

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting  
Scheduled for Wednesday, February 15, 2017 at 10 a.m.


Data for Week Ended  
Sunday, February 12, 2017

Conference Call: 866-946-1739  
Participant Number: 7936917#





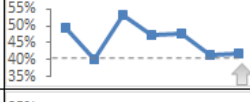
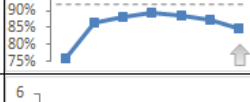


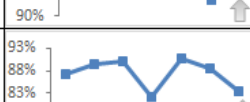

# Community Based Care Lead Agency Scorecard

## For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
<b>Heartland For Children</b>	<b>11.35</b>	<b>98.5%</b>	<b>93.8%</b>	<b>99.9%</b>	<b>42.0%</b>	<b>53.7%</b>	<b>84.9%</b>	<b>3.43</b>	<b>98.7%</b>	<b>95.7%</b>	<b>83.3%</b>	<b>61.3%</b>
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
<b>Statewide</b>	<b>11.07</b>	<b>96.8%</b>	<b>94.7%</b>	<b>99.8%</b>	<b>42.8%</b>	<b>55.3%</b>	<b>88.7%</b>	<b>4.35</b>	<b>97.0%</b>	<b>92.8%</b>	<b>87.1%</b>	<b>64.3%</b>
<b>Red Zone:</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>

# Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown  
FY16-17 - 3rd Quarter as of January 2017.

CBC Contract Measures - HFC Performance with CMO Breakdown - Most Recent Performance (FY 16-17)										
				FY 16-17 Monthly Performance			Case Management Organization			
FY 16-17 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend (2nd Quarter)	FY 16-17 (2nd Quarter)	Reporting Qtr / Mth	Reporting Target	Reporting Performance	CHS	DEV	GCJFCS	OHU
1	SM01 - Rate of abuse per day while in foster care.	Rolling twelve month period ending two months prior to the end of the report month. 	11.35	3rd Qtr / Jan-17	8.50	7.97	12.96	8.63	4.77	0.00
2	Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.	59	3rd Qtr / Jan-17	140 (PR: 82)	60	15	12	16	17
3	SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Three month period immediately prior to the report month. 	99.9%	3rd Qtr / Jan-17	99.5%	99.98%	99.97%	99.99%	99.98%	100.00%
4	SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Three month period ending twelve months prior to report month. 	42.0%	3rd Qtr / Jan-17	40.5%	88.3%	38.1%	36.0%	43.8%	62.5%
5	SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home.	Three month period ending twenty-four months prior to report month. 	84.9%	3rd Qtr / Jan-17	91.7%	91.9%	71.4%	96.7%	96.9%	100.0%
6	SM08 - Children's placement moves per 1,000 days in foster care.	Rolling twelve month period ending as of the end of the month prior to the report month. 	3.43	3rd Qtr / Jan-17	4.12	3.18	2.17	4.24	3.49	2.85
7	SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	As of the last day of the month ending prior to the report month. 	98.7%	3rd Qtr / Jan-17	95.0%	98.7%	99.5%	99.4%	97.3%	98.6%
8	SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	As of the last day of the month ending prior to the report month. 	95.7%	3rd Qtr / Jan-17	95.0%	95.8%	95.9%	94.9%	97.4%	93.1%
9	SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Rolling twelve month period through the end of the month prior to the report month. 	83.3%	3rd Qtr / Jan-17	80.0%	79.2%	63.6%	80.0%	100.0%	100.0%

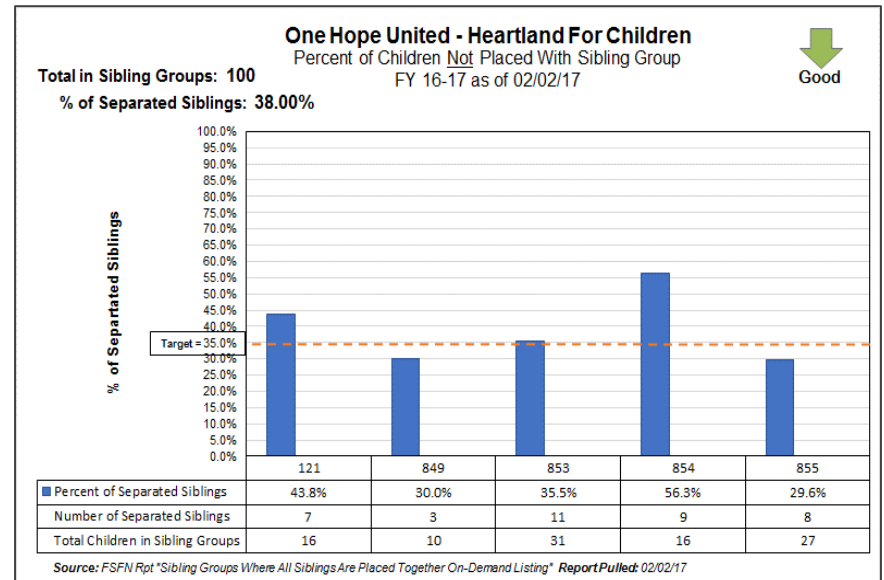
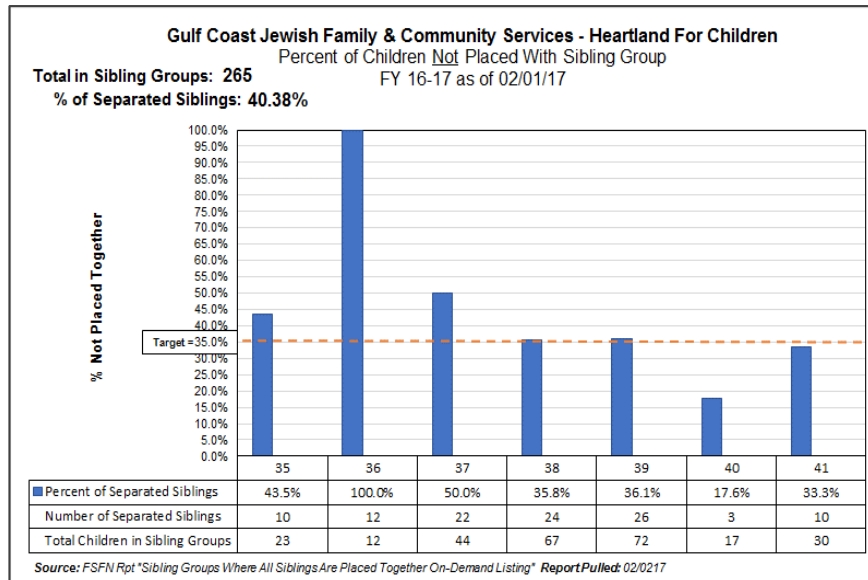
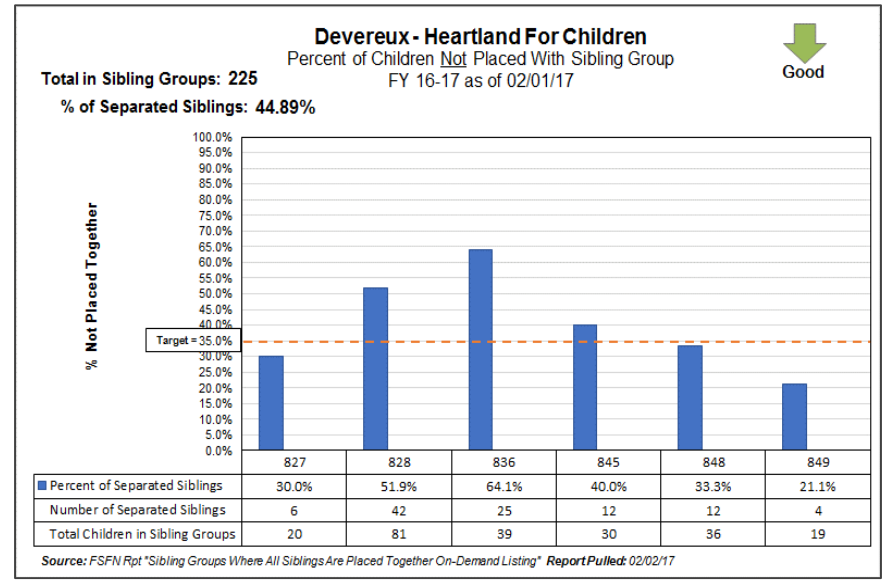
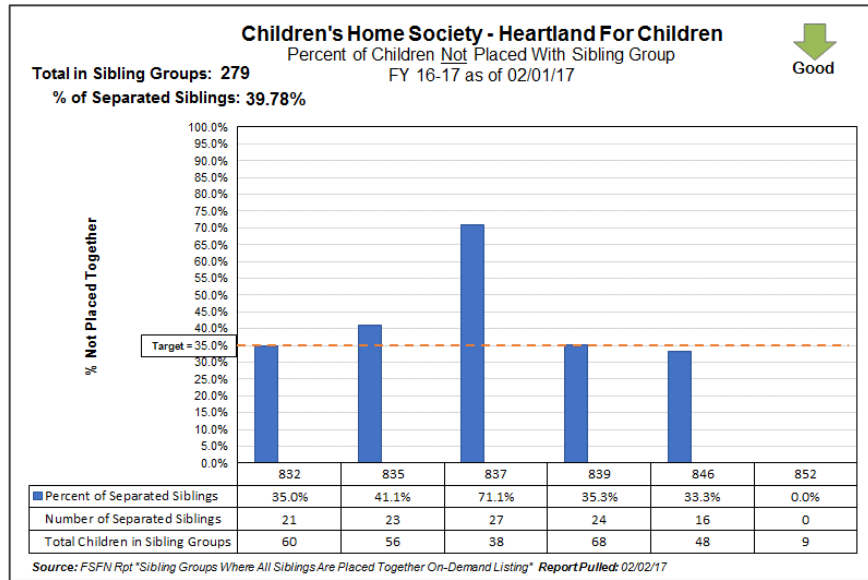
# Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 01/31/17

FY 16-17 Target: 35.0%

Children in Sibling Groups: 869

Percent of Separated Siblings: 41.1%

Total Separated Siblings: 357



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 02/01/17 - 02/28/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	12	5995 / 6022	99.55%
DEV	14	5777 / 5814	99.36%
GCJFCS	3	5149 / 5157	99.84%
OHU	5	4735 / 4740	99.89%
<b>Total</b>	<b>34</b>	<b>21656 / 21733</b>	<b>99.65%</b>

*\*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/12/17*

# of Children Not Seen, Month of Feb 2017	
# Not Seen	Agency
250	CHS
219	DEV
164	GCJFCS
142	OHU
7	CPI
782	Grand Total

*Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 2/12/17*

Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 22
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 22
Percentage of Required Home Visits Completed	Page 5
Performance on Outcome Measures for Previous 12 Months	Page 2

## Scorecard Measures 5 & 6 - Children Achieving Permanency

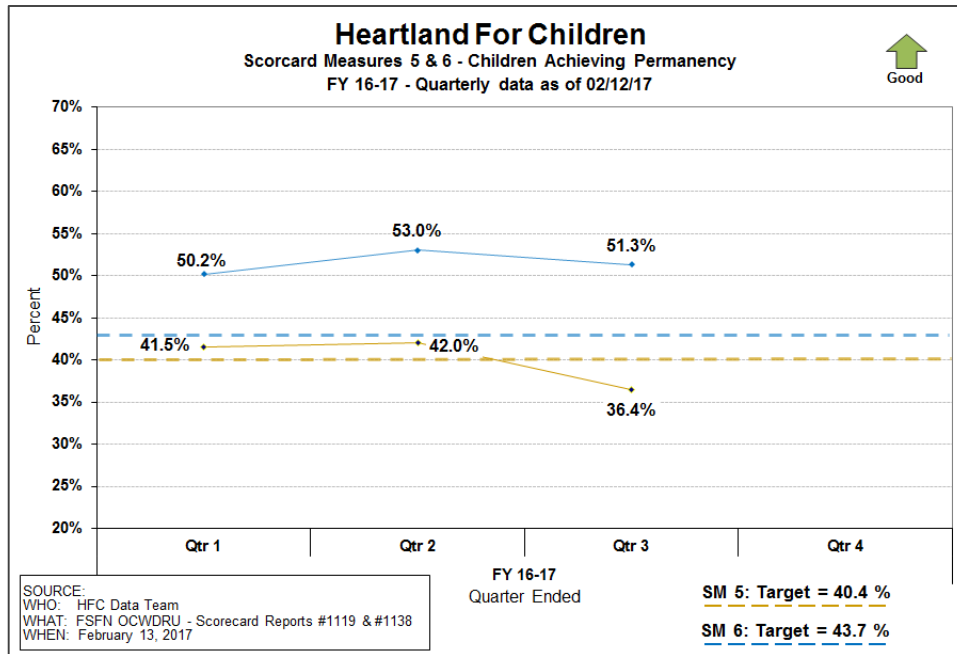
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 02/12/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	22	74	29.7%
DEV	21	59	35.6%
GCJFCS	21	55	38.2%
OHU	12	21	57.1%
<b>Total</b>	<b>76</b>	<b>209</b>	<b>36.4%</b>

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 02/12/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	49	98	50.0%
DEV	10	49	20.4%
GCJFCS	56	82	68.3%
OHU	28	50	56.0%
<b>HFC</b>	<b>143</b>	<b>279</b>	<b>51.3%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



