



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, February 12, 2020 at 10 a.m.

Data for Week Ended
Sunday, February 09, 2020

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
	Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	4.81	96.3%	98.3%	99.3%	26.4%	53.0%	90.5%	4.09	96.7%	89.2%	91.3%	64.2%
Brevard Family Partnership	6.75	92.8%	94.1%	99.8%	49.7%	67.3%	89.5%	3.23	98.4%	92.9%	100.0%	69.4%
ChildNet - Broward	8.76	95.7%	97.2%	99.9%	37.1%	53.8%	92.0%	3.29	98.8%	96.6%	95.8%	66.3%
ChildNet - Palm Beach	6.81	95.2%	97.4%	99.9%	45.5%	56.6%	91.2%	3.63	97.5%	96.6%	92.7%	60.2%
Children's Network of SW Florida	9.69	96.2%	97.2%	99.9%	46.4%	61.3%	89.1%	4.61	99.4%	98.8%	92.9%	68.2%
Citrus Health Network	6.55	97.0%	97.7%	99.5%	35.5%	55.0%	90.2%	5.70	98.2%	96.5%	82.9%	57.5%
Communities Connected for Kids	7.22	95.7%	97.5%	99.6%	32.5%	65.2%	90.8%	3.21	95.3%	92.1%	81.5%	68.6%
Community Partnership for Childr.	11.95	94.4%	94.0%	99.8%	30.9%	59.5%	84.0%	2.83	97.9%	87.5%	100.0%	60.1%
Eckerd Community Alternatives	10.82	94.1%	95.9%	99.7%	30.9%	44.4%	88.9%	6.22	97.6%	90.3%	85.7%	61.7%
Eckerd Community Hillsborough	6.72	96.2%	97.5%	99.6%	36.6%	42.08%	91.4%	6.15	95.1%	87.8%	78.5%	57.7%
Embrace Families	7.14	93.9%	96.4%	99.7%	38.3%	54.8%	88.7%	4.08	95.2%	93.5%	90.9%	63.4%
Families First Network	8.52	95.2%	96.3%	99.5%	33.0%	45.0%	90.6%	6.87	96.2%	91.3%	75.0%	63.6%
Family Integrity Program	7.56	94.1%	97.9%	100.0%	50.0%	69.8%	100.0%	3.25	100.0%	96.6%	100.0%	75.0%
Family Support Services North Fla	10.37	94.1%	94.96%	99.6%	44.8%	78.3%	91.8%	3.89	93.7%	81.6%	90.6%	64.1%
Heartland For Children	6.06	93.7%	97.0%	99.9%	39.4%	47.9%	90.3%	2.85	97.2%	89.9%	83.0%	60.2%
Kids Central, Inc.	6.23	96.1%	96.8%	99.7%	40.1%	42.7%	93.2%	3.95	97.4%	94.84%	87.5%	71.9%
Kids First of Florida, Inc.	1.68	95.1%	97.3%	99.9%	24.7%	67.8%	89.7%	3.92	88.6%	60.7%	100.0%	63.8%
Partnership for Strong Families	2.12	94.5%	98.5%	99.8%	43.4%	68.2%	92.6%	3.16	97.1%	93.2%	93.3%	62.4%
Sarasota Y/SAFE Children Coali...	5.01	93.7%	97.2%	99.8%	41.7%	55.9%	90.3%	4.33	98.6%	82.7%	93.1%	64.3%
Statewide	7.59	95.07%	96.6%	99.3%	38.5%	53.2%	90.4%	4.48	96.0%	91.2%	87.9%	63.7%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%




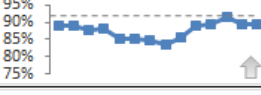
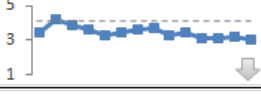


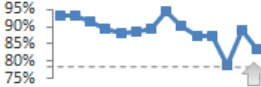


Contract Measures at a Glance

CBC Contract Measures – HFC Performance with CMO Breakdown

CBC Contract Measures - HFC Performance with CMO Breakdown

SFY 19-20 – 3rd Quarter as of Month-End – January 2020

SFY 19-20 Contract Measure / Indicator	Reporting Period Description	Quarterly Trend	Prior Qtr (1st Quarter)	Current Qtr / Mth	Current Target	Current Qtr Performance*	CHS	DEV	OHU
1 SM01 - Rate of abuse per 100,000 days while in foster care.	Twelve month period ending three months prior to the end of the report quarter.		5.22	3rd Qtr / Jan-20	8.50	3.96	3.54	5.55	2.30
2 Number of children with finalized adoptions between July 1, 2016 and June 30, 2017.	Performance through the end of the month prior to the report month.		18 (PR: 38)	3rd Qtr / Jan-20	153 (Pro-Rated)	74 (PR: 89)	10 (PR: 28)	16 (PR: 32)	46 (PR: 29)
3 SM04 - Percentage of children under supervision who are seen every thirty (30) days.	Twelve month period ending as of the end of the report quarter.		99.90%	3rd Qtr / Jan-20	99.5%	99.92%	99.98%	99.95%	99.83%
4 SM05 - Children exiting foster care to a permanent home within twelve (12) months of entering care.	Twelve month period ending twelve months prior to the end of the report quarter.		38.5%	3rd Qtr / Jan-20	40.5%	40.0%	35.6%	35.9%	48.7%
5 SM07 - Children who do not re-enter foster care within twelve (12) months of moving to a permanent home. *	Twelve month period ending twenty-four months prior to the end of the report quarter.		89.3%	3rd Qtr / Jan-20	91.7%	88.0%	93.2%	79.1%	93.6%
6 SM08 - Children's placement moves per 1,000 days in foster care.**	Twelve month period ending as of the end of the report quarter.		3.01	3rd Qtr / Jan-20	4.12	2.71	3.28	2.70	2.06
7 SM09 - Percent of children in out-of-home care who have received medical services in the last twelve (12) months.	Last day of the report quarter.		96.9%	3rd Qtr / Jan-20	95.0%	97.2%	98.2%	97.2%	96.1%
8 SM10 - Percent of children in out-of-home care who have received dental services in the last seven (7) months.	Last day of the report quarter.		90.0%	3rd Qtr / Jan-20	95.0%	87.4%	92.0%	85.2%	84.5%
9 SM11 - Percent of young adults in foster care at age 18 that have completed or are enrolled in secondary education.	Twelve month period ending as of the end of the report quarter.		83.3%	3rd Qtr / Jan-20	80.0%	86.0%	80.0%	84.2%	100.0%

* Current Qtr Performance includes closed GCJFCS cases but are not presented in the CMO breakdown



Scorecard Measure 4 - Children Seen / Not Seen – February Weekly Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 02/01/20 - 02/29/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	11	99.63%
DEV	2	99.91%
OHU	8	99.67%
Total	21	99.53%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/09/20</i>		

# of Children Not Seen, Month of February 2020	
# Not Seen	Agency
385	CHS
396	DEV
516	OHU
33	CPI
1330	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 02/09/20</i>	

Scorecard Measure 4 - Children Seen / Not Seen – January Month-end Reports

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 01/01/20 - 01/31/20		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	3	99.98%
DEV	3	99.95%
OHU	6	99.83%
Total	12	99.92%
<i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/09/20</i>		

# of Children Not Seen, Month of January 2020	
# Not Seen	Agency
	CHS
	DEV
1	OHU
	CPI
1	Total
<i>Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 02/09/20</i>	




Scorecard Measures 5 & 6 - Children Achieving Permanency


SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSN: Week of 02/03/20 thru 02/09/20			
Agency	Timely	Un-Timely	Total
CHS	3	5	8
DEV	2	1	3
OHU	4	7	11
Total	9	13	22

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 02/09/20			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	104	289	36.0%
DEV	101	281	35.9%
OHU	136	271	50.2% 
HFC Total	341	841	40.55%

Number of Children to Achieve SM05 Target – **00 Children**

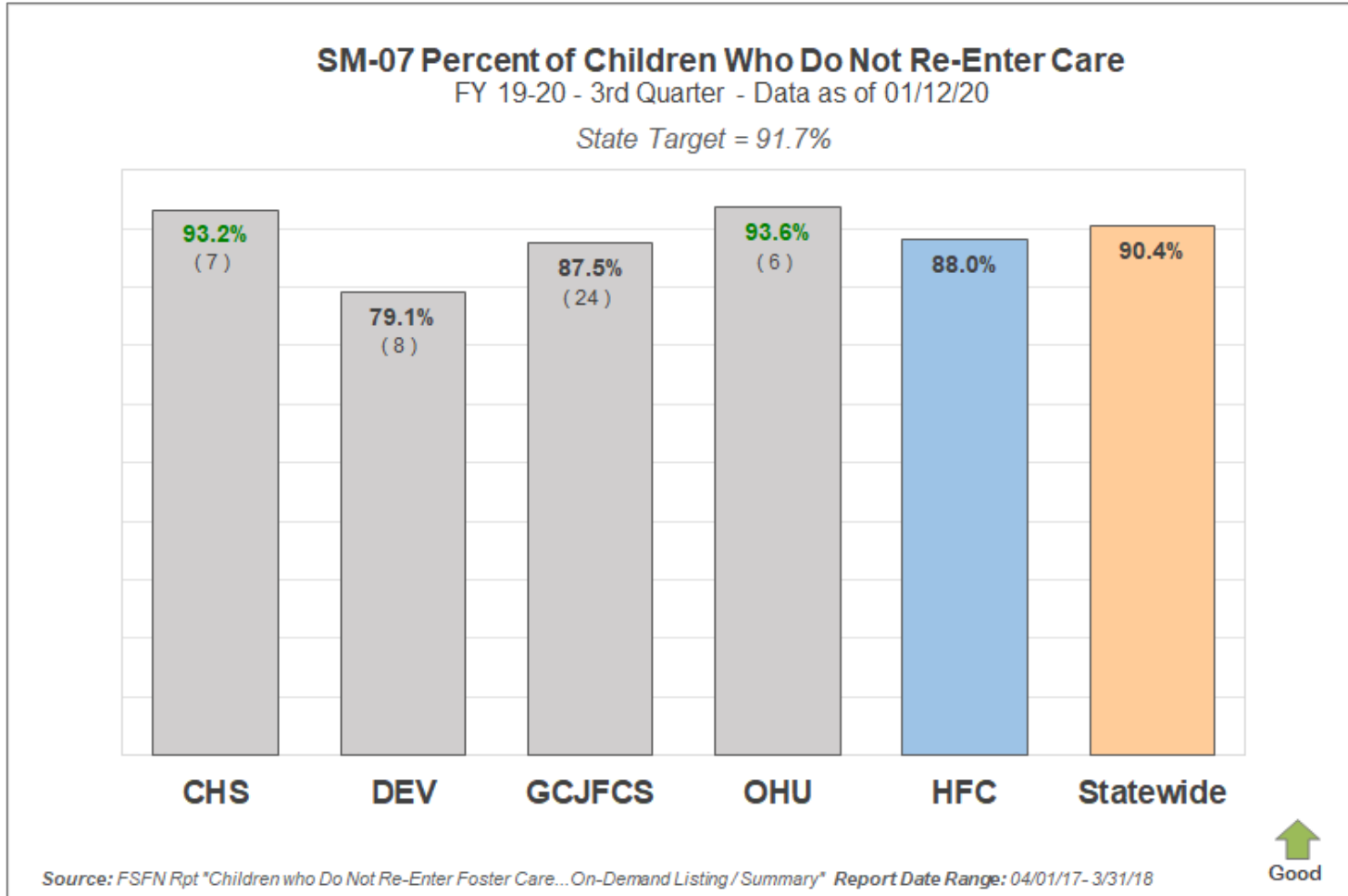
Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 02/09/20			
Agency	Permanency within 12-23 mths	Total Children LOS 12-23 mths	Percent Timely Reunification
CHS	52	120	43.3%
DEV	59	156	37.8%
OHU	51	98	52.0% 
HFC Total	162	374	43.3%

Number of Children to Achieve SM06 Target – **02 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

