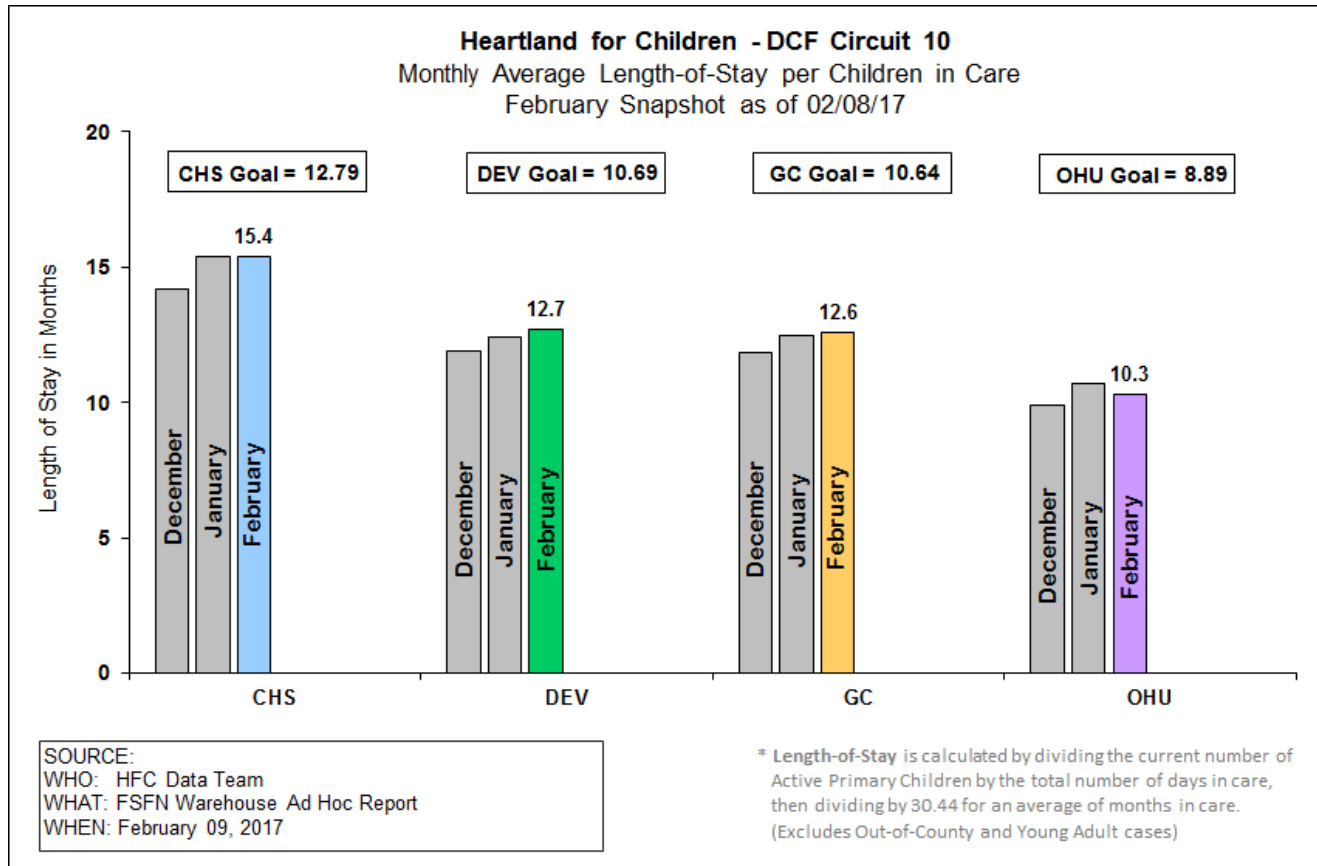
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended January 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	75.0%	25.0%
DEV	85.7%	37.5%
GCJFCS	98.2%	12.5%
OHU	48.4%	40.0%



Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 02/08/17



10% Reduction in Overall Caseload Length-of-Stay within 6 Months					
Monthly Average Length-of-Stay as of 02/08/17					
CMO	Dec	Jan	Feb	10%	6 Mth Goal
CHS	14.2	15.4	15.4	1.42	12.79
DEV	11.9	12.4	12.7	1.19	10.69
GC	11.8	12.5	12.6	1.18	10.64
OHU	9.9	10.7	10.3	0.99	8.89

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed January 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	182	73.7%	139	70	50.4%	62.0% ★
DEV	185	134	72.4%	96	47	49.0%	60.7% ★
GCC	225	175	77.8%	147	74	50.3%	64.1% ★
OHU	81	66	81.5%	39	21	53.8%	67.7% ★
TOTAL	738	557	75.5%	421	212	50.4%	62.9%