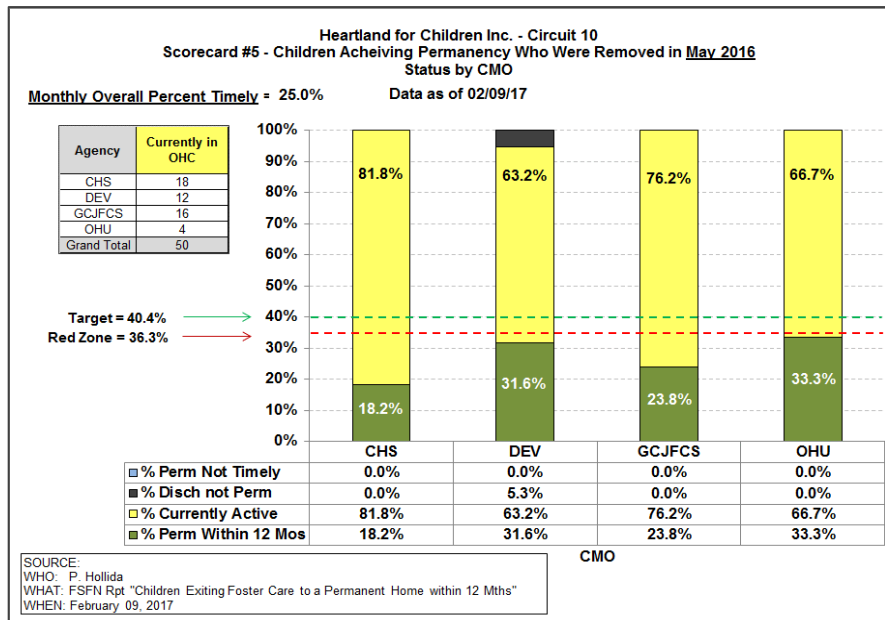
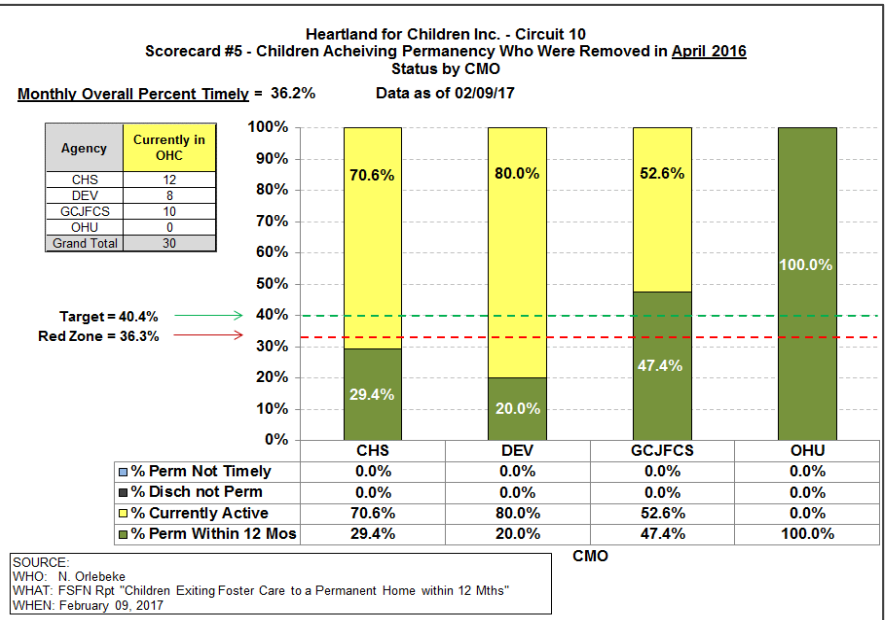
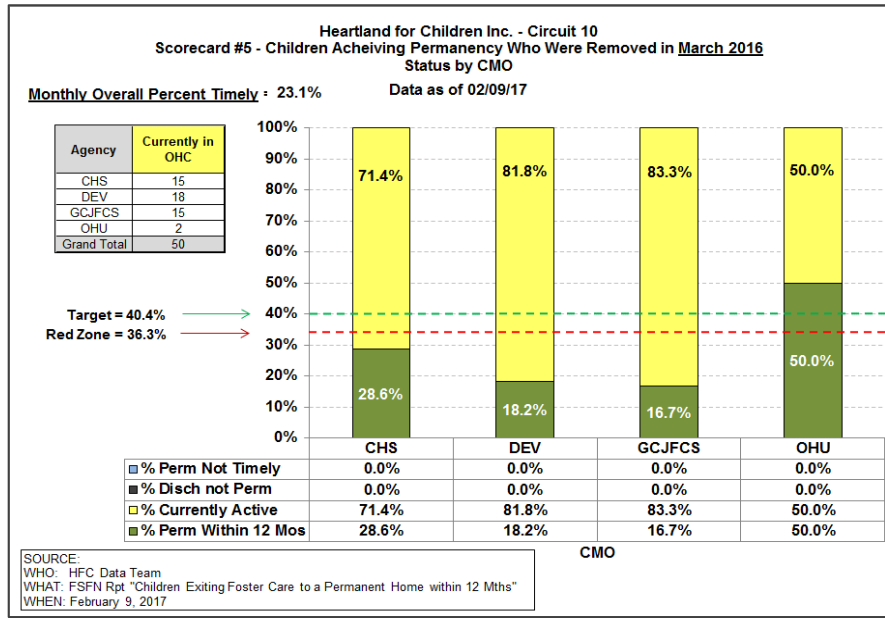
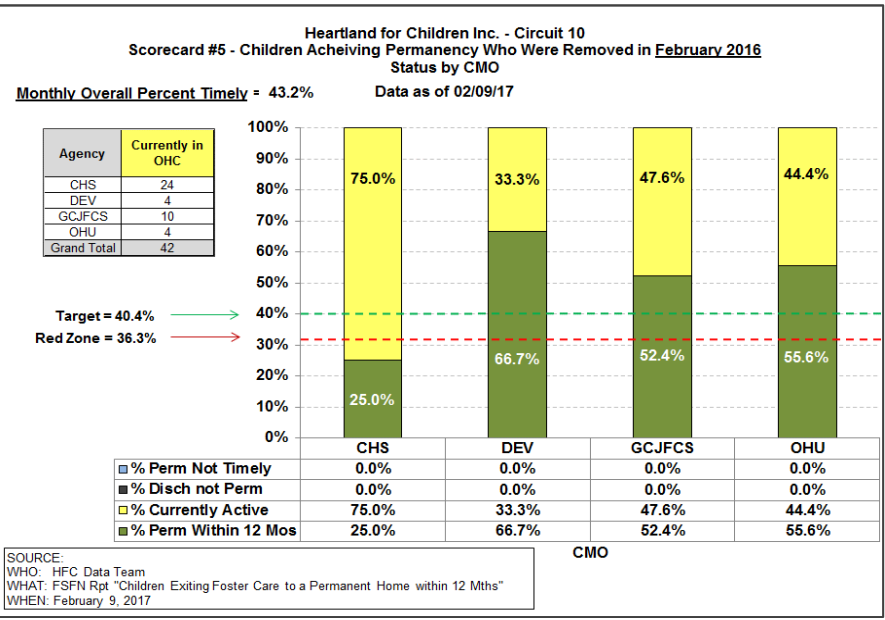
Reunifications Entered into FSN: Week of 02/06/17 thru 02/12/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	1	0	1	0	0
DEV	2	1	3	1	1
GCJFCS	7	6	13	4	6
OHU	0	1	1	1	1
<b>Total</b>	<b>10</b>	<b>8</b>	<b>18</b>	<b>6</b>	<b>8</b>

**Soft Data Collection Tool**  
Dec to Feb 2017 – 51.4% Completed



# Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Feb 2016 – May 2016



## Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
February Removals as of 02/12/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	0	0	1	0	1
DEV	0	0	0	0	0
GCJFCS	0	0	0	0	0
OHU	3	0	0	0	3
<b>Total</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>4</b>

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 02/06/17 - 02/12/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent

Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 02/13/17

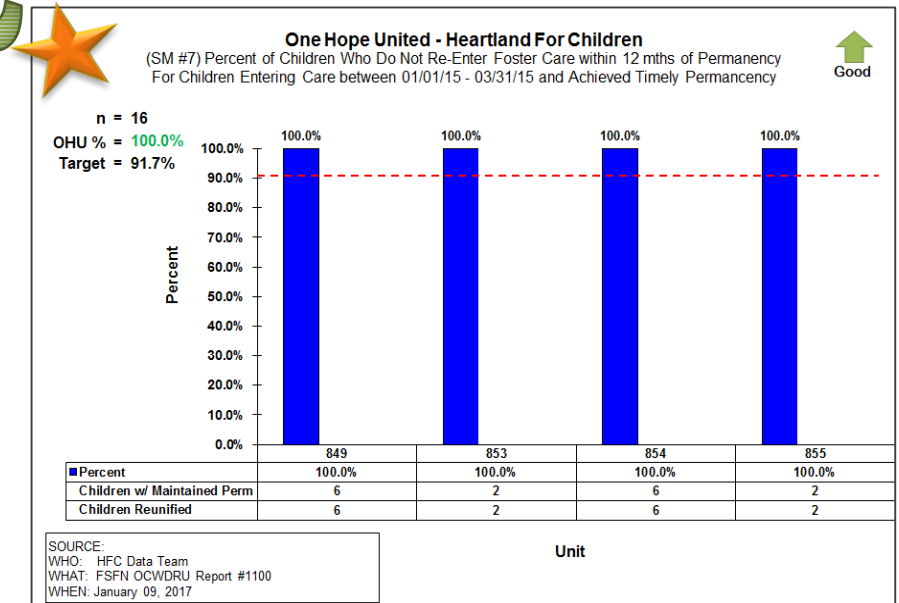
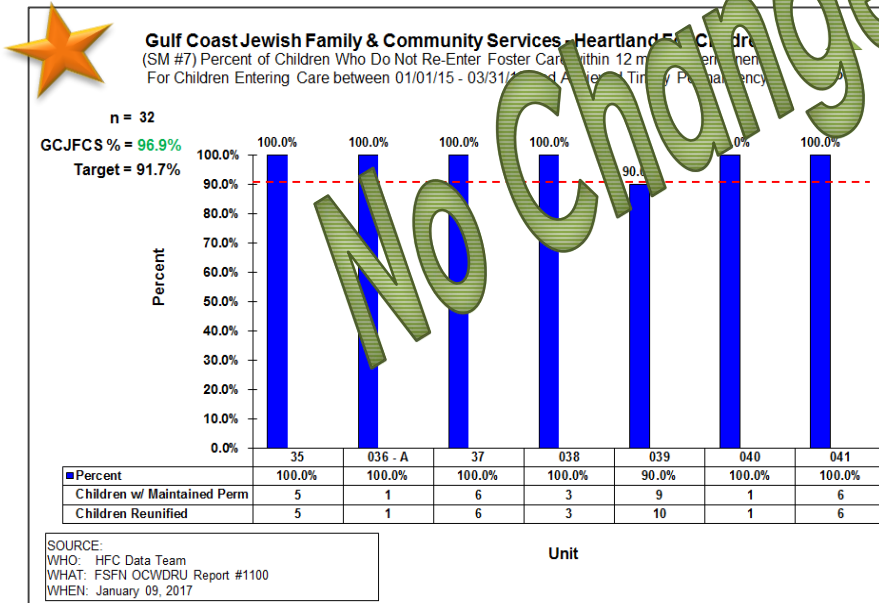
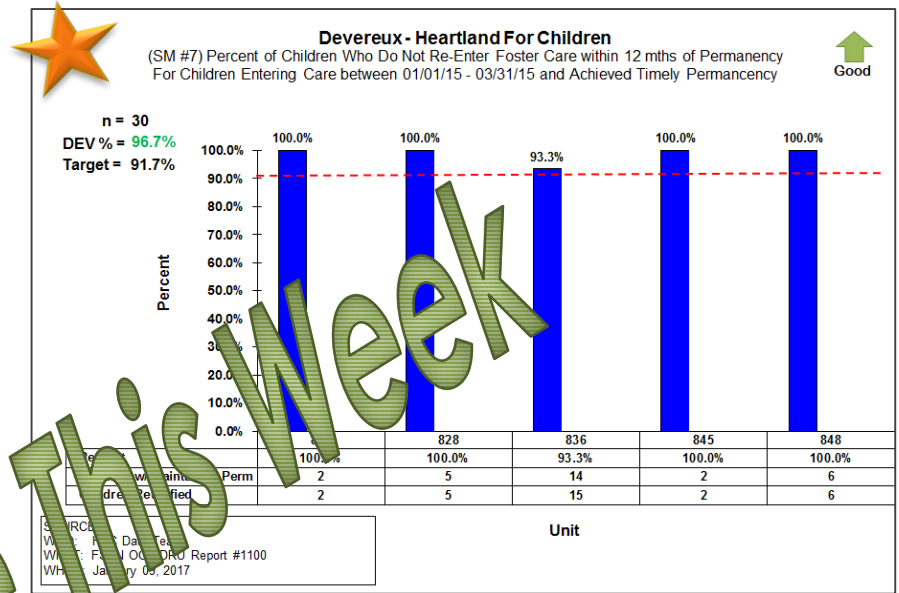
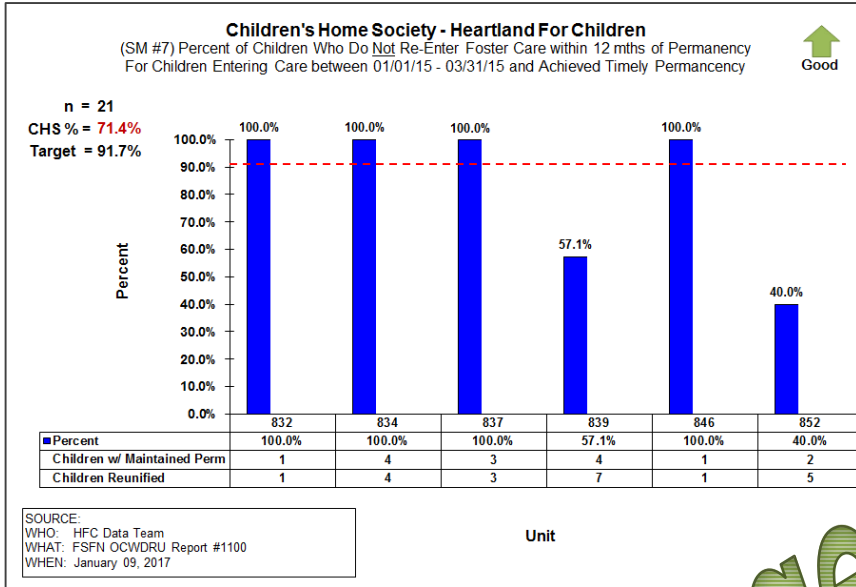


# Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3<sup>rd</sup> Qtr. Performance: **91.9%**

