



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, February 21, 2018 at 10 a.m.

Data for Week Ended
Sunday, February 18, 2018

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2017 to December 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	10.66	99.4%	97.2%	99.5%	25.1%	65.0%	90.0%	4.05	99.1%	97.4%	90.9%	67.9%
Brevard Family Partnership	7.78	95.8%	94.3%	99.6%	52.8%	57.1%	91.1%	2.87	97.5%	93.5%	70.3%	61.6%
ChildNet Inc	11.6	97.0%	96.5%	99.8%	38.0%	50.4%	96.0%	2.96	98.2%	91.9%	89.8%	54.8%
ChildNet Palm Beach	7.93	99.0%	93.4%	100.0%	40.7%	51.0%	92.6%	4.6	97.8%	90.8%	100.0%	61.5%
Children's Network of SW Florida	17.02	97.2%	97.5%	99.9%	43.3%	55.5%	87.5%	5.4	97.4%	94.9%	93.2%	61.0%
Community Based Care (Cir #9)	10.88	95.7%	93.6%	99.8%	29.5%	61.0%	92.4%	4.74	98.3%	95.7%	89.0%	66.5%
Community Based Care (Cir #18)	6.88	97.7%	94.7%	99.8%	41.6%	58.6%	88.6%	3.83	95.7%	93.0%	76.9%	59.8%
Community Partnership for Childr.	8.24	96.1%	97.4%	99.3%	23.1%	45.9%	92.8%	3.36	92.1%	76.6%	72.4%	60.1%
Devereux CBC of Okeechobee	10.68	95.6%	95.7%	99.9%	37.9%	73.4%	88.3%	3.72	97.3%	96.0%	80.0%	72.2%
Eckerd Community Alternatives	7.29	95.5%	94.1%	99.9%	42.3%	53.6%	88.1%	4.31	99.1%	96.0%	83.7%	63.0%
Eckerd Community Hillsborough	12.54	98.1%	95.8%	99.9%	44.6%	45.6%	87.1%	6.26	98.4%	95.0%	97.6%	63.8%
Families First Network	8.8	95.9%	97.3%	99.4%	38.1%	46.4%	84.2%	5.7	95.5%	88.9%	76.7%	67.2%
Family Integrity Program	22.83	97.2%	88.8%	99.9%	31.0%	74.6%	90.0%	5.51	98.3%	91.0%	100.0%	68.0%
Family Support Services North Fla	7.65	98.7%	98.5%	99.8%	35.5%	71.7%	98.4%	3.12	99.2%	94.0%	100.0%	69.3%
Heartland For Children	8.62	98.4%	93.3%	99.8%	39.7%	67.4%	83.1%	3.13	98.9%	92.9%	90.3%	63.0%
Kids Central, Inc.	6.52	96.6%	95.0%	99.2%	37.4%	40.4%	84.6%	3.85	95.2%	90.8%	84.9%	71.0%
Kids First of Florida, Inc.	6.03	98.5%	98.0%	99.8%	16.2%	69.8%	100.0%	2.34	99.2%	89.8%	100.0%	72.2%
Our Kids of Miami-Dade	7.3	98.6%	95.6%	99.5%	33.2%	48.1%	87.3%	5.27	97.7%	94.5%	83.8%	56.0%
Partnership for Strong Families	9.8	98.3%	95.4%	99.7%	49.7%	67.8%	92.9%	3.98	98.9%	95.7%	90.0%	62.8%
Sarasota Y/Safe Children Coali...	12.9	97.0%	99.2%	99.5%	43.4%	55.2%	94.5%	4.26	94.8%	62.2%	92.0%	68.3%
Statewide	9.92	97.2%	95.8%	99.7%	38.9%	54.1%	89.7%	4.35	97.4%	91.5%	87.9%	63.6%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

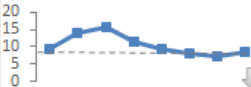


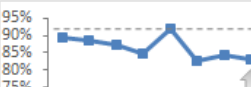

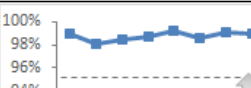




Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 17-18 – 3rd Quarter as of Month-End – January 2017

SFY 17-18 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (2nd Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance	CHS	DEV	GCJFCS	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Rolling twelve month period ending two months prior to the end of the report month.		8.62	3rd Qtr / Jan-18	8.50	7.73	12.81	3.77	5.69	8.70
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		52 (PR: 66)	3rd Qtr / Jan-18	131 (Pro-Rated)	66 (PR: 76)	21 (PR: 25)	8 (PR: 19)	15 (PR: 21)	17 (PR: 12)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month.		99.8%	3rd Qtr / Jan-18	99.5%	99.73%	99.87%	99.81%	99.97%	99.28%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month.		39.7%	3rd Qtr / Jan-18	40.5%	39.4%	35.2%	32.4%	45.8%	56.5%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month.		83.1%	3rd Qtr / Jan-18	91.7%	87.0%	96.0%	61.9%	96.1%	92.3%
6 SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month.		3.13	3rd Qtr / Jan-18	4.12	3.41	2.54	3.07	4.88	2.92
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month.		98.9%	3rd Qtr / Jan-18	95.0%	99.1%	98.6%	99.5%	99.2%	99.4%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month.		92.9%	3rd Qtr / Jan-18	95.0%	95.0%	95.4%	95.7%	94.7%	93.5%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month.		90.3%	3rd Qtr / Jan-18	80.0%	93.9%	100.0%	87.5%	90.0%	100.0%



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/18 - 02/28/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.80%
DEV		100.00%
GCJFCS	5	99.92%
OHU	3	99.35%
Total	16	99.76%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/18/18		

# of Children Not Seen, Month of Feb. 2018	
# Not Seen	Agency
144	CHS
126	DEV
134	GCJFCS
97	OHU
28	CPI
529	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 02/18/18	








Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 02/12/18 thru 02/18/18			
Agency	Timely	Un-Timely	Total
CHS	1		1
DEV		1	1
GCJFCS	1	3	4
OHU	4		4
Total	6	4	10

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>3rd Qtr</u> as of 02/18/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	19	54	35.2%
DEV	22	68	32.4%
GCJFCS	22	48	45.8% 
OHU	13	23	56.5% 
Total	76	193	39.4%

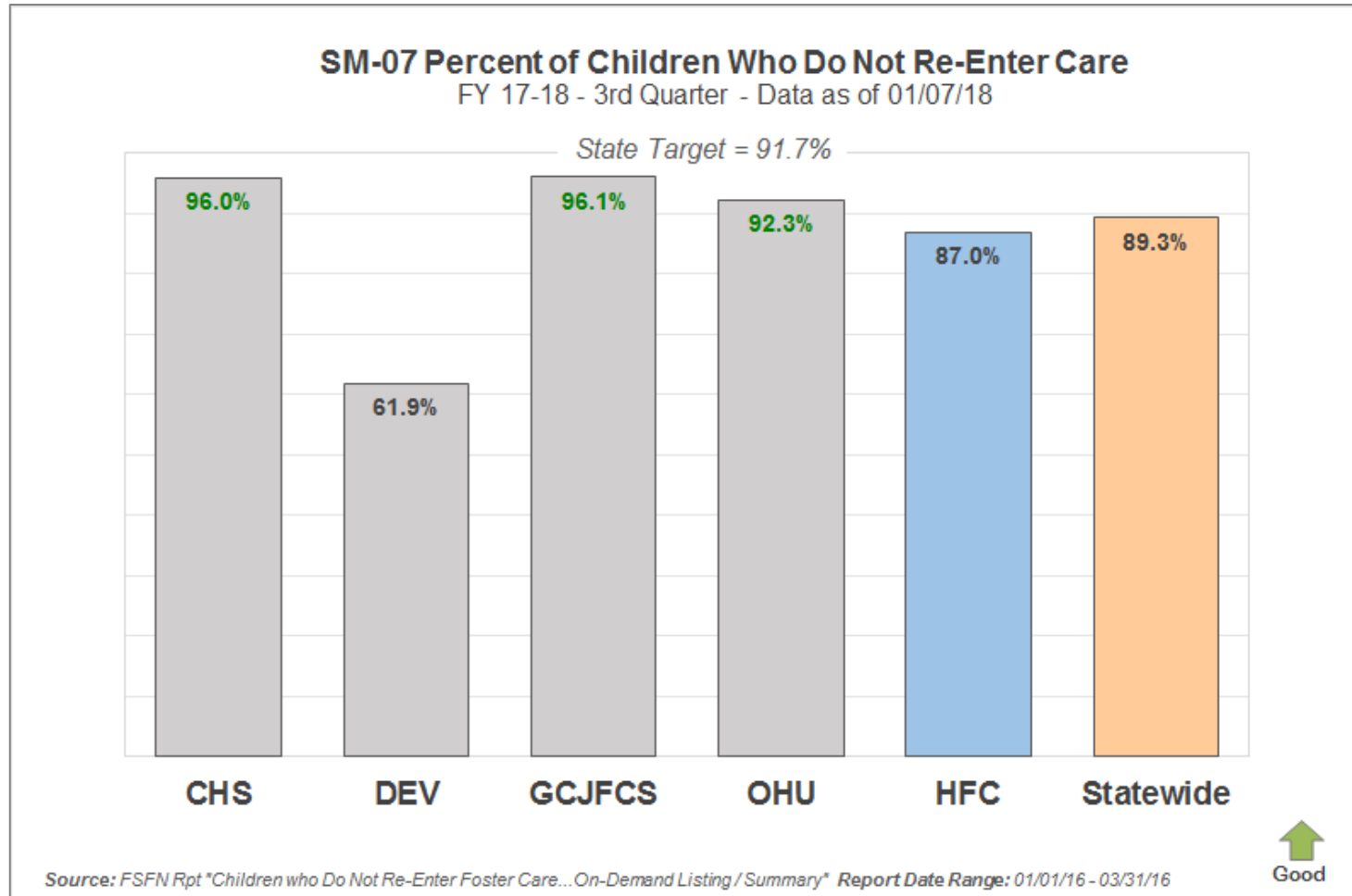
Scorecard Measure #6 - 04/01/17 to 03/31/18 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>3rd Qtr</u> as of 02/18/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	114	40.4%
DEV	56	94	59.6% 
GCJFCS	50	93	53.8% 
OHU	15	20	75.0% 
HFC	167	321	52.0%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