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 02/09/16

Birth Parent Contacts made in the month of February 2017 by CMO

FSFN Data as of 02/19/17

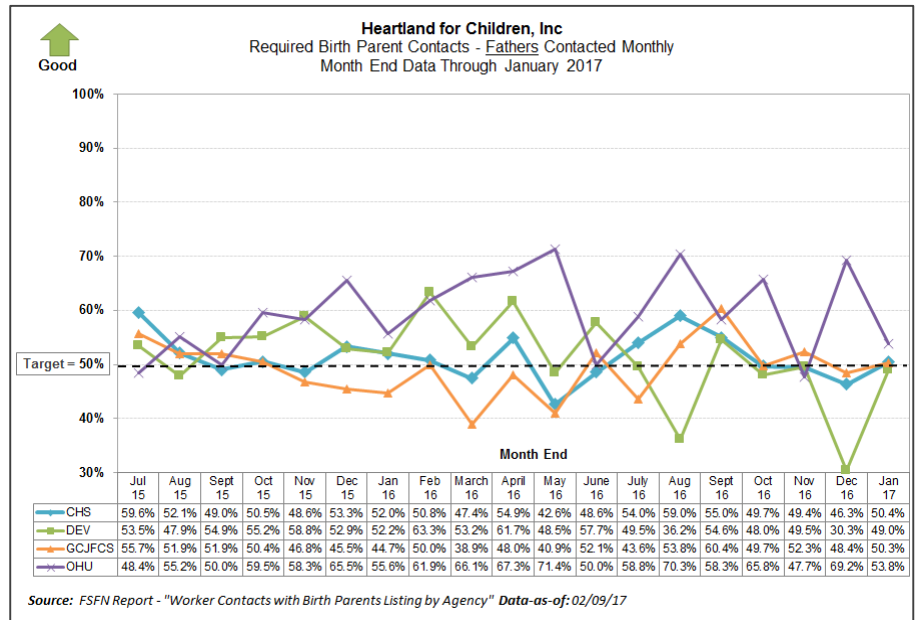
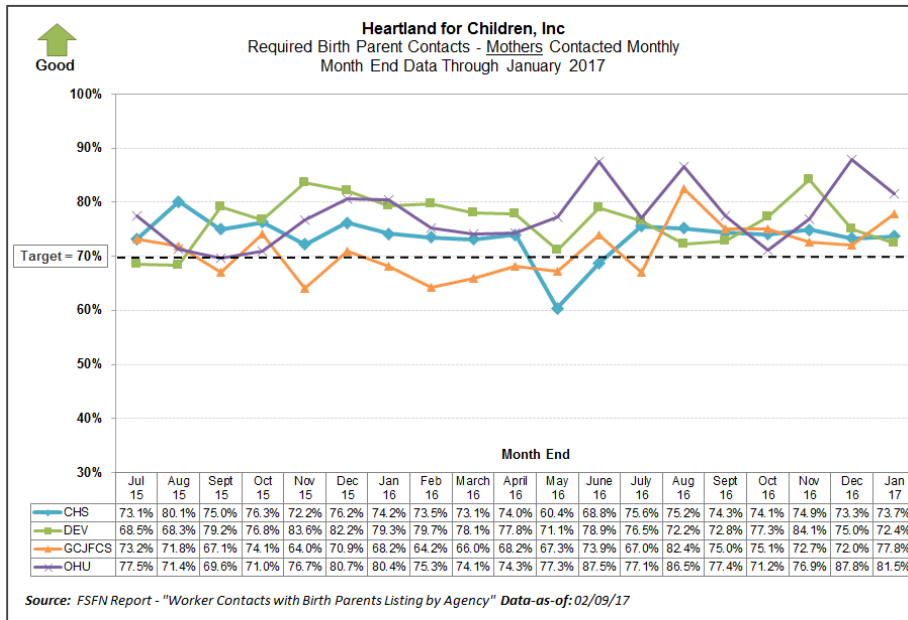
AGENCY	Mom % Completed	Dad % Completed
CHS	41.41%	20.13%
DEV	40.11%	32.65%
GCFCS	42.37%	21.85%
OHU	55.81%	40.00%
HFC	43.03%	25.51%

Green = 70% or higher Mom / 50% or higher Dad

Yellow = 63%-69% Mom / 45%-49% Dad

Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

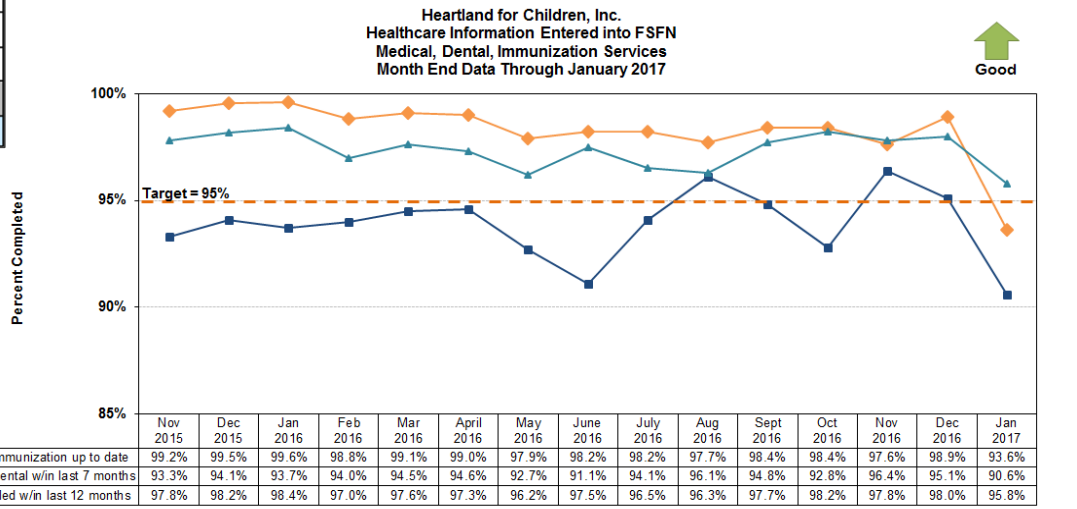
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 02/19/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	404	100.0%	98.0%	91.1%	99.3%	96.1%
DEV	328	100.0%	97.9%	93.0%	97.3%	96.0%
GCJFCS	358	99.7%	96.1%	89.7%	99.7%	95.2%
OHU	146	97.3%	91.8%	93.5%	97.3%	94.2%
HFC	1236	99.6%	96.7%	91.4%	98.6%	95.6%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"

