CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, February 16, 2020

No Meeting This Week

Community Based Care Lead Agency Scorecard
FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	**6.06**	**93.7%**	**97.0%**	**99.9%**	**39.4%**	**47.9%**	**90.3%**	**2.85**	**97.2%**	**89.9%**	**83.0%**	**60.2%**
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/Safe Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	**7.59**	**95.07%**	**96.6%**	**99.3%**	**38.5%**	**53.2%**	**90.4%**	**4.48**	**96.0%**	**91.2%**	**87.9%**	**63.7%**
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/20 - 02/29/20		
Agency	# of Children Not seen in 30 days	% of Children seen timely
CHS	6	99.86%
DEV	15	99.72%
OHU	7	99.61%
Total	28	99.66%

Source: "Children Under Supervision Who Are Seen Every Thirty Days – Report #1144" Data-as-of: 02/16/20

# of Children Not Seen, Month of February 2020	
# Not Seen	Agency
185	CHS
246	DEV
302	OHU
6	CPI
739	Total

Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 02/16/20

Scorecard Measures 5 & 6 - Children Achieving Permanency

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN:
Week of 02/10/20 thru 02/16/20

Agency	Timely	Un-Timely	Total
CHS	7		7
DEV			0
OHU			0
Total	**7**	**0**	**7**

Scorecard Measure #5 - 04/01/18 to 03/31/19
Children Achieving Permanency within 0-12 Mths
FY 19-20 - 3rd Qtr as of 02/16/20

Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	107	289	37.0%
DEV	101	281	35.9%
OHU	136	271	50.2%
HFC Total	**344**	**841**	**40.90%**

Number of Children to Achieve SM05 Target – **00 Children**
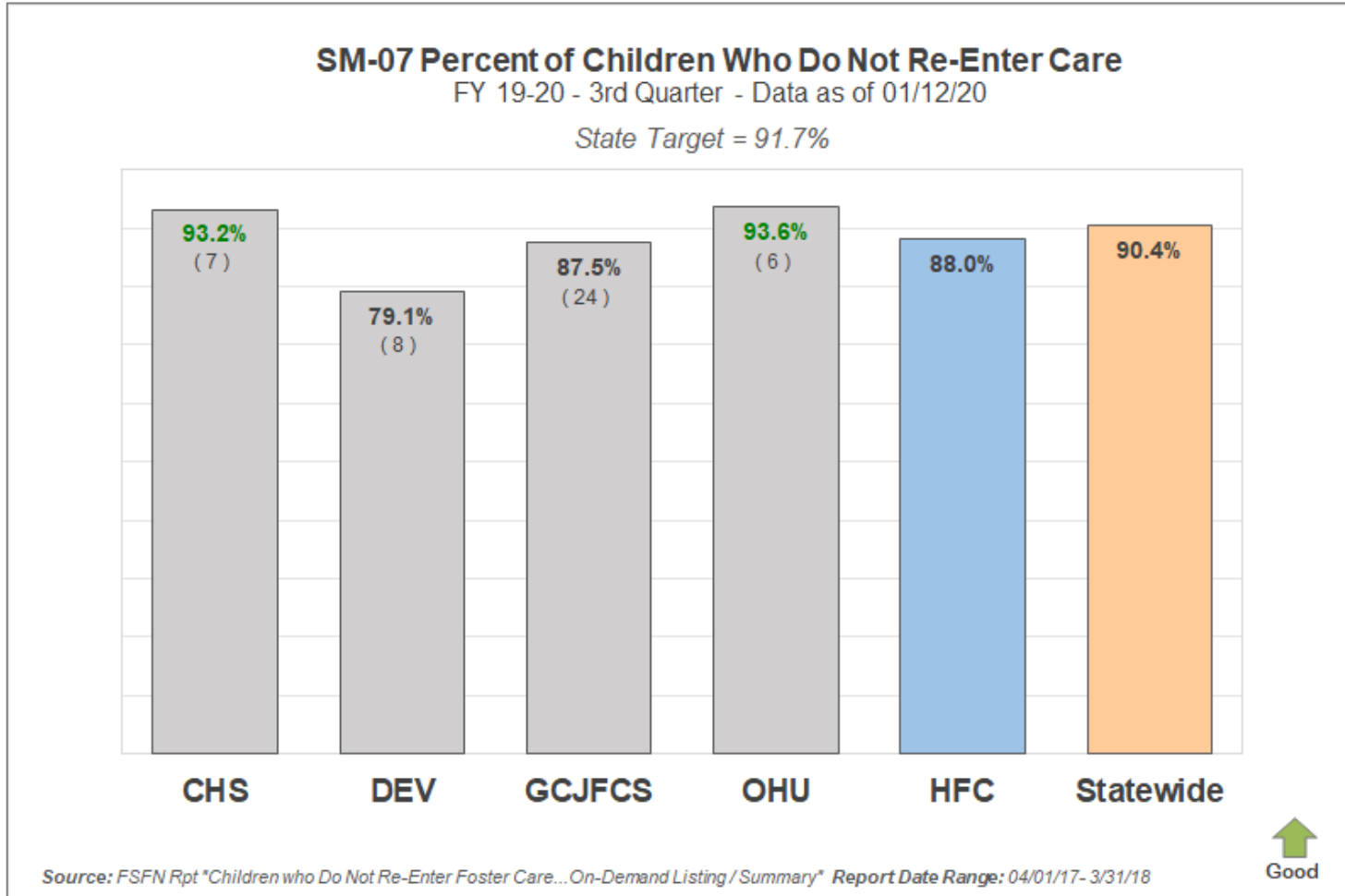
Scorecard Measure #6 - 04/01/19
Children Achieving Permanency within 12-23 Mths
FY 19-20 - 3rd Qtr as of 02/16/20

Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	52	120	43.3%
DEV	59	156	37.8%
OHU	51	98	52.0%
HFC Total	**162**	**374**	**43.3%**

Number of Children to Achieve SM06 Target – **02 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.

SM-07 Percent of Children Who Do Not Re-Enter Care
FY 19-20 - 3rd Quarter - Data as of 01/12/20
State Target = 91.7%

- CHS: 93.2% (7)
- DEV: 79.1% (8)
- GCJFCS: 87.5% (24)
- OHU: 93.6% (6)
- HFC: 88.0%
- Statewide: 90.4%

Good

Source: FSFN Rpt "Children who Do Not Re-Enter Foster Care...On-Demand Listing/Summary" Report Date Range: 04/01/17- 3/31/18

Children Returning to Care
Number of Children in a Removal Episode Who Have Had a Prior Removal