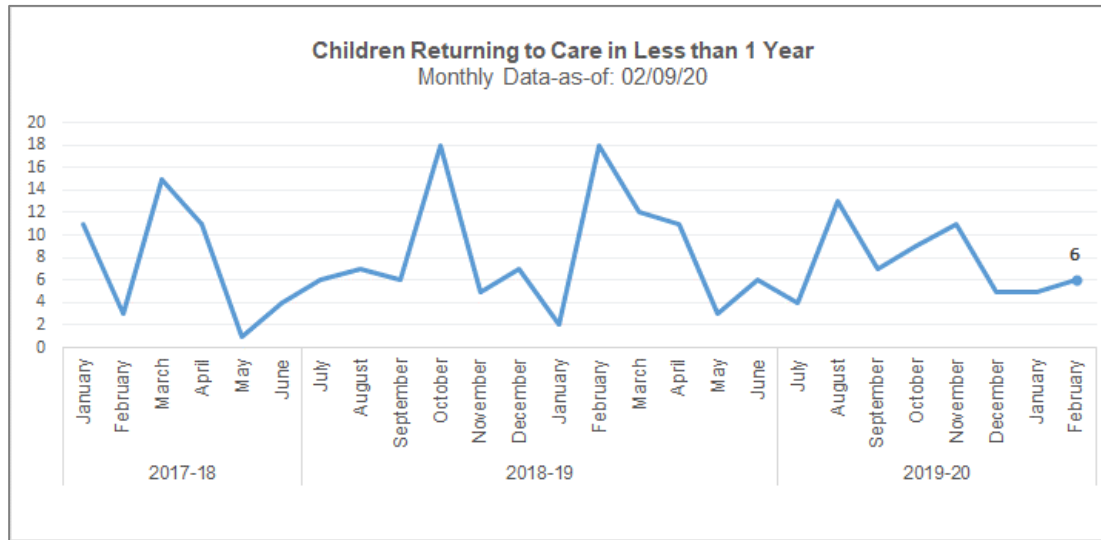
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



Removal Episodes for Children with a Prior Removal									
Removals entered into FSFN between 02/03/20 - 02/09/20									
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
CHS	2/3/2020	141834-CHSFL	10/12/2018	10/21/2019	12	3	< 1.0 yr	Y	25%
CHS	2/1/2020	141834-CHSFL	10/12/2018	10/21/2019	12	3	< 1.0 yr	Y	68%
CHS	2/1/2020	141839-CHSFL	10/12/2018	10/21/2019	12	3	< 1.0 yr	Y	78%
CHS	2/1/2020	141839-CHSFL	10/12/2018	10/21/2019	12	3	< 1.0 yr	Y	81%
CHS	10/21/2019	141832-CHSFL	7/22/2014	7/13/2015	12	51	3.0 - 4.9 yrs	N	-
CHS	12/19/2019	141832-CHSFL	7/22/2014	7/13/2015	12	53	3.0 - 4.9 yrs	N	-
CHS	1/31/2020	141835-CHSFL	4/1/2019	9/20/2019	6	4	< 1.0 yr	Y	77%
CHS	1/31/2020	141835-CHSFL	4/1/2019	9/20/2019	6	4	< 1.0 yr	Y	76%

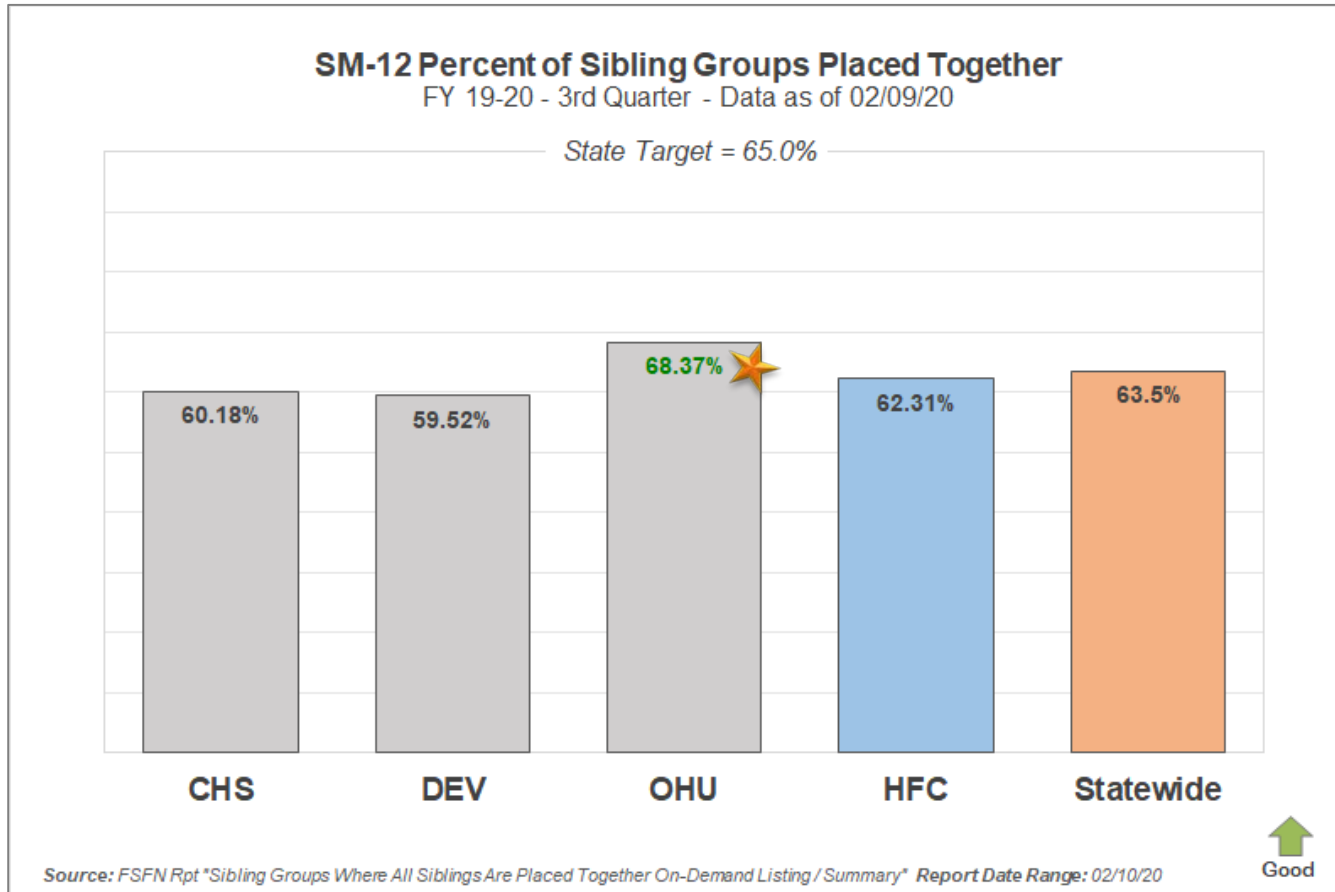
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 02/10/20



Scorecard Measure 12 – Separated Siblings

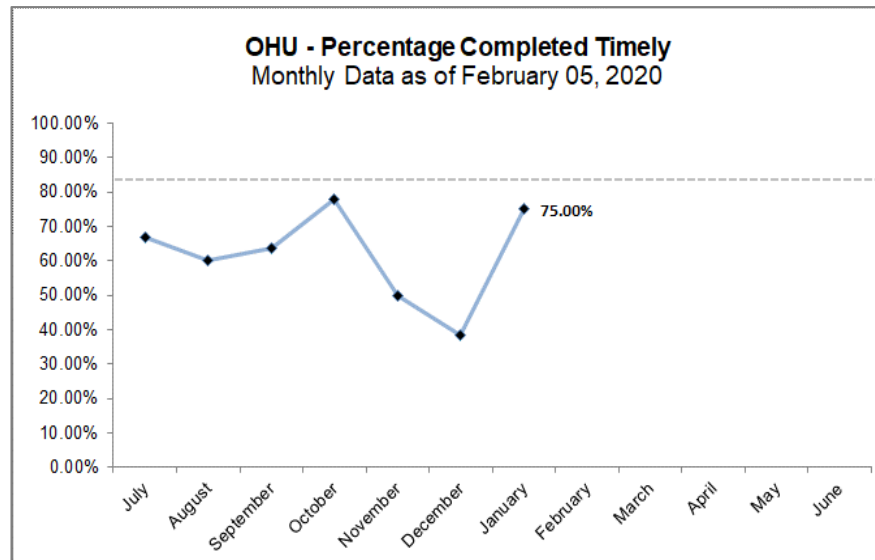
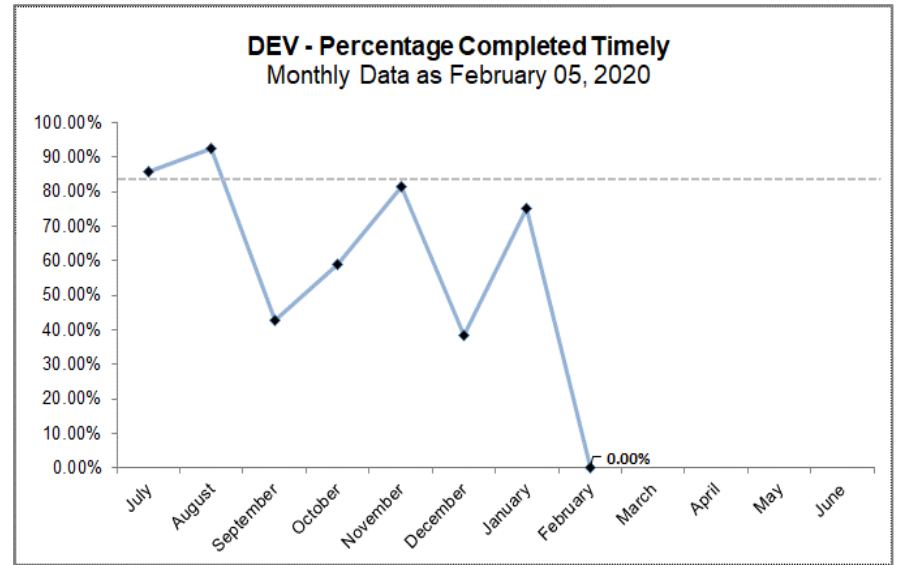
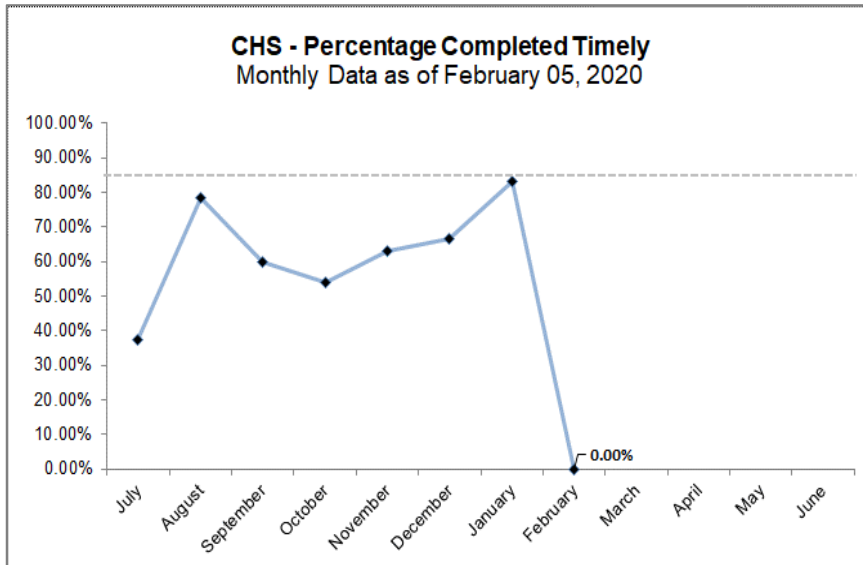
Percentage of siblings groups in out-of-home care where all siblings are placed together.