Health Information in FSFN as of 02/19/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	8	23	3
DEV	0	7	13	9
GCJFCS	1	14	24	1
OHU	4	12	6	4
Total	5	41	66	17

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	809	100.0%	99.0%	95.7%	99.6%	98.1%
Families First Network	1367	99.8%	90.5%	79.8%	91.7%	87.3%
Community Partnership for Children	1152	99.7%	90.8%	72.4%	96.1%	86.4%
Family Integrity Program	210	98.6%	88.0%	78.9%	88.9%	85.3%
Family Support Services of North Fla	868	100.0%	99.4%	96.5%	97.6%	97.8%
Kids First of Florida, Inc.	262	99.6%	96.2%	91.7%	98.9%	95.6%
Partnership for Strong Families	861	99.9%	97.4%	95.9%	97.7%	97.0%
Brevard Family Partnership	710	99.6%	97.2%	95.2%	97.5%	96.6%
CBC of Central Florida	1214	99.9%	97.1%	95.2%	98.8%	97.0%
CBC of Central Florida (Seminole)	385	100.0%	94.3%	91.6%	97.9%	94.6%
Heartland for Children	1239	99.9%	97.7%	94.1%	99.4%	97.0%
Kids Central, Inc.	1549	100.0%	96.4%	90.3%	98.9%	95.2%
Childrens Network of SW Florida	1431	99.8%	89.5%	84.9%	96.6%	90.4%
Eckerd Community Alternatives	1899	100.0%	99.2%	95.5%	91.1%	95.3%
Eckerd Community Hillsborough	2279	100.0%	99.3%	98.1%	65.3%	87.6%
Sarasota Y/Safe Children Coalition	1079	99.9%	92.5%	69.9%	99.4%	87.3%
ChildNet-Broward	2262	100.0%	95.2%	93.1%	95.4%	94.6%
ChildNet-Palm Beach	1052	99.9%	94.1%	84.6%	97.2%	92.0%
Devereux CBC	582	100.0%	97.6%	95.2%	98.1%	97.0%
Our Kids of Miami-Dade/Monroe, Inc	1864	99.9%	97.4%	95.1%	98.4%	97.0%
Statewide	23074	99.9%	95.8%	90.6%	93.6%	93.3%
HFC Rank in Category			5th	10th	3rd	3rd



Source:
WHO : HFC Data Team
WHAT: Healthcare Service Information for Children in OHC
WHEN: February 13, 2017