Children who Maintained Permanency: **91**

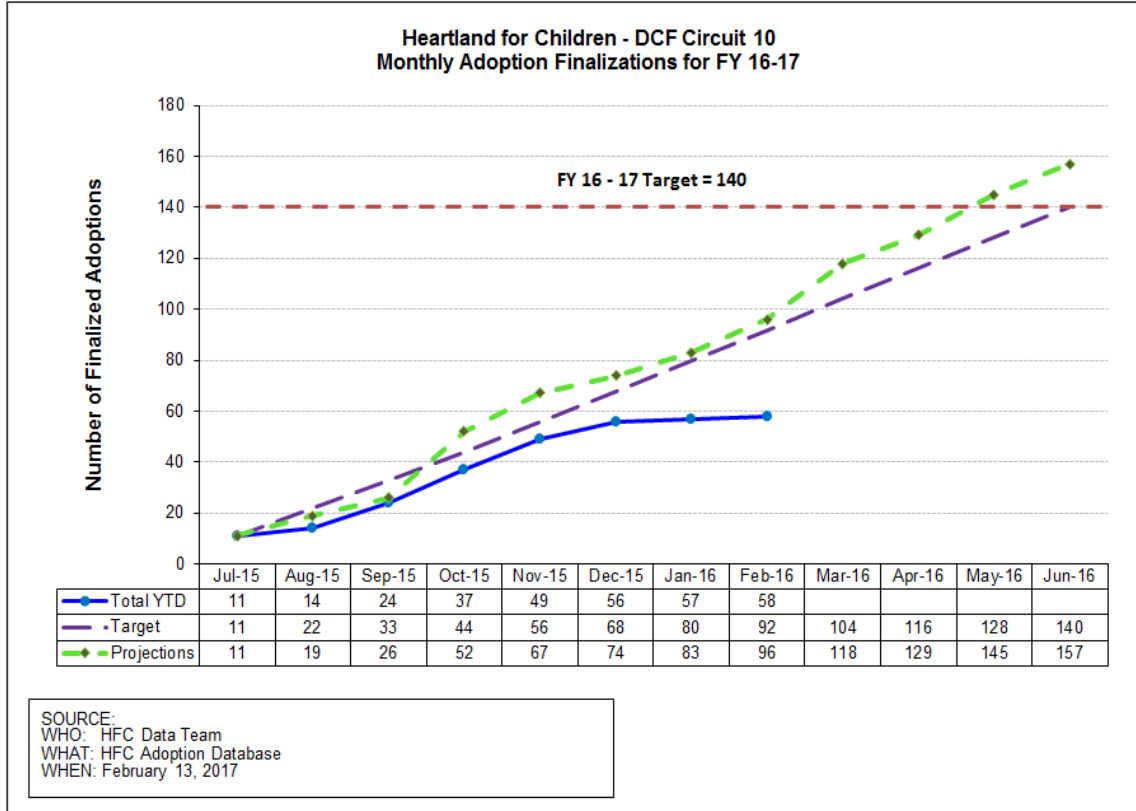
Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**



No Change This Week

# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**FY 16-17 Upcoming Finalization Dates**

February 15, 2017  
March 08, 2017

**Percent of Adoptions Finalized  
Within 24 Months of Removal**

Target is 36.6%  
TPR Database shows: 32.8%

## Manually Reported Adoption Data for FY 16-17 through February 13, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
Number of Adoptions Finalized																													
	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		Total				
	CMO	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	1	7	0	3	0	9	0	7	0	16	37.5%	44	36.4%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	0	9	0	3	0	3	0	2	0	9	11.1%	32	28.1%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	0	4	0	4	0	4	0	3	0	16	37.5%	39	41.0%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	0	2	0	1	0	0	0	0	0	17	35.3%	25	68.0%	
<b>Total</b>	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	1	22	0	11	0	16	0	12	0	58	33.3%	140	41.4%	
<b>Source: HFC TPR Database</b>																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

# Foster Home Profile



# Devereux

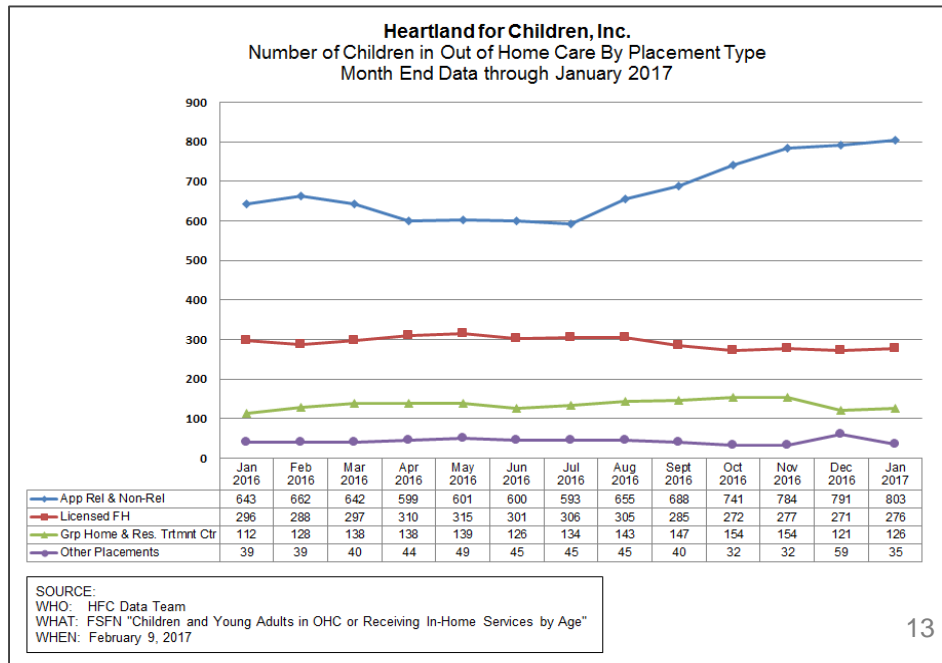
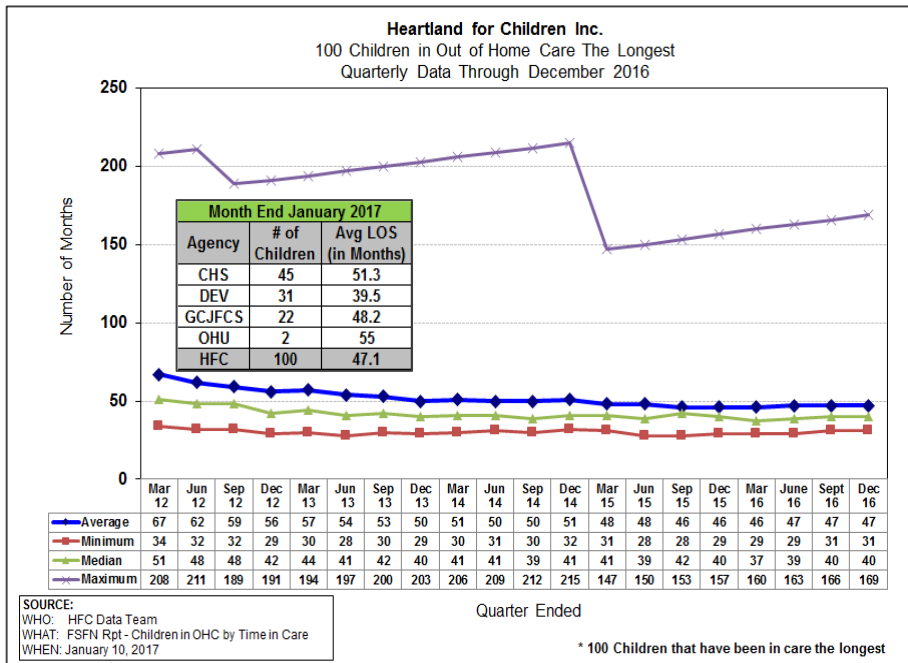
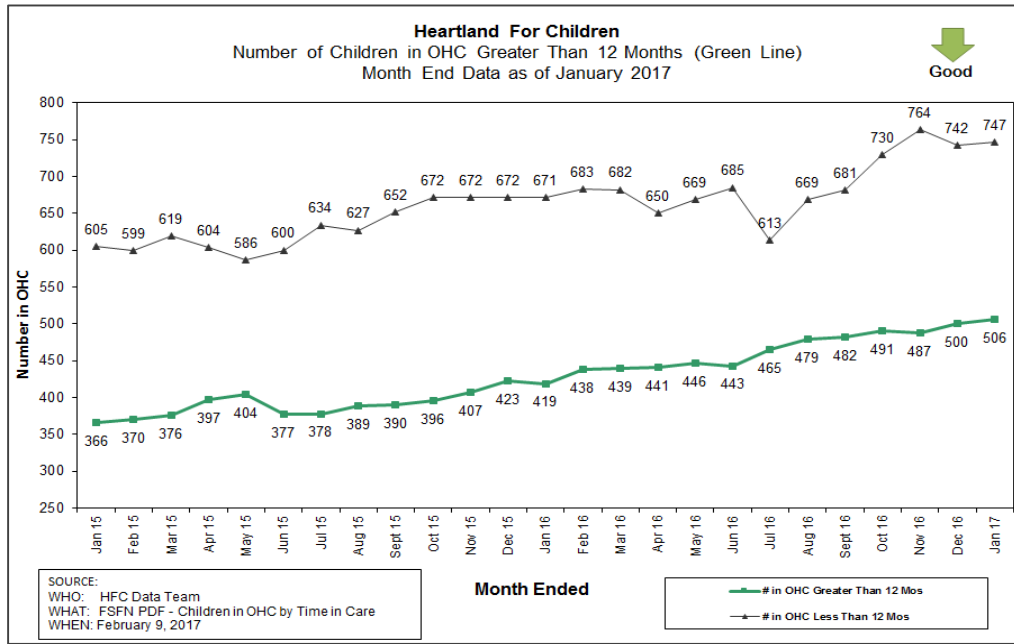
*Inspiring hope. Empowering lives. For 100 years*



# GAP

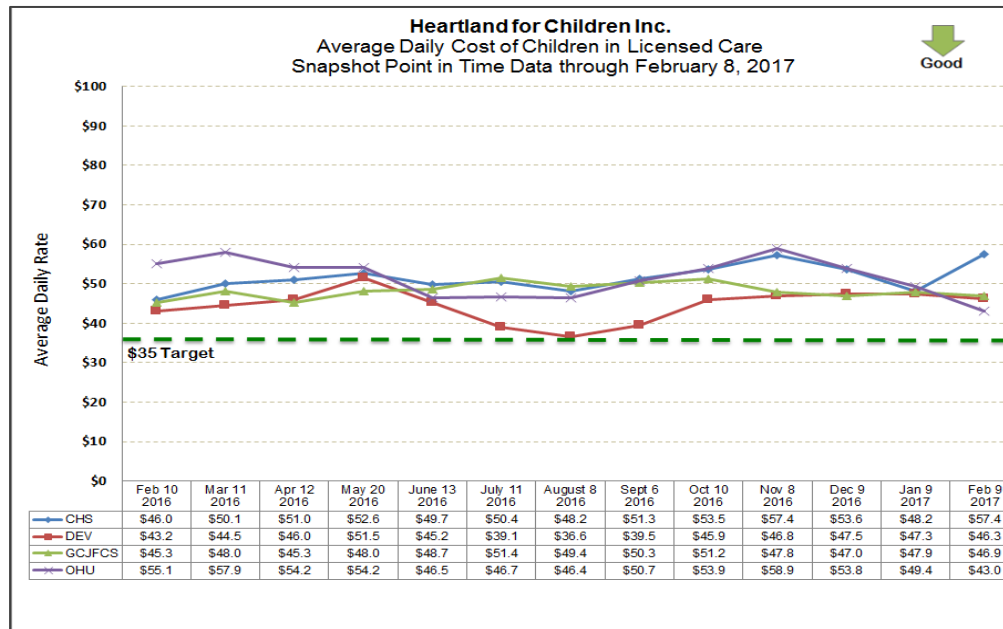
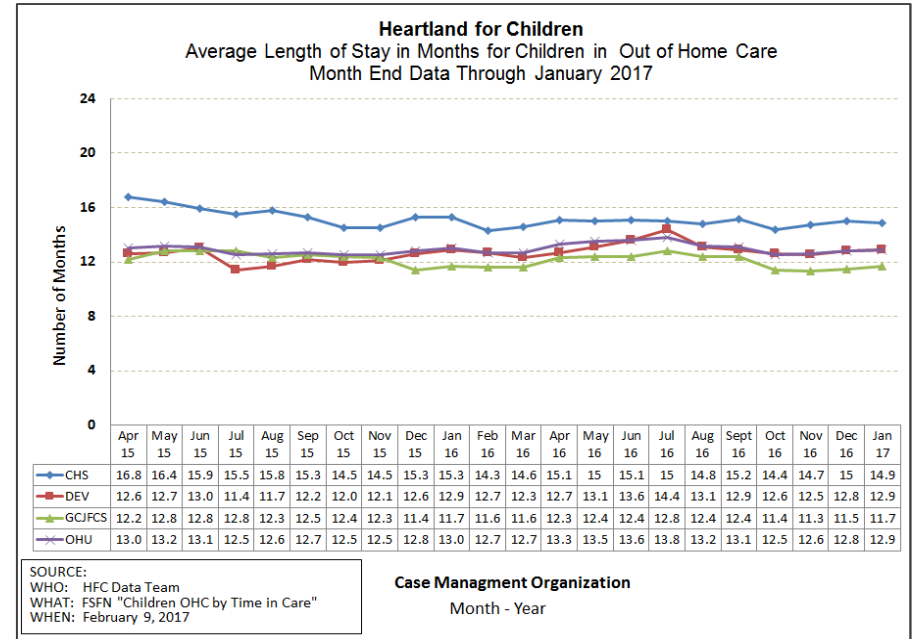
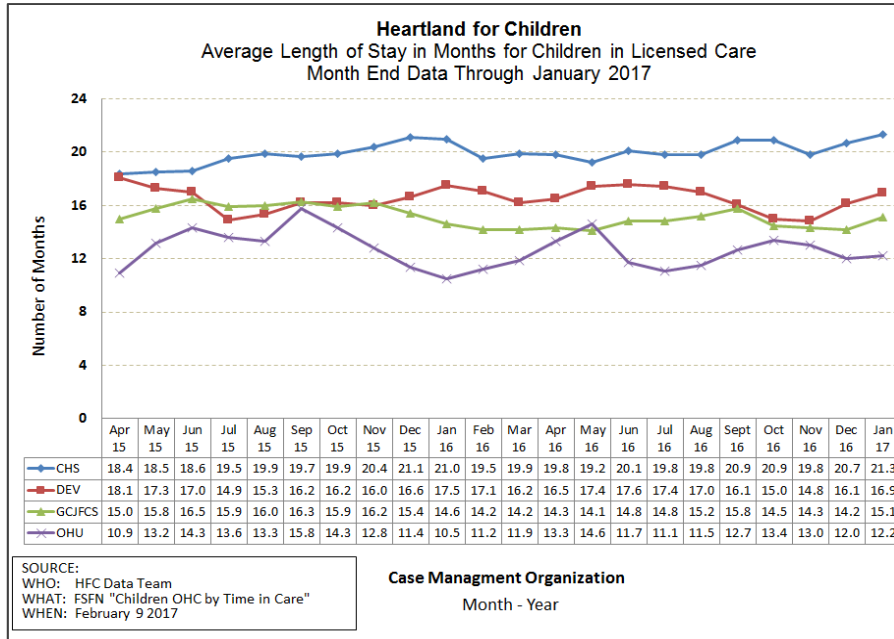
Guardians as Parents