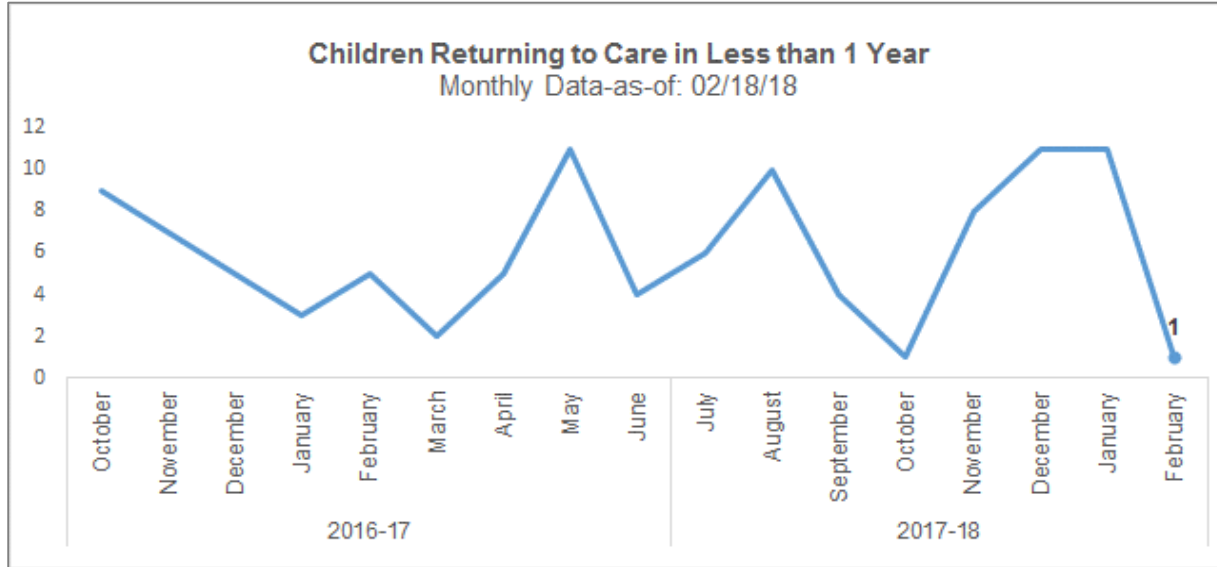
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



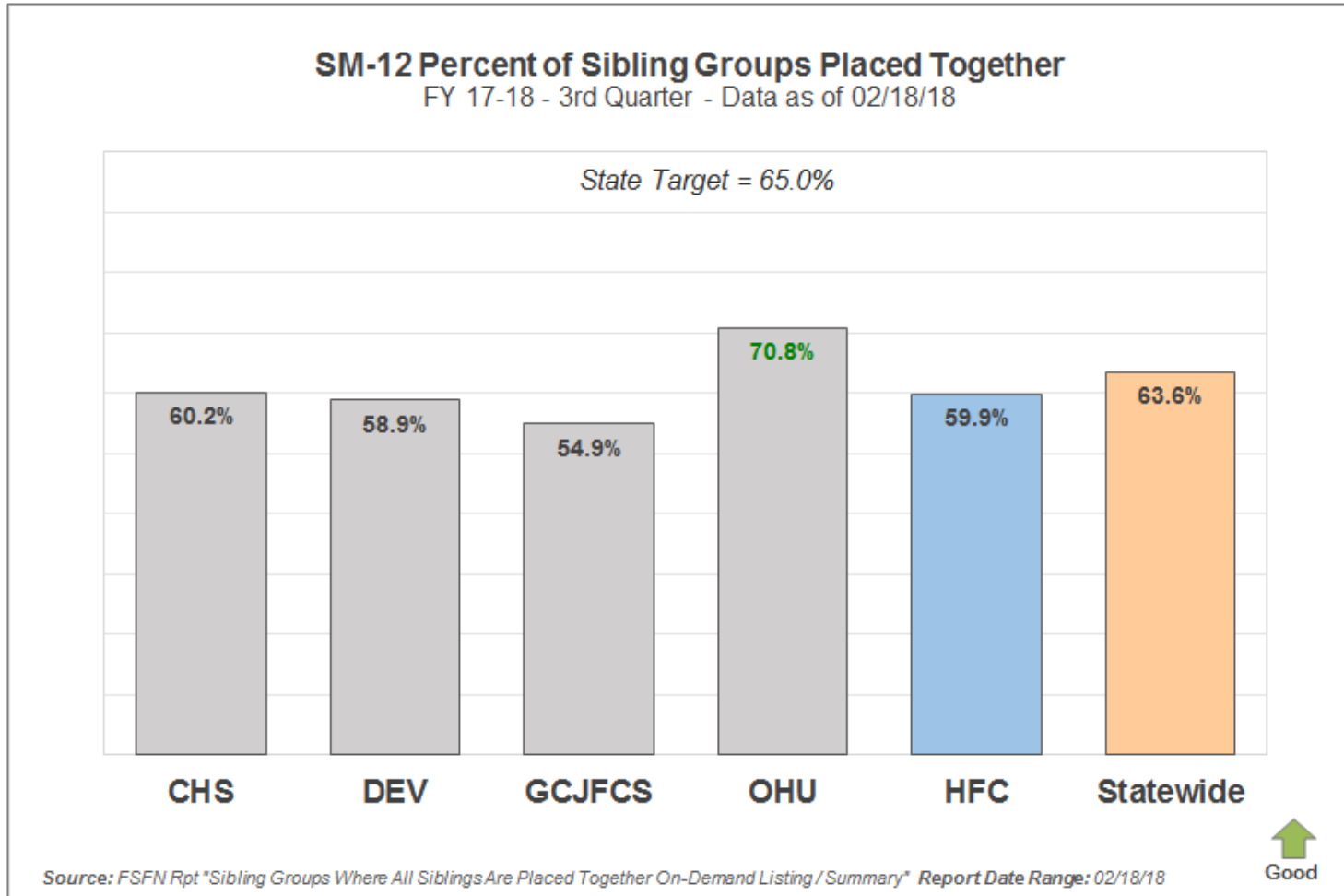
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/12/18 - 02/18/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
2/9/2018	142855-OHU-HIGHLANDS	2/19/2015	4/15/2016	14	21	btw 1 - 2 yrs	Y	65%
2/9/2018	142855-OHU-HIGHLANDS	2/19/2015	4/15/2016	14	21	btw 1 - 2 yrs	Y	51%
2/6/2018	141038-GCCC	10/31/2016	3/13/2017	4	10	< 1 yr	Y	78%