SM12 - Percent of Sibling Groups Placed Together			
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together
CHS	68	113	60.18%
DEV	75	126	59.52%
OHU	67	98	68.37%
HFC	210	337	62.31%



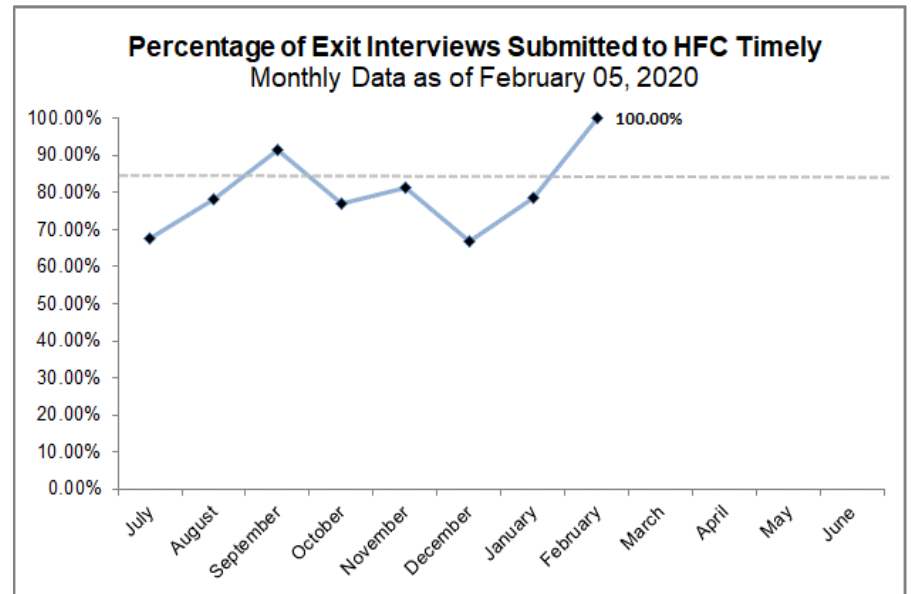
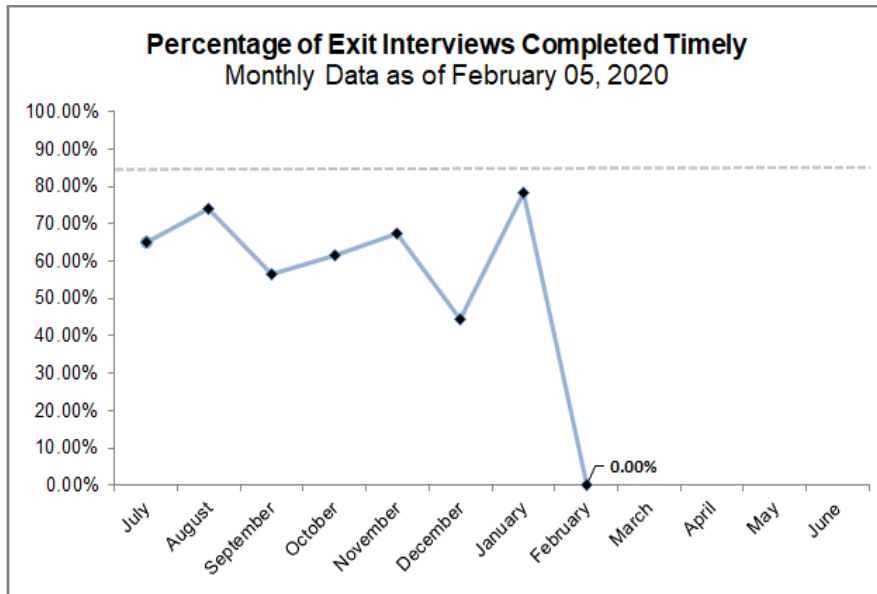
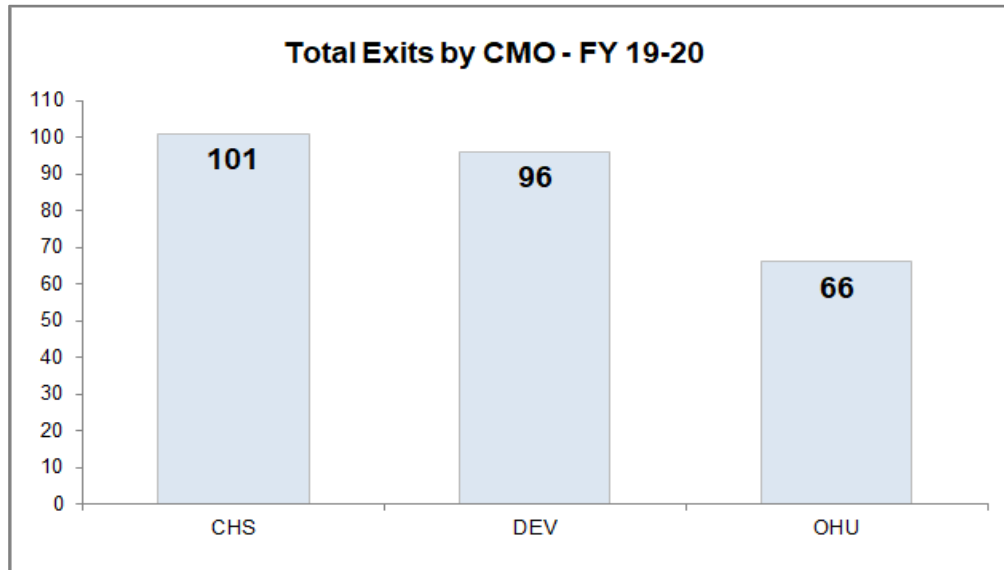
Exit Interview Timeliness by CMO

HFC Cumulative YTD Timeliness: 65.02%



Exit Interviews Trending by CMO

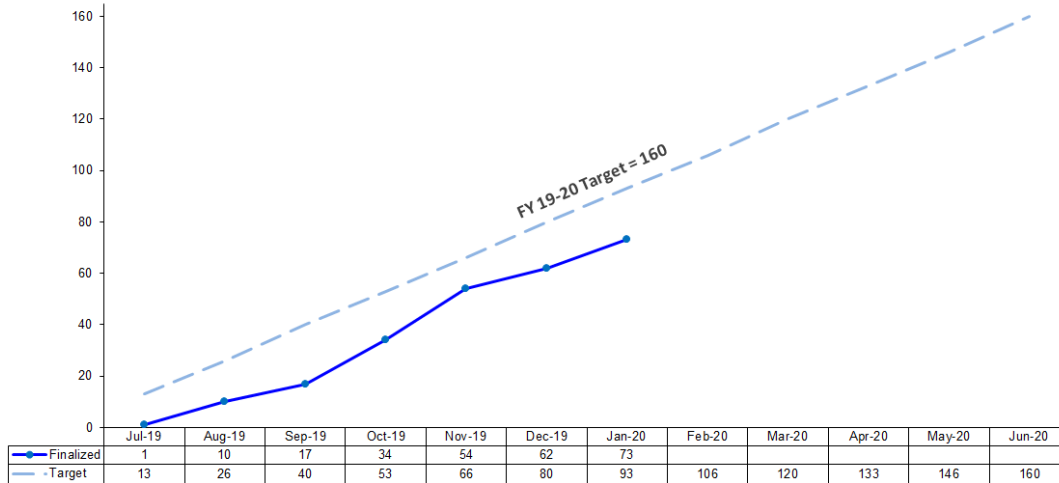
HFC Cumulative YTD Timeliness: 65.02%



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

Heartland for Children - DCF Circuit 10
Monthly Adoption Finalizations for FY 19-20



Source: HFC Adoption Database; Data-as-of: February 11, 2020

Upcoming Finalization Dates

February 19, 2020

February 26, 2020

Adoption Finalizations Credited to HFC

19-20 Fiscal Year-to-Date 02/11/20

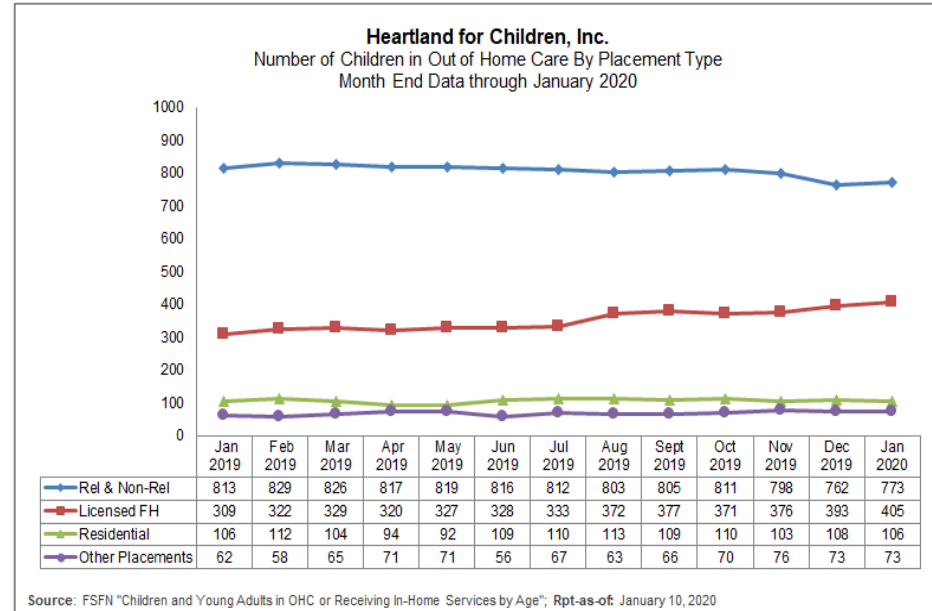
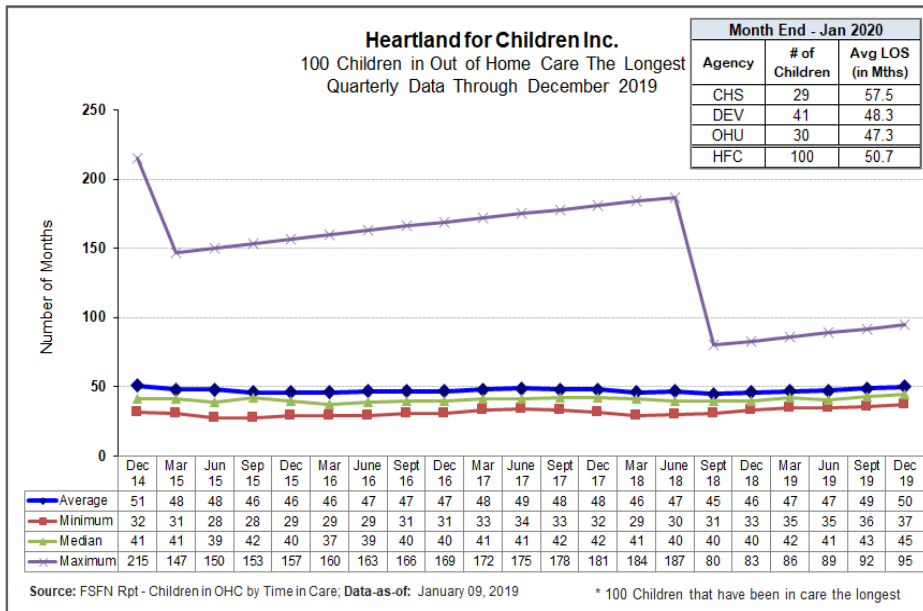
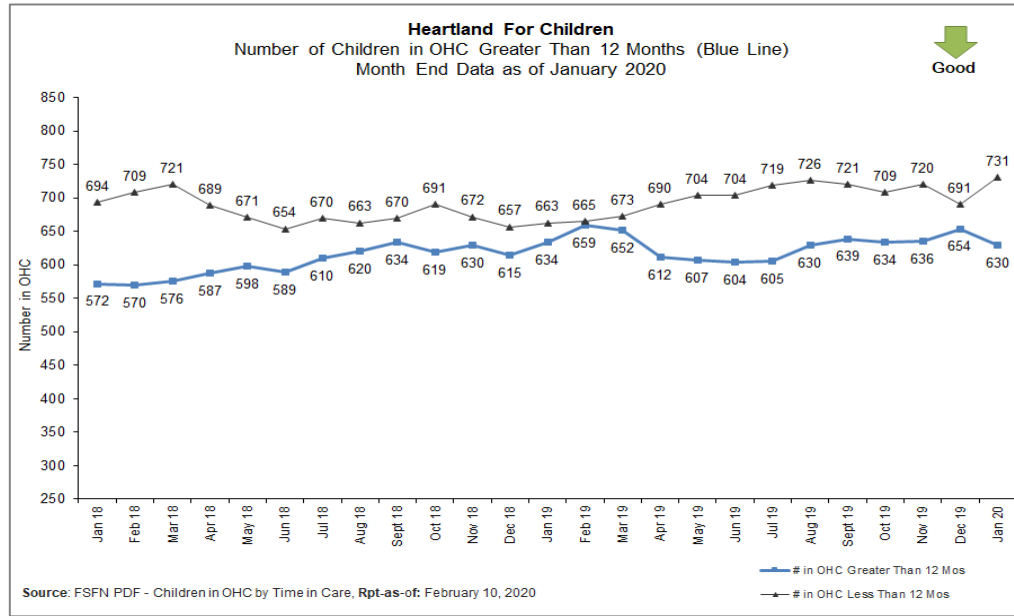
CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	11	10	39	49	20.4%	20.0%
DEV	2	15	41	56	26.8%	40.0%
OHU	11	48	7	55	87.3%	16.7%
Total	24	73	87	160	45.6%	21.9%