# Permanency for Children in Out of Home Care





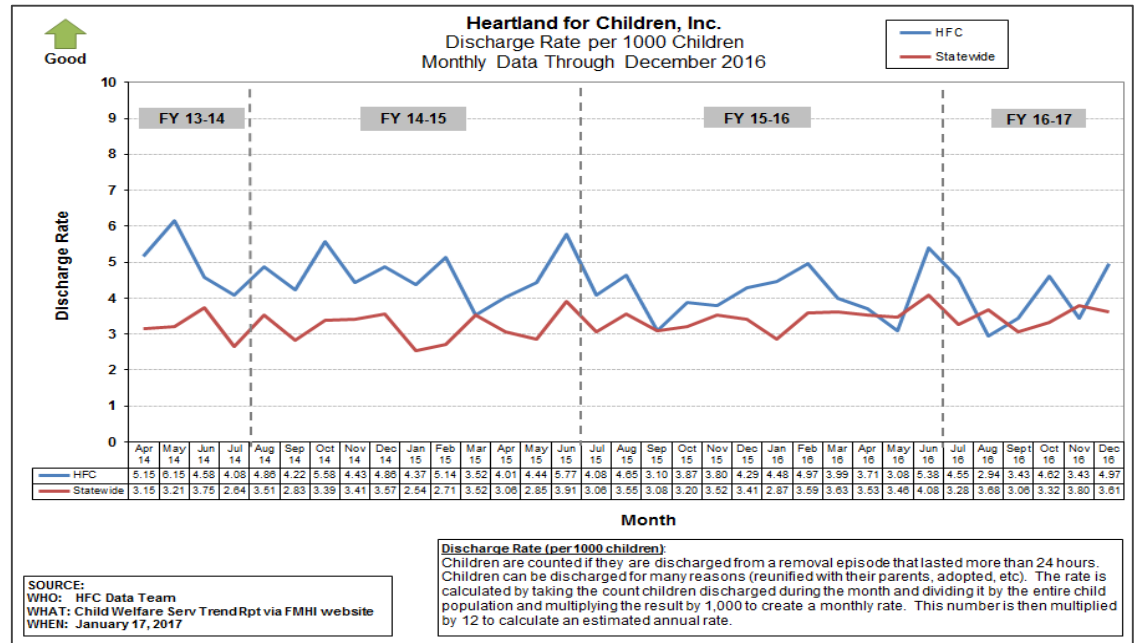
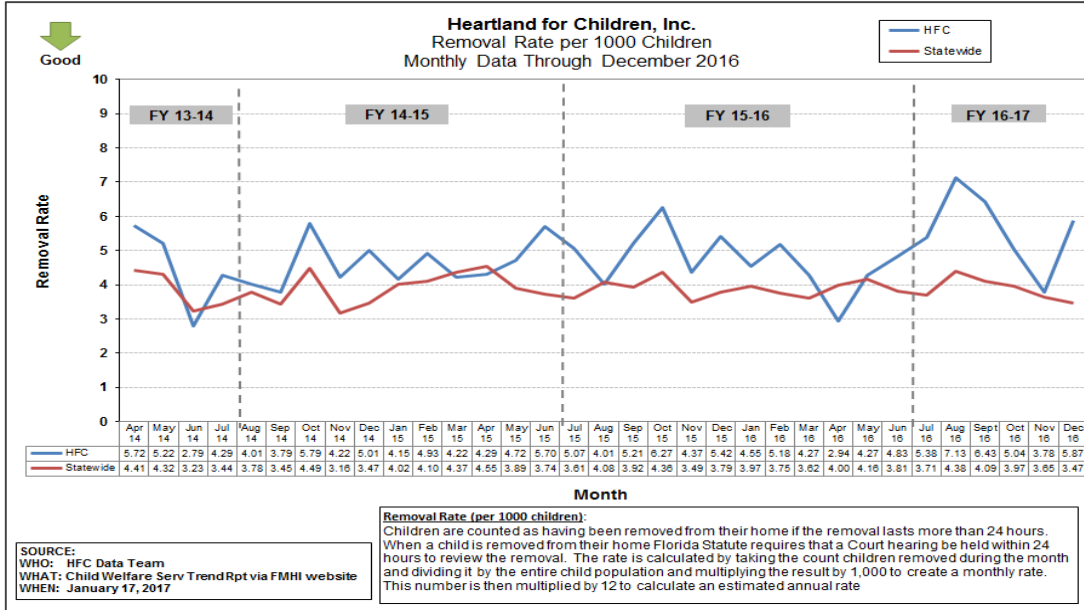
# Average Cost and Length of Stay for Children by Case Management Organization





# Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of December 2016

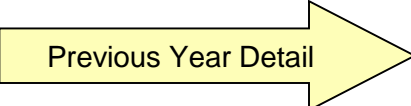


# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of February 12, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
<b># Of Shelter Hearings</b>													
Polk	35	47	56	44	29	48	24	9	0	0	0	0	292
Highlands	1	3	4	10	2	5	3	2	0	0	0	0	30
Hardee	3	2	1	1	1	3	1	0	0	0	0	0	12
Total	39	52	61	55	32	56	28	11	0	0	0	0	334
<b># Children Removed</b>													
Polk	64	93	93	73	50	86	39	17	0	0	0	0	515
Highlands	4	10	7	9	4	9	5	4	0	0	0	0	52
Hardee	7	5	1	2	2	5	2	0	0	0	0	0	24
Total	75	108	101	84	56	100	46	21	0	0	0	0	591
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
<b># Children Placed with Relative</b>													
Polk	36	59	51	41	21	66	25	13	0	0	0	0	312
Highlands	4	2	5	5	0	3	4	4	0	0	0	0	27
Hardee	1	3	0	2	2	5	2	0	0	0	0	0	15
Total	41	64	56	48	23	74	31	17	0	0	0	0	354
<b># Children Placed with Non Relative</b>													
Polk	5	13	19	13	13	9	3	0	0	0	0	0	75
Highlands	0	0	2	0	4	1	1	0	0	0	0	0	8
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	17	10	4	0	0	0	0	0	89
<b># Children Placed in Foster Care</b>													
Polk	23	21	23	19	16	11	11	4	0	0	0	0	128
Highlands	0	8	0	4	0	5	0	0	0	0	0	0	17
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	4	0	0	0	0	148

Shelter Count for the Week of Feb 06 - Feb 12, 2017			
	Polk	Highlands	Hardee
<b>Shelters</b>	<b>3</b>	<b>2</b>	<b>0</b>
<b>Children Removed</b>	<b>7</b>	<b>4</b>	<b>0</b>
<b>Placed in Foster Care</b>	<b>1</b>	<b>0</b>	<b>0</b>
<b>Placed w/ a Relative</b>	<b>6</b>	<b>4</b>	<b>0</b>
<b>Placed w/a Non-Rel</b>	<b>0</b>	<b>0</b>	<b>0</b>



% of Children Sheltered Placed in Foster Care							
Data as of 02/12/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	19.0%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
<b>FY Total</b>	<b>32.0%</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																			
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals	
<b># Of Shelter Hearings</b>																			
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403	
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47	56
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18	
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477	
<b># Children Removed</b>																			
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665	
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81	
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29	
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775	
<b>Total Children Denied Shelter</b>																			
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6	
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7	
<b># Children Placed with Relative</b>																			
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401	
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34	
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21	
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456	
<b># Children Placed with Non Relative</b>																			
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57	
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13	
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1	
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71	
<b># Children Placed in Foster Care</b>																			
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207	
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34	
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7	
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248	

# Case Transfer Staffing Data

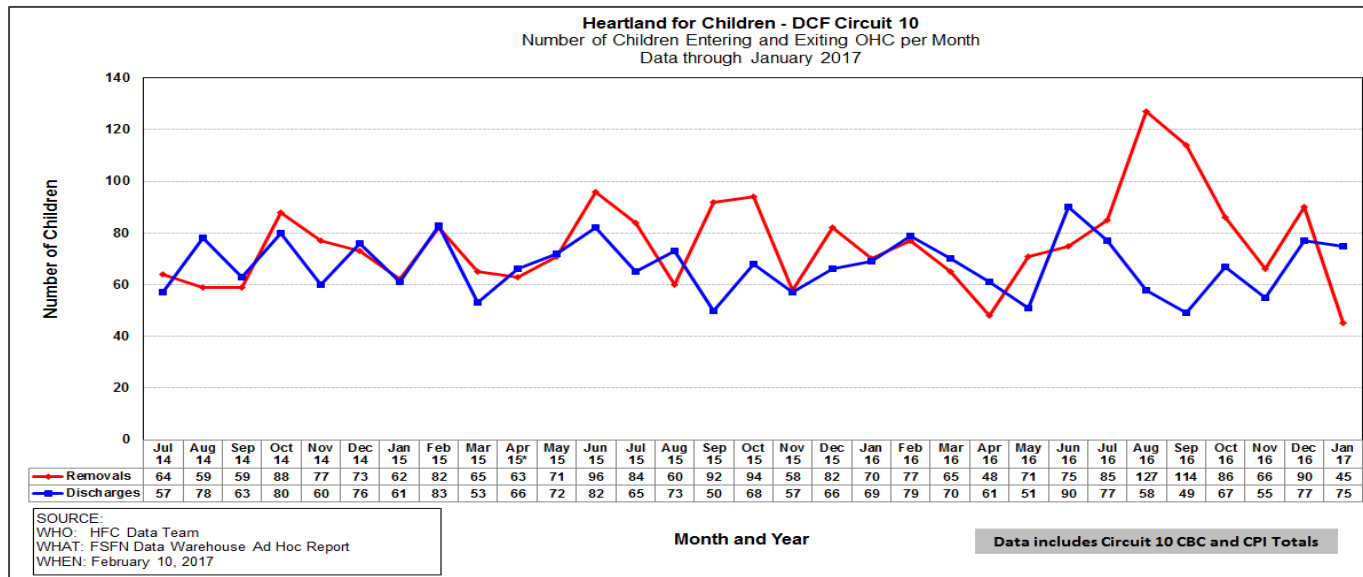
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 02/13/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>Number of Children</b>															
CHS	37	49	35	54	40	24	43	12	0	0	0	0	294	391	259
Devereux	25	75	41	26	42	35	34	10	0	0	0	0	288	403	251
GCCC	31	49	49	43	35	34	40	13	0	0	0	0	294	388	253
One Hope	65	65	36	38	58	37	43	11	0	0	0	0	353	358	460
Total	158	238	161	161	175	130	160	46	0	0	0	0	1229	1540	1223
<b>Out of Home Care</b>															
CHS	23	24	22	39	21	9	25	9	0	0	0	0	172	230	176
Devereux	6	40	22	19	29	20	19	7	0	0	0	0	162	218	165
GCCC	15	39	24	34	22	23	20	9	0	0	0	0	186	235	175
One Hope	18	14	13	7	10	6	13	3	0	0	0	0	84	71	130
Total	62	117	81	99	82	58	77	28	0	0	0	0	604	754	646
<b>IN - HOME JUDICIAL</b>															
CHS	1	2	0	2	5	2	3	0	0	0	0	0	15	30	41
Devereux	2	2	0	0	3	0	2	2	0	0	0	0	11	37	23
GCCC	3	0	0	0	3	2	2	0	0	0	0	0	10	11	12
One Hope	0	2	0	1	0	0	8	0	0	0	0	0	11	8	19
Total	6	6	0	3	11	4	15	2	0	0	0	0	47	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	13	15	9	12	14	11	8	3	0	0	0	0	85	83	13
Devereux	17	22	18	5	8	9	8	1	0	0	0	0	88	82	16
GCCC	12	10	23	8	9	7	18	4	0	0	0	0	91	89	44
One Hope	14	7	8	6	10	0	0	0	0	0	0	0	45	52	23
Total	56	54	58	31	41	27	34	8	0	0	0	0	309	306	96
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	8	0	0	0	0	207	217	277
Total	30	44	16	24	38	29	22	8	0	0	0	0	211	314	278
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	5	1	0	0	0	5	0	0	0	0	0	11	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	0	0	0	0	0	3	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	0	0	0	0	0	33	41	50

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





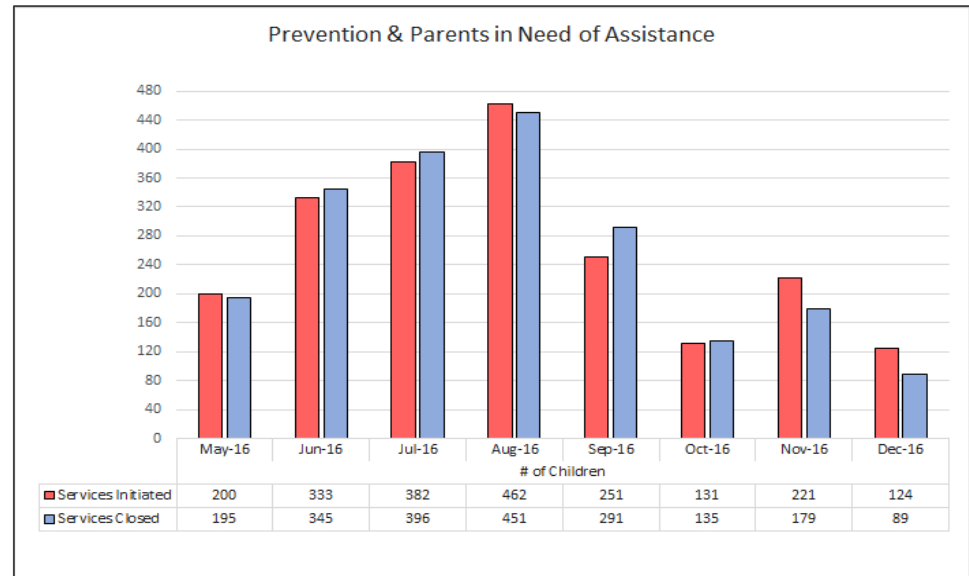
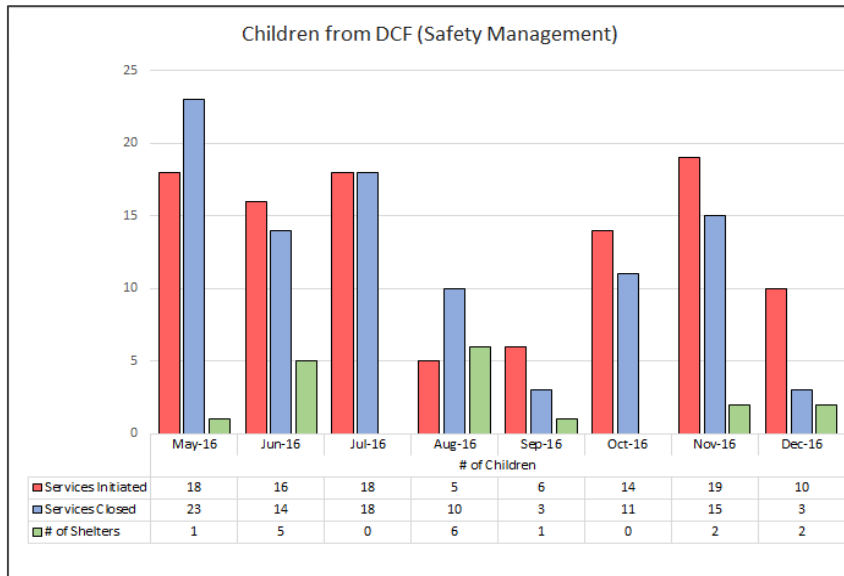
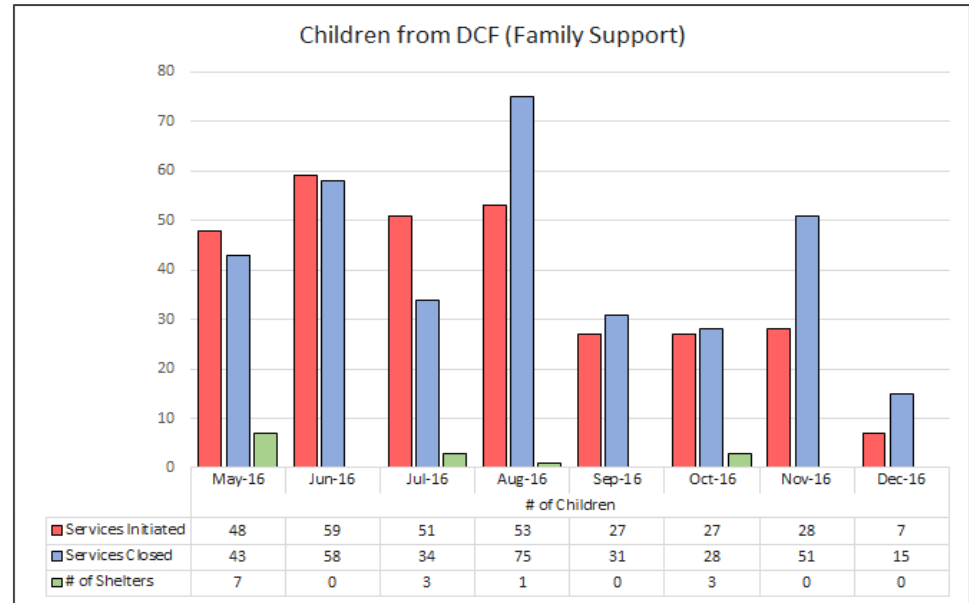
# Neighbor to Family – Weekly & Monthly Census