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 02/18/18



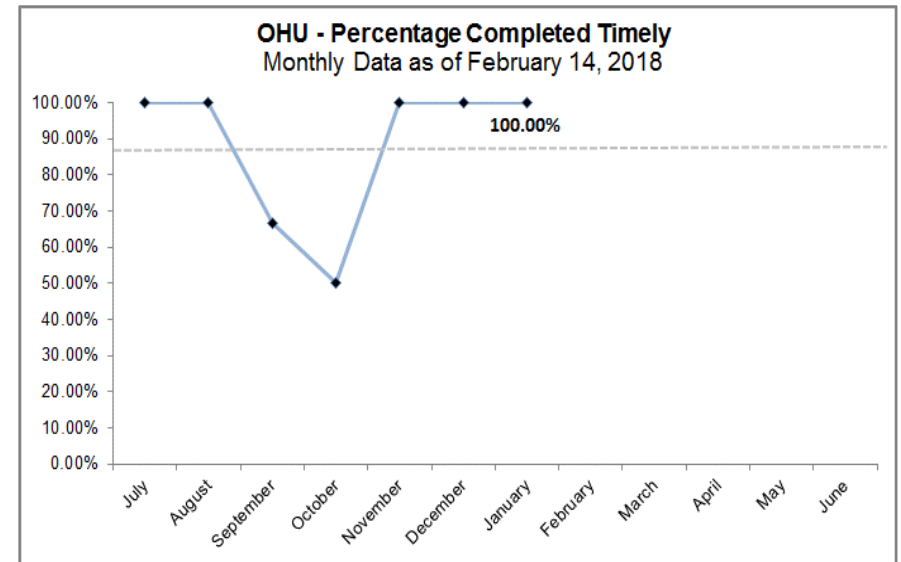
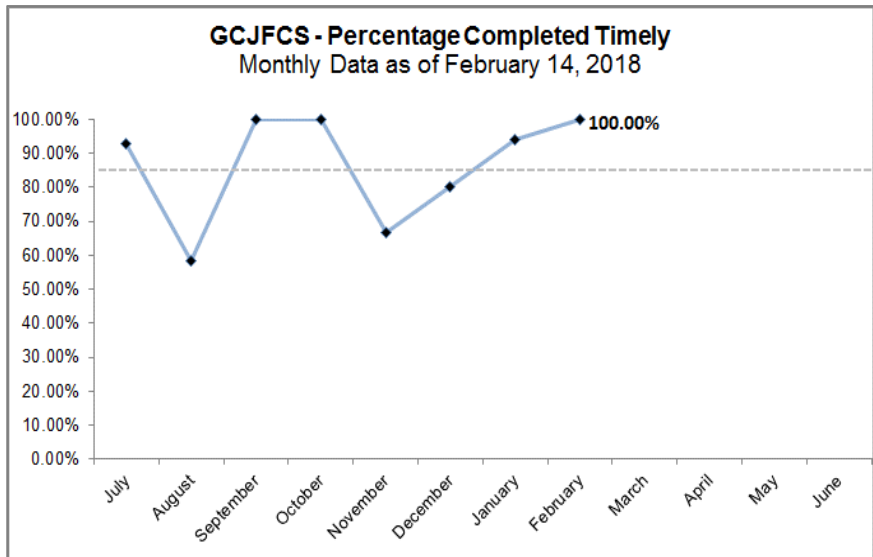
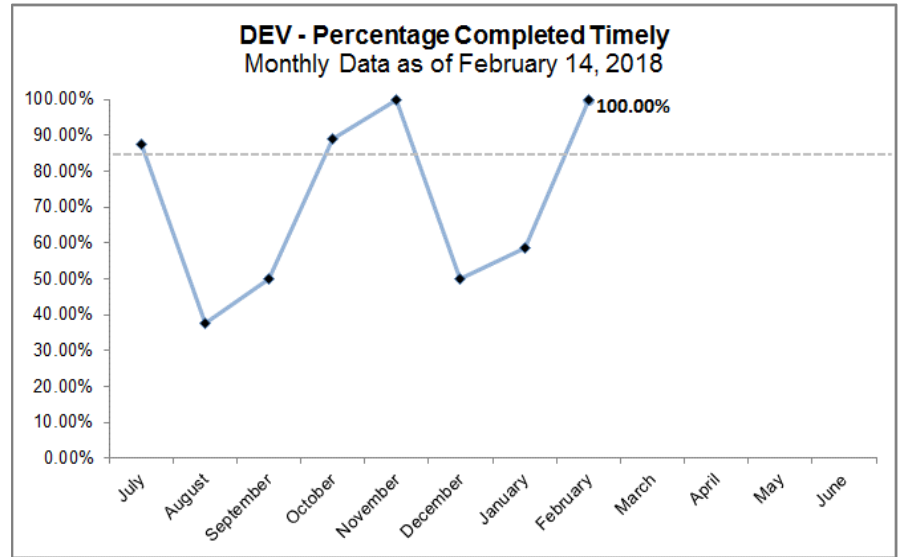
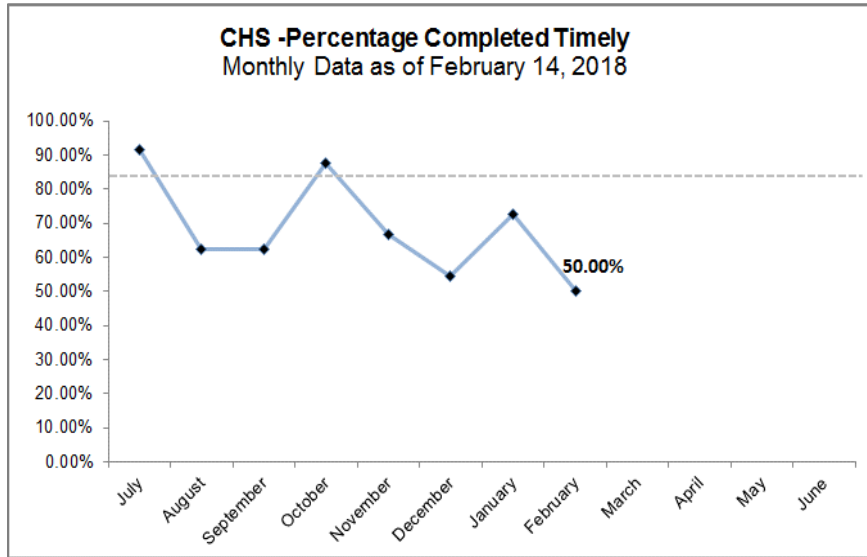
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



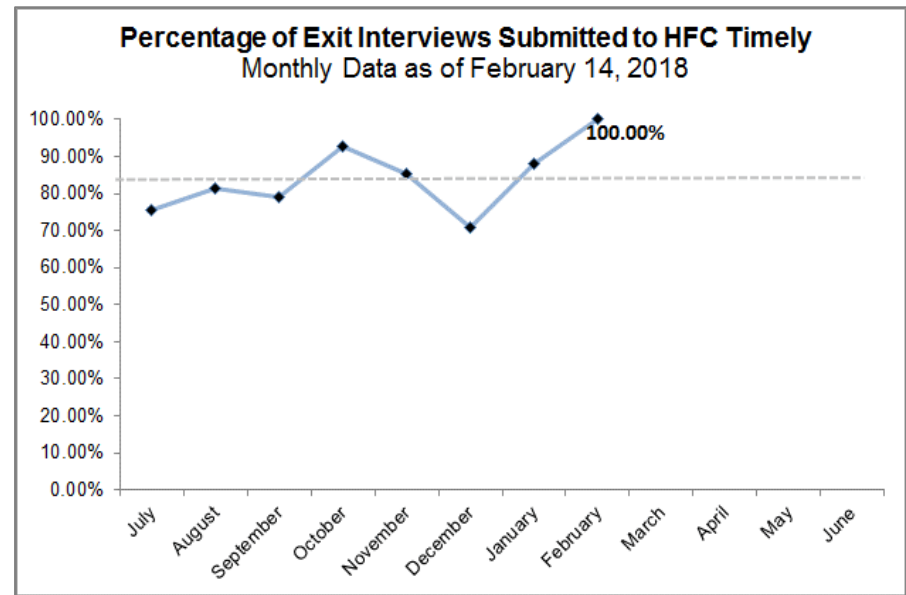
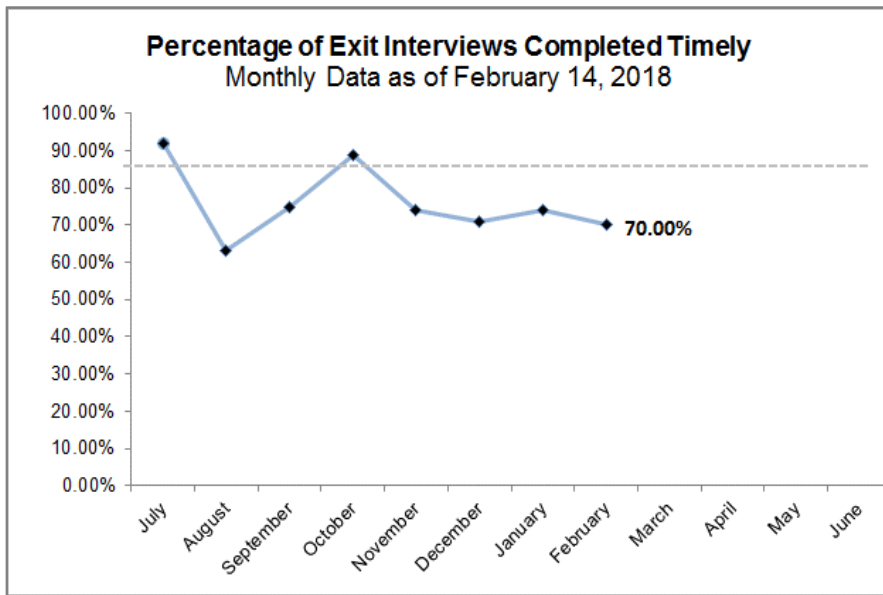
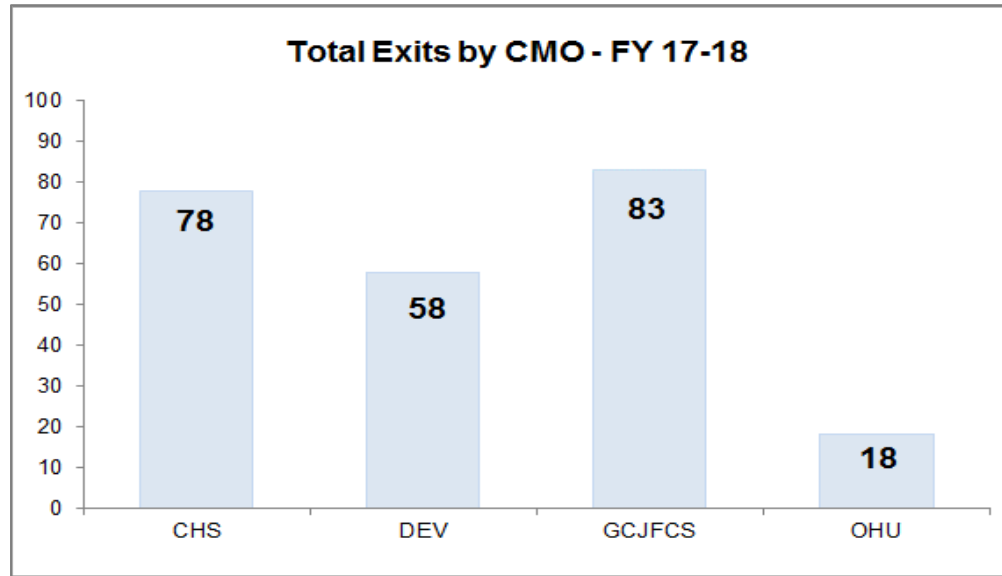
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 76.37%



Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 76.37%

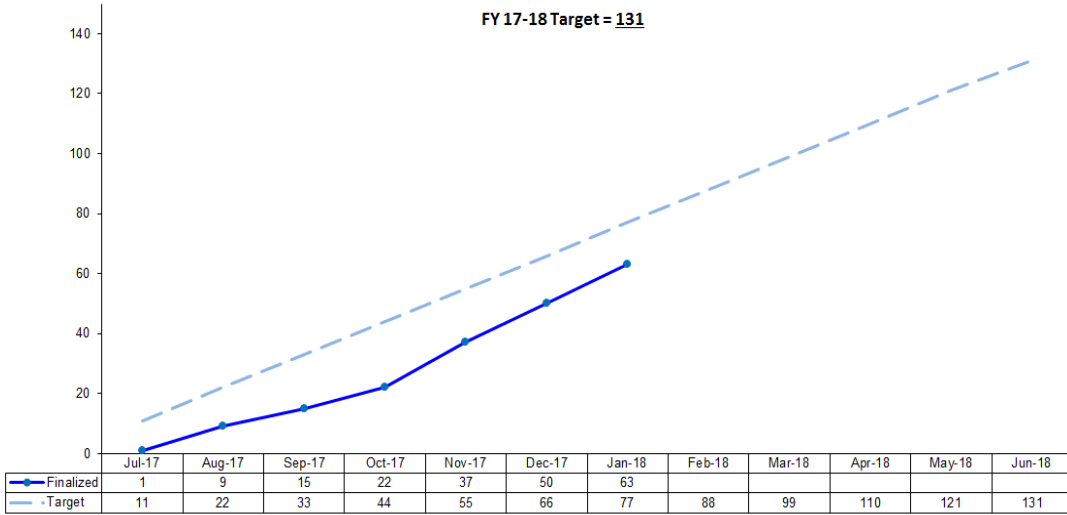


Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



Upcoming Finalization Dates

February 21, 2018

February 28, 2018

Adoption Finalizations Credited to HFC

17-18 Fiscal Year-to-Date 02/19/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	3	21	21	42	50.0%	33.3%
DEV	4	8	24	32	25.0%	25.0%
GCJFCS	3	15	21	36	41.7%	46.7%
OHU	1	19	2	21	90.5%	26.3%
Total	11	63	68	131	48.1%	33.3%



Foster Home Profile





GAP

Guardians as Parents

Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of February 19, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
# of Shelter Hearings													
Polk	39	42	30	29	30	26	32	32					260
Highlands	7	4	5	3	8	2	9	3					41
Hardee	0	0	2	0	2	1	2	0					7
Total	47	46	37	32	40	29	43	35					309
# Children Removed													
Polk	69	76	53	53	51	44	62	63					471
Highlands	15	5	7	4	17	2	14	11					75
Hardee	0	0	4	0	3	2	7	0					16
Total	88	81	64	57	71	48	83	74					566
Total Children Denied Shelter													
Polk	0	0	0	1	0	0	0	0					1
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
Total	0	0	0	1	0	0	0	0					1
# Children Placed with Relative													
Polk	35	46	27	31	22	29	39	42					271
Highlands	15	4	5	2	11	0	8	3					48
Hardee	0	0	4	0	0	2	0	0					6
Total	54	50	36	33	33	31	47	45					329
# Children Placed with Non Relative													
Polk	8	17	4	4	5	5	8	7					58
Highlands	0	1	0	1	6	0	3	6					17
Hardee	0	0	0	0	3	0	5	0					8
Total	8	18	4	5	14	5	16	13					83
# Children Placed in Foster Care													
Polk	26	13	22	18	24	10	15	14					142
Highlands	0	0	2	1	0	2	3	2					10
Hardee	0	0	0	0	0	0	2	0					2
Total	26	13	24	19	24	12	20	16					154

% of Children Sheltered Placed in Foster Care							
Data as of 02/19/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	21.6%
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
FY Total	38.0%	34.3%	37.7%	34.7%	30.1%	25.4%	

Shelter Count for the Week of Feb 13 - Feb 19, 2018			
	Polk	Highlands	Hardee
Shelters	13	2	0
Children Removed	22	3	0
Placed in Foster Care	2	0	0
Placed w/ a Relative	19	0	0
Placed w/a Non-Rel	1	3	0



Case Transfer Staffing Data

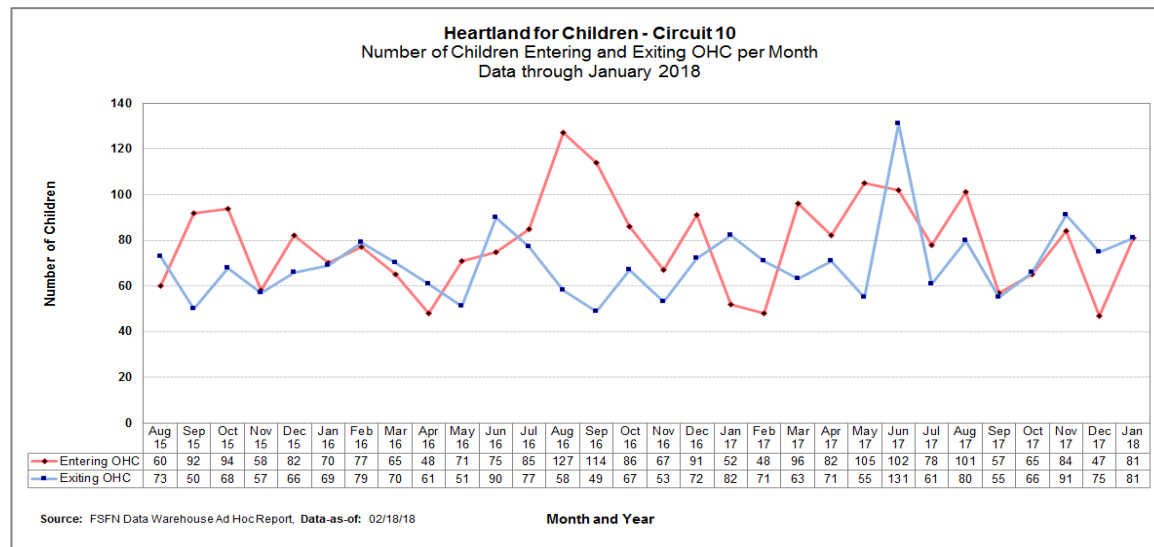
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 02/19/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
Number of Children															
CHS	27	30	34	30	17	29	14	26					207	416	391
Devereux	19	45	23	27	30	18	34	13					209	442	403
GCCC	29	32	24	35	18	24	21	0					183	426	388
One Hope	58	59	41	42	26	38	45	42					351	586	358
Total	133	166	122	134	91	109	114	81					950	1870	1540
Out of Home Care															
CHS	15	17	25	17	8	19	8	15					124	253	230
Devereux	15	18	9	15	24	8	23	4					116	259	218
GCCC	24	25	13	16	10	19	17	0					124	265	235
One Hope	20	14	7	7	7	18	8	6					87	136	71
Total	74	74	54	55	49	64	56	25					451	913	754
IN - HOME JUDICIAL															
CHS	2	4	0	1	3	7	1	2					20	27	30
Devereux	3	6	2	2	3	0	1	6					23	24	37
GCCC	0	4	5	0	3	4	1	0					17	29	11
One Hope	6	0	1	4	4	0	0	0					15	22	8
Total	11	14	8	7	13	11	3	8					75	102	86

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
NON-JUDICIAL IN HOME SERVICES															
CHS	8	8	6	4	7	2	5	3					43	102	83
Devereux	1	16	8	9	0	4	7	2					47	119	82
GCCC	3	1	4	14	2	1	0	0					25	113	89
One Hope	7	6	4	3	1	4	7	5					37	67	52
Total	19	31	22	30	10	11	19	10					152	401	306
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	2	0	0	0	0					2	1	28
Devereux	0	0	0	0	0	0	0	0					0	2	40
GCCC	0	0	0	0	0	0	0	0					0	1	29
One Hope	25	39	28	27	14	16	29	30					208	355	217
Total	25	39	28	27	14	16	29	30					210	359	314
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	1	0	1	1	0	0	2					5	17	7
Devereux	0	2	2	1	0	1	3	0					9	20	16
GCCC	0	2	0	4	1	0	0	0					7	13	9
One Hope	0	0	0	0	0	0	0	0					0	4	9
Total	0	5	2	6	2	1	3	2					21	54	41

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





Neighbor to Family – Weekly & Monthly Census

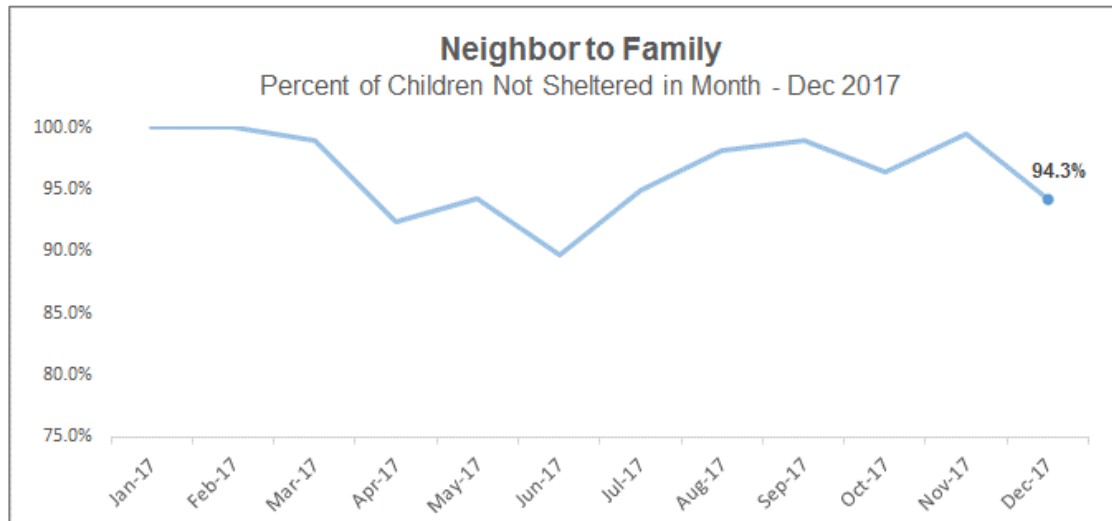
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/12/18 through 02/18/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	1	5
CPI - Family Support	37	103
Specialized - Family Support	15	34
Prevention - Comm. Referral	27	57
Special Conditions Report	0	0
Nurturing Parenting	19	28
NTF - Total Services	99	227

Q: What did NTF do well?