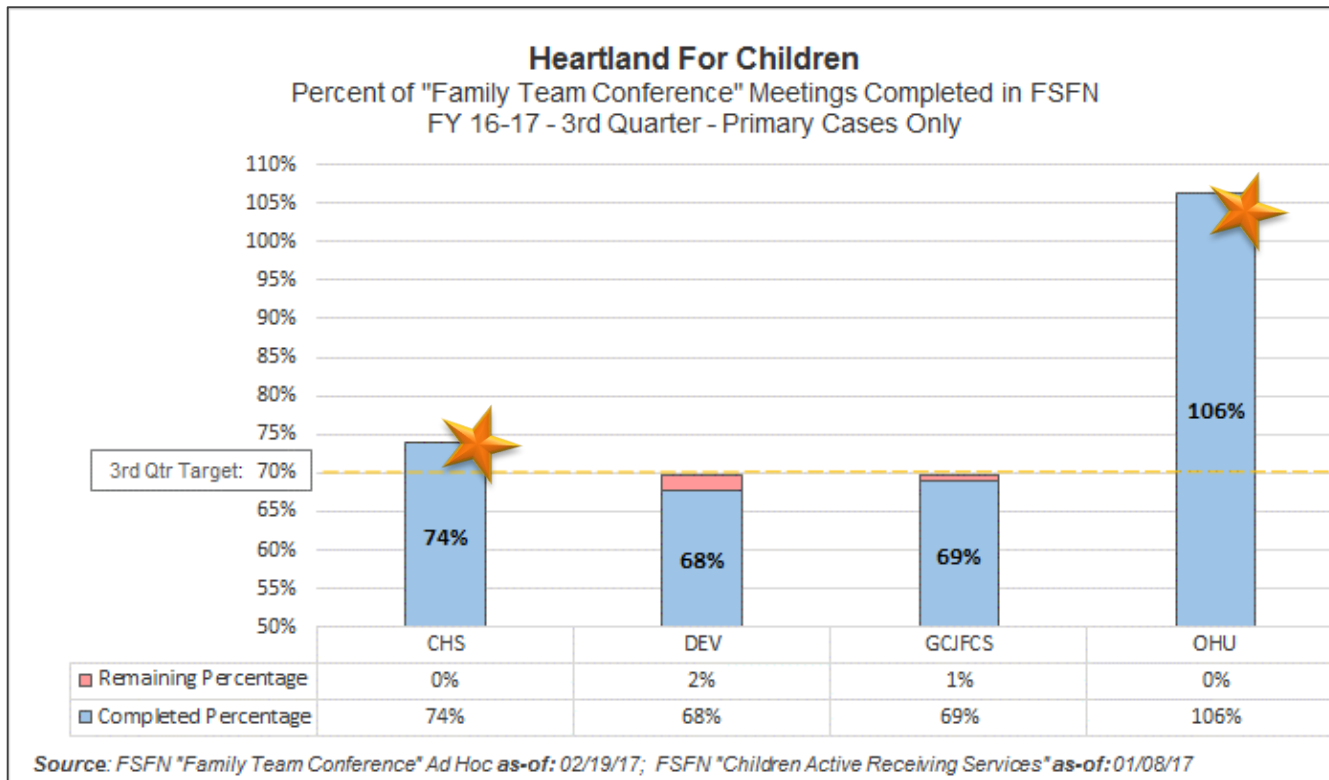
Month End

Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 02/19/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	5%		119	84	0	275	74%
DEV	5%	9%	3%		132	43	5	258	68%
GCJFCS	13%	9%	4%		117	58	2	254	69%
OHU	20%	11%	2%		66	34	0	94	106%
Grand Total	53%	40%	14%		434	219	7	881	74%

Source: FSFN Ad Hoc - FTCs-as-of: 02/19/17; FSFN CARS - Caseload 3rd Qtr-as-of: 01/08/17



Health Management Forms Received for Active Children in OHC – February 2017

Total Forms Received as of 02/21/17

MARS Forms Checked as of 02/20/17

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
CHS	15	406	3.7%	8	68	11.8%
141832-CHSFL	4	88	4.5%	2	14	14.3%
141835-CHSFL	0	83	0.0%	0	24	-
141837-CHSFL	0	53	0.0%	1	11	9.1%
141839-CHSFL	0	93	0.0%	5	10	50.0%
141846-CHSFL	11	80	13.8%	0	7	0.0%
141852-CHSFL	0	9	0.0%	0	2	0.0%
DEV	162	327	49.5%	14	29	48.3%
141827-DEV	9	35	25.7%	0	1	0.0%
141828-DEV	62	98	63.3%	5	8	62.5%
141836-DEV	39	57	68.4%	5	7	71.4%
141845-DEV	21	52	40.4%	2	3	66.7%
141848-DEV	28	50	56.0%	1	2	50.0%
141849-DEV	3	35	8.6%	1	8	12.5%
GCJFCS	92	371	24.8%	10	52	19.2%
141035-GCCC	5	39	12.8%	1	7	14.3%
141036-GCCC	2	24	8.3%	1	10	10.0%
141037-GCCC	24	65	36.9%	3	13	23.1%
141038-GCCC	27	86	31.4%	3	9	33.3%
141039-GCCC	8	92	8.7%	2	12	16.7%
141040-GCCC	10	24	41.7%	0	1	0.0%
141041-GCCC	16	41	39.0%	0	0	-
OHU	57	143	39.9%	8	19	42.1%
140121-OHU	0	24	0.0%	2	5	40.0%
142849-OHU	16	16	100.0%	3	3	100.0%
142853-OHU	0	40	0.0%	1	6	16.7%
142854-OHU	17	25	68.0%	0	2	0.0%
142855-OHU	24	38	63.2%	2	3	66.7%
HFC Total	326	1247	26.1%	40	168	23.8%

Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 02/19/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			6	6
DEV			1	1
GCJFCS			12	12
OHU			1	1
CPI		5	24	29
NTF			2	2
Grand Total	0	5	46	51

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/16/2017	1/22/2017	1/29/2017	2/3/2017	2/12/2017	2/19/2017
CHS	8	19	14	15	24	6
DEV	8	6	7	6	6	1
GCJFCS	10	11	9	6	14	12
OHU	1	1	1	9	0	1
CPI	2	7	6	11	19	29
NTF	4	2	0	1	0	2
District Total	33	46	37	48	63	51

Data Exceptions: AFCARS

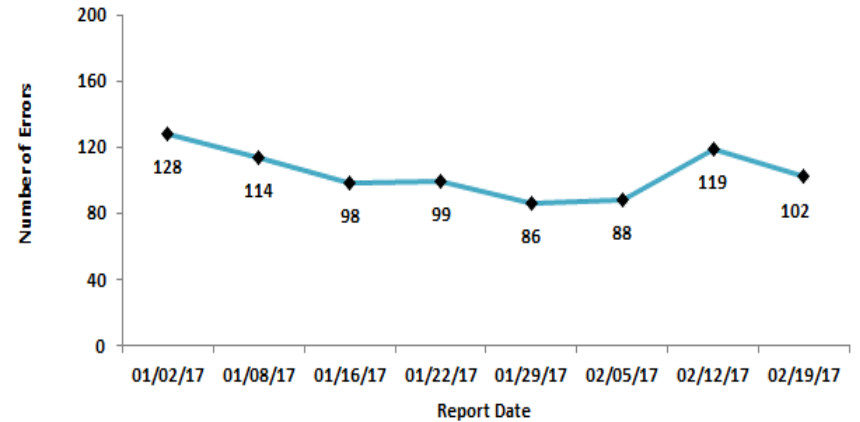
Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report