Children Returning to Care in Less than 1 Year
Monthly Data-as-of: 02/16/20
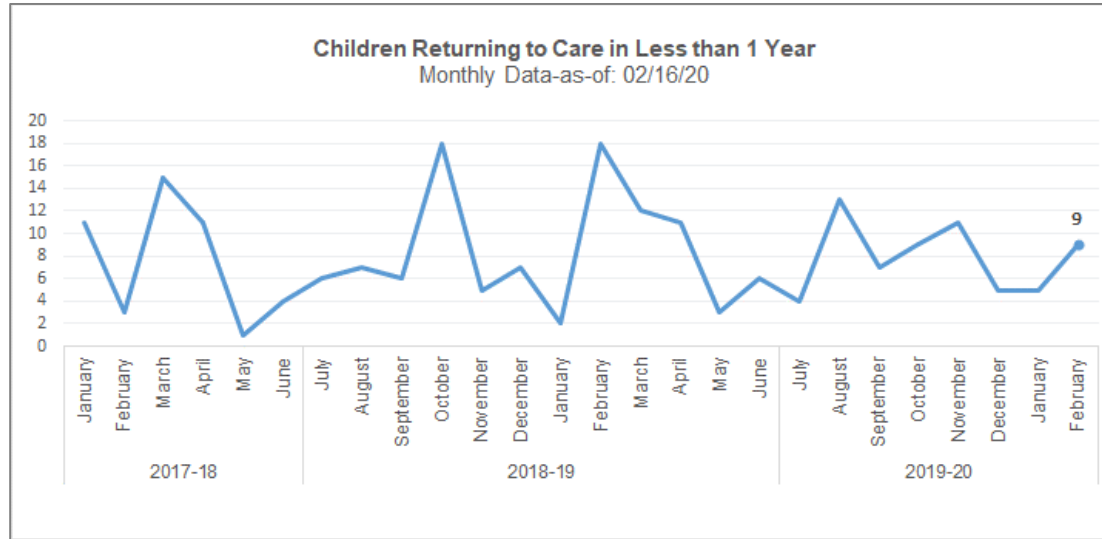
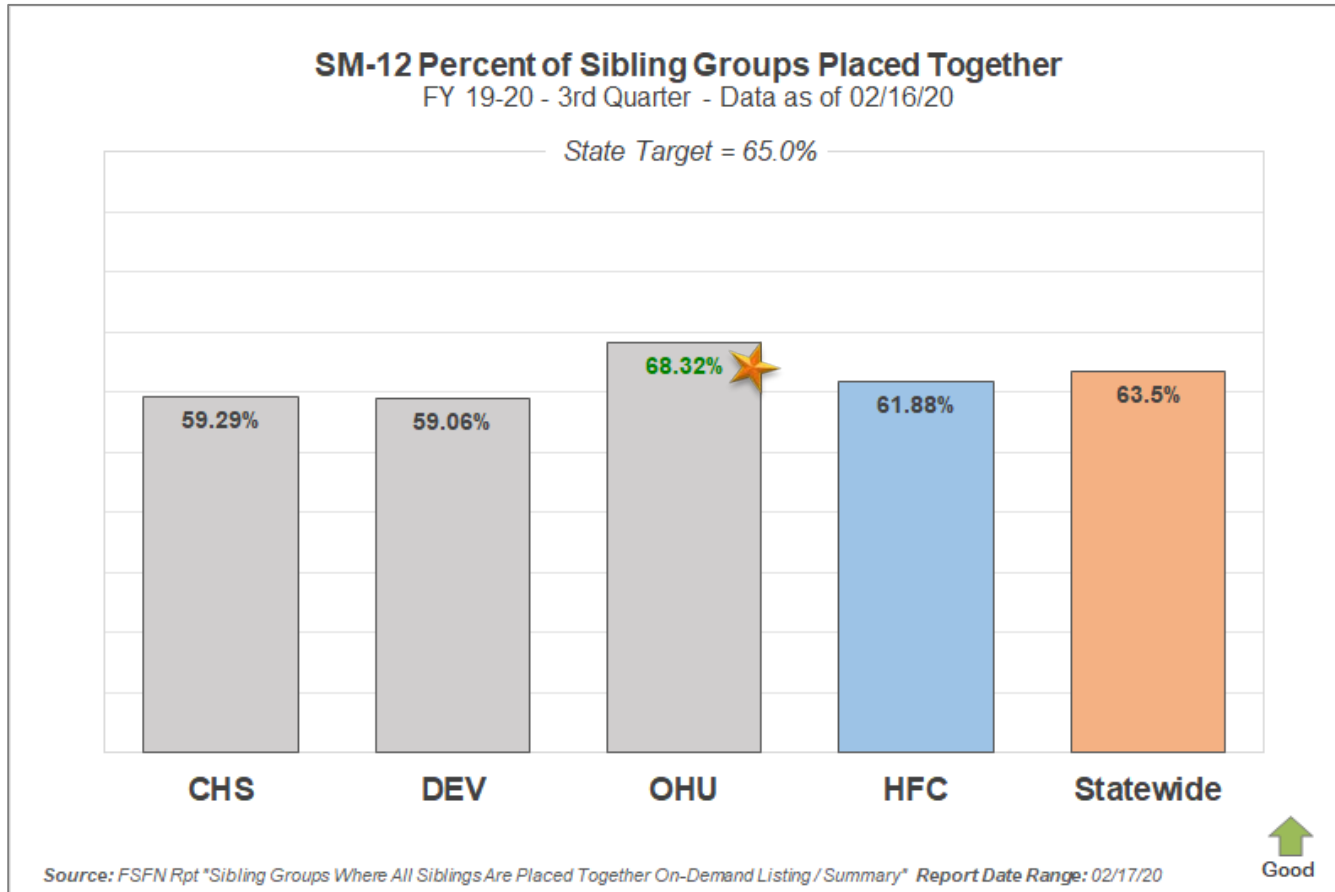|	Removal Episodes for Children with a Prior Removal								
	Removals entered into FSFN between 02/10/20 - 02/16/20								
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
DEV	11/22/2019	141836-DEV	4/16/2017	4/23/2019	24	6	< 1.0 yr	Y	51%
CHS	1/28/2020	141852-CHSFL	11/29/2016	8/29/2019	33	4	< 1.0 yr	Y	63%
CHS	2/7/2020	141839-CHSFL	9/26/2009	5/31/2011	20	104	> 5.0 yrs	N	-
CHS	2/1/2020	141834-CHSFL	10/12/2018	10/21/2019	12	3	< 1.0 yr	Y	25%