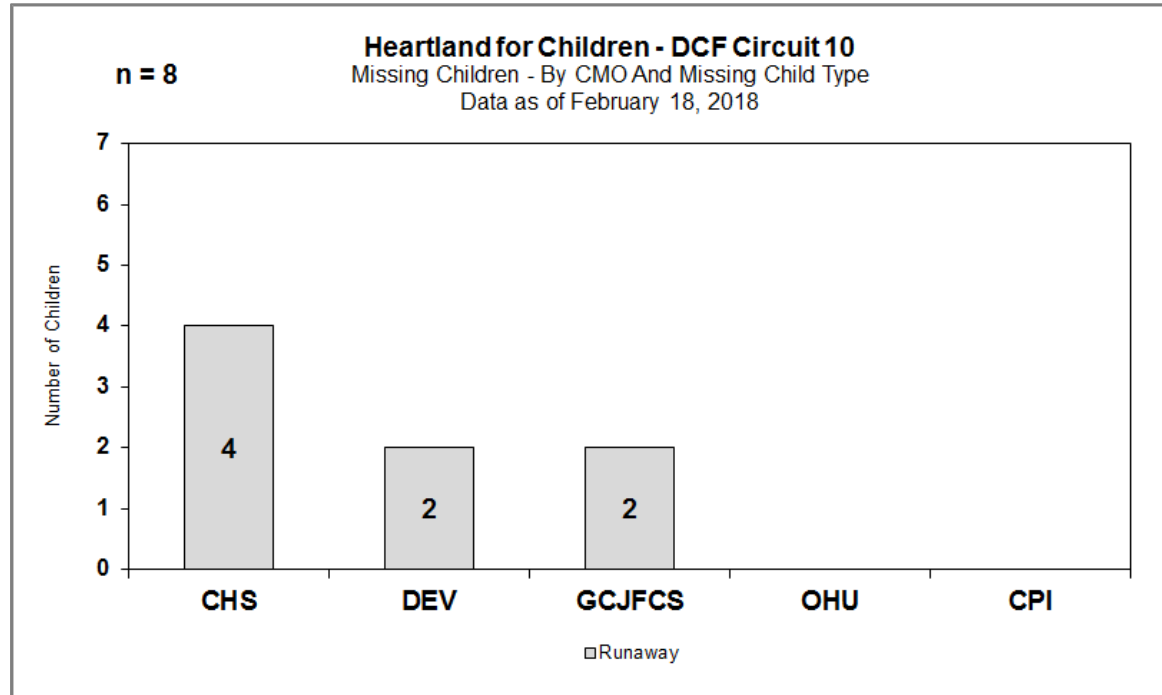
“Always available to help with resources and direction.”

- Parent Satisfaction Survey



Missing Children

Number of Missing Youth as of Reporting Date



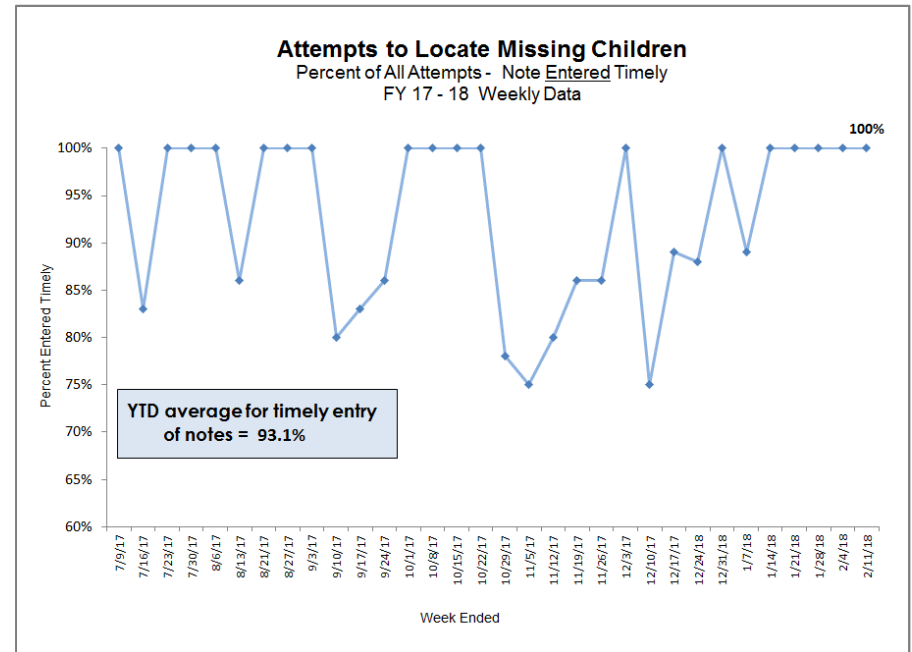
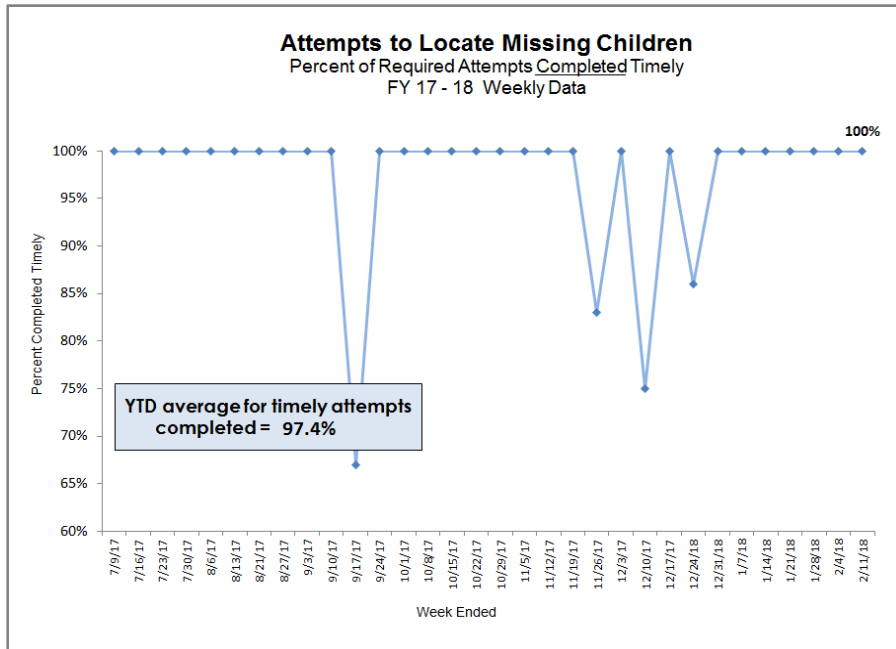
Circuit 10 - Weekly Missing Children Report								
Number of Missing Youth as of Reporting Date								
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Total Debriefs Required This Week	Timely Debriefs Completed	Timely Debrief Note Entered	Timely Debrief Compliance This Week
2/4/2018	7	0	100%	7	3	1	1	33%
2/11/2018	6	1	86%	17	5	2	2	40%
2/18/2018	8	1	88%	23	4	2	2	50%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

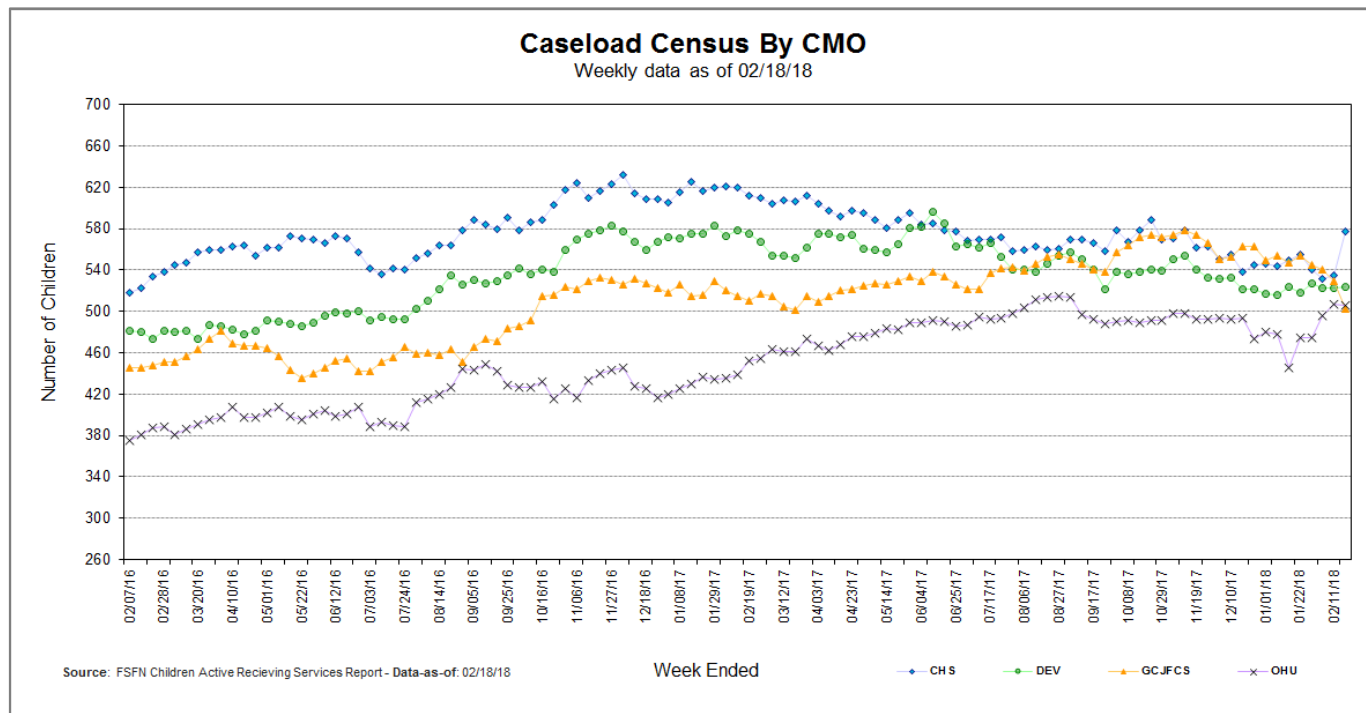
Attempts to Locate								
Week of 02/12/2018 through 02/18/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS				-				-
DEV	2	2	2	100%	2		2	100%
GCJFCS	1	1	1	100%	1	1	2	100%
OHU				-				-
PI				-				-
Total	3	3	3	100%	3	1	4	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/15/2018	1/22/2018	1/28/2018	2/4/2018	2/11/2018	2/18/2018
CHS	550	555	541	532	535	577
DEV	524	518	527	523	523	524
GCJFCS	547	554	545	541	529	502
OHU	445	475	475	496	507	506
HFC Total	2066	2102	2088	2092	2094	2109