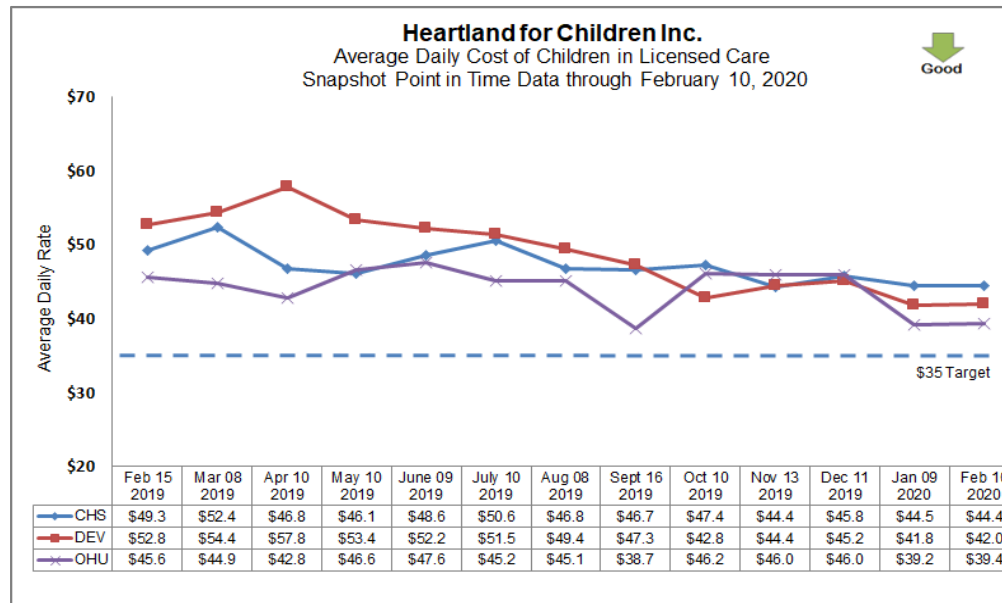
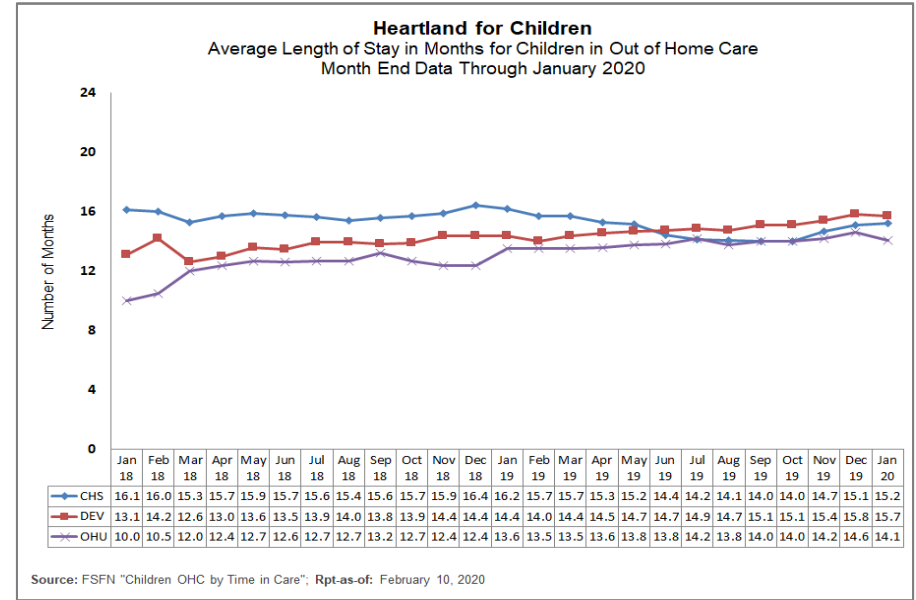
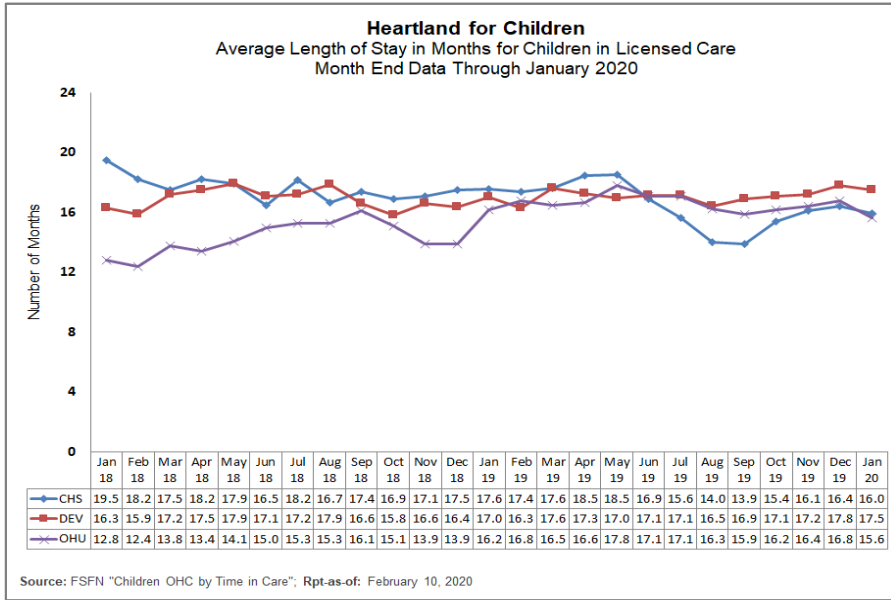
Foster Home Profile



Permanency for Children in Out of Home Care



Average Cost and Length of Stay for Children by Case Management Organization



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of February 10, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19/20 Totals
# of Shelter Hearings													
Polk	32	45	19	26	22	27	31	6					208
Highlands	2	11	2	5	5	5	5	2					37
Hardee	1	1	0	3	0	3	1	0					9
Total	35	57	21	34	27	35	37	8					254
# Children Removed													
Polk	51	88	31	59	41	58	62	11					401
Highlands	3	25	2	7	7	10	5	9					68
Hardee	2	2	0	7	0	6	3	0					20
Total	56	115	33	73	48	74	70	20					489
Total Children Denied Shelter													
Polk	0	0	1	0	0	0	0	0					1
Highlands	0	0	0	0	0	0	0	0					0
Hardee	0	0	0	0	0	0	0	0					0
Total	0	0	1	0	0	0	0	0					1
# Children Placed with Relative													
Polk	21	61	21	39	28	42	39	8					259
Highlands	1	14	1	5	4	10	2	8					45
Hardee	1	1	0	3	0	5	0	0					10
Total	23	76	22	47	32	57	41	16					314
# Children Placed with Non Relative													
Polk	13	10	5	3	4	6	14	2					57
Highlands	2	2	1	1	0	0	2	1					9
Hardee	0	0	0	4	0	0	0	0					4
Total	15	12	6	8	4	6	16	3					70
# Children Placed with Fictive Kin													
Polk	0	3	0	1	0	0	3	0					7
Highlands	0	0	0	0	3	0	1	0					4
Hardee	0	0	0	0	0	0	0	0					0
Total	0	3	0	1	3	0	4	0					11
# Children Placed in Foster Care													
Polk	17	14	5	16	9	10	6	1					78
Highlands	0	10	0	1	0	0	0	0					11
Hardee	1	0	0	0	0	1	3	0					5
Total	18	24	5	17	9	11	9	1					94

% of Children Sheltered Placed in Foster Care

Data as of 02/10/2020

Month	14-15	15-16	16-17	17-18	18-19	19-20
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	12.9%
Feb	39.4%	17.6%	16.3%	25.5%	19.8%	5.0%
Mar	39.0%	30.0%	15.8%	35.6%	26.2%	
Apr	24.1%	29.7%	33.8%	29.7%	10.0%	
May	27.5%	56.3%	27.4%	31.3%	20.8%	
Jun	33.3%	41.0%	32.0%	25.5%	21.2%	
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	19.2%

Shelter Count for the Week of February 4 - February 10, 2020

	Polk	Highlands	Hardee
Shelters	4	2	
Children Removed	8	9	
Placed w/ a Relative	8	8	
Placed w/a Non-Rel		1	
Placed w/a Fictive Kin			
Placed in Foster Care			



Case Transfer Staffing Data

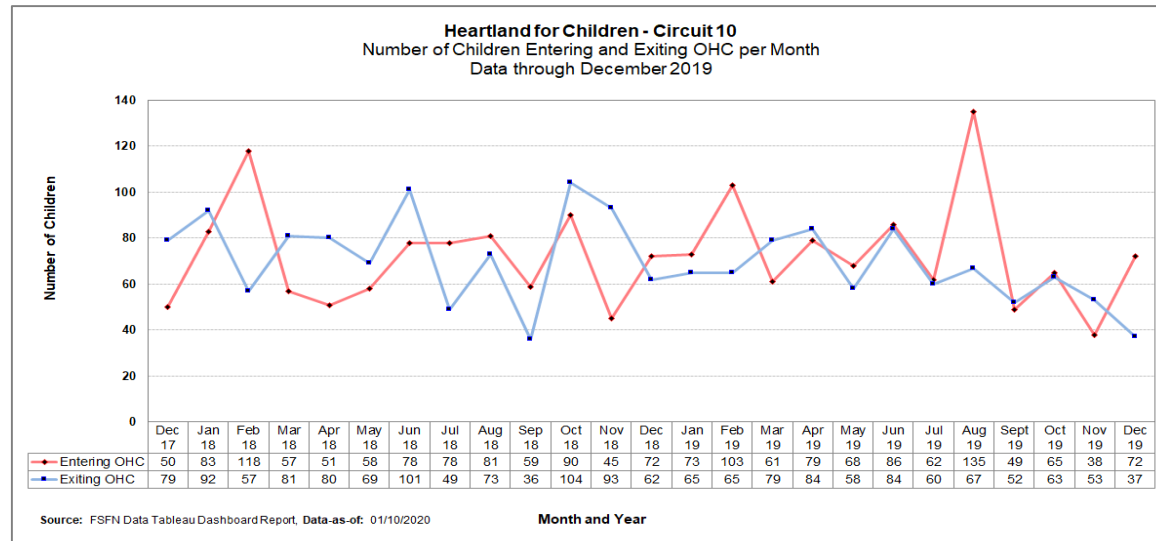
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 02/10/20

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Number of Children															
CHS	55	28	47	40	20	19	21	3					233	460	349
Devereux	38	48	23	42	21	35	41	8					256	482	349
OHU Polk	22	14	17	12	17	17	7	3					109	196	253
One Hope	37	63	38	44	37	39	41	8					307	548	527
Total	152	153	125	138	95	110	110	22					905	1686	1478
Out of Home Care															
CHS	32	17	31	16	10	11	18	2					137	262	226
Devereux	20	28	12	34	9	17	28	4					152	291	218
OHU Polk	9	6	8	11	5	3	6	2					50	116	164
One Hope	5	17	5	12	13	7	11	3					73	125	133
Total	66	68	56	73	37	38	63	11					412	794	741
In - Home Judicial															
CHS	4	0	0	3	6	3	1	0					17	48	35
Devereux	2	5	1	2	1	7	4	0					22	37	27
OHU Polk	6	5	1	0	5	6	1	0					24	20	20
One Hope	2	2	1	0	0	0	0	0					5	11	24
Total	14	12	3	5	12	16	6	0					68	116	106

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20 Totals	18-19 Totals	17-18 Totals
Non-Judicial In - Home Services															
CHS	17	6	14	12	3	0	0	1					53	110	48
Devereux	11	13	7	4	6	9	6	2					58	93	66
OHU Polk	2	3	7	1	5	3	0	0					21	52	44
One Hope	0	1	5	3	2	0	0	0					11	41	49
Total	30	23	33	20	16	12	6	3					143	296	207
OCS / ICPC Courtesy Supervision															
CHS	0	0	0	0	0	0	0	0					0	0	2
Devereux	0	0	0	0	0	0	0	0					0	0	0
OHU Polk	0	0	0	0	0	0	0	0					0	0	0
One Hope	30	42	27	32	21	31	25	5					213	363	313
Total	30	42	27	32	21	31	25	5					213	363	315
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	0	0	2	0	2	0	0					4	12	17
Devereux	1	0	1	0	3	2	0	2					9	41	18
OHU Polk	5	0	0	0	0	2	0	1					8	2	10
One Hope	0	0	0	0	0	0	0	0					0	7	2
Total	6	0	1	2	3	6	0	3					21	62	47