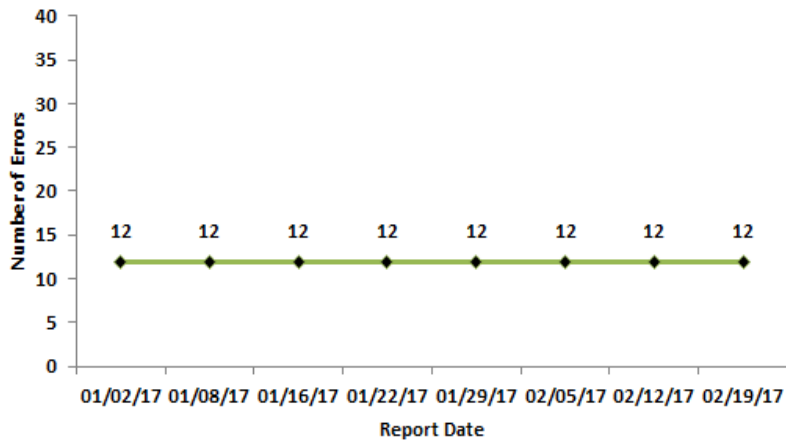
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	6	0	26	32
DEV	0	0	8	0	21	29
GCJFCS	0	0	4	0	26	30
OHU	0	0	1	0	8	9
CPI	0	0	2	0	0	2
Total	0	0	21	0	81	102

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/19/17

AFCARS Foster Care Errors Weekly FSFN Data as 02/19/17



AFCARS Adoption Errors Weekly FSFN Data as of 02/19/17



AFCARS Adoption Errors

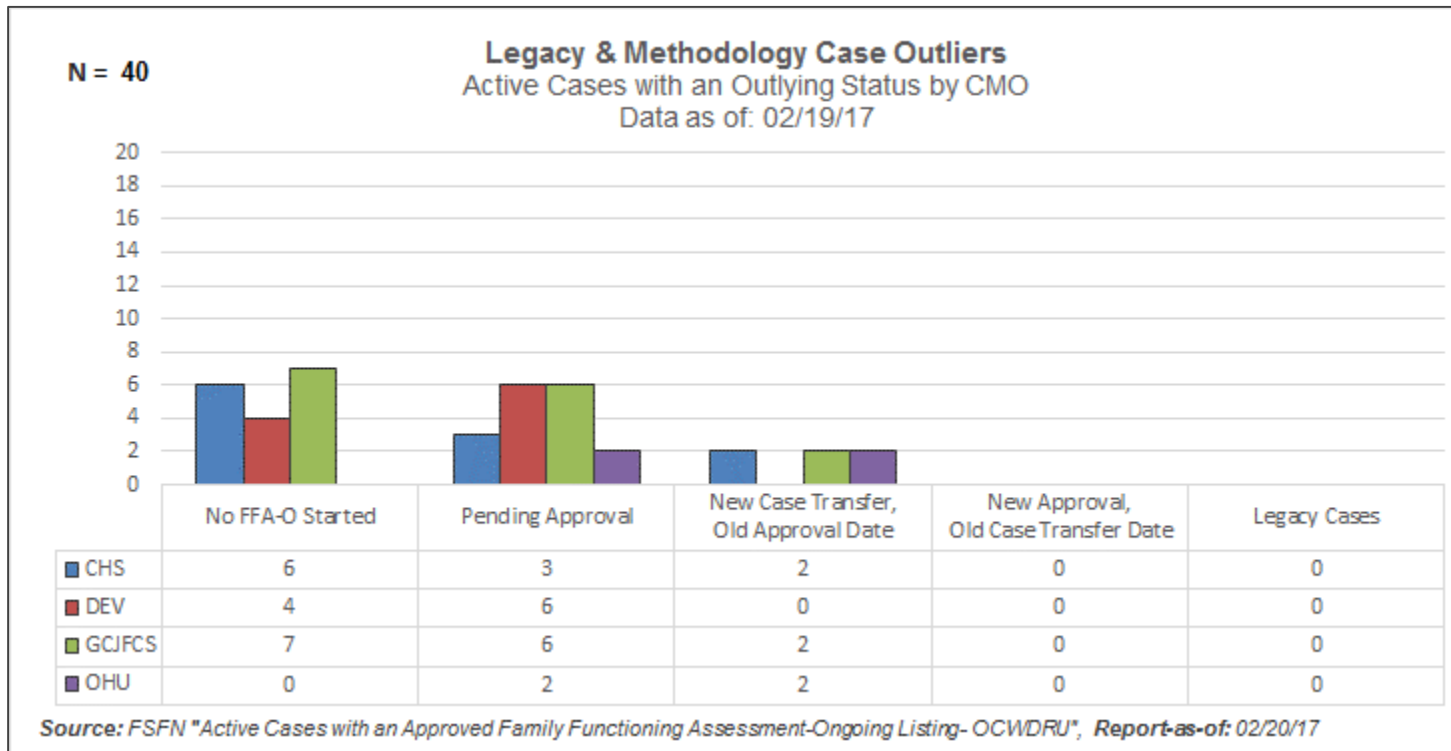
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
Total	0	0	0	0	12	12