Caseload Census by Case Manager and Organization

Data as of 02/18/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
OHU	Hinkle, Gwen	5
OHU	Distler, Rebecca	3
GCJFCS	Sangster, Kathleen	2
CHS	Cotto, Sigrid	1
OHU	Kampman, Rebecca	1
CHS	Livesay, Elizabeth	1
OHU	Newton, Kimberly	1
CHS	Parrish, Elizabeth	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
CHS	Alphin, Cris	24
DEV	Diaz, Karla	24
DEV	Butler, Kiara	23
DEV	Gadson, Berleendah	23
DEV	Pyles, Lisa	23
OHU	Simmons, Shannon	23
DEV	Bartle, Julie	22
OHU	Garza, Krystal	22
GCJFCS	Johnson, Gwendolyn	22
DEV	Pierrissaint, Walner	22
DEV	Pressley, Dante	22
OHU	Sherwood, Drake	22
DEV	Spence, India	22
DEV	Curtis, Stephanie	21
DEV	Daniels, Audrey	21
CHS	Gonzalez, Vivian	20
OHU	Huffman, Jackie	20
OHU	Meinke, Danielle	20
DEV	Moffitt, Sarah	20
CHS	Sims, Victor	20
CHS	Durr, Amy	19
OHU	Gay, Tony	19
DEV	Morris, Tyrica	19
DEV	O'Connor, Michelle	19
DEV	Rossey-Arroyo, Sheila	19
DEV	Alston-Temple, Tameka	18
CHS	Dankowski, Jennifer	18
OHU	Freeman, Bonita	18
DEV	Kollment, Florian	18
OHU	Sipos, Barbara	18
OHU	Tucker, Theron	18
DEV	Flores, Mary	17
DEV	Gilberry, Yolanda	17
DEV	Hamilton, Shuntia	17

Caseload of 16 - 24 Children, Cont.		
CMO	Case Worker	#
CHS	Humber, John	17
OHU	Mattison-Reid, Sharon	17
DEV	Pope, Kion	17
OHU	Cleveland, Tammy	16
OHU	Colladay, Diana	16
OHU	Frazier, Ernestine	16
GCJFCS	Persinger, Sarah	16
GCJFCS	Sirard, Jodi	16
DEV	Wiggins, Lee	16

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Hiers, Katherine	37
CHS	Ware, Christina	37
CHS	Bjorklund, Kaitlyn	36
CHS	Duey, Deborah	34
CHS	Gilmore, Devonta	34
GCJFCS	King, Lora	32
GCJFCS	Martin, Nicole	32
CHS	Nettles, Markisha	32
OHU	Wynn, Christina	32
GCJFCS	Flinn, Joanne	31
CHS	Bankole, Sophia	30
OHU	Gonzalez, Jesus	30
GCJFCS	Perry, Lakezia	30
CHS	Washington, Chastity	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Calderon, Jose	15
OHU	Cruz, Michelle	15
OHU	Fleurival, Marie	15
GCJFCS	King, Harold	15
GCJFCS	Williams, Medericka	15
CHS	Raines, Todd	13
CHS	Wilson, Hellanor	13
OHU	Spears, Latasha	12
CHS	Dehaney, Shanice	11
GCJFCS	Mcgough, Charity	11
GCJFCS	Myers, Julieanne	11
OHU	Fay, Ashley	10
OHU	Land, Amanda	10
GCJFCS	Lockwood, Roneshia	10
DEV	White, Alfreda	10
GCJFCS	Zehala, Douglas	9
DEV	Herrera, Arline	8
CHS	Prophete, Elizabeth	8
DEV	Stoudemire, Ledesha	8
GCJFCS	Thompkins, Eureka	8
GCJFCS	St Hill, Leslie	6

Caseload of 25 - 29 Children		
CMO	Case Worker	#
CHS	Friday, Michelle	29
CHS	Mills, Clyatt	29
CHS	Reese, Lamar	29
CHS	Tobie, Shada	29
OHU	Baldwin, Chenoa	28
GCJFCS	Hollander, Dylan	28
OHU	Howard, Arlina	28
OHU	Pittard, Deangelo	28
OHU	Tucker, Raymona	28
GCJFCS	Davisson, Keila	27
GCJFCS	Ford, Bridgette	27
GCJFCS	Mcfadden, Phillisha	27
DEV	Riley, Tinisha	27
DEV	Collins, Sara	26
GCJFCS	Montoya, Maria	26
GCJFCS	Ottesen, Jesse	26
GCJFCS	Bishop, Shane	25
DEV	Collins, Montel	25
GCJFCS	Fengler, Thomas	25
GCJFCS	Higginbotham, Hannah	25
CHS	Jones, Olivia	25

Red = Supervisors carrying cases



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/18/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	0	4	5	5	8	22	26.2
DEV	0	3	21	3	0	27	19.4
GCJFCS	1	7	3	9	4	24	20.9
OHU	2	6	13	4	2	27	18.7
# of Case Managers	3	20	42	21	14	100	21.1

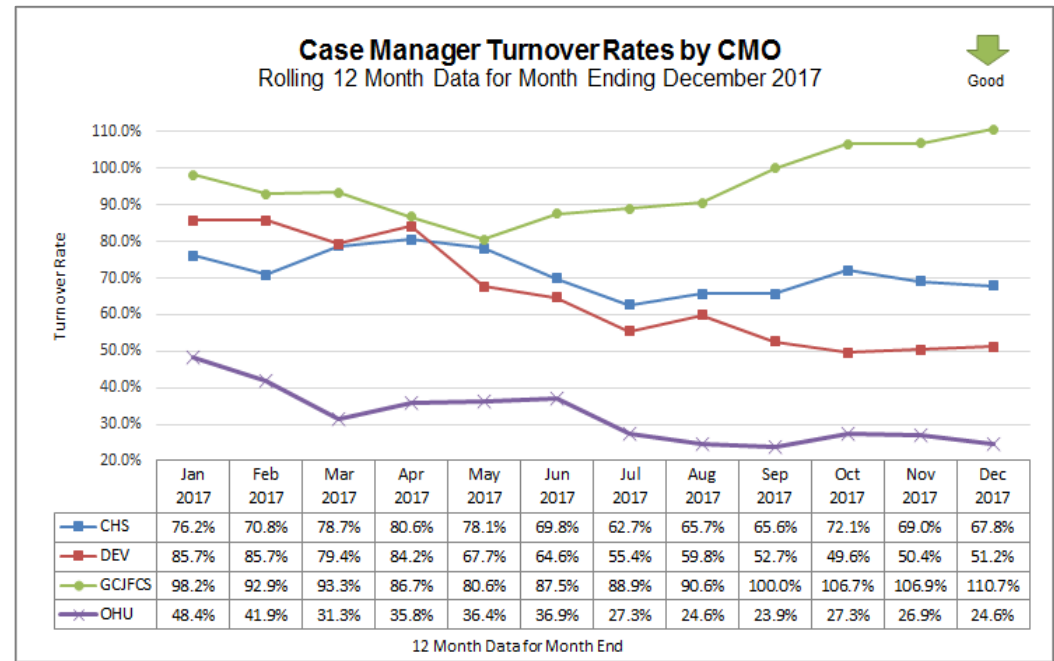
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	22	4	18.2%
DEV	27	3	11.1%
GCJFCS	24	8	33.3%
OHU	27	8	29.6%
HFC	100	23	23.0%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended December 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	67.8%	12.5%
DEV	51.2%	25.0%
GCJFCS	110.7%	71.4%
OHU	24.6%	0.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - February 2018		
FSFN Data as of 02/19/18		
Agency	Mom % Completed	Dad % Completed
CHS	29.96%	19.61%
DEV	40.72%	19.57%
GCJFCS	30.00%	18.88%
OHU	35.44%	35.29%
HFC	33.64%	21.03%
<p>Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		

Birth Parent Contact Required and Completed - January 2018							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	172	71.7%	153	78	51.0%	61.3% ★
DEV	205	154	75.1%	128	62	48.4%	61.8% ★
GCCC	231	142	61.5%	148	55	37.2%	49.3%
OHU	77	55	71.4%	41	27	65.9%	68.6% ★
TOTAL	753	523	69.5%	470	222	47.2%	58.3%