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



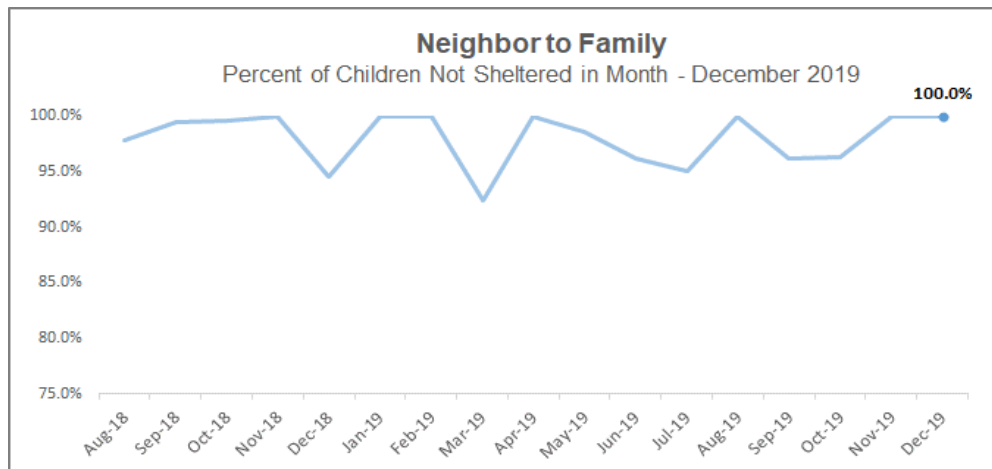


Neighbor to Family – Weekly & Monthly Census

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.7%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 02/04/20 through 02/10/20		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	12
CPI - Family Support	30	73
Specialized - Family Support	8	18
Prevention - Comm. Referral	34	84
Special Conditions Report	2	2
Nurturing Parenting	21	33
NTF - Total Services	98	222

NTF - Housing Resource Numbers	
Data since Inception to 02/10/20	
Referral Agency	Referrals
Children's Home Society (CHS)	13
Devereux (DEV)	8
One Hope United (OHU)	1
Neighbor To Family (NTF)	3
Total Housing Referrals	25

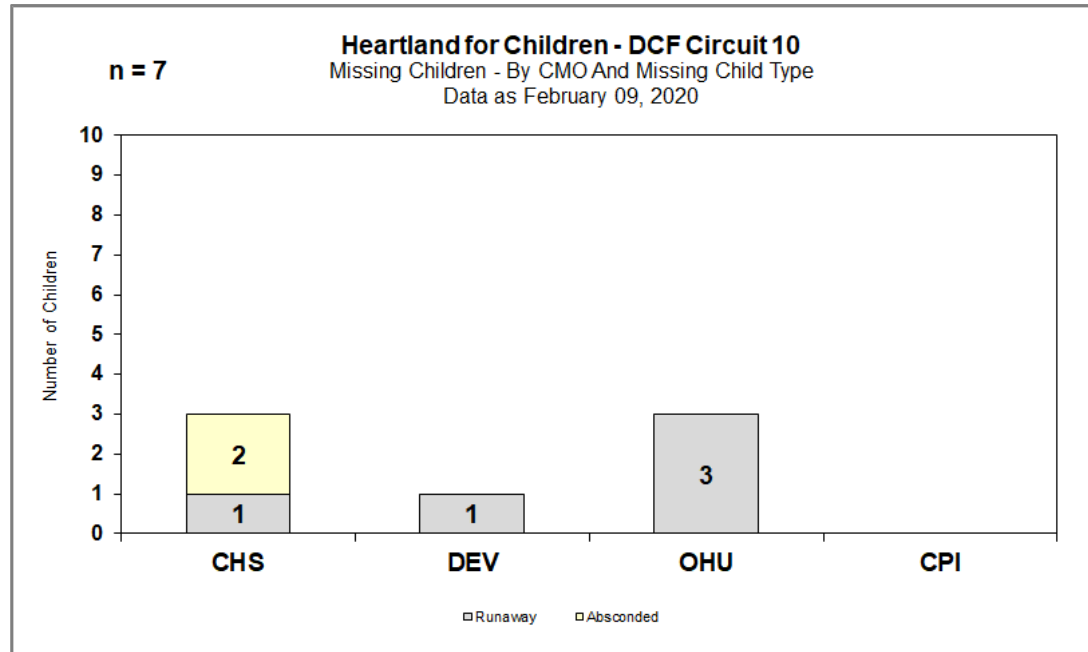


Referral Status and Housing Results	
Referrals - Active	10
Referrals - Closed	15
Total Families Housed	4 Families
Total Children Housed	15 Children



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

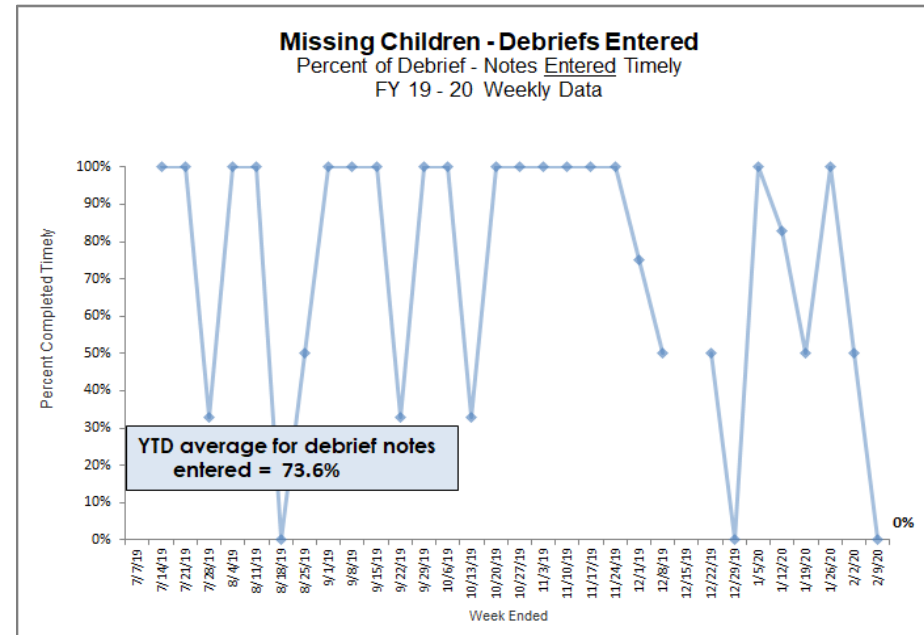
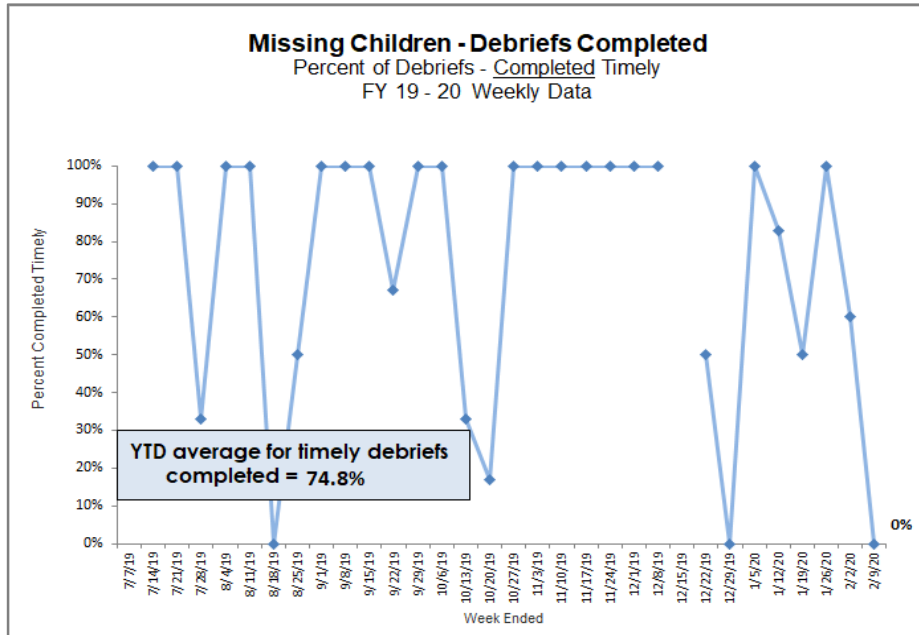


Circuit 10 - Weekly Missing Children Report							
Number of Missing Youth as of Reporting Date							
Reporting Date	Total Missing Children	Total New Episodes	Timely Reporting Compliance	Timely Reporting Compliance	Timely Reporting Misses	Total Recoveries	Agency Responsible
	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date	Month to Date	Week to Date
Nov 2019 (m/end)	-	20	-	100%	-	19	-
Dec 2019 (m/end)	-	9	-	89%	-	13	-
Jan 2020 (m/end)	-	24	-	100%	-	17	-
2/2/2020	9	2	100%	100%	0	4	
2/9/2020	7	7	50%	71%	2	6	OHU/CHS



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



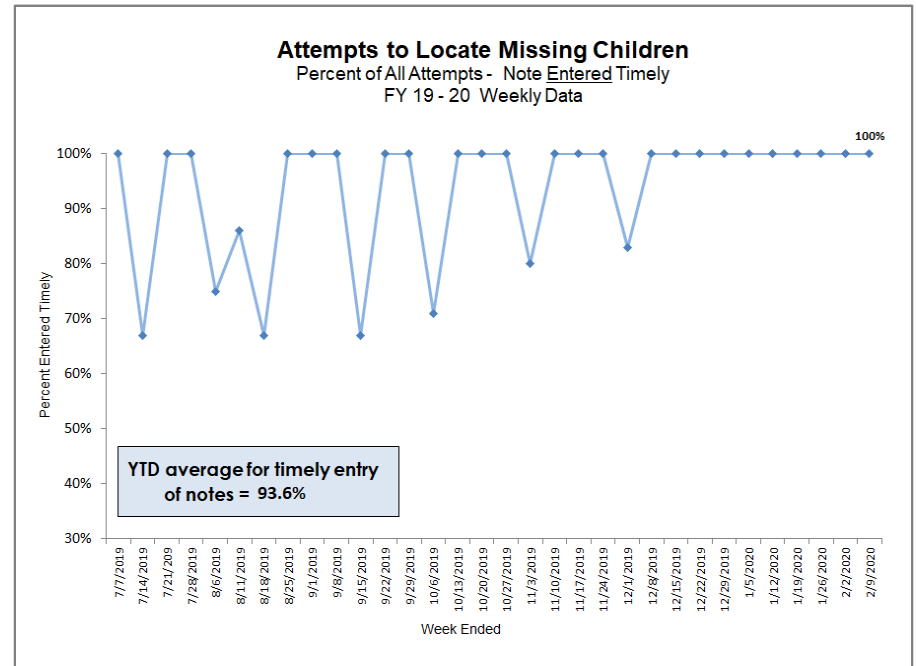
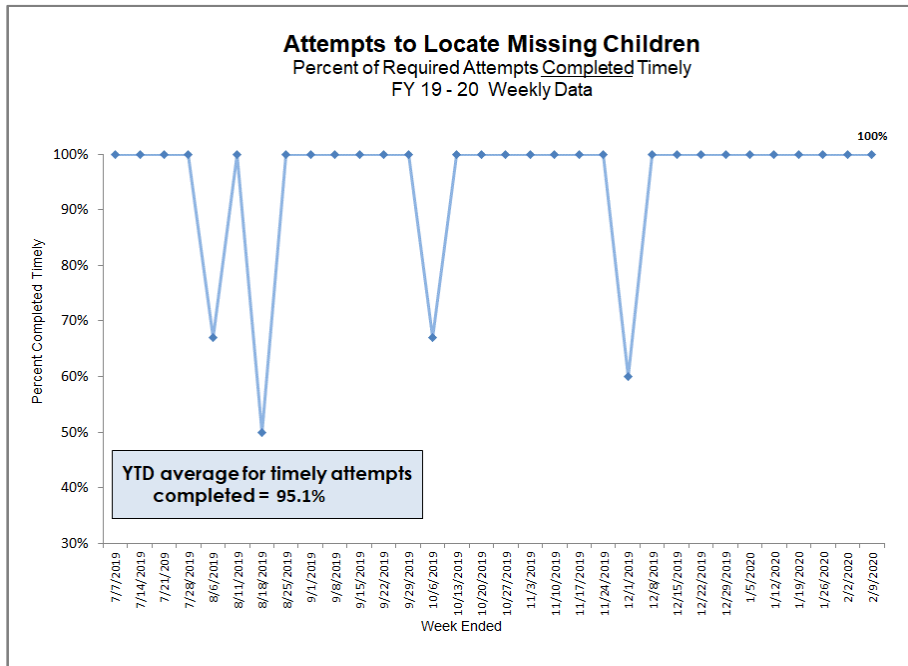
Missing Children - Debriefs								
Week of 02/03/2020 through 02/09/2020								
Agency	Debriefs Required	Required Completed	Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Entered Timely	Debriefs entered within 24 hours
CHS	1		0	0%	1		0	0%
DEV				-				-
OHU	1	1		0%	1		0	0%
PI				-				-
Total	2	1	0	0%	2	0	0	0%