## Number of Children Served, Breakdown by Referral Type

### Neighbor To Family - Weekly Census Numbers

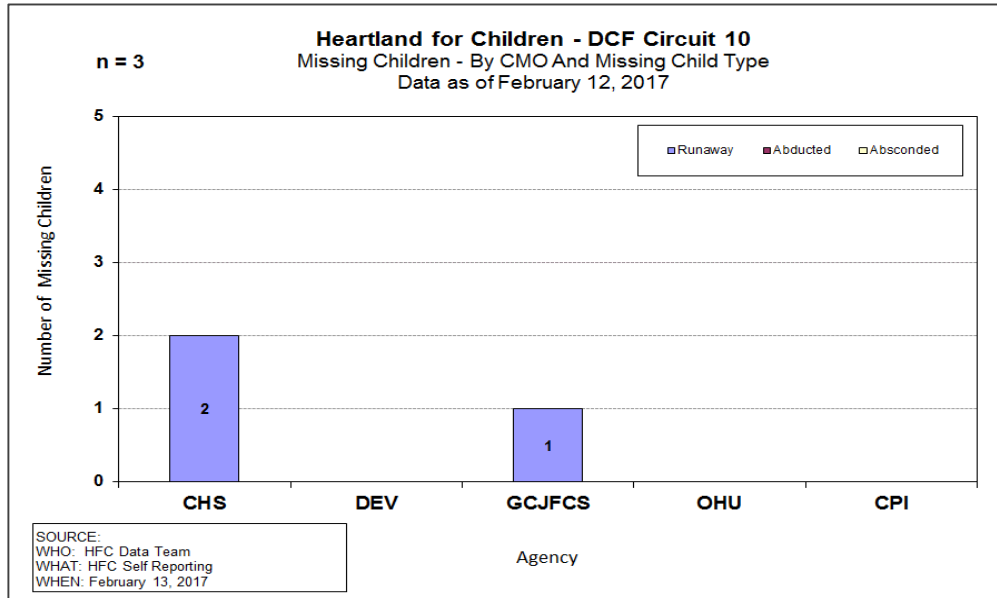
Weekly Data 02/06/17 through 02/12/17

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	1	3	0	0	0	0
CPI - Family Support Services	37	99	4	7	9	0
Specialized - Family Support Services	14	28	3	2	1	0
Prevention - Community Referral	24	68	4	7		
Special Conditions Report	4	7	1	4		
Nurturing Parent	31	60	6	1		



# Missing Children

Number of Missing Youth as of Reporting Date

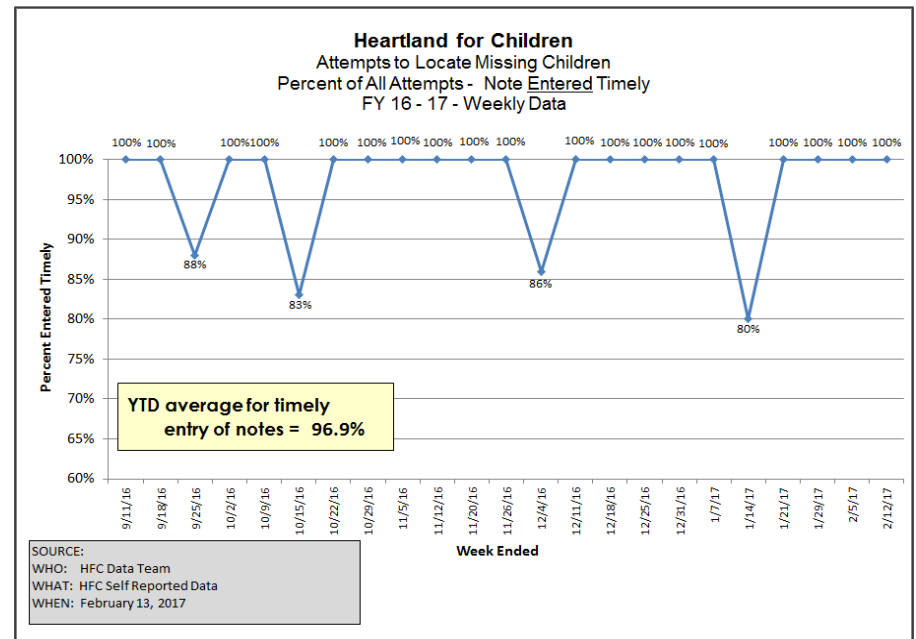
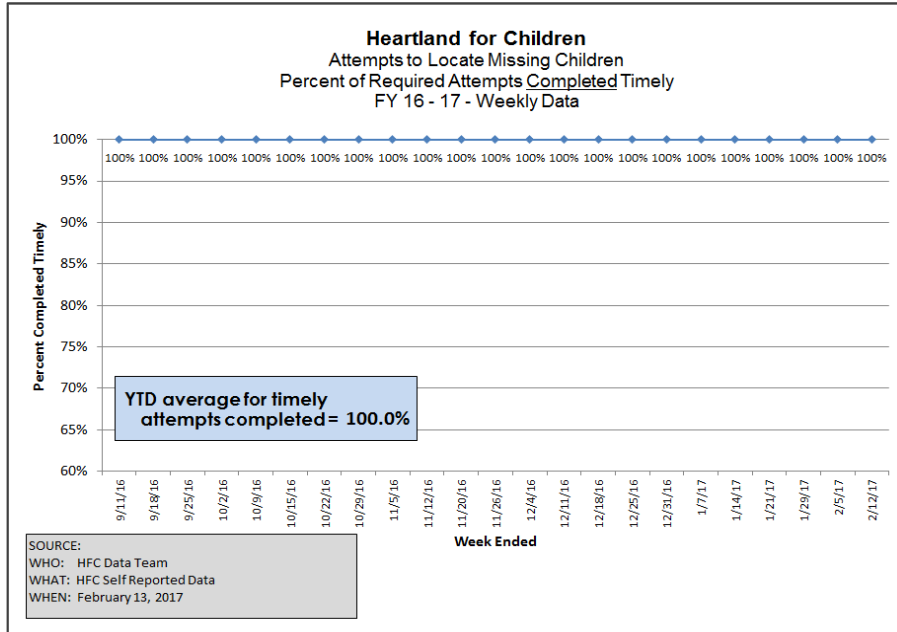


Circuit 10 - Weekly Missing Children Report													
Number of Missing Youth as of Reporting Date													
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR	
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0		
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1		
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1		
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3		
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1		
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5		
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0		
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1		
M/End May 2016	3	2	1	0	0	0	24	19		100%	0		
M/End June 2016	3	2	1	0	0	0	29	29		97%	1		
M/End July 2016	3	1	1	1	0	0	19	21		95%	1		
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0		
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0		
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2		
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0		
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0		
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0		
2/5/2017	4	2	2	2	0	0	7	8	100%	100%	0		
2/12/2017	3	2	0	1	0	0	10	13	100%	100%	0		

# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

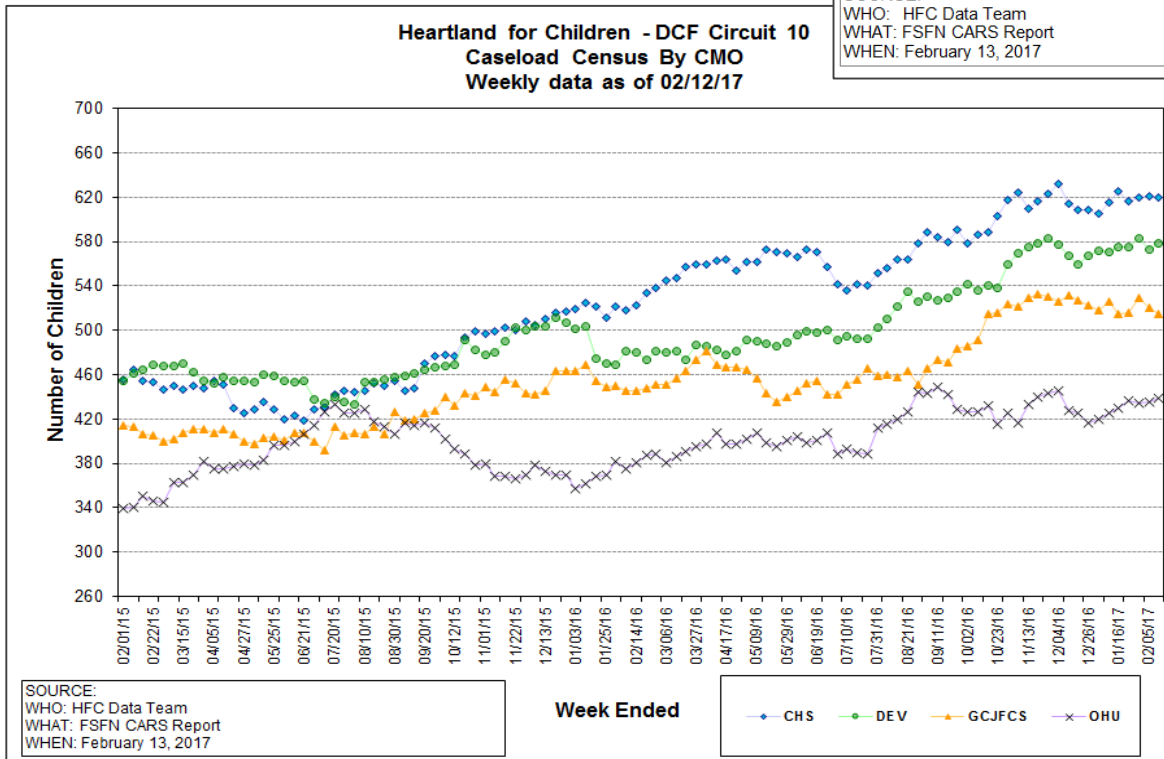
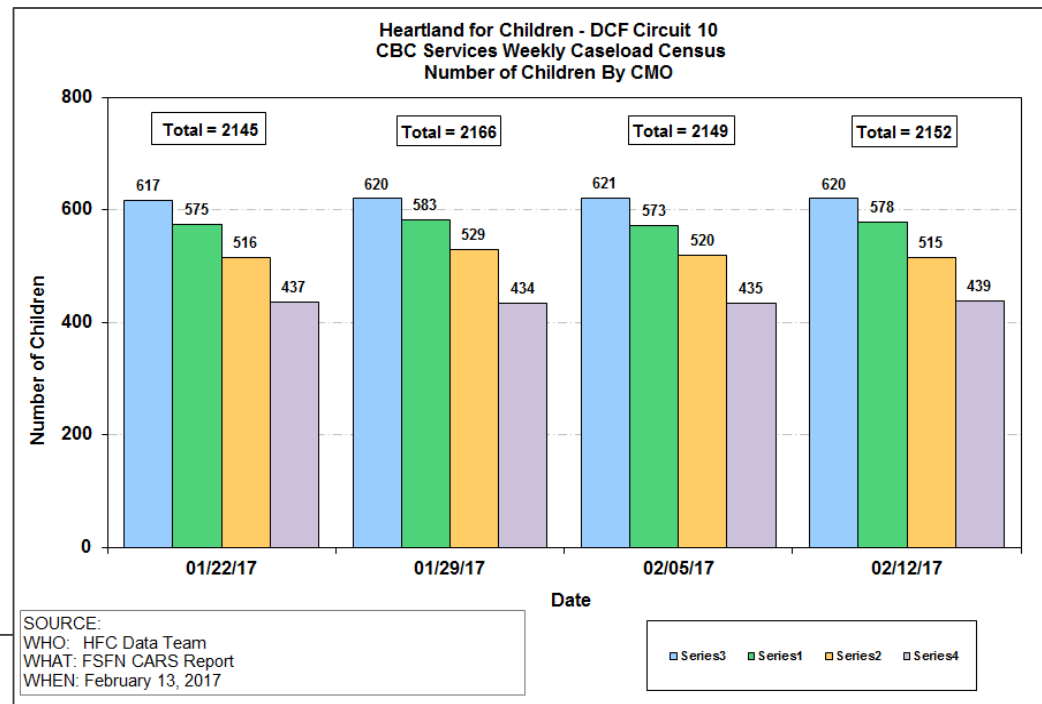
Attempts to Locate								
Week of 02/05/2017 through 02/11/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2	1	3	100%
DEV	0	0	0	-	0	0	0	-
GCJFCS	1	1	1	100%	1	1	2	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>100%</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>100%</b>