Source: Mindshare Mother / Father Contacts Dashboard Data-as-of: 02/09/18



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 02/18/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	397	99.7%	96.0%	90.3%	99.2%	95.2%
DEV	376	100.0%	97.1%	94.5%	98.4%	96.7%
GCJFCS	335	100.0%	97.0%	85.9%	99.4%	94.1%
OHU	170	100.0%	99.4%	89.9%	96.5%	95.3%
HFC	1278	99.9%	97.0%	90.1%	98.7%	95.3%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 02/18/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	16	24	3
DEV	0	11	11	6
GCJFCS	0	10	30	2
OHU	0	1	10	6
Total	1	38	75	17

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 01/31/18						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	902	100.0%	98.6%	95.5%	99.0%	97.7%
Families First Network	1267	99.6%	94.2%	88.6%	82.9%	88.6%
Community Partnership for Children	1108	99.8%	94.0%	81.0%	99.3%	91.4%
Family Integrity Program	183	97.3%	96.2%	89.5%	87.4%	91.0%
Family Support Services of North Fla	888	99.0%	97.0%	88.5%	93.8%	93.1%
Kids First of Florida, Inc.	265	99.2%	92.5%	88.7%	86.8%	89.3%
Partnership for Strong Families	863	99.8%	97.2%	95.1%	91.8%	94.7%
Brevard Family Partnership	657	100.0%	98.0%	91.4%	84.8%	91.4%
CBC of Central Fla (Circuit #9)	1252	100.0%	97.5%	94.8%	98.4%	96.9%
CBC of Central Fla (Circuit #18)	402	100.0%	97.5%	95.1%	97.8%	96.8%
Heartland for Children	1261	99.4%	97.0%	92.7%	98.9%	96.2%
Kids Central, Inc.	1680	99.8%	92.5%	90.2%	94.4%	92.4%
Childrens Network of SW Florida	1504	99.9%	97.7%	91.6%	97.2%	95.5%
Eckerd Community Alternatives	2121	99.8%	98.0%	92.6%	77.6%	89.4%
Eckerd Community Hillsborough	2387	99.8%	98.3%	90.1%	56.6%	81.7%
Sarasota Y/Safe Children Coalition	1094	100.0%	92.3%	46.7%	98.9%	79.3%
ChildNet-Broward	1999	99.9%	96.6%	88.7%	94.8%	93.4%
ChildNet-Palm Beach	1044	98.3%	93.4%	86.6%	89.3%	89.8%
Devereux CBC	647	99.4%	93.5%	90.8%	96.6%	93.6%
Our Kids of Miami-Dade/Monroe, Inc	1877	99.8%	96.6%	94.6%	95.4%	95.5%
Statewide	23401	99.7%	96.2%	89.2%	89.1%	91.5%
HFC Rank in Category			9th	6th	4th	4th

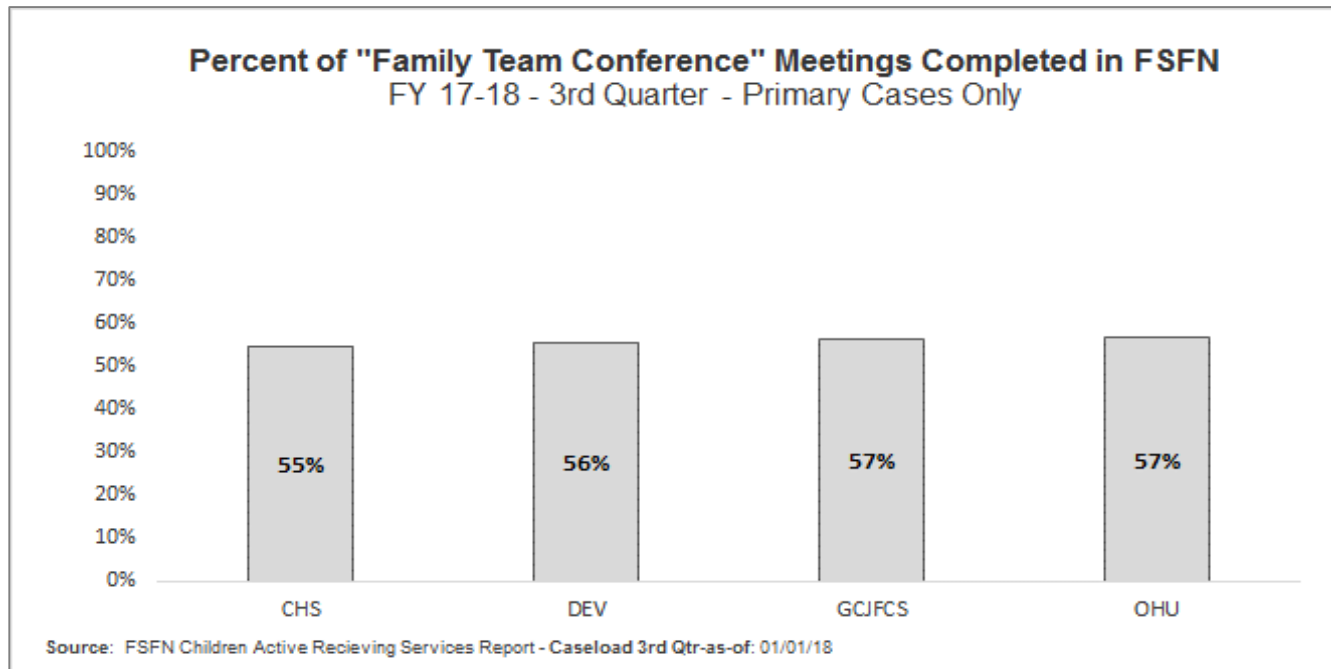


Family Team Conferences Completed

FY17-18 – 3rd Quarter Target: **55%**

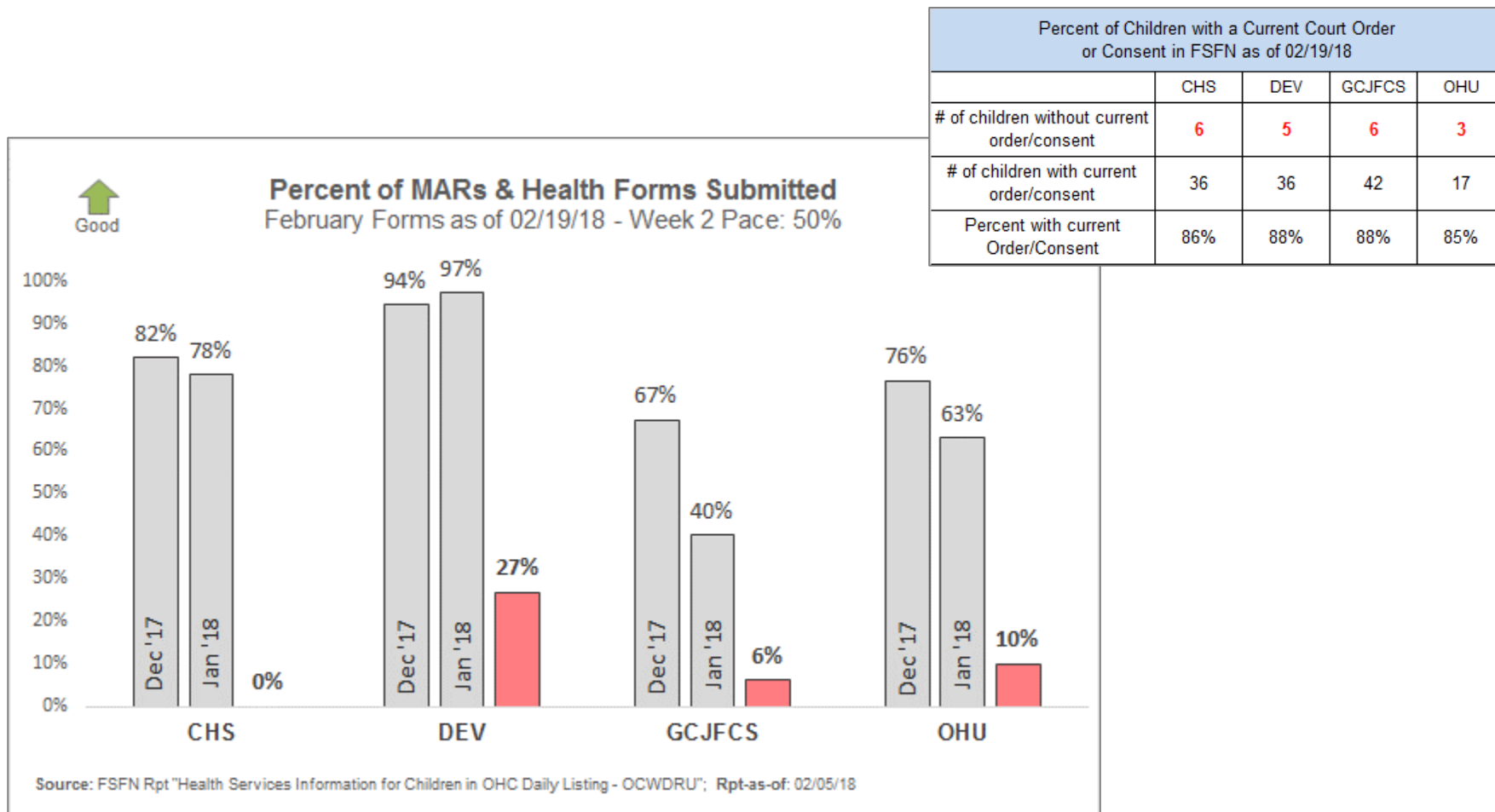
Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 02/18/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	11	34	8		141	0	258	55% ★
DEV	33	11	13		144	0	258	56% ★★
GCJFCS	10*	27	6		151	0	267	57% ★★
OHU	9	10	2		63	0	111	57% ★★
Grand Total	58	82	29		499	0	894	56%