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

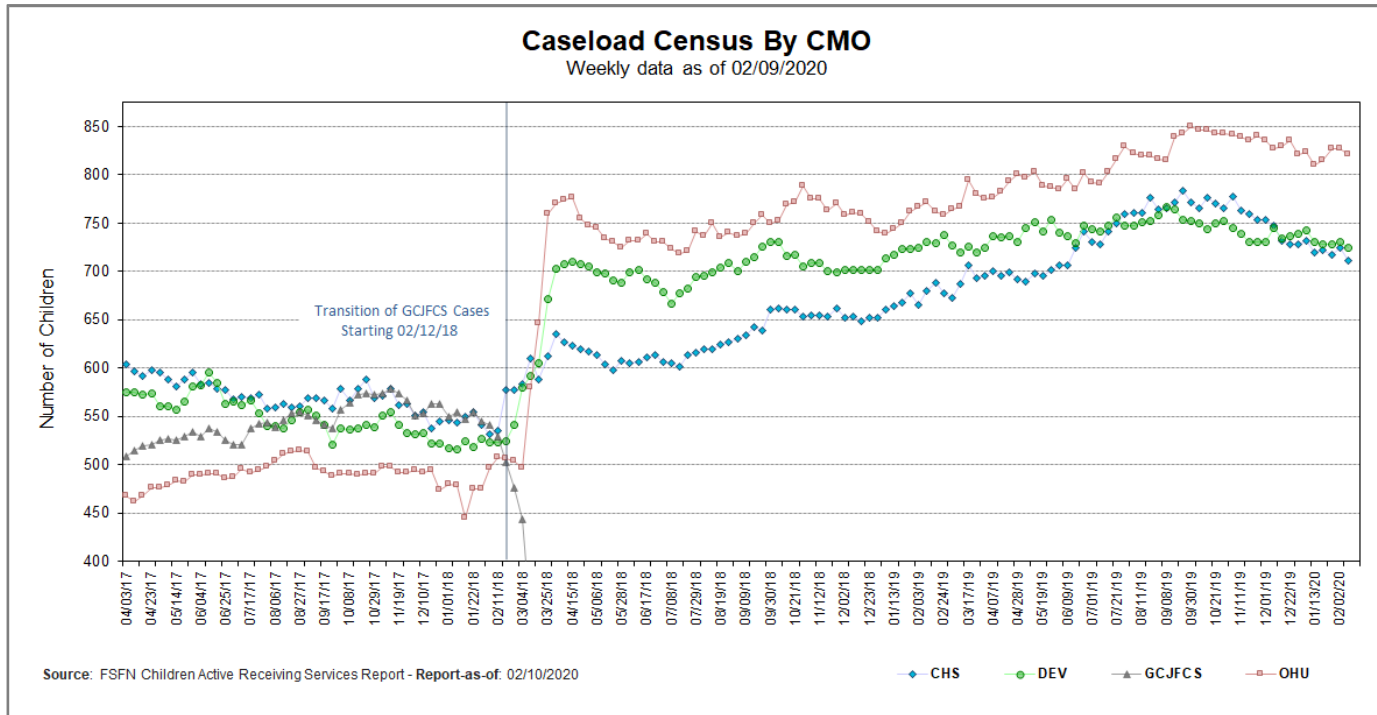
Attempts to Locate								
Week of 02/03/2020 through 02/09/2020								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempts to Locate notes entered within 24 hours
CHS	3	3	3	100%	3	1	4	100%
DEV				-				-
OHU	2	2	2	100%	2	1	3	100%
PI				-				-
Total	5	5	5	100%	5	2	7	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/5/2020	1/13/2020	1/20/2020	1/26/2020	2/2/2020	2/9/2020
CHS	732	720	722	717	724	711
DEV	743	730	728	728	731	725
OHU	824	810	815	827	827	821
HFC Total	2299	2260	2265	2272	2282	2257



Caseload Census by Case Manager and Organization

Data as of 02/09/2020

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Ware, Christina	5
OHU	Sanchez-Torres, Christian	5
OHU	Perez, Vicky	4
OHU	Young, Pamela	4
OHU	Garza, Krystal	3
OHU	Kinchen, Lisa	1

Caseload of 6 - 15 Children		
CMO	Case Workers	#
CHS	Sloan, Taylor	15
CHS	Vegter, Hope	15
OHU*	Montoya, Maria	15
OHU	Graham, Iyisha	15
OHU	King, Lora	14
OHU*	Quintero, Mayelin	14
OHU	Hobby, Susan	14
CHS	Gilmore, Devonta	13
OHU	Stevenson, Trina	13
OHU	O'Connor, Chance	13
OHU	Followell, Amanda	13
OHU*	Spence, India	12
OHU	Smith, Lorie	12
CHS	Dankowski, Jennifer	11
CHS	Mccalebb, Phalan	11
DEV	White, Alfreda	11
CHS	Mena, Susie	10
CHS	Jenkins, Lekeilah	10
OHU	Gilchrist, Letecia	10
OHU	Boule, Adriana	10
CHS	Caswell, Jordan	9
OHU*	Virts, Emily	9
OHU	Cumming, Renee	9
OHU	Torres-Hincapie, Lina	7
OHU	Johnson, Randi	7
CHS	Poole, Angela	6

Caseload of 16 - 24 Children		
CMO	Case Workers	#
OHU	Washington, Woodrica	24
OHU	Guerrero, Maria	24
CHS	Harris, Michael	22
DEV	ownfield-Salahuddin, Courtn	22
OHU	Mcfadden, Phillisha	21
OHU	Shiver, Christa	21
CHS	Gellibert, Jill	20
DEV	Brown, Regina	20
OHU	Lockwood, Roneshia	20
OHU	Crossen, Monaya	19
OHU	Hardin, Natasha	19
CHS	Nunzio, Nicole	18
CHS	Hiers, Katherine	16
OHU	Jackson, Jenesis	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
OHU	Vazquez, Roger	29
DEV	O'Connor, Michelle	28
CHS	Anglin, Latoya	27
DEV	Desravines, Shedlie	27
DEV	Bickel, Sherry	27
DEV	Balmaceda, Stephanie	27
OHU	Findley, Angela	27
OHU	Blanc, Jonathan	27
CHS	Humber, John	26
CHS	Fairley, Stephanie	26
CHS	Forte, Angela	26
CHS	Thelemague, Fabiola	26
DEV	Felder, Shameka	26
DEV	Howe, Danielle	25
OHU	Cleveland, Tammy	25
OHU	Meinke, Danielle	25
OHU	Colon, Lisette	25
OHU	Southall, Akeva	25
OHU	Harder, Andrew	25

Caseload of 30 - 49 Children		
CMO	Case Worker	#
OHU*	Gonzalez, Jesus	49
CHS	Luebke, Nicole	42
DEV	Sepulveda, Mariel	39
CHS	Nettles, Markisha	37
CHS	Harrison, Ammara	37
DEV	Willix, Amensha	37
CHS	Harder, Rachel	36
DEV	Louis, Rachelle	36
DEV	Thompson, Wyshana	35
CHS	Washington, Chastity	34
CHS	Nieves, Carlos	34
DEV	Collins, Sara	34
DEV	Pyles, Lisa	34
DEV	Johnson, Mykira	34
DEV	Marini, Kathryn	34
OHU*	Simmons, Shannon	34
CHS	Webster, Sabrina	33
DEV	Davis, Katelyn	33
DEV	Coleman, Tangela	33
DEV	Cartagena, Maria	33
DEV	Sheppard, Uniqua	33
OHU*	Tucker, Raymona	33
OHU*	Baldwin, Chenoa	32
CHS	Bishop, Shane	31
OHU*	Calderon, Jose	31
CHS	Yates, Michelle	30
CHS	Friday, Michelle	30
CHS	Owens, Sheltanya	30
DEV	Williams, Adrianna	30
DEV	Khordehpaz, Minoo	30

Independent Living Case Managers		
CMO	Case Workers	#
DEV	Gadson, Berlendah	37
CHS	Raines, Todd	23
OHU	Thomas, Taylor	9
CHS	Weaver, Salisha	2

Red = Supervisors, FTC Facilitators, Adoption & Resigned CMs carrying cases

*These OHU case managers contain caseloads that are over 70% OCS cases. On average an OCS case compares to 1.54 regular cases (i.e., 20 OCS cases approx. equals 13 regular cases).

All CHS case managers are supported by Case-Aim support. On average a Case-Aim supported case compares to 1.33 regular cases (i.e., 20 cases with Case-Aim approx. equals 15 cases without Case-Aim support).

Caseload of 50+ Children		
CMO	Case Workers	#
OHU*	Pittard, Deangelo	57



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/09/2020

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM
CHS	0	9	4	5	11	29	24.5
DEV	0	1	2	6	14	23	31.5
OHU	3	16	8	8	6	41	20.0
# of CMs	3	26	14	19	31	93	24.3

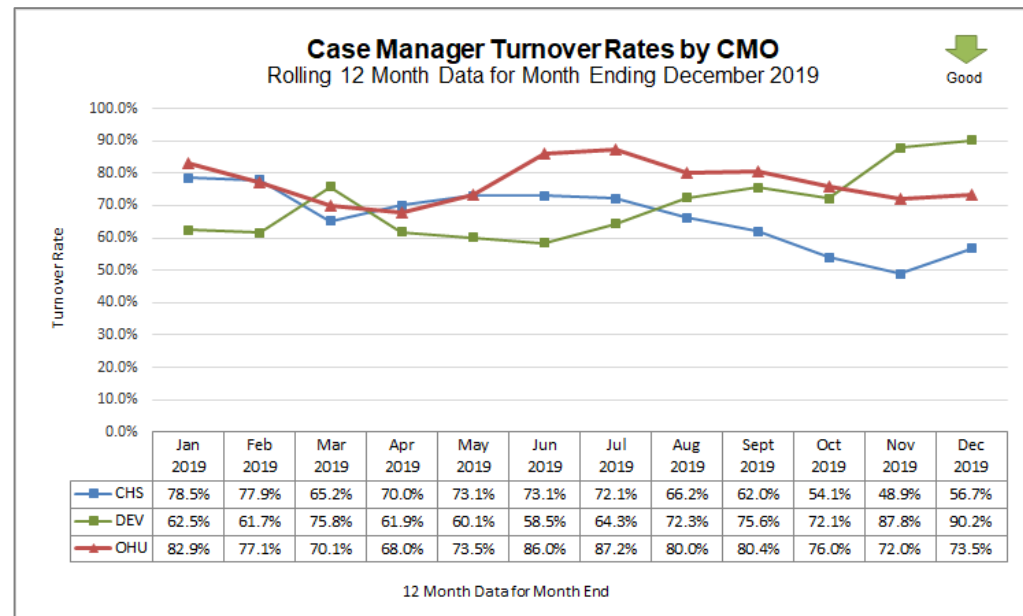
* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# with Caseload at 15 or lower	Percent at 15 or lower
CHS	29	9	31.0%
DEV	23	1	4.3%
OHU	41	19	46.3%
HFC	93	29	31.2%