Source: FSFN Data Warehouse Ad Hoc Report, **Rpt-as-of:** 02/17/20
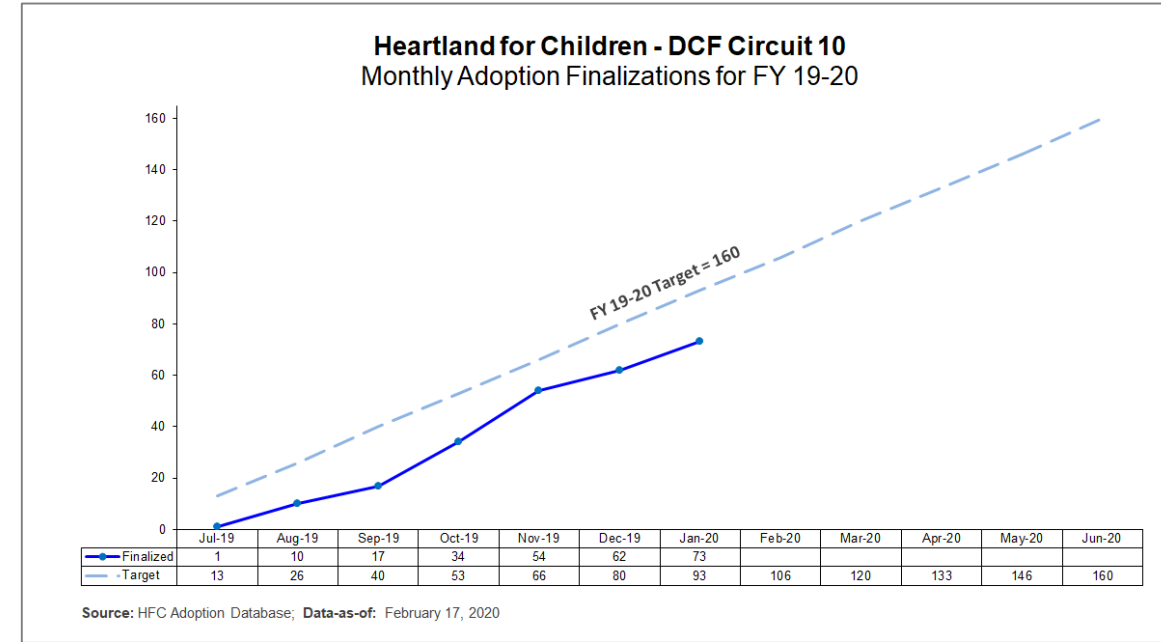
Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together

Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	67	113	59.29%
DEV	75	127	59.06%
OHU	69	101	68.32%
HFC	211	341	61.88%

SM-12 Percent of Sibling Groups Placed Together
FY 19-20 - 3rd Quarter - Data as of 02/16/20

State Target = 65.0%

CHS 59.29% DEV 59.06% OHU 68.32% HFC 61.88% Statewide 63.5%

Good

Source: FSFN Rpt "Sibling Groups Where All Siblings Are Placed Together On-Demand Listing / Summary" **Report Date Range:** 02/17/20

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20
Finalized	1	10	17	34	54	62	73					
Target	13	26	40	53	66	80	93	106	120	133	146	160

Source: HFC Adoption Database; **Data-as-of:** February 17, 2020

Upcoming Finalization Dates

February 19, 2020

February 26, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 02/17/20

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	13	10	39	49	20.4%	20.0%
DEV	4	15	41	56	26.8%	40.0%
OHU	14	48	7	55	87.3%	16.7%
Total	31	73	87	160	45.6%	21.9%

Children's Legal Services- Shelter Report
CLS Weekly Shelter Report FY 2019-20 as of February 17, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	18					220
Highlands	2	11	2	5	5	5	5	2					37
Hardee	1	1	0	3	0	3	1	0					9
Total	35	57	21	34	27	35	37	20					266
# Children Removed													
Polk	51	88	31	59	41	58	62	40					430
Highlands	3	25	2	7	7	10	5	9					68
Hardee	2	2	0	7	0	6	3	0					20
Total	56	115	33	73	48	74	70	49					518
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0					1
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
Total	0	0	1	0	0	0	0	0					1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	25					276
Highlands	1	14	1	5	4	10	2	8					45
Hardee	1	1	0	3	0	5	0	0					10
Total	23	76	22	47	32	57	41	33					331
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	4					59
Highlands	2	2	1	1	0	0	2	1					9
Hardee	0	0	0	4	0	0	0	0					4
Total	15	12	6	8	4	6	16	5					72
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	2					9
Highlands	0	0	0	0	3	0	1	0					4
Hardee	0	0	0	0	0	0	0	0					0
Total	0	3	0	1	3	0	4	2					13
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	9					86
Highlands	0	10	0	1	0	0	0	0					11
Hardee	1	0	0	0	0	1	3	0					5
Total	18	24	5	17	9	11	9	9					102

% of Children Sheltered Placed in Foster Care
Data as of 02/17/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	**18.4%**
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	19.7%

Shelter Count for the Week of February 1 - February 17, 2020

	Polk	Highlands	Hardee
Shelters	12		
Children Removed	29		
Placed w/ a Relative	17		
Placed w/a Non-Rel	2		
Placed w/a Fictive Kin	2		
Placed in Foster Care	8		

Case Transfer Staffing Data

Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - **Data as of 02/14/20**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	40	20	19	21	16					**246**	460	349
Devereux	38	48	23	42	21	35	41	19					**267**	482	349
OHU Polk	22	14	17	12	17	17	7	5					**111**	196	253
One Hope	37	63	38	44	37	39	41	24					**323**	548	527
Total	152	153	125	138	95	110	110	64					**947**	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	11					**146**	262	226
Devereux	20	28	12	34	9	17	28	12					**160**	291	218
OHU Polk	9	6	8	11	5	3	6	2					**50**	116	164
One Hope	5	17	5	12	13	7	11	3					**73**	125	133
Total	66	68	56	73	37	38	63	28					**429**	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0					**17**	48	35
Devereux	2	5	1	2	1	7	4	2					**24**	37	27
OHU Polk	6	5	1	0	5	6	1	2					**26**	20	20
One Hope	2	2	1	0	0	0	0	0					**5**	11	24
Total	14	12	3	5	12	16	6	4					**72**	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	12	3	0	0	3					**55**	110	48
Devereux	11	13	7	4	6	9	6	2					**58**	93	66
OHU Polk	2	3	7	1	5	3	0	0					**21**	52	44
One Hope	0	1	5	3	2	0	0	0					**11**	41	49
Total	30	23	33	20	16	12	6	5					**145**	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0					**0**	0	2
Devereux	0	0	0	0	0	0	0	0					**0**	0	0
OHU Polk	0	0	0	0	0	0	0	0					**0**	0	0
One Hope	30	42	27	32	21	31	25	21					**229**	363	313
Total	30	42	27	32	21	31	25	21					**229**	363	315
Reinstatement of Protective Services Supervison (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	1					**5**	12	17
Devereux	1	0	1	0	3	2	0	2					**9**	41	18
OHU Polk	5	0	0	0	0	2	0	1					**8**	2	10
One Hope	0	0	0	0	0	0	0	0					**0**	7	2
Total	6	0	1	2	3	6	0	4					**22**	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month

Heartland for Children - Circuit 10
Number of Children Entering and Exiting OHC per Month
Data through January 2020

	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	Dec 19	Jan 20
Entering OHC	83	118	57	51	58	78	78	81	59	90	45	72	73	103	61	79	68	86	62	135	49	65	38	73	77
Exiting OHC	92	57	81	80	69	101	49	73	36	104	93	62	65	65	79	84	58	84	60	67	52	63	54	45	70

Source: FSFN Data Tableau Dashboard Report, **Data-as-of:** 02/11/2020   **Month and Year**

Neighbor to Family – Weekly & Monthly Census
19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **95.4%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/11/20 through 02/17/20		
Referral Type	**Number of Families**	**Number of Children**
CPI - Safety Management	2	8
CPI - Family Support	31	76
Specialized - Family Support	7	15
Prevention - Comm. Referral	36	88
Special Conditions Report	2	2
Nurturing Parenting	19	30
NTF - Total Services	**97**	**219**