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/19/17

Legacy and Methodology Caseload

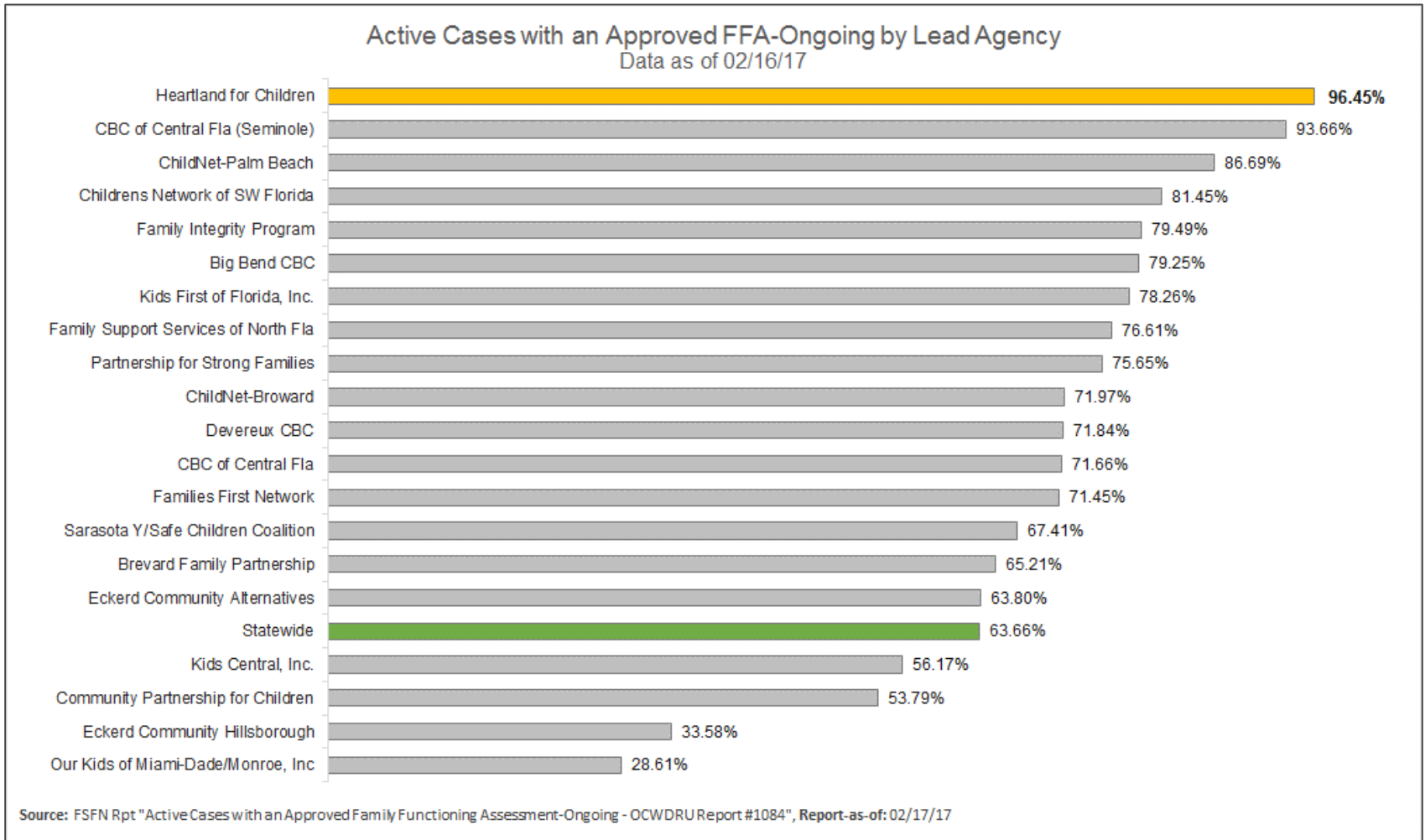
Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 02/19/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	300	0	0.0%	300	100.0%
DEV	279	0	0.0%	279	100.0%
GCJFCS	257	0	0.0%	257	100.0%
OHU	104	0	0.0%	104	100.0%
HFC Total	940	0	0.0%	940	100.0%



Percentage of Family Functioning Assessments Completed

Active Cases with an Approved FFA-Ongoing by Lead Agency



Family Functioning Assessment – Methodology Cases

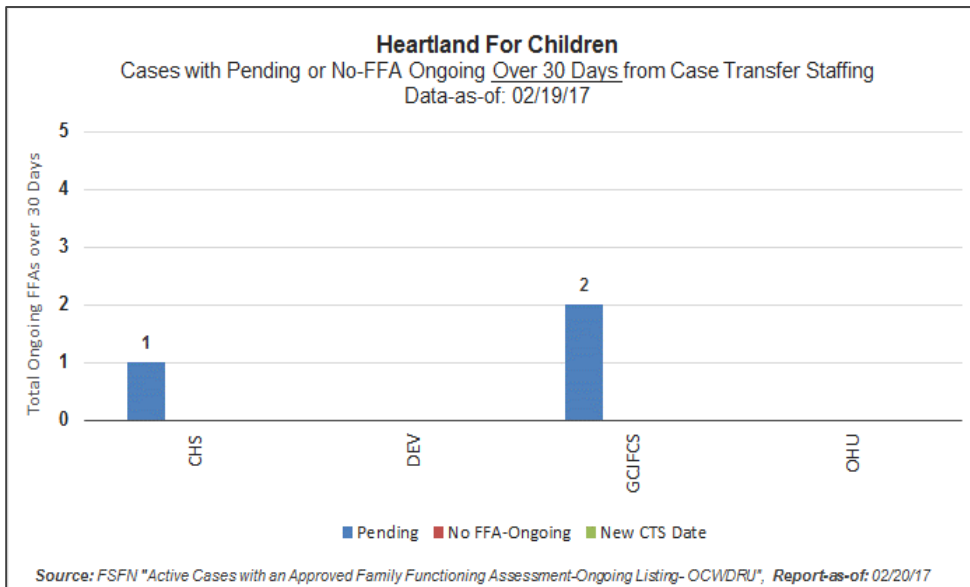
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 02/19/17				
Agency	No FFA	Pending	Approved	Total
CHS	6	3	288	297
DEV	4	6	266	276
GCJFCS	7	6	240	253
OHU	0	2	103	105
Total	17	17	897	931