Case Management Organization Turnover

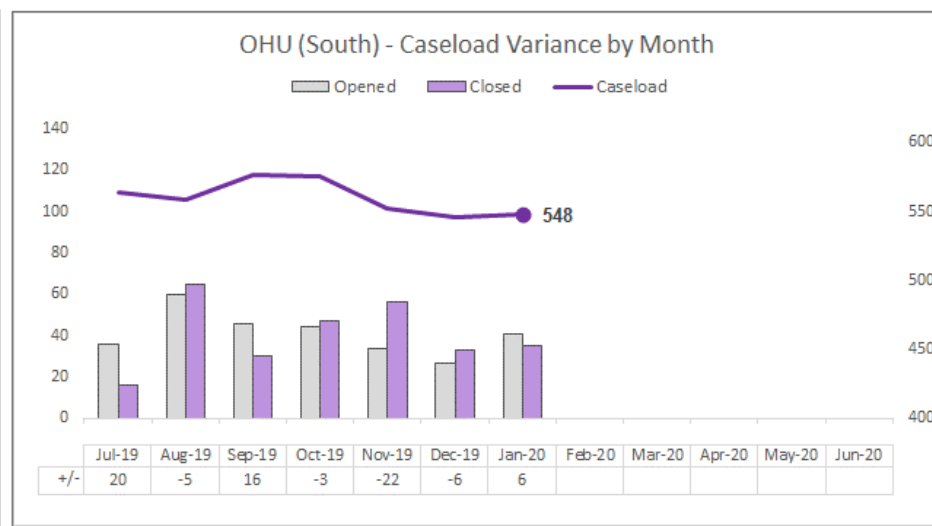
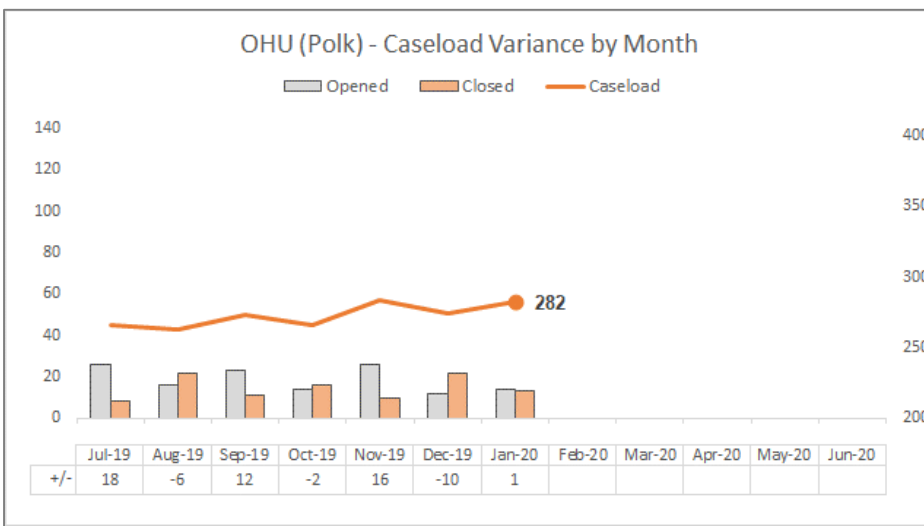
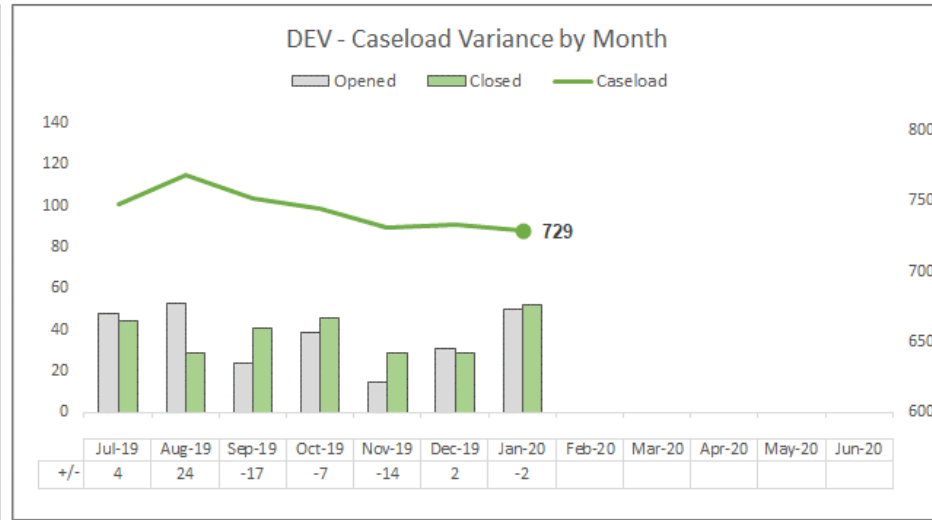
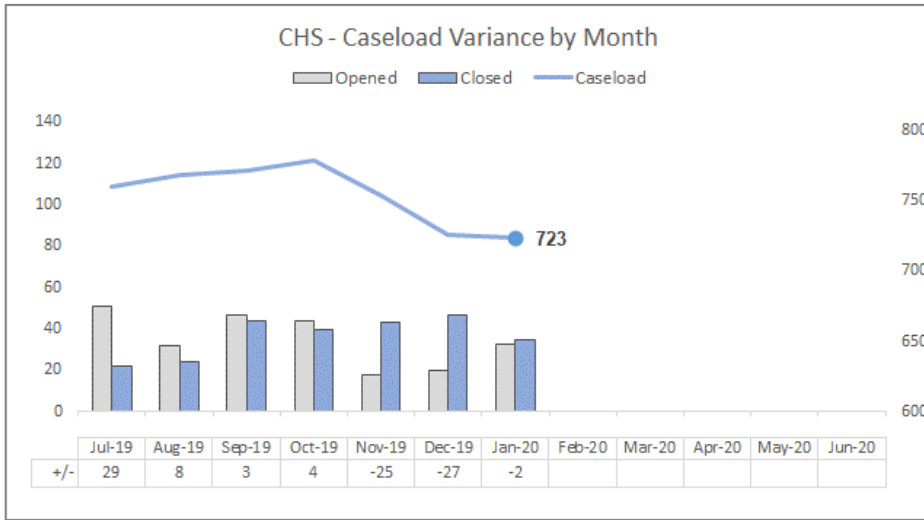
12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2019		
CMO	Case Manager	Case Manager Supervisor
CHS	56.7%	35.3%
DEV	90.2%	25.0%
OHU	73.5%	38.1%



Caseload Variance by Month

Number of Children Opening -vs- Closing to Services during Month (as of 01/31/20)



Source: FSFN Children Active Receiving Services Report - Report-as-of: 02/03/2020

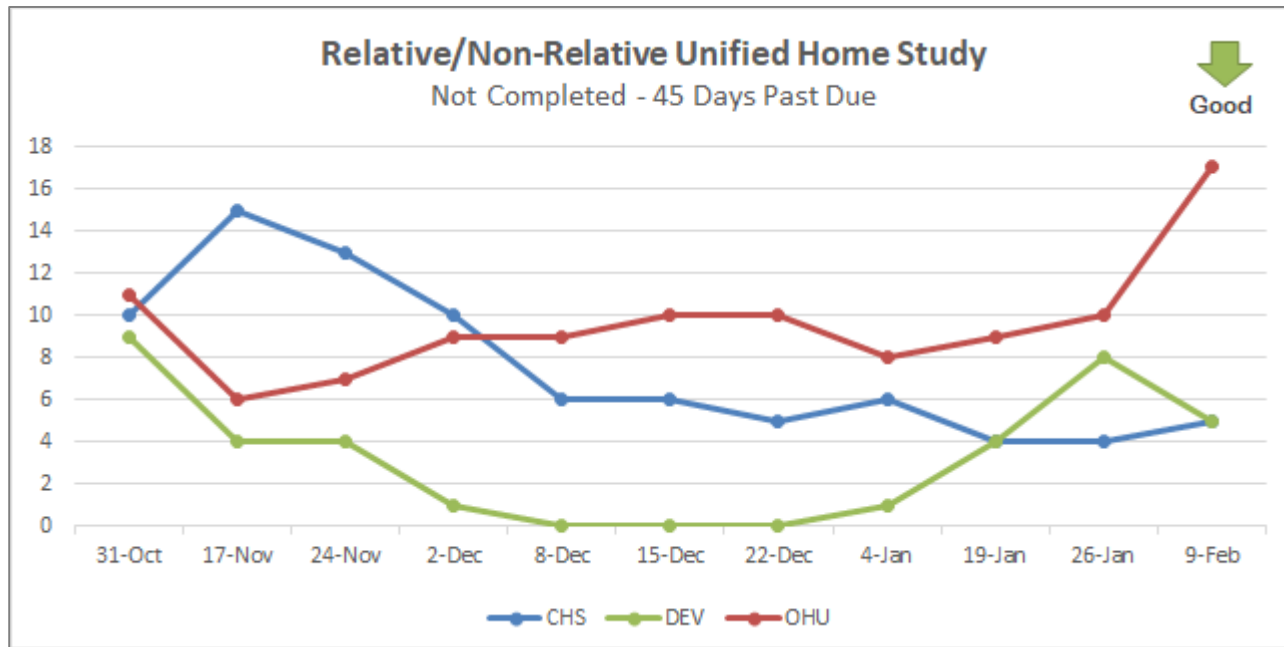


Unified Home Studies – Approval Status

Cases with a Pending or No UHS – 45+ Days Past Due; **Data-as-of:** 02/09/20

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due			
Agency	# of Cases	Status - Pending	Status - No UHS
CHS	5	2	4
DEV	5	1	4
OHU	17	5	13
Total	27	8	21

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more		
Agency	45 - 90 Days	90+ Days
CHS	8	82
DEV	7	42
OHU	17	42
Grand Total	32	166



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




Health Information in FSFN for Children in OHC as of 02/09/20						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	452	99.6%	96.2%	93.0%	99.1%	96.1%
DEV	507	100.0%	97.8%	88.8%	98.0%	94.9%
OHU	375	100.0%	97.6%	83.6%	97.6%	92.9%
HFC	1334	99.9%	97.2%	88.9%	98.3%	94.8%
Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"						

Health Information in FSFN as of 02/09/20				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	2	17	20	4
DEV	0	11	35	10
OHU	0	9	35	9
Total	2	37	90	23
Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"				

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 02/09/20			
Agency	Appointment within last 12 mths	Total Children out-of-home care	Percent Medical Services Received
CHS	436	452	96.5% 
DEV	496	507	97.8% 
OHU	365	374	97.6% 
Total	1297	1333	97.3%




Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 02/09/20			
Agency	Appointment within last 7 mths	Total Children out-of-home care	Percent Dental Services Received
CHS	264	284	93.0%
DEV	277	312	88.8%
OHU	177	212	83.5%
Total	718	808	88.9%

Number of Dental Visits to Achieve SM10 Target – 50 Appointments

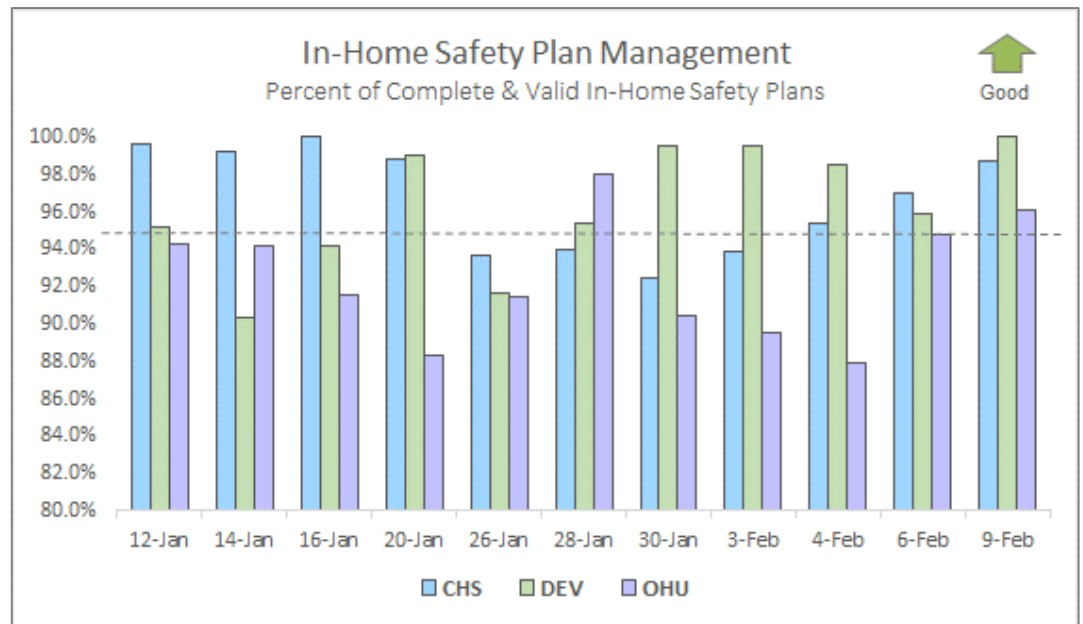


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

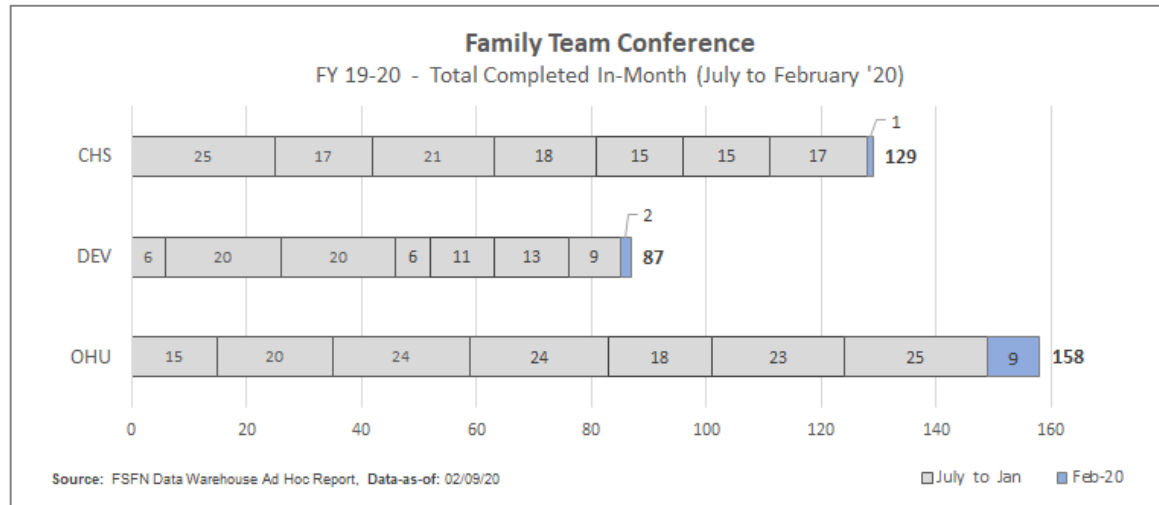
In-Home Safety Plan Management				
Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days				
Agency	No -or- Expired Safety Plans	Complete & Valid Safety Plans	Total Required Safety Plans	Percentage Complete
CHS	3	232	235	98.7% 
DEV	0	190	190	100.0% 
OHU	6	148	154	96.1% 
HFC Total*	9	578	587	98.47%