NTF - Housing Resource Numbers	
Data since Inception to 02/17/20	
Referral Agency	**Referrals**
Children's Home Society (CHS)	14
Devereux (DEV)	9
One Hope United (OHU)	1
Neighbor To Family (NTF)	3
Total Housing Referrals	**27**

Neighbor to Family
Percent of Children Not Sheltered in Month - January 2020
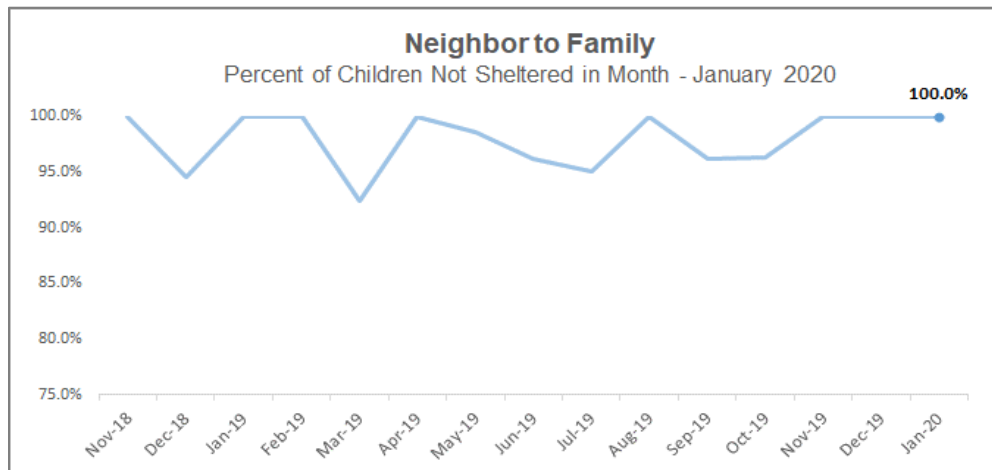
Referral Status and Housing Results	
Referrals - Active	10
Referrals - Closed	17
Total Families Housed	**4 Families**
Total Children Housed	**15 Children**

Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

Heartland for Children - DCF Circuit 10
Missing Children - By CMO And Missing Child Type
Data as February 16, 2020

n = 6
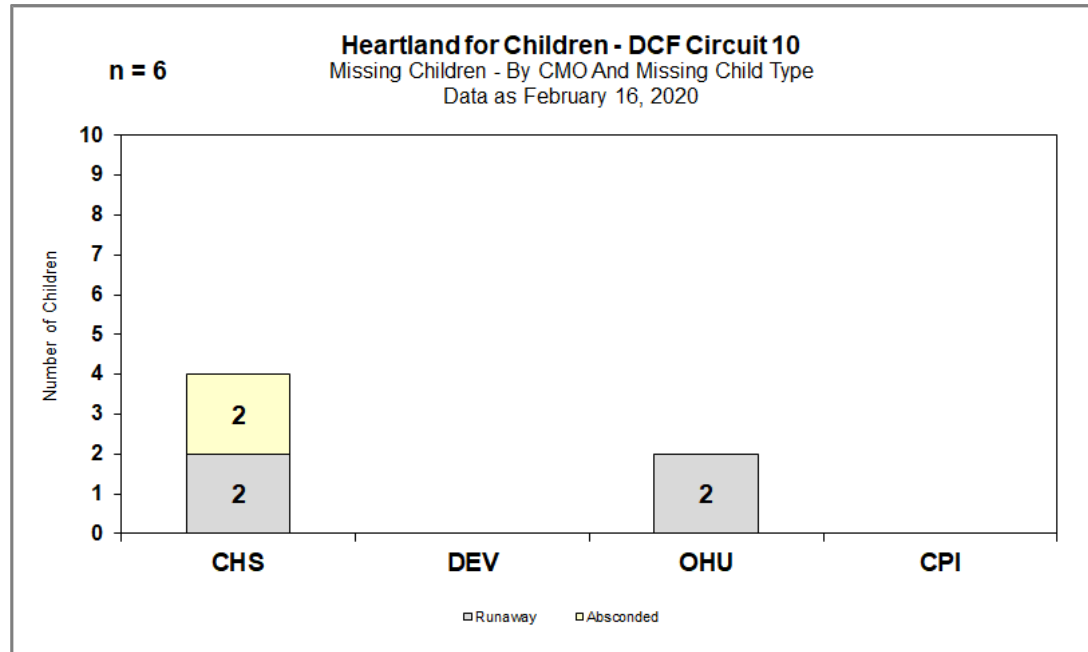
Circuit 10 - Weekly Missing Children Report
Number of Missing Youth as of Reporting Date

Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date
Nov 2019 (m/end)	-	20	-	100%	-	19	-
Dec 2019 (m/end)	-	9	-	89%	-	13	-
Jan 2020 (m/end)	-	24	-	100%	-	17	-
2/2/2020	9	2	100%	100%	0	4	
2/9/2020	7	7	50%	71%	2	6	OHU/CHS
2/16/2020	6	12	75%	75%	1		CHS