# Caseload Census Information

## CBC Services Weekly Caseloads By CMO



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/05/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	3	15	2	7	28	22.2
DEV	2	8	2	2	11	25	22.9
GCJFCS	2	2	8	11	1	24	21.7
OHU	3	8	9	2	3	25	17.4
# of Case Managers	8	21	34	17	22	102	21.1

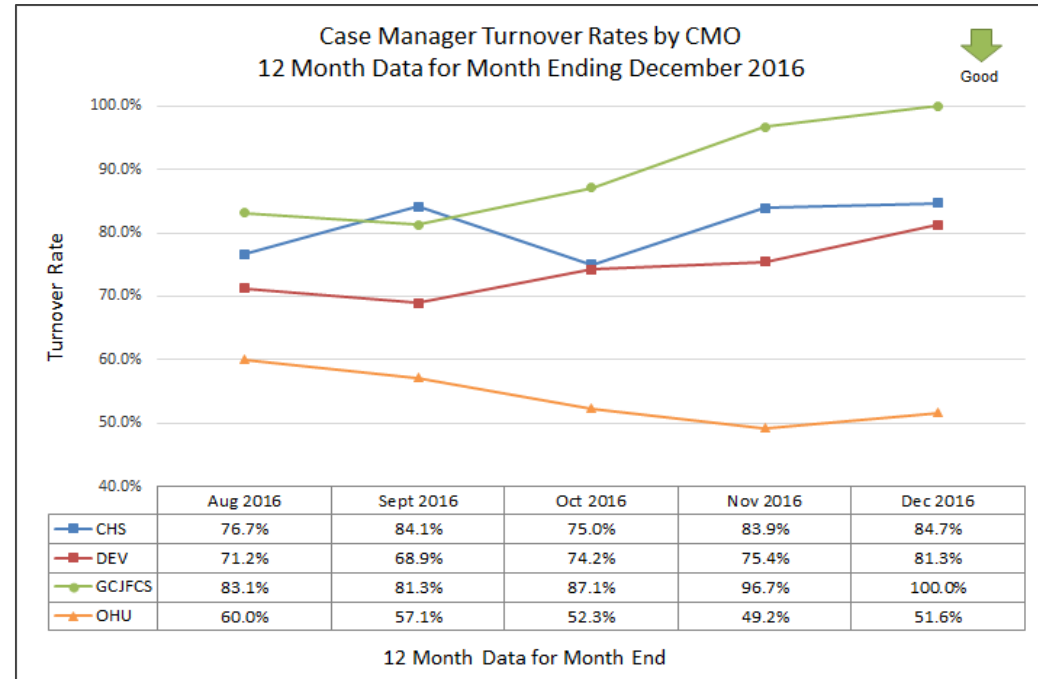
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 02/05/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	28	4	14.3%
DEV	25	10	40.0%
GCJFCS	24	4	16.7%
OHU	25	11	44.0%
HFC	102	29	28.4%

## Case Management Organization Turnover

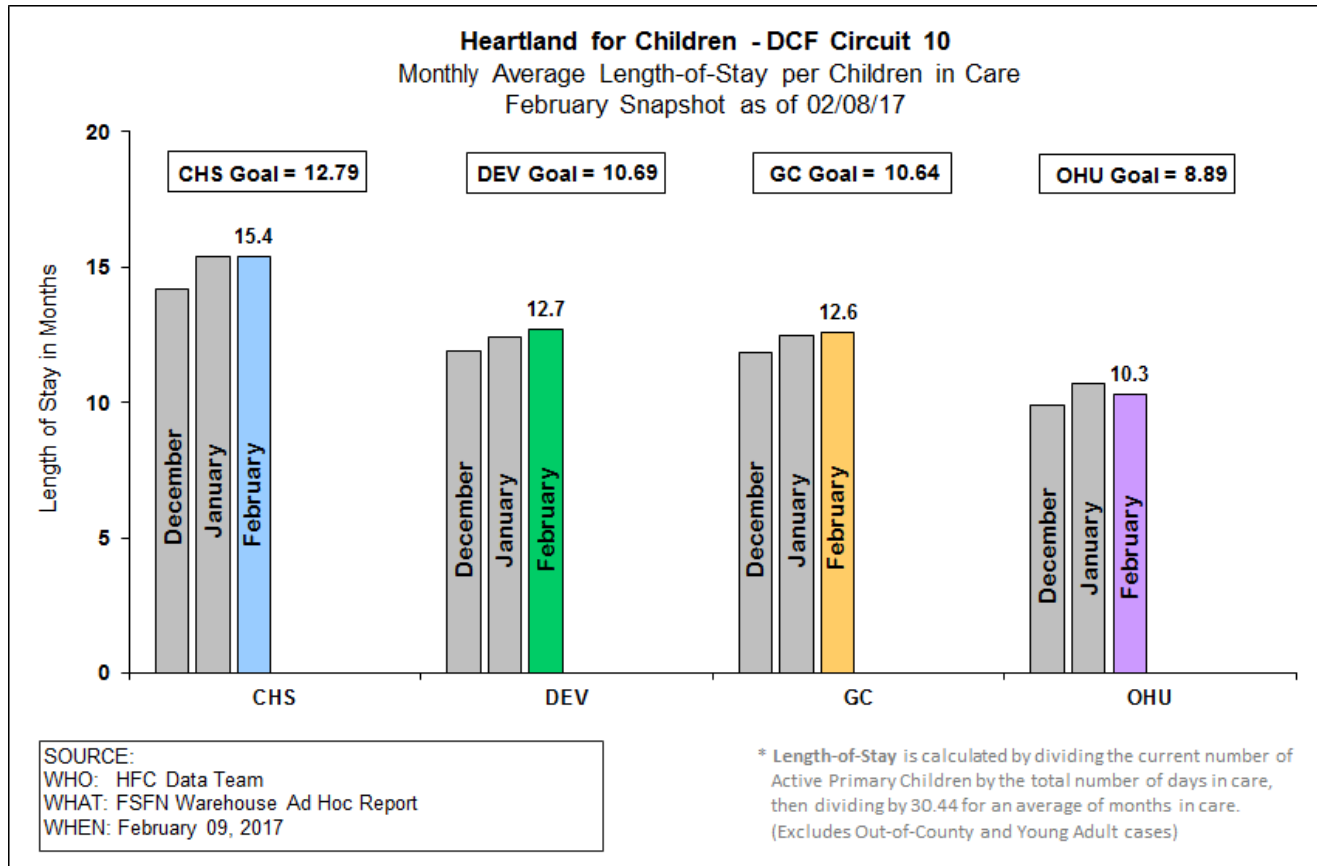
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended December 2016		
CMO	Case Manager	Case Manager Supervisor
CHS	84.7%	25.0%
DEV	81.3%	40.0%
GCJFCS	100.0%	12.5%
OHU	51.6%	40.0%



# Monthly Average Length-of-Stay

10% Reduction in Overall Caseload LOS within 6 months – Data as of 02/08/17



10% Reduction in Overall Caseload Length-of-Stay within 6 Months					
Monthly Average Length-of-Stay as of 02/08/17					
CMO	Dec	Jan	Feb	10%	6 Mth Goal
CHS	14.2	15.4	15.4	1.42	12.79
DEV	11.9	12.4	12.7	1.19	10.69
GC	11.8	12.5	12.6	1.18	10.64
OHU	9.9	10.7	10.3	0.99	8.89

# Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

## Birth Parent Contact Required and Completed January 2017

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	247	182	73.7%	139	70	50.4%	62.0% ★
DEV	185	134	72.4%	96	47	49.0%	60.7% ★
GCC	225	175	77.8%	147	74	50.3%	64.1% ★
OHU	81	66	81.5%	39	21	53.8%	67.7% ★
<b>TOTAL</b>	<b>738</b>	<b>557</b>	<b>75.5%</b>	<b>421</b>	<b>212</b>	<b>50.4%</b>	<b>62.9%</b>

Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 02/09/16

## Birth Parent Contacts made in the month of February 2017 by CMO

FSFN Data as of 02/13/17

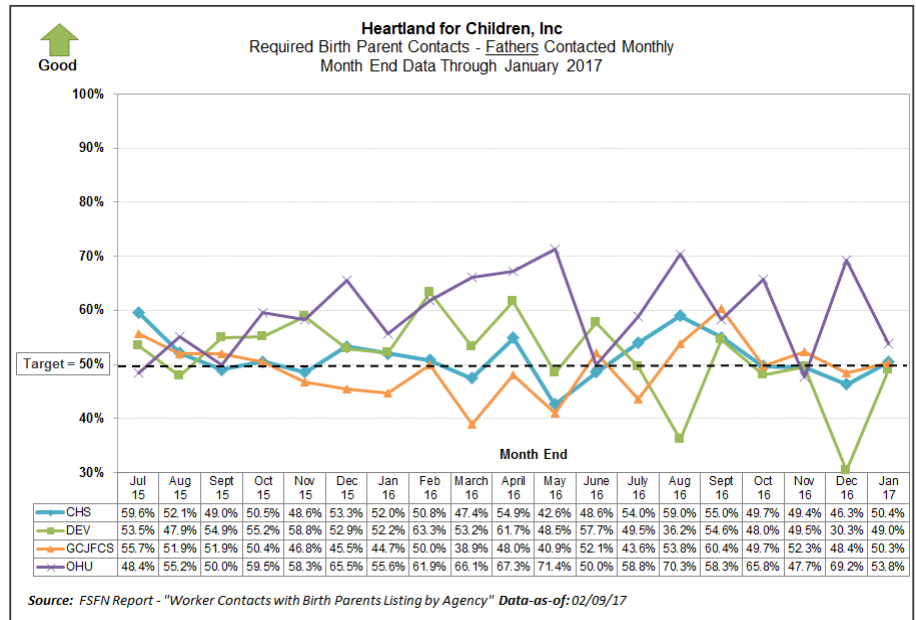
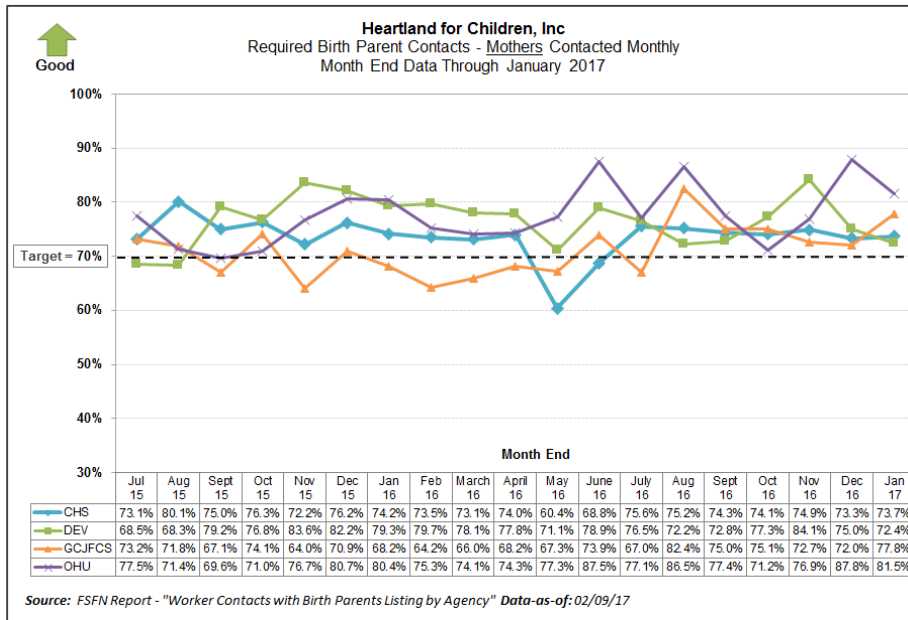
AGENCY	Mom % Completed	Dad % Completed
CHS	25.59%	13.70%
DEV	28.11%	23.47%
GCJFCS	33.05%	14.75%
OHU	43.90%	24.39%
HFC	30.52%	17.28%

Green = 70% or higher Mom / 50% or higher Dad

Yellow = 63%-69% Mom / 45%-49% Dad

Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



# Healthcare Information

Data Entered Into FSN for Children in Out of Home Care

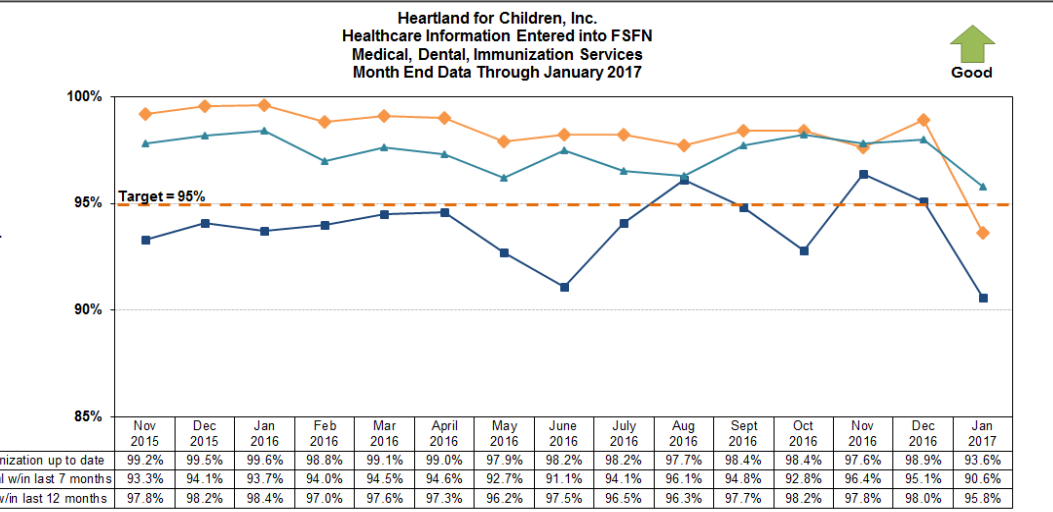
Heartland for Children, Inc. Health Information in FSN for Children in OHC as of 02/12/17						
Agency	# of Children in OHC	% With a Medical Record in FSN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	408	100.0%	97.5%	91.2%	98.0%	95.6%
DEV	327	100.0%	98.5%	92.4%	97.9%	96.3%
GCJFCS	359	100.0%	95.3%	93.8%	100.0%	96.4%
OHU	145	97.9%	93.1%	91.1%	97.9%	94.0%
<b>HFC</b>	<b>1239</b>	<b>99.8%</b>	<b>96.6%</b>	<b>92.3%</b>	<b>98.5%</b>	<b>95.8%</b>

Source: FSN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"