FSFN CARS - Caseload 3rd Qtr-as-of: 01/01/18 ** numbers include out-of-caseload FTCs*



Medication Administration Records (MAR) and Health Management Forms

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month – February 2018



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

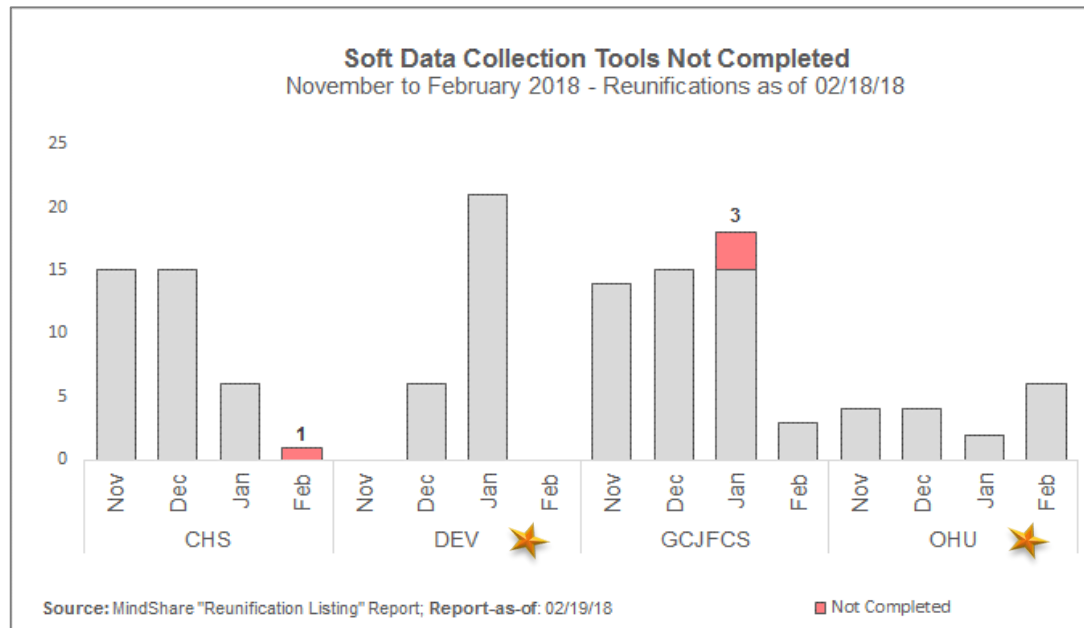


MindShare Predictive Analytics – Re-Entry Risk Assessments Completed



Re-Entry Risk Assessment Report - Rolling 12 Months				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	5	45	50	90.0%
DEV	5	46	51	90.2%
GCJFCS	3	86	89	96.6%
OHU	2	16	18	88.9%
Grand Total	15	193	208	92.8%

Source: MindShare "Reunification Listing" Report; Data-as-of: 02/18/18


MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 02/18/2018					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS		1	1	1	3
DEV				3	3
GCJFCS					0 
OHU					0 
Total	0	1	1	4	6

FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 02/18/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	6	8
DEV				0 
GCJFCS			2	2
OHU		2	3	5
CPI			10	10
Total	0	4	21	25

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/15/2018	1/22/2018	1/28/2018	2/4/2018	2/11/2018	2/18/2018
CHS	13	8	7	13	13	8
DEV	7	14	3	8	5	0
GCJFCS	2	0	5	2	5	2
OHU	2	1	1	0	4	5
CPI	17	6	1	3	9	10
Total	44	29	17	26	36	25

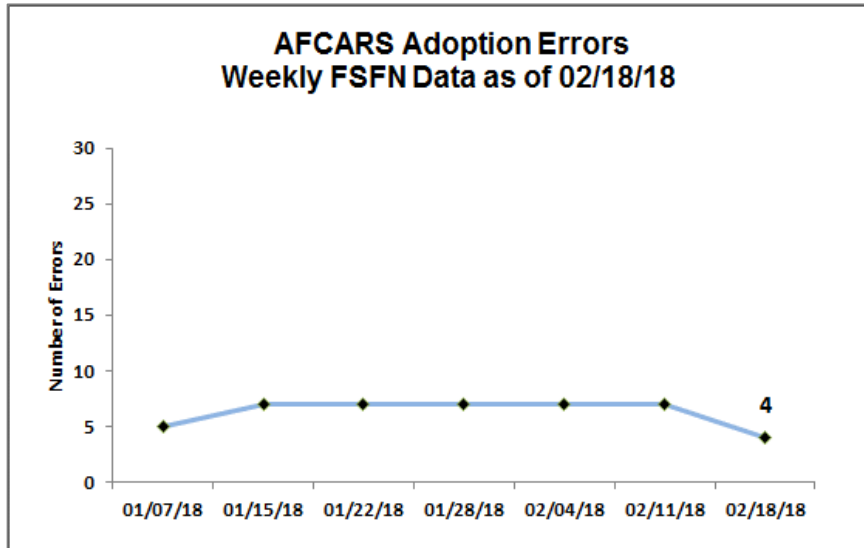
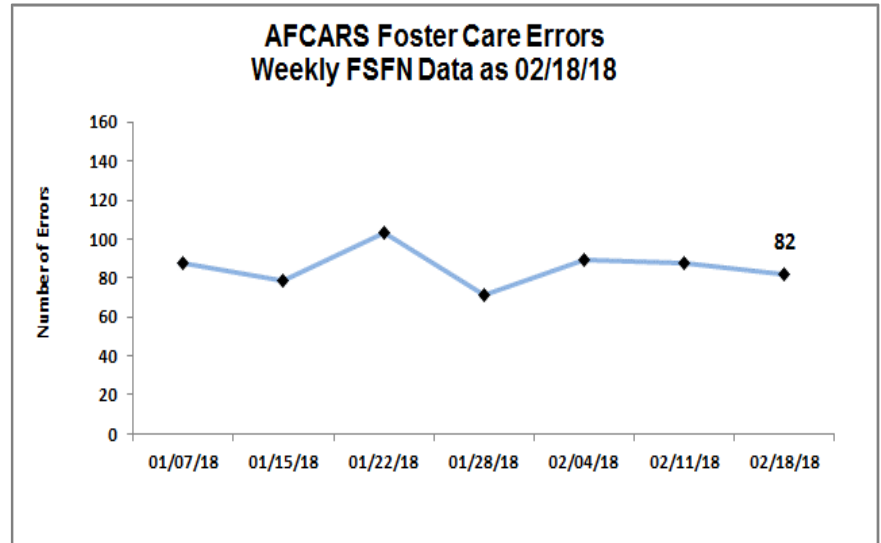


Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			4		15	19
DEV			10		10	20
GCJFCS			5		19	24
OHU			5		8	13
CPI	4			2		6
Total	4	0	24	2	52	82

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt as of: 02/18/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					4	4
Total	0	0	0	0	4	4

Source : FSNF AFCARS Foster Error Report & OCWRDU Rpt as of: 02/18/2018



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Data entered into FSFN last week				
Agency	Not Approved (30+ days)	New Child CTS (w/ prior Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ prior Approval)
CHS				
DEV			1	
GCJFCS	1			
OHU			1	
HFC TOTAL	1	0	2	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 02/18/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	15	267	282	94.7%
DEV	9	264	273	96.7%
GCJFCS	1	252	253	99.6%
OHU	7	112	119	94.1%
HFC Total	32	895	927	96.5%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing				
3rd Quarter-to-Date as of 02/18/18				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	14	16	87.5%	87.5%
DEV	19	19	100.0%	100.0% ★
GCJFCS	12	12	100.0%	100.0% ★
OHU	12	13	92.3%	100.0% ★
HFC TOTAL	57	60	95.0%	96.7%

FY 17-18 Target = **95% and above.**



MOST PARENTS IN HARDEE,
HIGHLANDS, & POLK
WANT TO DO WHAT'S BEST
FOR THEIR CHILDREN.



Data collected through the Community Norms Survey
For more information, visit: www.acommunitythatcares.org



“I have arrived; I am home” means “I don’t want to run anymore.” I’ve been running all my life and I’ve arrived nowhere. Now I want to stop. My destination is the here and now, the only time and place where true life is possible.

Thich Nhat Hahn



RESOURCE NEWS FLASH... February 21, 2018

Community Events

Loop the Lake for Children 2018 - This year's 5K Race & Fun Walk to help prevent child abuse will be held on Saturday, March 17th beginning at 8:00am around Lake Hollingsworth. Proceeds benefit Heartland for Children and Prevent Child Abuse America. For pre-registration and information, visit www.eventbrite.com (search "Loop the Lake" in Lakeland, FL), call 863-430-7070, or email loopthelake@msn.com.

Education Resources

Step Up for Students – Step Up For Students is a nonprofit organization that administers the Florida Tax Credit Scholarship for low-income students in grades K-12. The scholarship program was created by the Florida Legislature in 2001 and is funded by corporations that receive a dollar-for-dollar tax credit for their contributions. Step Up for Students has special guidelines for children who are in foster care or are homeless that make it easier for them to qualify. Scholarships can help pay private tuition or cover transportation costs to attend public school in another district/county. For more info, visit www.StepUpForStudents.org/foster, email info@stepupforstudents.org, or call 877-735-7837.

Spring Break Camp Resources

Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 26th – March 30th from 9:00am-4:00pm. For cost and other details, call 863-688-7743.

Financial Resources

Free Tax Preparation–

Now through April 17th, free tax preparation is available at various locations throughout Polk County as well as locations in Hardee and Highlands counties. Go to www.myfreetaxes.com for specific sites and dates/times.

The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "Free Tax Prep," at www.uwcf.org.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 23rd from 8:30am-12:00pm at Presbyterian Church in the Highlands (1010 Lake Miriam Dr., Lakeland). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map