Missing Children – Debriefs
HFC - Required Debriefs Completed and Note Entry Timeliness
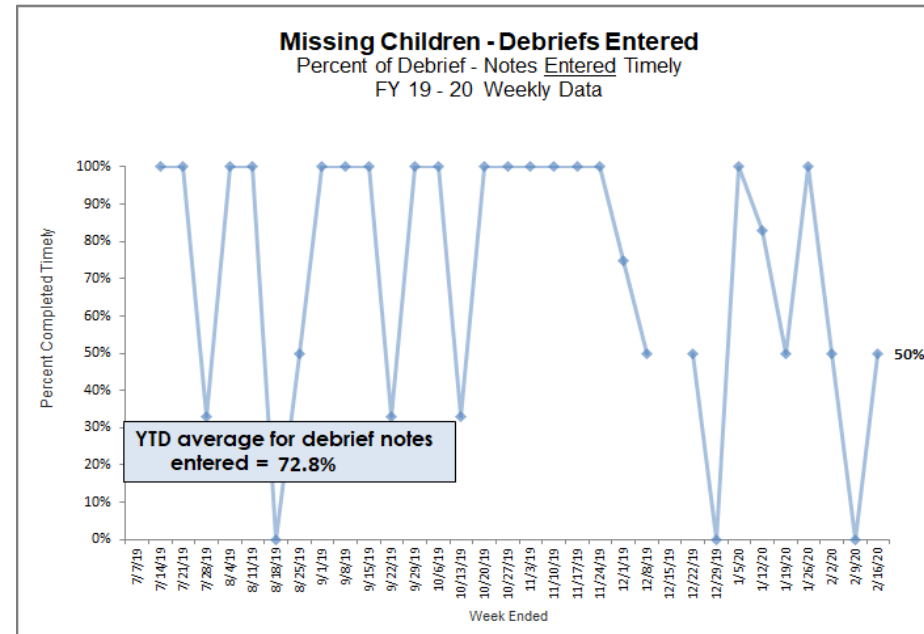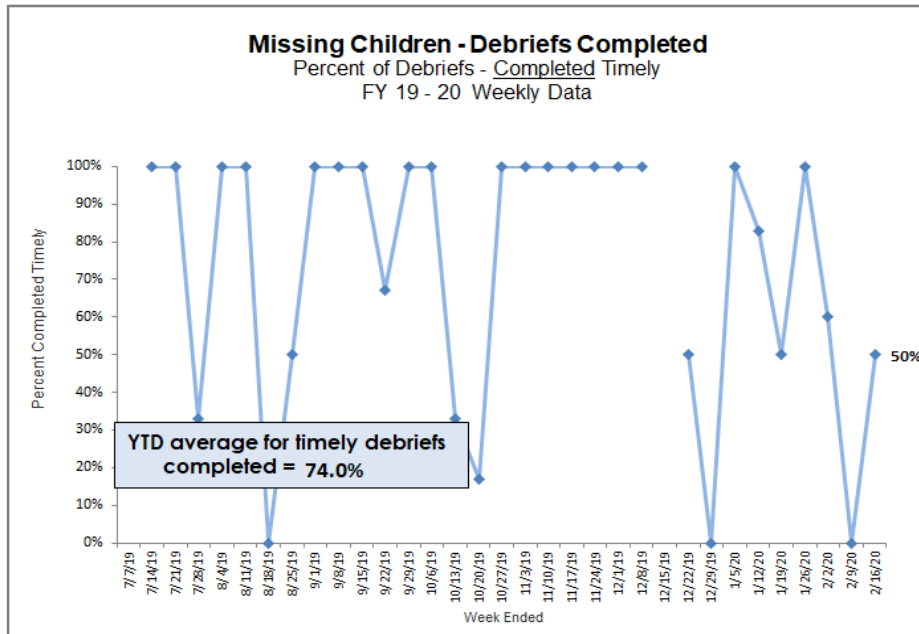
Missing Children - Debriefs Week of 02/10/2020 through 02/16/2020							
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1	1	0	0%	1		0	0%
DEV	1	1	1	100%	1		1	100%
OHU	2	1	1	50%	2		1	50%
PI				-				-
Total	4	3	2	50%	4	0	2	50%

Missing Children – Attempts to Locate
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate
Week of 02/10/2020 through 02/16/2020

Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS				-				-
DEV				-				-
OHU	3	3	3	100%	3	1	4	100%
PI				-				-
Total	**3**	**3**	**3**	**100%**	**3**	**1**	**4**	**100%**

Attempts to Locate Missing Children
Percent of Required Attempts Completed Timely
FY 19 - 20 Weekly Data

YTD average for timely attempts completed = 95.3%

Attempts to Locate Missing Children
Percent of All Attempts - Note Entered Timely
FY 19 - 20 Weekly Data

YTD average for timely entry of notes = 93.8%
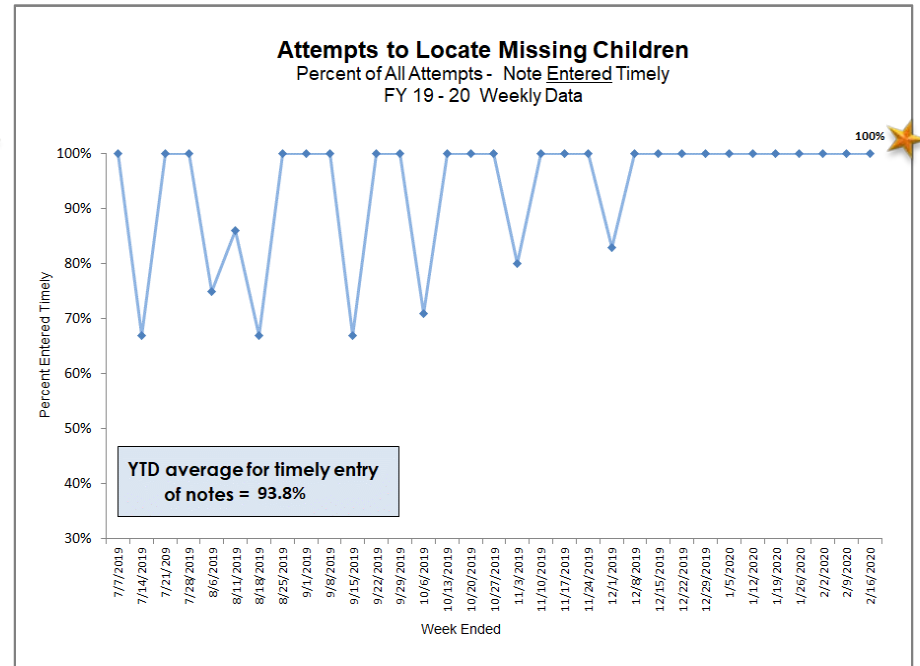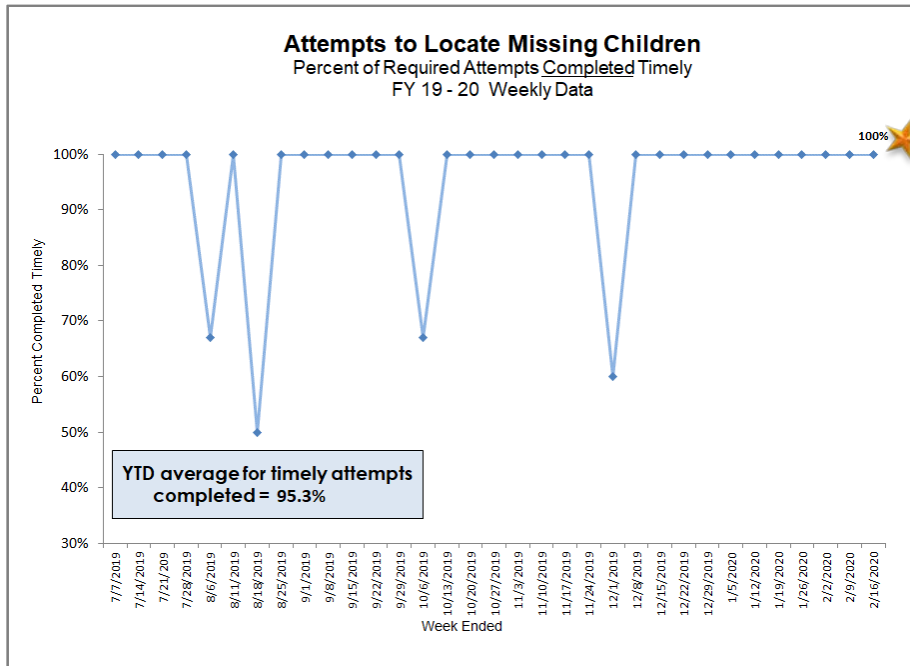
Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/13/2020	1/20/2020	1/26/2020	2/2/2020	2/9/2020	**2/16/2020**
CHS	720	722	717	724	711	**709**
DEV	730	728	728	731	725	**726**
OHU	810	815	827	827	821	**829**
HFC Total	2260	2265	2272	2282	2257	**2264**