CMO Contract Measure 11 – 3rd Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/19/17				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	20	21	95.2%	100.0% ★
DEV	27	27	100.0%	100.0% ★
GCJFCS	16	17	94.1%	94.1%
OHU	10	10	100.0%	100.0% ★
HFC TOTAL	73	75	97.3%	98.7%

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 02/19/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	2	2	6	1	0	0	0	0	0	3	6
DEV	0	6	4	0	0	0	0	0	0	6	4
GCJFCS	2	4	7	2	0	0	0	0	0	6	7
OHU	2	2	0	0	0	0	0	0	0	2	0
TOTALS	6	14	17	3	0	0	0	0	0	17	17
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

KNOWLEDGE

- **SOMETIMES** the last person social workers nurture is themselves.
- **ASK 10 SOCIAL WORKERS** if they do enough to take care of themselves, and there's a good chance most will give you a handful of reasons why they don't.
- **WHILE THEY'D CERTAINLY ADVISE** their clients to tend to their own needs and recognize the consequences of failing to do so, social workers frequently neglect to counsel themselves about self-care or heed the signs and symptoms of the hazards associated with their professional practices.
- **SELF-CARE** is both fundamental and indispensable
- **SOCIAL WORKERS** fail to practice self-care because they become wrapped up in a state of mind that suggests that they need to work nonstop. They view self-care as an activity that they don't have time for.
- **BEHAVIORAL MANIFESTATIONS** include impulsivity, lowered tolerance toward others, or aggression.
- **THE COST** of that self-neglect is high and ranges from nagging stress that can erode health and well-being to compassion fatigue to job burnout so crippling that individuals may walk away from their chosen profession.

Information on this slide is taken From *Social Worker Self-Care — The Overlooked Core Competency*, by Kate Jackson, Social Work Today, Vol. 14 No. 3 P. 14

KNOWLEDGE TO ACTION

ACTION

- **FIRST** – know that in human services, especially in social work, your most foundational instrument is you,
- **THIS ISN'T** just a matter of getting enough sleep, nutritious food, and adequate exercise, though those are fundamental. It's also leaning on trusted others for support.
- **THAT SIMPLE WORD**—no—is both rare and powerful, these experts note. Self-care means "saying yes when I mean yes and no when I mean no, and letting the chips fall where they may".
- **EVOLVE** out of being a people pleaser and learning to set healthy boundaries to be better able to serve the greater good.
- **LEARN** to view yourself as being worthy of being taken care of.
- **EACH OF US** has to develop our own plan because each of us has our own unique life history; we each face our own distinct demands, stressors, and challenges, and we have individual goals and aspirations.
- **THAT BEING SAID**, there are commonalities among all self-care plans - taking care of physical health, managing and reducing stress, honoring emotional and spiritual needs, nurturing relationships, and finding balance in personal and work life or student life.

As long as people are either hyper aroused or shut down, they cannot learn from experience. Even if they manage to stay in control, they become so uptight (Alcoholics Anonymous calls this “white knuckle sobriety”) that they are inflexible, stubborn, and depressed. Recovery from trauma involves the restoration of executive functioning and, with it, self-confidence and the capacity for playfulness and creativity.

The Body Keeps the Score by Bessel Van Der Kolk, MD



RESOURCE NEWS FLASH... February 22, 2017

Spring Break Camp Resources

Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 20th – March 24th from 9:00am-4:00pm. For cost and other details, call 863-688-7743.

Education Resources

FREE Tutoring – First Alliance Church (1919 E. Edgewood Dr., Lakeland) is offering FREE tutoring in reading and/or math for elementary age students every Saturday in February and March from 9:00am-12:00pm. Please call the church office to register at 863-688-2250.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 24th from 8:30am-12:00pm at Presbyterian Church in the Highlands (1010 Lake Miriam Dr., Lakeland). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

Community Resources

Bikers Against Child Abuse (BACA) - Bikers Against Child Abuse (BACA) exists with the intent to create a safer environment for abused children. They exist as a body of Bikers to empower children to not feel afraid of the world in which they live. Come learn about the services BACA offers and how to make referrals at one of two information sessions (10:00-11:30am or 1:00-2:30pm) on March 2nd at the DCF Bartow Service Center (1055 Hwy 17 N). To register for a session email vicki.pearson@myflfamilies.com or call 863-578-1745.

Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree (kembree@heartlandforchildren.org or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit www.ftri.org.

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit www.cfshc.org.

Florida Association for the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit www.fadcentral.org.

The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit www.ectacenter.org/families.