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 02/09/20



Family Team Conferences Completed

FY19-20 – July 2019 to February 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed - 01/01/20 to 01/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	266	174	65.4%	182	70	38.5%	51.9%
DEV	290	173	59.7%	202	65	32.2%	45.9%
OHU	194	90	46.4%	124	60	48.4%	47.4%
TOTAL	750	437	58.27%	508	195	38.39%	48.3%

Source: FSN "On-Demand Active Children Receiving Services" Report; Data-as-of: 02/09/20



Child Placement Agreement – Current Errors

Child Placement Agreement Errors					
Data as of 02/10/2020					
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Need to Close CPA	Total
CHS	1	3	3		7
DEV	3	4	4		11
OHU					0
Total	4	7	7	0	18

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List				
Data as of 02/10/2020				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS				
DEV				
OHU				
Total				



Data Exceptions: Placements

Placement Exceptions by Number of Weeks on List Data-as-of: 02/09/20				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS			21	21
DEV	1	4	24	29
OHU	1		27	28
CPI	1		8	9
NTF				0
Total	3	4	80	87

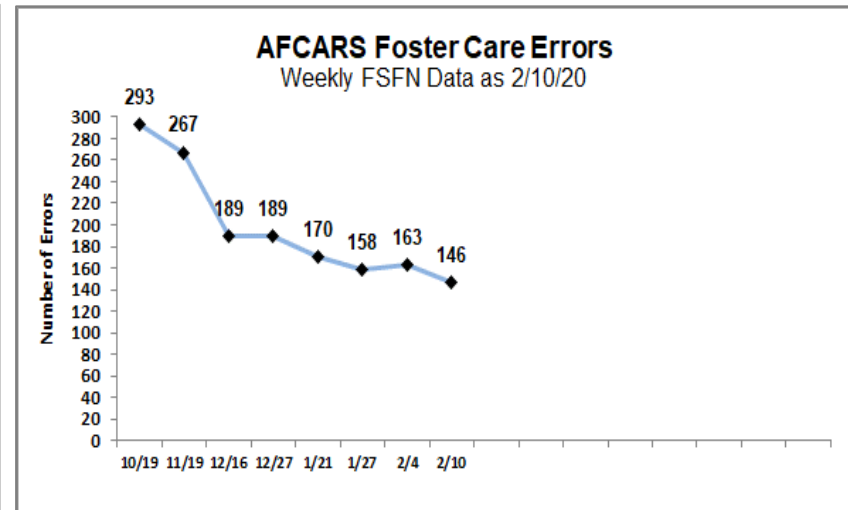
Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/29/2019	1/5/2020	1/12/2020	1/20/2020	1/26/2020	2/9/2020
CHS	14	12	9	8	6	21
DEV	3	3	11	13	10	29
OHU	16	15	21	26	22	28
CPI	3	10	9	7	5	9
NTF	0	0	3	0	0	0
Total	36	40	53	54	43	87

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			29		17	17	63
DEV			18		14	12	44
OHU			16			23	39
CPI							0
Total	0	0	63	0	31	52	146

Source : FSN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 2/10/20



Family Functioning Assessment – Methodology Cases

Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement				
Agency	Not Approved (30+ days)	New Child CTS (w/ active Approval)	New FFA-O Needed (w/ prior Approval)	Incorrect Approval (w/ active Approval)
CHS		1	1	
DEV		1	1	
OHU			3	
HFC TOTAL	0	2	5	0

CMO Contract Measure 11 – 2nd Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 02/09/20				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	8	326	334	97.6%
DEV	14	333	347	96.0%
OHU	6	266	272	97.8%
HFC Total	28	925	953	97.1%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/09/20			
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely
CHS	9	10	90.0%
DEV	11	11	100.0% ★
OHU	14	15	93.3%
HFC TOTAL	34	36	94.4%

FY 19-20 Target = **95% and above.**



“If you can’t fly then run, if you can’t run, then walk, if you can’t walk then crawl, but whatever you do, you have to keep moving forward.”

~ Martin Luther King, Jr.





FRONTLINE HEROES

heartlandforchildren.org/frontline-heroes



RESOURCE NEWS FLASH... February 12, 2020

Teen Resources

Teen Dating Violence Awareness Month – Teen Dating Violence Awareness Month is a national effort to raise awareness and protect teens from violence. Teen dating violence can be physical, emotional, or sexual, and includes stalking. It can occur in person or electronically, which includes texting, social media, and other online applications. Victims of teen dating violence are more likely to experience symptoms of depression and anxiety. They might also engage in unhealthy behaviors, such as using tobacco, drugs, and alcohol. Teens who are victims in high school are at higher risk for victimization during college and throughout their lifetimes. Visit www.centerforchildwelfare.org/DomesticViolence.shtml.

Financial Resources

Free Tax Preparation– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "MyFreeTaxes.com" at www.uwcf.org.

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 21st from 8:30am-12:00pm at First Methodist Church of Auburndale (316 Lake Ariana Blvd.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-535-6486.

Housing Resources

Housing Locator Service – Florida Housing provides a web based service which allows landlords to advertise their properties free of charge and helps renters to find a property that fits their needs including accessibility. The listing currently has more than 150,000 affordable rental units registered with 10,000 of those listed as available. The public can search for available properties 24 hours a day at www.floridahousingsearch.org or by calling 1-877-428-8844 Monday through Friday, 9:00am-8:00pm.

Community Events

Valentine's Day Dance– Polk County Parks & Recreation presents the Valentine's Day Dance on February 14th at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 6:00-8:00pm. Admission is free to this community fun night for kids through sixth grade accompanied by an adult. Children will enjoy music, dance contests, coloring contest, sweet treats, and arts and crafts. For more info, call 863-298-7898.

3rd Annual Black History Festival– The City of Lakeland is hosting the Black History Festival on February 15th at Jackson Park (1130 Martin Luther King Jr Ave.) from 9:00am-4:00pm. Join the community for a fun-filled, family-friendly day that will include performances, food, and craft vendors! City of Lakeland staff from the Parks & Recreation Department will be on-hand giving away free plants while supplies last. DJ King will set the groove while individuals, dance groups and cheerleaders entertain the crowd during the event.

Family, Flicks & Fun– Polk County Parks & Recreation hosts this free family event on February 21st at the Wabash Community Center (1230 Southern Ave., Lakeland) from 6:00-8:00pm. In addition to a movie, there will be games, entertainment, and snacks. For more info, call 863-284-4223.

Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree (kembree@heartlandforchildren.org or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit www.ftri.org.

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit www.cfshc.org.

Florida Association of the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit www.fadcentral.org.

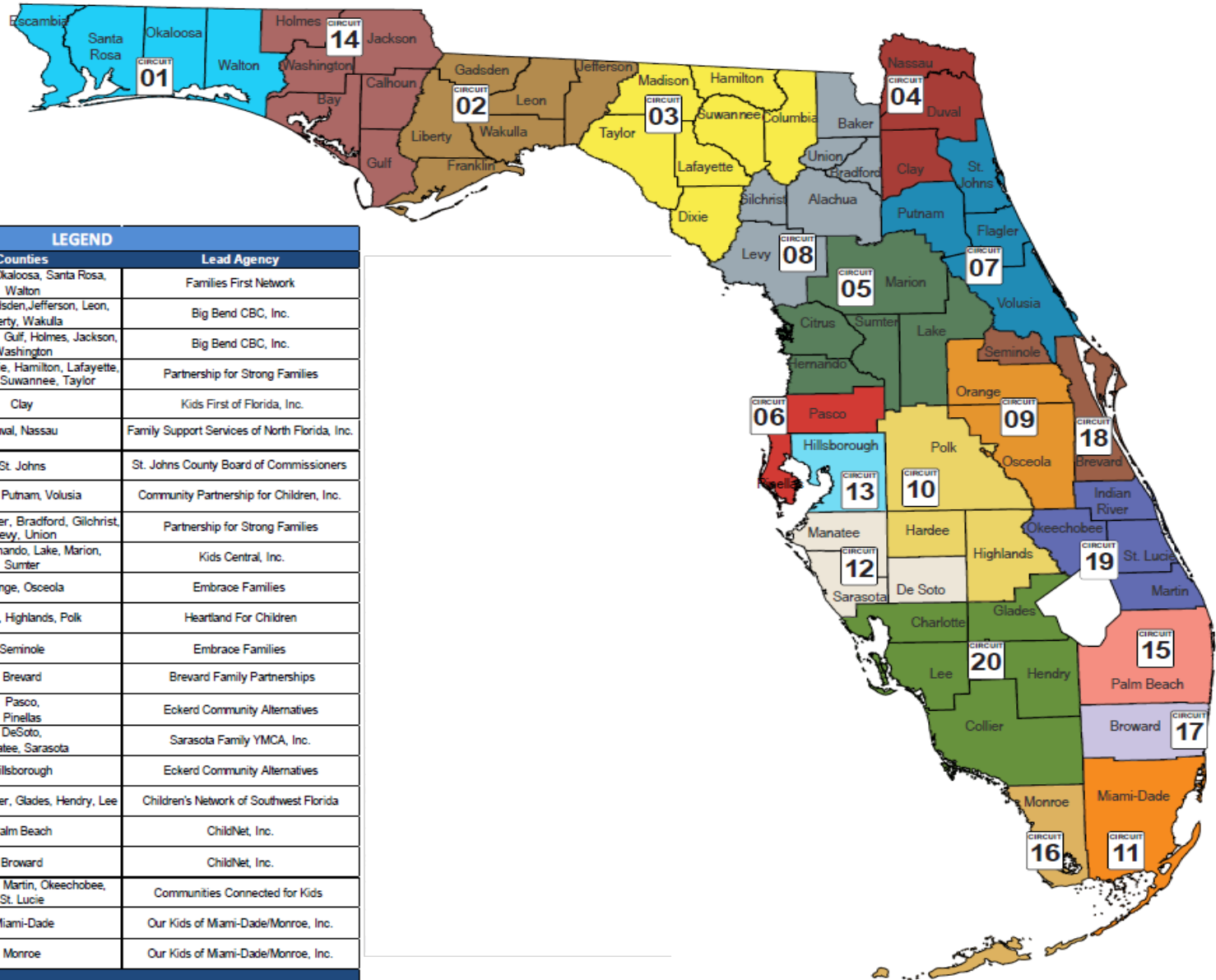
The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit www.ectacenter.org/families.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
3	Northeast	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4		Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
9		Orange, Osceola	Embrace Families
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	Embrace Families
18		Brevard	Brevard Family Partnerships
6		SunCoast	Pasco, Pinellas, DeSoto, Manatee, Sarasota
12	Sarasota		Sarasota Family YMCA, Inc.
13	Hillsborough		Eckerd Community Alternatives
20	Charlotte, Collier, Glades, Hendry, Lee		Children's Network of Southwest Florida
15	Southeast	Palm Beach	ChildNet, Inc.
17		Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.