Caseload Census By CMO
Weekly data as of 02/16/2020

Transition of GCJFCS Cases Starting 02/12/18

Source: FSFN Children Active Receiving Services Report - Report-as-of: 02/17/2020

CHS   DEV   GCJFCS   OHU
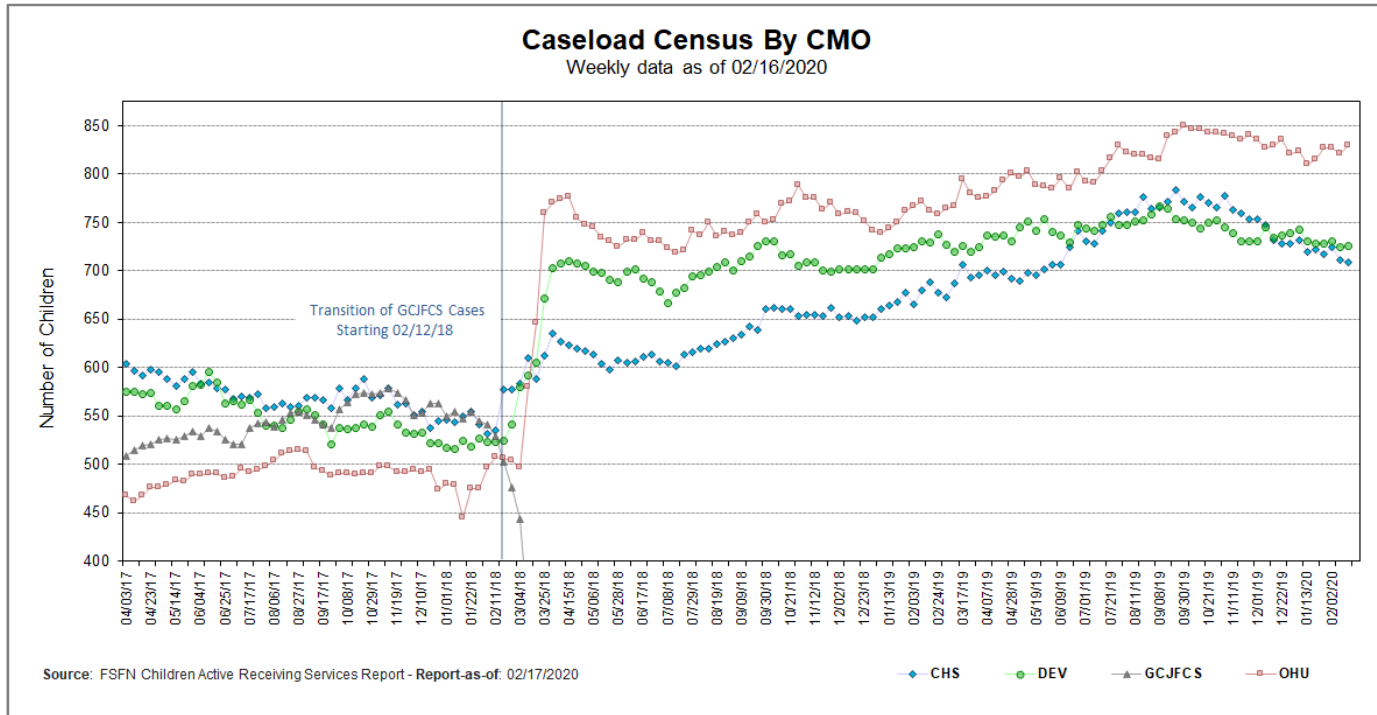
Caseload Census Information
Case Manager Caseload Breakdown by Agency – **Data as of 02/09/2020**

	Count of Case Managers Within a Caseload Range						
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	9	4	5	11	29	24.5
DEV	0	1	2	6	14	23	31.5
OHU	3	16	8	8	6	41	20.0
# of CMs	3	26	14	19	31	93	24.3

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	29	9	31.0%
DEV	23	1	4.3%
OHU	41	19	46.3%
HFC	93	29	31.2%

* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Case Management Organization Turnover
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended December 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	56.7%	35.3%
DEV	90.2%	25.0%
OHU	73.5%	38.1%

Case Manager Turnover Rates by CMO
Rolling 12 Month Data for Month Ending December 2019 — Good

	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
CHS	78.5%	77.9%	65.2%	70.0%	73.1%	73.1%	72.1%	66.2%	62.0%	54.1%	48.9%	56.7%
DEV	62.5%	61.7%	75.8%	61.9%	60.1%	58.5%	64.3%	72.3%	75.6%	72.1%	87.8%	90.2%
OHU	82.9%	77.1%	70.1%	68.0%	73.5%	86.0%	87.2%	80.0%	80.4%	76.0%	72.0%	73.5%

12 Month Data for Month End

Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care

Health Information in FSFN for Children in OHC as of 02/16/20

Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	451	99.6%	96.2%	92.6%	98.4%	95.8%
DEV	515	100.0%	97.1%	90.6%	96.7%	94.8%
OHU	376	100.0%	97.9%	84.9%	97.6%	93.5%
HFC	1342	99.9%	97.0%	89.8%	97.5%	94.8%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 02/16/20

Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	2	17	21	7
DEV	0	15	30	17
OHU	0	8	33	9
Total	2	40	84	33

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – **Target = 95.0%**

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – **Target = 95.0%**

Scorecard Measure #9 - 03/31/20 (snapshot)
Children Receiving Medical Services Within Last 12 Mths
FY 19-20 - 3rd Qtr as of 02/16/20

Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	436	451	96.7%
DEV	500	515	97.1%
OHU	367	375	97.9%
Total	1303	1341	97.2%

Scorecard Measure #10 - 03/31/20 (snapshot)
Children Receiving Dental Services Within Last 7 Mths
FY 19-20 - 3rd Qtr as of 02/16/20

Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	263	284	92.6%
DEV	290	320	90.6%
OHU	185	218	84.9%
Total	738	822	89.8%

Number of Dental Visits to Achieve SM10 Target – **43 Appointments**

In-Home Safety Plan Management
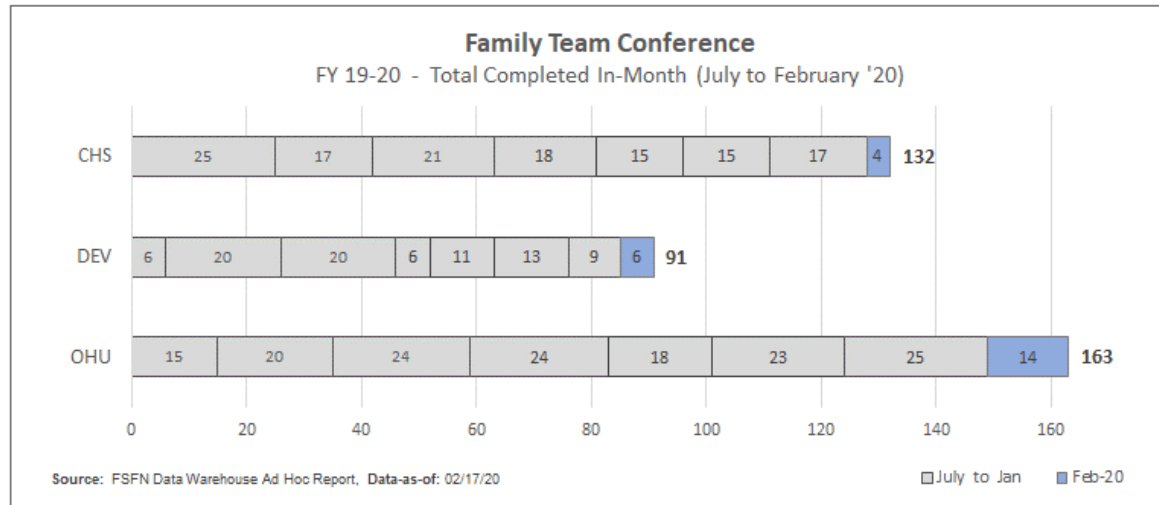Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