Health Information in FSN as of 02/12/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	10	23	8
DEV	0	5	14	7
GCJFCS	0	17	14	0
OHU	3	10	8	3
<b>Total</b>	<b>3</b>	<b>42</b>	<b>59</b>	<b>18</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Lead Agency	Children in OHC	Medical / Mental Health Record in FSN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	809	100.0%	99.0%	95.7%	99.6%	98.1%
Families First Network	1367	99.8%	90.5%	79.8%	91.7%	87.3%
Community Partnership for Children	1152	99.7%	90.8%	72.4%	96.1%	86.4%
Family Integrity Program	210	98.6%	88.0%	78.9%	88.9%	85.3%
Family Support Services of North Fla	868	100.0%	99.4%	96.5%	97.6%	97.8%
Kids First of Florida, Inc.	262	99.6%	96.2%	91.7%	98.9%	95.6%
Partnership for Strong Families	861	99.9%	97.4%	95.9%	97.7%	97.0%
Brevard Family Partnership	710	99.6%	97.2%	95.2%	97.5%	96.6%
CBC of Central Florida	1214	99.9%	97.1%	95.2%	98.8%	97.0%
CBC of Central Florida (Seminole)	385	100.0%	94.3%	91.6%	97.9%	94.6%
<b>Heartland for Children</b>	<b>1239</b>	<b>99.9%</b>	<b>97.7%</b>	<b>94.1%</b>	<b>99.4%</b>	<b>97.0%</b>
Kids Central, Inc.	1549	100.0%	96.4%	90.3%	98.9%	95.2%
Childrens Network of SW Florida	1431	99.8%	89.5%	84.9%	96.6%	90.4%
Eckerd Community Alternatives	1899	100.0%	99.2%	95.5%	91.1%	95.3%
Eckerd Community Hillsborough	2279	100.0%	99.3%	98.1%	65.3%	87.6%
Sarasota Y/Safe Children Coalition	1079	99.9%	92.5%	69.9%	99.4%	87.3%
ChildNet-Broward	2262	100.0%	95.2%	93.1%	95.4%	94.6%
ChildNet-Palm Beach	1052	99.9%	94.1%	84.6%	97.2%	92.0%
Devereux CBC	582	100.0%	97.6%	95.2%	98.1%	97.0%
Our Kids of Miami-Dade/Monroe, Inc	1864	99.9%	97.4%	95.1%	98.4%	97.0%
<b>Statewide</b>	<b>23074</b>	<b>99.9%</b>	<b>95.8%</b>	<b>90.6%</b>	<b>93.6%</b>	<b>93.3%</b>
<b>HFC Rank in Category</b>			<b>5th</b>	<b>10th</b>	<b>3rd</b>	<b>3rd</b>



Source:  
WHO: HFC Data Team  
WHAT: Healthcare Service Information for Children in OHC  
WHEN: February 13, 2017

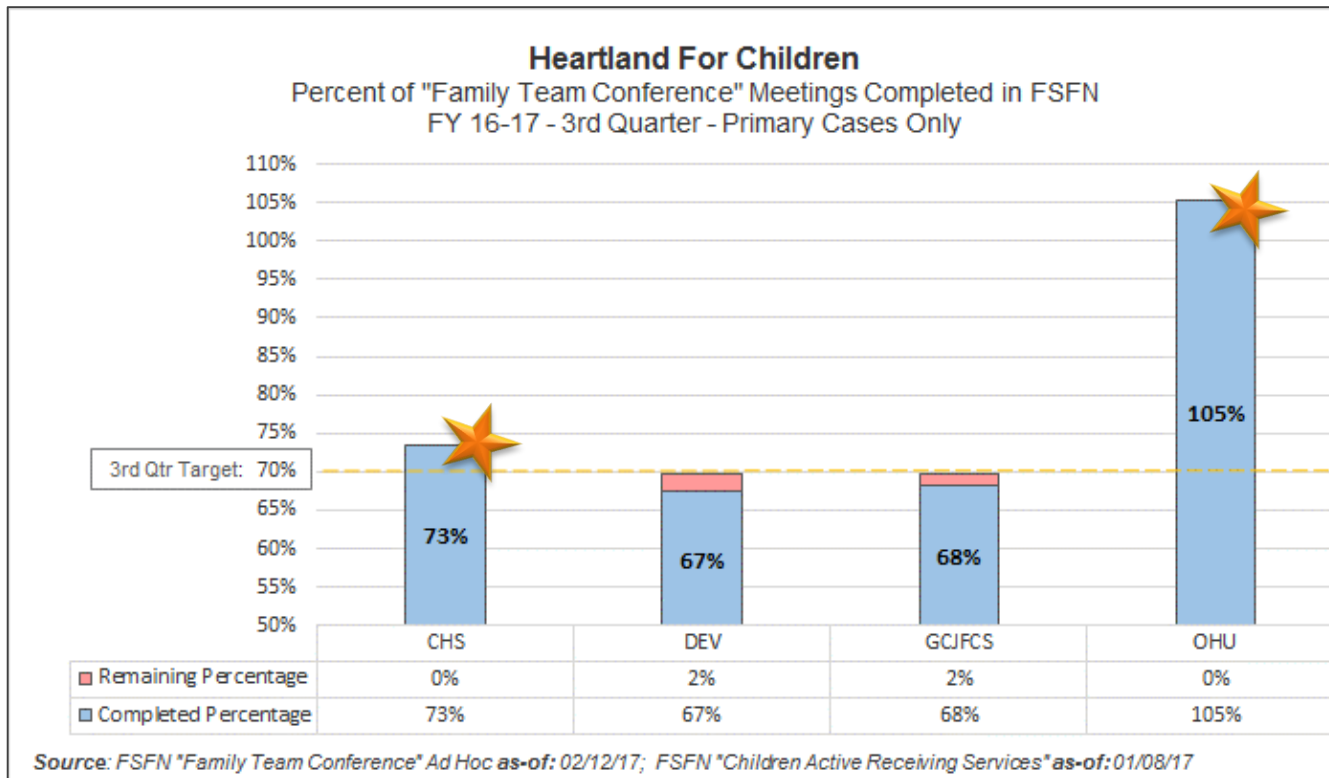
Month End

## Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 02/12/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	5%		119	83	0	275	73%
DEV	5%	9%	2%		132	42	6	258	67%
GCJFCS	13%	9%	3%		117	56	4	254	68%
OHU	20%	11%	1%		66	33	0	94	105%
<b>Grand Total</b>	<b>53%</b>	<b>40%</b>	<b>11%</b>		<b>434</b>	<b>214</b>	<b>10</b>	<b>881</b>	<b>74%</b>

Source: FSFN Ad Hoc - FTCs-as-of: 02/12/17; FSFN CARS - Caseload 3rd Qtr-as-of: 01/08/17





# Health Management Forms Received for Active Children in OHC – January 2017

Total Forms Received as of 02/10/17

MARS Forms Checked as of 02/10/17

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
<b>CHS</b>	<b>381</b>	<b>381</b>	<b>100.0%</b>	<b>51</b>	<b>66</b>	<b>77.3%</b>
141832-CHSFL	84	84	100.0%	11	16	68.8%
141834-CHSFL	4	4	100.0%	0	0	-
141835-CHSFL	73	73	100.0%	22	24	91.7%
141837-CHSFL	51	51	100.0%	8	11	72.7%
141839-CHSFL	93	93	100.0%	5	10	50.0%
141846-CHSFL	76	76	100.0%	5	5	100.0%
<b>DEV</b>	<b>325</b>	<b>325</b>	<b>100.0%</b>	<b>34</b>	<b>35</b>	<b>97.1%</b>
141827-DEV	30	30	100.0%	1	1	100.0%
141828-DEV	96	96	100.0%	13	13	100.0%
141836-DEV	61	61	100.0%	7	8	87.5%
141845-DEV	54	54	100.0%	3	3	100.0%
141848-DEV	49	49	100.0%	2	2	100.0%
141849-DEV	35	35	100.0%	8	8	100.0%
<b>GCJFCS</b>	<b>349</b>	<b>356</b>	<b>98.0%</b>	<b>38</b>	<b>49</b>	<b>77.6%</b>
141035-GCCC	30	30	100.0%	5	5	100.0%
141036-GCCC	23	24	95.8%	7	10	70.0%
141037-GCCC	71	73	97.3%	10	13	76.9%
141038-GCCC	66	66	100.0%	7	8	87.5%
141039-GCCC	78	82	95.1%	7	11	63.6%
141040-GCCC	50	50	100.0%	2	2	100.0%
141041-GCCC	31	31	100.0%	0	0	-
<b>OHU</b>	<b>140</b>	<b>141</b>	<b>99.3%</b>	<b>20</b>	<b>21</b>	<b>95.2%</b>
140121-OHU	18	18	100.0%	5	5	100.0%
142849-OHU	20	20	100.0%	3	4	75.0%
142853-OHU	39	39	100.0%	6	6	100.0%
142854-OHU	26	27	96.3%	2	2	100.0%
142855-OHU	37	37	100.0%	4	4	100.0%
<b>HFC Total</b>	<b>1195</b>	<b>1203</b>	<b>99.3%</b>	<b>143</b>	<b>171</b>	<b>83.6%</b>

## Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 02/12/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		13	11	24
DEV			6	6
GCJFCS			14	14
OHU			0	0
CPI			19	19
NTF			0	0
<b>Grand Total</b>	<b>0</b>	<b>13</b>	<b>50</b>	<b>63</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/8/2017	1/16/2017	1/22/2017	1/29/2017	2/3/2017	2/12/2017
CHS	10	8	19	14	15	24
DEV	2	8	6	7	6	6
GCJFCS	7	10	11	9	6	14
OHU	4	1	1	1	9	0
CPI	1	2	7	6	11	19
NTF	3	4	2	0	1	0
<b>District Total</b>	<b>27</b>	<b>33</b>	<b>46</b>	<b>37</b>	<b>48</b>	<b>63</b>

## Data Exceptions: AFCARS

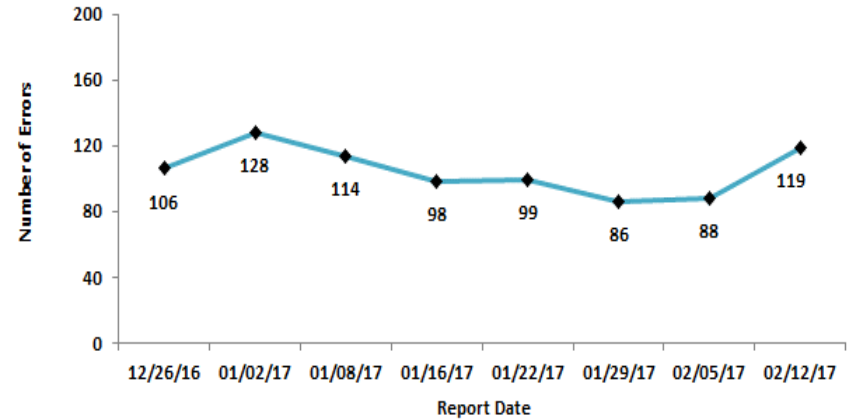
Data for Reporting Period - 10/01/16 – 03/31/17

### AFCARS Foster Care Report

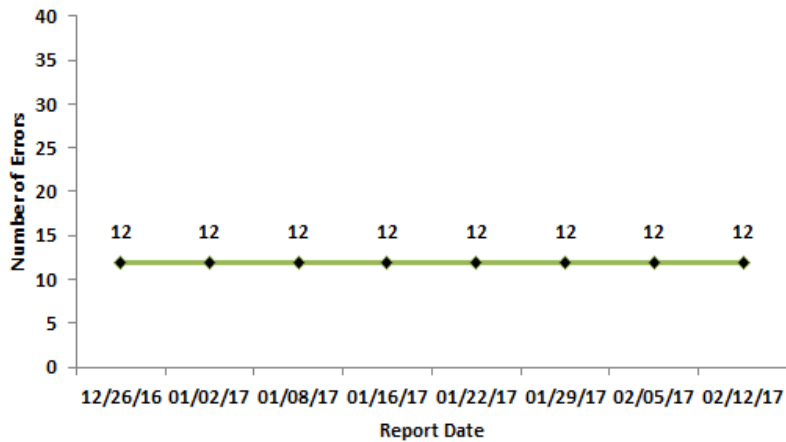
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	11	0	24	35
DEV	0	0	17	0	11	28
GCJFCS	0	0	12	0	21	33
OHU	0	0	2	0	8	10
CPI	2	9	0	2	0	13
<b>Total</b>	<b>2</b>	<b>9</b>	<b>42</b>	<b>2</b>	<b>64</b>	<b>119</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/12/17

### AFCARS Foster Care Errors Weekly FSFN Data as 02/12/17



### AFCARS Adoption Errors Weekly FSFN Data as of 02/12/17



### AFCARS Adoption Errors

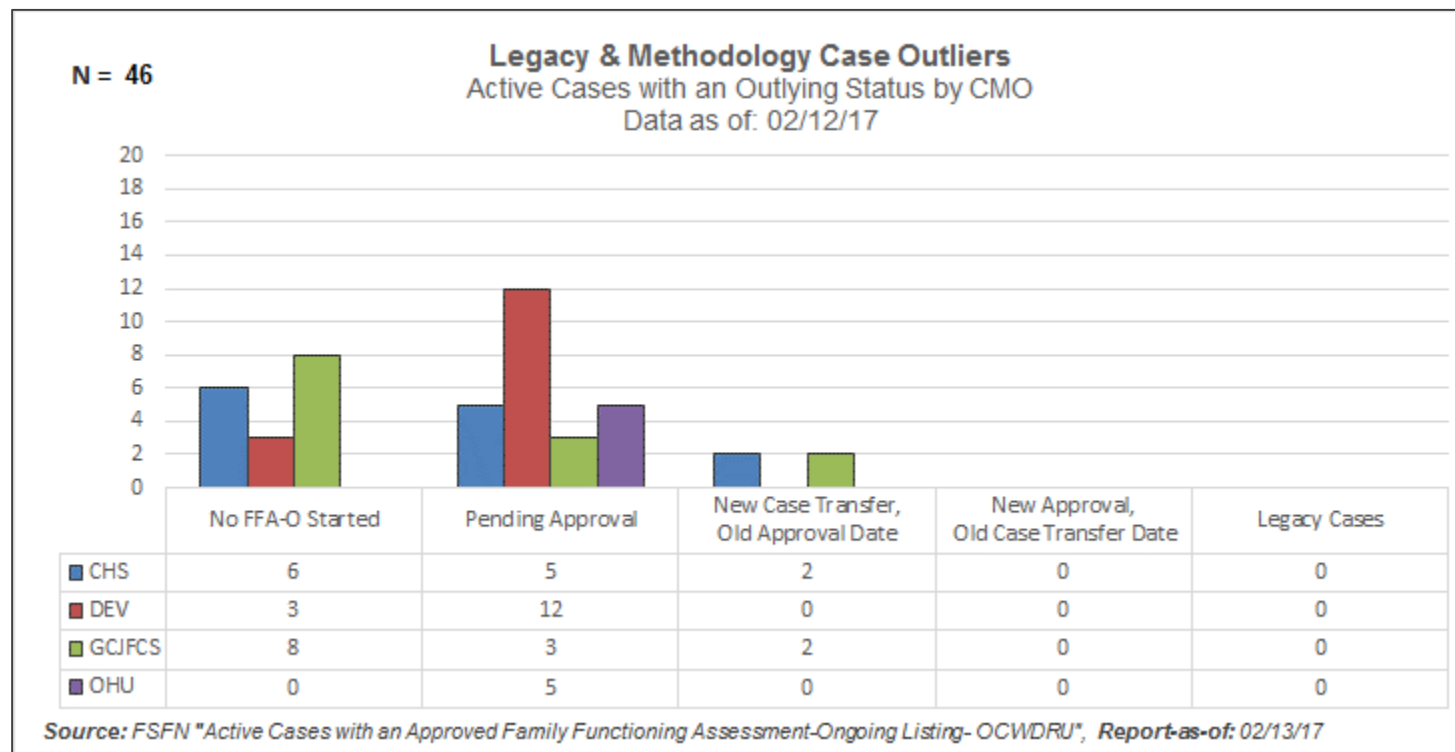
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>12</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/12/17

## Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 02/12/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	300	0	0.0%	300	100.0%
DEV	279	0	0.0%	279	100.0%
GCJFCS	257	0	0.0%	257	100.0%
OHU	104	0	0.0%	104	100.0%
<b>HFC Total</b>	<b>940</b>	<b>0</b>	<b>0.0%</b>	<b>940</b>	<b>100.0%</b>



# Family Functioning Assessment – Methodology Cases

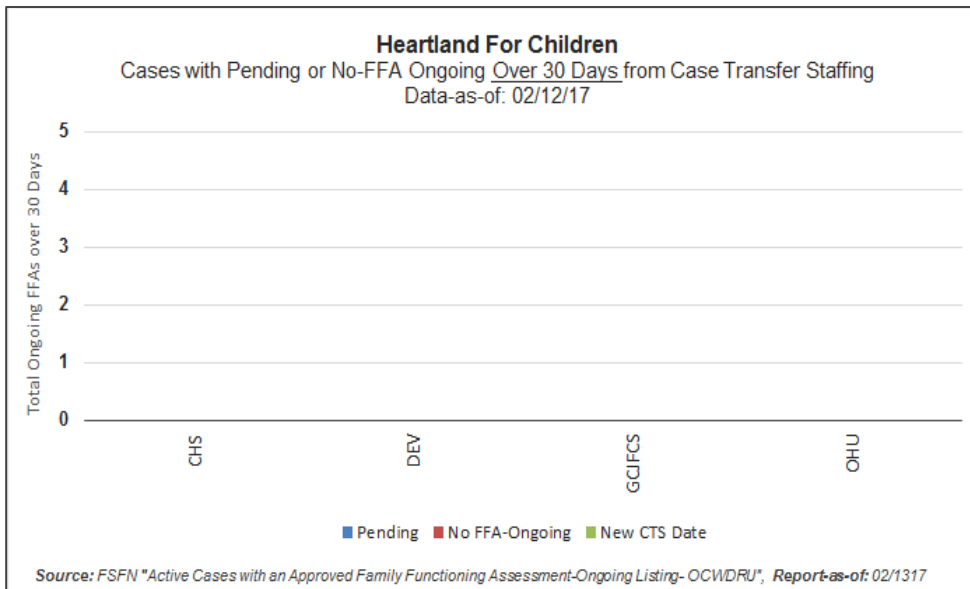
## Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 02/12/17				
Agency	No FFA	Pending	Approved	Total
CHS	6	5	289	300
DEV	3	12	264	279
GCJFCS	8	3	246	257
OHU	0	5	99	104
<b>Total</b>	<b>17</b>	<b>25</b>	<b>898</b>	<b>940</b>

## CMO Contract Measure 11 – 3<sup>rd</sup> Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/12/17				
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely	Adjusted Performance
CHS	16	17	94.1%	100.0% ★
DEV	19	19	100.0%	100.0% ★
GCJFCS	15	16	93.8%	93.8%
OHU	7	7	100.0%	100.0% ★
<b>HFC TOTAL</b>	<b>57</b>	<b>59</b>	<b>96.6%</b>	<b>98.3%</b>

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 02/12/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	2	5	6	0	0	0	0	0	0	5	6
DEV	0	12	3	0	0	0	0	0	0	12	3
GCJFCS	2	3	8	0	0	0	0	0	0	3	8
OHU	0	5	0	0	0	0	0	0	0	5	0
<b>TOTALS</b>	<b>4</b>	<b>25</b>	<b>17</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>17</b>
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				



## KNOWLEDGE

**IDEALLY, FOSTER PARENTS AGREE TO PROVIDE A TEMPORARY HOME WHILE THE CHILD'S BIRTH FAMILY IMPROVES AND WANT VISITS TO SERVE THE GOAL OF REUNIFICATION. HOWEVER, FOSTER PARENTS CAN ALSO BE PRONE TO CERTAIN REACTIONS TO VISITATION THAT NEED TO BE UNDERSTOOD BY CASE MANAGEMENT. POTENTIAL REACTIONS INCLUDE, BUT MAY NOT BE LIMITED TO:**

**THE FOSTER PARENT IS CRITICAL** of the birth family's parenting, lack of protectiveness and failure to prevent developmental delay, and may be unforgiving about visits missed by the parent.

**THE FOSTER PARENT RESENTS** the disruption of the household routine and having to deal with the child's reactions to visits.

**IF THE FOSTER PARENT IS STRUGGLING** for therapeutic reasons to get the child to attach to him or her; they may resent visits if they seem to weaken the child's ties to the foster parents.

**THE FOSTER PARENT MAY BELIEVE** the child should not be reacting so strongly to separation and may blame the child's behavior on the birth family's neglect or abuse.

**THE MORE THE FOSTER PARENT CARES** for the child, the angrier he/she may become at the parent who has mistreated the child.

National Resource Center for Family Centered Practice,  
Prevention Report 1999 #1

## KNOWLEDGE TO

# ACTION

## ACTION

**FOSTER PARENTS BENEFIT** from being helped to understand children's reactions to visits and the importance of visitation, and in some cases being involved in visits.

**FOSTER PARENTS MAY BE ABLE TO COMFORT** a child more effectively if they were helped to see her regressed and aggressive behavior as a reflection of loss, instead of blaming birth parents for inadequately socializing her or viewing her behaviors as acting out against them.

**FOSTER PARENTS AND CASE MANAGERS** may find that there is less negative reaction by the child if visits are increased. Visits can also be supplemented by having foster parents provide telephone contact between the parent and the child.

**BY ENCOURAGING FOSTER PARENTS TO CO-PARENT,** they can have the opportunity to talk with parents about routines and food and attempt to make her life in care more similar to life at home.

**IF FOSTER PARENTS BECOME INVOLVED** in visits, they are often able to appreciate children's attachment to parents more clearly and are able to respond more supportively.



Young monkeys who are taken away from the mothers at birth and brought up solely with their peers become intensely attached to them.....and don't peel away enough to engage in healthy exploration and play. Their cortisol increases much more in response to loud noises.....their serotonin metabolism is even more abnormal than monkeys genetically predisposed to aggression but raised by their own mothers. This leads to the conclusion that, at least in monkeys, early experience has at least as much impact on biology as heredity does.

*The Body Keeps the Score* by Bessel Van Der Kolk, MD

# RESOURCE NEWS FLASH... February 8, 2017

## Health Resources

**Health Awareness, Wellness, and Nutrition Fair** – Polk County's Florida Department of Health HIV/CTL Outreach Team and the Lakeland Housing Authority are hosting this event on February 16<sup>th</sup> from 12:00-4:00pm at The Carrington Place (1411 Kettles Ave., Lakeland). Attendees can receive FREE HIV testing. The Housing Authority will also be providing FREE hot dogs, chips, and drinks.

**Infant, Toddler, Preschool Developmental Screenings** – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 24<sup>th</sup> from 8:30am-12:00pm at Presbyterian Church in the Highlands (1010 Lake Miriam Dr., Lakeland). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

## Young Children Resources

**Free Tickets to SeaWorld and Busch Gardens** – Limited Time Offer! Children 5 and younger can enjoy SeaWorld Orlando and Busch Gardens Tampa during 2017 for FREE! A certified copy of the child's birth certificate or a travel passport will have to be presented at the first visit. You must register online at <https://seaworldparks.com/en/seaworld-orlando/pages/preschool-card>.

## Housing Resources

**Affirmative Fair Housing** – *Wales Landing Apartments* (Lake Wales Townhomes) at 700 S 11<sup>th</sup> St., Lake Wales, is accepting applications for occupancy. This community provides equal housing opportunities for low income families in the area. One and Two bedroom units are available from \$485-\$660. Rental assistance may be available. For more info, call 863-676-9290.

## Financial Resources

**Free Tax Preparation** – 2017 IRS VITA Free Tax Prep – Now through April 18<sup>th</sup>, free tax preparation is available at various locations throughout Polk County as well as locations in Hardee and Highlands counties. Go to [www.myfreetaxes.com](http://www.myfreetaxes.com) for specific sites and dates/times.

The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$64,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "Free Tax Prep," at [www.uwcf.org](http://www.uwcf.org).

## Education Resources

**Parent and Family University** – The University is a partnership with community agencies and organizations to offer free courses, family events, and activities that will equip families with new or additional skills, knowledge, and resources. The next event is on February 11<sup>th</sup> from 9:00am-12:00pm at Spessard Holland Elementary School. The event will include information booths, learning stations with activities, student performances, and FREE refreshments! For more info, go to [www.polk-fl.net/parents/involvement/plug.htm](http://www.polk-fl.net/parents/involvement/plug.htm).

## Community Events

**Loop the Lake for Children 2017** - This year's 5K Race & Fun Walk to help prevent child abuse will be held on Saturday, February 25<sup>th</sup> beginning at 8:00am around Lake Hollingsworth. Proceeds benefit Heartland for Children and Prevent Child Abuse America. For pre-registration and information, visit [www.eventbrite.com](http://www.eventbrite.com) (search "Loop the Lake" in Lakeland, FL), call 815-761-8022, or email [loopthelake@msn.com](mailto:loopthelake@msn.com).

## Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree ([kembree@heartlandforchildren.org](mailto:kembree@heartlandforchildren.org) or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit [www.ftri.org](http://www.ftri.org).

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit [www.cfshc.org](http://www.cfshc.org).

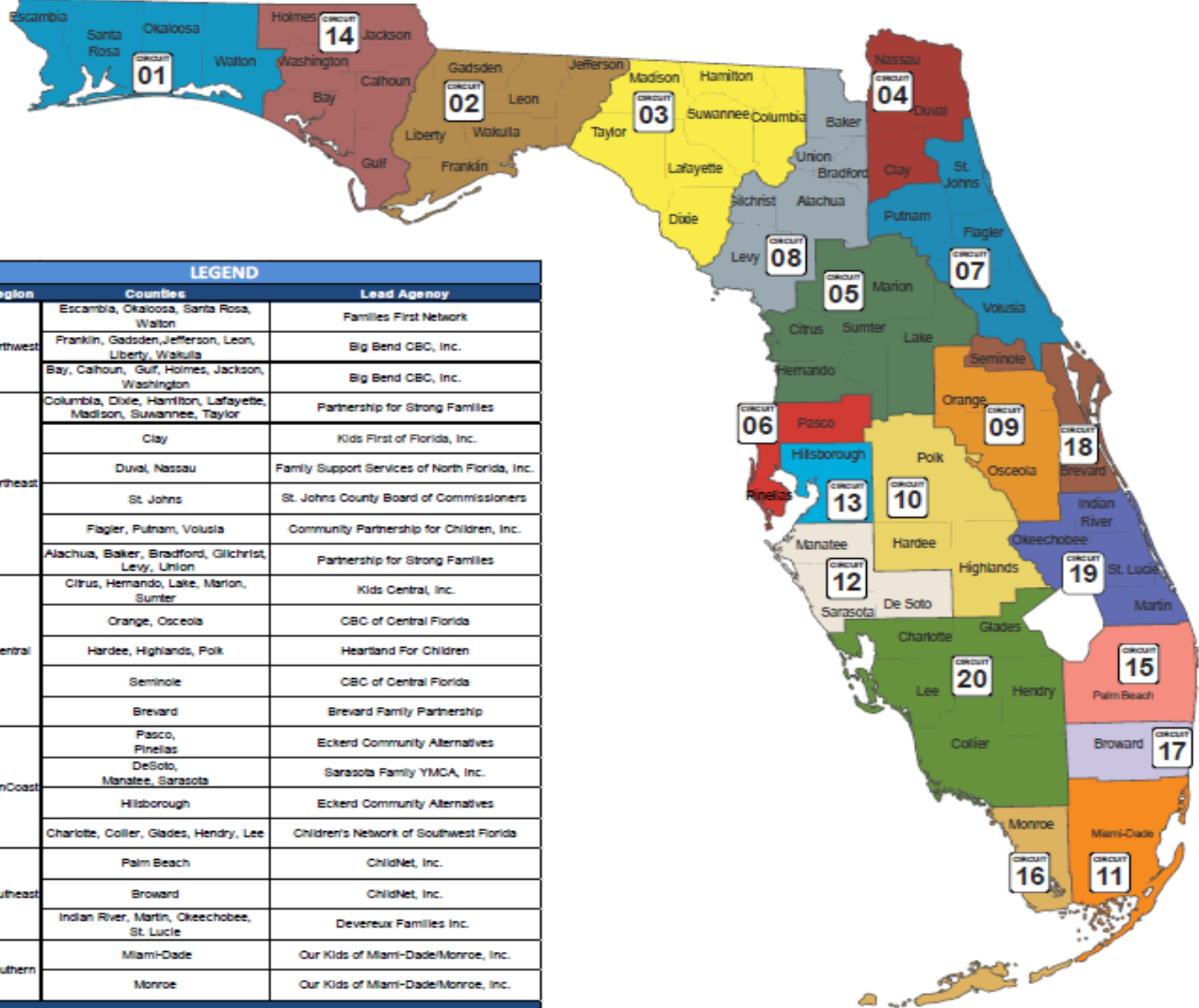
Florida Association for the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit [www.fadcentral.org](http://www.fadcentral.org).

The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit [www.ectacenter.org/families](http://www.ectacenter.org/families).



Community Based Care: Hardee, Highlands & Polk Counties

# Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
01		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
02	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
03		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
04		Clay	Kids First of Florida, Inc.	
04	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
07		St. Johns	St. Johns County Board of Commissioners	
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
08		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
09		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
06		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	