On-line Training Resources

Trauma Training Toolkit - *The Child Welfare Trauma Training Toolkit* is designed to teach basic knowledge, skills, and values about working with children who are in the child welfare system and who have experienced traumatic events. The toolkit gives strategies for using trauma-informed child welfare practice to enhance the safety, permanency, and well-being of children and families. Developed by the

Child Welfare Committee of the National Child Traumatic Stress Network, the *Child Welfare Trauma Training Toolkit* incorporates research updates and enhanced content on types of trauma, cultural implications, and long-term effects of childhood trauma, parent trauma, and secondary traumatic stress. Go to <http://learn.nctsn.org/login/index.php>. Please note that you will need to register on this site in order to access the information.

Community Events

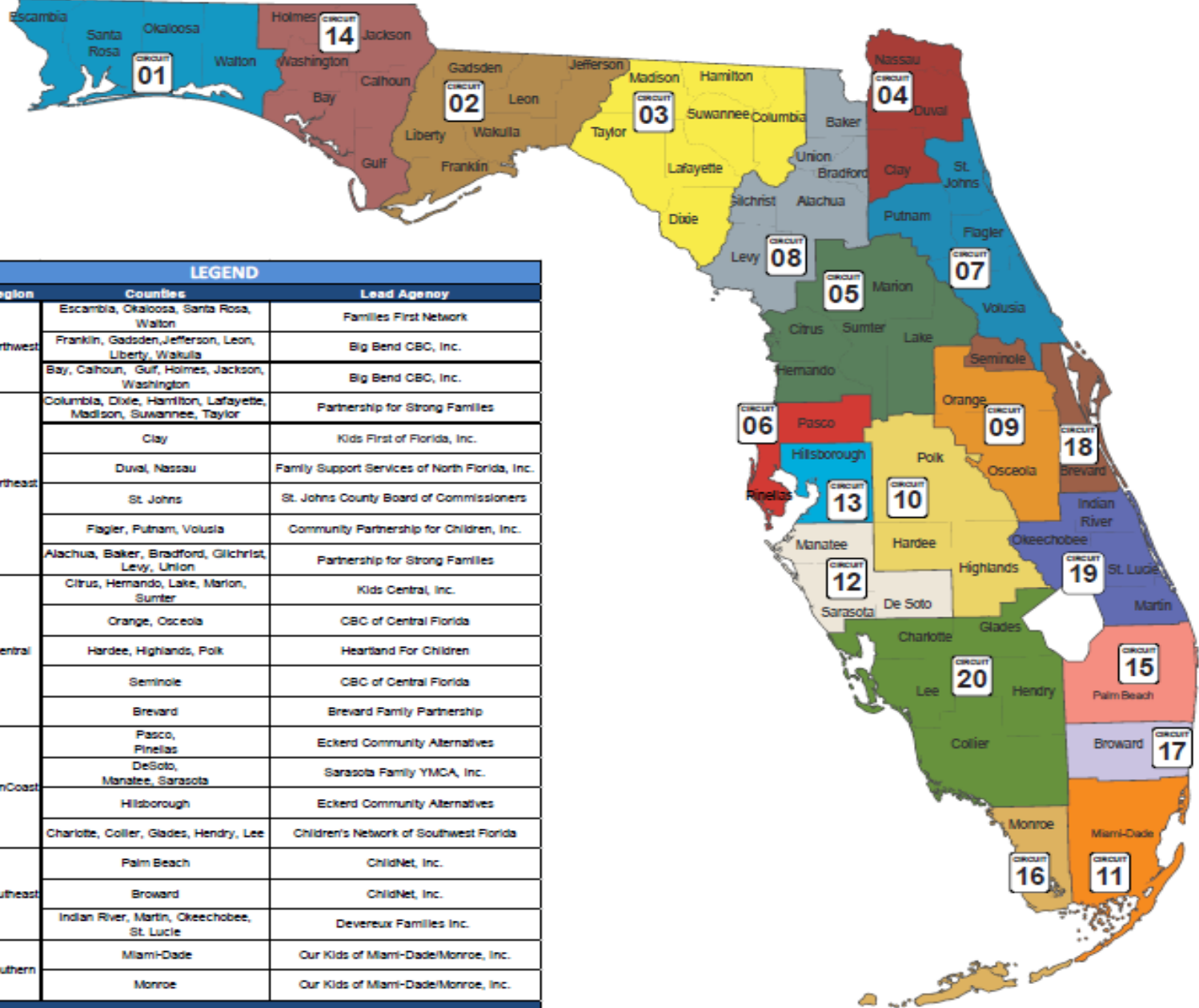
Loop the Lake for Children 2017 - This year's 5K Race & Fun Walk to help prevent child abuse will be held on Saturday, February 25th beginning at 8:00am around Lake Hollingsworth. Proceeds benefit Heartland for Children and Prevent Child Abuse America. For pre-registration and information, visit www.eventbrite.com (search "Loop the Lake" in Lakeland, FL), call 815-761-8022, or email loopthelake@msn.com.

Prodigy Art Showcase - The Art of Destiny, the Prodigy Month Showcase, will be a celebration featuring music, dance, and fine art exhibits. The Showcase will be held on March 3rd at 6:00pm at the Eloise Ministry Center (108 First Street Eloise, Winter Haven). For more info, call 863-232-9029.



Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
03		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04	Northeast	Clay	Kids First of Florida, Inc.	
04		Duval, Nassau	Family Support Services of North Florida, Inc.	
07		St. Johns	St. Johns County Board of Commissioners	
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
05	Central	Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
09		Orange, Osceola	CBC of Central Florida	
10		Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
06	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives	
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15	Southeast	Palm Beach	ChildNet, Inc.	
17		Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	