In-Home Safety Plan Management
Percent of Completed In-Home Safety Plans under 180 Effective Days

Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	1	235	236	99.6%
DEV	6	178	184	96.7%
OHU	12	145	157	92.4%
HFC Total*	19	558	577	96.71%

Source: FSFN Report "Case Management Safety Management Listing" , **Data-as-of:** 02/17/20

In-Home Safety Plan Management
Percent of Complete & Valid In-Home Safety Plans — Good
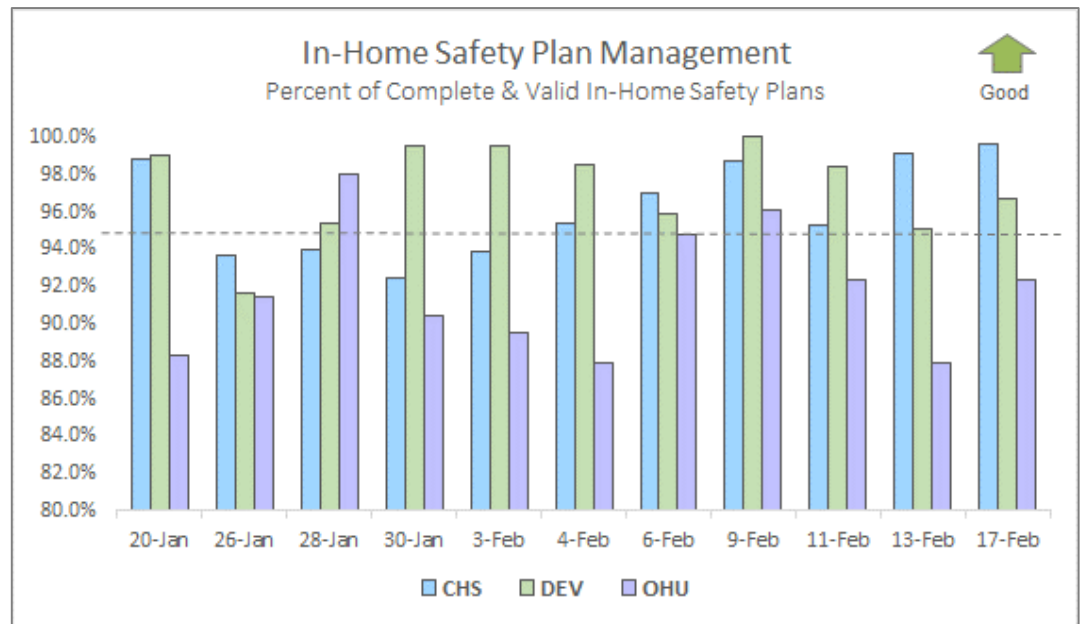
Family Team Conferences Completed

FY19-20 – July 2019 to February 2020

Family Team Conference
FY 19-20 - Total Completed In-Month (July to February '20)

Agency									Total
CHS	25	17	21	18	15	15	17	4	132
DEV	6	20	20	6	11	13	9	6	91
OHU	15	20	24	24	18	23	25	14	163

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 02/17/20   □ July to Jan   ■ Feb-20

Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 02/01/20 to 02/29/20

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	269	75	27.9%	184	31	16.8%	22.4%
DEV	288	74	25.7%	198	23	11.6%	18.7%
OHU	203	59	29.1%	126	35	27.8%	28.4%
TOTAL	760	208	27.37%	508	89	17.52%	22.4%

Source: FSFN Data Warehouse – Ad Hoc Report; **Data-as-of:** 02/16/20

Child Placement Agreement – Current Errors

	Child Placement Agreement Errors Data as of 02/17/2020				
Agency	**New CPA Needed**	**Need to Upload Signed Agreement**	**Need Supervisor Approval**	**Need to Close CPA**	**Total**
CHS		1			1
DEV	1	2	1		4
OHU	1	1	1		3
Total	2	4	2	0	8

Health Risk Assessments
Forms must be submitted by Friday each week <u>or</u> by month-end to avoid penalties

	Health Risk Assessment's Due by the Number of Weeks on List Data as of 02/17/2020			
Agency	**Greater than 2 weeks**	**1 - 2 weeks**	**Less than 1 week**	**Grand Total**
CHS				
DEV				
OHU				
Total				

Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List
Data-as-of: 02/16/20

Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	19	21
DEV	2	10	11	23
OHU			7	7
CPI			4	4
NTF			4	4
Total	2	12	45	59

Placement Exceptions Totaled By Agency
Last 6 Reporting Periods

Agency	1/5/2020	1/12/2020	1/20/2020	1/26/2020	2/9/2020	2/16/2020
CHS	12	9	8	6	21	21
DEV	3	11	13	10	29	23
OHU	15	21	26	22	28	7
CPI	10	9	7	5	9	4
NTF	0	3	0	0	0	4
Total	40	53	54	43	87	59

Data Exceptions: AFCARS
Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report

Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			24		17	18	59
DEV			20		14	13	47
OHU			21		1	21	43
CPI	1						1
Total	1	0	65	0	32	52	150

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 2/17/20

AFCARS Foster Care Errors
Weekly FSFN Data as 2/17/20
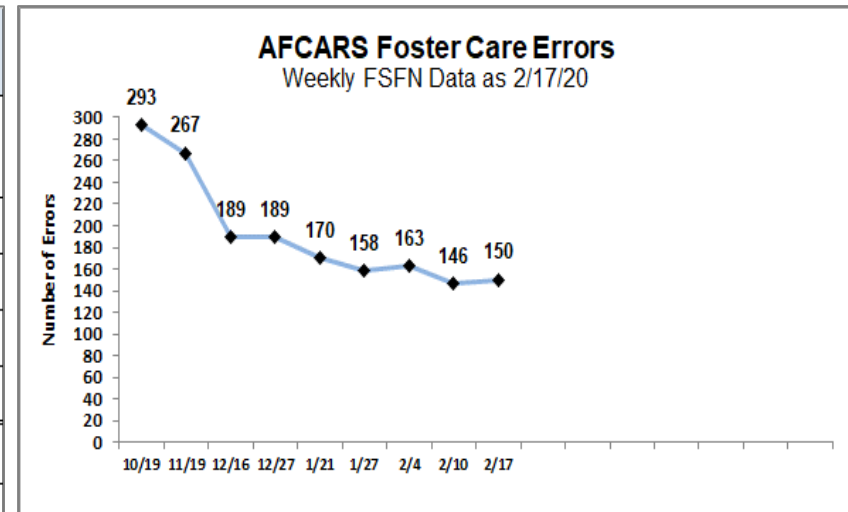
Family Functioning Assessment – Methodology Cases
Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1		
DEV		1	2	
OHU				
HFC TOTAL	0	2	2	0

CMO Contract Measure 11 – 3rd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 02/16/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	329	335	98.2%
DEV	13	337	350	96.3%
OHU	6	265	271	97.8%
HFC Total	25	931	956	97.4%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/16/20			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	16	17	94.1%
DEV	17	17	100.0%
OHU	17	18	94.4%
HFC TOTAL	50	52	96.2%

FY 19-20 Target = *95% and above.*

"It always seems impossible until it's done."

~ Nelson Mandela

Education Resources

Step Up for Students – Step Up For Students is a nonprofit organization that administers the Florida Tax Credit Scholarship for low-income students in grades K-12. The scholarship program was created by the Florida Legislature in 2001 and is funded by corporations that receive a dollar-for-dollar tax credit for their contributions. Step Up for Students has special guidelines for children who are in foster care or are homeless that make it easier for them to qualify. Scholarships can help pay private tuition or cover transportation costs to attend public school in another district/county. For more info, visit www.StepUpForStudents.org/foster, email info@stepupforstudents.org, or call 877-735-7837.

Teen Resources

Teen Dating Violence Awareness Month – Teen Dating Violence Awareness Month is a national effort to raise awareness and protect teens from violence. Teen dating violence can be physical, emotional, or sexual, and includes stalking. It can occur in person or electronically, which includes texting, social media, and other online applications. Victims of teen dating violence are more likely to experience symptoms of depression and anxiety. They might also engage in unhealthy behaviors, such as using tobacco, drugs, and alcohol. Teens who are victims in high school are at higher risk for victimization during college and throughout their lifetimes. Visit www.centerforchildwelfare.org/DomesticViolence.shtml.

Community Events

Family, Flicks & Fun– Polk County Parks & Recreation hosts this free family event on February 21st at the Wabash Community Center (1230 Southern Ave., Lakeland) from 6:00-8:00pm. In addition to a movie, there will be games, entertainment, and snacks. For more info, call 863-284-4223.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 21st from 8:30am-12:00pm at First Methodist Church of Auburndale (316 Lake Ariana Blvd.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-535-6486.

Financial Resources

Free Tax Preparation– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to $66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "MyFreeTaxes.com" at www.uwcf.org.

Spring Break Camp Resources

Spring Break Art Camp – Polk Museum of Art's camp for ages 7-13 will include fun classes in Drawing/Painting, Mixed Art, and Performance/Stage Craft. The camp will be held March 23rd – March 27th from 9:00am-4:00pm. The application deadline is March 1st. For cost and other details, call 863-688-7743.

Housing Resources

Housing Locator Service – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at www.floridahousingsearch.org or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.

Heartland for Children

Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map
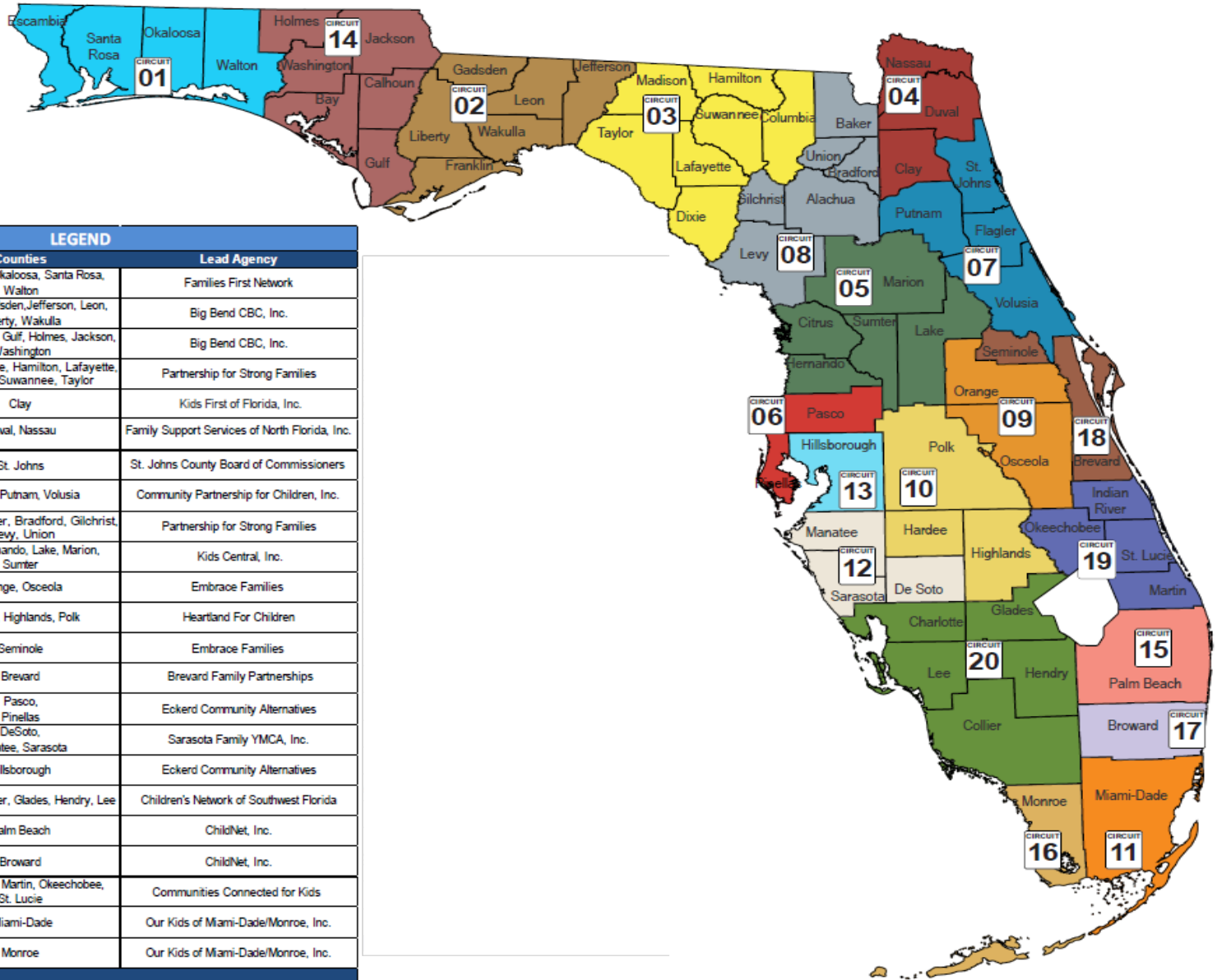
LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9	Central	Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		Pasco, Pinellas	Eckerd Community Alternatives
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.